

St George's University Hospitals NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for St George's University Hospitals NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by St George's University Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

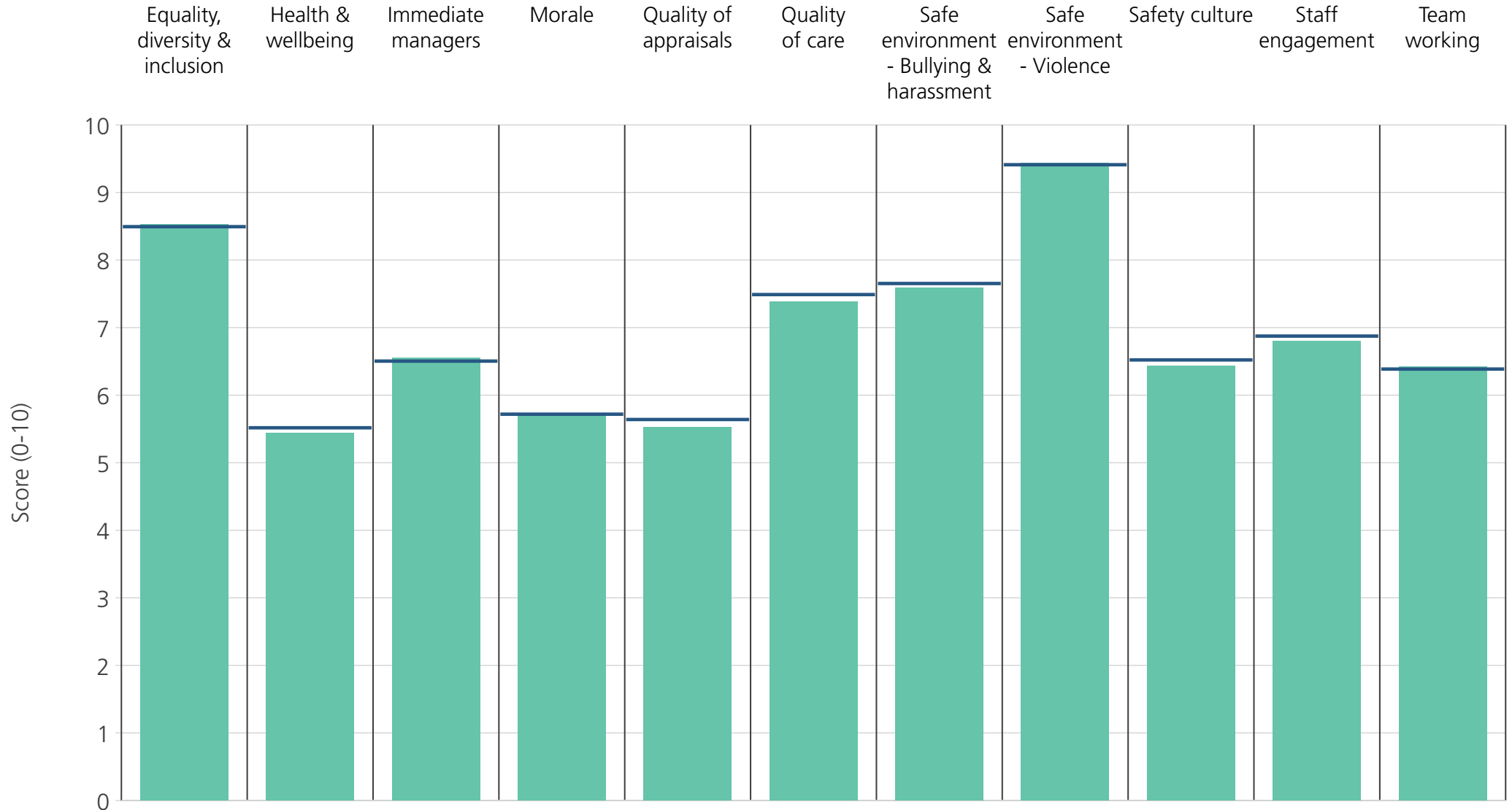
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



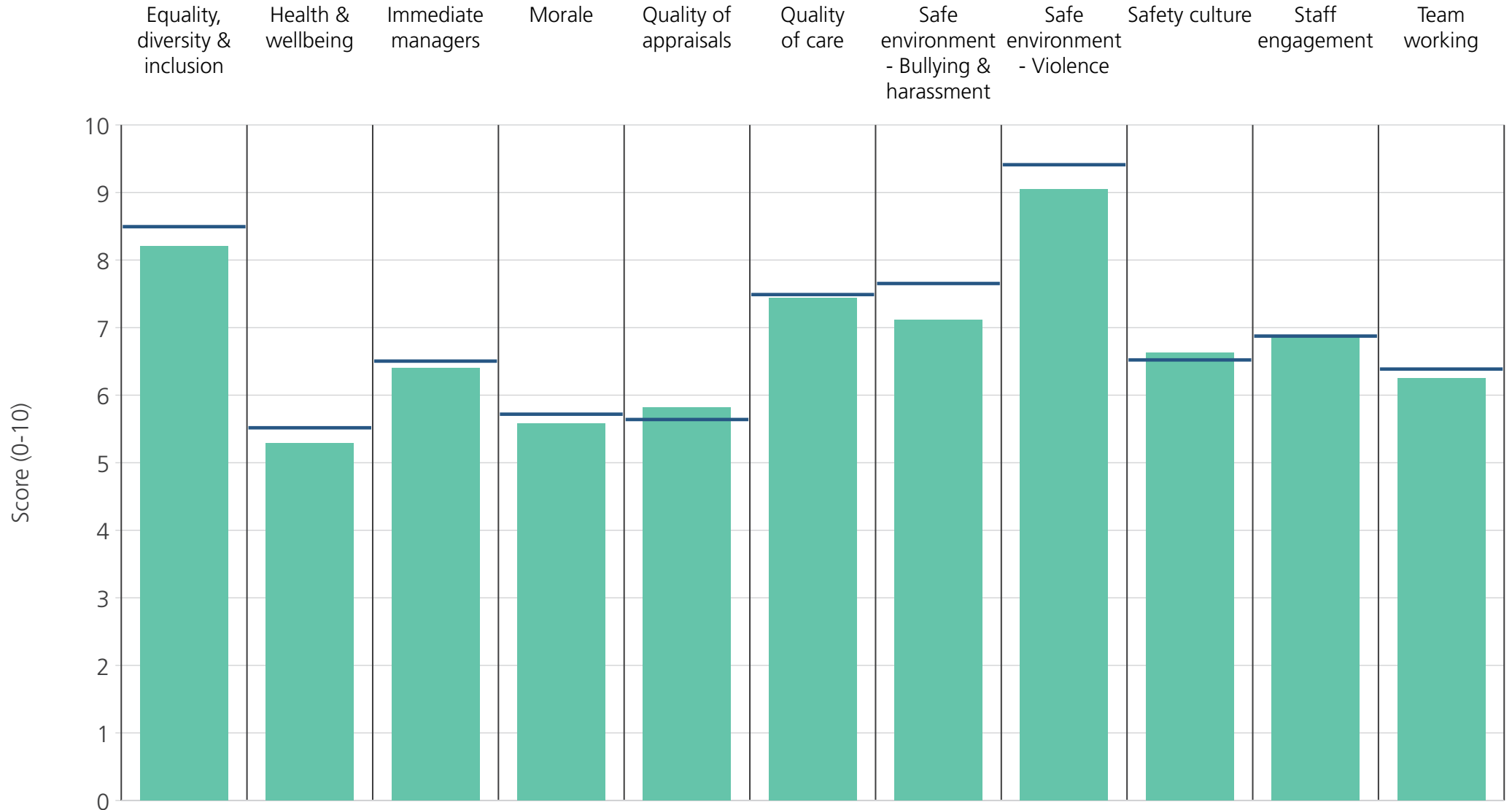
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

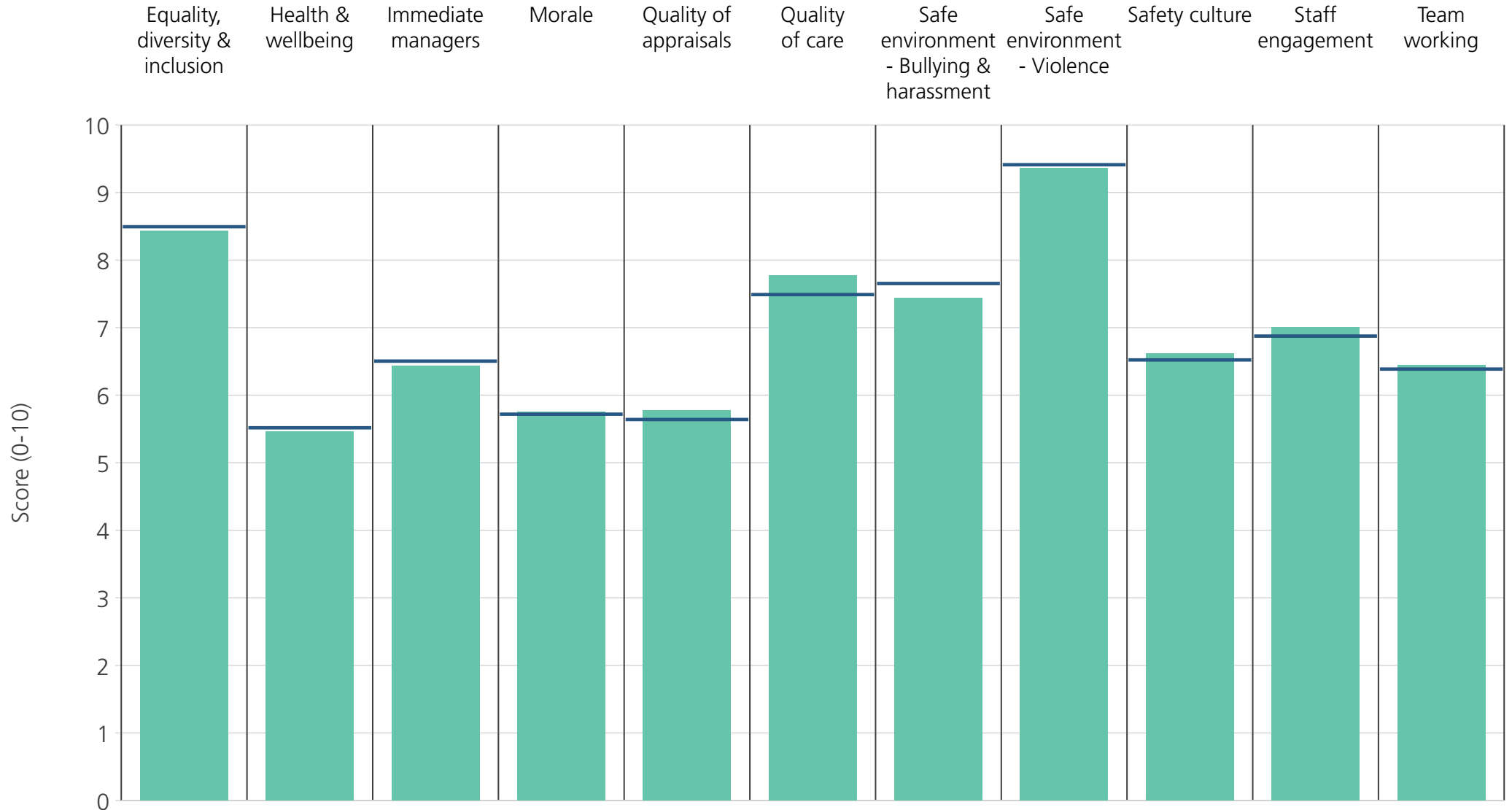
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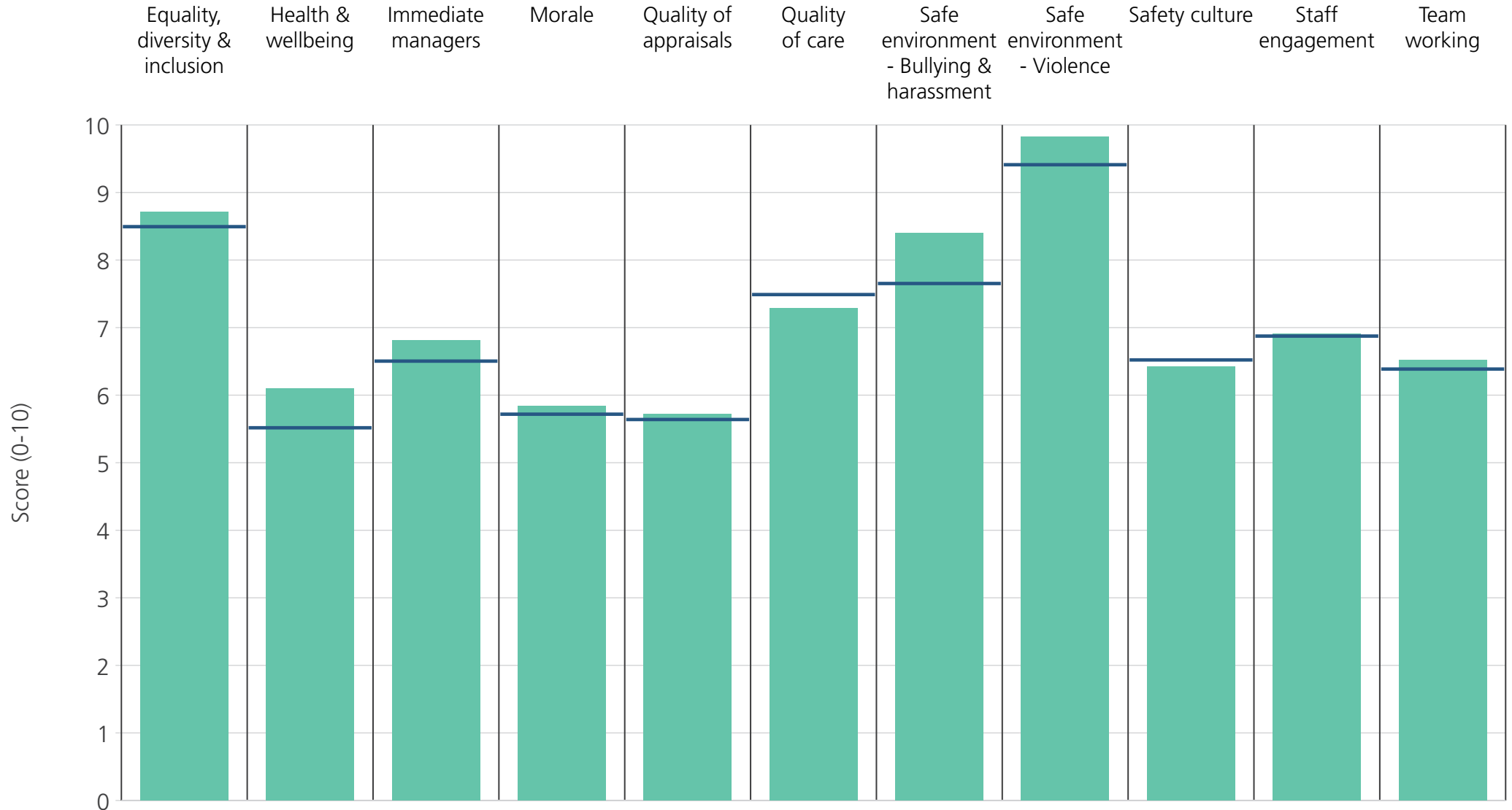
Directorate	8.5	5.4	6.6	5.7	5.5	7.4	7.6	9.4	6.4	6.8	6.4
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	1883	1897	1901	1857	1505	1831	1873	1882	1879	1913	1873



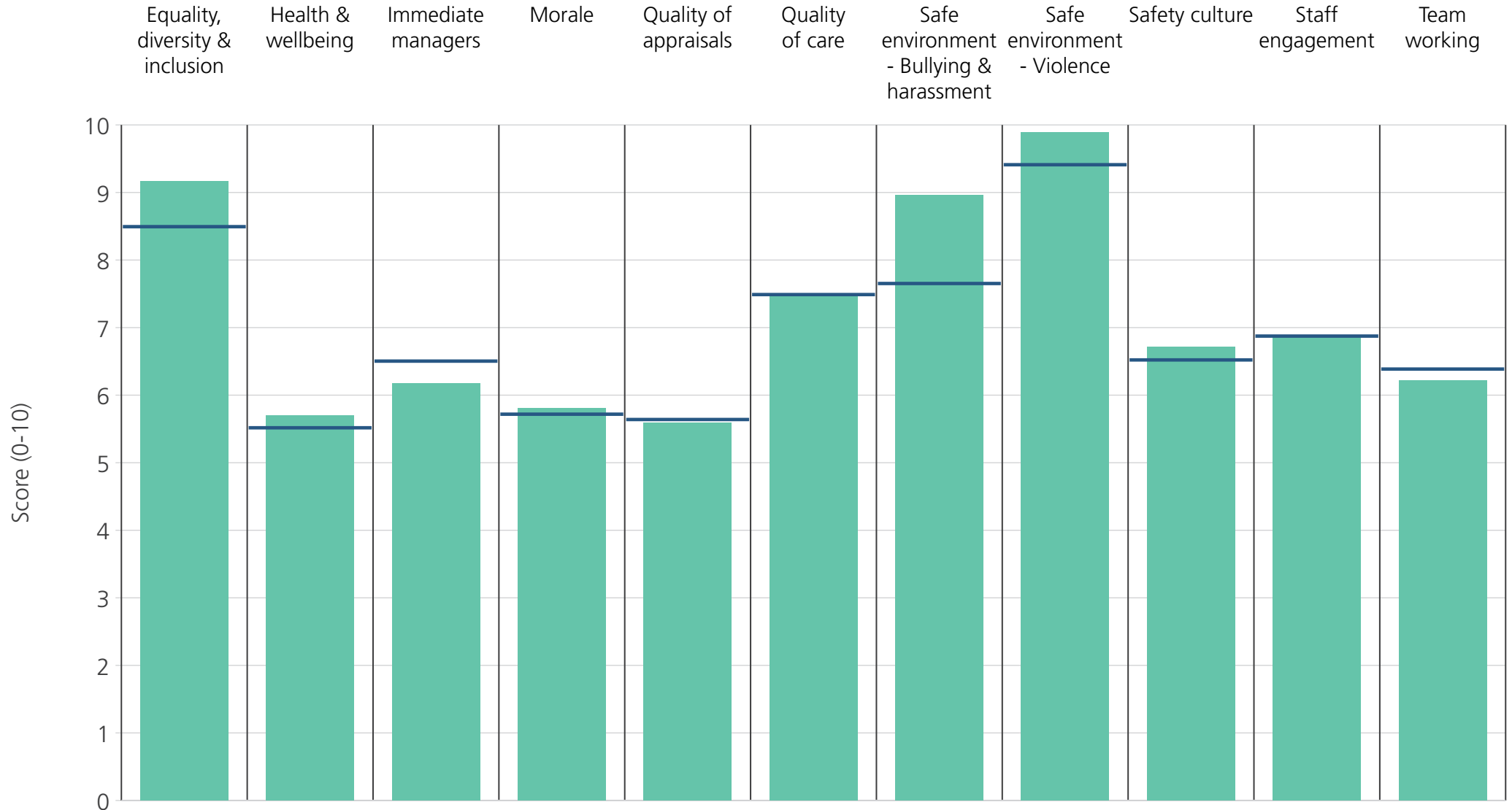
Directorate	8.2	5.3	6.4	5.6	5.8	7.4	7.1	9.0	6.6	6.9	6.3
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	924	935	939	912	703	919	920	926	926	953	937



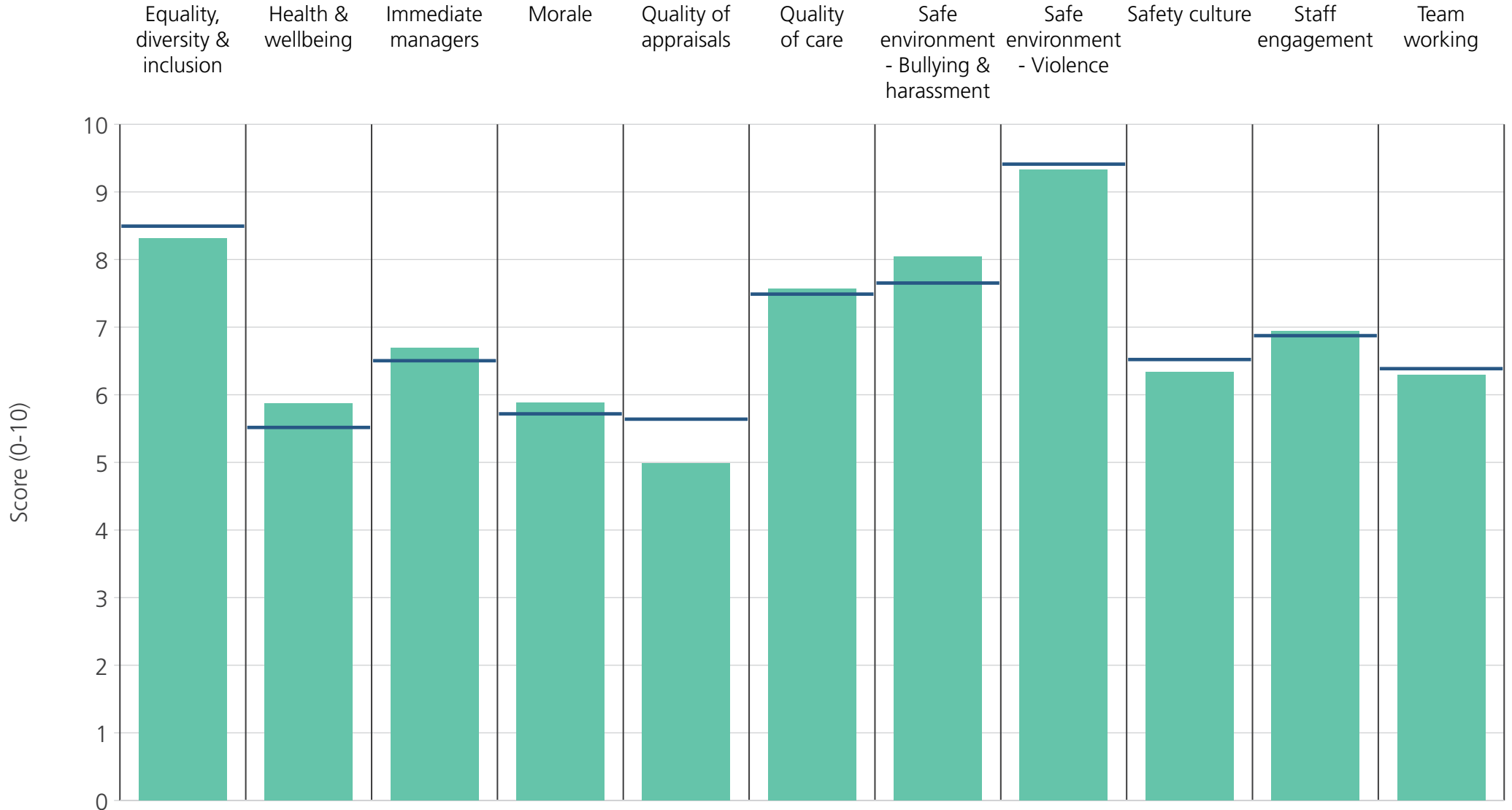
Directorate	8.4	5.5	6.4	5.8	5.8	7.8	7.4	9.4	6.6	7.0	6.4
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	990	1000	997	979	789	980	983	984	992	1017	997



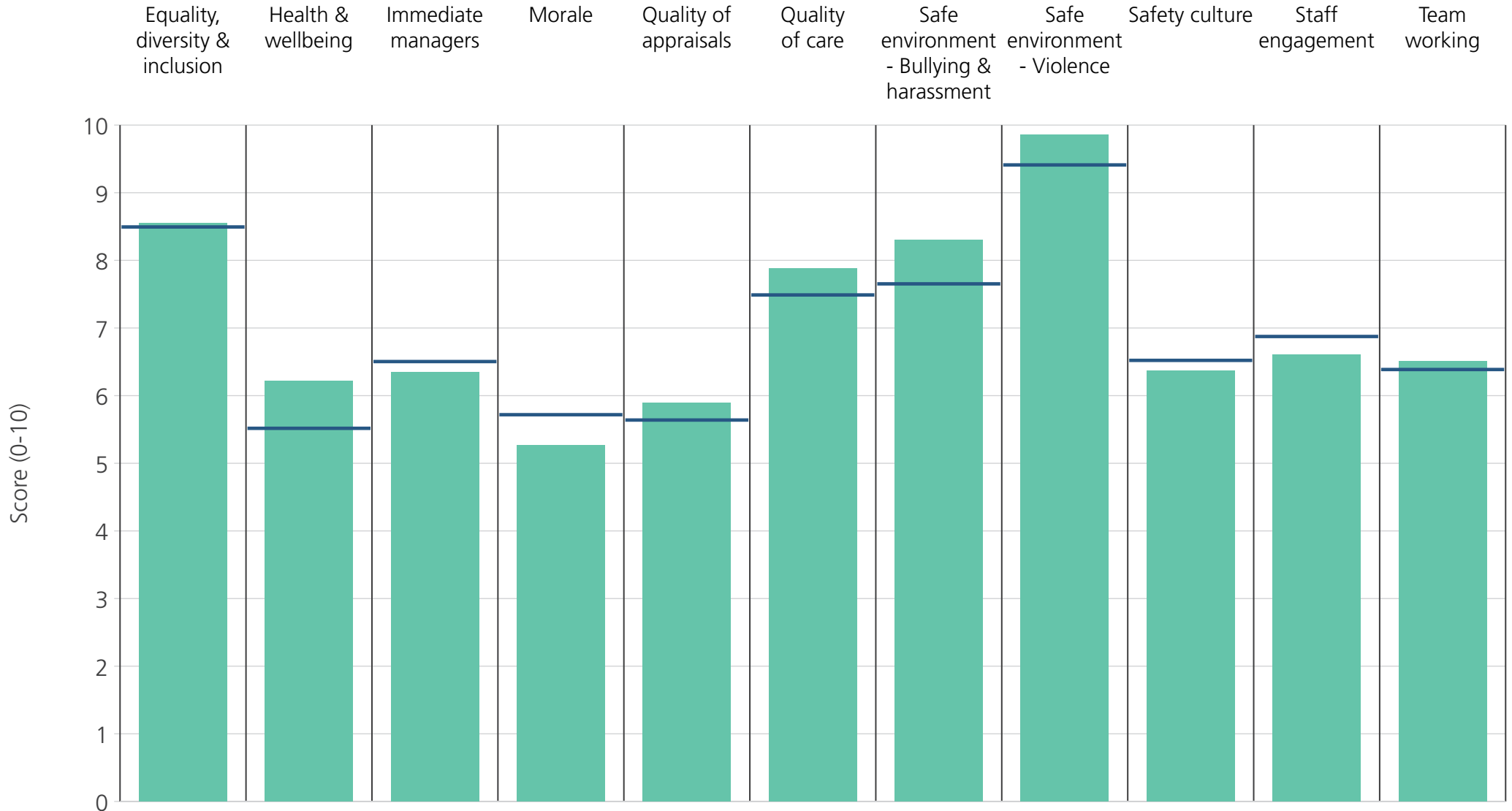
Directorate	8.7	6.1	6.8	5.8	5.7	7.3	8.4	9.8	6.4	6.9	6.5
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	459	463	463	462	321	282	458	460	457	467	459



Directorate	9.2	5.7	6.2	5.8	5.6	7.5	9.0	9.9	6.7	6.9	6.2
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	299	302	304	298	234	275	299	300	300	308	304



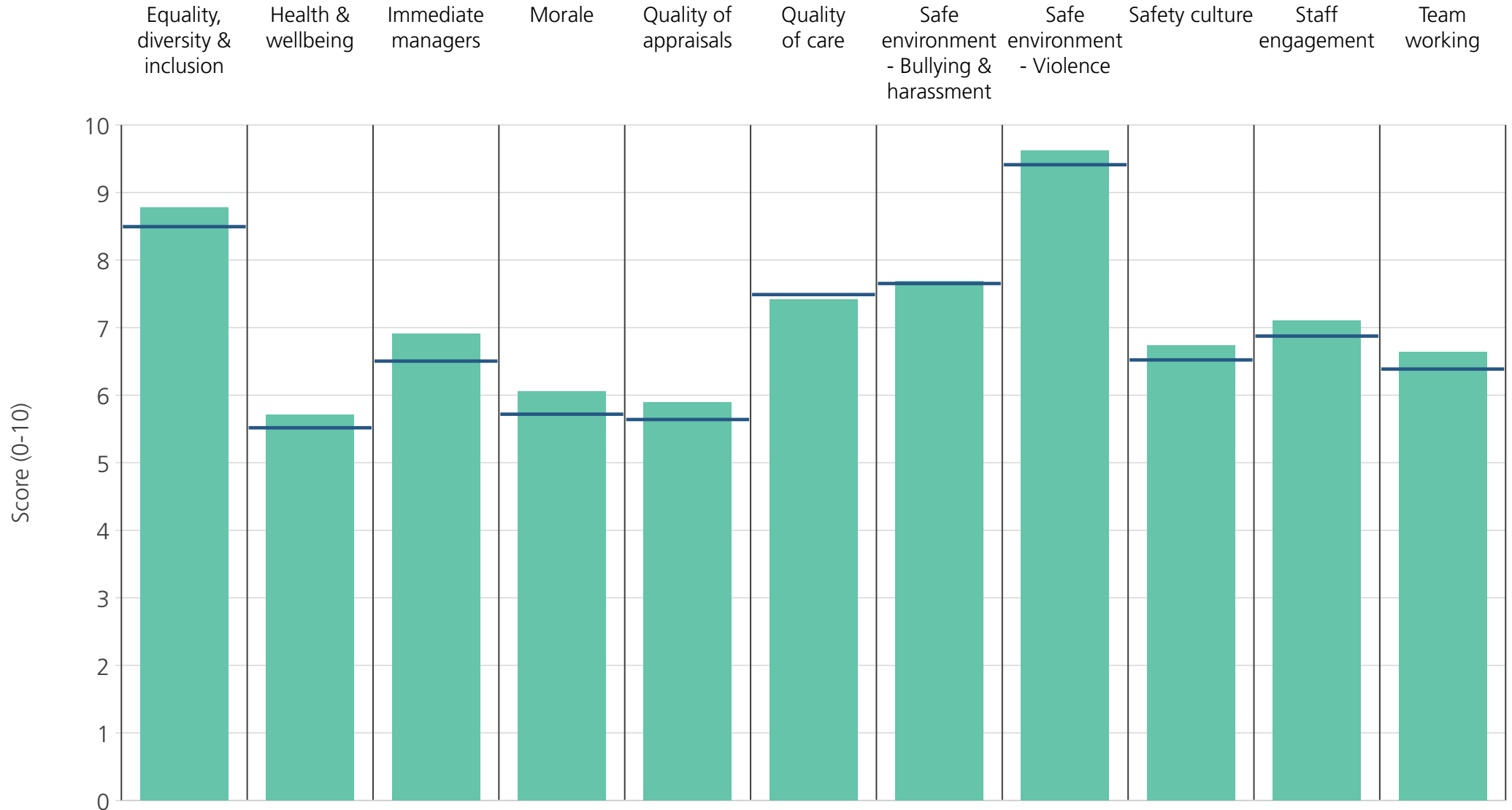
Directorate	8.3	5.9	6.7	5.9	5.0	7.6	8.0	9.3	6.3	6.9	6.3
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	191	190	190	190	126	158	187	188	191	190	186



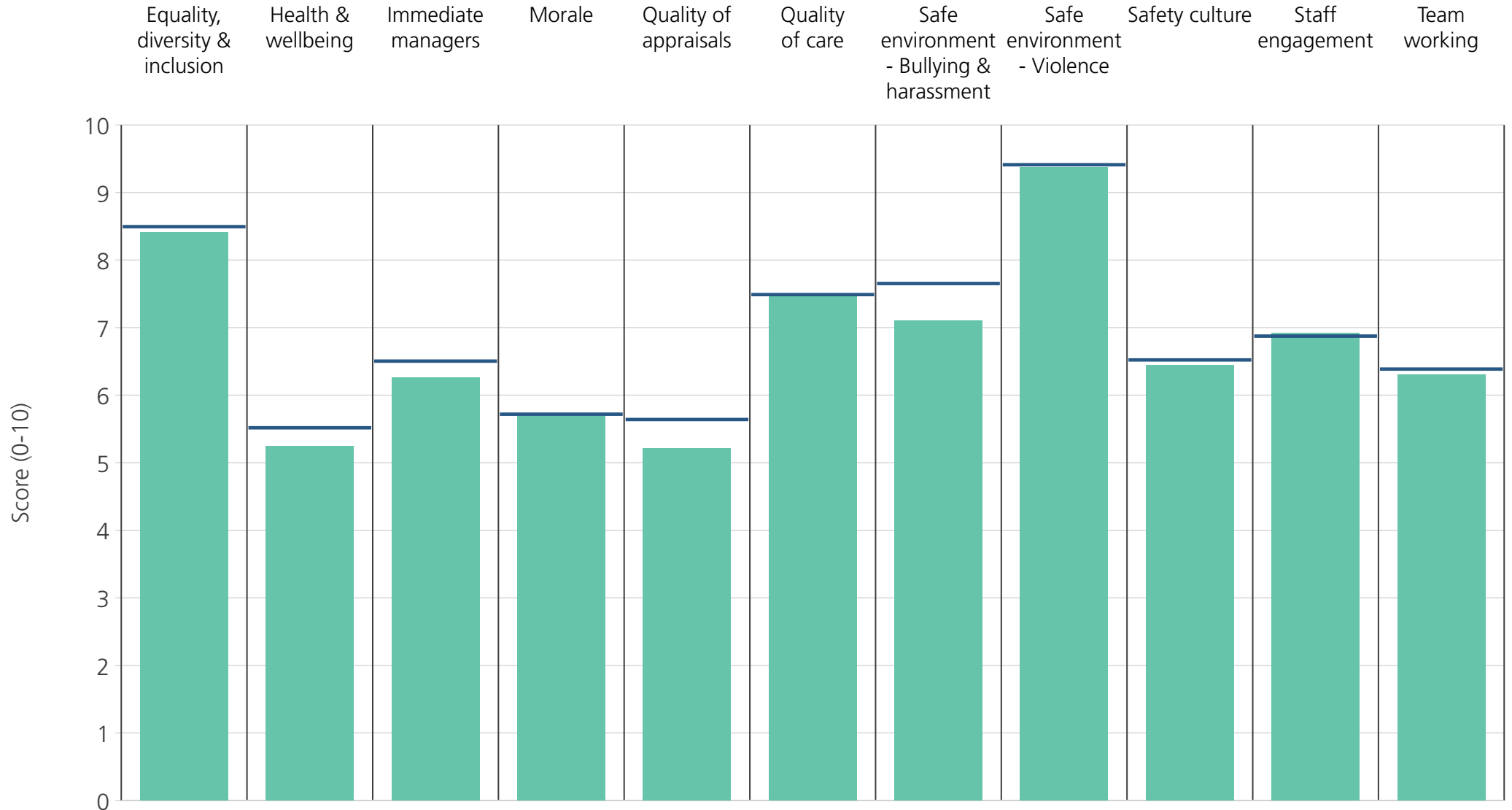
Directorate	8.5	6.2	6.3	5.3	5.9	7.9	8.3	9.9	6.4	6.6	6.5
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	47	47	46	47	28	40	47	47	47	48	48

Directorates 2

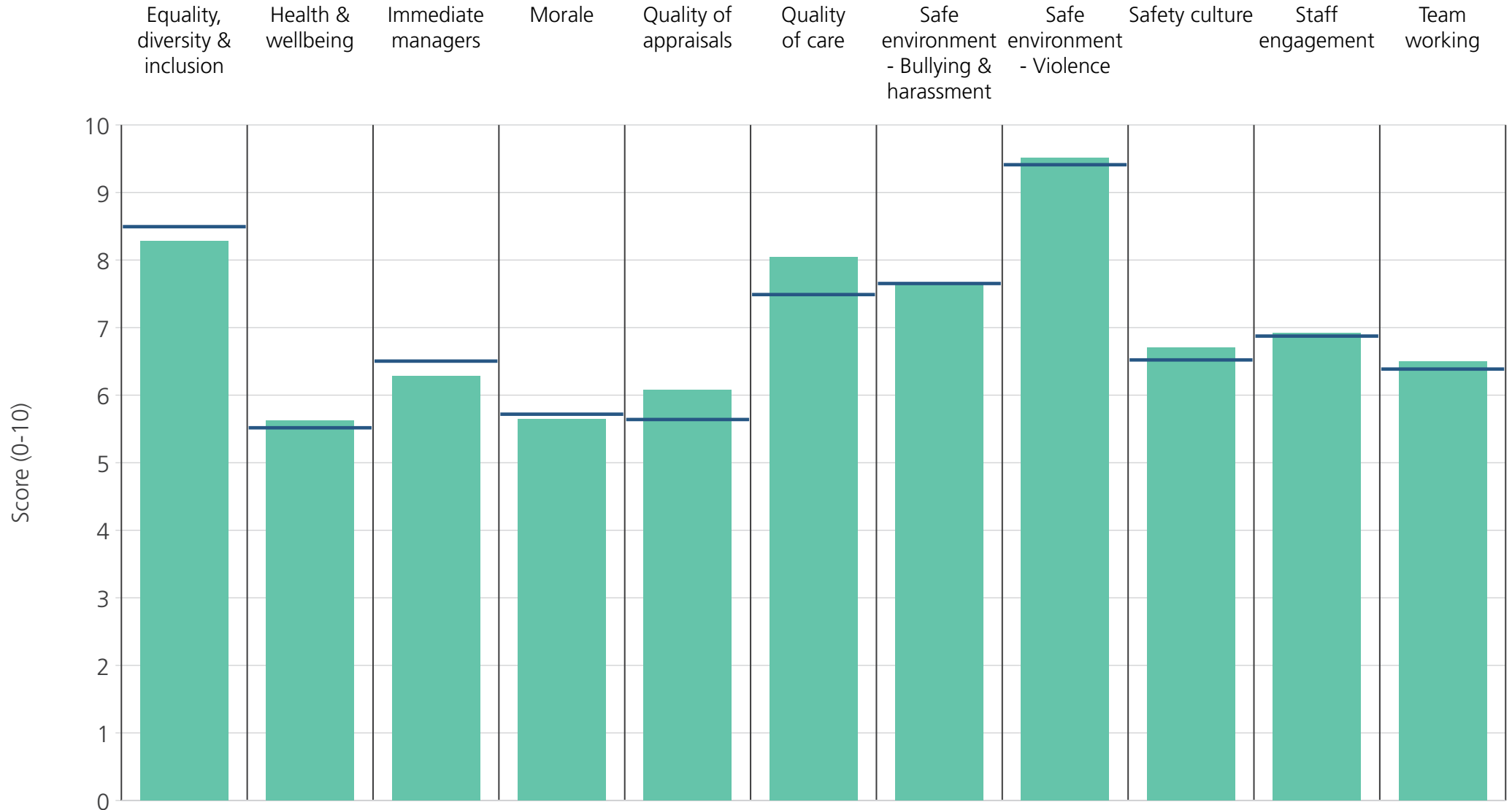
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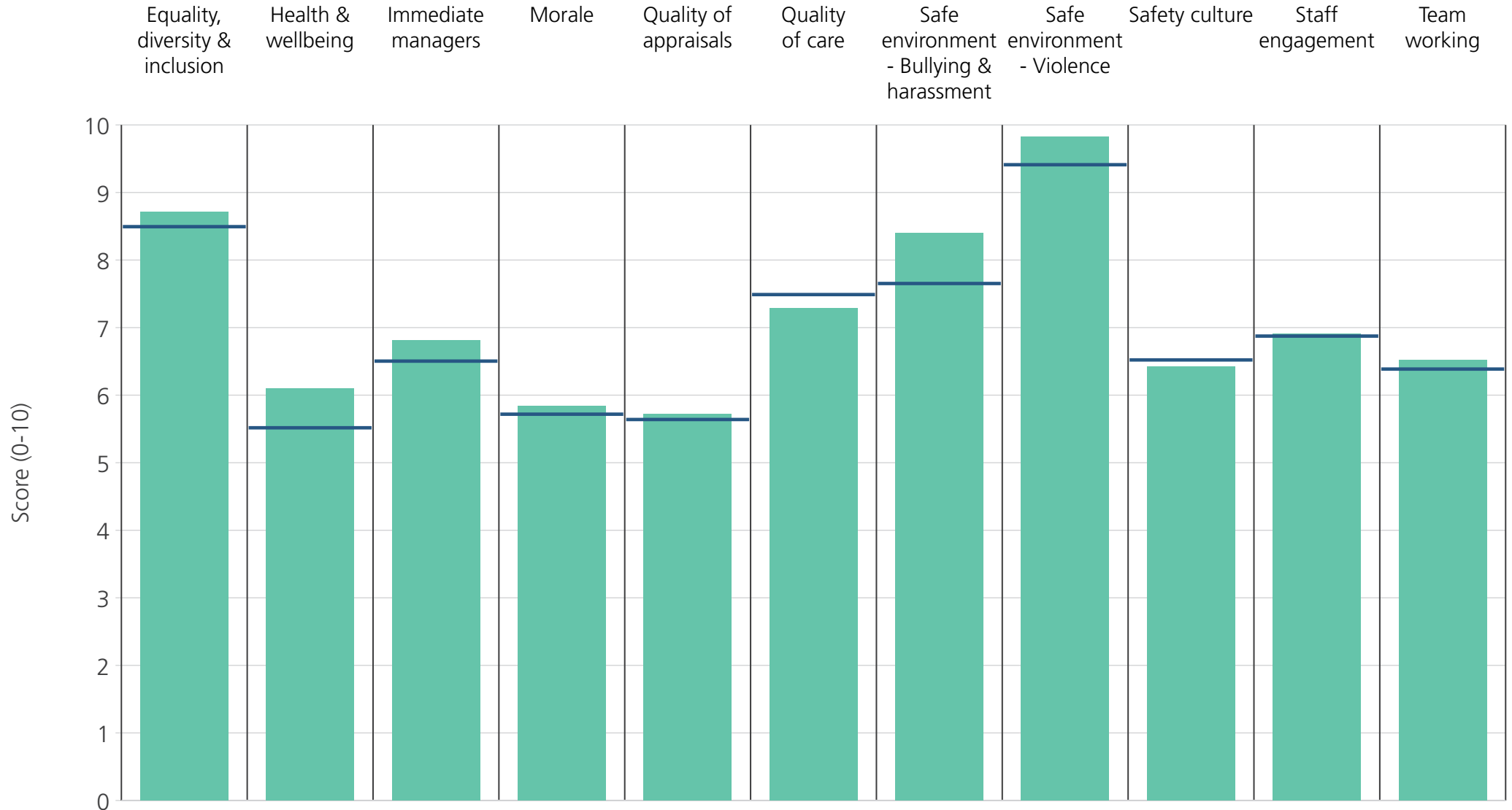
Directorate	8.8	5.7	6.9	6.1	5.9	7.4	7.7	9.6	6.7	7.1	6.6
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	460	462	462	452	393	450	456	459	459	464	458



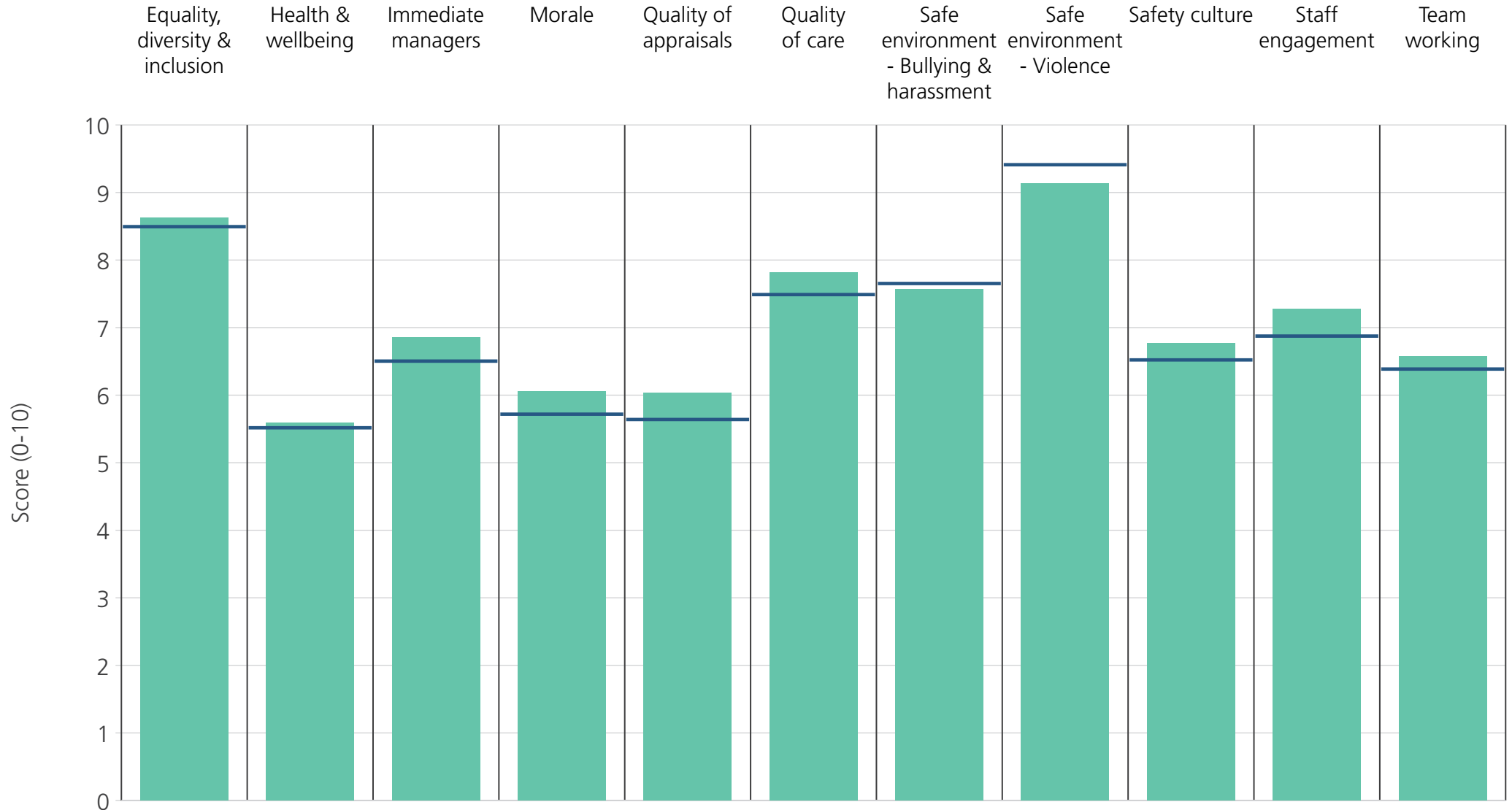
Directorate	8.4	5.2	6.3	5.7	5.2	7.5	7.1	9.4	6.4	6.9	6.3
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	326	327	327	317	235	323	322	325	323	333	329



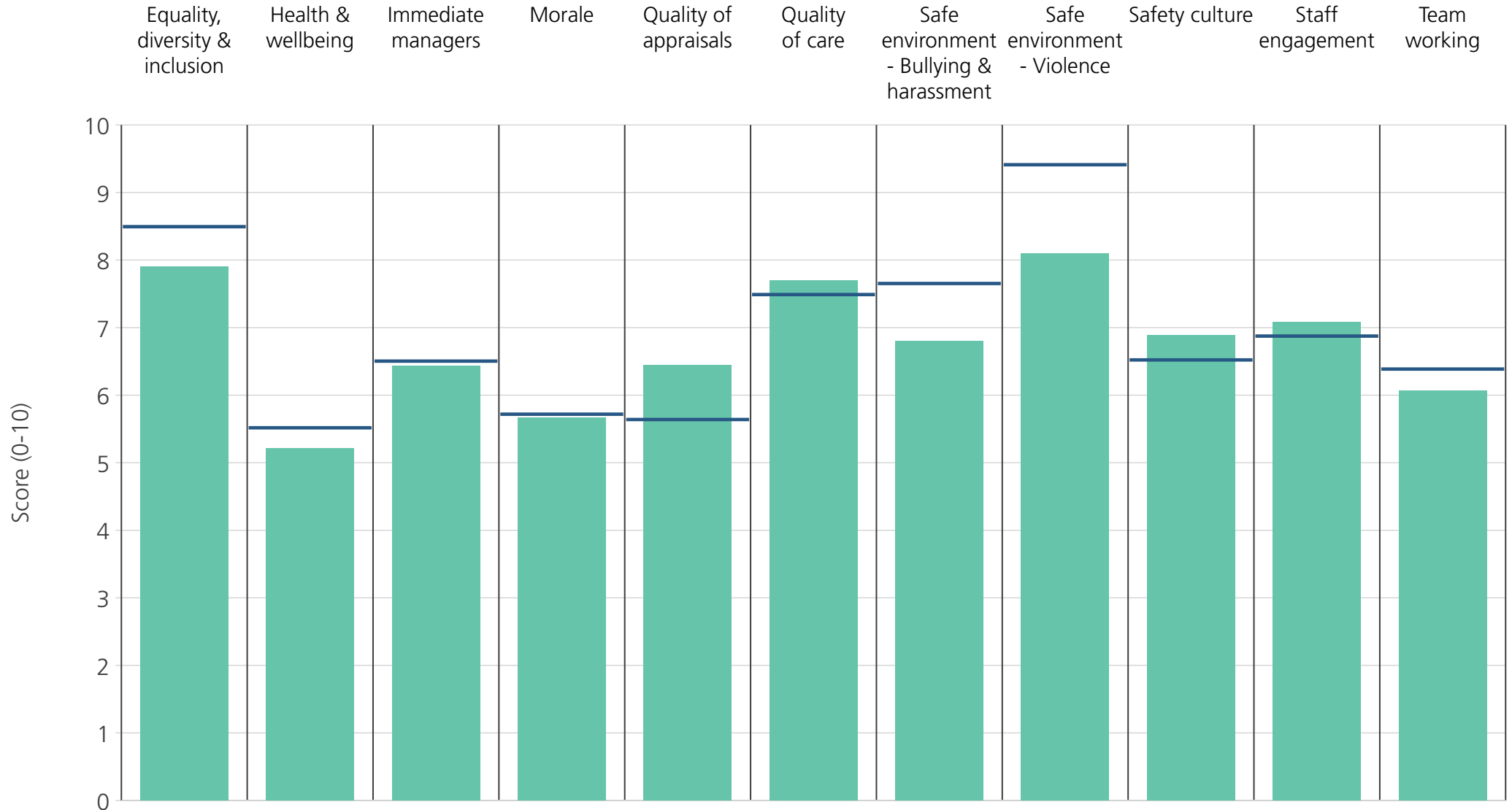
Directorate	8.3	5.6	6.3	5.6	6.1	8.0	7.7	9.5	6.7	6.9	6.5
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	331	333	332	328	281	327	331	330	331	340	329



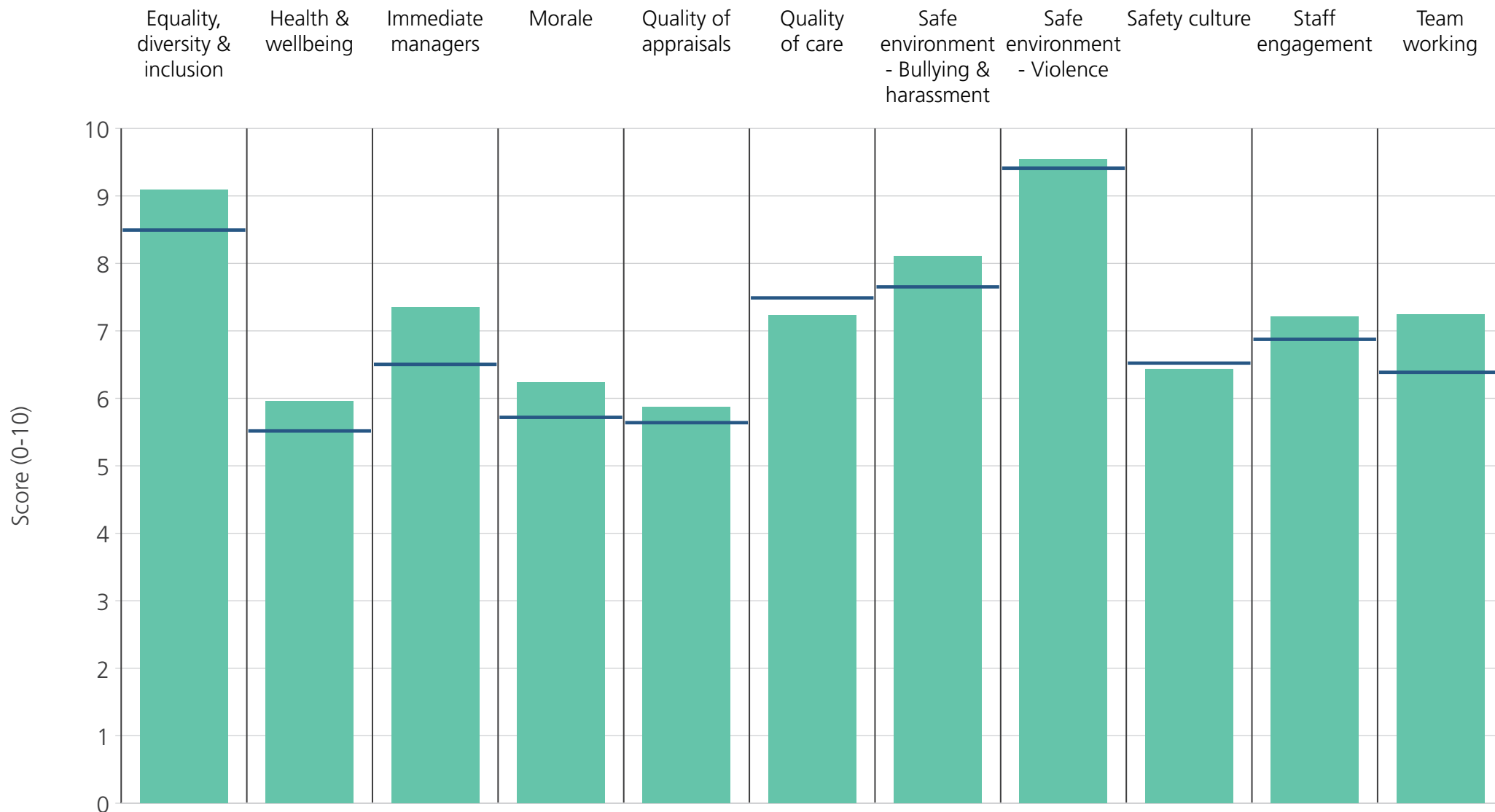
Directorate	8.7	6.1	6.8	5.8	5.7	7.3	8.4	9.8	6.4	6.9	6.5
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	459	463	463	462	321	282	458	460	457	467	459



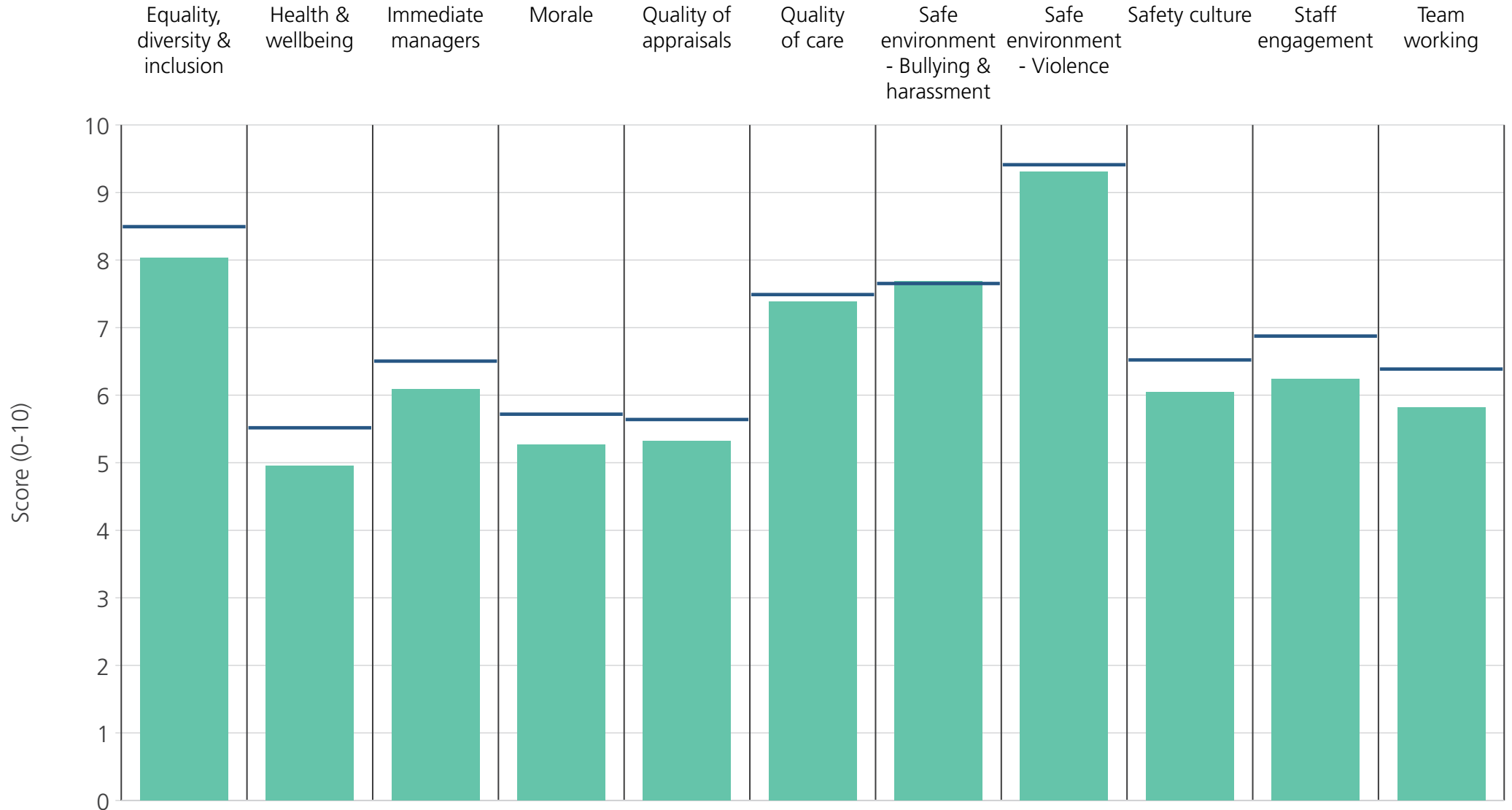
Directorate	8.6	5.6	6.9	6.1	6.0	7.8	7.6	9.1	6.8	7.3	6.6
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	316	322	320	316	260	315	312	311	320	326	322



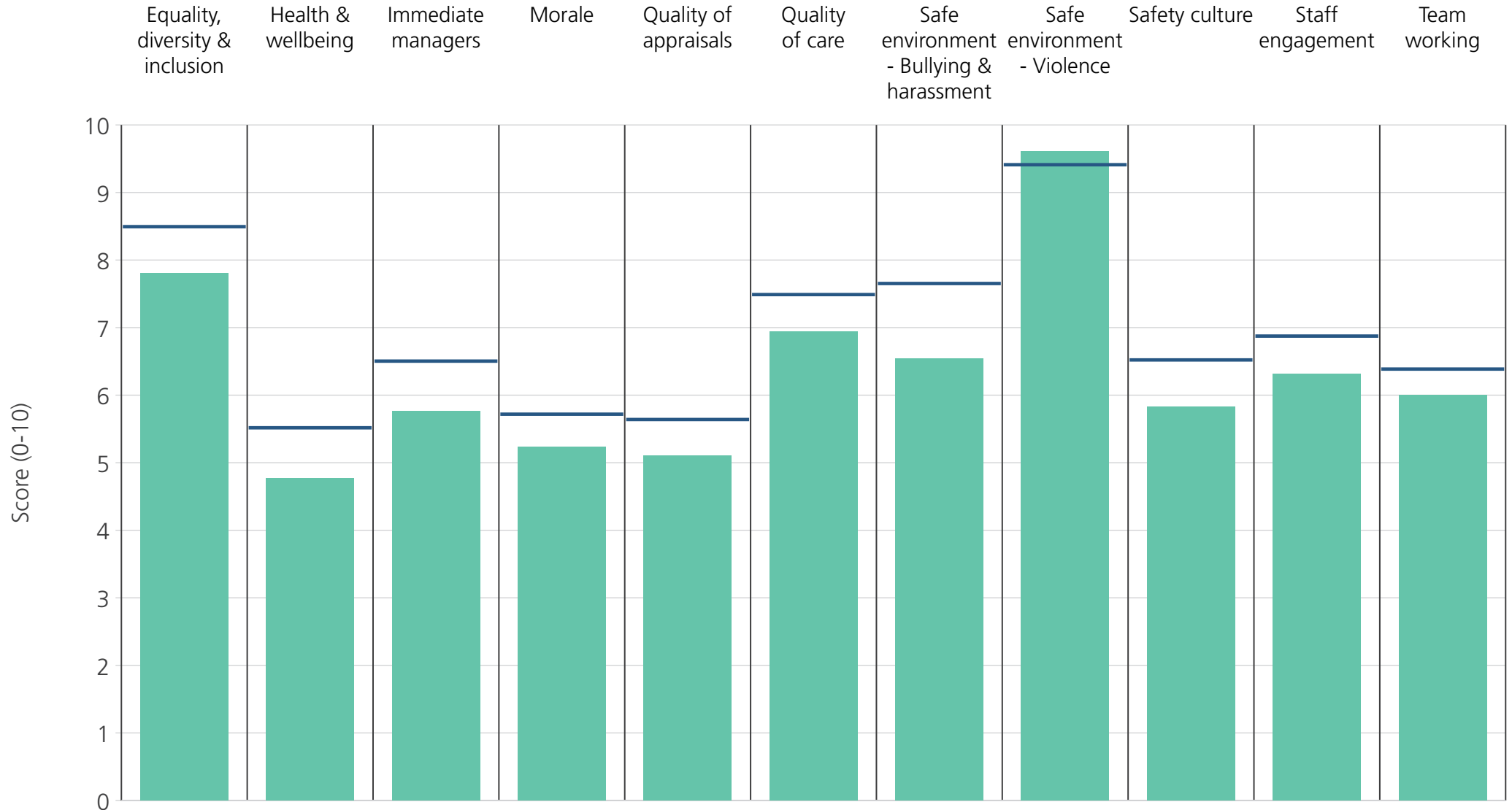
Directorate	7.9	5.2	6.4	5.7	6.4	7.7	6.8	8.1	6.9	7.1	6.1
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	212	216	217	209	154	213	207	212	213	220	217



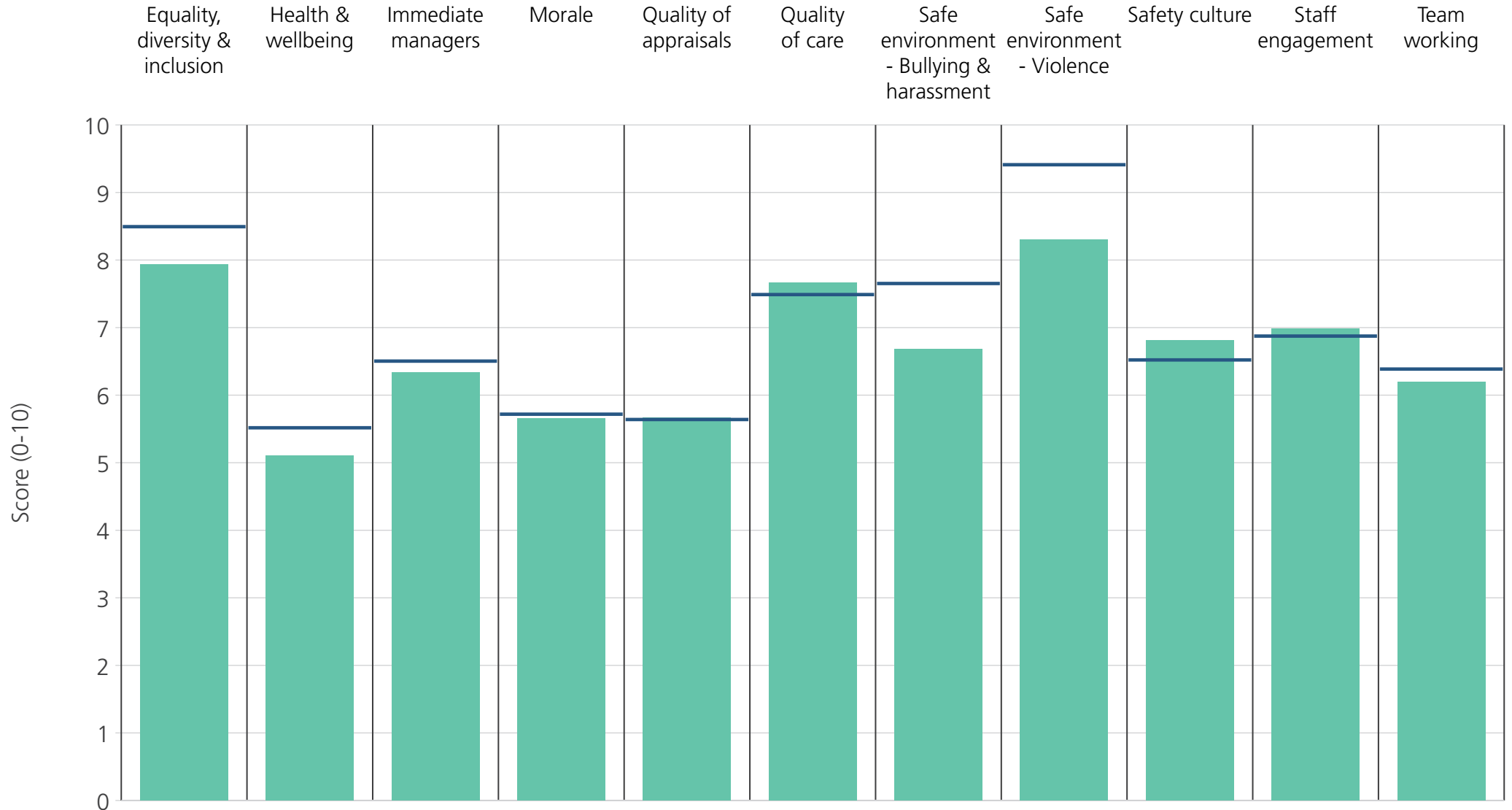
Directorate	9.1	6.0	7.3	6.2	5.9	7.2	8.1	9.5	6.4	7.2	7.2
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	332	335	334	328	287	330	330	335	333	338	329



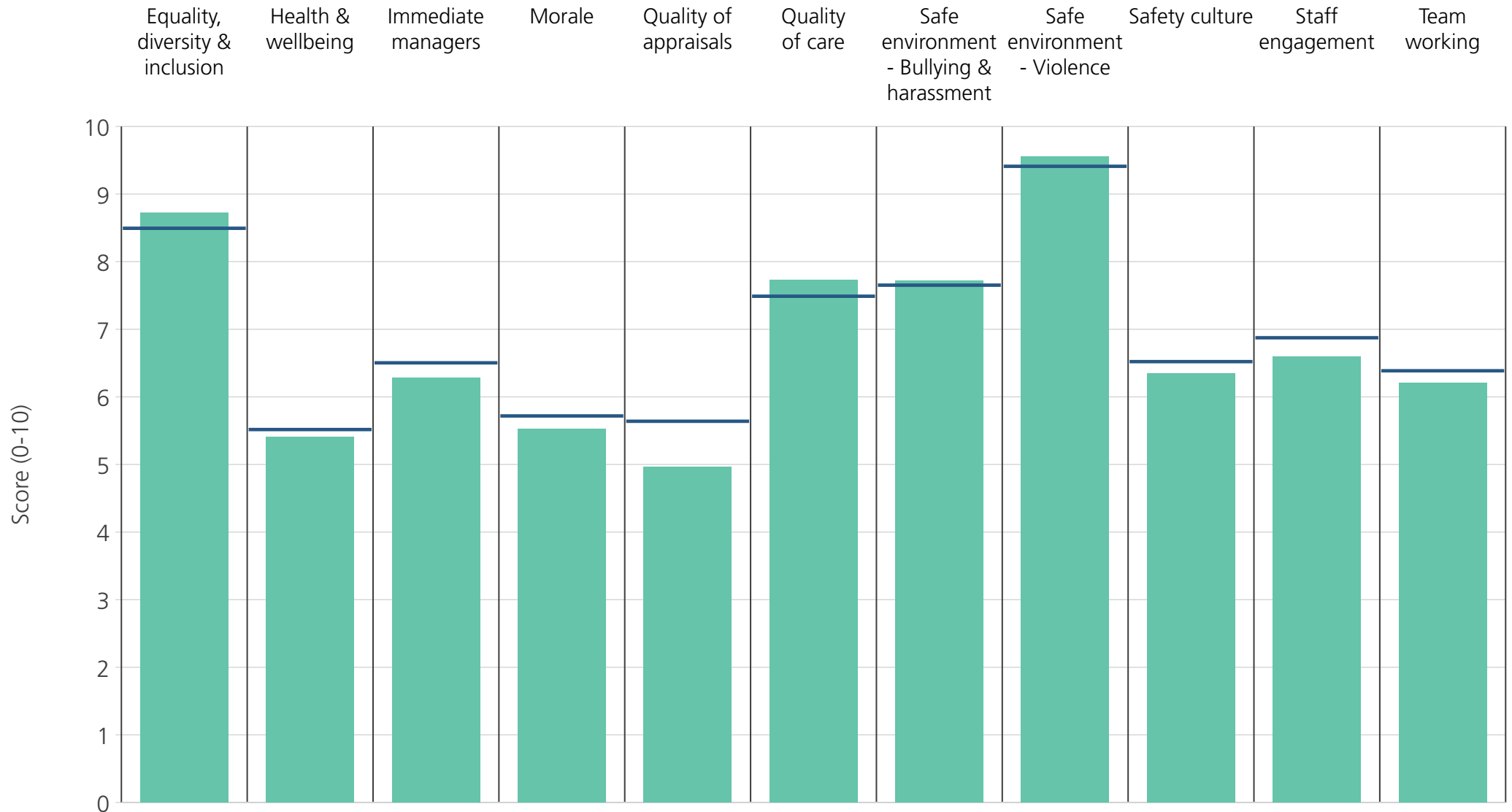
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Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	301	305	305	298	207	278	301	301	302	305	295



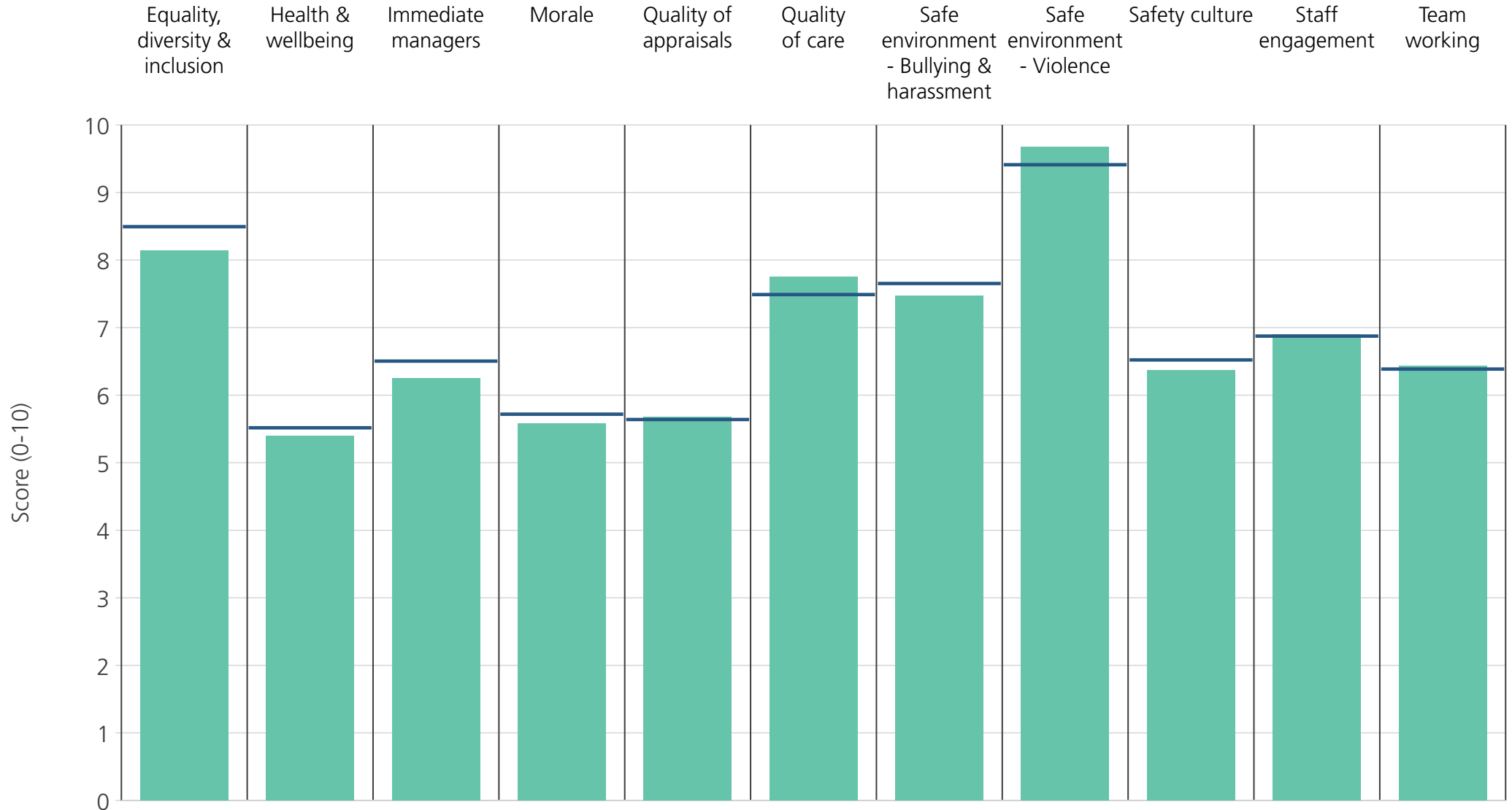
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Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	201	203	205	195	151	203	198	198	199	209	206



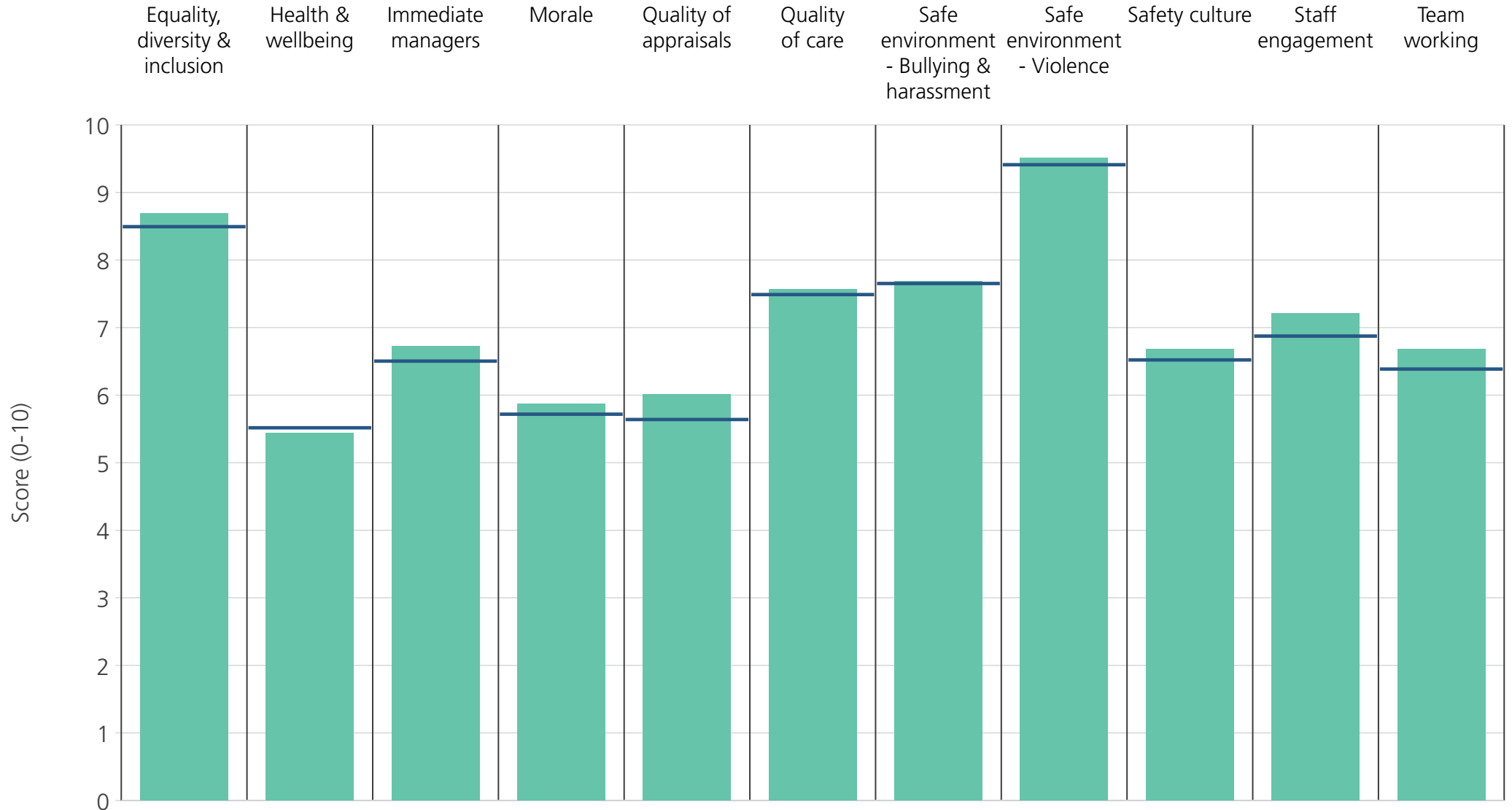
Directorate	7.9	5.1	6.3	5.7	5.7	7.7	6.7	8.3	6.8	7.0	6.2
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	175	176	178	172	144	174	174	174	174	178	173



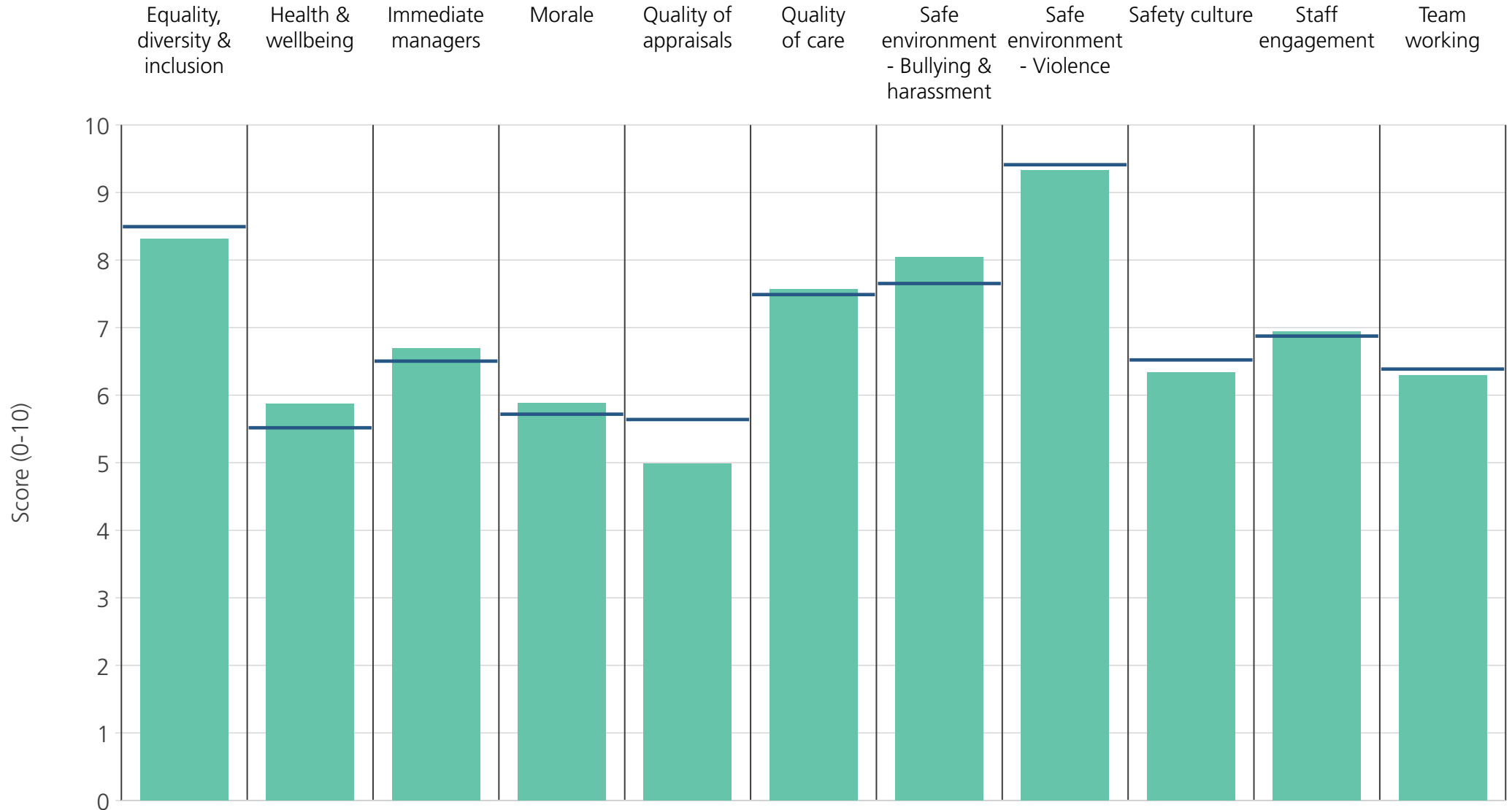
Directorate	8.7	5.4	6.3	5.5	5.0	7.7	7.7	9.6	6.3	6.6	6.2
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	240	241	242	238	186	229	240	241	238	244	241



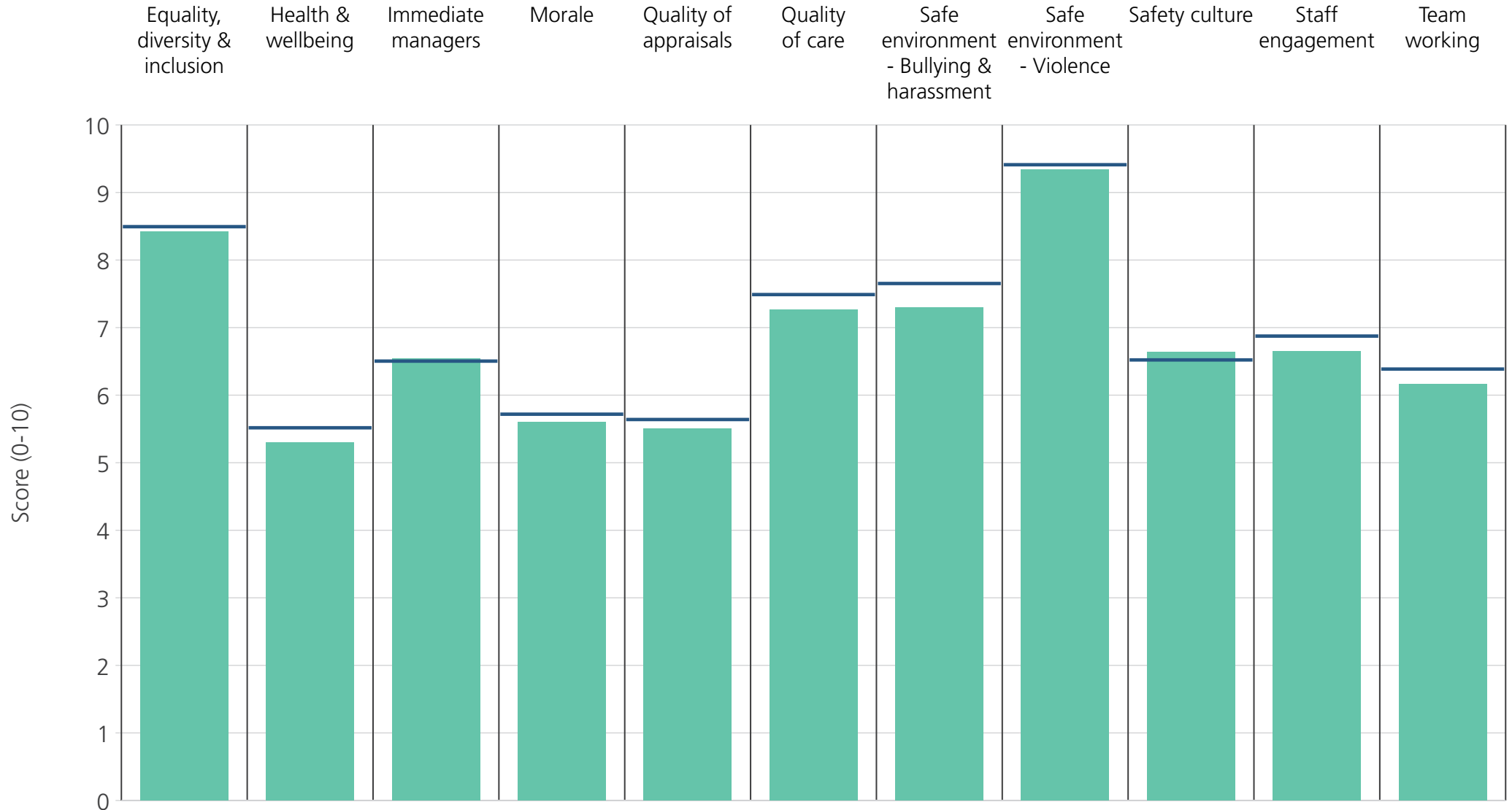
Directorate	8.1	5.4	6.3	5.6	5.7	7.8	7.5	9.7	6.4	6.9	6.4
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	195	196	197	192	137	193	194	194	194	198	193



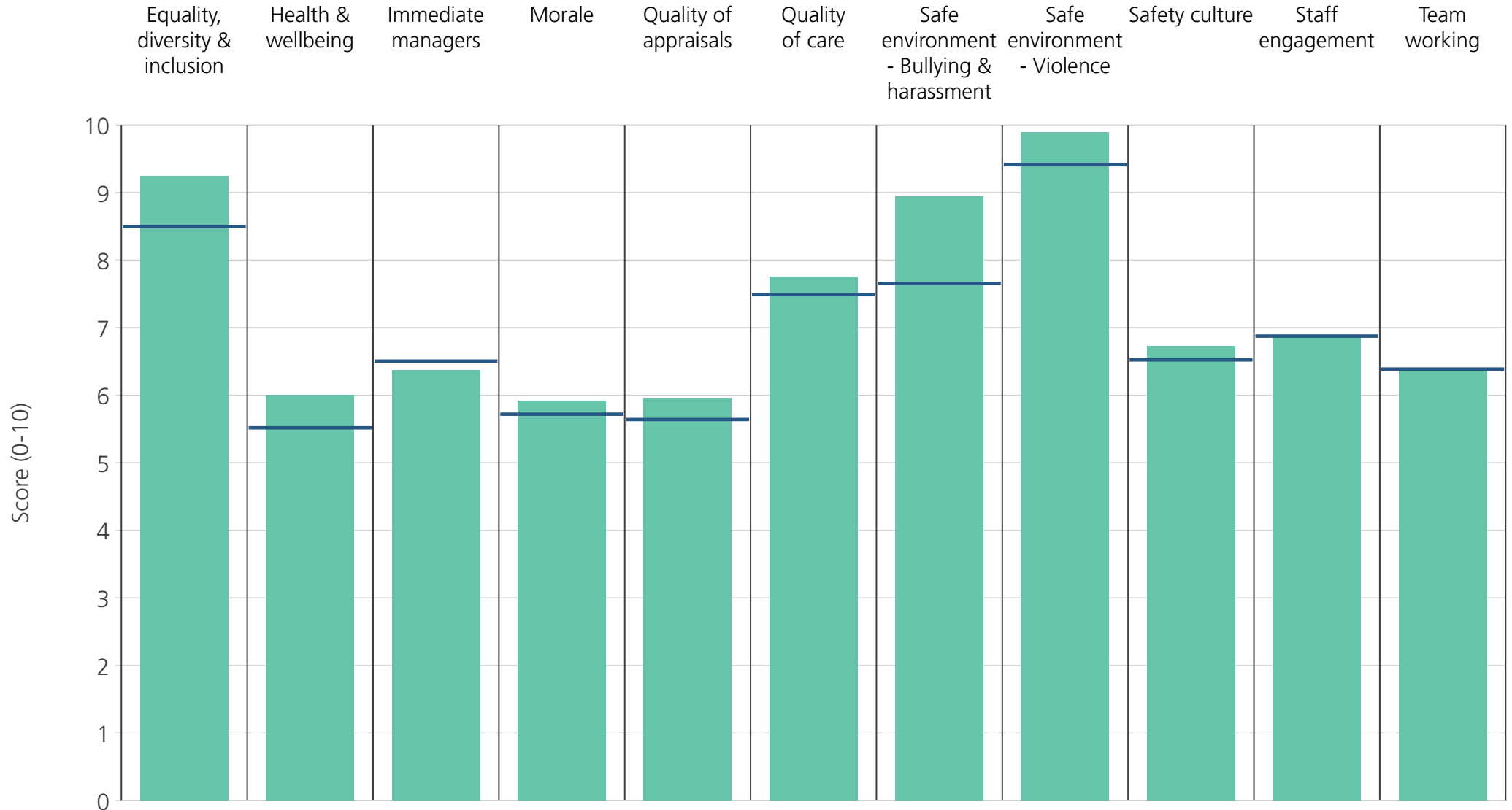
Directorate	8.7	5.4	6.7	5.9	6.0	7.6	7.7	9.5	6.7	7.2	6.7
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	179	180	181	178	159	175	179	178	181	181	178



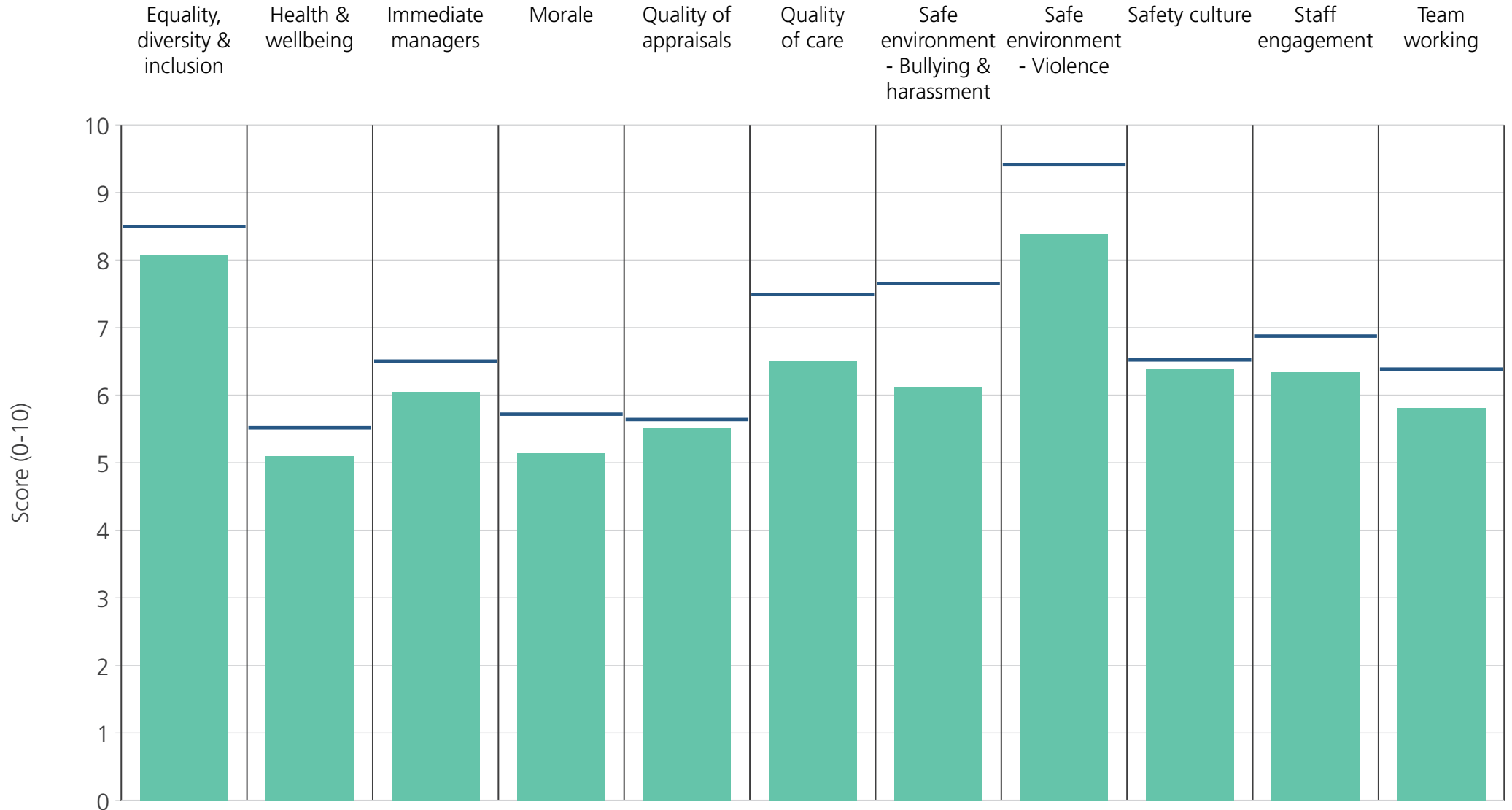
Directorate	8.3	5.9	6.7	5.9	5.0	7.6	8.0	9.3	6.3	6.9	6.3
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	191	190	190	190	126	158	187	188	191	190	186



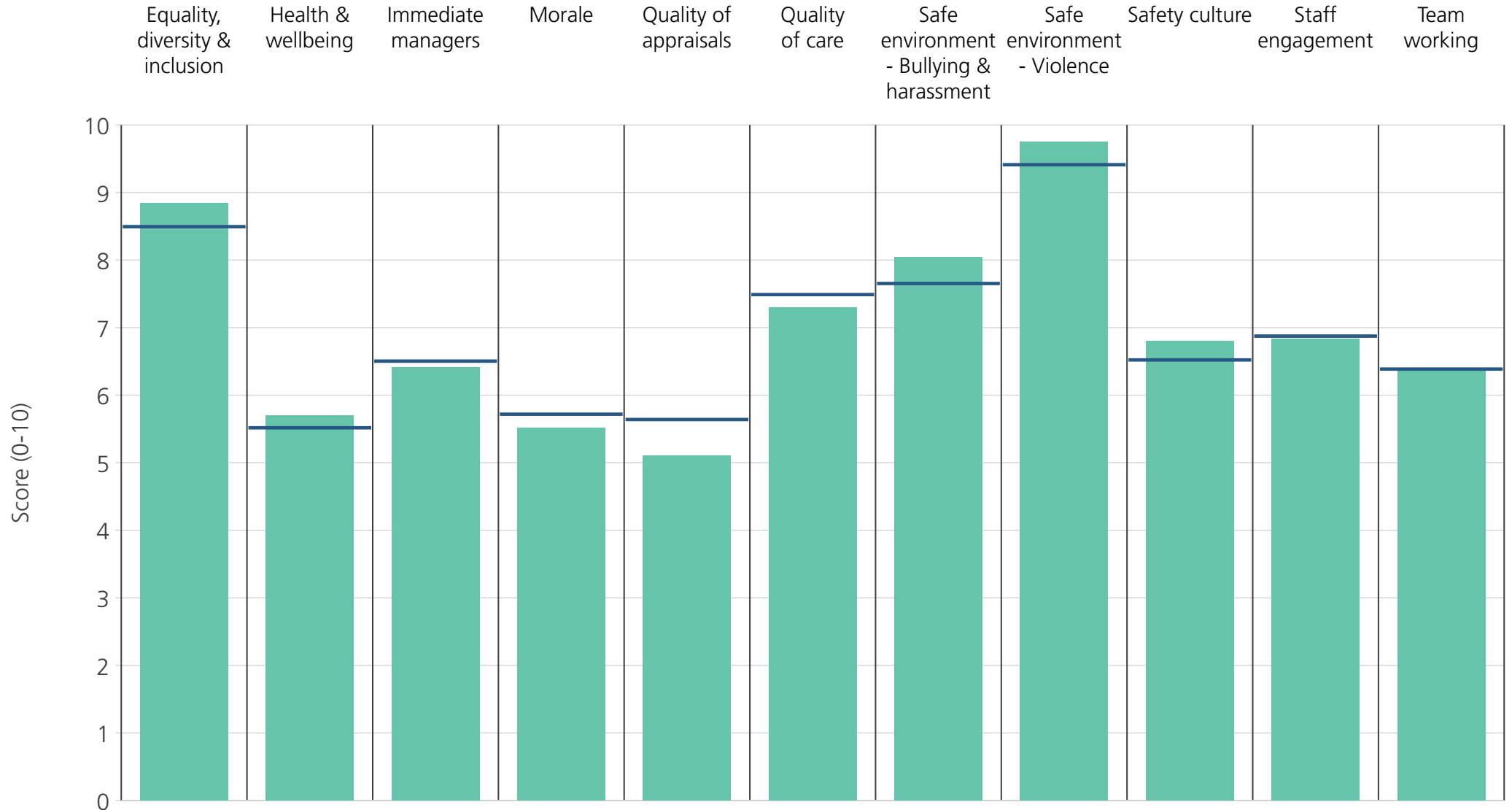
Directorate	8.4	5.3	6.5	5.6	5.5	7.3	7.3	9.3	6.6	6.7	6.2
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	140	142	142	141	102	138	141	142	141	146	146



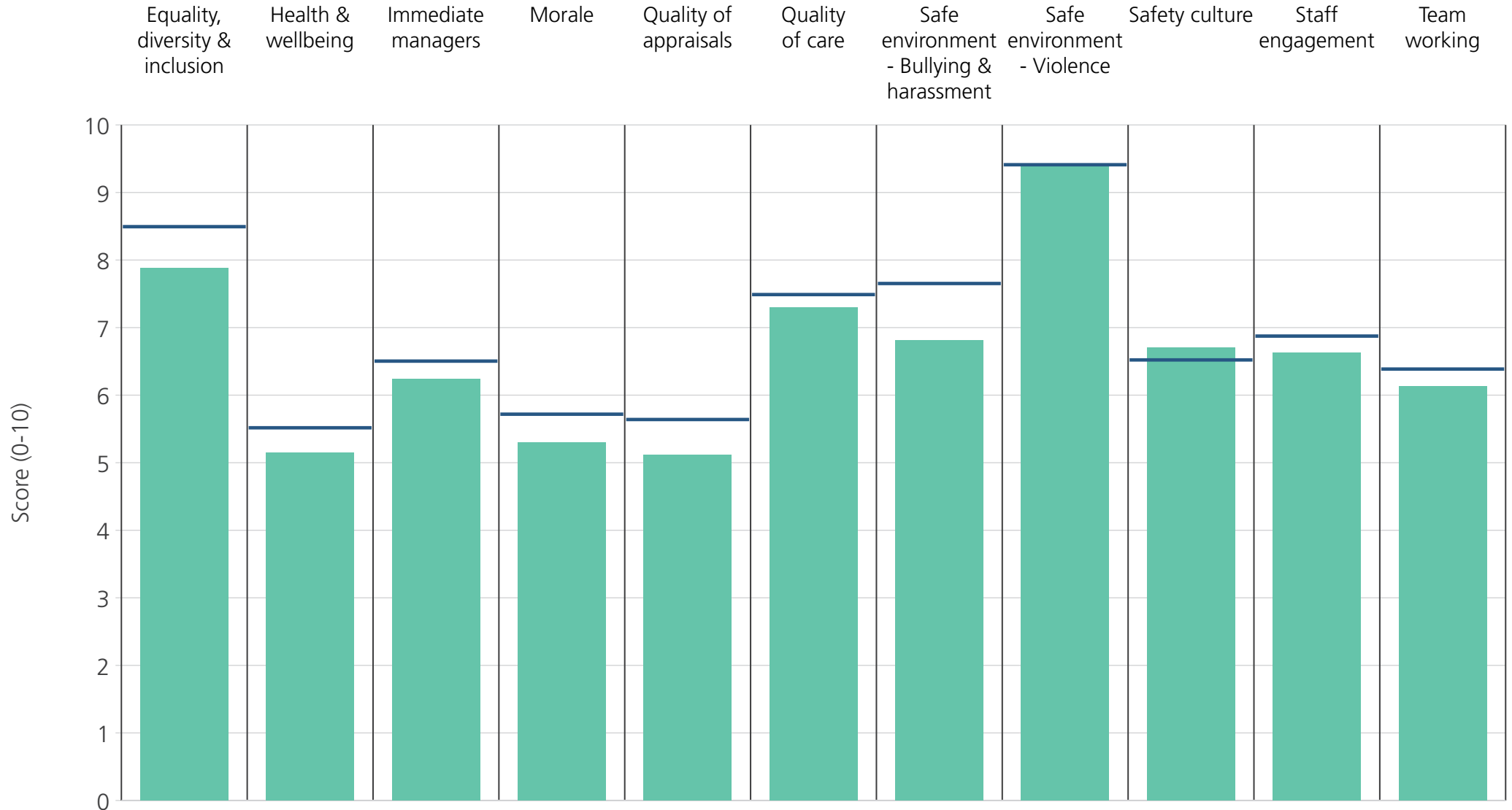
Directorate	9.2	6.0	6.4	5.9	5.9	7.7	8.9	9.9	6.7	6.9	6.4
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	180	182	183	179	138	171	179	180	181	184	181



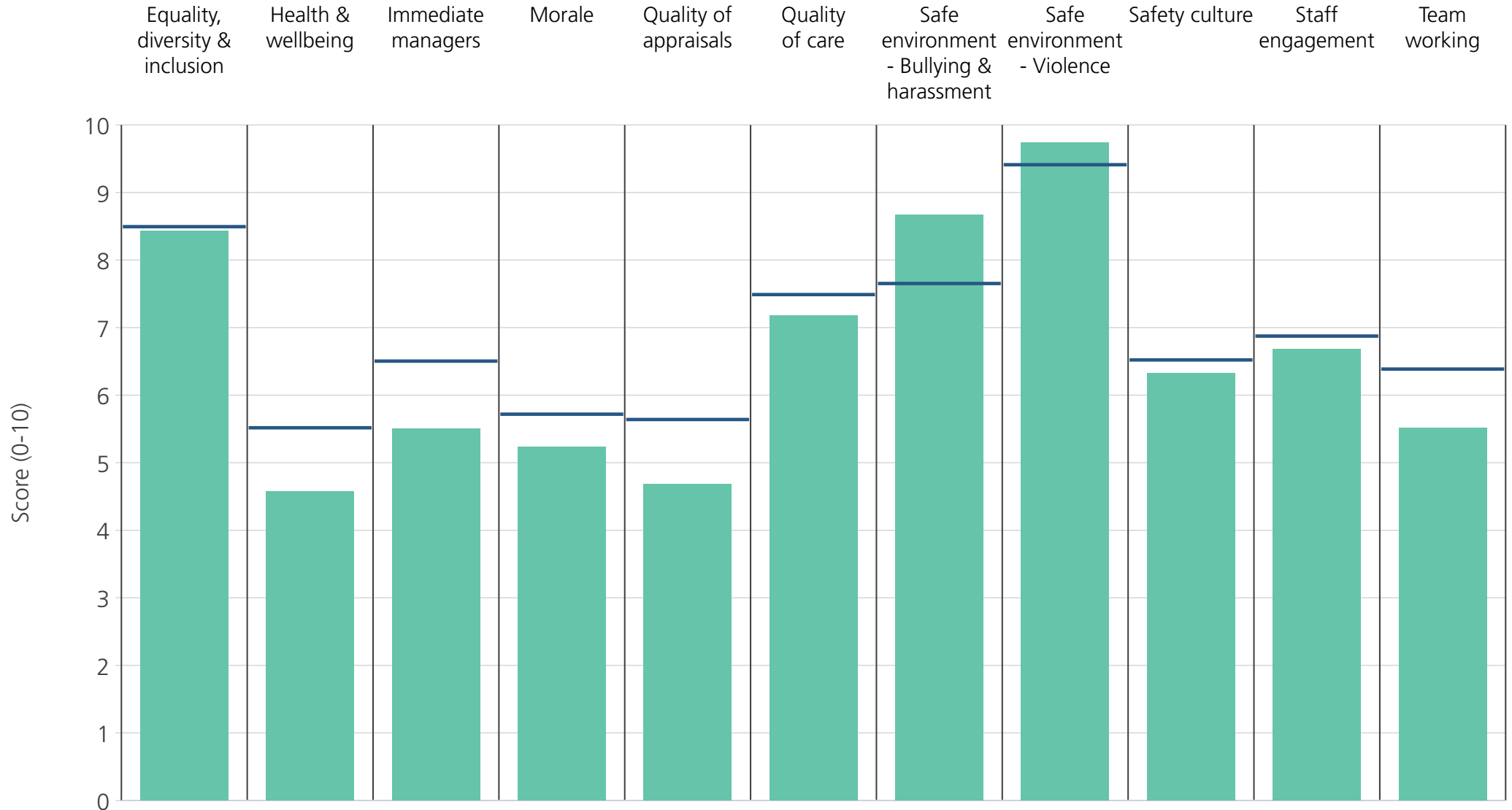
Directorate	8.1	5.1	6.0	5.1	5.5	6.5	6.1	8.4	6.4	6.3	5.8
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	107	109	110	106	85	109	108	109	107	112	110



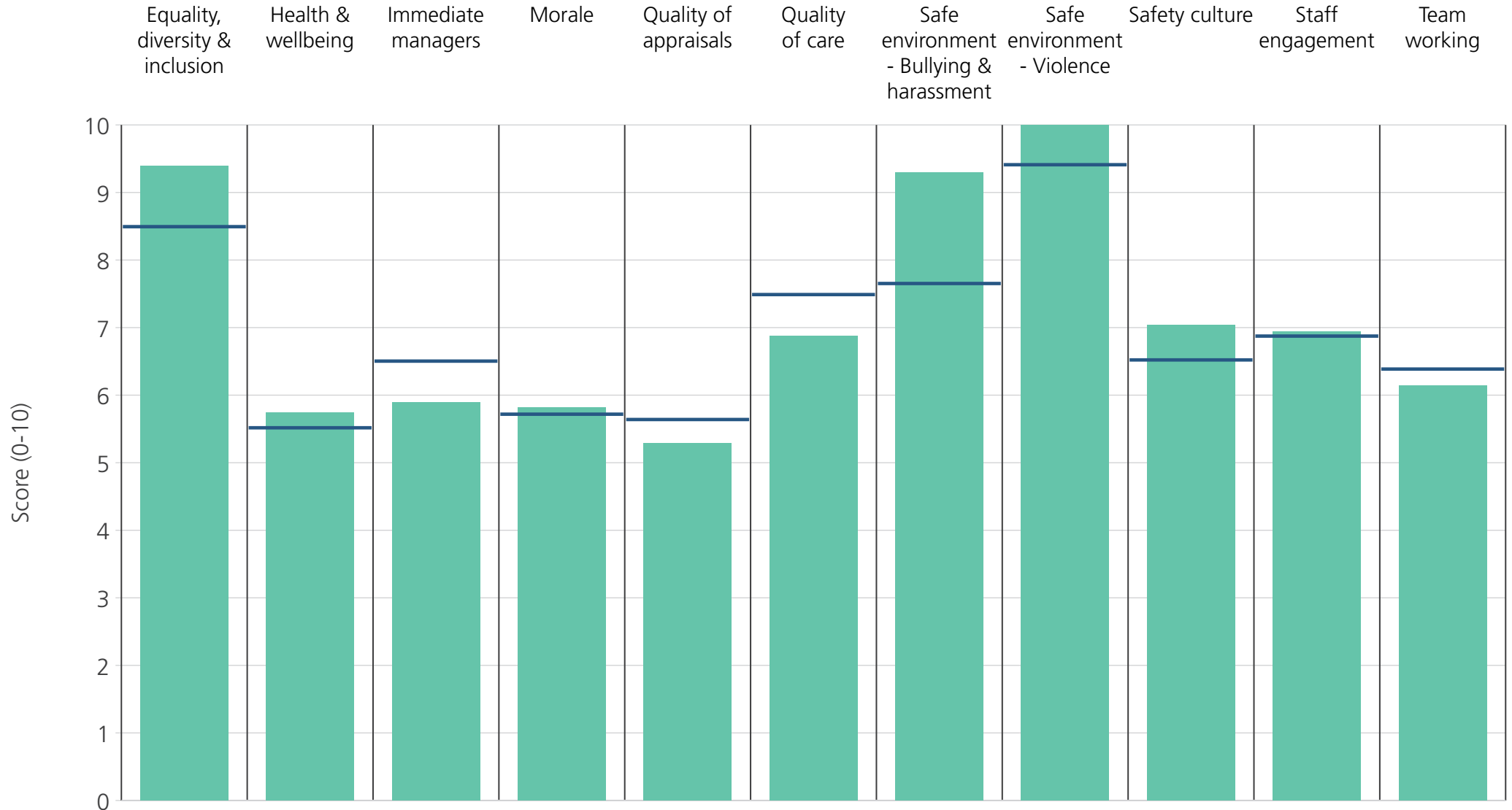
Directorate	8.8	5.7	6.4	5.5	5.1	7.3	8.0	9.8	6.8	6.8	6.4
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	174	175	175	174	137	167	174	174	174	175	171



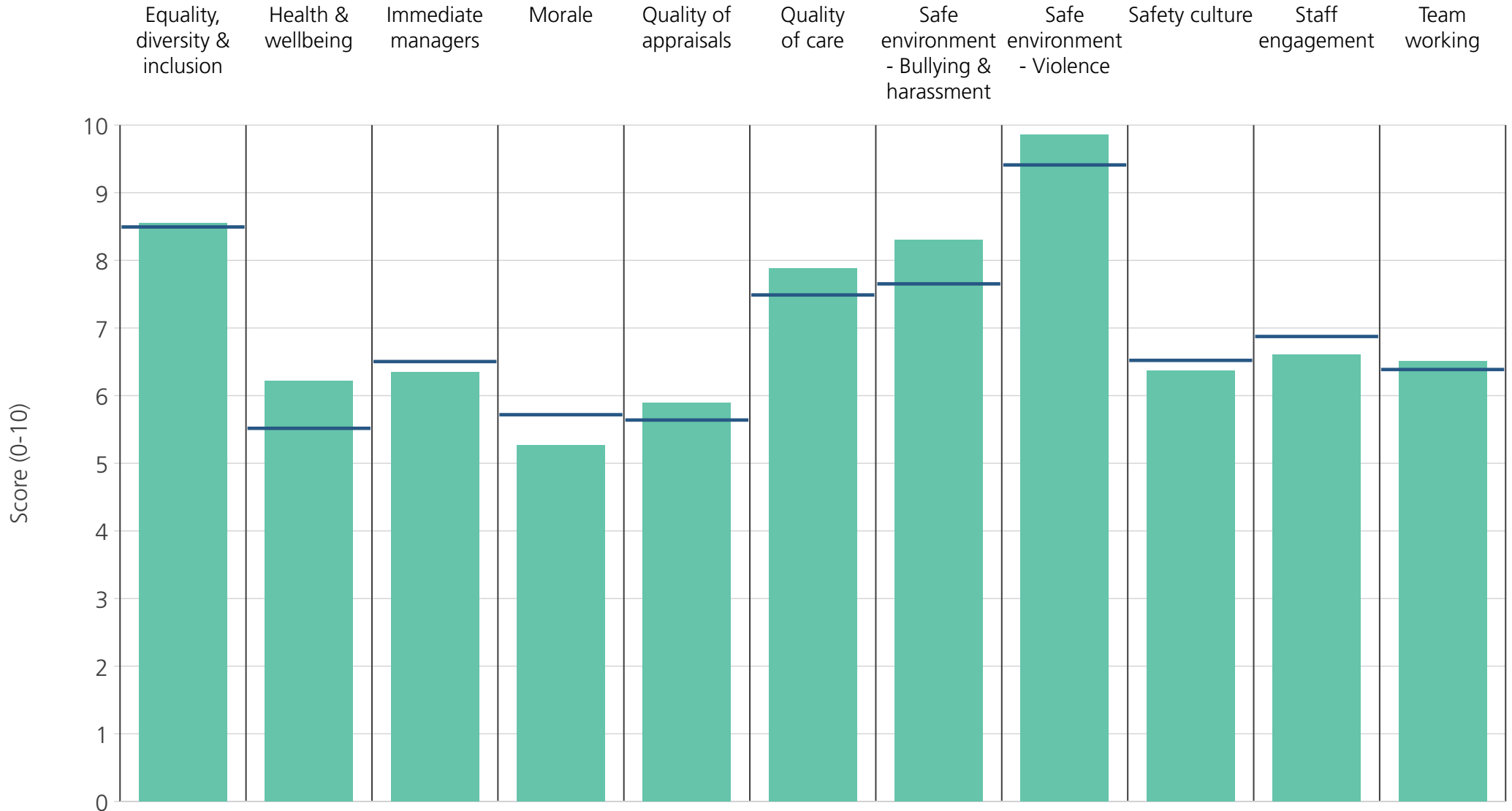
Directorate	7.9	5.1	6.2	5.3	5.1	7.3	6.8	9.4	6.7	6.6	6.1
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	91	92	92	86	66	91	91	91	90	96	93



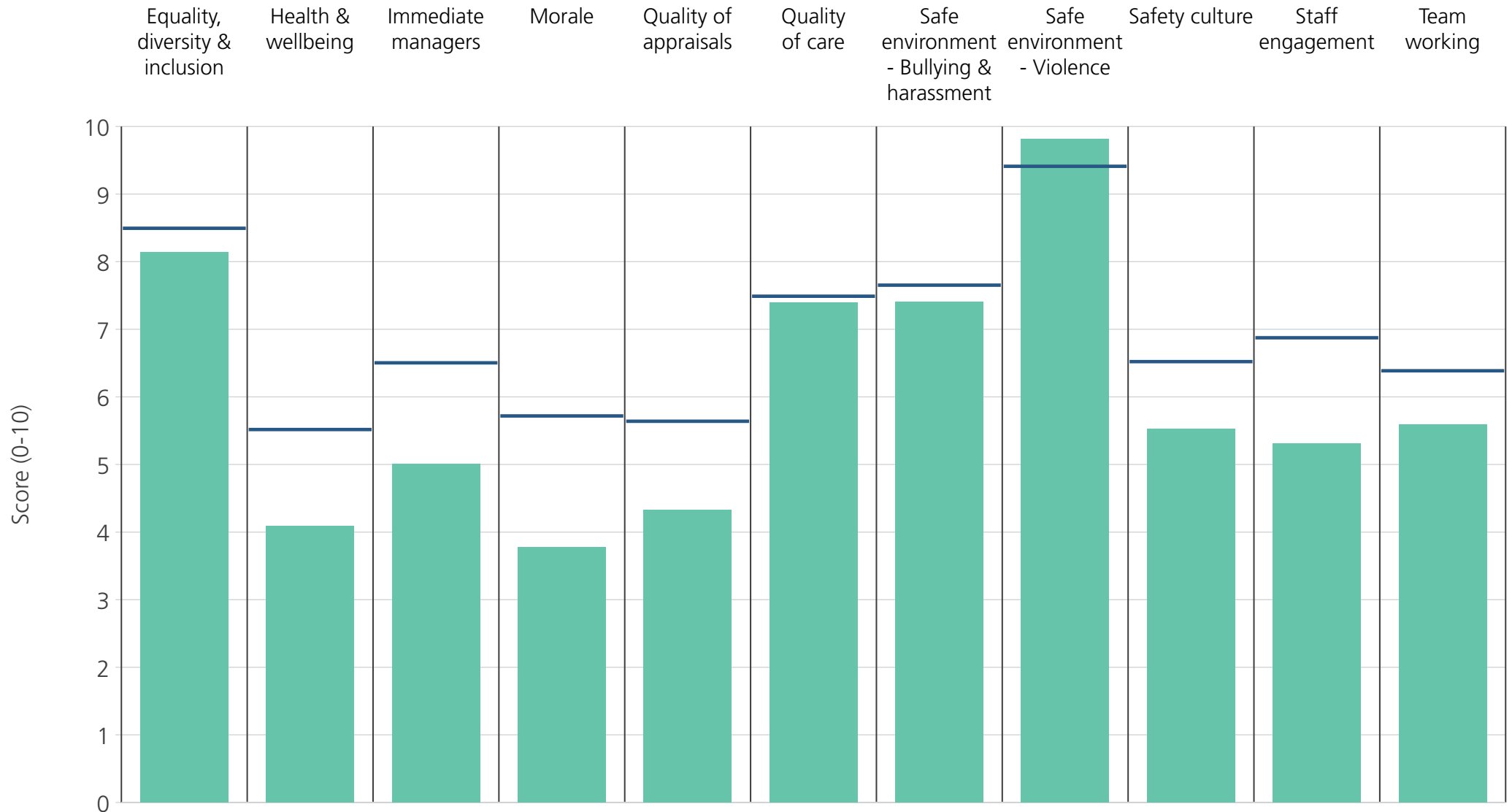
Directorate	8.4	4.6	5.5	5.2	4.7	7.2	8.7	9.7	6.3	6.7	5.5
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	50	50	50	49	43	48	50	50	49	51	51



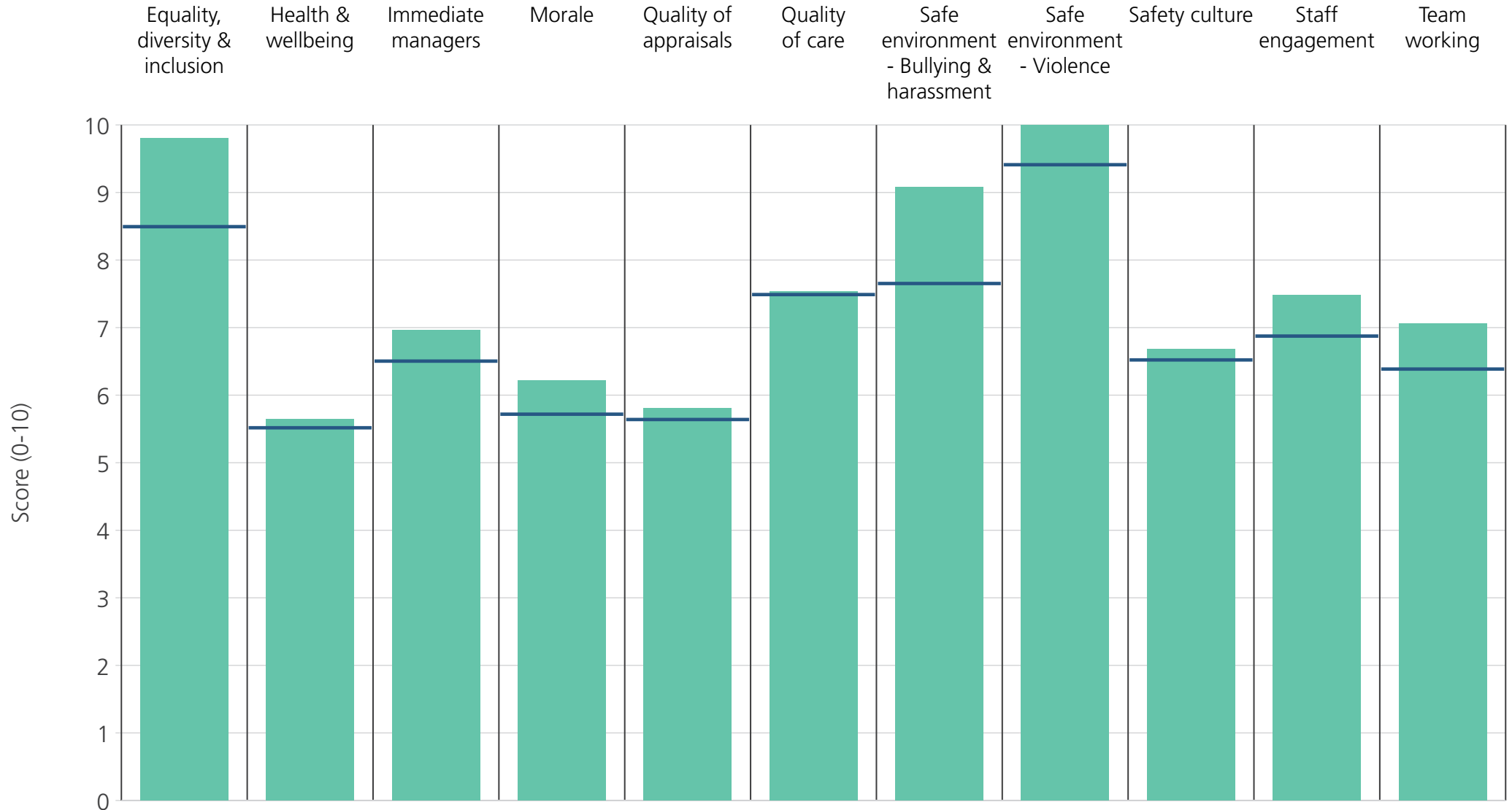
Directorate	9.4	5.7	5.9	5.8	5.3	6.9	9.3	10.0	7.0	6.9	6.1
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	52	52	53	52	39	45	52	52	52	55	55



Directorate	8.5	6.2	6.3	5.3	5.9	7.9	8.3	9.9	6.4	6.6	6.5
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	47	47	46	47	28	40	47	47	47	48	48



Directorate	8.1	4.1	5.0	3.8	4.3	7.4	7.4	9.8	5.5	5.3	5.6
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	17	18	18	18	13	15	18	18	18	18	17



Directorate	9.8	5.6	7.0	6.2	5.8	7.5	9.1	10.0	6.7	7.5	7.1
Your org	8.5	5.5	6.5	5.7	5.6	7.5	7.7	9.4	6.5	6.9	6.4
Responses	17	18	18	18	14	11	18	18	18	18	17