

Yorkshire Ambulance Service NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Yorkshire Ambulance Service NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Yorkshire Ambulance Service NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

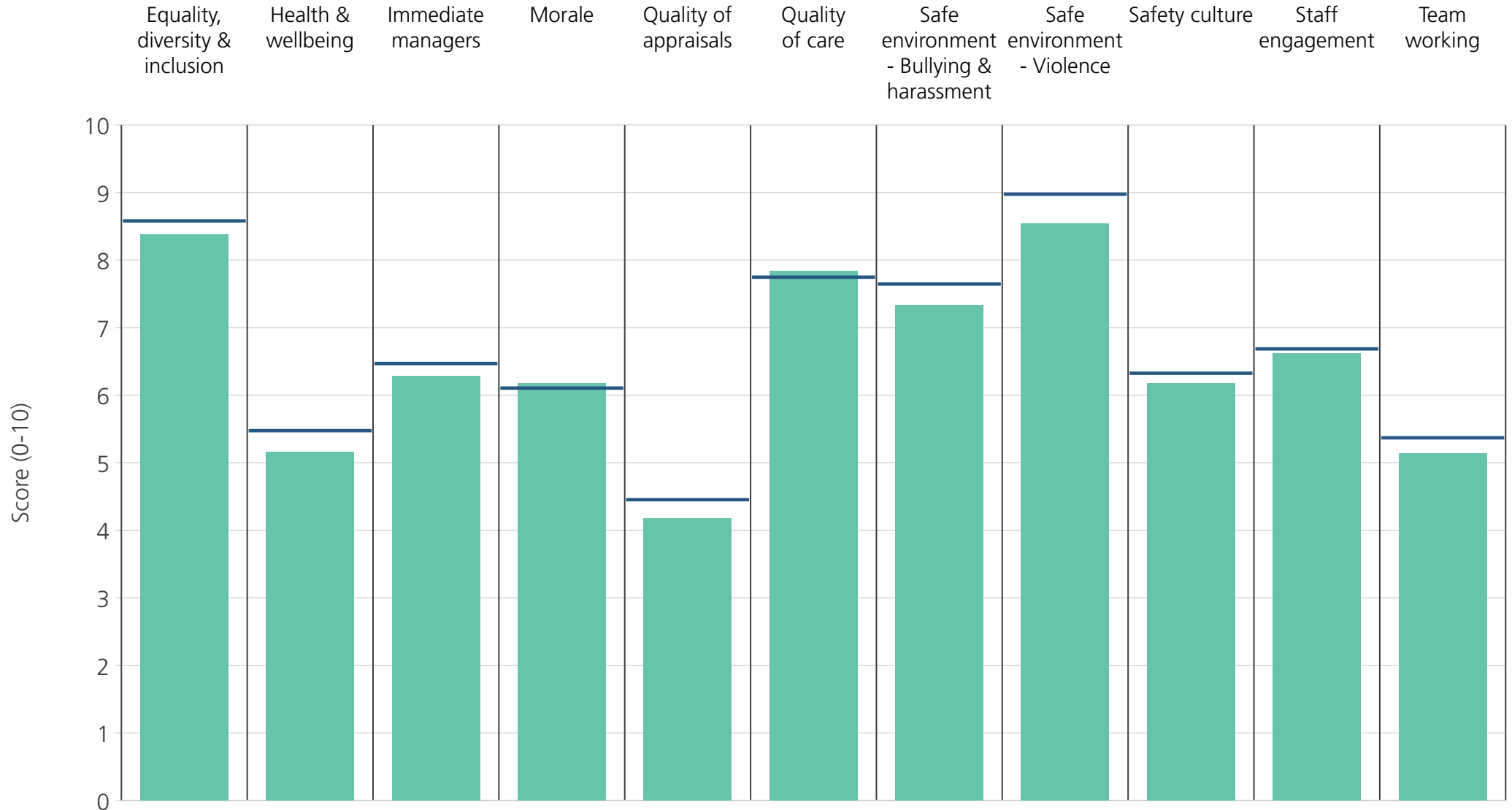
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



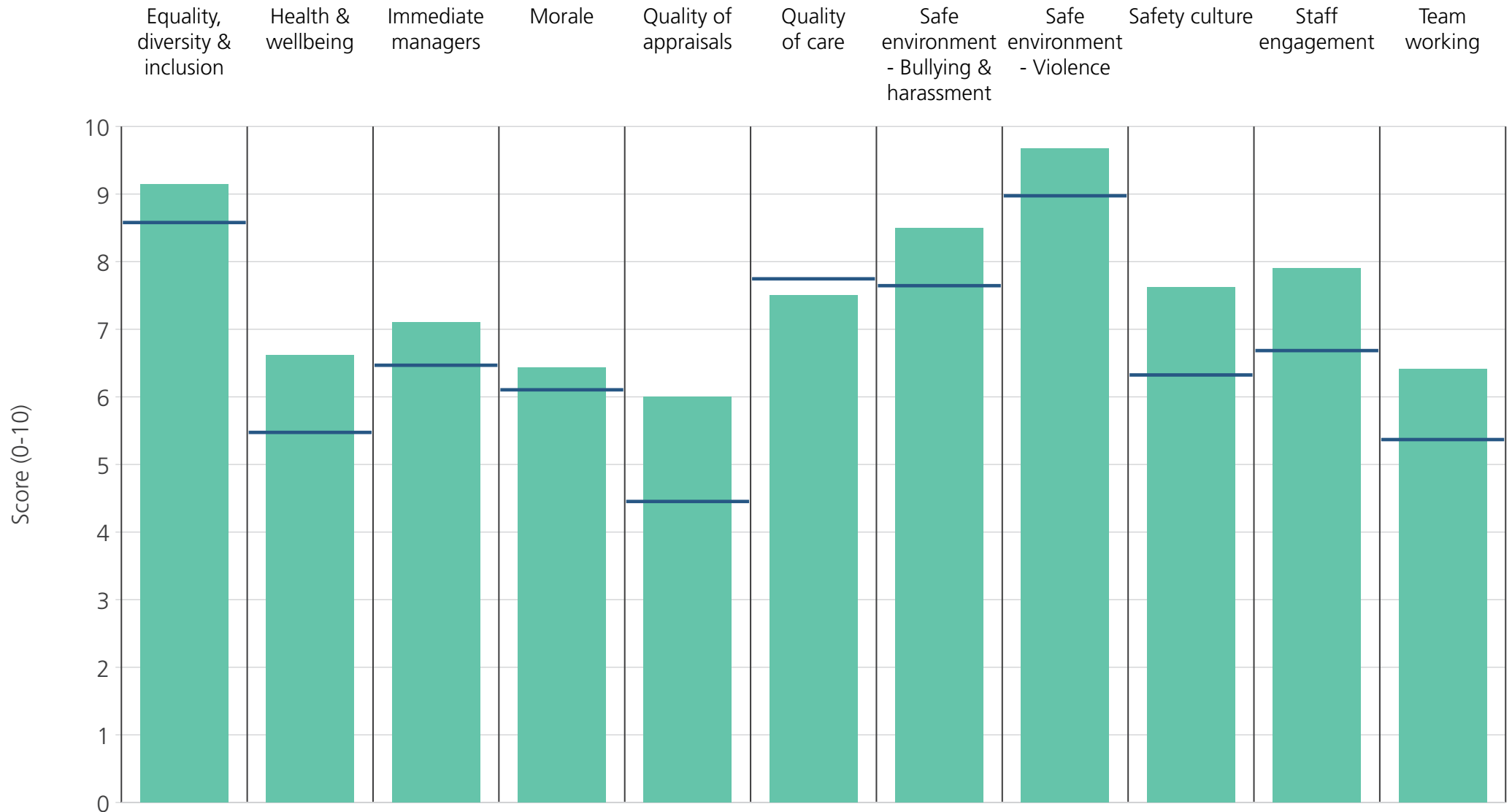
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

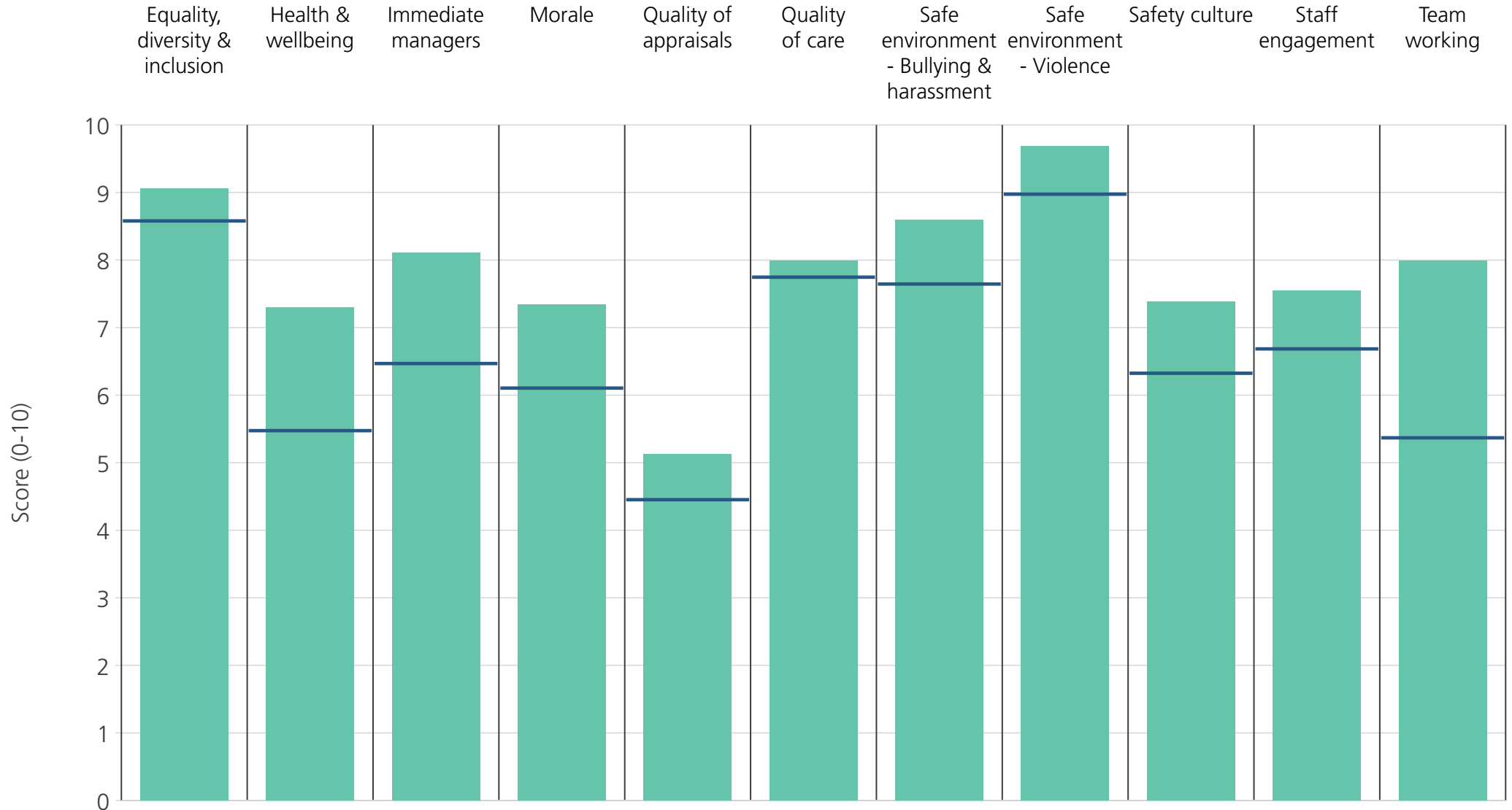
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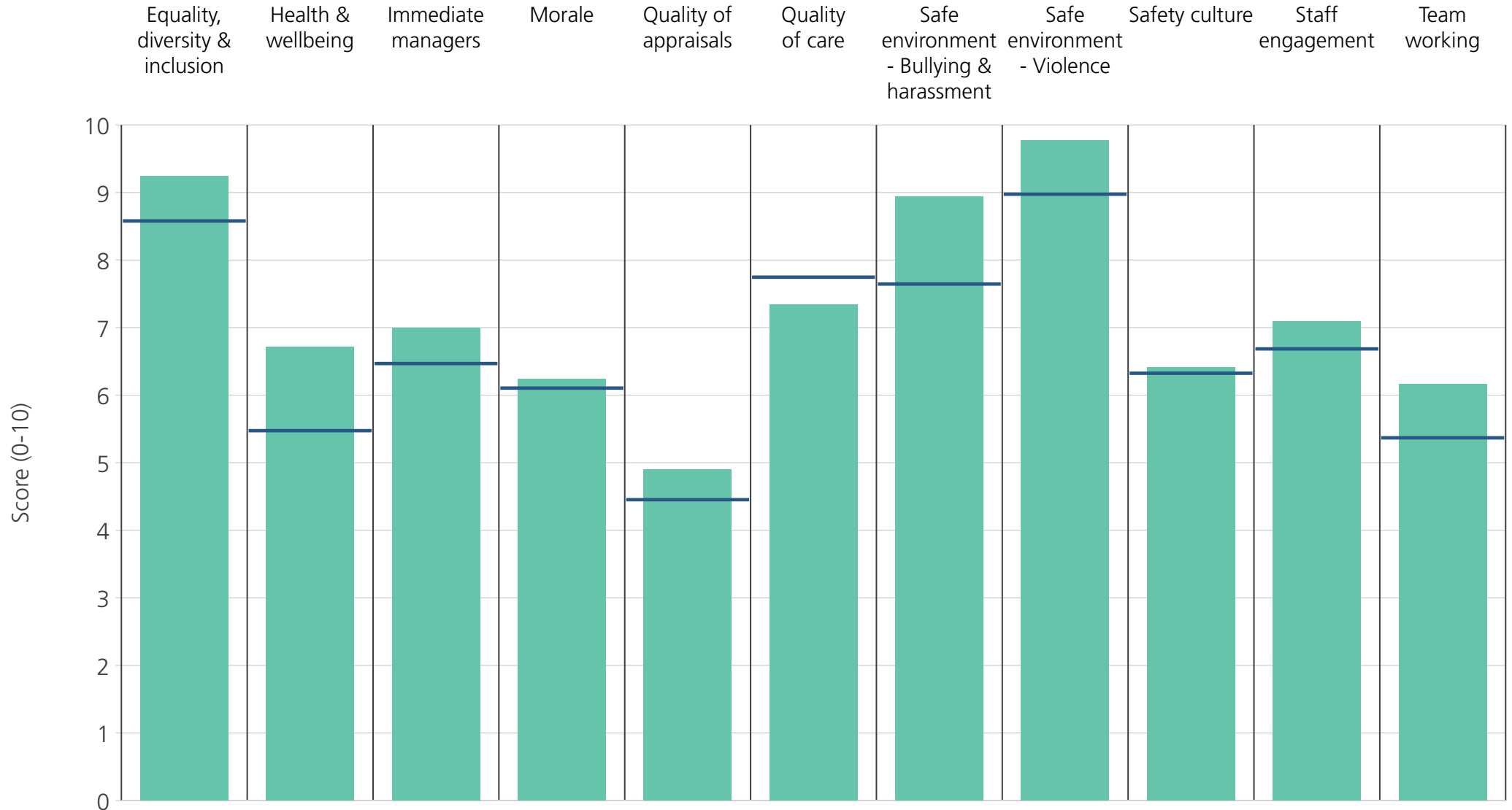
Directorate	8.4	5.2	6.3	6.2	4.2	7.8	7.3	8.5	6.2	6.6	5.1
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	1510	1520	1526	1510	1259	1479	1518	1516	1514	1533	1516



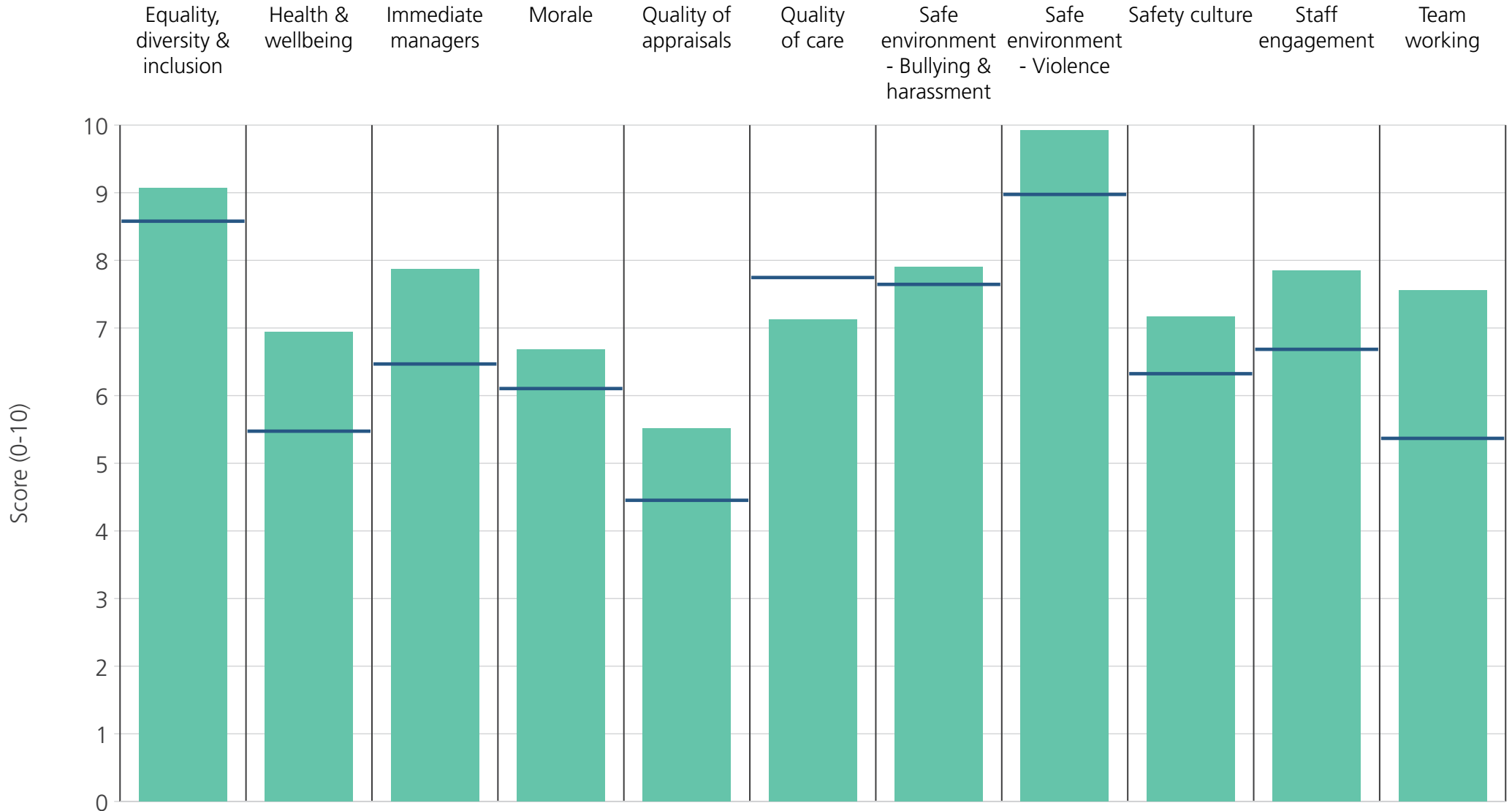
Directorate	9.1	6.6	7.1	6.4	6.0	7.5	8.5	9.7	7.6	7.9	6.4
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	31	31	31	31	25	11	31	31	31	31	31



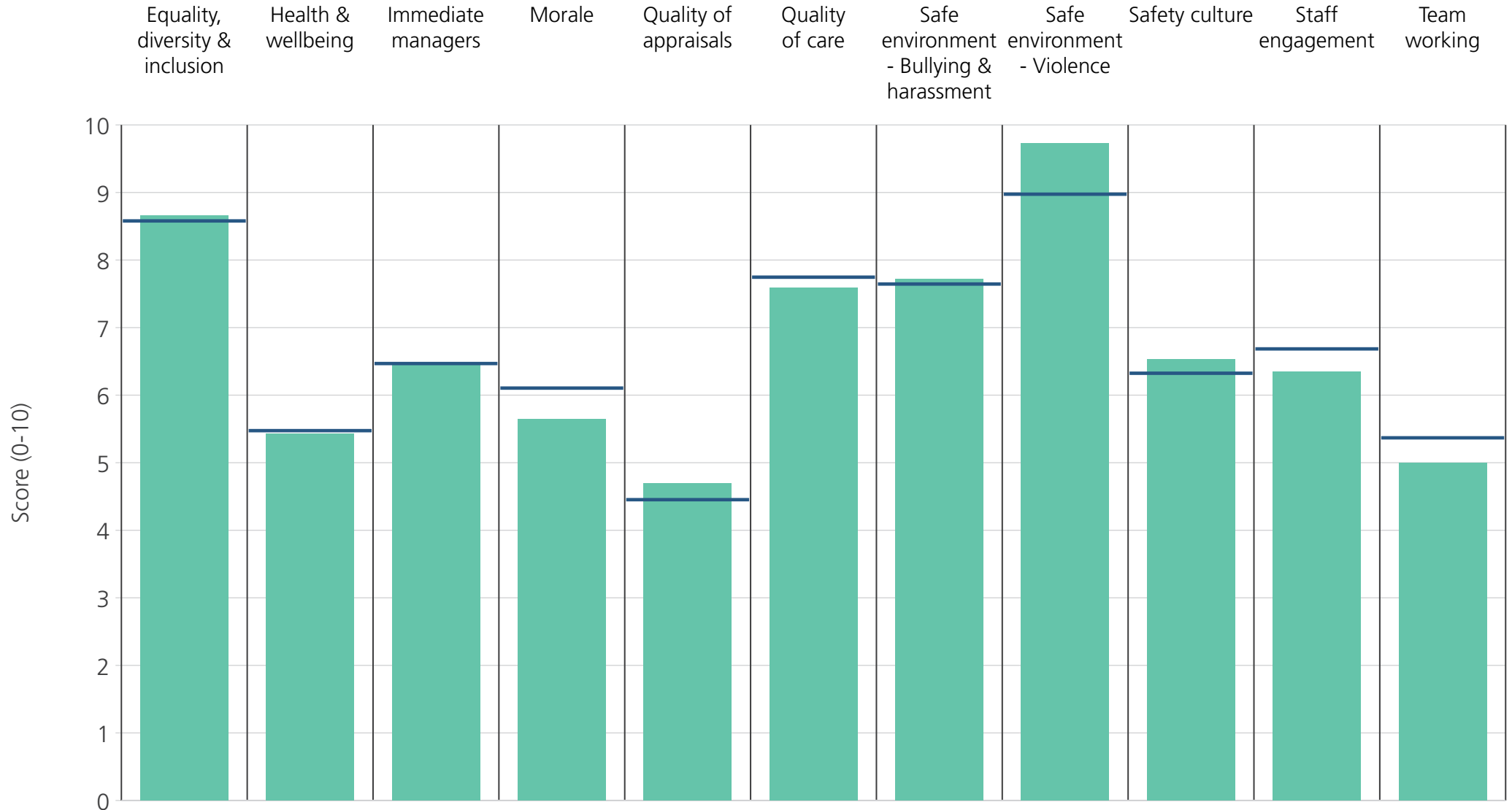
Directorate	9.1	7.3	8.1	7.3	5.1	8.0	8.6	9.7	7.4	7.5	8.0
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	32	32	32	32	31	22	32	32	32	32	31



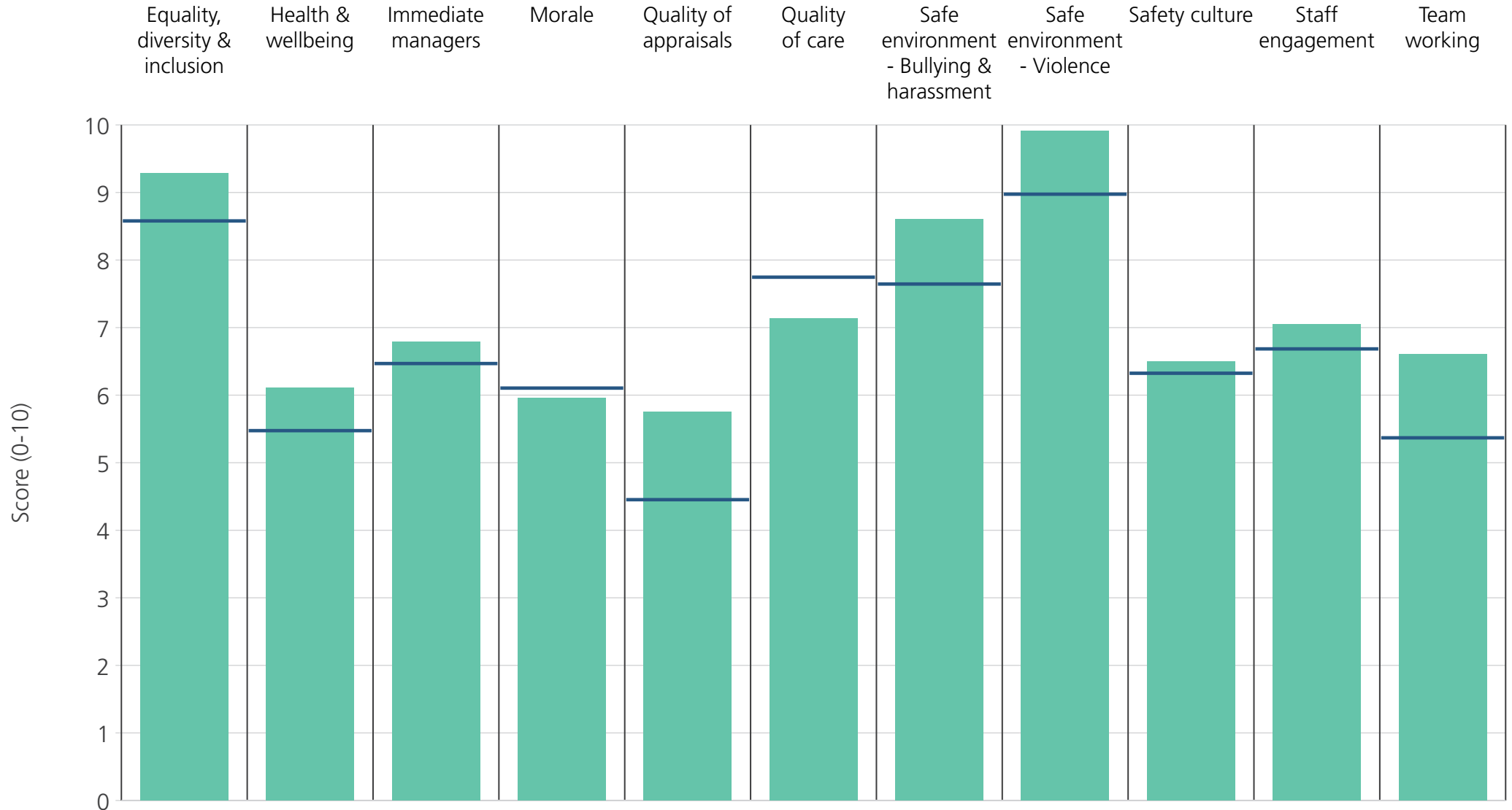
Directorate	9.2	6.7	7.0	6.2	4.9	7.3	8.9	9.8	6.4	7.1	6.2
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	230	230	232	230	185	95	223	229	229	232	230



Directorate	9.1	6.9	7.9	6.7	5.5	7.1	7.9	9.9	7.2	7.8	7.6
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	43	43	43	43	34	22	43	43	42	43	43



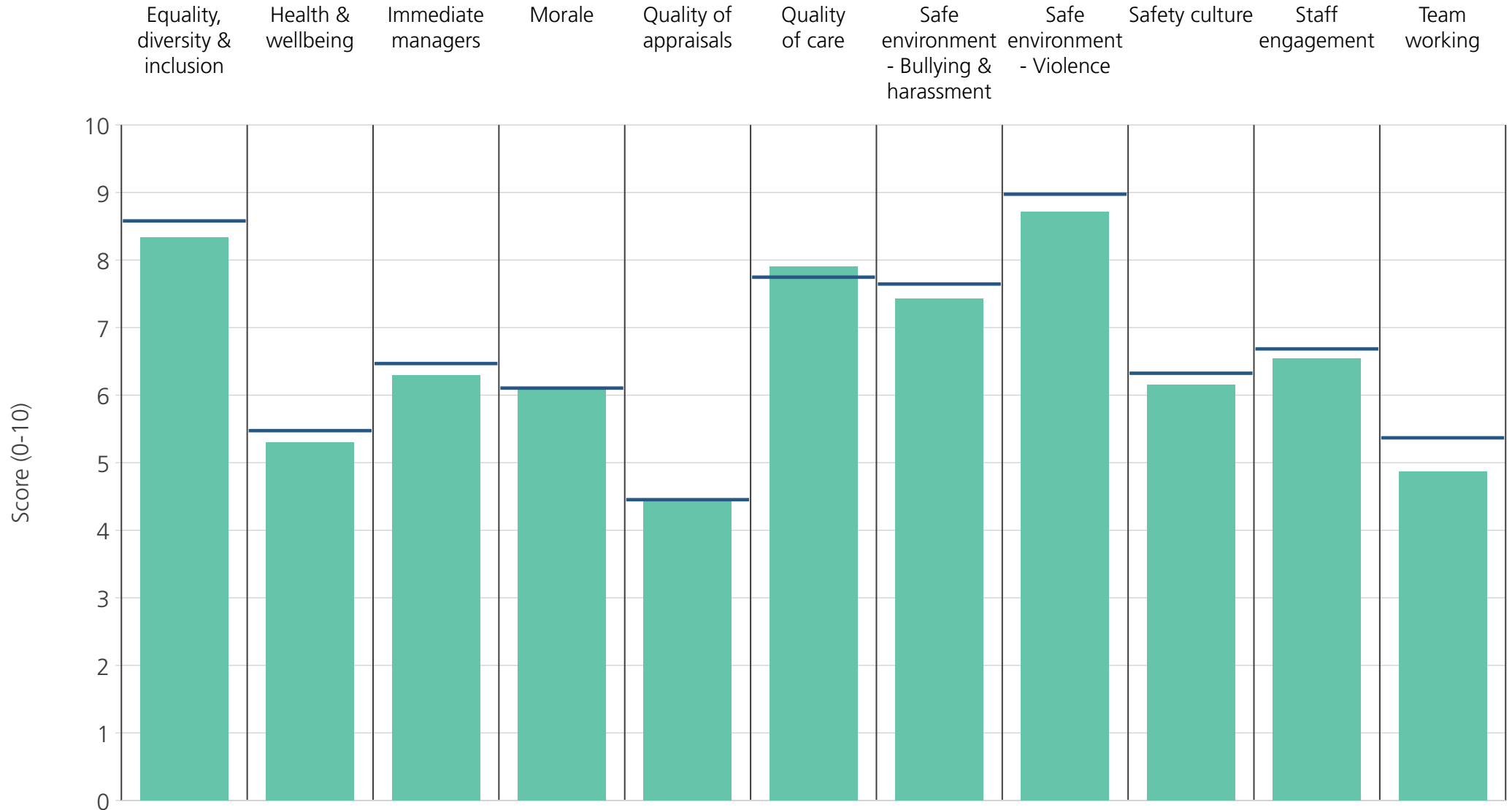
Directorate	8.7	5.4	6.5	5.6	4.7	7.6	7.7	9.7	6.5	6.4	5.0
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	411	411	413	410	299	394	413	410	412	417	409



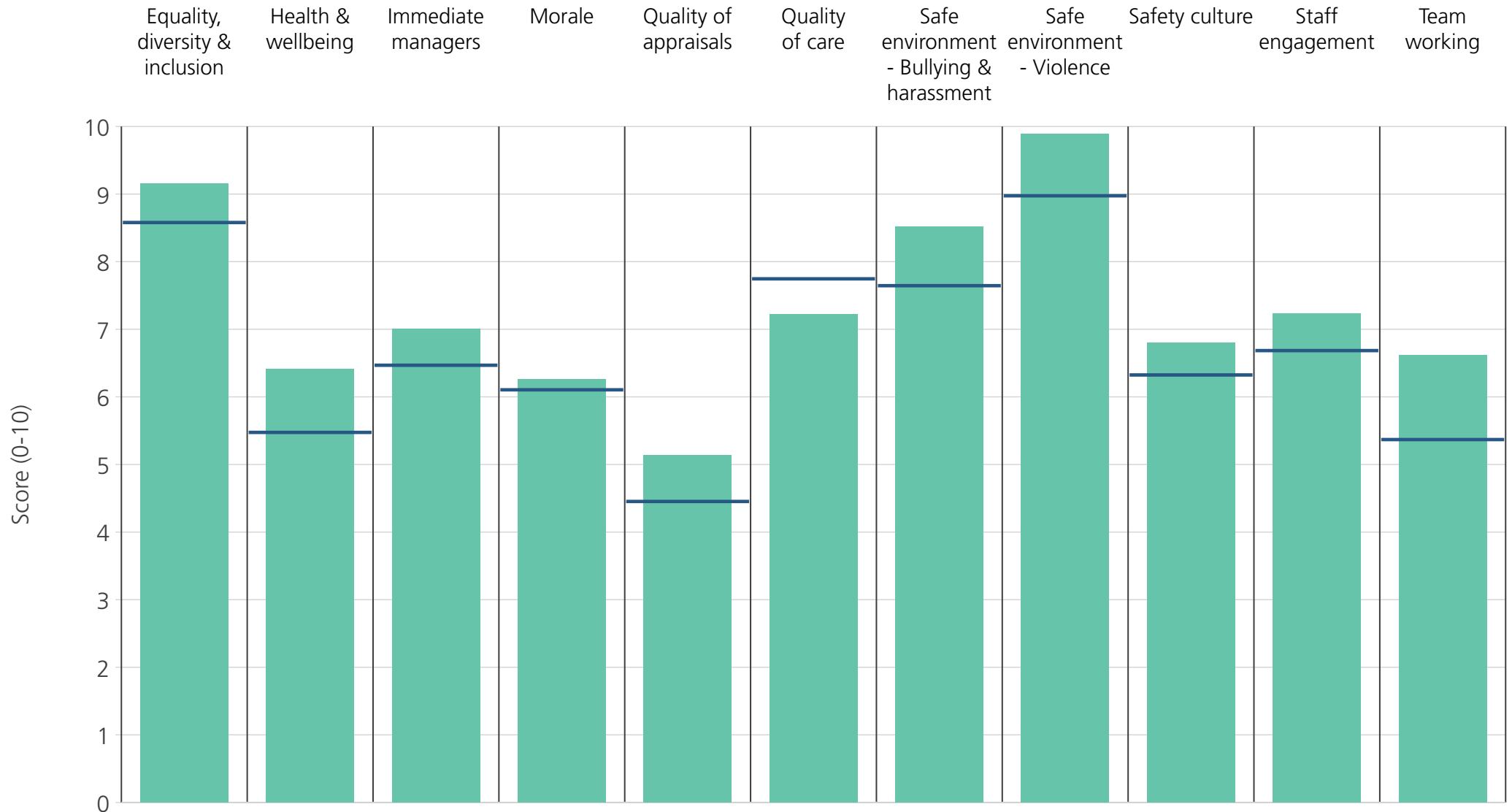
Directorate	9.3	6.1	6.8	6.0	5.8	7.1	8.6	9.9	6.5	7.1	6.6
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	93	93	92	93	73	39	93	93	93	94	92

Directorates 2

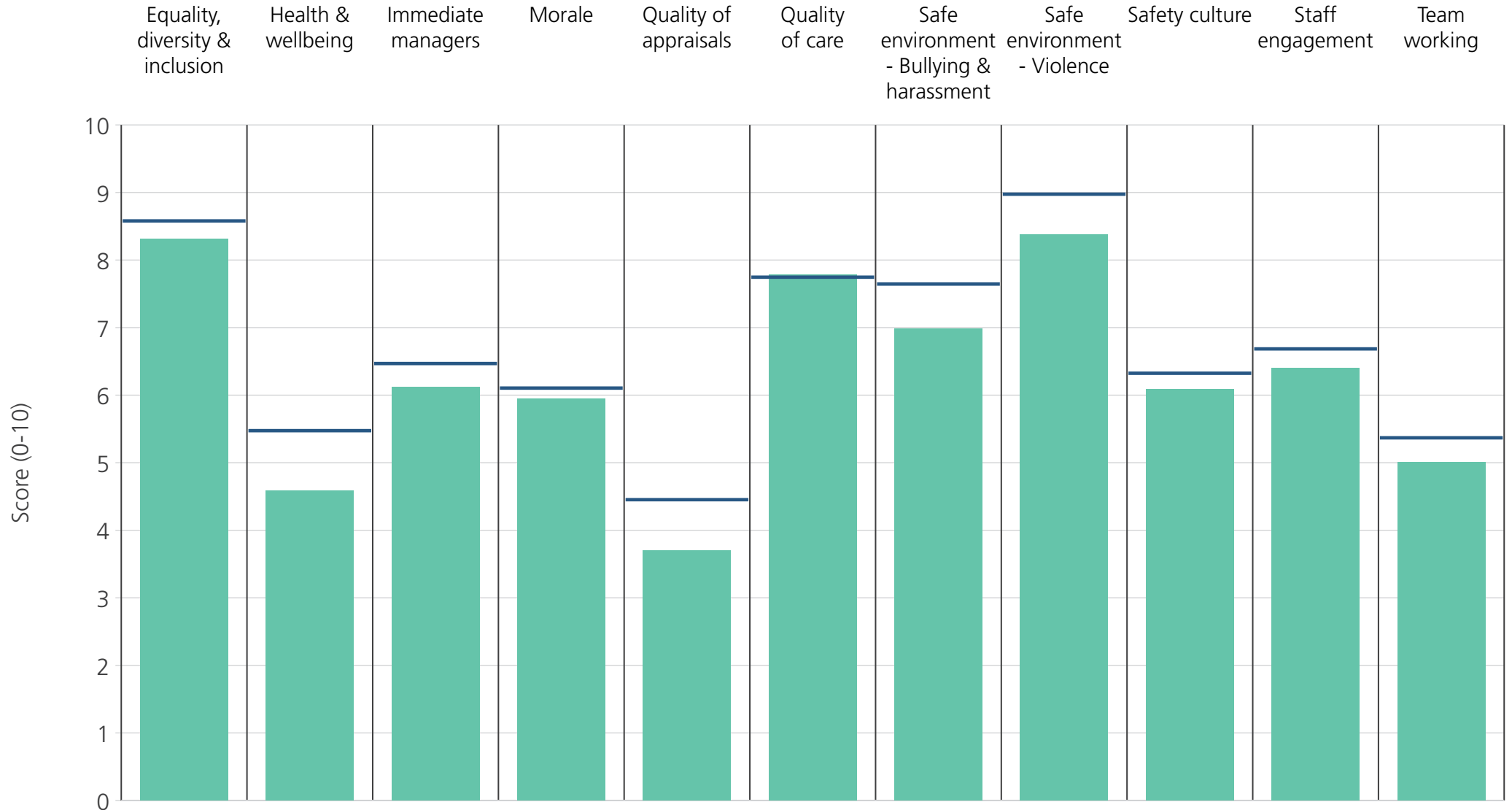
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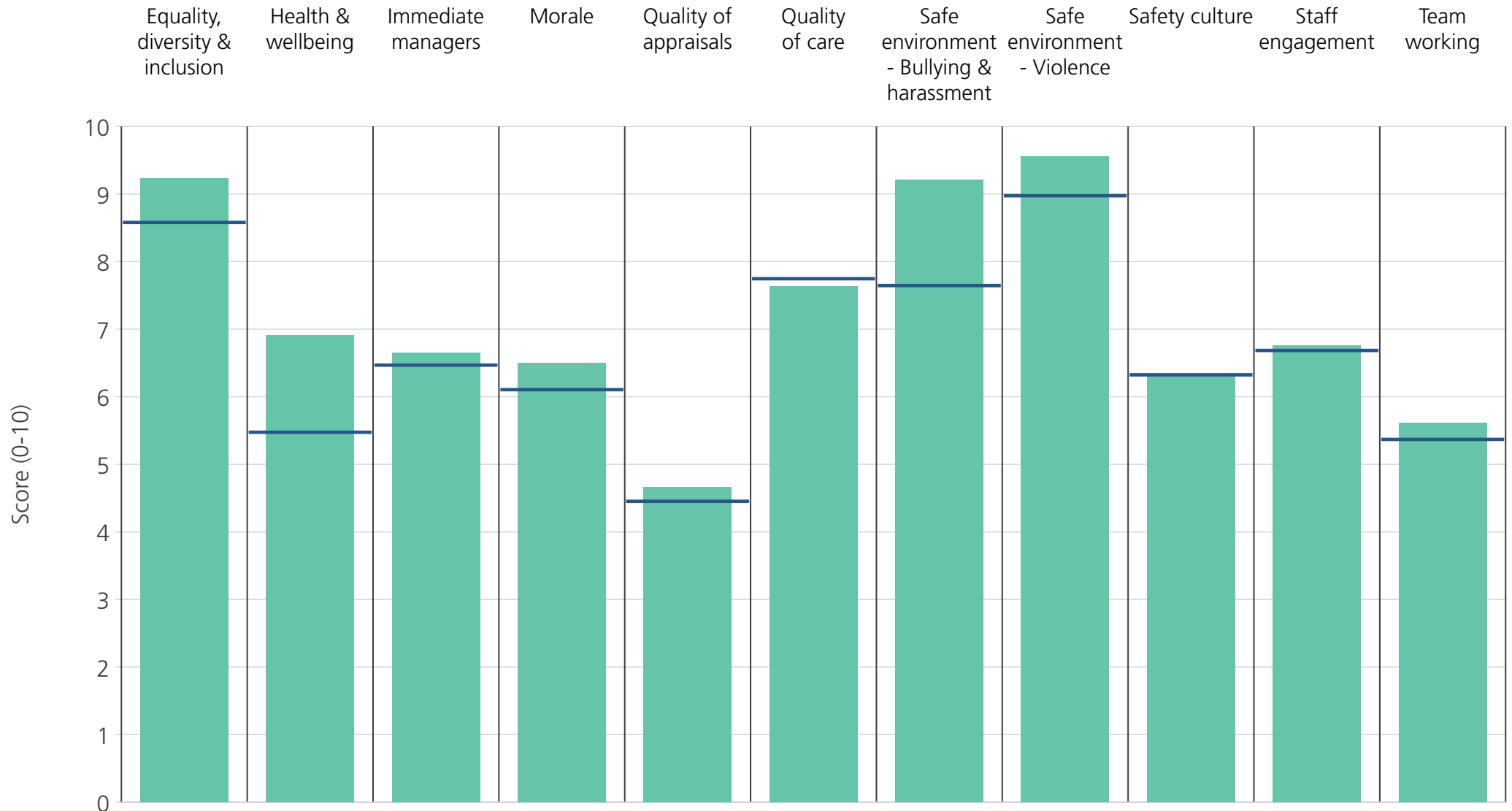
Directorate	8.3	5.3	6.3	6.1	4.4	7.9	7.4	8.7	6.2	6.5	4.9
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	1029	1036	1040	1028	813	1037	1038	1032	1031	1047	1034



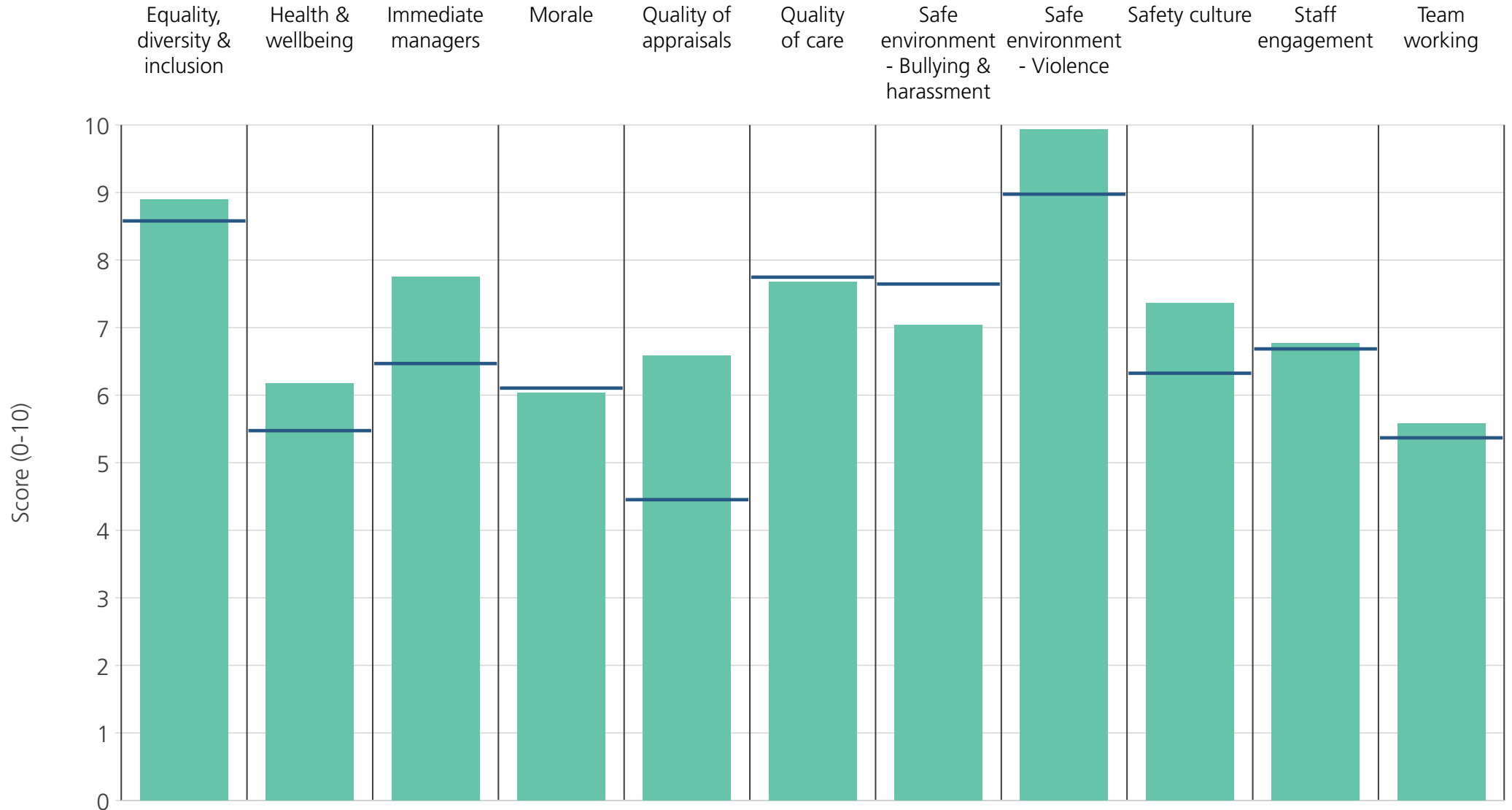
Directorate	9.2	6.4	7.0	6.3	5.1	7.2	8.5	9.9	6.8	7.2	6.6
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	567	571	571	570	456	333	566	569	569	573	565



Directorate	8.3	4.6	6.1	5.9	3.7	7.8	7.0	8.4	6.1	6.4	5.0
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	599	600	603	597	518	605	599	599	600	607	599



Directorate	9.2	6.9	6.7	6.5	4.7	7.6	9.2	9.6	6.3	6.8	5.6
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	105	104	105	104	81	38	101	104	103	105	104



Directorate	8.9	6.2	7.7	6.0	6.6	7.7	7.0	9.9	7.4	6.8	5.6
Your org	8.6	5.5	6.5	6.1	4.5	7.7	7.6	9.0	6.3	6.7	5.4
Responses	50	49	50	50	38	49	49	50	50	50	50