

# Yeovil District Hospital NHS Foundation Trust

2019 NHS Staff Survey

**Directorate Report**

**Contents**

Introduction . . . . .	3	Pharmacy . . . . .	26
Themes – Directorates 1 . . . . .	4	Private Patients K Wing . . . . .	27
Add Prof Scientific and Technic . . . . .	5	R & D & Clinical Trials . . . . .	28
Additional Clinical Services . . . . .	6	Radiology & Pathology . . . . .	29
Administrative and Clerical . . . . .	7	Somerset Academy . . . . .	30
Allied Health Professionals . . . . .	8	Theatres, Surg, Anaes & Crit . . . . .	31
Healthcare Scientists . . . . .	9	Therapy . . . . .	32
Medical and Dental . . . . .	10	Visiting Specialities . . . . .	33
Nursing and Midwifery Registered . . . . .	11		
Themes – Directorates 2 . . . . .	12		
Business Information . . . . .	13		
Cancer Services . . . . .	14		
Central Management . . . . .	15		
Child Health . . . . .	16		
Elective Central . . . . .	17		
Finance . . . . .	18		
Gen Surg & Spec Services . . . . .	19		
HR . . . . .	20		
Medicine Group . . . . .	21		
Nurse Administration . . . . .	22		
Obstetrics & Gynae Surgery . . . . .	23		
Orthopaedics & Trauma . . . . .	24		
Outpatient Services . . . . .	25		

This directorate report for Yeovil District Hospital NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

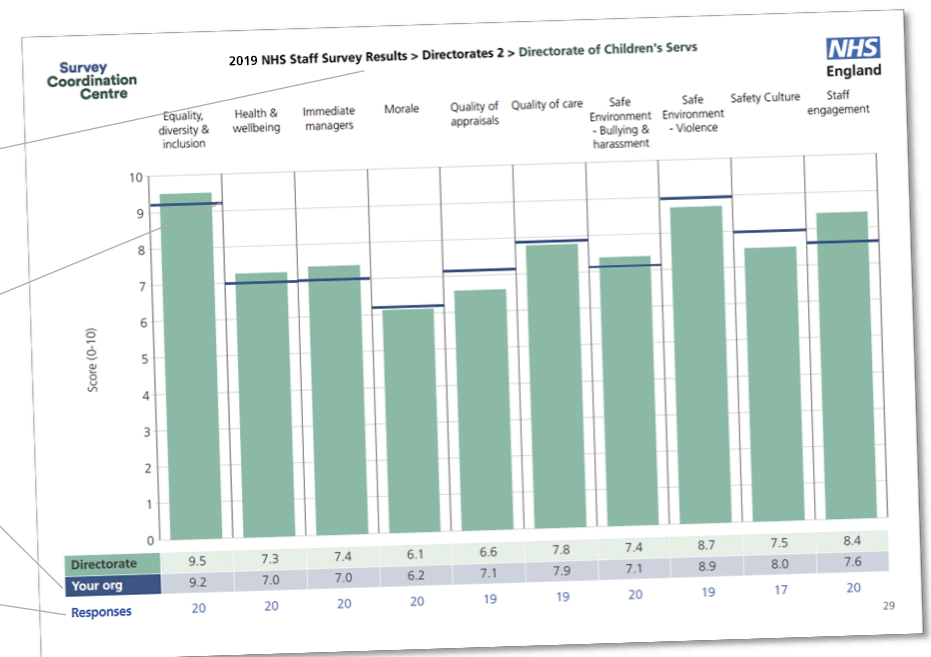
The directorate breakdowns used in this report were provided and defined by Yeovil District Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

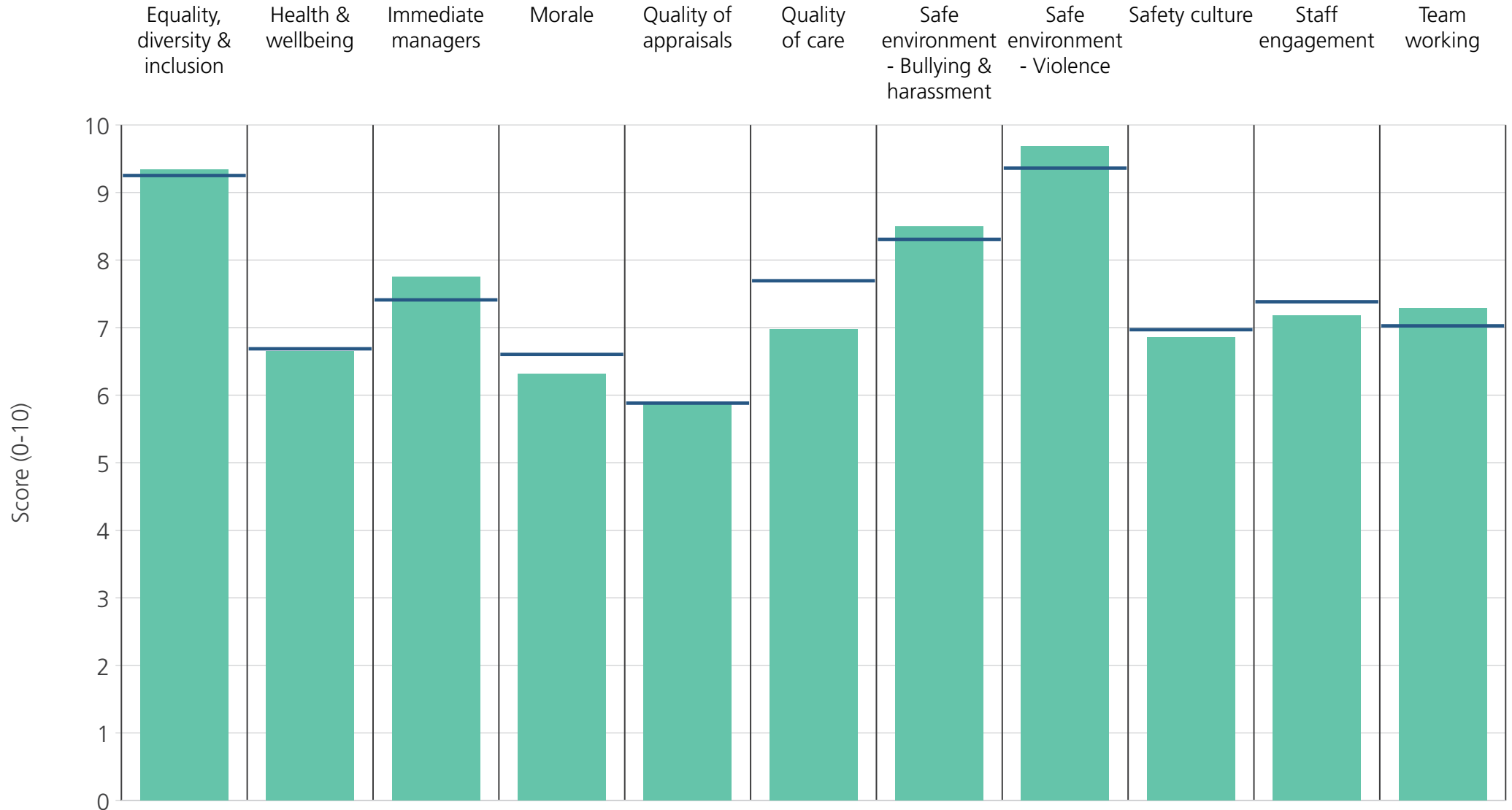
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



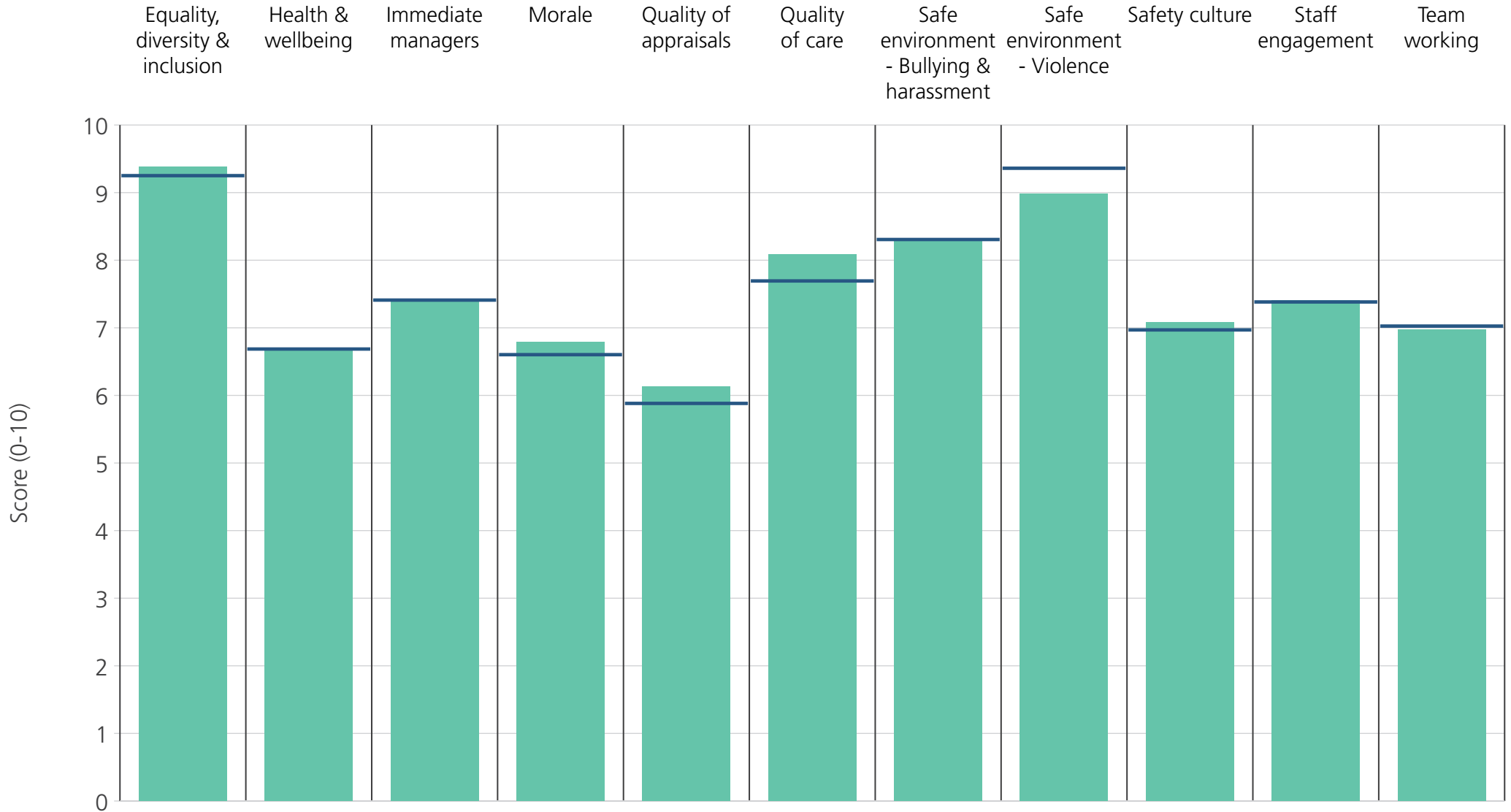
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

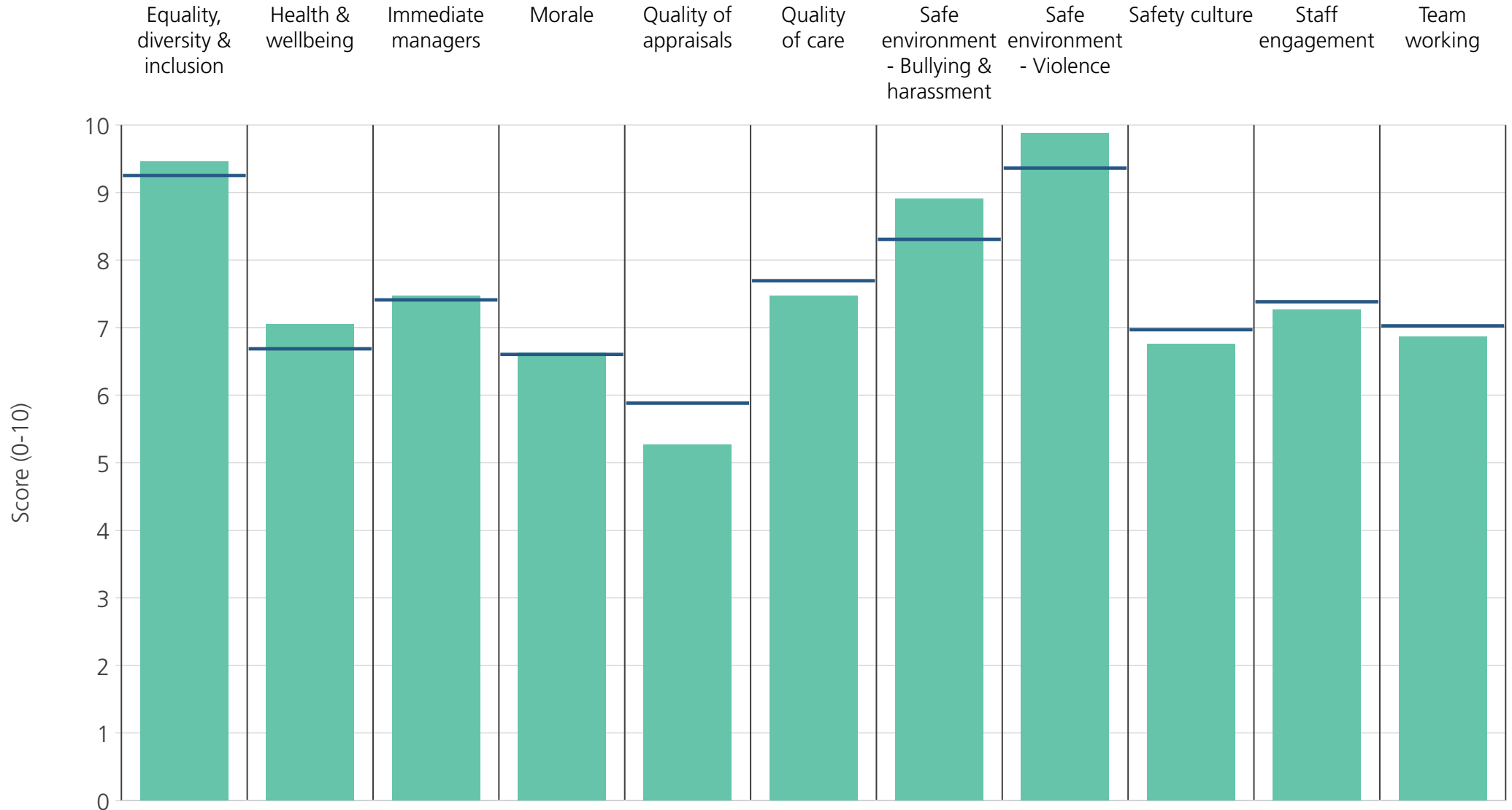
Yeovil District Hospital NHS Foundation Trust  
2019 NHS Staff Survey Results



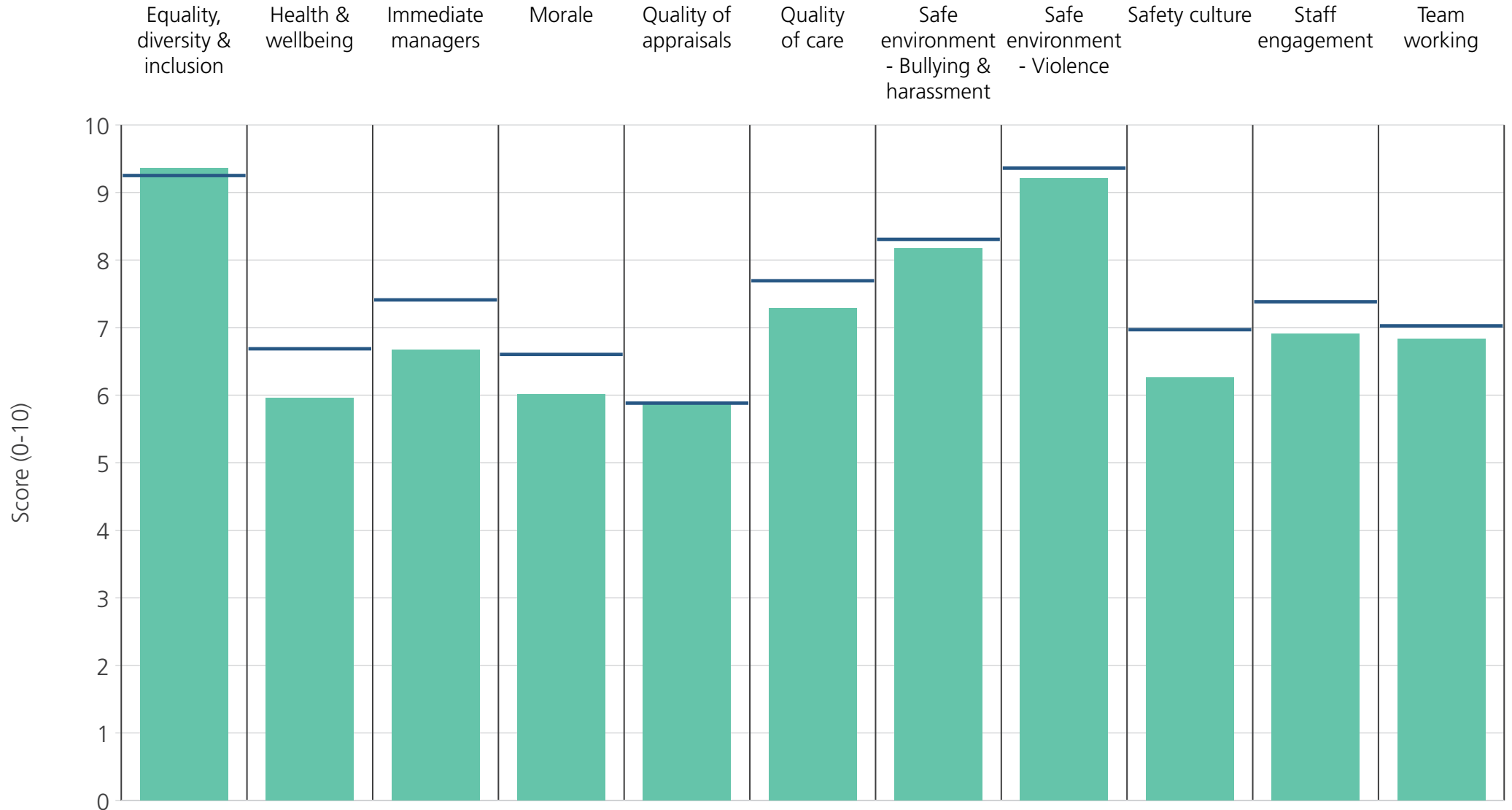
<b>Directorate</b>	9.3	6.7	7.7	6.3	5.9	7.0	8.5	9.7	6.9	7.2	7.3
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	53	52	54	53	47	52	53	53	53	54	53



<b>Directorate</b>	9.4	6.7	7.4	6.8	6.1	8.1	8.3	9.0	7.1	7.4	7.0
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	247	247	246	246	174	243	246	244	246	248	243

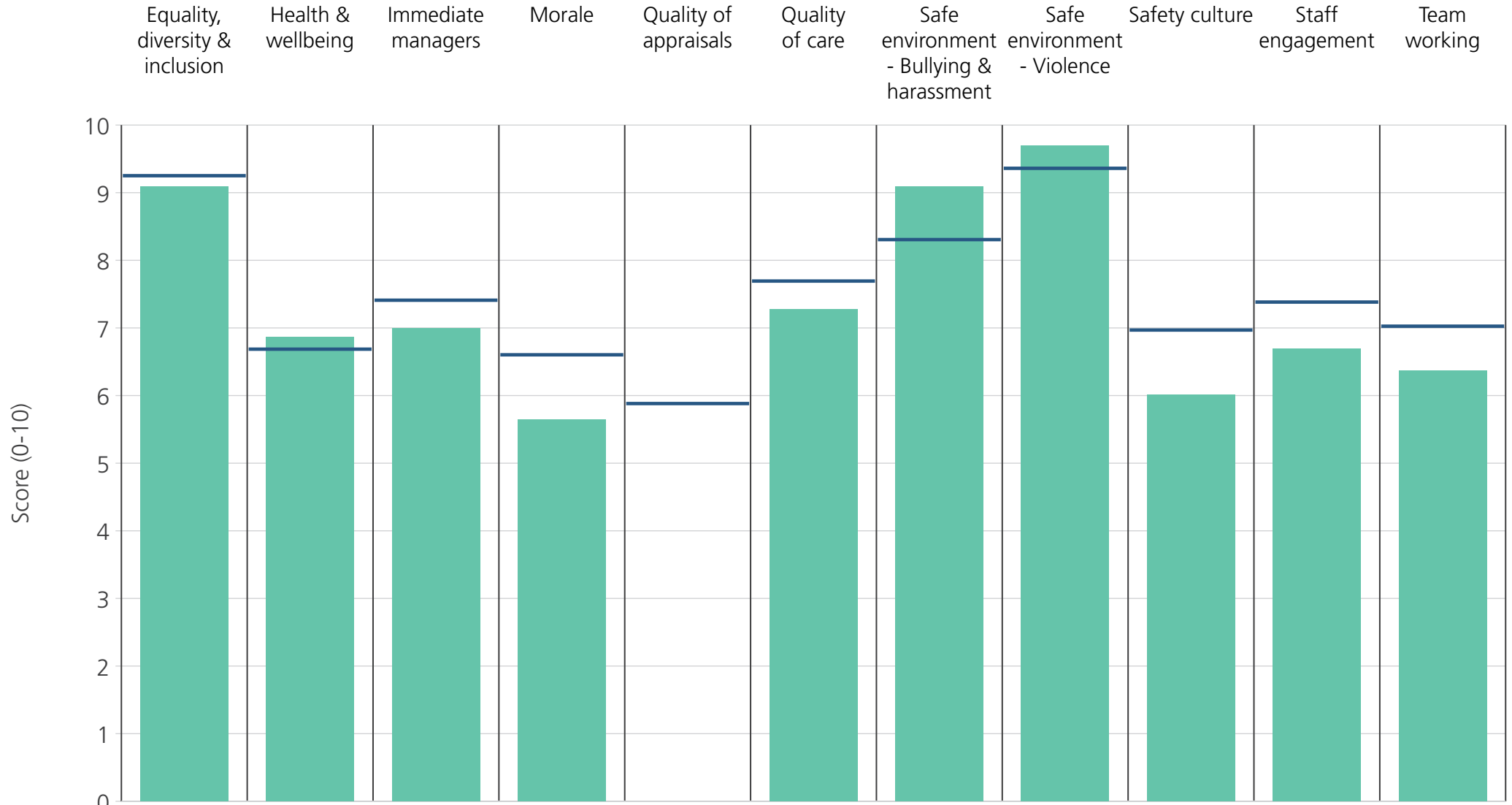


<b>Directorate</b>	9.5	7.1	7.5	6.6	5.3	7.5	8.9	9.9	6.8	7.3	6.9
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	393	394	394	386	311	240	389	390	389	394	389

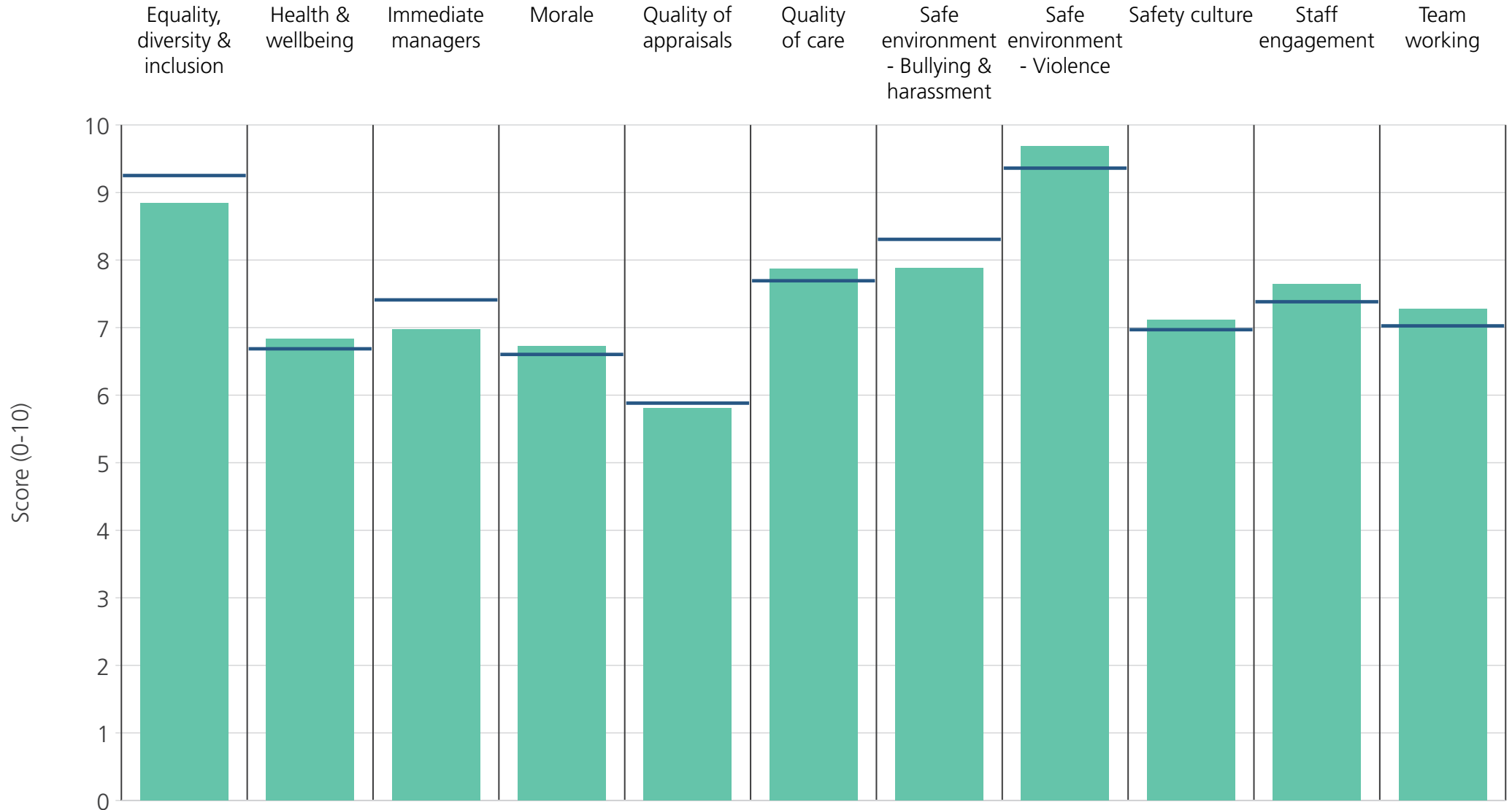


<b>Directorate</b>	9.4	6.0	6.7	6.0	5.9	7.3	8.2	9.2	6.3	6.9	6.8
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	93	94	93	92	71	91	93	93	94	93	93

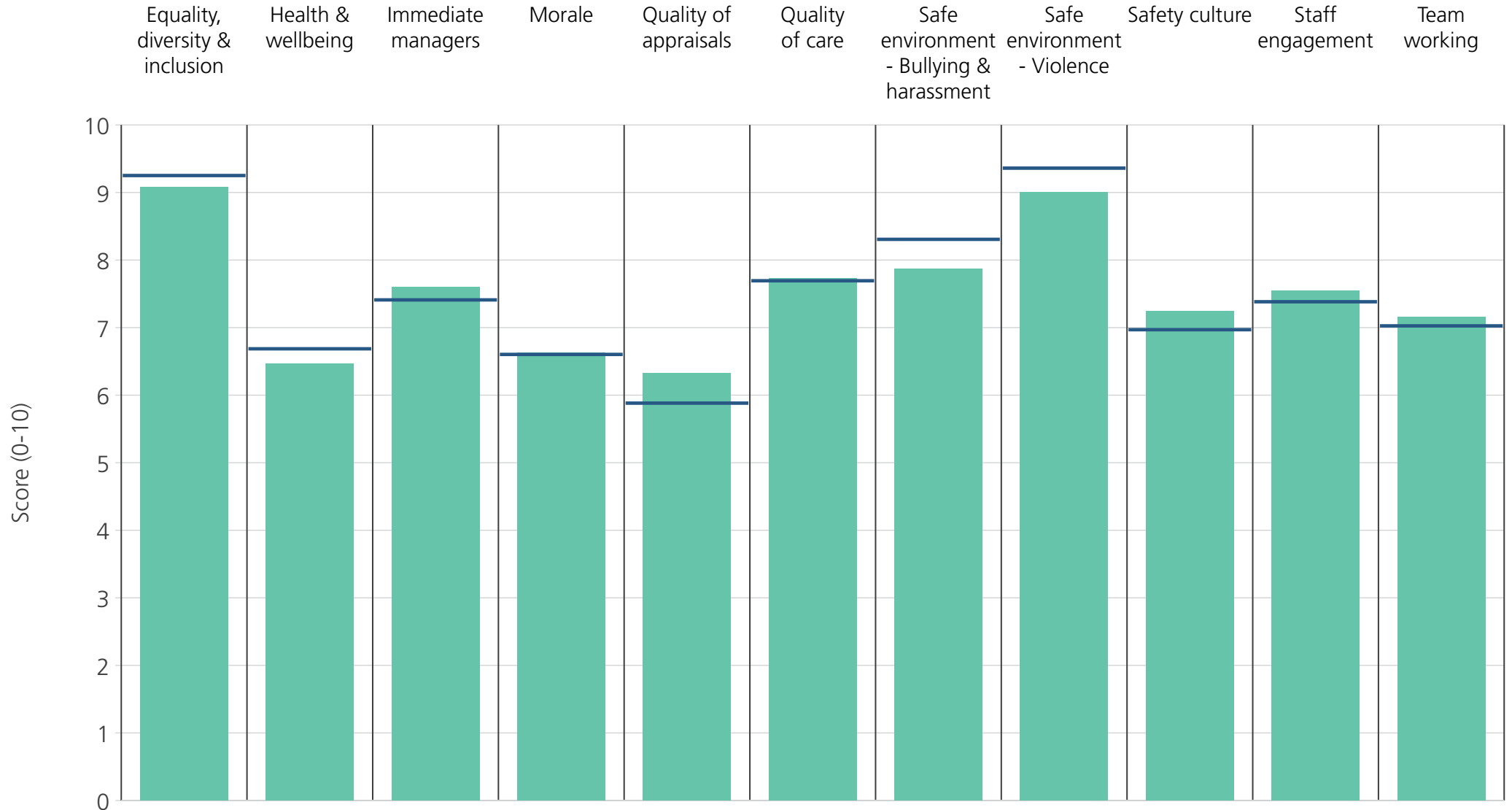




<b>Directorate</b>	9.1	6.9	7.0	5.6	5.9	7.3	9.1	9.7	6.0	6.7	6.4
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	11	11	11	11	7	11	11	11	11	11	11



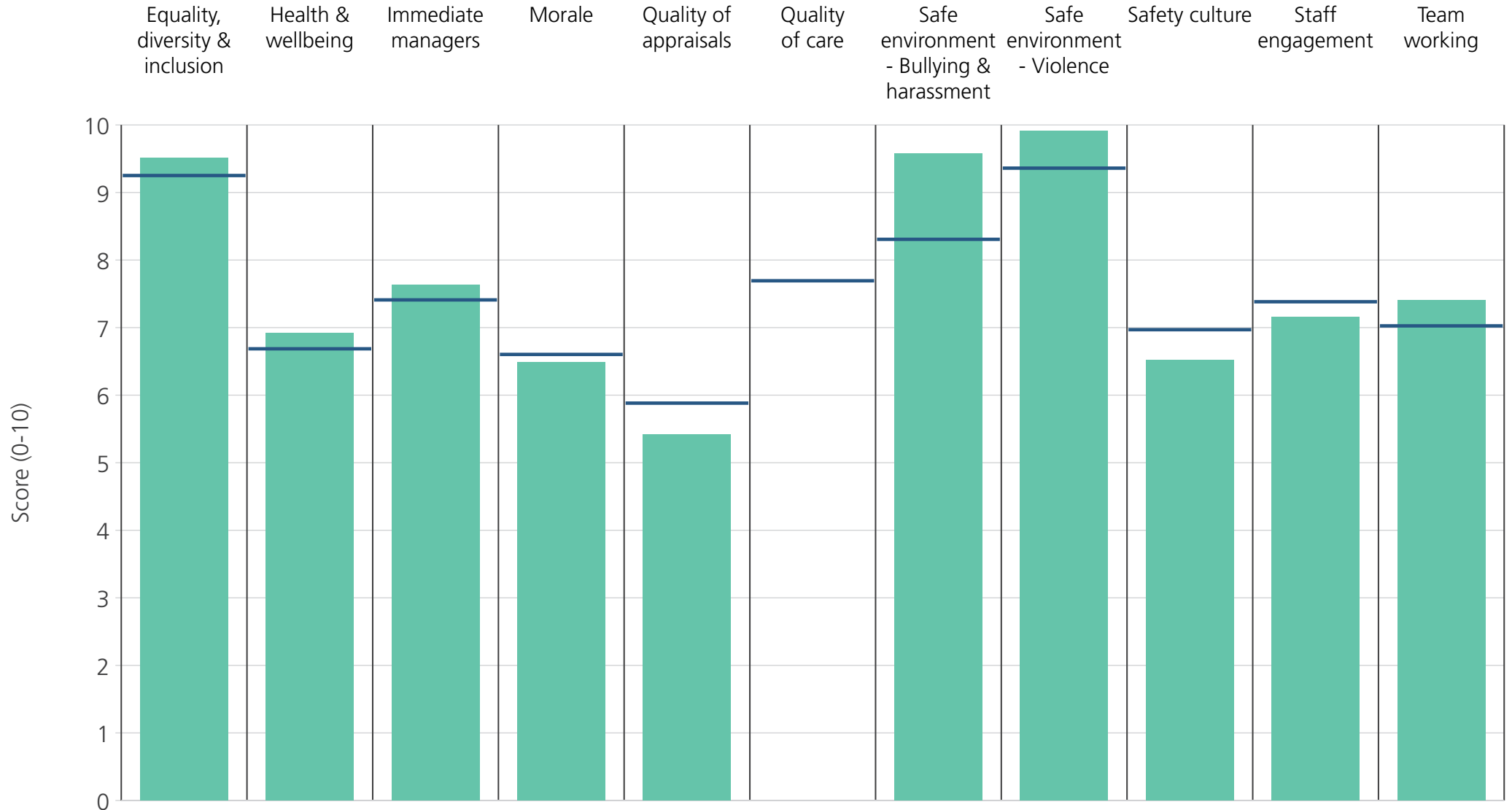
<b>Directorate</b>	8.8	6.8	7.0	6.7	5.8	7.9	7.9	9.7	7.1	7.6	7.3
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	126	126	125	125	108	125	126	126	126	125	125



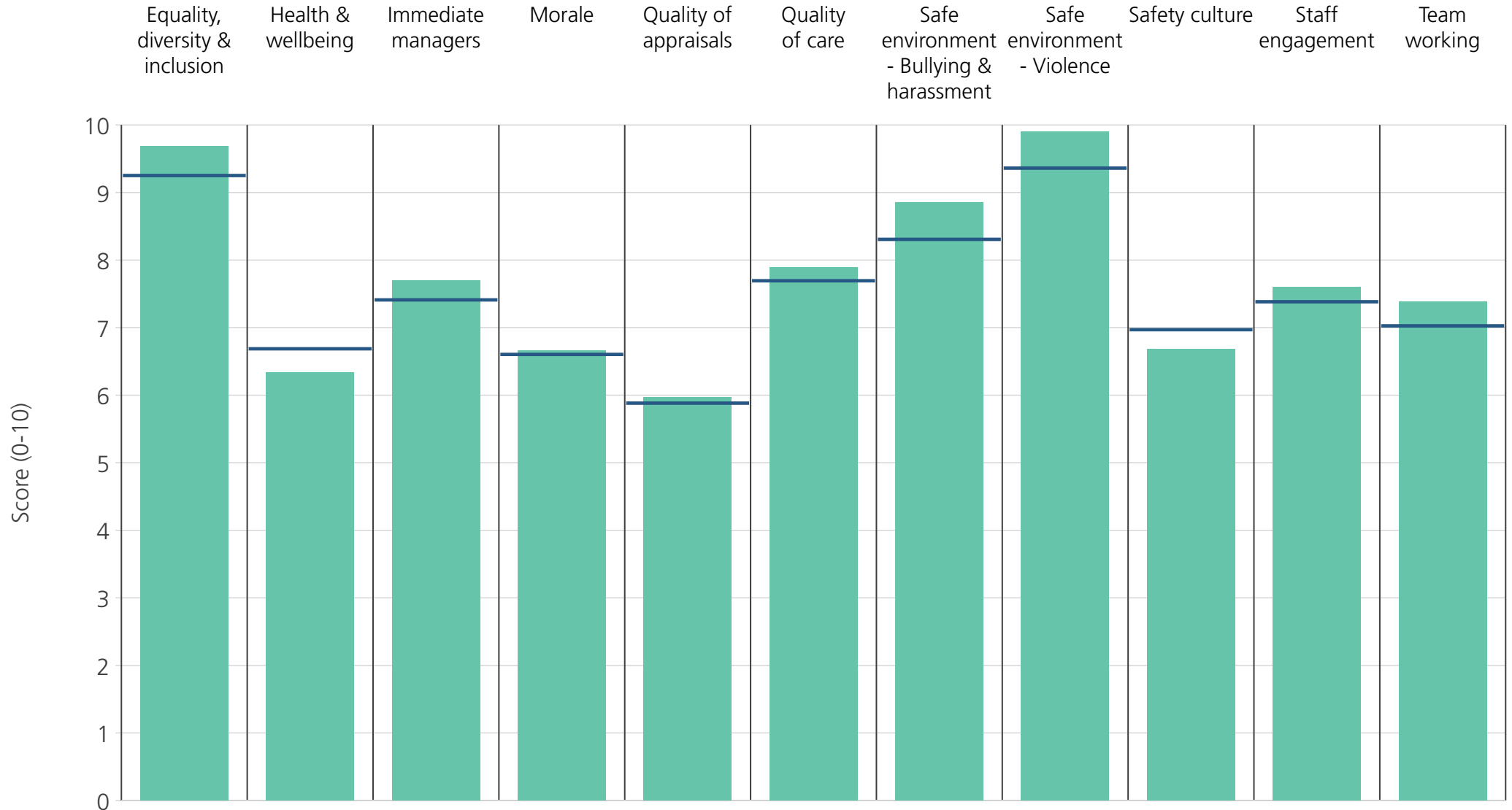
Directorate	9.1	6.5	7.6	6.6	6.3	7.7	7.9	9.0	7.2	7.5	7.2
Your org	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
Responses	440	440	443	437	365	441	438	438	441	443	443

# Directorates 2

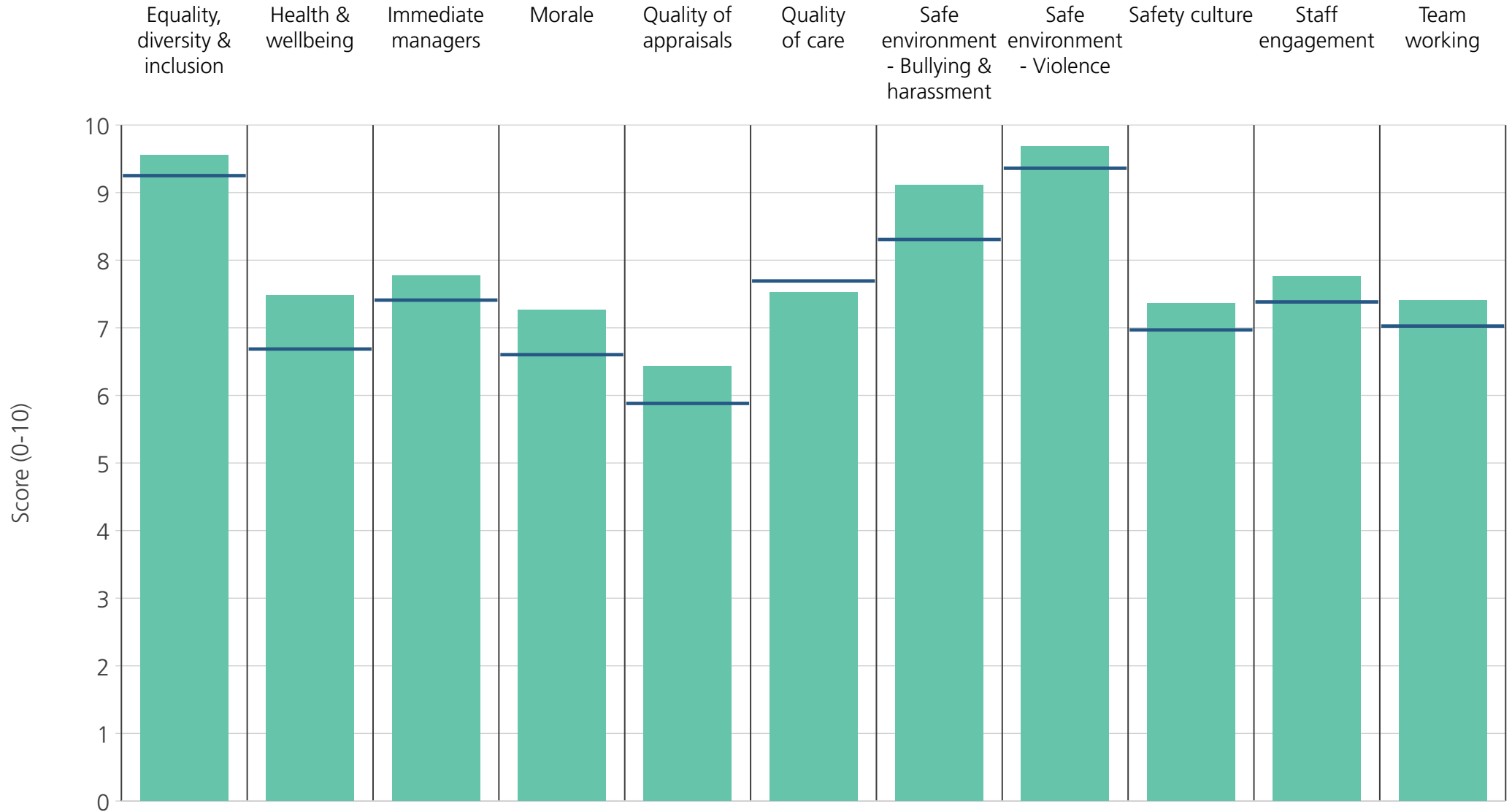
Yeovil District Hospital NHS Foundation Trust  
2019 NHS Staff Survey Results



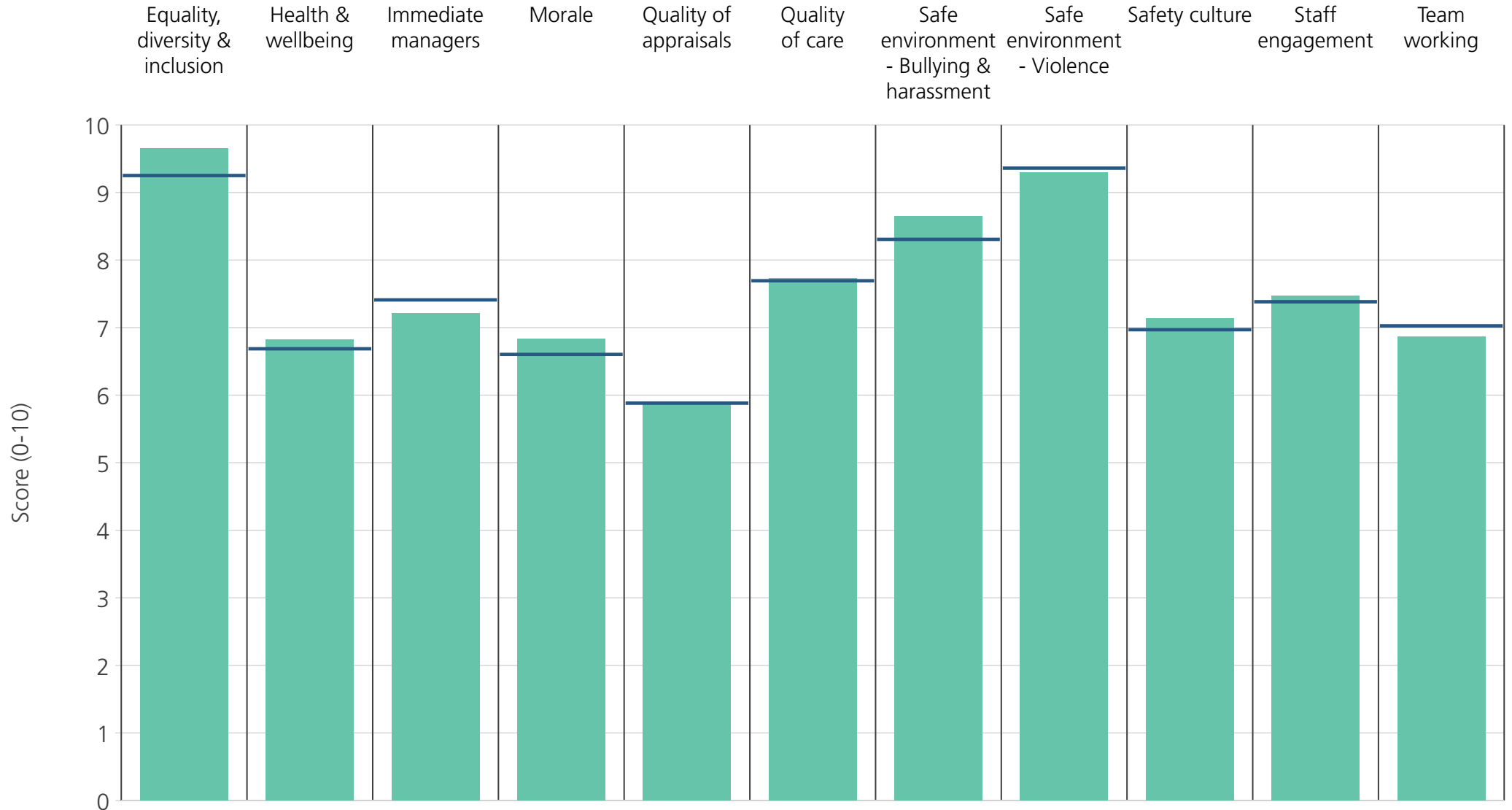
<b>Directorate</b>	9.5	6.9	7.6	6.5	5.4	7.7	9.6	9.9	6.5	7.2	7.4
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	39	39	39	38	34	9	39	38	38	39	39



<b>Directorate</b>	9.7	6.3	7.7	6.7	6.0	7.9	8.9	9.9	6.7	7.6	7.4
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	32	33	33	33	31	30	32	33	33	33	33

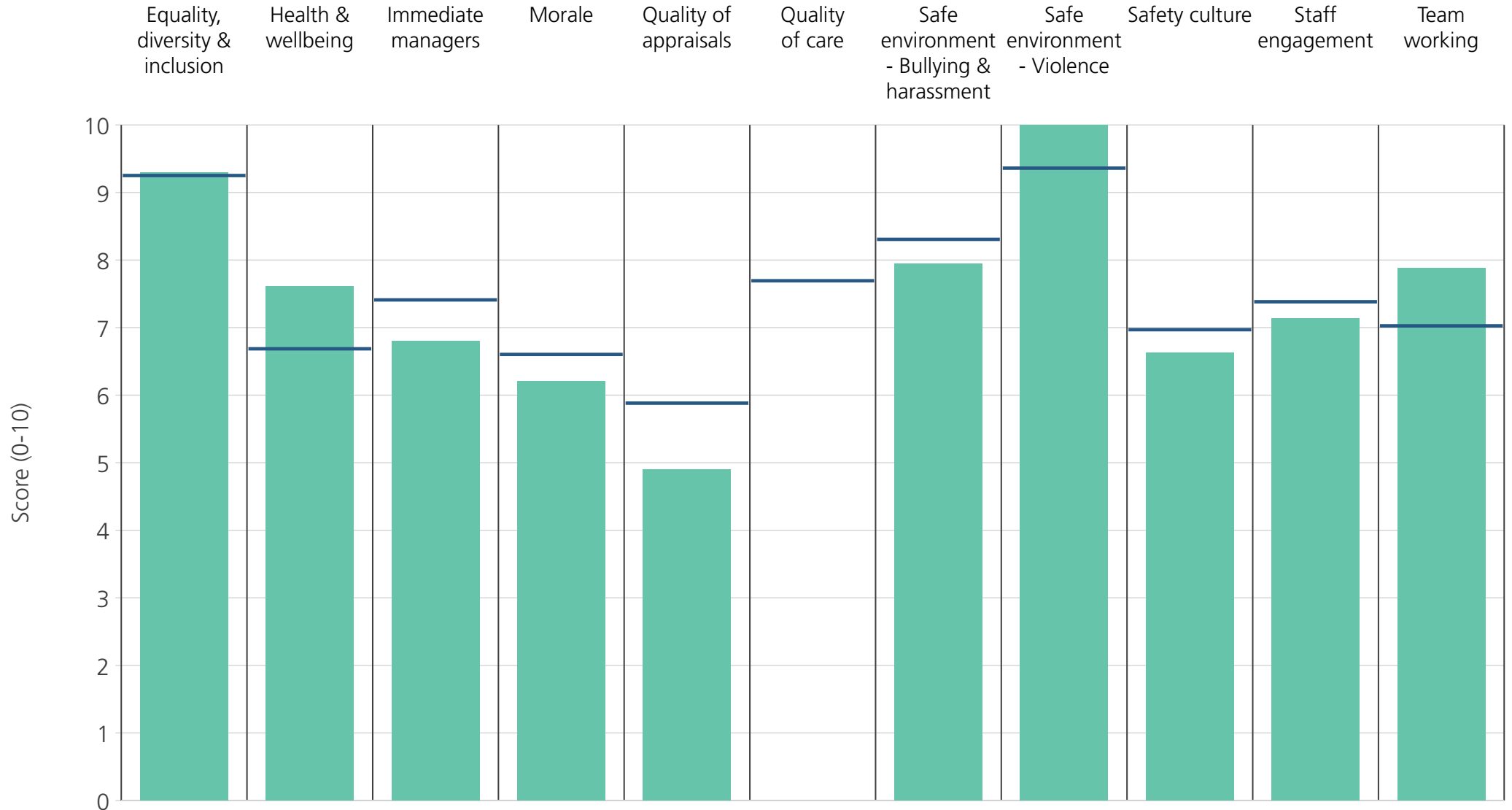


<b>Directorate</b>	9.6	7.5	7.8	7.3	6.4	7.5	9.1	9.7	7.4	7.8	7.4
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	65	66	67	66	49	38	64	64	65	67	67

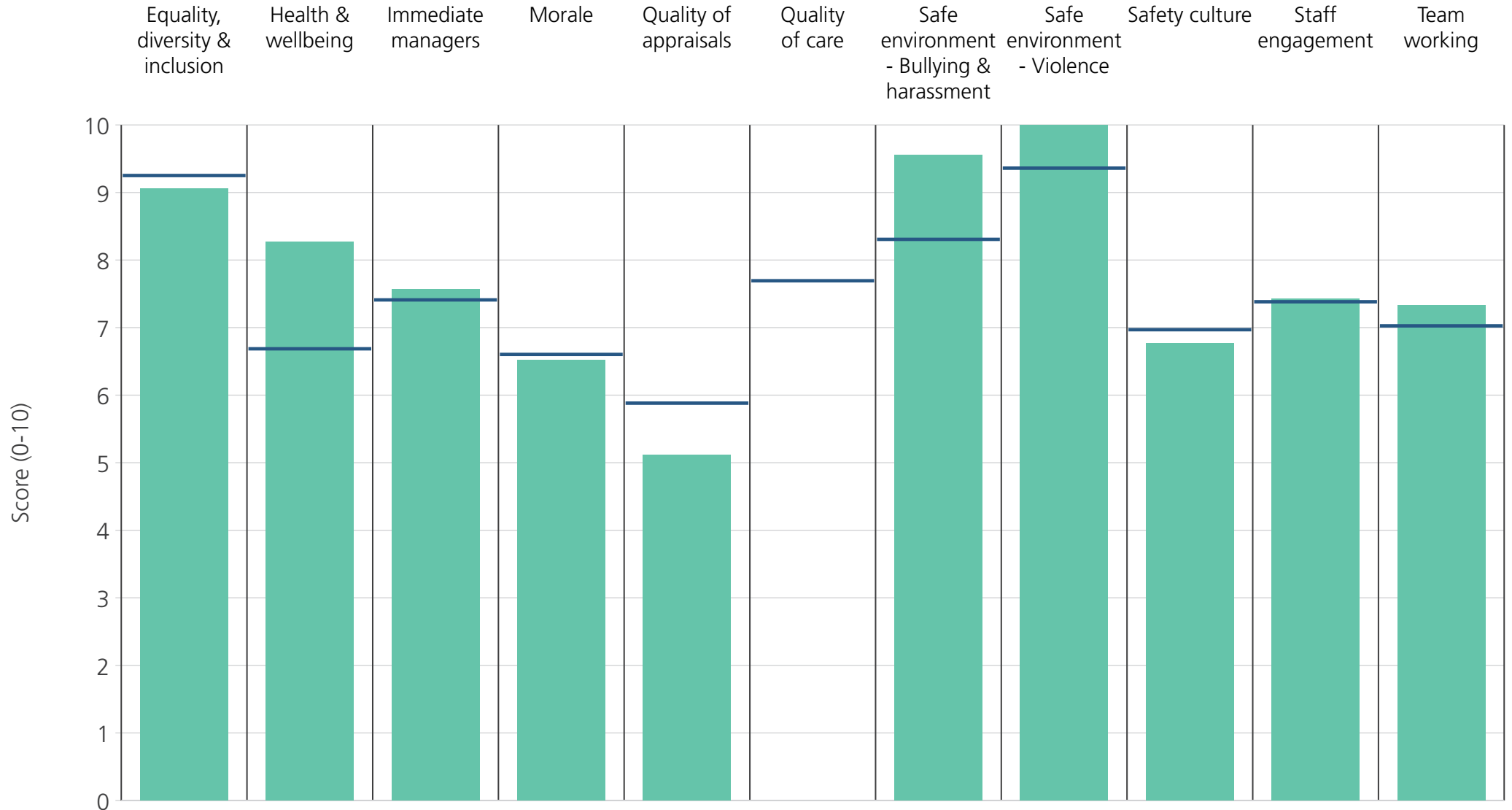


<b>Directorate</b>	9.7	6.8	7.2	6.8	5.9	7.7	8.6	9.3	7.1	7.5	6.9
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	65	65	65	65	53	63	64	64	65	65	63

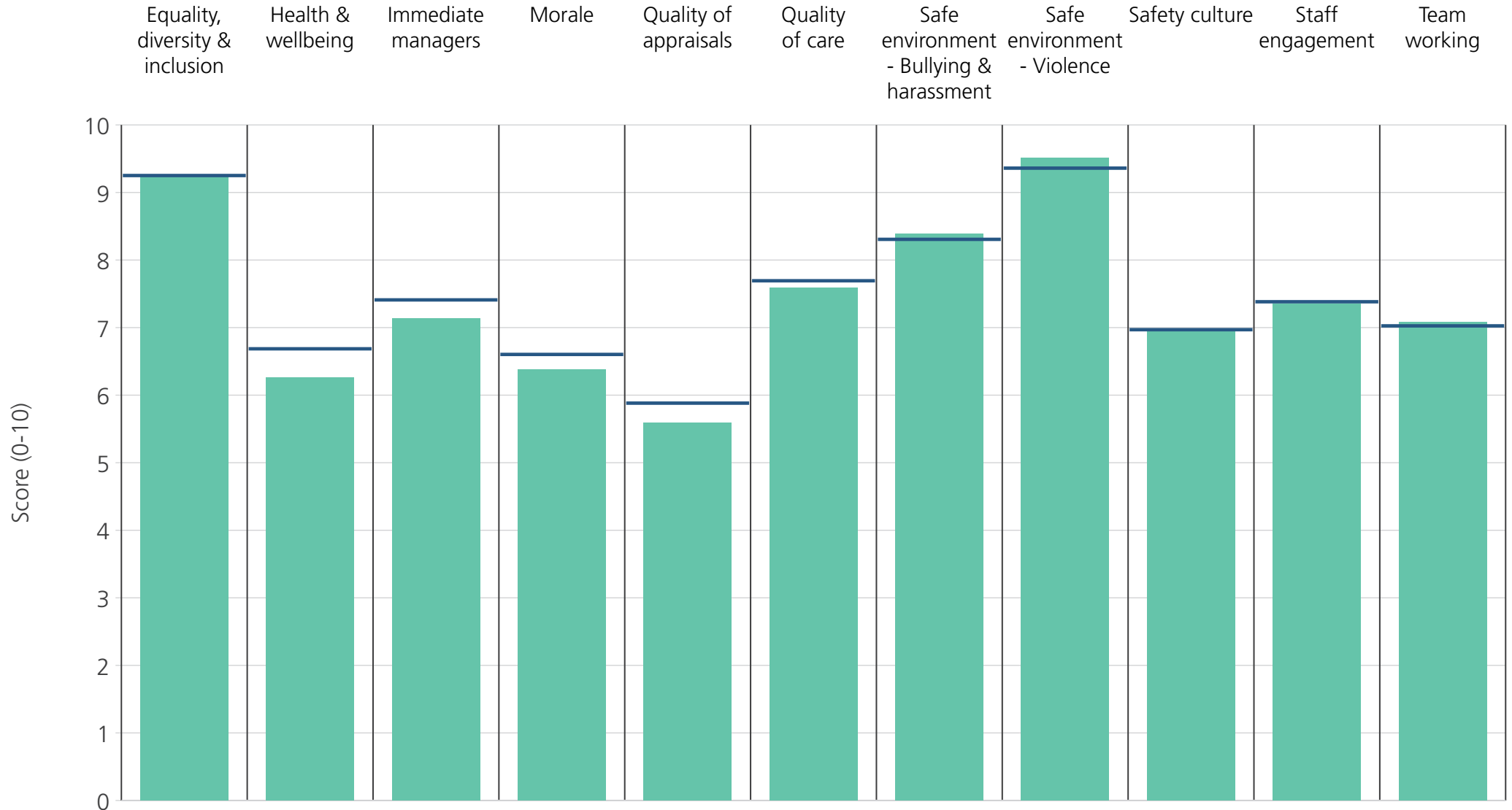




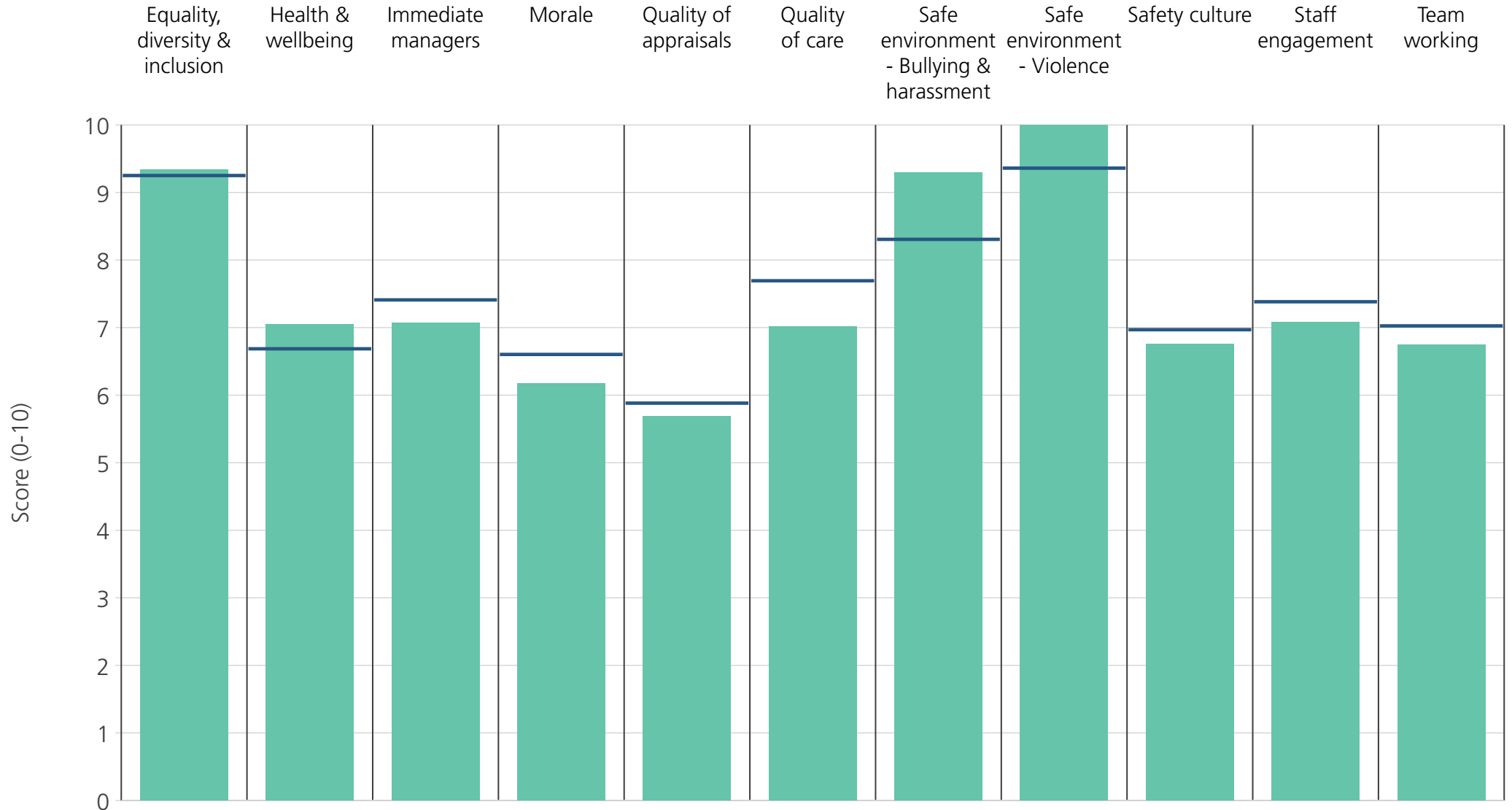
<b>Directorate</b>	9.3	7.6	6.8	6.2	4.9		7.9	10.0	6.6	7.1	7.9
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	13	13	13	13	13	9	13	13	13	13	13



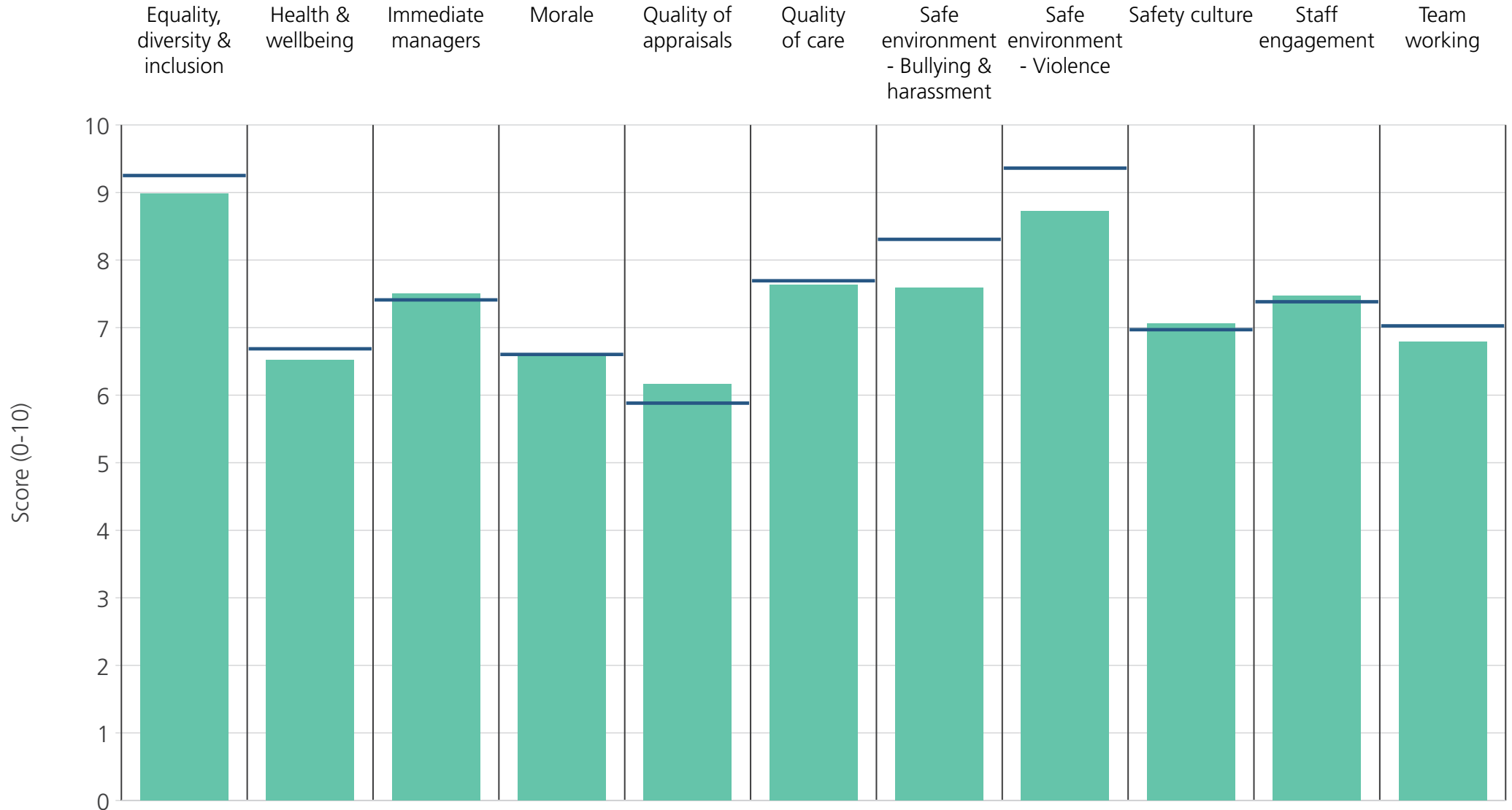
<b>Directorate</b>	9.1	8.3	7.6	6.5	5.1		9.6	10.0	6.8	7.4	7.3
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	15	15	15	15	11	5	15	15	15	15	15



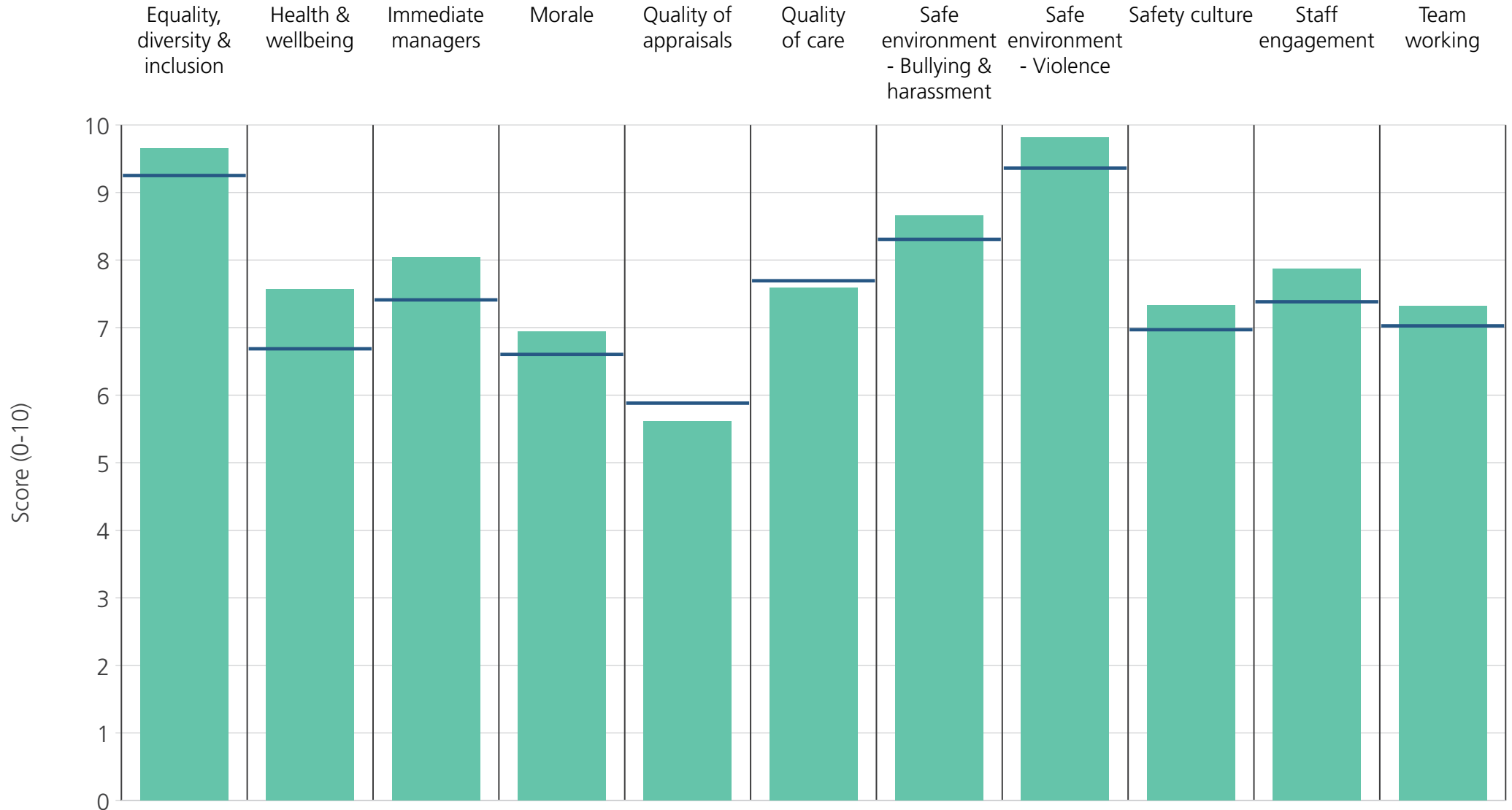
<b>Directorate</b>	9.3	6.3	7.1	6.4	5.6	7.6	8.4	9.5	7.0	7.4	7.1
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	89	88	89	86	72	86	89	89	89	89	89



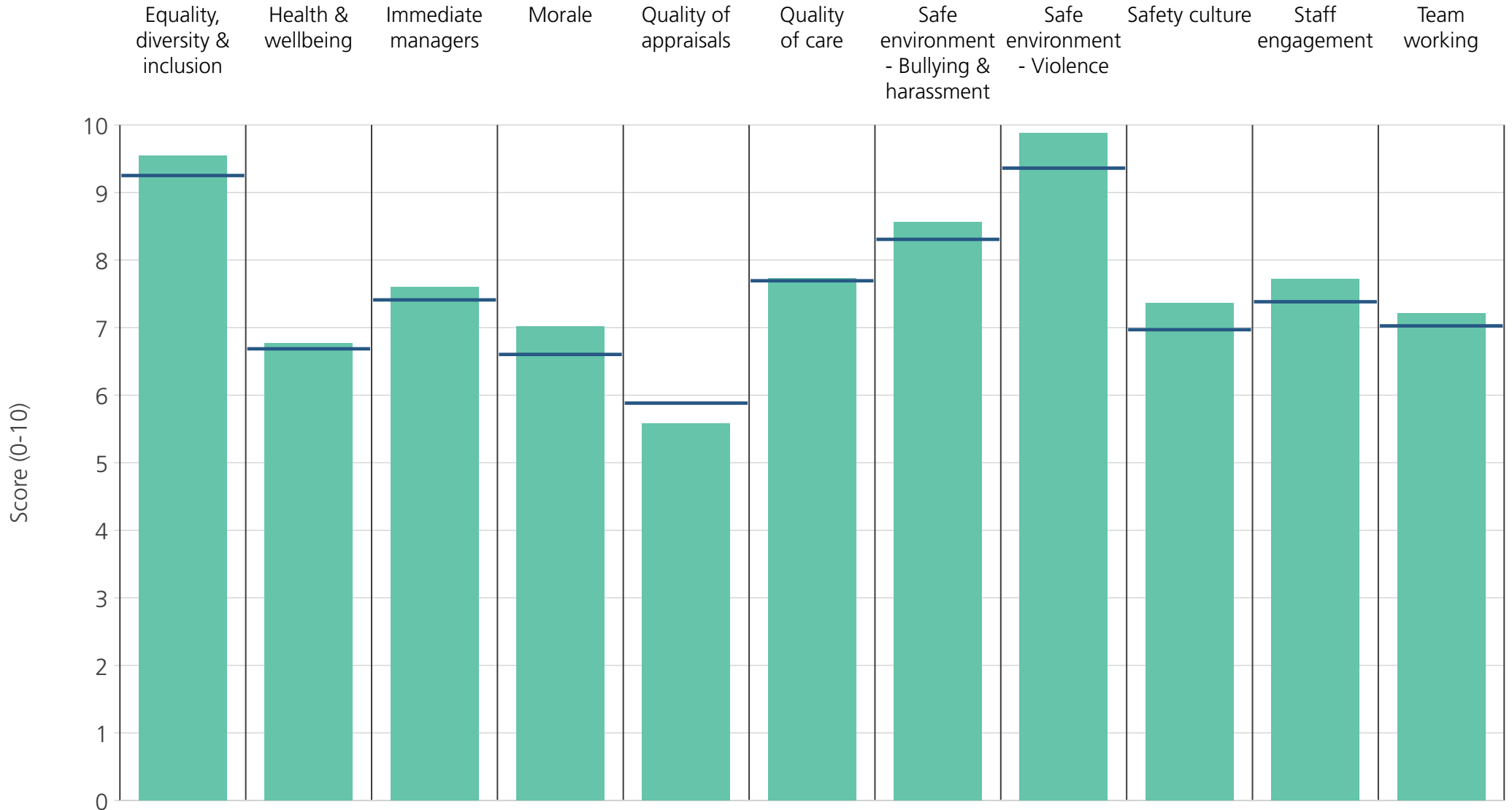
<b>Directorate</b>	9.3	7.1	7.1	6.2	5.7	7.0	9.3	10.0	6.8	7.1	6.7
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	38	38	38	37	31	12	38	38	38	38	38



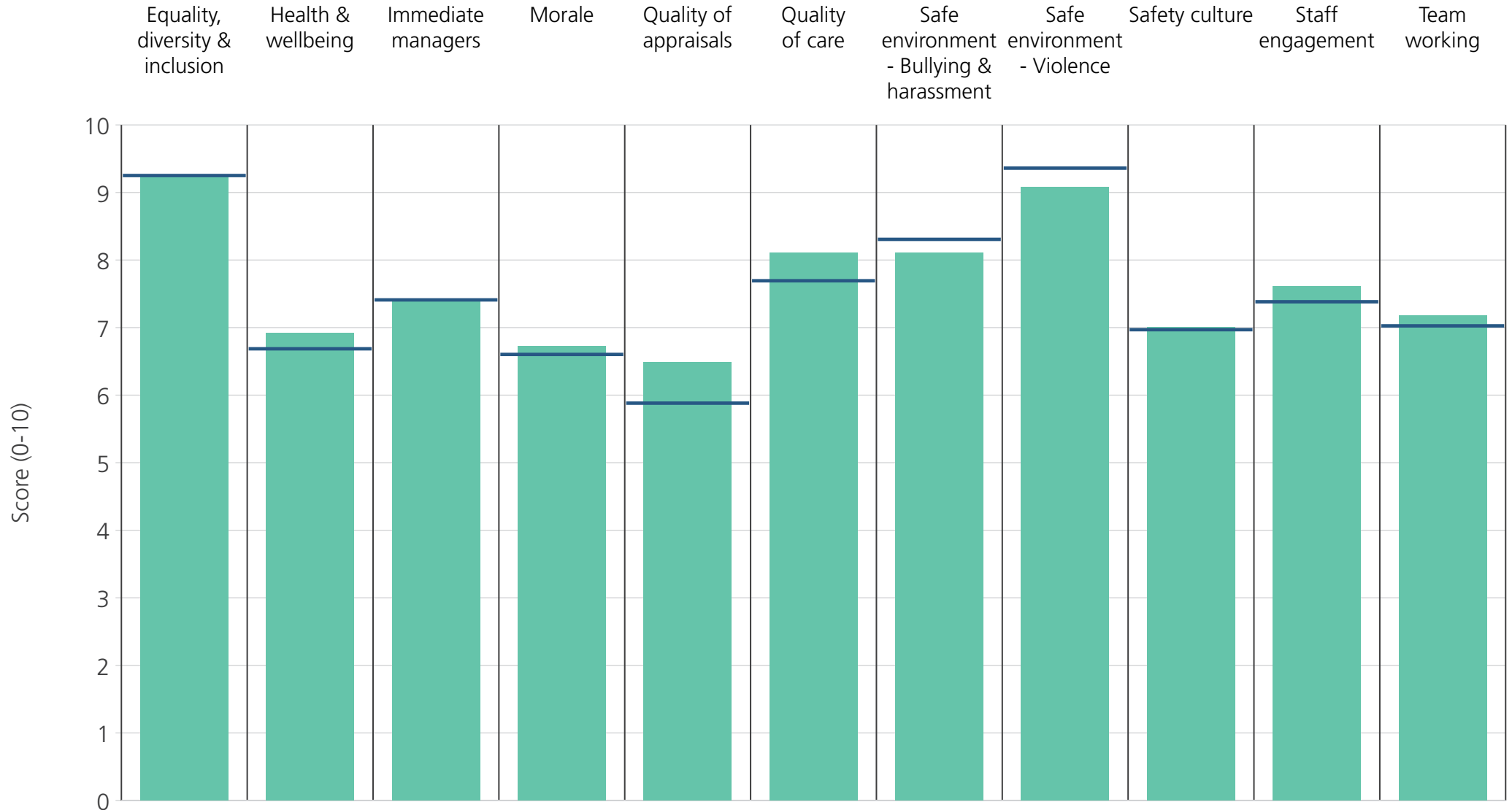
<b>Directorate</b>	9.0	6.5	7.5	6.6	6.2	7.6	7.6	8.7	7.1	7.5	6.8
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	388	388	388	383	312	373	386	384	386	388	384



<b>Directorate</b>	9.7	7.6	8.0	6.9	5.6	7.6	8.7	9.8	7.3	7.9	7.3
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	36	36	35	34	30	27	36	36	36	35	34

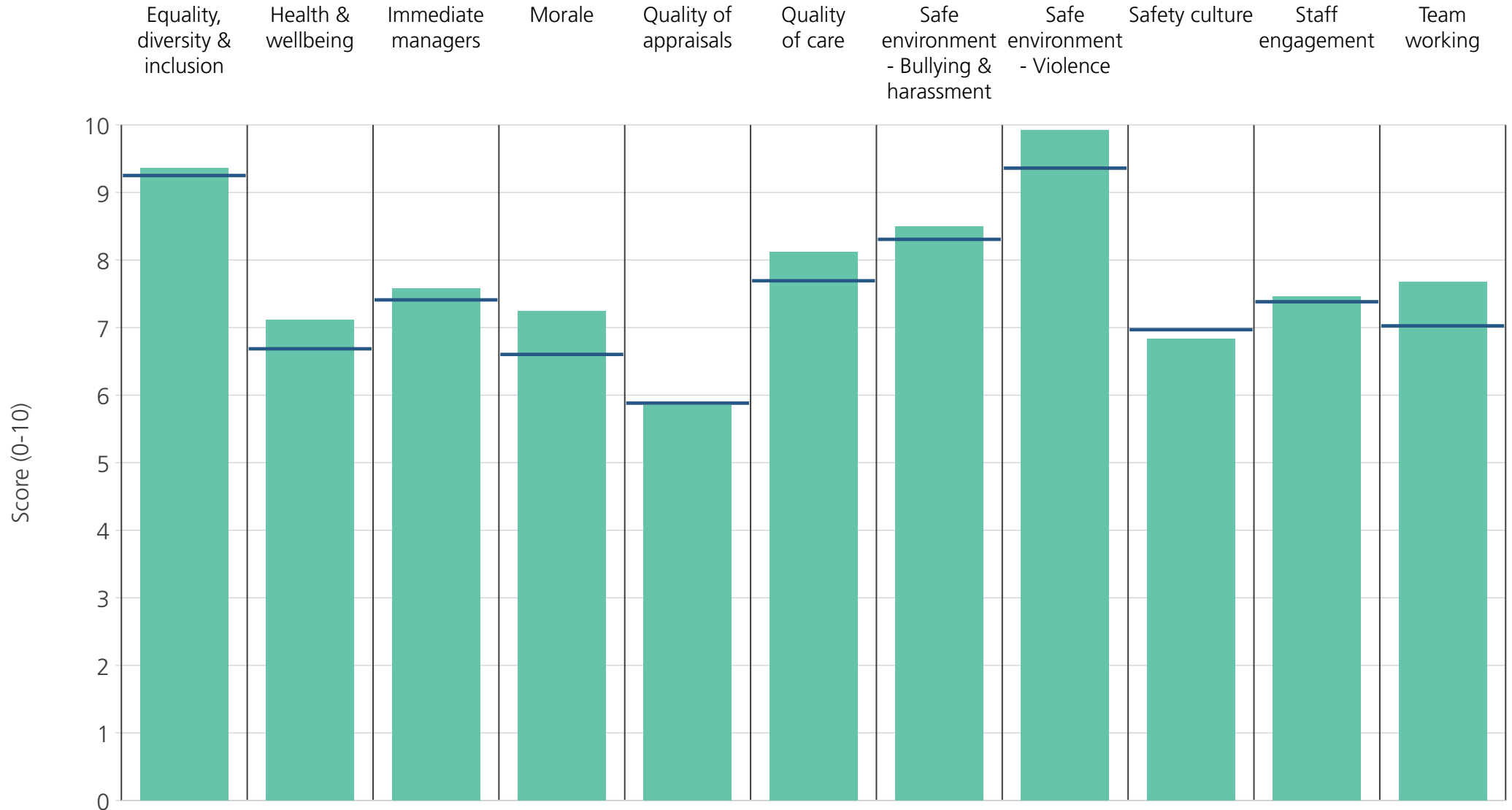


<b>Directorate</b>	9.5	6.8	7.6	7.0	5.6	7.7	8.6	9.9	7.4	7.7	7.2
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	87	87	86	86	76	86	87	86	86	87	87

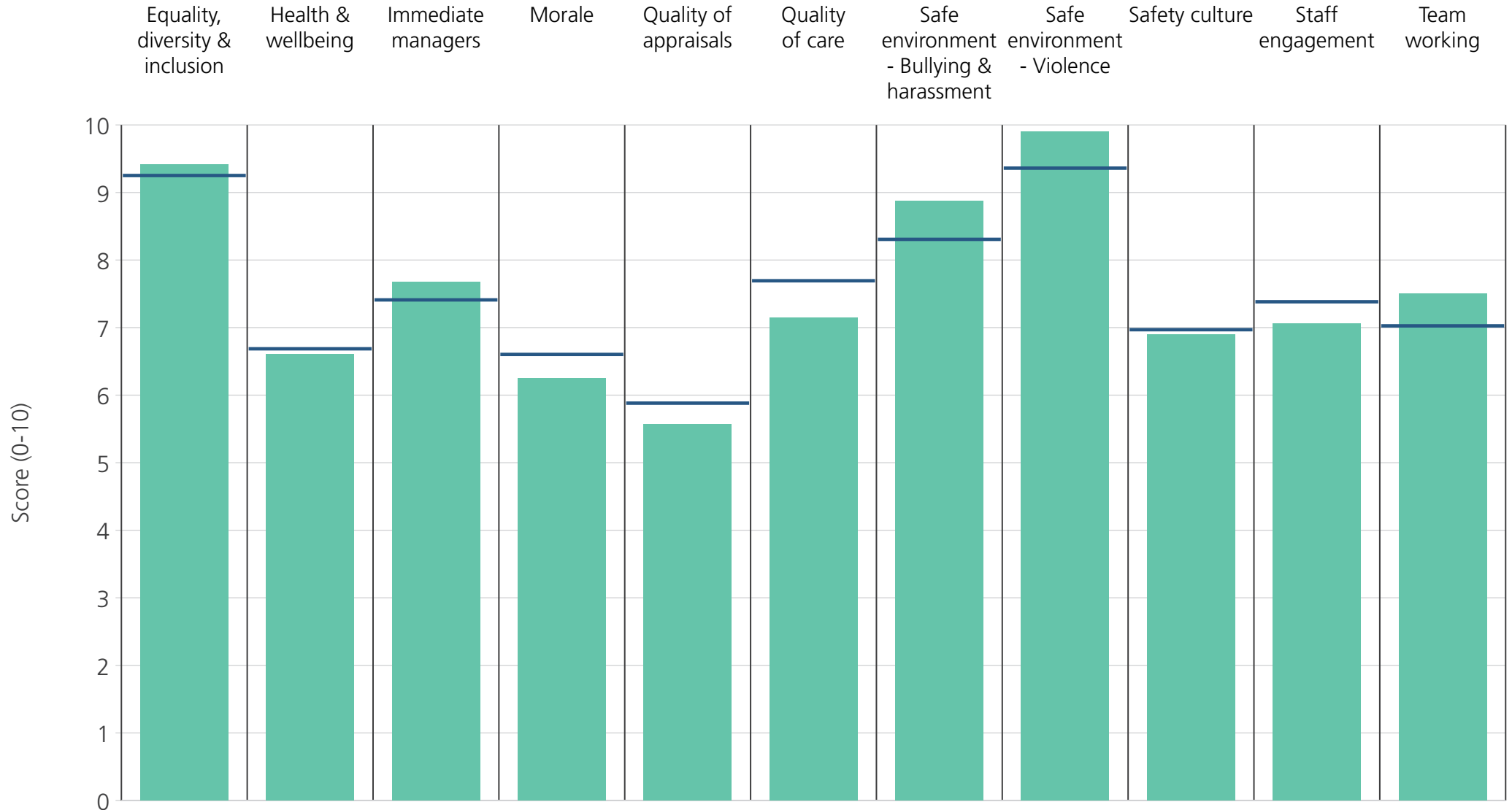


Directorate	9.2	6.9	7.4	6.7	6.5	8.1	8.1	9.1	7.0	7.6	7.2
Your org	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
Responses	67	67	68	67	51	67	65	65	66	68	67

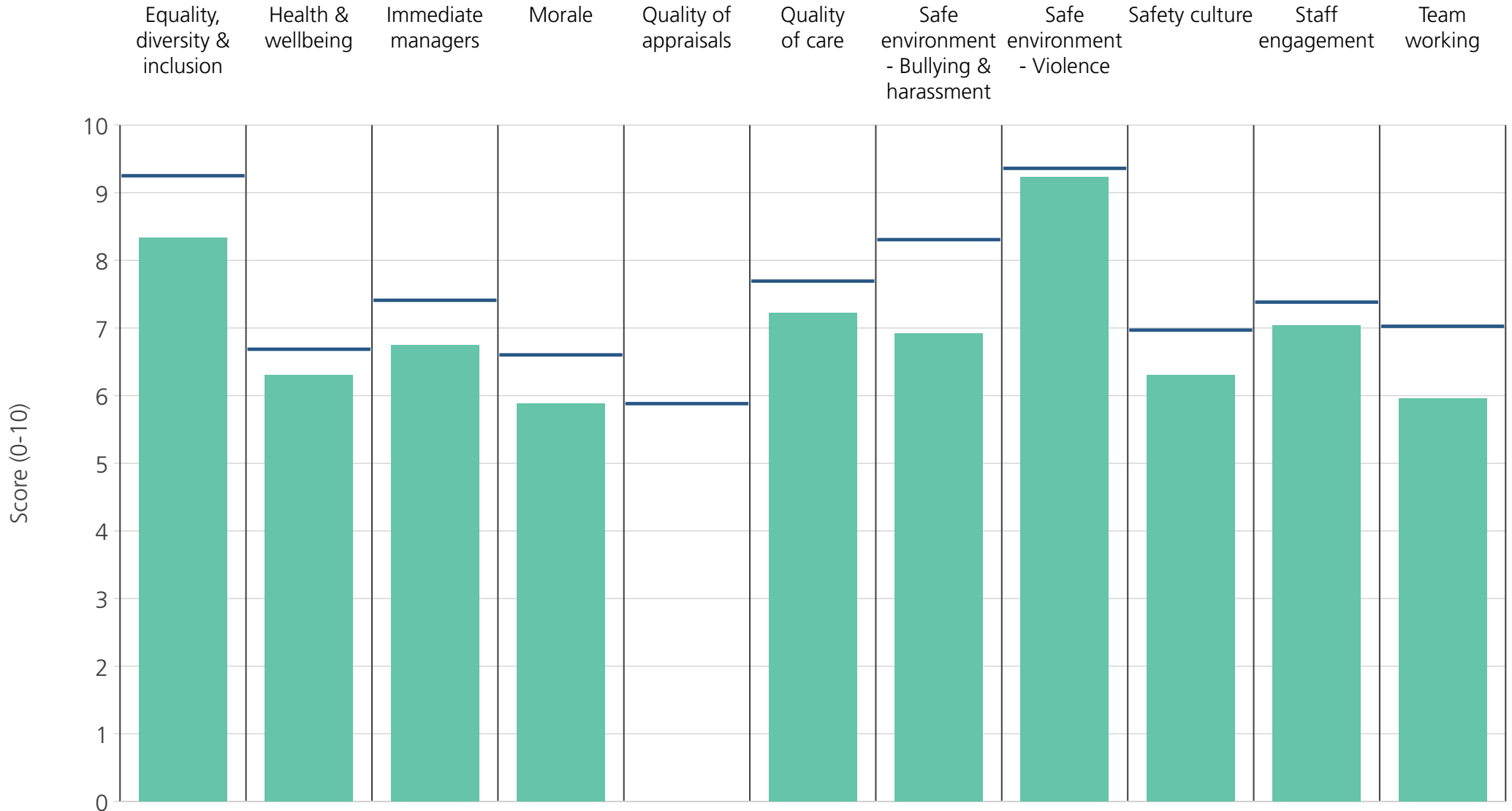




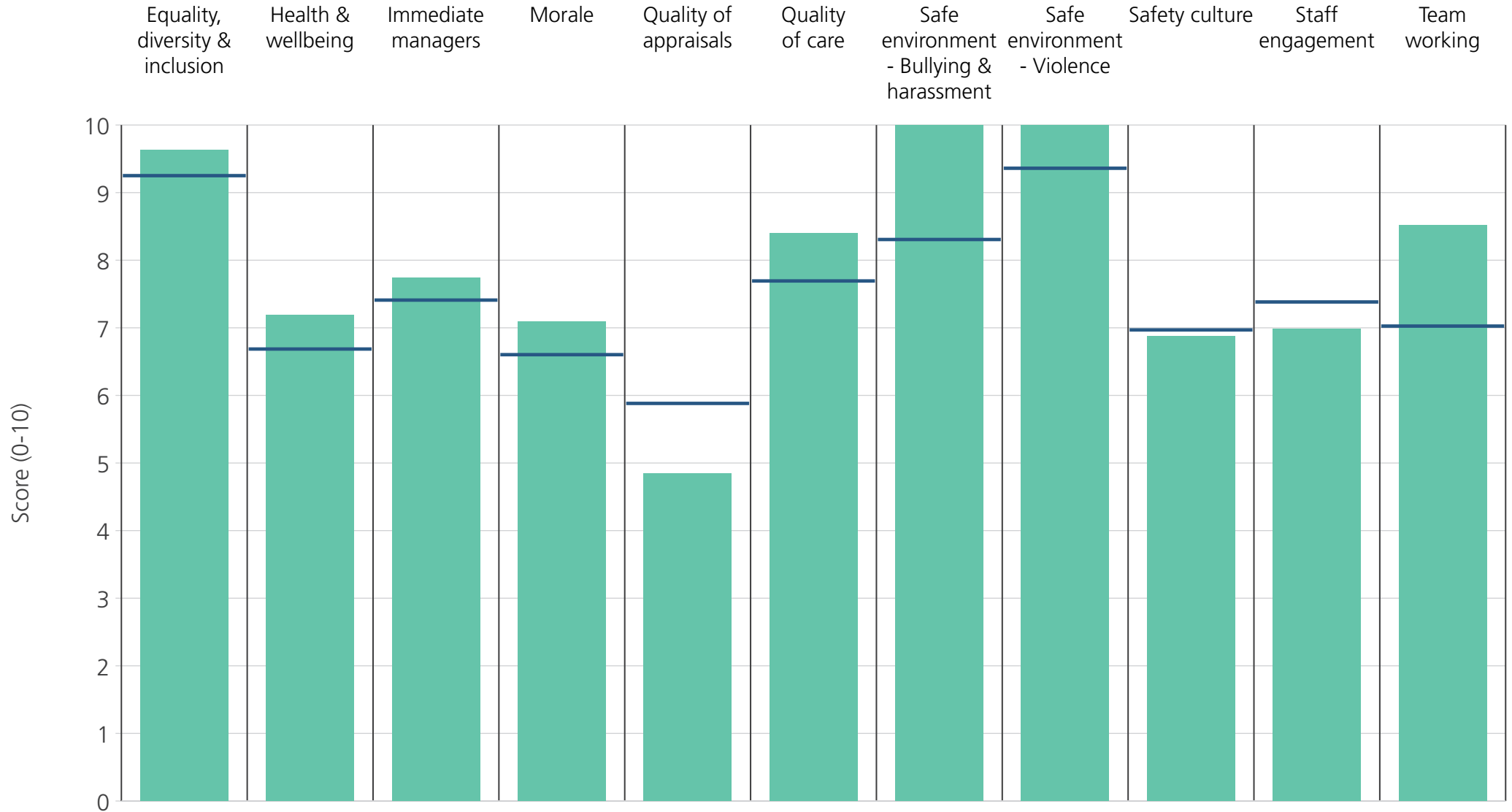
<b>Directorate</b>	9.4	7.1	7.6	7.2	5.8	8.1	8.5	9.9	6.8	7.5	7.7
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	43	43	43	42	34	40	42	43	43	43	42



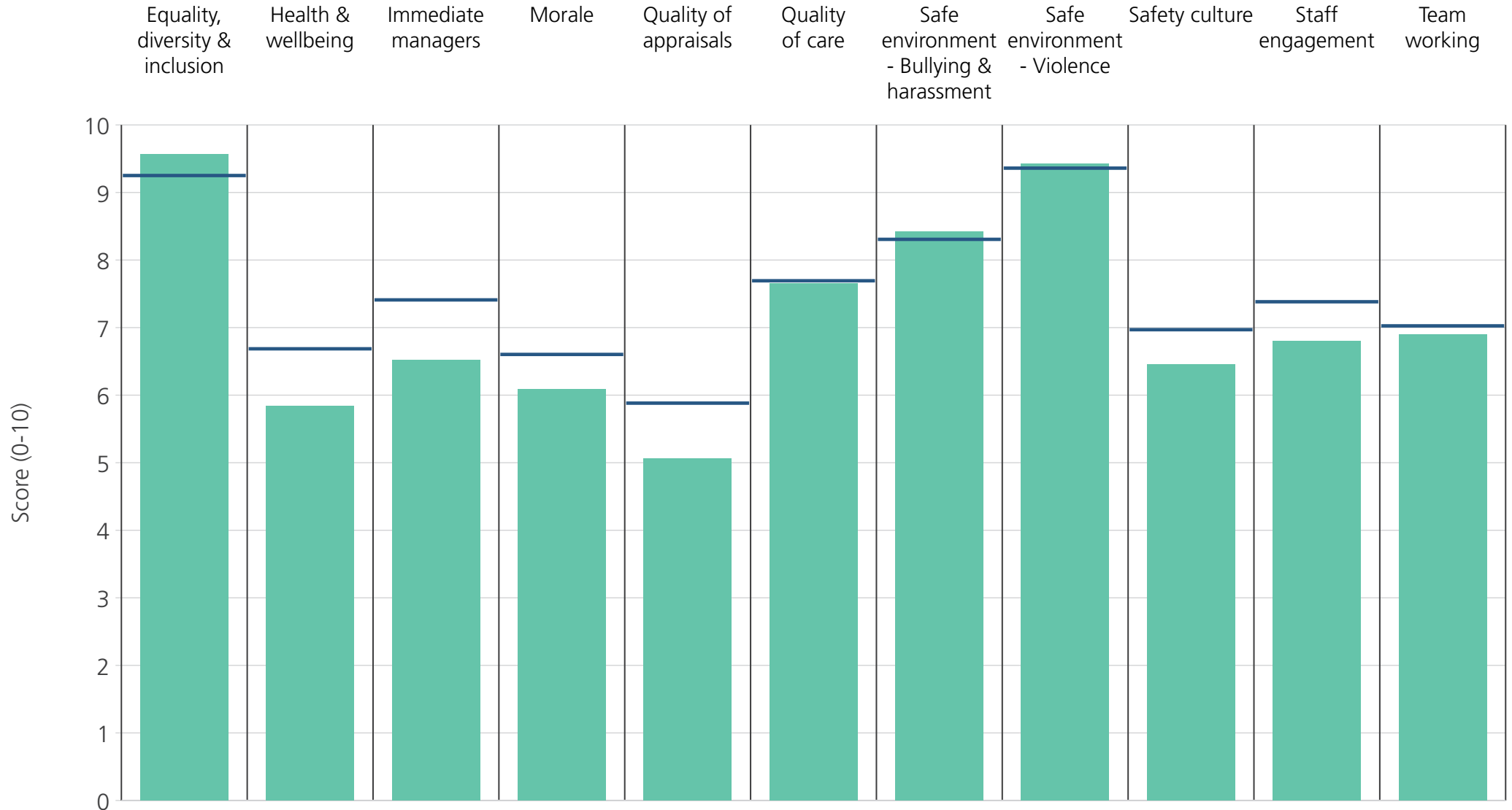
<b>Directorate</b>	9.4	6.6	7.7	6.2	5.6	7.1	8.9	9.9	6.9	7.1	7.5
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	65	65	65	65	56	58	65	65	65	66	65



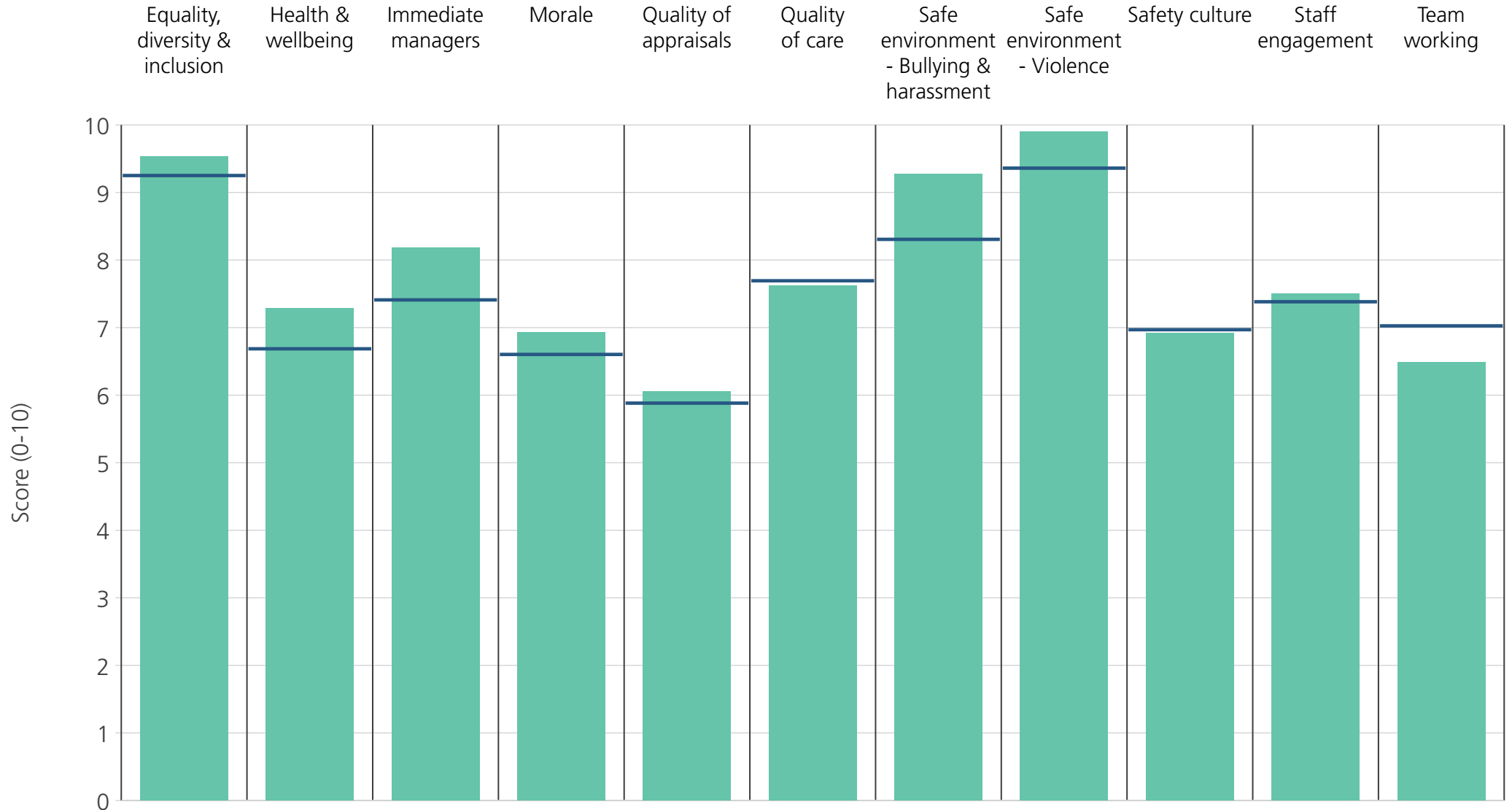
<b>Directorate</b>	8.3	6.3	6.8	5.9	5.9	7.2	6.9	9.2	6.3	7.0	6.0
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	13	13	13	12	10	12	13	13	13	13	13



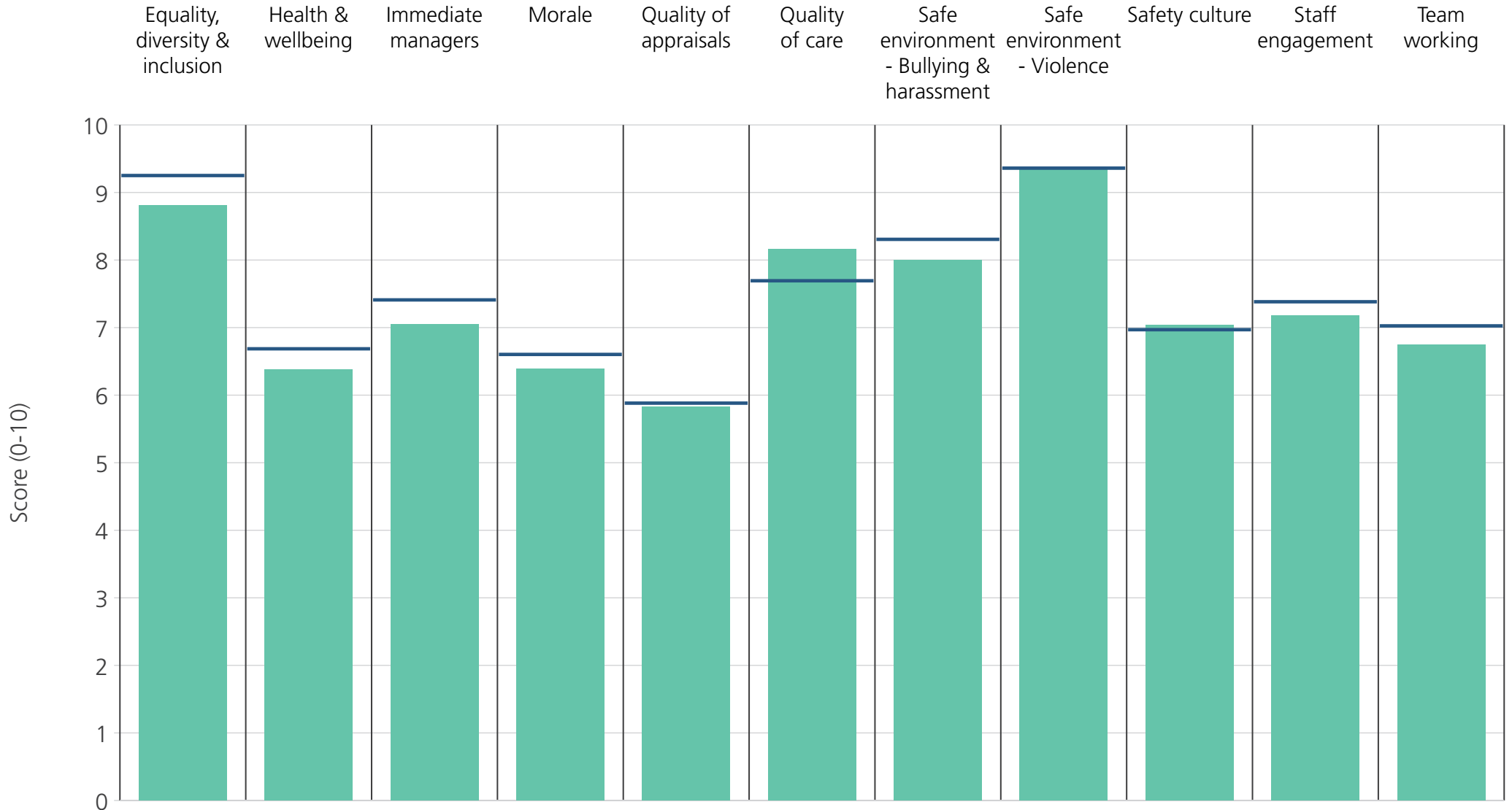
<b>Directorate</b>	9.6	7.2	7.7	7.1	4.8	8.4	10.0	10.0	6.9	7.0	8.5
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	16	16	16	16	16	12	16	16	16	16	16



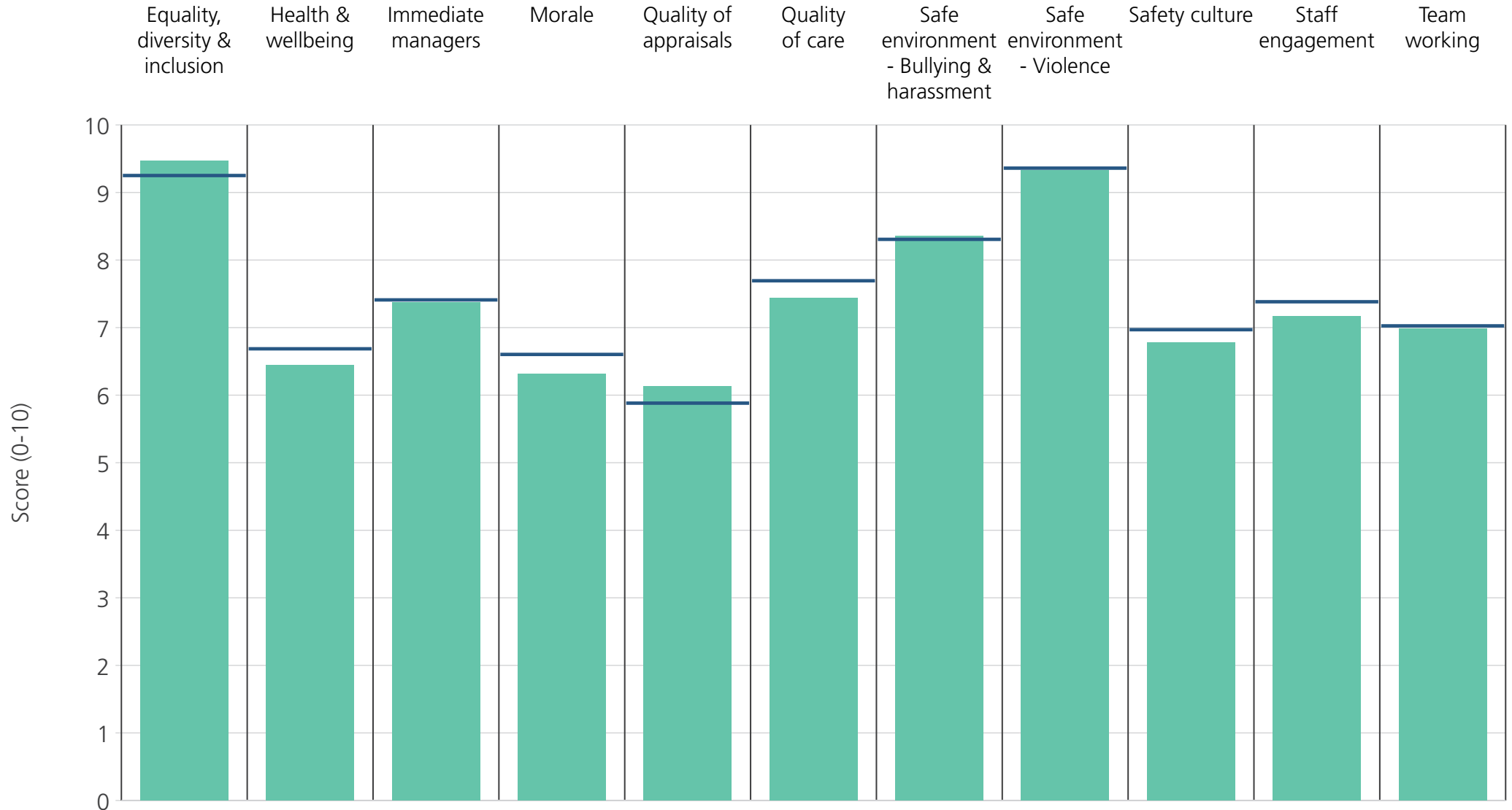
<b>Directorate</b>	9.6	5.8	6.5	6.1	5.1	7.7	8.4	9.4	6.5	6.8	6.9
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	57	59	59	59	41	59	57	58	59	59	58



<b>Directorate</b>	9.5	7.3	8.2	6.9	6.1	7.6	9.3	9.9	6.9	7.5	6.5
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	32	32	32	32	26	20	32	32	31	32	32

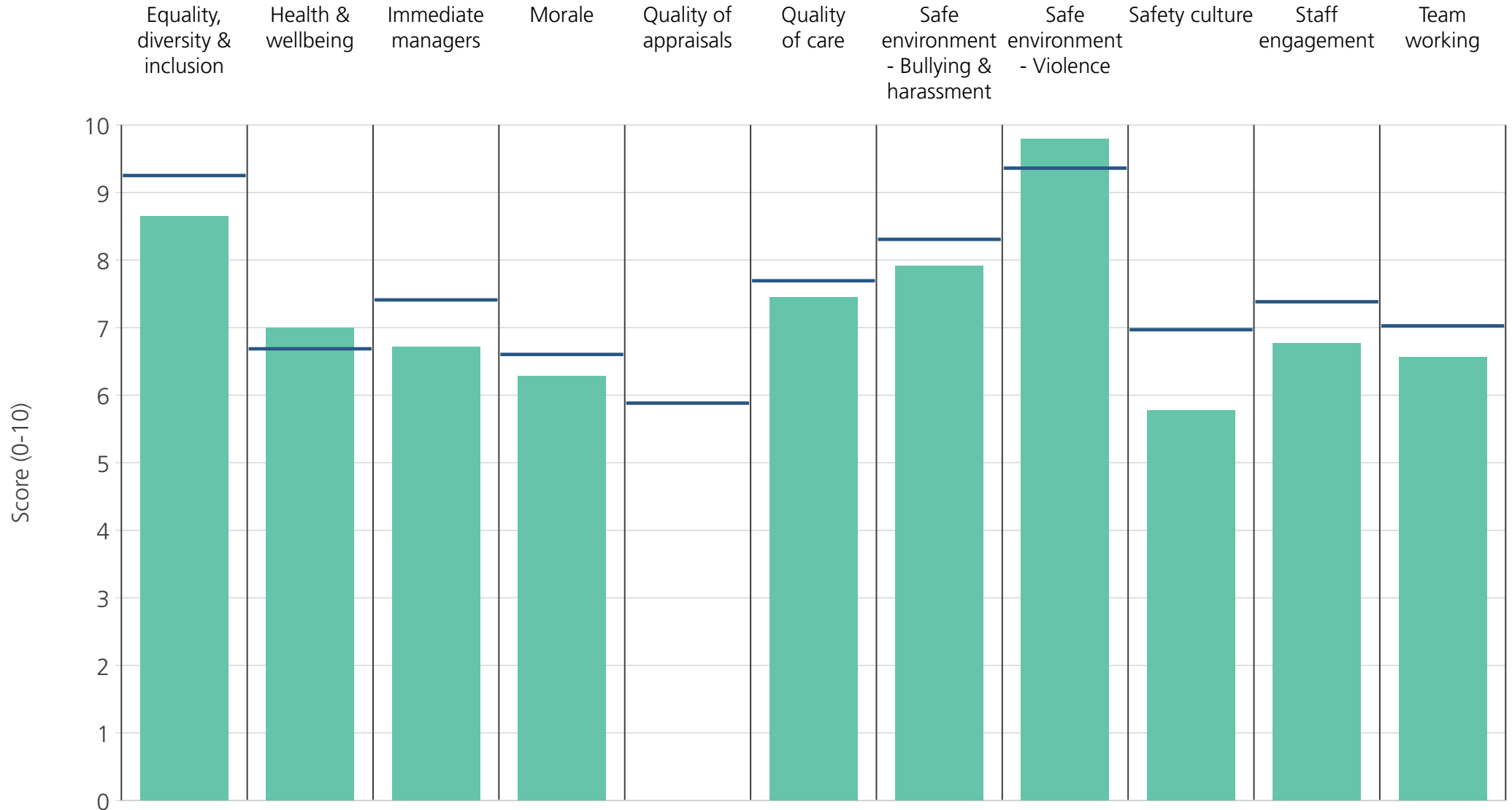


<b>Directorate</b>	8.8	6.4	7.0	6.4	5.8	8.2	8.0	9.4	7.0	7.2	6.7
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	108	107	109	109	62	106	108	108	108	109	109



<b>Directorate</b>	9.5	6.4	7.4	6.3	6.1	7.4	8.4	9.3	6.8	7.2	7.0
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	79	78	77	76	67	75	79	79	79	77	77





<b>Directorate</b>	8.6	7.0	6.7	6.3	5.9	7.4	7.9	9.8	5.8	6.8	6.6
<b>Your org</b>	9.3	6.7	7.4	6.6	5.9	7.7	8.3	9.4	7.0	7.4	7.0
<b>Responses</b>	16	16	16	16	8	16	16	16	16	16	16