

St Helens and Knowsley Teaching Hospitals NHS Trust

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Add Prof Scientific and Technic	5
Additional Clinical Services	6
Administrative and Clerical	7
Allied Health Professionals	8
Estates and Ancillary	9
Healthcare Scientists	10
Medical and Dental	11
Nursing and Midwifery Registered	12
Themes – Directorates 2	13
Alexandra Park	14
Newton Community Hosp	15
Southport and Formby District General Hospital	16
St Helens Hospital	17
Whiston Hospital	18

This directorate report for St Helens and Knowsley Teaching Hospitals NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by St Helens and Knowsley Teaching Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

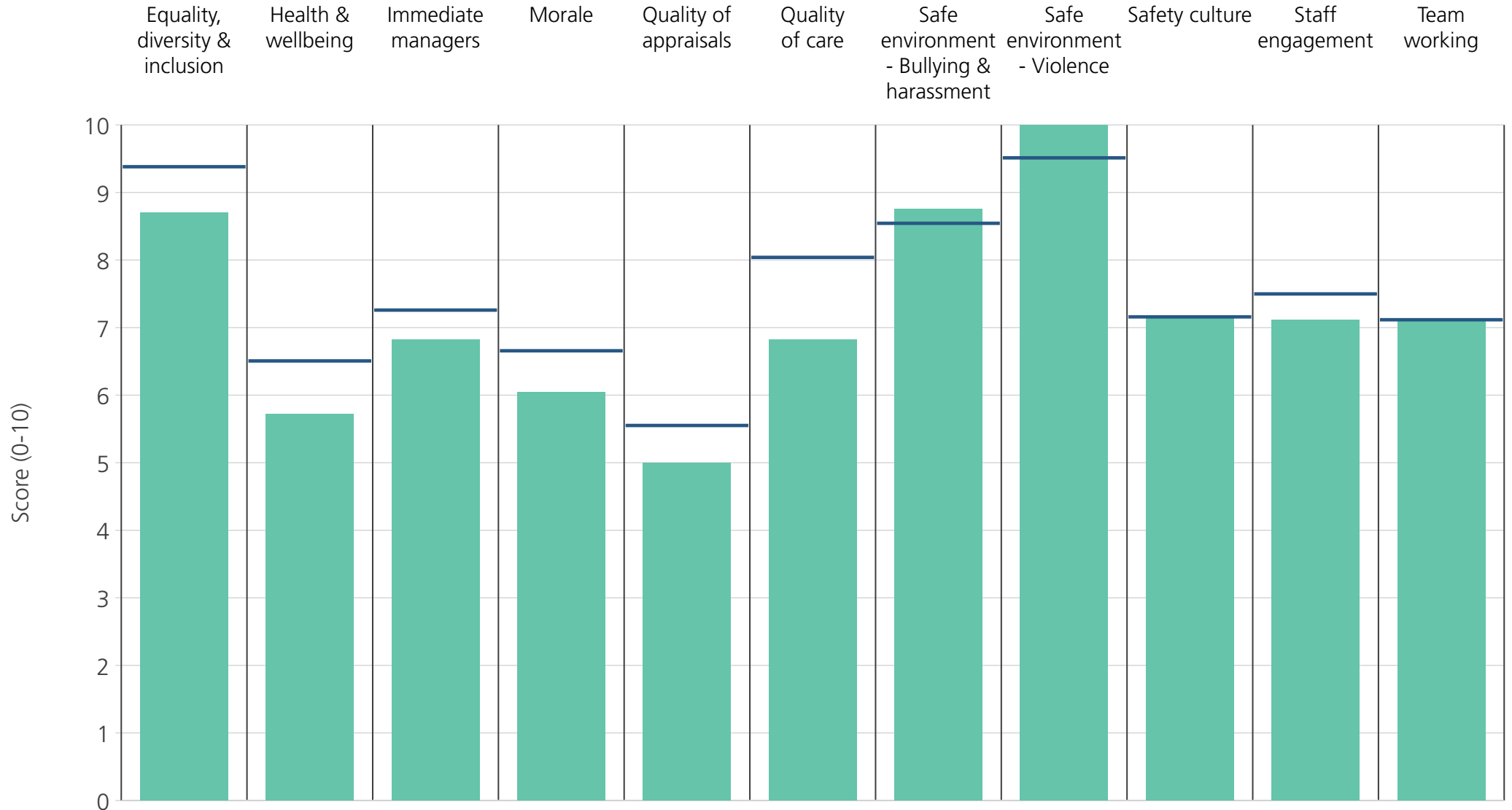
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



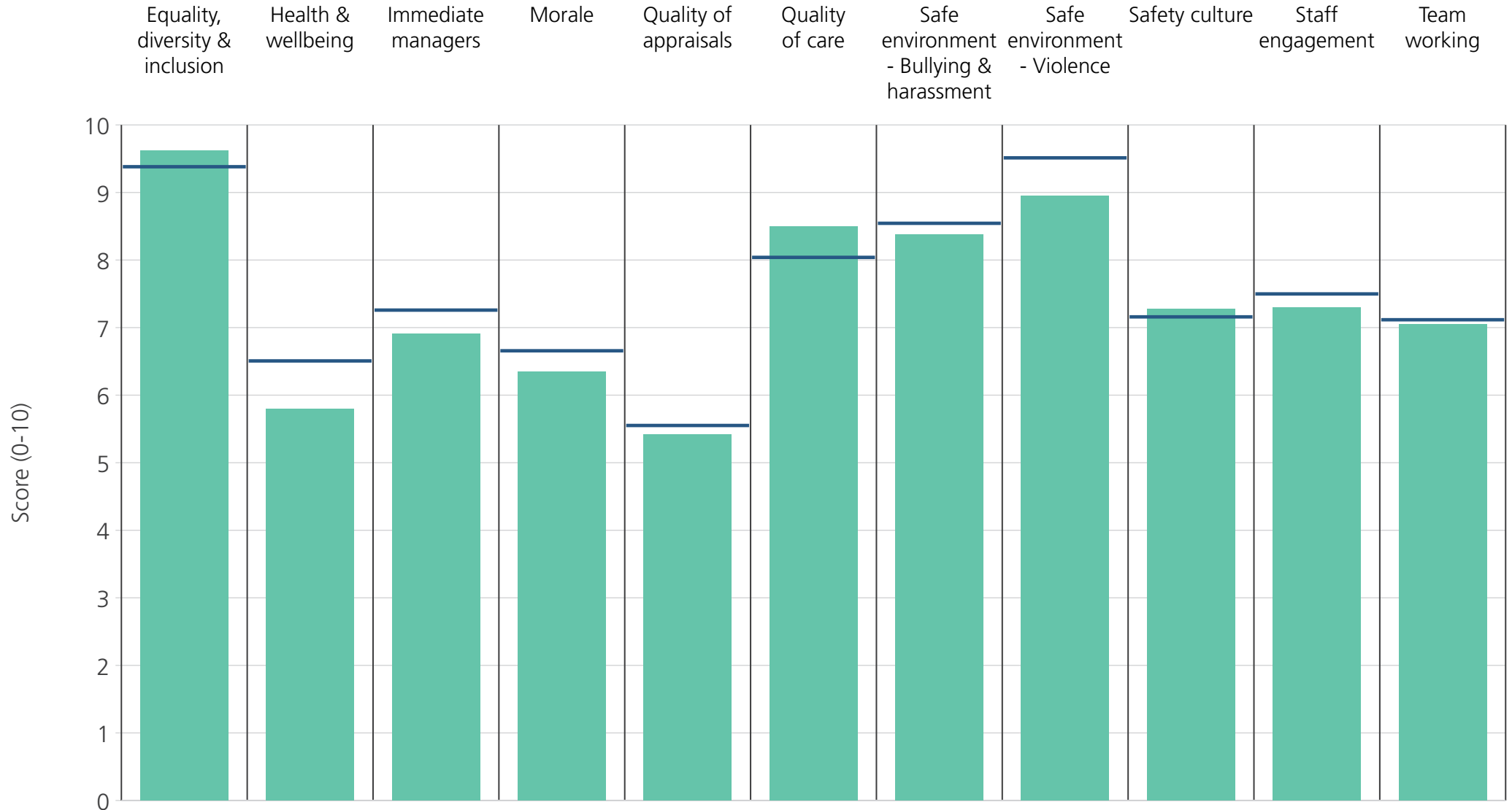
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

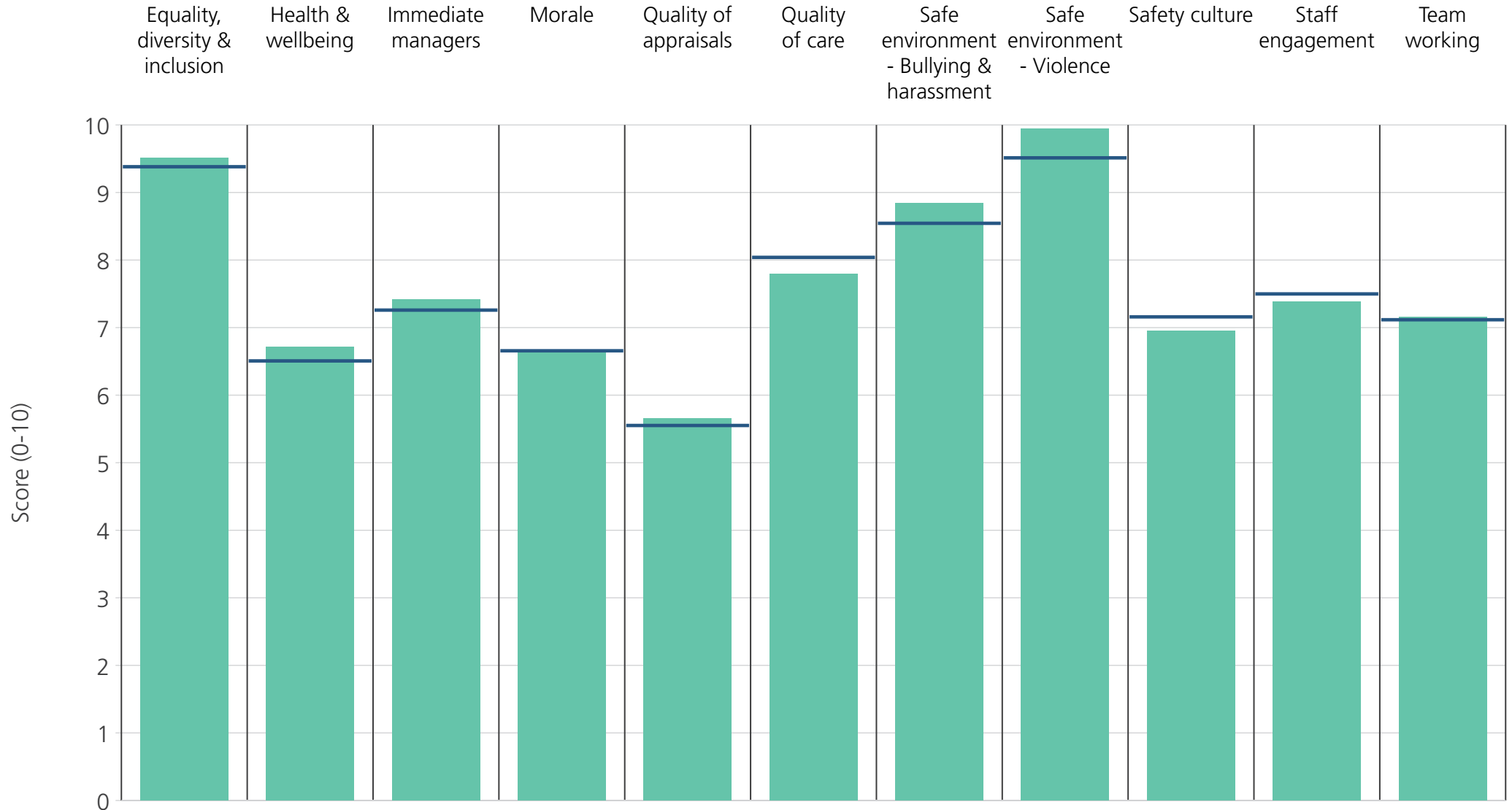
St Helens and Knowsley Teaching Hospitals NHS Trust
2019 NHS Staff Survey Results



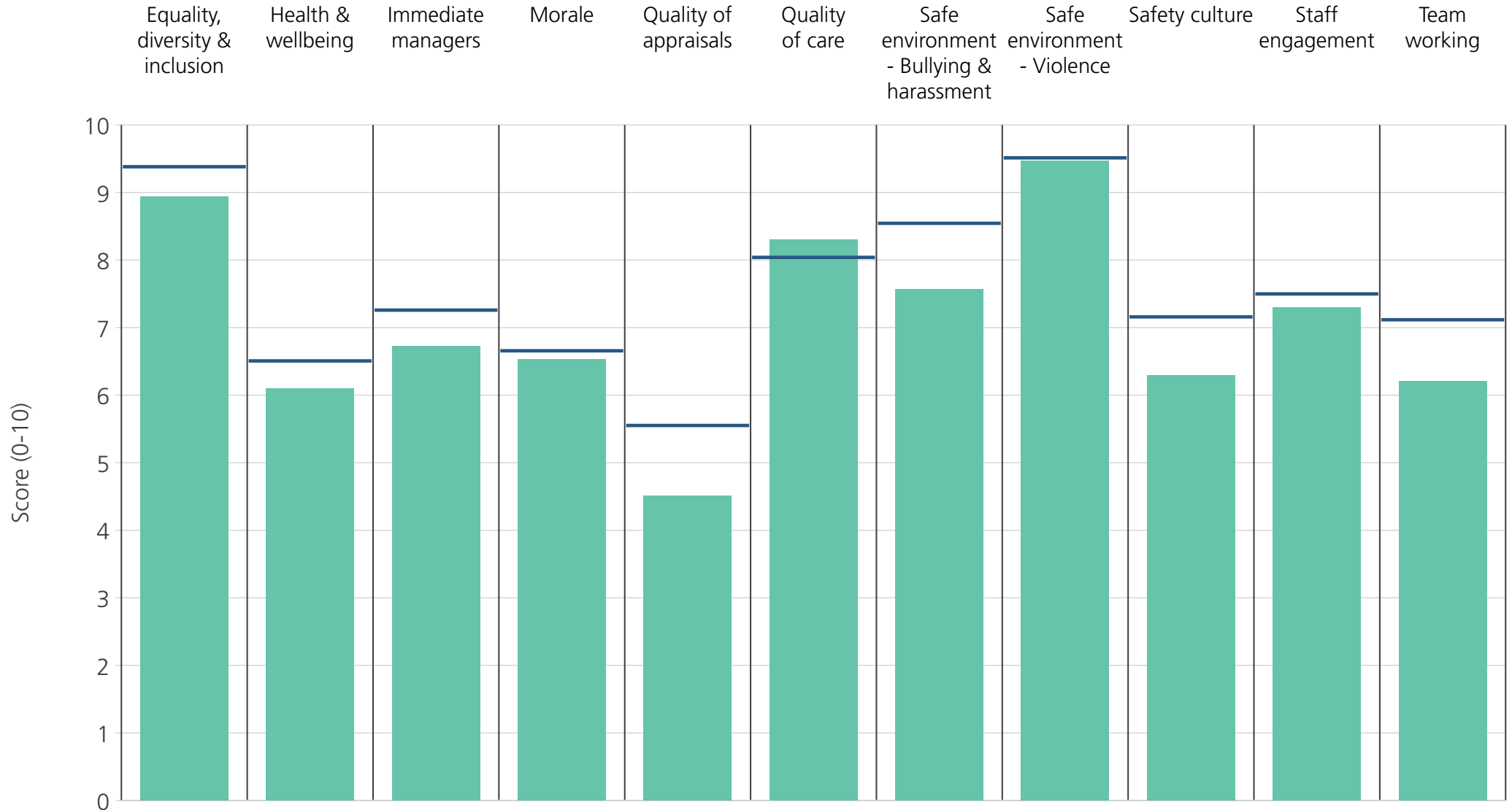
Directorate	8.7	5.7	6.8	6.0	5.0	6.8	8.8	10.0	7.2	7.1	7.1
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	16	16	16	16	15	16	16	16	16	16	16



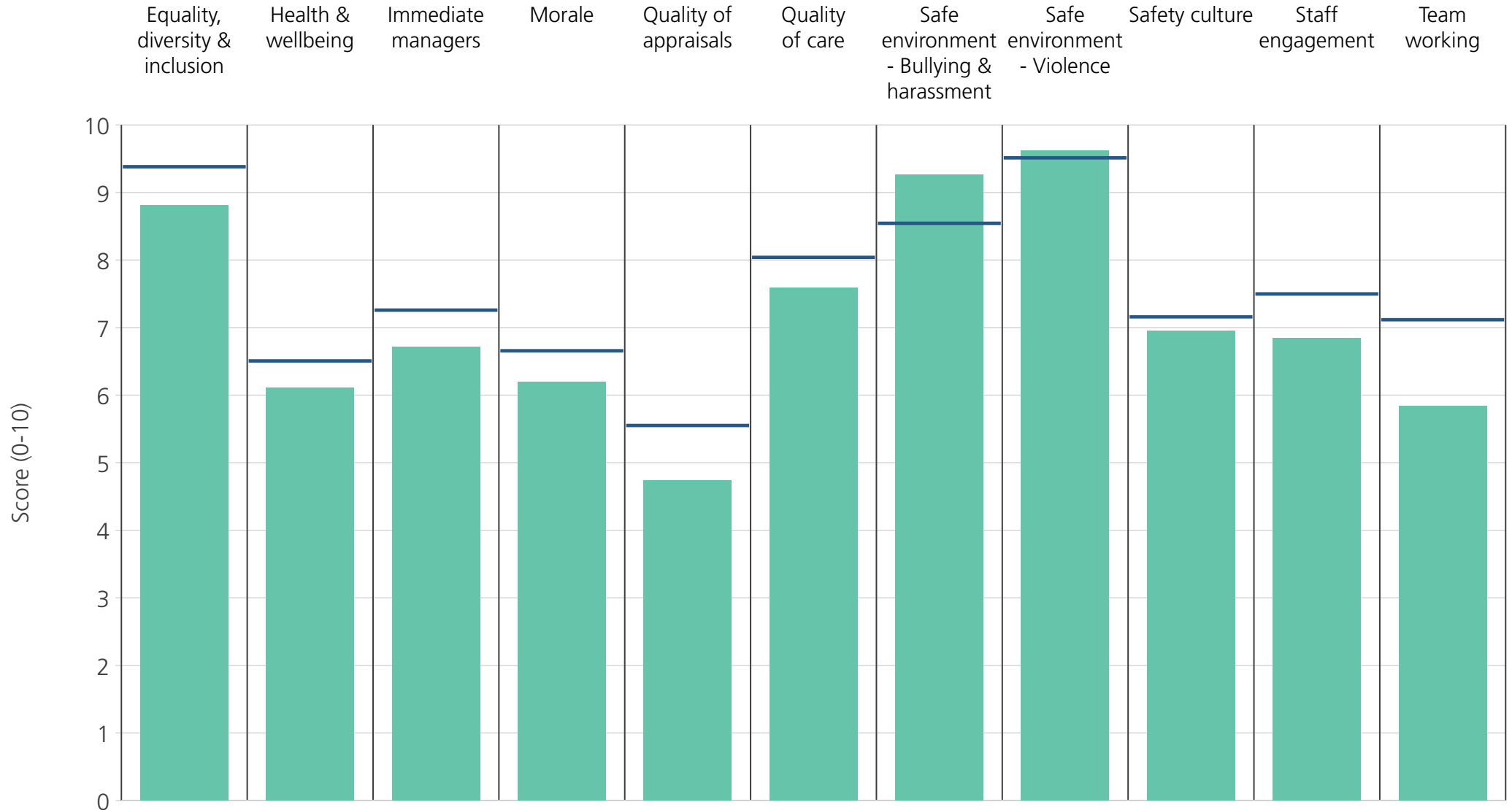
Directorate	9.6	5.8	6.9	6.3	5.4	8.5	8.4	9.0	7.3	7.3	7.0
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	105	103	103	102	85	103	103	105	105	103	102



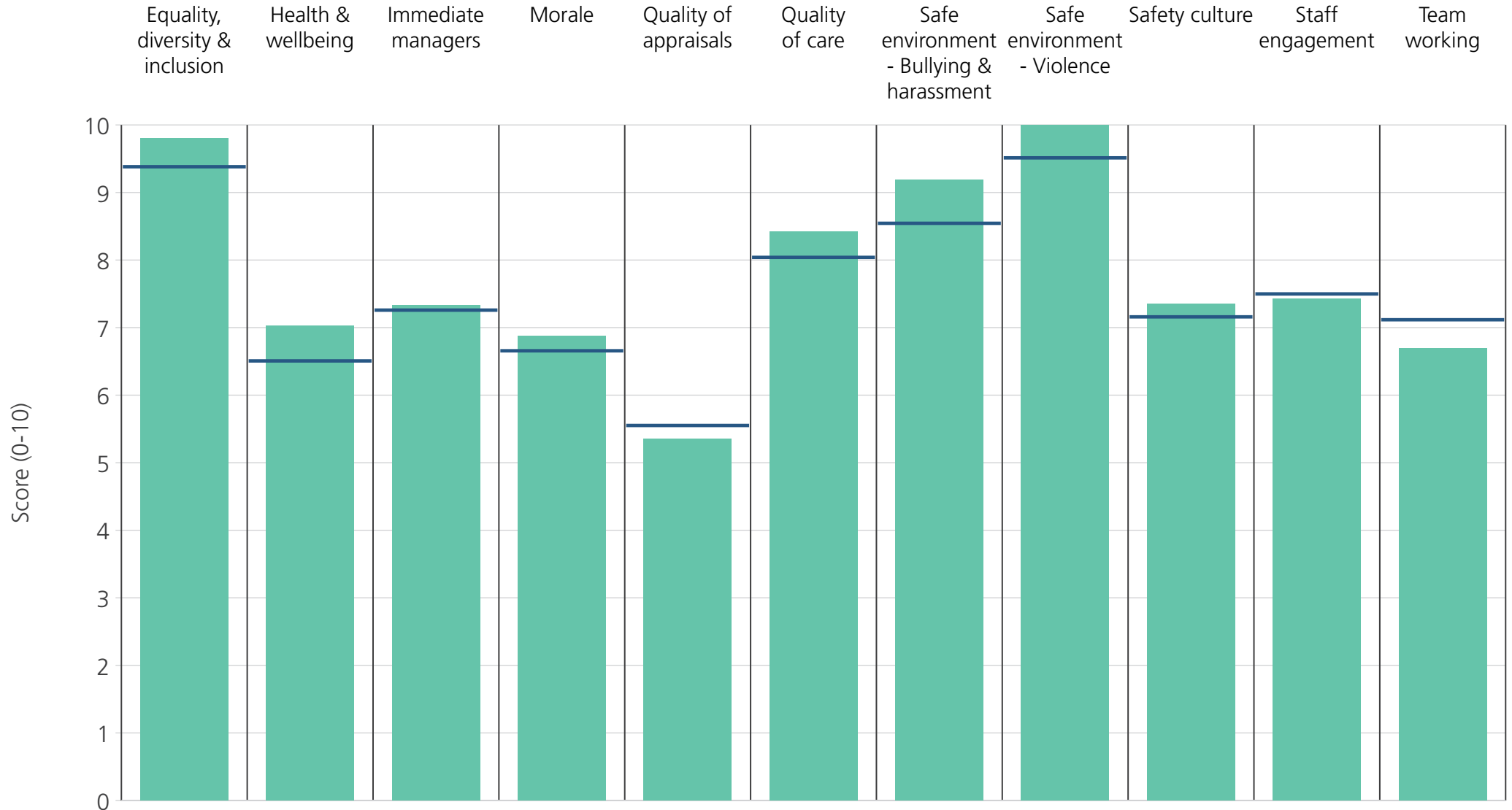
Directorate	9.5	6.7	7.4	6.7	5.7	7.8	8.8	9.9	6.9	7.4	7.2
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	194	194	195	194	164	120	193	191	193	195	194



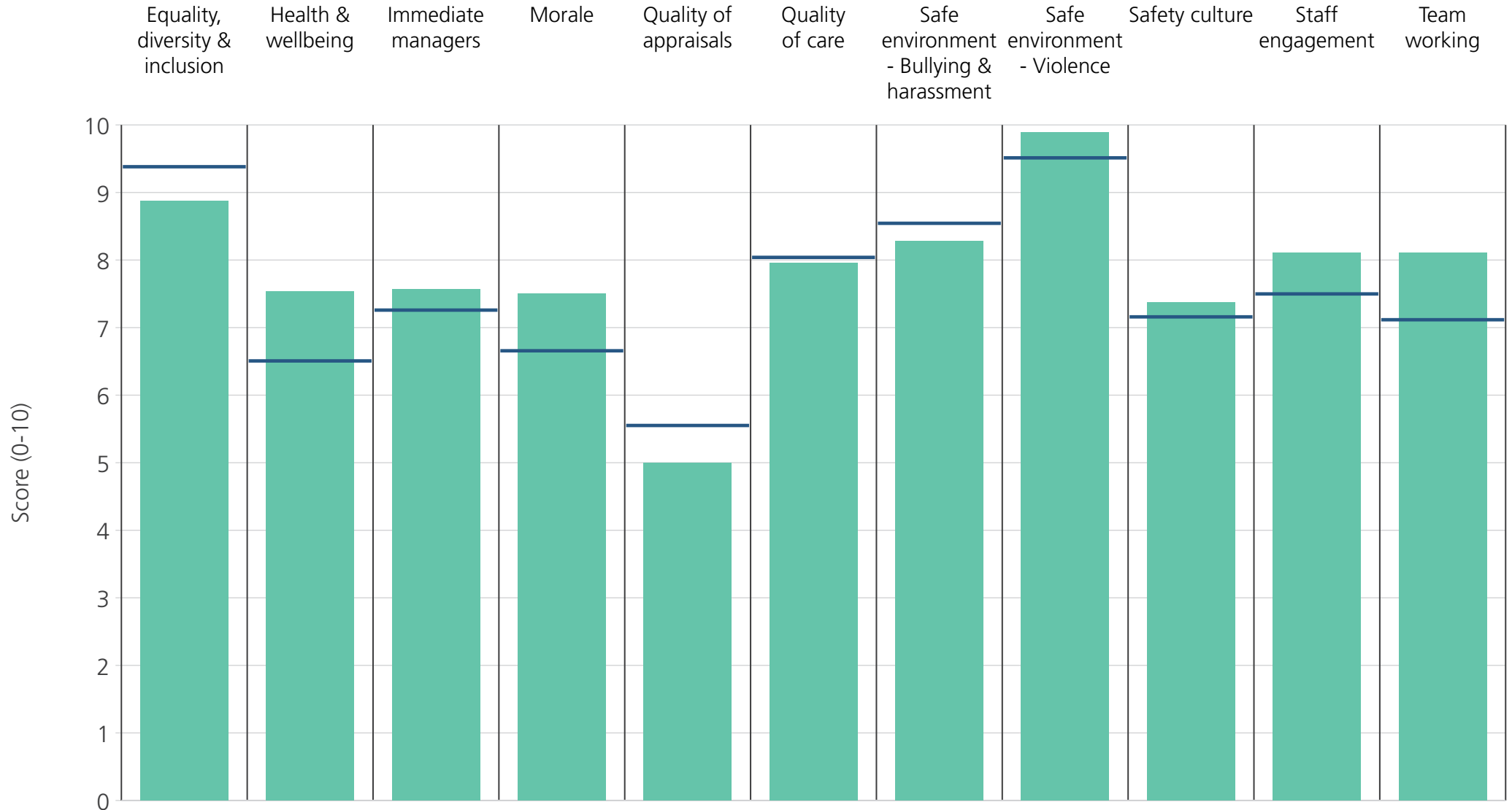
Directorate	8.9	6.1	6.7	6.5	4.5	8.3	7.6	9.5	6.3	7.3	6.2
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	26	26	26	25	23	26	26	25	26	26	26



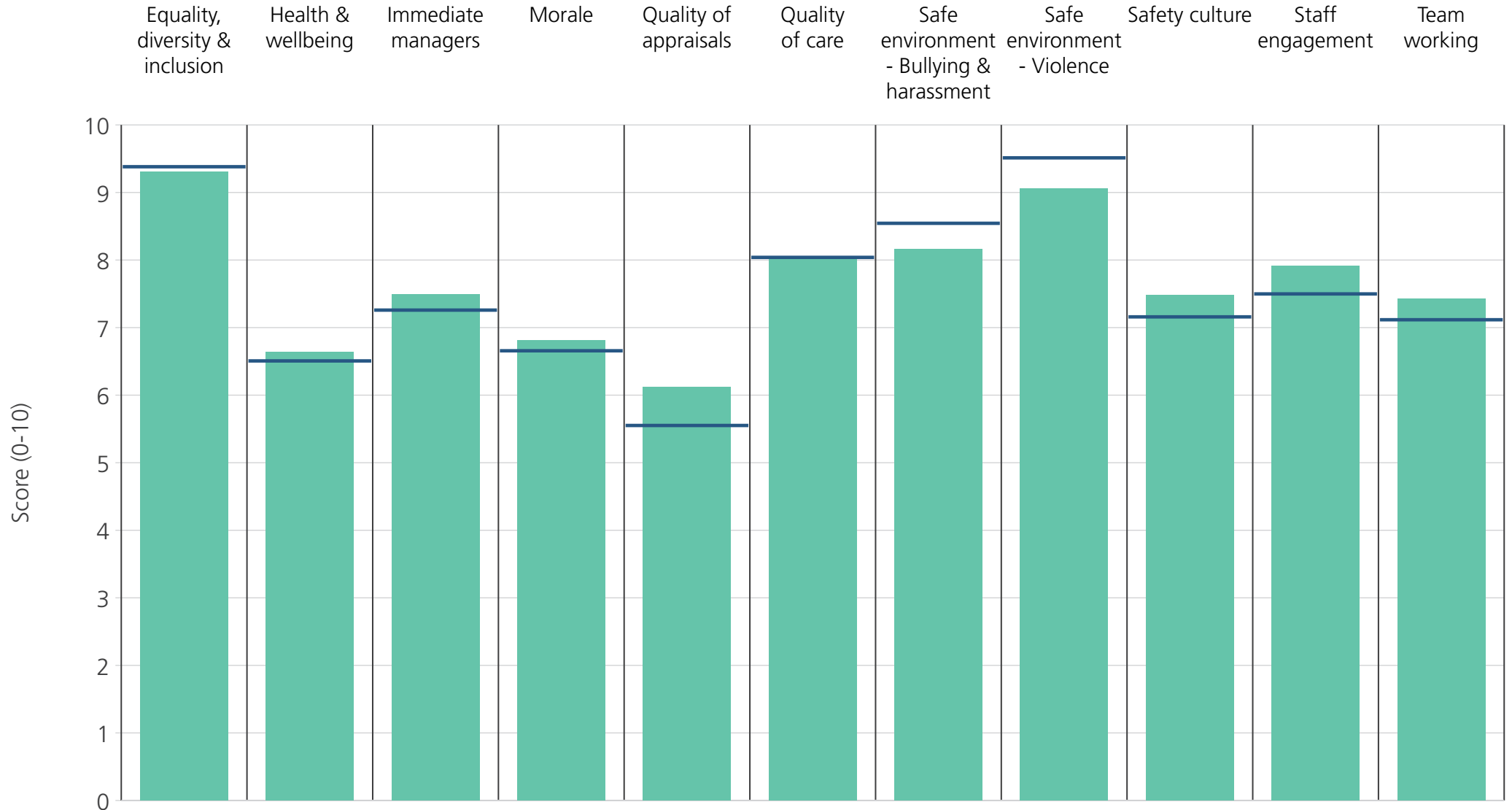
Directorate	8.8	6.1	6.7	6.2	4.7	7.6	9.3	9.6	7.0	6.8	5.8
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	28	27	27	25	22	23	27	26	26	27	27



Directorate	9.8	7.0	7.3	6.9	5.4	8.4	9.2	10.0	7.3	7.4	6.7
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	33	33	33	33	32	30	33	33	33	32	31



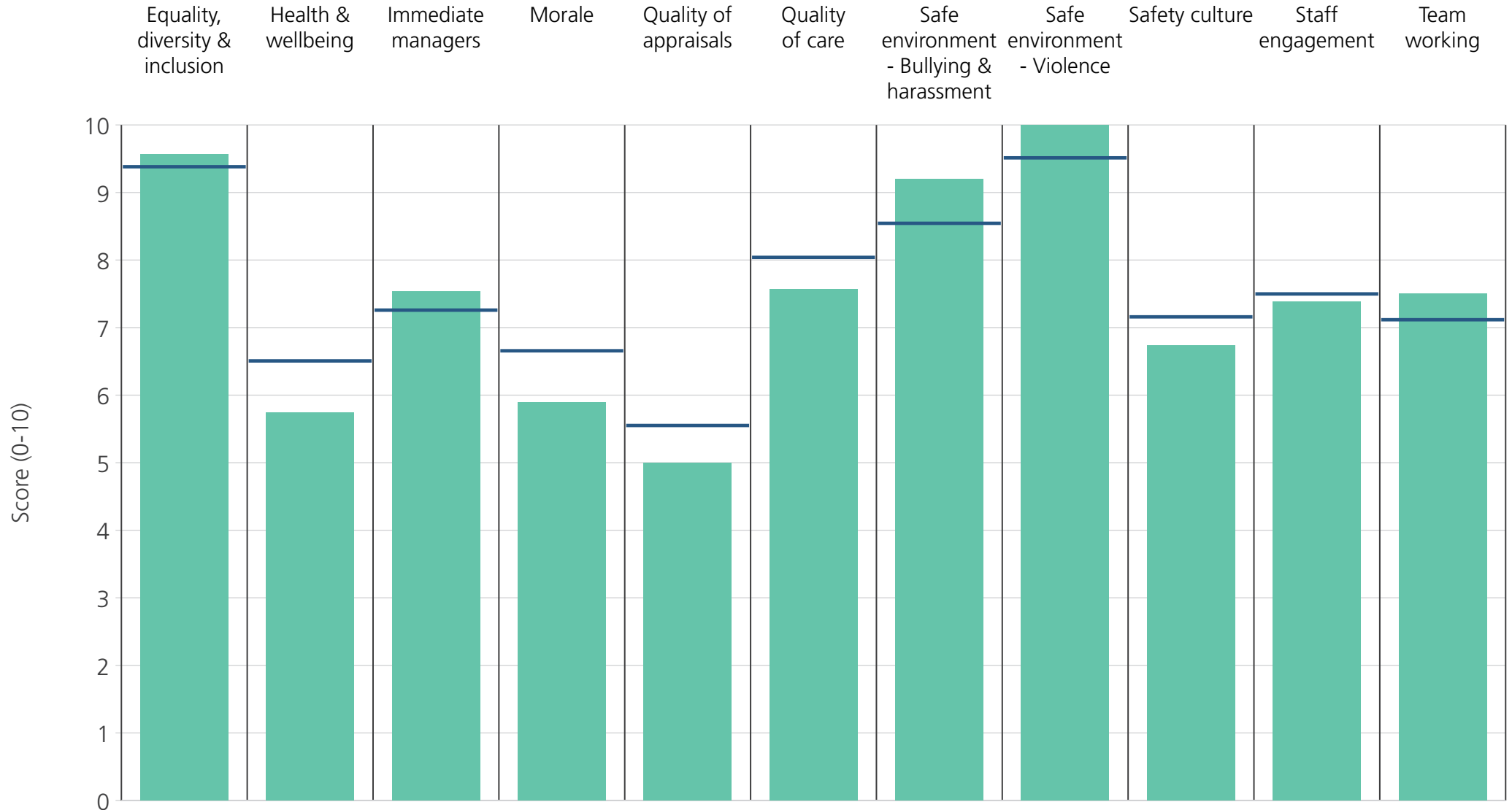
Directorate	8.9	7.5	7.6	7.5	5.0	8.0	8.3	9.9	7.4	8.1	8.1
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	31	31	31	31	29	31	31	31	31	31	31



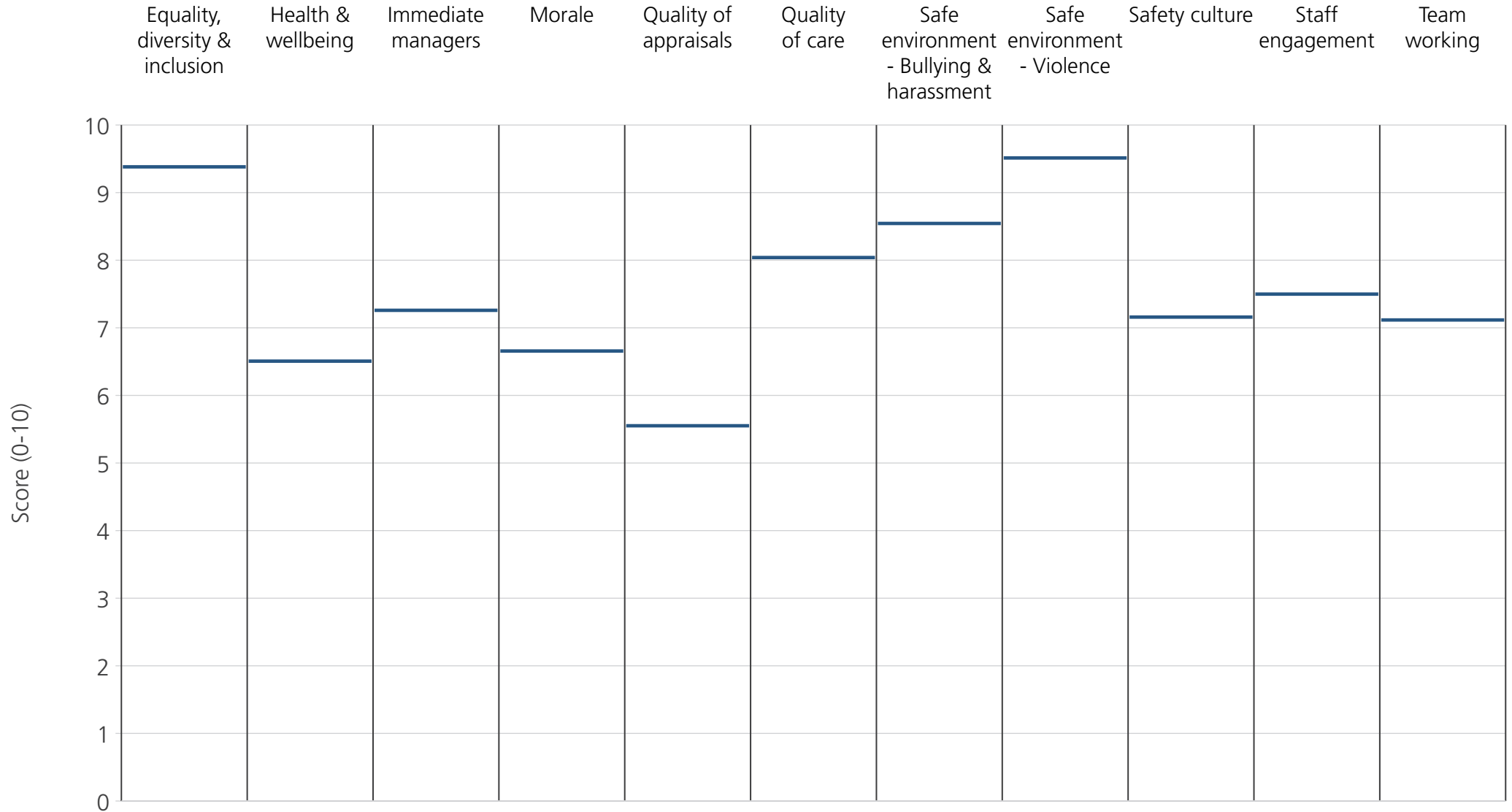
Directorate	9.3	6.6	7.5	6.8	6.1	8.0	8.2	9.1	7.5	7.9	7.4
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	134	134	133	133	117	133	133	134	135	134	133

Directorates 2

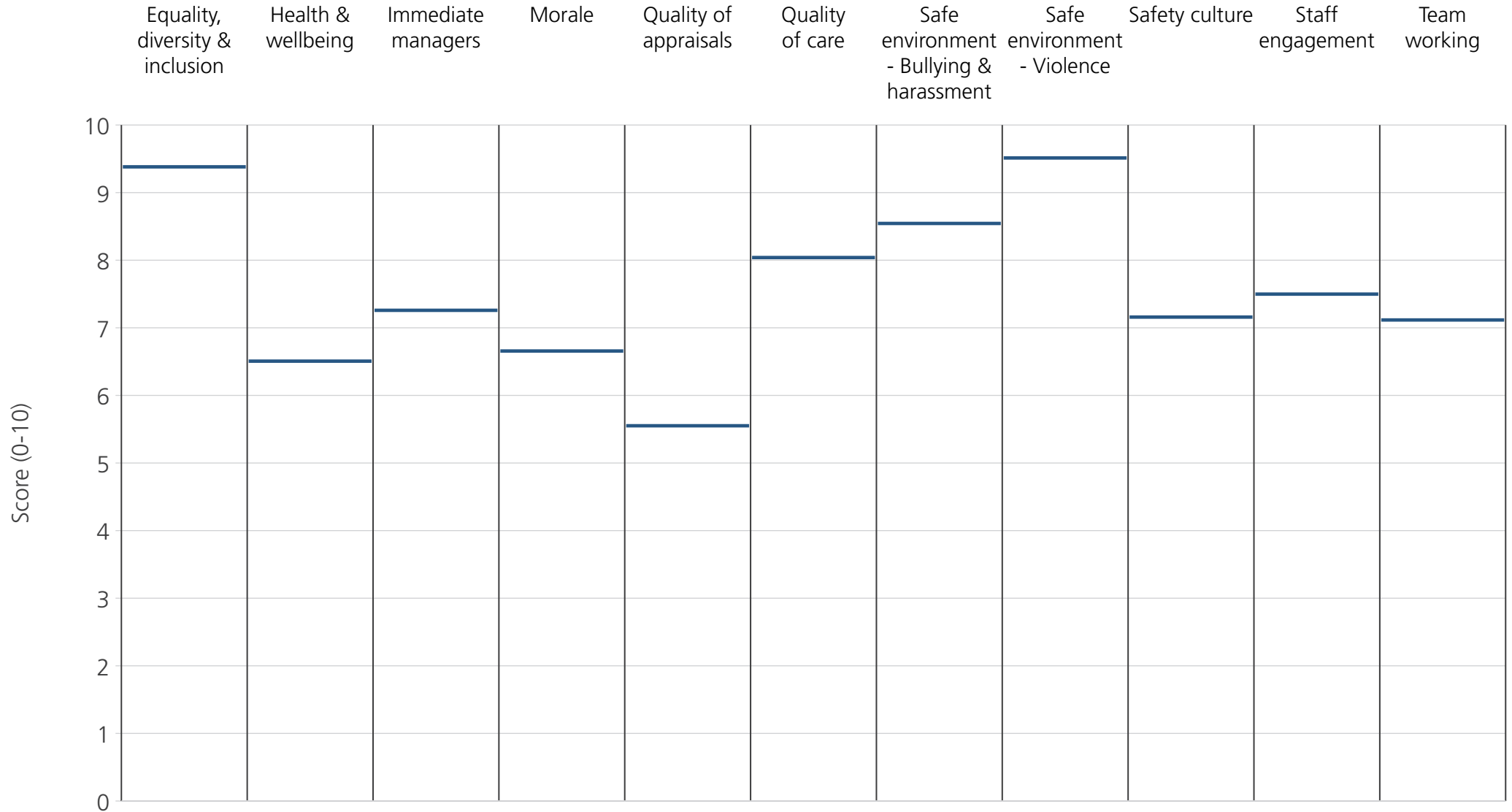
St Helens and Knowsley Teaching Hospitals NHS Trust
2019 NHS Staff Survey Results



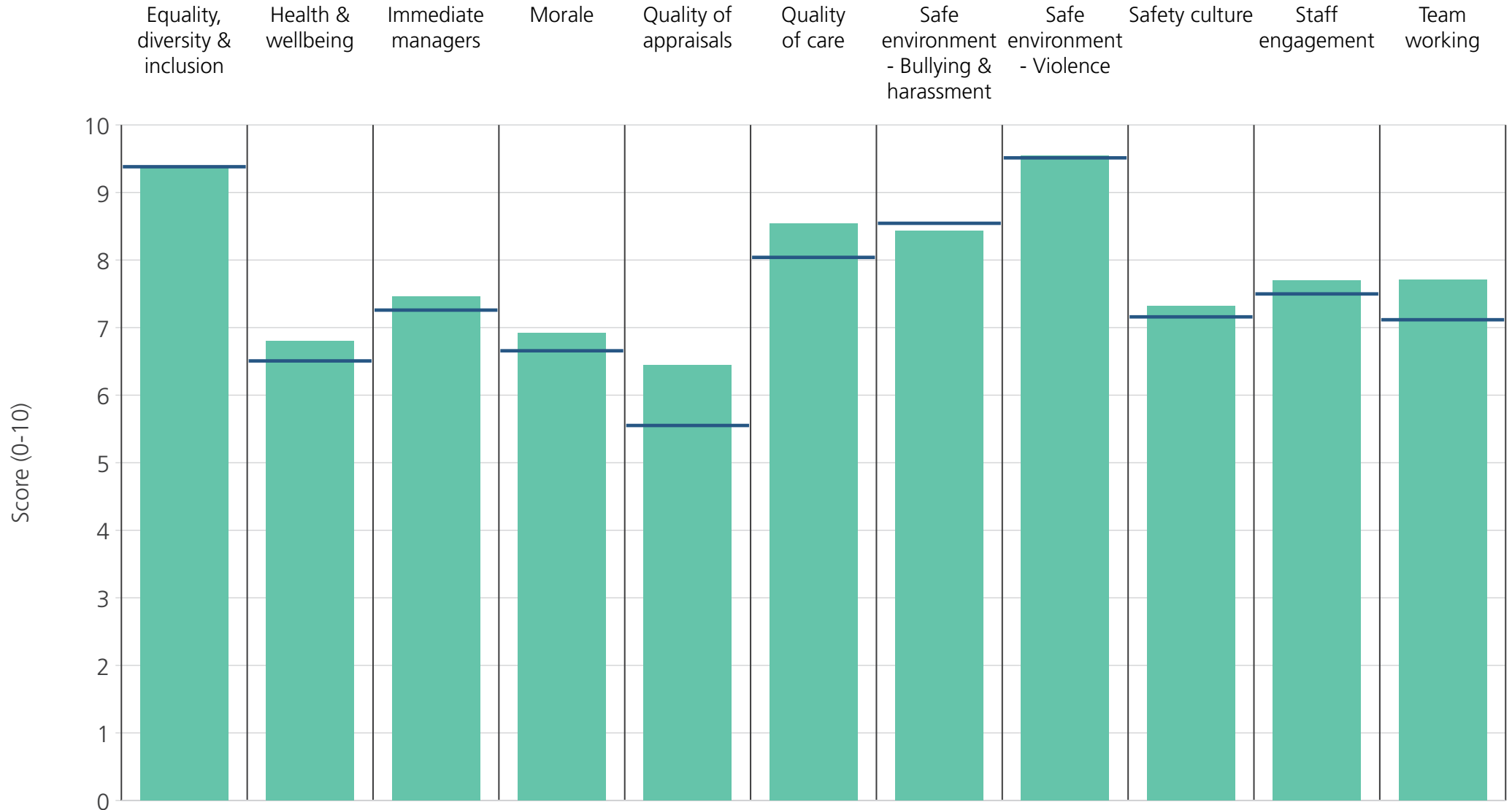
Directorate	9.6	5.7	7.5	5.9	5.0	7.6	9.2	10.0	6.7	7.4	7.5
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	29	30	30	30	24	12	29	29	30	30	29



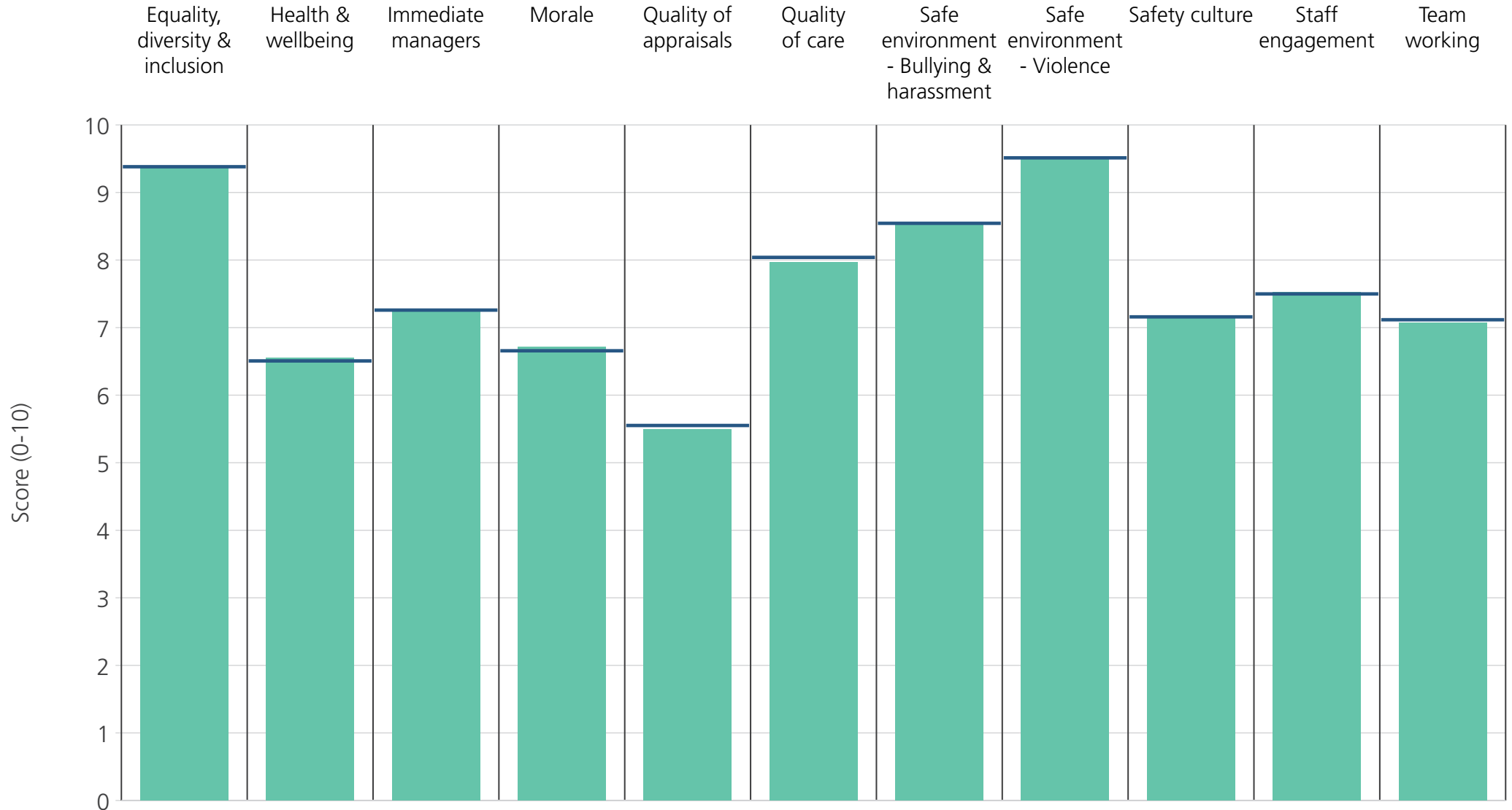
Directorate	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	10	10	10	10	8	10	10	10	10	10	10



Directorate	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	9	9	9	9	9	9	9	9	9	9	9



Directorate	9.4	6.8	7.5	6.9	6.4	8.5	8.4	9.5	7.3	7.7	7.7
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	86	86	86	86	75	83	87	87	87	86	84



Directorate	9.4	6.6	7.3	6.7	5.5	8.0	8.5	9.5	7.2	7.5	7.1
Your org	9.4	6.5	7.3	6.7	5.6	8.0	8.5	9.5	7.2	7.5	7.1
Responses	433	429	429	424	371	368	427	426	429	429	428