

Walsall Healthcare NHS Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Walsall Healthcare NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Walsall Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

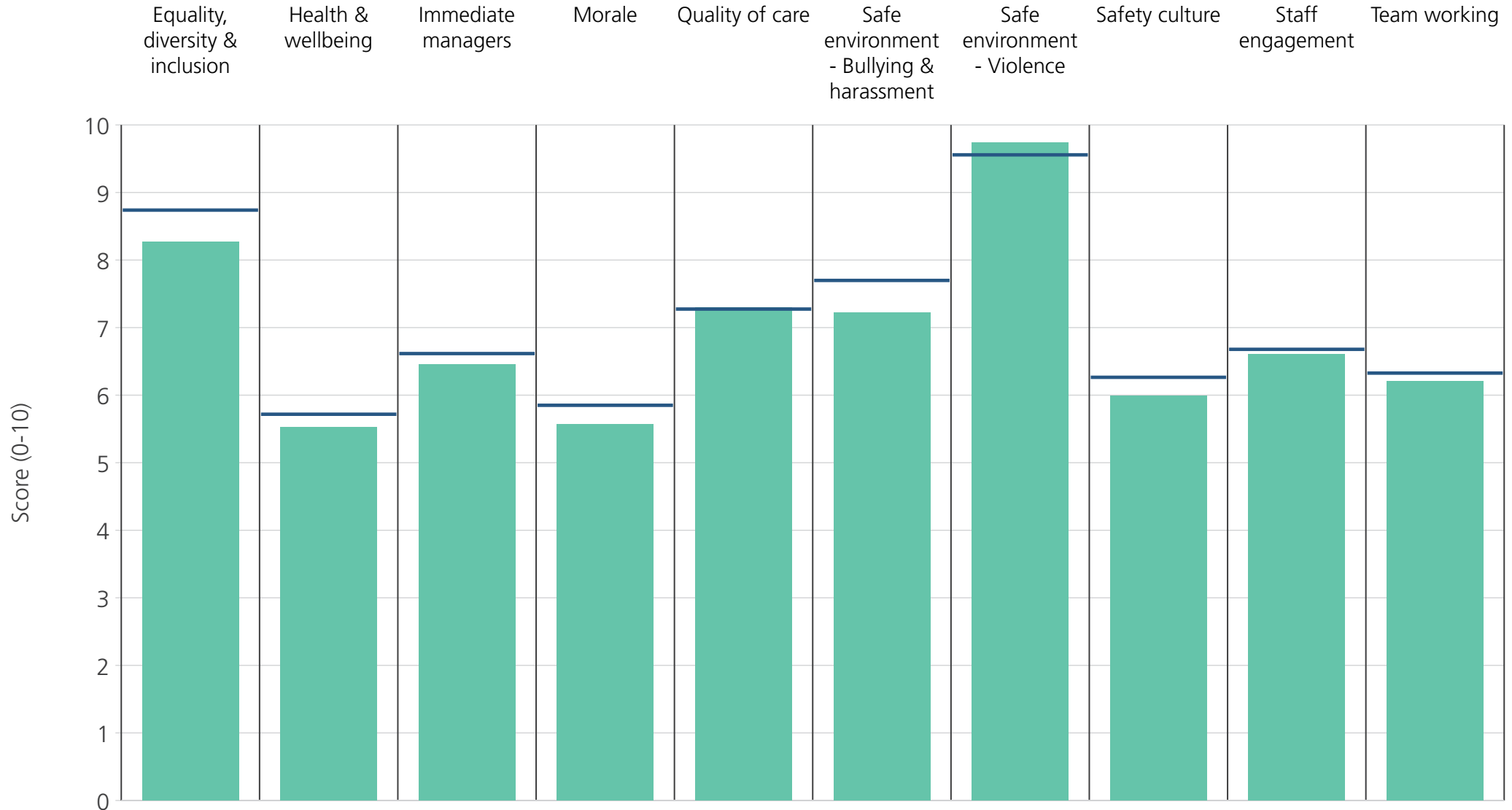
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

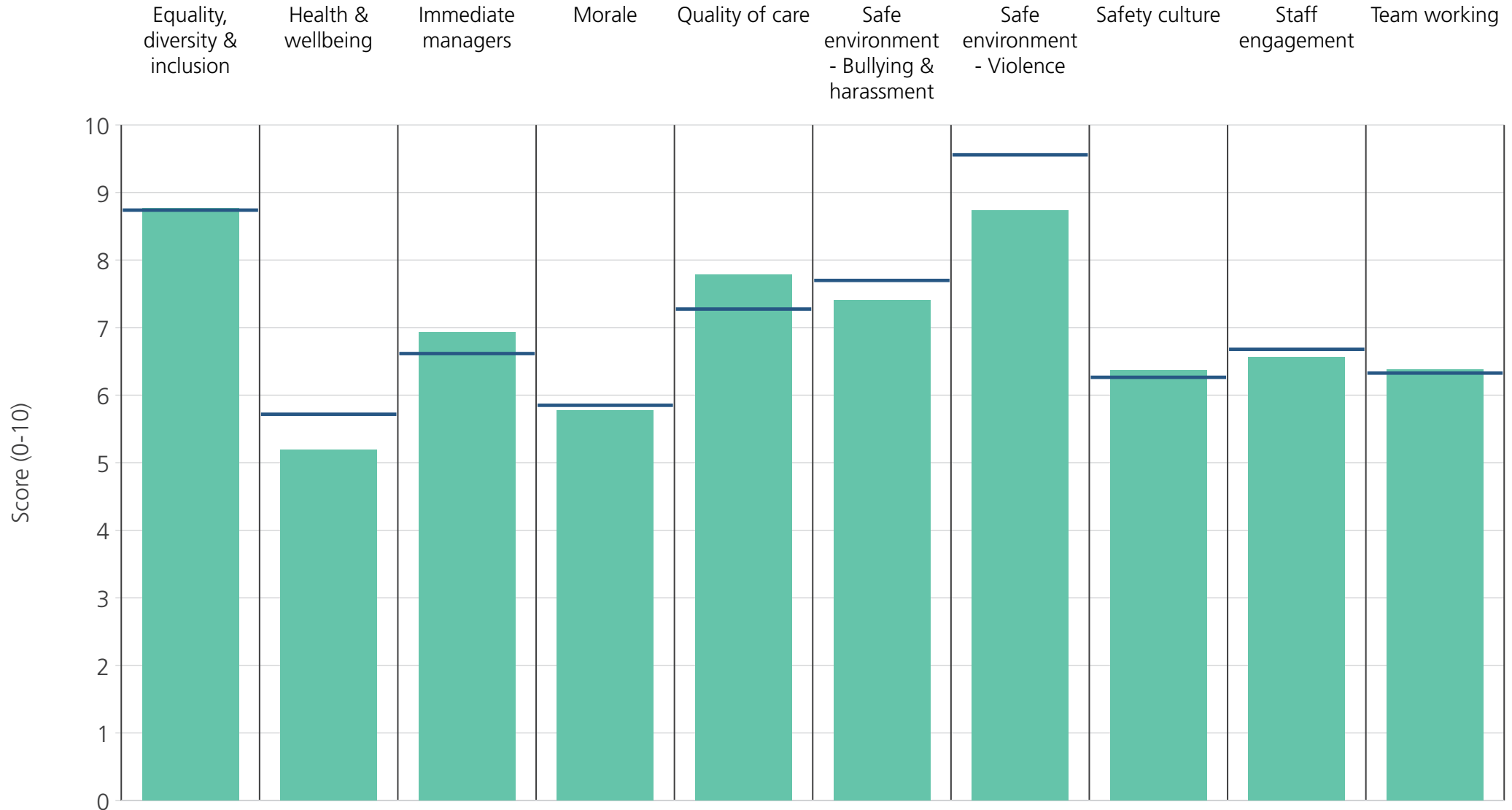


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

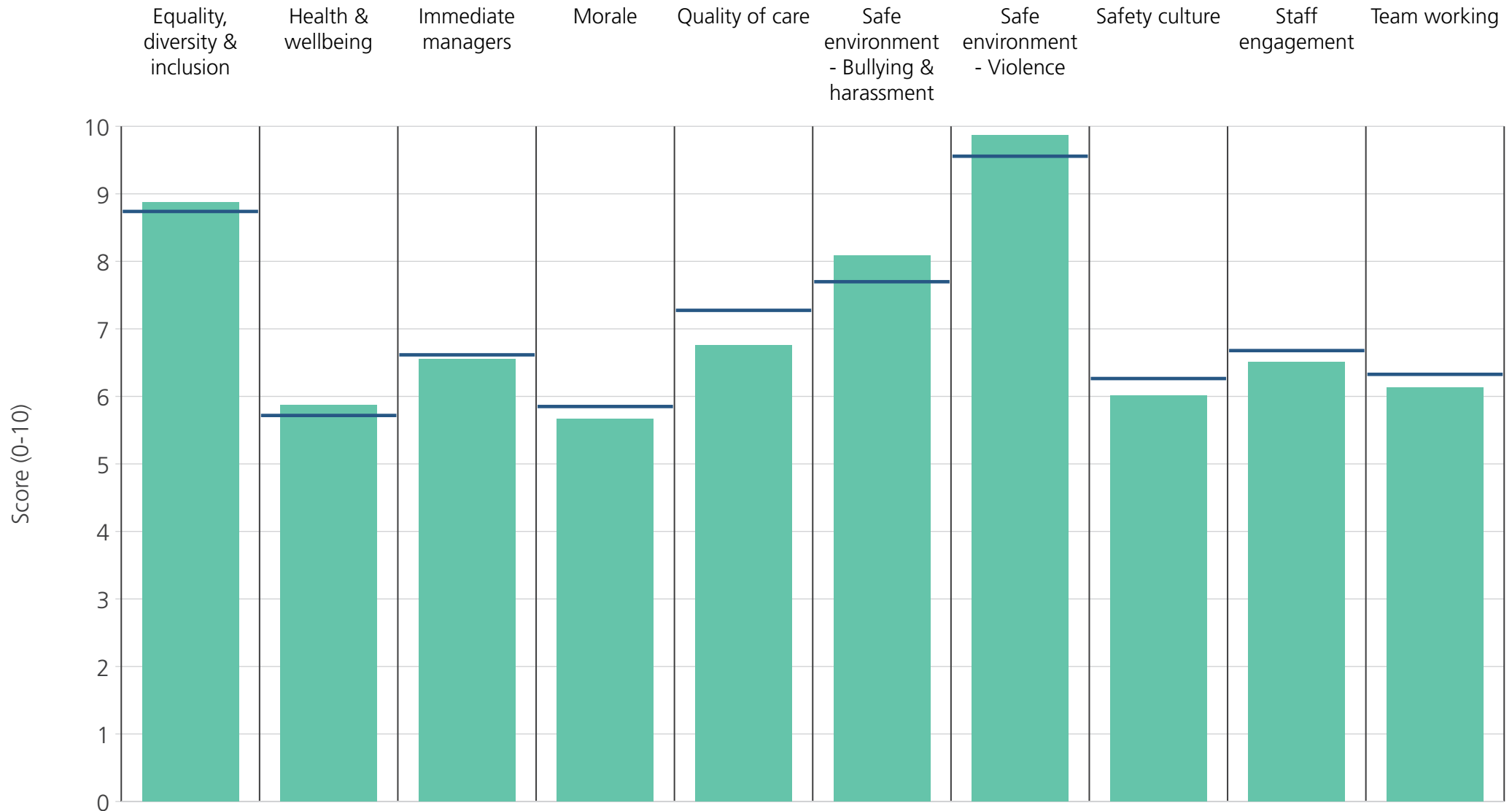
Directorates 1



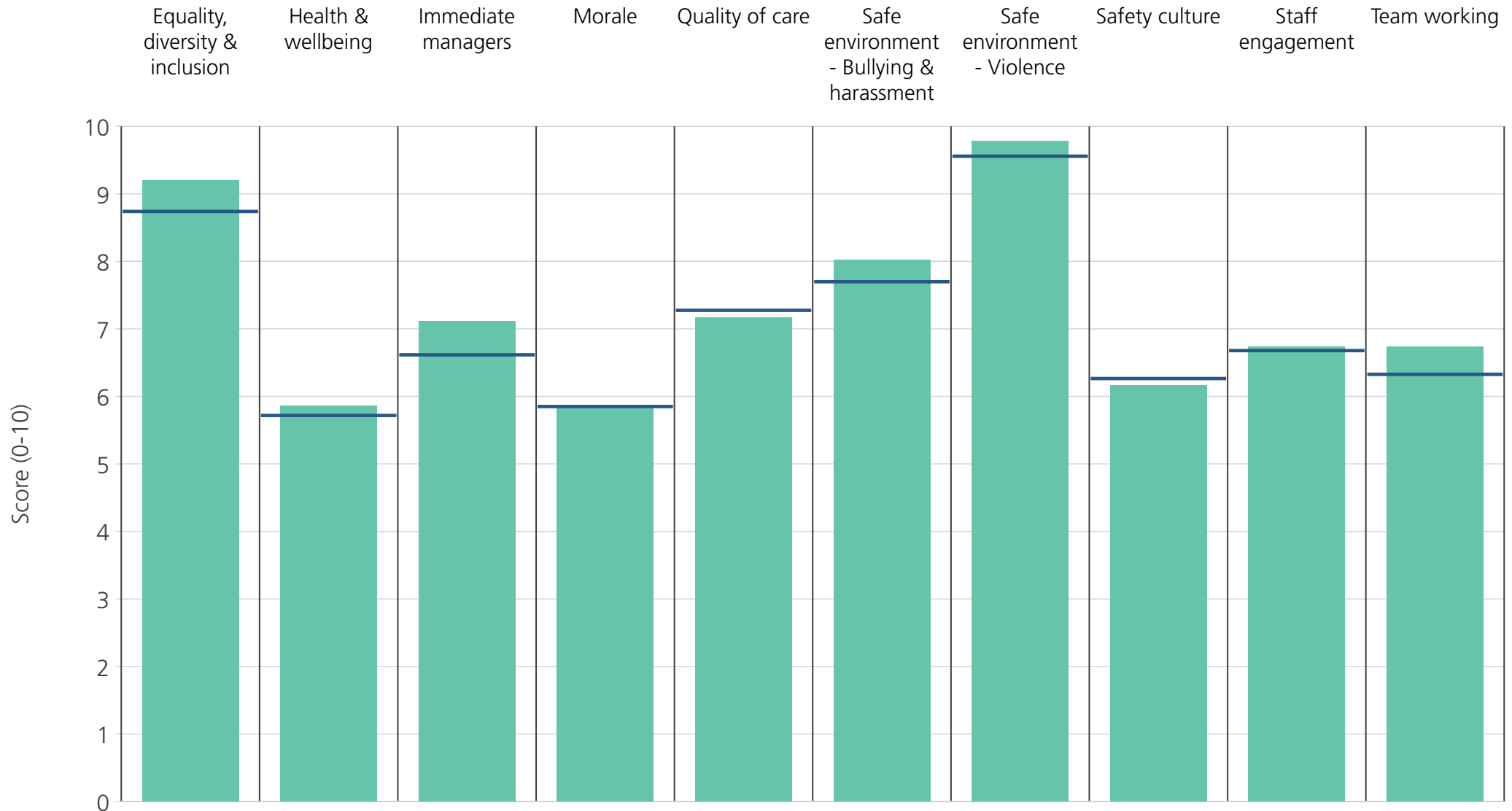
Directorate	8.3	5.5	6.5	5.6	7.3	7.2	9.7	6.0	6.6	6.2
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	52	52	52	52	51	51	51	52	52	52



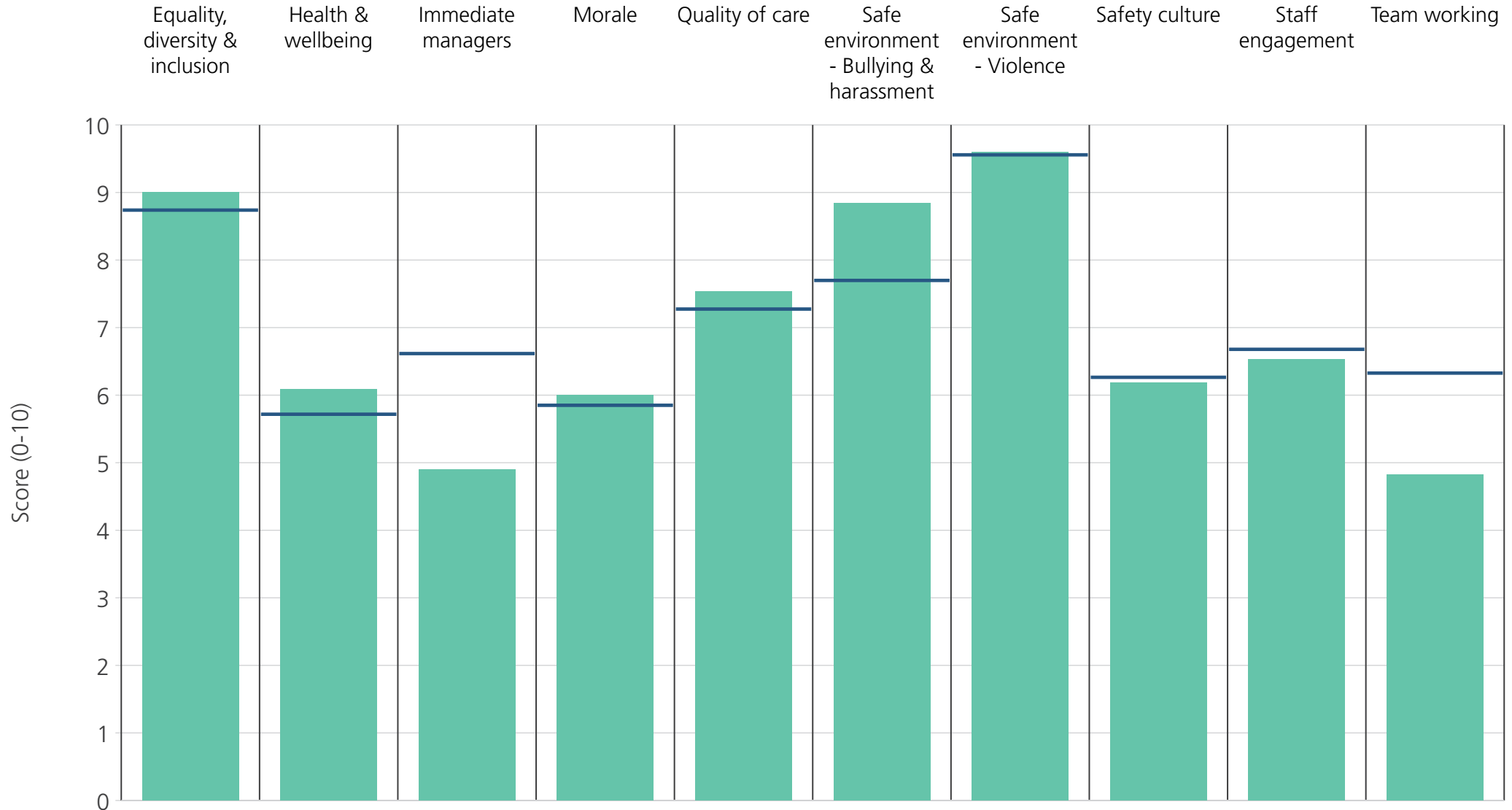
Directorate	8.8	5.2	6.9	5.8	7.8	7.4	8.7	6.4	6.6	6.4
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	163	164	165	163	165	164	163	164	165	162



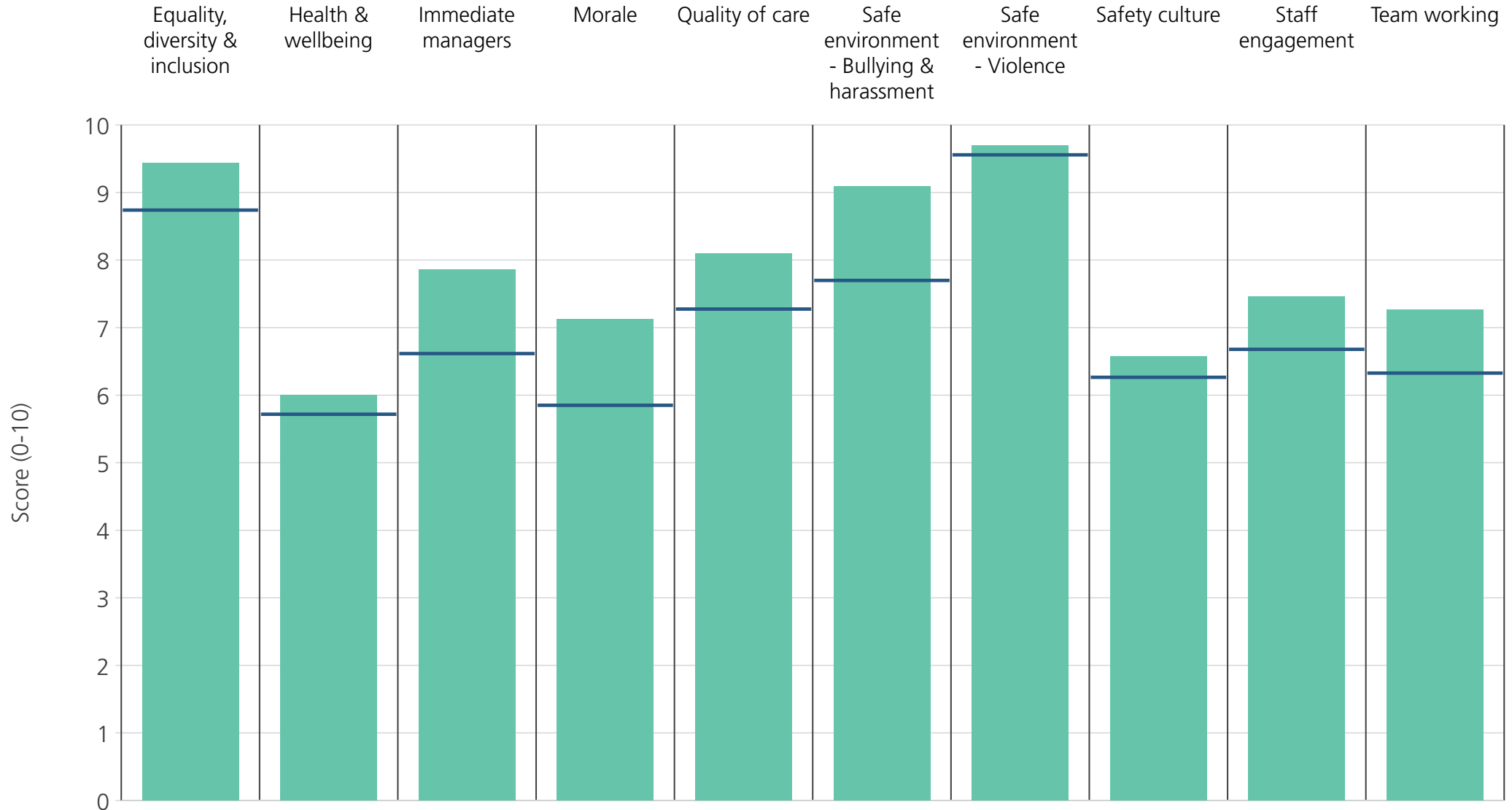
Directorate	8.9	5.9	6.6	5.7	6.8	8.1	9.9	6.0	6.5	6.1
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	445	447	448	448	268	442	444	447	448	441



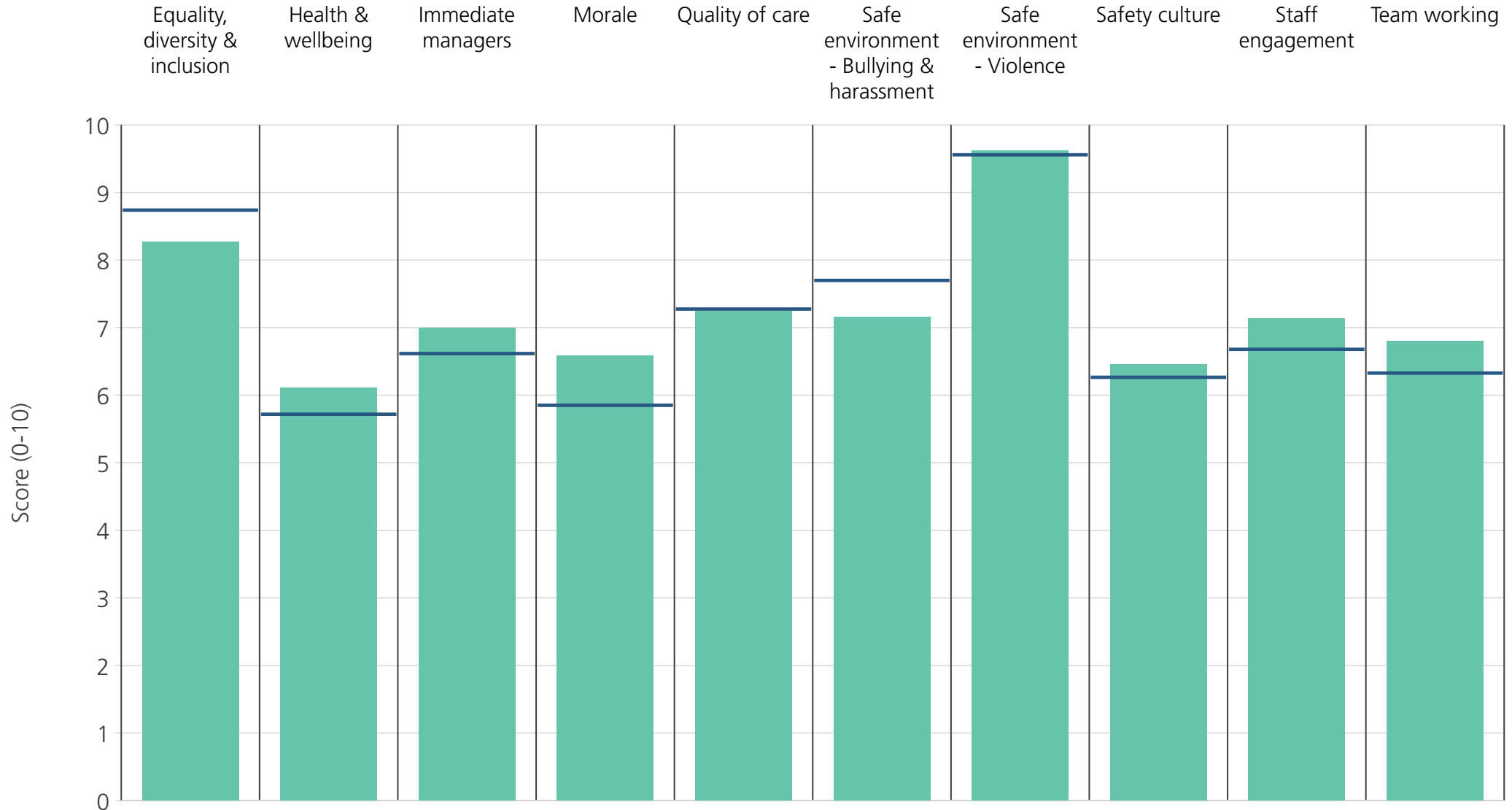
Directorate	9.2	5.9	7.1	5.9	7.2	8.0	9.8	6.2	6.7	6.7
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	120	120	120	119	118	118	120	120	120	119



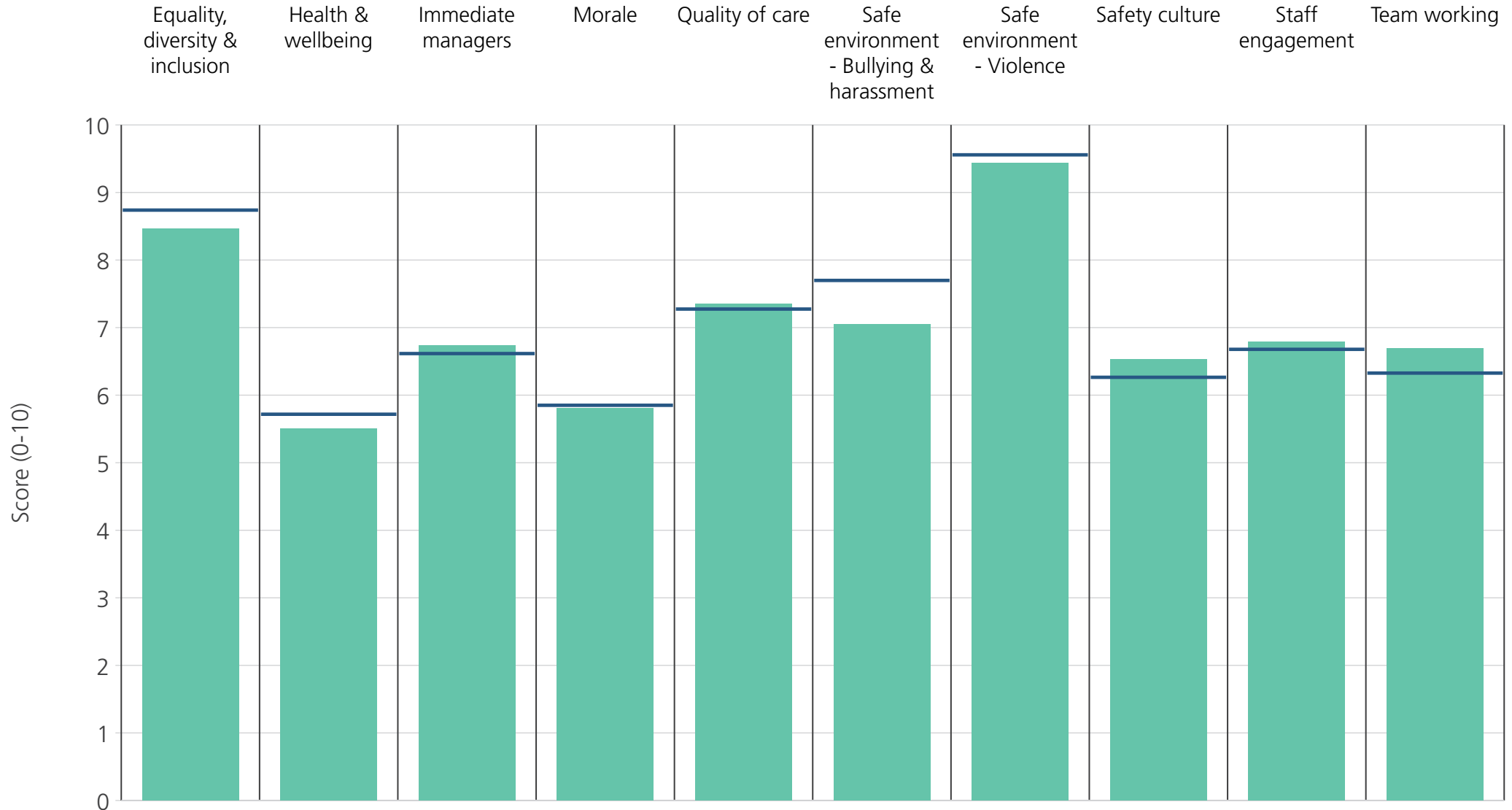
Directorate	9.0	6.1	4.9	6.0	7.5	8.8	9.6	6.2	6.5	4.8
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	109	111	110	108	84	105	103	107	114	110



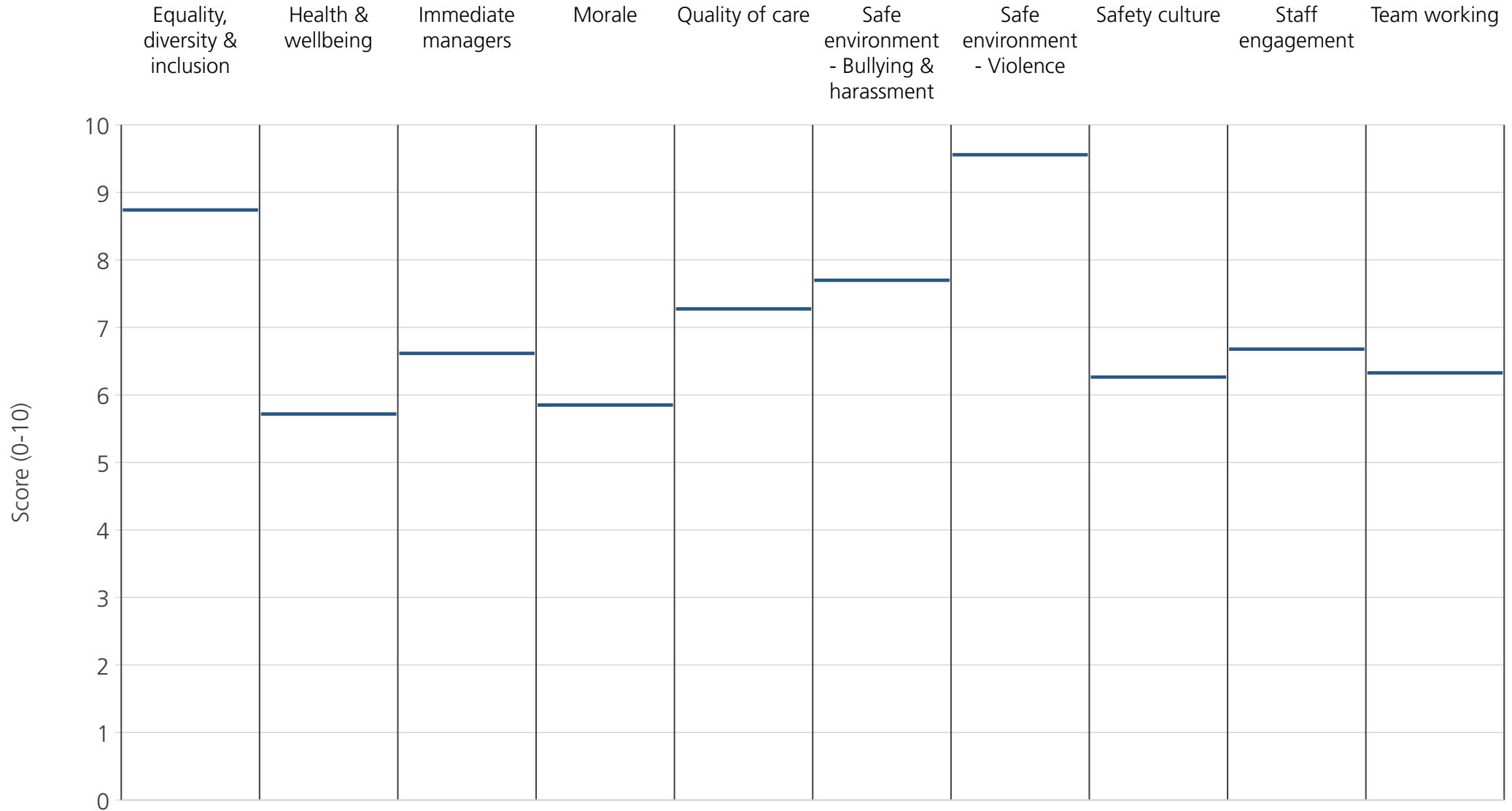
Directorate	9.4	6.0	7.9	7.1	8.1	9.1	9.7	6.6	7.5	7.3
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	22	22	22	22	21	22	22	22	22	21



Directorate	8.3	6.1	7.0	6.6	7.2	7.2	9.6	6.5	7.1	6.8
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	94	95	95	96	96	95	96	96	96	95

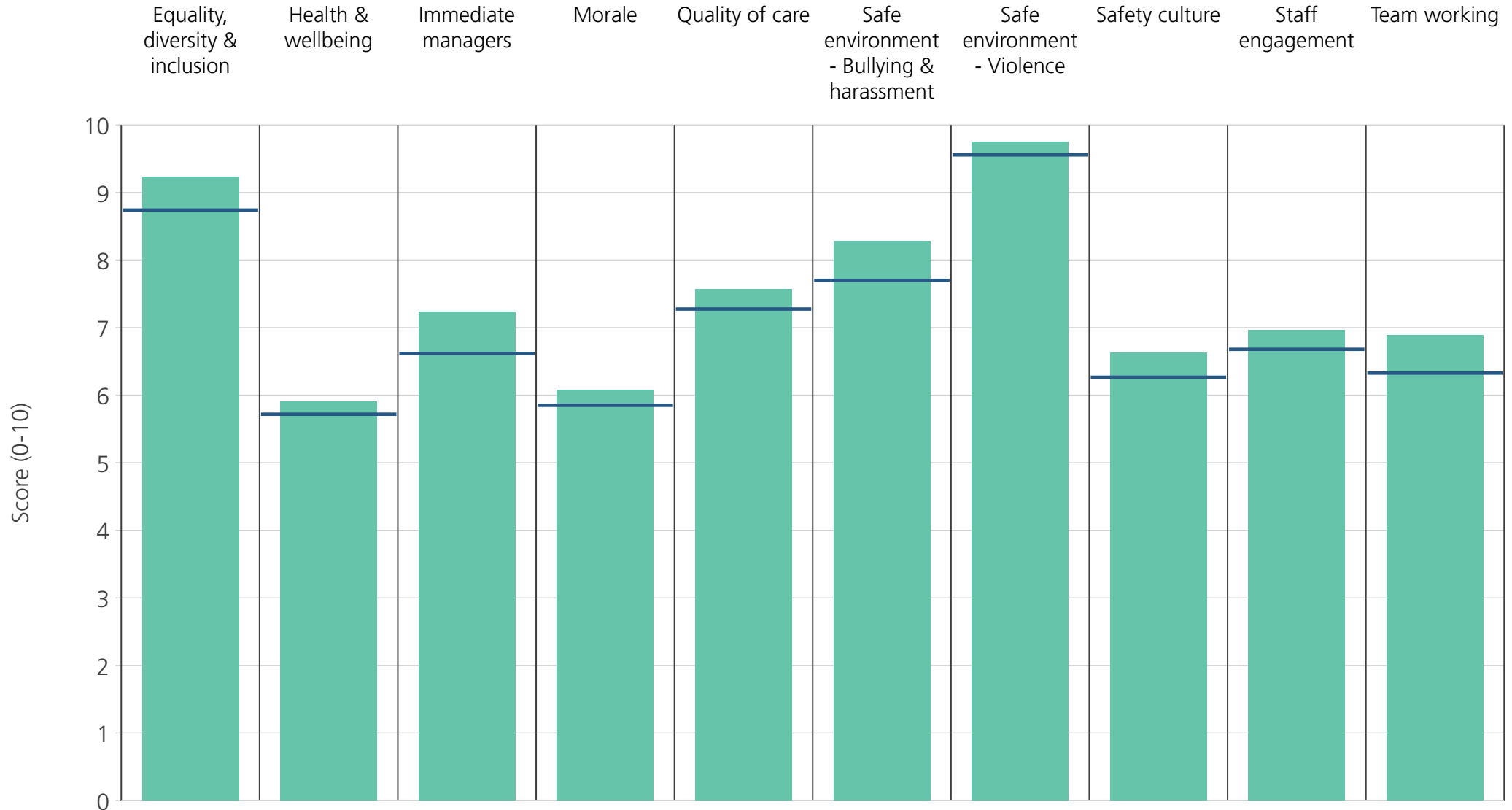


Directorate	8.5	5.5	6.7	5.8	7.4	7.1	9.4	6.5	6.8	6.7
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	367	369	369	366	356	365	367	369	369	363

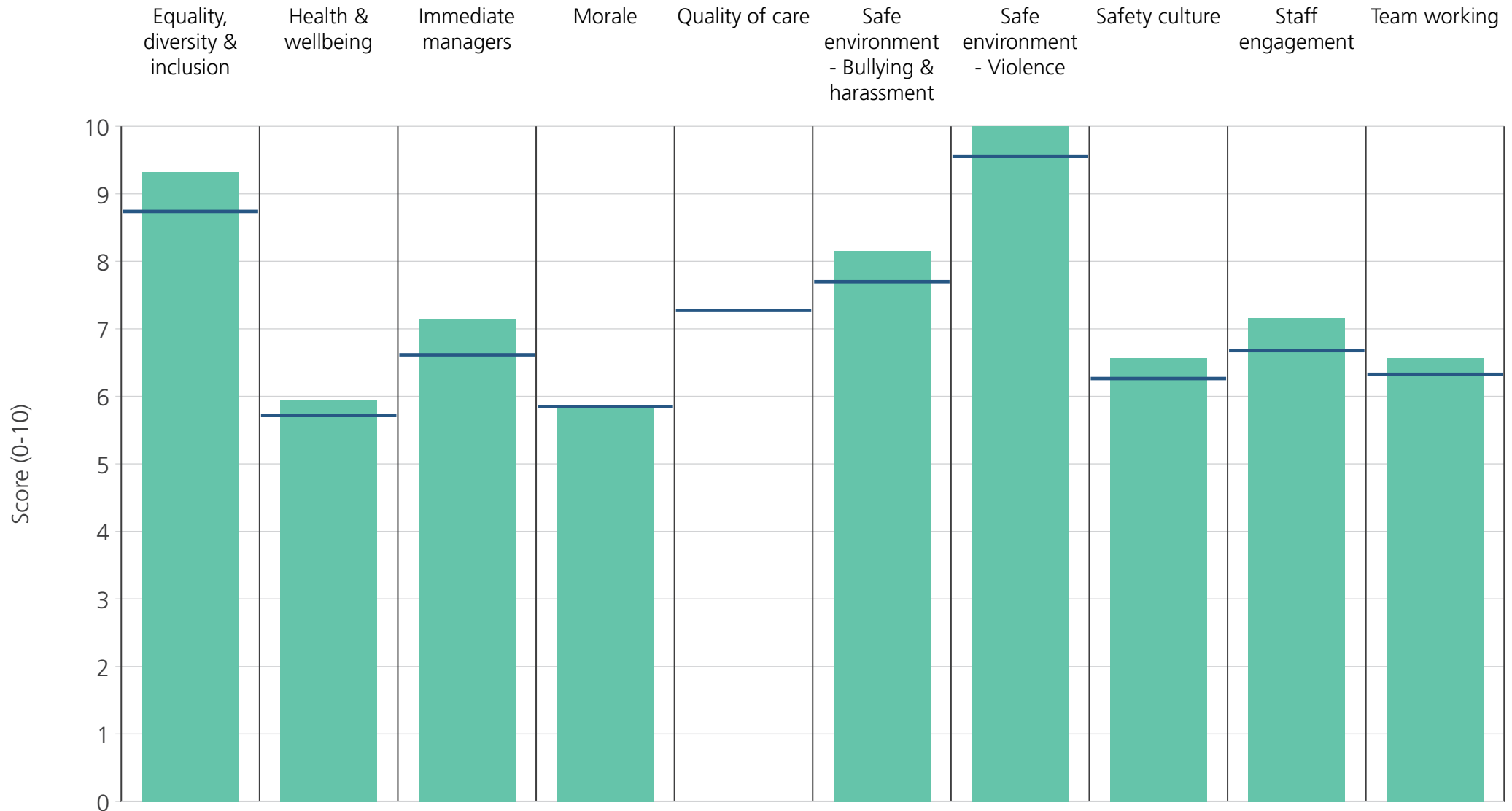


Directorate										
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	8	8	8	8	8	8	8	8	8	8

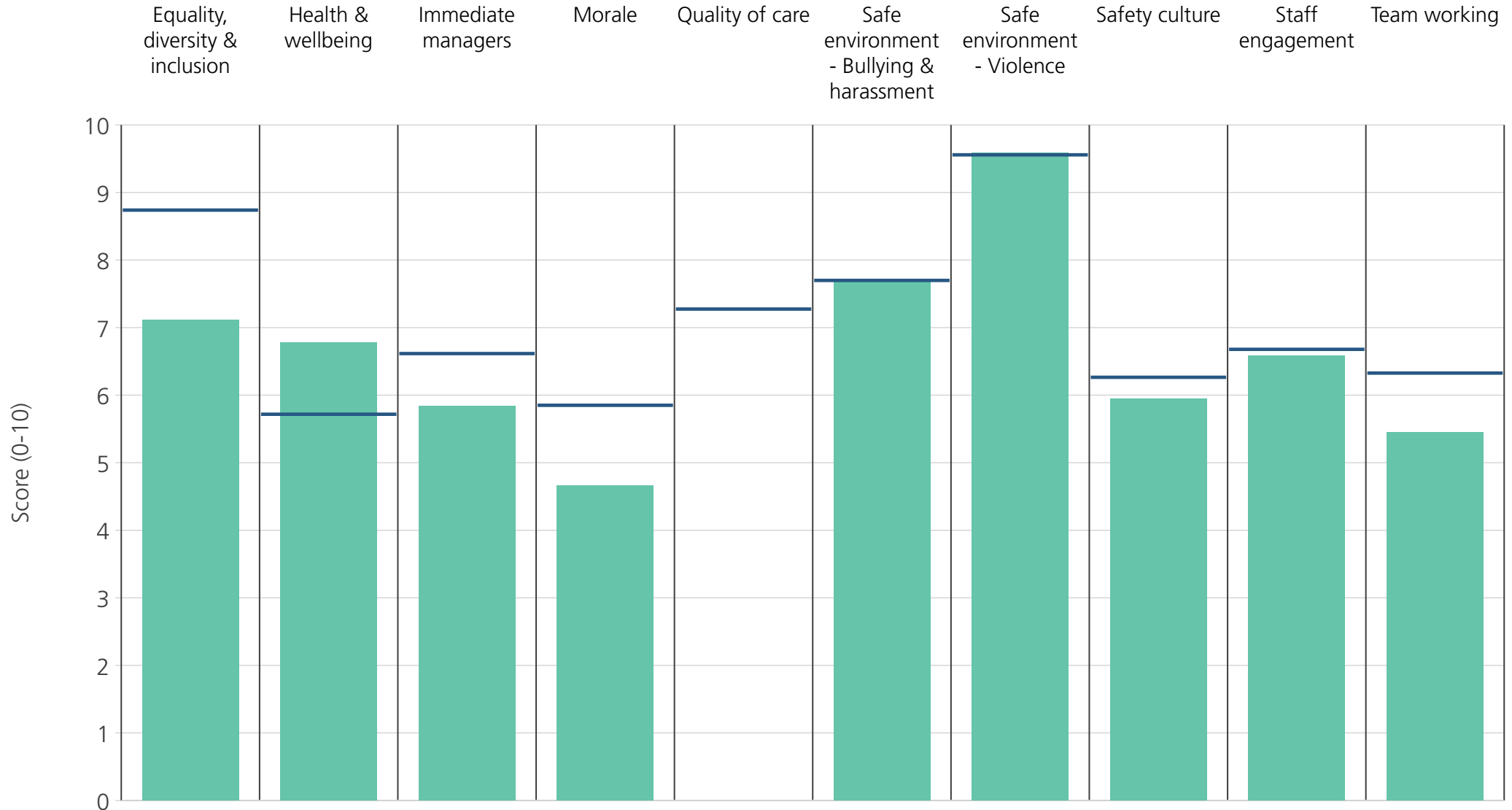
Directorates 2



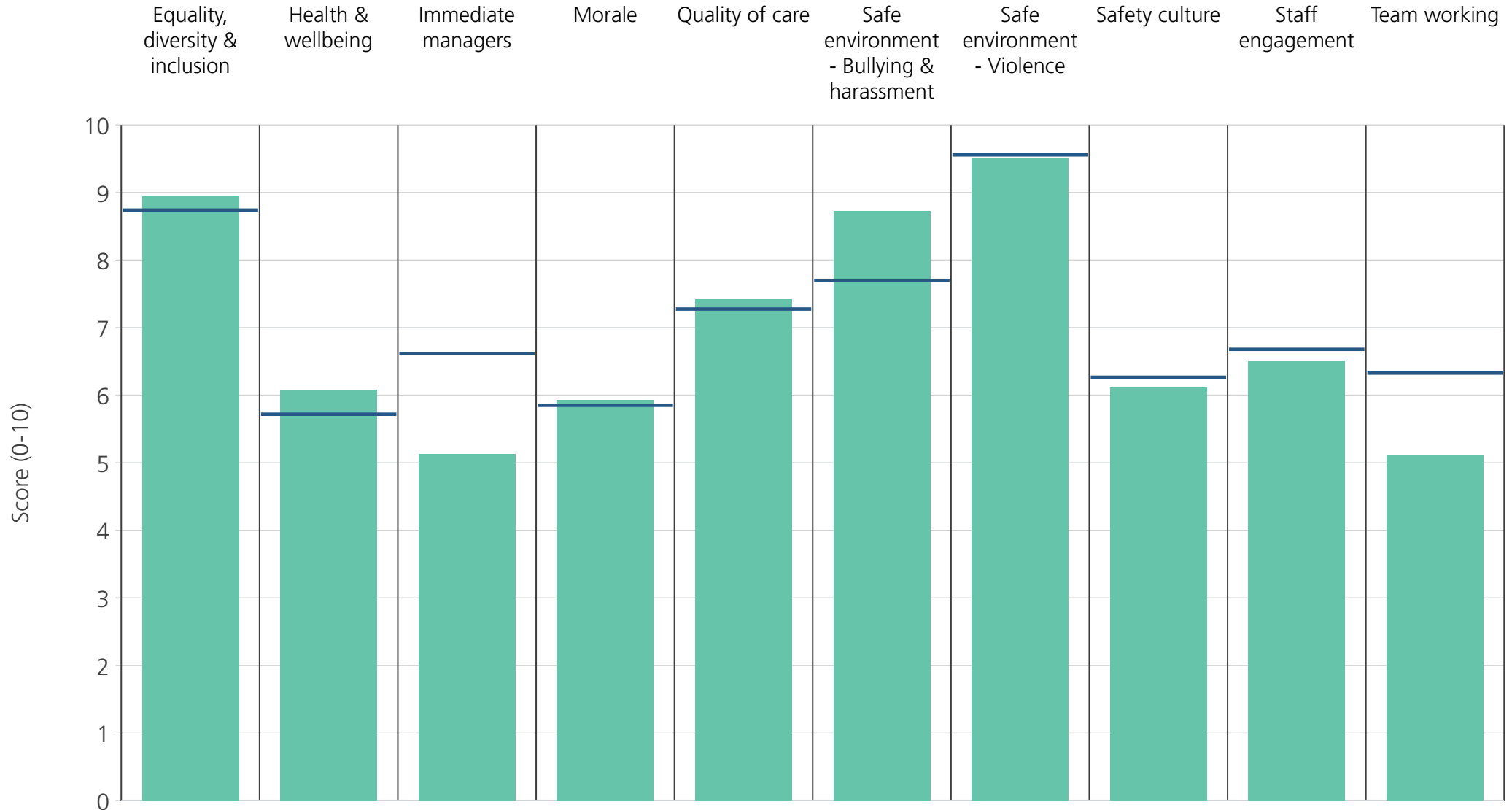
Directorate	9.2	5.9	7.2	6.1	7.6	8.3	9.7	6.6	7.0	6.9
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	263	264	265	264	250	261	262	265	265	259



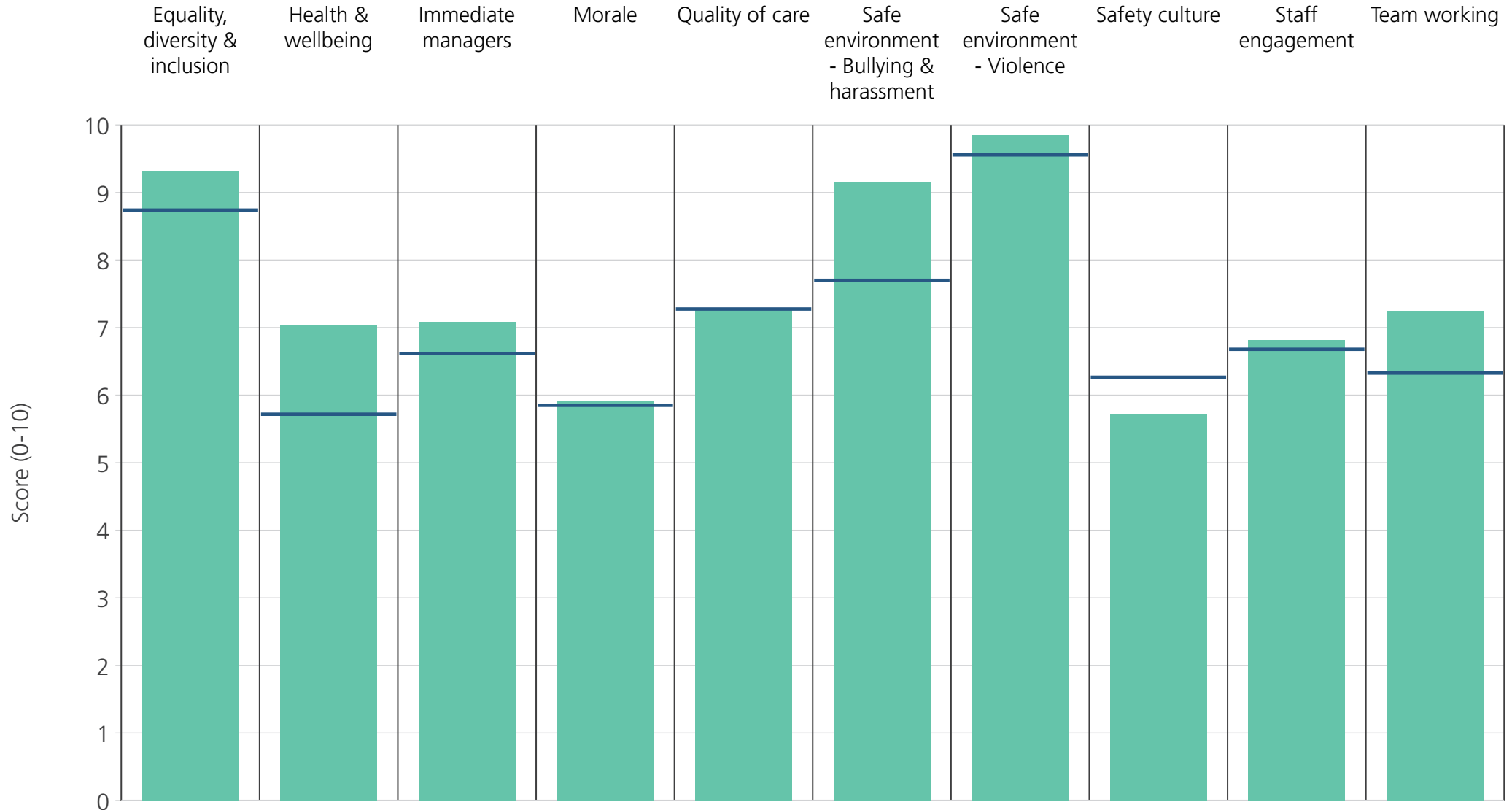
Directorate	9.3	5.9	7.1	5.9		8.1	10.0	6.6	7.2	6.6
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	27	28	28	28	10	27	28	28	28	28



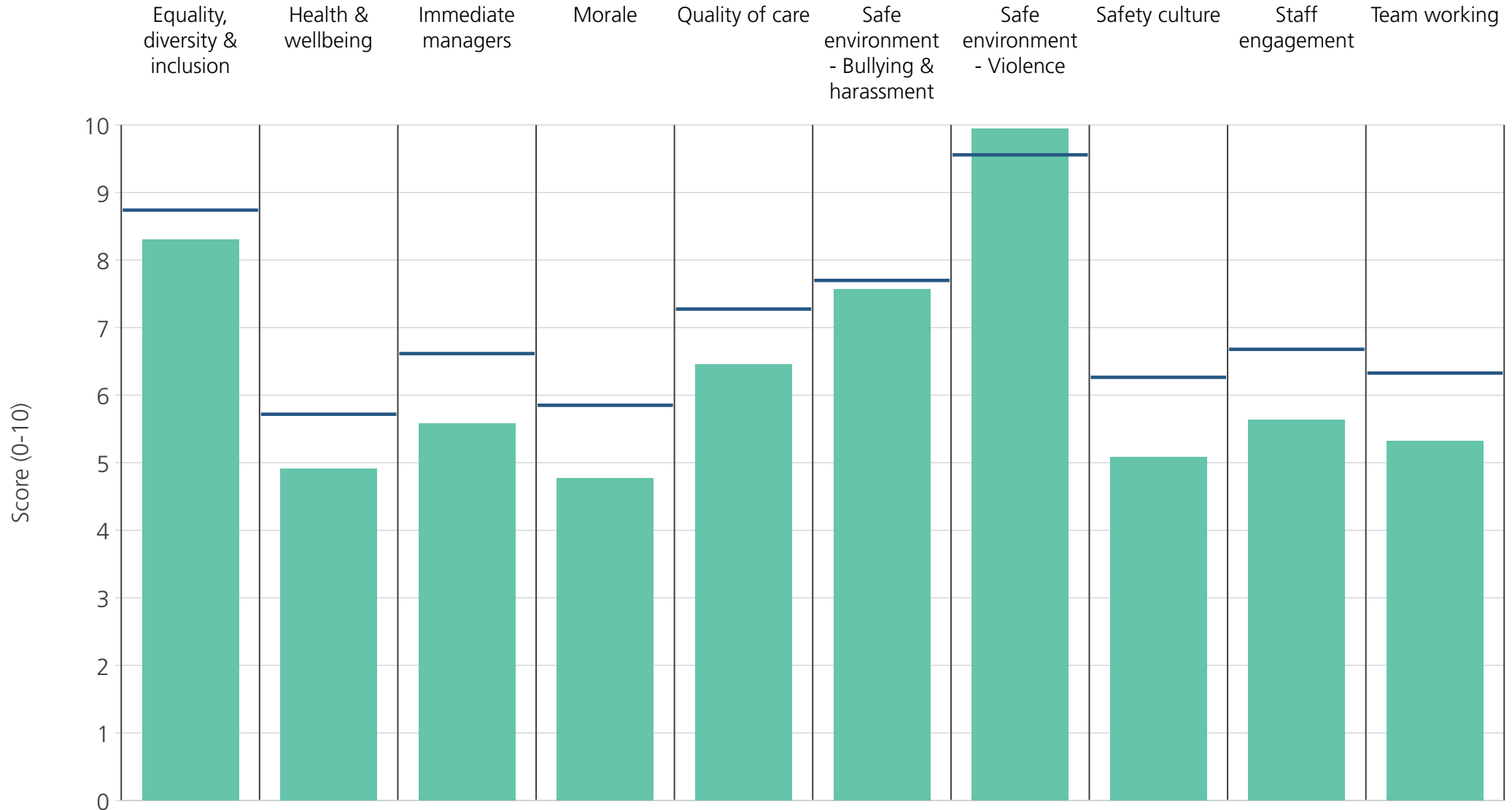
Directorate	7.1	6.8	5.8	4.7		7.7	9.6	5.9	6.6	5.4
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	15	16	16	16	2	16	16	16	16	14



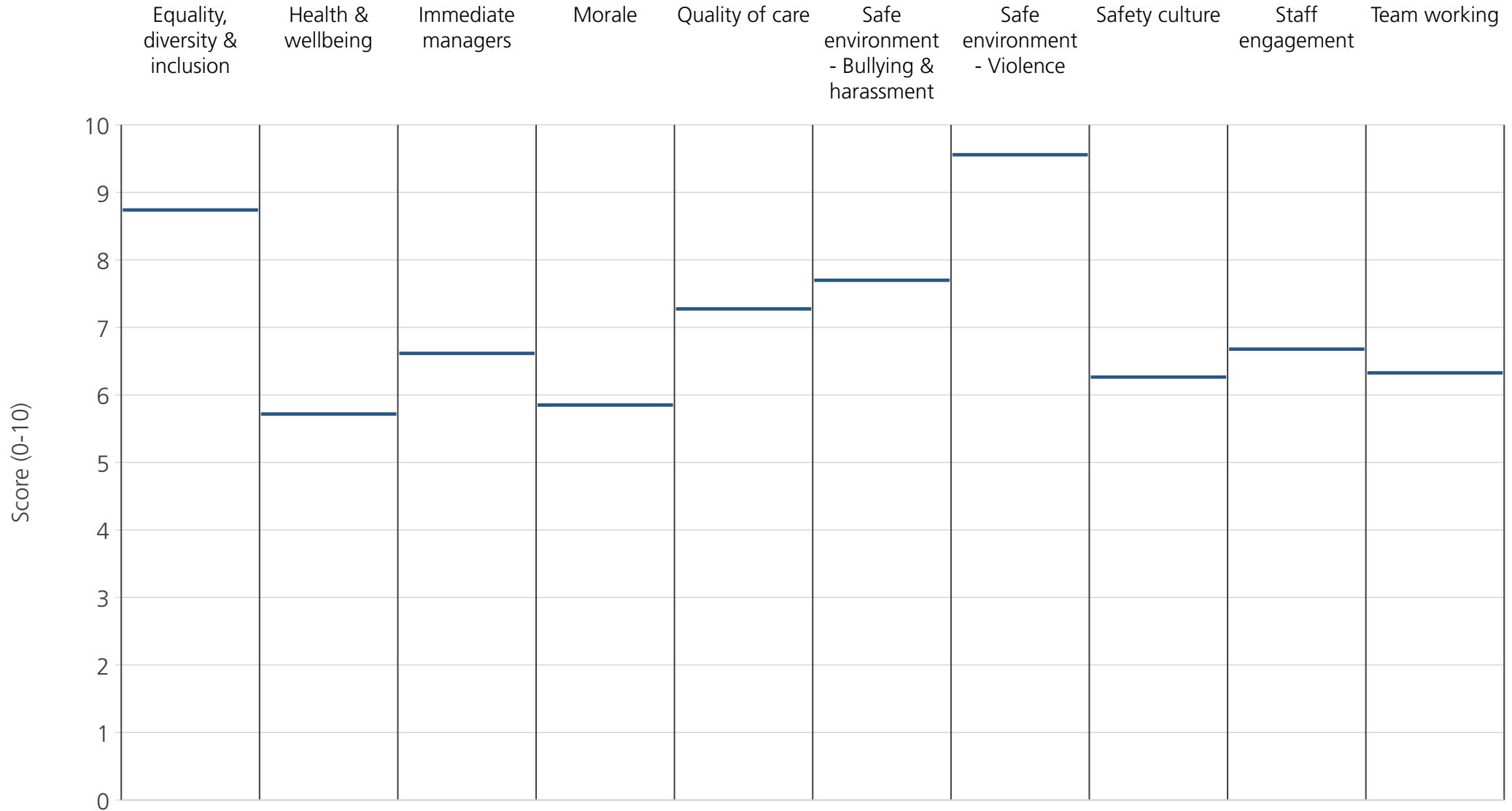
Directorate	8.9	6.1	5.1	5.9	7.4	8.7	9.5	6.1	6.5	5.1
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	125	127	126	124	95	121	119	123	130	126



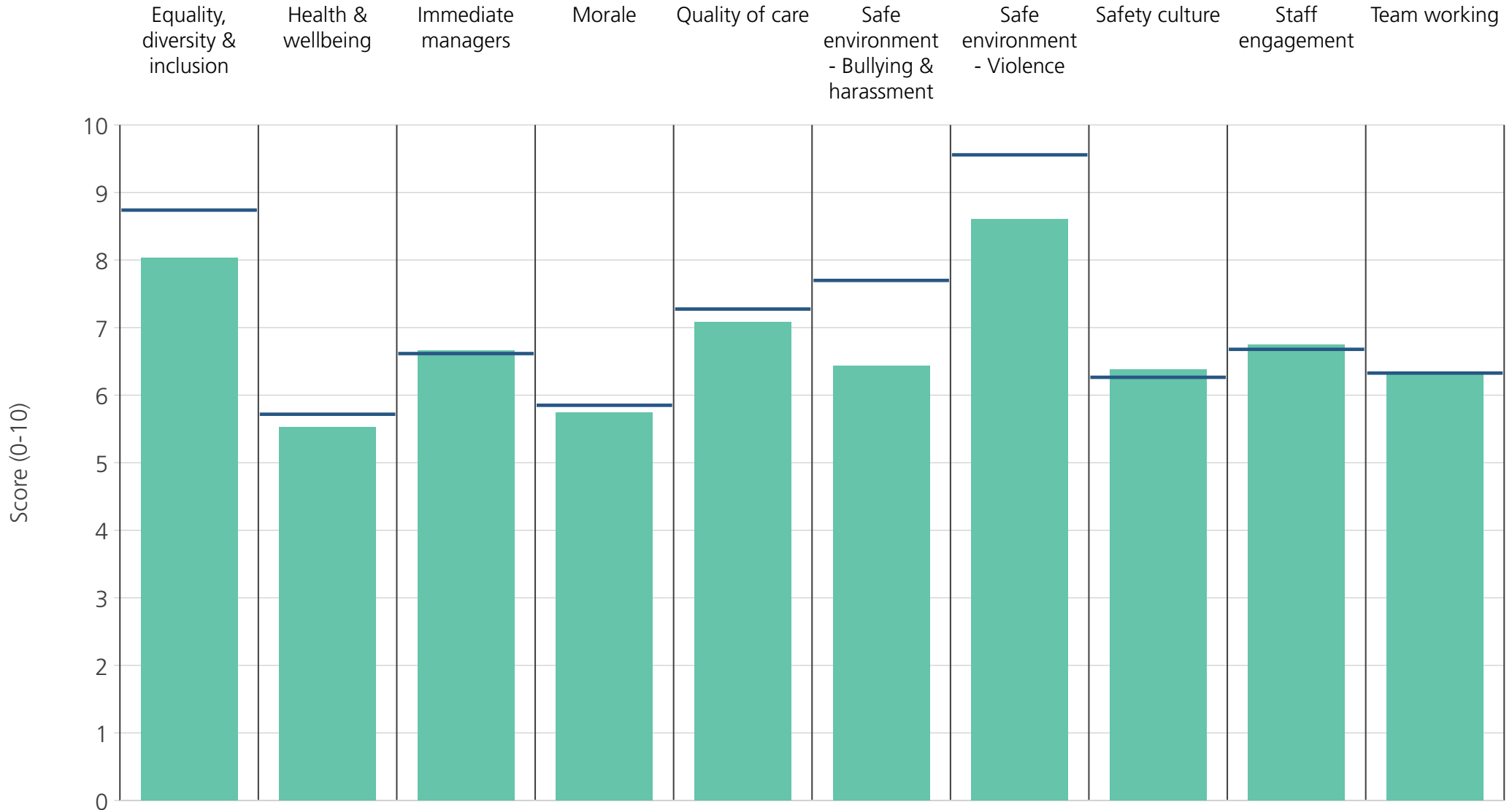
Directorate	9.3	7.0	7.1	5.9	7.3	9.1	9.8	5.7	6.8	7.2
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	43	43	43	43	11	43	42	42	43	43



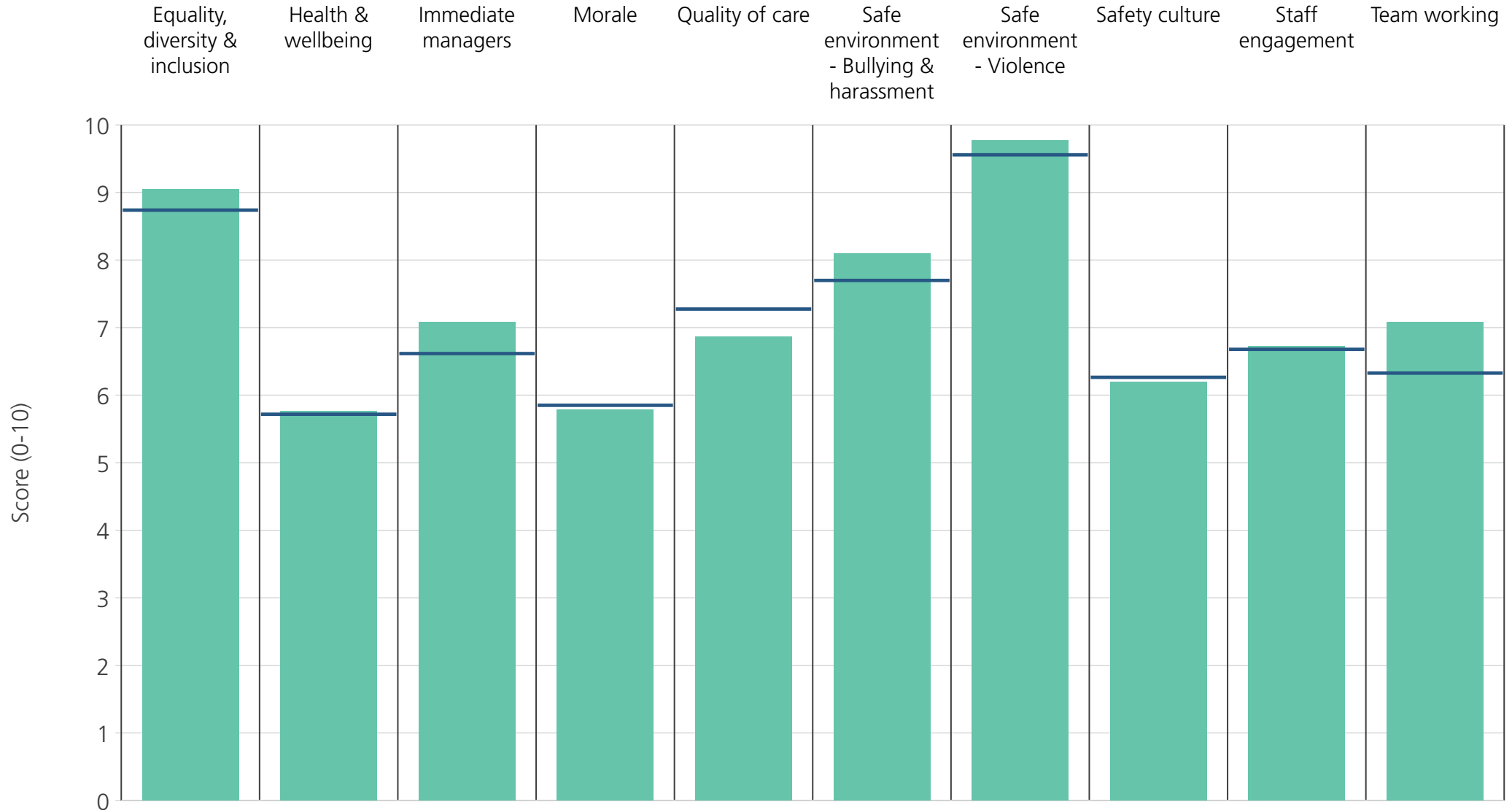
Directorate	8.3	4.9	5.6	4.8	6.5	7.6	9.9	5.1	5.6	5.3
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	55	55	55	55	31	54	55	55	55	54



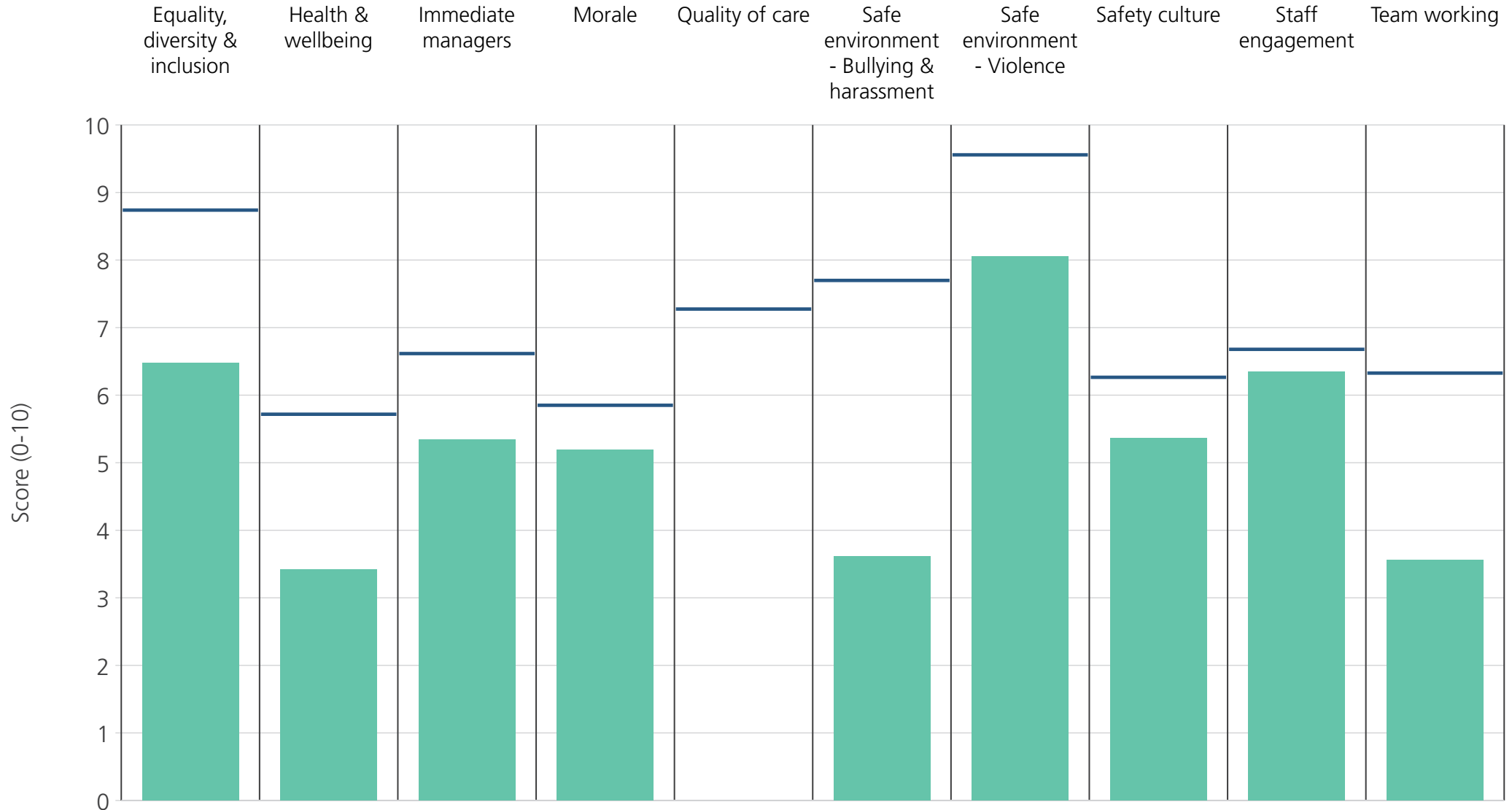
Directorate										
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	10	10	10	10	4	10	10	10	10	10



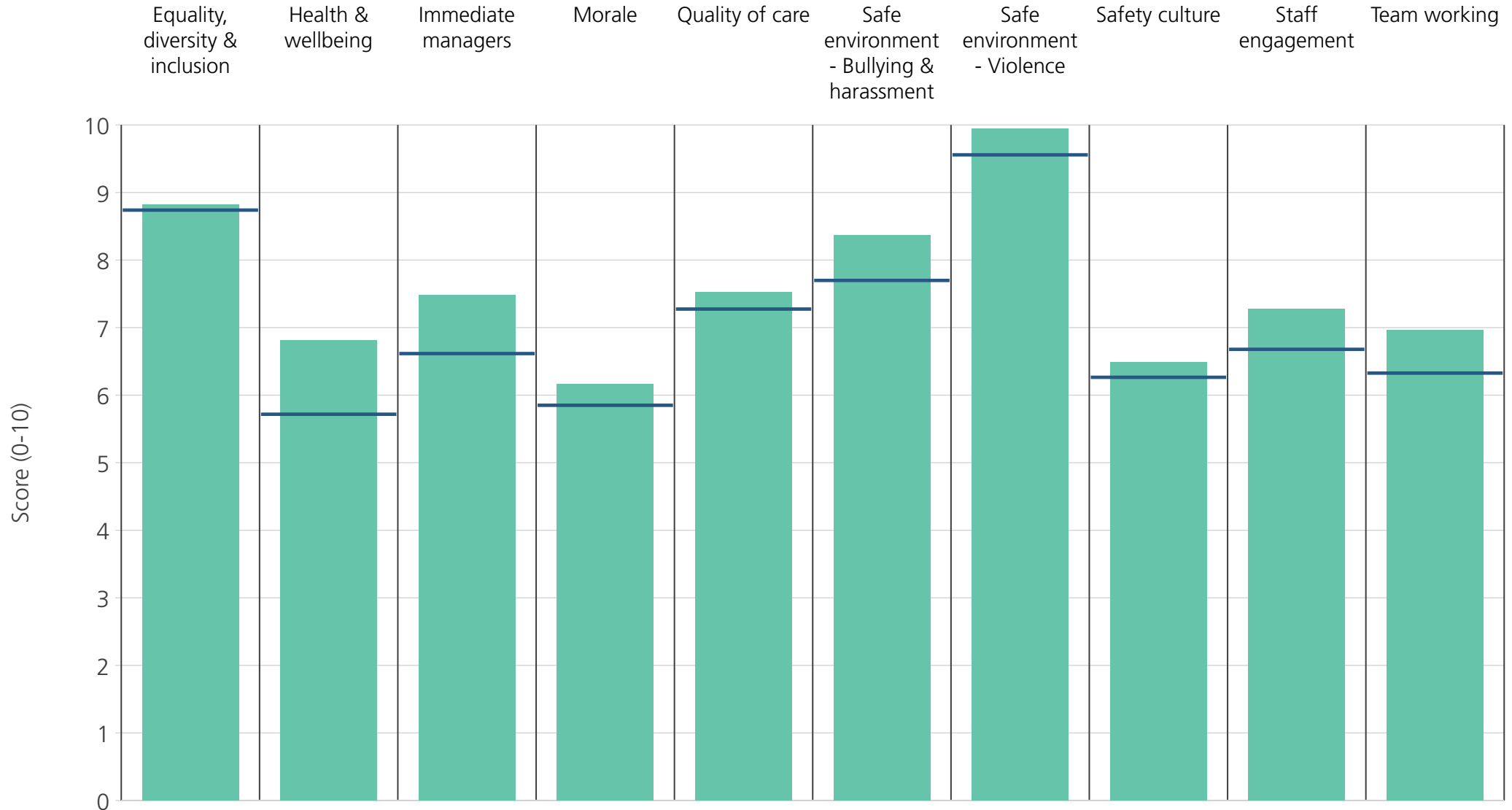
Directorate	8.0	5.5	6.7	5.7	7.1	6.4	8.6	6.4	6.7	6.3
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	157	159	159	159	149	157	157	159	159	156



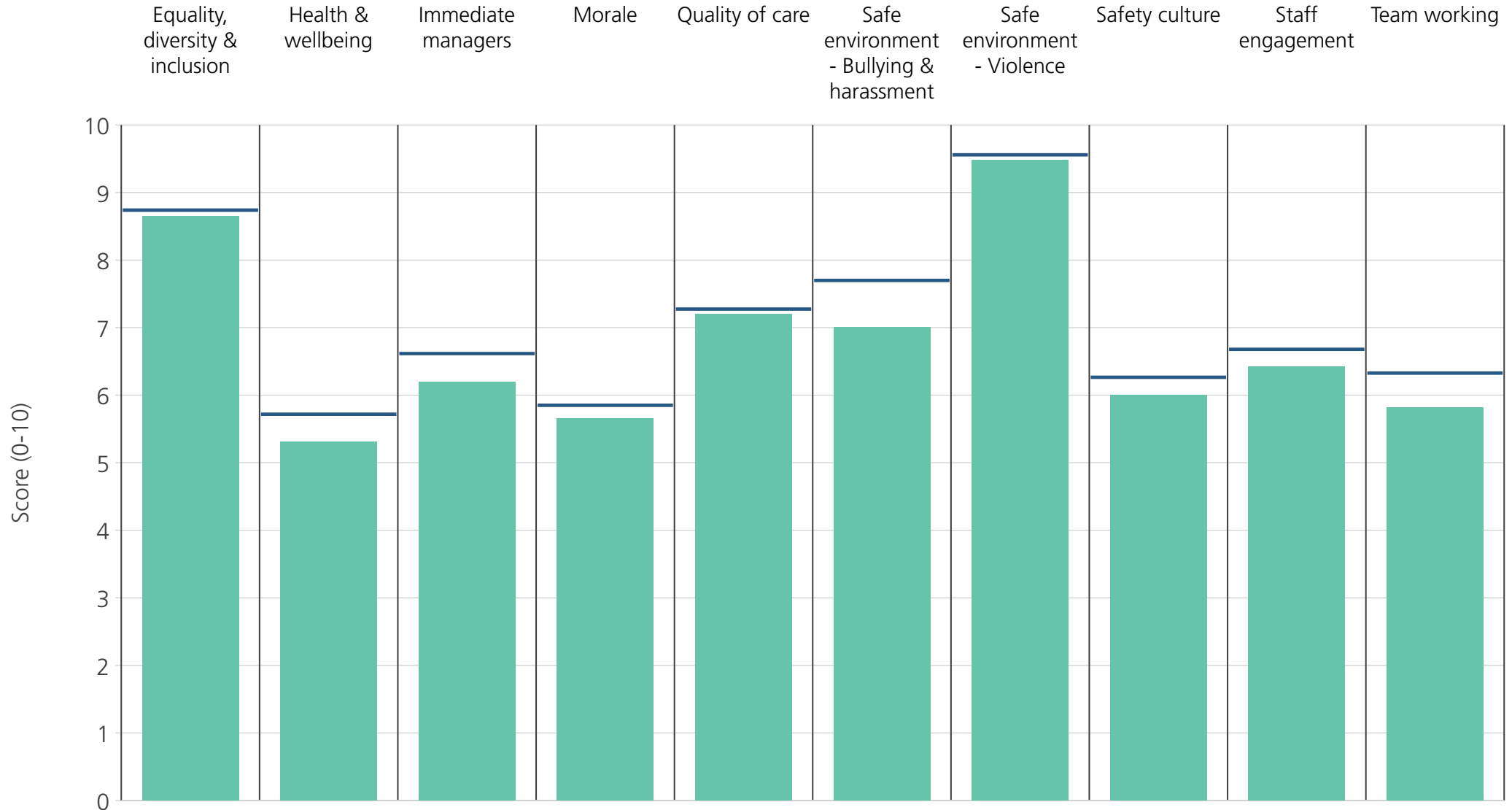
Directorate	9.0	5.8	7.1	5.8	6.9	8.1	9.8	6.2	6.7	7.1
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	57	58	58	58	47	56	57	58	58	57



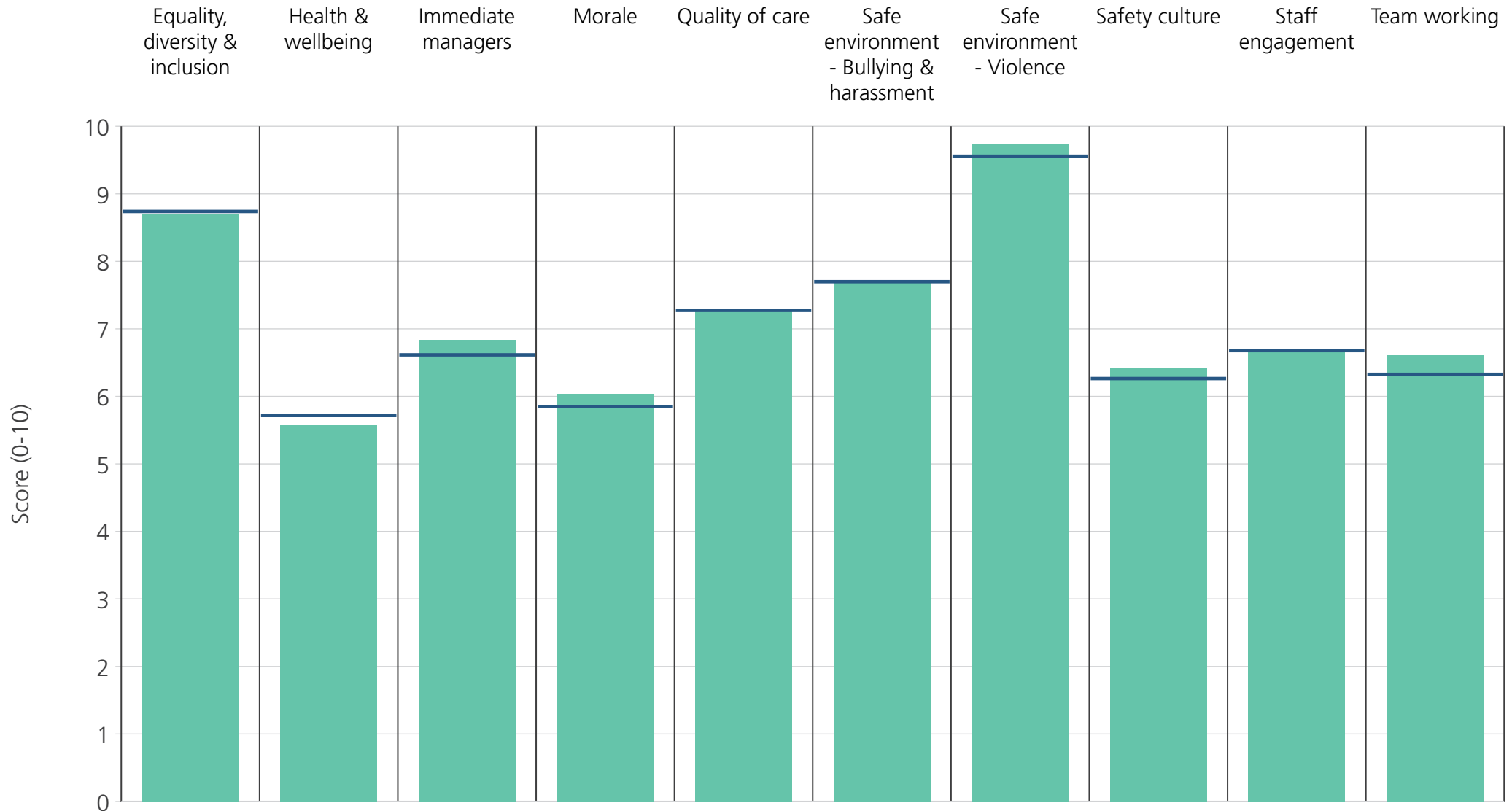
Directorate	6.5	3.4	5.3	5.2	7.3	3.6	8.1	5.4	6.3	3.6
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	13	13	13	13	10	12	12	13	13	13



Directorate	8.8	6.8	7.5	6.2	7.5	8.4	9.9	6.5	7.3	7.0
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	56	55	56	56	30	55	56	56	56	56



Directorate	8.6	5.3	6.2	5.7	7.2	7.0	9.5	6.0	6.4	5.8
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	209	209	210	209	192	209	210	210	210	209



Directorate	8.7	5.6	6.8	6.0	7.3	7.7	9.7	6.4	6.7	6.6
Your org	8.7	5.7	6.6	5.9	7.3	7.7	9.6	6.3	6.7	6.3
Responses	350	351	350	347	336	349	350	350	351	346