

North Middlesex University Hospital NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for North Middlesex University Hospital NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by North Middlesex University Hospital NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

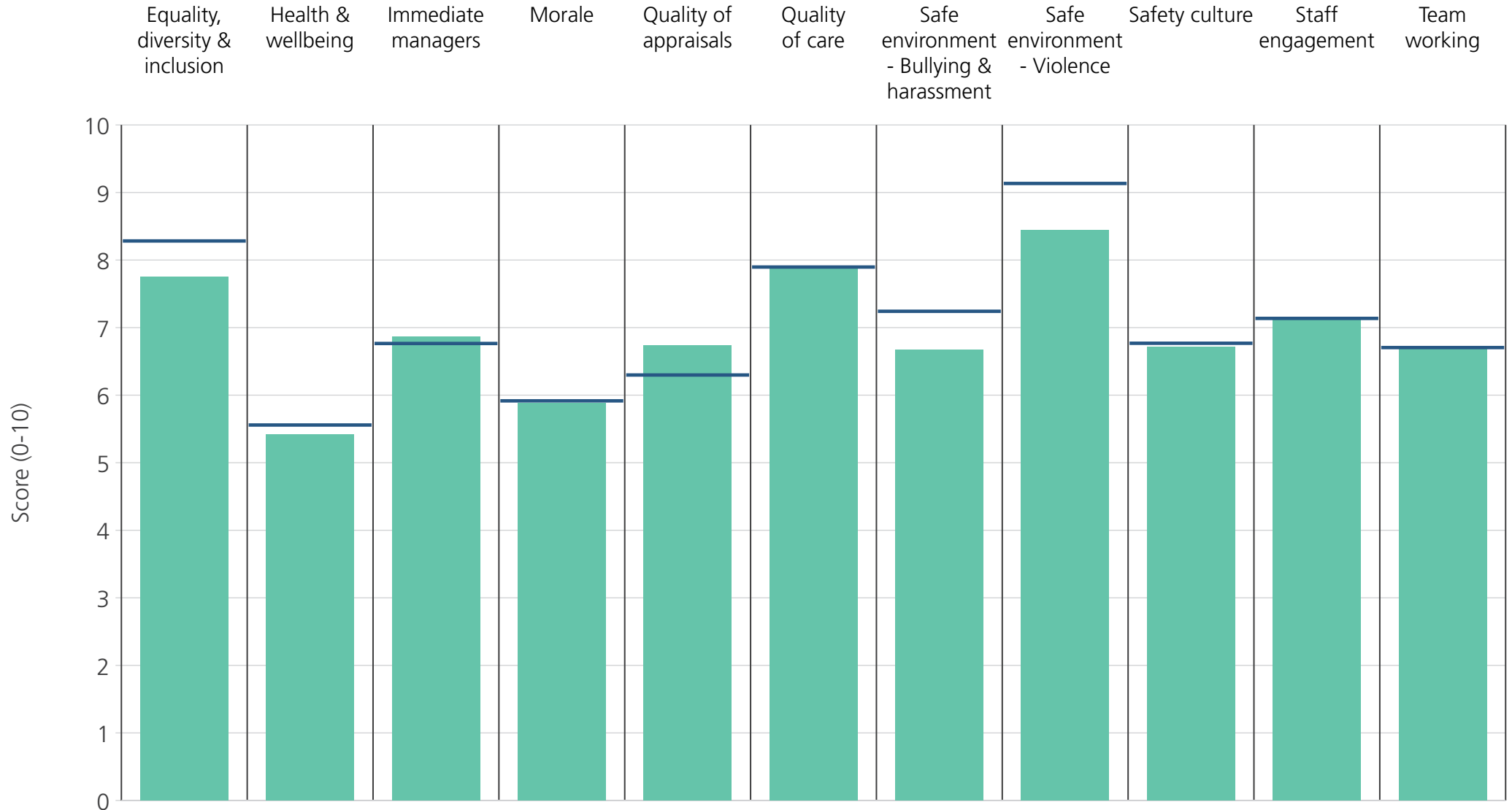
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



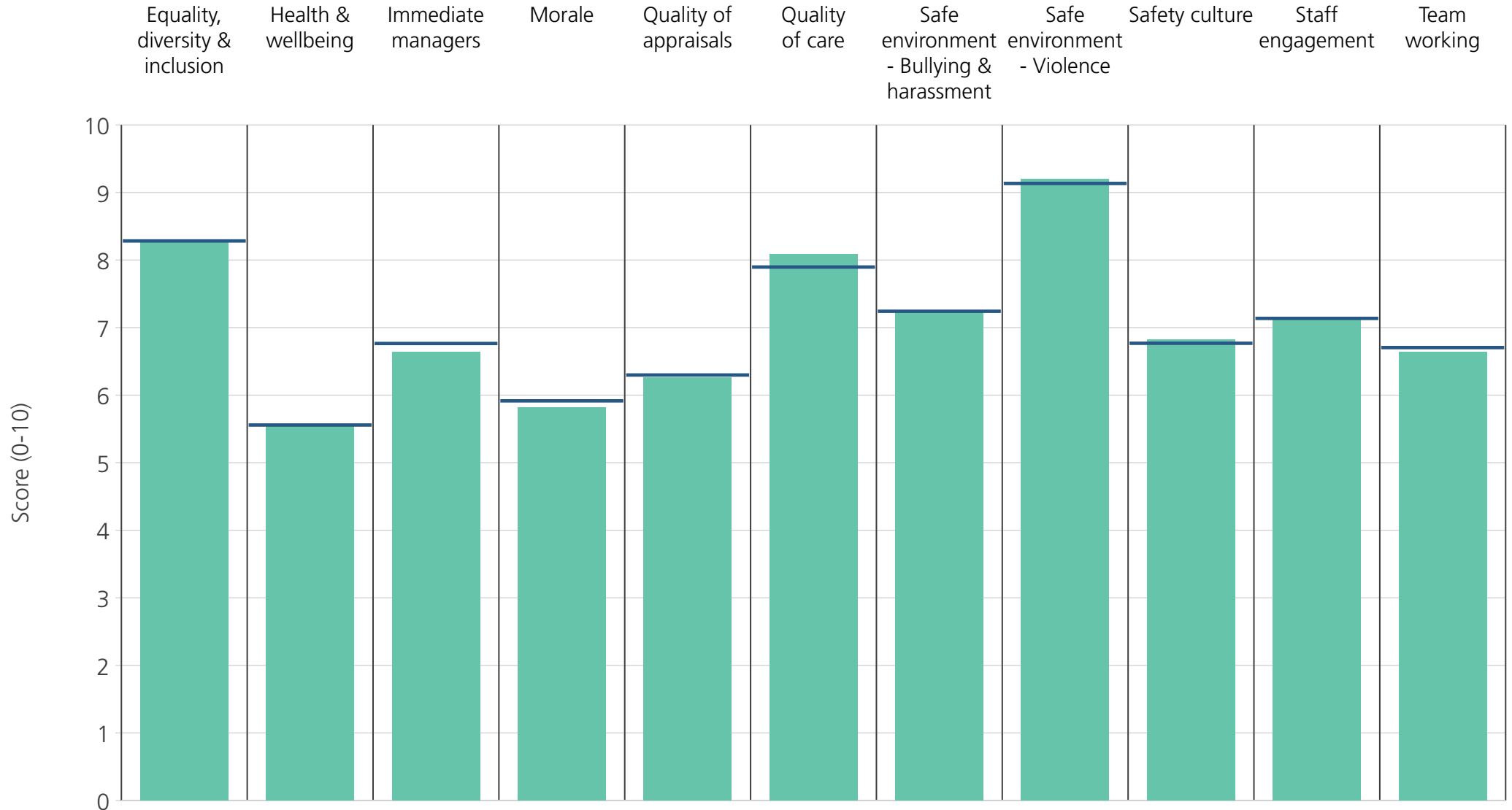
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

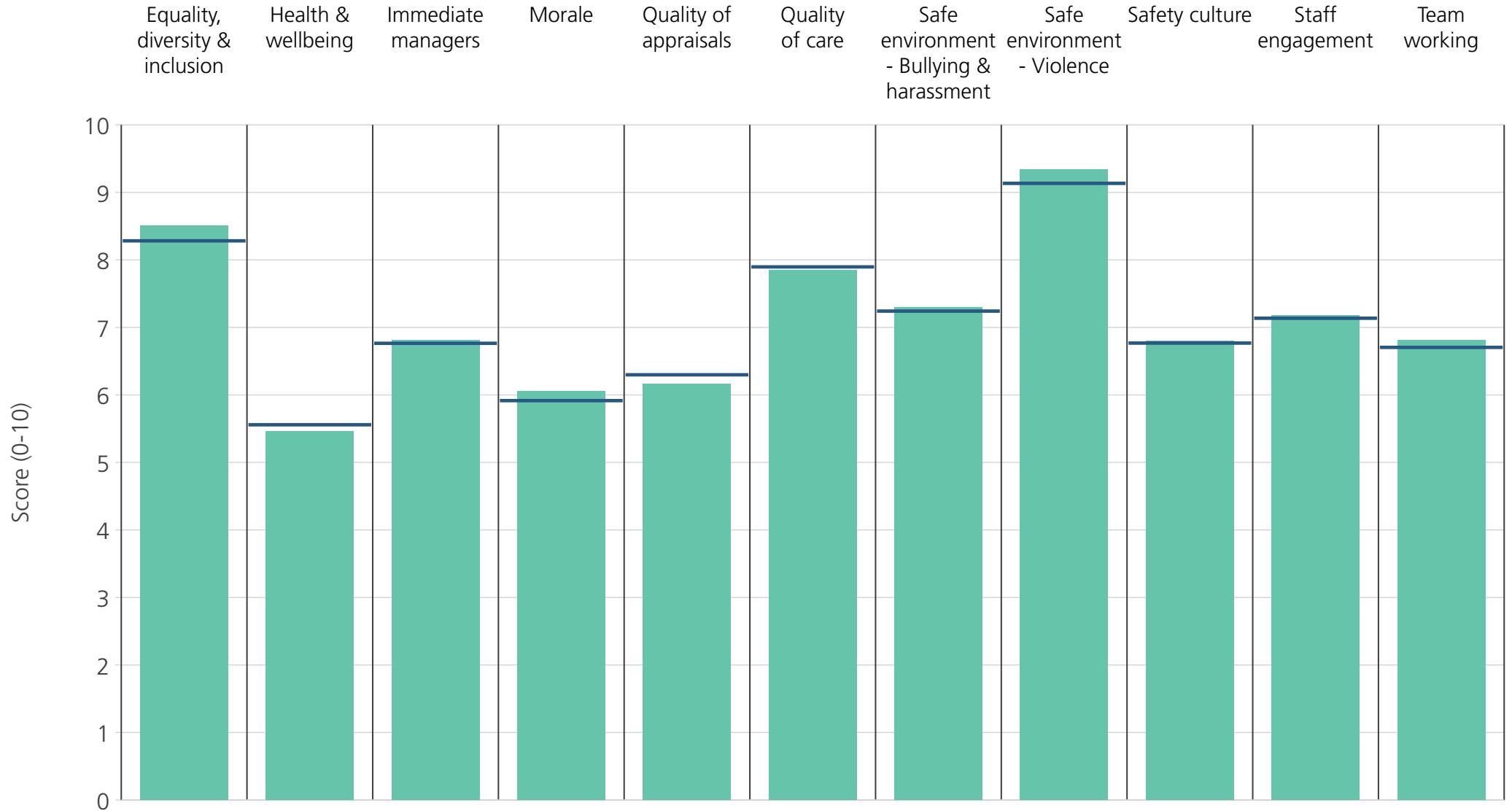
North Middlesex University Hospital NHS Trust
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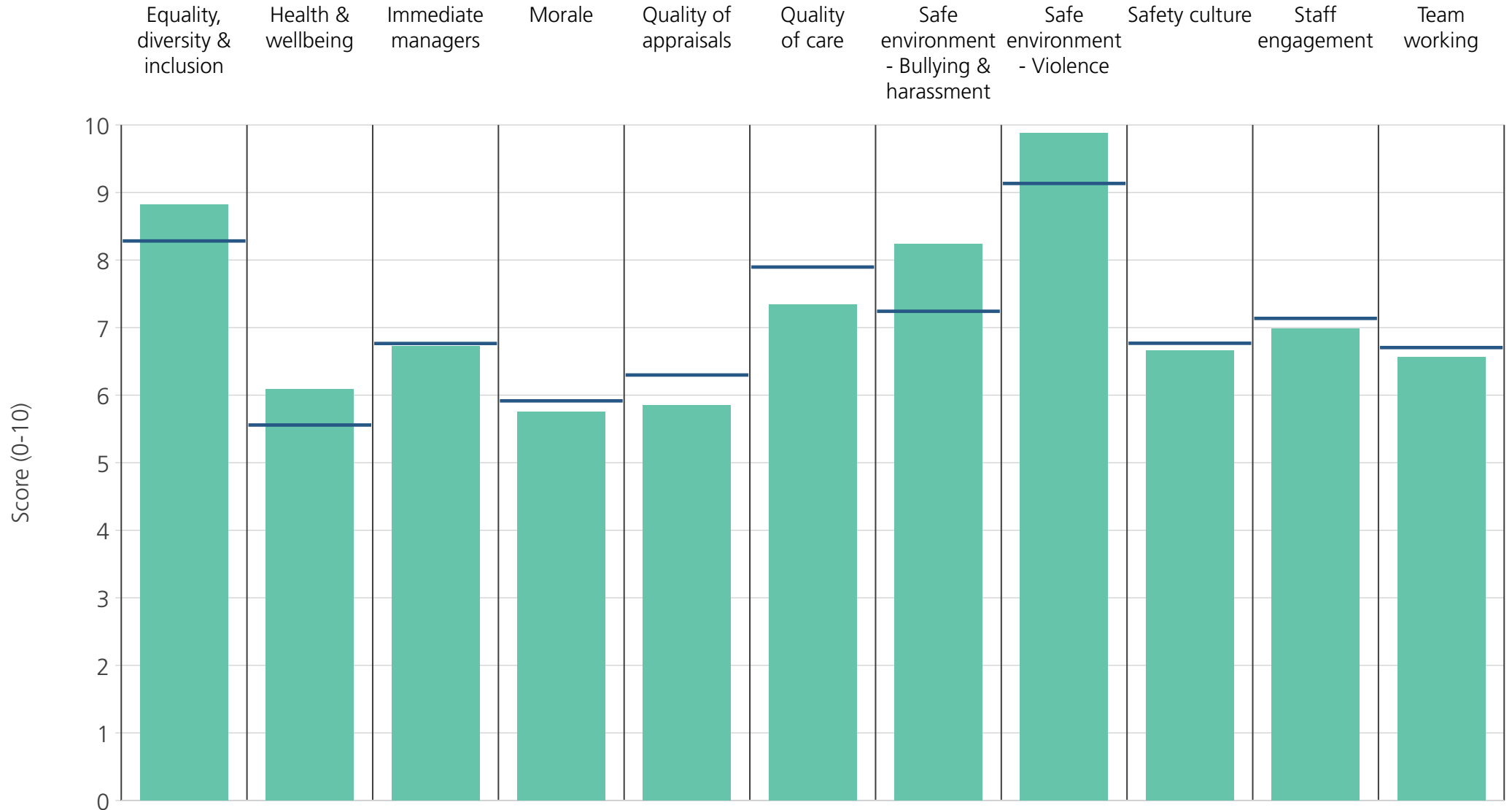
Directorate	7.8	5.4	6.9	5.9	6.7	7.9	6.7	8.4	6.7	7.1	6.7
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	436	444	440	430	367	433	433	435	436	448	441



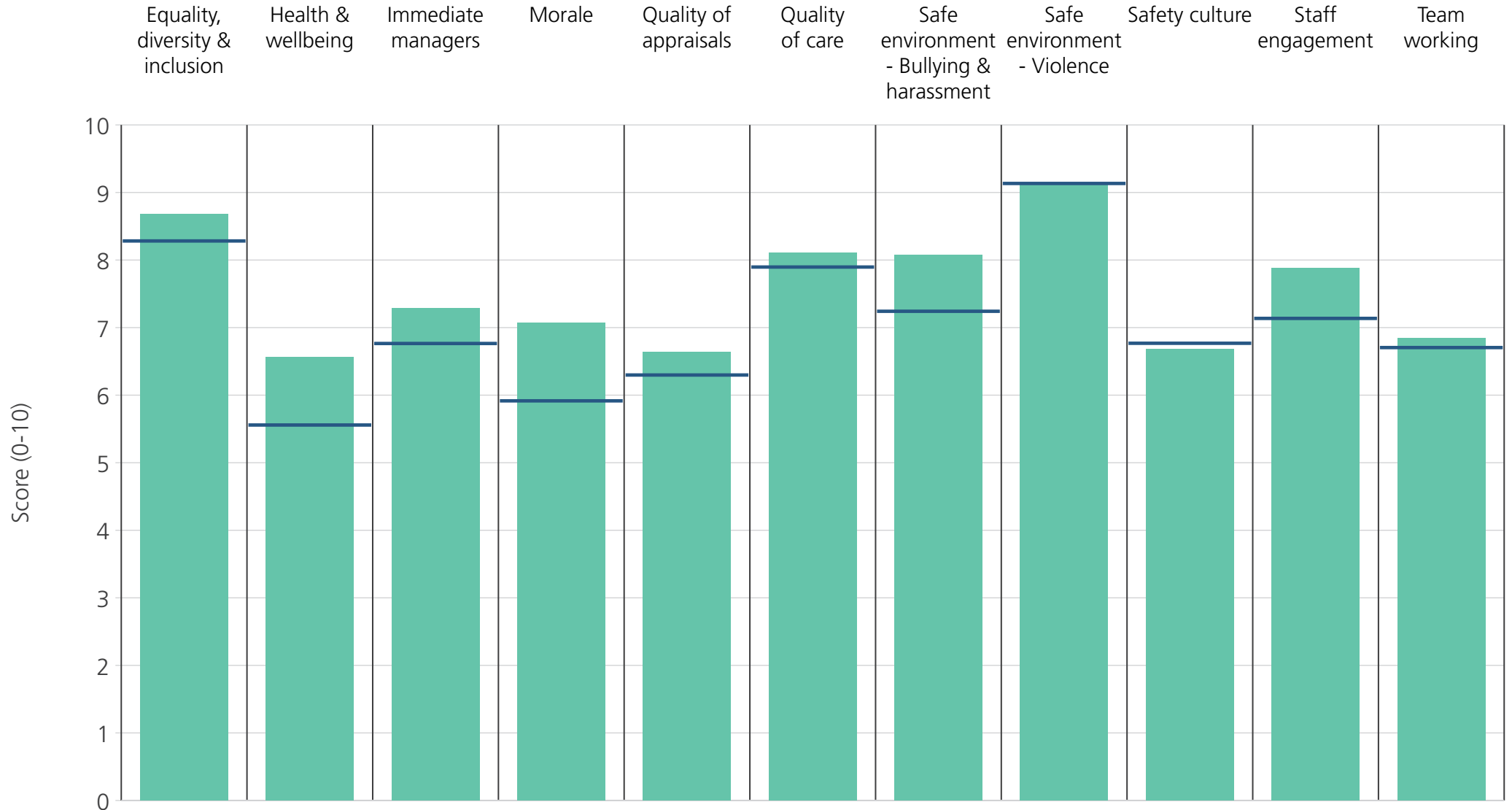
Directorate	8.3	5.5	6.6	5.8	6.3	8.1	7.2	9.2	6.8	7.1	6.6
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	542	546	543	538	473	534	532	540	543	549	538



Directorate	8.5	5.5	6.8	6.1	6.2	7.9	7.3	9.3	6.8	7.2	6.8
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	572	577	575	564	510	571	568	573	571	582	571



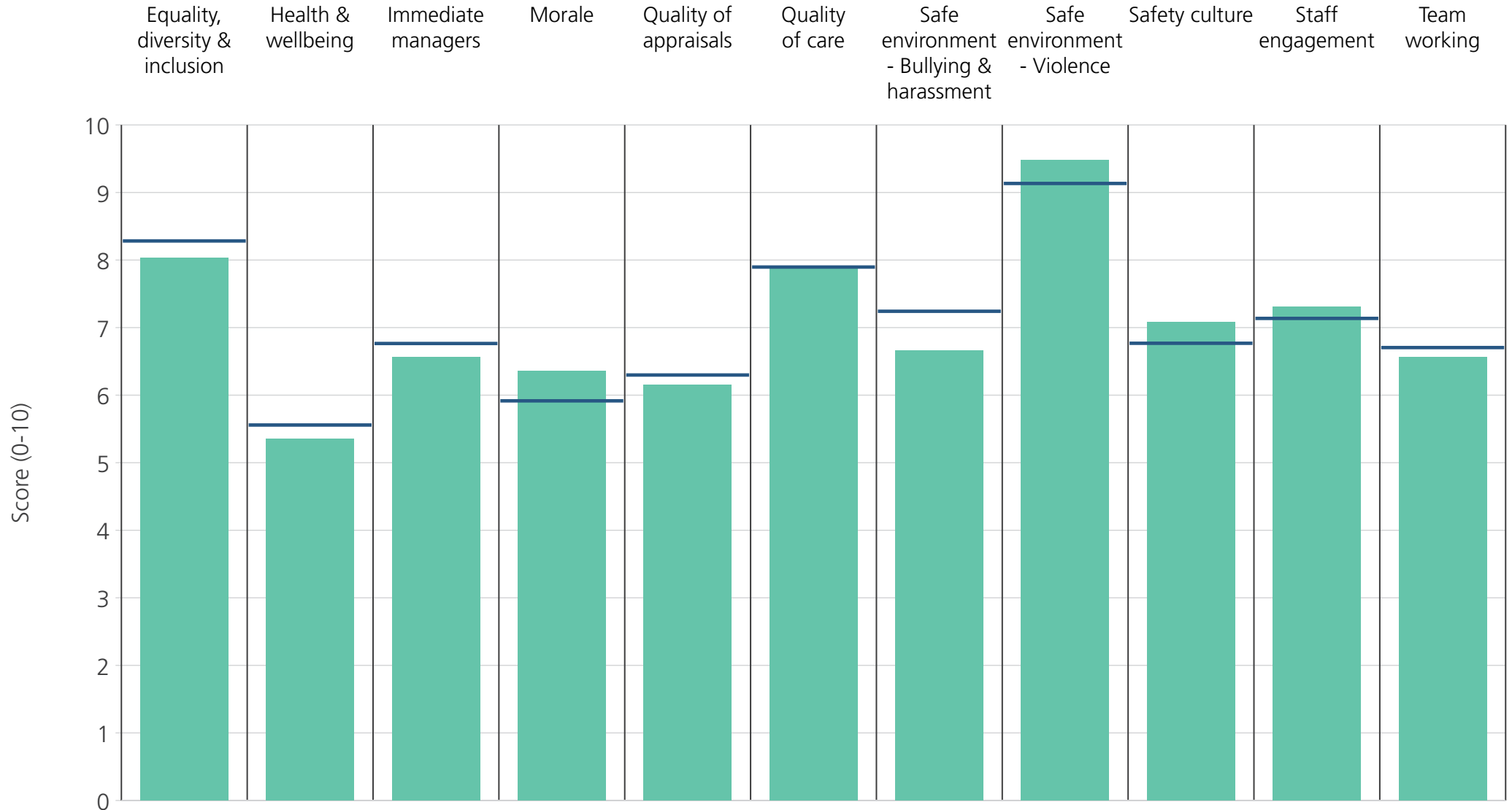
Directorate	8.8	6.1	6.7	5.7	5.9	7.3	8.2	9.9	6.7	7.0	6.6
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	199	201	200	200	170	127	199	199	199	201	200



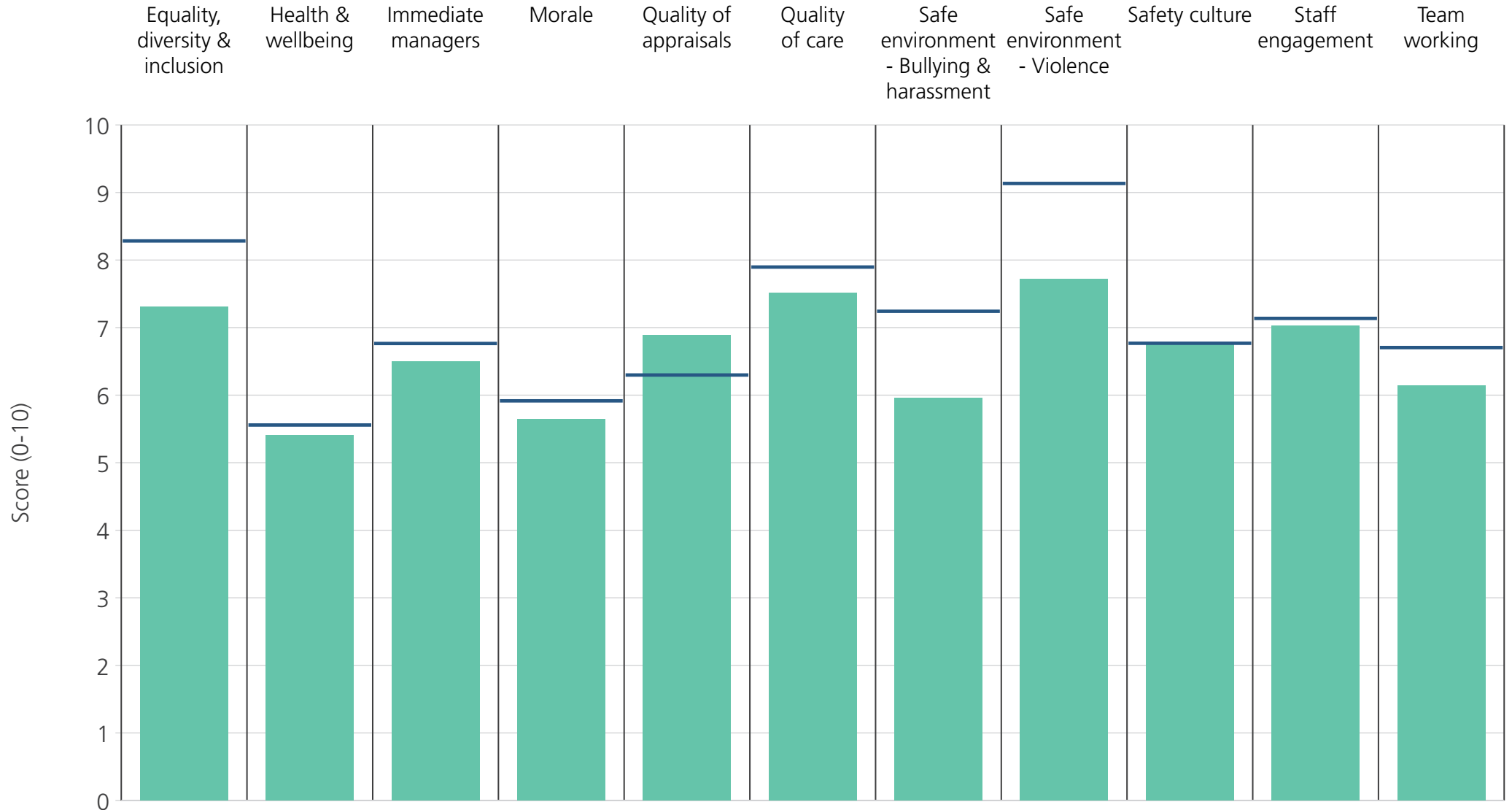
Directorate	8.7	6.6	7.3	7.1	6.6	8.1	8.1	9.1	6.7	7.9	6.8
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	19	19	19	19	13	15	19	19	19	19	19

Directorates 2

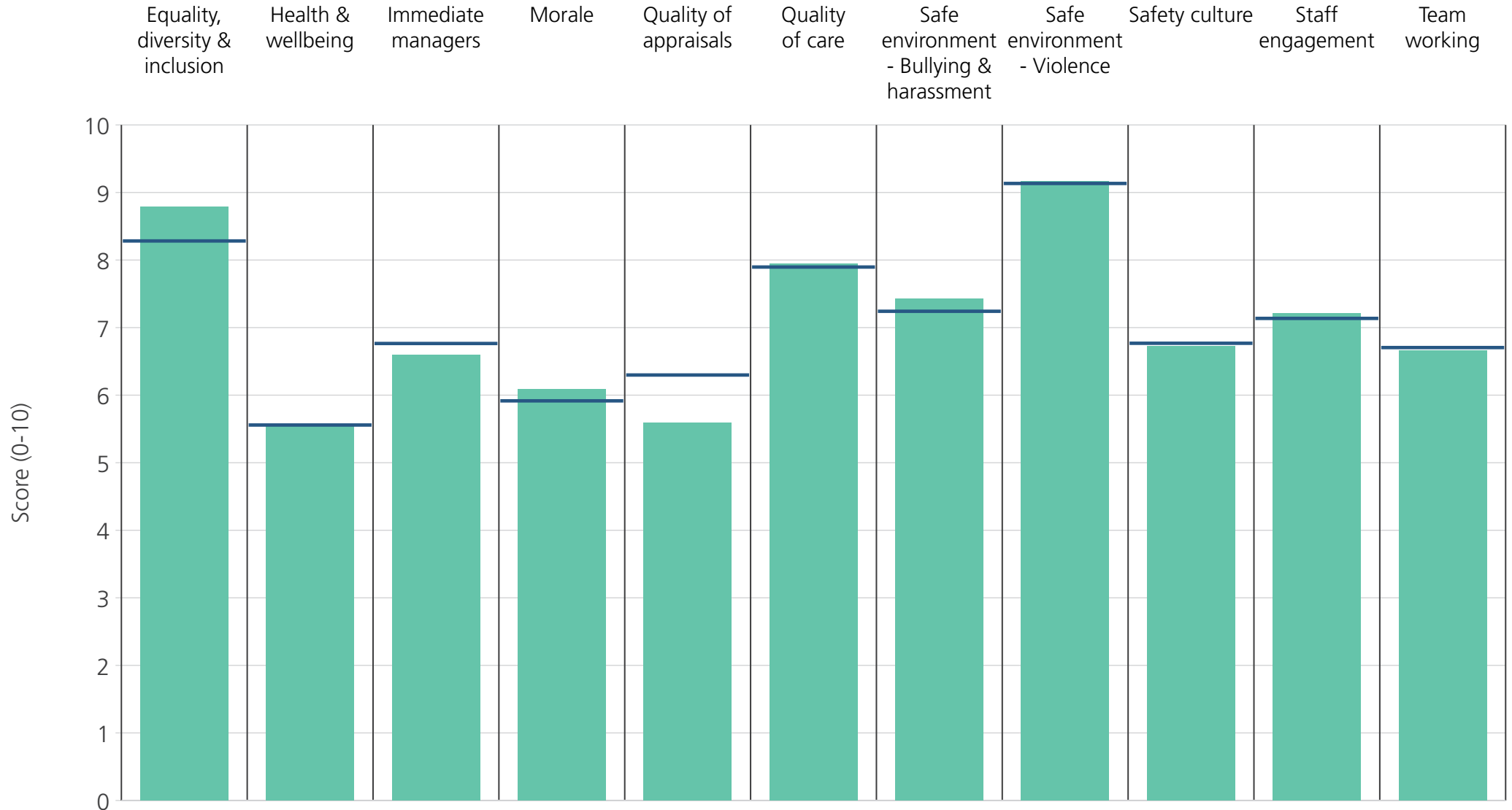
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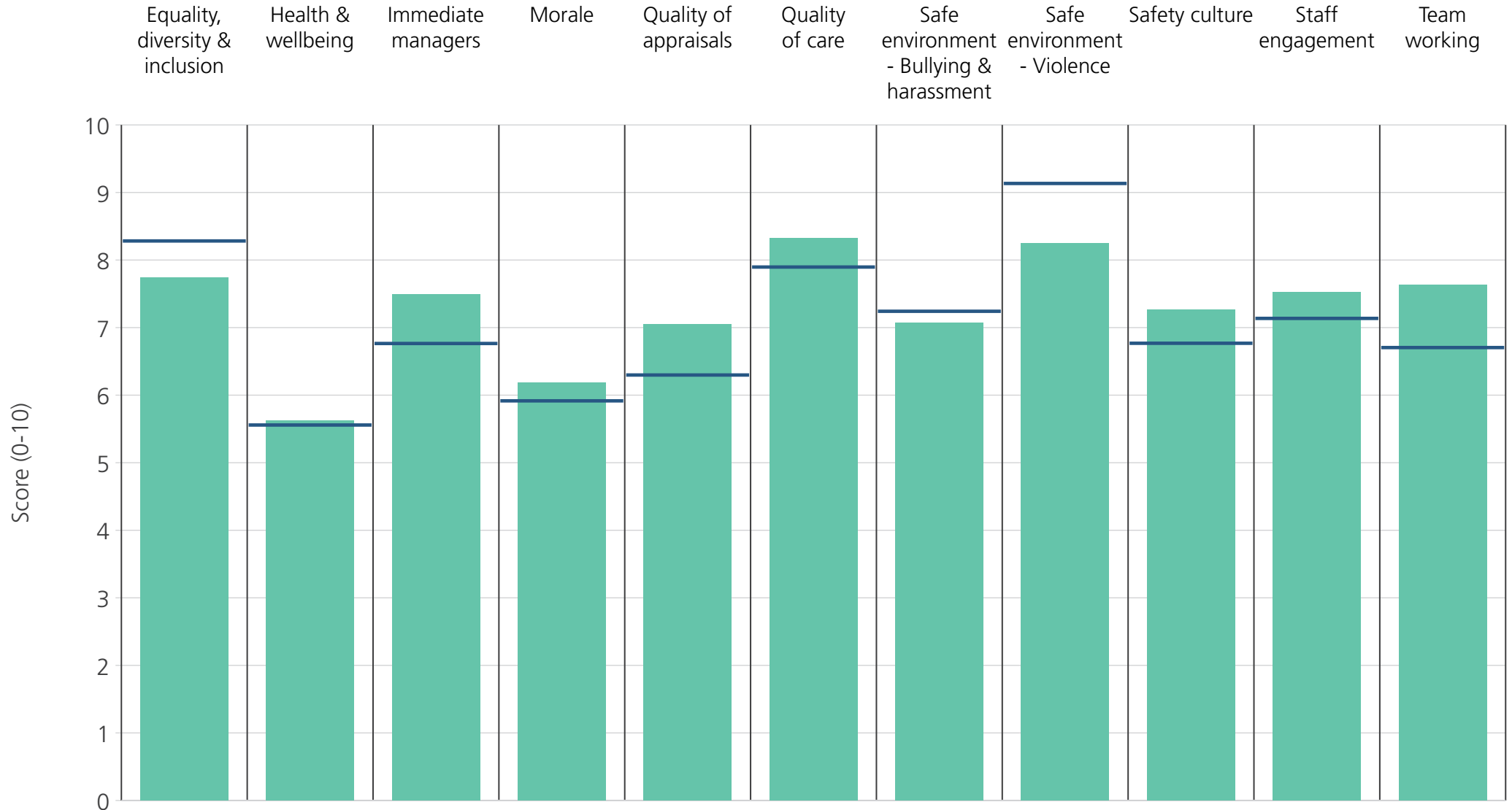
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Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	173	175	174	167	153	172	171	174	173	177	173



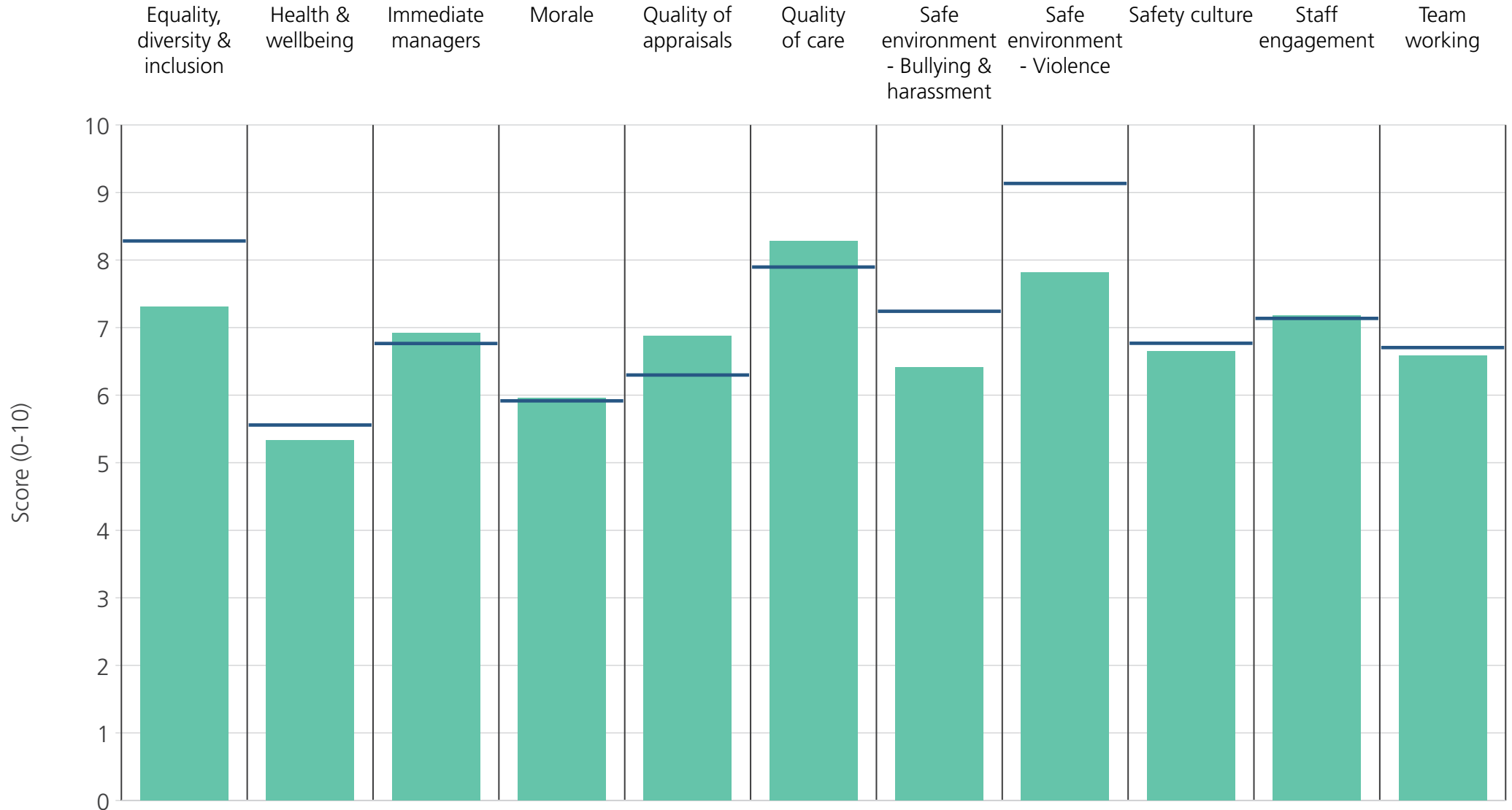
Directorate	7.3	5.4	6.5	5.6	6.9	7.5	6.0	7.7	6.8	7.0	6.1
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	103	104	104	103	80	102	103	101	104	106	106



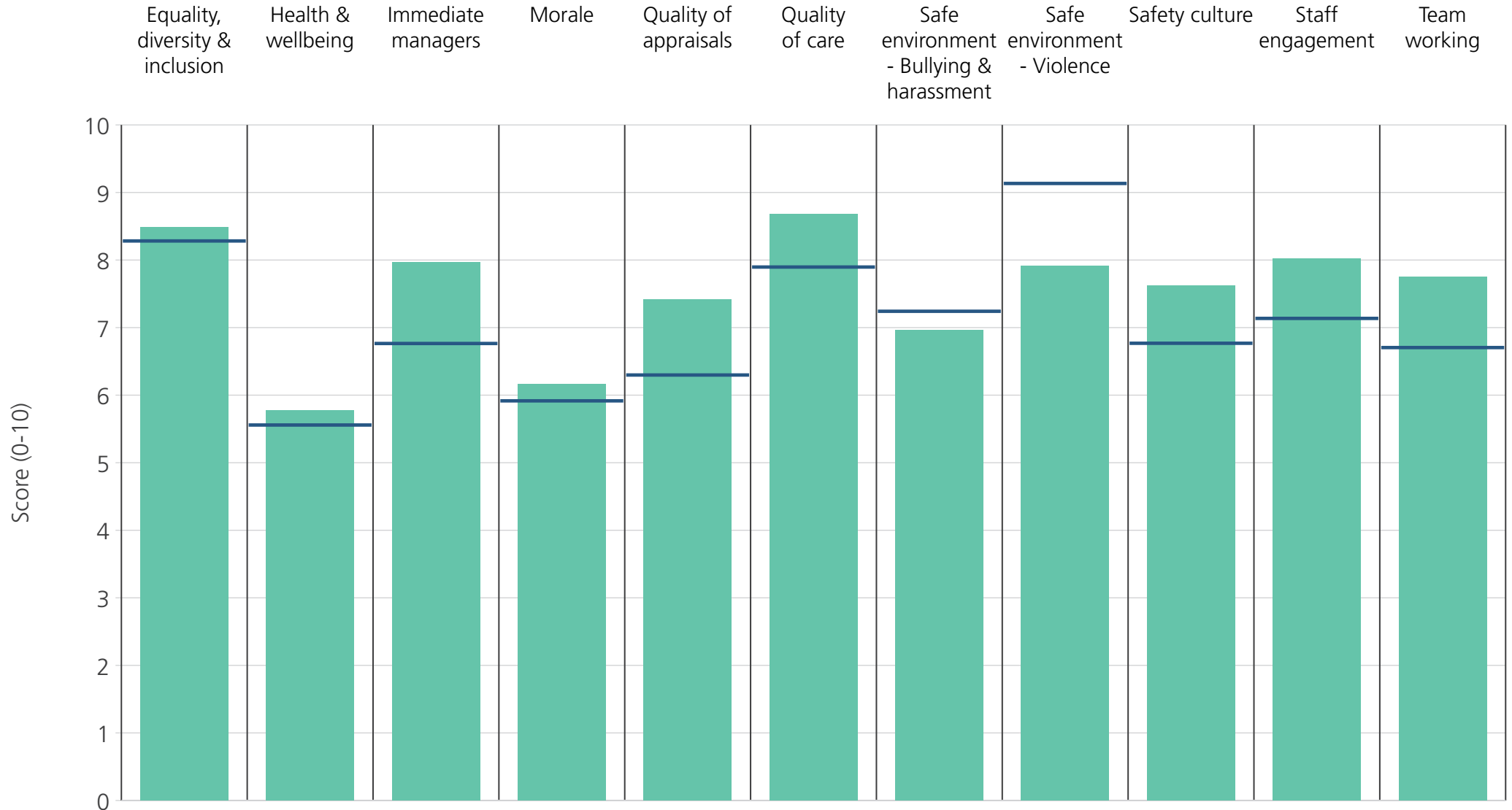
Directorate	8.8	5.6	6.6	6.1	5.6	7.9	7.4	9.2	6.7	7.2	6.7
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	123	124	124	122	108	122	123	124	122	126	125



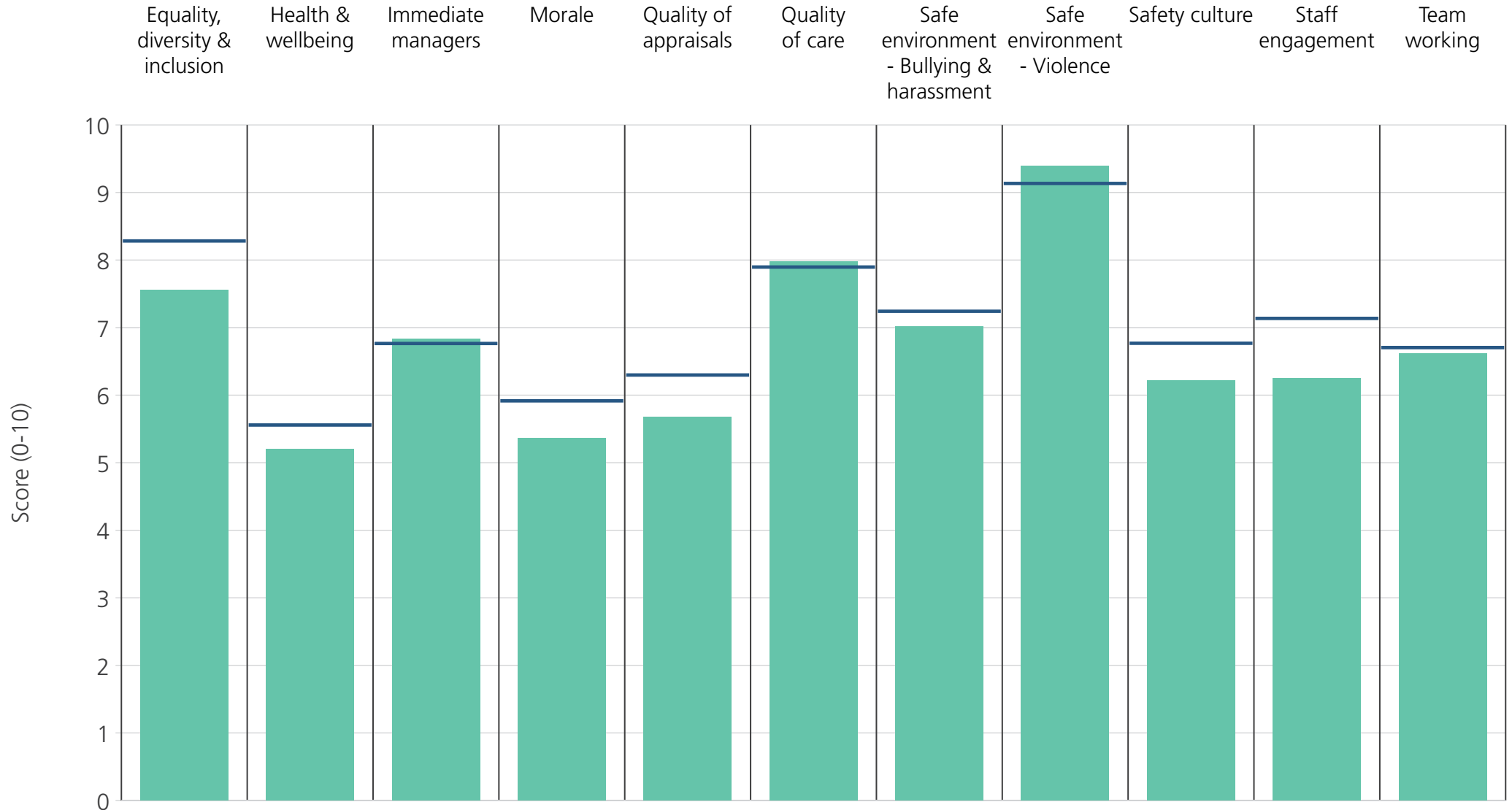
Directorate	7.7	5.6	7.5	6.2	7.1	8.3	7.1	8.2	7.3	7.5	7.6
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	75	76	75	72	64	74	75	74	73	76	74



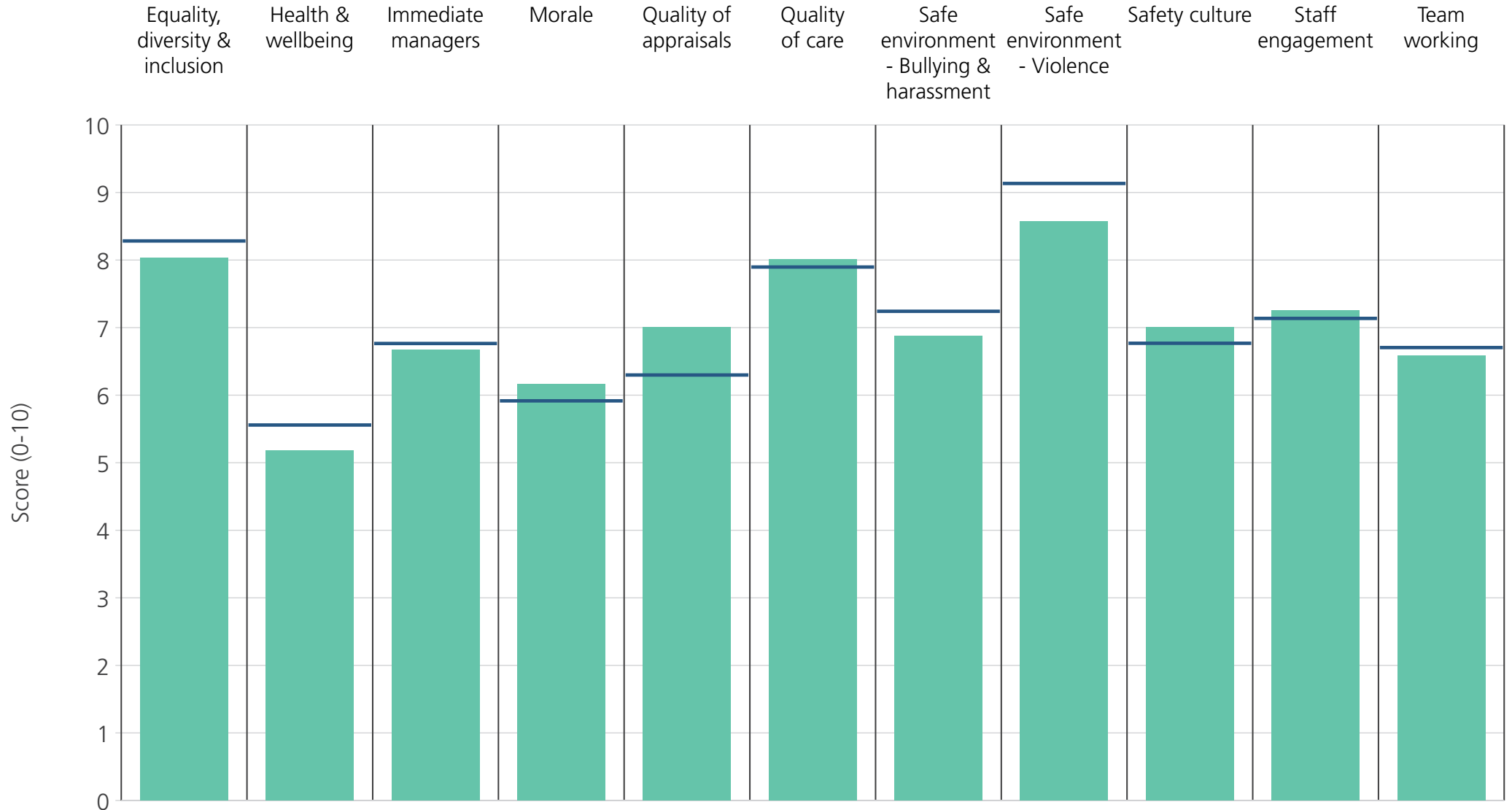
Directorate	7.3	5.3	6.9	6.0	6.9	8.3	6.4	7.8	6.6	7.2	6.6
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	61	64	63	62	55	61	59	61	63	65	63



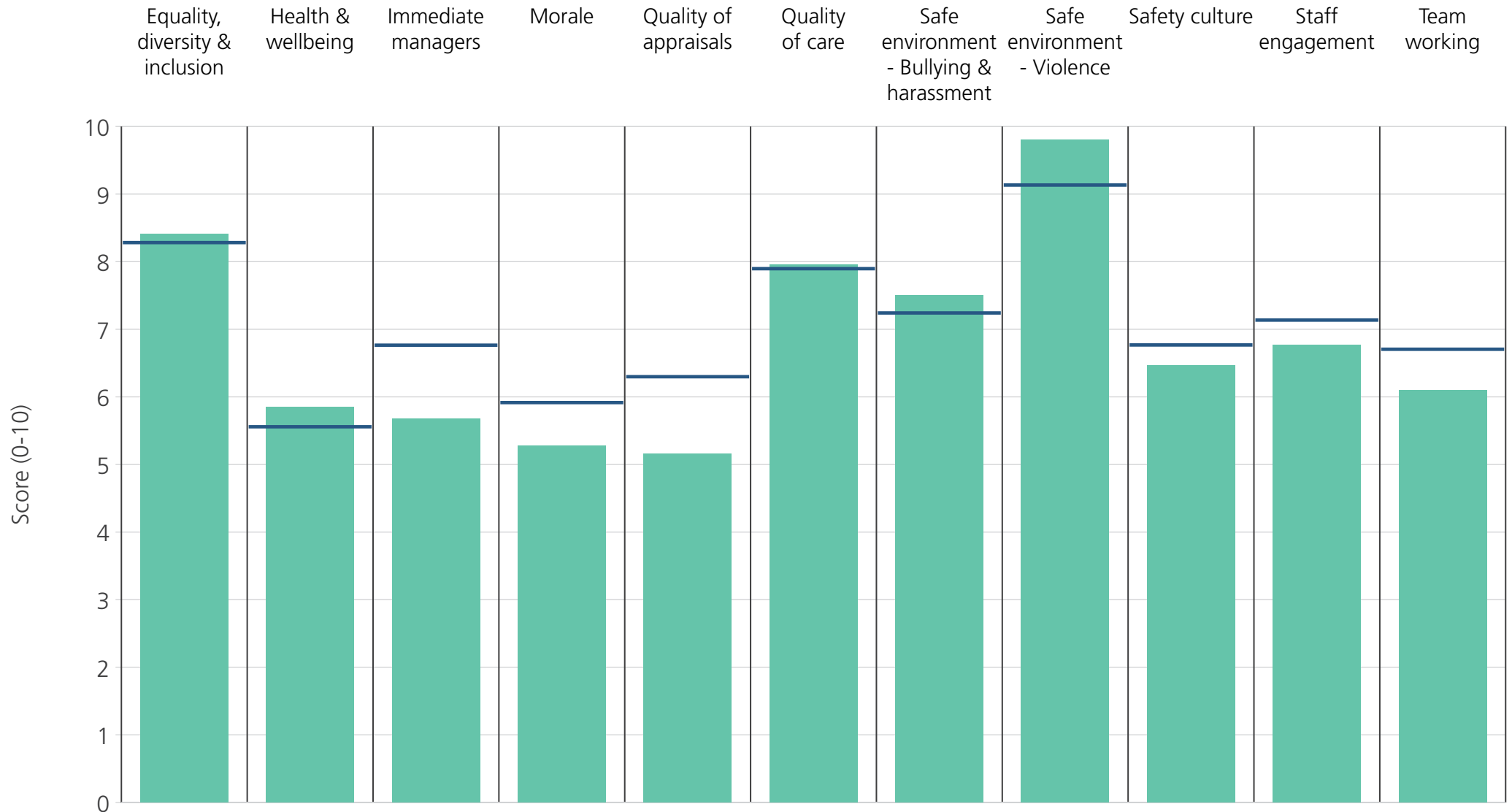
Directorate	8.5	5.8	8.0	6.2	7.4	8.7	7.0	7.9	7.6	8.0	7.8
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	67	67	67	67	55	64	62	64	67	66	65



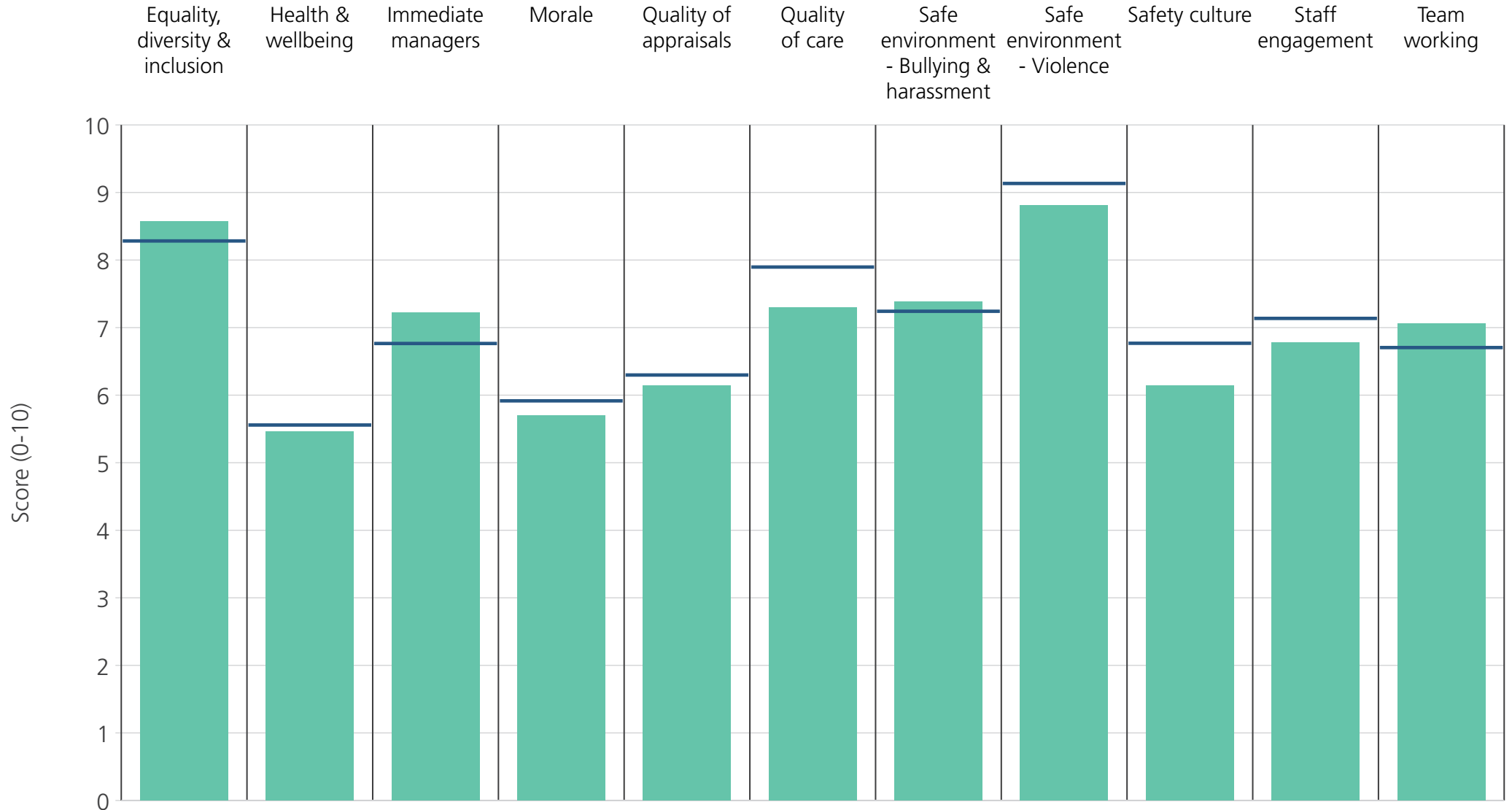
Directorate	7.6	5.2	6.8	5.4	5.7	8.0	7.0	9.4	6.2	6.2	6.6
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	49	49	49	48	45	45	48	49	48	49	48



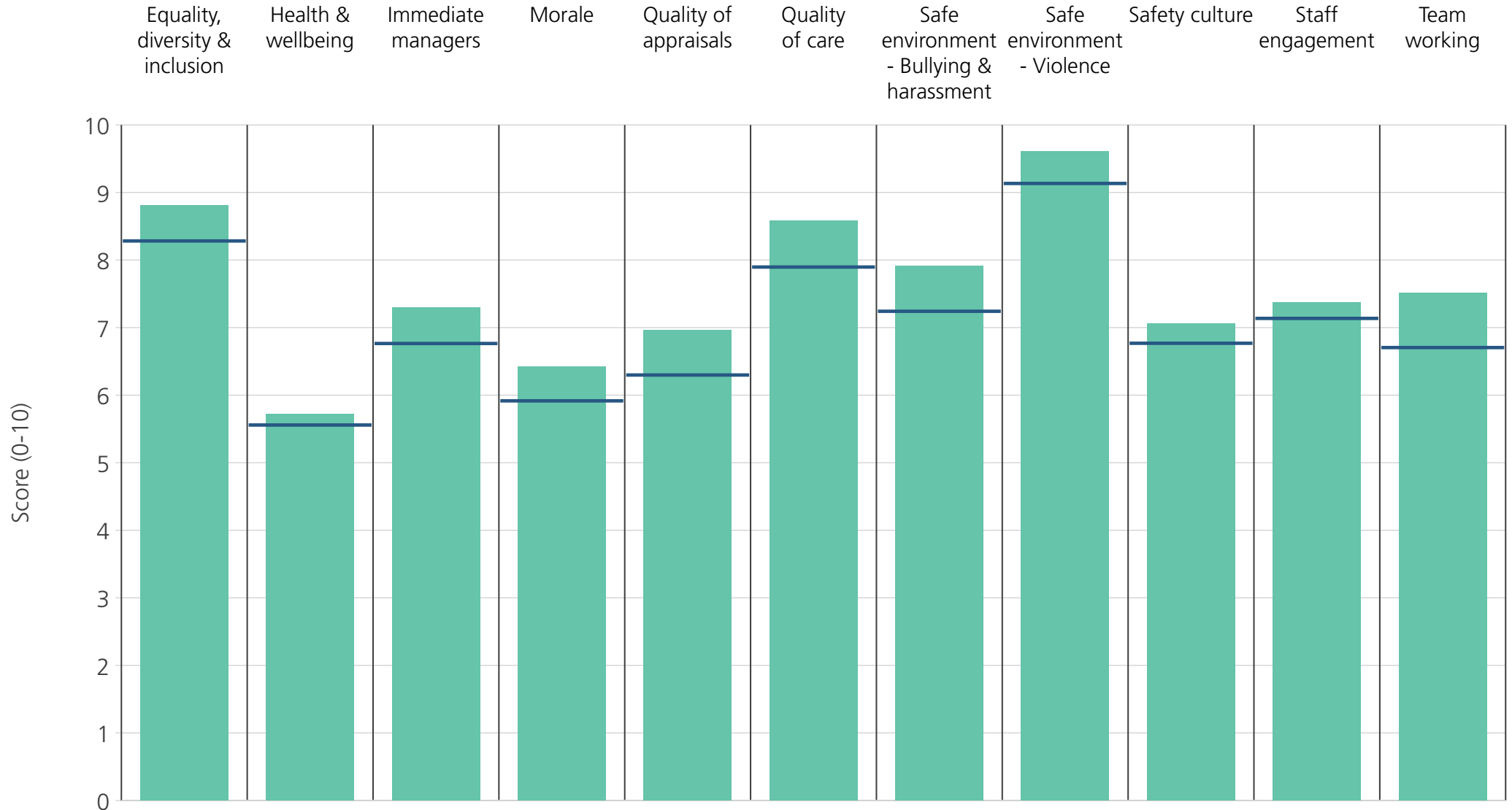
Directorate	8.0	5.2	6.7	6.2	7.0	8.0	6.9	8.6	7.0	7.3	6.6
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	67	70	70	70	60	70	70	70	70	70	68



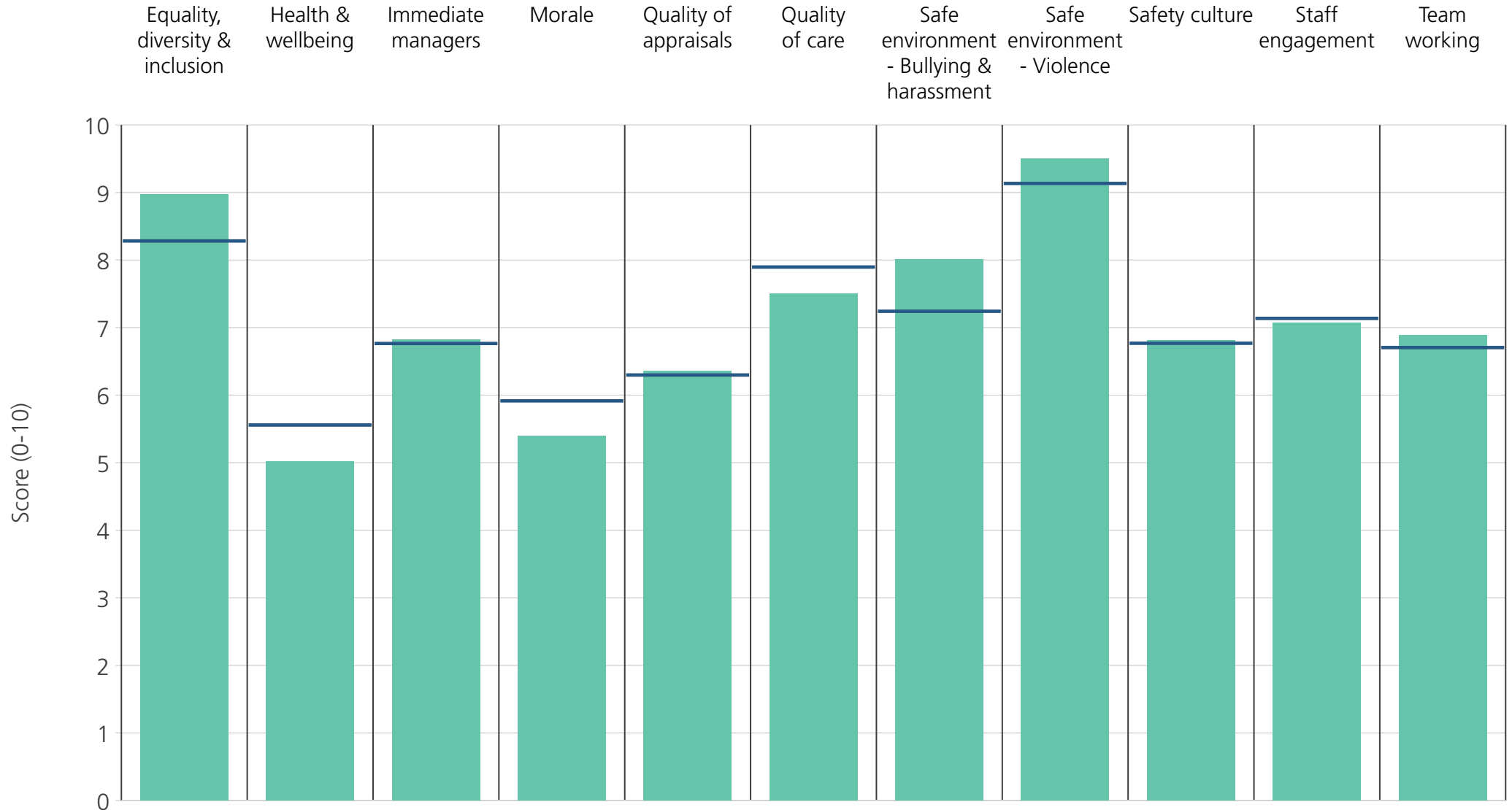
Directorate	8.4	5.8	5.7	5.3	5.2	8.0	7.5	9.8	6.5	6.8	6.1
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	68	68	68	66	57	64	66	67	67	68	67



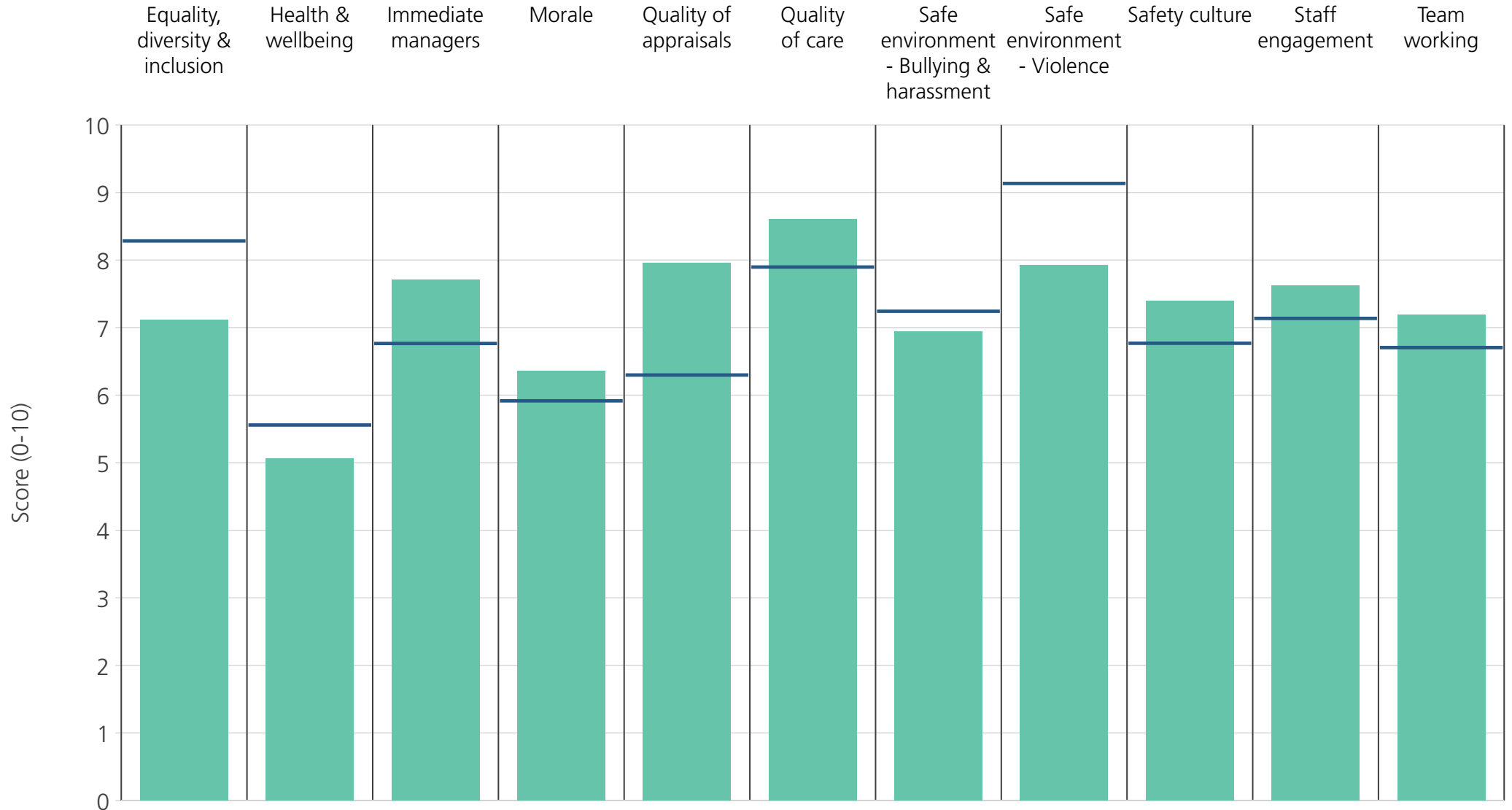
Directorate	8.6	5.5	7.2	5.7	6.1	7.3	7.4	8.8	6.1	6.8	7.1
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	84	84	84	83	81	84	84	84	84	84	82



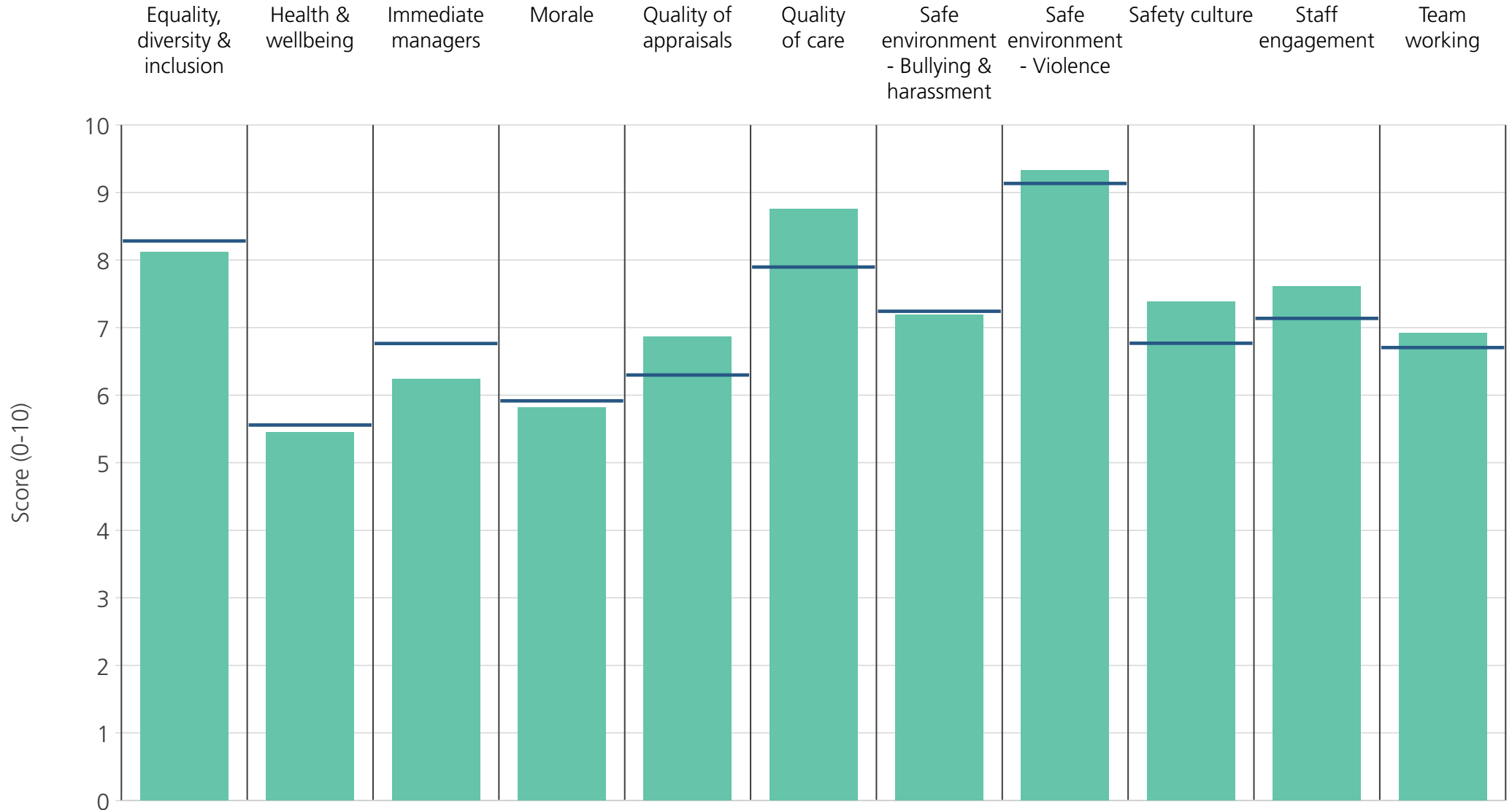
Directorate	8.8	5.7	7.3	6.4	7.0	8.6	7.9	9.6	7.1	7.4	7.5
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	85	86	85	85	82	85	84	84	85	86	84



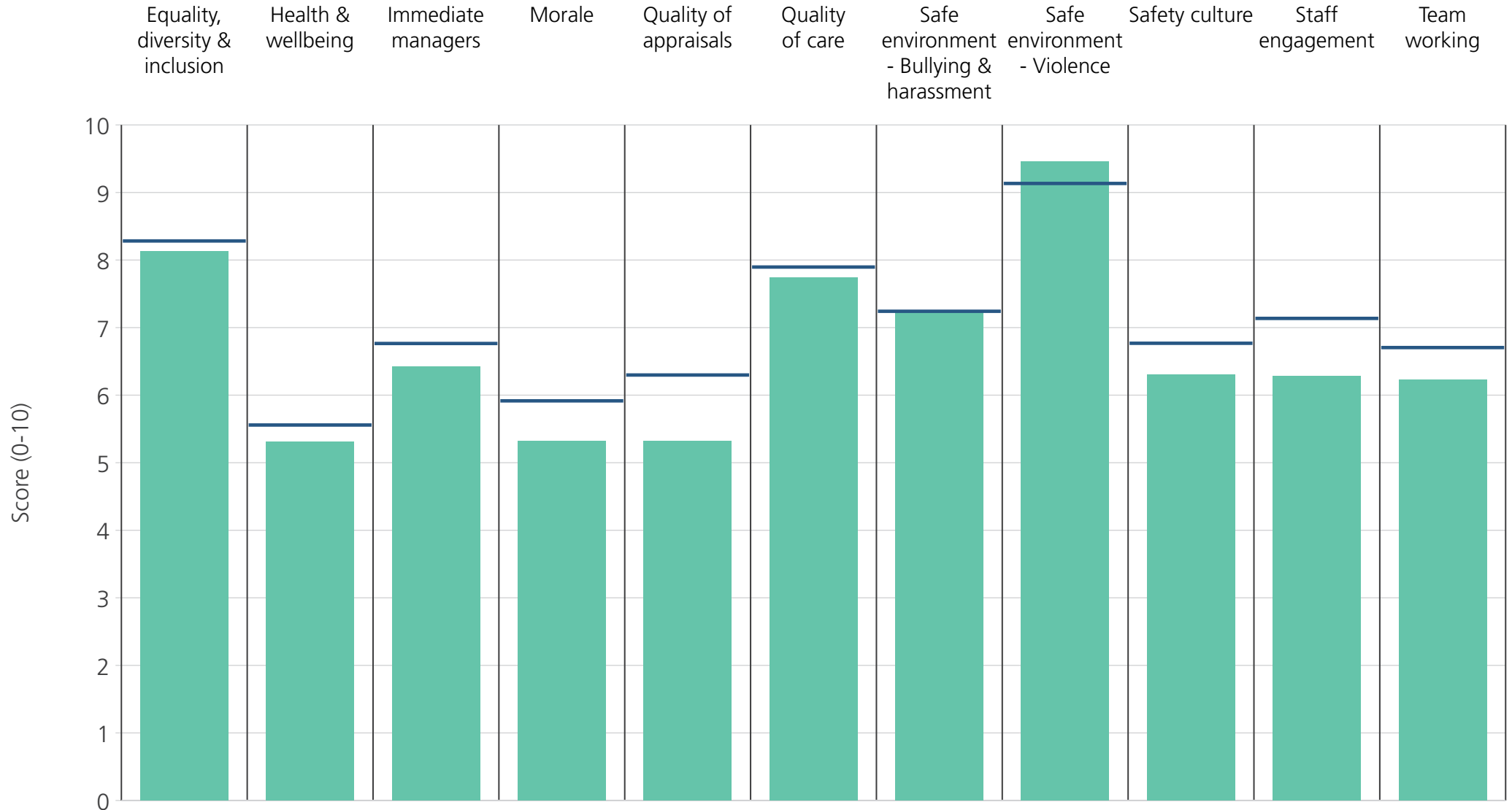
Directorate	9.0	5.0	6.8	5.4	6.4	7.5	8.0	9.5	6.8	7.1	6.9
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	74	75	75	74	60	75	73	74	74	76	75



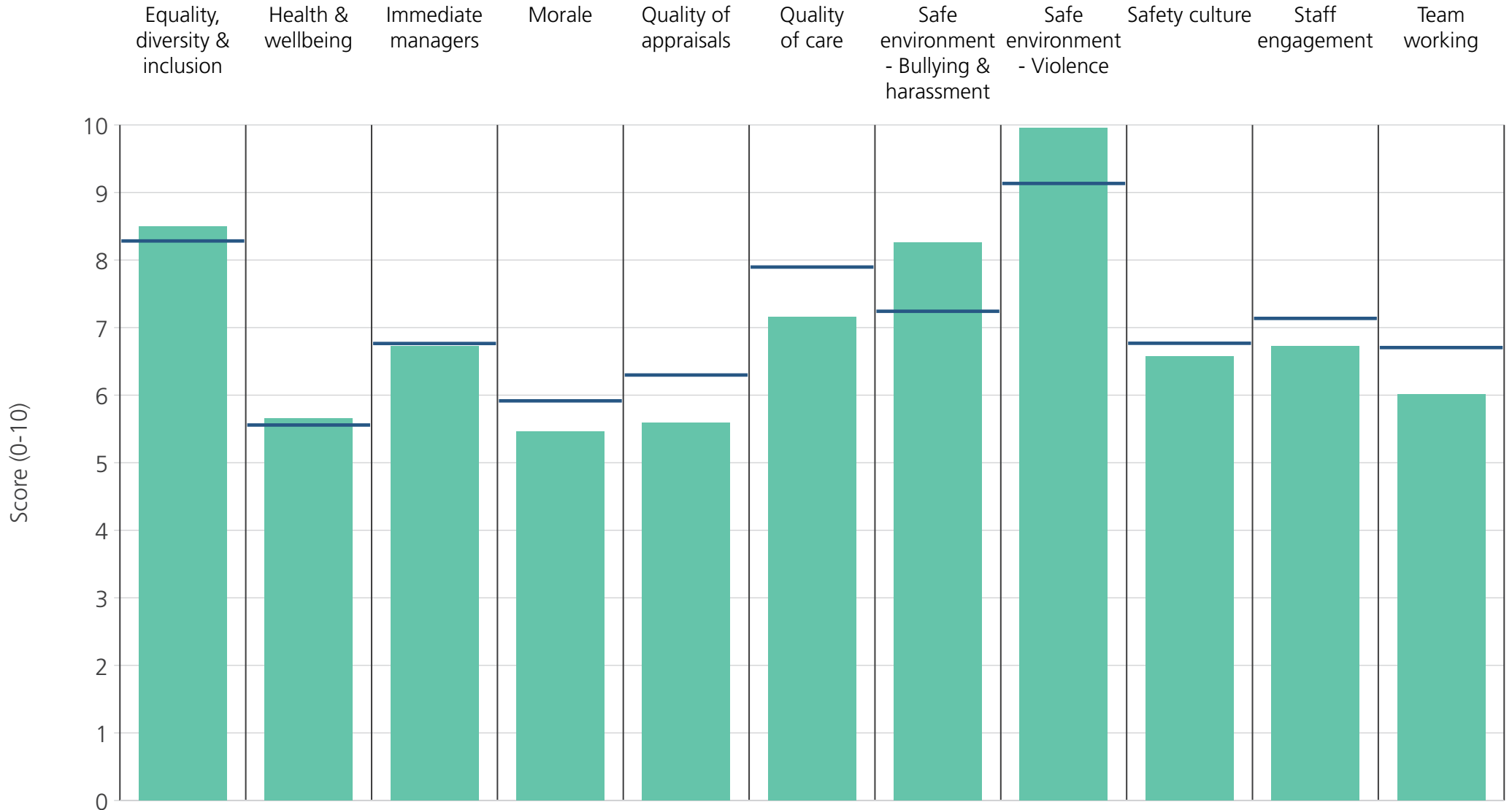
Directorate	7.1	5.1	7.7	6.4	8.0	8.6	6.9	7.9	7.4	7.6	7.2
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	37	37	37	34	33	36	37	37	37	36	36



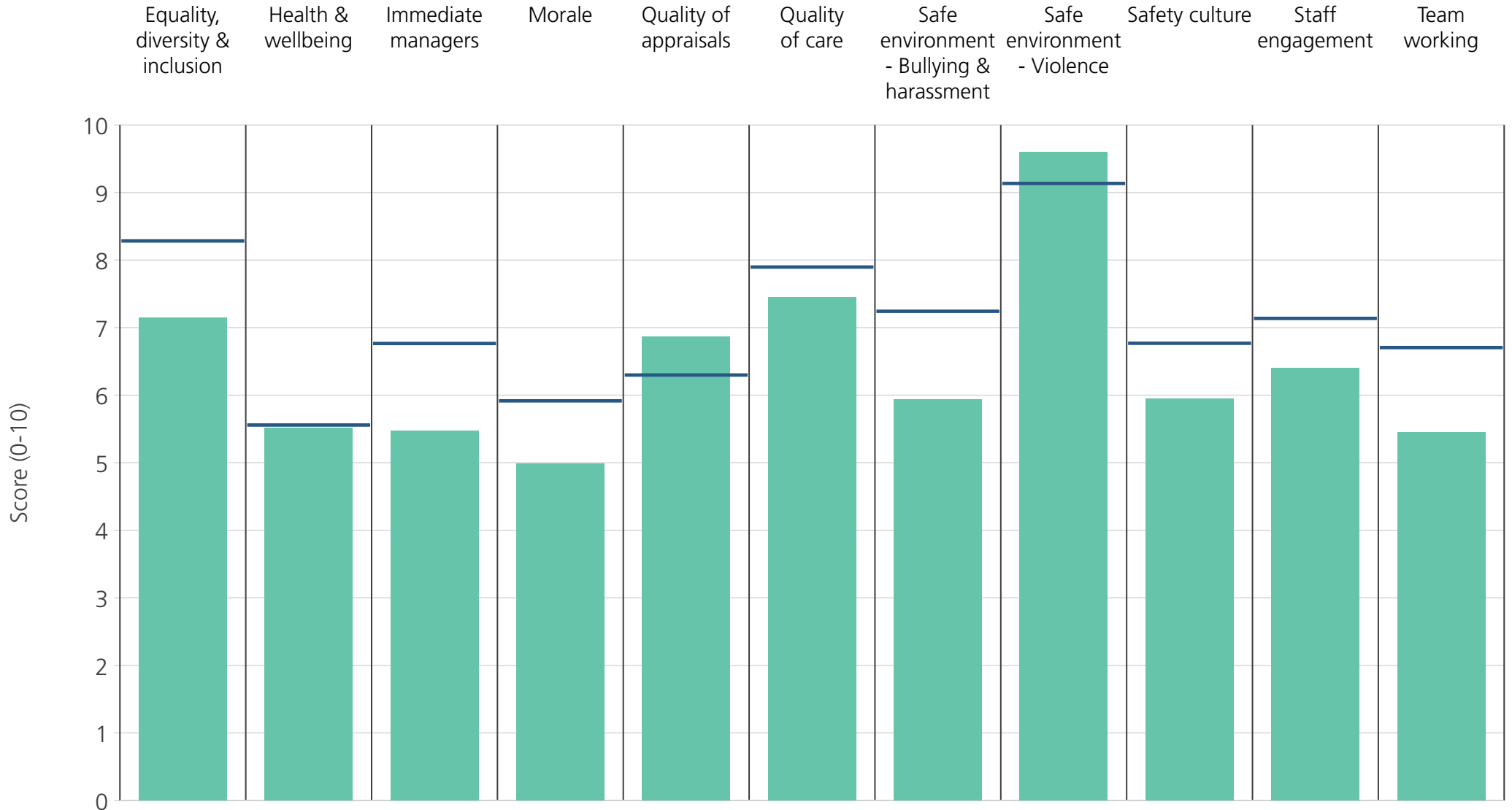
Directorate	8.1	5.5	6.2	5.8	6.9	8.8	7.2	9.3	7.4	7.6	6.9
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	75	75	74	73	65	74	73	74	75	75	73



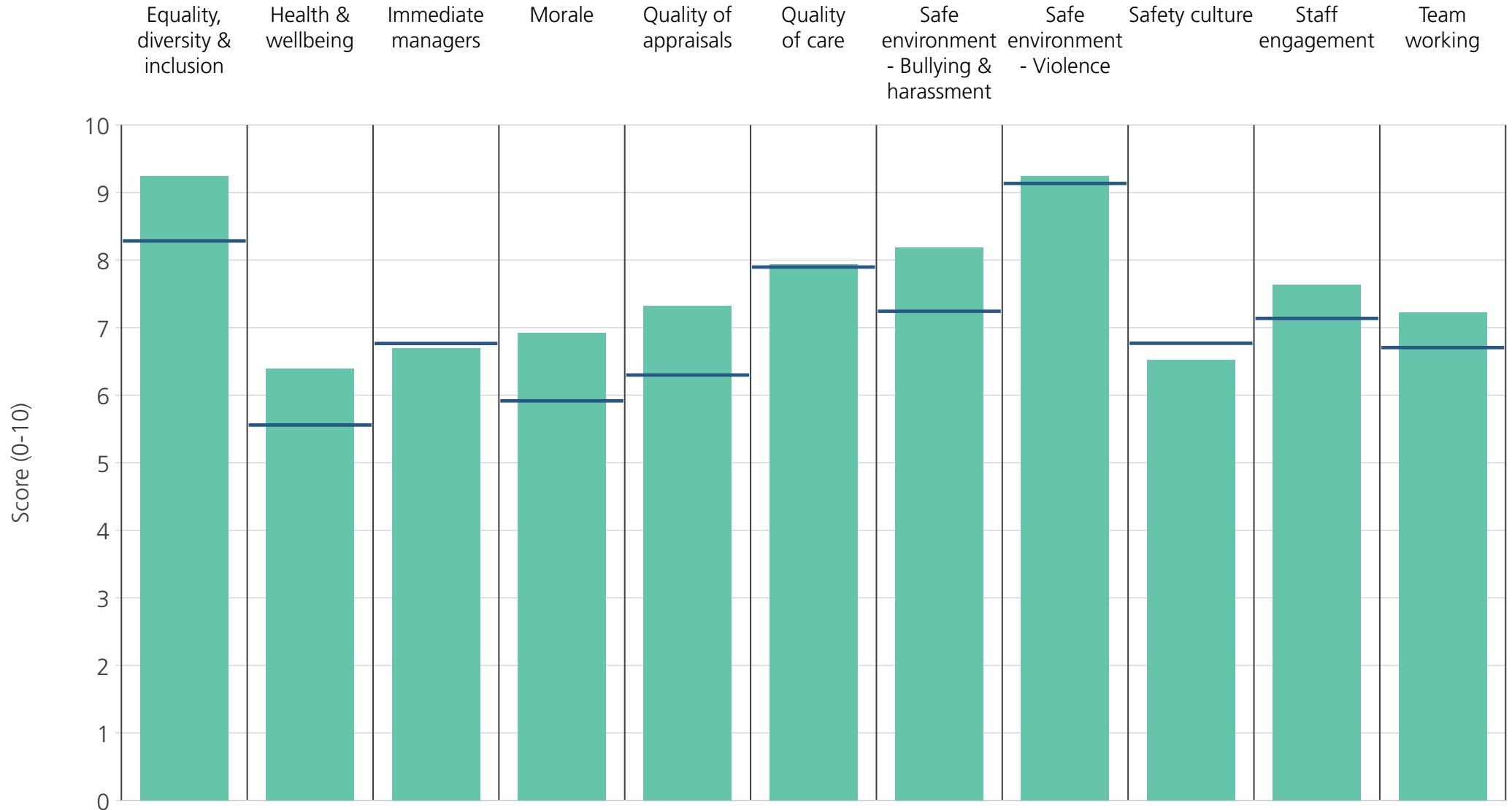
Directorate	8.1	5.3	6.4	5.3	5.3	7.7	7.2	9.5	6.3	6.3	6.2
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	54	55	54	54	50	56	54	55	54	57	56



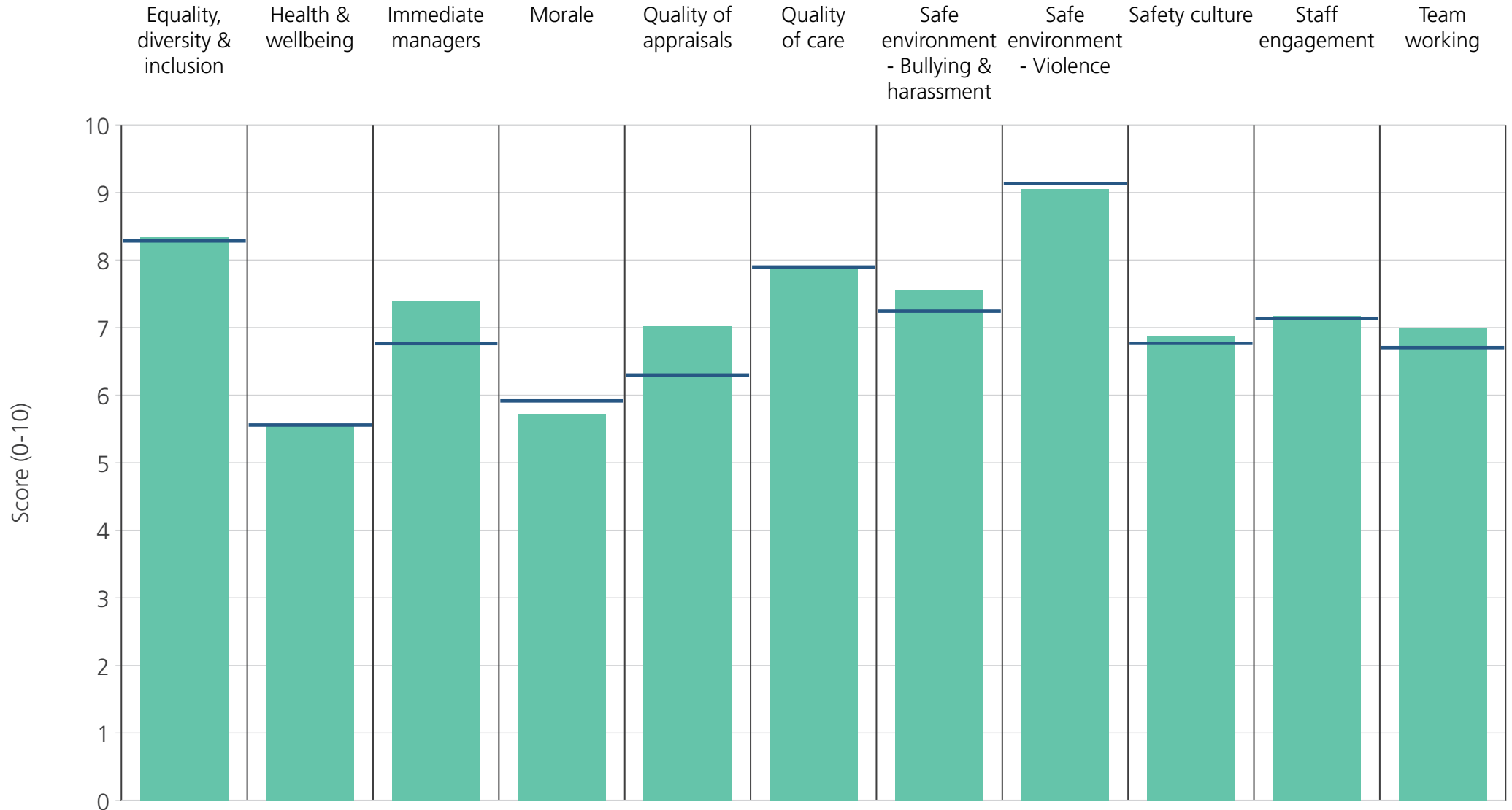
Directorate	8.5	5.7	6.7	5.5	5.6	7.2	8.3	10.0	6.6	6.7	6.0
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	67	67	67	66	57	35	67	67	67	67	67



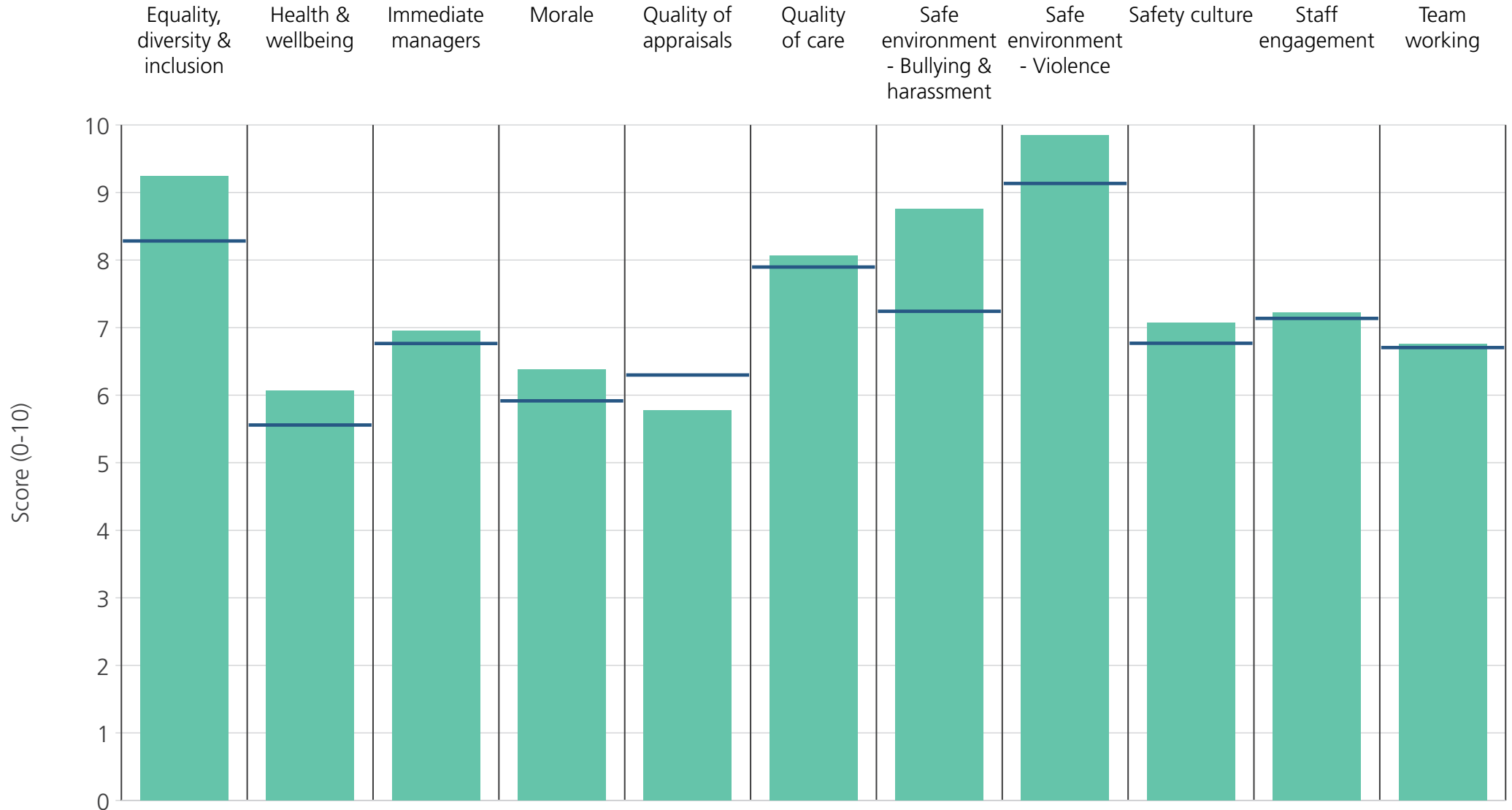
Directorate	7.2	5.5	5.5	5.0	6.9	7.4	5.9	9.6	5.9	6.4	5.5
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	31	33	32	31	27	33	32	33	32	34	33



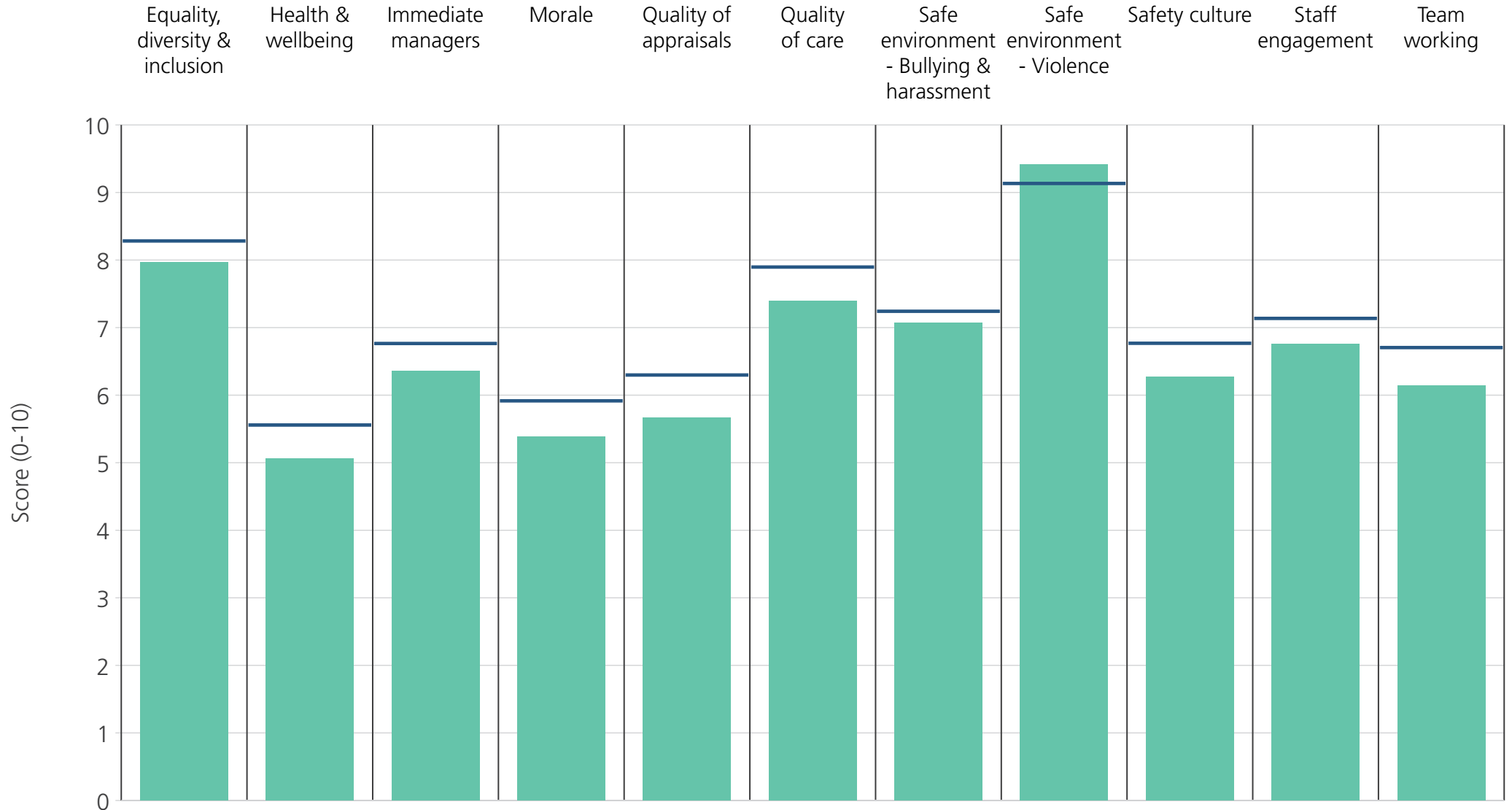
Directorate	9.2	6.4	6.7	6.9	7.3	7.9	8.2	9.2	6.5	7.6	7.2
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	22	22	22	22	14	21	22	22	22	23	22



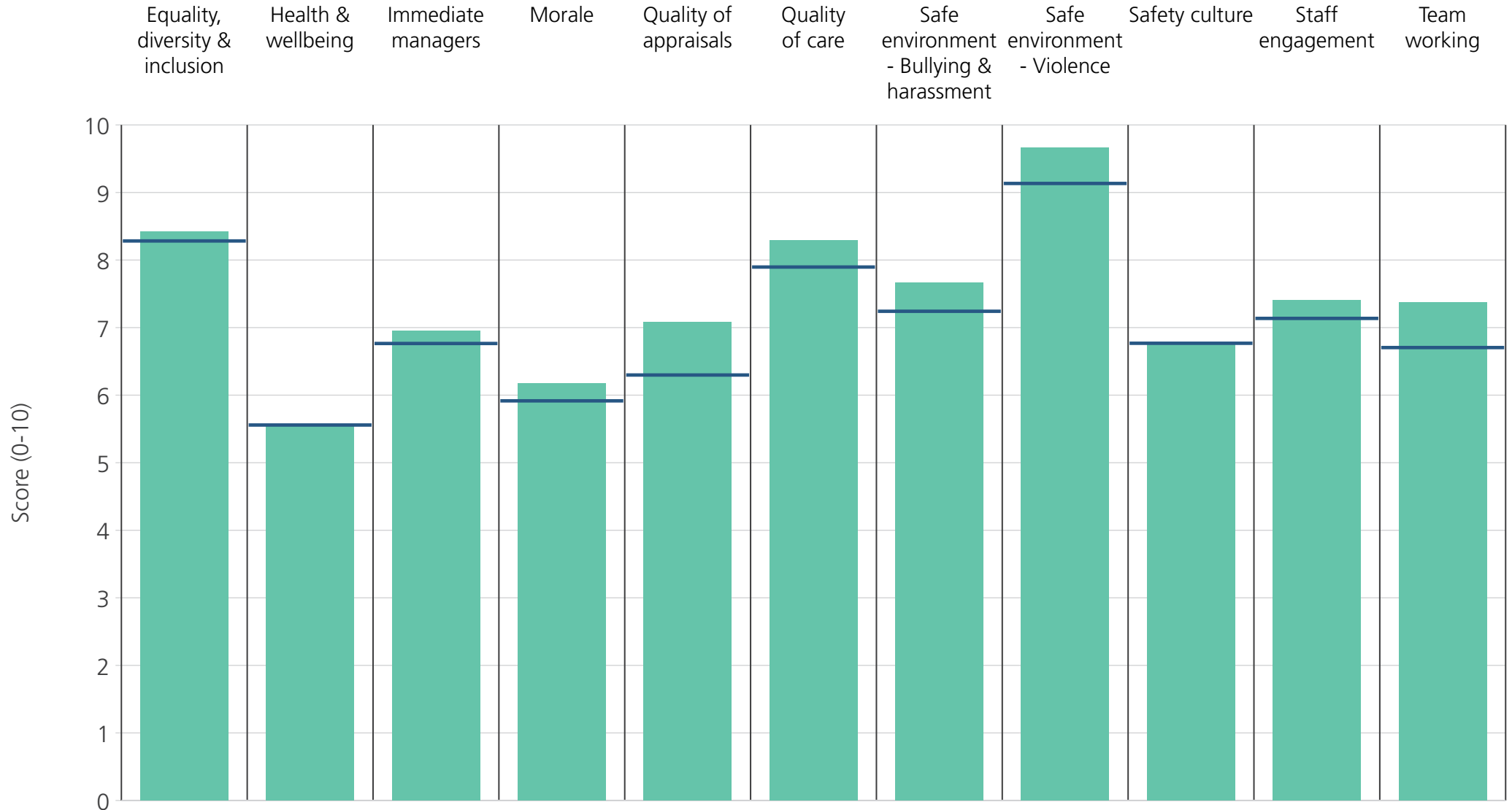
Directorate	8.3	5.5	7.4	5.7	7.0	7.9	7.5	9.0	6.9	7.2	7.0
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	21	22	22	21	18	23	19	21	20	23	22



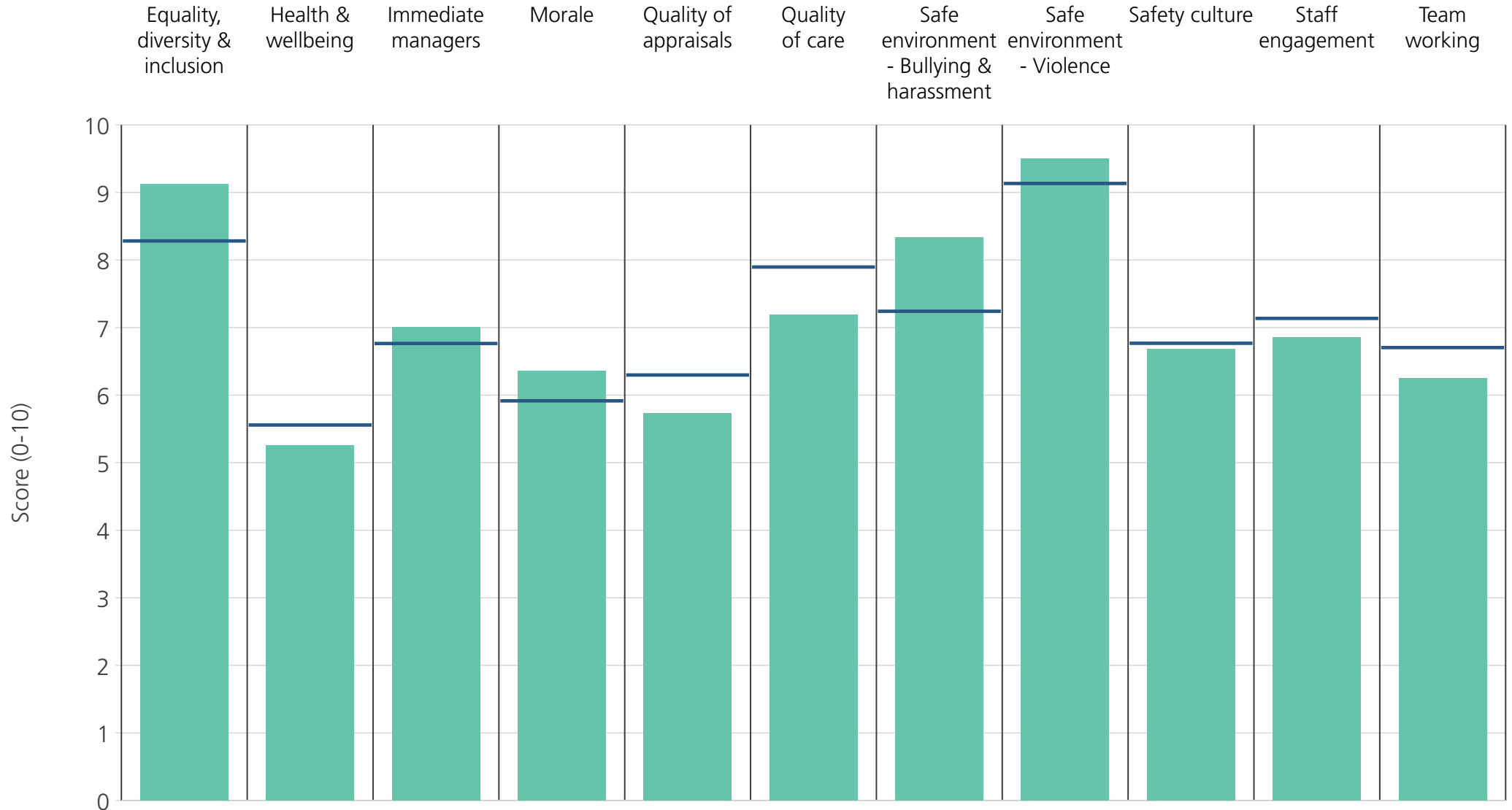
Directorate	9.2	6.1	6.9	6.4	5.8	8.1	8.8	9.8	7.1	7.2	6.8
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	44	44	44	44	41	44	43	44	44	44	44



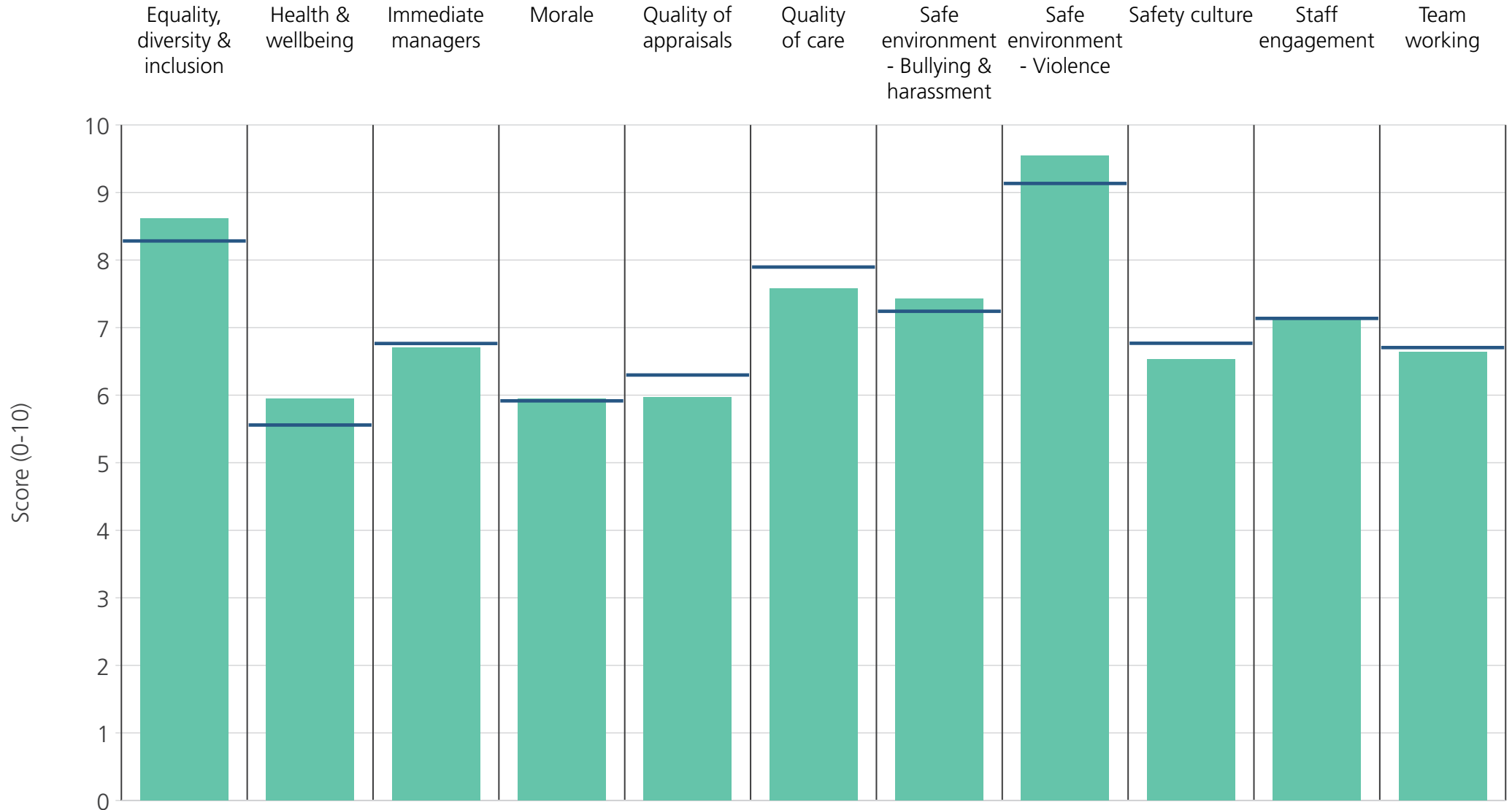
Directorate	8.0	5.1	6.4	5.4	5.7	7.4	7.1	9.4	6.3	6.8	6.1
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	34	34	34	33	32	33	33	34	34	34	33



Directorate	8.4	5.6	7.0	6.2	7.1	8.3	7.7	9.7	6.7	7.4	7.4
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	20	20	19	19	12	20	20	20	19	20	20



Directorate	9.1	5.3	7.0	6.4	5.7	7.2	8.3	9.5	6.7	6.9	6.3
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	20	20	20	20	17	19	20	20	20	20	19



Directorate	8.6	6.0	6.7	5.9	6.0	7.6	7.4	9.5	6.5	7.1	6.6
Your org	8.3	5.6	6.8	5.9	6.3	7.9	7.2	9.1	6.8	7.1	6.7
Responses	314	316	314	315	267	268	313	313	314	317	314