

Maidstone and Tunbridge Wells NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Maidstone and Tunbridge Wells NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Maidstone and Tunbridge Wells NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

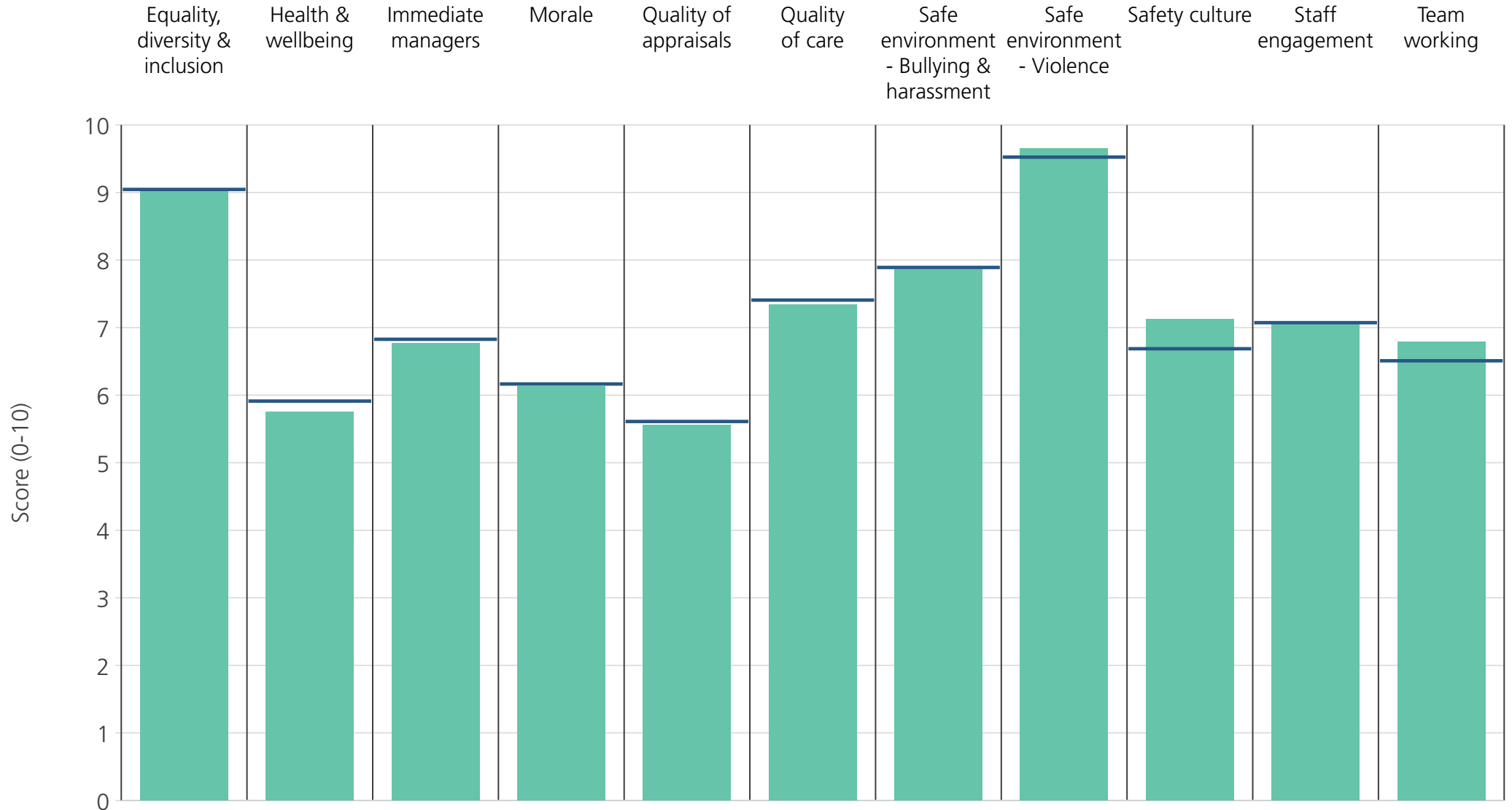
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



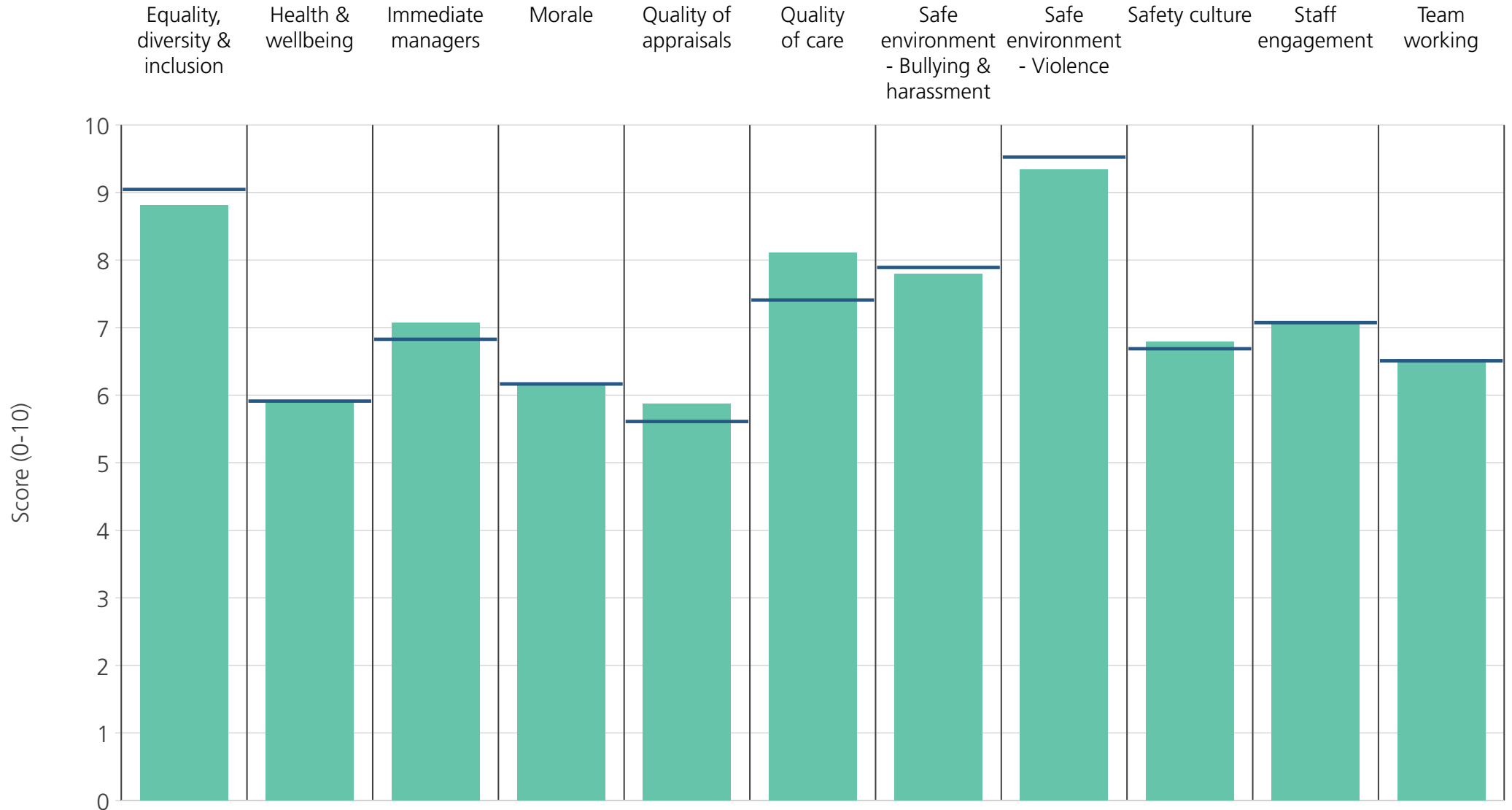
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

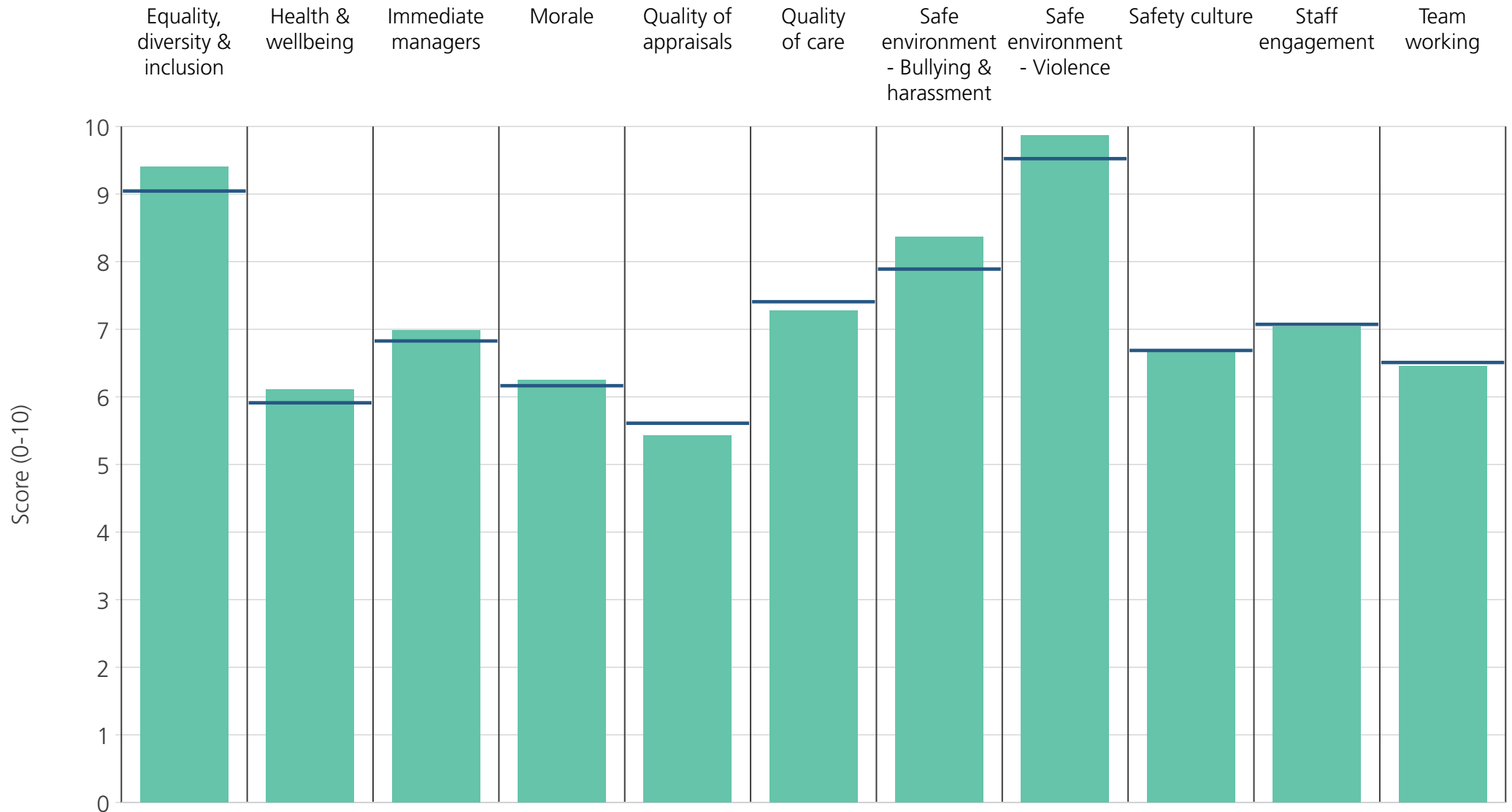
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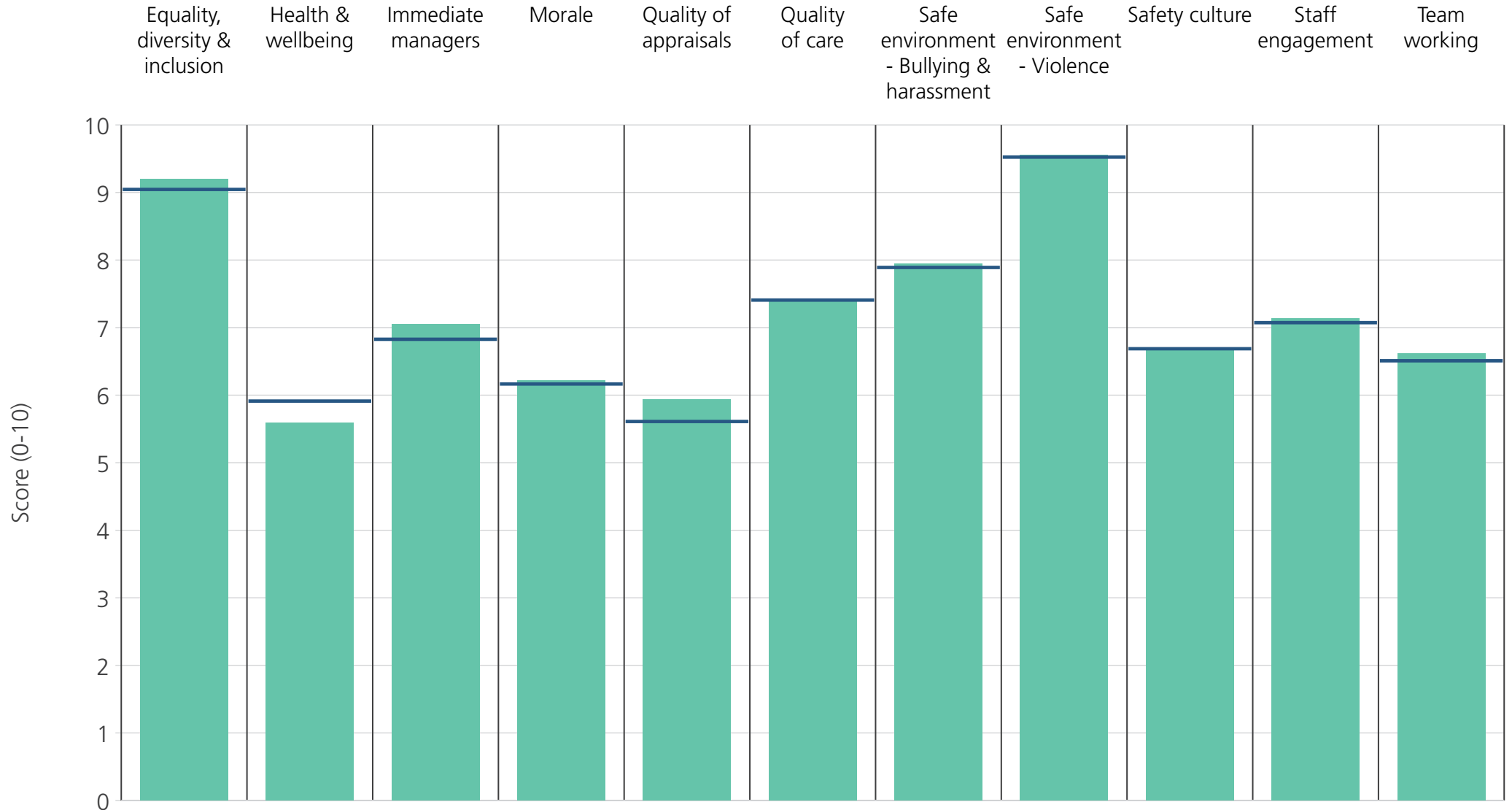
Directorate	9.1	5.8	6.8	6.1	5.6	7.3	7.9	9.7	7.1	7.1	6.8
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	98	98	98	96	85	98	98	97	98	99	99



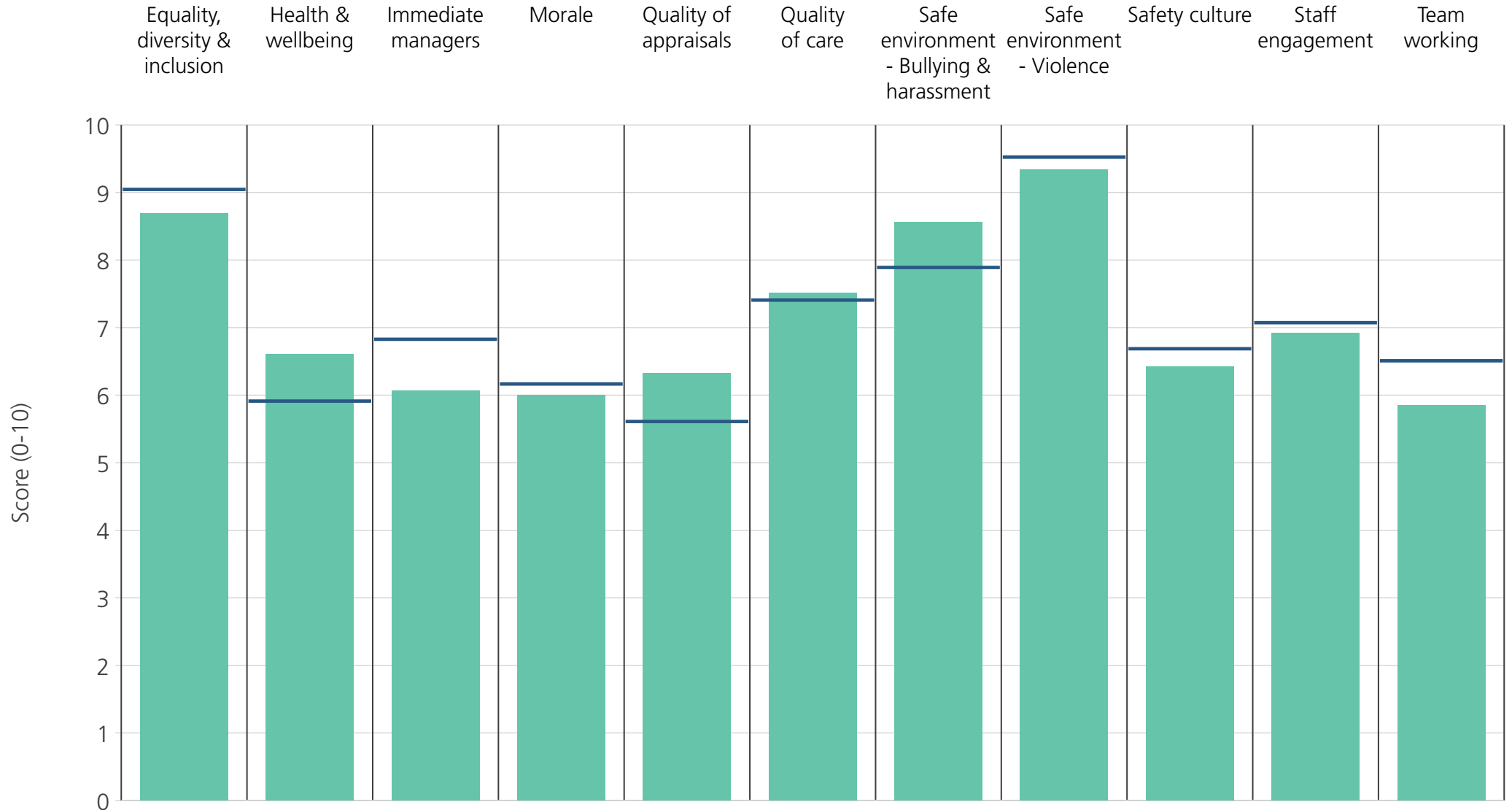
Directorate	8.8	5.9	7.1	6.1	5.9	8.1	7.8	9.3	6.8	7.1	6.5
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	309	310	308	304	284	295	307	309	309	311	303



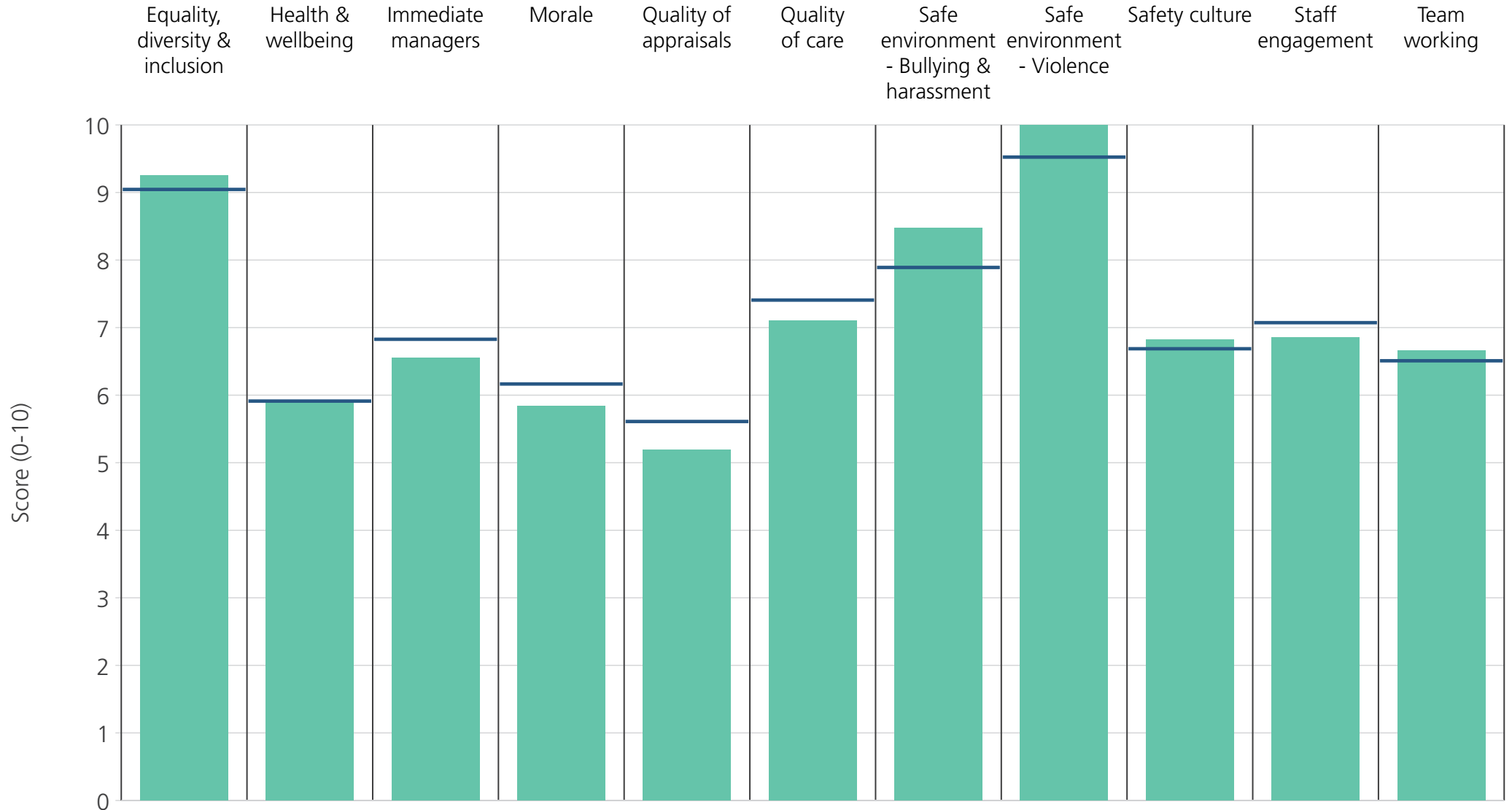
Directorate	9.4	6.1	7.0	6.2	5.4	7.3	8.4	9.9	6.7	7.0	6.5
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	842	851	852	849	792	597	850	840	851	856	837



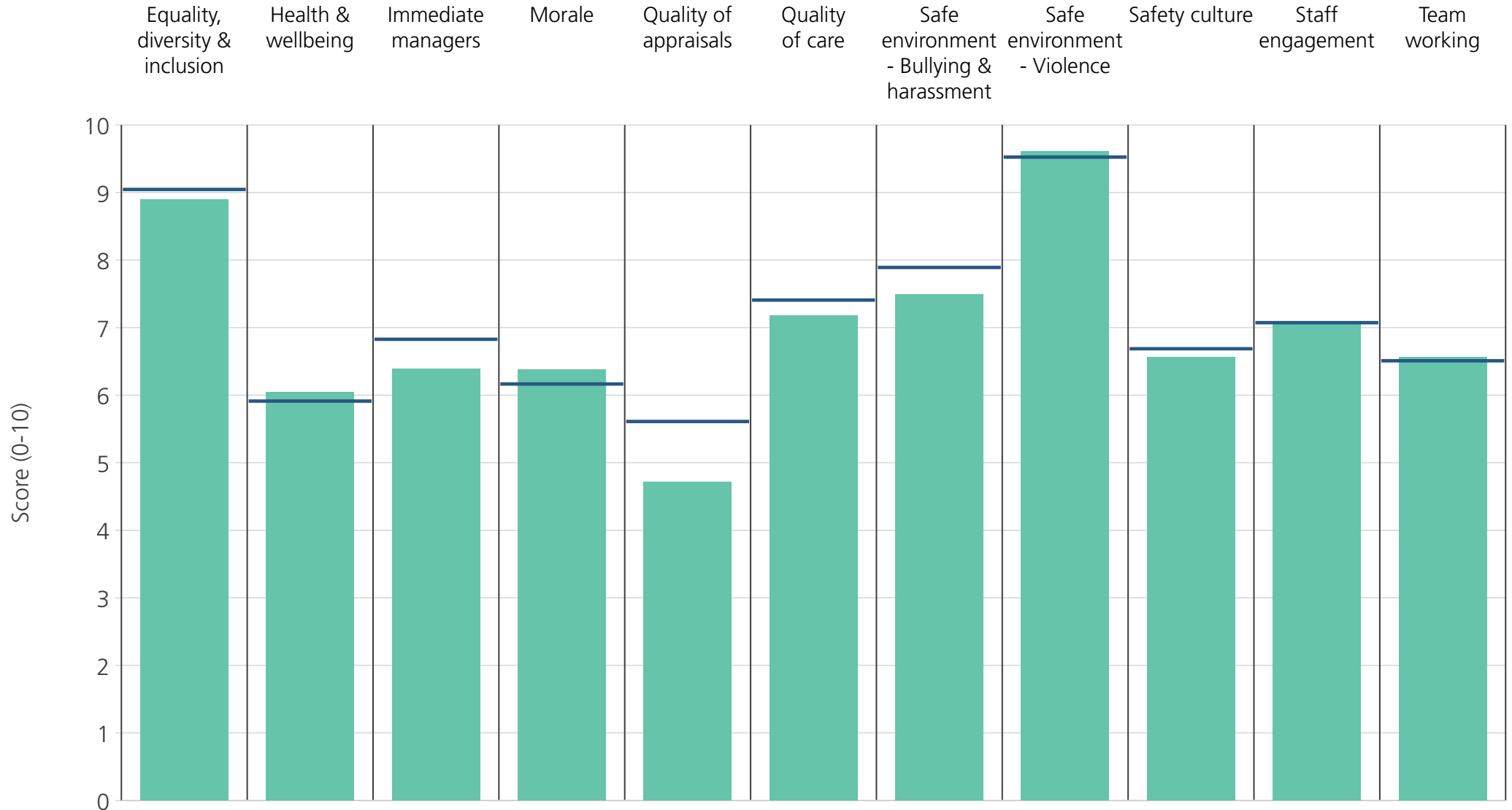
Directorate	9.2	5.6	7.0	6.2	5.9	7.4	7.9	9.6	6.7	7.1	6.6
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	261	260	262	259	246	261	262	261	261	263	260



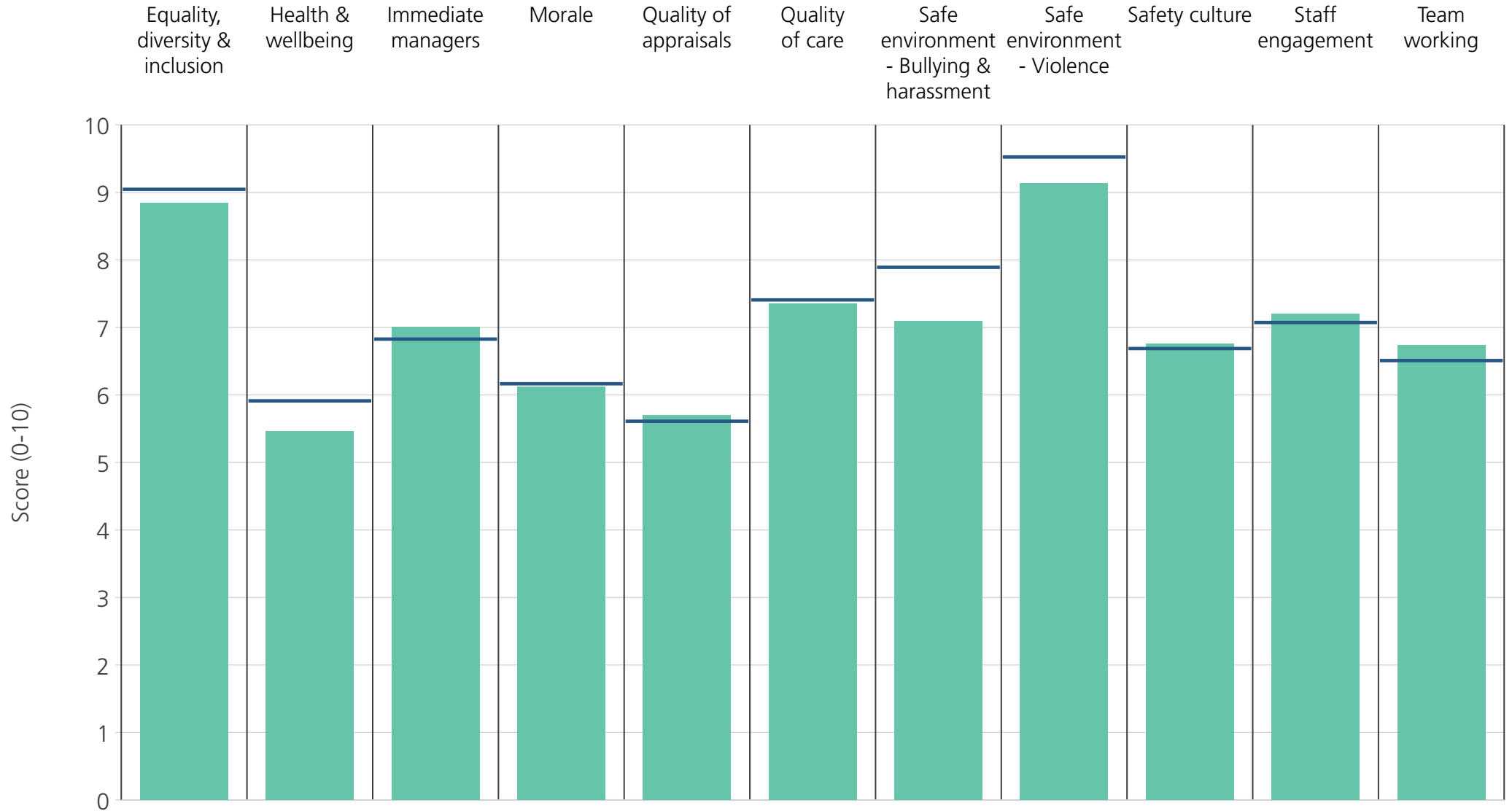
Directorate	8.7	6.6	6.1	6.0	6.3	7.5	8.6	9.3	6.4	6.9	5.9
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	322	319	320	305	271	252	309	315	318	321	308



Directorate	9.3	5.9	6.5	5.8	5.2	7.1	8.5	10.0	6.8	6.9	6.7
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	132	132	132	131	126	125	130	129	132	133	133



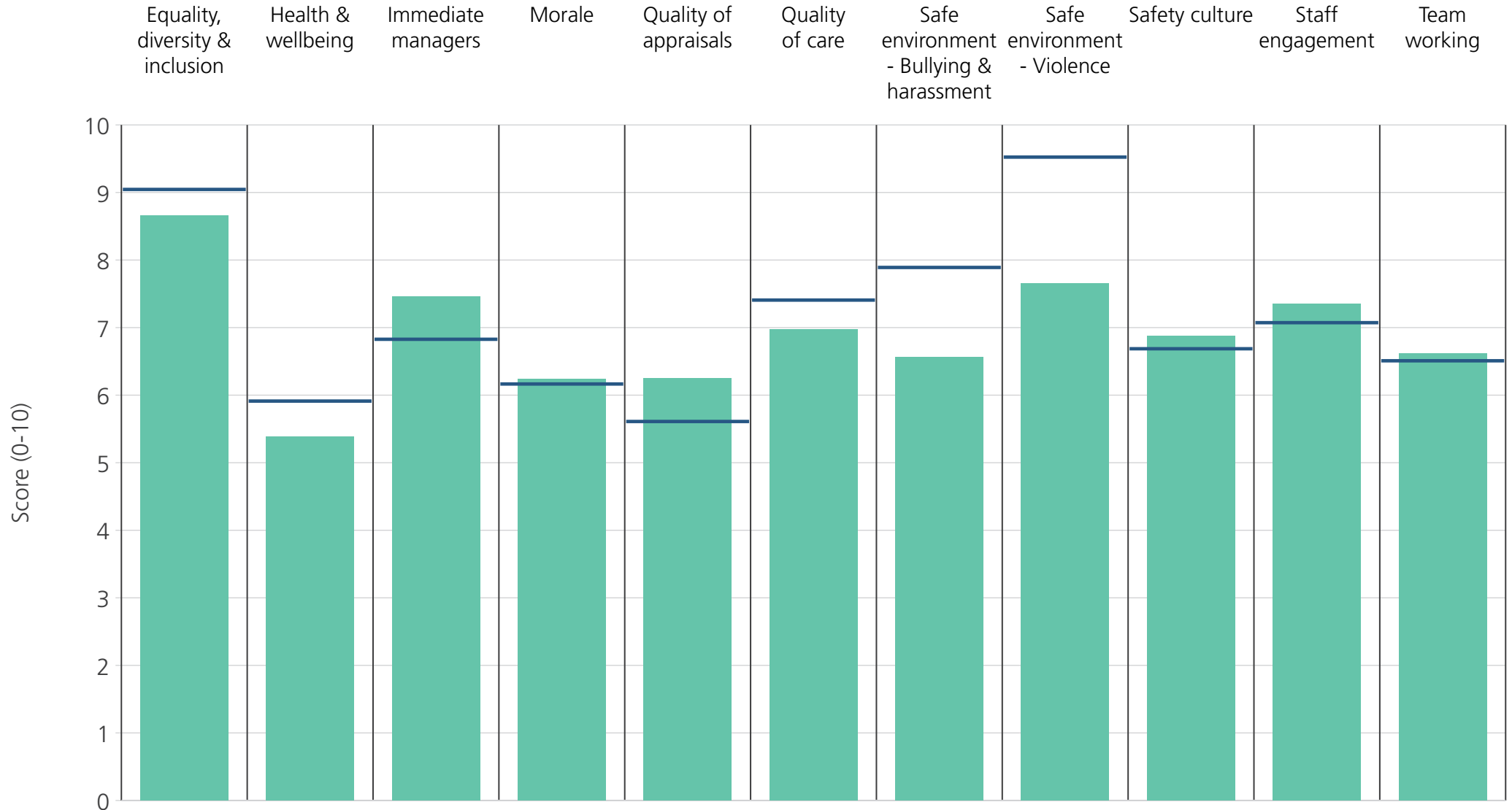
Directorate	8.9	6.0	6.4	6.4	4.7	7.2	7.5	9.6	6.6	7.0	6.6
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	255	259	259	258	230	263	258	258	259	263	260



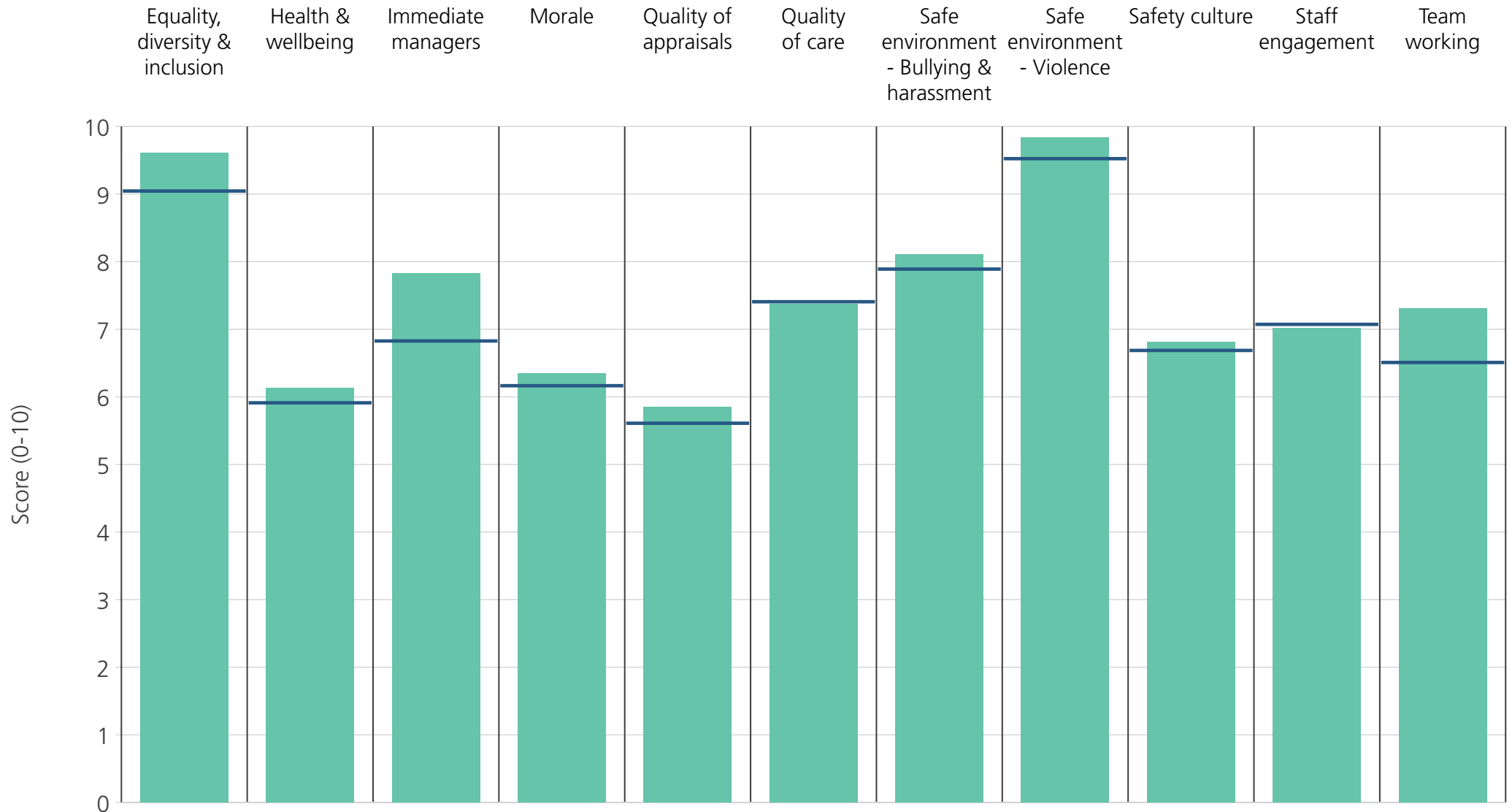
Directorate	8.8	5.5	7.0	6.1	5.7	7.3	7.1	9.1	6.8	7.2	6.7
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	706	713	712	707	664	702	709	710	710	714	708

Directorates 2

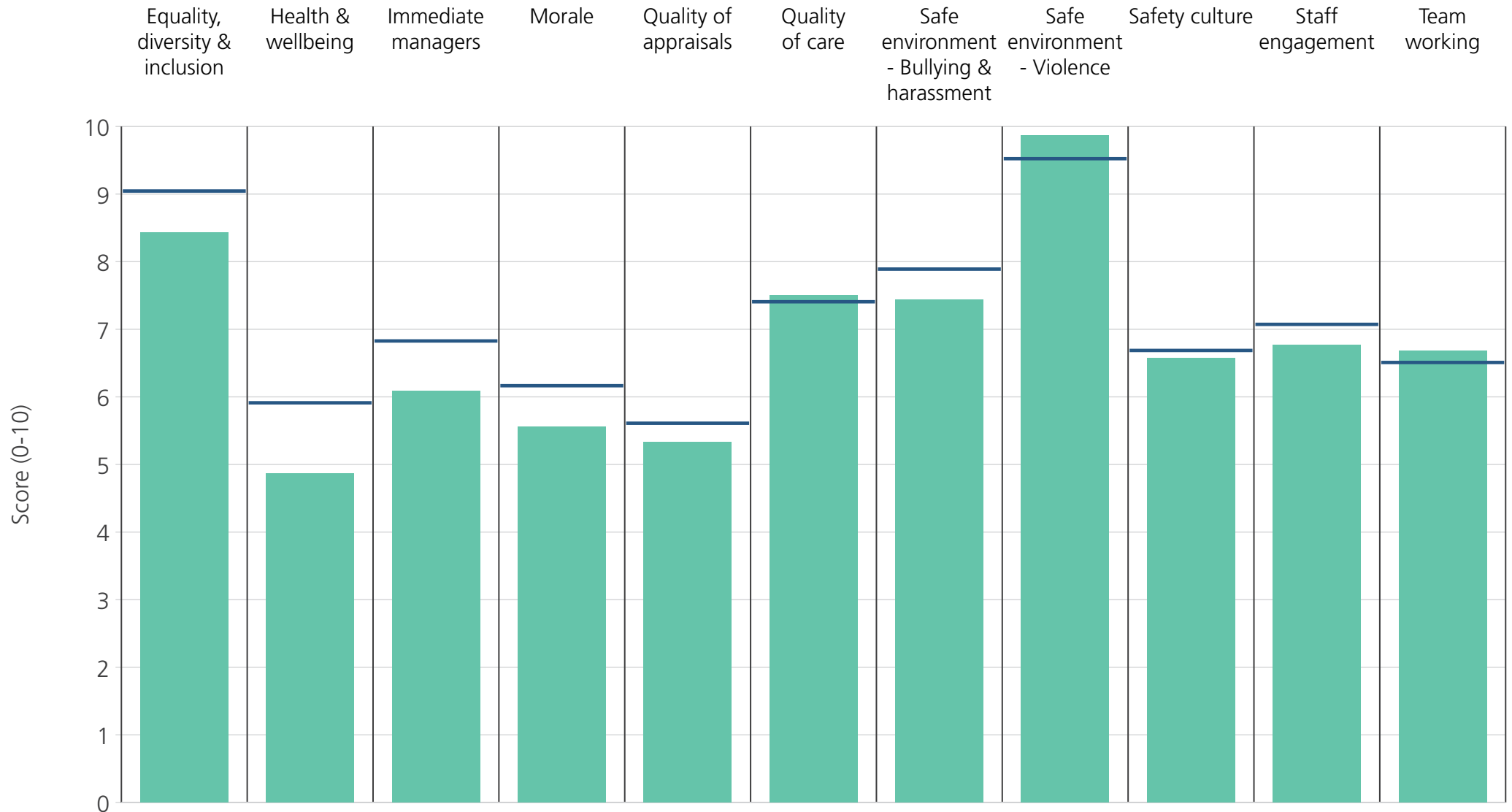
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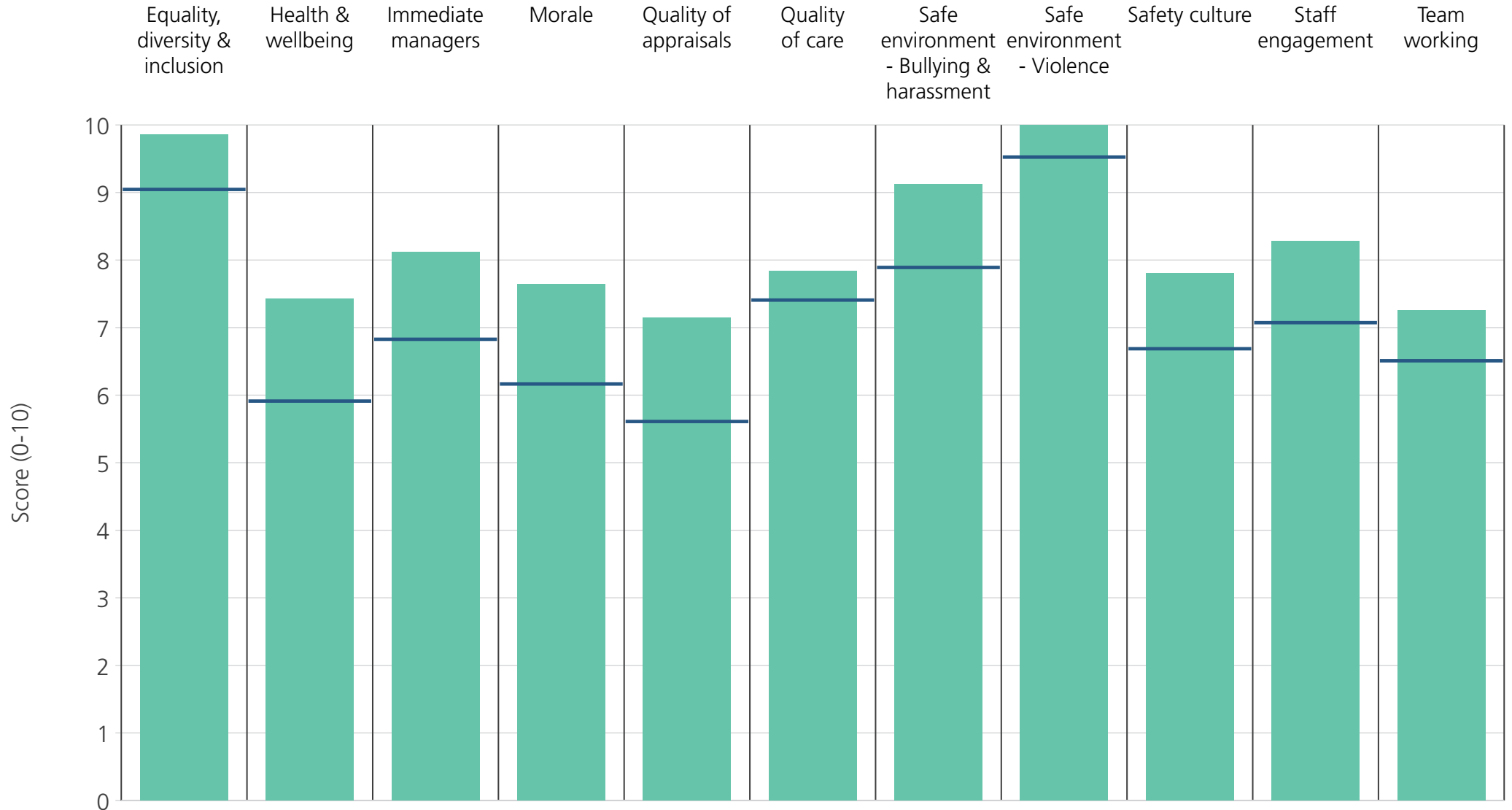
Directorate	8.7	5.4	7.5	6.2	6.3	7.0	6.6	7.7	6.9	7.4	6.6
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	127	128	127	127	120	126	127	127	128	129	129



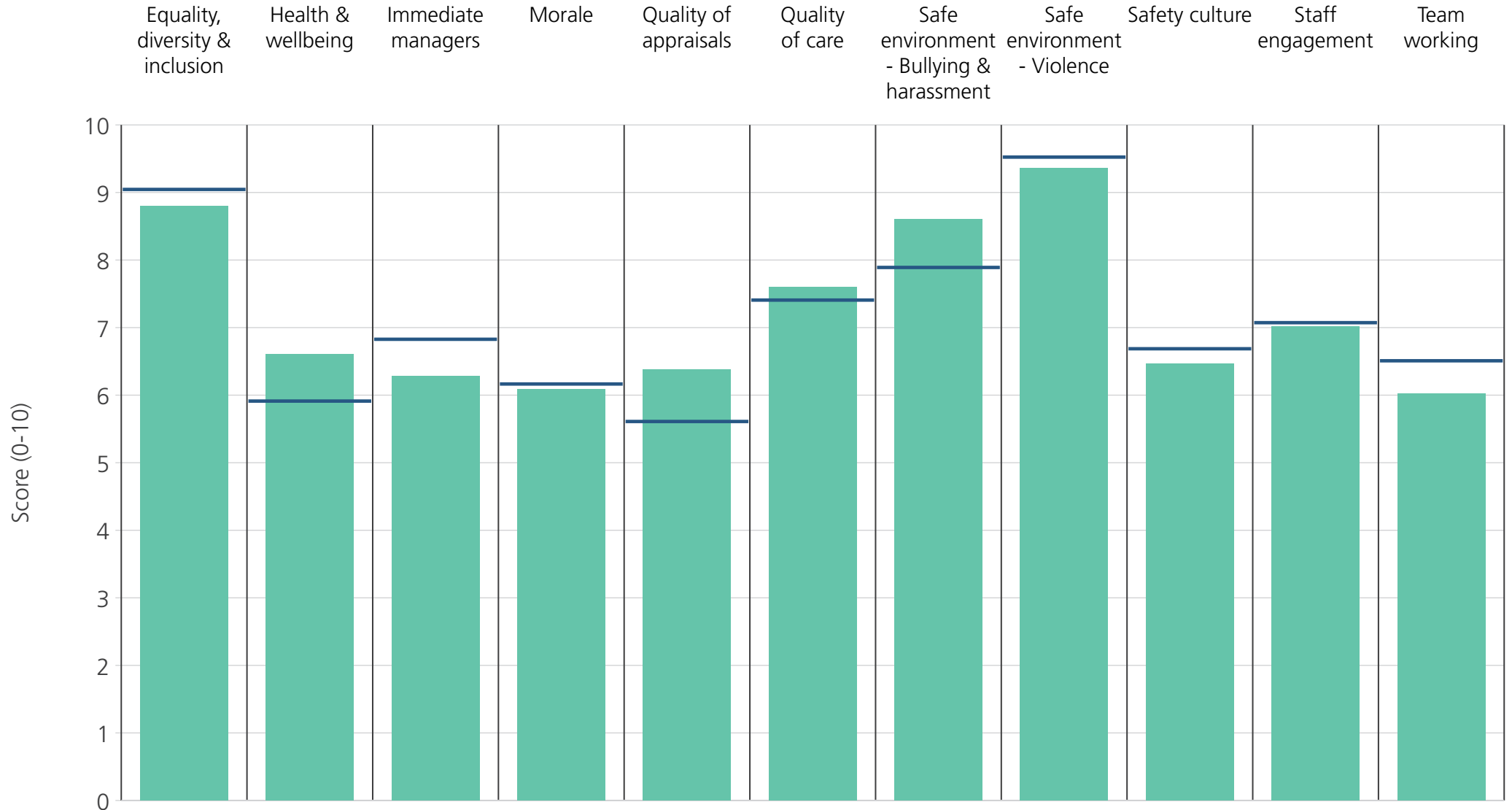
Directorate	9.6	6.1	7.8	6.3	5.8	7.4	8.1	9.8	6.8	7.0	7.3
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	60	59	60	60	59	46	60	60	60	60	60



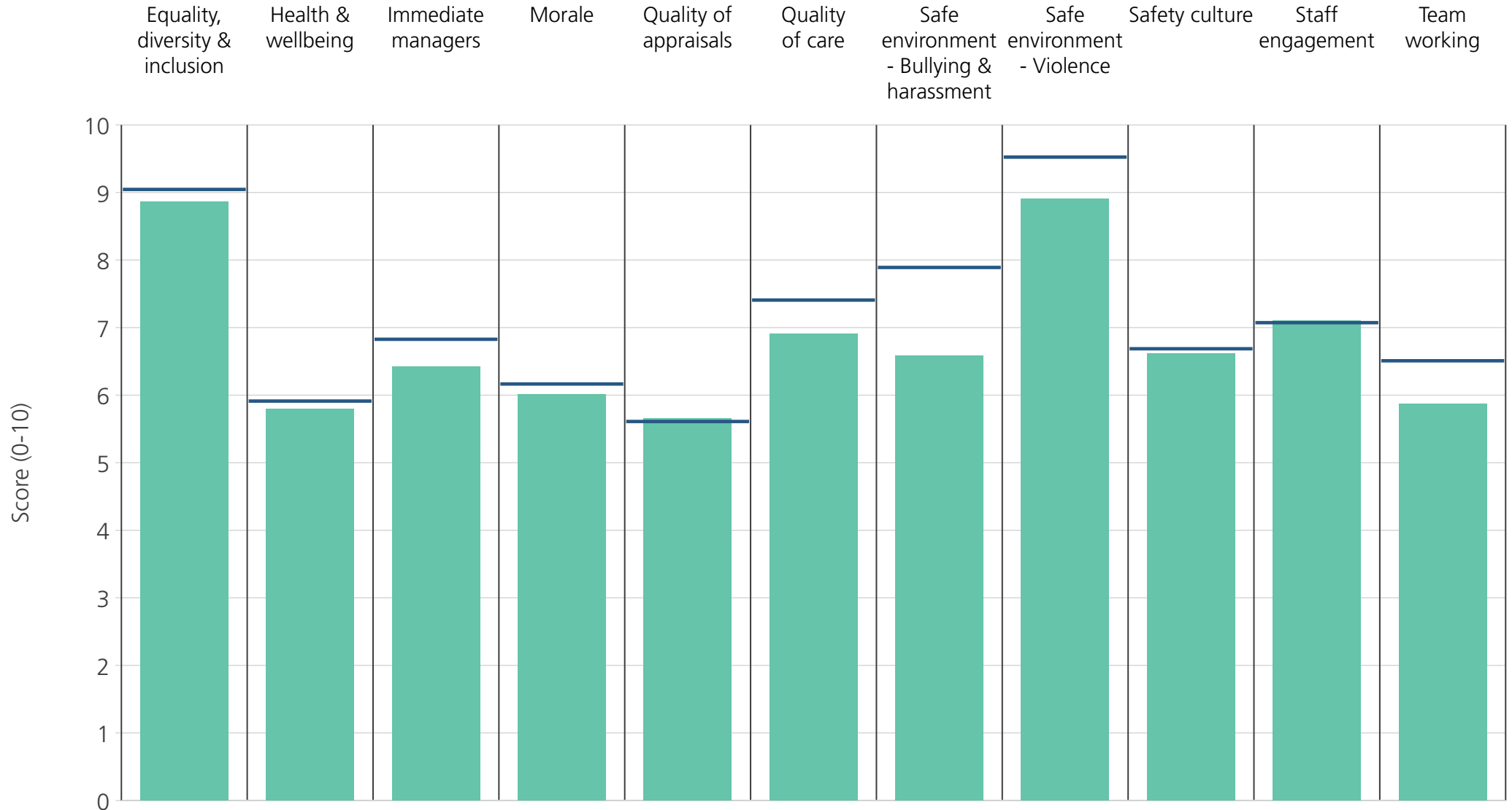
Directorate	8.4	4.9	6.1	5.6	5.3	7.5	7.4	9.9	6.6	6.8	6.7
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	26	26	26	26	23	25	26	26	26	26	26



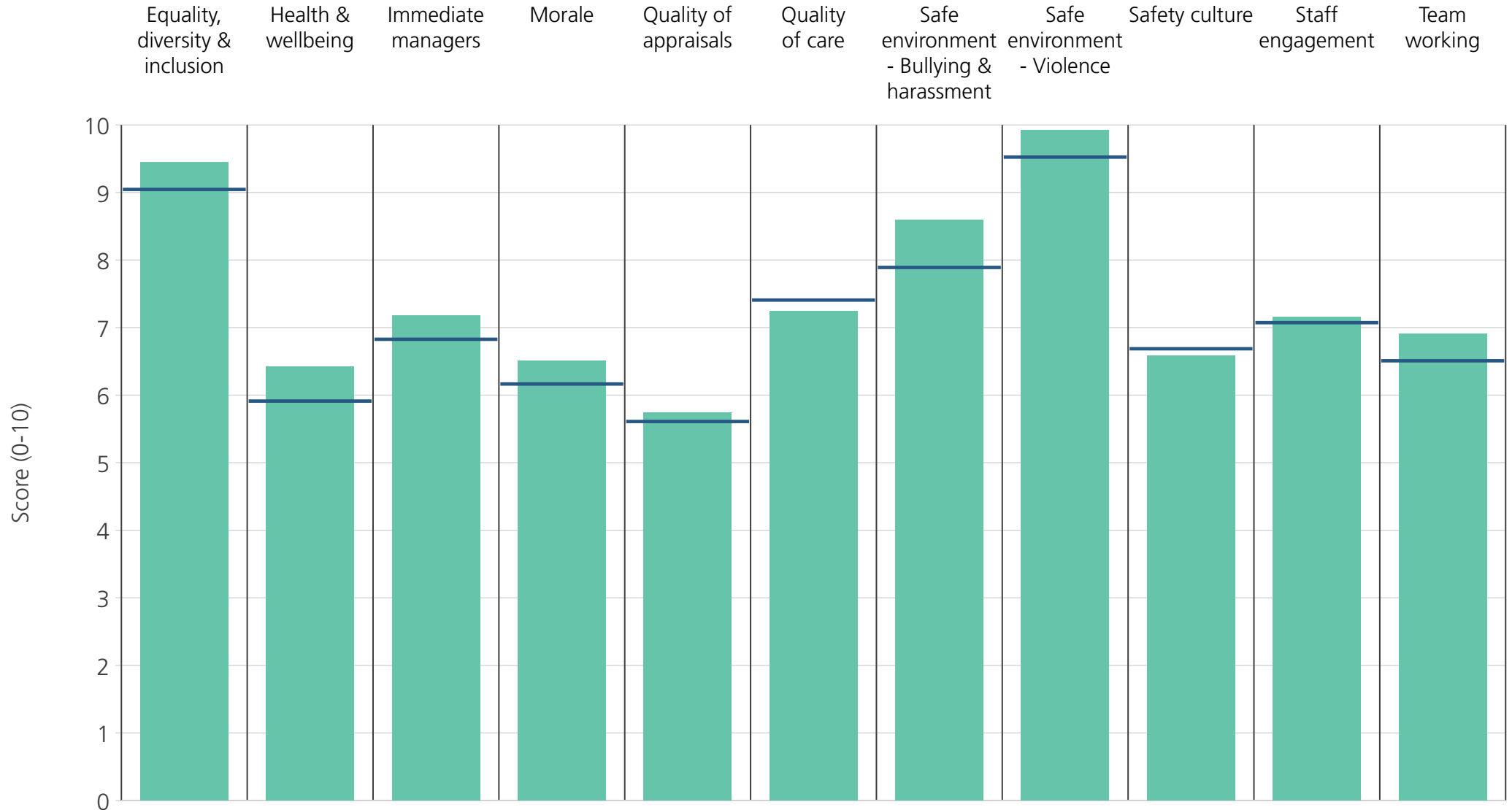
Directorate	9.9	7.4	8.1	7.6	7.1	7.8	9.1	10.0	7.8	8.3	7.3
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	41	42	41	41	39	26	42	41	42	41	40



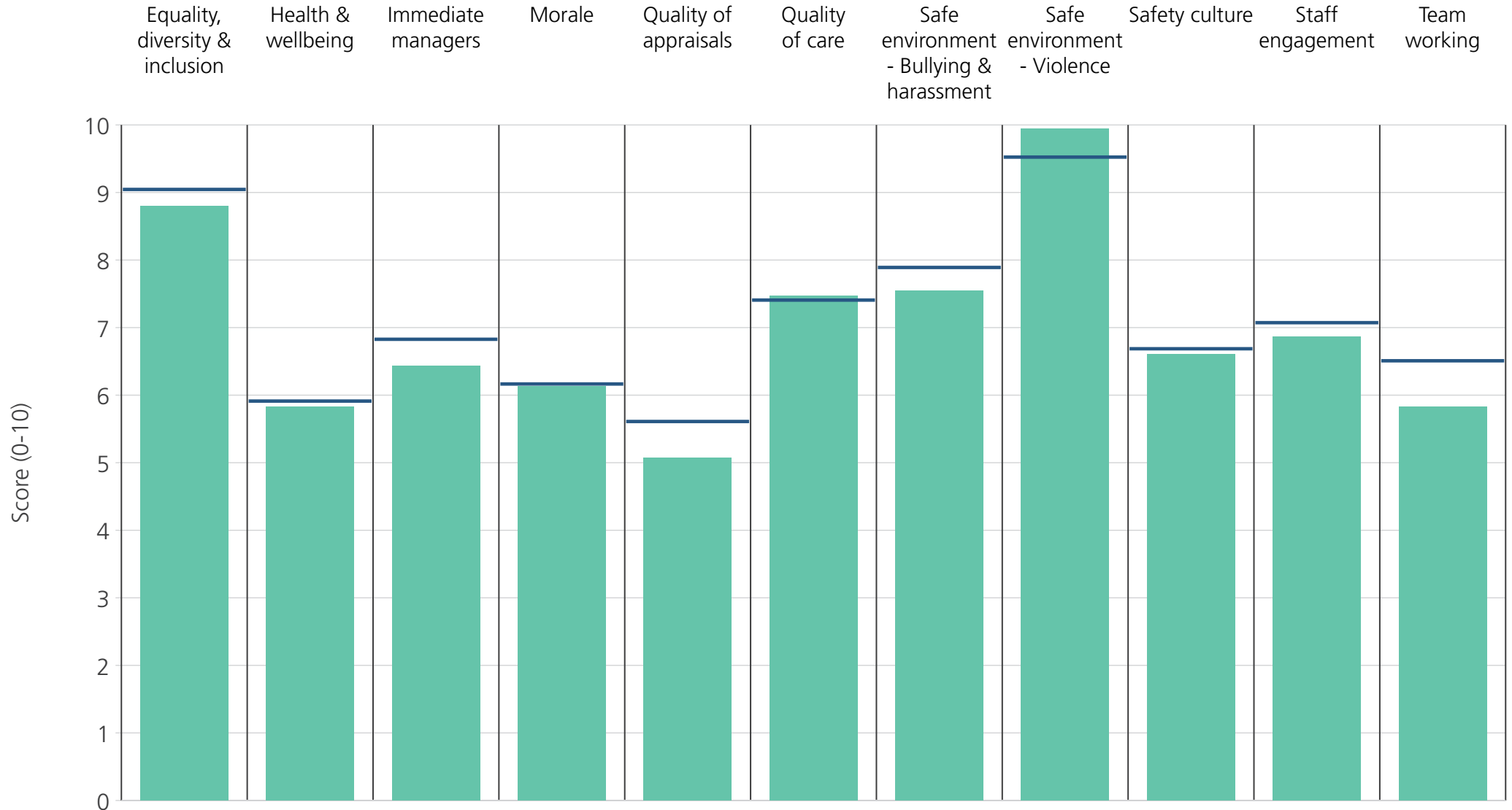
Directorate	8.8	6.6	6.3	6.1	6.4	7.6	8.6	9.4	6.5	7.0	6.0
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	348	345	346	331	297	270	335	341	344	347	333



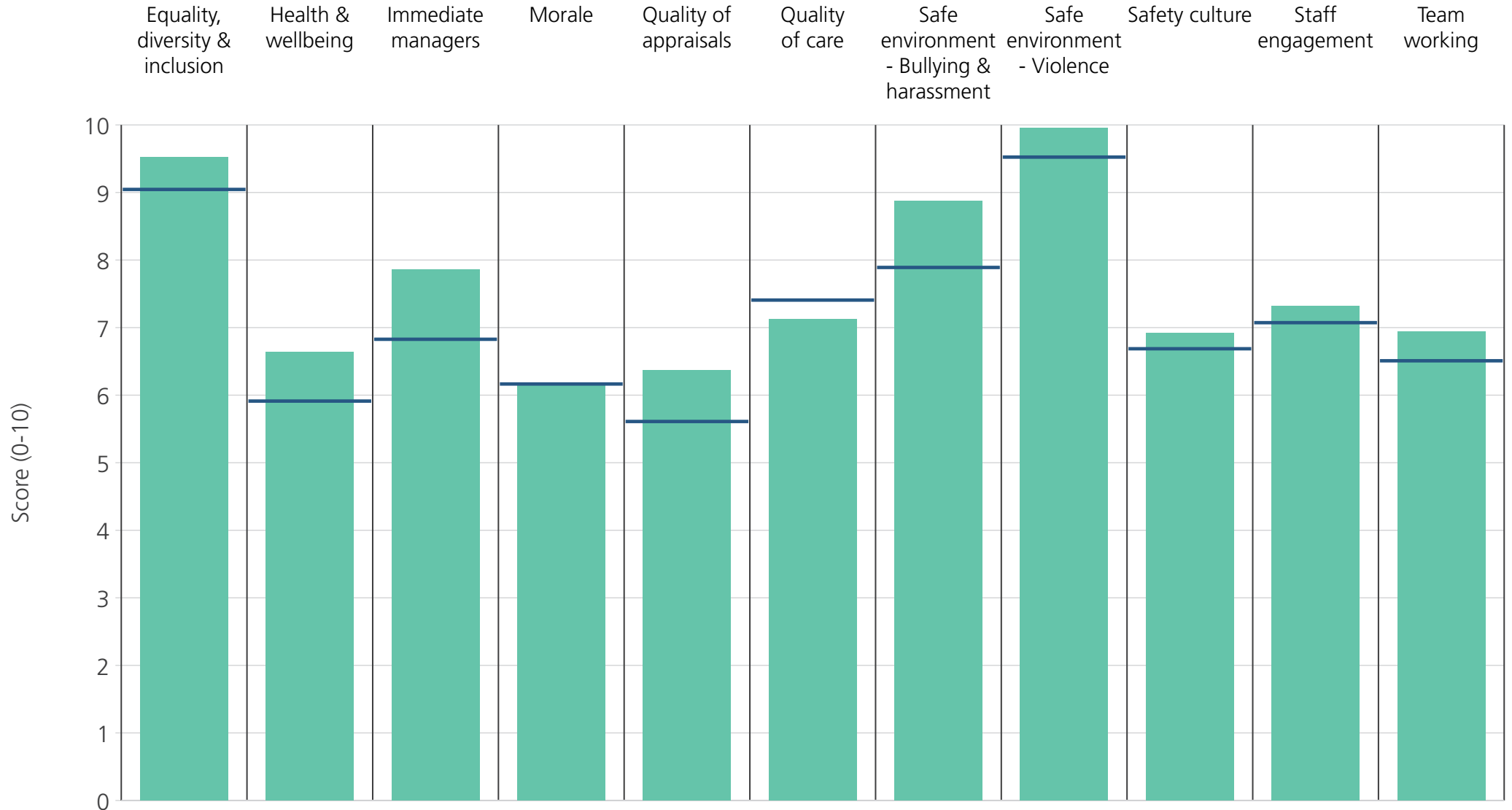
Directorate	8.9	5.8	6.4	6.0	5.7	6.9	6.6	8.9	6.6	7.1	5.9
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	82	84	83	83	76	82	84	84	83	84	83



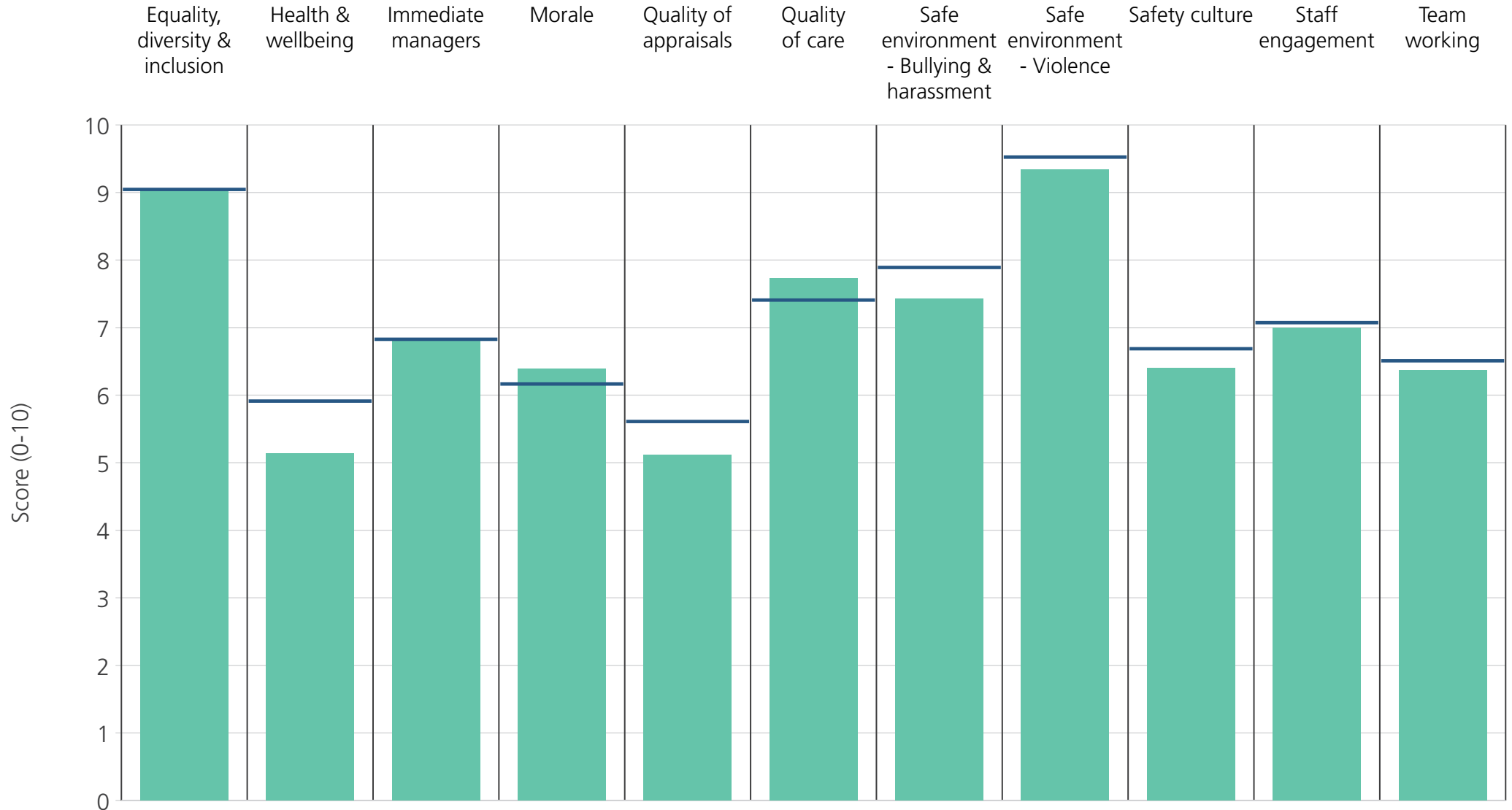
Directorate	9.5	6.4	7.2	6.5	5.7	7.2	8.6	9.9	6.6	7.2	6.9
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	252	256	256	256	242	154	255	251	257	258	252



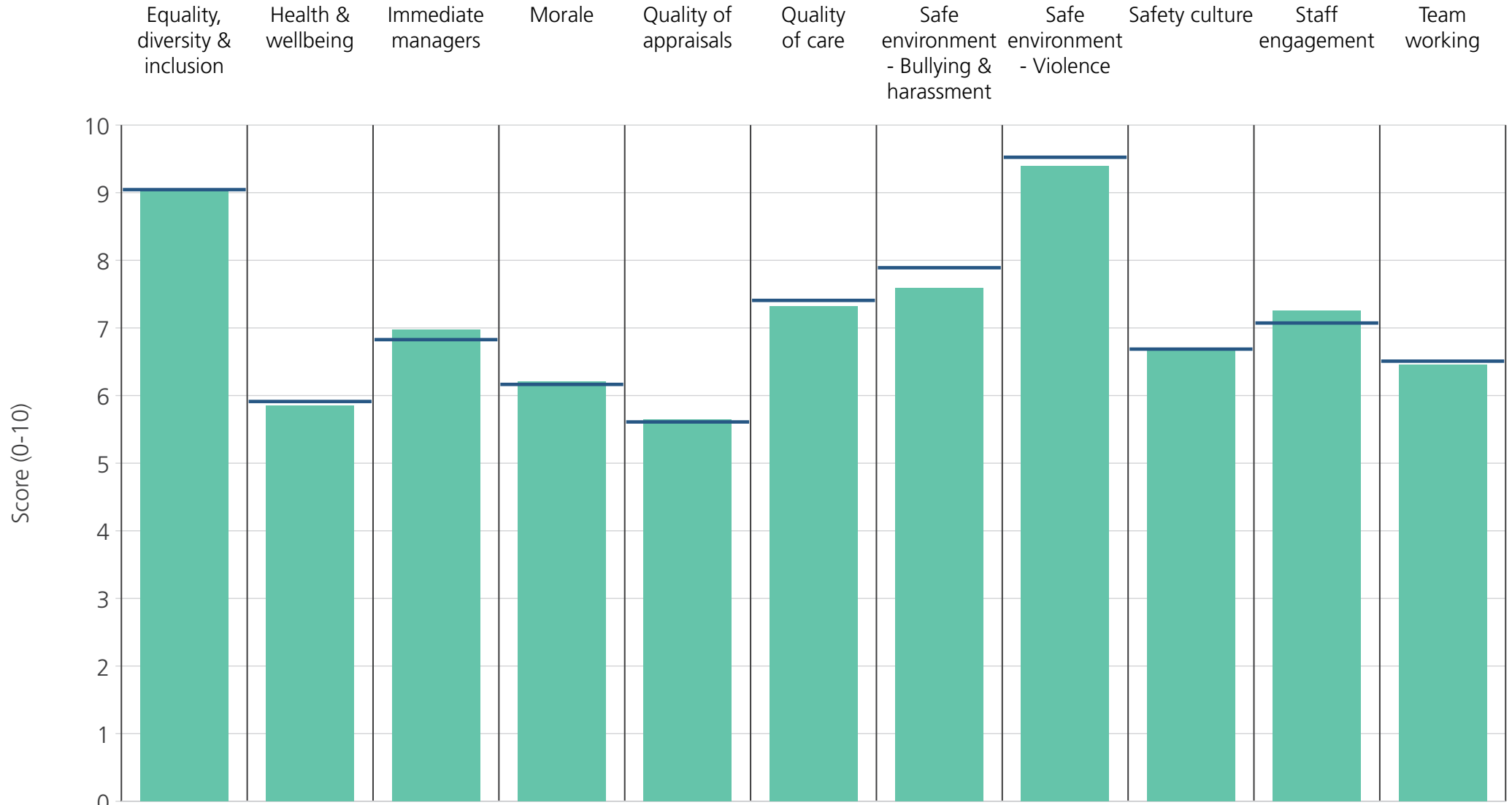
Directorate	8.8	5.8	6.4	6.1	5.1	7.5	7.5	9.9	6.6	6.9	5.8
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	119	120	121	120	114	114	119	120	121	121	119



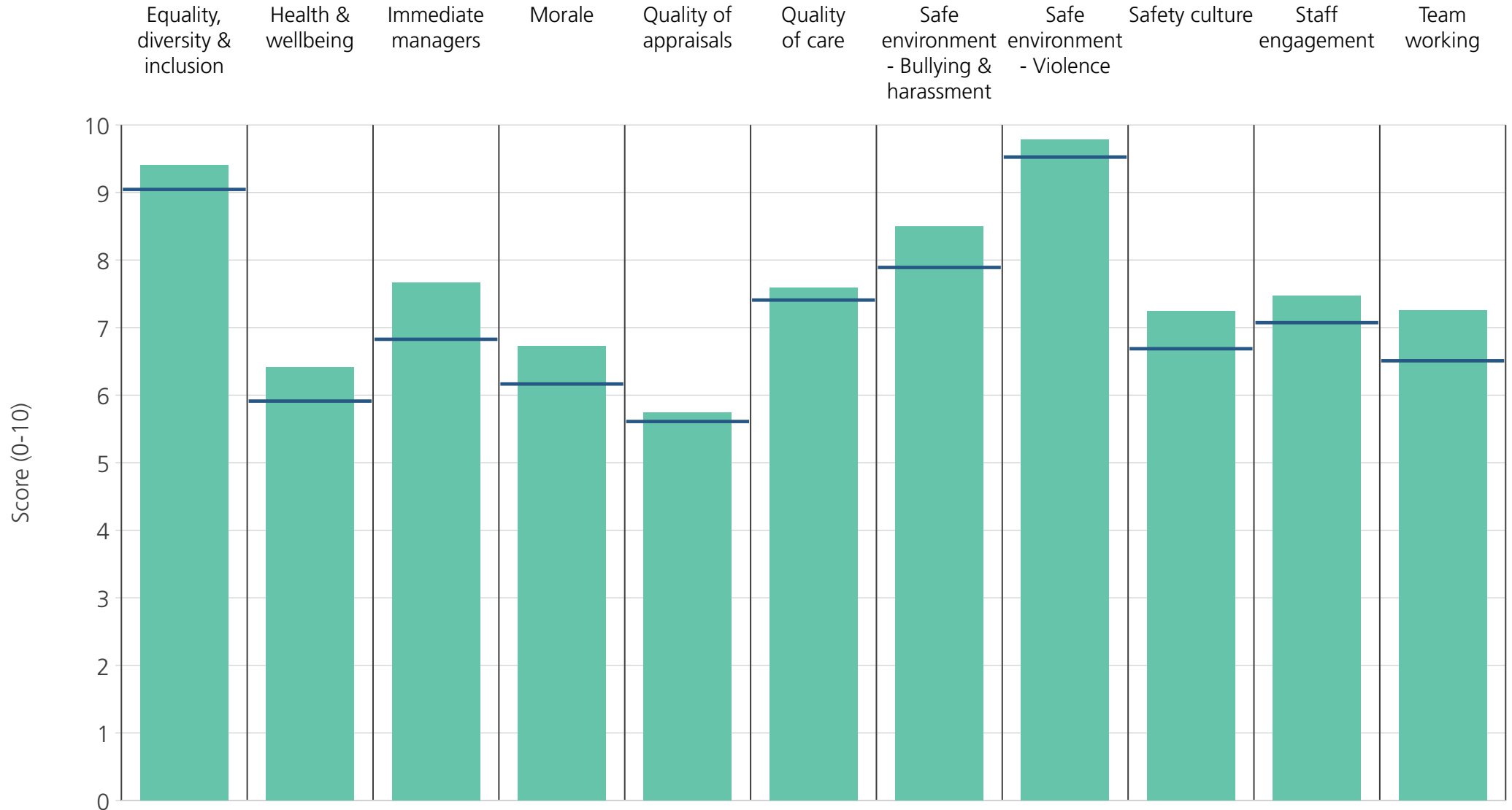
Directorate	9.5	6.6	7.9	6.2	6.4	7.1	8.9	10.0	6.9	7.3	6.9
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	74	73	73	74	68	37	74	73	73	74	72



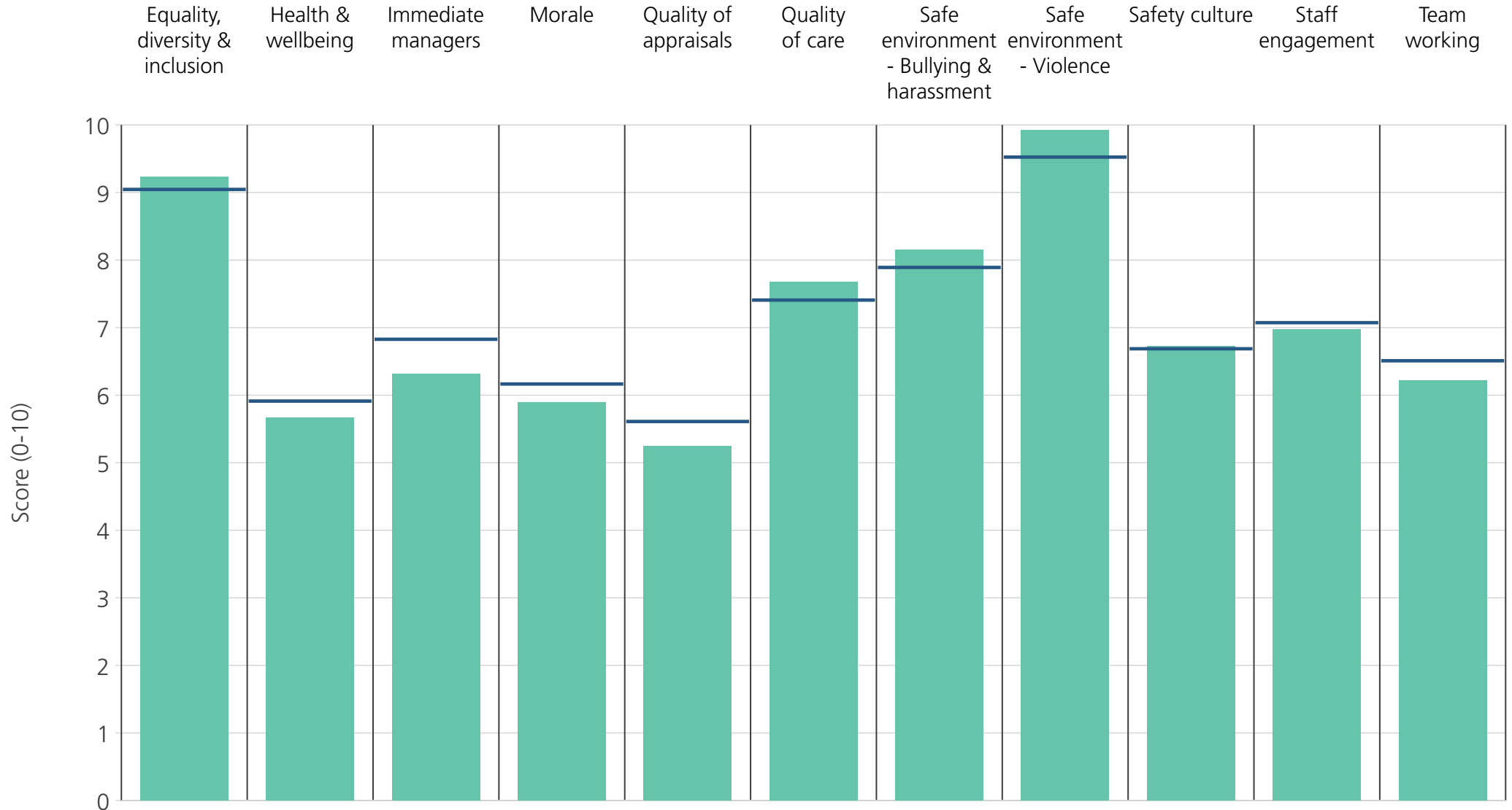
Directorate	9.0	5.1	6.8	6.4	5.1	7.7	7.4	9.3	6.4	7.0	6.4
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	141	141	141	139	130	138	141	140	140	141	141



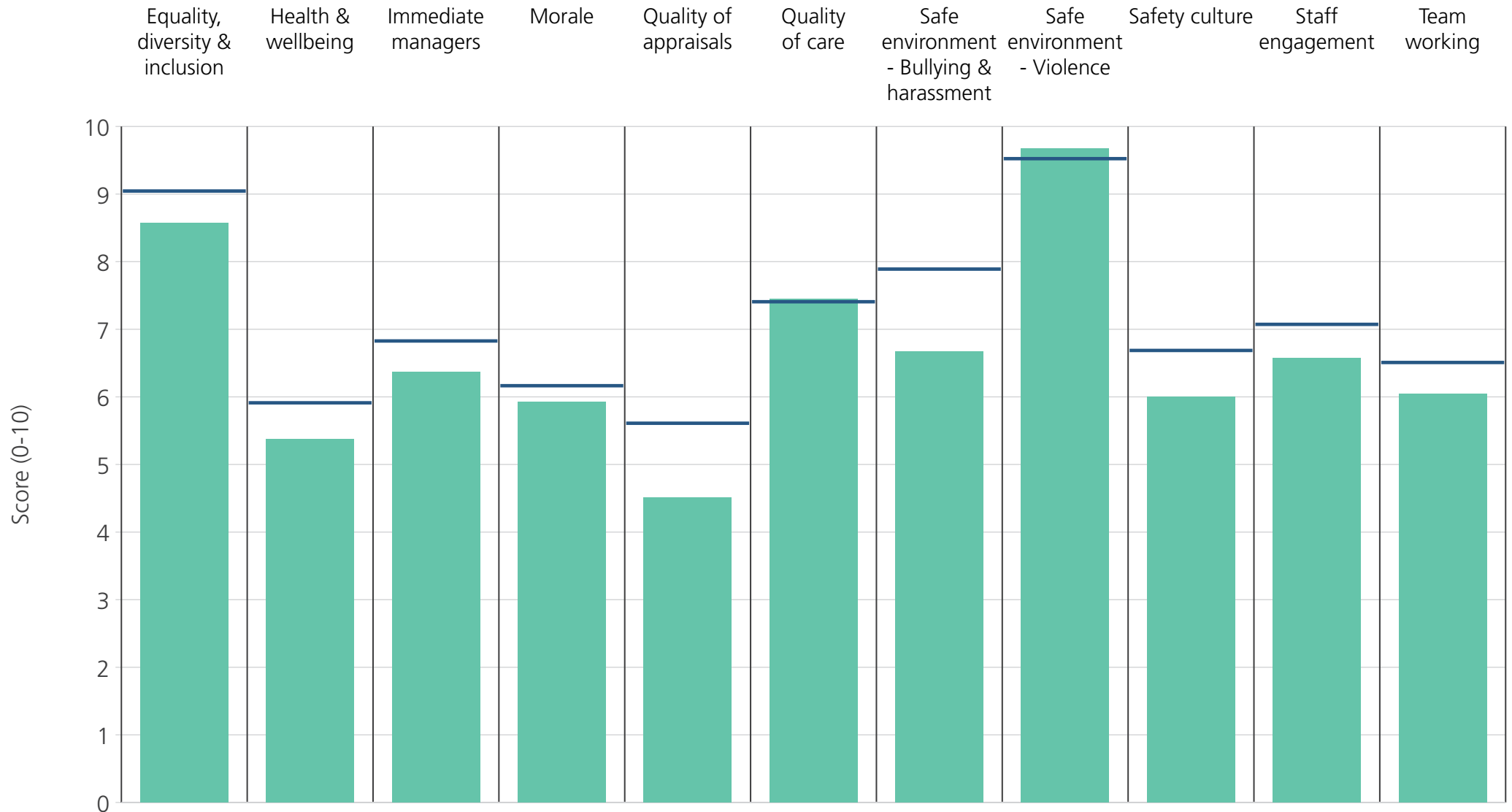
Directorate	9.0	5.9	7.0	6.2	5.6	7.3	7.6	9.4	6.7	7.3	6.4
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	199	201	199	198	180	188	199	200	200	202	201



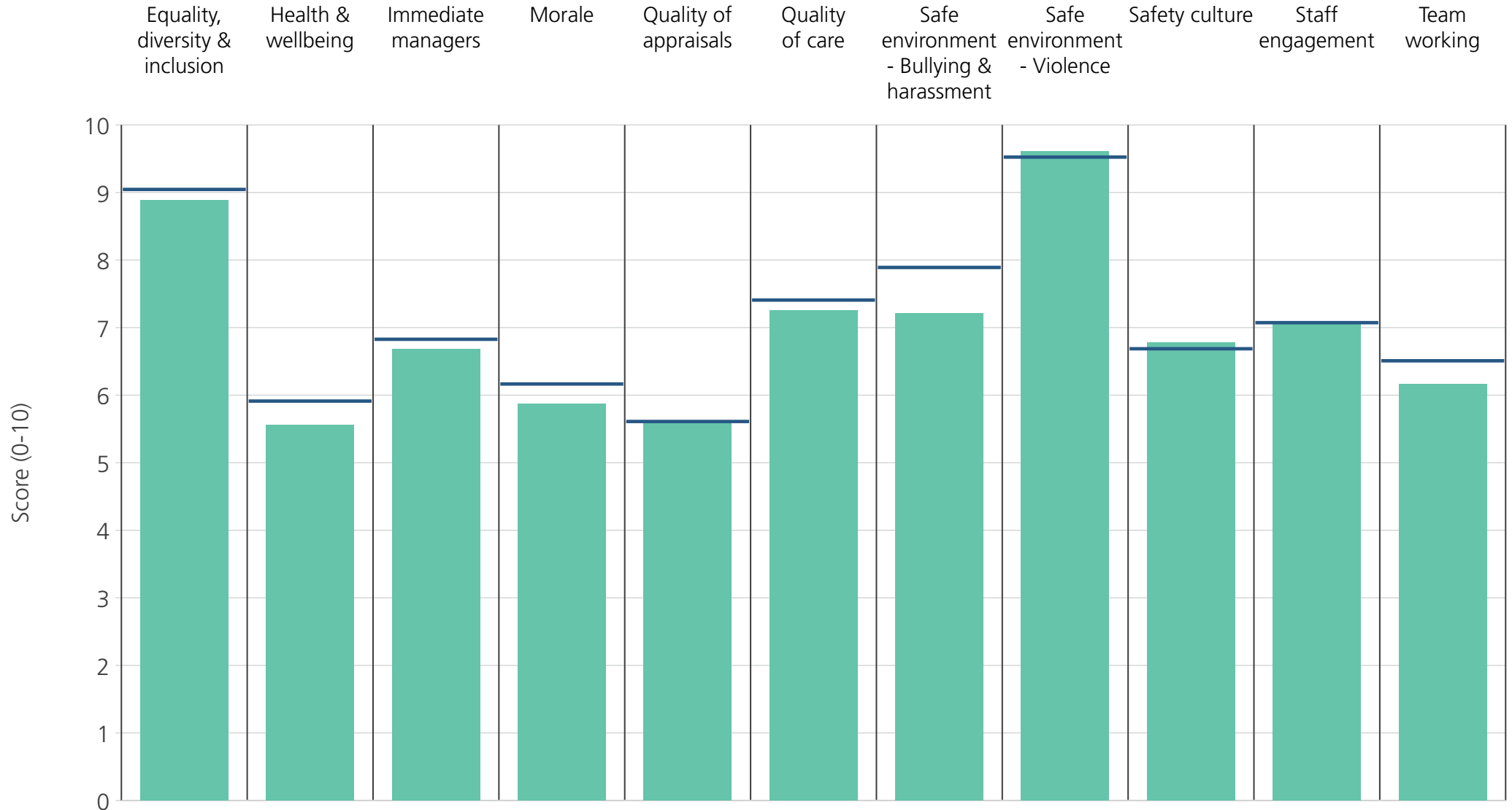
Directorate	9.4	6.4	7.7	6.7	5.7	7.6	8.5	9.8	7.2	7.5	7.3
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	31	31	31	31	28	23	31	31	31	31	30



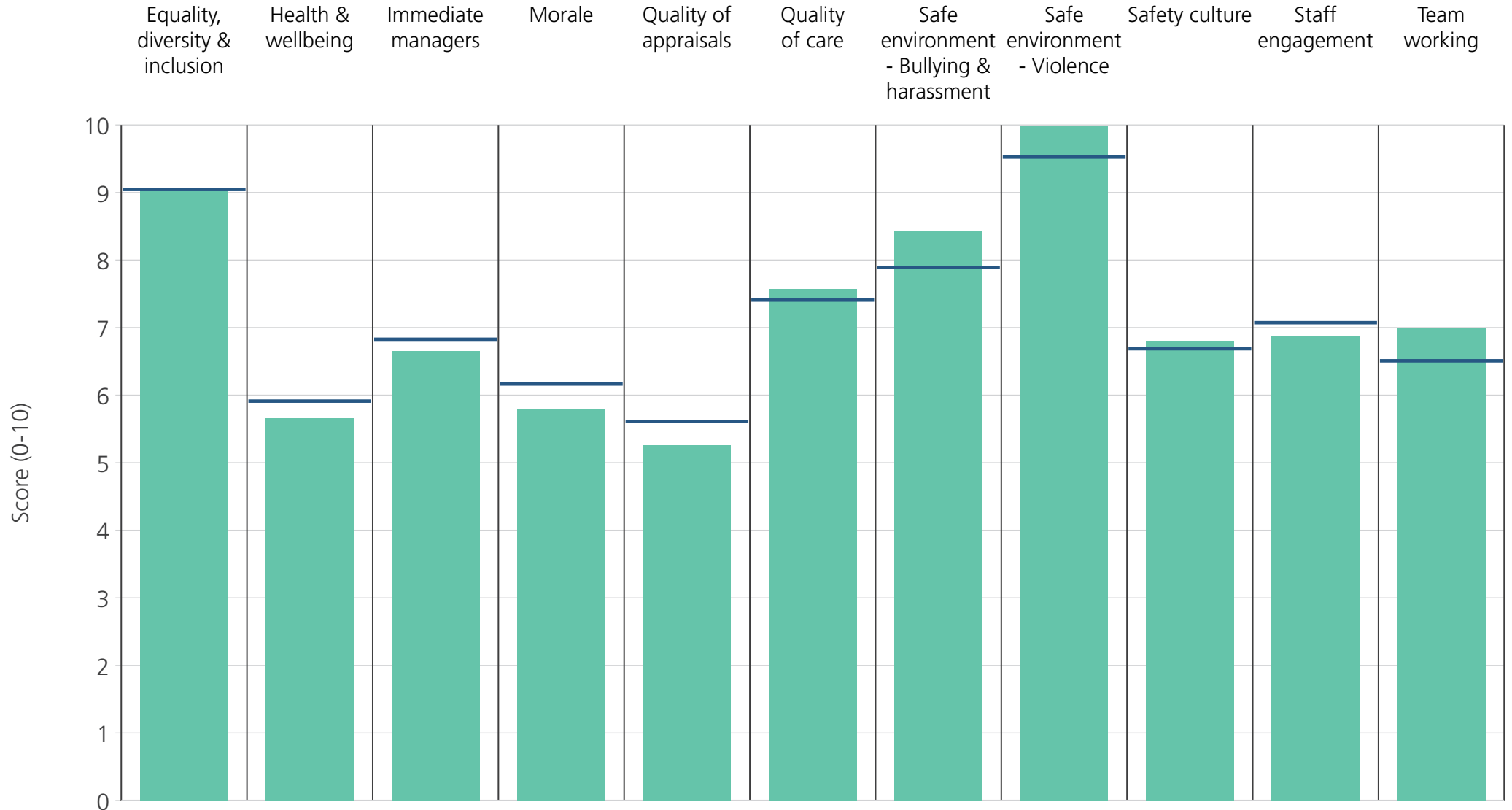
Directorate	9.2	5.7	6.3	5.9	5.2	7.7	8.1	9.9	6.7	7.0	6.2
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	260	260	261	259	234	235	258	257	261	263	260



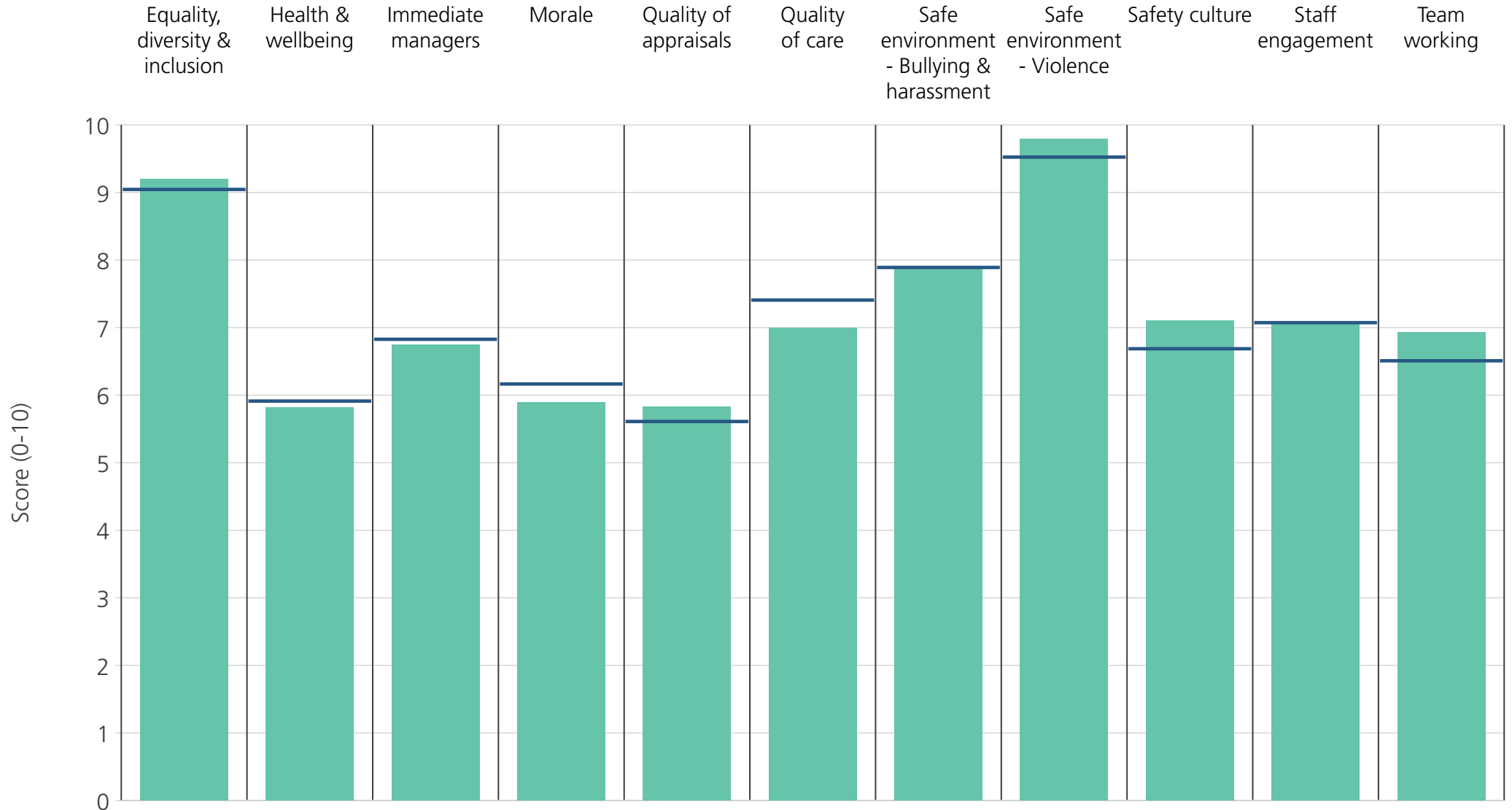
Directorate	8.6	5.4	6.4	5.9	4.5	7.4	6.7	9.7	6.0	6.6	6.0
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	31	31	31	31	27	31	31	31	31	31	30



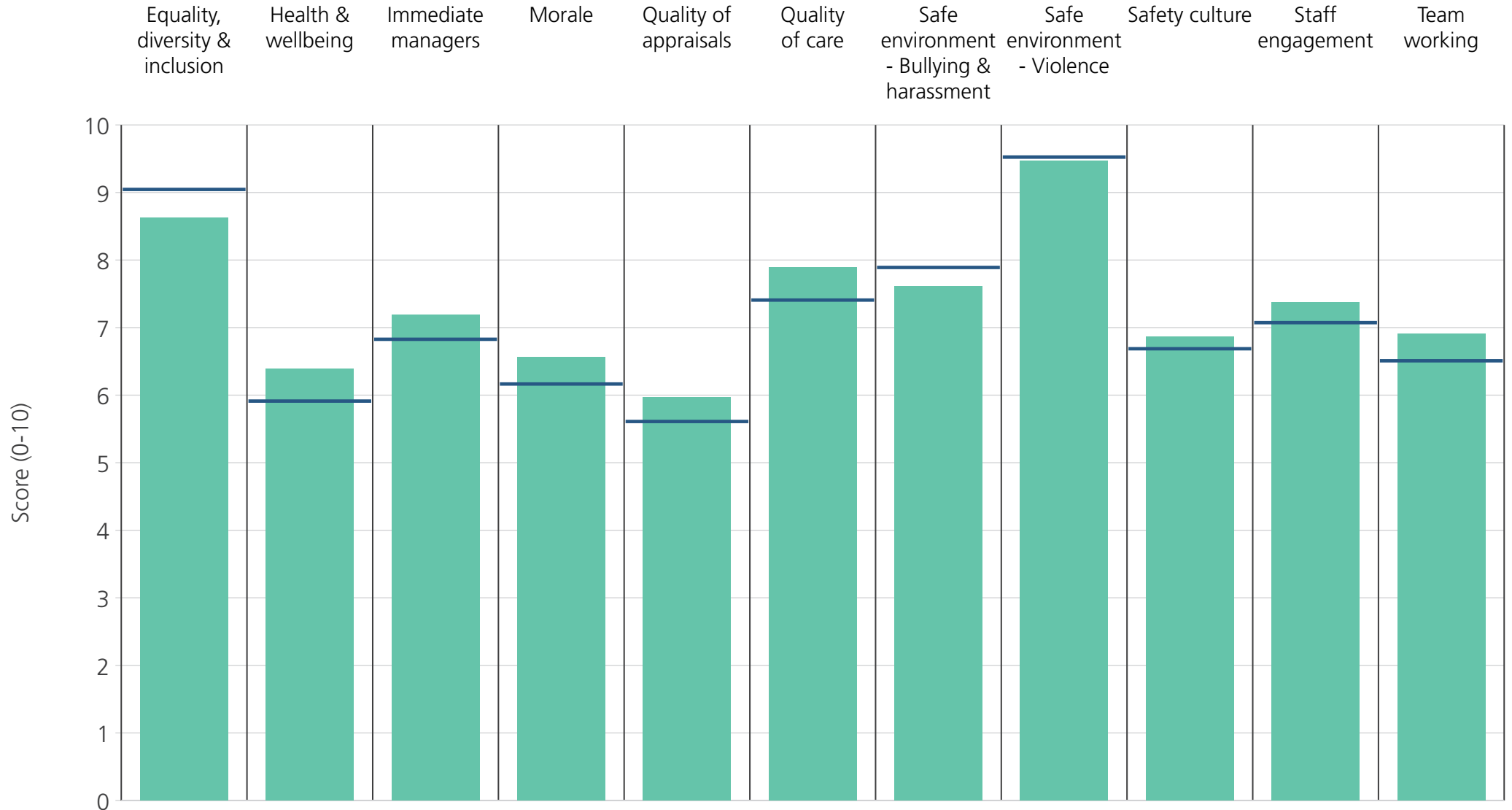
Directorate	8.9	5.6	6.7	5.9	5.6	7.3	7.2	9.6	6.8	7.1	6.2
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	77	76	77	74	72	74	77	76	77	77	75



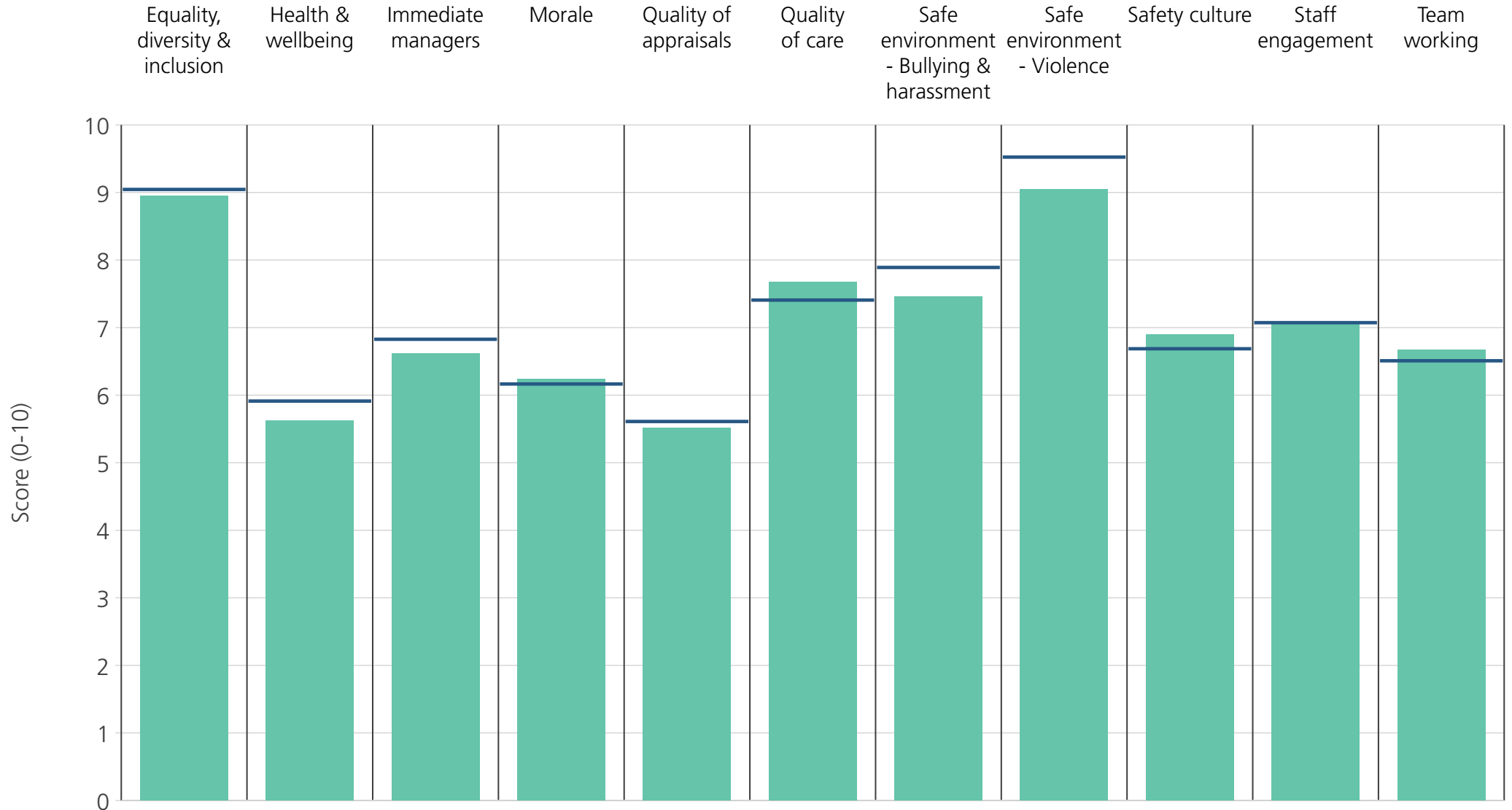
Directorate	9.0	5.7	6.6	5.8	5.3	7.6	8.4	10.0	6.8	6.9	7.0
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	142	142	142	141	138	124	141	139	142	143	141



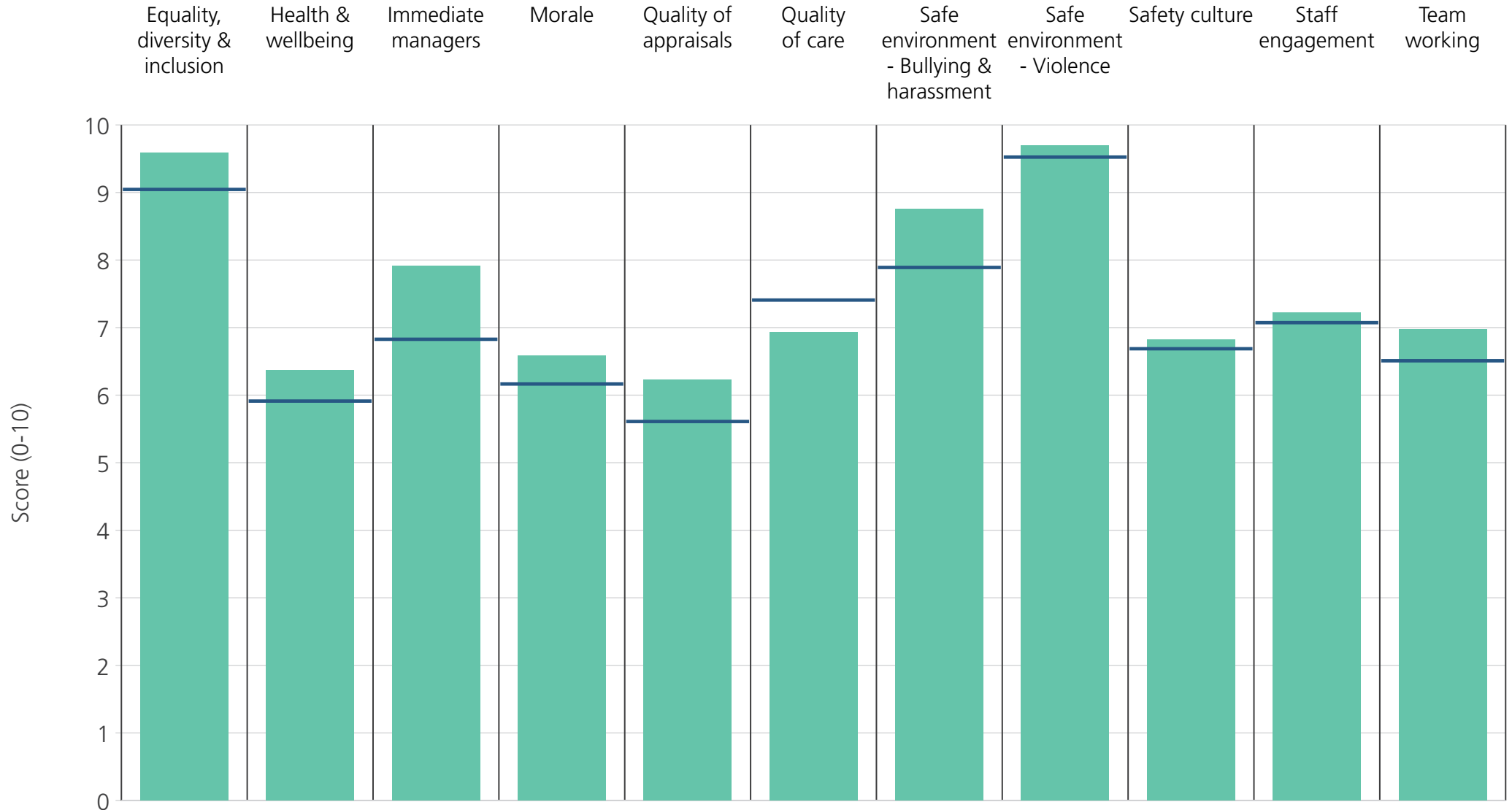
Directorate	9.2	5.8	6.7	5.9	5.8	7.0	7.9	9.8	7.1	7.1	6.9
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	75	75	75	74	72	70	74	74	74	75	75



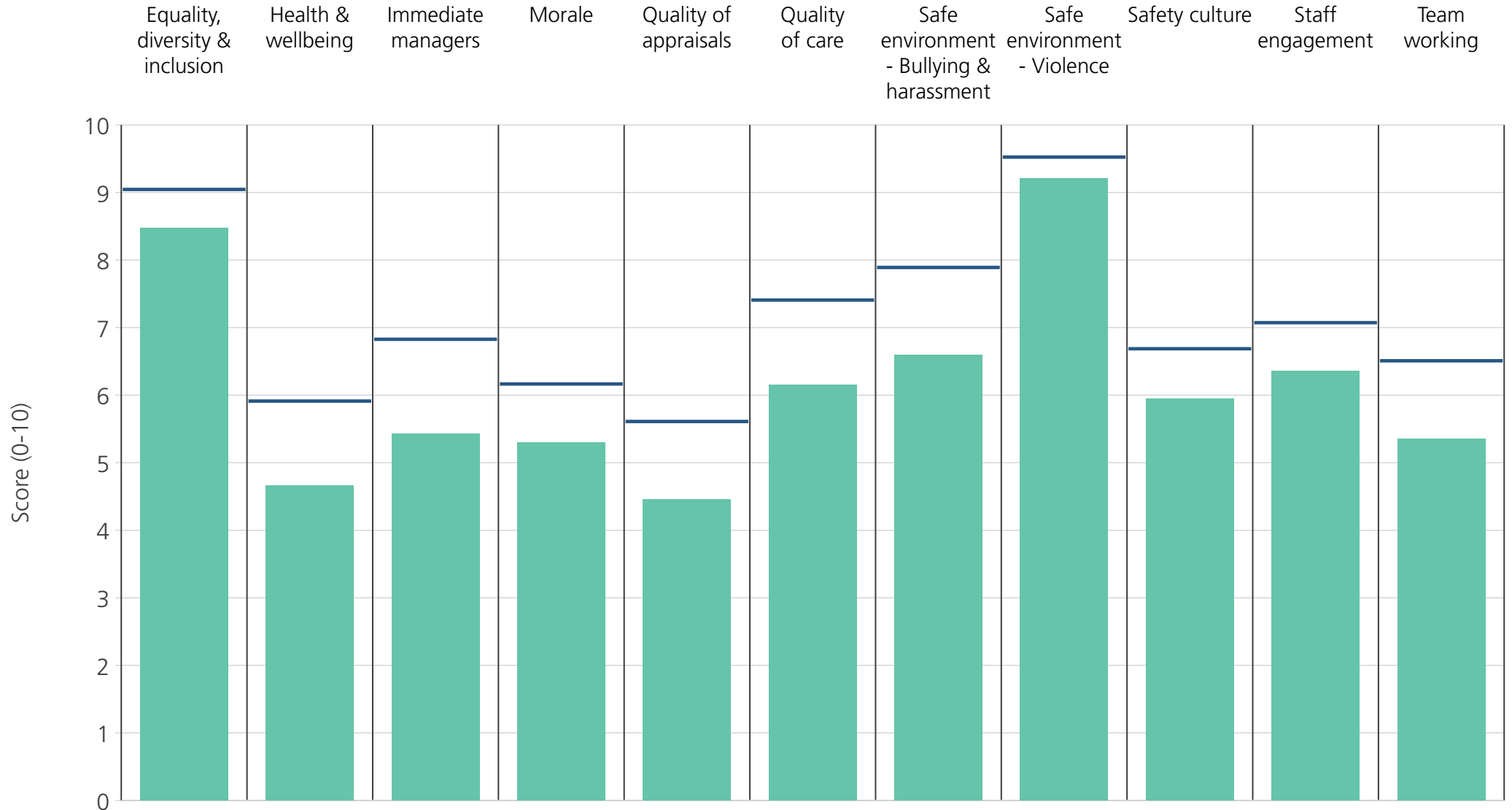
Directorate	8.6	6.4	7.2	6.6	6.0	7.9	7.6	9.5	6.9	7.4	6.9
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	107	110	110	108	97	104	110	109	110	111	110



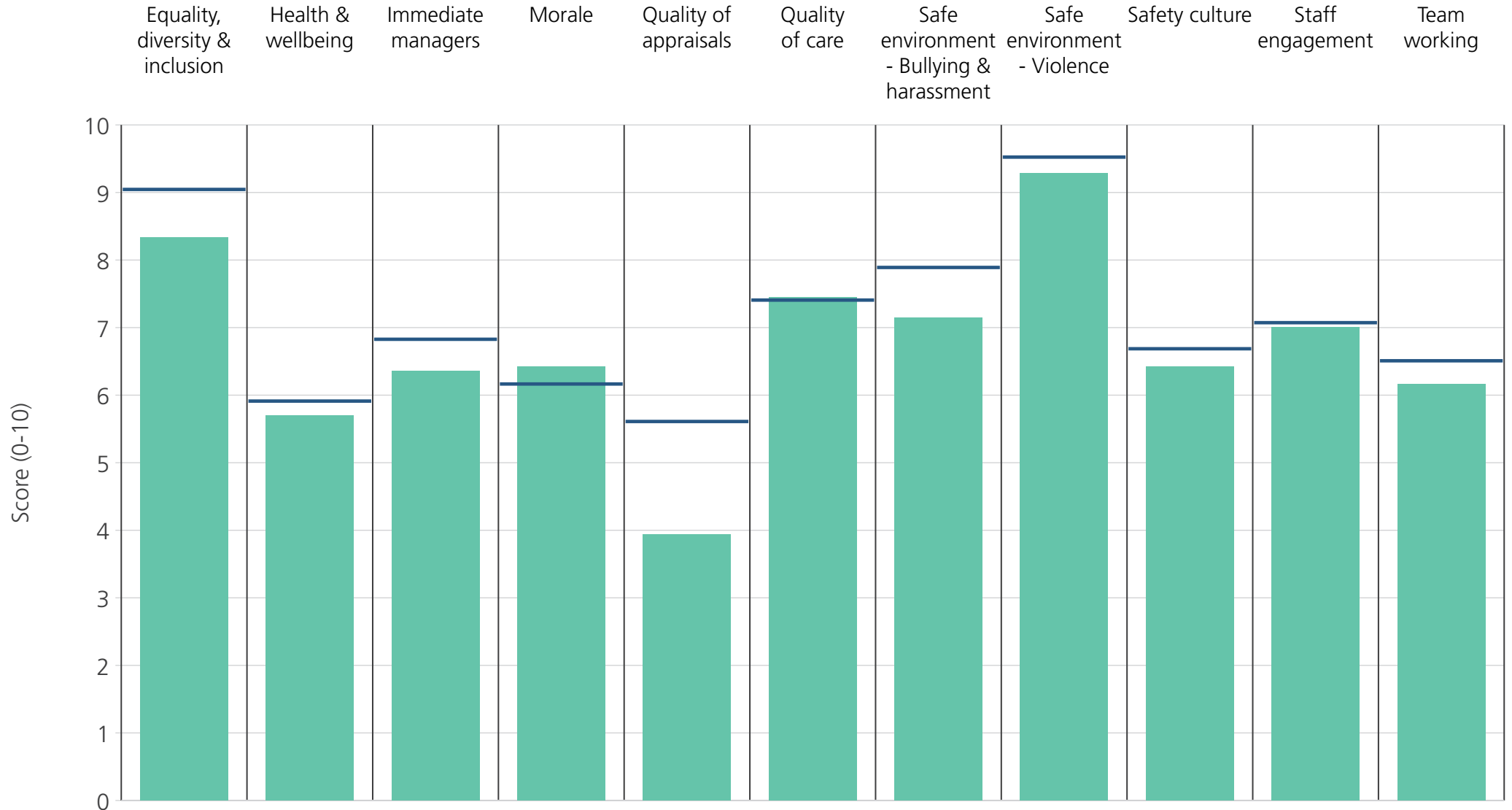
Directorate	9.0	5.6	6.6	6.2	5.5	7.7	7.5	9.1	6.9	7.1	6.7
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	217	219	219	214	195	216	216	218	217	219	215



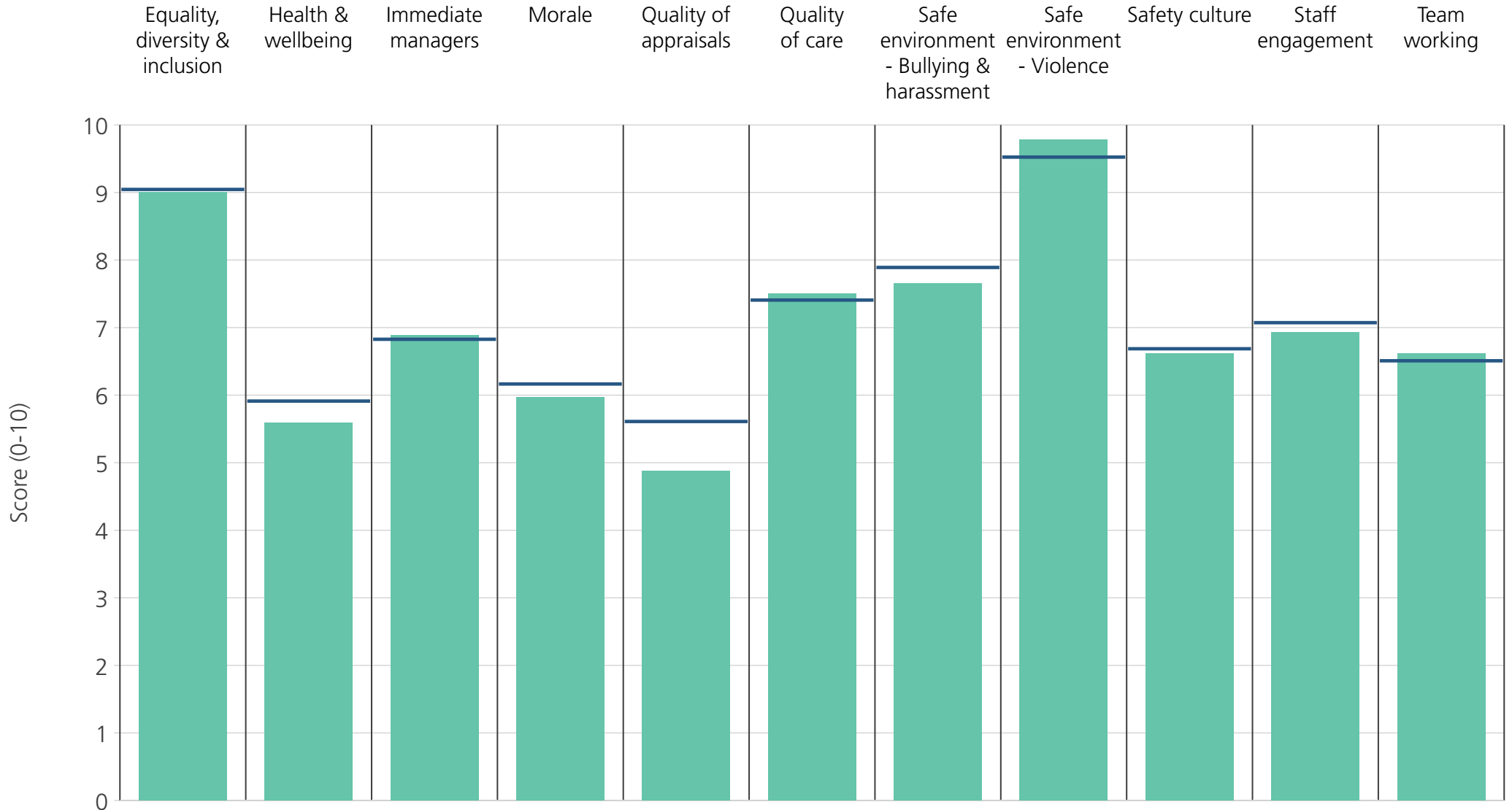
Directorate	9.6	6.4	7.9	6.6	6.2	6.9	8.8	9.7	6.8	7.2	7.0
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	142	143	143	141	139	142	143	142	142	143	137



Directorate	8.5	4.7	5.4	5.3	4.5	6.1	6.6	9.2	5.9	6.4	5.4
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	65	66	66	67	58	66	66	65	66	67	64



Directorate	8.3	5.7	6.4	6.4	3.9	7.4	7.1	9.3	6.4	7.0	6.2
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	14	15	15	15	13	15	14	14	15	15	15



Directorate	9.0	5.6	6.9	6.0	4.9	7.5	7.7	9.8	6.6	6.9	6.6
Your org	9.0	5.9	6.8	6.2	5.6	7.4	7.9	9.5	6.7	7.1	6.5
Responses	295	299	300	299	277	287	300	300	298	302	300