

University College London Hospitals NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for University College London Hospitals NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by University College London Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

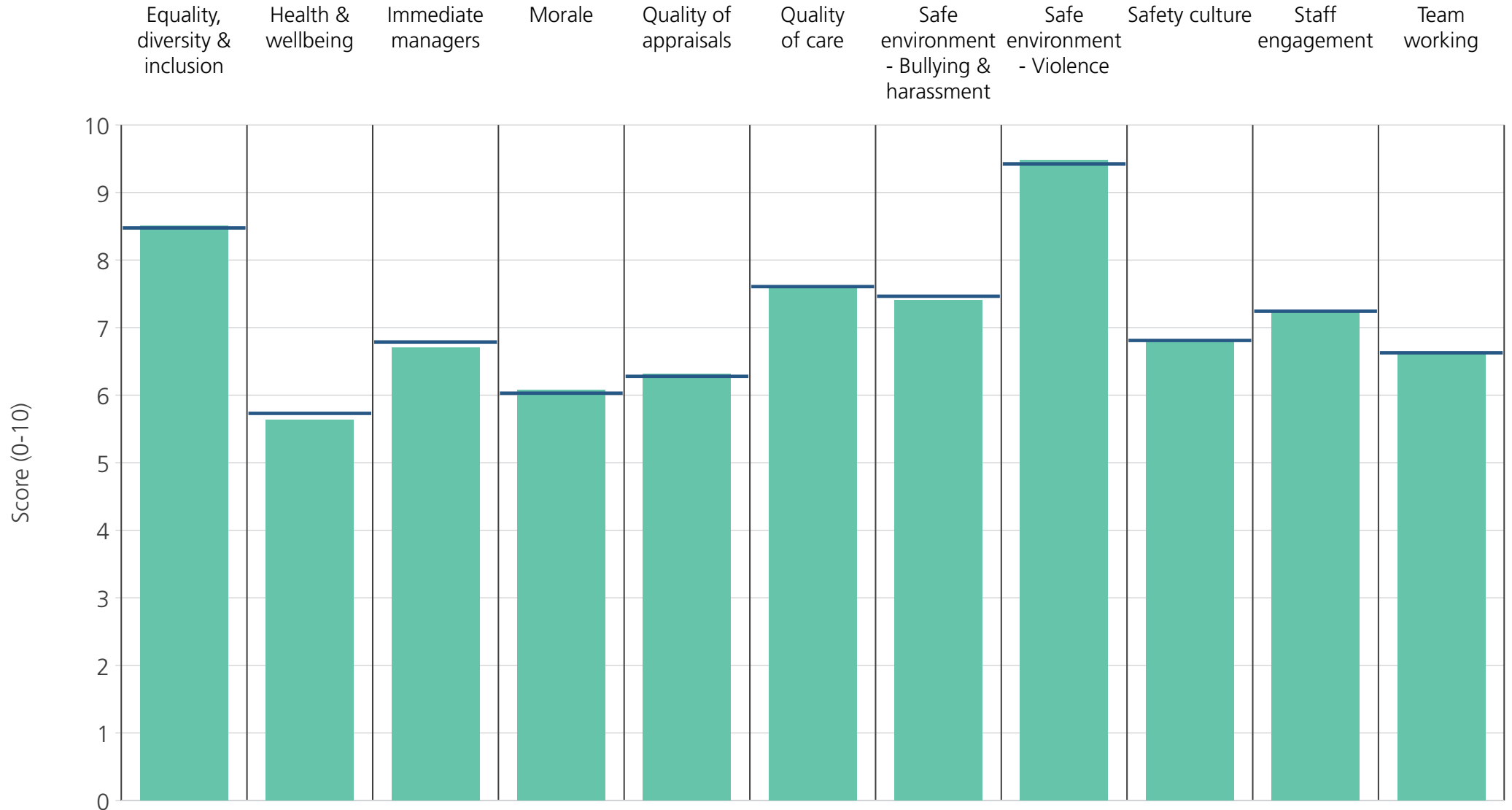
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



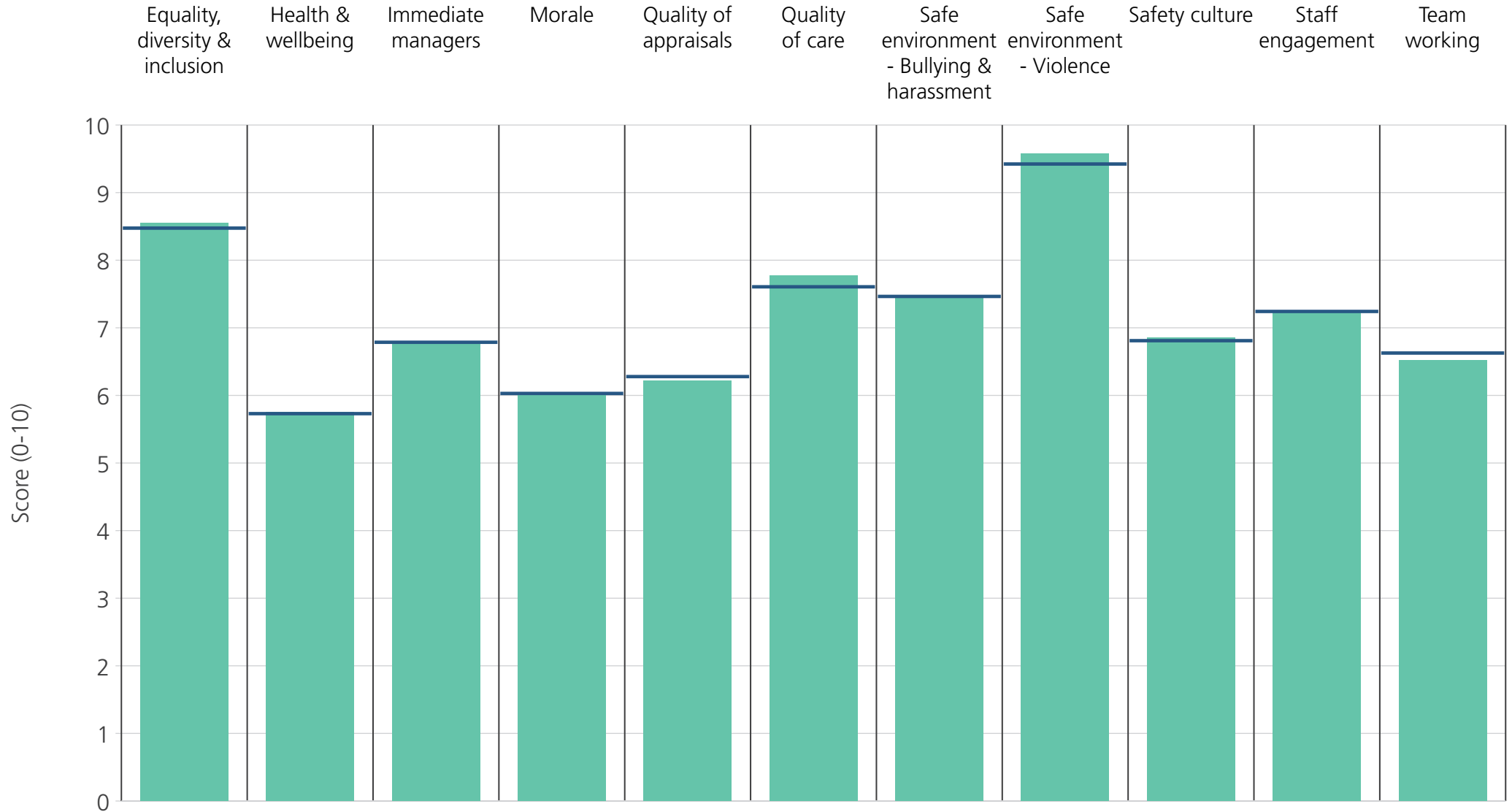
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

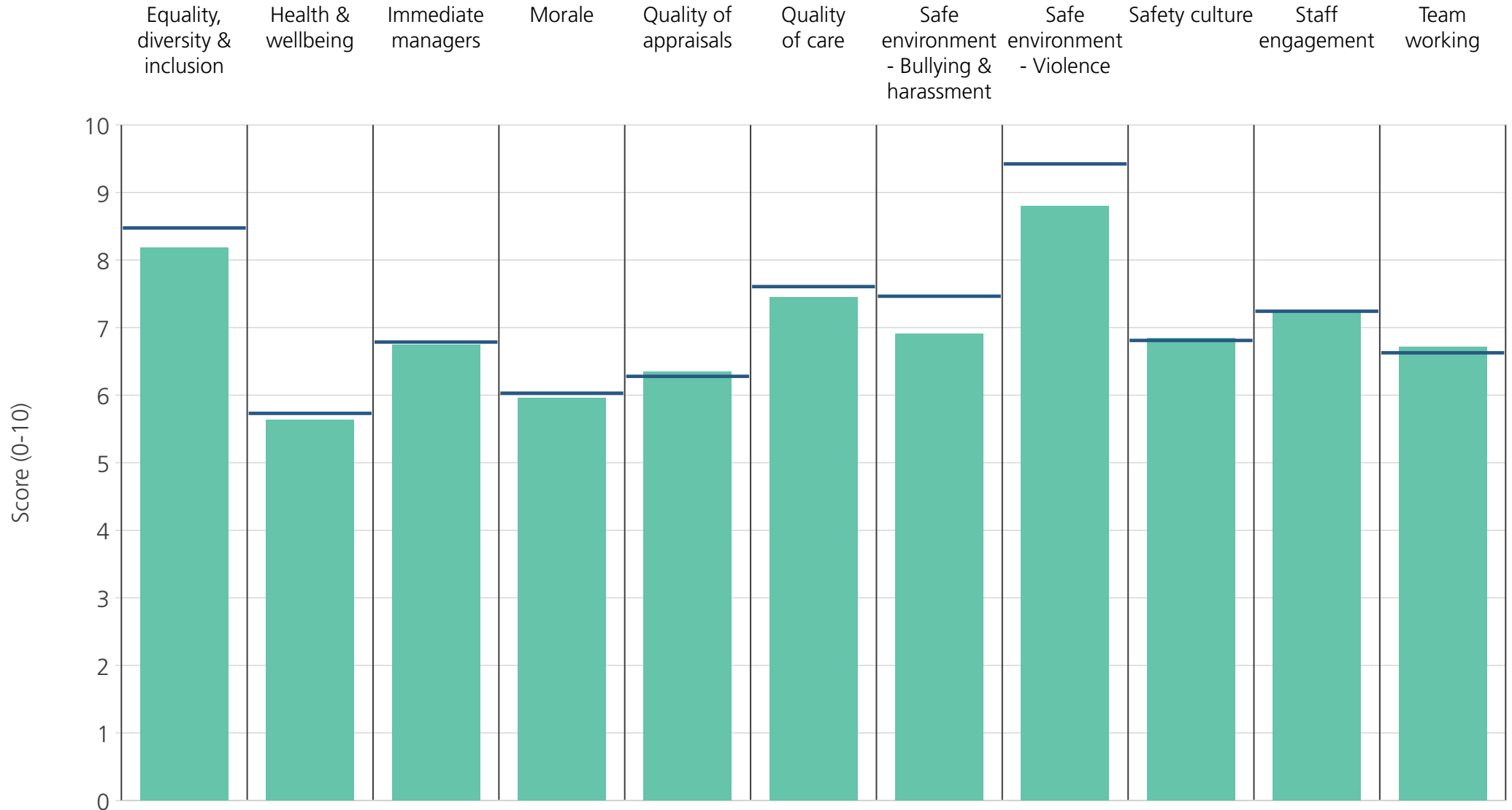
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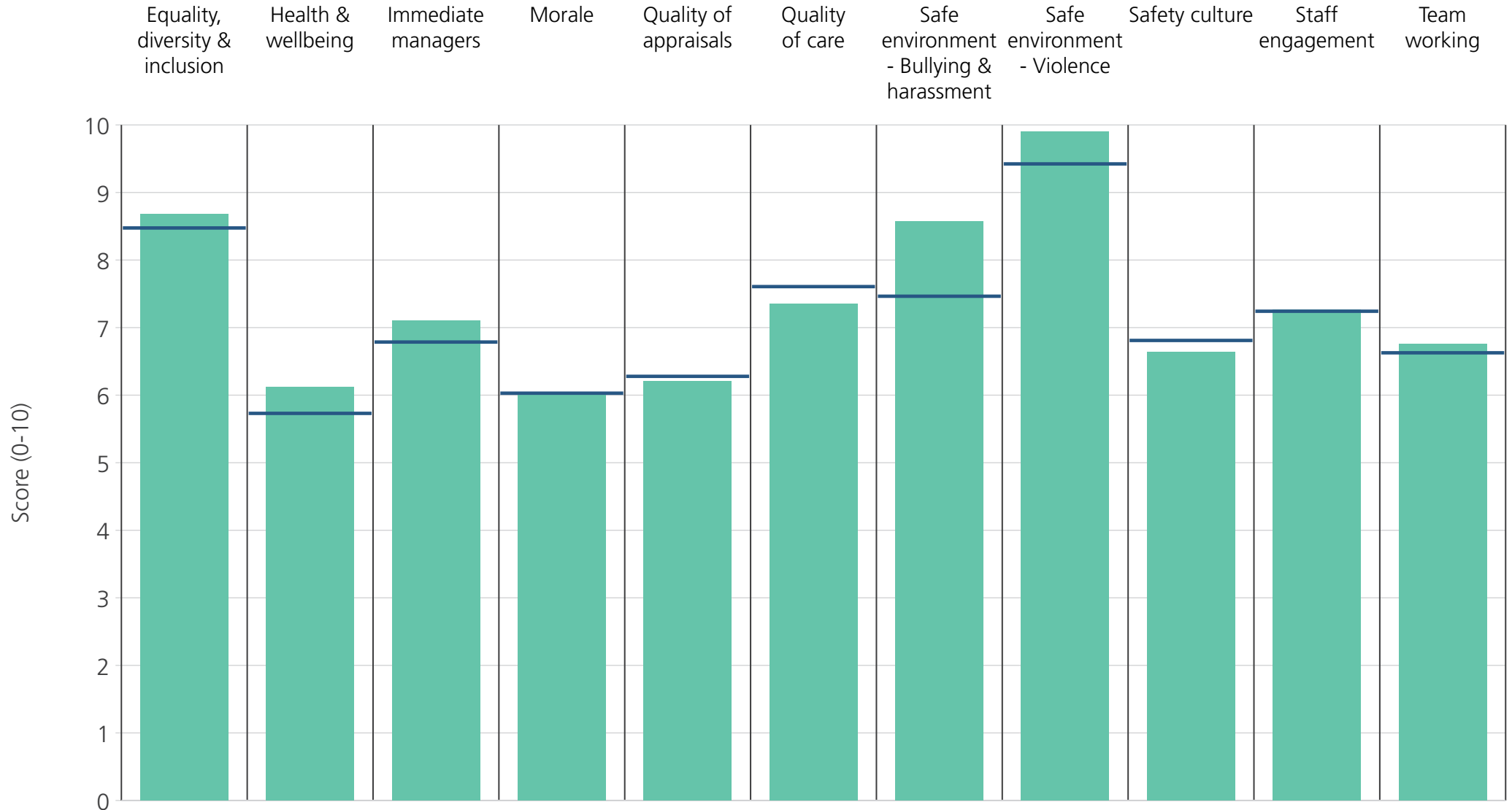
Directorate	8.5	5.6	6.7	6.1	6.3	7.6	7.4	9.5	6.8	7.3	6.6
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	1498	1506	1508	1456	1160	1457	1487	1494	1485	1535	1522



Directorate	8.5	5.8	6.8	6.0	6.2	7.8	7.4	9.6	6.9	7.2	6.5
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	1215	1232	1233	1193	986	1174	1210	1214	1212	1257	1253



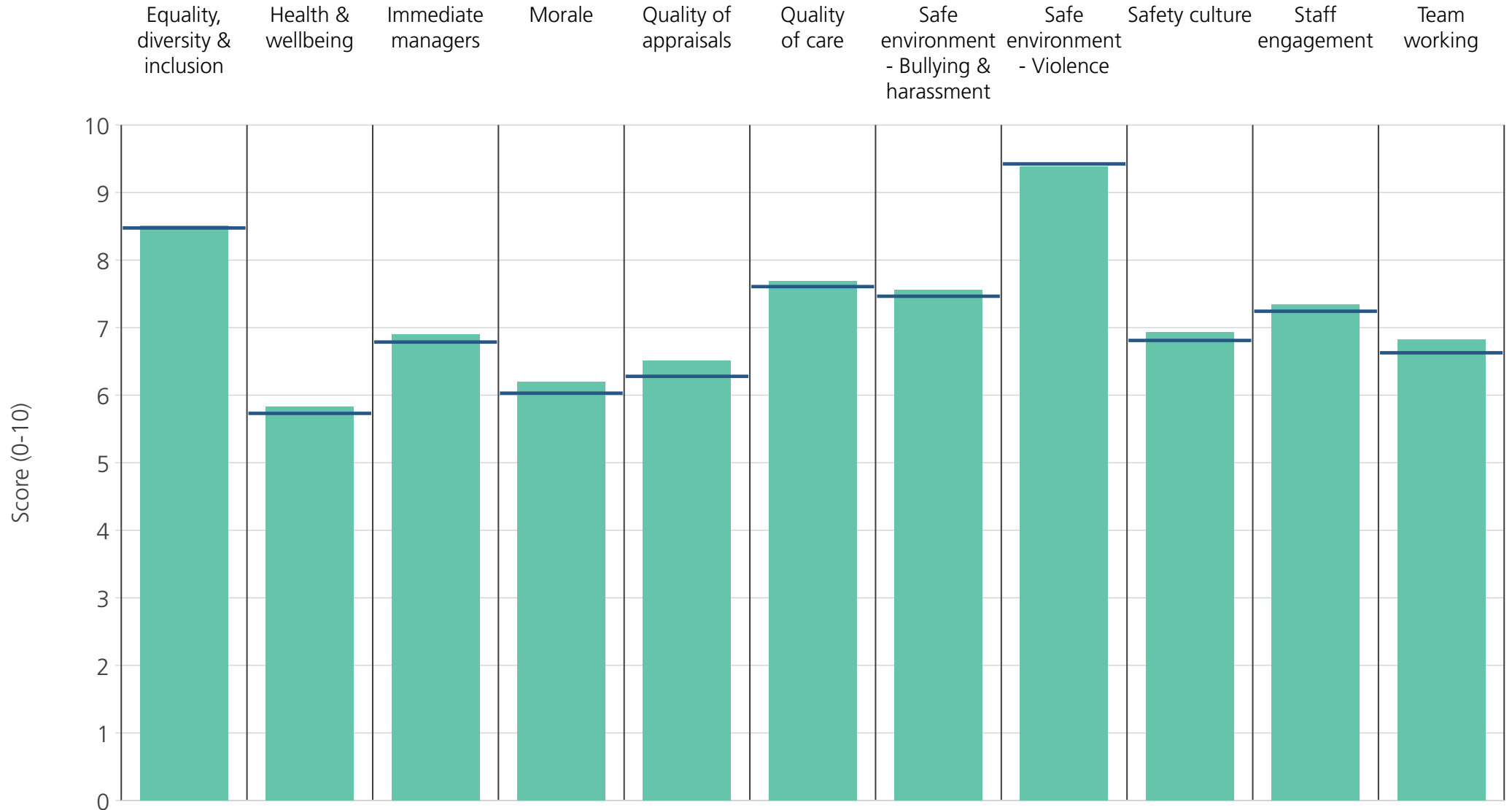
Directorate	8.2	5.6	6.7	6.0	6.4	7.4	6.9	8.8	6.8	7.2	6.7
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	804	809	810	780	668	777	793	793	791	827	824



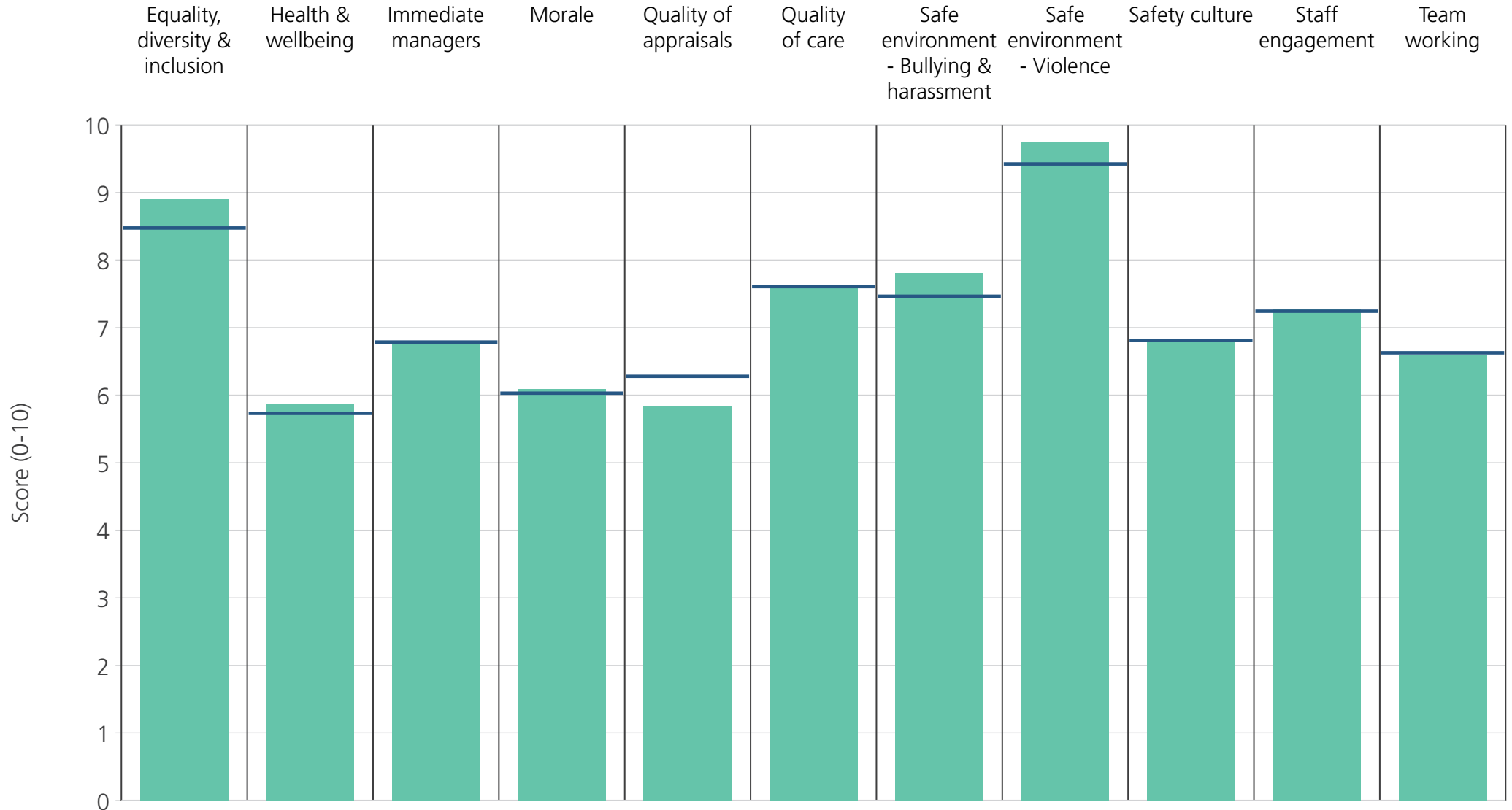
Directorate	8.7	6.1	7.1	6.0	6.2	7.3	8.6	9.9	6.6	7.3	6.8
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	495	496	497	485	385	311	491	492	486	505	500

Directorates 2

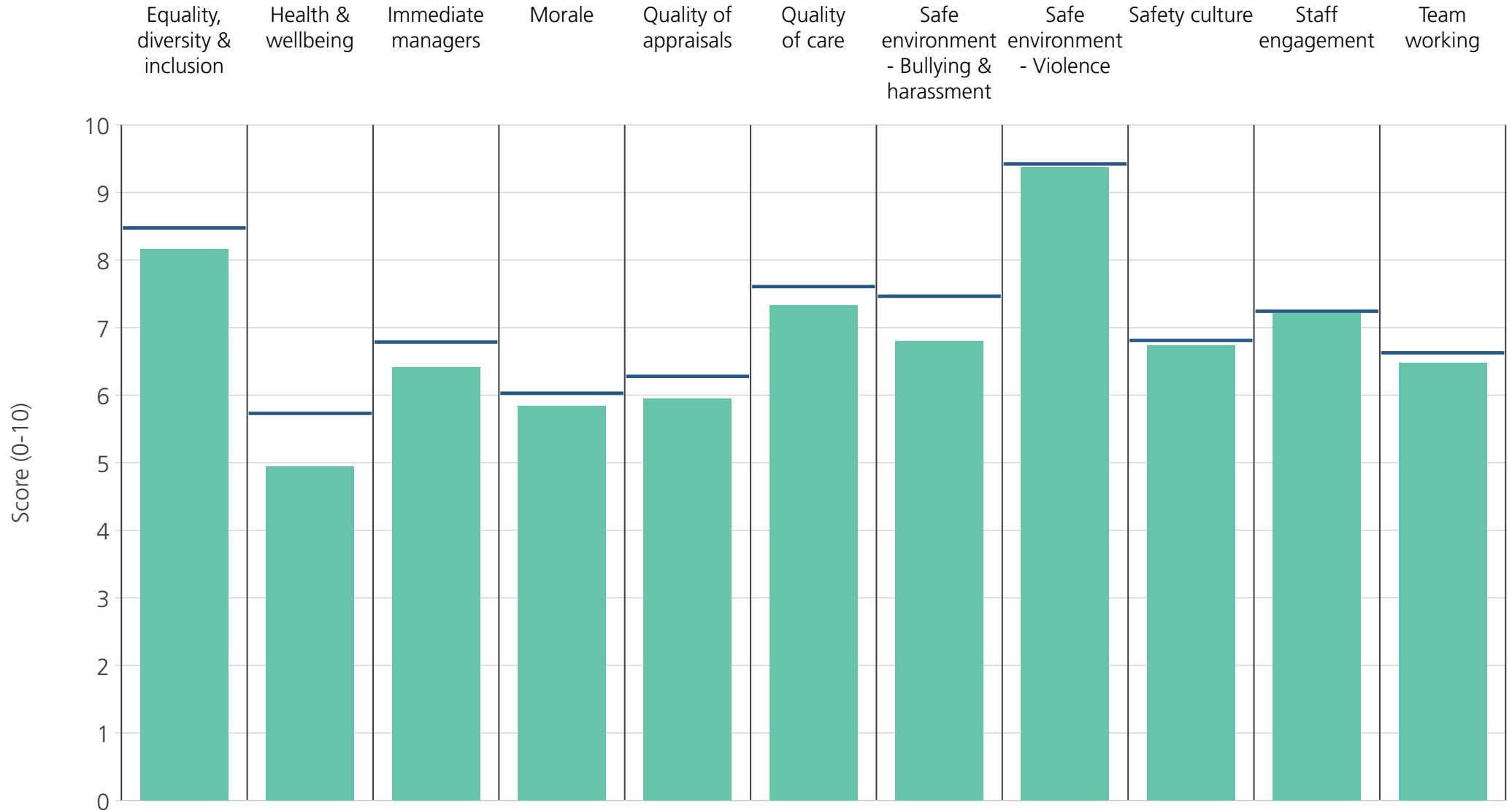
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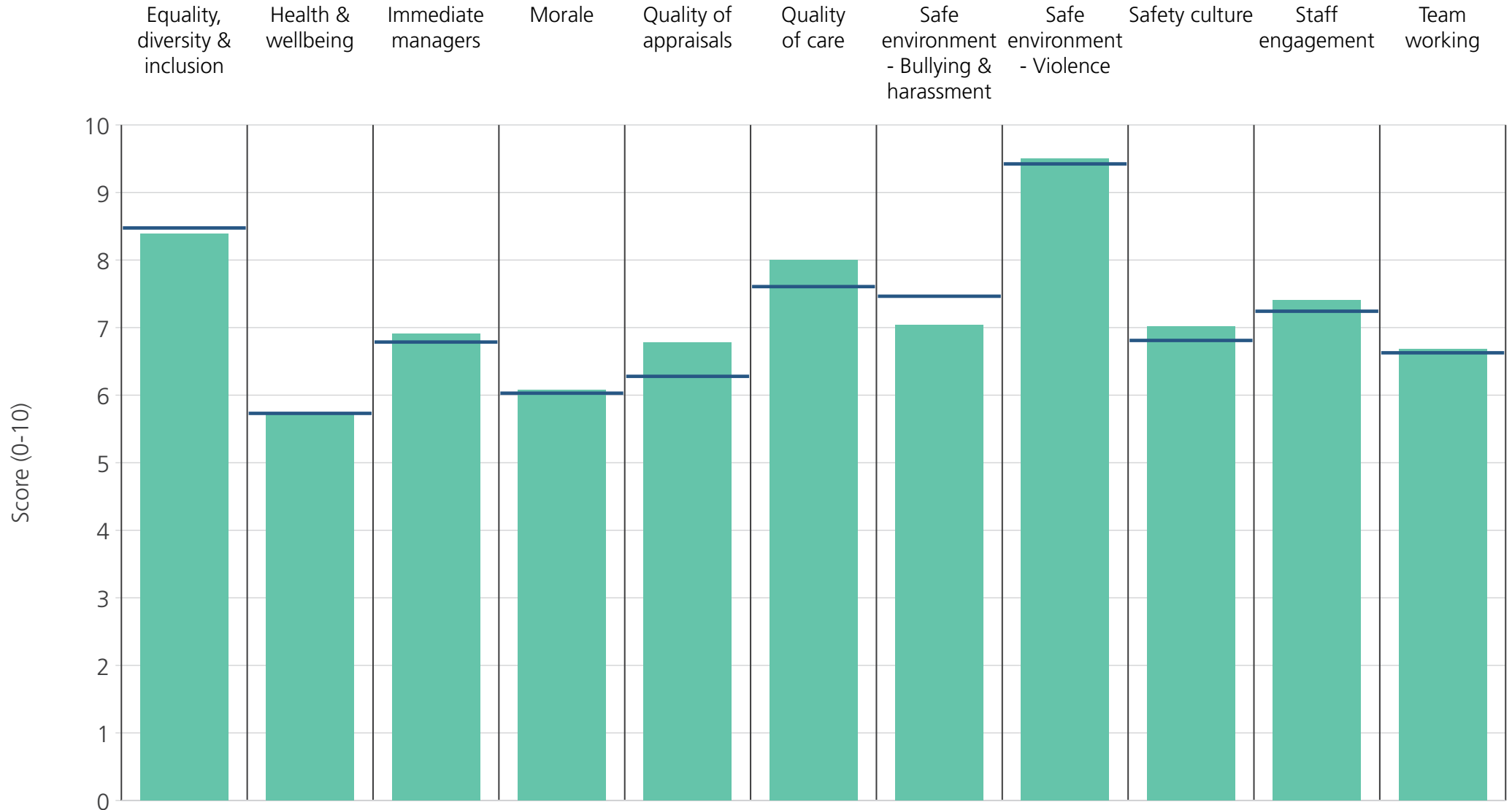
Directorate	8.5	5.8	6.9	6.2	6.5	7.7	7.6	9.4	6.9	7.3	6.8
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	782	786	785	765	639	764	777	782	777	796	791



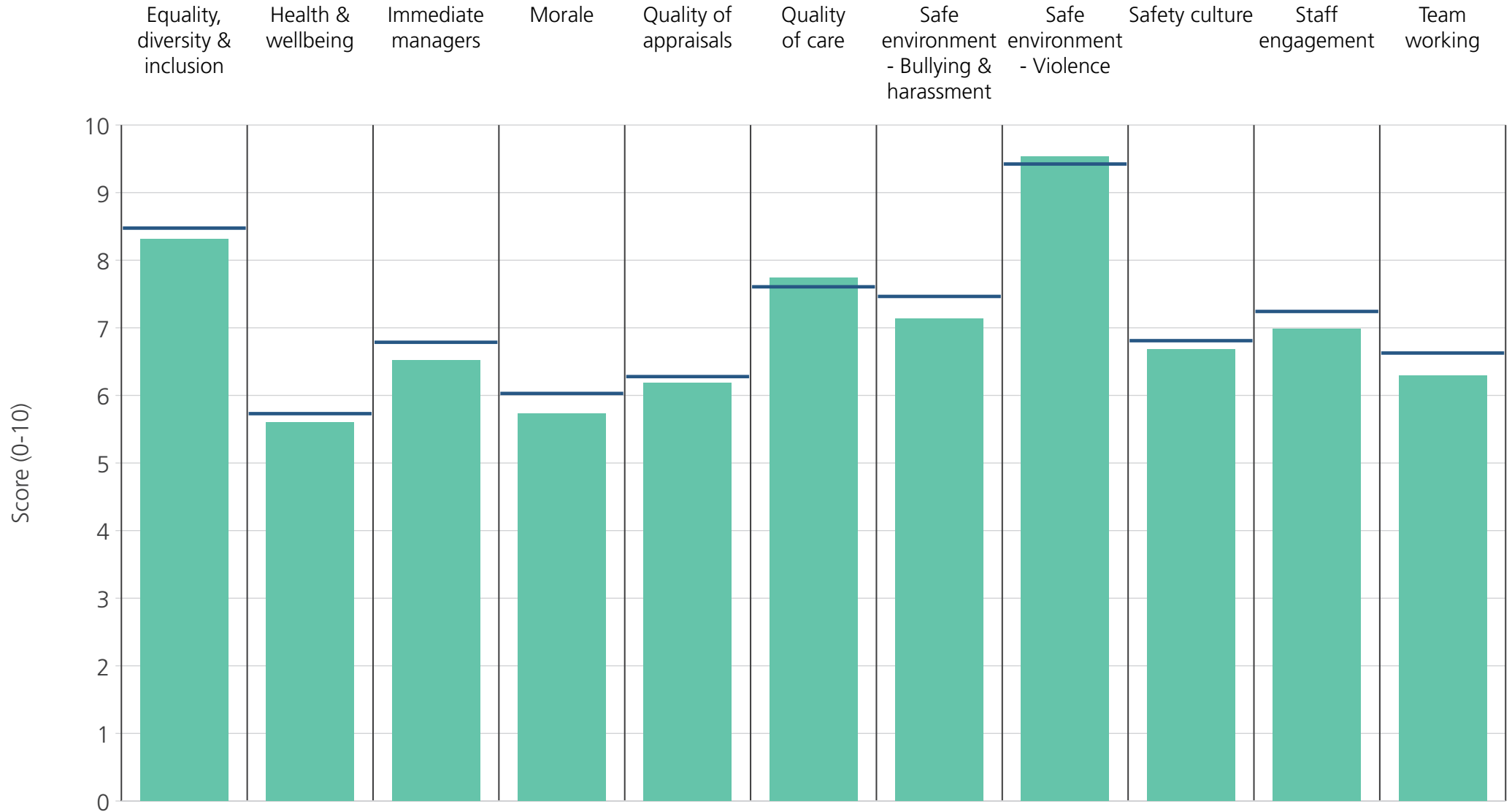
Directorate	8.9	5.9	6.7	6.1	5.8	7.6	7.8	9.7	6.8	7.3	6.6
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	369	373	374	361	297	351	367	368	367	382	382



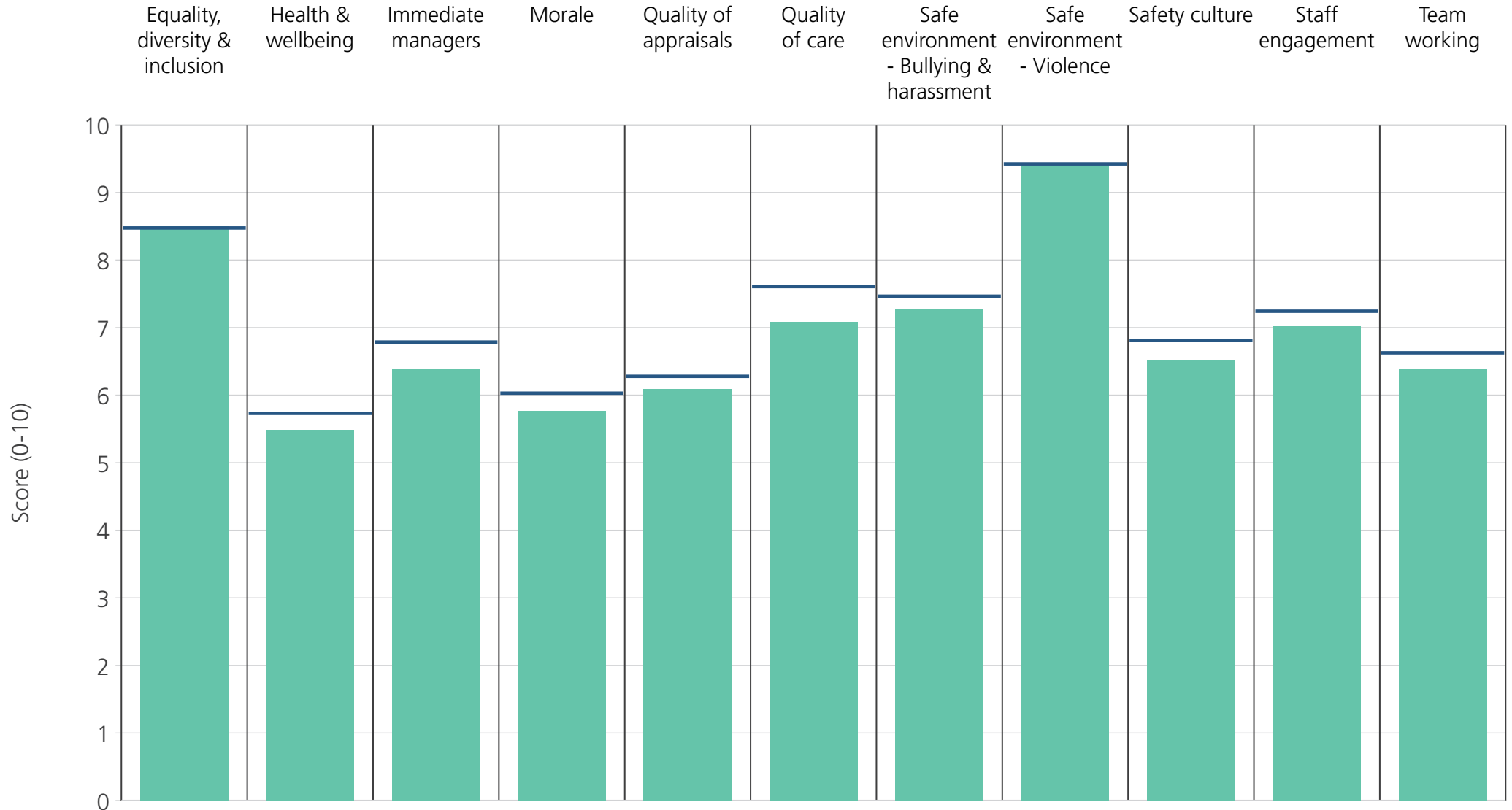
Directorate	8.2	4.9	6.4	5.8	6.0	7.3	6.8	9.4	6.7	7.2	6.5
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	291	294	295	283	213	286	290	292	289	299	296



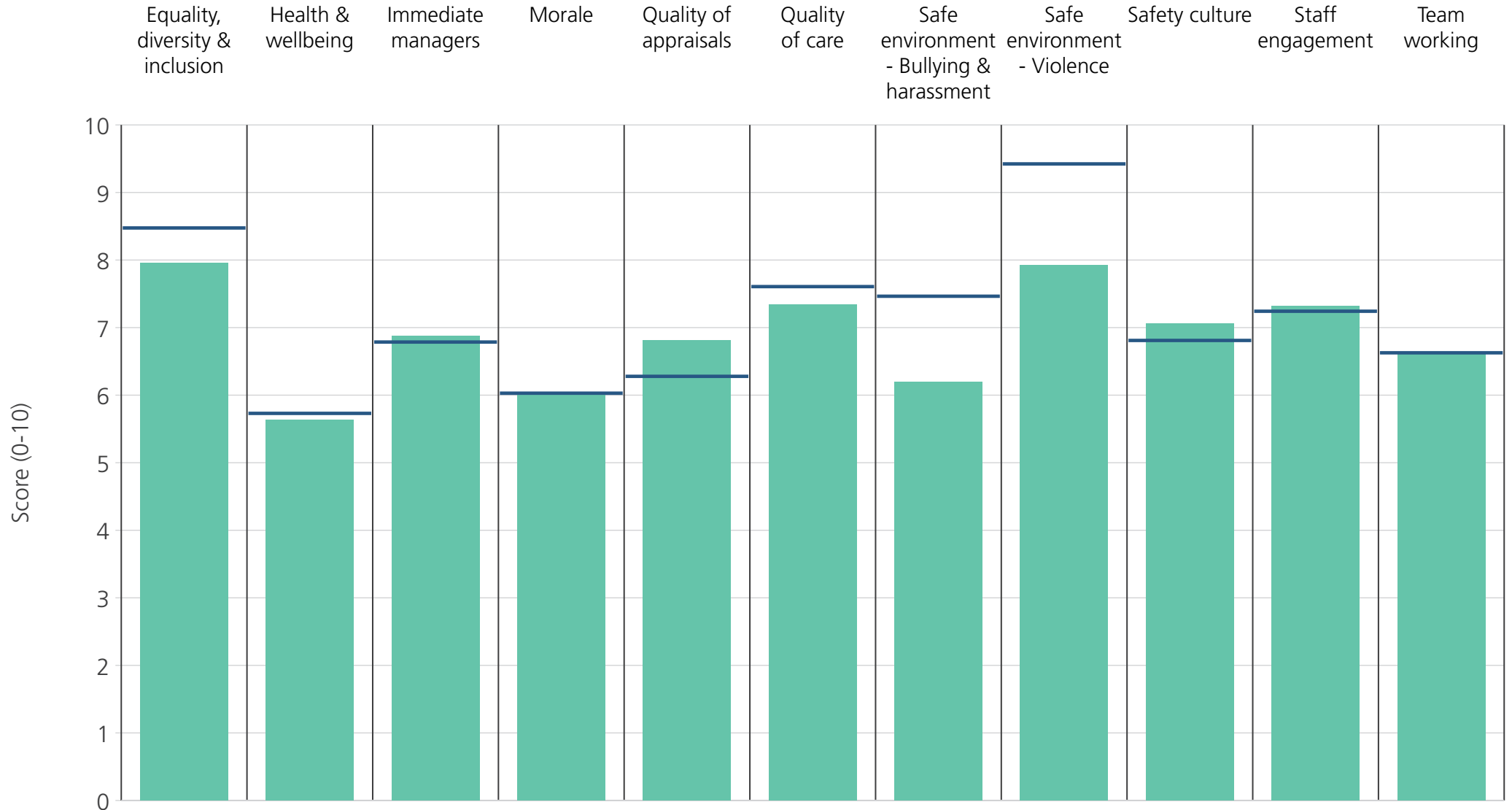
Directorate	8.4	5.7	6.9	6.1	6.8	8.0	7.0	9.5	7.0	7.4	6.7
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	228	231	232	224	182	225	223	225	226	238	238



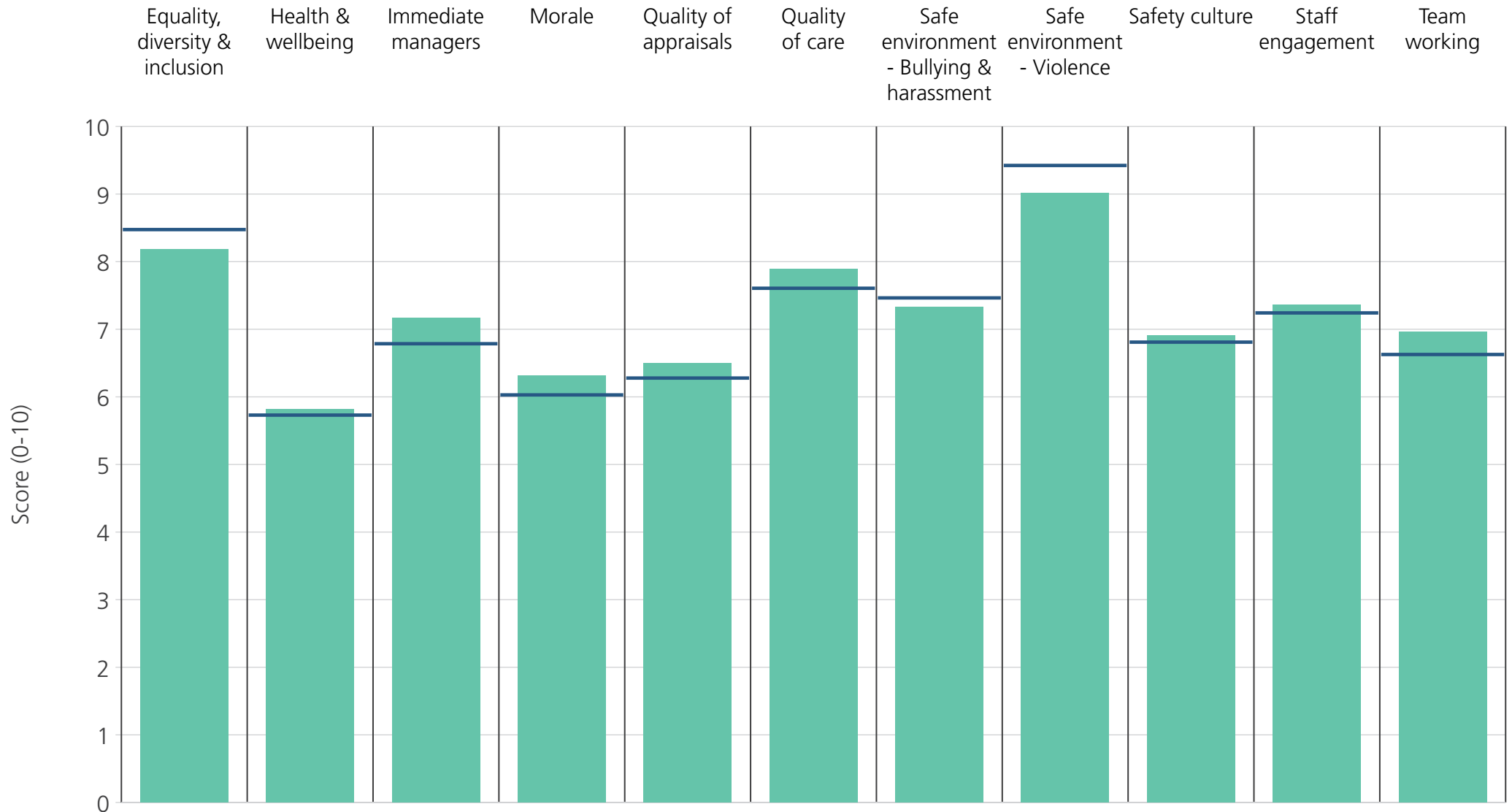
Directorate	8.3	5.6	6.5	5.7	6.2	7.7	7.1	9.5	6.7	7.0	6.3
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	267	272	272	264	229	262	269	270	269	272	270



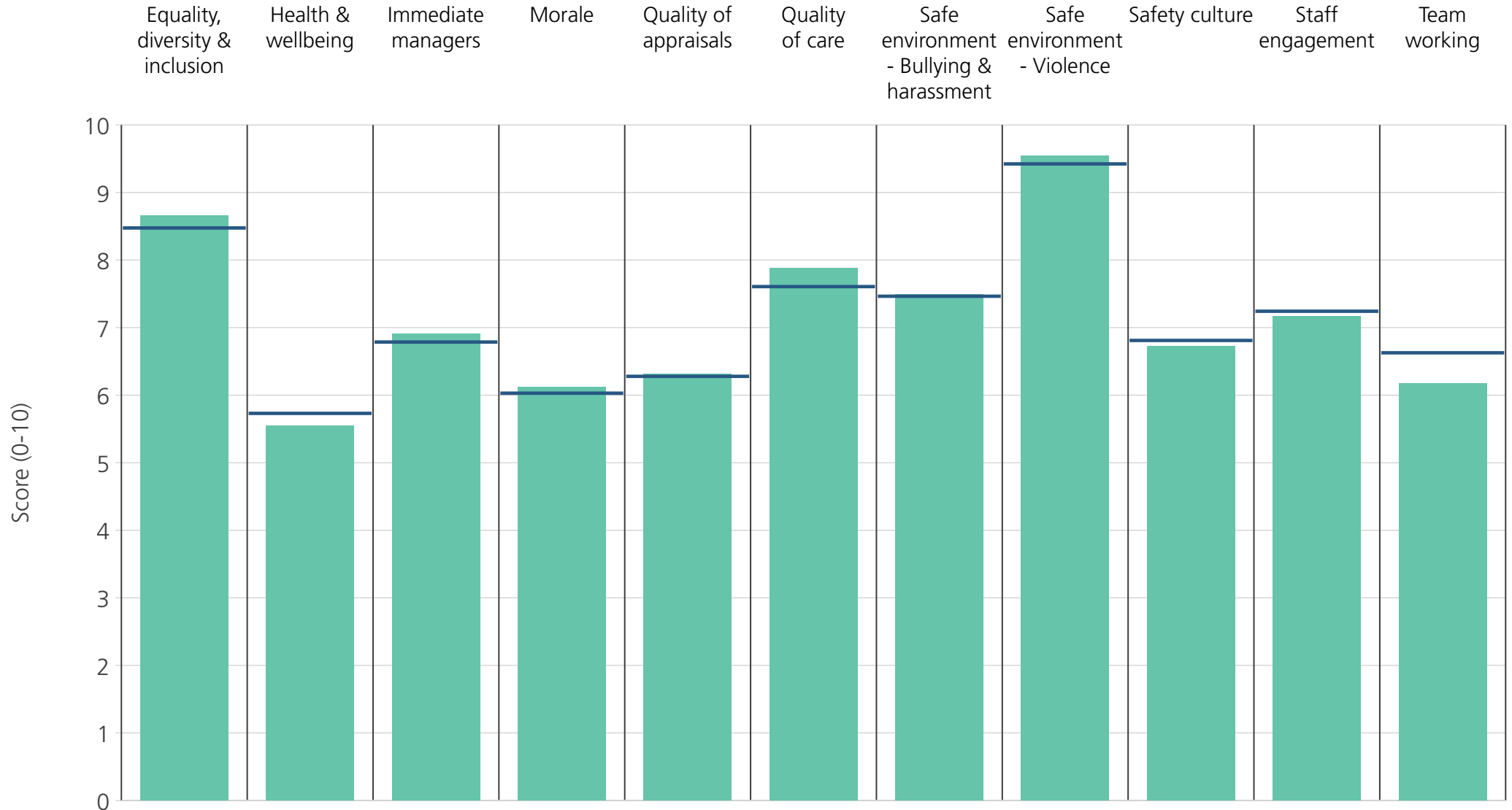
Directorate	8.5	5.5	6.4	5.8	6.1	7.1	7.3	9.4	6.5	7.0	6.4
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	173	173	172	165	134	165	172	171	170	177	176



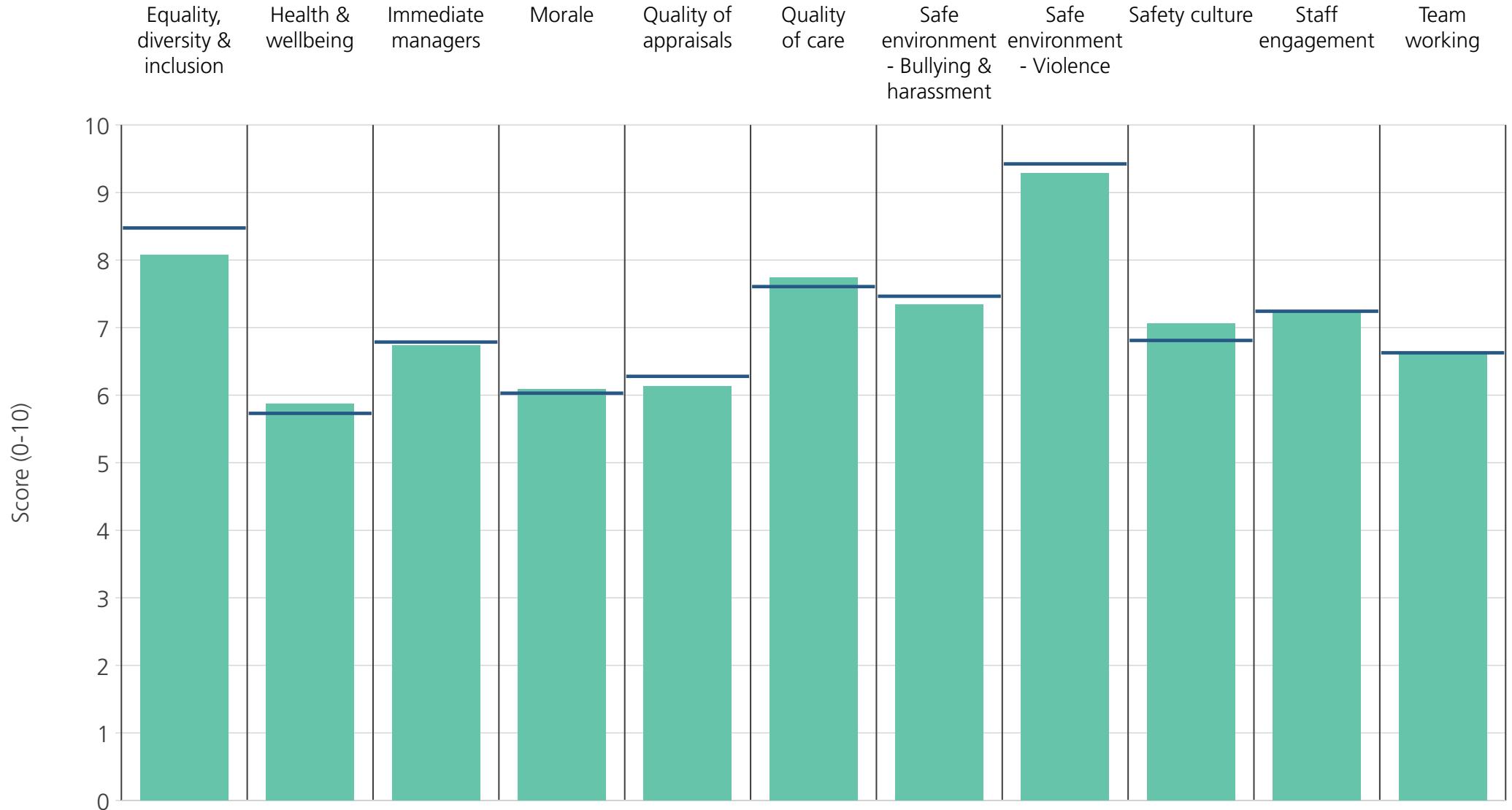
Directorate	8.0	5.6	6.9	6.0	6.8	7.3	6.2	7.9	7.1	7.3	6.6
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	183	185	185	172	150	184	182	181	180	189	187



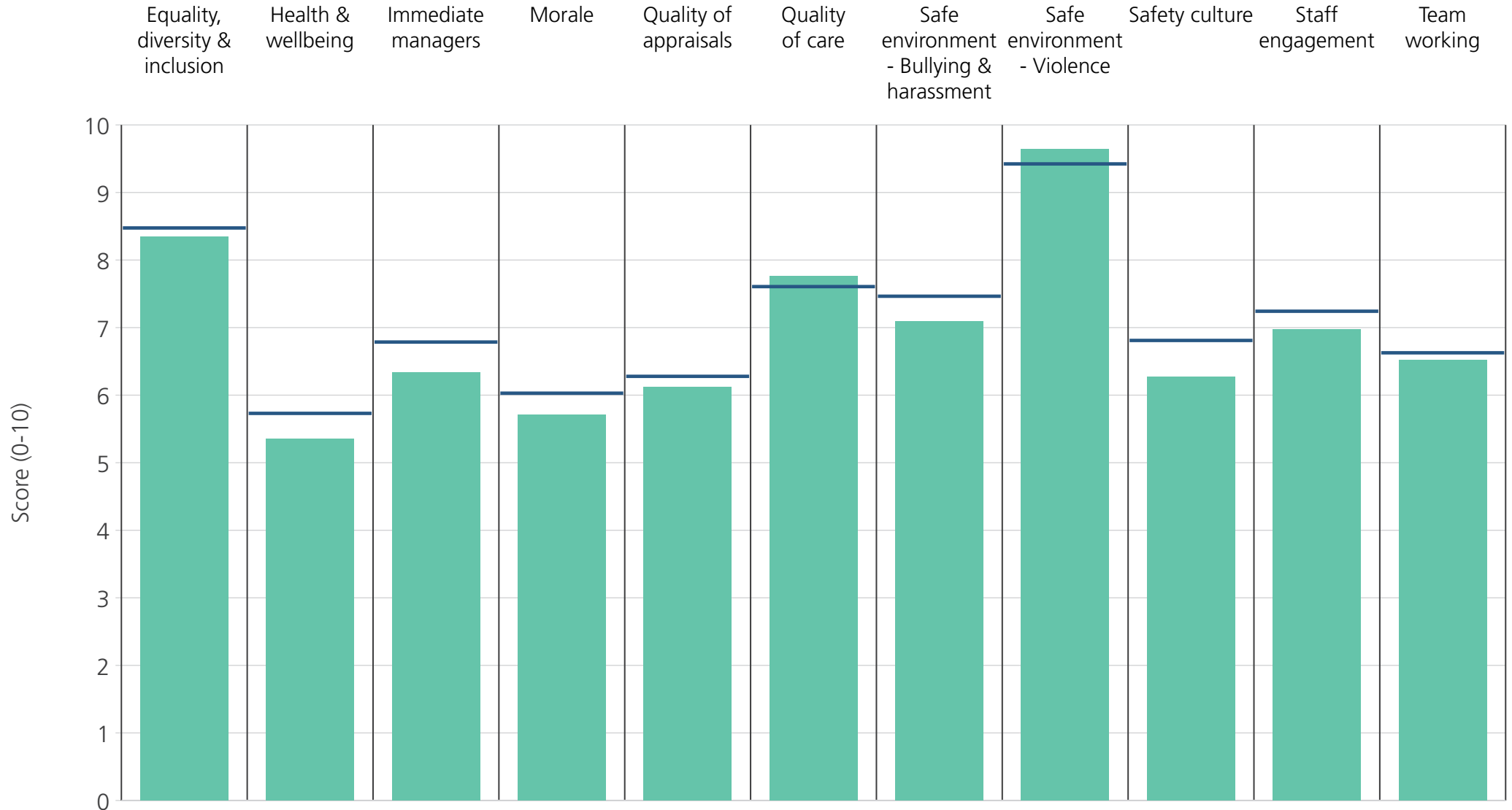
Directorate	8.2	5.8	7.2	6.3	6.5	7.9	7.3	9.0	6.9	7.4	7.0
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	156	156	157	155	131	156	153	152	155	159	159



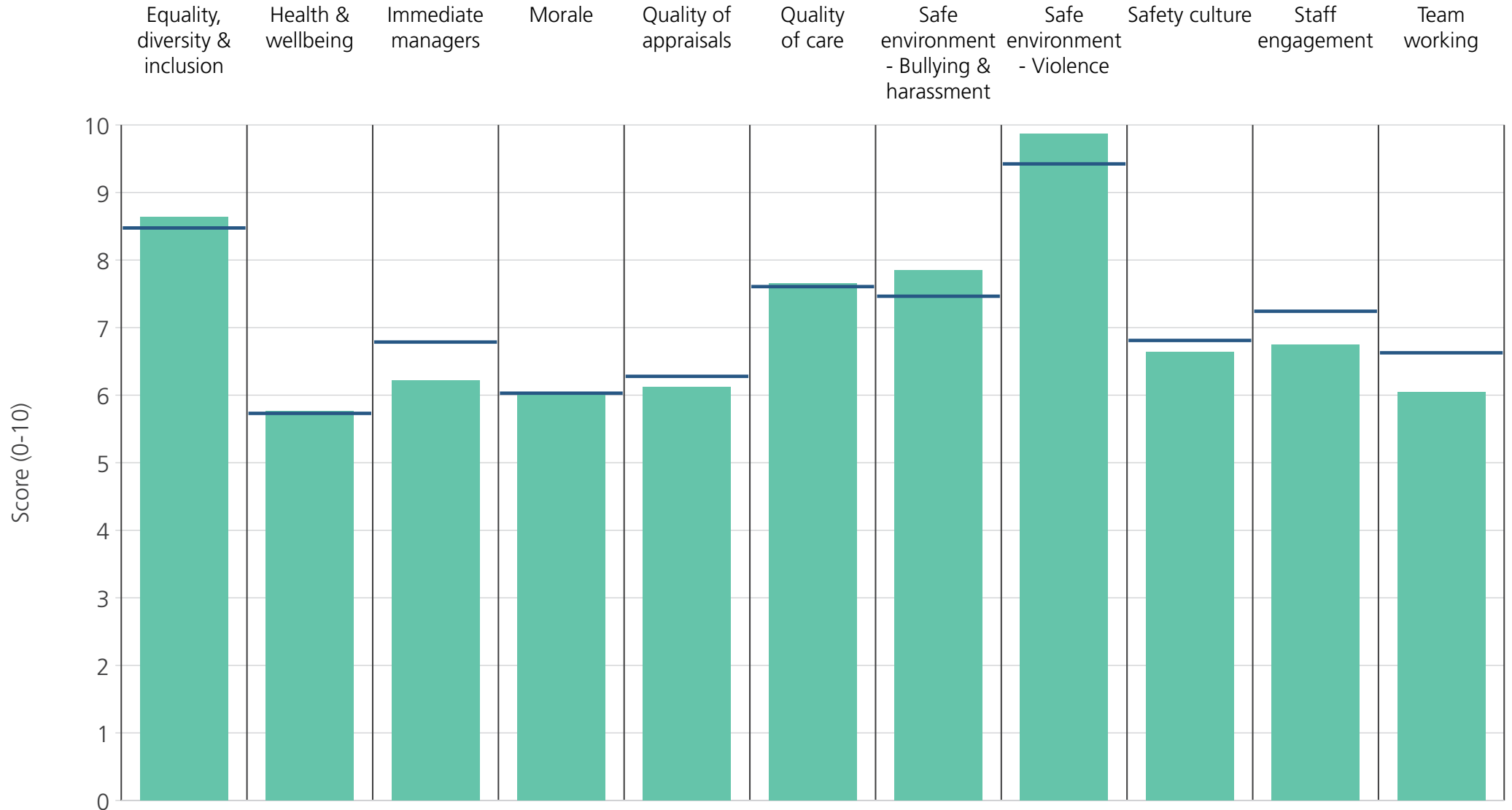
Directorate	8.7	5.5	6.9	6.1	6.3	7.9	7.5	9.5	6.7	7.2	6.2
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	170	172	171	169	134	174	169	170	169	177	179



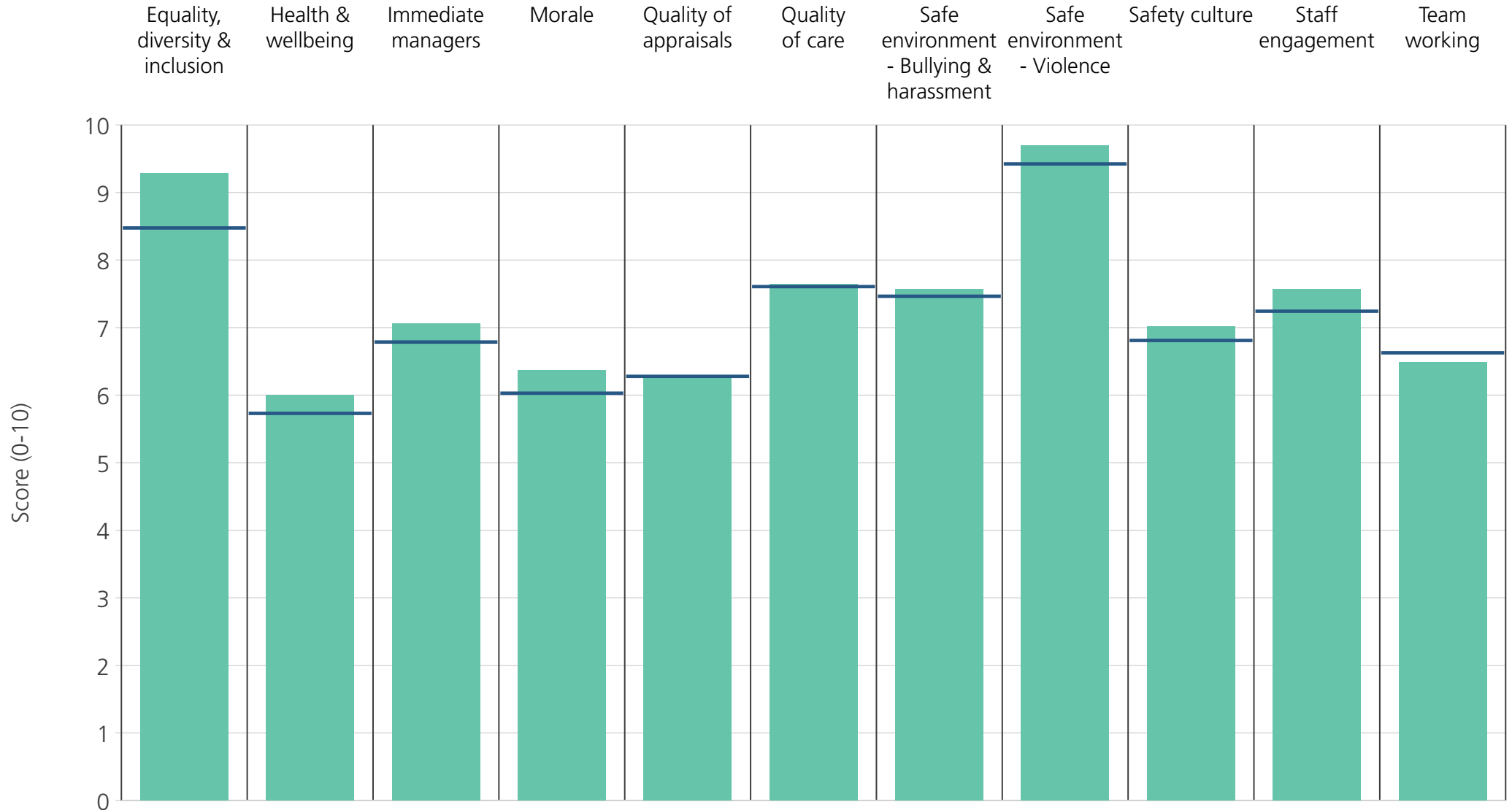
Directorate	8.1	5.9	6.7	6.1	6.1	7.7	7.3	9.3	7.1	7.2	6.6
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	137	140	140	132	111	136	138	137	138	144	140



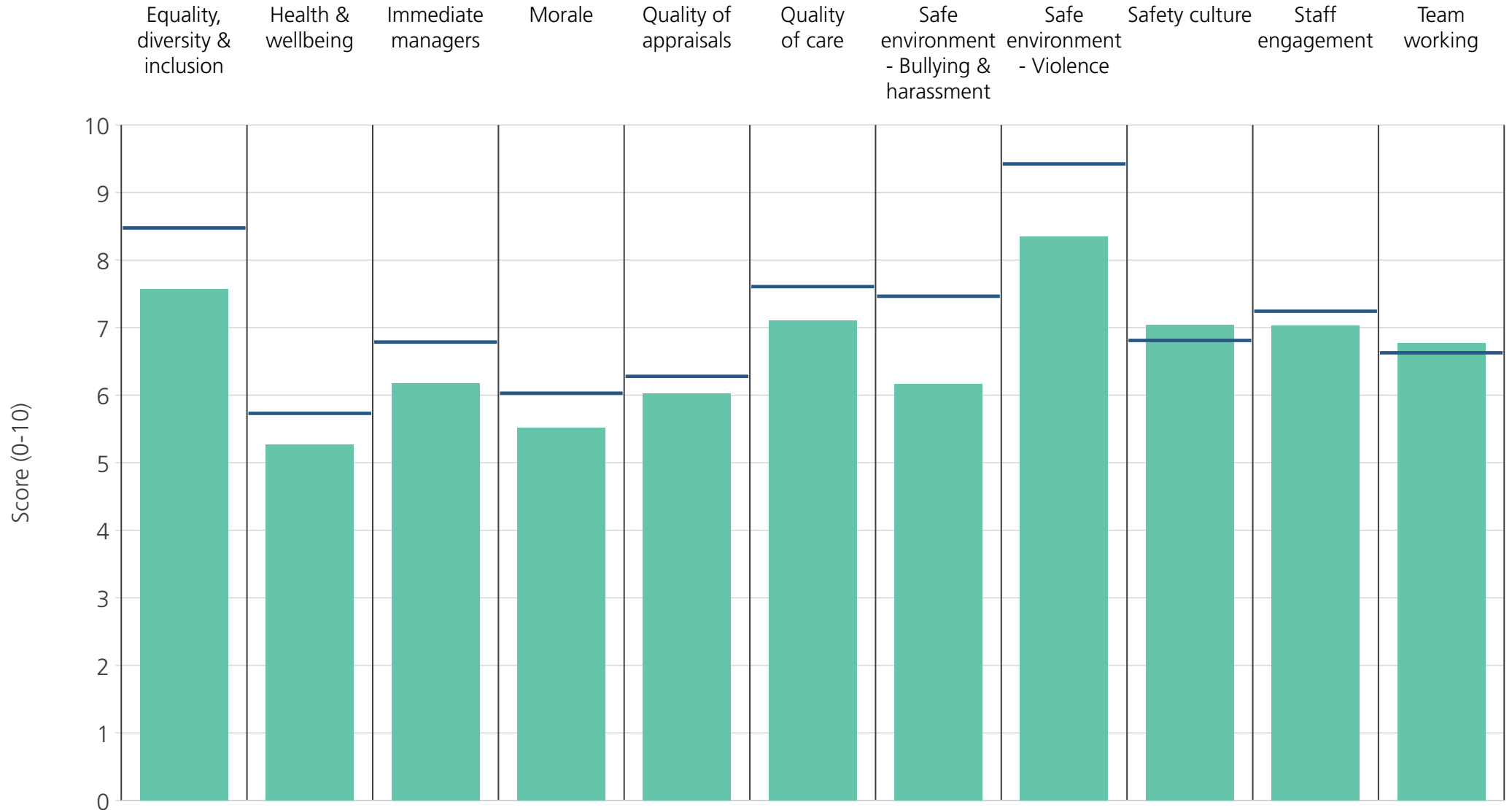
Directorate	8.3	5.4	6.3	5.7	6.1	7.8	7.1	9.6	6.3	7.0	6.5
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	152	152	152	142	112	148	149	150	148	157	156



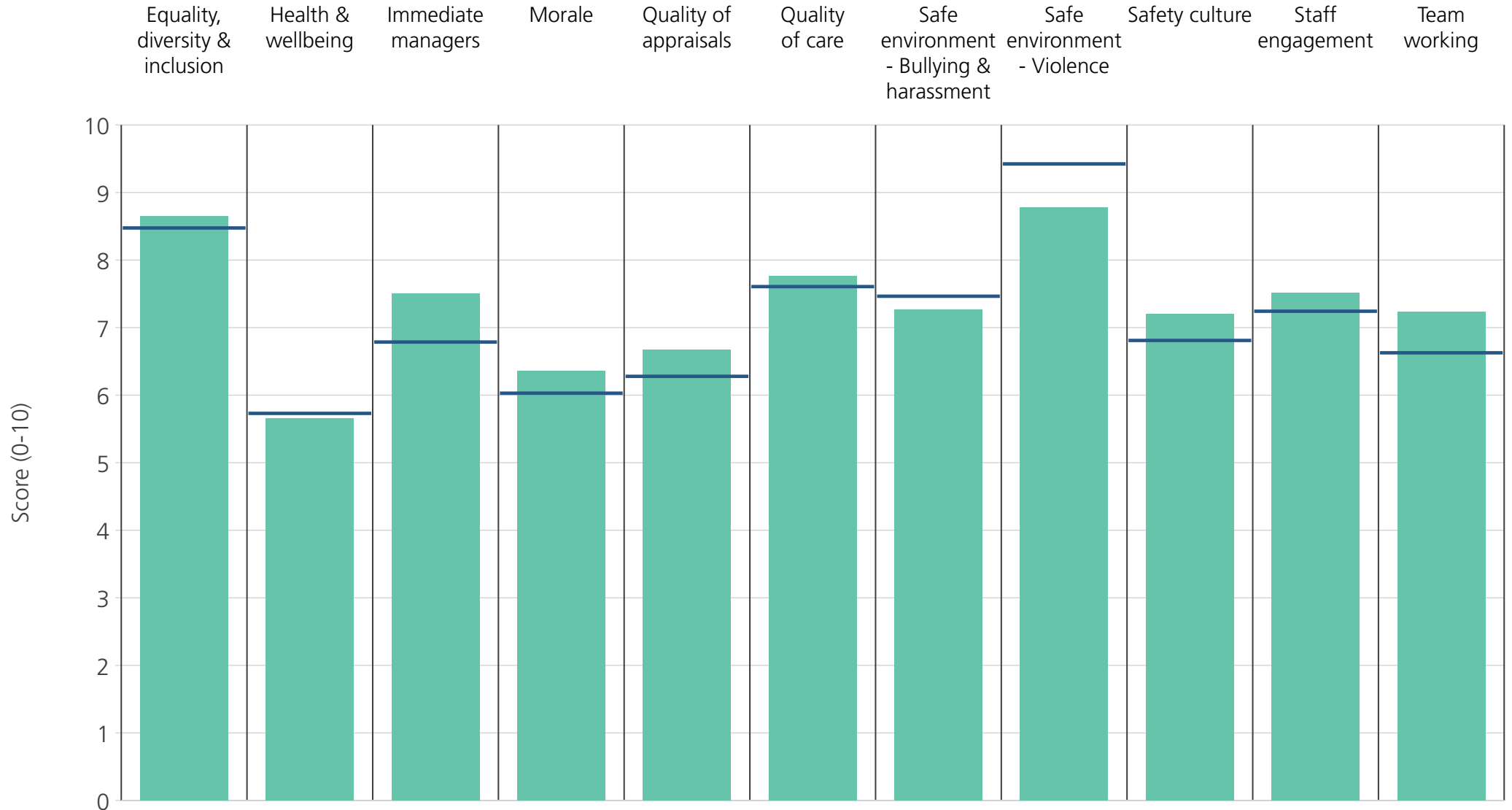
Directorate	8.6	5.8	6.2	6.0	6.1	7.7	7.9	9.9	6.6	6.7	6.0
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	130	129	130	125	78	125	128	129	127	133	130



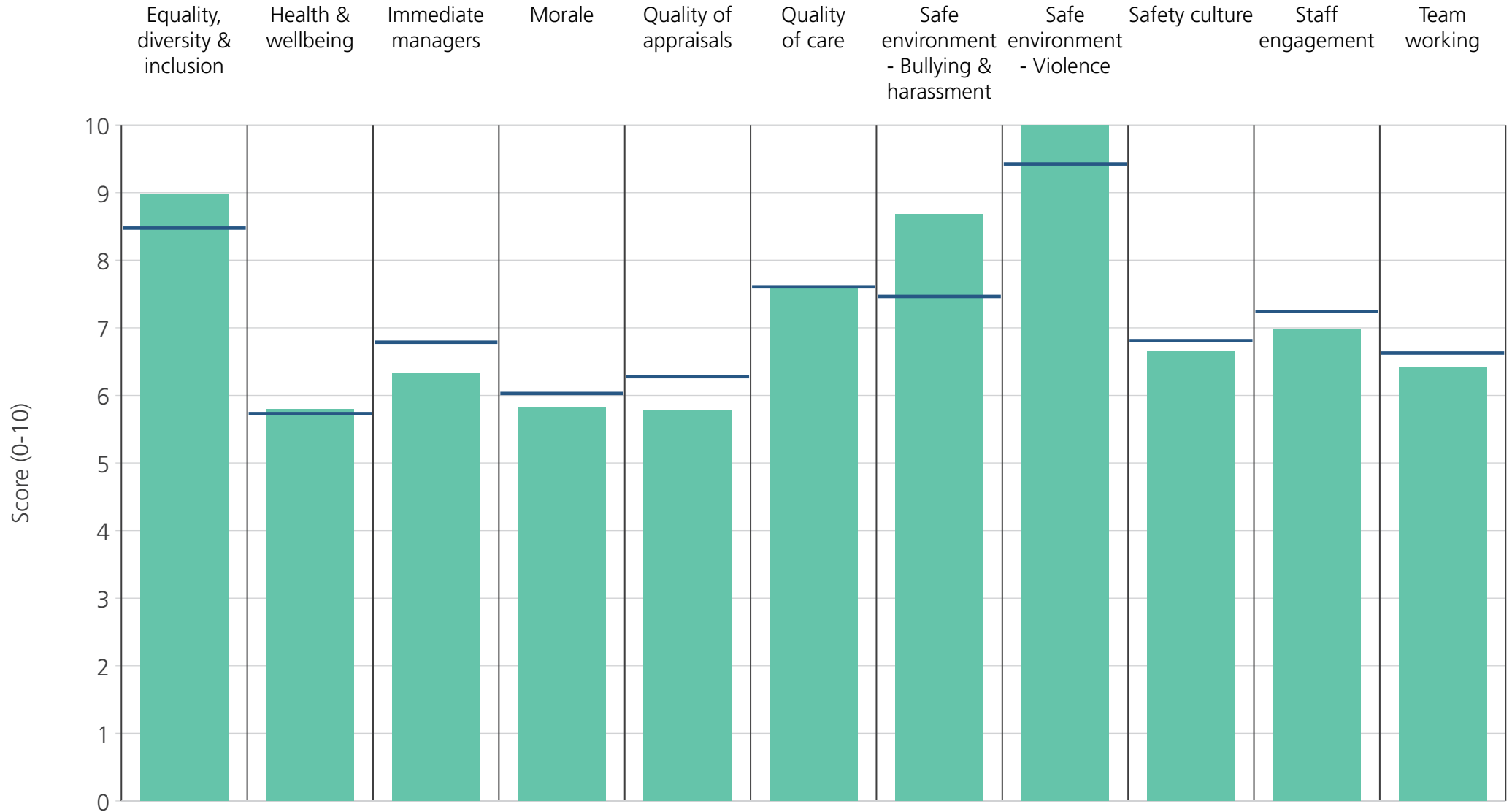
Directorate	9.3	6.0	7.1	6.4	6.3	7.6	7.6	9.7	7.0	7.6	6.5
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	122	124	125	121	99	125	122	121	123	129	128



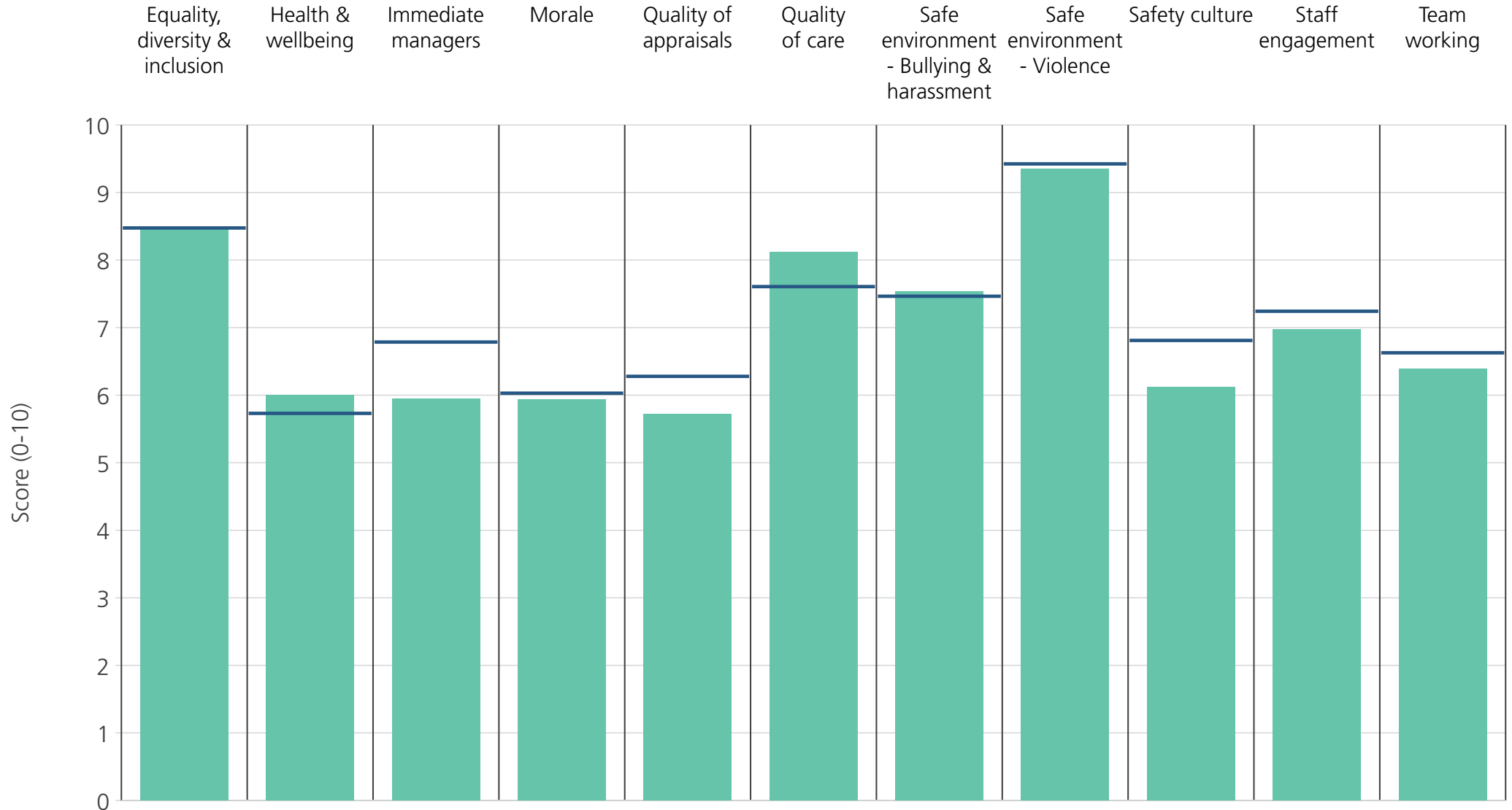
Directorate	7.6	5.3	6.2	5.5	6.0	7.1	6.2	8.3	7.0	7.0	6.8
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	121	123	123	119	106	121	119	121	118	128	128



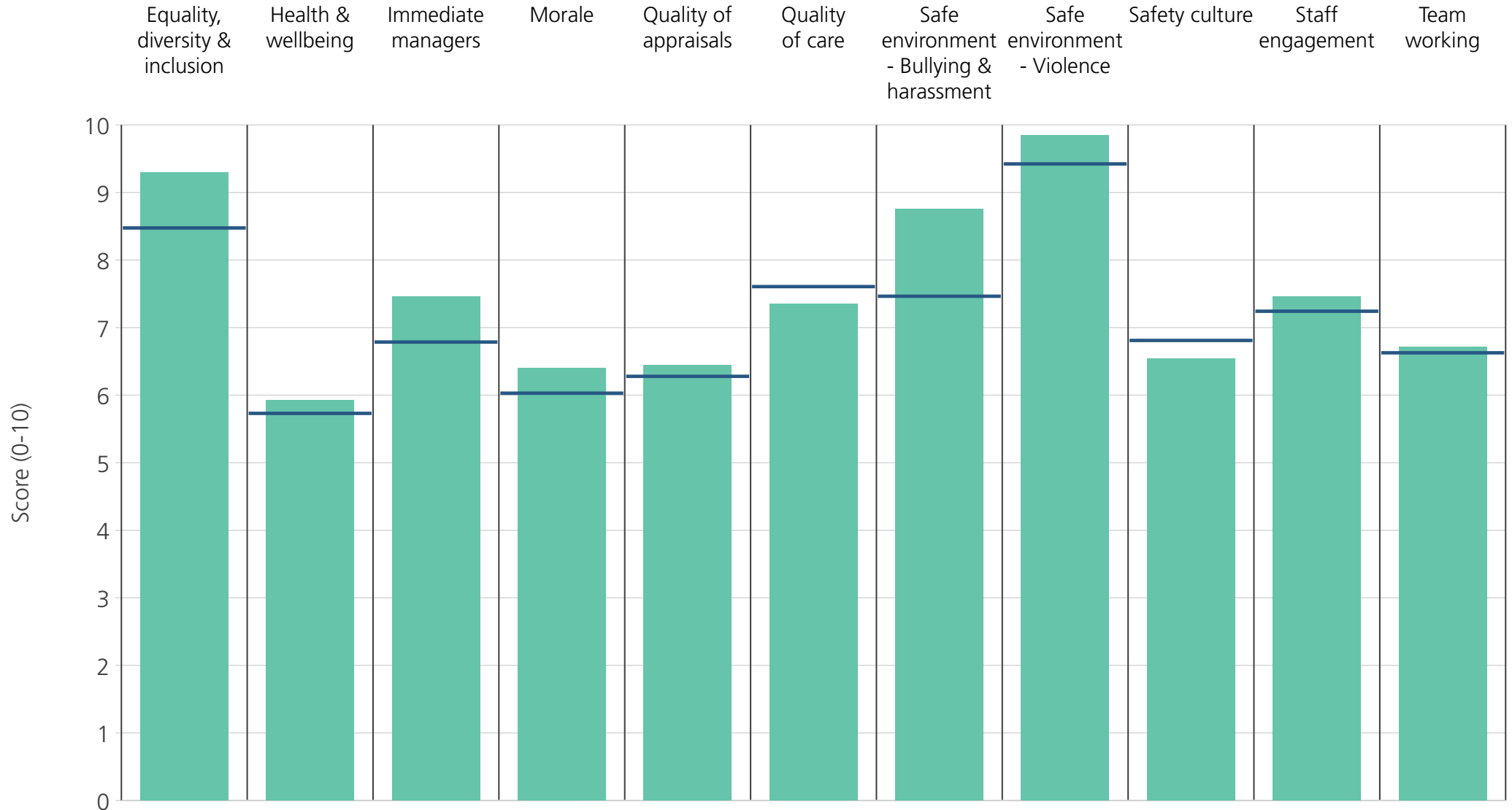
Directorate	8.6	5.7	7.5	6.4	6.7	7.8	7.3	8.8	7.2	7.5	7.2
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	69	69	70	67	57	65	67	67	67	70	70



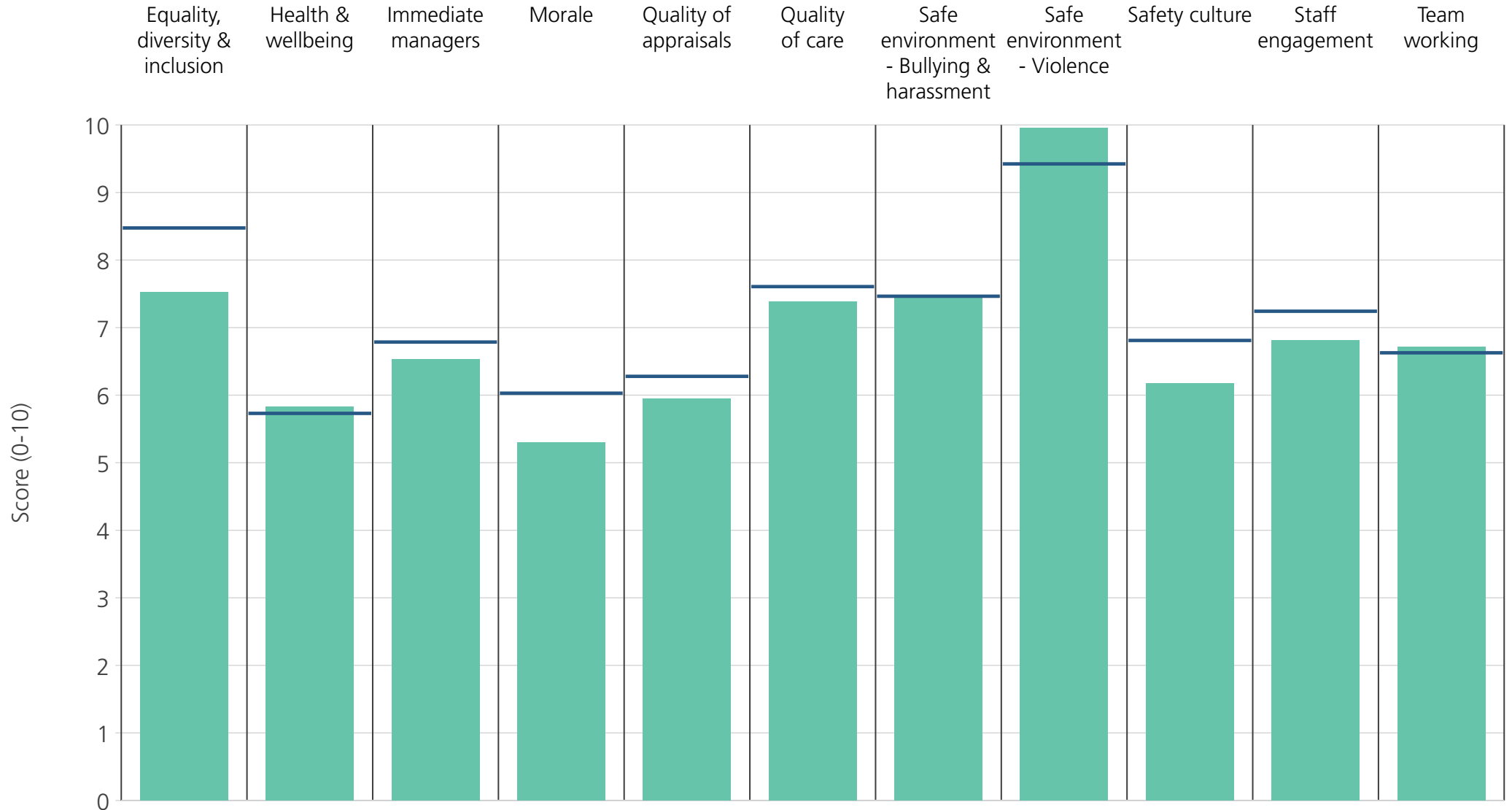
Directorate	9.0	5.8	6.3	5.8	5.8	7.6	8.7	10.0	6.7	7.0	6.4
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	59	60	60	57	50	45	58	58	58	61	60



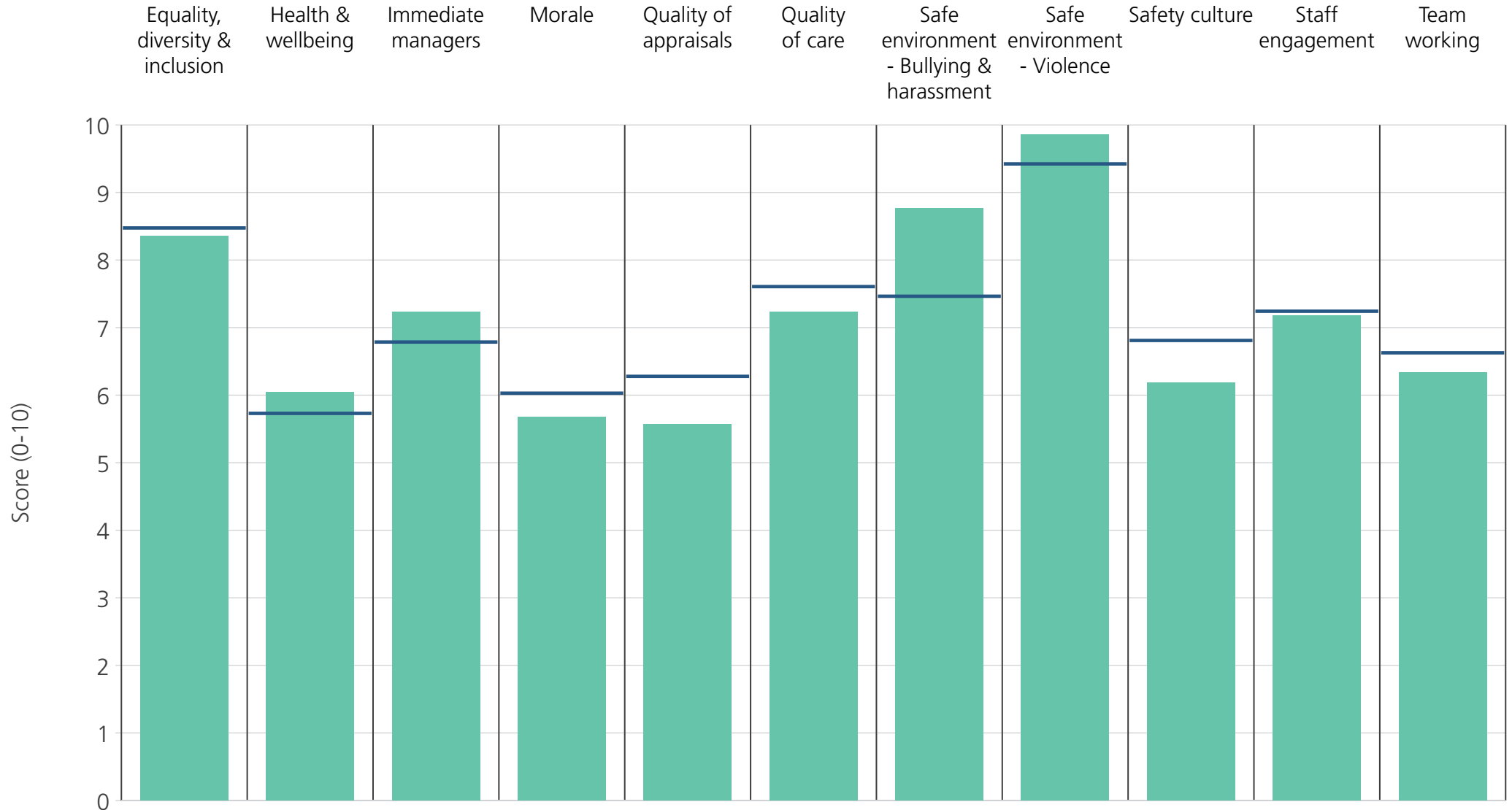
Directorate	8.5	6.0	6.0	5.9	5.7	8.1	7.5	9.3	6.1	7.0	6.4
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	52	52	52	51	45	47	50	51	51	52	52



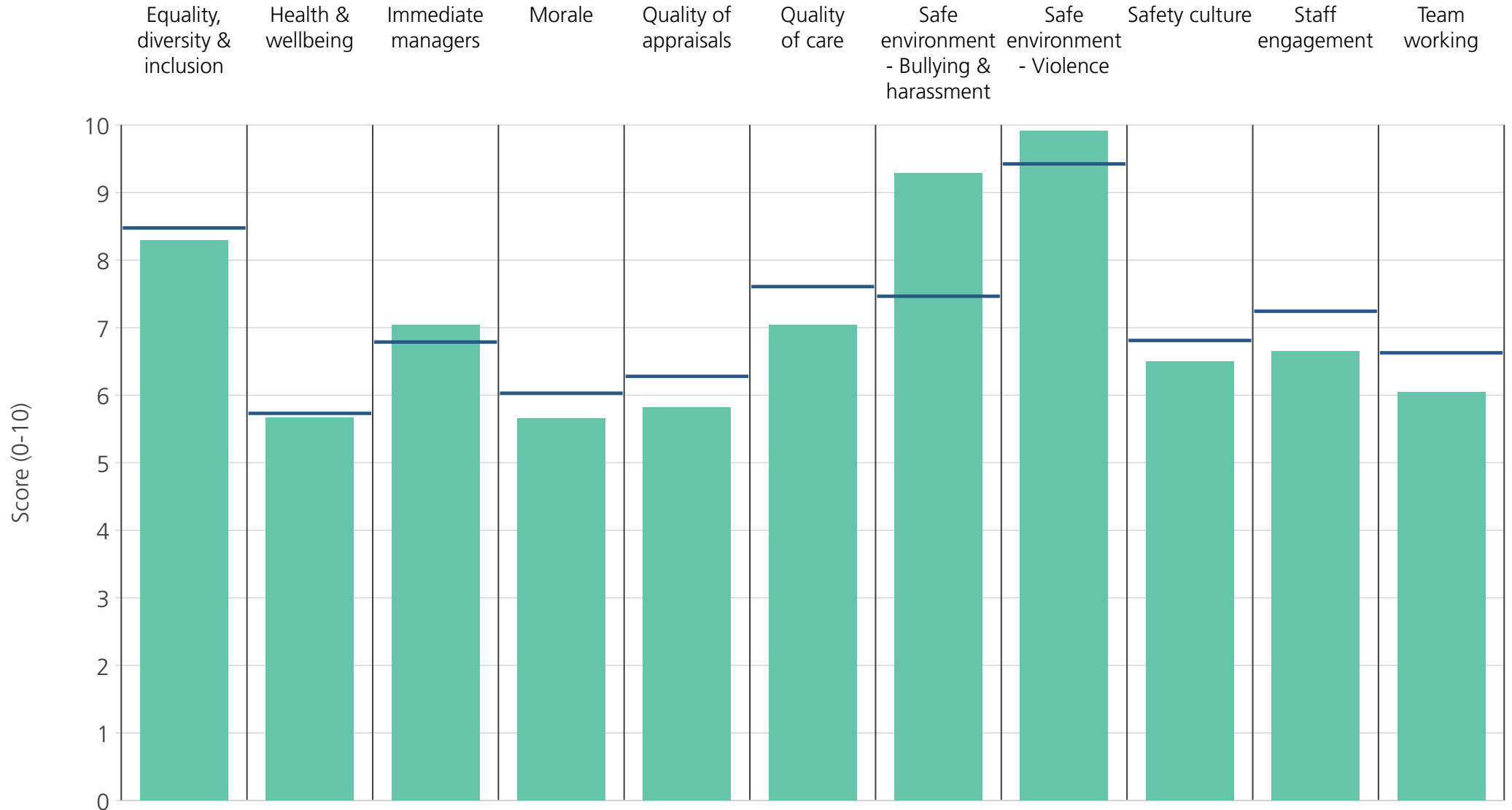
Directorate	9.3	5.9	7.5	6.4	6.4	7.4	8.8	9.8	6.5	7.5	6.7
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	64	64	66	63	46	43	64	64	63	67	67



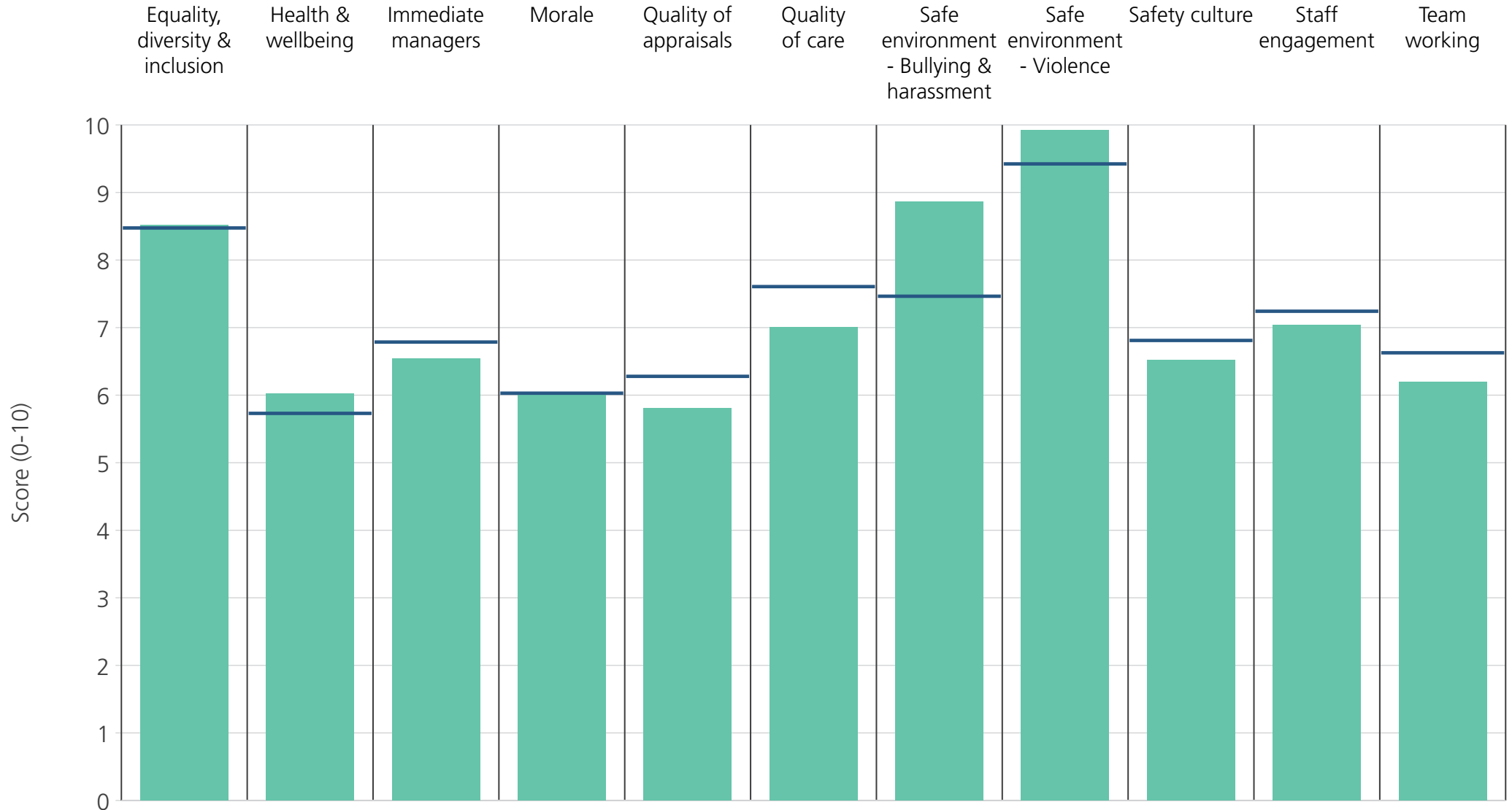
Directorate	7.5	5.8	6.5	5.3	6.0	7.4	7.5	10.0	6.2	6.8	6.7
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	68	68	68	68	46	49	68	68	68	69	68



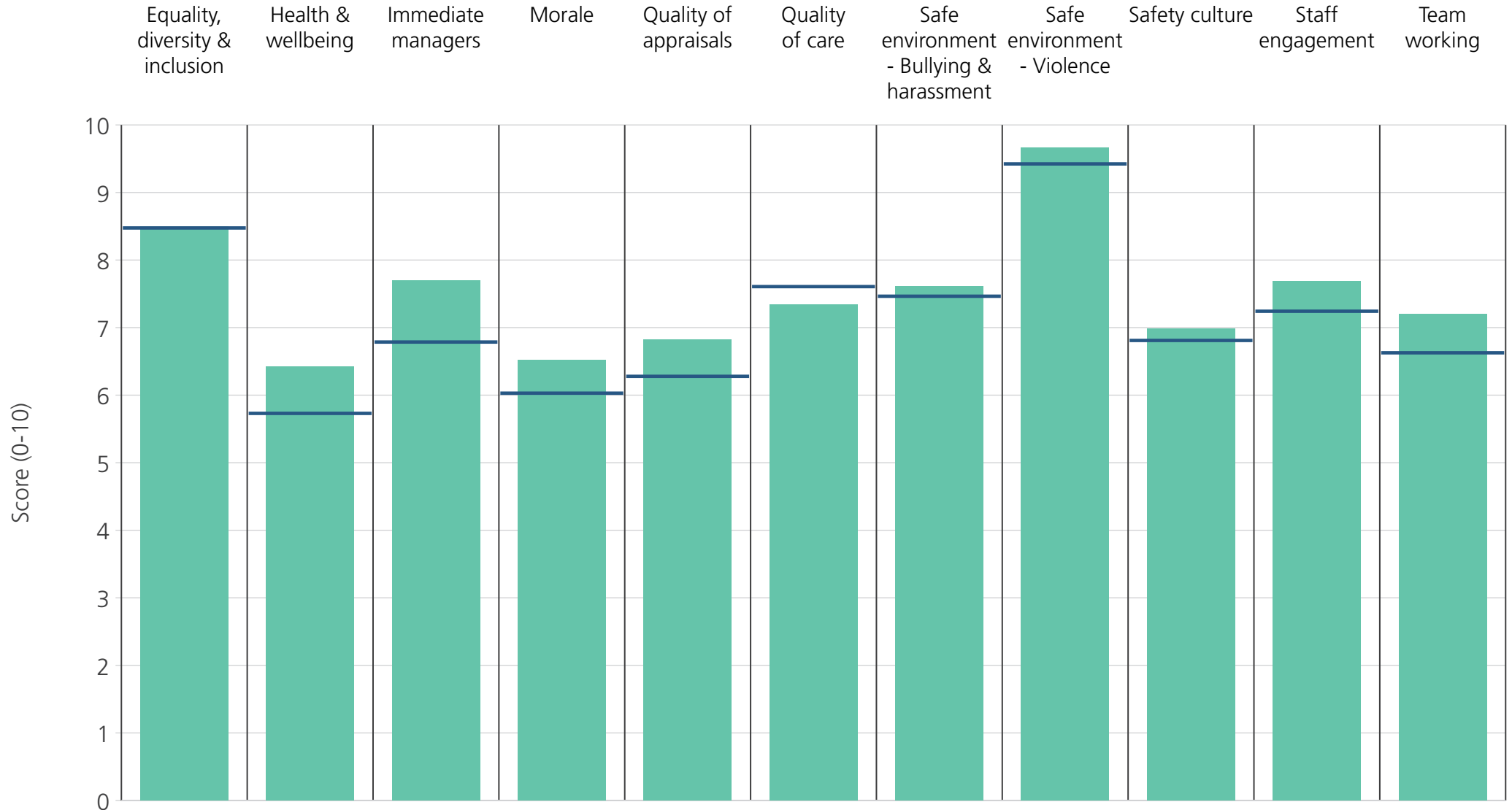
Directorate	8.4	6.0	7.2	5.7	5.6	7.2	8.8	9.9	6.2	7.2	6.3
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	46	46	46	44	33	28	46	46	45	45	45



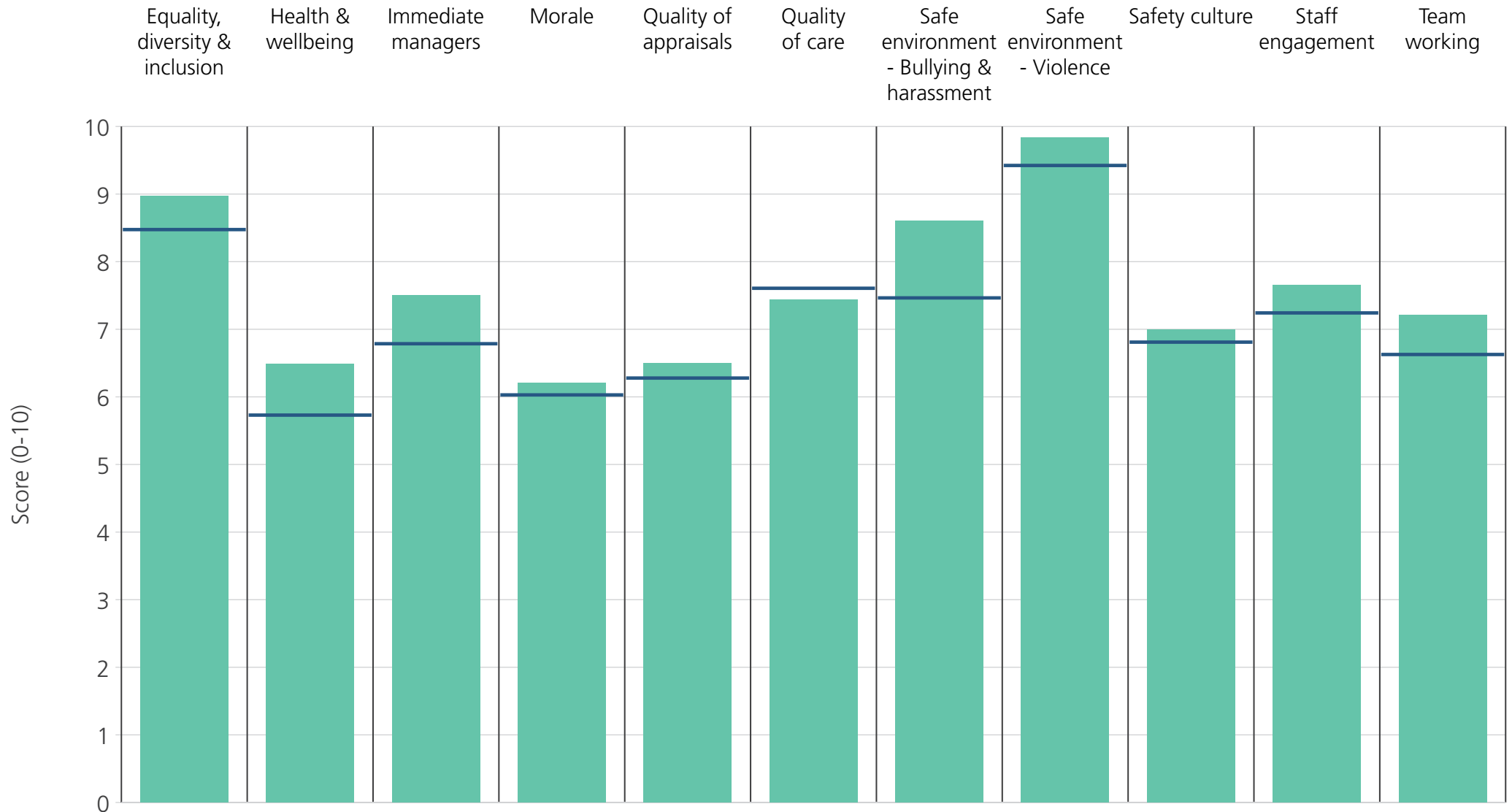
Directorate	8.3	5.7	7.0	5.7	5.8	7.0	9.3	9.9	6.5	6.6	6.0
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	37	38	37	38	32	27	37	38	37	39	37



Directorate	8.5	6.0	6.5	6.0	5.8	7.0	8.9	9.9	6.5	7.0	6.2
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	44	44	44	43	31	15	44	44	42	44	44



Directorate	8.5	6.4	7.7	6.5	6.8	7.3	7.6	9.7	7.0	7.7	7.2
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	41	40	40	40	33	33	39	40	41	41	41



Directorate	9.0	6.5	7.5	6.2	6.5	7.4	8.6	9.8	7.0	7.7	7.2
Your org	8.5	5.7	6.8	6.0	6.3	7.6	7.5	9.4	6.8	7.2	6.6
Responses	251	252	252	246	211	145	250	248	246	256	255