

Mersey Care NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Mersey Care NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Mersey Care NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

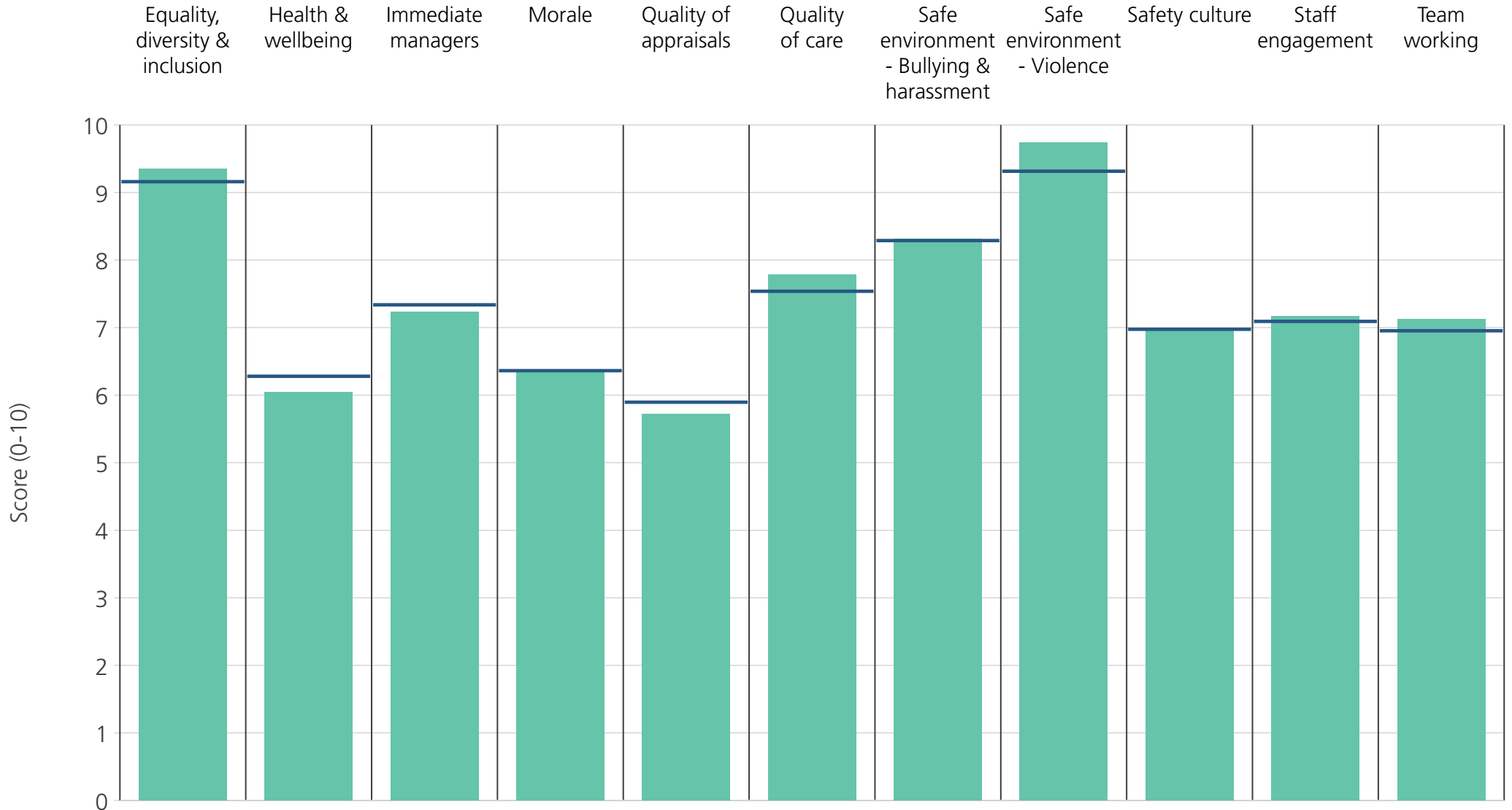
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



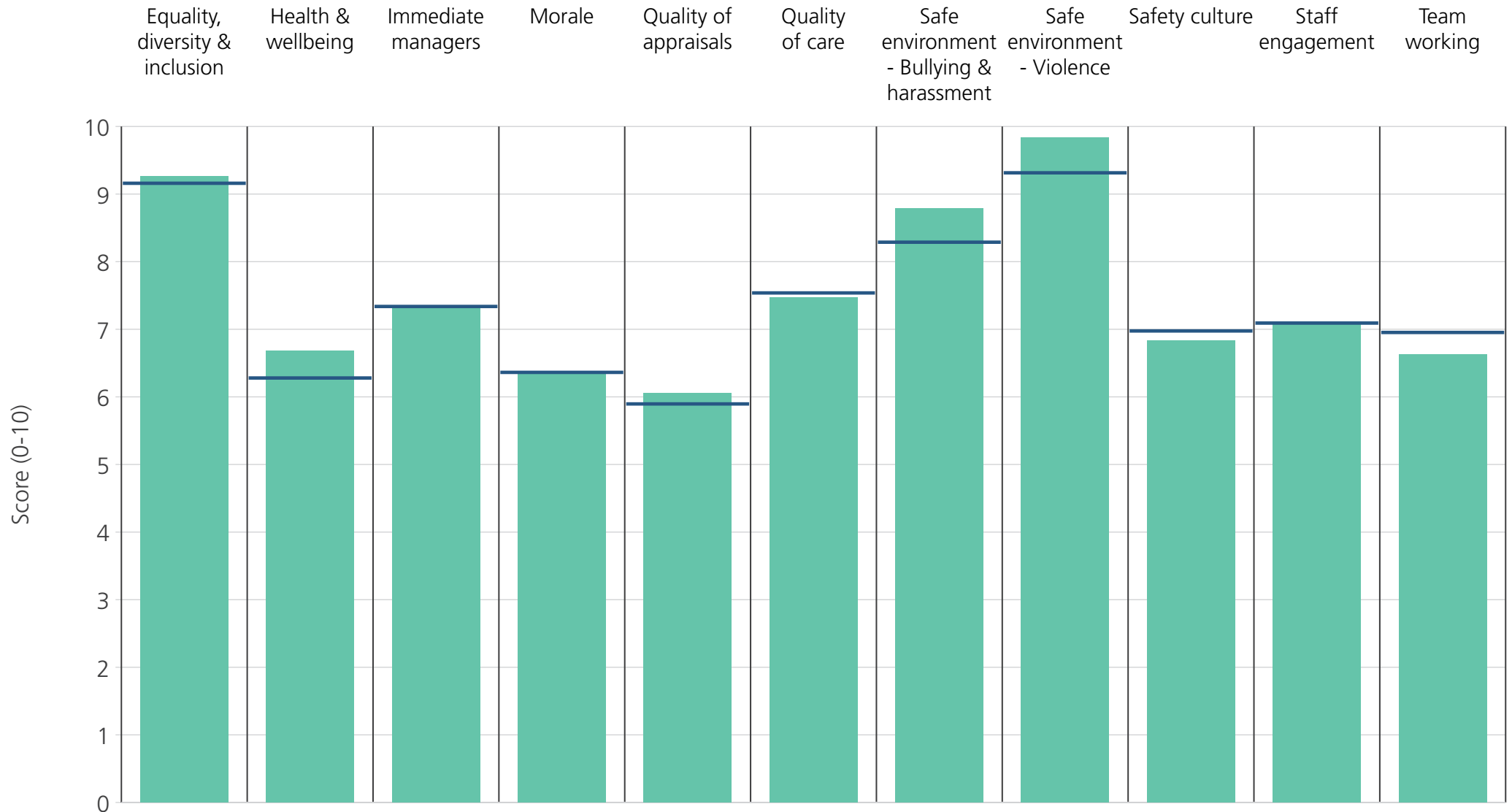
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

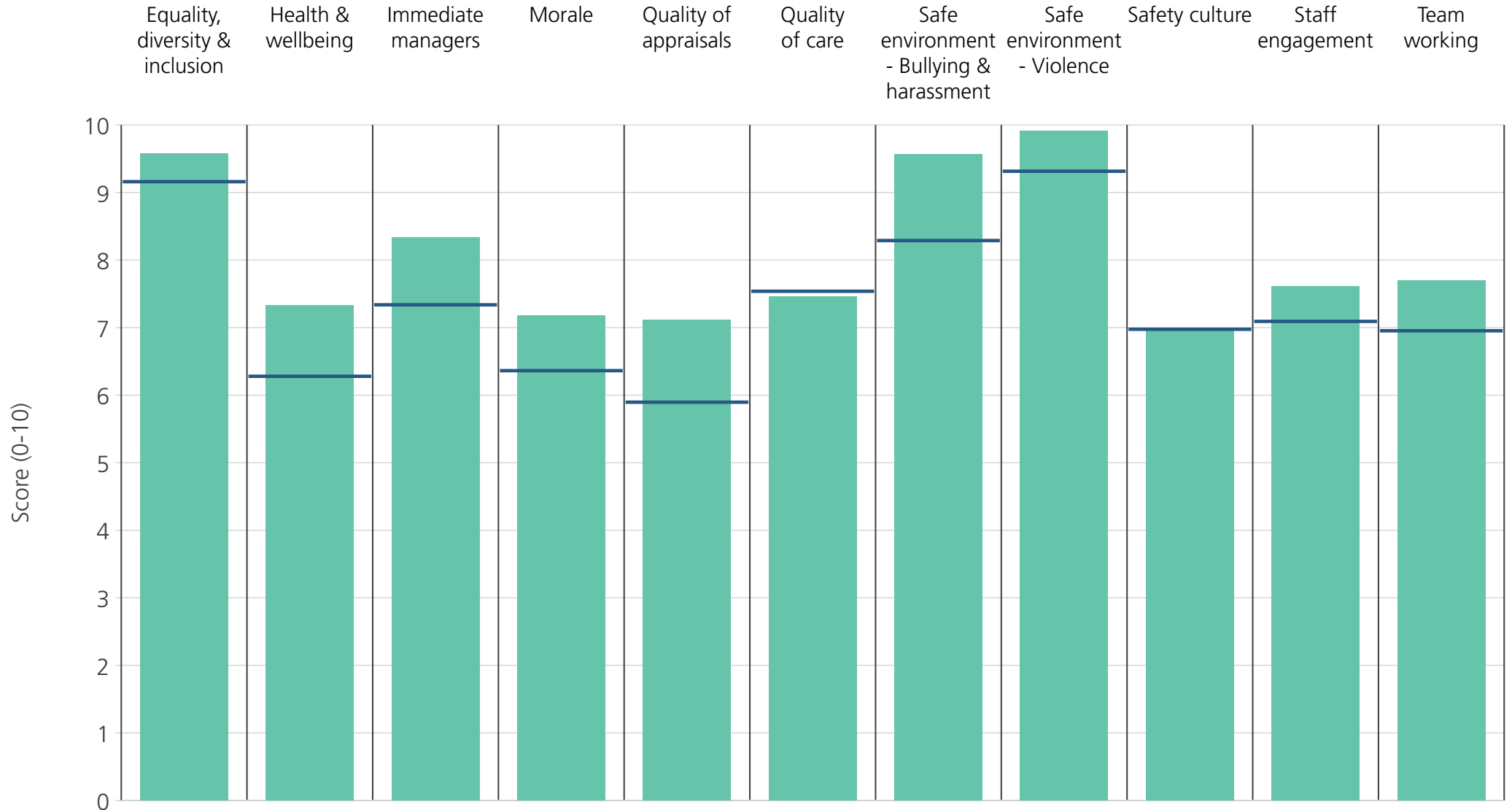
Mersey Care NHS Foundation Trust
2019 NHS Staff Survey Results



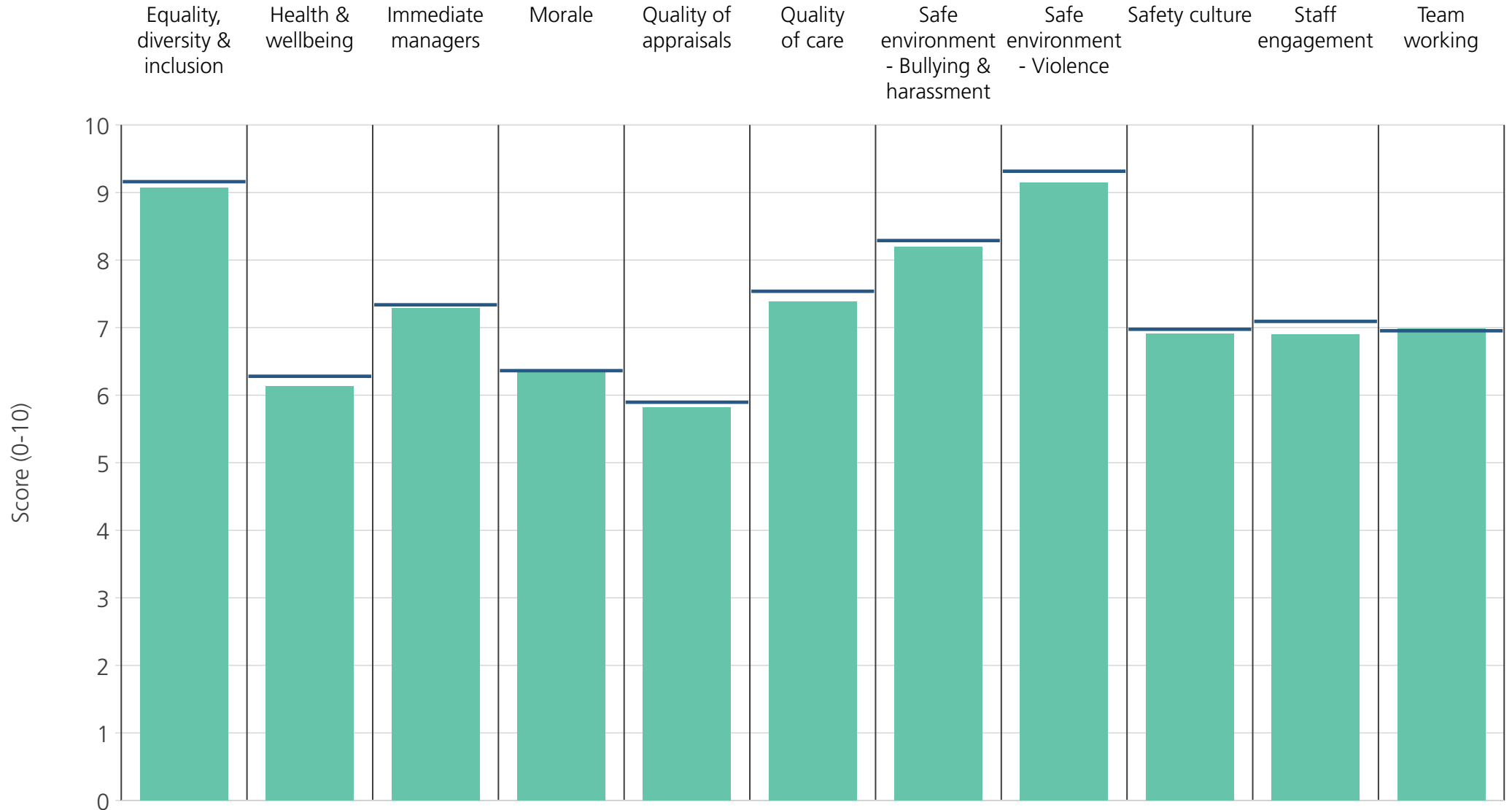
Directorate	9.4	6.0	7.2	6.4	5.7	7.8	8.3	9.7	7.0	7.2	7.1
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	841	861	862	842	662	788	846	854	849	868	848



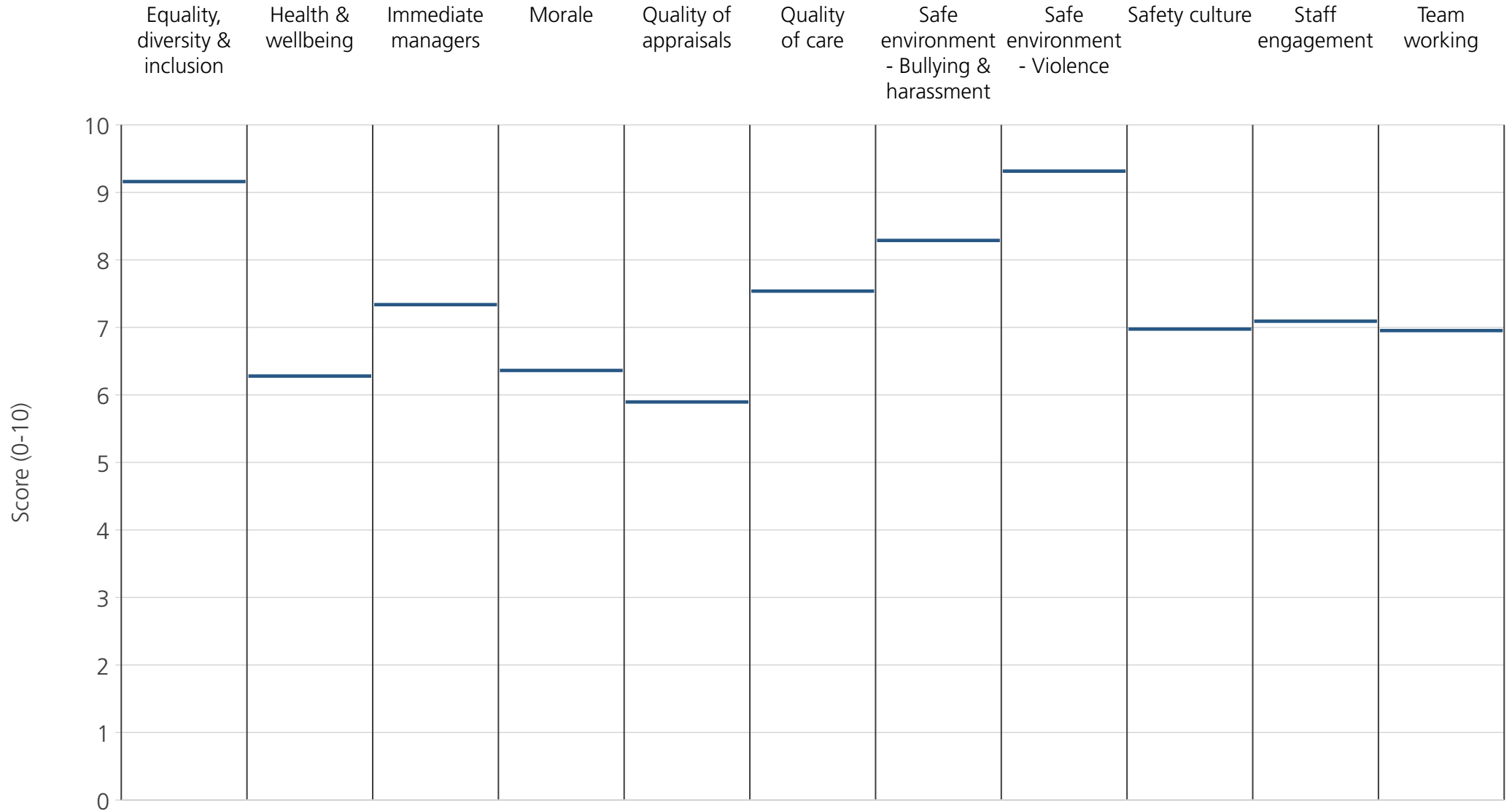
Directorate	9.3	6.7	7.4	6.4	6.1	7.5	8.8	9.8	6.8	7.1	6.6
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	578	580	583	580	426	305	564	571	580	590	582



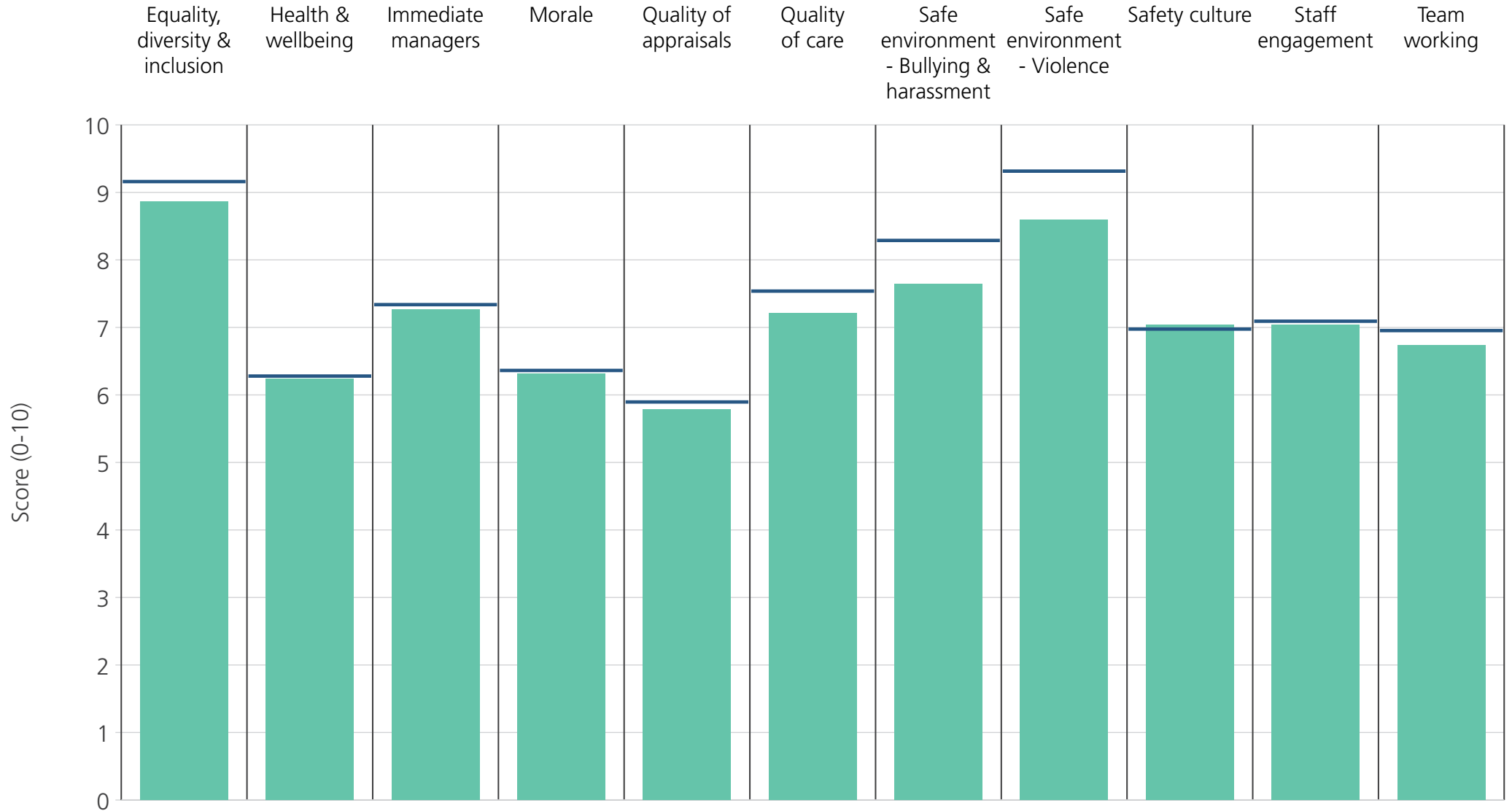
Directorate	9.6	7.3	8.3	7.2	7.1	7.5	9.6	9.9	7.0	7.6	7.7
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	153	155	155	154	147	37	152	152	152	156	155



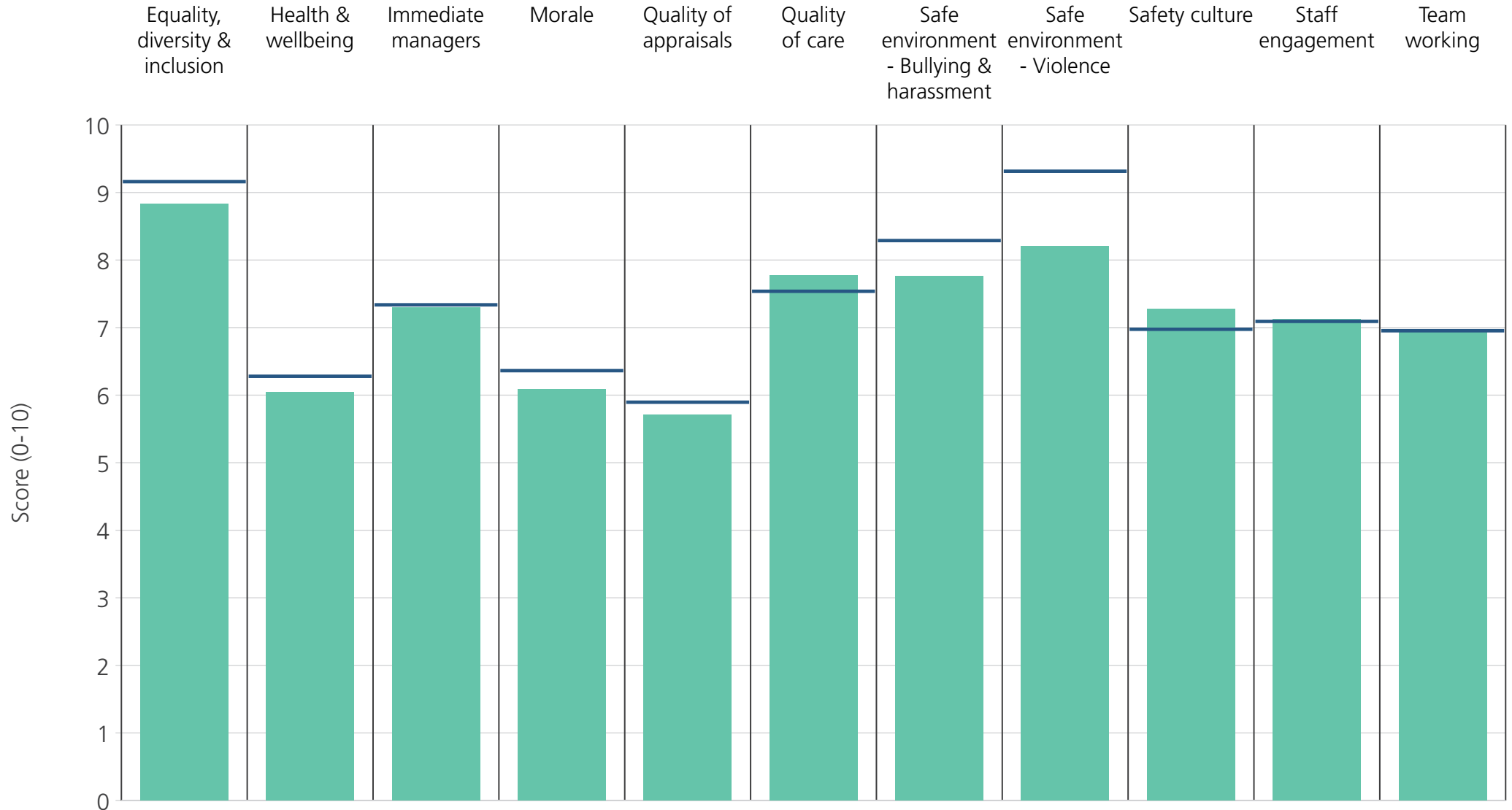
Directorate	9.1	6.1	7.3	6.3	5.8	7.4	8.2	9.1	6.9	6.9	7.0
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	697	699	706	690	519	664	697	696	700	710	697



Directorate	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	2	2	2	2	2	2	2	2	2	2	2

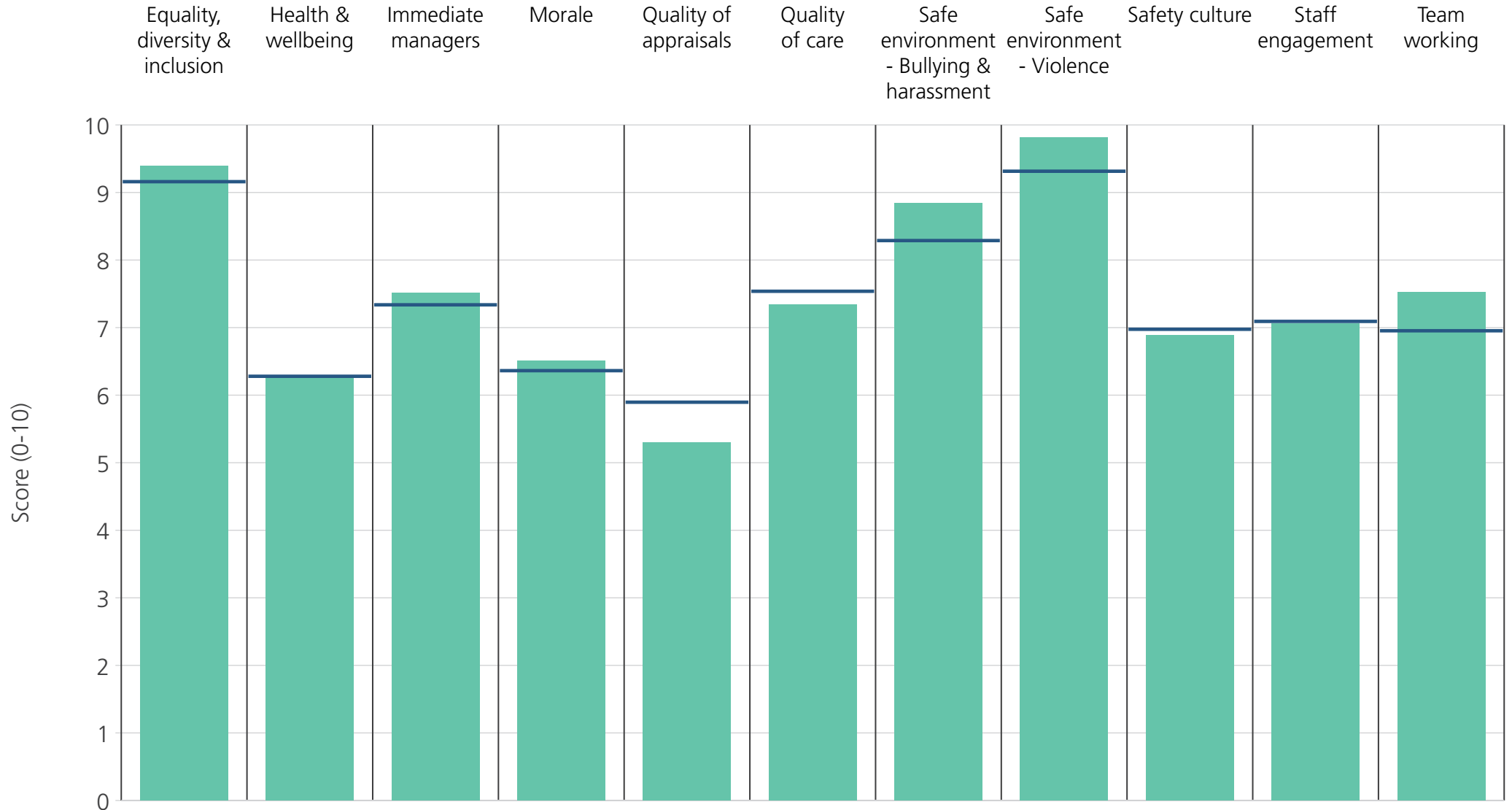


Directorate	8.9	6.2	7.3	6.3	5.8	7.2	7.6	8.6	7.0	7.0	6.7
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	431	439	443	434	354	408	431	435	436	447	432

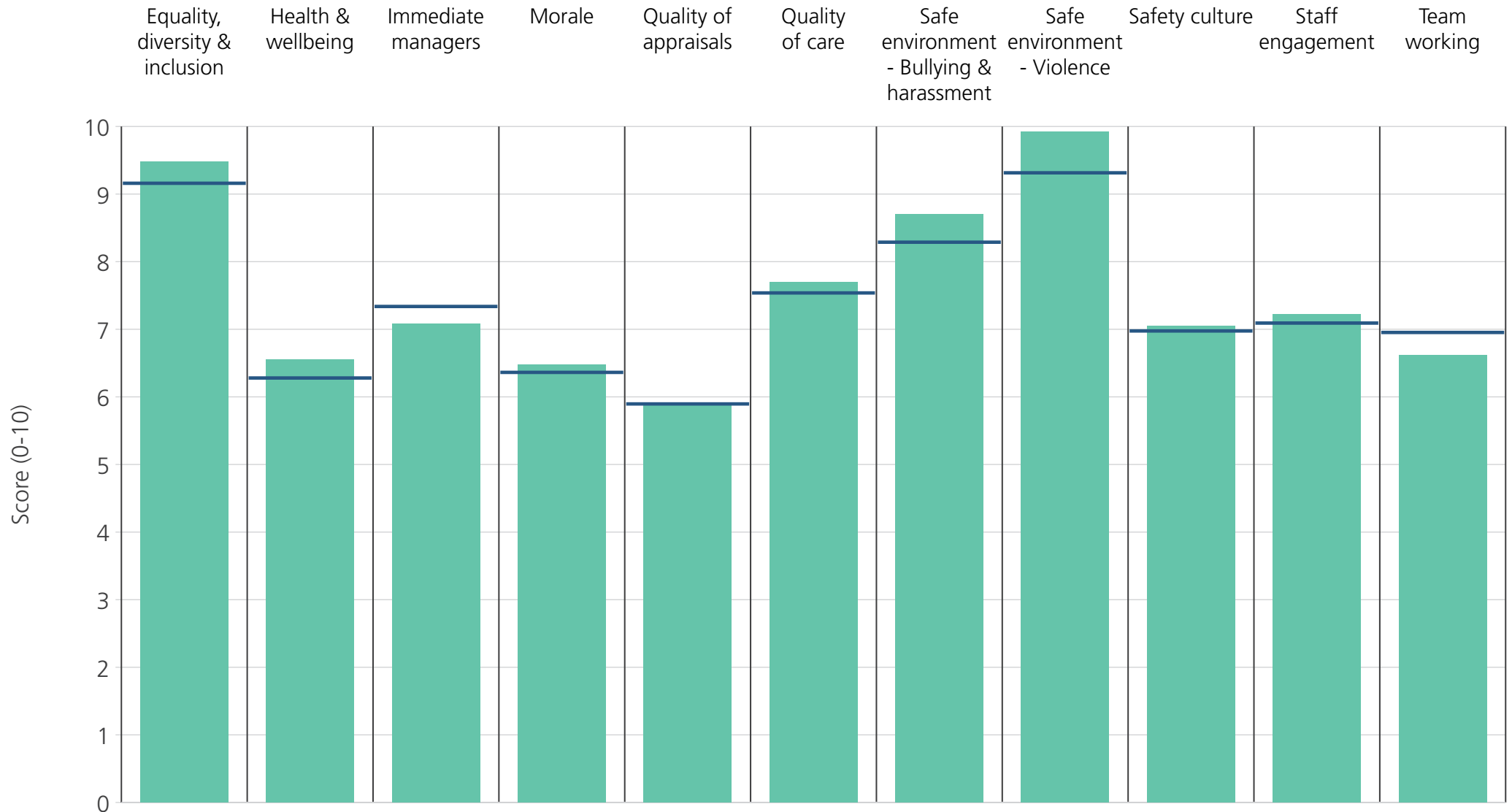


Directorate	8.8	6.0	7.3	6.1	5.7	7.8	7.8	8.2	7.3	7.1	7.0
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	292	293	294	292	250	279	294	291	295	297	294

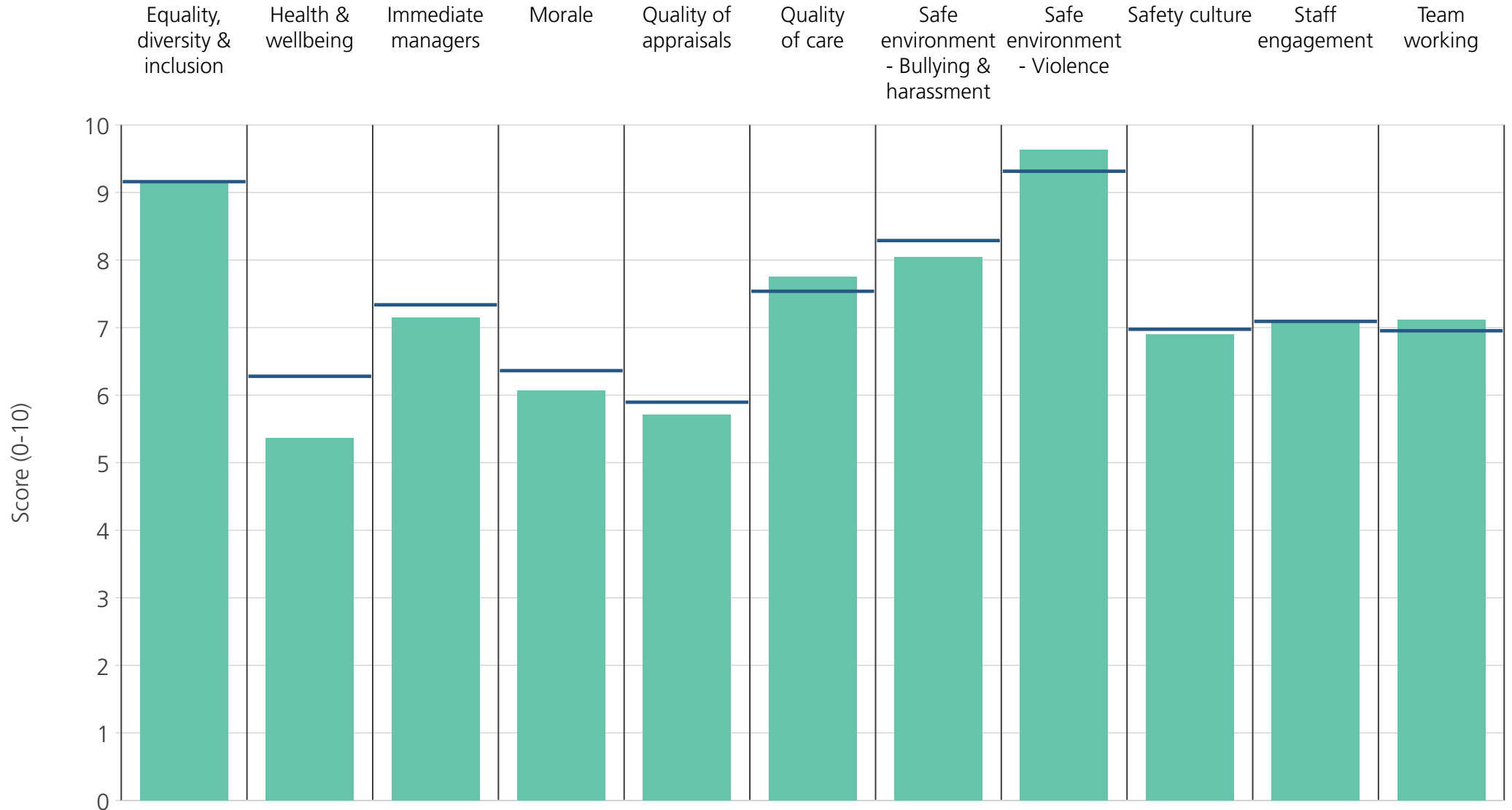
Directorates 2



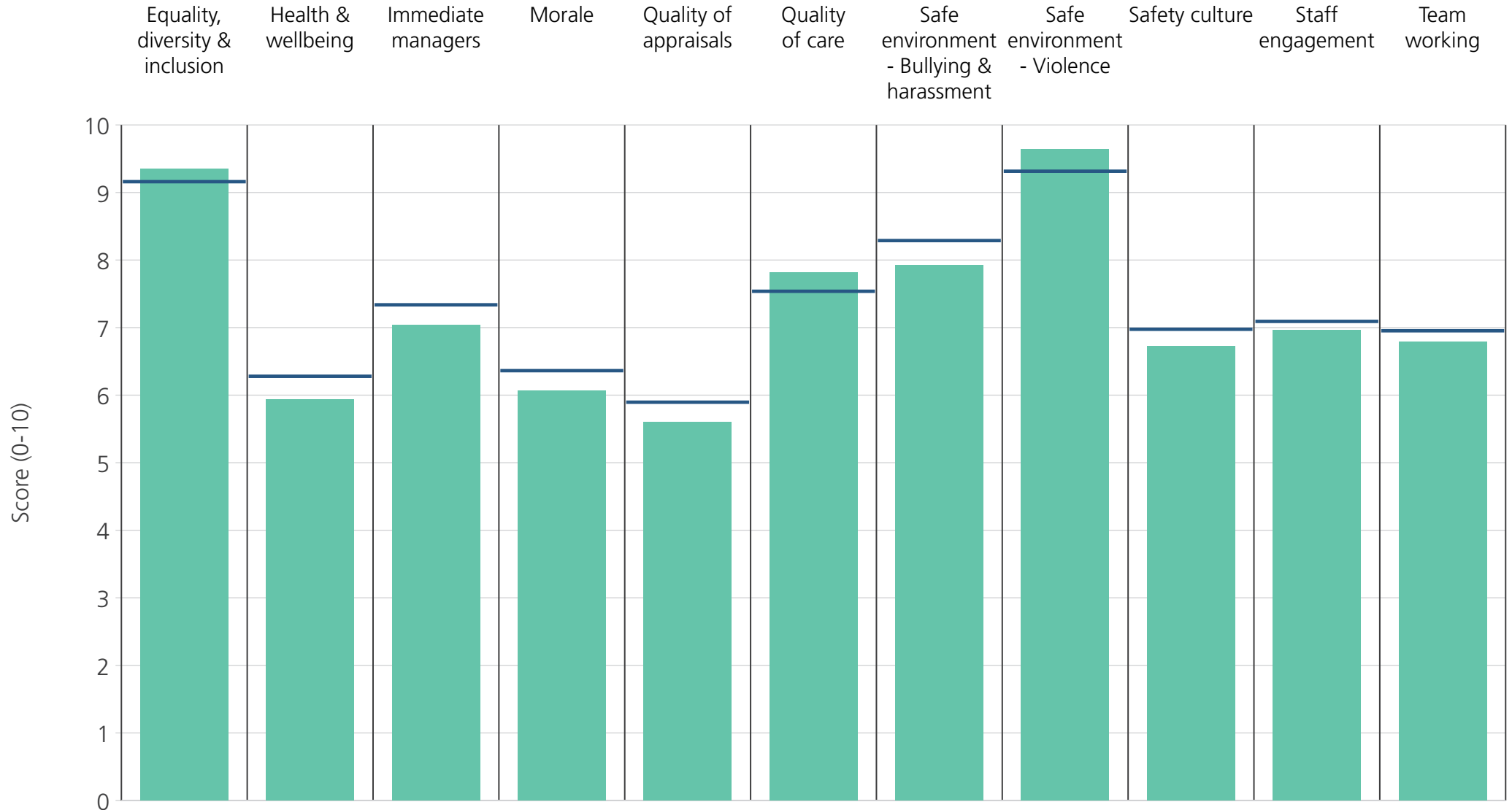
Directorate	9.4	6.3	7.5	6.5	5.3	7.3	8.8	9.8	6.9	7.1	7.5
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	113	114	114	112	98	106	114	114	114	116	114



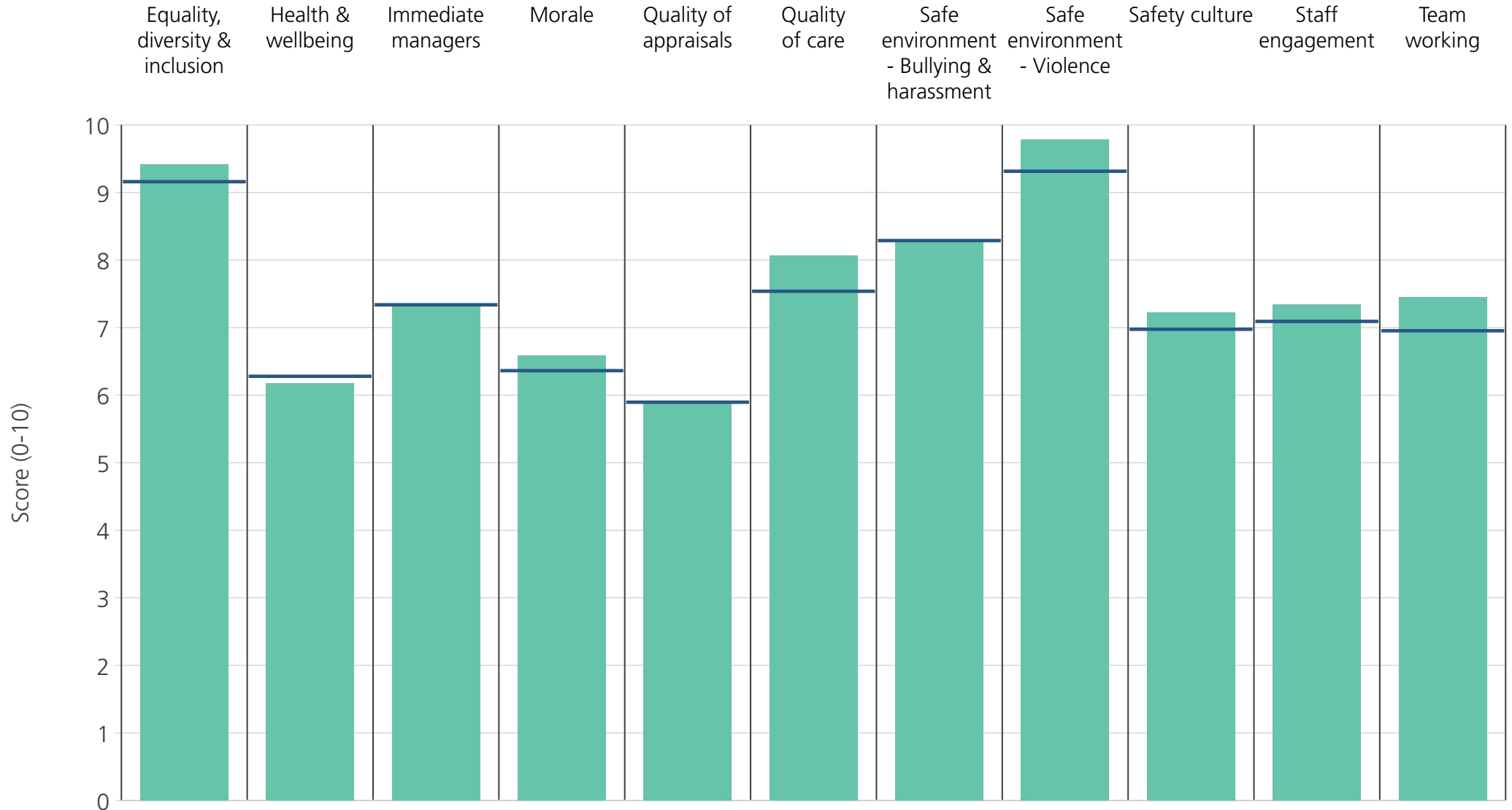
Directorate	9.5	6.6	7.1	6.5	5.9	7.7	8.7	9.9	7.0	7.2	6.6
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	158	162	161	161	123	122	159	160	161	161	158



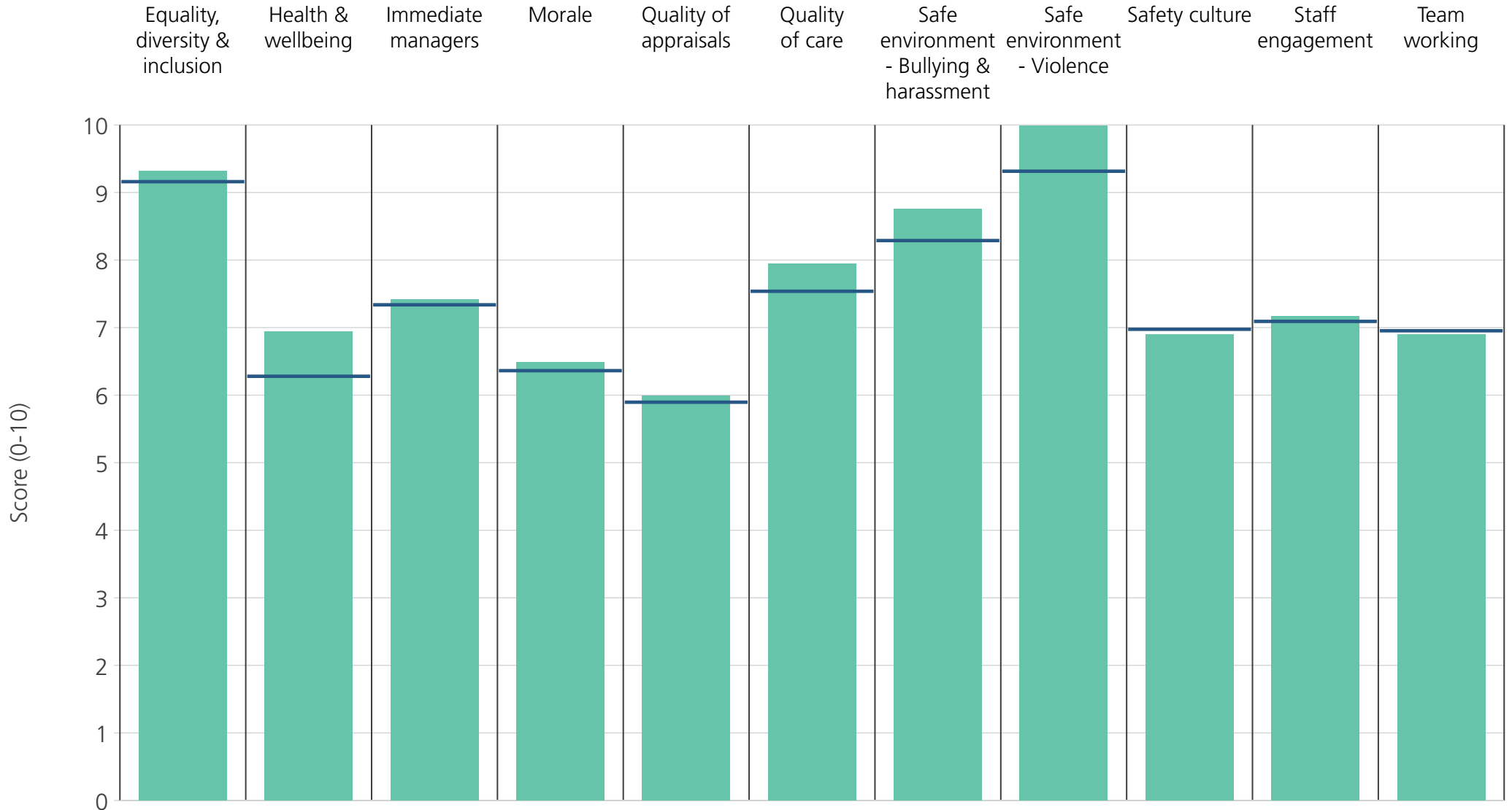
Directorate	9.1	5.4	7.1	6.1	5.7	7.8	8.0	9.6	6.9	7.1	7.1
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	195	200	201	193	141	201	194	199	196	202	198



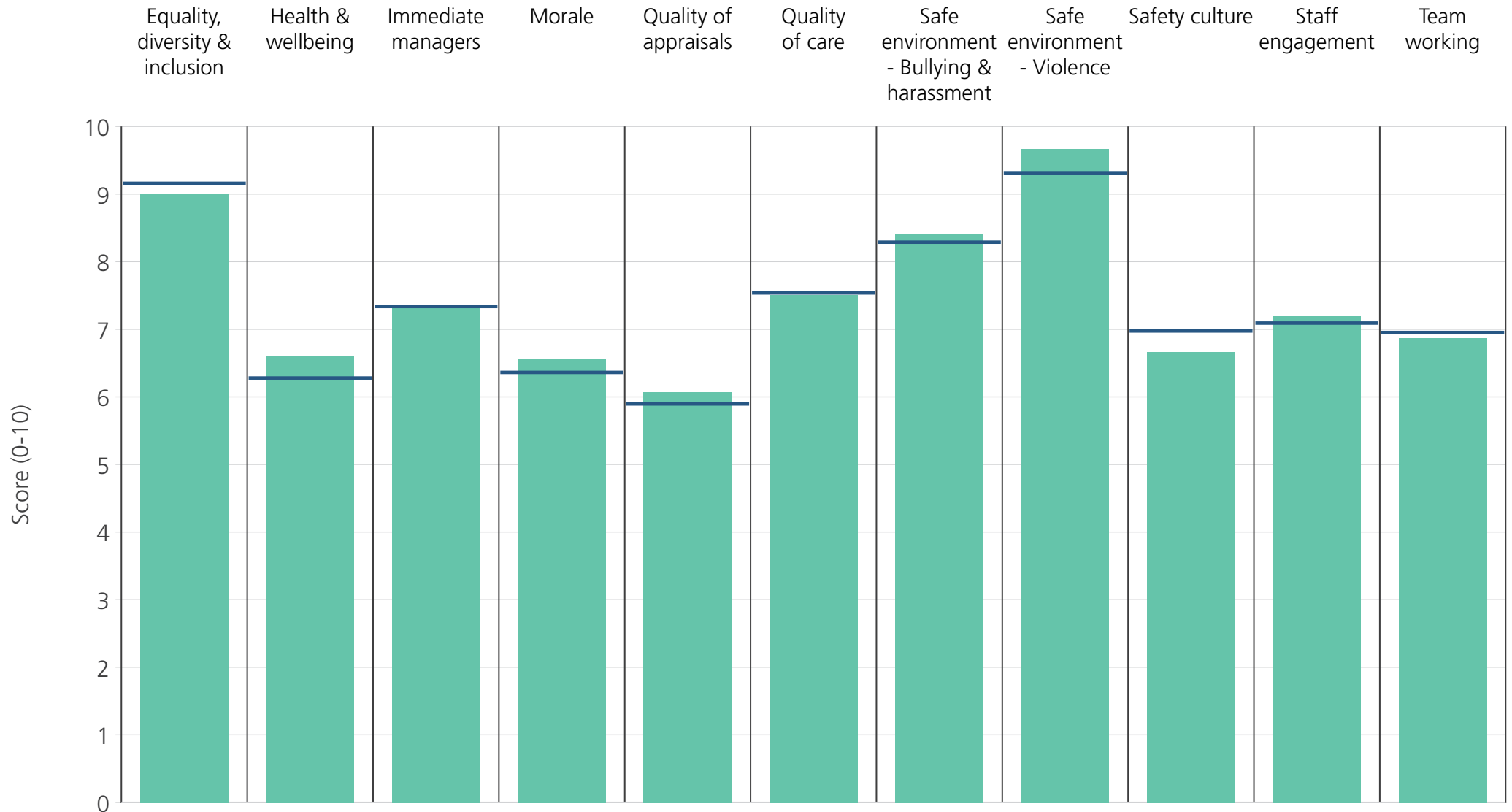
Directorate	9.3	5.9	7.0	6.1	5.6	7.8	7.9	9.6	6.7	7.0	6.8
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	131	134	134	130	100	126	130	133	132	135	131



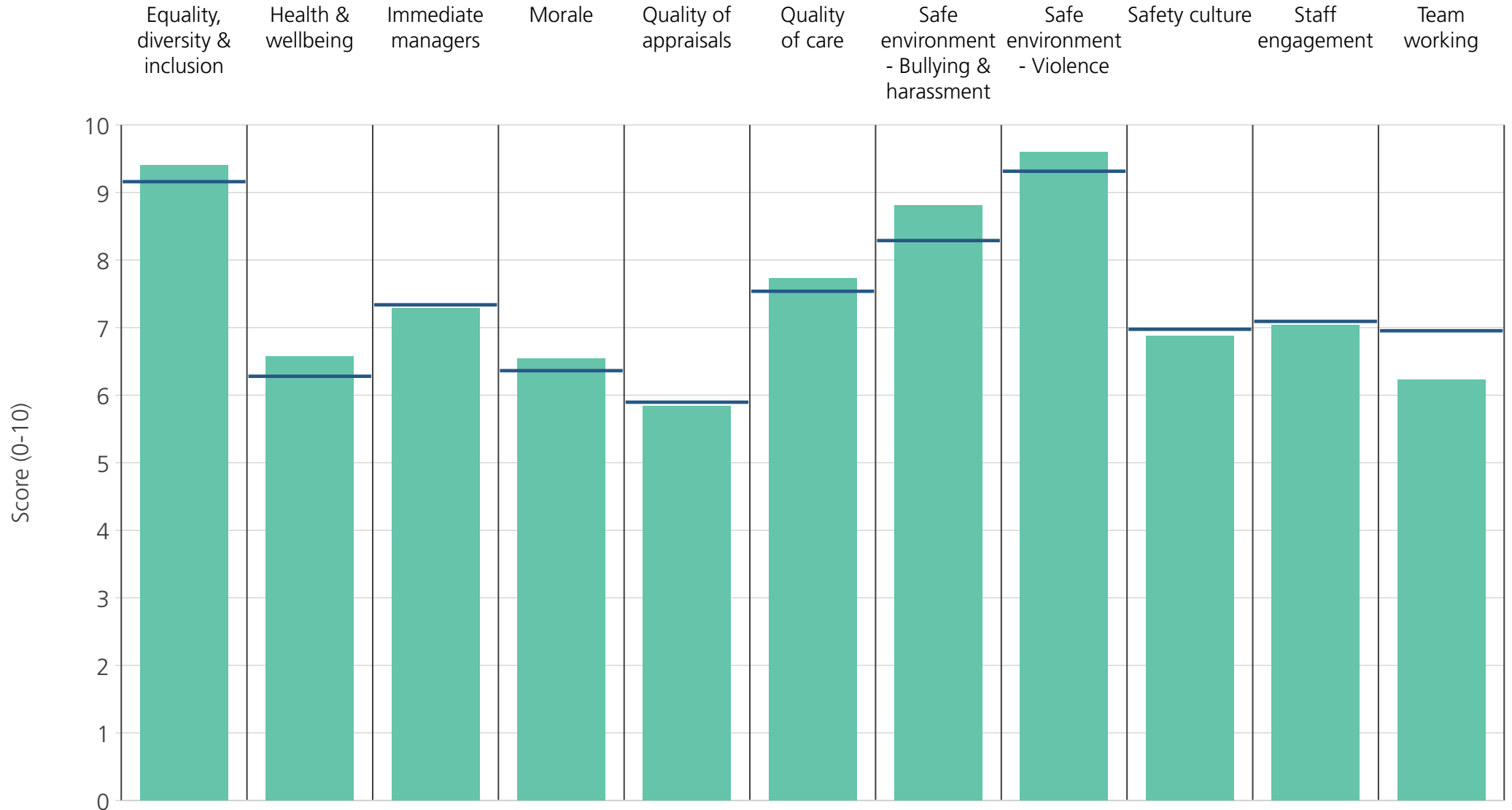
Directorate	9.4	6.2	7.3	6.6	5.9	8.1	8.3	9.8	7.2	7.3	7.5
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	237	242	242	238	195	229	241	241	239	244	239



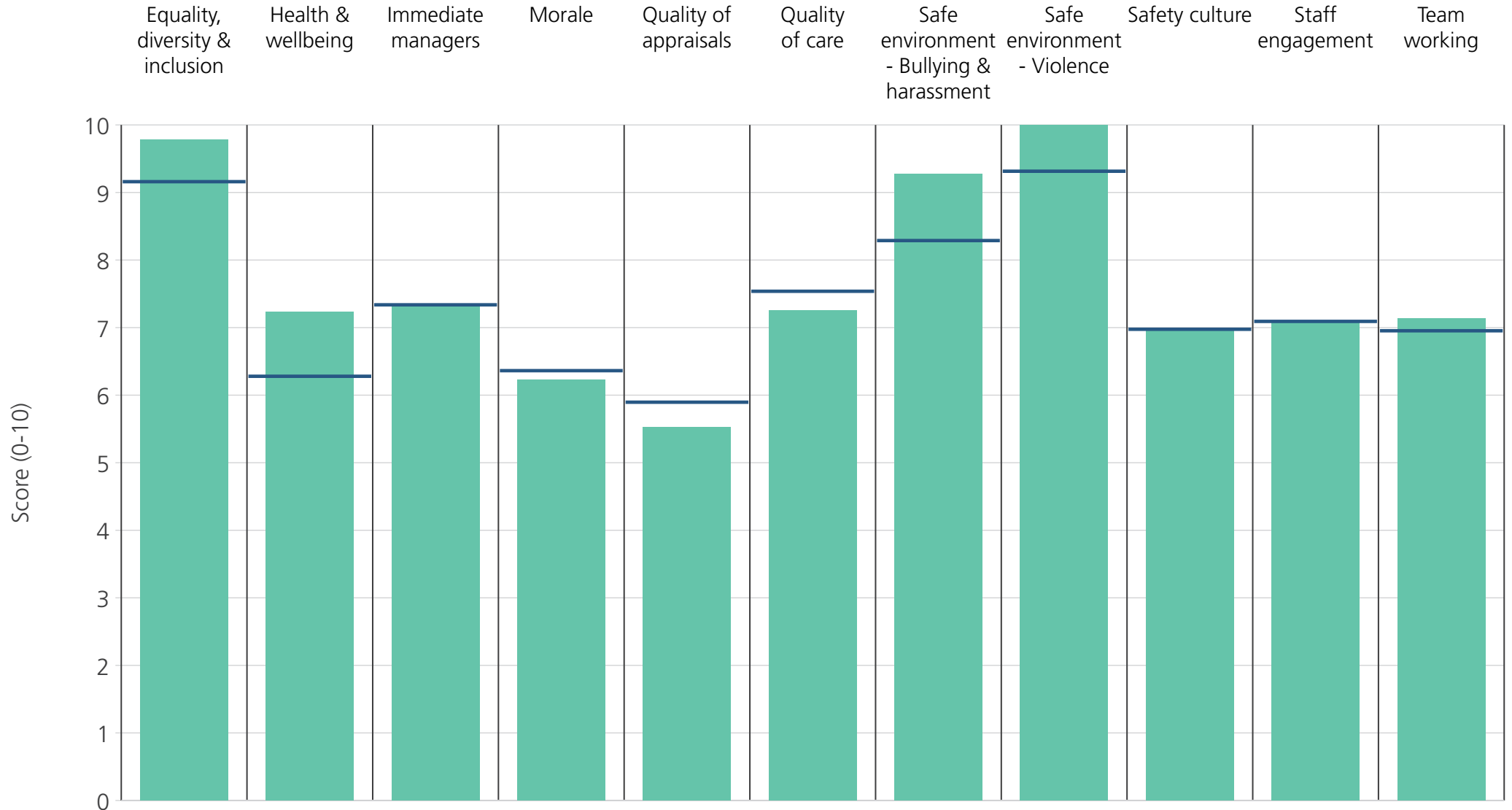
Directorate	9.3	6.9	7.4	6.5	6.0	7.9	8.8	10.0	6.9	7.2	6.9
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	177	177	178	178	149	72	176	177	178	179	178



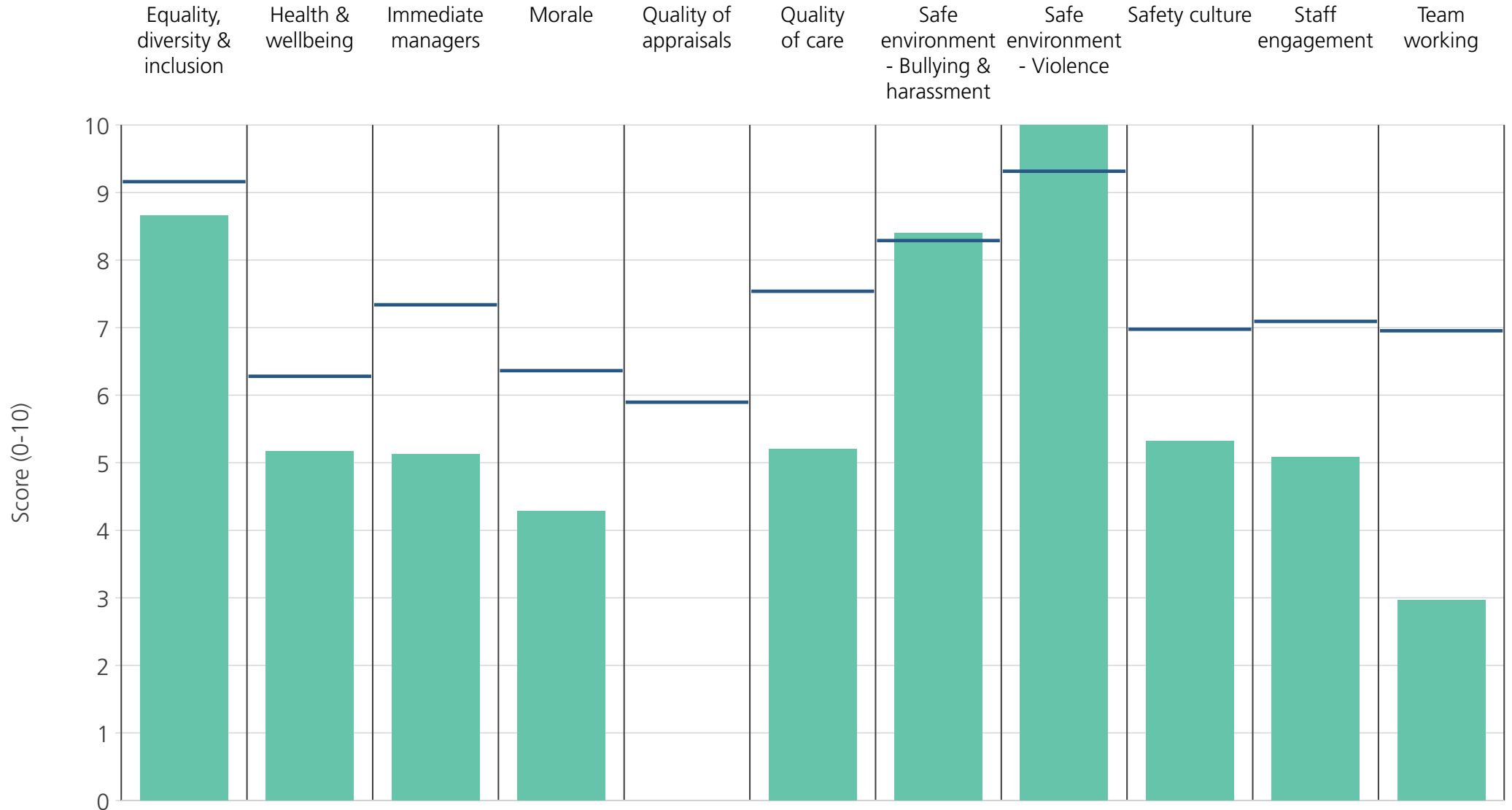
Directorate	9.0	6.6	7.4	6.6	6.1	7.5	8.4	9.7	6.7	7.2	6.9
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	109	108	109	108	90	93	109	107	108	111	109



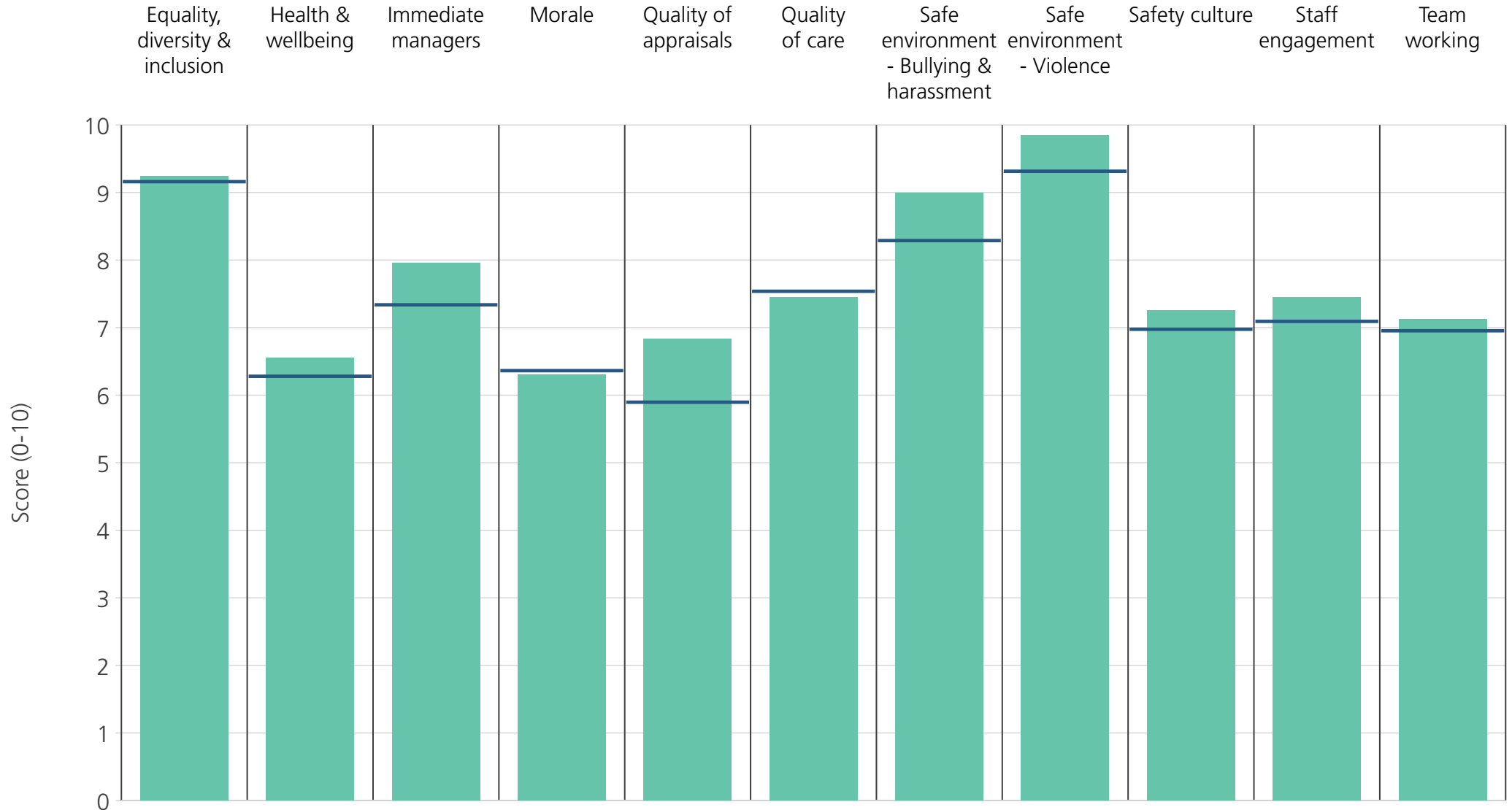
Directorate	9.4	6.6	7.3	6.5	5.8	7.7	8.8	9.6	6.9	7.0	6.2
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	120	122	125	122	84	74	108	112	119	128	125



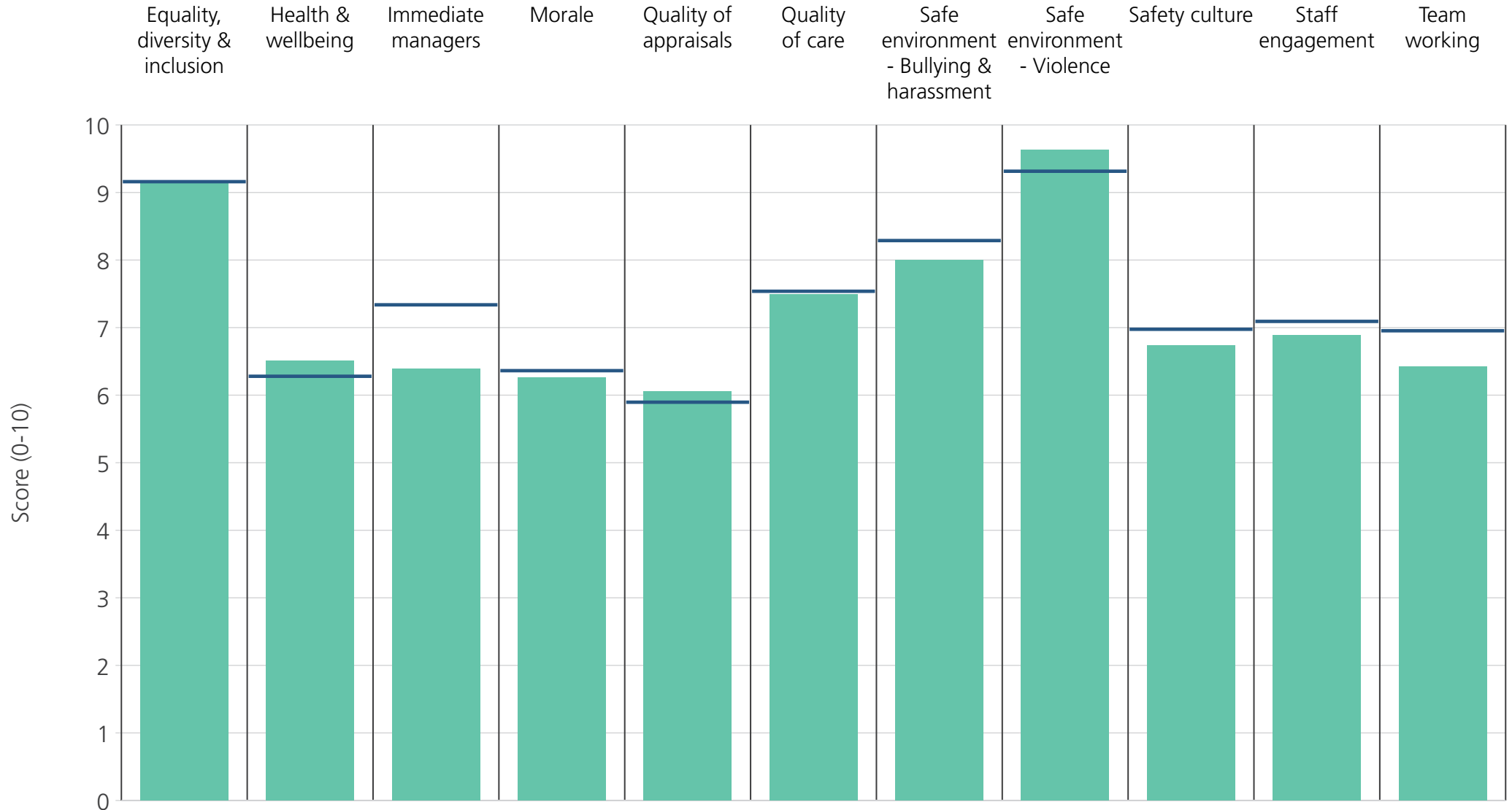
Directorate	9.8	7.2	7.3	6.2	5.5	7.3	9.3	10.0	7.0	7.1	7.1
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	45	46	45	46	37	12	46	46	46	46	44



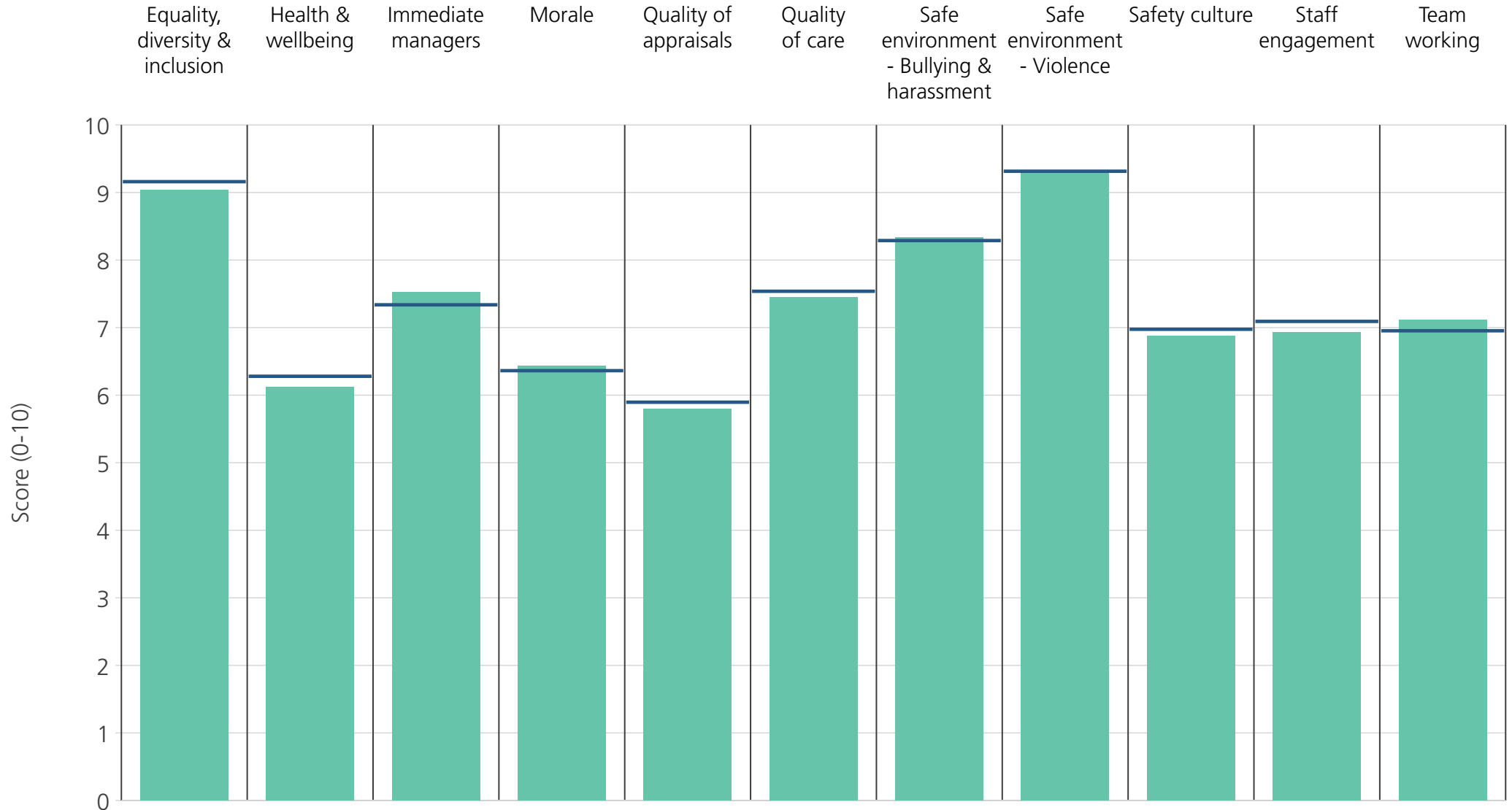
Directorate	8.7	5.2	5.1	4.3	5.9	5.2	8.4	10.0	5.3	5.1	3.0
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	26	27	27	27	6	25	27	27	27	27	27



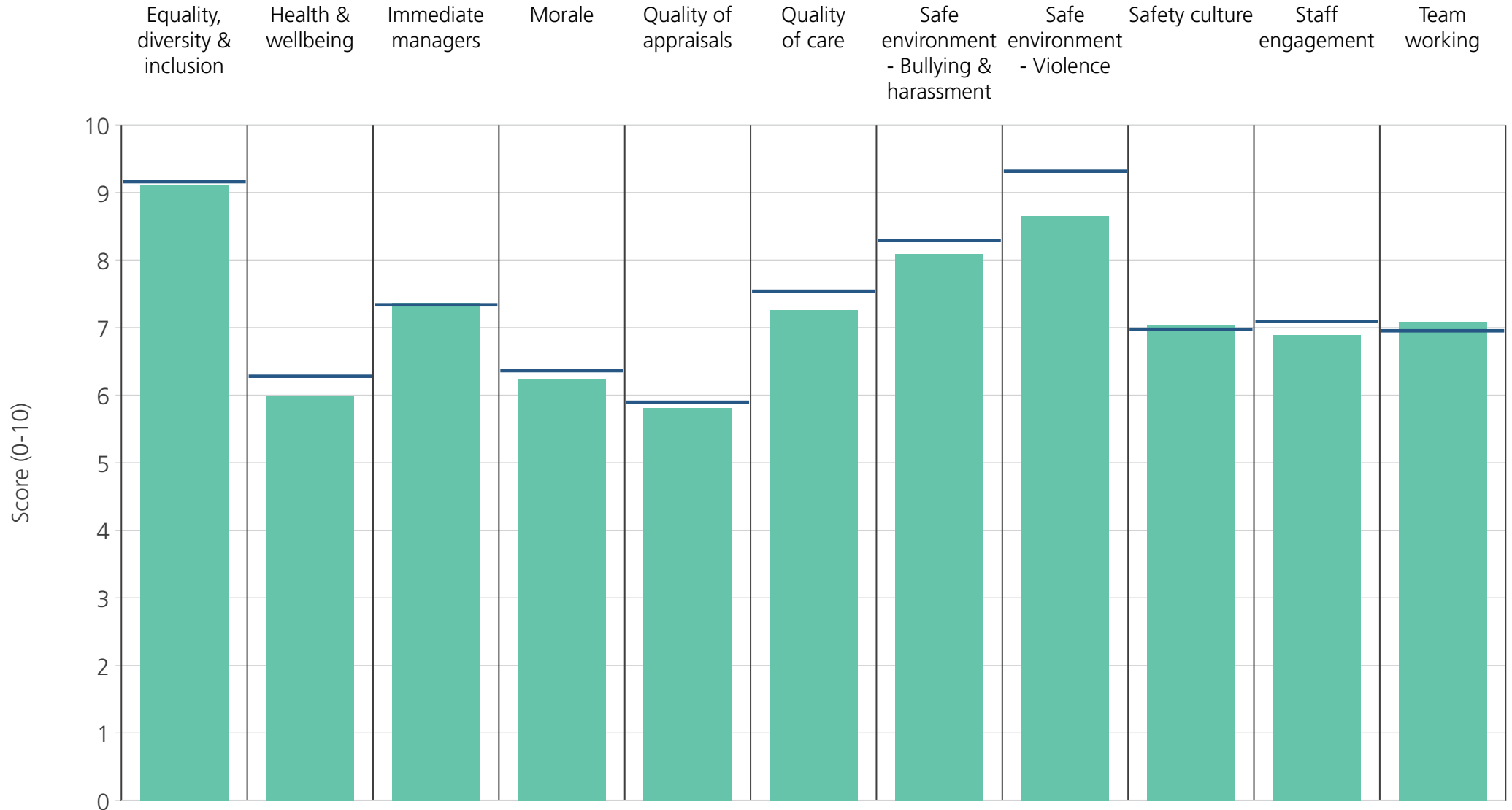
Directorate	9.2	6.6	8.0	6.3	6.8	7.4	9.0	9.8	7.2	7.4	7.1
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	106	107	107	106	64	30	104	107	107	107	105



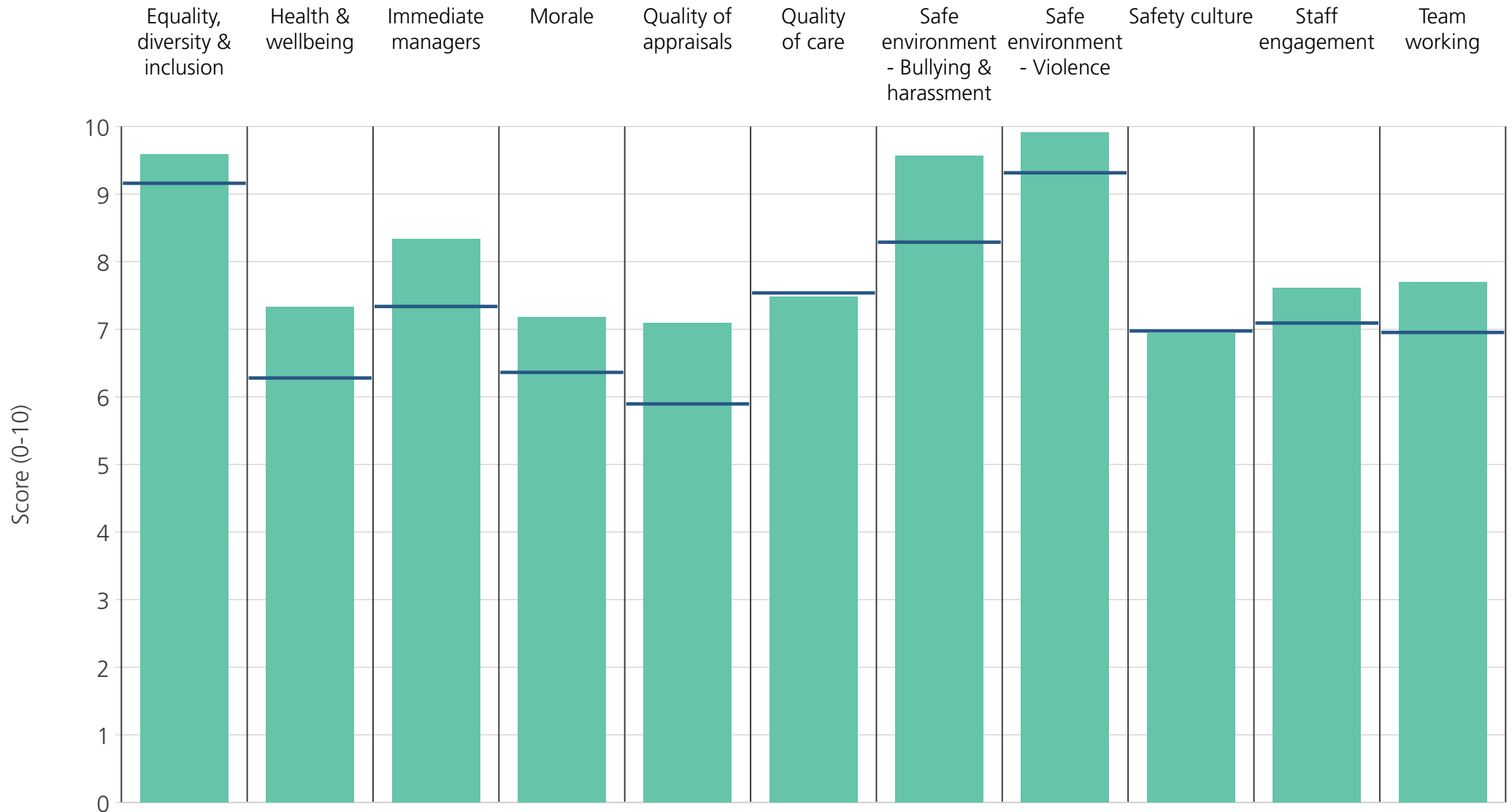
Directorate	9.2	6.5	6.4	6.3	6.1	7.5	8.0	9.6	6.7	6.9	6.4
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	110	110	112	109	50	74	109	109	110	112	109



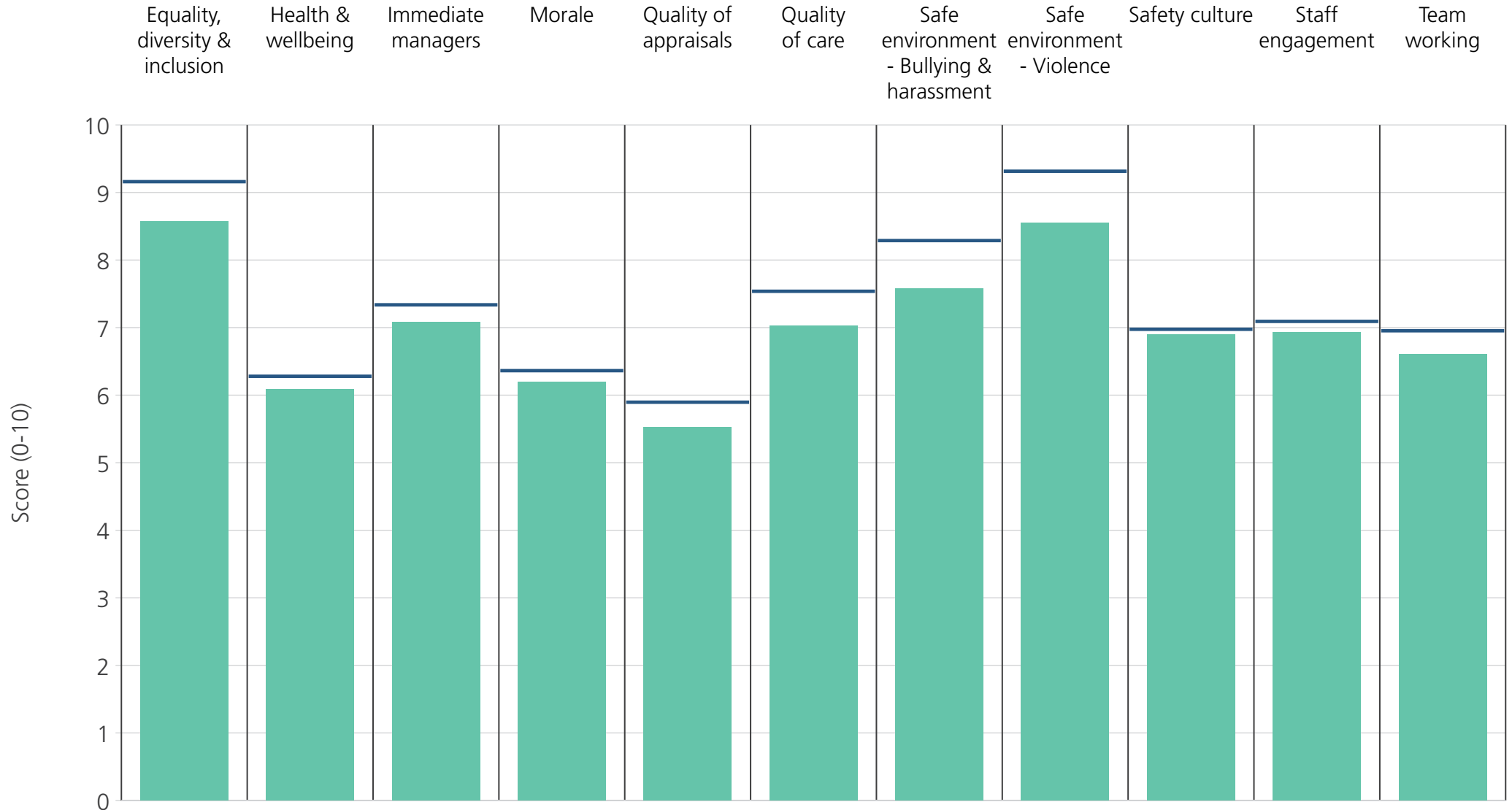
Directorate	9.0	6.1	7.5	6.4	5.8	7.4	8.3	9.3	6.9	6.9	7.1
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	363	366	369	361	288	364	365	364	366	372	368



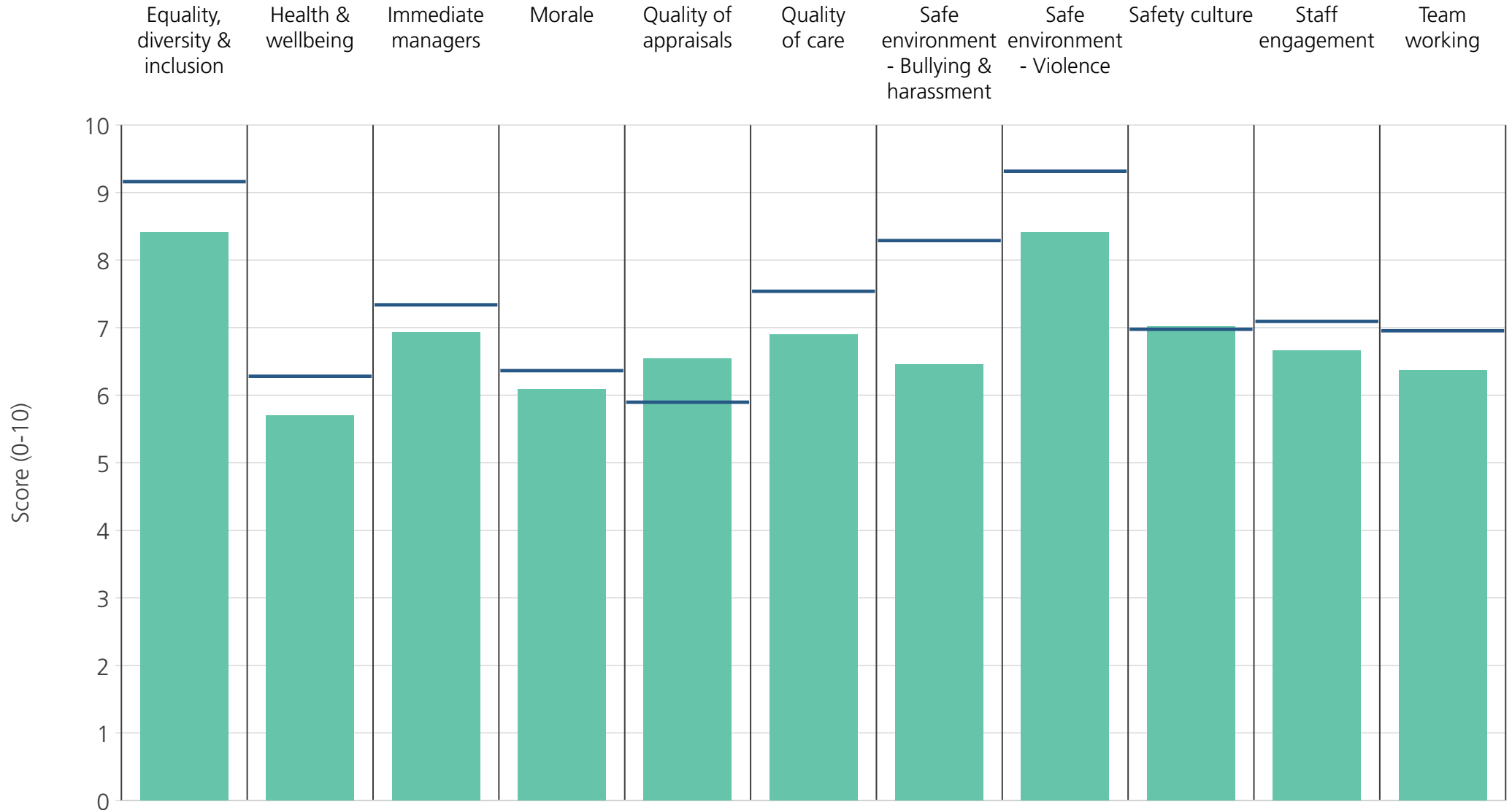
Directorate	9.1	6.0	7.4	6.2	5.8	7.3	8.1	8.7	7.0	6.9	7.1
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	227	226	228	222	183	229	226	226	227	229	223



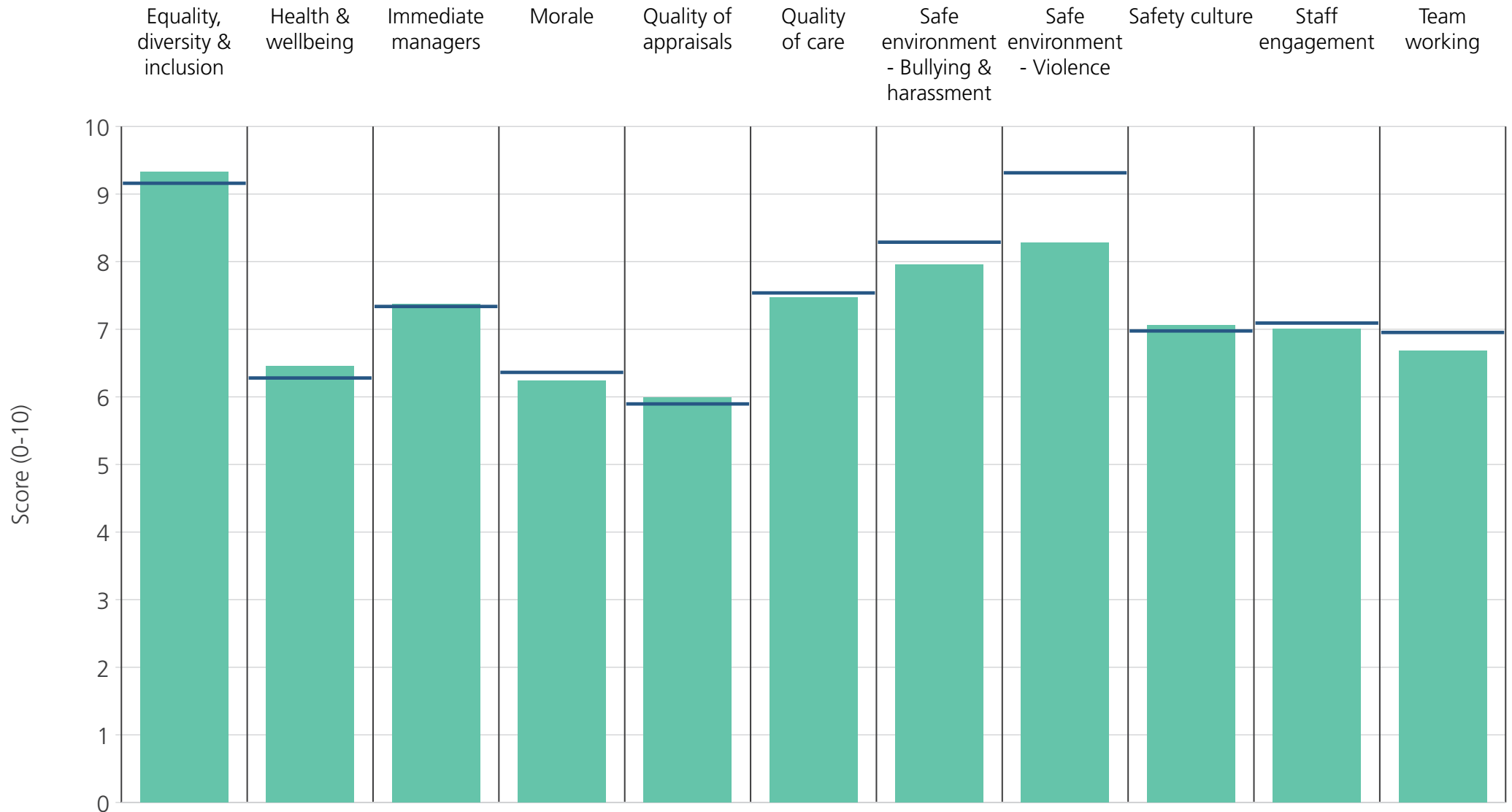
Directorate	9.6	7.3	8.3	7.2	7.1	7.5	9.6	9.9	6.9	7.6	7.7
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	155	157	157	156	149	39	154	154	154	158	157



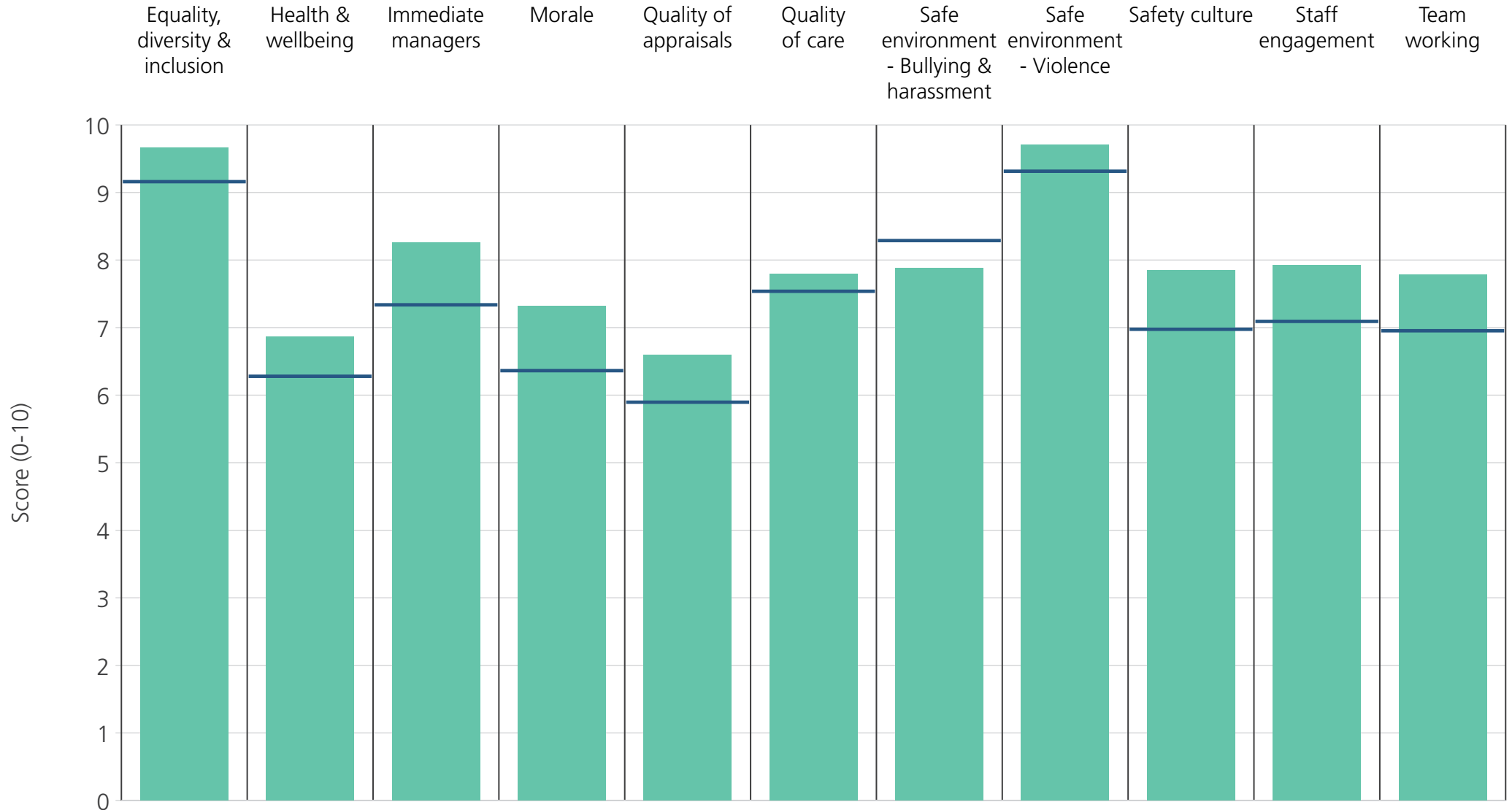
Directorate	8.6	6.1	7.1	6.2	5.5	7.0	7.6	8.5	6.9	6.9	6.6
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	260	267	270	262	214	242	261	266	264	273	267



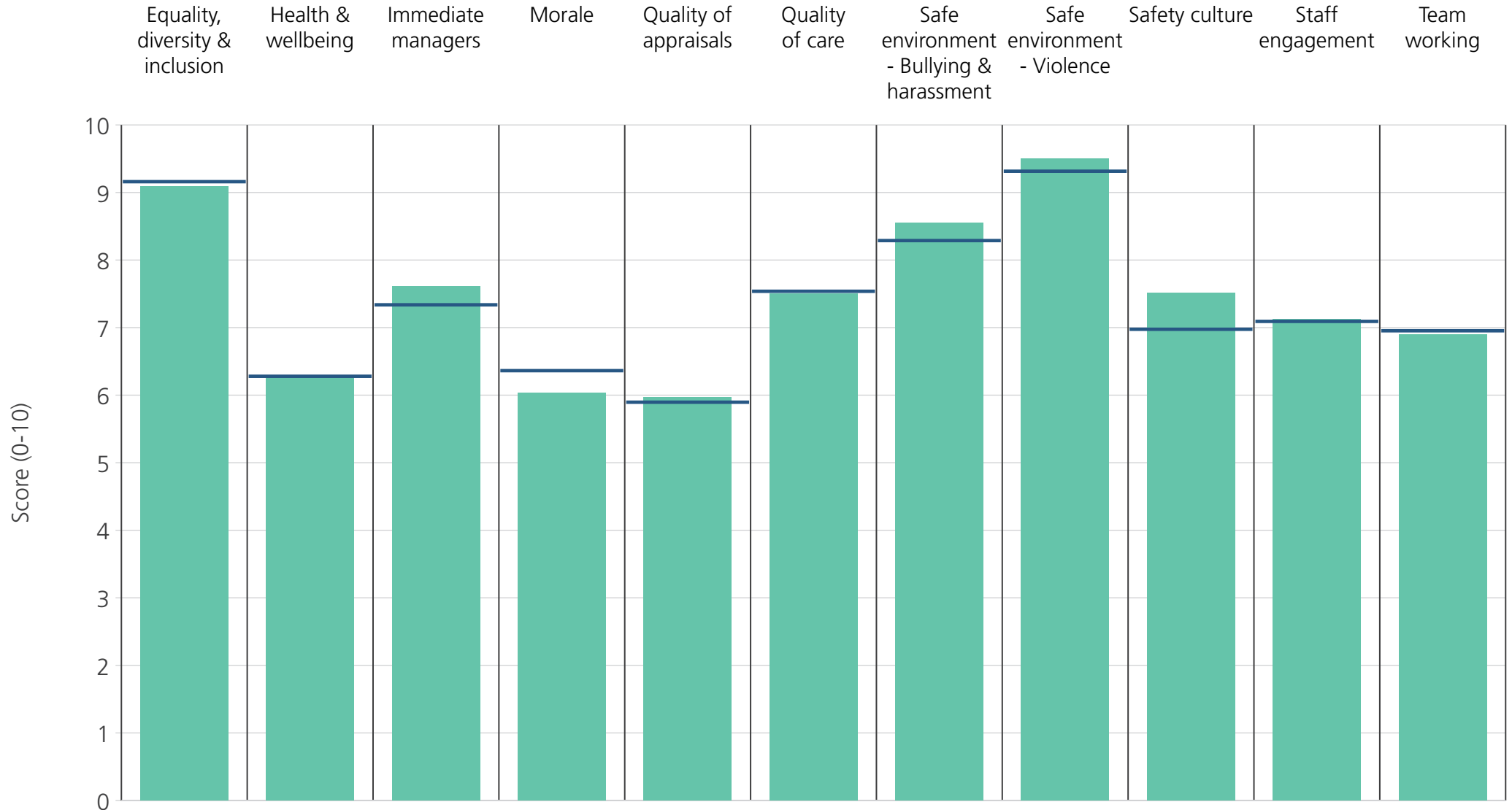
Directorate	8.4	5.7	6.9	6.1	6.5	6.9	6.4	8.4	7.0	6.7	6.4
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	23	23	23	23	13	22	23	23	23	23	21



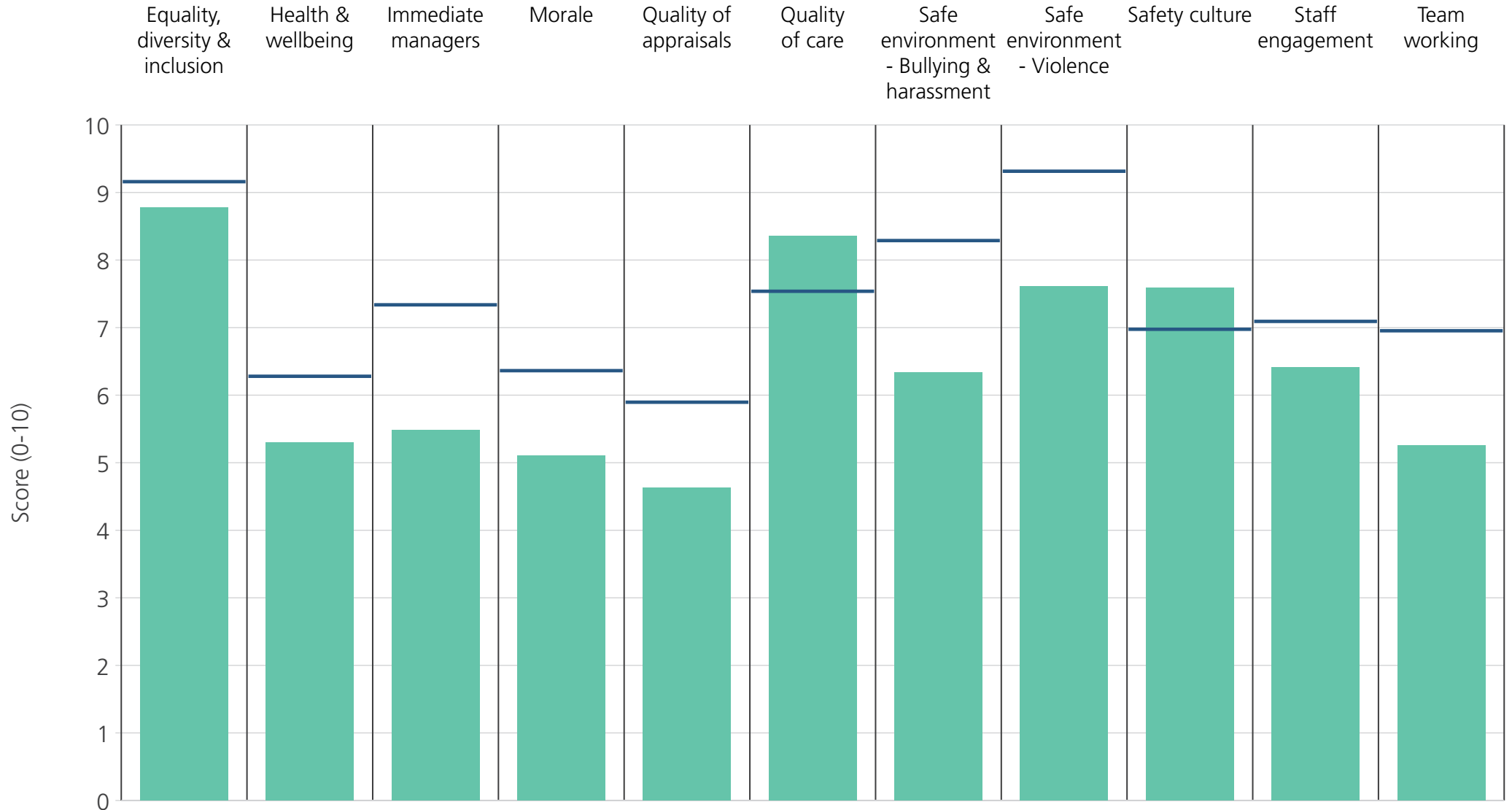
Directorate	9.3	6.5	7.4	6.2	6.0	7.5	8.0	8.3	7.1	7.0	6.7
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	103	104	104	104	91	101	103	101	104	105	99



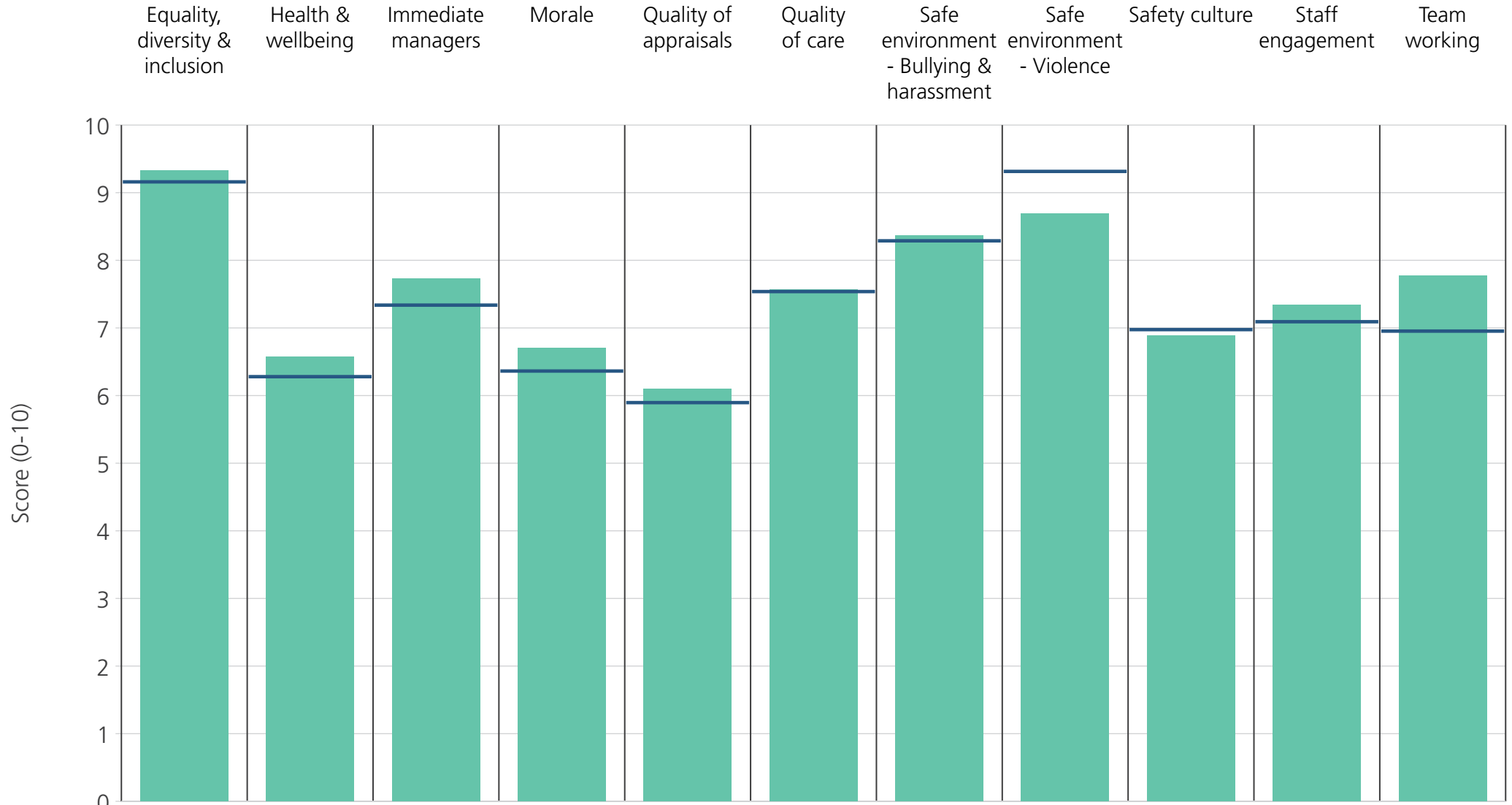
Directorate	9.7	6.9	8.3	7.3	6.6	7.8	7.9	9.7	7.8	7.9	7.8
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	45	45	46	45	36	43	44	45	45	46	45



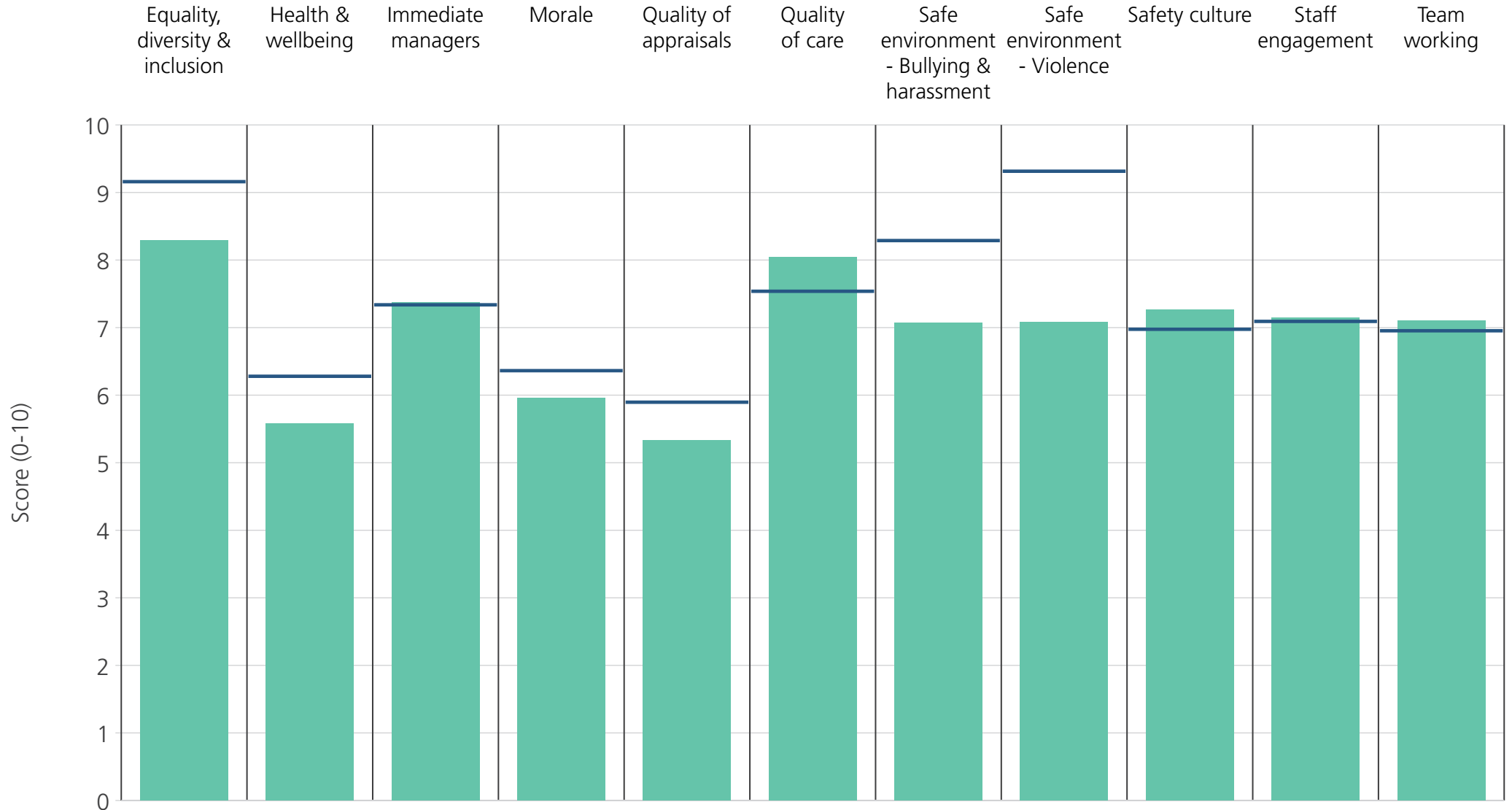
Directorate	9.1	6.3	7.6	6.0	6.0	7.5	8.5	9.5	7.5	7.1	6.9
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	55	55	55	55	44	42	55	53	55	55	54



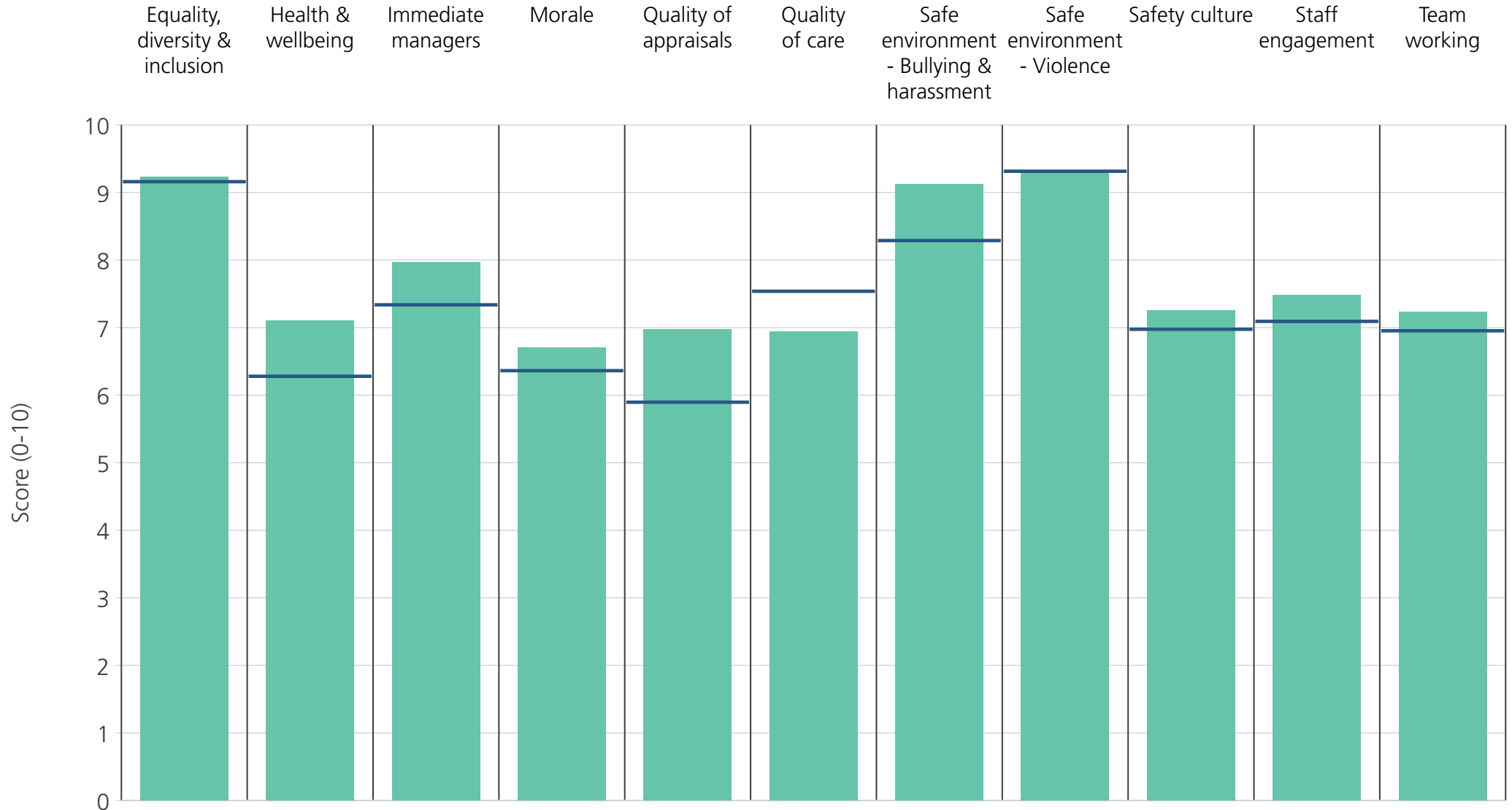
Directorate	8.8	5.3	5.5	5.1	4.6	8.4	6.3	7.6	7.6	6.4	5.3
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	39	40	40	40	30	41	40	39	40	41	40



Directorate	9.3	6.6	7.7	6.7	6.1	7.6	8.4	8.7	6.9	7.3	7.8
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	56	55	56	54	51	54	56	56	56	56	56



Directorate	8.3	5.6	7.4	6.0	5.3	8.0	7.1	7.1	7.3	7.1	7.1
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	104	104	104	104	93	105	104	104	105	106	105



Directorate	9.2	7.1	8.0	6.7	7.0	6.9	9.1	9.3	7.3	7.5	7.2
Your org	9.2	6.3	7.3	6.4	5.9	7.5	8.3	9.3	7.0	7.1	7.0
Responses	37	38	38	38	31	37	38	38	38	38	38