

NHS Devon CCG

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3	North & East Locality	26
Themes – Directorates 1	4	Nursing & Quality	27
Board Secretary	5	Plymouth Locality	28
Business Intelligence	6	Primary Care	29
Chief Operating Officer	7	STP & PMO	30
Commissioning - In-hospital	8	South & West Locality	31
Commissioning - Out of hospital	9		
Communications, IT and People	10		
Executive	11		
Finance	12		
Nursing & Quality	13		
STP & PMO	14		
Themes – Directorates 2	15		
Business Intelligence	16		
Communications and Policy	17		
Community Services	18		
Deputy Chief Operating Officer	19		
Deputy Director - In hospital commissioning	20		
Executive	21		
Finance	22		
Governance	23		
HR & OD	24		
Mental Health, Learning Disability and Autism	25		

This directorate report for NHS Devon CCG contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

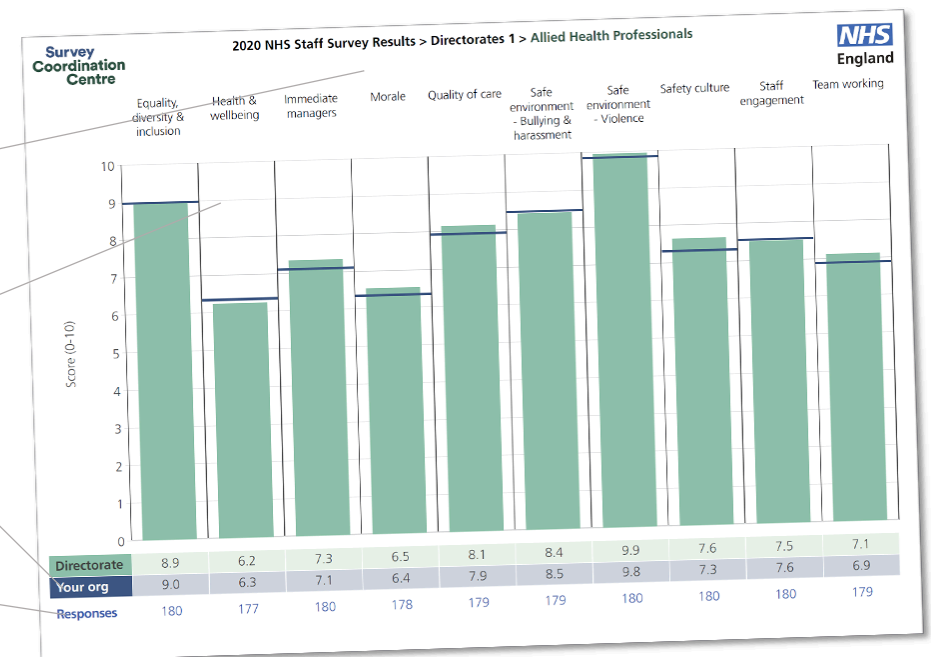
The directorate breakdowns used in this report were provided and defined by NHS Devon CCG. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

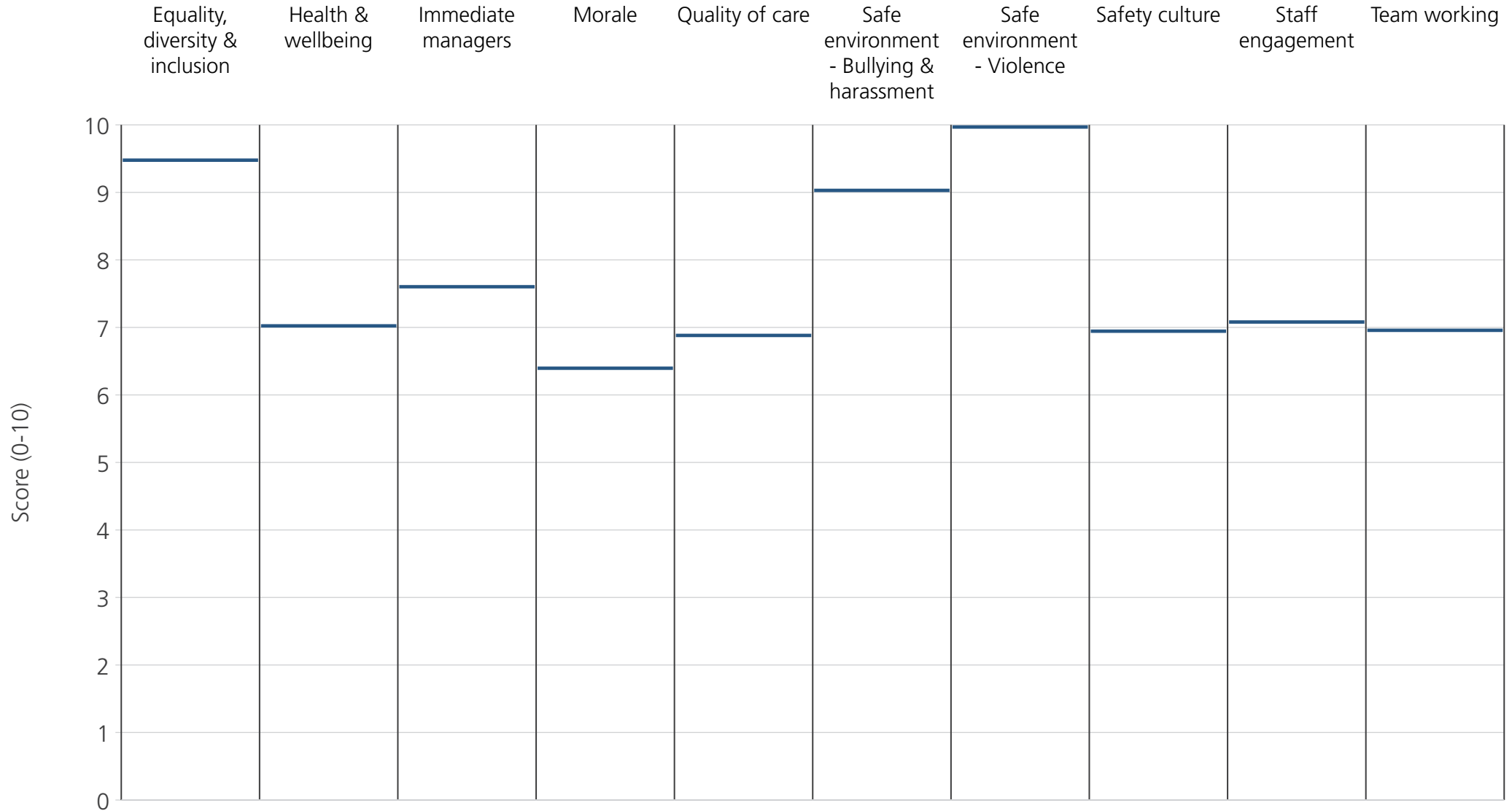


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

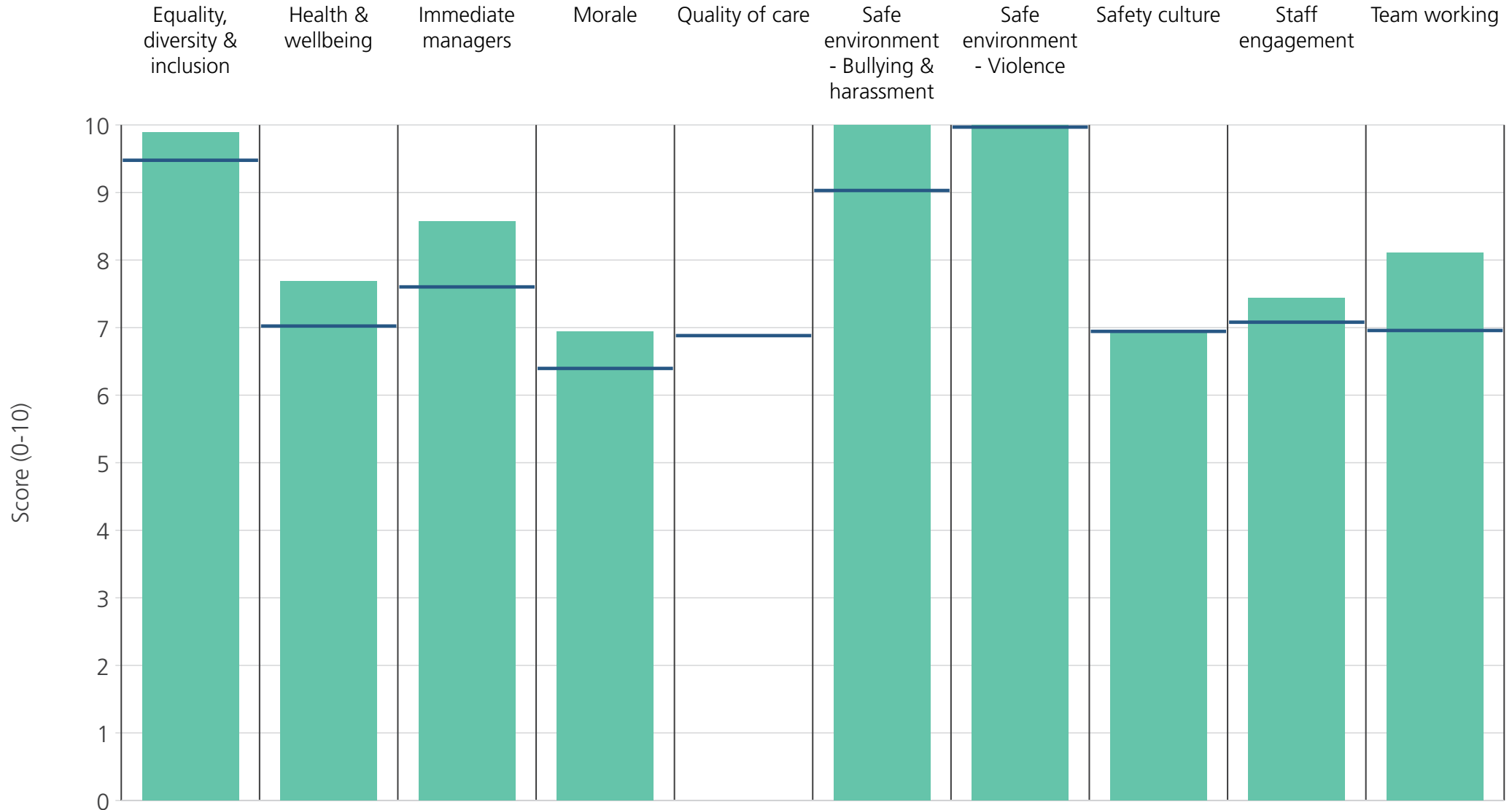
Directorates 1

NHS Devon CCG

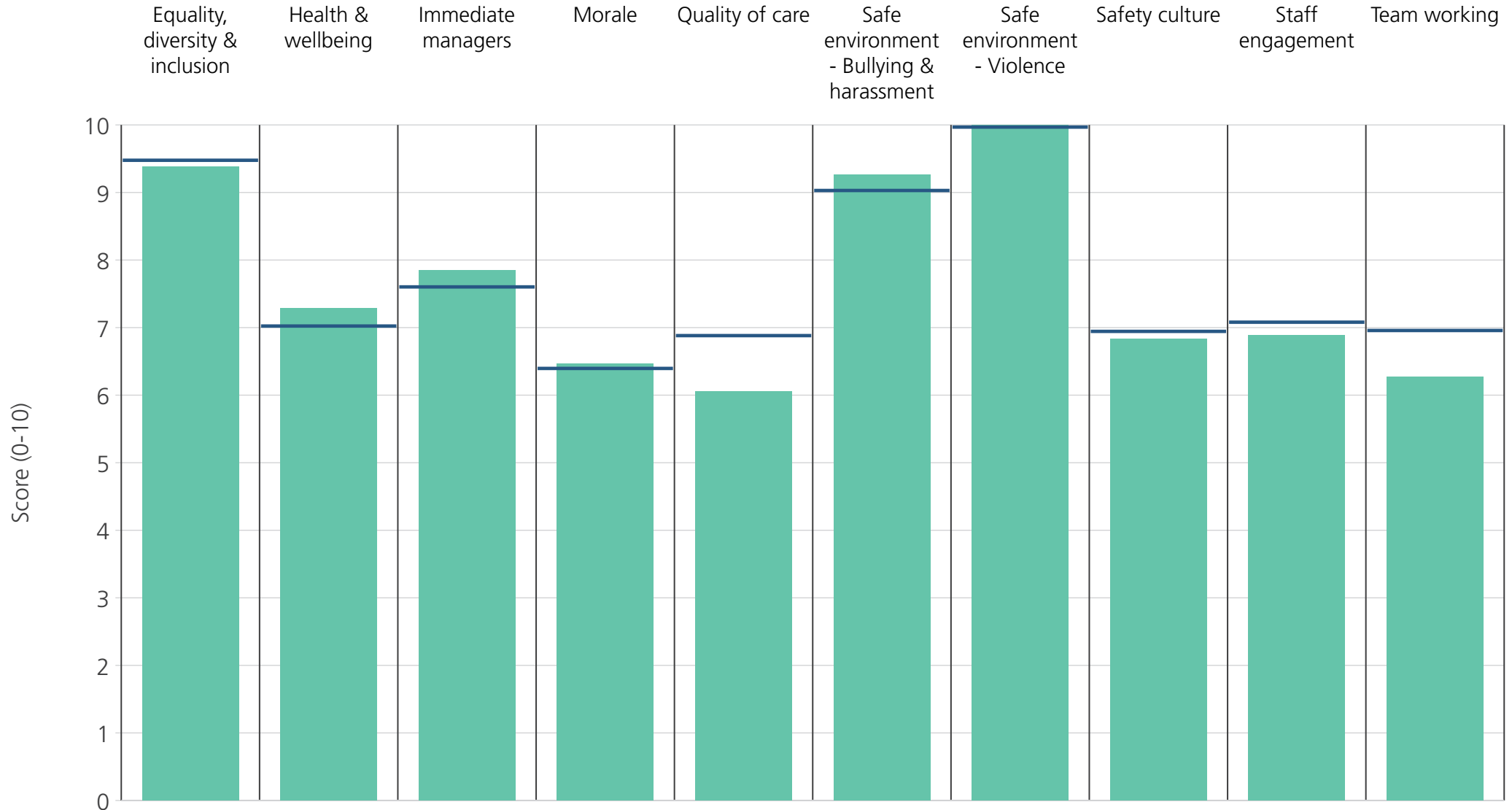
2020 NHS Staff Survey Results



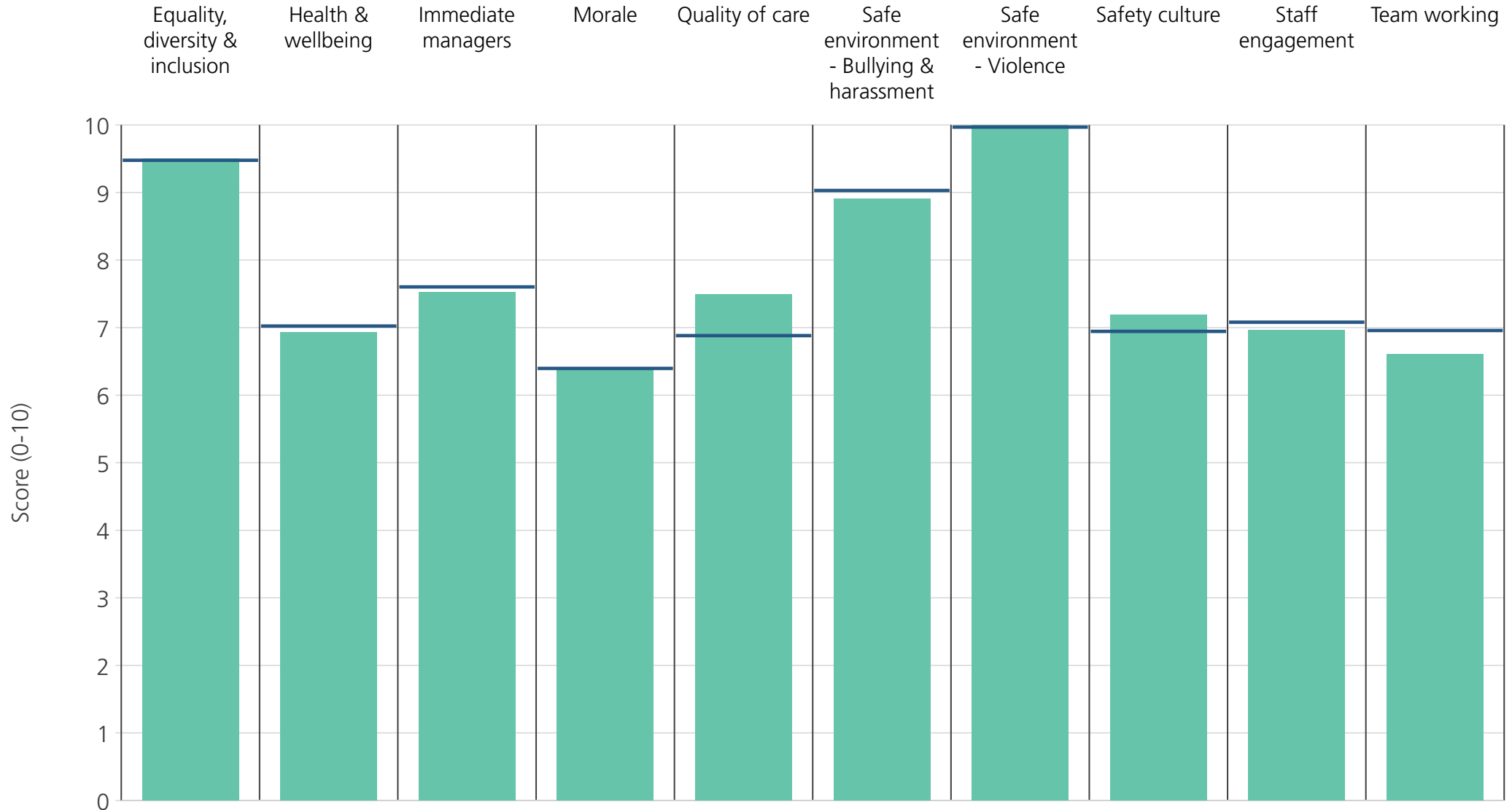
Directorate										
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	9	9	9	9	4	7	9	9	9	9



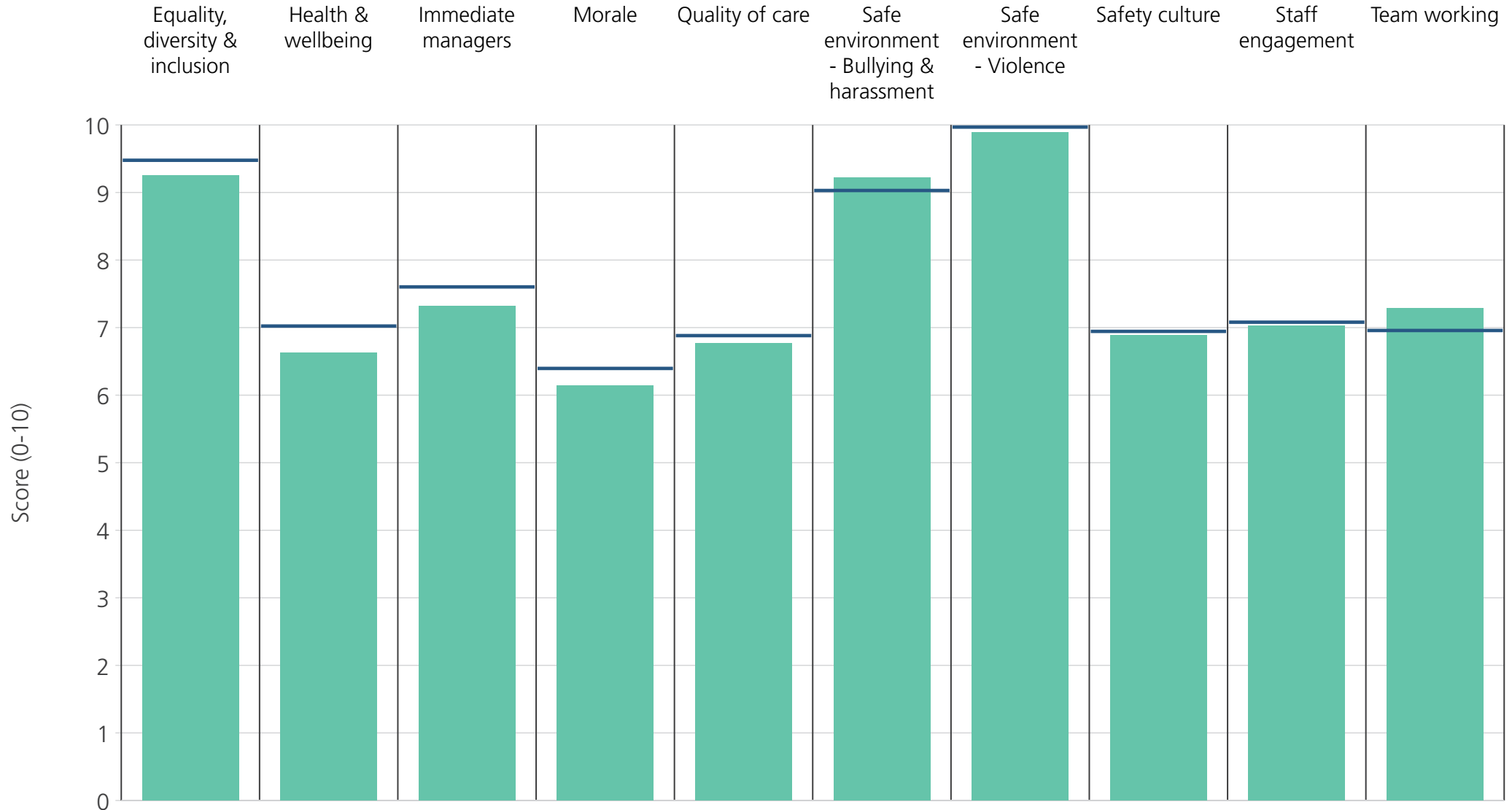
Directorate	9.9	7.7	8.6	6.9	6.9	10.0	10.0	6.9	7.4	8.1
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	29	29	29	29	10	29	29	28	29	29



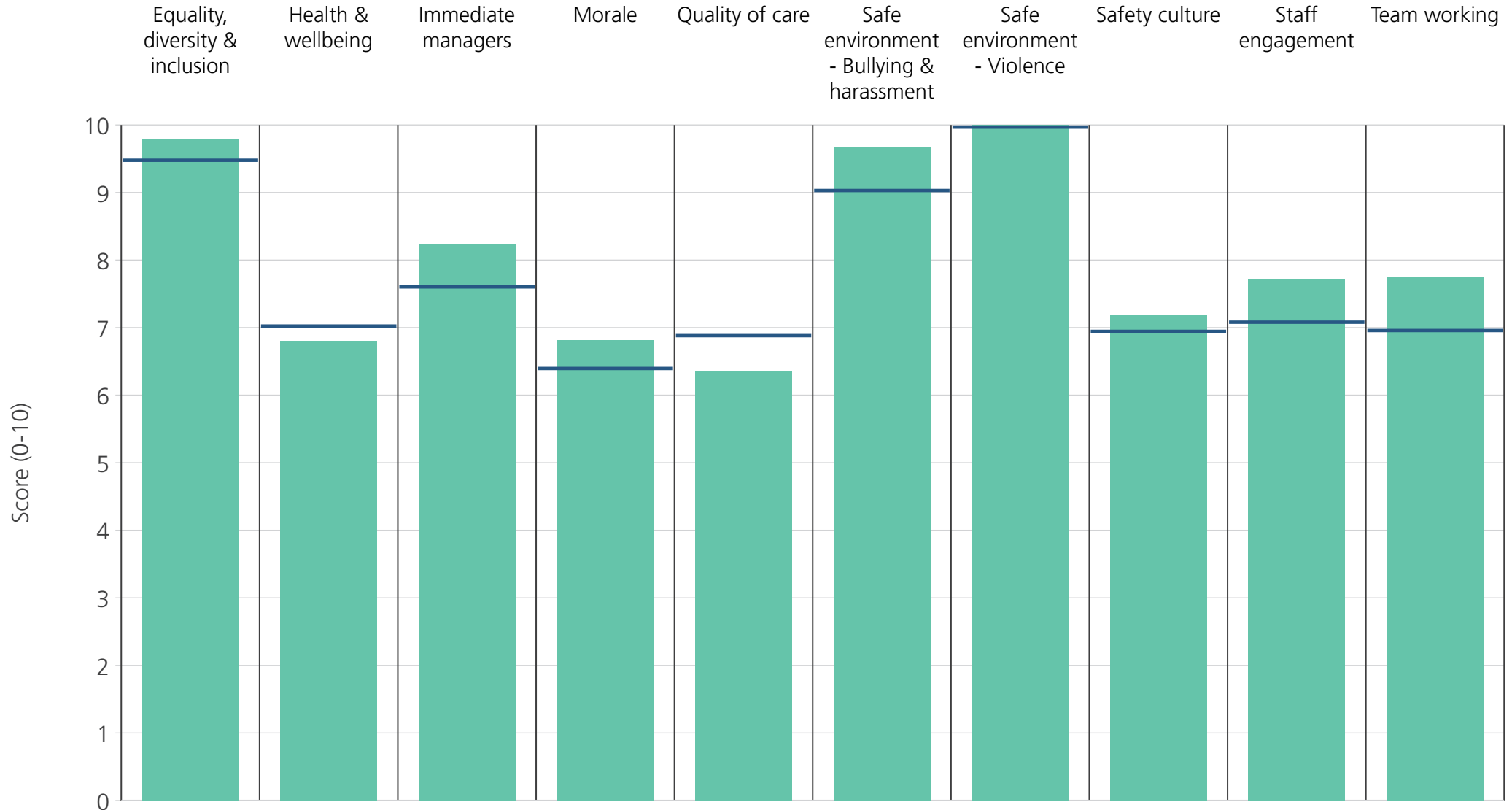
Directorate	9.4	7.3	7.8	6.5	6.0	9.3	10.0	6.8	6.9	6.3
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	50	50	50	50	27	50	50	50	50	50



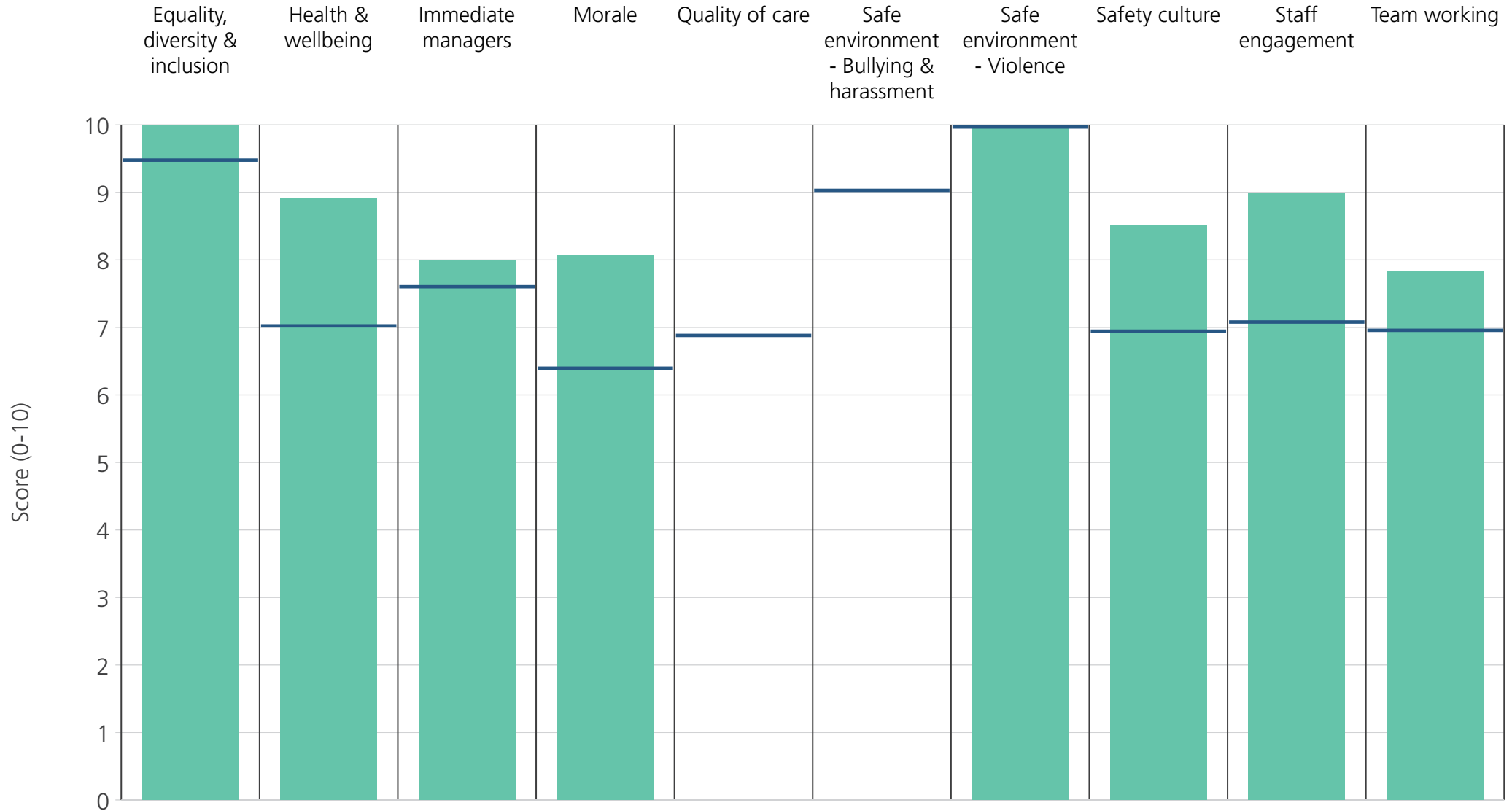
Directorate	9.5	6.9	7.5	6.4	7.5	8.9	10.0	7.2	7.0	6.6
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	89	89	89	88	70	85	89	88	89	88



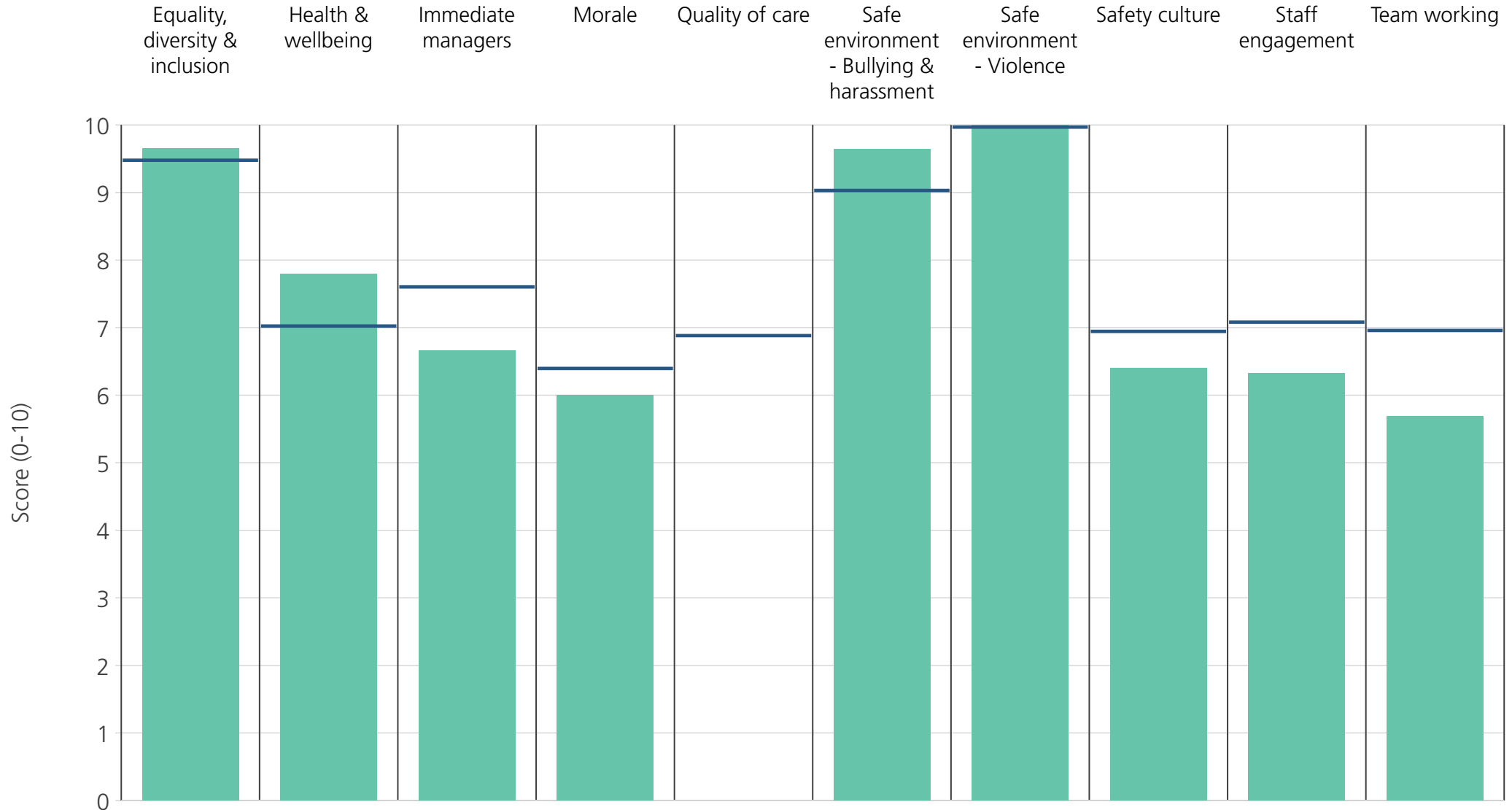
Directorate	9.3	6.6	7.3	6.1	6.8	9.2	9.9	6.9	7.0	7.3
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	88	88	88	88	59	86	88	87	88	88



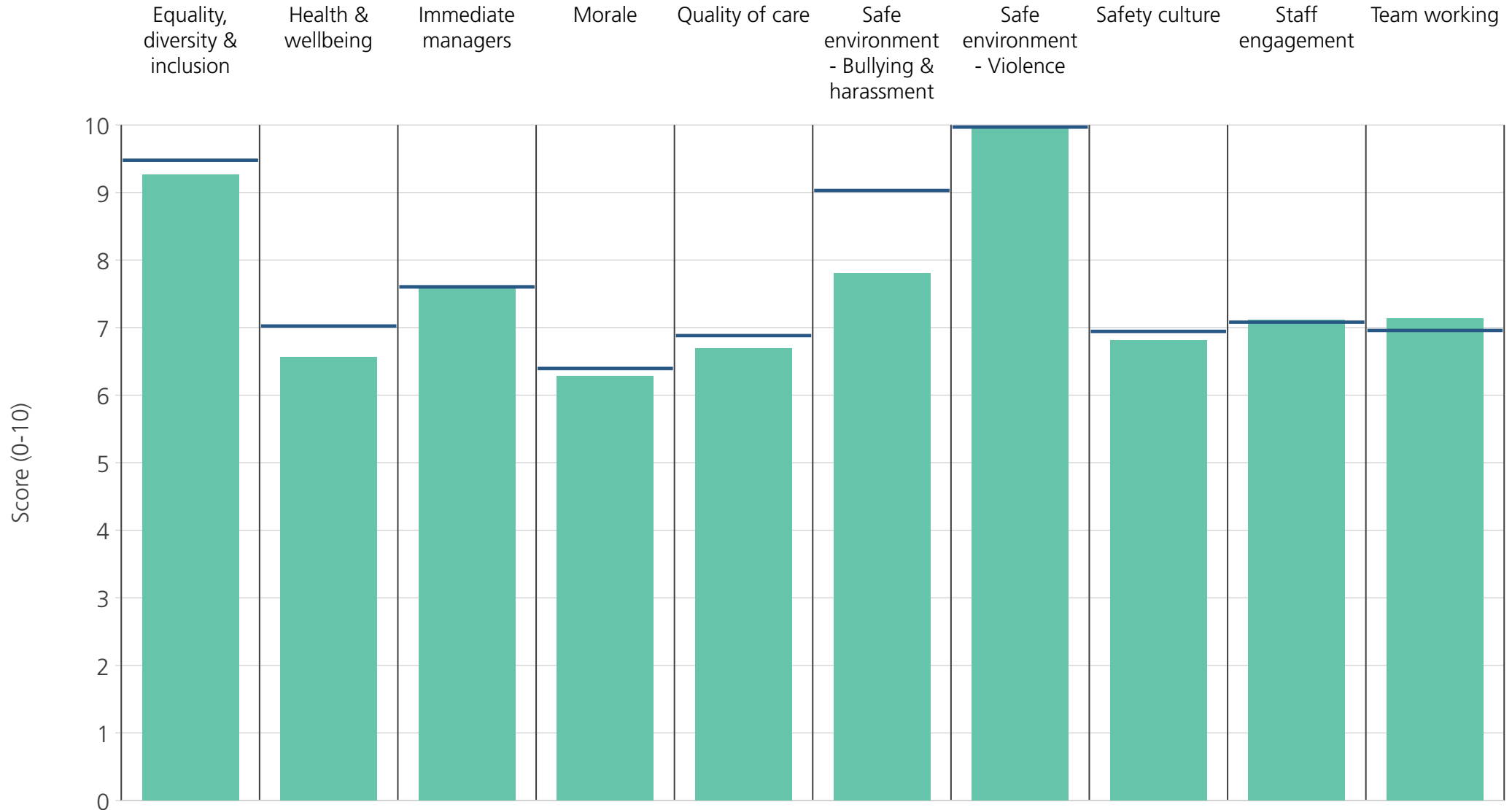
Directorate	9.8	6.8	8.2	6.8	6.4	9.7	10.0	7.2	7.7	7.8
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	30	30	30	30	12	30	30	30	30	30



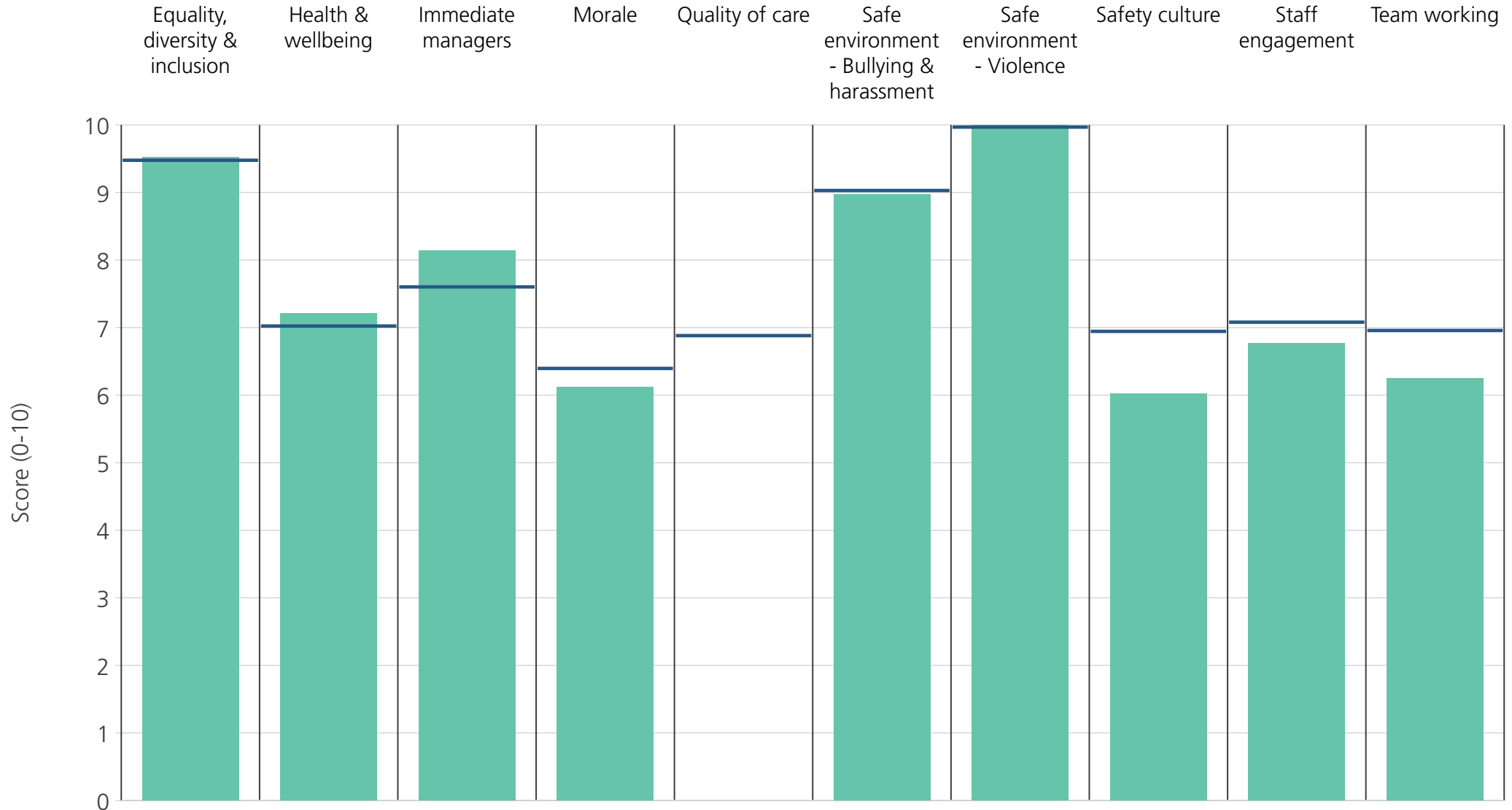
Directorate	10.0	8.9	8.0	8.1			10.0	8.5	9.0	7.8
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	11	11	11	11	5	10	11	11	11	11



Directorate	9.7	7.8	6.7	6.0		9.6	10.0	6.4	6.3	5.7
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	29	29	29	29	3	28	29	29	29	29



Directorate	9.3	6.6	7.6	6.3	6.7	7.8	10.0	6.8	7.1	7.1
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	70	70	70	70	40	69	70	71	72	71

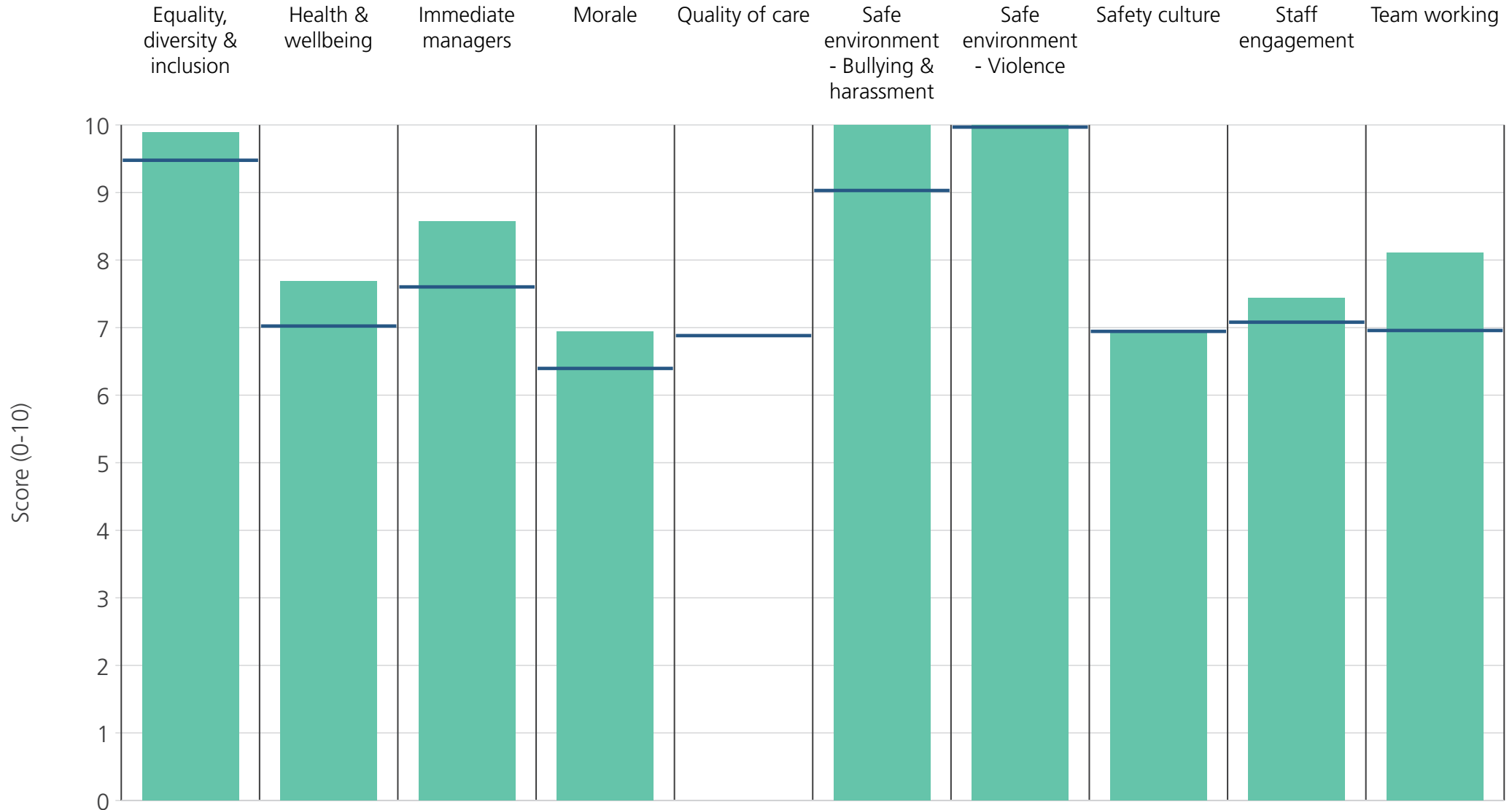


Directorate	9.5	7.2	8.1	6.1		9.0	10.0	6.0	6.8	6.3
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	14	14	14	14	3	13	14	14	14	14

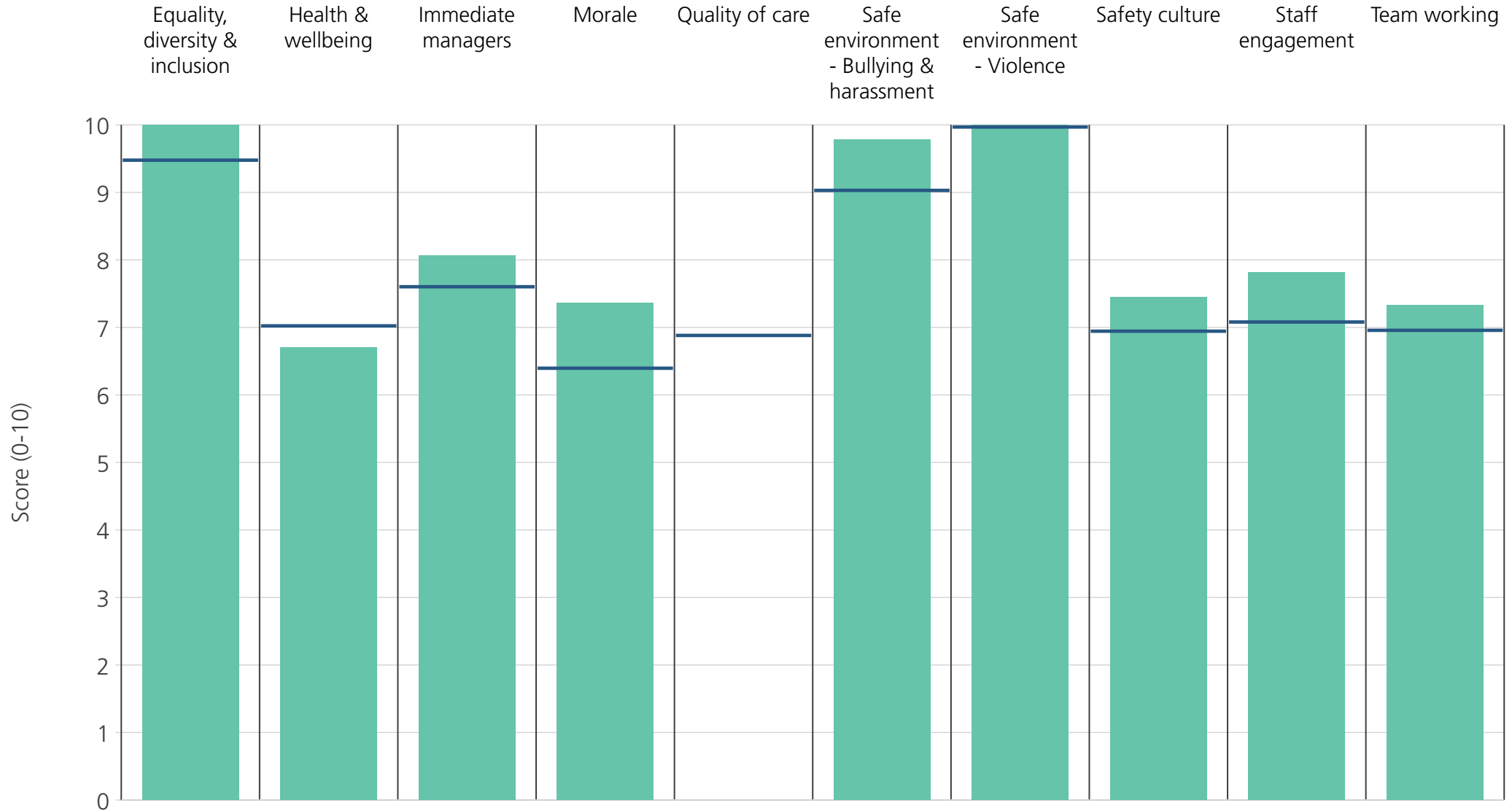
Directorates 2

NHS Devon CCG

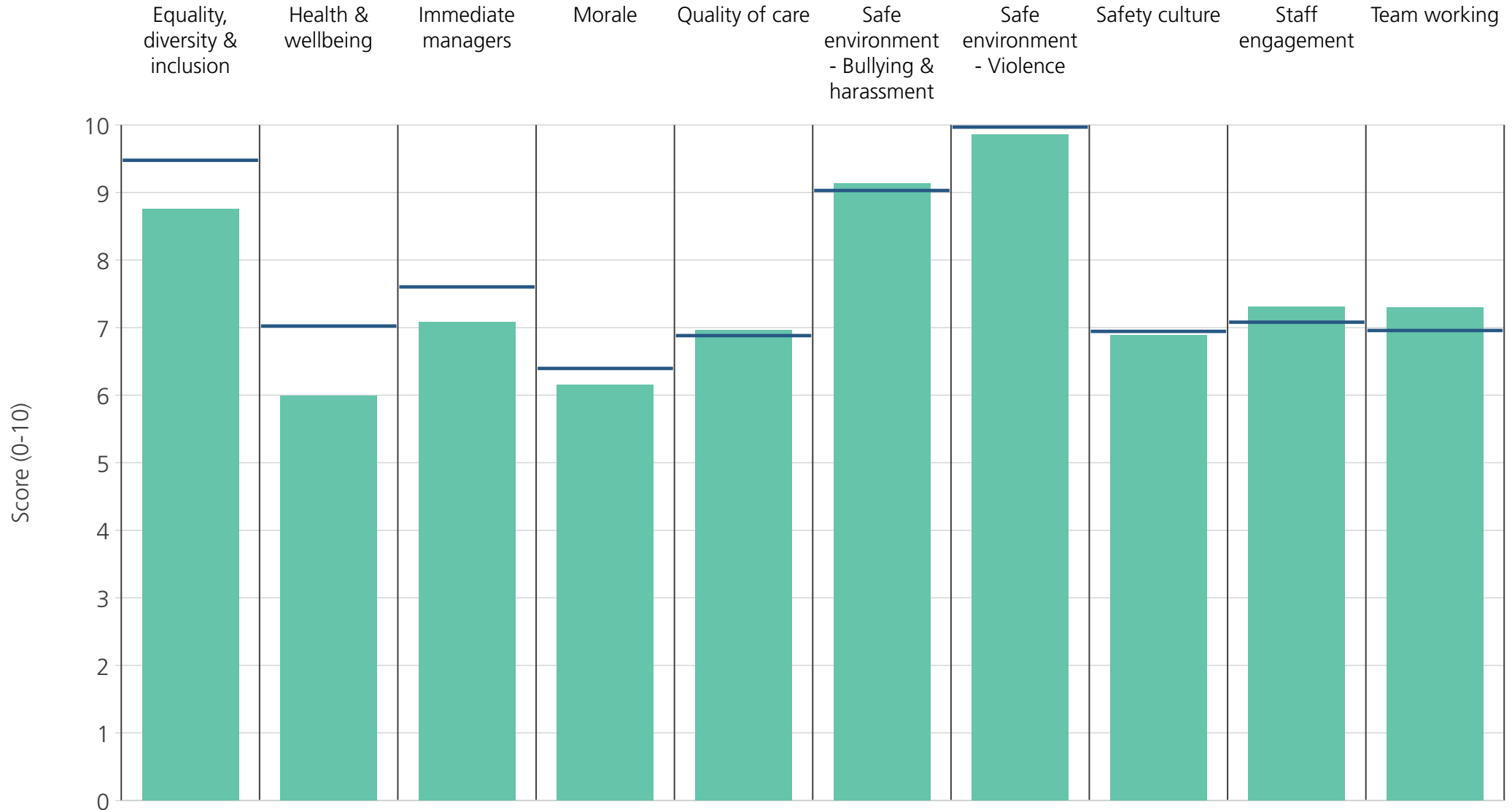
2020 NHS Staff Survey Results



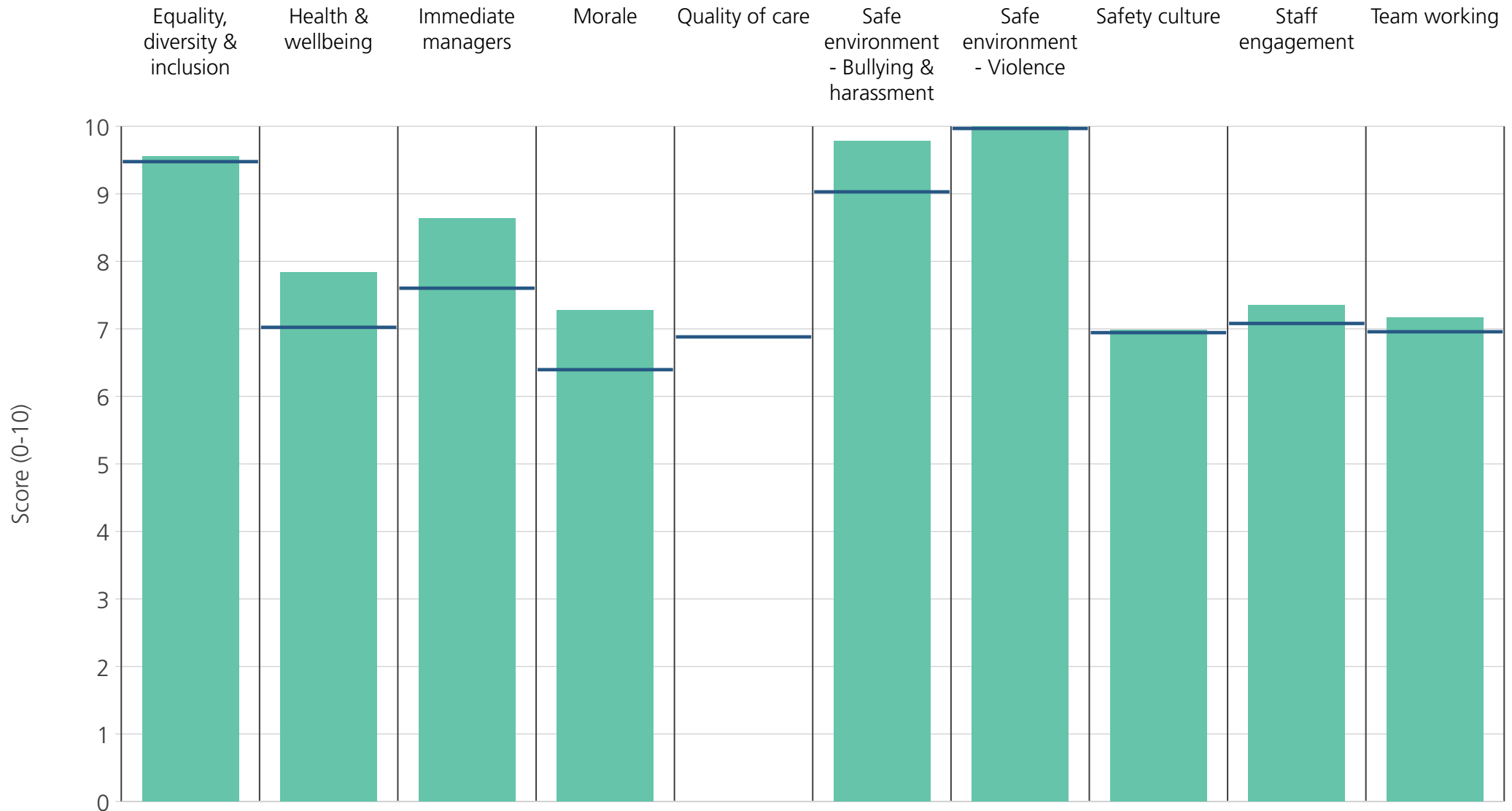
Directorate	9.9	7.7	8.6	6.9	6.9	10.0	10.0	6.9	7.4	8.1
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	29	29	29	29	10	29	29	28	29	29



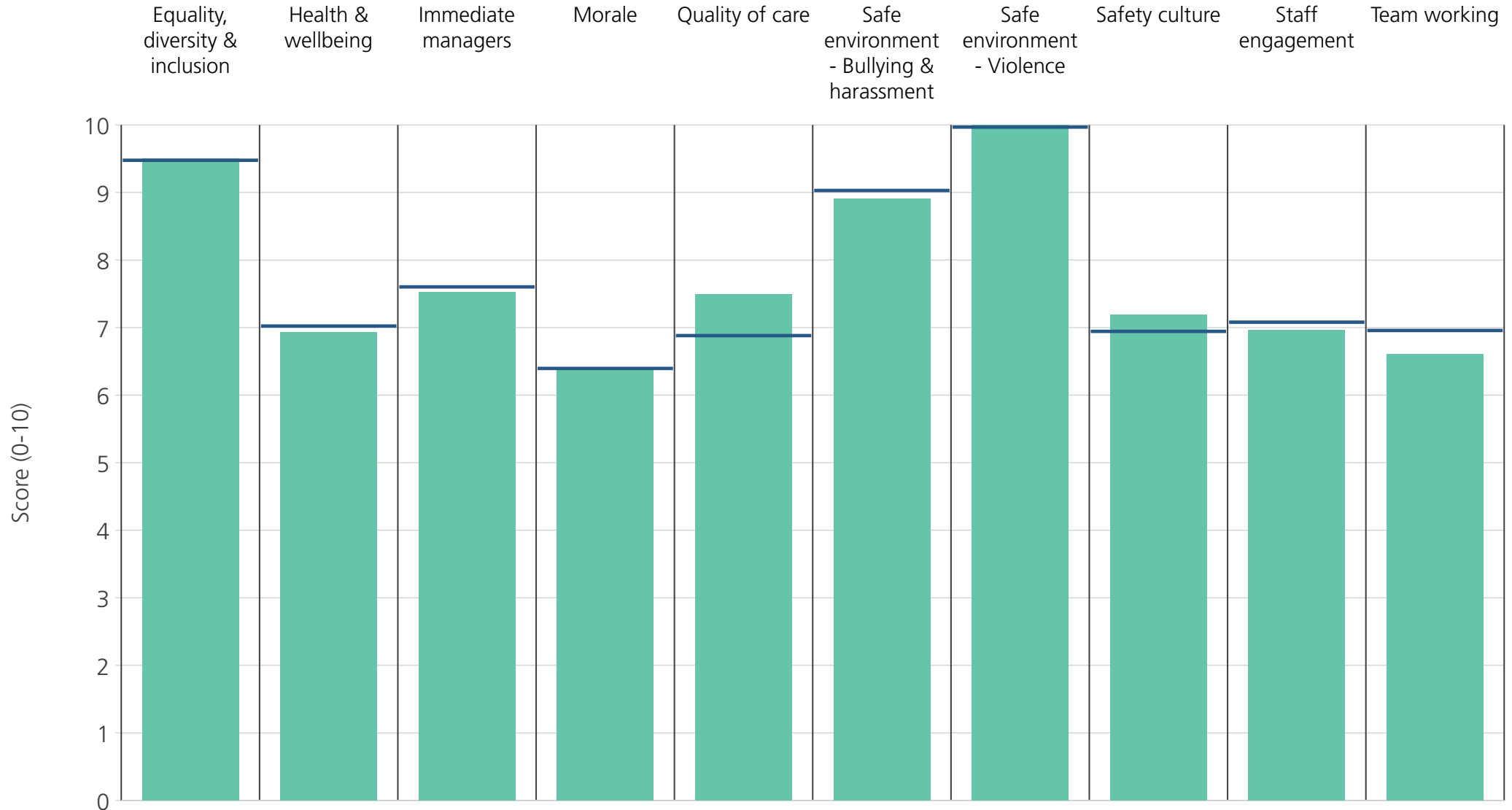
Directorate	10.0	6.7	8.1	7.4		9.8	10.0	7.4	7.8	7.3
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	15	15	15	15	6	15	15	15	15	15



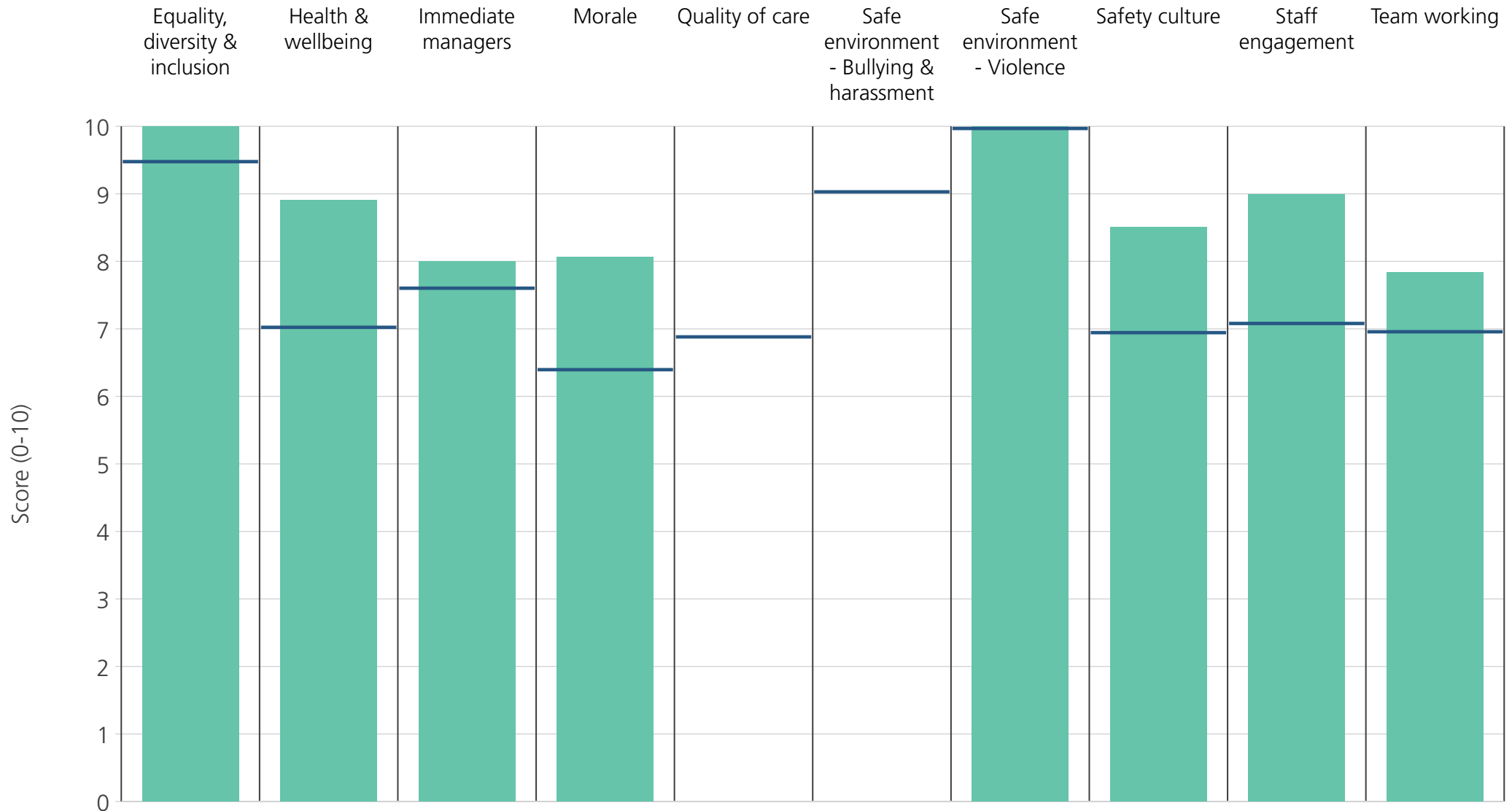
Directorate	8.8	6.0	7.1	6.2	7.0	9.1	9.9	6.9	7.3	7.3
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	24	24	24	24	14	23	24	23	24	24



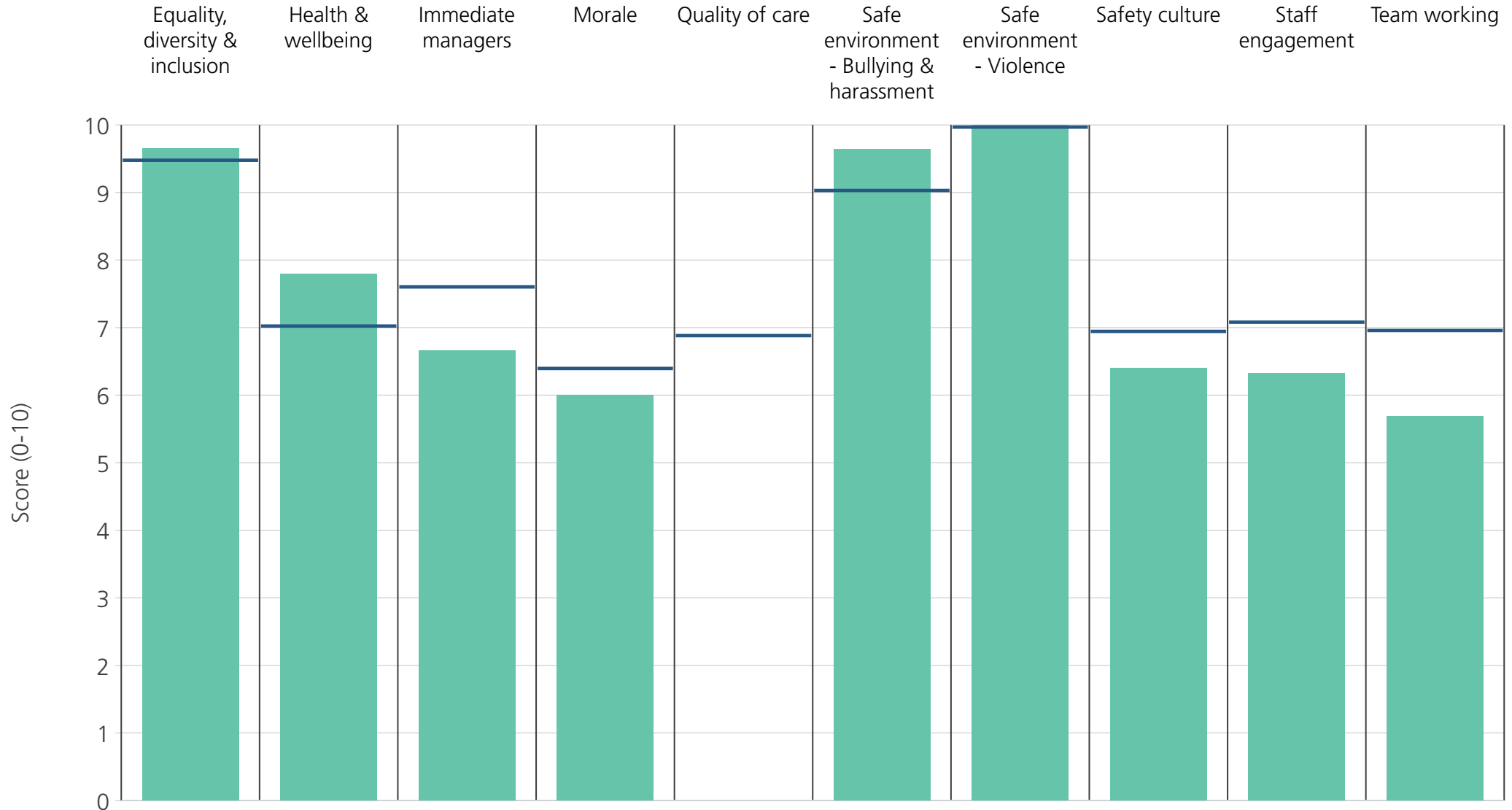
Directorate	9.6	7.8	8.6	7.3	6.9	9.8	10.0	7.0	7.4	7.2
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	15	15	15	15	5	15	15	15	15	15



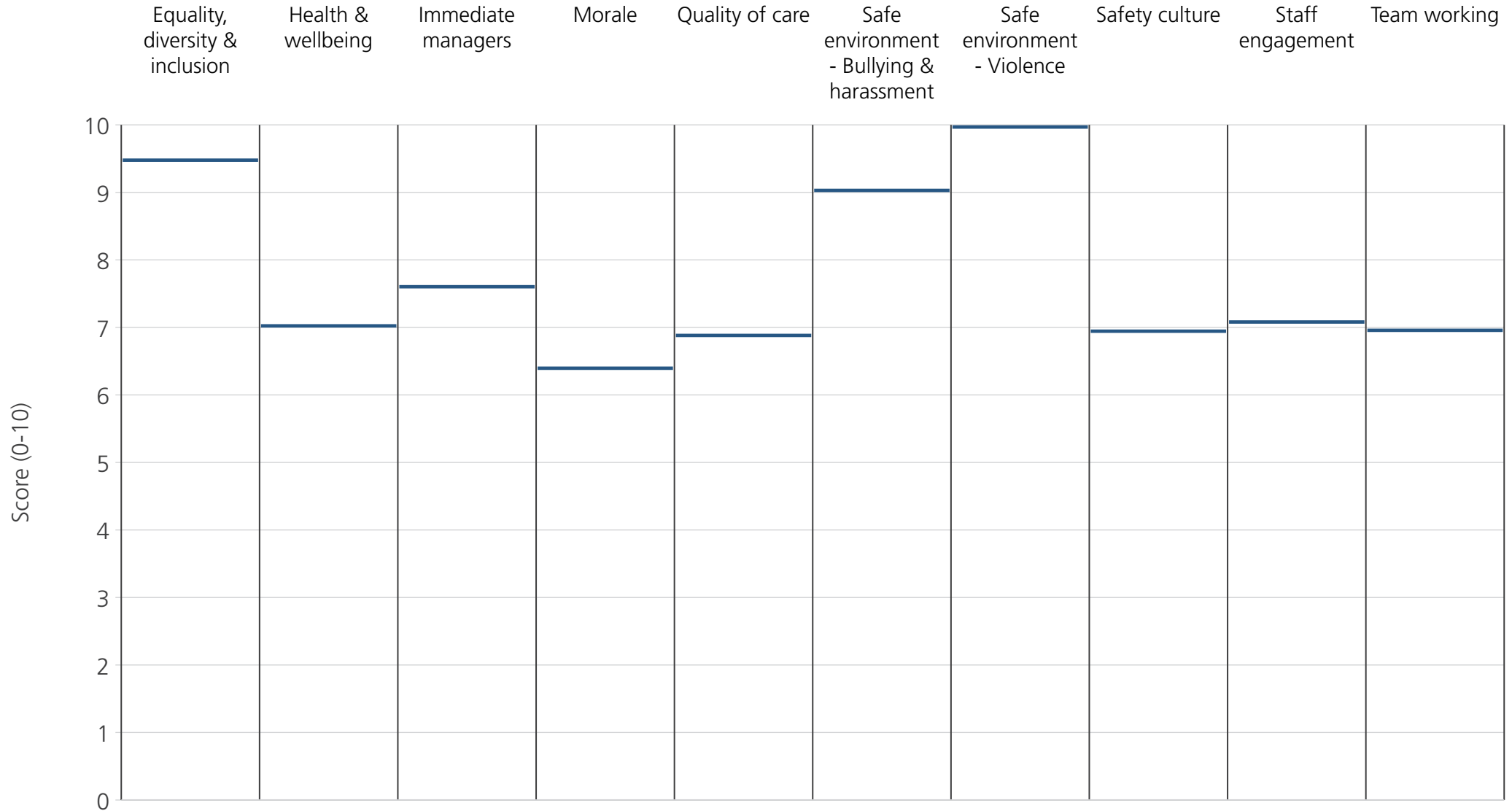
Directorate	9.5	6.9	7.5	6.4	7.5	8.9	10.0	7.2	7.0	6.6
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	89	89	89	88	70	85	89	88	89	88



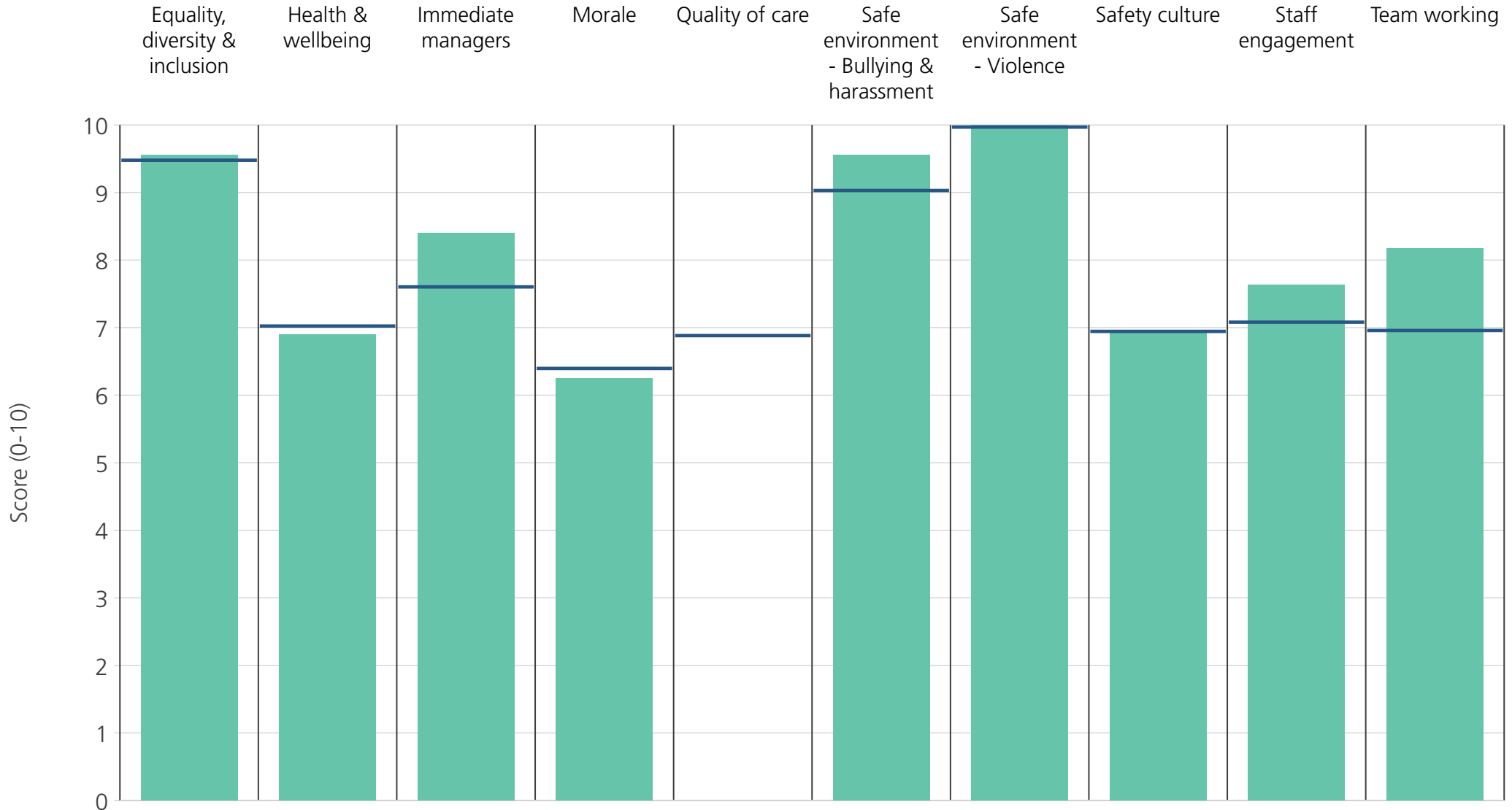
Directorate	10.0	8.9	8.0	8.1			10.0	8.5	9.0	7.8
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	11	11	11	11	5	10	11	11	11	11



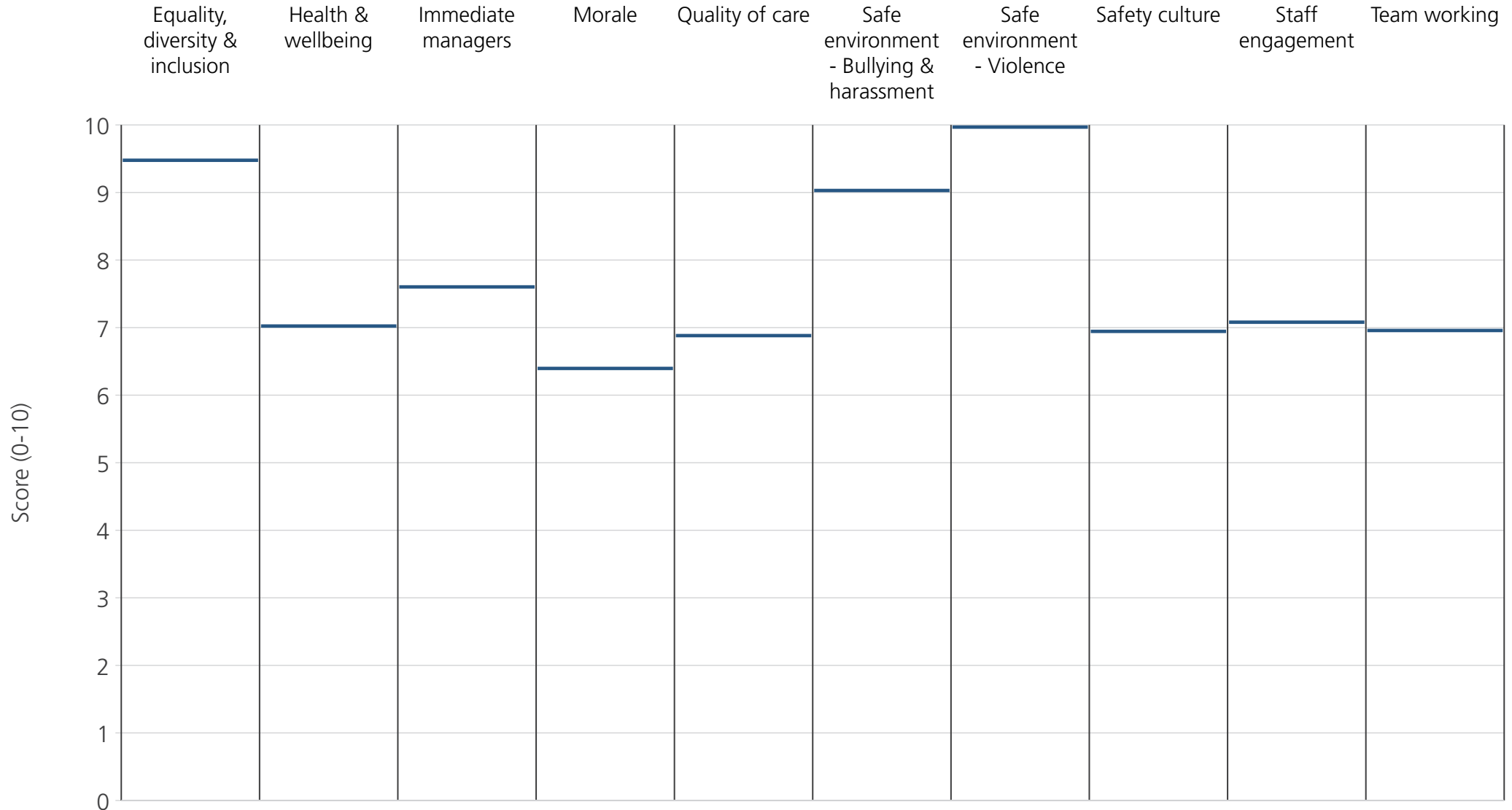
Directorate	9.7	7.8	6.7	6.0		9.6	10.0	6.4	6.3	5.7
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	29	29	29	29	3	28	29	29	29	29



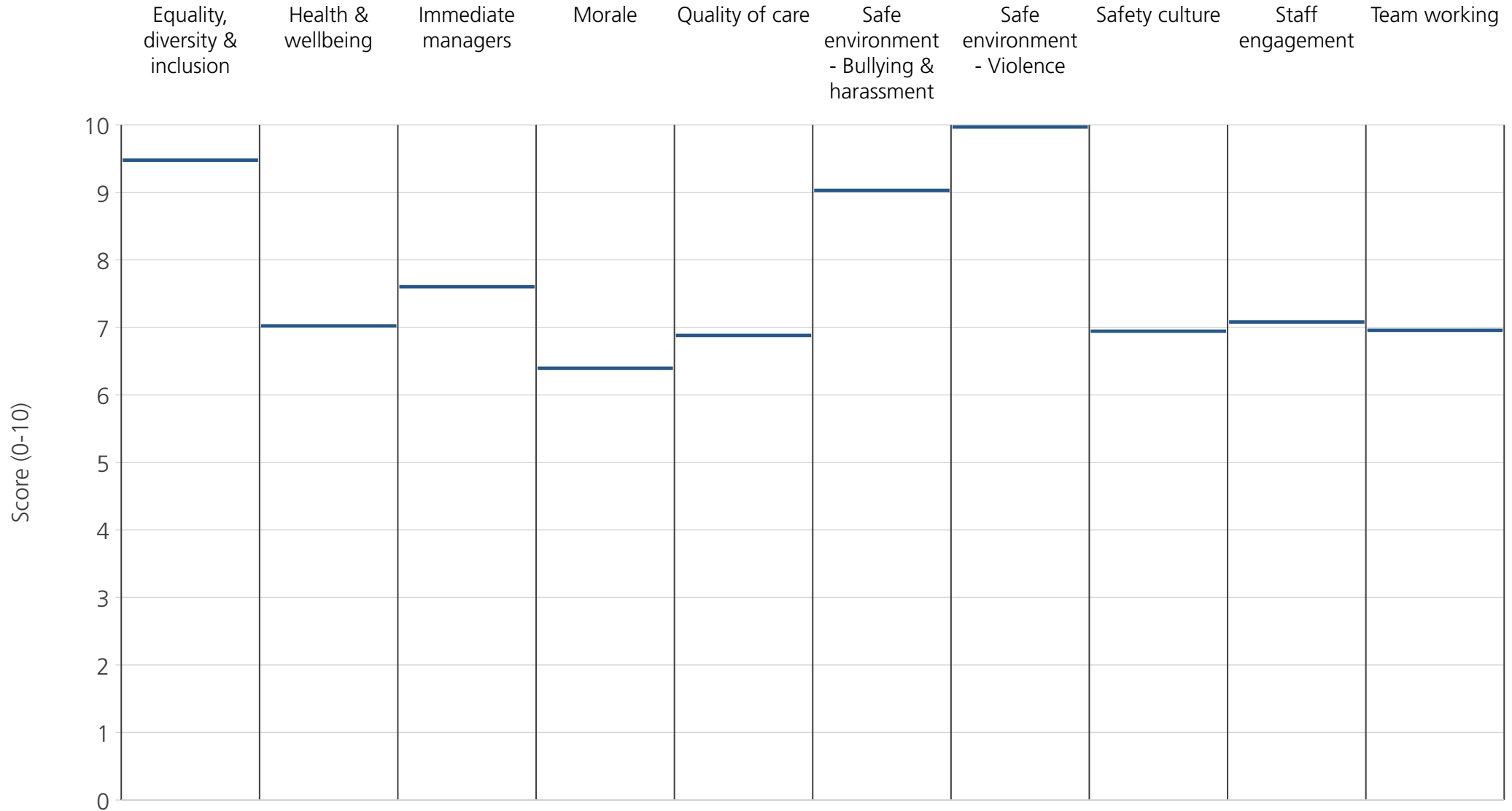
Directorate	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Your org	9	9	9	9	4	7	9	9	9	9
Responses										



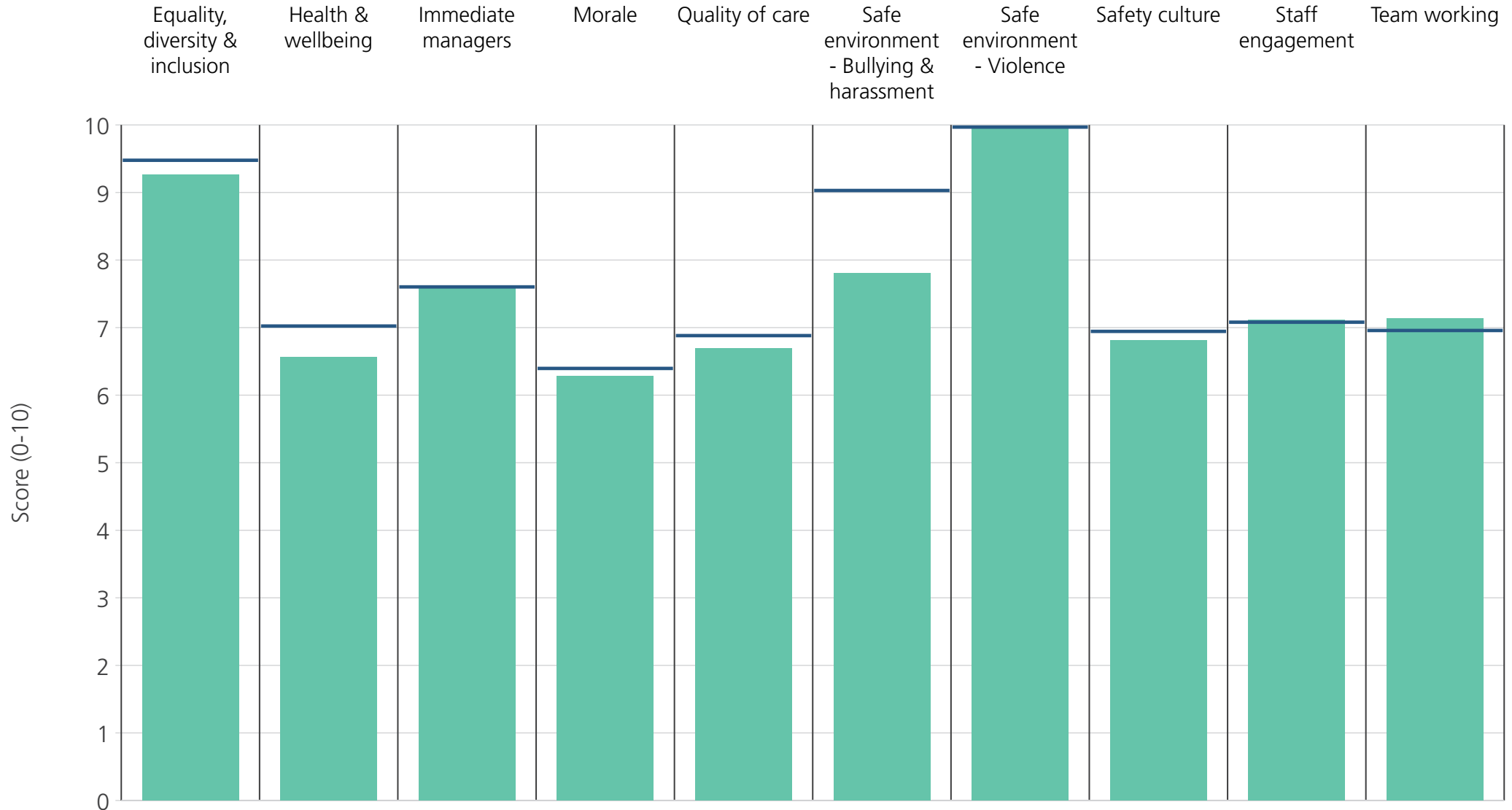
Directorate	9.6	6.9	8.4	6.3		9.6	10.0	6.9	7.6	8.2
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	15	15	15	15	6	15	15	15	15	15



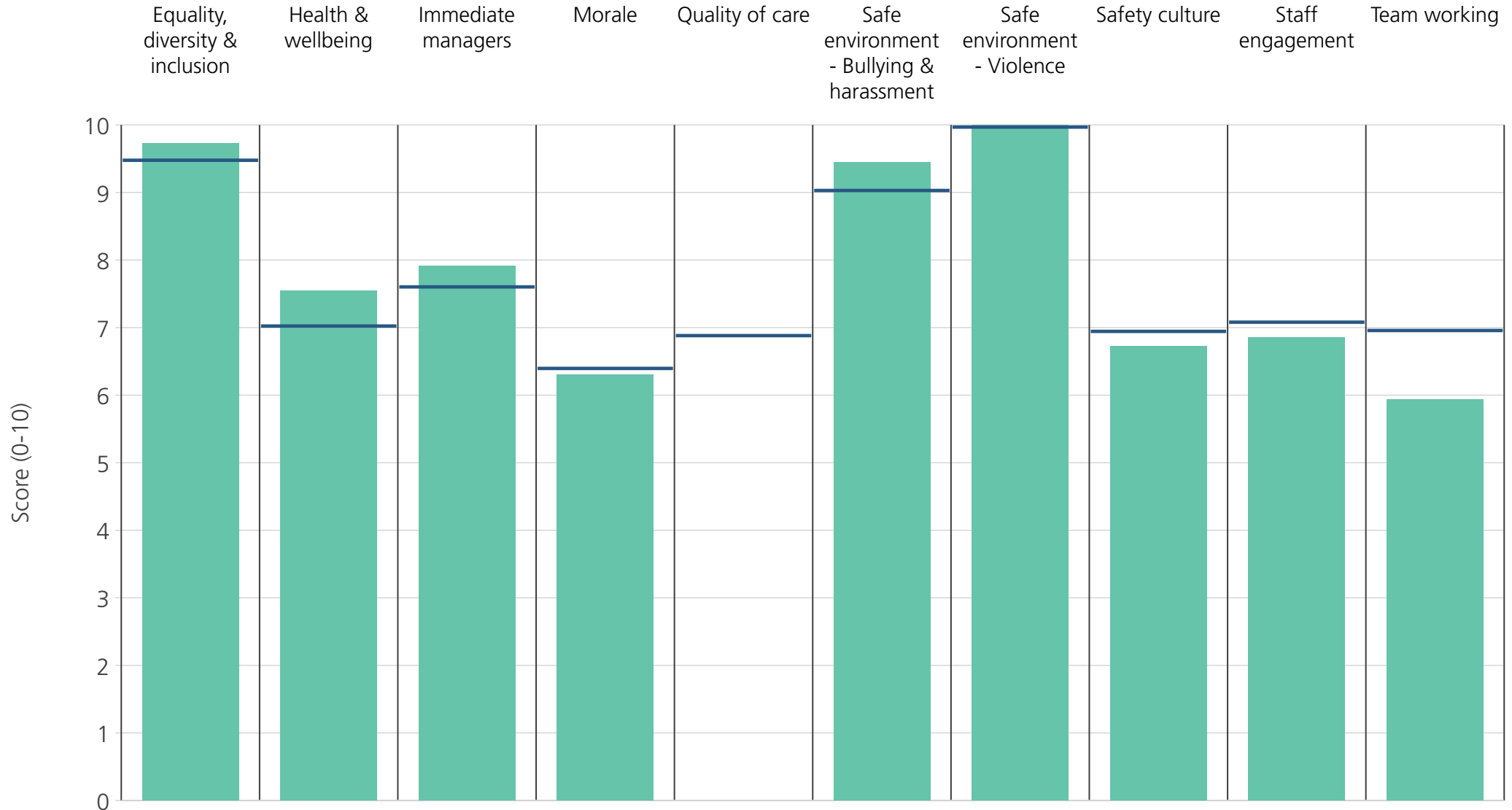
Directorate										
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	7	7	7	7	3	7	7	7	7	7



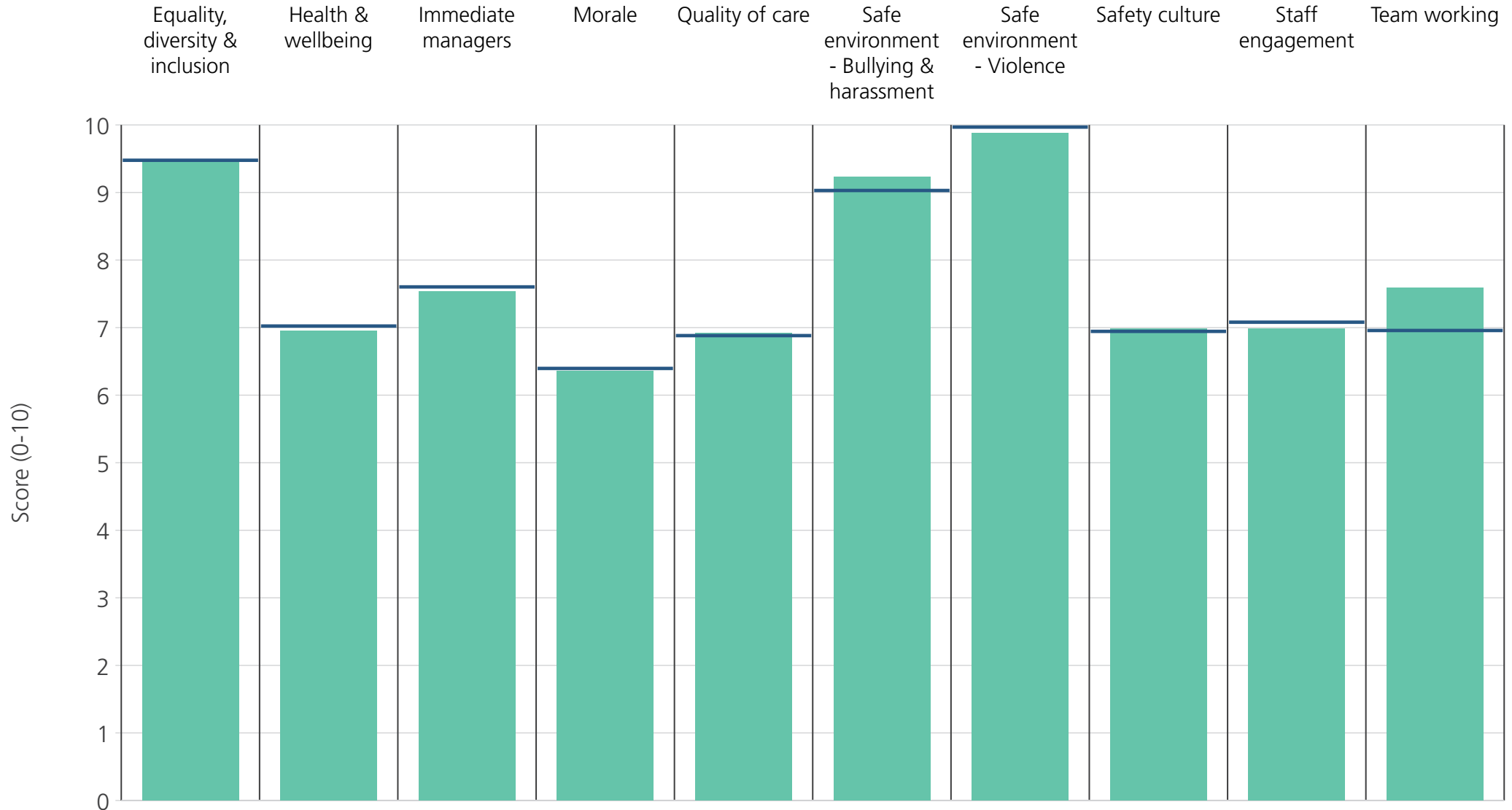
Directorate										
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	10	10	10	10	5	10	10	10	10	10



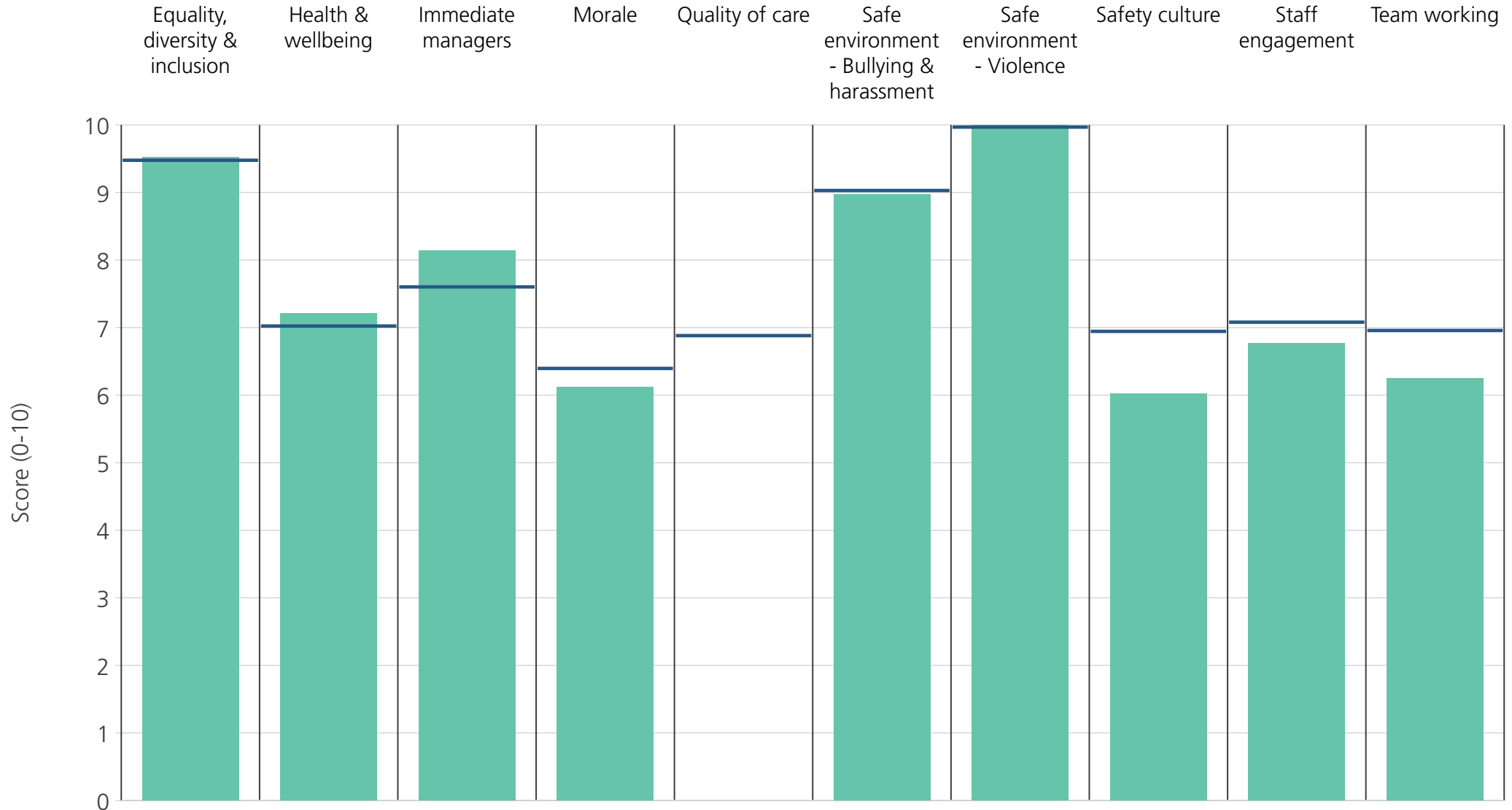
Directorate	9.3	6.6	7.6	6.3	6.7	7.8	10.0	6.8	7.1	7.1
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	70	70	70	70	40	69	70	71	72	71



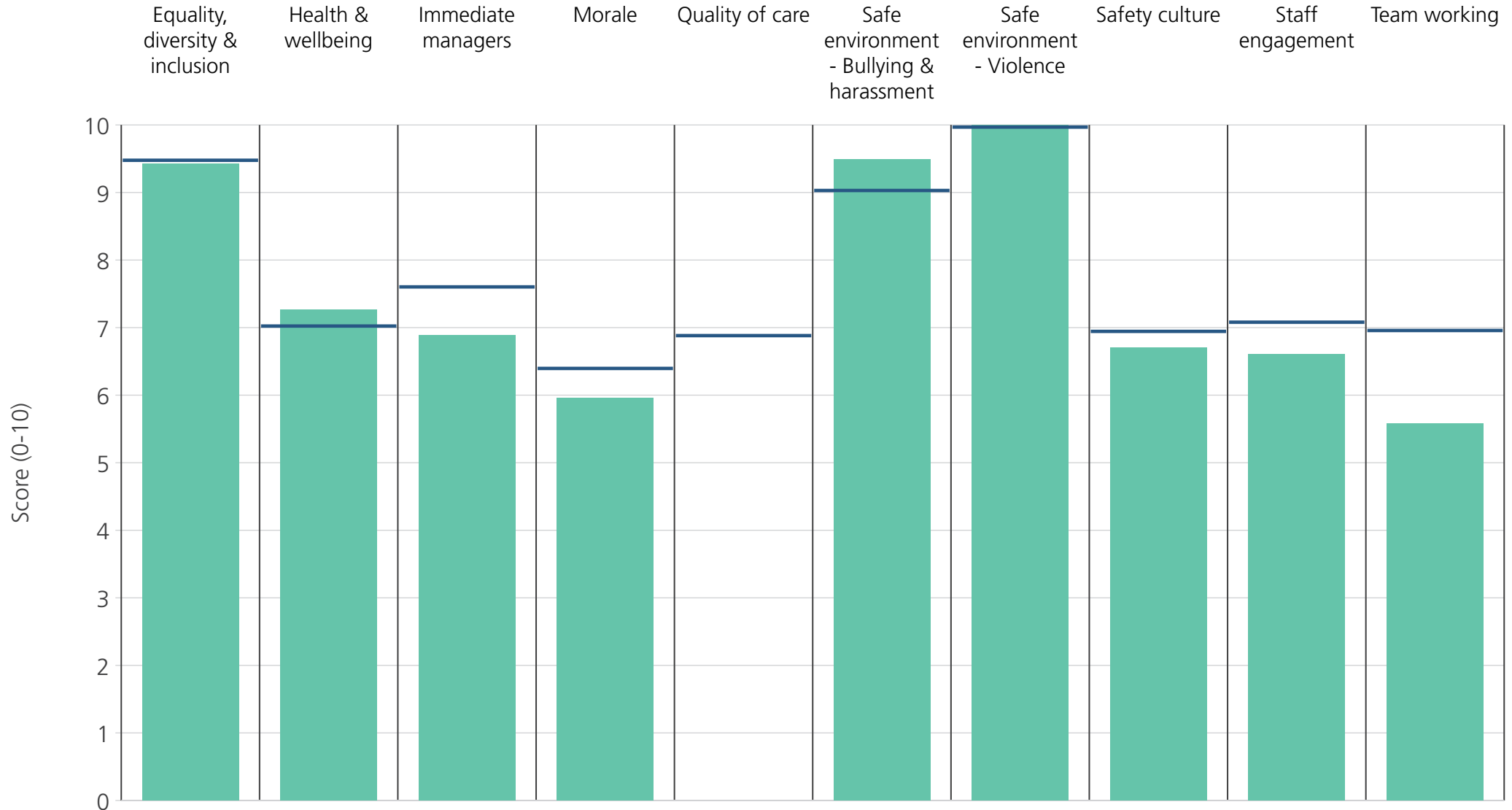
Directorate	9.7	7.5	7.9	6.3		9.4	10.0	6.7	6.9	5.9
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	12	12	12	12	8	12	12	12	12	12



Directorate	9.5	7.0	7.5	6.4	6.9	9.2	9.9	7.0	7.0	7.6
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	57	57	57	57	42	56	57	57	57	57



Directorate	9.5	7.2	8.1	6.1	6.9	9.0	10.0	6.0	6.8	6.3
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	14	14	14	14	3	13	14	14	14	14



Directorate	9.4	7.3	6.9	6.0	6.0	9.5	10.0	6.7	6.6	5.6
Your org	9.5	7.0	7.6	6.4	6.9	9.0	10.0	6.9	7.1	7.0
Responses	13	13	13	13	9	13	13	13	13	13