

East Kent Hospitals University NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3	General Surgery	26
Themes – Directorates 1	4	Head & Neck	27
Surgery and Anaesthetics Care Group	5	Renal Directorate	28
Clinical Support Services Care Group	6	Cancer, Clinical Haematology and Haemophilia	29
General and Specialist Medicine Care Group	7	Vascular, Inter Radiology & Urology	30
Women's and Children's Care Group	8	Pharmacy	31
Urgent and Emergency Care Group	9	Gastroenterology and Endoscopy	32
Corporate Care Group	10	Cardiology	33
Surgery, Head & Neck, Breast Surgery and Dermatology Care Group	11	Finance and Performance Management	34
Cancer Care Group	12	Stroke Services	35
Strategic Development and Capital Planning Care Group	13	Information Technology	36
Themes – Directorates 2	14	Human Resources	37
Anaesthetics	15	Other	38
Emergency Medicine	16		
Womens Health	17		
Child Health	18		
General Medicine	19		
Radiological Sciences	20		
Pathology EKHUFT	21		
Outpatient Services	22		
Therapies	23		
Trauma & Orthopaedics	24		
HCOOP	25		

This directorate report for East Kent Hospitals University NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by East Kent Hospitals University NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

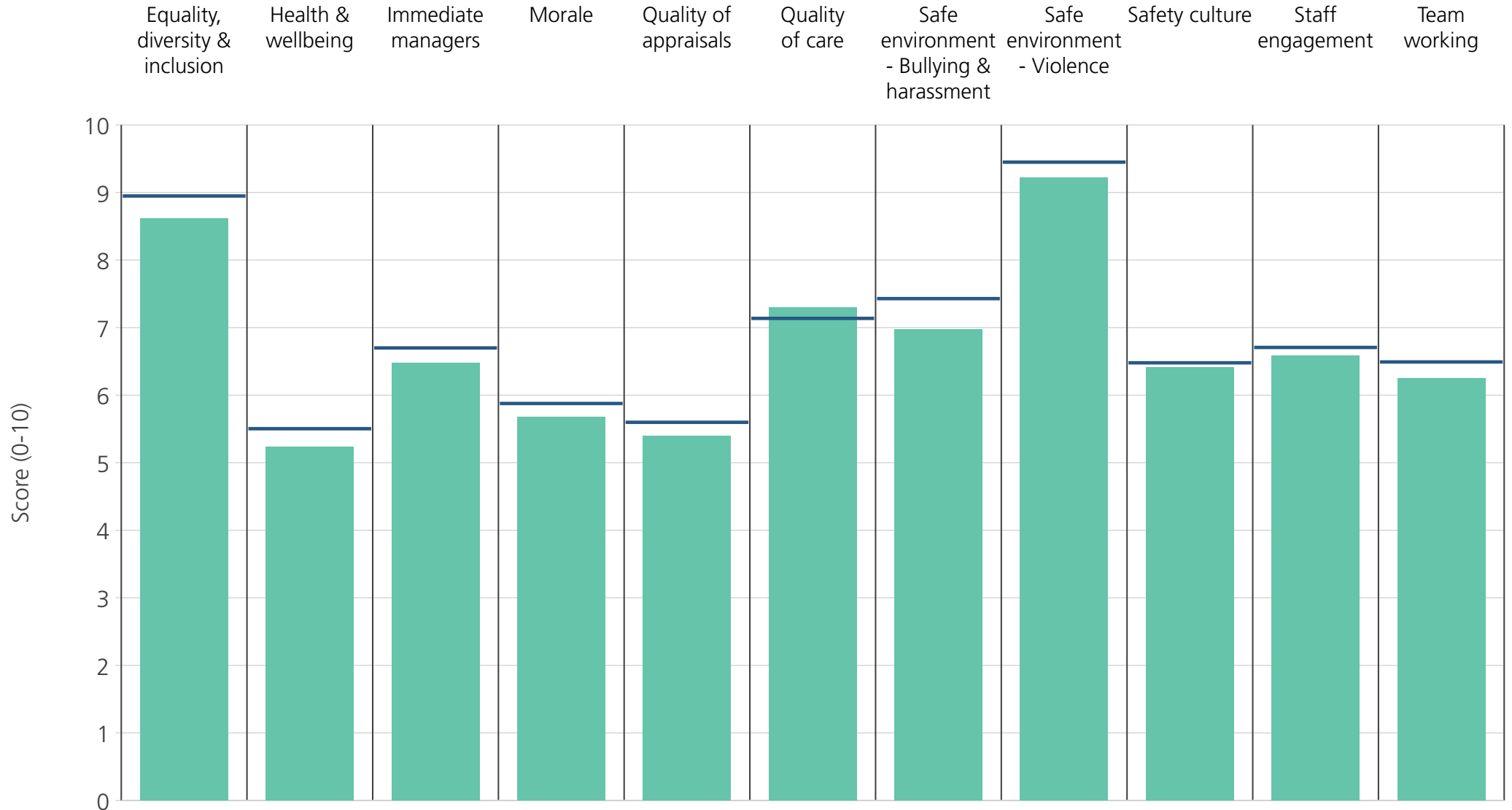
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



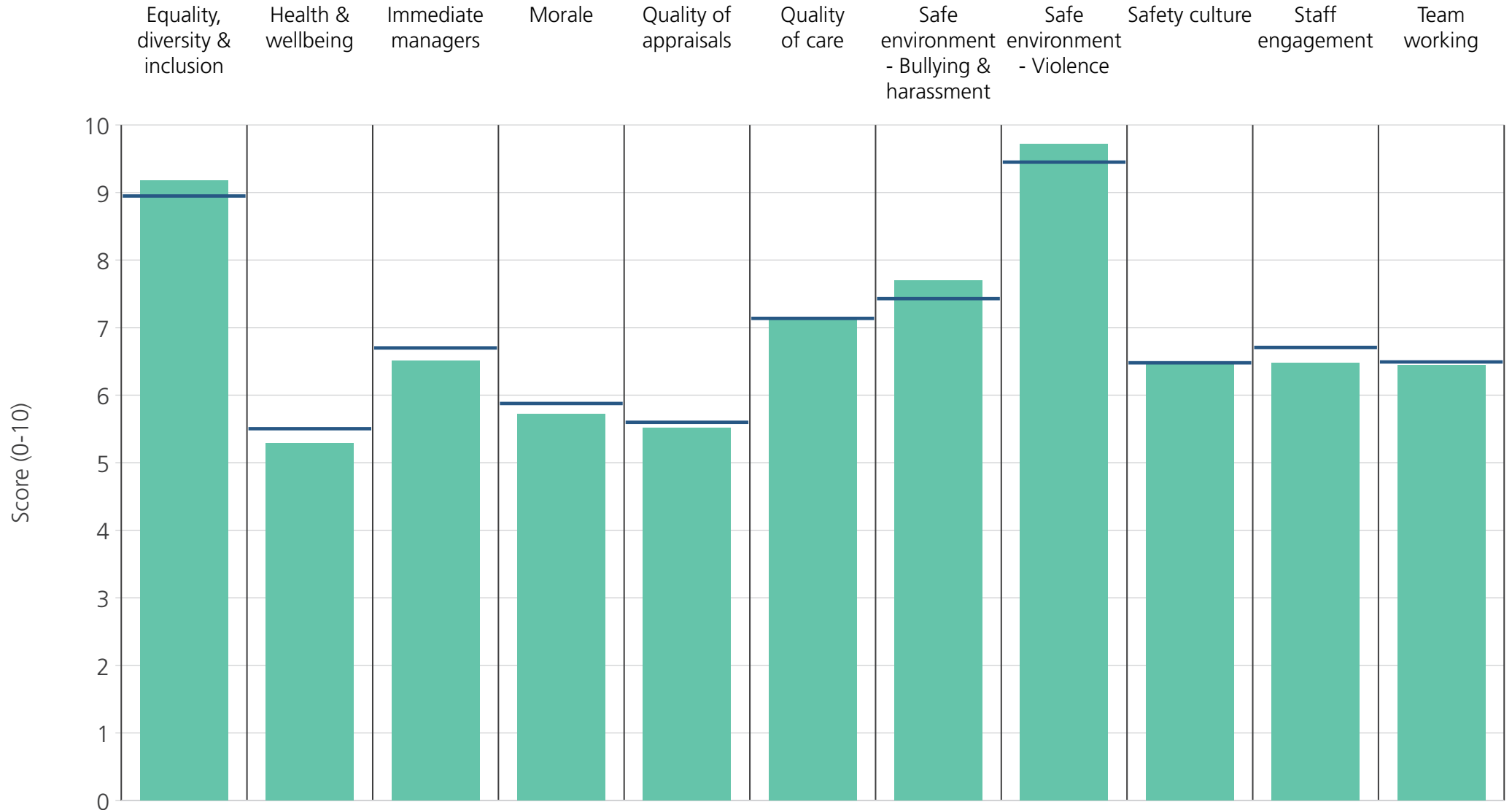
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

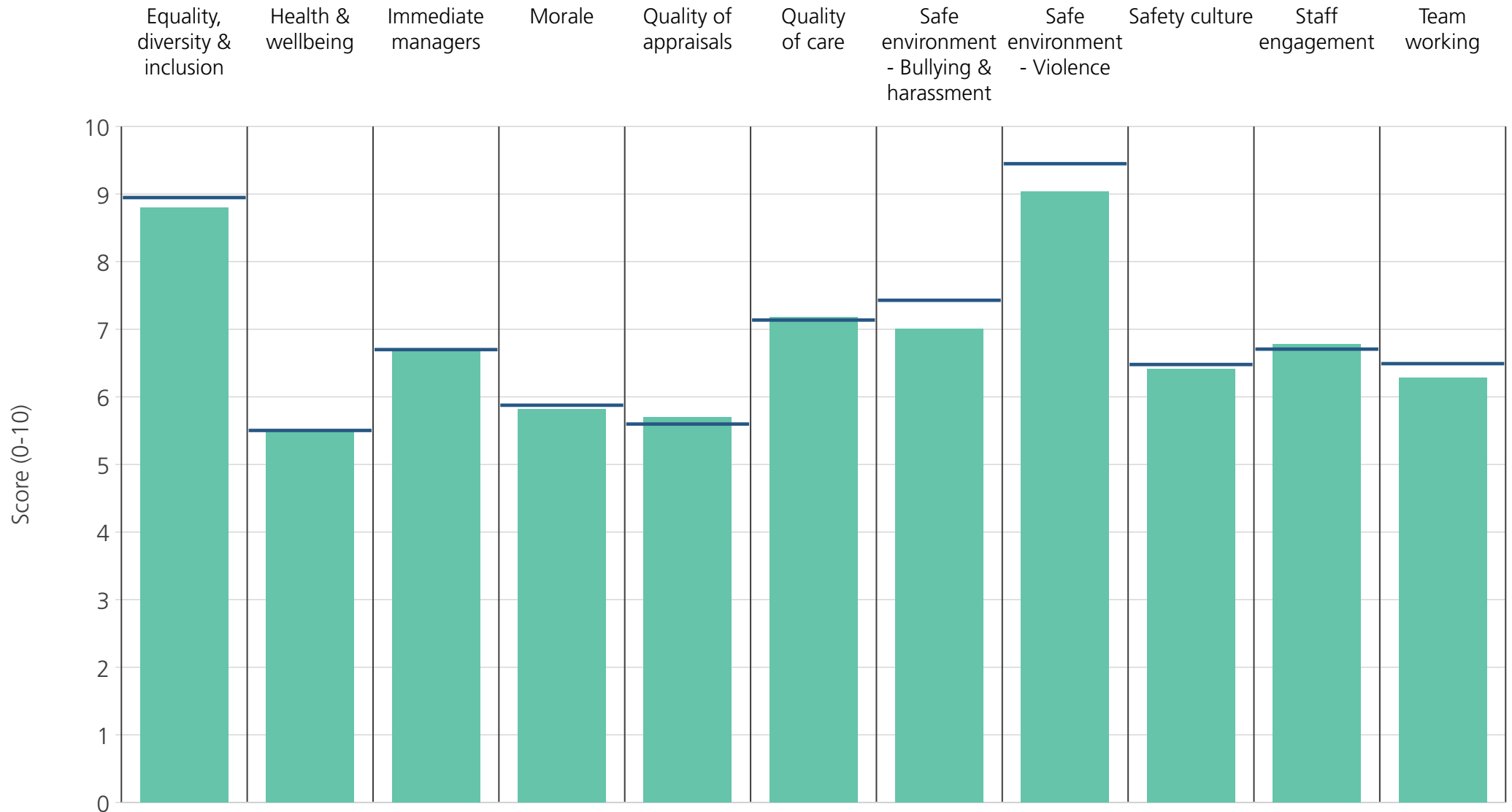
East Kent Hospitals University NHS Foundation Trust
2019 NHS Staff Survey Results



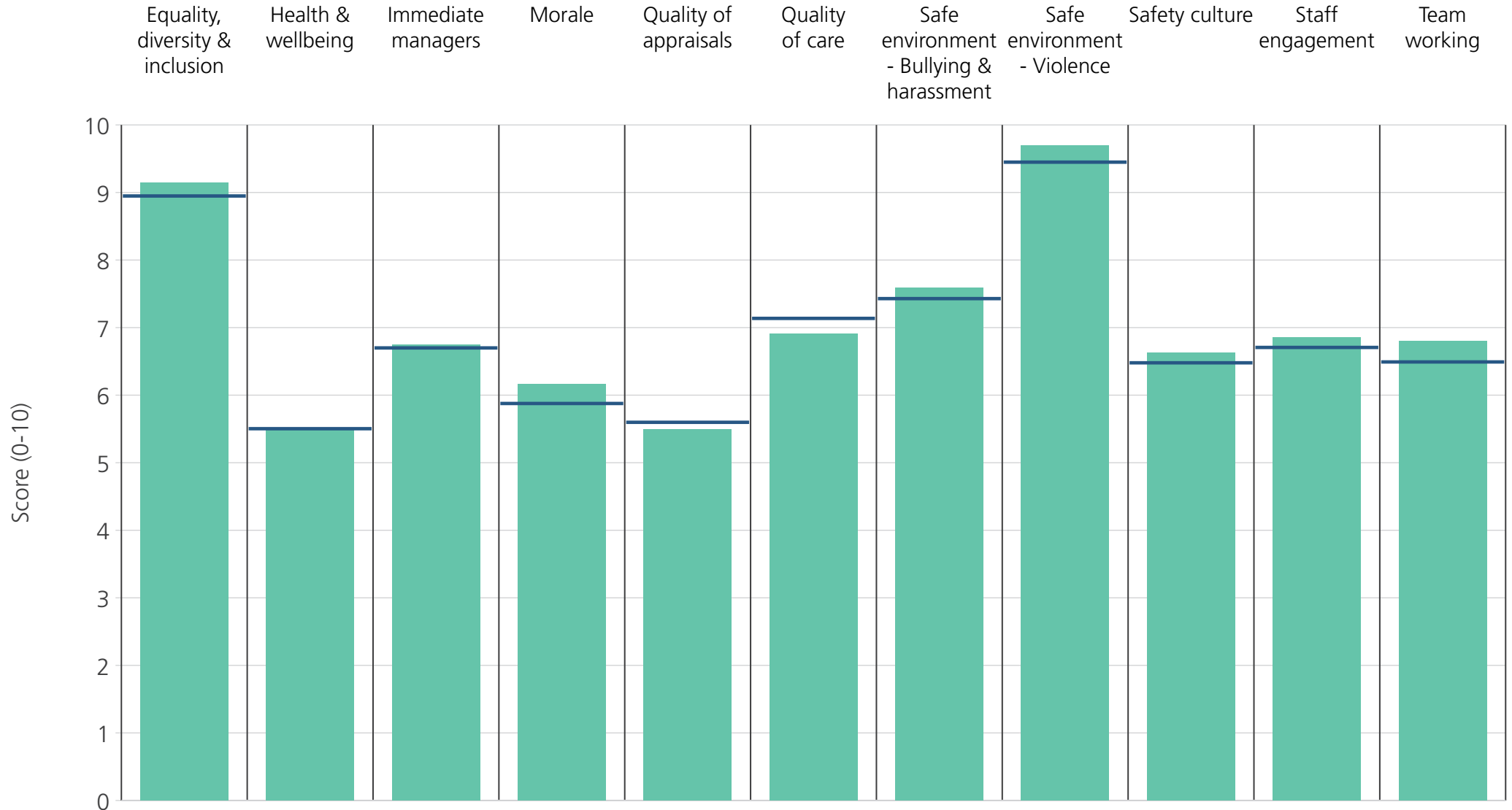
Directorate	8.6	5.2	6.5	5.7	5.4	7.3	7.0	9.2	6.4	6.6	6.3
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	839	846	848	820	684	821	830	835	831	868	861



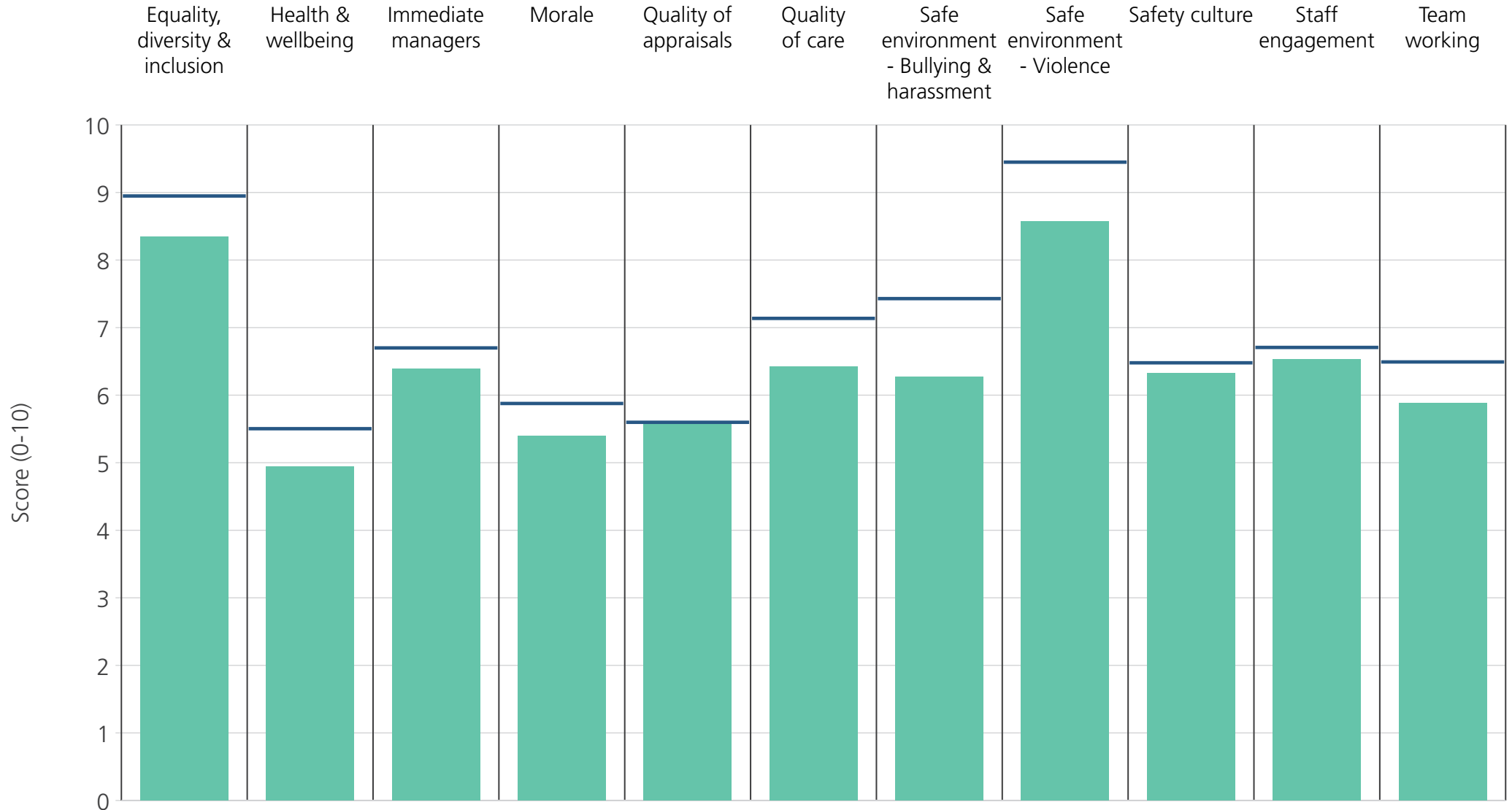
Directorate	9.2	5.3	6.5	5.7	5.5	7.1	7.7	9.7	6.5	6.5	6.4
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	967	974	975	946	838	919	964	966	962	992	978



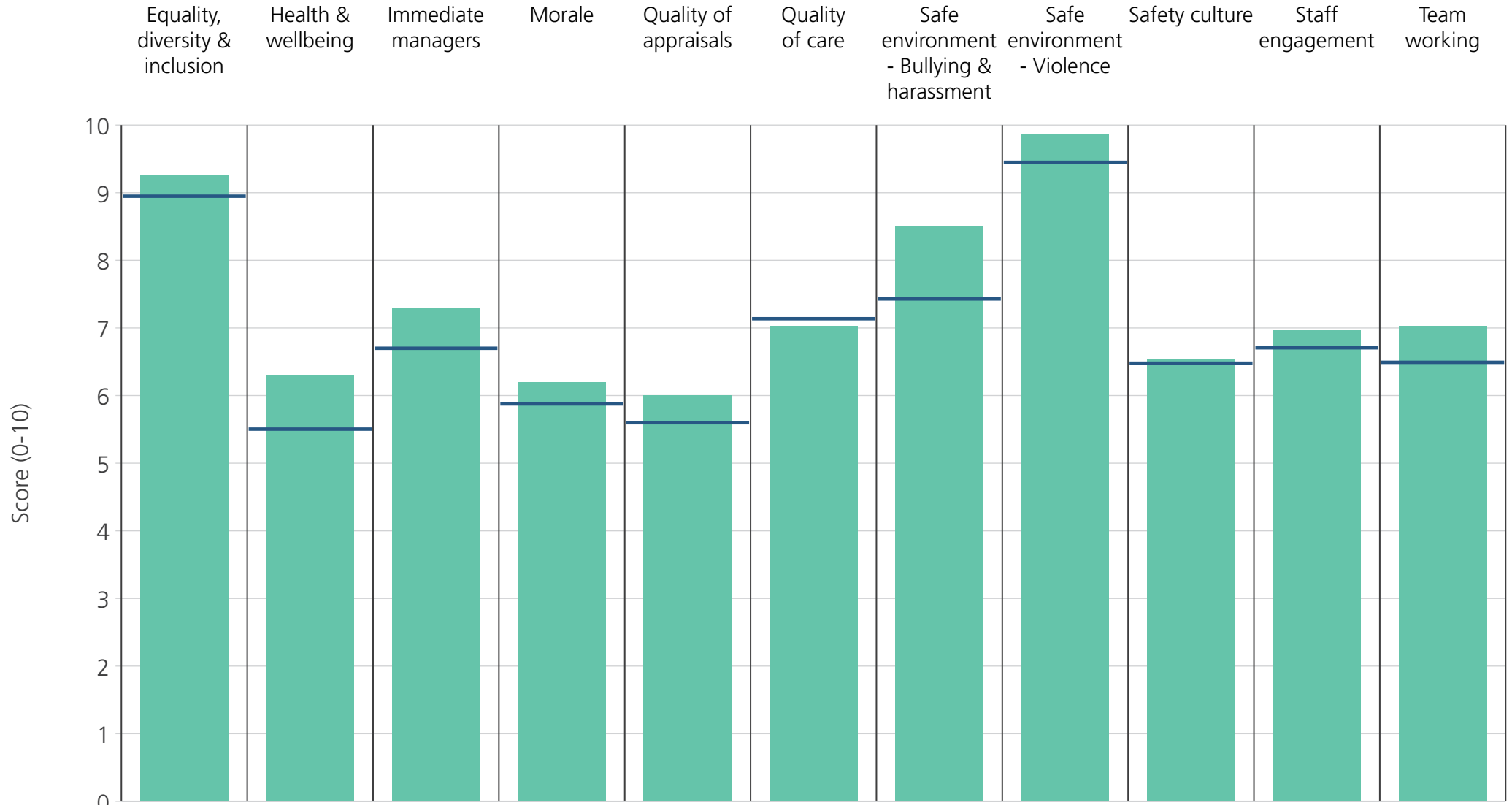
Directorate	8.8	5.5	6.7	5.8	5.7	7.2	7.0	9.0	6.4	6.8	6.3
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	756	762	759	737	624	727	748	753	752	781	771



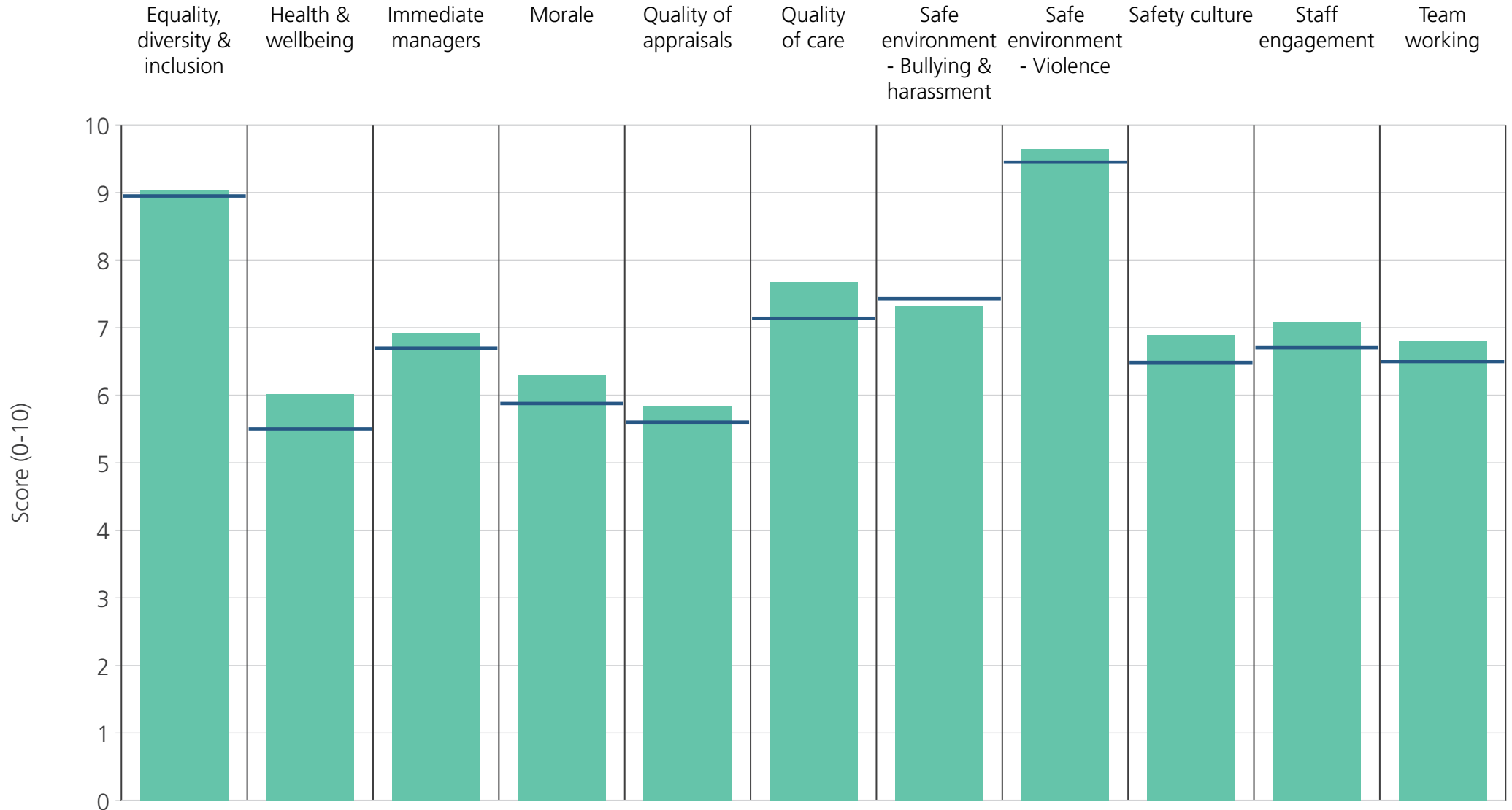
Directorate	9.1	5.5	6.7	6.2	5.5	6.9	7.6	9.7	6.6	6.9	6.8
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	548	554	552	541	505	541	549	548	550	563	556



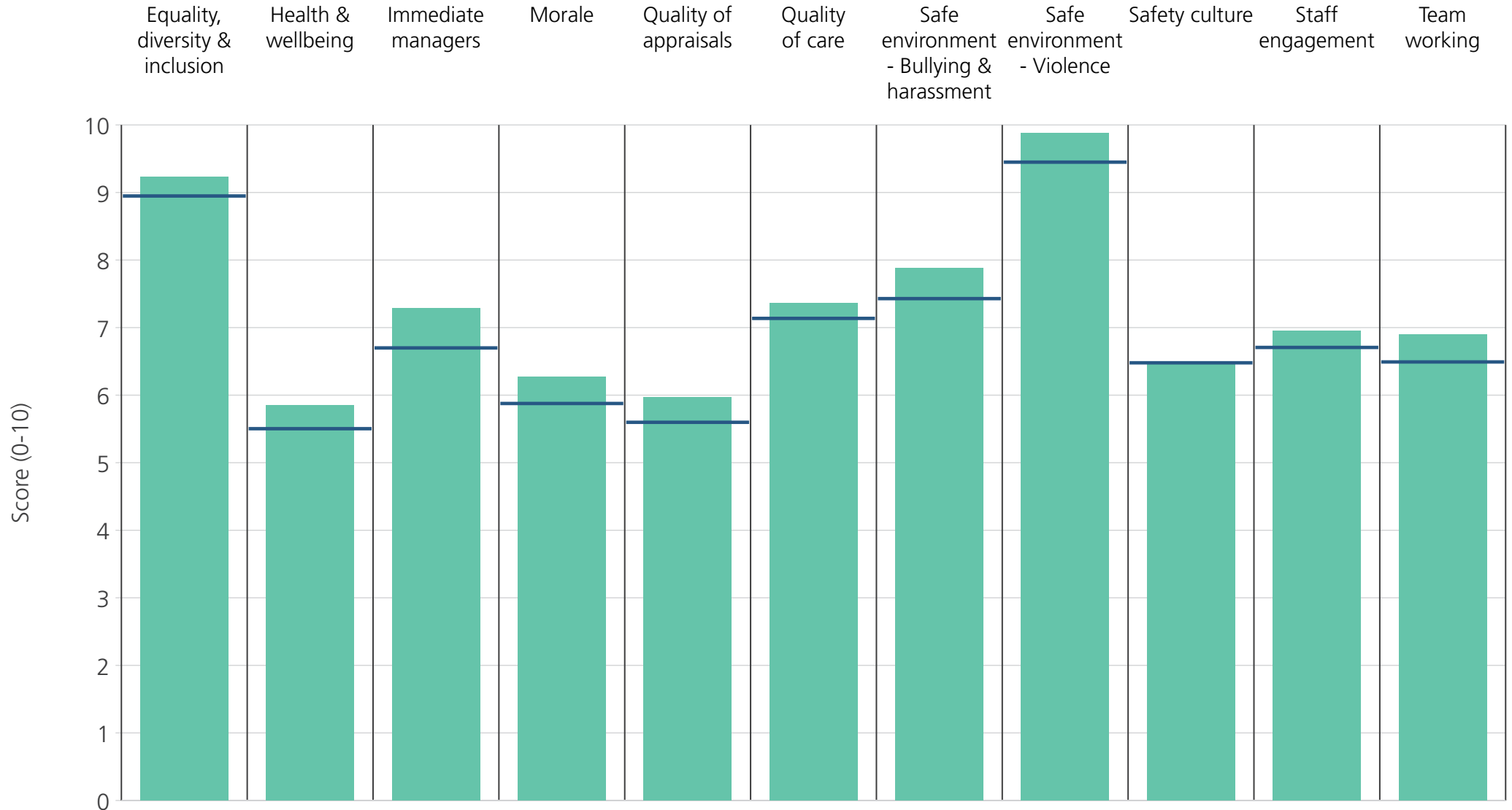
Directorate	8.3	4.9	6.4	5.4	5.6	6.4	6.3	8.6	6.3	6.5	5.9
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	218	221	220	210	162	209	218	217	213	231	231



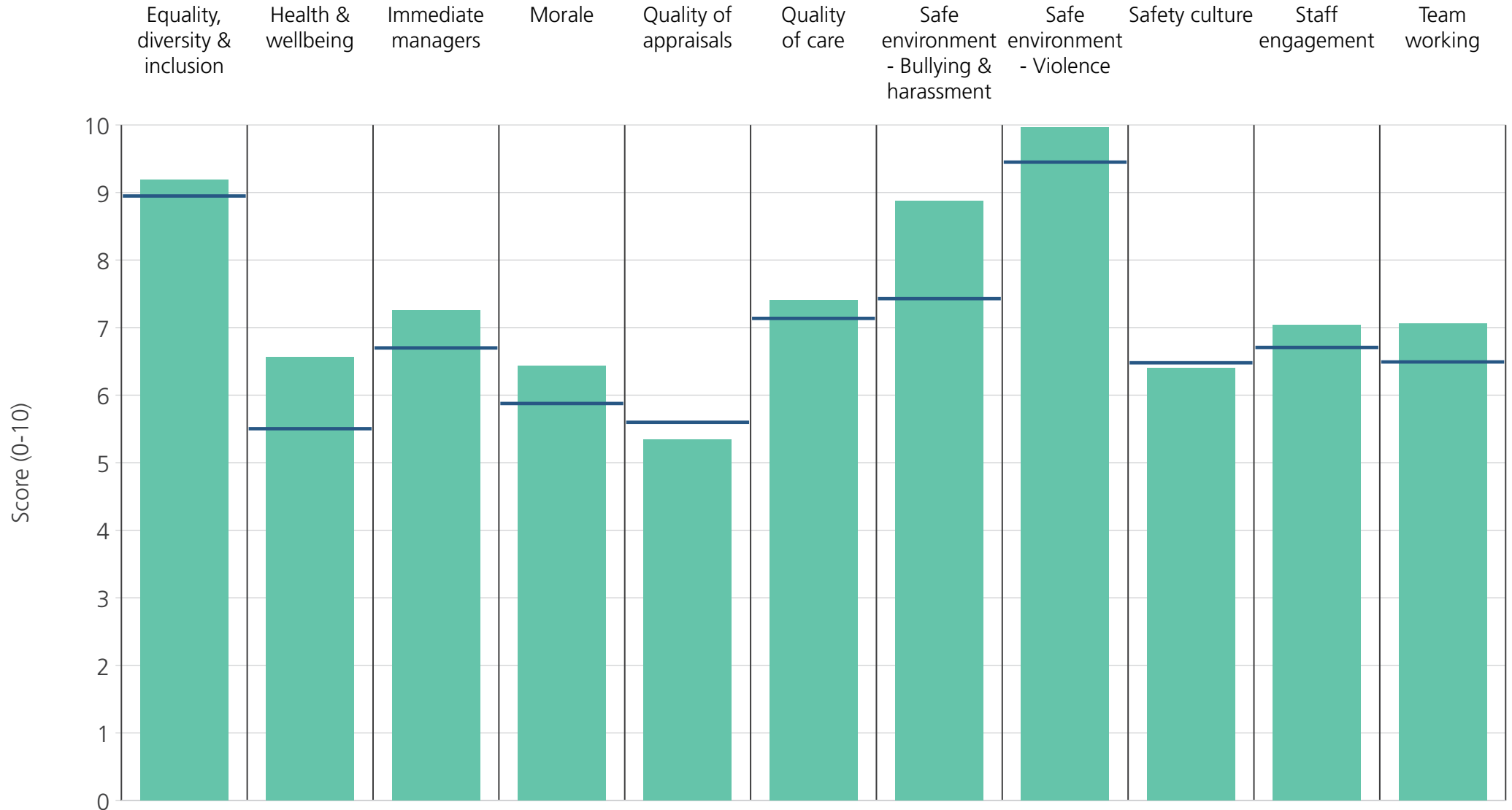
Directorate	9.3	6.3	7.3	6.2	6.0	7.0	8.5	9.9	6.5	7.0	7.0
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	385	389	388	384	347	236	384	388	385	394	387



Directorate	9.0	6.0	6.9	6.3	5.8	7.7	7.3	9.6	6.9	7.1	6.8
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	185	186	186	185	143	186	186	186	186	193	189



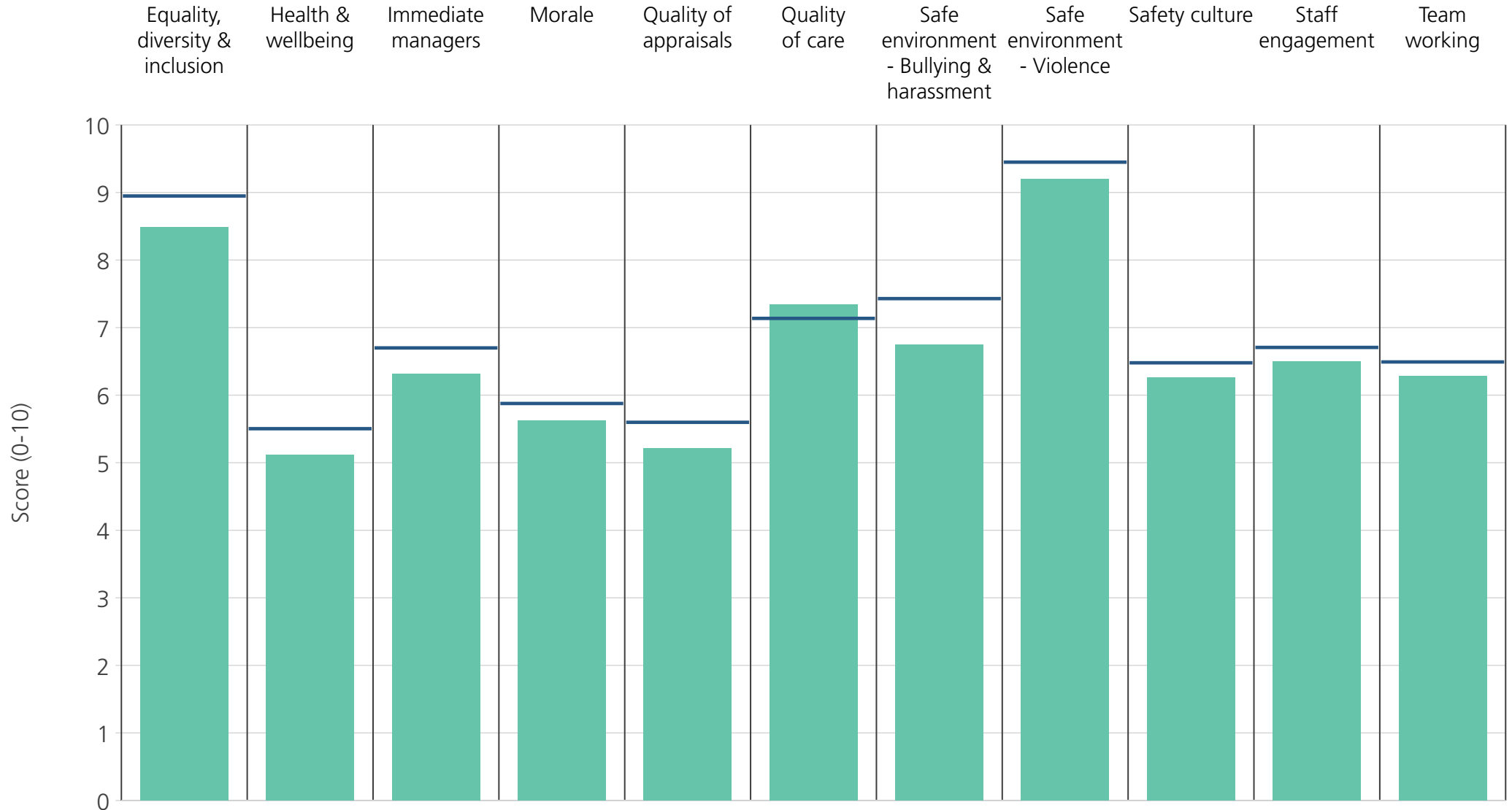
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Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	138	138	139	137	122	124	136	136	138	141	140



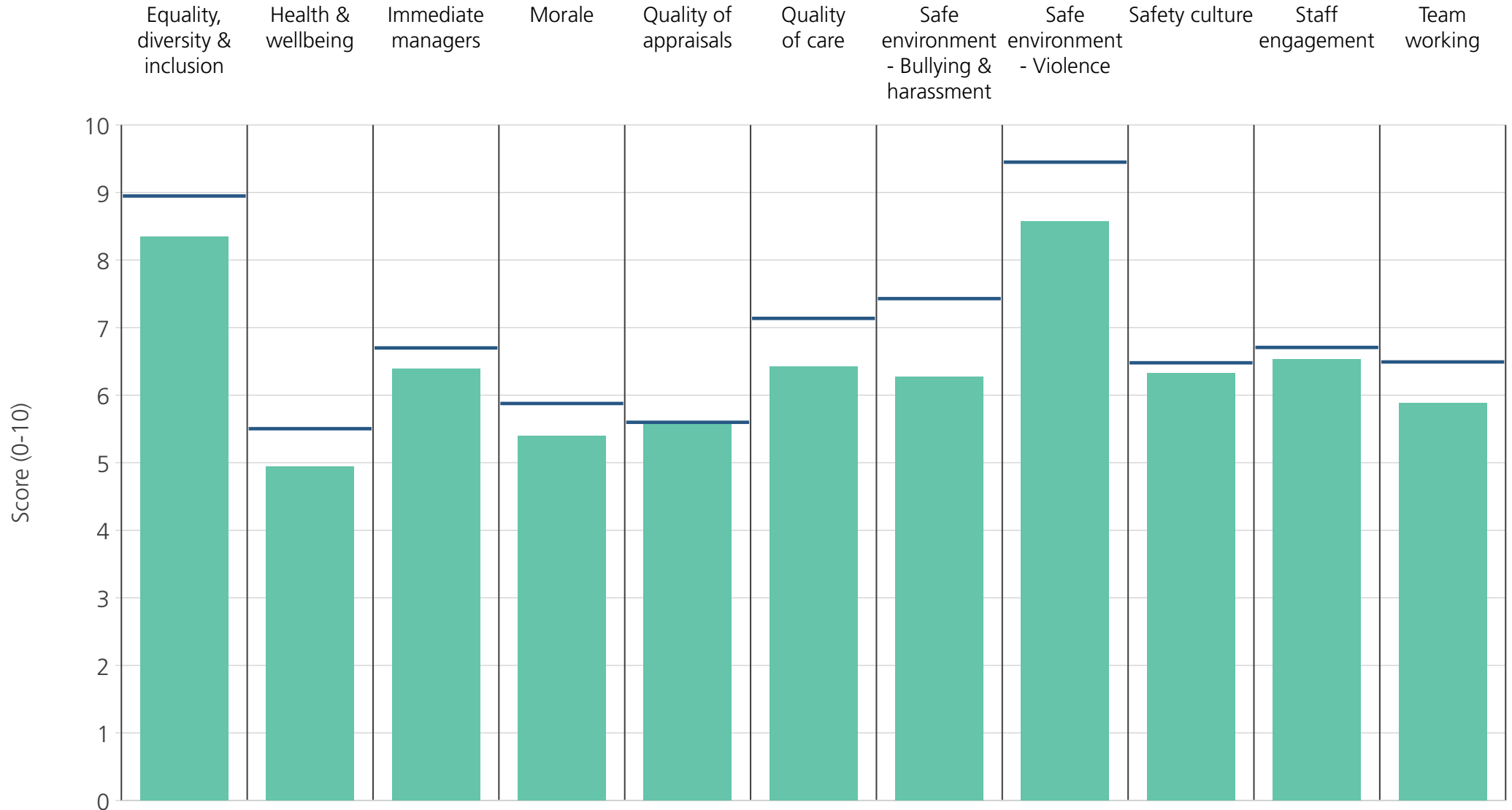
Directorate	9.2	6.6	7.3	6.4	5.3	7.4	8.9	10.0	6.4	7.0	7.1
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	104	104	104	102	85	65	104	104	103	104	104

Directorates 2

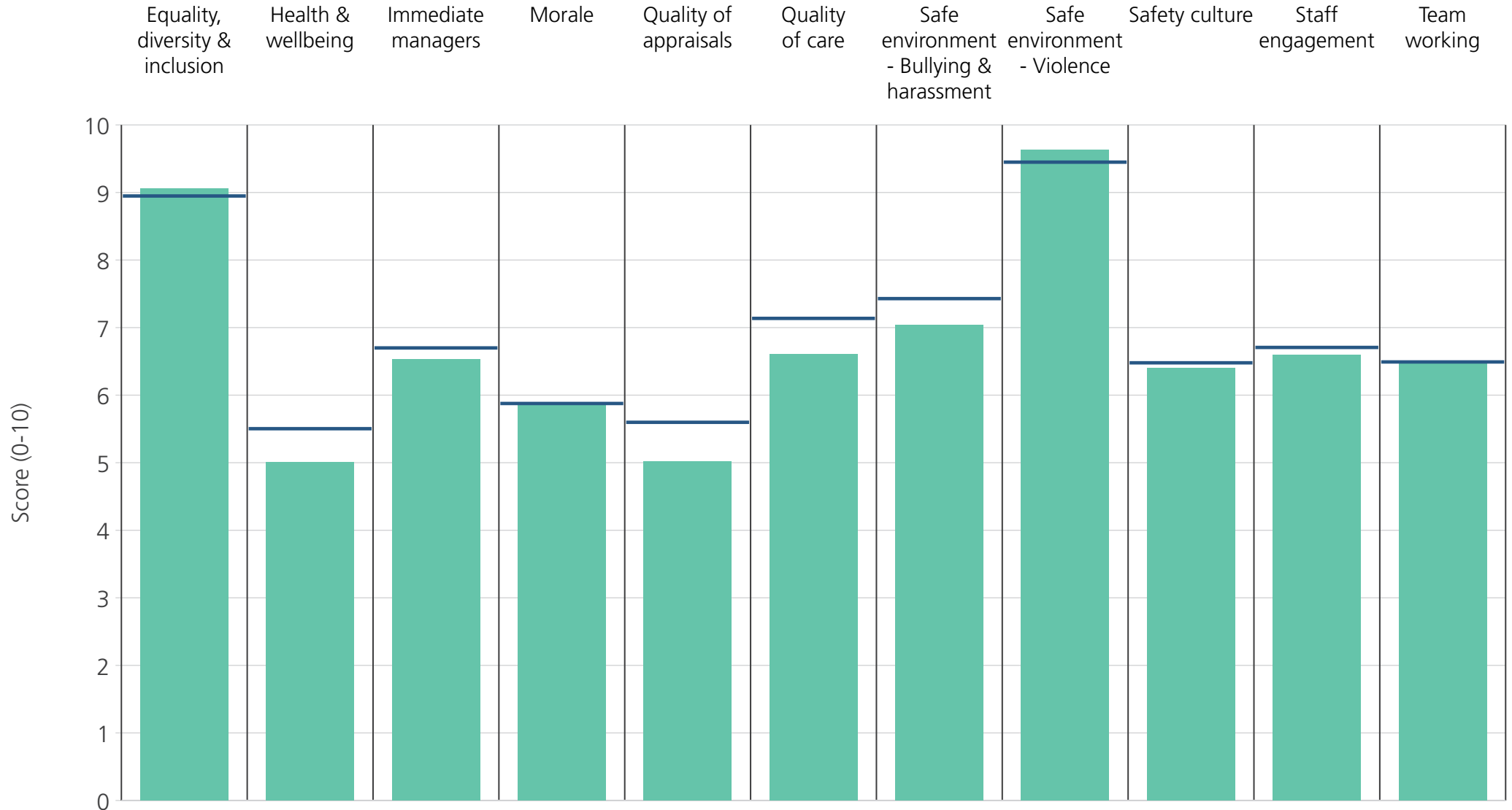
East Kent Hospitals University NHS Foundation Trust
2019 NHS Staff Survey Results



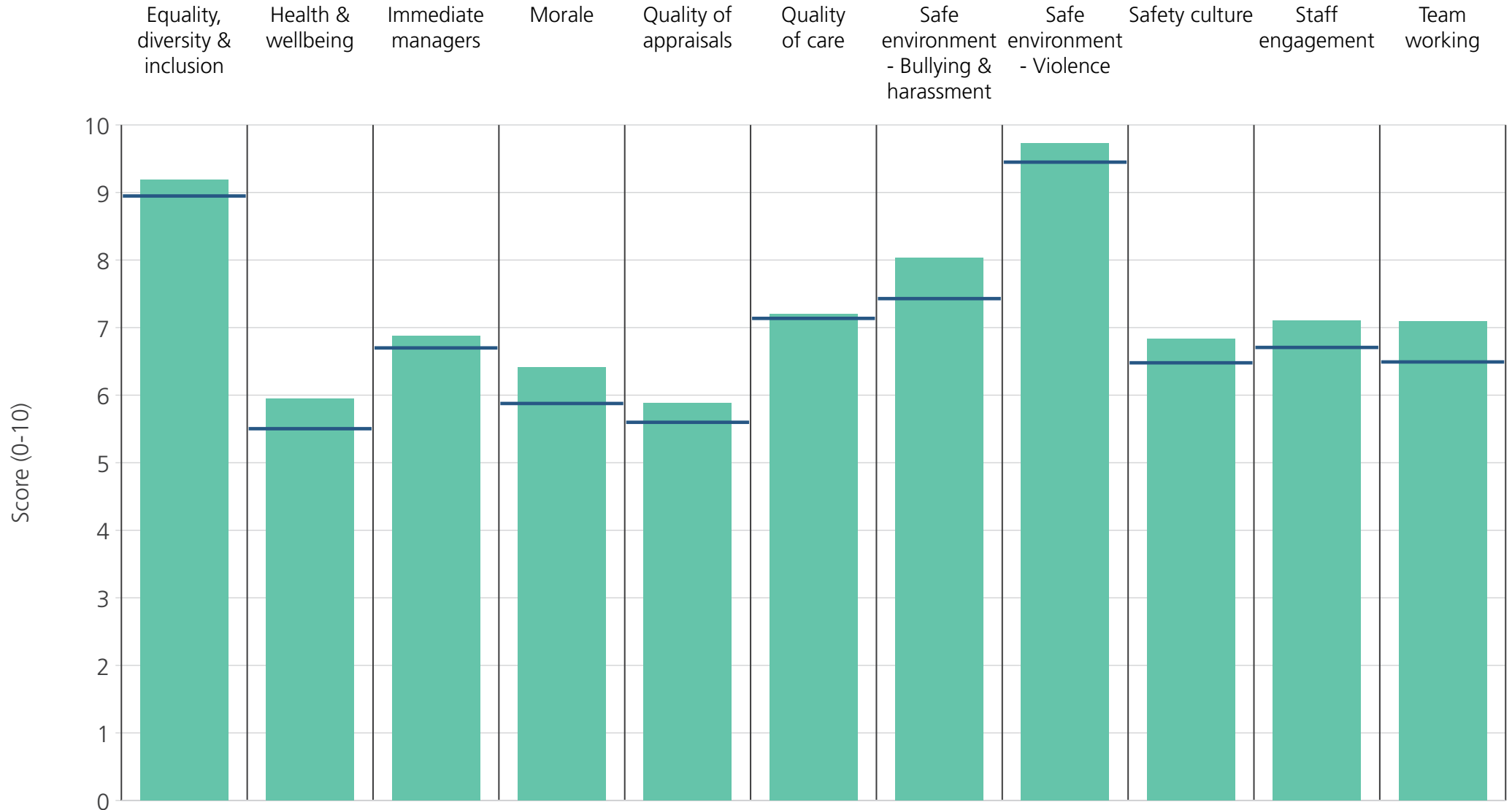
Directorate	8.5	5.1	6.3	5.6	5.2	7.3	6.7	9.2	6.3	6.5	6.3
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	437	439	440	427	367	438	430	434	433	452	448



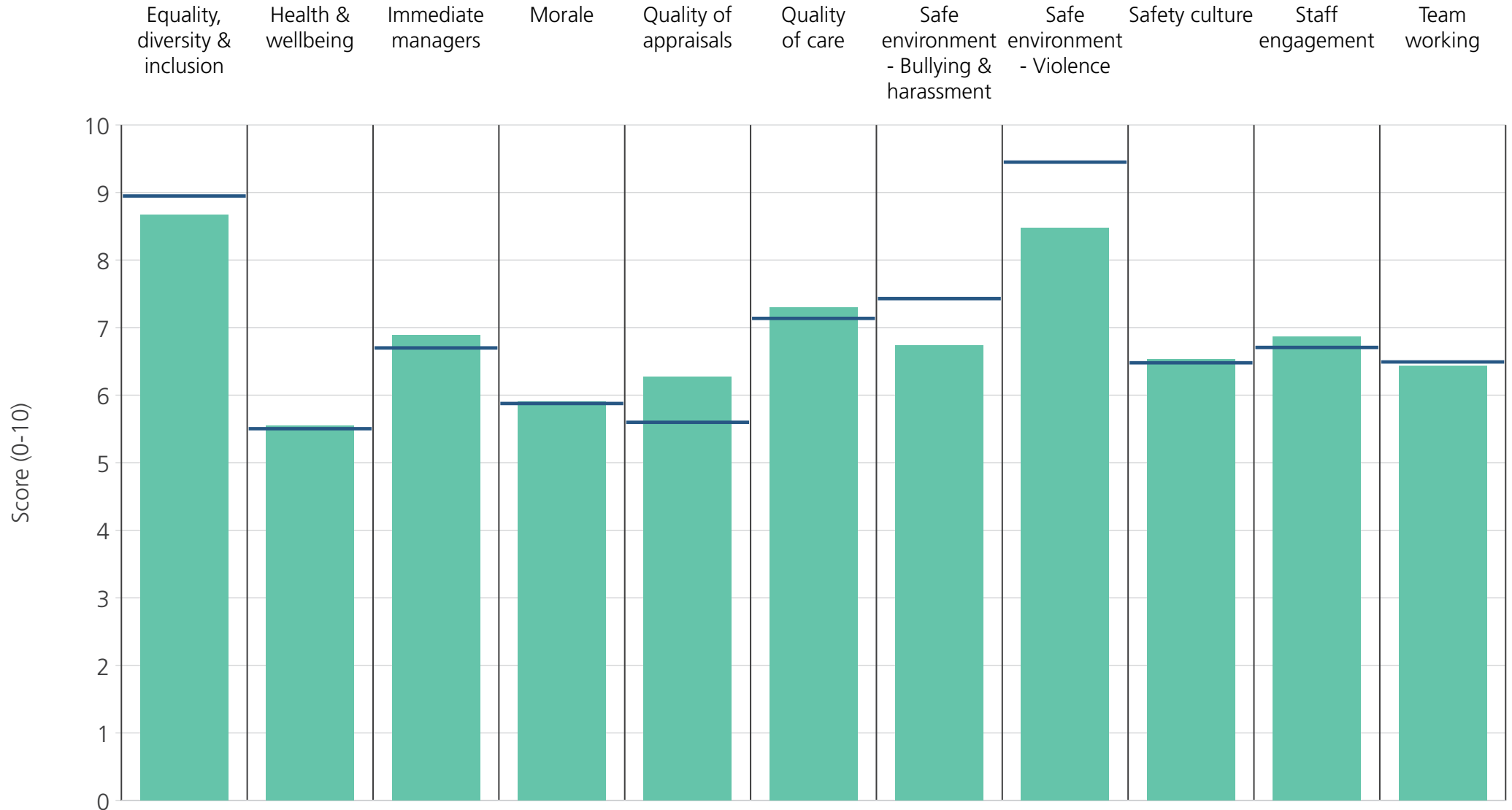
Directorate	8.3	4.9	6.4	5.4	5.6	6.4	6.3	8.6	6.3	6.5	5.9
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	218	221	220	210	162	209	218	217	213	231	231



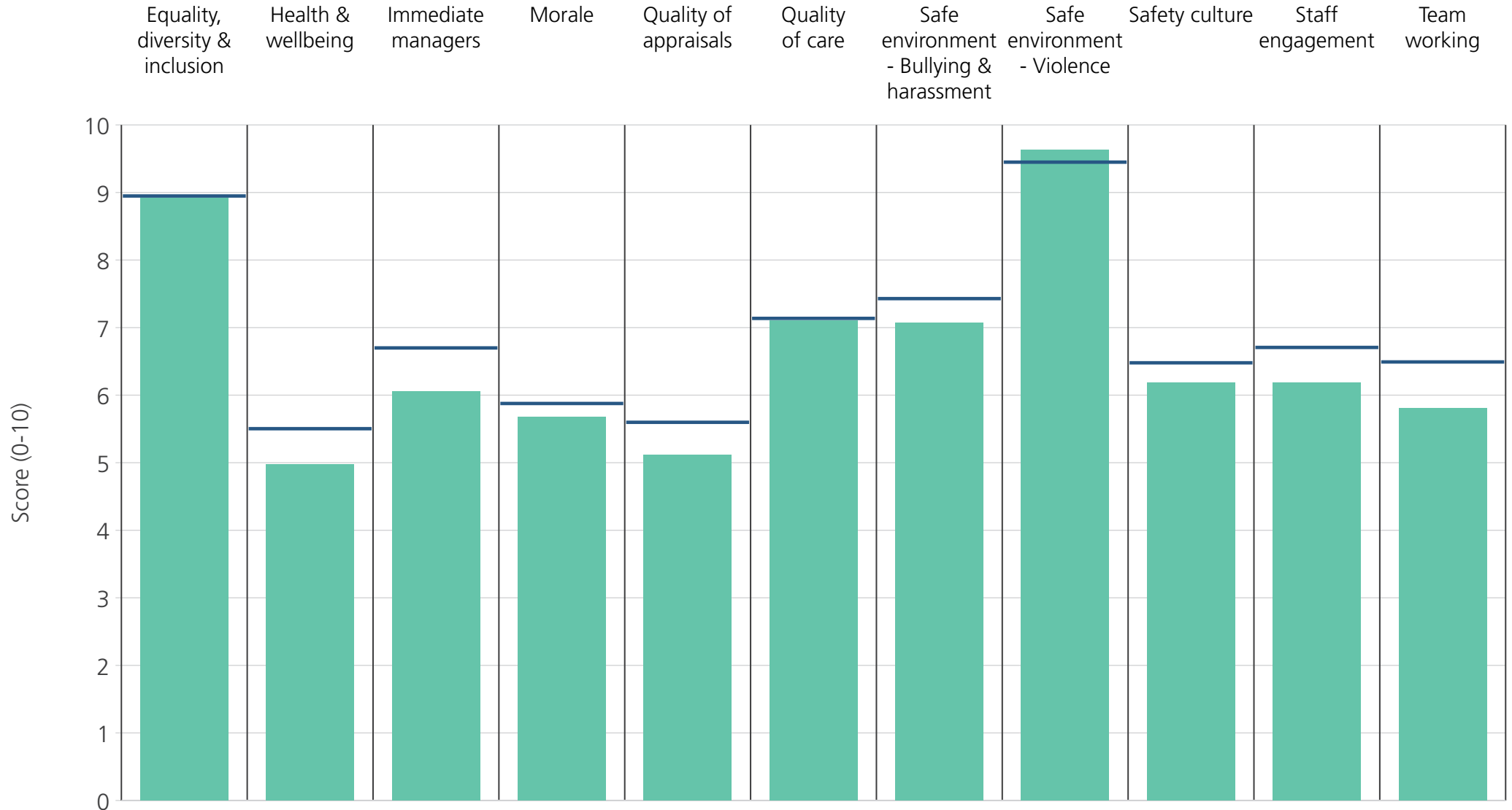
Directorate	9.1	5.0	6.5	5.9	5.0	6.6	7.0	9.6	6.4	6.6	6.5
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	259	260	258	255	229	255	259	258	260	265	262



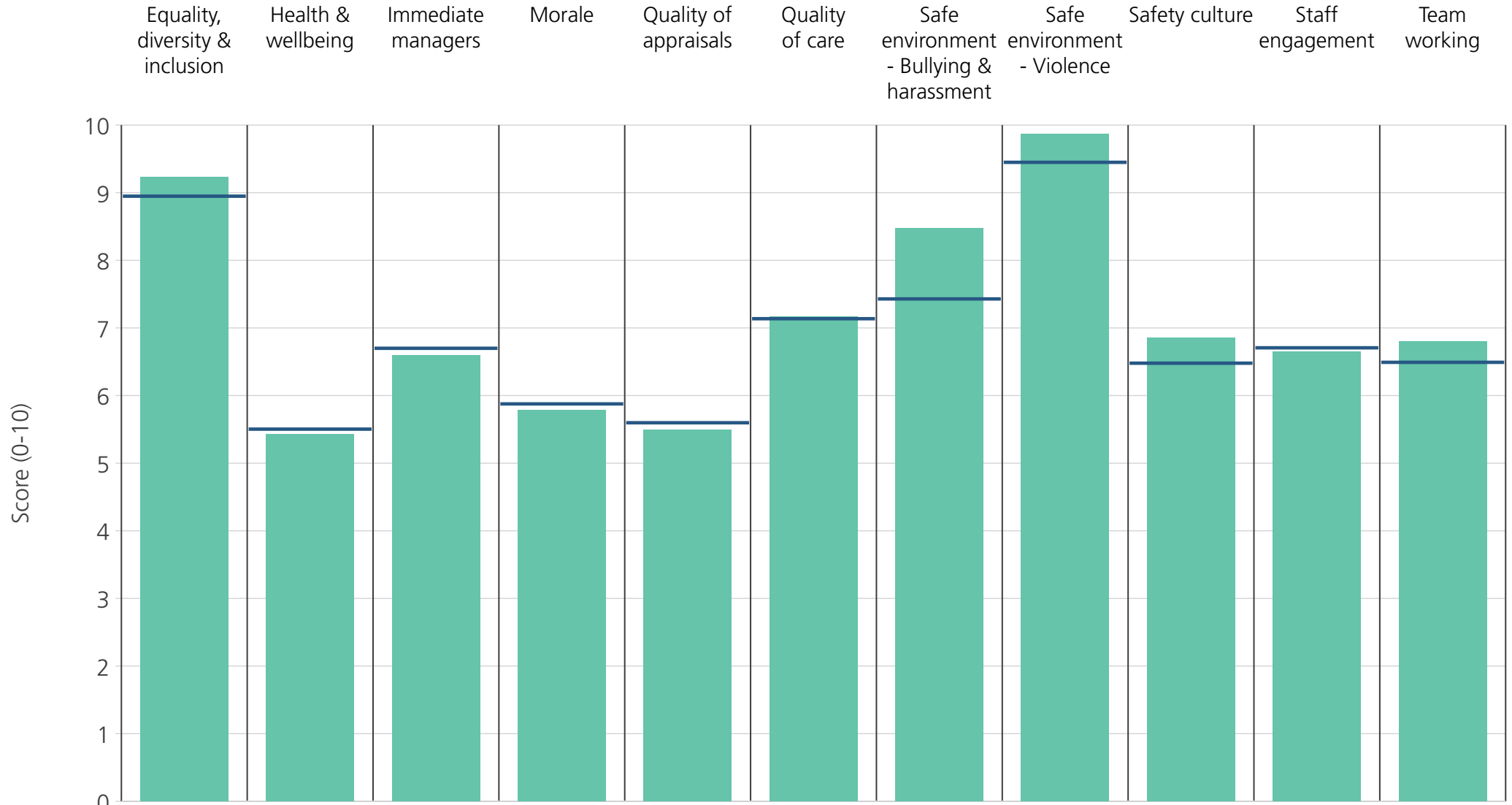
Directorate	9.2	5.9	6.9	6.4	5.9	7.2	8.0	9.7	6.8	7.1	7.1
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	271	276	276	268	258	271	272	272	272	279	275



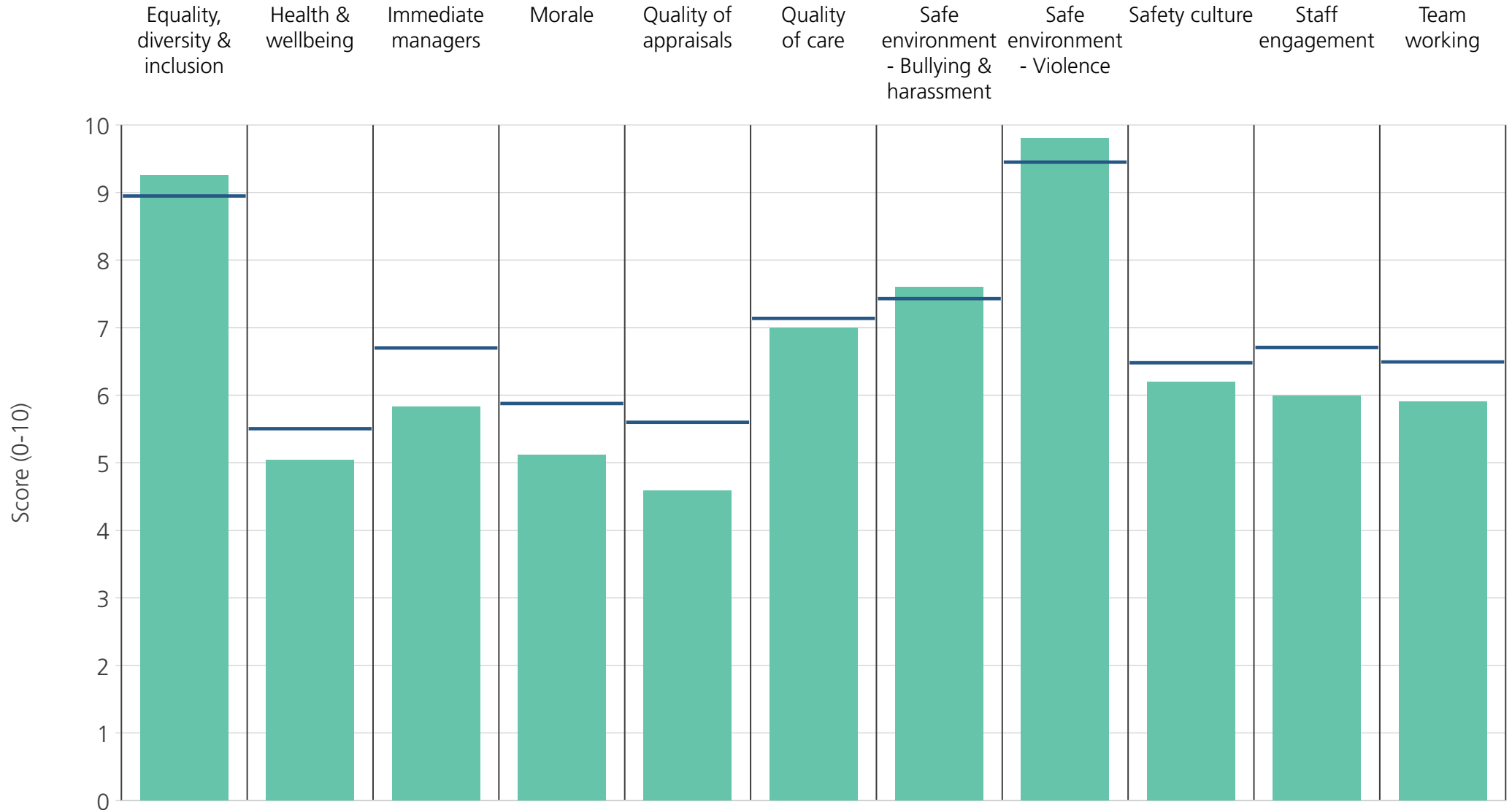
Directorate	8.7	5.5	6.9	5.9	6.3	7.3	6.7	8.5	6.5	6.9	6.4
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	184	184	185	176	142	180	181	184	181	188	186



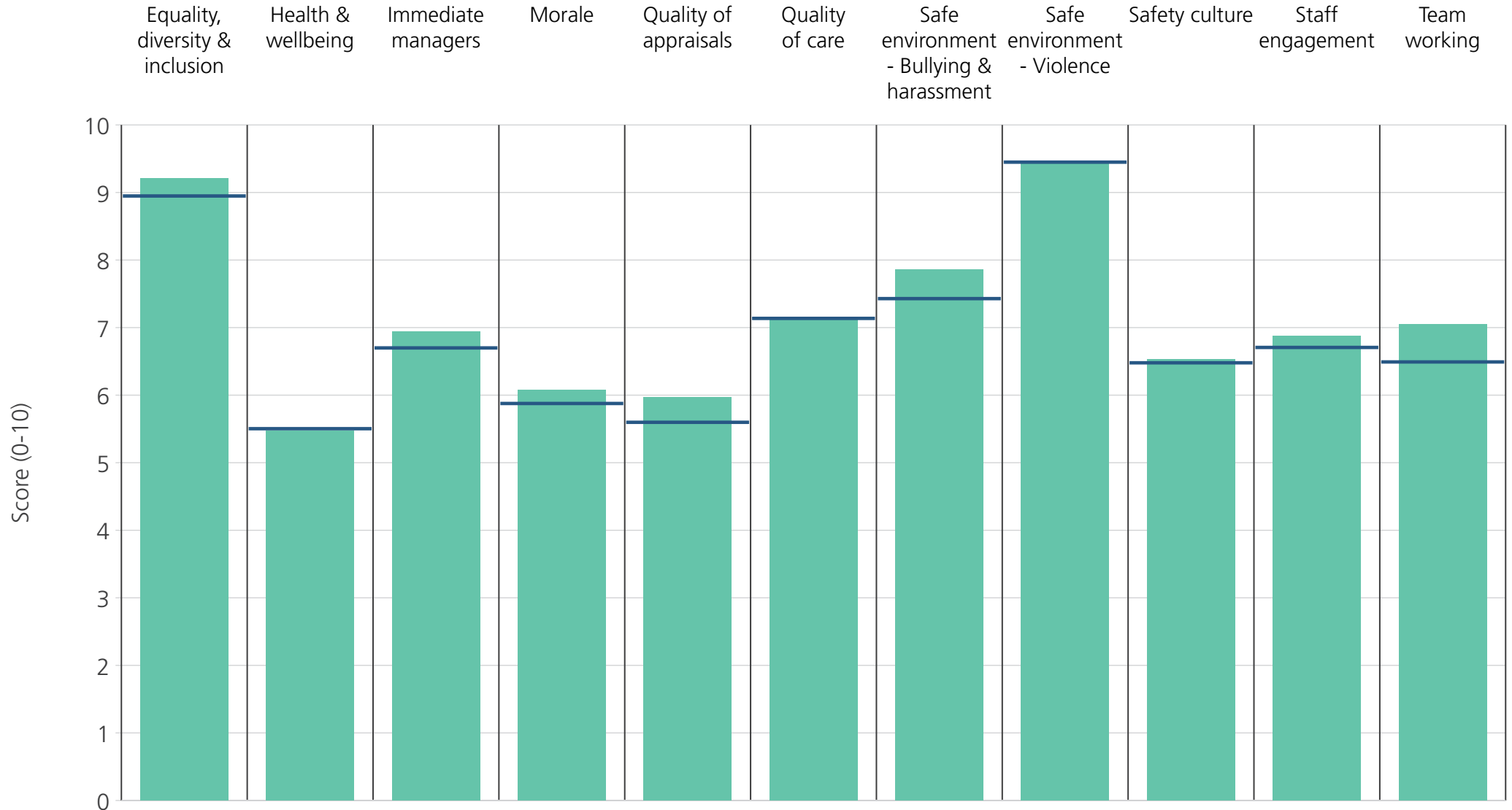
Directorate	8.9	5.0	6.1	5.7	5.1	7.1	7.1	9.6	6.2	6.2	5.8
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	234	234	234	229	182	233	232	233	234	241	241



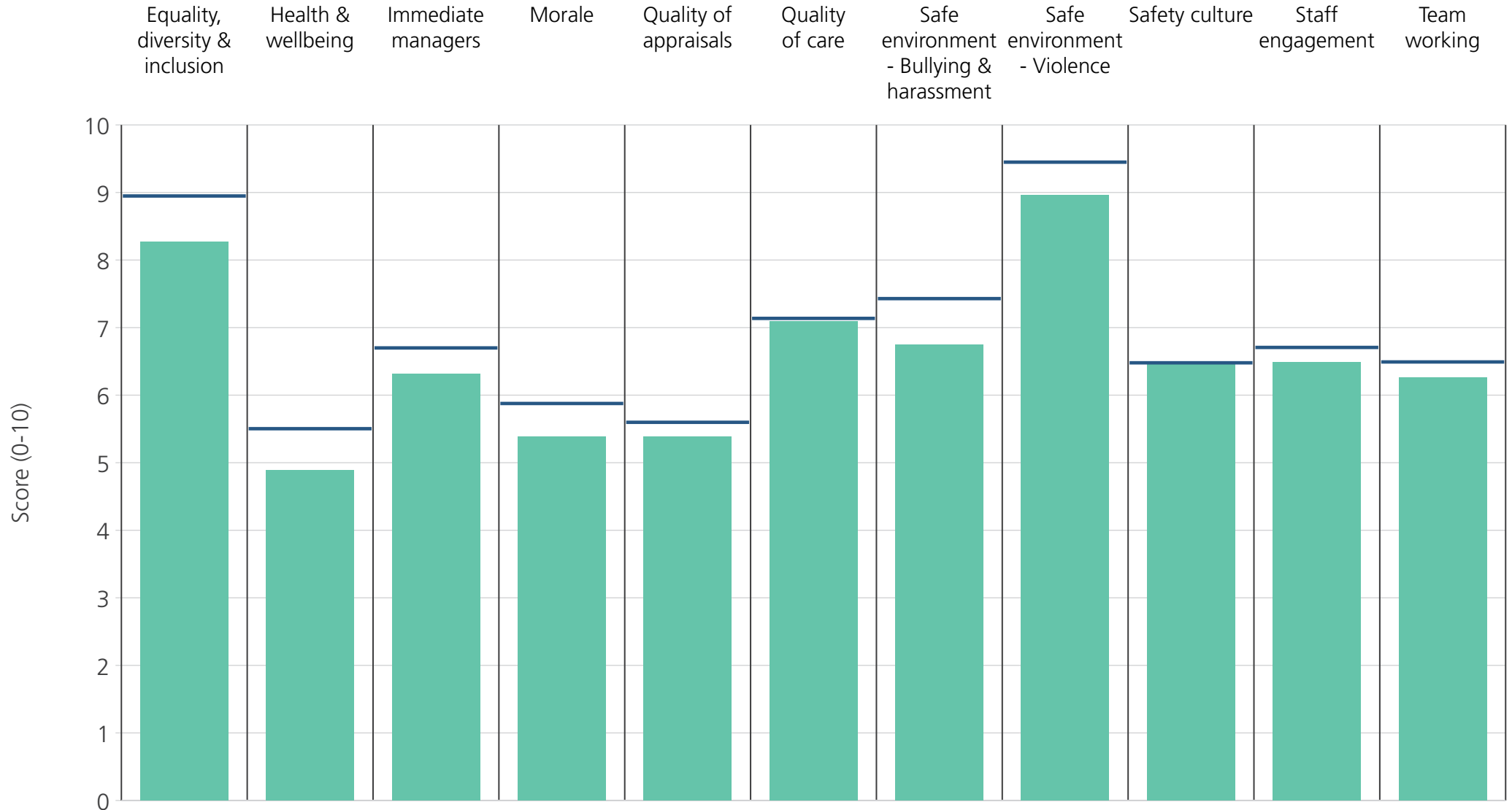
Directorate	9.2	5.4	6.6	5.8	5.5	7.2	8.5	9.9	6.9	6.6	6.8
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	197	200	199	195	176	184	198	199	198	202	196



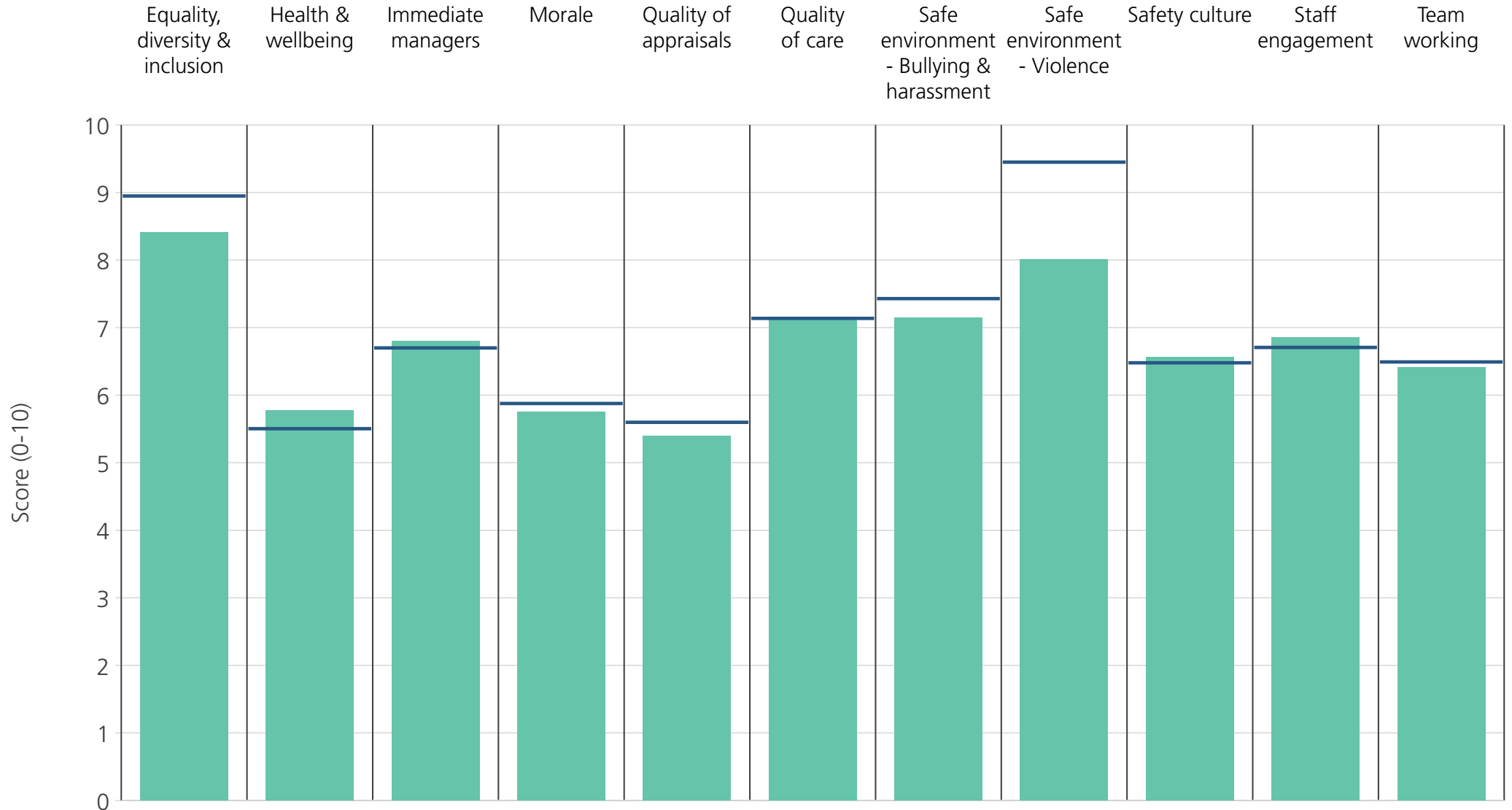
Directorate	9.2	5.0	5.8	5.1	4.6	7.0	7.6	9.8	6.2	6.0	5.9
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	184	184	185	177	155	158	183	182	180	191	189



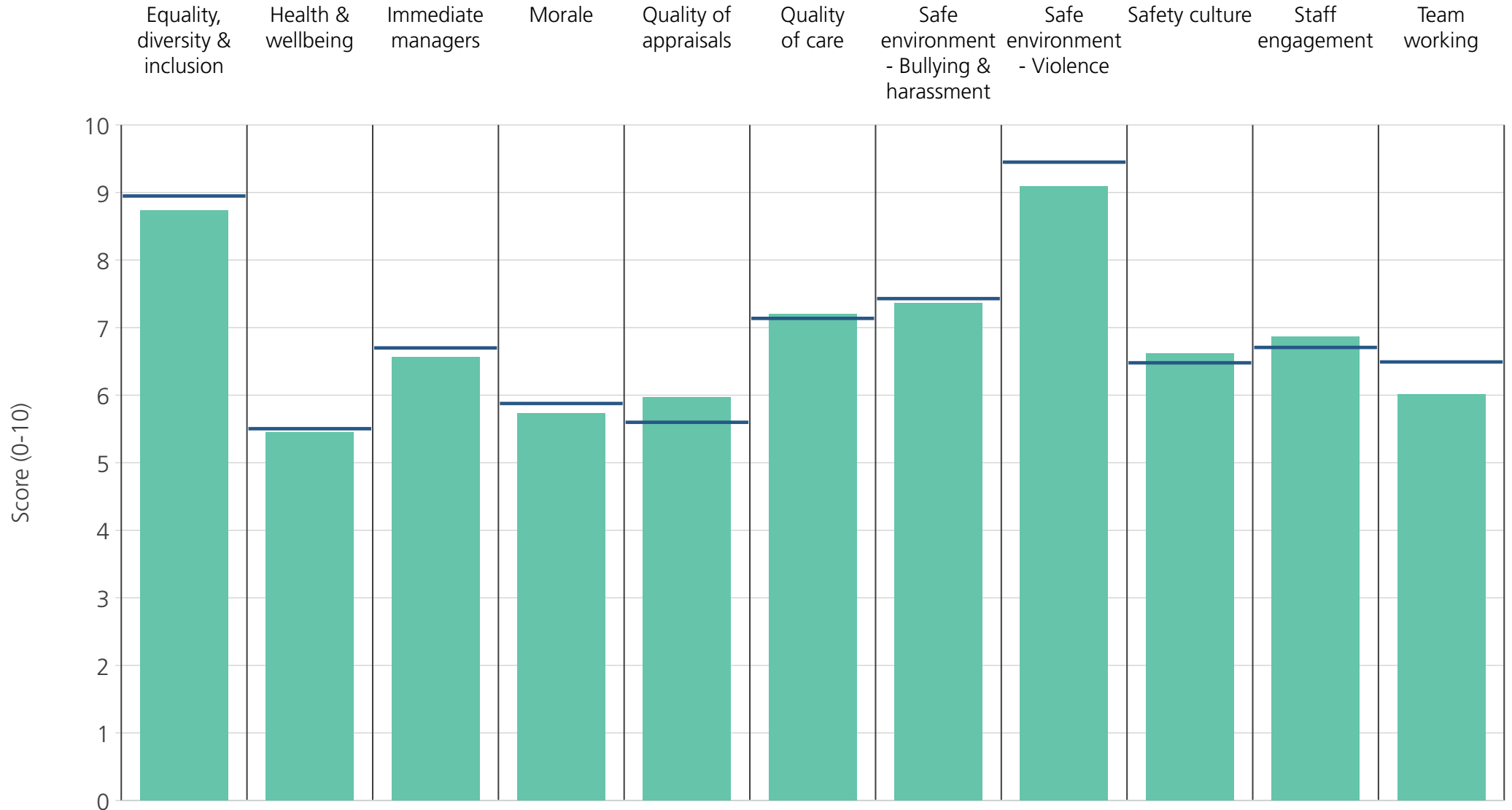
Directorate	9.2	5.5	6.9	6.1	6.0	7.1	7.9	9.5	6.5	6.9	7.0
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	217	218	218	210	200	215	216	216	214	219	215



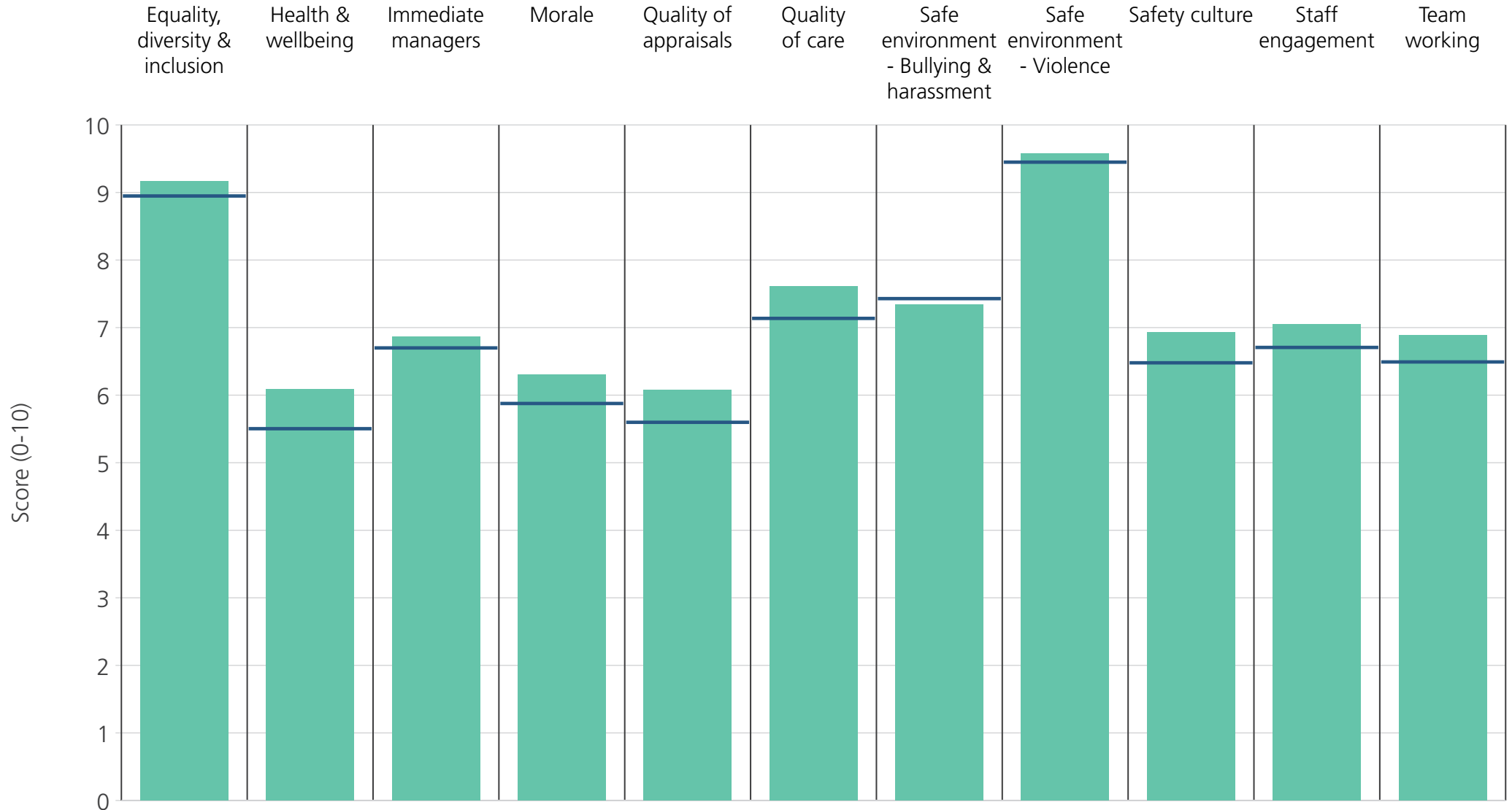
Directorate	8.3	4.9	6.3	5.4	5.4	7.1	6.7	9.0	6.5	6.5	6.3
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	132	133	134	127	112	131	132	131	128	136	134



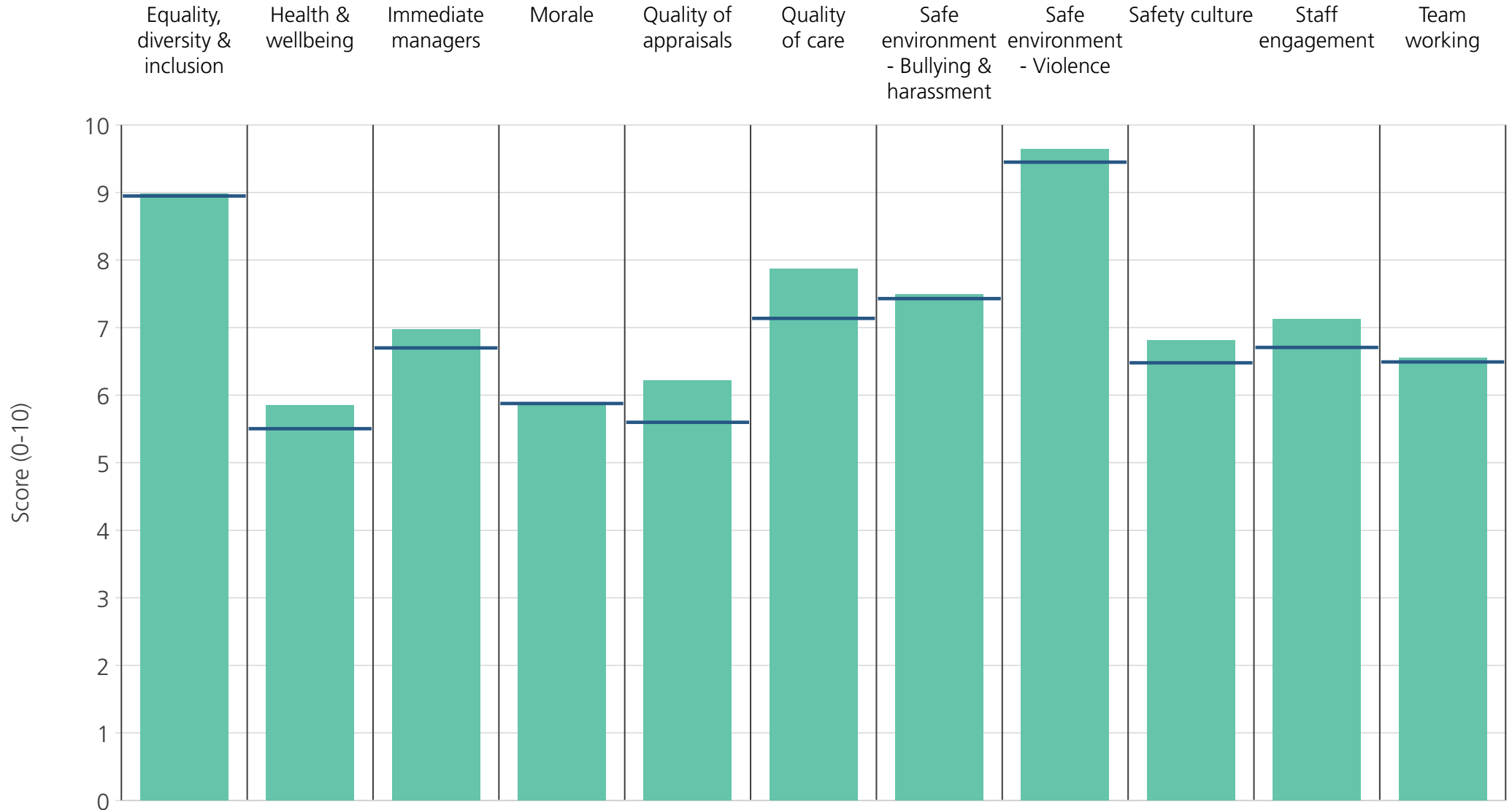
Directorate	8.4	5.8	6.8	5.8	5.4	7.1	7.1	8.0	6.6	6.9	6.4
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	91	94	93	92	71	84	91	92	93	98	94



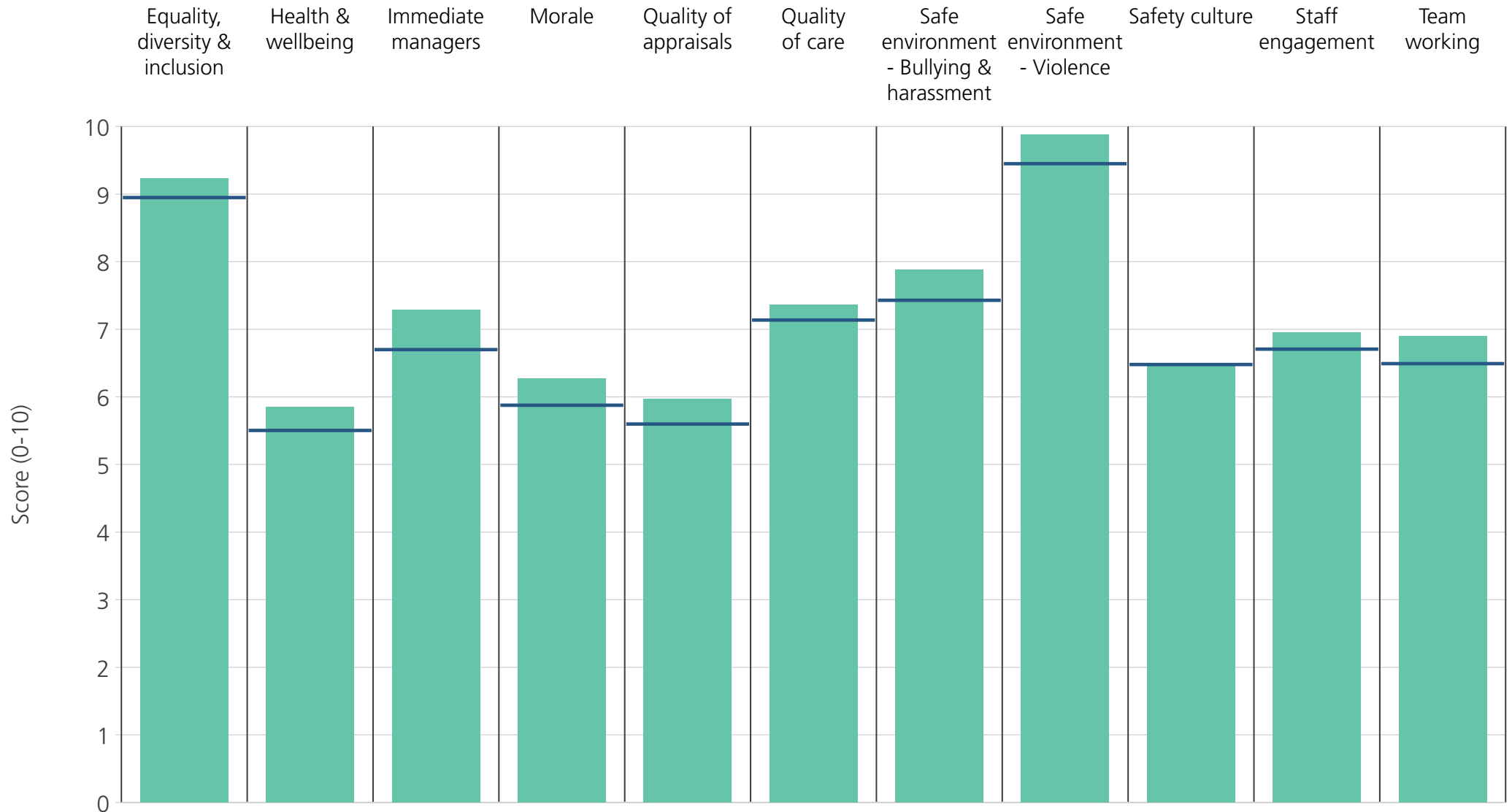
Directorate	8.7	5.4	6.6	5.7	6.0	7.2	7.4	9.1	6.6	6.9	6.0
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	106	109	110	103	92	106	105	106	106	114	113



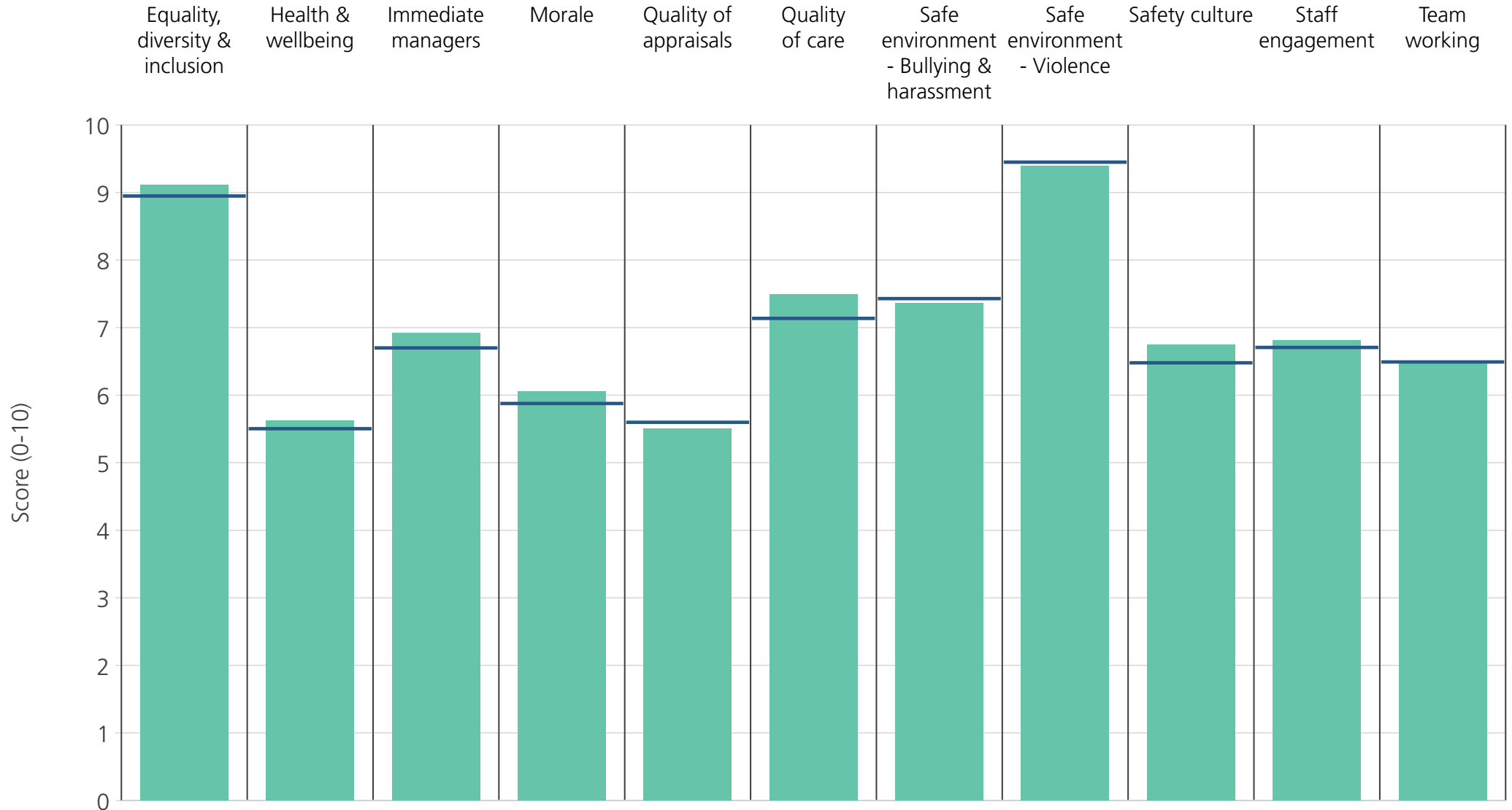
Directorate	9.2	6.1	6.9	6.3	6.1	7.6	7.3	9.6	6.9	7.1	6.9
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	148	149	149	148	112	149	149	149	149	155	152



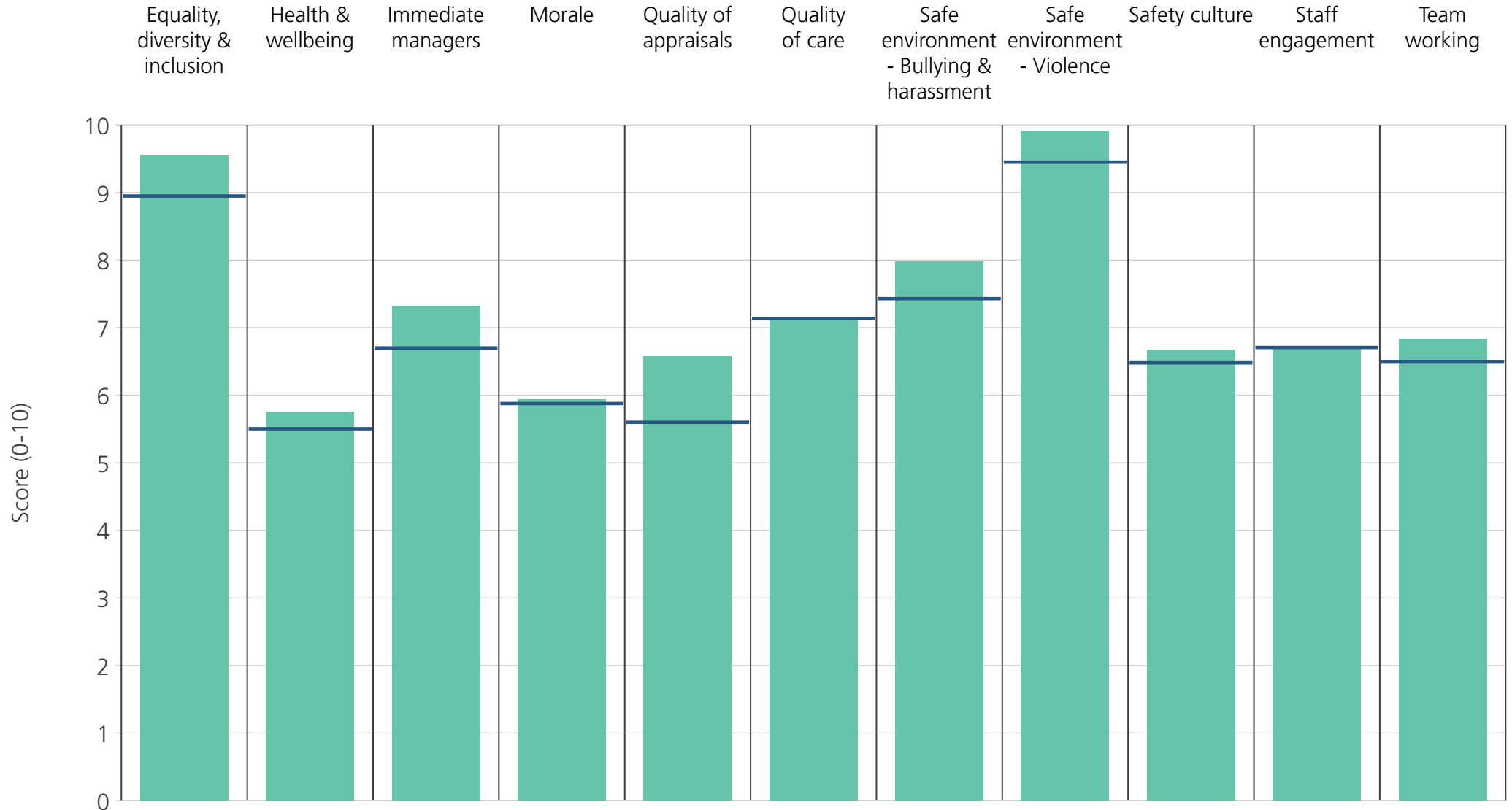
Directorate	9.0	5.9	7.0	5.9	6.2	7.9	7.5	9.6	6.8	7.1	6.6
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	125	126	125	119	112	127	121	121	123	130	128



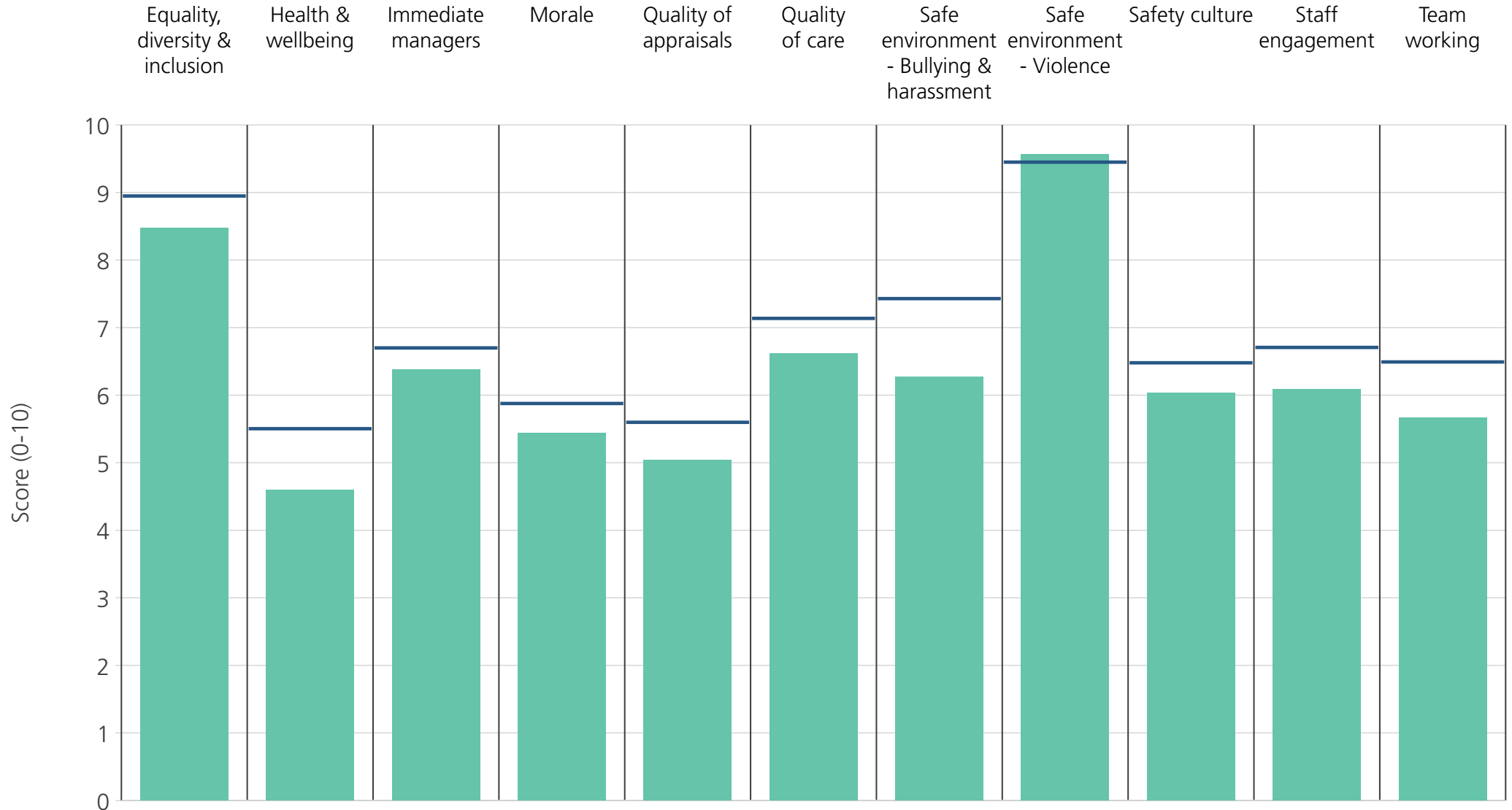
Directorate	9.2	5.8	7.3	6.3	6.0	7.4	7.9	9.9	6.5	7.0	6.9
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	138	138	139	137	122	124	136	136	138	141	140



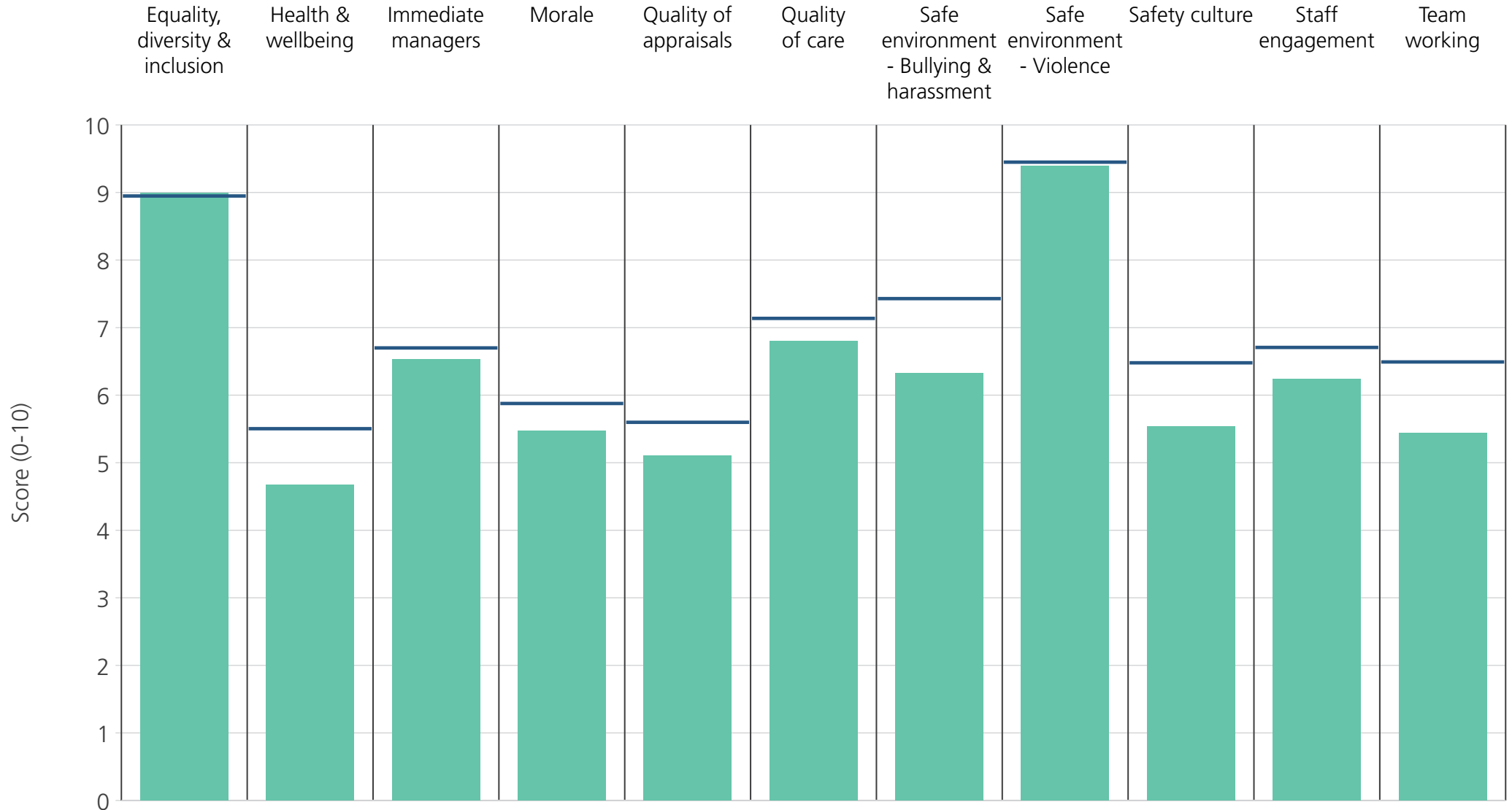
Directorate	9.1	5.6	6.9	6.1	5.5	7.5	7.4	9.4	6.7	6.8	6.5
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	94	94	93	93	71	89	93	94	94	94	94



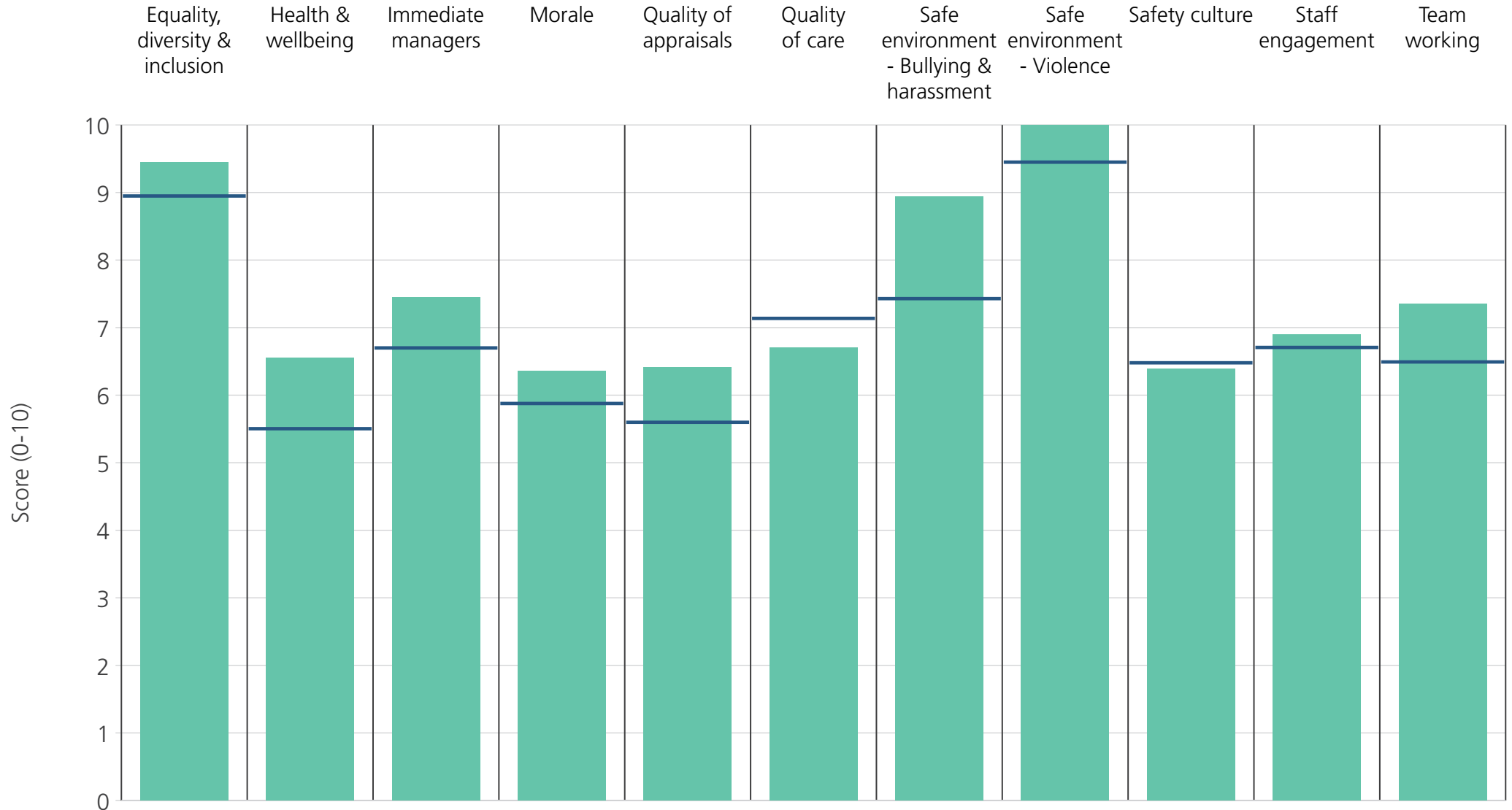
Directorate	9.5	5.7	7.3	5.9	6.6	7.2	8.0	9.9	6.7	6.7	6.8
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	113	115	116	112	103	108	112	113	113	116	114



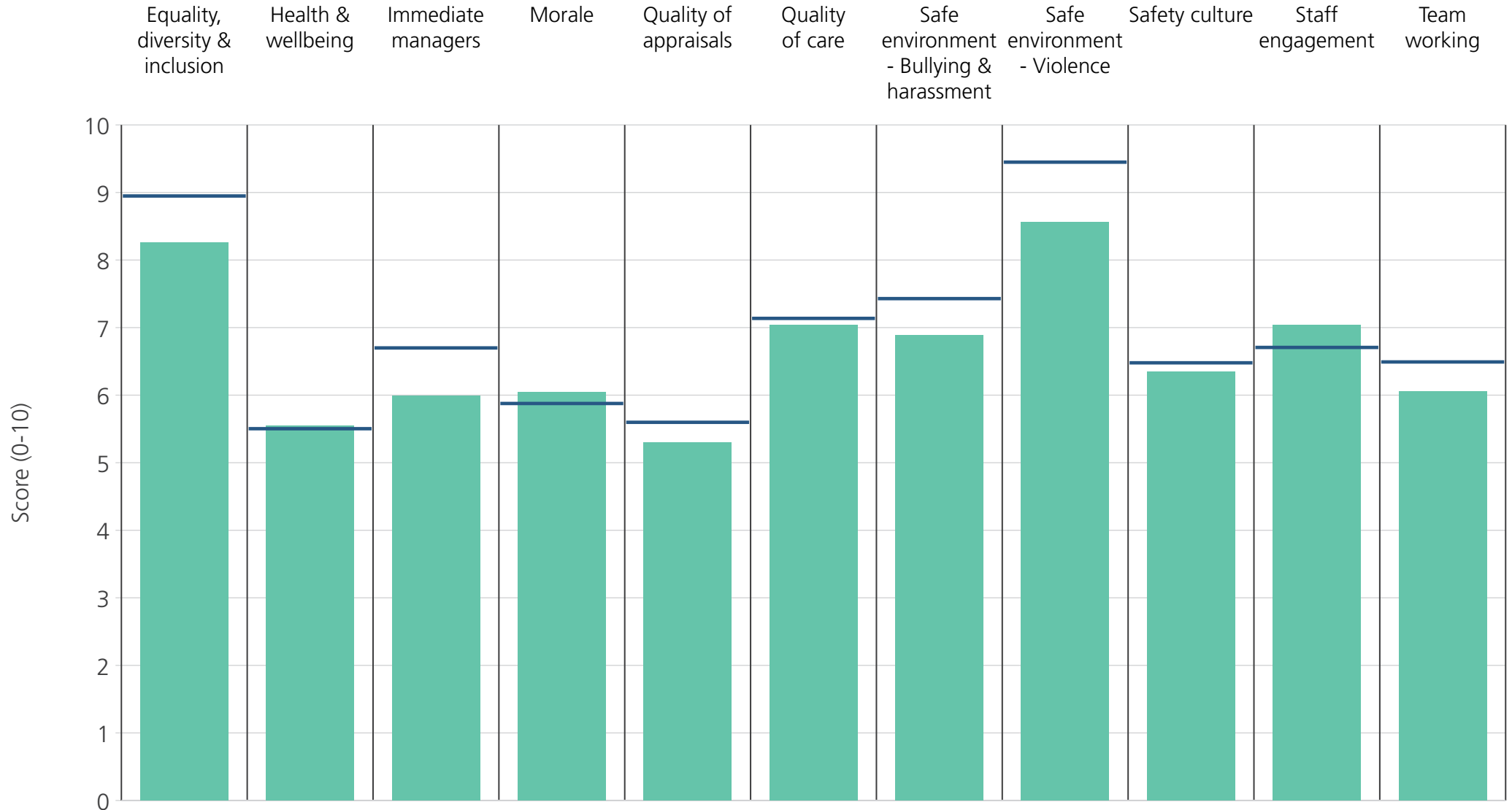
Directorate	8.5	4.6	6.4	5.4	5.0	6.6	6.3	9.6	6.0	6.1	5.7
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	84	84	83	83	73	77	84	84	84	86	85



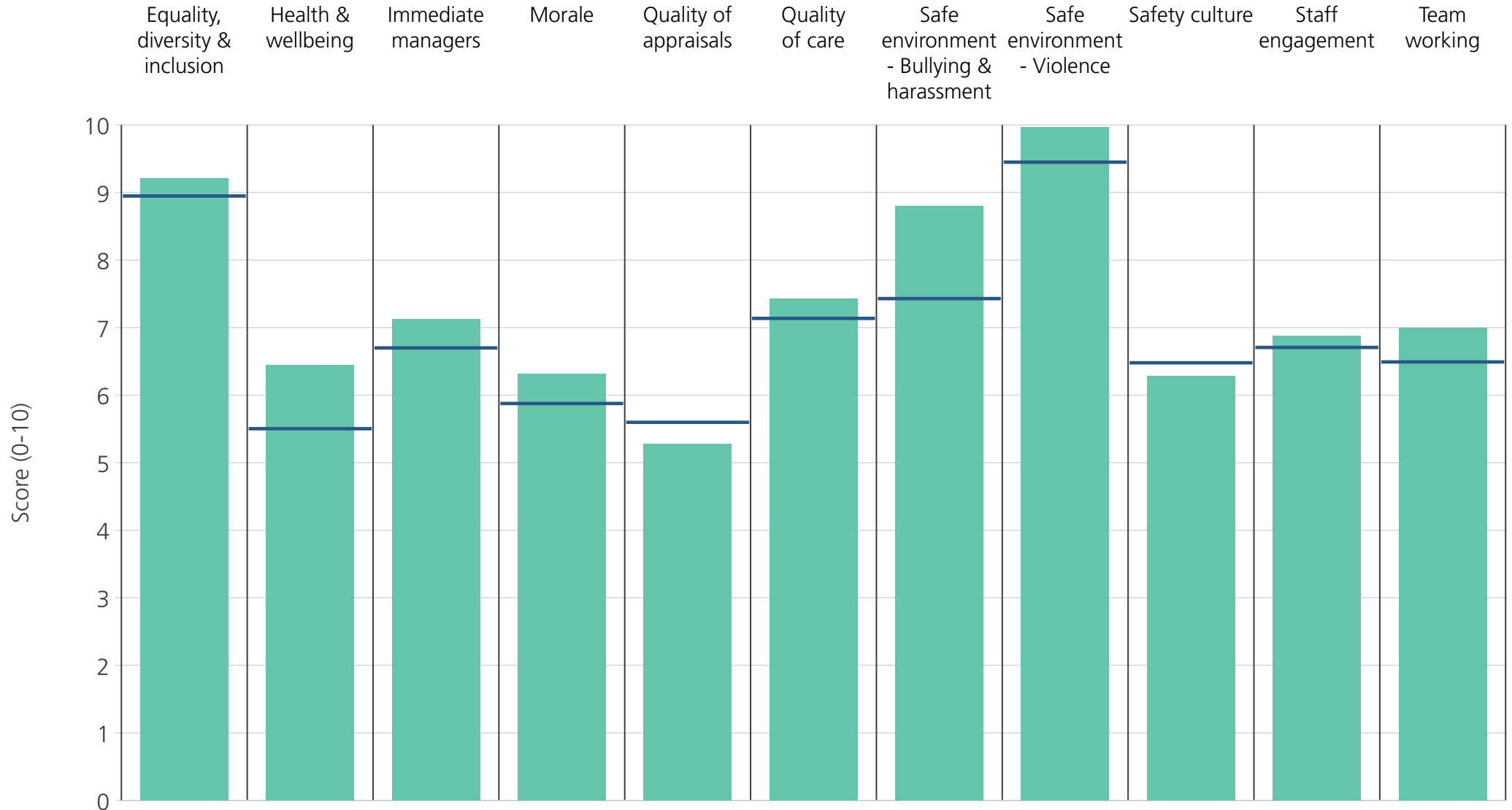
Directorate	9.0	4.7	6.5	5.5	5.1	6.8	6.3	9.4	5.5	6.2	5.4
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	59	61	61	58	50	58	59	60	59	62	62



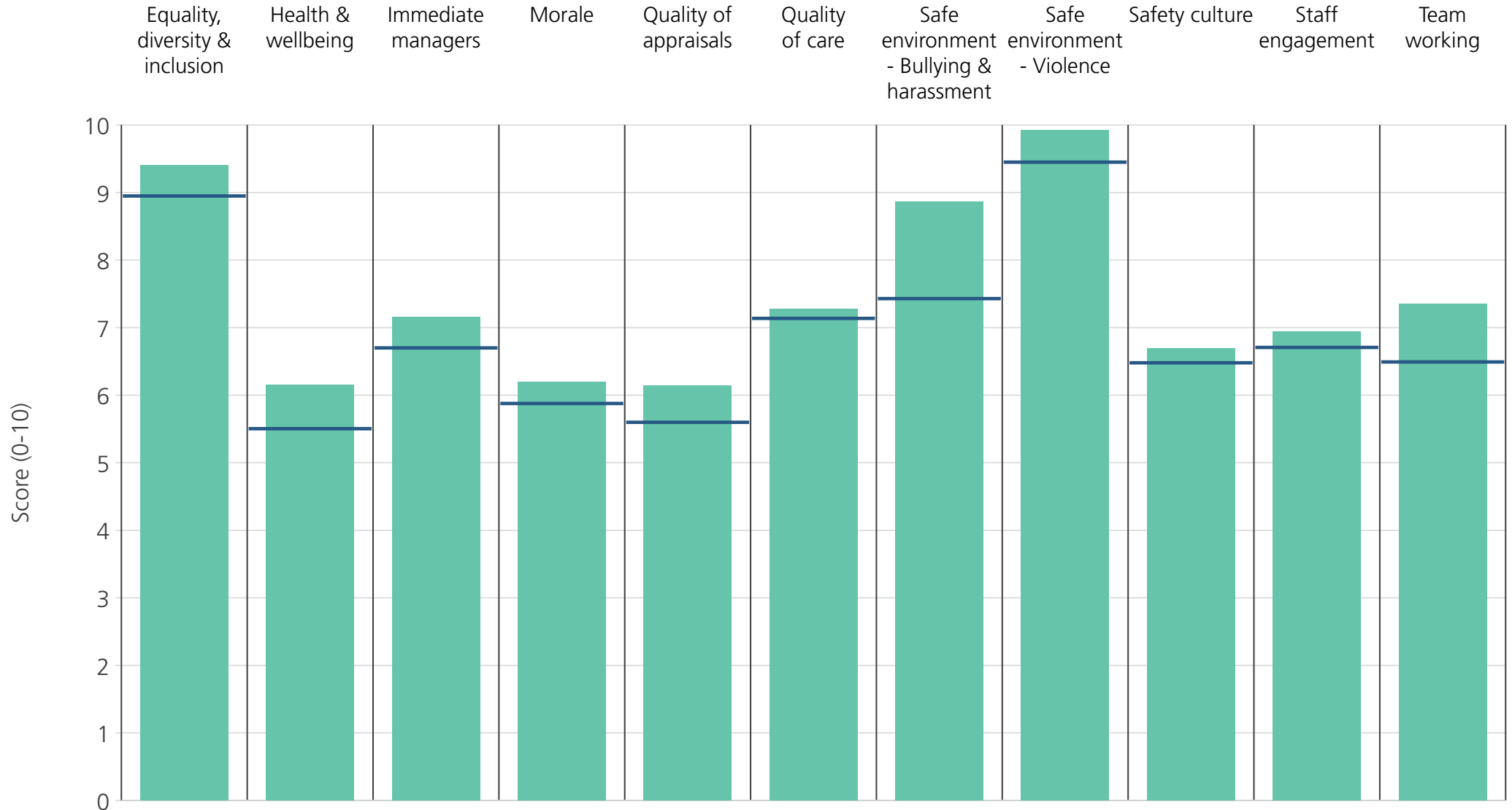
Directorate	9.5	6.5	7.5	6.4	6.4	6.7	8.9	10.0	6.4	6.9	7.4
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	94	94	94	94	85	41	94	94	93	96	95



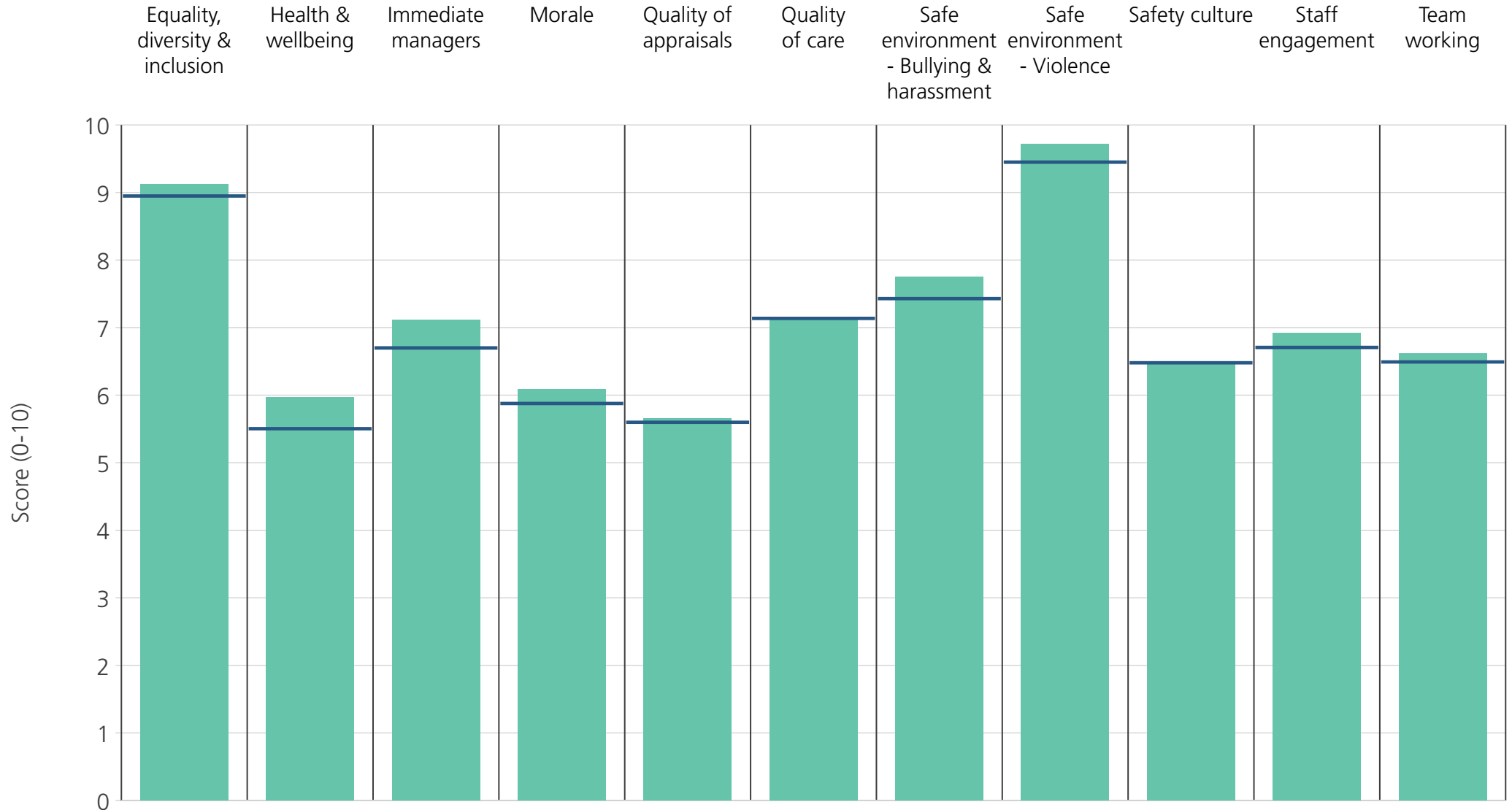
Directorate	8.3	5.5	6.0	6.0	5.3	7.0	6.9	8.6	6.4	7.0	6.1
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	45	44	44	43	34	43	45	44	45	46	46



Directorate	9.2	6.4	7.1	6.3	5.3	7.4	8.8	10.0	6.3	6.9	7.0
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	89	89	89	87	71	60	89	89	88	89	89



Directorate	9.4	6.1	7.2	6.2	6.1	7.3	8.9	9.9	6.7	6.9	7.4
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	90	91	91	90	83	50	91	91	90	92	92



Directorate	9.1	6.0	7.1	6.1	5.7	7.1	7.7	9.7	6.5	6.9	6.6
Your org	8.9	5.5	6.7	5.9	5.6	7.1	7.4	9.4	6.5	6.7	6.5
Responses	531	537	535	529	448	438	529	534	532	544	536