

Cambridgeshire Community Services NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Cambridgeshire Community Services NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Cambridgeshire Community Services NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

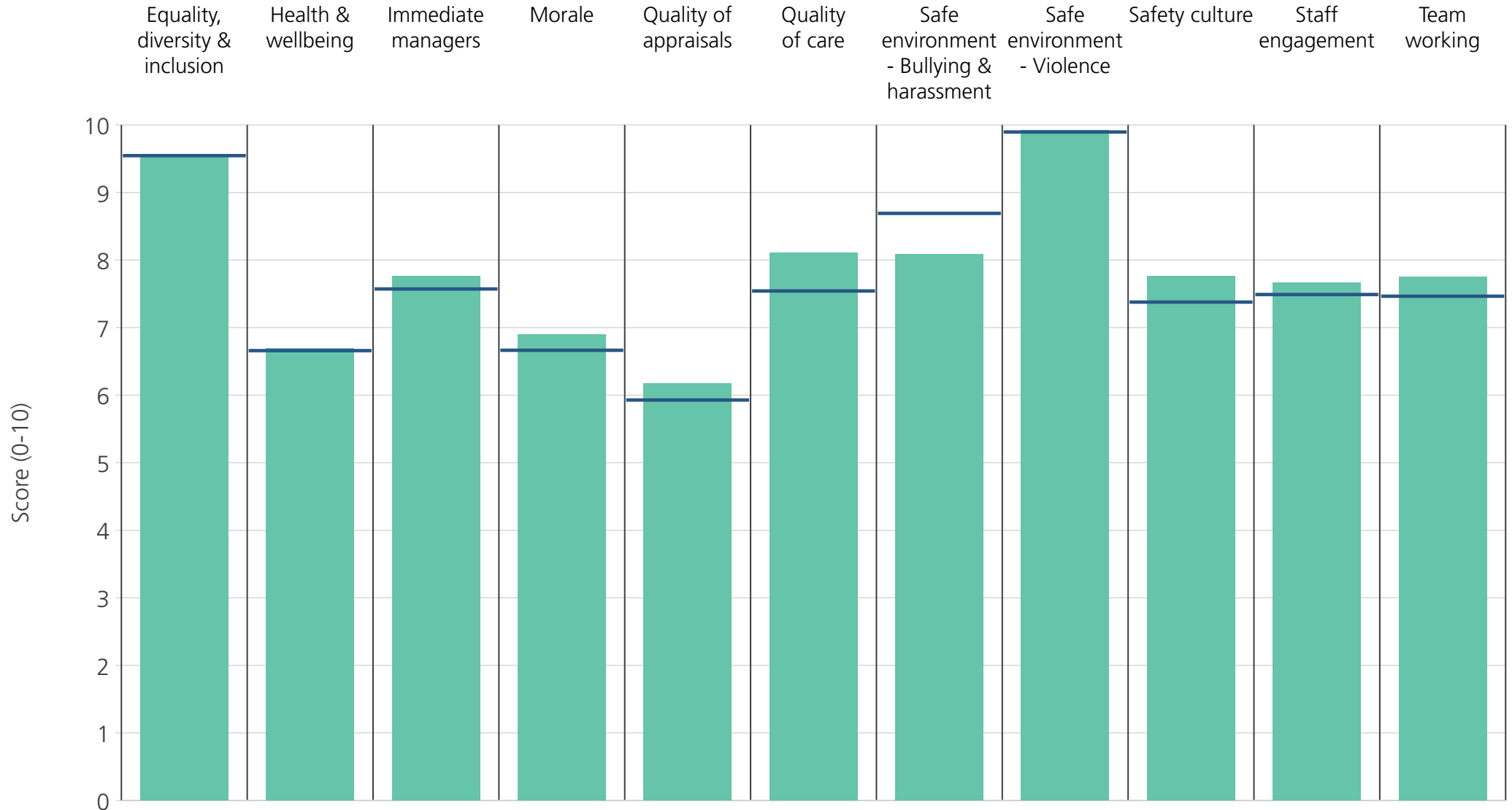
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



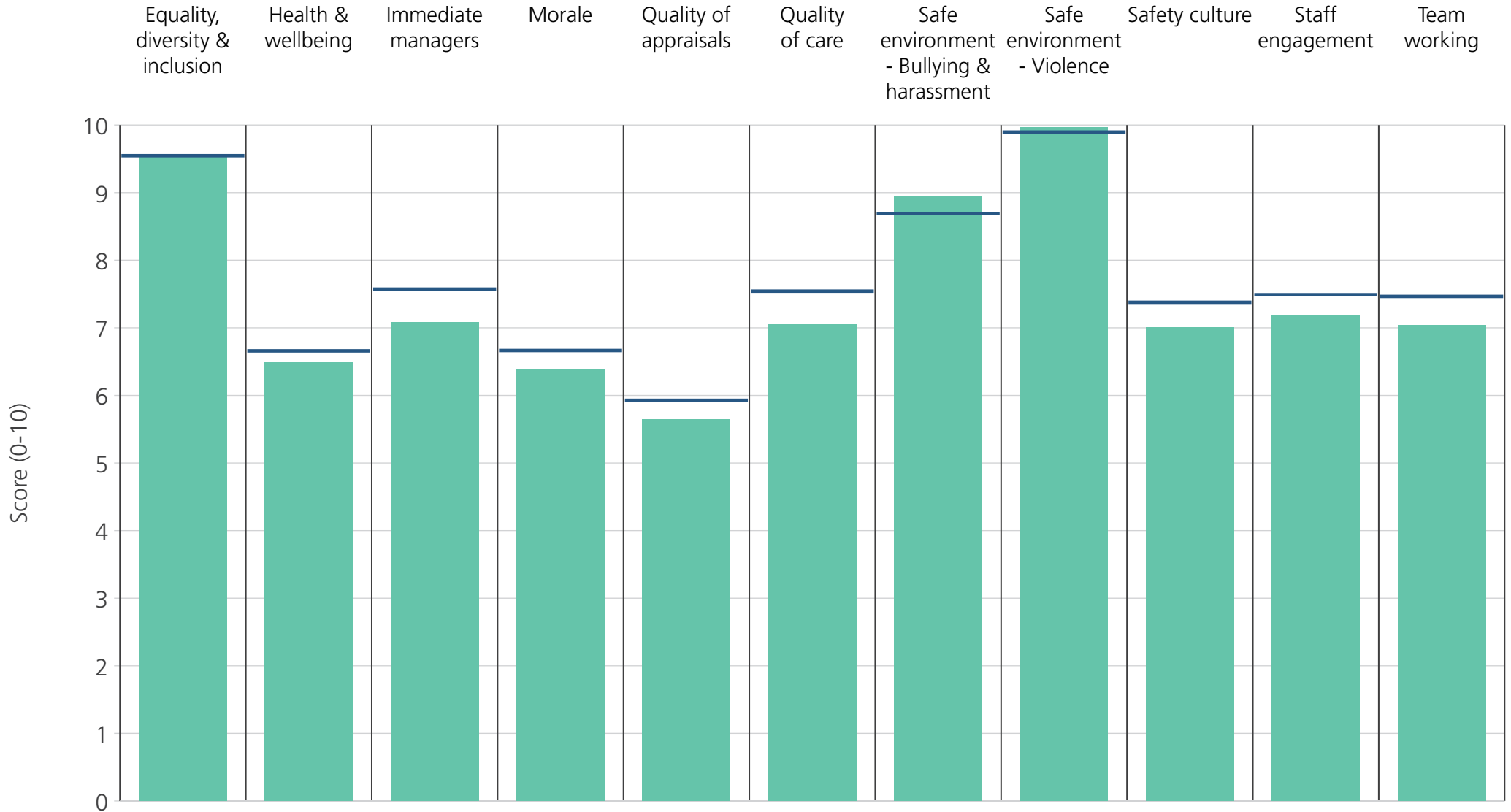
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

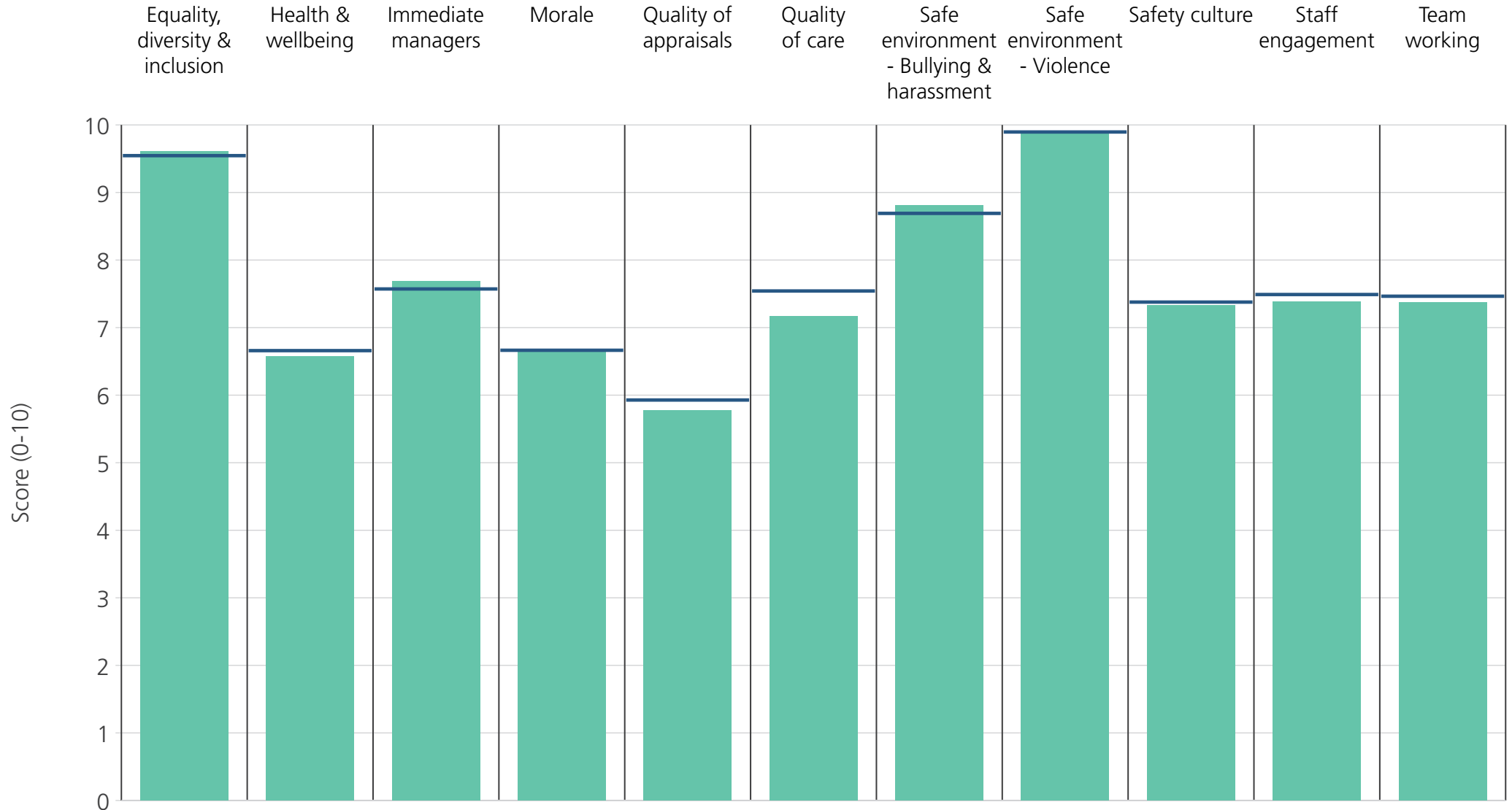
Cambridgeshire Community Services NHS Trust
2019 NHS Staff Survey Results



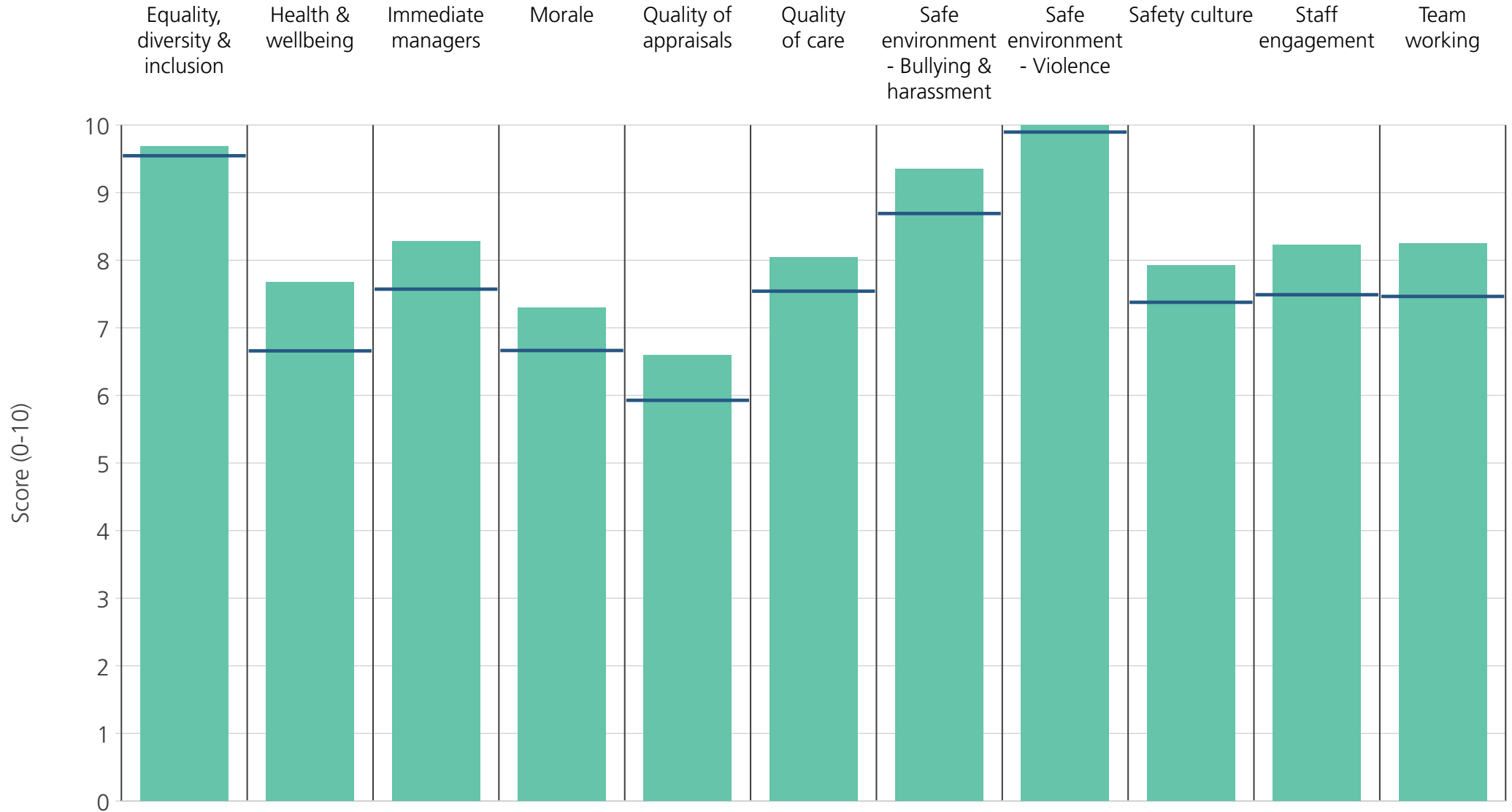
Directorate	9.5	6.7	7.8	6.9	6.2	8.1	8.1	9.9	7.8	7.7	7.8
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	283	287	285	283	257	272	287	285	285	287	285



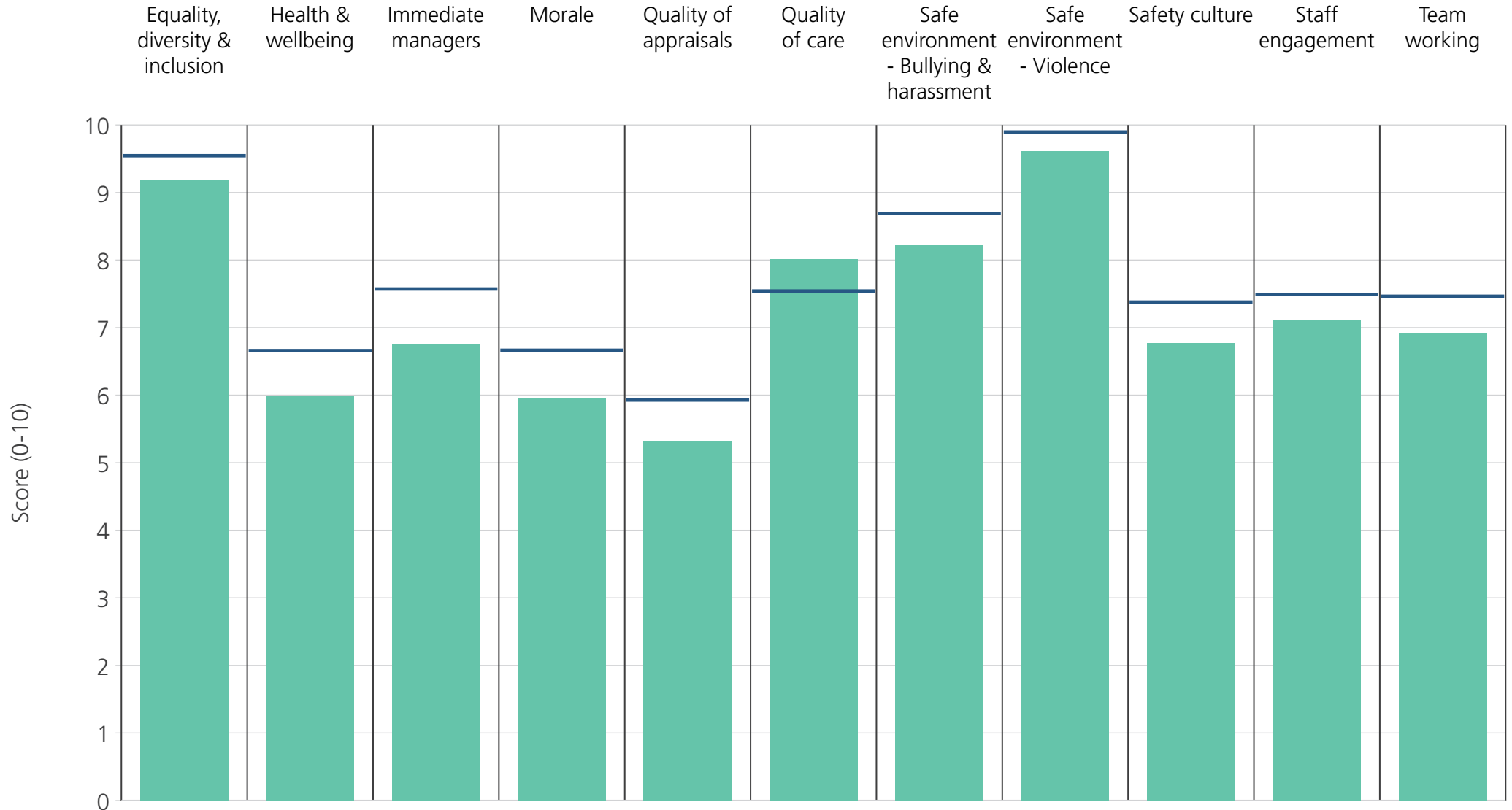
Directorate	9.5	6.5	7.1	6.4	5.6	7.1	8.9	10.0	7.0	7.2	7.0
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	219	220	221	220	198	207	218	219	220	223	214



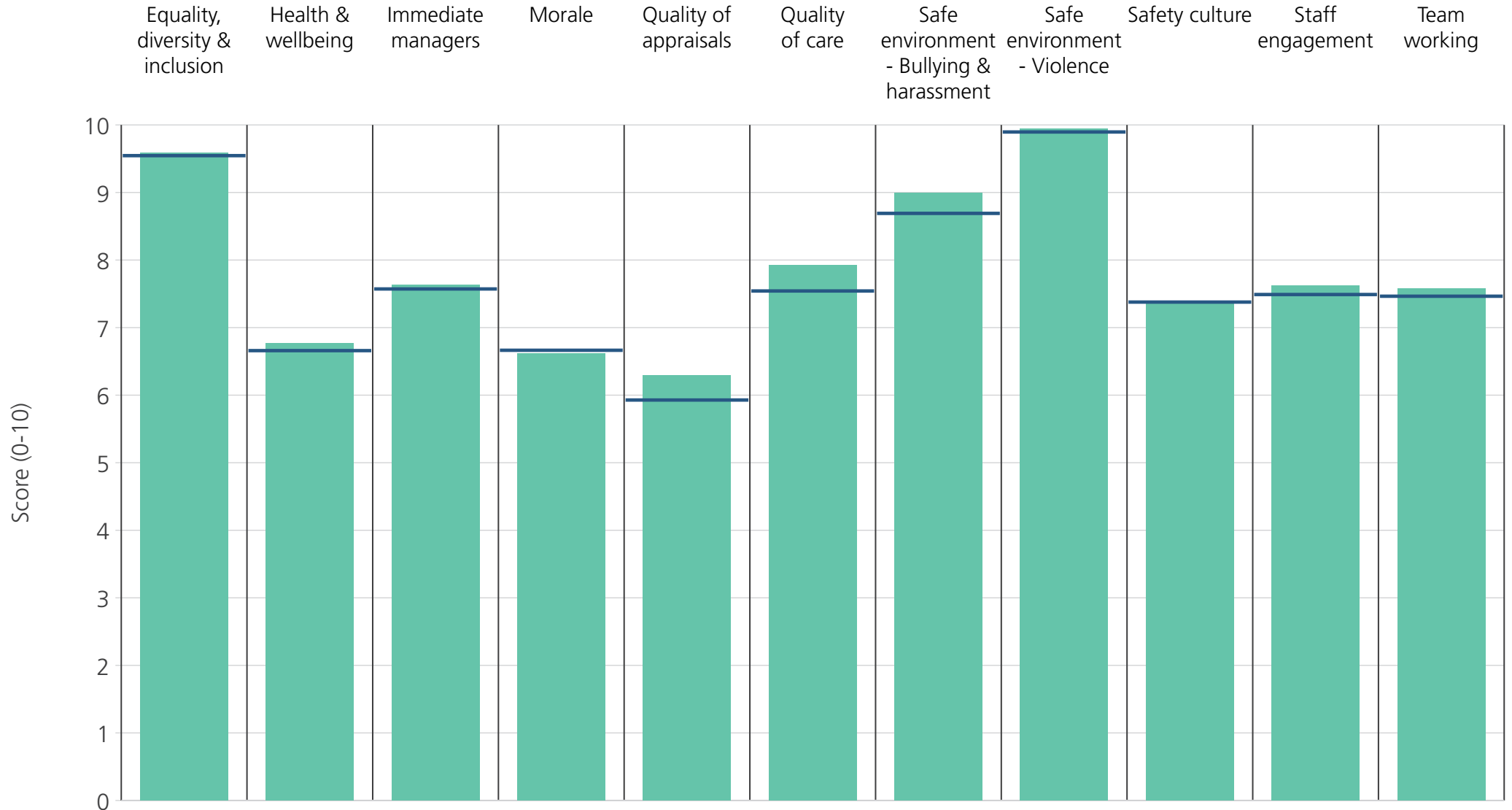
Directorate	9.6	6.6	7.7	6.7	5.8	7.2	8.8	9.9	7.3	7.4	7.4
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	463	465	464	460	427	445	460	460	465	465	456



Directorate	9.7	7.7	8.3	7.3	6.6	8.0	9.4	10.0	7.9	8.2	8.3
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	137	137	137	137	125	48	136	136	136	137	135



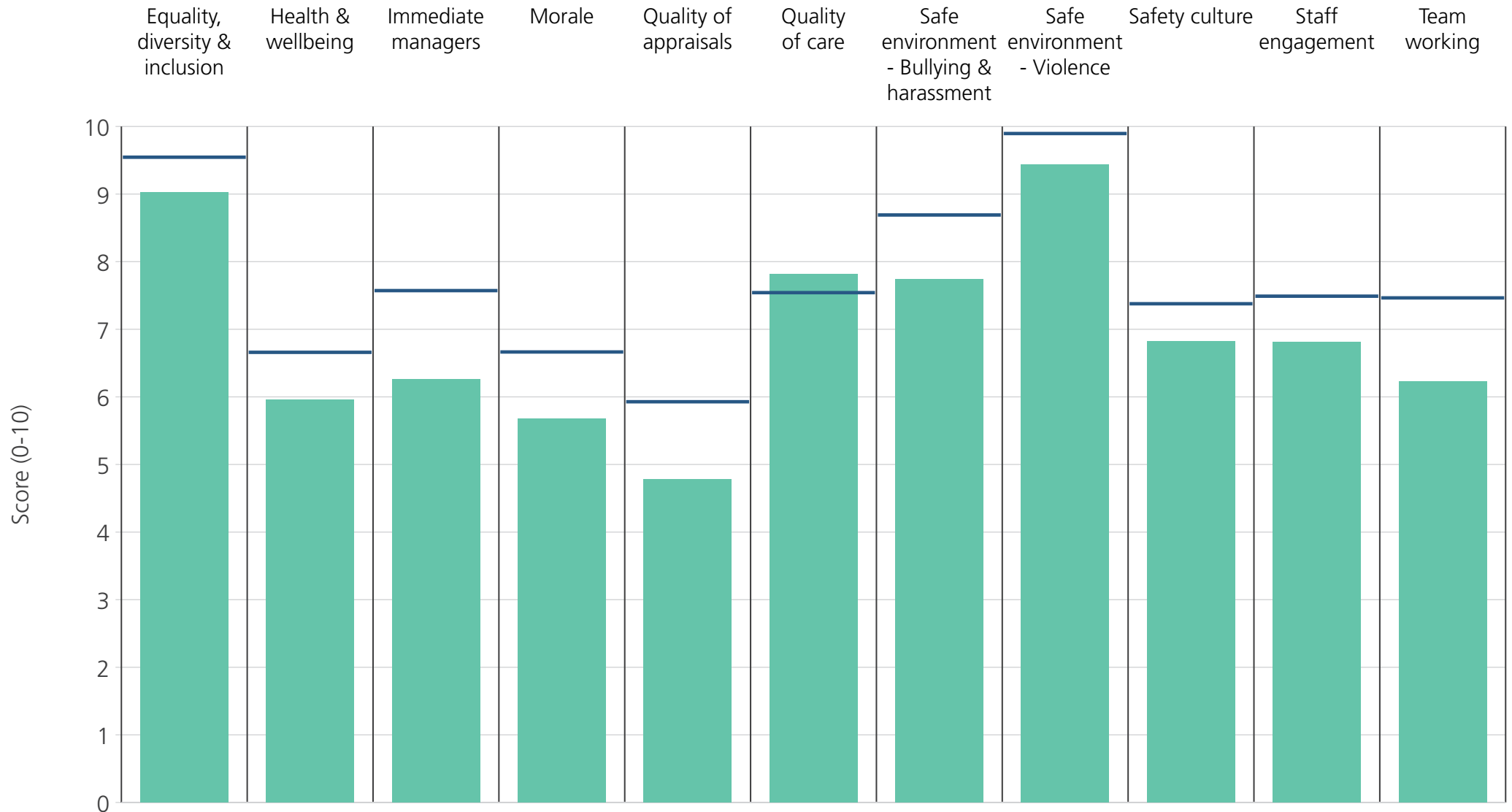
Directorate	9.2	6.0	6.7	6.0	5.3	8.0	8.2	9.6	6.8	7.1	6.9
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	124	126	126	125	103	115	126	125	126	127	126



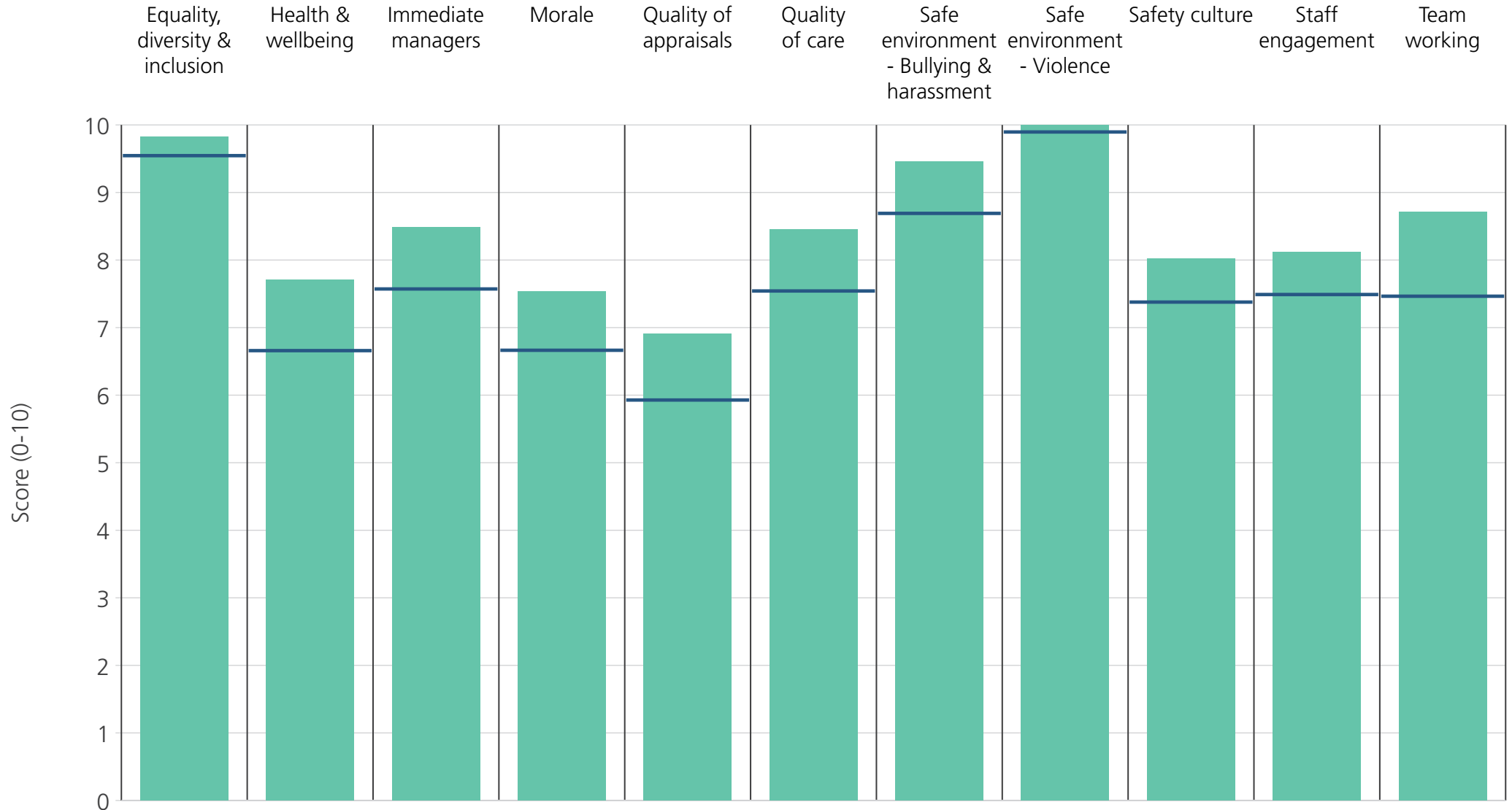
Directorate	9.6	6.8	7.6	6.6	6.3	7.9	9.0	9.9	7.4	7.6	7.6
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	114	116	117	116	106	104	116	116	116	119	118

Directorates 2

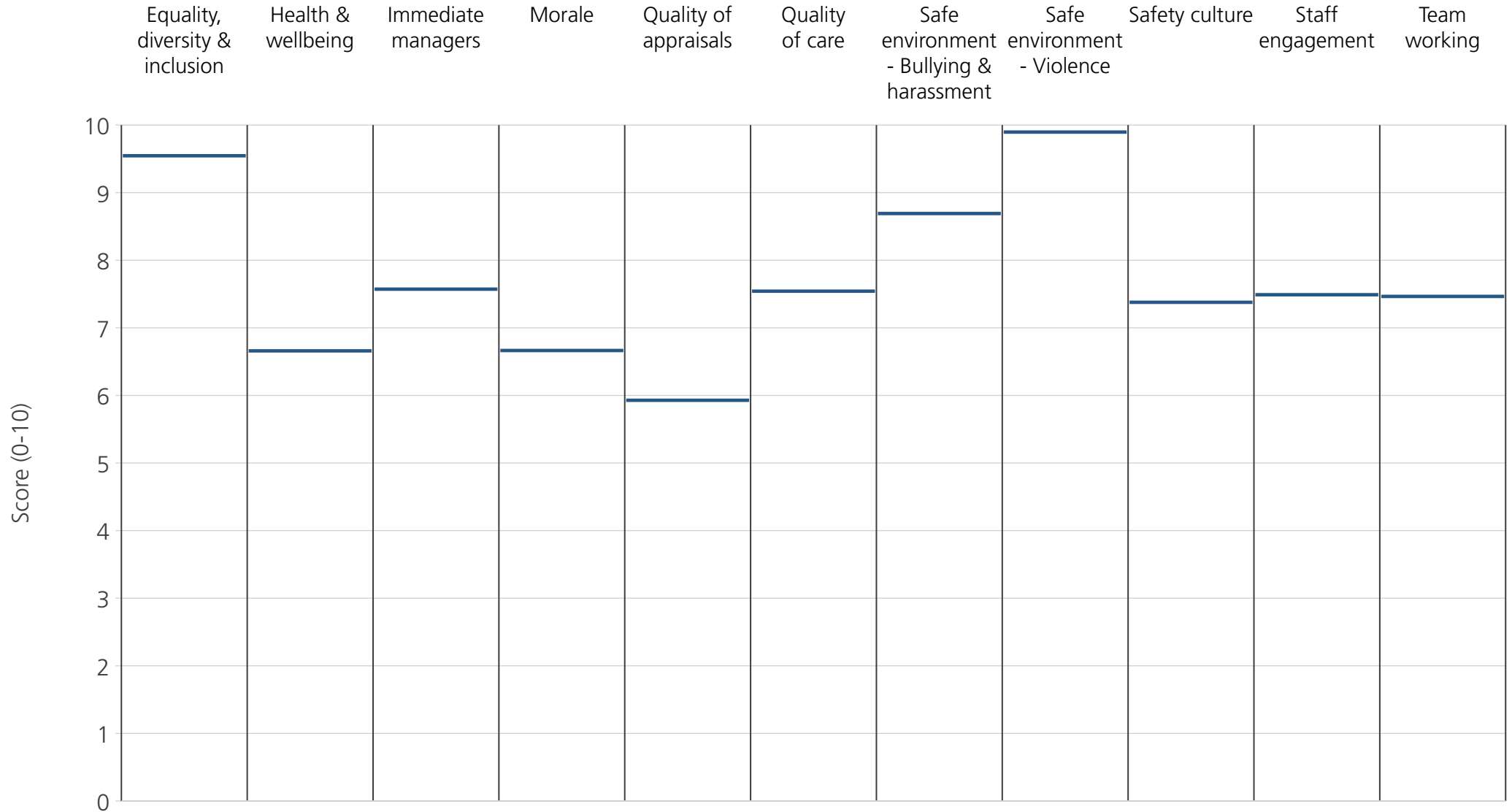
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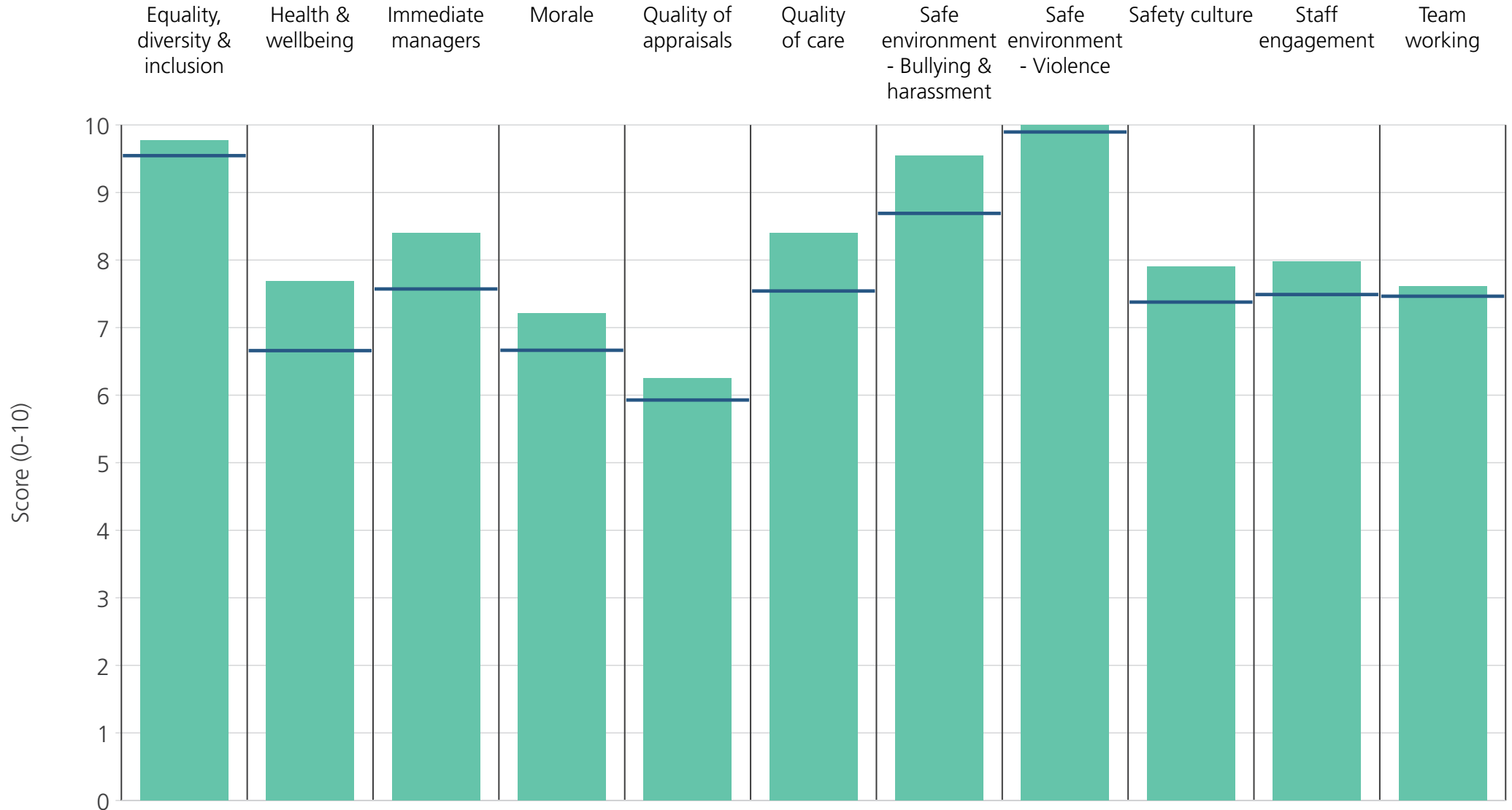
Directorate	9.0	6.0	6.3	5.7	4.8	7.8	7.7	9.4	6.8	6.8	6.2
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	60	62	61	61	50	60	62	62	62	62	61



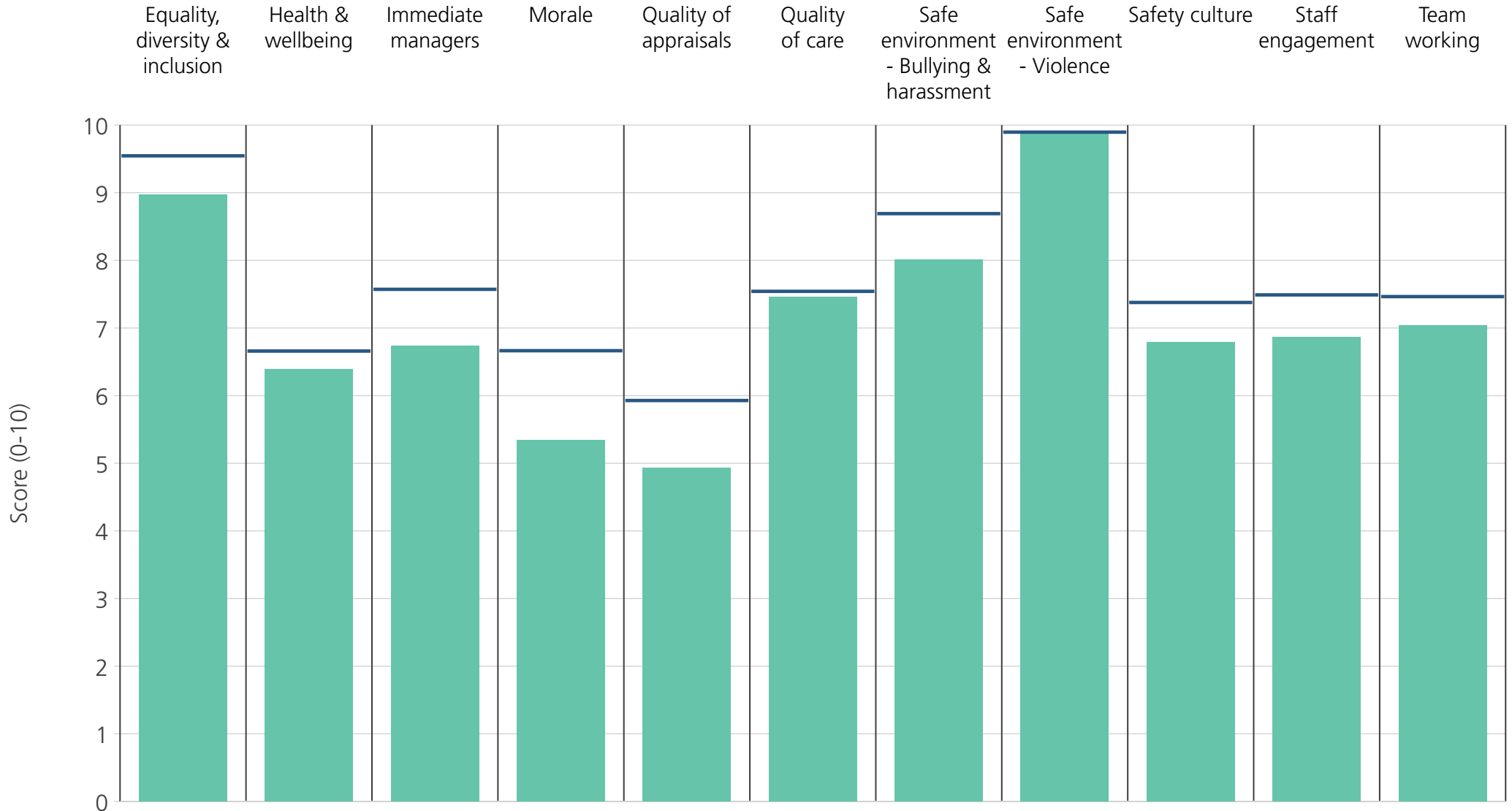
Directorate	9.8	7.7	8.5	7.5	6.9	8.5	9.5	10.0	8.0	8.1	8.7
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	37	37	37	37	34	37	37	37	37	37	37



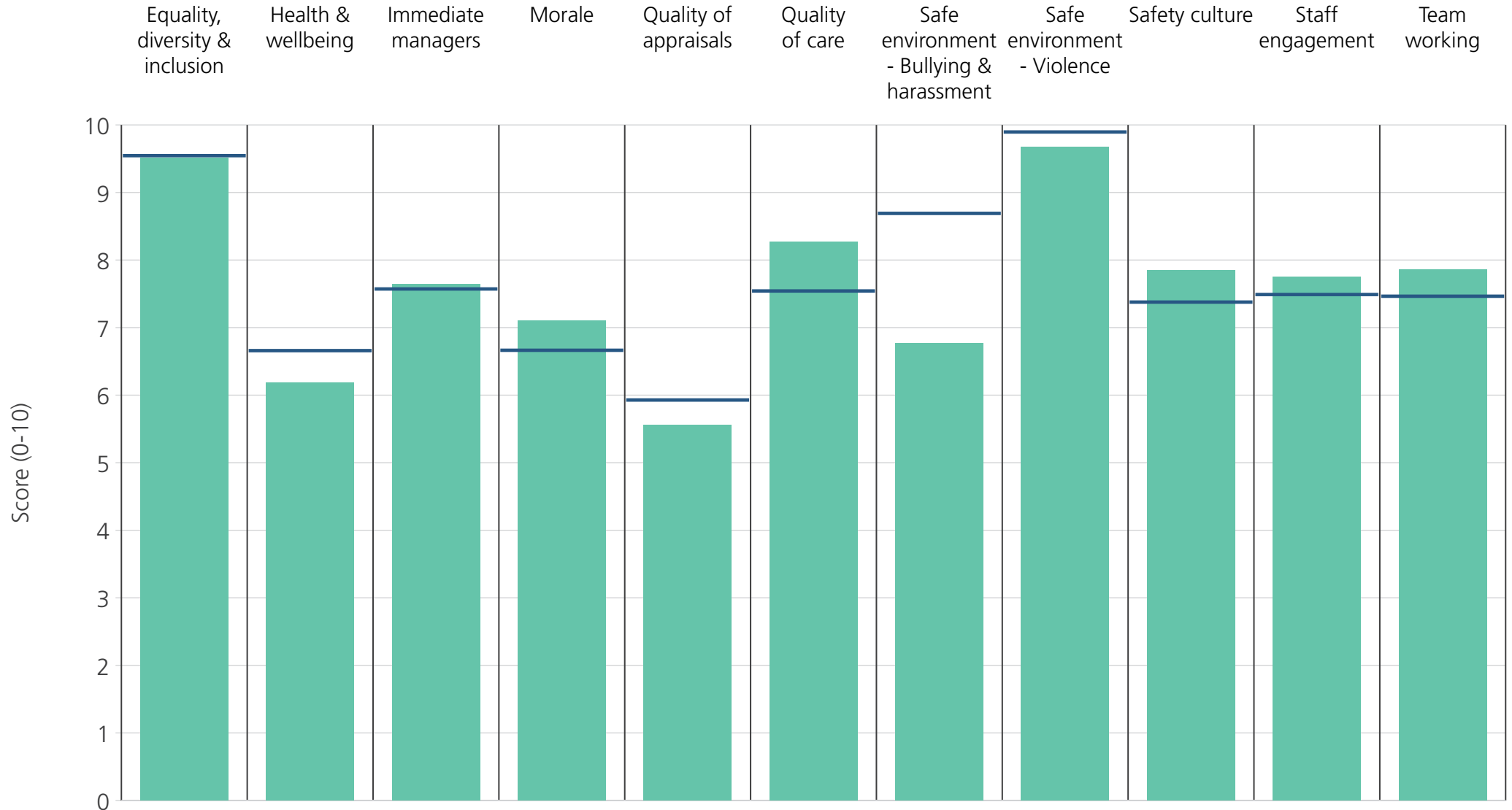
Directorate	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	3	3	3	3	2	3	3	3	3	3	3



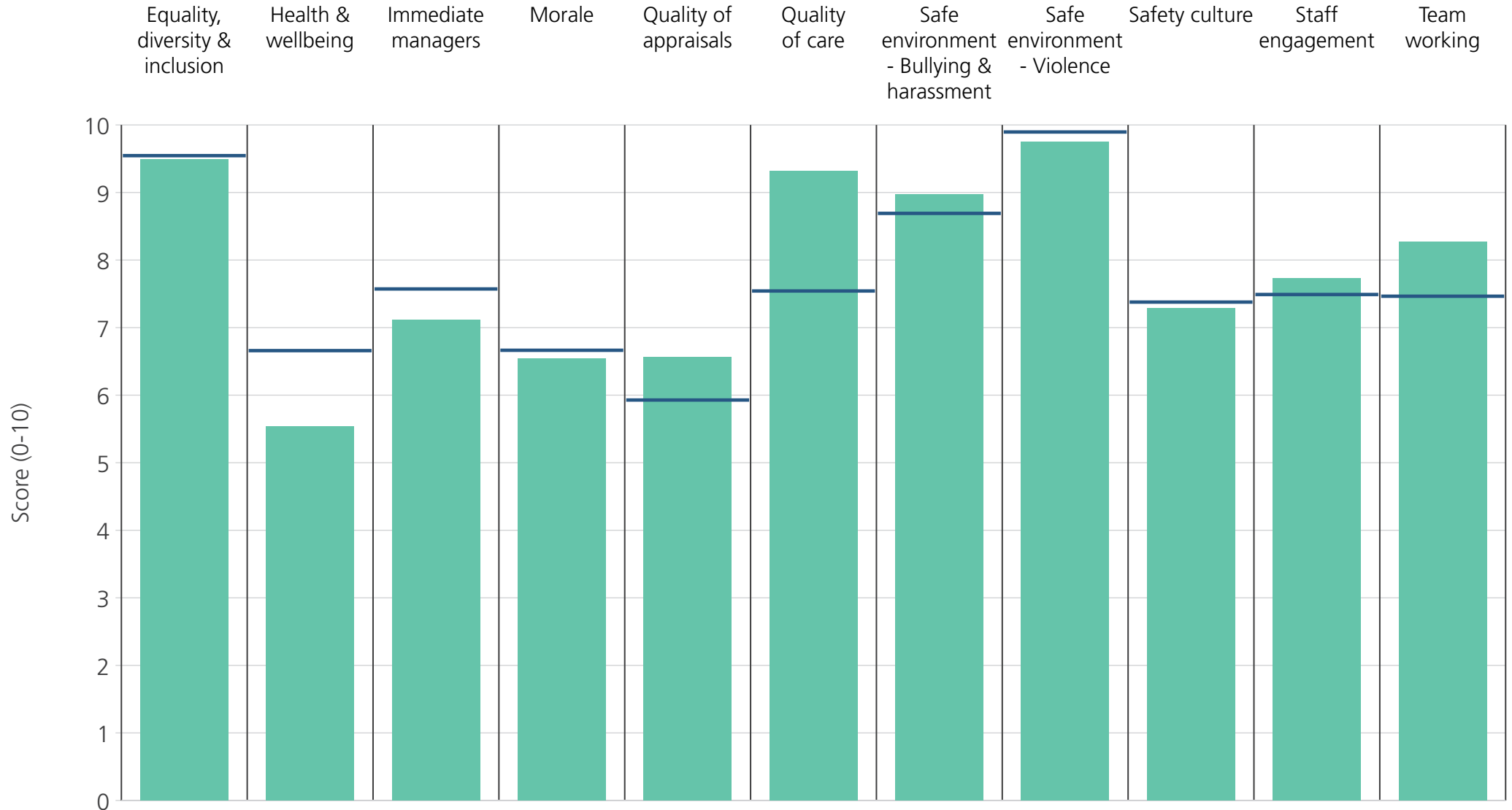
Directorate	9.8	7.7	8.4	7.2	6.3	8.4	9.5	10.0	7.9	8.0	7.6
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	22	22	22	22	22	12	22	22	22	22	22



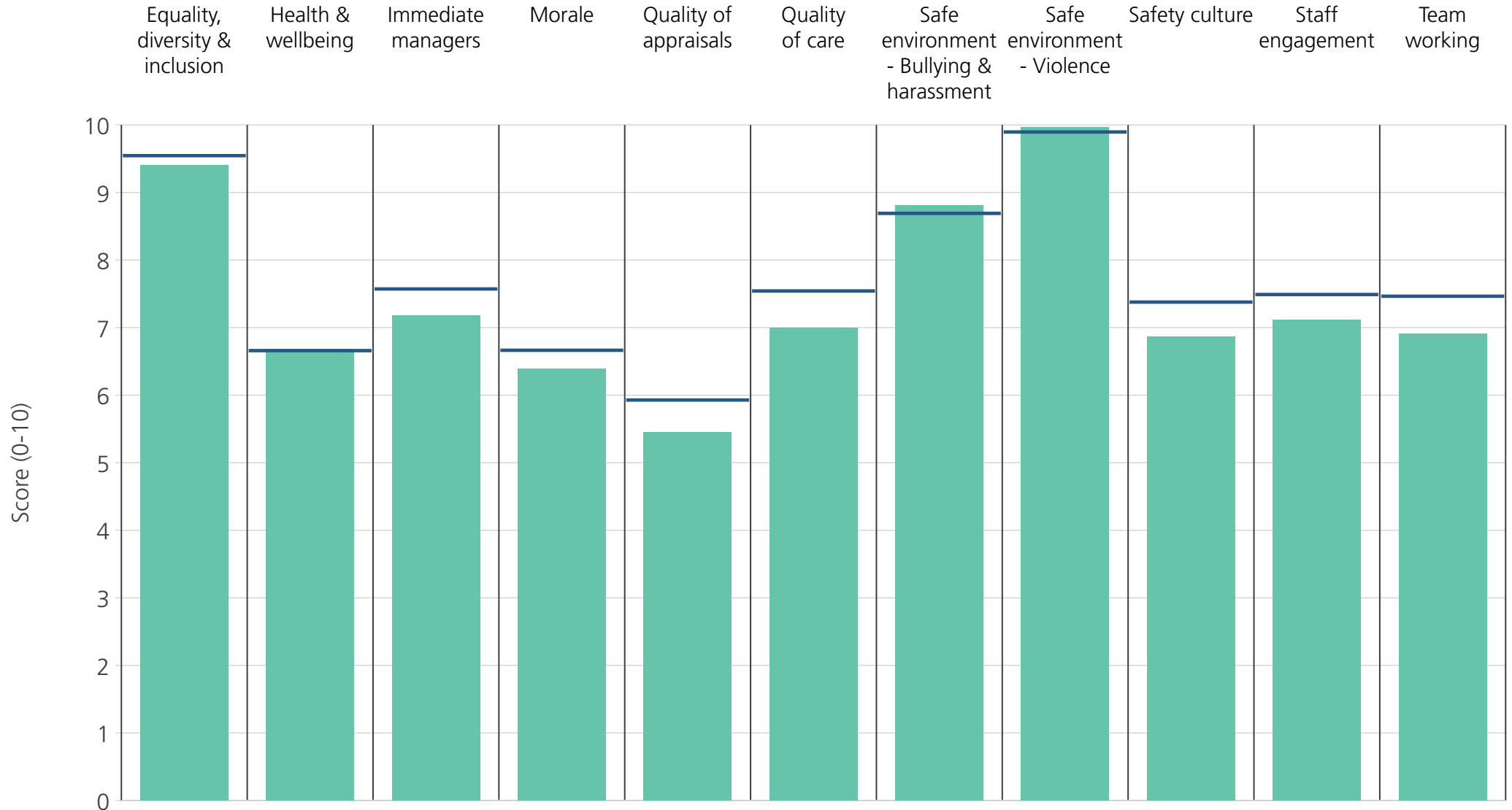
Directorate	9.0	6.4	6.7	5.3	4.9	7.5	8.0	9.9	6.8	6.9	7.0
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	26	26	27	26	18	20	26	25	26	27	27



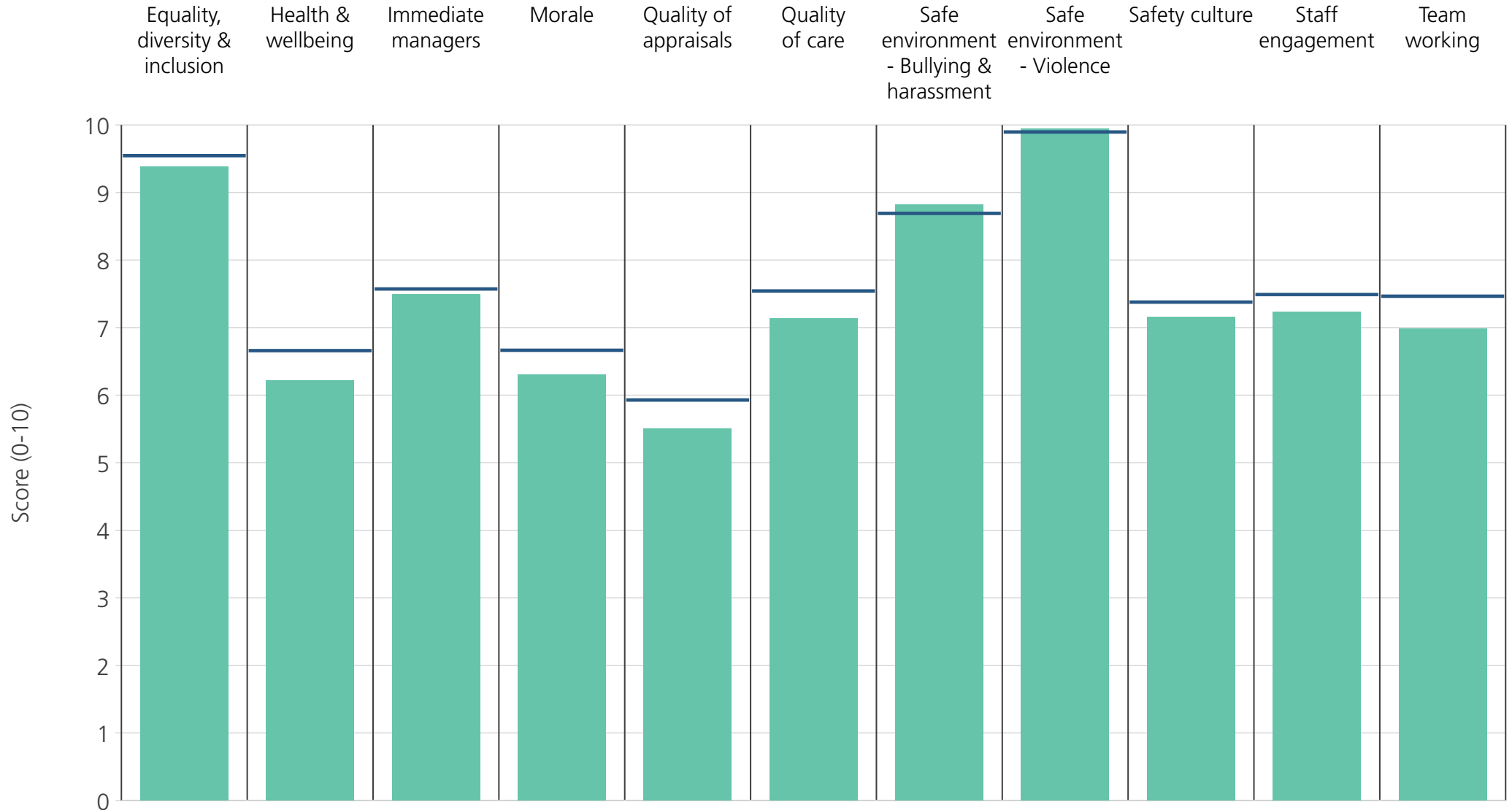
Directorate	9.5	6.2	7.6	7.1	5.6	8.3	6.8	9.7	7.8	7.7	7.9
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	50	53	53	52	43	51	52	51	52	53	53



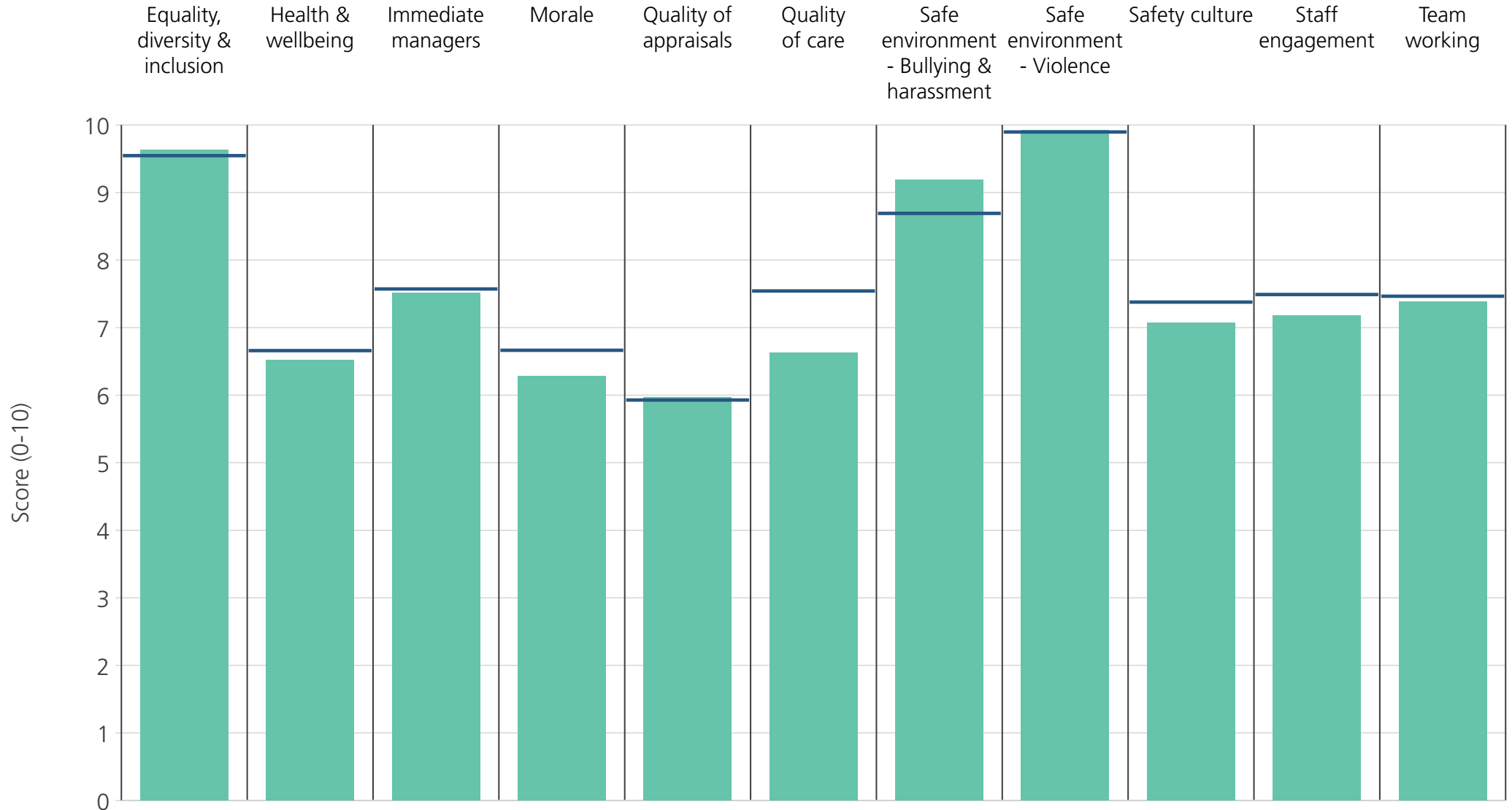
Directorate	9.5	5.5	7.1	6.5	6.6	9.3	9.0	9.7	7.3	7.7	8.3
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	13	13	13	13	12	11	13	13	13	13	13



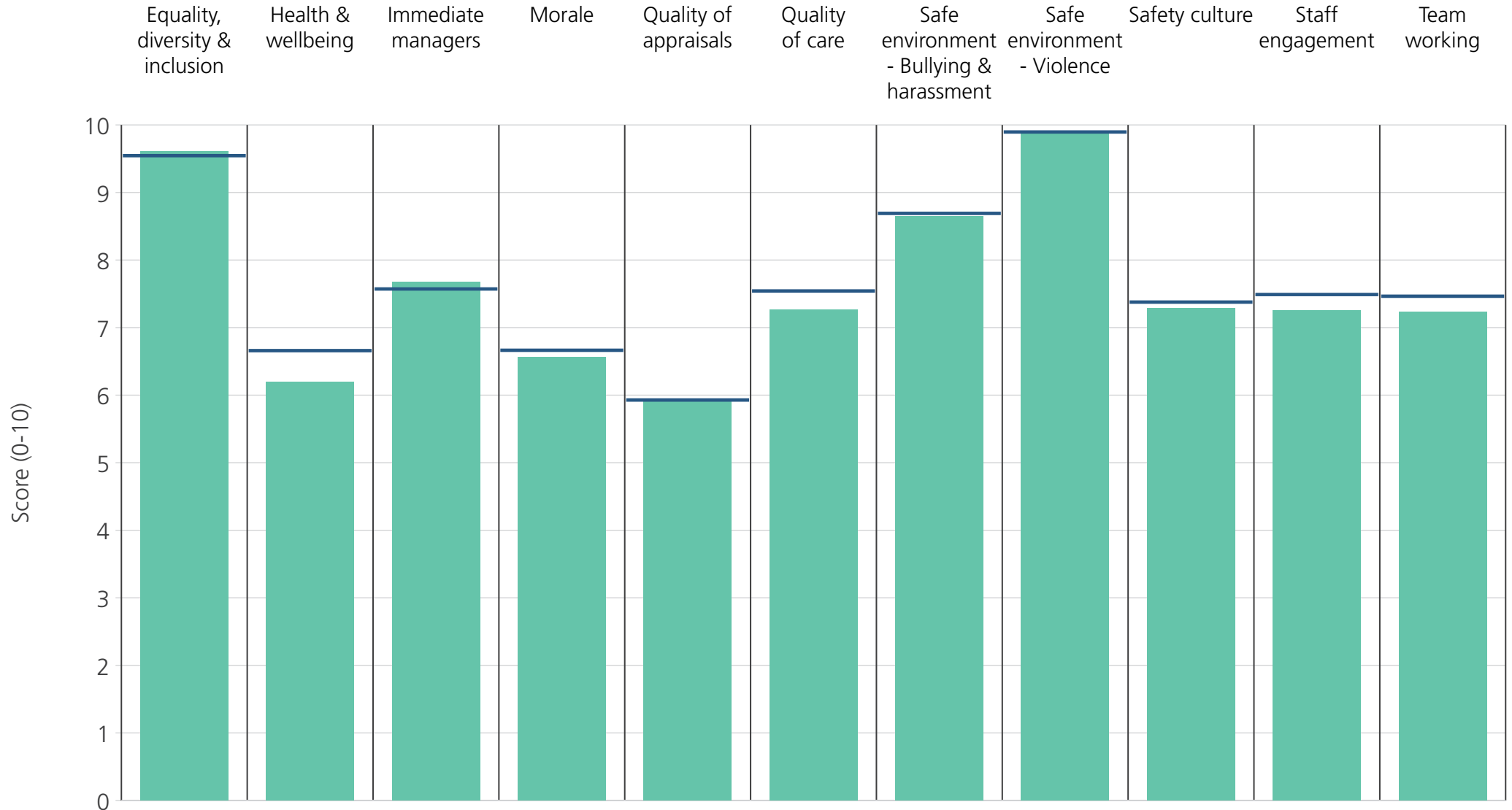
Directorate	9.4	6.7	7.2	6.4	5.5	7.0	8.8	10.0	6.9	7.1	6.9
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	100	101	102	101	93	95	101	101	101	104	100



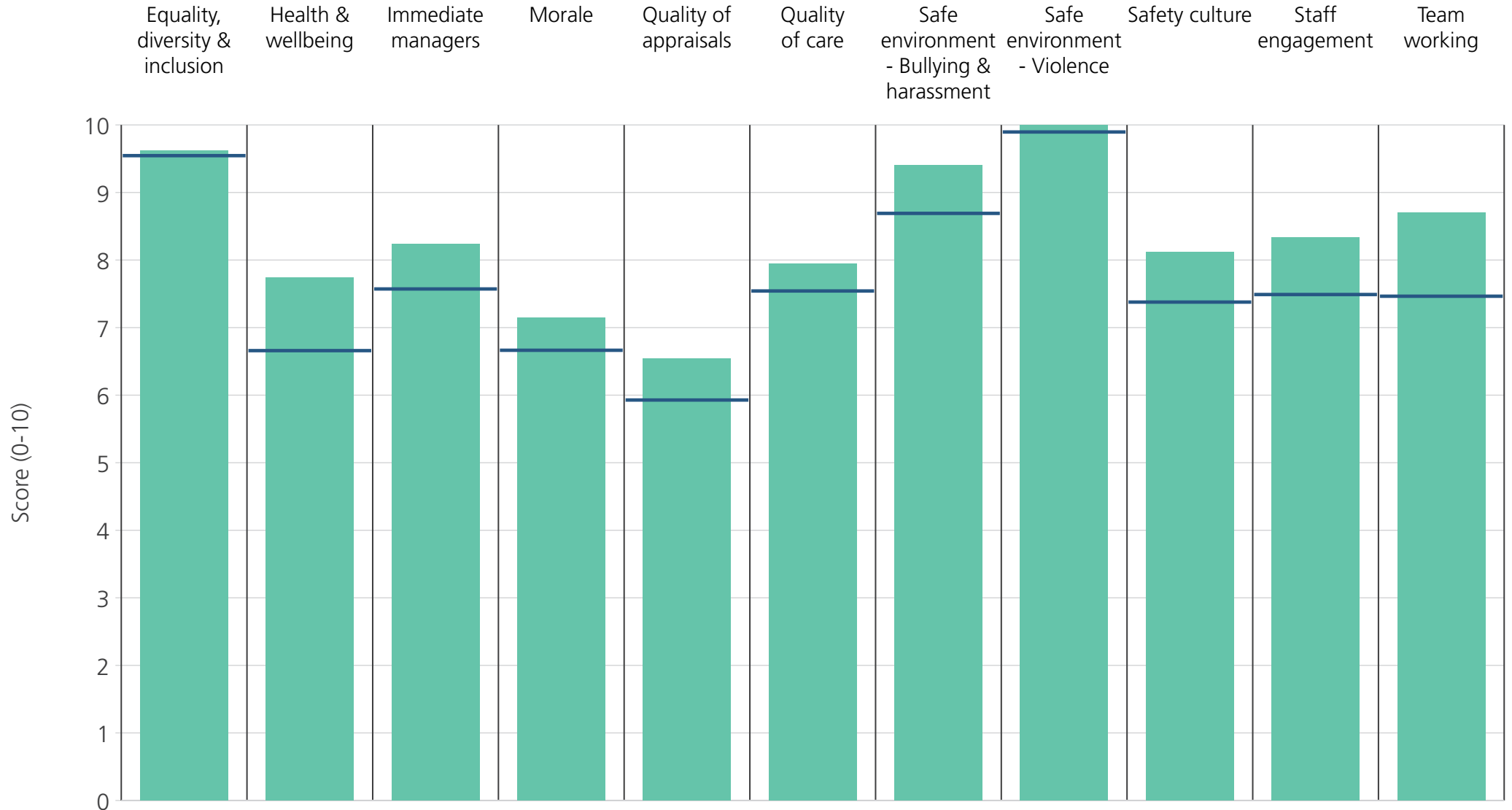
Directorate	9.4	6.2	7.5	6.3	5.5	7.1	8.8	9.9	7.2	7.2	7.0
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	121	121	121	121	107	108	119	121	121	121	117



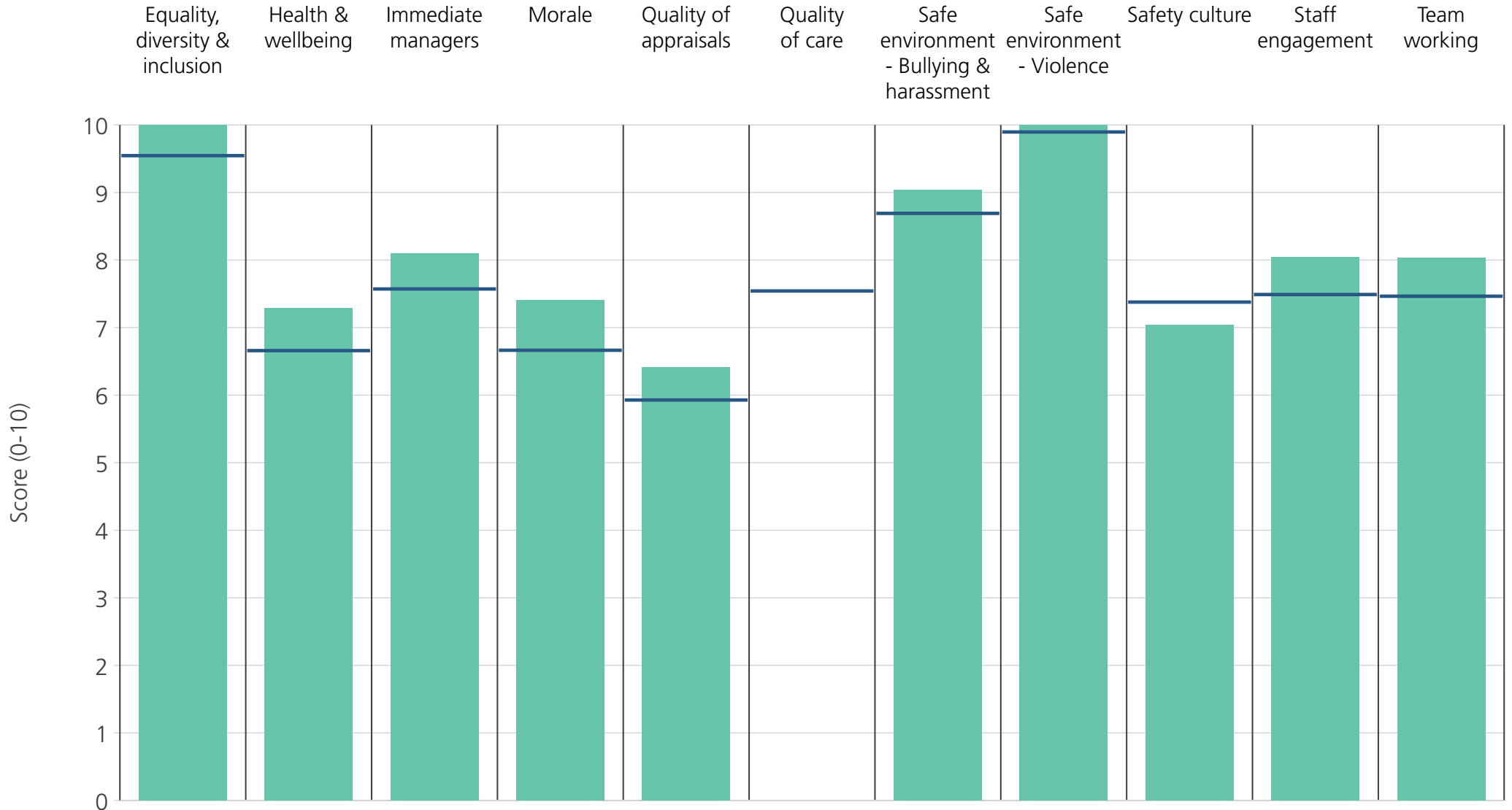
Directorate	9.6	6.5	7.5	6.3	6.0	6.6	9.2	9.9	7.1	7.2	7.4
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	45	45	45	45	44	41	45	45	45	45	44



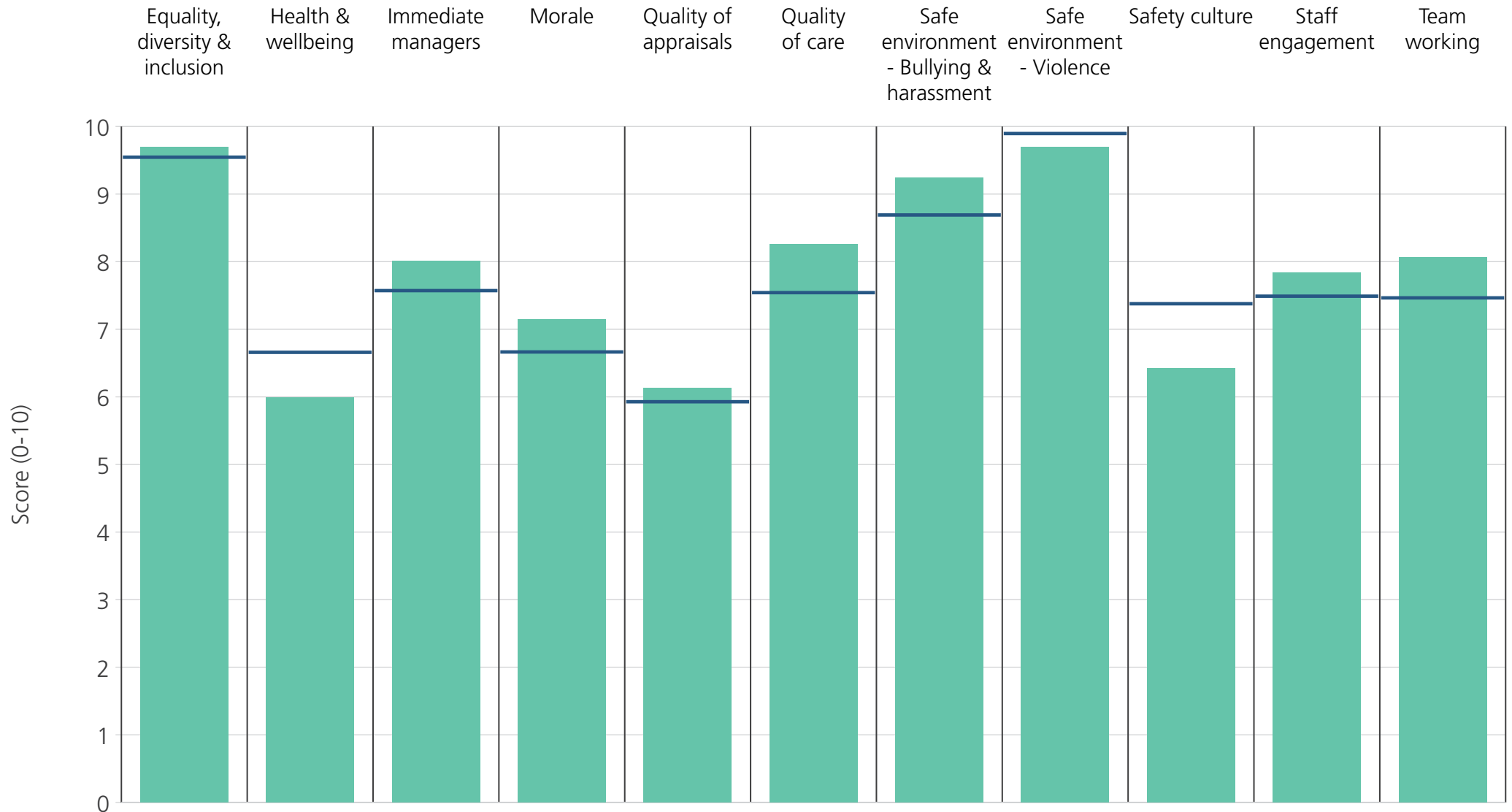
Directorate	9.6	6.2	7.7	6.6	5.9	7.3	8.6	9.9	7.3	7.3	7.2
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	194	194	194	191	179	190	193	191	194	194	189



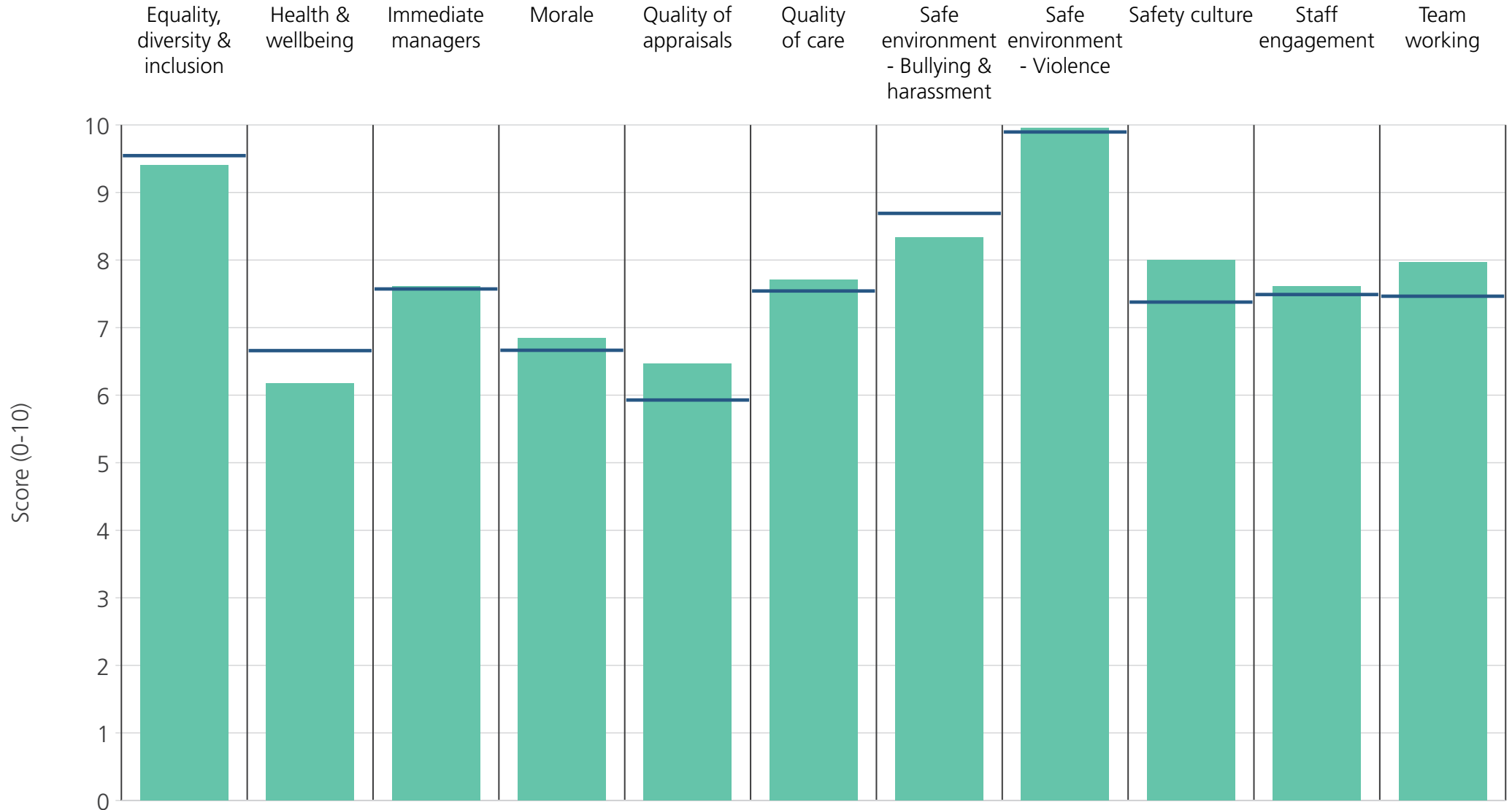
Directorate	9.6	7.7	8.2	7.2	6.5	7.9	9.4	10.0	8.1	8.3	8.7
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	50	50	50	50	47	14	50	50	50	50	50



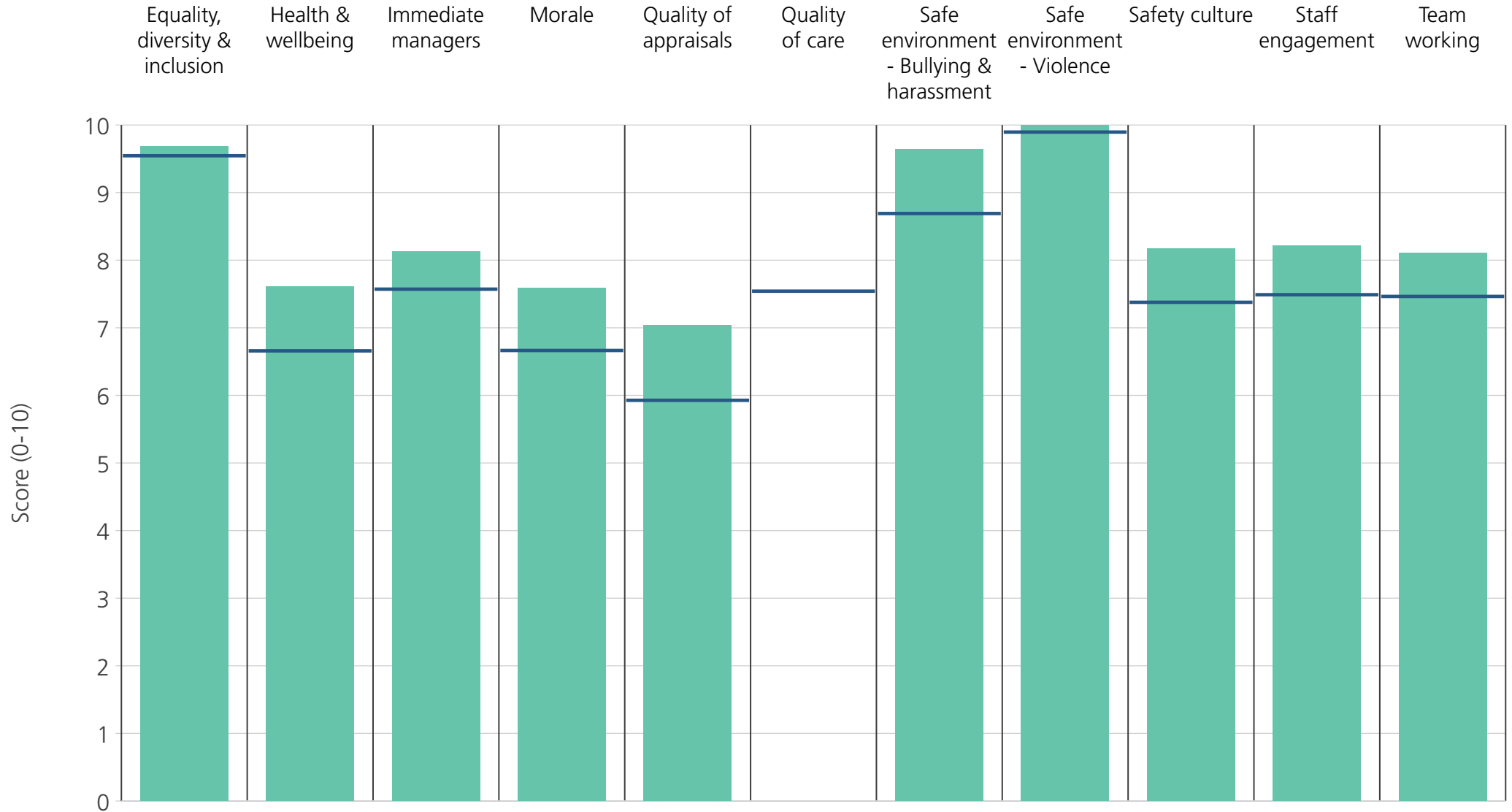
Directorate	10.0	7.3	8.1	7.4	6.4		9.0	10.0	7.0	8.0	8.0
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	19	19	19	19	16	7	19	18	19	19	19



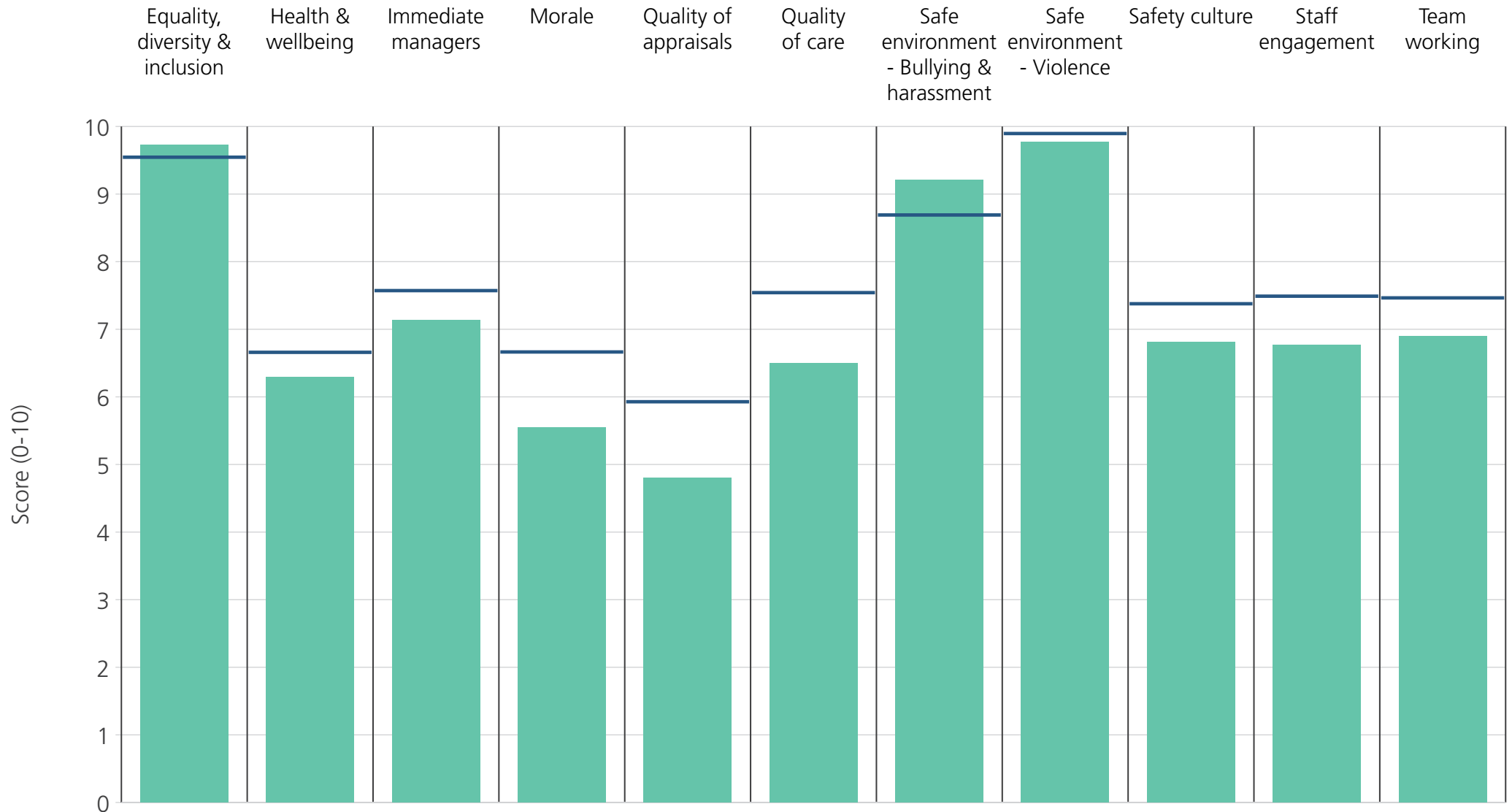
Directorate	9.7	6.0	8.0	7.1	6.1	8.3	9.2	9.7	6.4	7.8	8.1
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	22	22	22	22	21	21	22	22	22	22	22



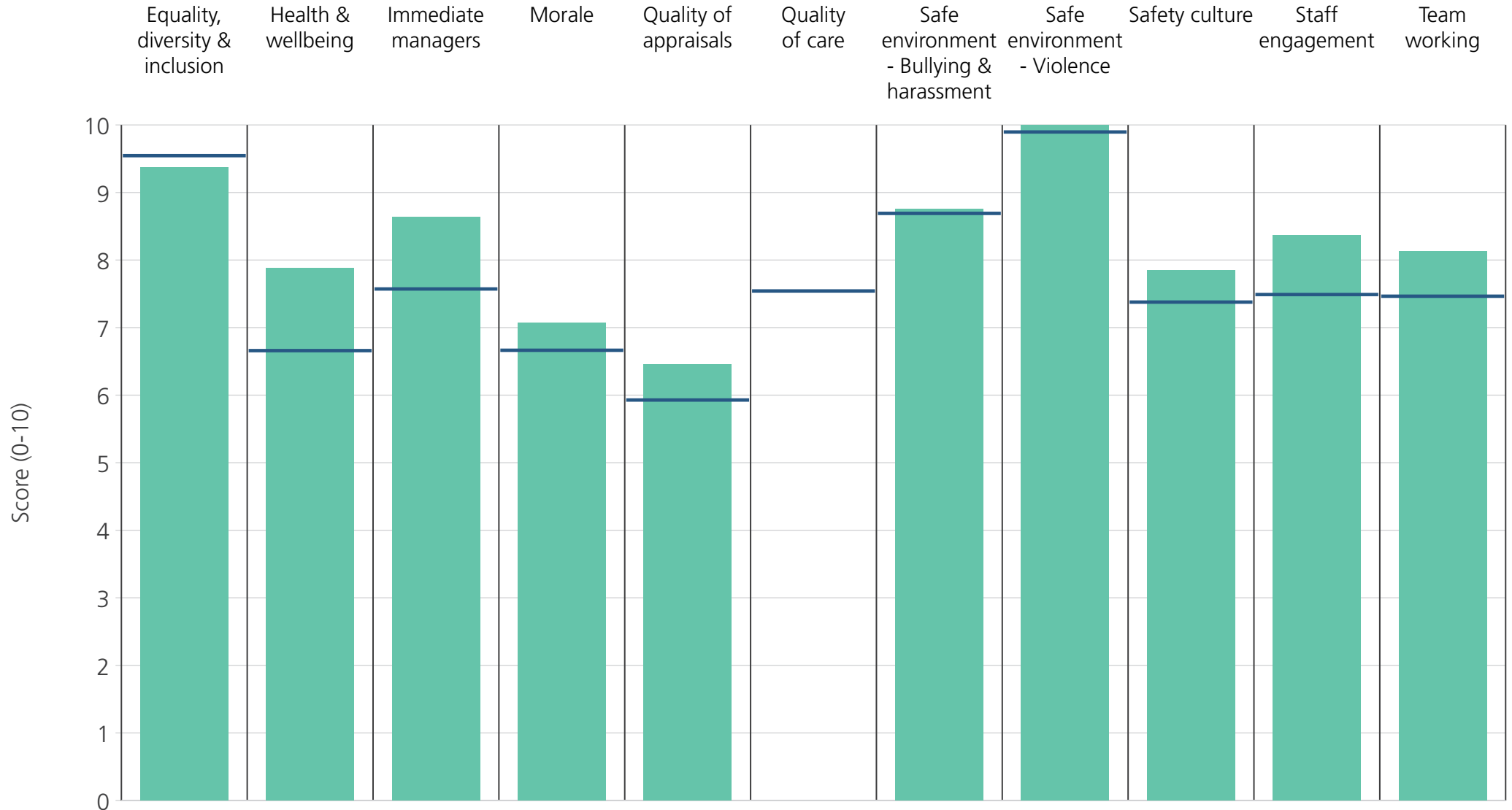
Directorate	9.4	6.2	7.6	6.8	6.5	7.7	8.3	10.0	8.0	7.6	8.0
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	73	73	73	72	64	69	74	73	72	73	72



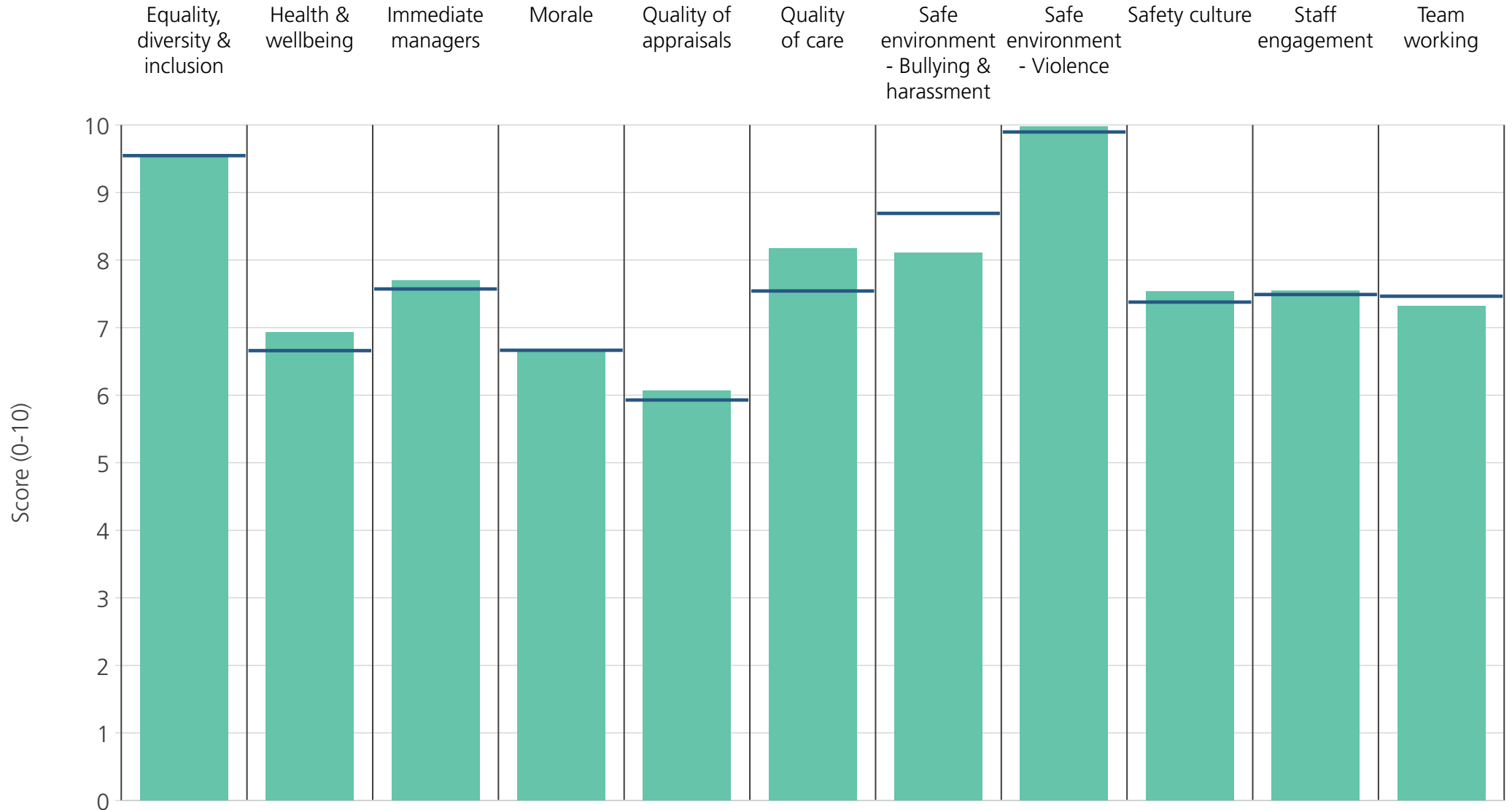
Directorate	9.7	7.6	8.1	7.6	7.0		9.6	10.0	8.2	8.2	8.1
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	29	29	29	29	27	7	28	29	28	29	27



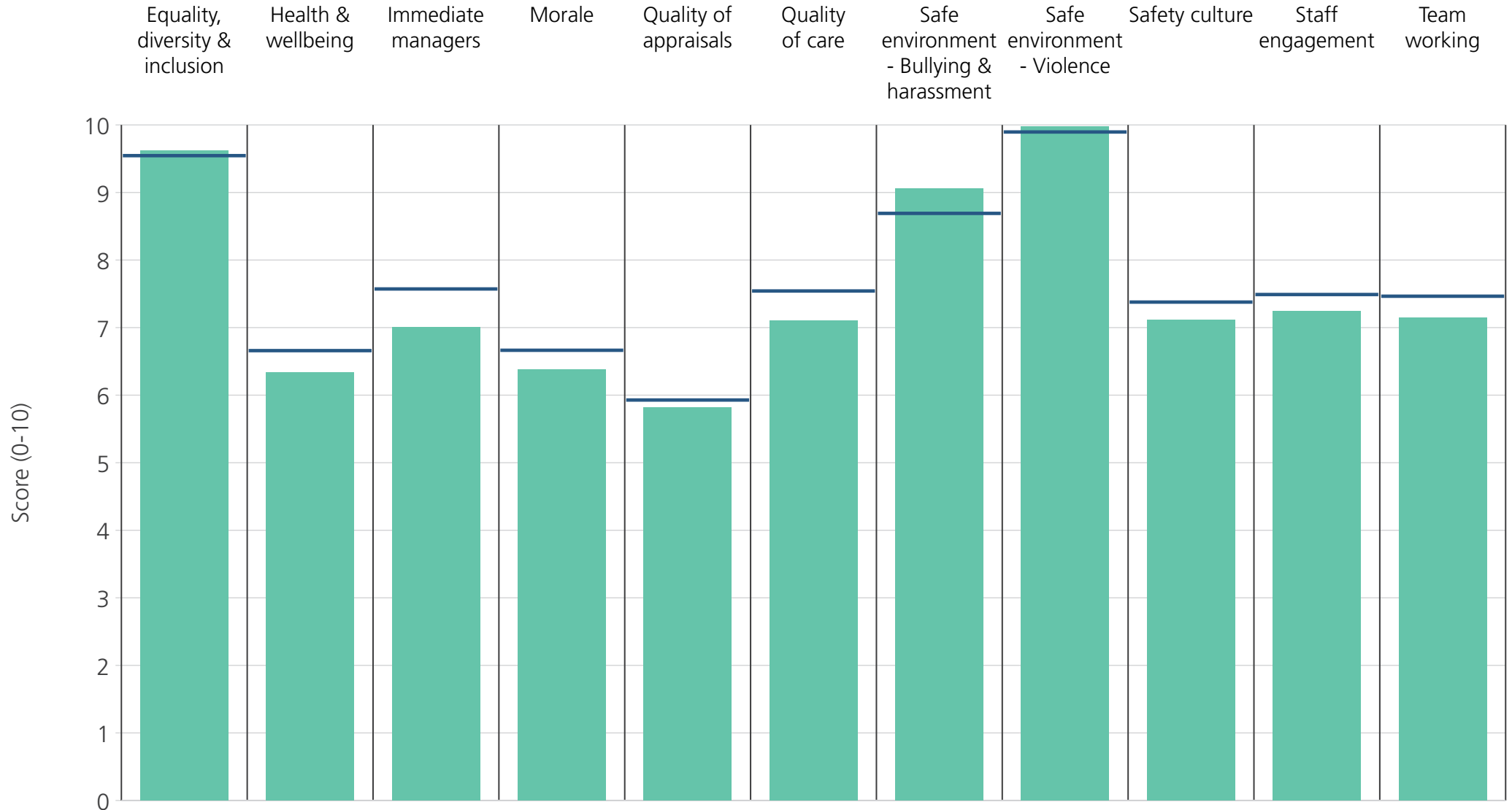
Directorate	9.7	6.3	7.1	5.6	4.8	6.5	9.2	9.8	6.8	6.8	6.9
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	36	37	37	37	36	35	36	37	37	37	37



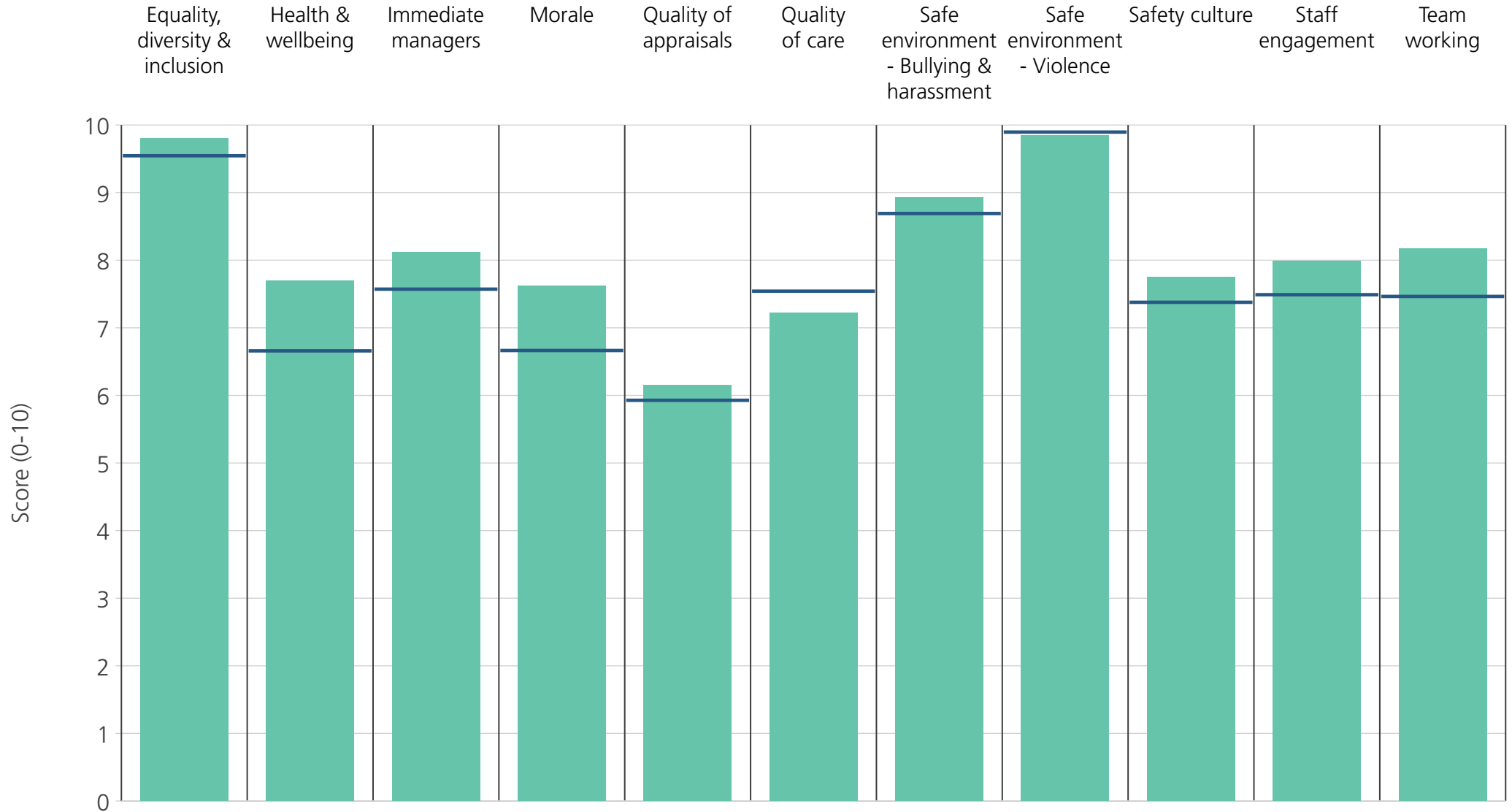
Directorate	9.4	7.9	8.6	7.1	6.5	7.5	8.8	10.0	7.8	8.4	8.1
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	16	16	16	16	12	7	16	16	16	16	16



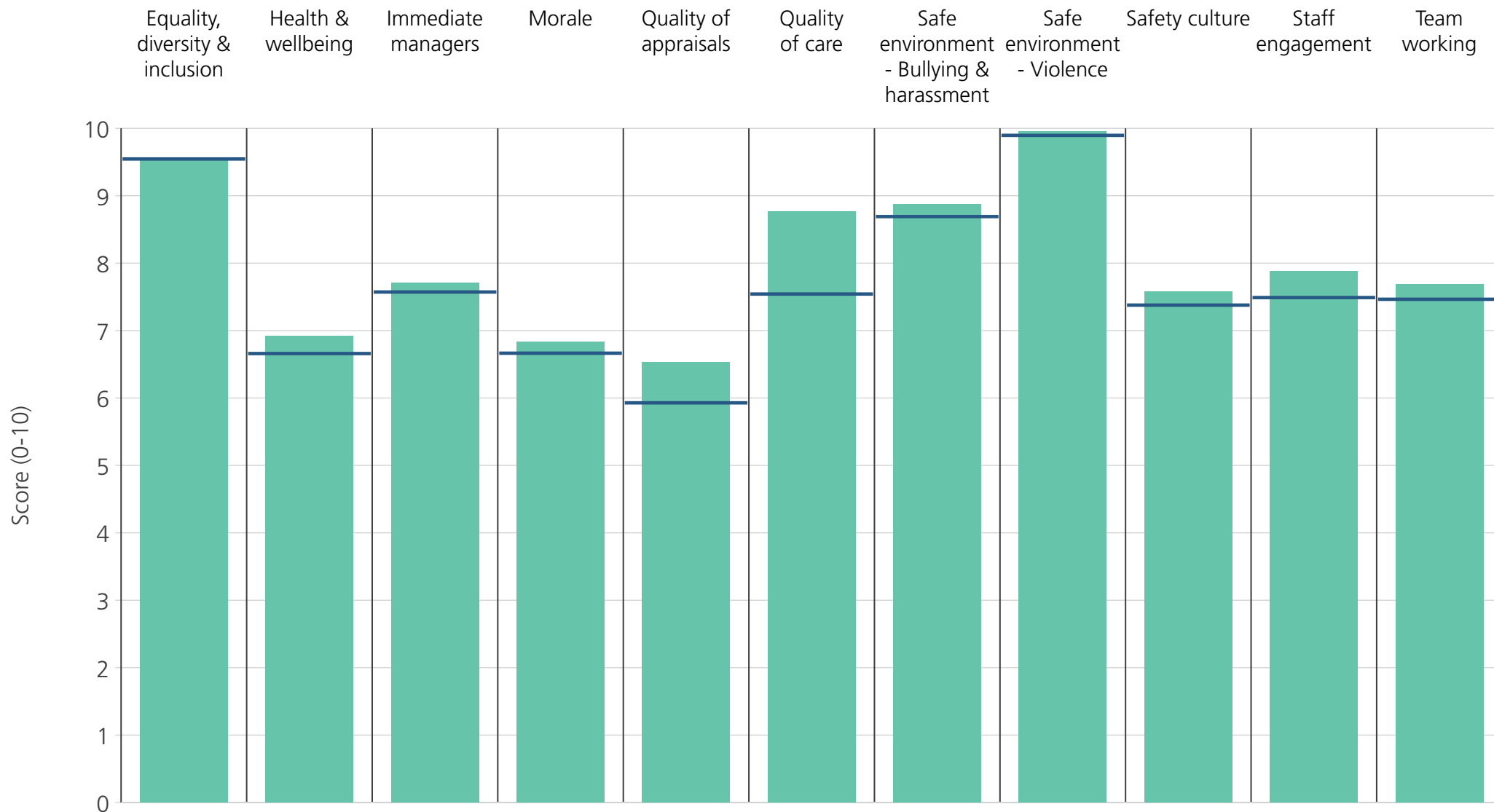
Directorate	9.6	6.9	7.7	6.7	6.1	8.2	8.1	10.0	7.5	7.5	7.3
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	124	125	123	123	117	116	125	125	125	125	124



Directorate	9.6	6.3	7.0	6.4	5.8	7.1	9.1	10.0	7.1	7.2	7.1
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	119	119	119	119	105	112	117	118	119	119	114



Directorate	9.8	7.7	8.1	7.6	6.2	7.2	8.9	9.8	7.7	8.0	8.2
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	112	113	112	111	105	112	112	111	113	113	113



Directorate	9.6	6.9	7.7	6.8	6.5	8.8	8.9	10.0	7.6	7.9	7.7
Your org	9.5	6.7	7.6	6.7	5.9	7.5	8.7	9.9	7.4	7.5	7.5
Responses	69	71	72	71	62	63	71	71	71	74	74