

Shropshire Community Health NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Shropshire Community Health NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Shropshire Community Health NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

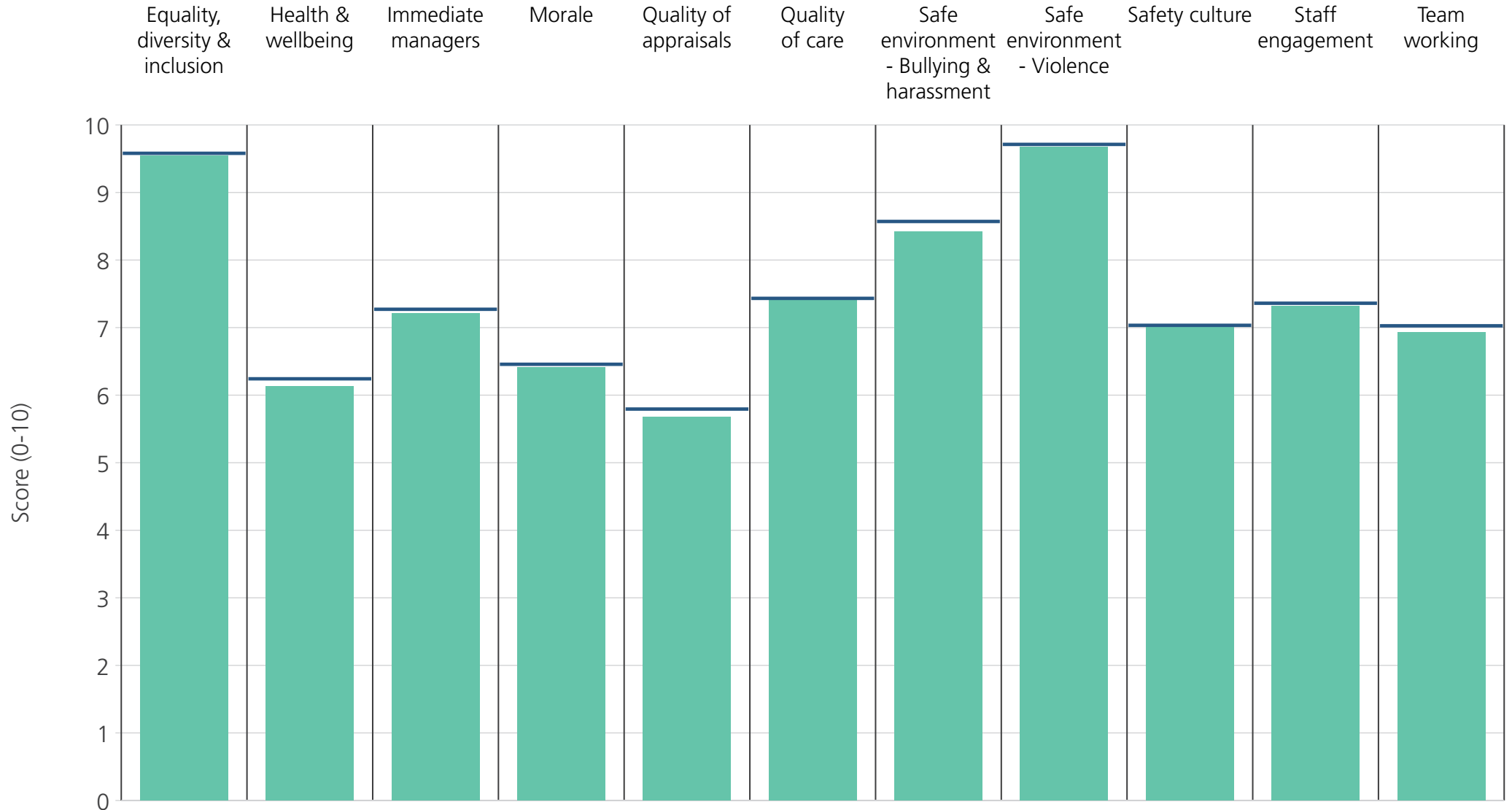
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



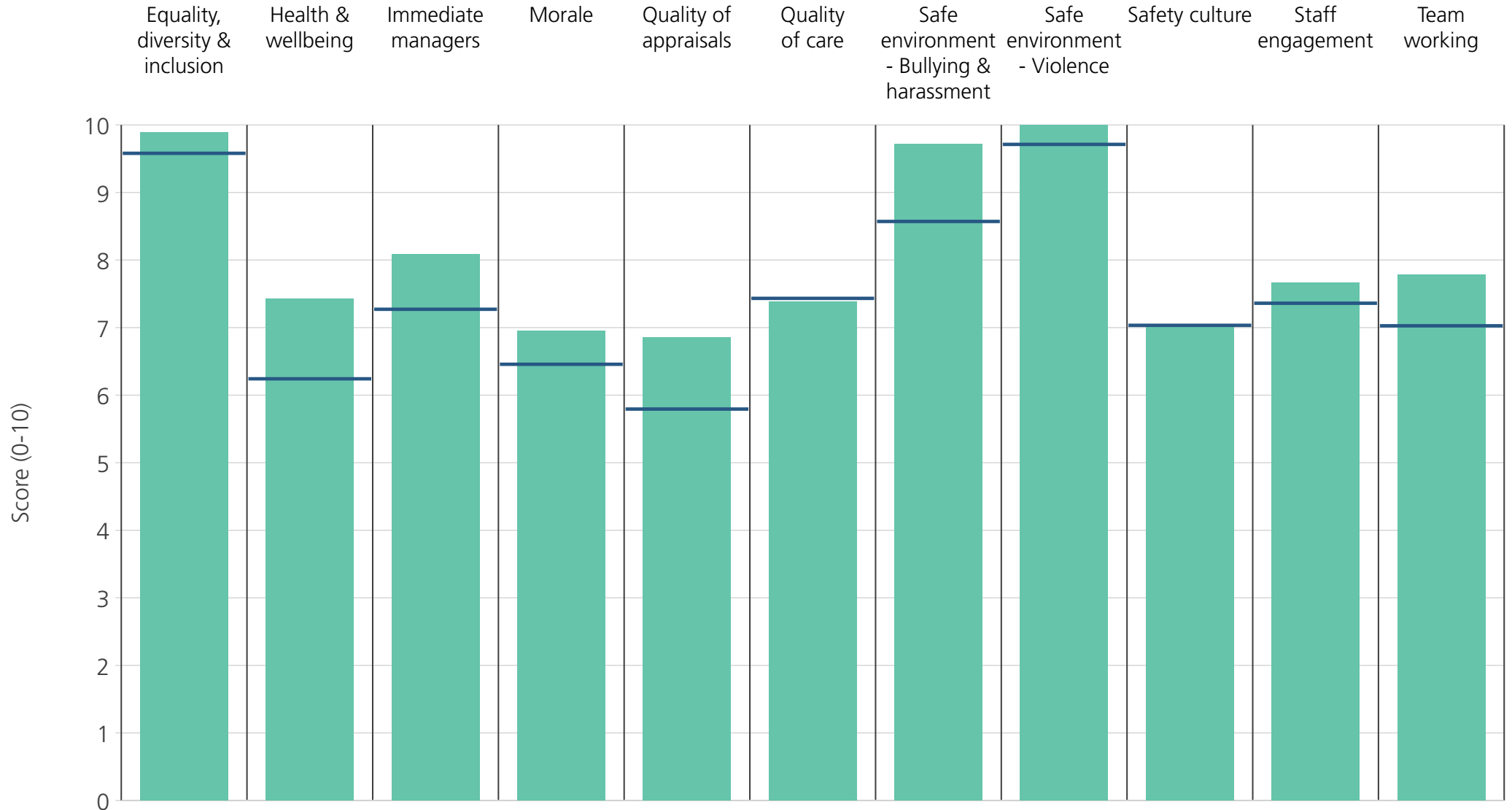
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

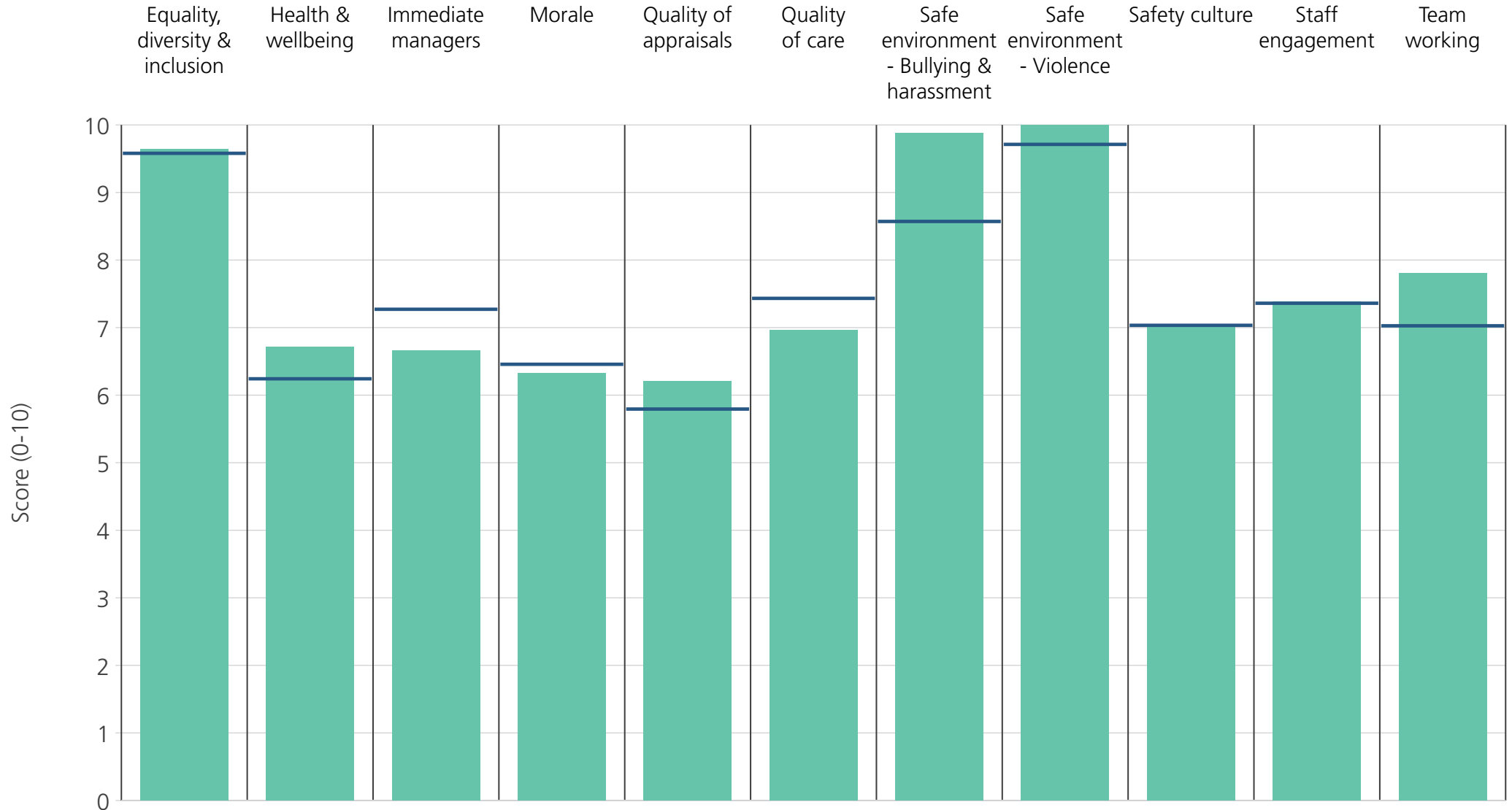
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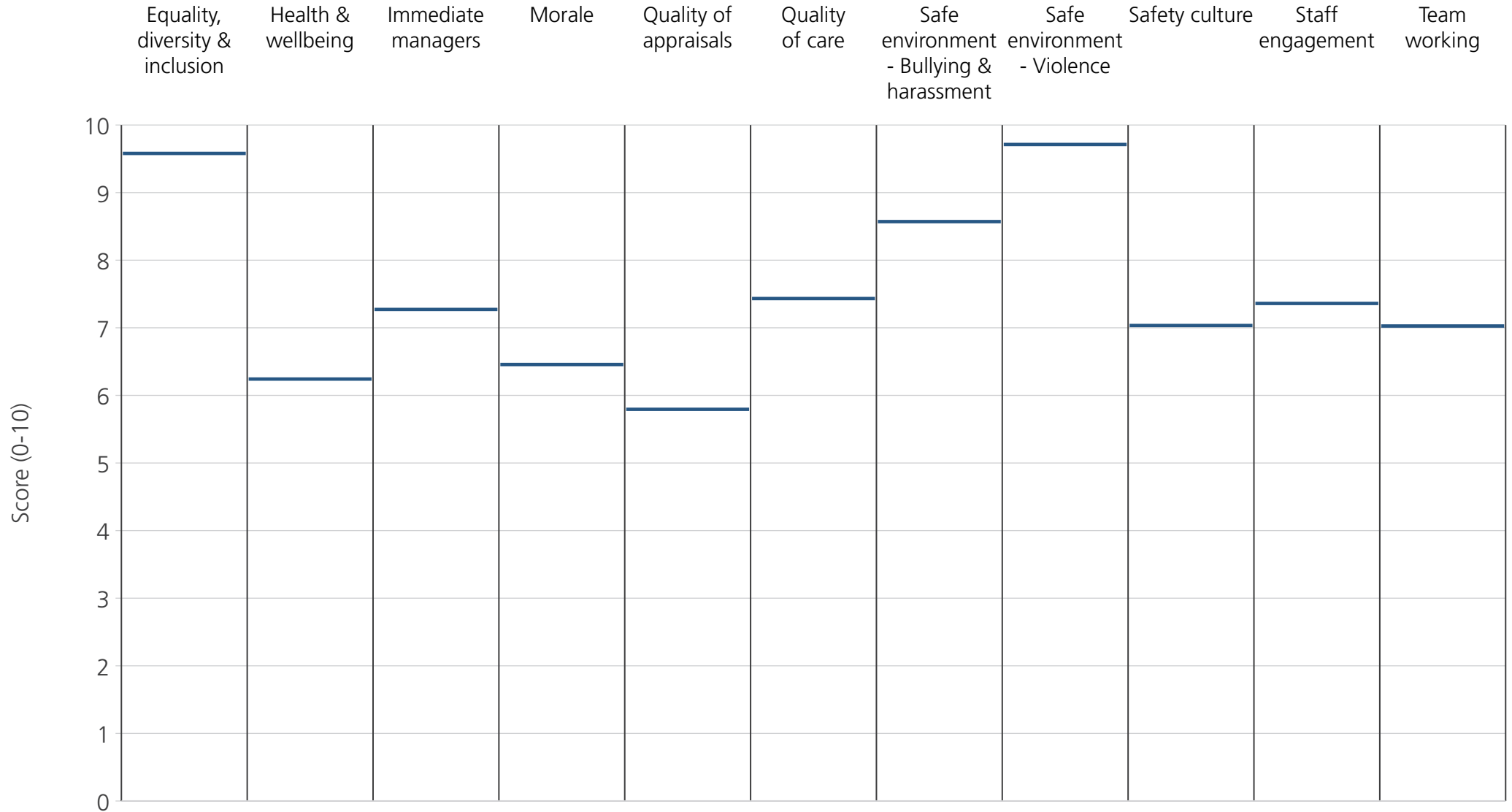
Directorate	9.5	6.1	7.2	6.4	5.7	7.4	8.4	9.7	7.0	7.3	6.9
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	776	778	777	764	717	721	772	771	772	785	777



Directorate	9.9	7.4	8.1	7.0	6.9	7.4	9.7	10.0	7.0	7.7	7.8
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	59	59	59	58	54	22	59	59	58	59	58



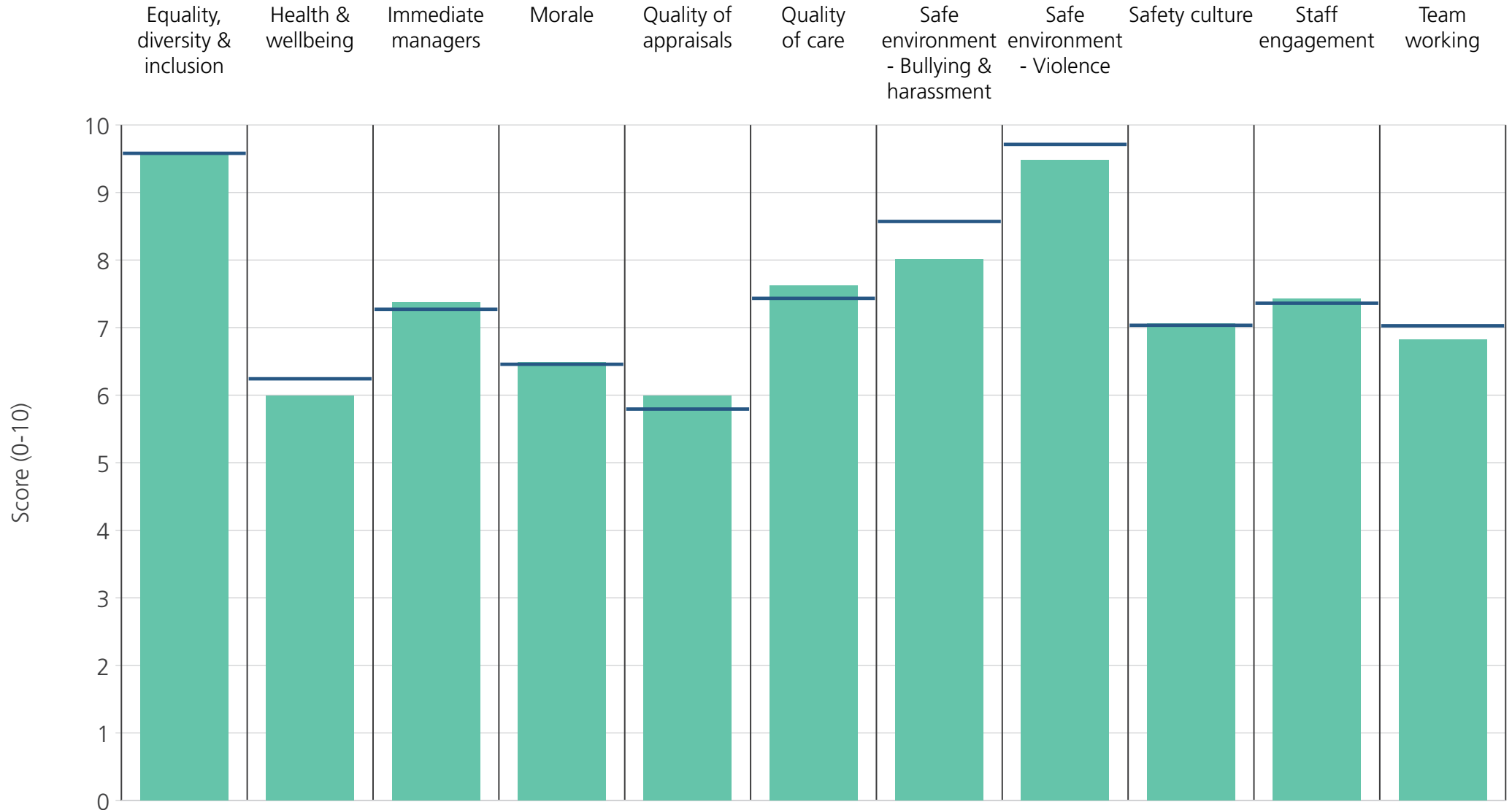
Directorate	9.6	6.7	6.7	6.3	6.2	7.0	9.9	10.0	7.0	7.4	7.8
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	28	28	28	28	27	14	28	28	28	29	29



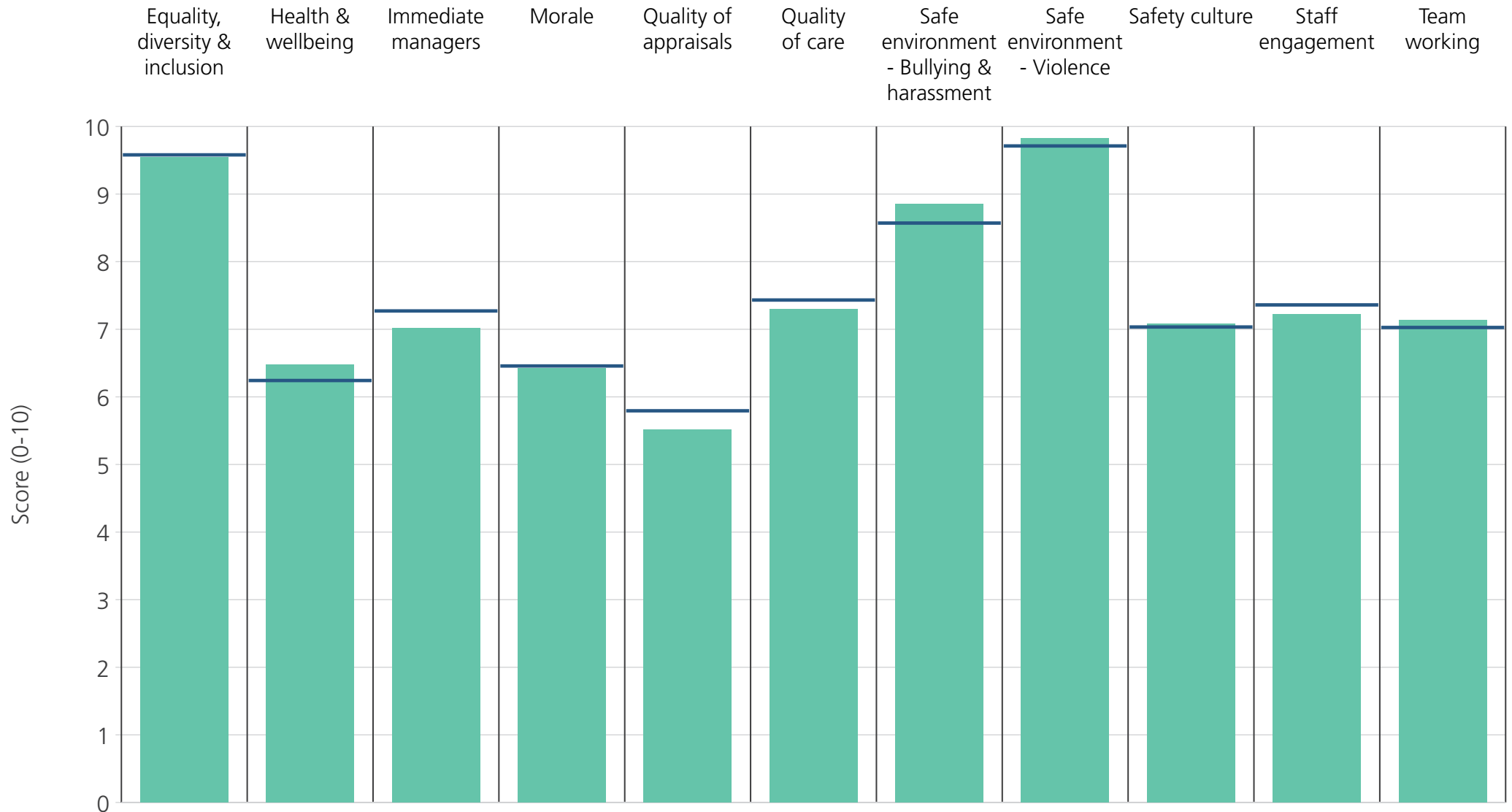
Directorate	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	10	10	10	10	9	5	10	10	10	10	10

Directorates 2

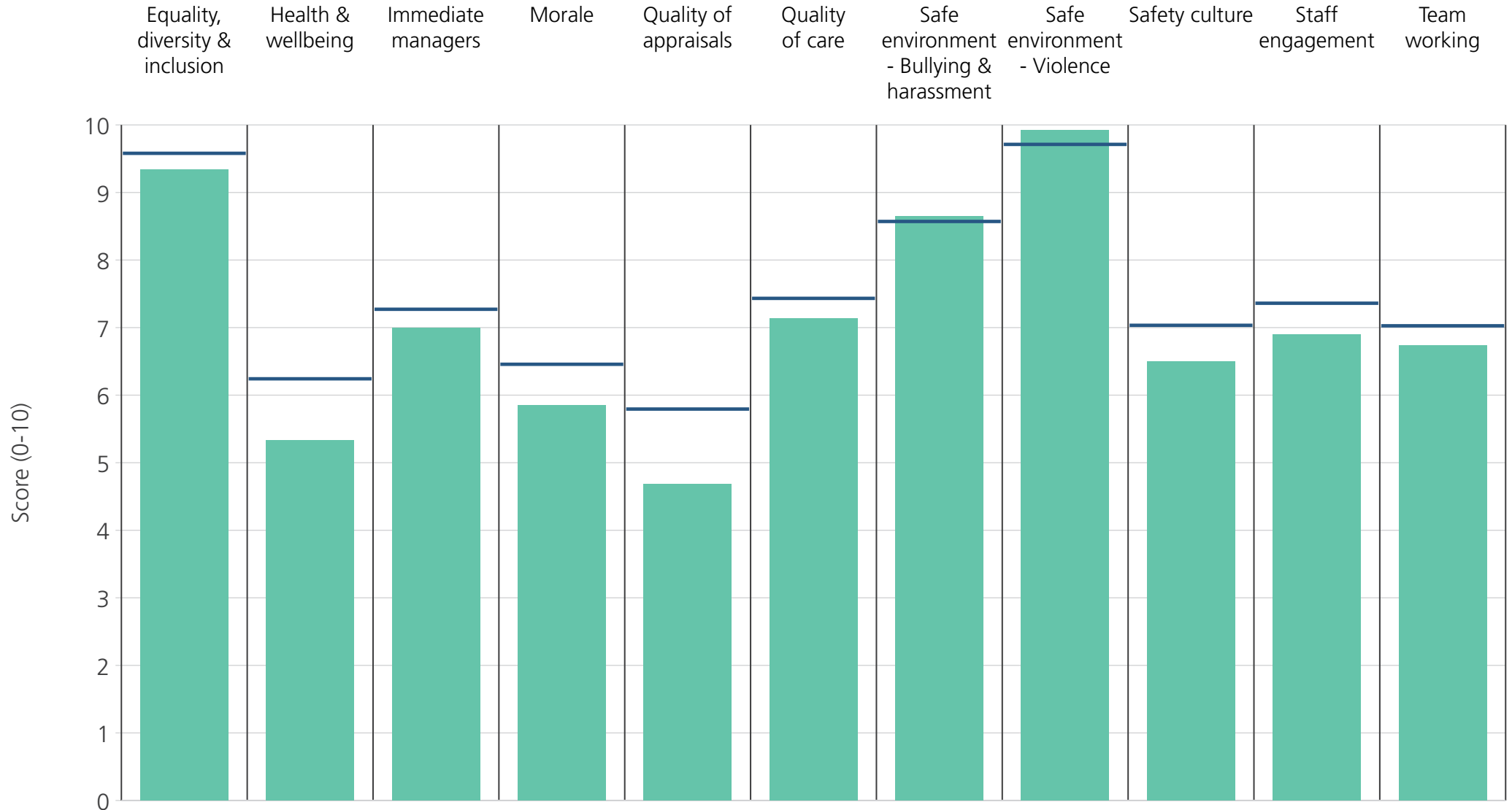
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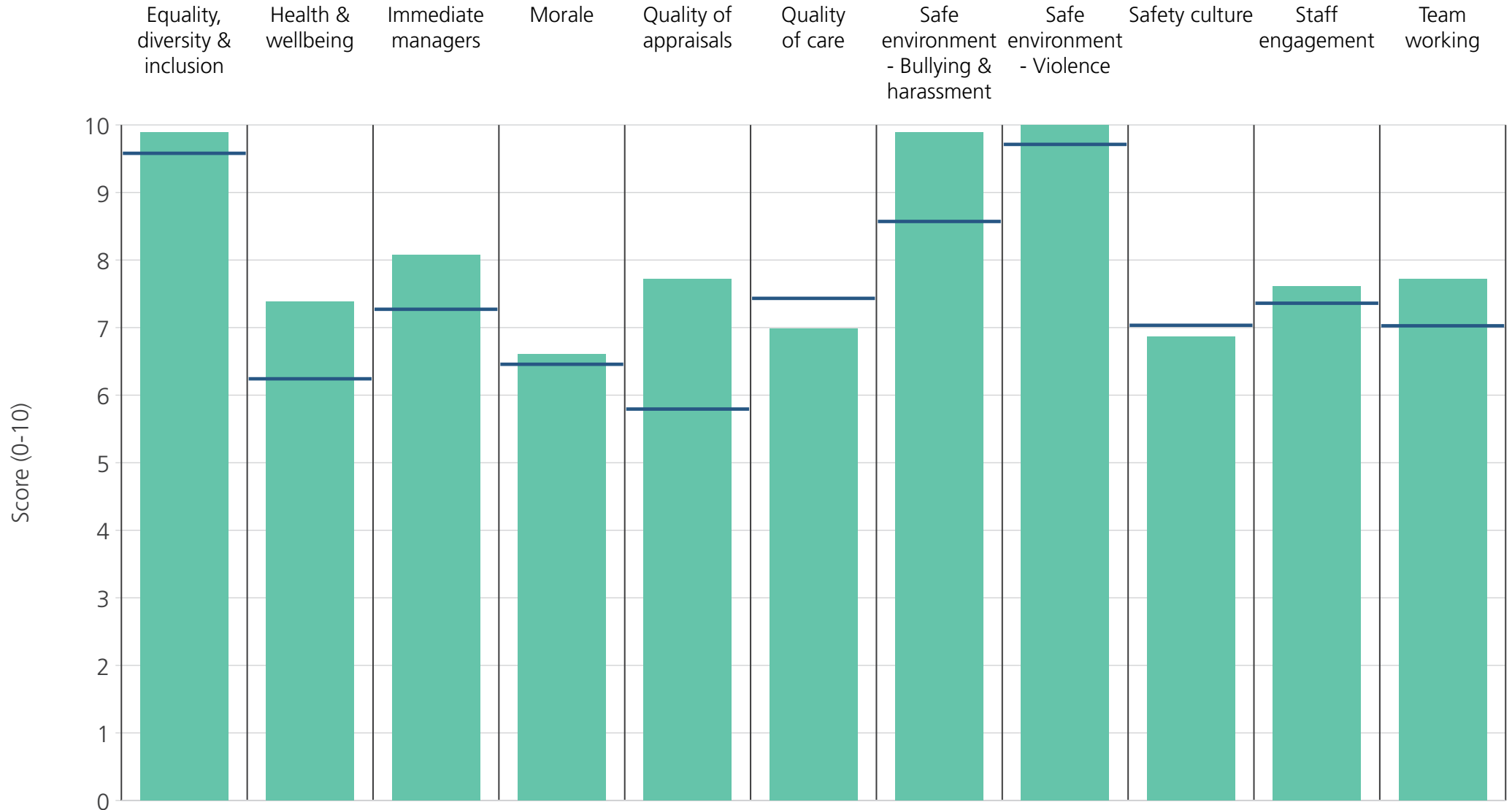
Directorate	9.6	6.0	7.4	6.5	6.0	7.6	8.0	9.5	7.1	7.4	6.8
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	360	360	359	352	331	339	356	355	357	362	362



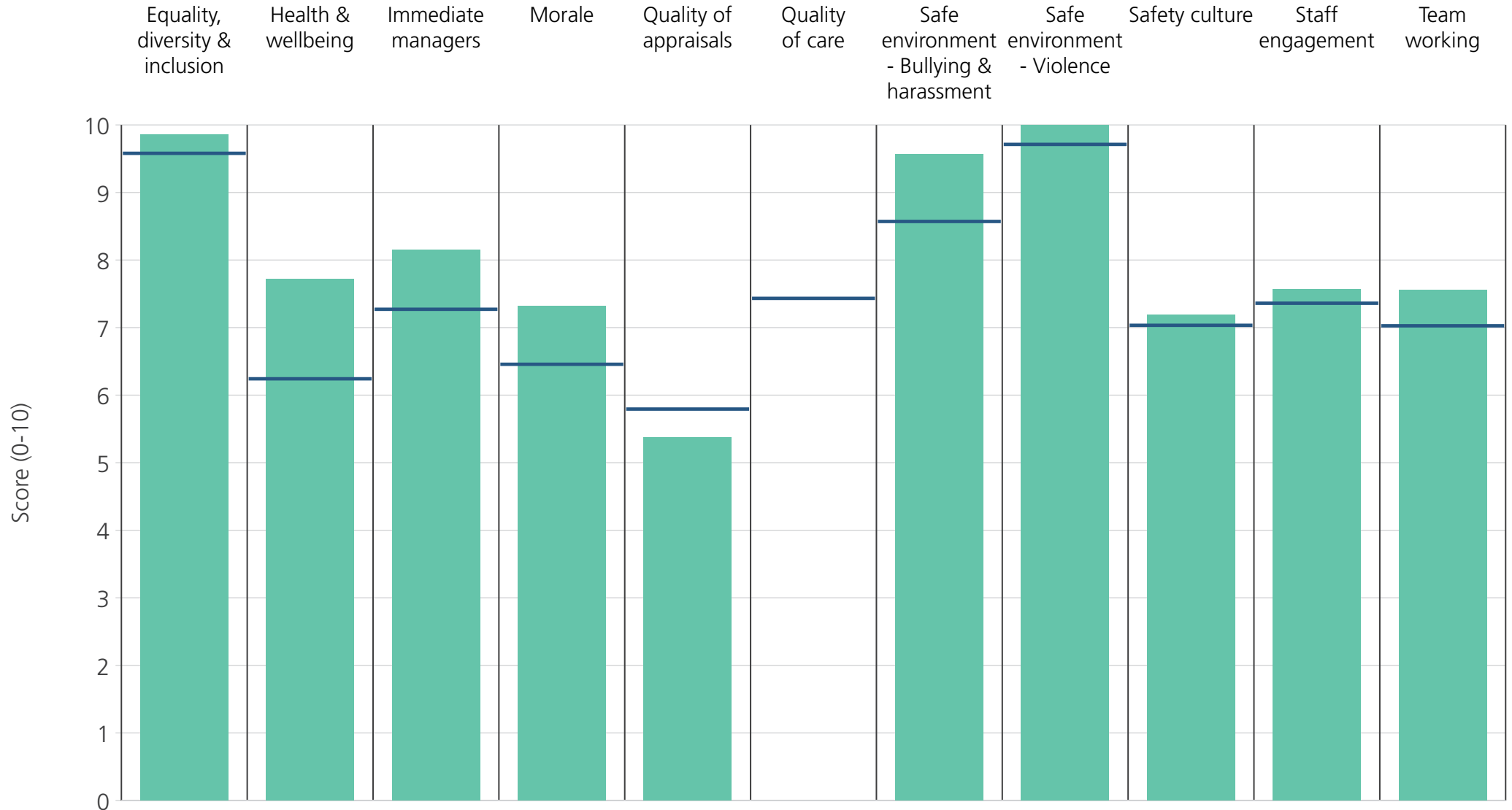
Directorate	9.5	6.5	7.0	6.4	5.5	7.3	8.9	9.8	7.1	7.2	7.1
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	279	280	280	278	260	262	279	280	279	284	279



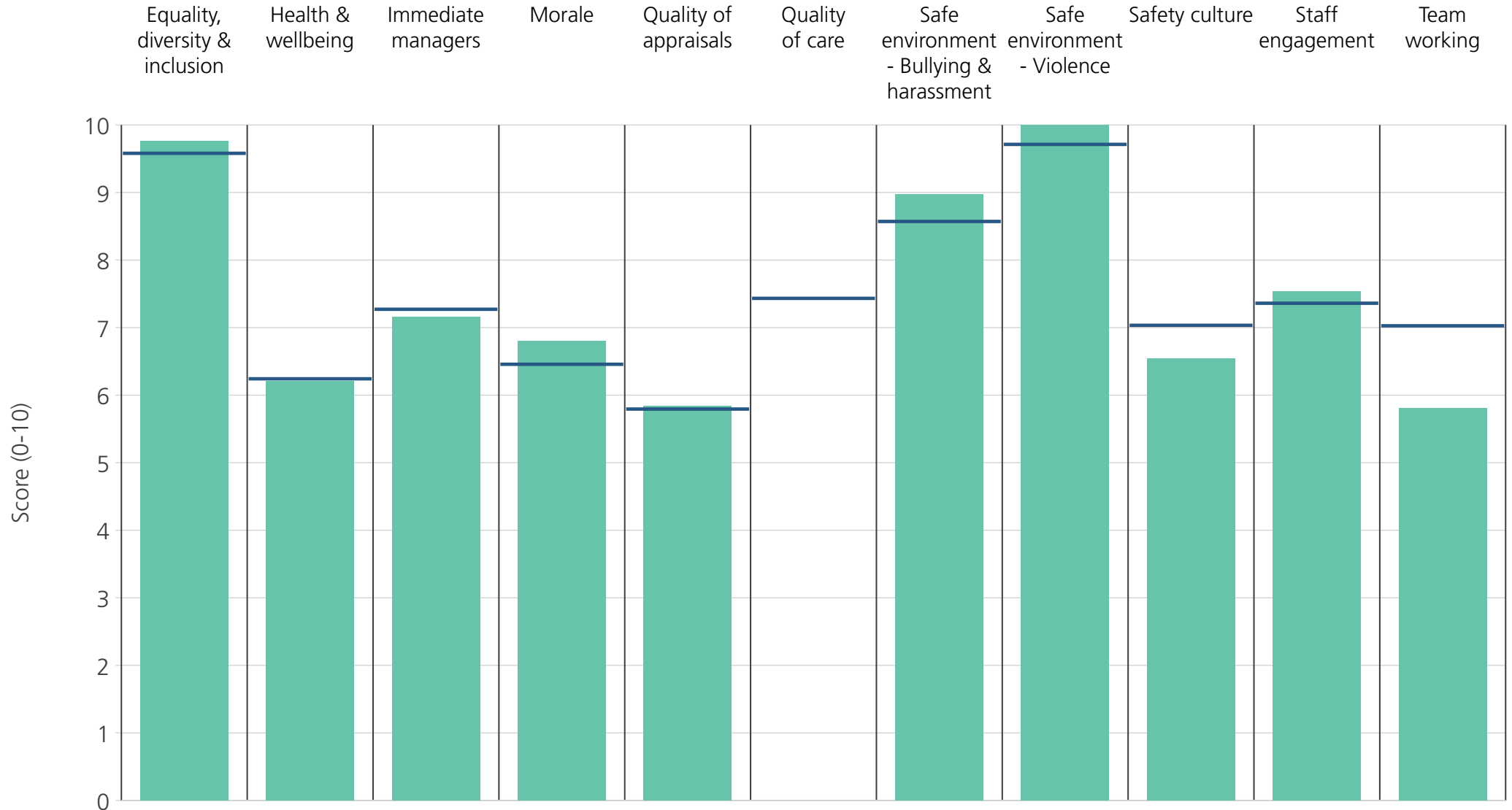
Directorate	9.3	5.3	7.0	5.8	4.7	7.1	8.6	9.9	6.5	6.9	6.7
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	90	90	90	89	83	86	90	89	90	90	87



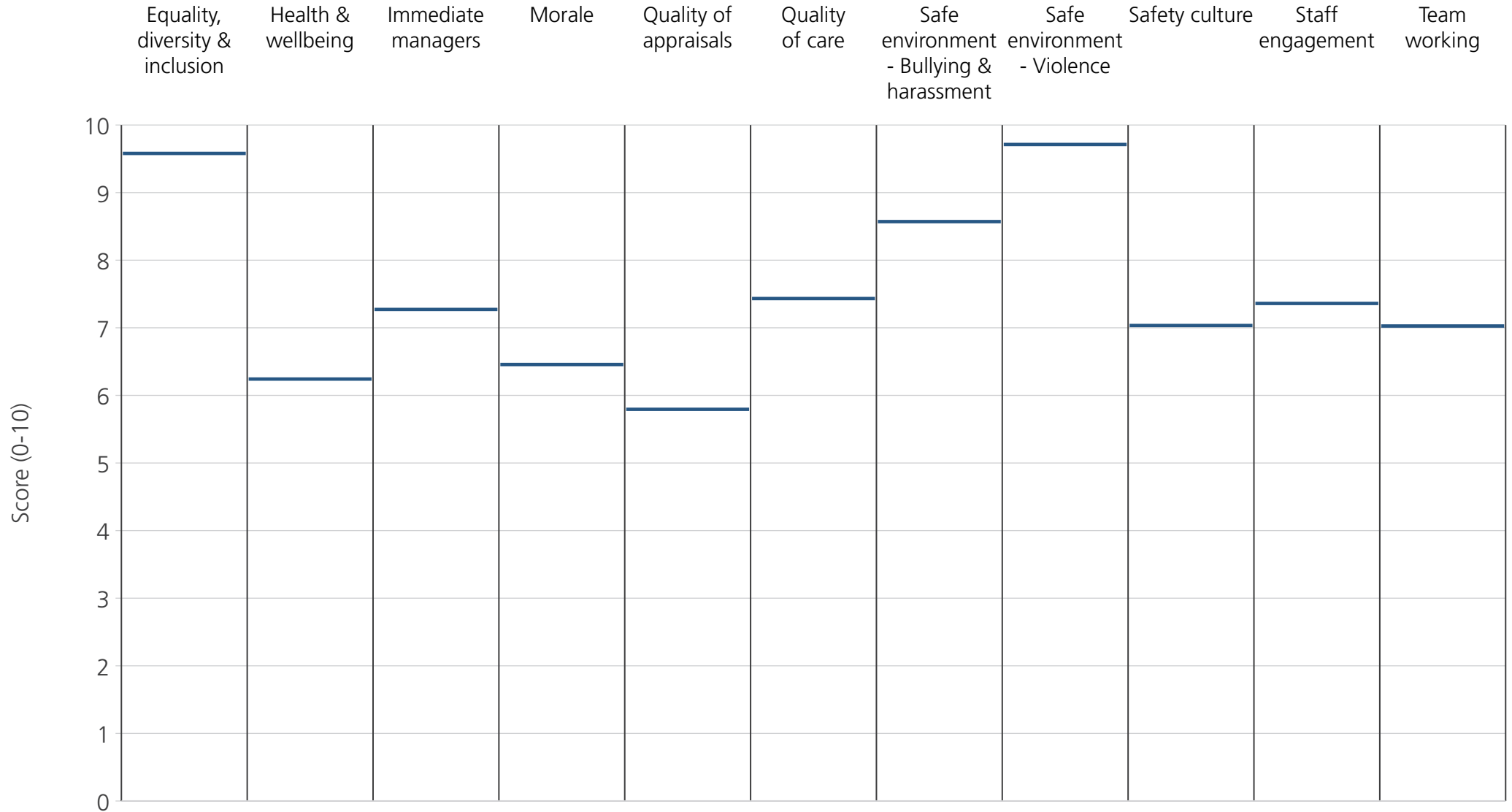
Directorate	9.9	7.4	8.1	6.6	7.7	7.0	9.9	10.0	6.9	7.6	7.7
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	30	30	30	29	29	13	30	30	30	29	29



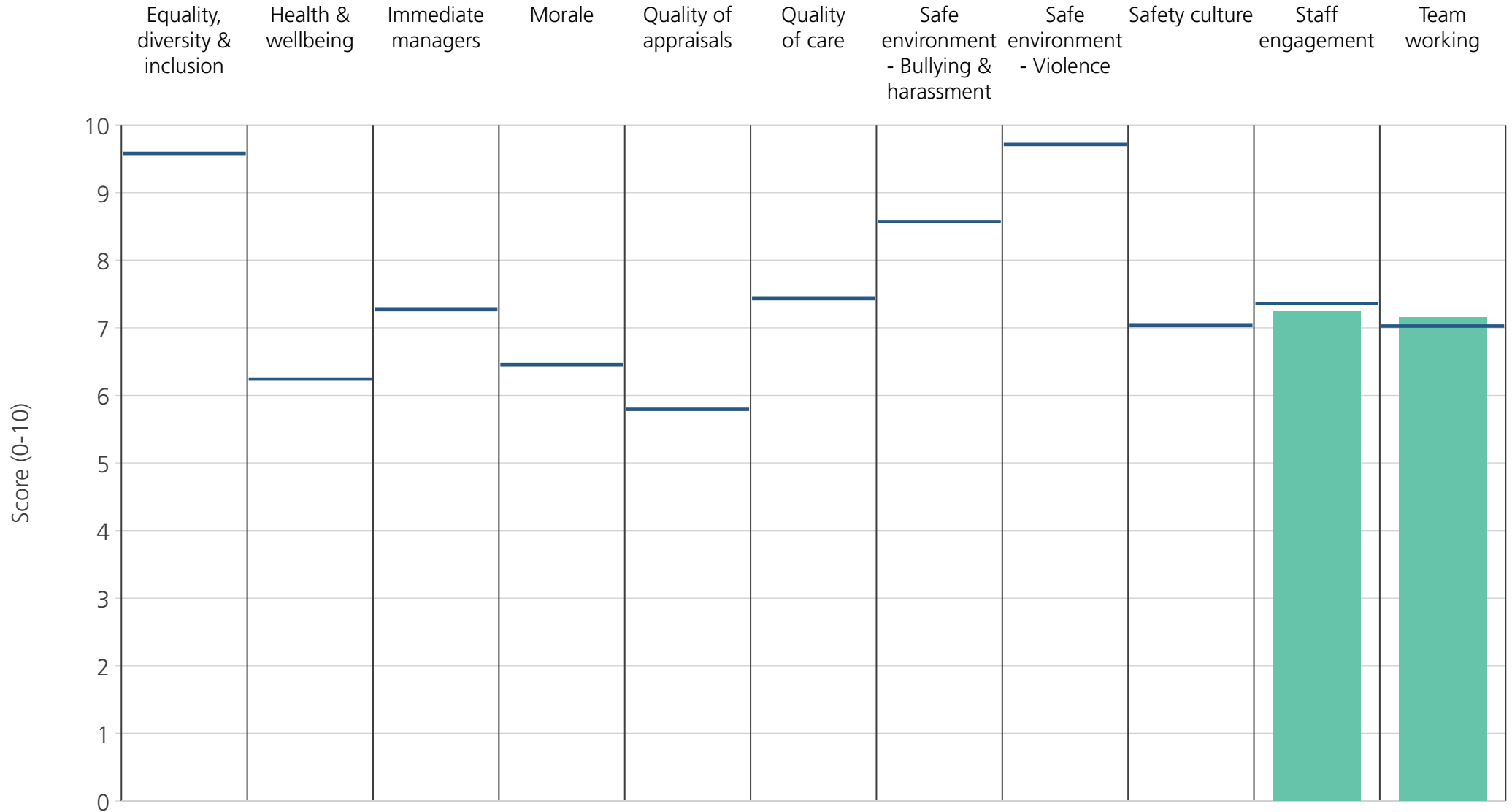
Directorate	9.9	7.7	8.2	7.3	5.4	7.4	9.6	10.0	7.2	7.6	7.6
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	23	23	23	23	20	8	23	23	22	24	23



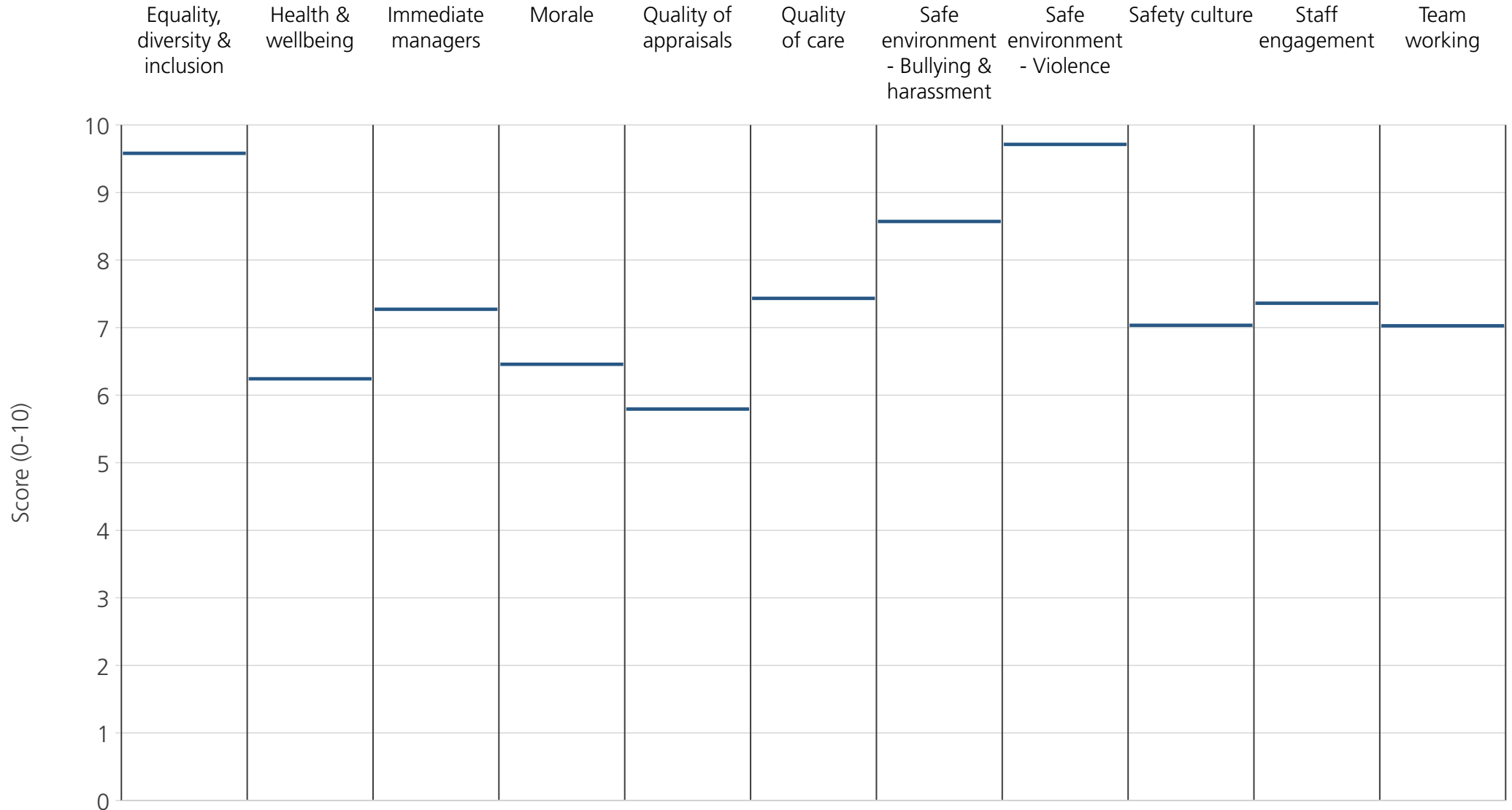
Directorate	9.8	6.2	7.2	6.8	5.8		9.0	10.0	6.5	7.5	5.8
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	14	14	14	13	12	9	13	14	13	14	14



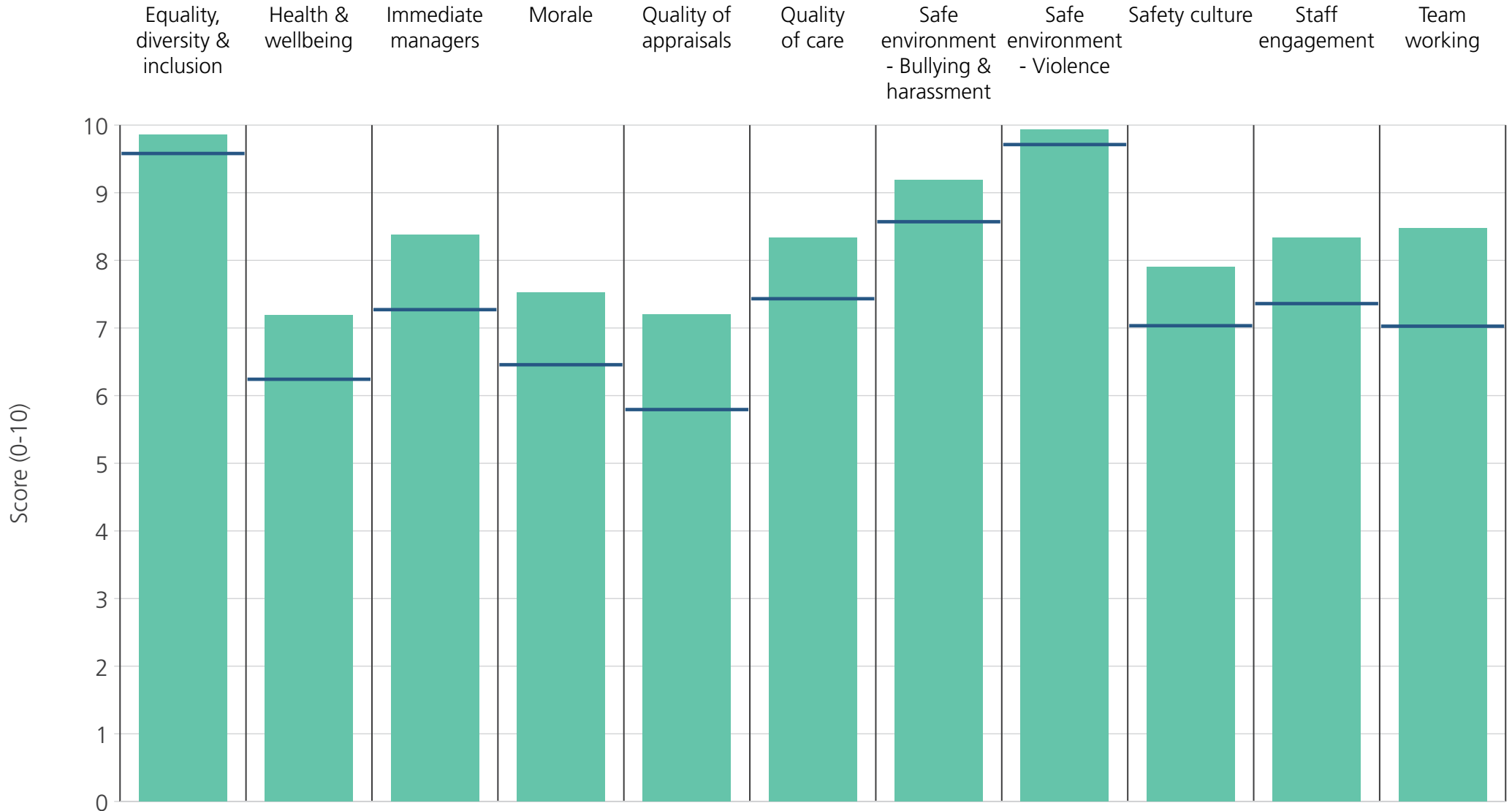
Directorate											
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	10	10	10	9	8	8	10	10	10	10	10



Directorate	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.2	7.2
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	10	10	10	10	10	1	10	10	10	11	11



Directorate	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	9	9	9	9	8	8	9	9	9	9	9



Directorate	9.9	7.2	8.4	7.5	7.2	8.3	9.2	9.9	7.9	8.3	8.5
Your org	9.6	6.2	7.3	6.5	5.8	7.4	8.6	9.7	7.0	7.4	7.0
Responses	48	49	49	48	46	28	49	48	48	50	50