

Medway NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Corporate	5
Facilities and Estates	6
Planned Care	7
Unplanned and Integrated Care	8
Themes – Directorates 2	9
Add Prof Scientific and Technic	10
Additional Clinical Services	11
Administrative and Clerical	12
Allied Health Professionals	13
Estates and Ancillary	14
Medical and Dental	15
Nursing and Midwifery Registered	16

This directorate report for Medway NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Medway NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

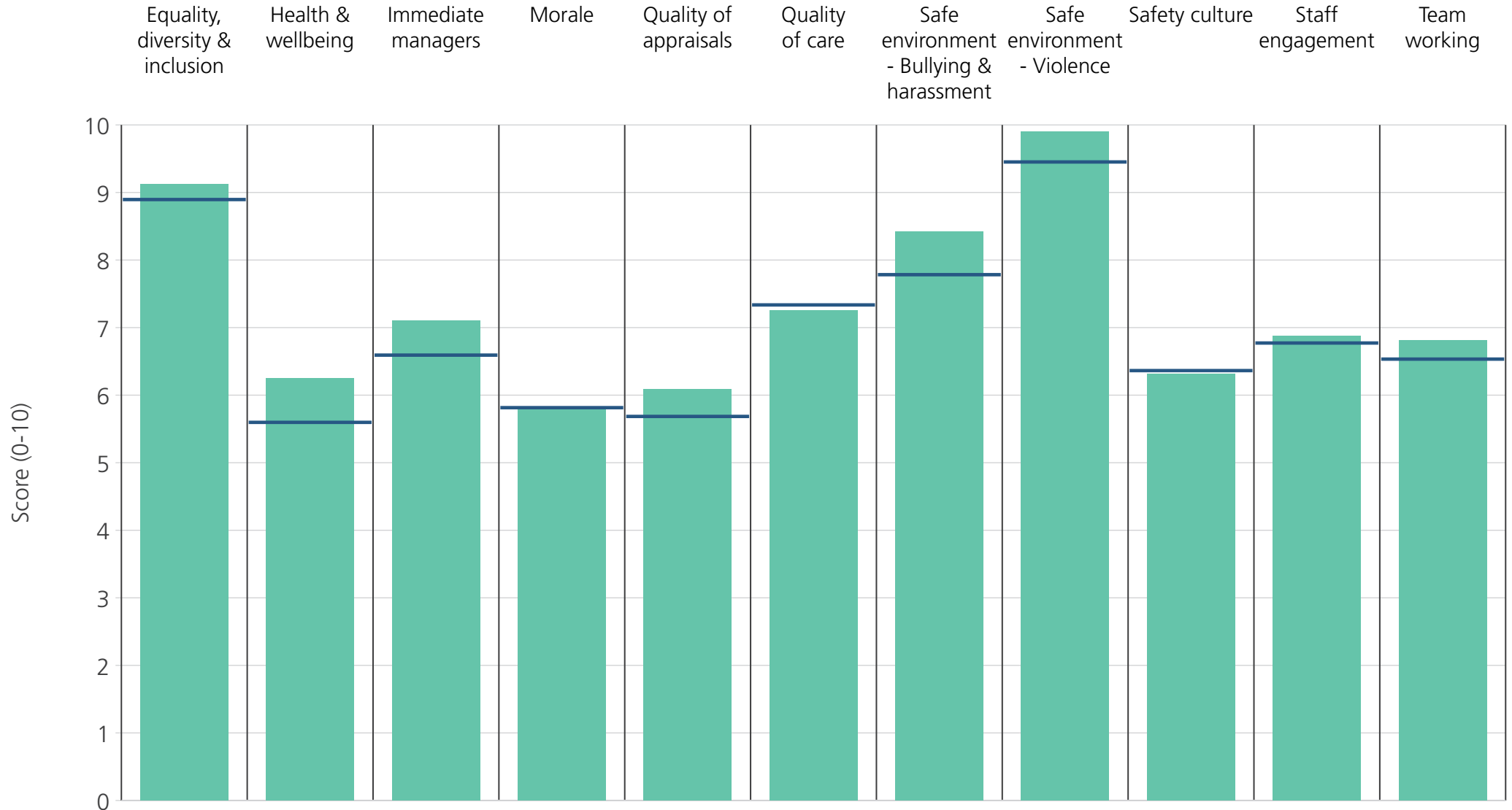
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

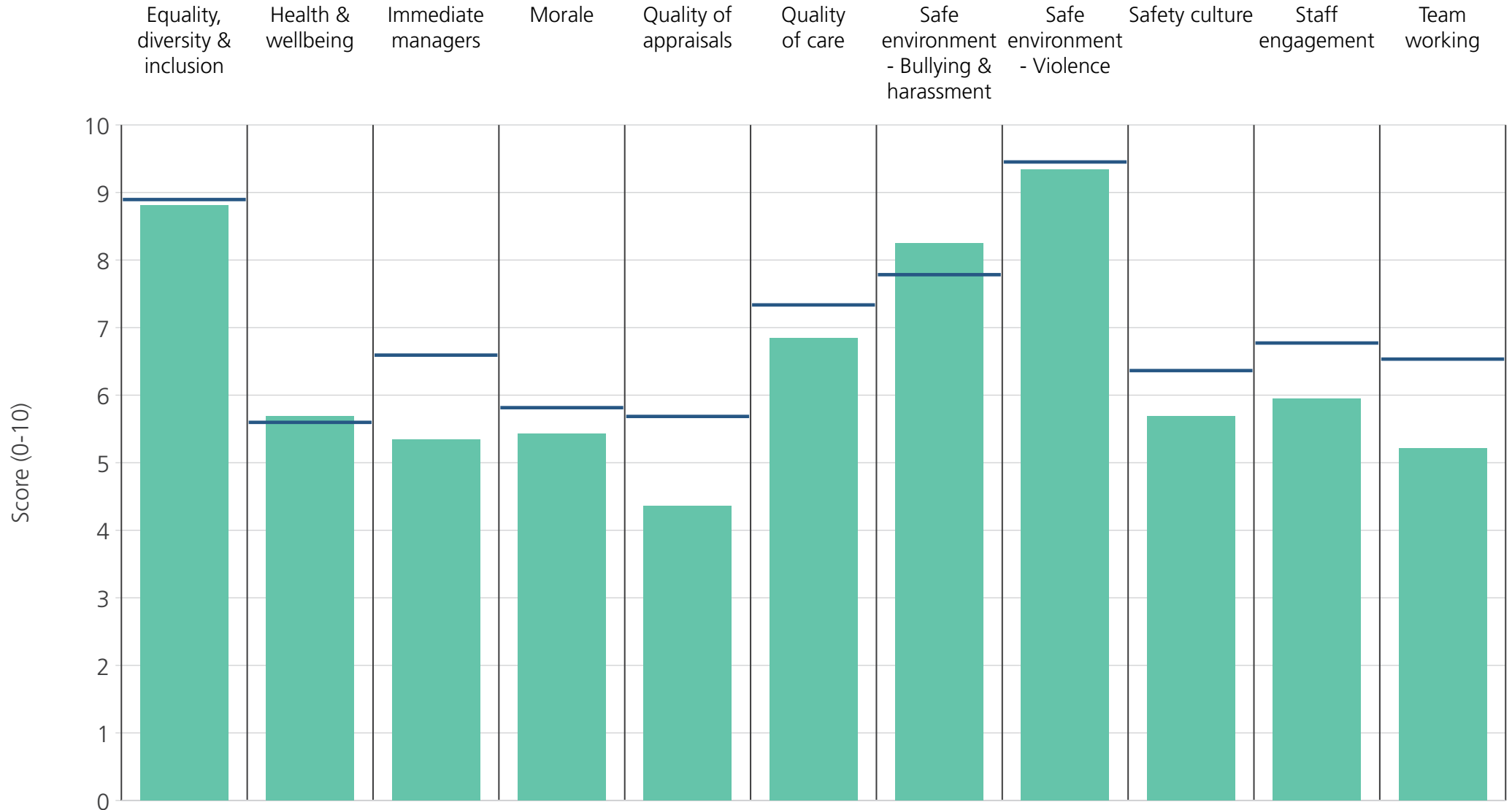


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

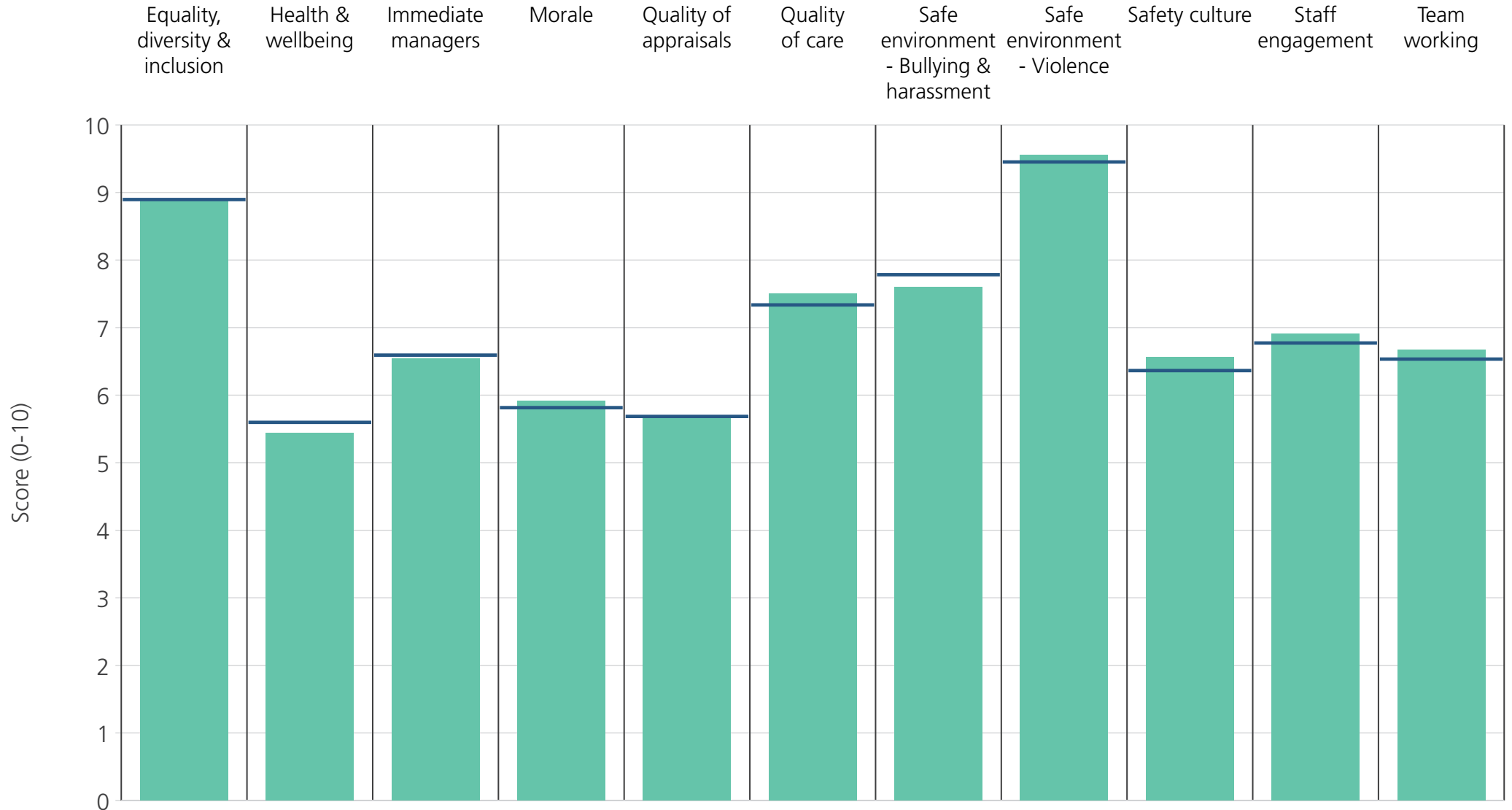
Directorates 1



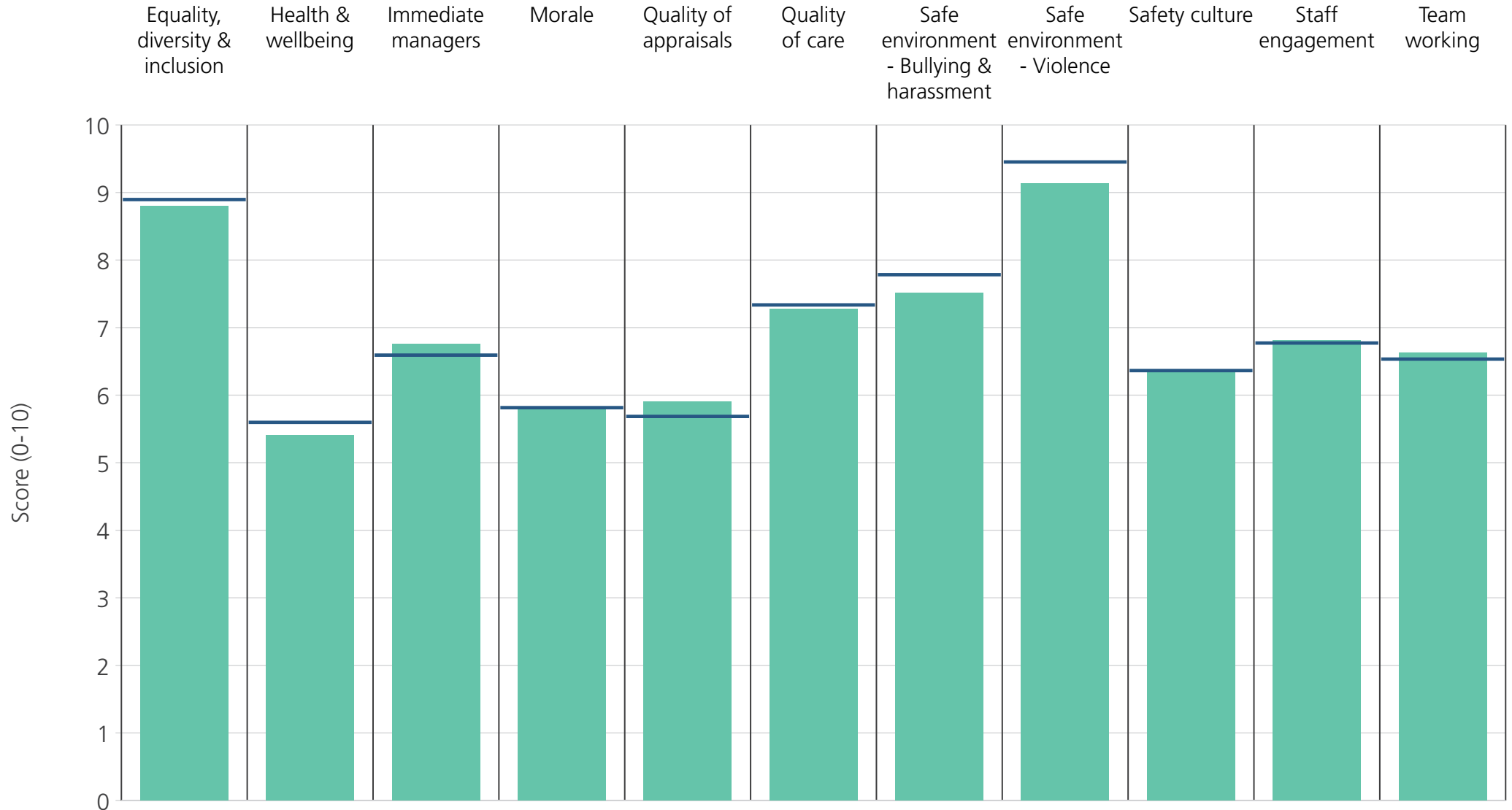
Directorate	9.1	6.3	7.1	5.8	6.1	7.3	8.4	9.9	6.3	6.9	6.8
Your org	8.9	5.6	6.6	5.8	5.7	7.3	7.8	9.5	6.4	6.8	6.5
Responses	316	319	321	318	267	184	320	317	316	321	319



Directorate	8.8	5.7	5.3	5.4	4.4	6.8	8.2	9.3	5.7	5.9	5.2
Your org	8.9	5.6	6.6	5.8	5.7	7.3	7.8	9.5	6.4	6.8	6.5
Responses	182	183	182	176	155	134	175	176	176	183	181

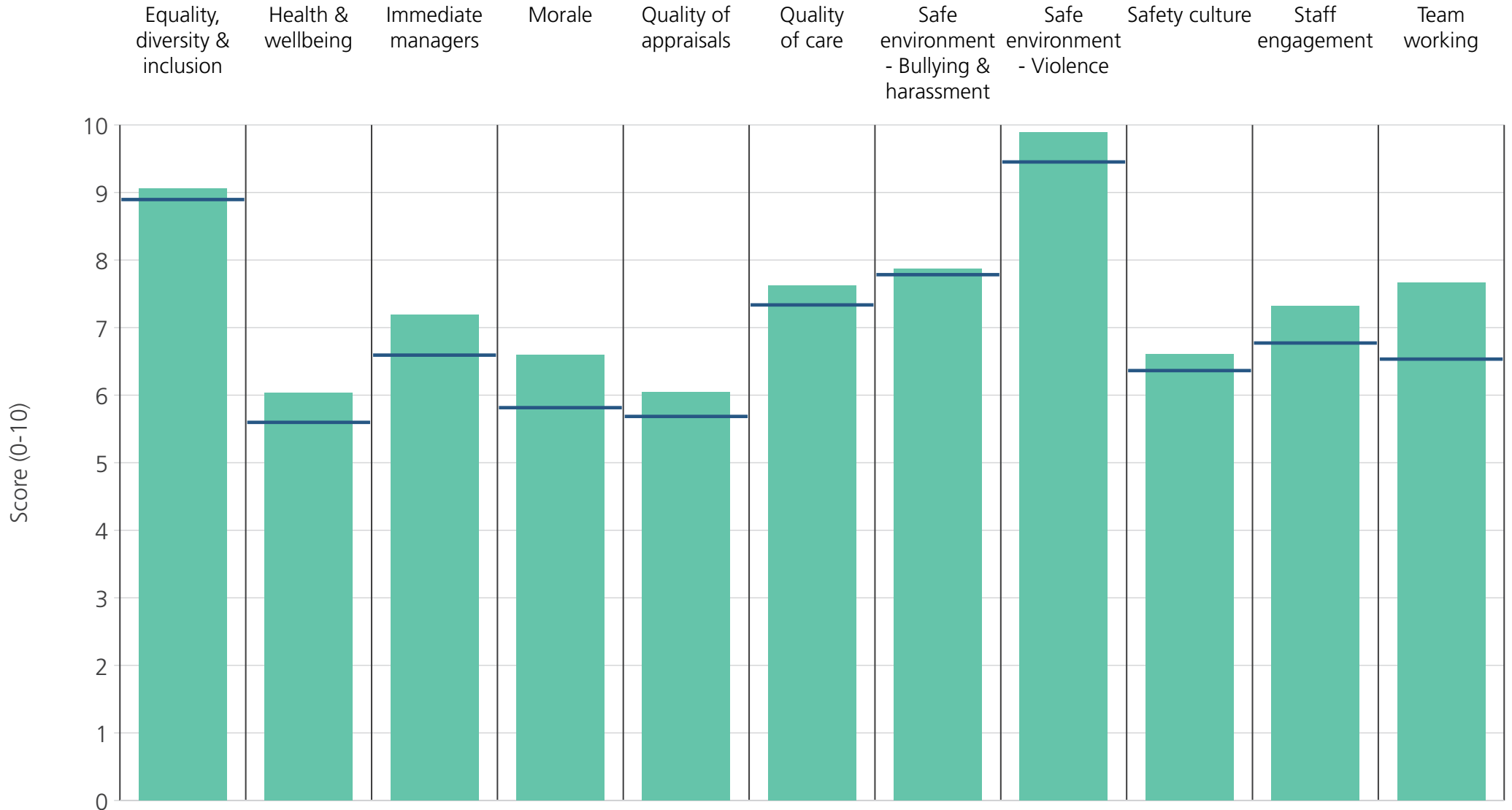


Directorate	8.9	5.4	6.5	5.9	5.7	7.5	7.6	9.6	6.6	6.9	6.7
Your org	8.9	5.6	6.6	5.8	5.7	7.3	7.8	9.5	6.4	6.8	6.5
Responses	706	713	714	708	616	689	710	708	713	717	707

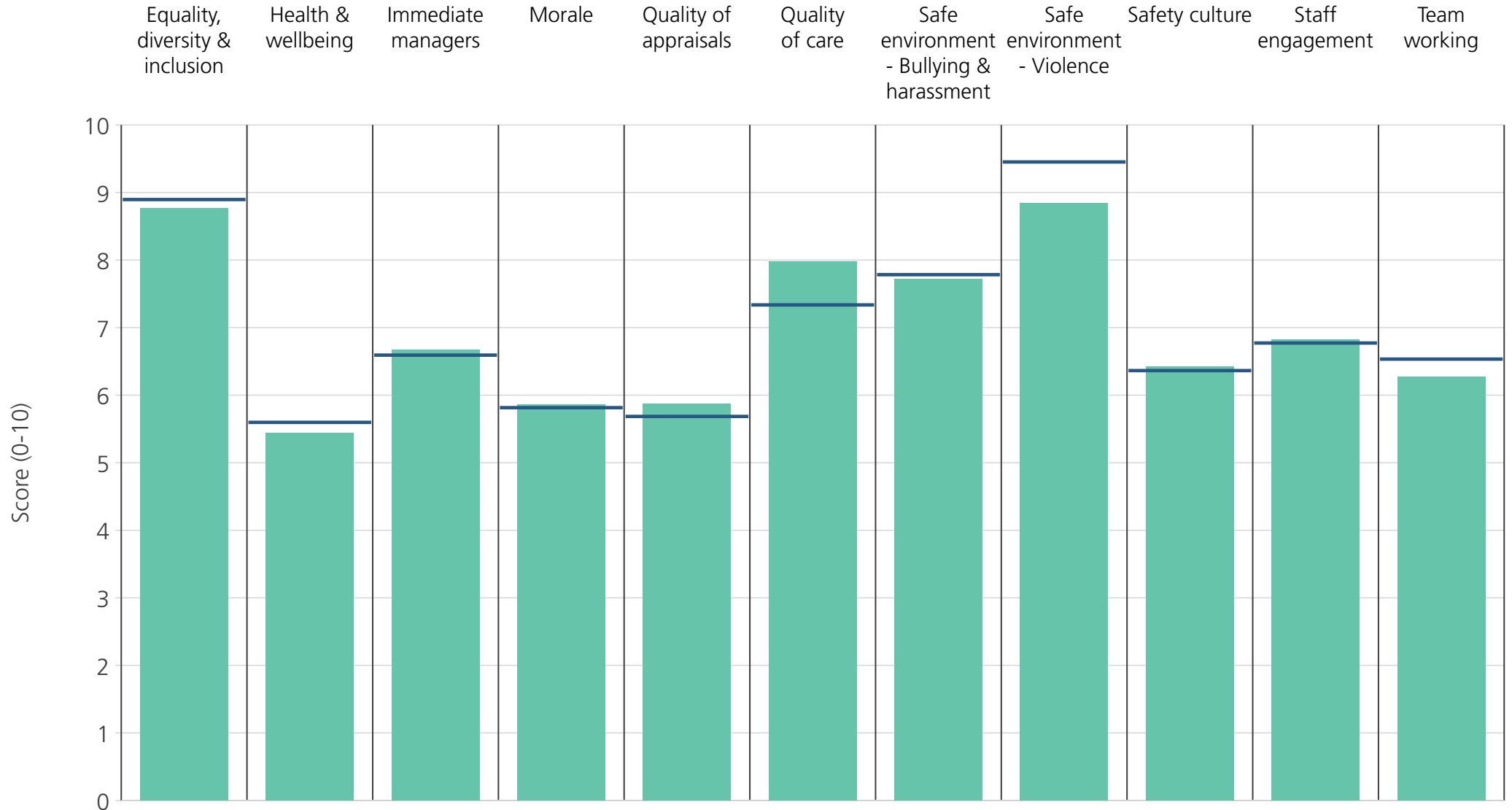


Directorate	8.8	5.4	6.8	5.8	5.9	7.3	7.5	9.1	6.4	6.8	6.6
Your org	8.9	5.6	6.6	5.8	5.7	7.3	7.8	9.5	6.4	6.8	6.5
Responses	588	594	593	587	480	573	592	587	595	600	592

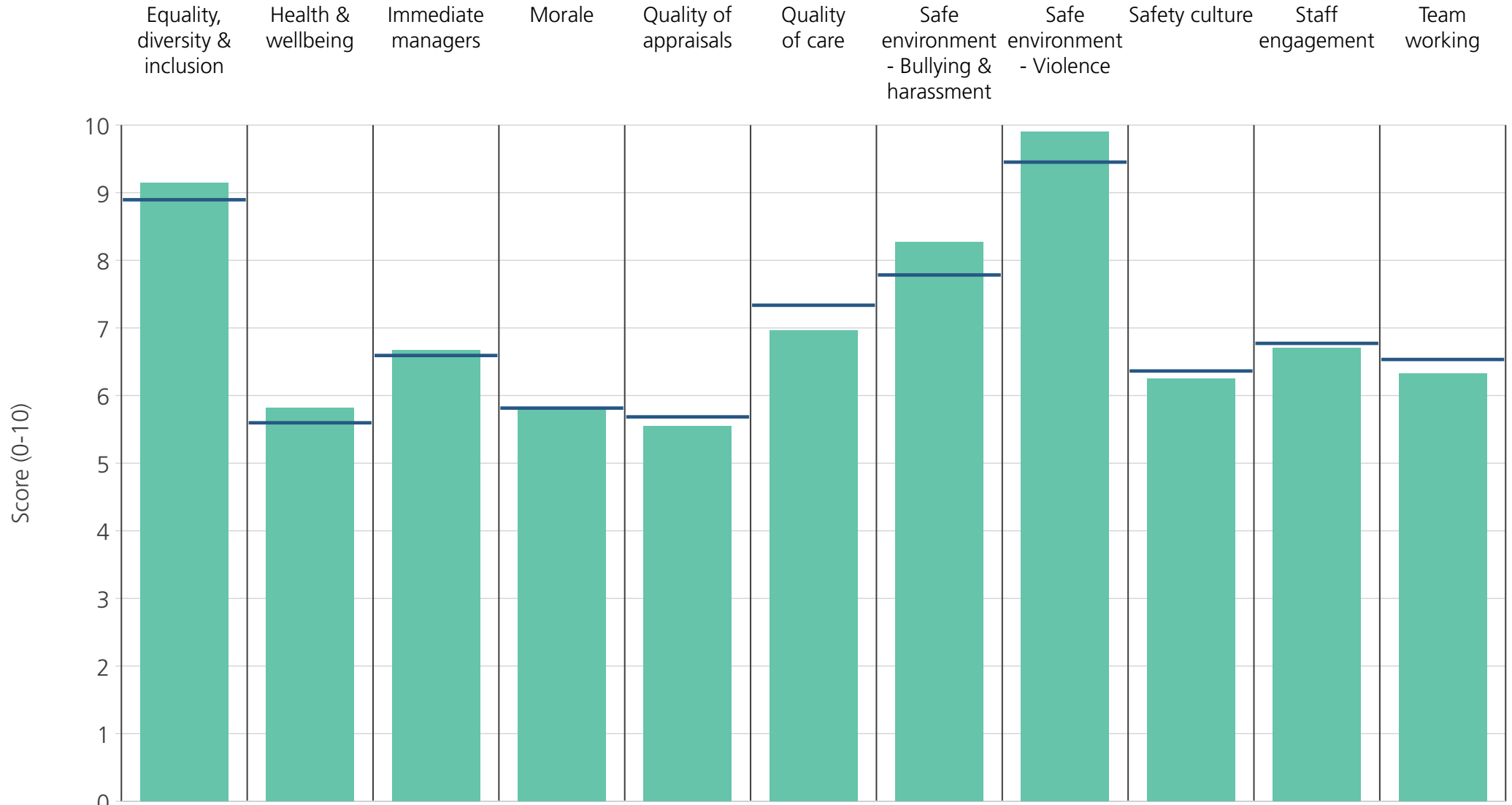
Directorates 2



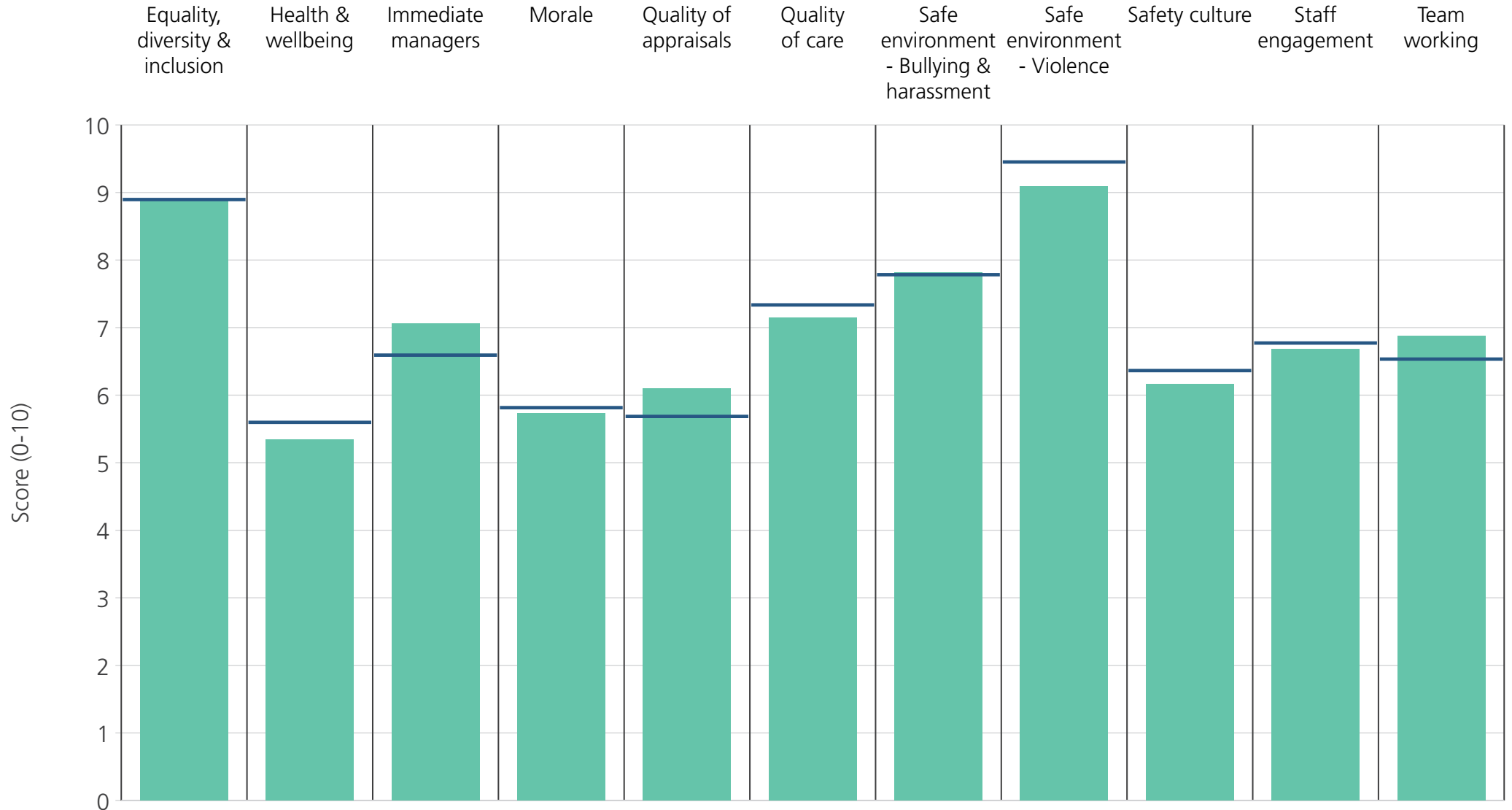
Directorate	9.1	6.0	7.2	6.6	6.0	7.6	7.9	9.9	6.6	7.3	7.7
Your org	8.9	5.6	6.6	5.8	5.7	7.3	7.8	9.5	6.4	6.8	6.5
Responses	63	63	63	64	60	64	64	63	63	64	62



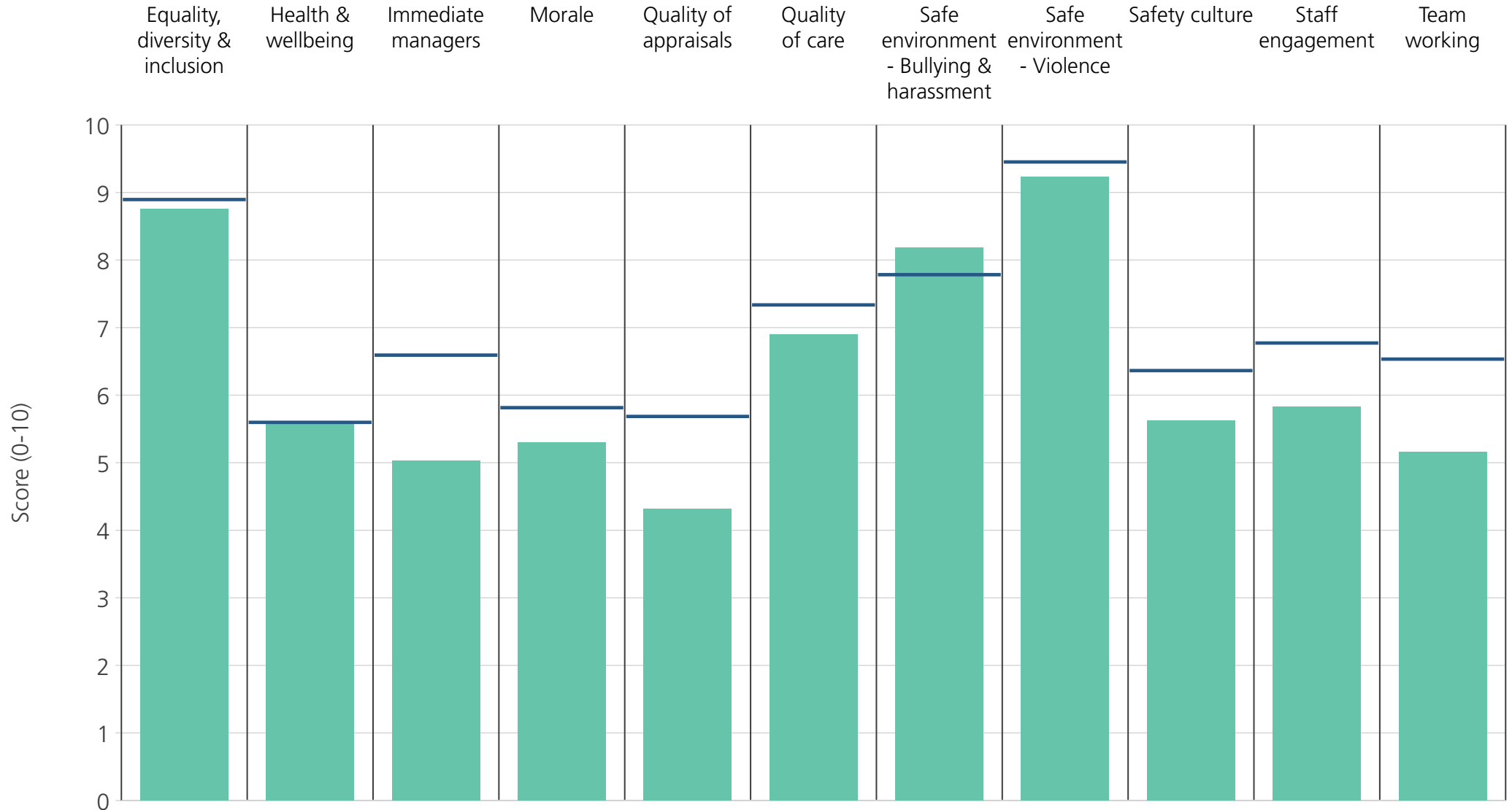
Directorate	8.8	5.4	6.7	5.9	5.9	8.0	7.7	8.8	6.4	6.8	6.3
Your org	8.9	5.6	6.6	5.8	5.7	7.3	7.8	9.5	6.4	6.8	6.5
Responses	243	246	246	241	208	244	243	241	245	246	244



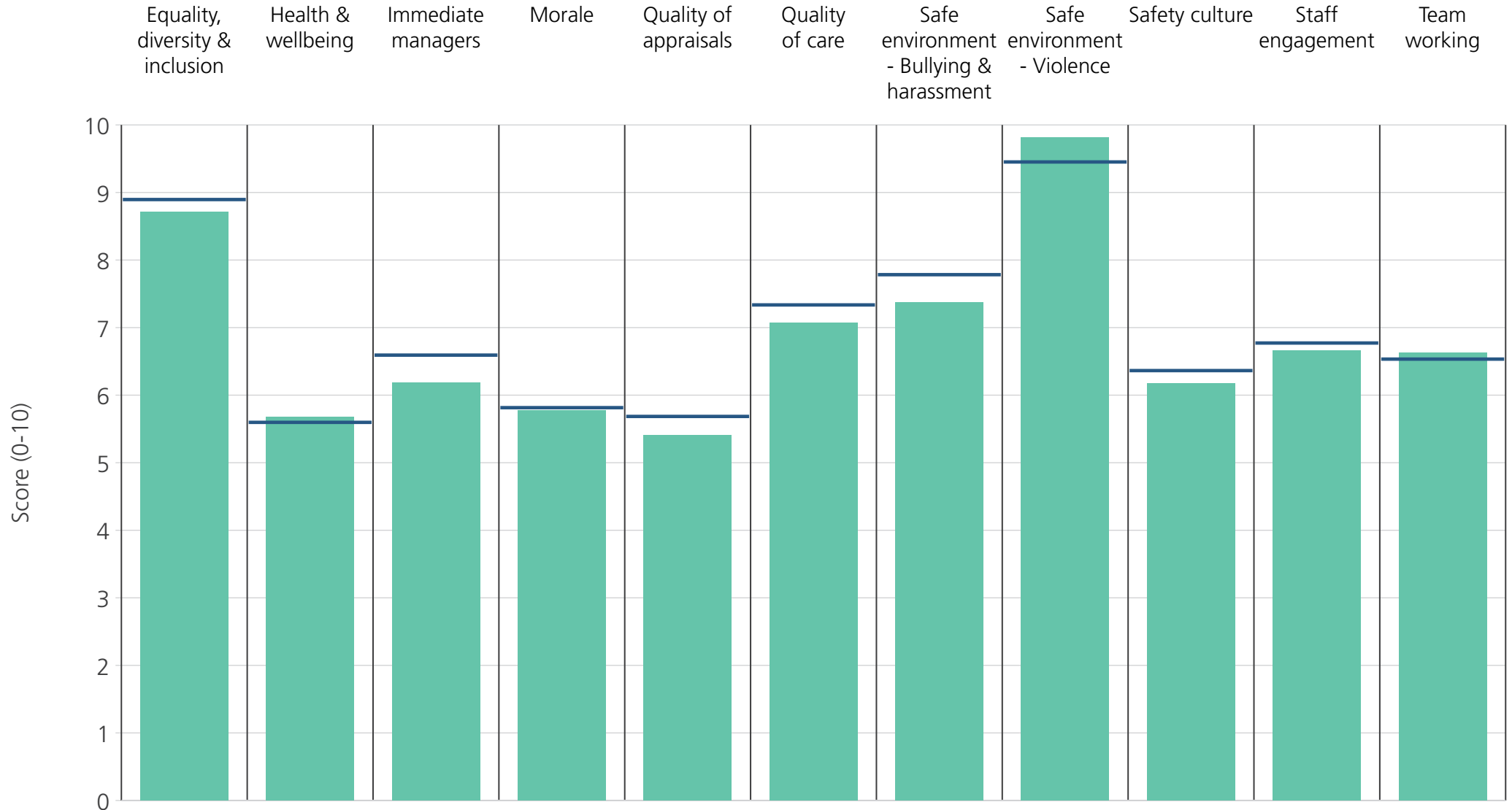
Directorate	9.1	5.8	6.7	5.8	5.6	7.0	8.3	9.9	6.3	6.7	6.3
Your org	8.9	5.6	6.6	5.8	5.7	7.3	7.8	9.5	6.4	6.8	6.5
Responses	565	571	573	571	464	375	569	568	569	574	566



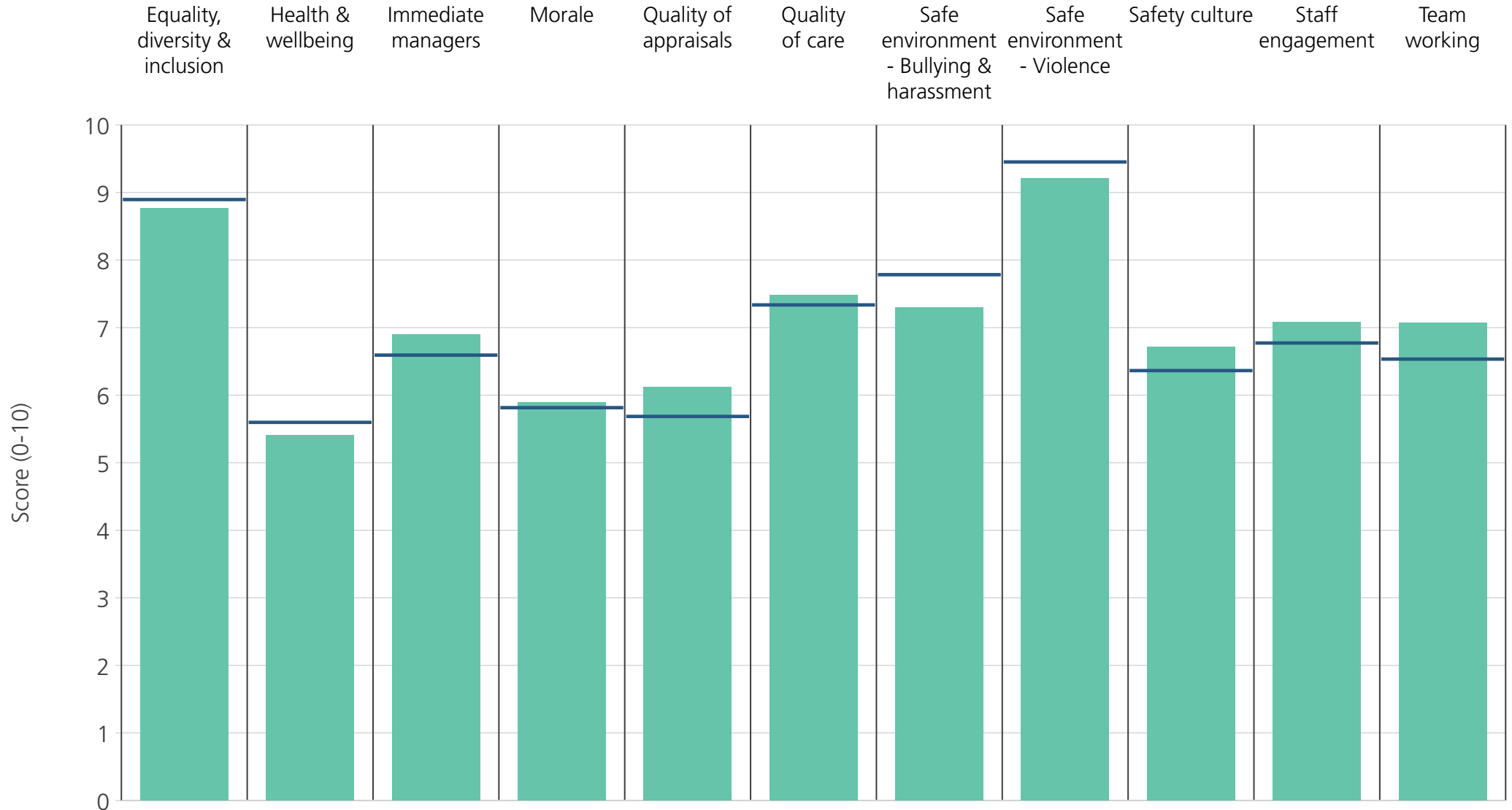
Directorate	8.9	5.3	7.1	5.7	6.1	7.1	7.8	9.1	6.2	6.7	6.9
Your org	8.9	5.6	6.6	5.8	5.7	7.3	7.8	9.5	6.4	6.8	6.5
Responses	84	83	83	80	73	85	83	82	84	85	84



Directorate	8.8	5.6	5.0	5.3	4.3	6.9	8.2	9.2	5.6	5.8	5.2
Your org	8.9	5.6	6.6	5.8	5.7	7.3	7.8	9.5	6.4	6.8	6.5
Responses	154	155	154	148	134	117	147	148	148	155	153



Directorate	8.7	5.7	6.2	5.8	5.4	7.1	7.4	9.8	6.2	6.7	6.6
Your org	8.9	5.6	6.6	5.8	5.7	7.3	7.8	9.5	6.4	6.8	6.5
Responses	155	158	157	158	132	161	158	157	158	161	161



Directorate	8.8	5.4	6.9	5.9	6.1	7.5	7.3	9.2	6.7	7.1	7.1
Your org	8.9	5.6	6.6	5.8	5.7	7.3	7.8	9.5	6.4	6.8	6.5
Responses	528	533	534	527	447	534	533	529	533	536	529