

Royal Free London NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Royal Free London NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Royal Free London NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

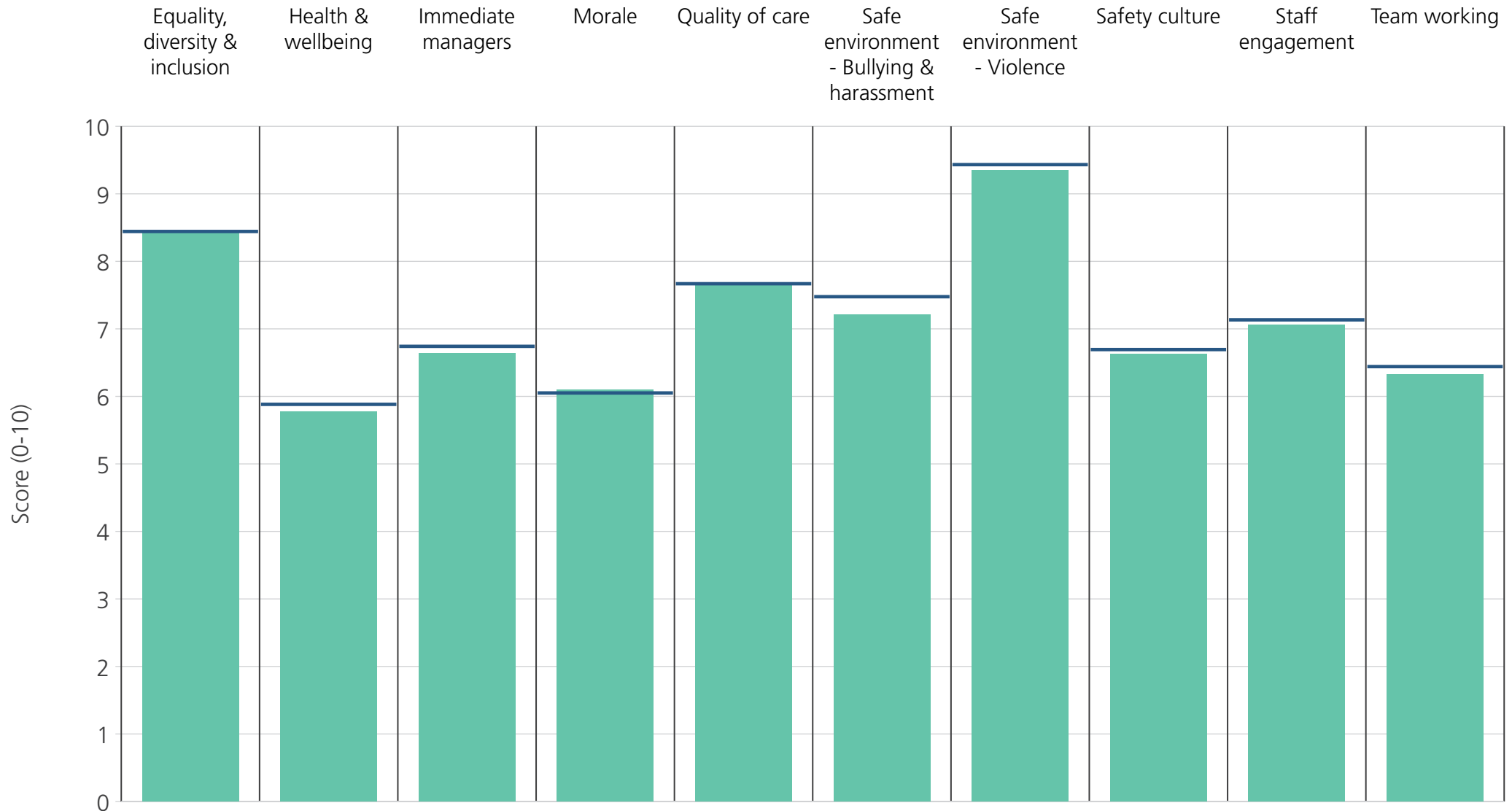
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



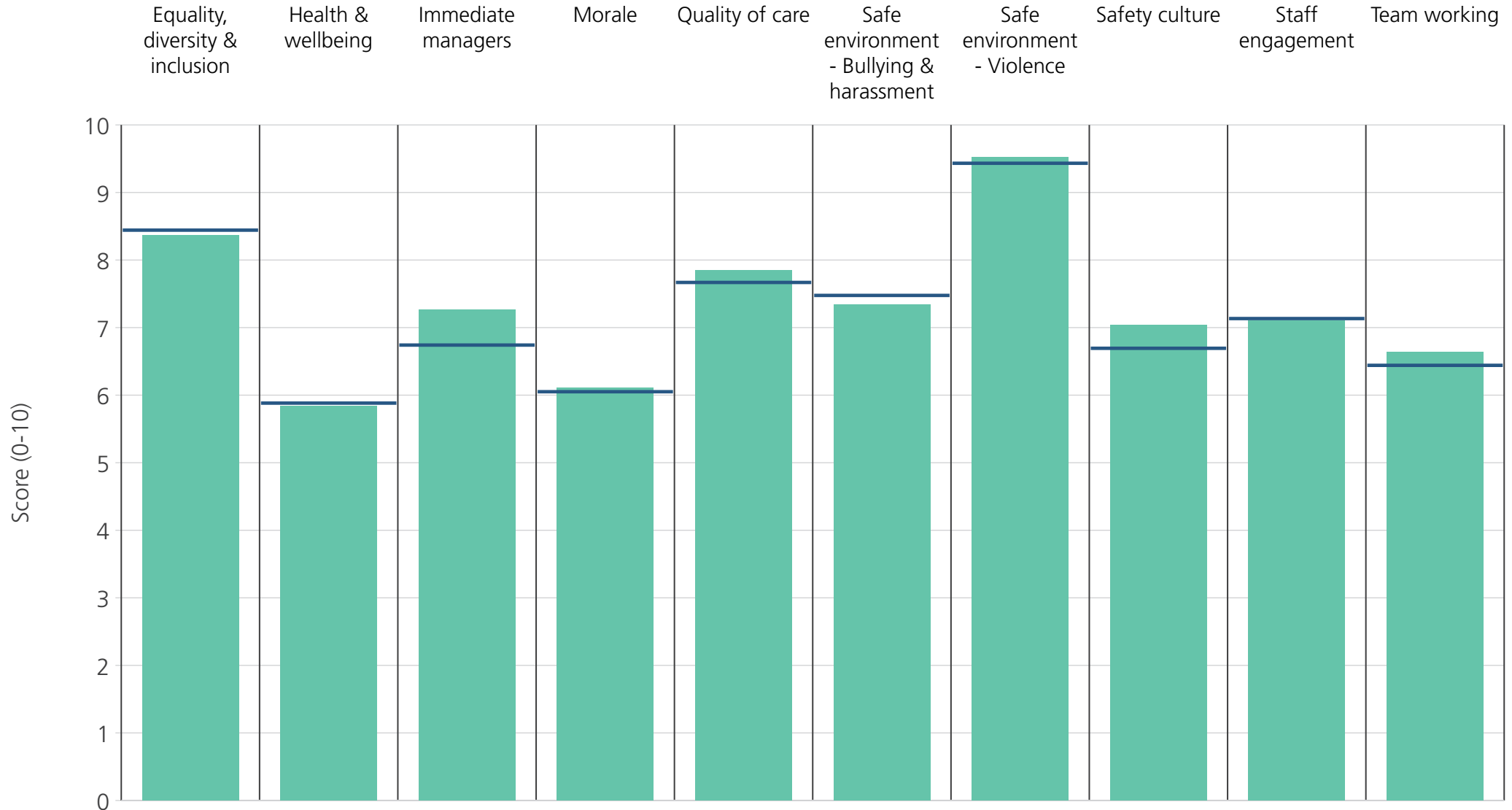
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

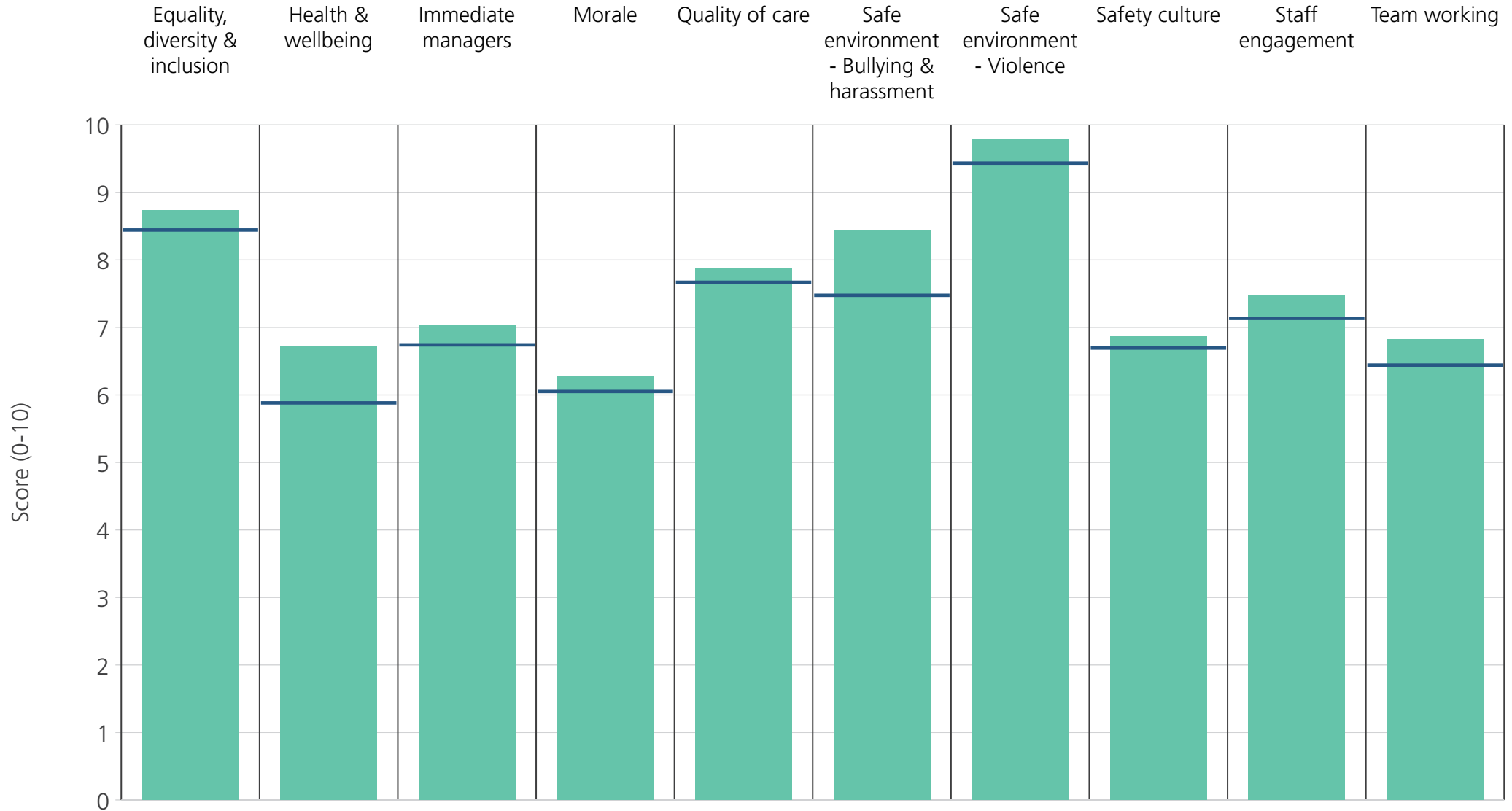
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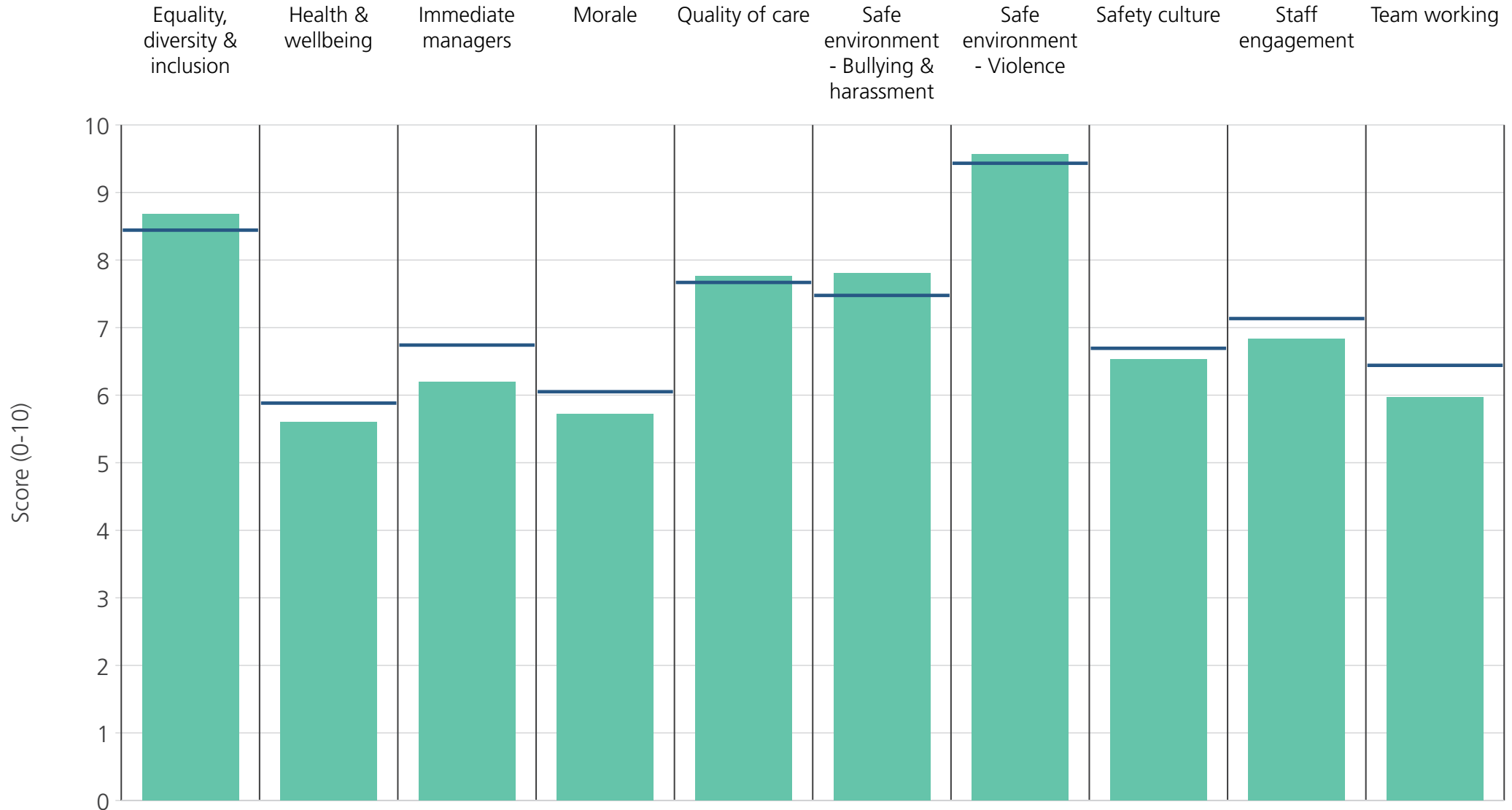
Directorate	8.4	5.8	6.6	6.1	7.7	7.2	9.3	6.6	7.1	6.3
Your org	8.4	5.9	6.7	6.1	7.7	7.5	9.4	6.7	7.1	6.4
Responses	1062	1070	1067	1063	1035	1059	1065	1071	1069	1054



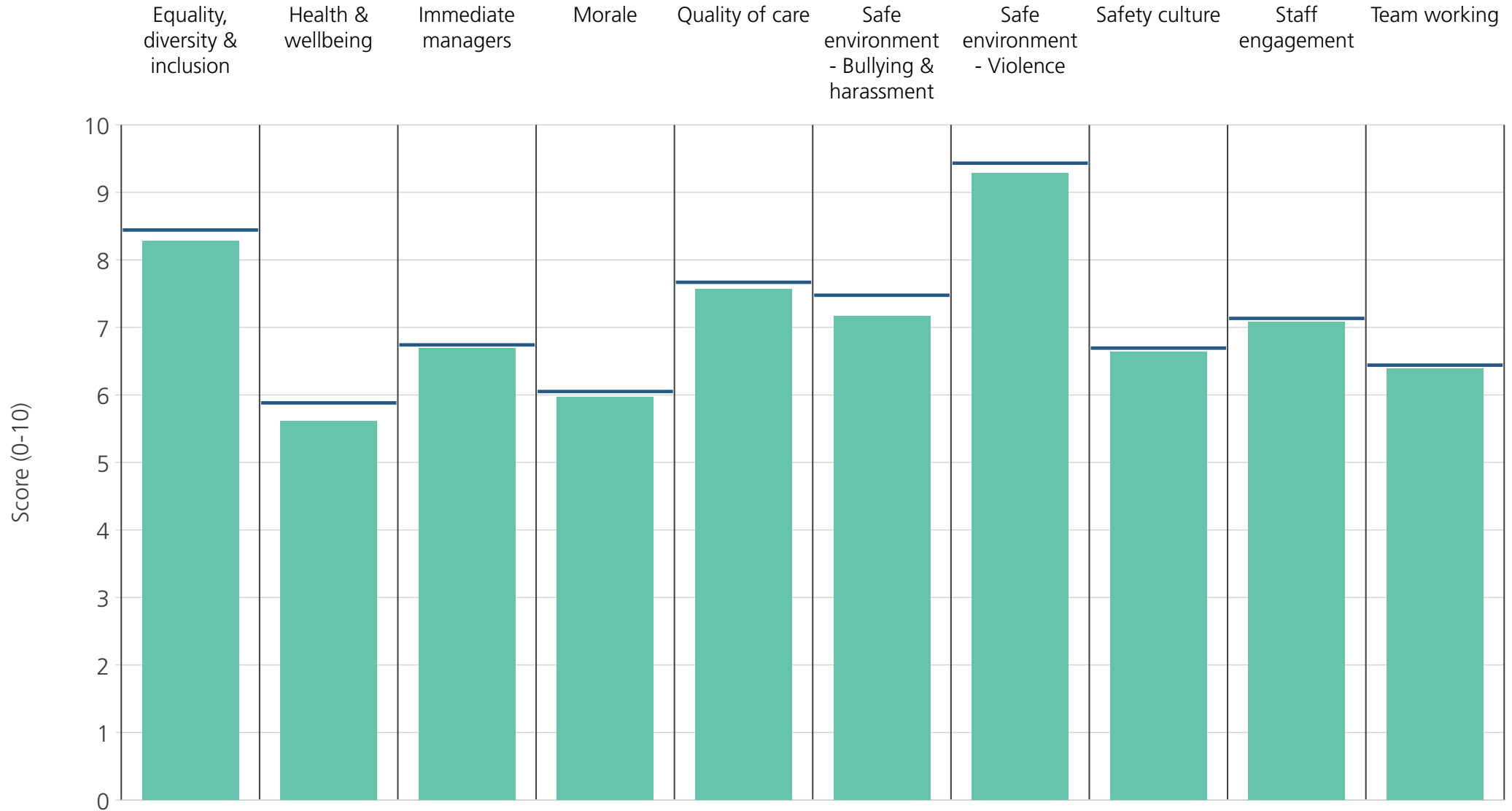
Directorate	8.4	5.8	7.3	6.1	7.9	7.3	9.5	7.0	7.1	6.6
Your org	8.4	5.9	6.7	6.1	7.7	7.5	9.4	6.7	7.1	6.4
Responses	222	225	227	225	216	224	225	226	227	226



Directorate	8.7	6.7	7.0	6.3	7.9	8.4	9.8	6.9	7.5	6.8
Your org	8.4	5.9	6.7	6.1	7.7	7.5	9.4	6.7	7.1	6.4
Responses	720	718	710	706	492	710	714	712	711	698



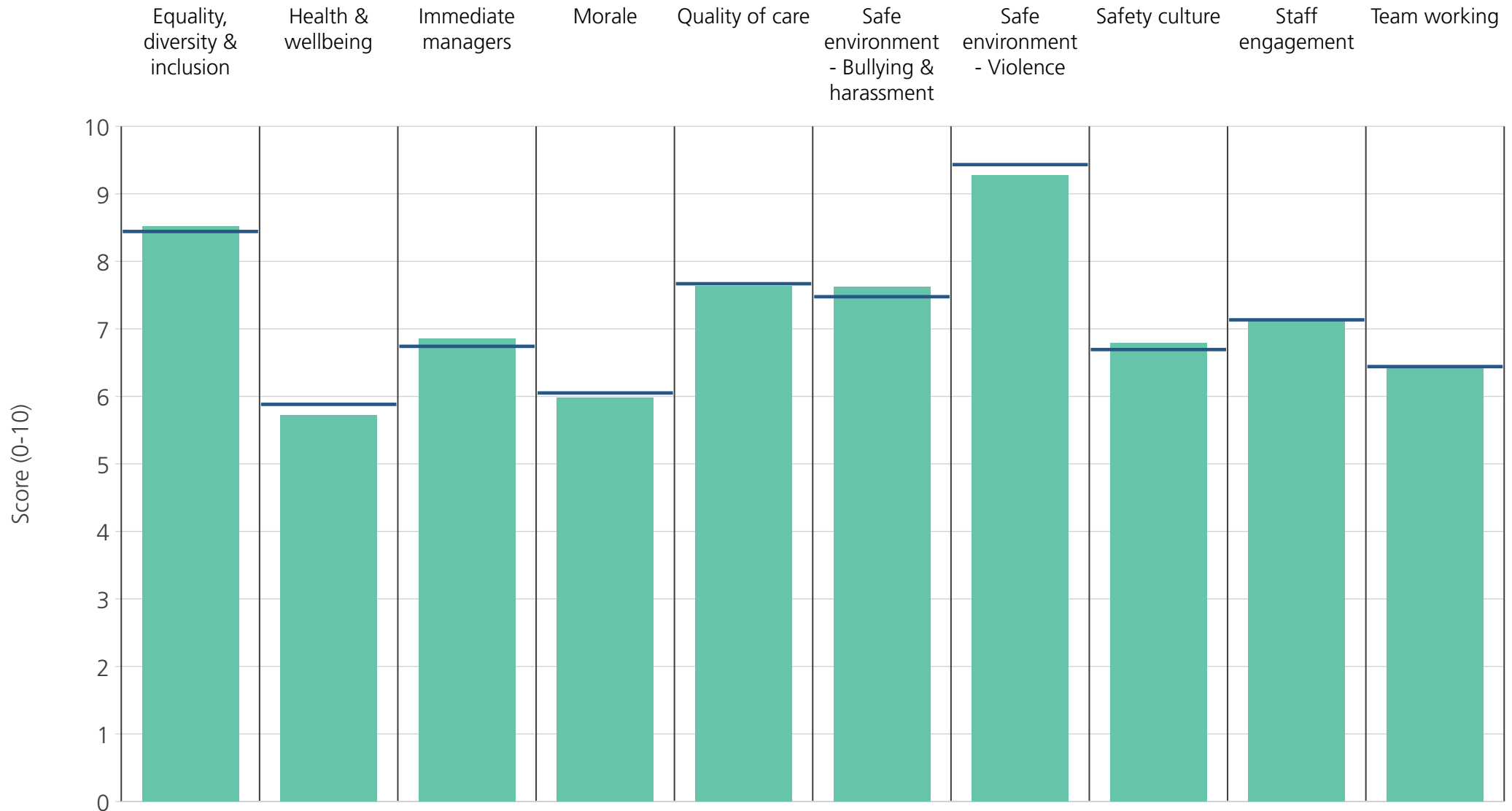
Directorate	8.7	5.6	6.2	5.7	7.8	7.8	9.6	6.5	6.8	6.0
Your org	8.4	5.9	6.7	6.1	7.7	7.5	9.4	6.7	7.1	6.4
Responses	256	256	256	254	236	255	255	256	256	251



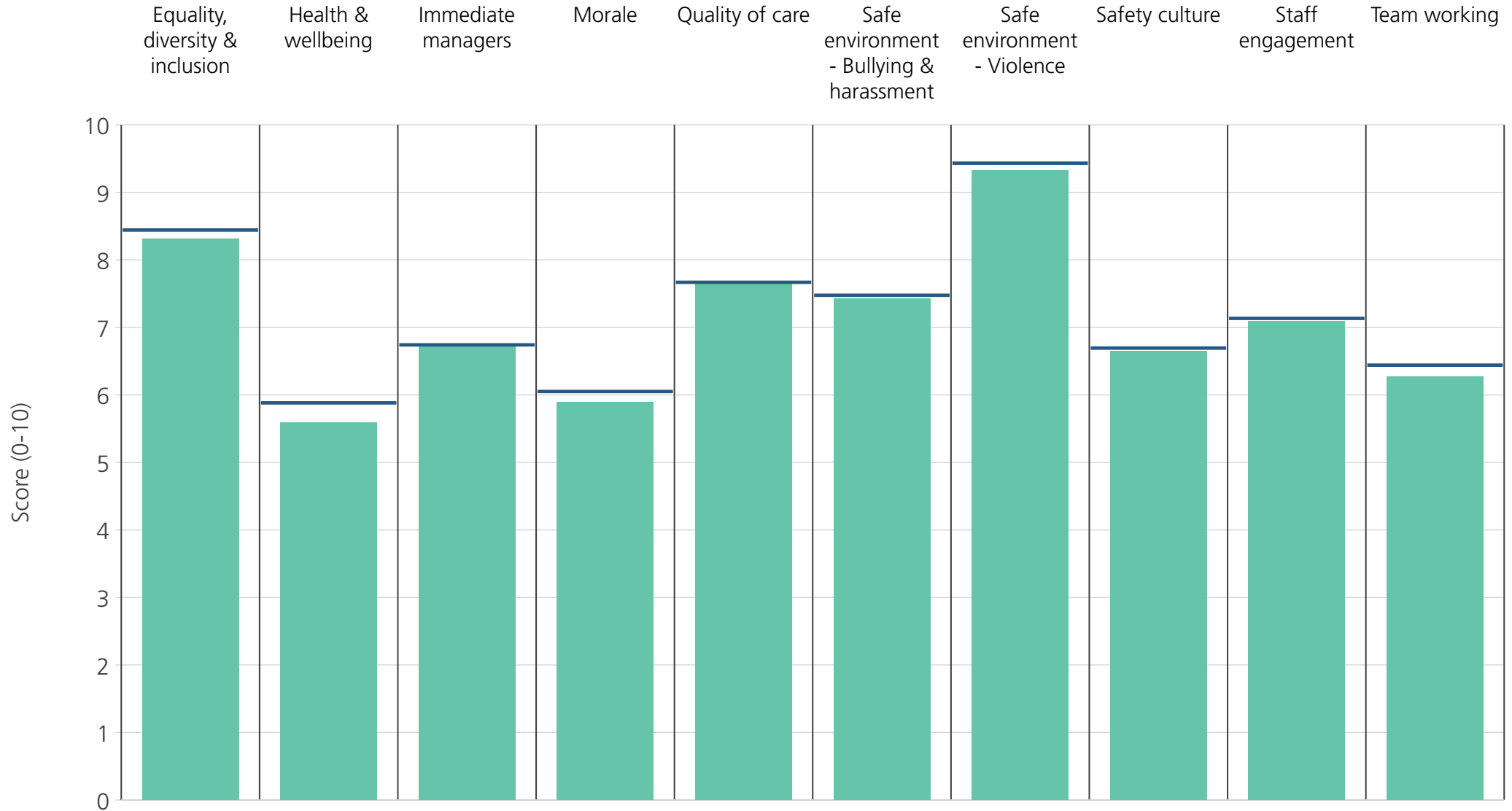
Directorate	8.3	5.6	6.7	6.0	7.6	7.2	9.3	6.6	7.1	6.4
Your org	8.4	5.9	6.7	6.1	7.7	7.5	9.4	6.7	7.1	6.4
Responses	1488	1494	1499	1494	1441	1486	1489	1500	1501	1477

Directorates 2

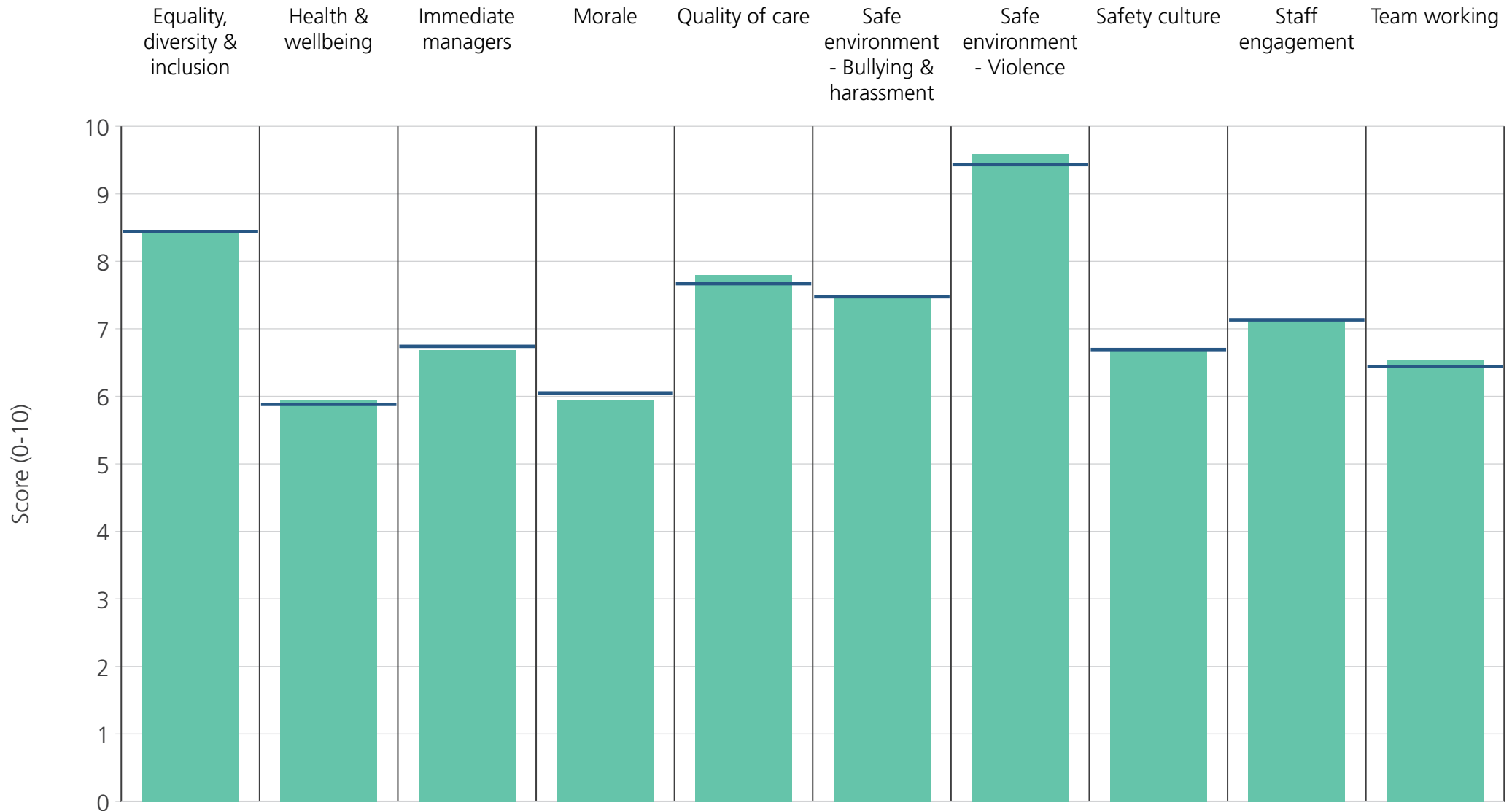
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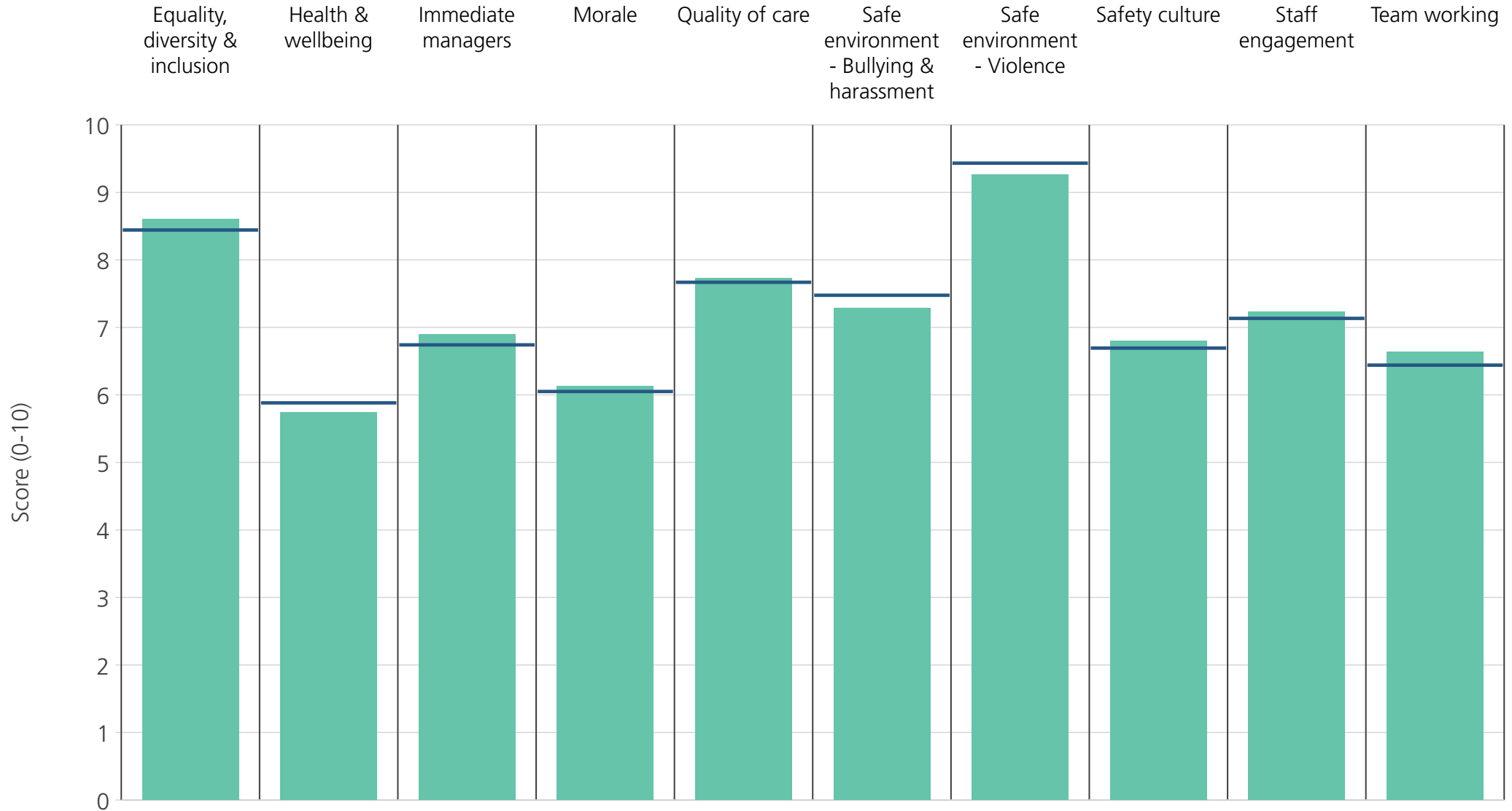
Directorate	8.5	5.7	6.9	6.0	7.6	7.6	9.3	6.8	7.1	6.5
Your org	8.4	5.9	6.7	6.1	7.7	7.5	9.4	6.7	7.1	6.4
Responses	572	576	574	572	525	572	572	573	573	564



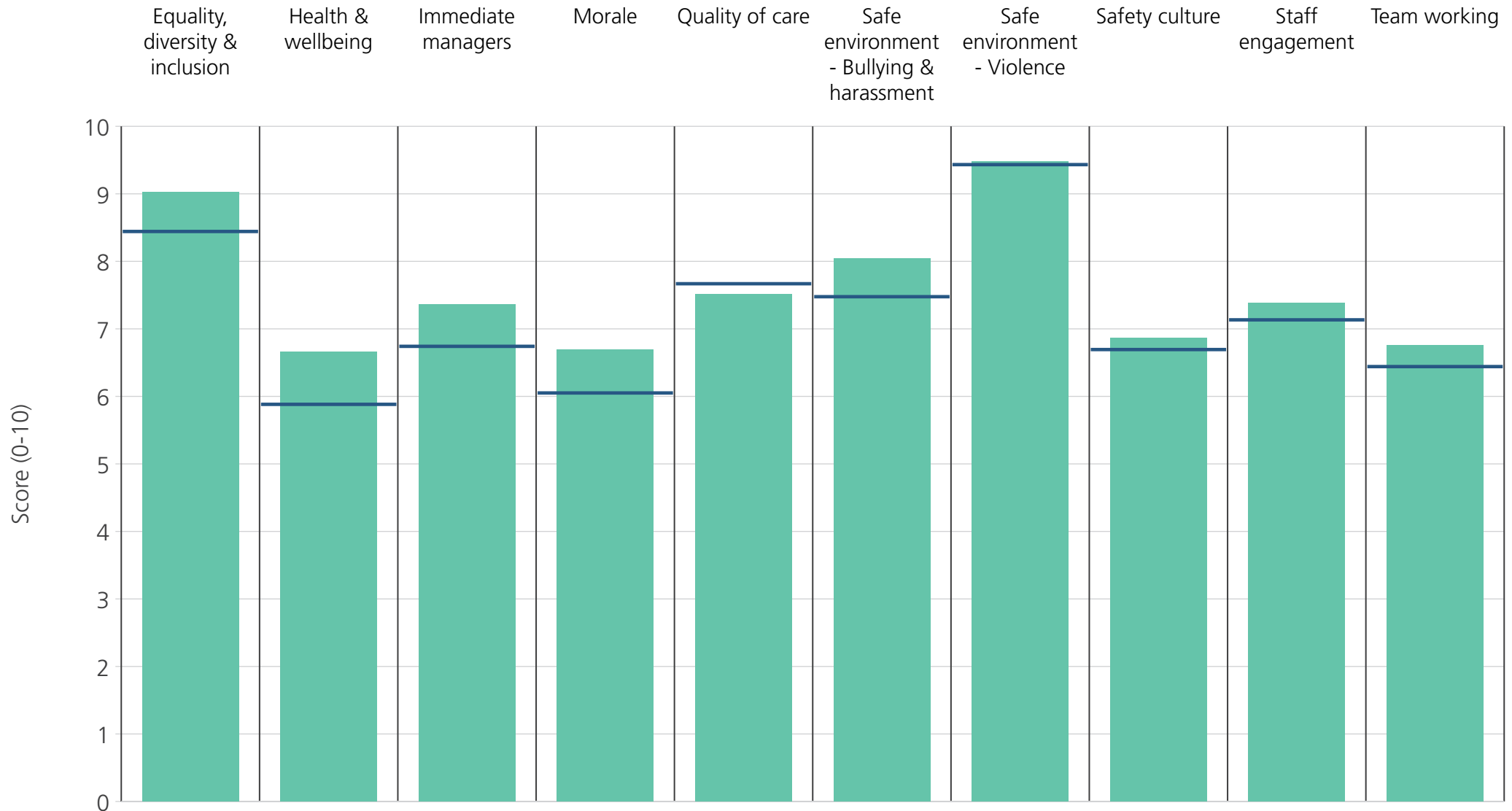
Directorate	8.3	5.6	6.7	5.9	7.7	7.4	9.3	6.6	7.1	6.3
Your org	8.4	5.9	6.7	6.1	7.7	7.5	9.4	6.7	7.1	6.4
Responses	748	750	748	745	685	744	749	752	749	743



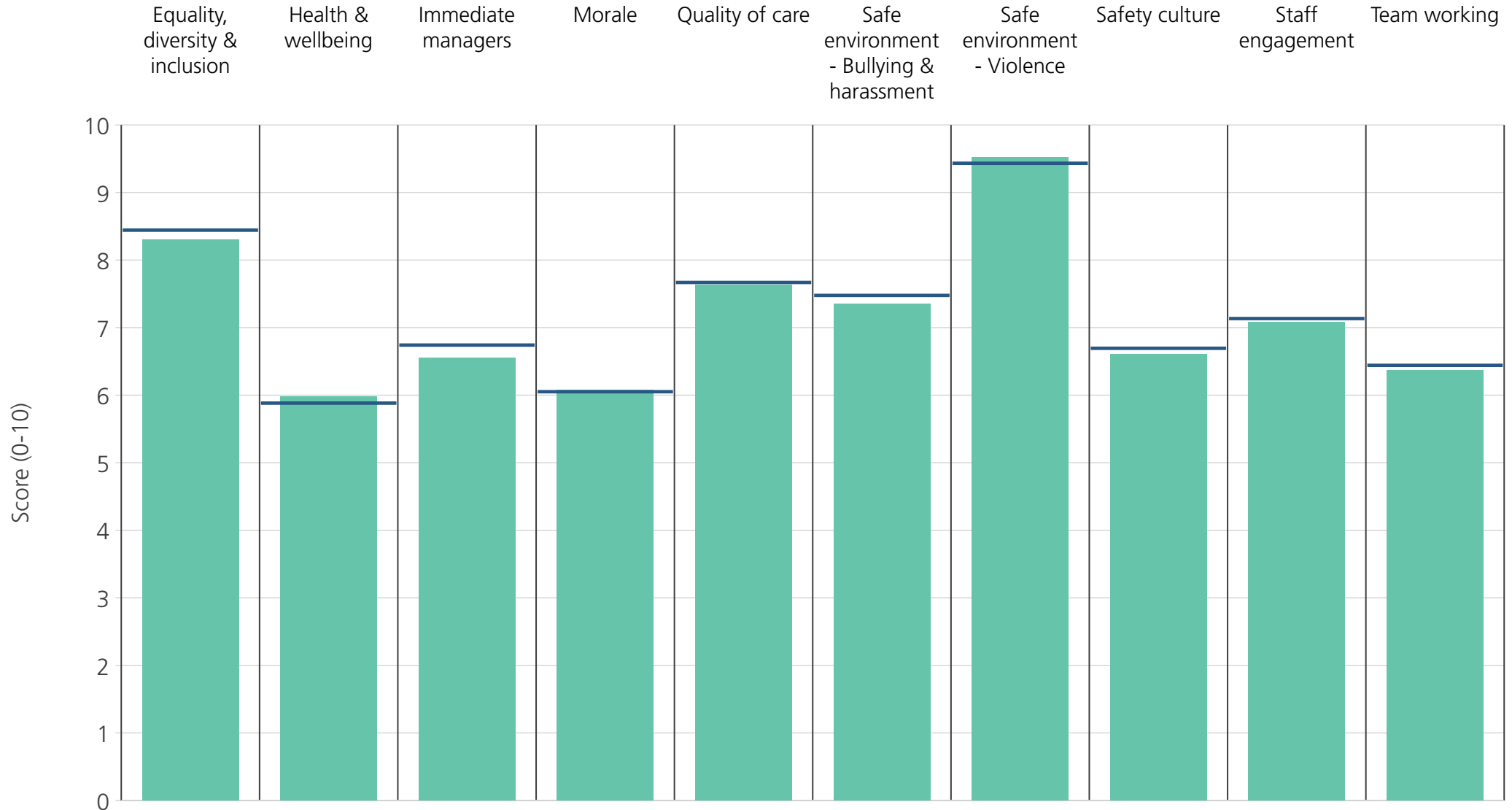
Directorate	8.5	5.9	6.7	5.9	7.8	7.5	9.6	6.7	7.1	6.5
Your org	8.4	5.9	6.7	6.1	7.7	7.5	9.4	6.7	7.1	6.4
Responses	662	661	662	661	585	658	660	662	665	650



Directorate	8.6	5.7	6.9	6.1	7.7	7.3	9.3	6.8	7.2	6.6
Your org	8.4	5.9	6.7	6.1	7.7	7.5	9.4	6.7	7.1	6.4
Responses	321	324	323	323	296	318	321	324	324	322



Directorate	9.0	6.7	7.4	6.7	7.5	8.0	9.5	6.9	7.4	6.8
Your org	8.4	5.9	6.7	6.1	7.7	7.5	9.4	6.7	7.1	6.4
Responses	259	260	261	259	241	260	258	262	261	259



Directorate	8.3	6.0	6.5	6.1	7.6	7.4	9.5	6.6	7.1	6.4
Your org	8.4	5.9	6.7	6.1	7.7	7.5	9.4	6.7	7.1	6.4
Responses	1186	1192	1191	1182	1088	1182	1188	1192	1192	1168