

South Central Ambulance Service NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for South Central Ambulance Service NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by South Central Ambulance Service NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

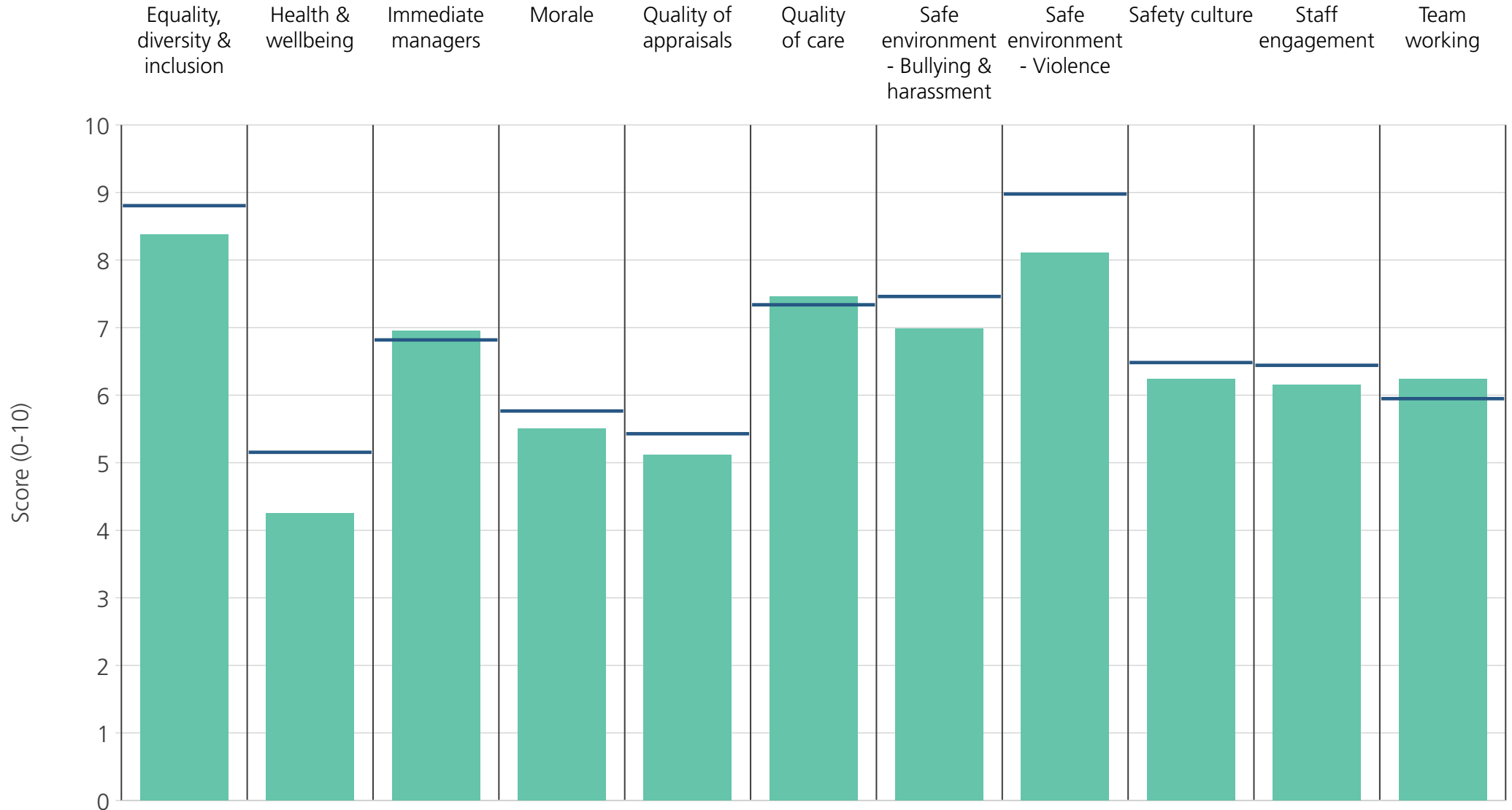
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



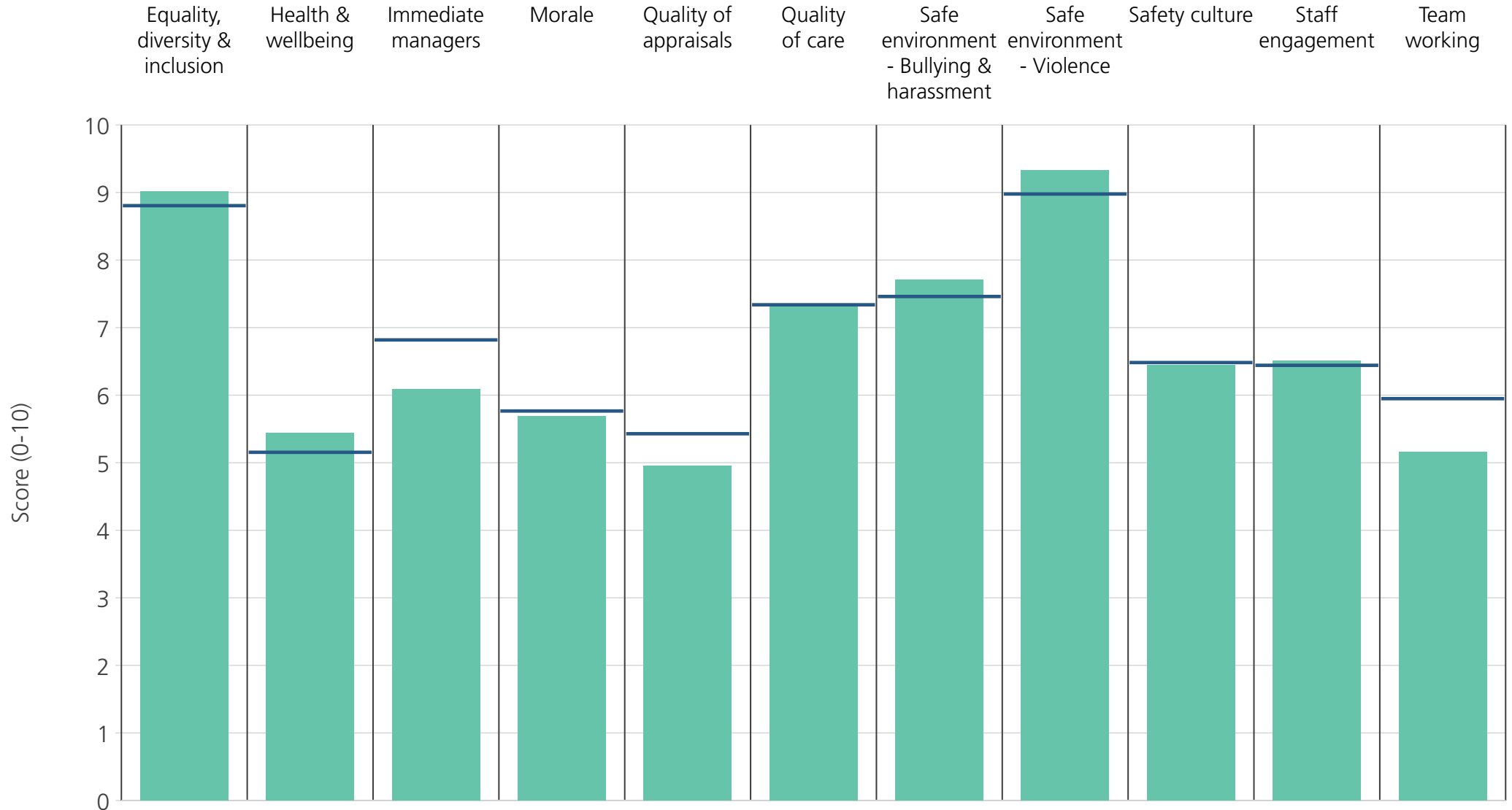
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

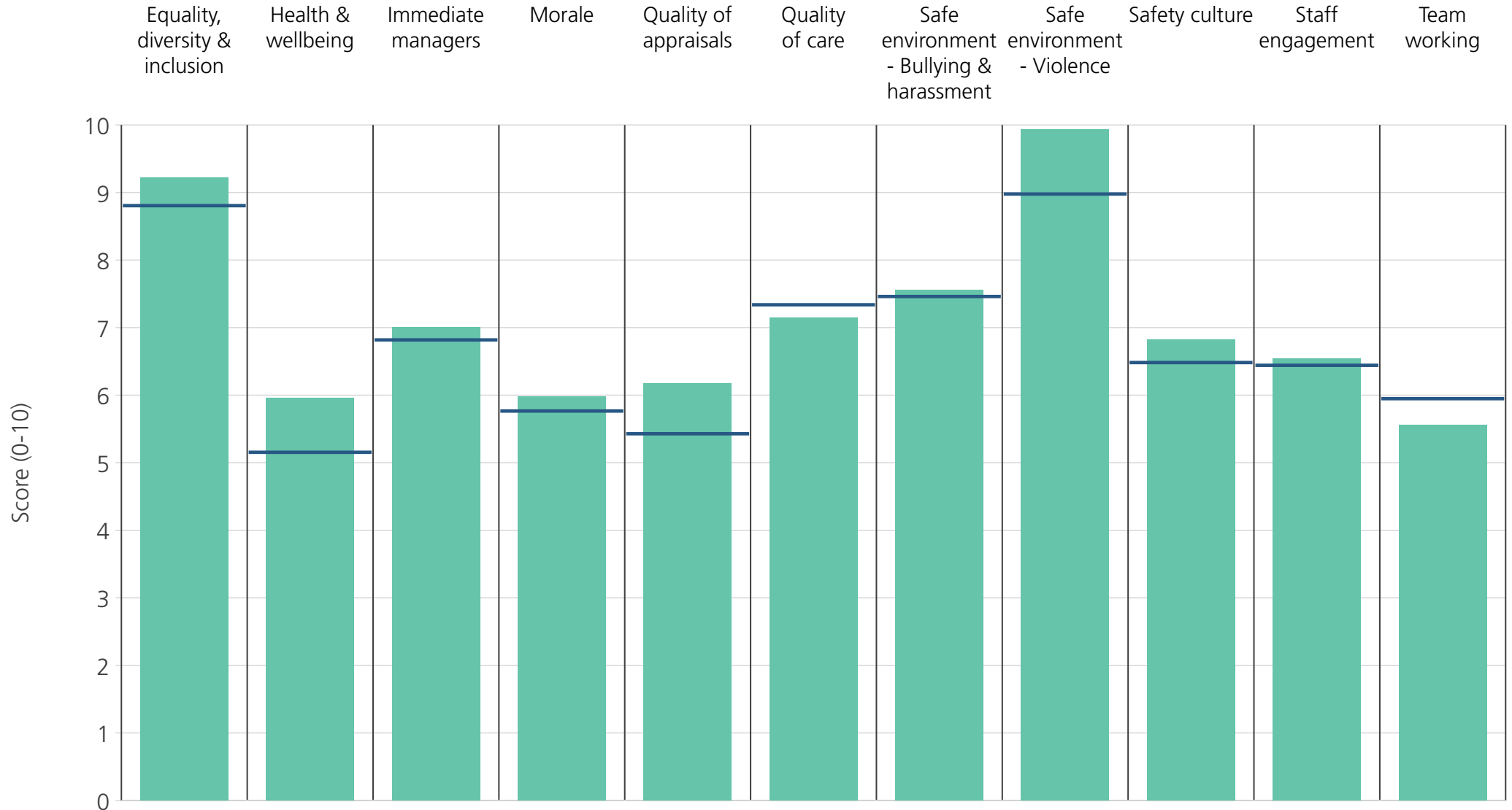
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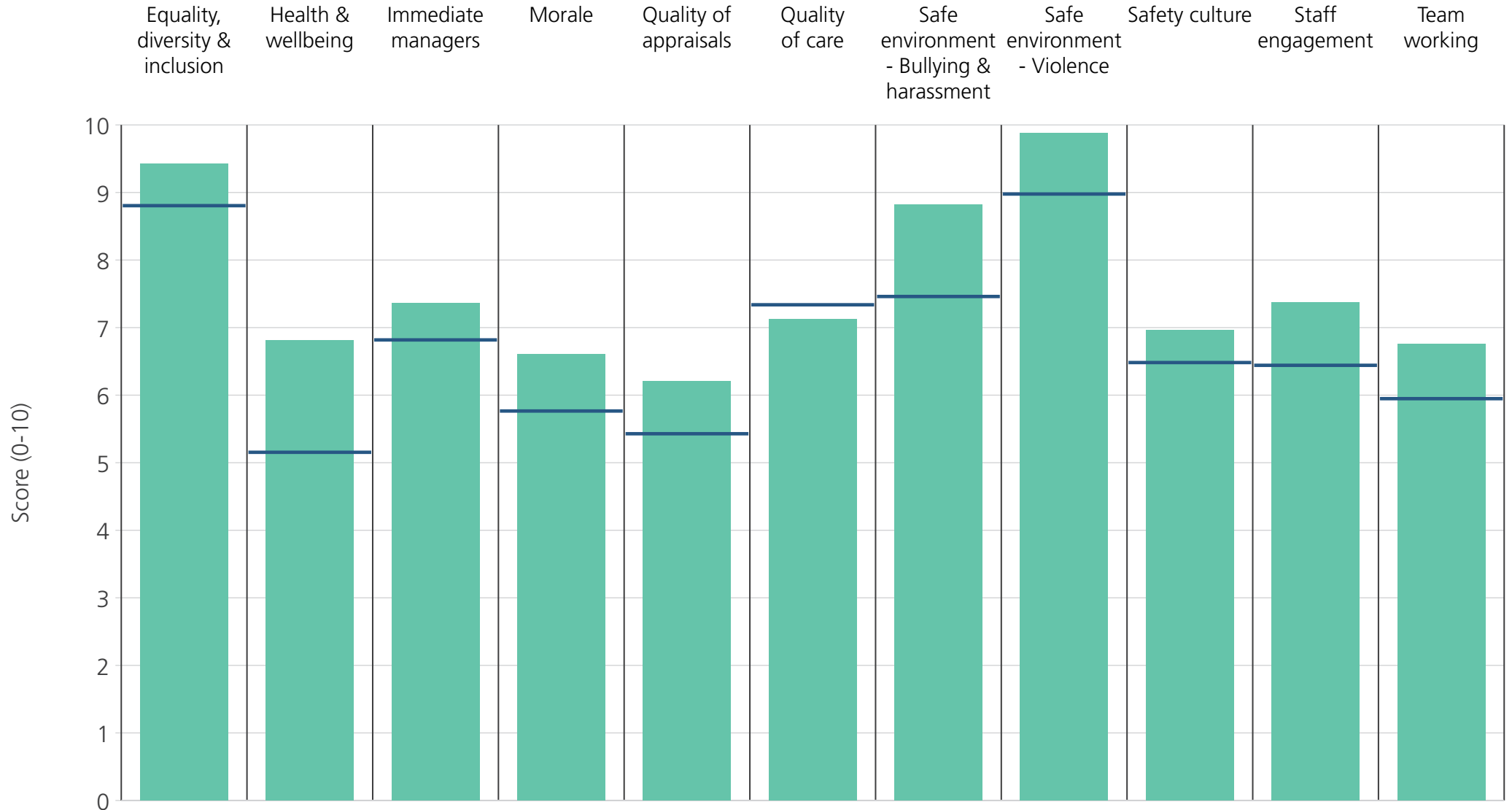
Directorate	8.4	4.3	7.0	5.5	5.1	7.5	7.0	8.1	6.2	6.1	6.2
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	1113	1120	1120	1102	918	1111	1107	1109	1111	1133	1126



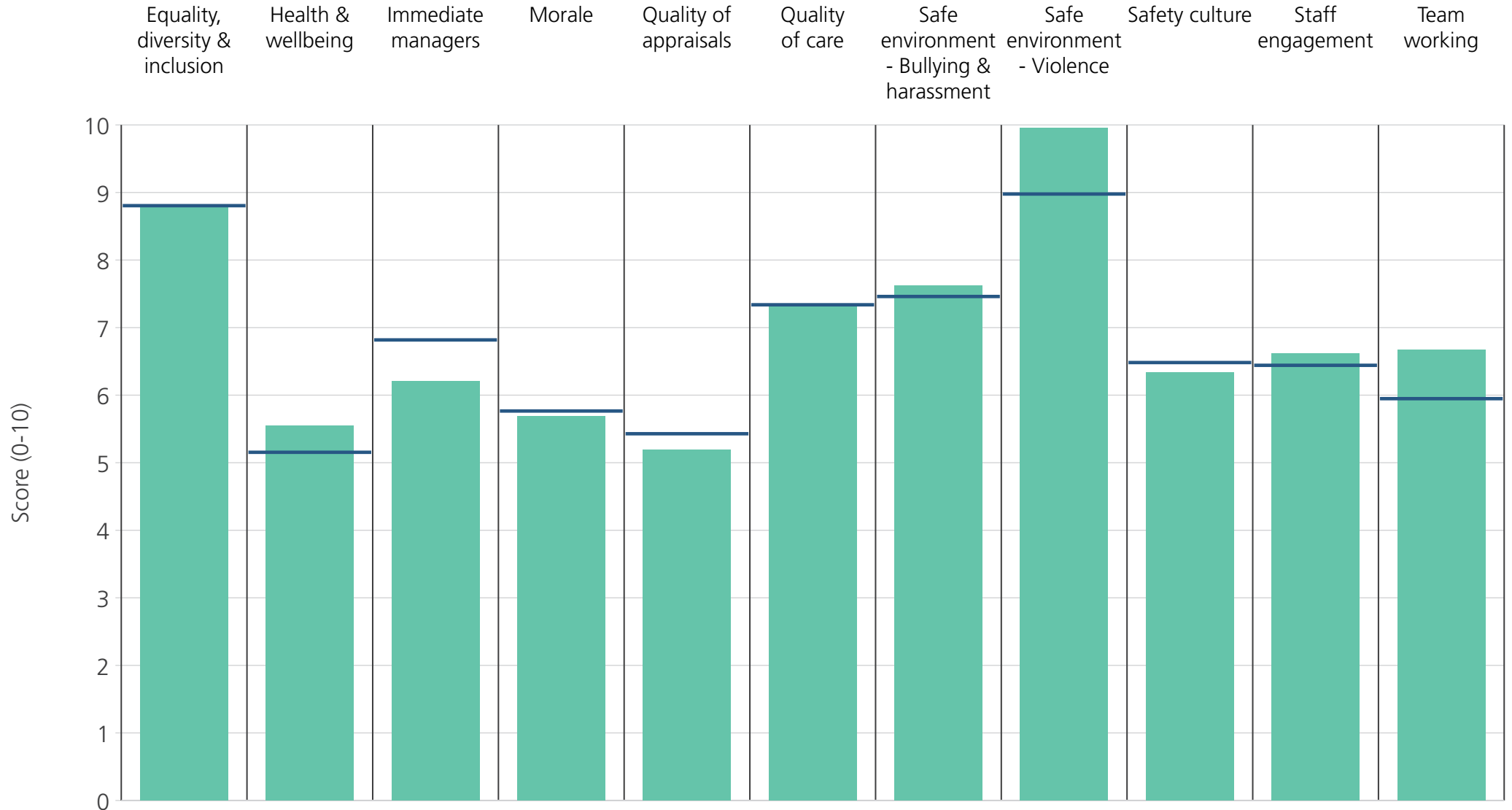
Directorate	9.0	5.4	6.1	5.7	5.0	7.3	7.7	9.3	6.4	6.5	5.2
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	470	472	474	466	370	452	464	466	471	479	465



Directorate	9.2	6.0	7.0	6.0	6.2	7.1	7.6	9.9	6.8	6.5	5.6
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	532	533	532	527	427	519	529	531	529	537	530



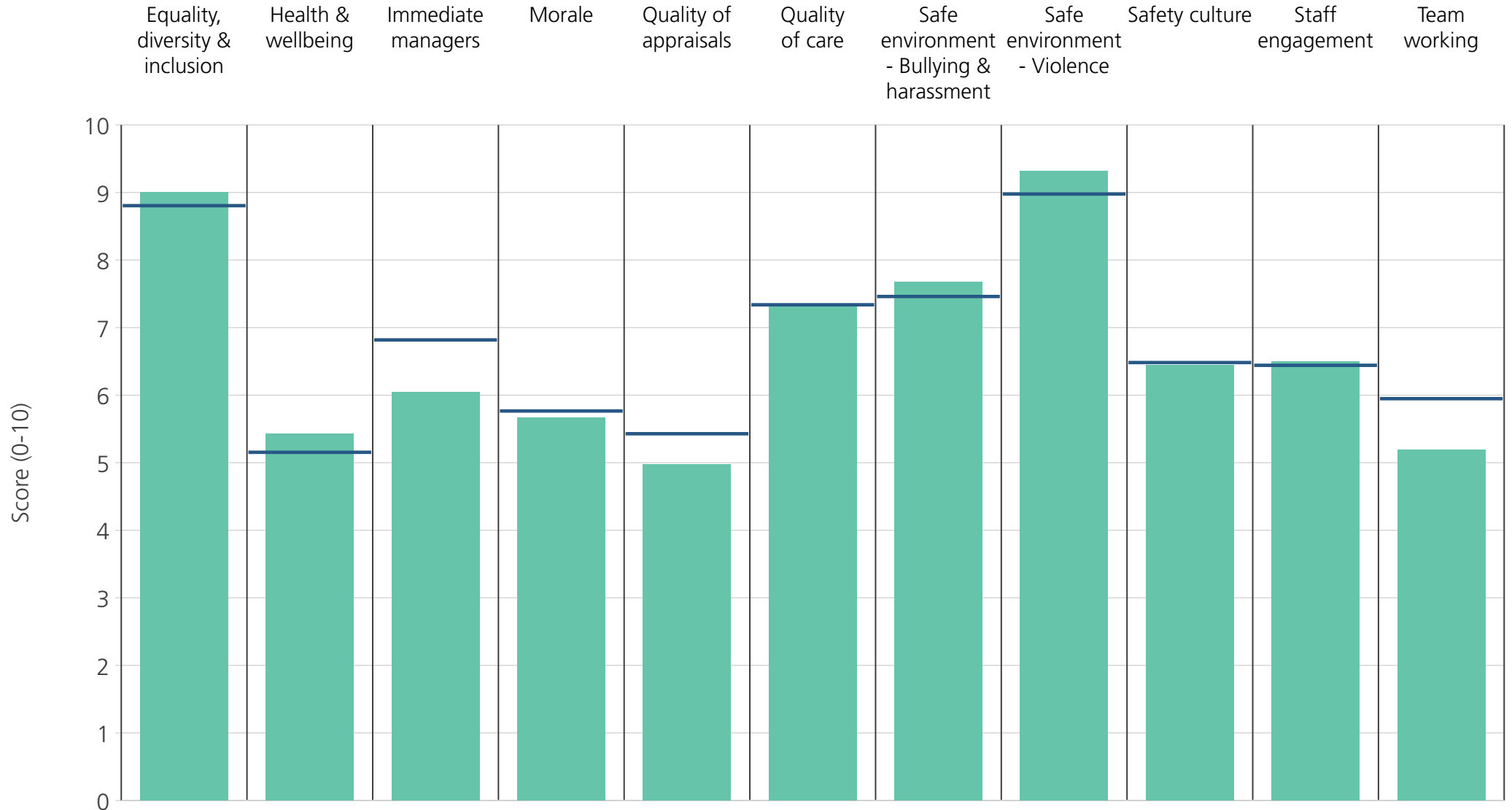
Directorate	9.4	6.8	7.4	6.6	6.2	7.1	8.8	9.9	7.0	7.4	6.8
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	255	255	255	255	208	141	255	255	255	255	252



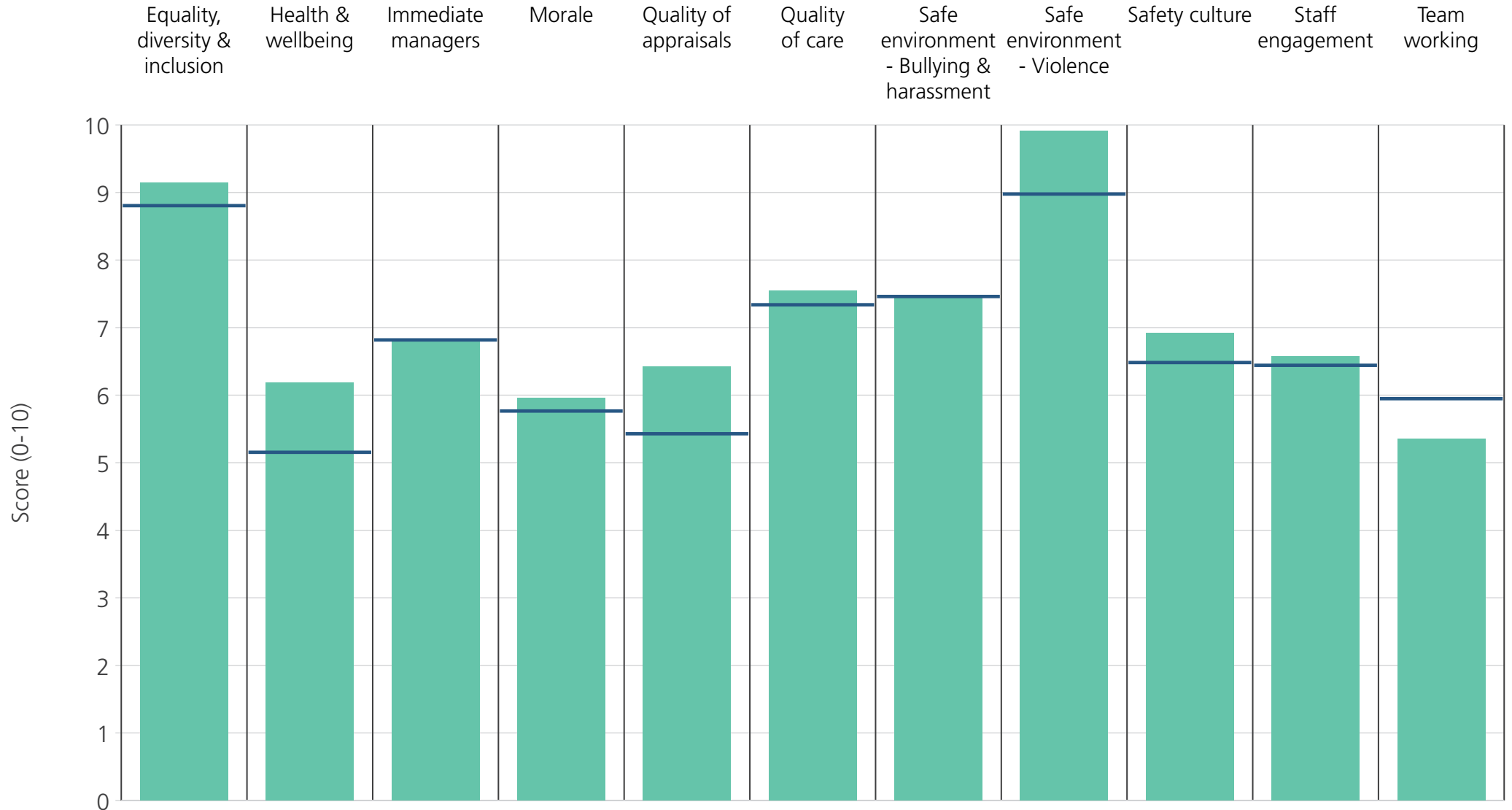
Directorate	8.8	5.6	6.2	5.7	5.2	7.3	7.6	10.0	6.3	6.6	6.7
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	67	67	67	65	52	48	66	67	66	68	65

Directorates 2

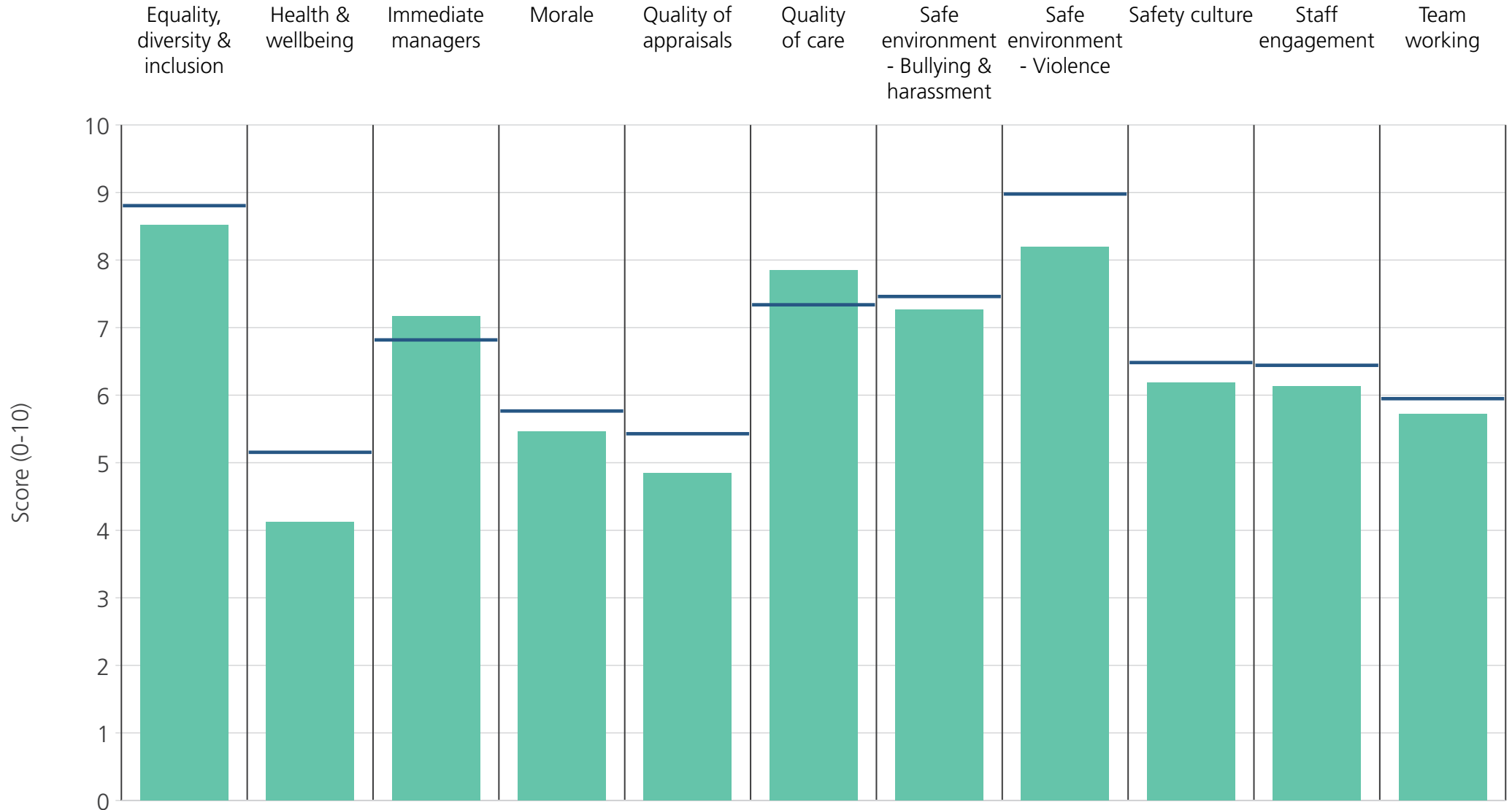
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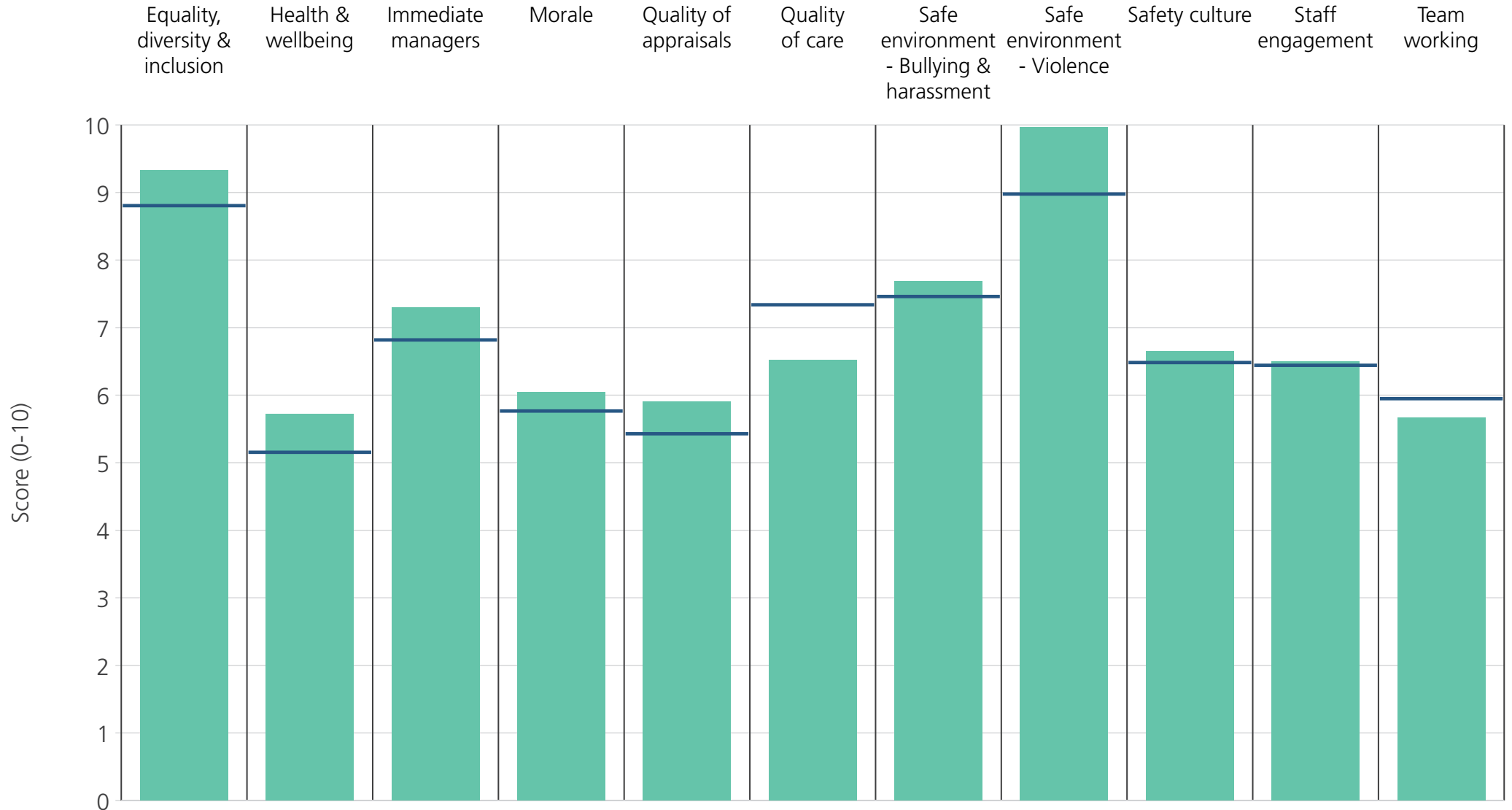
Directorate	9.0	5.4	6.0	5.7	5.0	7.3	7.7	9.3	6.4	6.5	5.2
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	455	457	459	451	357	440	451	453	457	464	451



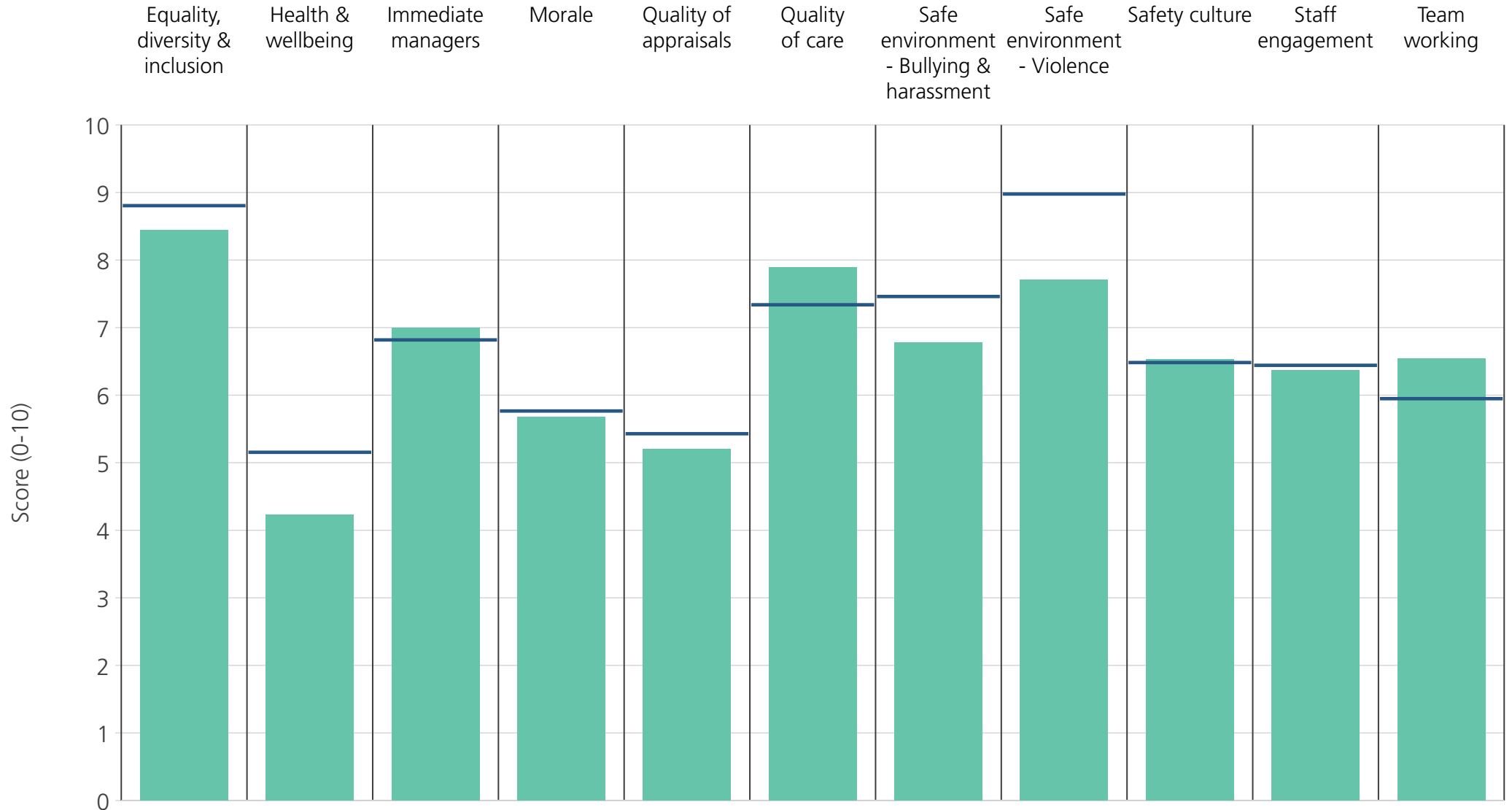
Directorate	9.1	6.2	6.8	6.0	6.4	7.5	7.4	9.9	6.9	6.6	5.4
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	276	276	275	273	201	272	274	276	274	277	270



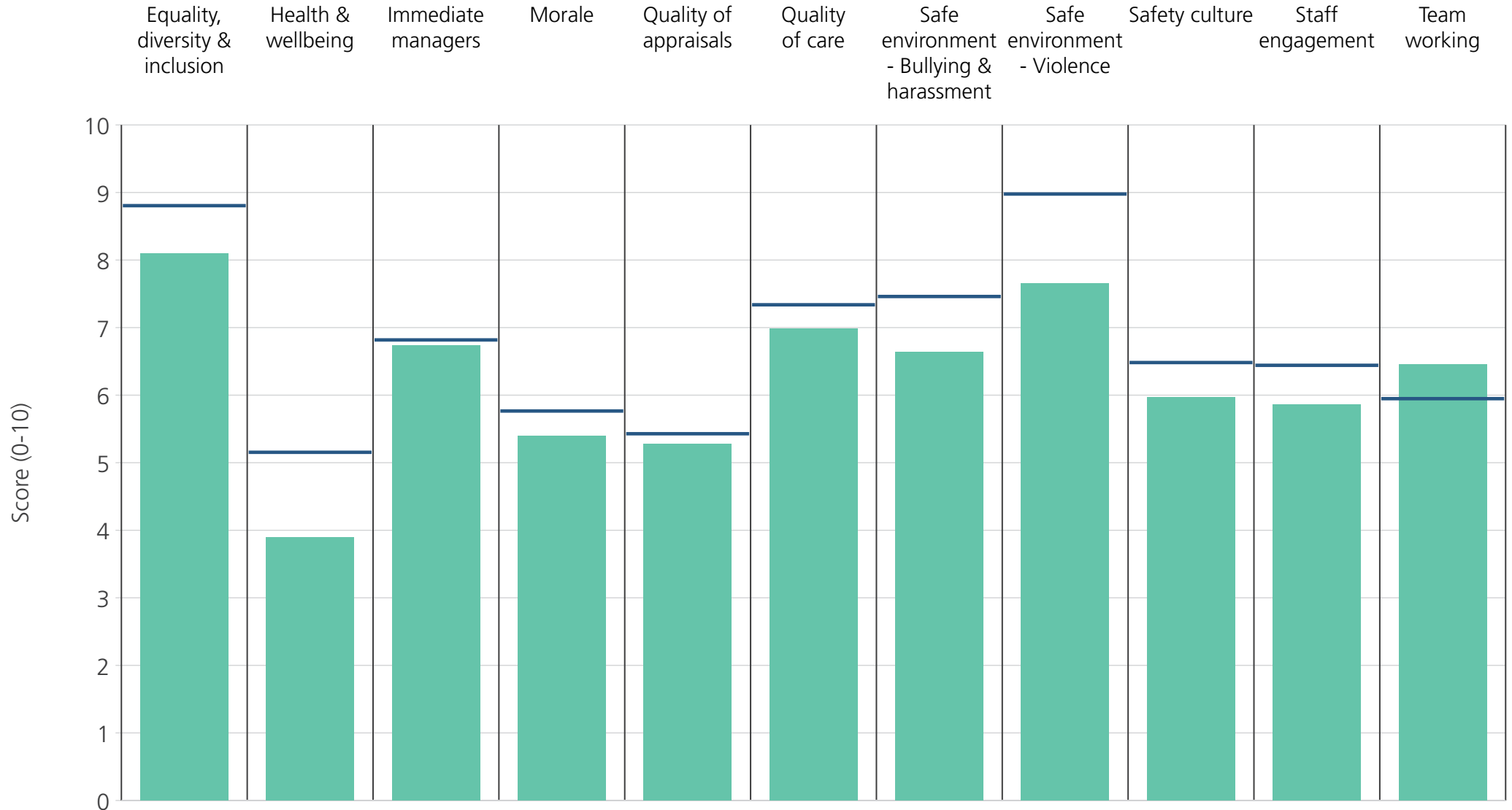
Directorate	8.5	4.1	7.2	5.5	4.8	7.8	7.3	8.2	6.2	6.1	5.7
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	179	180	178	177	154	179	178	177	178	184	183



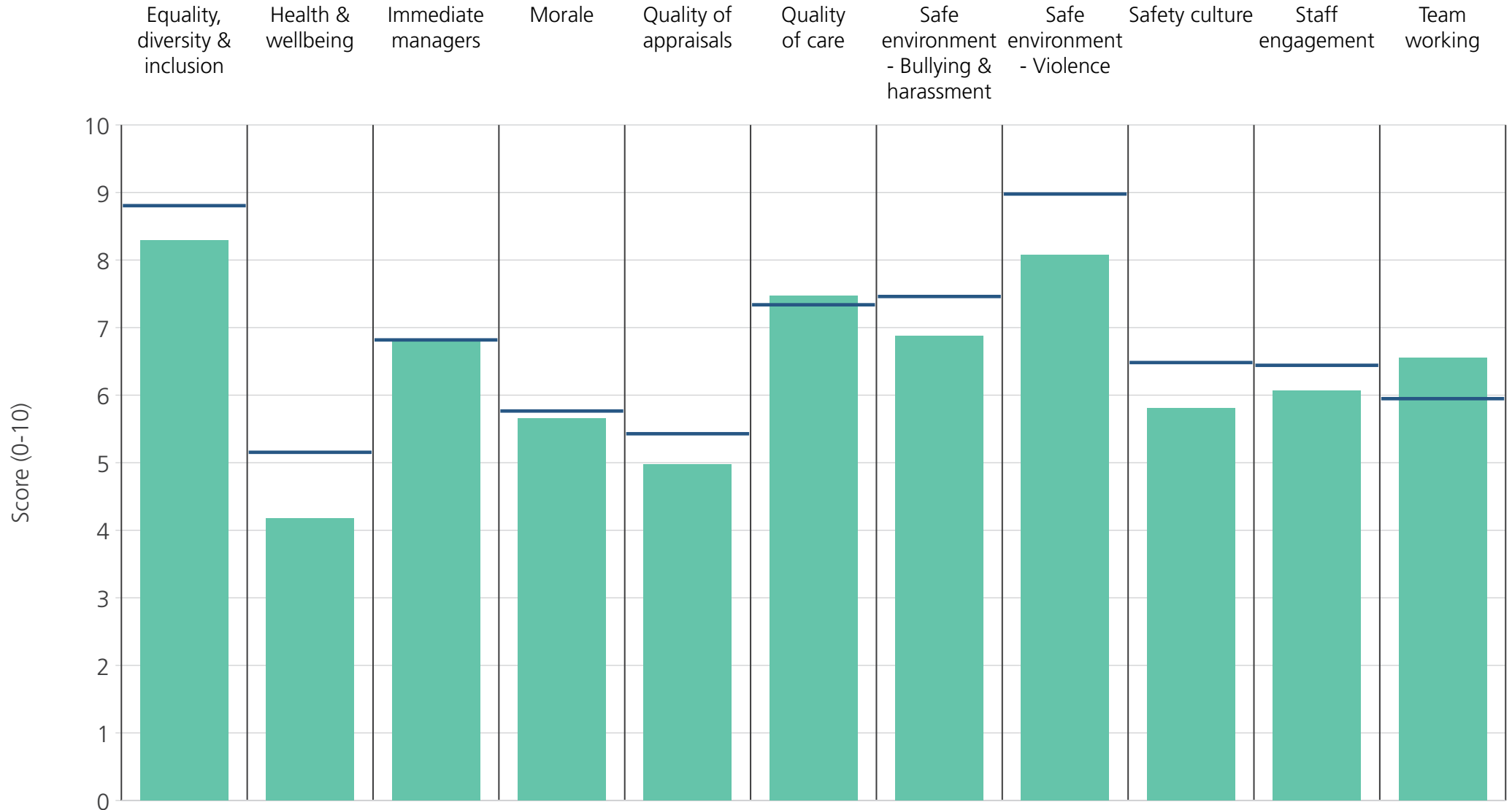
Directorate	9.3	5.7	7.3	6.0	5.9	6.5	7.7	10.0	6.6	6.5	5.7
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	208	209	209	206	183	206	207	207	207	212	212



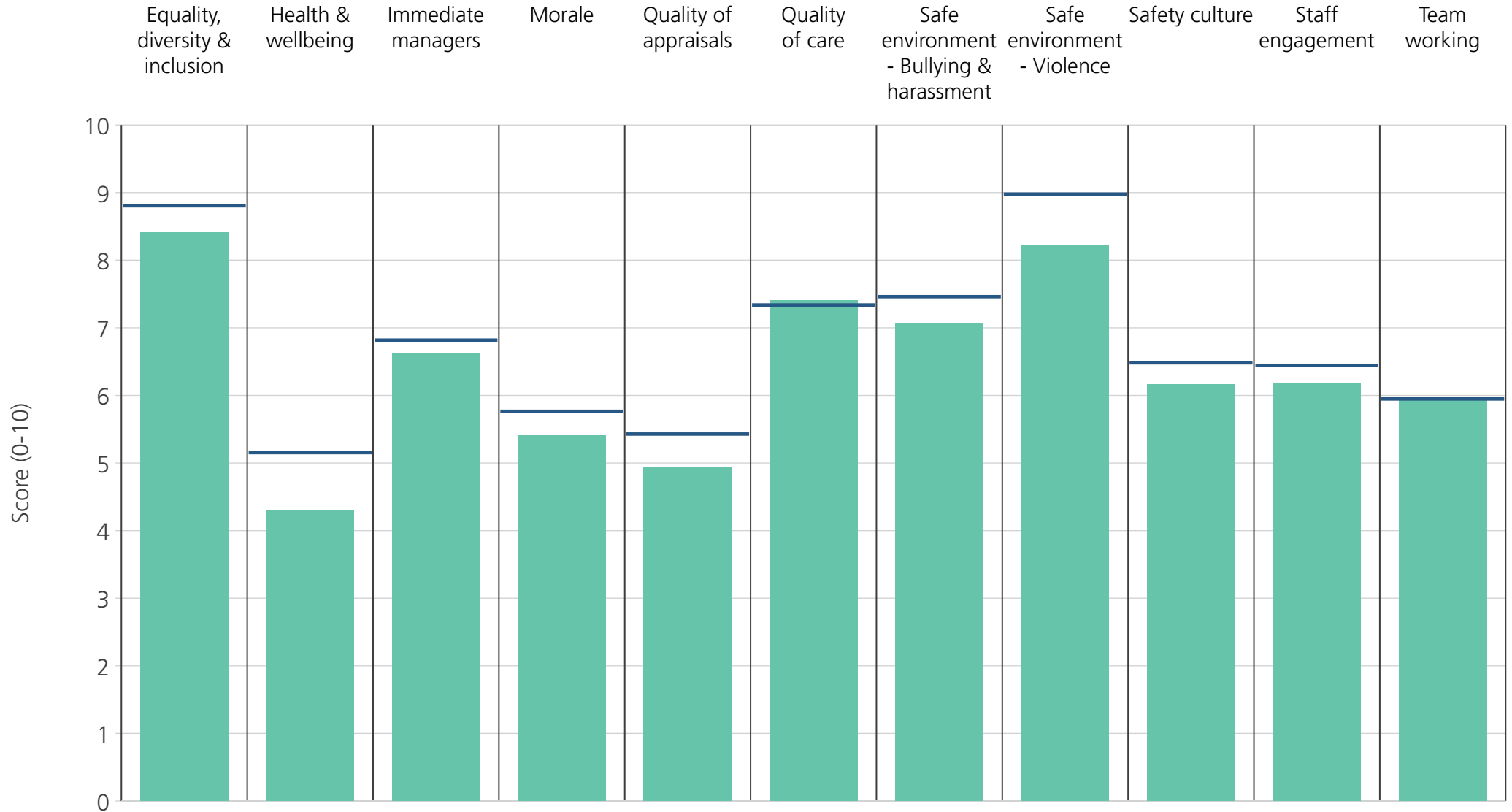
Directorate	8.4	4.2	7.0	5.7	5.2	7.9	6.8	7.7	6.5	6.4	6.5
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	154	157	156	151	131	156	152	154	154	157	157



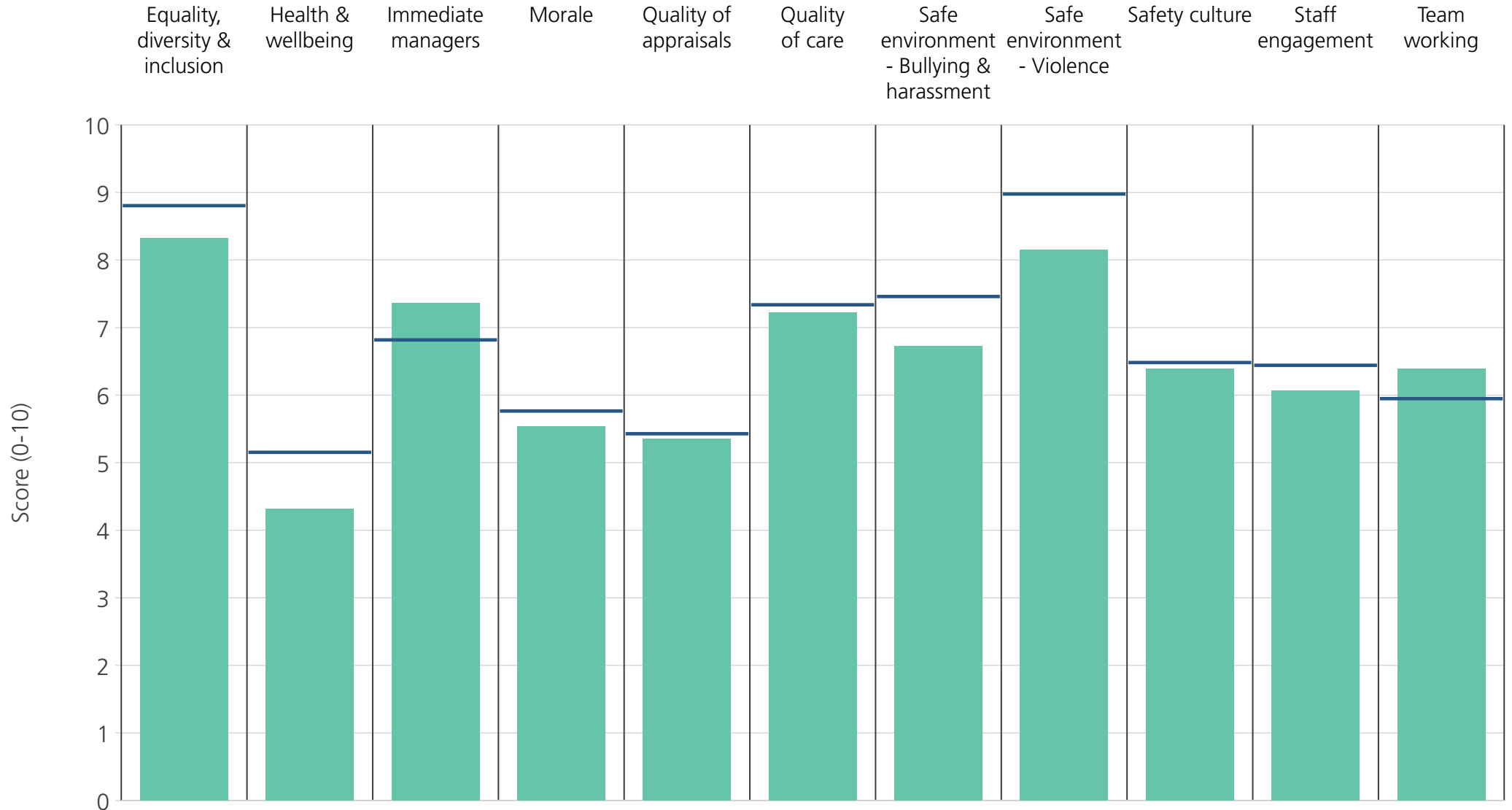
Directorate	8.1	3.9	6.7	5.4	5.3	7.0	6.6	7.7	6.0	5.9	6.5
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	159	159	159	158	133	158	158	159	159	162	160



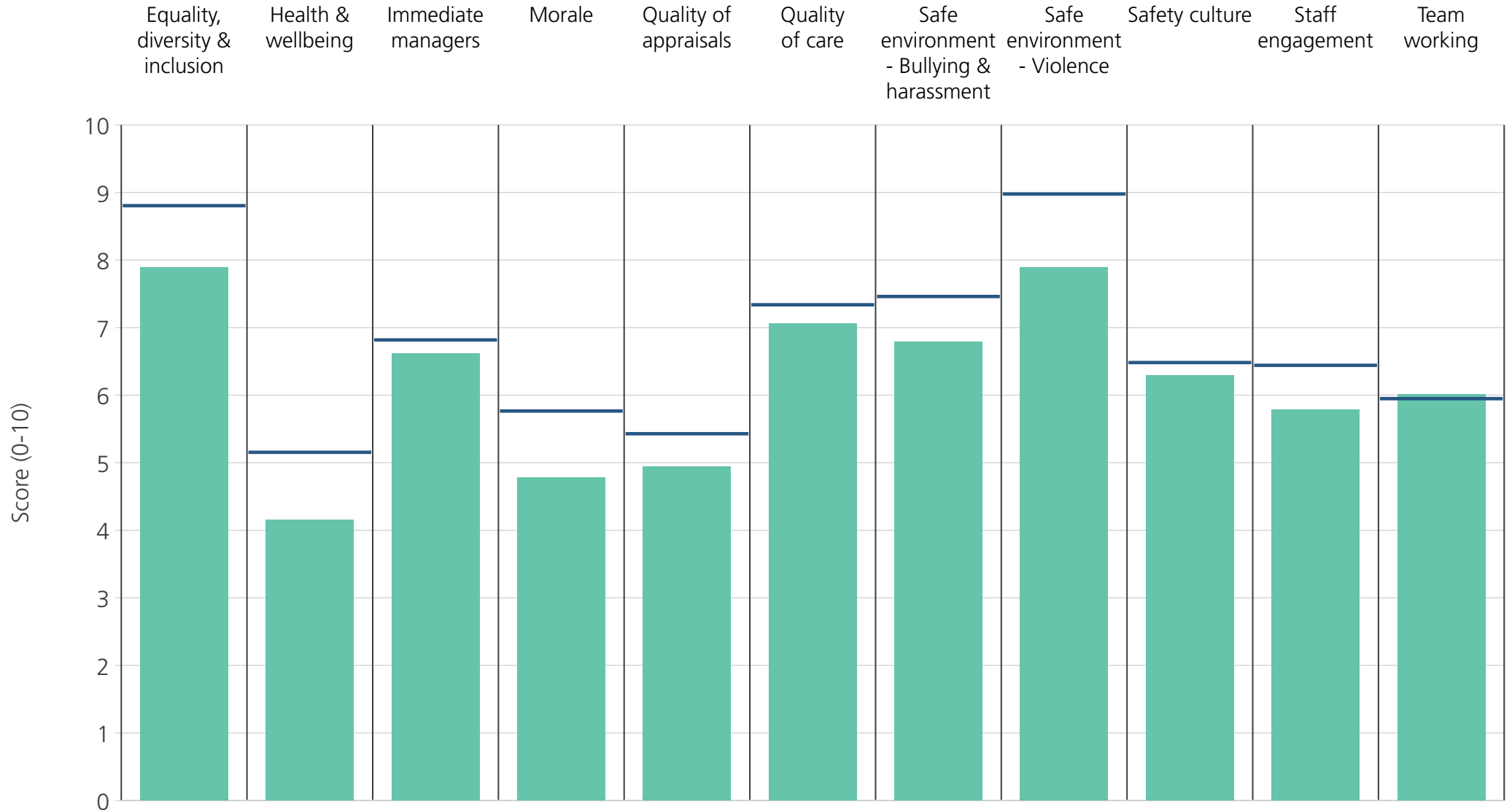
Directorate	8.3	4.2	6.8	5.7	5.0	7.5	6.9	8.1	5.8	6.1	6.6
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	144	145	145	145	111	145	145	144	145	147	147



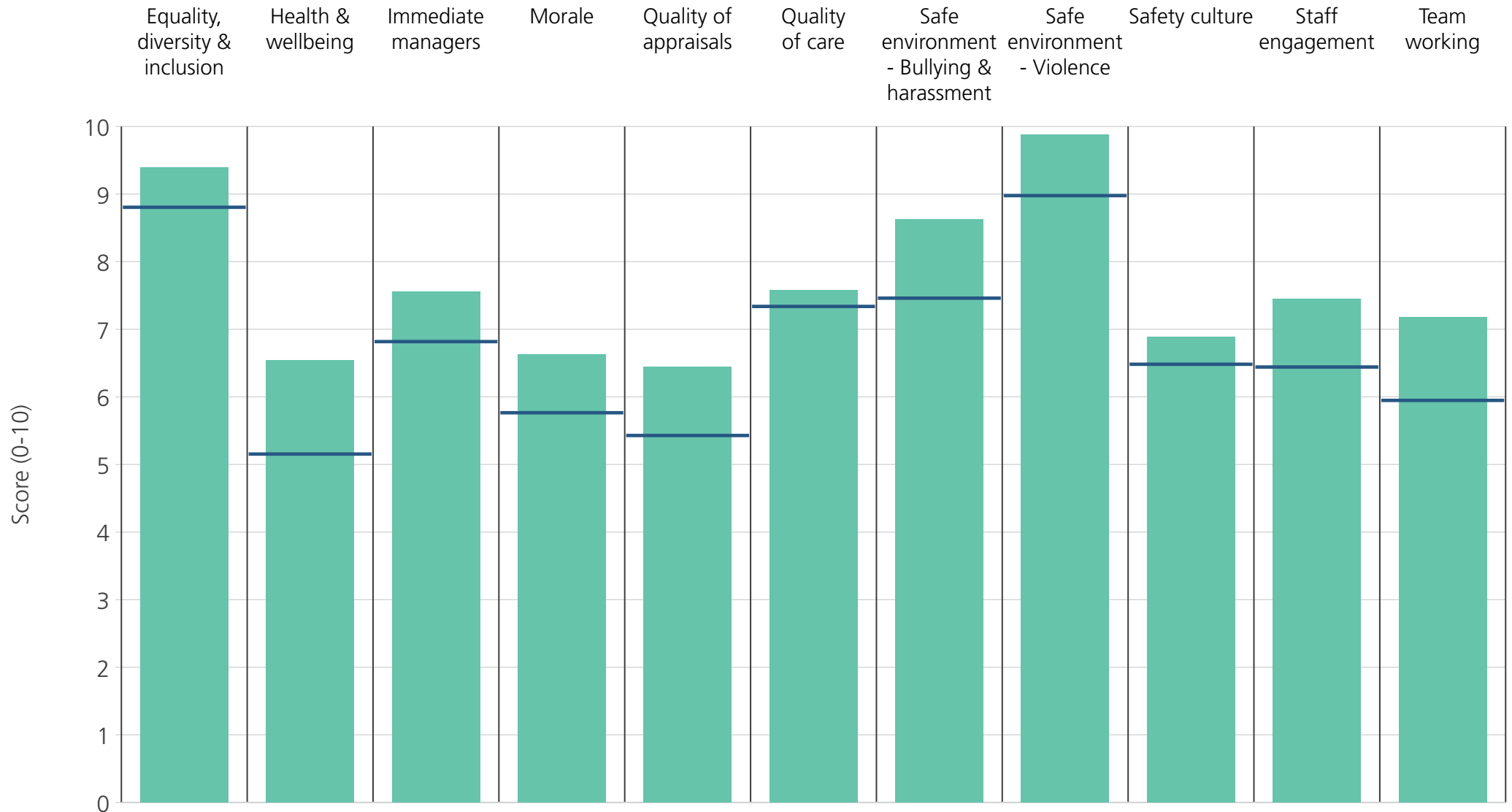
Directorate	8.4	4.3	6.6	5.4	4.9	7.4	7.1	8.2	6.2	6.2	5.9
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	142	143	144	141	108	143	140	140	142	144	142



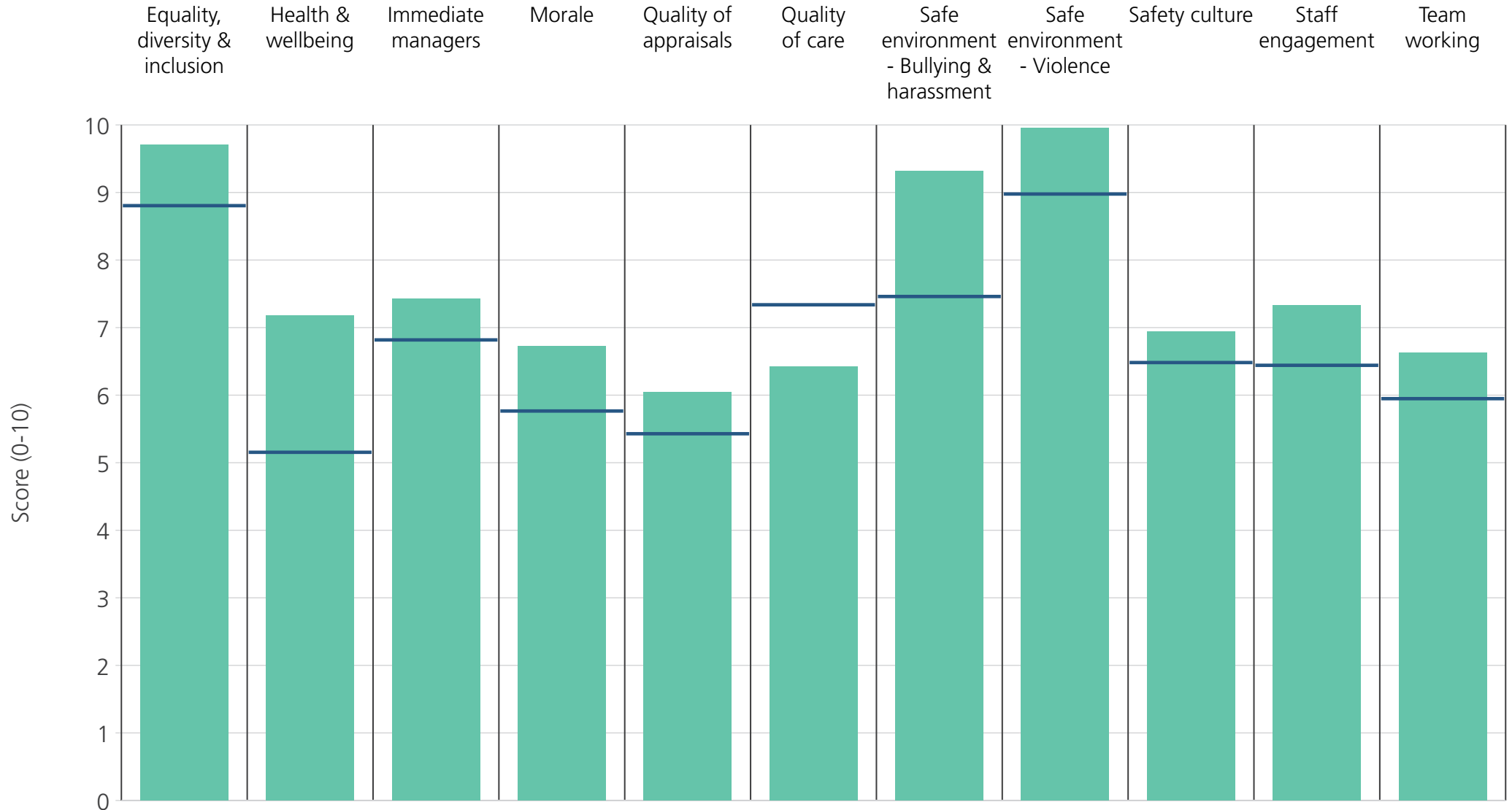
Directorate	8.3	4.3	7.4	5.5	5.4	7.2	6.7	8.1	6.4	6.1	6.4
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	108	108	109	106	98	109	108	108	107	109	109



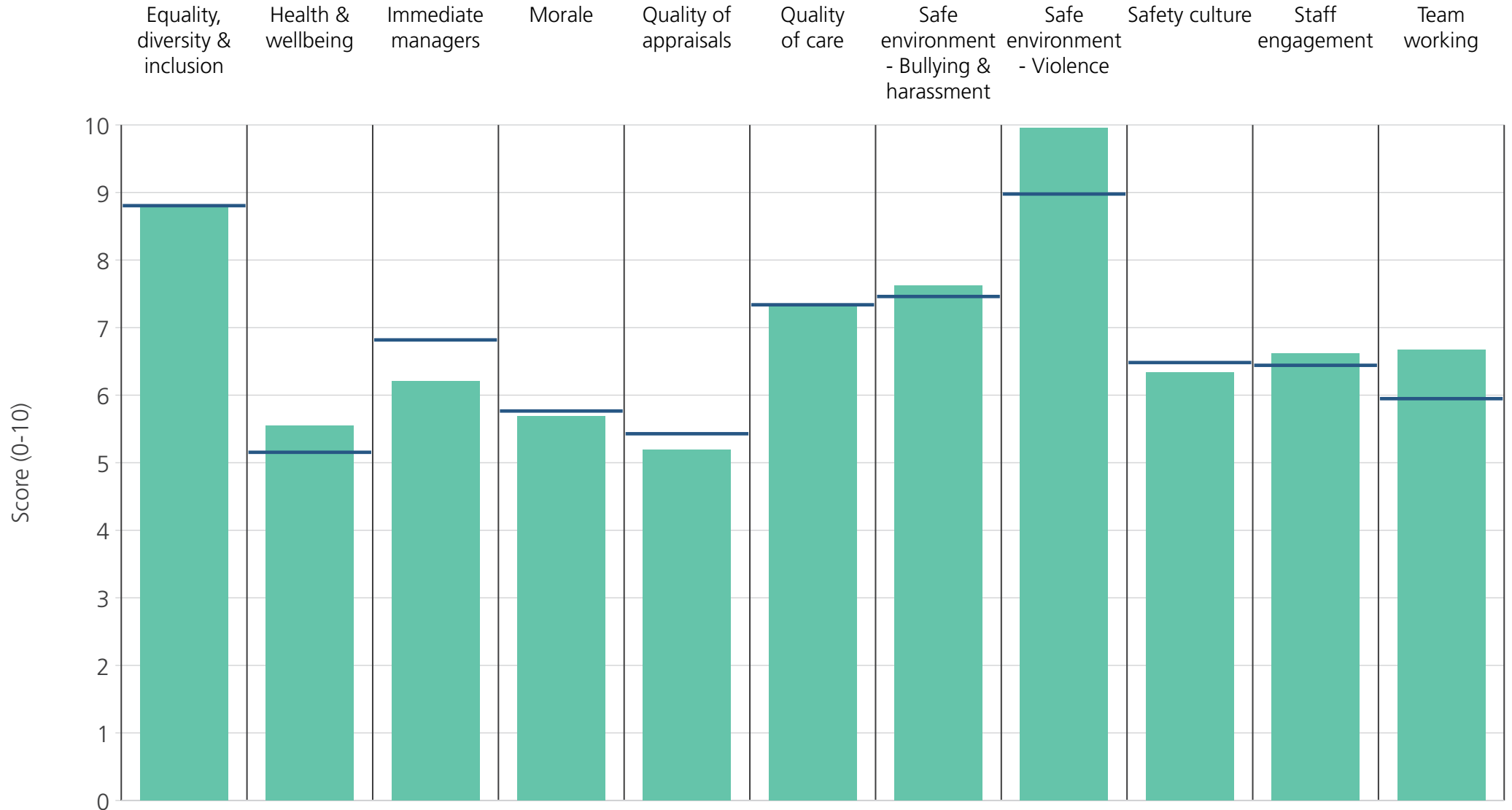
Directorate	7.9	4.2	6.6	4.8	4.9	7.1	6.8	7.9	6.3	5.8	6.0
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	113	114	114	111	91	112	112	113	112	115	114



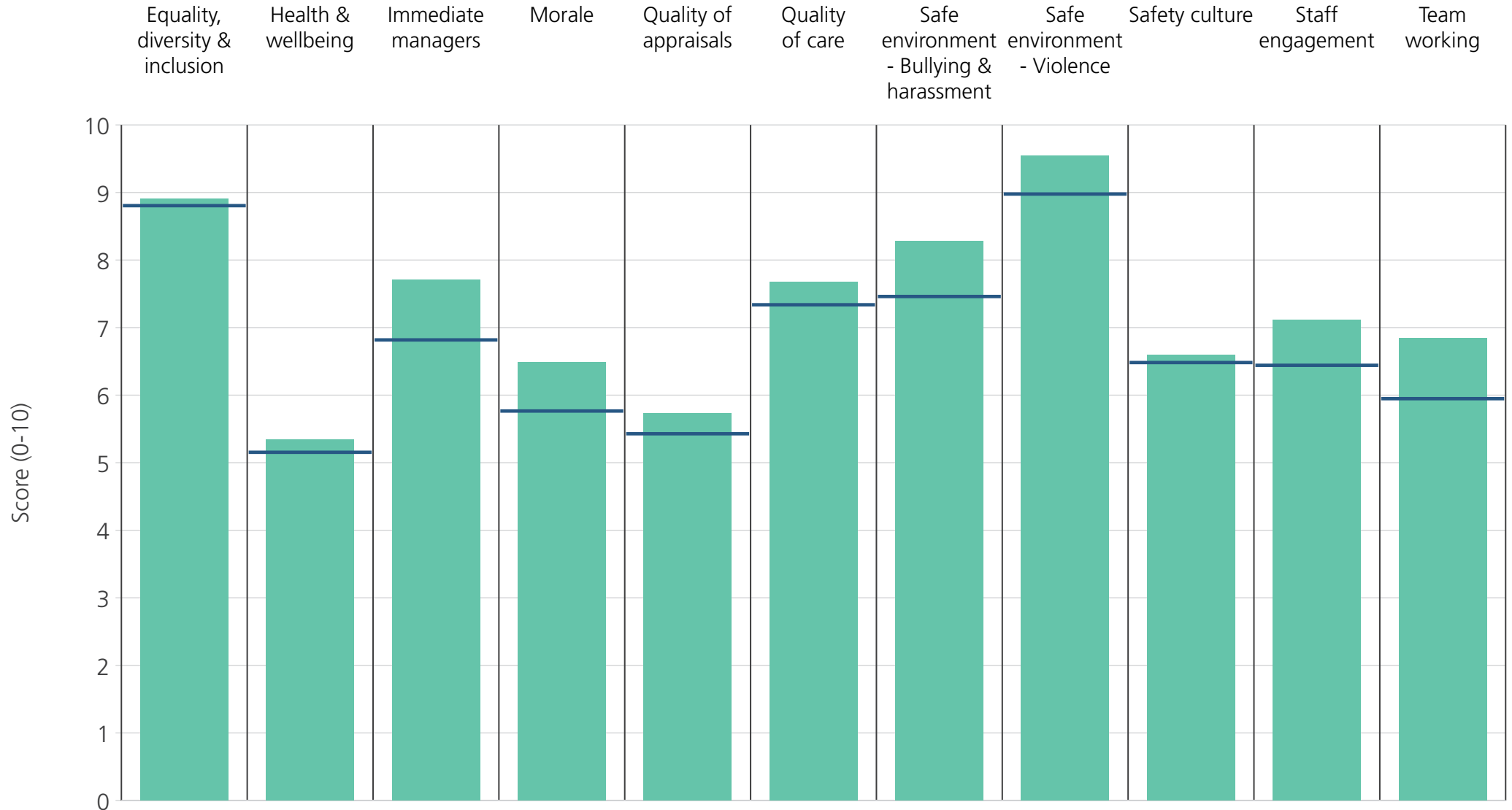
Directorate	9.4	6.5	7.6	6.6	6.4	7.6	8.6	9.9	6.9	7.4	7.2
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	107	107	107	107	84	59	107	107	107	107	105



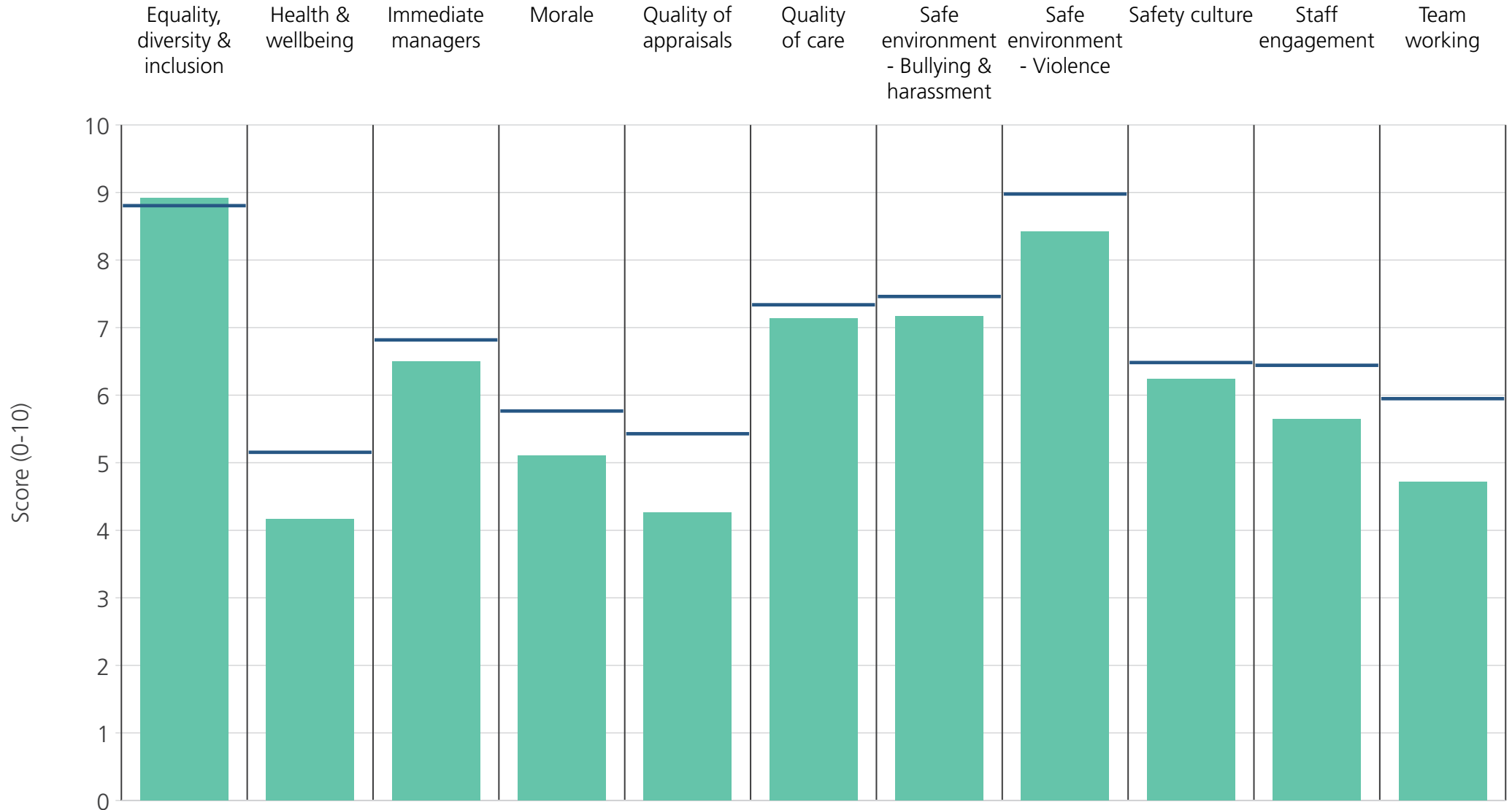
Directorate	9.7	7.2	7.4	6.7	6.0	6.4	9.3	10.0	6.9	7.3	6.6
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	73	73	73	73	61	31	73	73	73	73	73



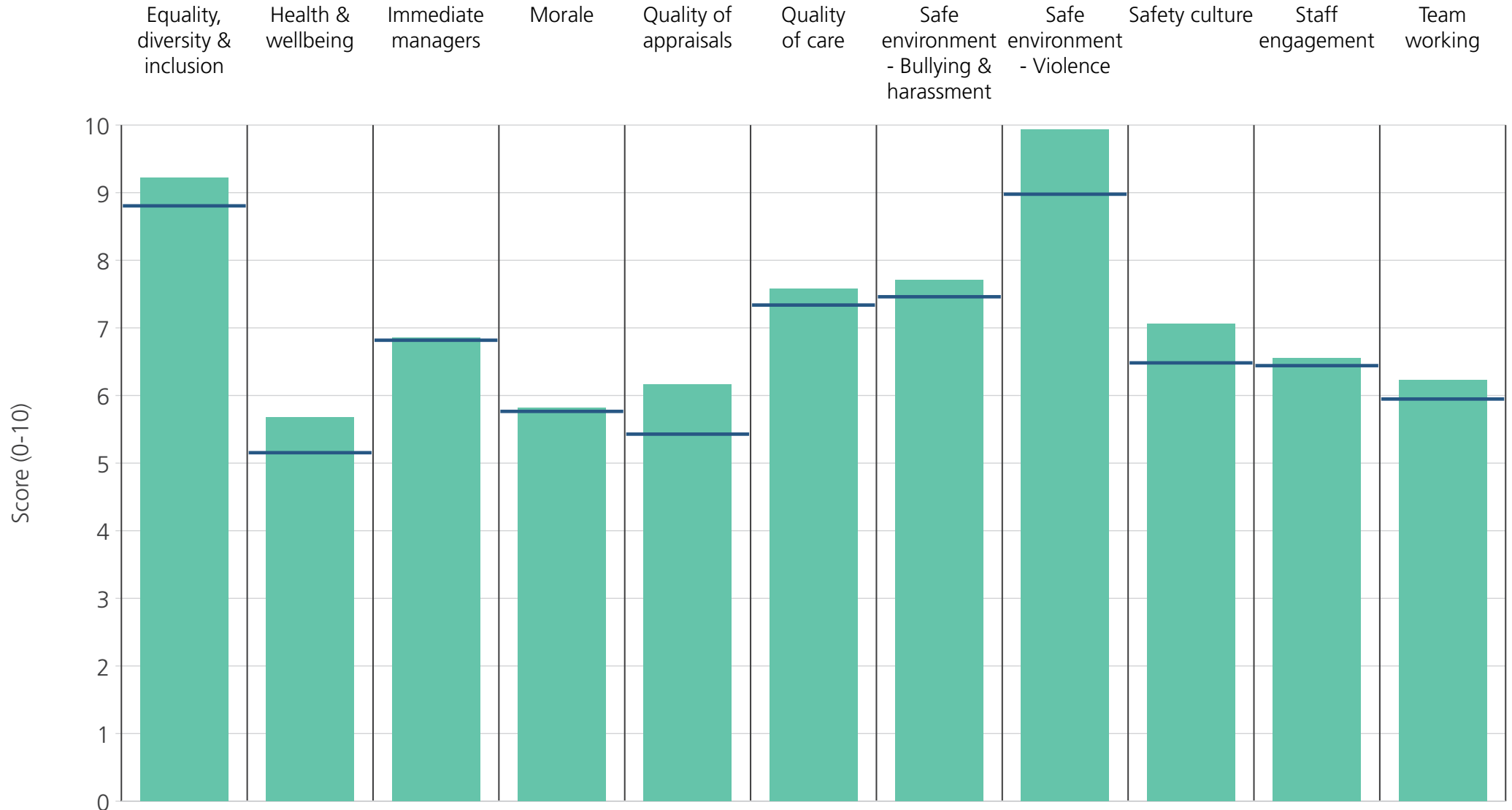
Directorate	8.8	5.6	6.2	5.7	5.2	7.3	7.6	10.0	6.3	6.6	6.7
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	67	67	67	65	52	48	66	67	66	68	65



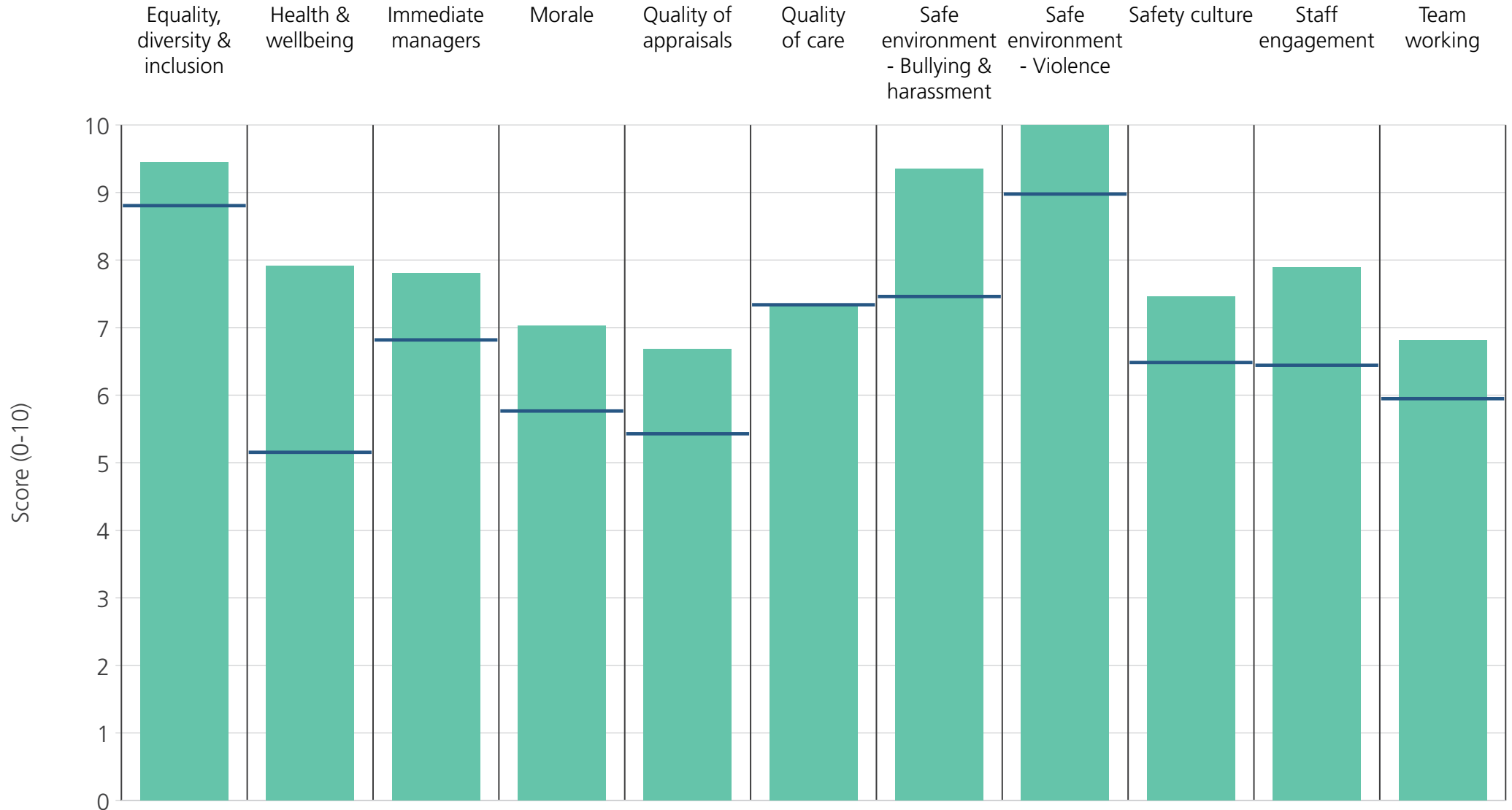
Directorate	8.9	5.3	7.7	6.5	5.7	7.7	8.3	9.5	6.6	7.1	6.8
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	58	58	59	58	51	54	58	58	58	58	59



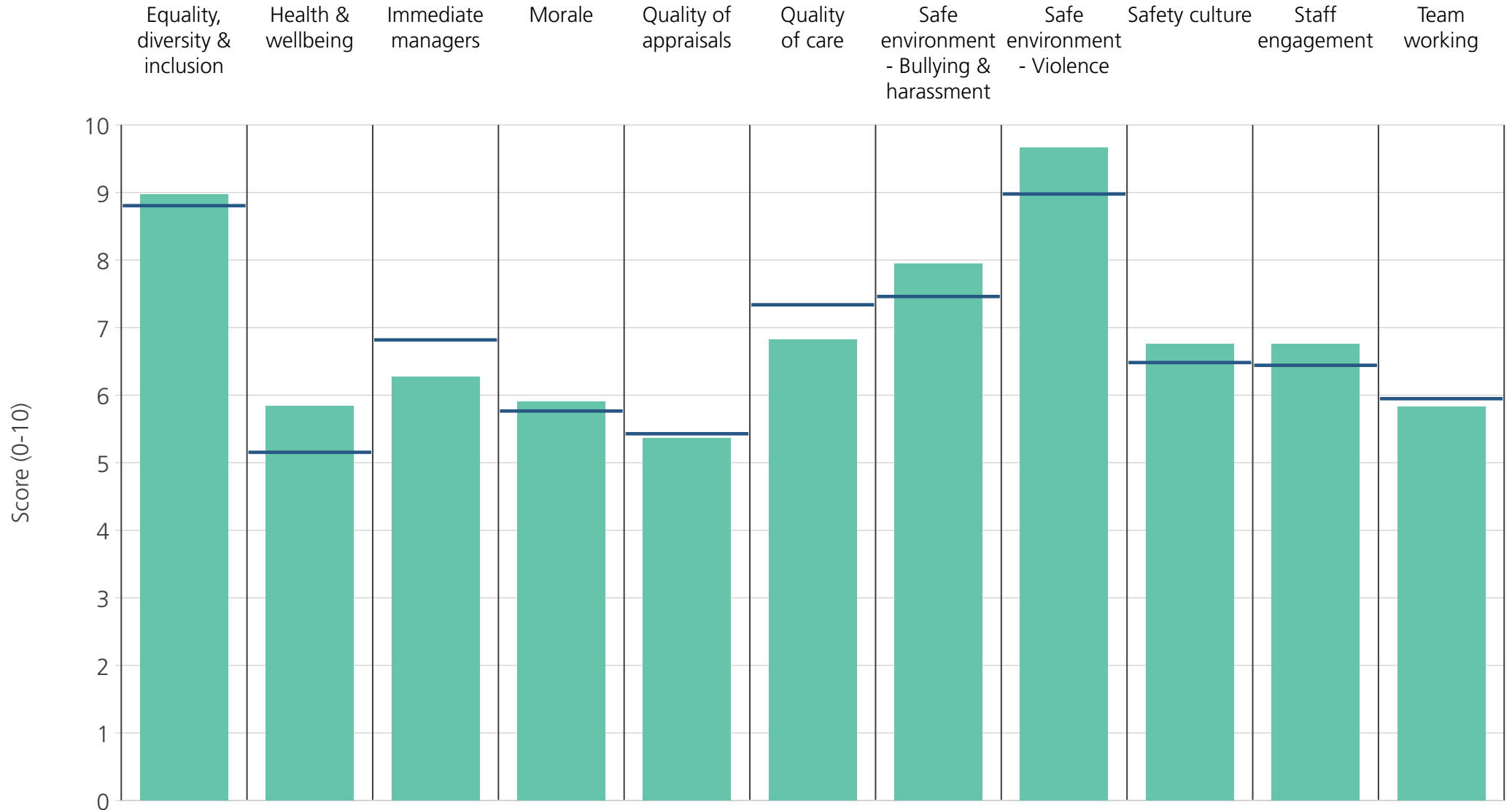
Directorate	8.9	4.2	6.5	5.1	4.3	7.1	7.2	8.4	6.2	5.6	4.7
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	40	40	40	39	26	39	40	40	40	41	40



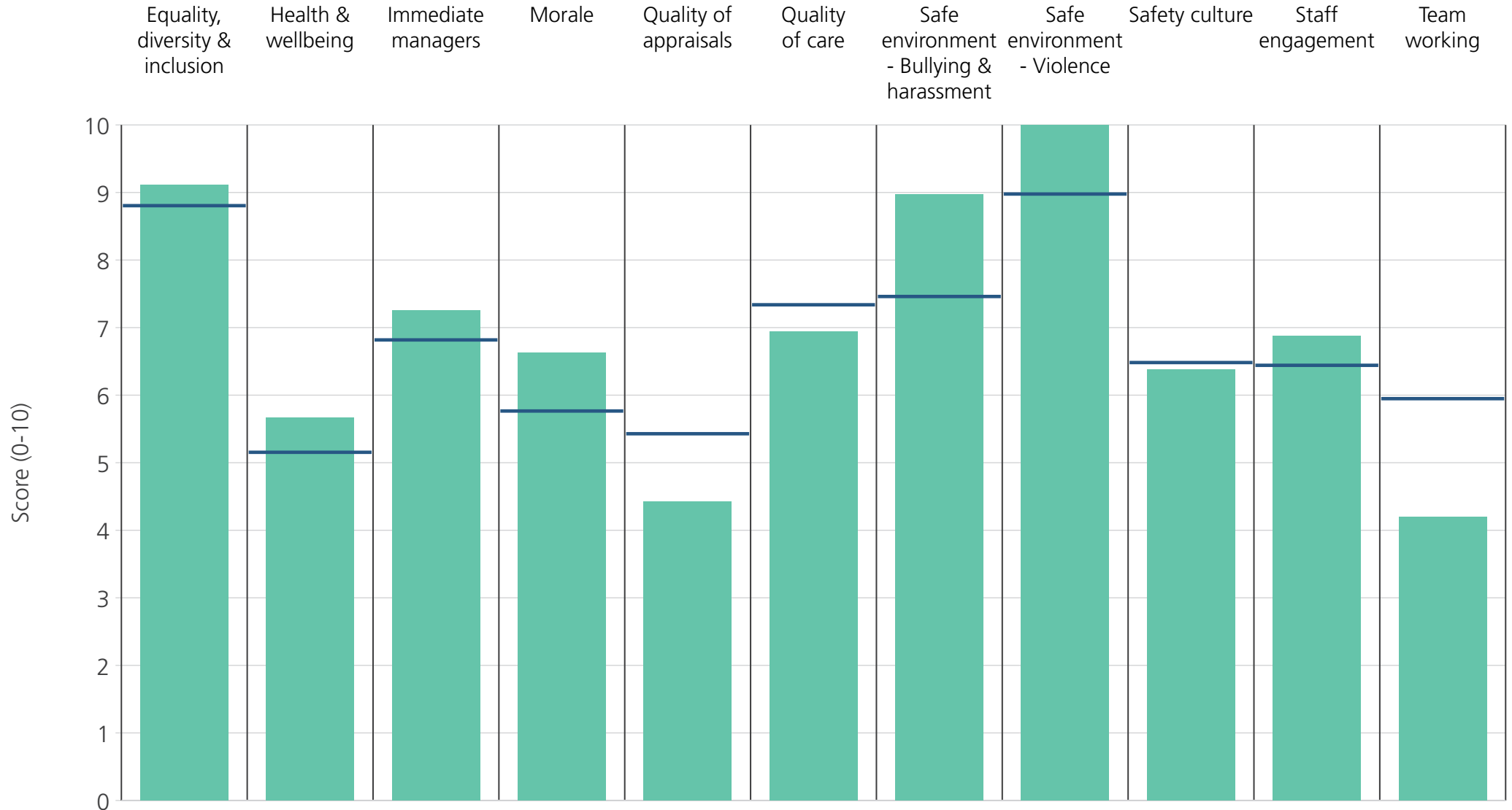
Directorate	9.2	5.7	6.9	5.8	6.2	7.6	7.7	9.9	7.1	6.6	6.2
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	48	48	48	48	43	41	48	48	48	48	48



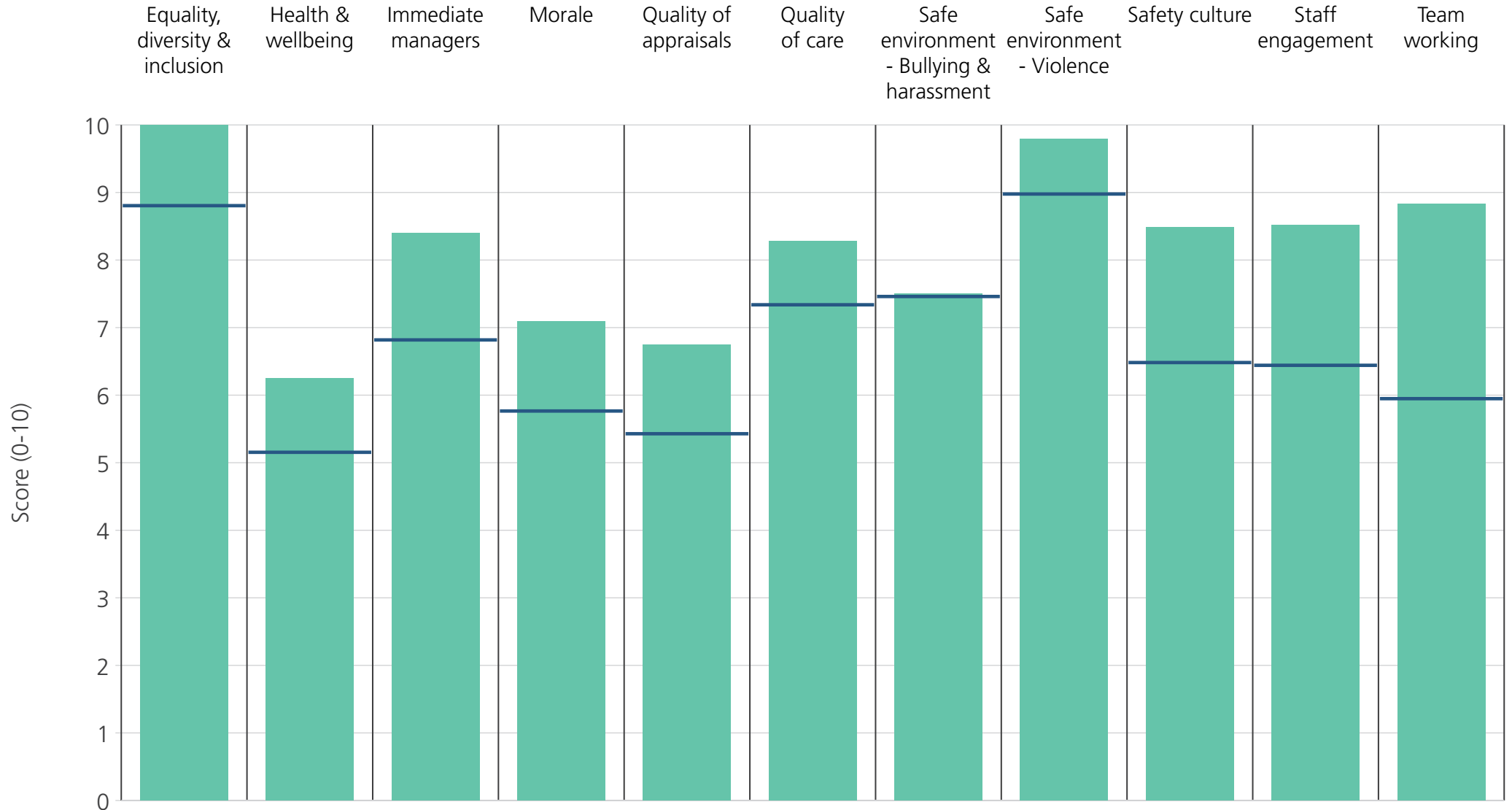
Directorate	9.4	7.9	7.8	7.0	6.7	7.3	9.4	10.0	7.5	7.9	6.8
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	36	36	36	36	32	19	36	36	36	36	36



Directorate	9.0	5.8	6.3	5.9	5.4	6.8	7.9	9.7	6.8	6.8	5.8
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	39	39	39	39	31	32	39	39	39	39	38



Directorate	9.1	5.7	7.3	6.6	4.4	6.9	9.0	10.0	6.4	6.9	4.2
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	15	15	15	15	13	12	13	13	14	15	14



Directorate	10.0	6.3	8.4	7.1	6.8	8.3	7.5	9.8	8.5	8.5	8.8
Your org	8.8	5.2	6.8	5.8	5.4	7.3	7.5	9.0	6.5	6.4	5.9
Responses	16	16	16	16	15	16	16	16	16	16	15