

County Durham and Darlington NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for County Durham and Darlington NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by County Durham and Darlington NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

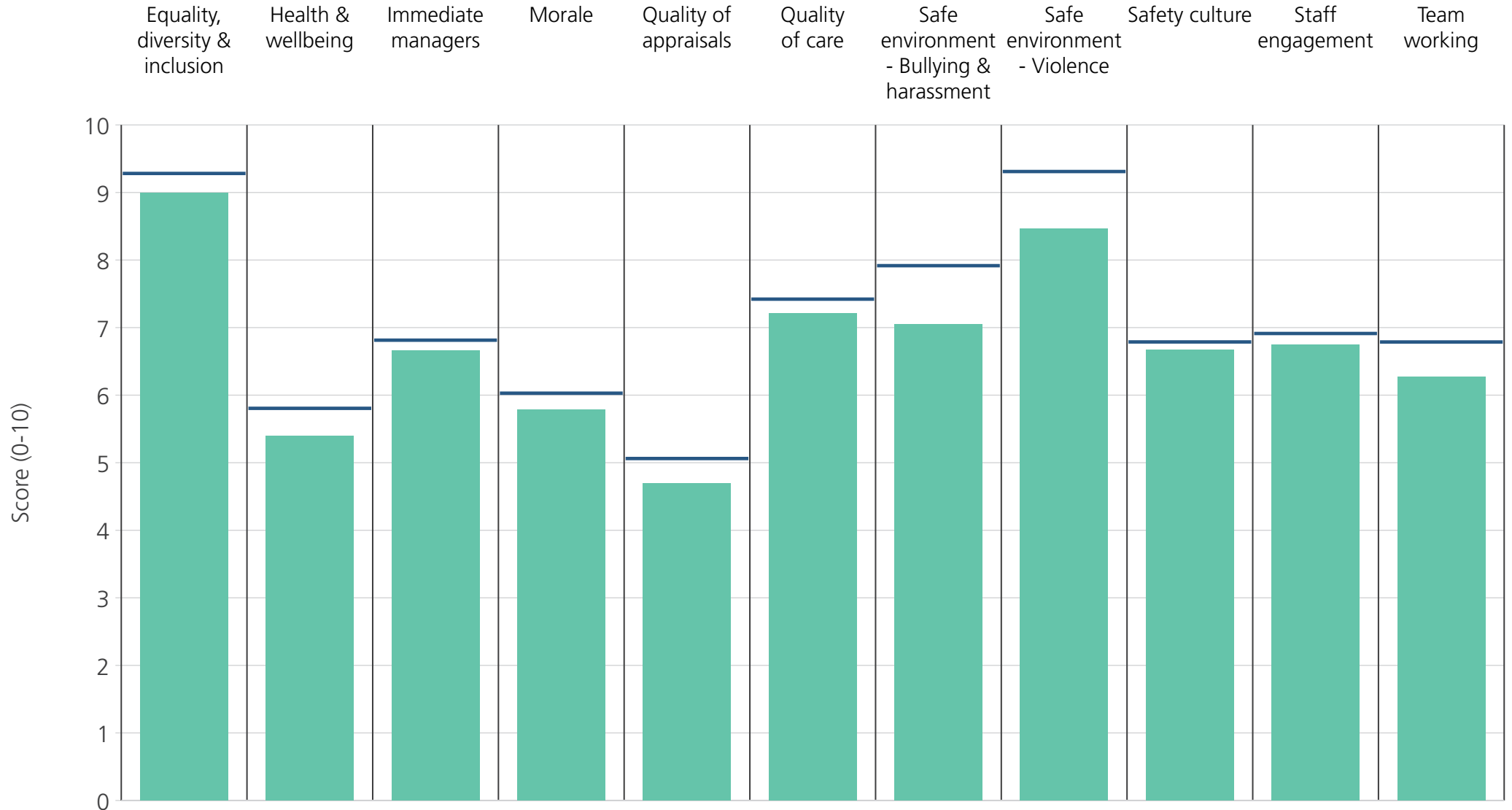
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



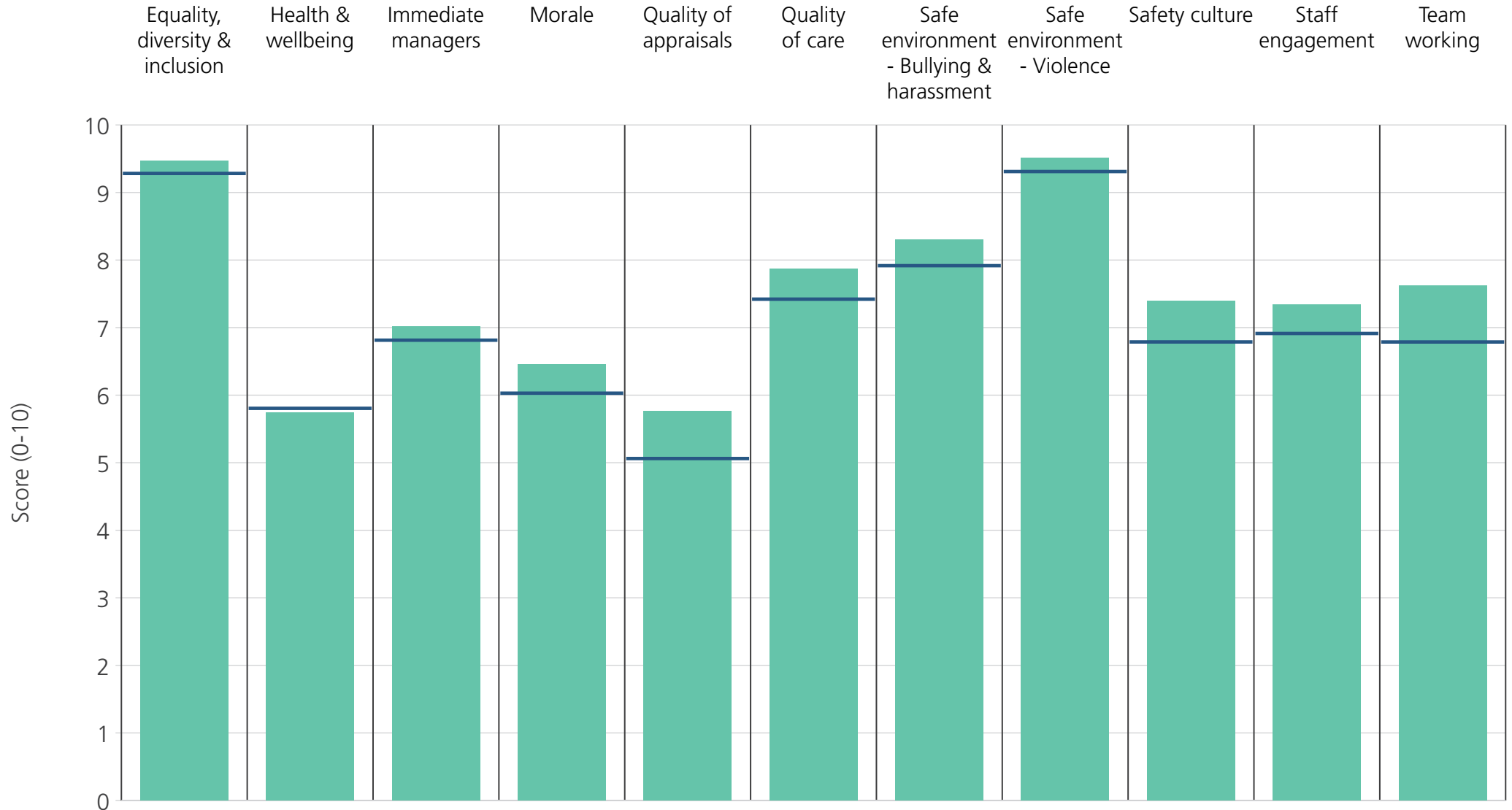
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

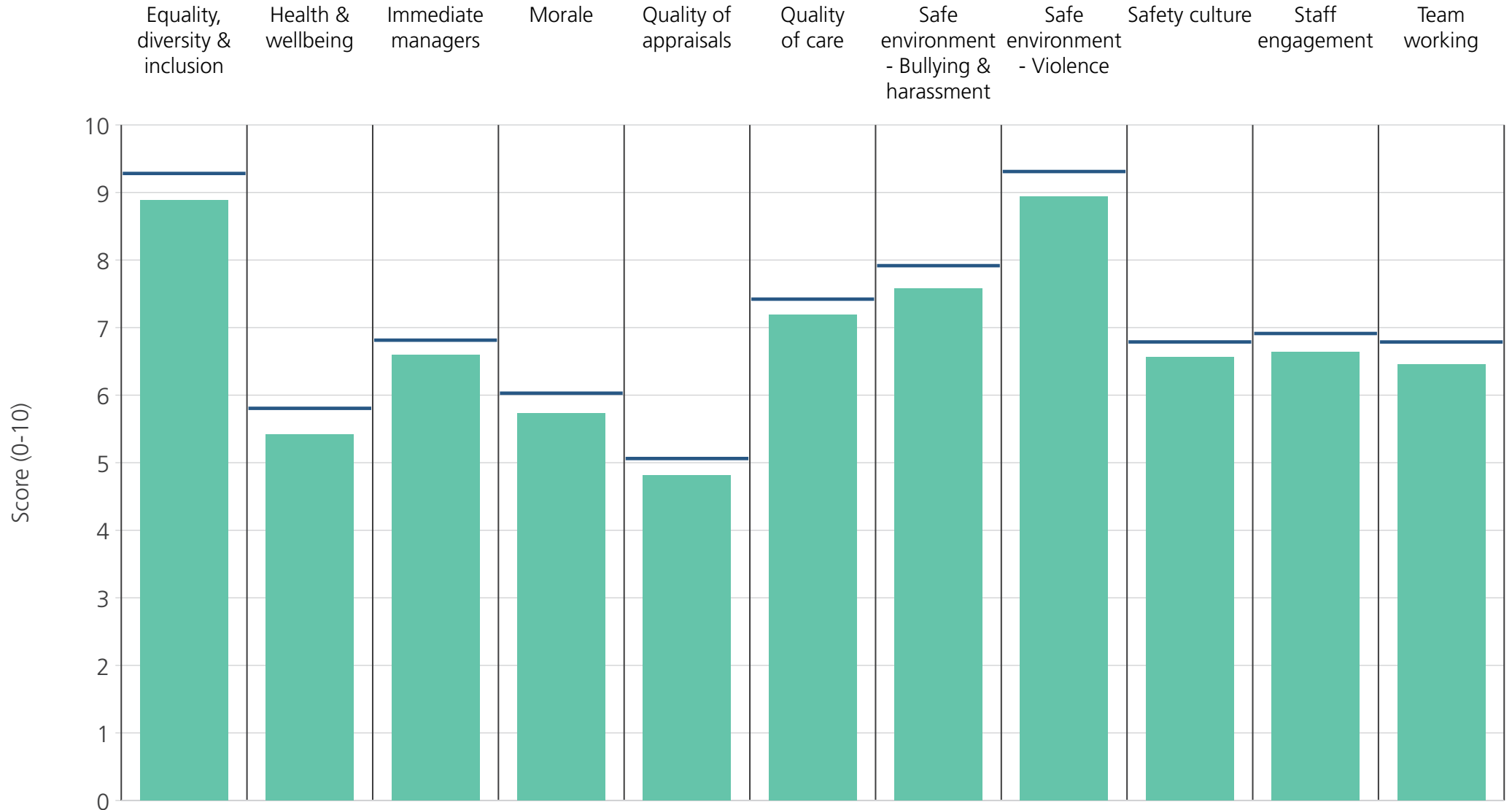
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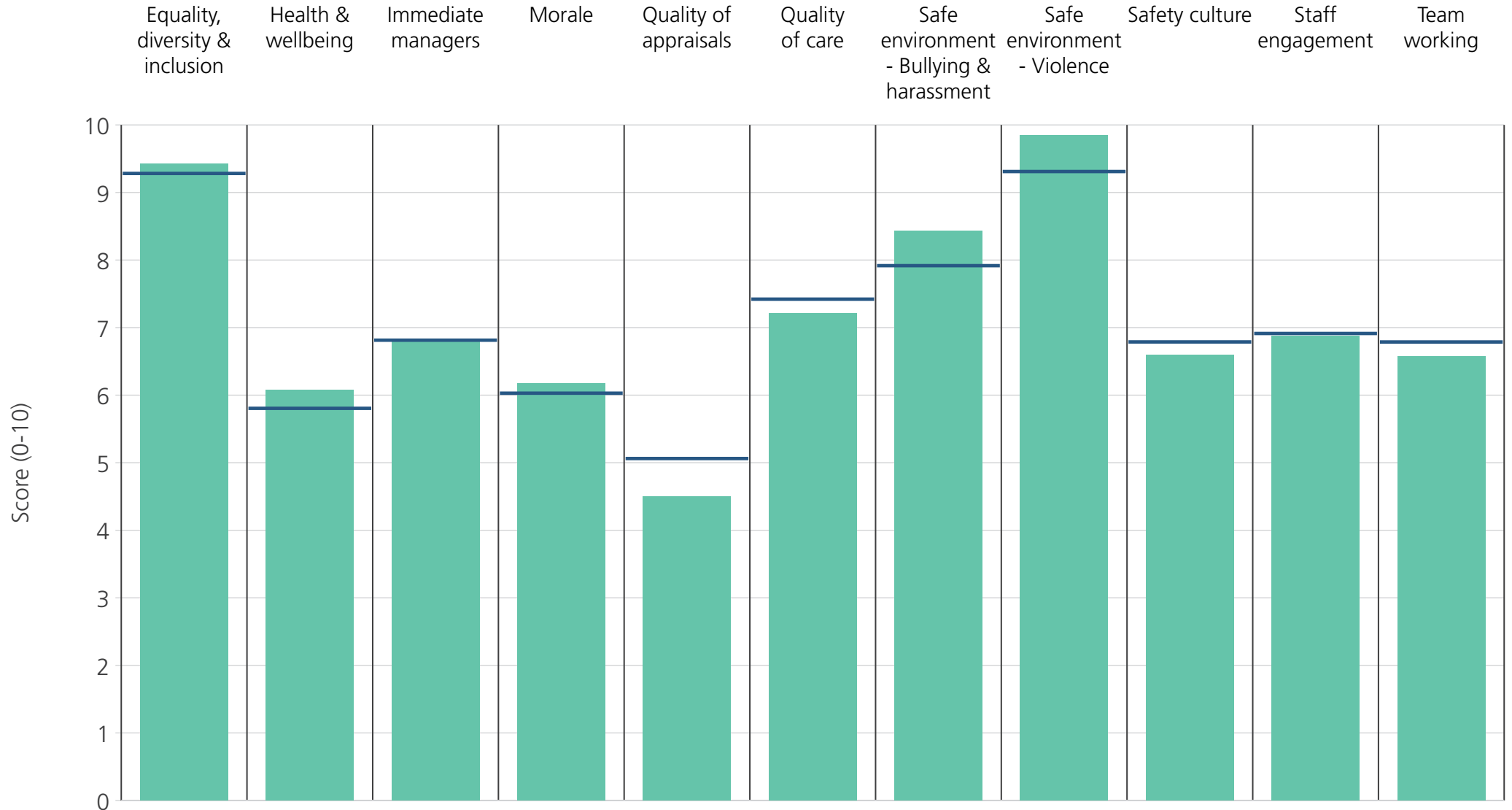
Directorate	9.0	5.4	6.7	5.8	4.7	7.2	7.1	8.5	6.7	6.7	6.3
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	113	112	113	112	95	107	112	112	113	113	111



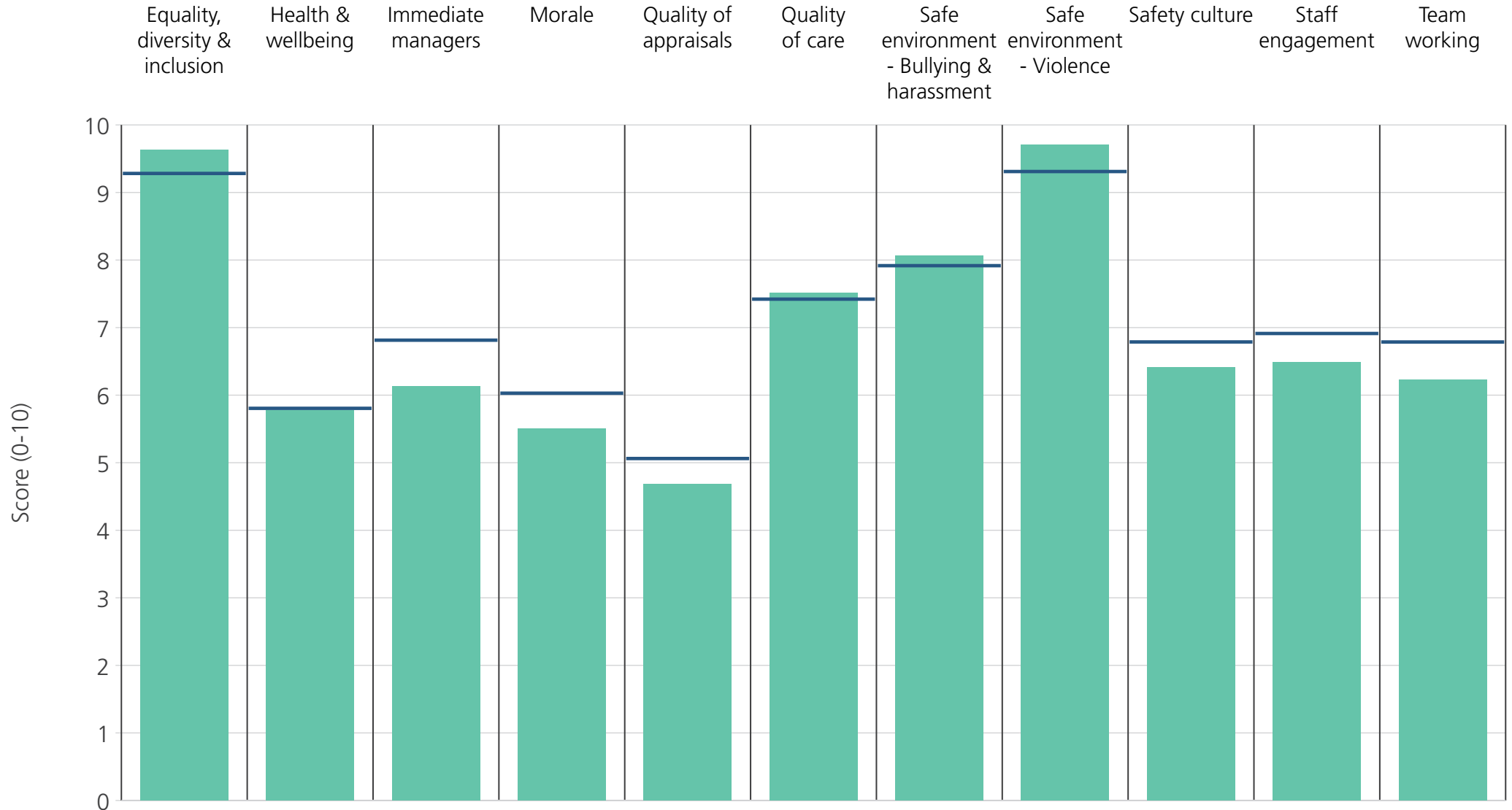
Directorate	9.5	5.7	7.0	6.5	5.8	7.9	8.3	9.5	7.4	7.3	7.6
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	110	110	110	110	107	108	110	109	109	110	108



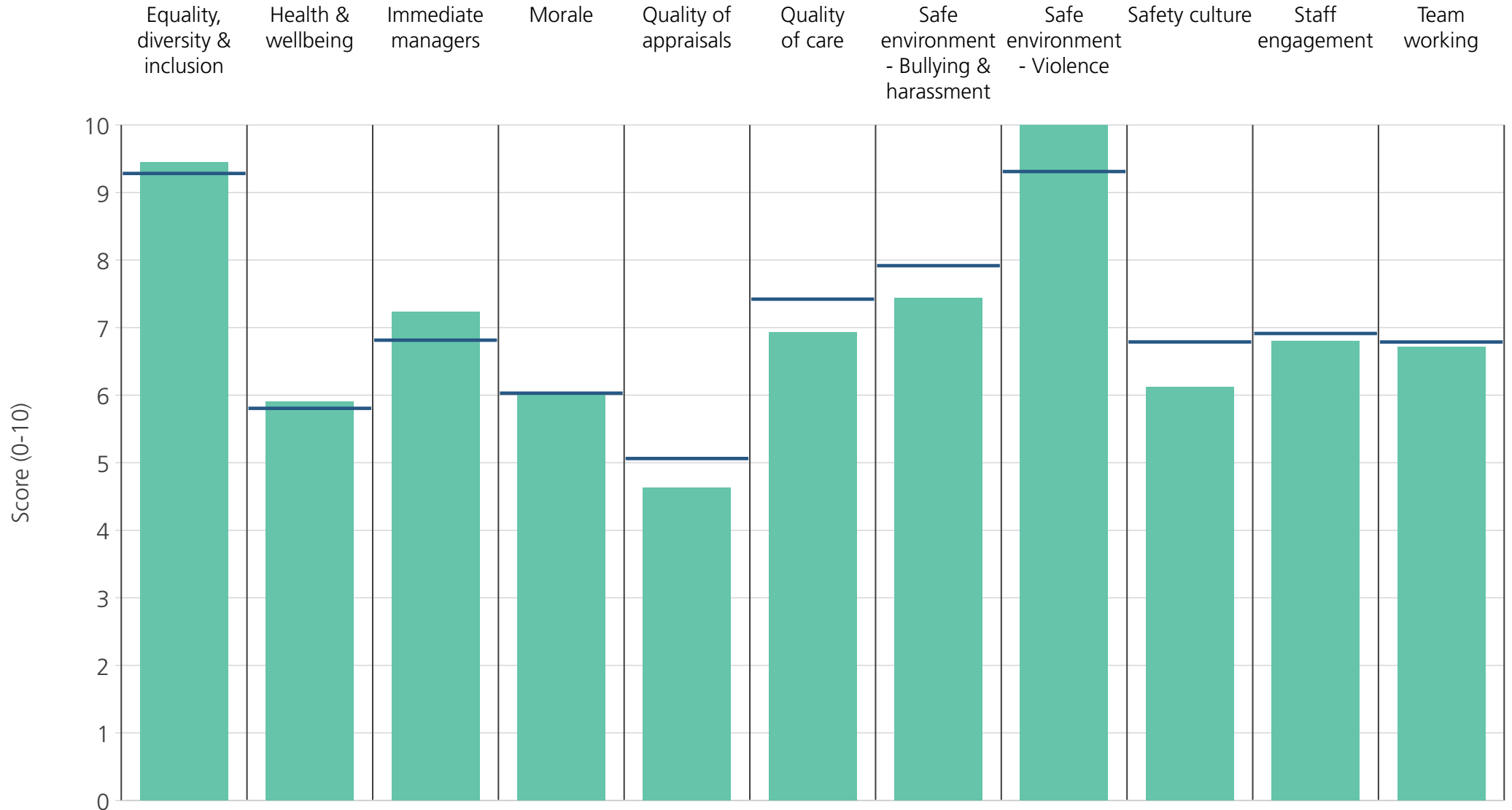
Directorate	8.9	5.4	6.6	5.7	4.8	7.2	7.6	8.9	6.6	6.6	6.5
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	91	91	91	89	82	86	90	91	91	91	91



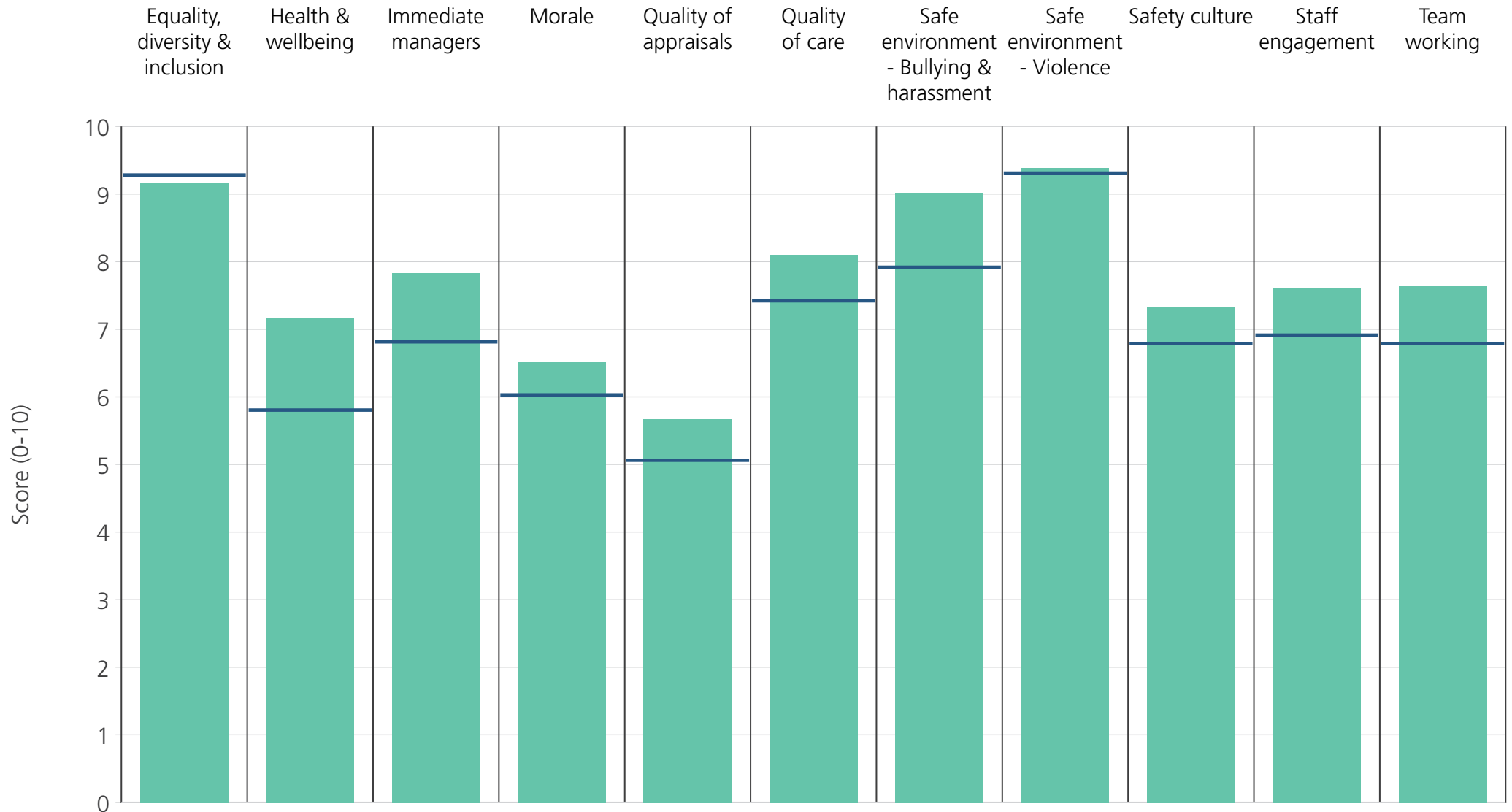
Directorate	9.4	6.1	6.8	6.2	4.5	7.2	8.4	9.8	6.6	6.9	6.6
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	64	65	66	65	61	58	65	65	65	66	65



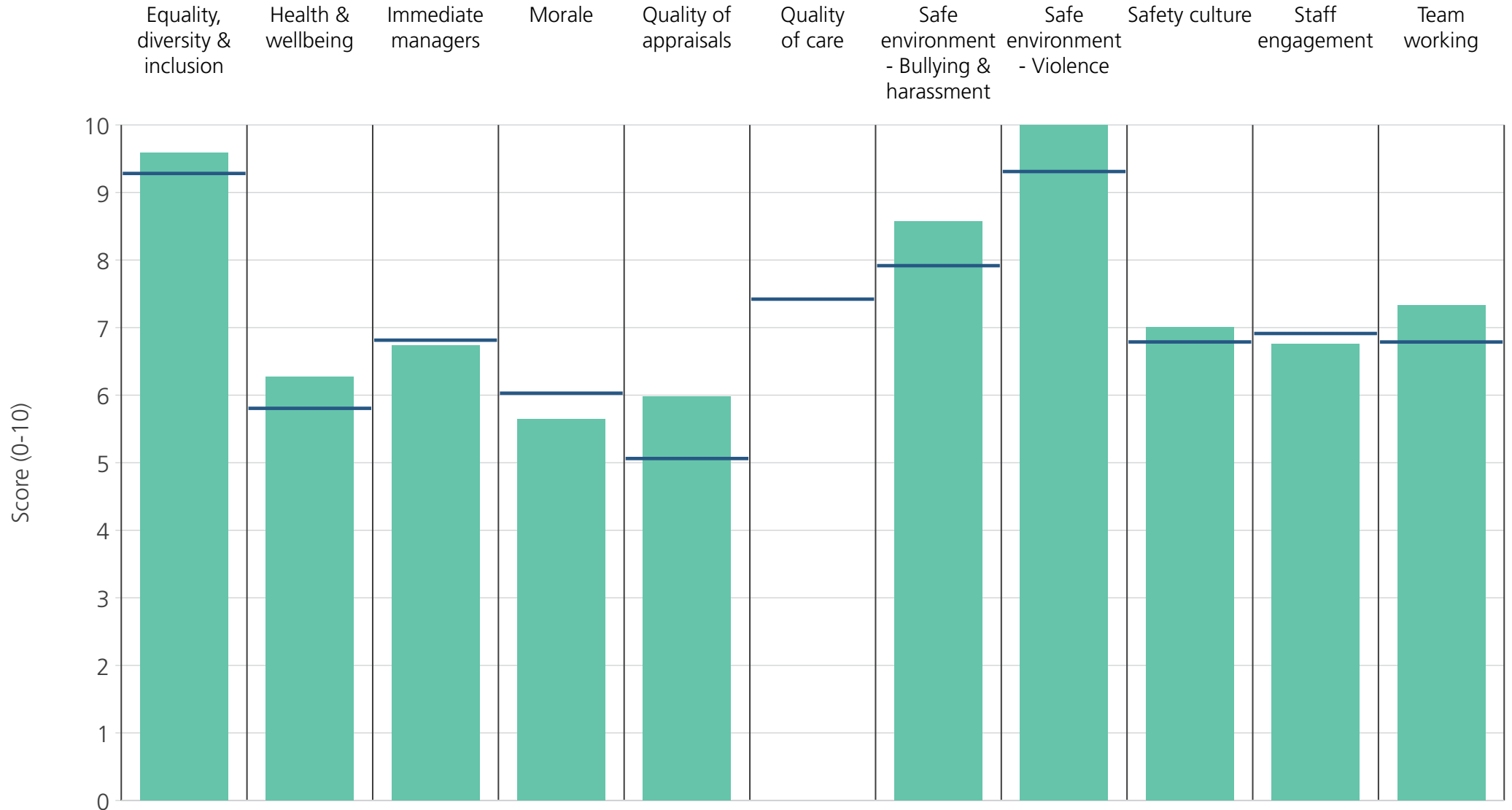
Directorate	9.6	5.8	6.1	5.5	4.7	7.5	8.1	9.7	6.4	6.5	6.2
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	68	68	68	67	56	65	67	68	68	68	67



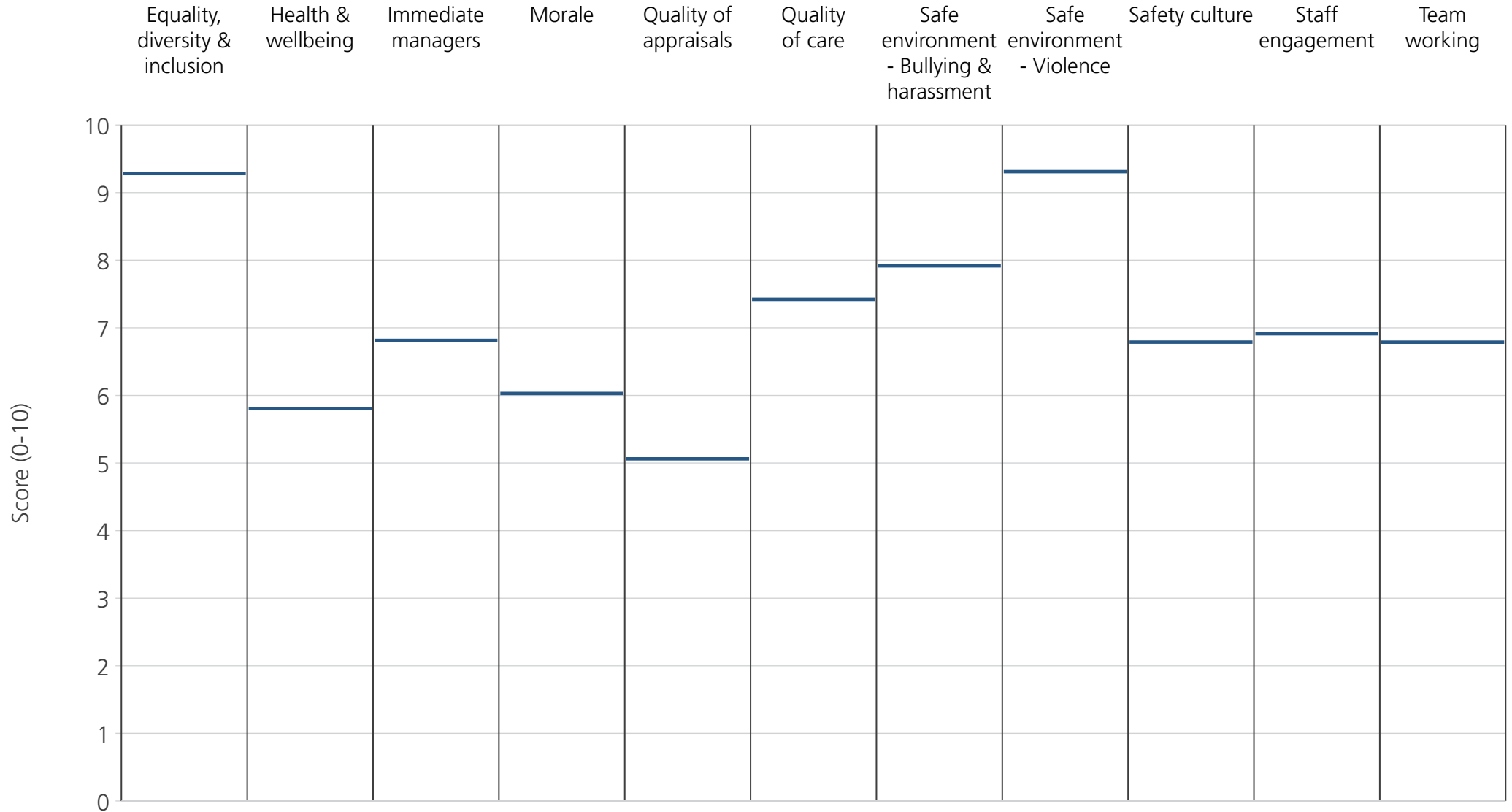
Directorate	9.4	5.9	7.2	6.0	4.6	6.9	7.4	10.0	6.1	6.8	6.7
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	27	27	27	27	25	25	26	27	27	27	27



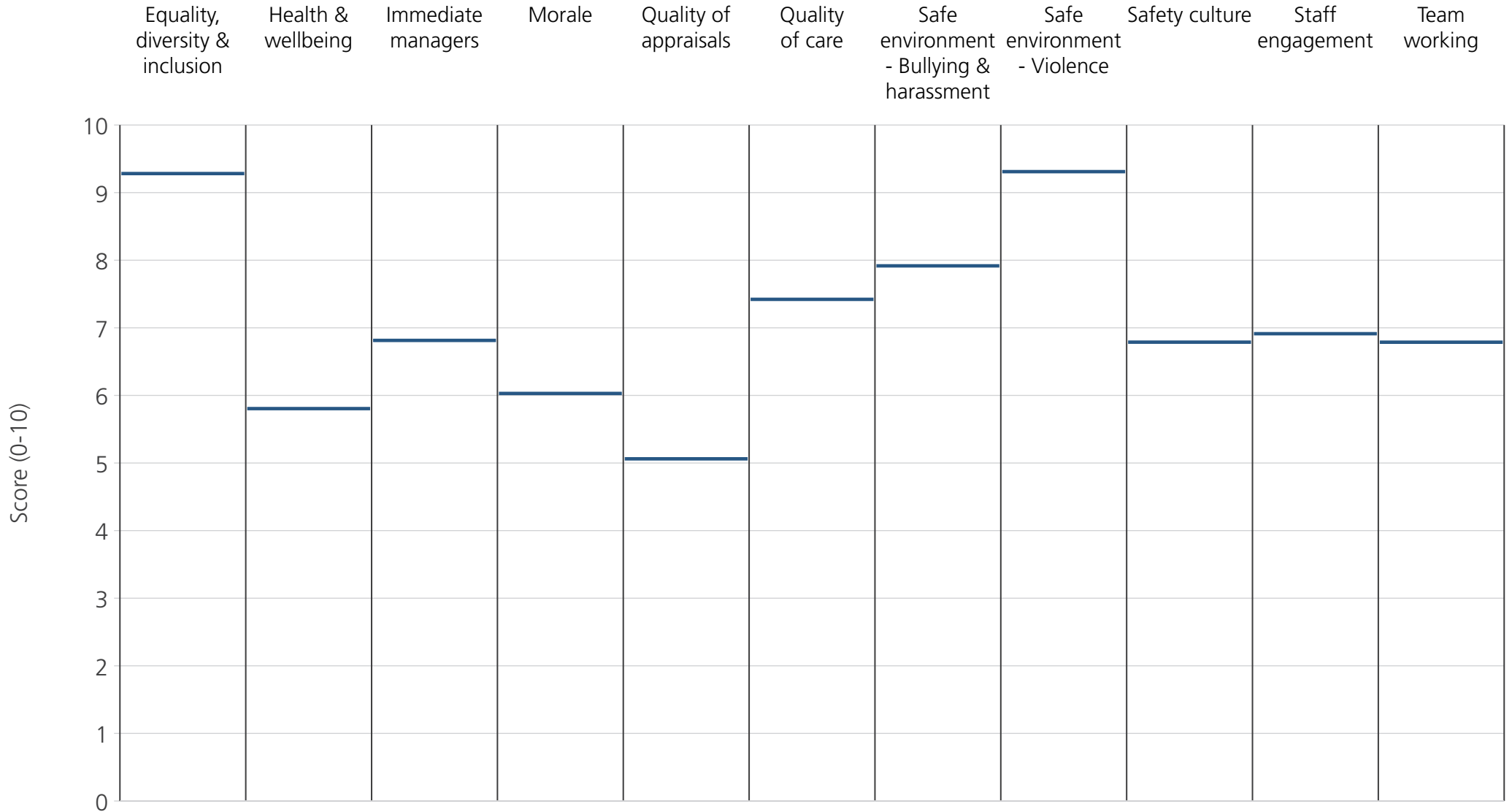
Directorate	9.2	7.2	7.8	6.5	5.7	8.1	9.0	9.4	7.3	7.6	7.6
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	28	28	27	28	25	19	27	27	28	28	28



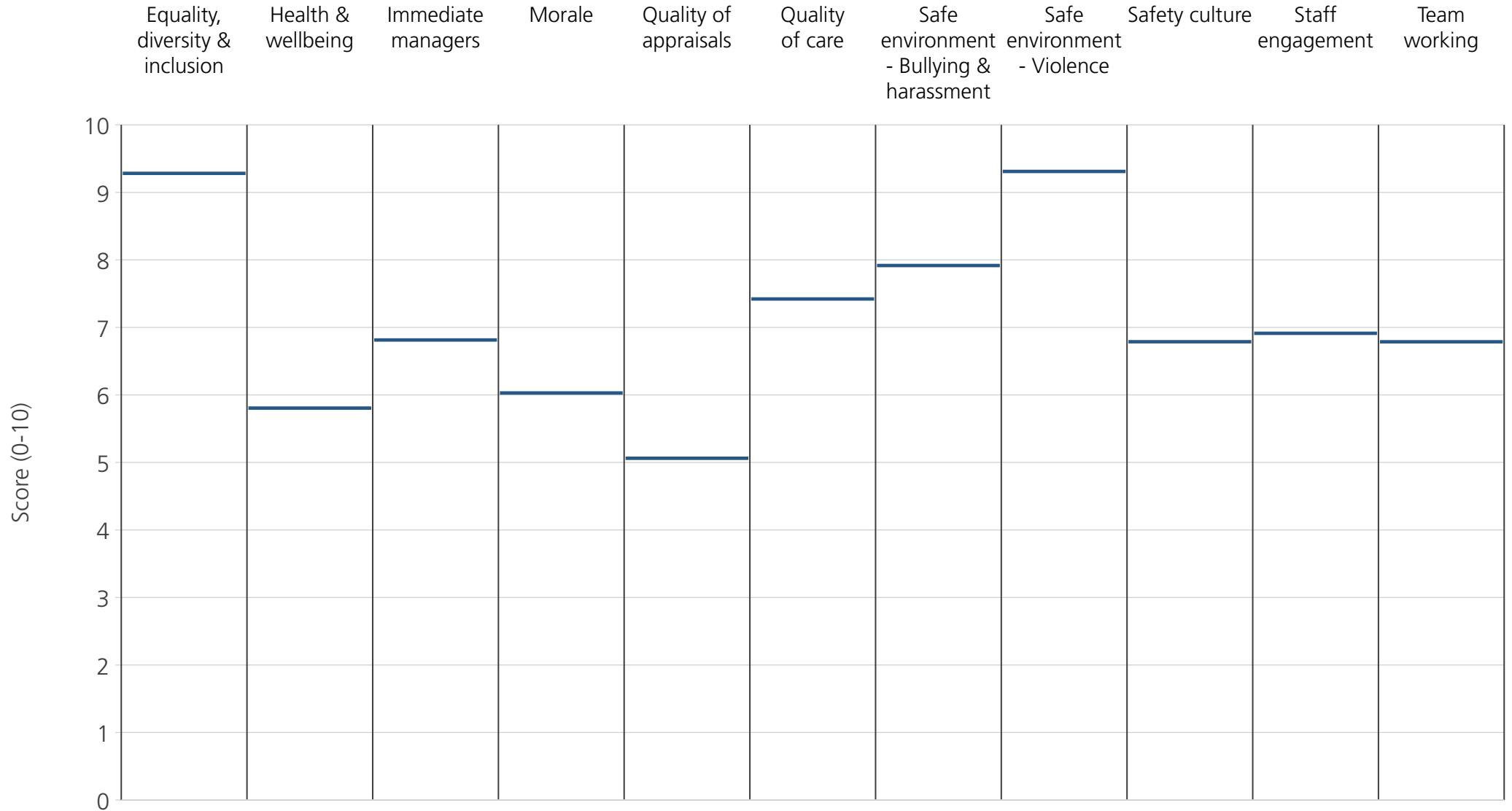
Directorate	9.6	6.3	6.7	5.6	6.0		8.6	10.0	7.0	6.8	7.3
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	14	15	15	15	14	8	14	14	14	15	15



Directorate	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	10	10	10	9	10	6	10	10	10	10	10



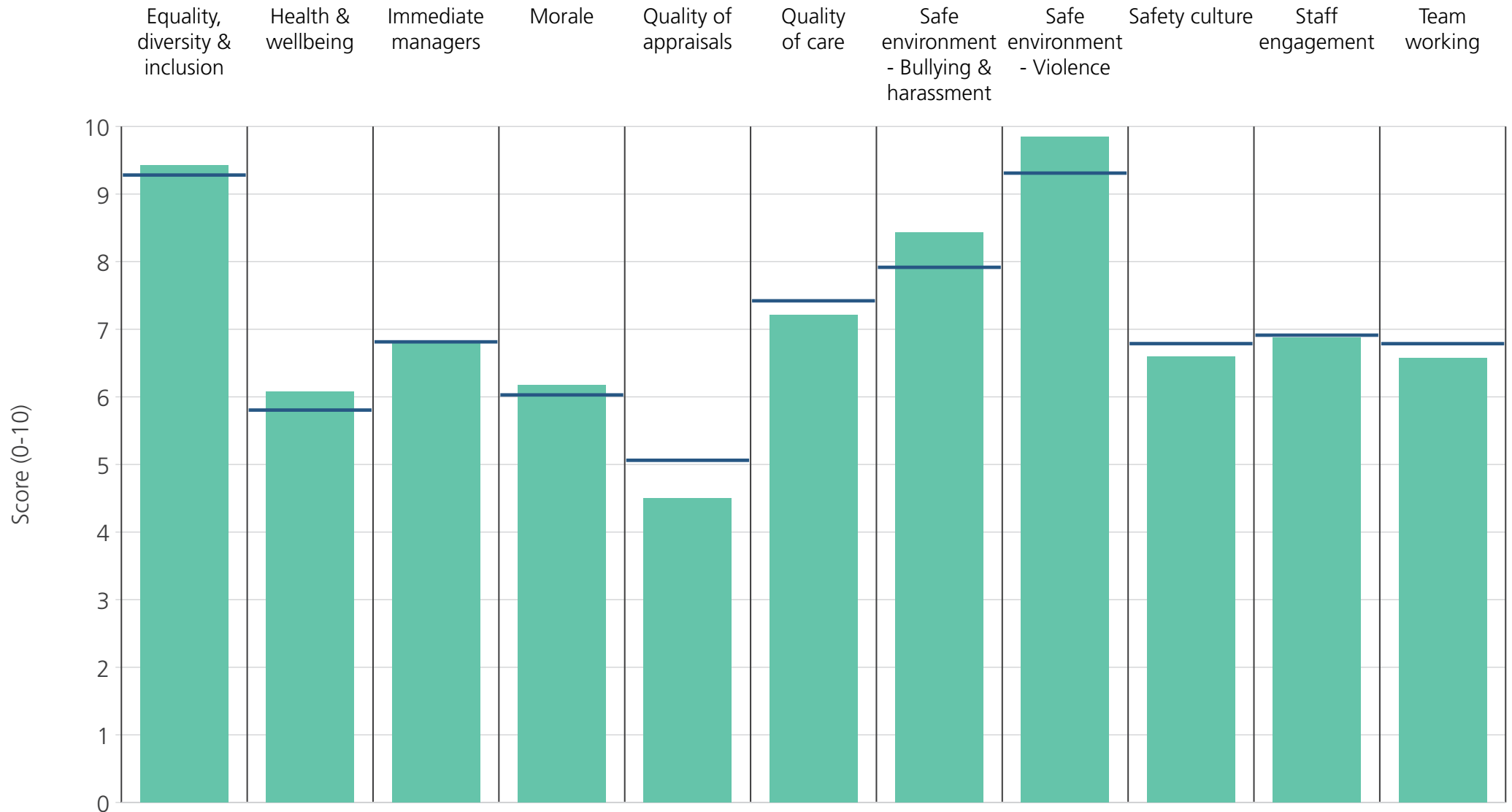
Directorate	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	9	9	9	9	8	4	9	9	9	9	9



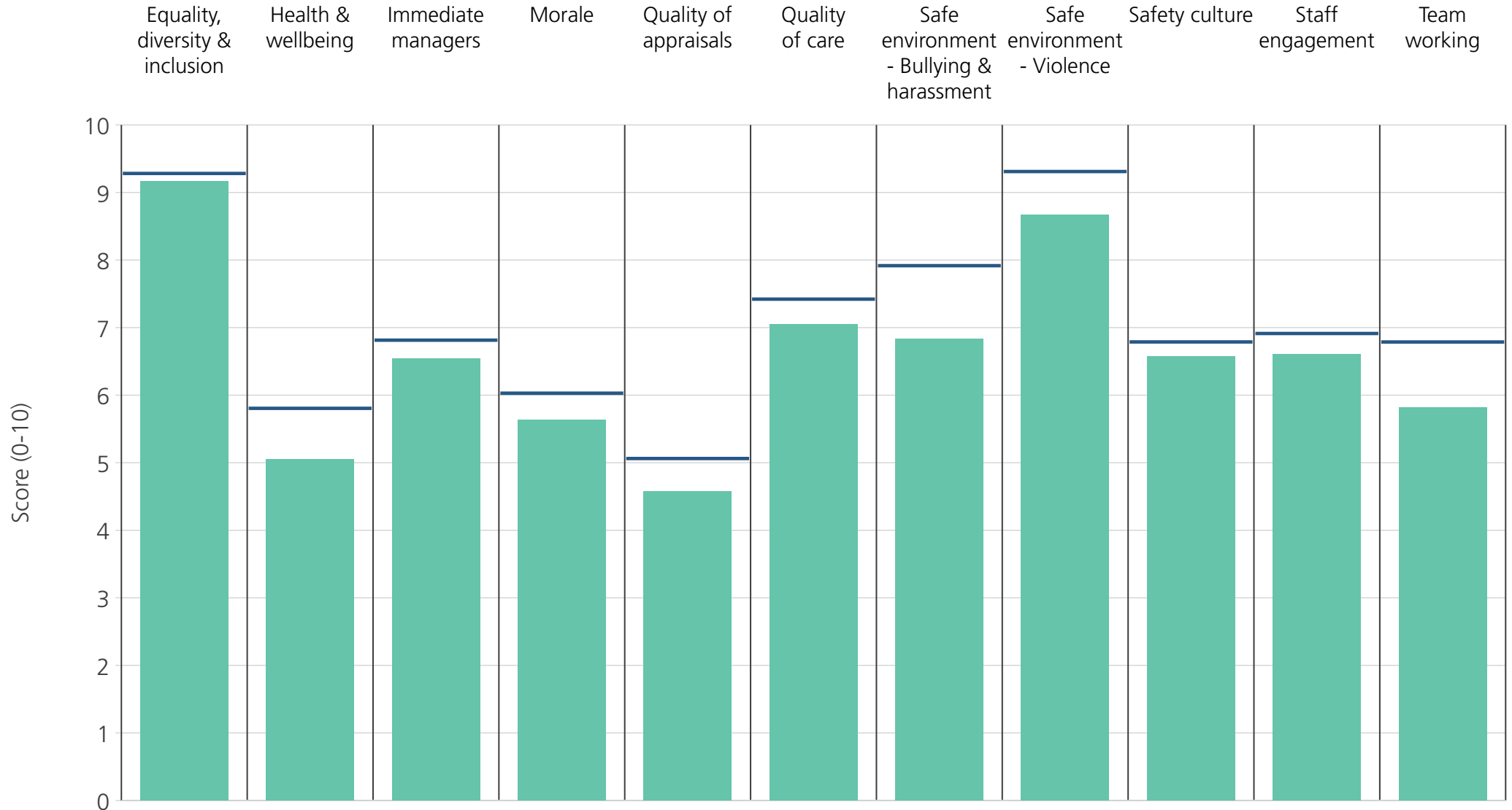
Directorate	Equality, diversity & inclusion	Health & wellbeing	Immediate managers	Morale	Quality of appraisals	Quality of care	Safe environment - Bullying & harassment	Safe environment - Violence	Safety culture	Staff engagement	Team working
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	2	2	2	2	2	0	2	2	2	2	2

Directorates 2

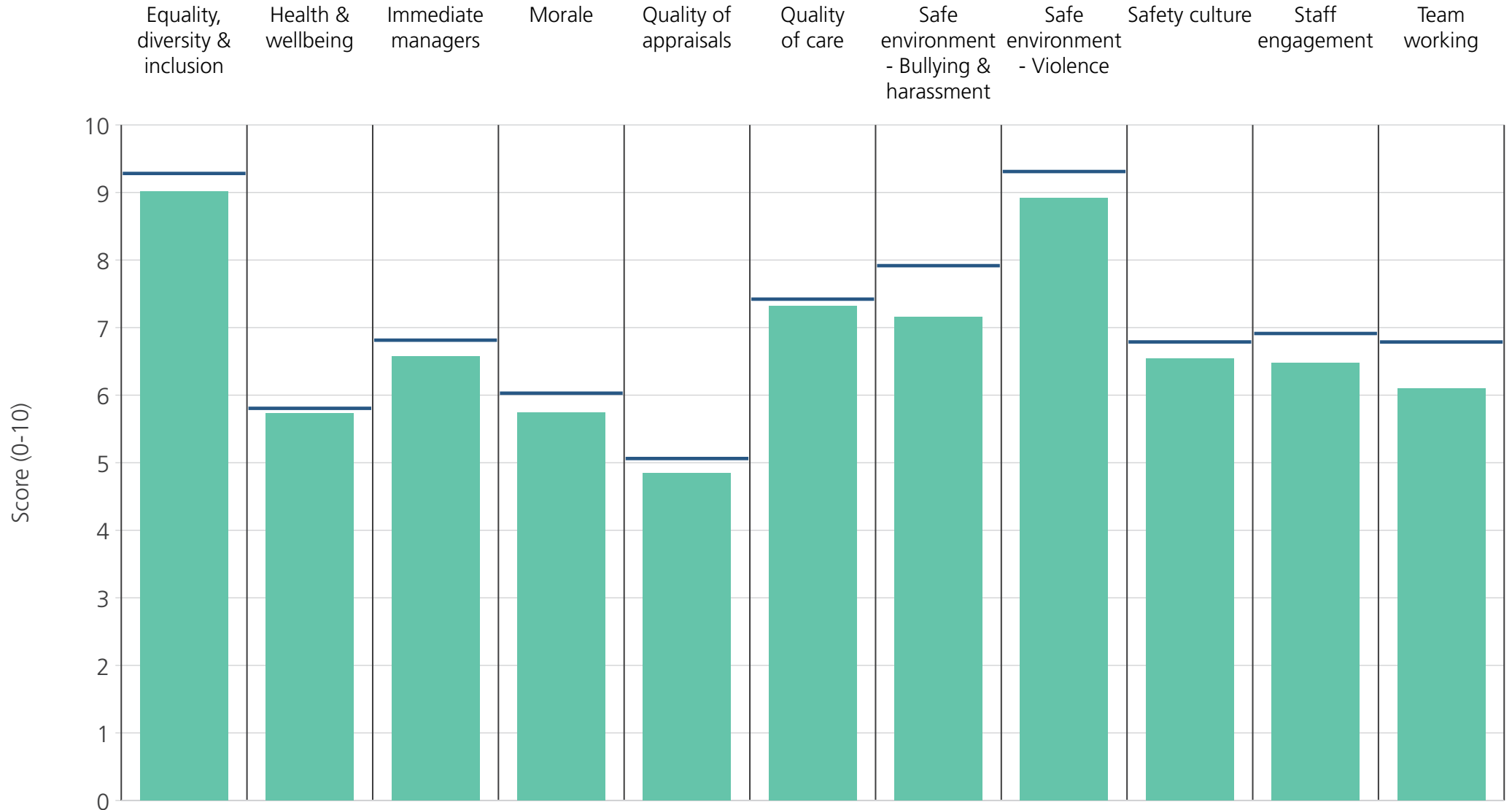
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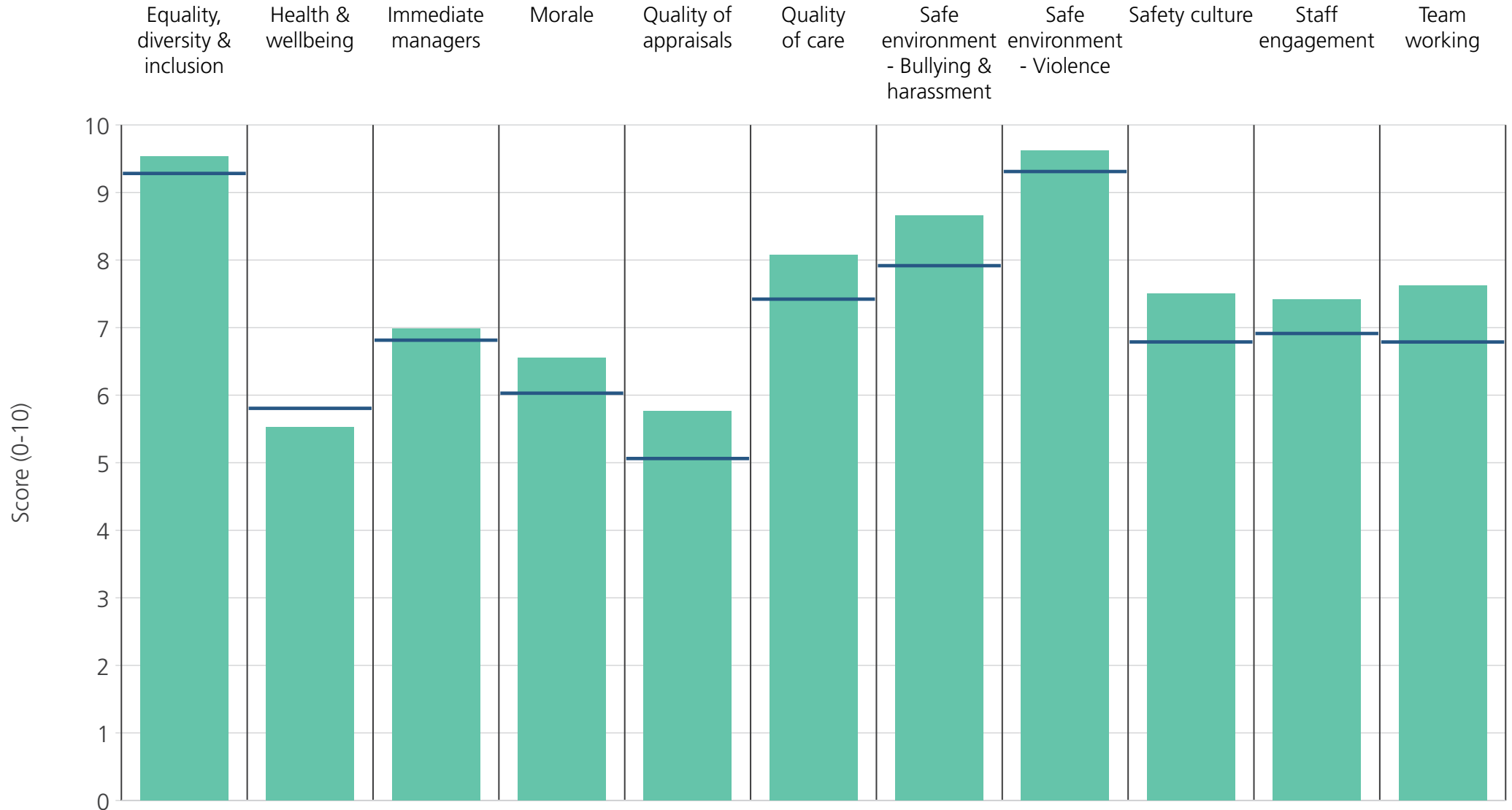
Directorate	9.4	6.1	6.8	6.2	4.5	7.2	8.4	9.8	6.6	6.9	6.6
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	64	65	66	65	61	58	65	65	65	66	65



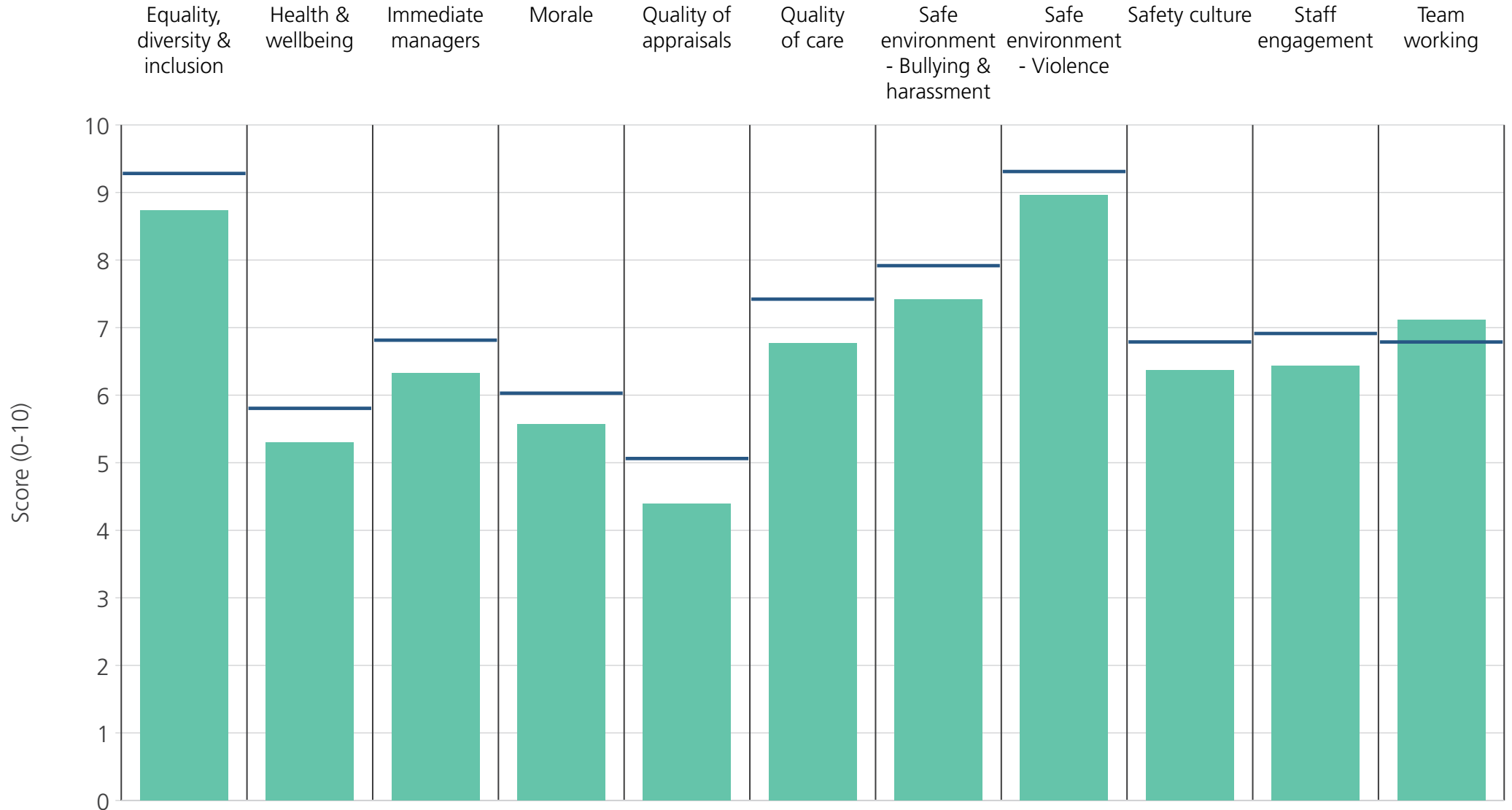
Directorate	9.2	5.0	6.5	5.6	4.6	7.0	6.8	8.7	6.6	6.6	5.8
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	41	41	41	41	36	37	41	40	41	41	40



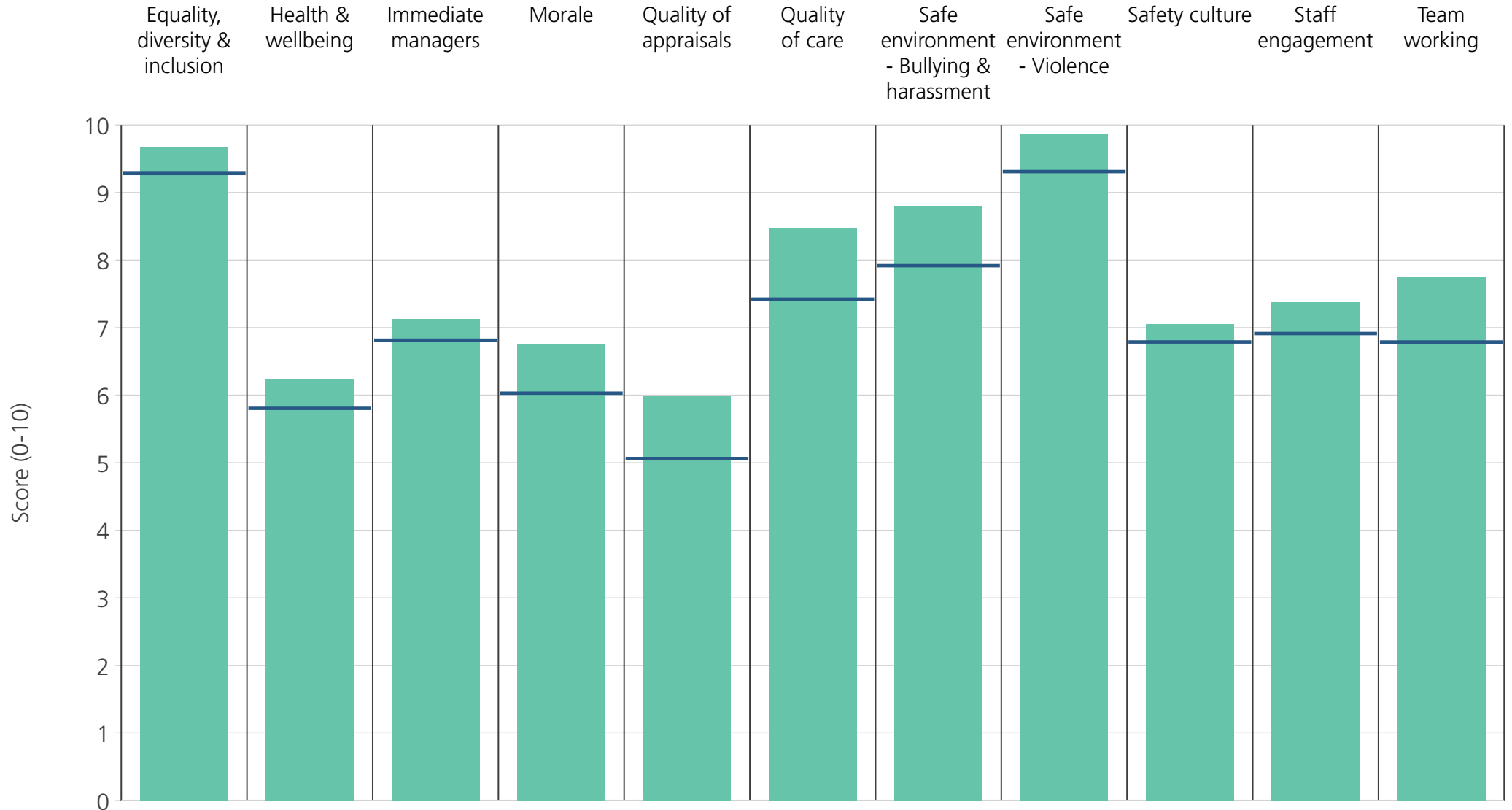
Directorate	9.0	5.7	6.6	5.7	4.8	7.3	7.2	8.9	6.5	6.5	6.1
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	34	34	34	33	30	32	34	34	34	34	34



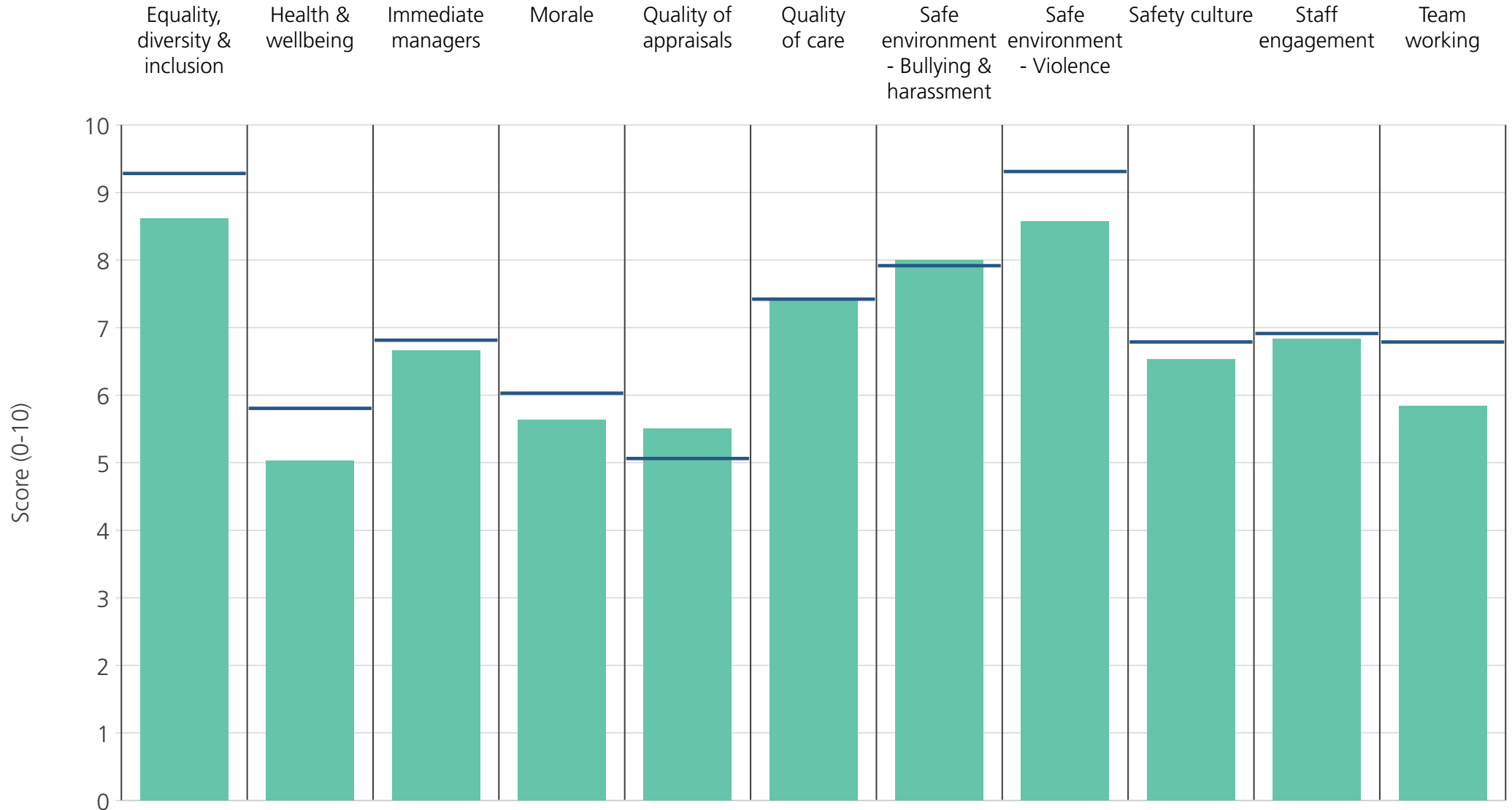
Directorate	9.5	5.5	7.0	6.6	5.8	8.1	8.7	9.6	7.5	7.4	7.6
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	52	52	52	52	51	50	52	52	51	52	50



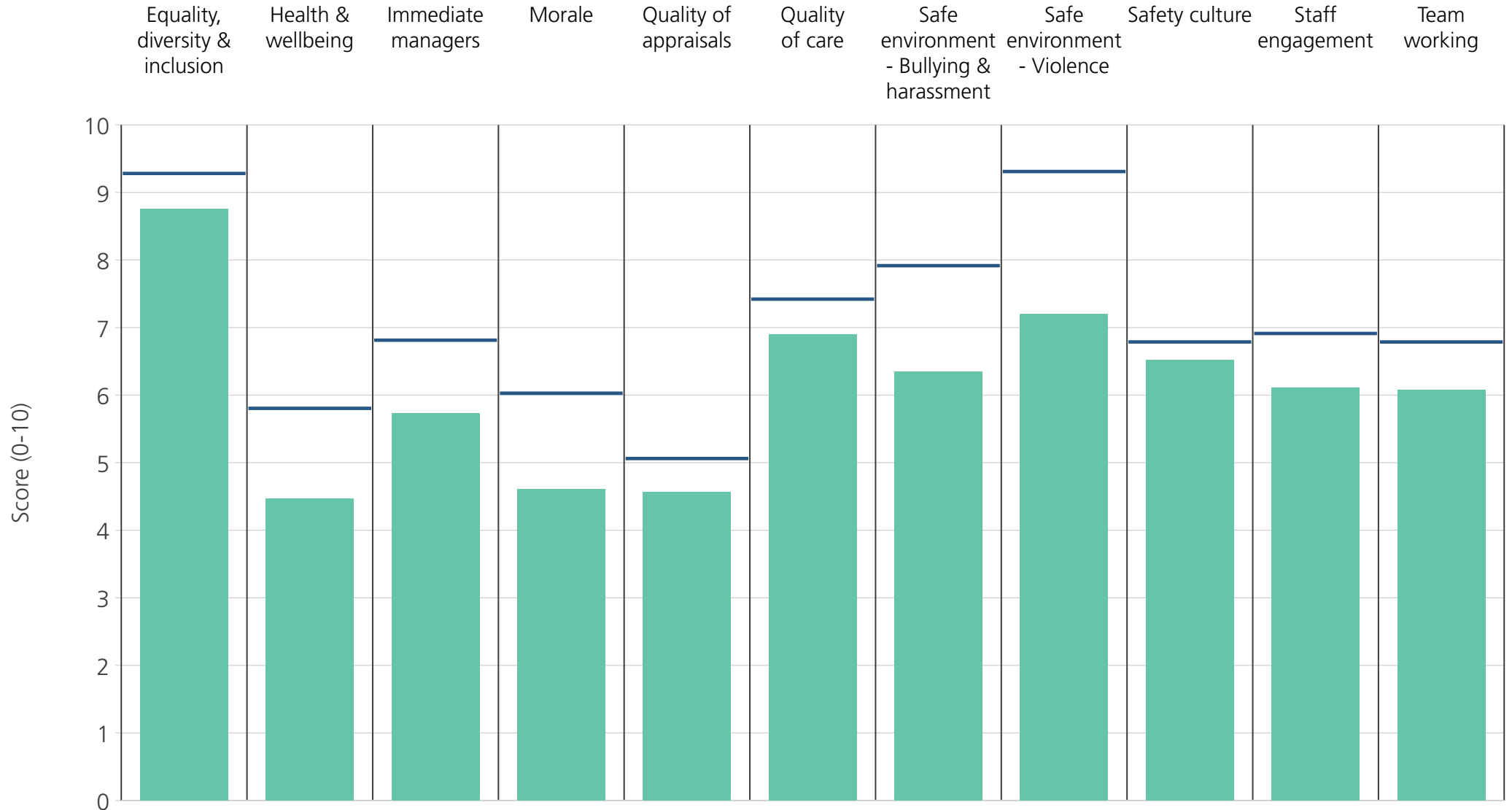
Directorate	8.7	5.3	6.3	5.6	4.4	6.8	7.4	9.0	6.4	6.4	7.1
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	29	29	29	29	26	26	29	29	29	29	29



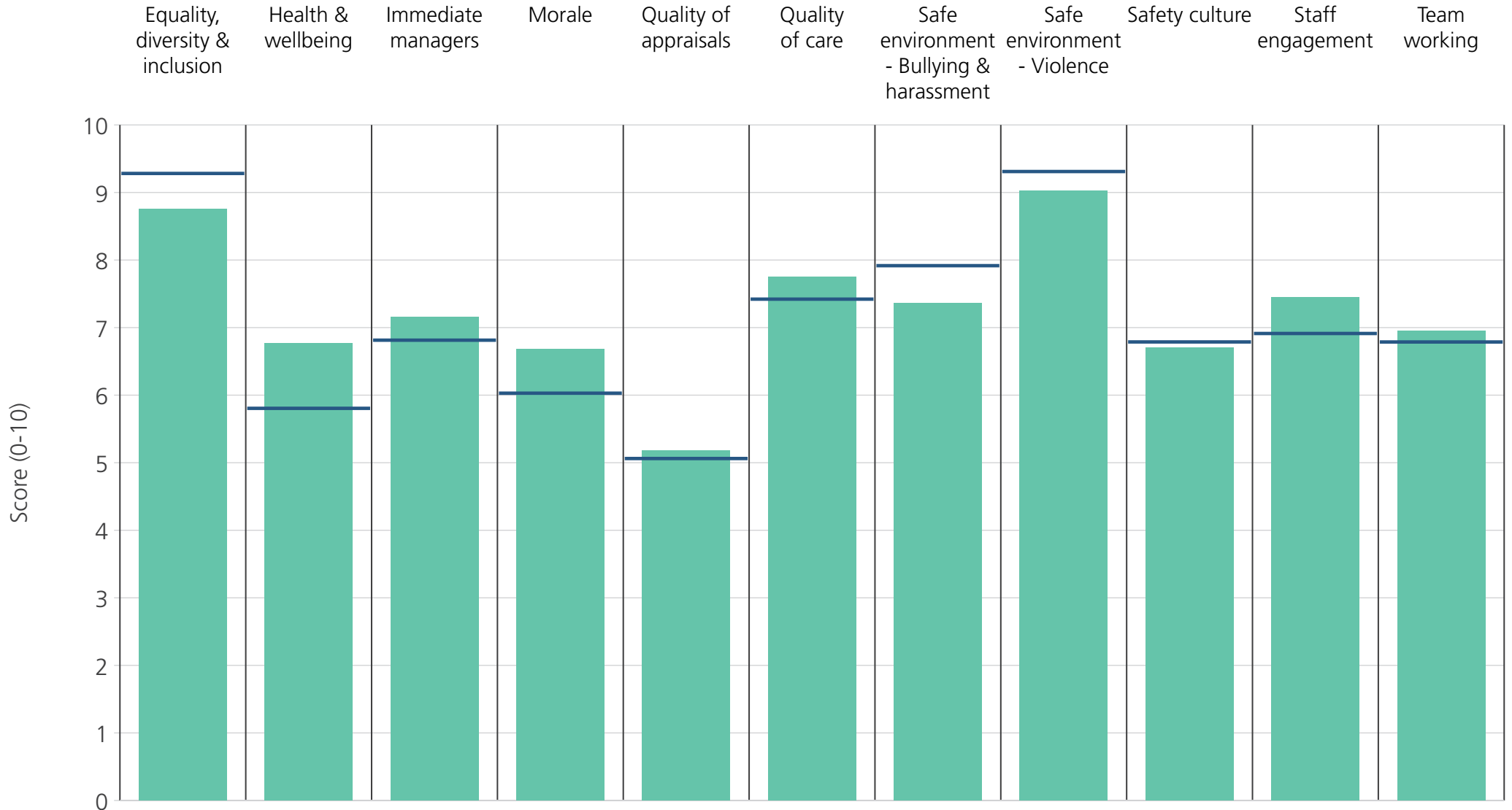
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Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	25	25	25	25	24	25	25	25	25	25	25



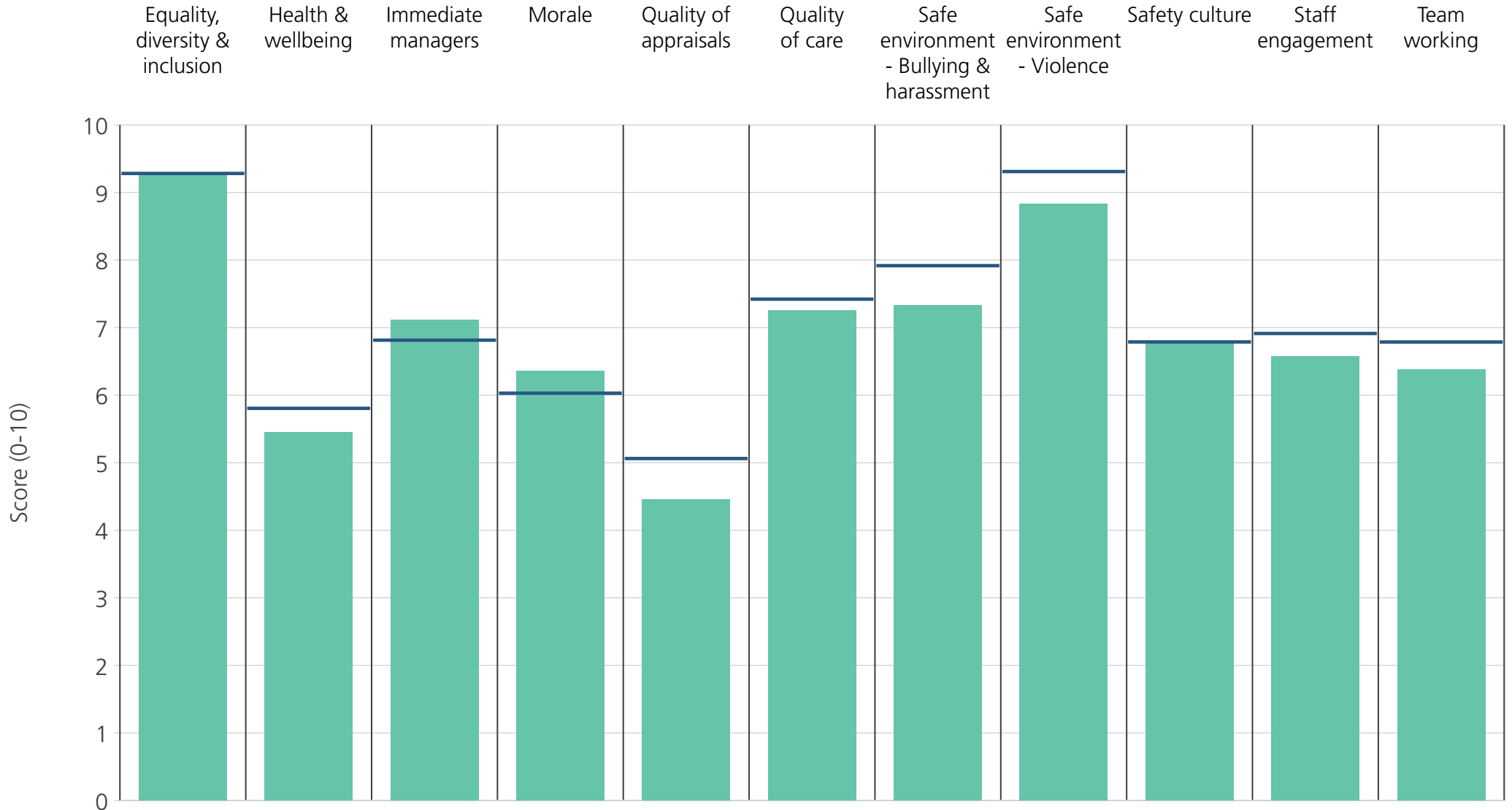
Directorate	8.6	5.0	6.7	5.6	5.5	7.4	8.0	8.6	6.5	6.8	5.8
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	21	21	21	20	20	21	20	21	21	21	21



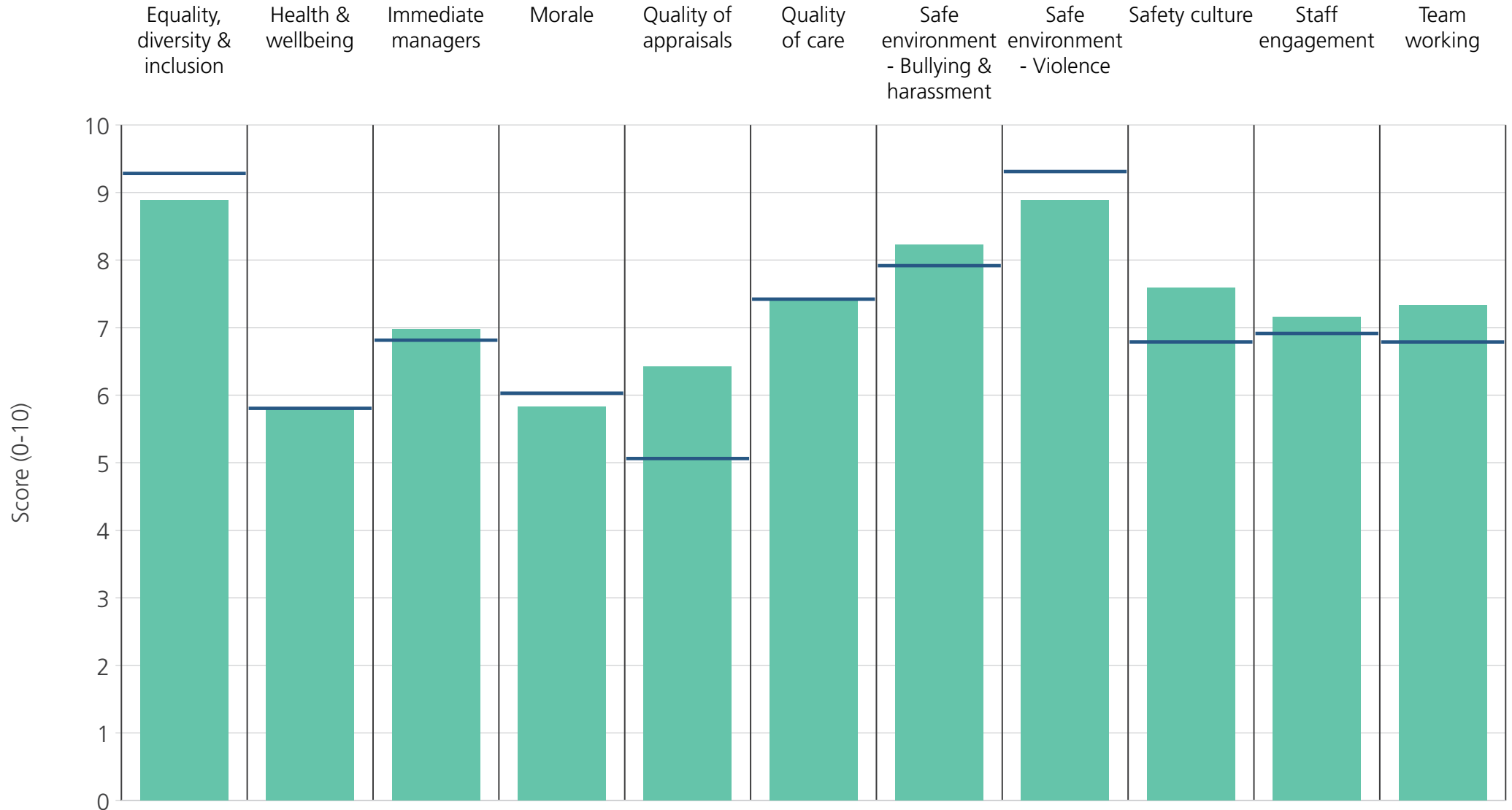
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Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	22	22	22	22	17	22	21	22	22	22	22



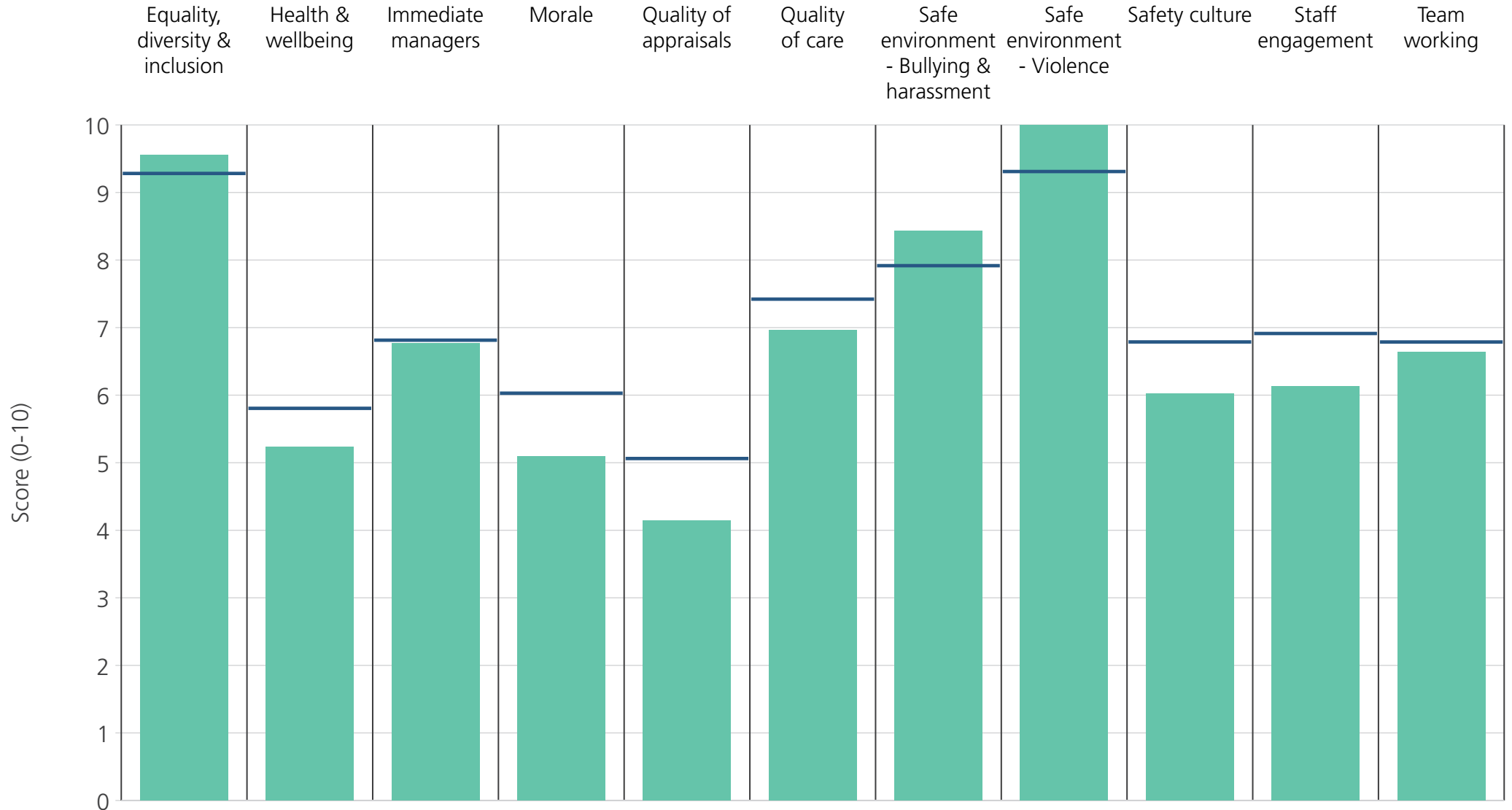
Directorate	8.8	6.8	7.2	6.7	5.2	7.8	7.4	9.0	6.7	7.4	7.0
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	24	23	24	23	21	23	24	24	24	24	23



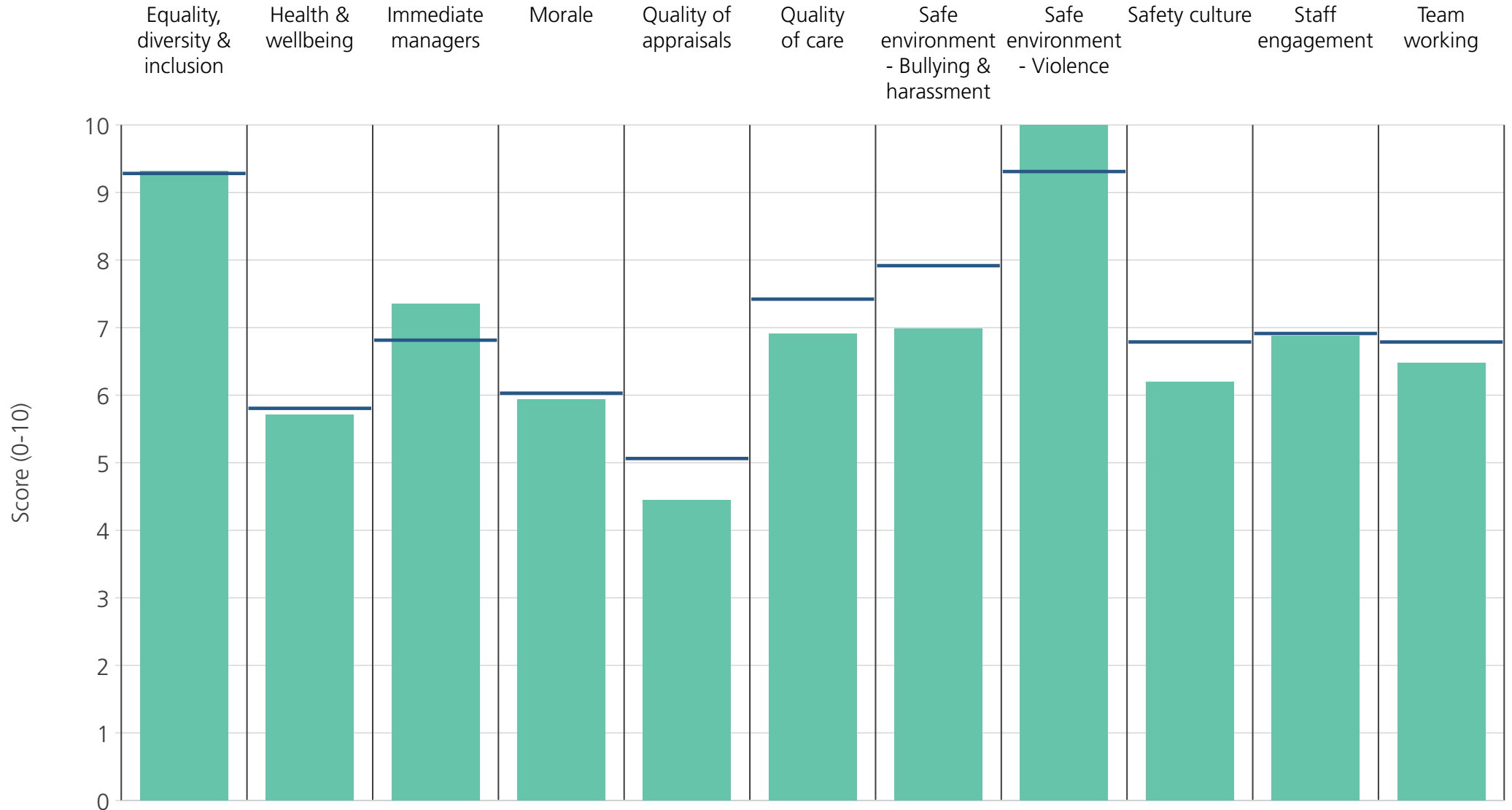
Directorate	9.3	5.4	7.1	6.4	4.5	7.3	7.3	8.8	6.8	6.6	6.4
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	20	20	20	20	16	20	20	20	20	20	20



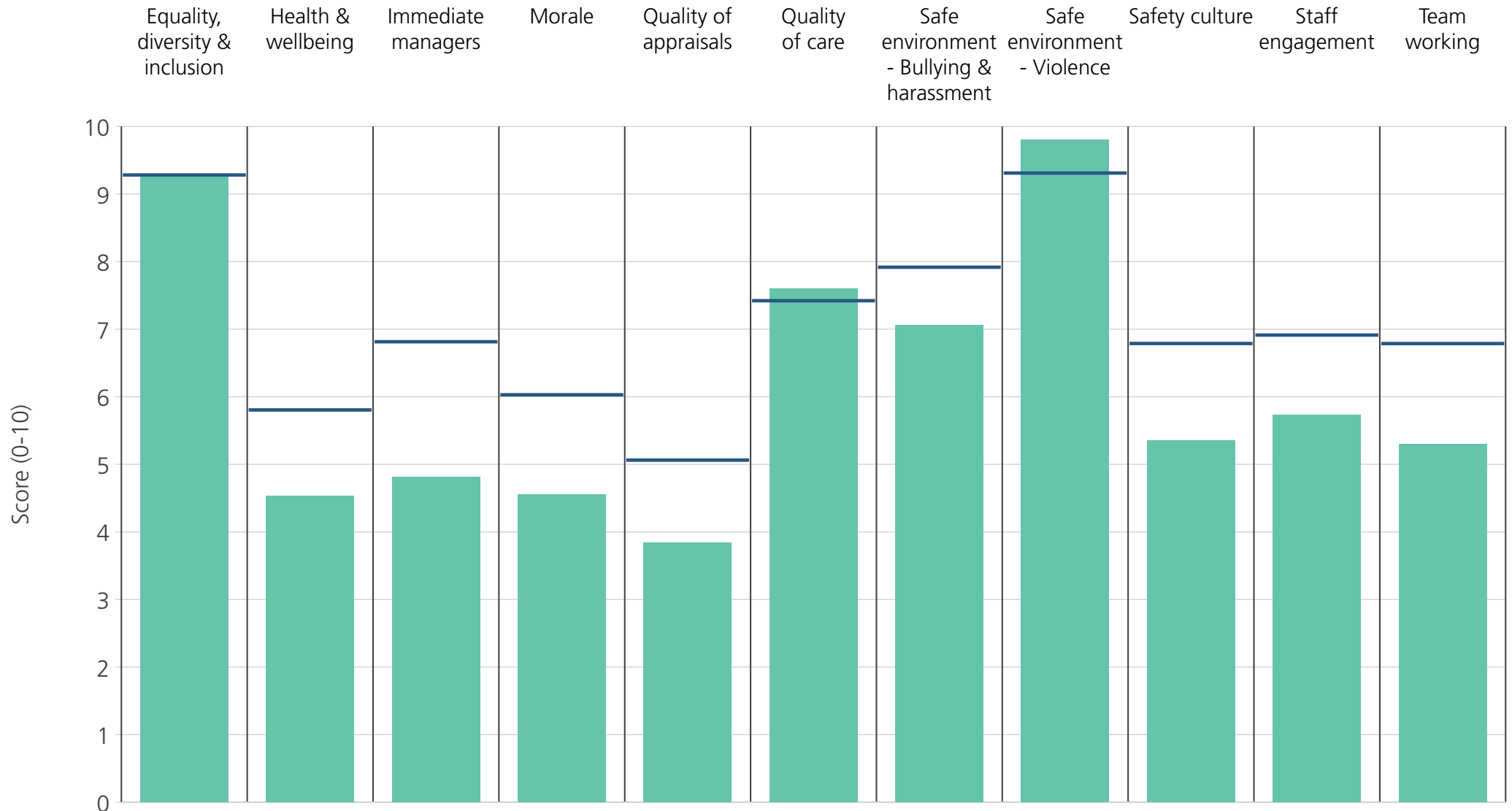
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Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	15	15	15	15	15	15	15	15	15	15	15



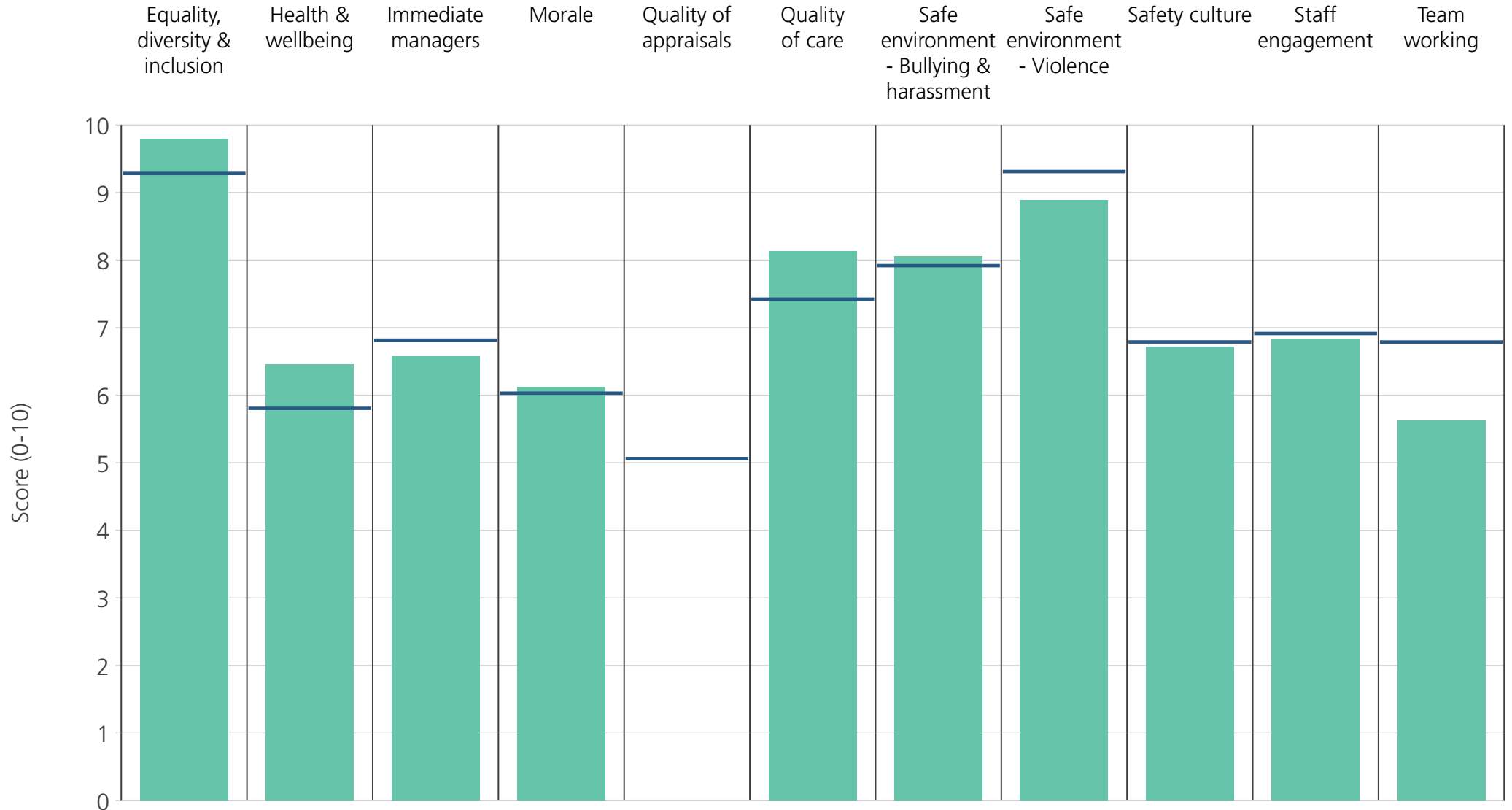
Directorate	9.6	5.2	6.8	5.1	4.1	7.0	8.4	10.0	6.0	6.1	6.6
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	17	17	17	16	16	17	17	17	17	17	16



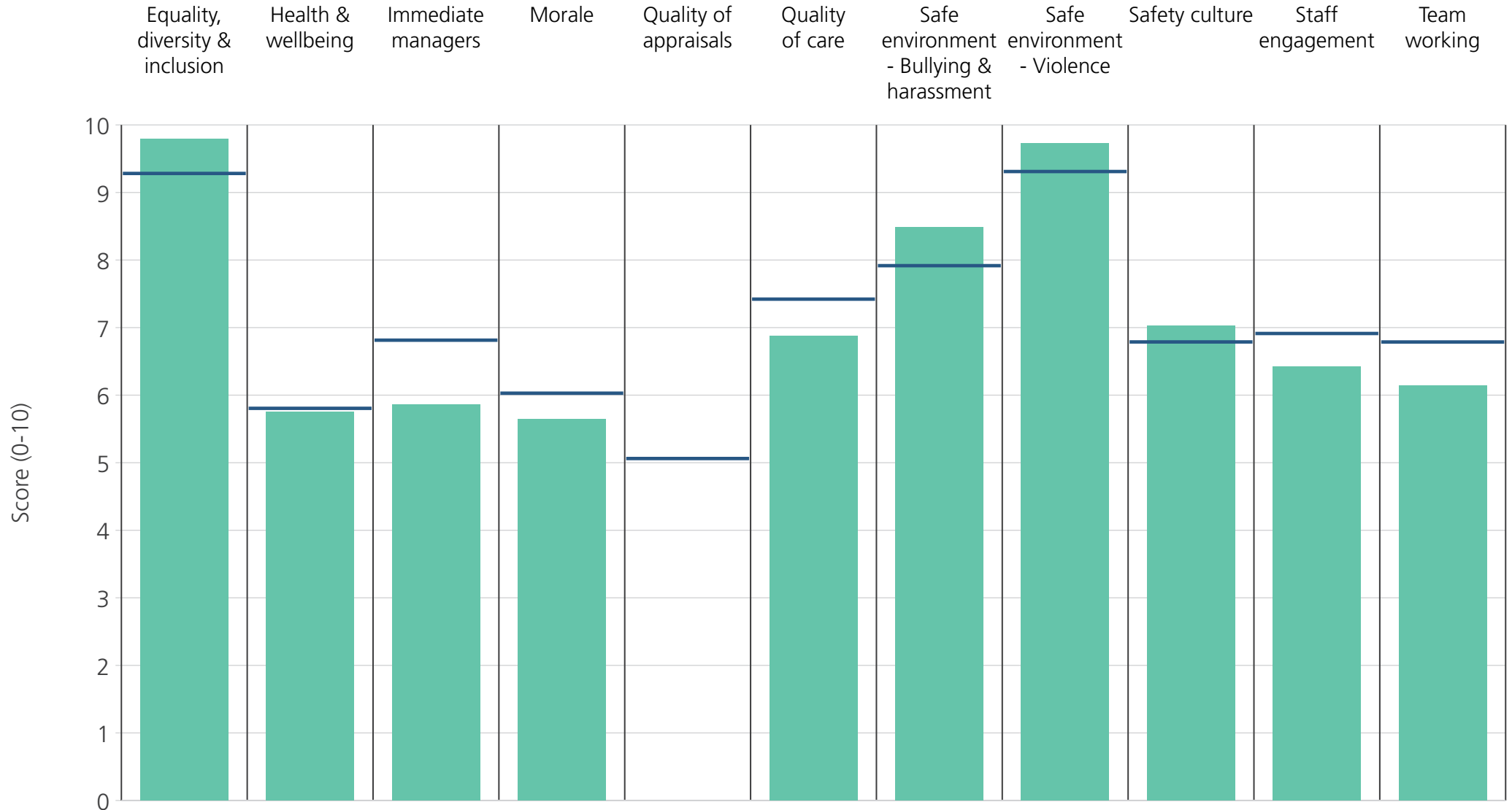
Directorate	9.3	5.7	7.4	5.9	4.4	6.9	7.0	10.0	6.2	6.9	6.5
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	22	22	22	22	21	21	21	22	22	22	22



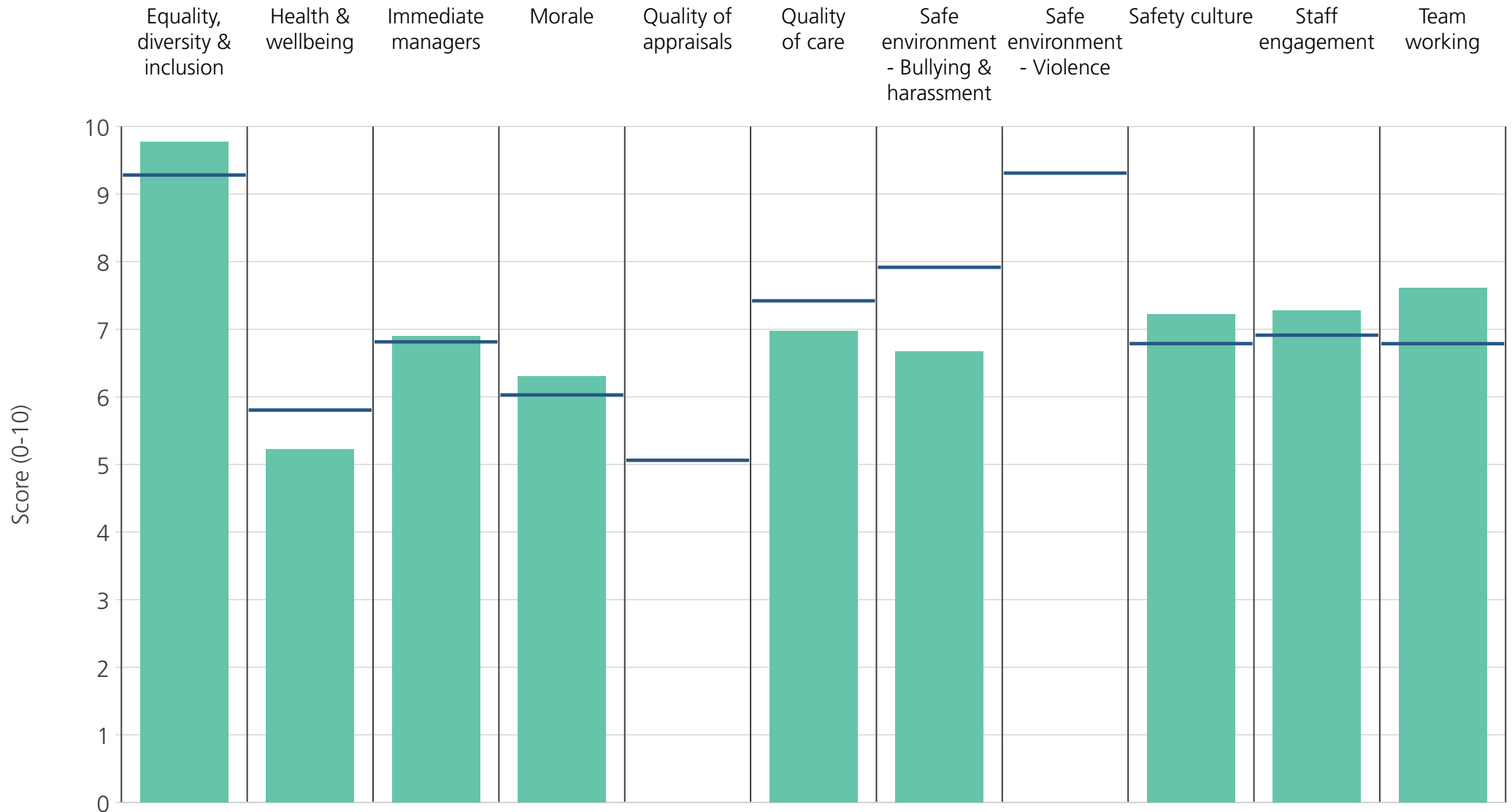
Directorate	9.3	4.5	4.8	4.6	3.8	7.6	7.1	9.8	5.3	5.7	5.3
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	17	17	17	17	14	17	17	17	17	17	17



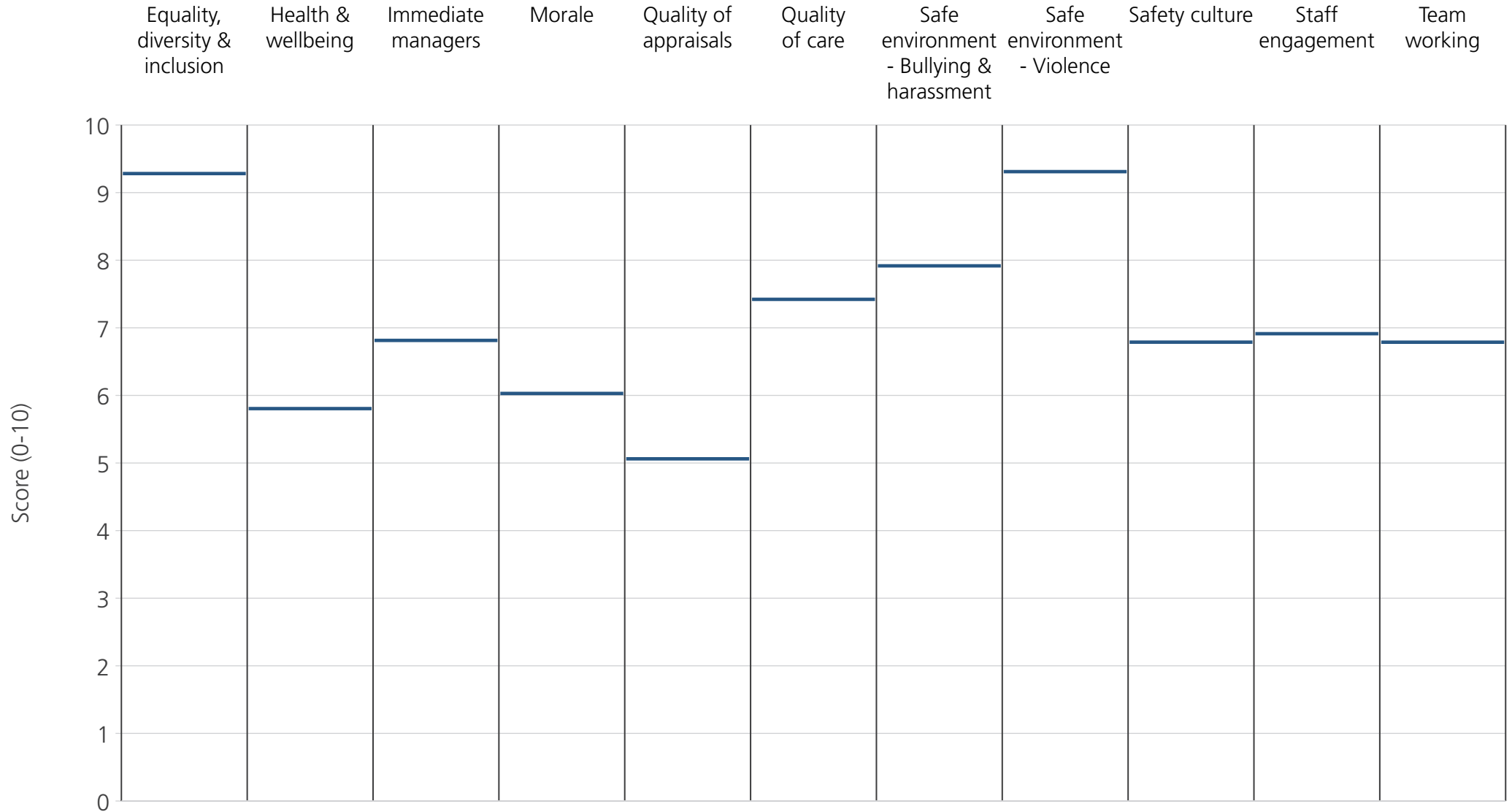
Directorate	9.8	6.5	6.6	6.1	5.1	8.1	8.1	8.9	6.7	6.8	5.6
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	12	12	12	12	10	12	12	12	12	12	12



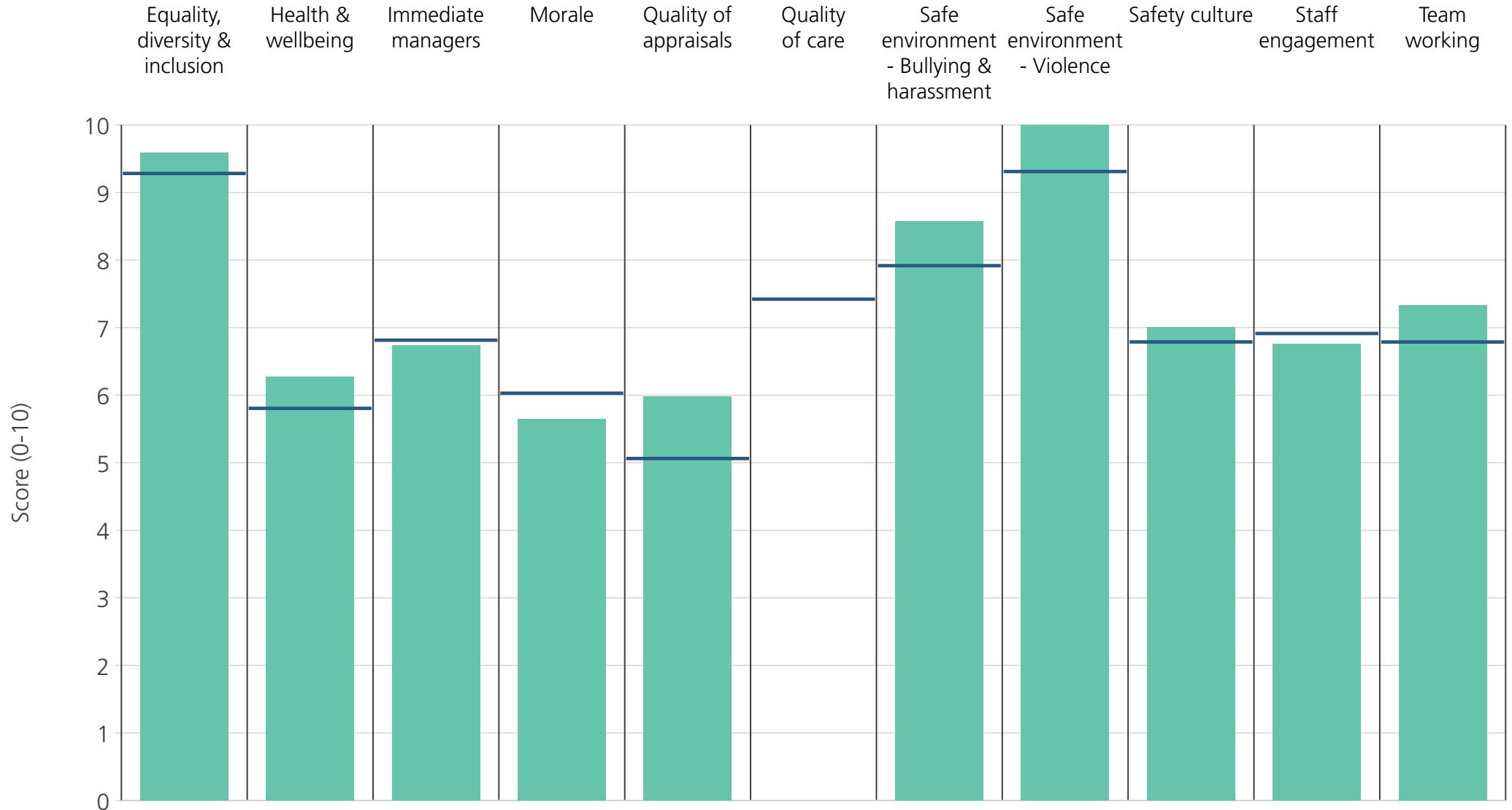
Directorate	9.8	5.8	5.9	5.6	5.1	6.9	8.5	9.7	7.0	6.4	6.1
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	12	12	12	12	8	12	11	12	12	12	12



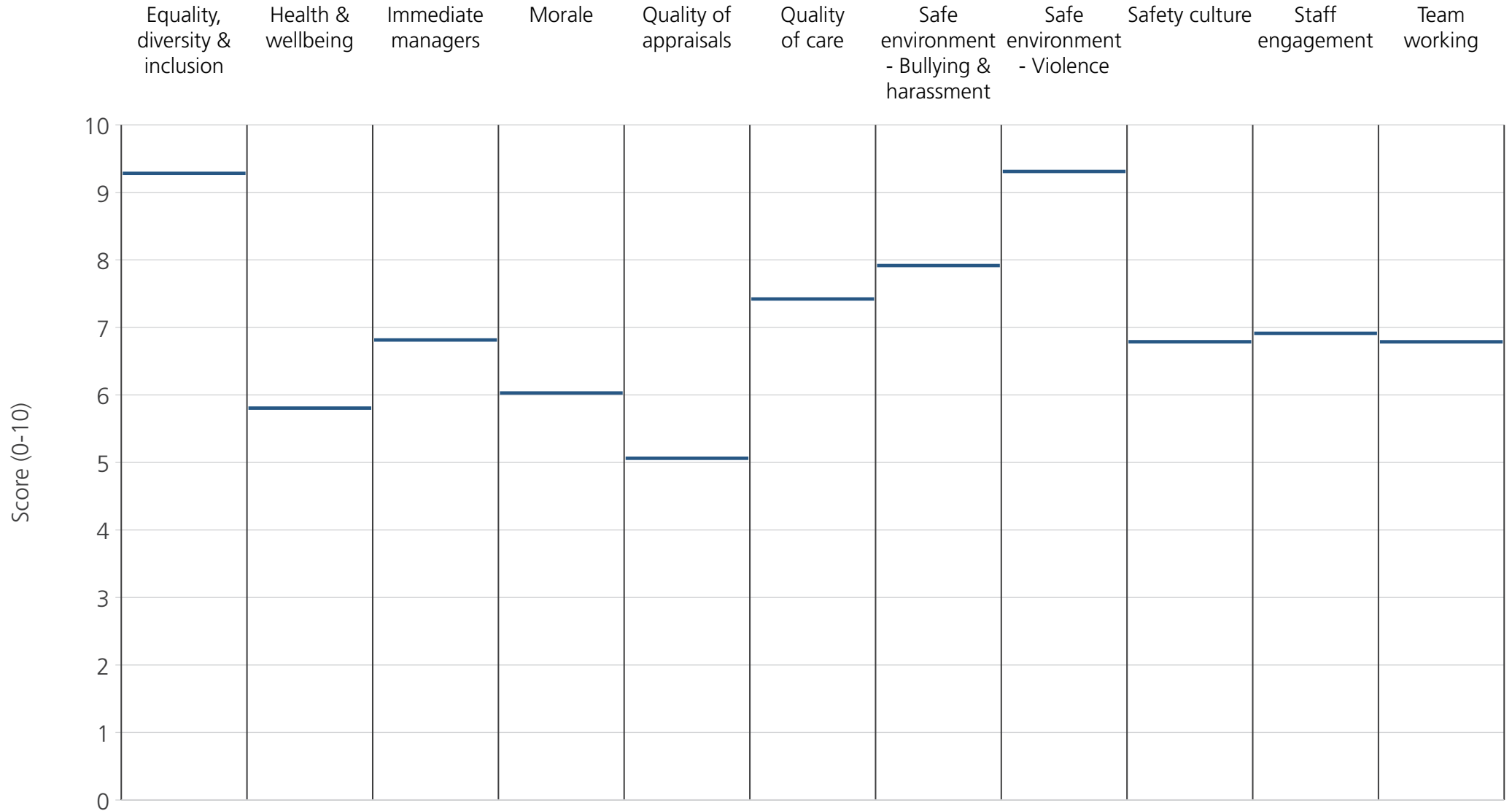
Directorate	9.8	5.2	6.9	6.3	5.1	7.0	6.7	9.3	7.2	7.3	7.6
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	11	11	11	11	10	11	11	10	11	11	11



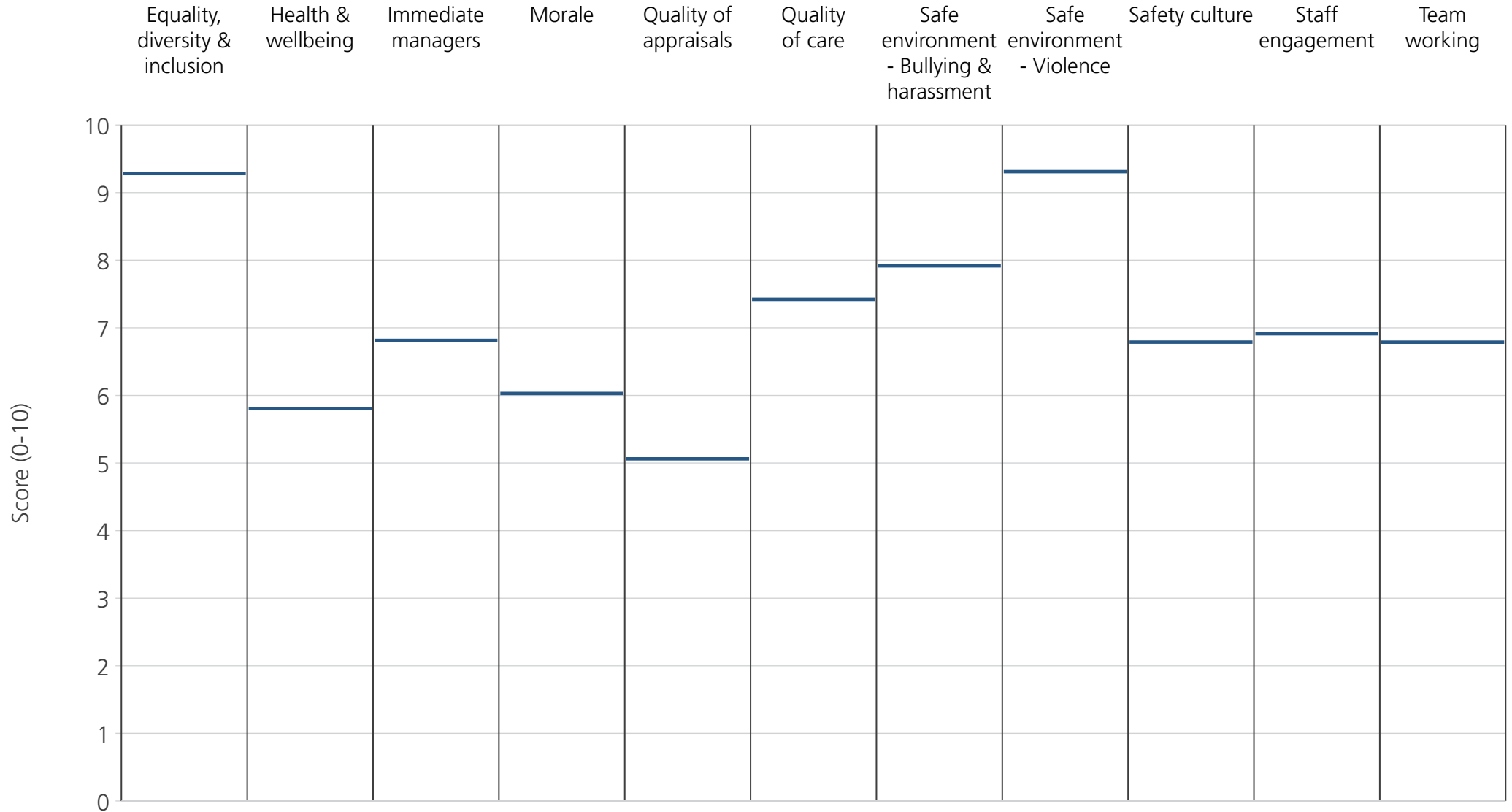
Directorate											
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	7	7	7	7	7	7	7	7	7	7	7



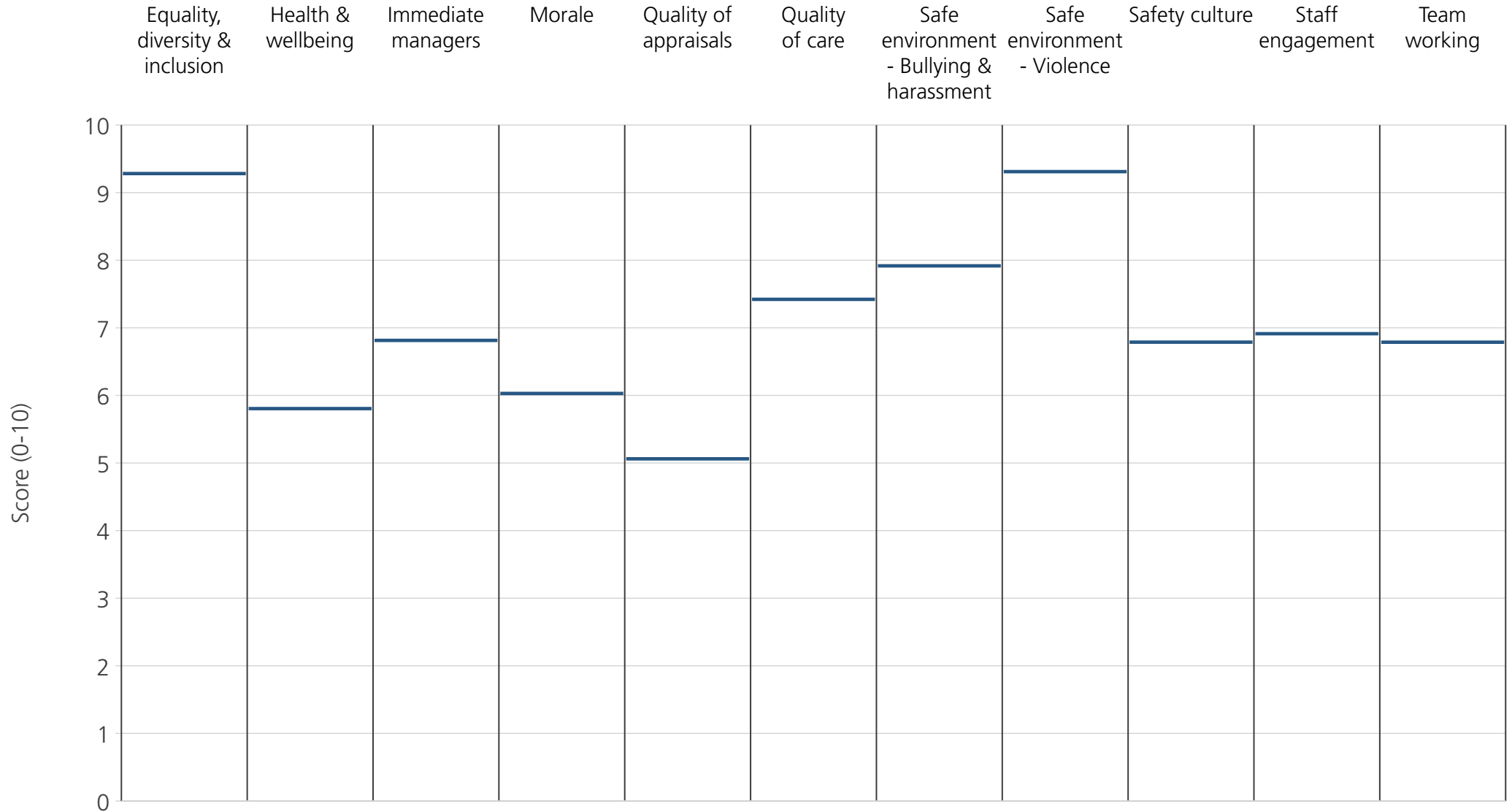
Directorate	9.6	6.3	6.7	5.6	6.0		8.6	10.0	7.0	6.8	7.3
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	14	15	15	15	14	8	14	14	14	15	15



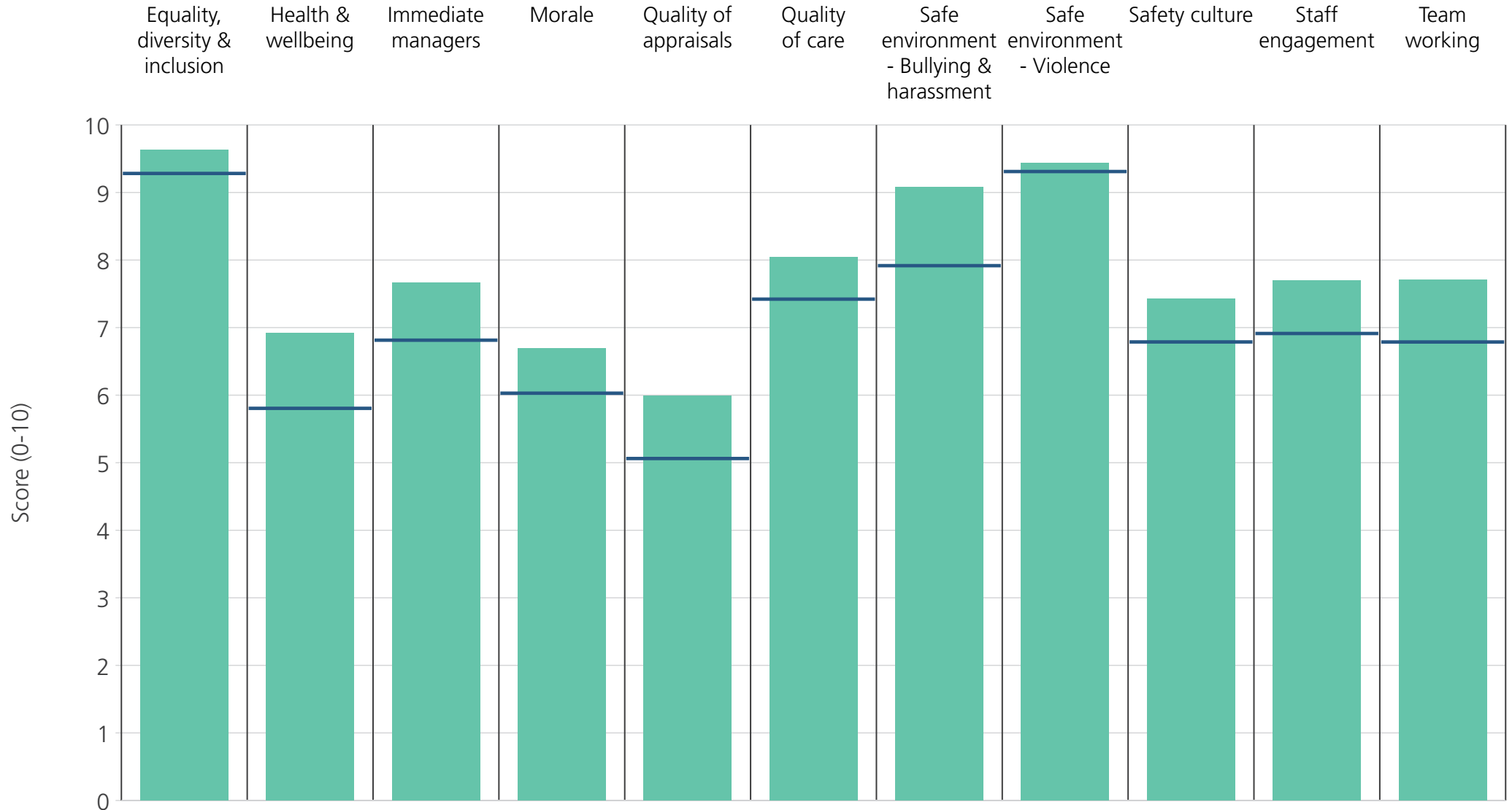
Directorate											
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	10	10	10	9	10	6	10	10	10	10	10



Directorate	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	10	10	9	10	9	5	10	10	10	10	10



Directorate											
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	9	9	9	9	8	4	9	9	9	9	9



Directorate	9.6	6.9	7.7	6.7	6.0	8.0	9.1	9.4	7.4	7.7	7.7
Your org	9.3	5.8	6.8	6.0	5.1	7.4	7.9	9.3	6.8	6.9	6.8
Responses	48	48	48	48	41	37	47	47	48	48	48