

East London NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for East London NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by East London NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

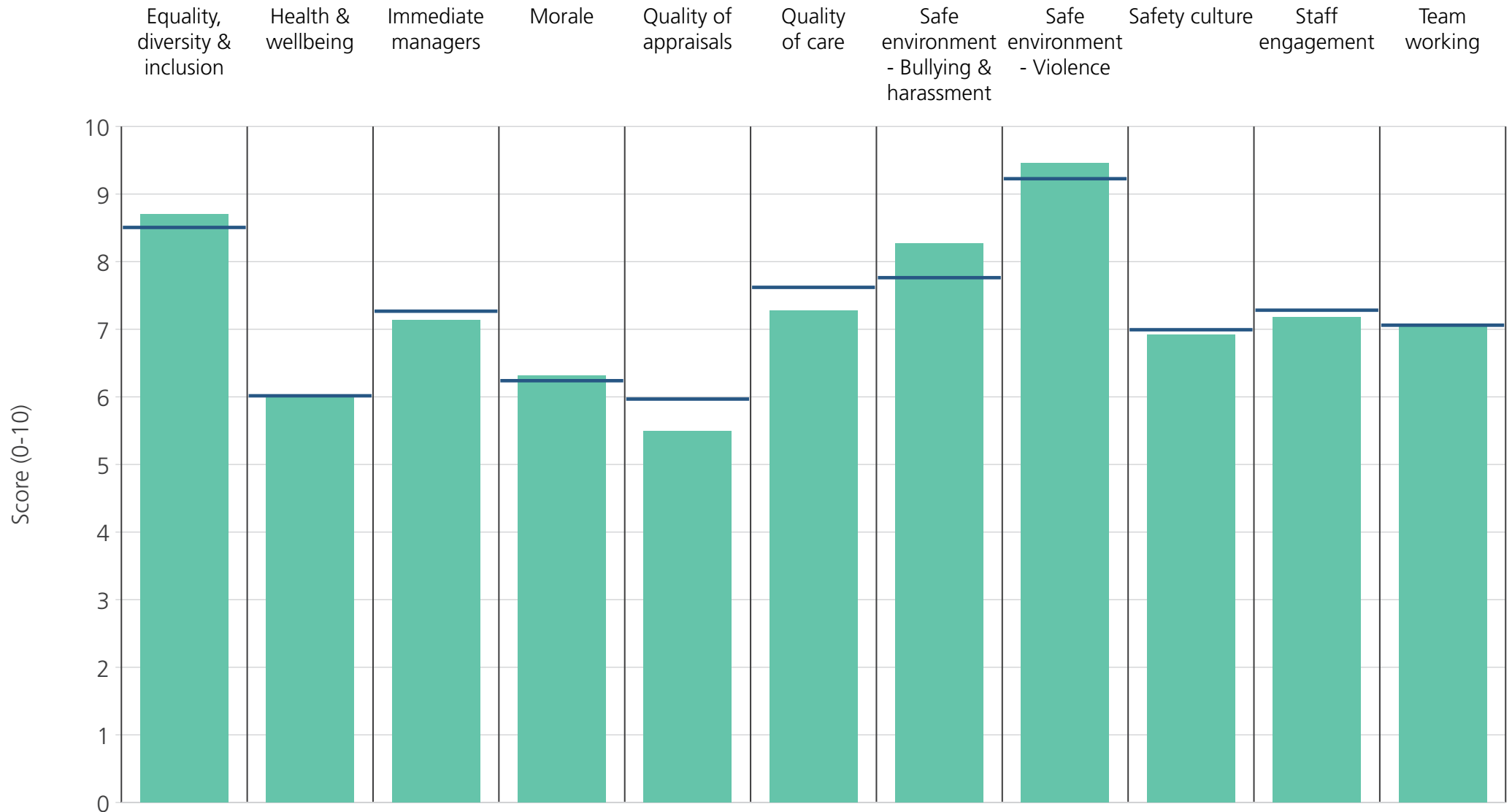
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

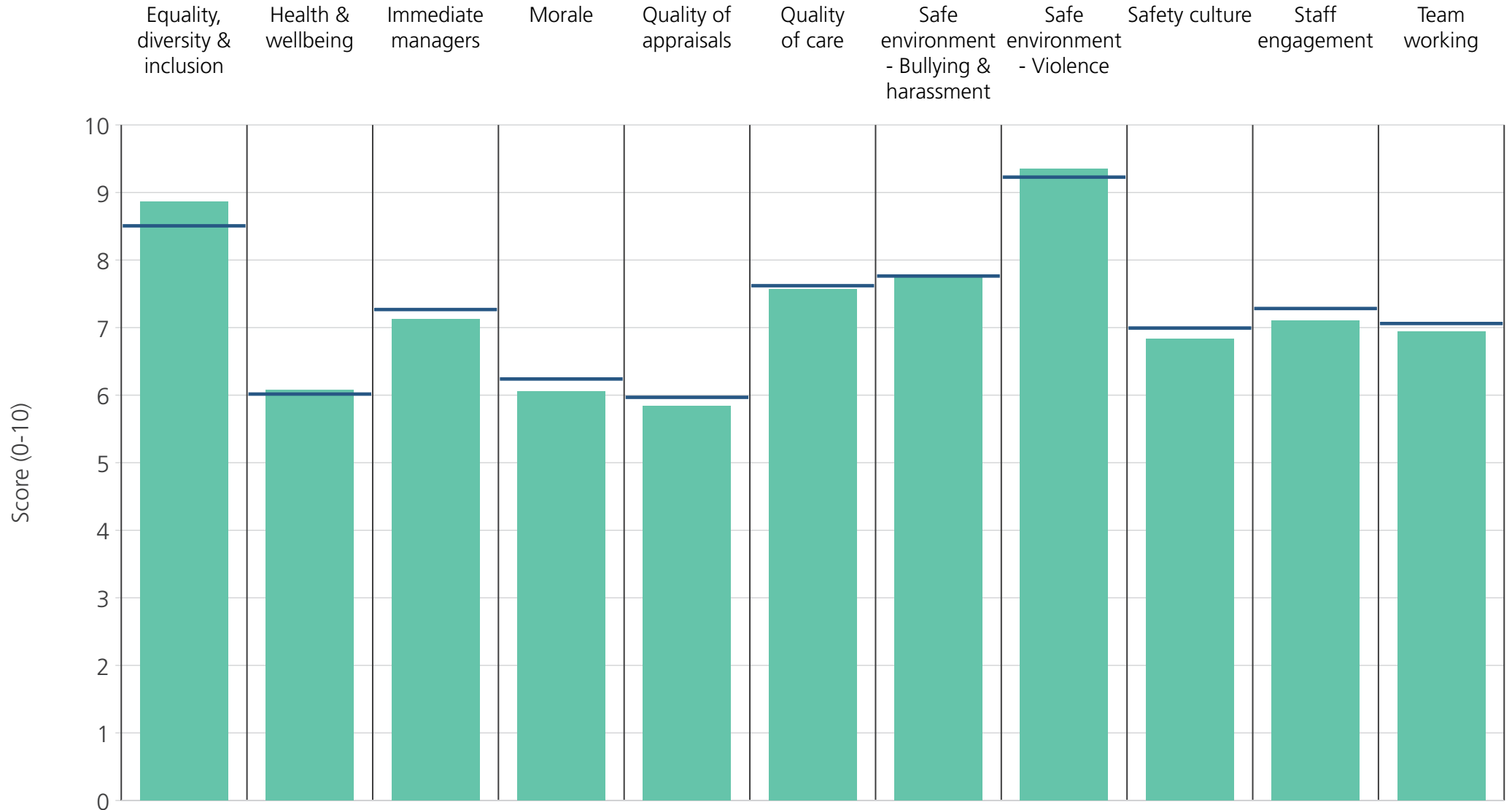


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

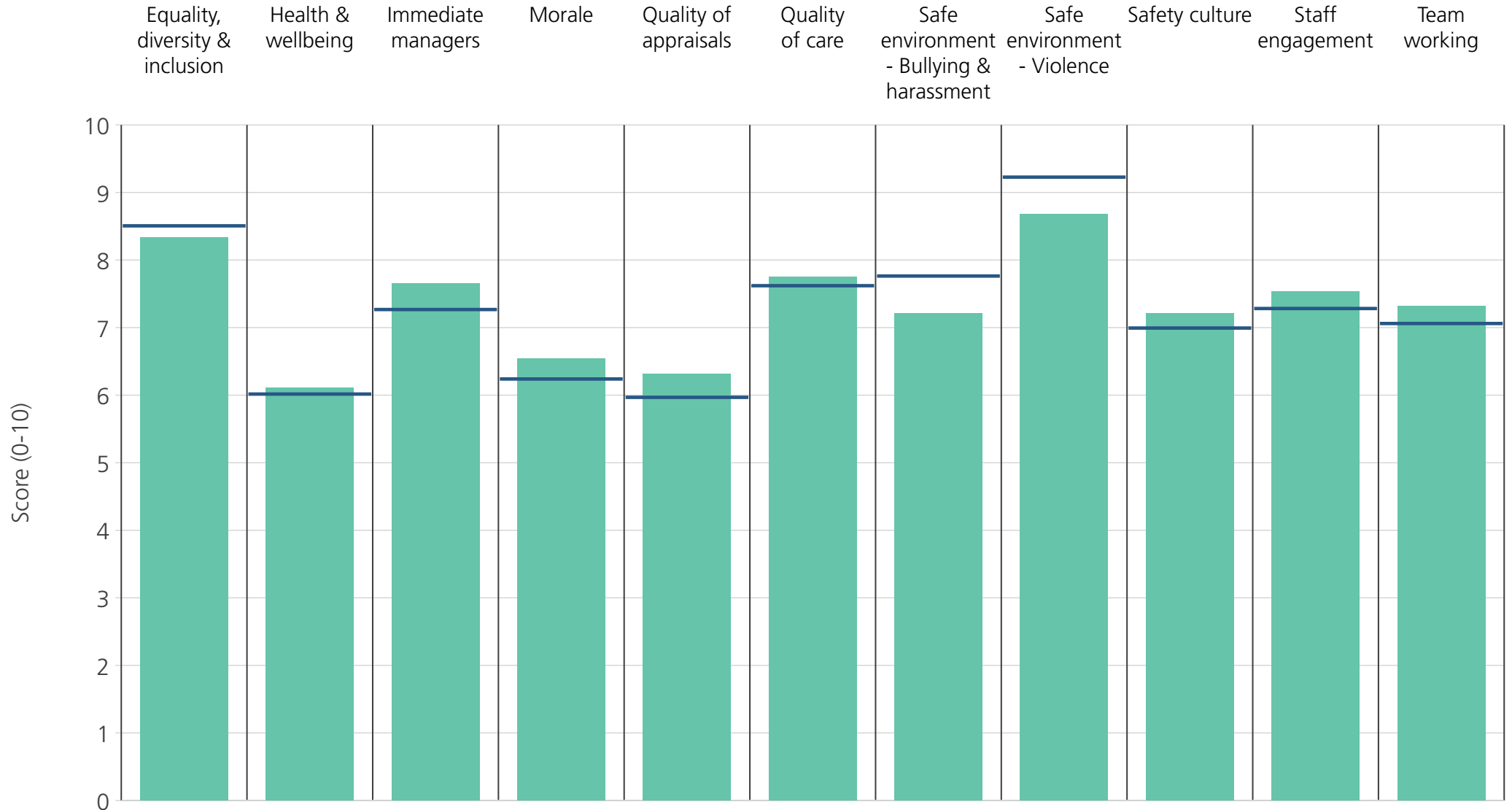
Directorates 1



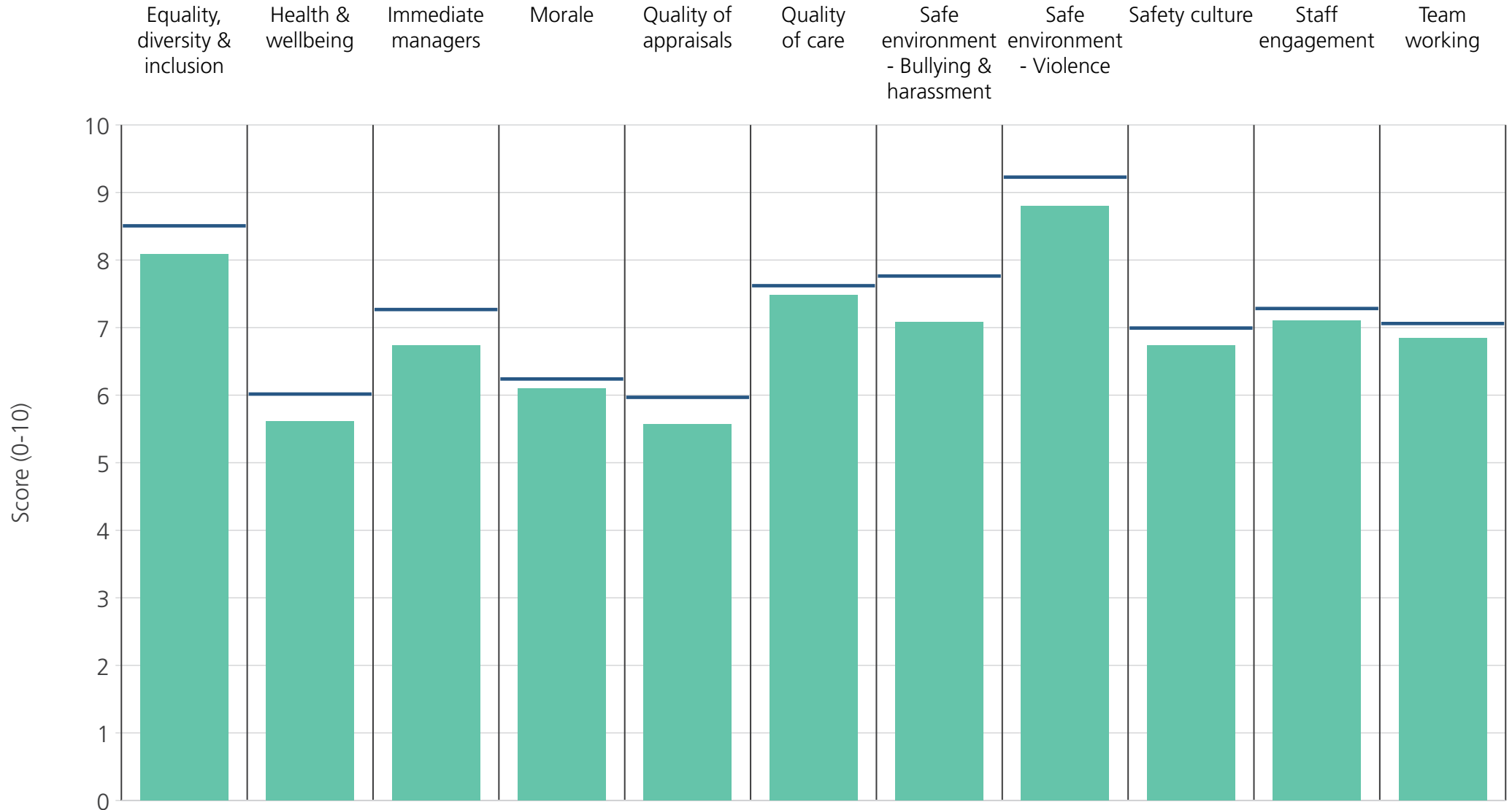
Directorate	8.7	6.0	7.1	6.3	5.5	7.3	8.3	9.5	6.9	7.2	7.0
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	414	419	417	412	364	396	414	415	416	420	415



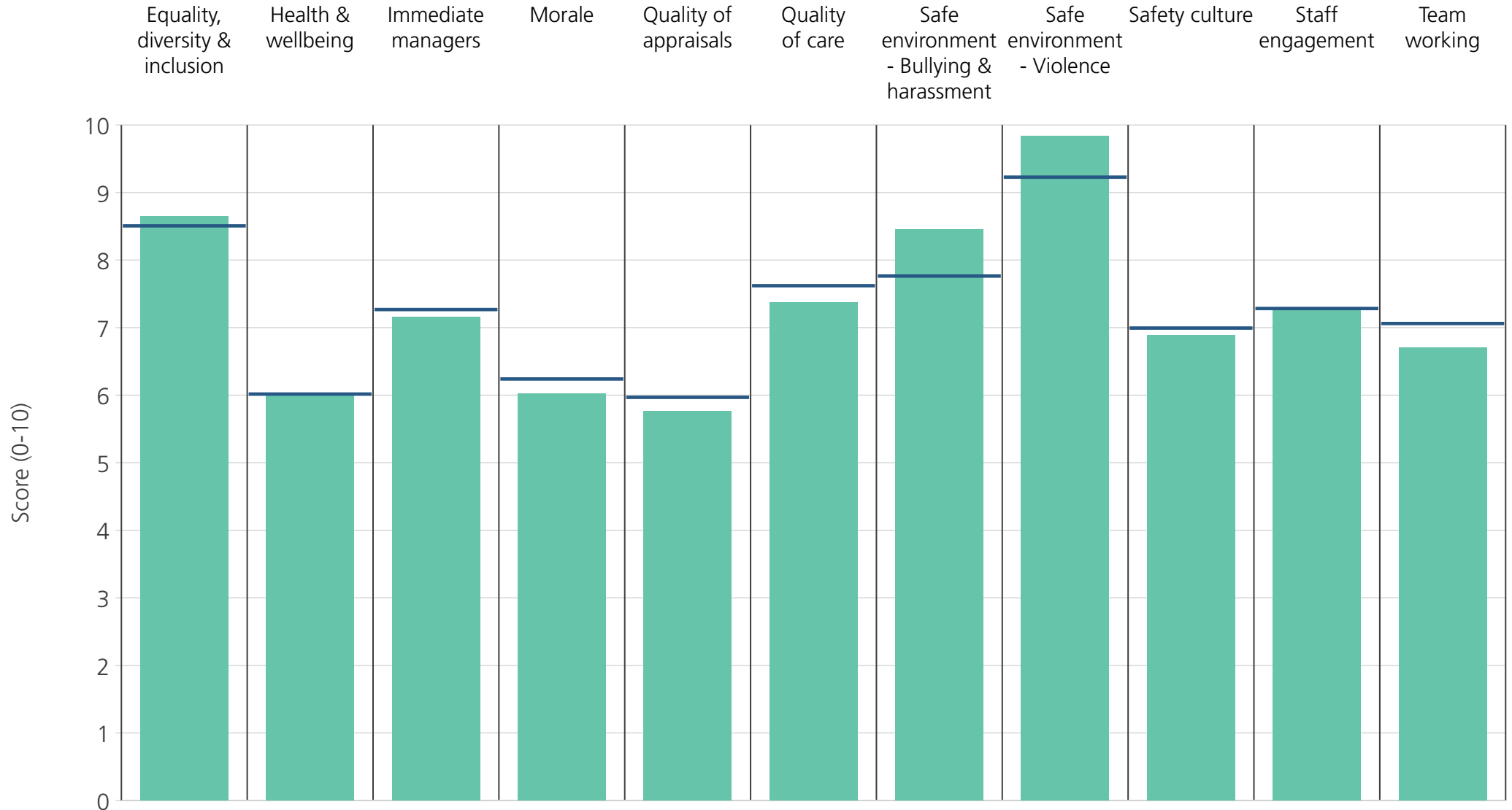
Directorate	8.9	6.1	7.1	6.1	5.8	7.6	7.8	9.4	6.8	7.1	6.9
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	292	293	295	287	251	282	290	289	289	301	297



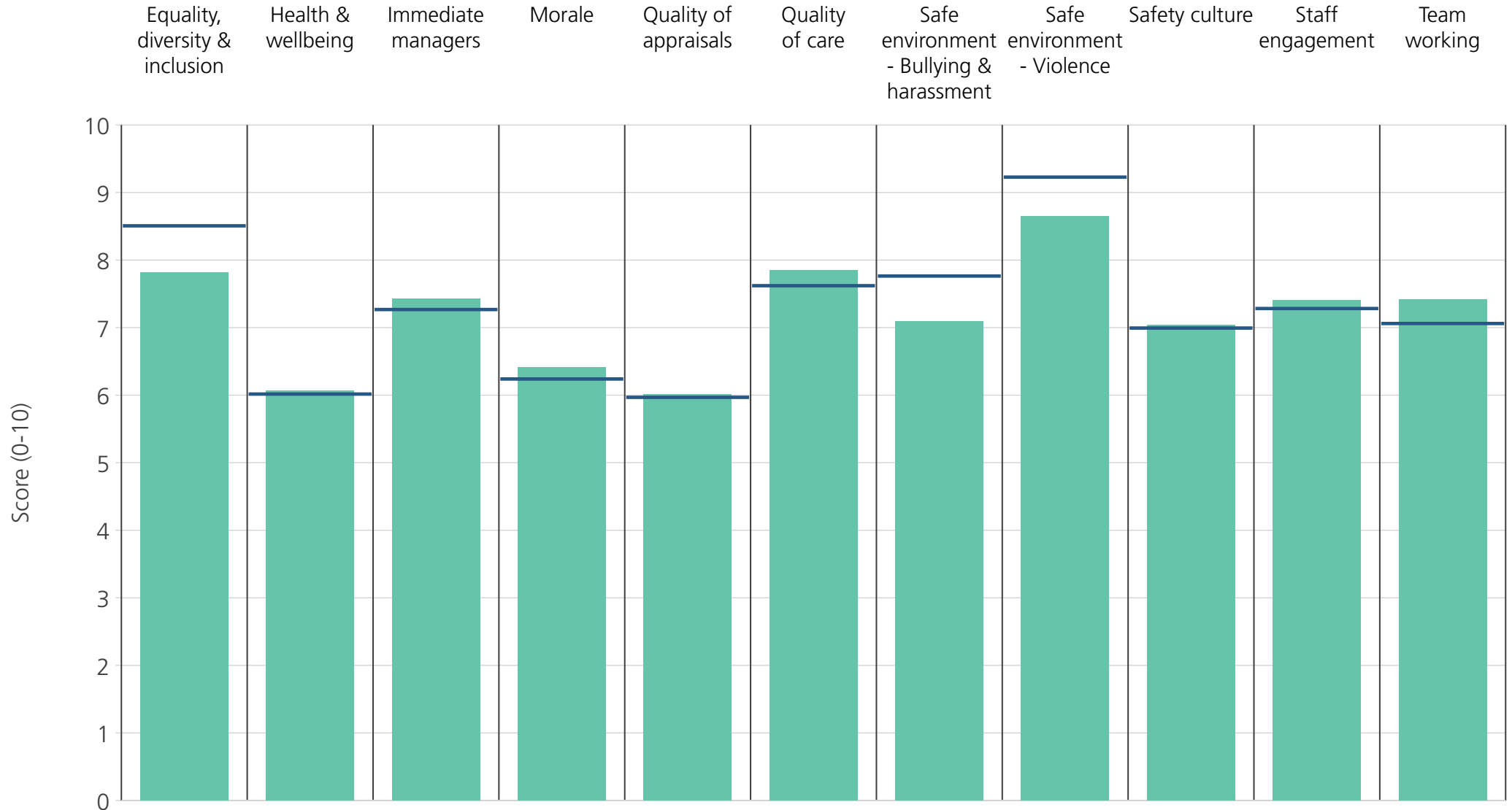
Directorate	8.3	6.1	7.7	6.5	6.3	7.7	7.2	8.7	7.2	7.5	7.3
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	333	334	333	328	295	322	332	329	331	335	328



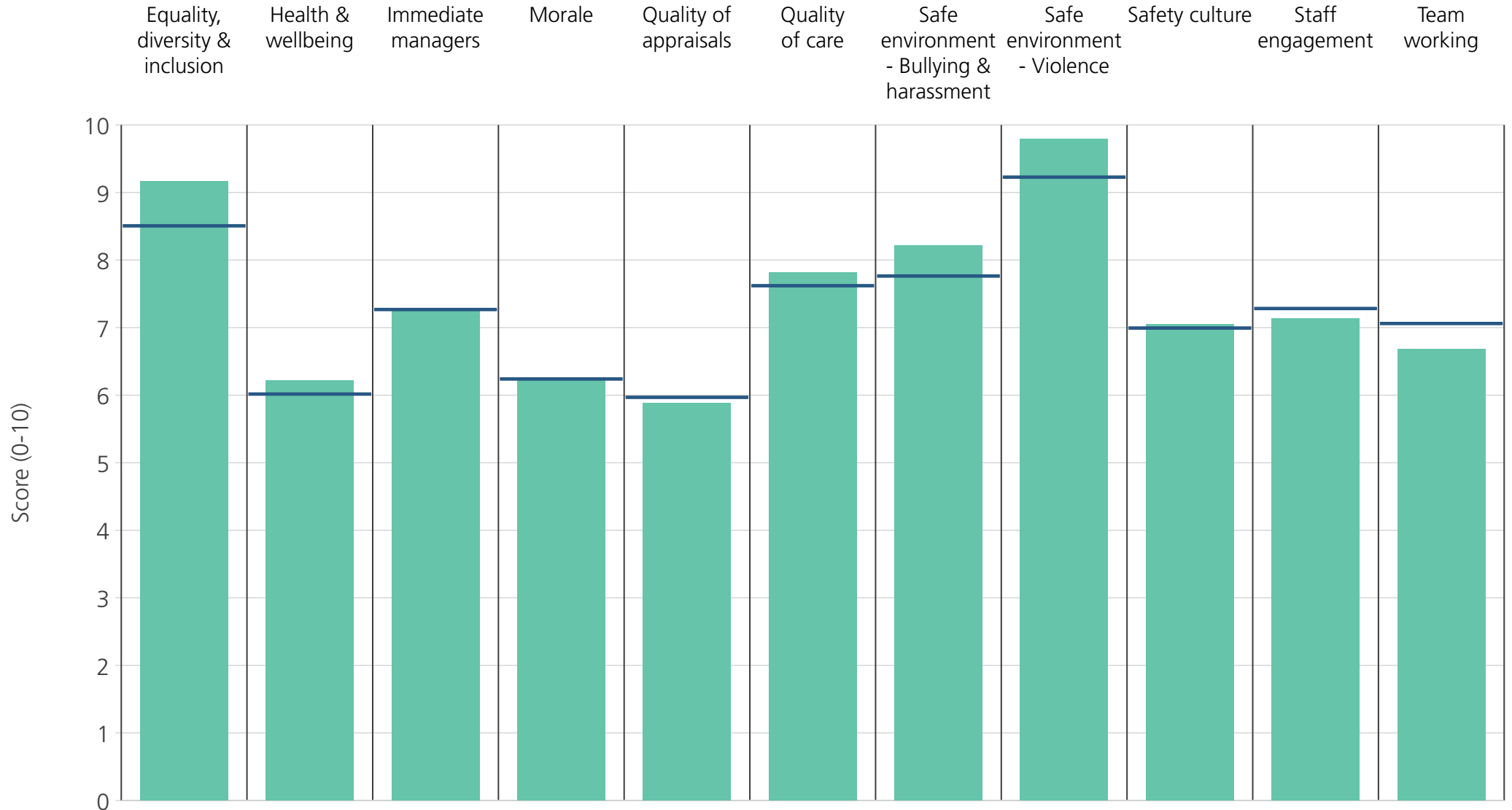
Directorate	8.1	5.6	6.7	6.1	5.6	7.5	7.1	8.8	6.7	7.1	6.8
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	240	242	242	235	207	231	236	239	238	244	242



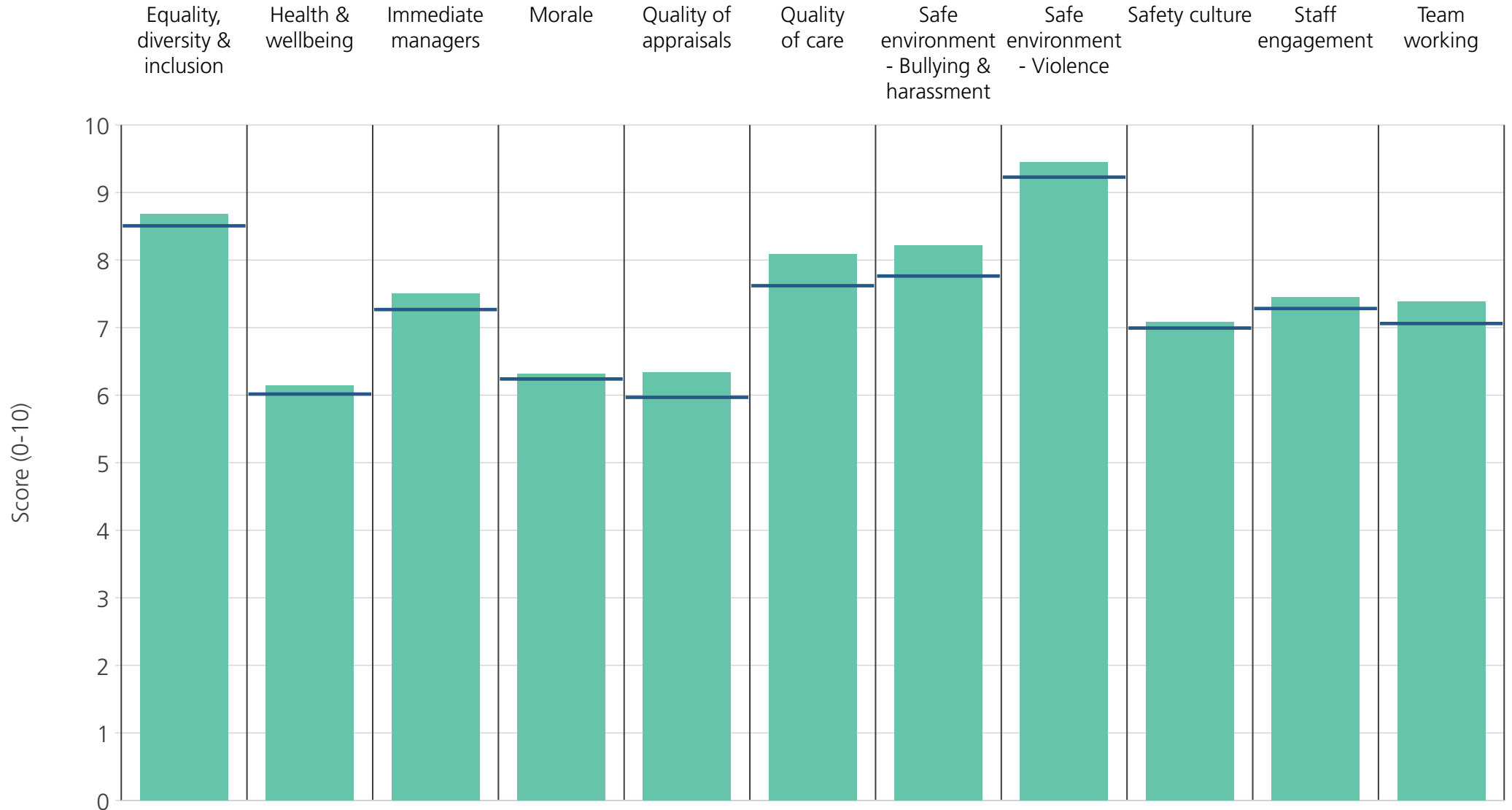
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Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	324	326	326	319	283	180	322	325	322	327	328



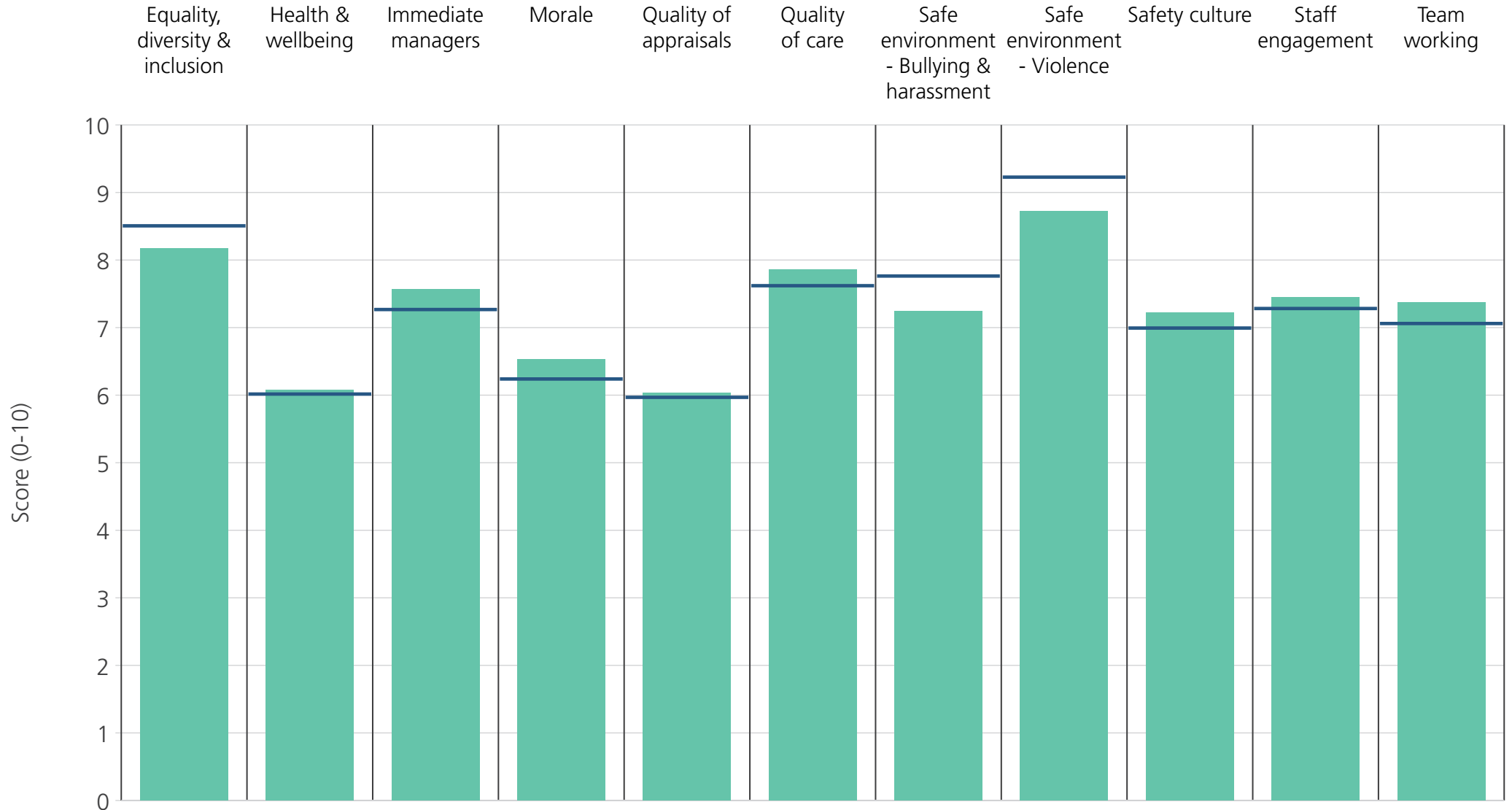
Directorate	7.8	6.1	7.4	6.4	6.0	7.9	7.1	8.6	7.0	7.4	7.4
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	205	208	209	203	185	207	202	202	202	210	209



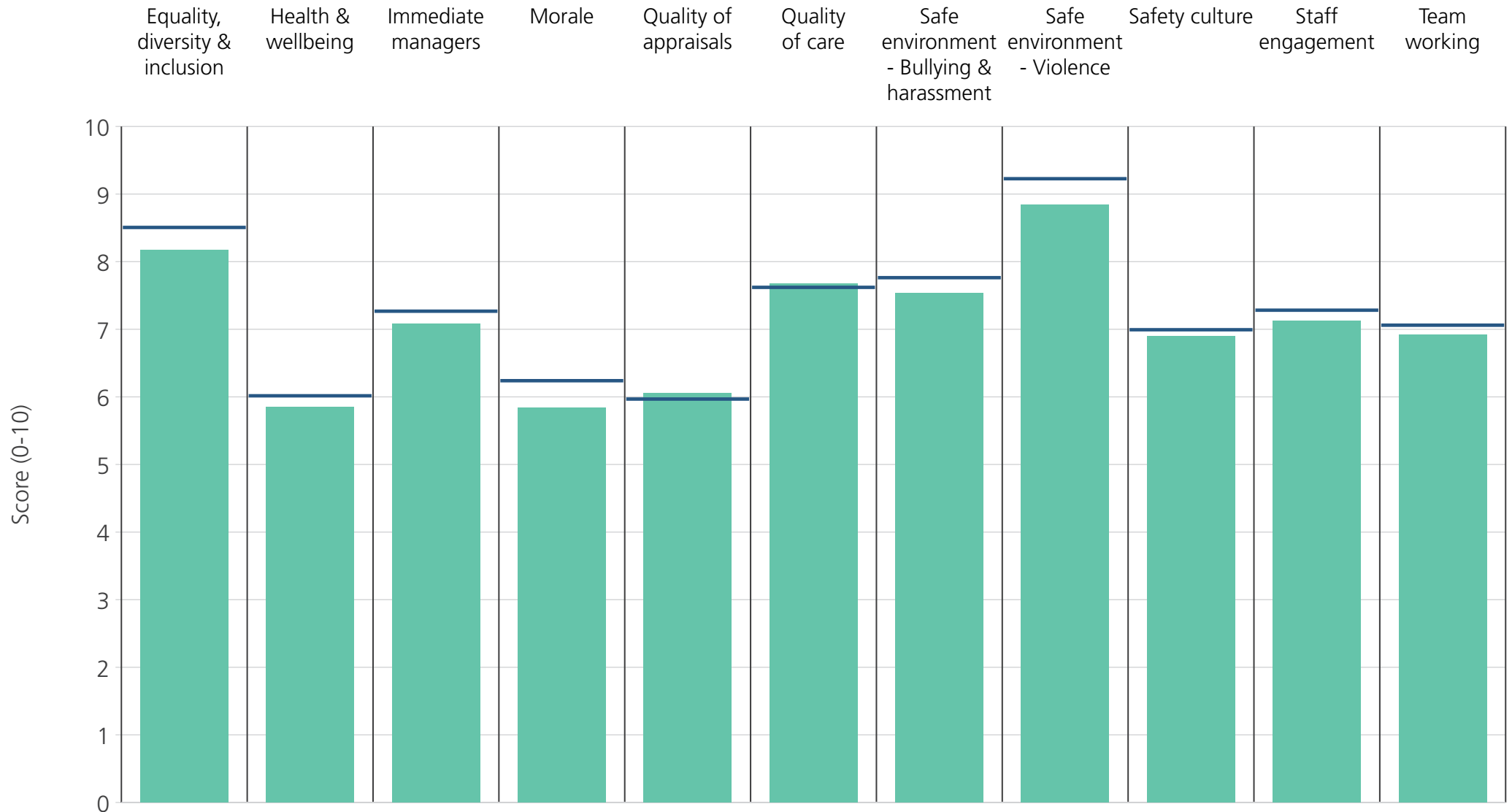
Directorate	9.2	6.2	7.3	6.2	5.9	7.8	8.2	9.8	7.0	7.1	6.7
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	221	221	221	217	205	210	220	221	218	226	224



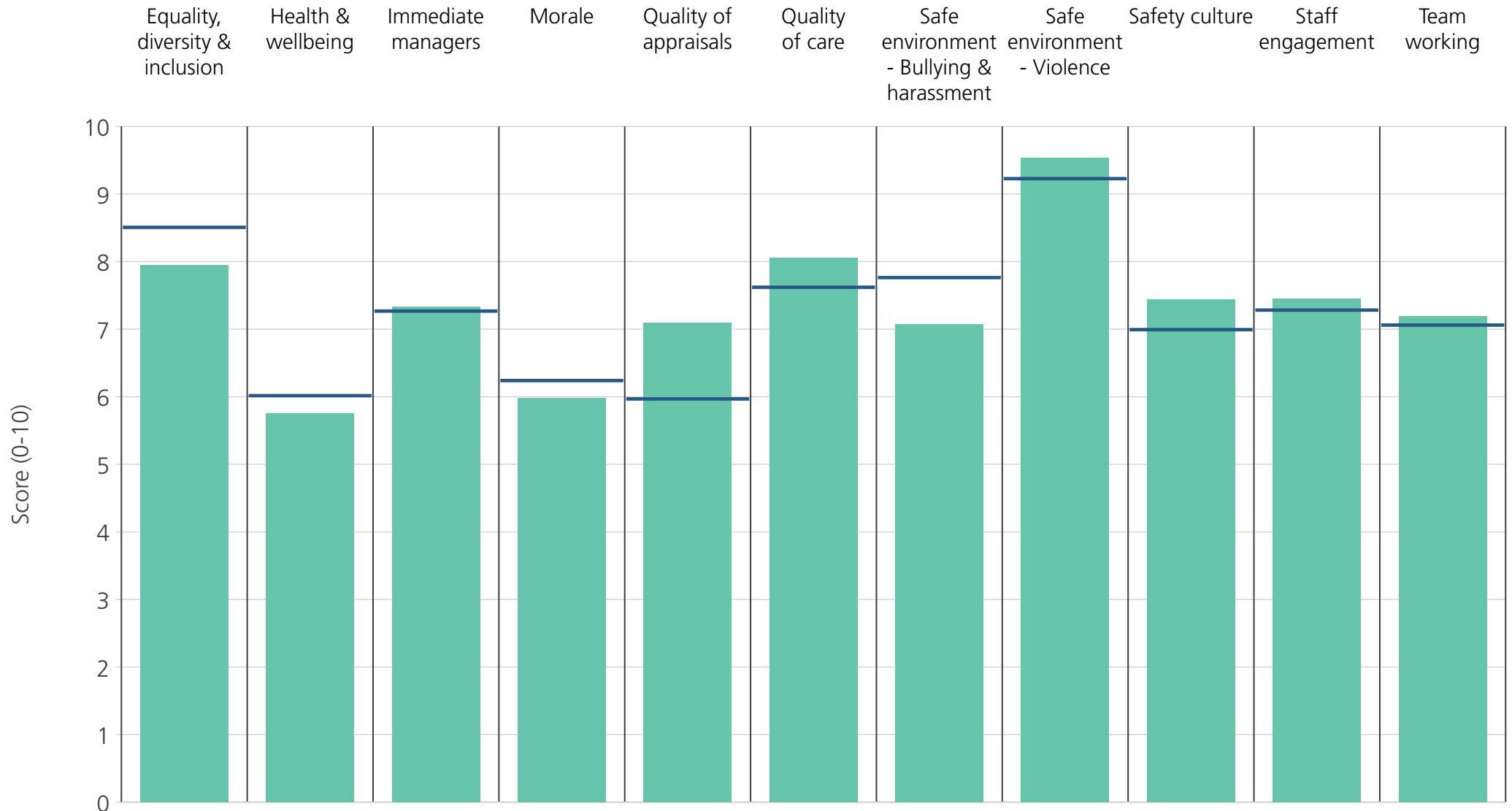
Directorate	8.7	6.1	7.5	6.3	6.3	8.1	8.2	9.4	7.1	7.4	7.4
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	211	212	211	205	192	197	212	210	211	214	212



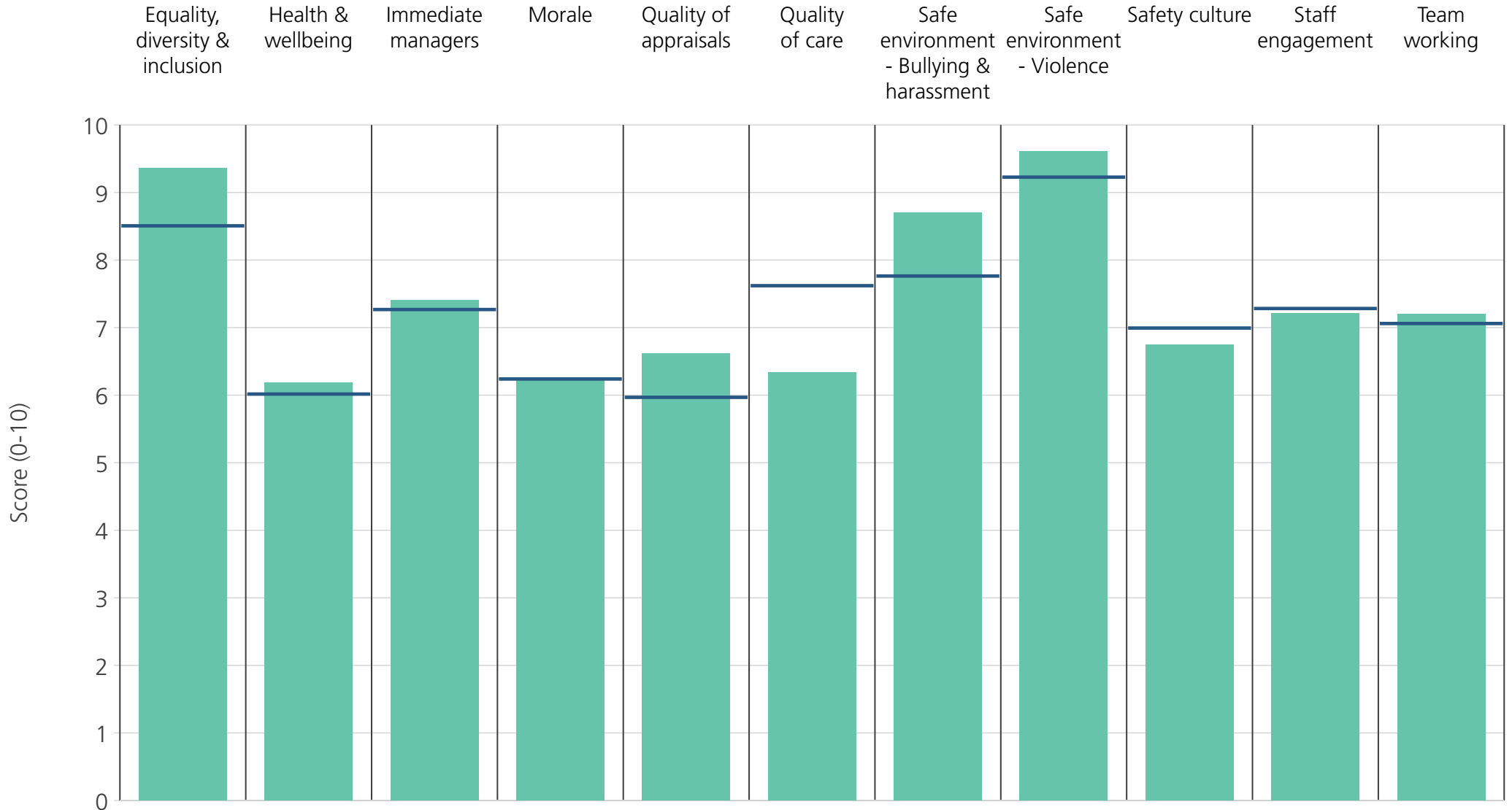
Directorate	8.2	6.1	7.6	6.5	6.0	7.9	7.2	8.7	7.2	7.5	7.4
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	207	208	211	202	182	205	206	207	204	214	209



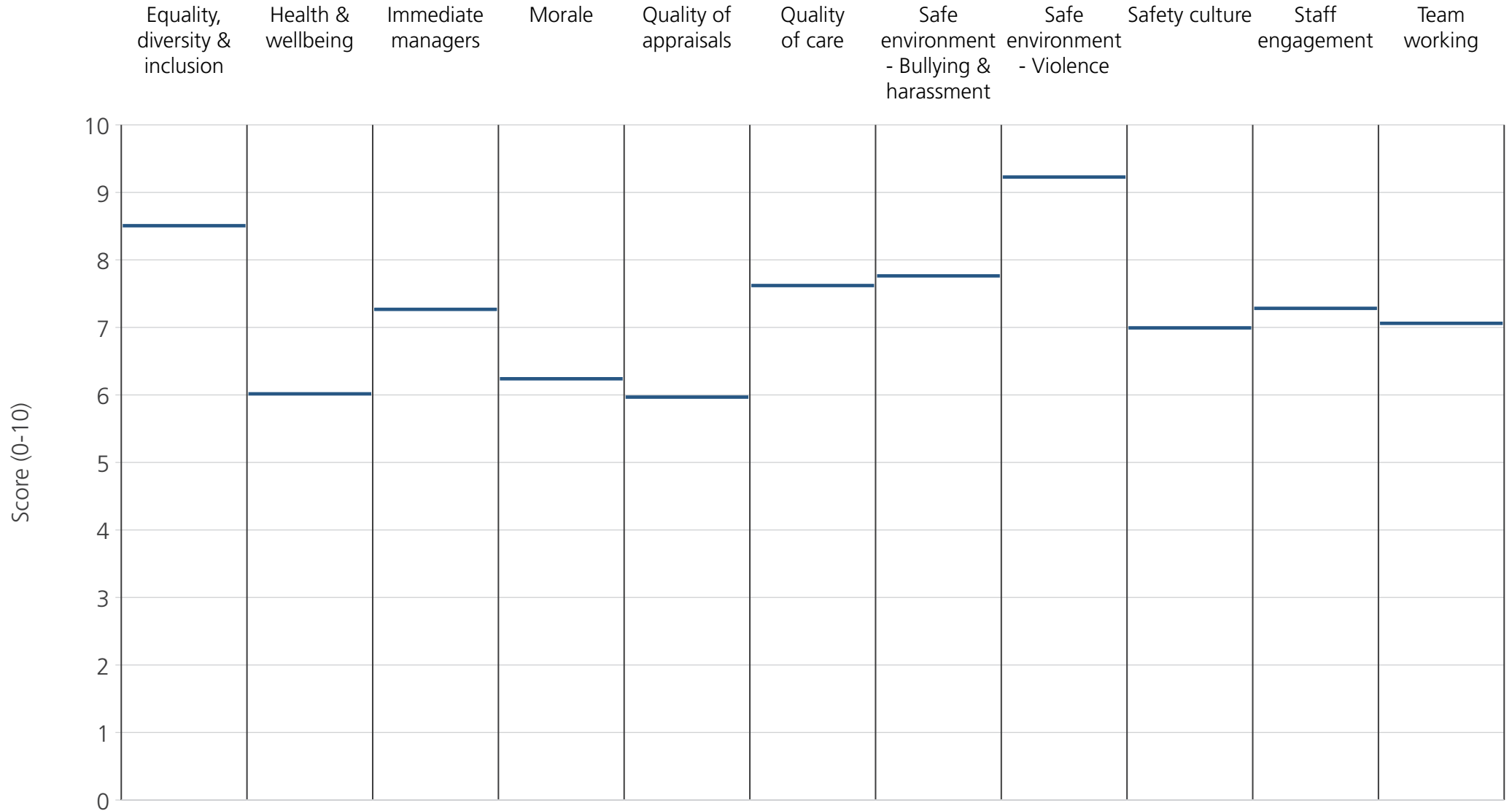
Directorate	8.2	5.8	7.1	5.8	6.1	7.7	7.5	8.8	6.9	7.1	6.9
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	147	148	149	145	131	137	143	144	148	151	147



Directorate	7.9	5.7	7.3	6.0	7.1	8.1	7.1	9.5	7.4	7.5	7.2
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	107	108	107	106	98	105	108	108	107	112	110

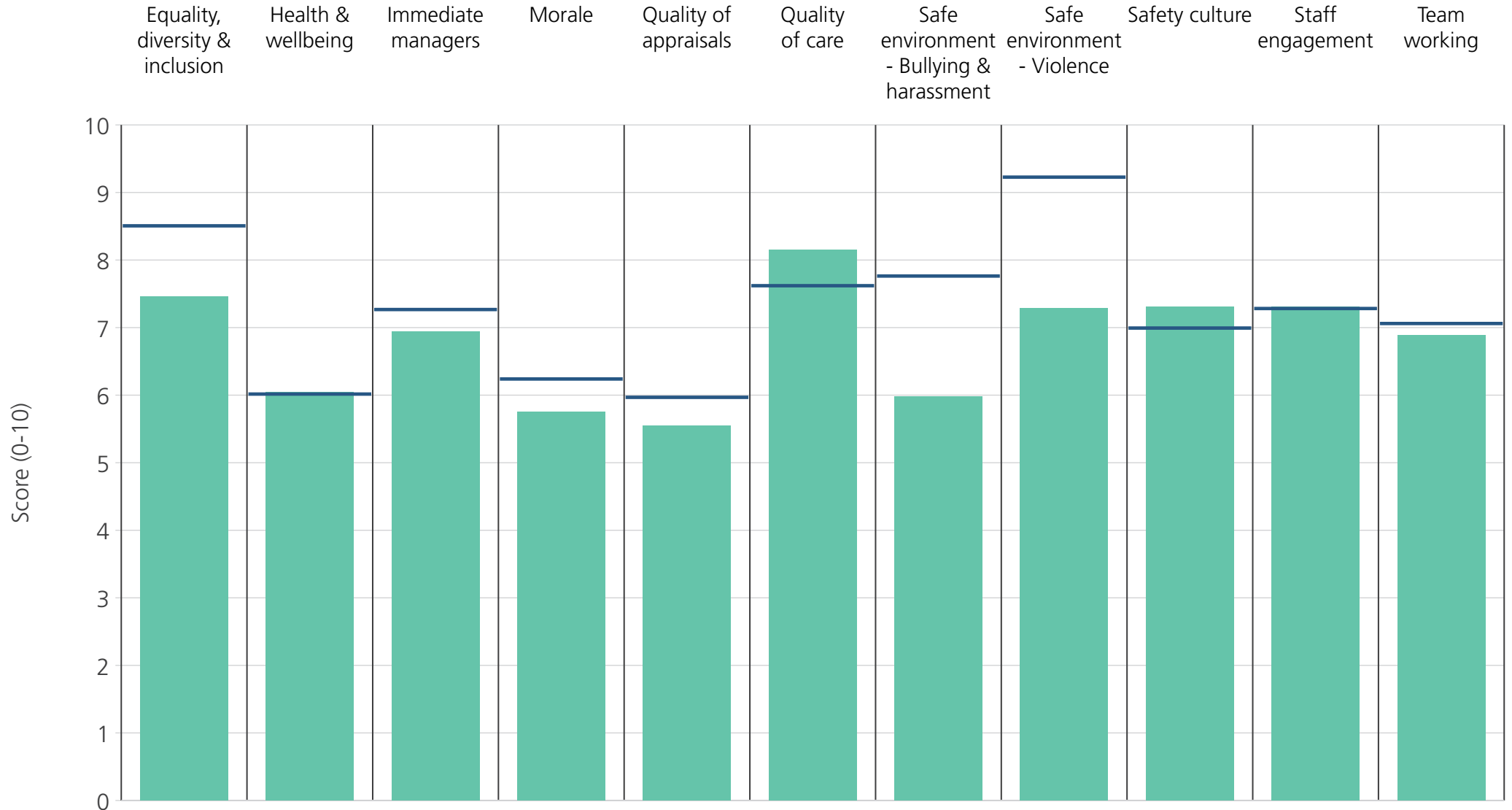


Directorate	9.4	6.2	7.4	6.2	6.6	6.3	8.7	9.6	6.7	7.2	7.2
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	77	78	78	77	71	76	77	77	77	79	79

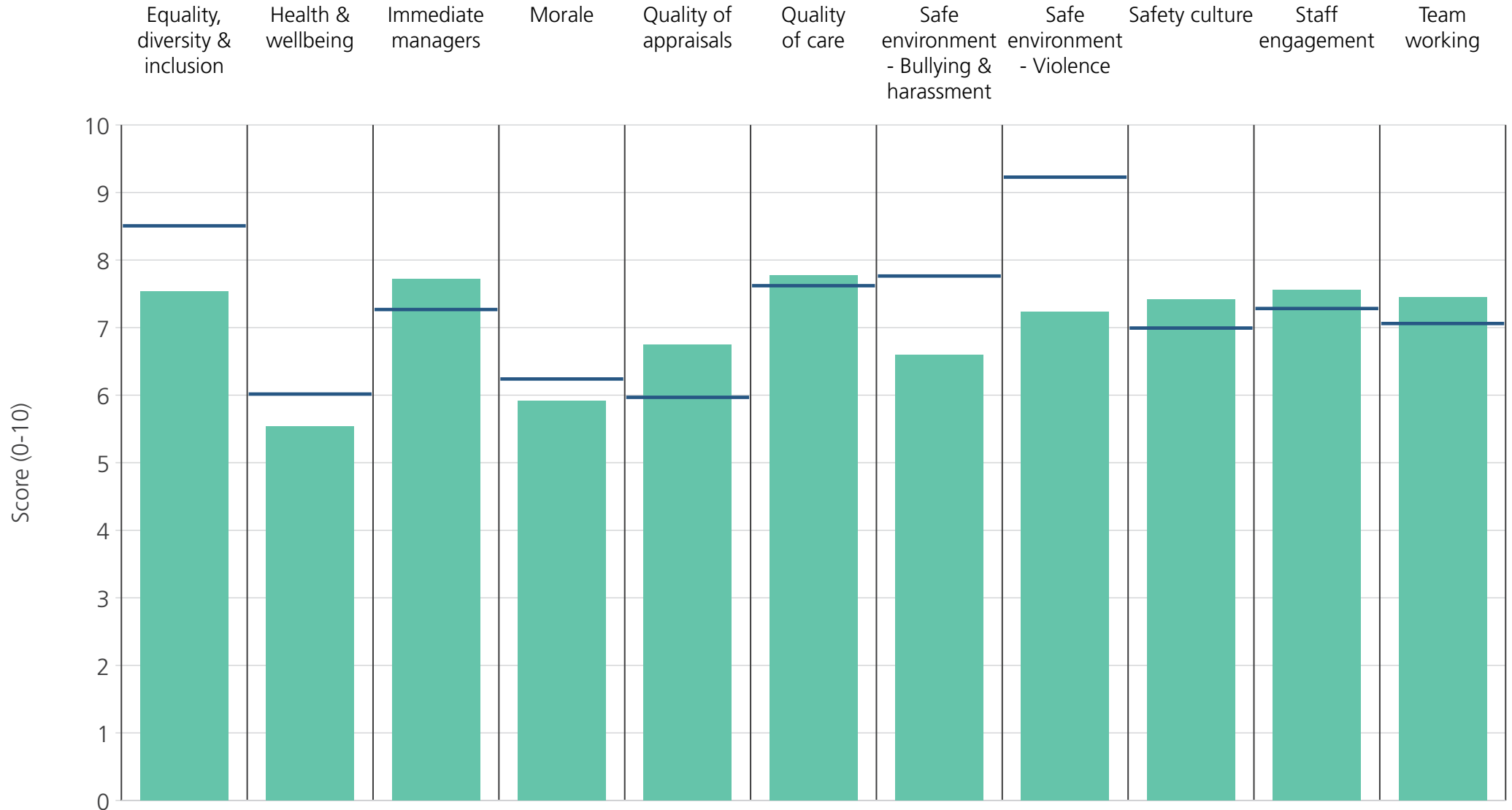


Directorate	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	1	1	1	1	1	1	1	1	1	1	1

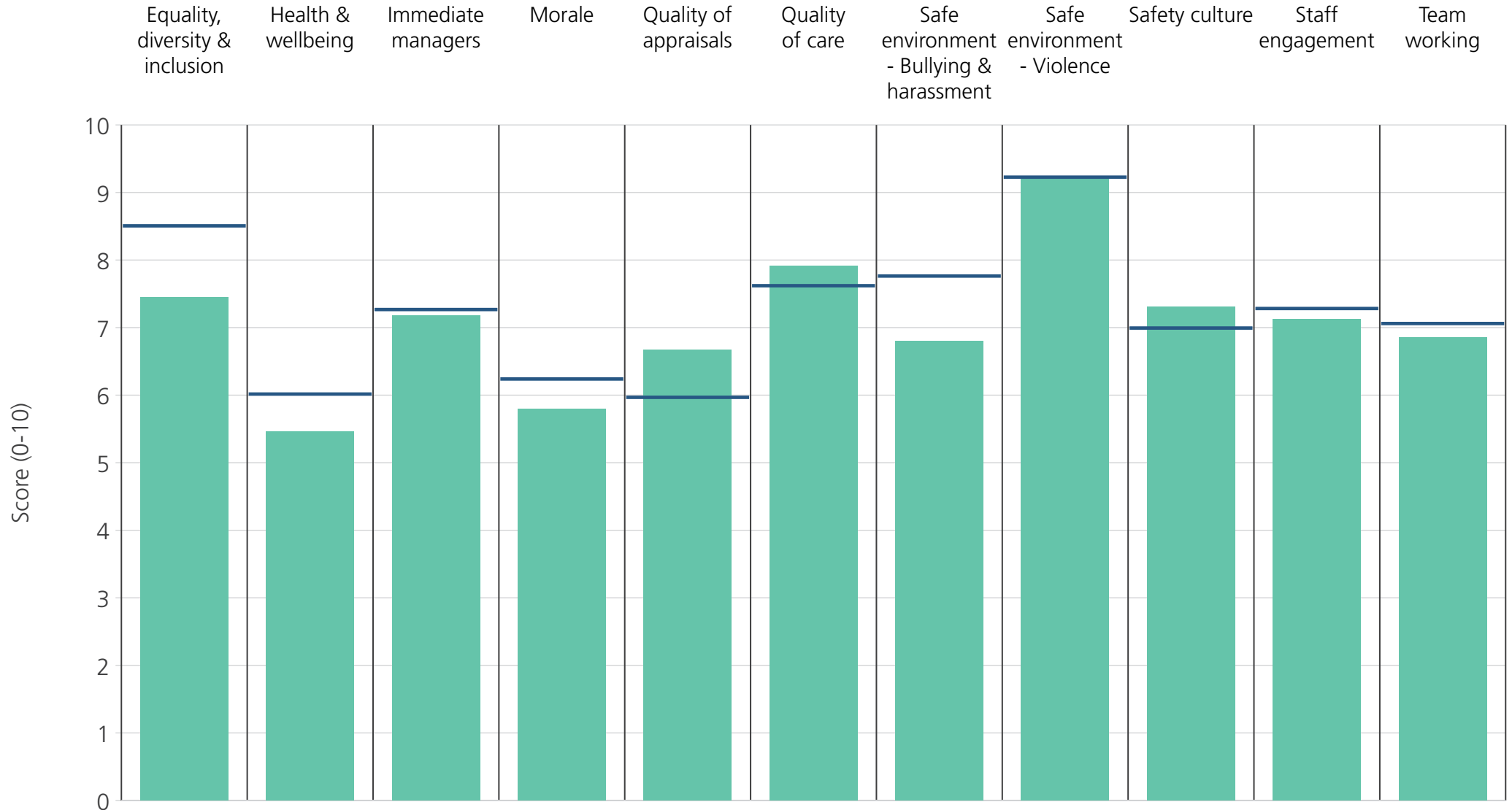
Directorates 2



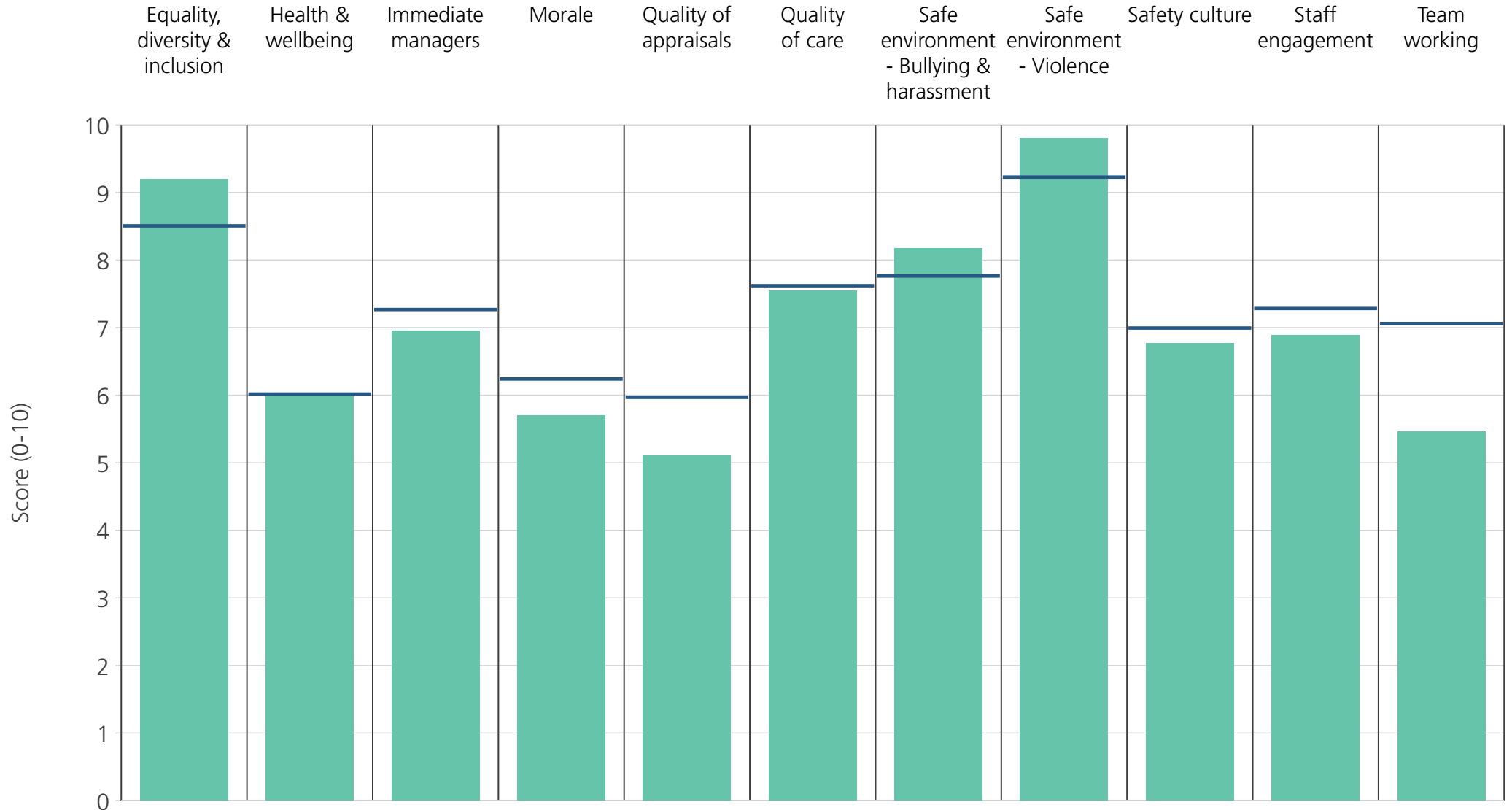
Directorate	7.5	6.0	6.9	5.8	5.5	8.2	6.0	7.3	7.3	7.3	6.9
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	40	41	40	38	32	42	39	38	39	43	43



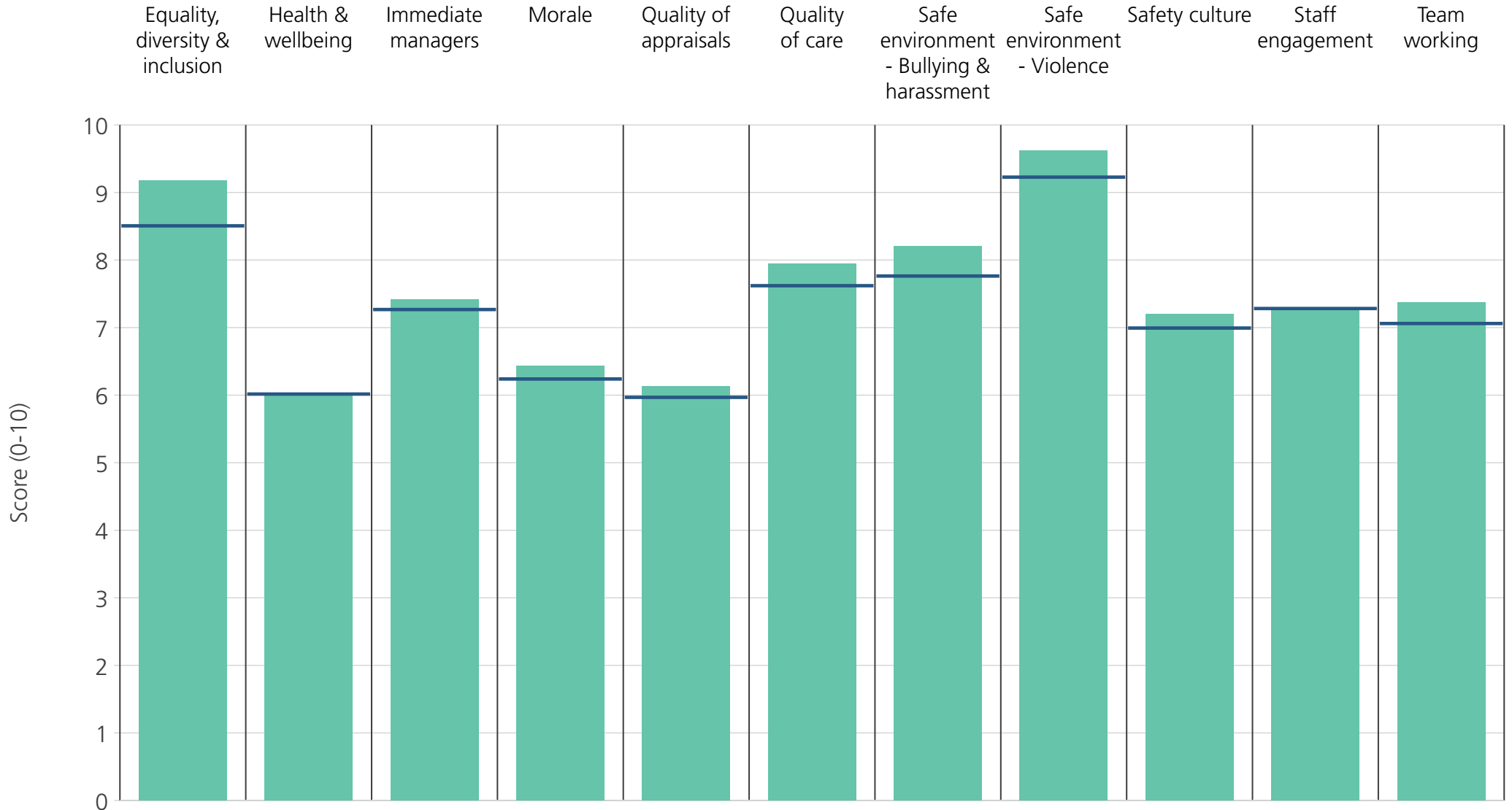
Directorate	7.5	5.5	7.7	5.9	6.8	7.8	6.6	7.2	7.4	7.6	7.4
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	49	49	49	49	45	49	48	47	49	50	48



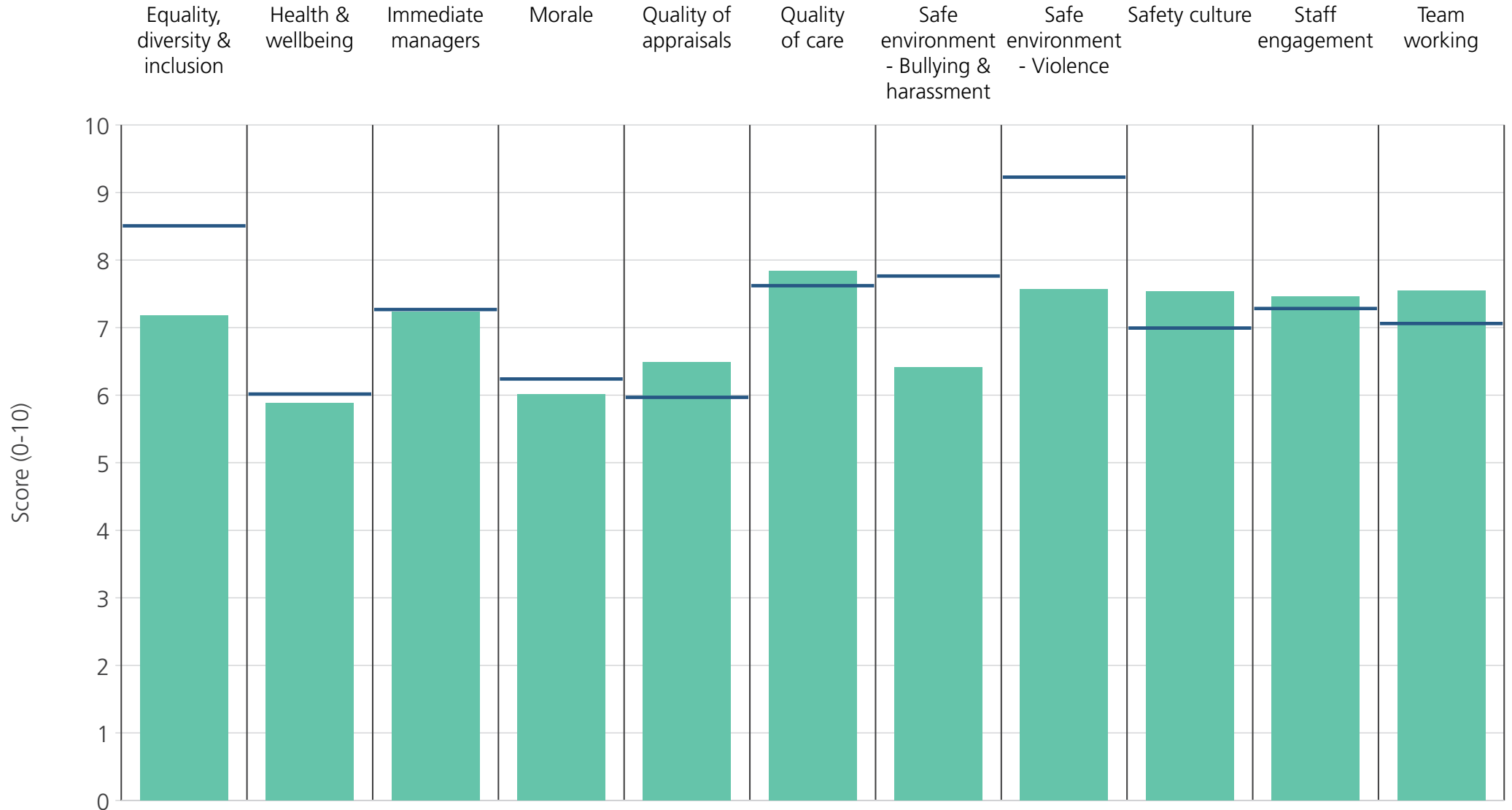
Directorate	7.4	5.5	7.2	5.8	6.7	7.9	6.8	9.2	7.3	7.1	6.9
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	60	61	60	61	53	61	61	61	61	64	62



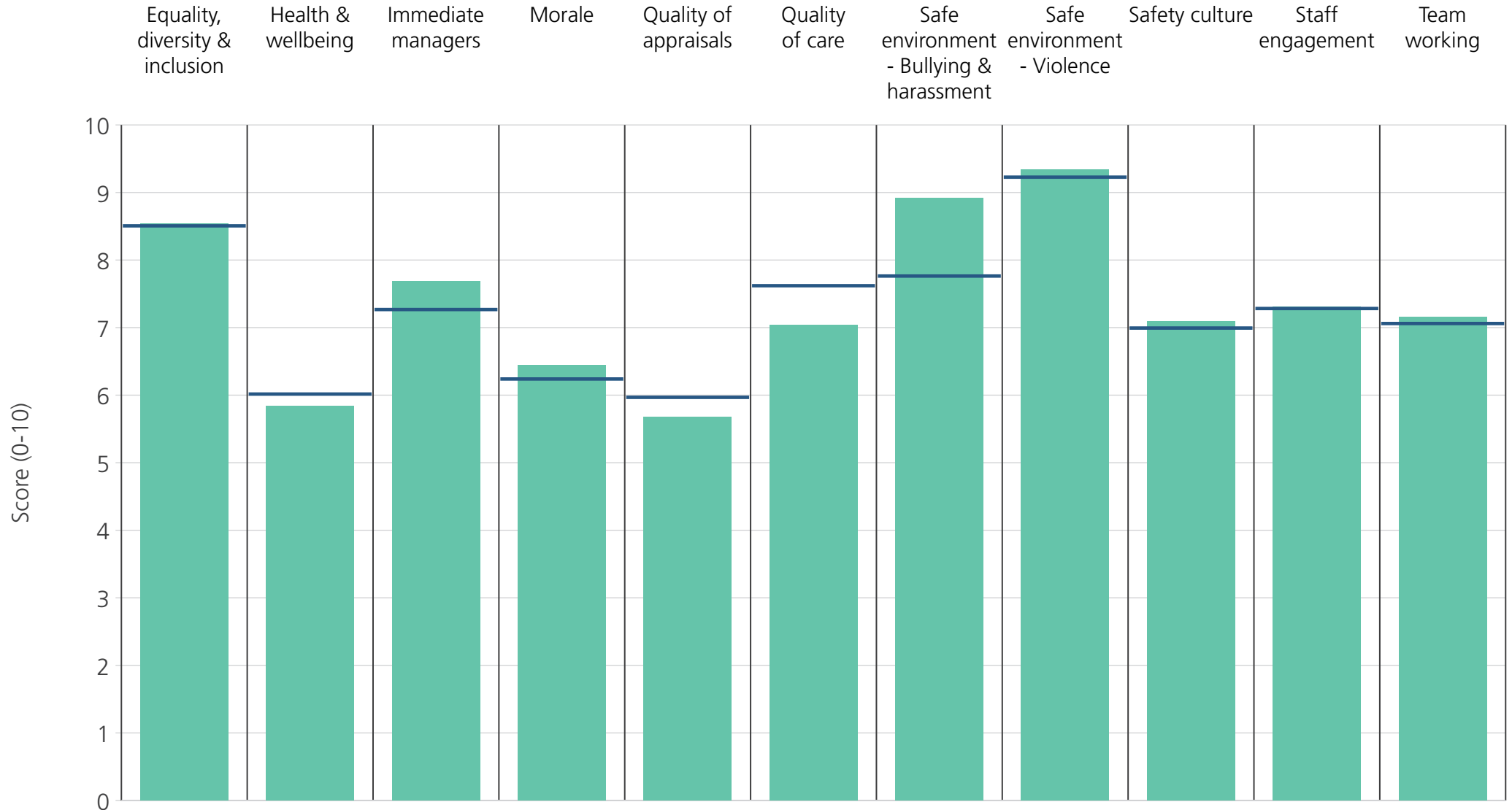
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Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	51	51	51	50	47	51	51	51	50	52	52



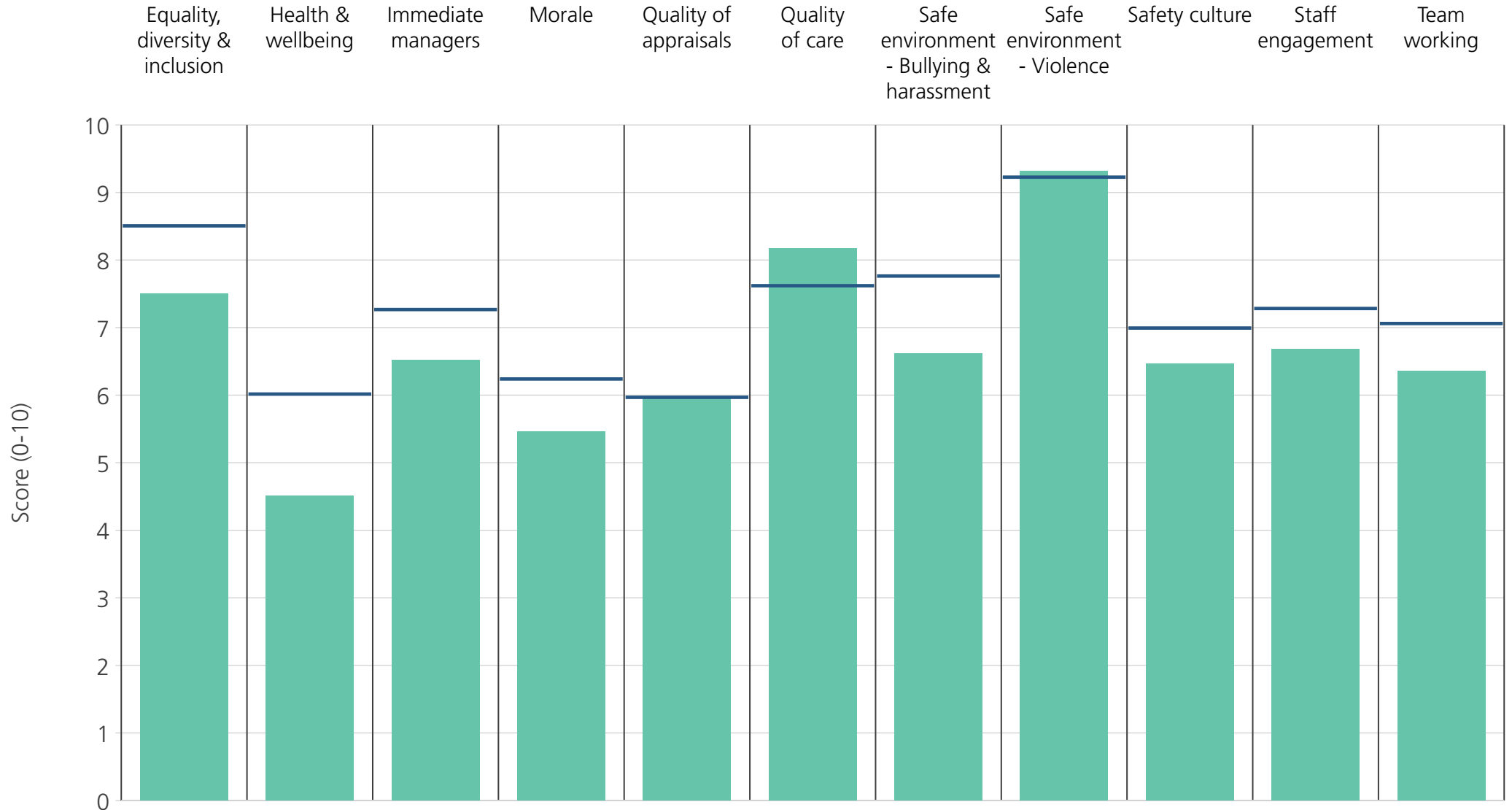
Directorate	9.2	6.0	7.4	6.4	6.1	7.9	8.2	9.6	7.2	7.3	7.4
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	62	62	62	62	60	62	62	62	62	62	61



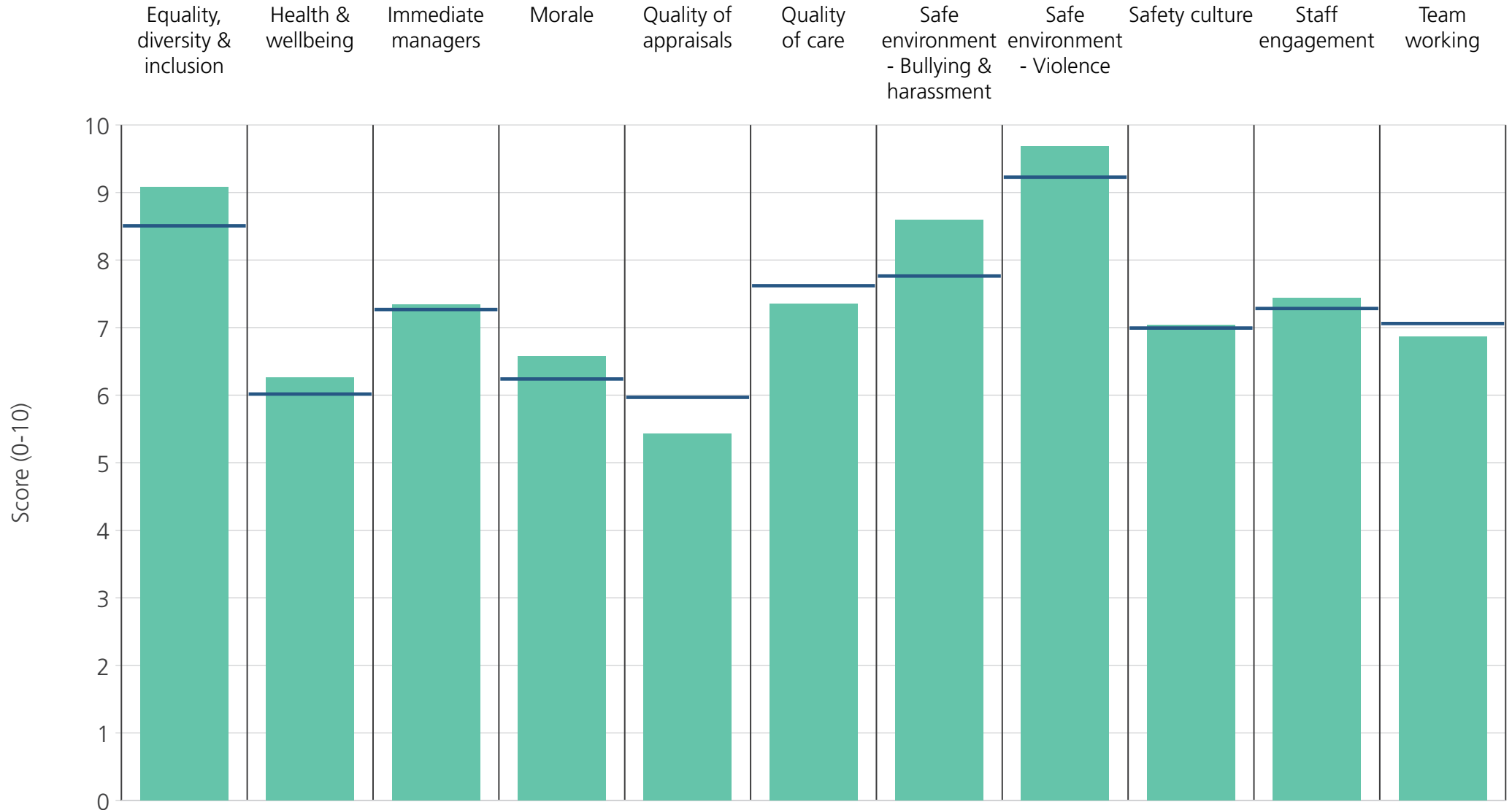
Directorate	7.2	5.9	7.2	6.0	6.5	7.8	6.4	7.6	7.5	7.5	7.5
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	26	27	27	25	21	27	26	26	25	28	28



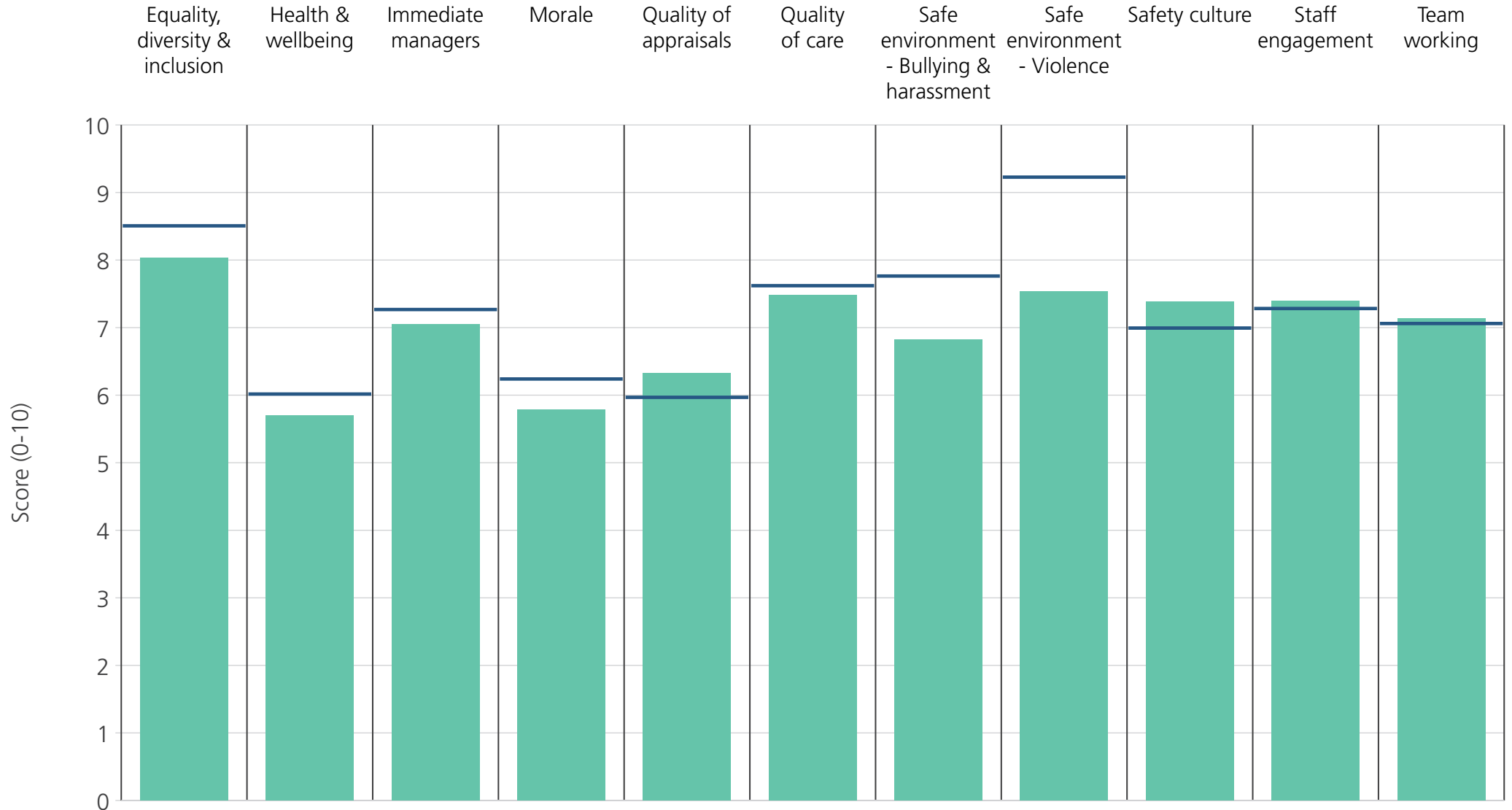
Directorate	8.5	5.8	7.7	6.4	5.7	7.0	8.9	9.3	7.1	7.3	7.2
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	40	42	42	39	33	40	40	40	40	44	43



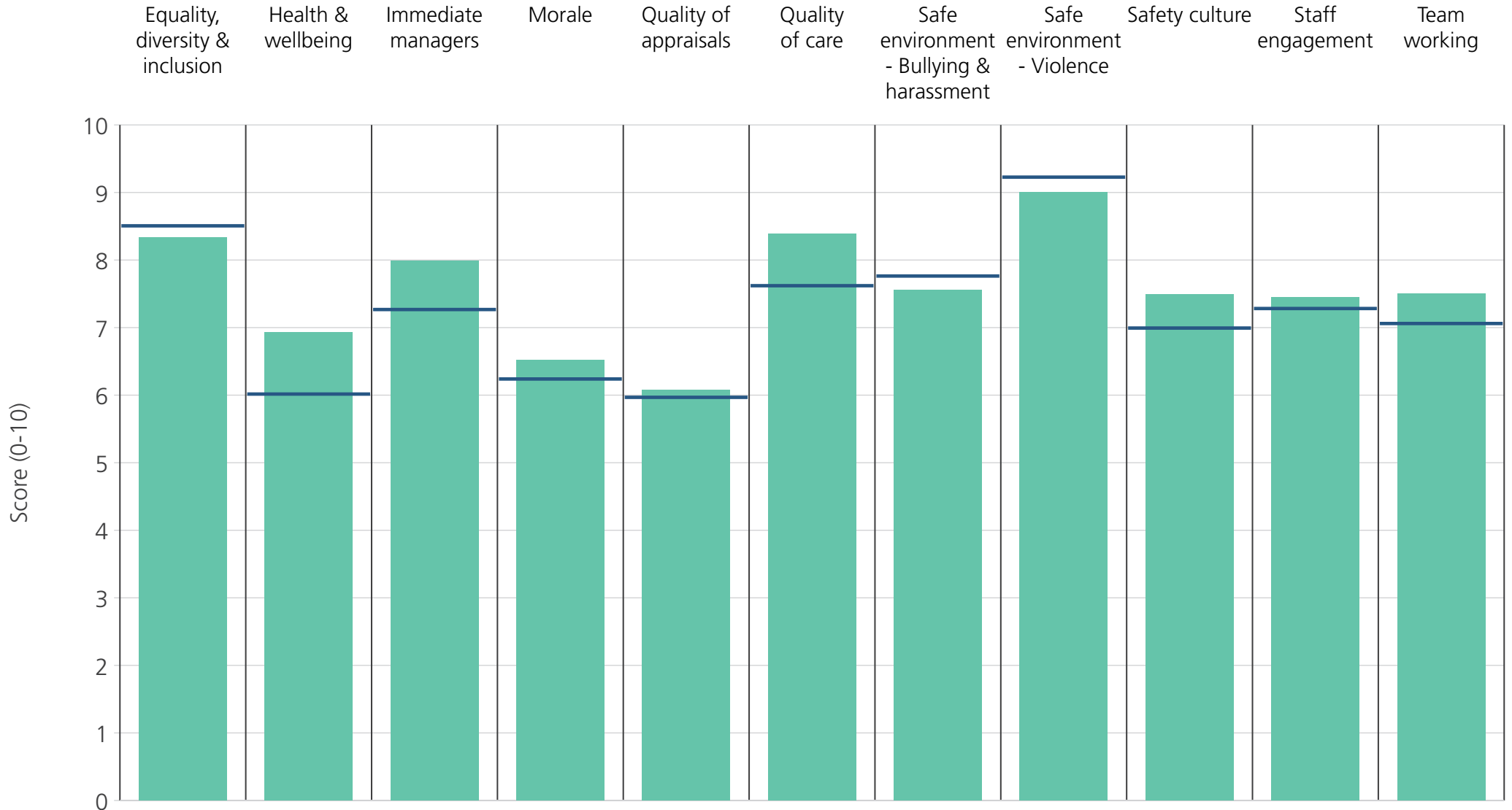
Directorate	7.5	4.5	6.5	5.5	6.0	8.2	6.6	9.3	6.5	6.7	6.4
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	36	36	36	33	31	35	36	34	35	36	36



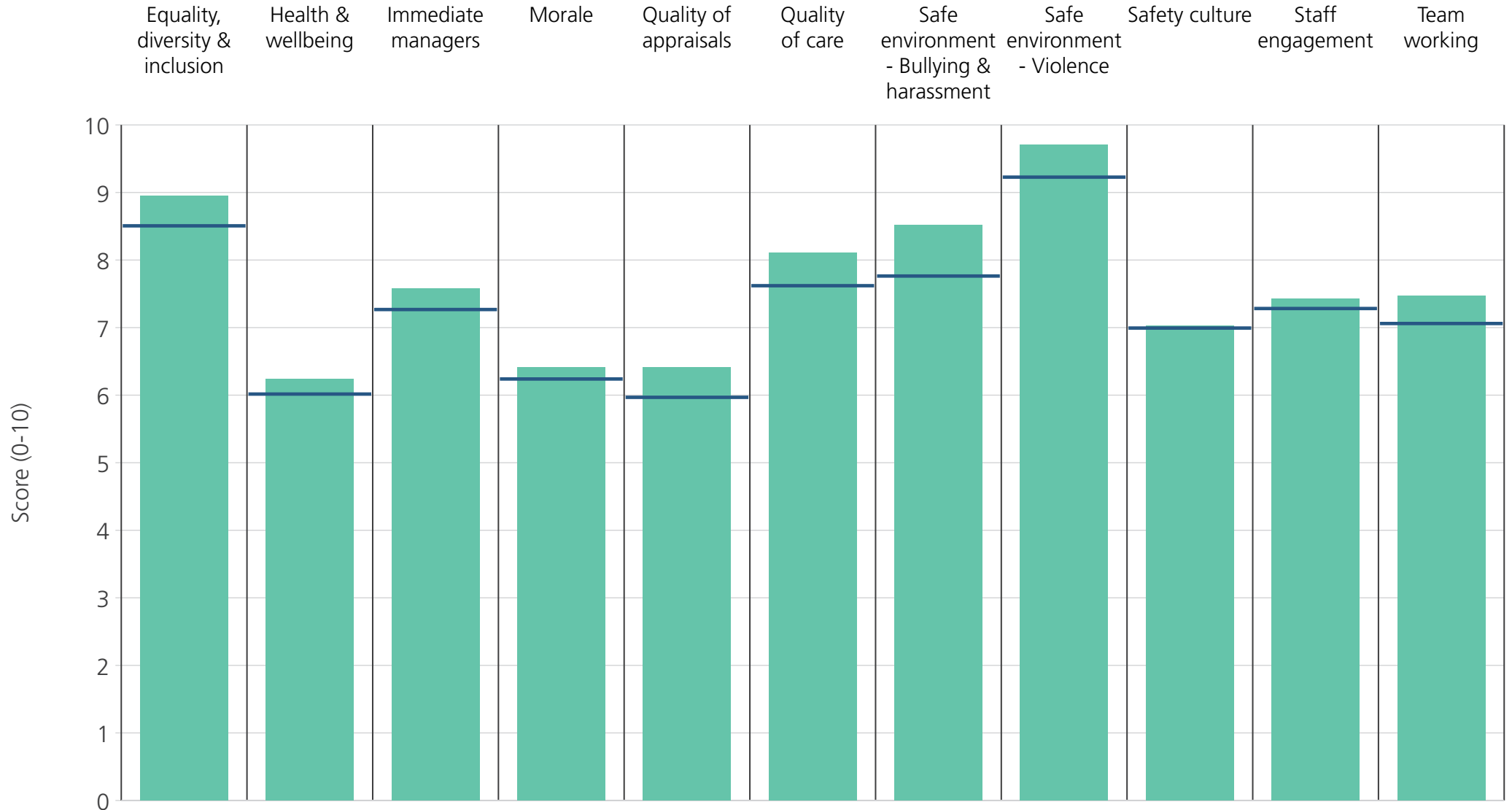
Directorate	9.1	6.3	7.3	6.6	5.4	7.4	8.6	9.7	7.0	7.4	6.9
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	64	64	64	63	55	57	64	64	64	64	63



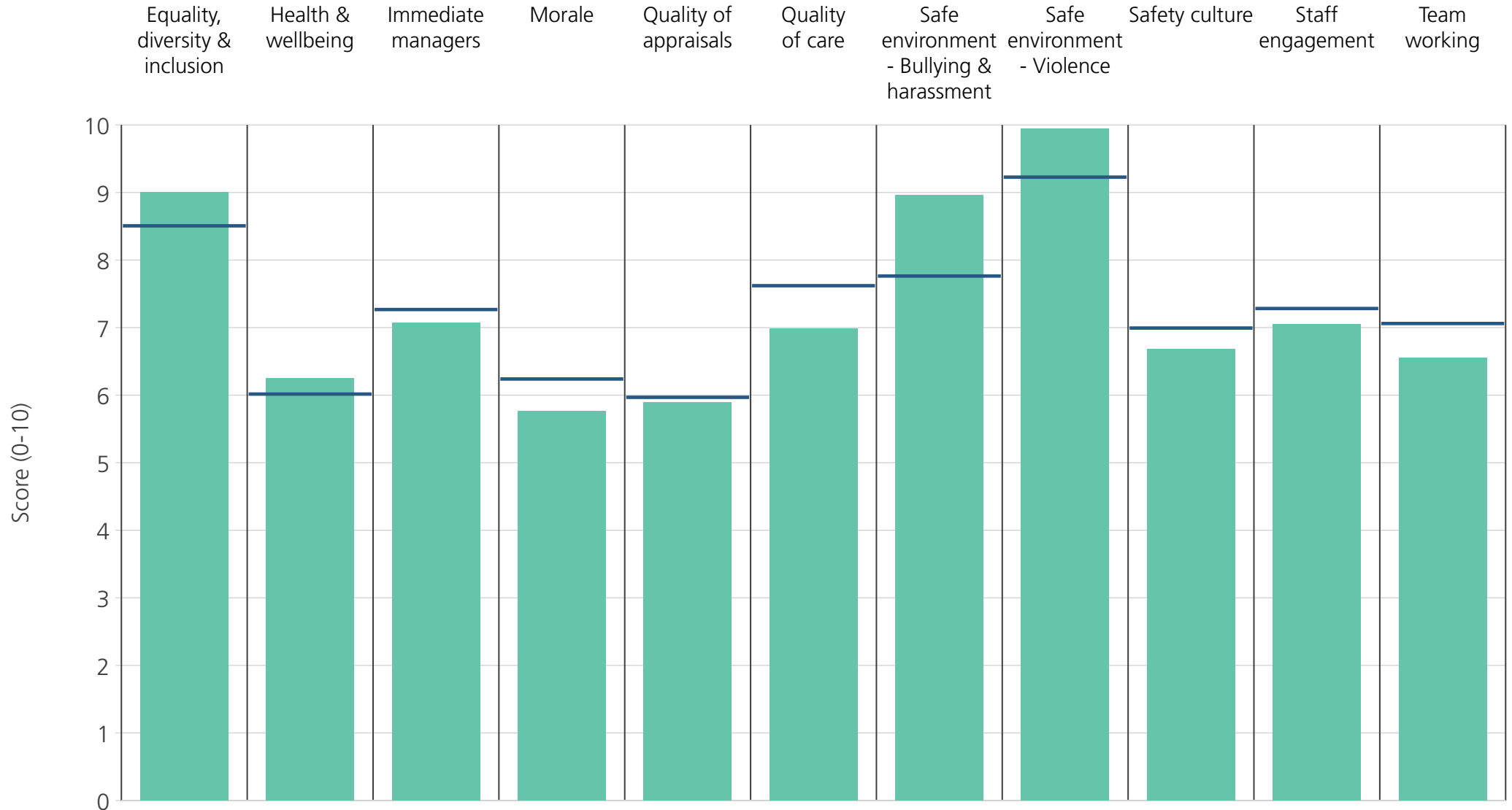
Directorate	8.0	5.7	7.0	5.8	6.3	7.5	6.8	7.5	7.4	7.4	7.1
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	42	43	43	42	32	41	43	42	43	42	41



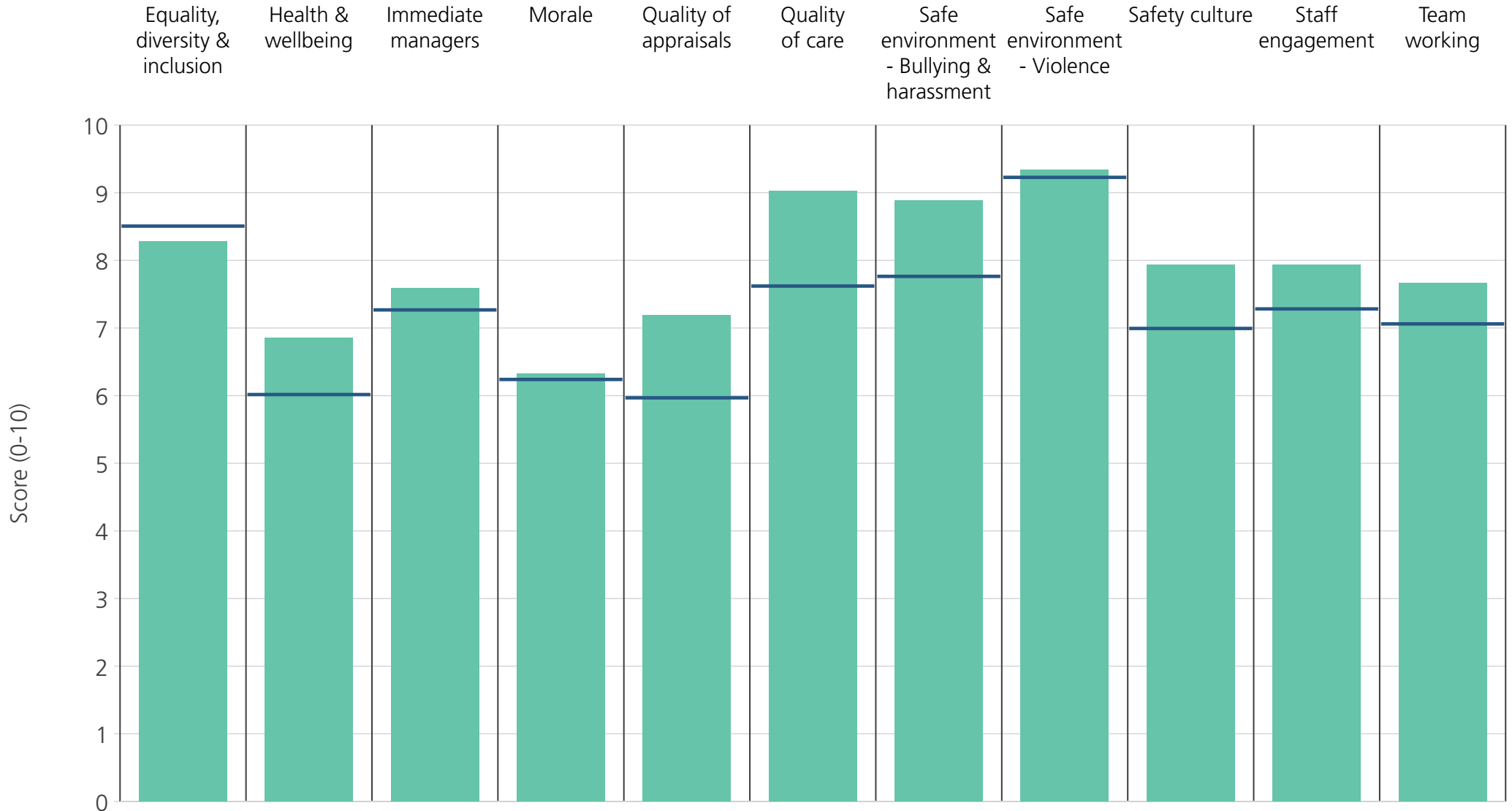
Directorate	8.3	6.9	8.0	6.5	6.1	8.4	7.6	9.0	7.5	7.4	7.5
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	30	30	31	30	28	31	30	30	30	31	31



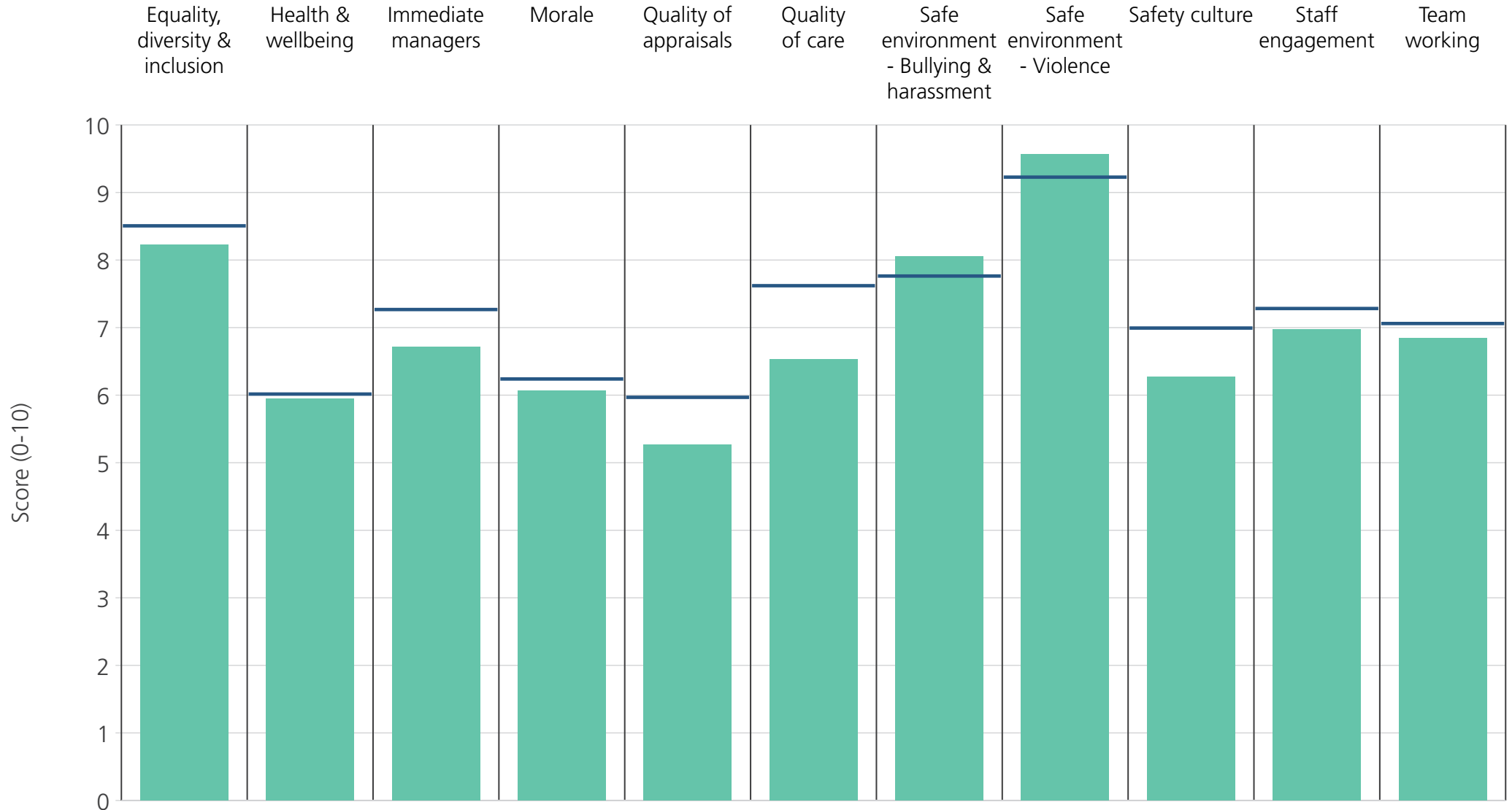
Directorate	8.9	6.2	7.6	6.4	6.4	8.1	8.5	9.7	7.0	7.4	7.5
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	45	45	46	43	39	45	45	46	46	46	45



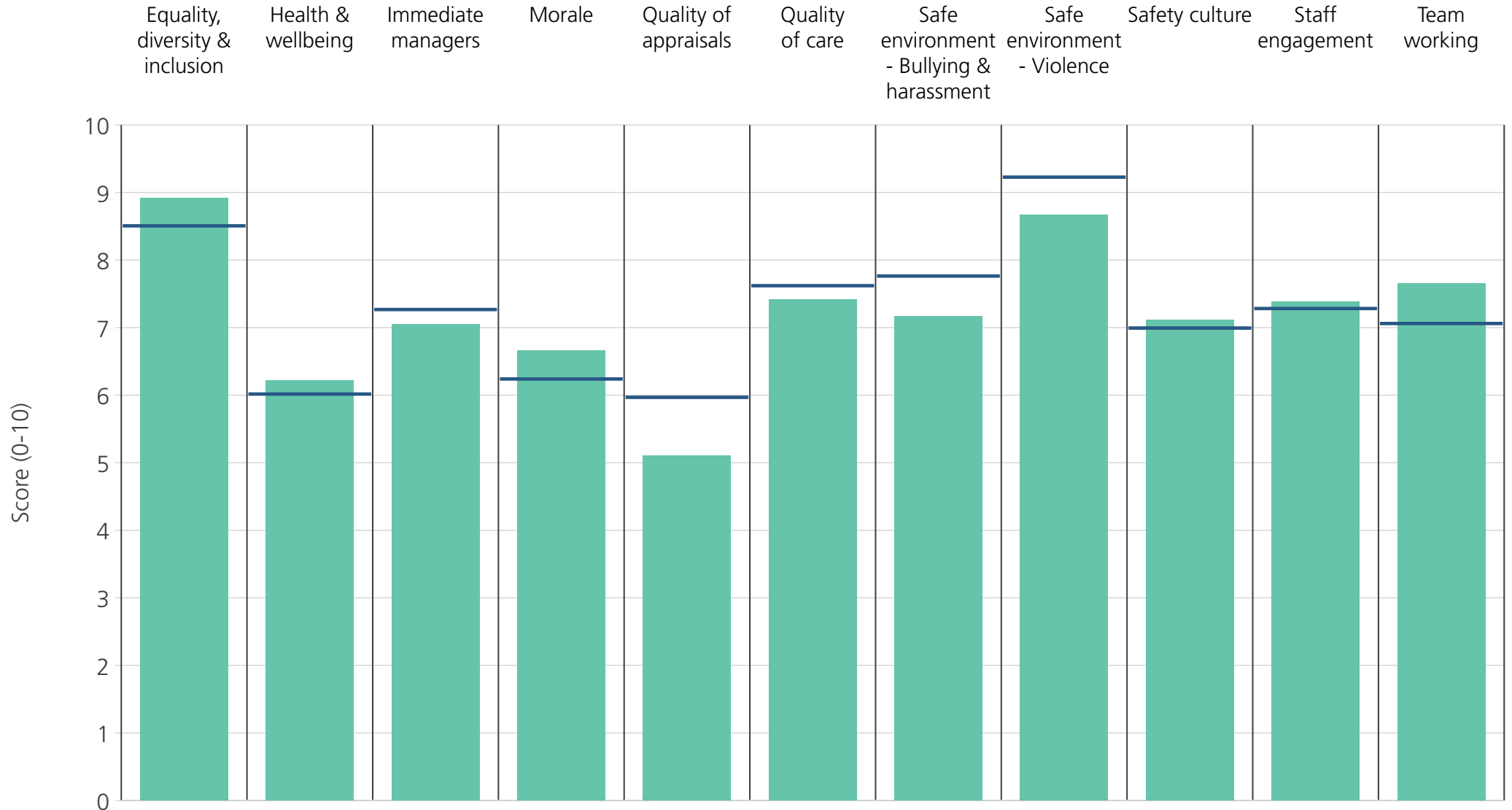
Directorate	9.0	6.3	7.1	5.8	5.9	7.0	9.0	9.9	6.7	7.0	6.5
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	65	66	66	65	56	21	64	65	65	67	67



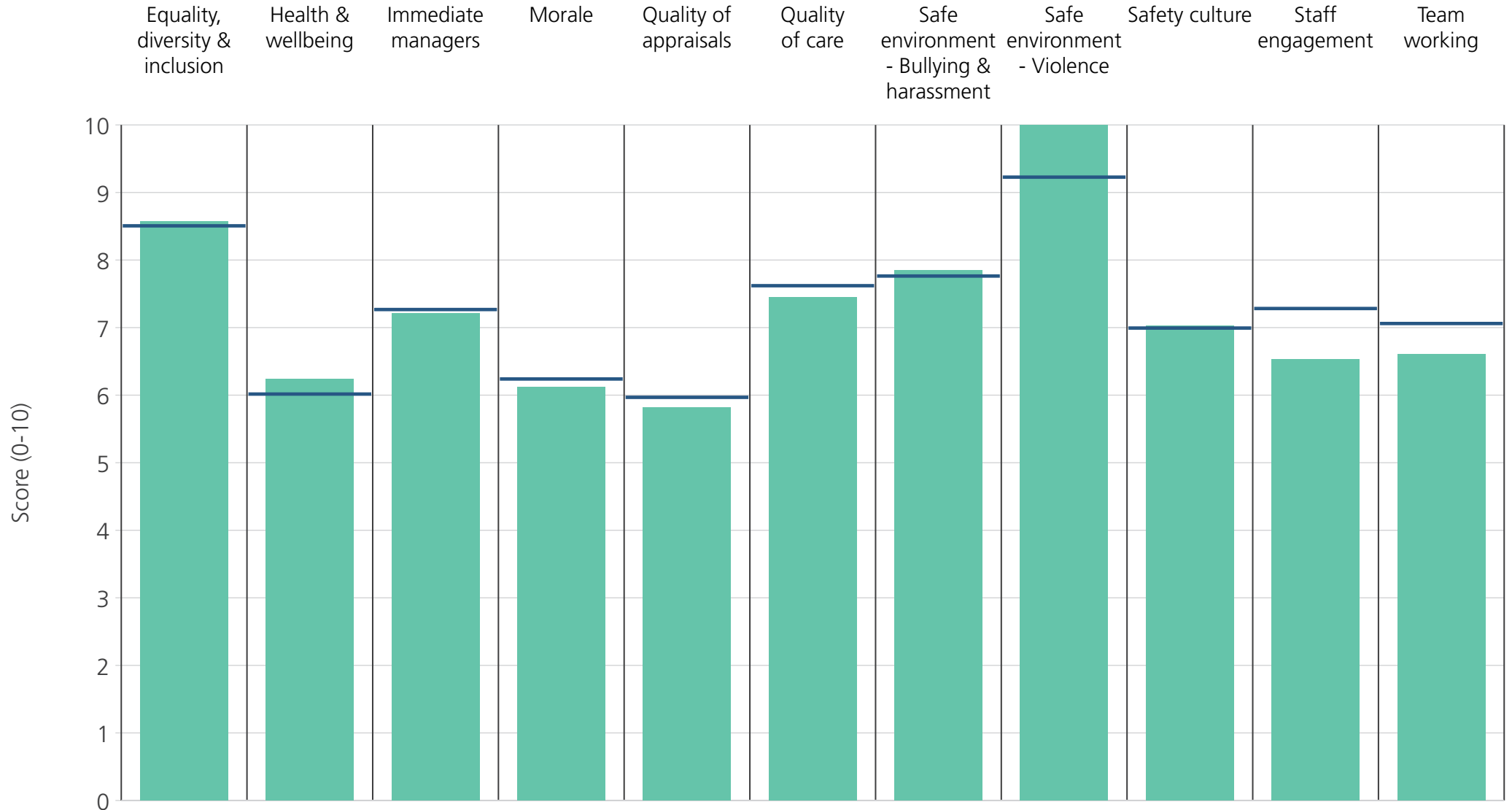
Directorate	8.3	6.8	7.6	6.3	7.2	9.0	8.9	9.3	7.9	7.9	7.7
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	30	30	29	30	28	30	30	30	30	30	30



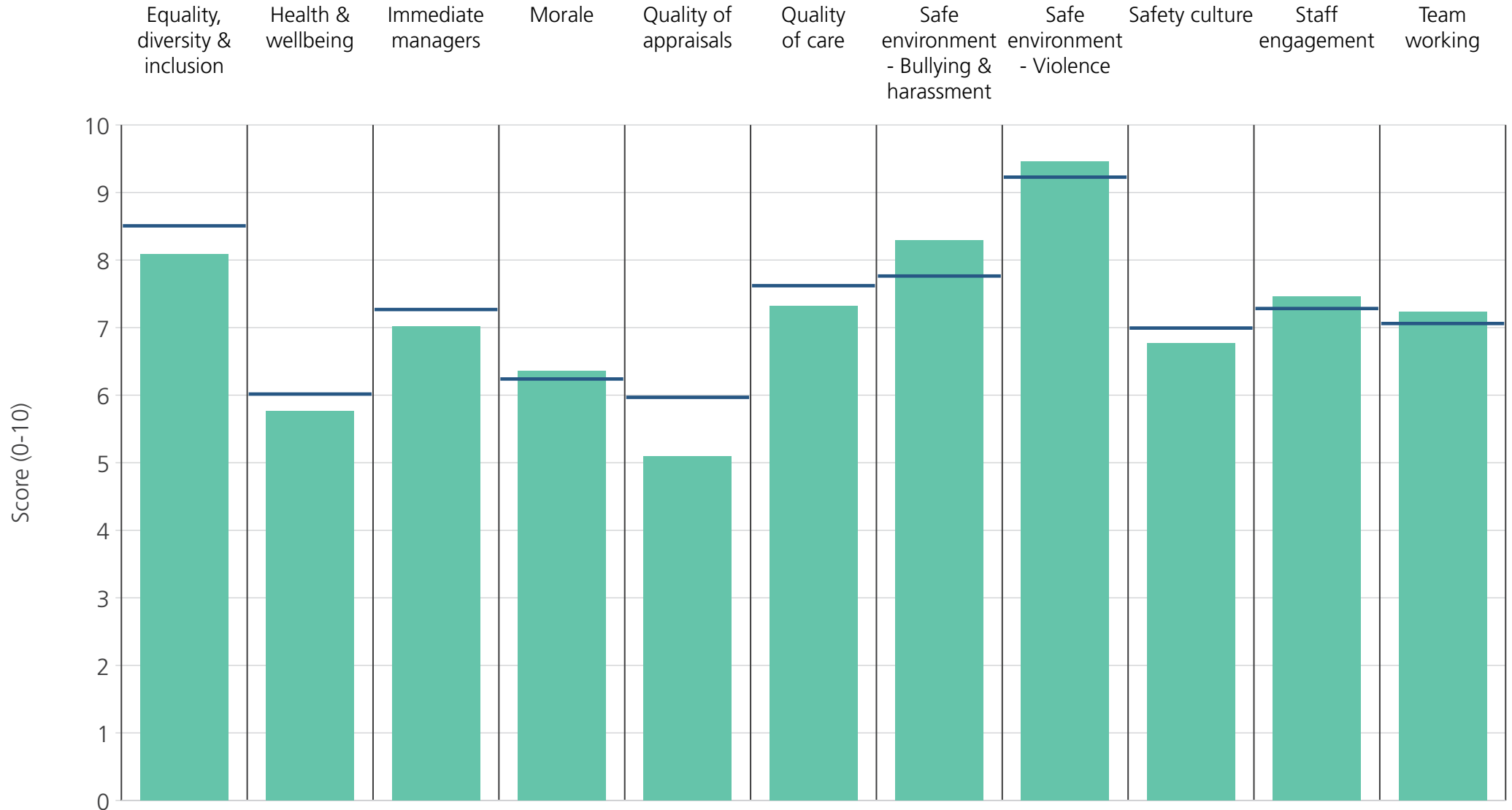
Directorate	8.2	5.9	6.7	6.1	5.3	6.5	8.1	9.6	6.3	7.0	6.8
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	38	38	37	38	37	37	36	38	38	38	38



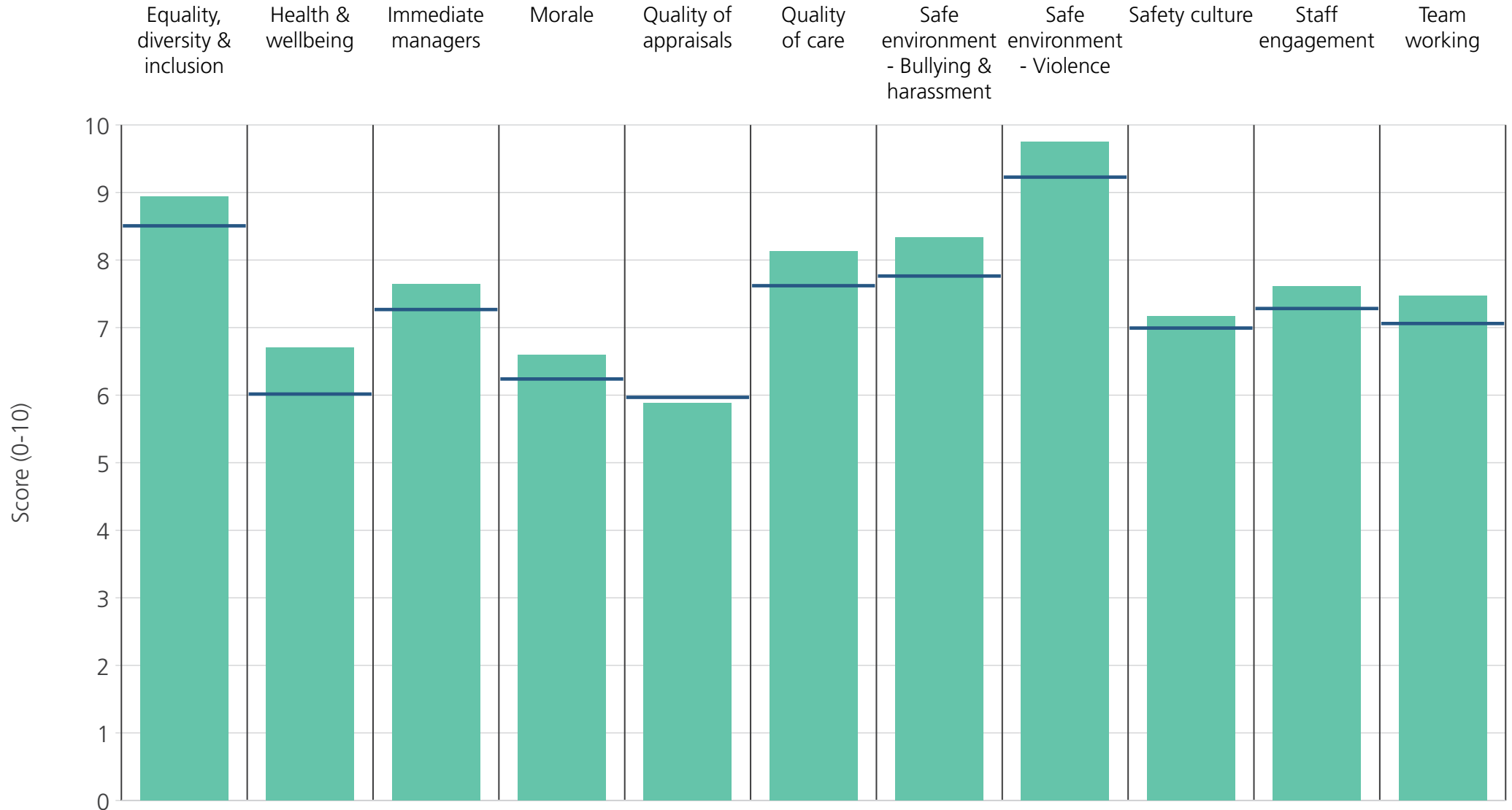
Directorate	8.9	6.2	7.1	6.7	5.1	7.4	7.2	8.7	7.1	7.4	7.7
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	40	40	40	38	36	39	40	40	39	40	40



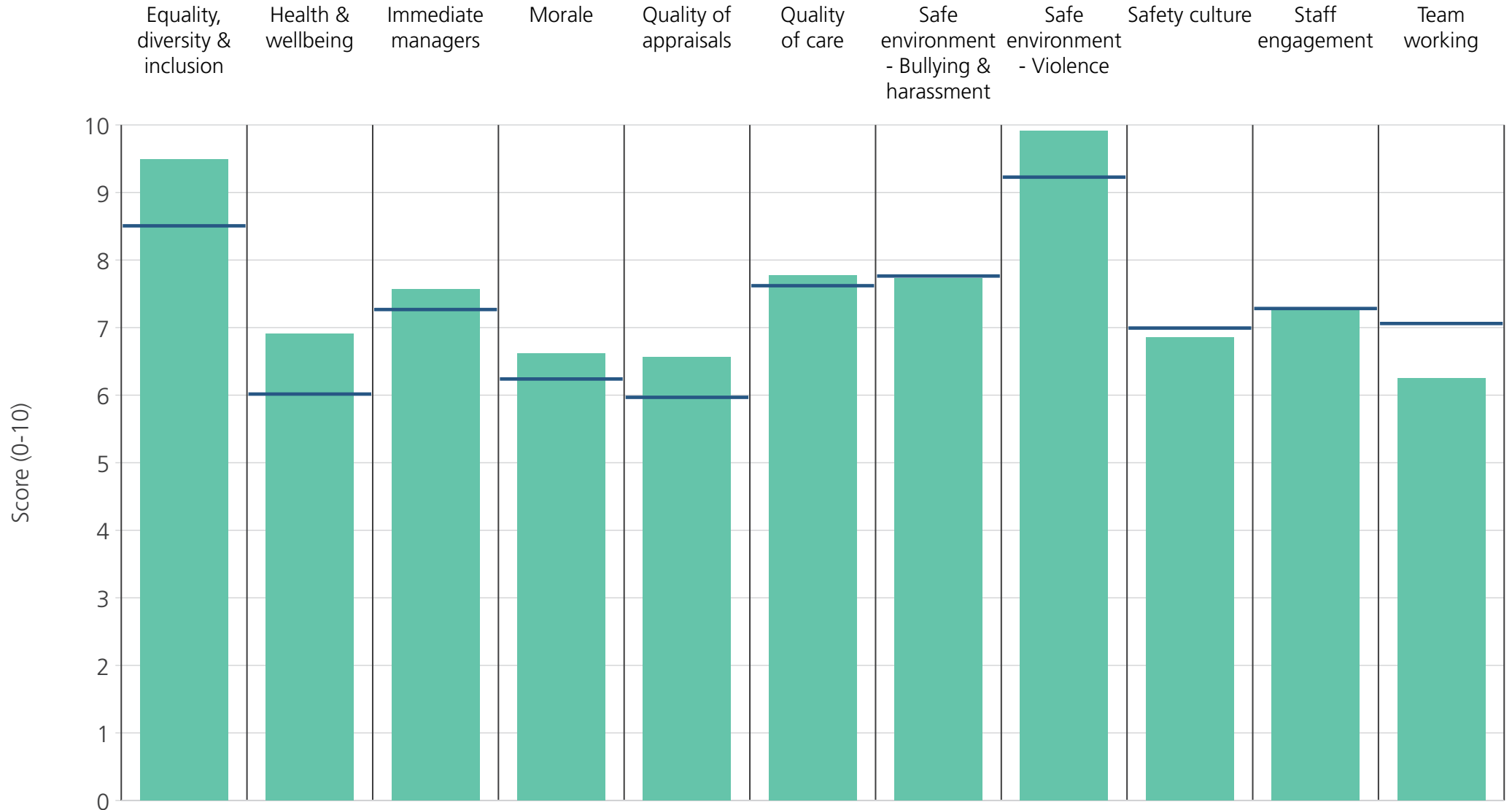
Directorate	8.6	6.2	7.2	6.1	5.8	7.4	7.8	10.0	7.0	6.5	6.6
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	31	31	31	31	26	30	31	31	31	32	32



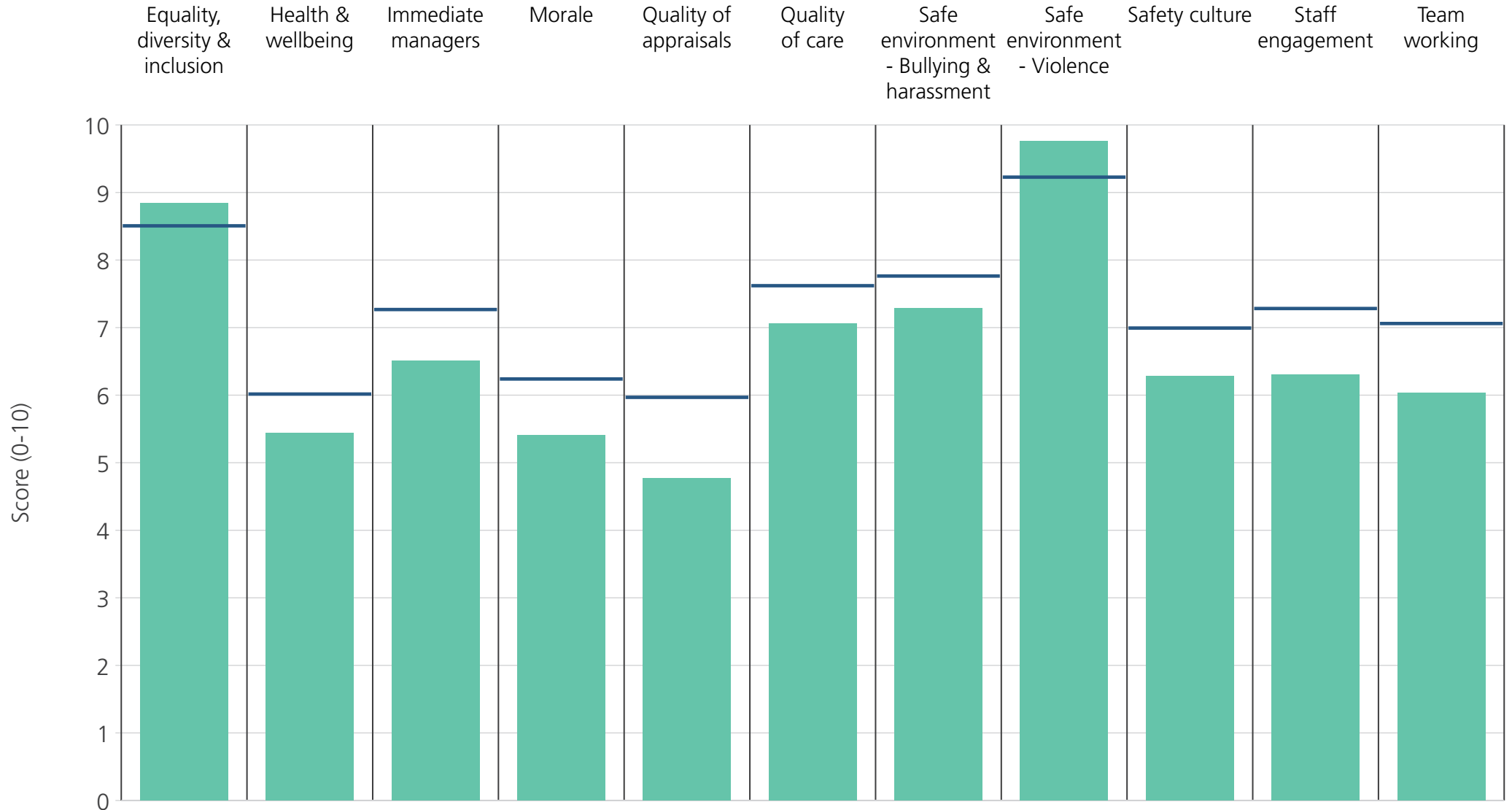
Directorate	8.1	5.8	7.0	6.4	5.1	7.3	8.3	9.5	6.8	7.5	7.2
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	43	43	43	43	39	41	43	43	43	43	42



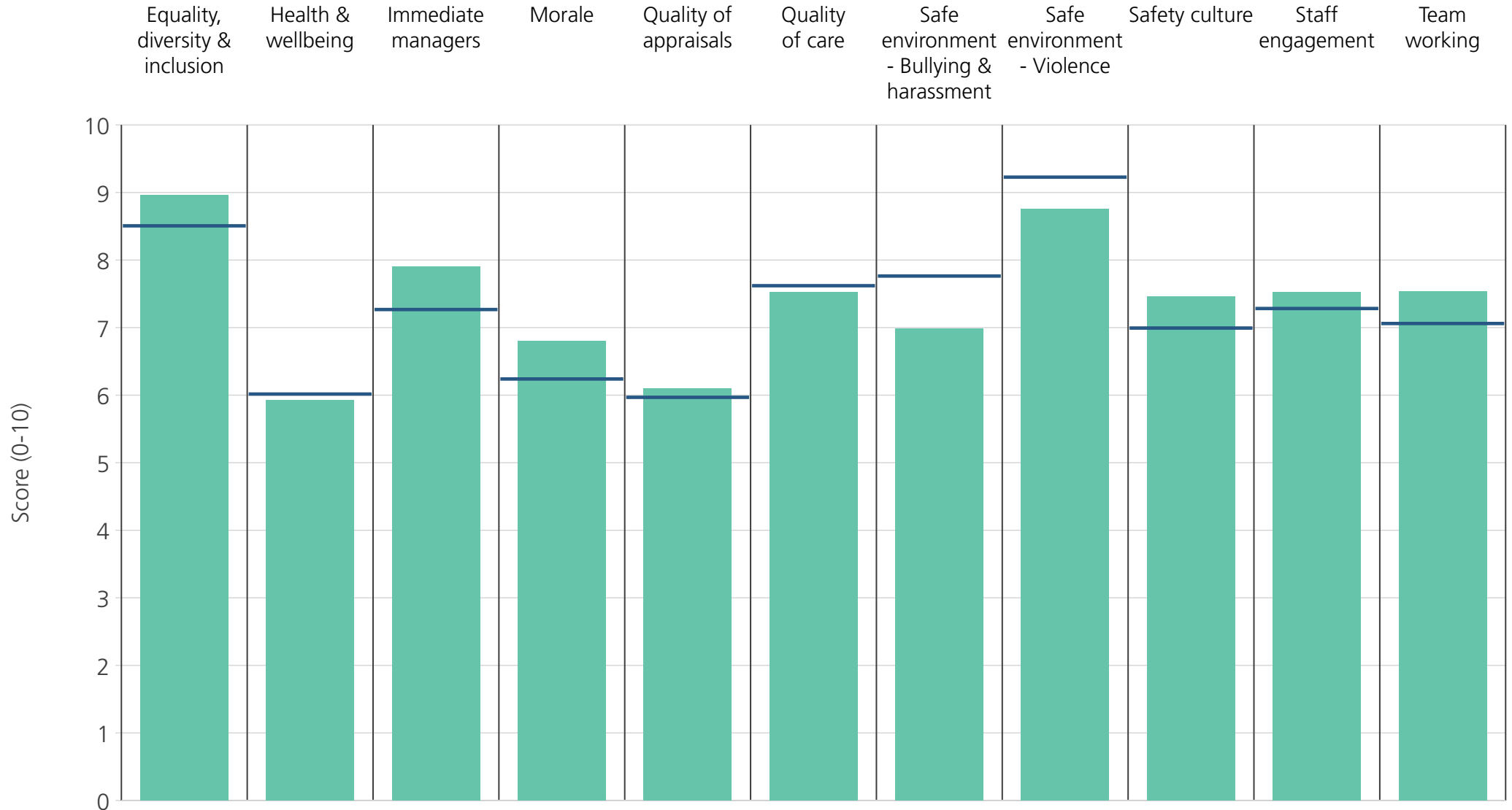
Directorate	8.9	6.7	7.6	6.6	5.9	8.1	8.3	9.8	7.2	7.6	7.5
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	40	40	40	40	37	28	40	40	40	41	41



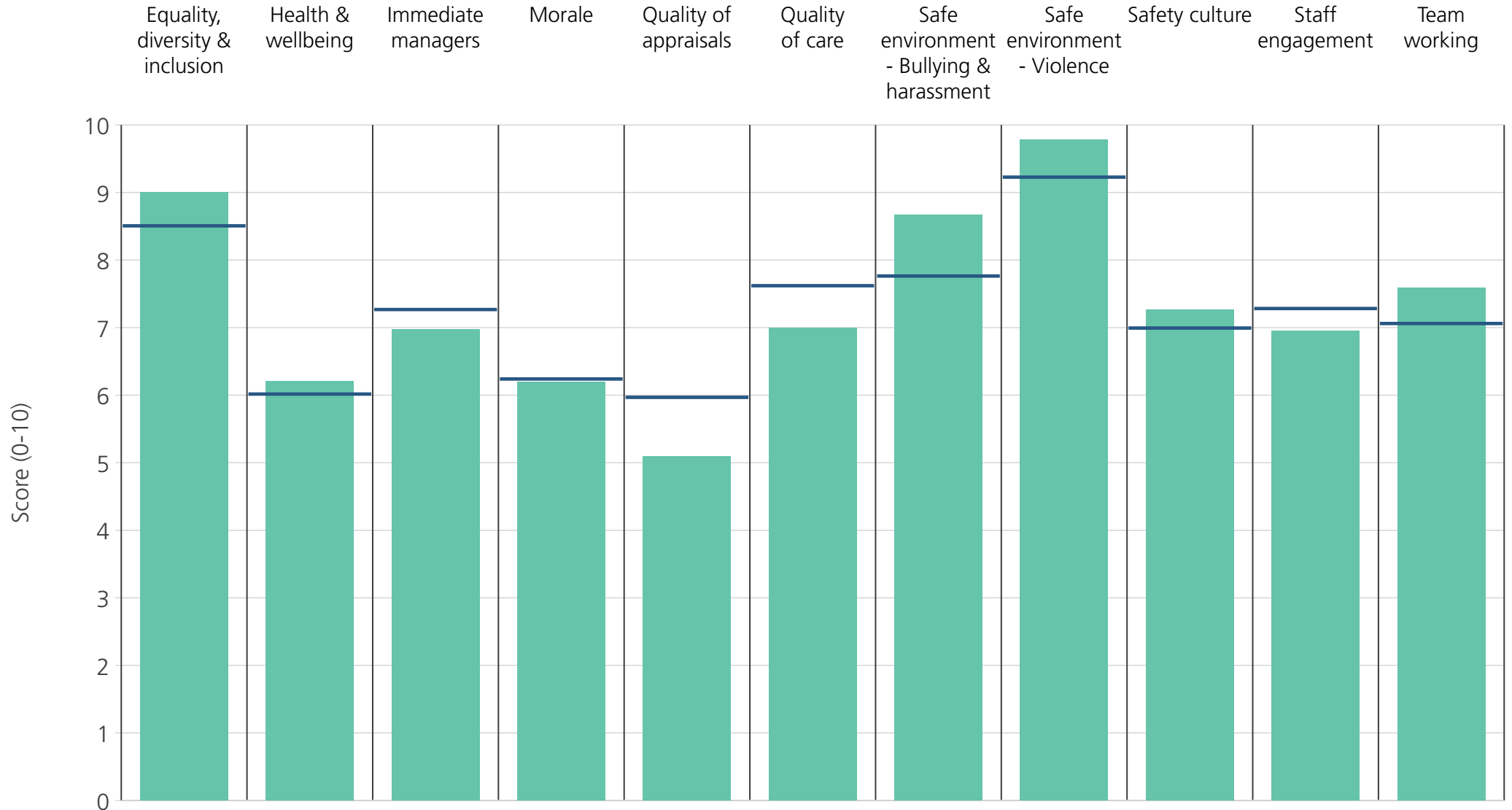
Directorate	9.5	6.9	7.6	6.6	6.6	7.8	7.7	9.9	6.8	7.3	6.3
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	36	36	36	36	32	29	36	36	36	37	37



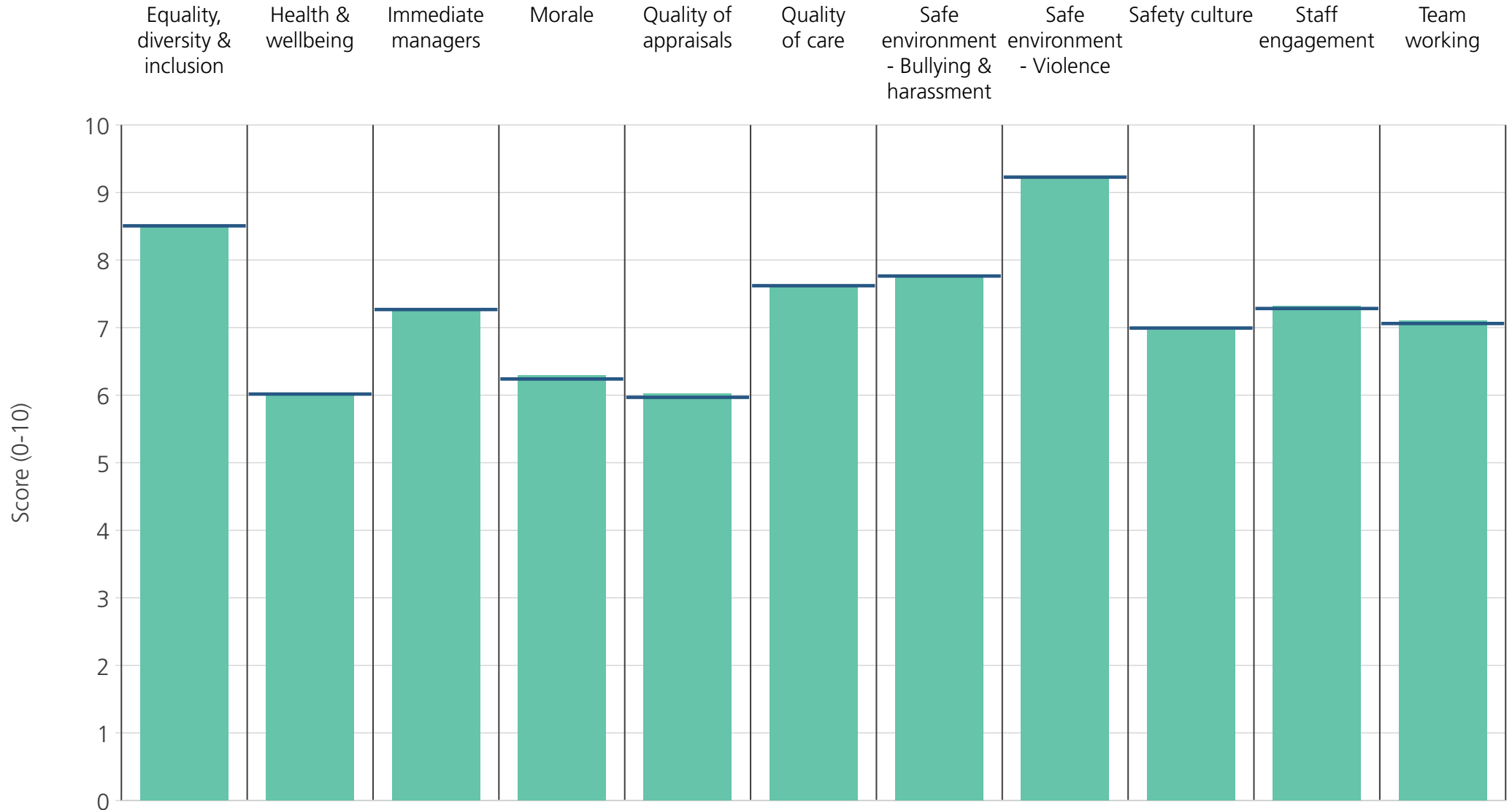
Directorate	8.8	5.4	6.5	5.4	4.8	7.1	7.3	9.8	6.3	6.3	6.0
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	43	43	43	43	39	32	43	42	43	43	41



Directorate	9.0	5.9	7.9	6.8	6.1	7.5	7.0	8.8	7.5	7.5	7.5
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	32	33	33	30	25	33	32	32	31	34	34



Directorate	9.0	6.2	7.0	6.2	5.1	7.0	8.7	9.8	7.3	7.0	7.6
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	45	45	45	45	40	43	45	45	45	45	45



Directorate	8.5	6.0	7.3	6.3	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Your org	8.5	6.0	7.3	6.2	6.0	7.6	7.8	9.2	7.0	7.3	7.1
Responses	1791	1802	1806	1763	1594	1645	1778	1784	1779	1822	1801