

East of England Ambulance Service NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for East of England Ambulance Service NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by East of England Ambulance Service NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

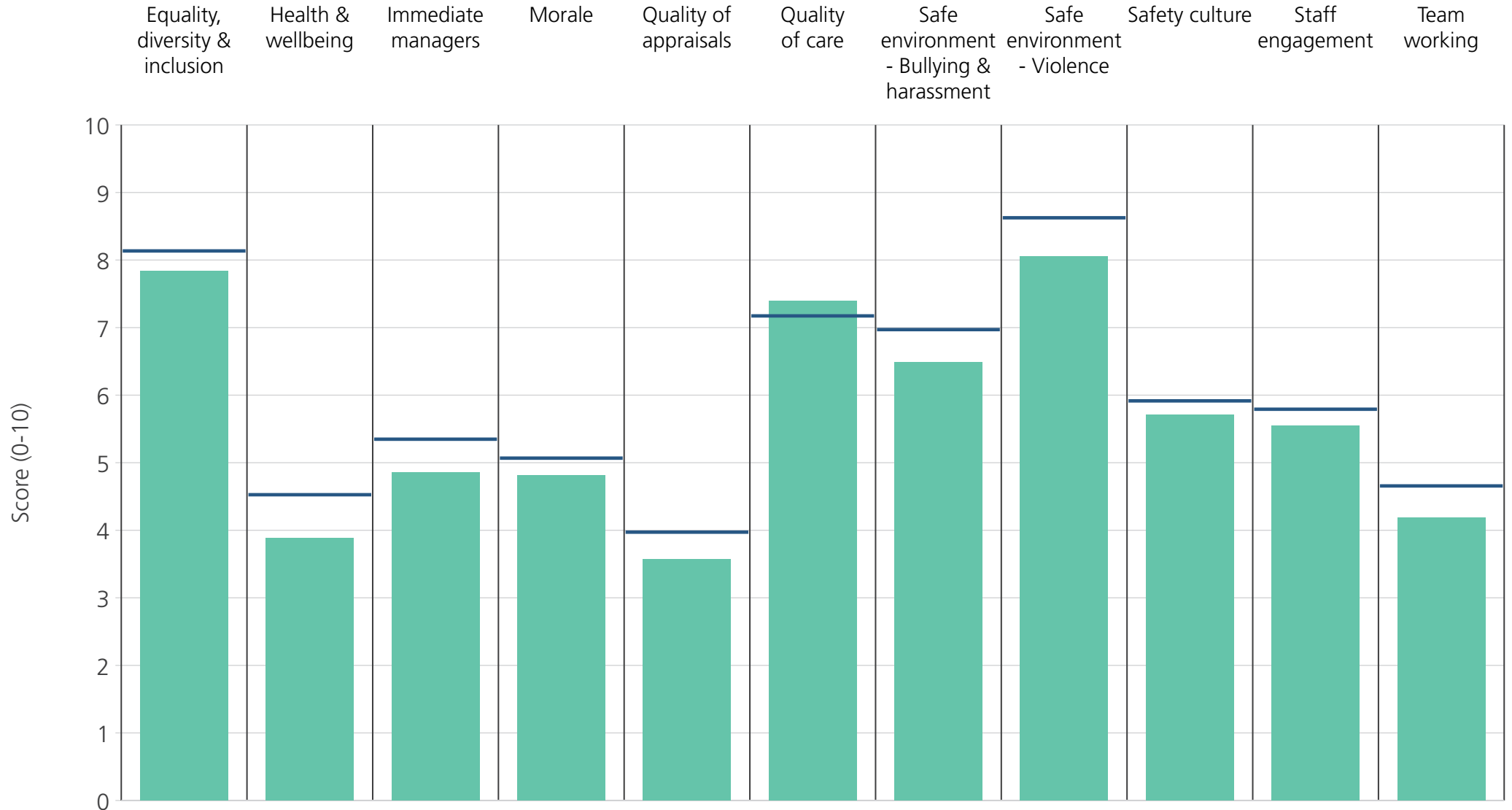
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



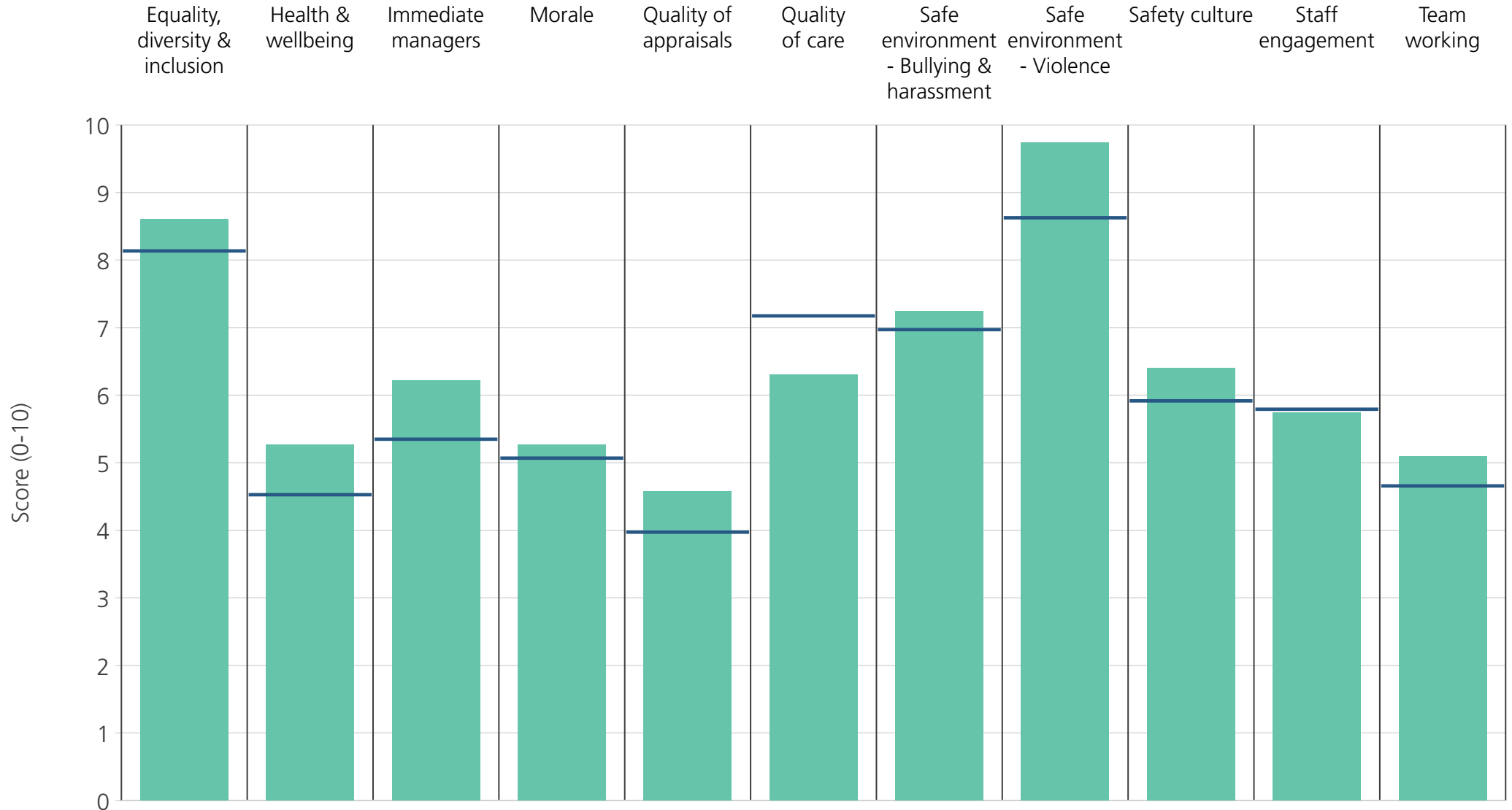
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

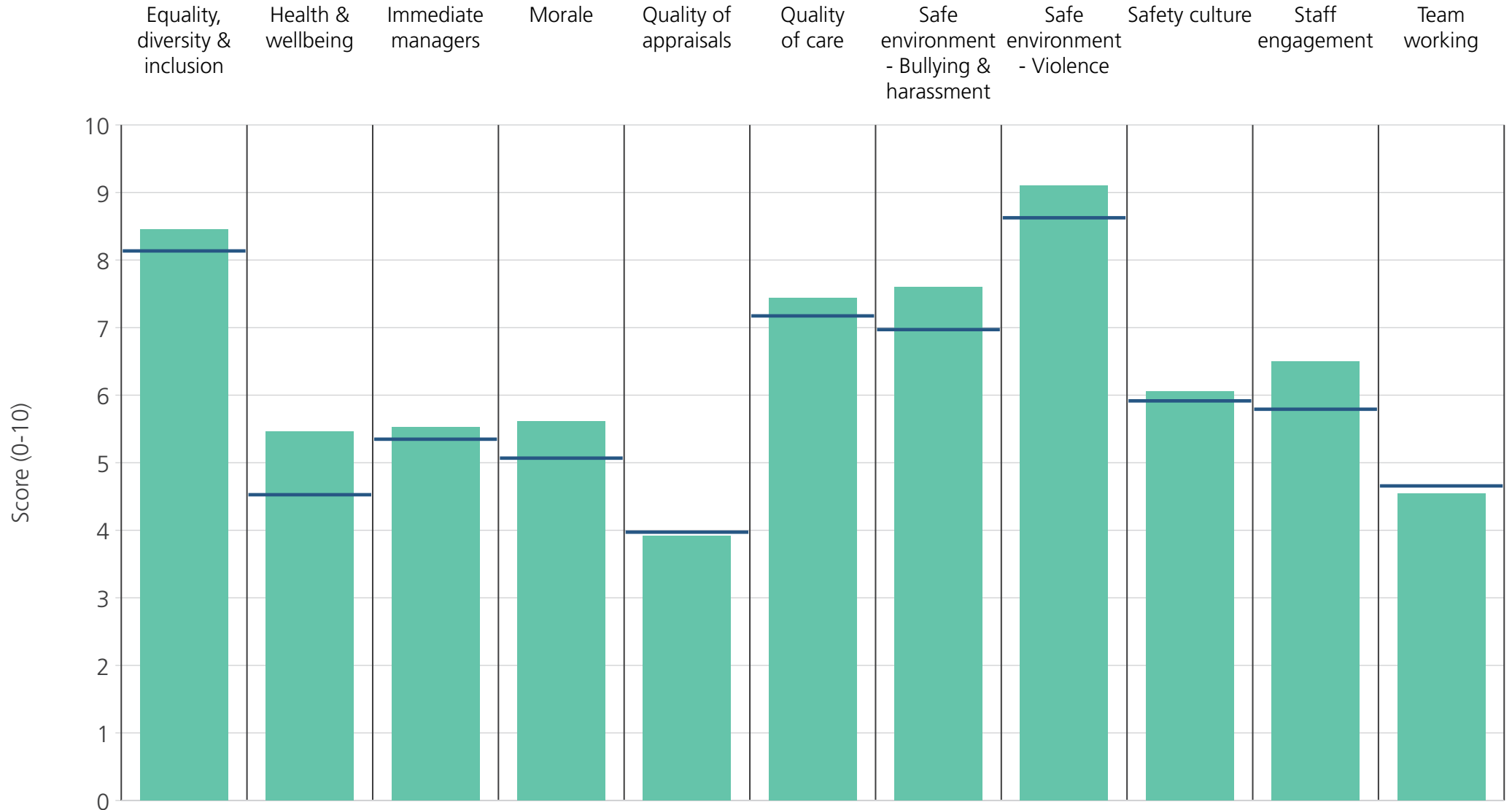
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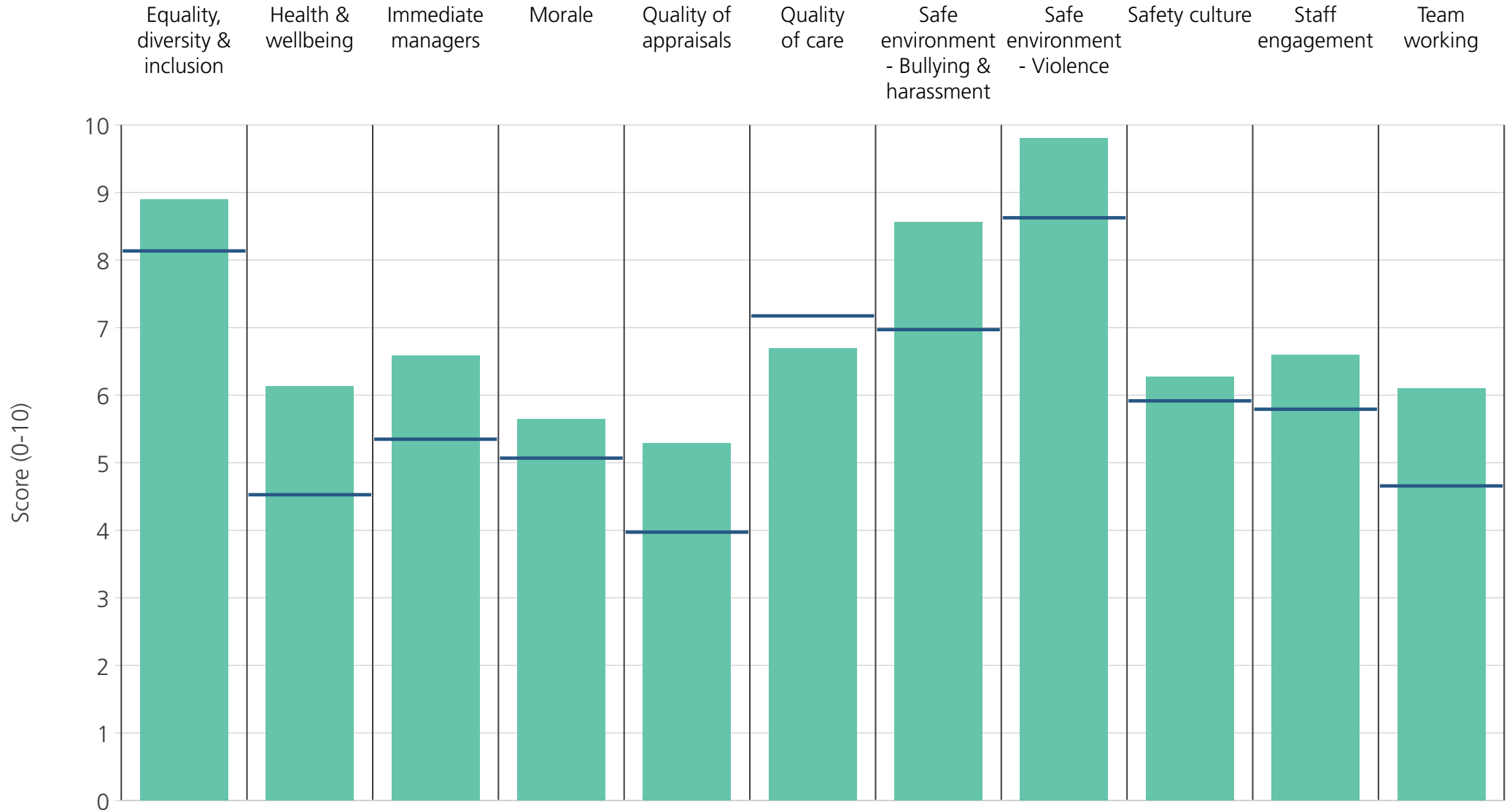
Directorate	7.8	3.9	4.9	4.8	3.6	7.4	6.5	8.0	5.7	5.5	4.2
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	1365	1374	1380	1352	953	1359	1363	1360	1362	1396	1389



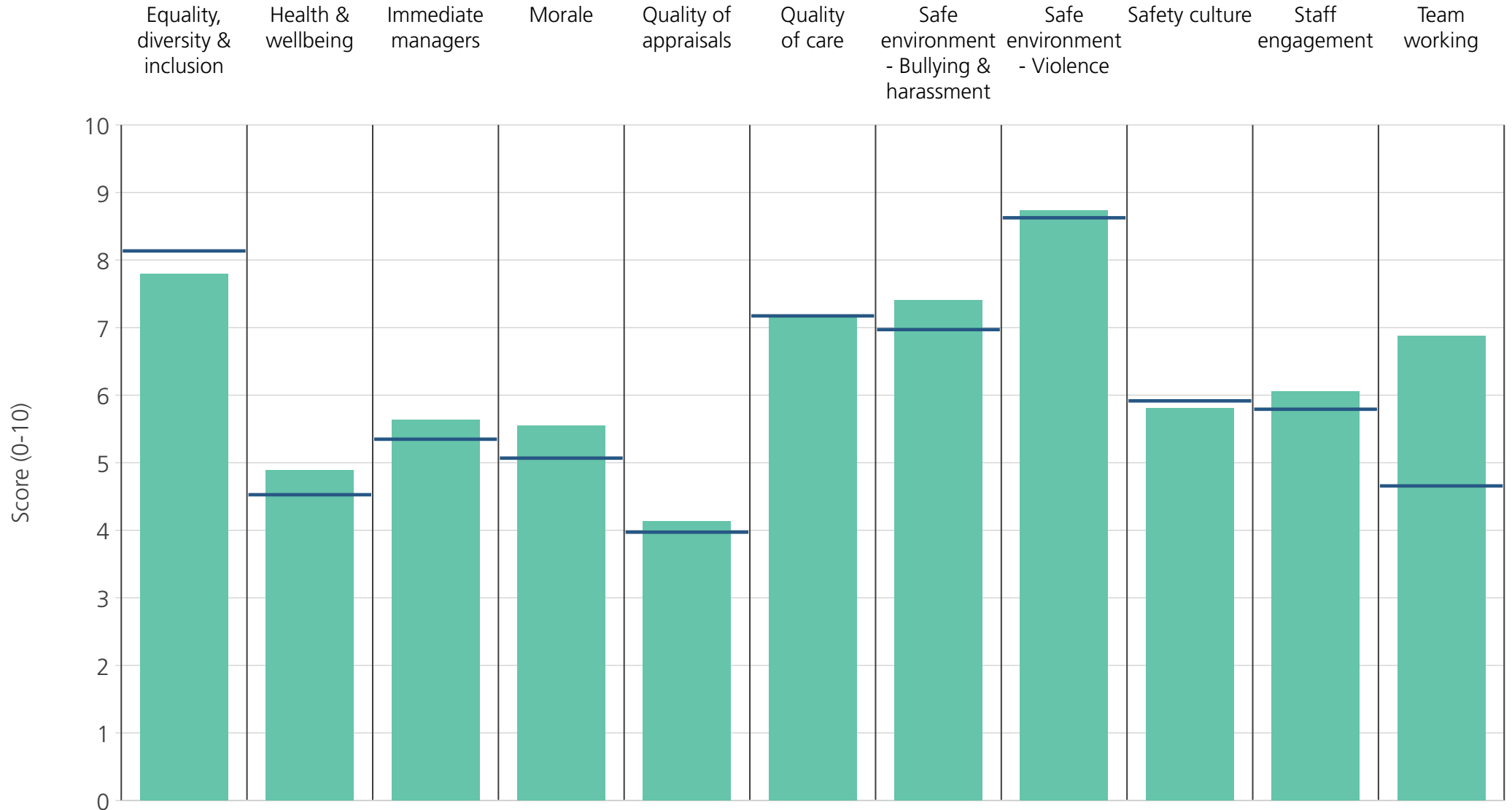
Directorate	8.6	5.3	6.2	5.3	4.6	6.3	7.2	9.7	6.4	5.7	5.1
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	332	334	334	324	236	320	329	332	328	341	334



Directorate	8.5	5.5	5.5	5.6	3.9	7.4	7.6	9.1	6.1	6.5	4.5
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	180	180	180	174	93	171	178	179	178	180	179



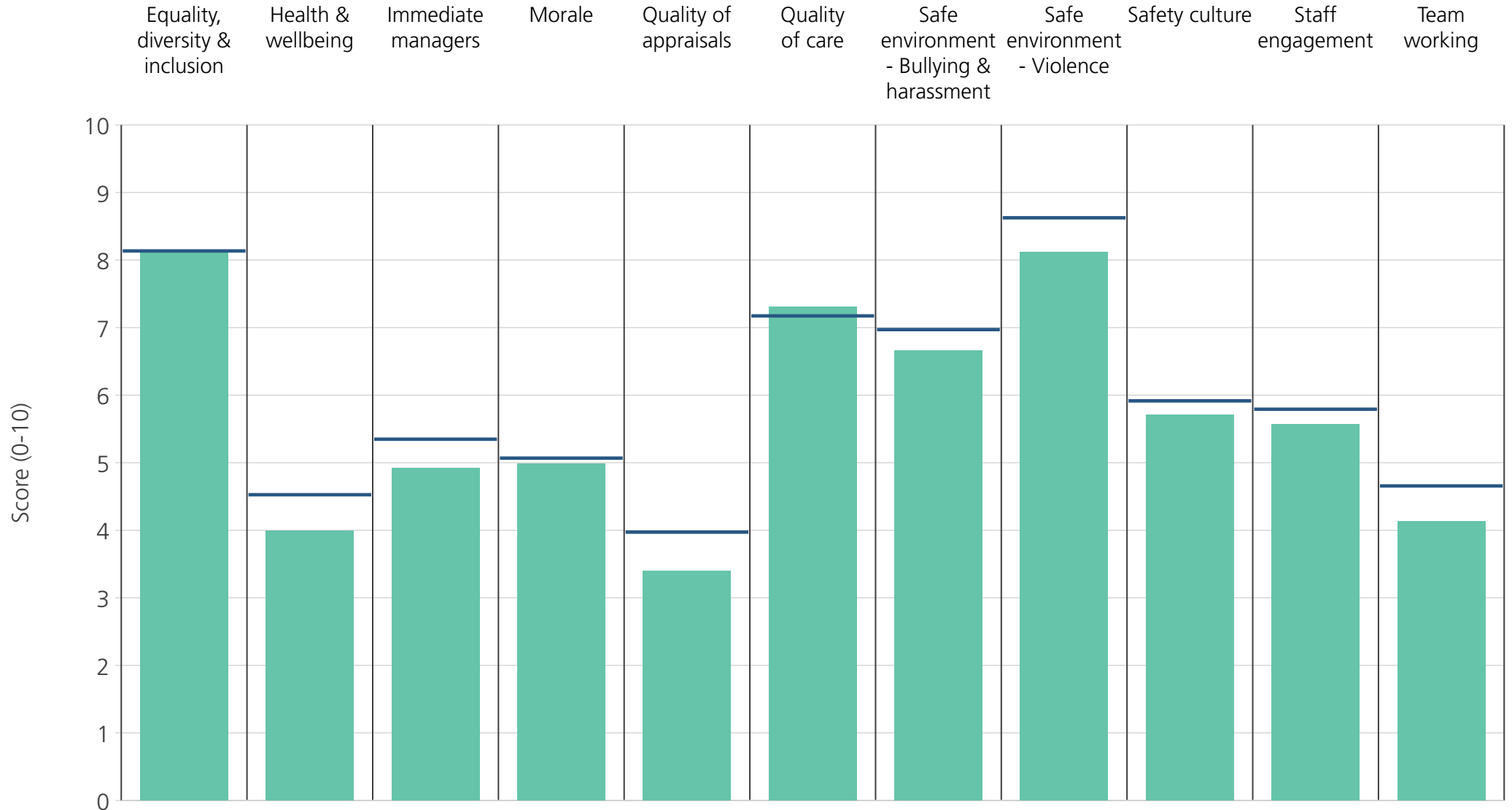
Directorate	8.9	6.1	6.6	5.6	5.3	6.7	8.6	9.8	6.3	6.6	6.1
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	272	275	275	270	185	122	272	273	272	275	275



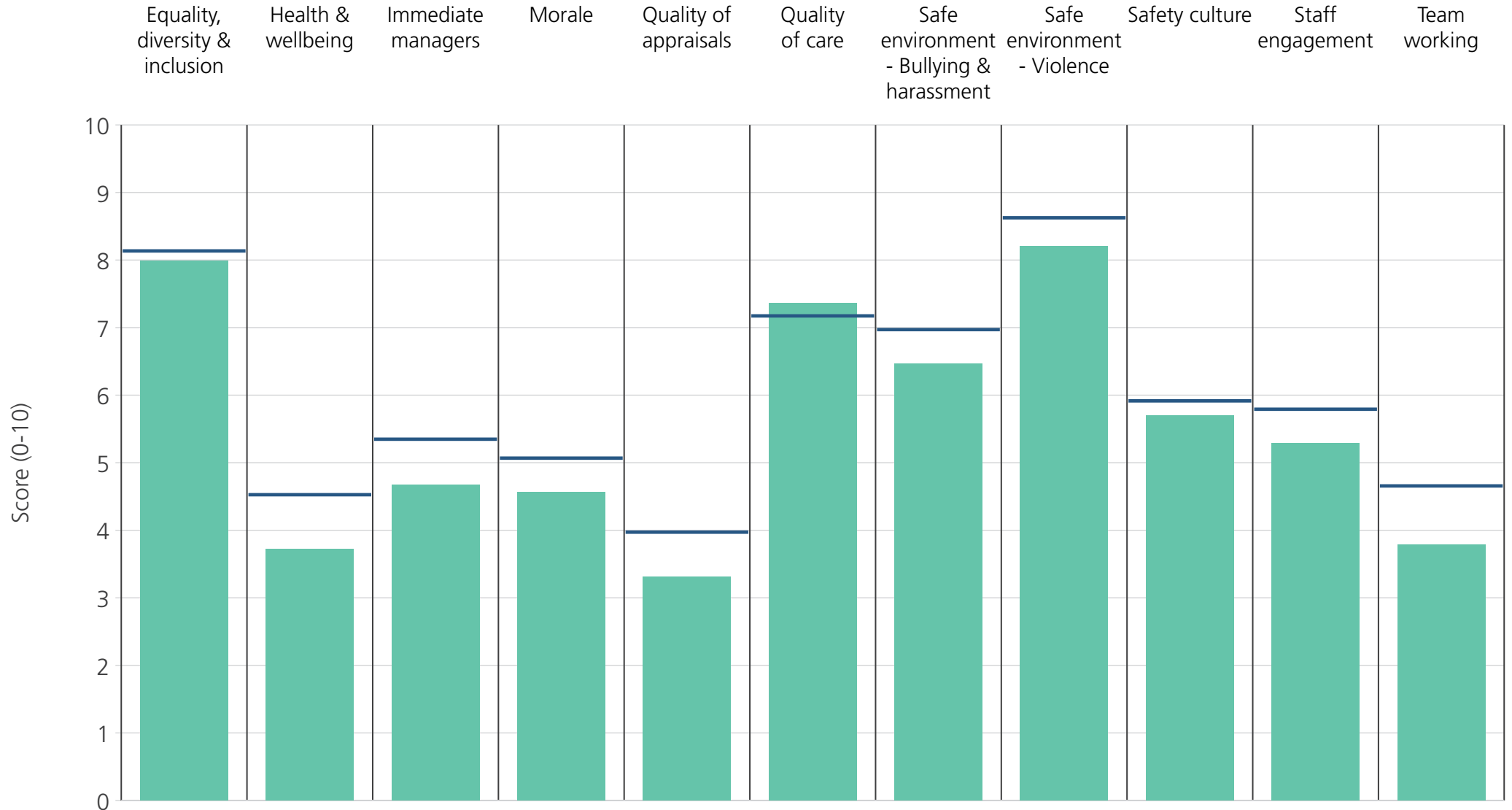
Directorate	7.8	4.9	5.6	5.5	4.1	7.2	7.4	8.7	5.8	6.1	6.9
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	59	59	59	58	43	58	59	58	59	60	60

Directorates 2

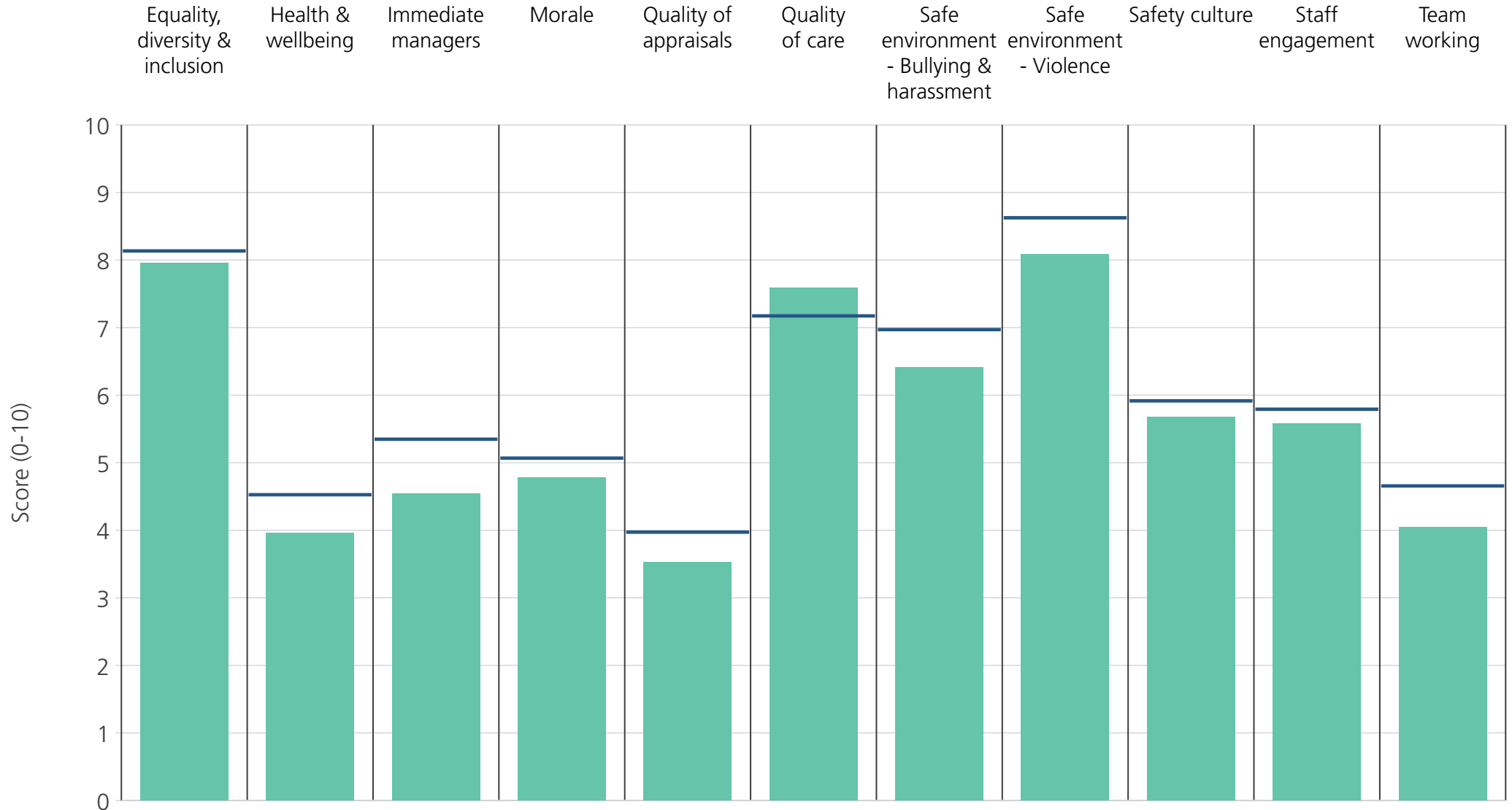
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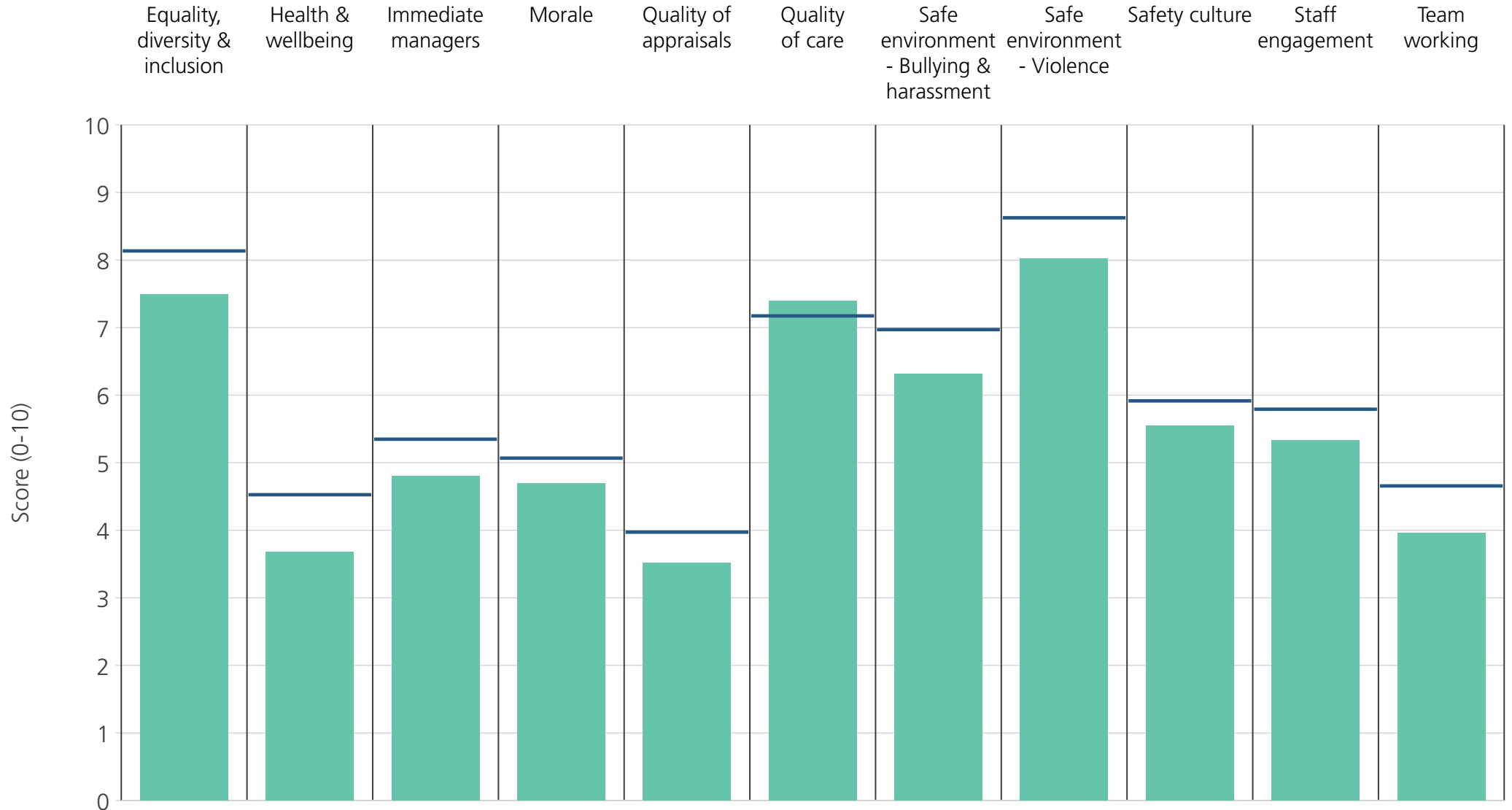
Directorate	8.1	4.0	4.9	5.0	3.4	7.3	6.7	8.1	5.7	5.6	4.1
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	305	305	305	302	203	302	305	304	305	309	308



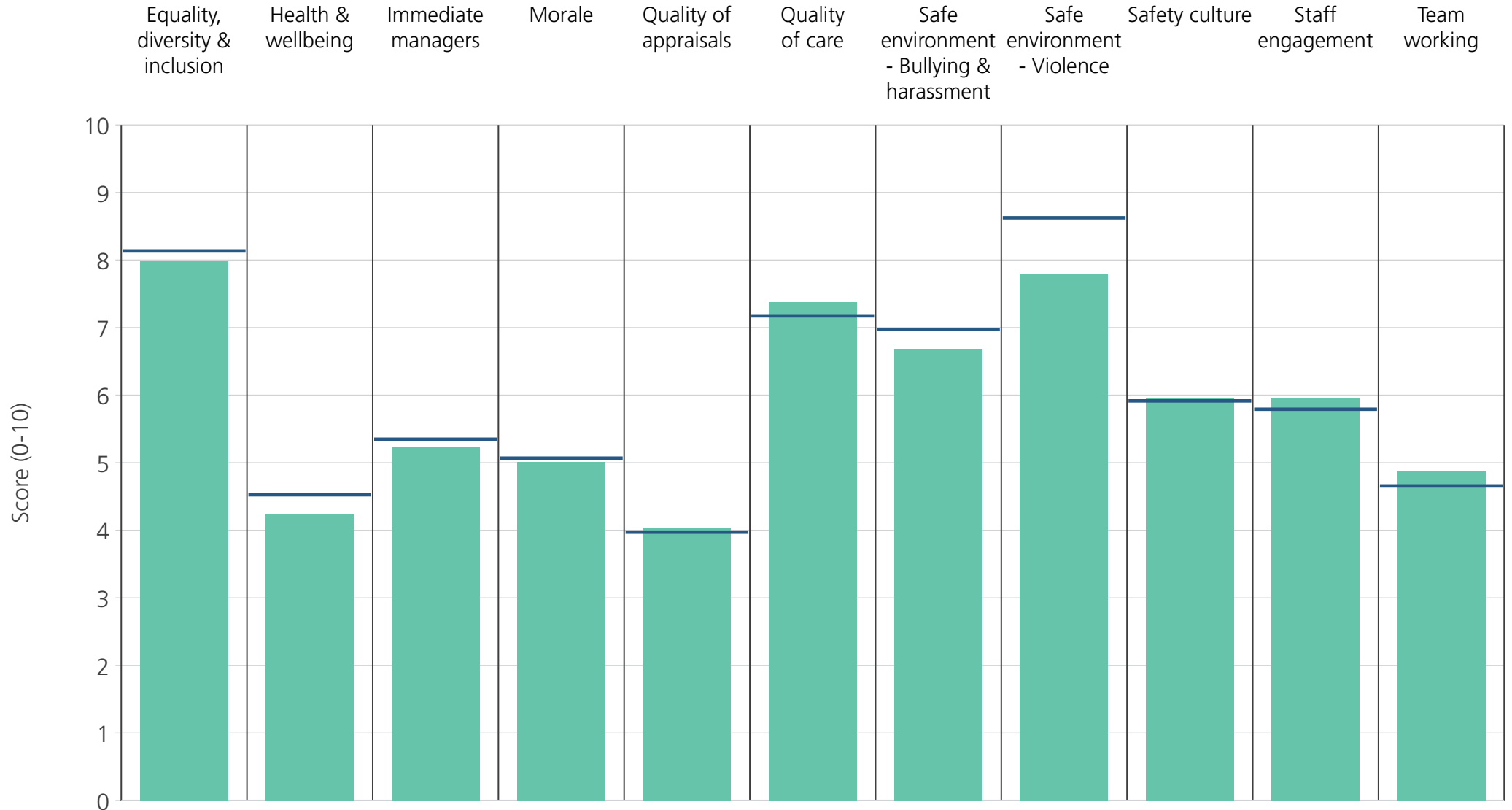
Directorate	8.0	3.7	4.7	4.6	3.3	7.4	6.5	8.2	5.7	5.3	3.8
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	248	249	249	249	172	244	248	248	249	250	249



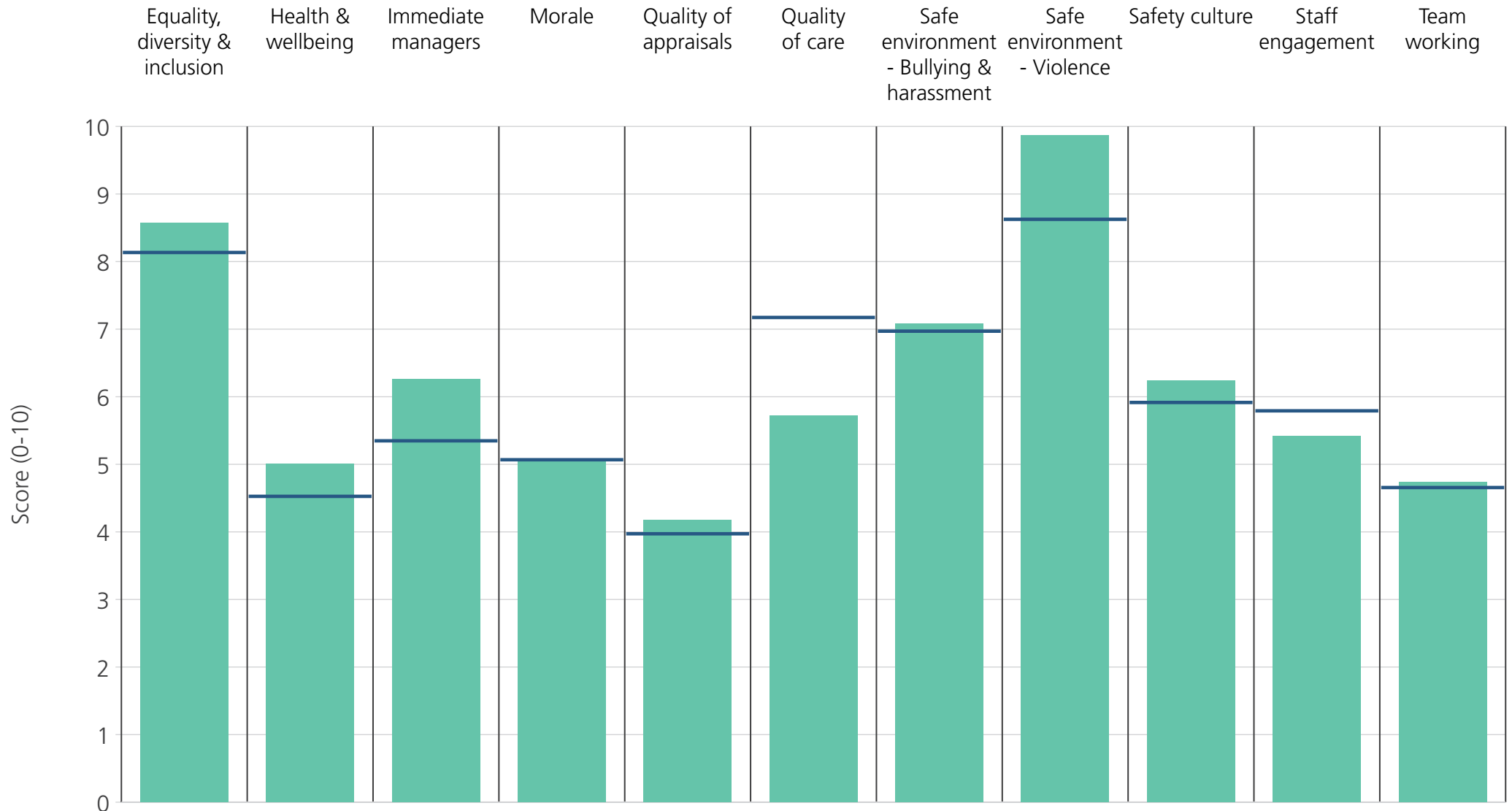
Directorate	8.0	4.0	4.5	4.8	3.5	7.6	6.4	8.1	5.7	5.6	4.0
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	239	242	243	238	172	240	238	238	238	246	244



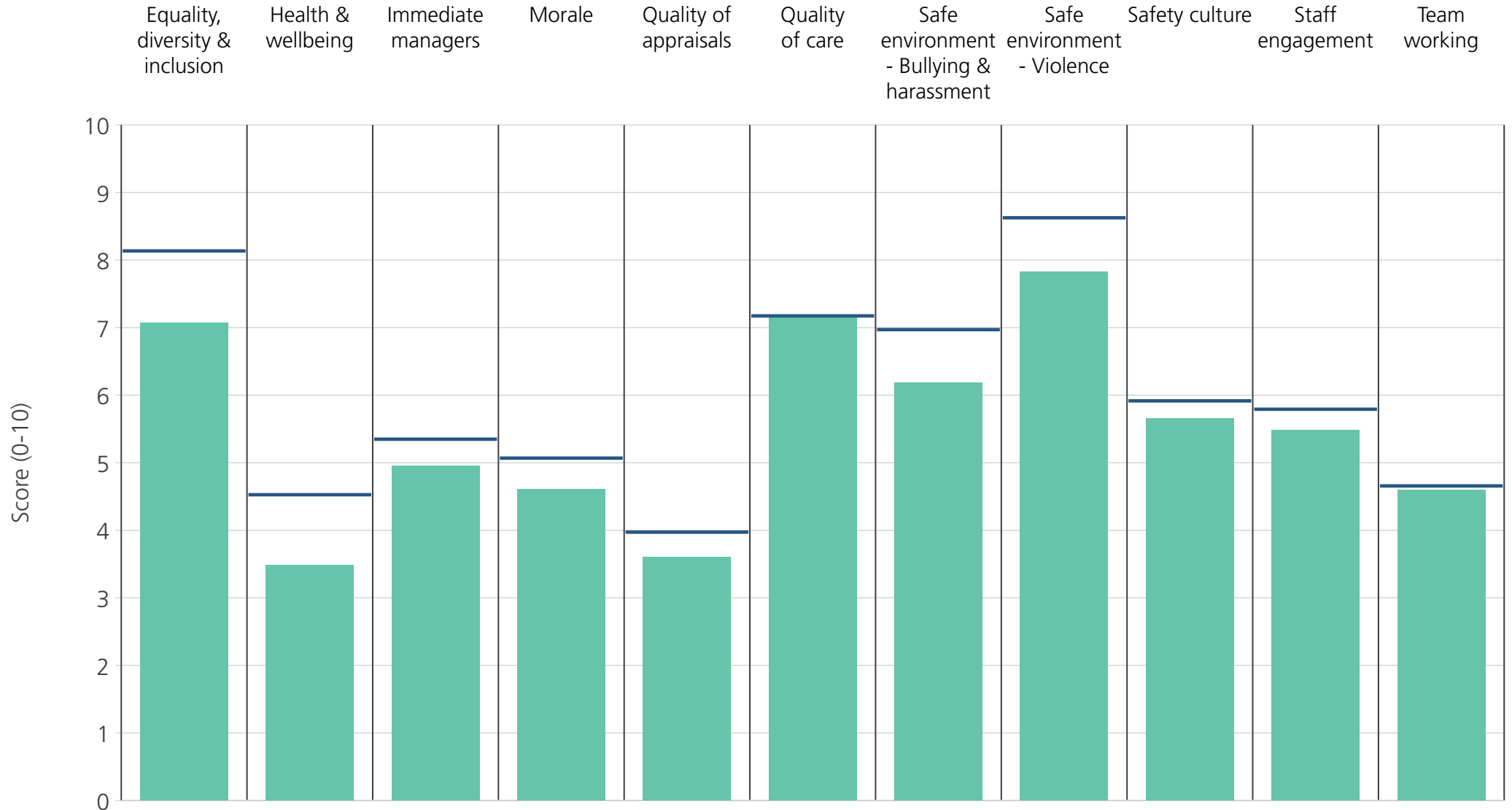
Directorate	7.5	3.7	4.8	4.7	3.5	7.4	6.3	8.0	5.5	5.3	4.0
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	236	238	241	228	164	237	236	236	233	243	243



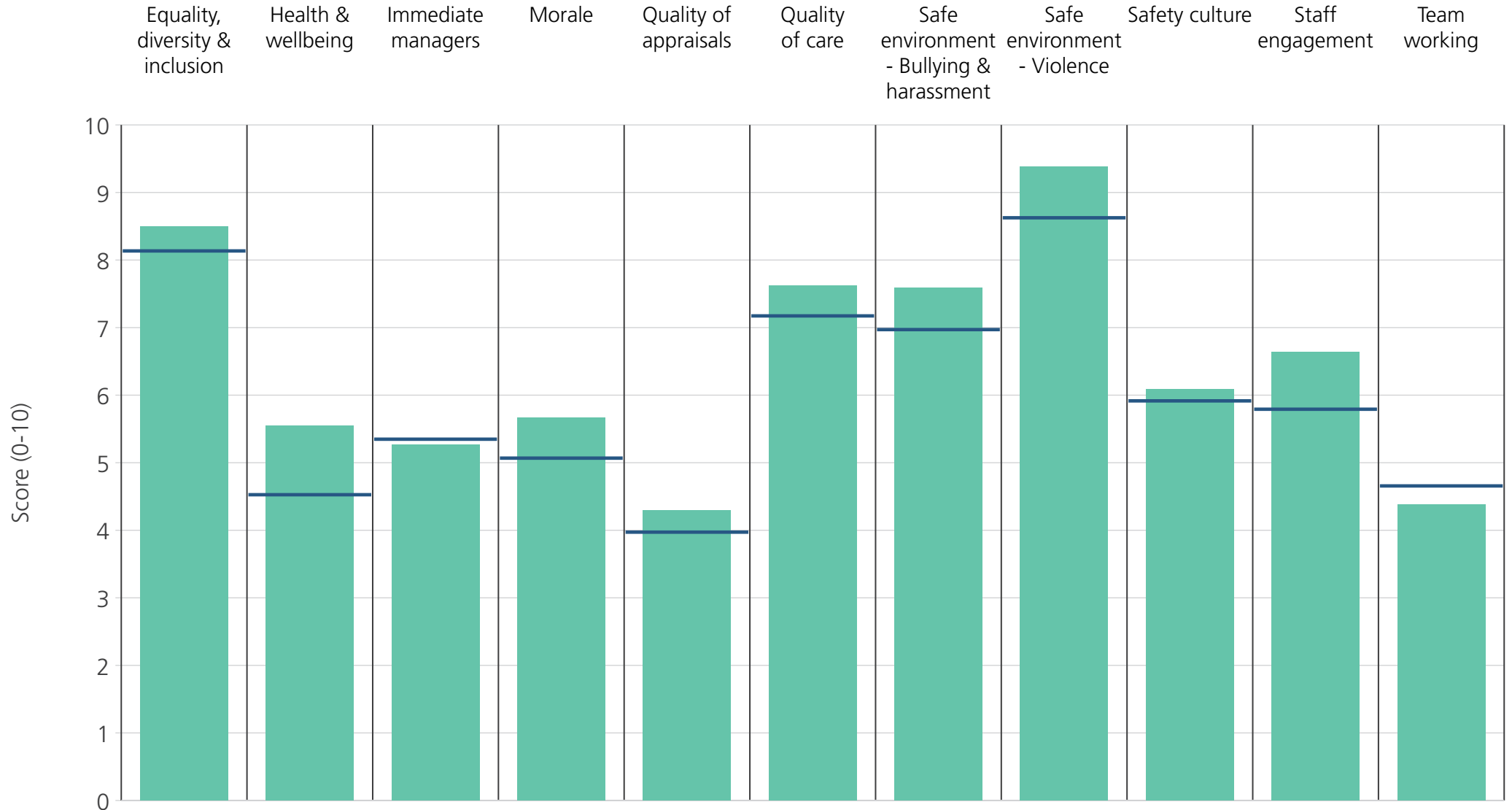
Directorate	8.0	4.2	5.2	5.0	4.0	7.4	6.7	7.8	5.9	6.0	4.9
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	170	172	173	170	113	174	170	169	170	177	176



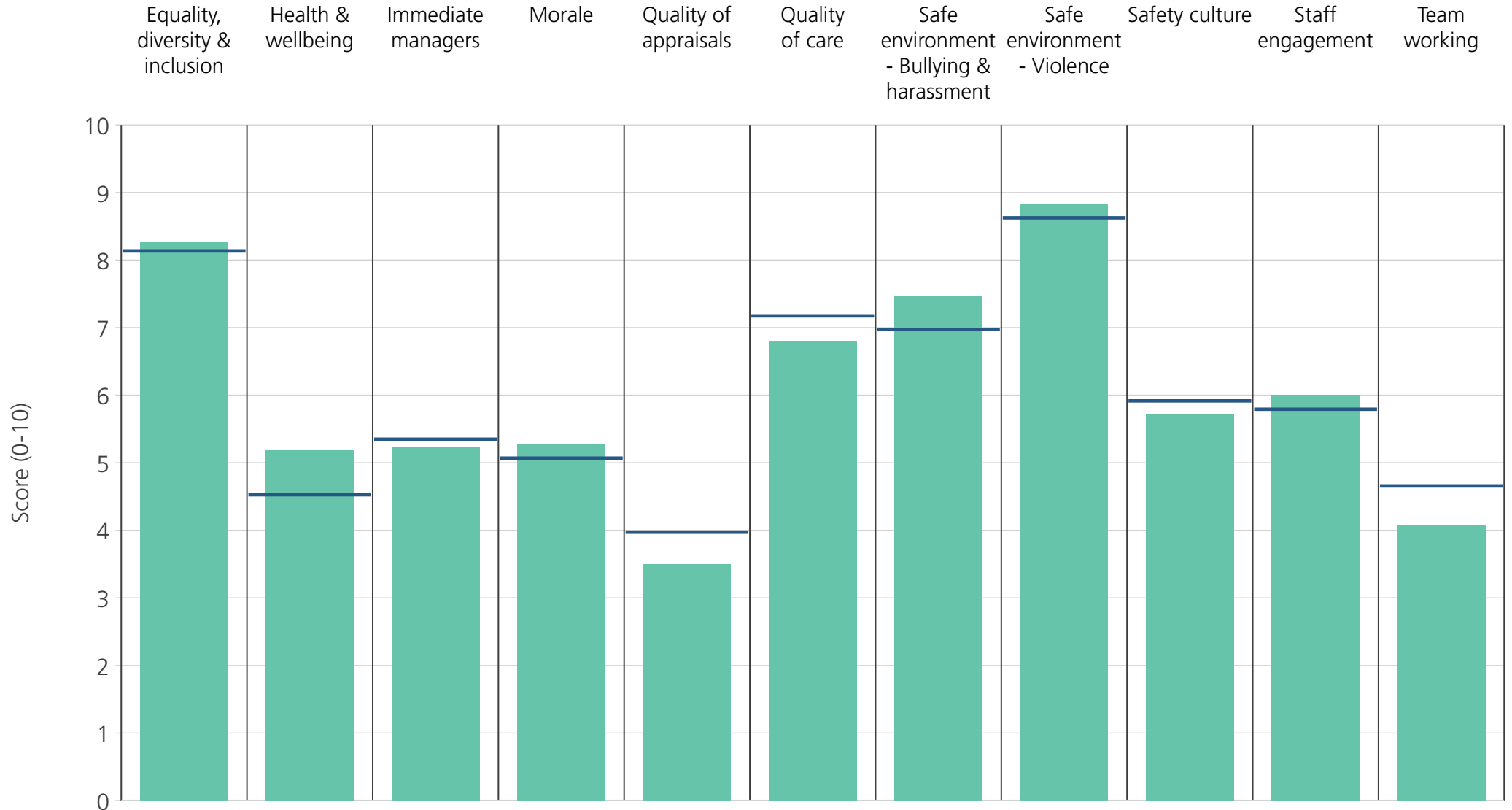
Directorate	8.6	5.0	6.3	5.1	4.2	5.7	7.1	9.9	6.2	5.4	4.7
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	178	179	179	172	118	175	177	178	175	182	179



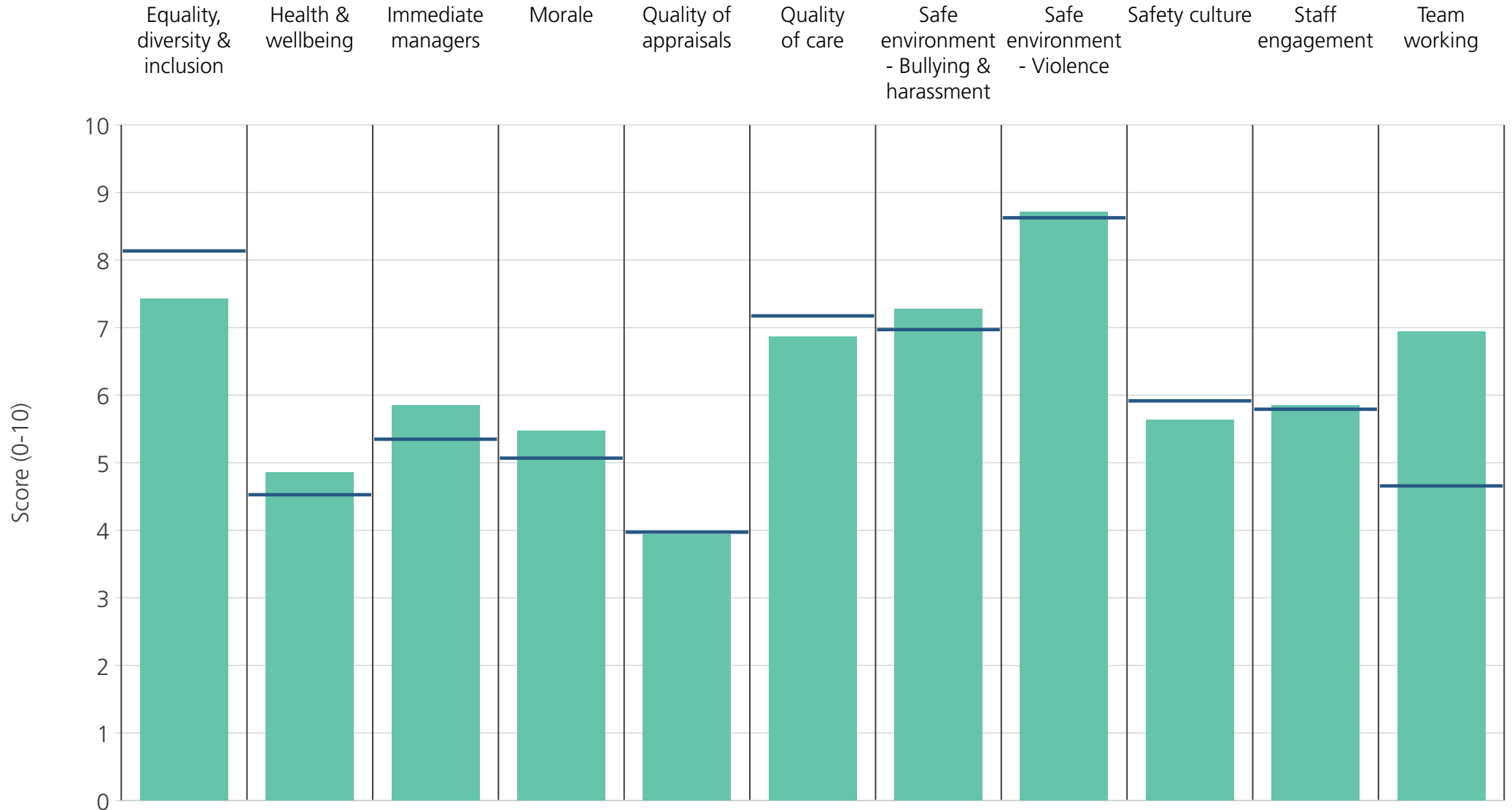
Directorate	7.1	3.5	5.0	4.6	3.6	7.1	6.2	7.8	5.7	5.5	4.6
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	126	126	127	124	95	123	125	124	126	129	127



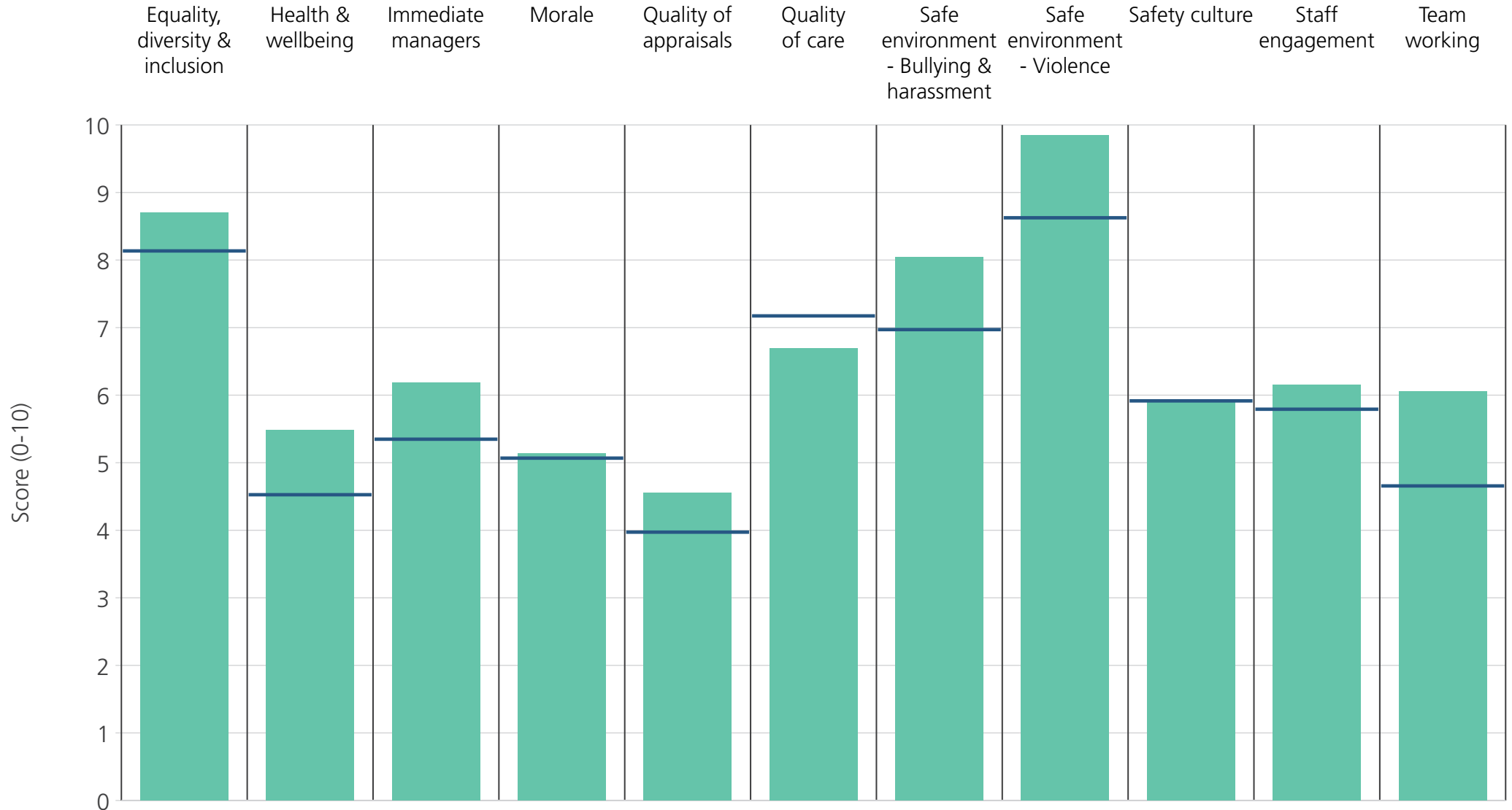
Directorate	8.5	5.6	5.3	5.7	4.3	7.6	7.6	9.4	6.1	6.6	4.4
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	65	65	65	63	32	62	65	65	65	65	65



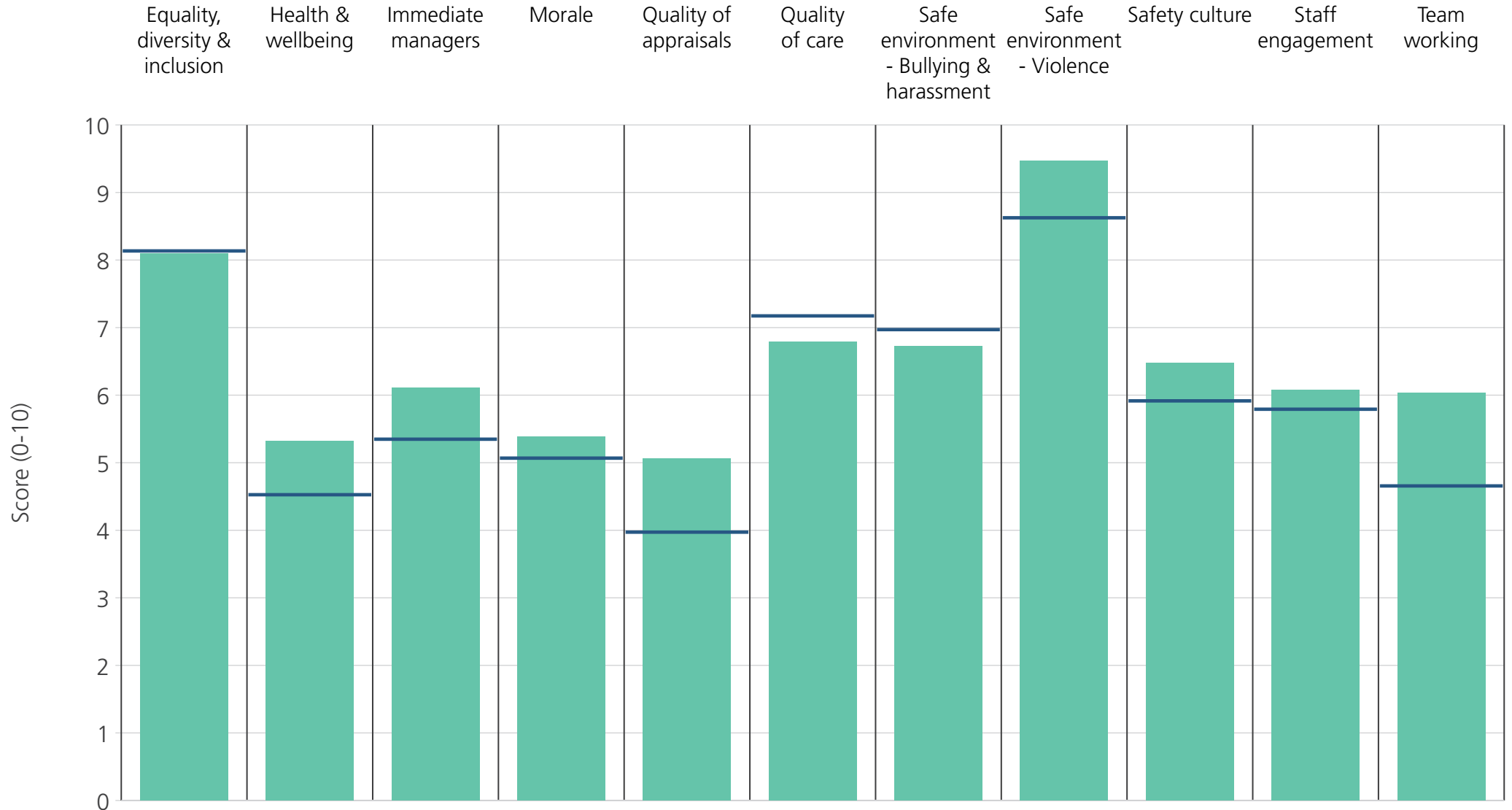
Directorate	8.3	5.2	5.2	5.3	3.5	6.8	7.5	8.8	5.7	6.0	4.1
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	54	54	54	52	24	51	54	54	53	54	53



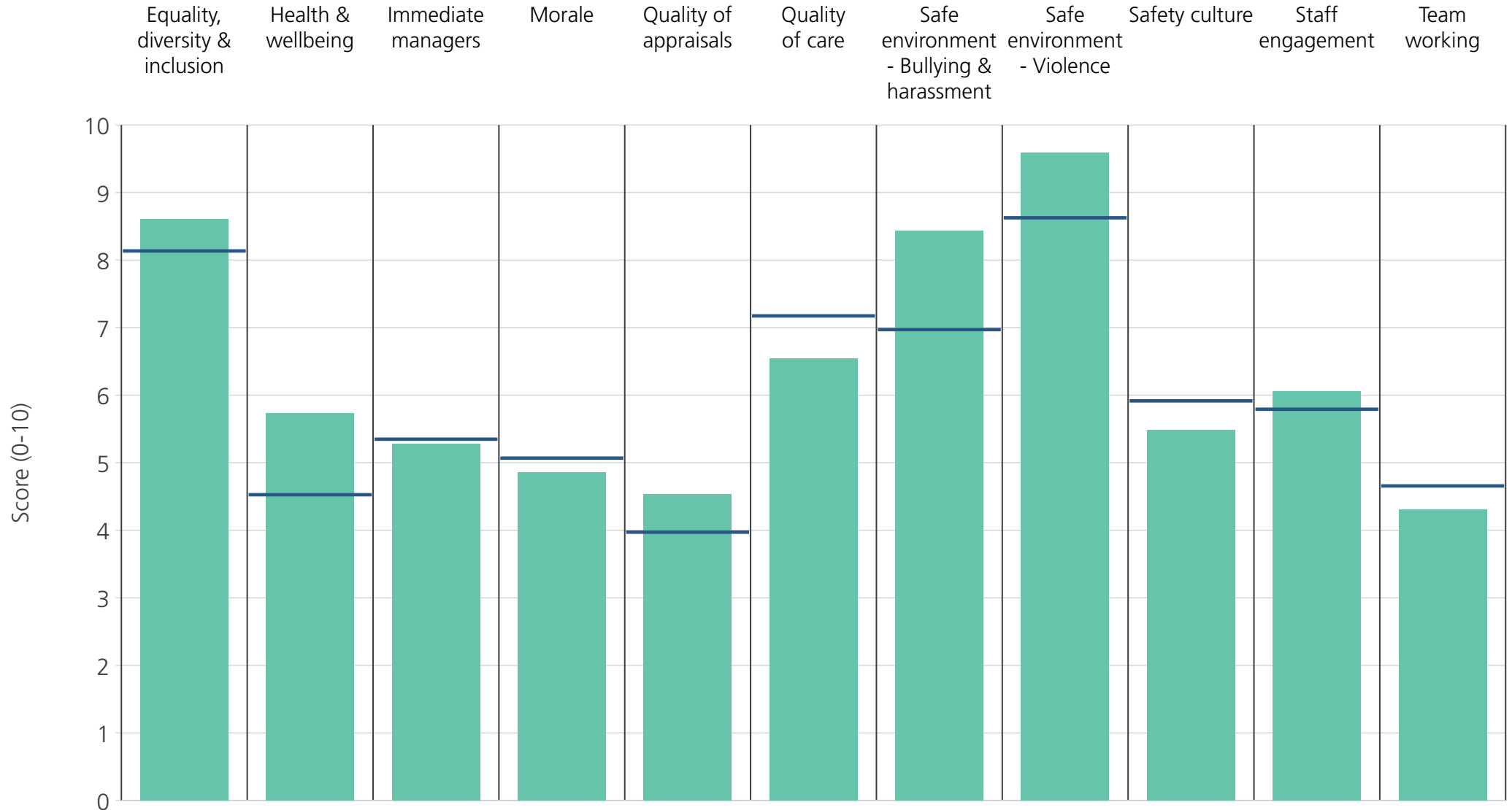
Directorate	7.4	4.9	5.9	5.5	3.9	6.9	7.3	8.7	5.6	5.8	6.9
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	44	44	44	43	33	43	44	44	44	45	45



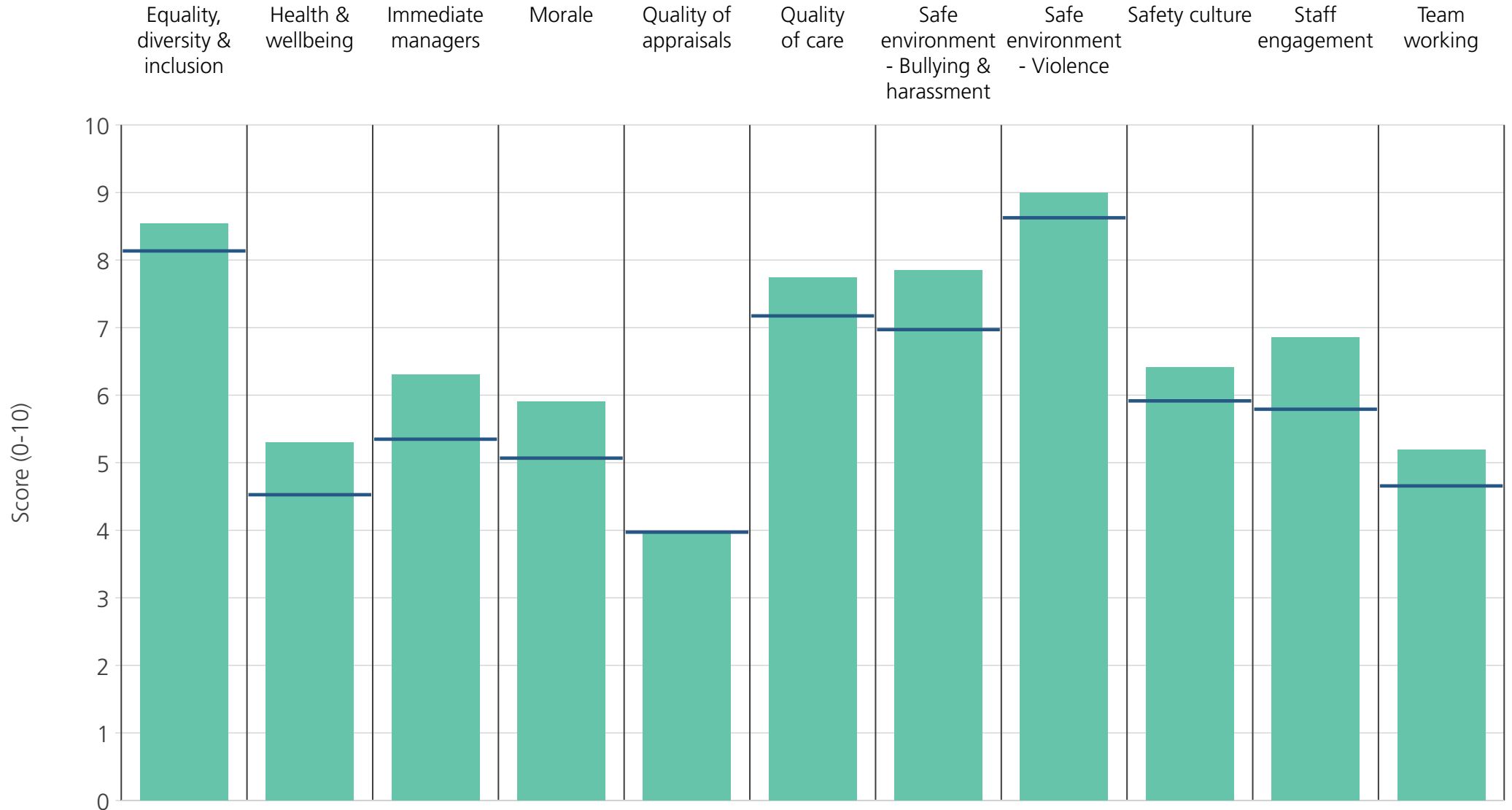
Directorate	8.7	5.5	6.2	5.1	4.6	6.7	8.0	9.8	5.9	6.2	6.1
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	63	64	64	64	31	28	64	64	64	64	64



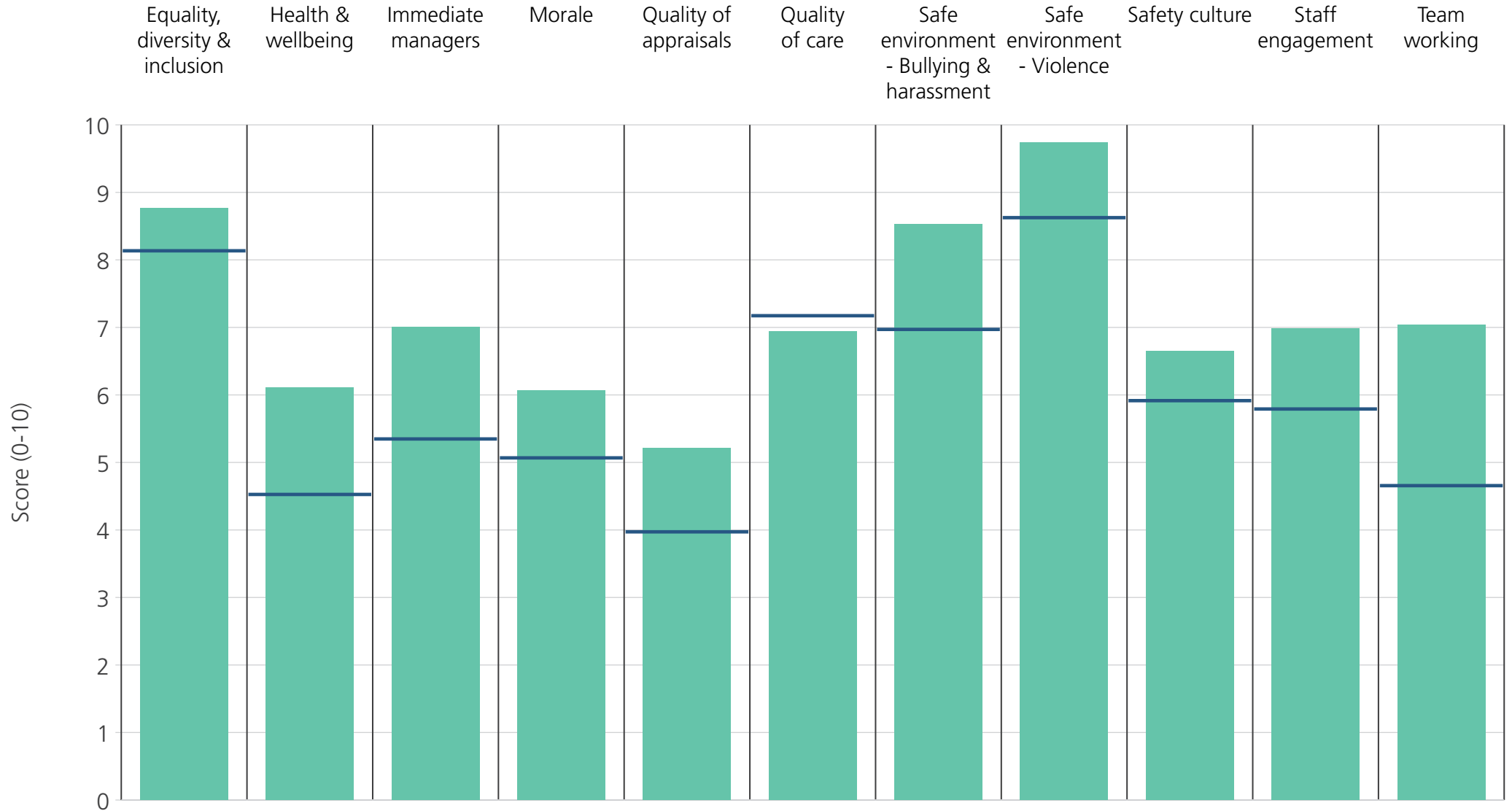
Directorate	8.1	5.3	6.1	5.4	5.1	6.8	6.7	9.5	6.5	6.1	6.0
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	56	57	57	56	40	56	57	56	56	60	57



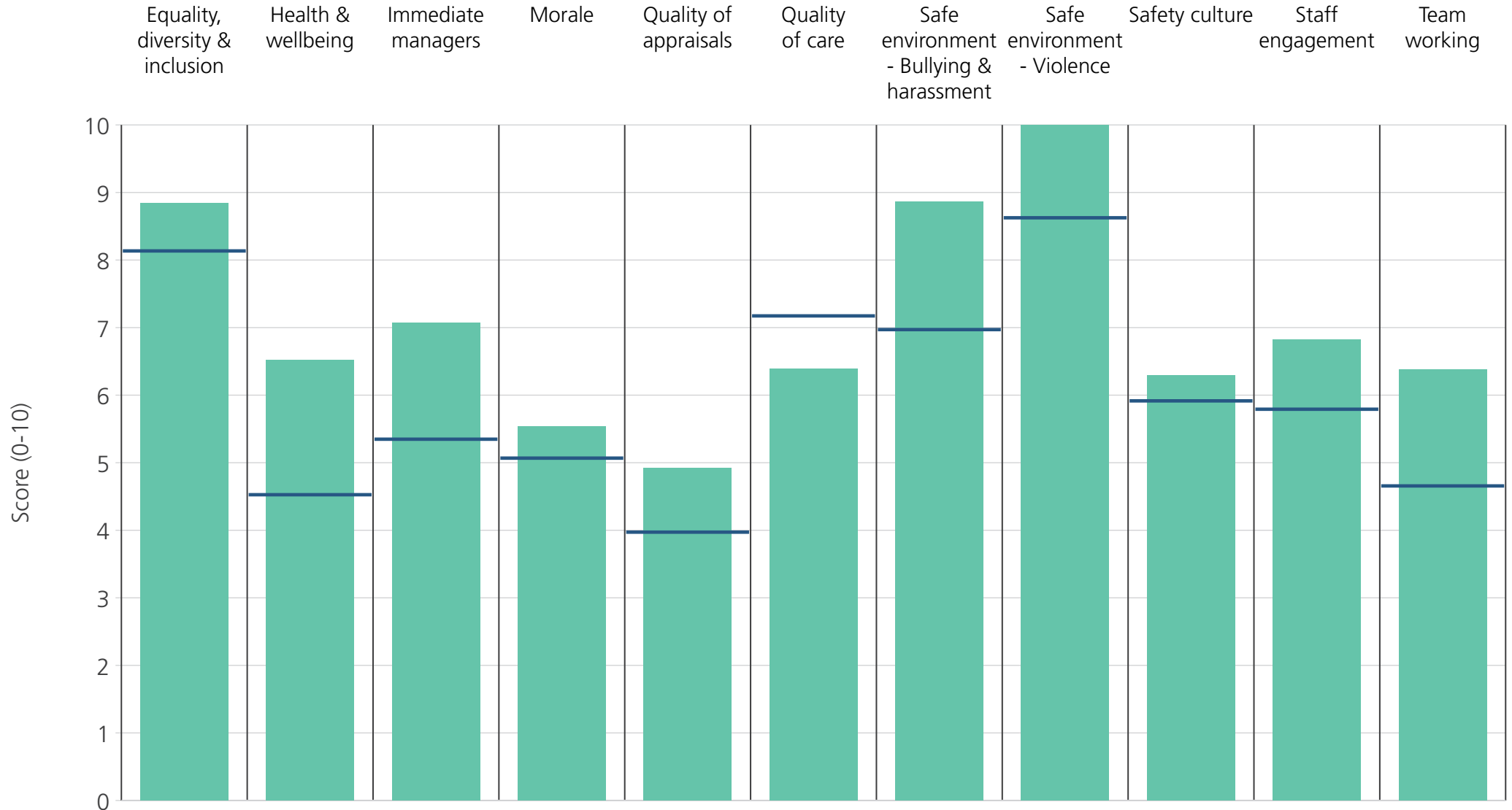
Directorate	8.6	5.7	5.3	4.9	4.5	6.5	8.4	9.6	5.5	6.1	4.3
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	49	51	51	47	24	24	49	49	49	52	52



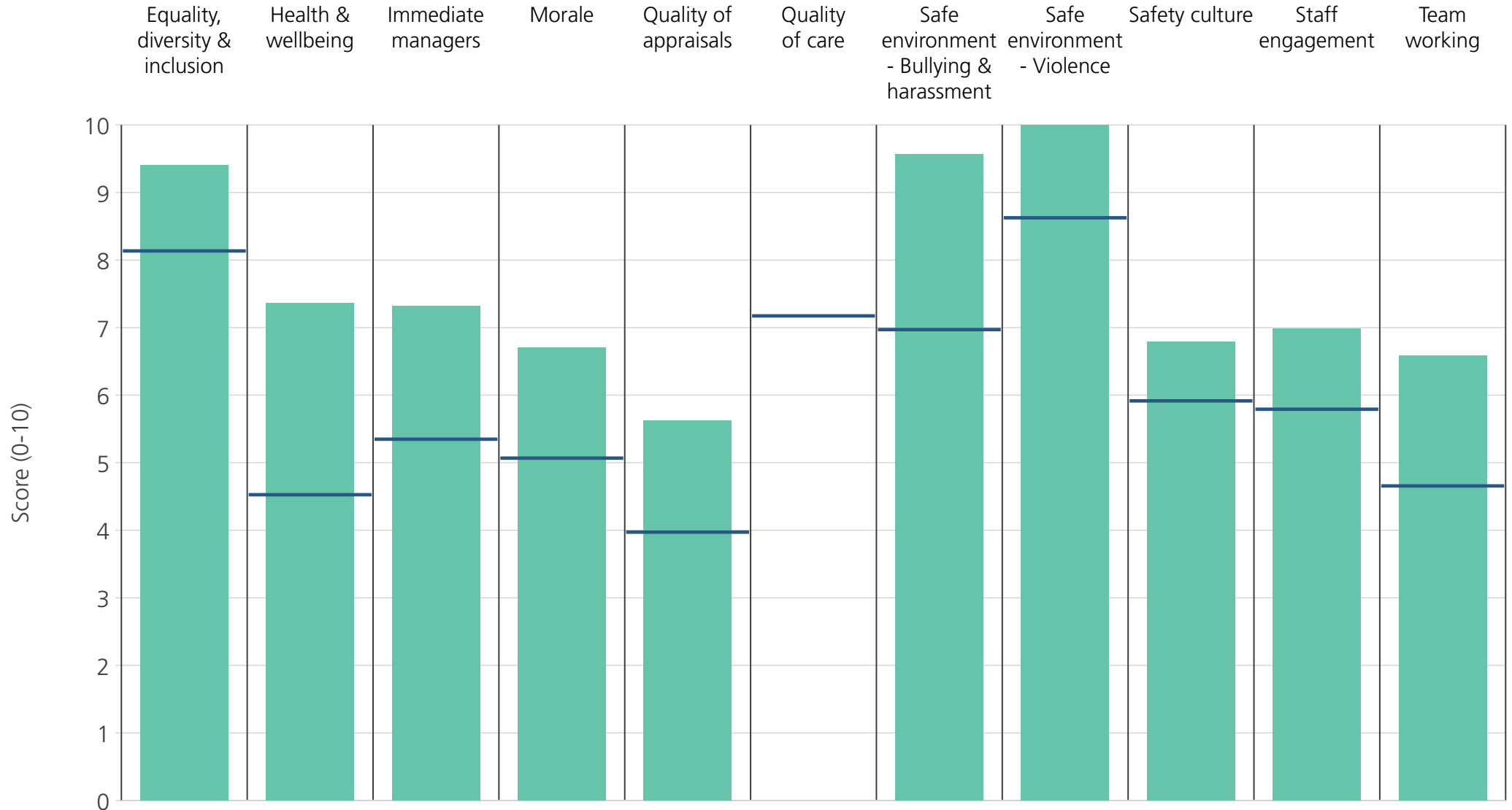
Directorate	8.5	5.3	6.3	5.9	4.0	7.7	7.8	9.0	6.4	6.9	5.2
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	33	33	33	32	21	31	31	33	33	33	33



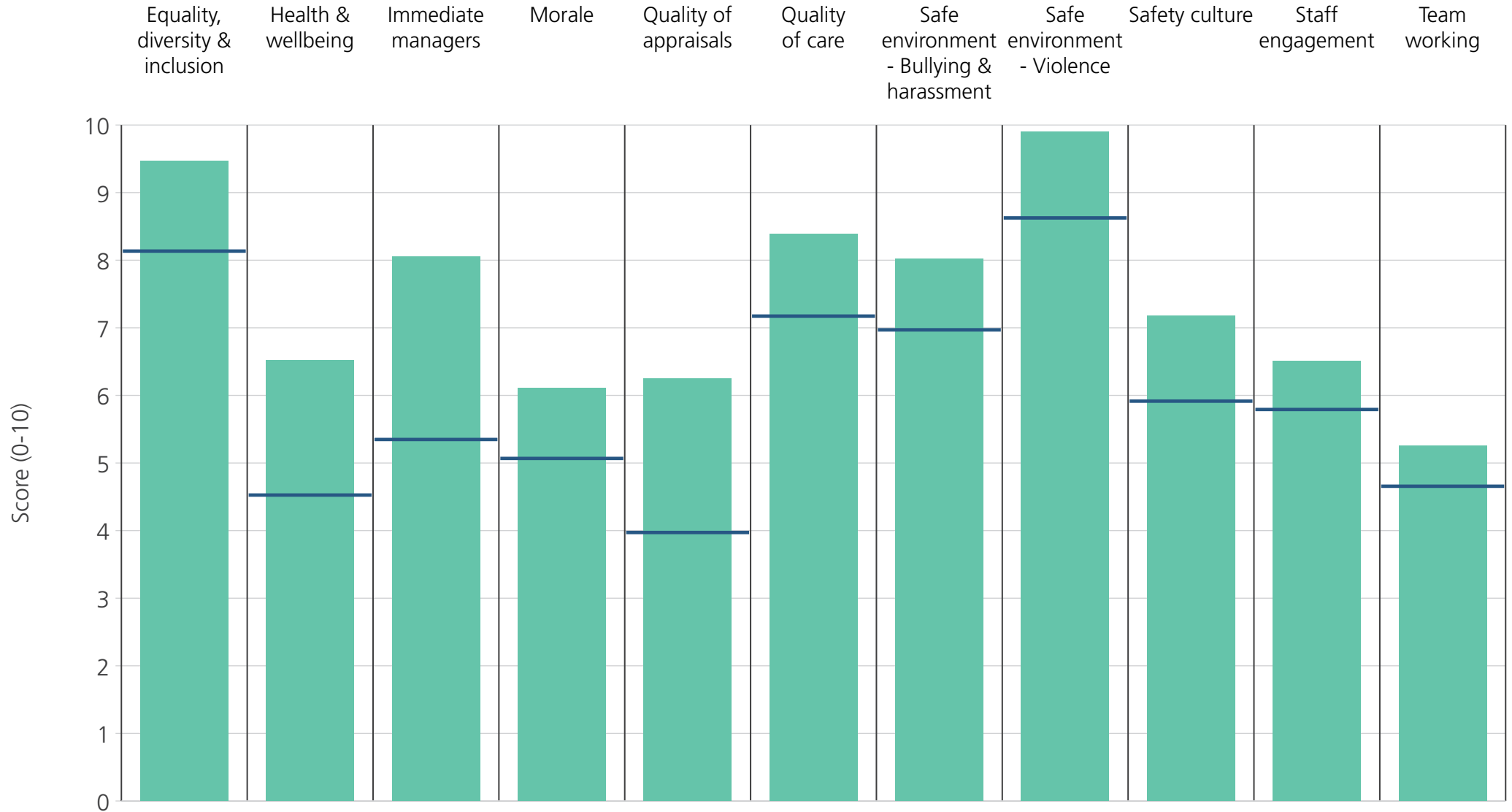
Directorate	8.8	6.1	7.0	6.1	5.2	6.9	8.5	9.7	6.6	7.0	7.0
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	50	50	50	50	41	30	50	50	50	50	49



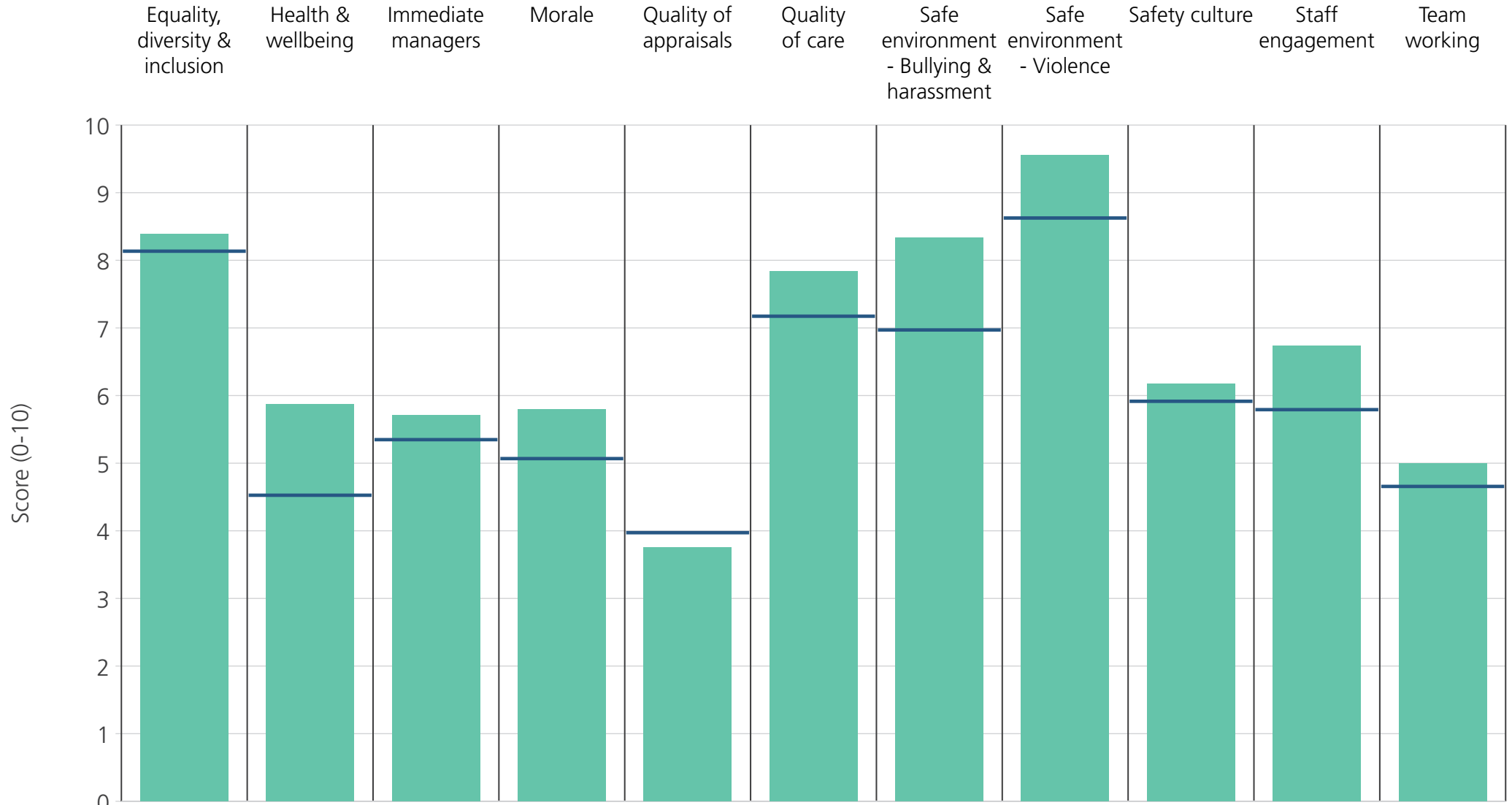
Directorate	8.8	6.5	7.1	5.5	4.9	6.4	8.9	10.0	6.3	6.8	6.4
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	39	39	39	39	30	12	38	39	39	39	39



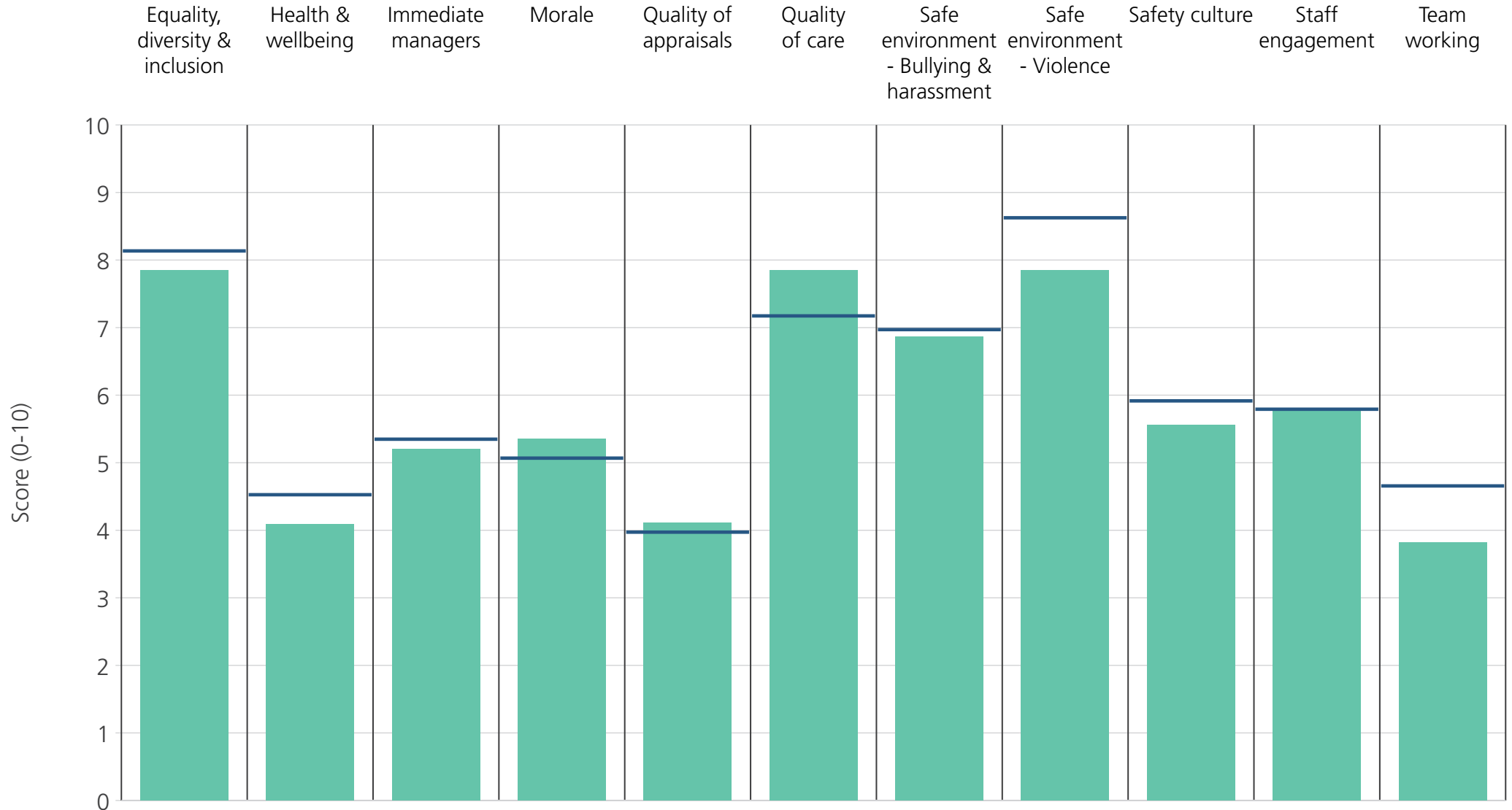
Directorate	9.4	7.4	7.3	6.7	5.6	7.2	9.6	10.0	6.8	7.0	6.6
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	38	38	38	38	36	8	38	38	38	38	38



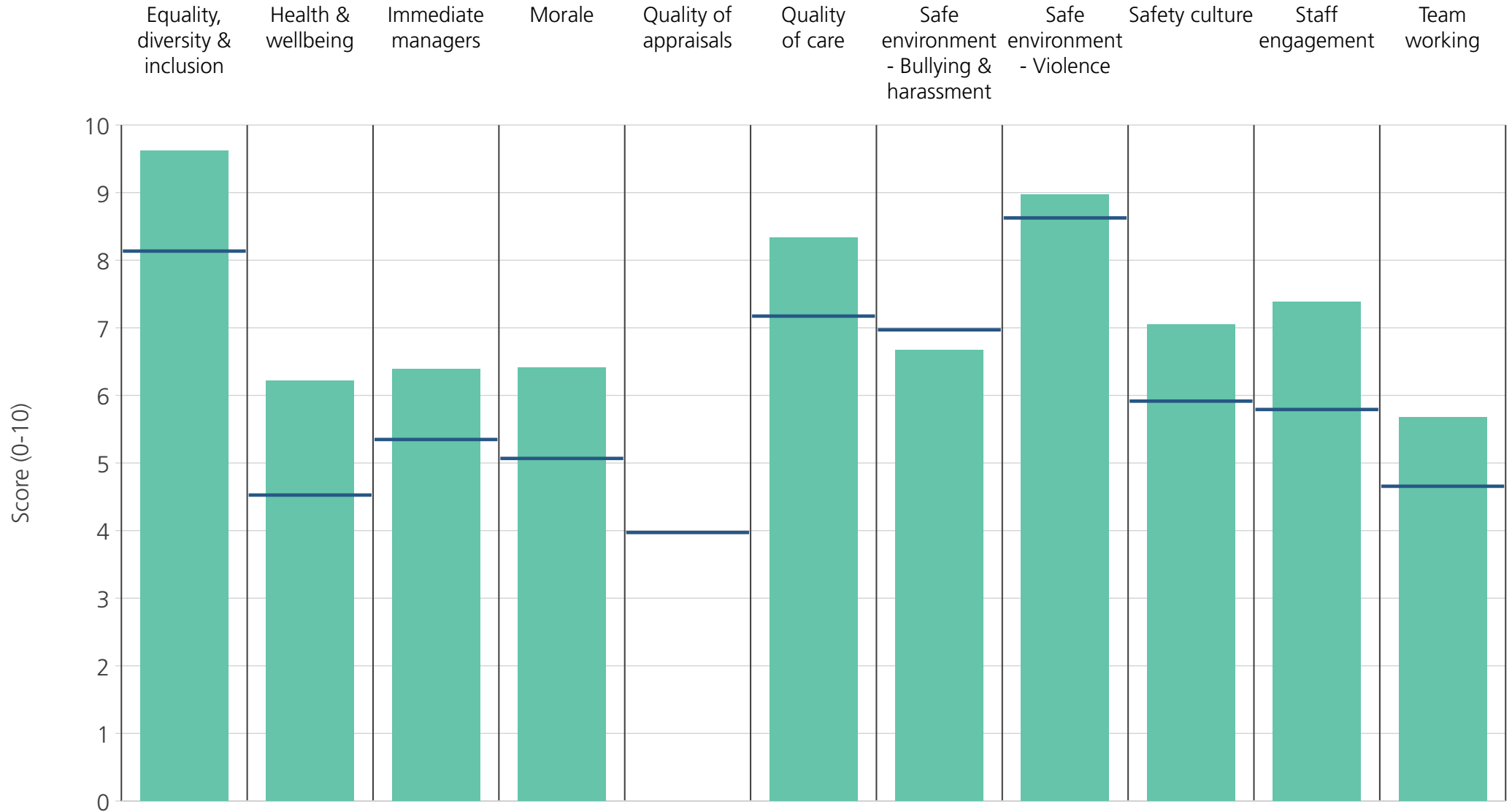
Directorate	9.5	6.5	8.0	6.1	6.3	8.4	8.0	9.9	7.2	6.5	5.3
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	33	33	33	32	31	31	32	33	33	34	34



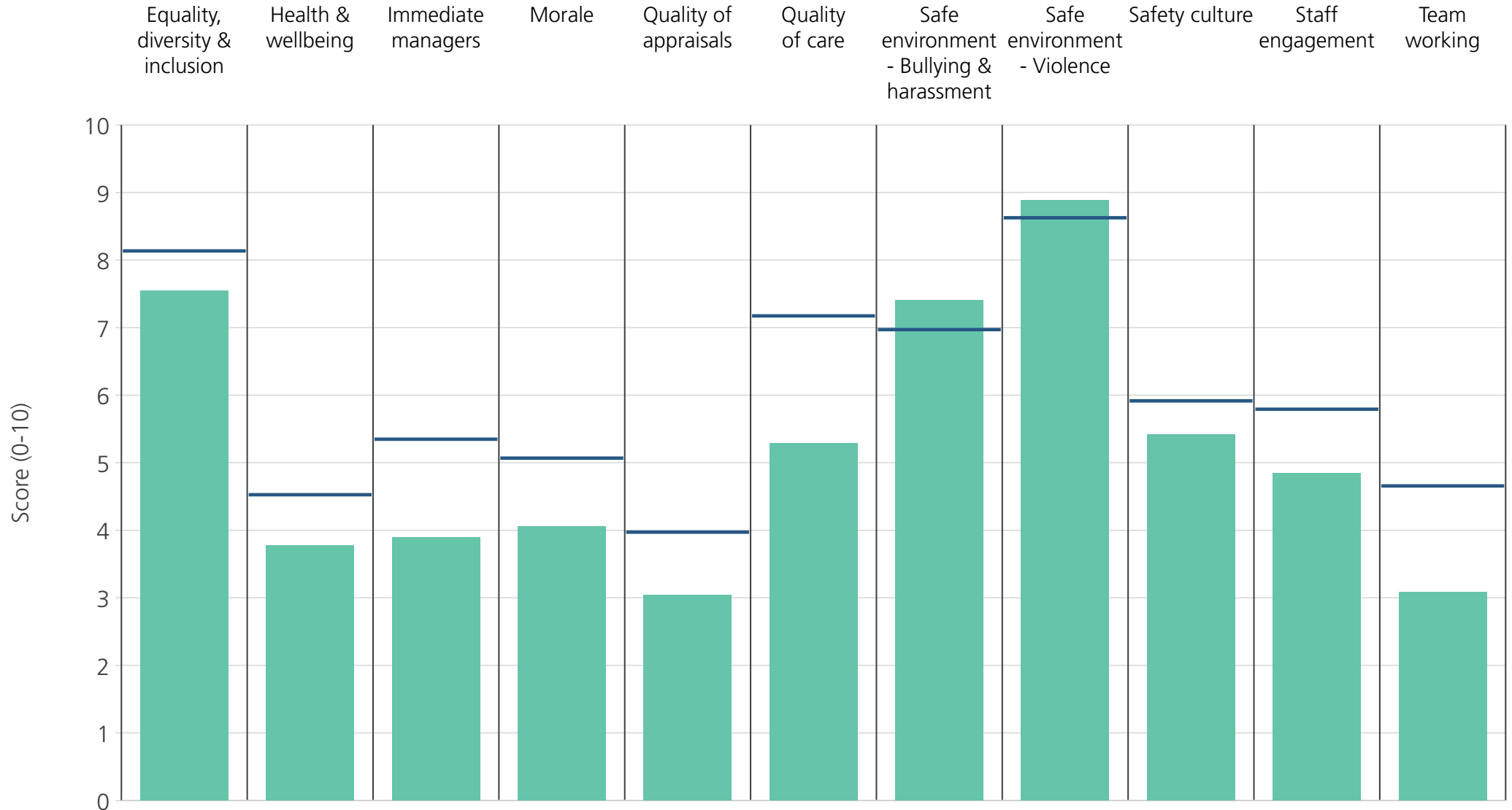
Directorate	8.4	5.9	5.7	5.8	3.8	7.8	8.3	9.6	6.2	6.7	5.0
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	16	16	16	16	12	15	16	15	16	16	16



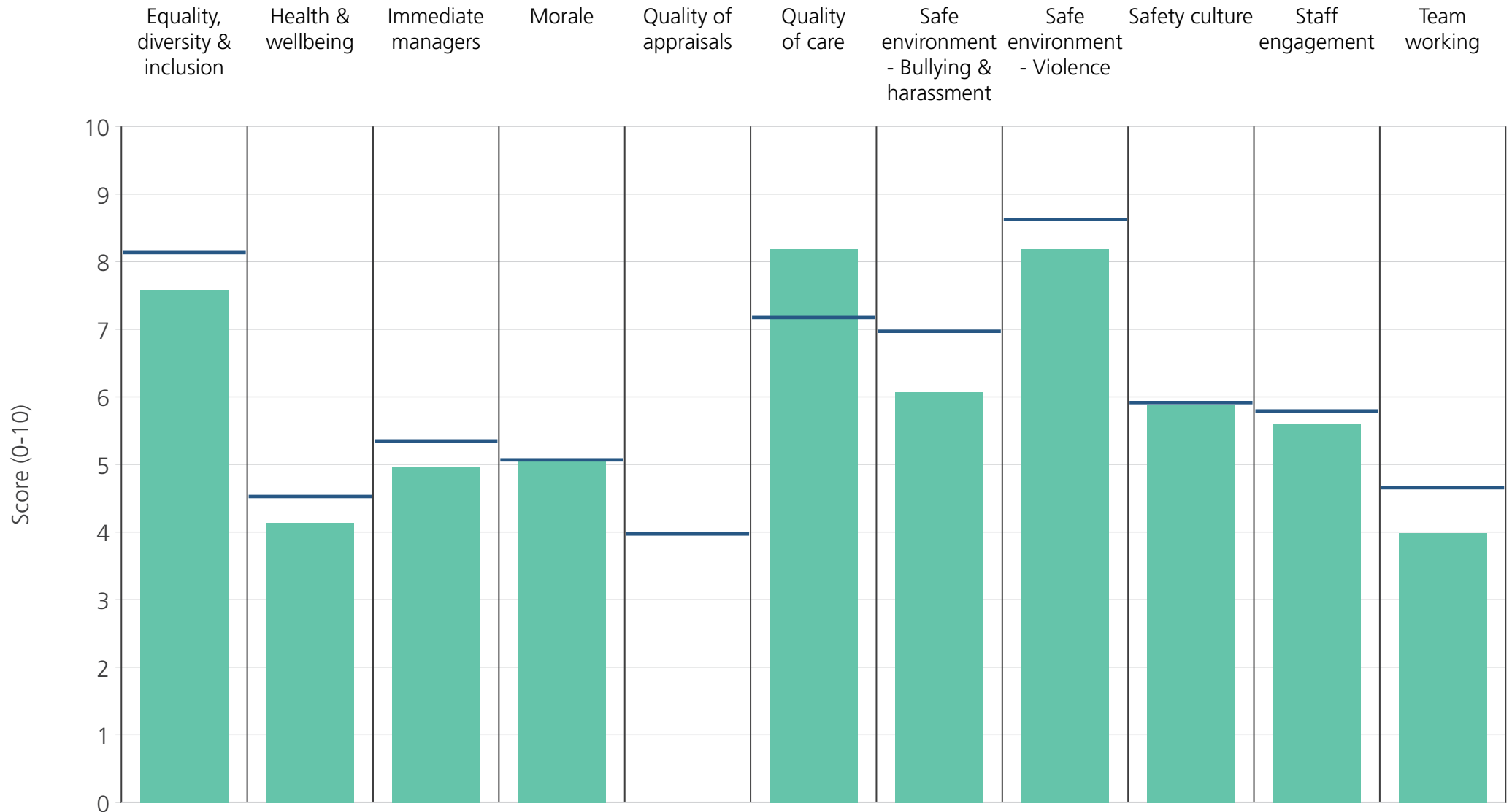
Directorate	7.8	4.1	5.2	5.4	4.1	7.8	6.9	7.8	5.6	5.8	3.8
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	17	17	17	17	14	17	17	17	17	17	17



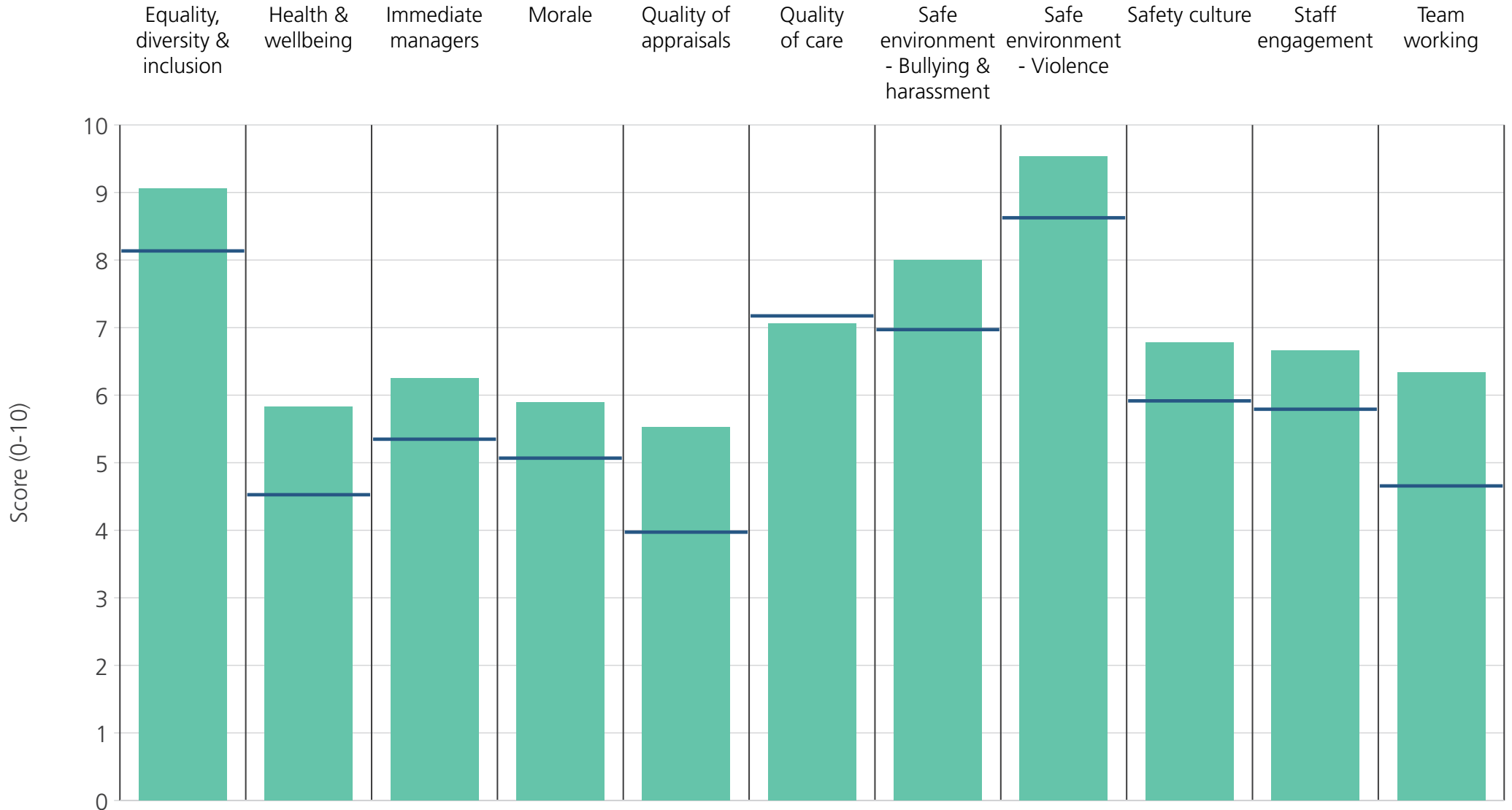
Directorate	9.6	6.2	6.4	6.4	4.0	8.3	6.7	9.0	7.0	7.4	5.7
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	13	13	13	12	6	12	13	13	12	13	13



Directorate	7.5	3.8	3.9	4.1	3.0	5.3	7.4	8.9	5.4	4.8	3.1
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	18	18	18	18	14	16	18	18	18	18	17



Directorate	7.6	4.1	5.0	5.1	5.1	8.2	6.1	8.2	5.9	5.6	4.0
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	11	11	11	11	10	11	11	11	11	11	11



Directorate	9.1	5.8	6.2	5.9	5.5	7.1	8.0	9.5	6.8	6.7	6.3
Your org	8.1	4.5	5.3	5.1	4.0	7.2	7.0	8.6	5.9	5.8	4.7
Responses	107	108	108	105	74	88	105	106	105	107	108