

North West Anglia NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for North West Anglia NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by North West Anglia NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

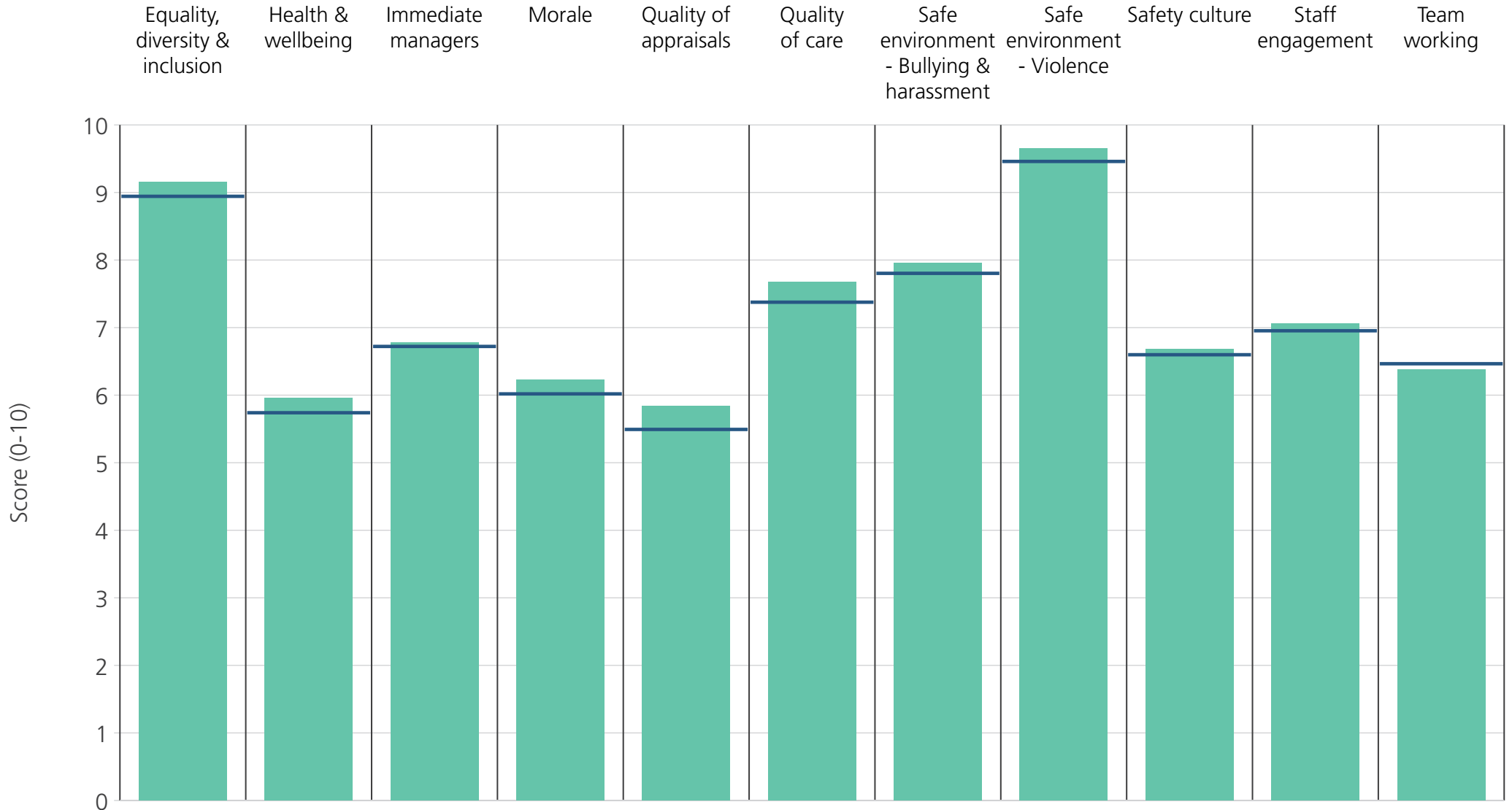
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



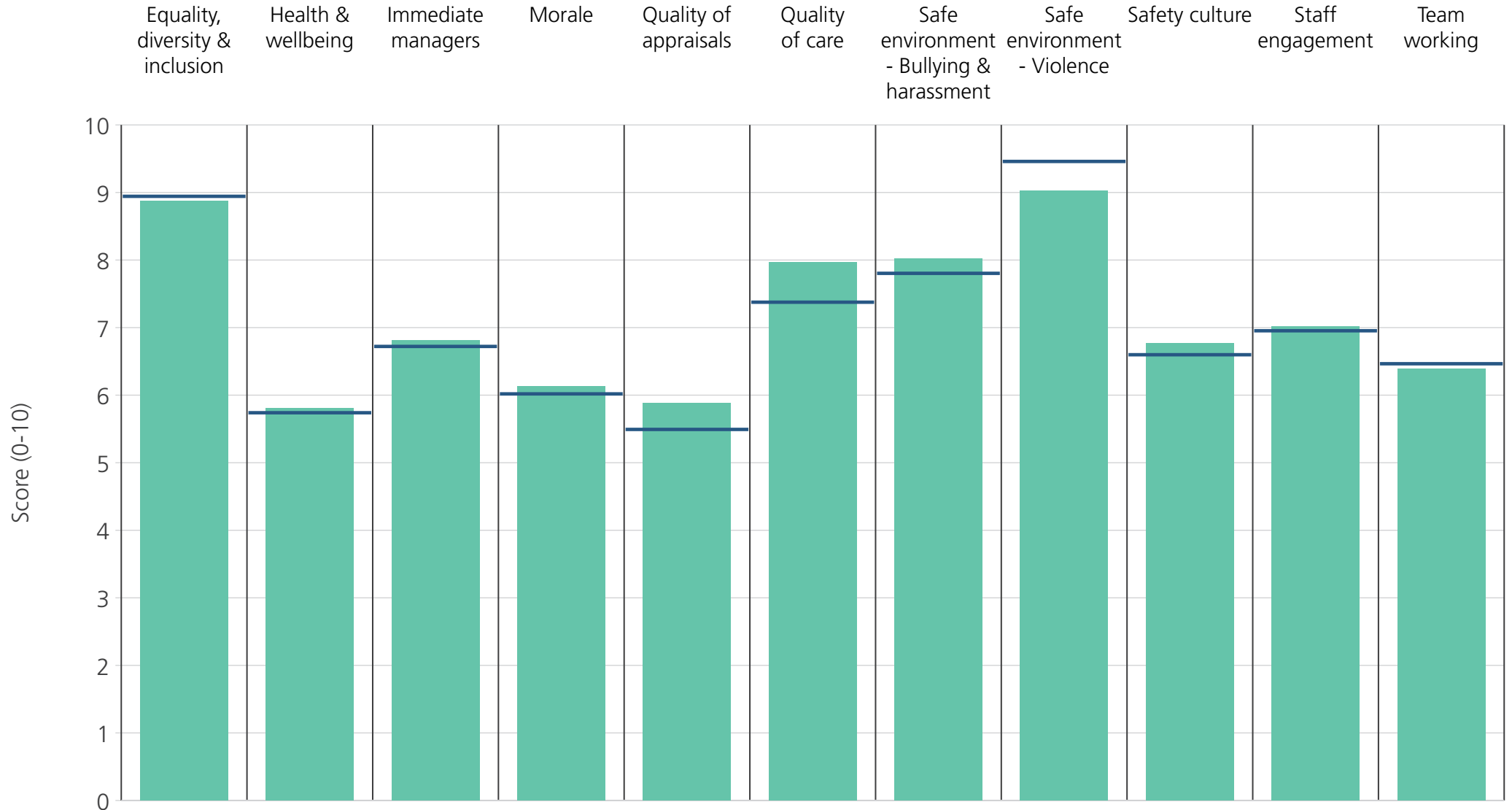
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

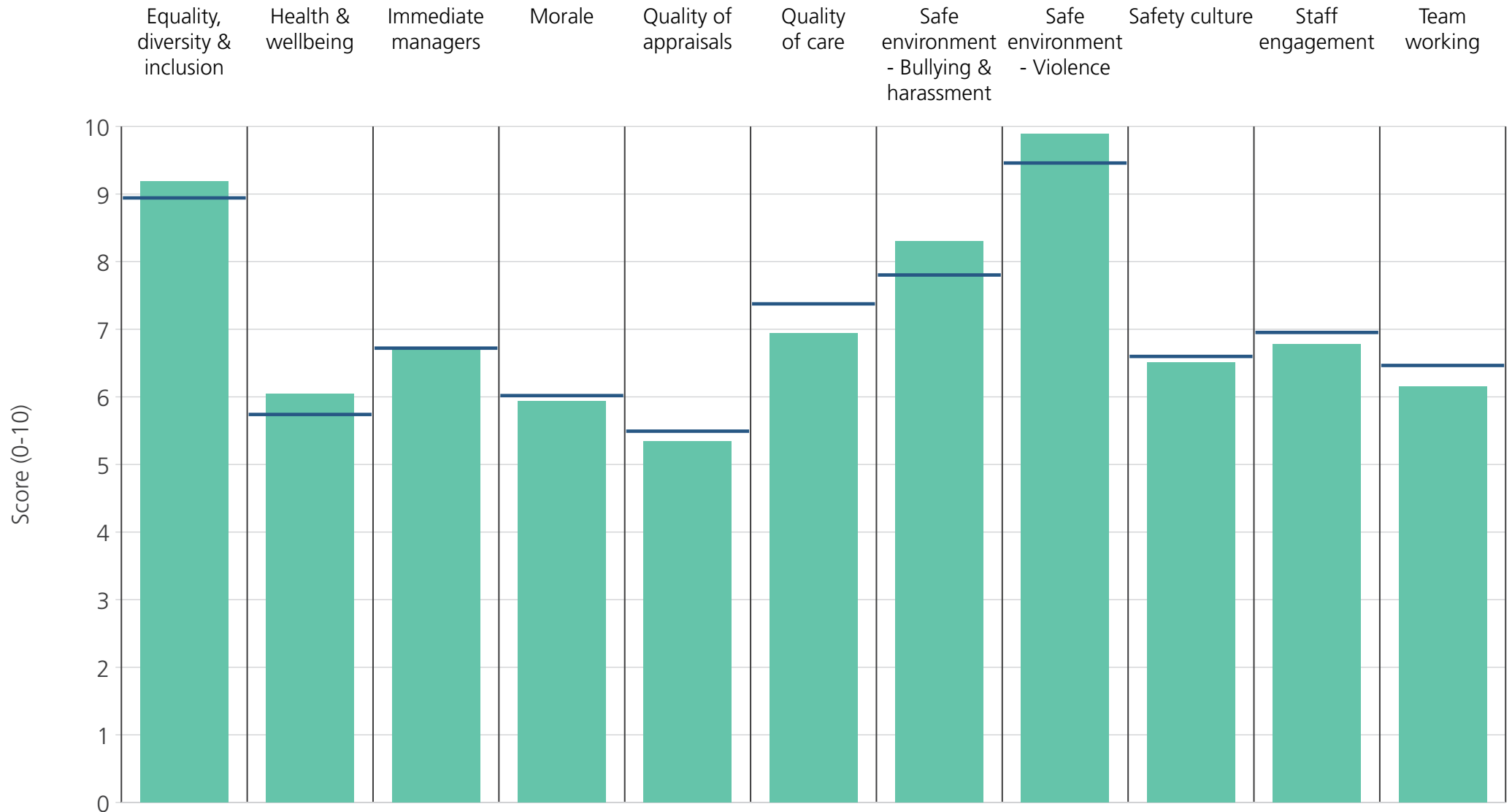
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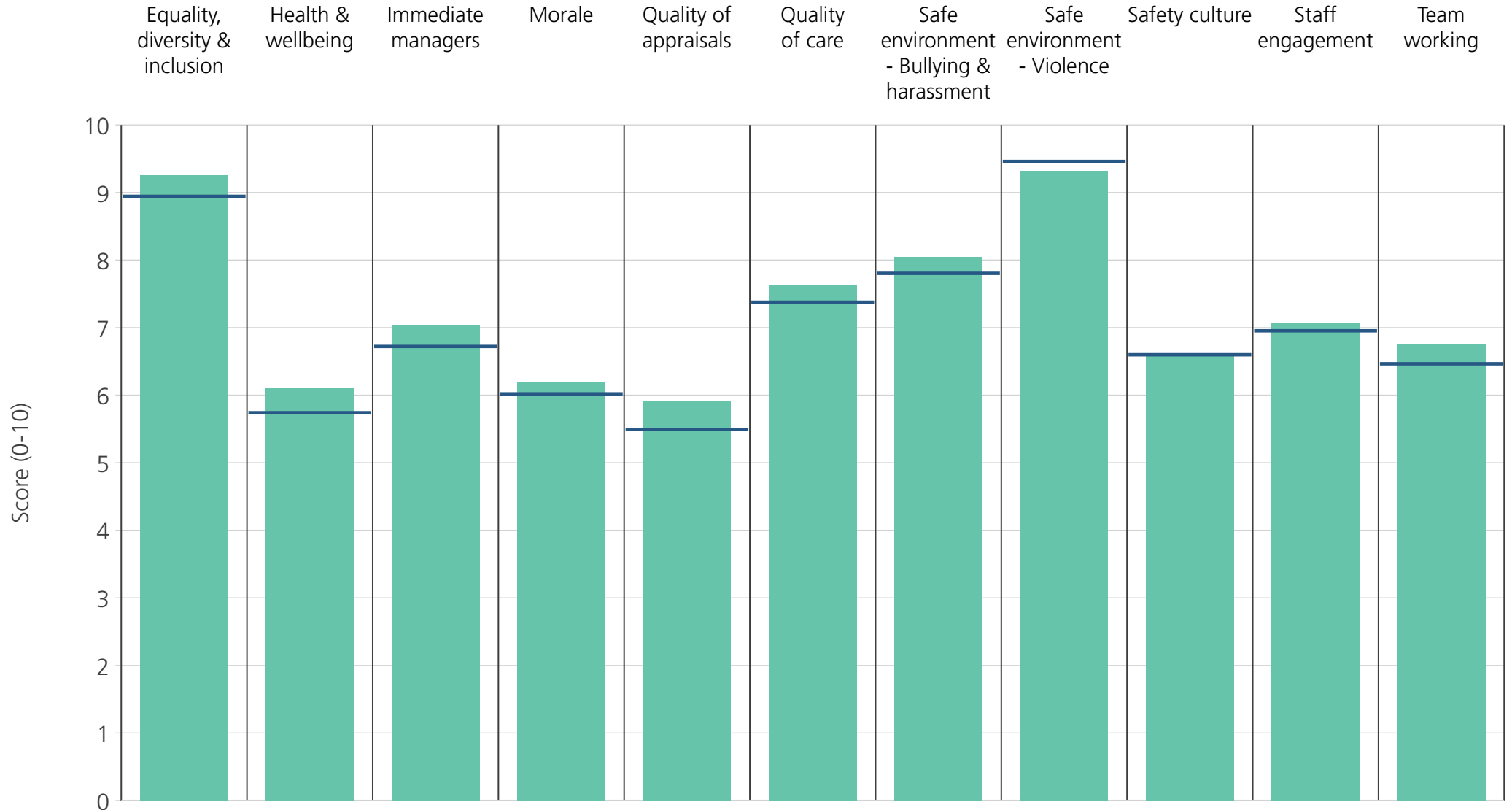
Directorate	9.2	6.0	6.8	6.2	5.8	7.7	8.0	9.7	6.7	7.1	6.4
Your org	8.9	5.7	6.7	6.0	5.5	7.4	7.8	9.5	6.6	7.0	6.5
Responses	67	67	68	67	54	66	67	67	67	69	68



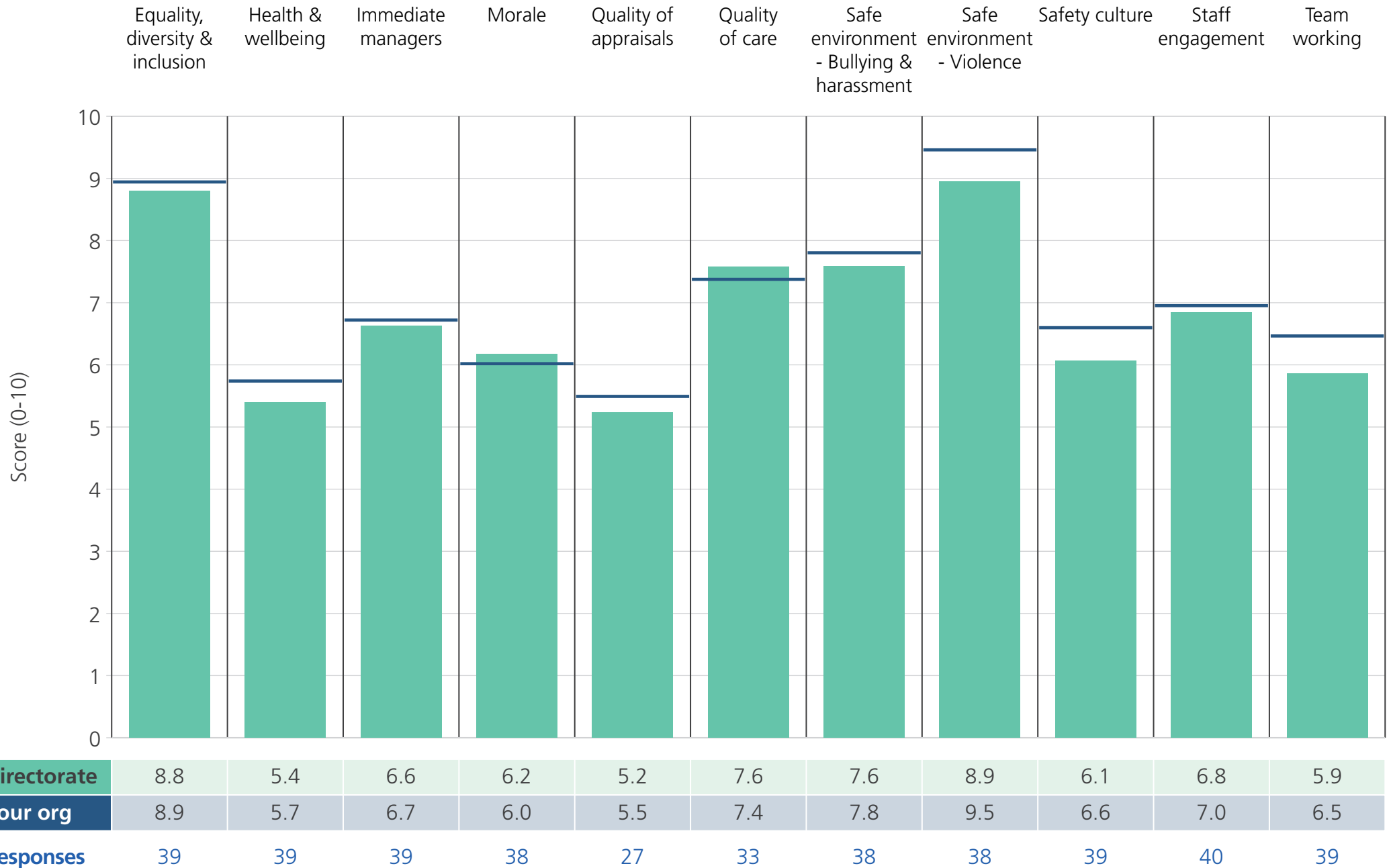
Directorate	8.9	5.8	6.8	6.1	5.9	8.0	8.0	9.0	6.8	7.0	6.4
Your org	8.9	5.7	6.7	6.0	5.5	7.4	7.8	9.5	6.6	7.0	6.5
Responses	259	260	263	258	184	257	259	259	260	267	260

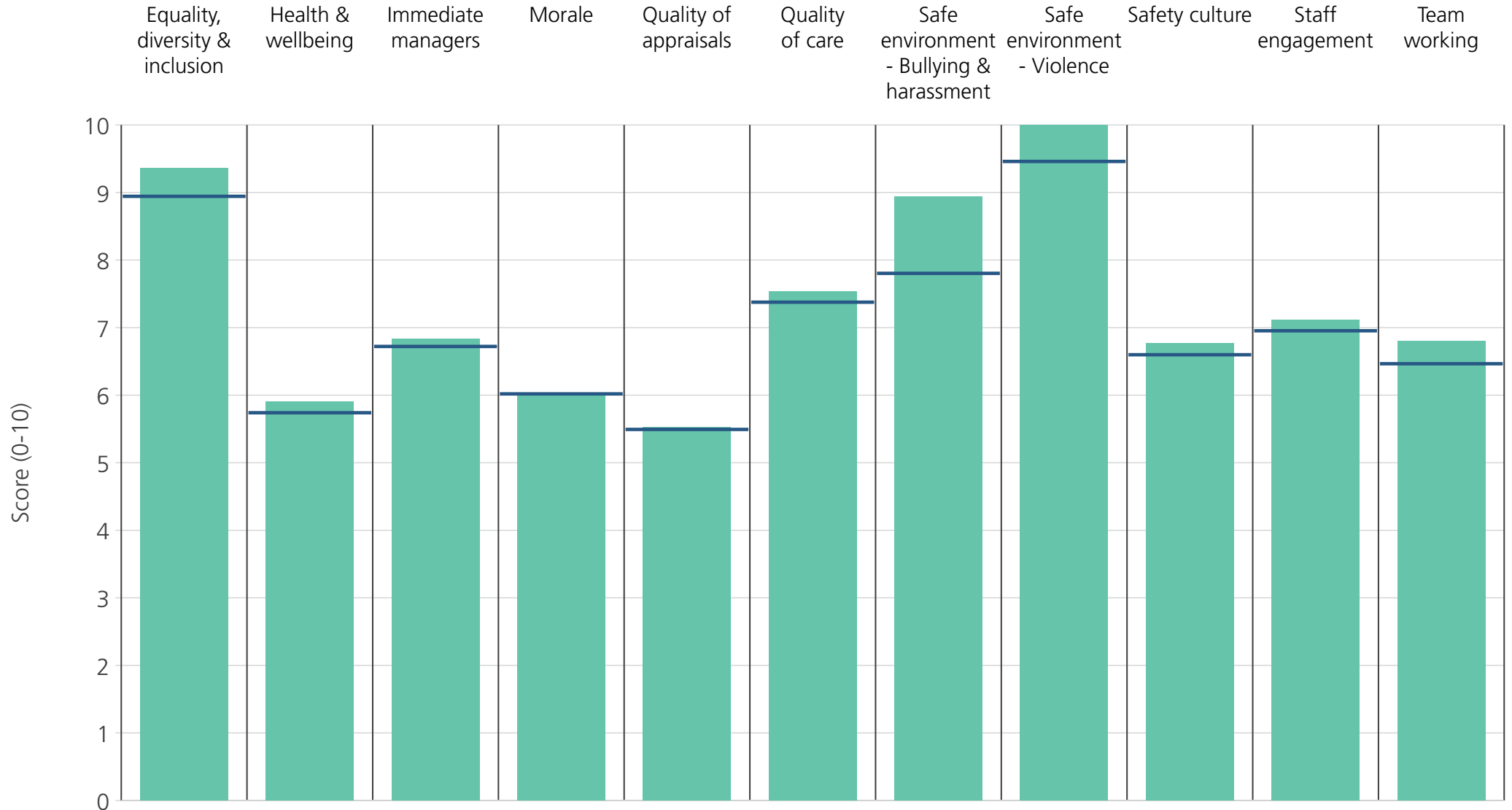


Directorate	9.2	6.0	6.7	5.9	5.3	6.9	8.3	9.9	6.5	6.8	6.2
Your org	8.9	5.7	6.7	6.0	5.5	7.4	7.8	9.5	6.6	7.0	6.5
Responses	557	554	563	551	440	340	555	558	551	571	562

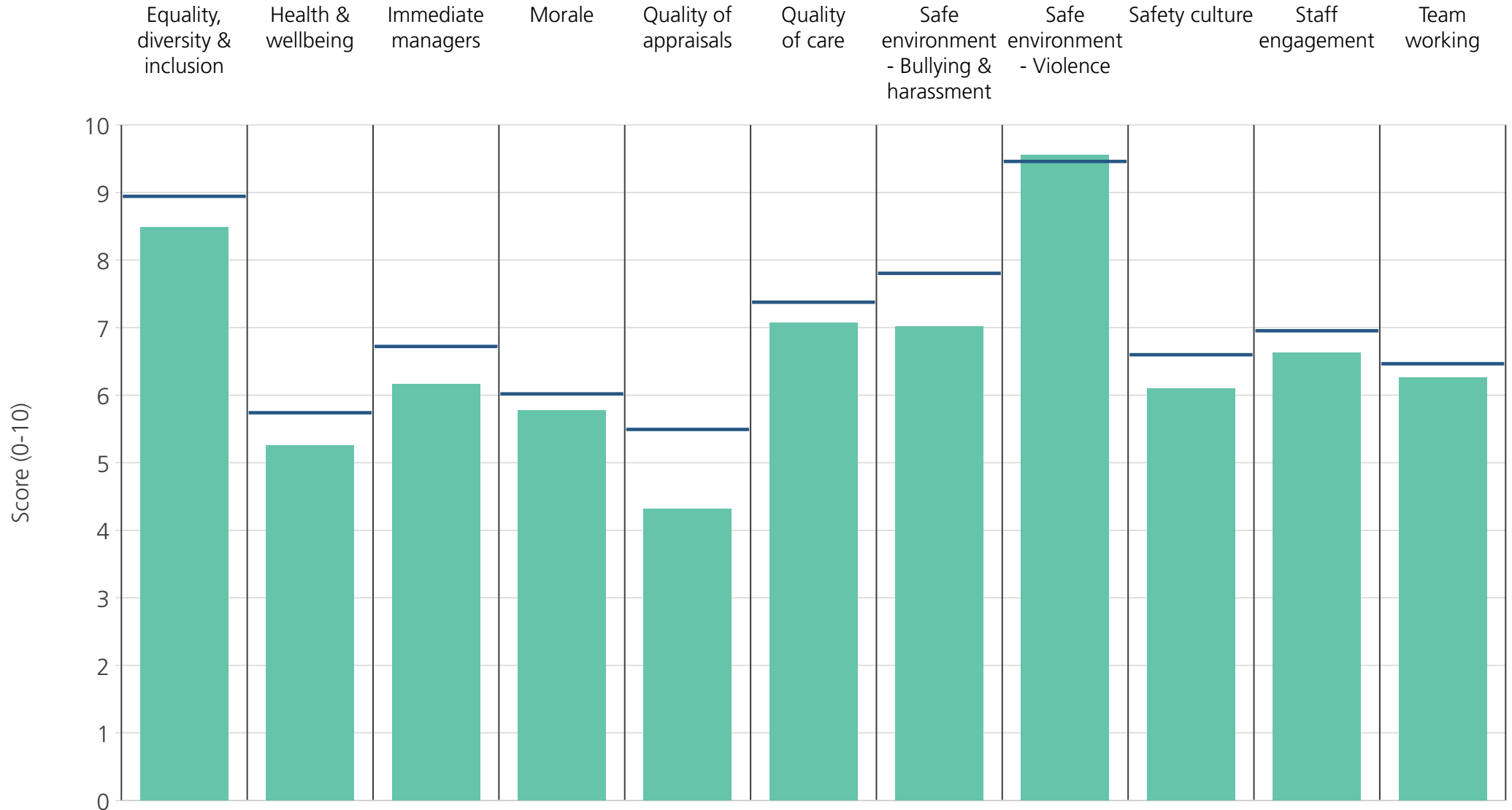


Directorate	9.3	6.1	7.0	6.2	5.9	7.6	8.0	9.3	6.6	7.1	6.8
Your org	8.9	5.7	6.7	6.0	5.5	7.4	7.8	9.5	6.6	7.0	6.5
Responses	136	138	139	136	131	139	138	137	137	140	137

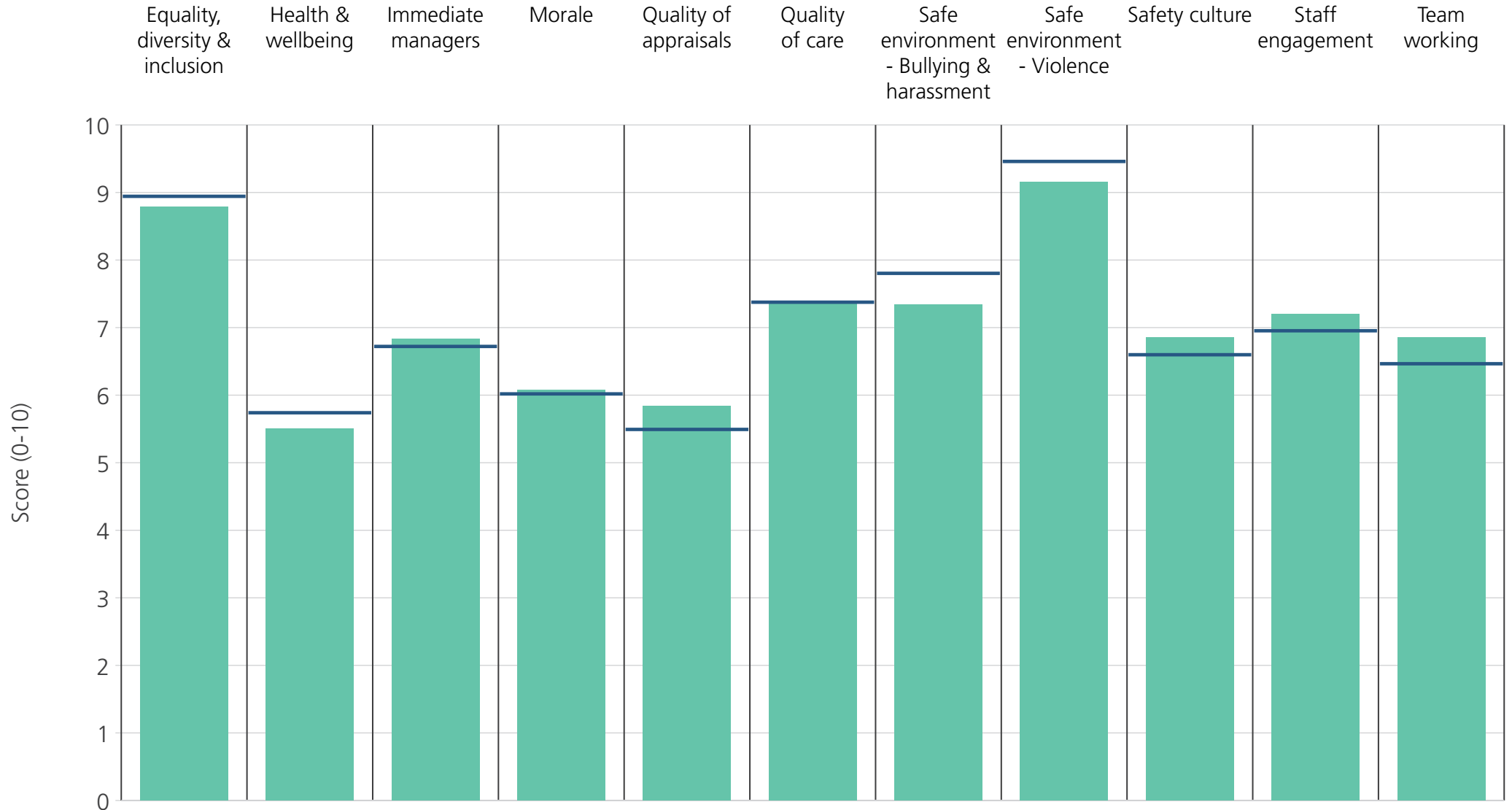




Directorate	9.4	5.9	6.8	6.0	5.5	7.5	8.9	10.0	6.8	7.1	6.8
Your org	8.9	5.7	6.7	6.0	5.5	7.4	7.8	9.5	6.6	7.0	6.5
Responses	66	66	66	66	55	63	66	66	66	66	66



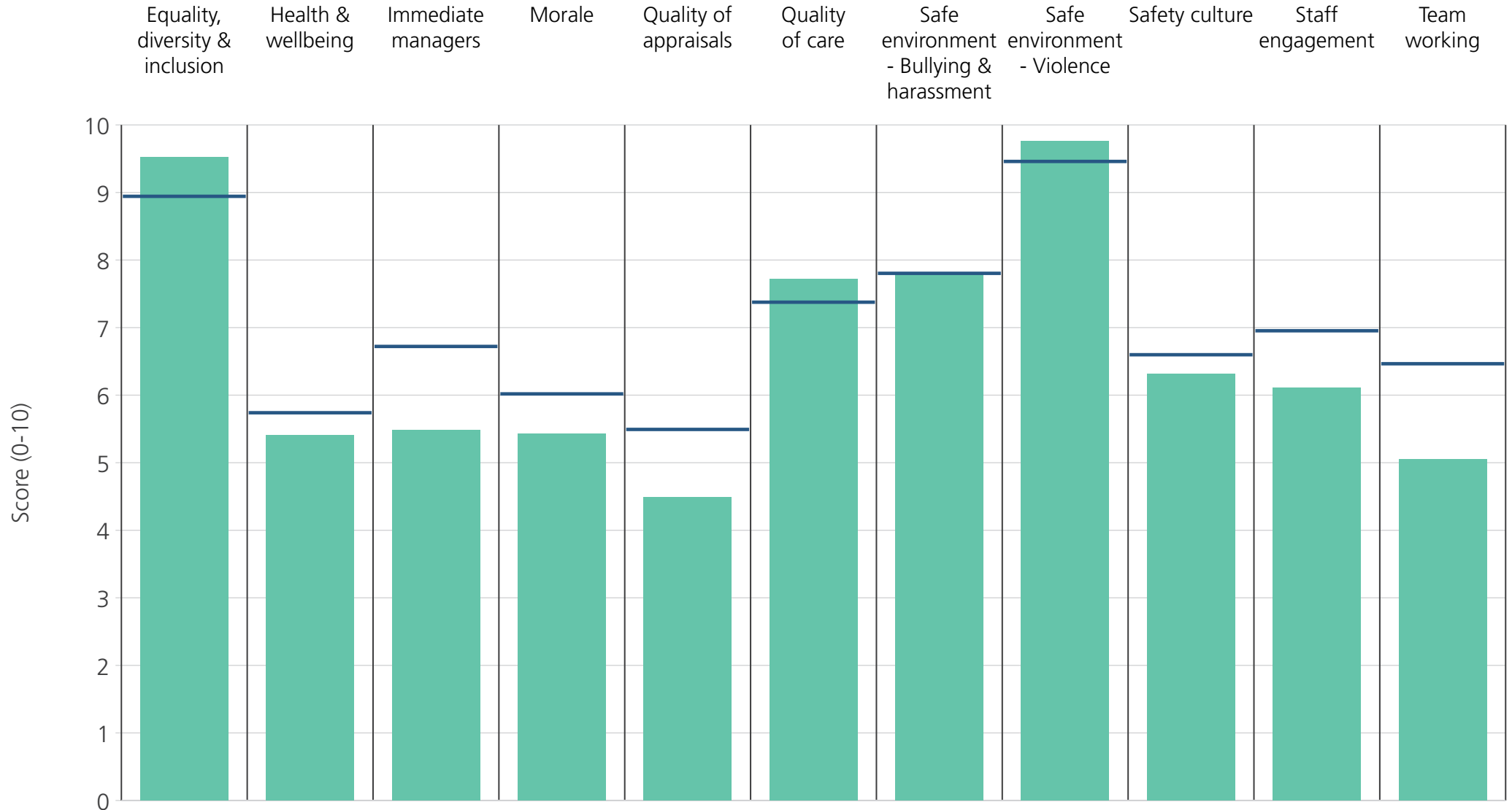
Directorate	8.5	5.3	6.2	5.8	4.3	7.1	7.0	9.6	6.1	6.6	6.3
Your org	8.9	5.7	6.7	6.0	5.5	7.4	7.8	9.5	6.6	7.0	6.5
Responses	243	245	249	241	194	252	244	246	244	253	248



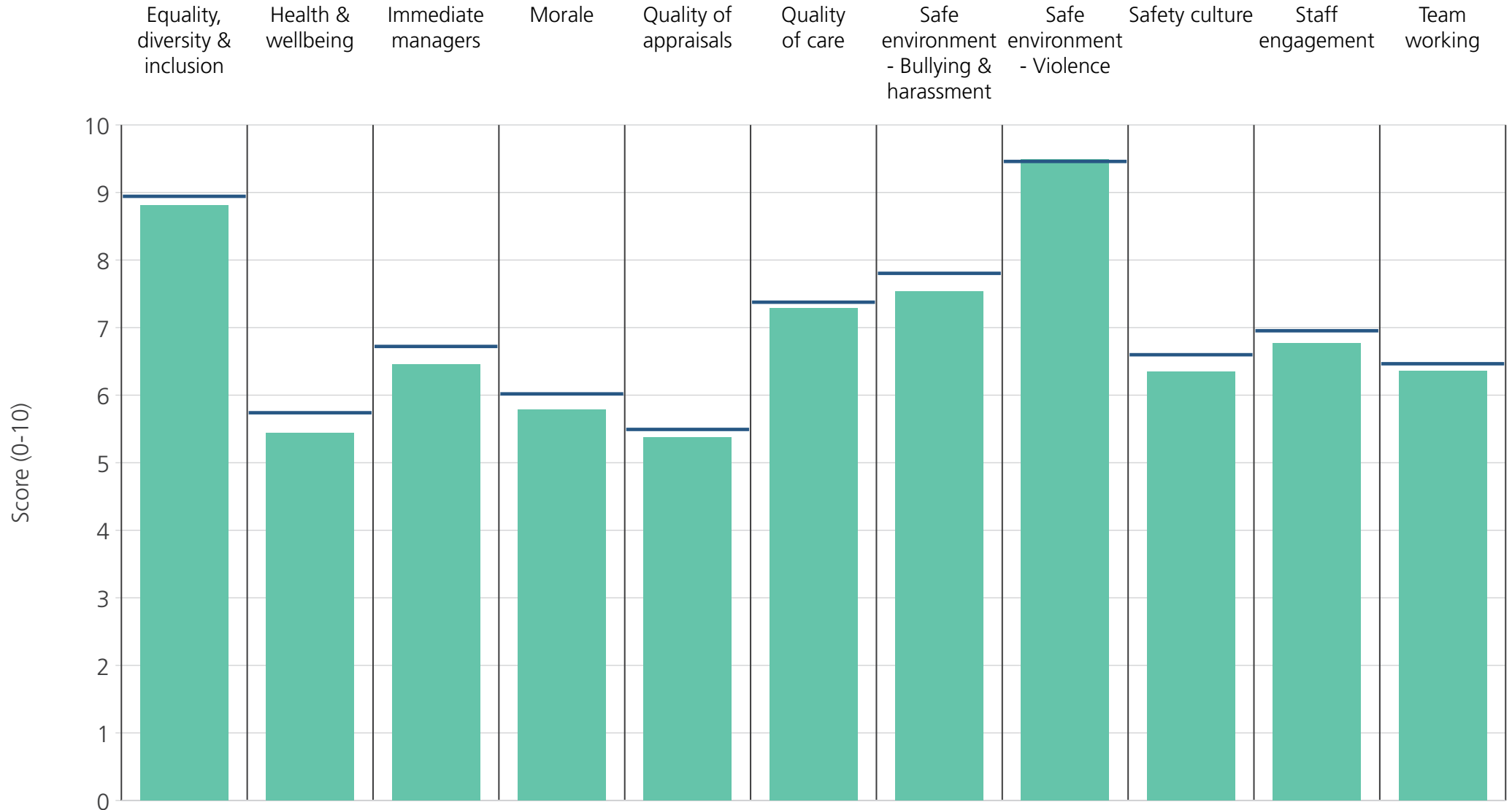
Directorate	8.8	5.5	6.8	6.1	5.8	7.4	7.3	9.2	6.9	7.2	6.9
Your org	8.9	5.7	6.7	6.0	5.5	7.4	7.8	9.5	6.6	7.0	6.5
Responses	535	538	544	536	447	547	538	535	538	554	546

Directorates 2

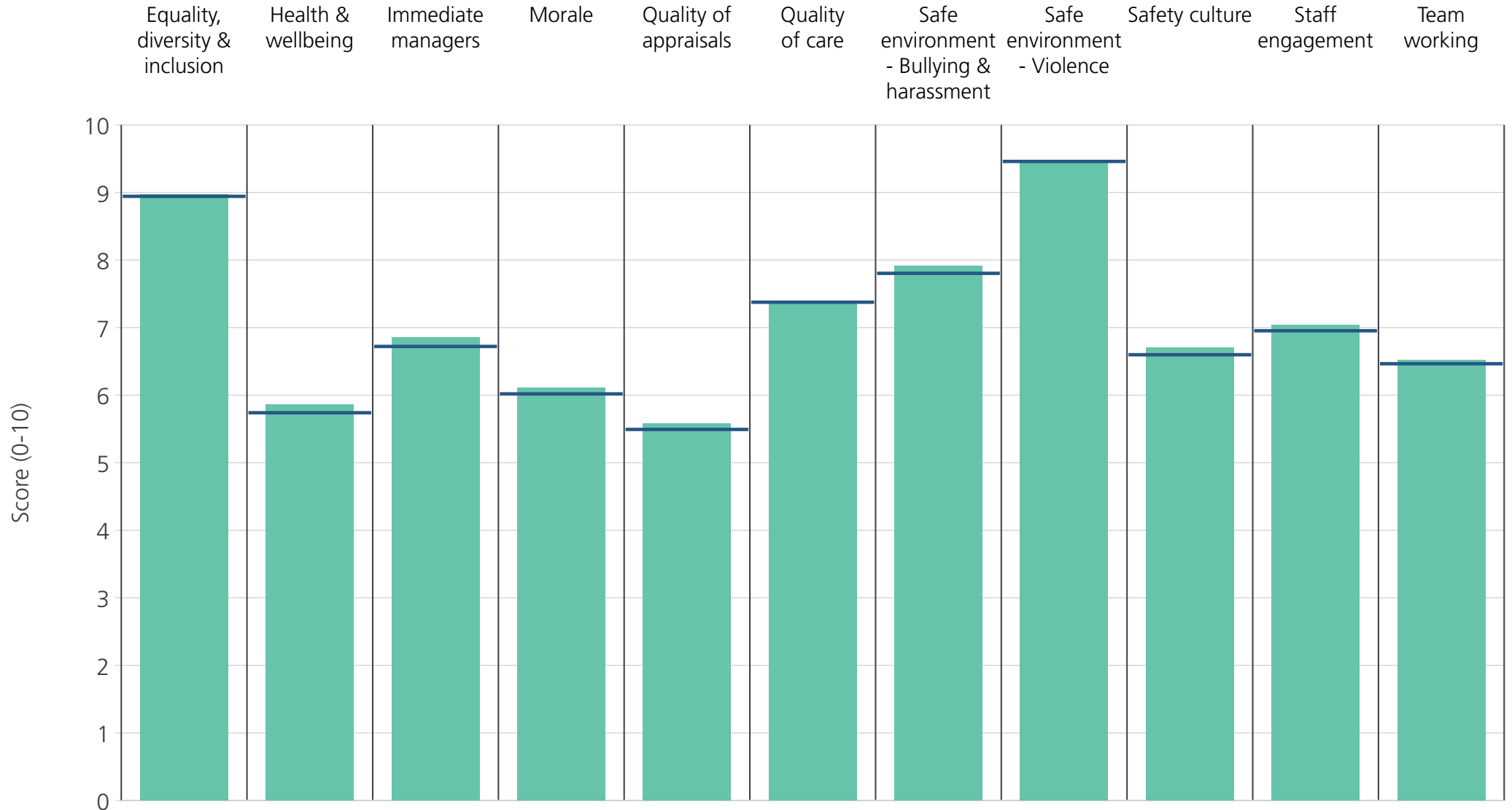
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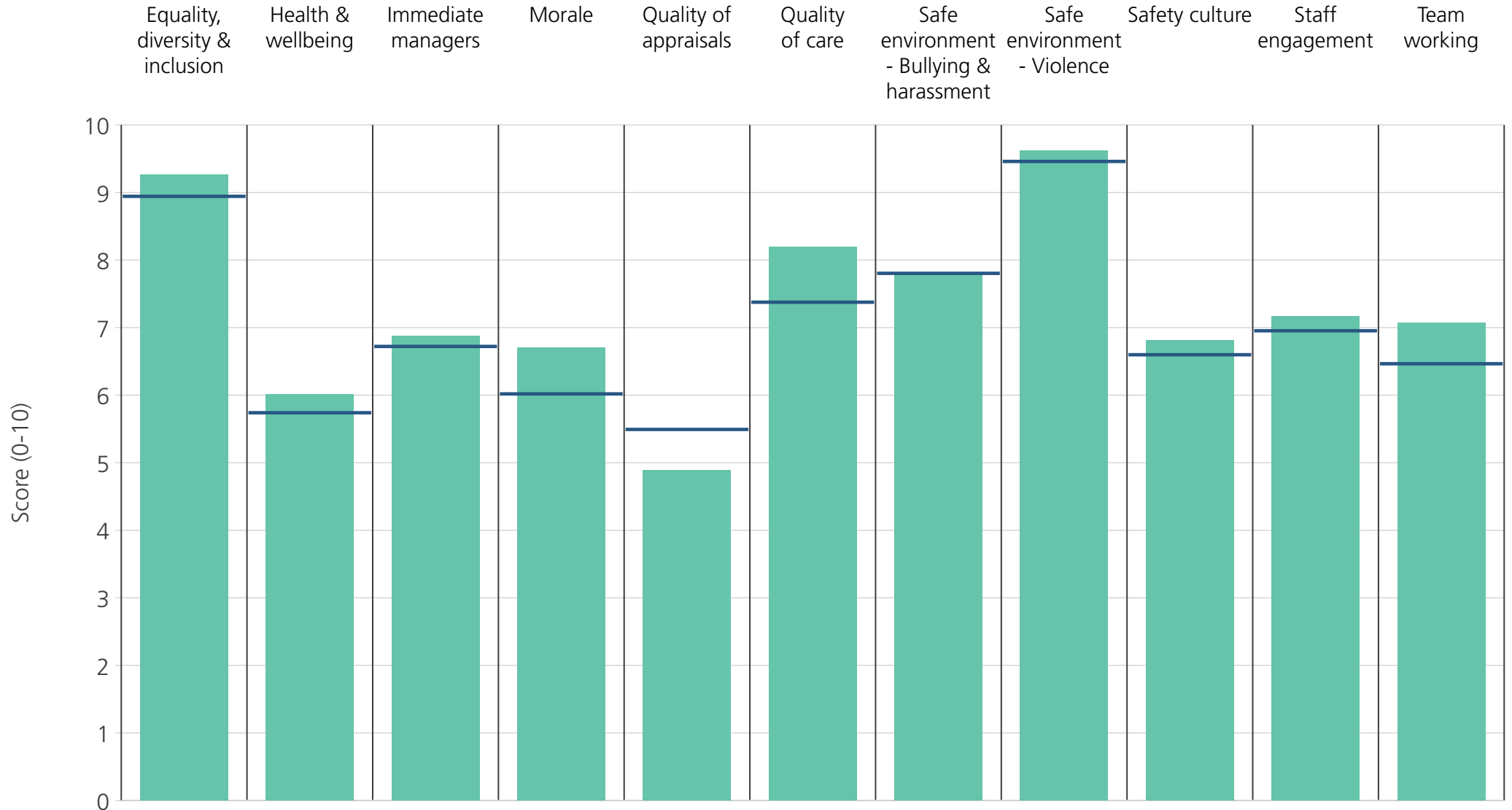
Directorate	9.5	5.4	5.5	5.4	4.5	7.7	7.8	9.8	6.3	6.1	5.0
Your org	8.9	5.7	6.7	6.0	5.5	7.4	7.8	9.5	6.6	7.0	6.5
Responses	28	28	28	28	22	27	28	28	28	28	28



Directorate	8.8	5.4	6.5	5.8	5.4	7.3	7.5	9.5	6.3	6.8	6.4
Your org	8.9	5.7	6.7	6.0	5.5	7.4	7.8	9.5	6.6	7.0	6.5
Responses	529	530	537	528	416	488	526	528	530	541	533



Directorate	9.0	5.9	6.9	6.1	5.6	7.4	7.9	9.4	6.7	7.0	6.5
Your org	8.9	5.7	6.7	6.0	5.5	7.4	7.8	9.5	6.6	7.0	6.5
Responses	1310	1314	1331	1302	1062	1152	1316	1315	1309	1356	1330



Directorate	9.3	6.0	6.9	6.7	4.9	8.2	7.8	9.6	6.8	7.2	7.1
Your org	8.9	5.7	6.7	6.0	5.5	7.4	7.8	9.5	6.6	7.0	6.5
Responses	35	35	35	35	32	30	35	35	35	35	35