

Lancashire Care NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Lancashire Care NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Lancashire Care NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

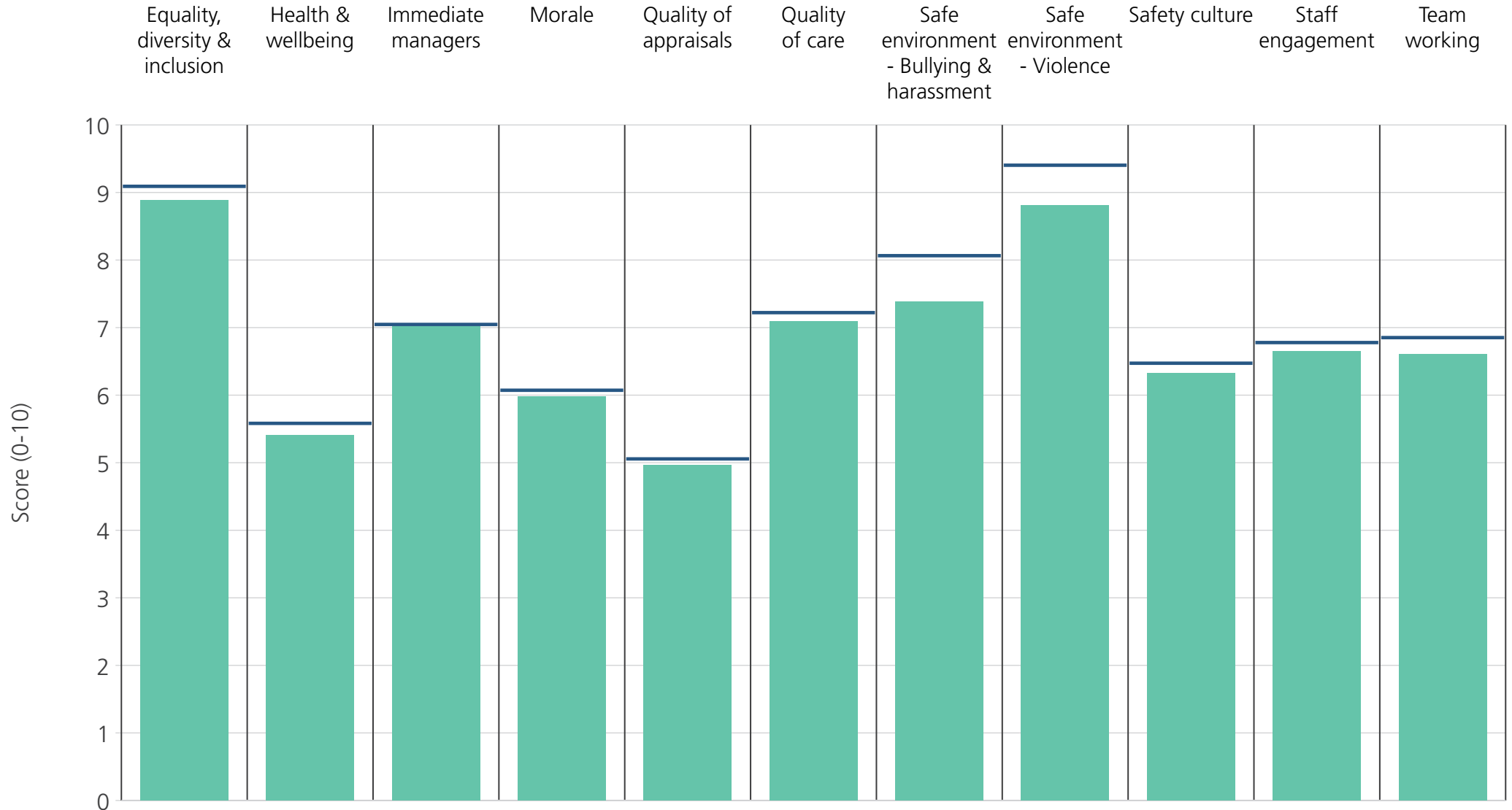
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



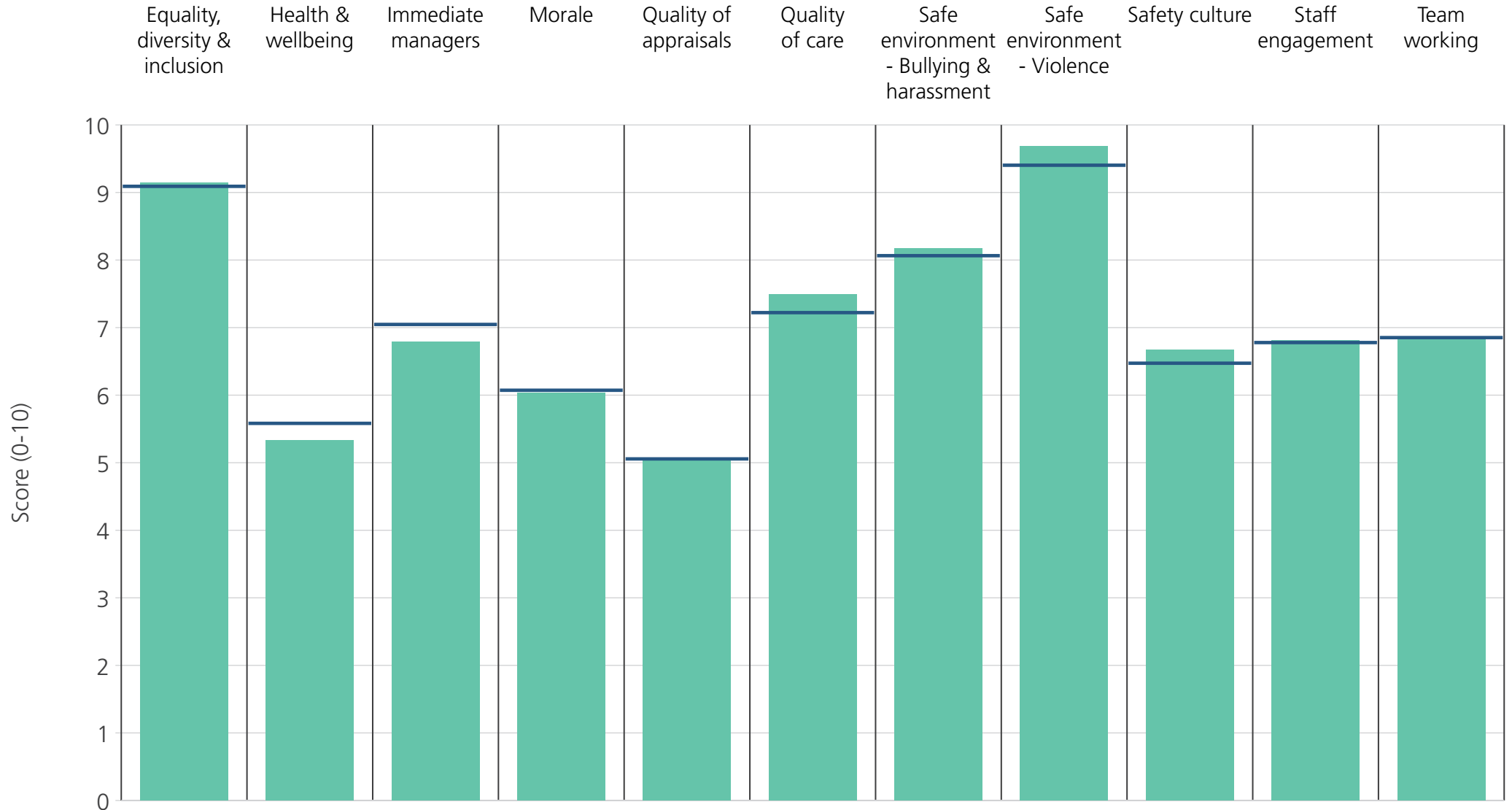
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

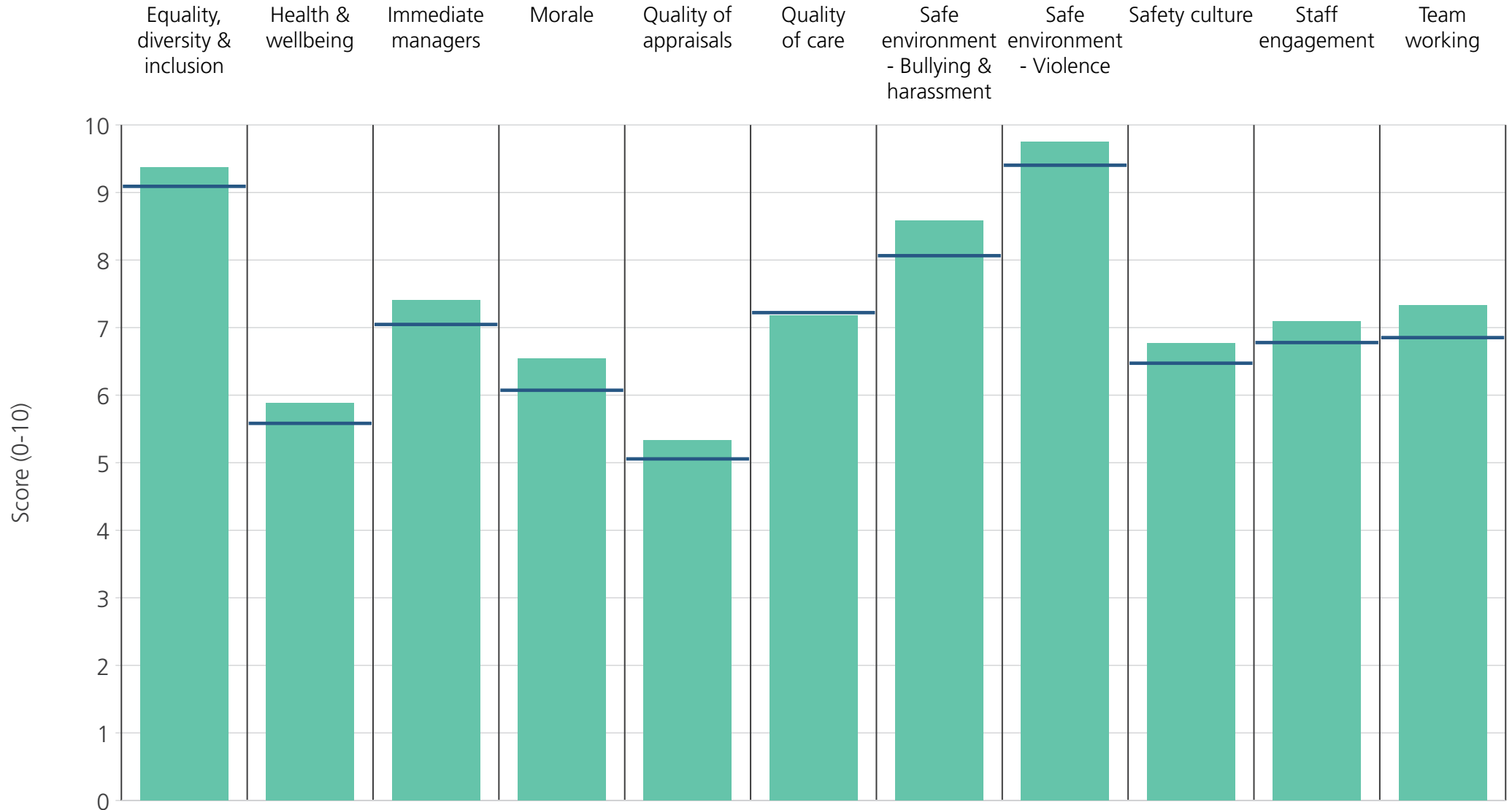
Lancashire Care NHS Foundation Trust
2019 NHS Staff Survey Results



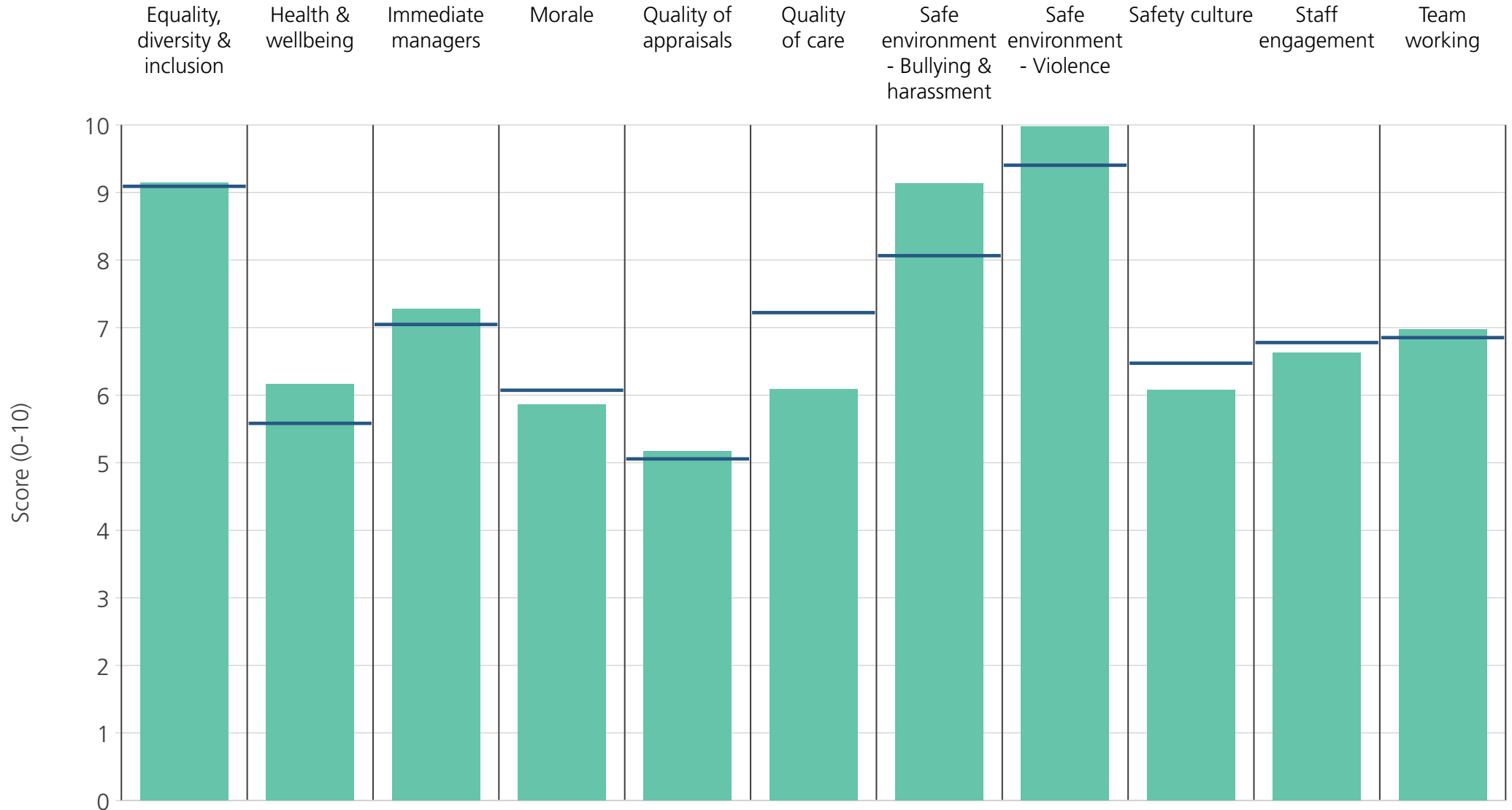
Directorate	8.9	5.4	7.0	6.0	5.0	7.1	7.4	8.8	6.3	6.6	6.6
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	1039	1048	1048	1030	841	975	1035	1034	1038	1058	1039



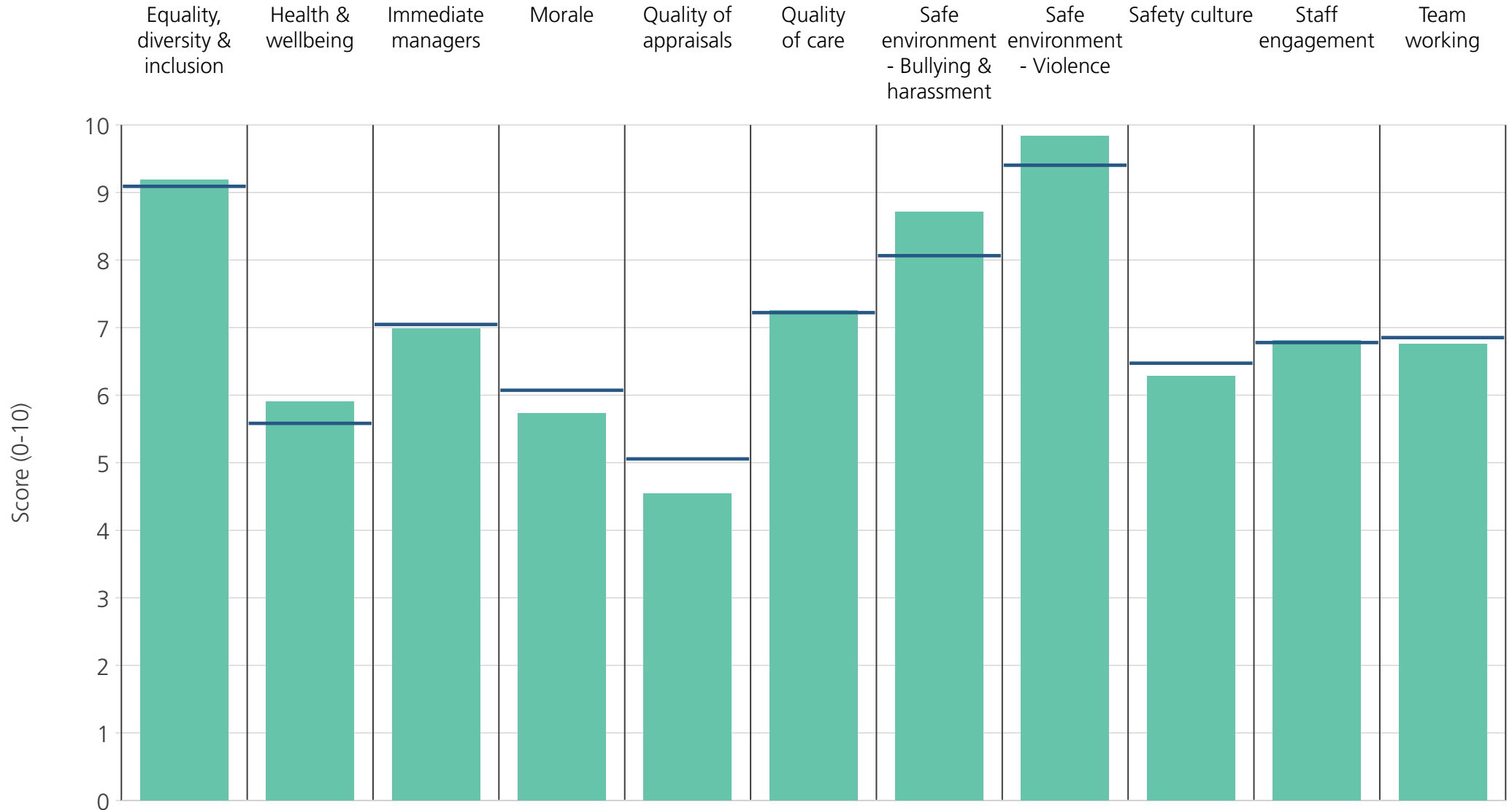
Directorate	9.1	5.3	6.8	6.0	5.0	7.5	8.2	9.7	6.7	6.8	6.9
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	779	783	781	770	683	748	778	778	777	796	774



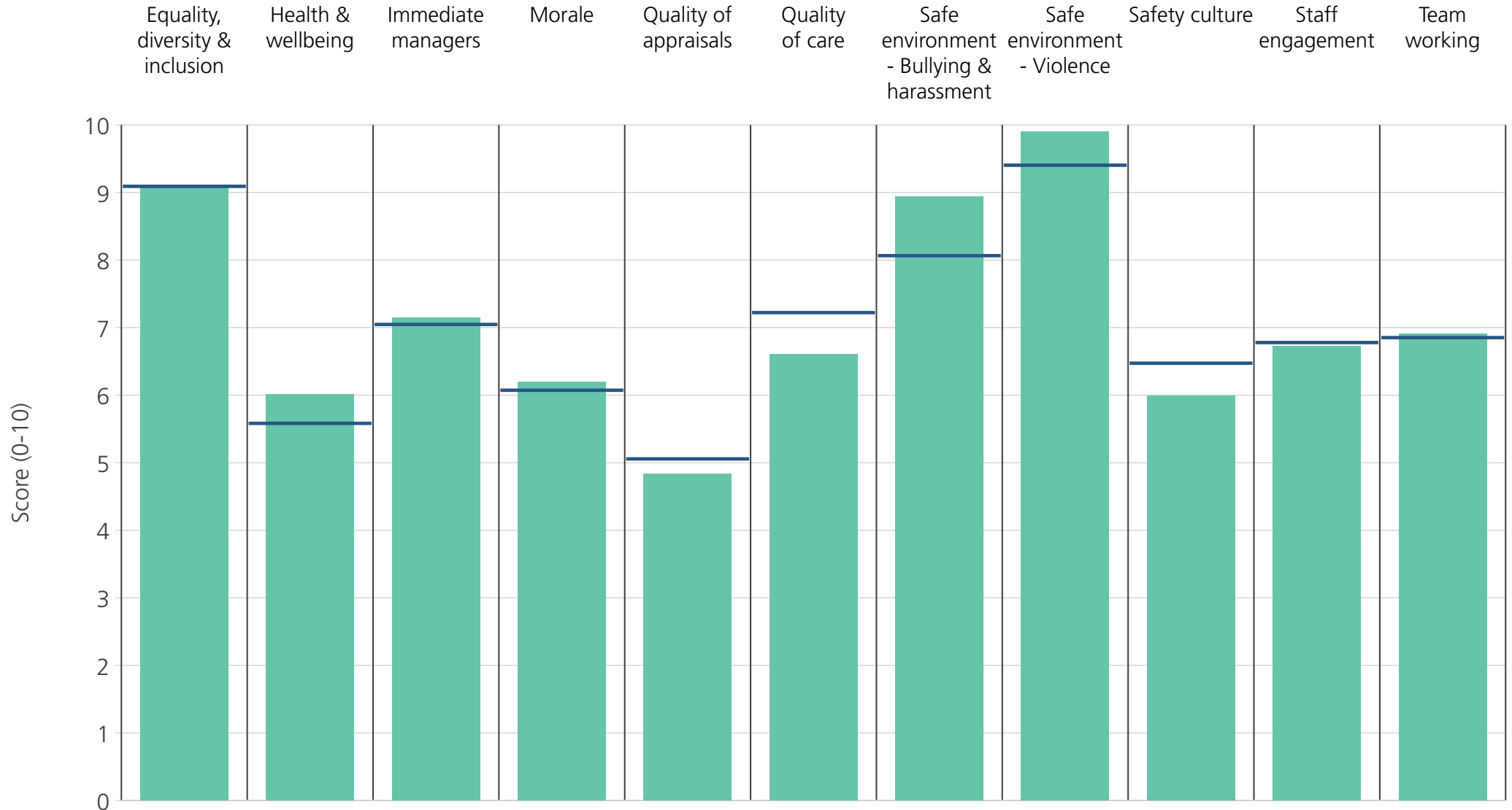
Directorate	9.4	5.9	7.4	6.5	5.3	7.2	8.6	9.8	6.8	7.1	7.3
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	432	433	433	426	382	422	433	434	430	433	426



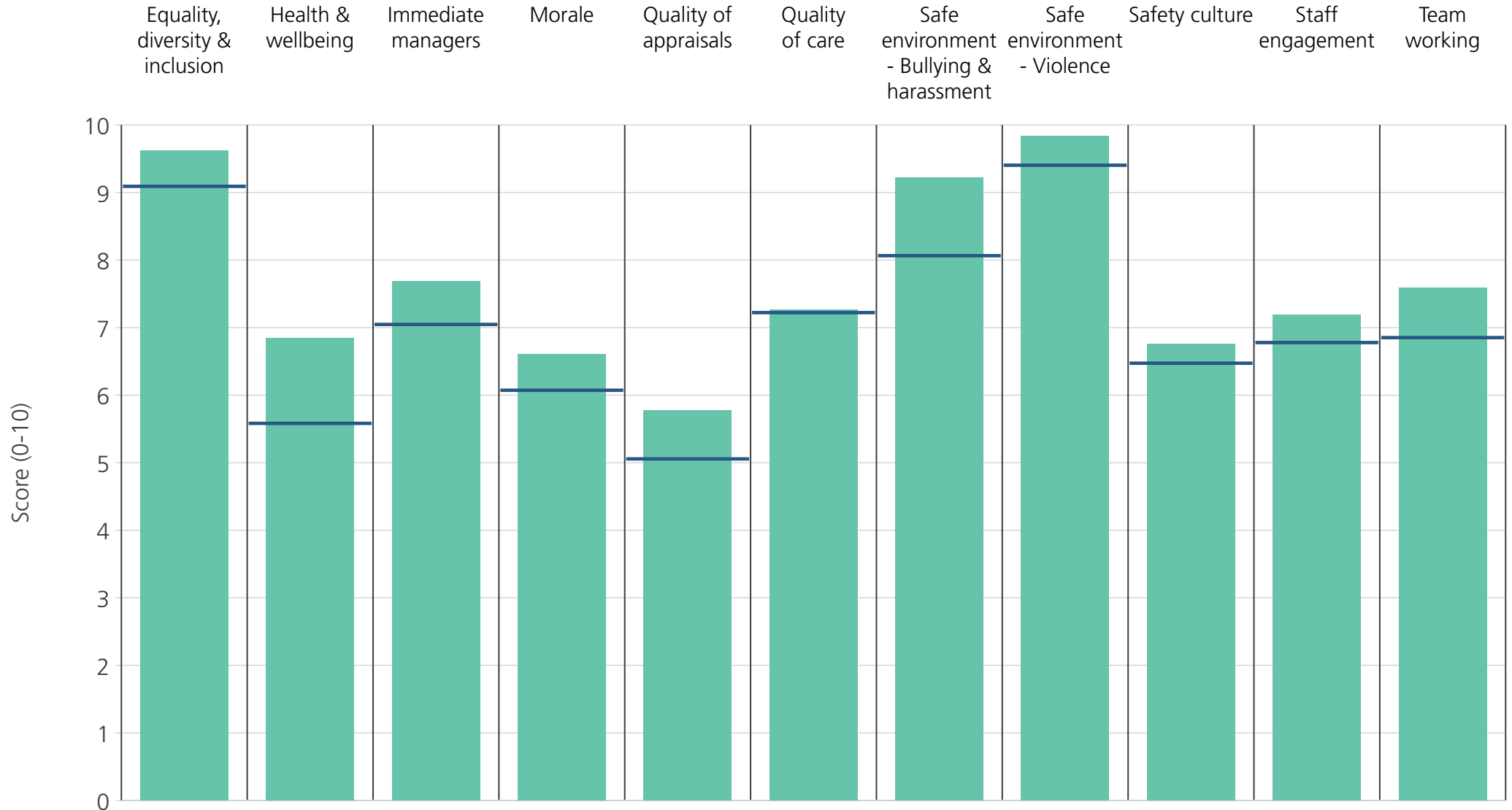
Directorate	9.1	6.2	7.3	5.9	5.2	6.1	9.1	10.0	6.1	6.6	7.0
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	155	156	155	154	122	38	154	155	154	157	155



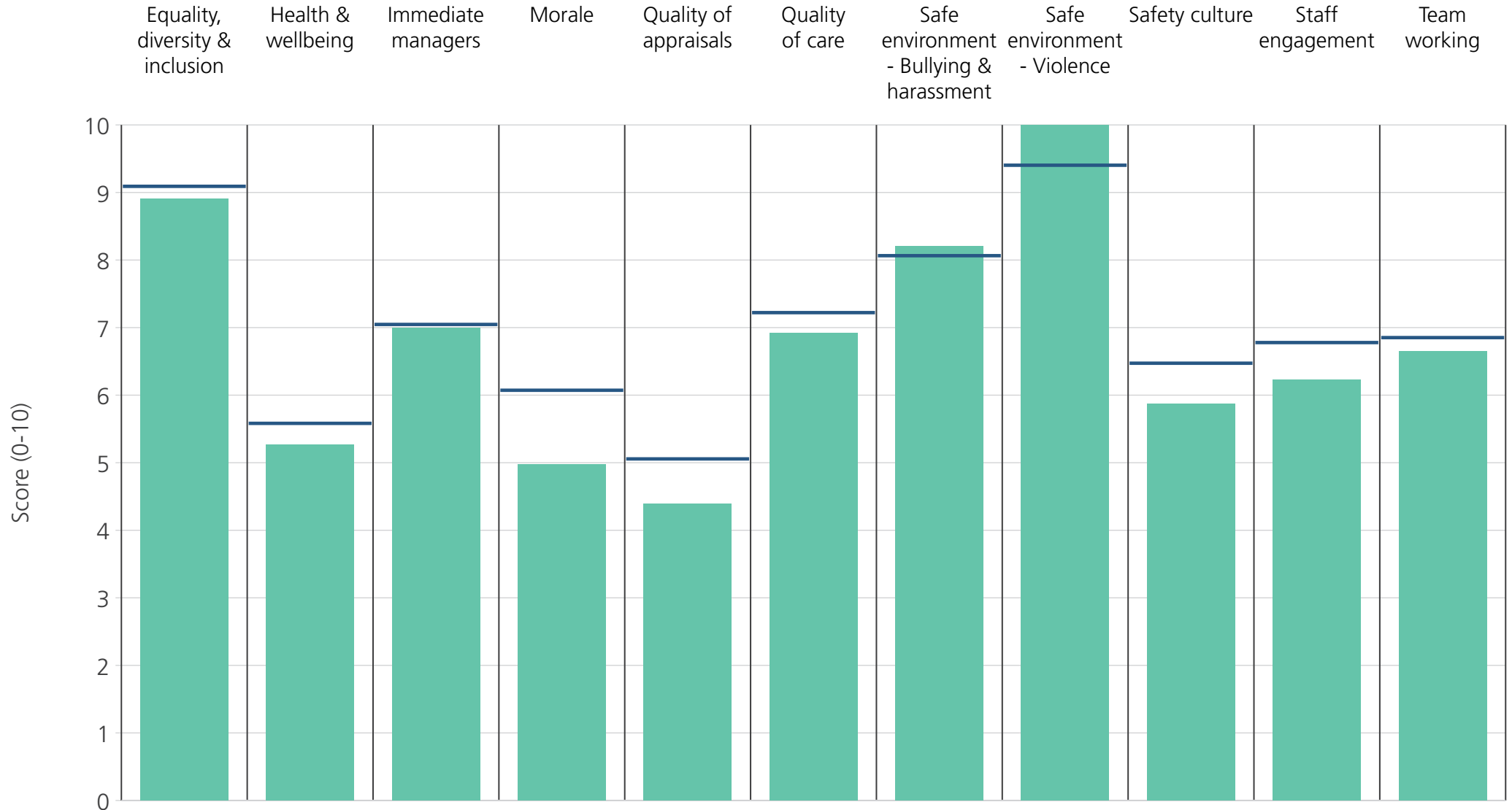
Directorate	9.2	5.9	7.0	5.7	4.5	7.3	8.7	9.8	6.3	6.8	6.8
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	98	99	99	99	85	72	96	99	99	99	97



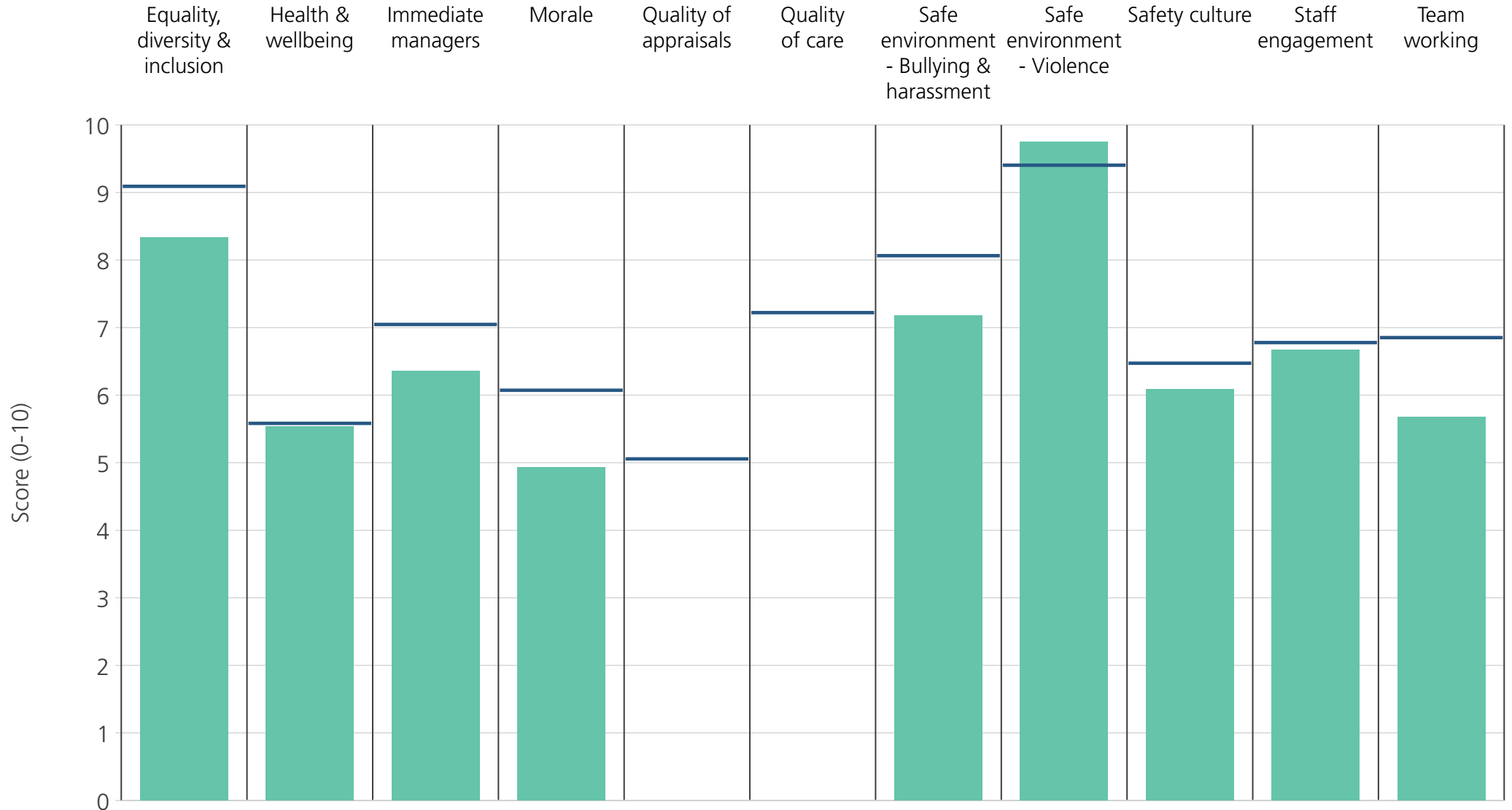
Directorate	9.1	6.0	7.1	6.2	4.8	6.6	8.9	9.9	6.0	6.7	6.9
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	97	97	97	97	83	21	97	96	96	97	95



Directorate	9.6	6.8	7.7	6.6	5.8	7.3	9.2	9.8	6.8	7.2	7.6
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	83	83	83	82	74	65	83	83	82	83	80

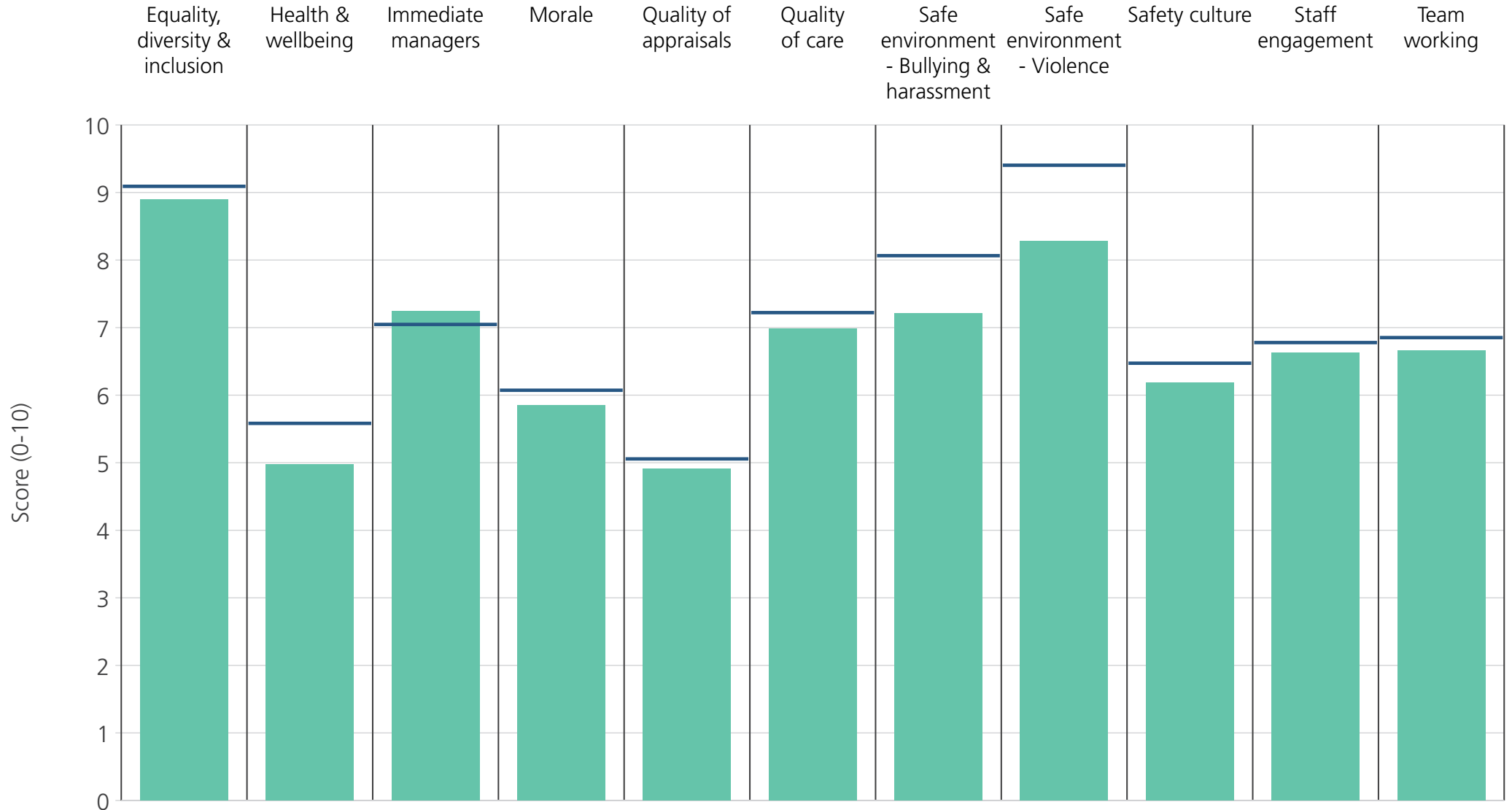


Directorate	8.9	5.3	7.0	5.0	4.4	6.9	8.2	10.0	5.9	6.2	6.6
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	39	40	40	38	31	15	39	38	38	40	38

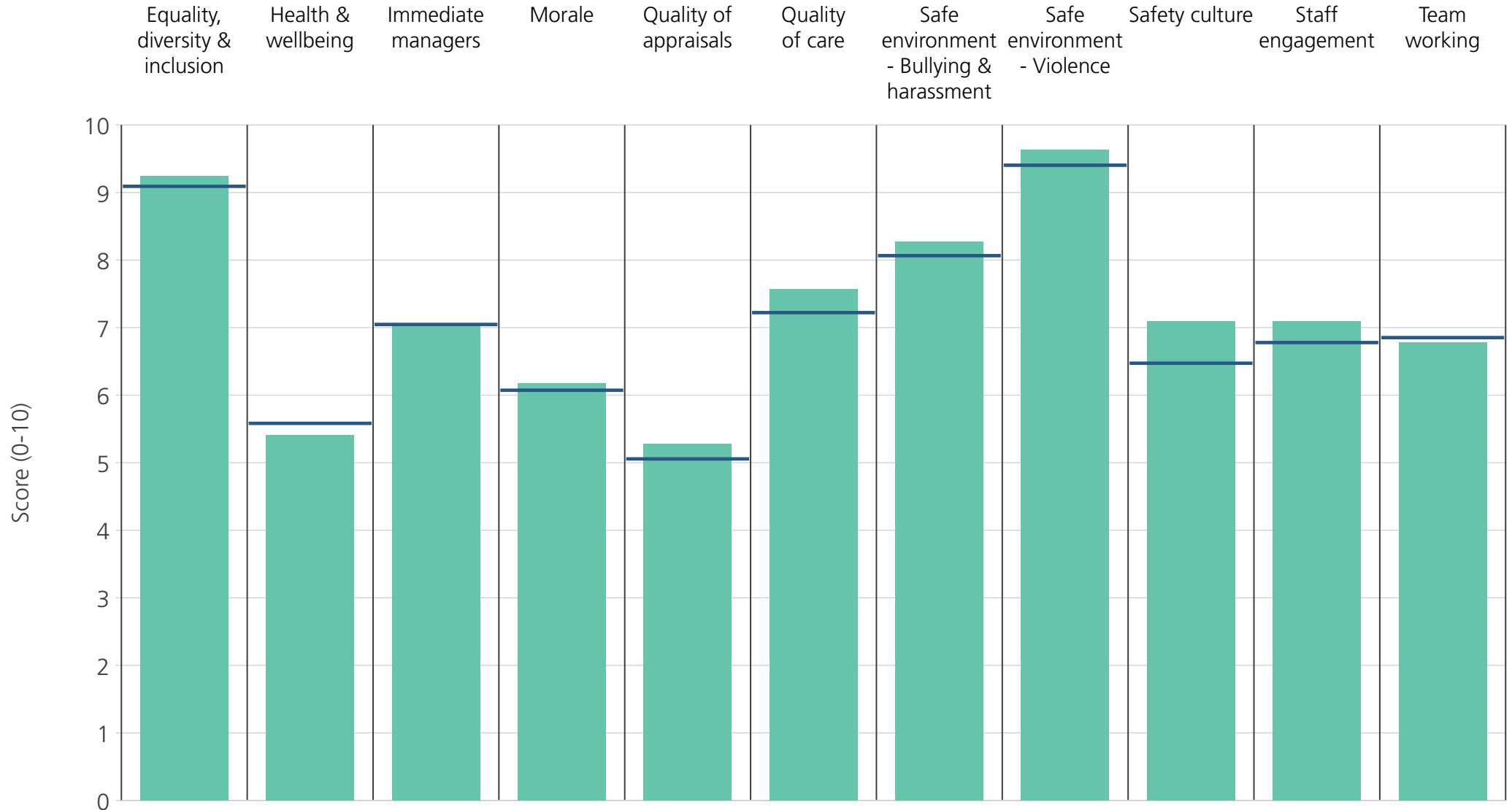


Directorate	8.3	5.5	6.4	4.9			7.2	9.7	6.1	6.7	5.7
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	13	13	13	13	8	4	13	13	13	13	13

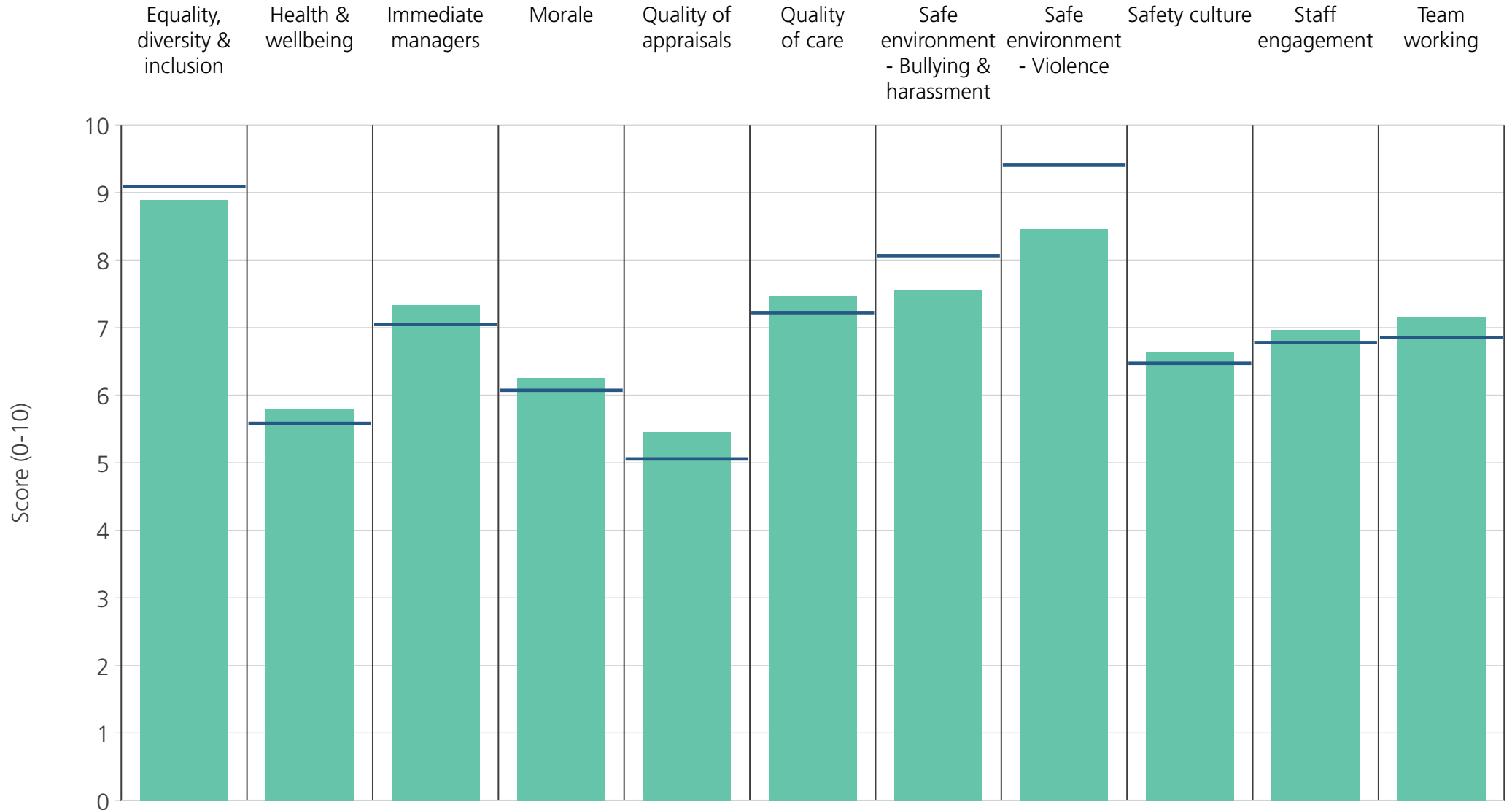
Directorates 2



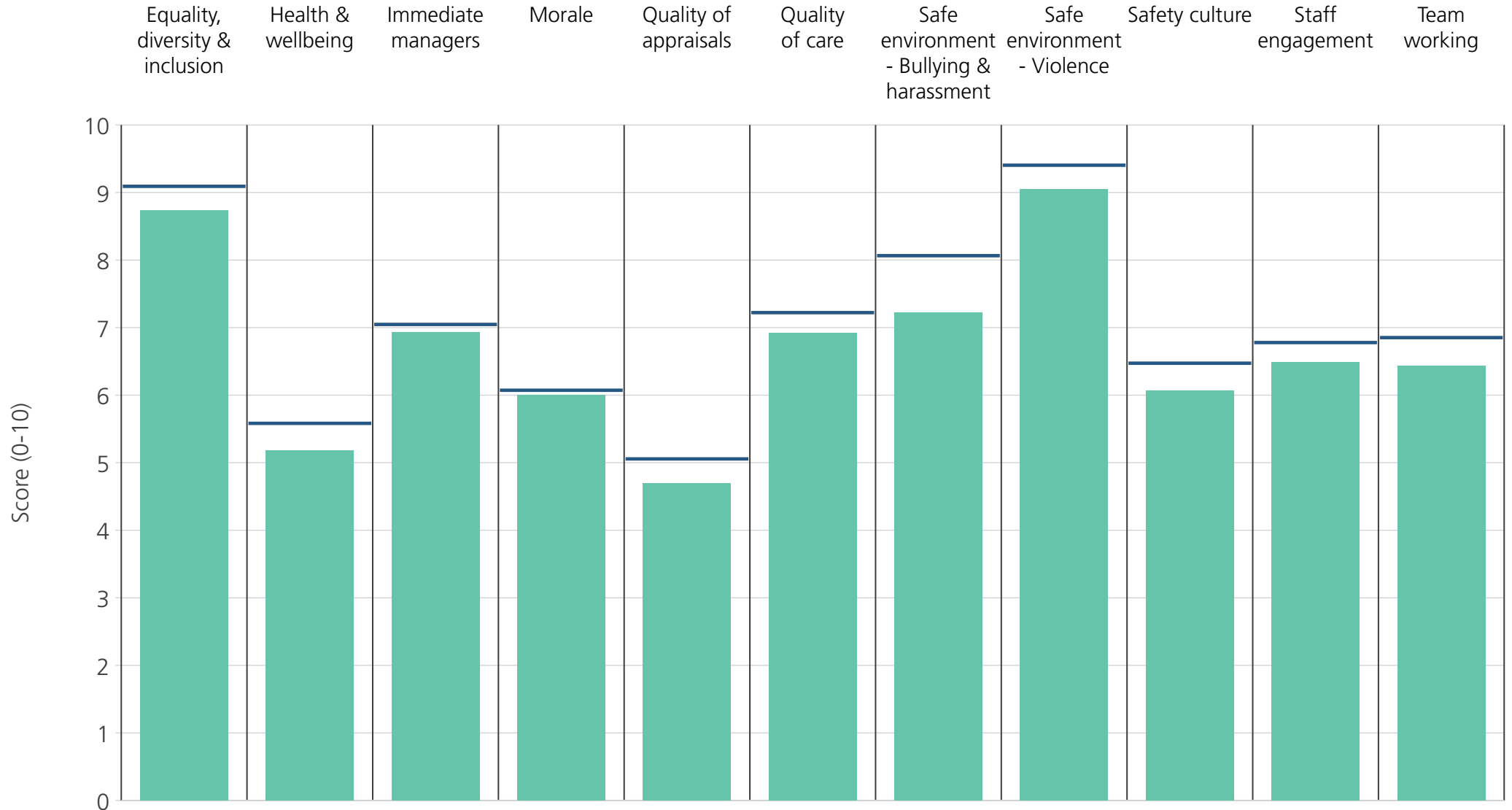
Directorate	8.9	5.0	7.2	5.9	4.9	7.0	7.2	8.3	6.2	6.6	6.7
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	290	294	292	286	235	283	291	288	289	295	292



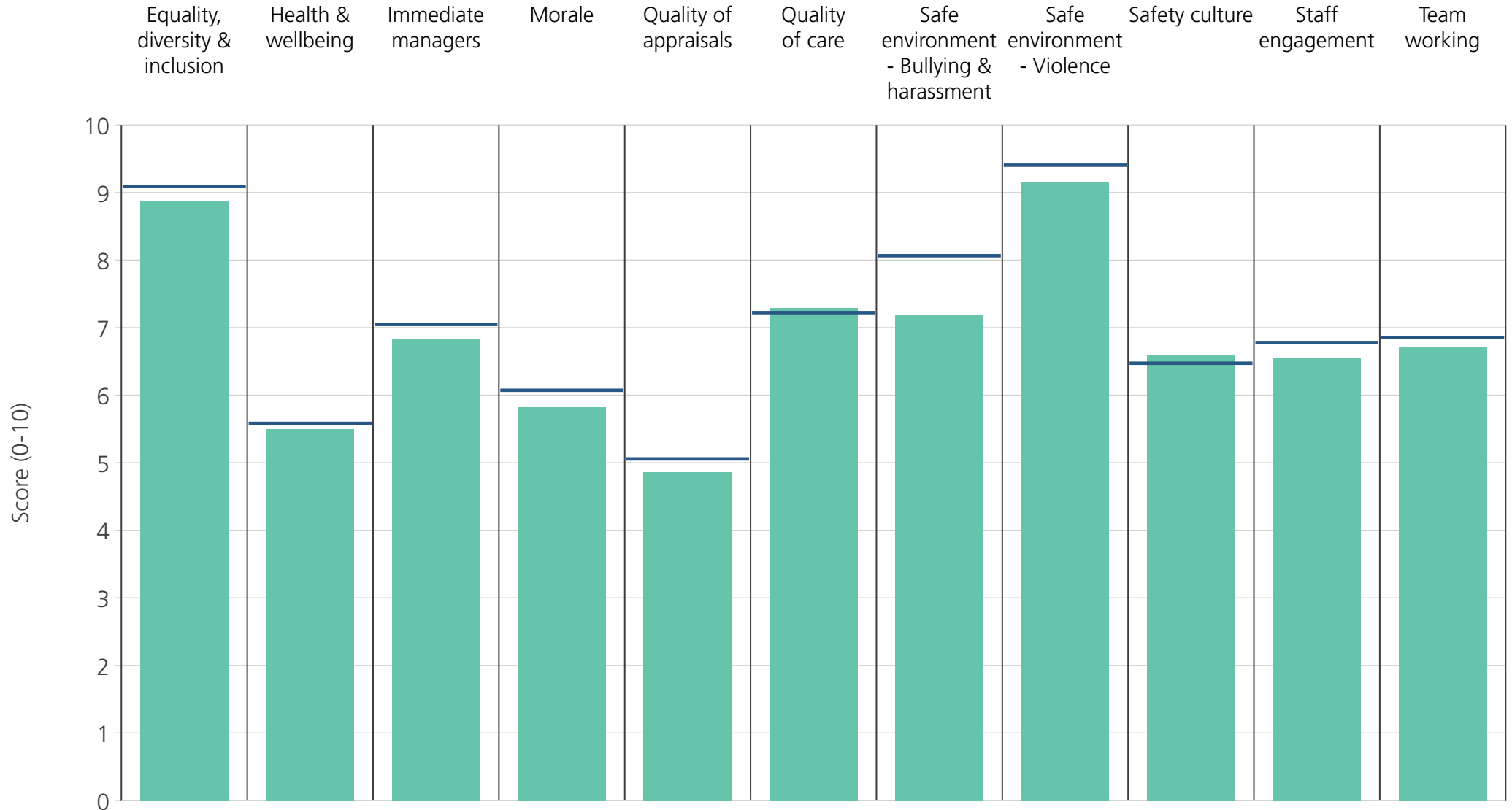
Directorate	9.2	5.4	7.1	6.2	5.3	7.6	8.3	9.6	7.1	7.1	6.8
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	288	289	288	285	252	279	287	286	288	294	284



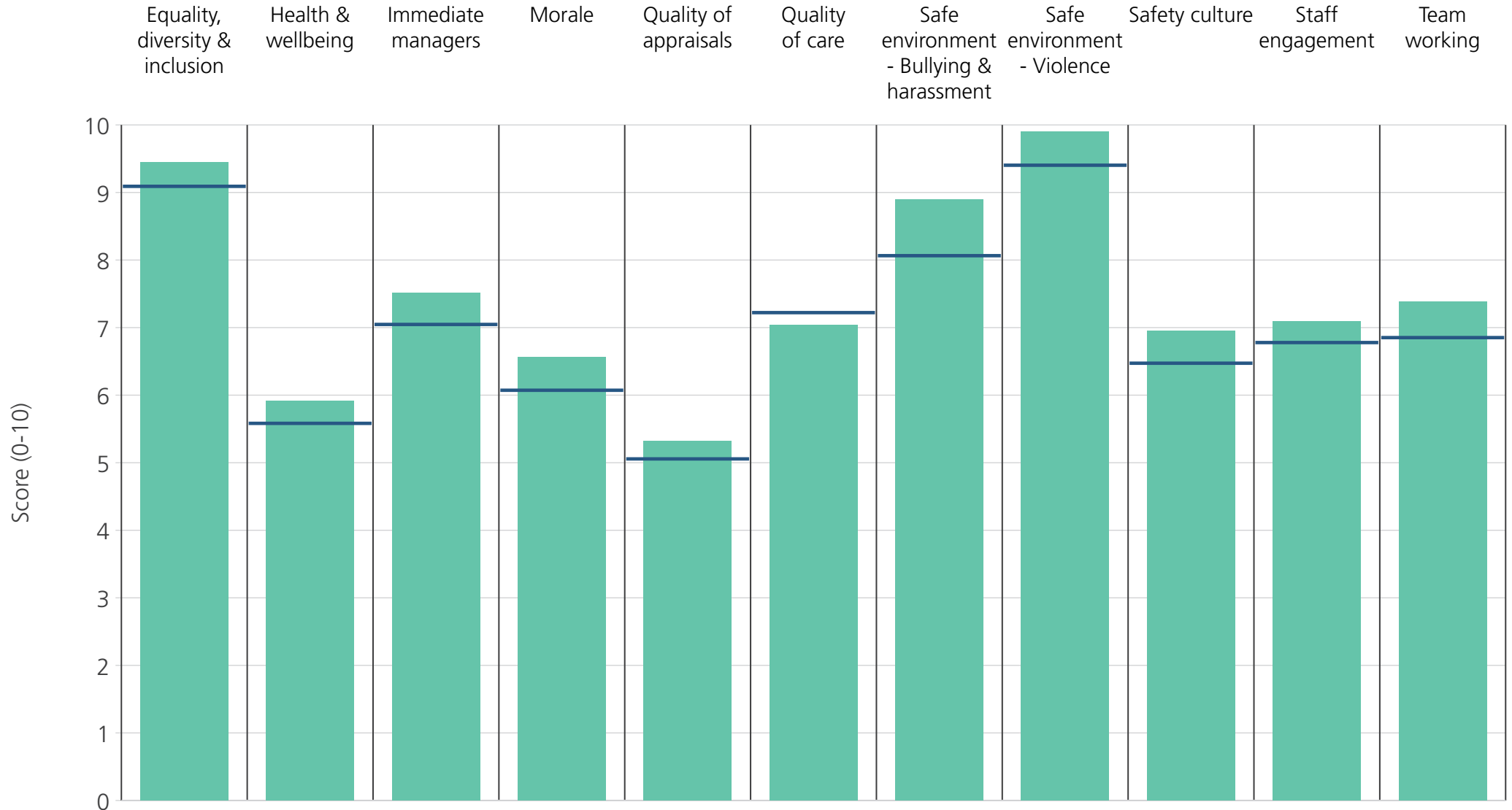
Directorate	8.9	5.8	7.3	6.3	5.4	7.5	7.5	8.5	6.6	7.0	7.2
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	183	183	186	184	153	178	183	183	185	188	185



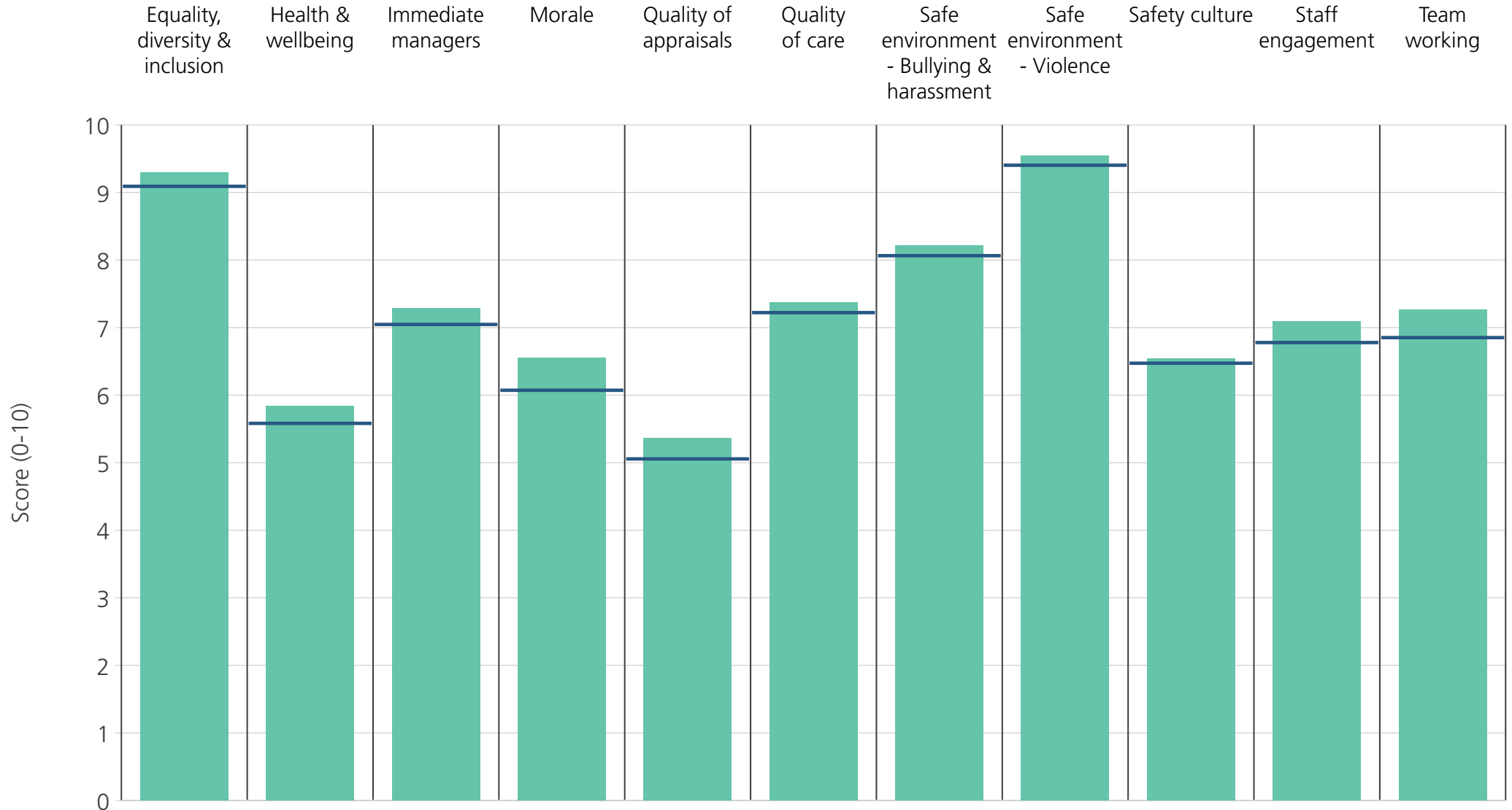
Directorate	8.7	5.2	6.9	6.0	4.7	6.9	7.2	9.0	6.1	6.5	6.4
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	197	199	198	200	165	189	196	195	198	201	194



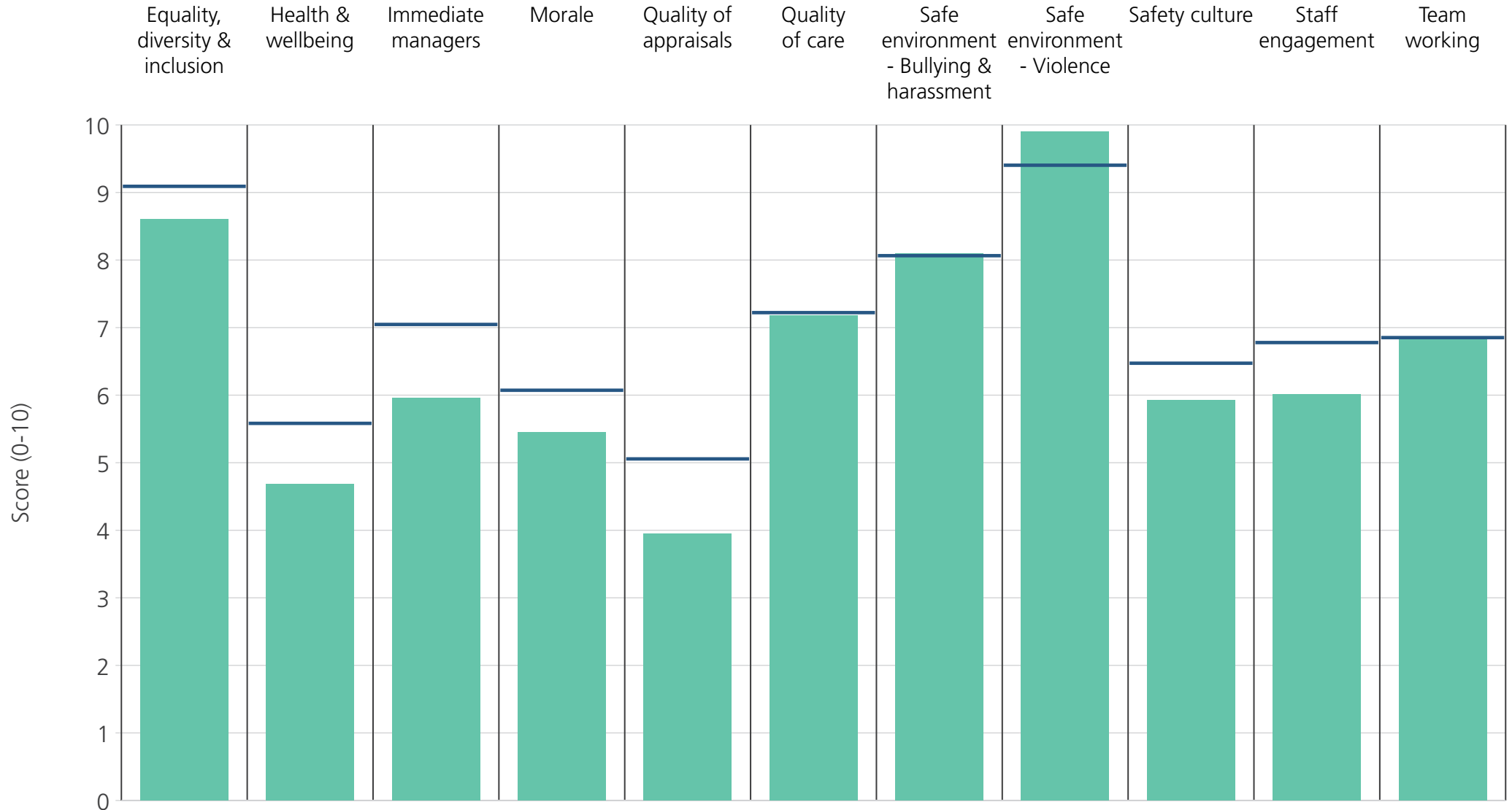
Directorate	8.9	5.5	6.8	5.8	4.9	7.3	7.2	9.2	6.6	6.6	6.7
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	199	201	201	191	146	191	198	199	195	201	196



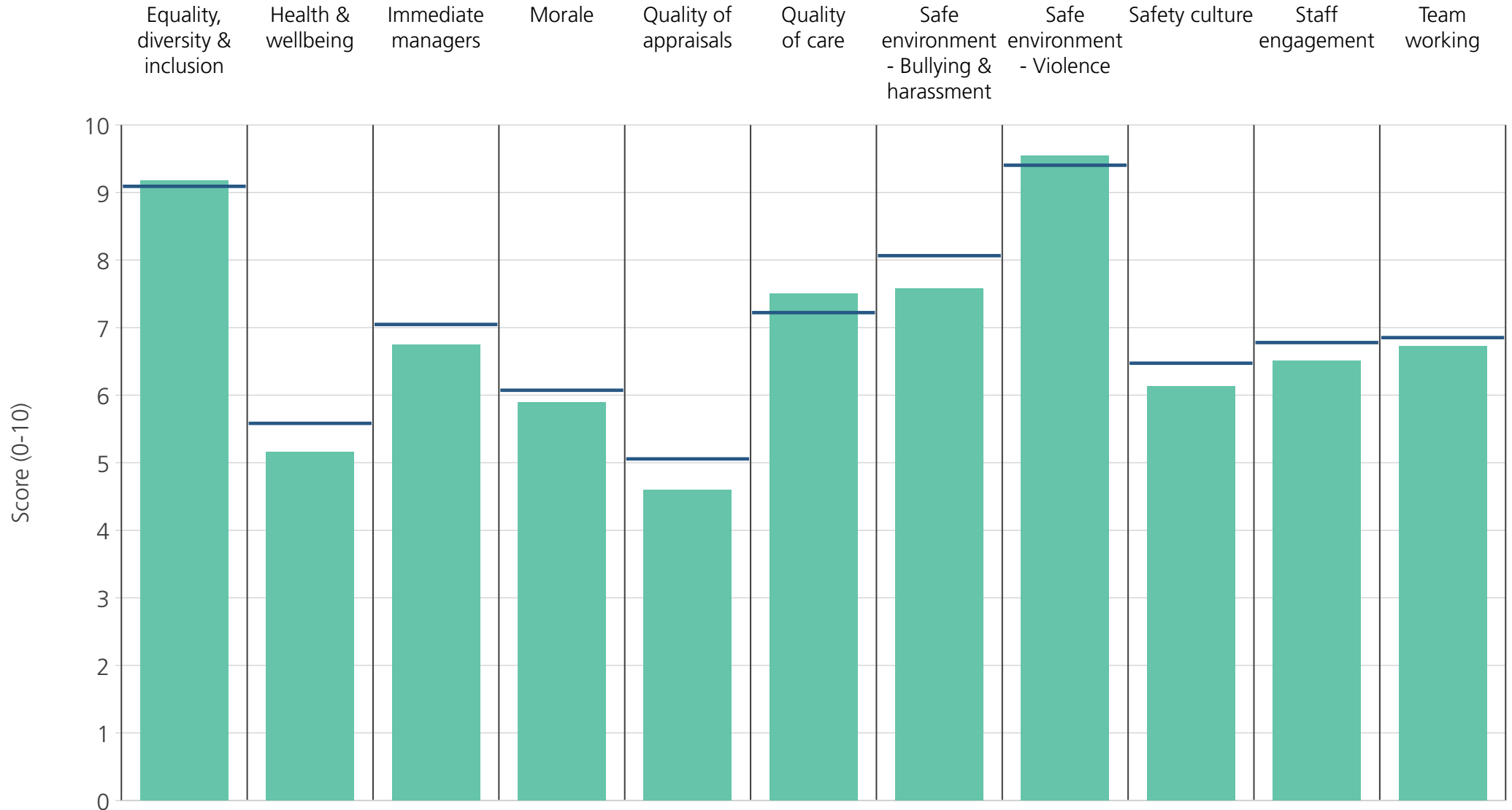
Directorate	9.4	5.9	7.5	6.6	5.3	7.0	8.9	9.9	7.0	7.1	7.4
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	244	243	243	242	222	238	243	244	243	243	240



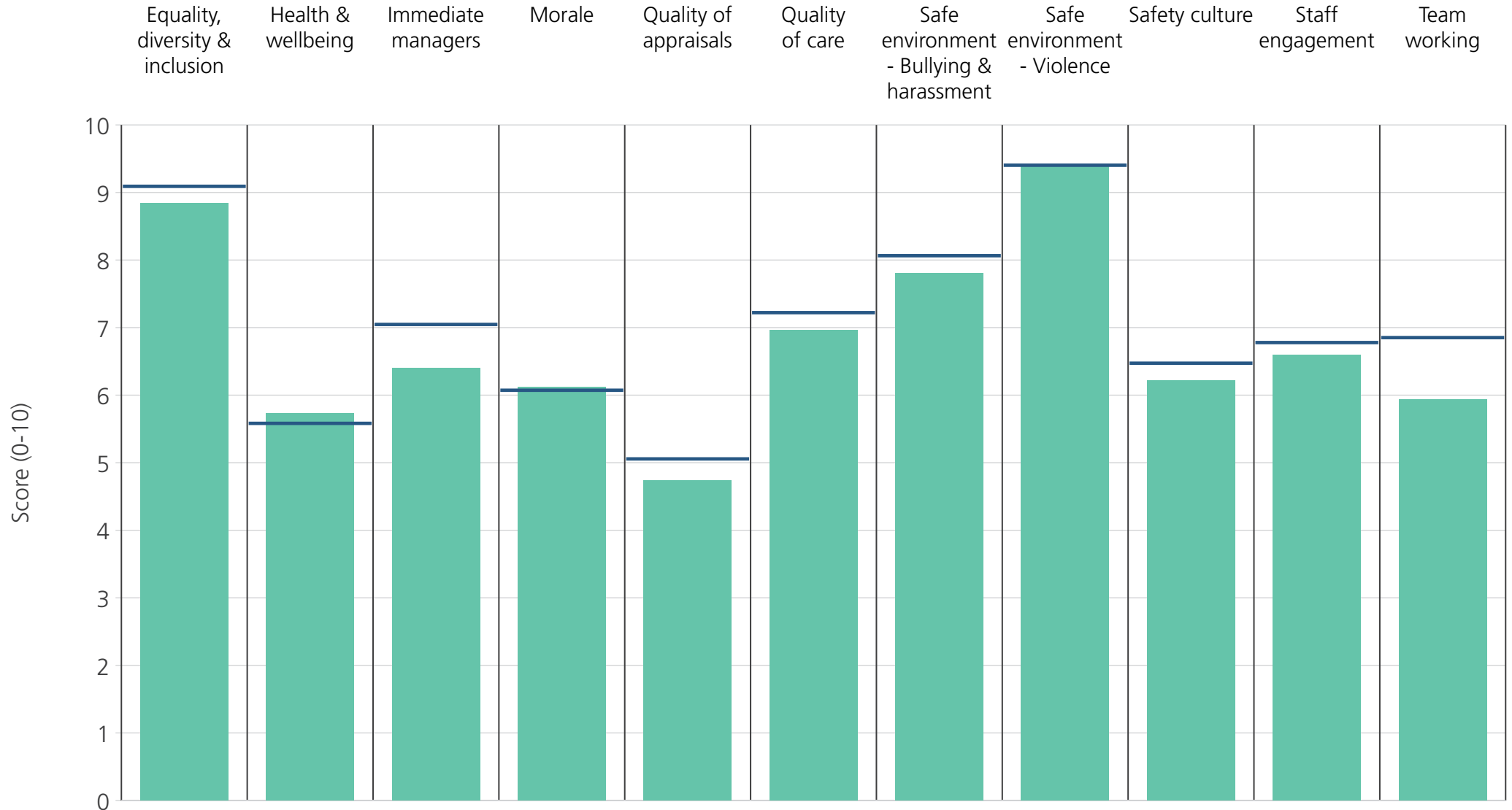
Directorate	9.3	5.8	7.3	6.6	5.4	7.4	8.2	9.5	6.5	7.1	7.3
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	179	181	181	175	155	178	181	181	178	181	177



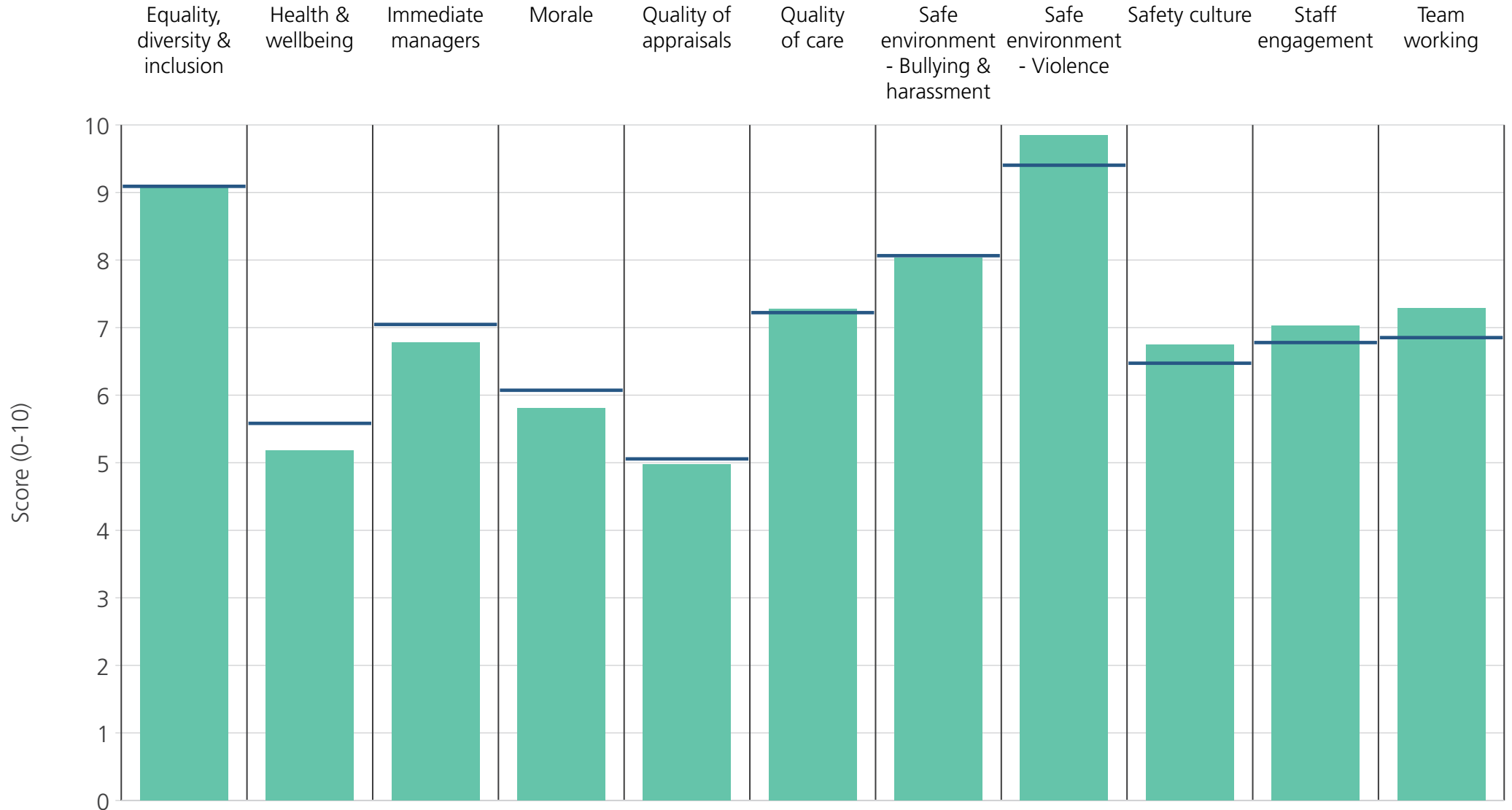
Directorate	8.6	4.7	6.0	5.4	3.9	7.2	8.1	9.9	5.9	6.0	6.8
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	127	127	127	125	94	126	126	127	126	130	125



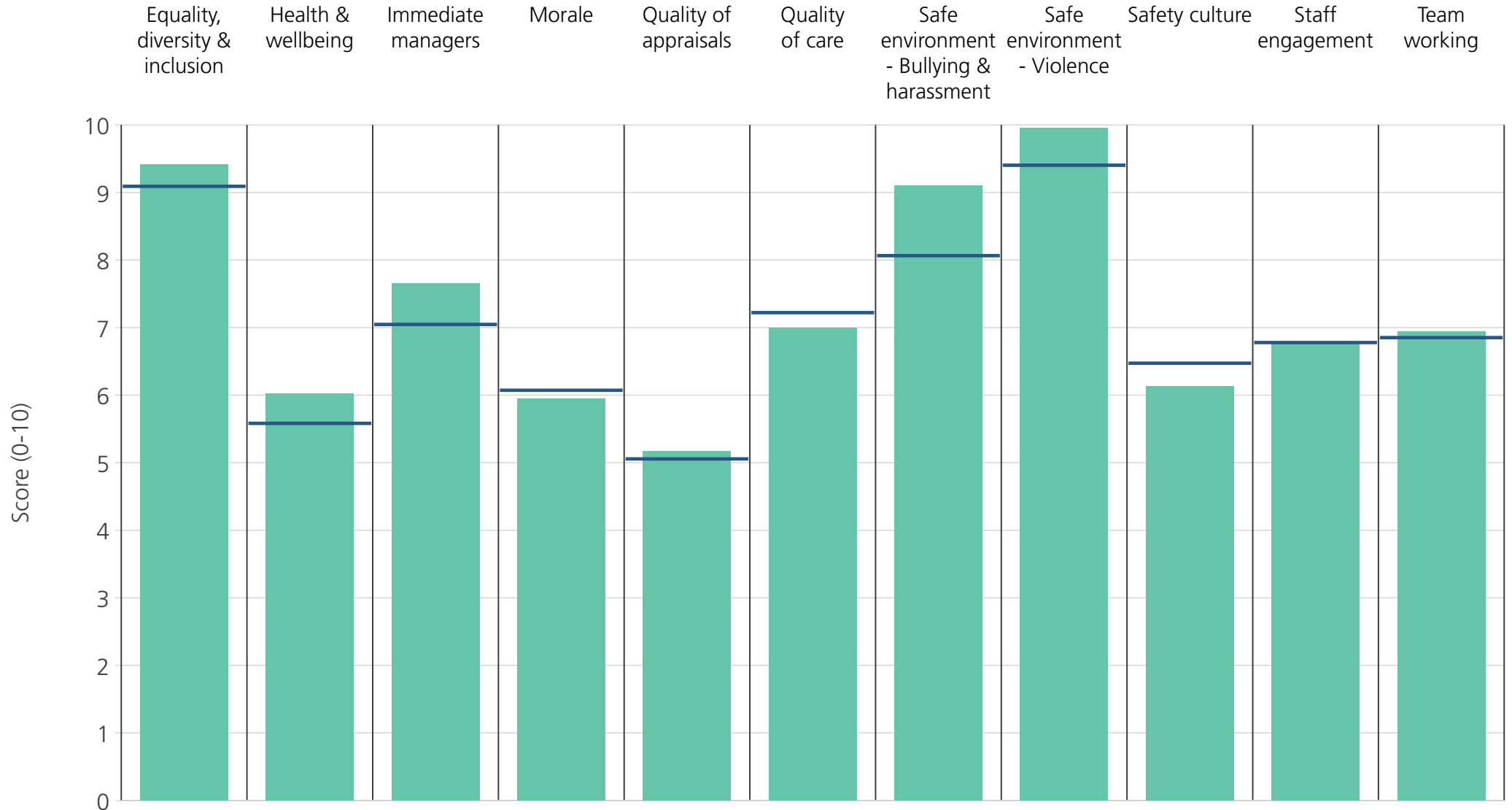
Directorate	9.2	5.2	6.7	5.9	4.6	7.5	7.6	9.5	6.1	6.5	6.7
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	115	118	118	116	109	114	117	116	117	122	119



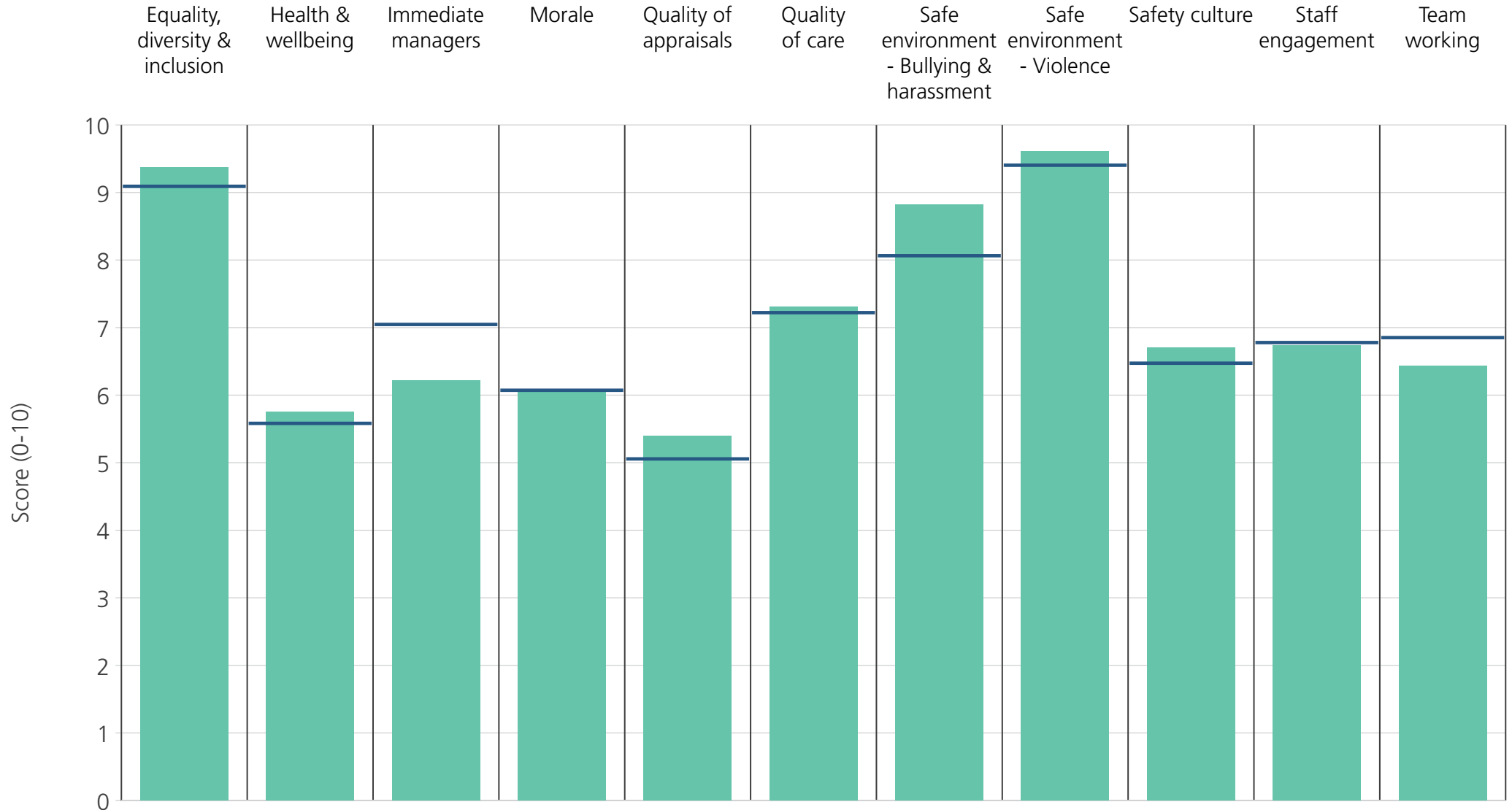
Directorate	8.8	5.7	6.4	6.1	4.7	7.0	7.8	9.4	6.2	6.6	5.9
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	117	118	118	118	99	100	116	117	118	119	119



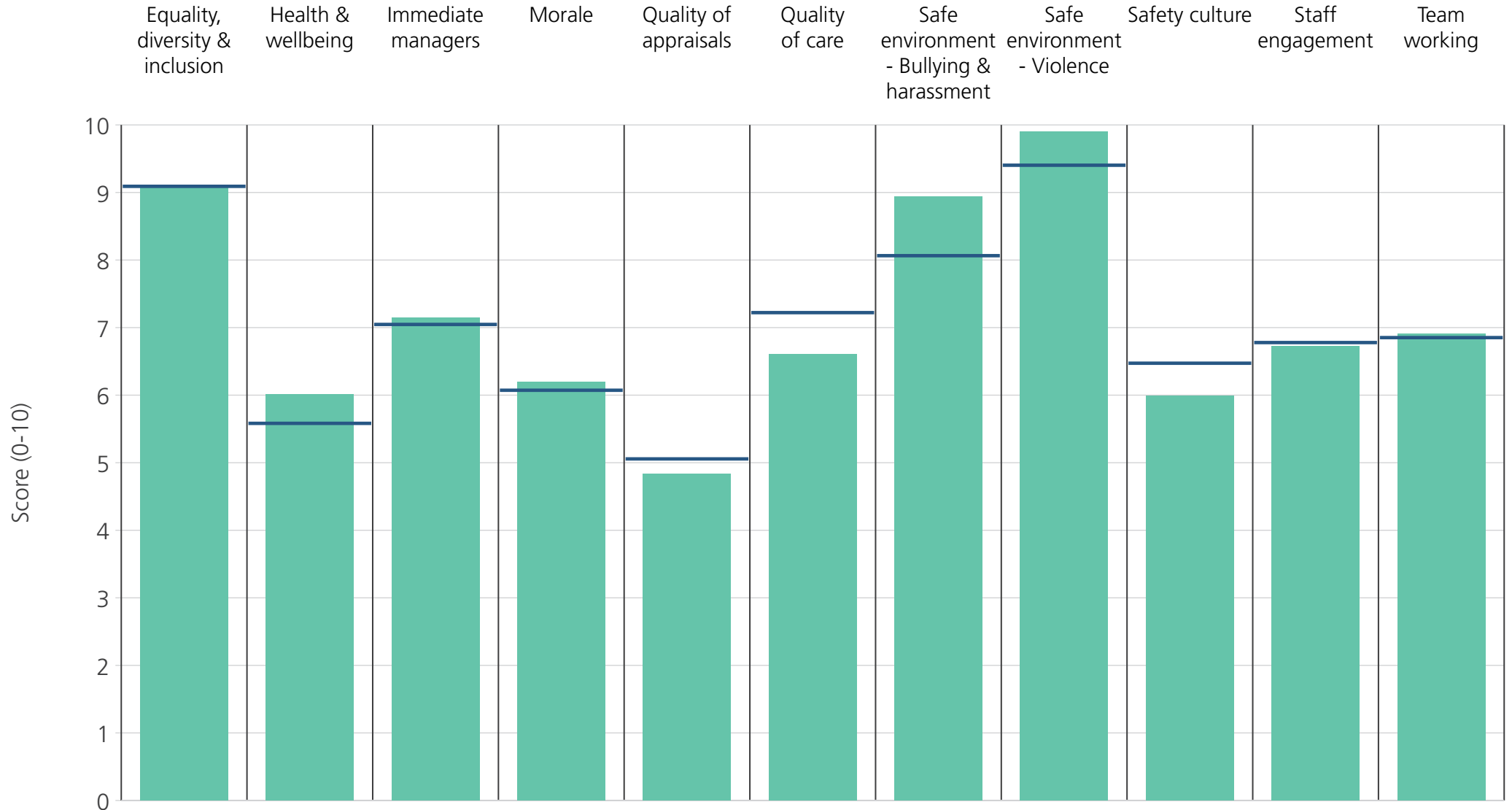
Directorate	9.1	5.2	6.8	5.8	5.0	7.3	8.0	9.8	6.7	7.0	7.3
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	66	66	66	65	60	63	66	66	65	66	65



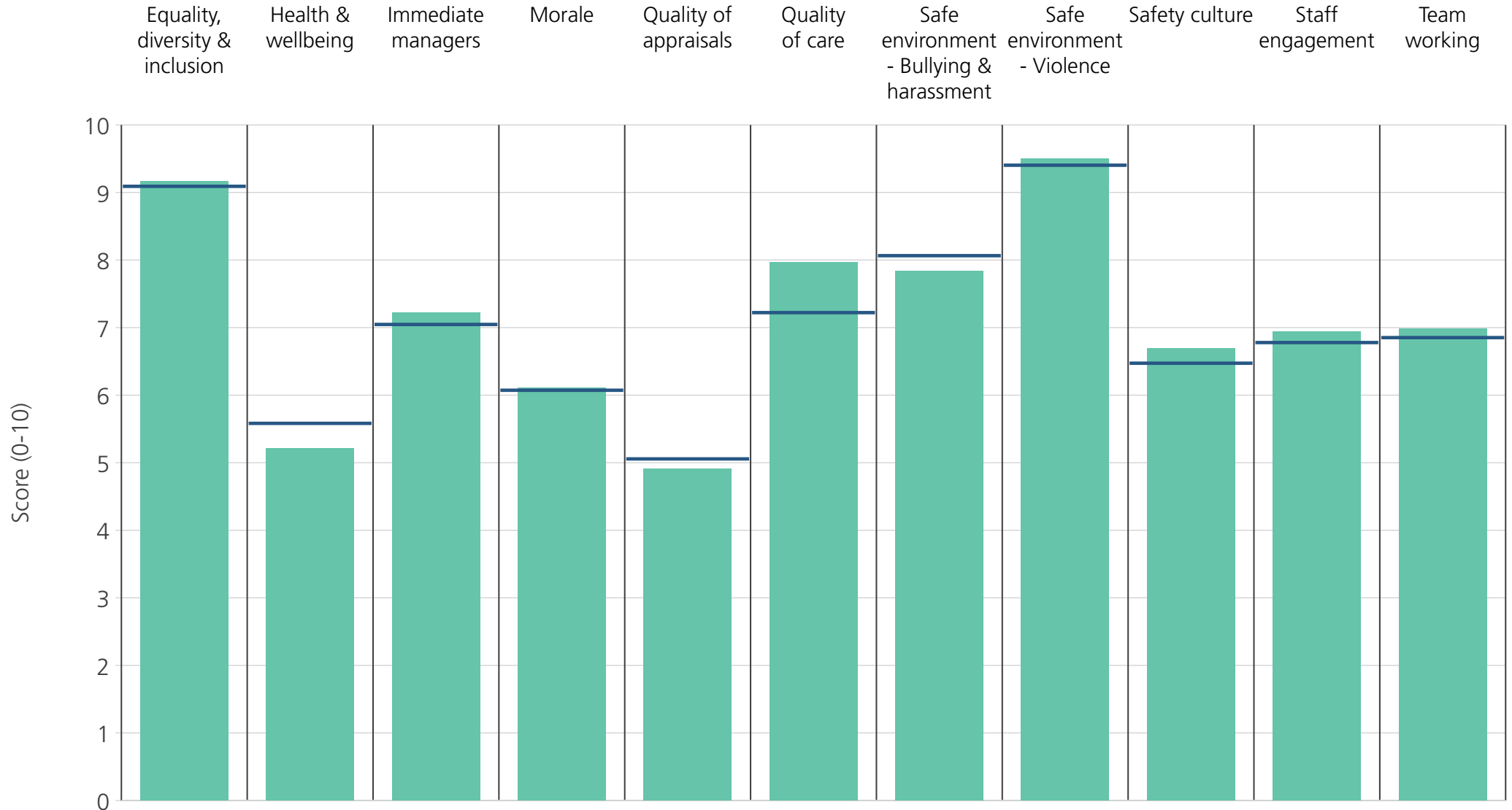
Directorate	9.4	6.0	7.7	5.9	5.2	7.0	9.1	10.0	6.1	6.8	6.9
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	82	83	82	81	67	18	82	82	81	83	82



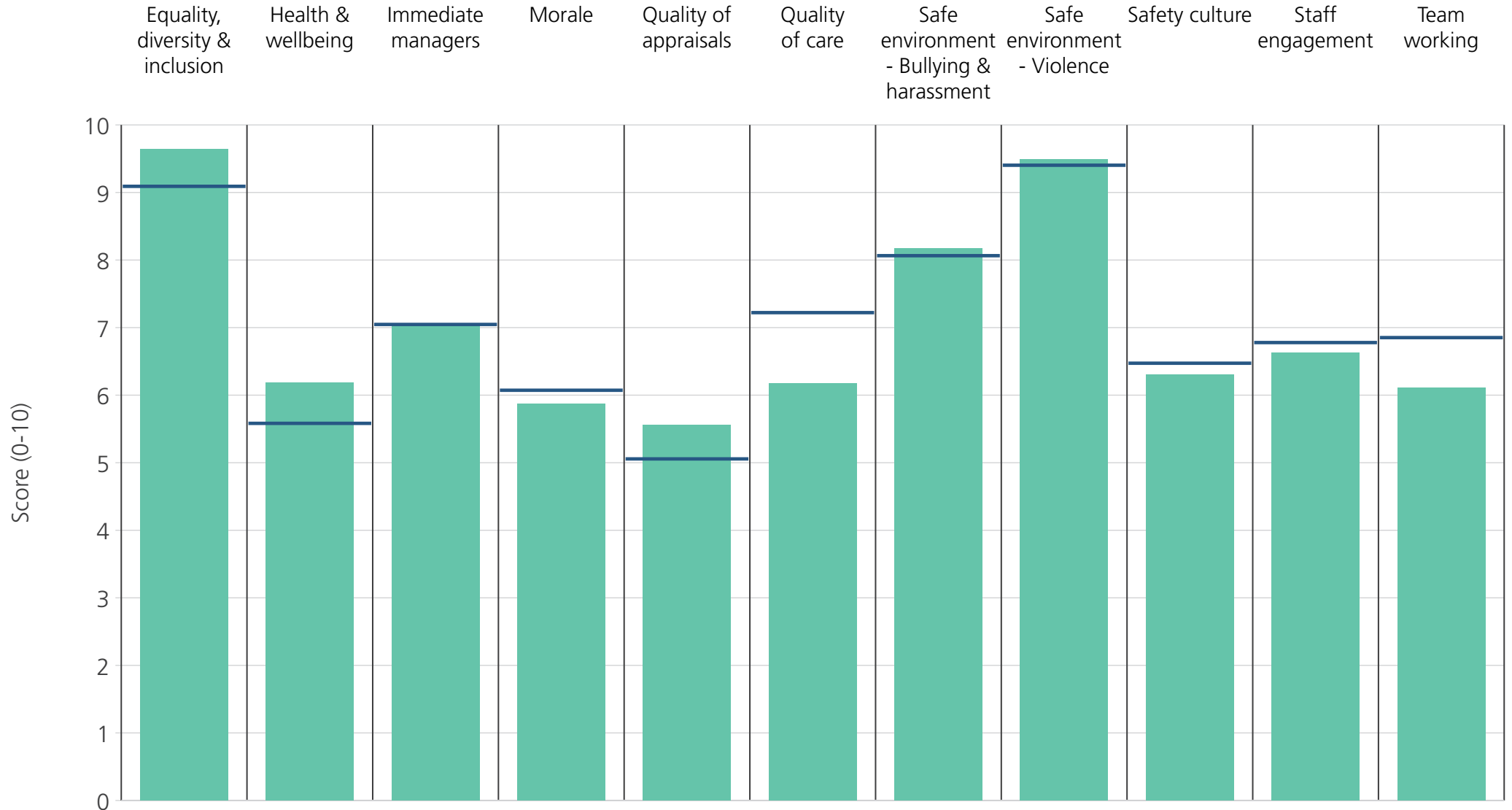
Directorate	9.4	5.8	6.2	6.1	5.4	7.3	8.8	9.6	6.7	6.7	6.4
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	77	77	76	76	69	74	76	77	76	77	75



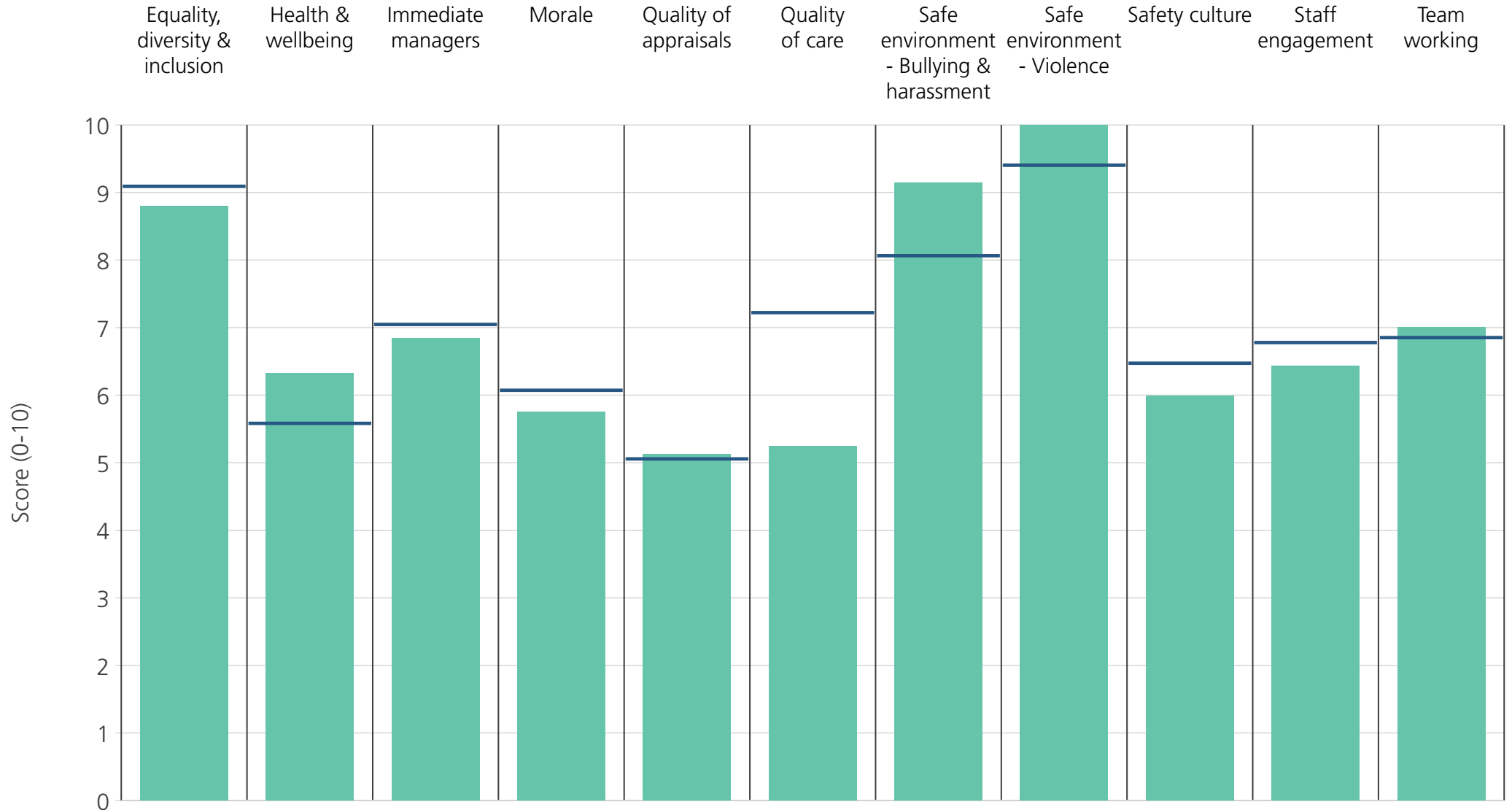
Directorate	9.1	6.0	7.1	6.2	4.8	6.6	8.9	9.9	6.0	6.7	6.9
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	97	97	97	97	83	21	97	96	96	97	95



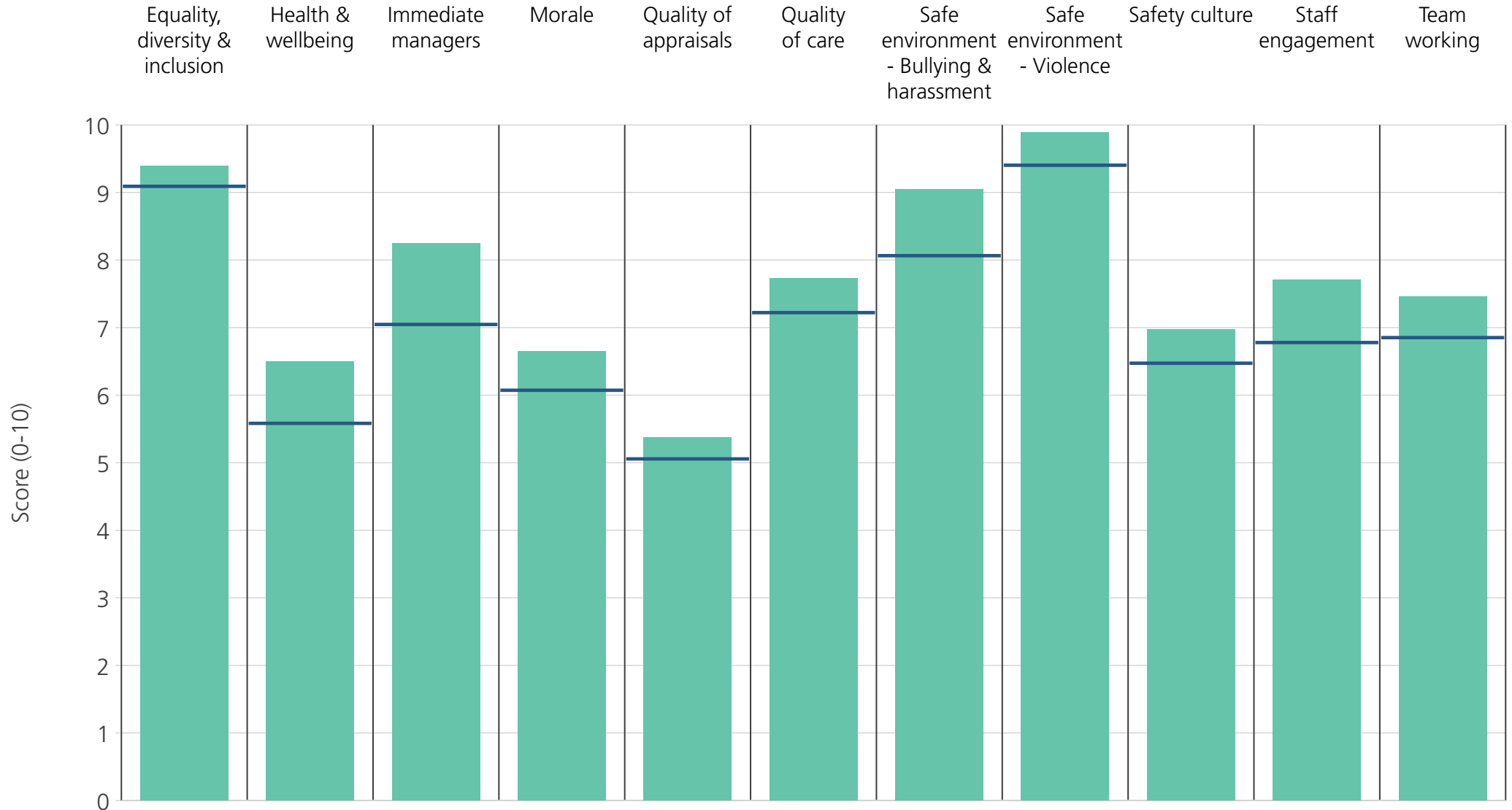
Directorate	9.2	5.2	7.2	6.1	4.9	8.0	7.8	9.5	6.7	6.9	7.0
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	60	60	60	58	54	56	60	60	60	60	60



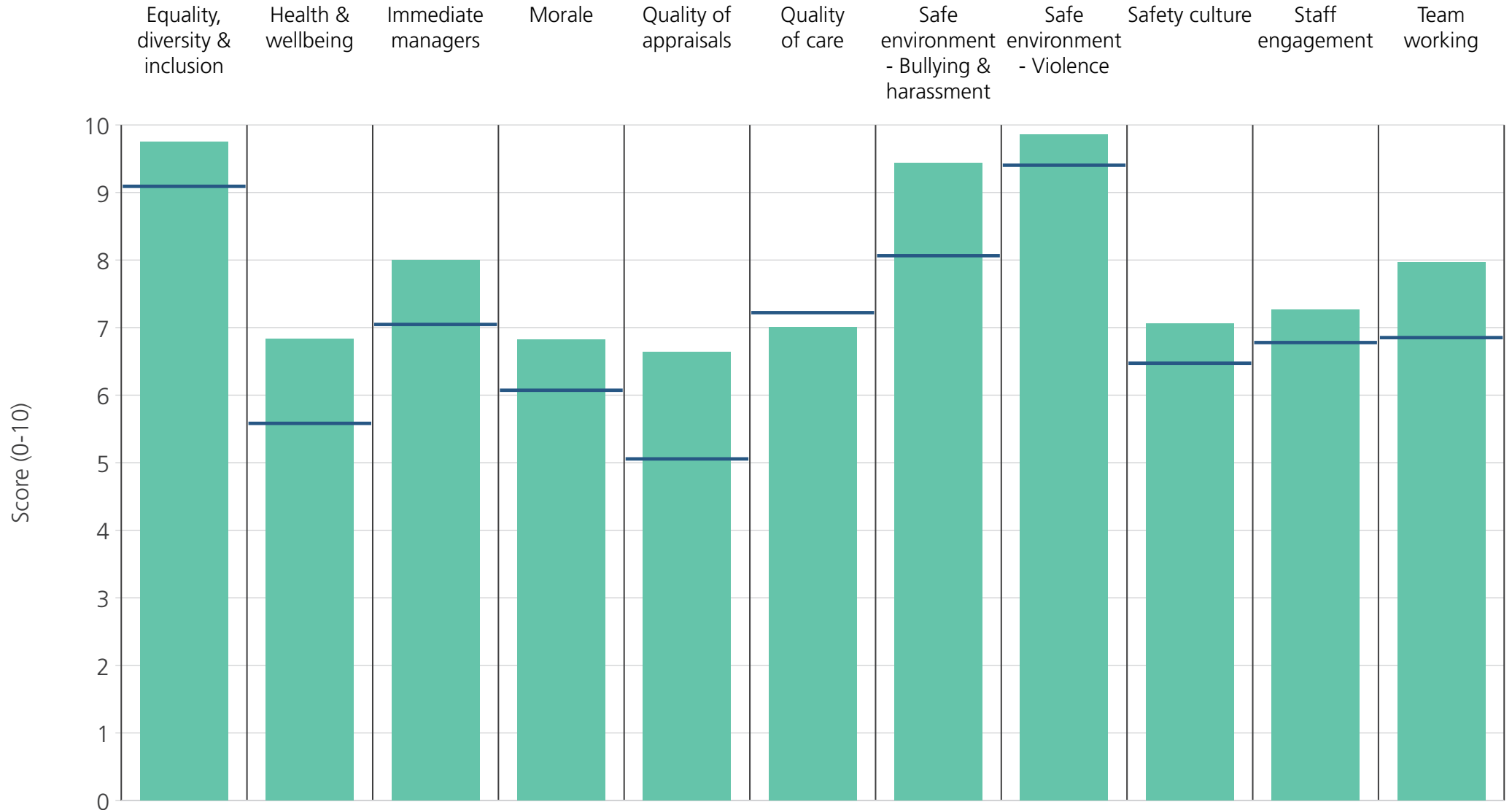
Directorate	9.6	6.2	7.1	5.9	5.6	6.2	8.2	9.5	6.3	6.6	6.1
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	53	53	53	51	43	34	51	52	53	54	53



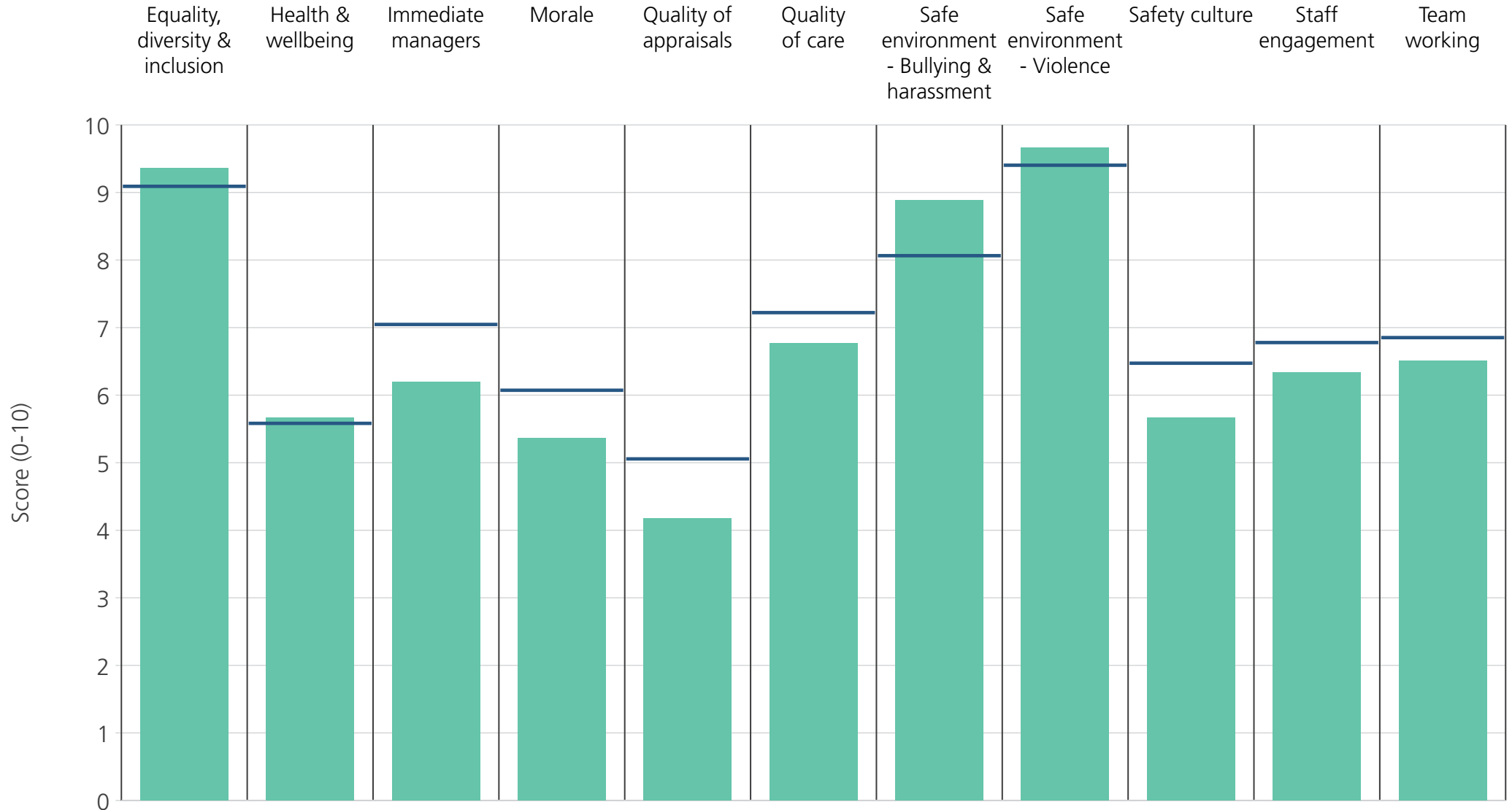
Directorate	8.8	6.3	6.8	5.8	5.1	5.2	9.1	10.0	6.0	6.4	7.0
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	71	71	71	71	54	19	70	71	71	72	71



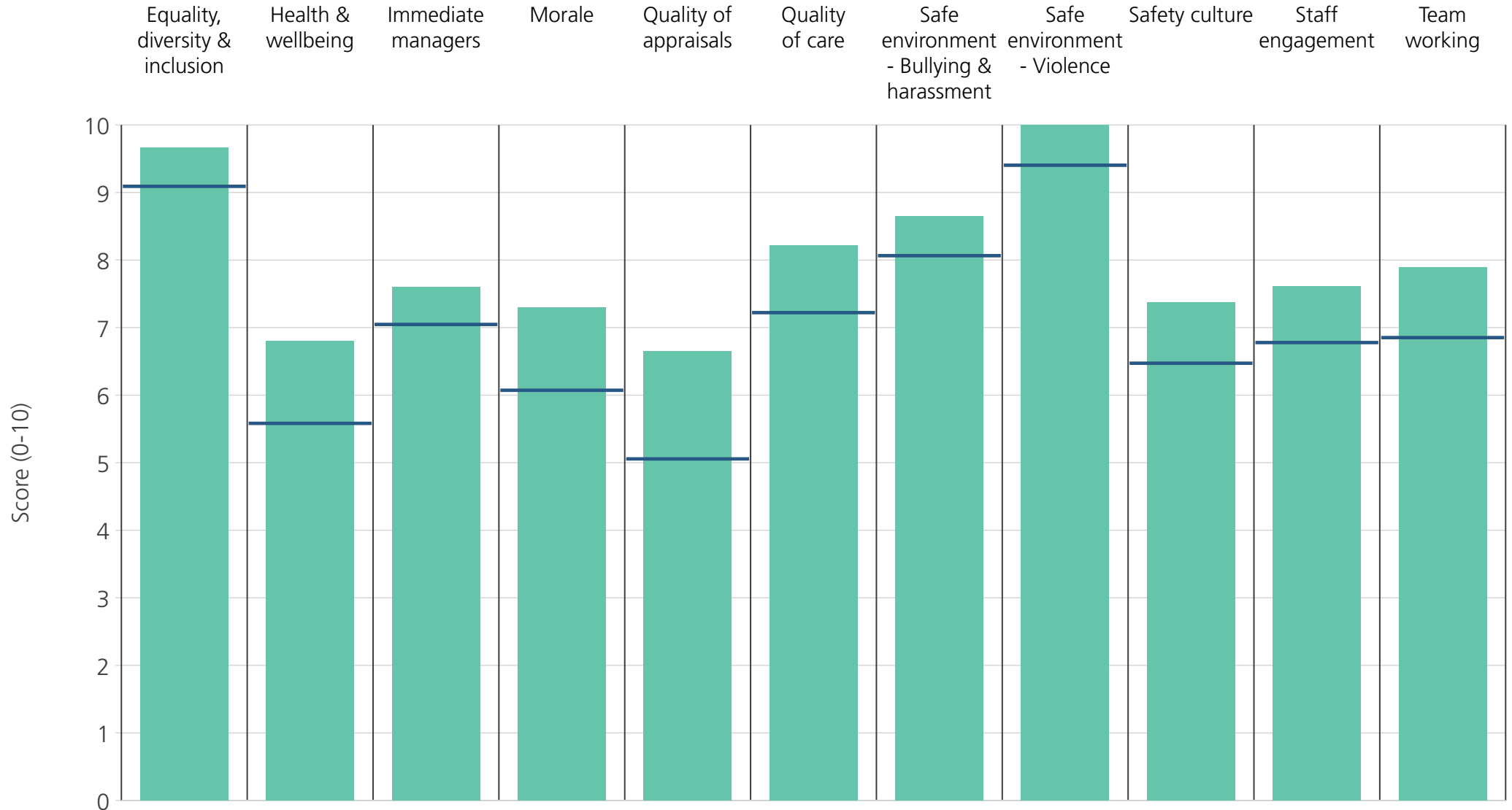
Directorate	9.4	6.5	8.2	6.7	5.4	7.7	9.0	9.9	7.0	7.7	7.5
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	30	31	31	31	27	27	28	31	31	31	30



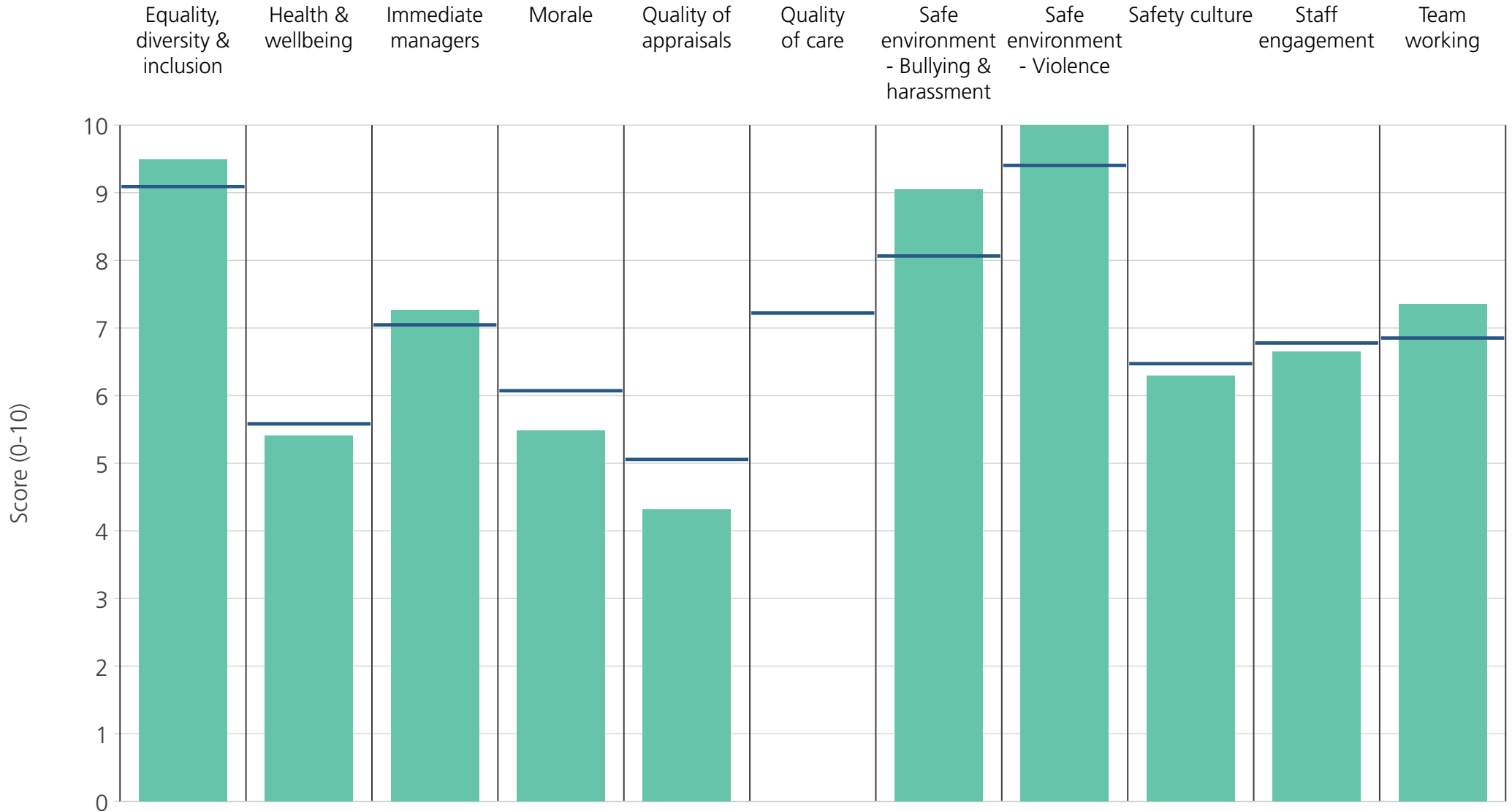
Directorate	9.8	6.8	8.0	6.8	6.6	7.0	9.4	9.9	7.1	7.3	8.0
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	47	47	47	47	45	42	47	47	47	47	46



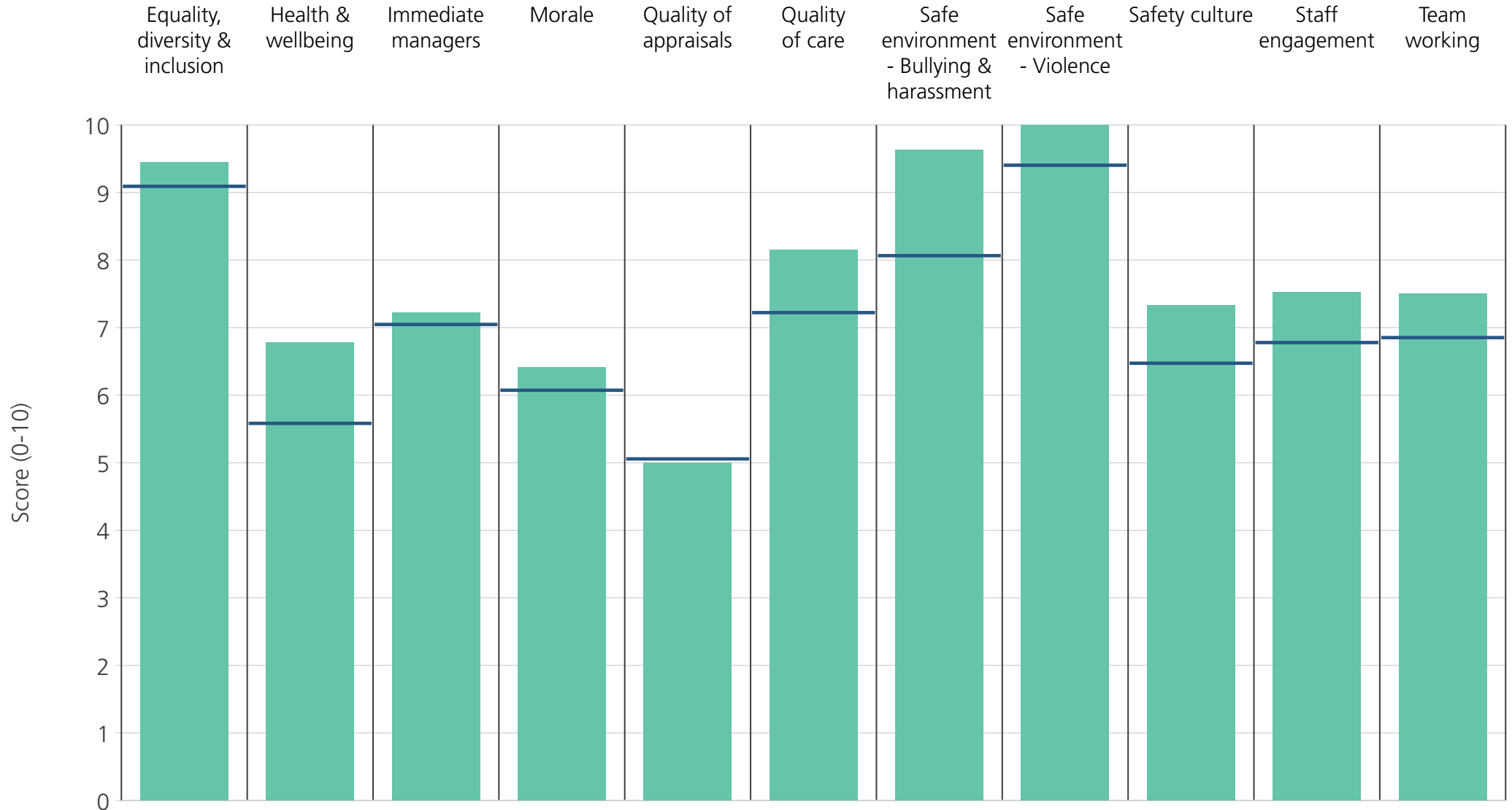
Directorate	9.4	5.7	6.2	5.4	4.2	6.8	8.9	9.7	5.7	6.3	6.5
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	39	39	39	39	35	24	39	39	39	39	39



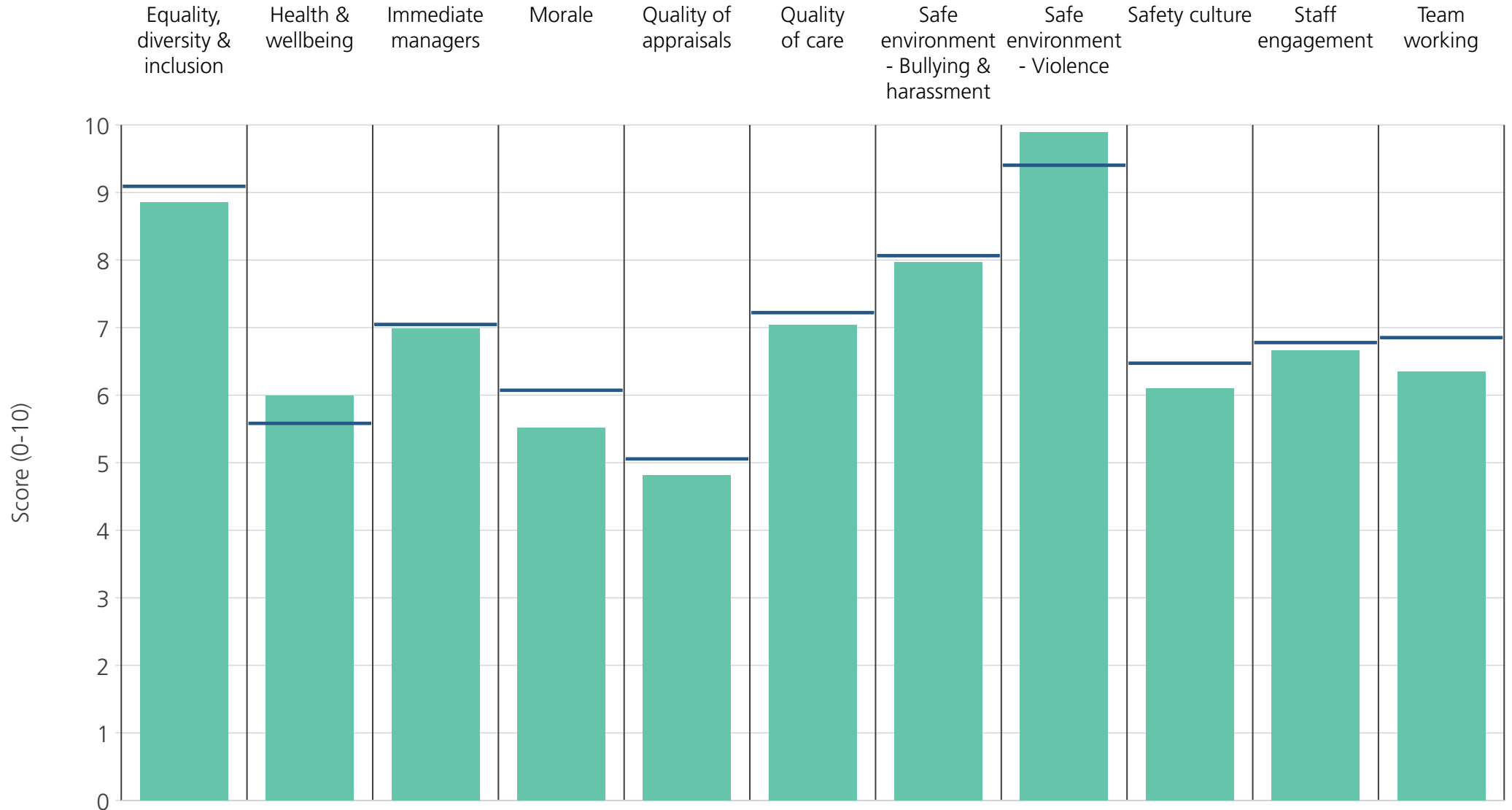
Directorate	9.7	6.8	7.6	7.3	6.7	8.2	8.6	10.0	7.4	7.6	7.9
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	32	32	32	31	31	29	32	32	31	33	32



Directorate	9.5	5.4	7.3	5.5	4.3	-	9.0	10.0	6.3	6.6	7.4
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	28	28	28	27	22	8	28	28	27	28	26



Directorate	9.4	6.8	7.2	6.4	5.0	8.2	9.6	10.0	7.3	7.5	7.5
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	18	18	18	17	14	14	18	18	17	18	17



Directorate	8.9	6.0	7.0	5.5	4.8	7.0	8.0	9.9	6.1	6.7	6.3
Your org	9.1	5.6	7.0	6.1	5.1	7.2	8.1	9.4	6.5	6.8	6.9
Responses	96	97	97	96	75	55	96	95	96	97	95