

West London NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for West London NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by West London NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

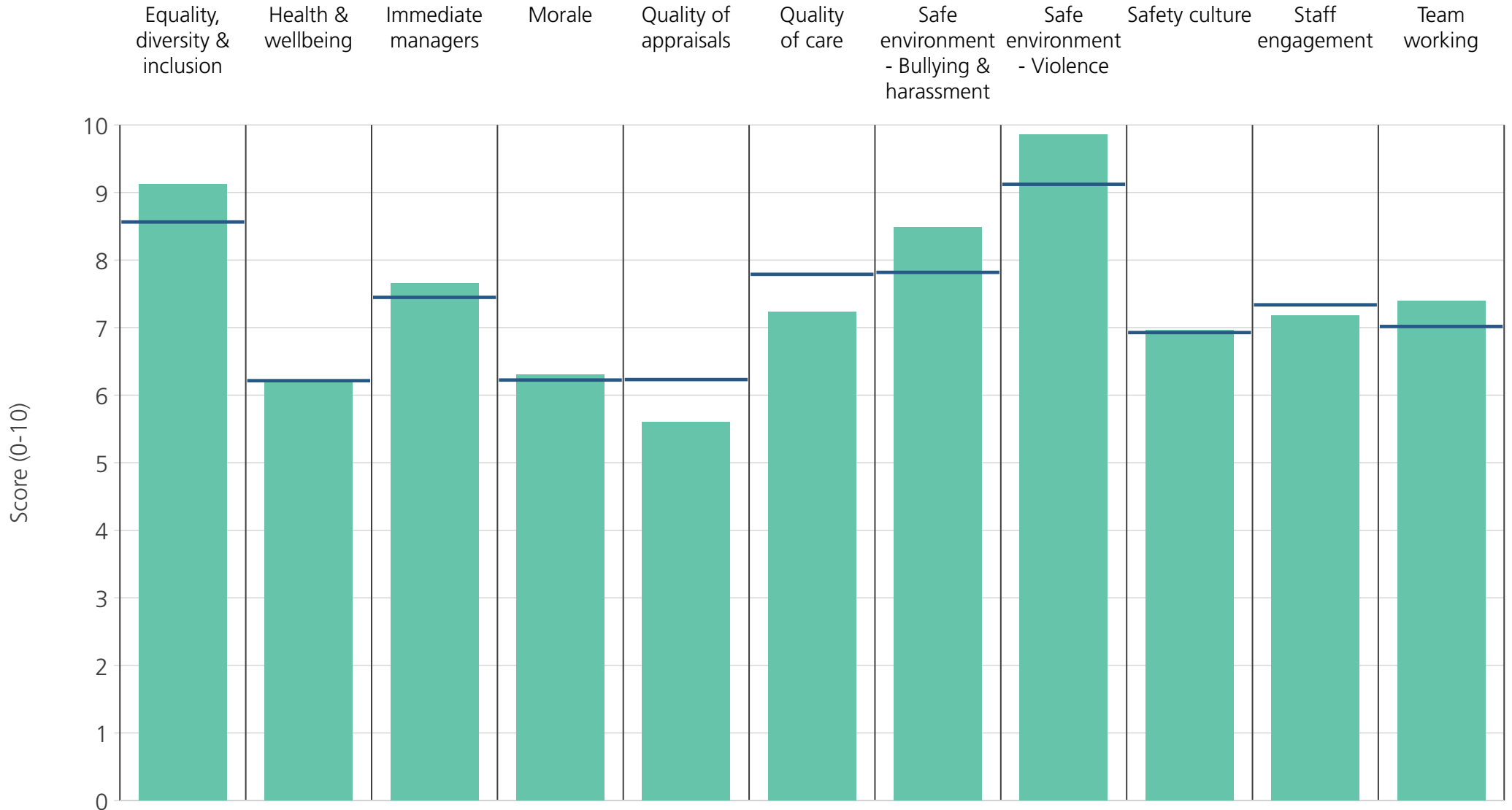
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

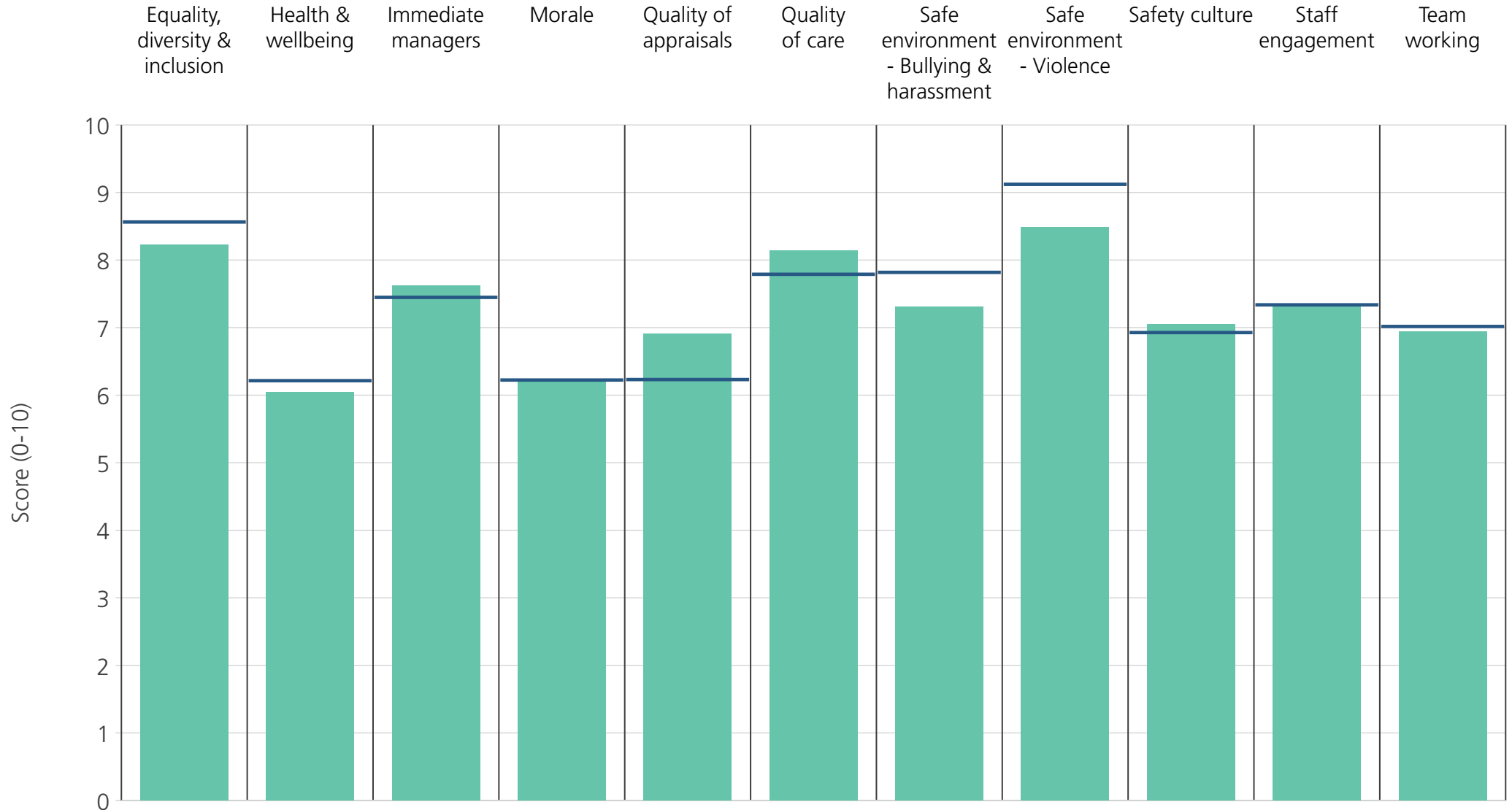


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

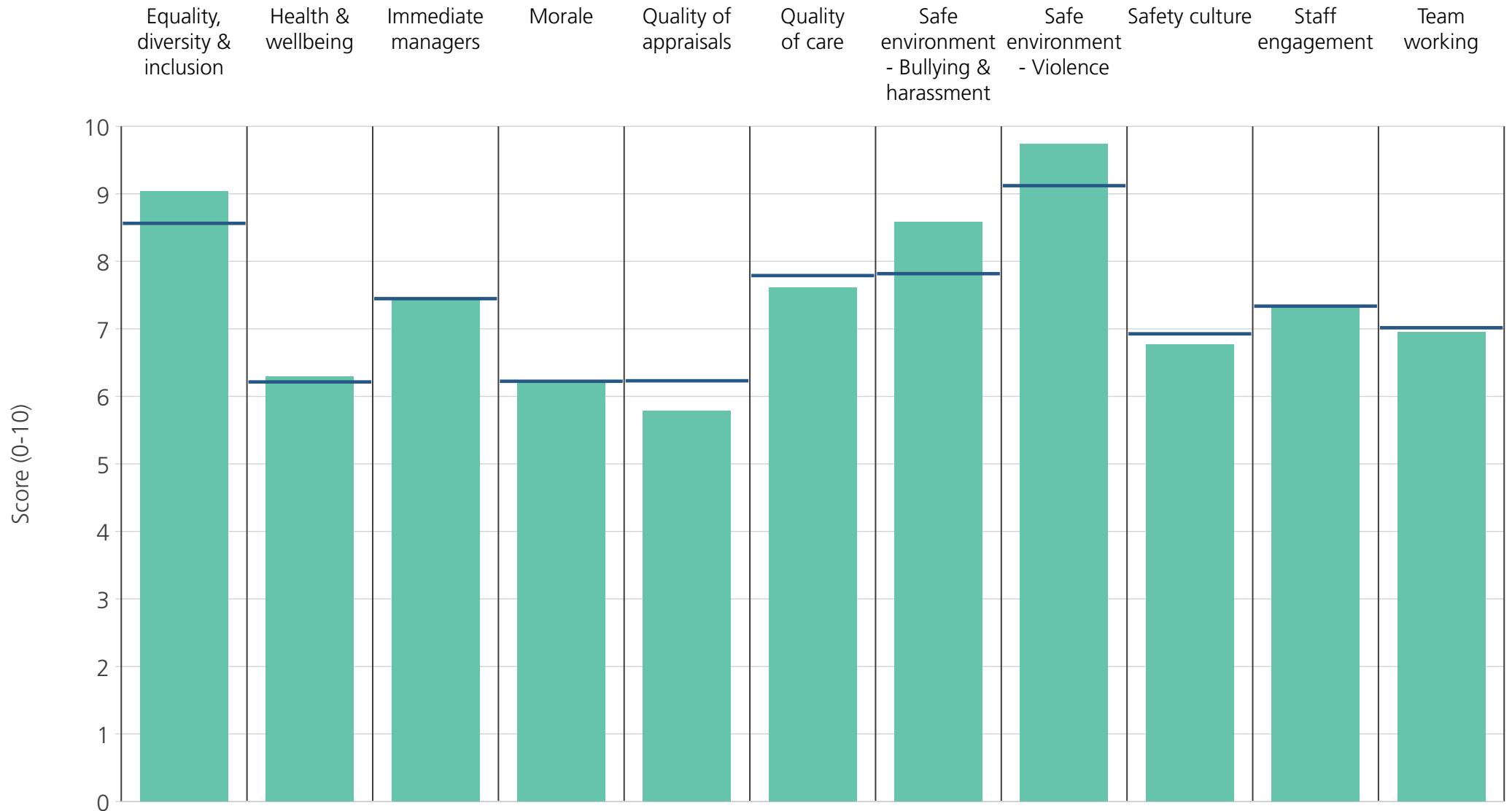
Directorates 1



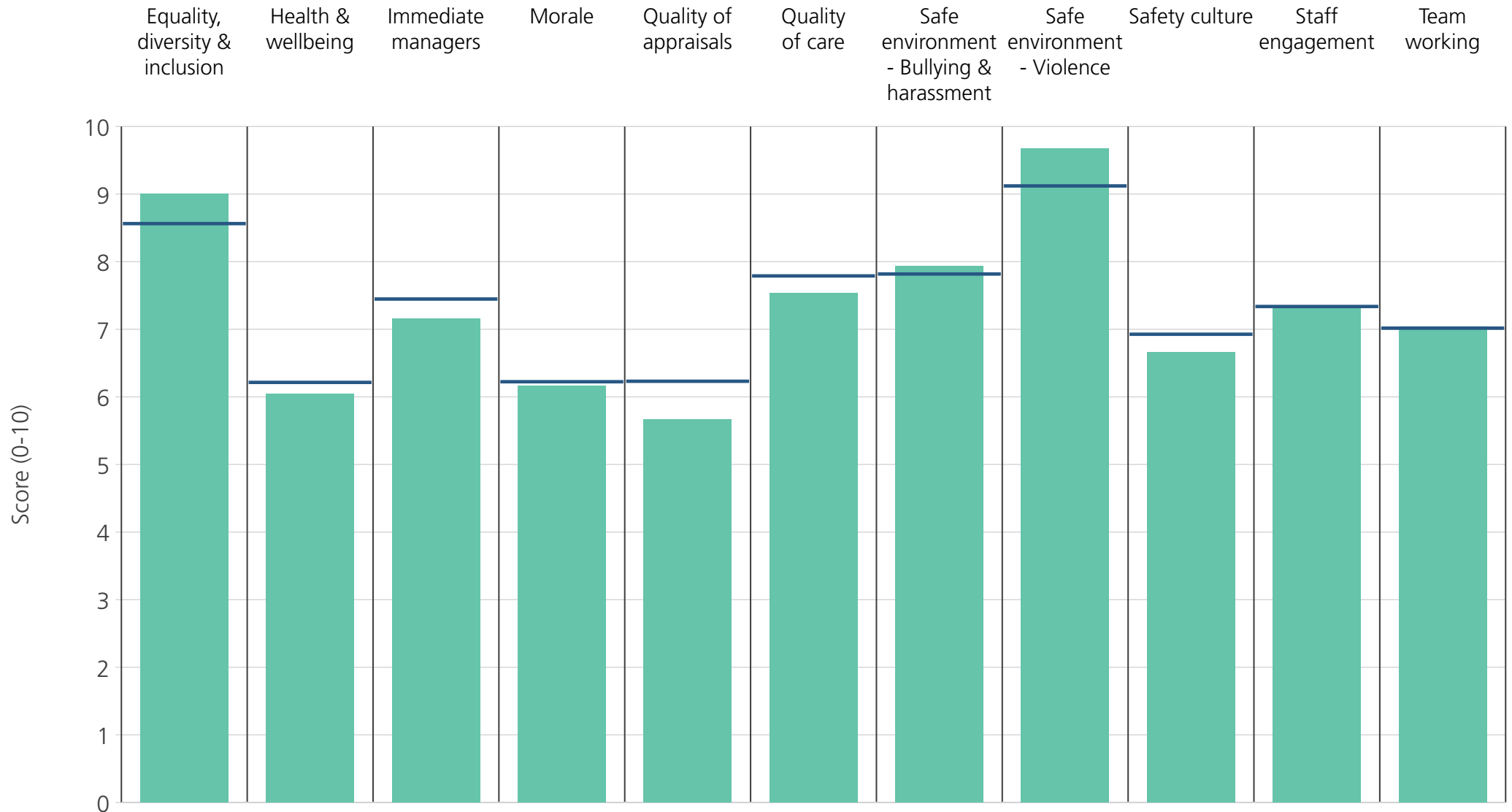
Directorate	9.1	6.2	7.7	6.3	5.6	7.2	8.5	9.9	7.0	7.2	7.4
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	181	182	182	181	156	182	182	182	182	182	177



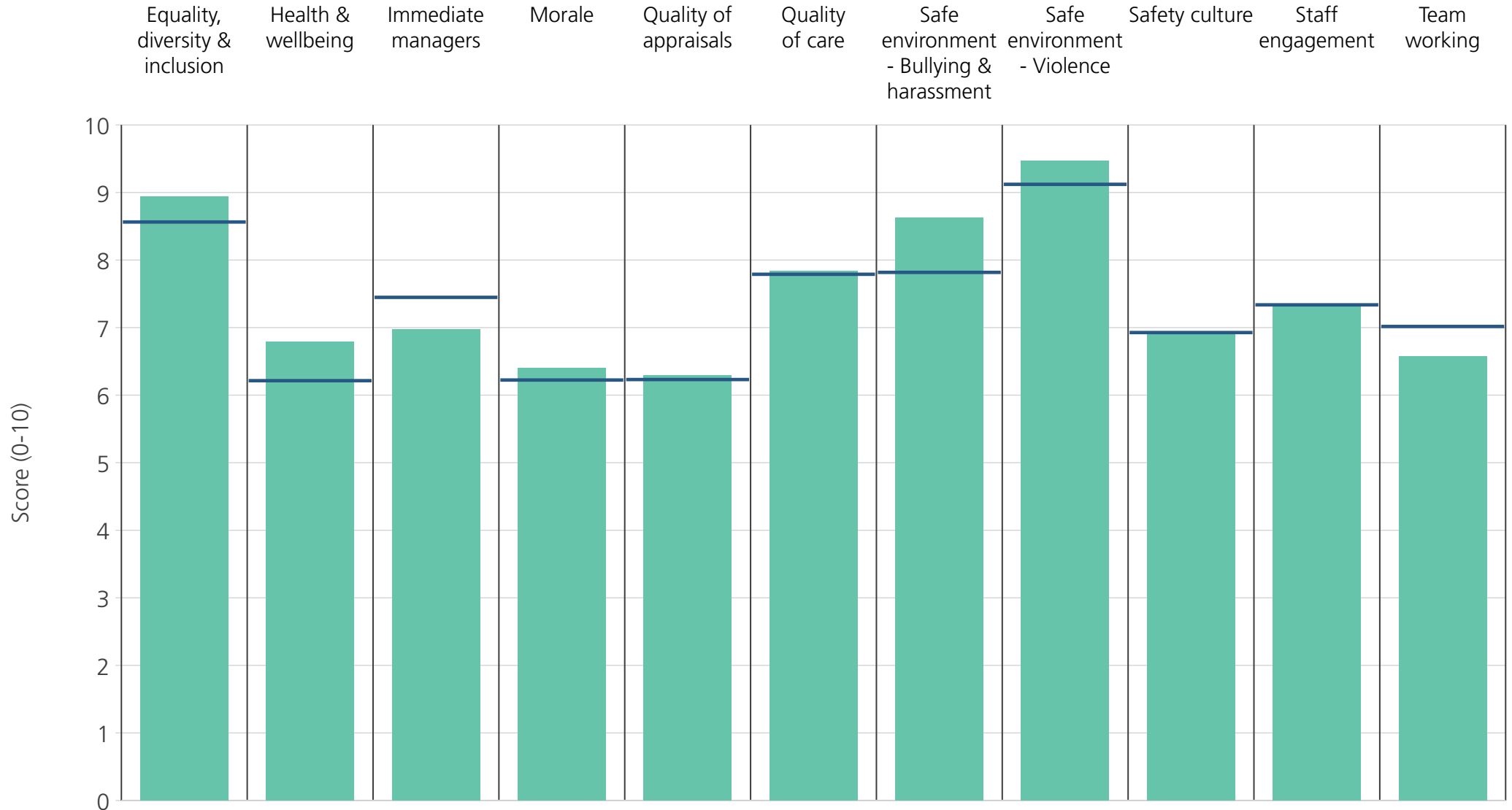
Directorate	8.2	6.0	7.6	6.2	6.9	8.1	7.3	8.5	7.1	7.3	6.9
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	397	404	405	397	268	408	403	399	402	409	401



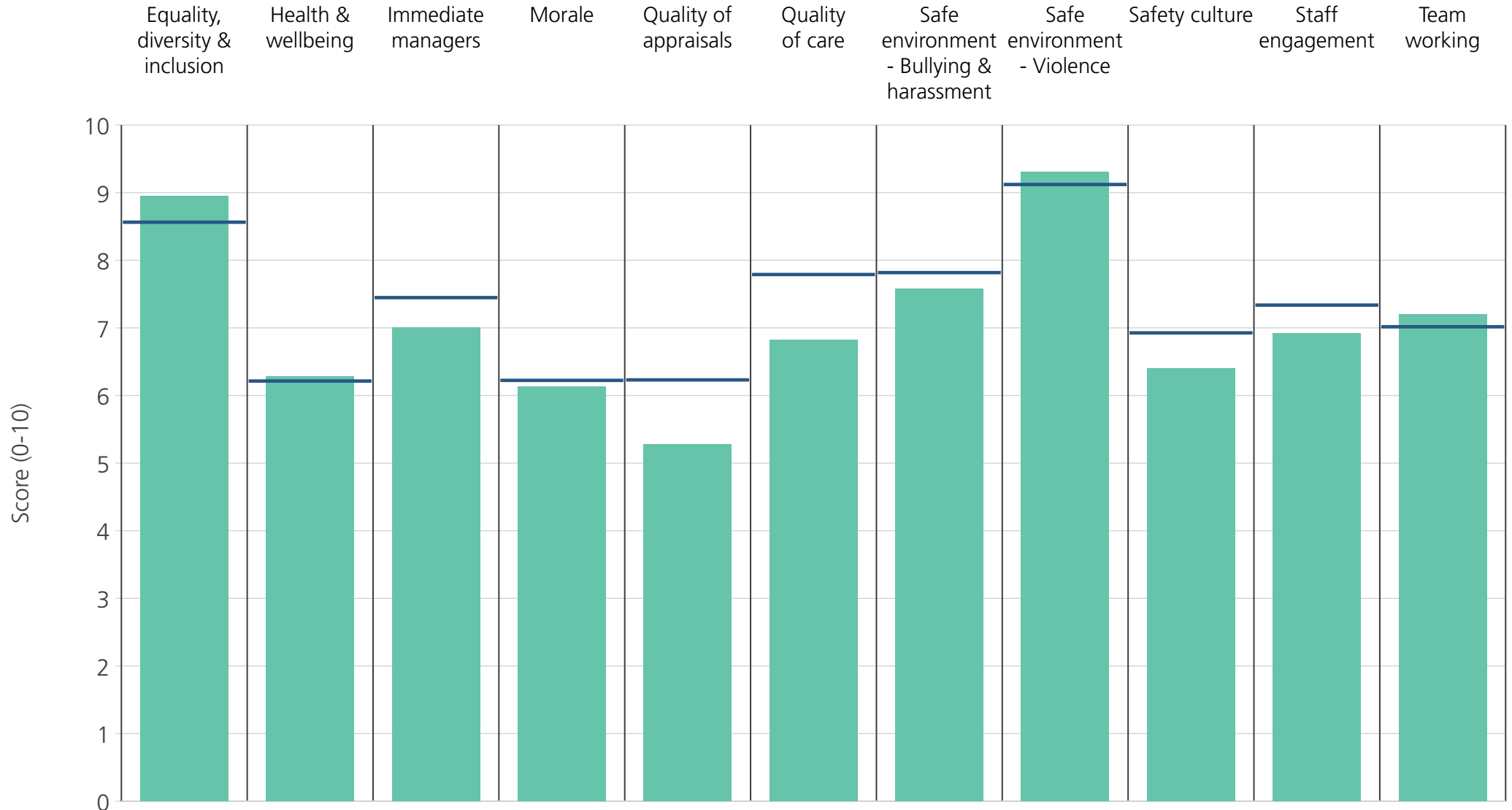
Directorate	9.0	6.3	7.4	6.2	5.8	7.6	8.6	9.7	6.8	7.3	6.9
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	449	458	458	451	372	267	450	452	447	461	447



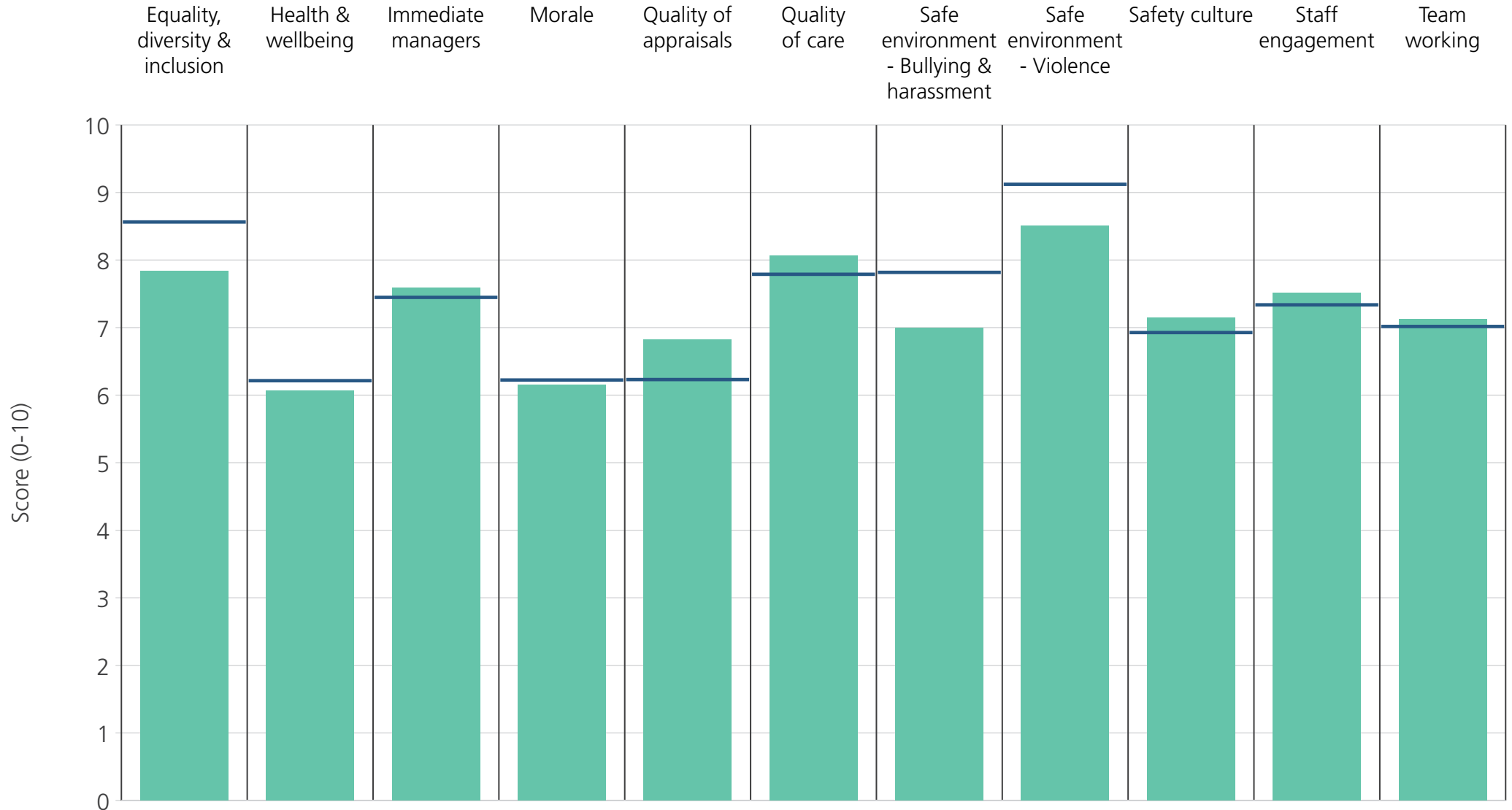
Directorate	9.0	6.0	7.2	6.2	5.7	7.5	7.9	9.7	6.7	7.3	7.0
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	89	92	92	92	76	89	92	92	92	92	92



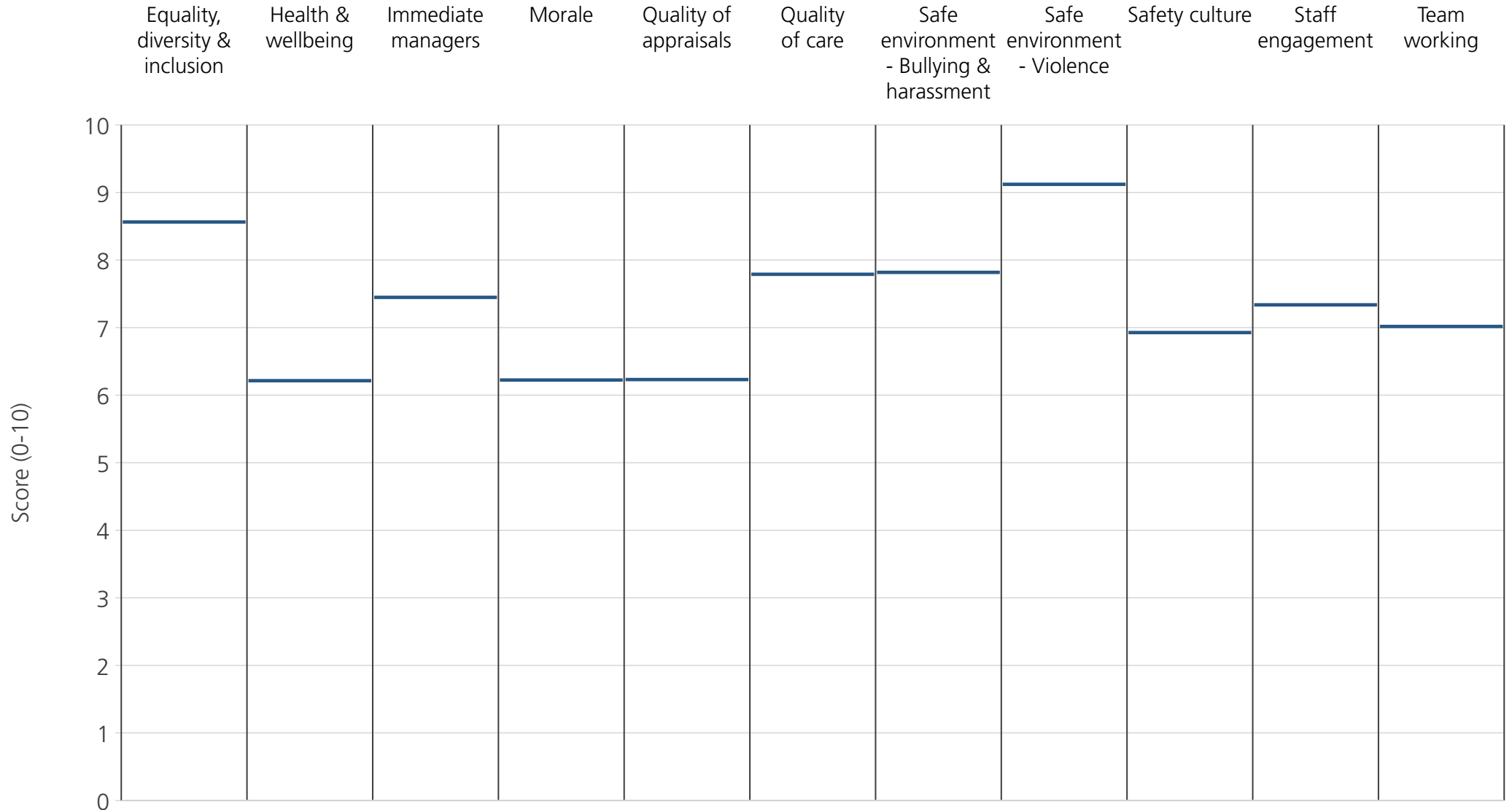
Directorate	8.9	6.8	7.0	6.4	6.3	7.8	8.6	9.5	6.9	7.4	6.6
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	189	189	191	181	121	157	185	181	187	187	186



Directorate	9.0	6.3	7.0	6.1	5.3	6.8	7.6	9.3	6.4	6.9	7.2
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	113	115	115	115	104	116	113	115	115	116	114

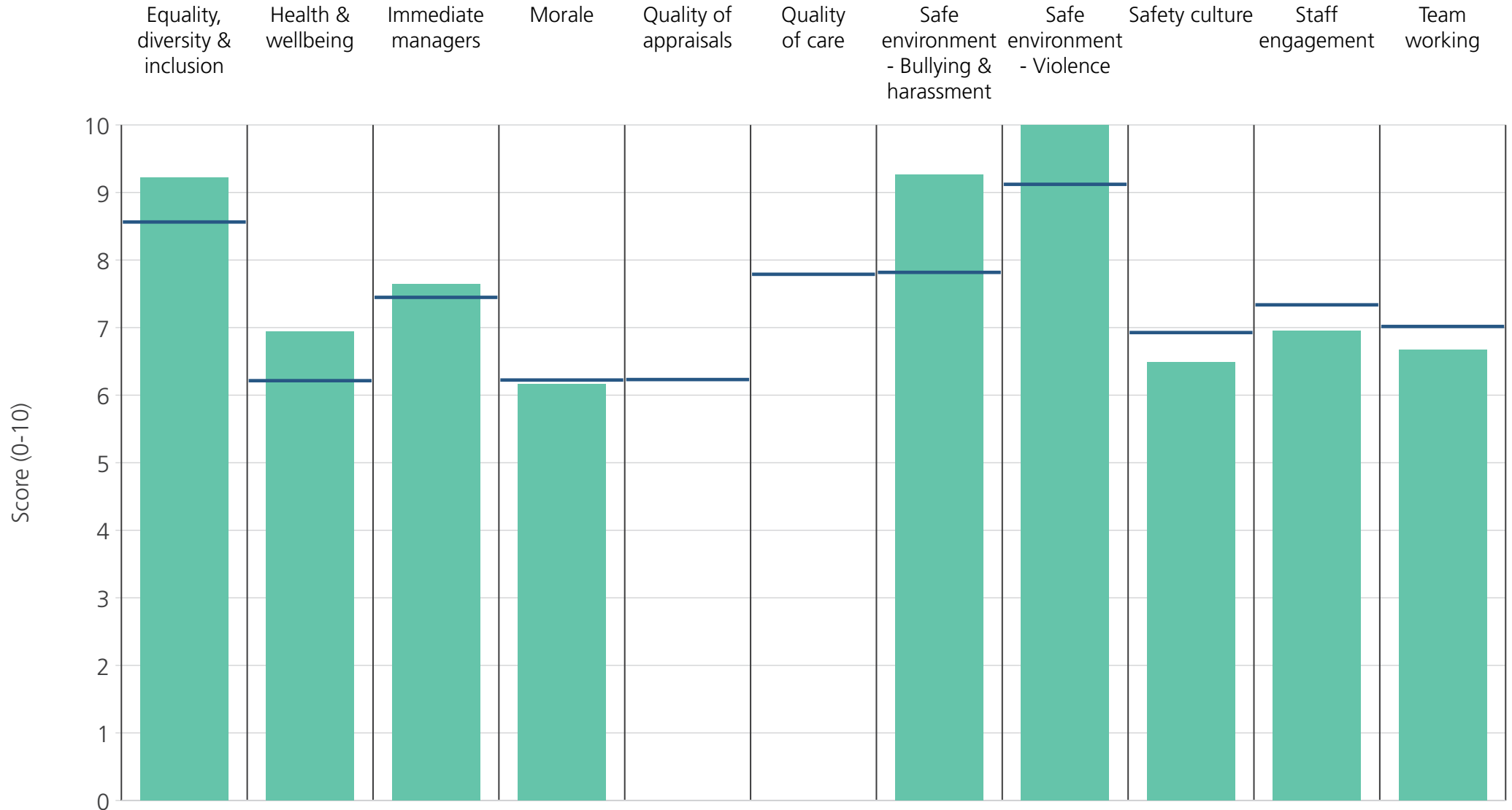


Directorate	7.8	6.1	7.6	6.2	6.8	8.1	7.0	8.5	7.1	7.5	7.1
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	456	465	463	458	360	460	464	459	462	468	460

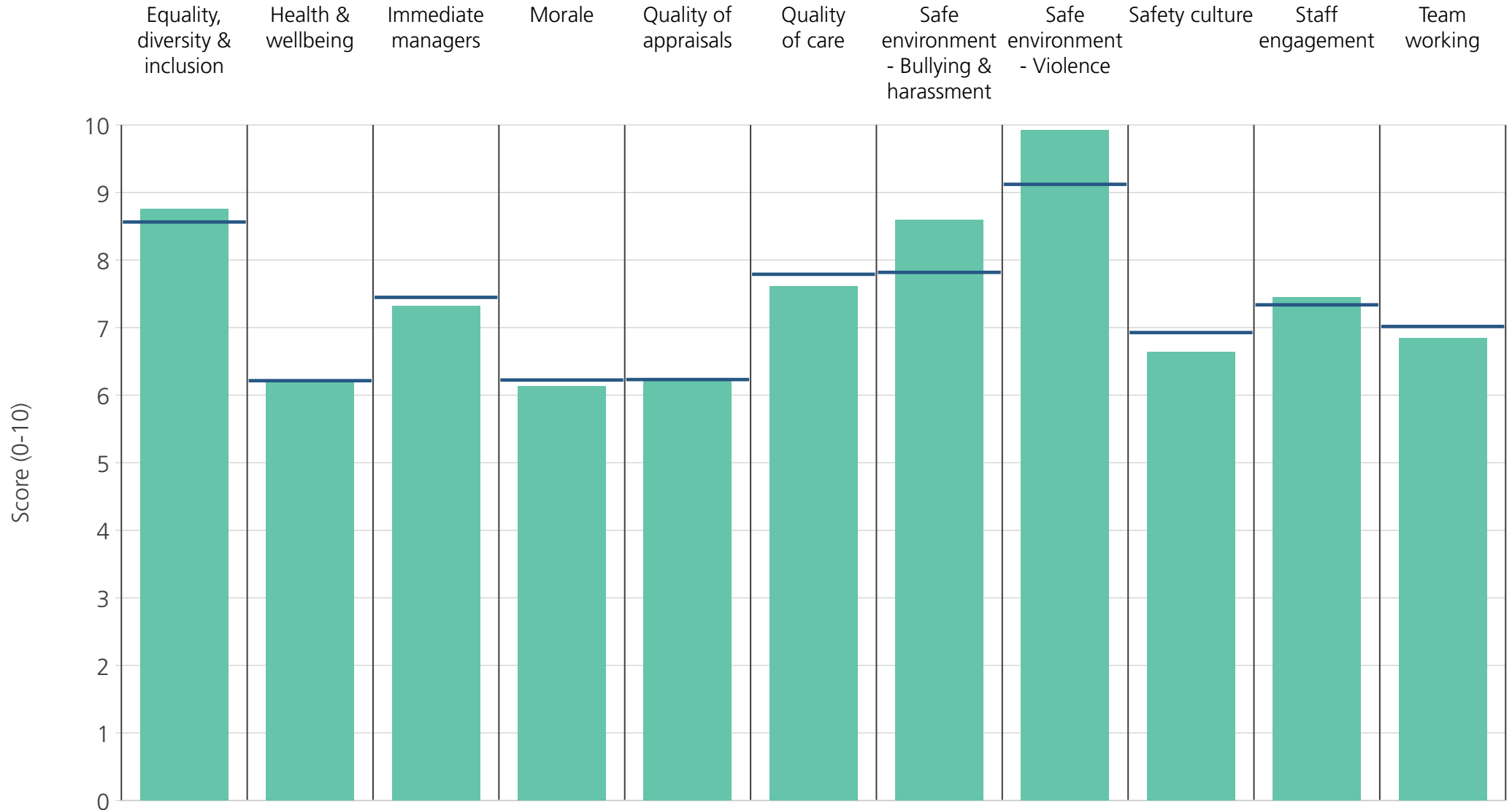


Directorate	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	8	8	8	8	5	8	8	8	8	8	8

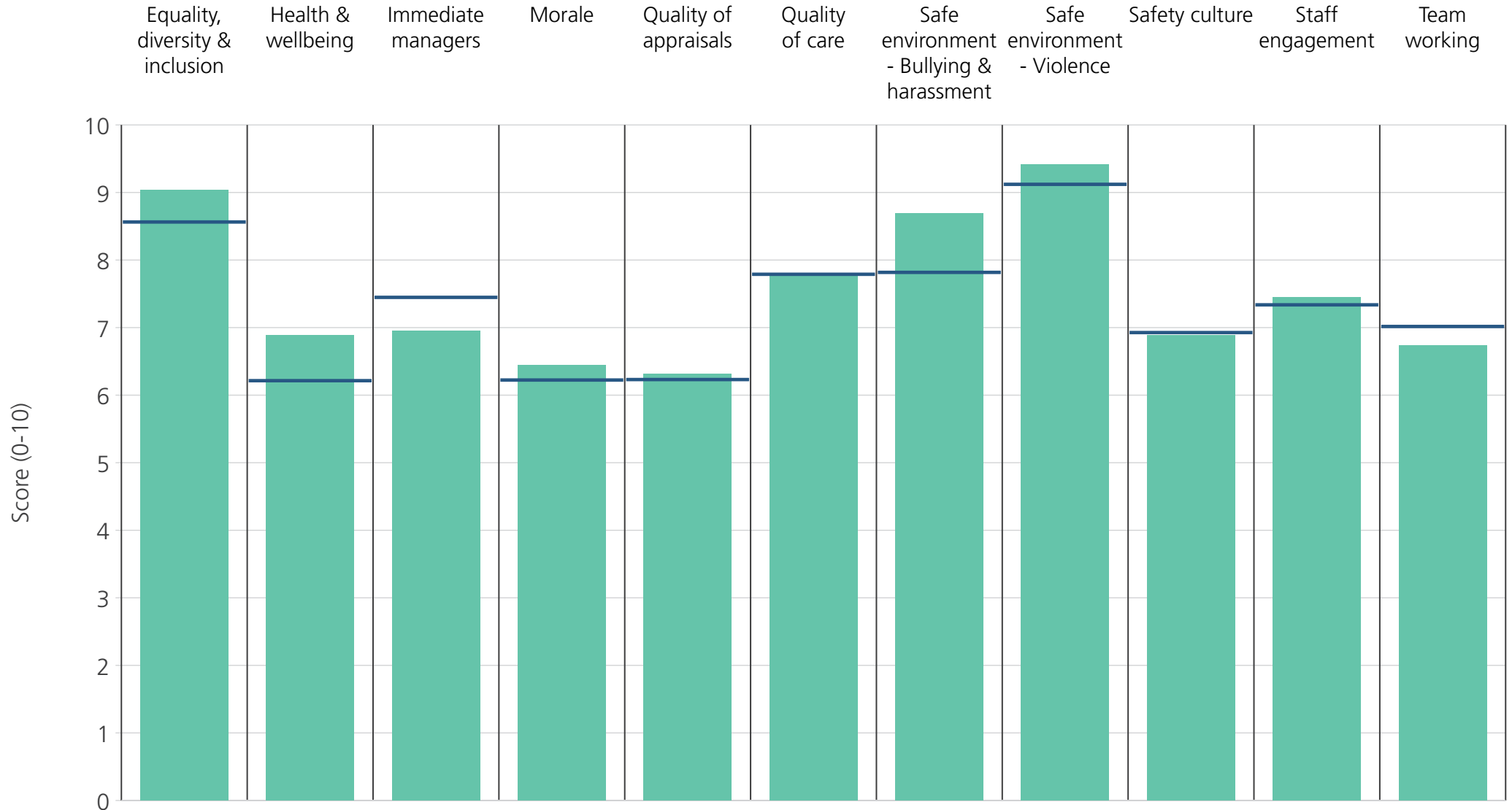
Directorates 2



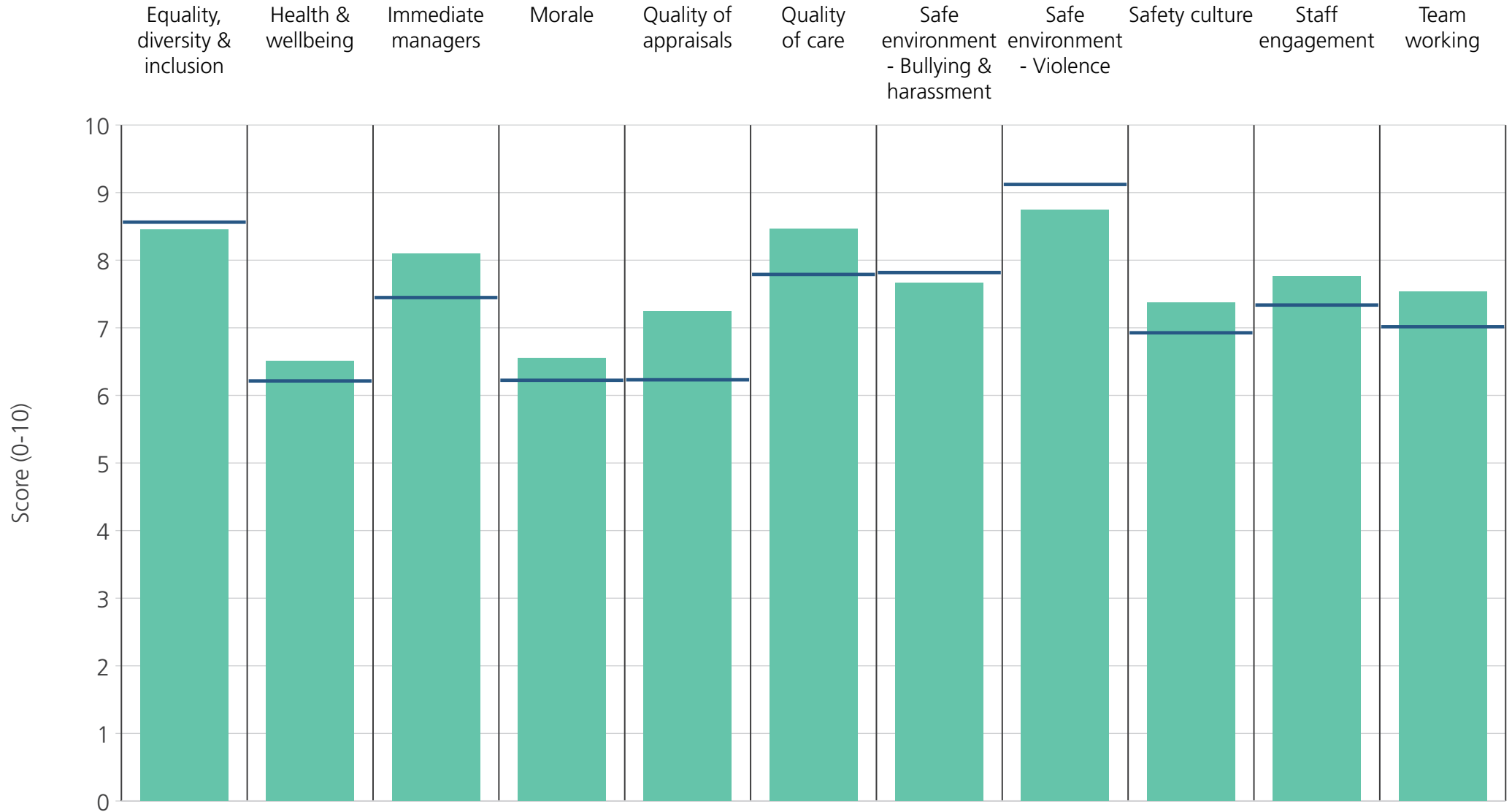
Directorate	9.2	6.9	7.6	6.2			9.3	10.0	6.5	7.0	6.7
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	16	18	18	18	10	4	18	18	17	18	18



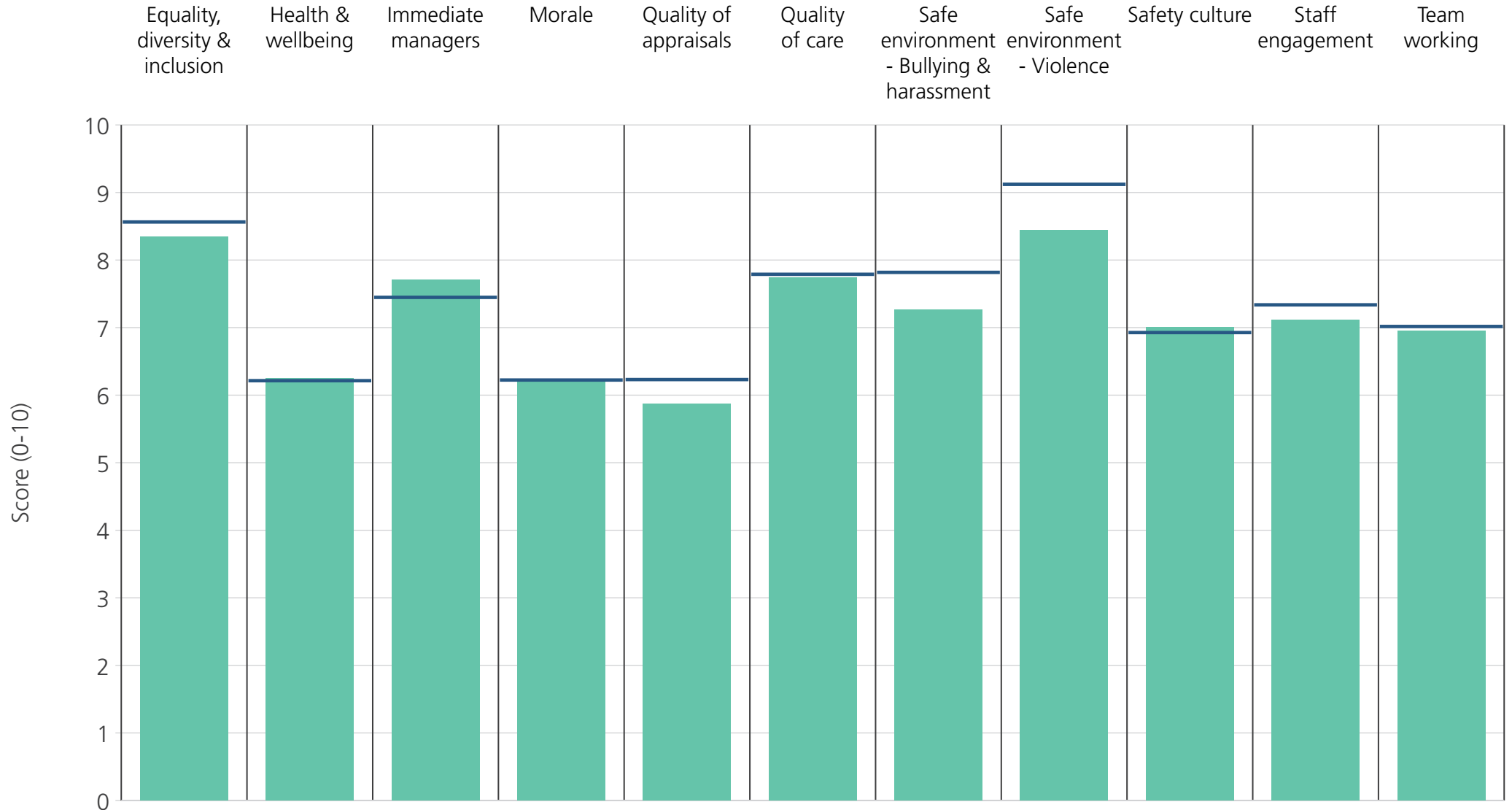
Directorate	8.8	6.2	7.3	6.1	6.2	7.6	8.6	9.9	6.6	7.4	6.8
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	174	175	176	173	144	80	172	174	173	176	174



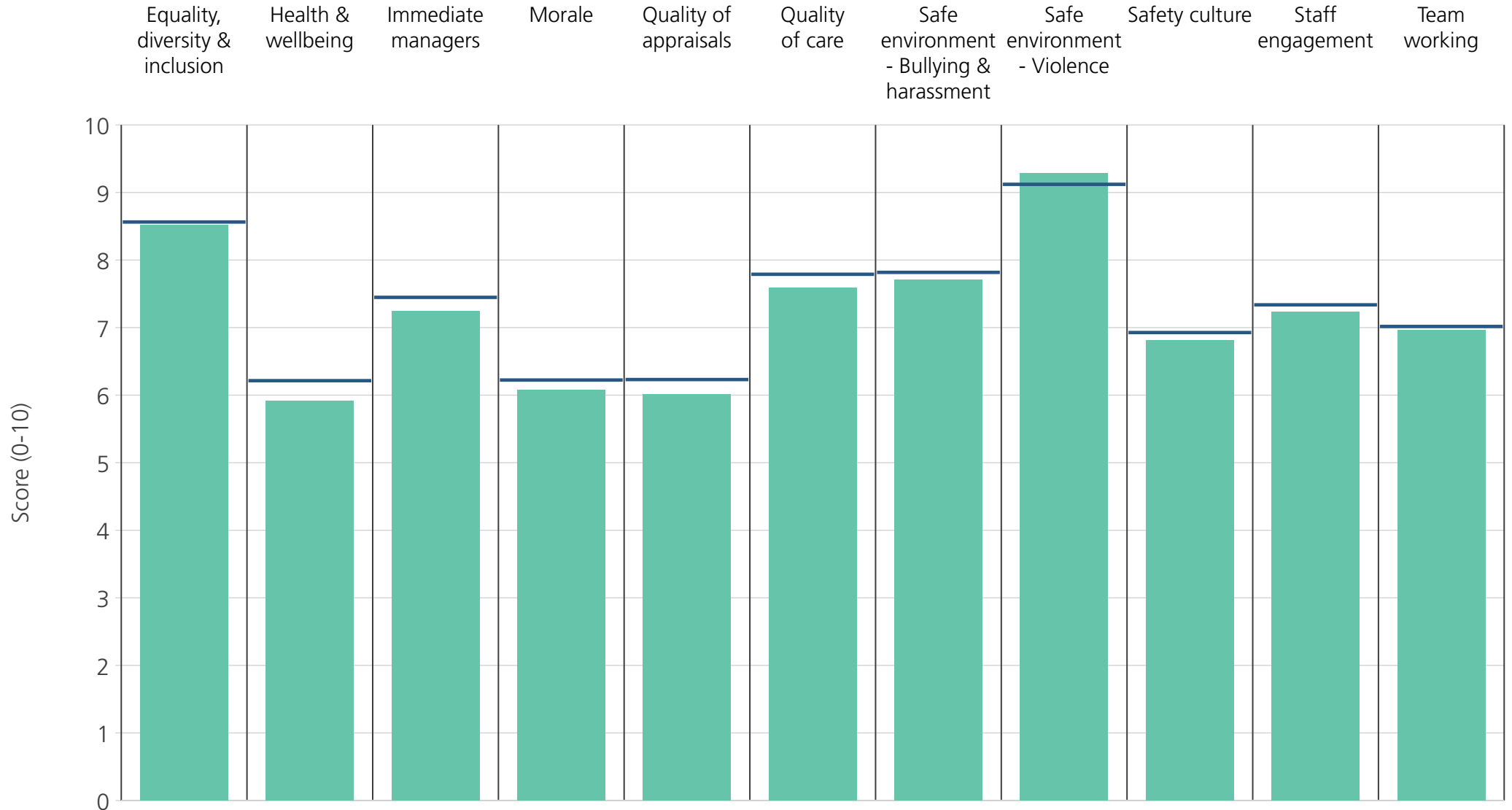
Directorate	9.0	6.9	7.0	6.4	6.3	7.8	8.7	9.4	6.9	7.4	6.7
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	201	202	204	194	140	163	198	194	199	201	200



Directorate	8.5	6.5	8.1	6.6	7.2	8.5	7.7	8.7	7.4	7.8	7.5
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	312	319	319	317	240	311	316	316	317	320	314



Directorate	8.3	6.2	7.7	6.2	5.9	7.7	7.3	8.4	7.0	7.1	6.9
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	333	339	339	335	273	310	337	334	336	339	335



Directorate	8.5	5.9	7.2	6.1	6.0	7.6	7.7	9.3	6.8	7.2	7.0
Your org	8.6	6.2	7.4	6.2	6.2	7.8	7.8	9.1	6.9	7.3	7.0
Responses	846	860	858	846	655	819	856	852	853	869	844