

Lincolnshire Community Health Services NHS Trust

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Community Nursing	5
Community Hospitals	6
Therapy Services	7
Urgent Care	8
Specialist Services	9
Dir of Operations	10
People and Innovation	11
Transitional Care & Flow	12
Finance & Business Intelligence	13
Operations Management	14
Chief Exec	15

This directorate report for Lincolnshire Community Health Services NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Lincolnshire Community Health Services NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

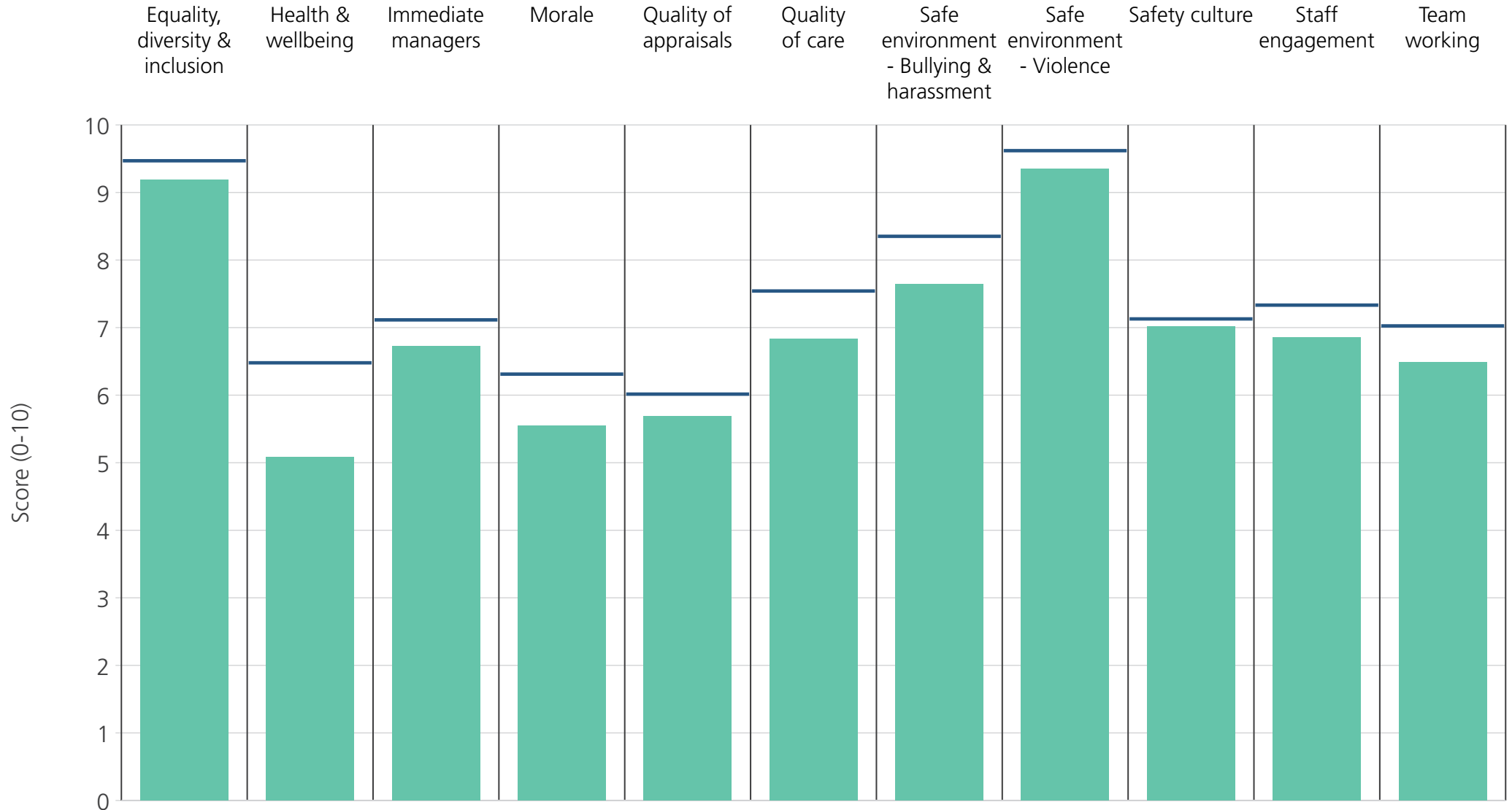
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



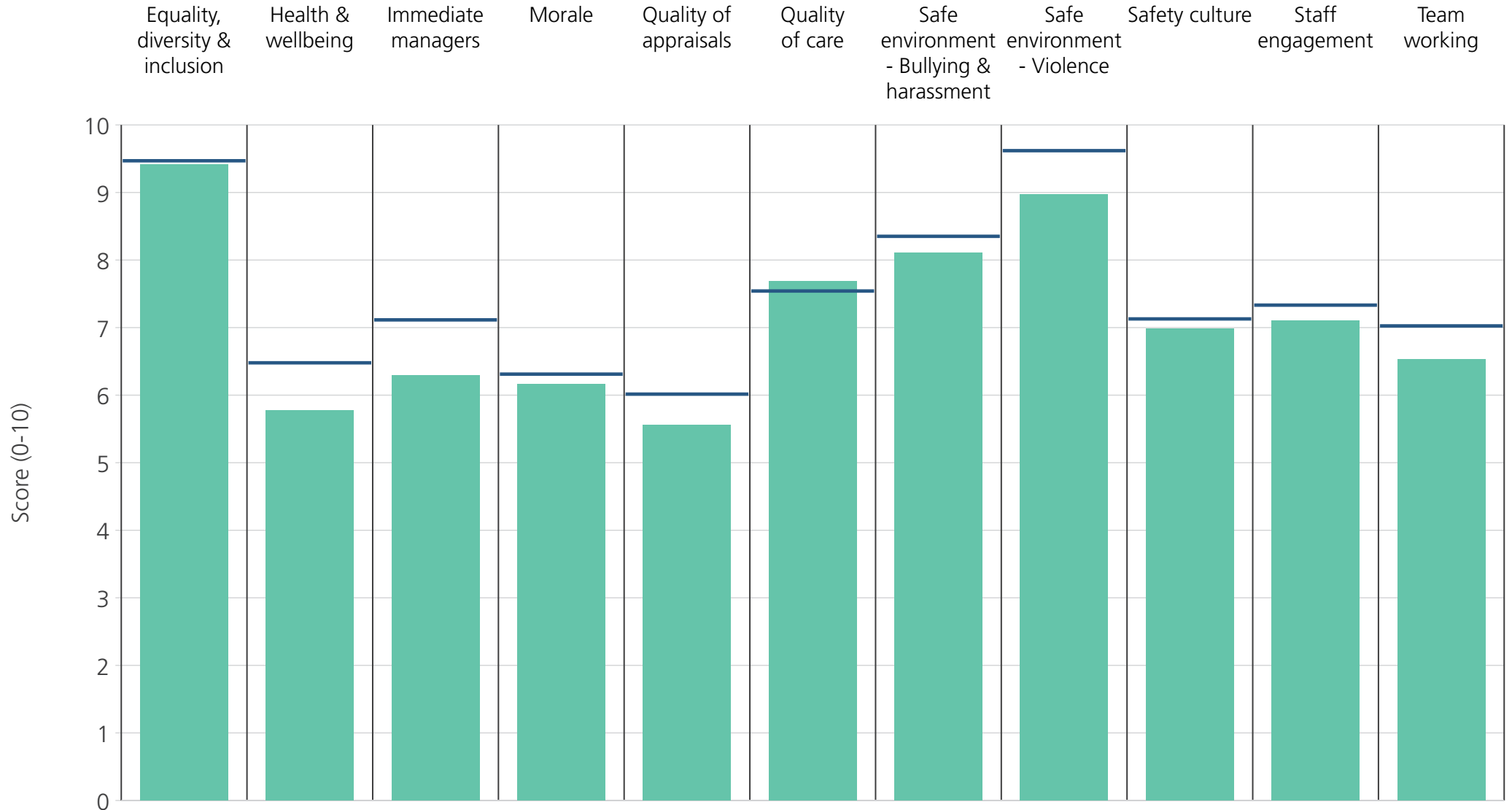
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

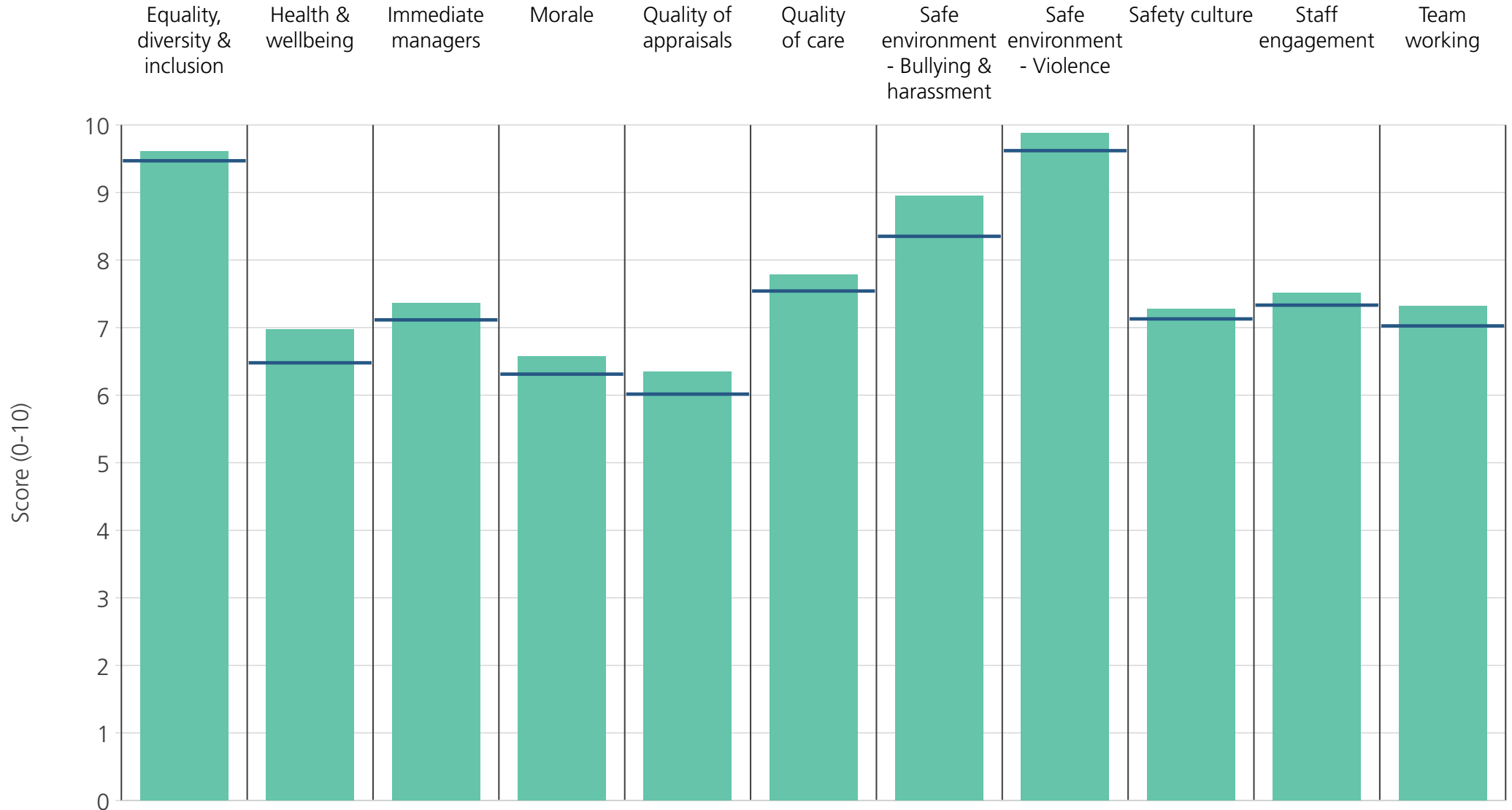
Lincolnshire Community Health Services NHS Trust
2019 NHS Staff Survey Results



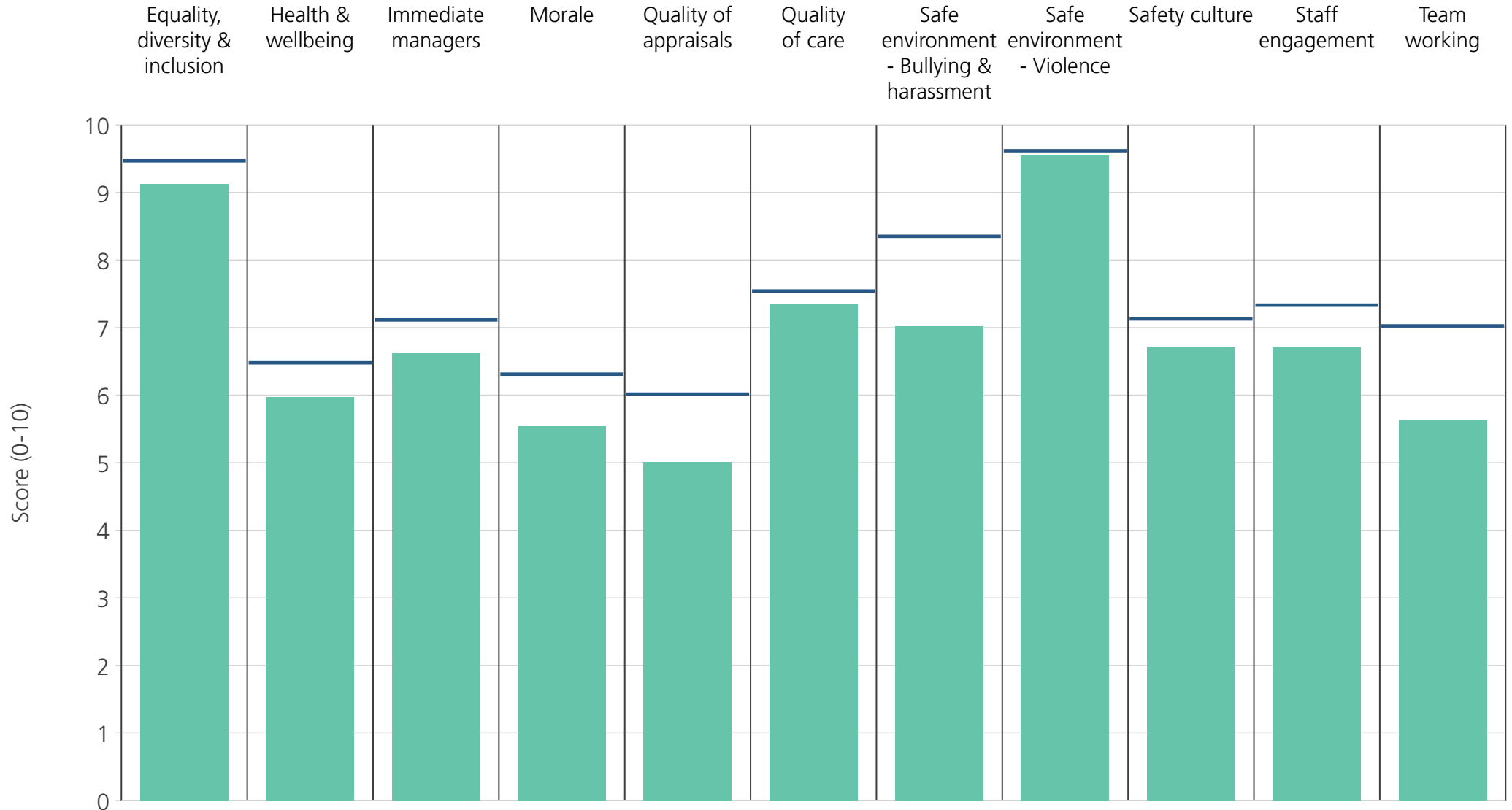
Directorate	9.2	5.1	6.7	5.5	5.7	6.8	7.6	9.4	7.0	6.9	6.5
Your org	9.5	6.5	7.1	6.3	6.0	7.5	8.4	9.6	7.1	7.3	7.0
Responses	192	192	192	184	166	191	192	190	190	193	193



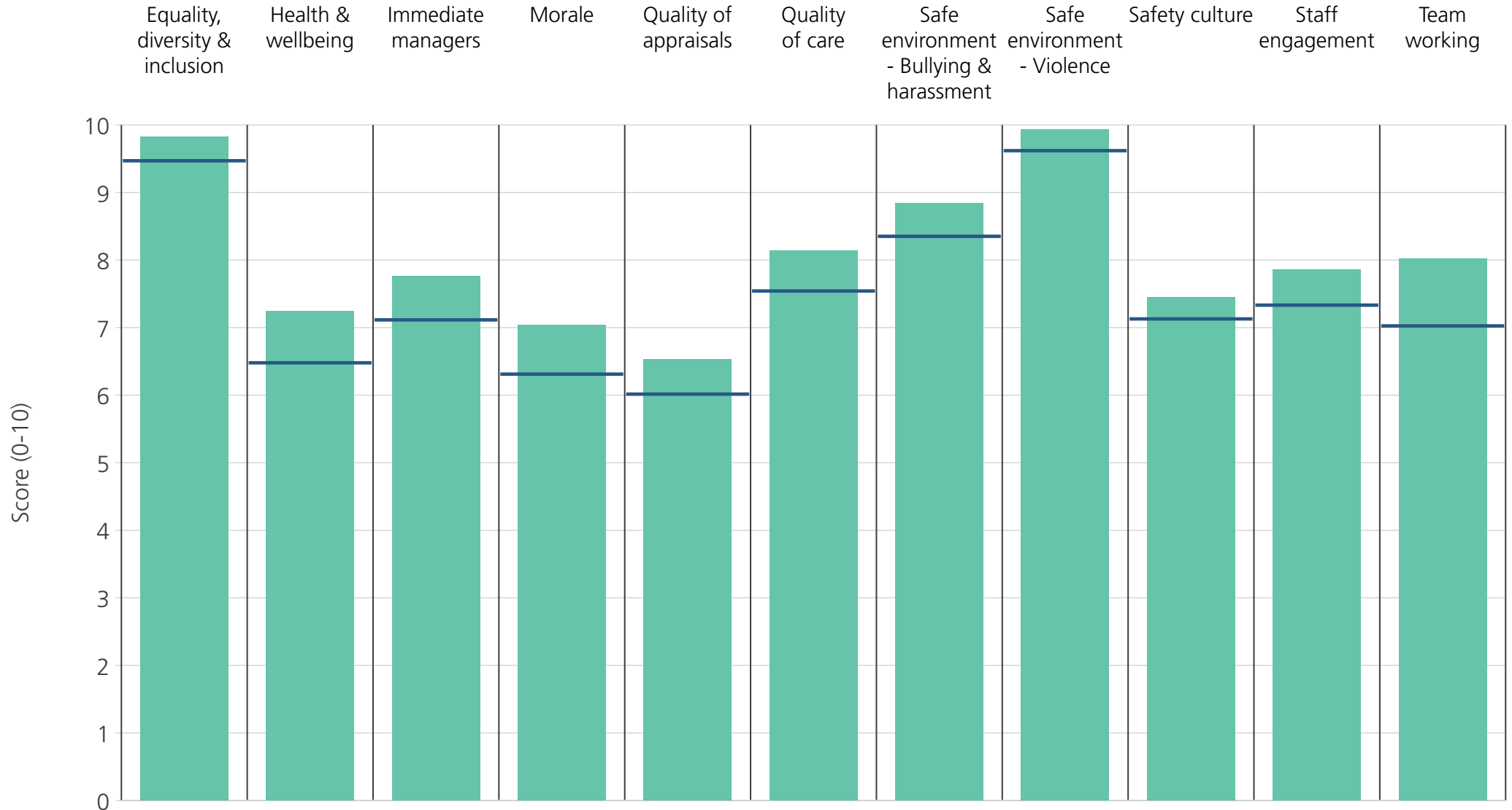
Directorate	9.4	5.8	6.3	6.2	5.6	7.7	8.1	9.0	7.0	7.1	6.5
Your org	9.5	6.5	7.1	6.3	6.0	7.5	8.4	9.6	7.1	7.3	7.0
Responses	221	223	222	218	200	219	220	222	221	223	215



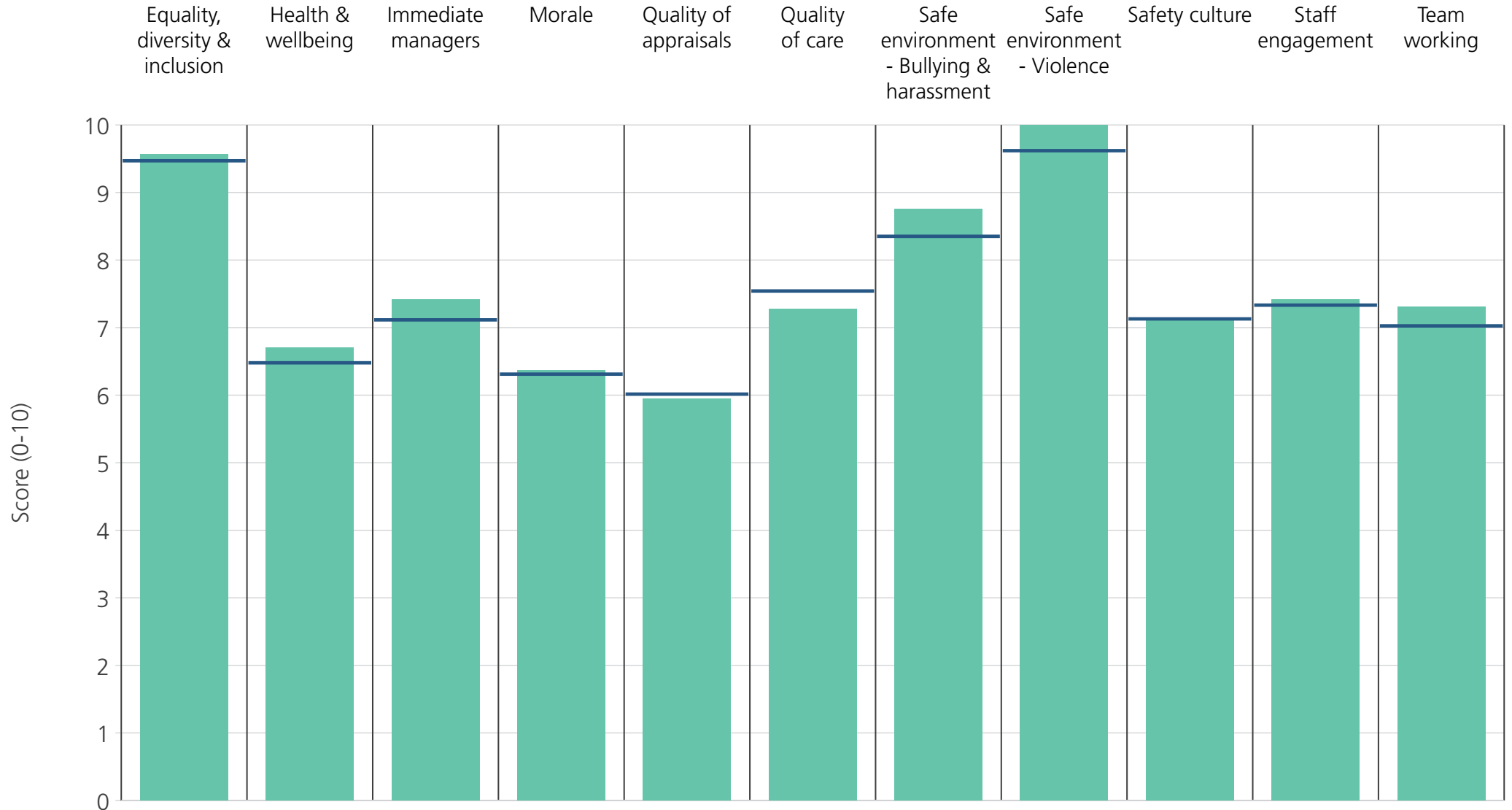
Directorate	9.6	7.0	7.4	6.6	6.3	7.8	9.0	9.9	7.3	7.5	7.3
Your org	9.5	6.5	7.1	6.3	6.0	7.5	8.4	9.6	7.1	7.3	7.0
Responses	196	198	198	195	190	200	197	198	197	200	196



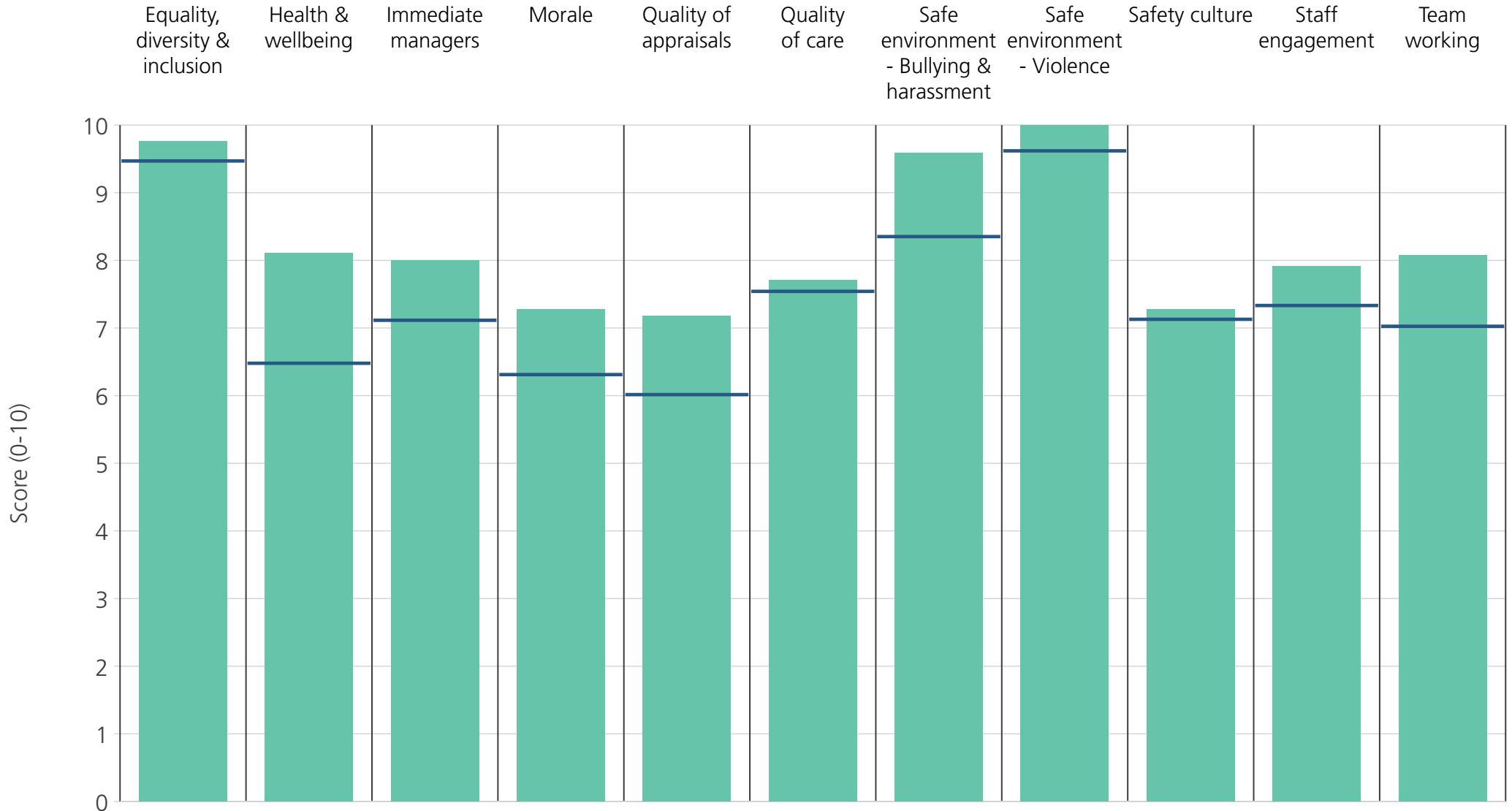
Directorate	9.1	6.0	6.6	5.5	5.0	7.4	7.0	9.5	6.7	6.7	5.6
Your org	9.5	6.5	7.1	6.3	6.0	7.5	8.4	9.6	7.1	7.3	7.0
Responses	123	125	126	123	112	120	124	124	123	129	125



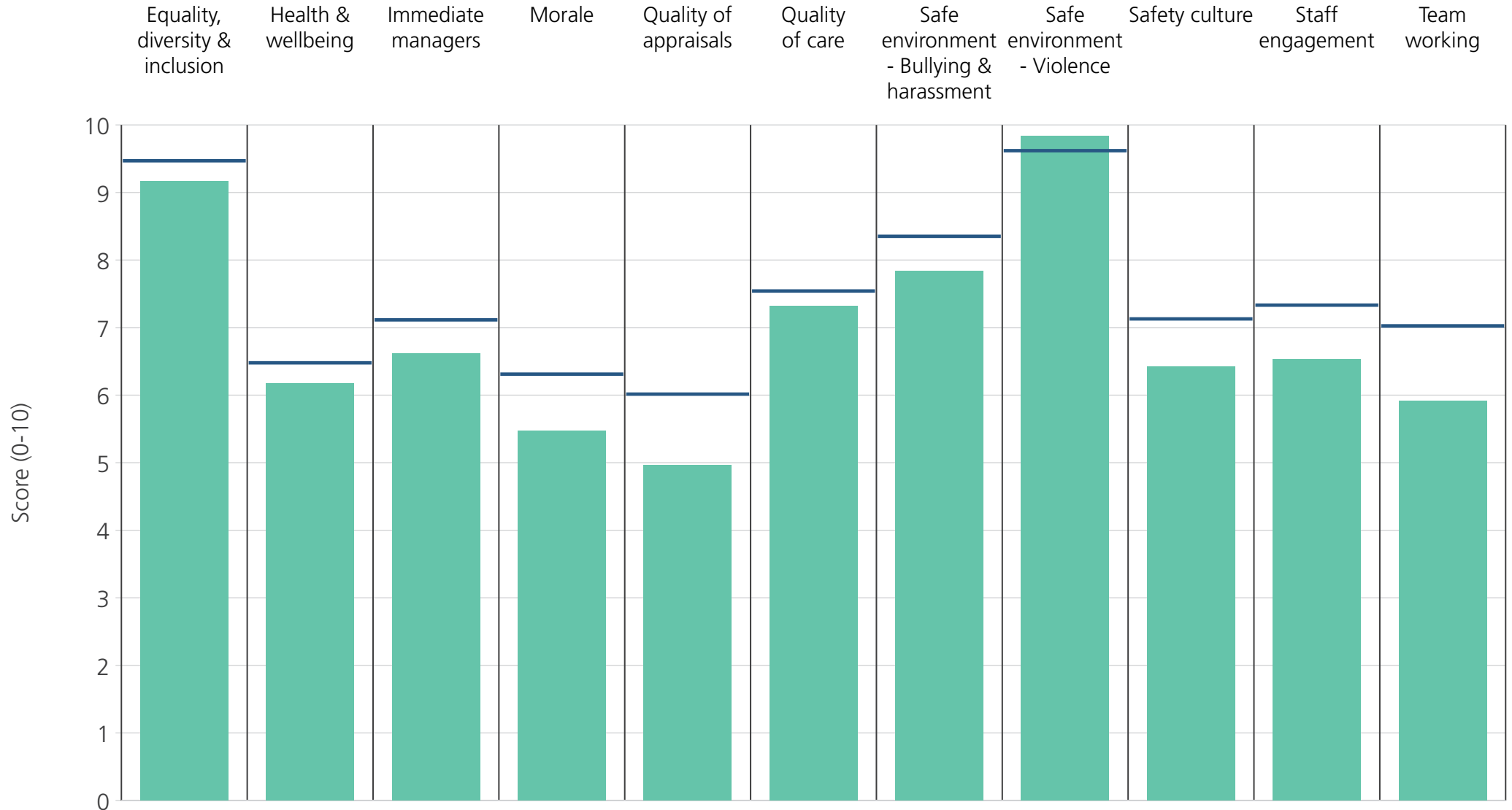
Directorate	9.8	7.2	7.8	7.0	6.5	8.1	8.8	9.9	7.4	7.9	8.0
Your org	9.5	6.5	7.1	6.3	6.0	7.5	8.4	9.6	7.1	7.3	7.0
Responses	146	146	147	146	145	145	144	145	146	147	146



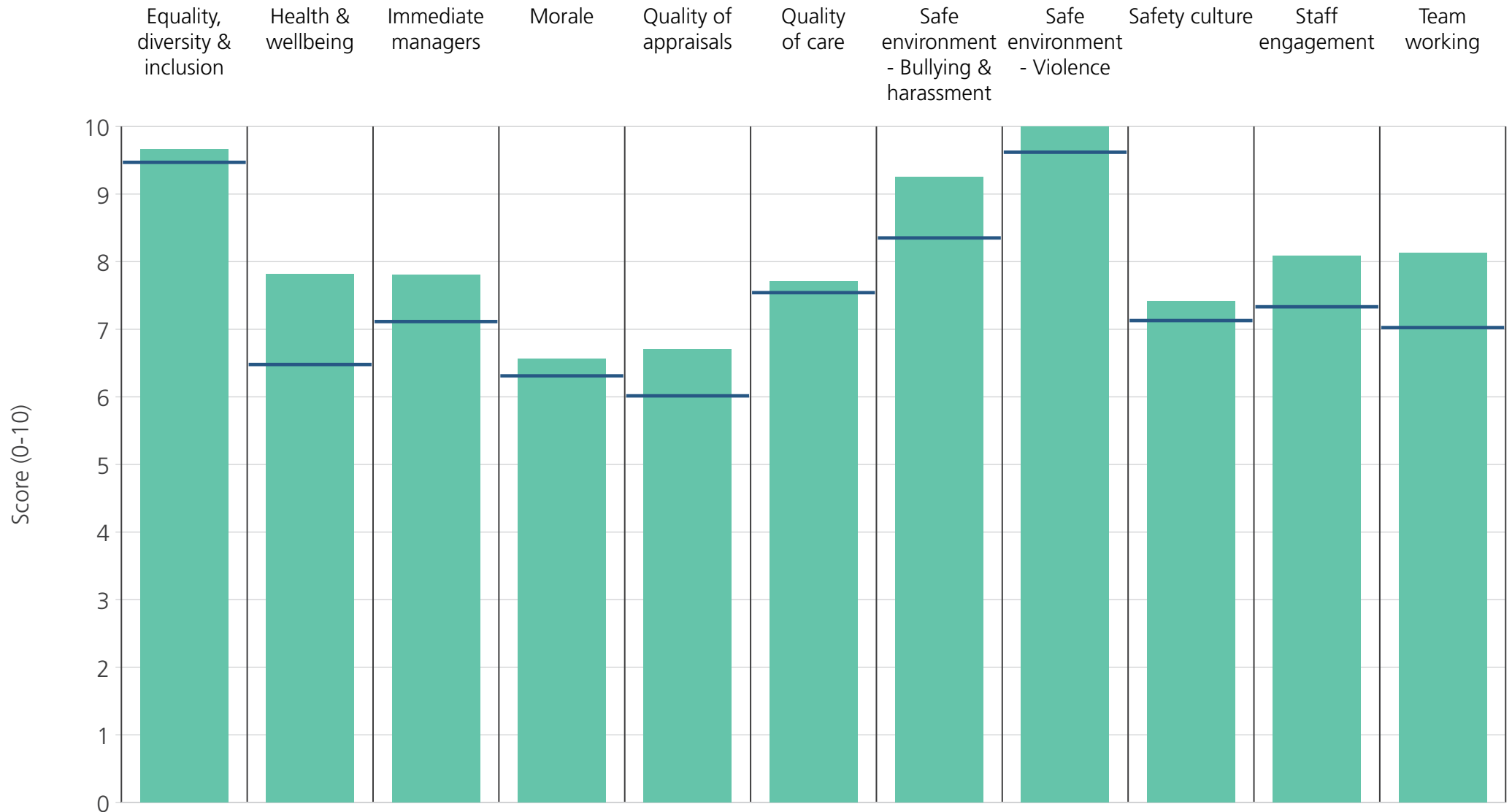
Directorate	9.6	6.7	7.4	6.4	5.9	7.3	8.8	10.0	7.1	7.4	7.3
Your org	9.5	6.5	7.1	6.3	6.0	7.5	8.4	9.6	7.1	7.3	7.0
Responses	99	101	101	101	98	79	100	101	101	101	100



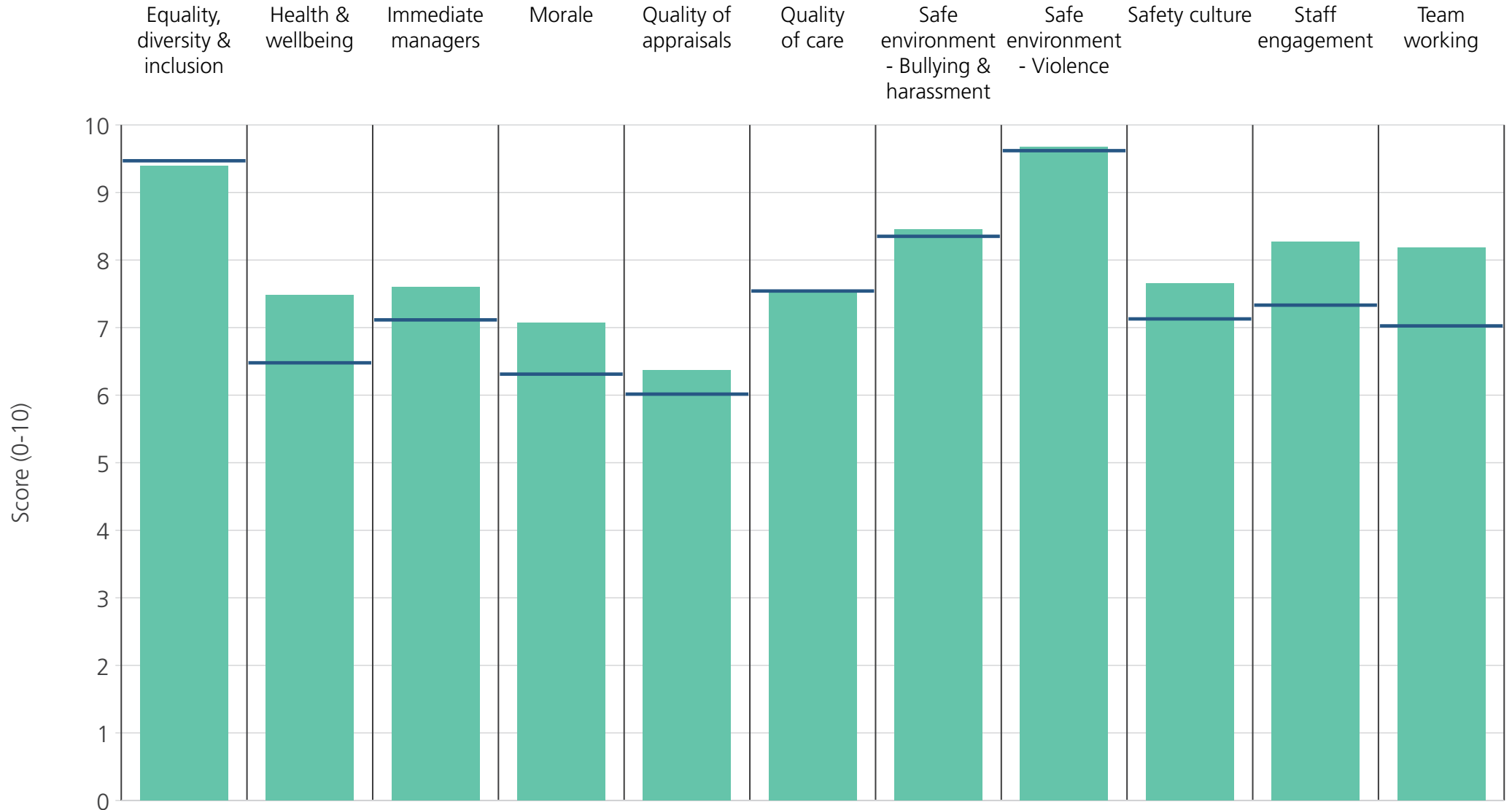
Directorate	9.8	8.1	8.0	7.3	7.2	7.7	9.6	10.0	7.3	7.9	8.1
Your org	9.5	6.5	7.1	6.3	6.0	7.5	8.4	9.6	7.1	7.3	7.0
Responses	81	82	82	82	78	39	81	82	82	82	79



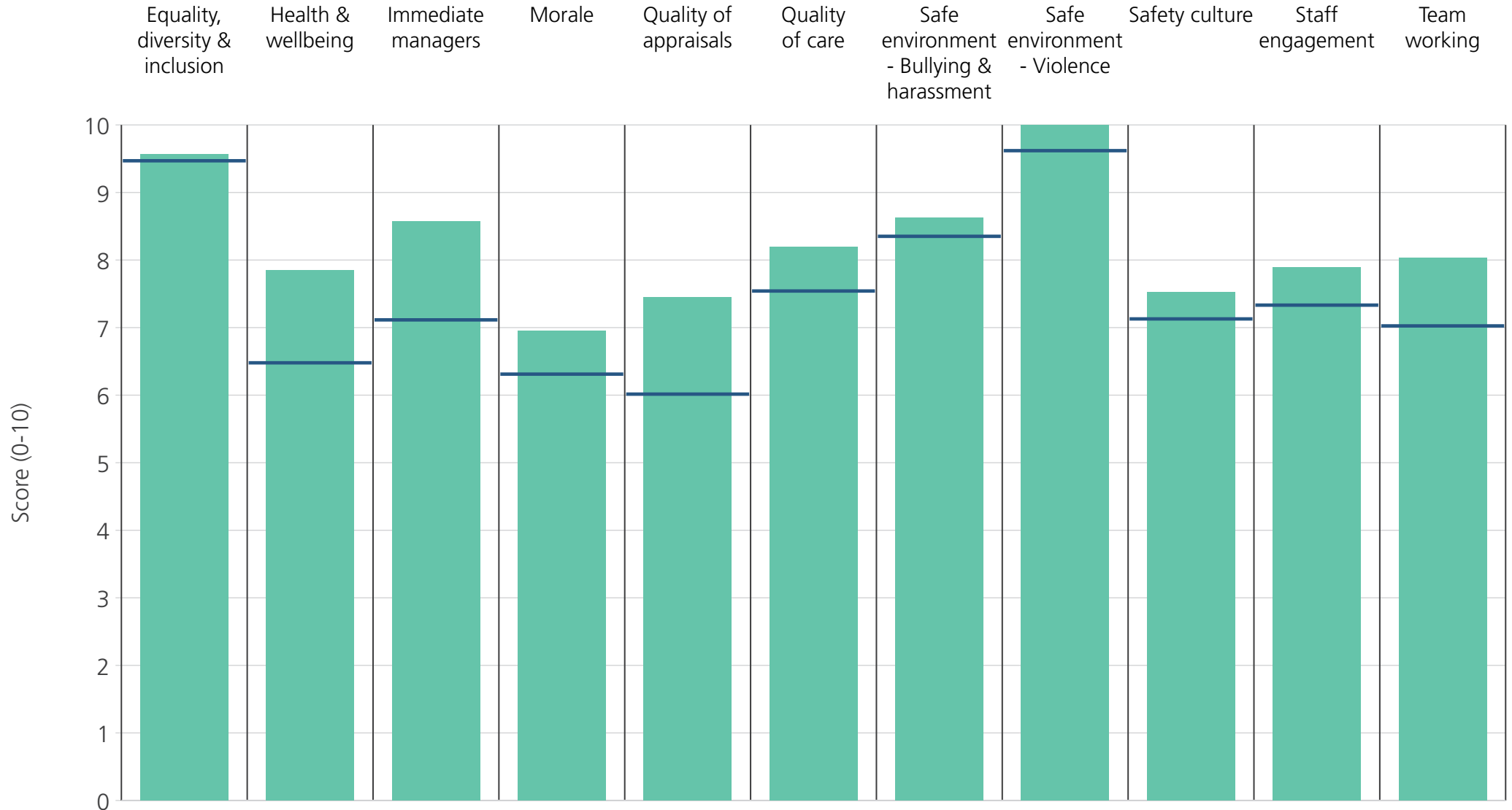
Directorate	9.2	6.2	6.6	5.5	5.0	7.3	7.8	9.8	6.4	6.5	5.9
Your org	9.5	6.5	7.1	6.3	6.0	7.5	8.4	9.6	7.1	7.3	7.0
Responses	40	40	40	40	39	35	40	40	40	41	41



Directorate	9.7	7.8	7.8	6.6	6.7	7.7	9.3	10.0	7.4	8.1	8.1
Your org	9.5	6.5	7.1	6.3	6.0	7.5	8.4	9.6	7.1	7.3	7.0
Responses	40	40	40	40	39	20	40	40	40	40	40



Directorate	9.4	7.5	7.6	7.1	6.4	7.5	8.5	9.7	7.7	8.3	8.2
Your org	9.5	6.5	7.1	6.3	6.0	7.5	8.4	9.6	7.1	7.3	7.0
Responses	41	41	41	41	41	36	41	41	41	42	40



Directorate	9.6	7.8	8.6	7.0	7.5	8.2	8.6	10.0	7.5	7.9	8.0
Your org	9.5	6.5	7.1	6.3	6.0	7.5	8.4	9.6	7.1	7.3	7.0
Responses	29	29	29	29	26	18	29	29	29	29	28