

The Princess Alexandra Hospital NHS Trust

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Cardiology Division	26
Themes – Directorates 1	4	EAU Division	27
Clinical Support Services	5	Cancer Services Division	28
Medical Healthcare Group	6	Therapies Division	29
Surgery Healthcare Group	7	Head & Neck Division	30
Family & Womens Services	8	Critical Care Division	31
Corporate Services	9	Family & Women's Services Medical Division	32
Estates and Facilities	10	Trauma & Orthopaedics Division	33
Themes – Directorates 2	11	People	34
Facilities Division	12	Other	35
Theatres & Anaesthetics Division	13		
Maternity Division	14		
Outpatient and Admin Services Division	15		
Radiology Division	16		
General Surgery Division	17		
Pathology Division	18		
A&E Division	19		
Elderly & Stroke Division	20		
Complex Care Division	21		
Children Services Division	22		
Finance	23		
Speciality Medicine Division	24		
Pharmacy Division	25		

This directorate report for The Princess Alexandra Hospital NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by The Princess Alexandra Hospital NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

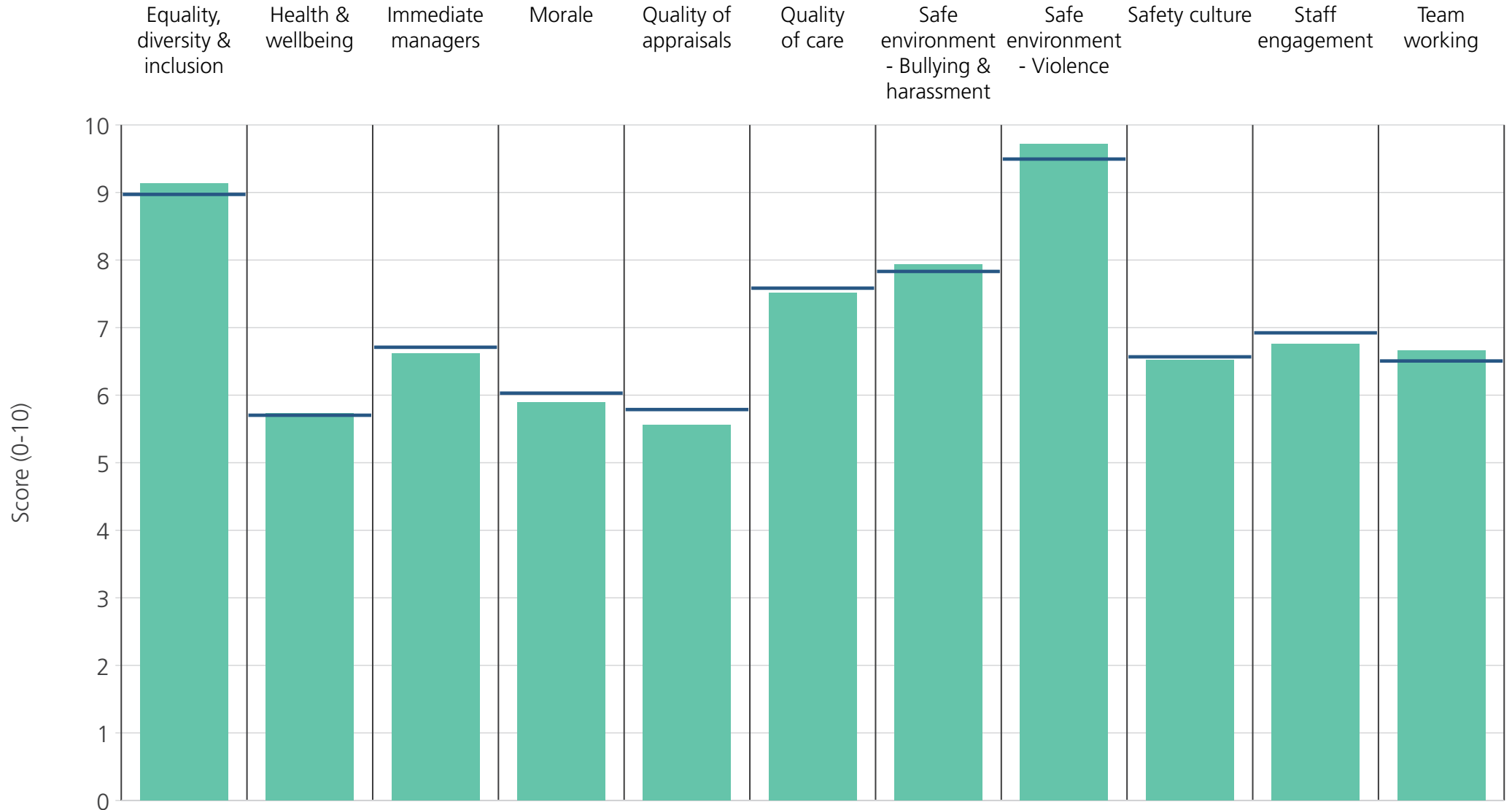
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



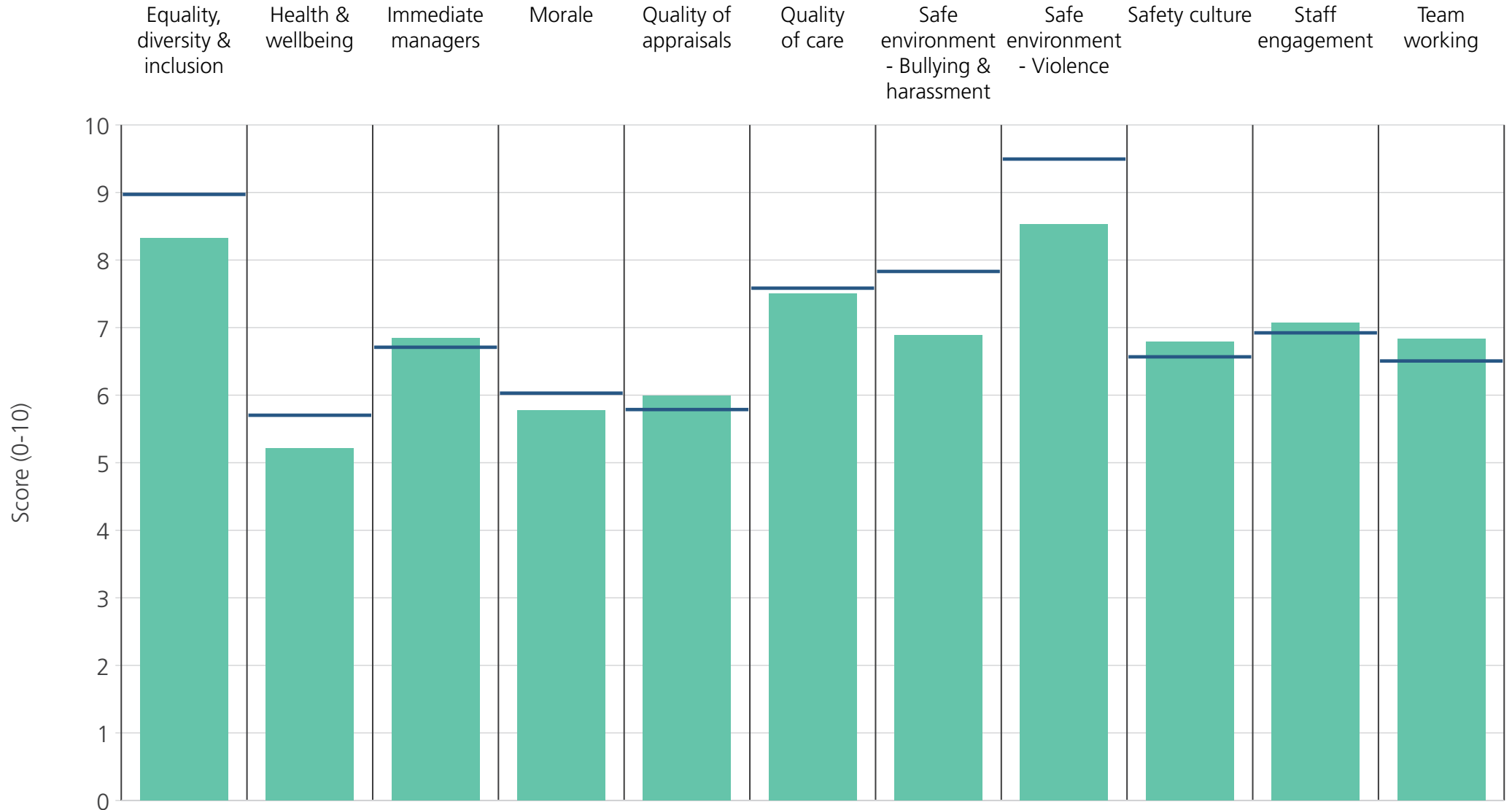
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

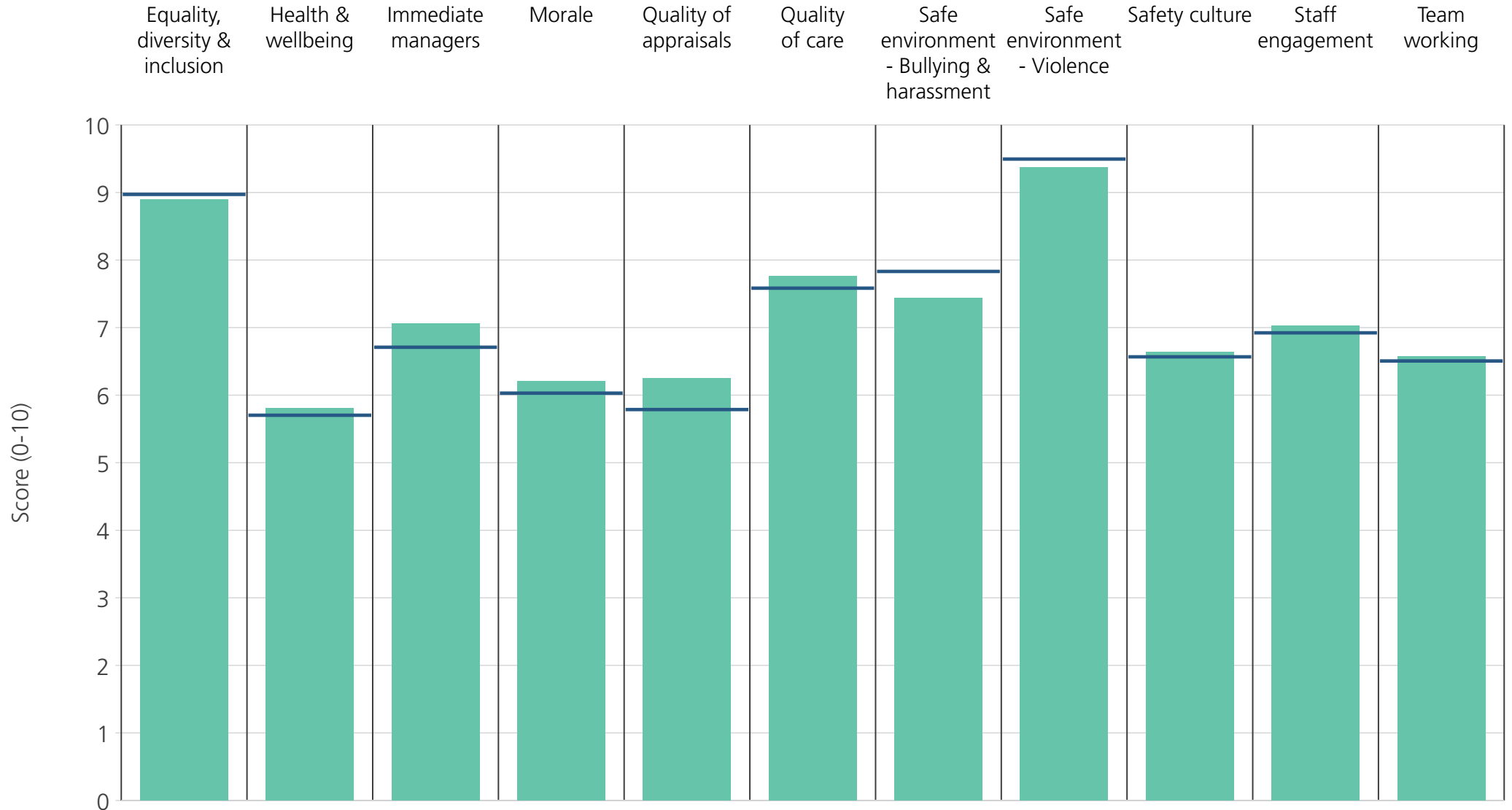
The Princess Alexandra Hospital NHS Trust
2019 NHS Staff Survey Results



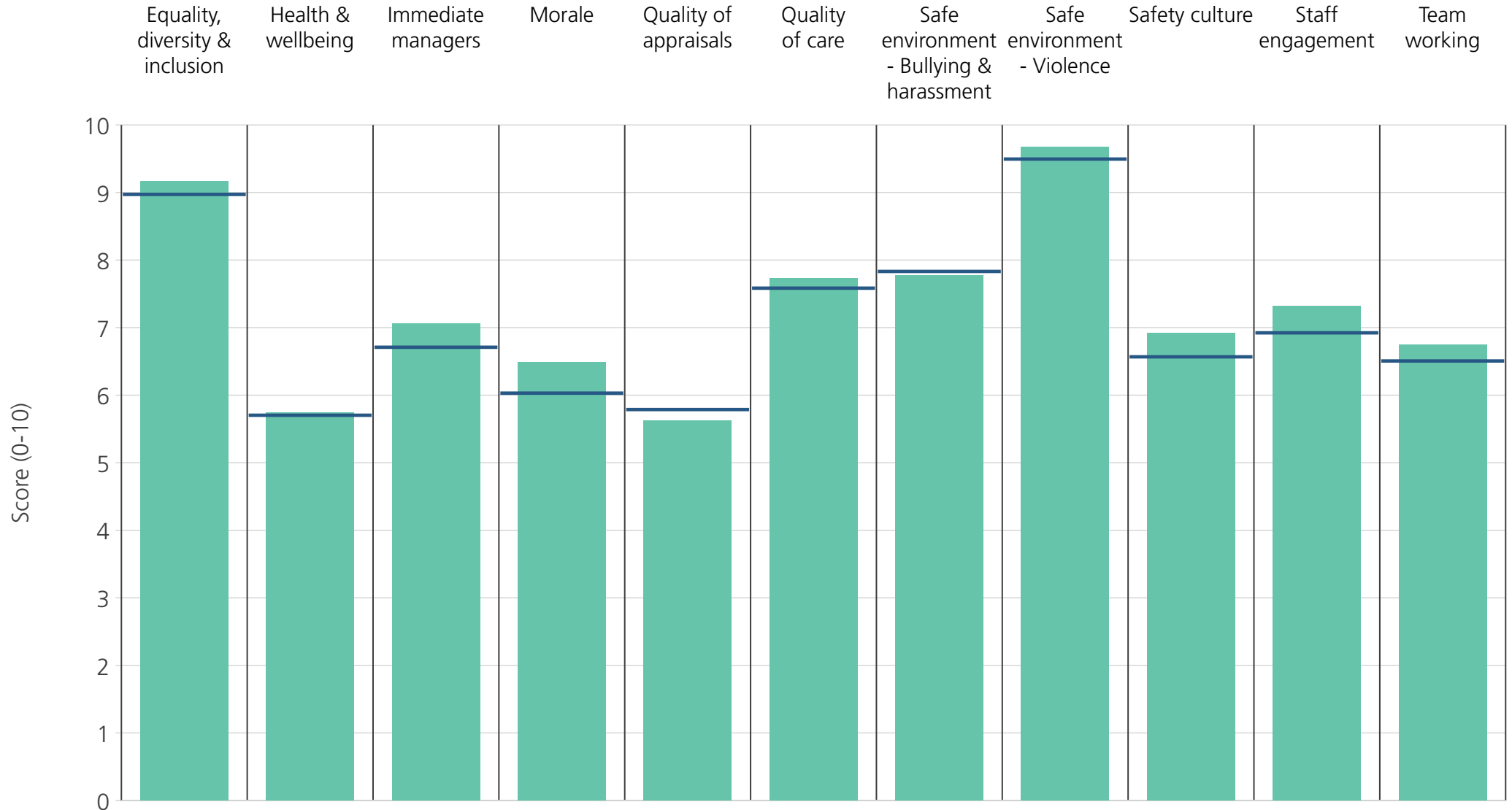
Directorate	9.1	5.7	6.6	5.9	5.6	7.5	7.9	9.7	6.5	6.8	6.7
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	440	443	446	440	400	405	441	442	445	446	444



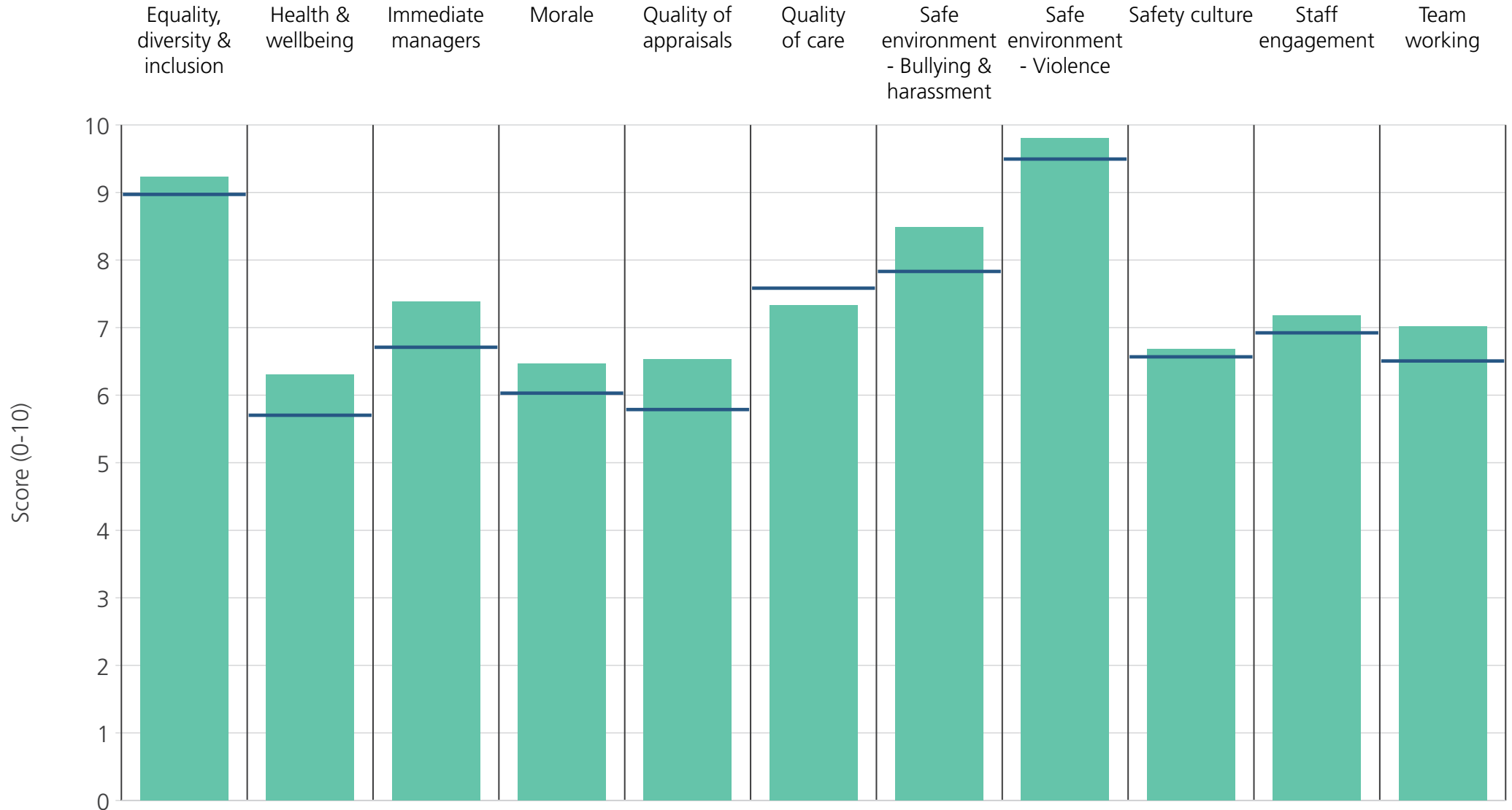
Directorate	8.3	5.2	6.8	5.8	6.0	7.5	6.9	8.5	6.8	7.1	6.8
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	173	174	174	169	142	161	172	173	174	174	170



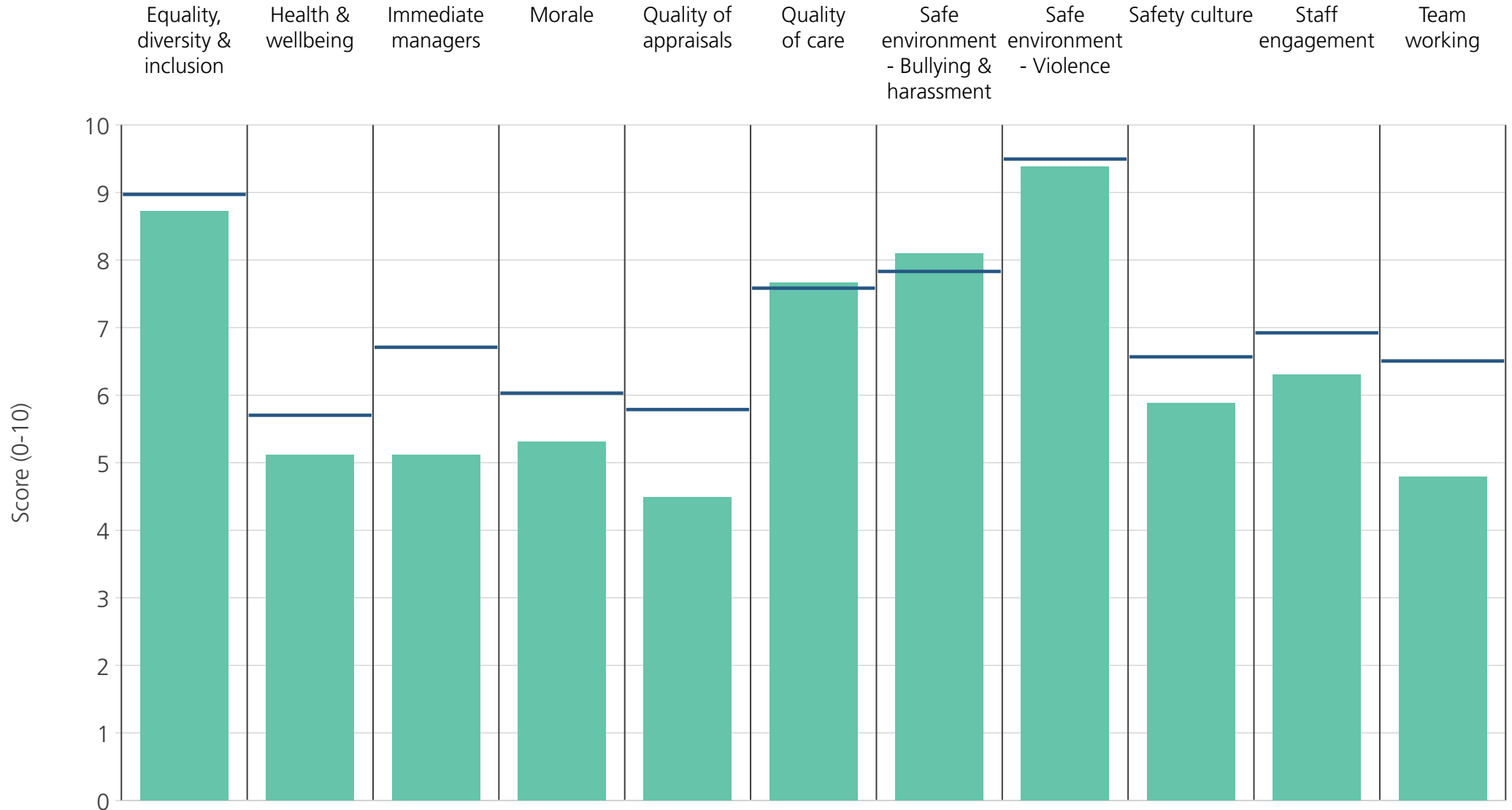
Directorate	8.9	5.8	7.1	6.2	6.3	7.8	7.4	9.4	6.6	7.0	6.6
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	225	225	226	224	187	213	222	219	226	225	221



Directorate	9.2	5.7	7.1	6.5	5.6	7.7	7.8	9.7	6.9	7.3	6.7
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	193	196	196	194	165	189	195	195	196	196	193



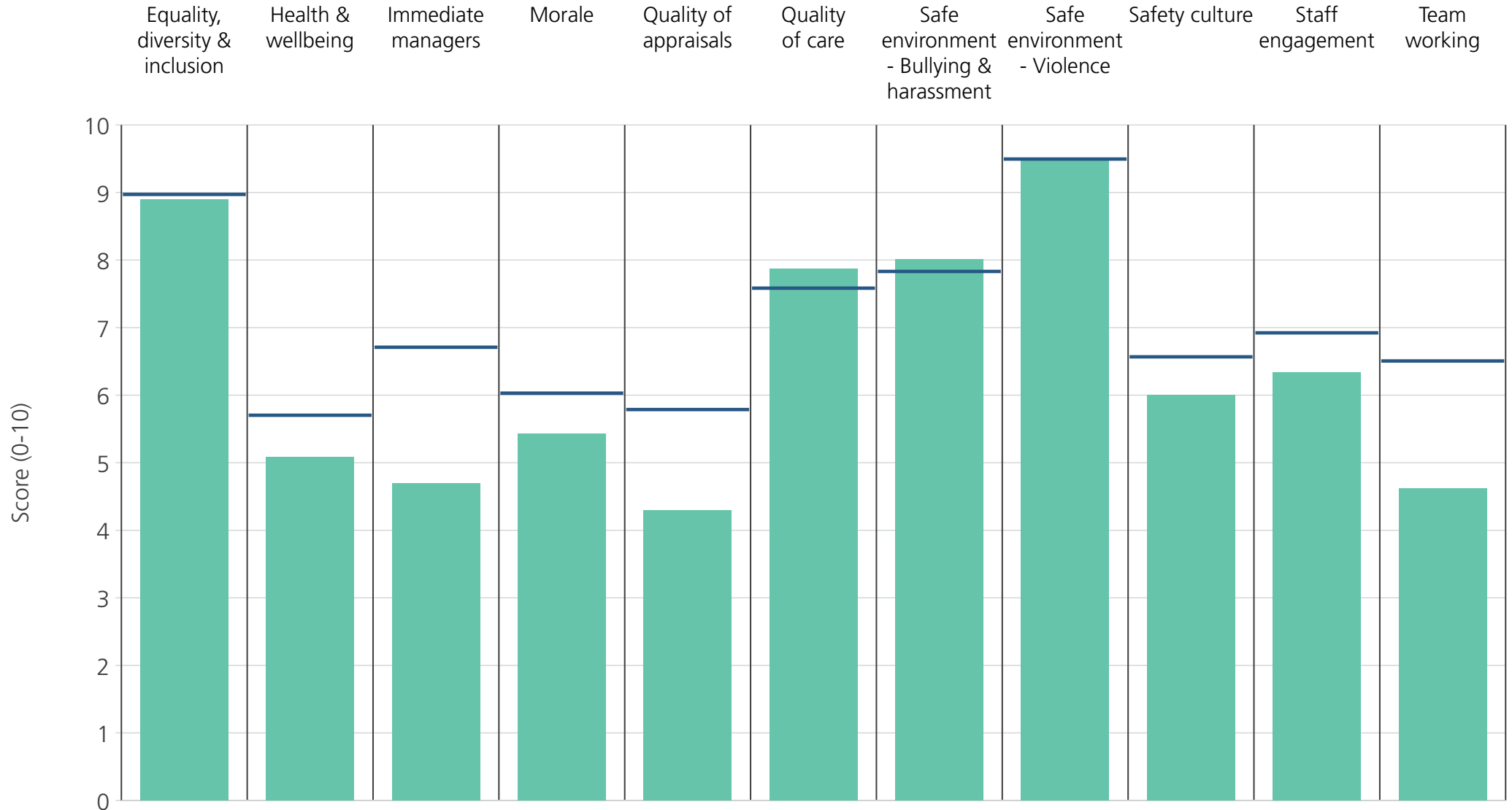
Directorate	9.2	6.3	7.4	6.5	6.5	7.3	8.5	9.8	6.7	7.2	7.0
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	259	261	261	255	221	142	258	256	257	264	262



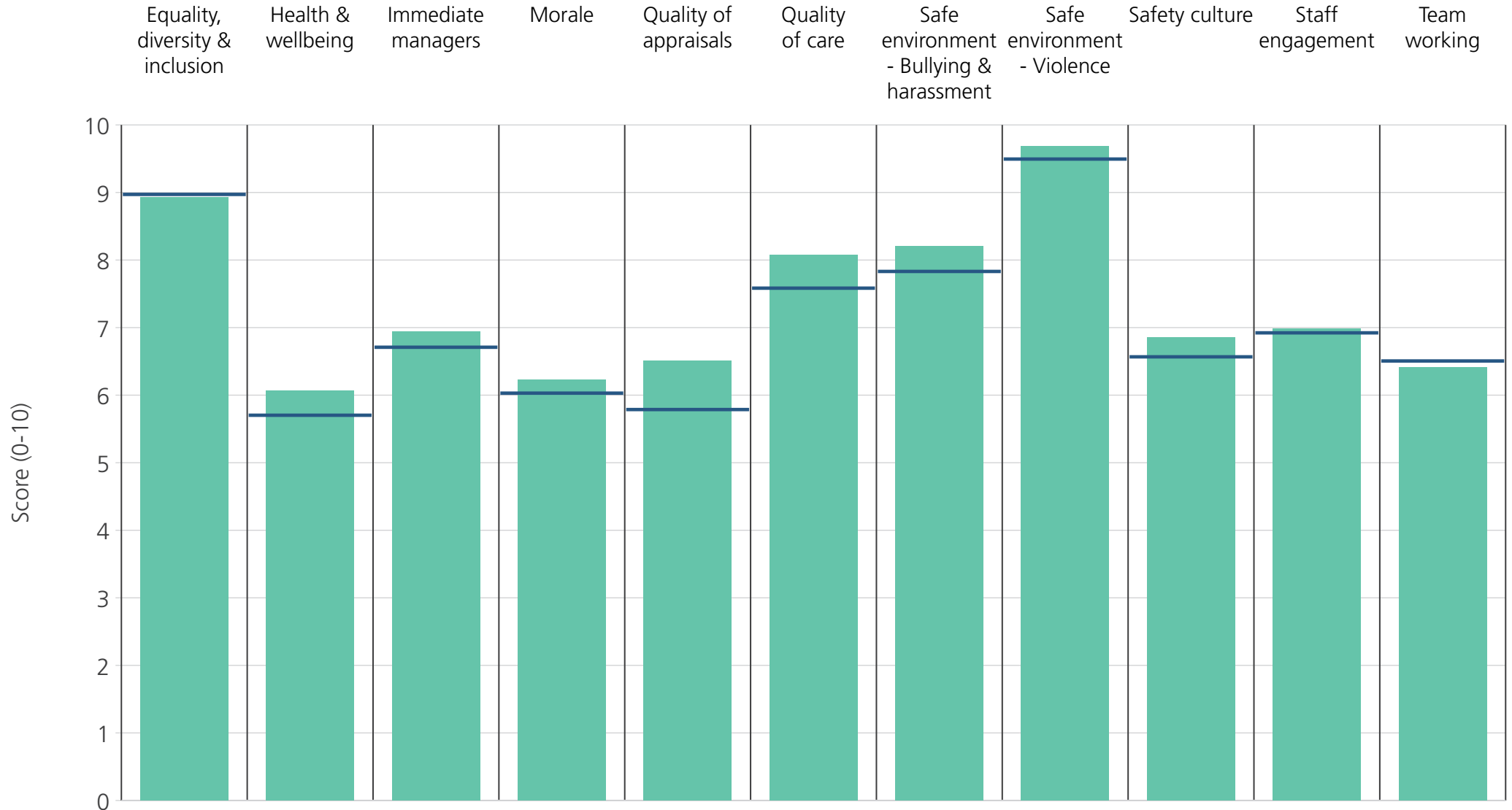
Directorate	8.7	5.1	5.1	5.3	4.5	7.7	8.1	9.4	5.9	6.3	4.8
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	192	193	191	188	123	154	186	183	192	191	185

Directorates 2

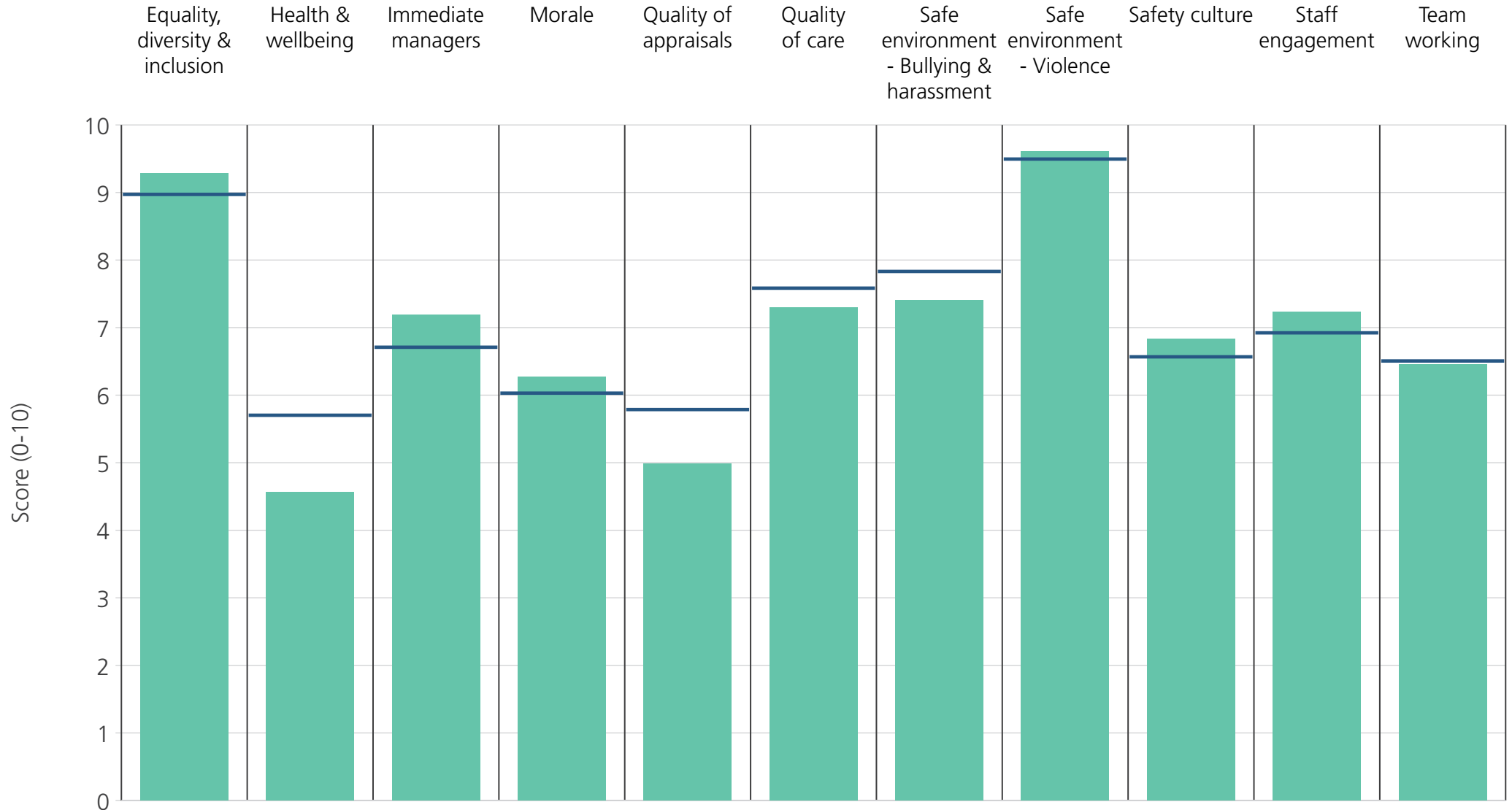
The Princess Alexandra Hospital NHS Trust
2019 NHS Staff Survey Results



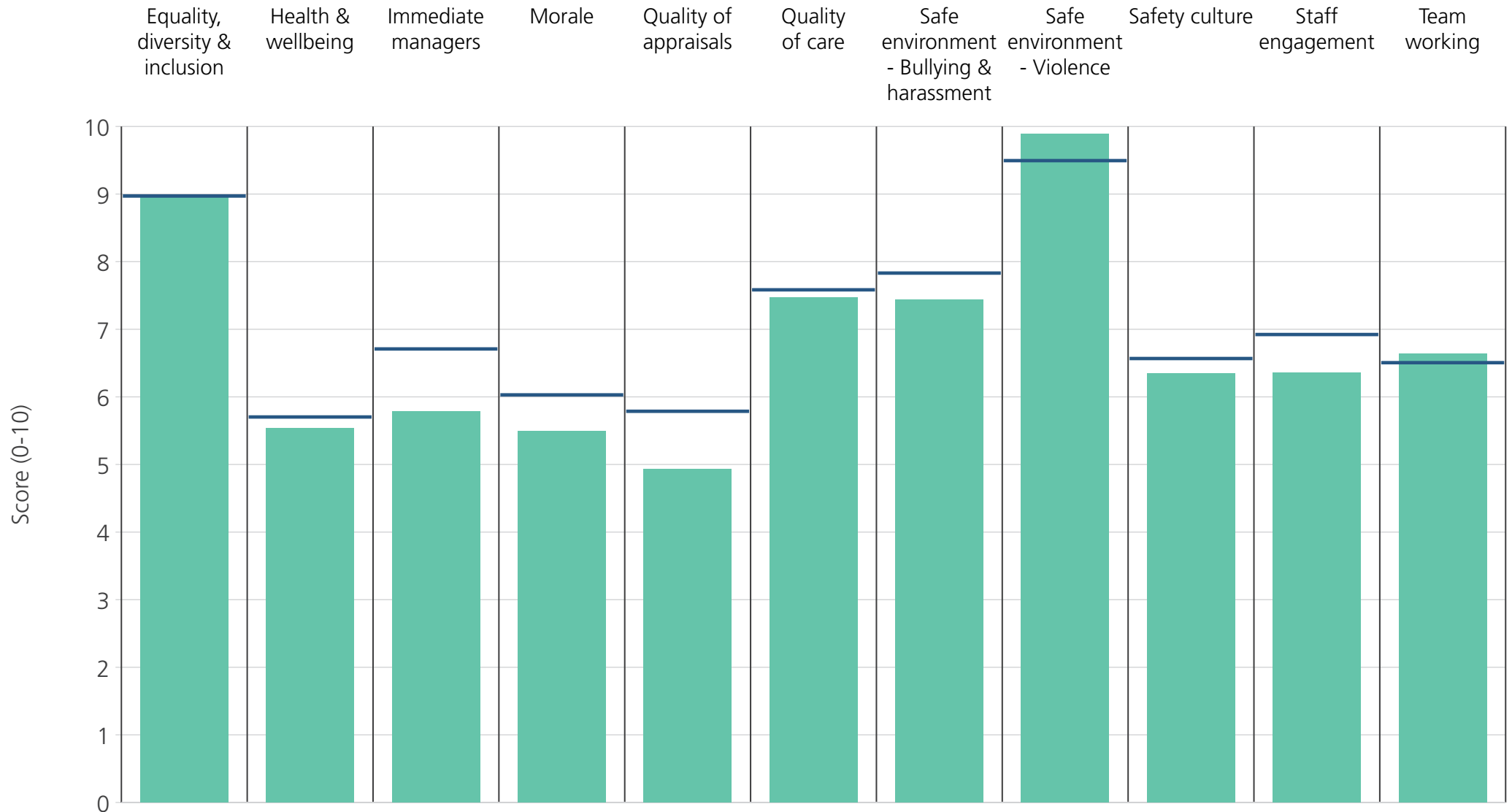
Directorate	8.9	5.1	4.7	5.4	4.3	7.9	8.0	9.5	6.0	6.3	4.6
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	148	149	147	145	100	119	142	139	148	147	141



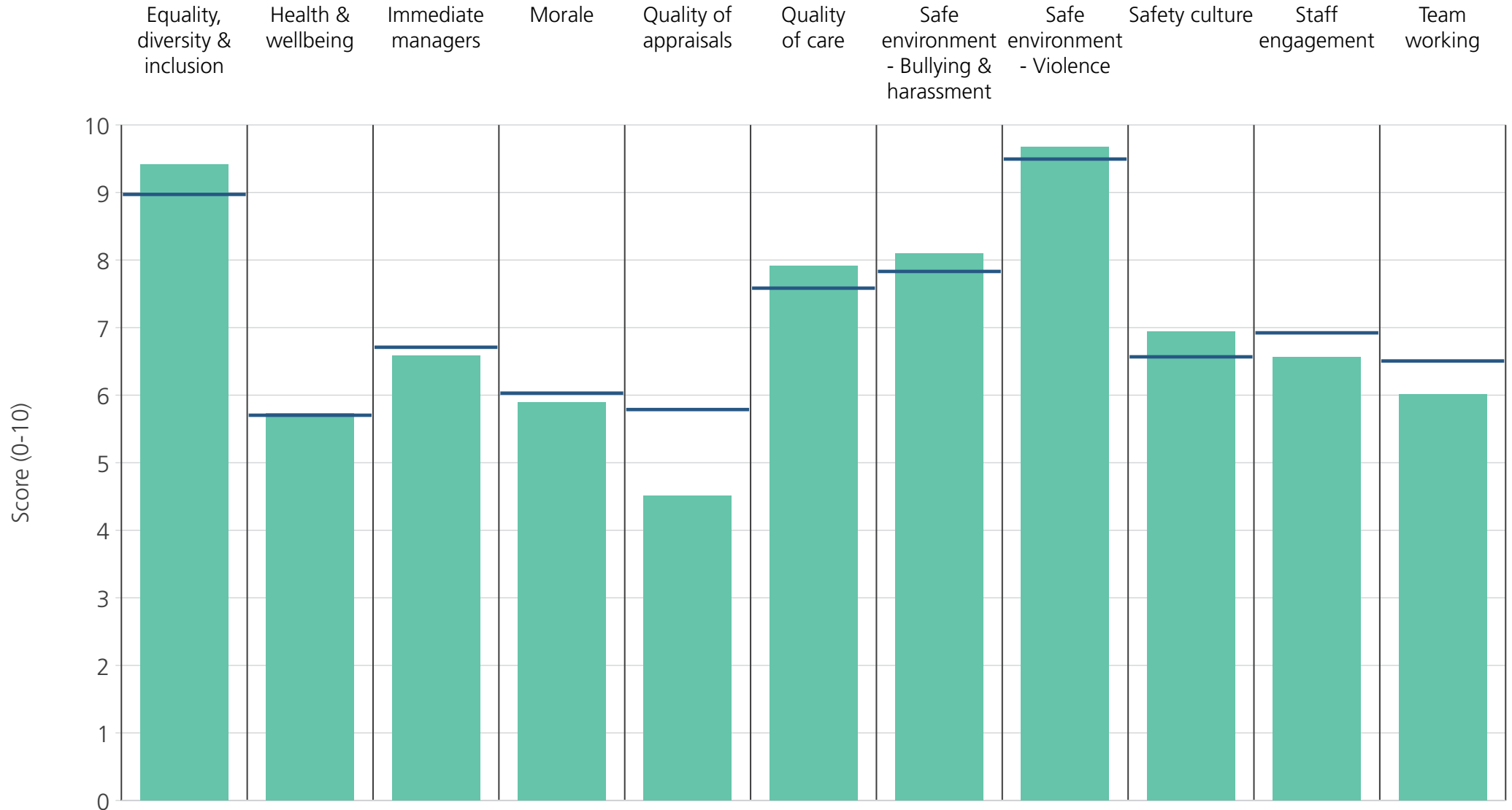
Directorate	8.9	6.1	6.9	6.2	6.5	8.1	8.2	9.7	6.9	7.0	6.4
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	76	76	76	74	70	69	75	75	76	76	72



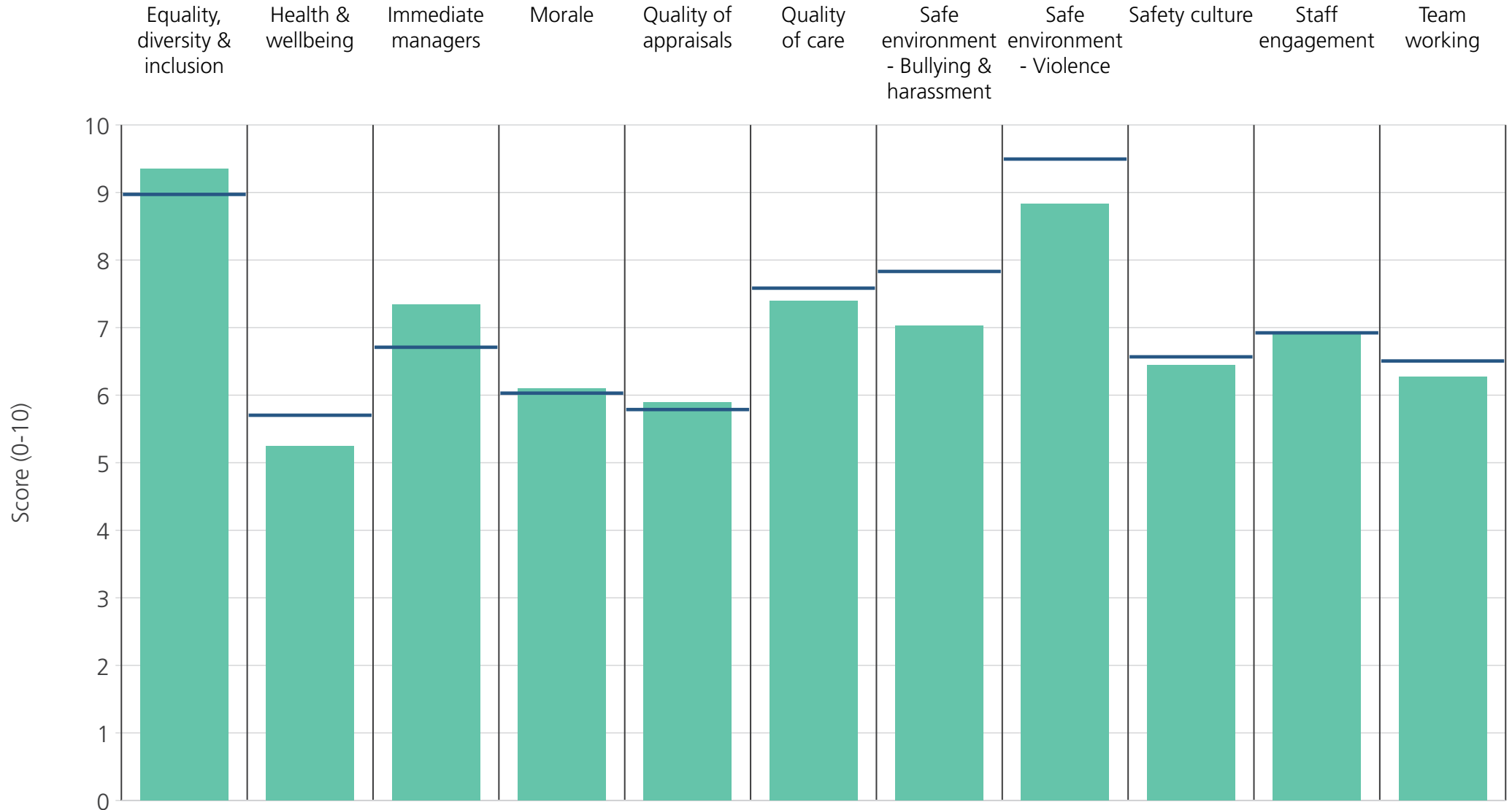
Directorate	9.3	4.6	7.2	6.3	5.0	7.3	7.4	9.6	6.8	7.2	6.5
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	69	70	70	69	64	69	70	69	70	70	68



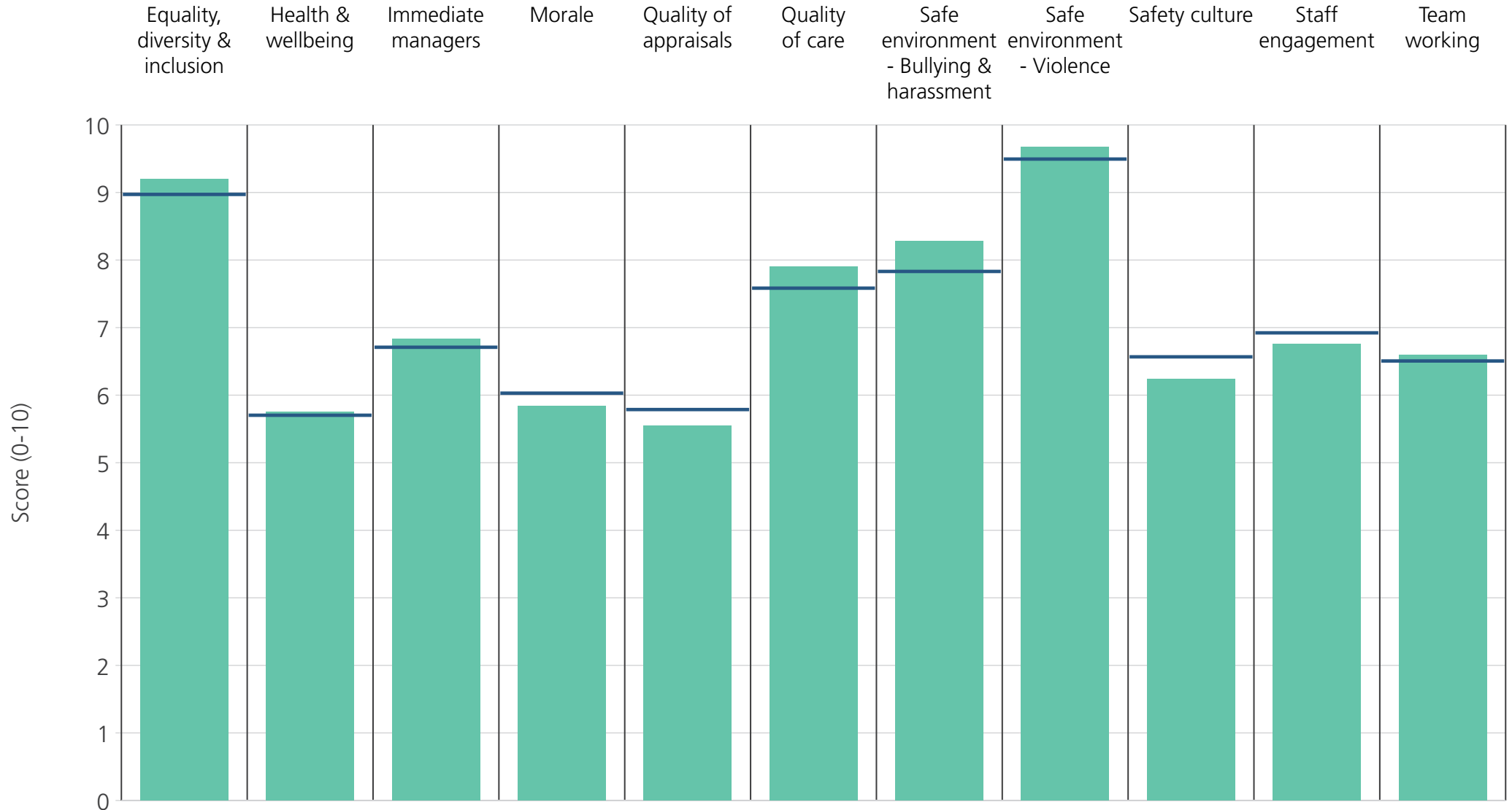
Directorate	9.0	5.5	5.8	5.5	4.9	7.5	7.4	9.9	6.3	6.4	6.6
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	114	116	118	118	103	97	116	117	118	118	118



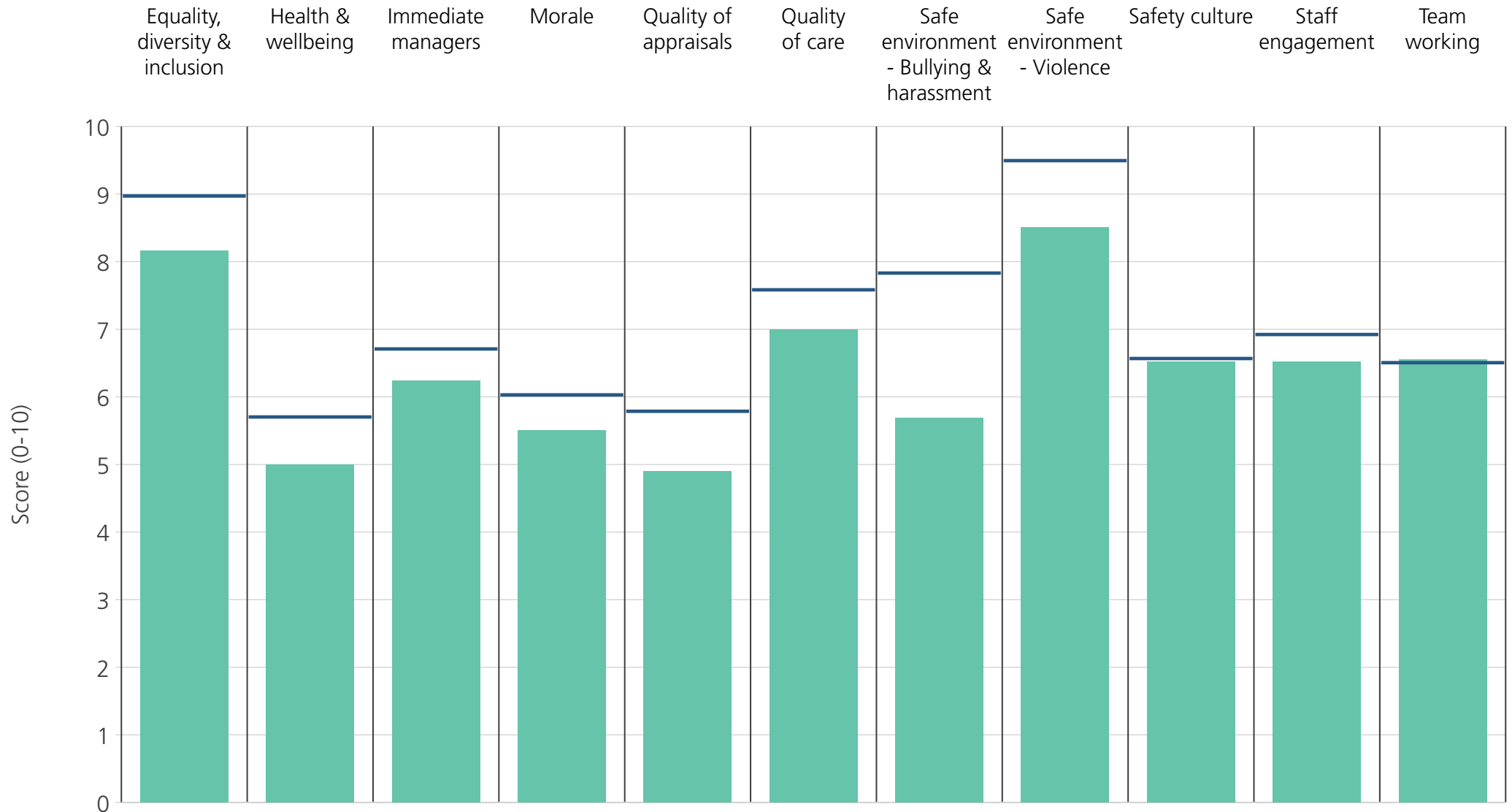
Directorate	9.4	5.7	6.6	5.9	4.5	7.9	8.1	9.7	6.9	6.6	6.0
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	63	62	63	61	59	62	63	62	63	63	63



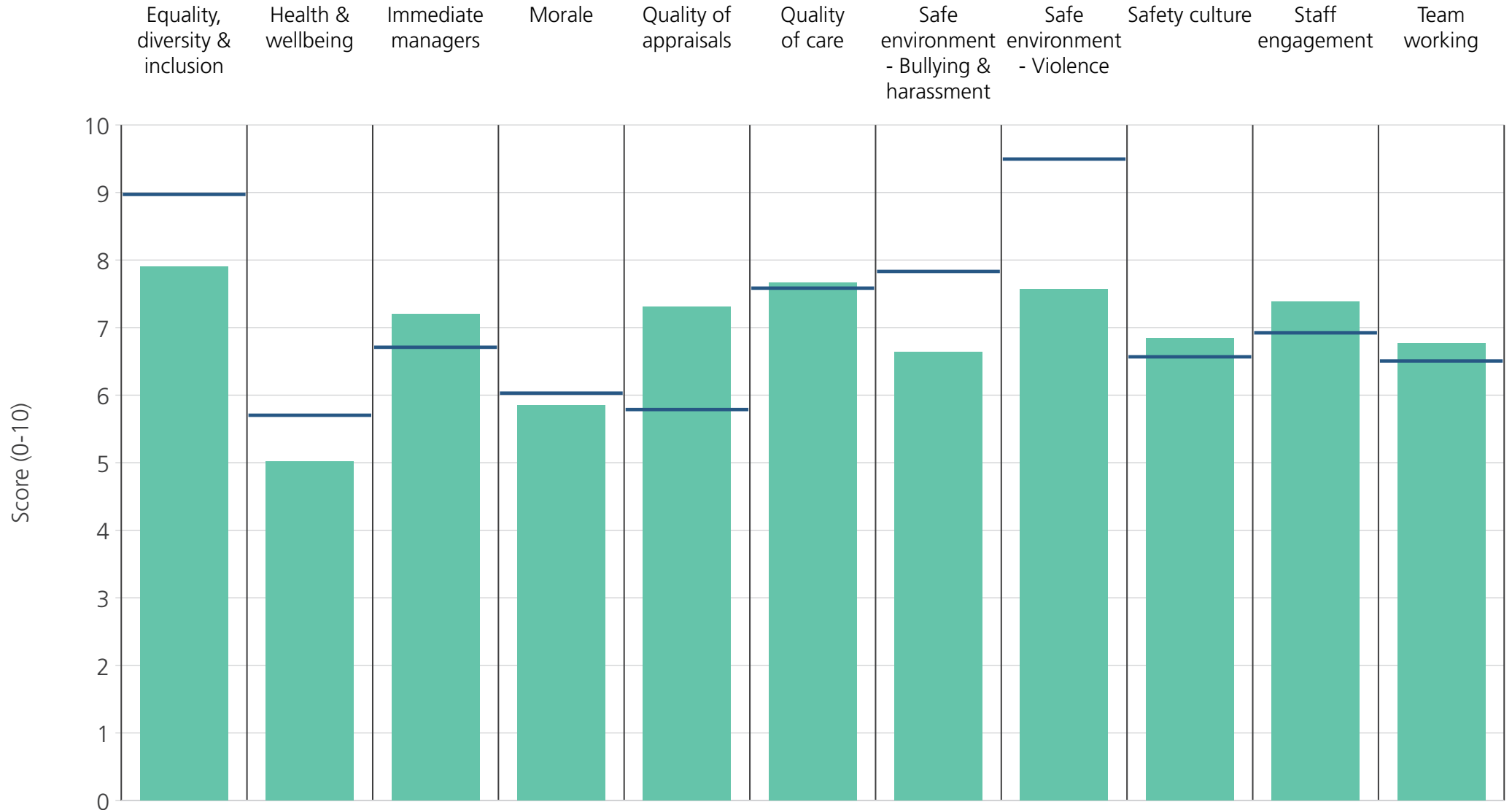
Directorate	9.4	5.2	7.3	6.1	5.9	7.4	7.0	8.8	6.4	6.9	6.3
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	63	63	63	63	52	62	61	60	63	63	63



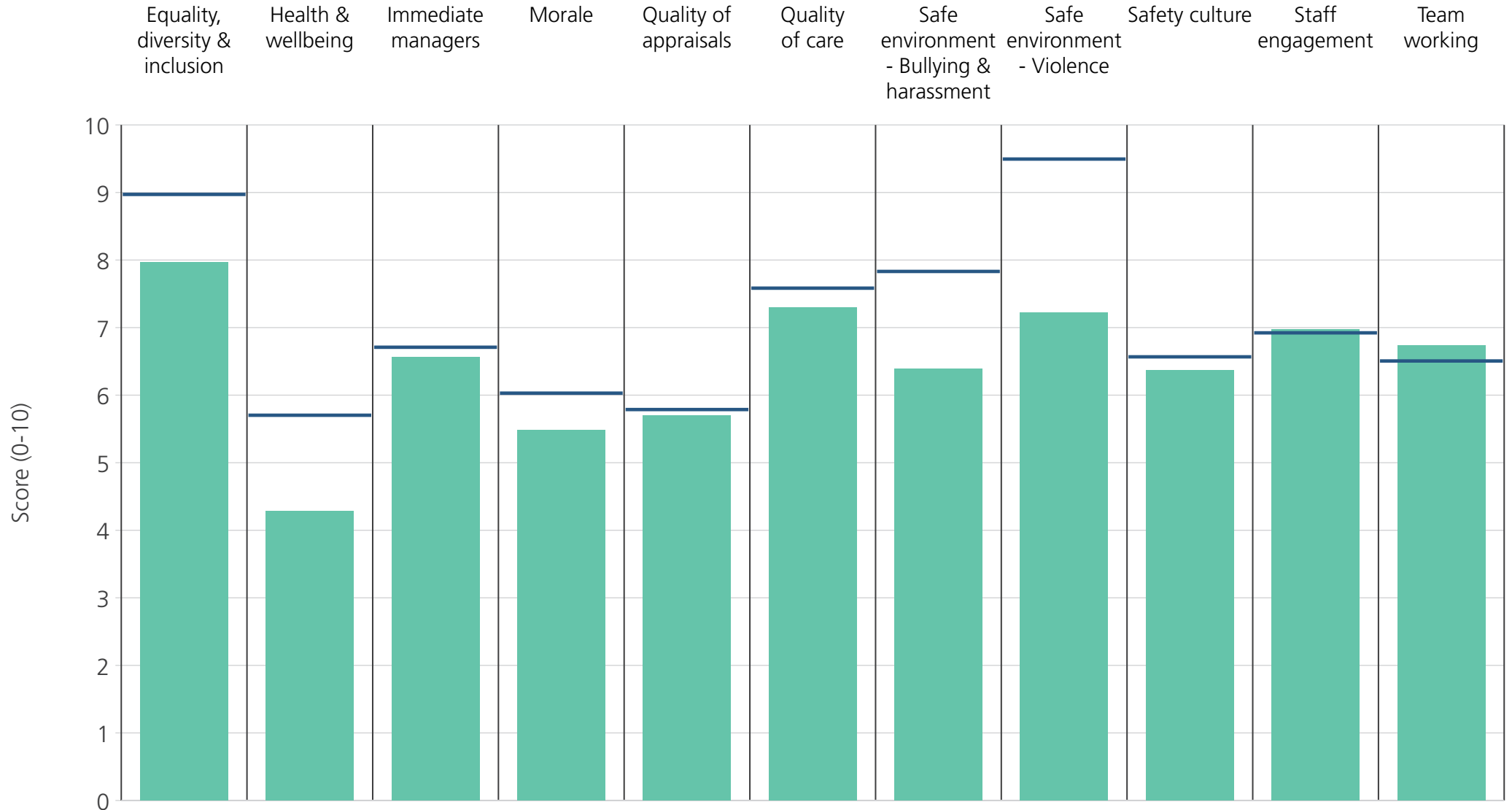
Directorate	9.2	5.8	6.8	5.8	5.5	7.9	8.3	9.7	6.2	6.8	6.6
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	93	93	93	93	80	85	93	93	93	93	92



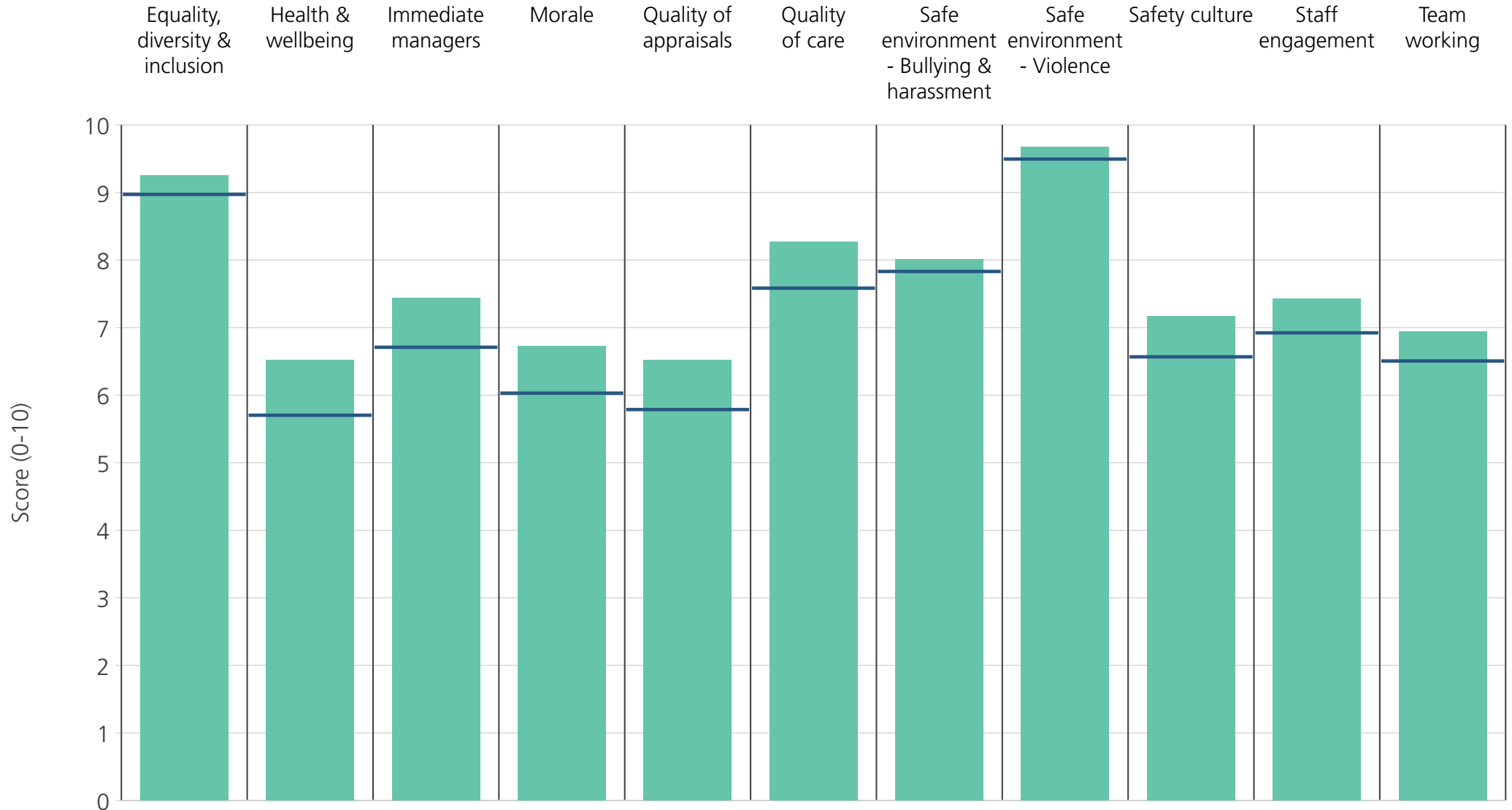
Directorate	8.2	5.0	6.2	5.5	4.9	7.0	5.7	8.5	6.5	6.5	6.6
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	29	29	29	28	25	29	29	29	29	29	29



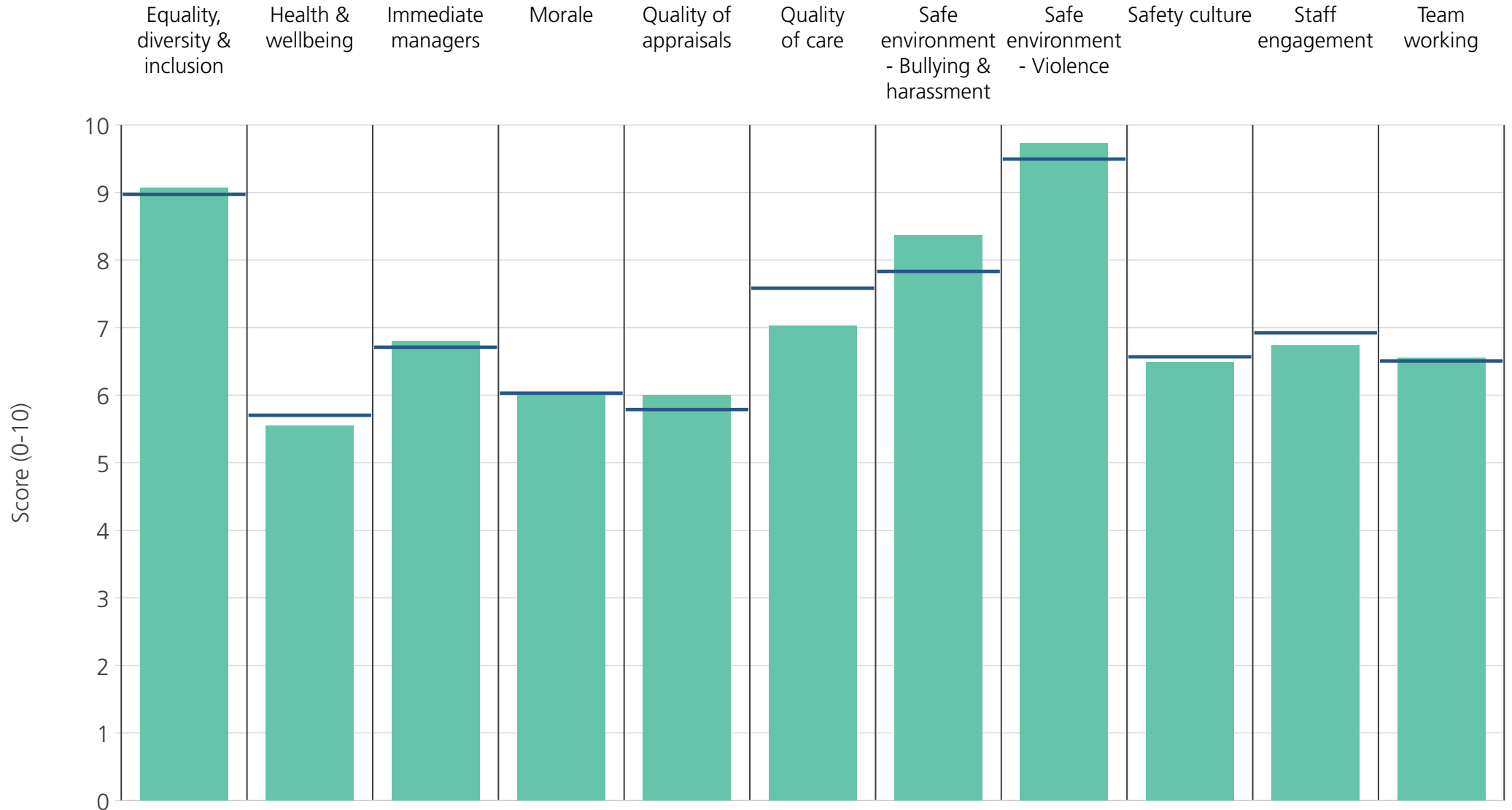
Directorate	7.9	5.0	7.2	5.8	7.3	7.7	6.6	7.6	6.8	7.4	6.8
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	50	50	50	48	32	47	50	50	50	50	48



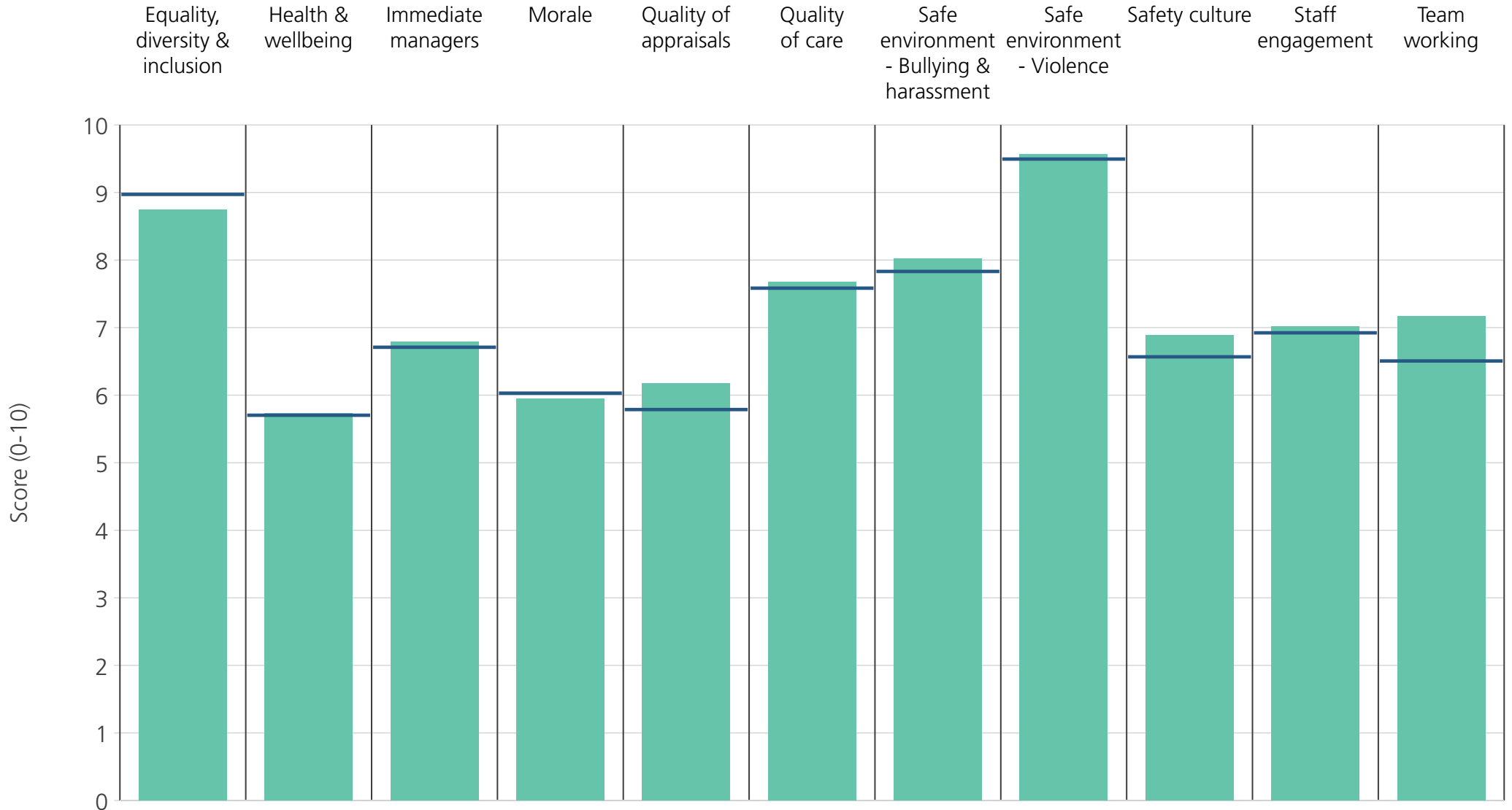
Directorate	8.0	4.3	6.6	5.5	5.7	7.3	6.4	7.2	6.4	7.0	6.7
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	18	18	18	18	16	16	18	18	18	18	18



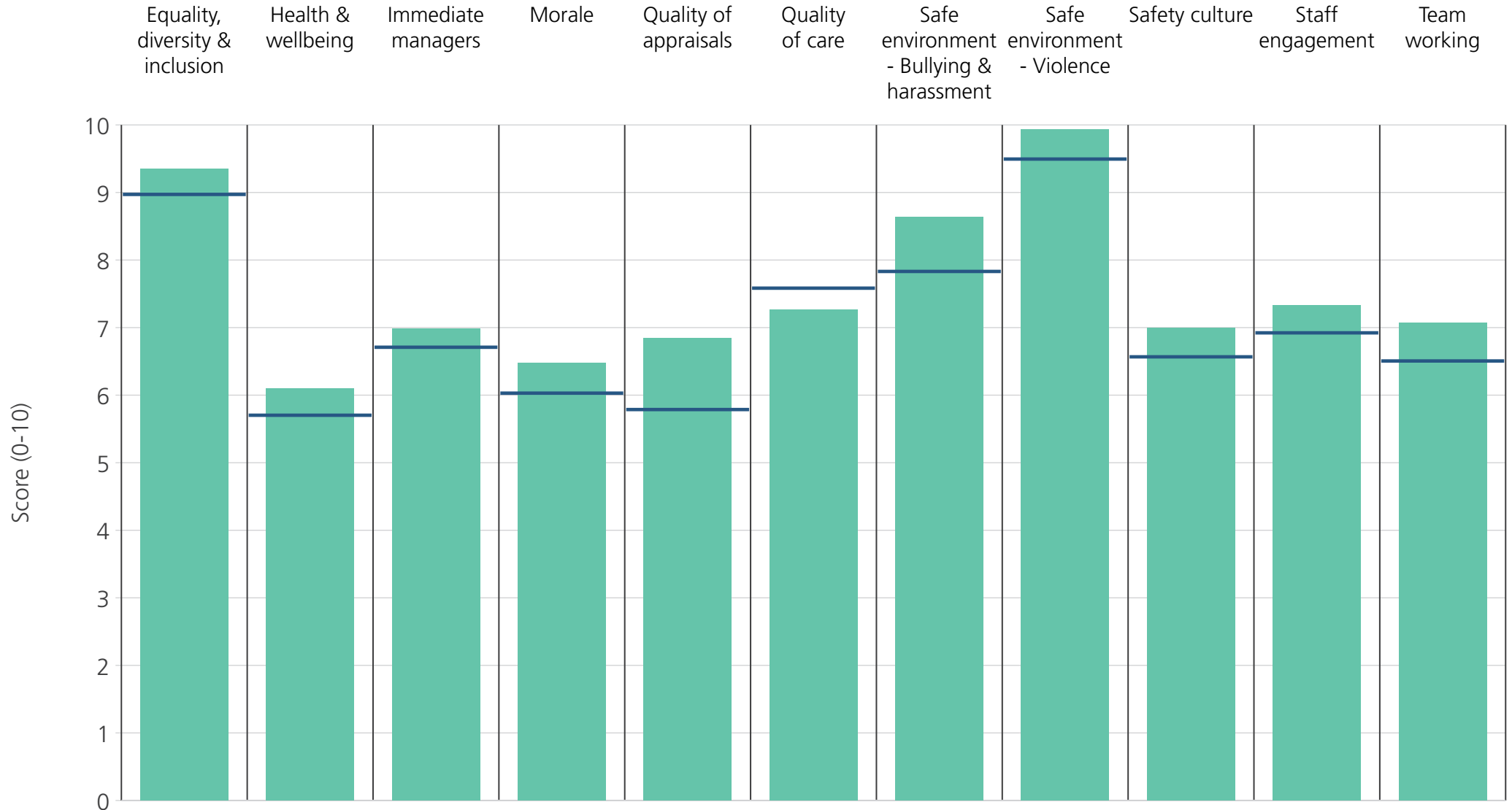
Directorate	9.2	6.5	7.4	6.7	6.5	8.3	8.0	9.7	7.2	7.4	6.9
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	81	82	82	81	64	79	82	82	82	82	82



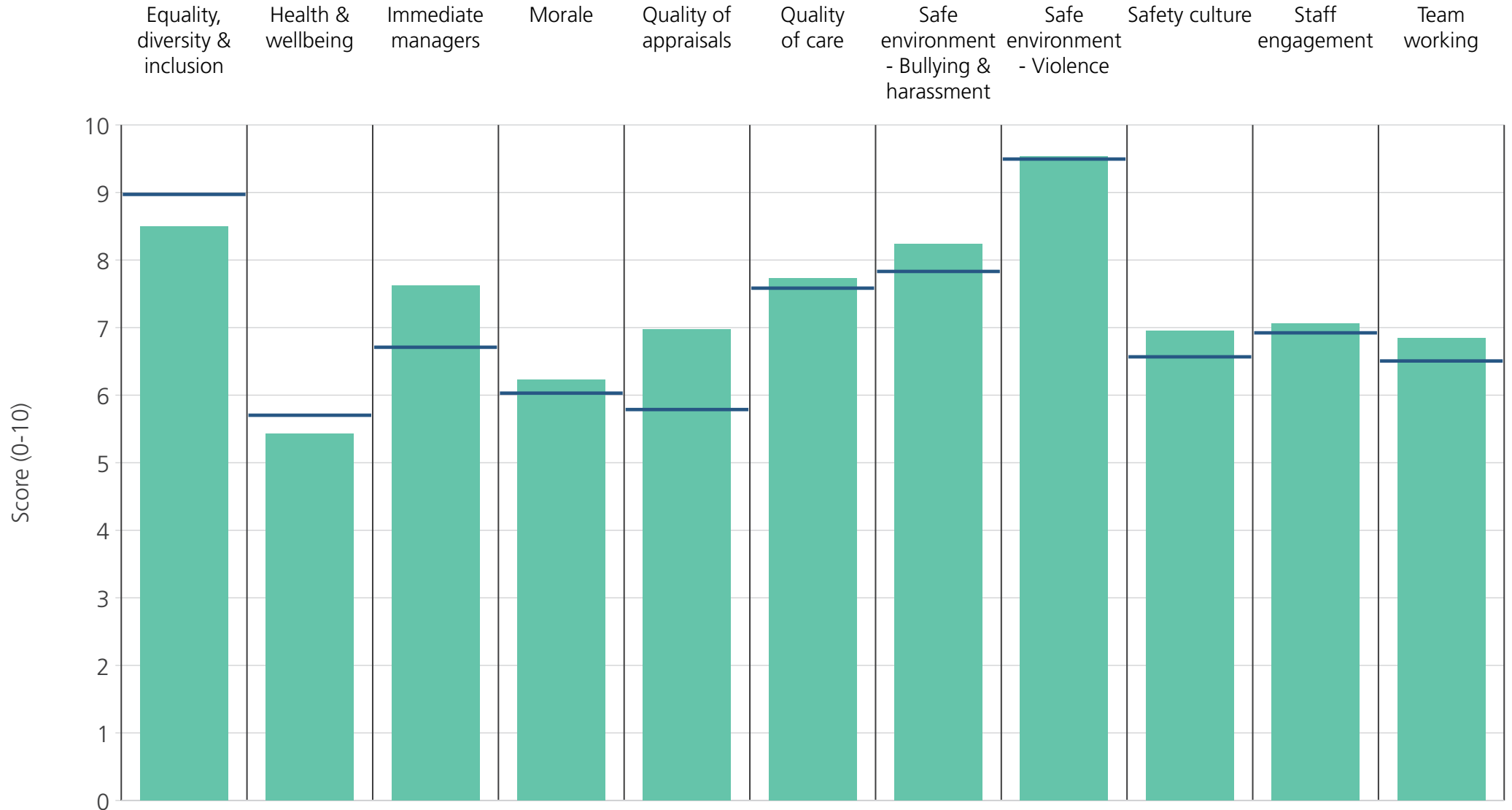
Directorate	9.1	5.5	6.8	6.0	6.0	7.0	8.4	9.7	6.5	6.7	6.6
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	111	111	111	110	91	54	110	109	110	112	110



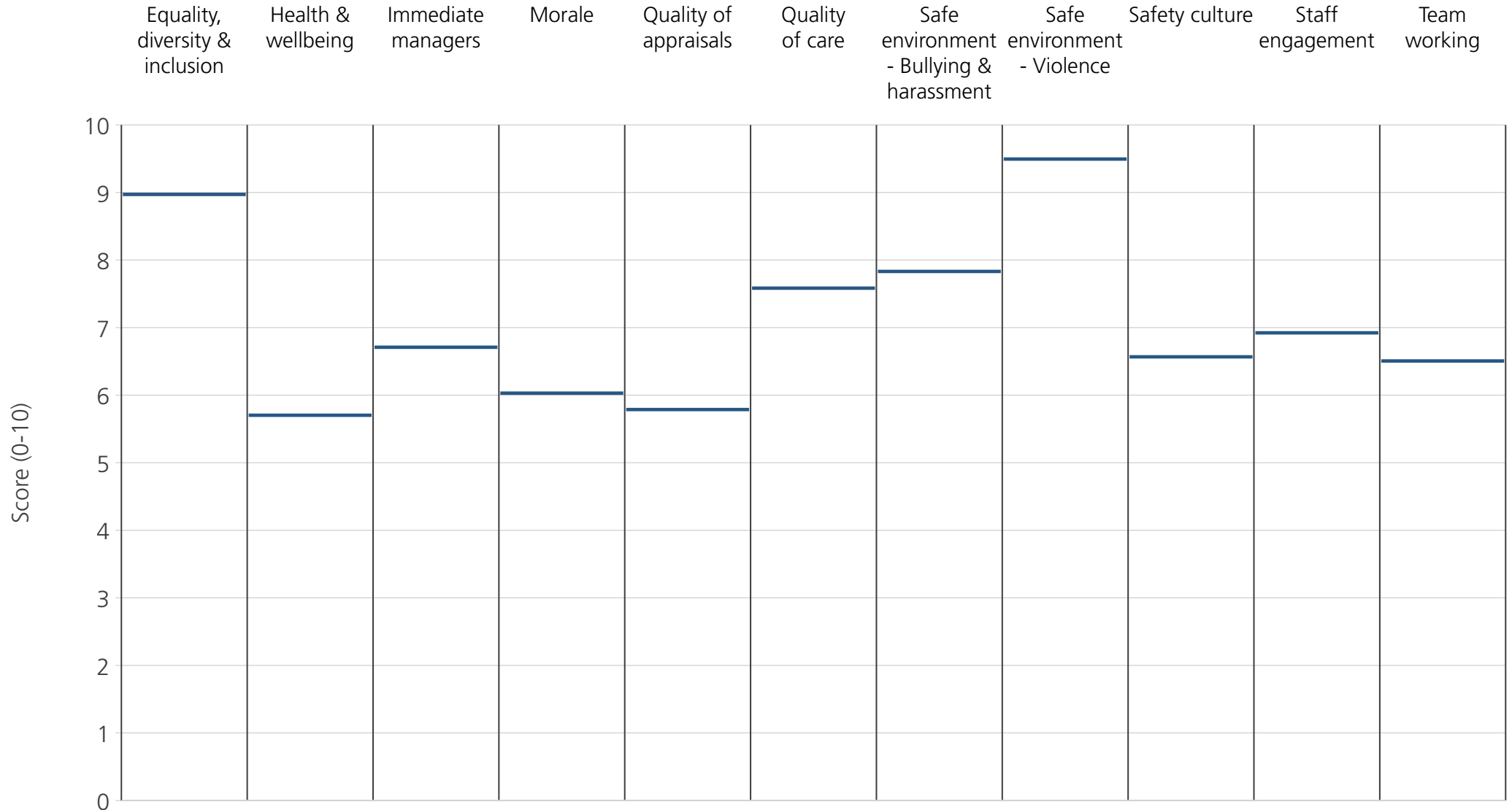
Directorate	8.7	5.7	6.8	5.9	6.2	7.7	8.0	9.6	6.9	7.0	7.2
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	39	39	39	39	35	37	37	38	39	39	37



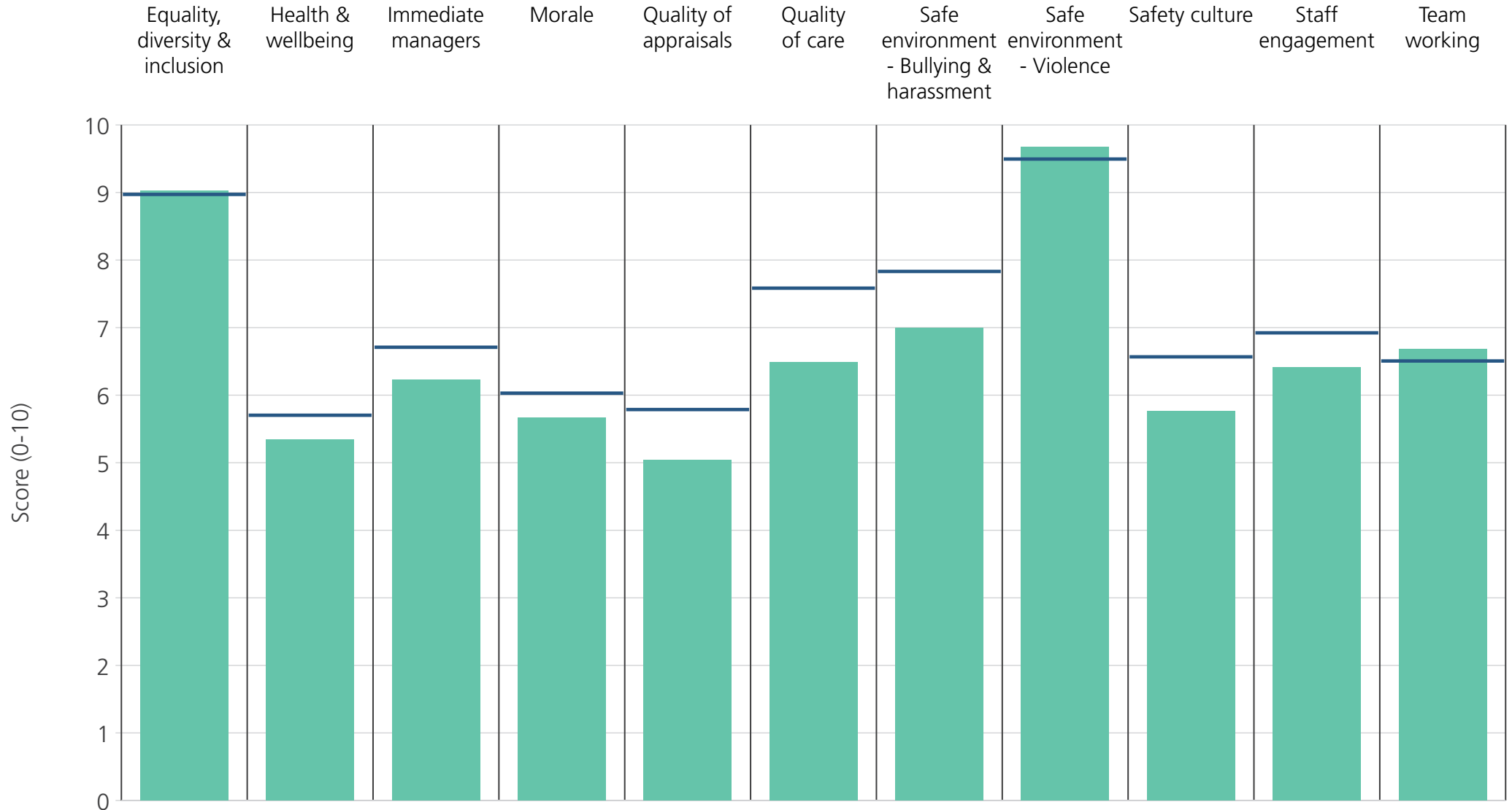
Directorate	9.4	6.1	7.0	6.5	6.8	7.3	8.6	9.9	7.0	7.3	7.1
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	49	49	49	48	40	46	49	49	49	49	49



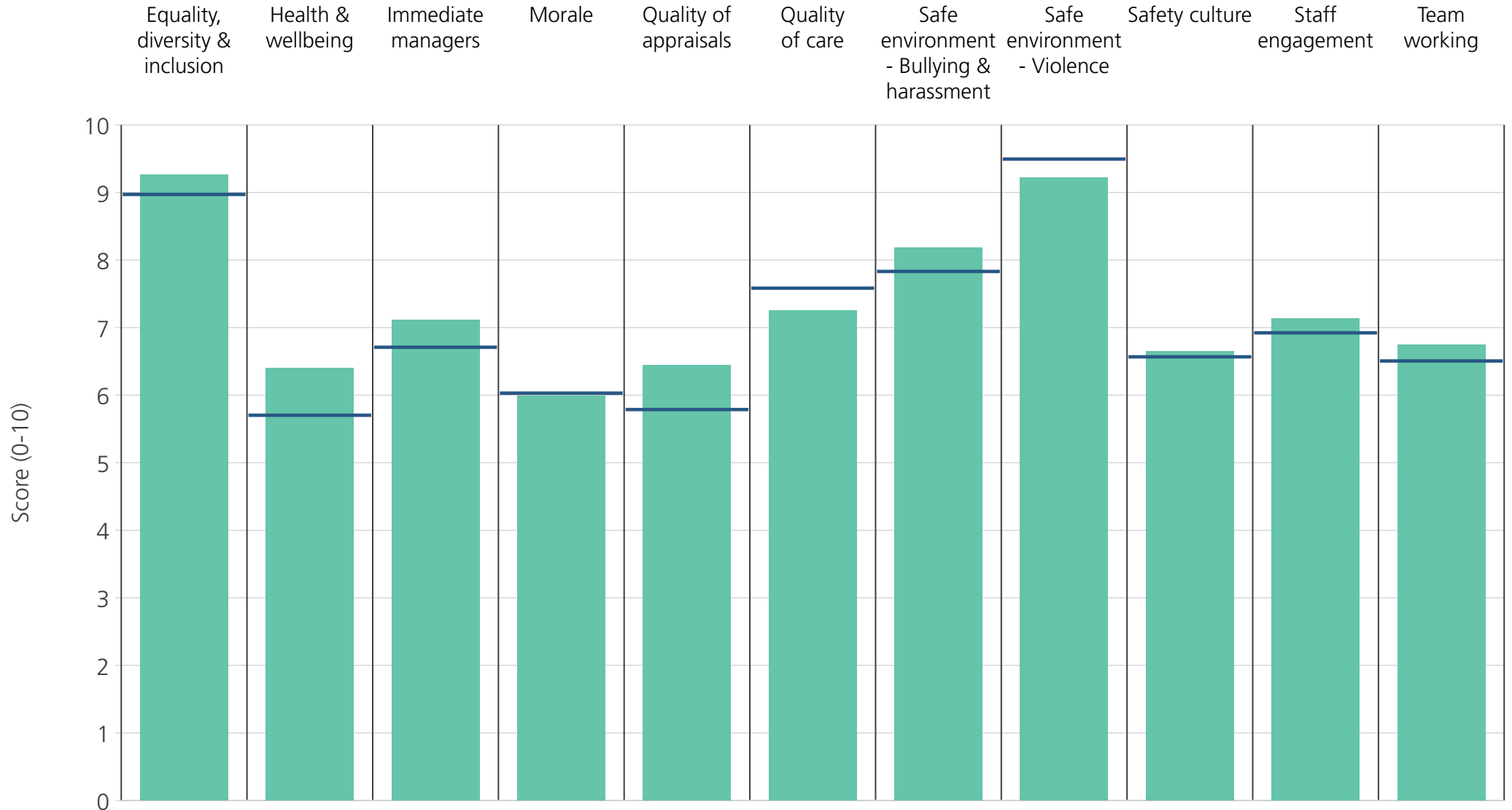
Directorate	8.5	5.4	7.6	6.2	7.0	7.7	8.2	9.5	6.9	7.1	6.8
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	36	37	37	36	33	36	36	36	37	37	36



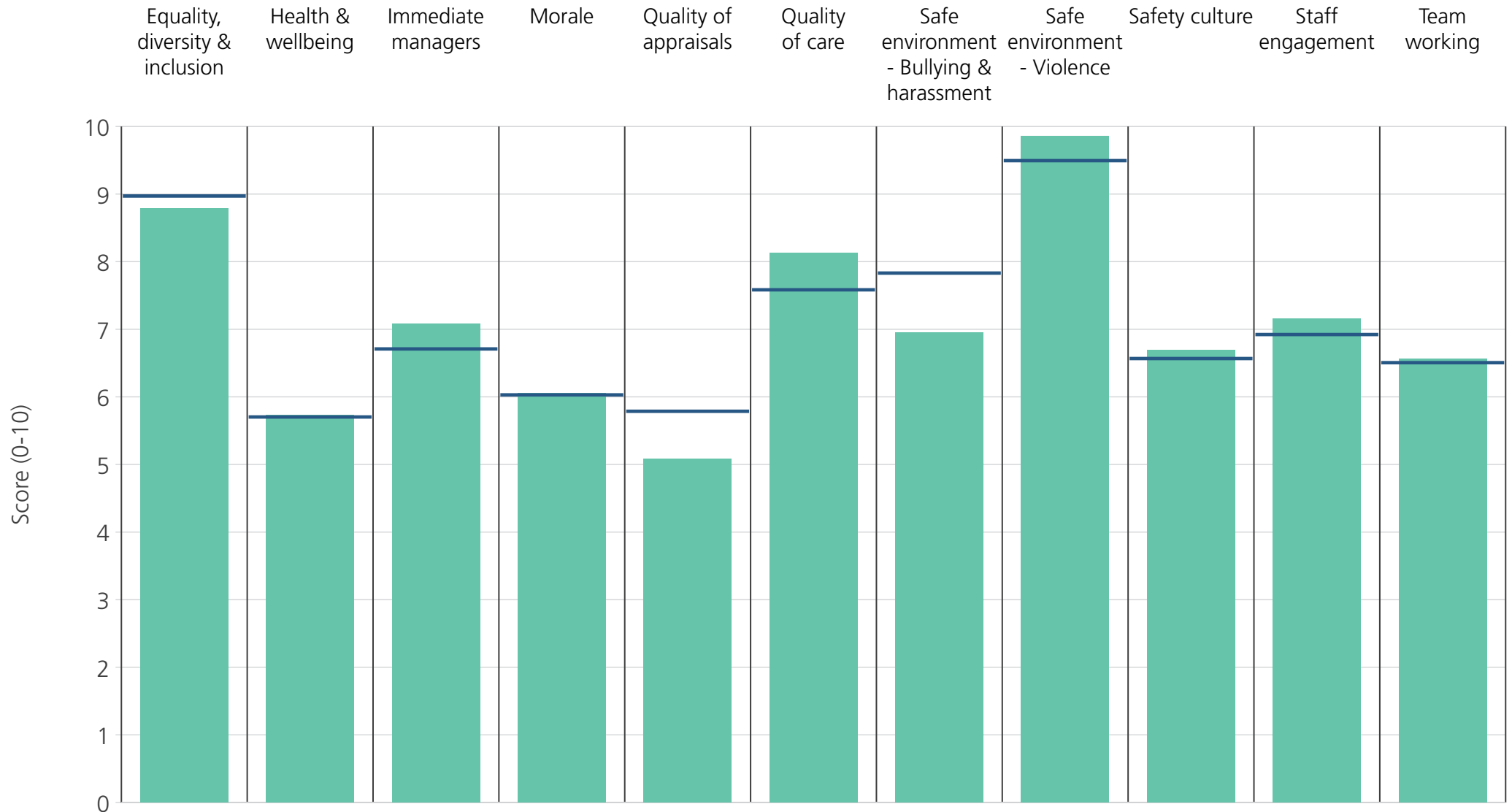
Directorate	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	10	10	10	9	9	10	10	10	10	10	10



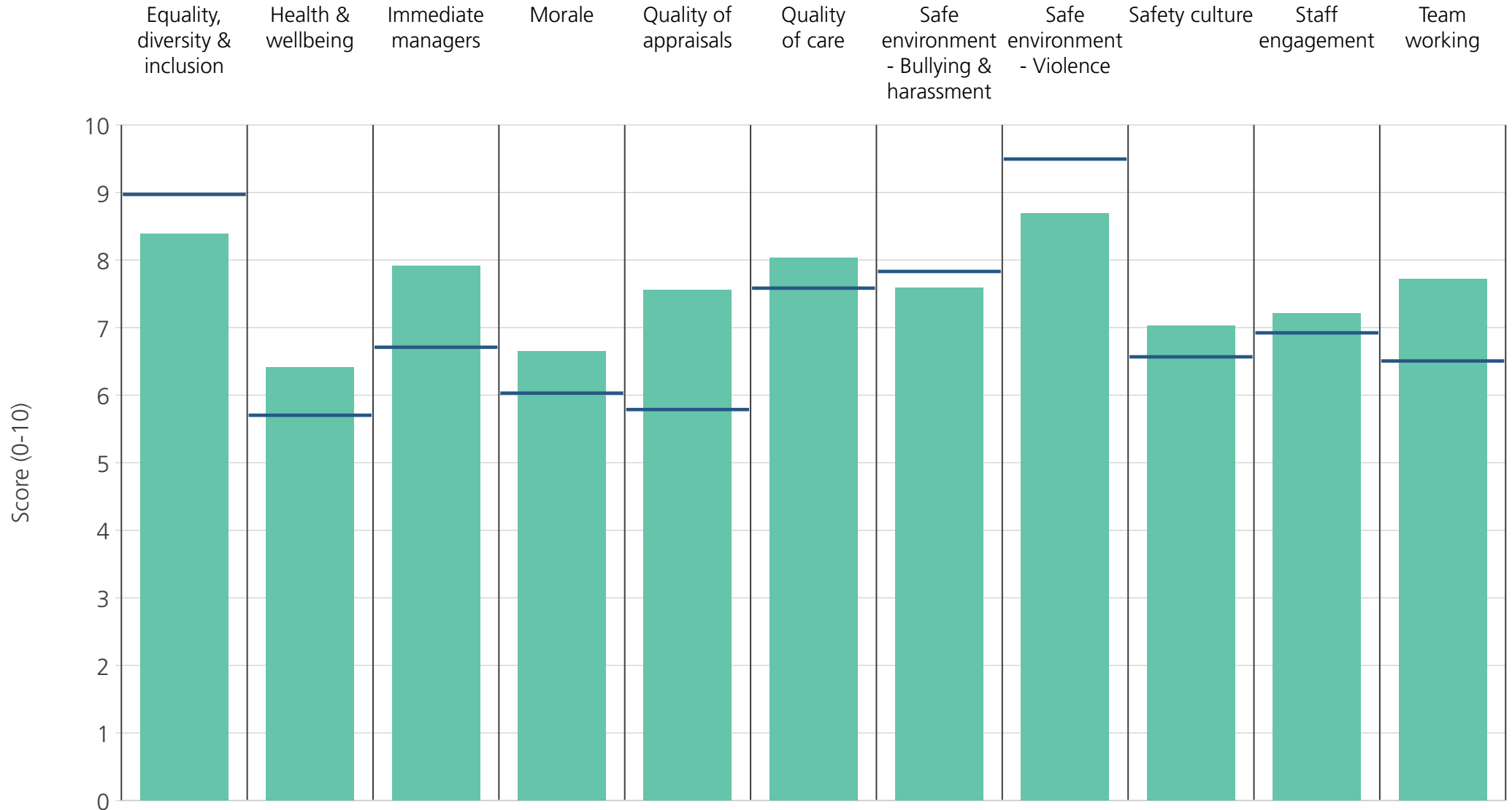
Directorate	9.0	5.3	6.2	5.7	5.0	6.5	7.0	9.7	5.8	6.4	6.7
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	41	41	41	39	40	39	41	41	40	41	41



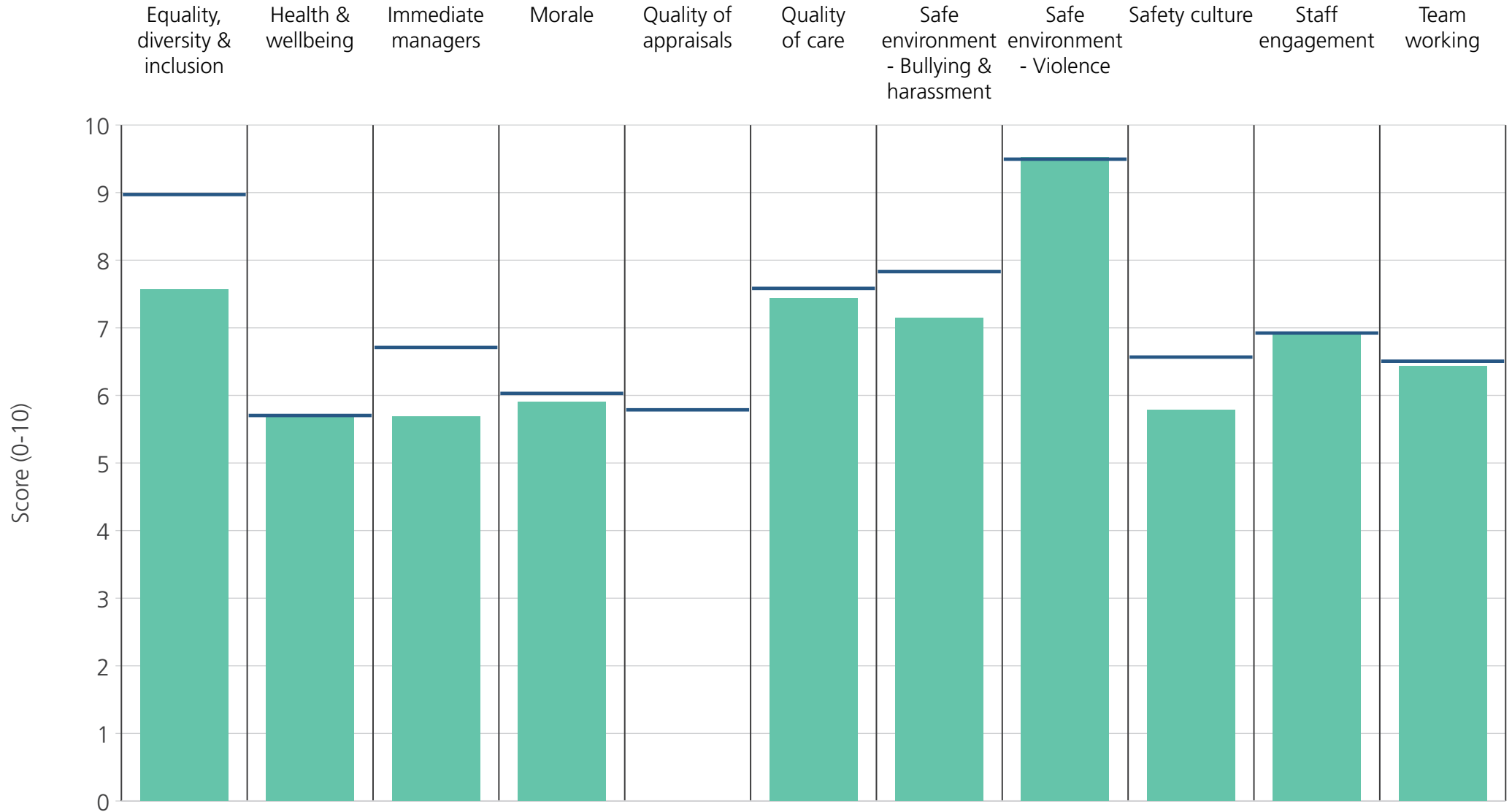
Directorate	9.3	6.4	7.1	6.0	6.4	7.3	8.2	9.2	6.7	7.1	6.8
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	34	35	35	35	35	34	33	34	35	35	35



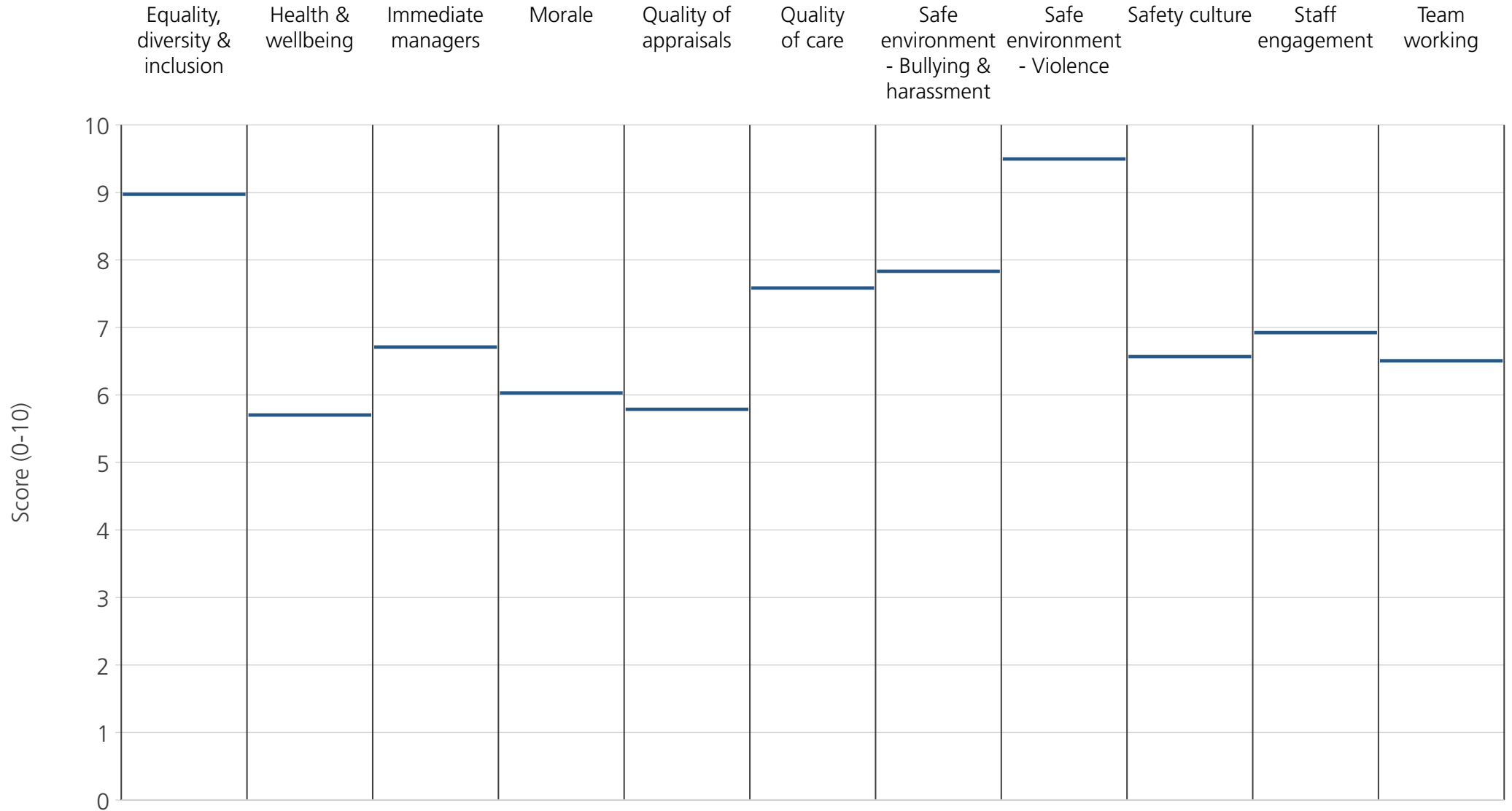
Directorate	8.8	5.7	7.1	6.1	5.1	8.1	7.0	9.9	6.7	7.2	6.6
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	24	24	24	24	16	24	23	23	24	24	24



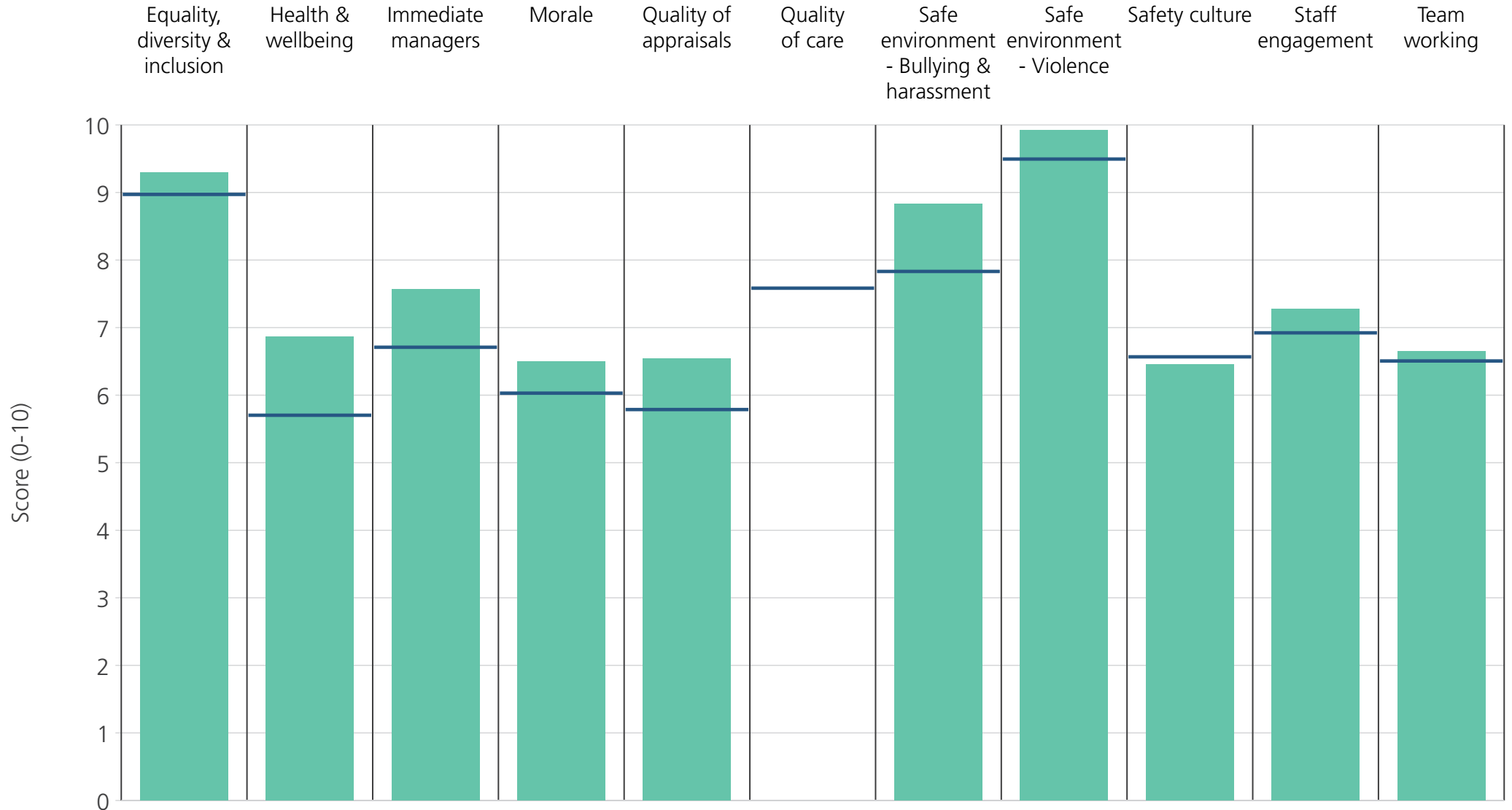
Directorate	8.4	6.4	7.9	6.6	7.6	8.0	7.6	8.7	7.0	7.2	7.7
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	28	29	29	29	24	28	29	28	29	29	29



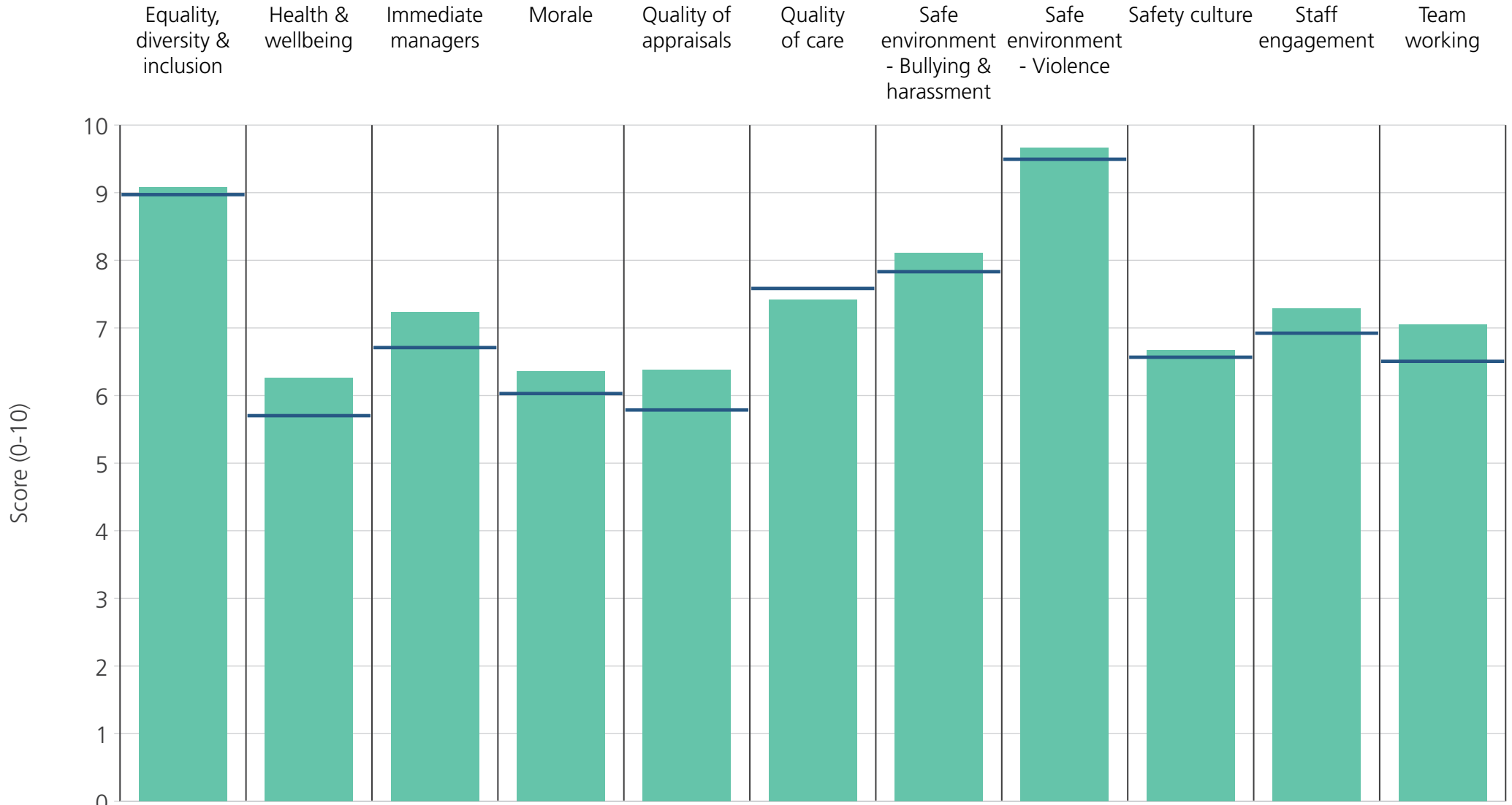
Directorate	7.6	5.7	5.7	5.9	5.8	7.4	7.1	9.5	5.8	6.9	6.4
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	13	14	14	14	10	14	14	14	14	14	14



Directorate	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	7	6	7	7	5	6	7	6	7	7	7



Directorate	9.3	6.9	7.6	6.5	6.5		8.8	9.9	6.5	7.3	6.6
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	40	40	40	38	35	10	40	40	40	41	41



Directorate	9.1	6.3	7.2	6.4	6.4	7.4	8.1	9.7	6.7	7.3	7.1
Your org	9.0	5.7	6.7	6.0	5.8	7.6	7.8	9.5	6.6	6.9	6.5
Responses	246	249	249	244	200	192	246	246	246	249	248