

Imperial College Healthcare NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Imperial College Healthcare NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Imperial College Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

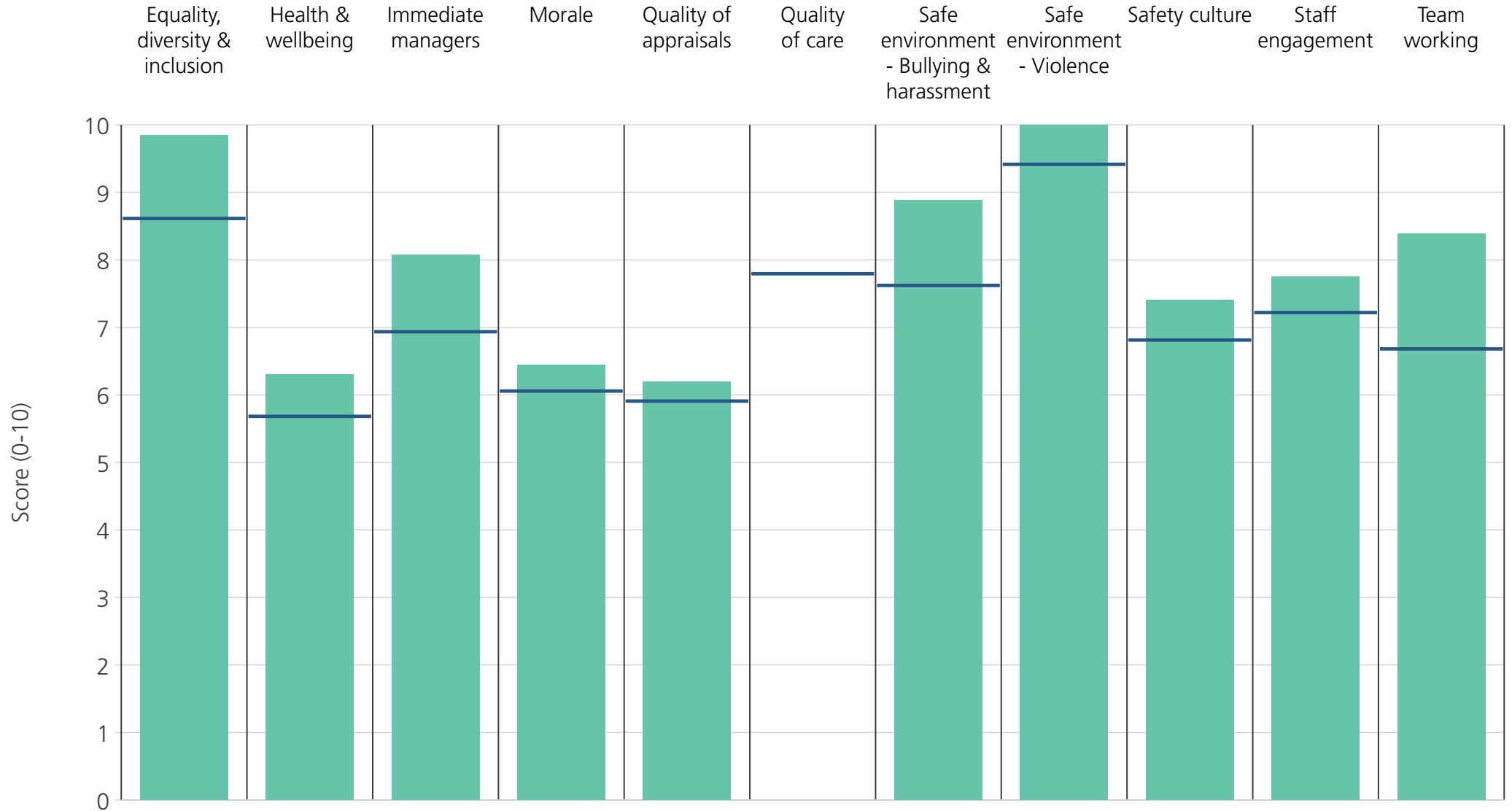
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

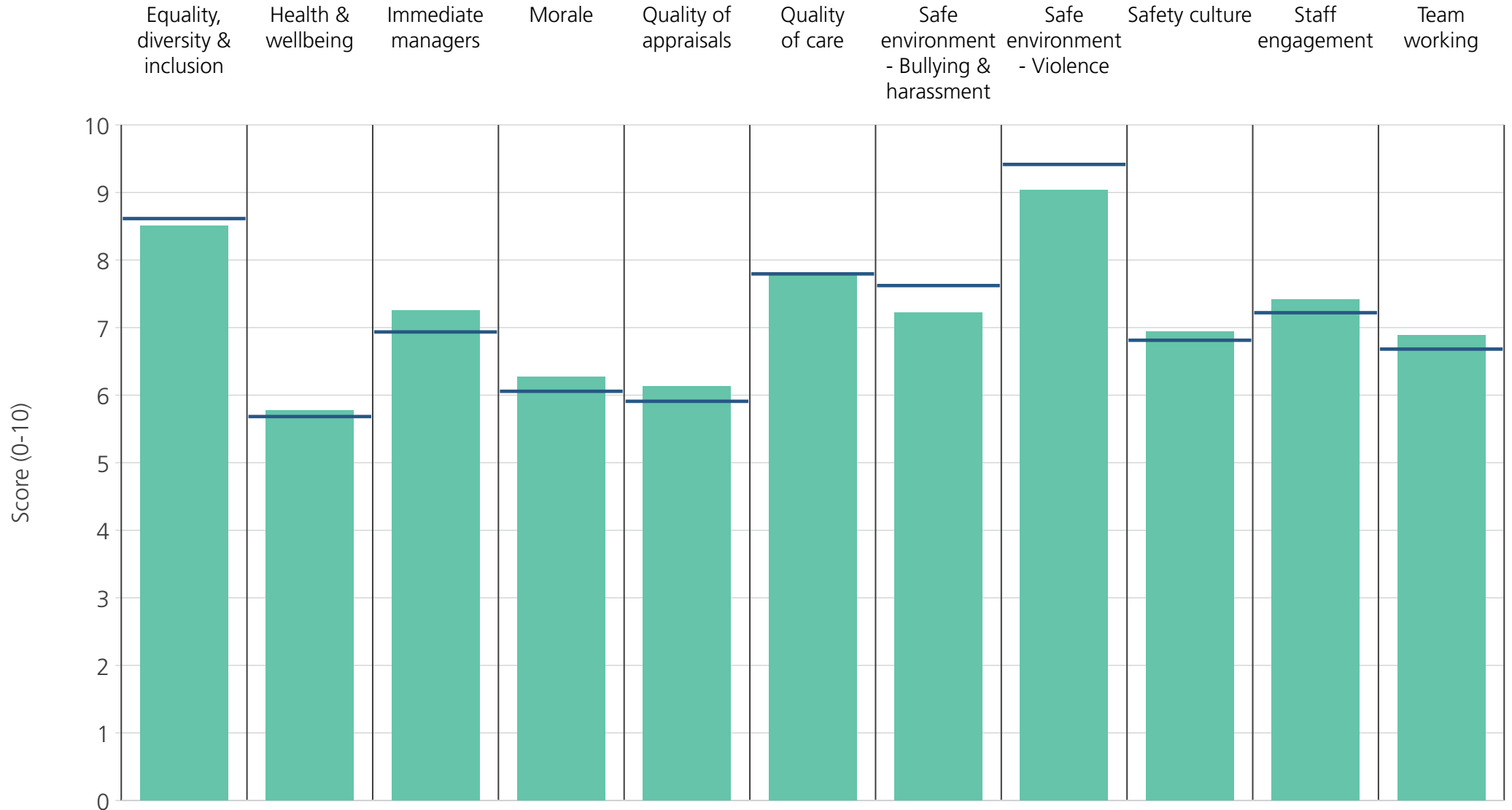


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

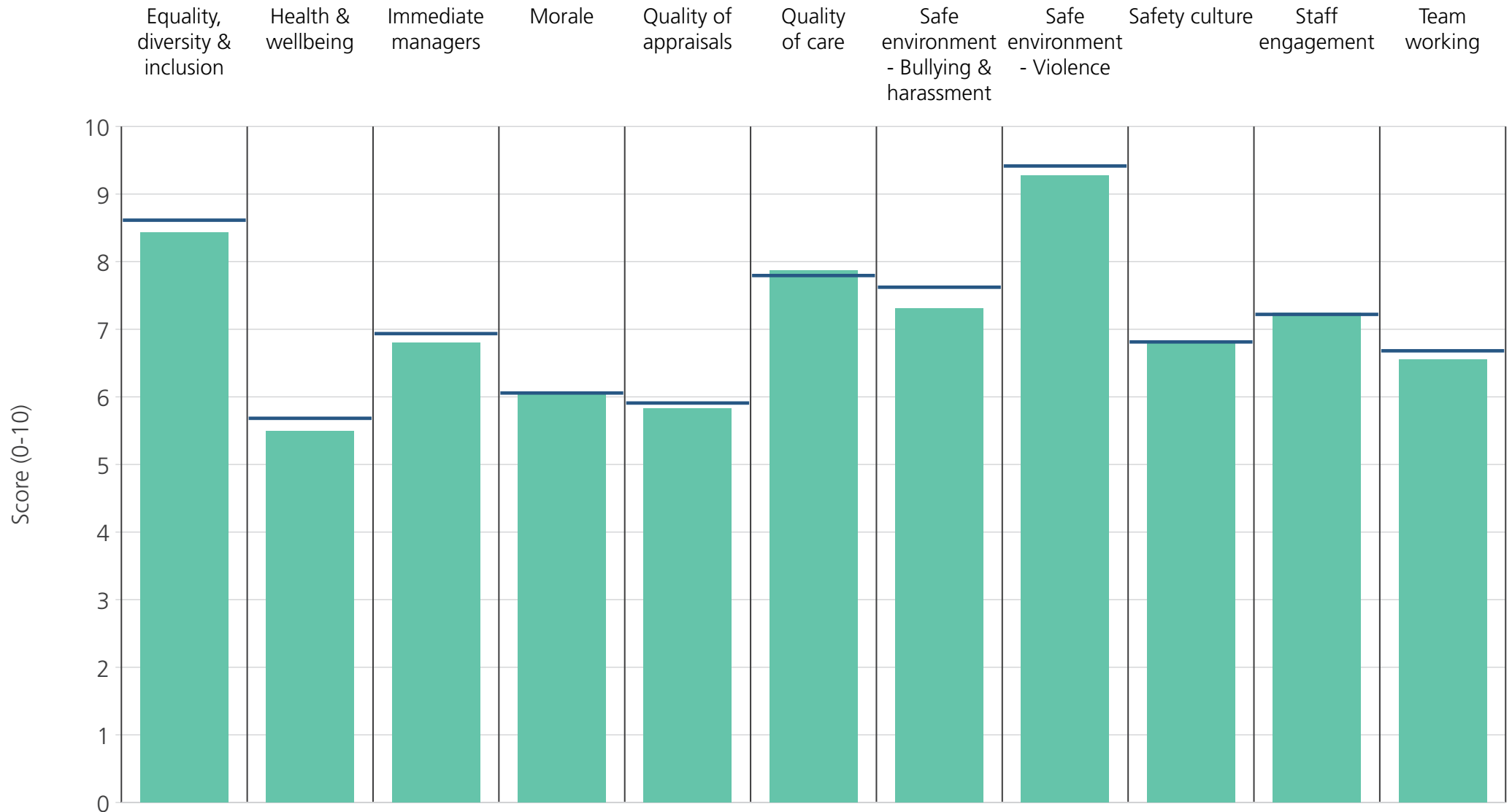
Directorates 1



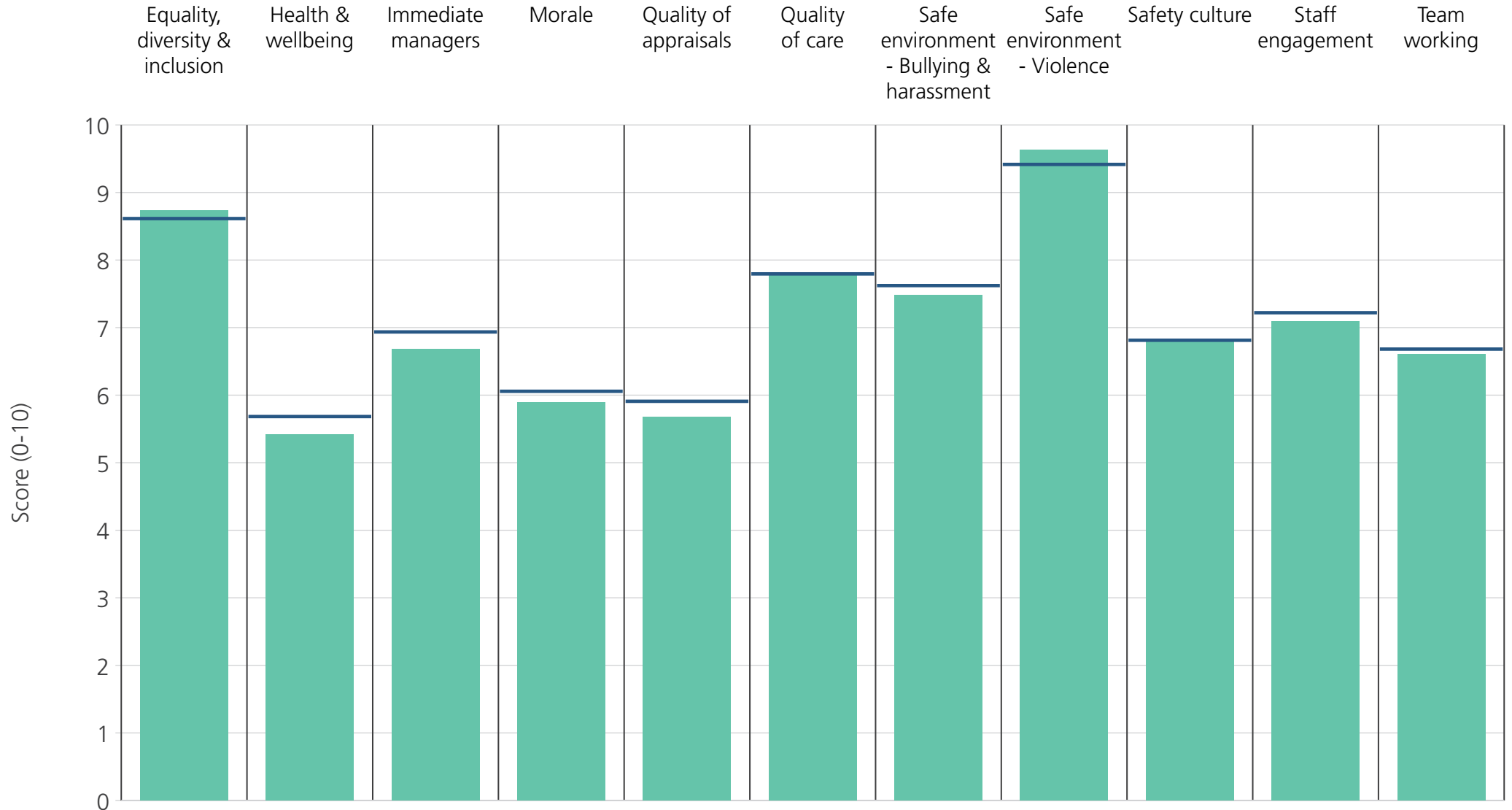
Directorate	9.8	6.3	8.1	6.4	6.2	7.8	8.9	10.0	7.4	7.8	8.4
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	22	22	22	22	21	8	21	22	22	22	21



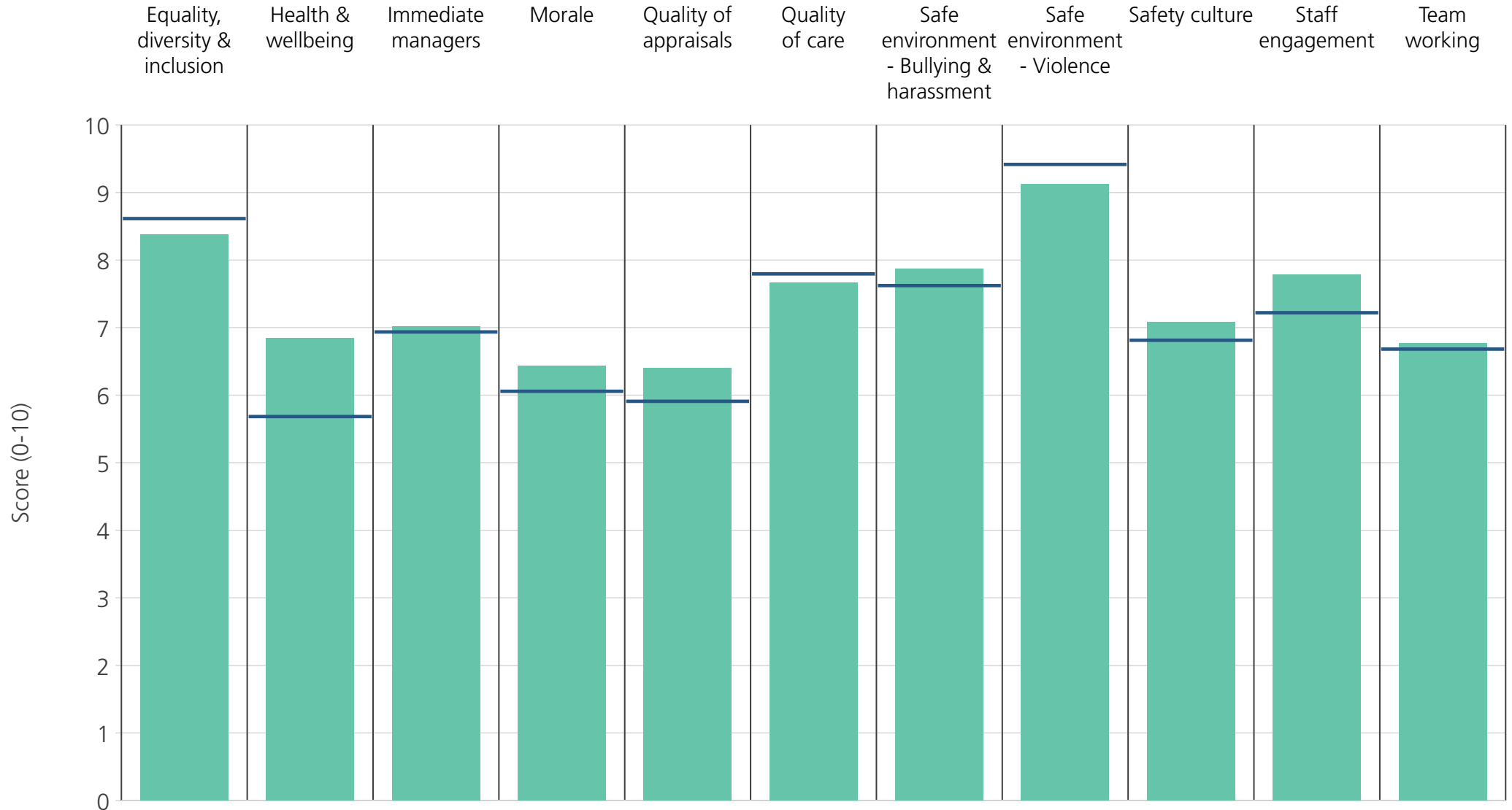
Directorate	8.5	5.8	7.3	6.3	6.1	7.8	7.2	9.0	6.9	7.4	6.9
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	1527	1540	1556	1525	1355	1537	1536	1536	1540	1568	1542



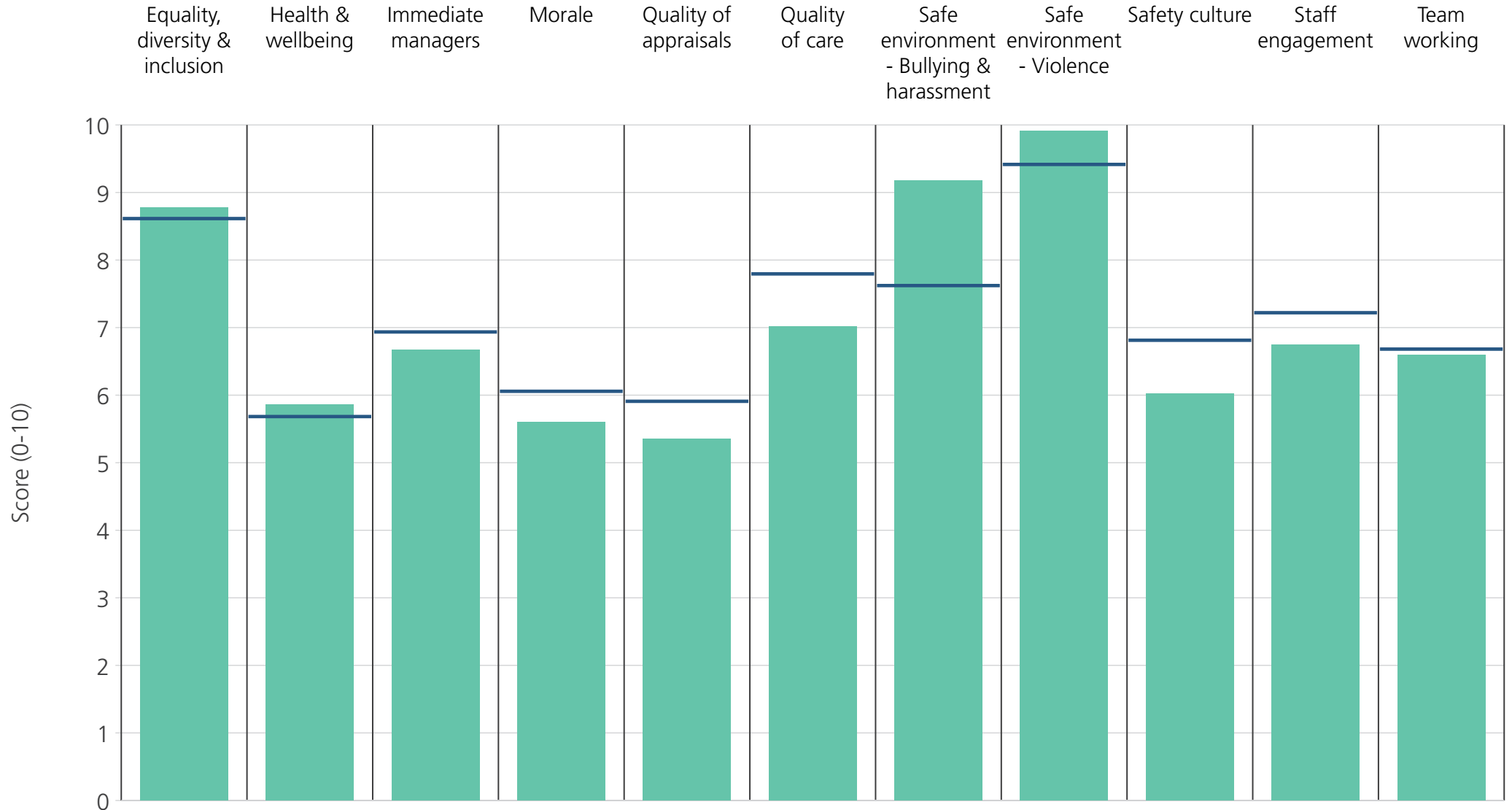
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Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	1542	1558	1566	1539	1326	1536	1548	1556	1551	1595	1568



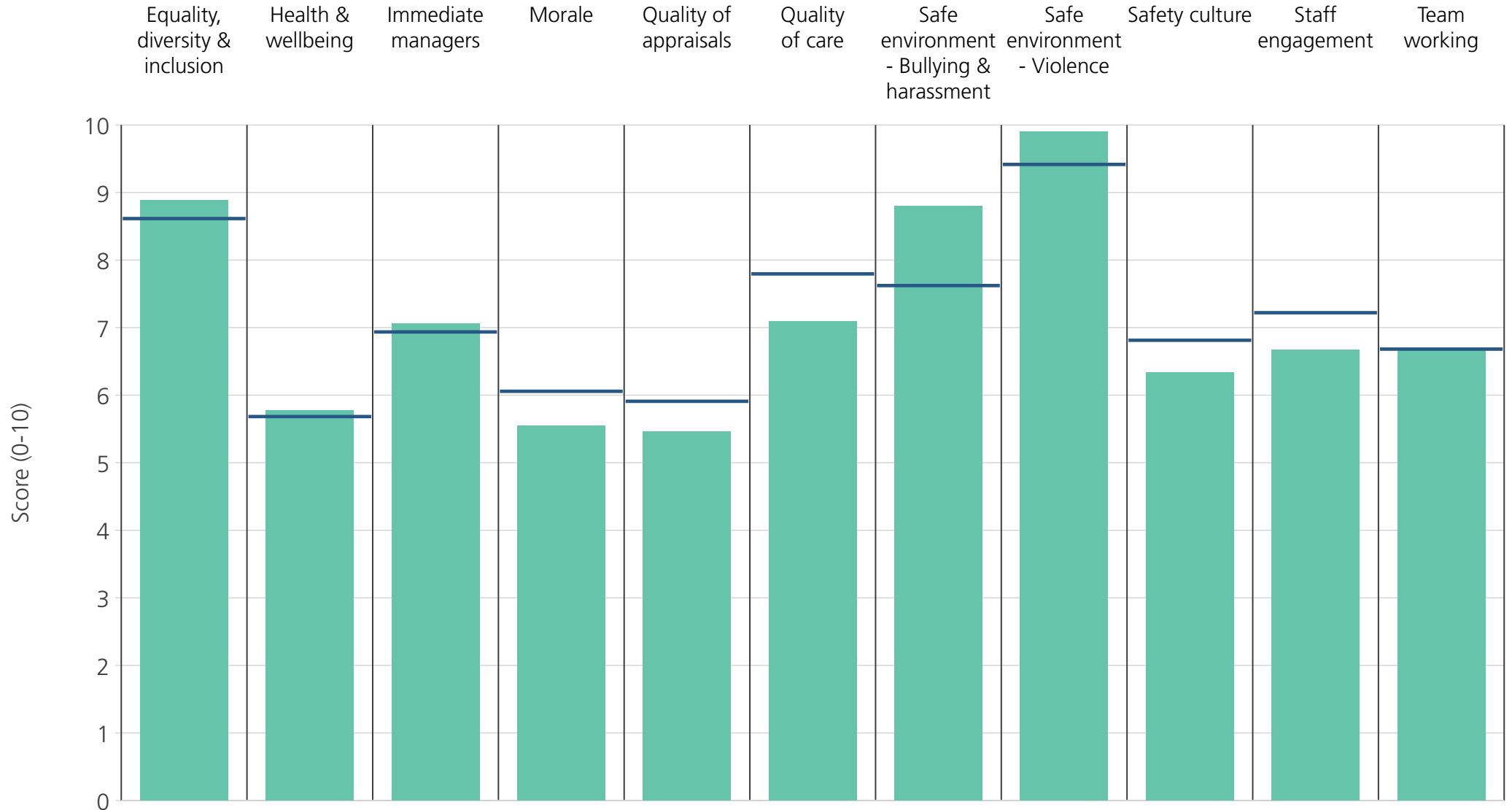
Directorate	8.7	5.4	6.7	5.9	5.7	7.8	7.5	9.6	6.8	7.1	6.6
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	990	997	1008	986	864	978	993	998	993	1016	990



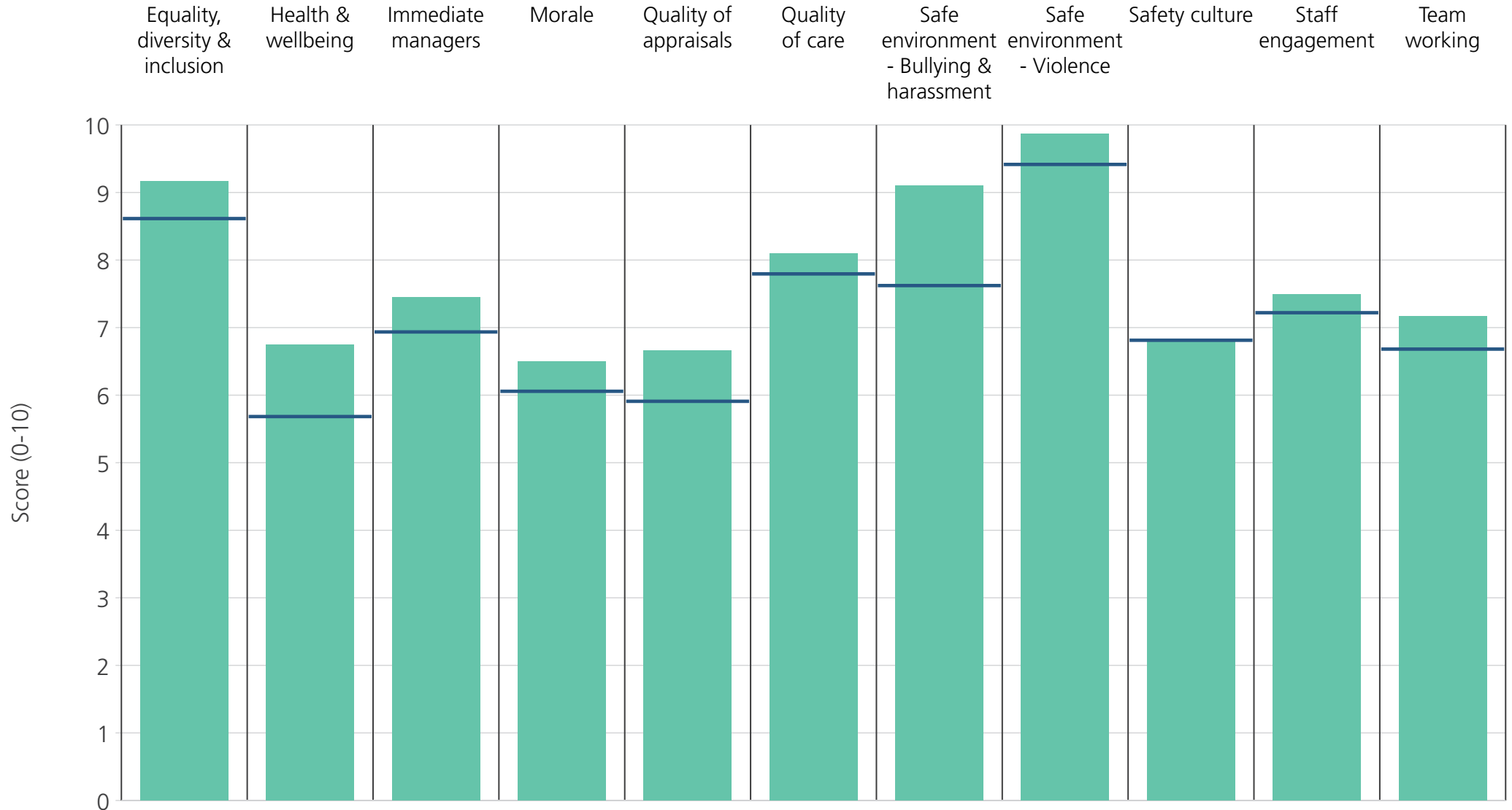
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Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	54	55	55	55	51	45	54	53	55	55	55



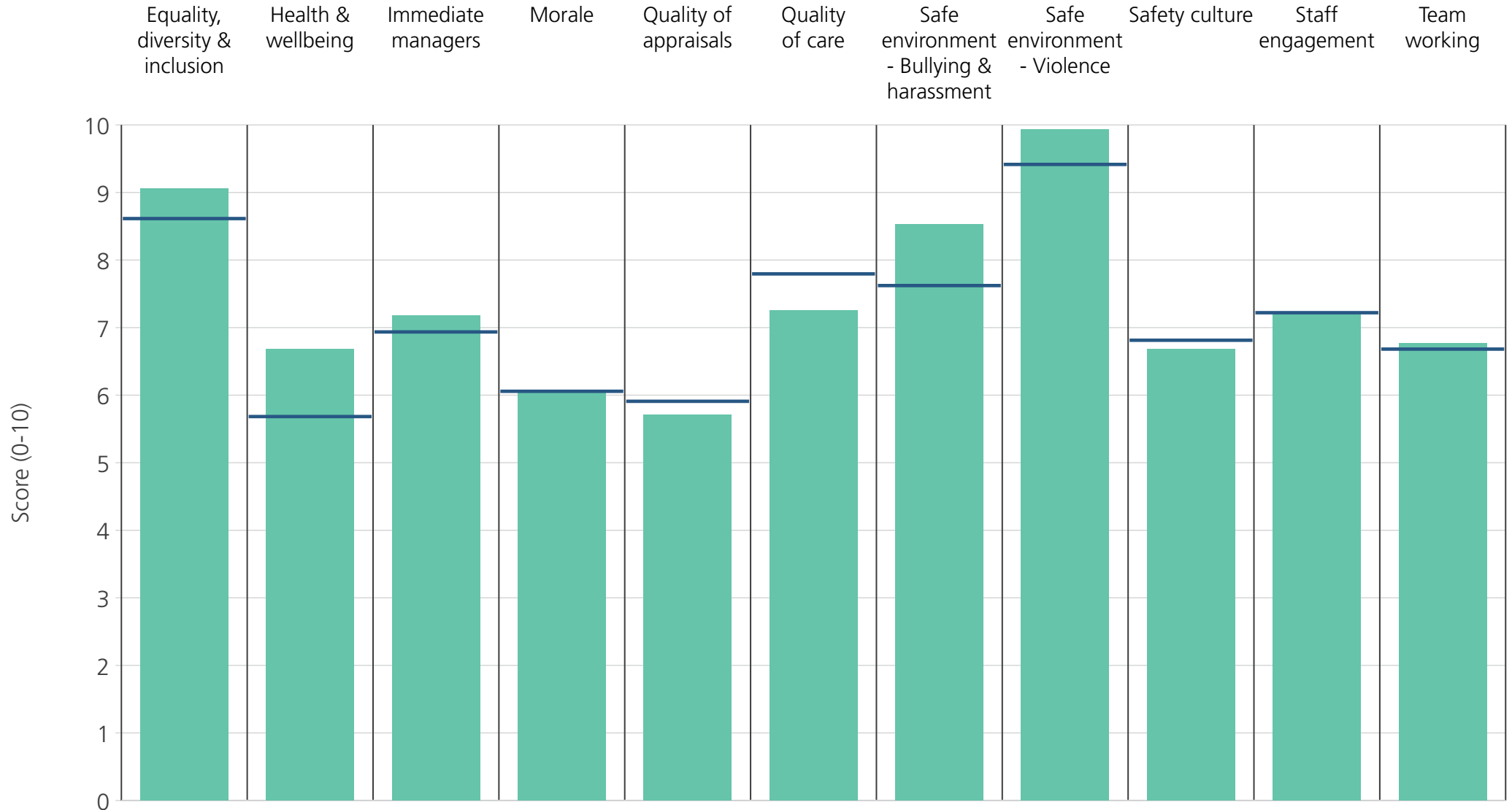
Directorate	8.8	5.9	6.7	5.6	5.4	7.0	9.2	9.9	6.0	6.8	6.6
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	106	109	109	108	106	50	109	109	107	109	108



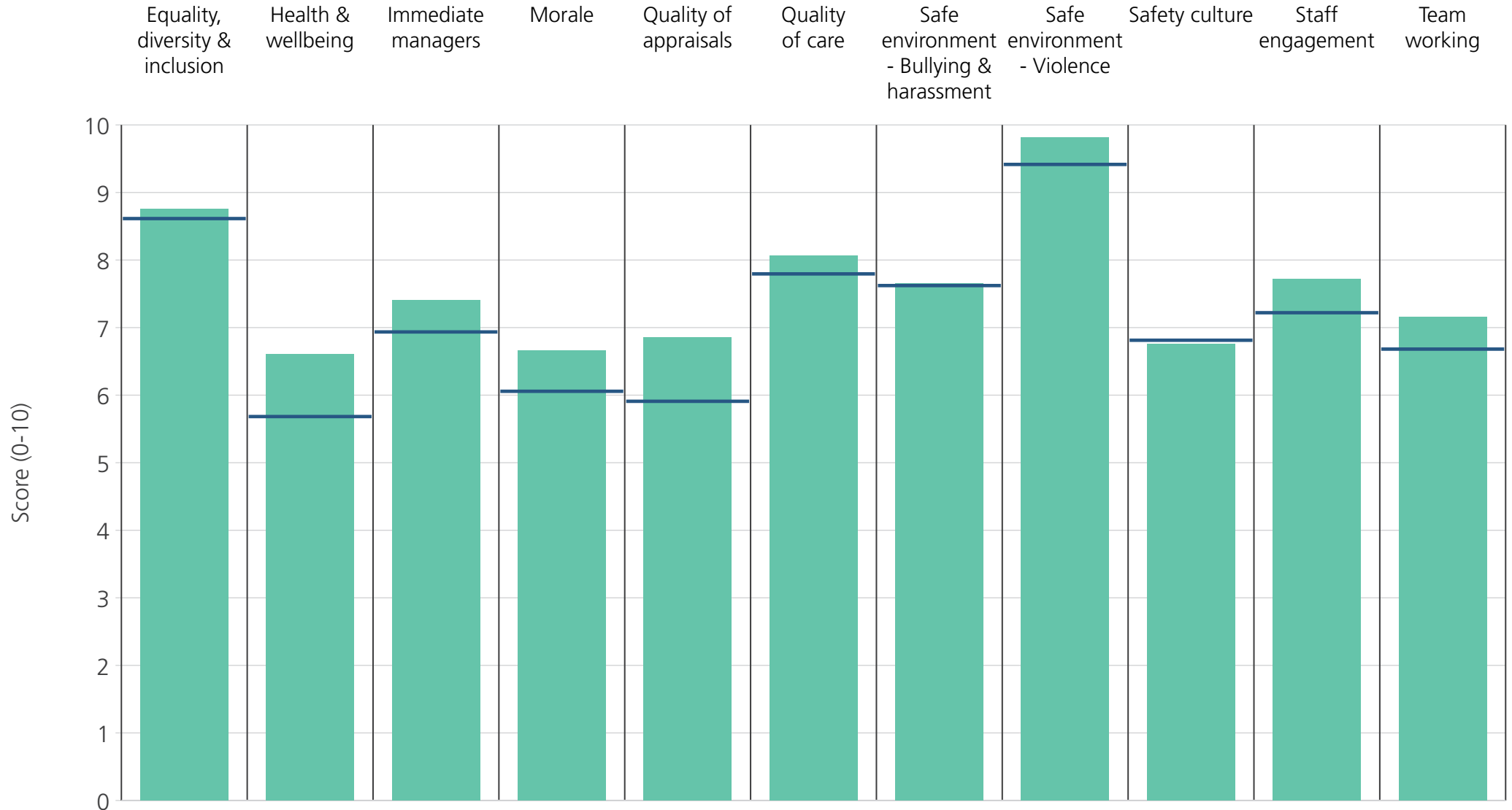
Directorate	8.9	5.8	7.1	5.6	5.5	7.1	8.8	9.9	6.3	6.7	6.7
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	105	104	105	103	90	60	103	104	104	105	104



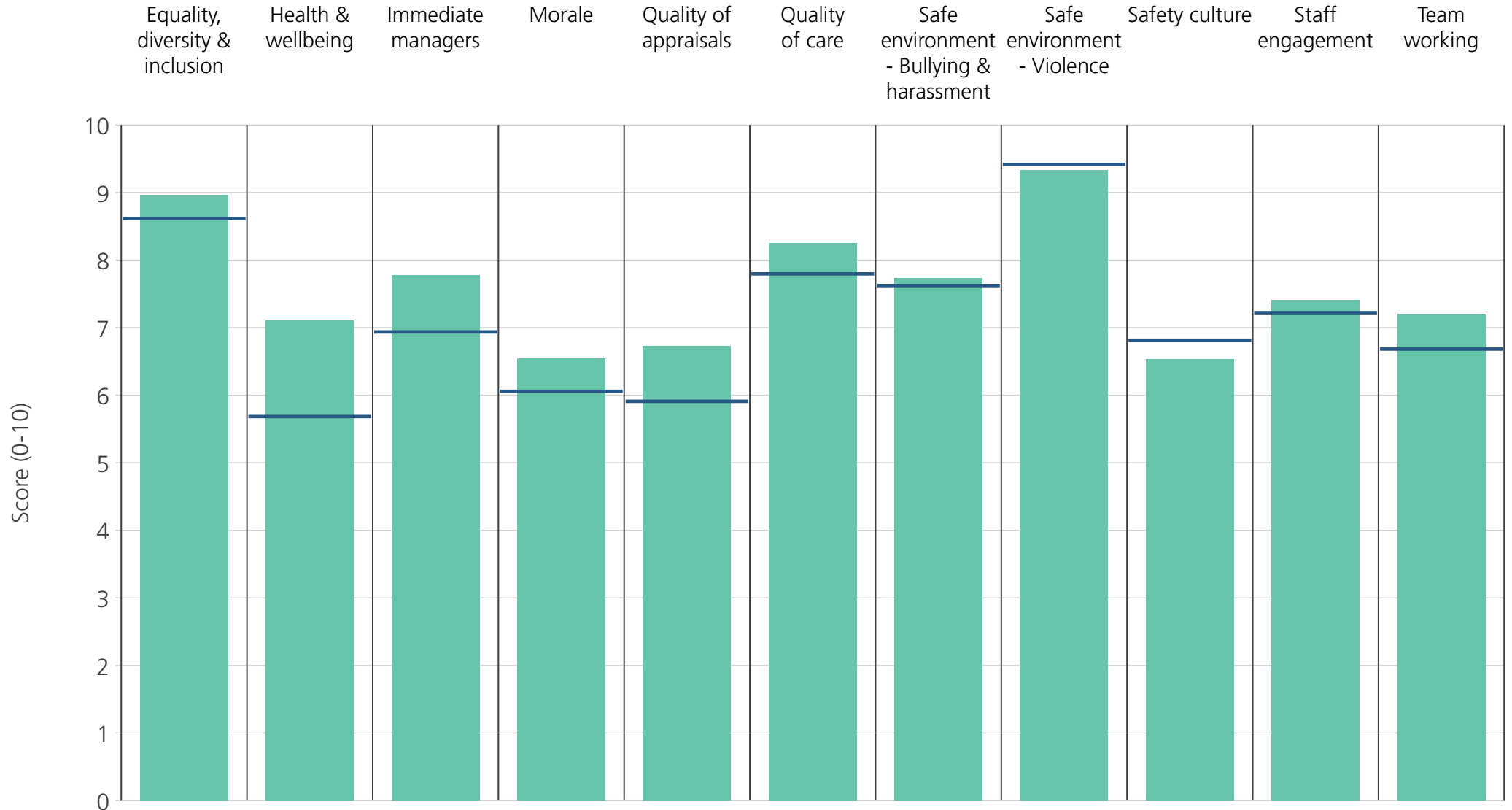
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Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	181	184	183	184	171	93	177	182	182	185	184



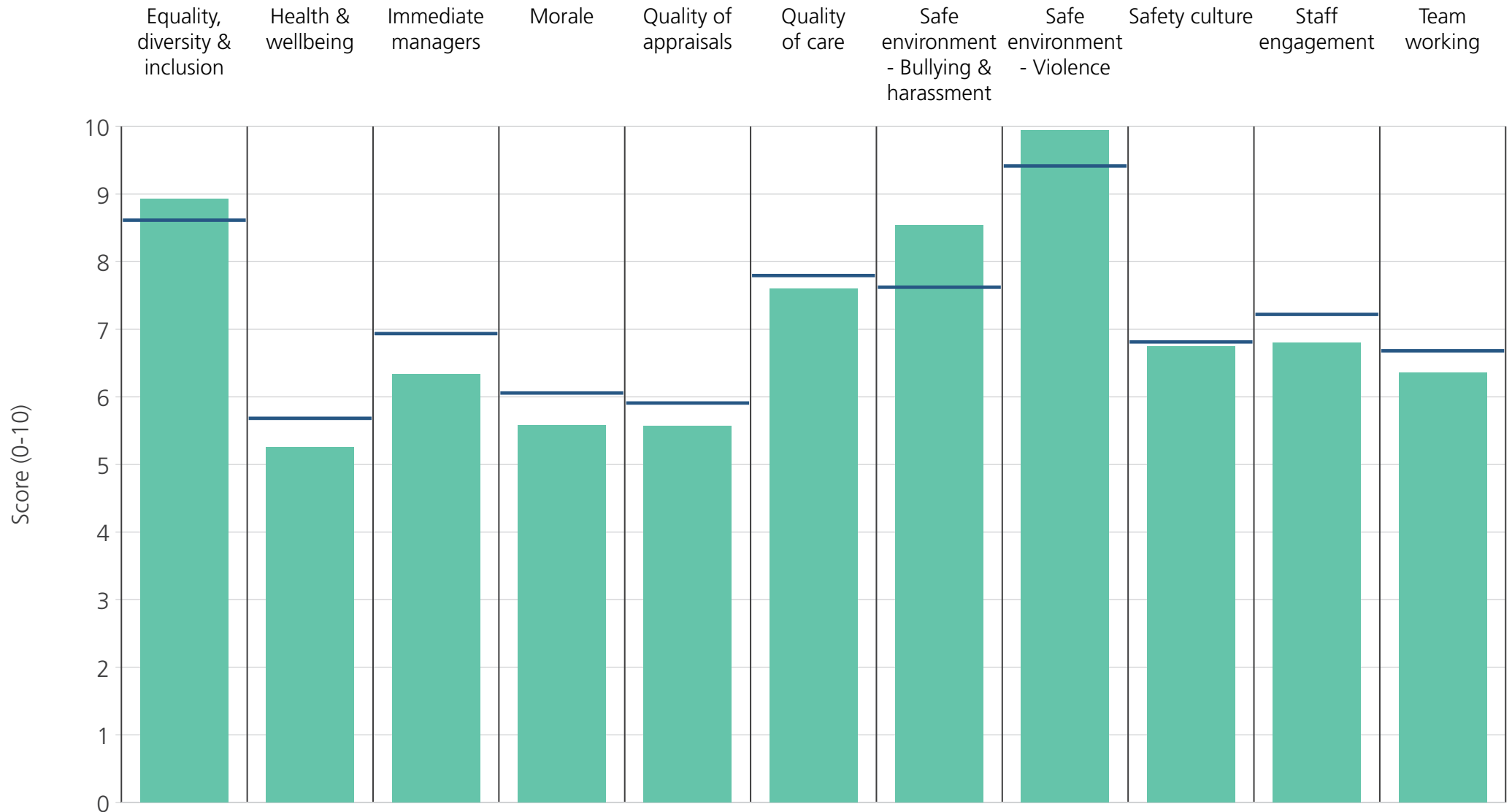
Directorate	9.1	6.7	7.2	6.1	5.7	7.3	8.5	9.9	6.7	7.2	6.8
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	99	101	101	101	86	59	101	100	101	101	101



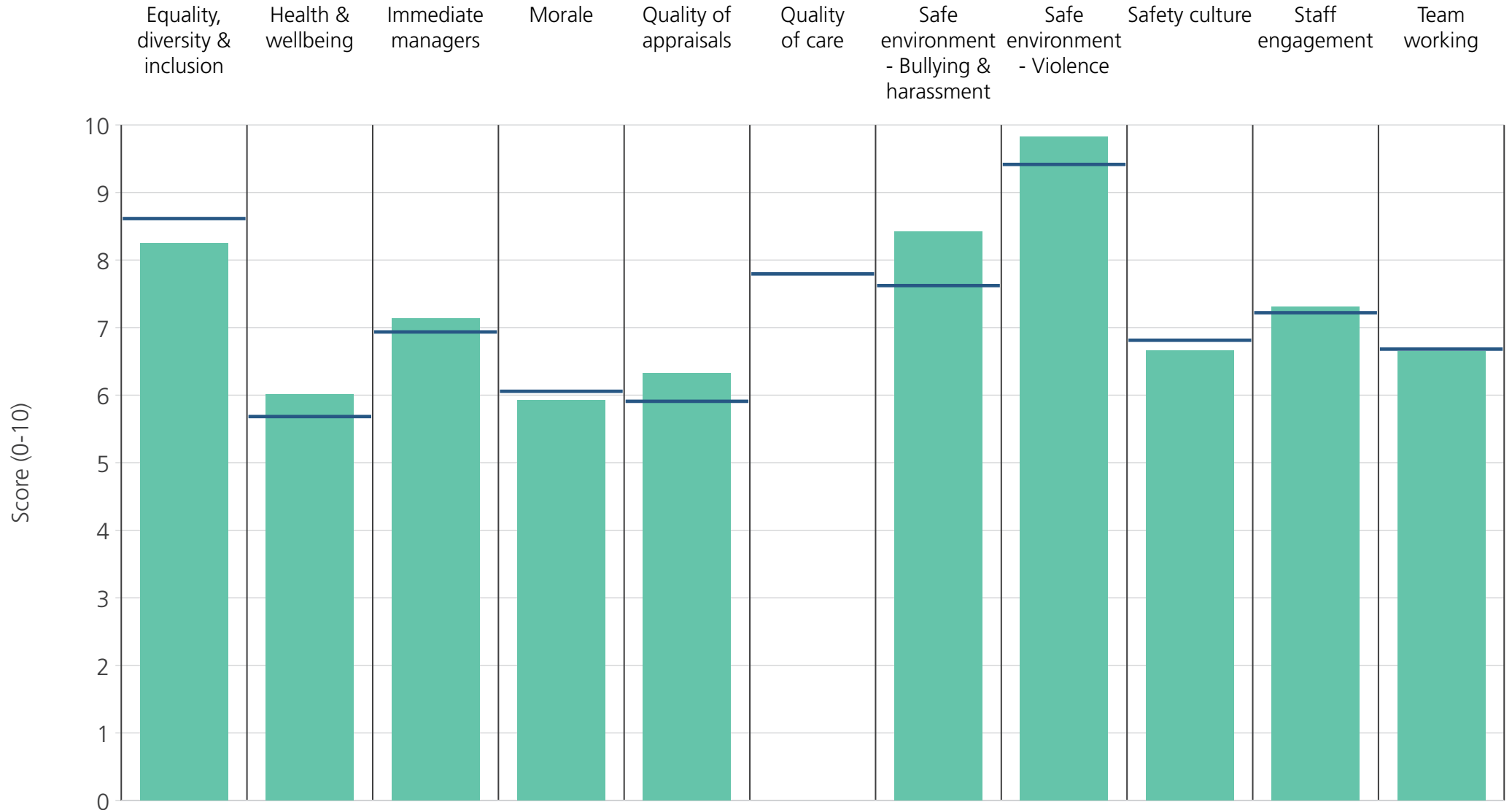
Directorate	8.8	6.6	7.4	6.7	6.9	8.1	7.6	9.8	6.8	7.7	7.2
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	56	55	54	54	52	40	56	55	55	56	55



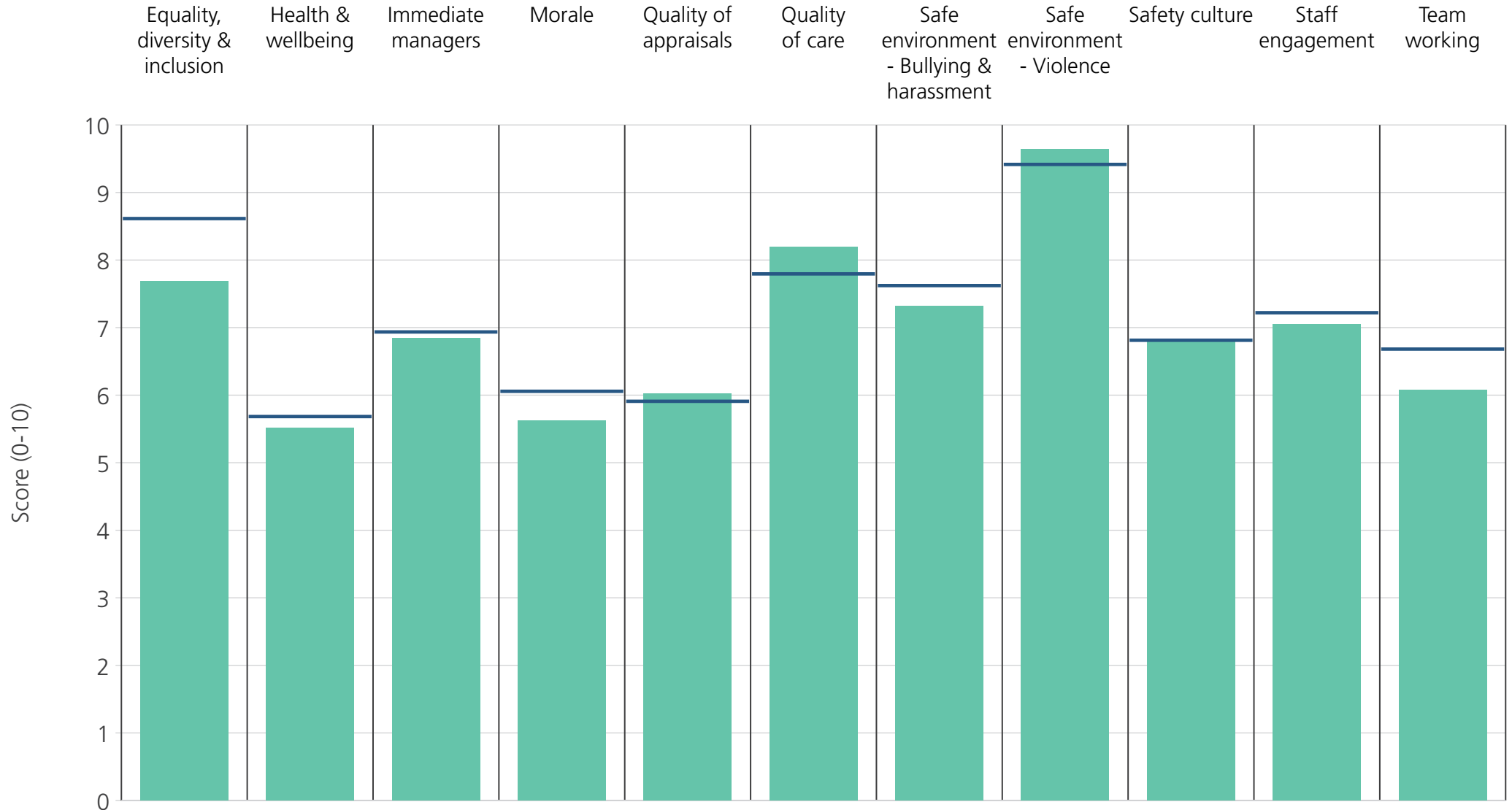
Directorate	9.0	7.1	7.8	6.5	6.7	8.3	7.7	9.3	6.5	7.4	7.2
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	64	64	64	64	61	41	63	64	64	64	62



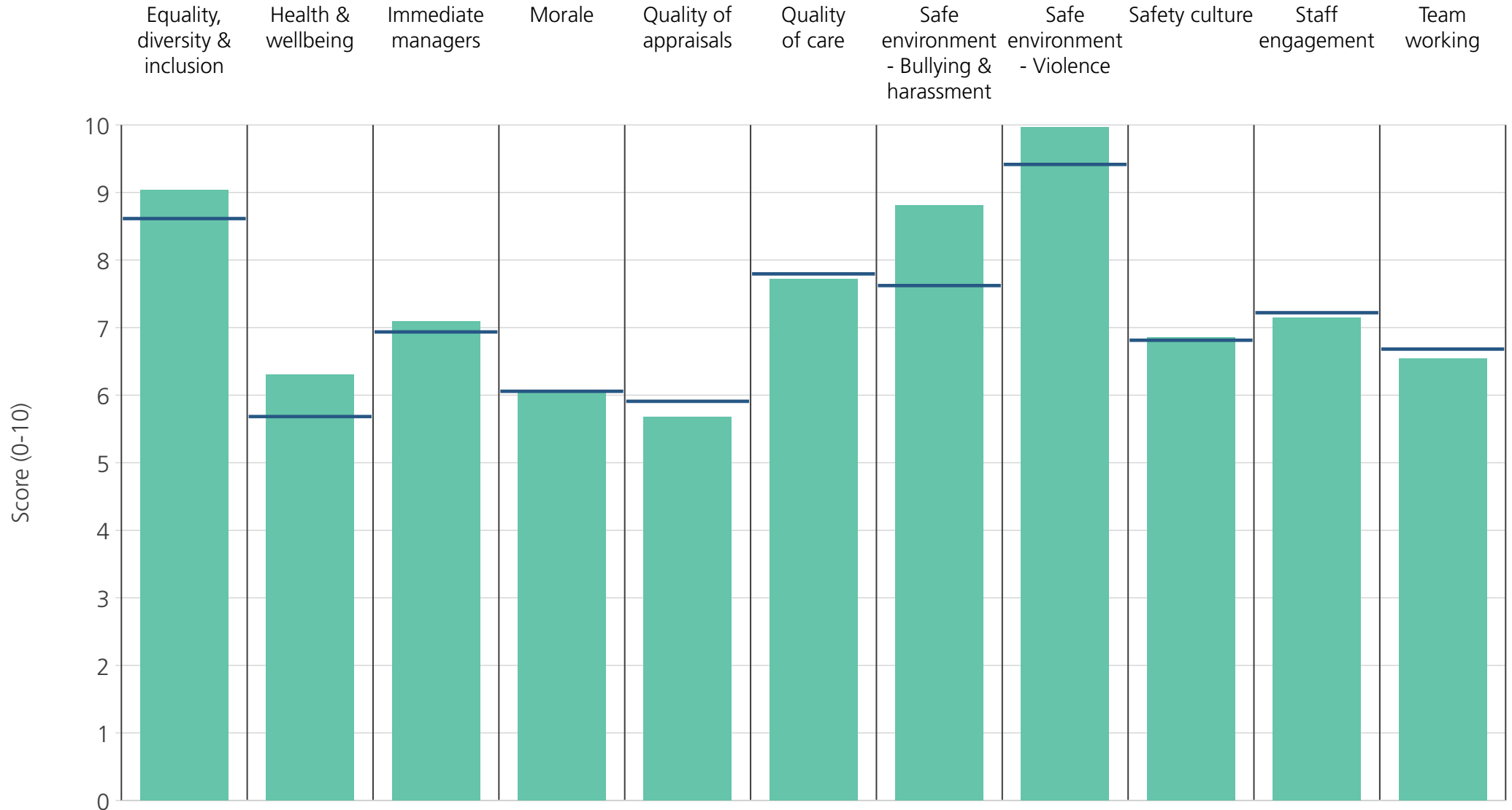
Directorate	8.9	5.3	6.3	5.6	5.6	7.6	8.5	9.9	6.7	6.8	6.4
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	456	458	467	453	399	428	457	455	459	468	459



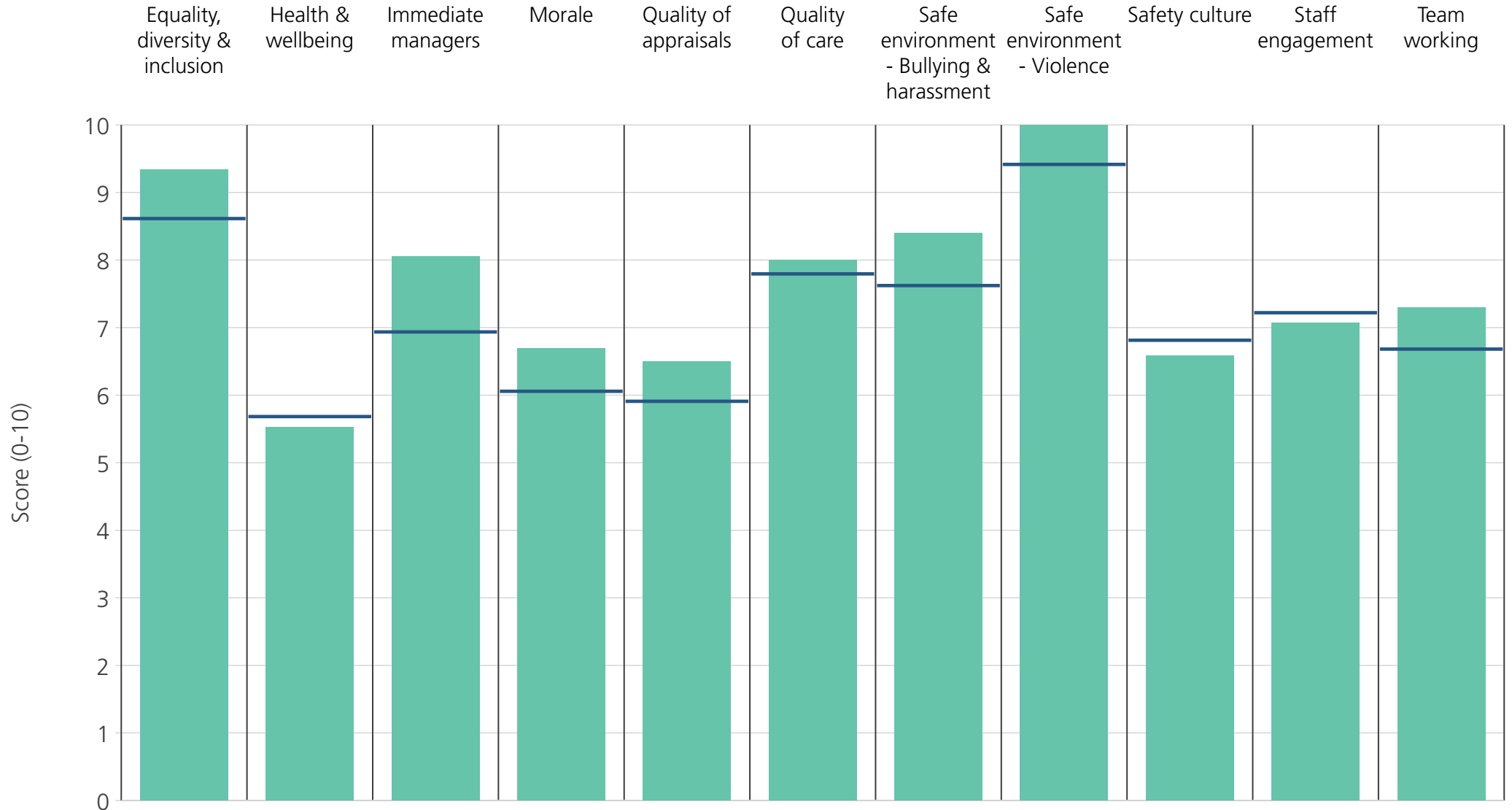
Directorate	8.2	6.0	7.1	5.9	6.3		8.4	9.8	6.7	7.3	6.6
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	19	19	19	19	17	7	19	19	19	19	19



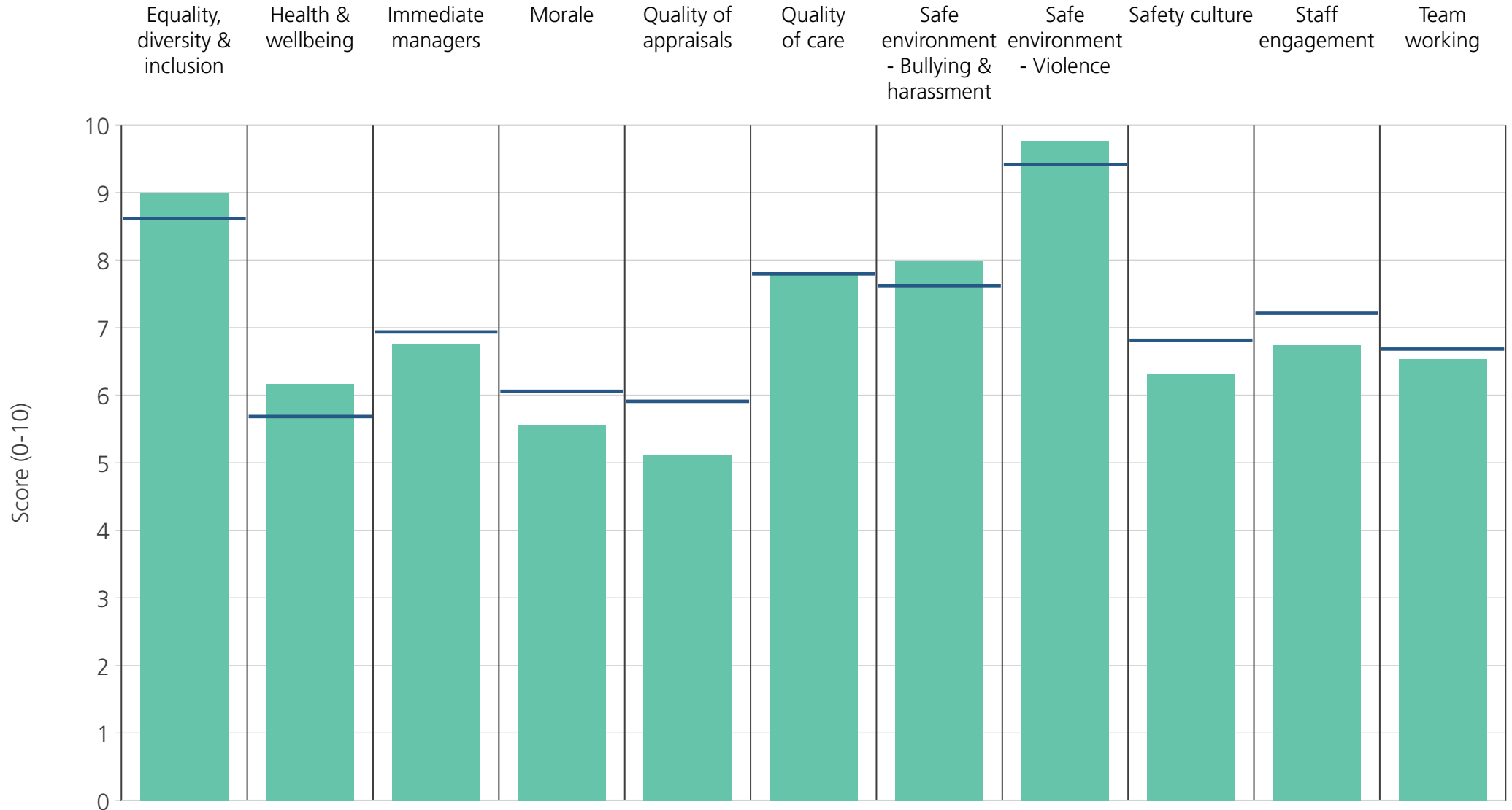
Directorate	7.7	5.5	6.8	5.6	6.0	8.2	7.3	9.6	6.8	7.1	6.1
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	116	119	120	117	109	116	113	119	117	123	117



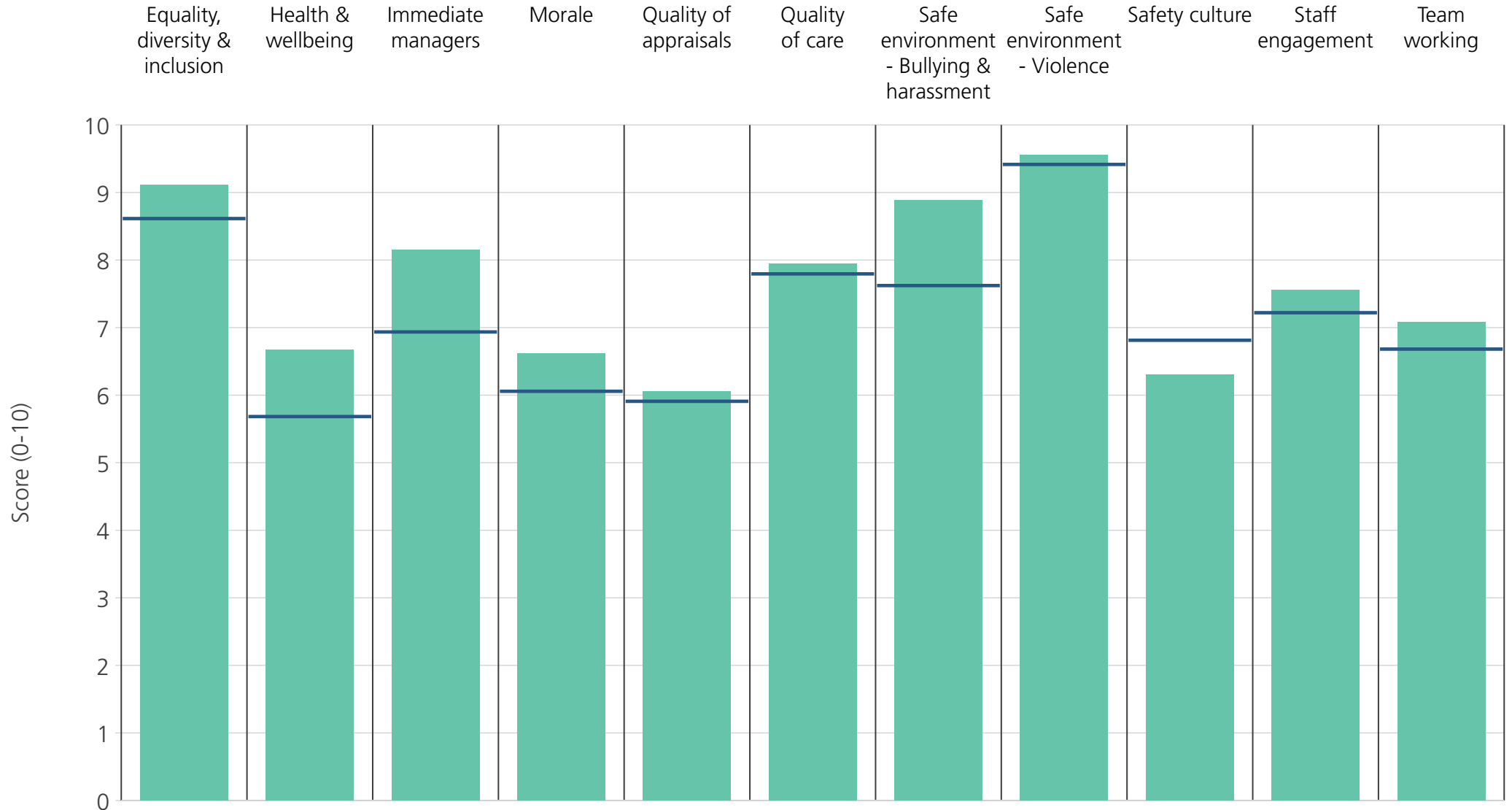
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Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	86	87	88	87	80	54	87	86	86	88	86



Directorate	9.3	5.5	8.1	6.7	6.5	8.0	8.4	10.0	6.6	7.1	7.3
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	25	25	25	25	24	25	25	24	25	25	25

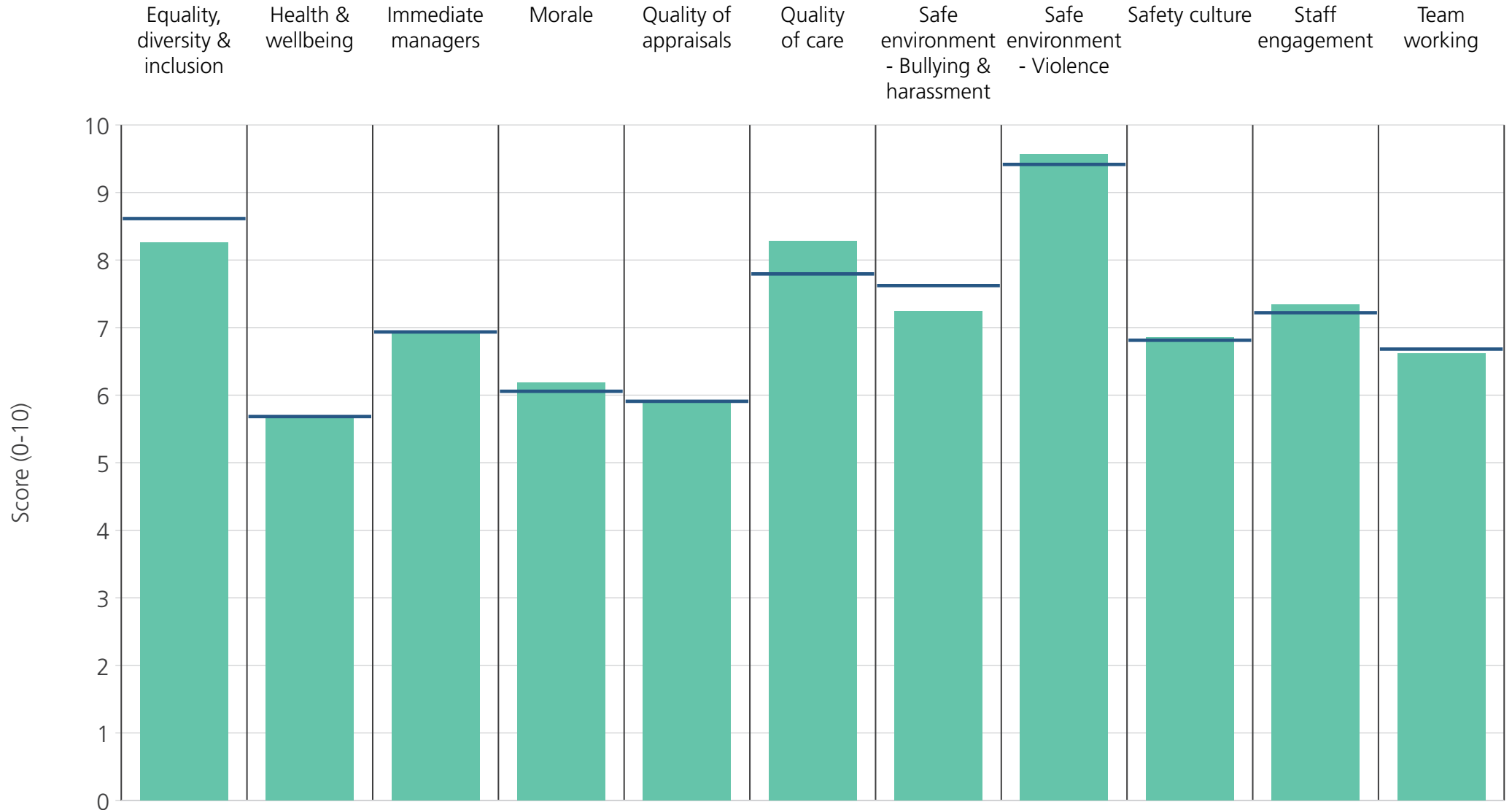


Directorate	9.0	6.2	6.7	5.5	5.1	7.8	8.0	9.8	6.3	6.7	6.5
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	28	28	28	28	25	27	28	28	28	28	27

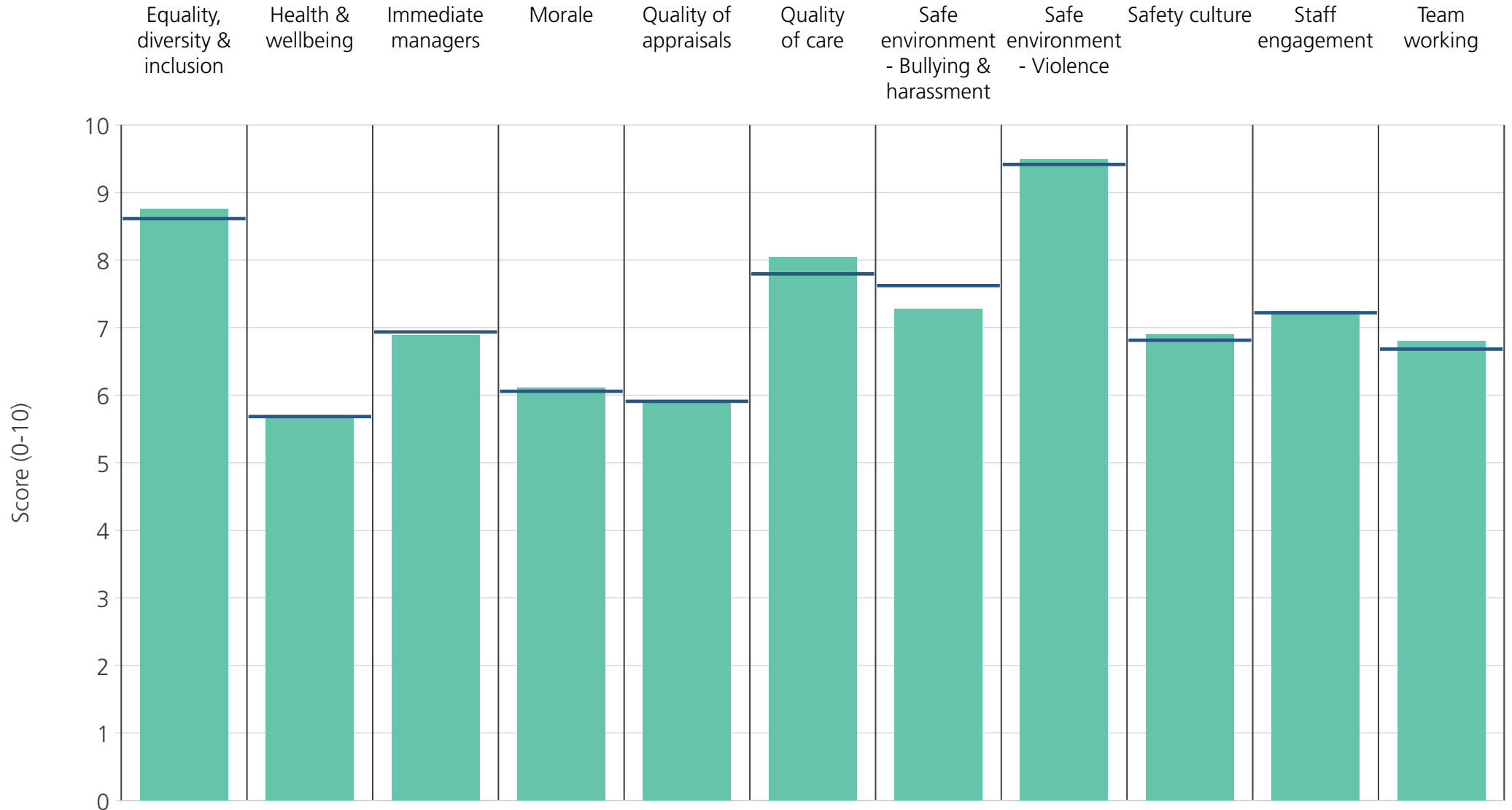


Directorate	9.1	6.7	8.1	6.6	6.1	7.9	8.9	9.6	6.3	7.6	7.1
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	15	15	15	15	13	14	15	15	15	15	15

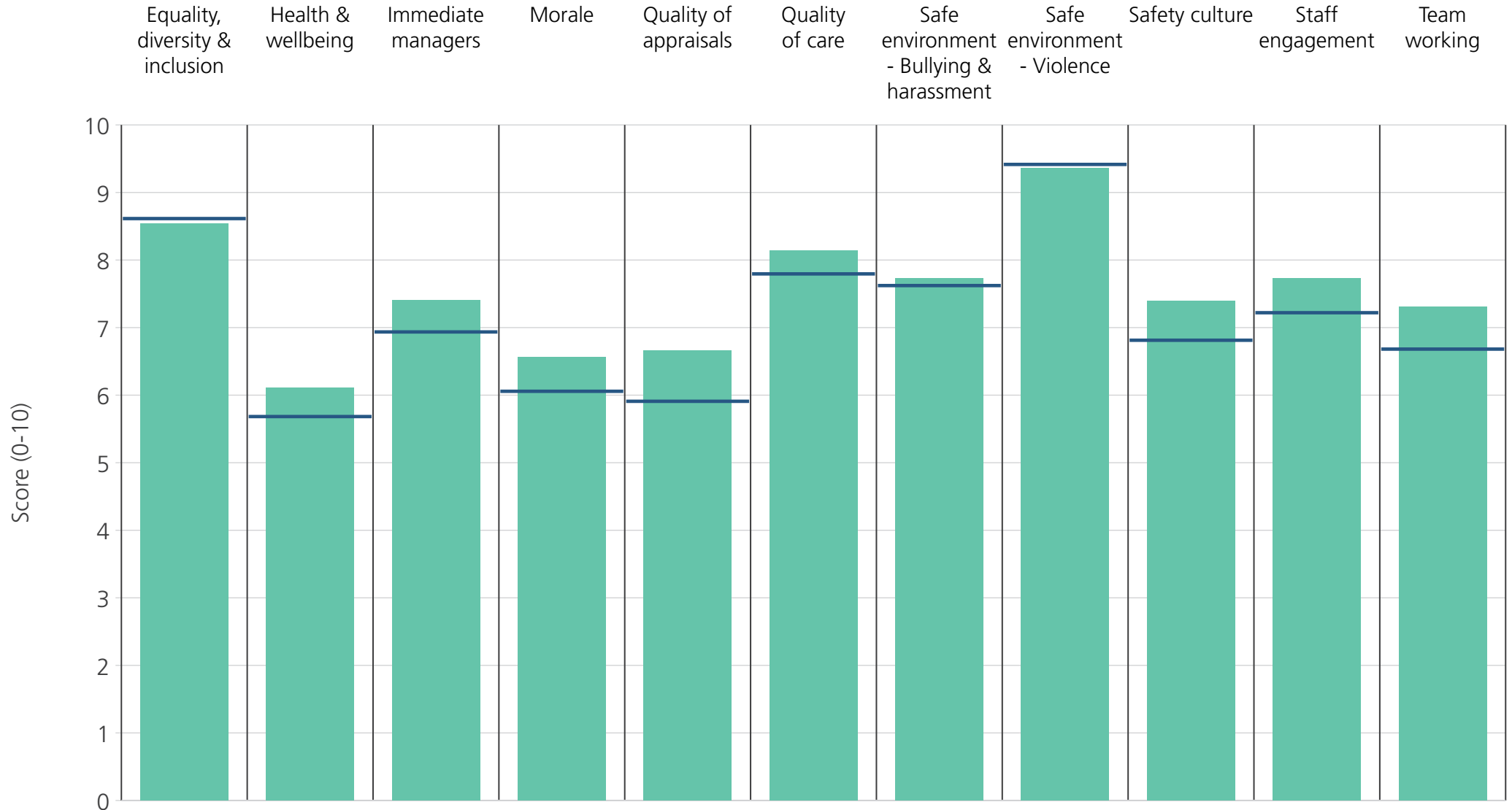
Directorates 2



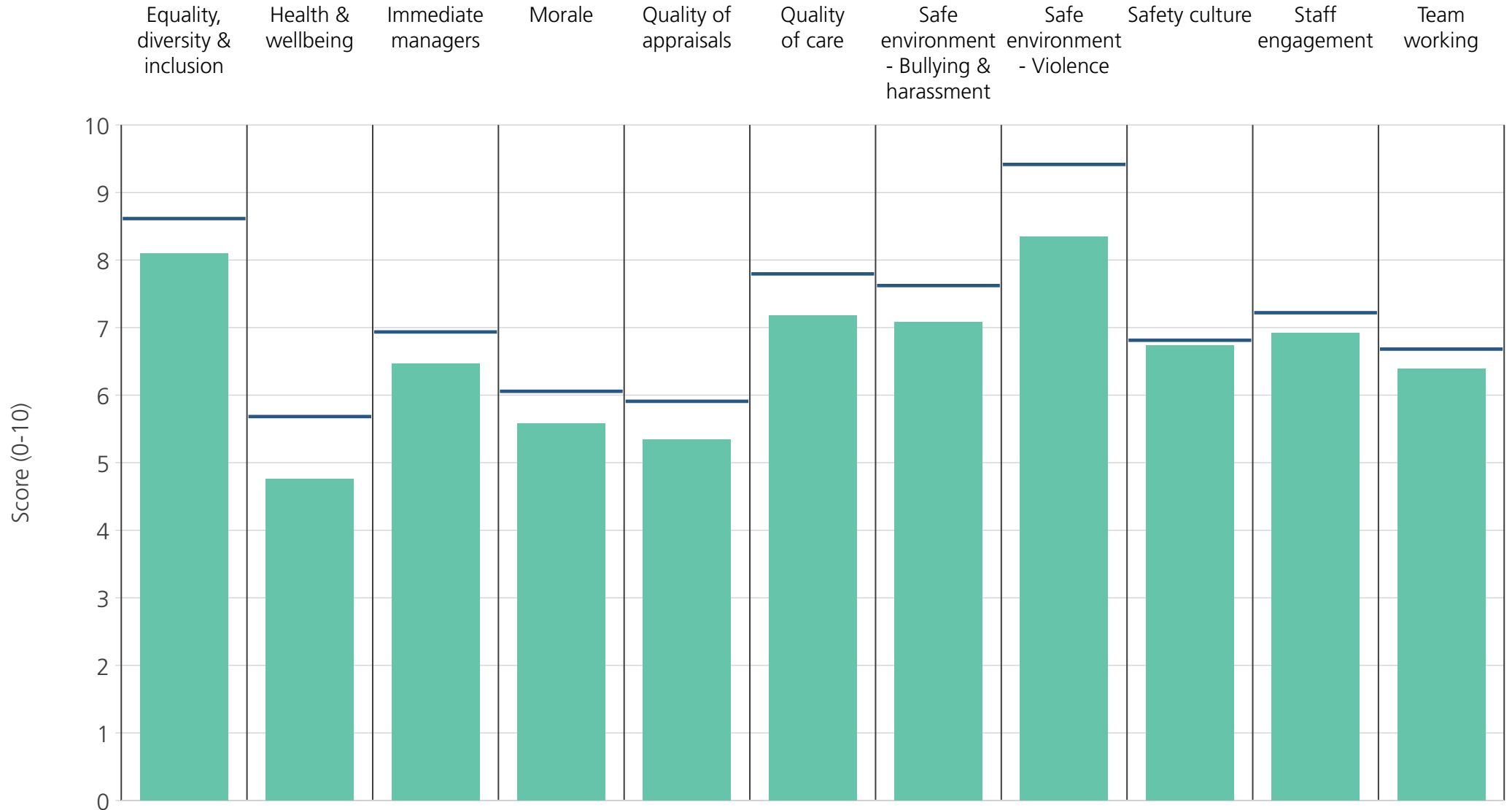
Directorate	8.3	5.7	6.9	6.2	5.9	8.3	7.2	9.6	6.9	7.3	6.6
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	242	243	242	241	209	243	243	242	241	252	251



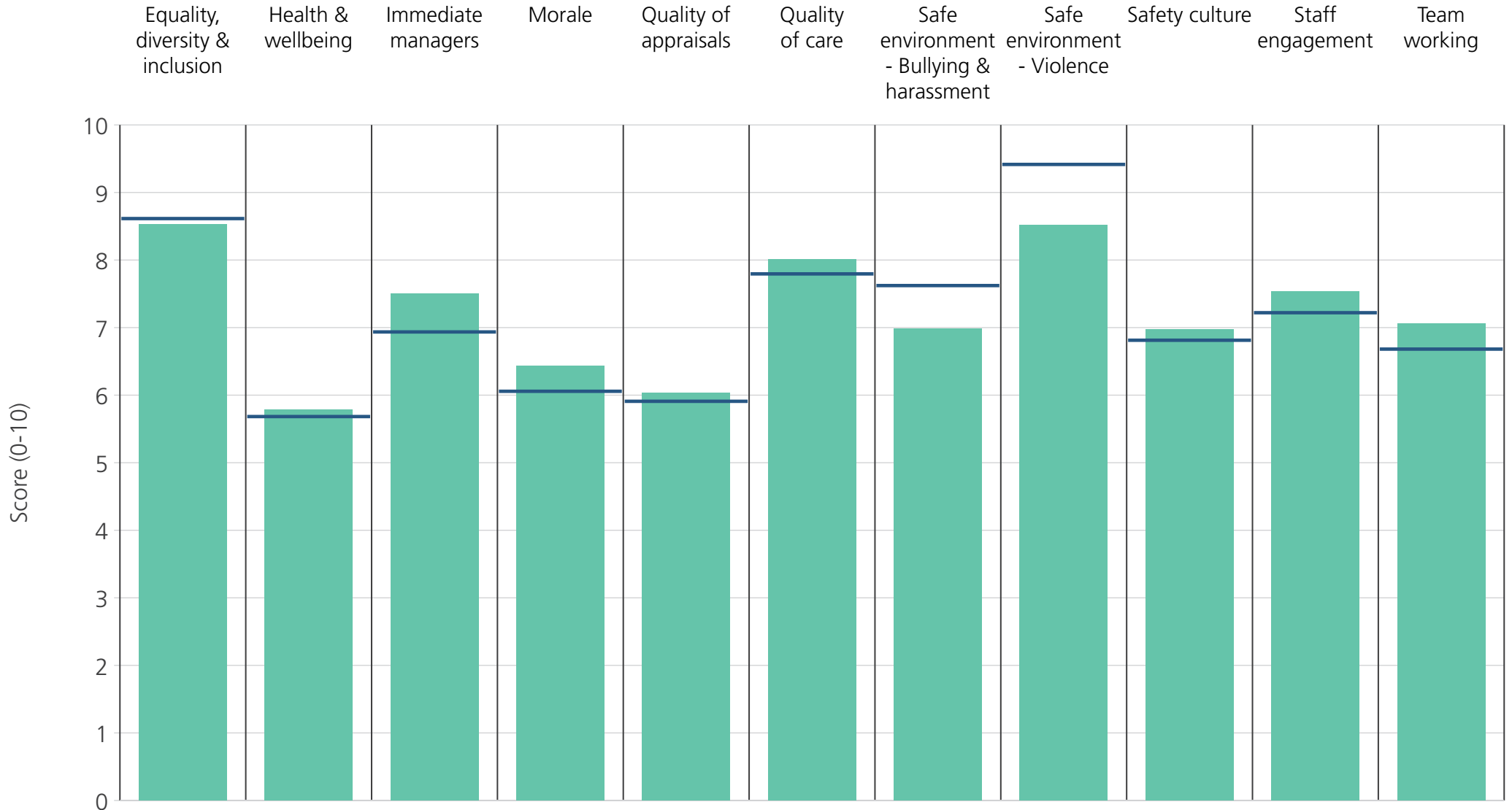
Directorate	8.8	5.7	6.9	6.1	5.9	8.0	7.3	9.5	6.9	7.2	6.8
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	217	219	220	217	196	213	216	218	219	222	218



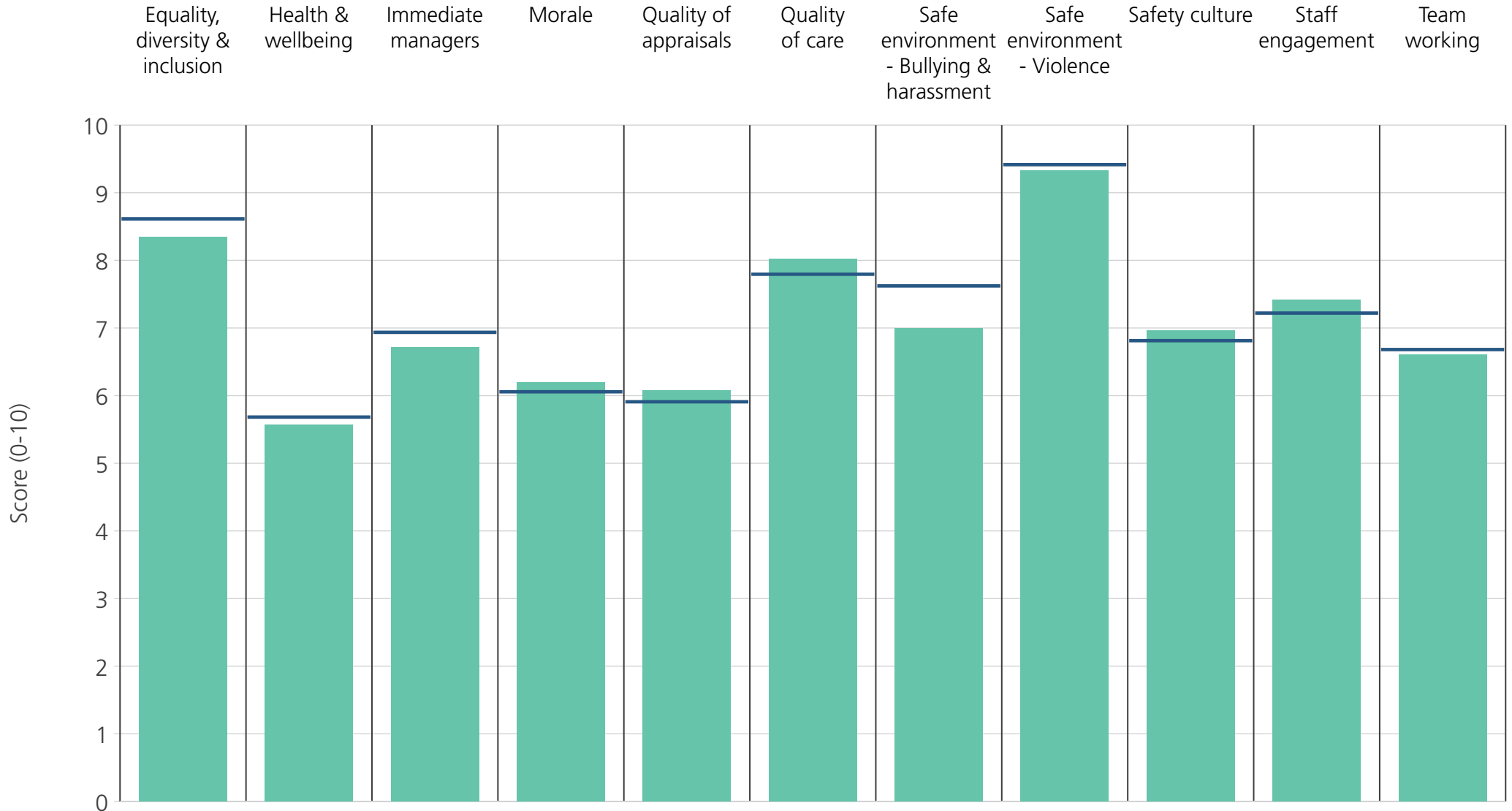
Directorate	8.5	6.1	7.4	6.6	6.7	8.1	7.7	9.4	7.4	7.7	7.3
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	112	114	115	114	95	110	113	115	115	116	113



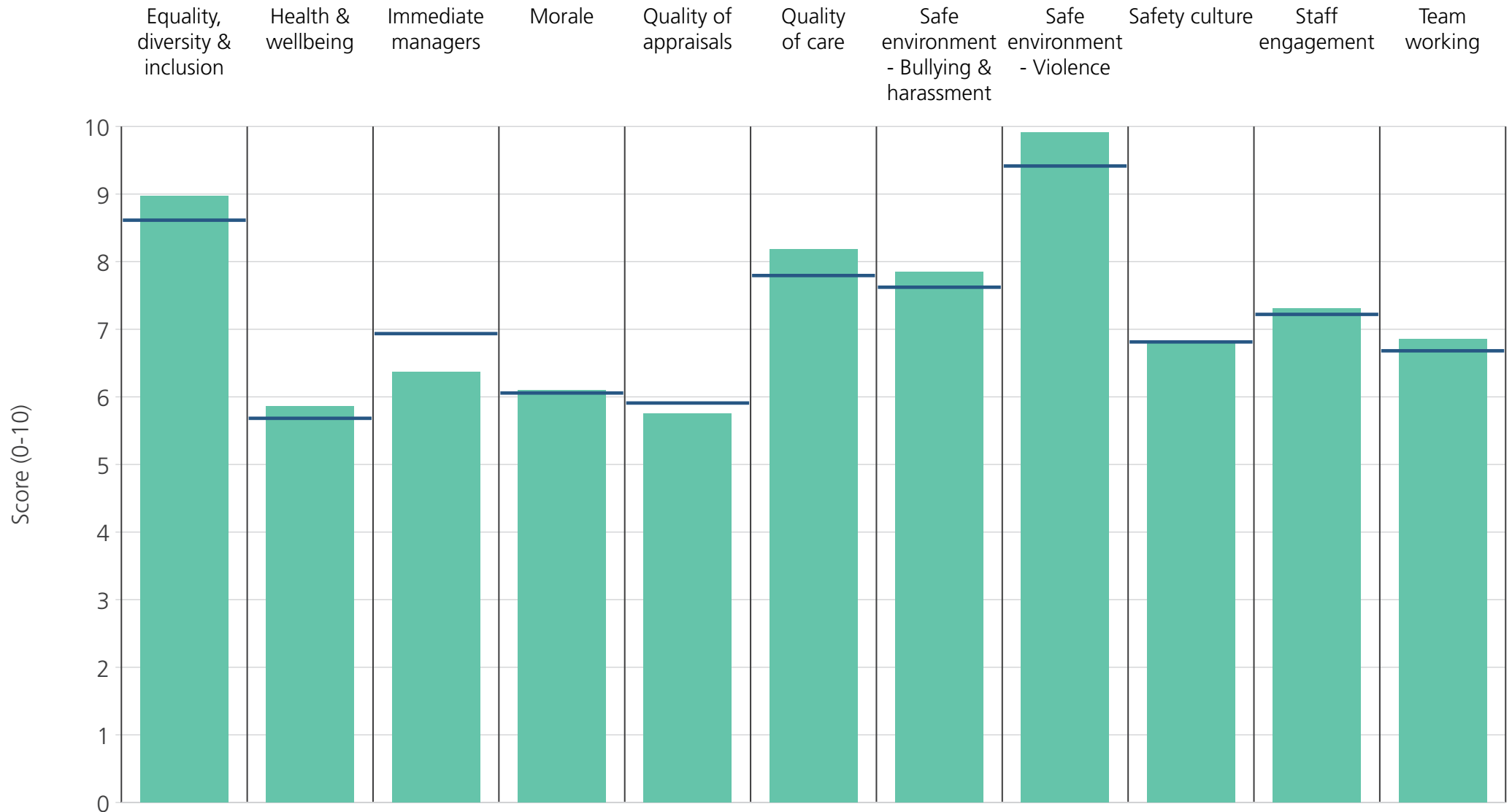
Directorate	8.1	4.8	6.5	5.6	5.3	7.2	7.1	8.3	6.7	6.9	6.4
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	244	248	250	245	225	251	246	247	248	253	250



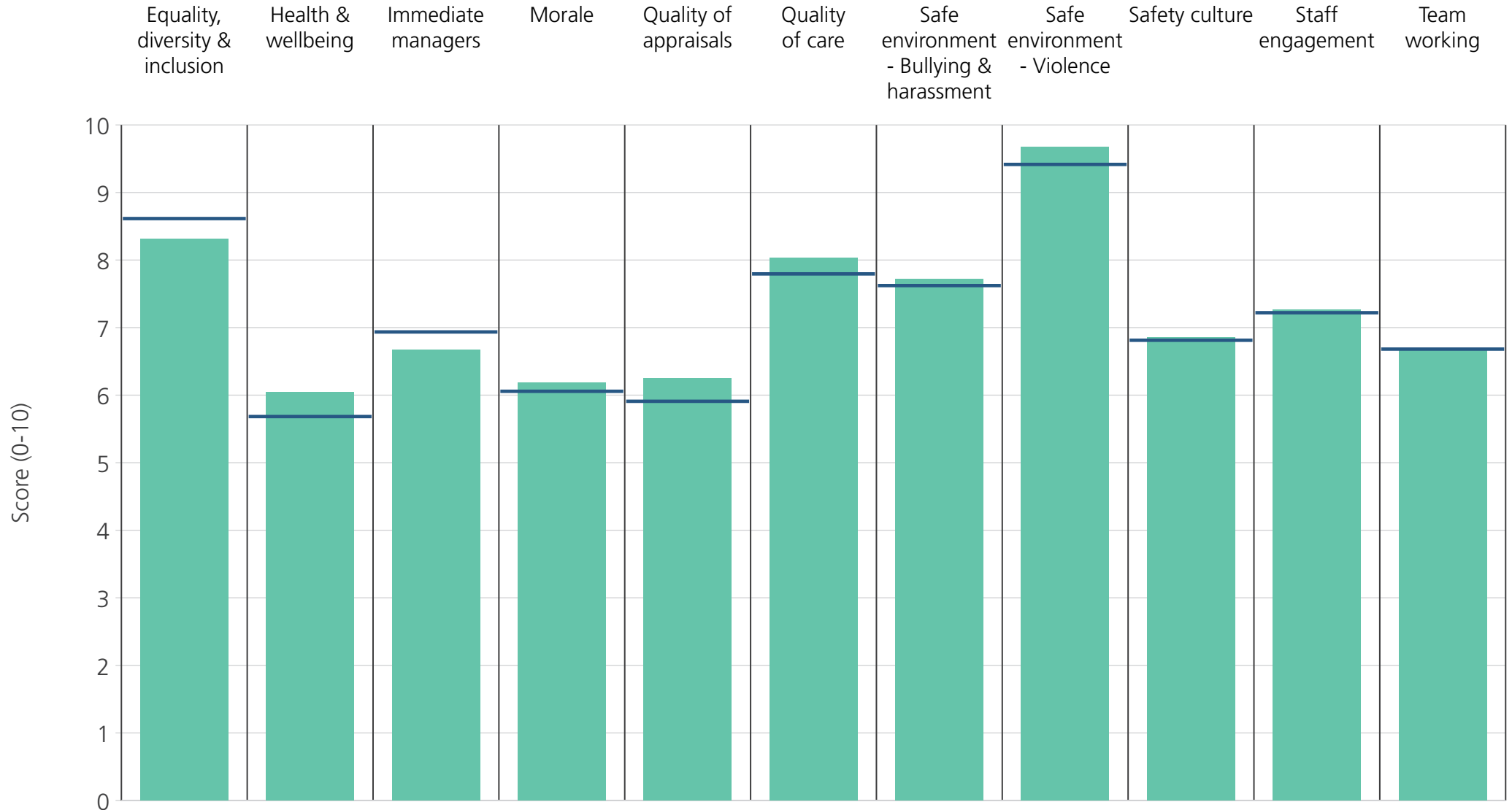
Directorate	8.5	5.8	7.5	6.4	6.0	8.0	7.0	8.5	7.0	7.5	7.1
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	240	242	244	238	188	245	241	242	241	247	242



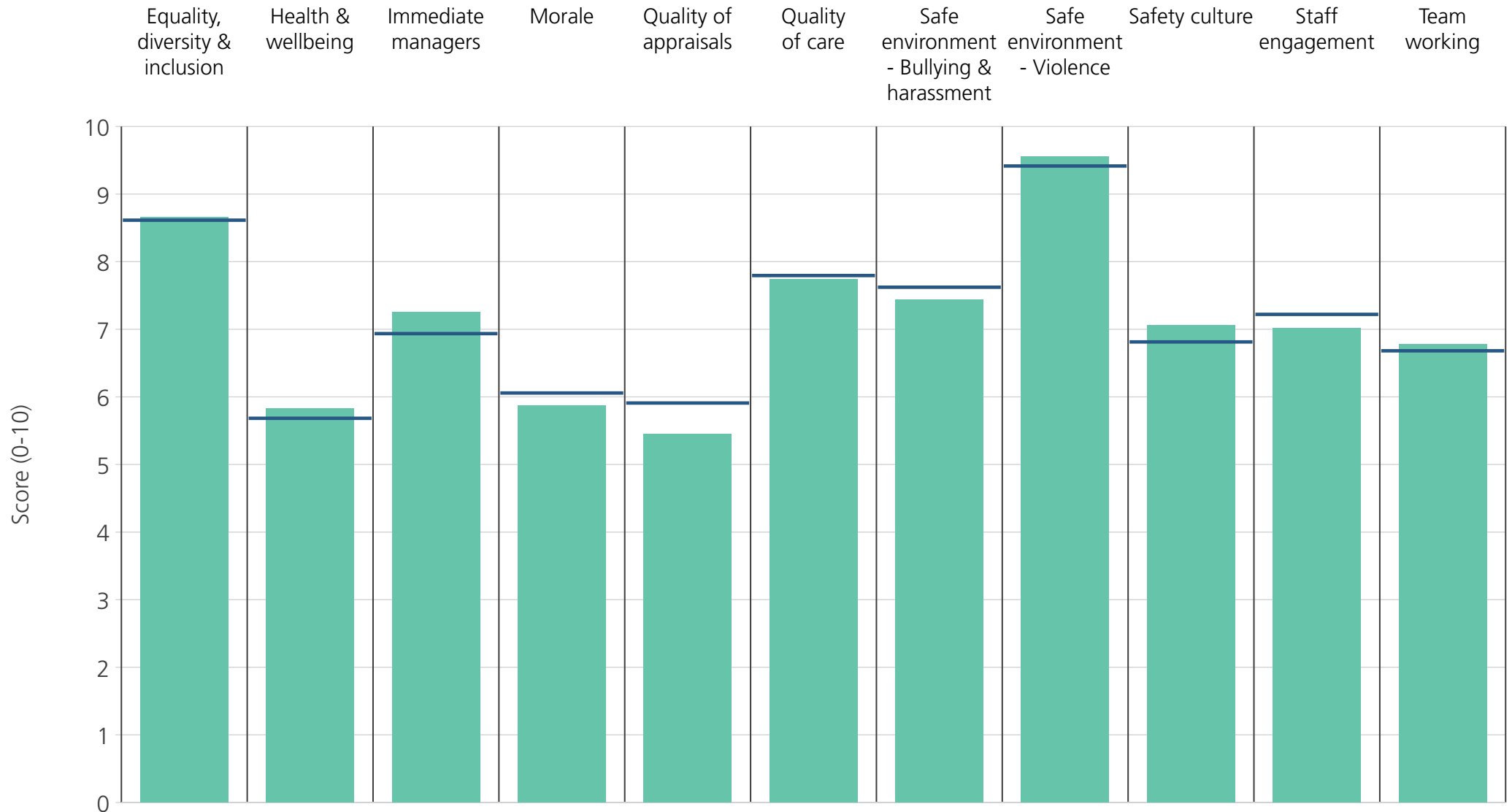
Directorate	8.3	5.6	6.7	6.2	6.1	8.0	7.0	9.3	7.0	7.4	6.6
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	106	108	108	107	87	107	107	107	107	109	109



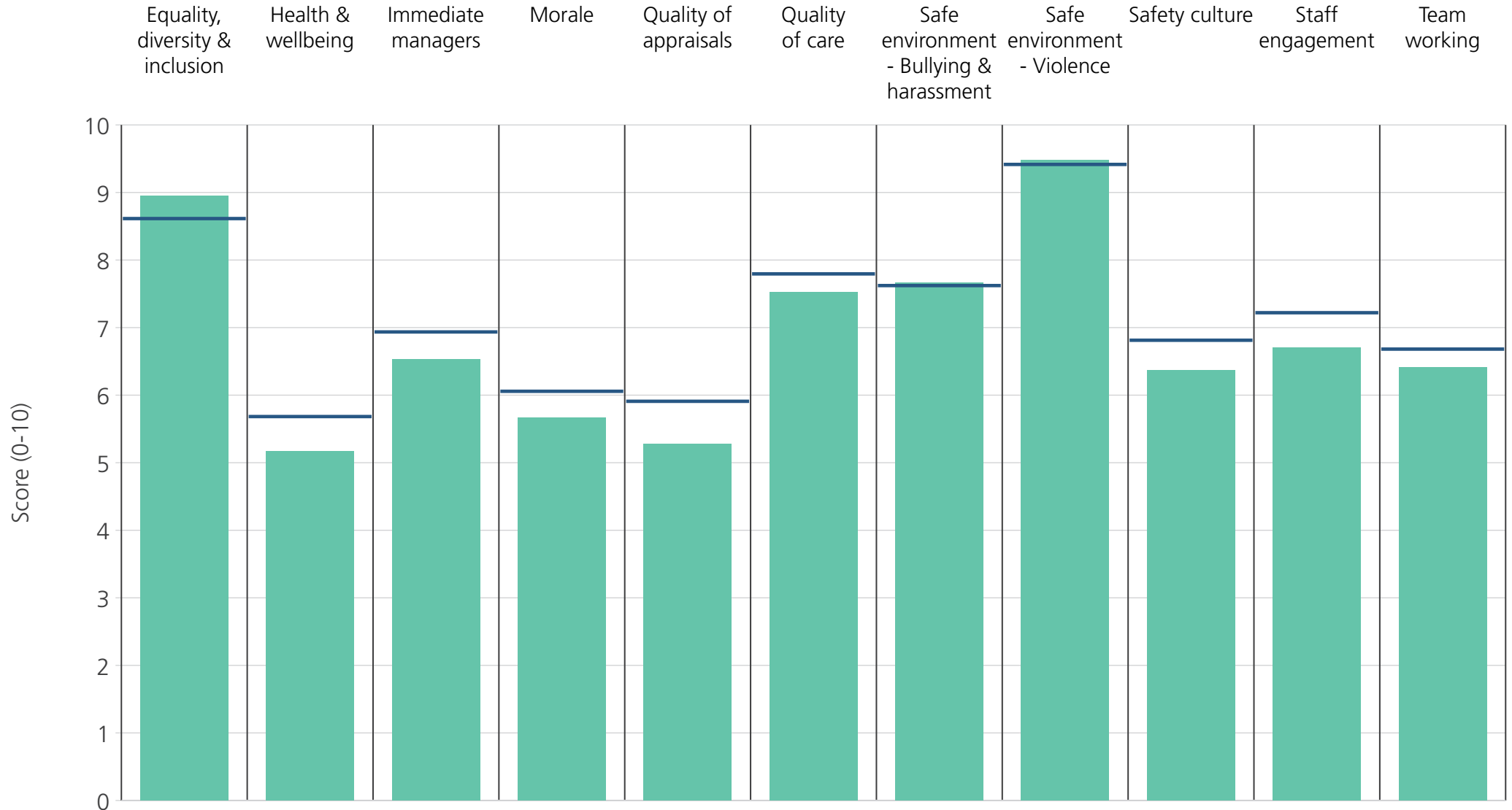
Directorate	9.0	5.9	6.4	6.1	5.8	8.2	7.9	9.9	6.8	7.3	6.9
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	109	110	111	111	94	110	111	109	111	112	107



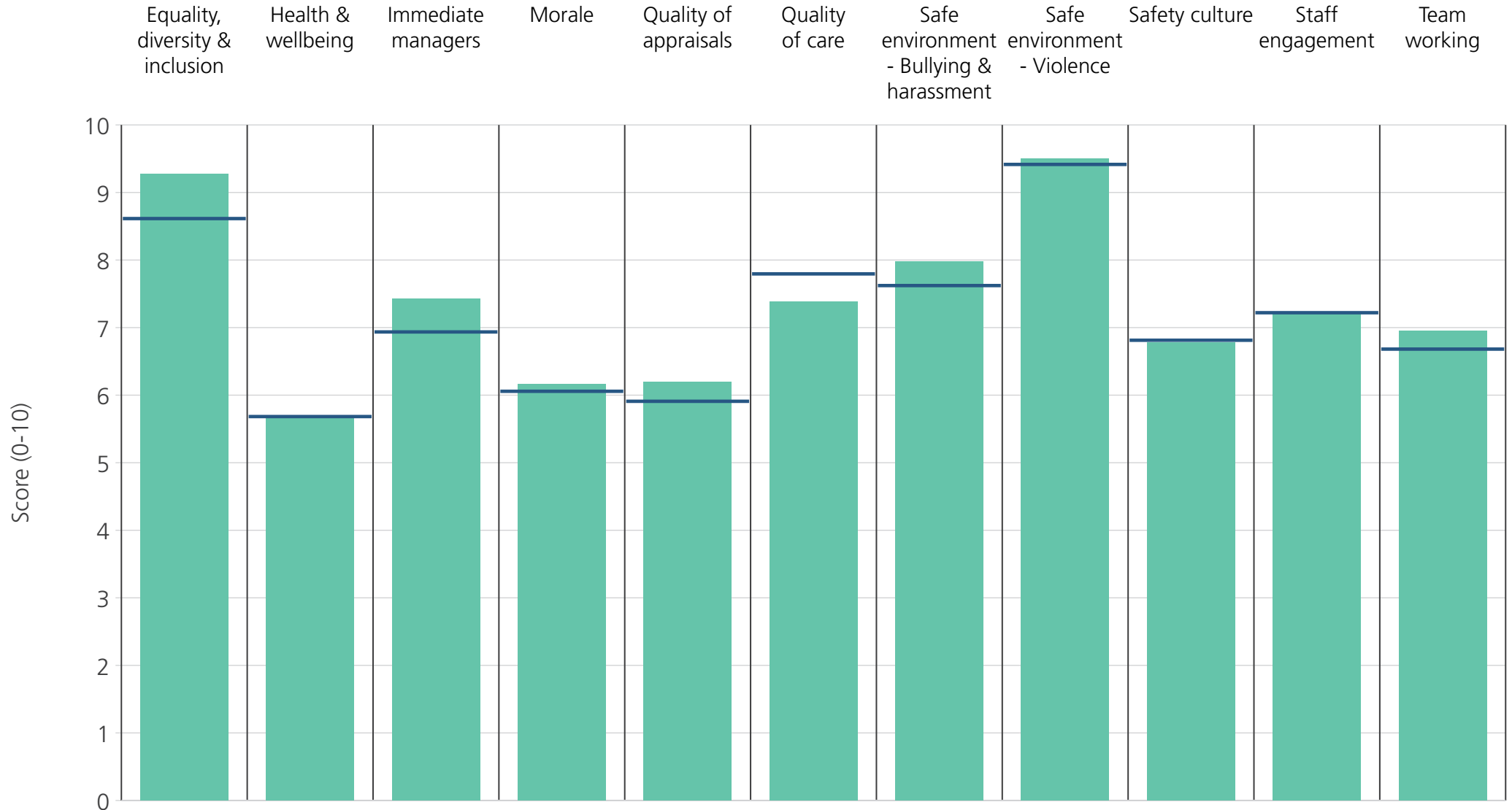
Directorate	8.3	6.0	6.7	6.2	6.3	8.0	7.7	9.7	6.9	7.3	6.7
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	144	142	145	144	120	141	143	141	145	146	145



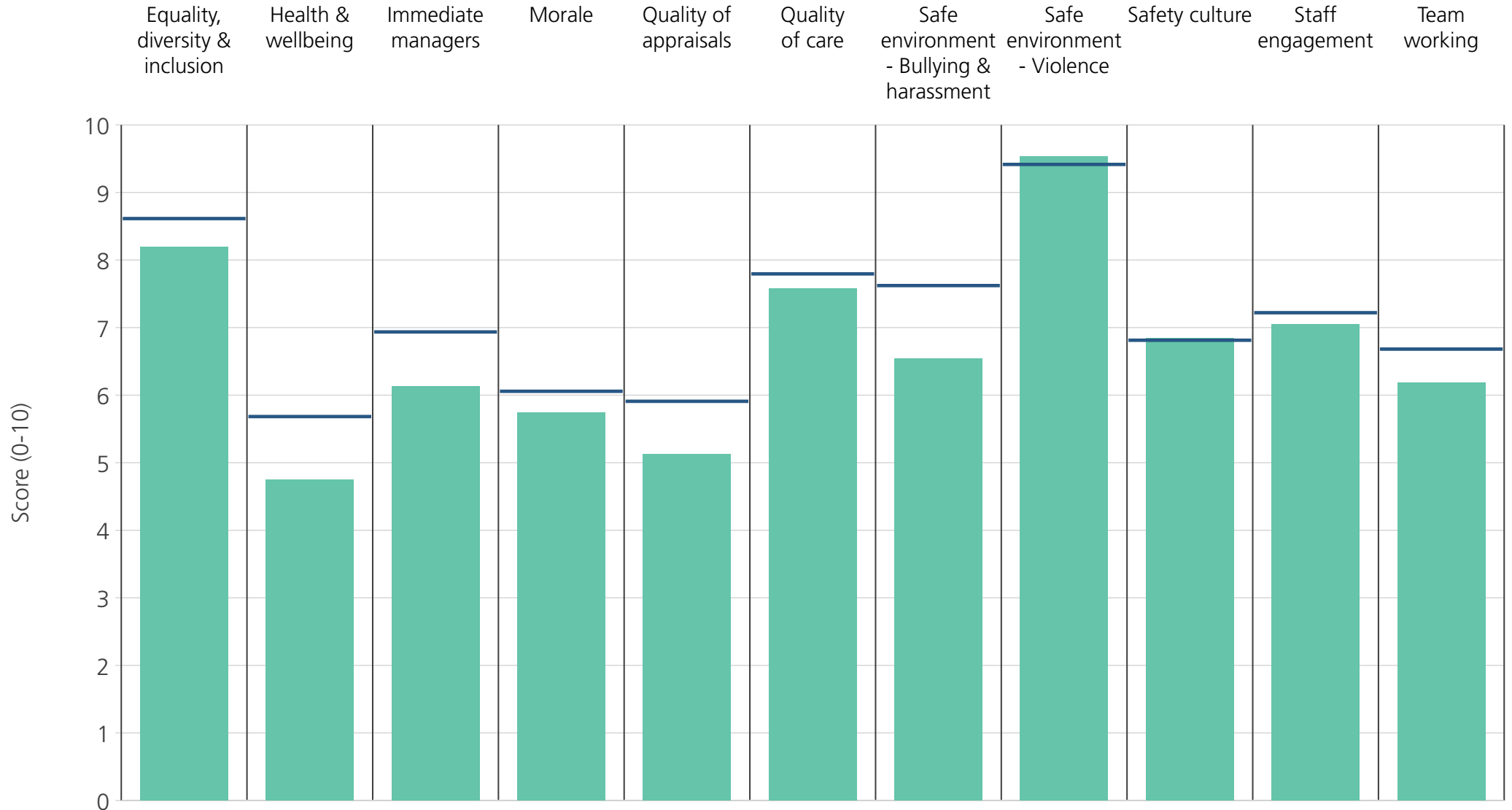
Directorate	8.7	5.8	7.2	5.9	5.4	7.7	7.4	9.6	7.1	7.0	6.8
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	88	88	88	87	88	87	89	89	88	89	87



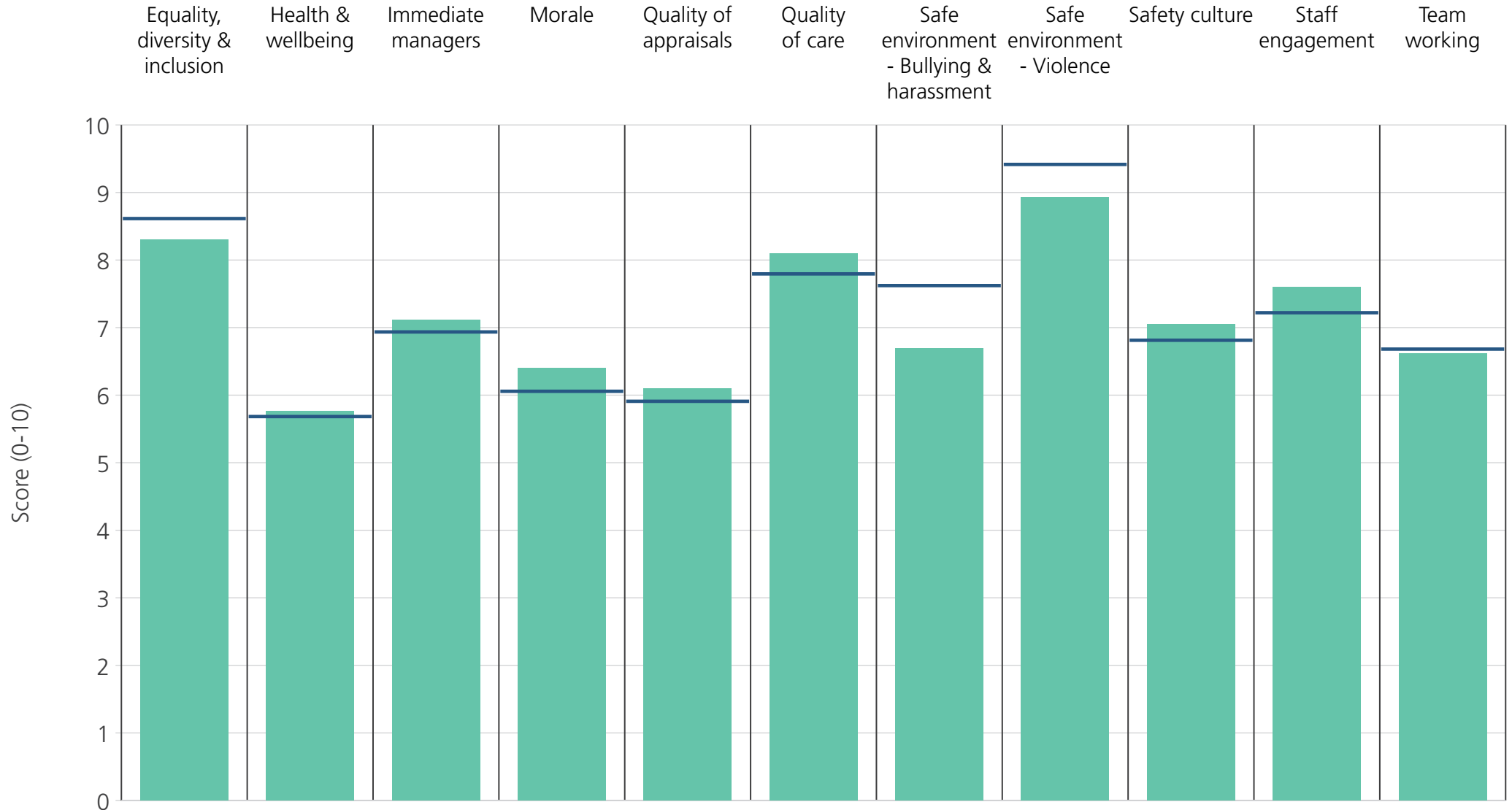
Directorate	9.0	5.2	6.5	5.7	5.3	7.5	7.7	9.5	6.4	6.7	6.4
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	186	188	190	185	173	184	186	188	186	191	181



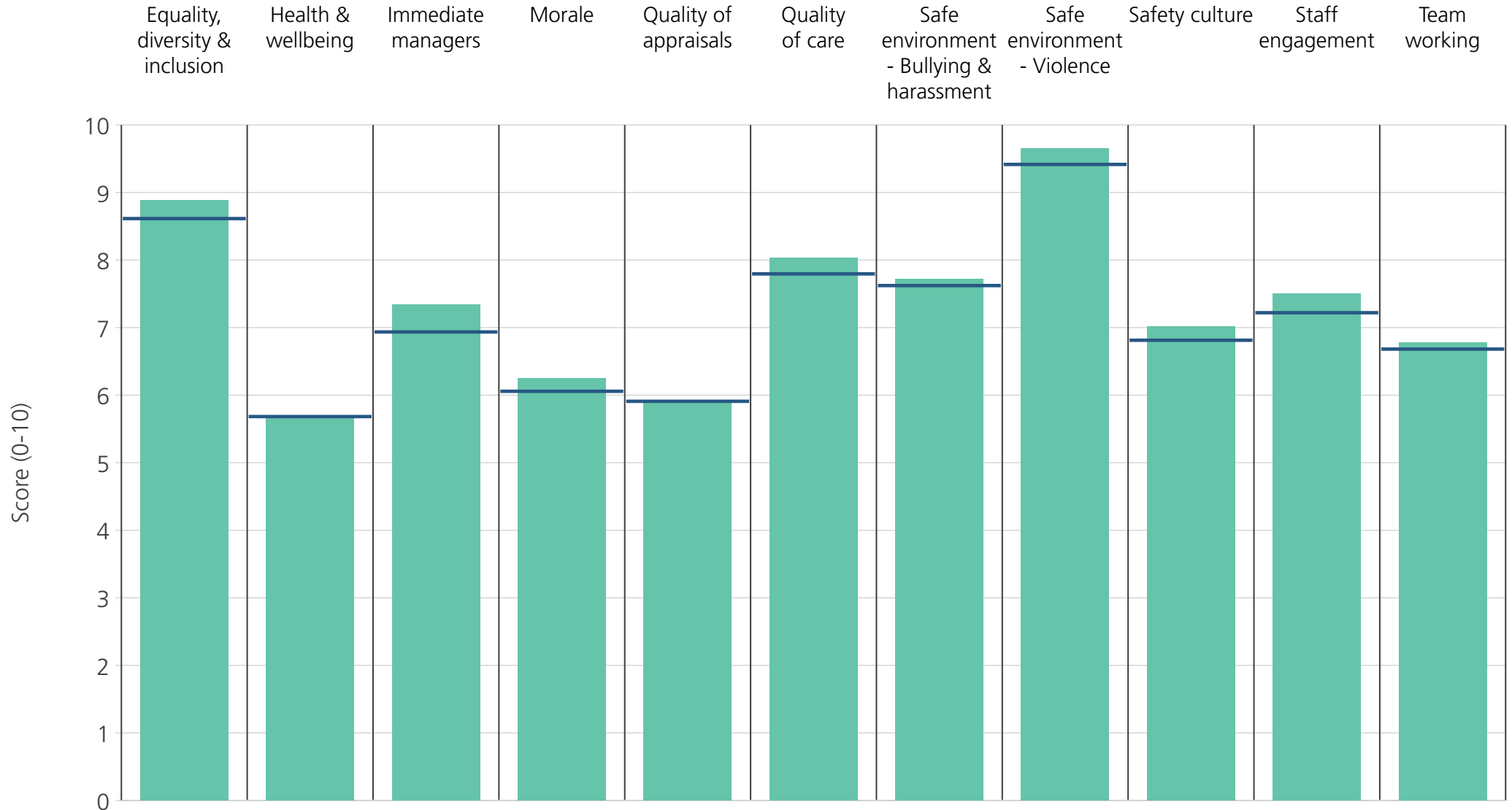
Directorate	9.3	5.7	7.4	6.2	6.2	7.4	8.0	9.5	6.8	7.2	7.0
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	300	301	306	302	290	300	304	302	303	307	300



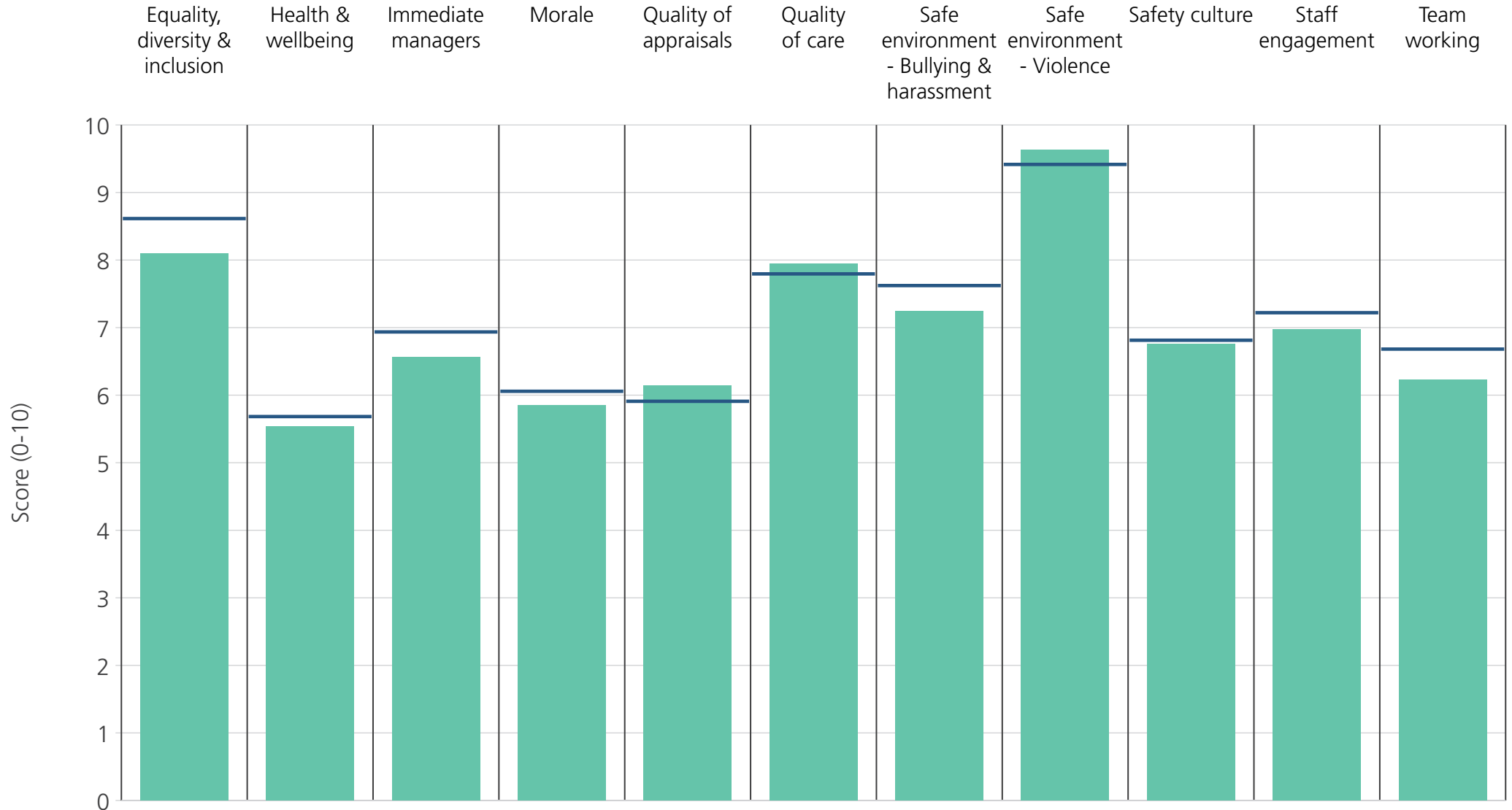
Directorate	8.2	4.7	6.1	5.7	5.1	7.6	6.5	9.5	6.8	7.1	6.2
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	203	207	208	202	167	206	206	207	202	210	206



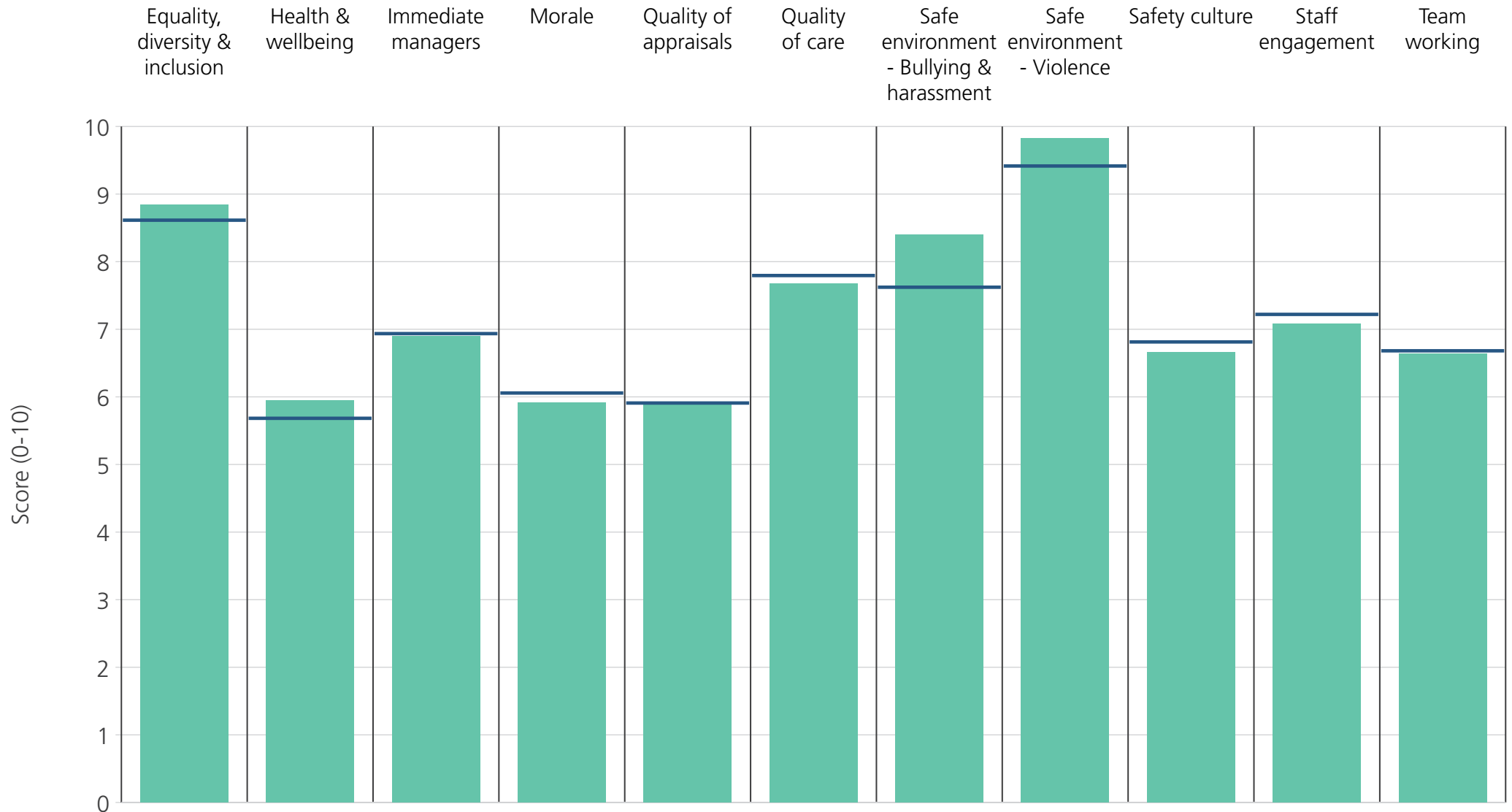
Directorate	8.3	5.8	7.1	6.4	6.1	8.1	6.7	8.9	7.1	7.6	6.6
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	145	147	148	145	119	149	146	147	146	150	148



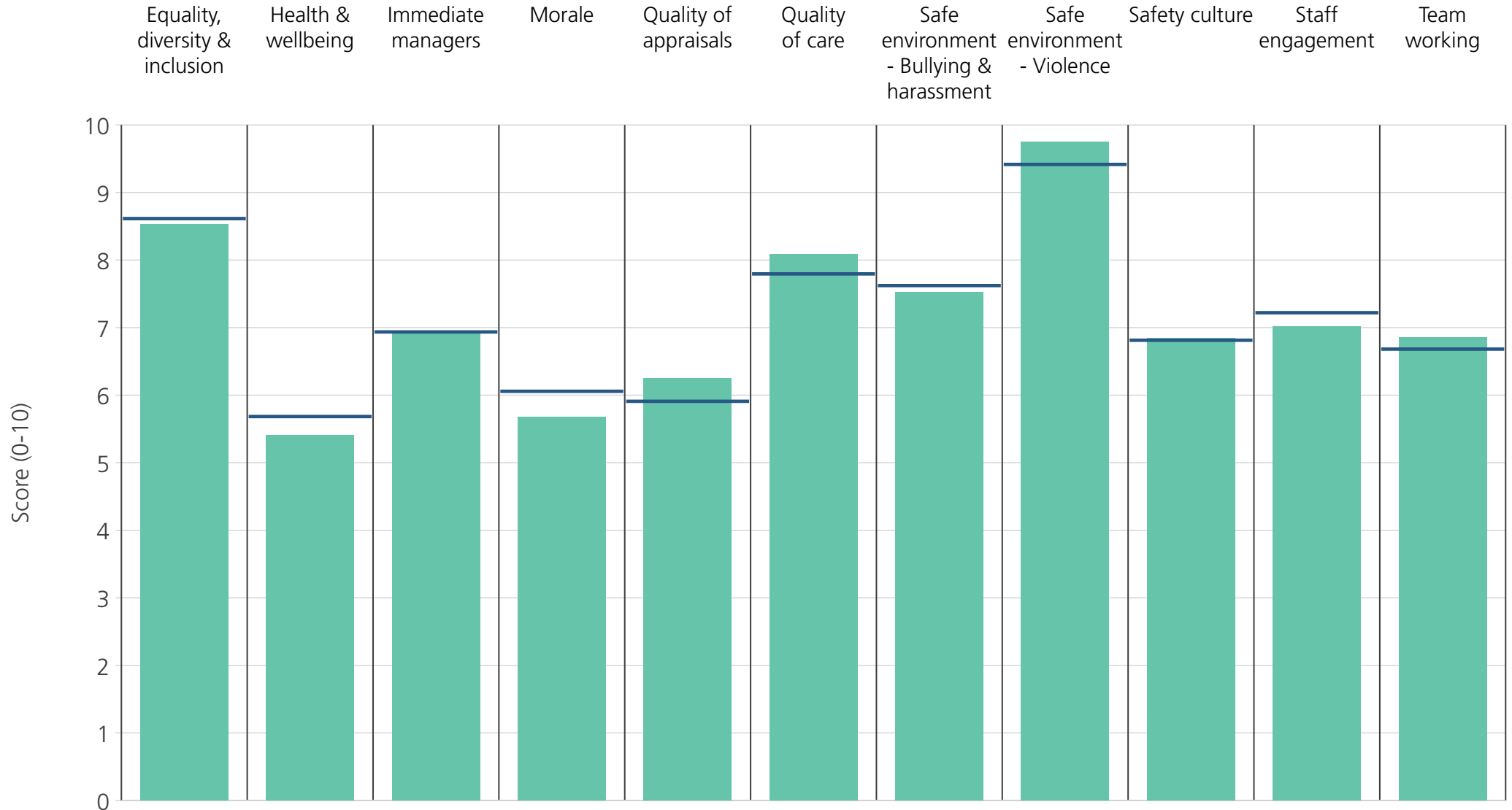
Directorate	8.9	5.6	7.3	6.2	5.9	8.0	7.7	9.6	7.0	7.5	6.8
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	179	175	178	177	157	171	175	176	178	181	176



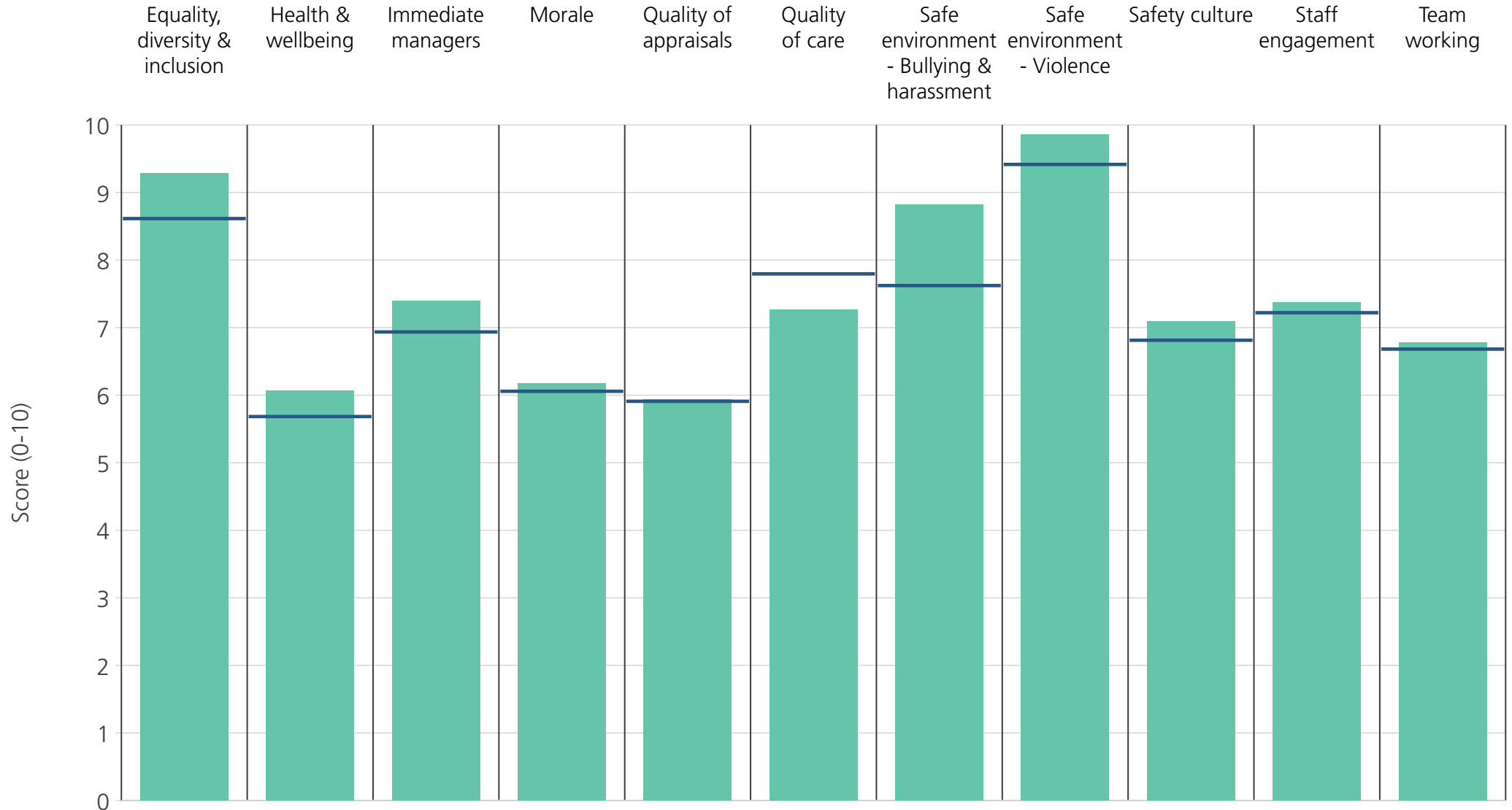
Directorate	8.1	5.5	6.6	5.9	6.1	7.9	7.2	9.6	6.8	7.0	6.2
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	99	100	101	98	88	100	99	99	99	102	99



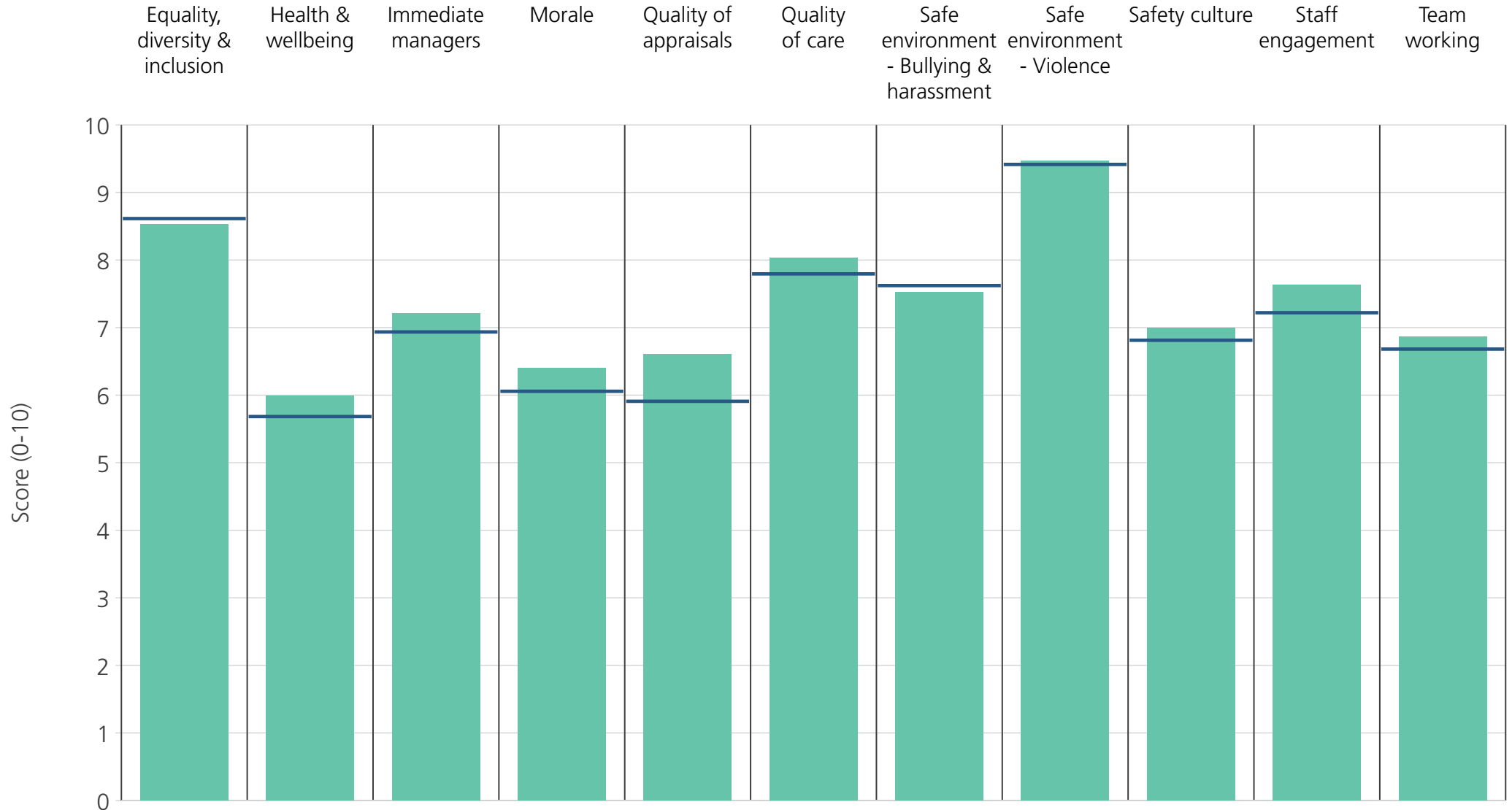
Directorate	8.8	6.0	6.9	5.9	5.9	7.7	8.4	9.8	6.7	7.1	6.6
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	1548	1562	1572	1550	1414	1158	1544	1552	1554	1581	1554



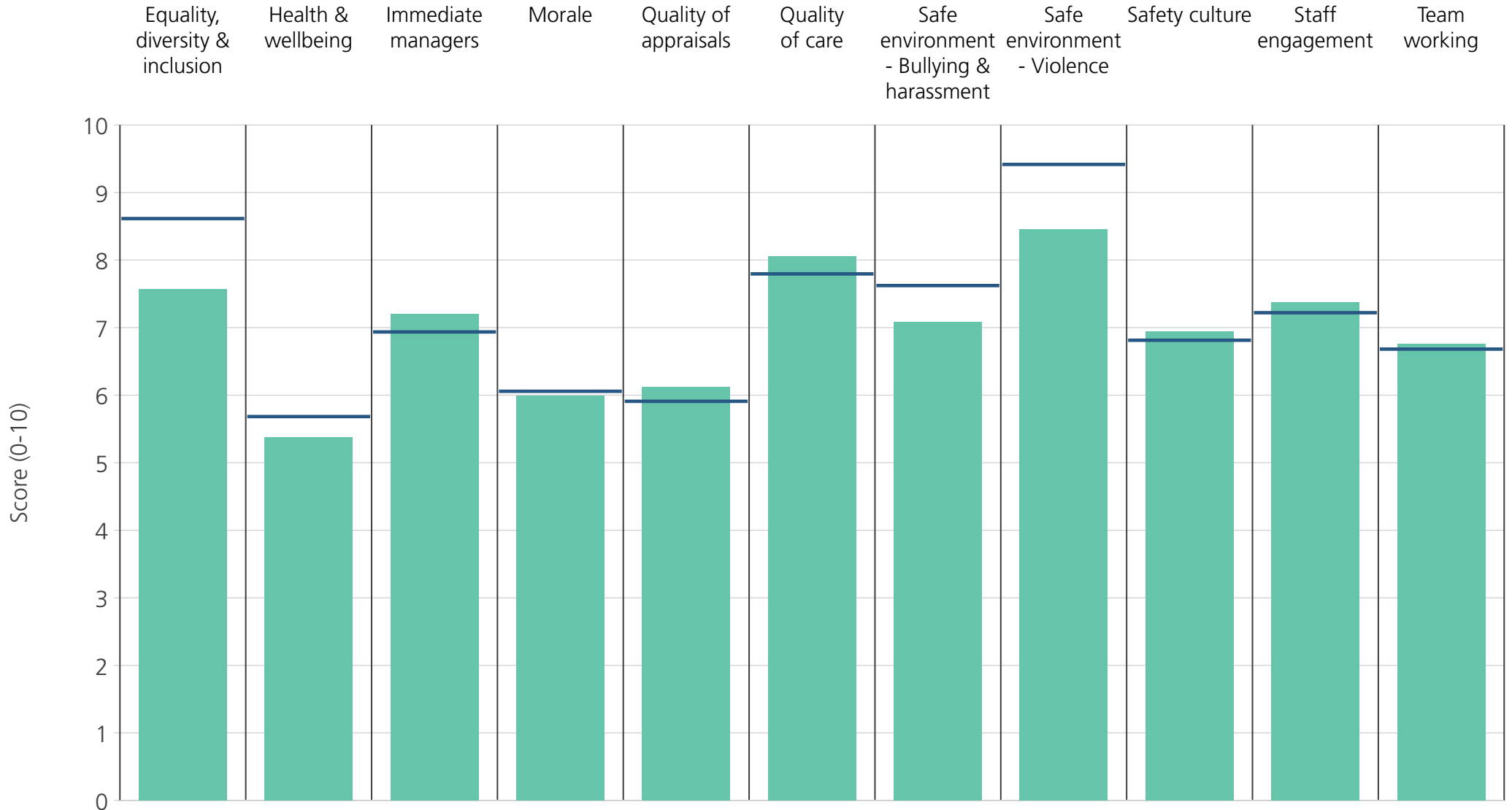
Directorate	8.5	5.4	6.9	5.7	6.3	8.1	7.5	9.8	6.8	7.0	6.9
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	149	146	151	148	121	145	147	149	149	152	150



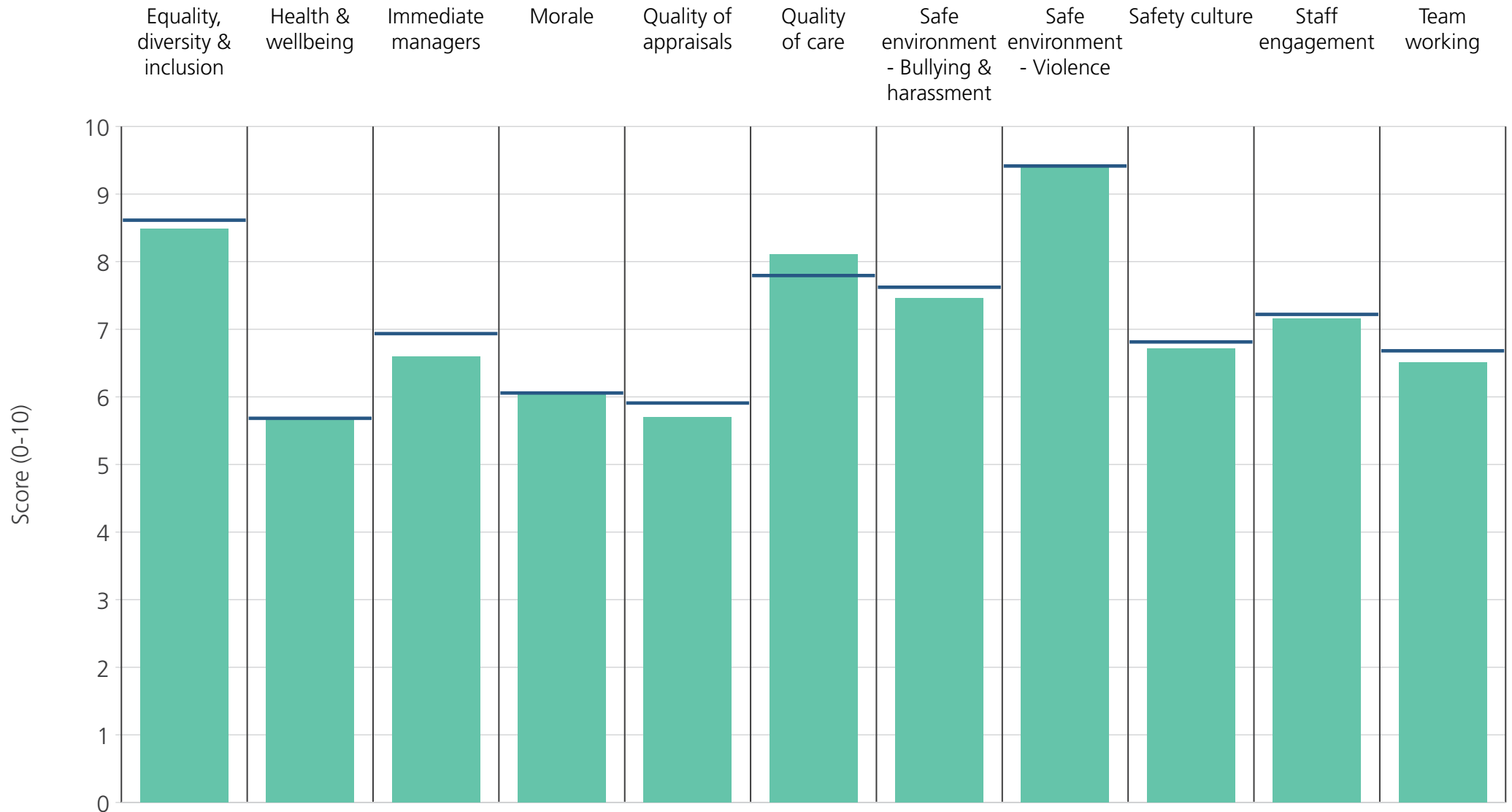
Directorate	9.3	6.1	7.4	6.2	5.9	7.3	8.8	9.9	7.1	7.4	6.8
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	115	116	117	112	102	113	116	116	115	118	118



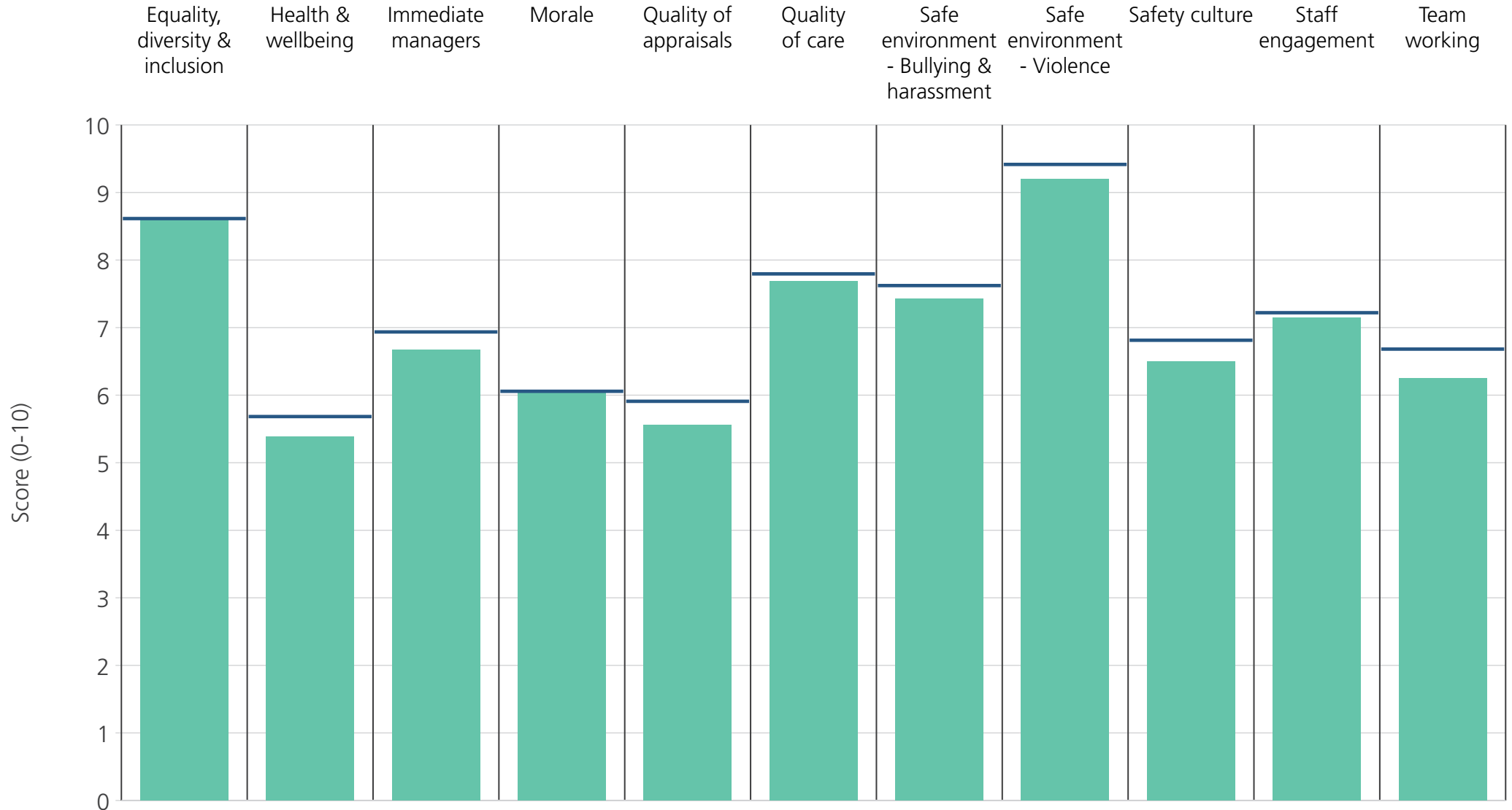
Directorate	8.5	6.0	7.2	6.4	6.6	8.0	7.5	9.5	7.0	7.6	6.9
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	259	261	264	254	234	264	258	259	258	265	258



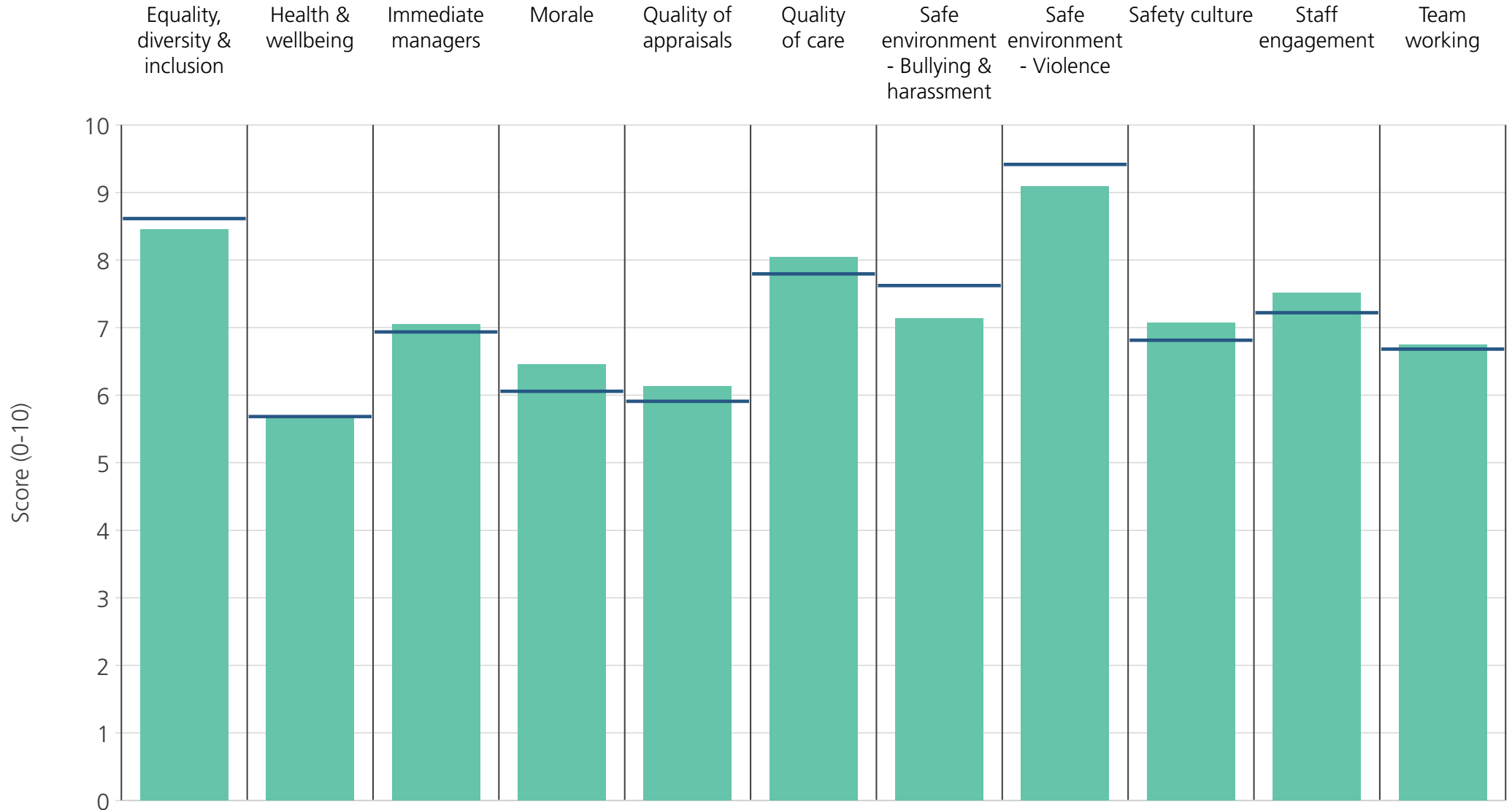
Directorate	7.6	5.4	7.2	6.0	6.1	8.0	7.1	8.5	6.9	7.4	6.8
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	144	151	152	147	127	152	149	149	150	155	155



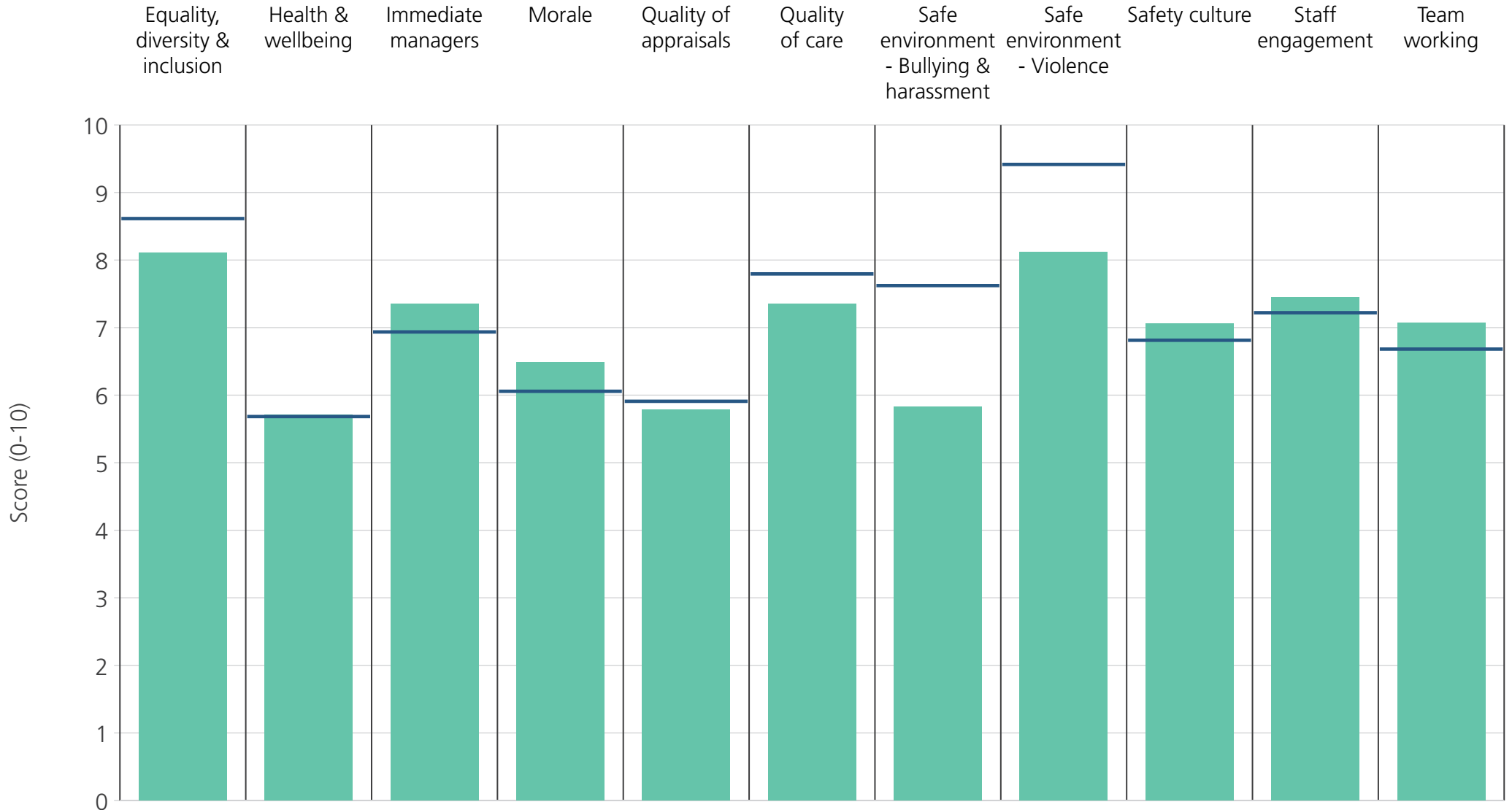
Directorate	8.5	5.7	6.6	6.1	5.7	8.1	7.5	9.4	6.7	7.2	6.5
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	162	168	169	162	133	170	164	166	164	171	168



Directorate	8.6	5.4	6.7	6.1	5.6	7.7	7.4	9.2	6.5	7.1	6.3
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	204	208	208	205	163	207	208	209	206	215	209



Directorate	8.5	5.7	7.0	6.5	6.1	8.0	7.1	9.1	7.1	7.5	6.7
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	106	105	106	103	87	102	104	106	106	106	104



Directorate	8.1	5.7	7.4	6.5	5.8	7.4	5.8	8.1	7.1	7.5	7.1
Your org	8.6	5.7	6.9	6.1	5.9	7.8	7.6	9.4	6.8	7.2	6.7
Responses	190	191	192	191	173	190	190	190	192	192	190