

Bedford Hospital NHS Trust

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	4	BUIM15 Integrated Medicine Gp 1a	27
		Clinical Operations BUA90	28
		Other	29
Themes – Directorates 1	5	Themes – Directorates 2	30
BUIM50 Integrated Medicine Gp 5	6	Maternity Hospital Services	31
Operational Services BUA60	7	Domestics	32
BUIM30 Integrated Medicine GP 3	8	Radiology Other	33
BUIM40 Integrated Medicine Gp 4	9	Pharmacy - General	34
BUPC30 Planned Care Gp 3	10	A & E Department	35
BUIM60 Integrated Medicine Gp 6	11	Endoscopy Unit	36
BUIM10 Integrated Medicine Gp 1	12	Upper Theatre	37
WC000 Maternity	13	General Medicine Medical Group	38
BUPC40 Planned Care Gp 4	14	Critical Care Unit	39
BUPC80 Planned Care Gp 8	15	Anaesthetics Medical Group	40
BUIM20 Integrated Medicine Gp 2	16	Riverbank Ward	41
WC000 Paeds	17	Oncology Medical	42
BUPC20 Planned Care Gp 2	18	Shand Ward	43
BUPC50 Planned Care Gp 5	19	Reginald Hart Ward	44
Finance BUA50	20	Pilgrim Ward (Respiratory)	45
BUPC10 Planned Care Gp 1	21	Physiotherapy Outpatients	46
IM&T BUA70	22	Outpatients Dept	47
HR & OD BUA75	23	Harpur Ward	48
Estates BUA65	24	Elizabeth Ward	49
Nursing BUA80	25		
WC000 Gynae	26		

Contents

Catering Dept	50
Surgery	51
Shuttleworth Ward	52
Occupational Therapy	53
Other	54

This directorate report for Bedford Hospital NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

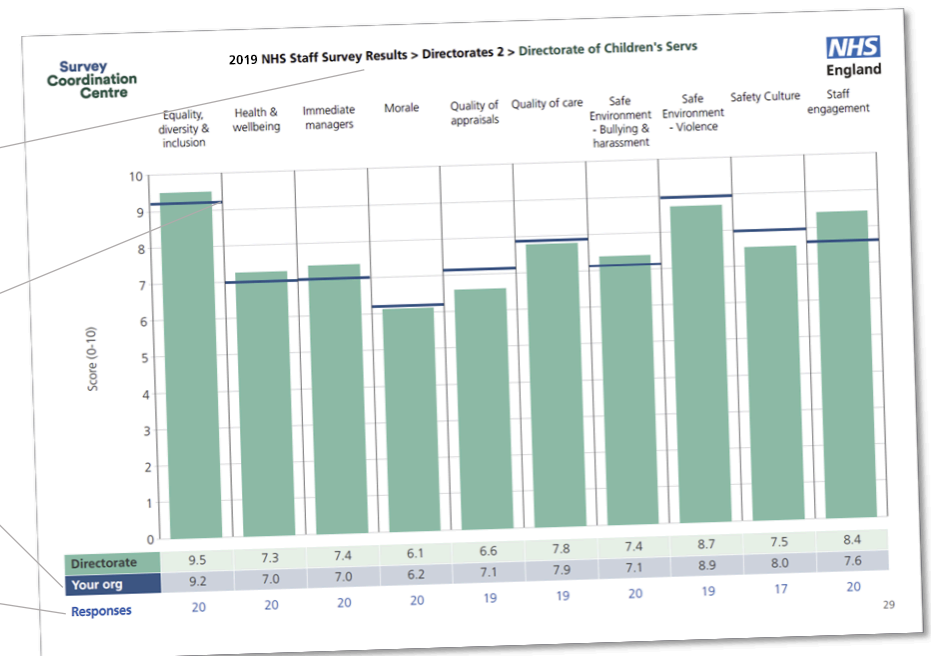
The directorate breakdowns used in this report were provided and defined by Bedford Hospital NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

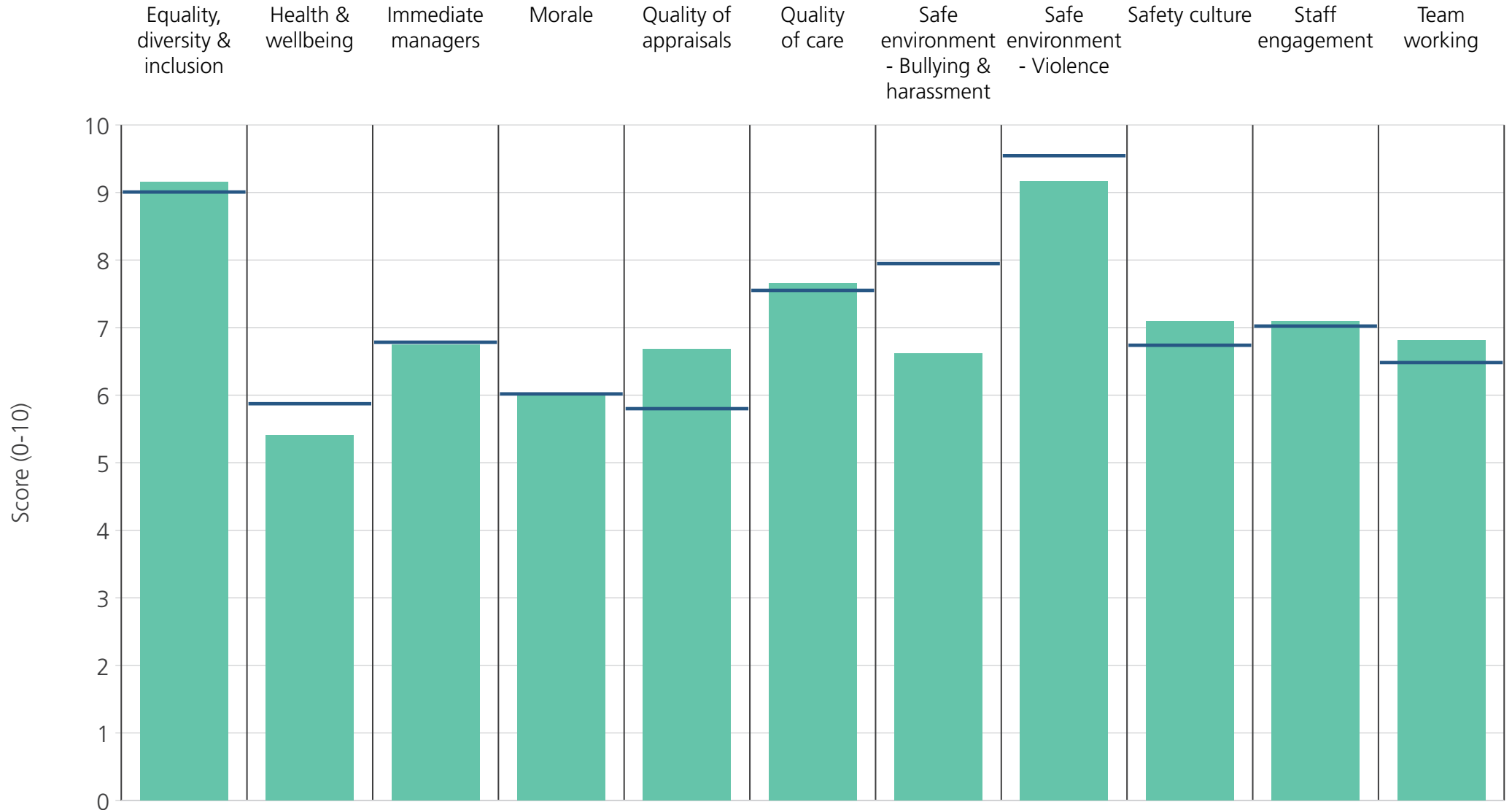
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

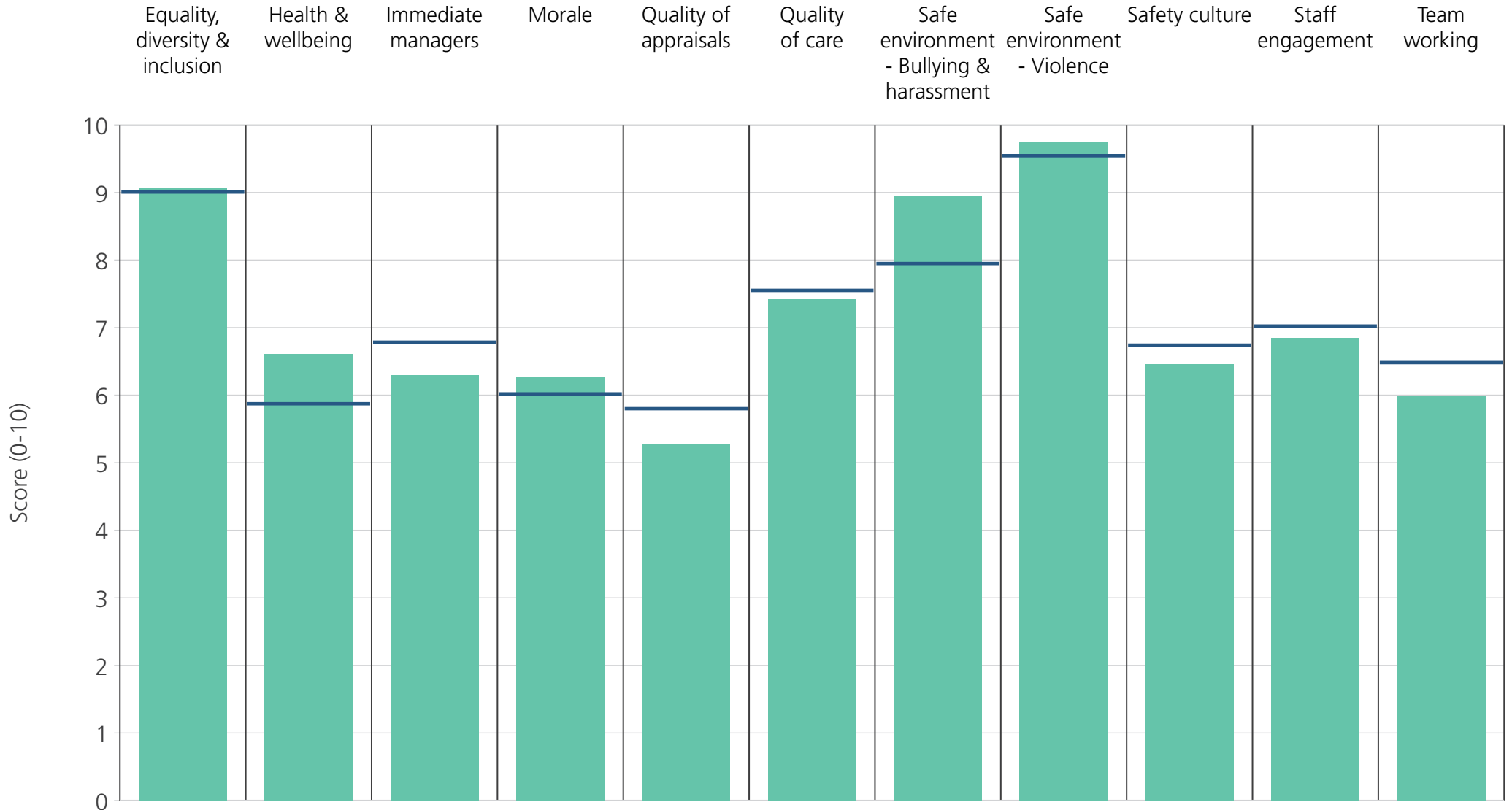


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

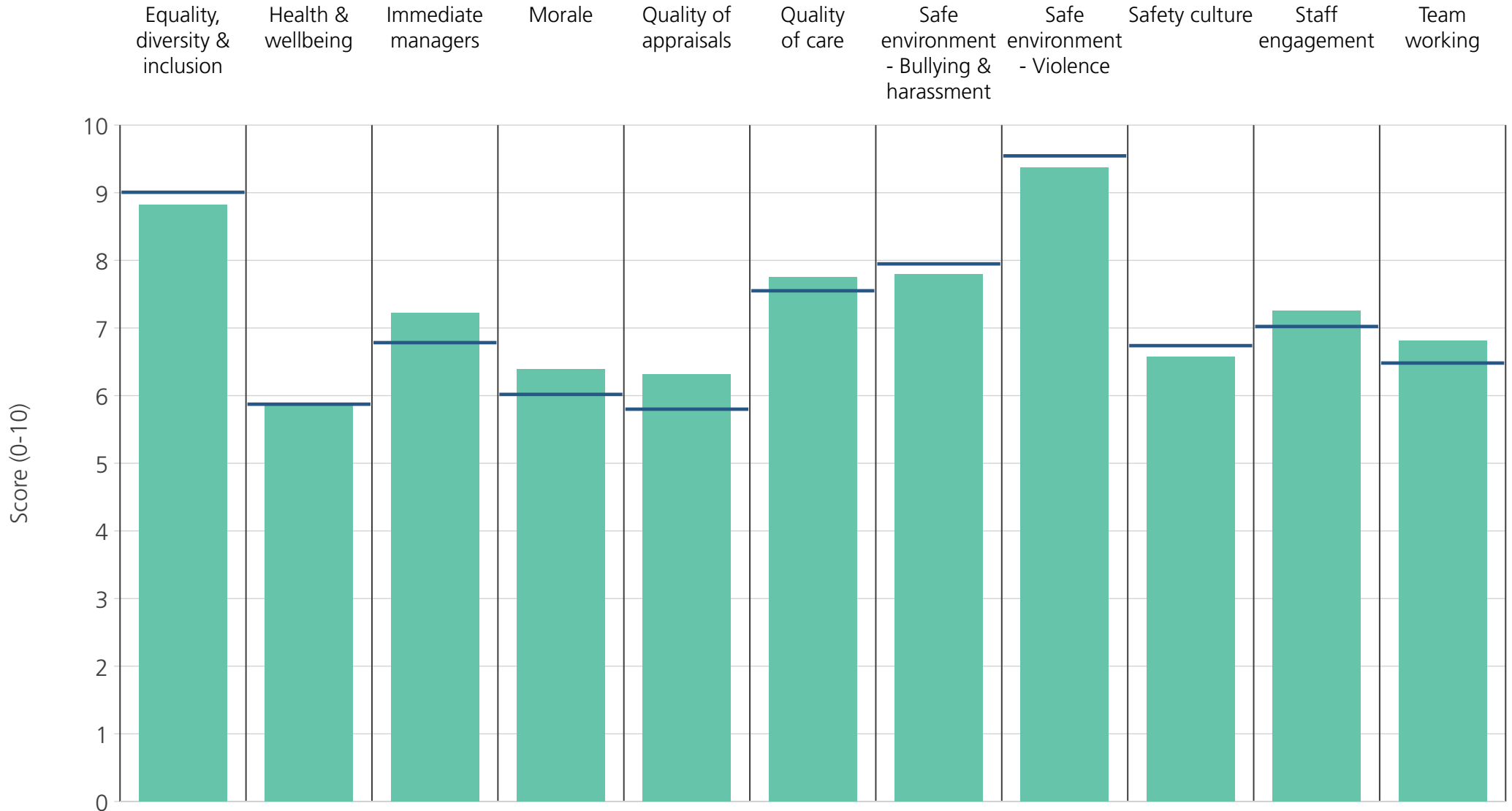
Directorates 1



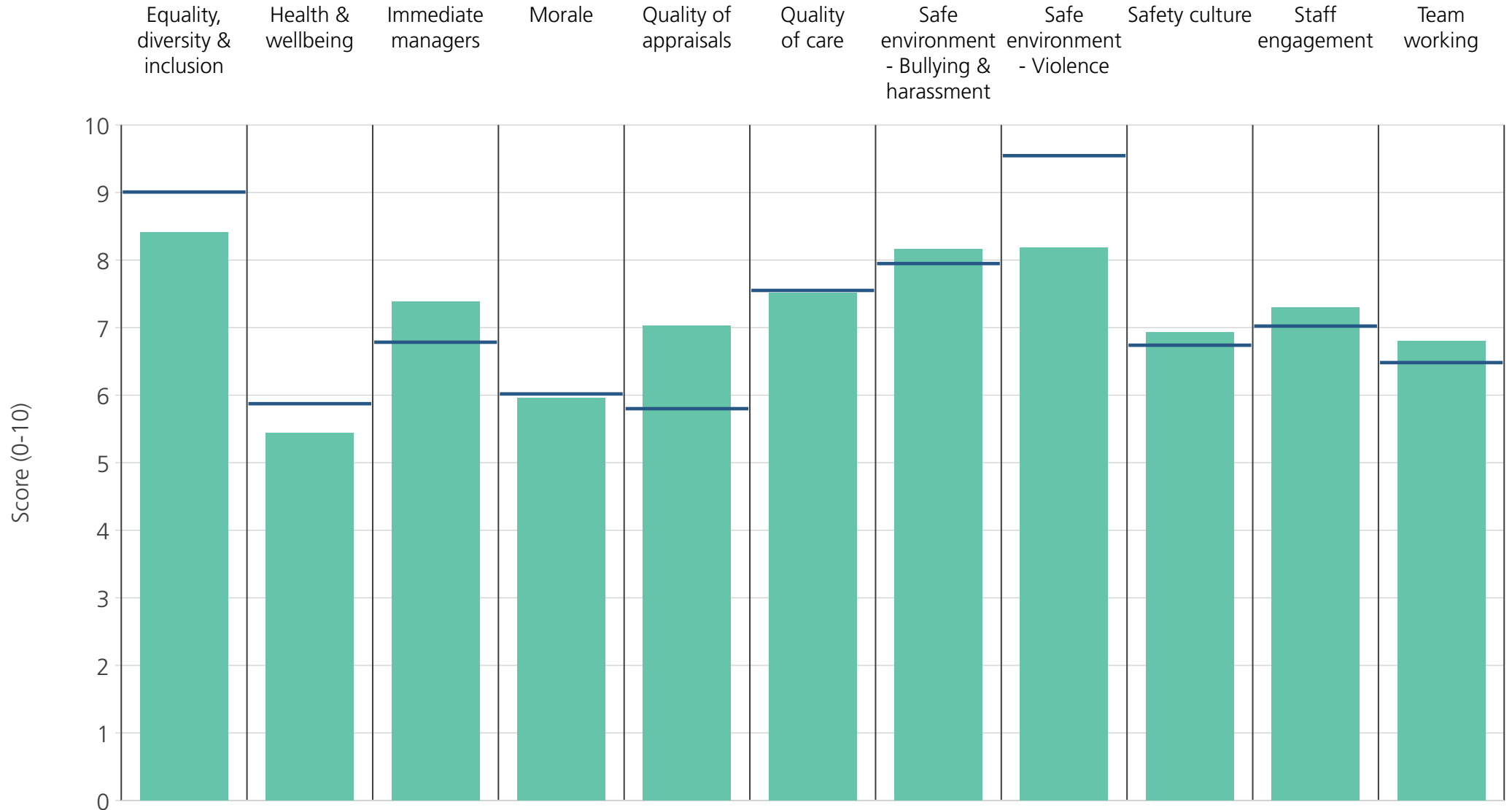
Directorate	9.2	5.4	6.7	6.0	6.7	7.7	6.6	9.2	7.1	7.1	6.8
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	108	110	112	106	79	109	107	108	106	117	115



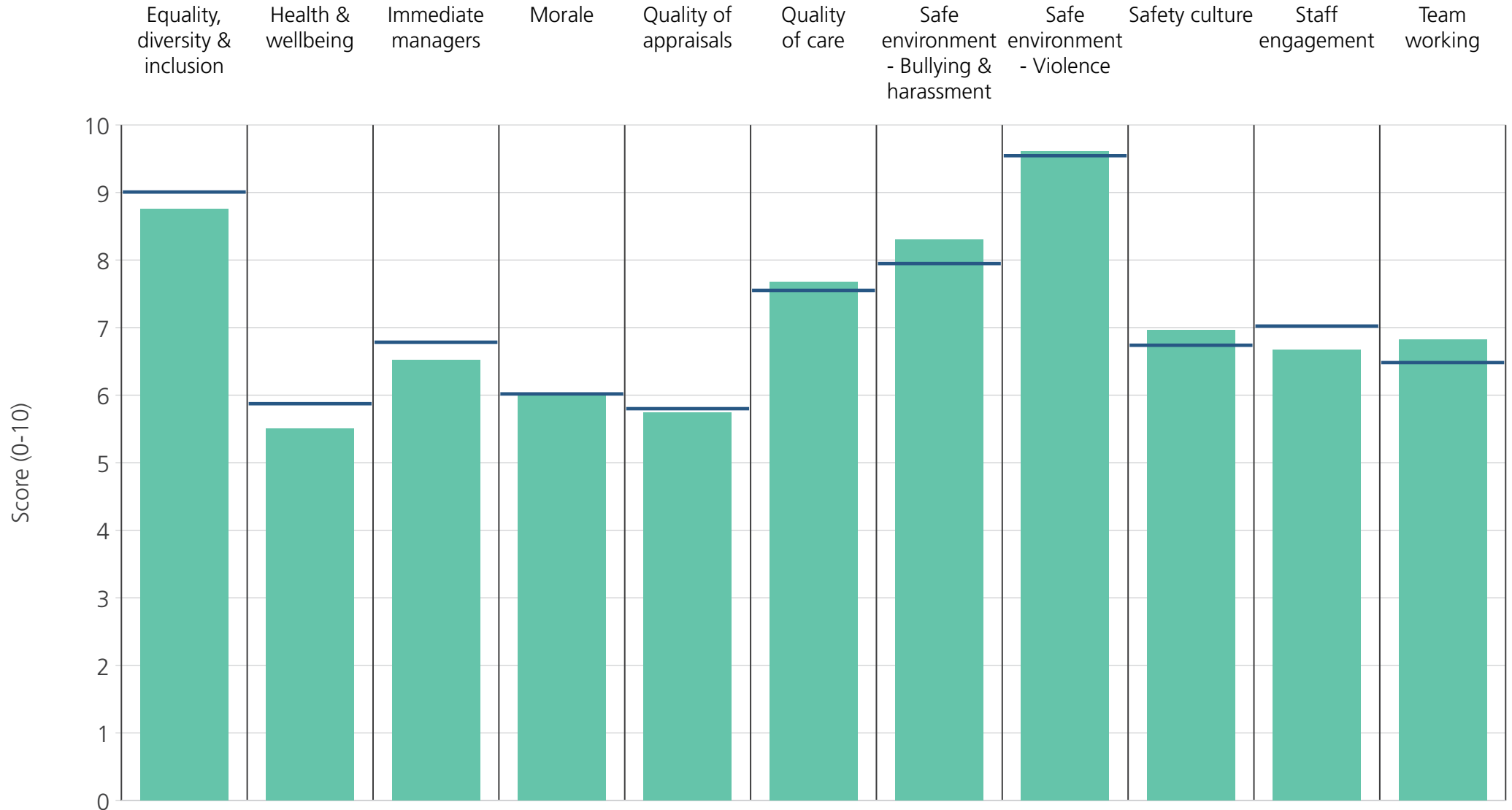
Directorate	9.1	6.6	6.3	6.3	5.3	7.4	9.0	9.7	6.5	6.8	6.0
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	105	106	106	98	75	84	102	101	103	104	103



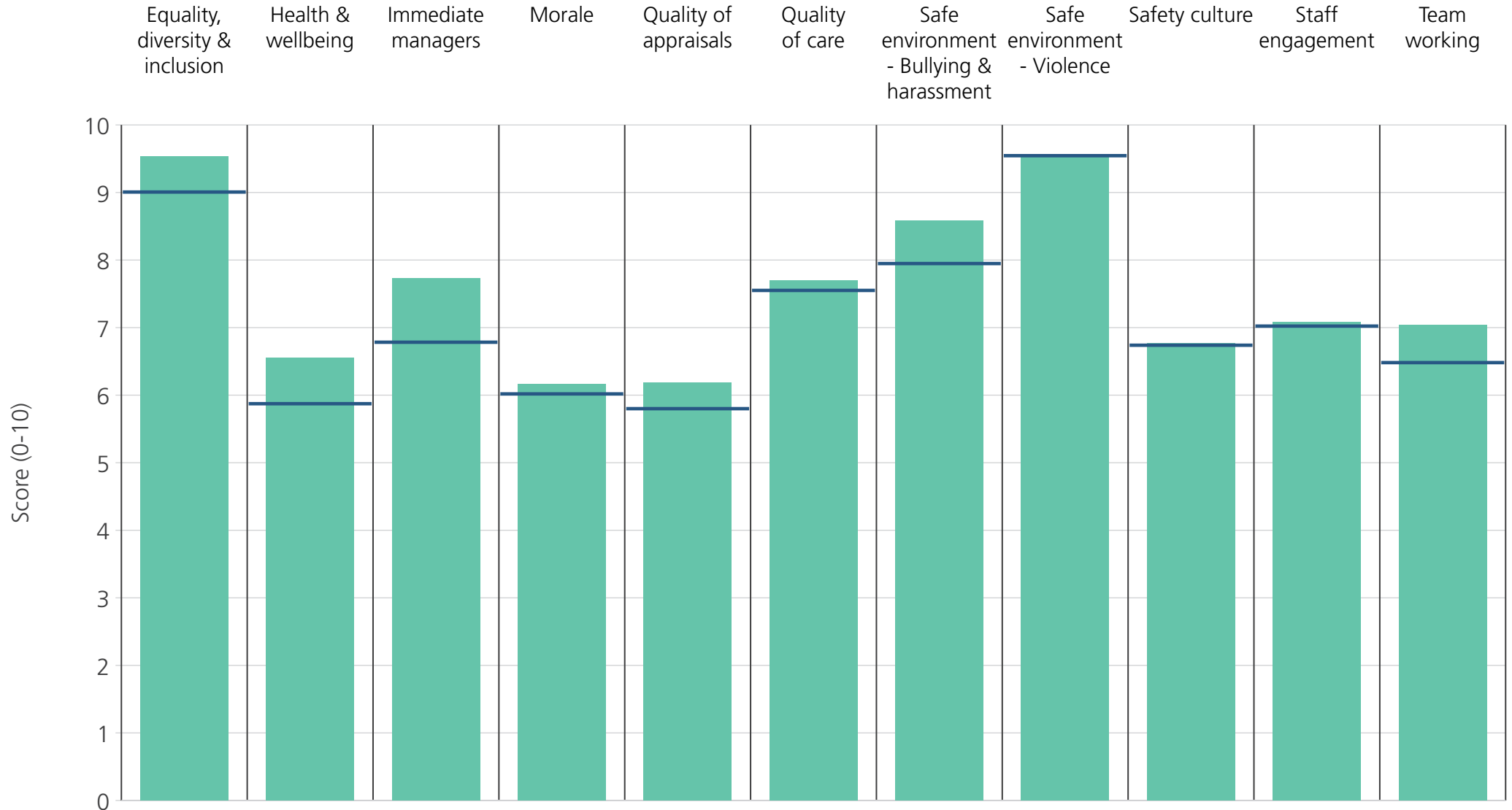
Directorate	8.8	5.9	7.2	6.4	6.3	7.8	7.8	9.4	6.6	7.2	6.8
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	100	103	103	100	80	100	98	100	100	105	102



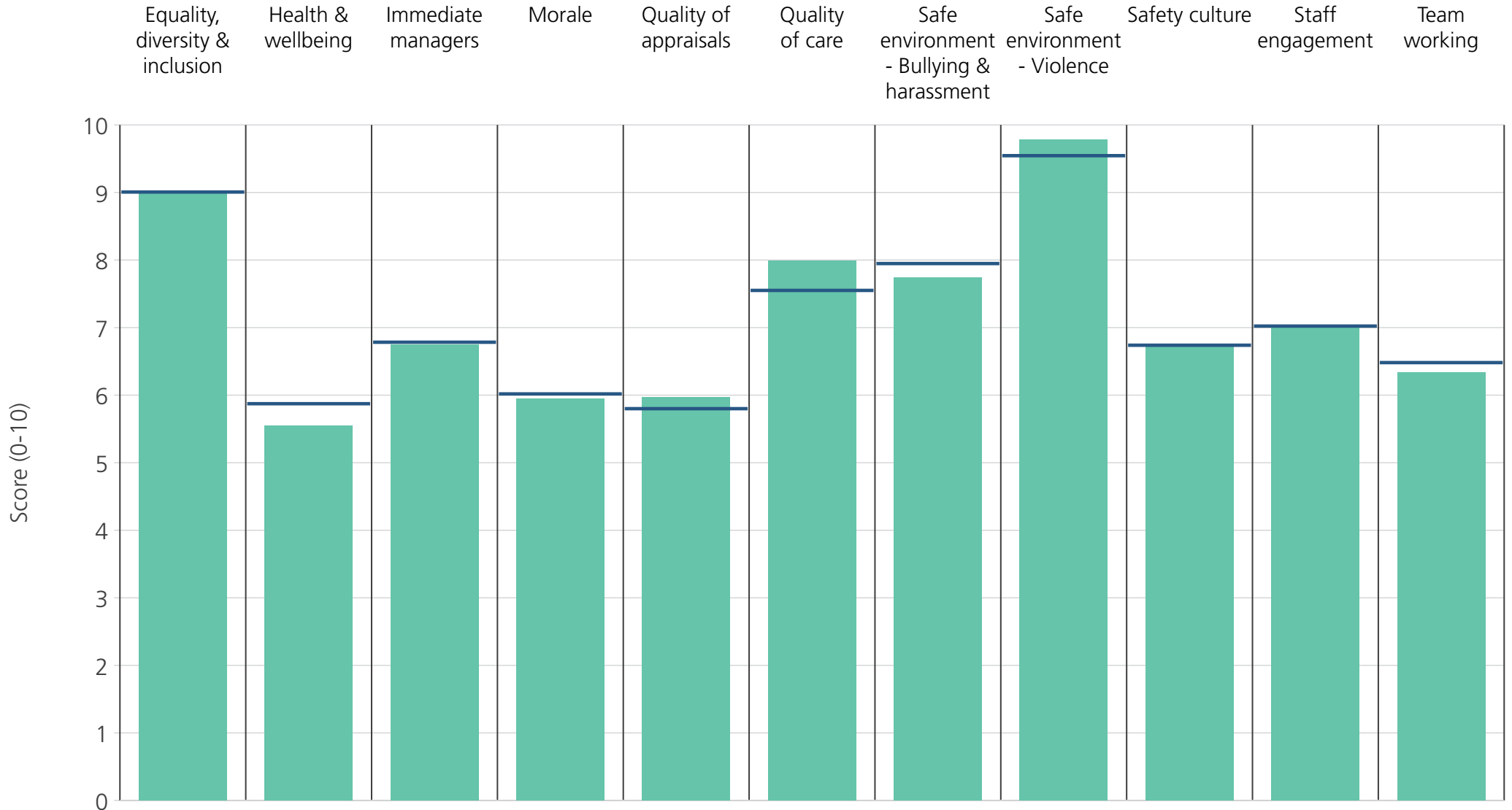
Directorate	8.4	5.4	7.4	6.0	7.0	7.5	8.2	8.2	6.9	7.3	6.8
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	66	67	67	66	48	69	67	66	66	71	71



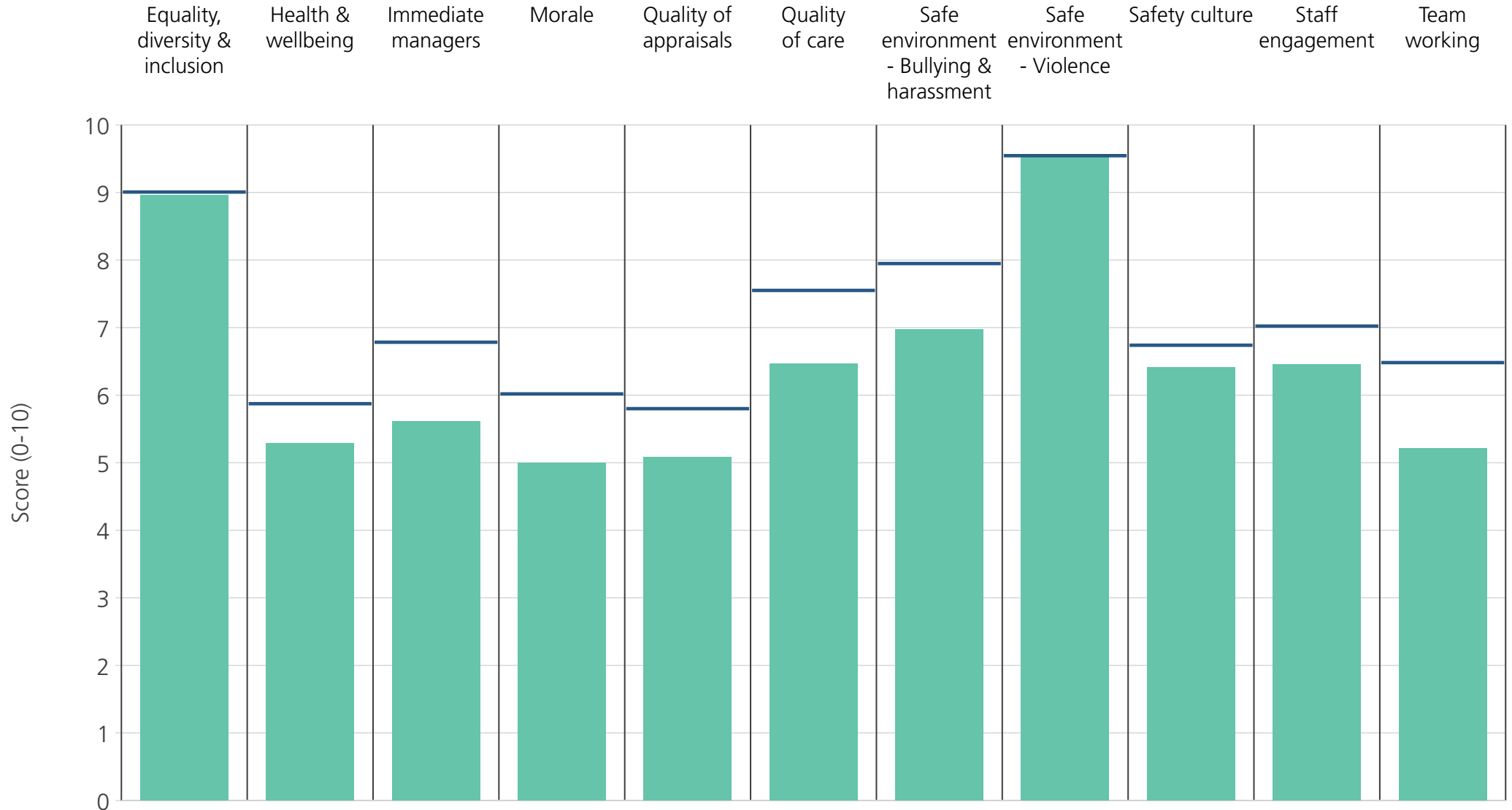
Directorate	8.8	5.5	6.5	6.0	5.7	7.7	8.3	9.6	7.0	6.7	6.8
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	94	95	96	88	79	96	94	94	90	99	99



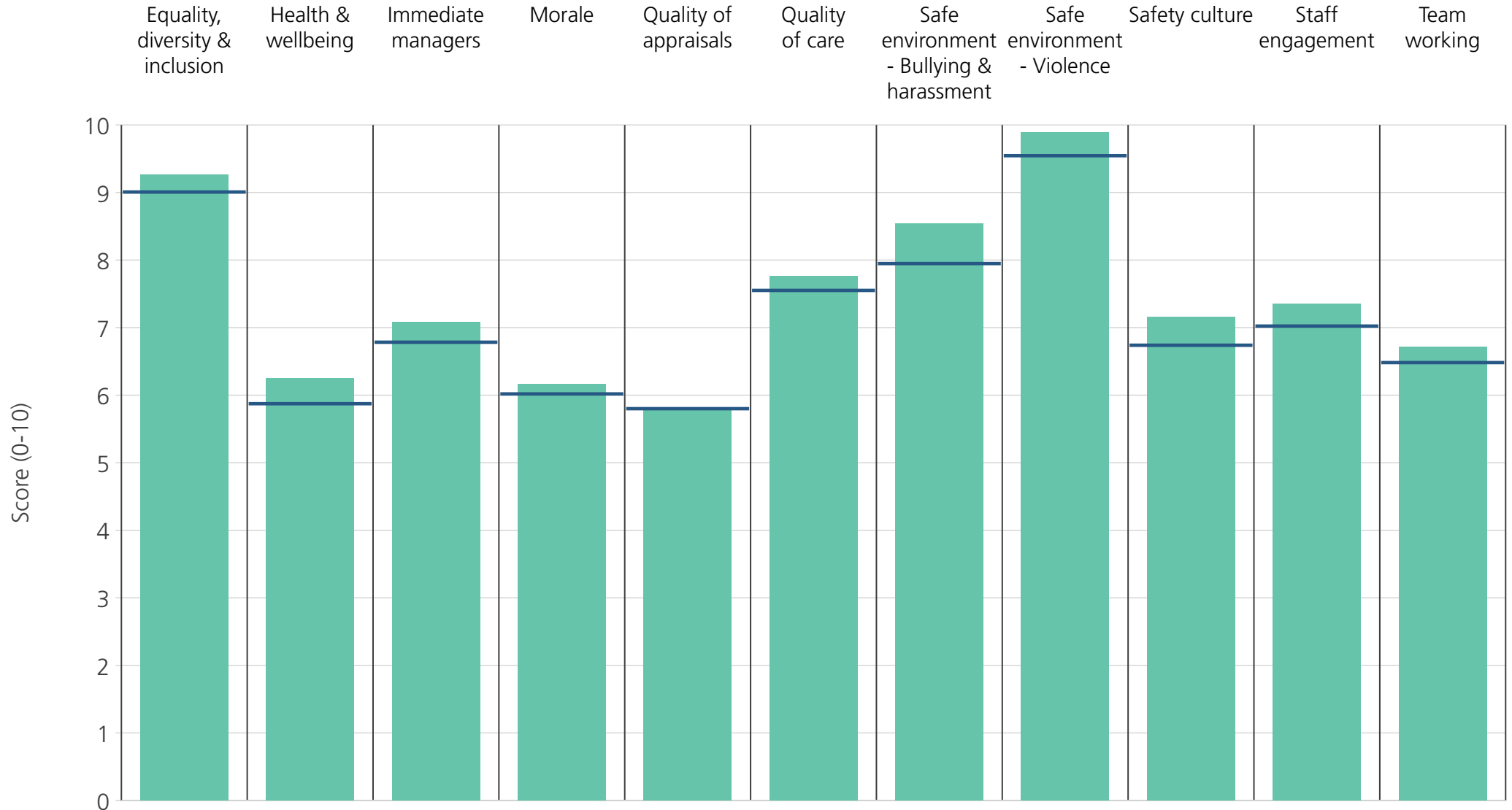
Directorate	9.5	6.6	7.7	6.2	6.2	7.7	8.6	9.6	6.8	7.1	7.0
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	101	102	102	99	89	103	101	102	101	103	102



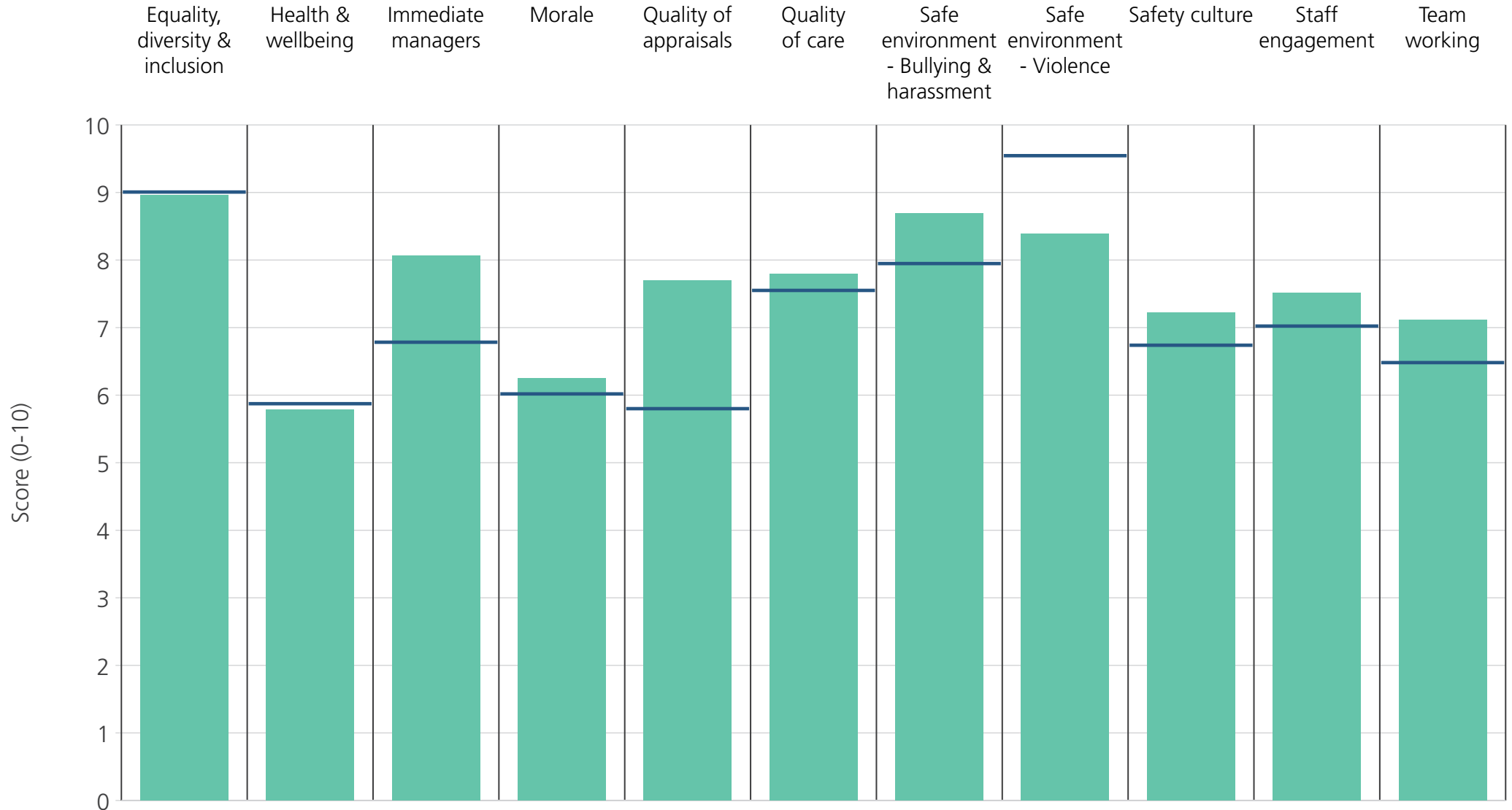
Directorate	9.0	5.5	6.7	6.0	6.0	8.0	7.7	9.8	6.8	7.0	6.3
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	91	90	92	89	80	91	90	91	90	92	91



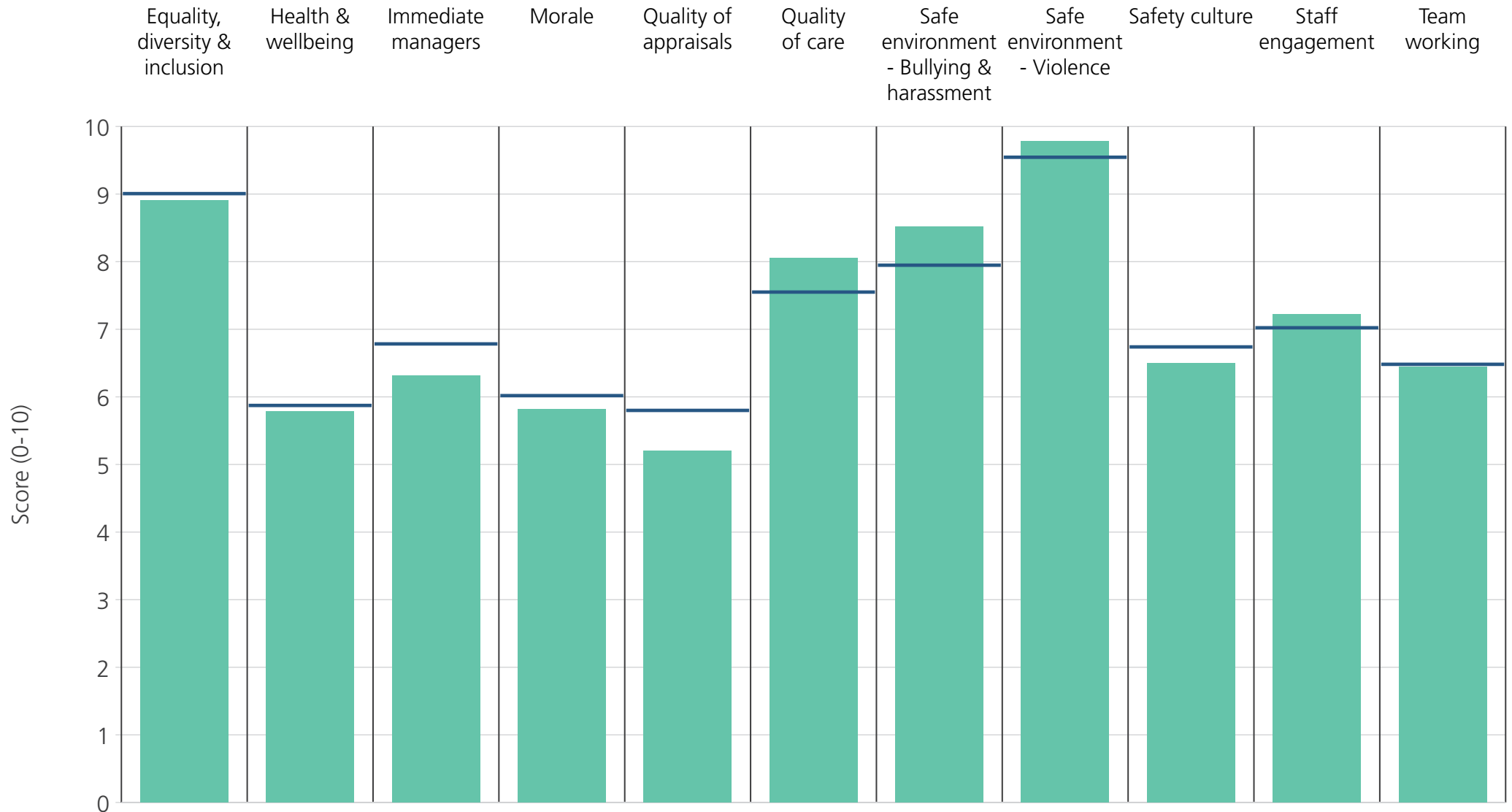
Directorate	9.0	5.3	5.6	5.0	5.1	6.5	7.0	9.5	6.4	6.5	5.2
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	76	78	77	76	58	77	76	77	76	81	81



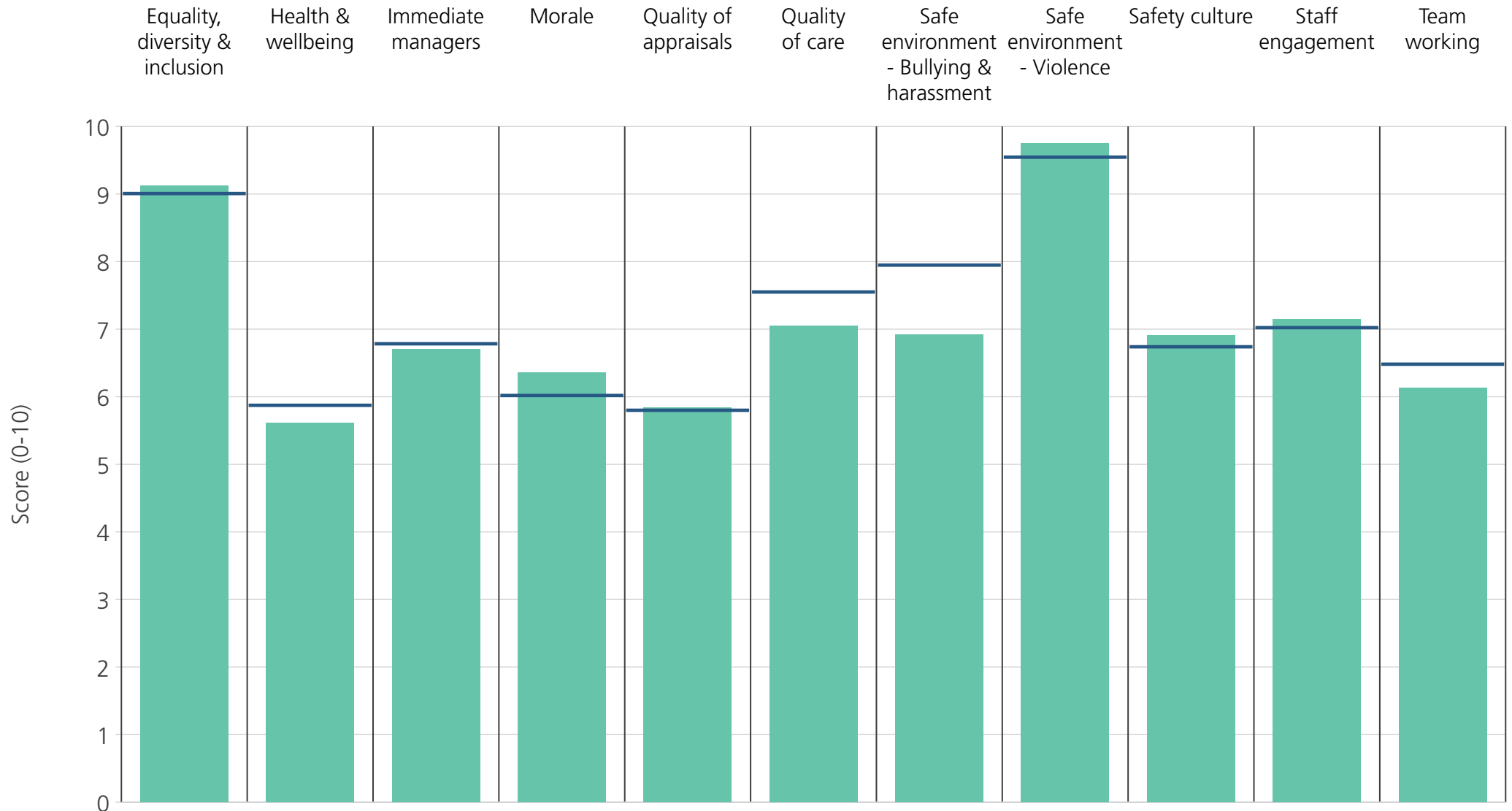
Directorate	9.3	6.3	7.1	6.2	5.8	7.8	8.5	9.9	7.2	7.3	6.7
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	58	58	59	55	44	58	58	58	57	61	60



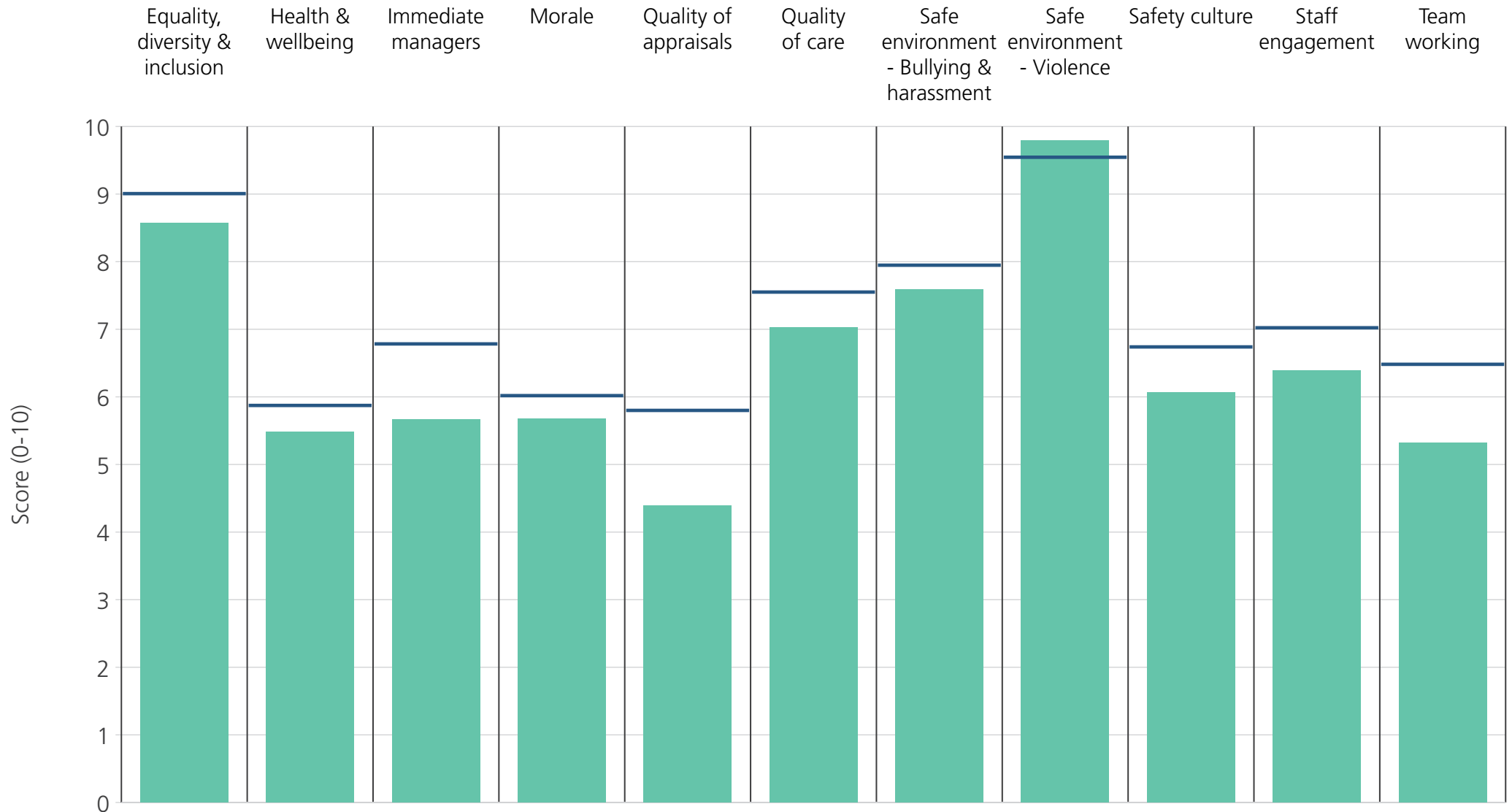
Directorate	9.0	5.8	8.1	6.3	7.7	7.8	8.7	8.4	7.2	7.5	7.1
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	29	30	31	27	26	31	28	29	30	31	32



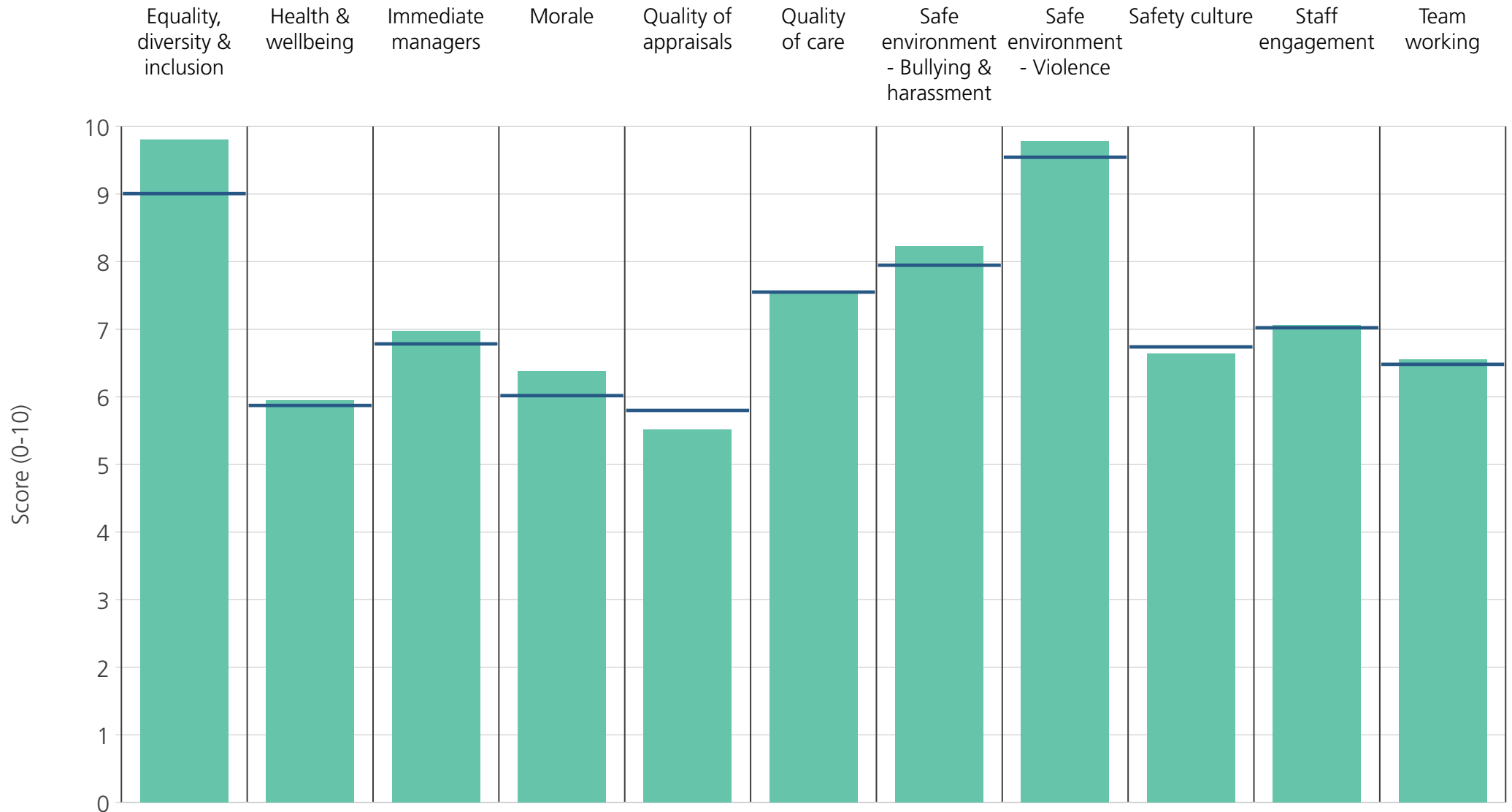
Directorate	8.9	5.8	6.3	5.8	5.2	8.0	8.5	9.8	6.5	7.2	6.4
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	45	45	45	45	37	41	45	45	45	45	44



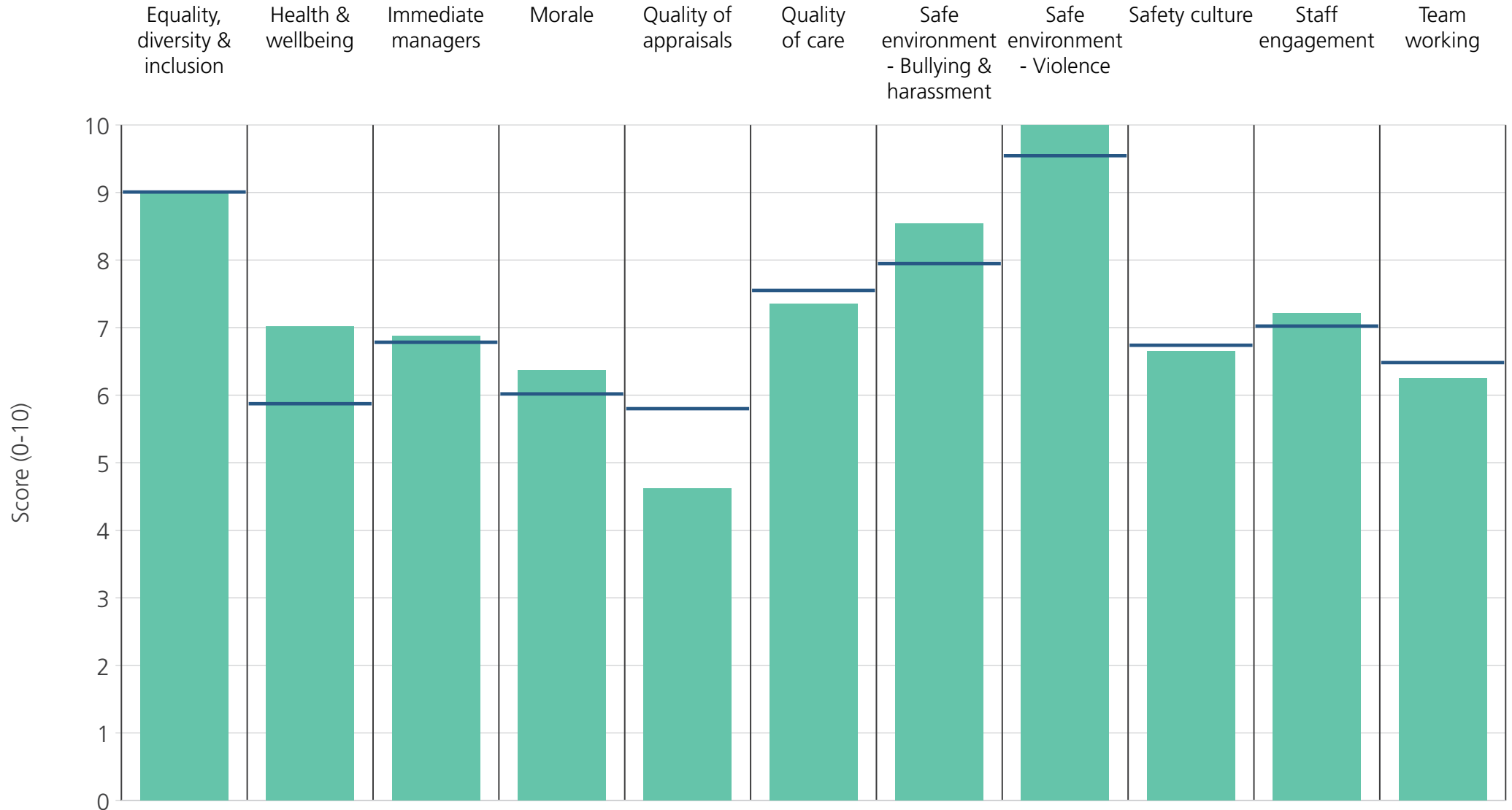
Directorate	9.1	5.6	6.7	6.4	5.8	7.1	6.9	9.8	6.9	7.1	6.1
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	40	39	39	39	40	38	40	40	40	40	40



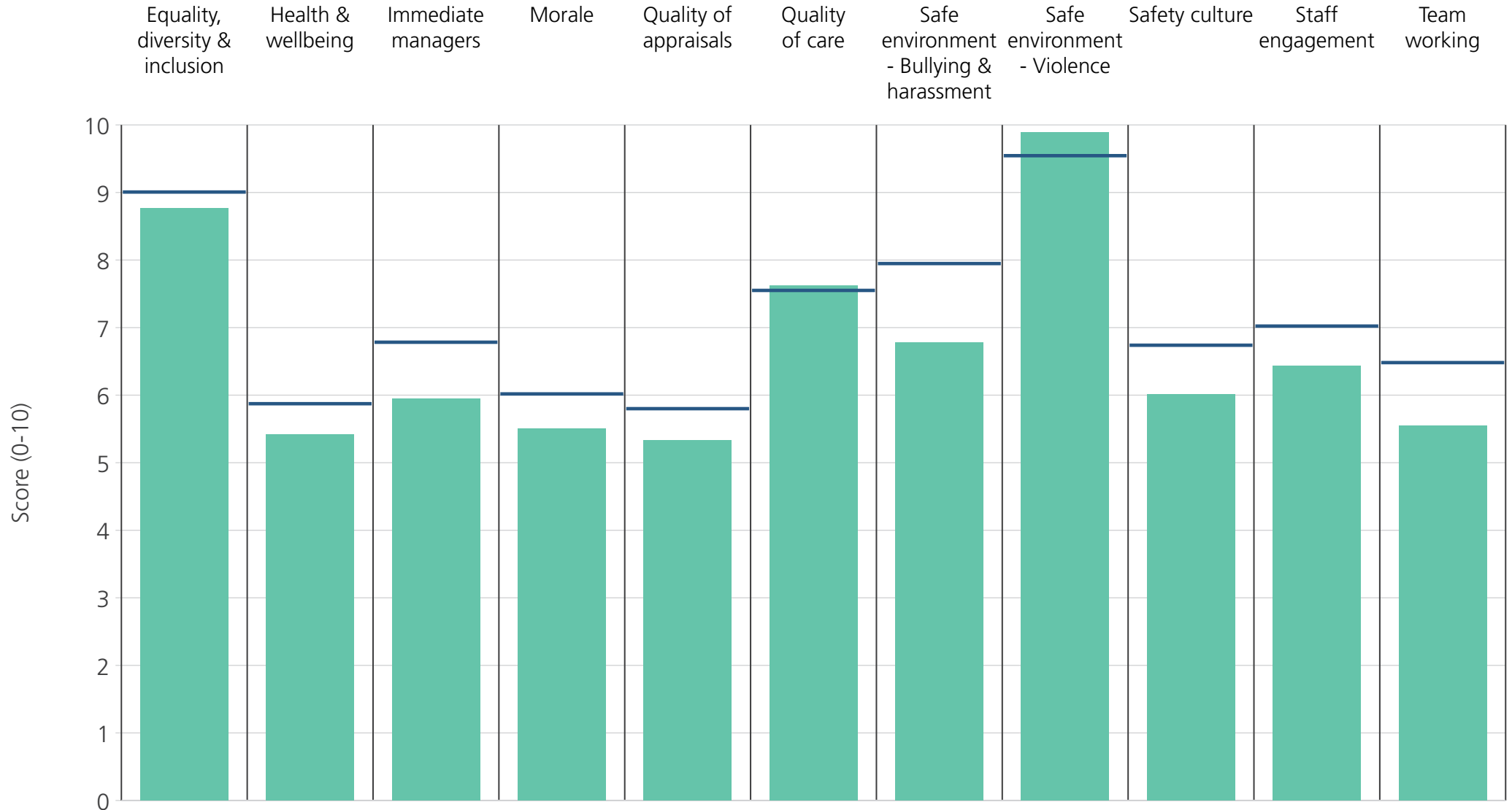
Directorate	8.6	5.5	5.7	5.7	4.4	7.0	7.6	9.8	6.1	6.4	5.3
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	48	49	49	47	31	47	47	48	48	50	50



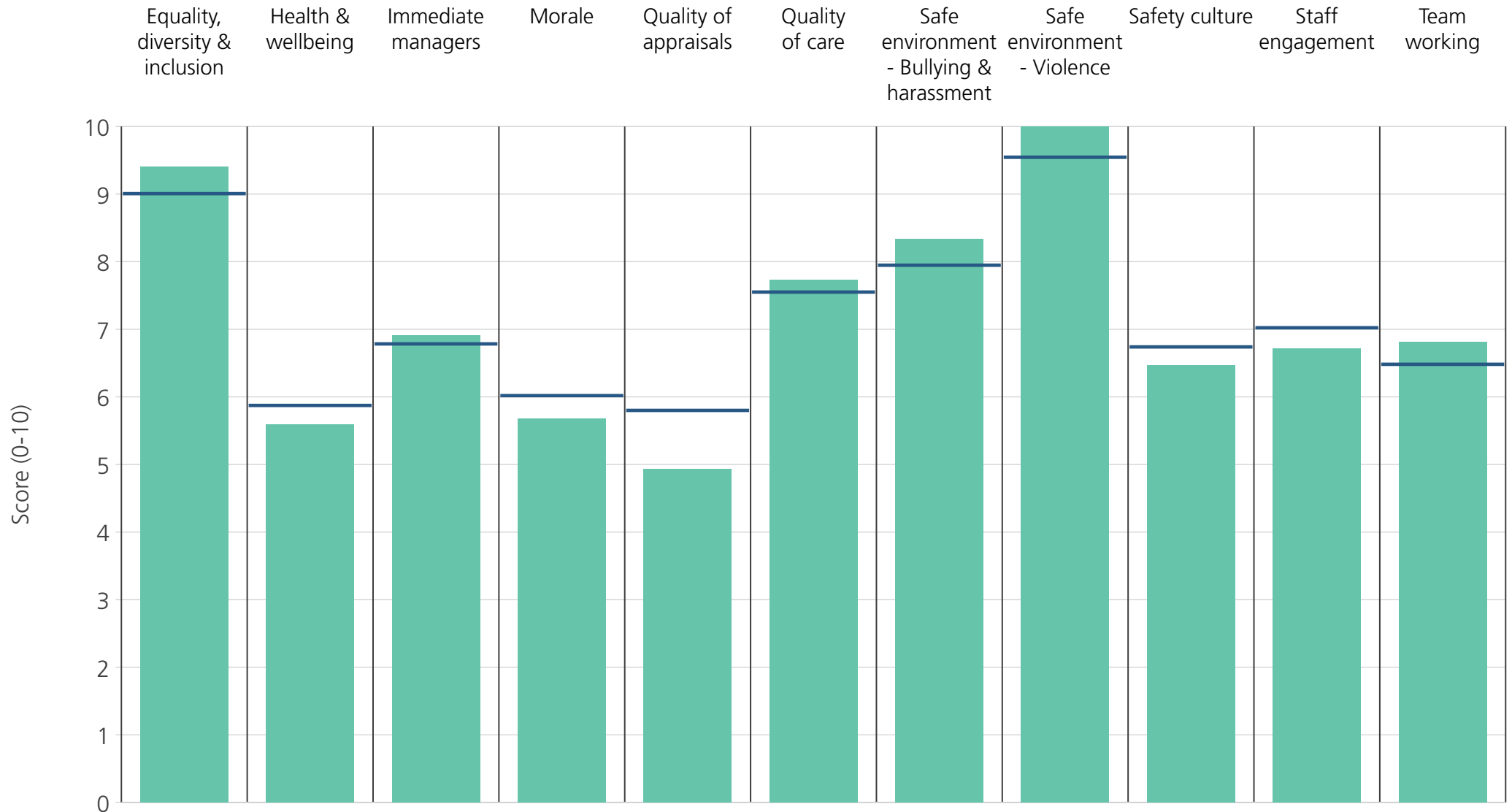
Directorate	9.8	5.9	7.0	6.4	5.5	7.6	8.2	9.8	6.6	7.1	6.6
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	30	30	30	30	22	31	30	30	30	33	33



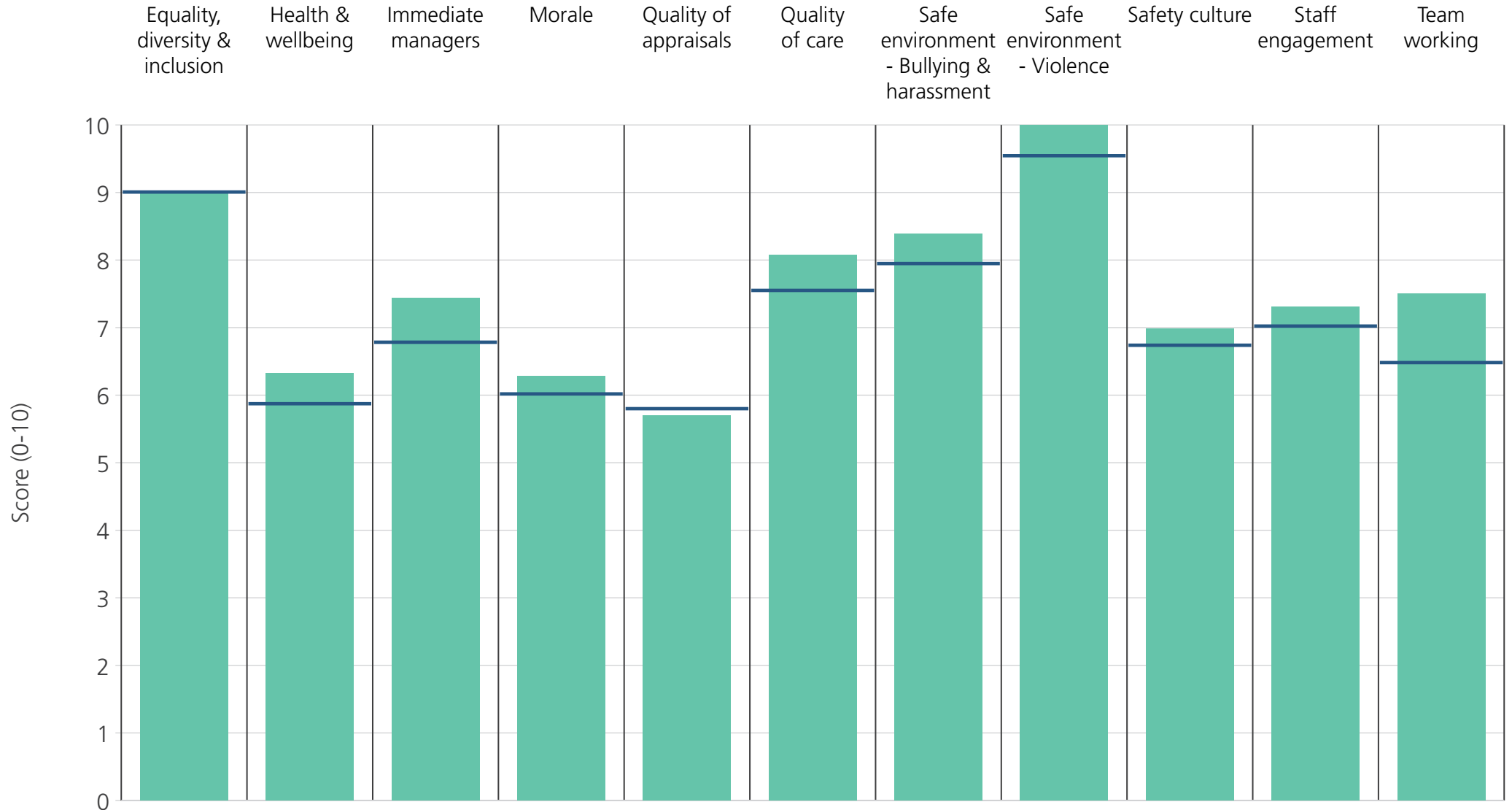
Directorate	9.0	7.0	6.9	6.4	4.6	7.4	8.5	10.0	6.6	7.2	6.3
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	31	32	32	30	23	14	32	32	31	33	31



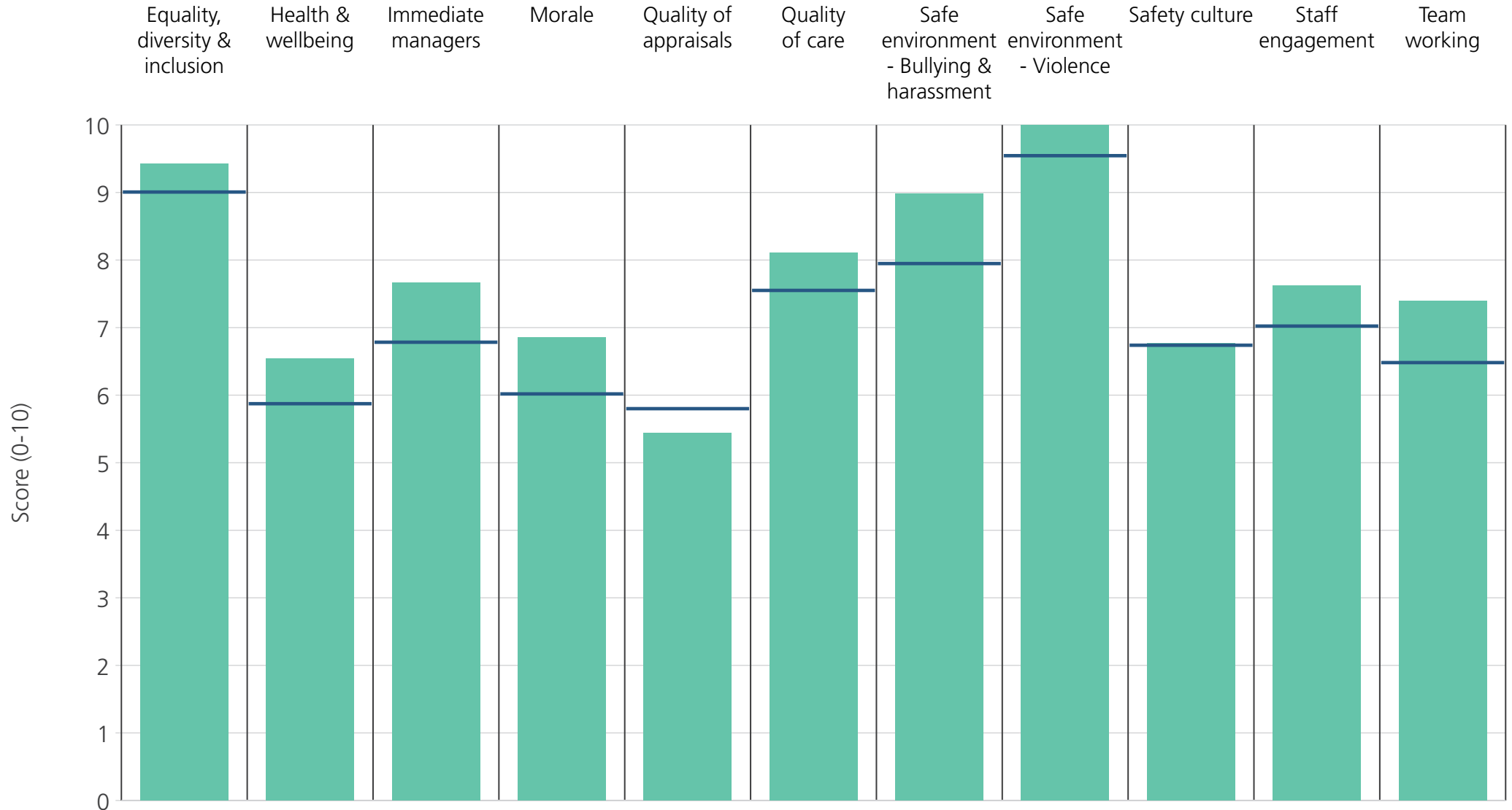
Directorate	8.8	5.4	5.9	5.5	5.3	7.6	6.8	9.9	6.0	6.4	5.5
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	31	31	31	30	19	28	30	30	30	32	32



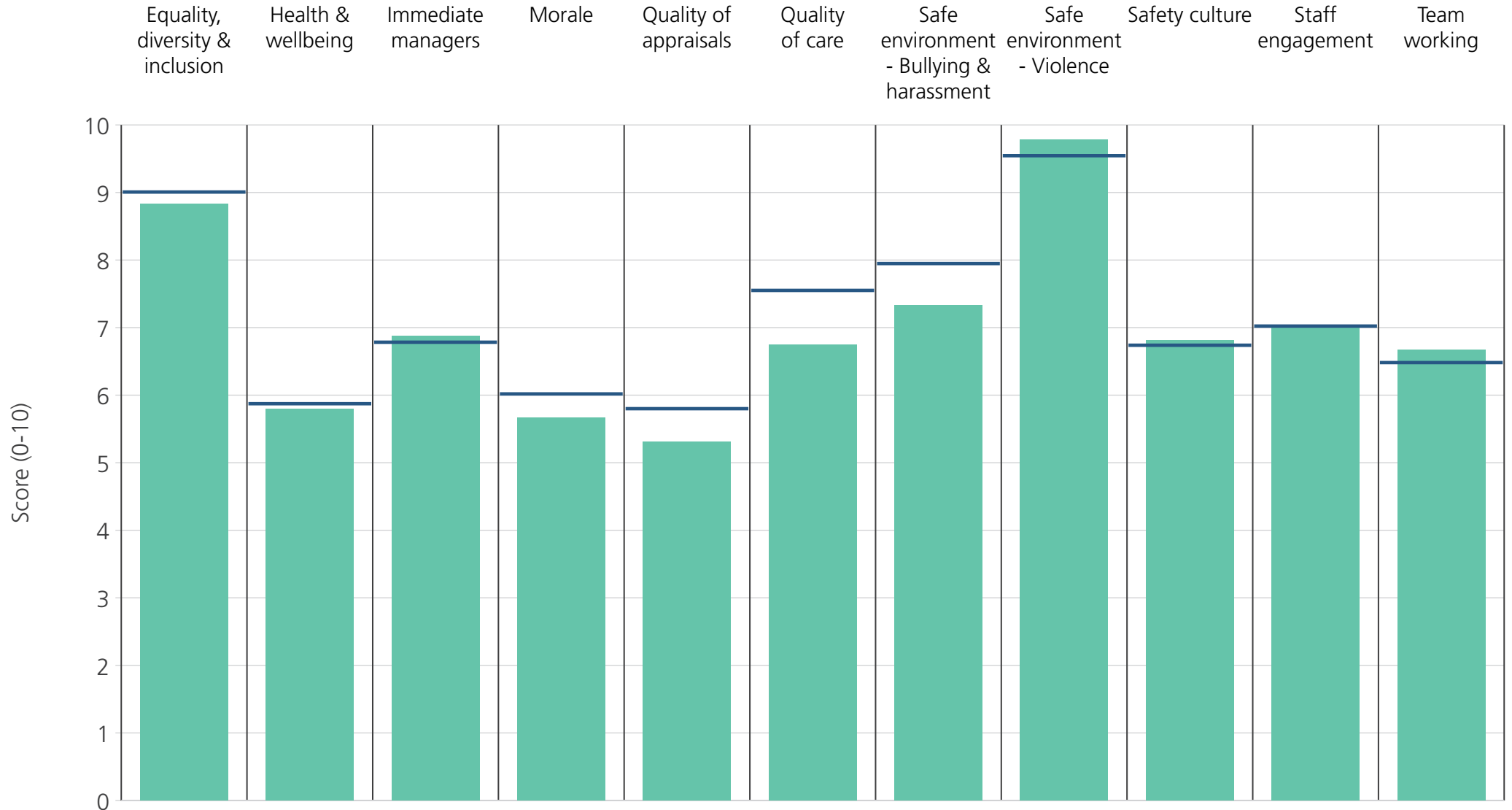
Directorate	9.4	5.6	6.9	5.7	4.9	7.7	8.3	10.0	6.5	6.7	6.8
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	21	21	20	20	17	11	20	21	21	21	20



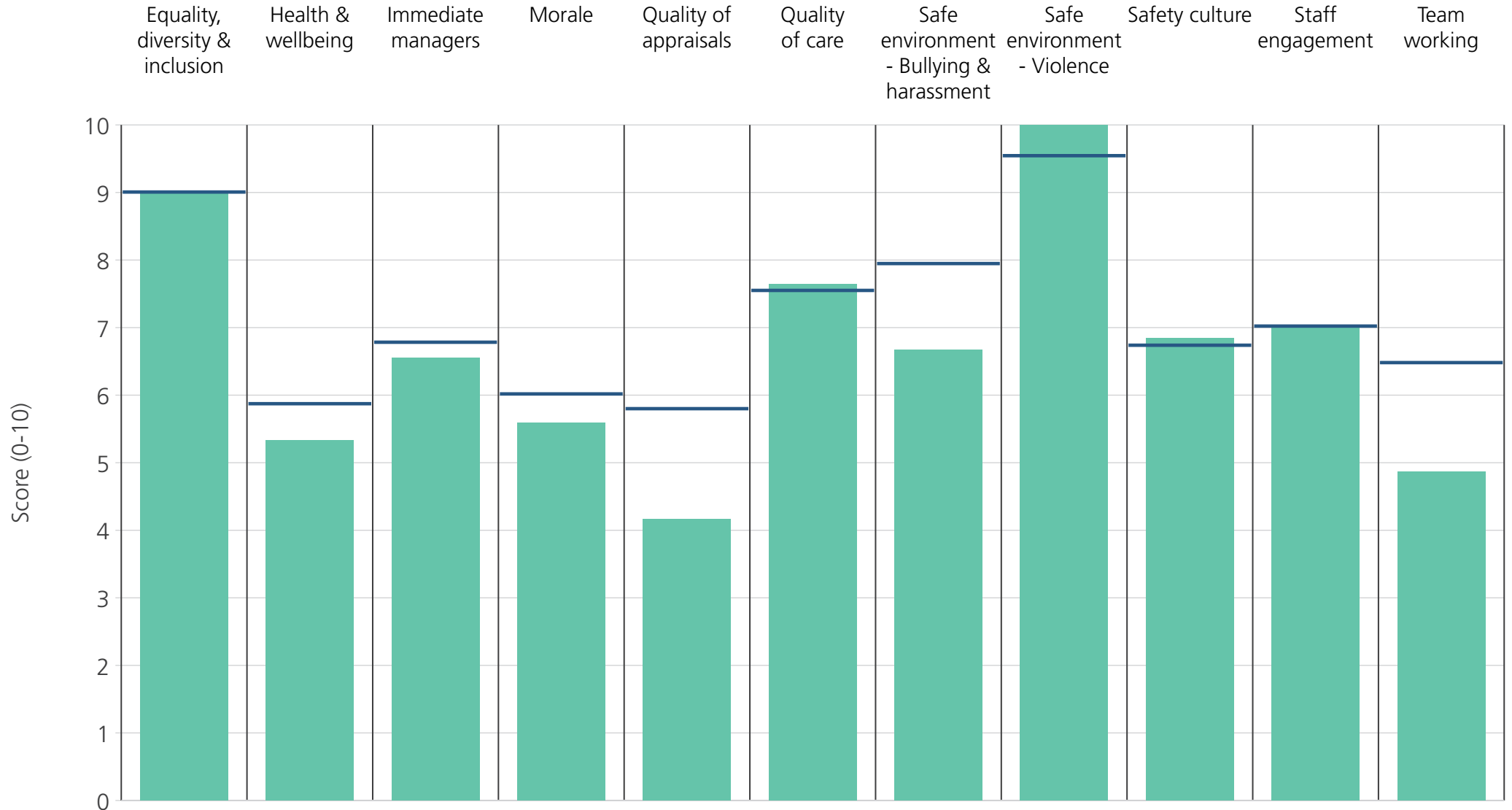
Directorate	9.0	6.3	7.4	6.3	5.7	8.1	8.4	10.0	7.0	7.3	7.5
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	34	34	34	34	32	19	31	34	34	34	34



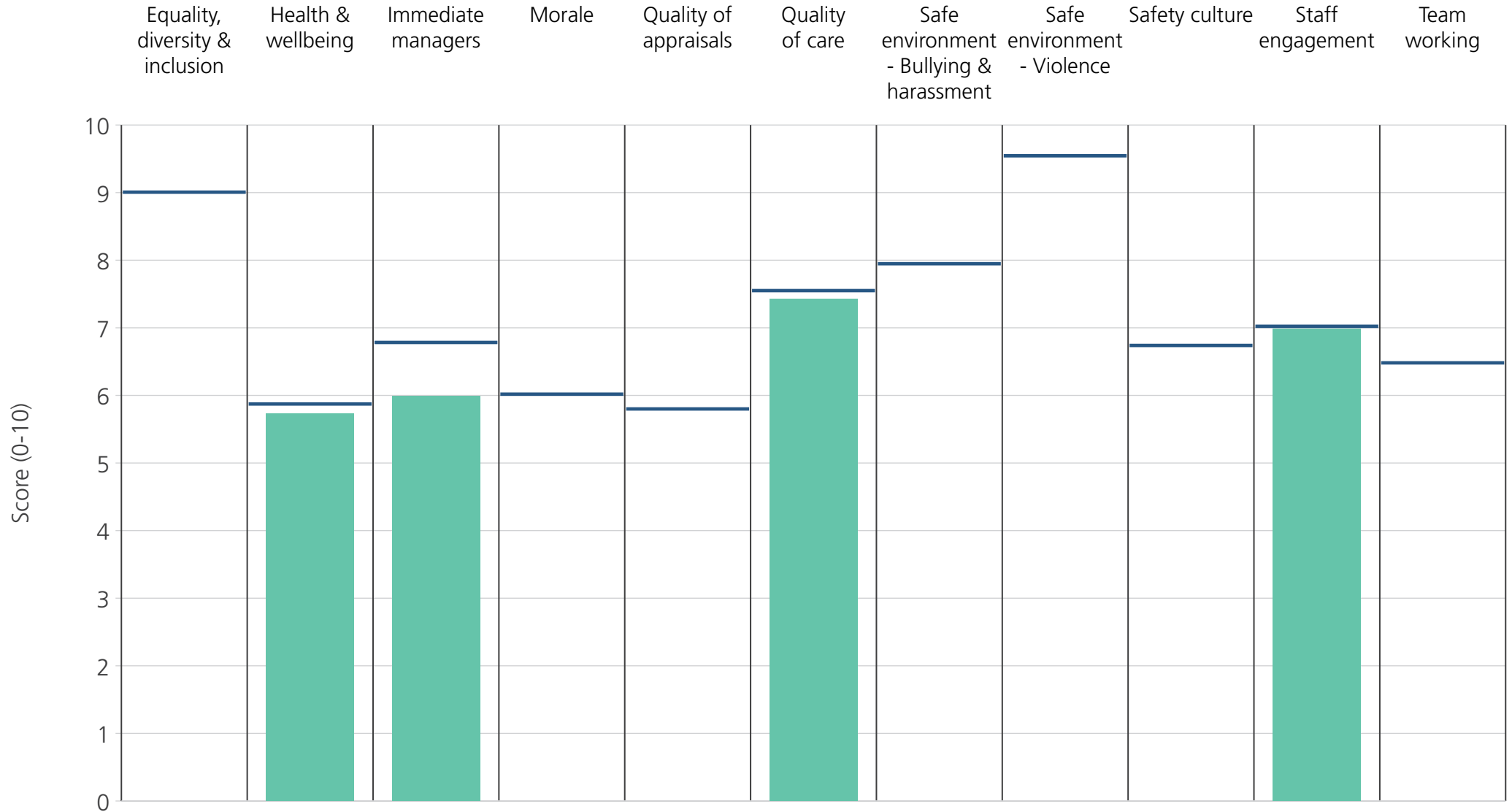
Directorate	9.4	6.5	7.7	6.9	5.4	8.1	9.0	10.0	6.8	7.6	7.4
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	23	23	23	23	17	15	23	23	23	23	23



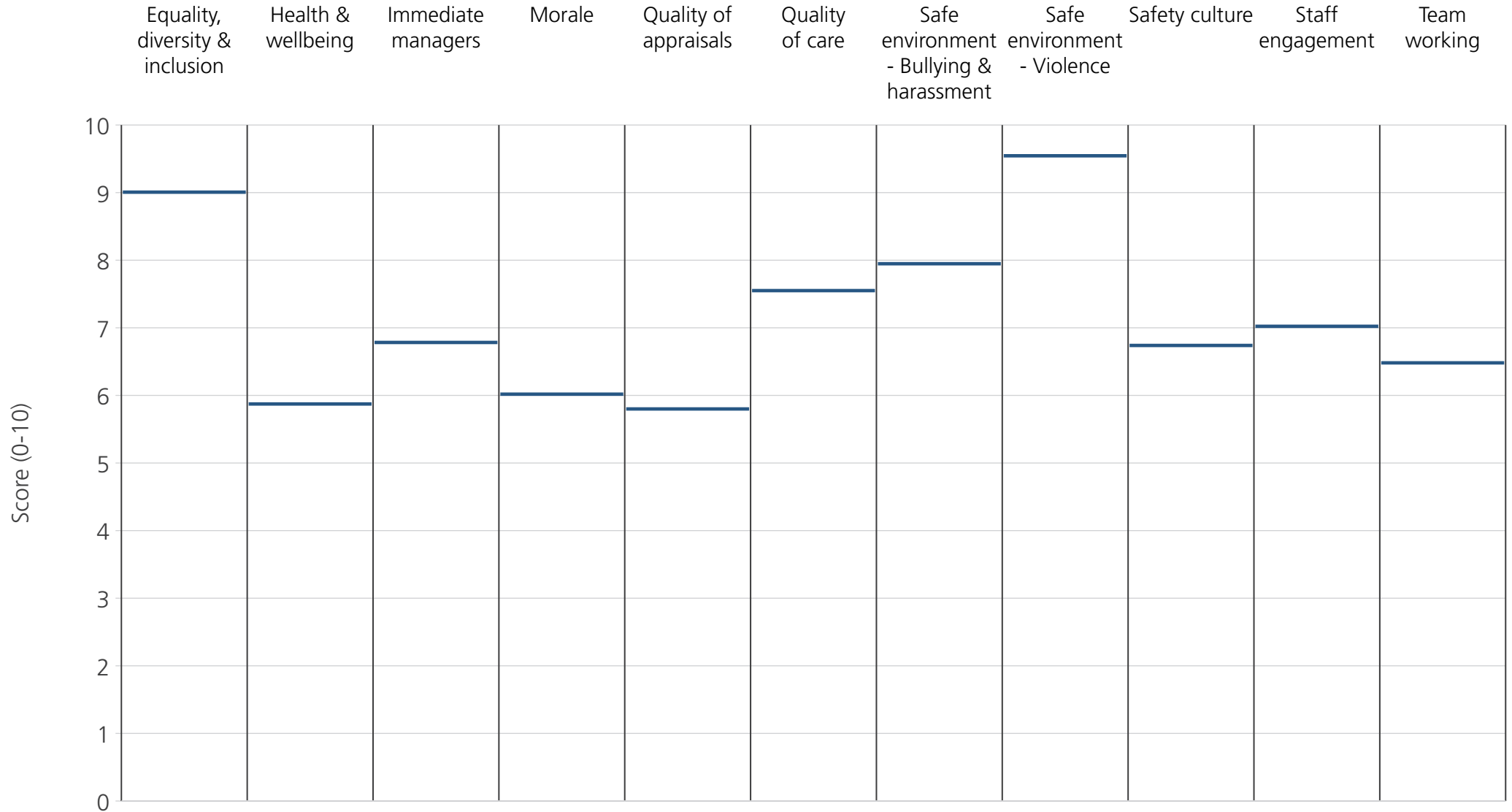
Directorate	8.8	5.8	6.9	5.7	5.3	6.8	7.3	9.8	6.8	7.0	6.7
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	30	30	30	29	28	20	30	30	29	30	30



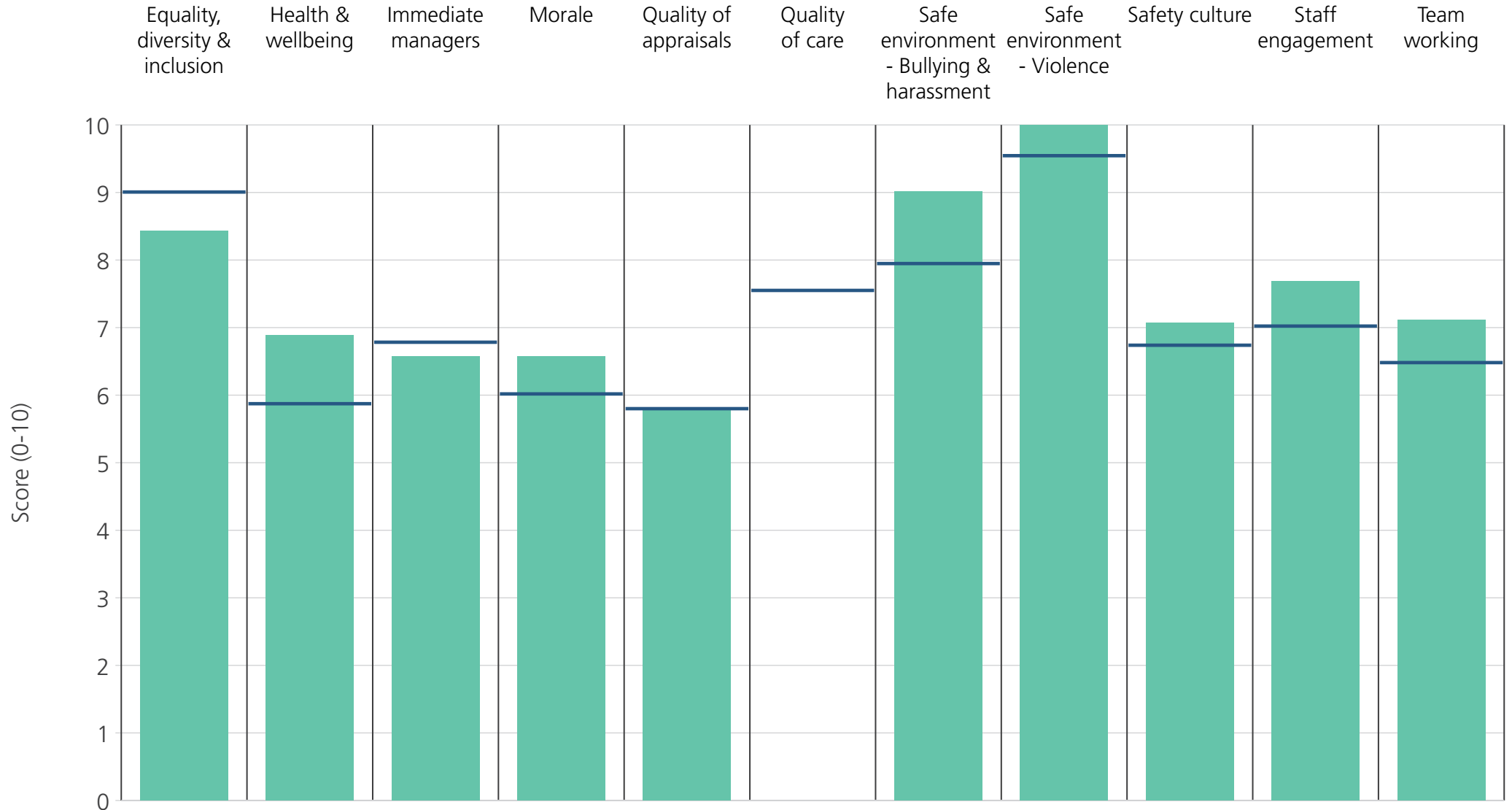
Directorate	9.0	5.3	6.6	5.6	4.2	7.6	6.7	10.0	6.8	7.0	4.9
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	18	18	18	17	15	18	18	18	18	19	19



Directorate	9.0	5.7	6.0	6.0	5.8	7.4	7.9	9.5	6.7	7.0	6.5
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	10	11	11	10	9	11	10	10	10	11	10

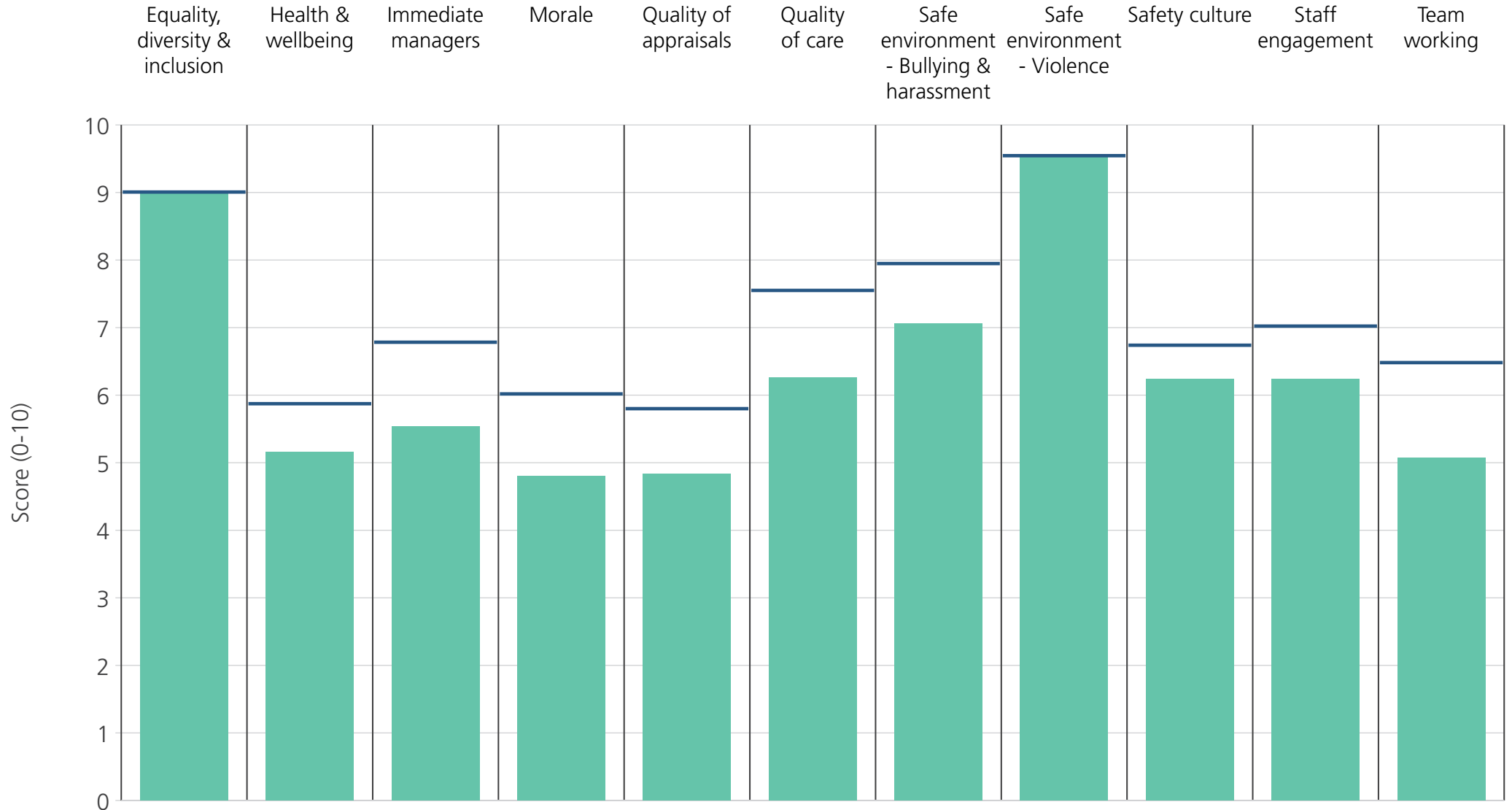


Directorate	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	8	8	8	8	6	7	8	8	8	8	8

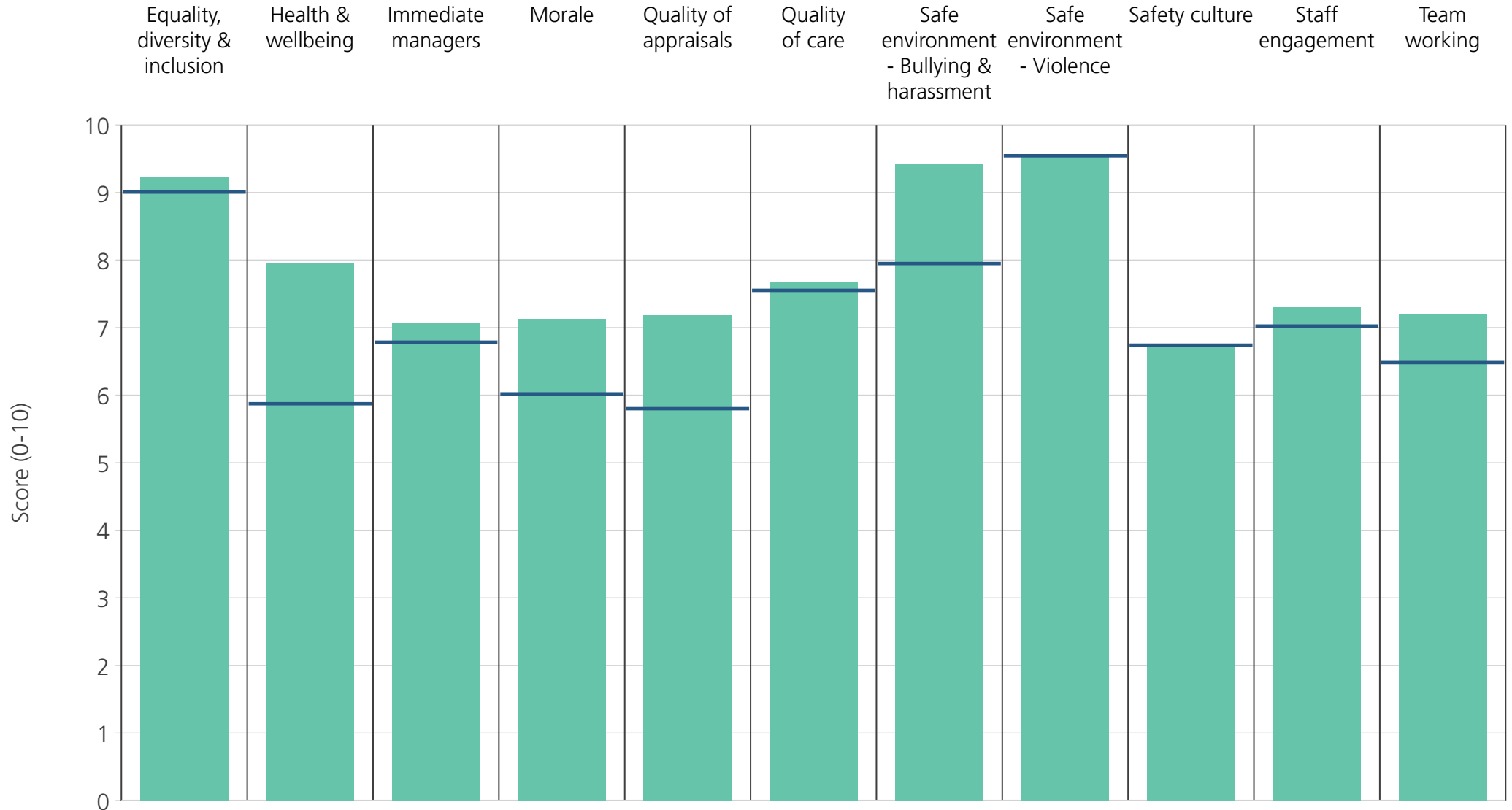


Directorate	8.4	6.9	6.6	6.6	5.8		9.0	10.0	7.1	7.7	7.1
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	17	17	17	17	16	9	17	17	17	17	16

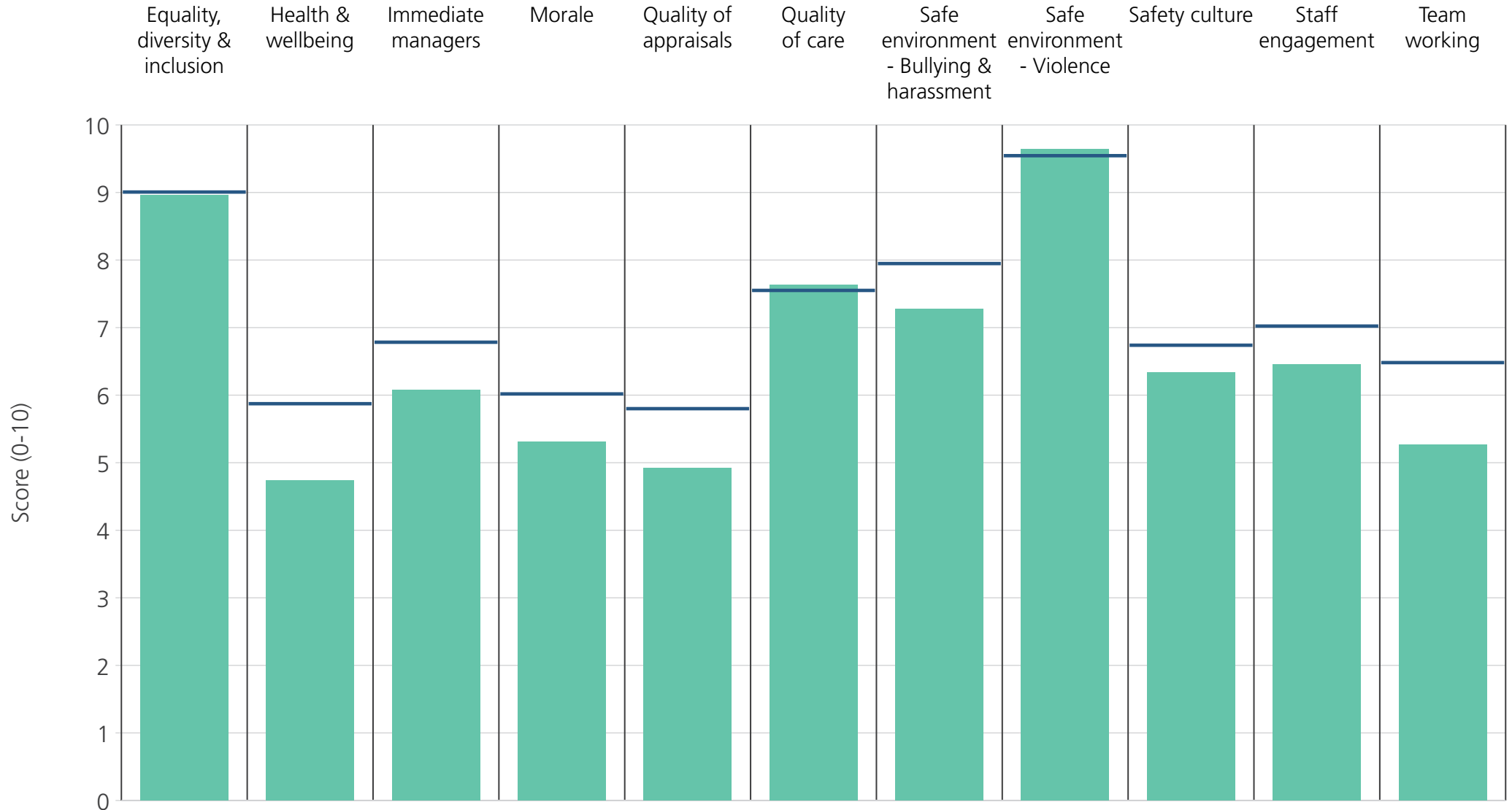
Directorates 2



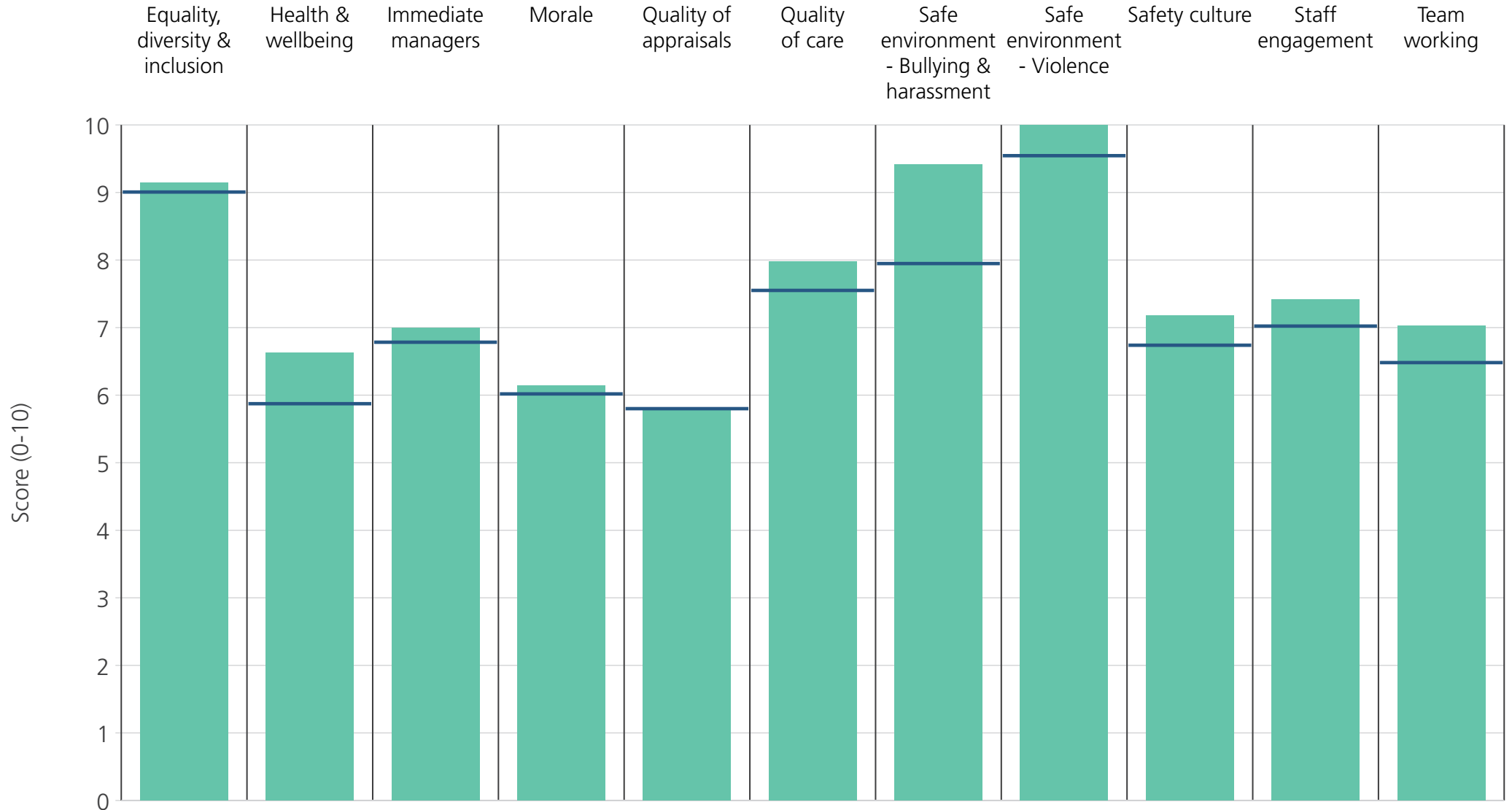
Directorate	9.0	5.2	5.5	4.8	4.8	6.3	7.1	9.6	6.2	6.2	5.1
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	60	62	61	60	44	63	60	61	60	65	65



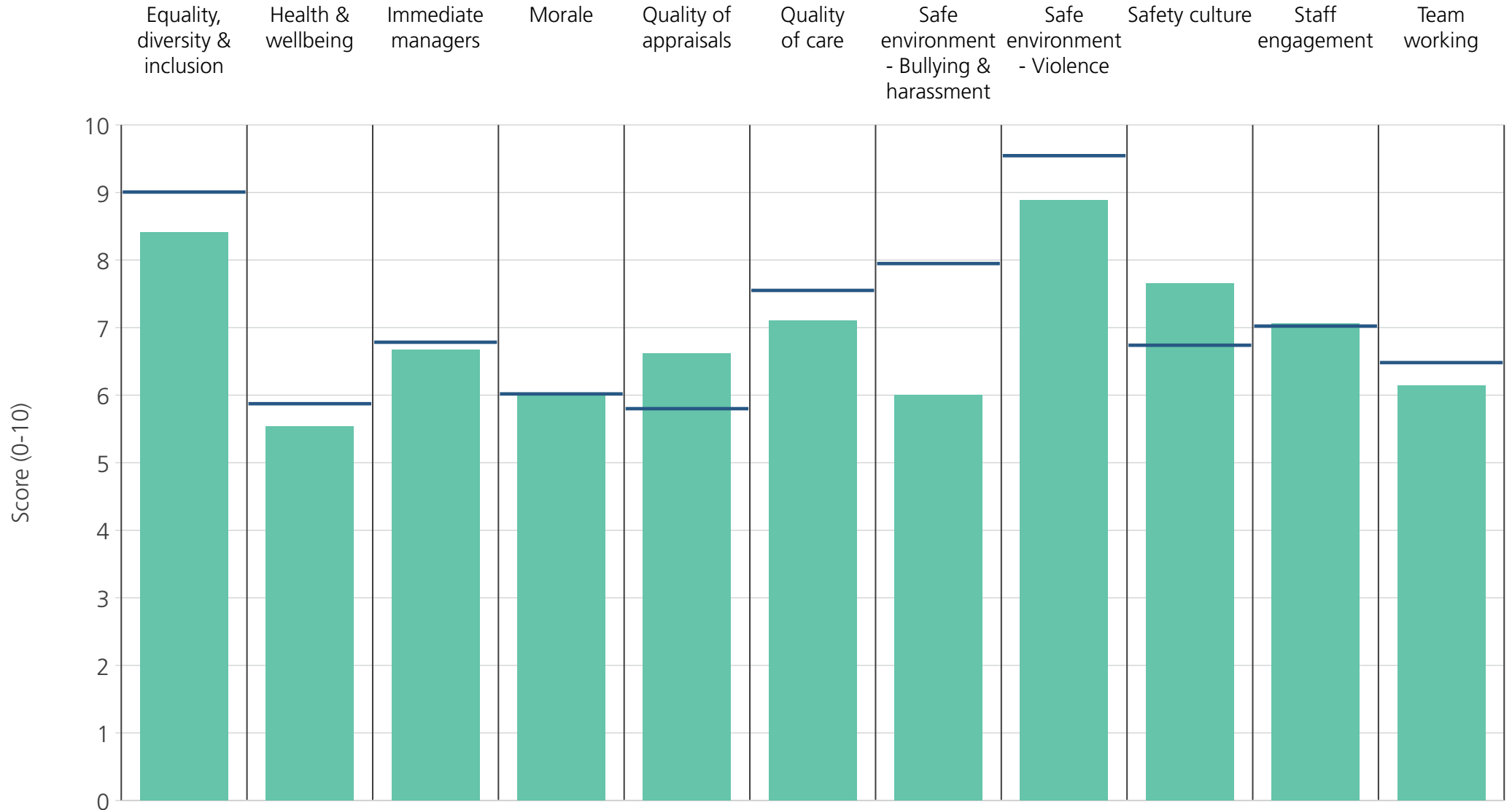
Directorate	9.2	7.9	7.1	7.1	7.2	7.7	9.4	9.5	6.7	7.3	7.2
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	43	44	43	38	23	38	40	42	43	42	41



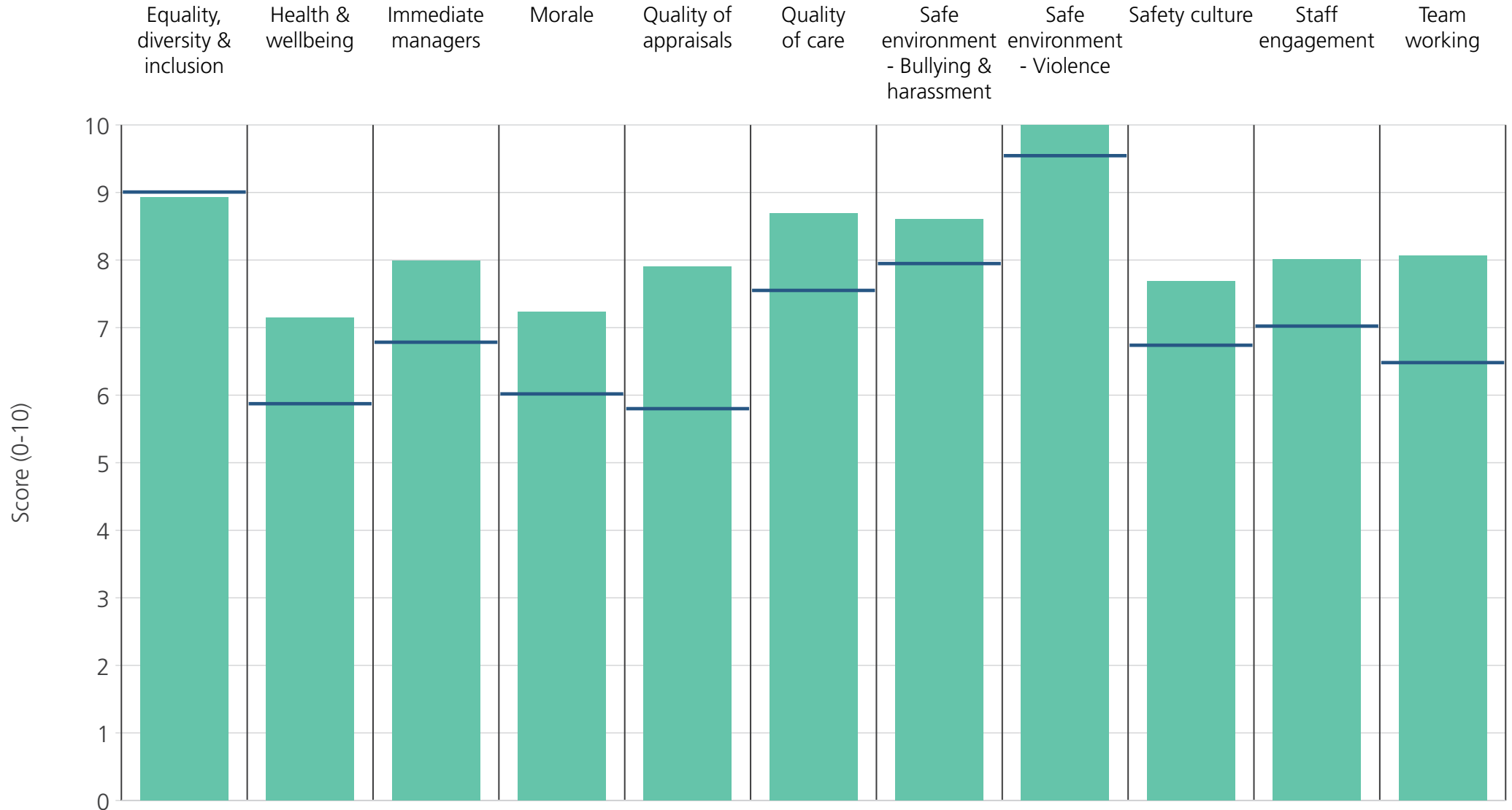
Directorate	9.0	4.7	6.1	5.3	4.9	7.6	7.3	9.6	6.3	6.5	5.3
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	56	55	57	56	48	57	55	56	56	57	56



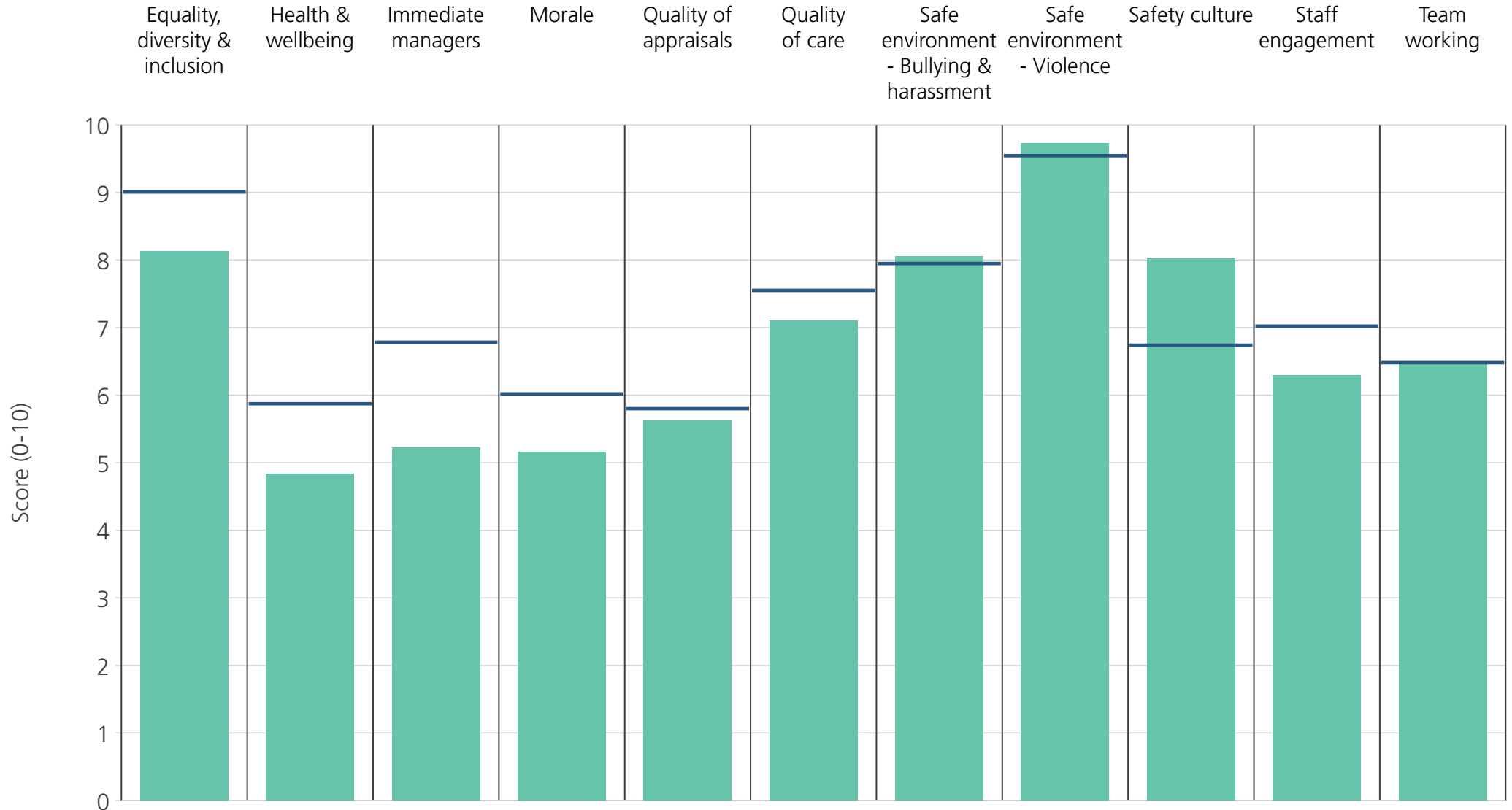
Directorate	9.1	6.6	7.0	6.1	5.8	8.0	9.4	10.0	7.2	7.4	7.0
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	34	34	34	32	25	33	34	34	34	34	34



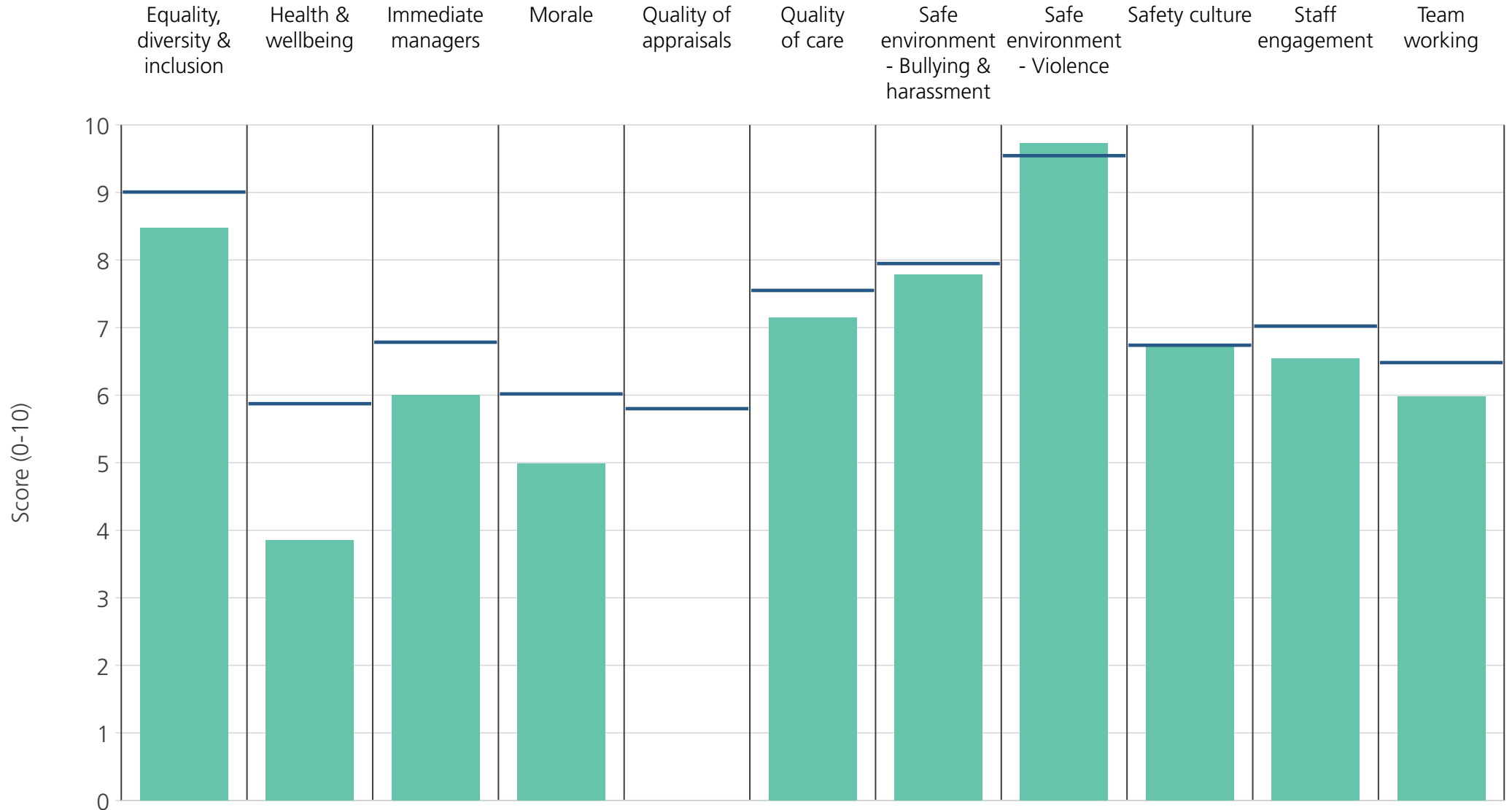
Directorate	8.4	5.5	6.7	6.0	6.6	7.1	6.0	8.9	7.7	7.1	6.1
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	21	22	23	21	17	23	20	21	21	24	24



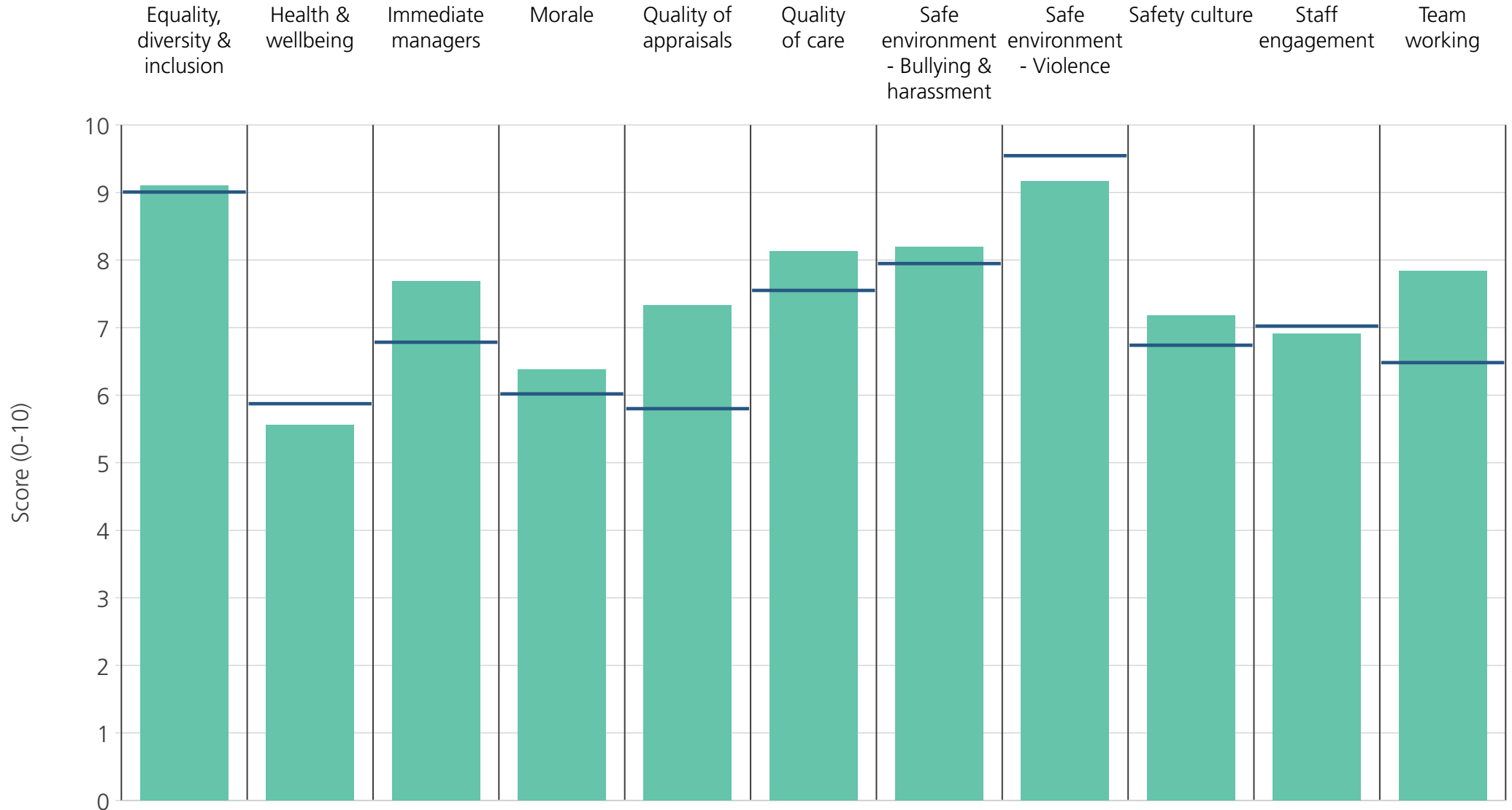
Directorate	8.9	7.1	8.0	7.2	7.9	8.7	8.6	10.0	7.7	8.0	8.1
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	31	31	31	29	28	30	31	31	30	31	31



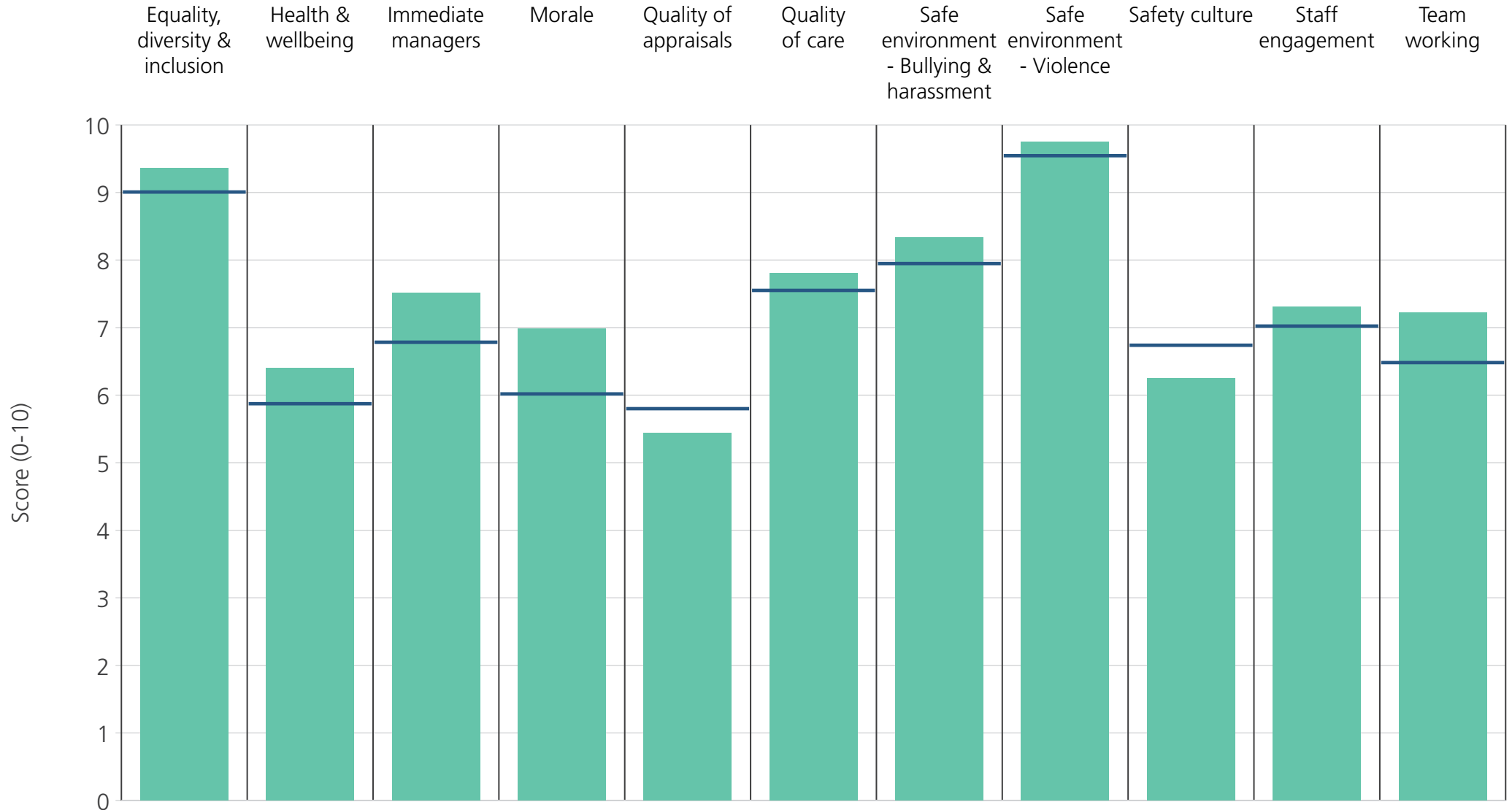
Directorate	8.1	4.8	5.2	5.2	5.6	7.1	8.1	9.7	8.0	6.3	6.4
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	24	24	25	23	16	25	24	24	23	25	25



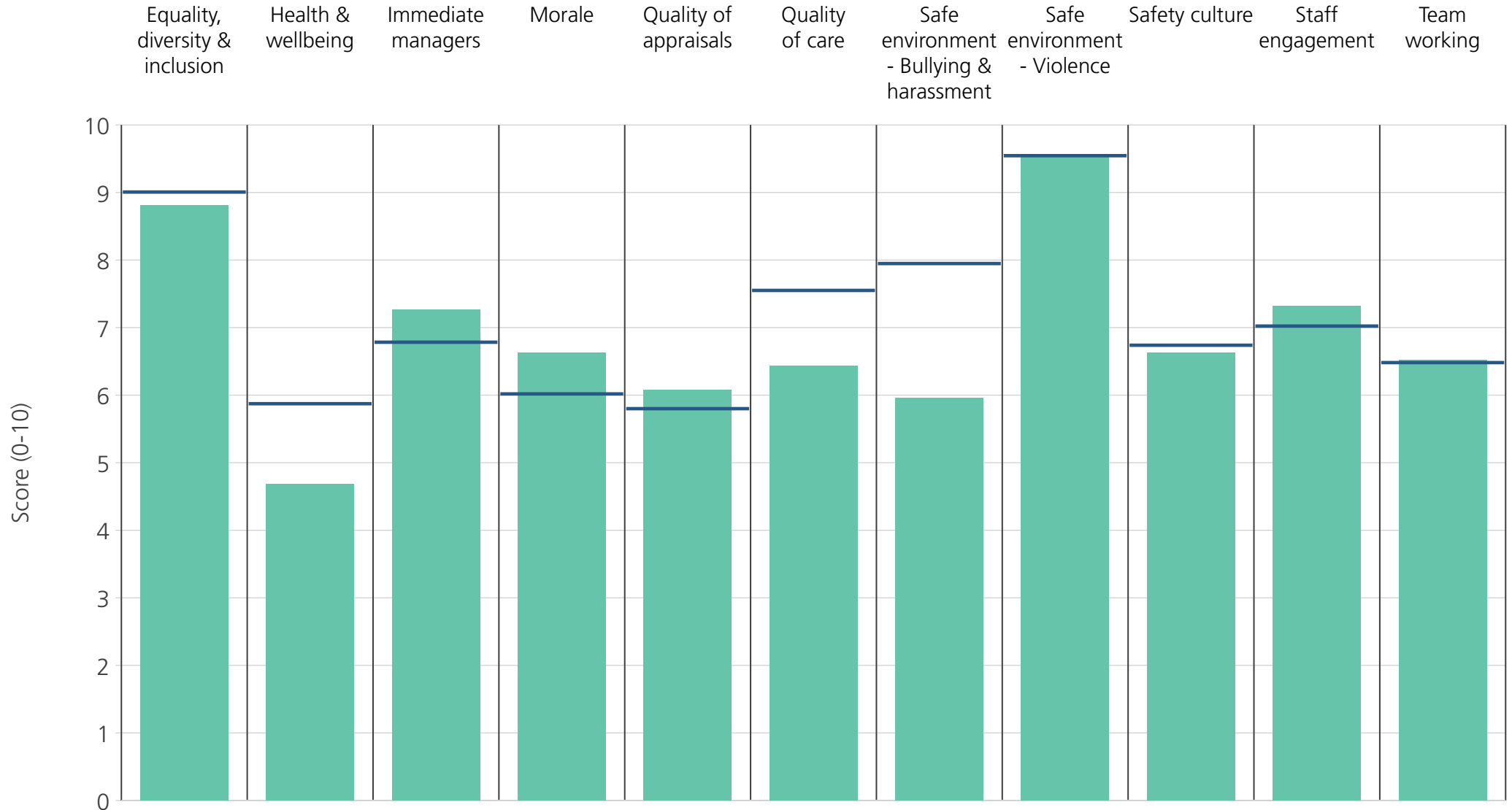
Directorate	8.5	3.8	6.0	5.0	5.8	7.1	7.8	9.7	6.8	6.5	6.0
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	12	13	13	11	6	14	12	12	11	14	14



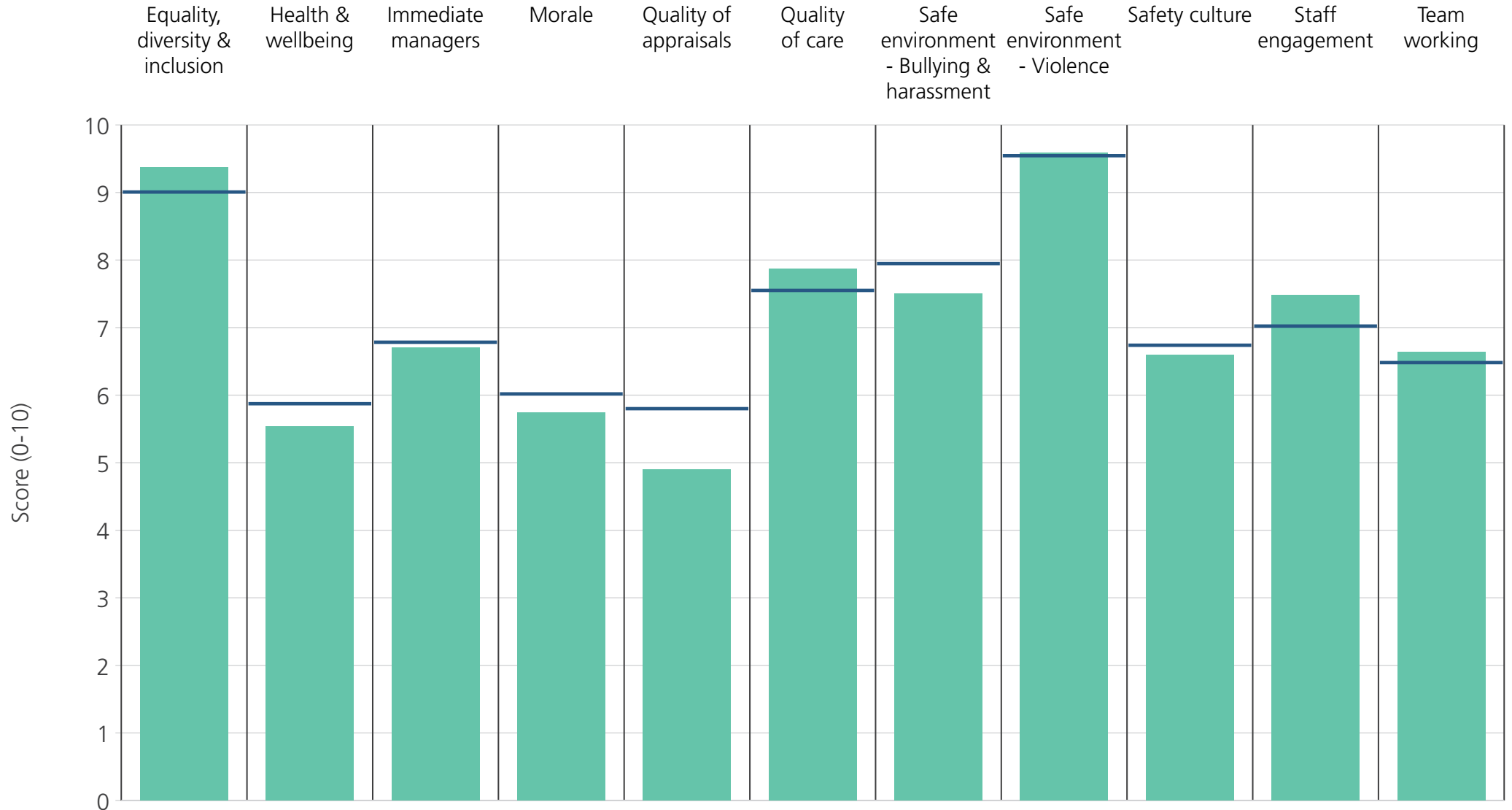
Directorate	9.1	5.6	7.7	6.4	7.3	8.1	8.2	9.2	7.2	6.9	7.8
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	24	25	25	22	22	24	24	24	23	26	26



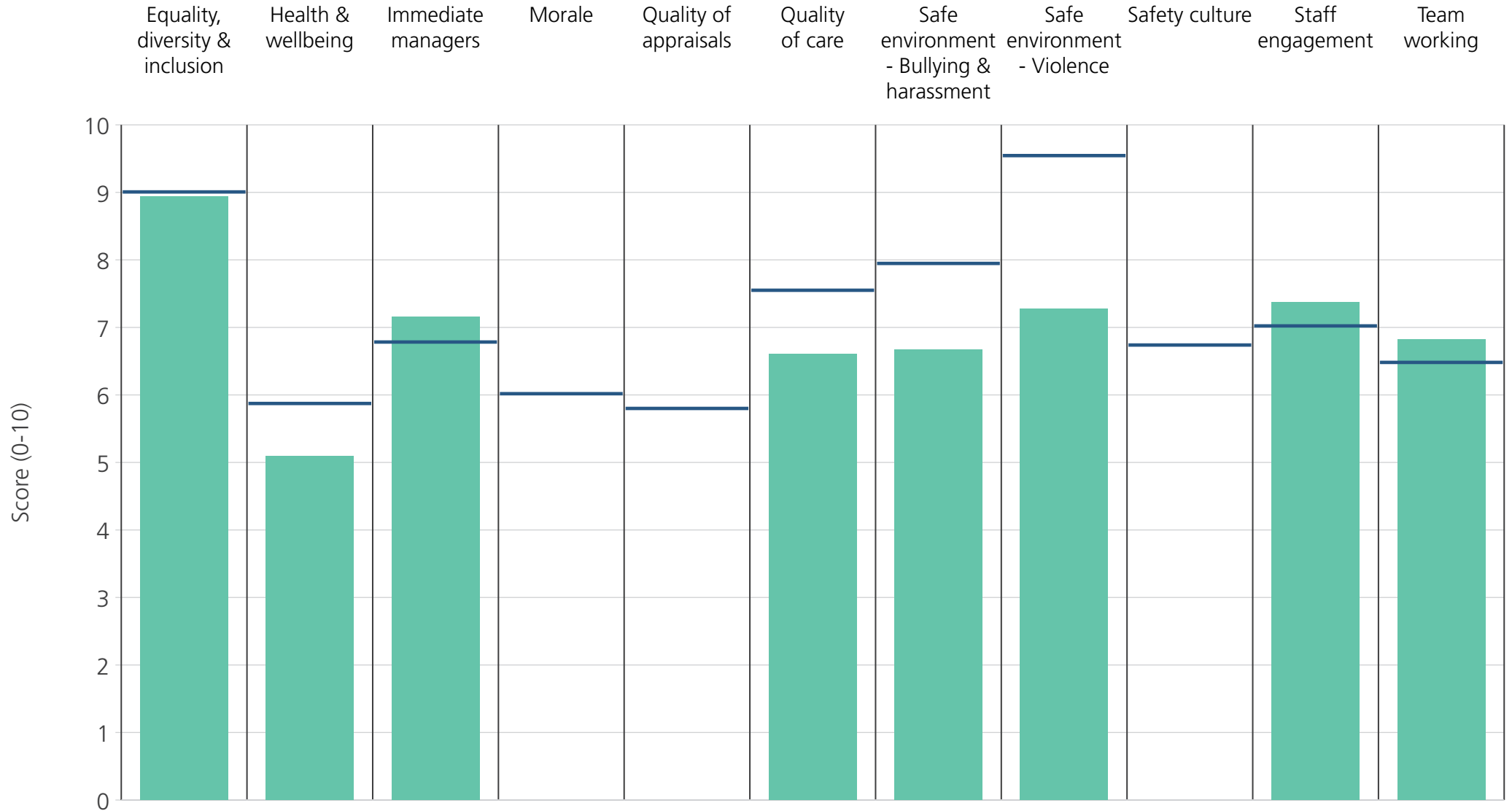
Directorate	9.4	6.4	7.5	7.0	5.4	7.8	8.3	9.7	6.3	7.3	7.2
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	26	26	26	25	23	27	26	26	25	27	27



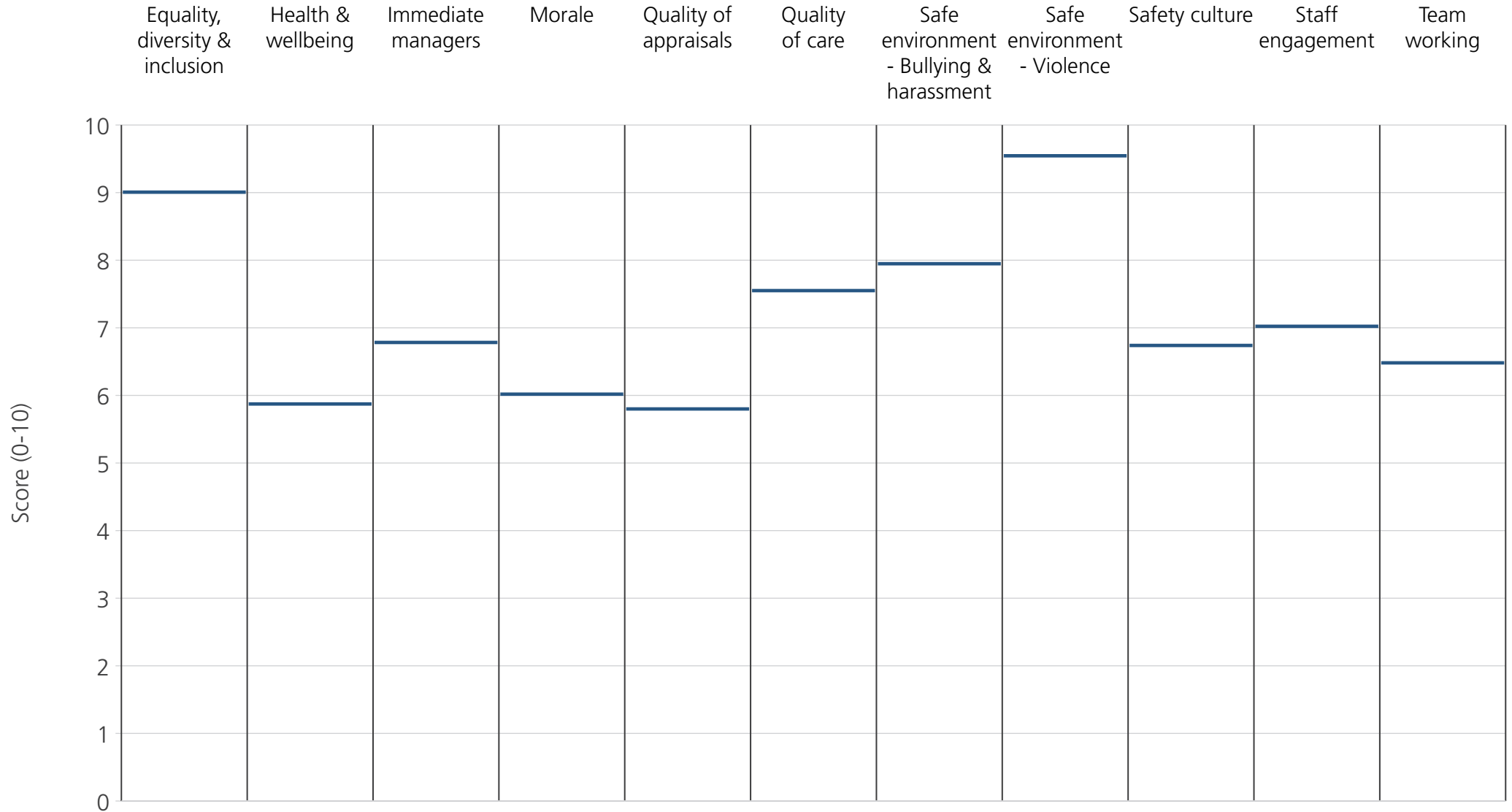
Directorate	8.8	4.7	7.3	6.6	6.1	6.4	6.0	9.5	6.6	7.3	6.5
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	14	14	14	14	14	14	14	14	14	14	14



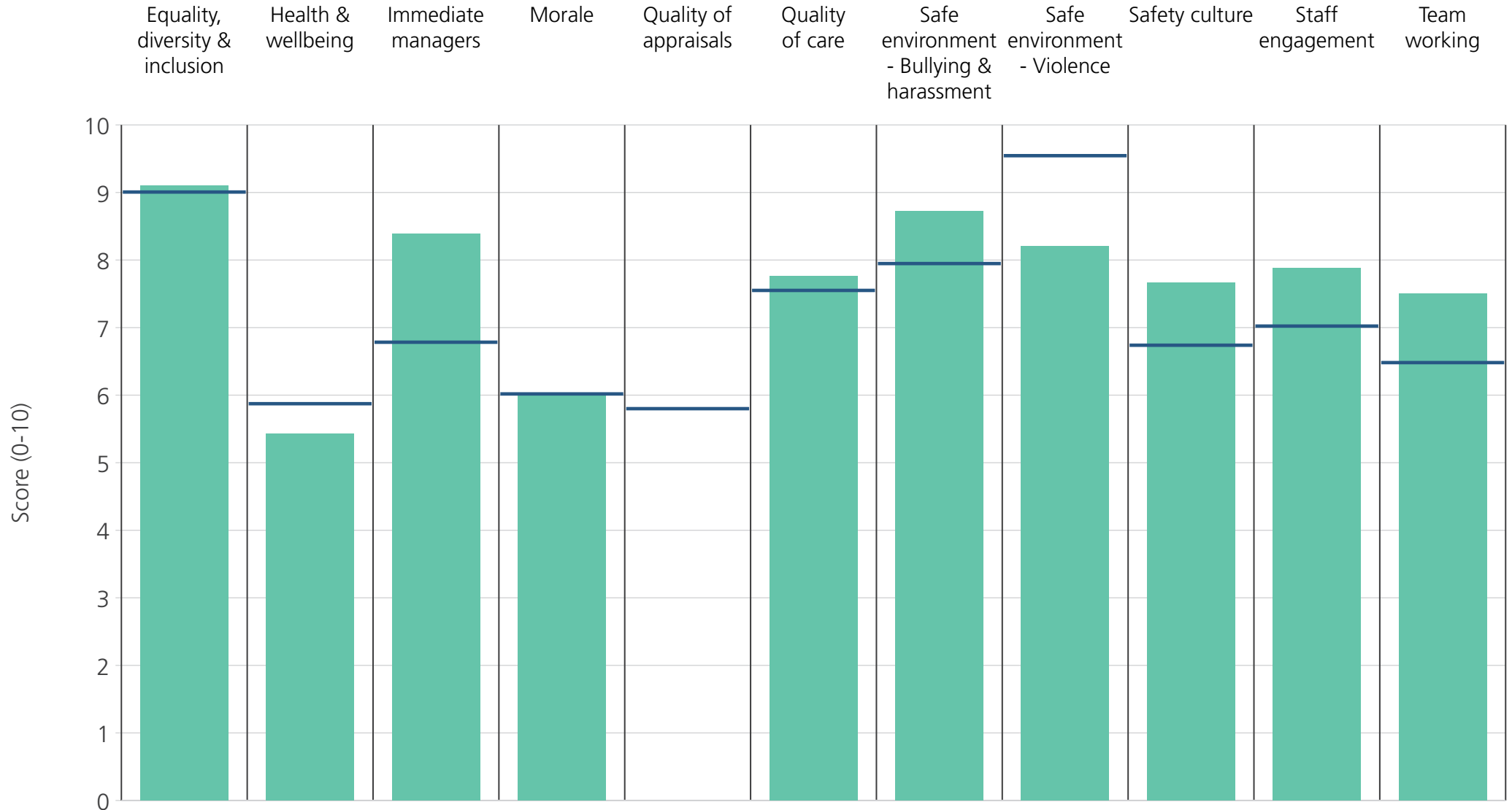
Directorate	9.4	5.5	6.7	5.7	4.9	7.9	7.5	9.6	6.6	7.5	6.6
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	16	16	16	16	12	16	16	16	16	16	16



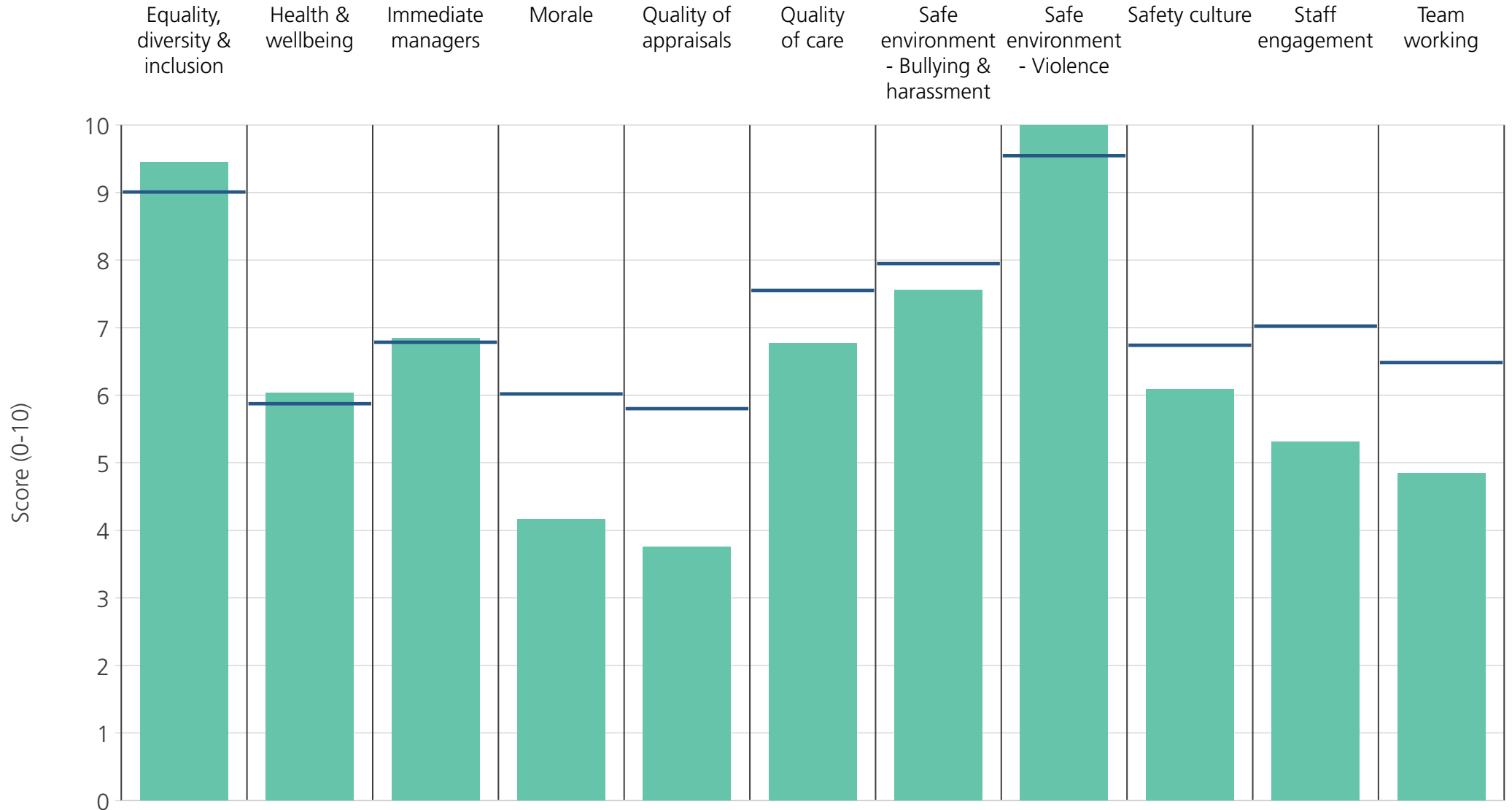
Directorate	8.9	5.1	7.2			6.6	6.7	7.3		7.4	6.8
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	11	11	11	10	8	13	11	11	10	13	13



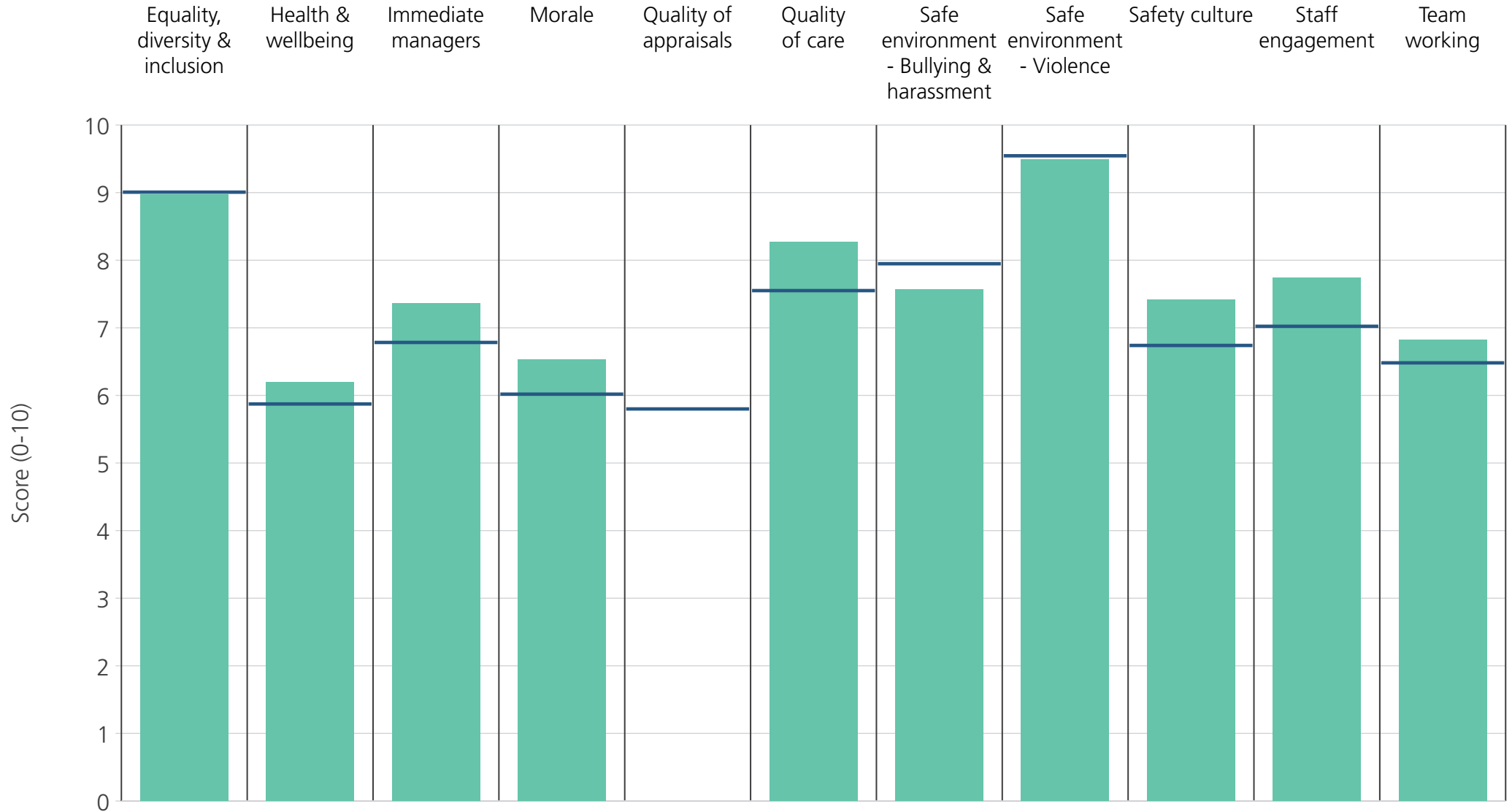
Directorate	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	6	6	7	6	6	7	6	6	6	7	7



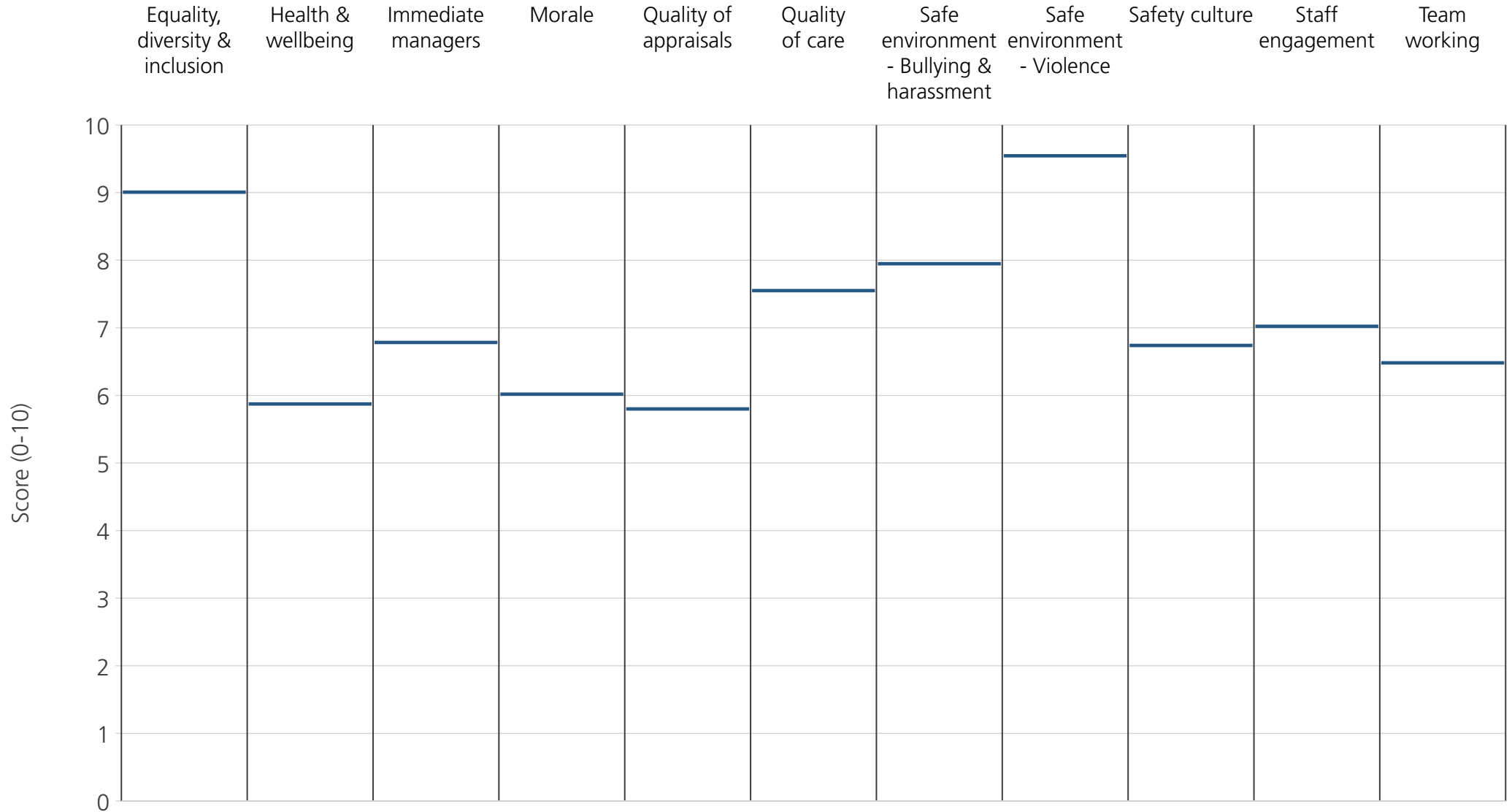
Directorate	9.1	5.4	8.4	6.0		7.8	8.7	8.2	7.7	7.9	7.5
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	13	13	13	13	9	13	13	13	13	13	12



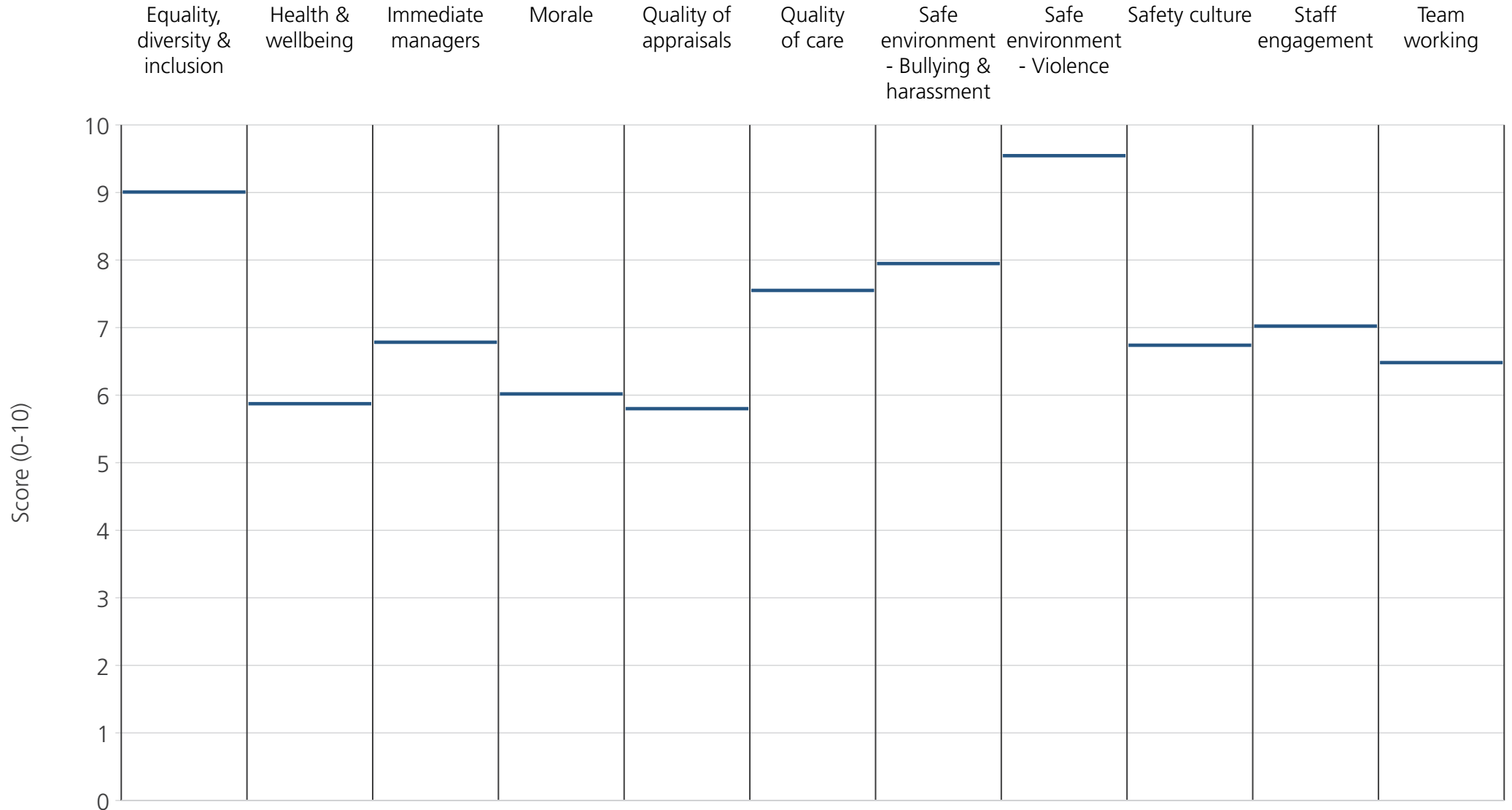
Directorate	9.4	6.0	6.8	4.2	3.8	6.8	7.6	10.0	6.1	5.3	4.8
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	15	15	15	13	13	16	15	15	15	16	16



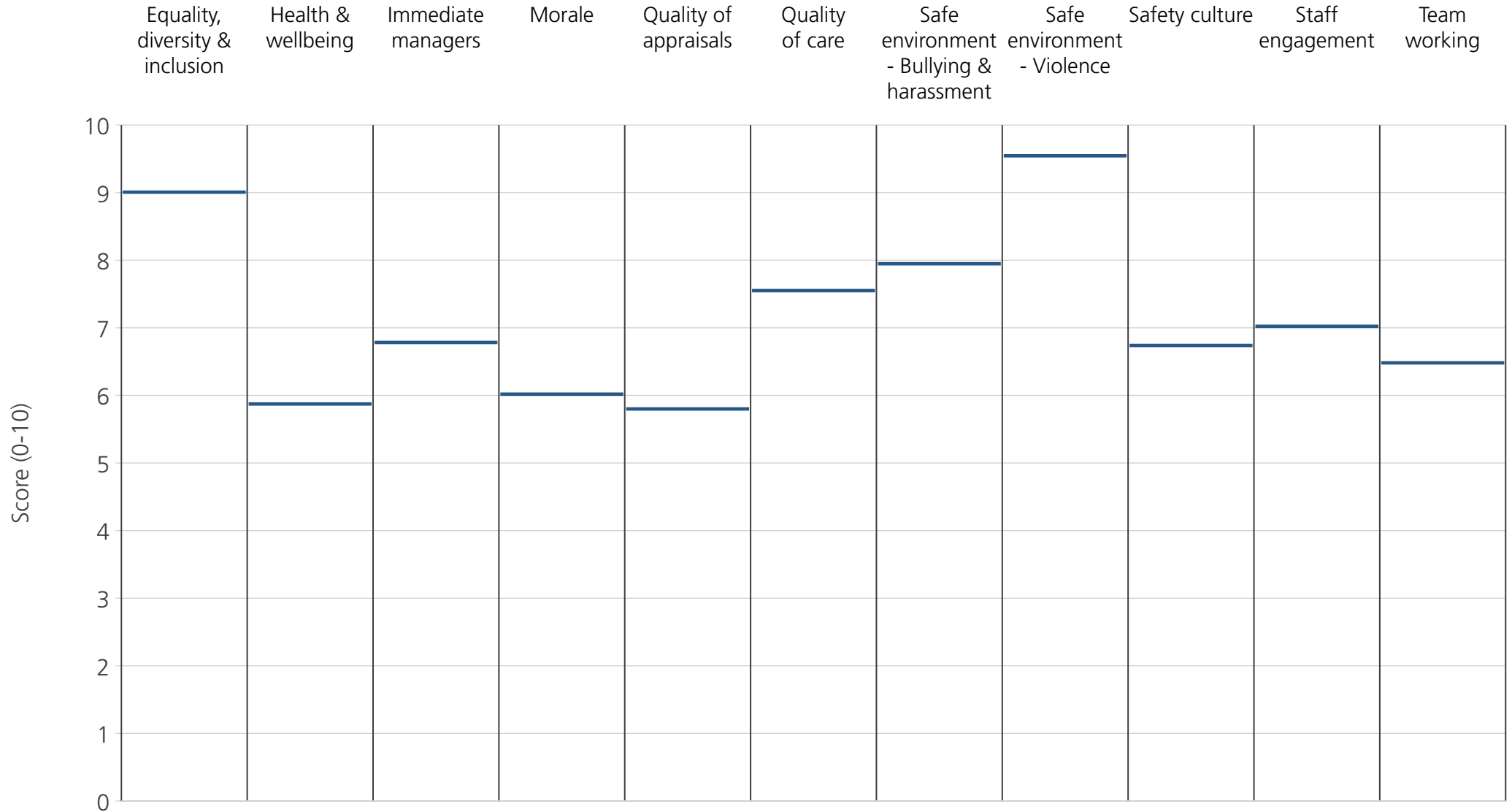
Directorate	9.0	6.2	7.4	6.5		8.3	7.6	9.5	7.4	7.7	6.8
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	13	13	13	12	9	13	13	13	12	13	13



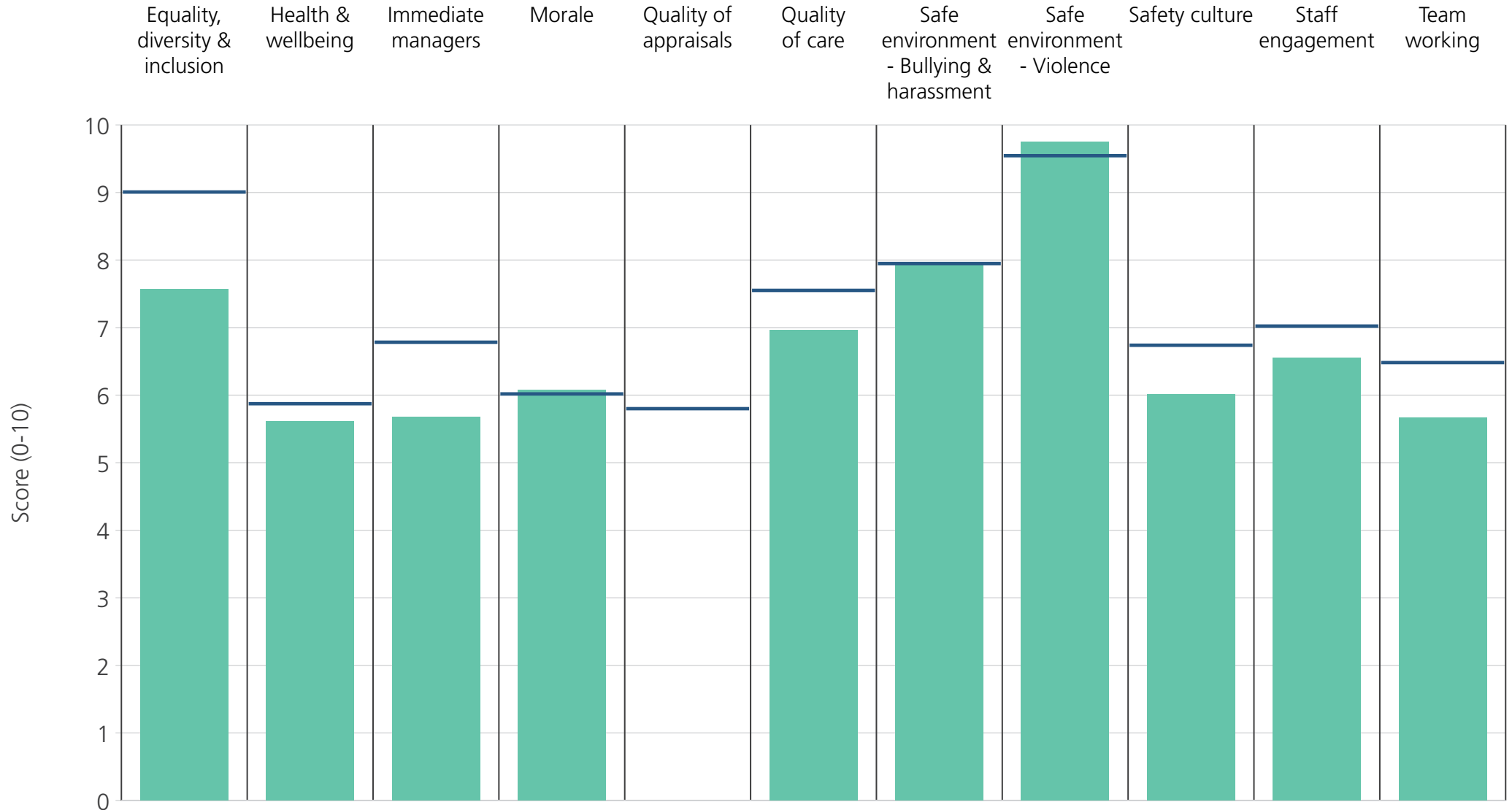
Directorate											
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	9	10	10	10	8	10	10	10	10	10	10



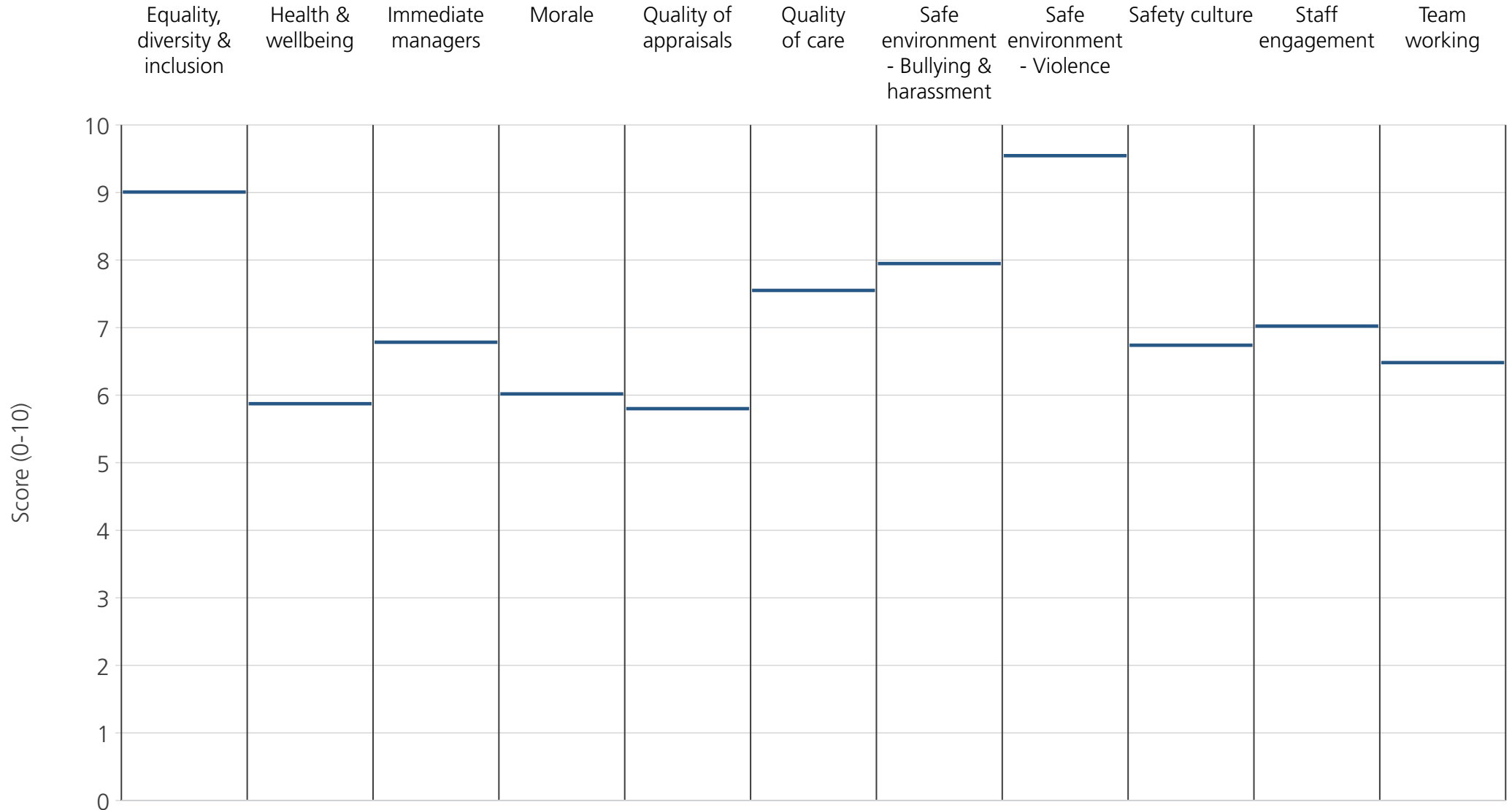
Directorate											
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	9	9	9	9	6	10	9	9	9	10	10



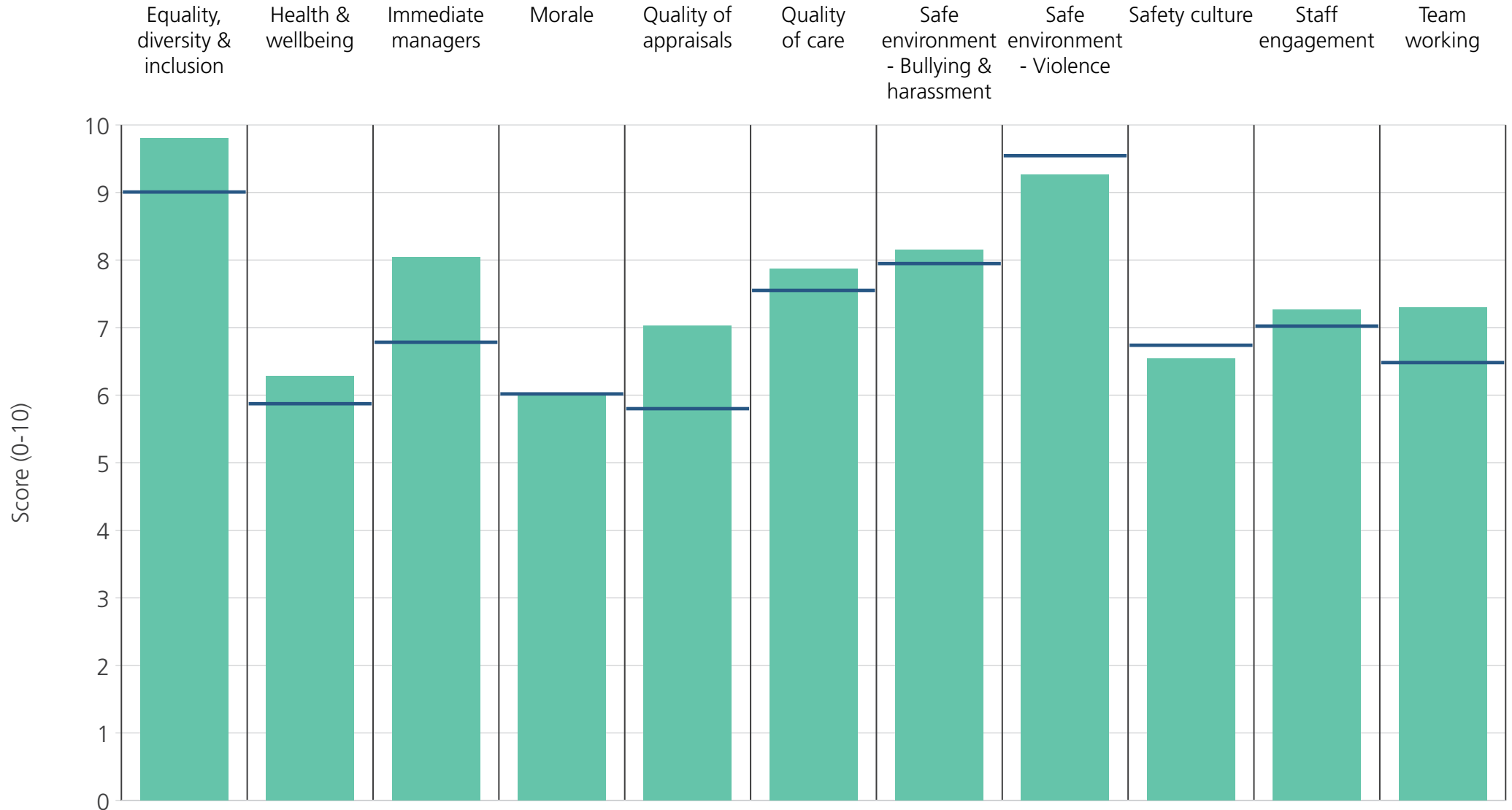
Directorate											
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	7	6	7	6	7	3	6	5	4	6	7



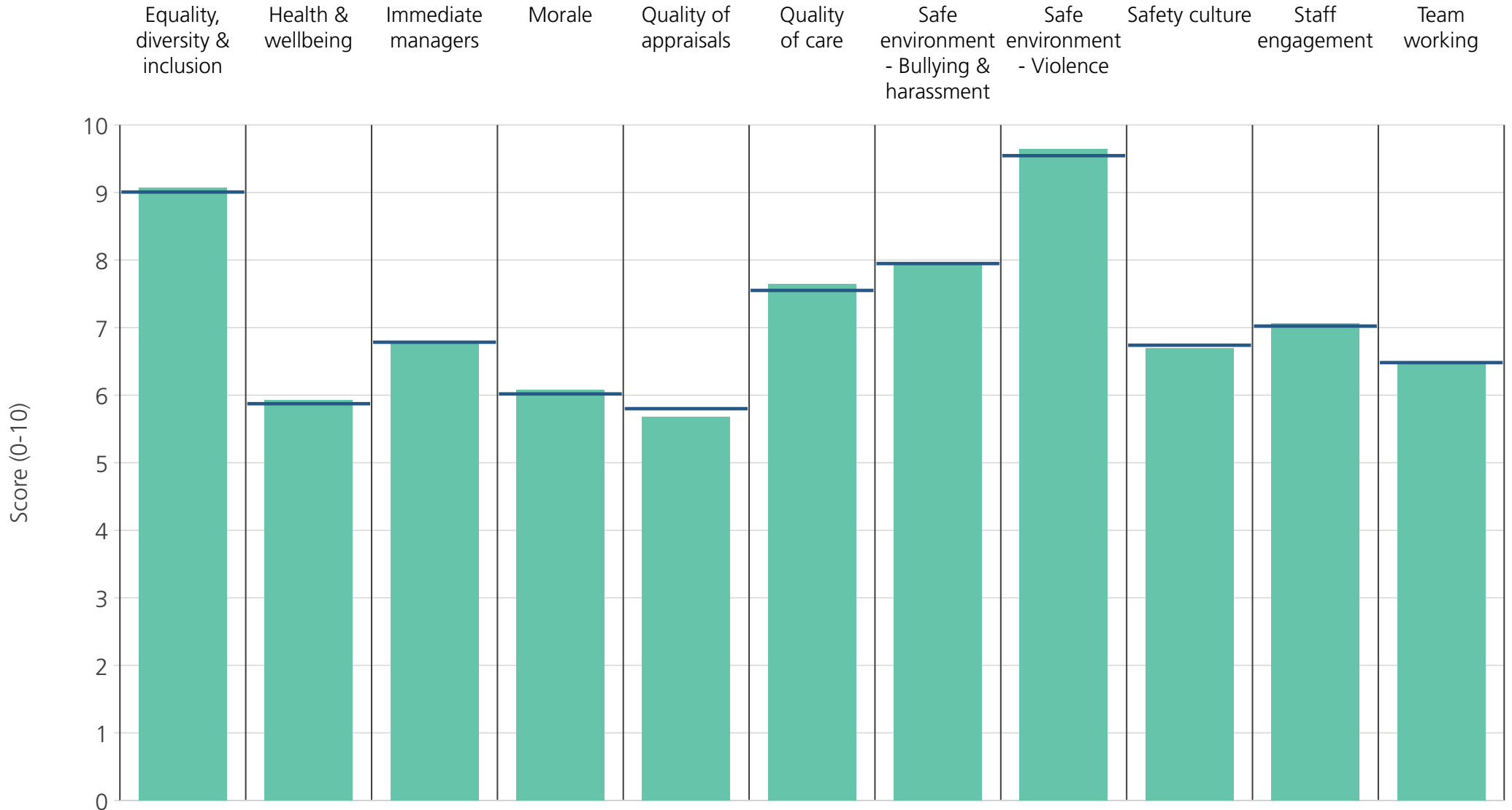
Directorate	7.6	5.6	5.7	6.1	5.8	7.0	7.9	9.7	6.0	6.6	5.7
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	13	14	14	13	10	14	13	13	13	15	15



Directorate											
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	9	9	9	8	7	9	8	9	8	10	10



Directorate	9.8	6.3	8.0	6.0	7.0	7.9	8.1	9.3	6.5	7.3	7.3
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	17	18	18	18	14	18	18	18	18	18	18



Directorate	9.1	5.9	6.8	6.1	5.7	7.6	8.0	9.6	6.7	7.1	6.5
Your org	9.0	5.9	6.8	6.0	5.8	7.6	7.9	9.5	6.7	7.0	6.5
Responses	731	737	738	718	595	637	724	729	729	754	742