

# Lewisham and Greenwich NHS Trust

2019 NHS Staff Survey

**Directorate Report**

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This directorate report for Lewisham and Greenwich NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Lewisham and Greenwich NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

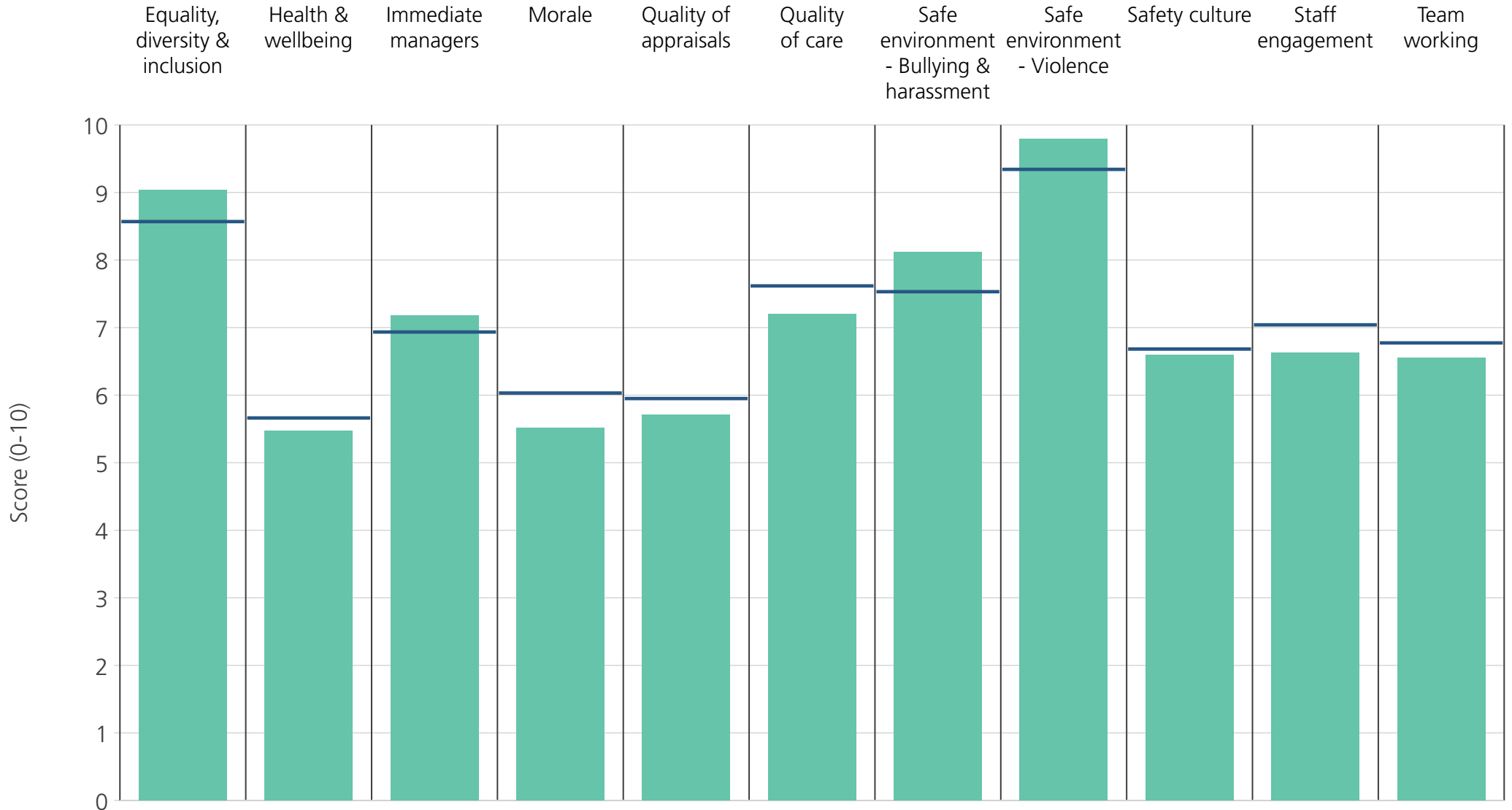
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



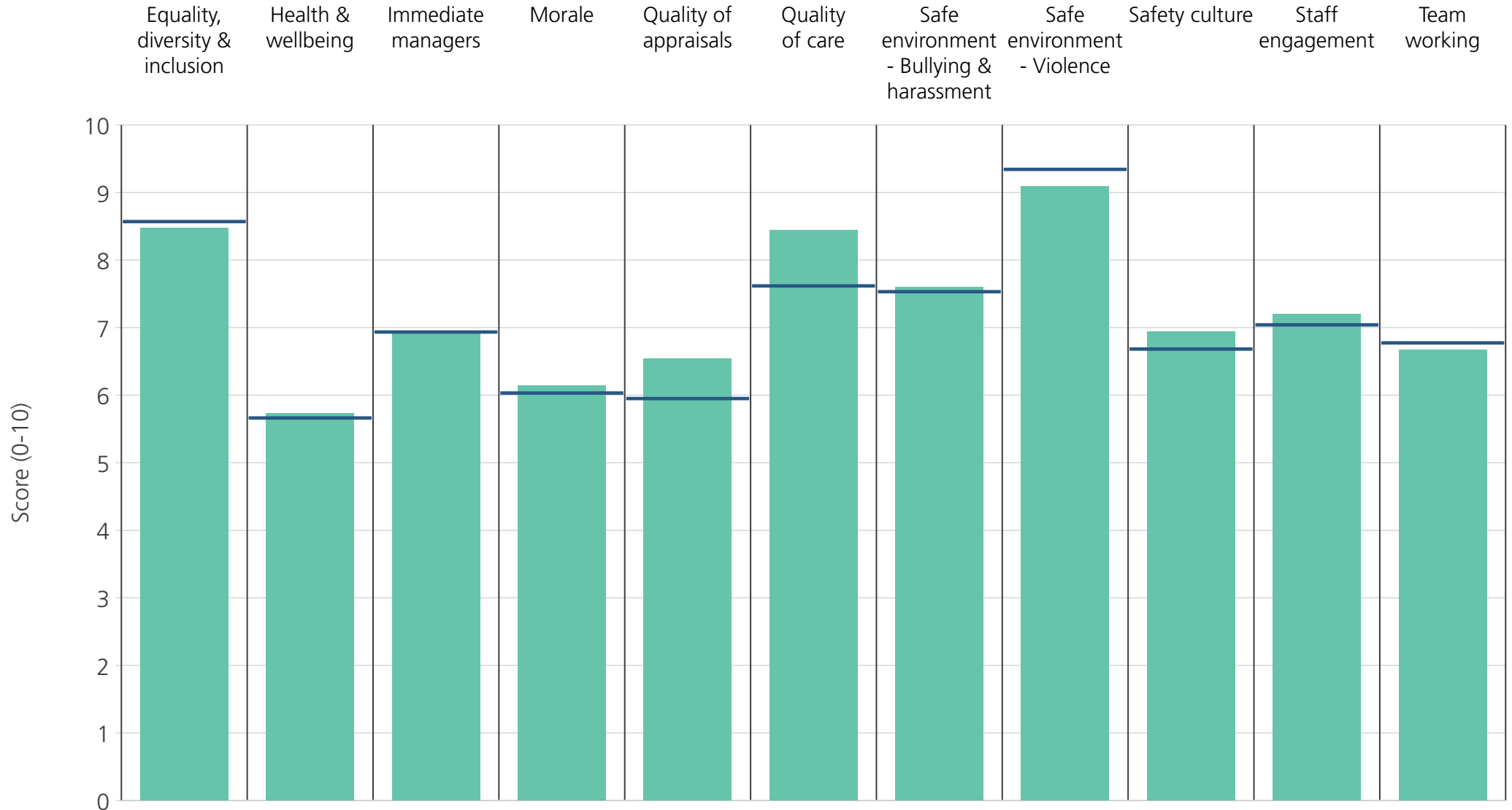
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

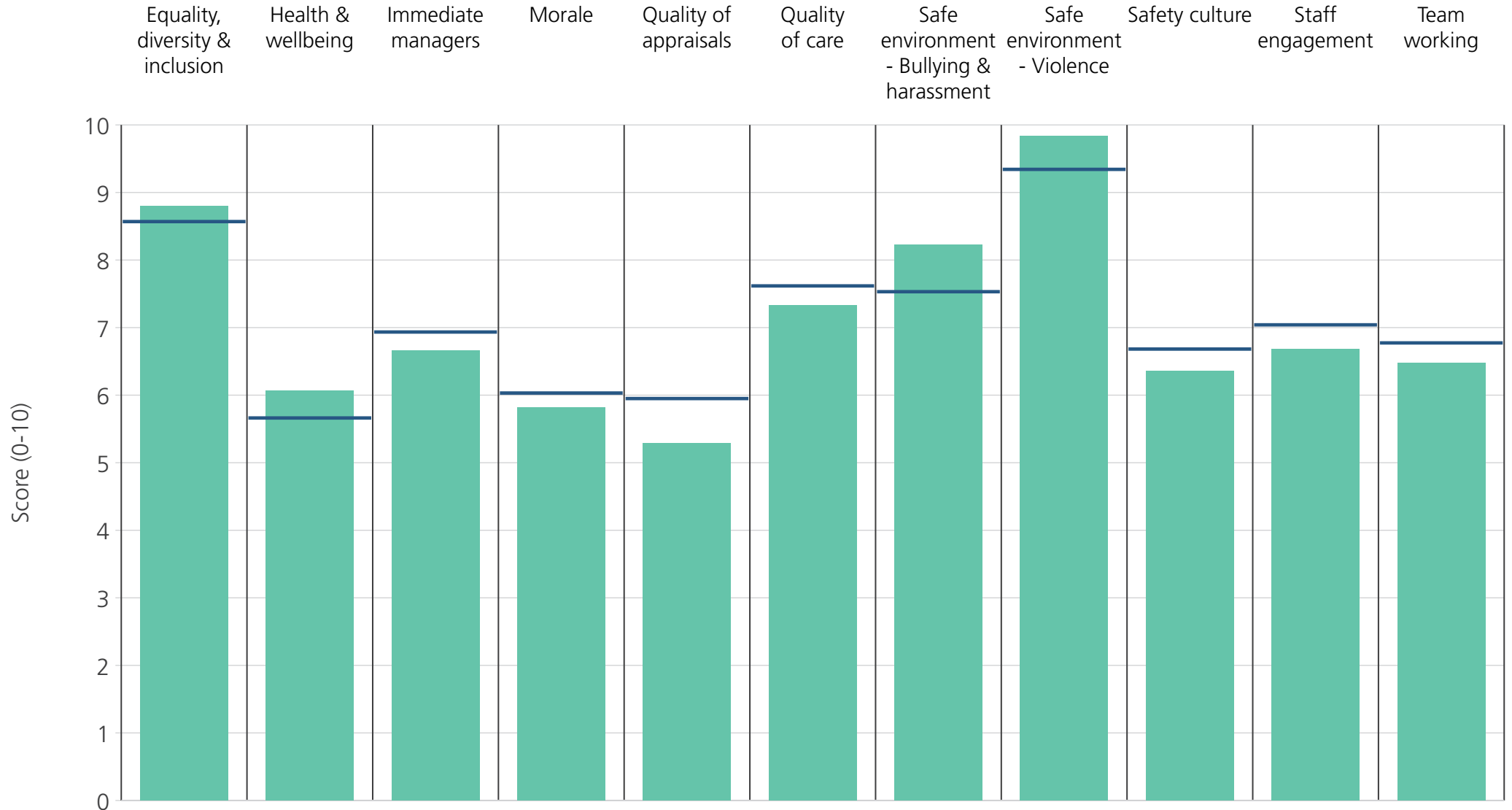
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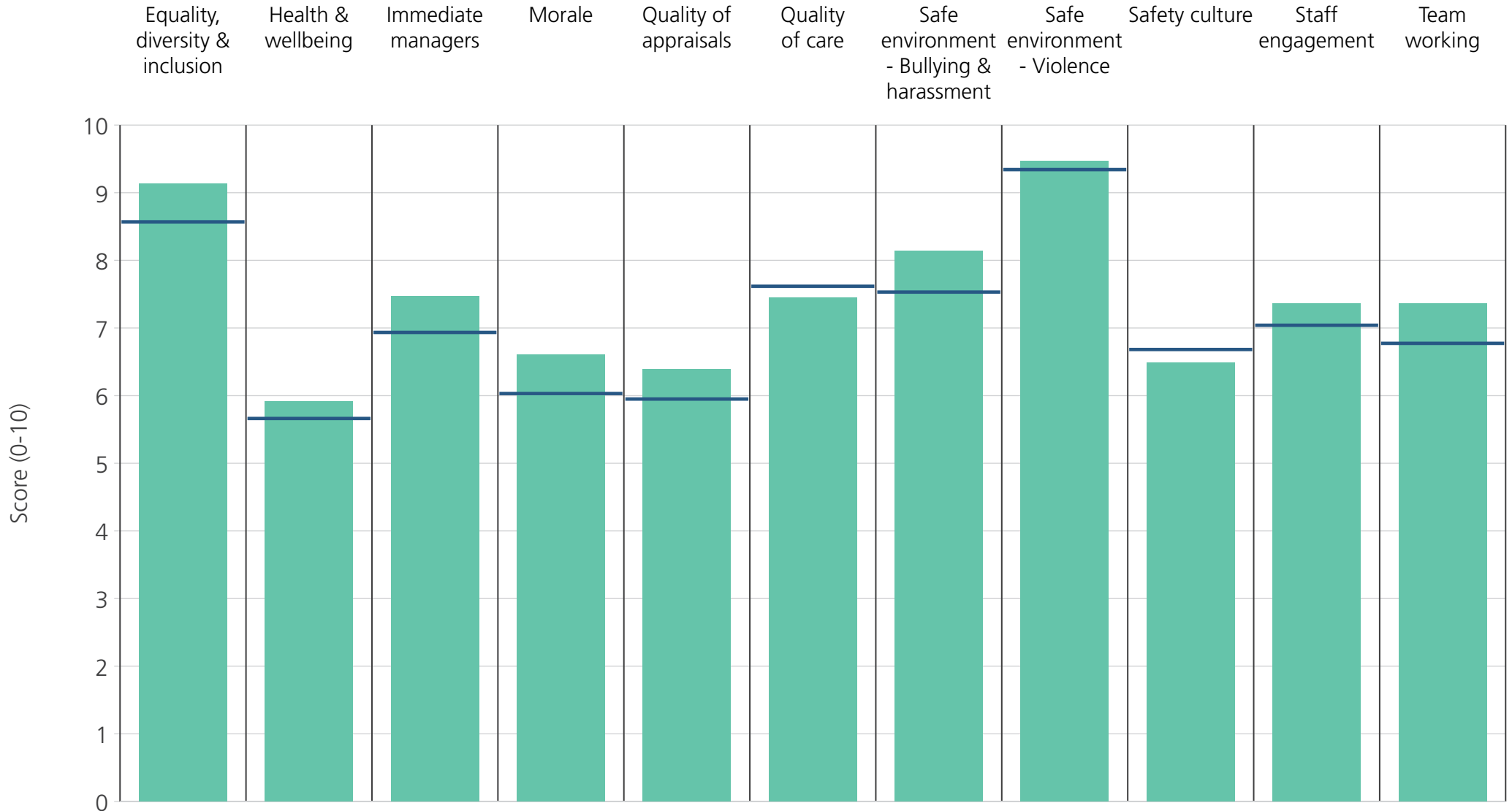
<b>Directorate</b>	9.0	5.5	7.2	5.5	5.7	7.2	8.1	9.8	6.6	6.6	6.6
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	125	127	127	126	105	124	126	127	126	127	124



<b>Directorate</b>	8.5	5.7	6.9	6.1	6.5	8.4	7.6	9.1	6.9	7.2	6.7
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	368	376	378	369	256	373	367	373	373	382	376

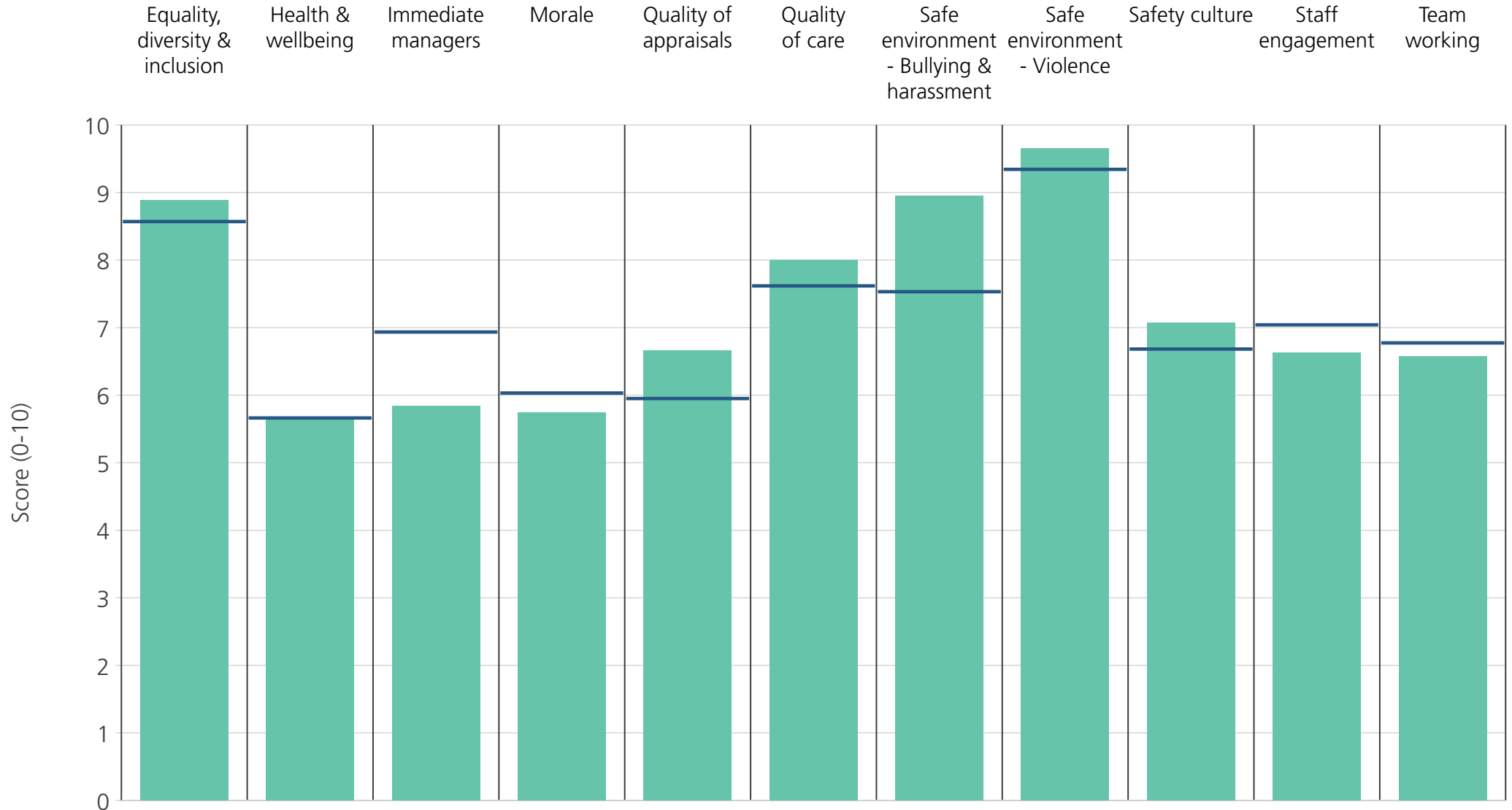


<b>Directorate</b>	8.8	6.1	6.7	5.8	5.3	7.3	8.2	9.8	6.4	6.7	6.5
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	663	675	674	668	493	403	662	668	666	680	669

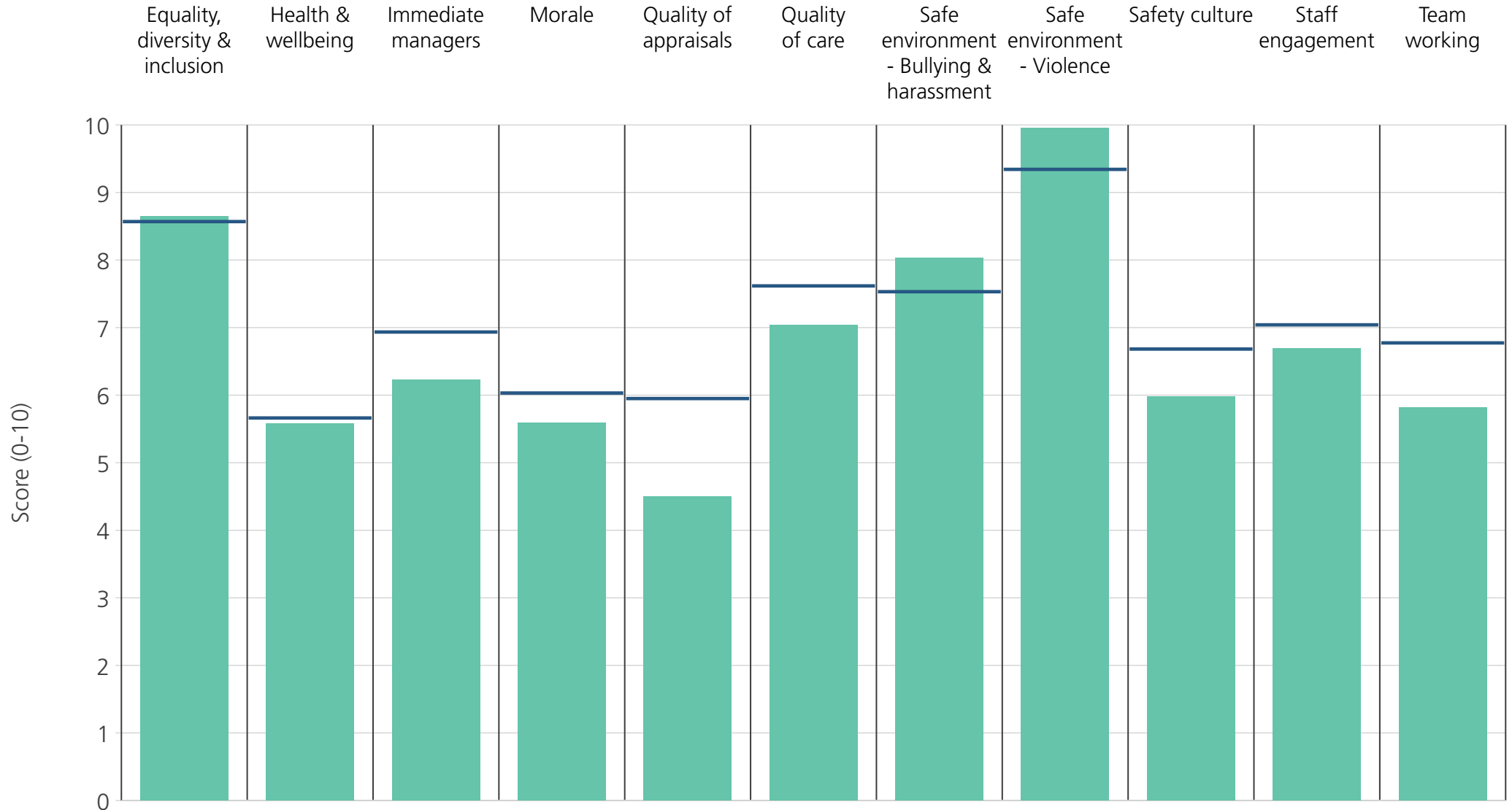


<b>Directorate</b>	9.1	5.9	7.5	6.6	6.4	7.5	8.1	9.5	6.5	7.4	7.4
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	290	294	295	292	271	294	292	290	294	297	295

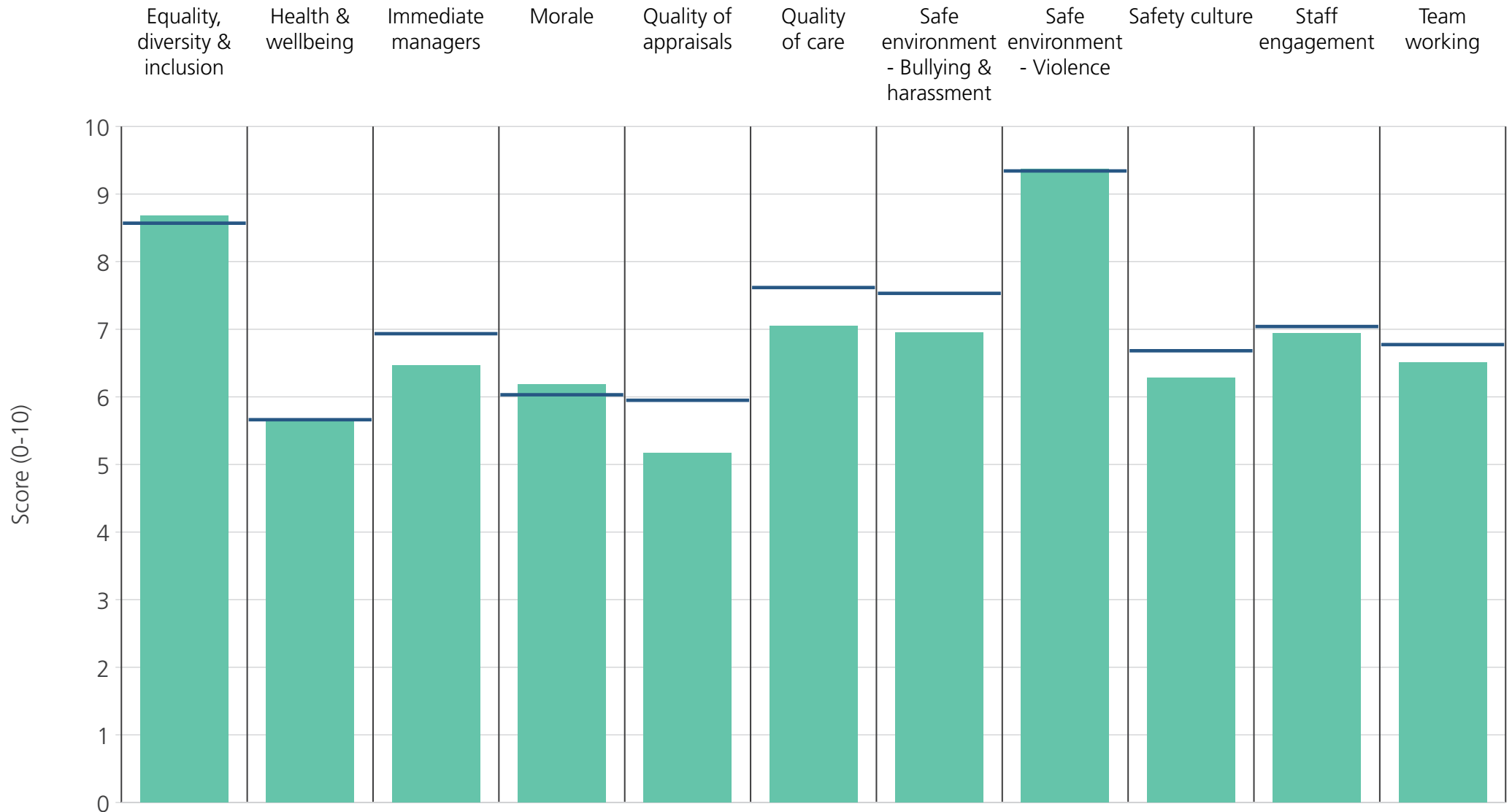




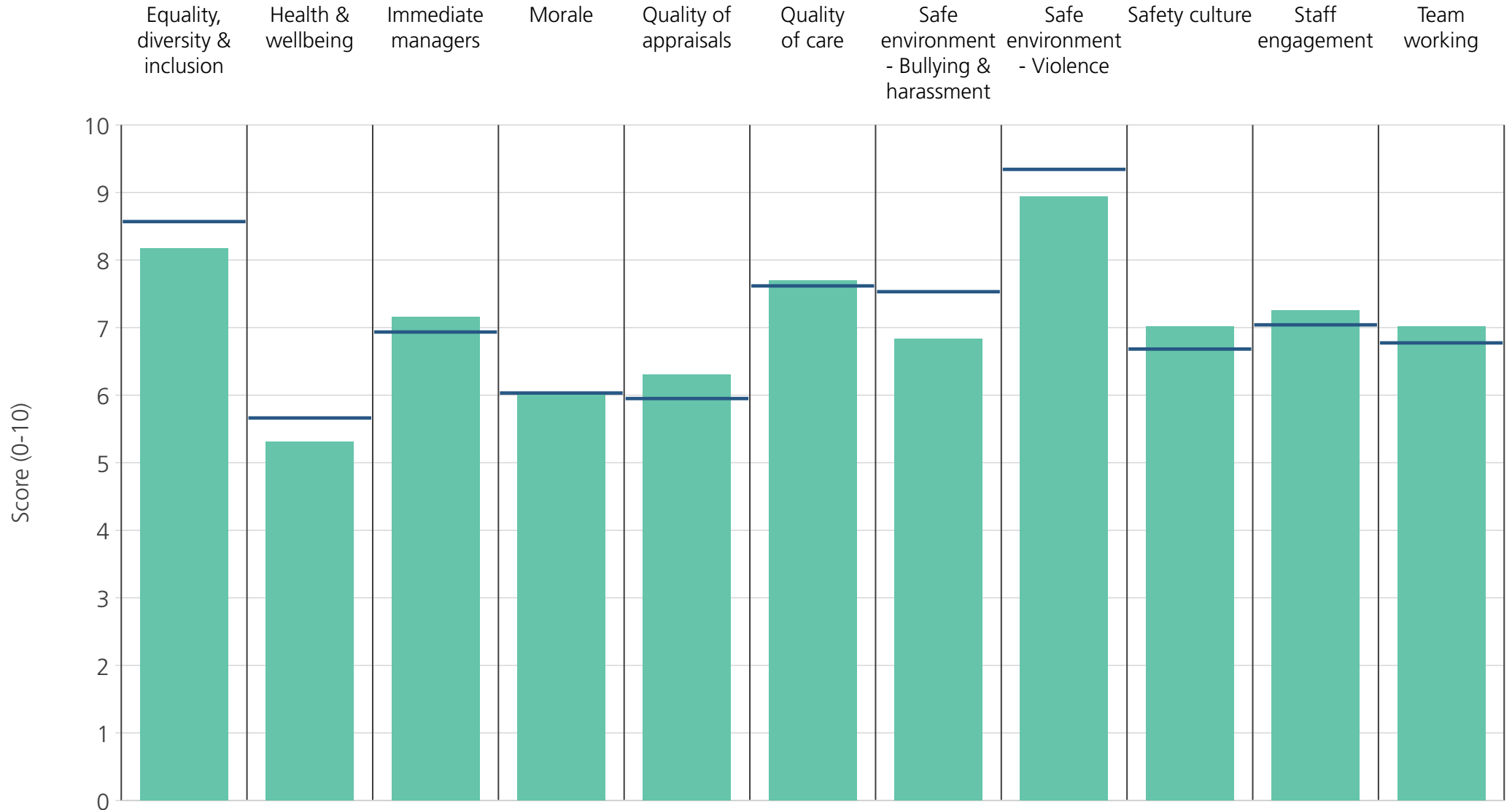
<b>Directorate</b>	8.9	5.7	5.8	5.7	6.7	8.0	8.9	9.6	7.1	6.6	6.6
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	38	39	39	39	37	24	38	38	39	40	39



<b>Directorate</b>	8.6	5.6	6.2	5.6	4.5	7.0	8.0	10.0	6.0	6.7	5.8
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	66	67	67	67	47	58	67	68	68	68	67



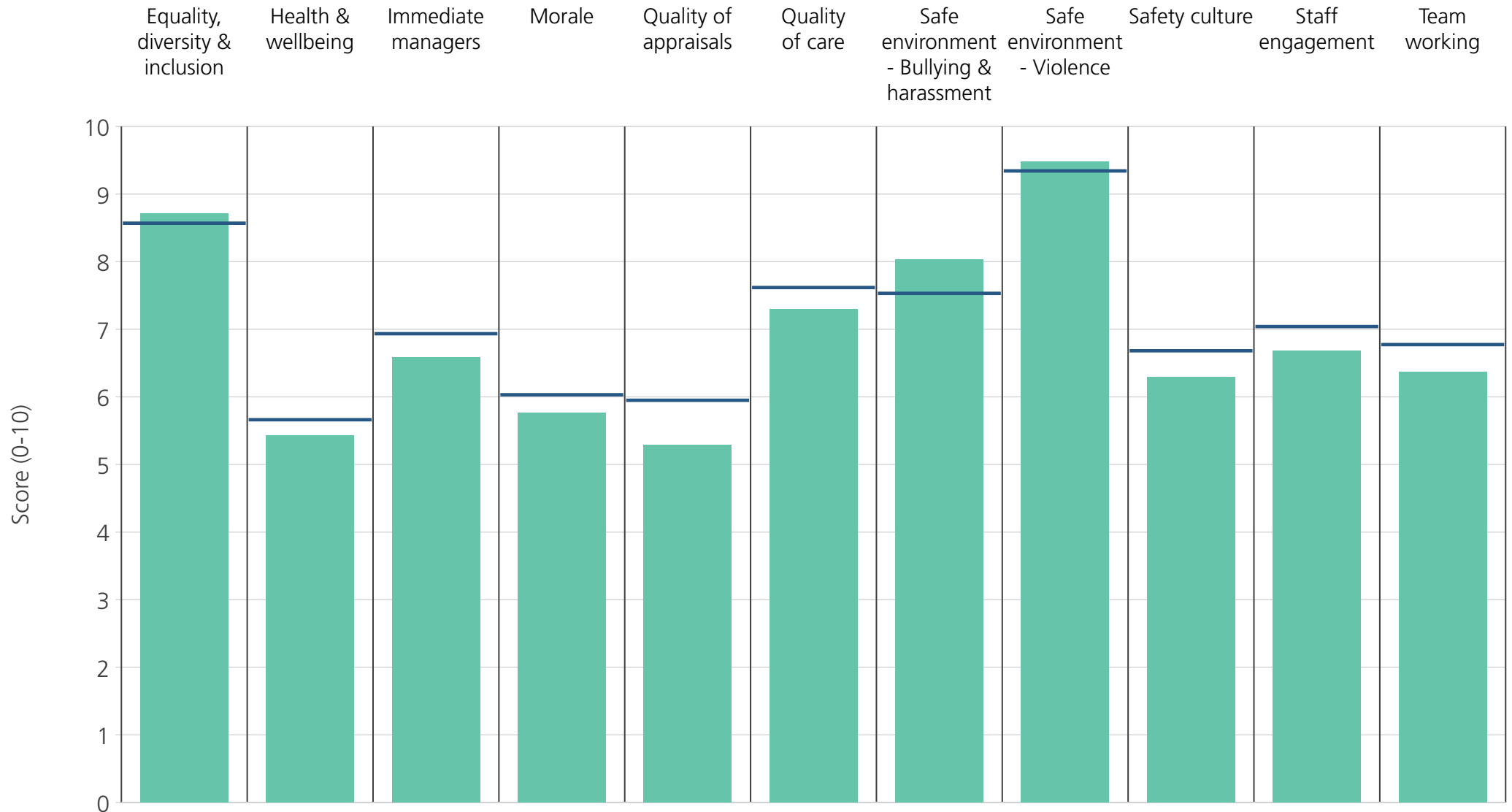
<b>Directorate</b>	8.7	5.7	6.5	6.2	5.2	7.0	7.0	9.4	6.3	6.9	6.5
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	245	246	248	243	209	251	245	244	243	252	249



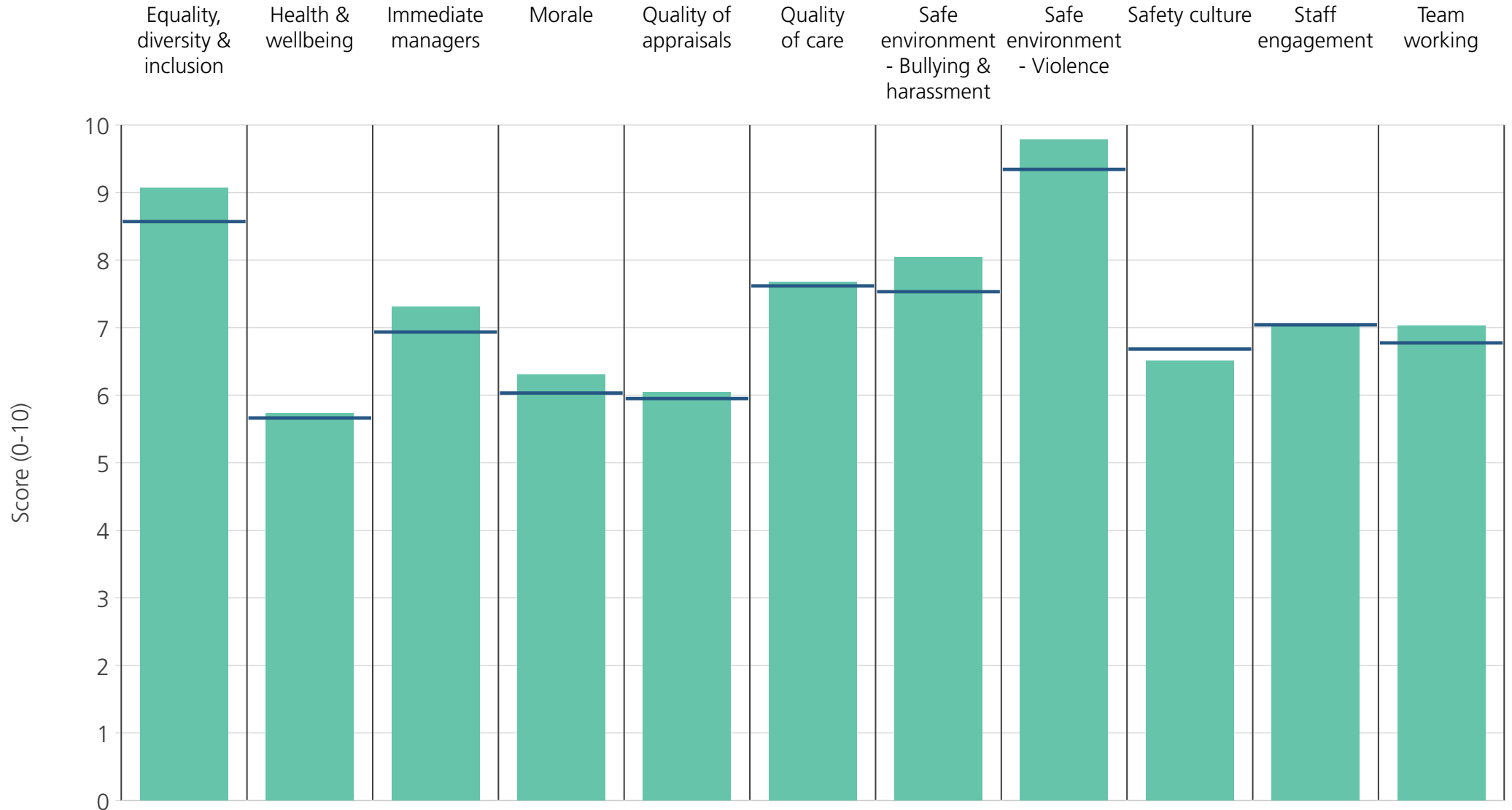
<b>Directorate</b>	8.2	5.3	7.2	6.0	6.3	7.7	6.8	8.9	7.0	7.3	7.0
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	957	967	967	955	811	961	969	964	964	975	961

# Directorates 2

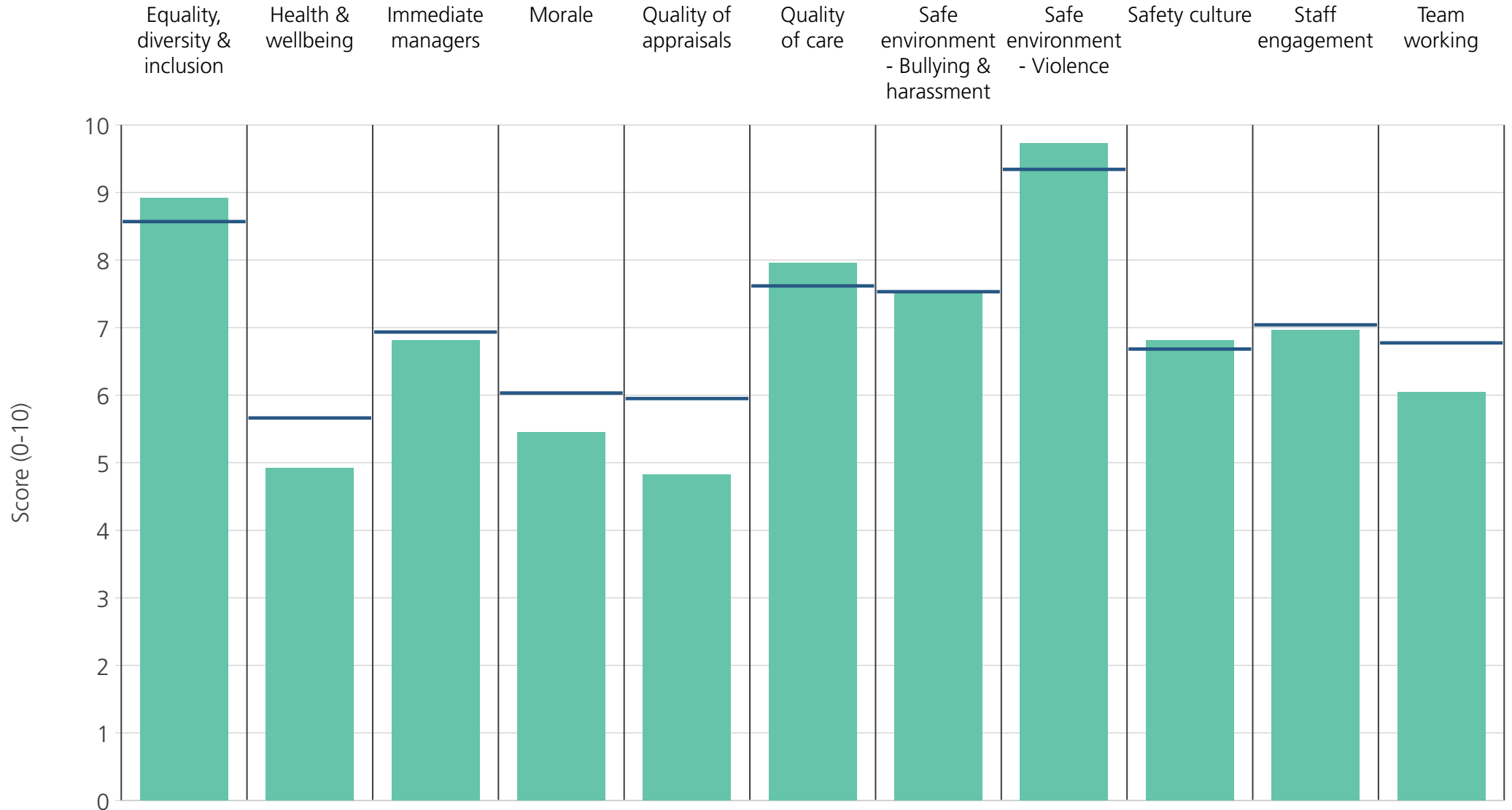
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<b>Directorate</b>	8.7	5.4	6.6	5.8	5.3	7.3	8.0	9.5	6.3	6.7	6.4
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	269	273	275	271	224	258	271	274	273	277	274

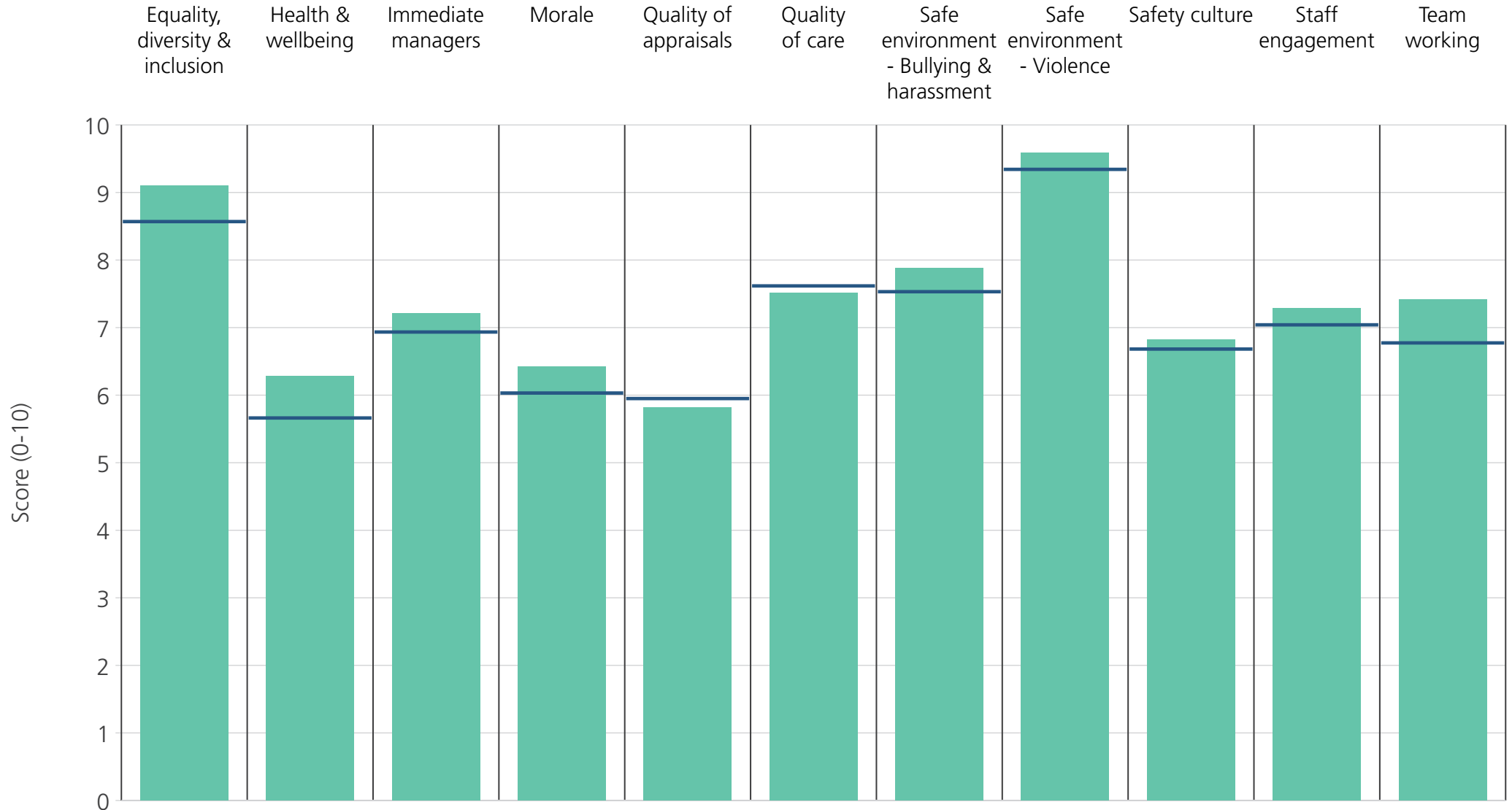


<b>Directorate</b>	9.1	5.7	7.3	6.3	6.0	7.7	8.0	9.8	6.5	7.1	7.0
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	363	366	367	365	323	350	362	361	365	370	366

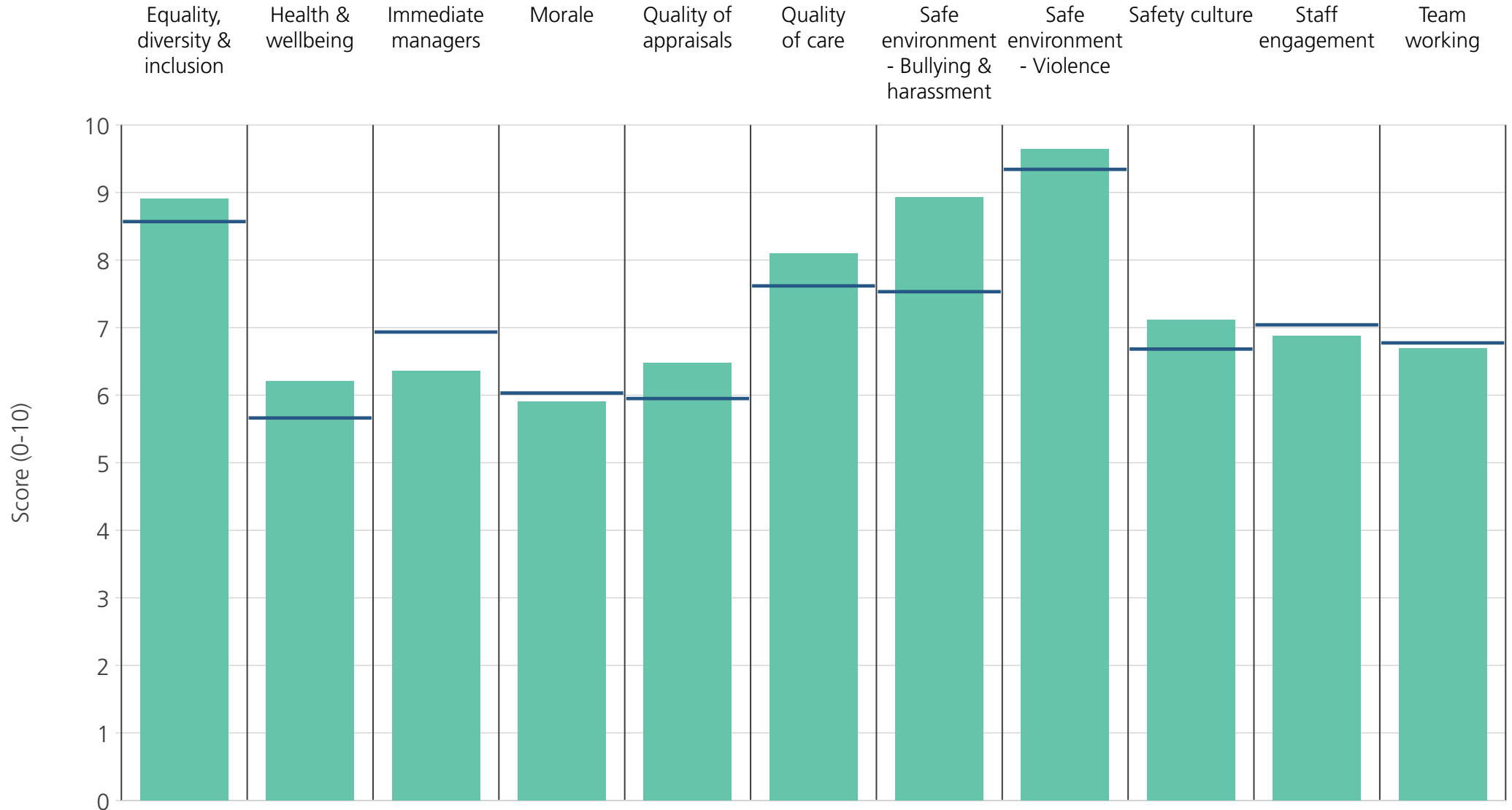


<b>Directorate</b>	8.9	4.9	6.8	5.5	4.8	8.0	7.5	9.7	6.8	7.0	6.0
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	23	24	24	23	19	24	24	24	23	24	24

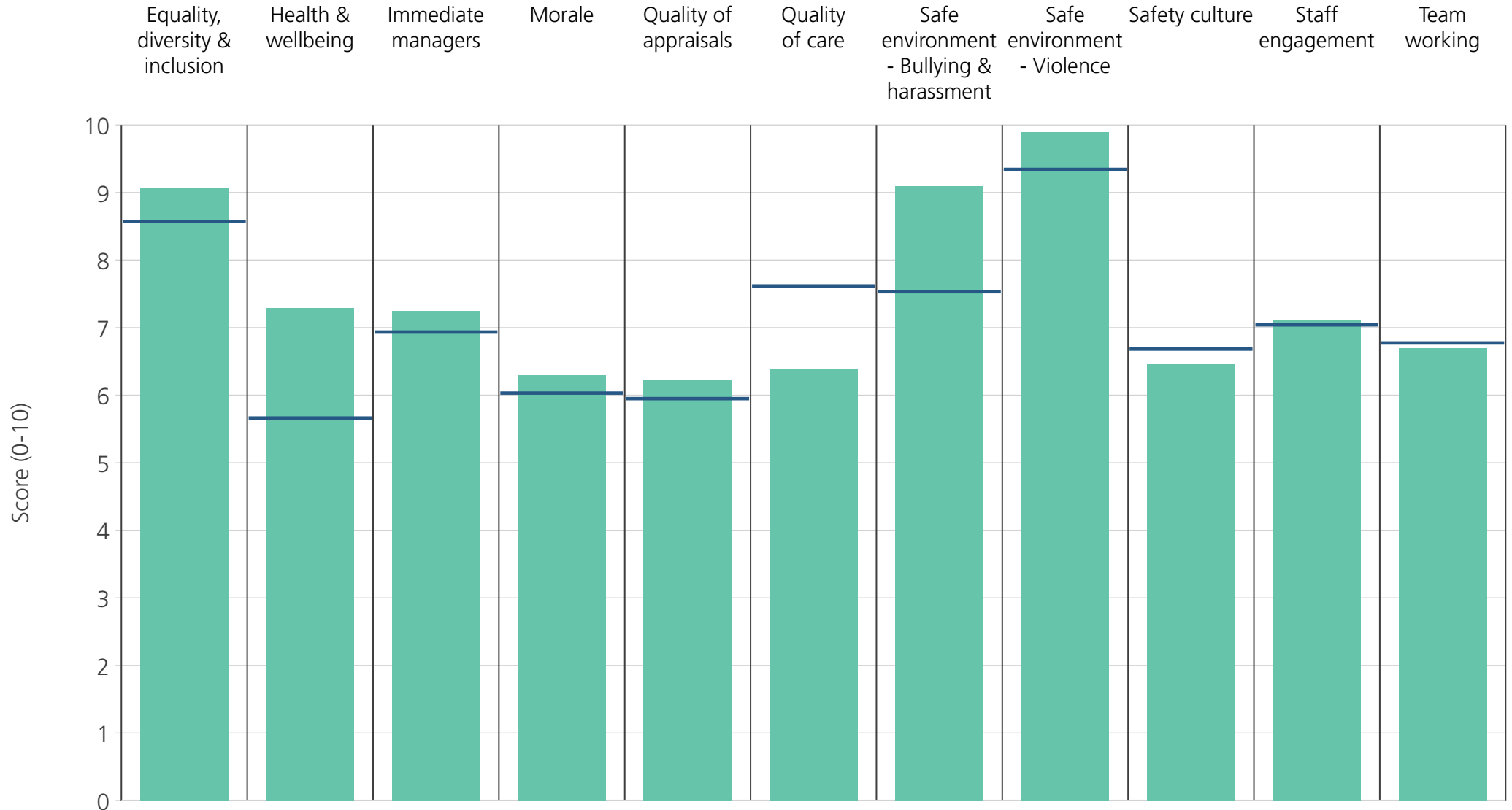




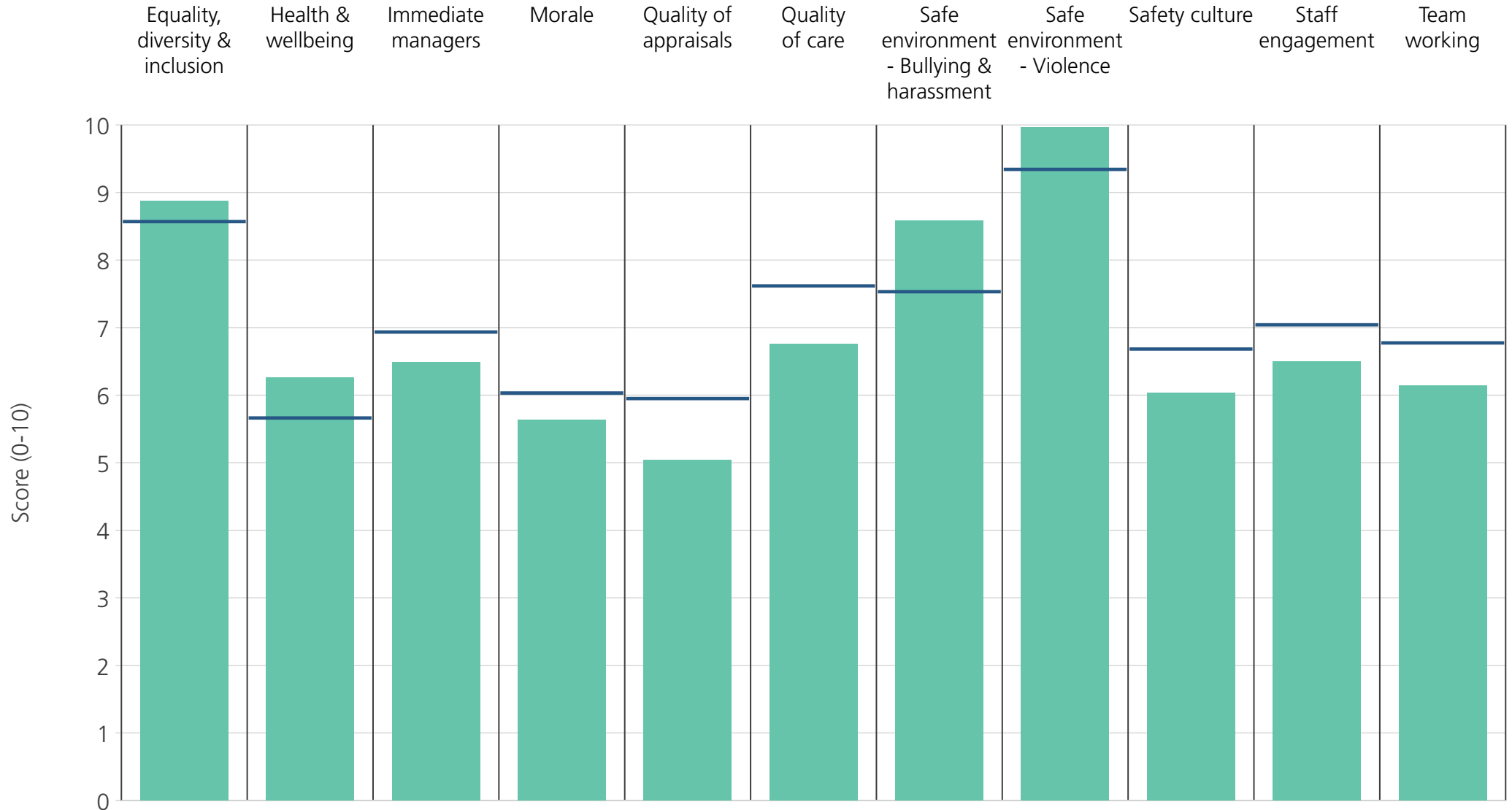
<b>Directorate</b>	9.1	6.3	7.2	6.4	5.8	7.5	7.9	9.6	6.8	7.3	7.4
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	200	202	202	198	166	192	200	200	201	203	199



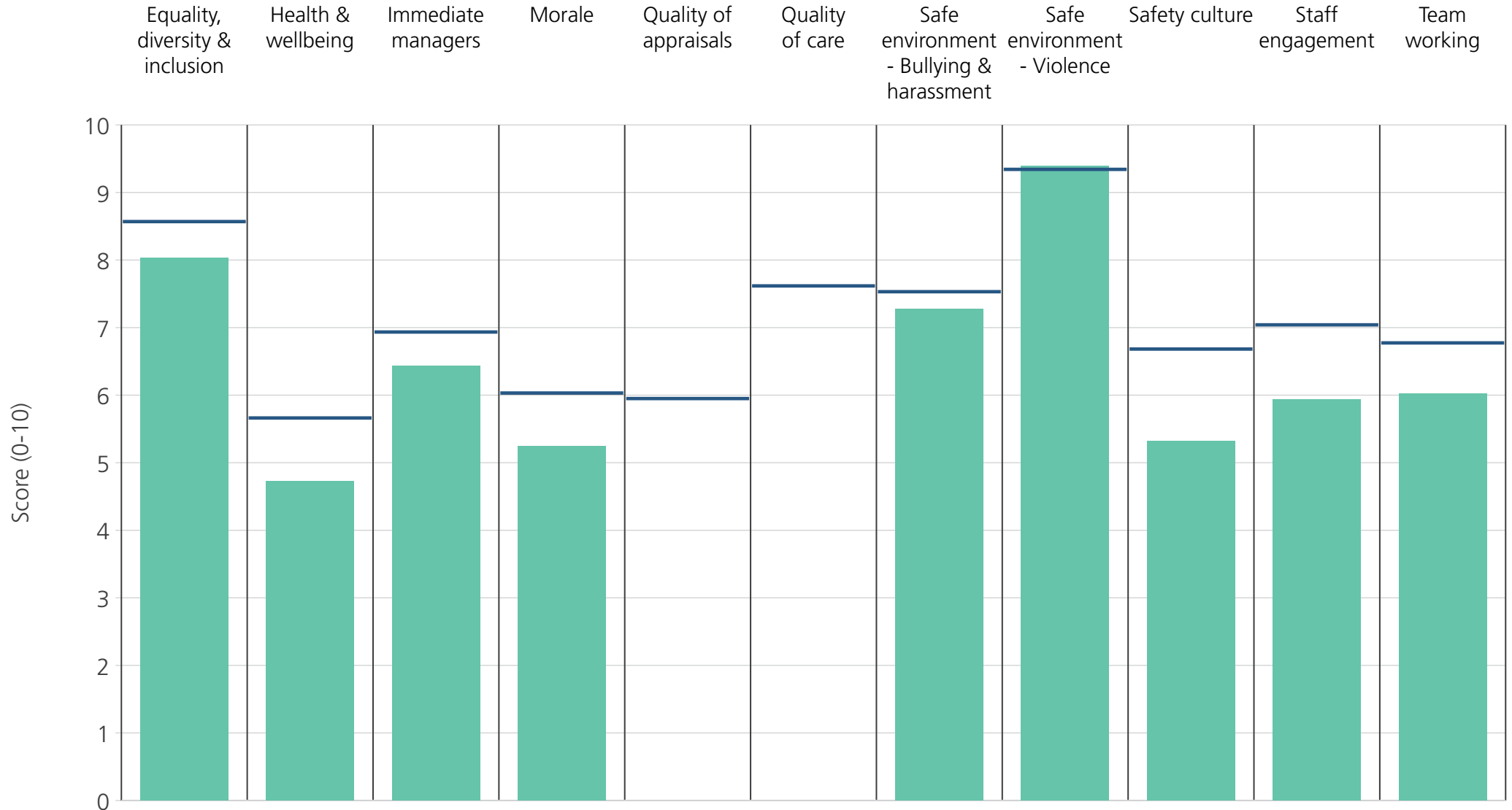
<b>Directorate</b>	8.9	6.2	6.4	5.9	6.5	8.1	8.9	9.6	7.1	6.9	6.7
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	48	49	49	49	45	32	48	47	49	49	48



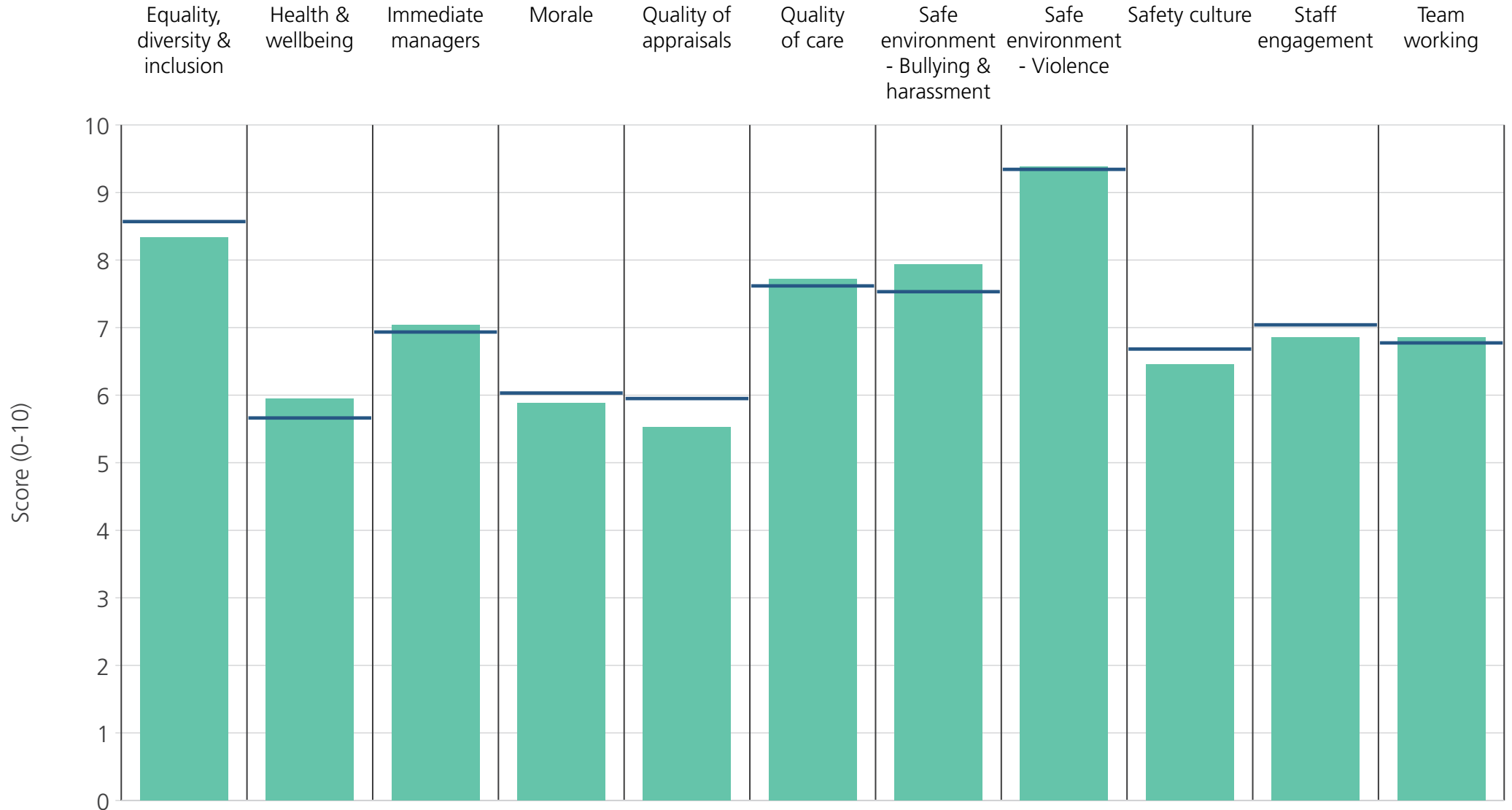
<b>Directorate</b>	9.1	7.3	7.2	6.3	6.2	6.4	9.1	9.9	6.5	7.1	6.7
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	61	62	62	61	53	22	62	59	61	62	62



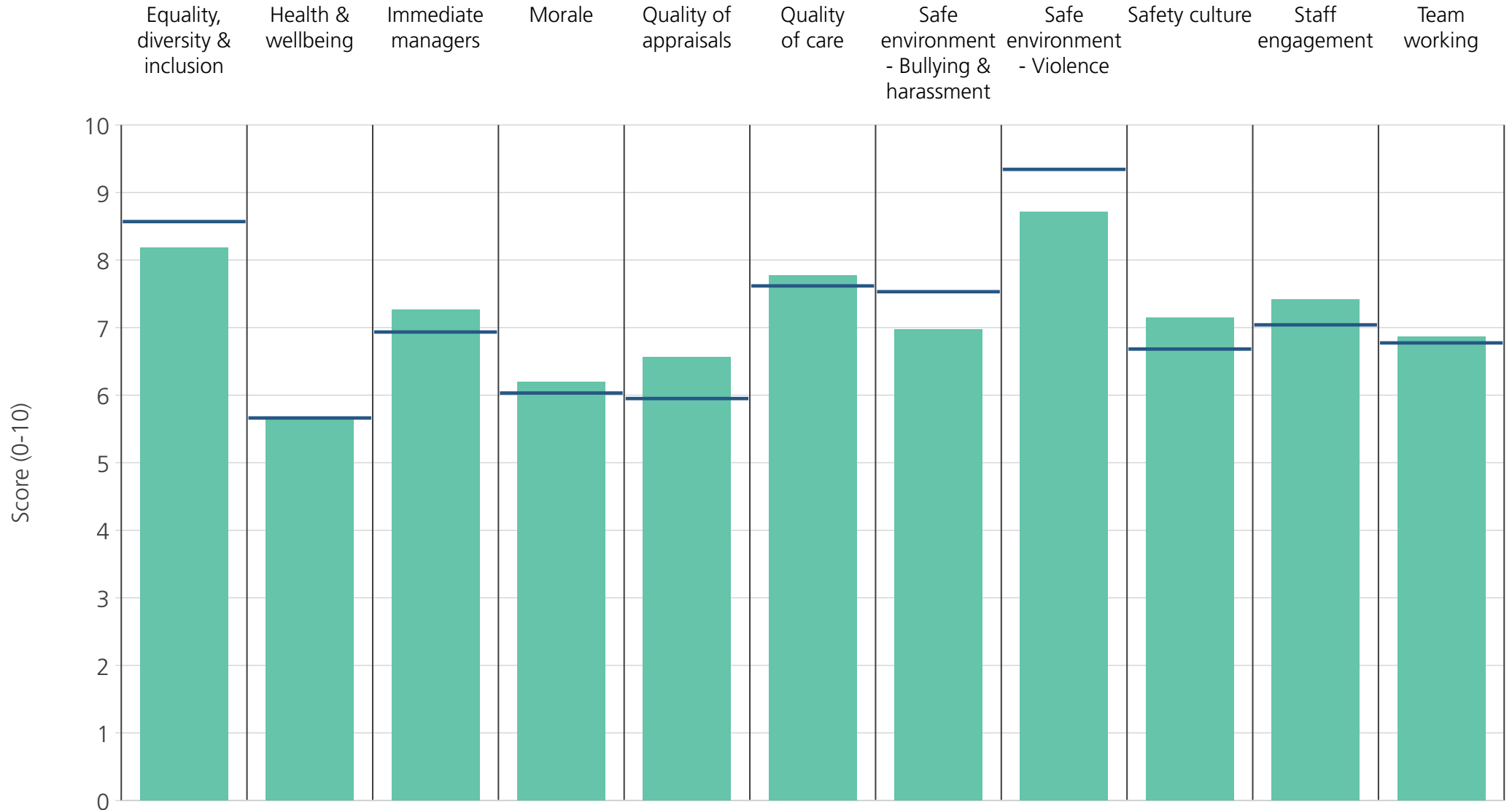
<b>Directorate</b>	8.9	6.3	6.5	5.6	5.0	6.8	8.6	10.0	6.0	6.5	6.1
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	94	95	95	96	71	42	94	94	94	96	93



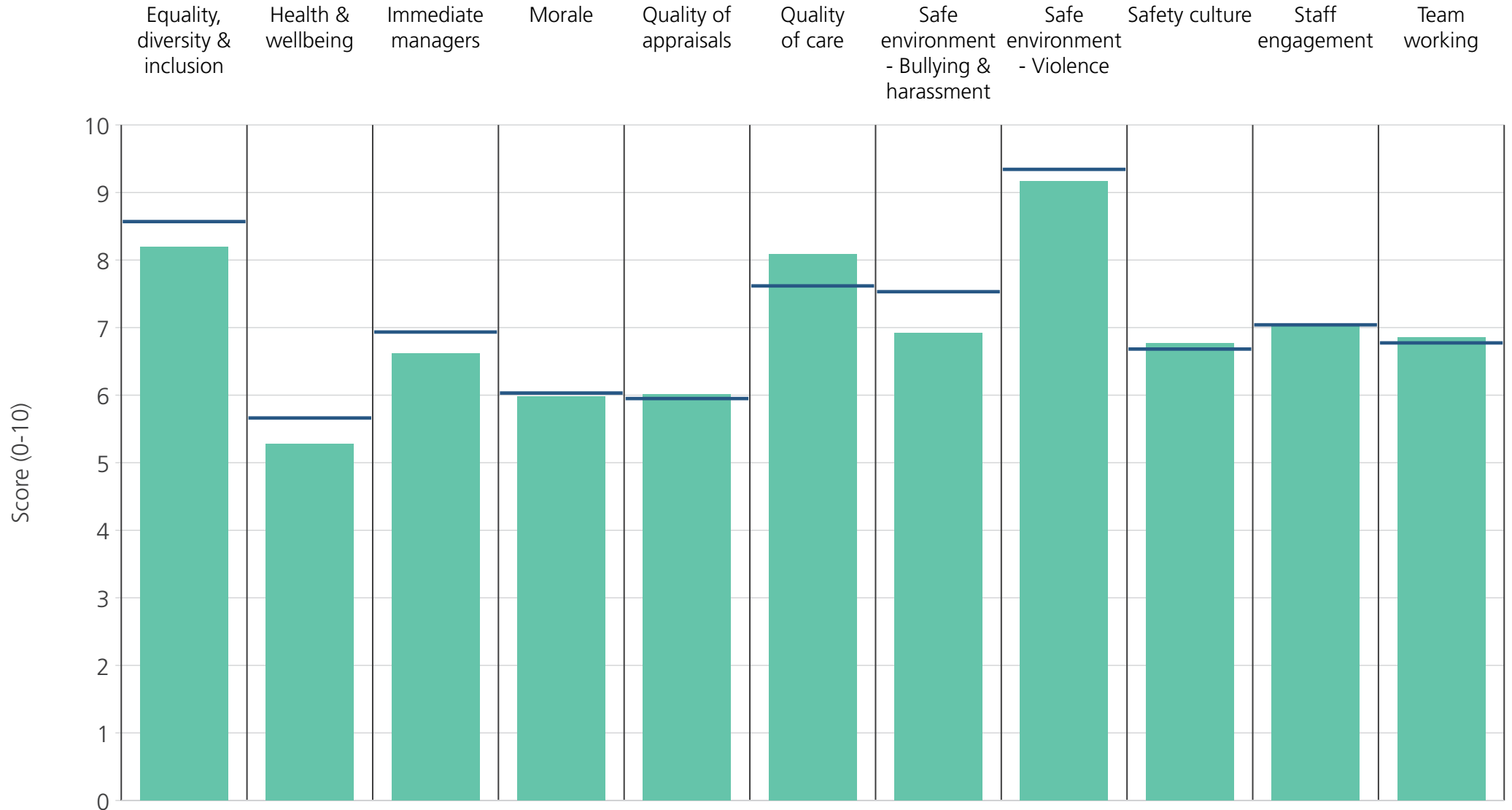
<b>Directorate</b>	8.0	4.7	6.4	5.2	5.9	7.6	7.3	9.4	5.3	5.9	6.0
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	11	11	11	11	6	7	11	11	11	11	11



<b>Directorate</b>	8.3	5.9	7.0	5.9	5.5	7.7	7.9	9.4	6.5	6.8	6.8
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	141	143	142	141	115	111	143	144	140	145	144

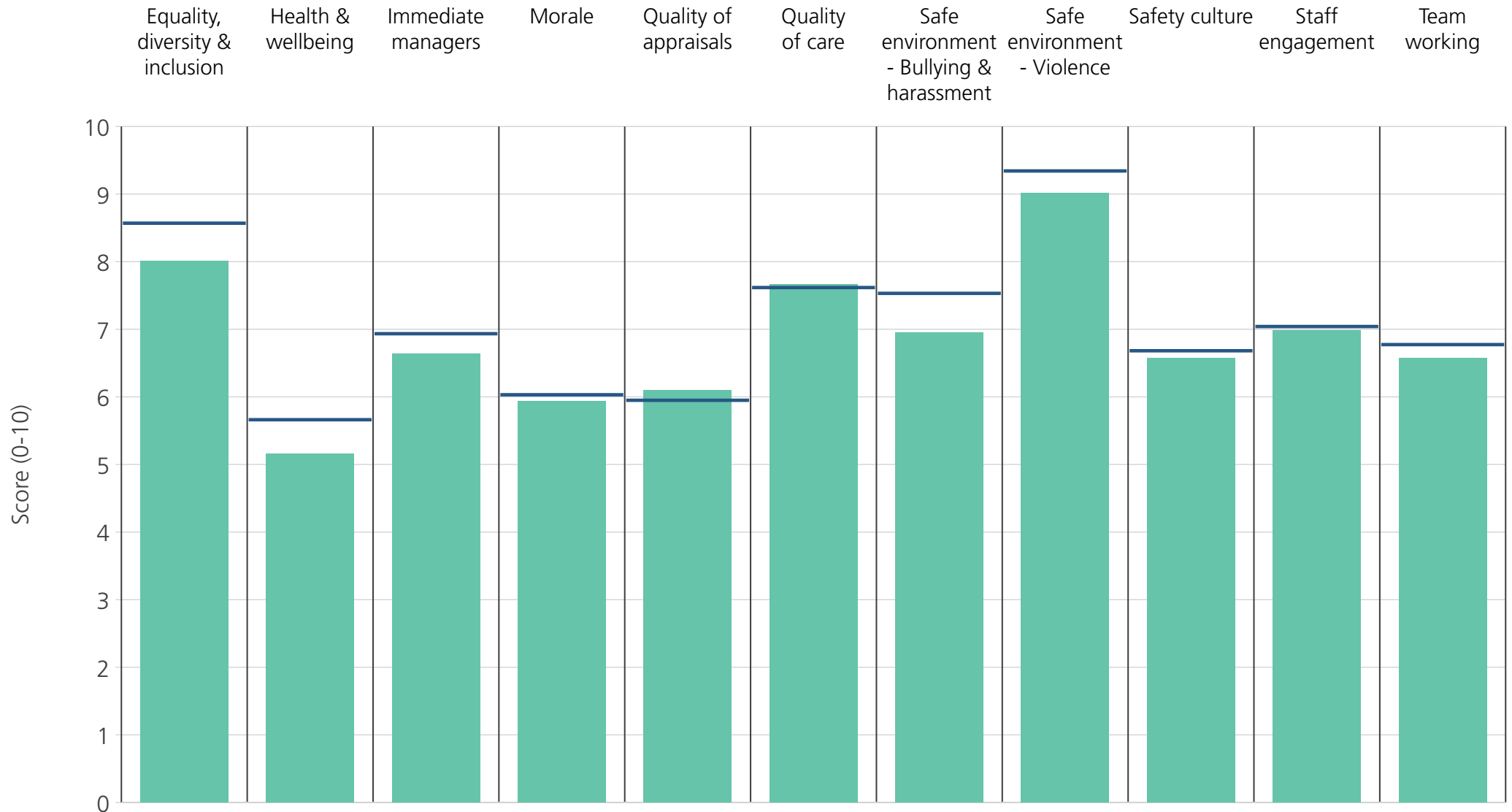


<b>Directorate</b>	8.2	5.7	7.3	6.2	6.6	7.8	7.0	8.7	7.1	7.4	6.9
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	303	305	306	305	252	301	300	303	305	311	311

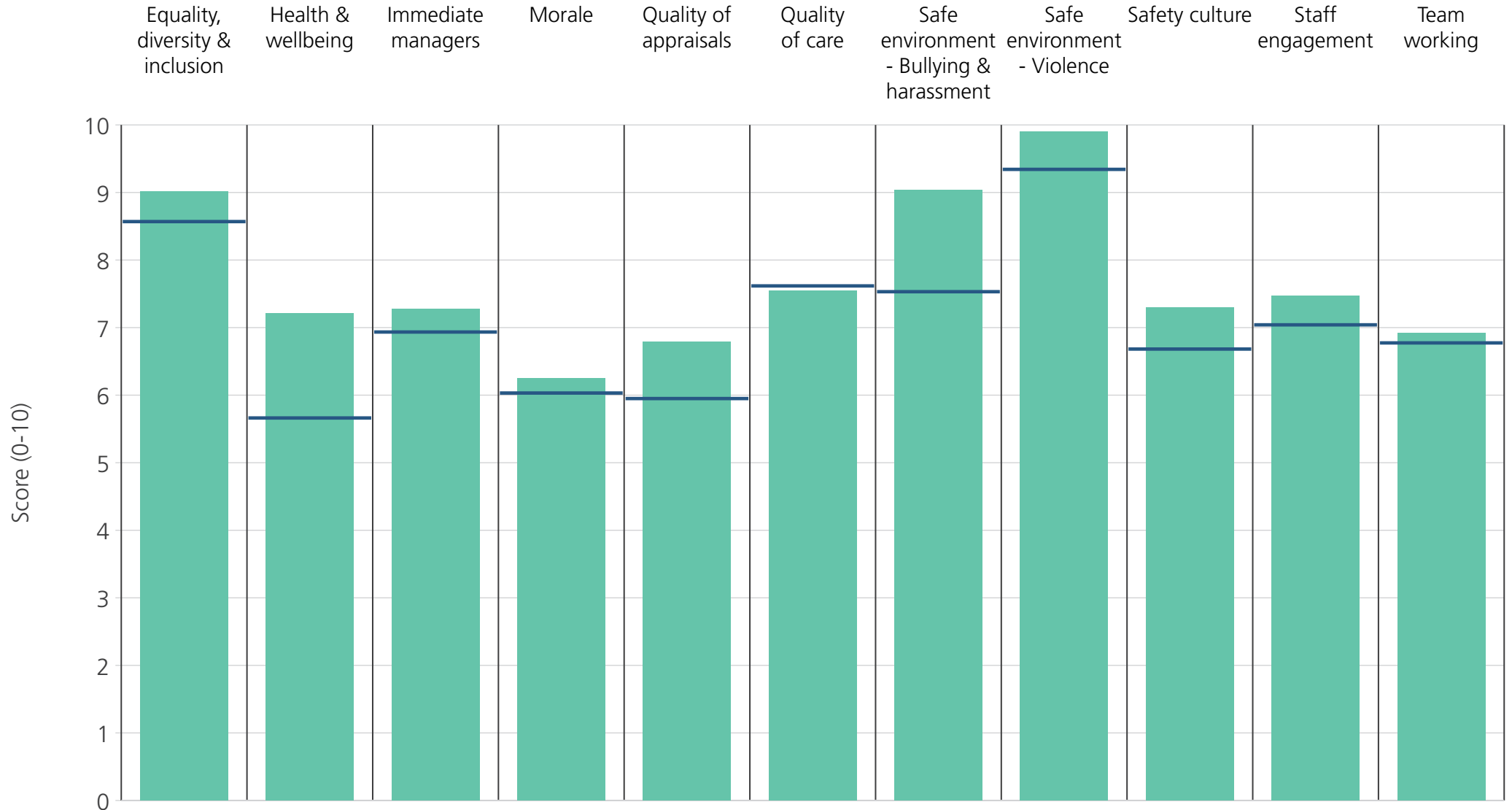


<b>Directorate</b>	8.2	5.3	6.6	6.0	6.0	8.1	6.9	9.2	6.8	7.0	6.9
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	222	226	223	218	175	217	224	223	222	224	216

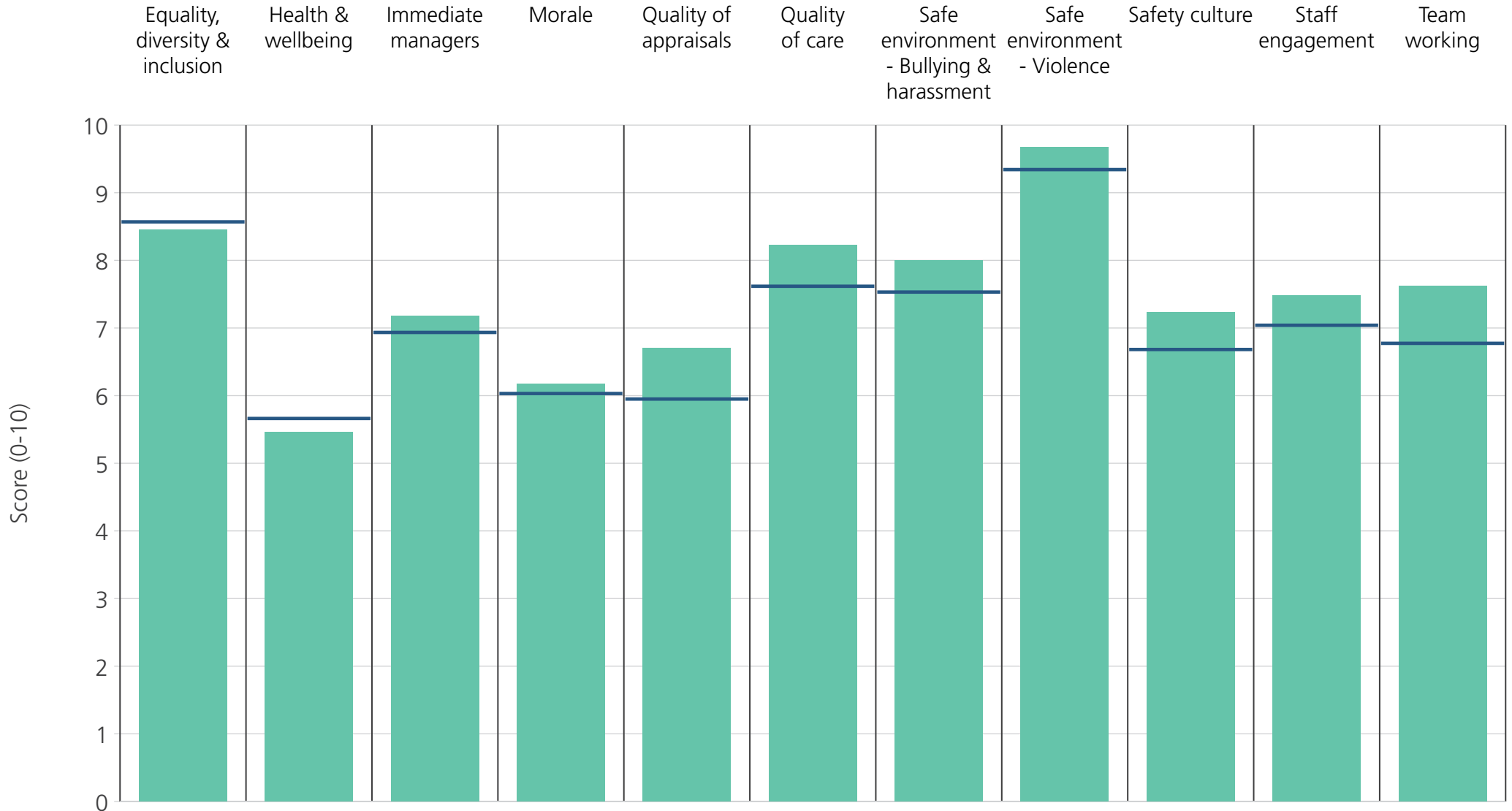




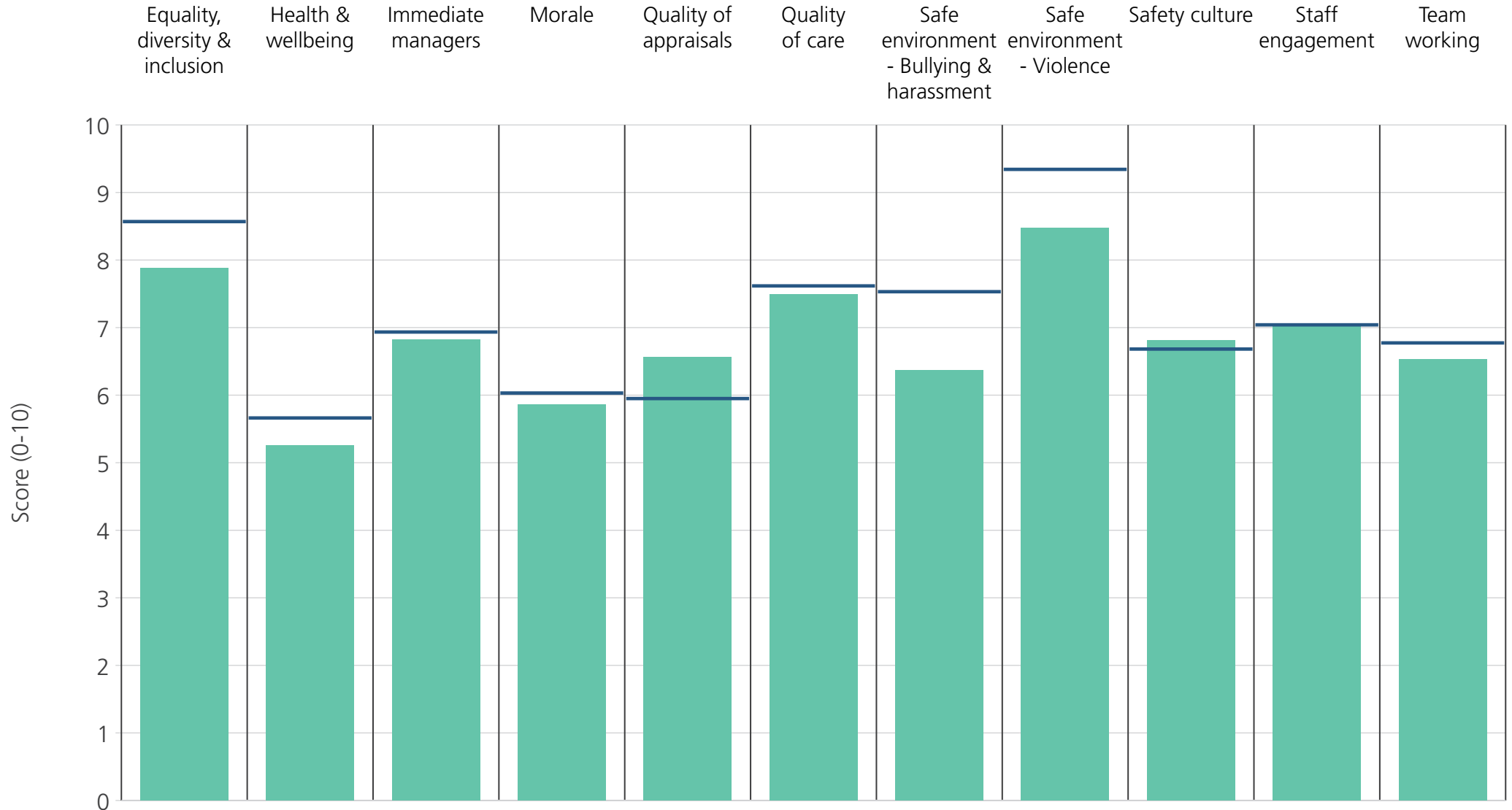
<b>Directorate</b>	8.0	5.2	6.6	5.9	6.1	7.7	7.0	9.0	6.6	7.0	6.6
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	281	290	290	285	215	278	286	288	288	293	284



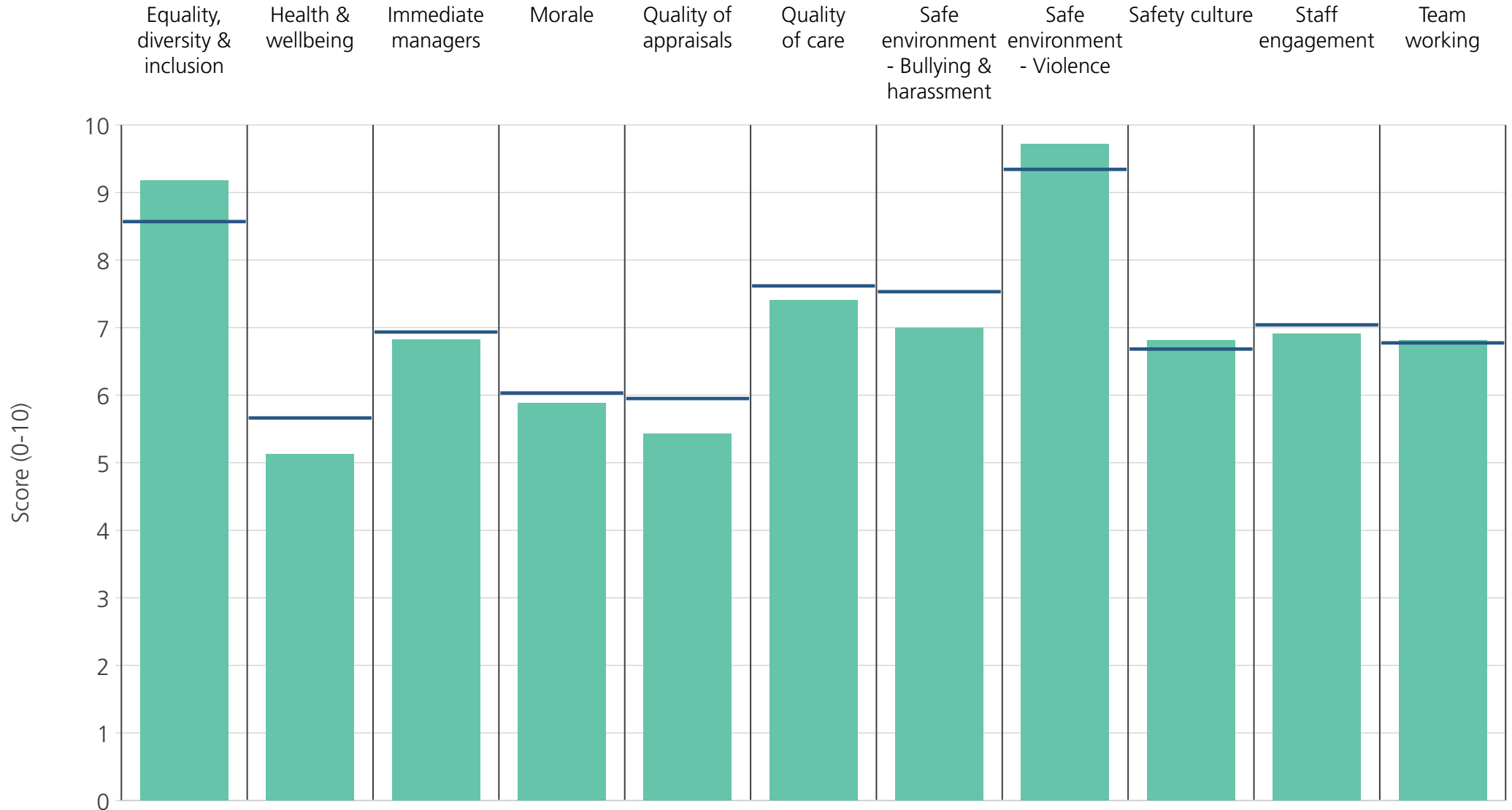
<b>Directorate</b>	9.0	7.2	7.3	6.2	6.8	7.5	9.0	9.9	7.3	7.5	6.9
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	32	33	33	33	23	18	33	33	33	33	32



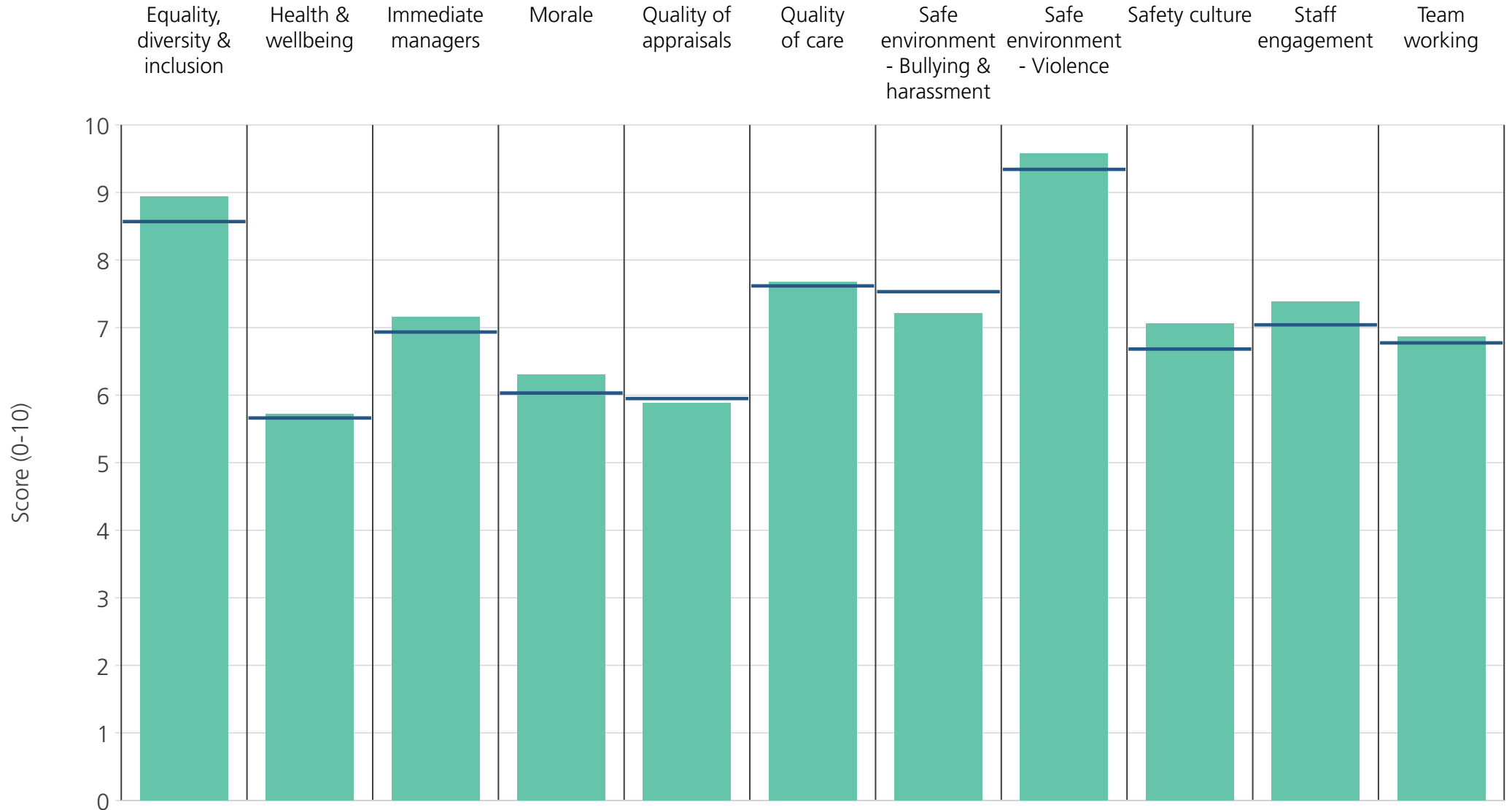
<b>Directorate</b>	8.5	5.5	7.2	6.2	6.7	8.2	8.0	9.7	7.2	7.5	7.6
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	49	51	51	49	41	48	50	51	50	51	51



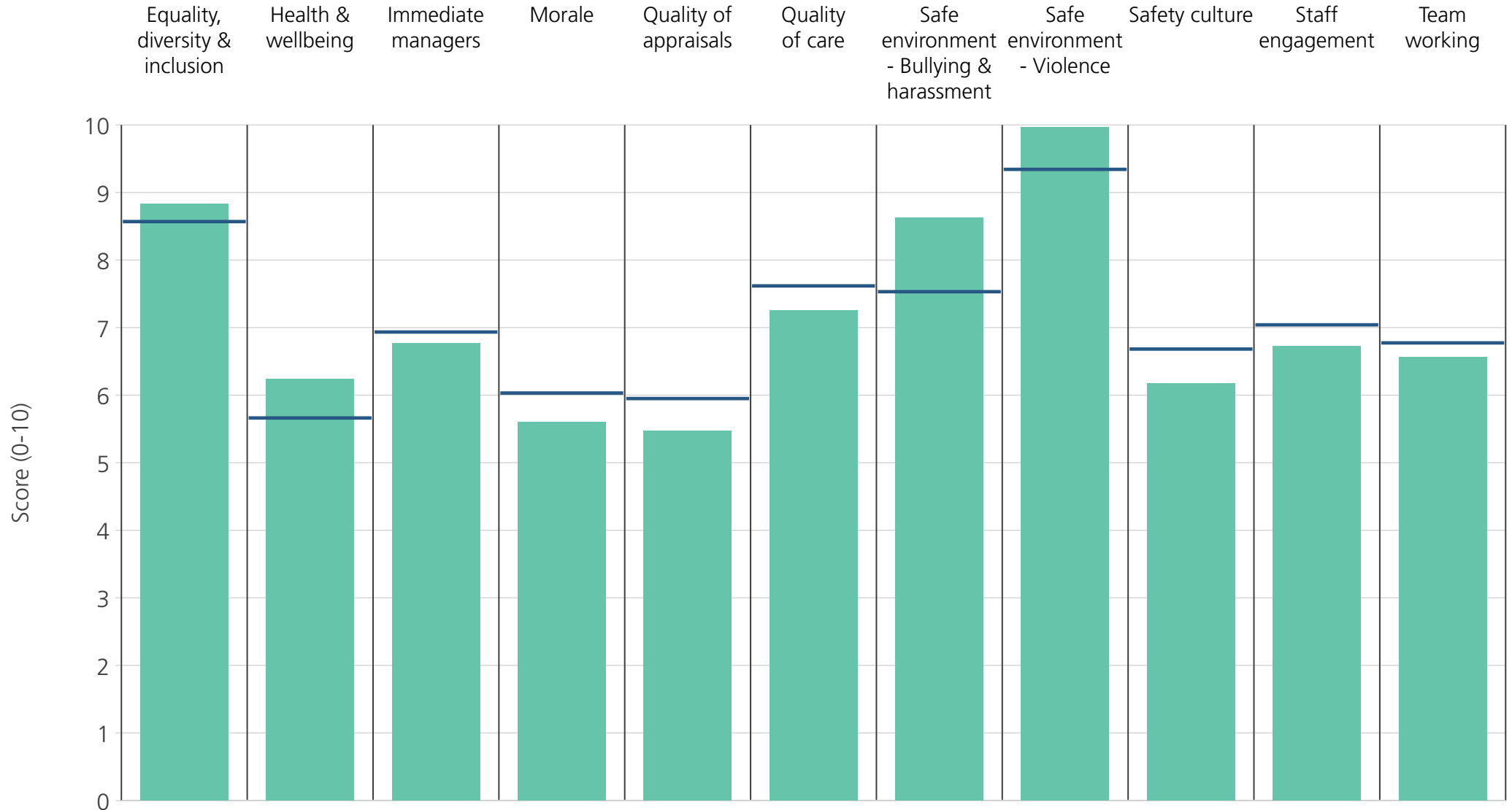
<b>Directorate</b>	7.9	5.3	6.8	5.9	6.6	7.5	6.4	8.5	6.8	7.0	6.5
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	259	261	262	257	169	256	259	260	260	264	260



<b>Directorate</b>	9.2	5.1	6.8	5.9	5.4	7.4	7.0	9.7	6.8	6.9	6.8
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	117	117	118	116	107	115	118	116	118	119	117



<b>Directorate</b>	8.9	5.7	7.2	6.3	5.9	7.7	7.2	9.6	7.1	7.4	6.9
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	176	179	180	179	156	173	179	179	179	182	181



<b>Directorate</b>	8.8	6.2	6.8	5.6	5.5	7.3	8.6	10.0	6.2	6.7	6.6
<b>Your org</b>	8.6	5.7	6.9	6.0	5.9	7.6	7.5	9.3	6.7	7.0	6.8
<b>Responses</b>	103	104	105	102	69	44	102	105	101	107	107