

# Kingston Hospital NHS Foundation Trust

2019 NHS Staff Survey

**Directorate Report**

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This directorate report for Kingston Hospital NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Kingston Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

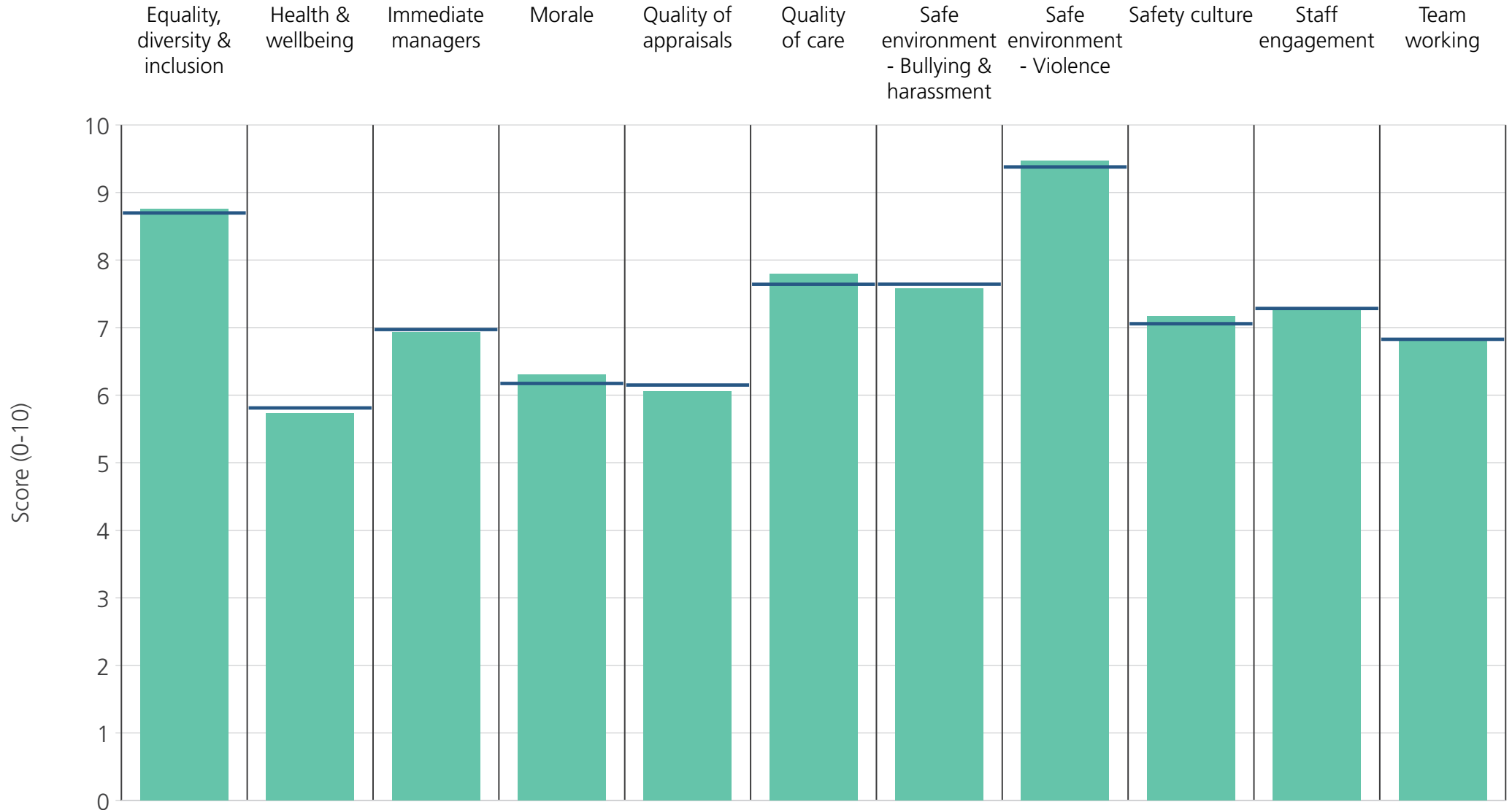
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



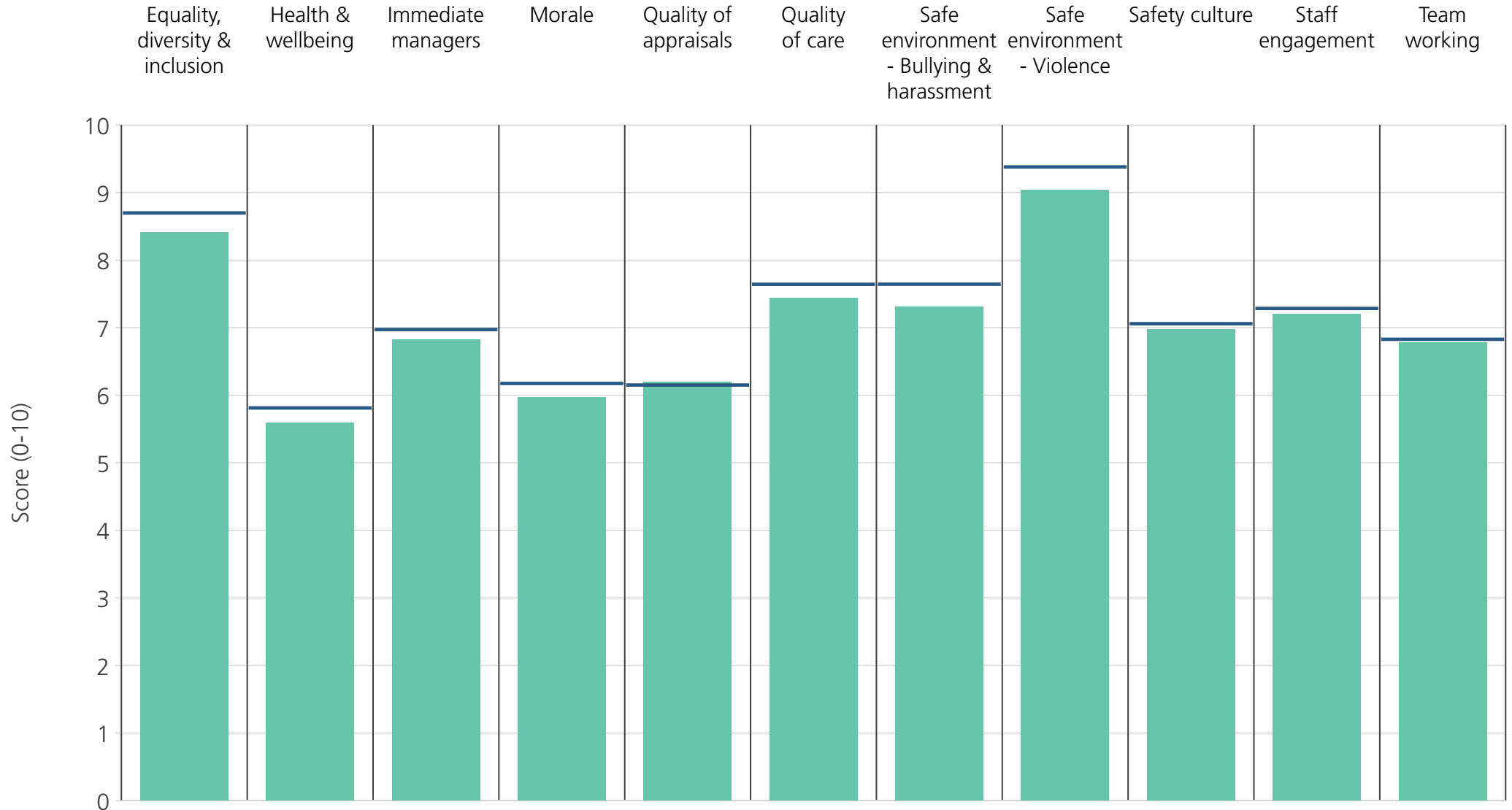
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

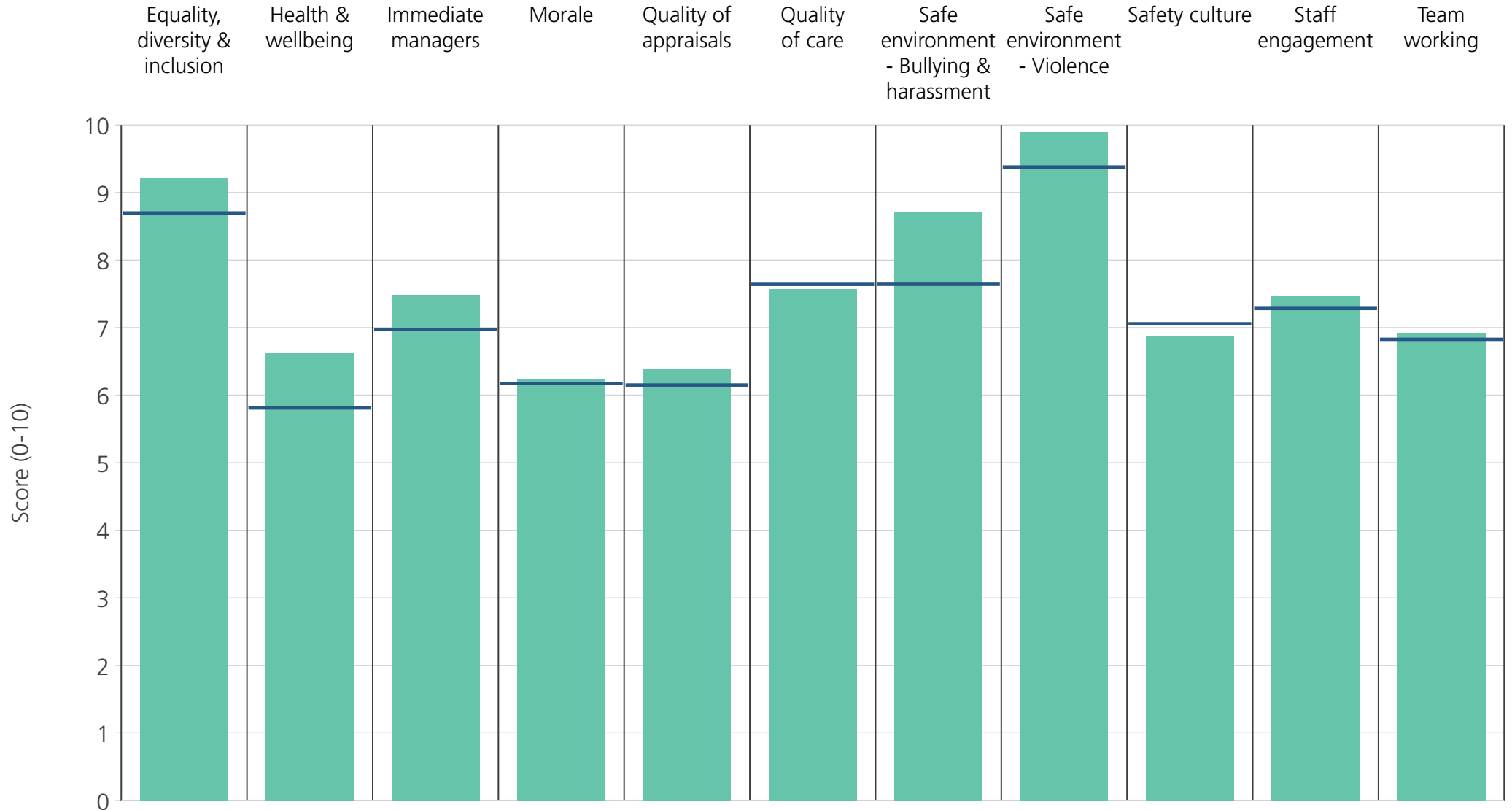
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<b>Directorate</b>	8.8	5.7	6.9	6.3	6.1	7.8	7.6	9.5	7.2	7.3	6.8
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	1012	1024	1025	1003	815	1011	1010	1015	1013	1036	1021



<b>Directorate</b>	8.4	5.6	6.8	6.0	6.2	7.4	7.3	9.0	7.0	7.2	6.8
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	721	730	729	716	593	699	718	718	723	736	725

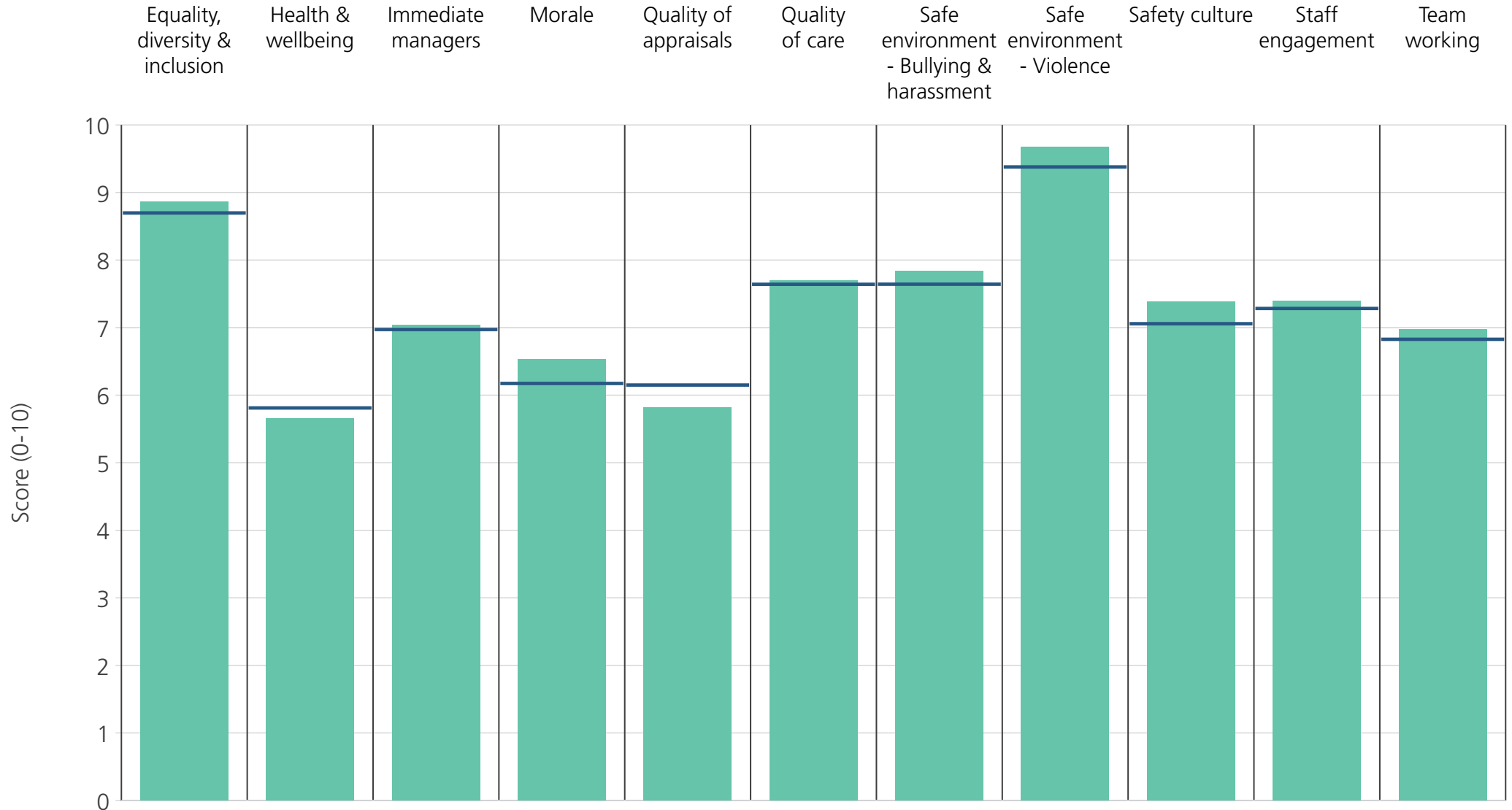


<b>Directorate</b>	9.2	6.6	7.5	6.2	6.4	7.6	8.7	9.9	6.9	7.5	6.9
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	292	295	295	293	222	168	290	291	292	295	289

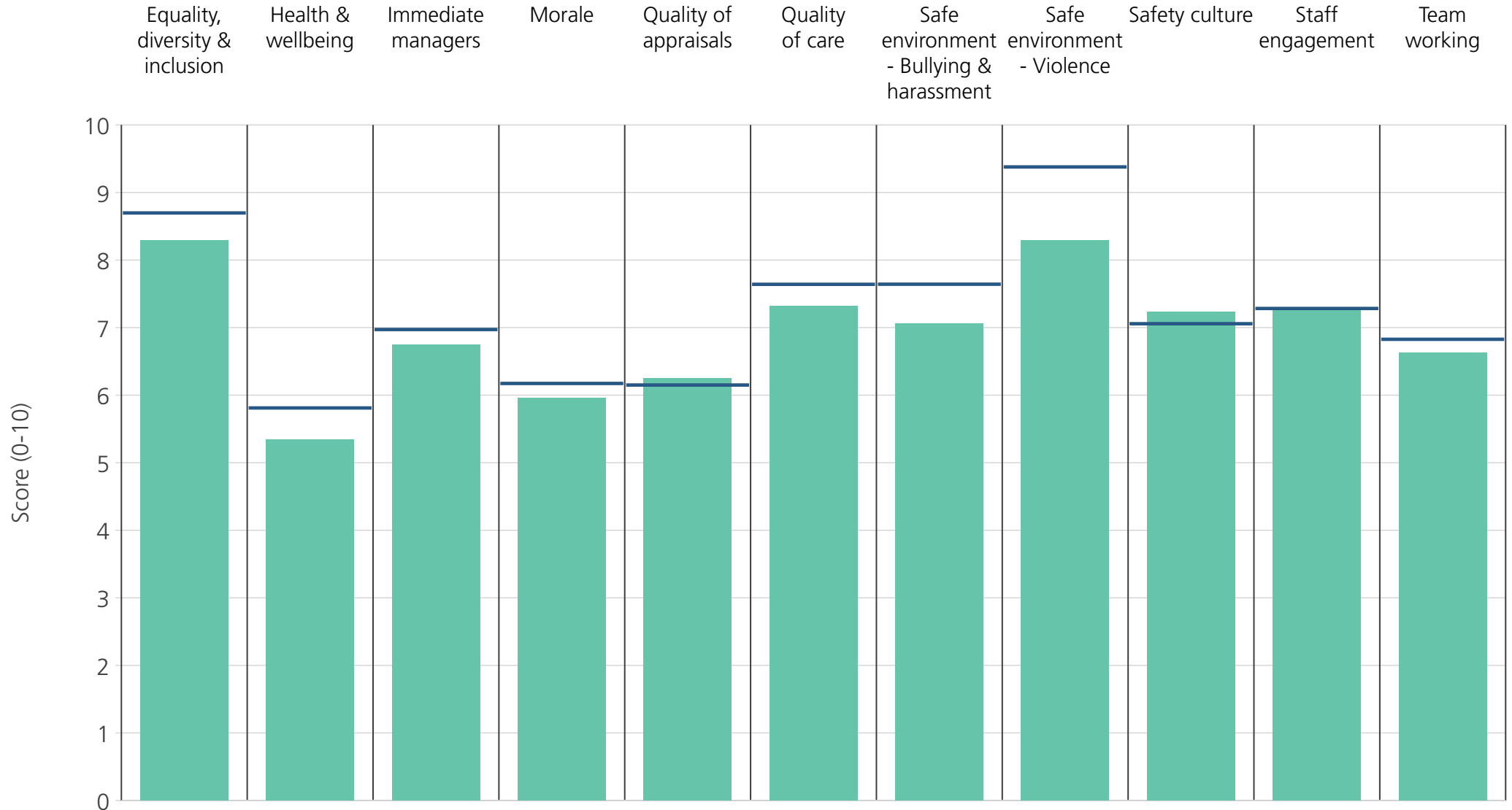
# Directorates 2

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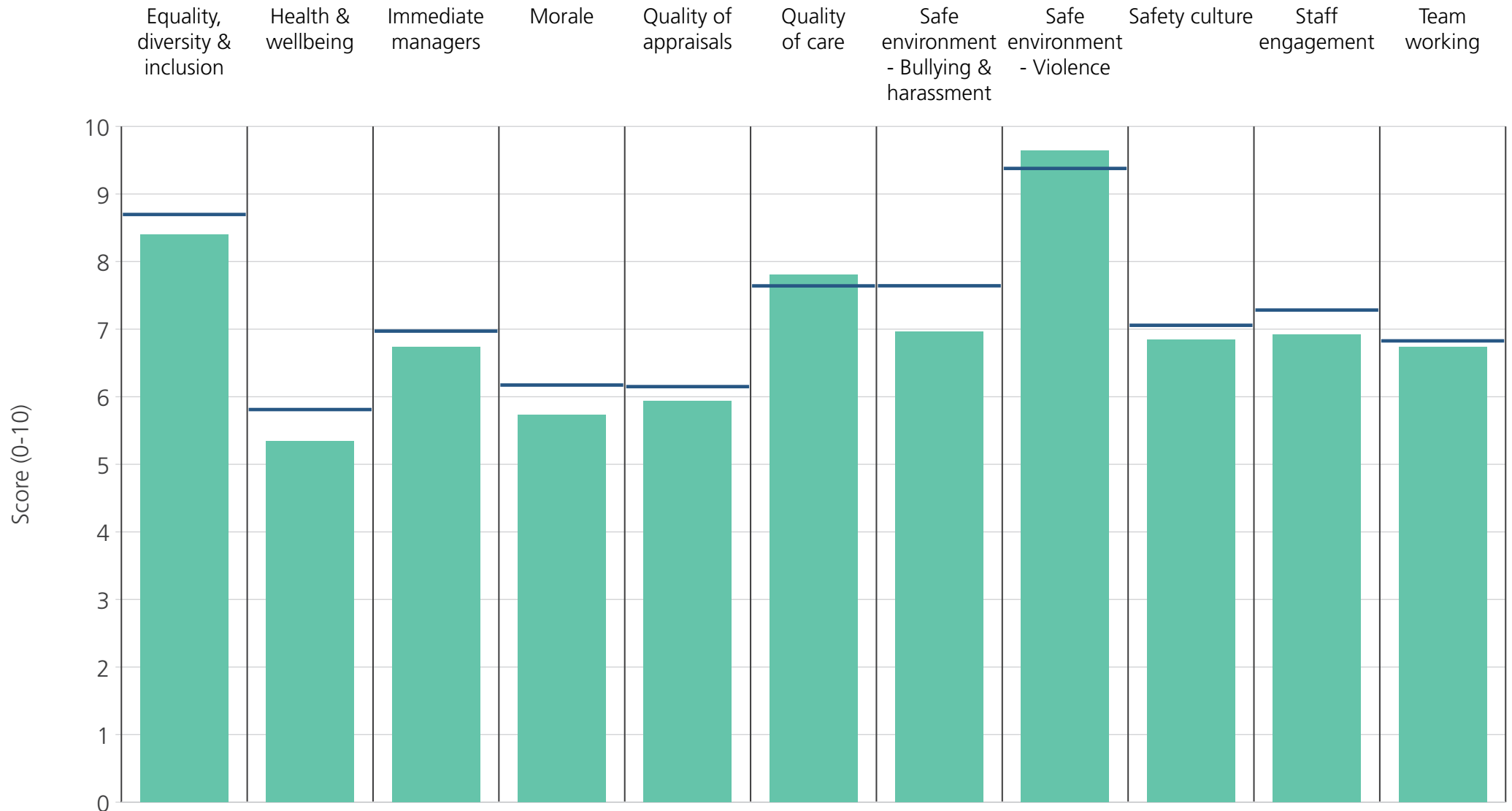




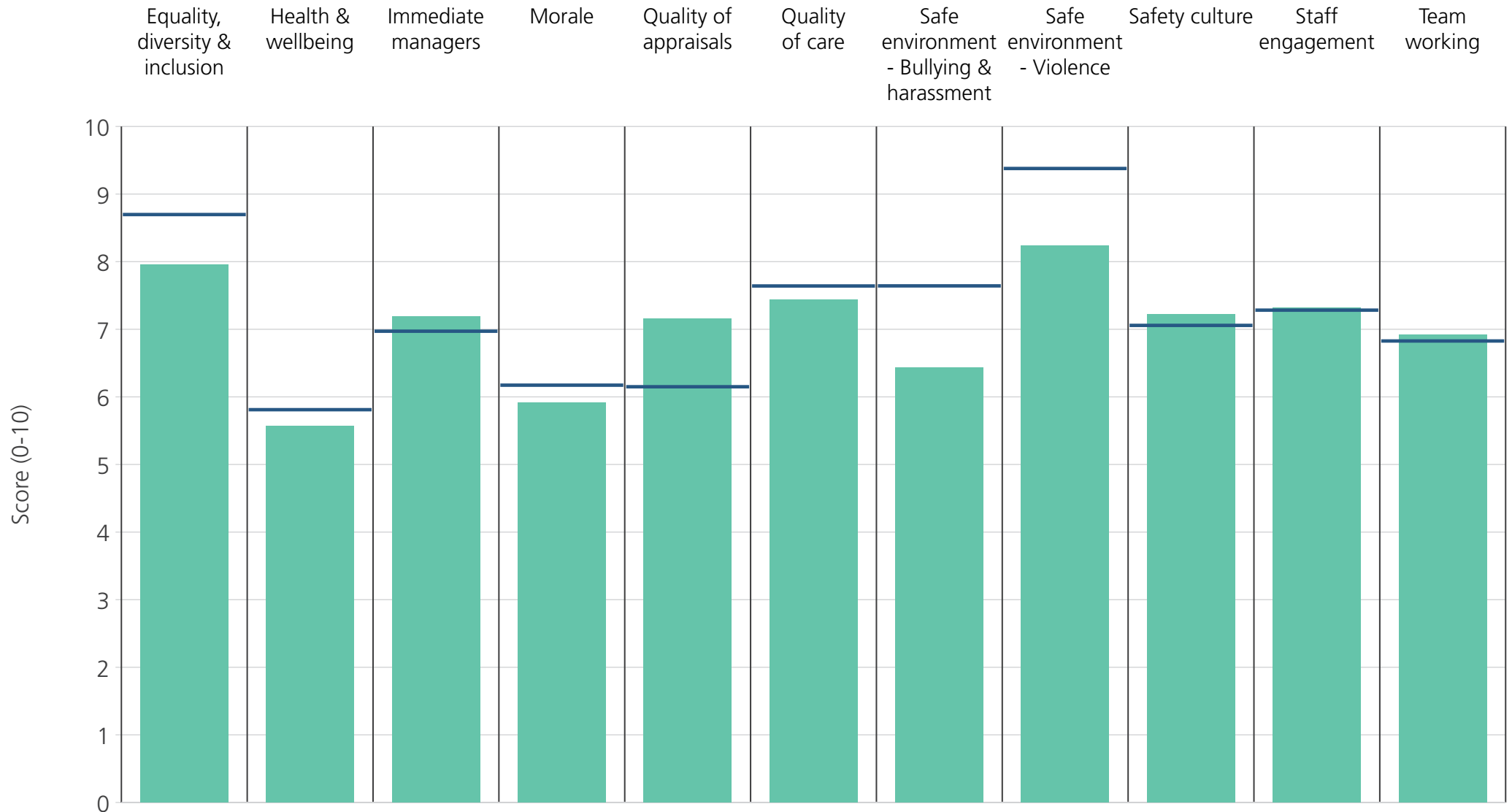
<b>Directorate</b>	8.9	5.7	7.0	6.5	5.8	7.7	7.8	9.7	7.4	7.4	7.0
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	225	229	229	224	181	224	225	228	227	233	229



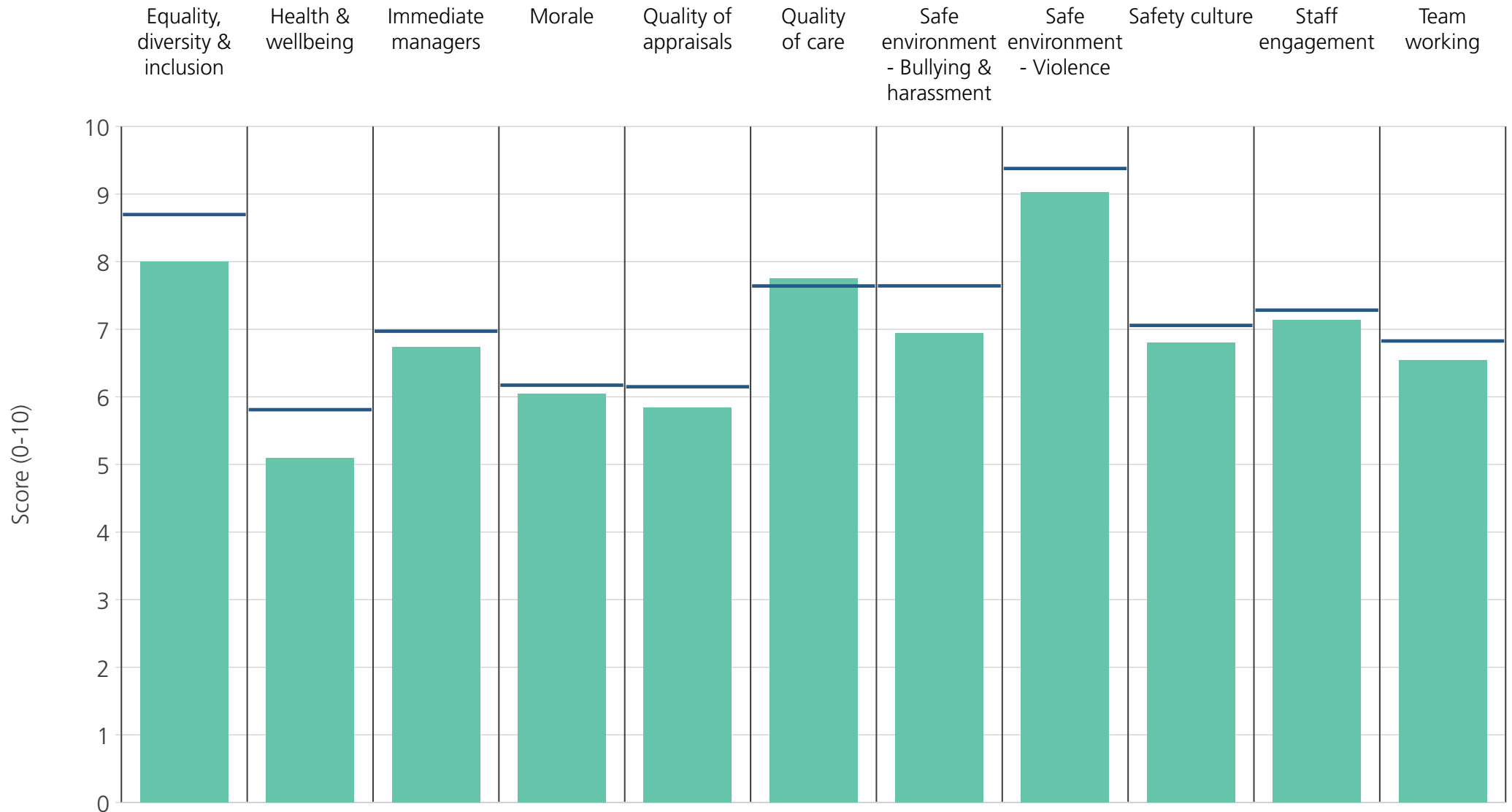
<b>Directorate</b>	8.3	5.3	6.7	6.0	6.3	7.3	7.1	8.3	7.2	7.3	6.6
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	131	134	134	130	96	128	132	130	131	137	133



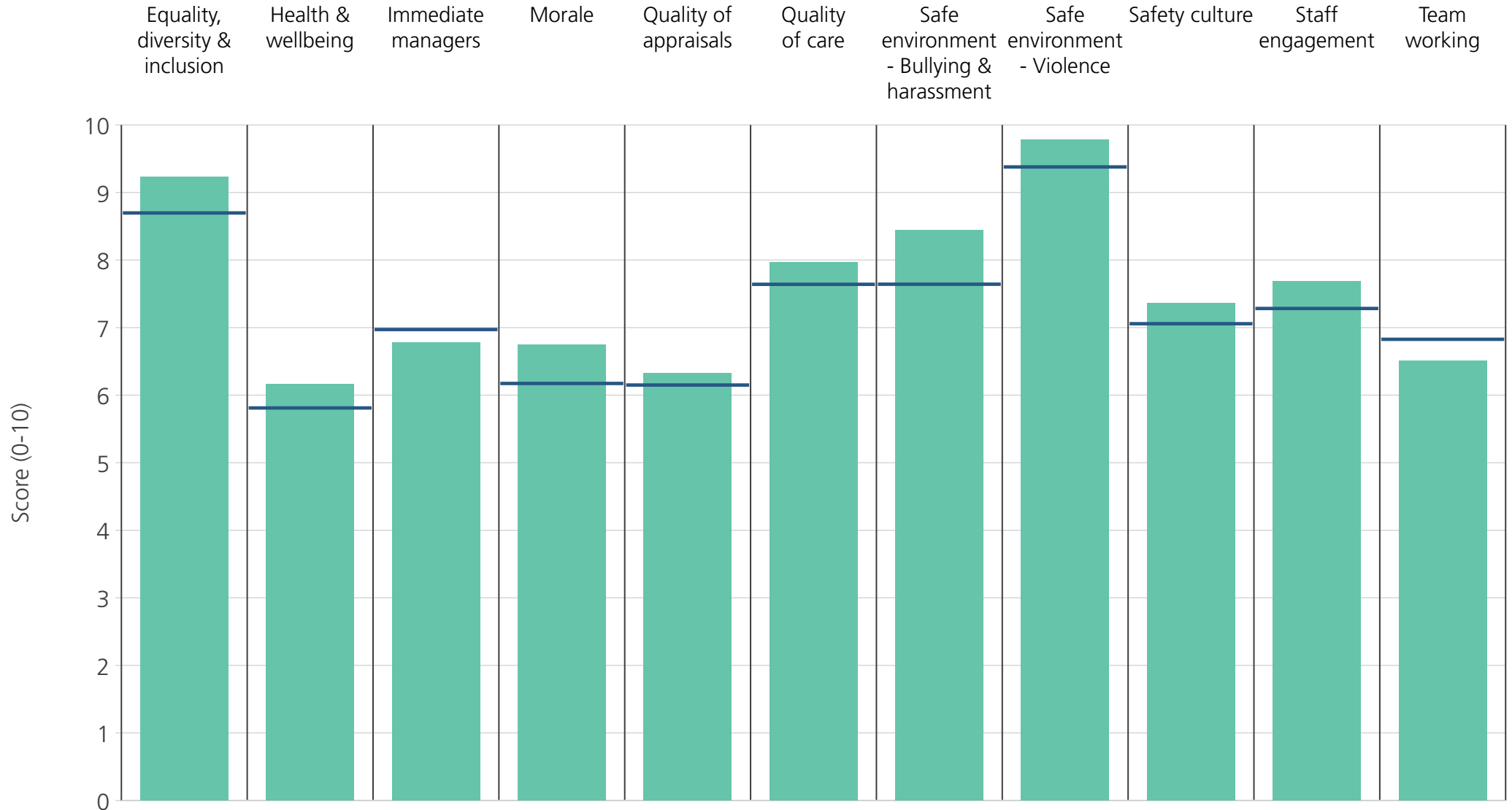
<b>Directorate</b>	8.4	5.3	6.7	5.7	5.9	7.8	7.0	9.6	6.8	6.9	6.7
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	147	148	148	147	118	147	147	148	148	150	148



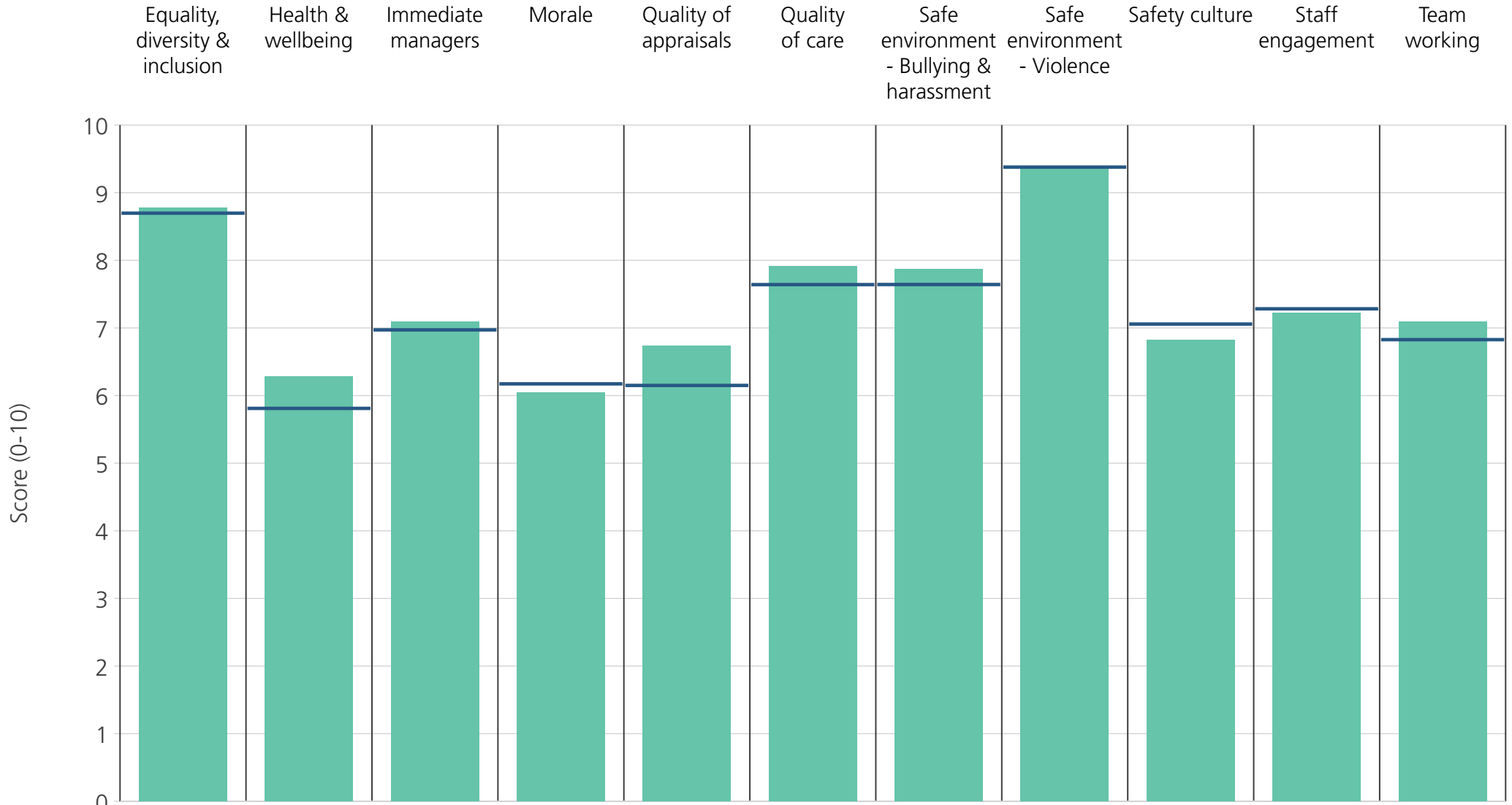
<b>Directorate</b>	8.0	5.6	7.2	5.9	7.2	7.4	6.4	8.2	7.2	7.3	6.9
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	102	105	105	101	77	105	100	102	103	107	106



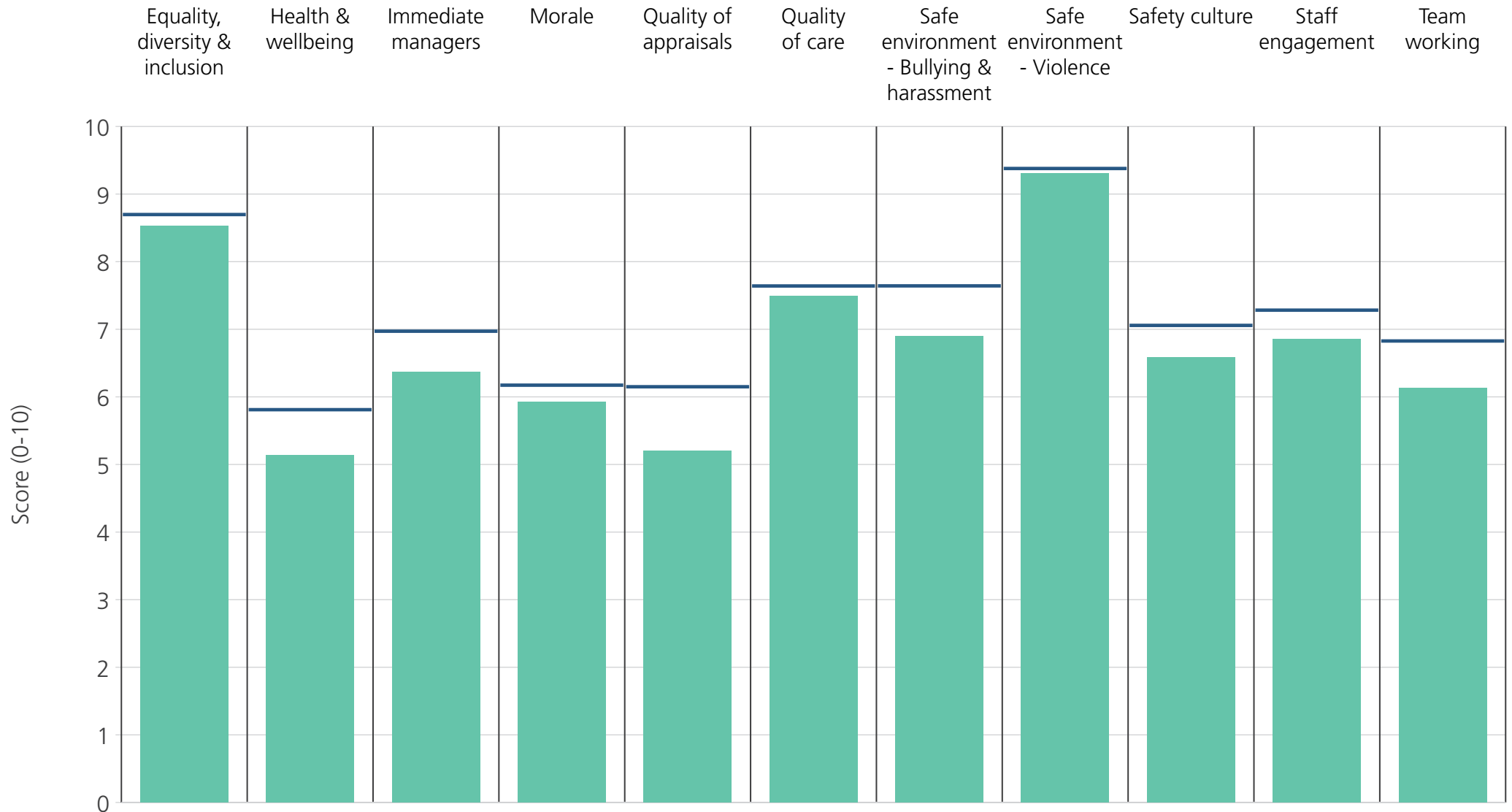
<b>Directorate</b>	8.0	5.1	6.7	6.0	5.8	7.8	6.9	9.0	6.8	7.1	6.5
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	100	101	101	100	76	100	99	99	100	104	103



<b>Directorate</b>	9.2	6.2	6.8	6.7	6.3	8.0	8.4	9.8	7.4	7.7	6.5
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	104	105	105	104	87	103	104	105	105	106	105

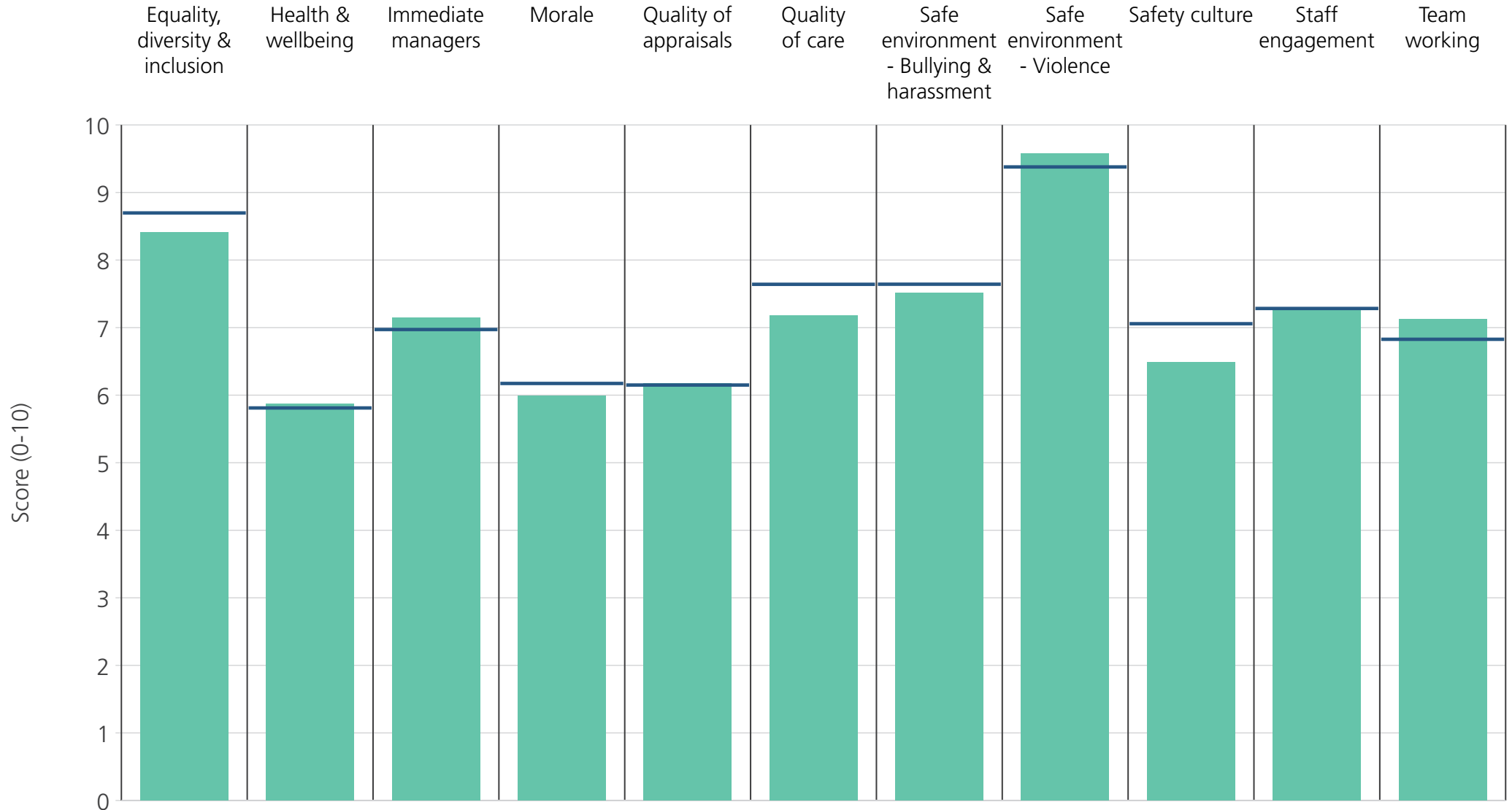


<b>Directorate</b>	8.8	6.3	7.1	6.0	6.7	7.9	7.9	9.4	6.8	7.2	7.1
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	76	76	76	76	68	62	75	76	76	76	74

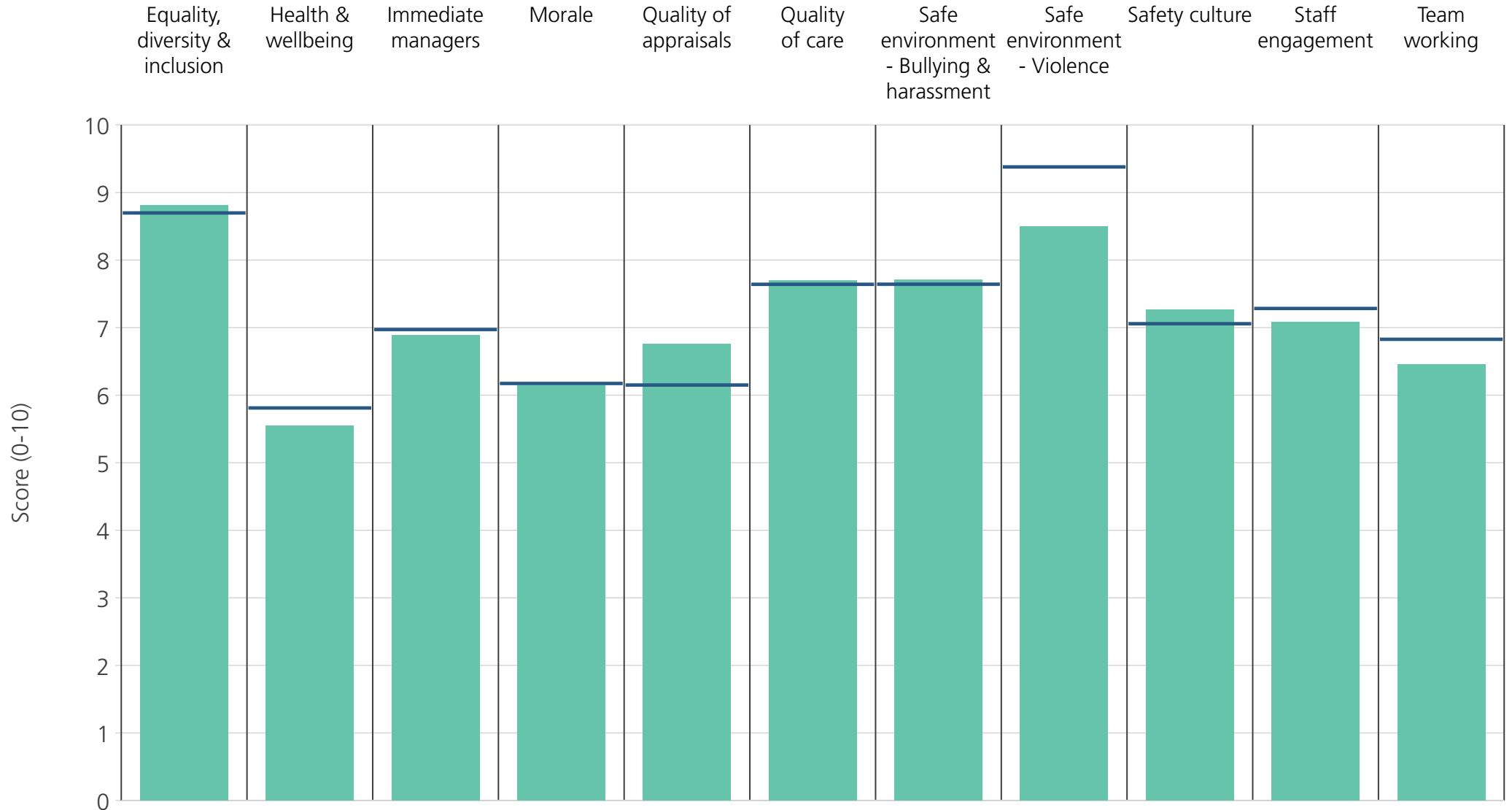


<b>Directorate</b>	8.5	5.1	6.4	5.9	5.2	7.5	6.9	9.3	6.6	6.8	6.1
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	72	73	72	70	59	73	71	72	72	73	73

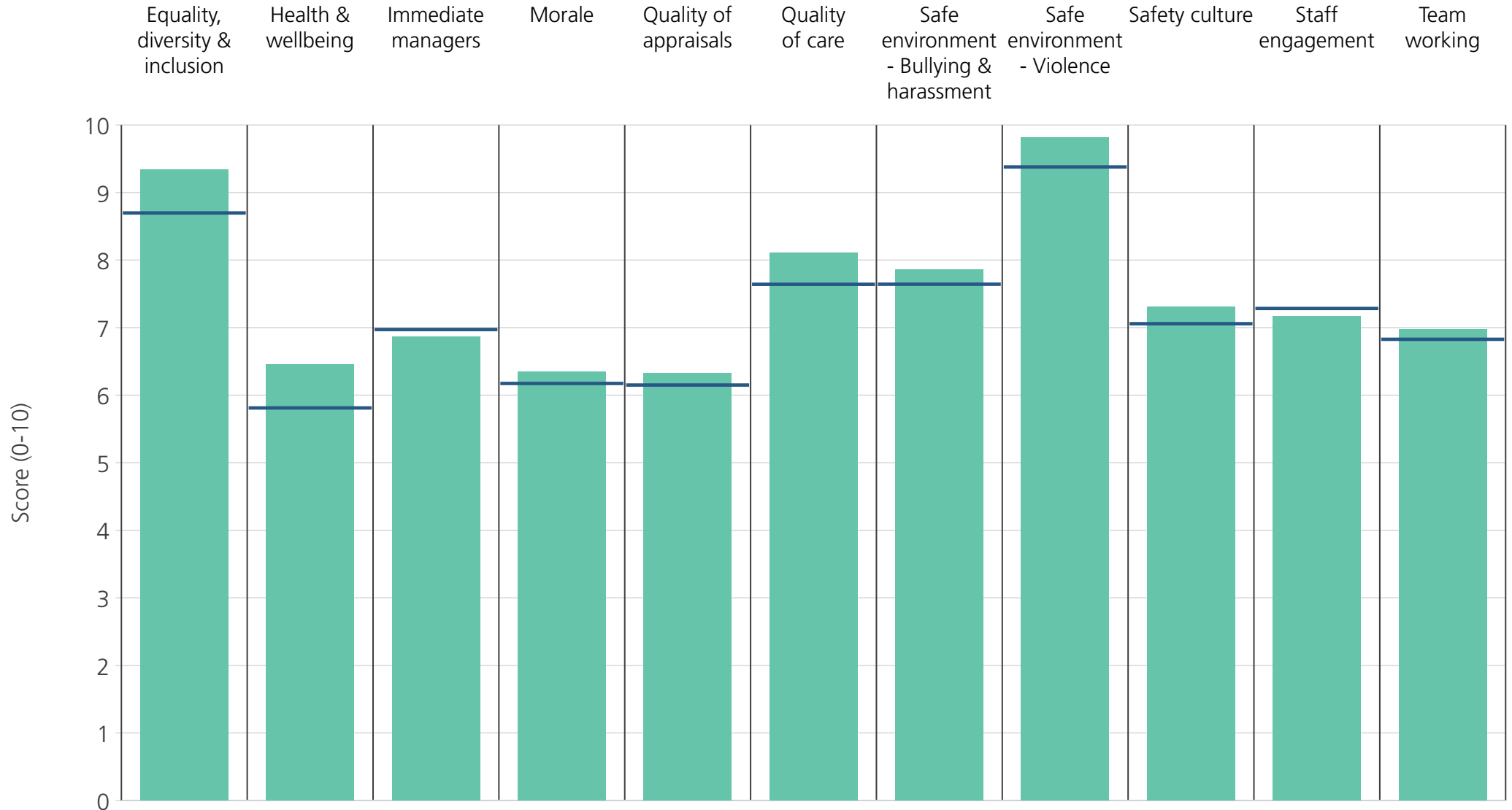




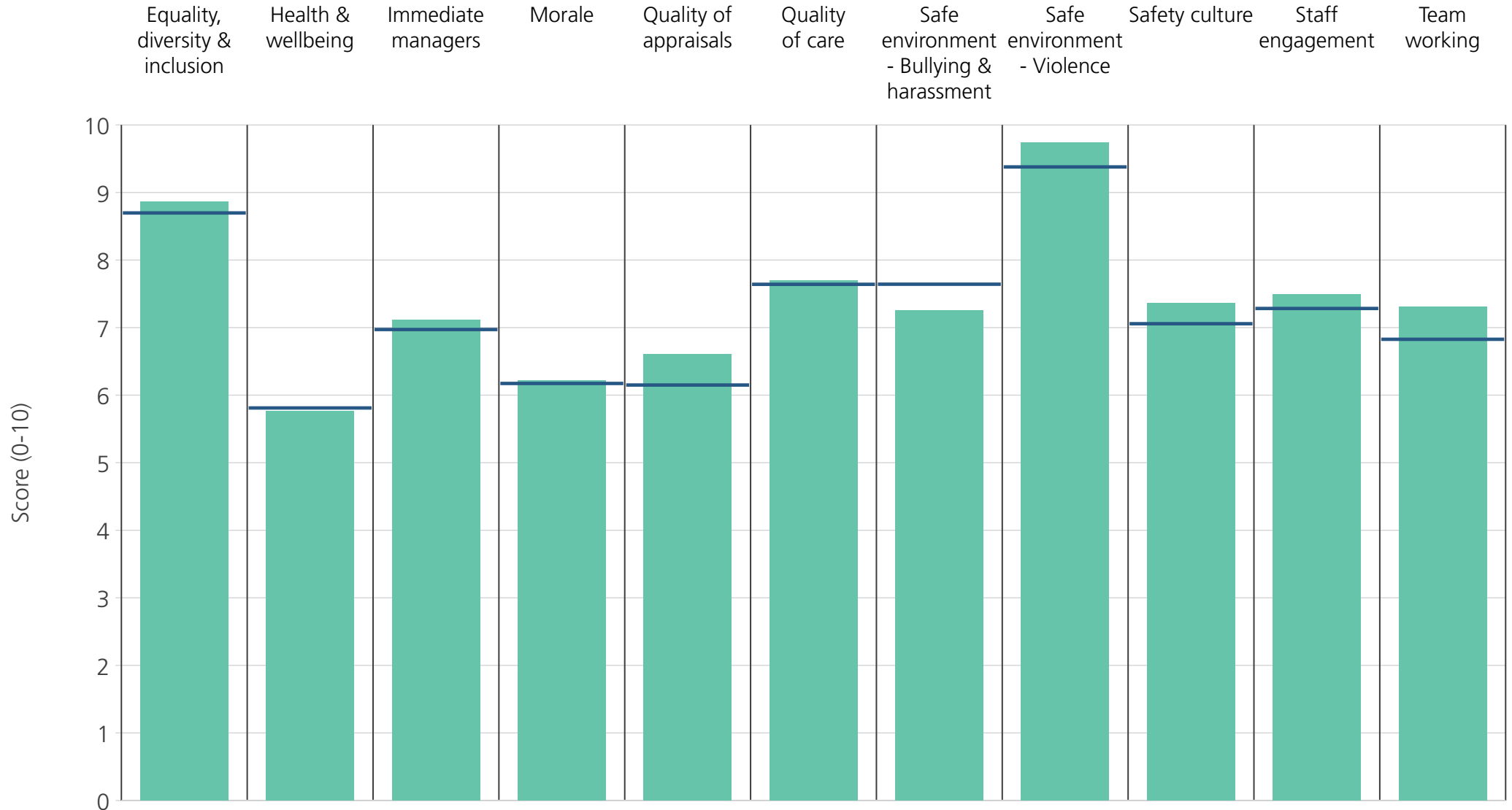
<b>Directorate</b>	8.4	5.9	7.1	6.0	6.2	7.2	7.5	9.6	6.5	7.3	7.1
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	104	104	104	103	99	103	103	103	104	104	104



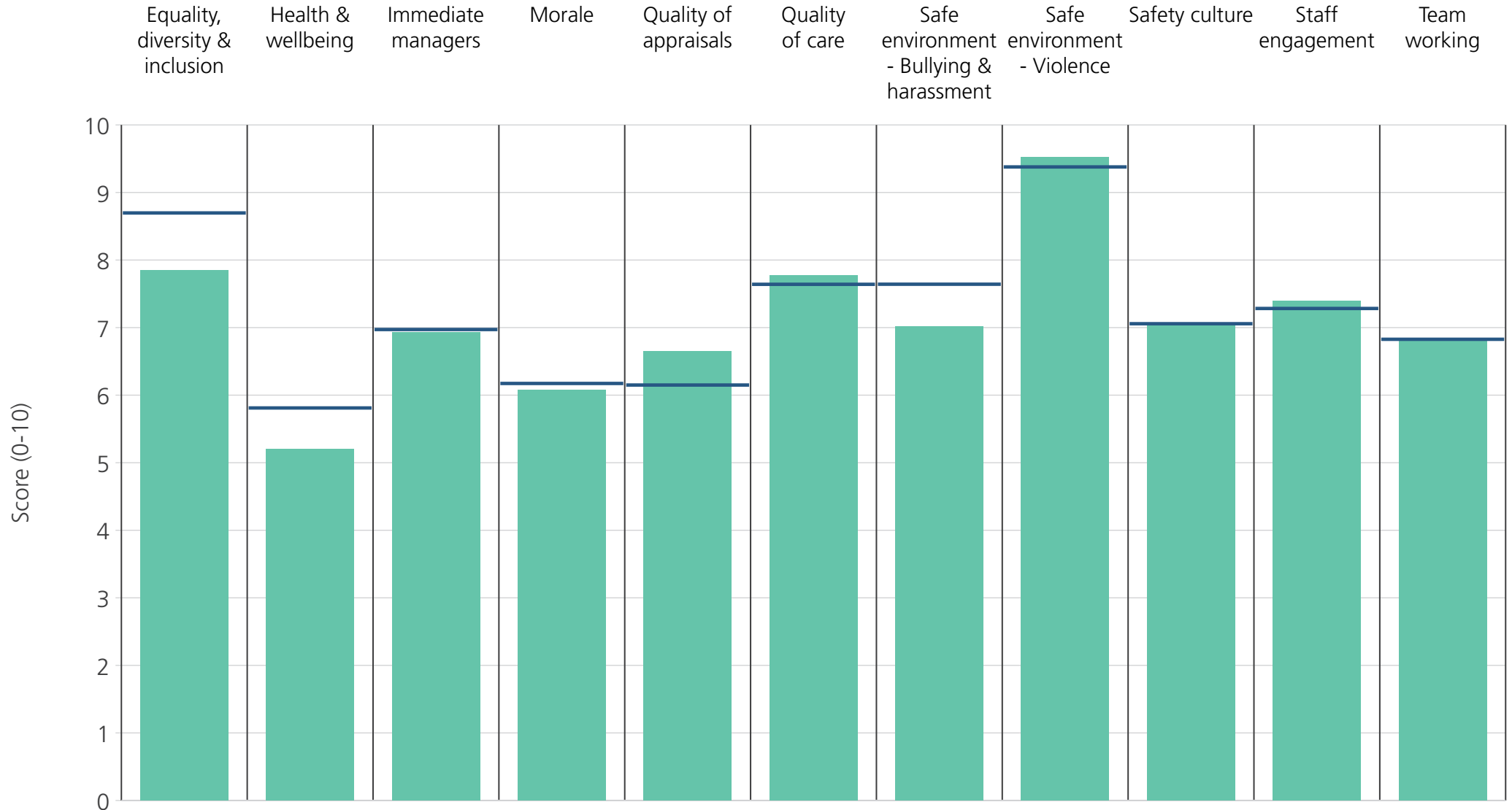
<b>Directorate</b>	8.8	5.5	6.9	6.1	6.8	7.7	7.7	8.5	7.3	7.1	6.5
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	60	61	62	58	47	61	61	60	60	62	60



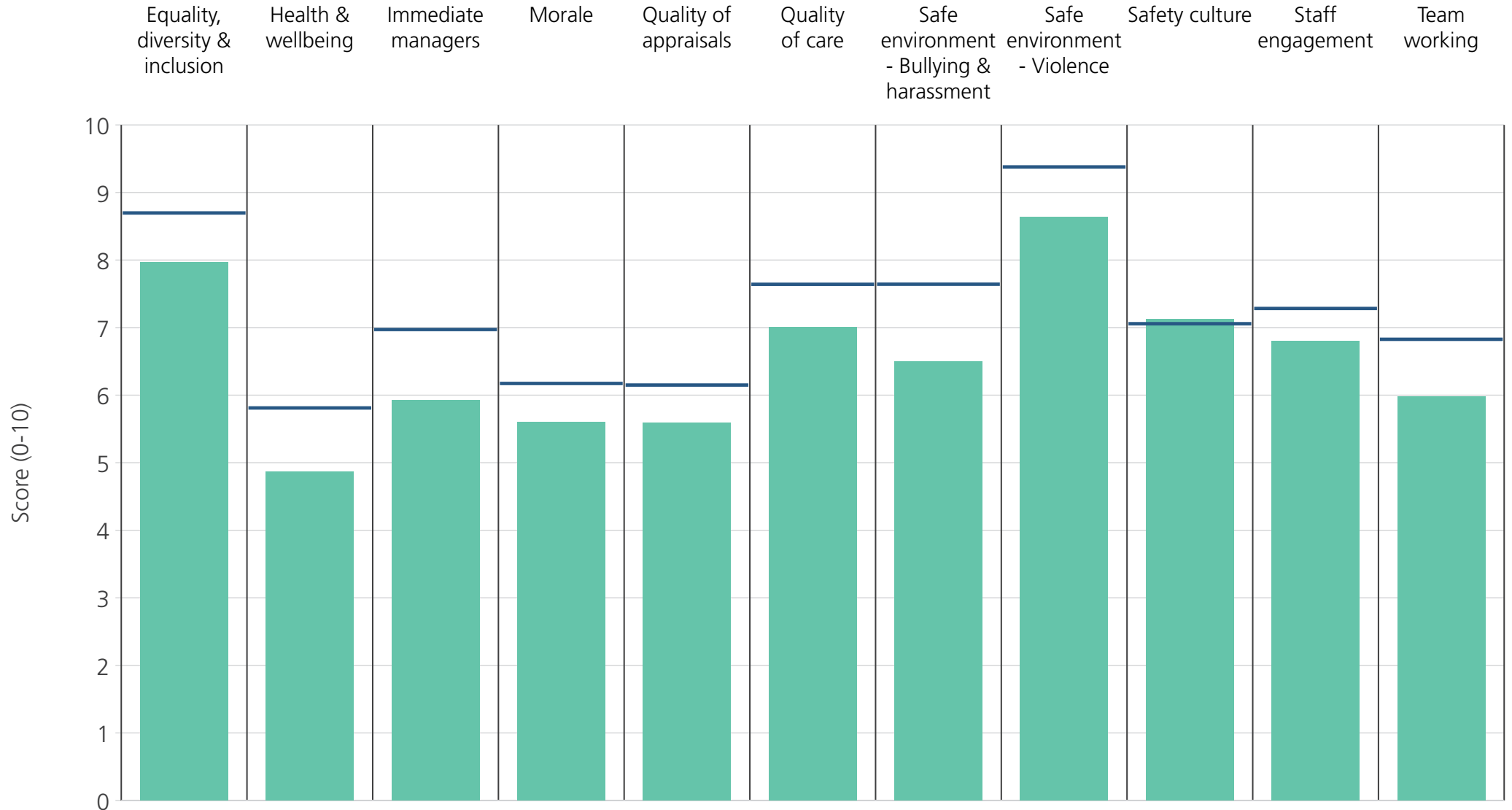
<b>Directorate</b>	9.3	6.5	6.9	6.3	6.3	8.1	7.9	9.8	7.3	7.2	7.0
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	73	75	75	71	65	75	73	73	71	74	74



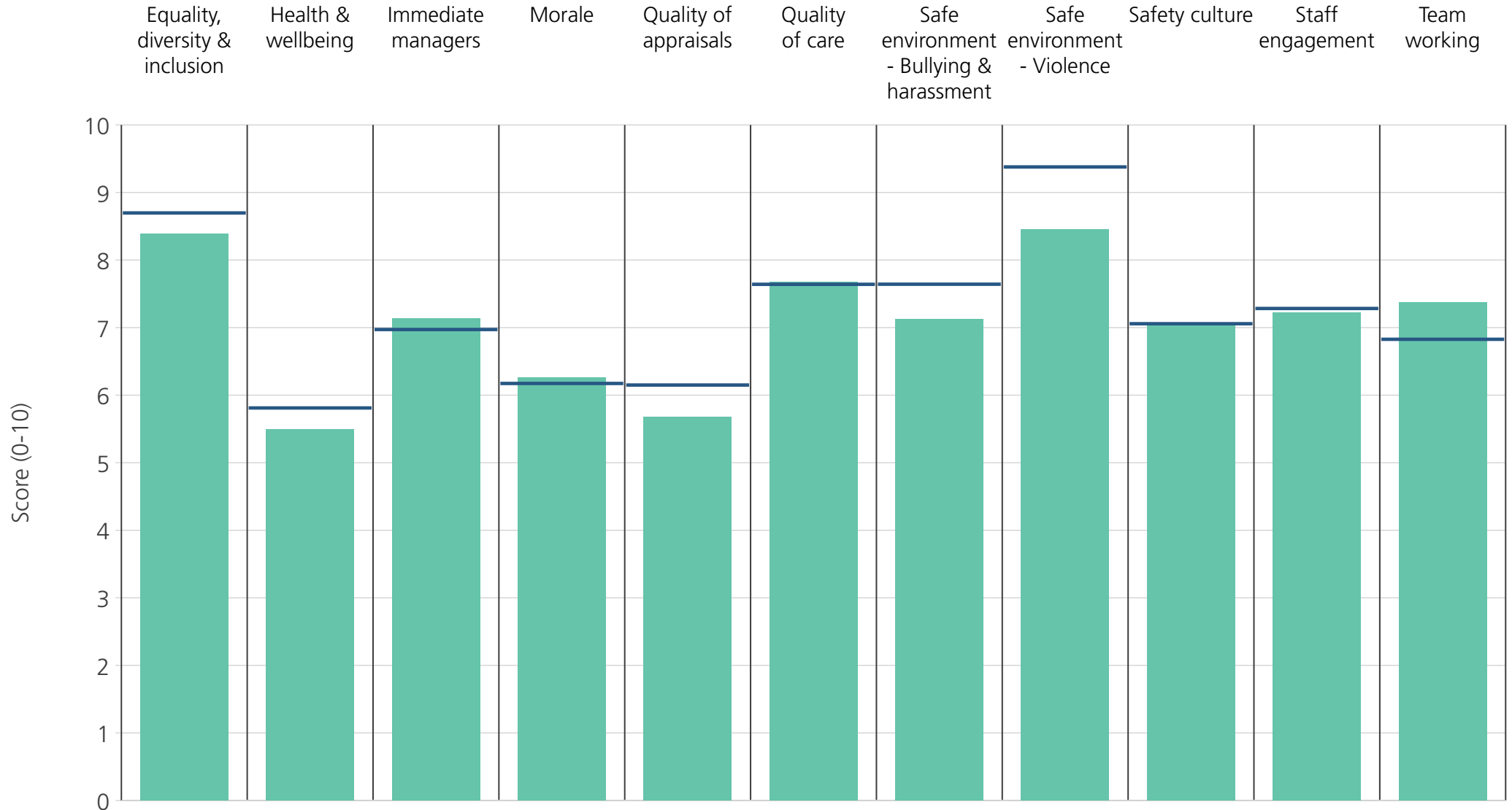
<b>Directorate</b>	8.9	5.8	7.1	6.2	6.6	7.7	7.3	9.7	7.4	7.5	7.3
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	64	64	65	63	53	66	62	64	64	66	65



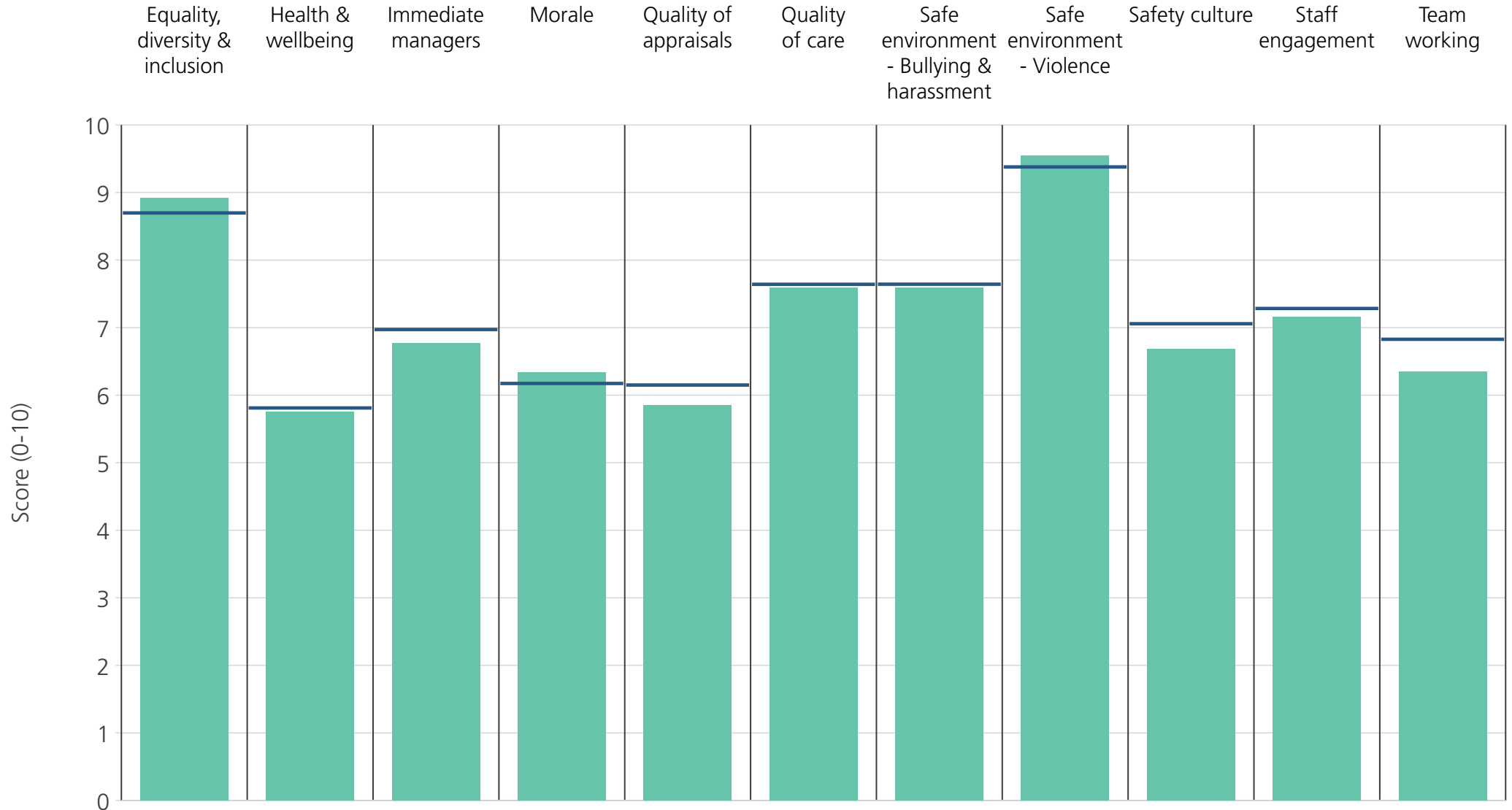
<b>Directorate</b>	7.9	5.2	6.9	6.1	6.6	7.8	7.0	9.5	7.1	7.4	6.8
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	52	52	52	52	47	52	52	52	52	52	52



<b>Directorate</b>	8.0	4.9	5.9	5.6	5.6	7.0	6.5	8.6	7.1	6.8	6.0
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	61	62	62	60	51	61	61	61	61	62	61

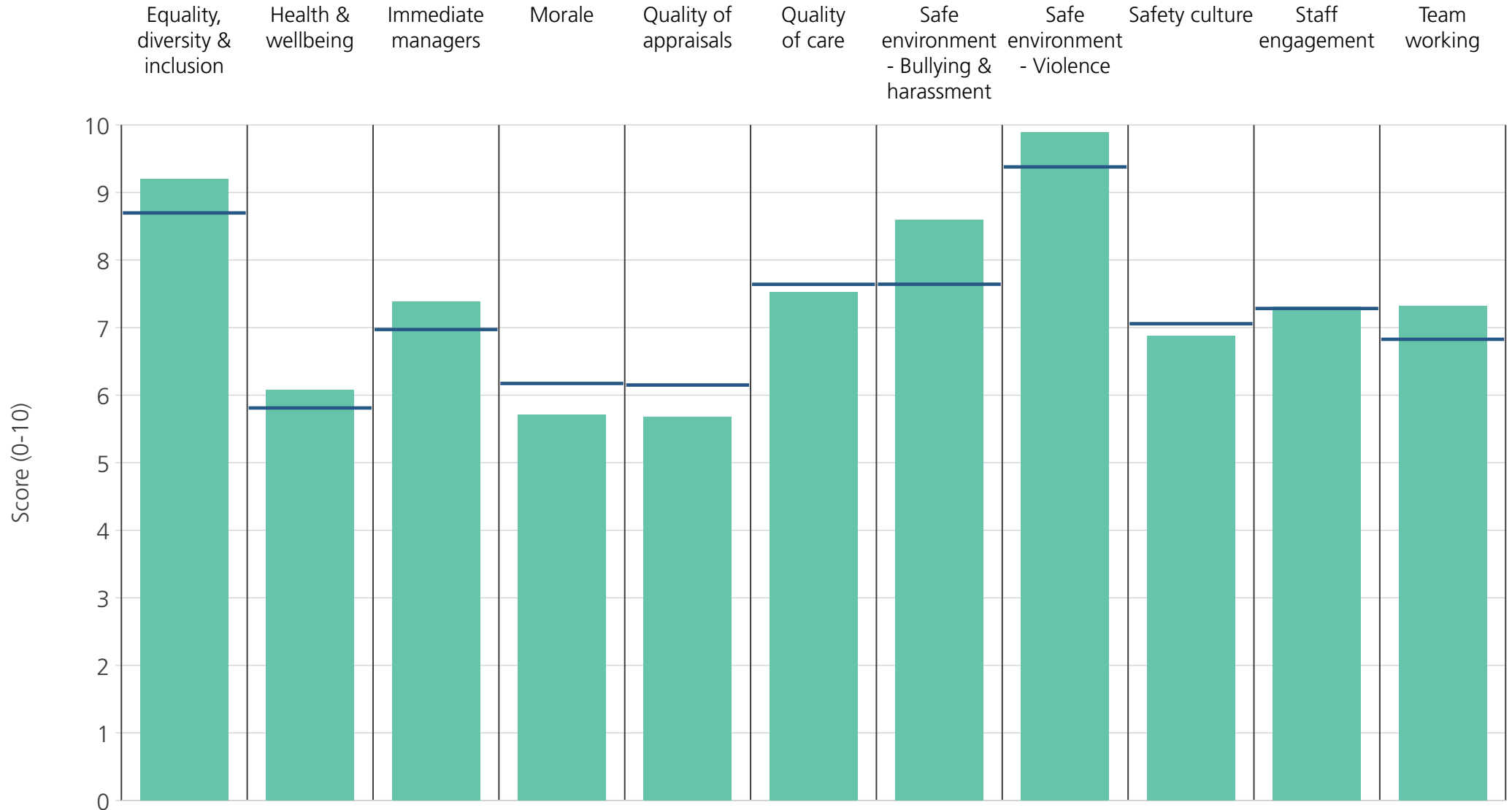


<b>Directorate</b>	8.4	5.5	7.1	6.3	5.7	7.7	7.1	8.5	7.1	7.2	7.4
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	58	58	58	58	55	58	58	57	58	58	58

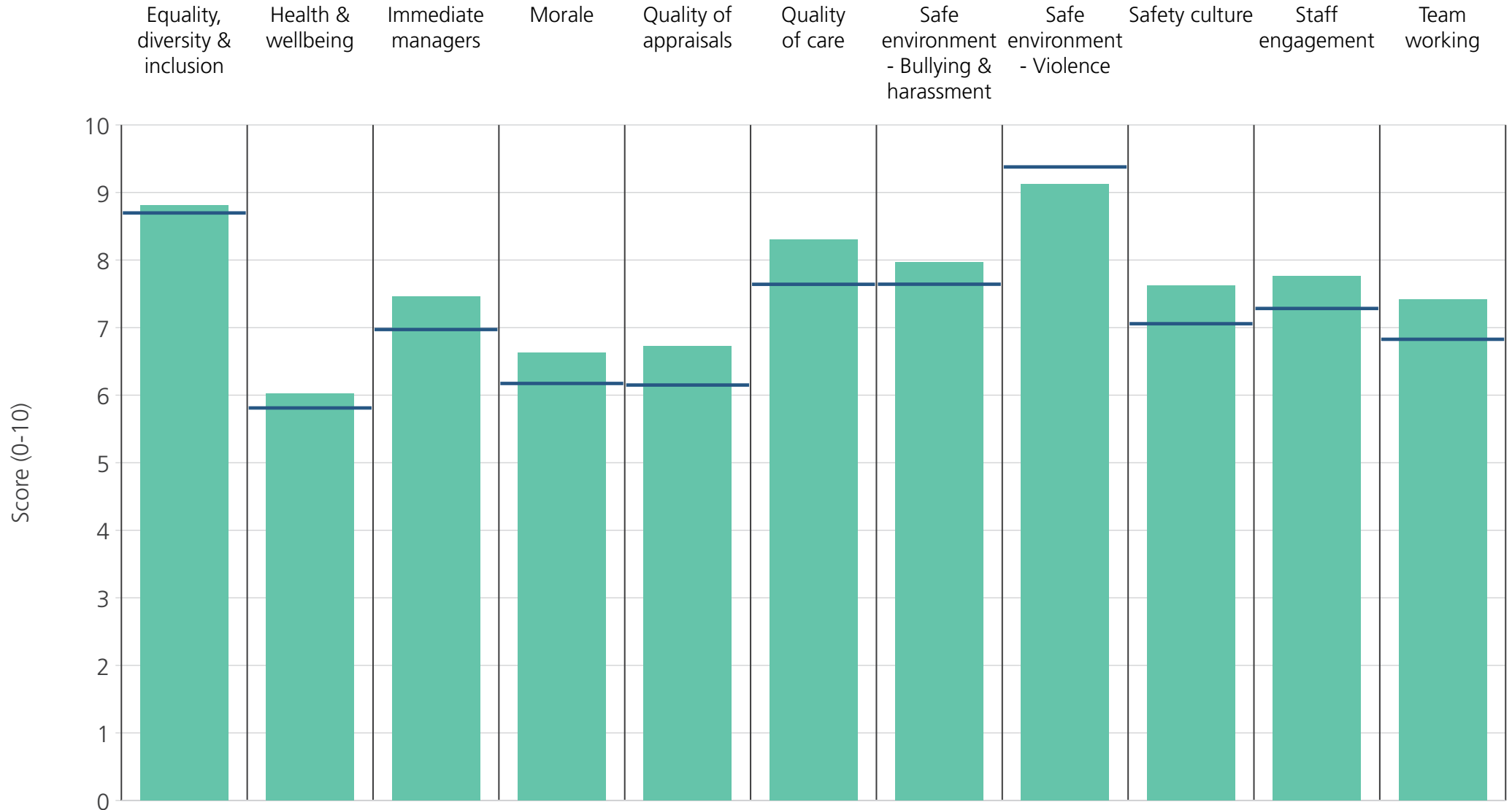


<b>Directorate</b>	8.9	5.8	6.8	6.3	5.9	7.6	7.6	9.5	6.7	7.2	6.3
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	64	65	64	62	41	63	65	65	64	65	64

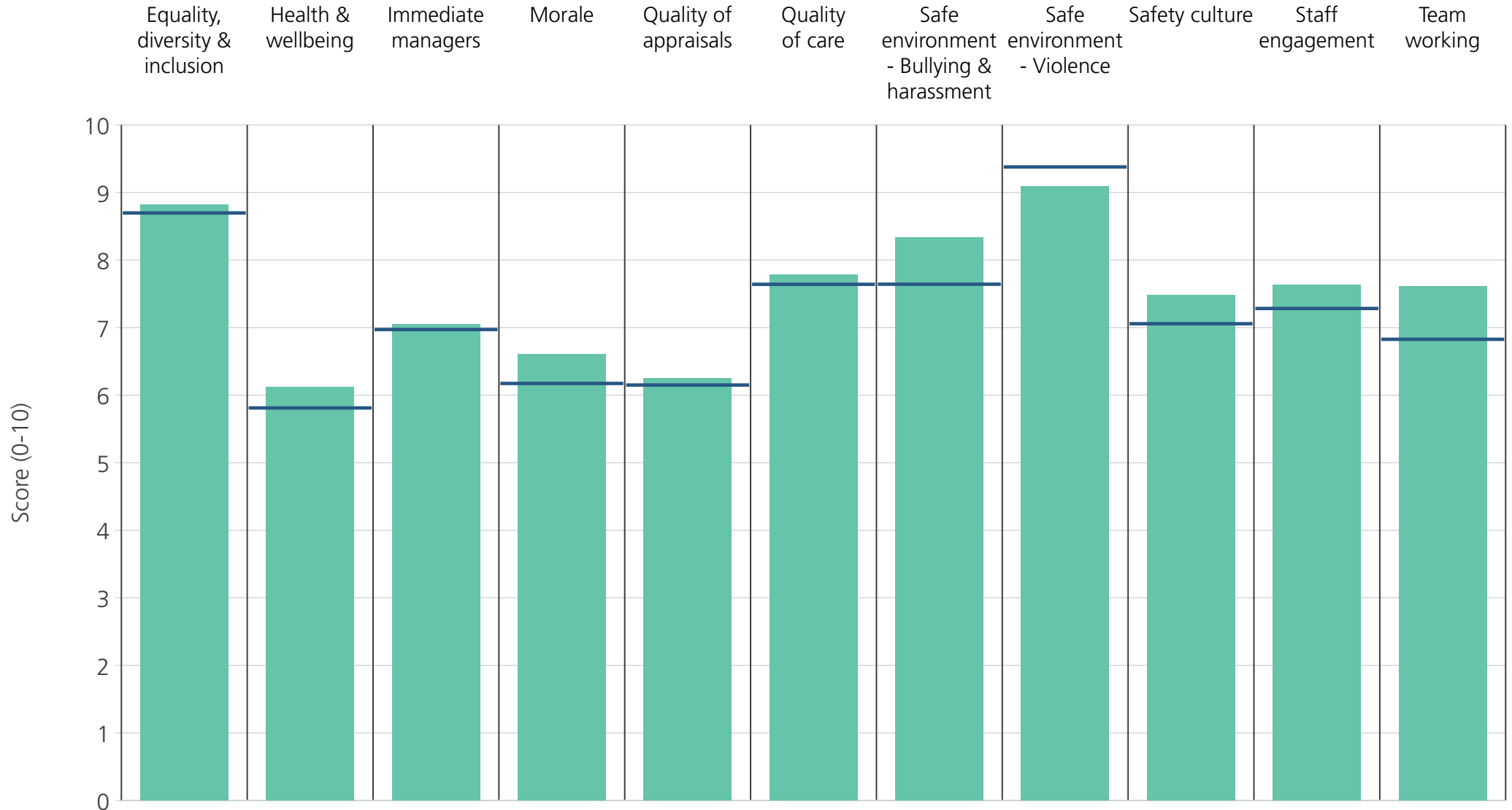




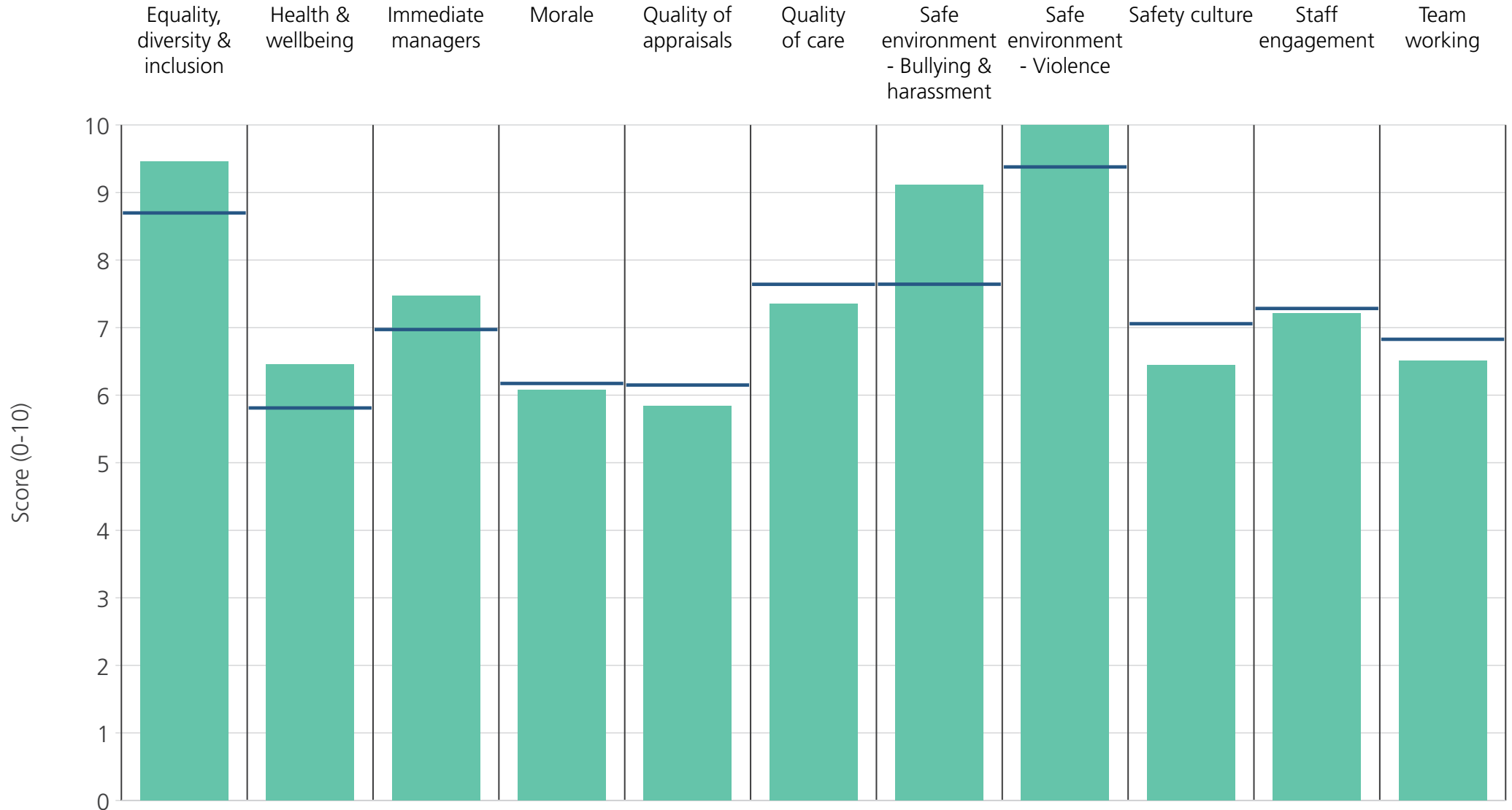
<b>Directorate</b>	9.2	6.1	7.4	5.7	5.7	7.5	8.6	9.9	6.9	7.3	7.3
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	64	64	64	64	48	40	64	63	64	64	63



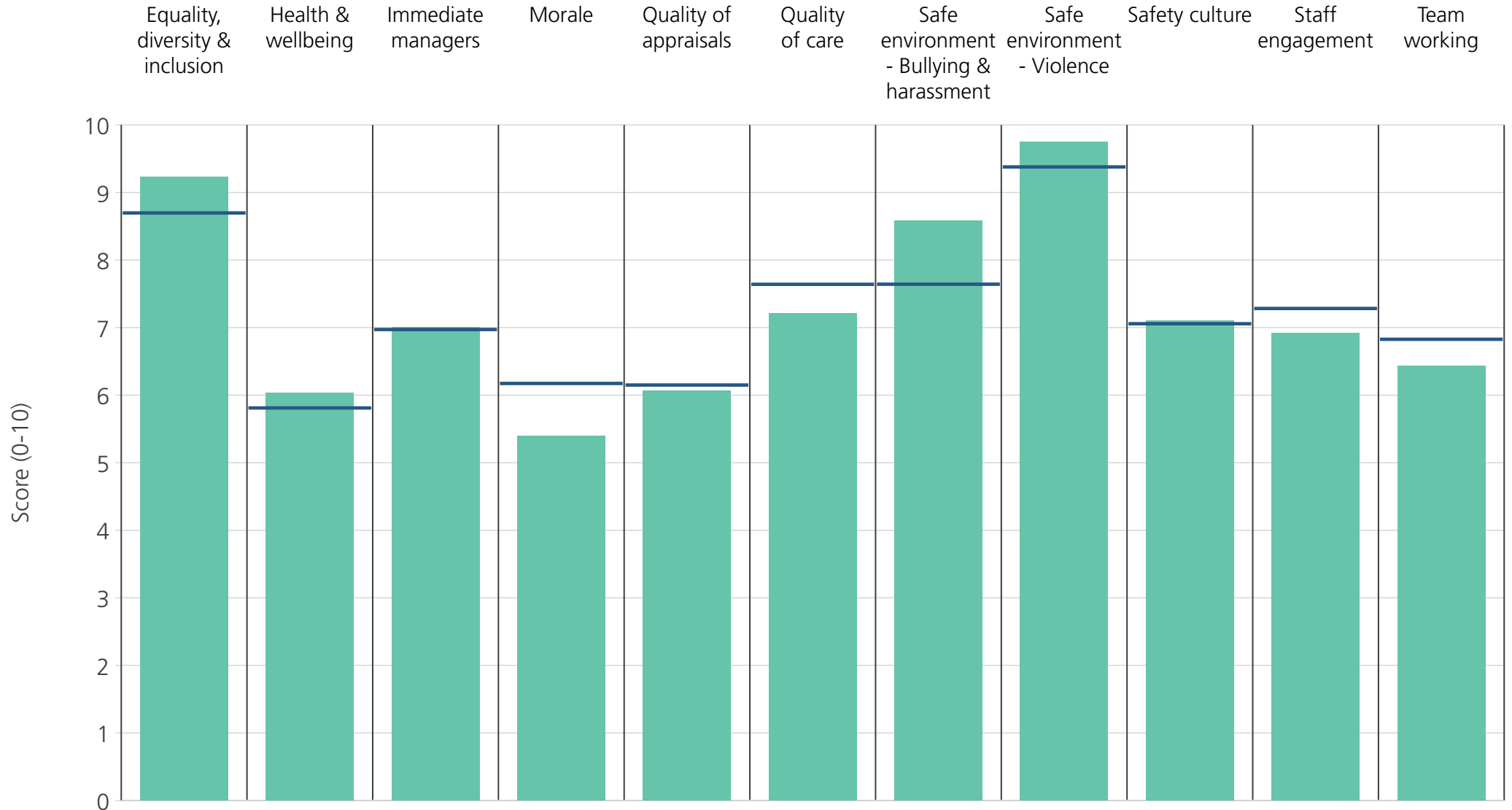
<b>Directorate</b>	8.8	6.0	7.5	6.6	6.7	8.3	8.0	9.1	7.6	7.8	7.4
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	42	43	43	41	34	41	41	42	41	43	42



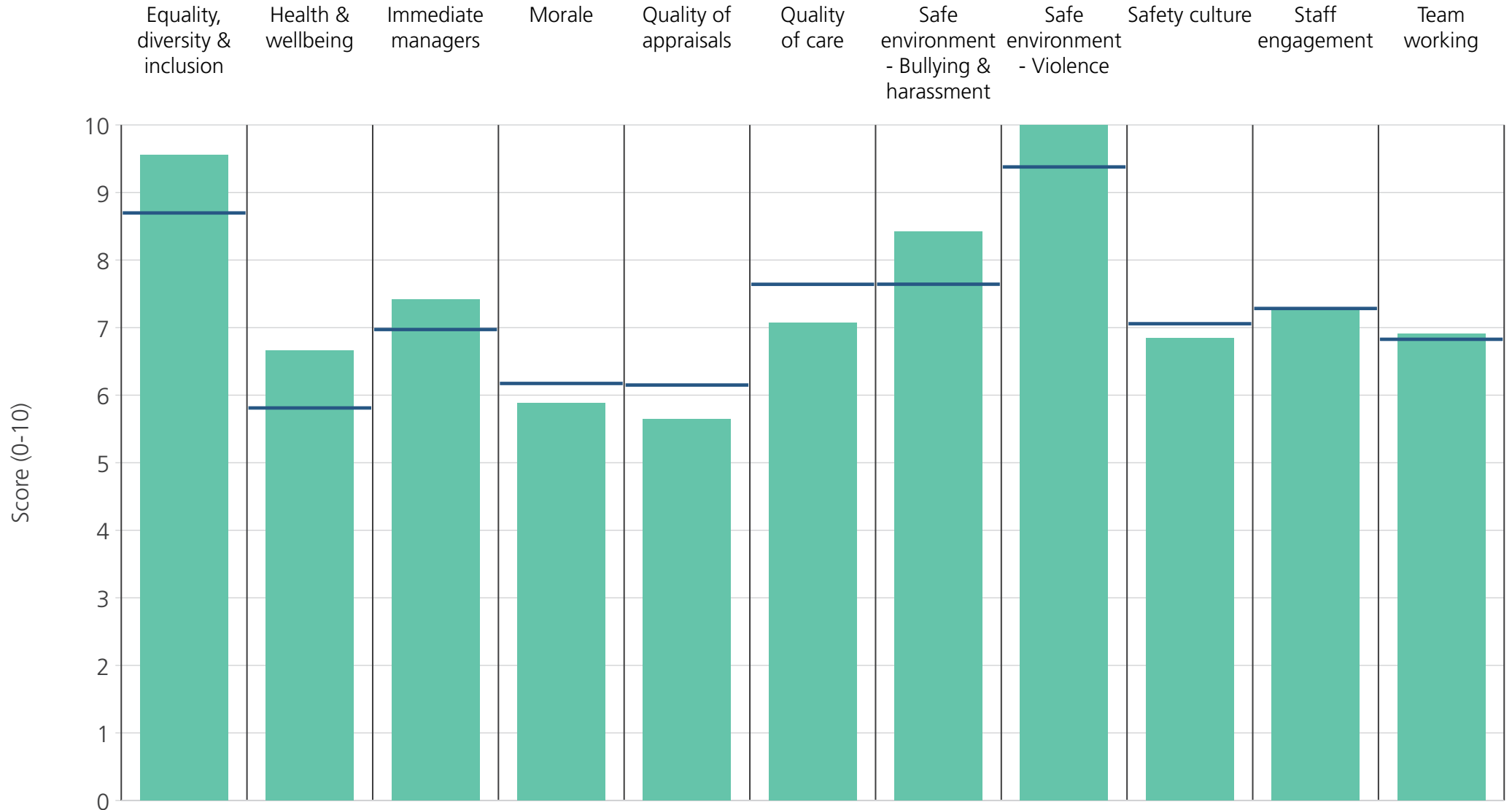
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<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	34	34	34	34	30	32	34	33	34	34	34



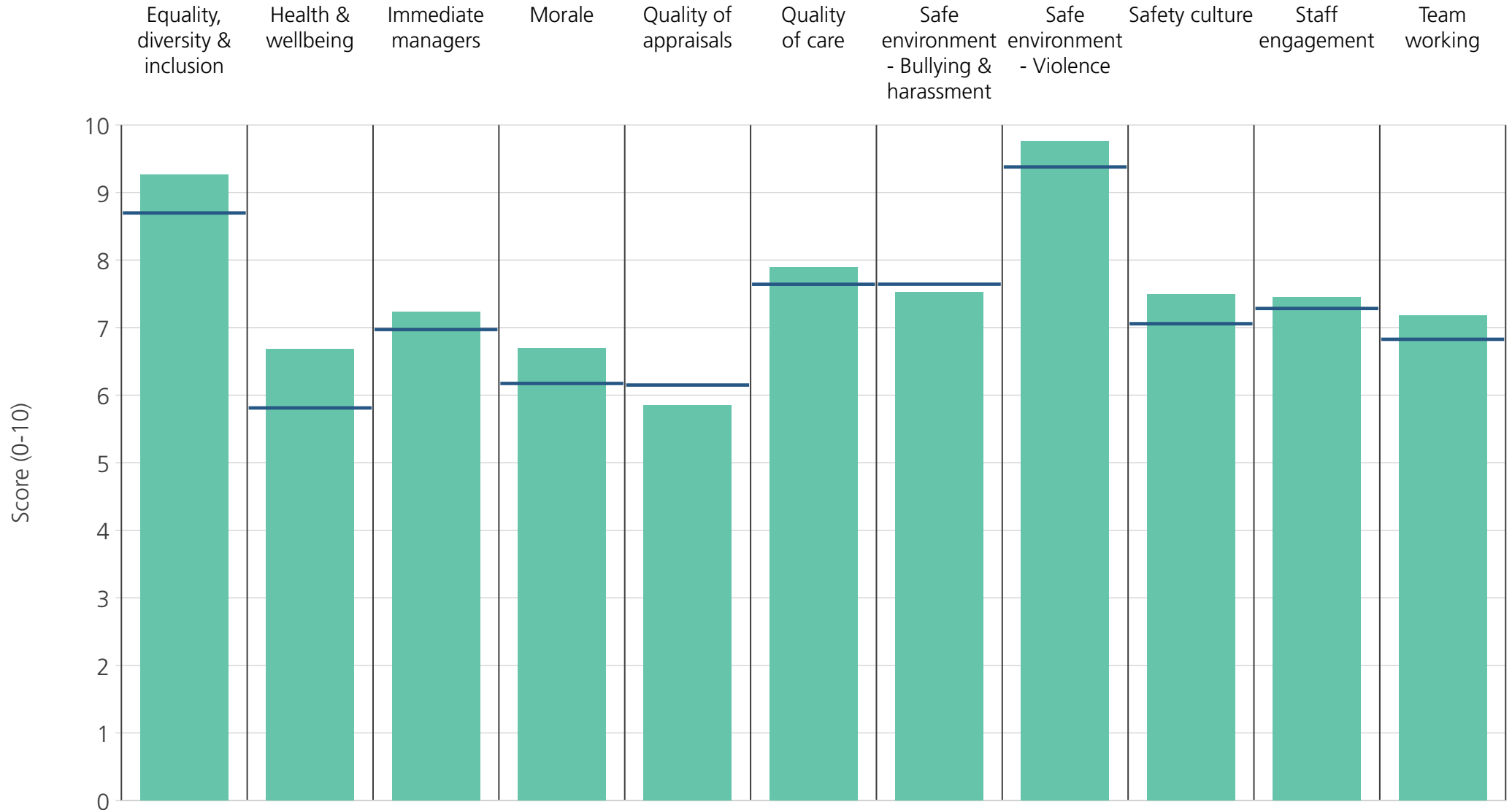
<b>Directorate</b>	9.5	6.4	7.5	6.1	5.8	7.4	9.1	10.0	6.4	7.2	6.5
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	49	50	50	49	33	20	49	49	49	50	48



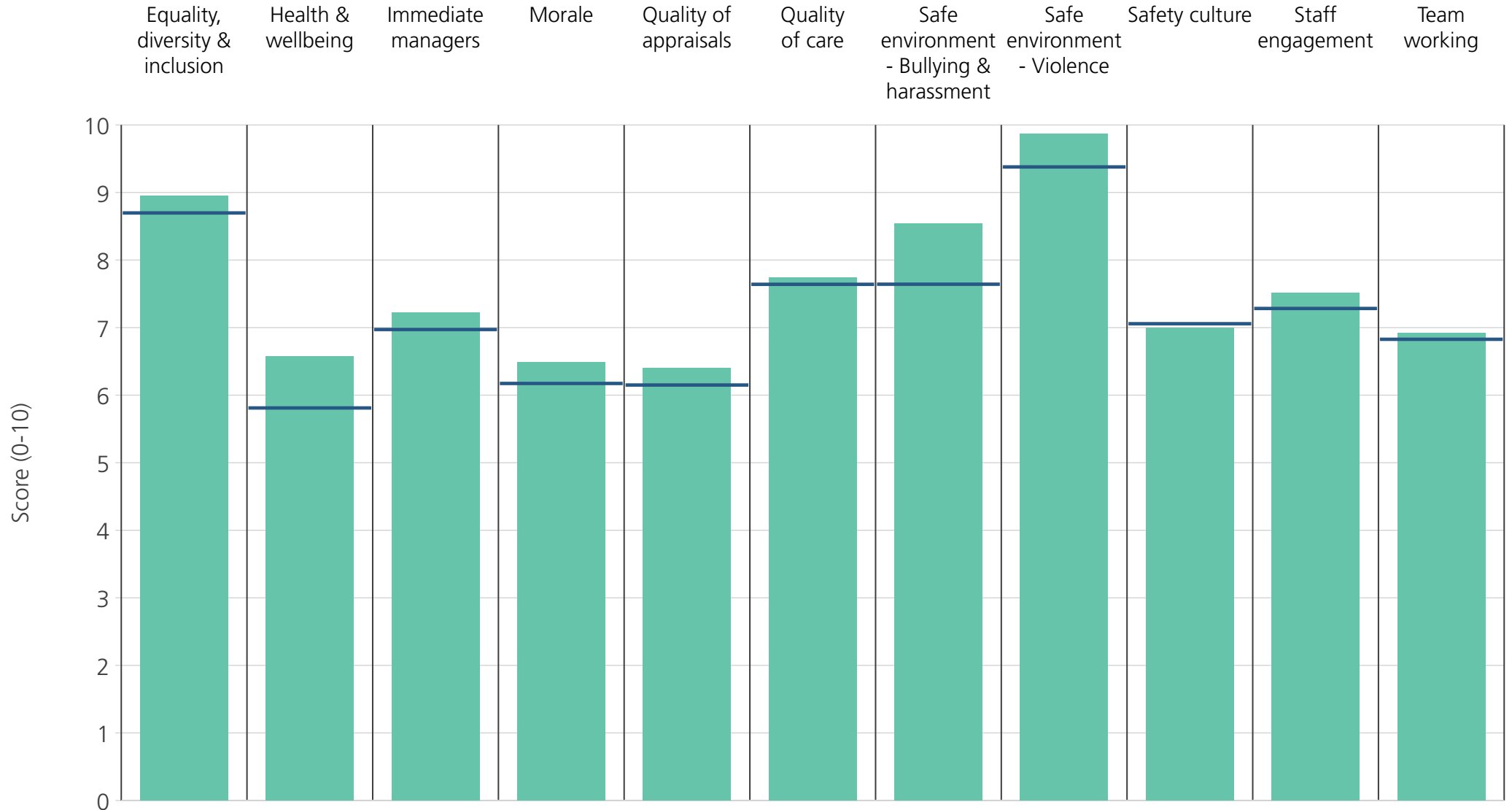
<b>Directorate</b>	9.2	6.0	7.0	5.4	6.1	7.2	8.6	9.8	7.1	6.9	6.4
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	40	40	40	40	27	37	40	40	40	41	41



<b>Directorate</b>	9.6	6.7	7.4	5.9	5.6	7.1	8.4	10.0	6.8	7.3	6.9
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	39	40	40	39	37	27	38	39	39	40	40



<b>Directorate</b>	9.3	6.7	7.2	6.7	5.8	7.9	7.5	9.8	7.5	7.4	7.2
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	43	43	43	43	34	42	43	42	43	43	42



<b>Directorate</b>	9.0	6.6	7.2	6.5	6.4	7.7	8.5	9.9	7.0	7.5	6.9
<b>Your org</b>	8.7	5.8	7.0	6.2	6.1	7.6	7.6	9.4	7.1	7.3	6.8
<b>Responses</b>	221	223	223	223	167	158	221	221	222	223	216