

South East Coast Ambulance Service NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for South East Coast Ambulance Service NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by South East Coast Ambulance Service NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

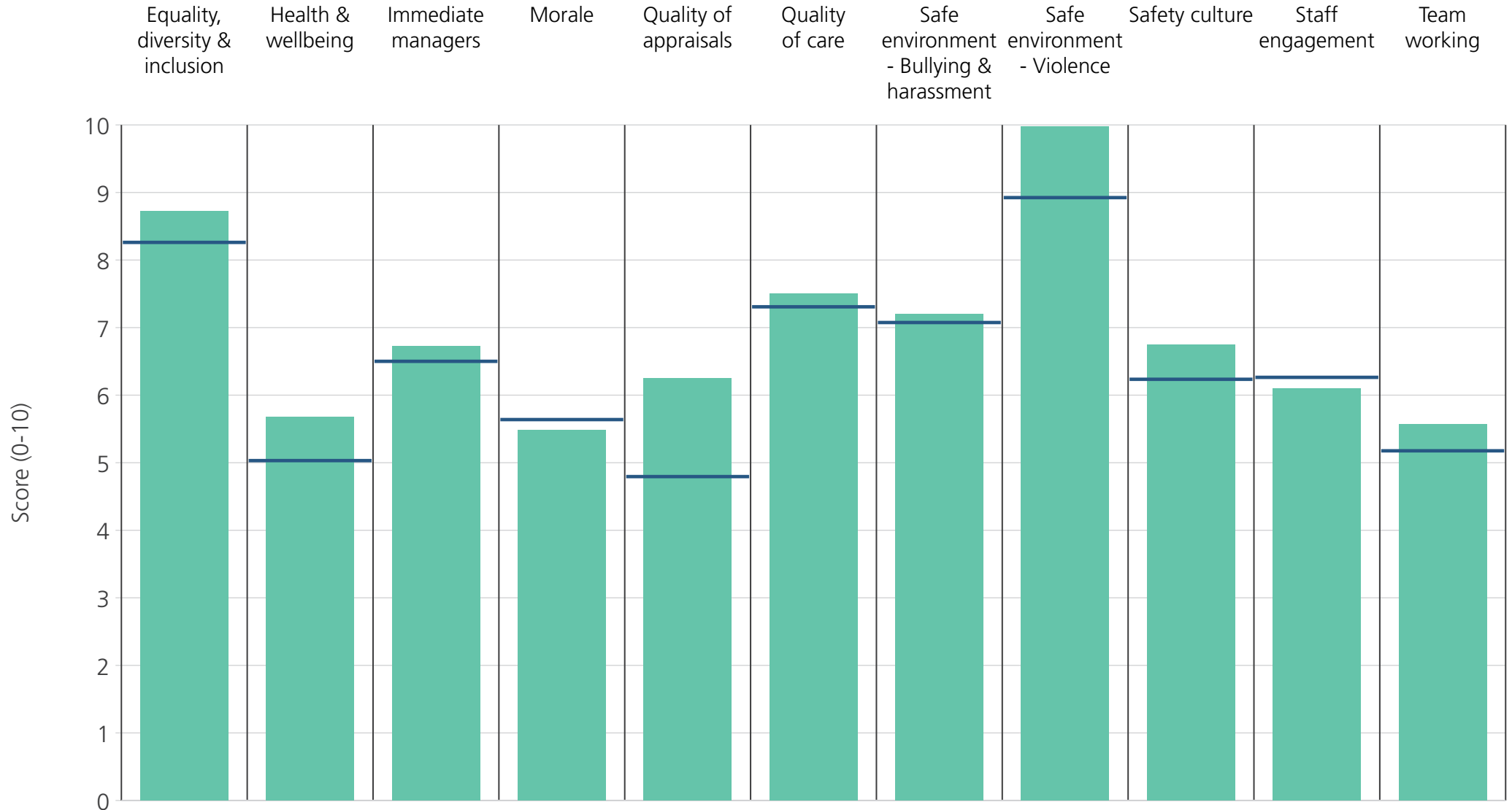
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



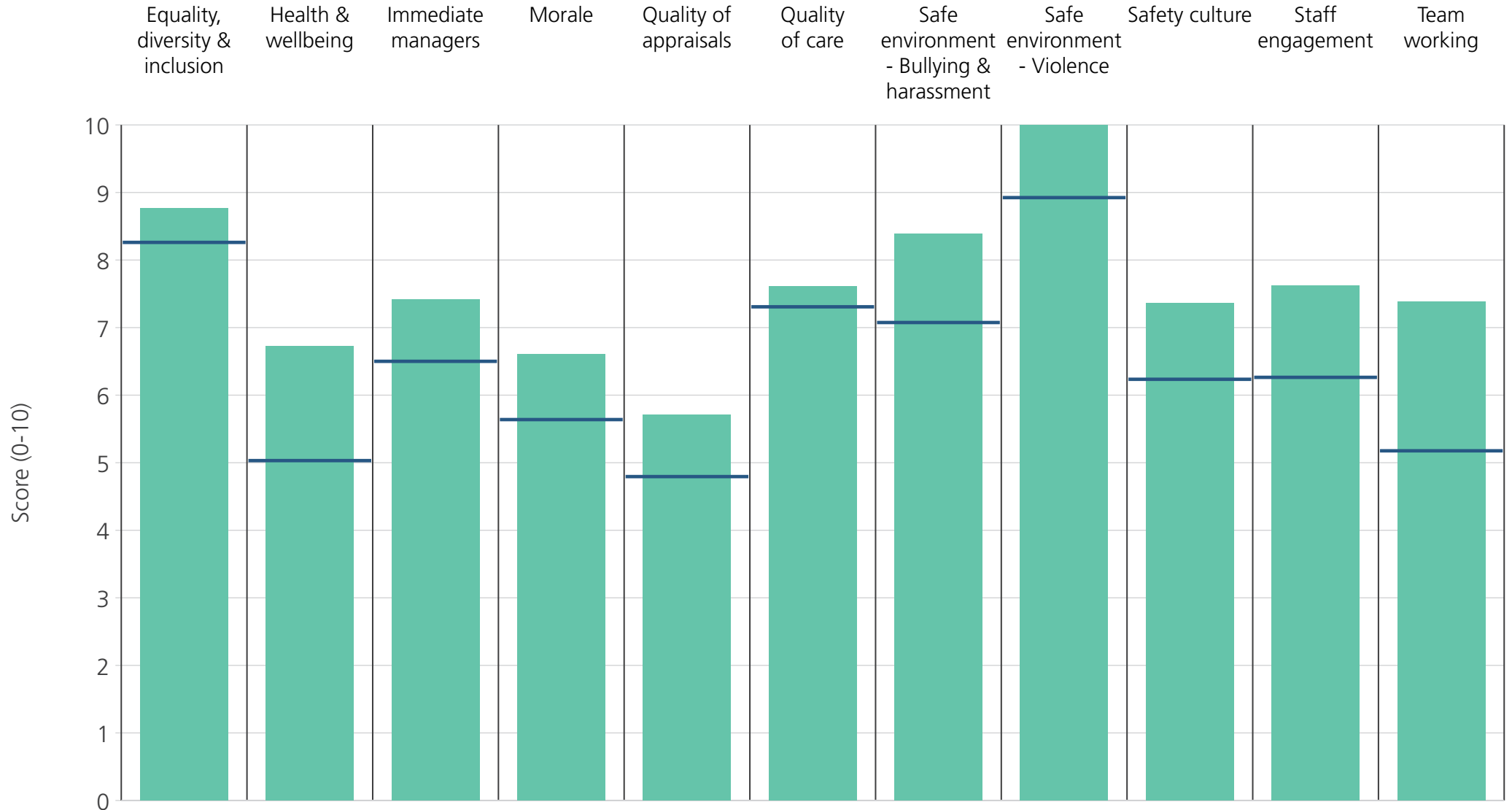
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

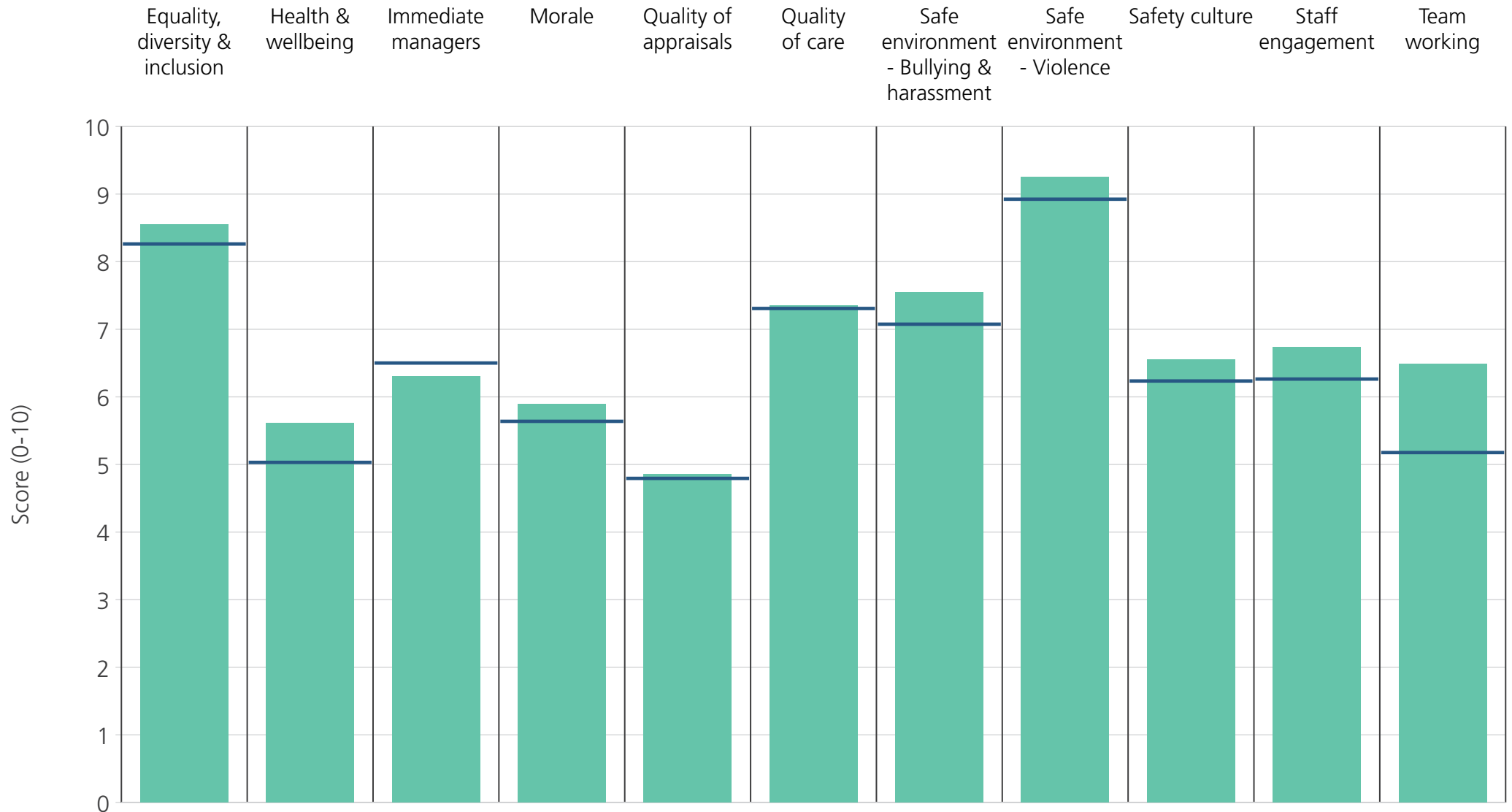
South East Coast Ambulance Service NHS Foundation Trust
2019 NHS Staff Survey Results



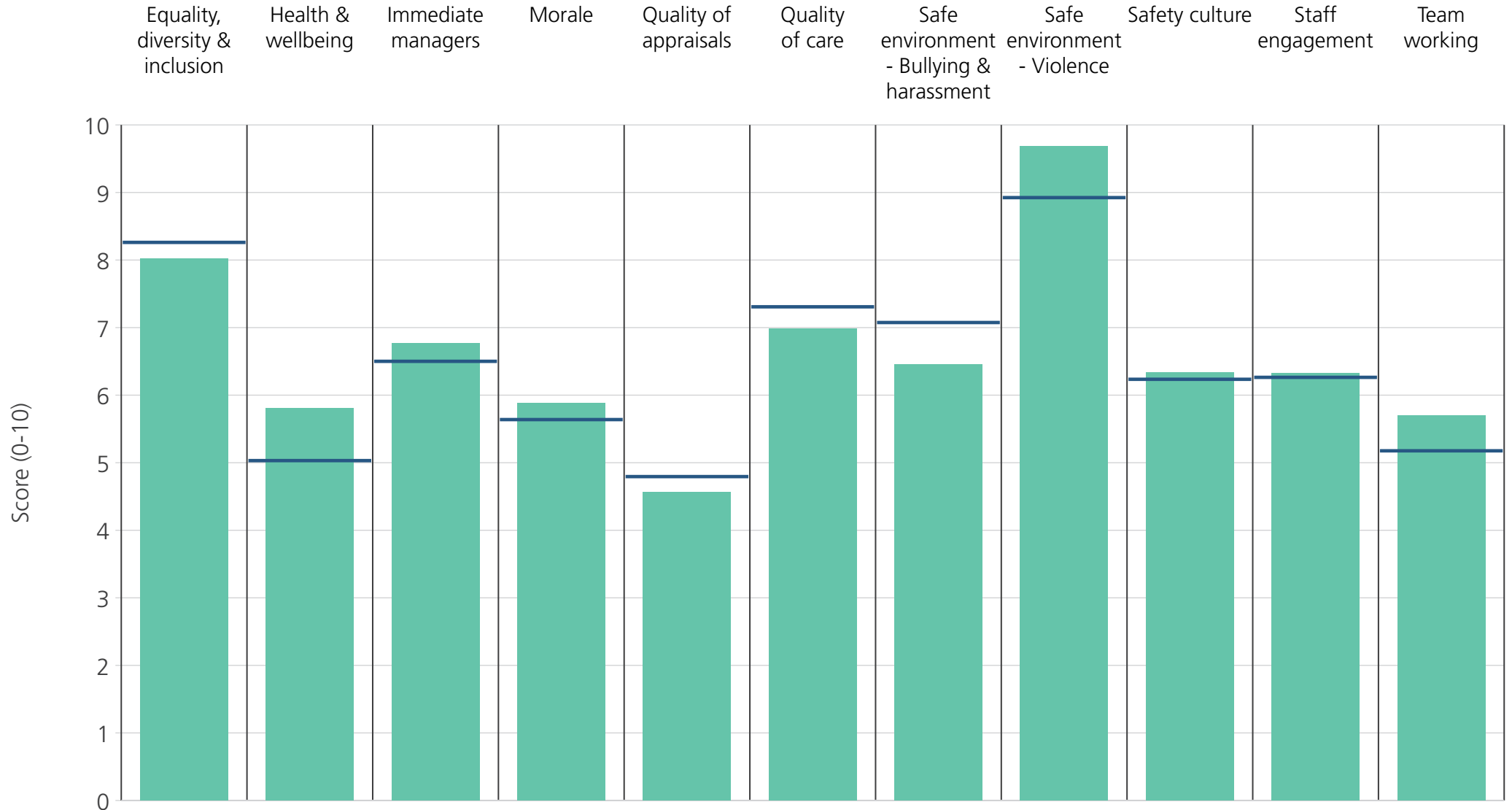
Directorate	8.7	5.7	6.7	5.5	6.3	7.5	7.2	10.0	6.7	6.1	5.6
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	140	140	138	139	95	134	139	137	139	143	142



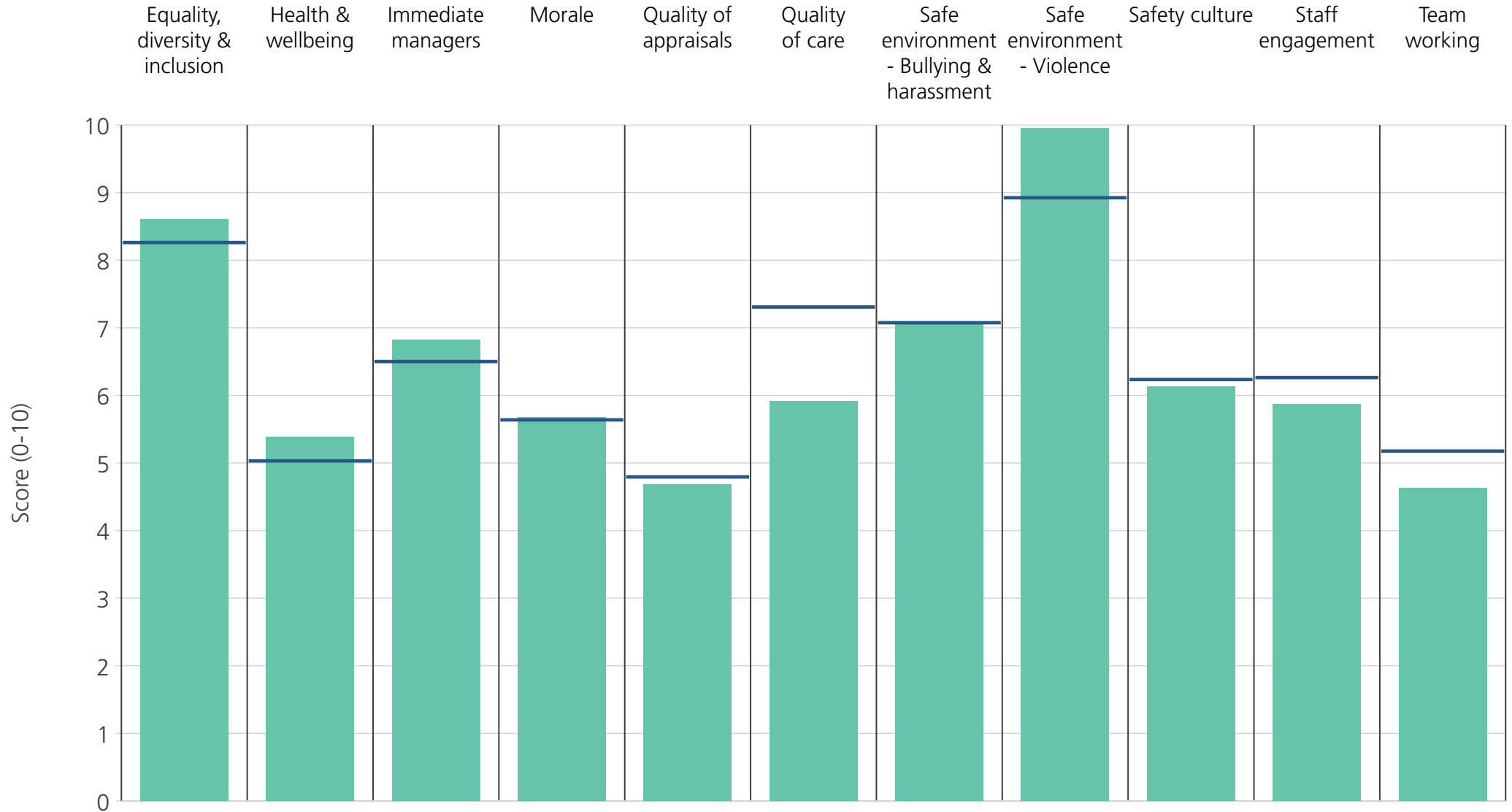
Directorate	8.8	6.7	7.4	6.6	5.7	7.6	8.4	10.0	7.4	7.6	7.4
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	33	33	33	32	30	11	33	33	33	33	33



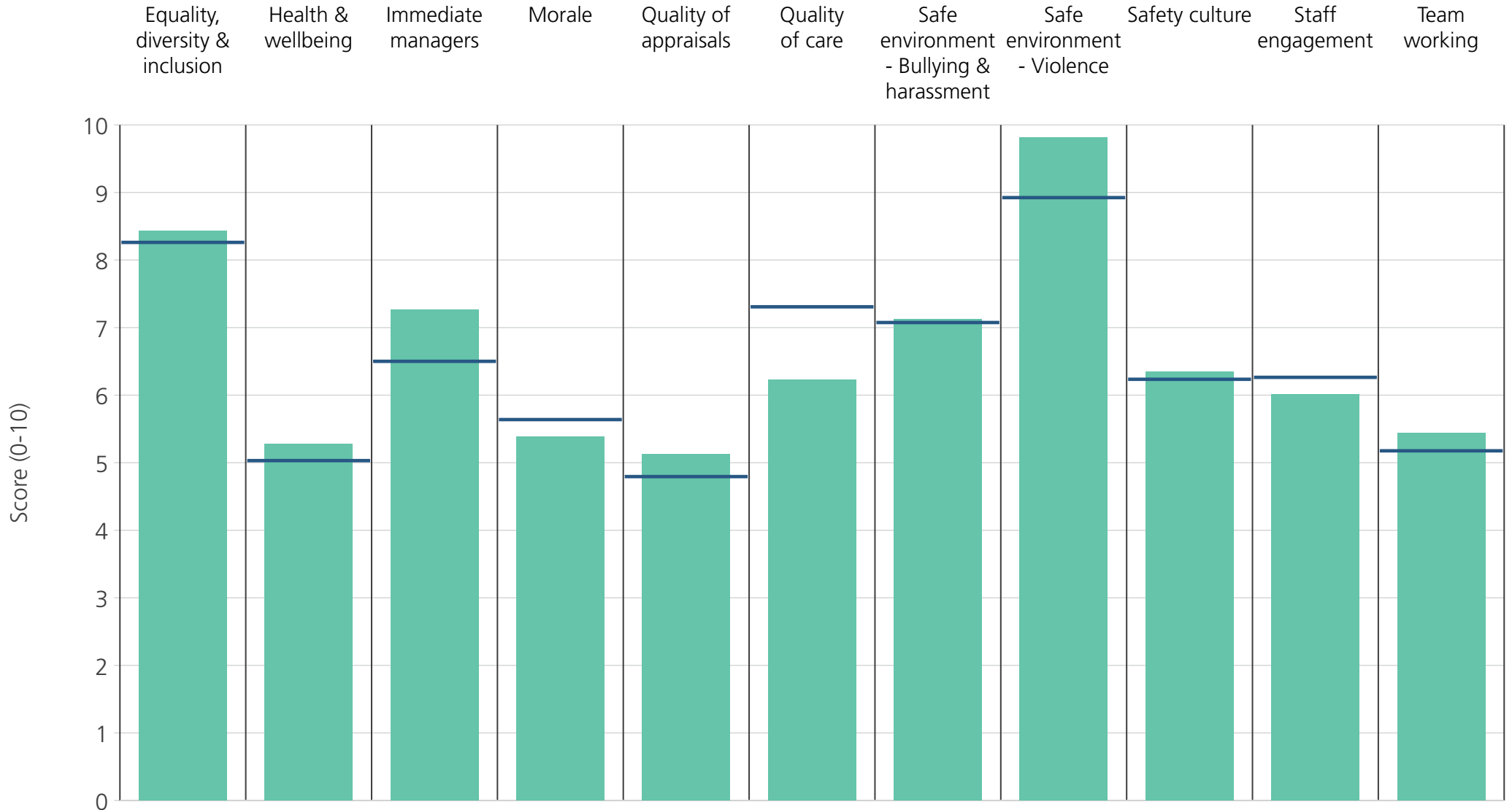
Directorate	8.5	5.6	6.3	5.9	4.9	7.4	7.5	9.3	6.6	6.7	6.5
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	304	305	304	305	202	236	302	303	304	307	306



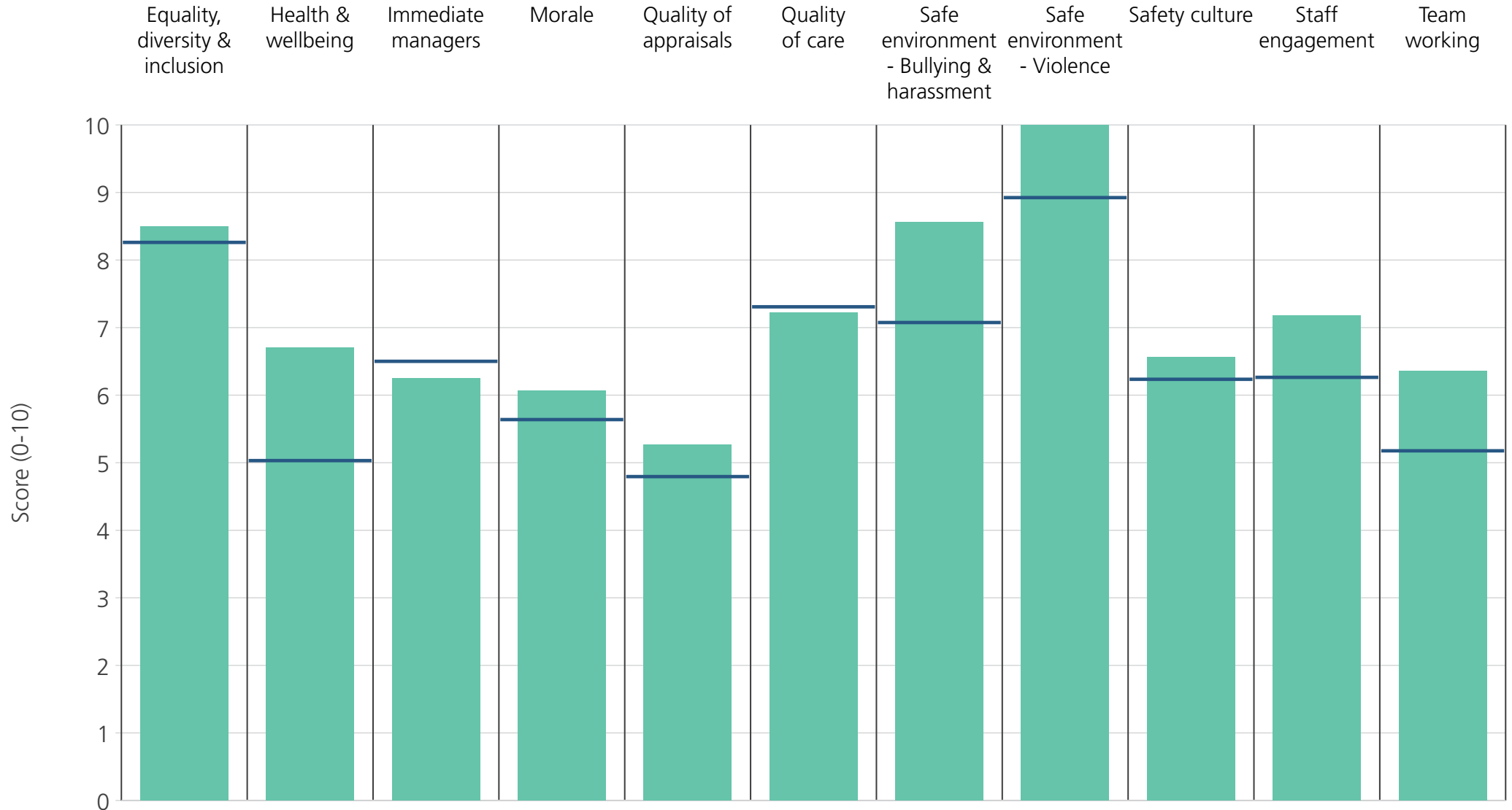
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Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	32	32	30	31	23	32	32	32	32	32	32



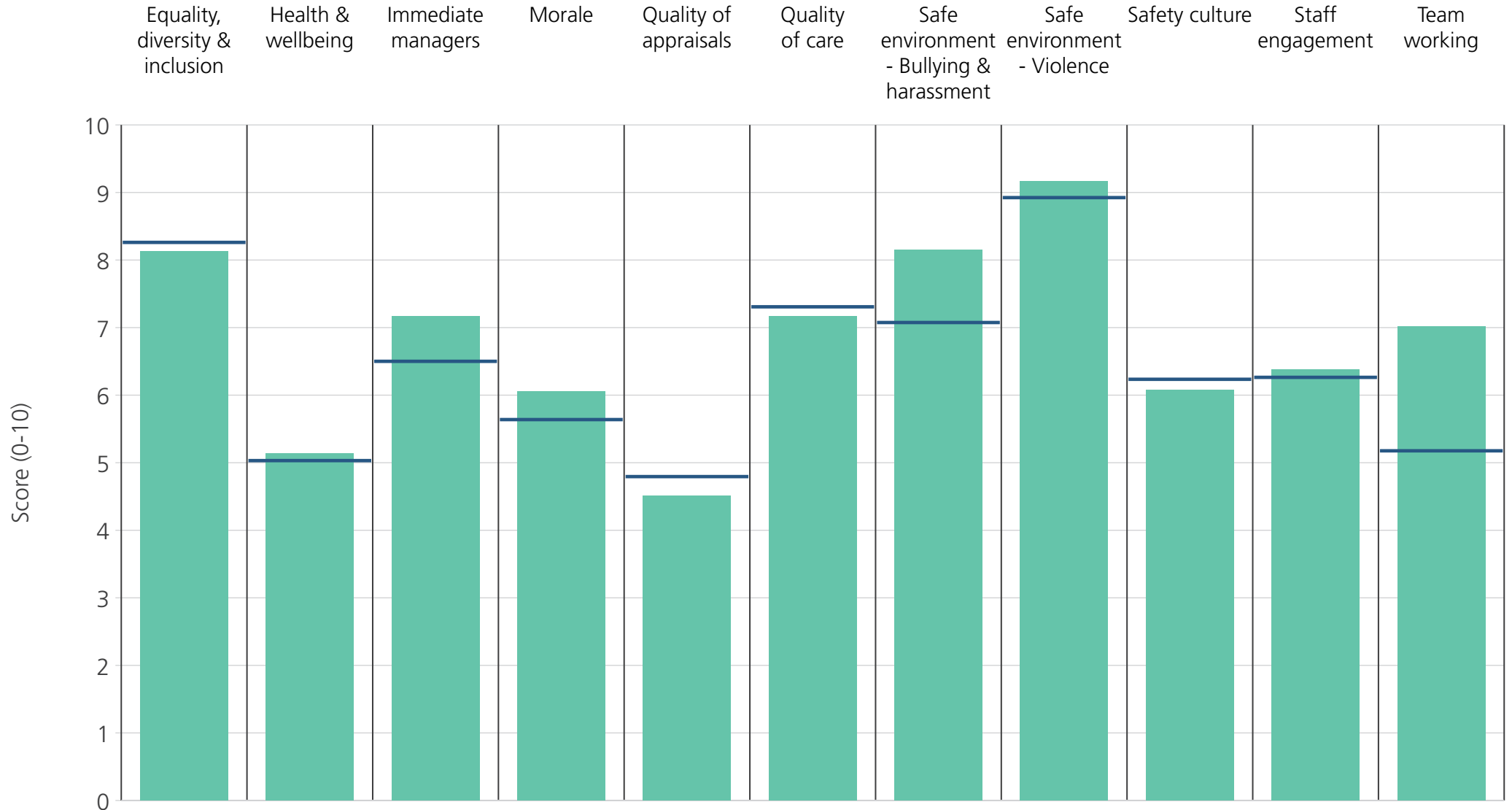
Directorate	8.6	5.4	6.8	5.7	4.7	5.9	7.1	9.9	6.1	5.9	4.6
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	132	132	132	132	113	127	132	132	130	132	131



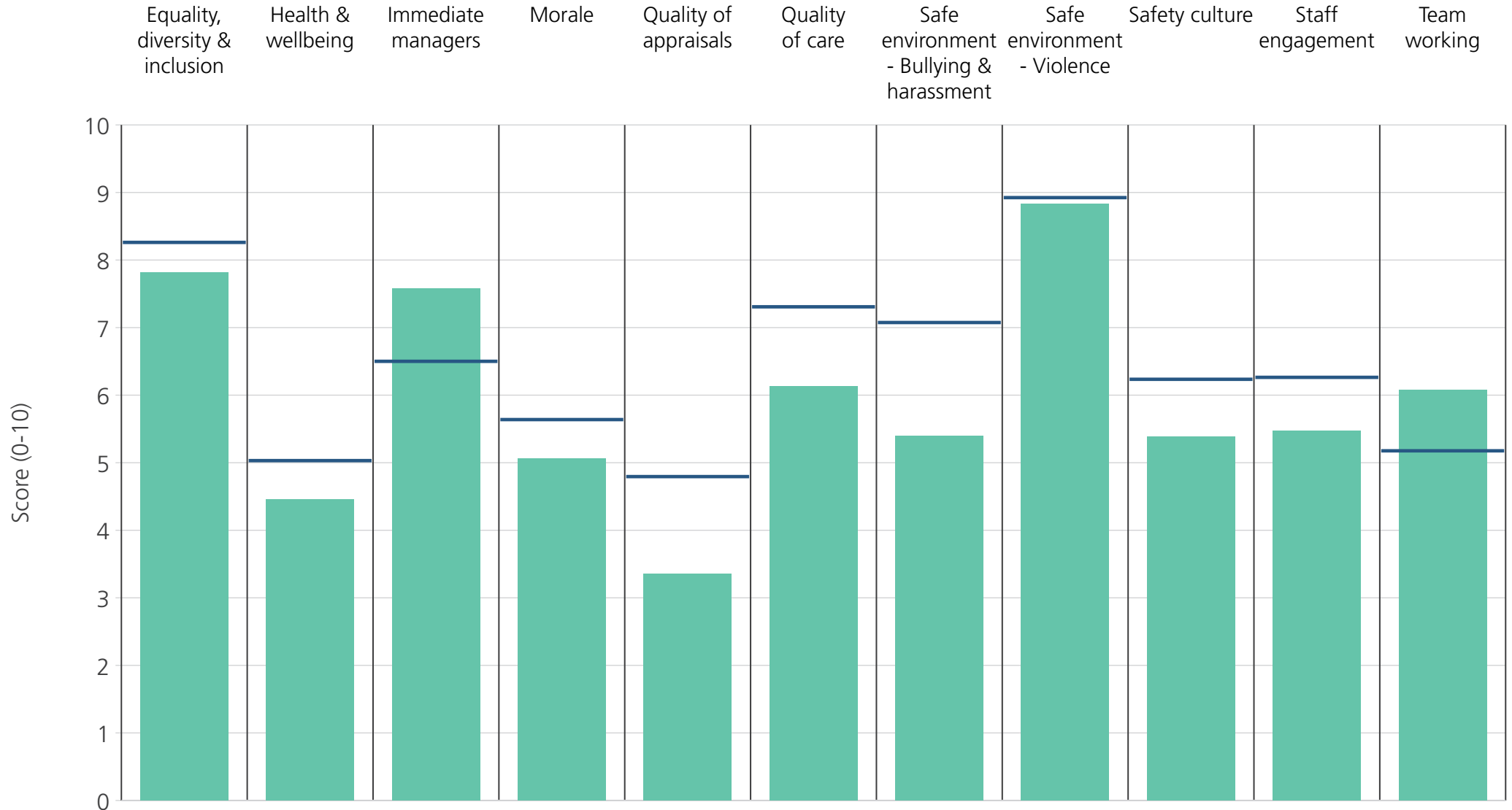
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Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	161	162	162	161	111	158	161	160	161	162	160



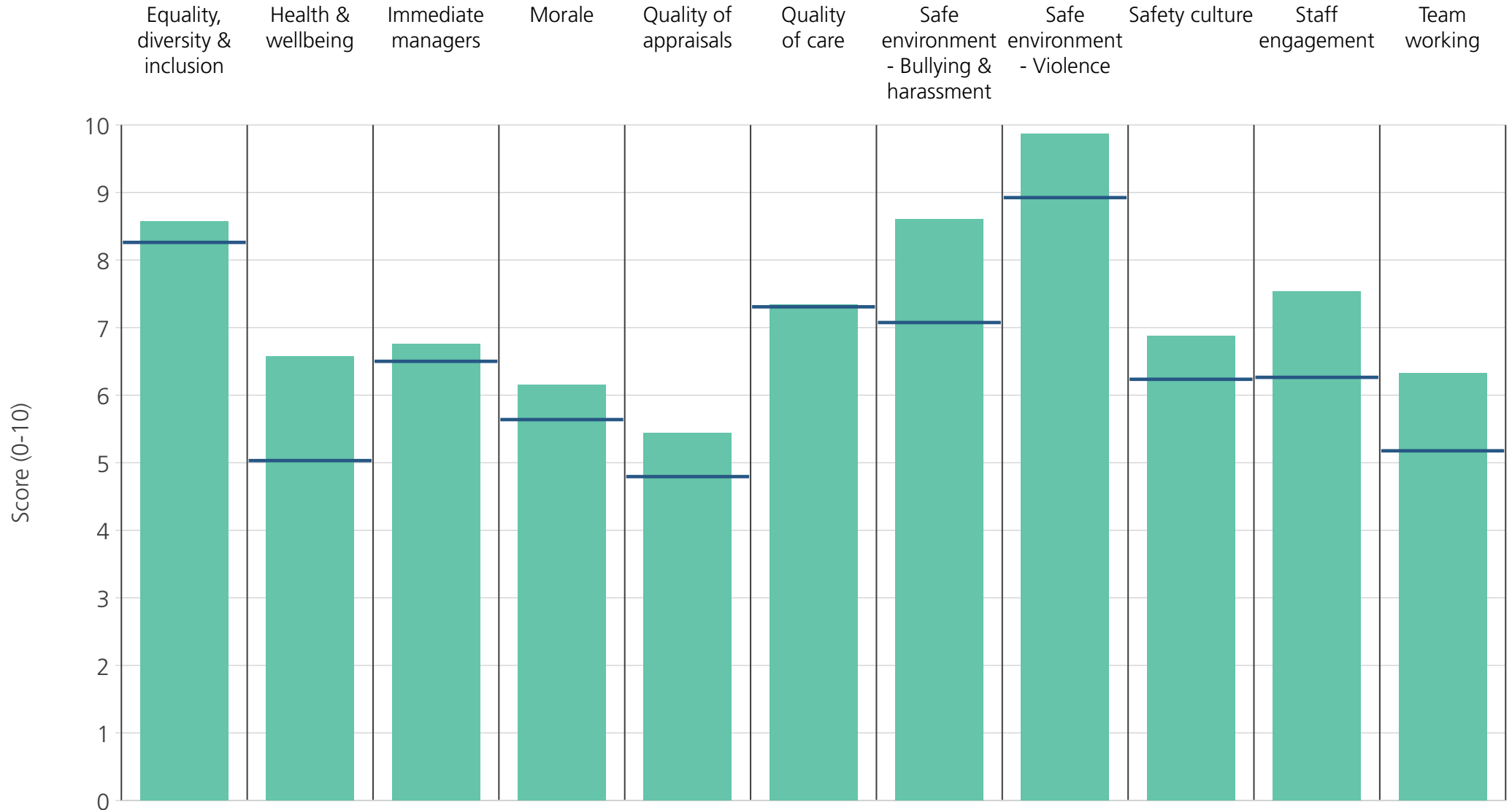
Directorate	8.5	6.7	6.2	6.1	5.3	7.2	8.6	10.0	6.6	7.2	6.4
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	45	44	45	45	33	15	44	45	44	45	45



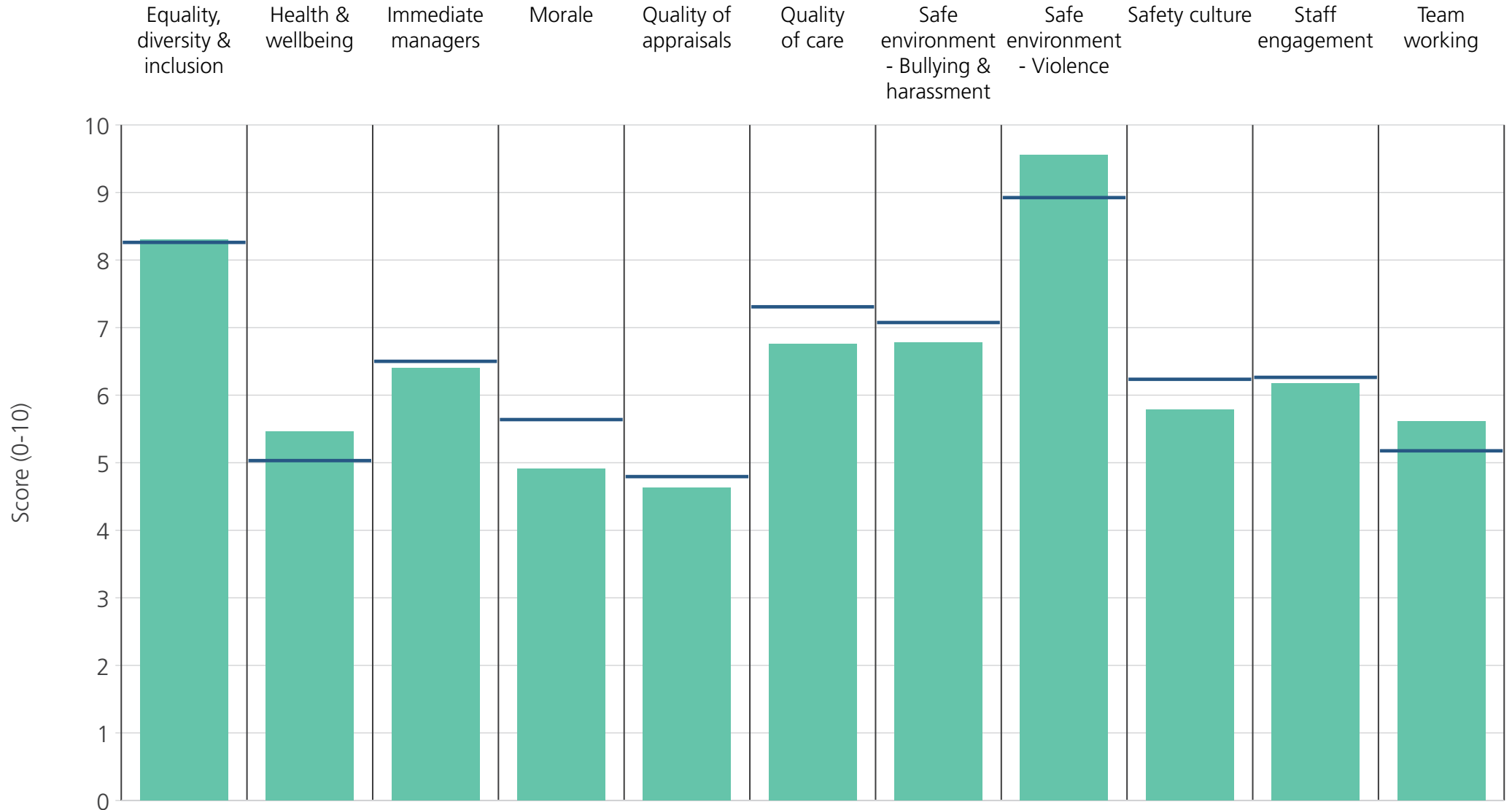
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Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	36	36	36	36	33	35	36	36	36	36	36



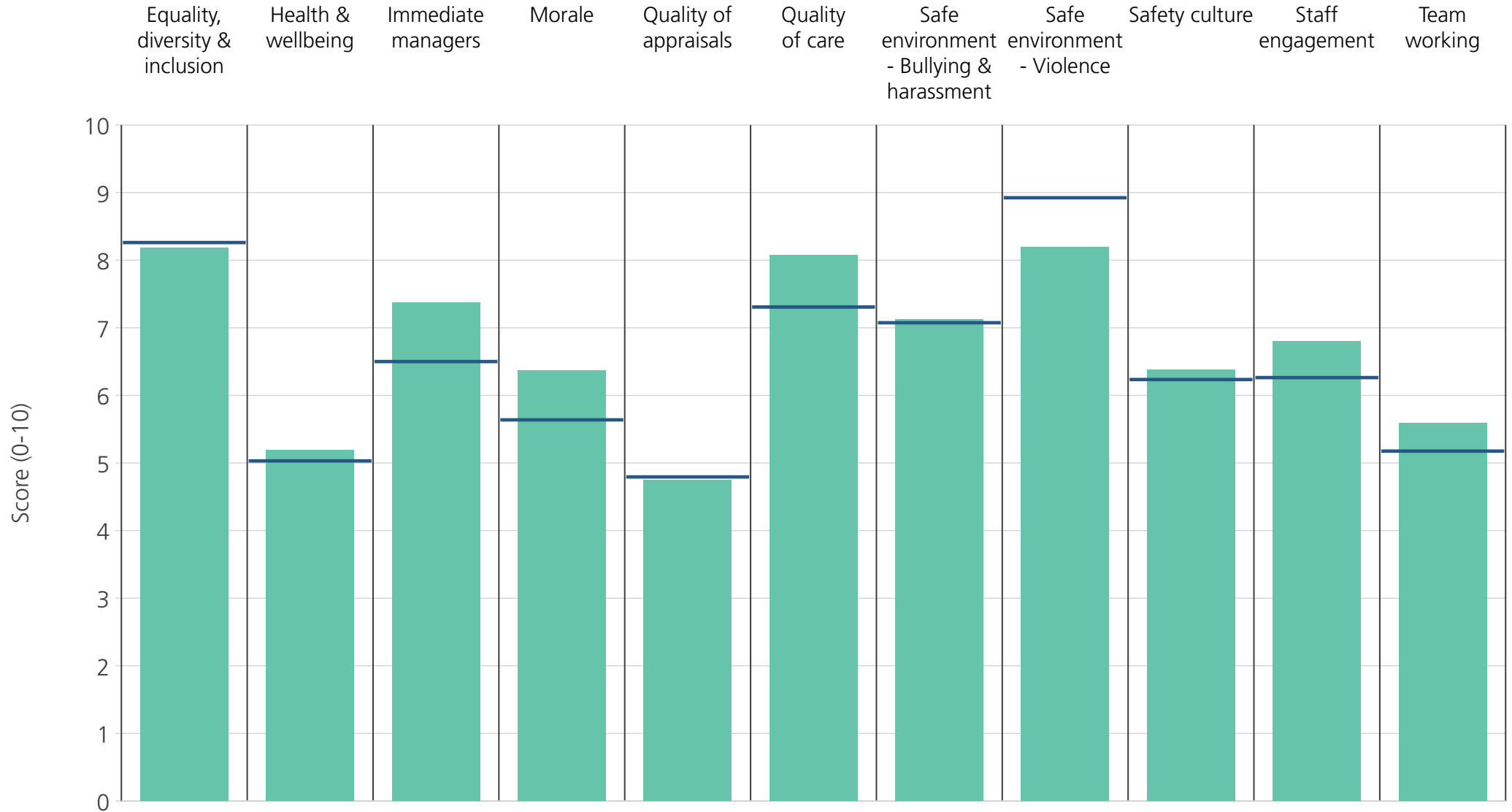
Directorate	7.8	4.5	7.6	5.1	3.4	6.1	5.4	8.8	5.4	5.5	6.1
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	21	21	21	21	19	20	21	20	21	21	21



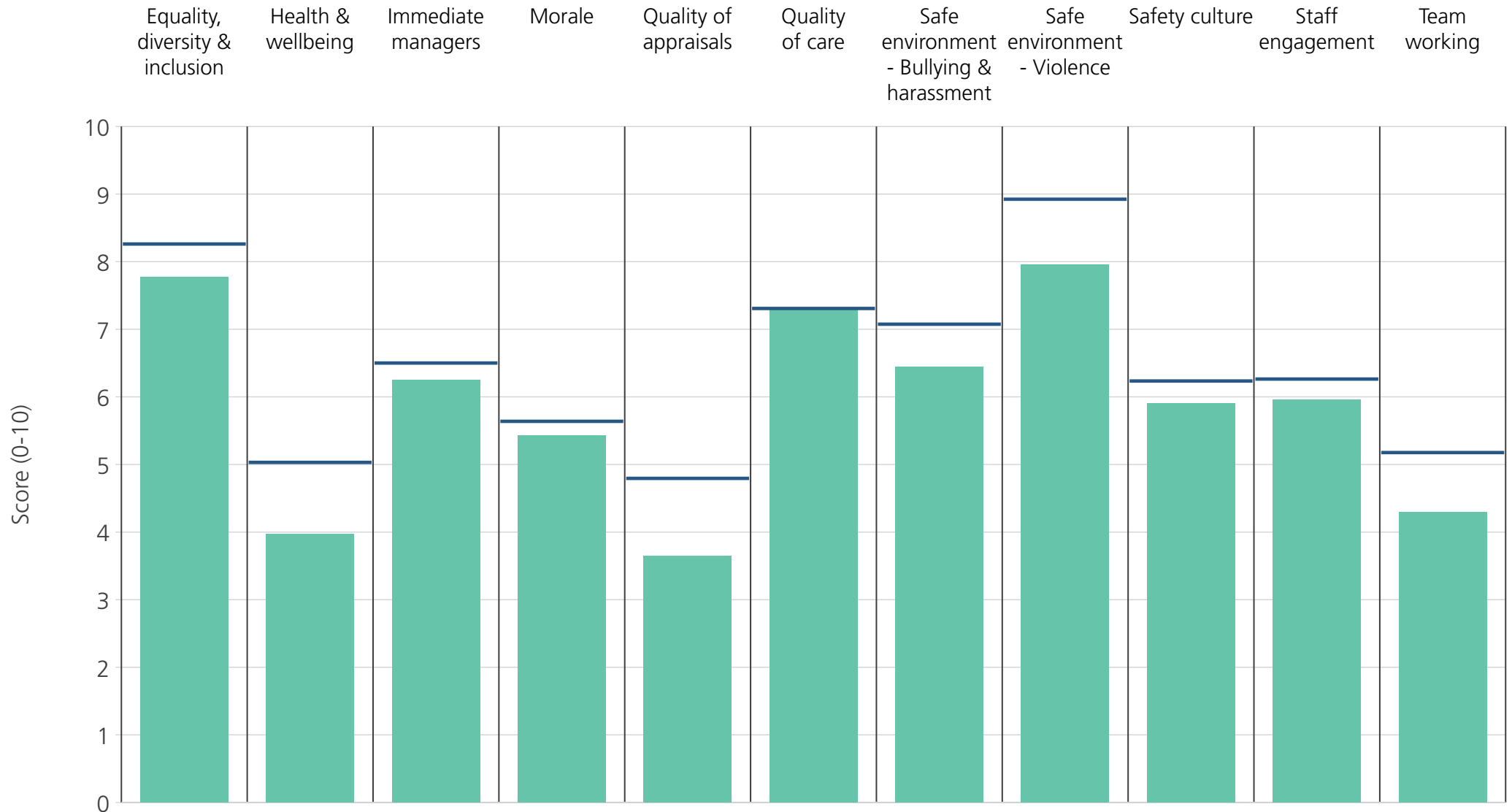
Directorate	8.6	6.6	6.8	6.2	5.4	7.3	8.6	9.9	6.9	7.5	6.3
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	49	48	49	49	37	16	49	49	49	49	48



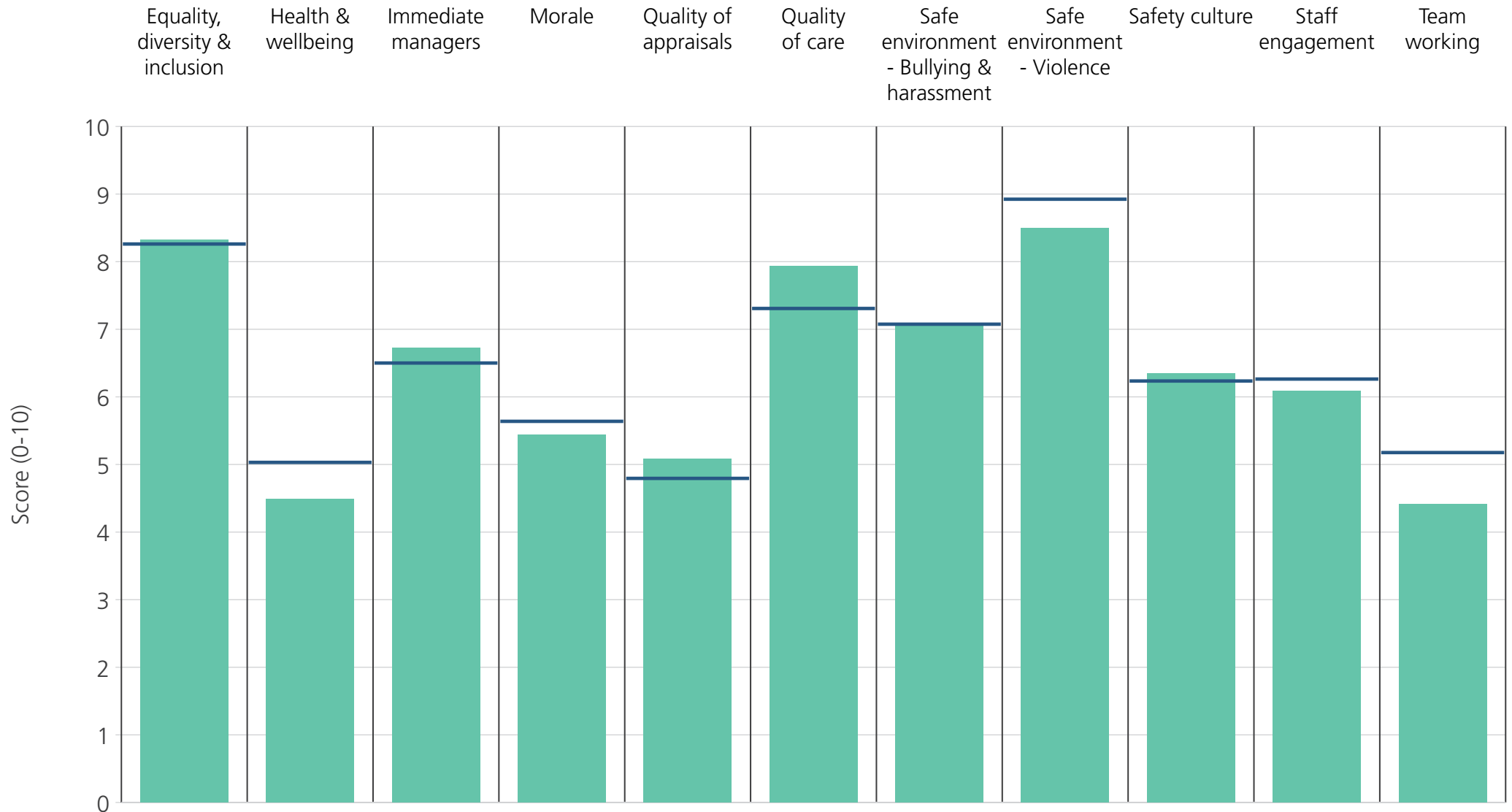
Directorate	8.3	5.5	6.4	4.9	4.6	6.8	6.8	9.6	5.8	6.2	5.6
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	59	60	59	60	37	46	60	60	60	60	59



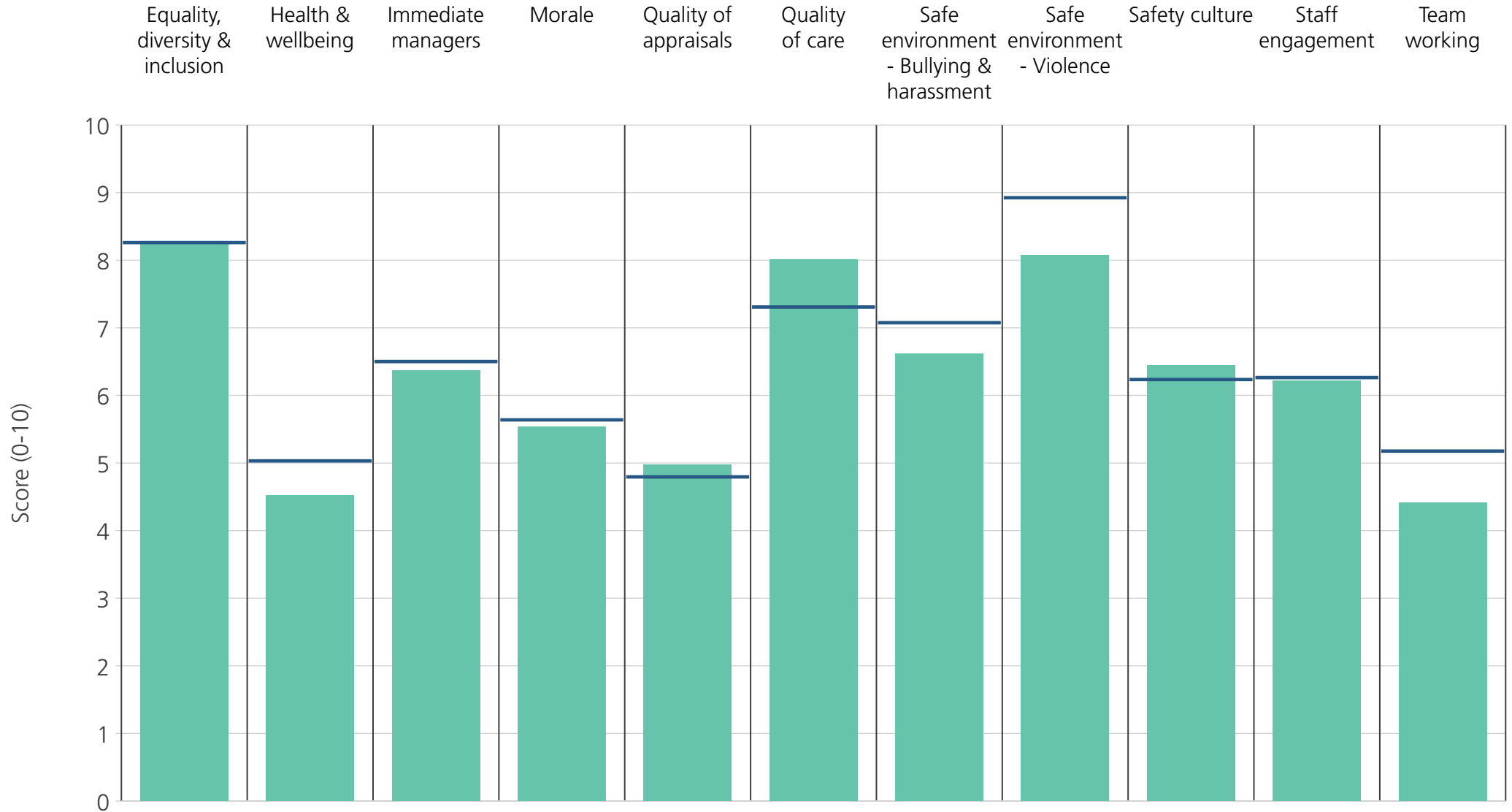
Directorate	8.2	5.2	7.4	6.4	4.8	8.1	7.1	8.2	6.4	6.8	5.6
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	73	73	73	73	60	73	73	72	73	73	72



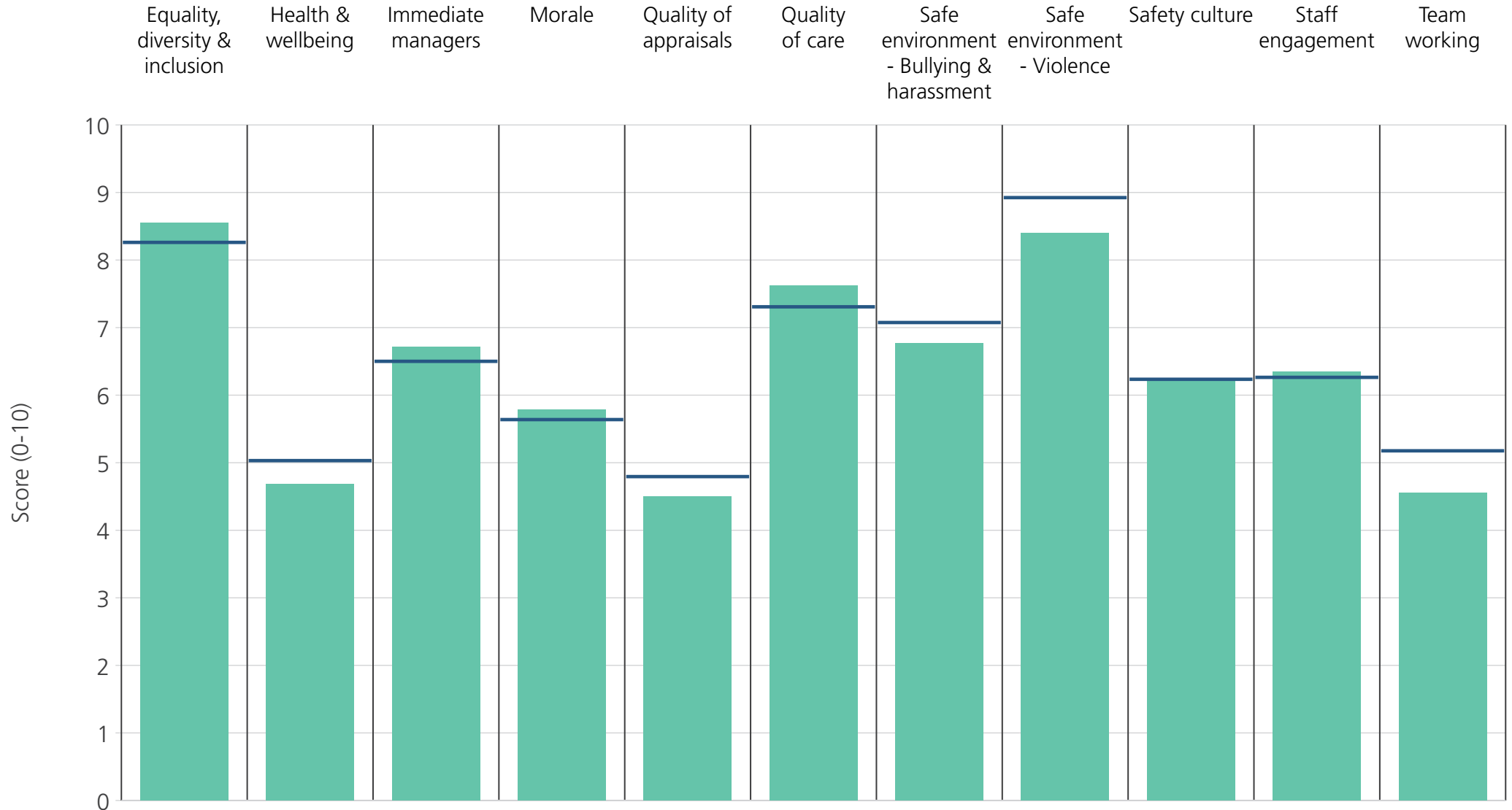
Directorate	7.8	4.0	6.2	5.4	3.6	7.3	6.4	8.0	5.9	6.0	4.3
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	89	90	91	90	47	90	90	89	90	91	90



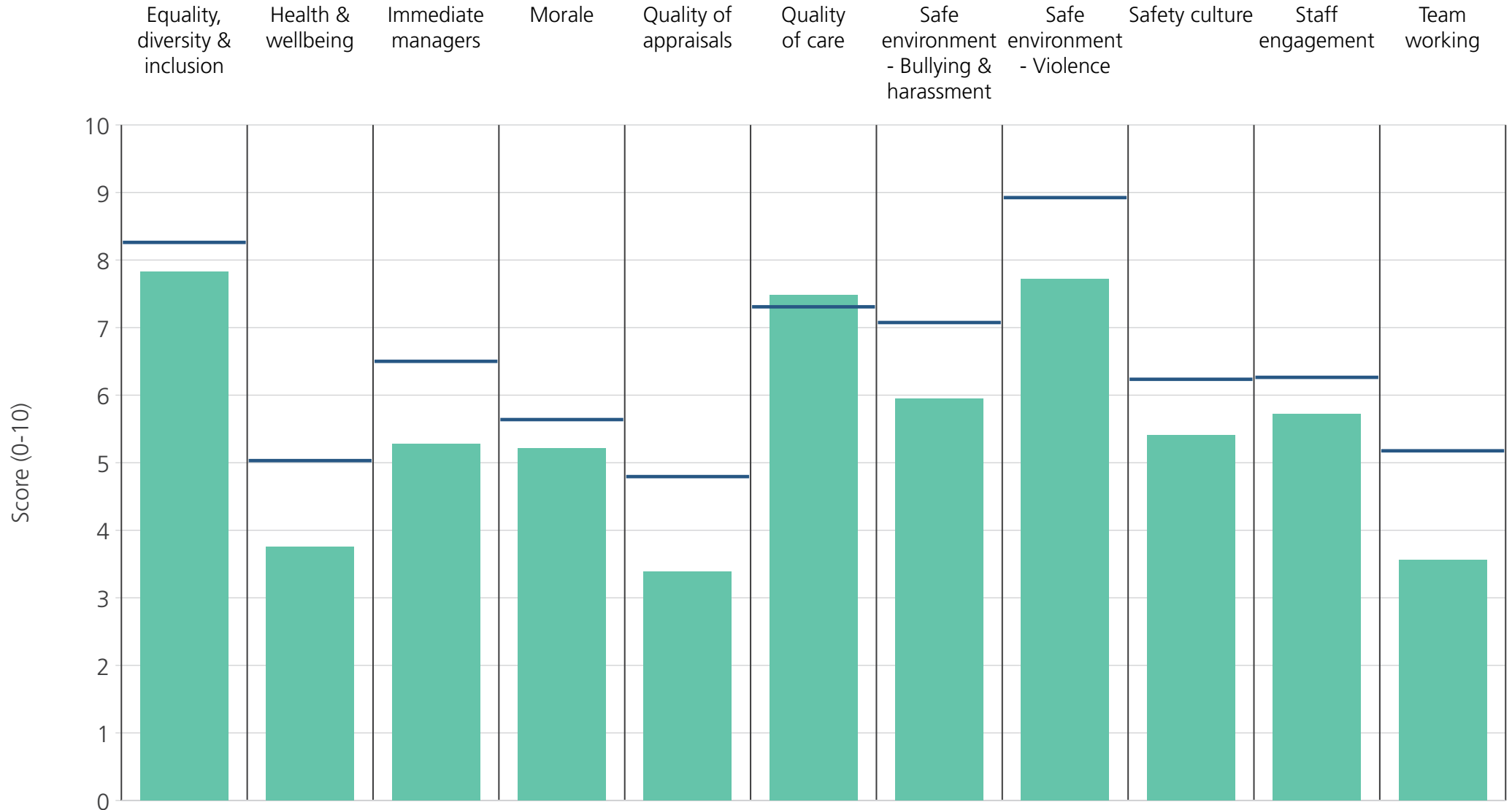
Directorate	8.3	4.5	6.7	5.4	5.1	7.9	7.1	8.5	6.4	6.1	4.4
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	83	84	84	82	64	84	84	83	83	84	81



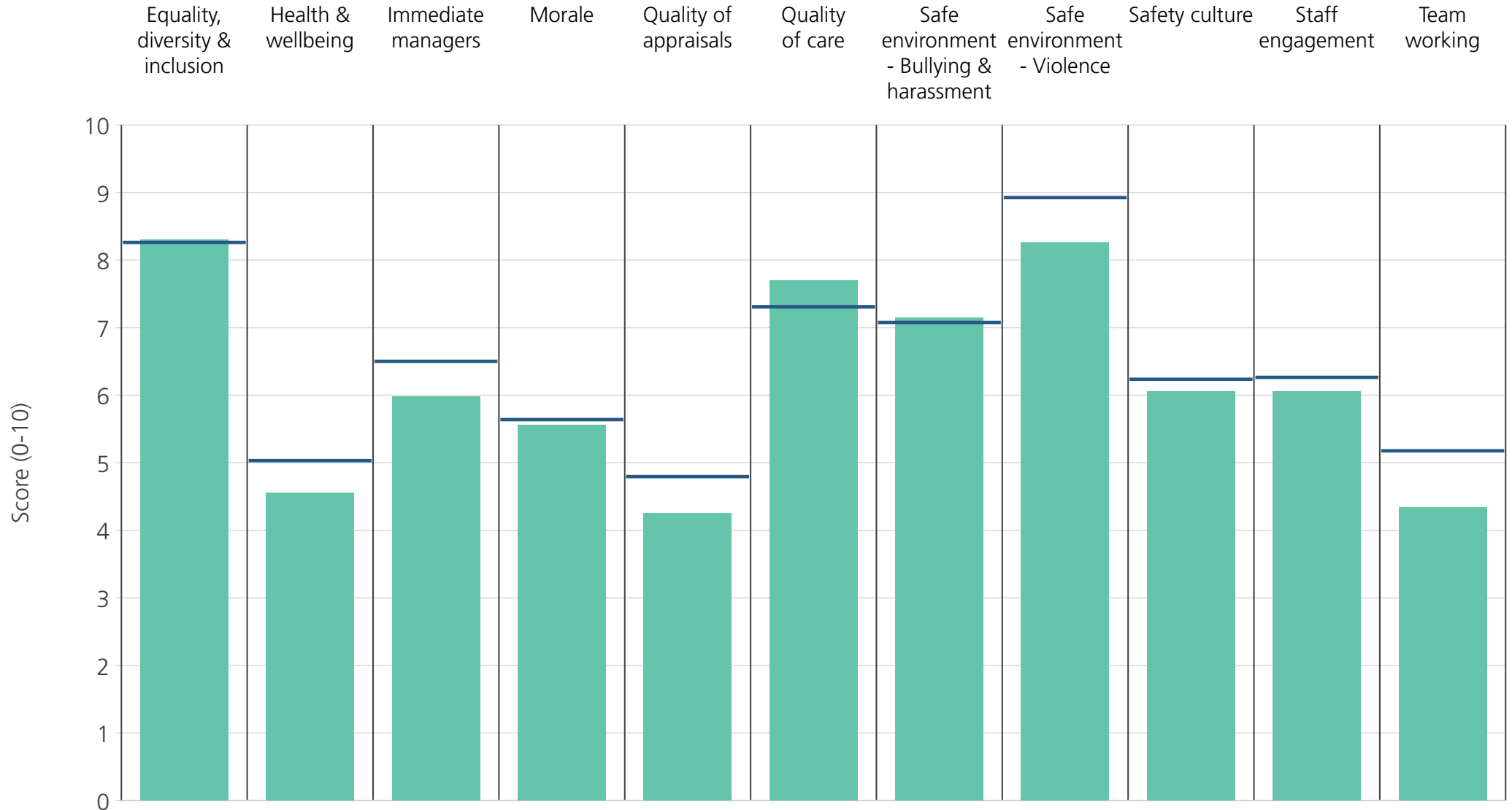
Directorate	8.2	4.5	6.4	5.5	5.0	8.0	6.6	8.1	6.4	6.2	4.4
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	135	139	138	138	83	140	139	139	139	140	137



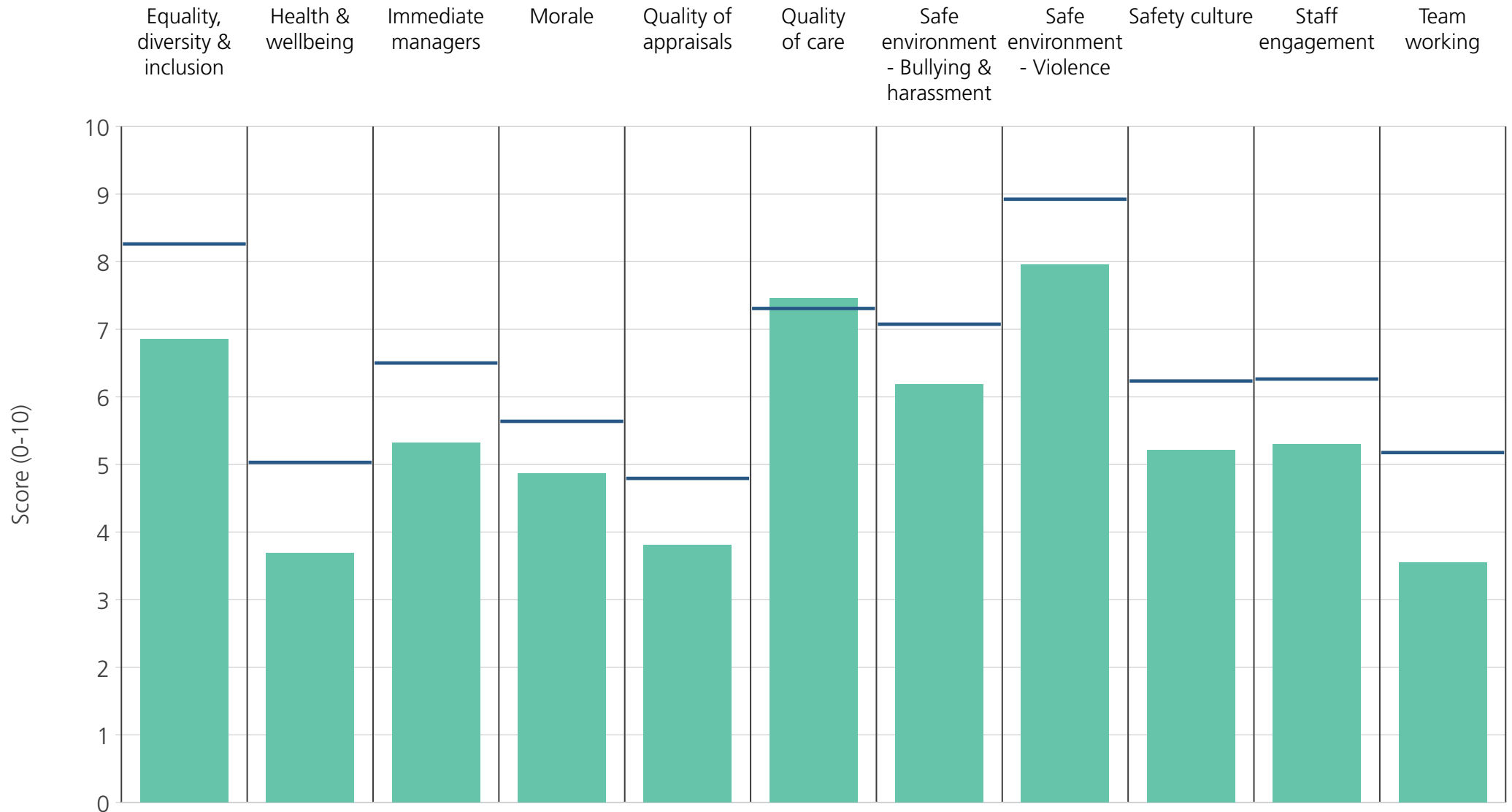
Directorate	8.6	4.7	6.7	5.8	4.5	7.6	6.8	8.4	6.2	6.4	4.5
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	153	154	155	152	110	155	153	154	153	155	155



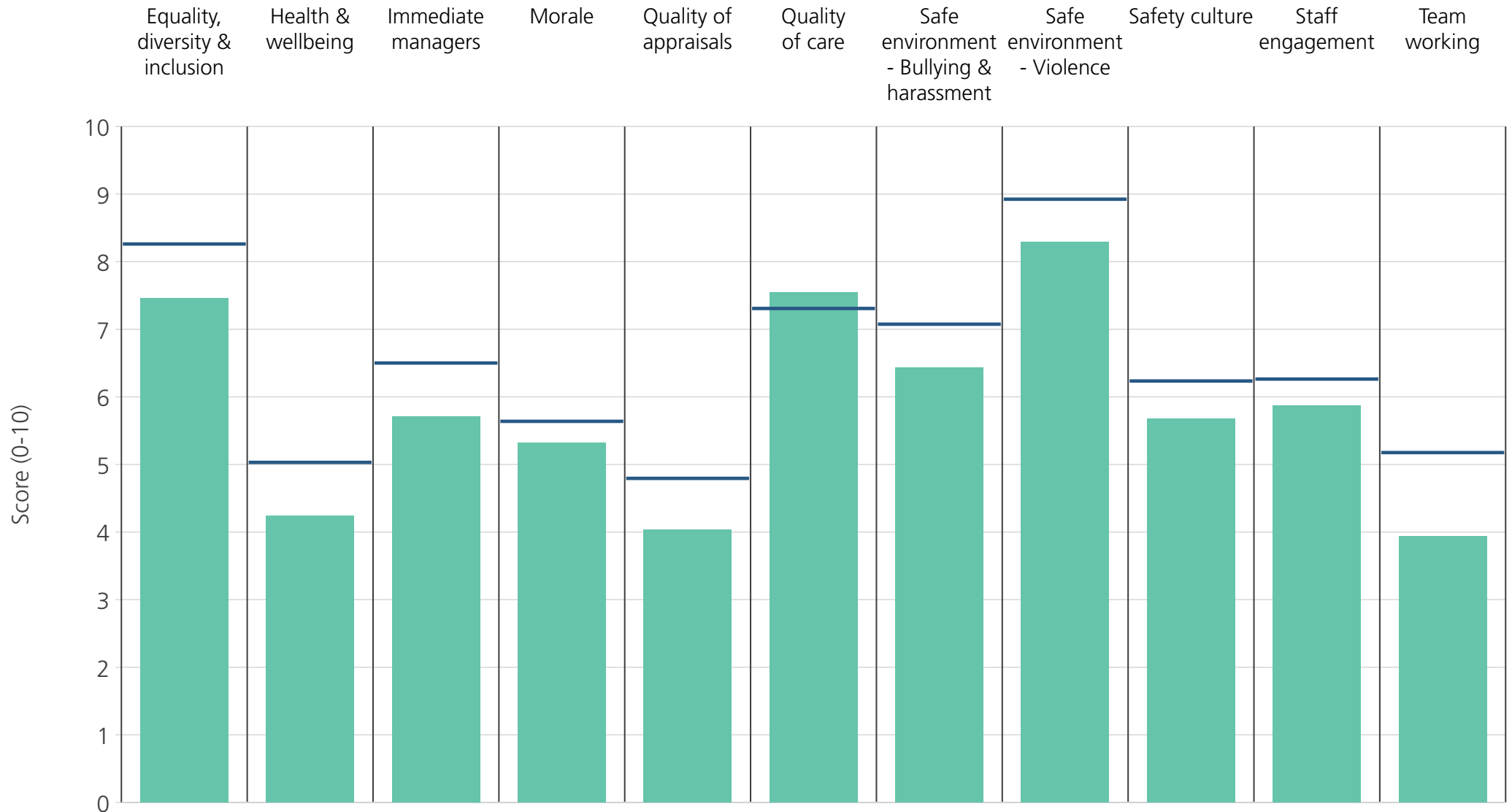
Directorate	7.8	3.8	5.3	5.2	3.4	7.5	5.9	7.7	5.4	5.7	3.6
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	78	79	78	79	48	79	79	79	79	79	78



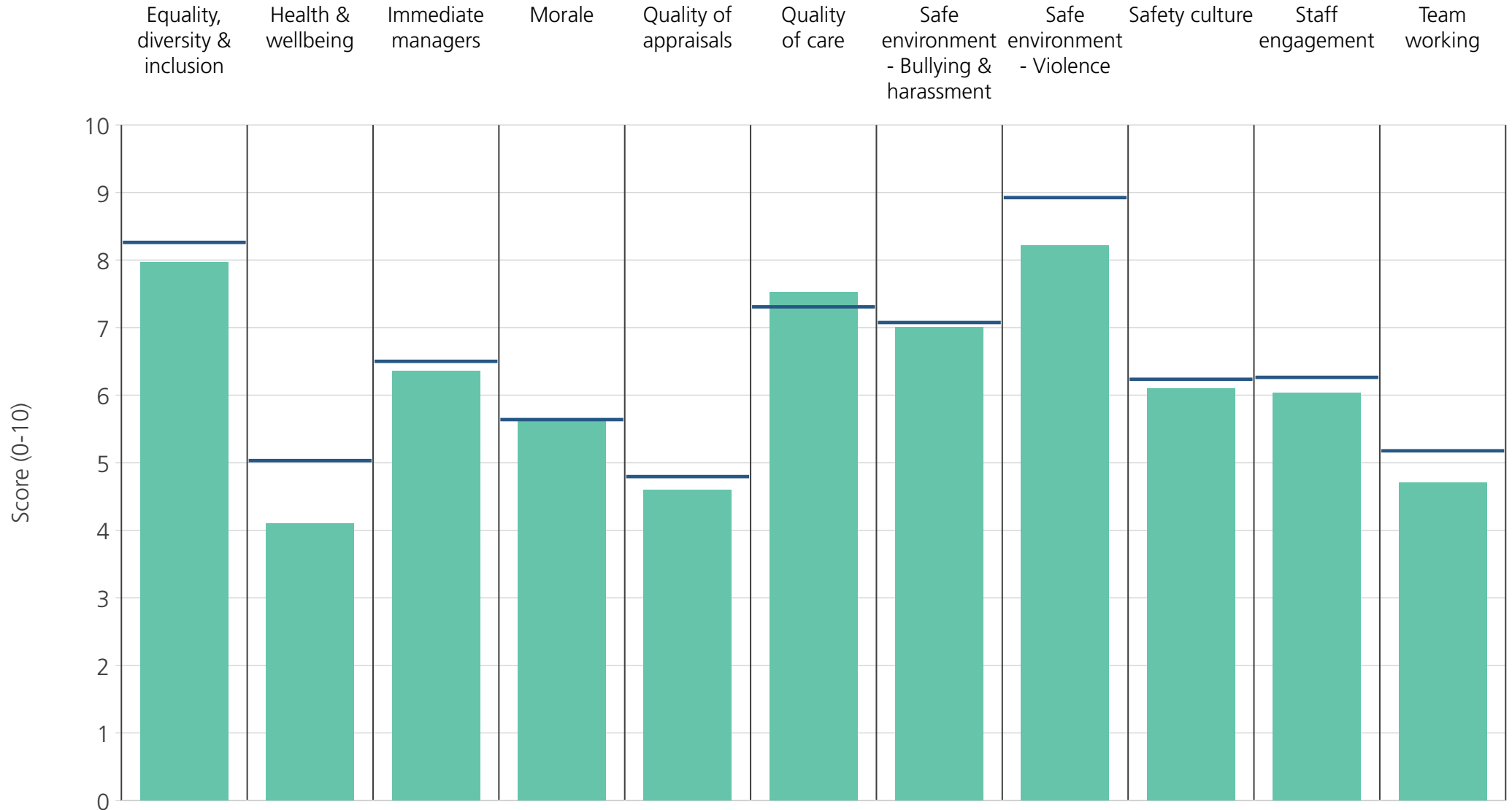
Directorate	8.3	4.6	6.0	5.6	4.3	7.7	7.1	8.3	6.1	6.1	4.3
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	92	93	93	92	67	93	91	93	93	93	93



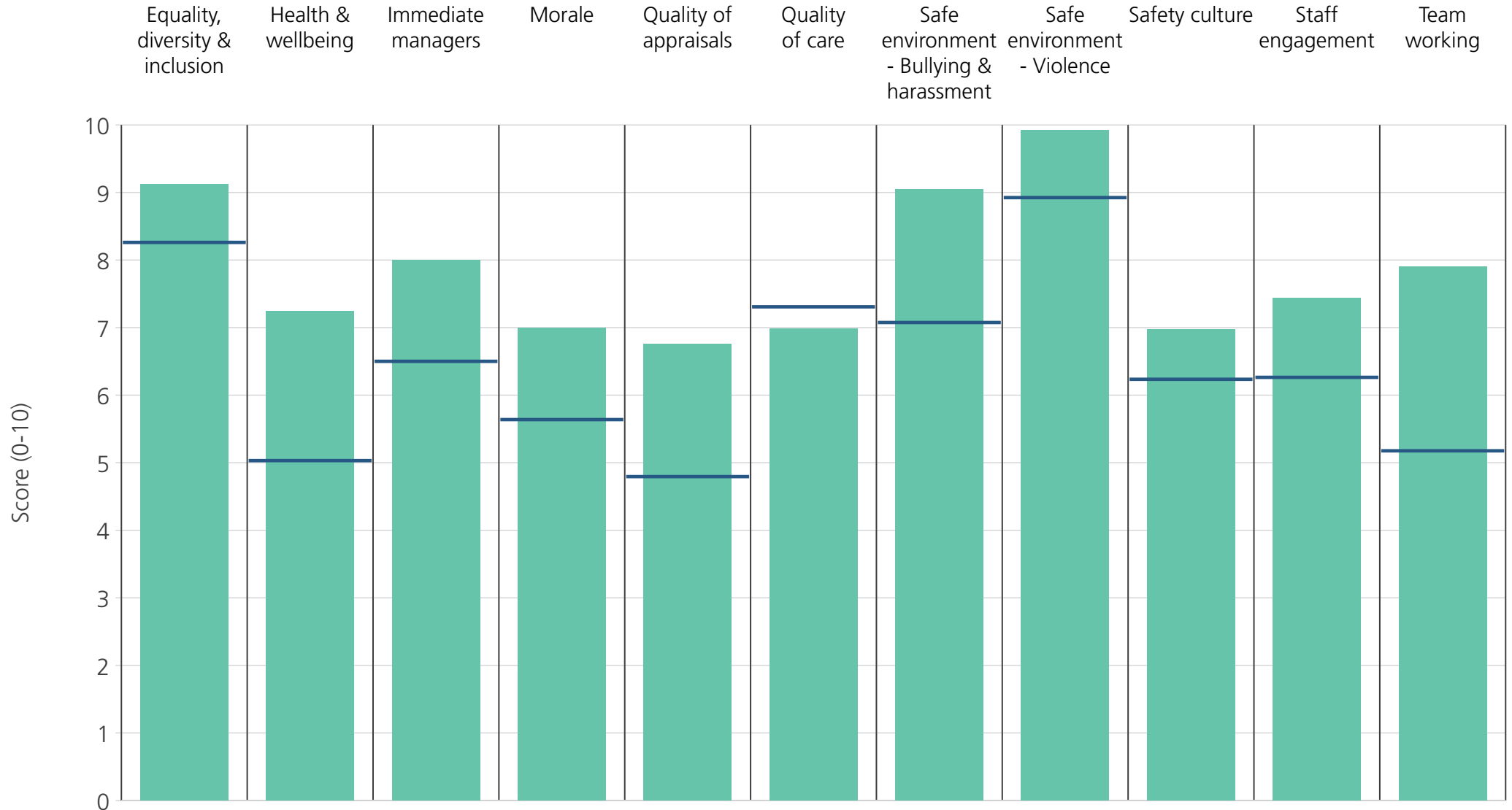
Directorate	6.9	3.7	5.3	4.9	3.8	7.5	6.2	8.0	5.2	5.3	3.5
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	110	110	111	110	65	111	110	110	110	111	109



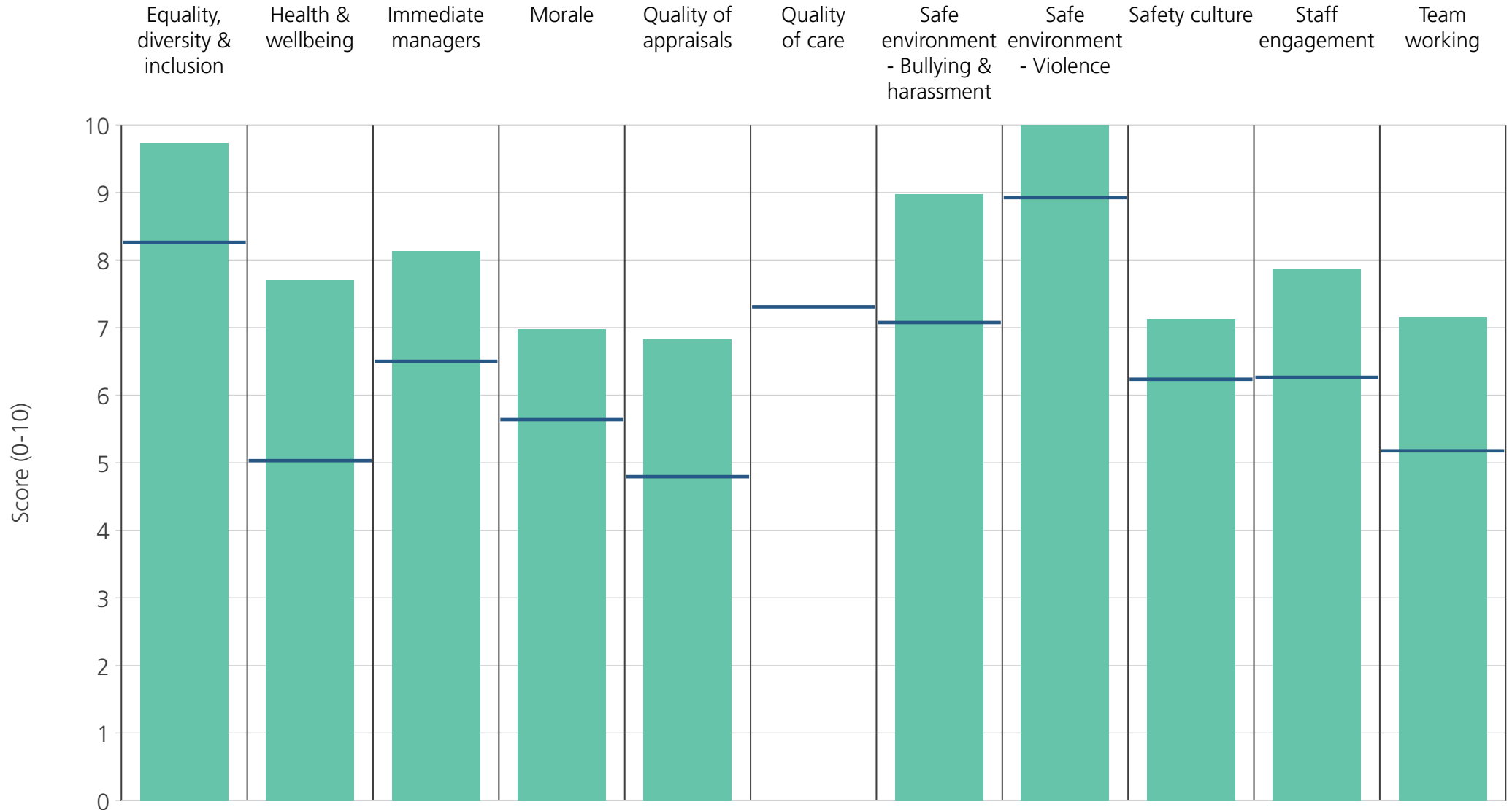
Directorate	7.5	4.2	5.7	5.3	4.0	7.6	6.4	8.3	5.7	5.9	3.9
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	105	106	107	105	61	107	105	105	105	107	106



Directorate	8.0	4.1	6.4	5.6	4.6	7.5	7.0	8.2	6.1	6.0	4.7
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	100	100	100	99	67	100	99	100	100	100	99



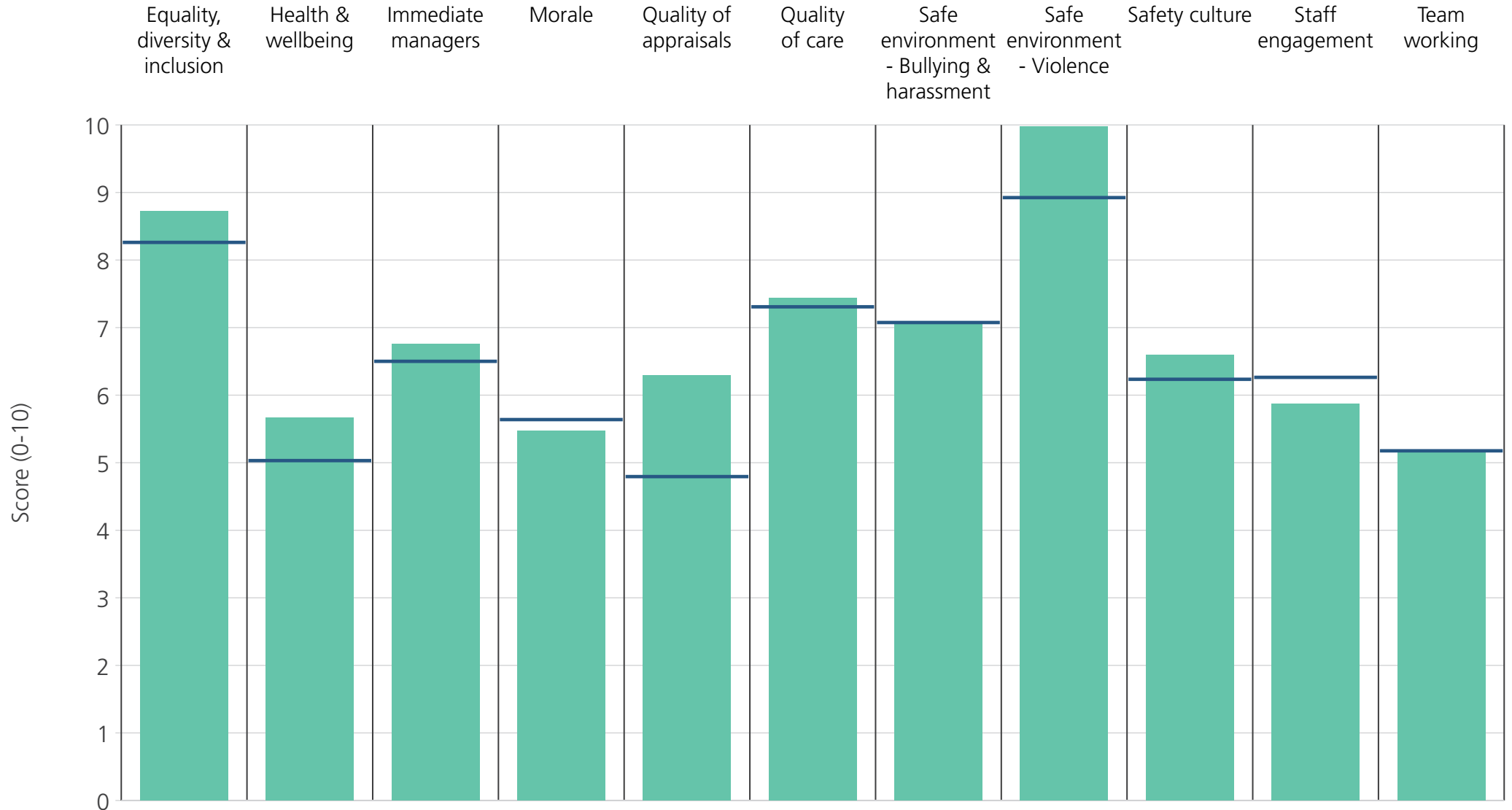
Directorate	9.1	7.2	8.0	7.0	6.8	7.0	9.0	9.9	7.0	7.4	7.9
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	41	41	41	41	32	21	40	41	41	41	40



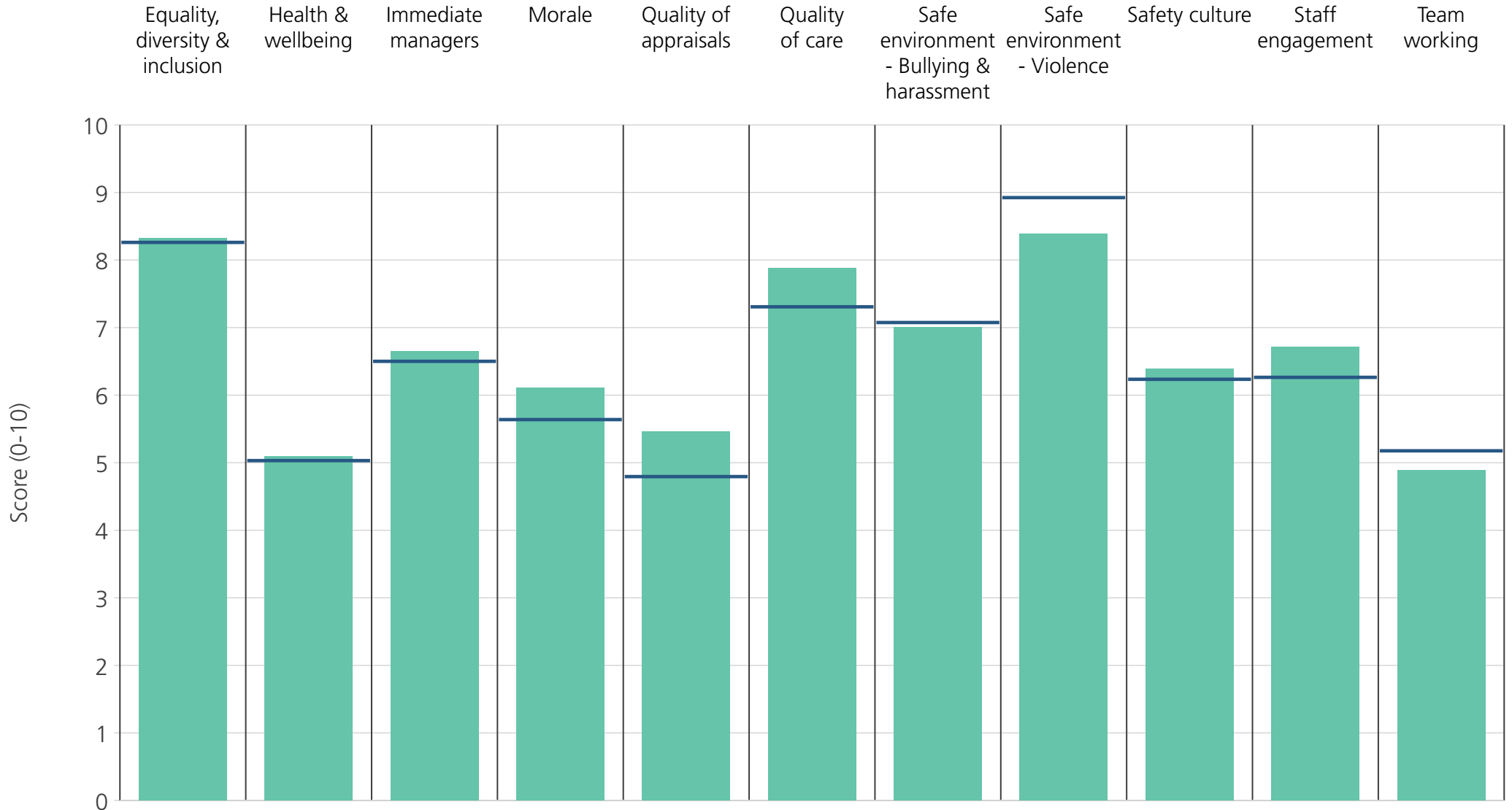
Directorate	9.7	7.7	8.1	7.0	6.8	7.3	9.0	10.0	7.1	7.9	7.1
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	12	13	13	13	13	6	13	13	12	14	14

Directorates 2

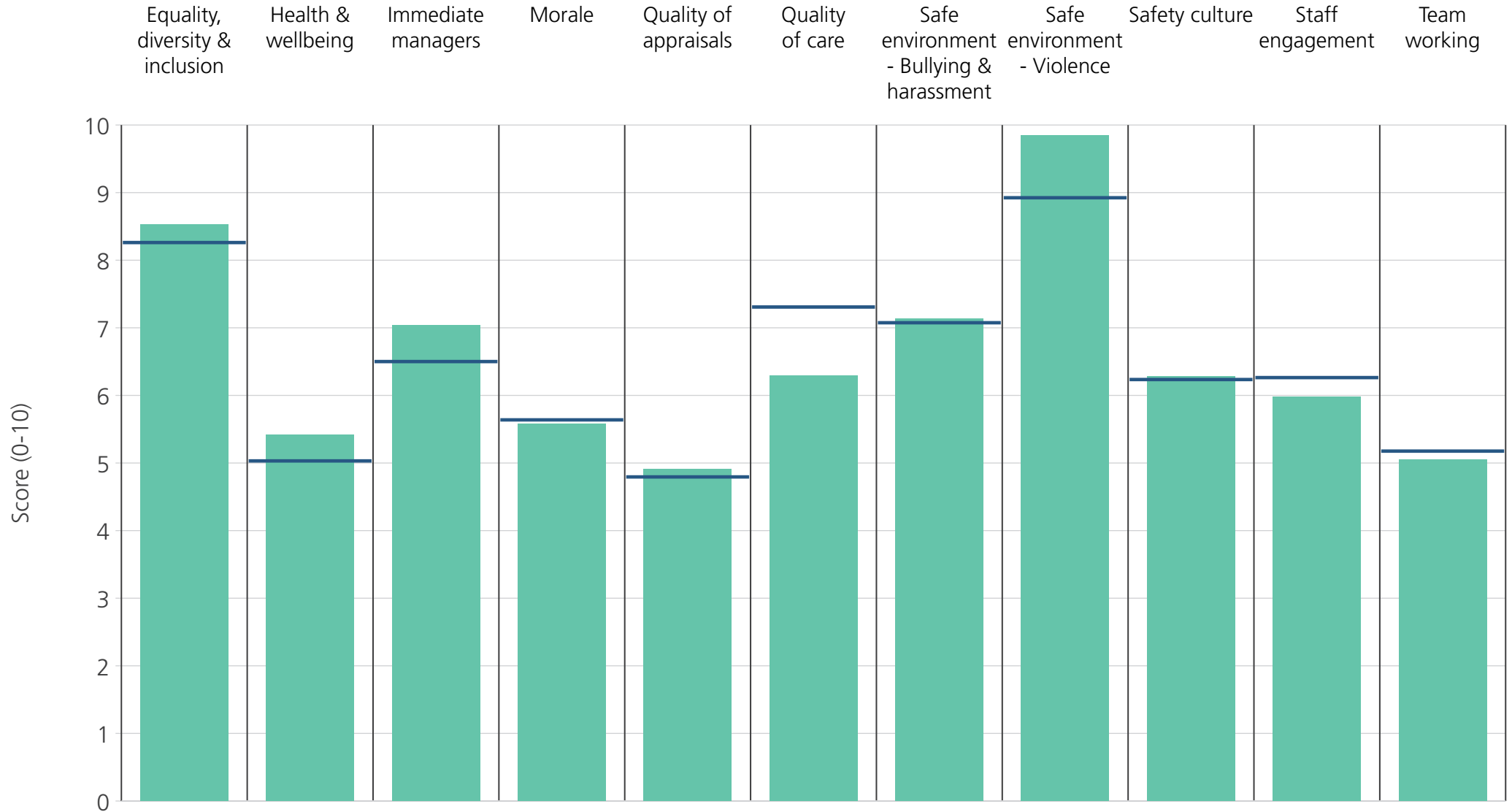
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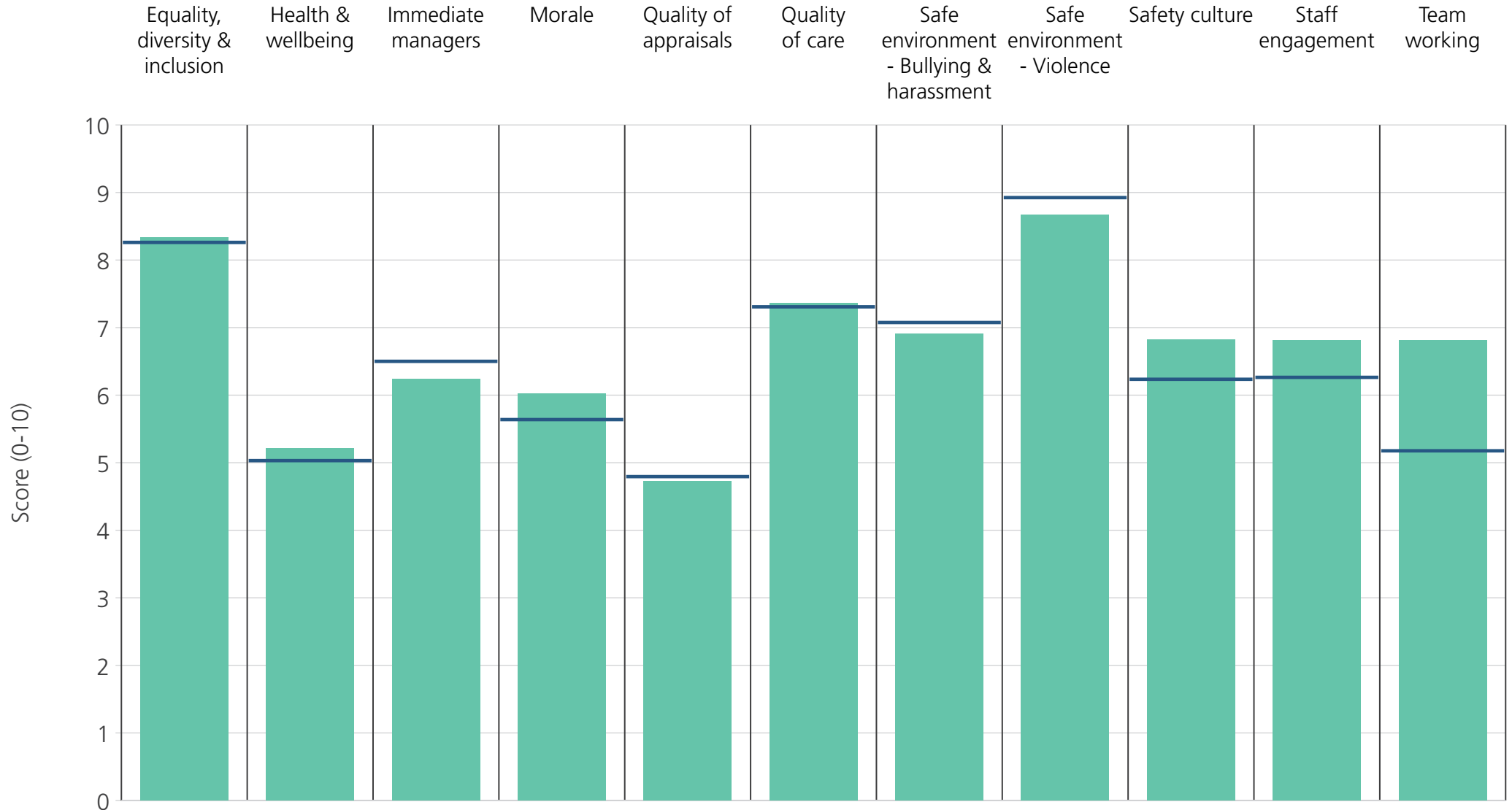
Directorate	8.7	5.7	6.8	5.5	6.3	7.4	7.1	10.0	6.6	5.9	5.2
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	119	119	117	118	78	117	118	116	118	122	121



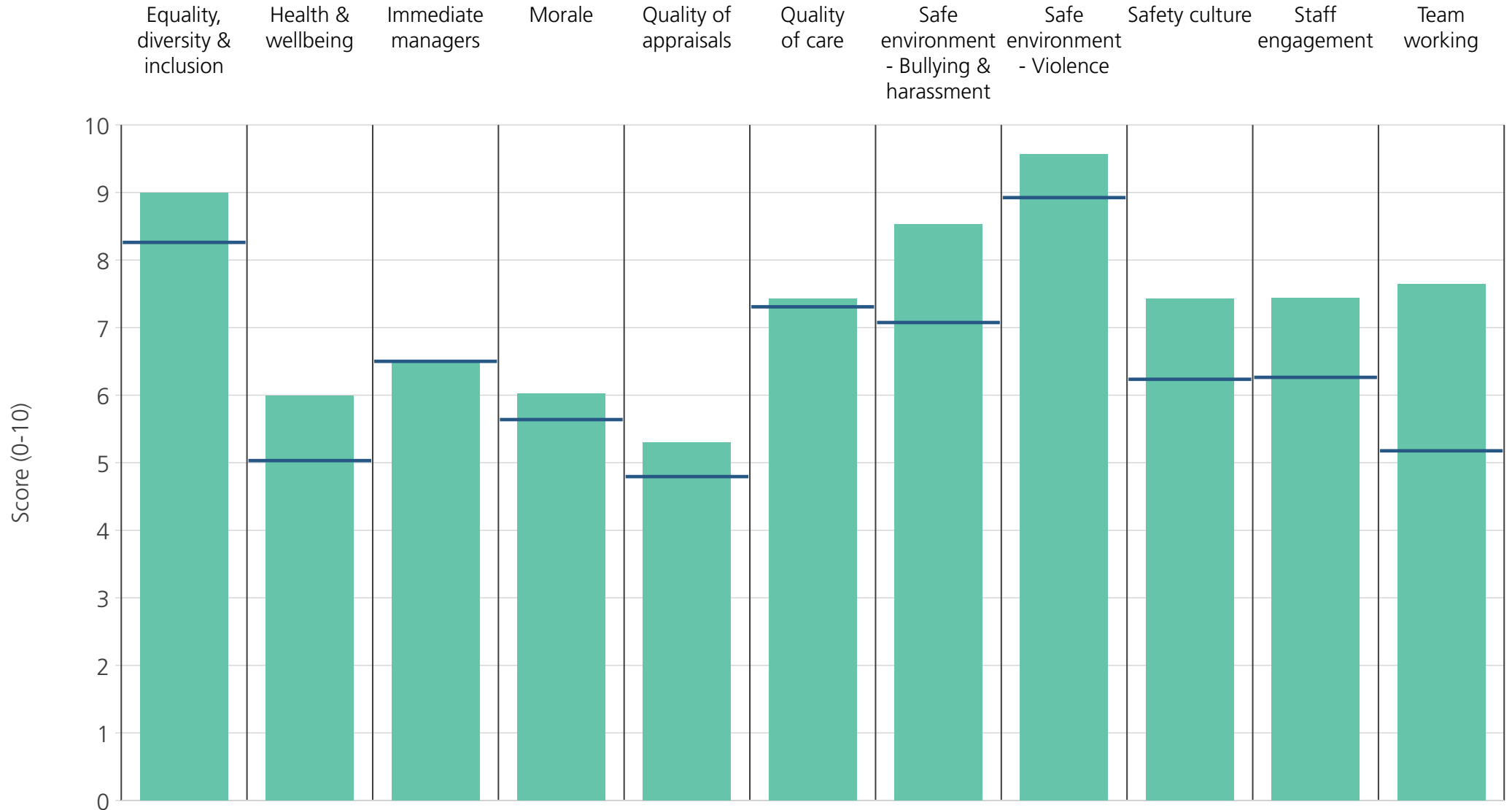
Directorate	8.3	5.1	6.6	6.1	5.5	7.9	7.0	8.4	6.4	6.7	4.9
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	343	347	349	339	224	350	345	344	344	351	346



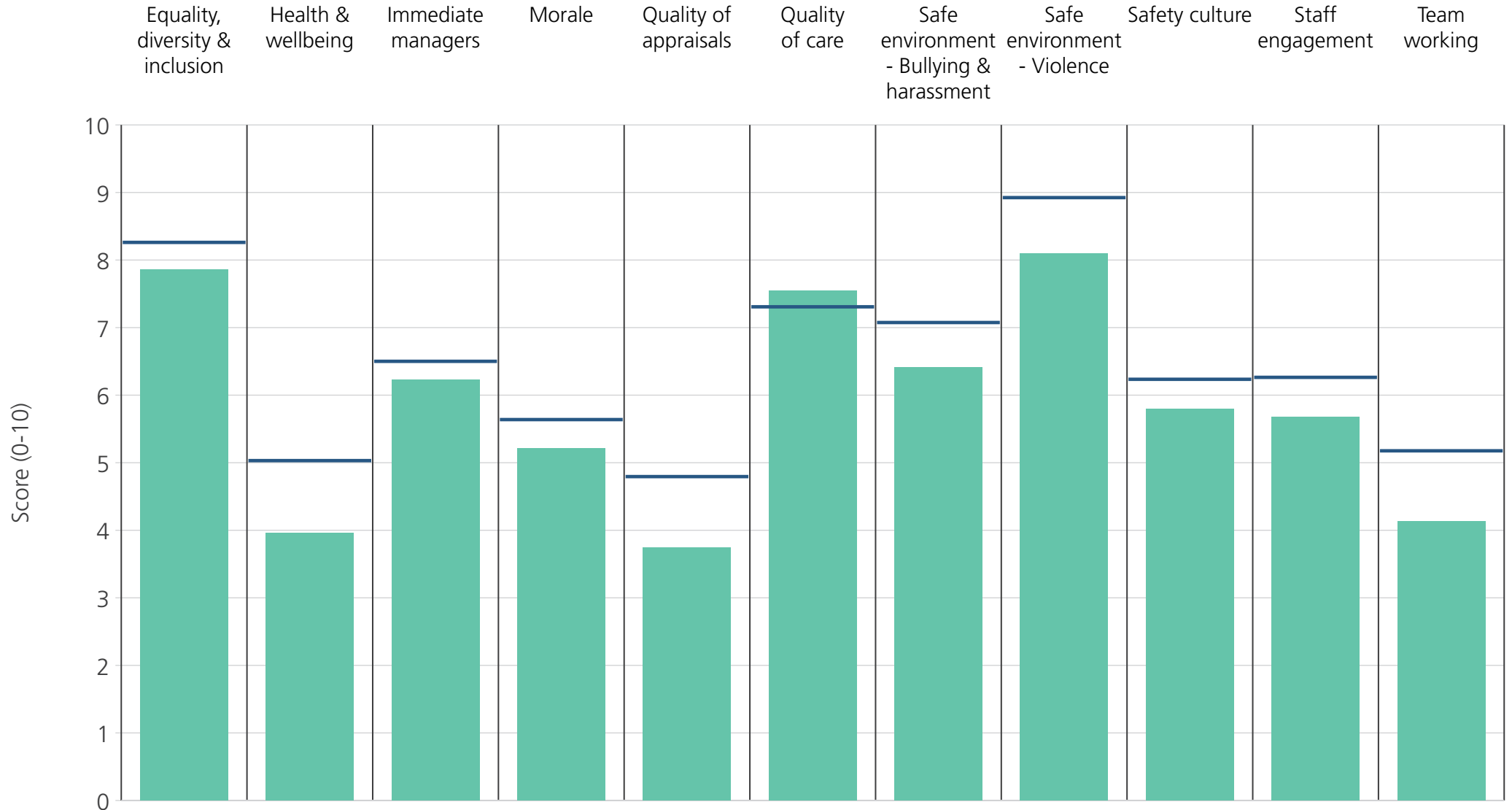
Directorate	8.5	5.4	7.0	5.6	4.9	6.3	7.1	9.8	6.3	6.0	5.0
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	309	310	308	308	236	301	309	308	307	310	307



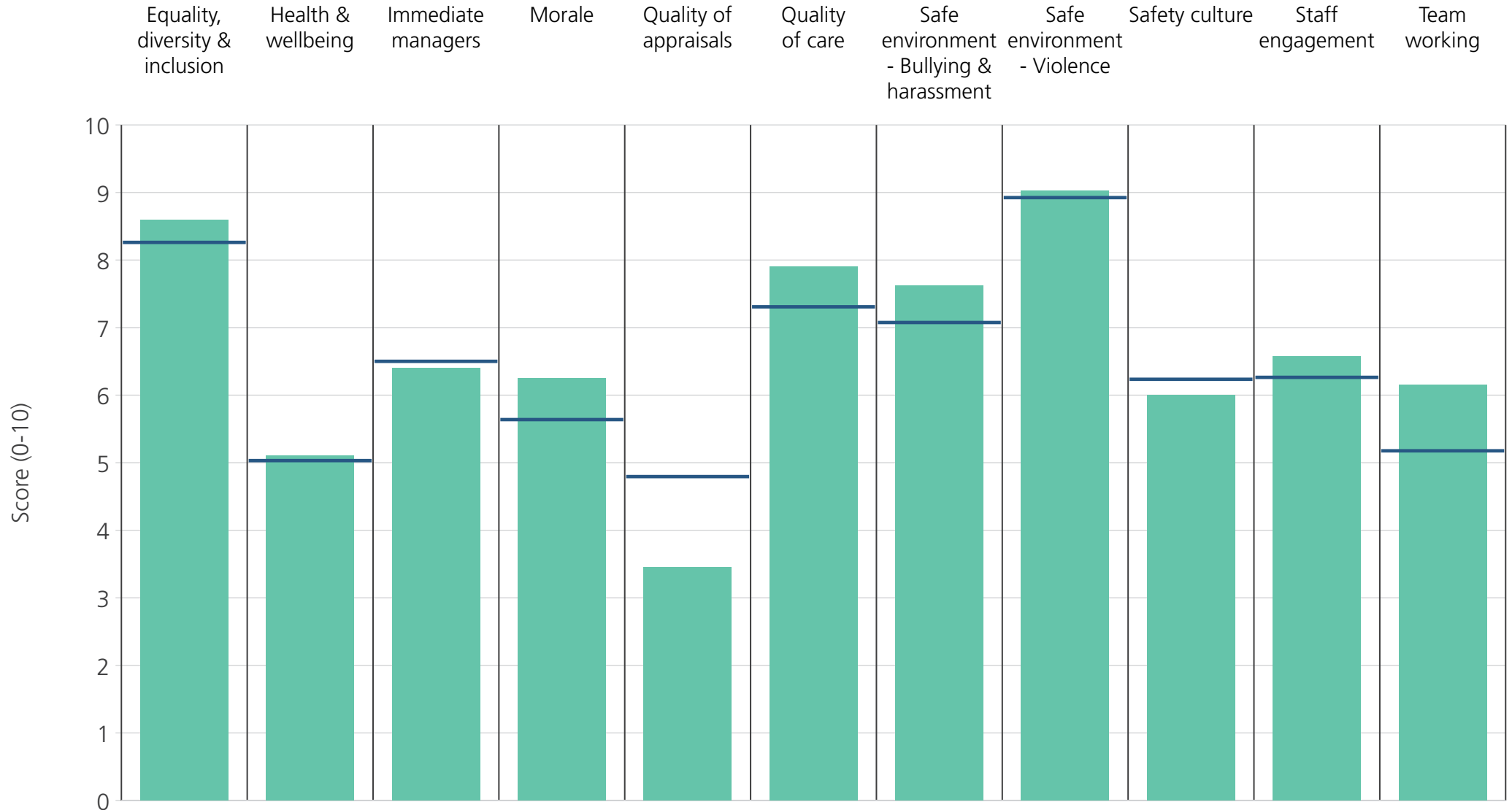
Directorate	8.3	5.2	6.2	6.0	4.7	7.4	6.9	8.7	6.8	6.8	6.8
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	147	147	147	147	113	147	147	147	147	149	149



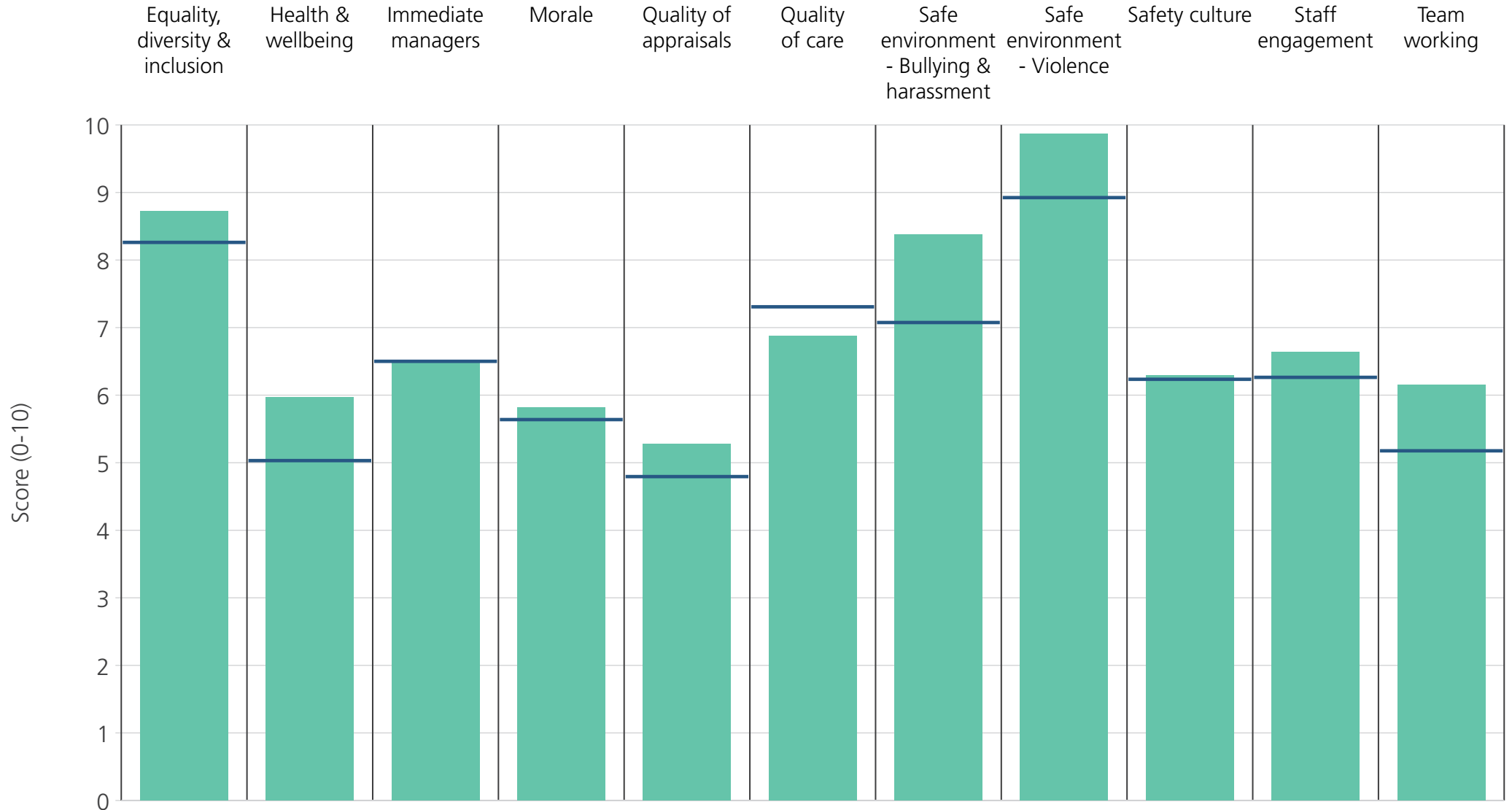
Directorate	9.0	6.0	6.5	6.0	5.3	7.4	8.5	9.6	7.4	7.4	7.6
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	43	43	43	43	28	42	43	42	43	43	43



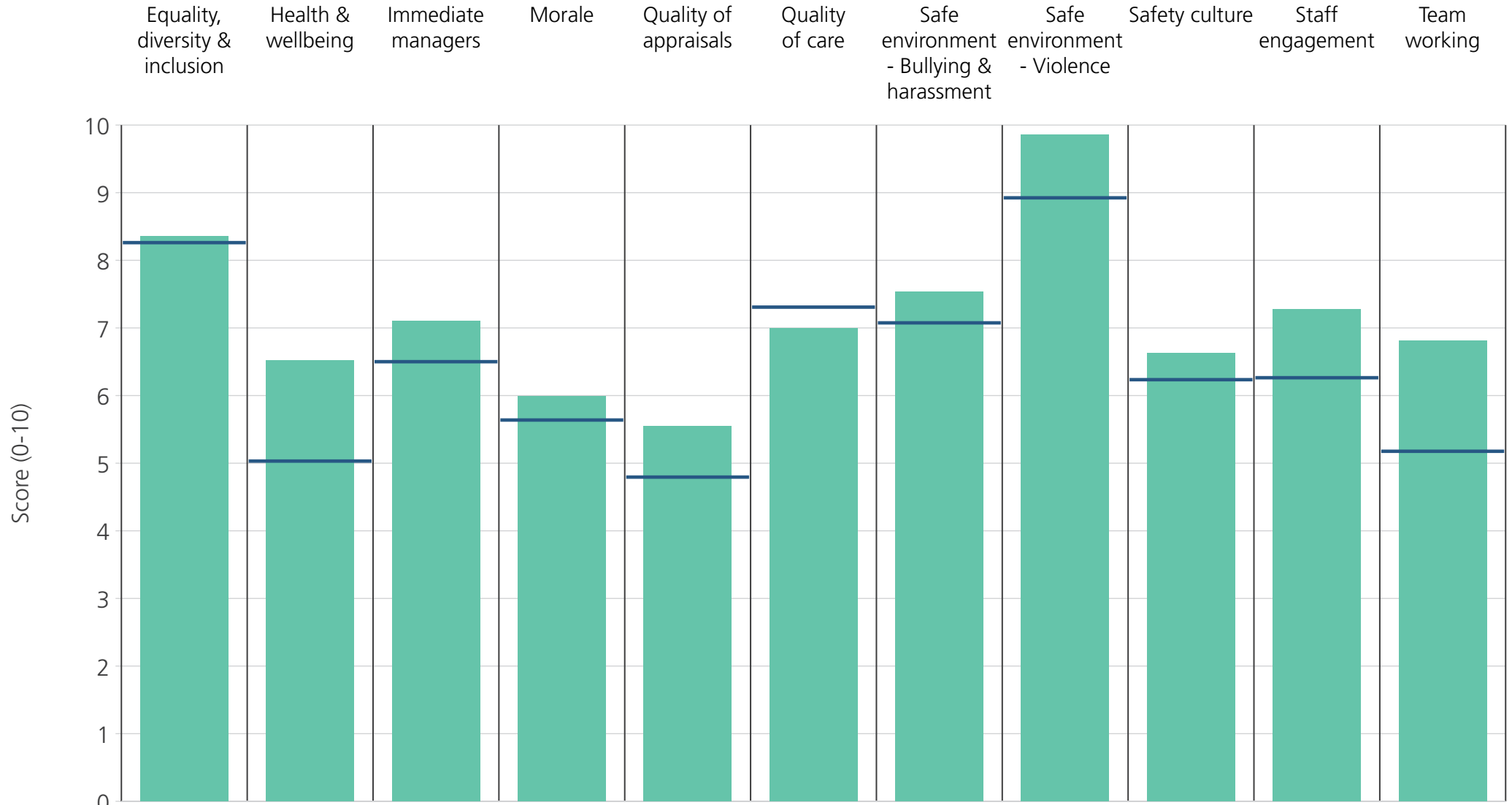
Directorate	7.9	4.0	6.2	5.2	3.7	7.5	6.4	8.1	5.8	5.7	4.1
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	429	432	432	432	309	432	431	430	432	433	427



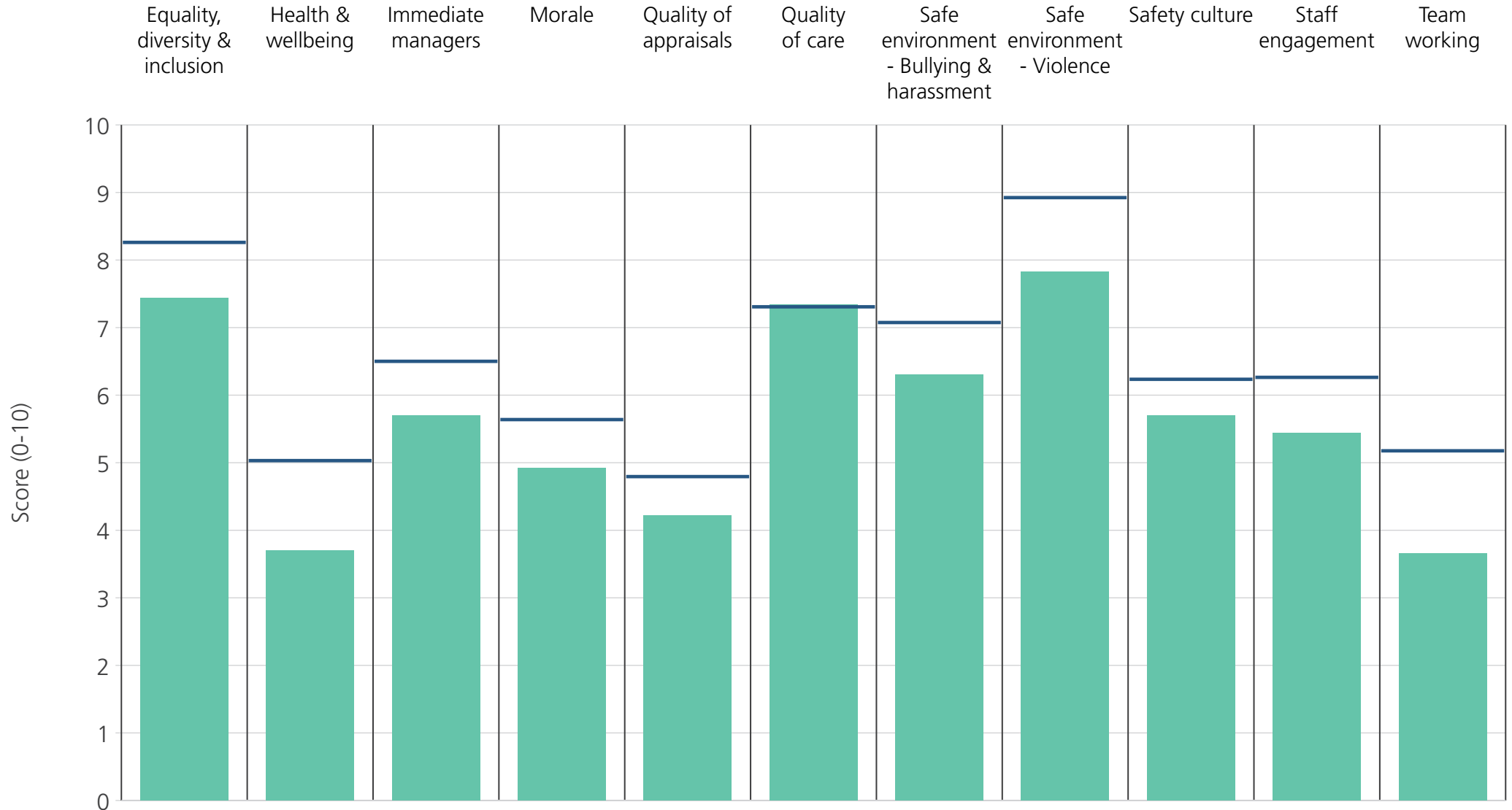
Directorate	8.6	5.1	6.4	6.2	3.4	7.9	7.6	9.0	6.0	6.6	6.1
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	75	75	75	75	48	75	73	75	75	75	74



Directorate	8.7	6.0	6.5	5.8	5.3	6.9	8.4	9.9	6.3	6.6	6.1
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	244	243	245	244	164	96	242	244	244	246	243



Directorate	8.4	6.5	7.1	6.0	5.5	7.0	7.5	9.9	6.6	7.3	6.8
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	158	160	158	160	117	110	158	160	158	160	159



Directorate	7.4	3.7	5.7	4.9	4.2	7.3	6.3	7.8	5.7	5.4	3.7
Your org	8.3	5.0	6.5	5.6	4.8	7.3	7.1	8.9	6.2	6.3	5.2
Responses	216	219	219	219	133	219	219	219	219	219	218