

King's College Hospital NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for King's College Hospital NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by King's College Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

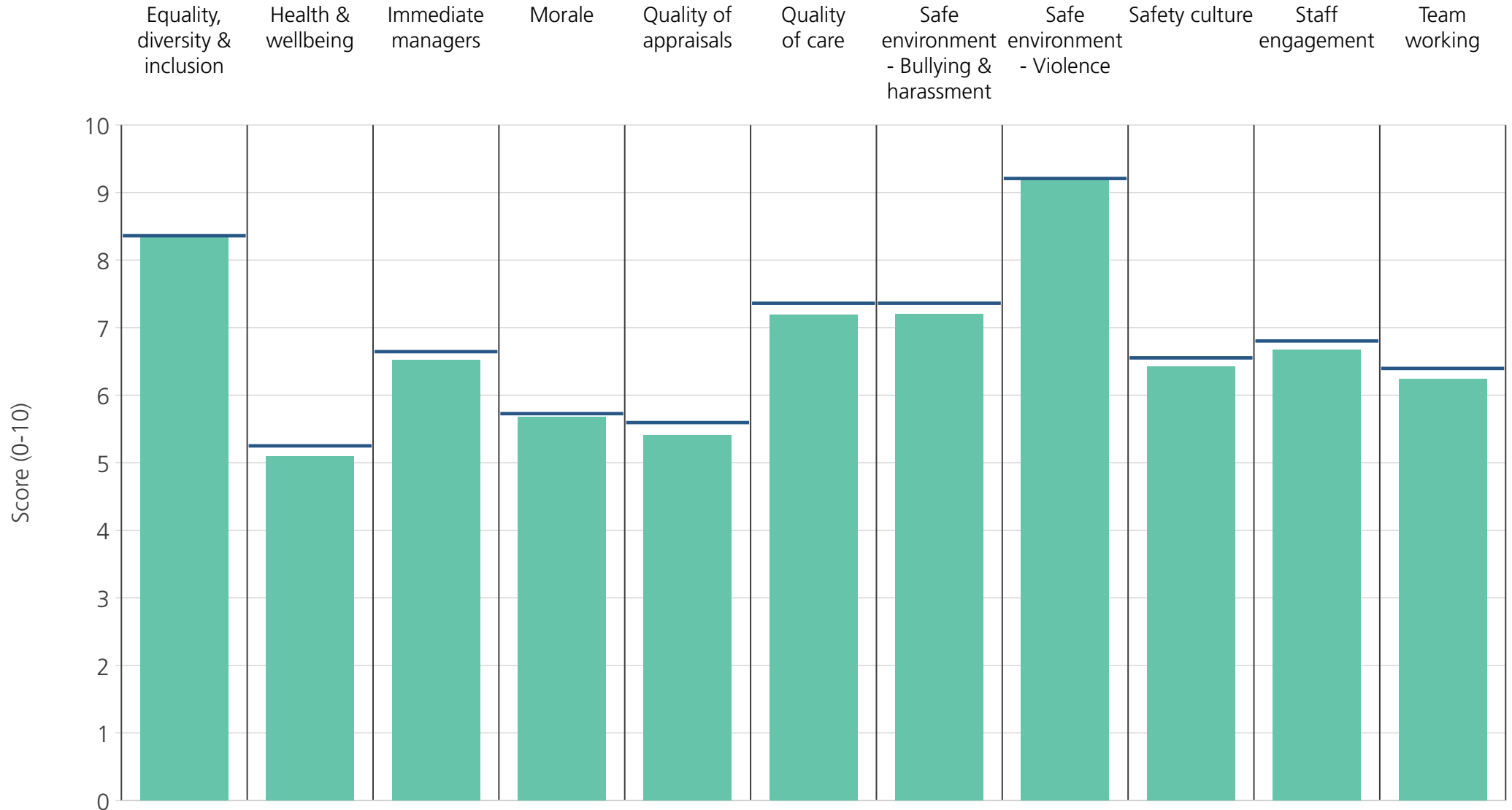
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



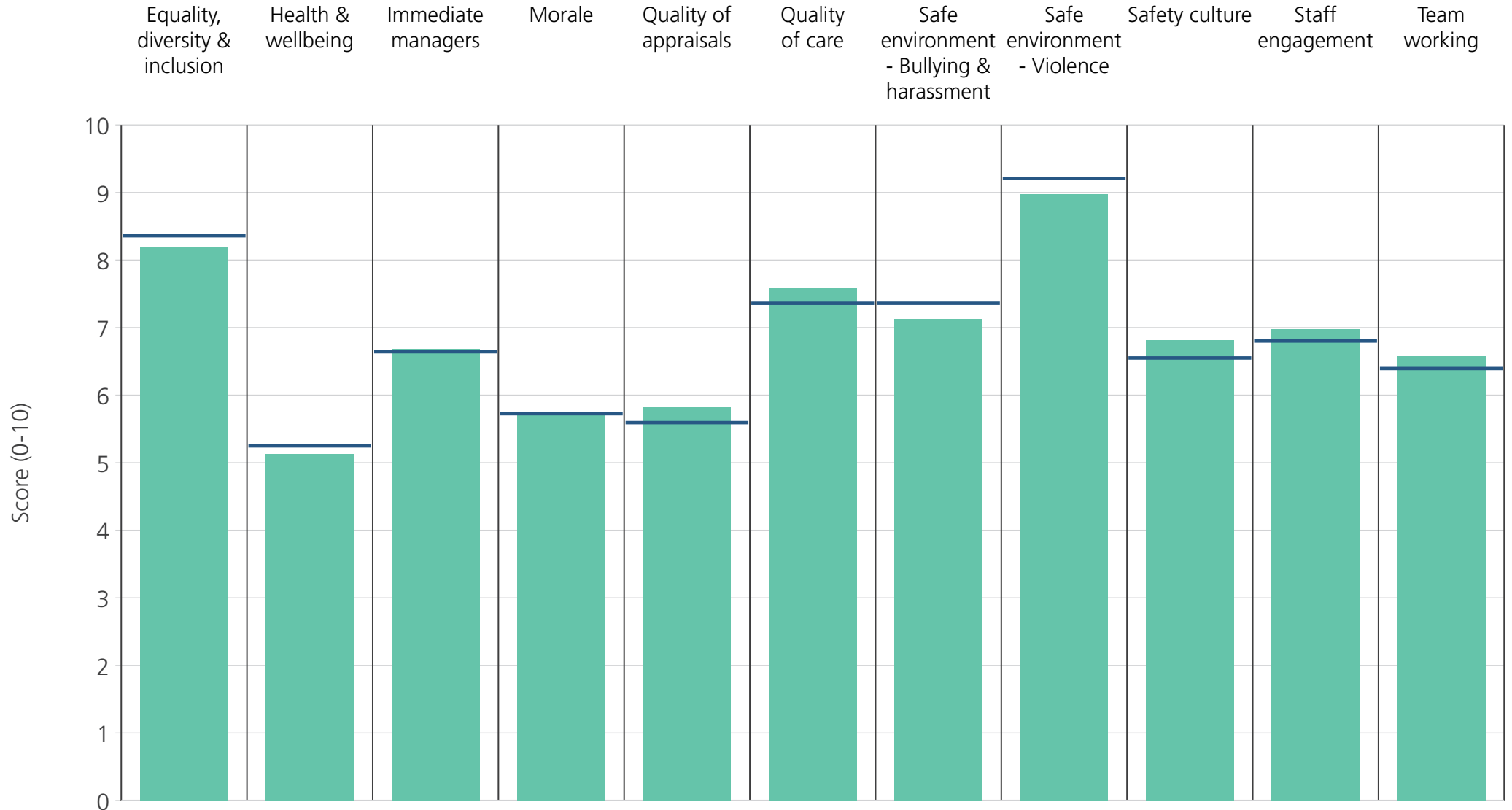
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

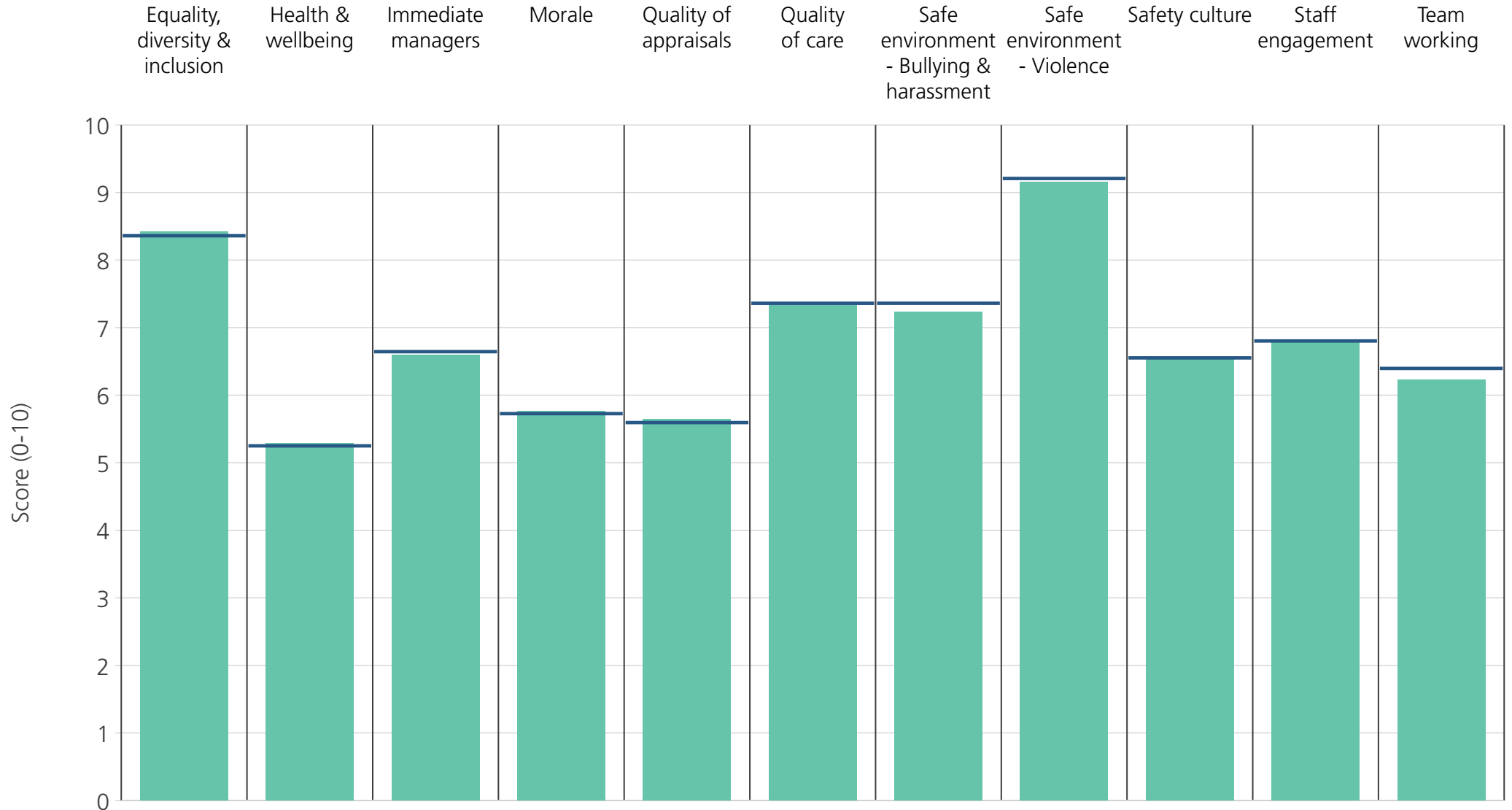
King's College Hospital NHS Foundation Trust
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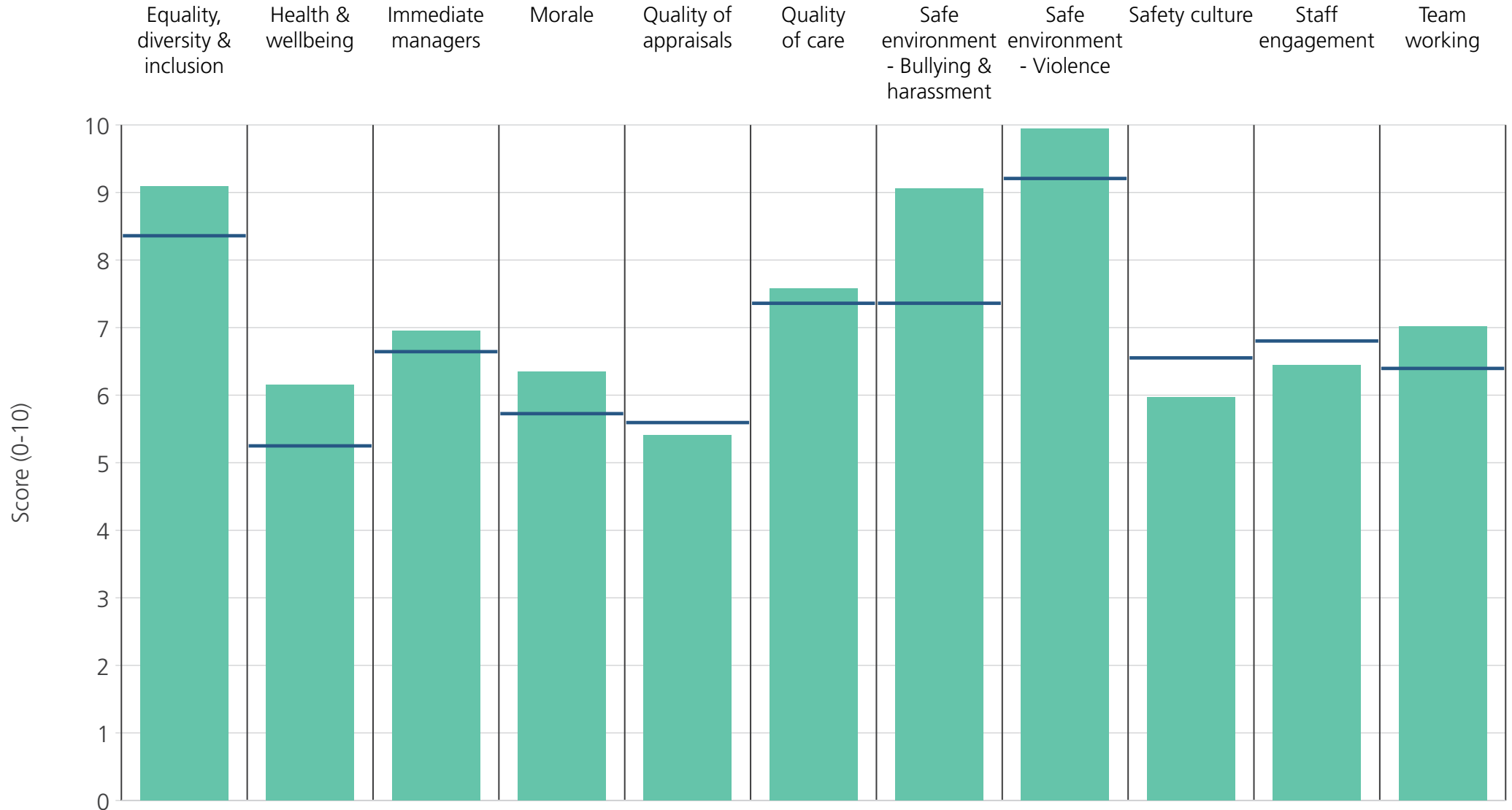
Directorate	8.3	5.1	6.5	5.7	5.4	7.2	7.2	9.2	6.4	6.7	6.2
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	1657	1667	1671	1622	1389	1628	1642	1643	1644	1710	1681



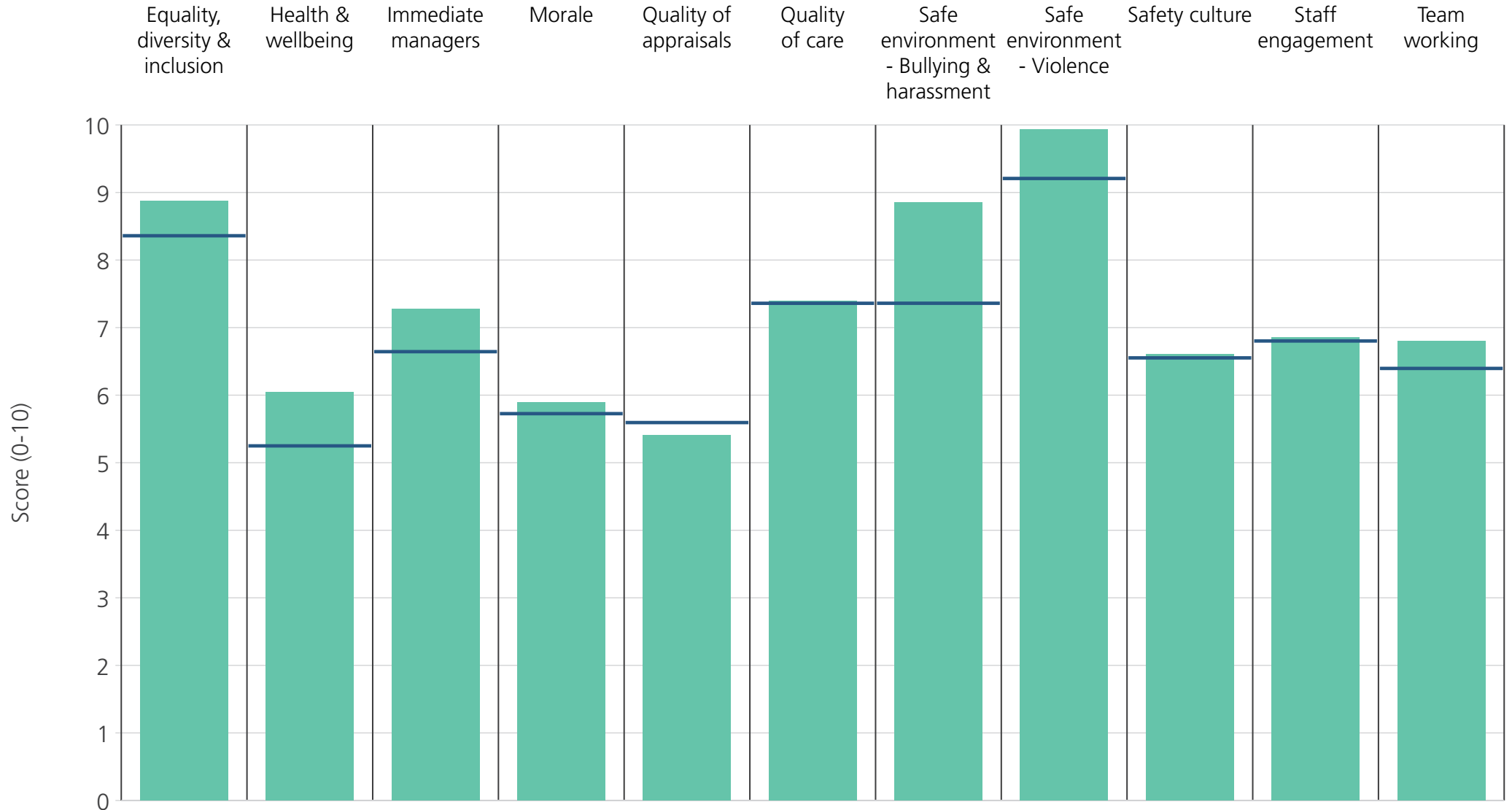
Directorate	8.2	5.1	6.7	5.7	5.8	7.6	7.1	9.0	6.8	7.0	6.6
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	1495	1513	1514	1476	1345	1481	1483	1489	1491	1536	1520



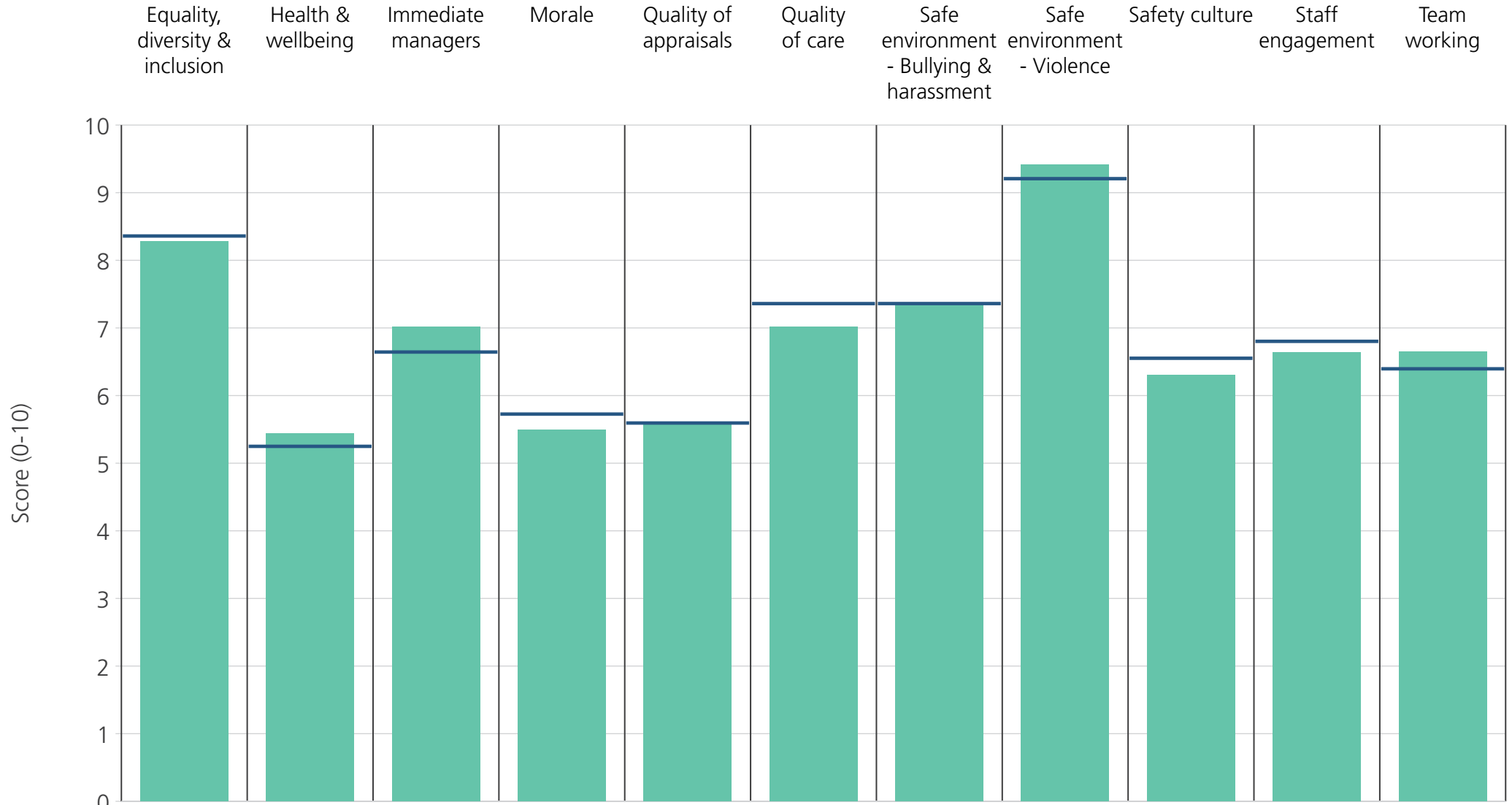
Directorate	8.4	5.3	6.6	5.8	5.6	7.3	7.2	9.2	6.6	6.8	6.2
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	989	1004	1006	951	854	986	978	977	979	1029	1018



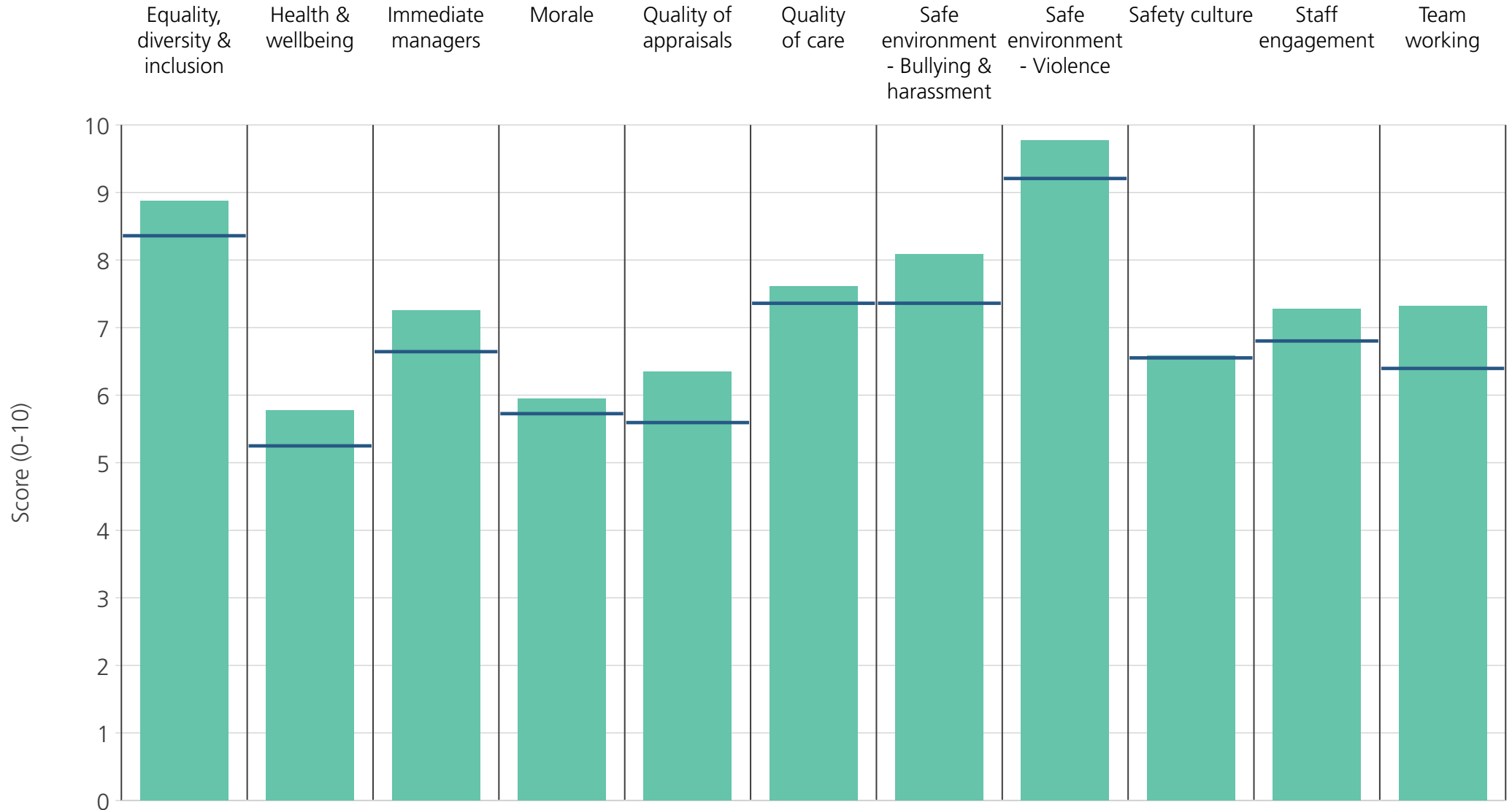
Directorate	9.1	6.2	7.0	6.3	5.4	7.6	9.1	9.9	6.0	6.4	7.0
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	122	126	126	121	111	57	122	124	121	127	123



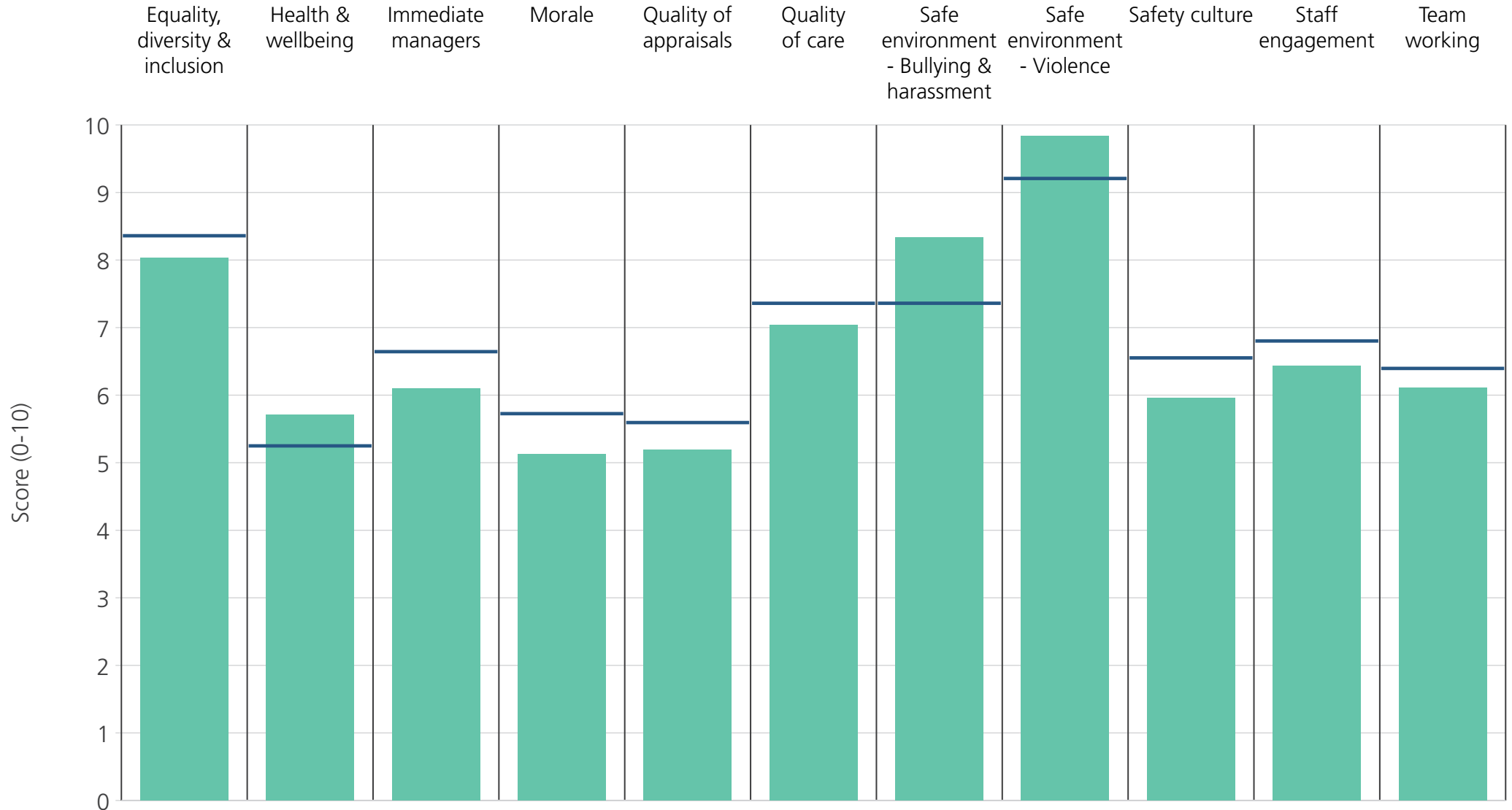
Directorate	8.9	6.0	7.3	5.9	5.4	7.4	8.9	9.9	6.6	6.9	6.8
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	160	159	161	157	145	96	158	159	158	161	158



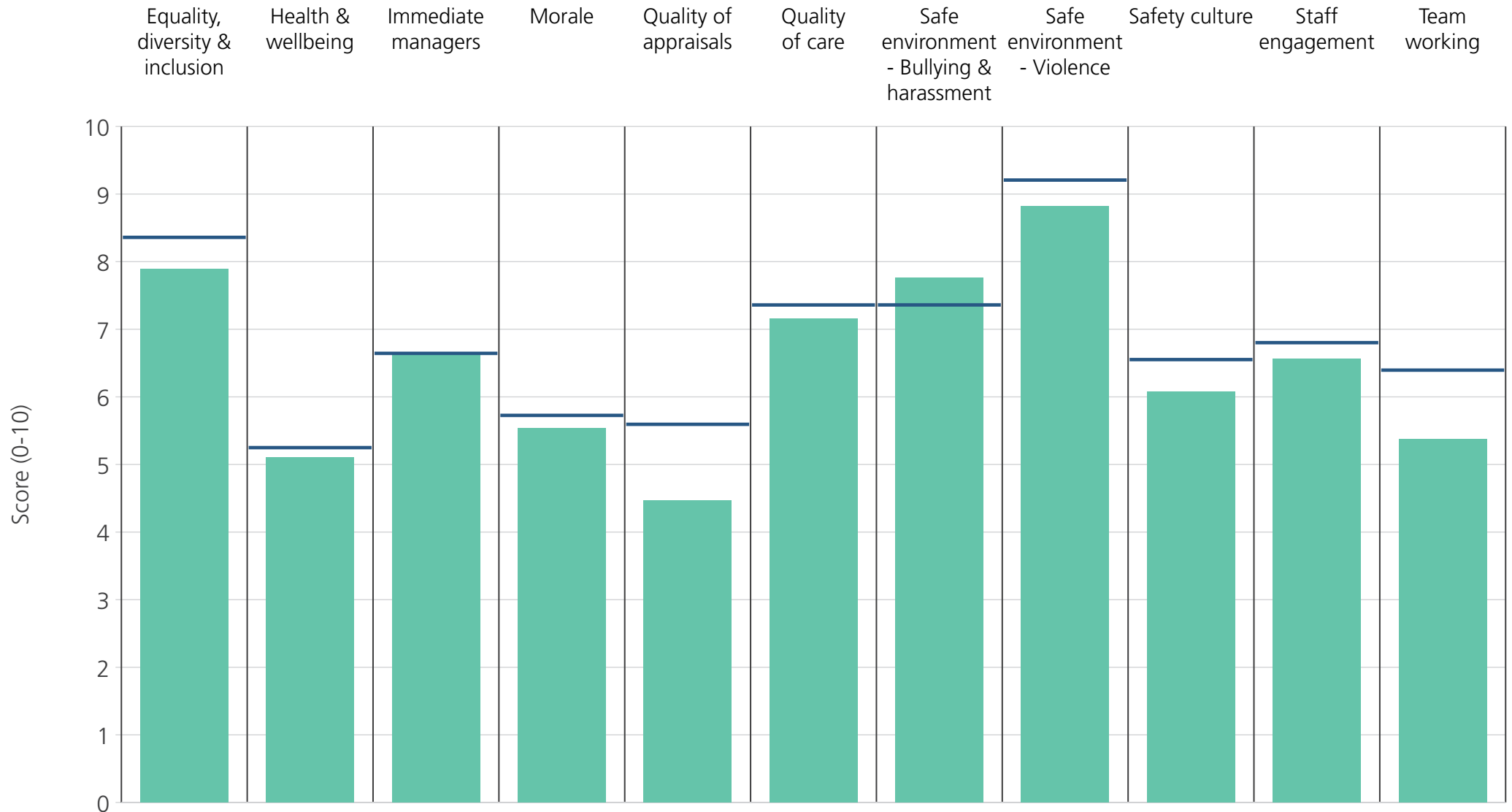
Directorate	8.3	5.4	7.0	5.5	5.6	7.0	7.4	9.4	6.3	6.6	6.6
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	112	114	115	111	95	95	113	113	113	114	114



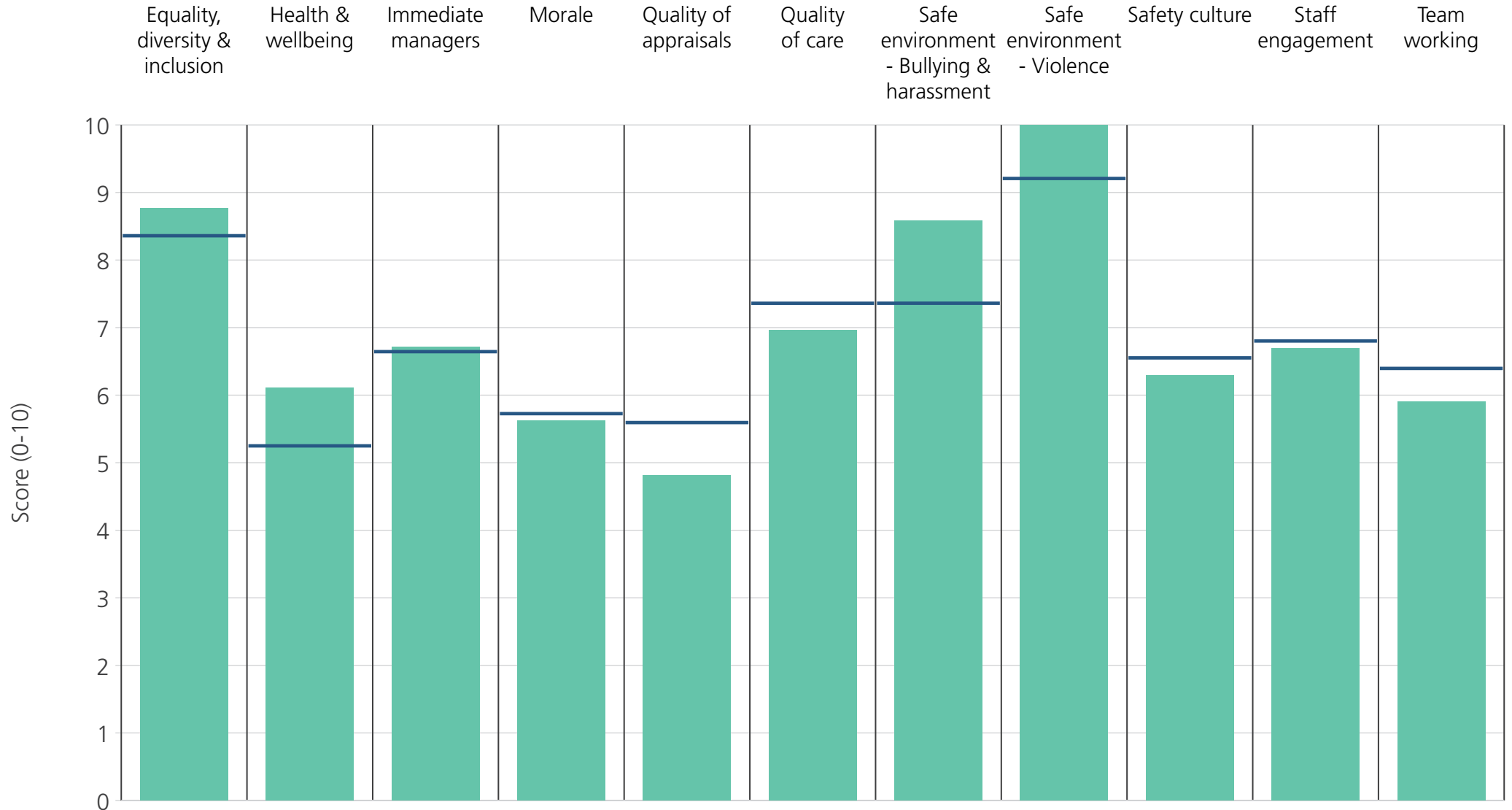
Directorate	8.9	5.8	7.3	5.9	6.3	7.6	8.1	9.8	6.6	7.3	7.3
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	89	89	89	87	76	81	89	89	88	91	89



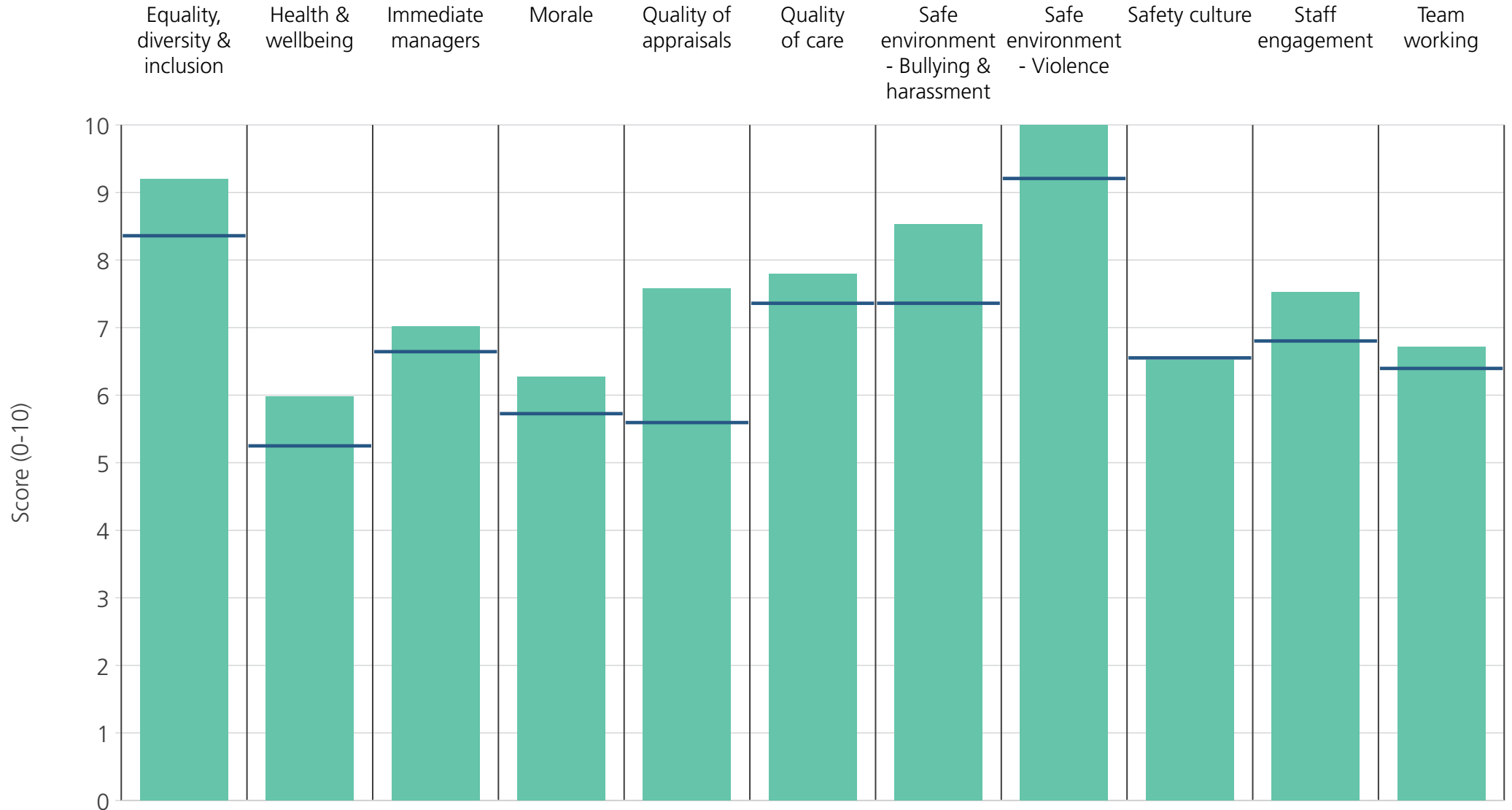
Directorate	8.0	5.7	6.1	5.1	5.2	7.0	8.3	9.8	6.0	6.4	6.1
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	60	61	61	59	59	42	60	61	59	63	62



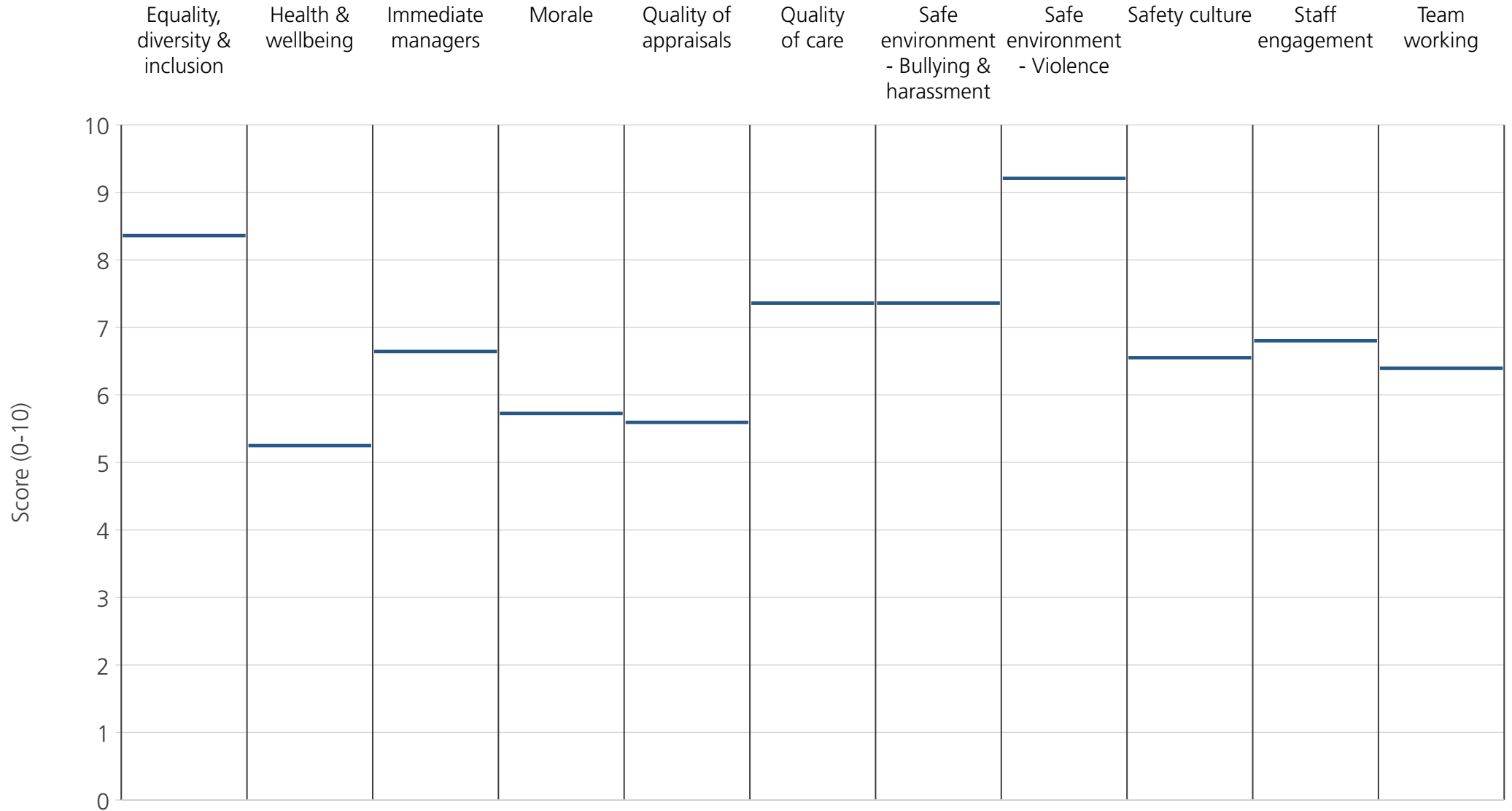
Directorate	7.9	5.1	6.6	5.5	4.5	7.2	7.8	8.8	6.1	6.6	5.4
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	62	63	62	60	47	45	61	62	62	62	61



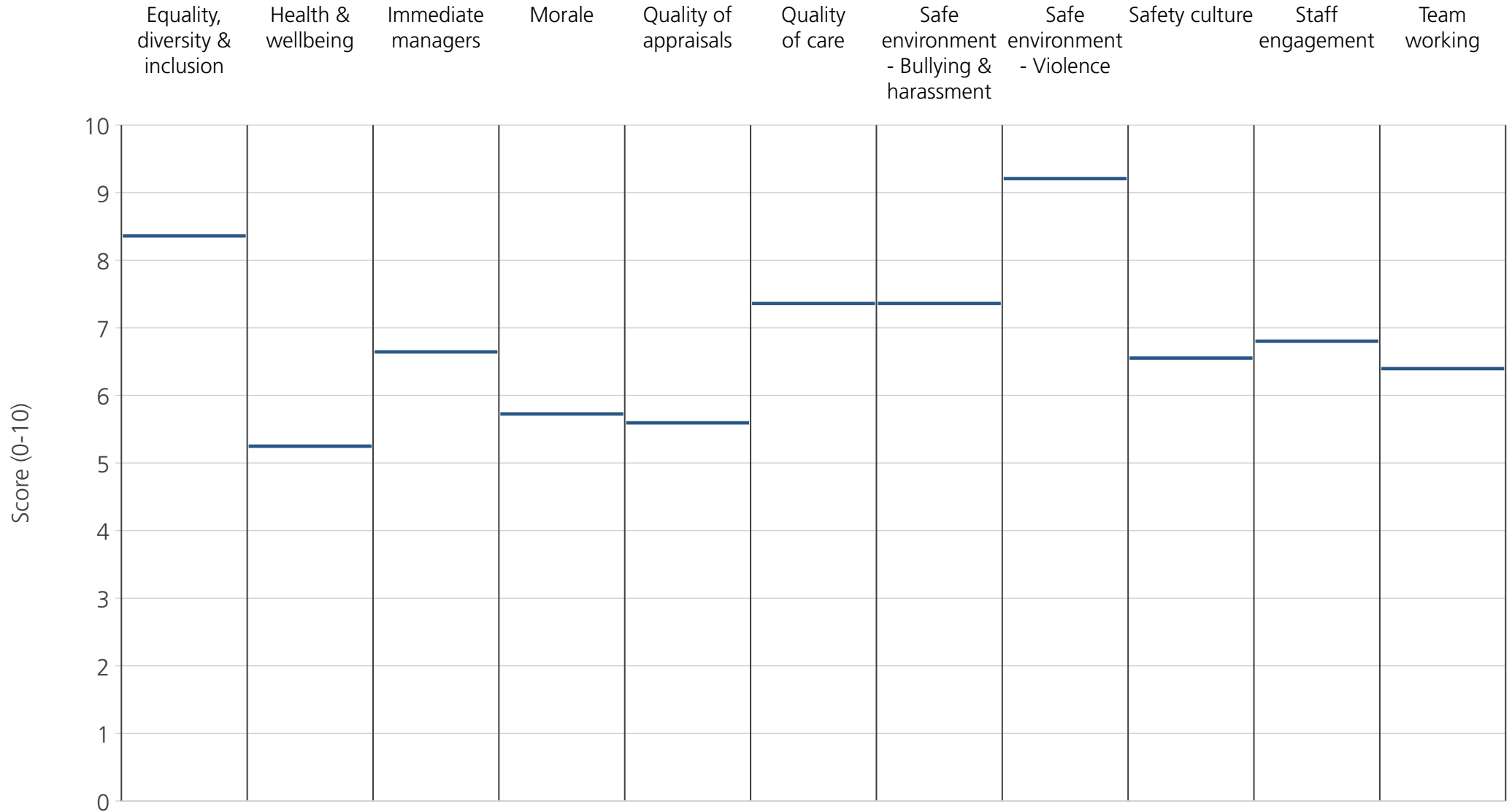
Directorate	8.8	6.1	6.7	5.6	4.8	7.0	8.6	10.0	6.3	6.7	5.9
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	62	62	62	60	54	28	61	62	61	63	62



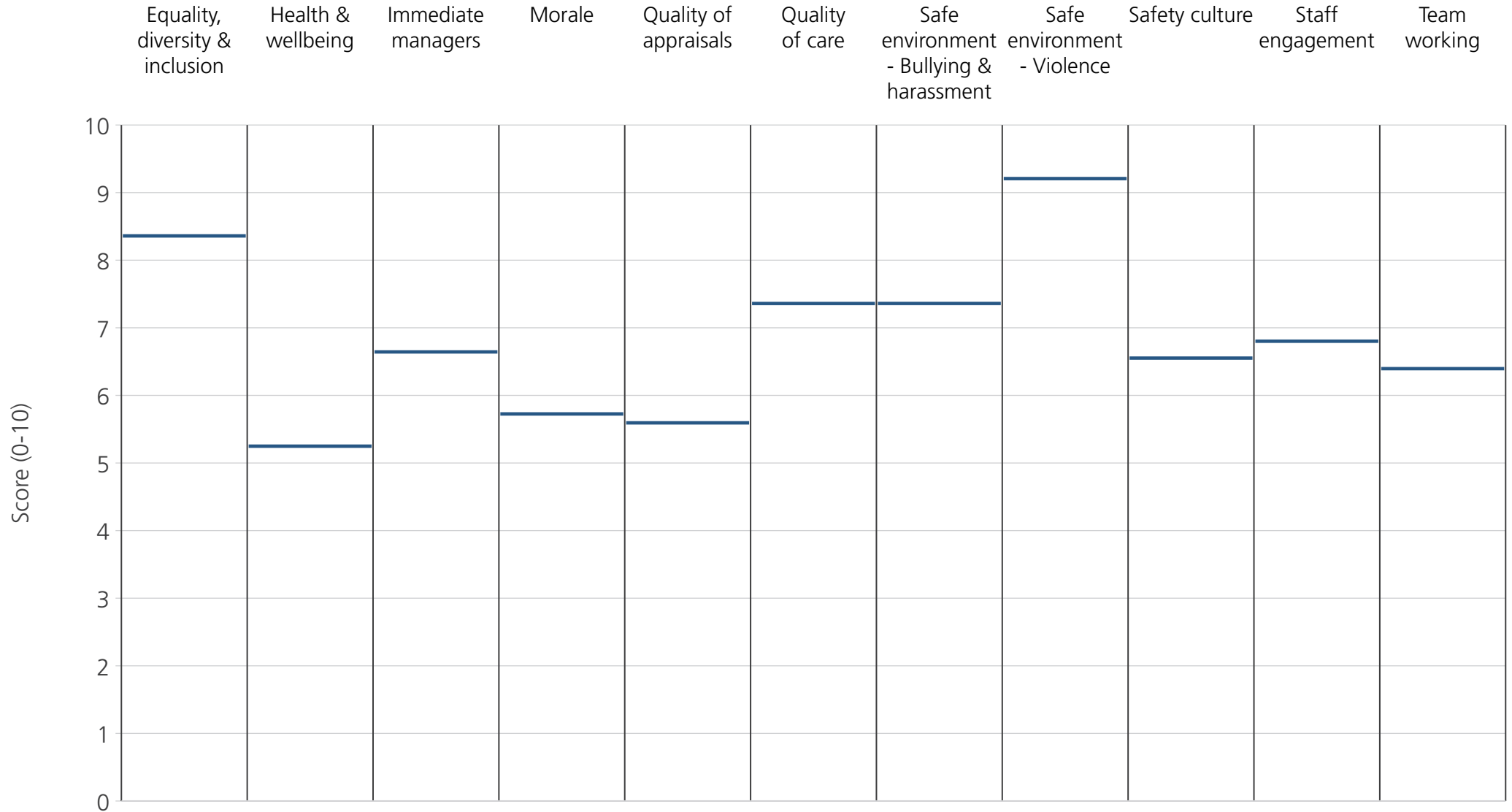
Directorate	9.2	6.0	7.0	6.3	7.6	7.8	8.5	10.0	6.5	7.5	6.7
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	25	25	25	24	16	20	25	25	23	25	24



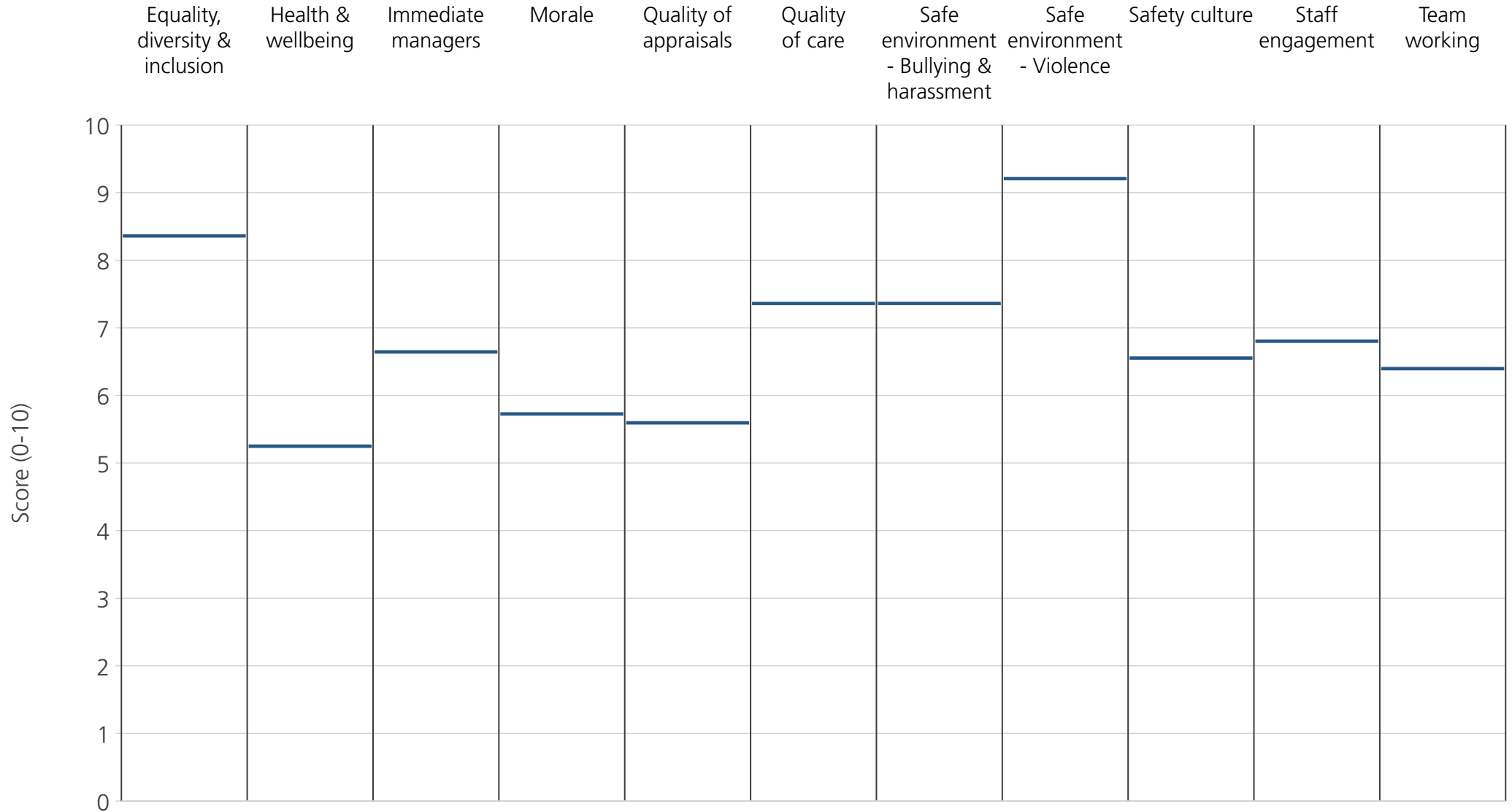
Directorate	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	7	7	8	6	5	8	7	7	7	8	8



Directorate	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	6	6	6	6	6	3	6	6	6	6	6



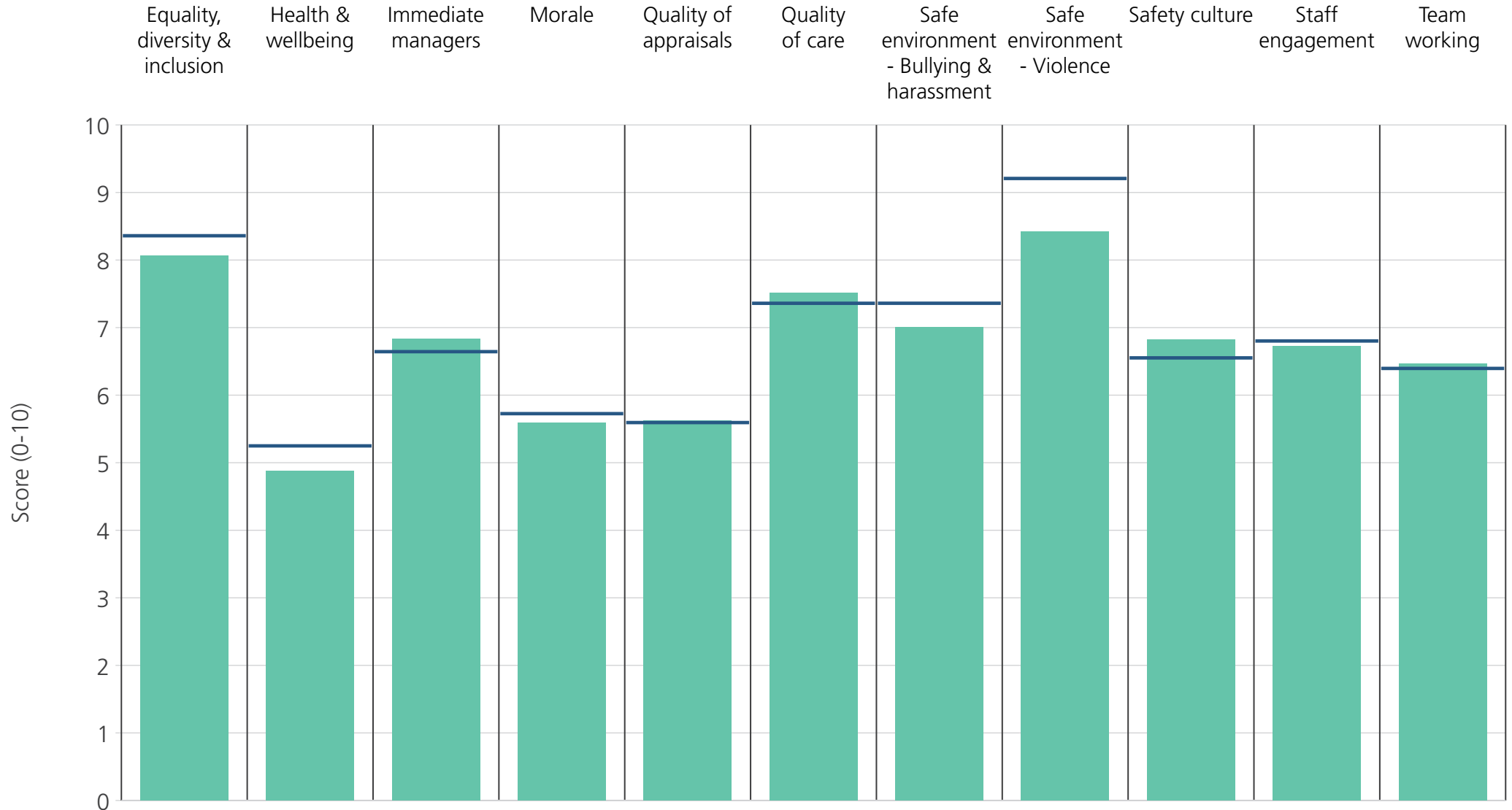
Directorate	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	10	10	10	10	6	2	10	10	10	10	10



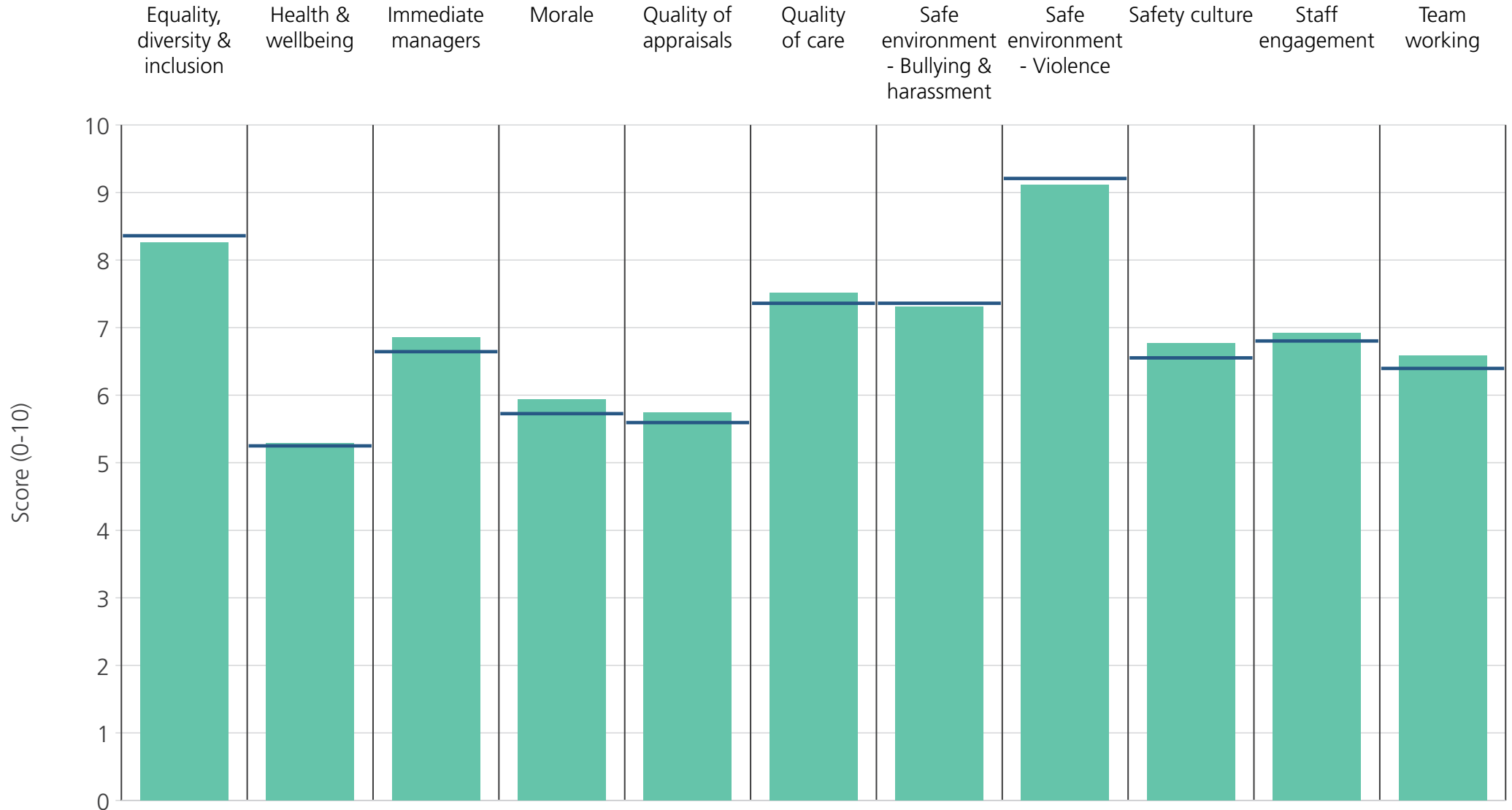
Directorate											
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	7	7	7	7	5	2	7	7	7	7	7

Directorates 2

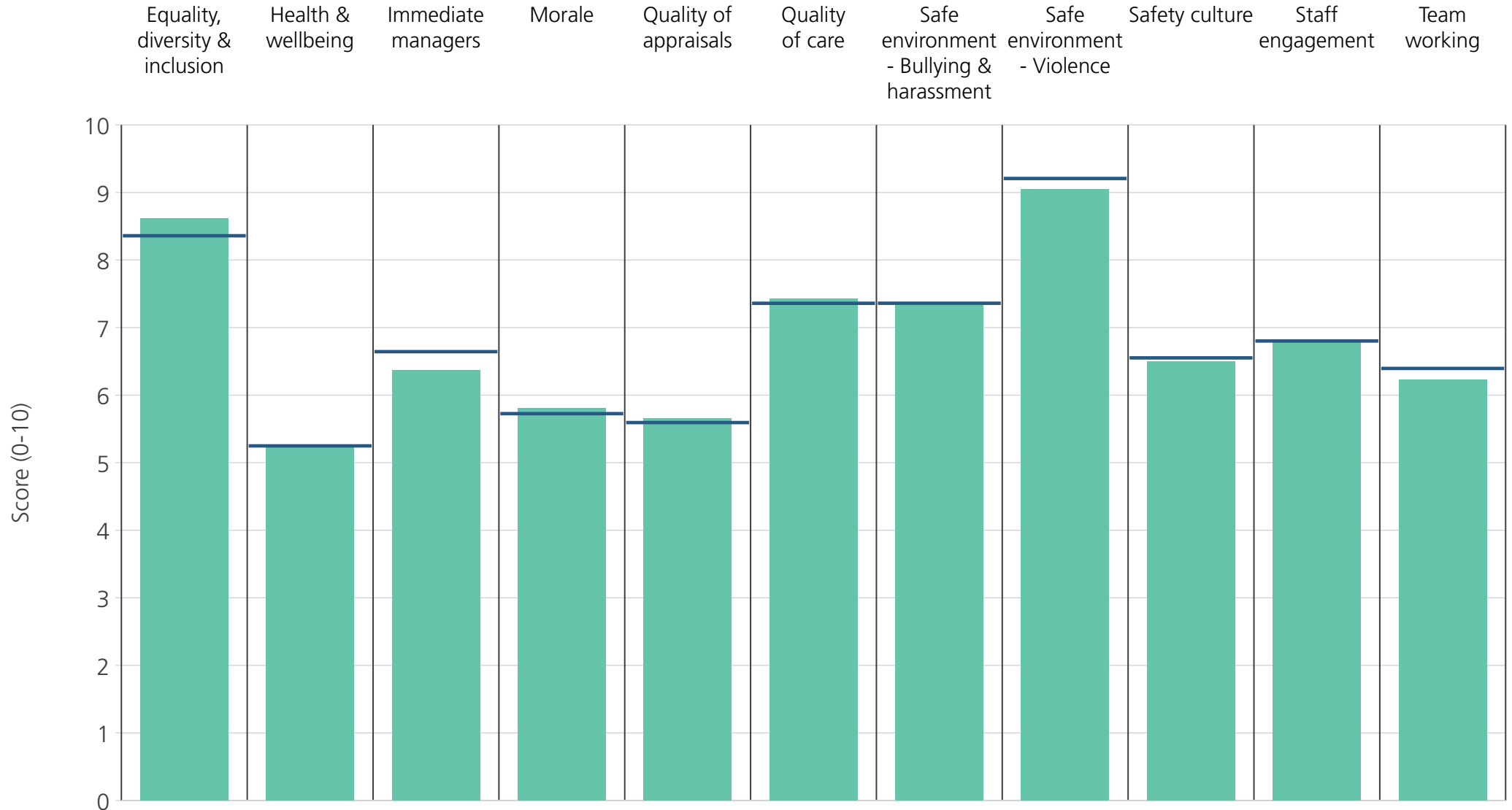
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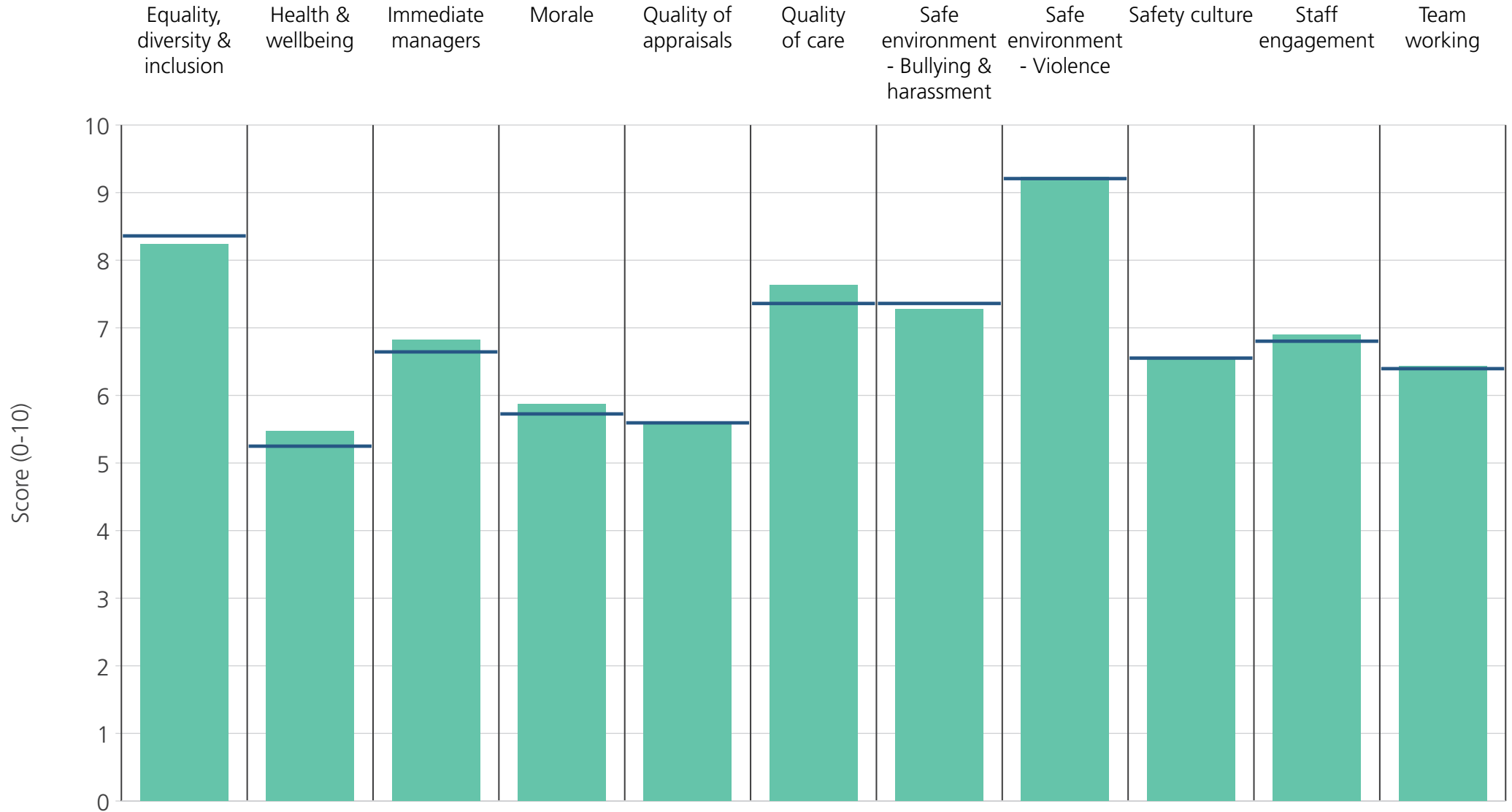
Directorate	8.1	4.9	6.8	5.6	5.6	7.5	7.0	8.4	6.8	6.7	6.5
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	477	482	482	467	446	470	471	474	471	487	483



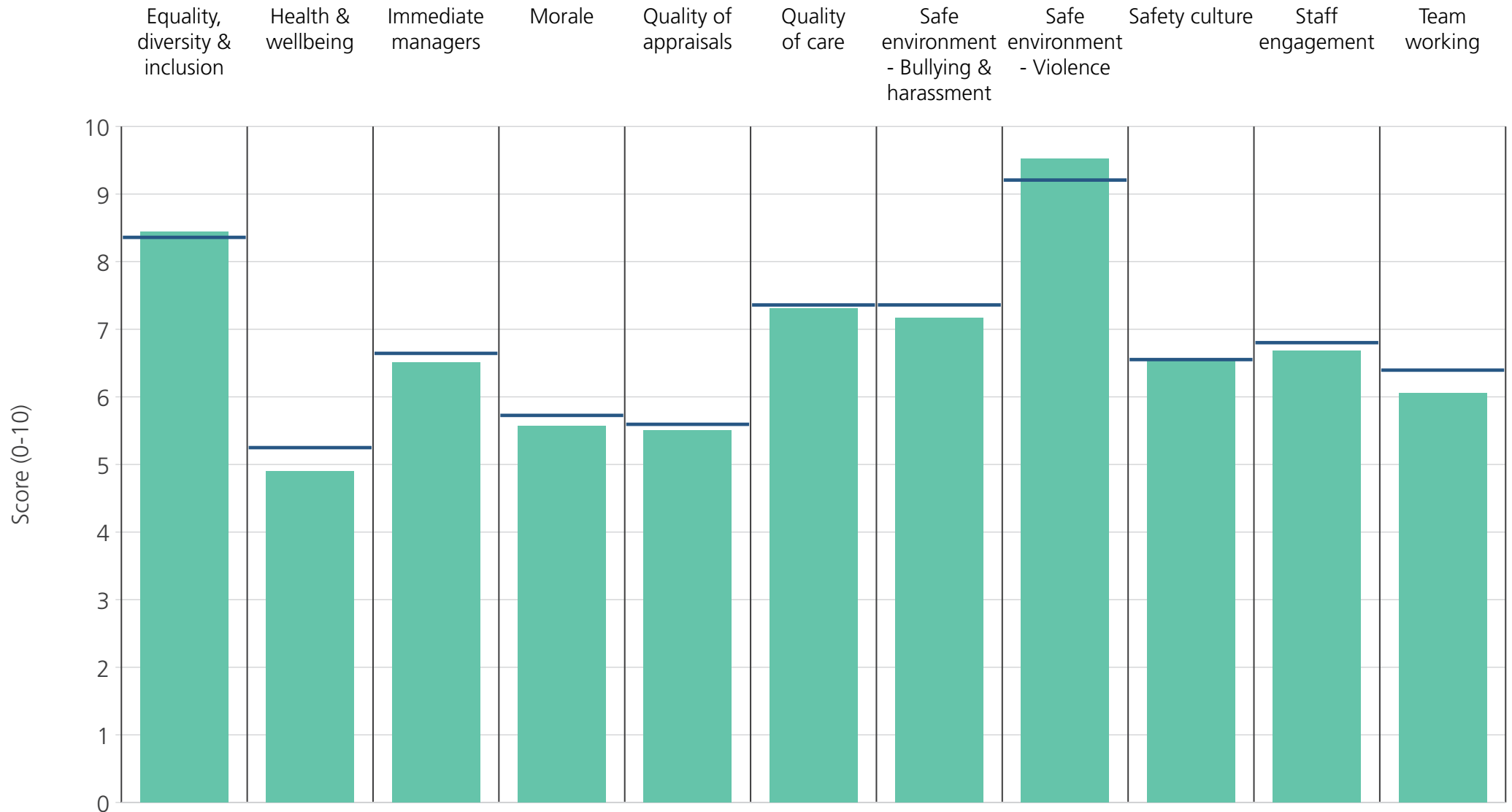
Directorate	8.3	5.3	6.9	5.9	5.7	7.5	7.3	9.1	6.8	6.9	6.6
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	355	358	358	349	302	350	351	350	354	368	359



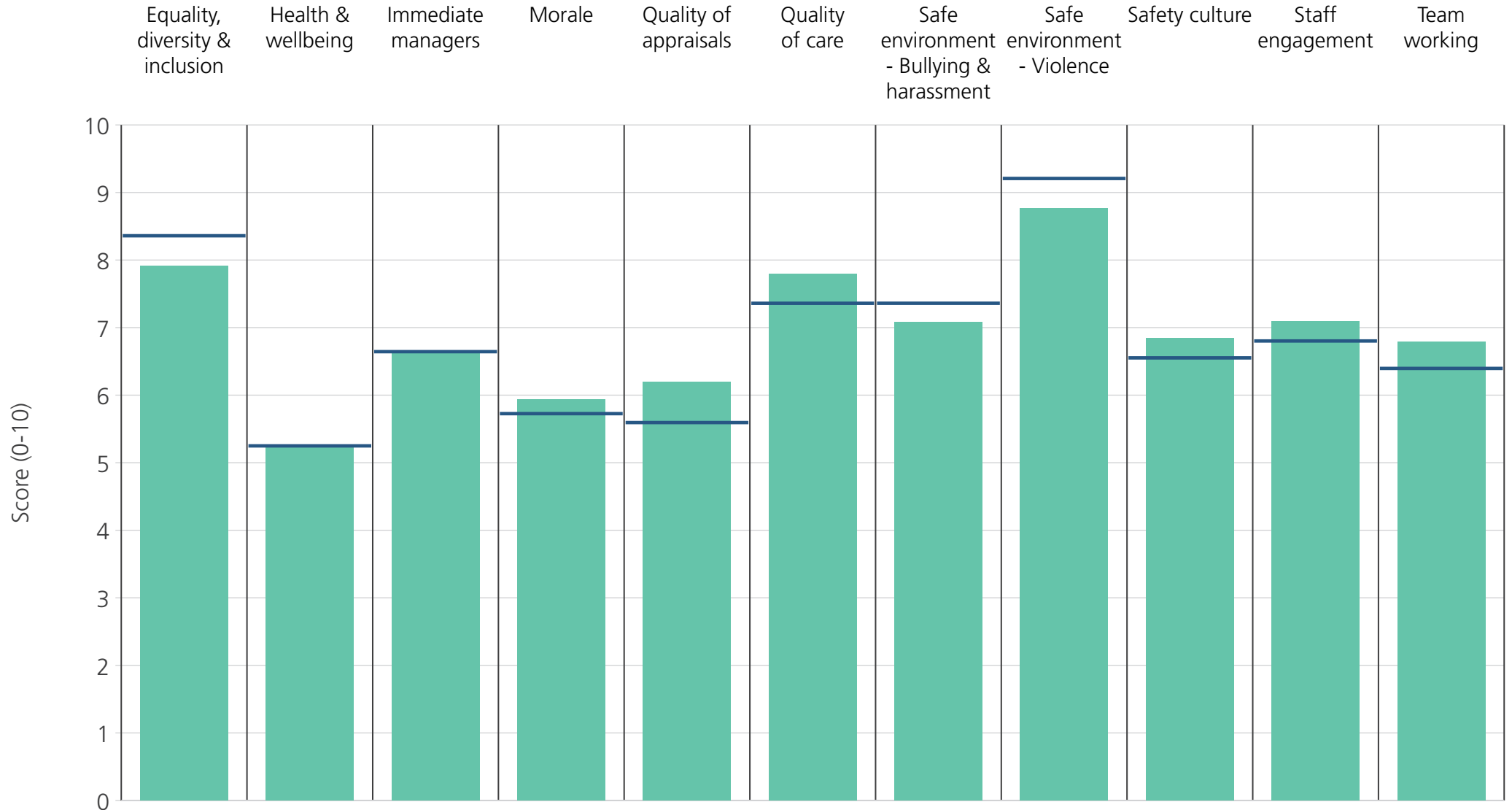
Directorate	8.6	5.2	6.4	5.8	5.7	7.4	7.3	9.0	6.5	6.8	6.2
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	320	325	326	309	270	318	314	313	318	333	328



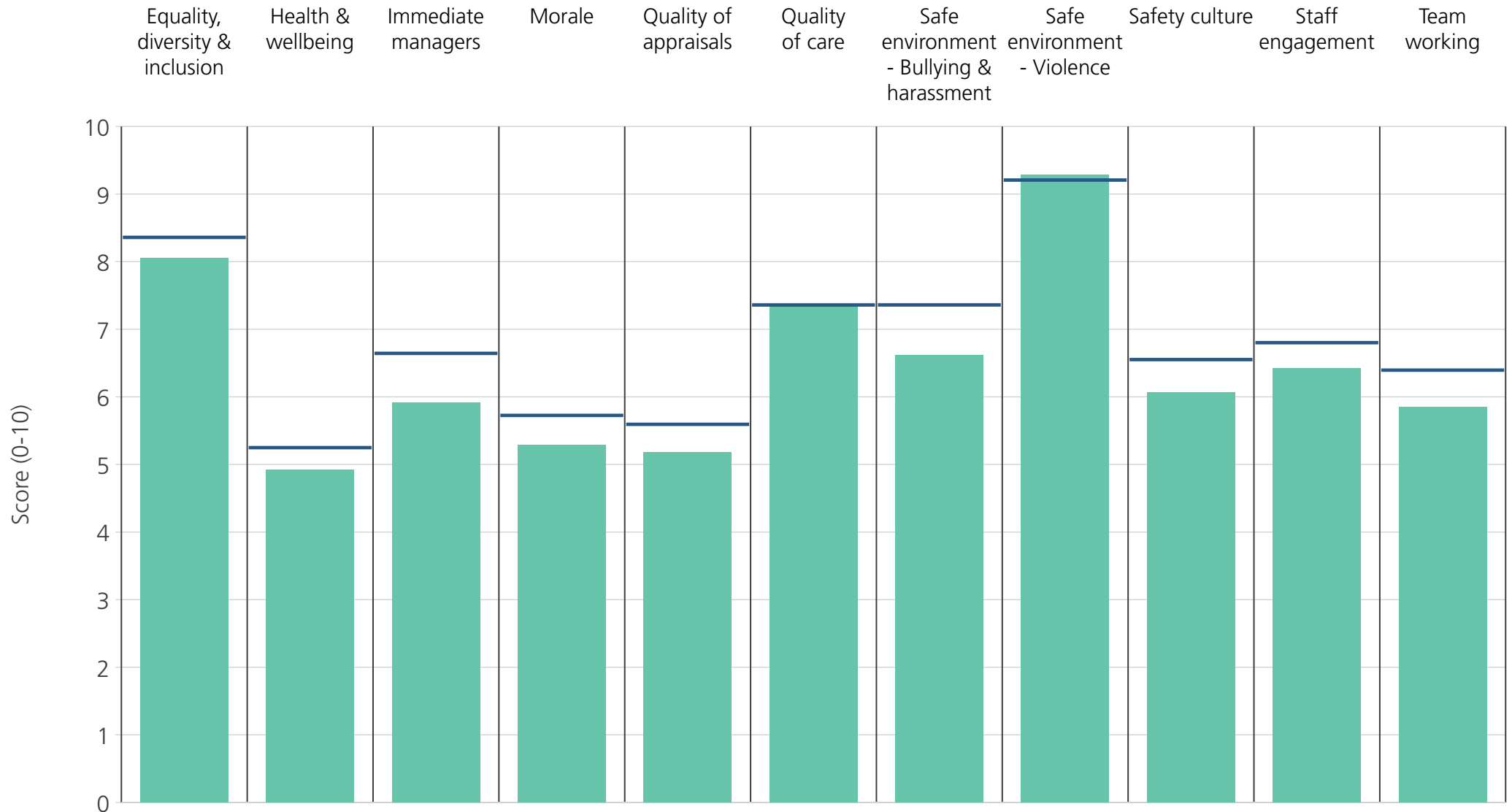
Directorate	8.2	5.5	6.8	5.9	5.6	7.6	7.3	9.2	6.6	6.9	6.4
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	235	240	241	225	204	236	234	234	234	246	242



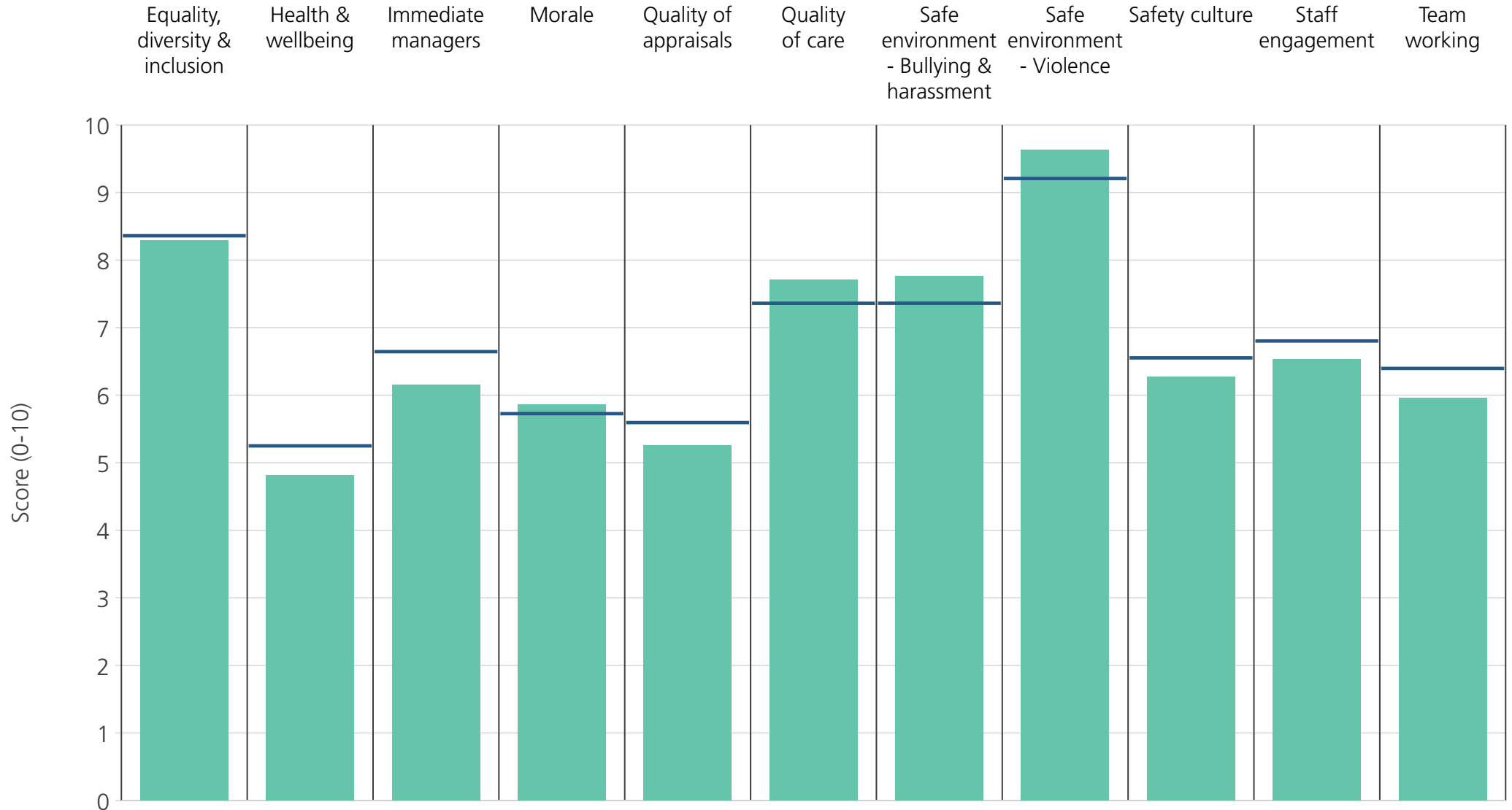
Directorate	8.4	4.9	6.5	5.6	5.5	7.3	7.2	9.5	6.5	6.7	6.1
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	270	273	273	259	237	271	268	270	267	281	278



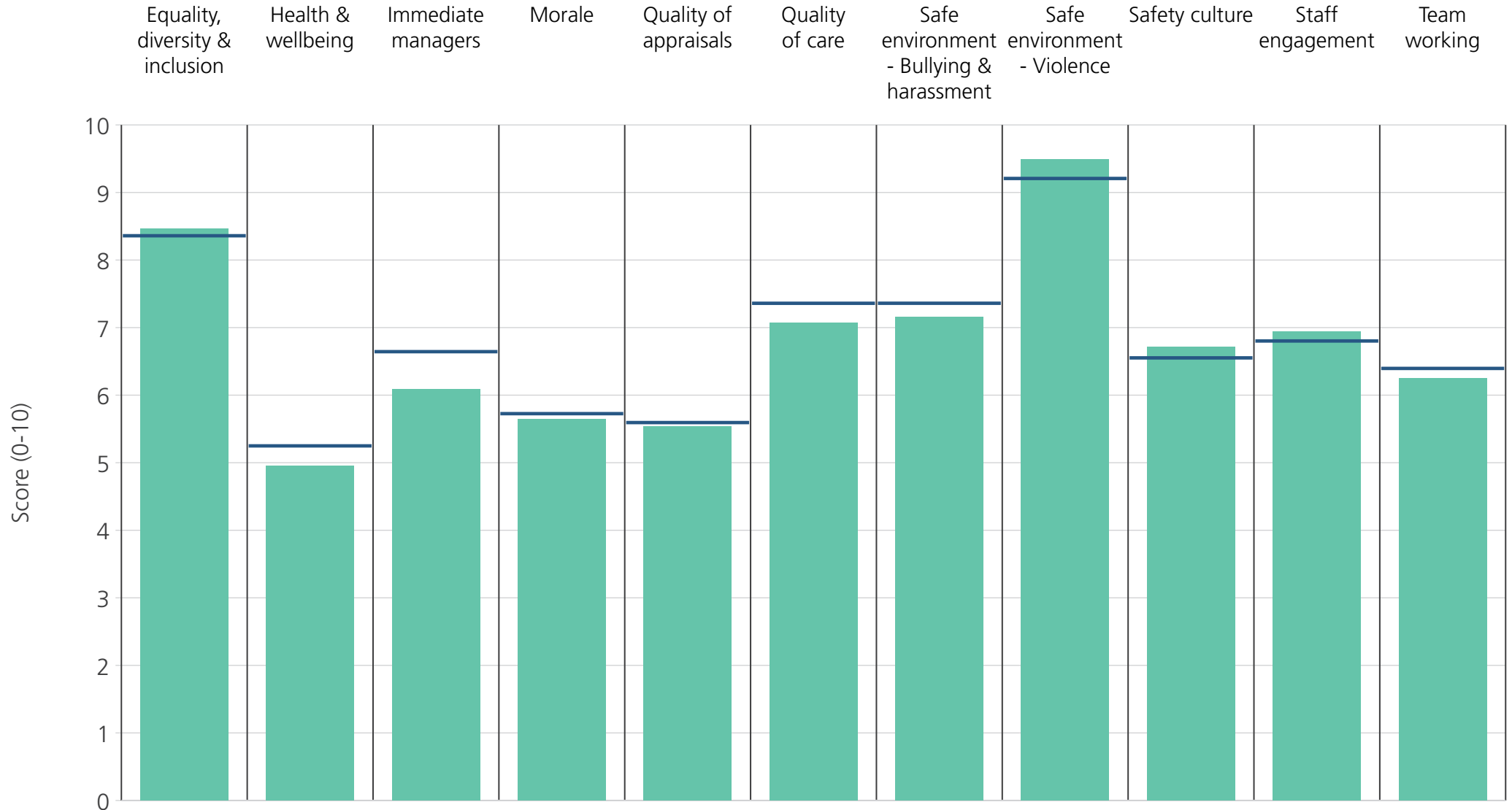
Directorate	7.9	5.3	6.6	5.9	6.2	7.8	7.1	8.8	6.8	7.1	6.8
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	235	238	237	235	211	237	231	234	238	245	241



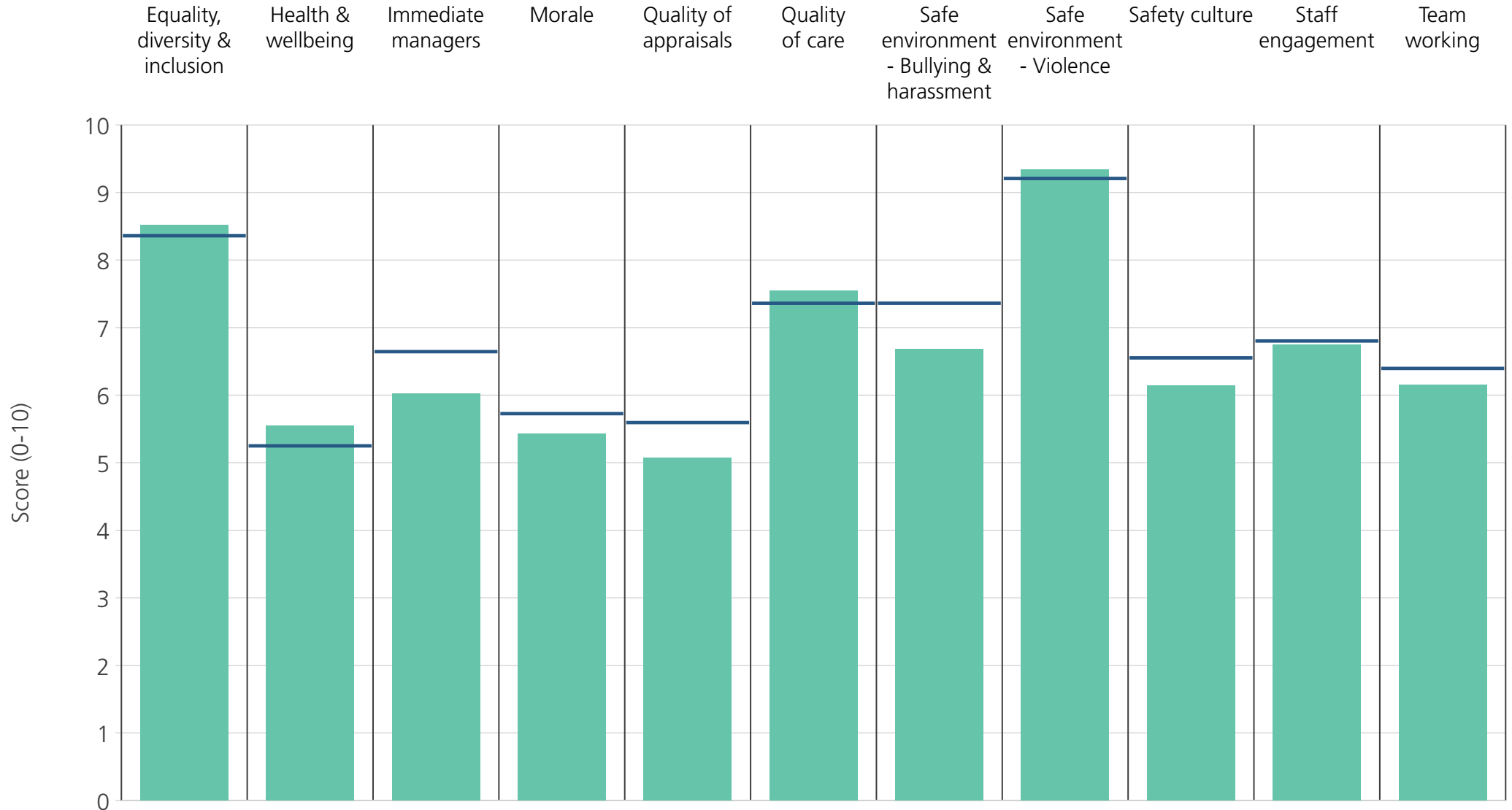
Directorate	8.0	4.9	5.9	5.3	5.2	7.3	6.6	9.3	6.1	6.4	5.9
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	205	209	210	203	149	207	205	205	206	216	211



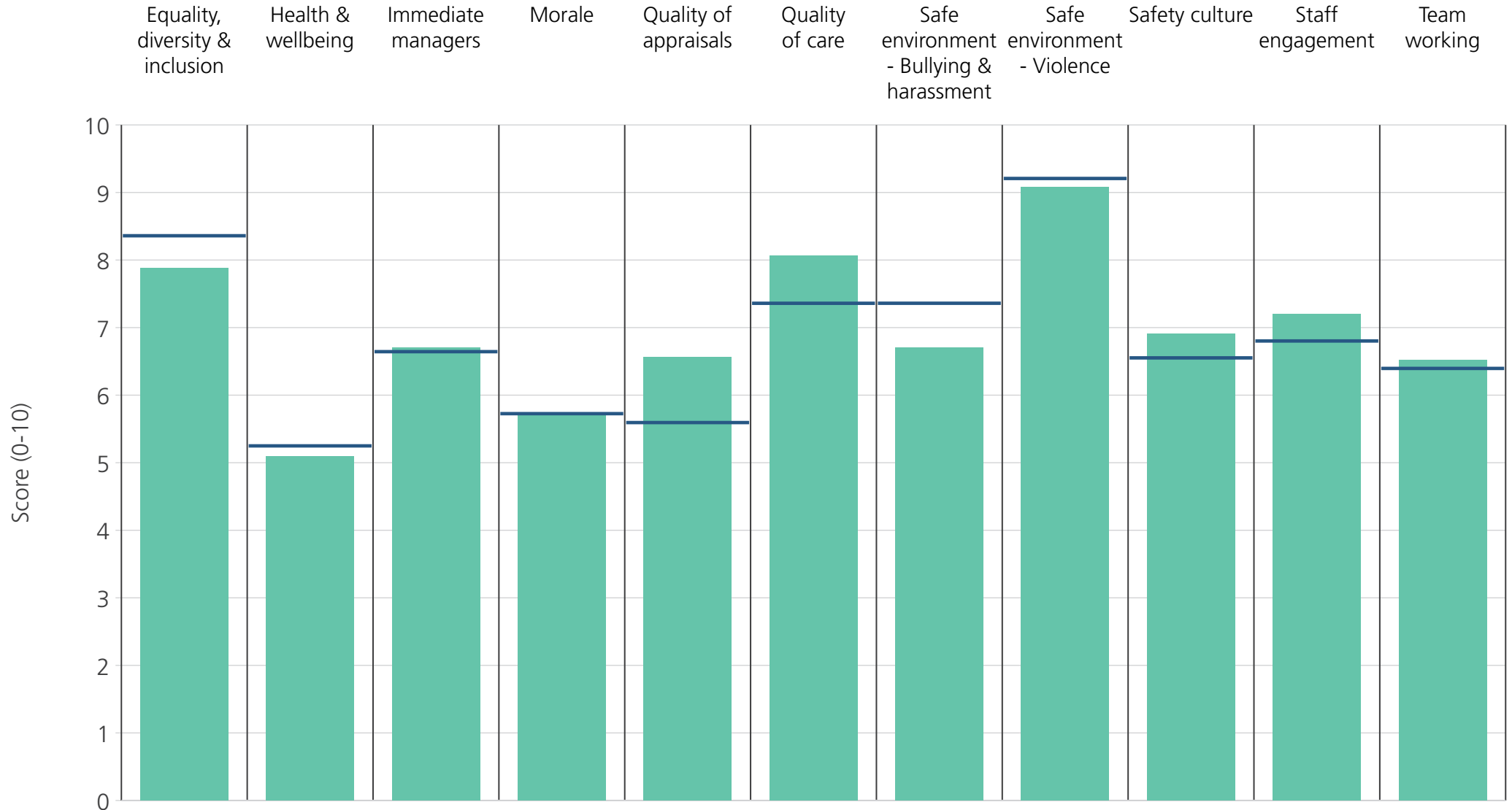
Directorate	8.3	4.8	6.1	5.9	5.3	7.7	7.8	9.6	6.3	6.5	6.0
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	200	200	202	193	174	193	197	197	195	208	204



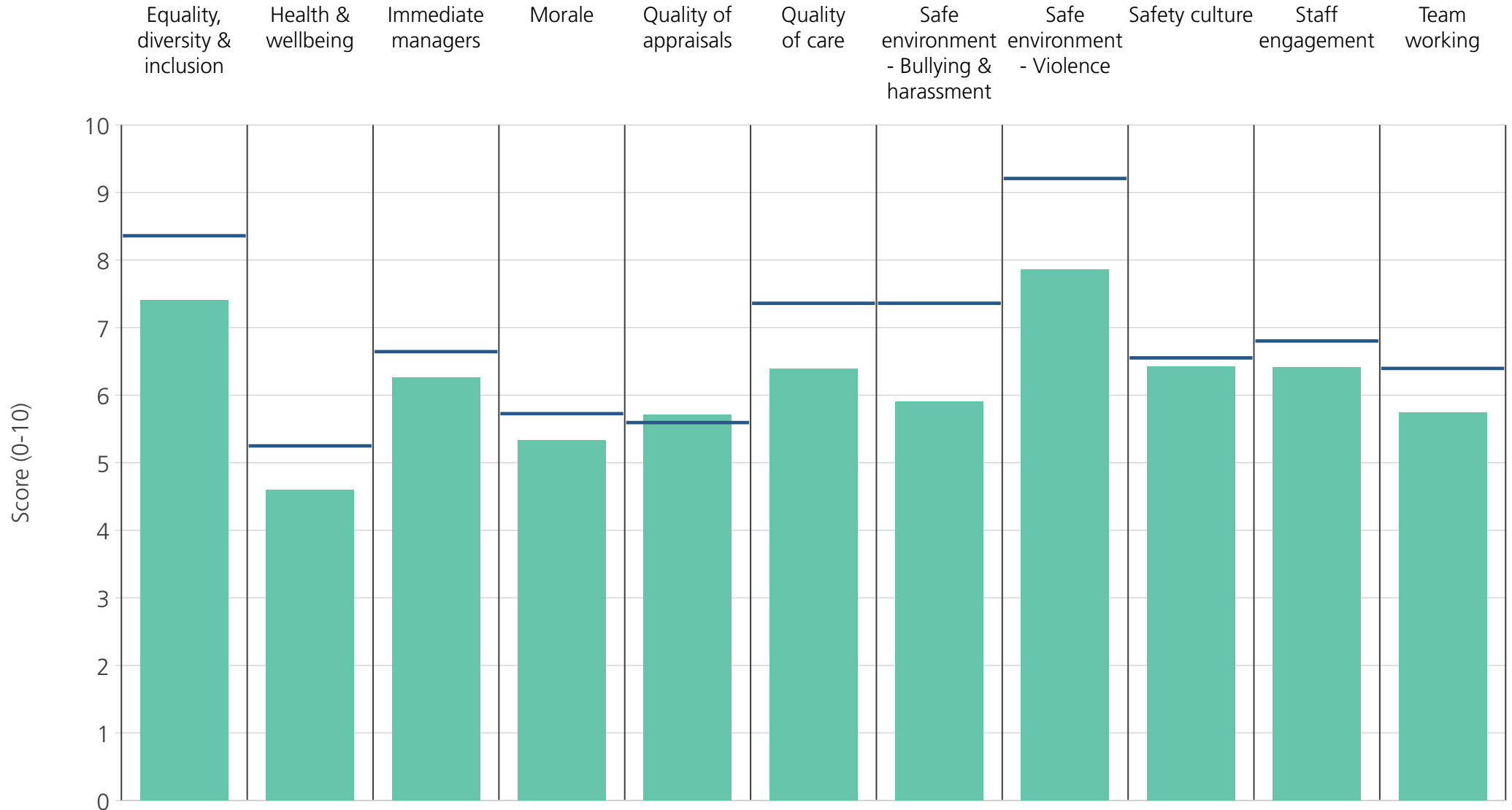
Directorate	8.5	5.0	6.1	5.6	5.5	7.1	7.2	9.5	6.7	6.9	6.3
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	203	206	207	198	179	205	203	201	203	210	208



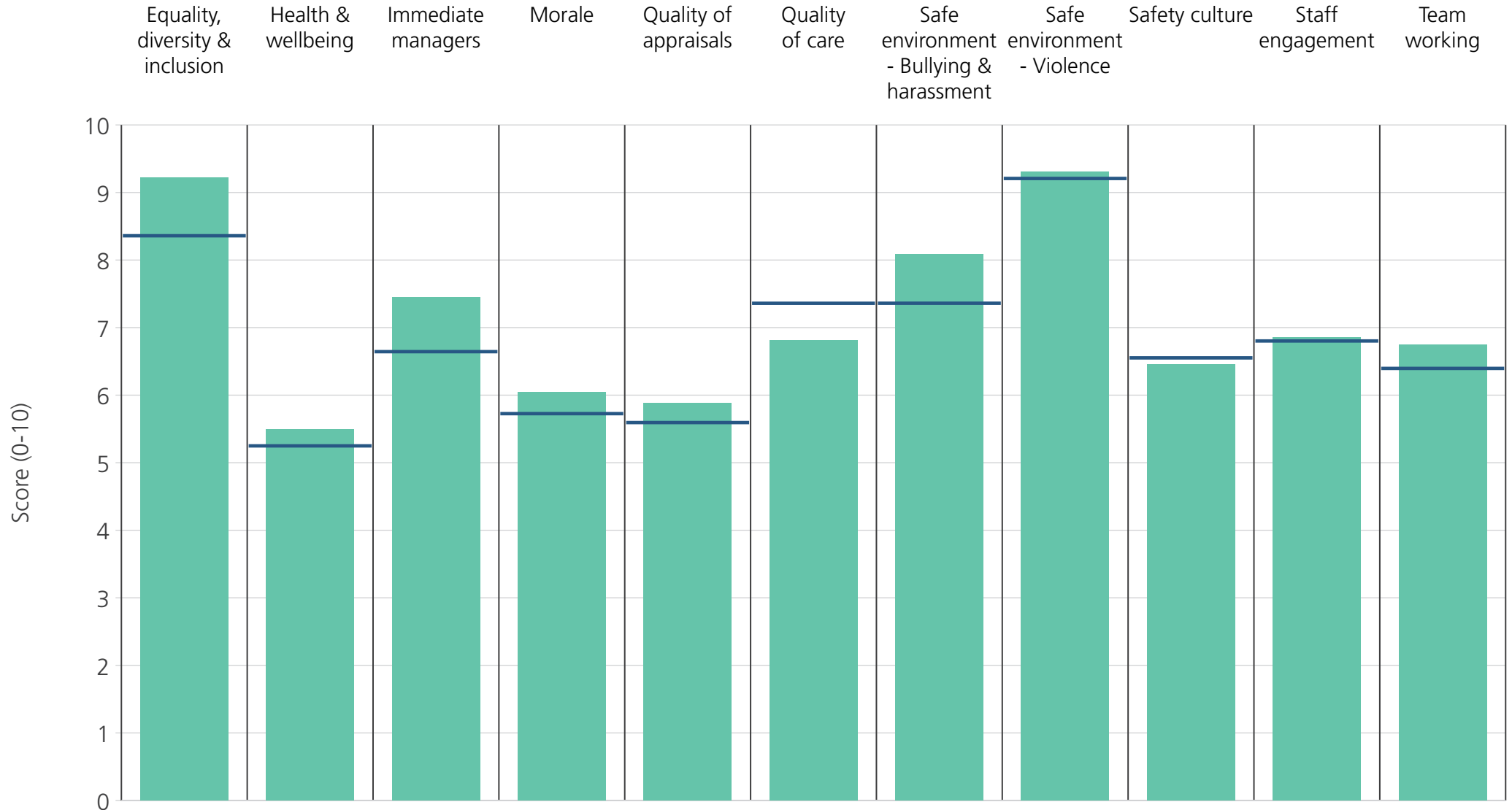
Directorate	8.5	5.6	6.0	5.4	5.1	7.5	6.7	9.3	6.1	6.7	6.2
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	150	150	151	146	122	155	149	150	148	155	151



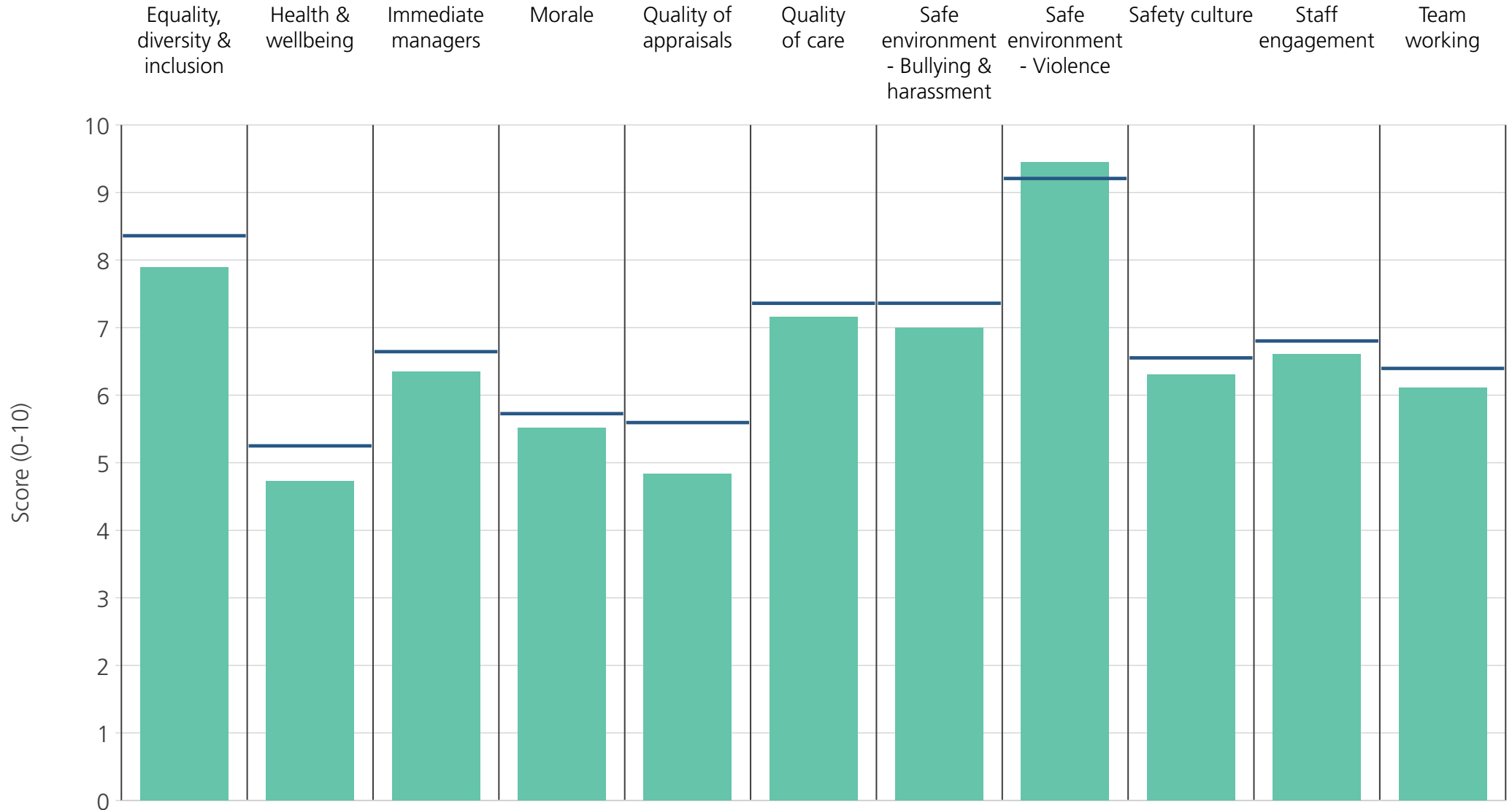
Directorate	7.9	5.1	6.7	5.7	6.6	8.1	6.7	9.1	6.9	7.2	6.5
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	211	215	215	213	193	213	211	213	214	217	215



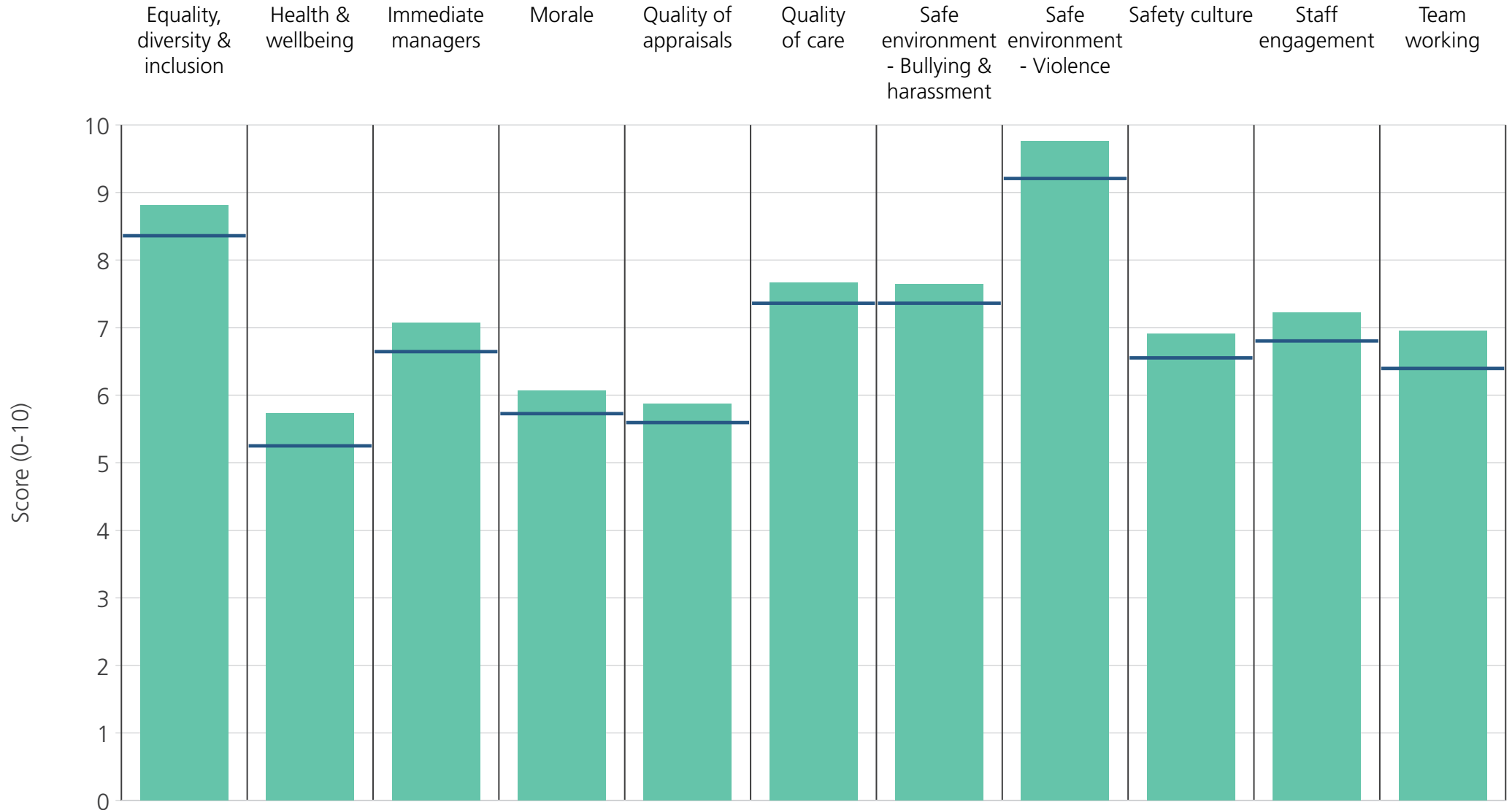
Directorate	7.4	4.6	6.3	5.3	5.7	6.4	5.9	7.9	6.4	6.4	5.7
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	165	166	165	156	125	161	162	163	161	168	168



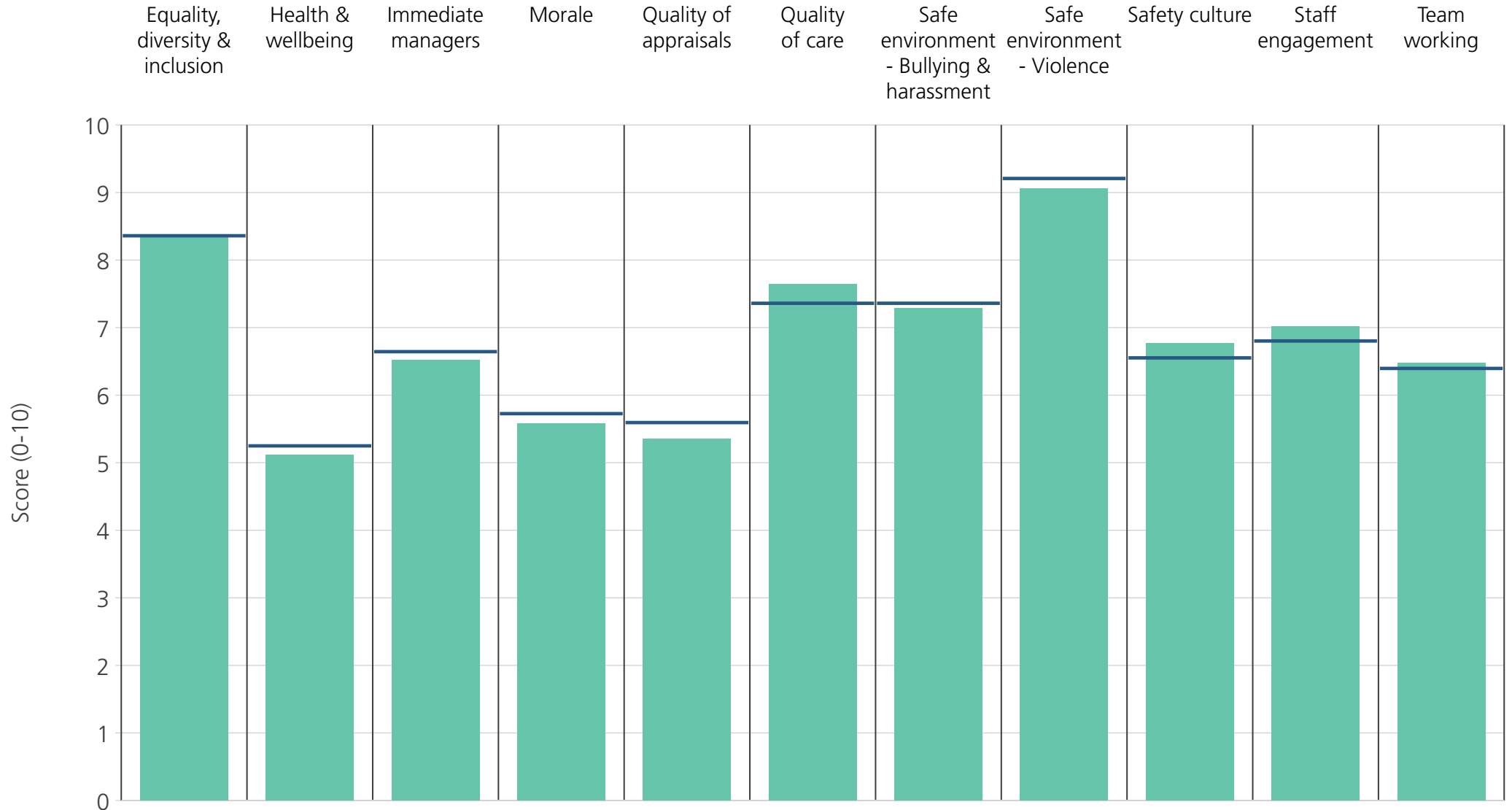
Directorate	9.2	5.5	7.5	6.0	5.9	6.8	8.1	9.3	6.5	6.9	6.7
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	250	252	252	247	229	247	249	249	249	254	250



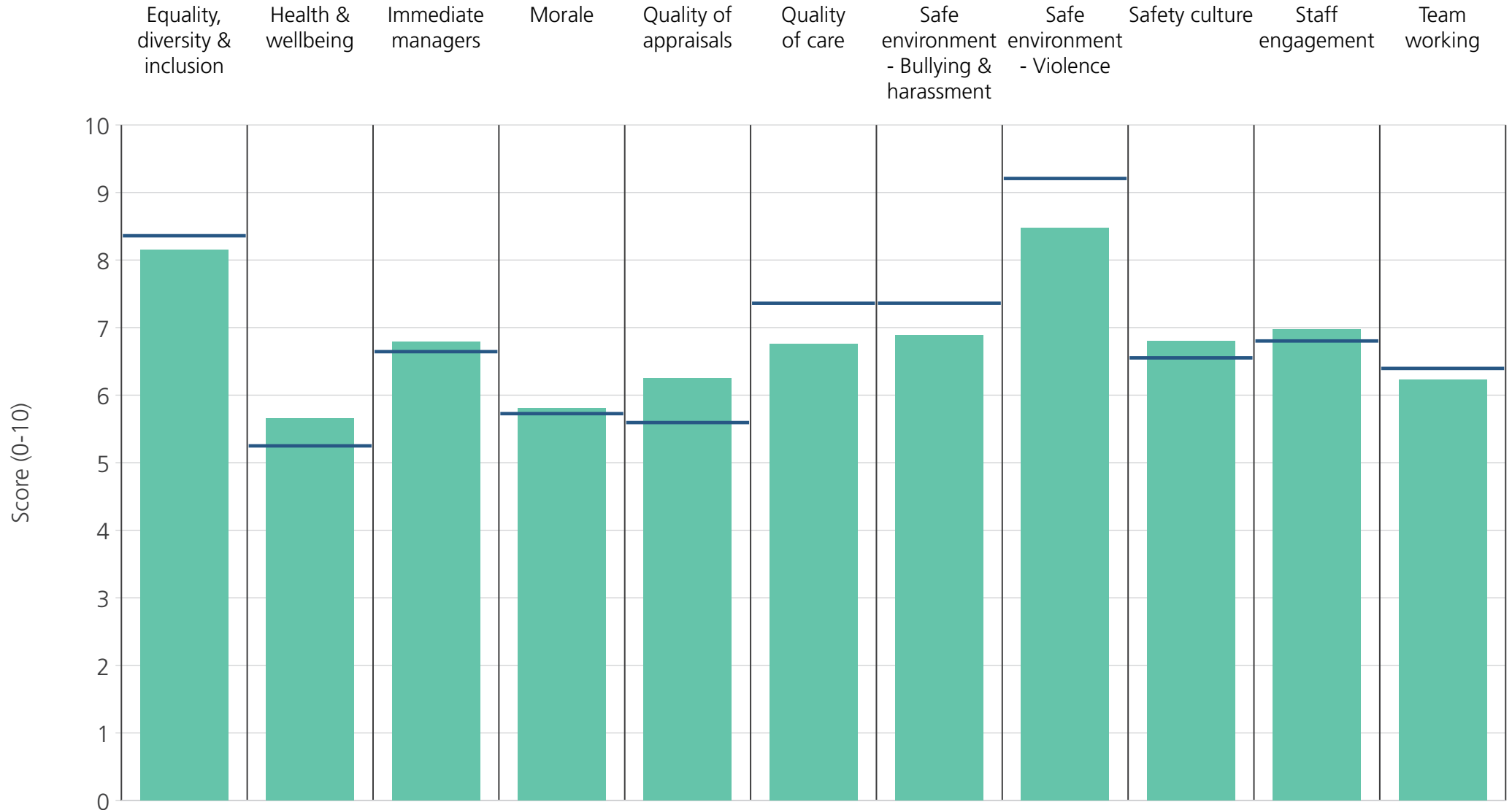
Directorate	7.9	4.7	6.3	5.5	4.8	7.2	7.0	9.4	6.3	6.6	6.1
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	205	205	206	203	181	197	205	204	204	206	205



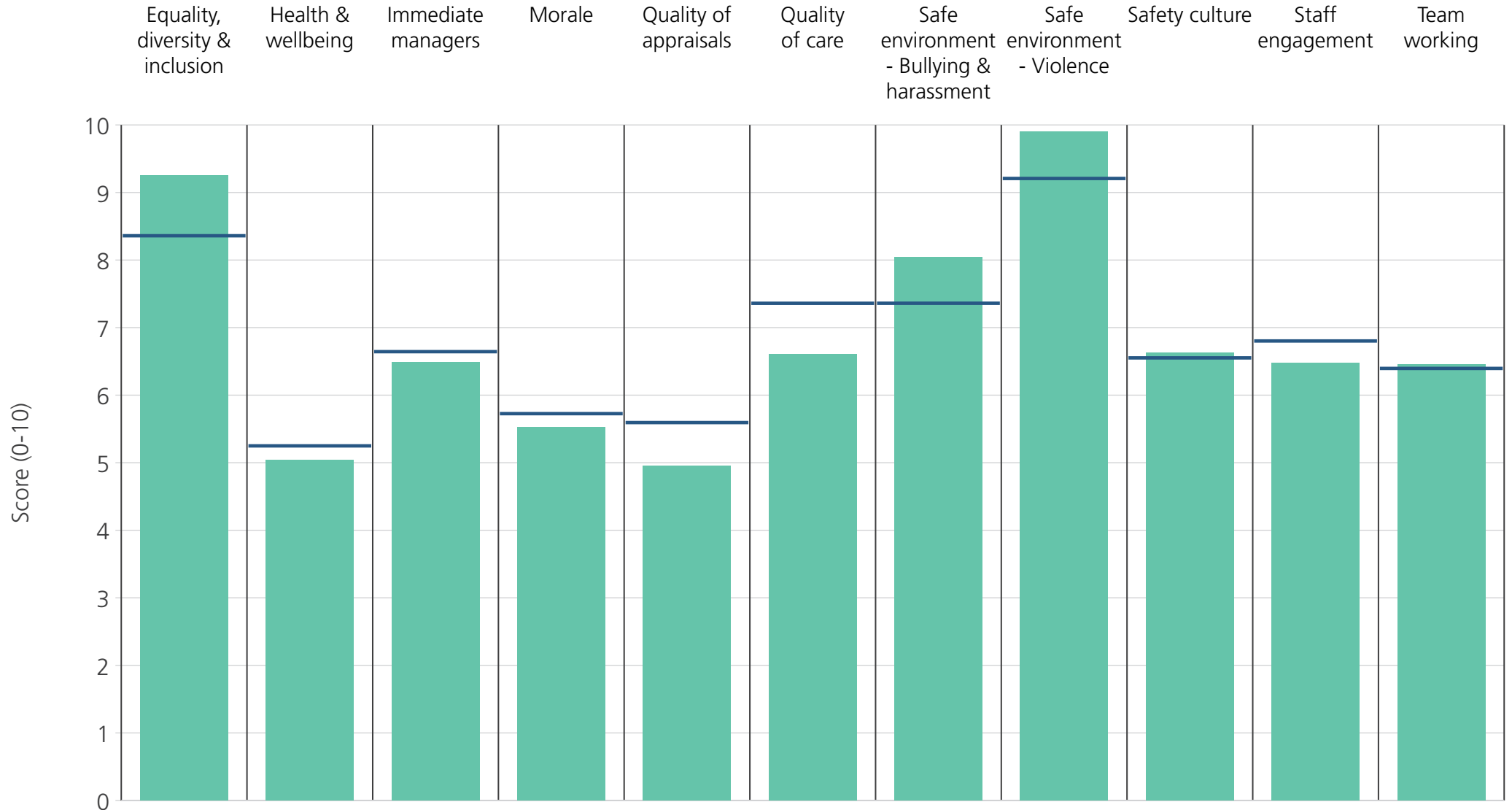
Directorate	8.8	5.7	7.1	6.1	5.9	7.7	7.6	9.8	6.9	7.2	6.9
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	180	183	184	178	149	176	179	179	179	186	184



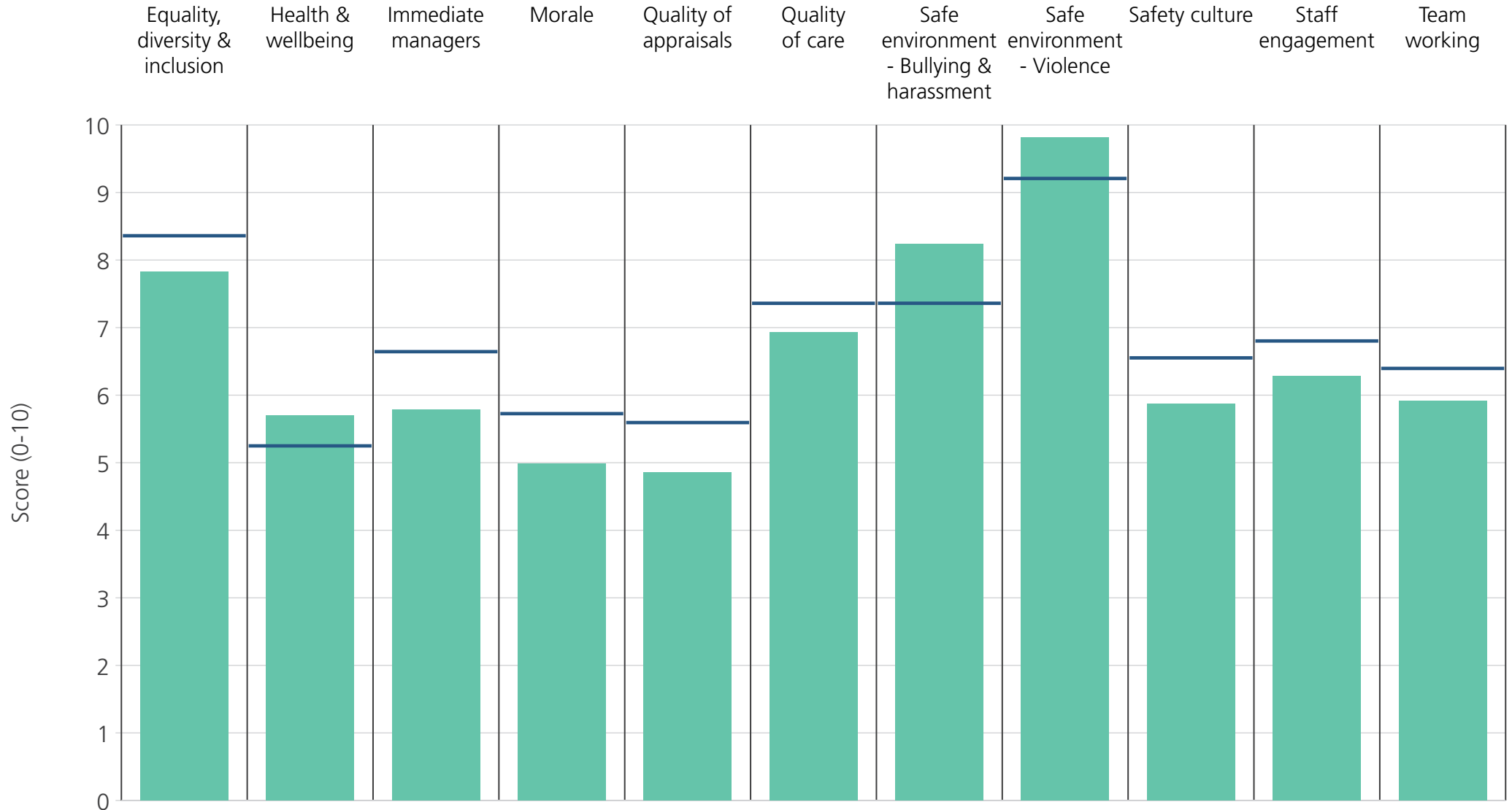
Directorate	8.4	5.1	6.5	5.6	5.3	7.6	7.3	9.1	6.8	7.0	6.5
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	141	141	141	137	126	137	140	140	138	143	142



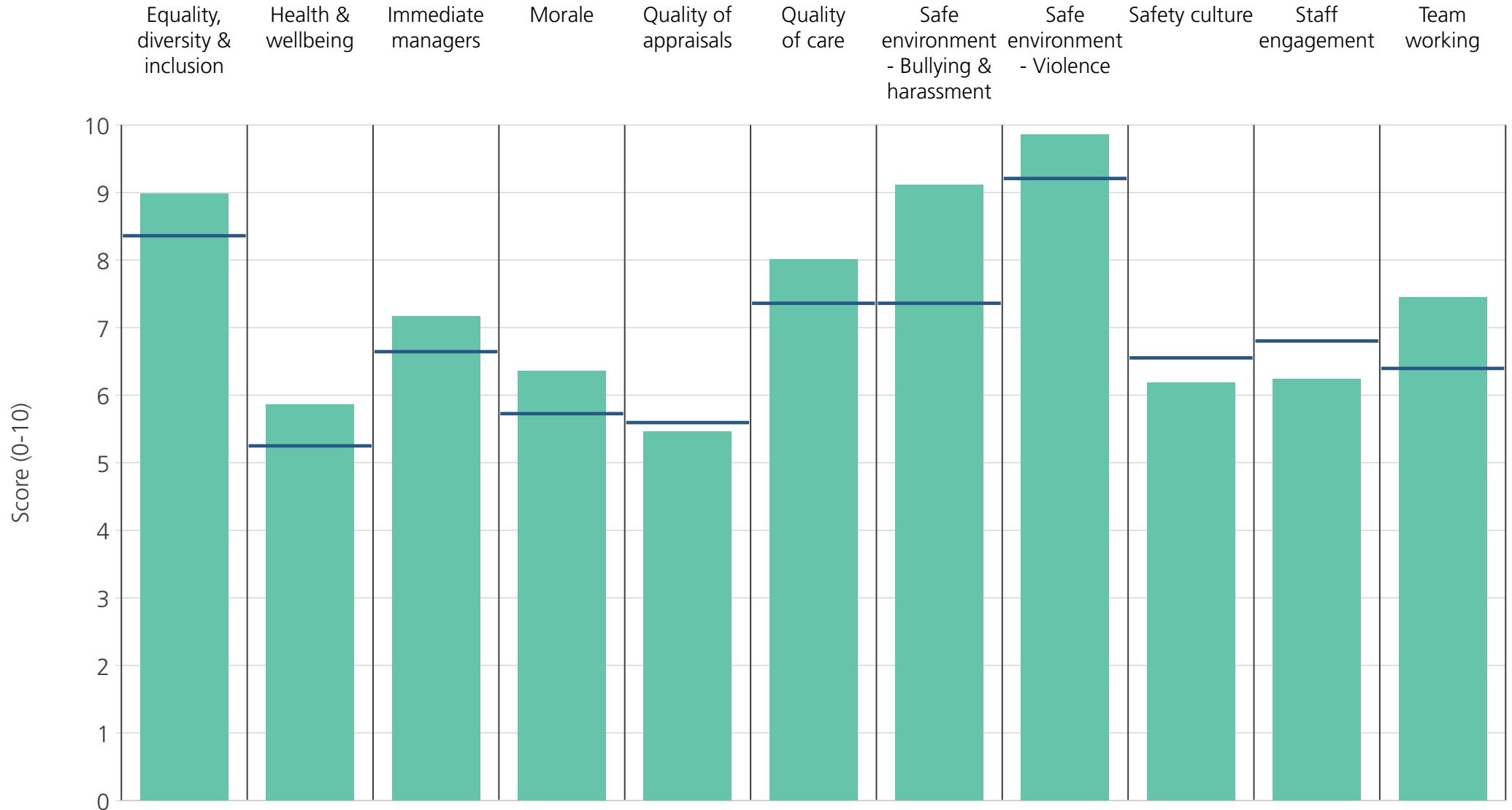
Directorate	8.2	5.7	6.8	5.8	6.3	6.8	6.9	8.5	6.8	7.0	6.2
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	121	123	123	117	107	123	119	117	118	125	126



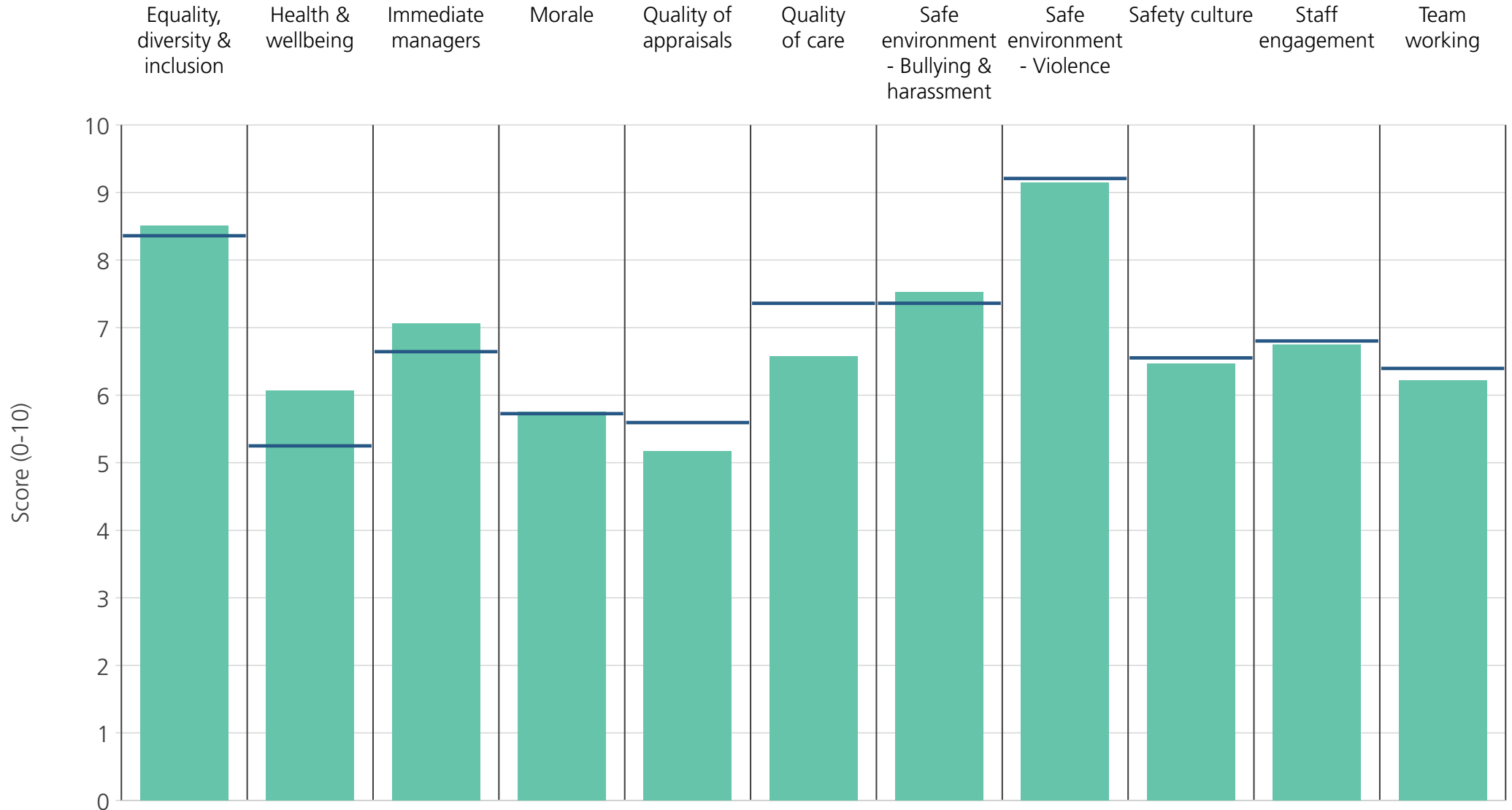
Directorate	9.3	5.0	6.5	5.5	5.0	6.6	8.0	9.9	6.6	6.5	6.5
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	107	107	107	105	88	103	104	105	107	114	112



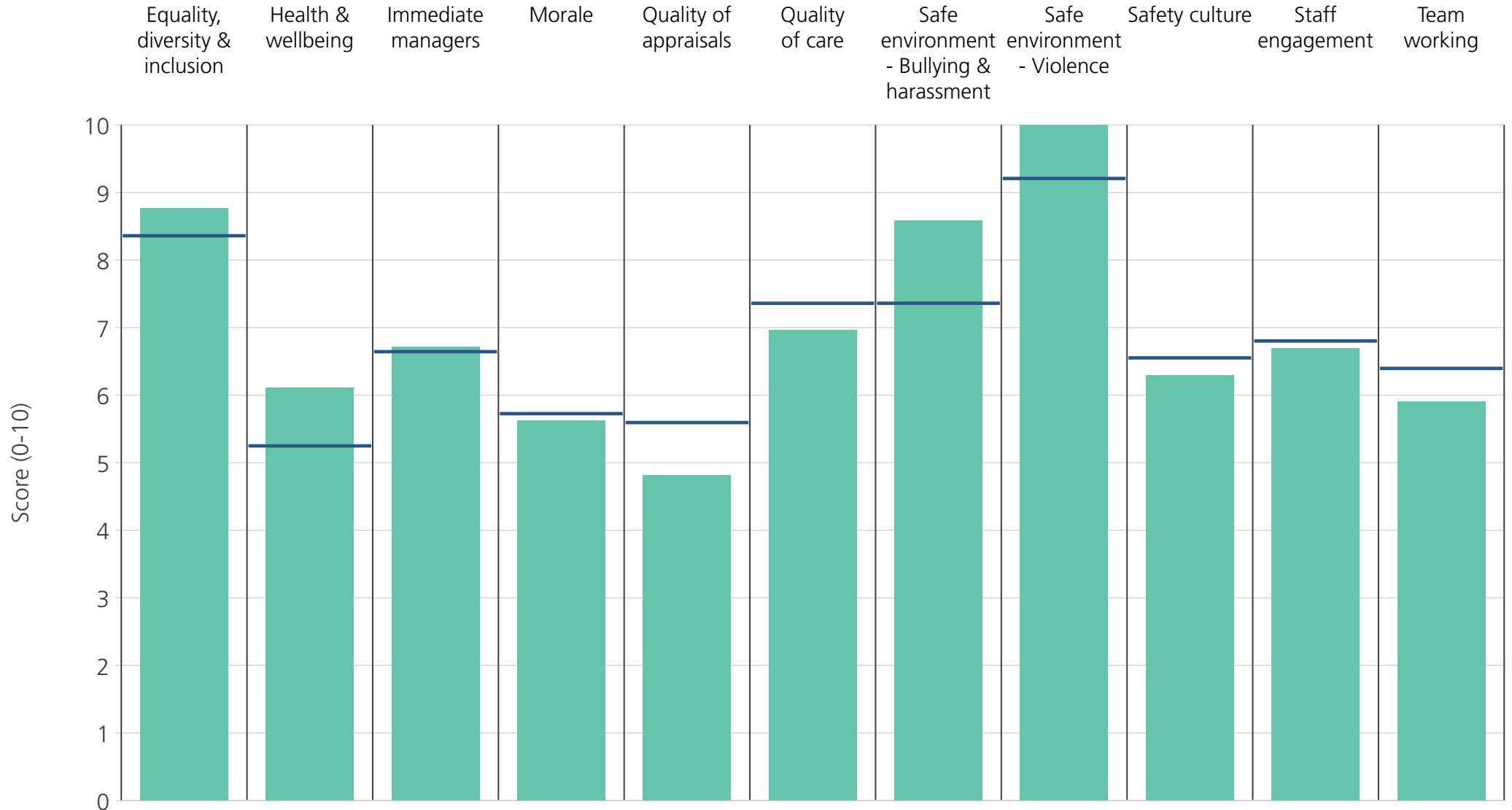
Directorate	7.8	5.7	5.8	5.0	4.9	6.9	8.2	9.8	5.9	6.3	5.9
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	53	54	54	52	53	39	53	54	52	56	55



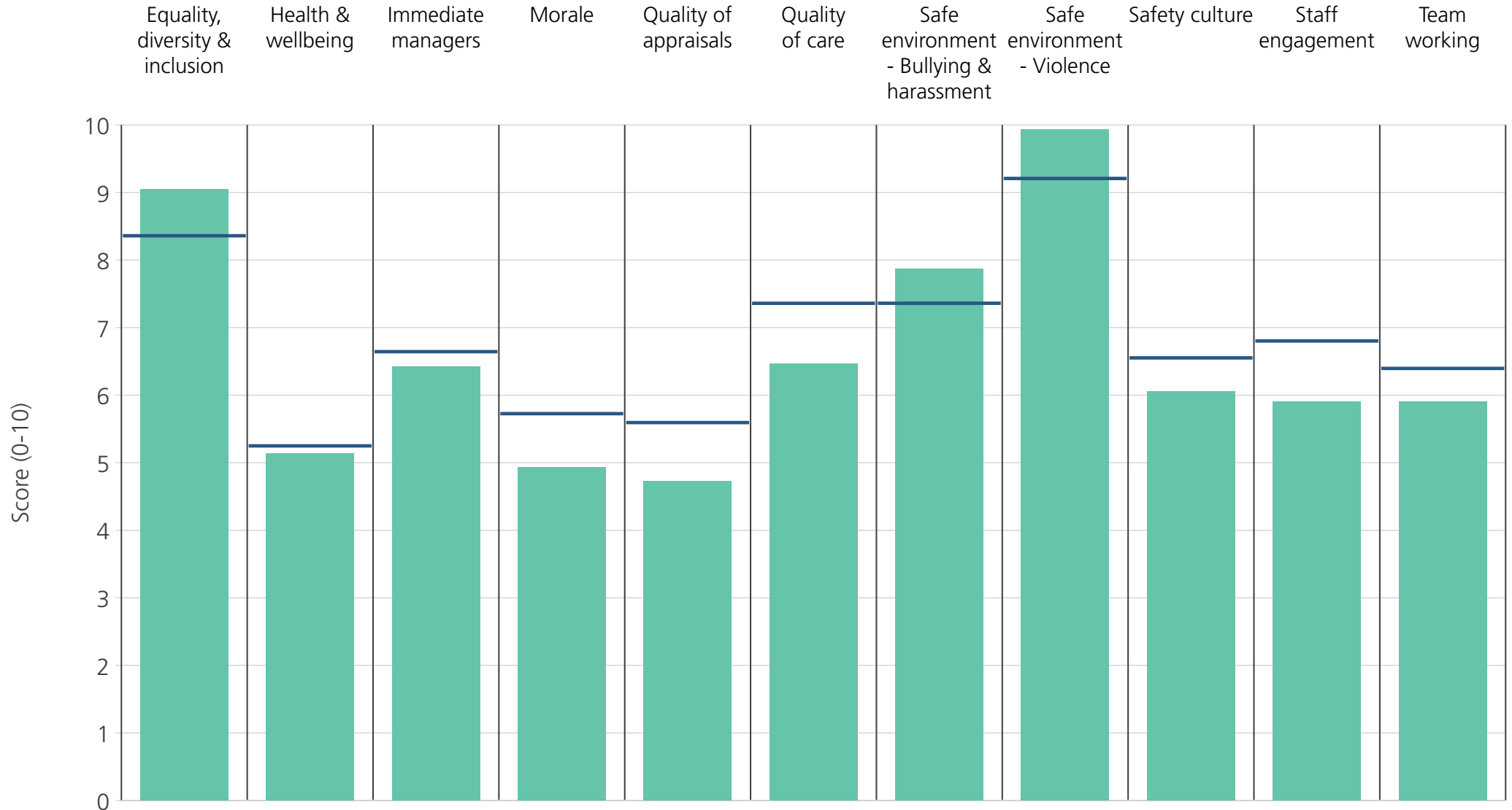
Directorate	9.0	5.9	7.2	6.4	5.5	8.0	9.1	9.9	6.2	6.2	7.4
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	45	47	47	44	43	28	45	46	44	47	44



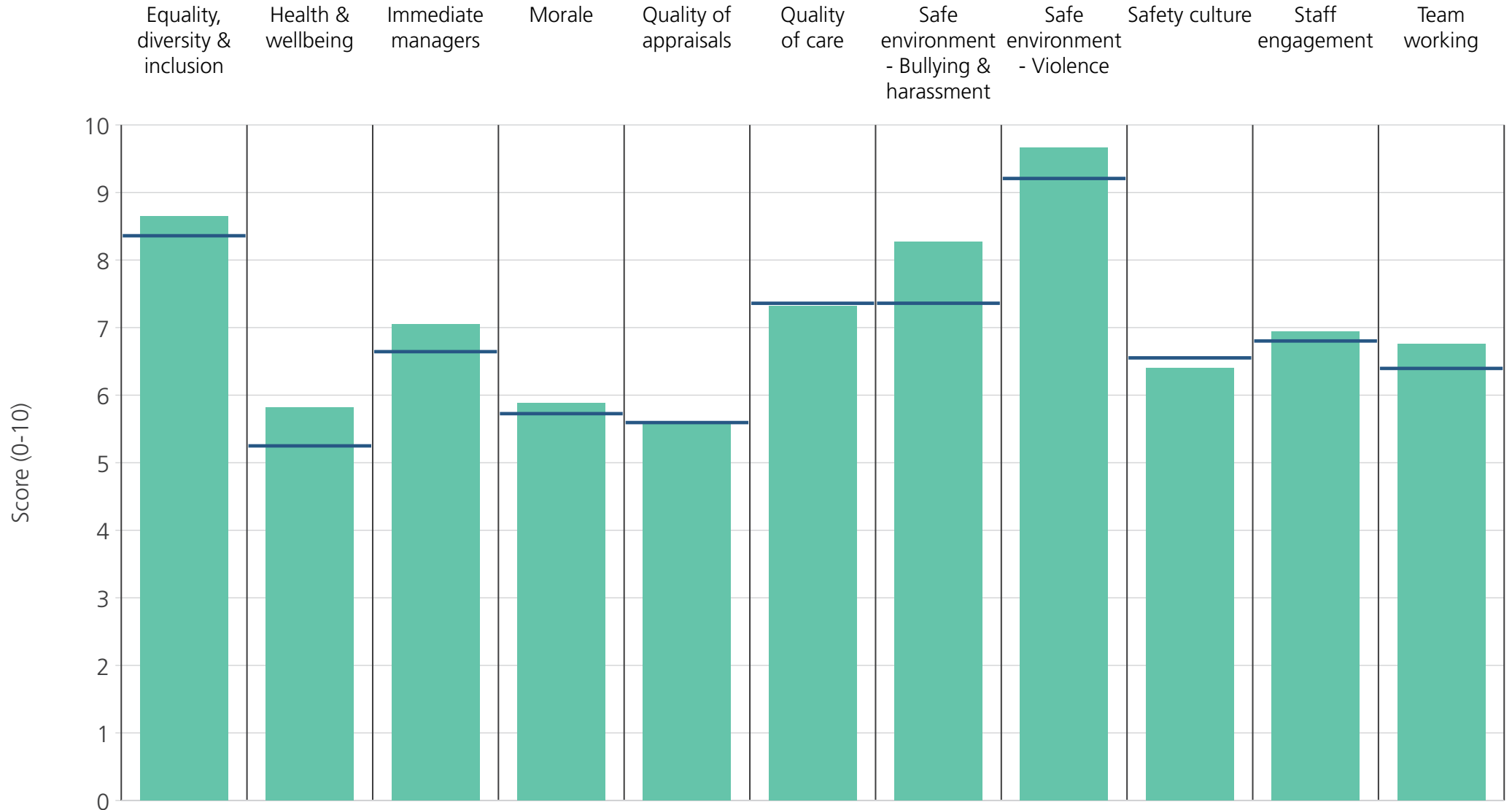
Directorate	8.5	6.1	7.1	5.7	5.2	6.6	7.5	9.1	6.5	6.7	6.2
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	43	43	43	41	36	38	43	43	42	44	44



Directorate	8.8	6.1	6.7	5.6	4.8	7.0	8.6	10.0	6.3	6.7	5.9
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	62	62	62	60	54	28	61	62	61	63	62



Directorate	9.0	5.1	6.4	4.9	4.7	6.5	7.9	9.9	6.1	5.9	5.9
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	47	47	47	47	37	36	47	47	47	47	47



Directorate	8.6	5.8	7.1	5.9	5.6	7.3	8.3	9.7	6.4	6.9	6.8
Your org	8.4	5.2	6.6	5.7	5.6	7.4	7.4	9.2	6.6	6.8	6.4
Responses	583	587	590	573	498	406	581	584	579	593	584