

St Helens and Knowsley Teaching Hospitals NHS Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for St Helens and Knowsley Teaching Hospitals NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

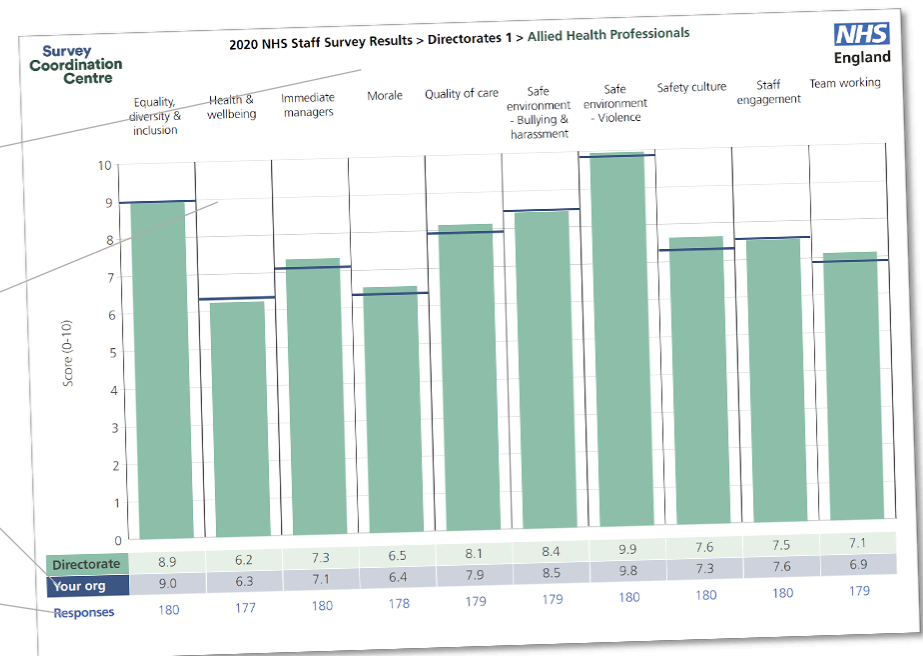
The directorate breakdowns used in this report were provided and defined by St Helens and Knowsley Teaching Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

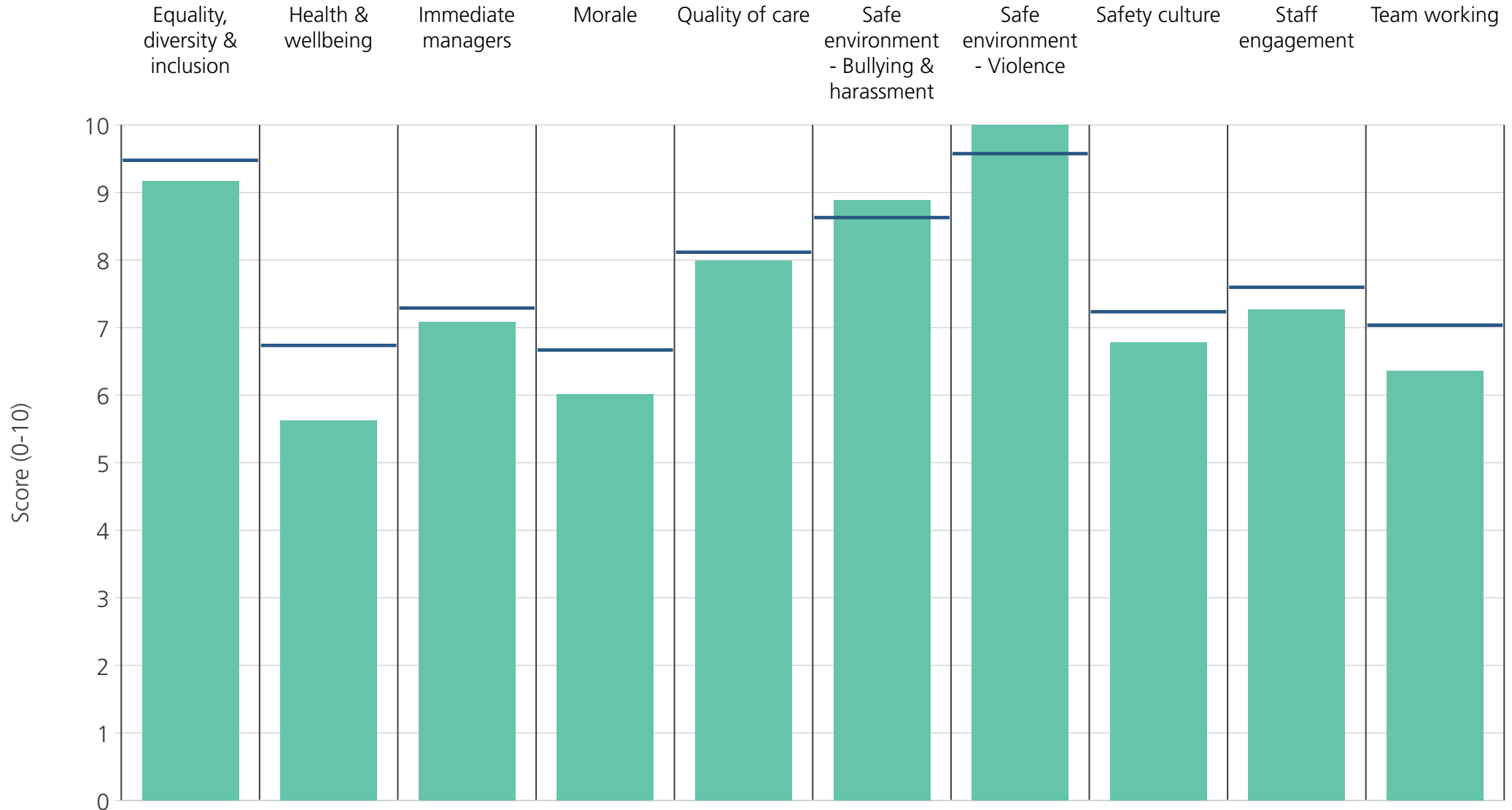
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



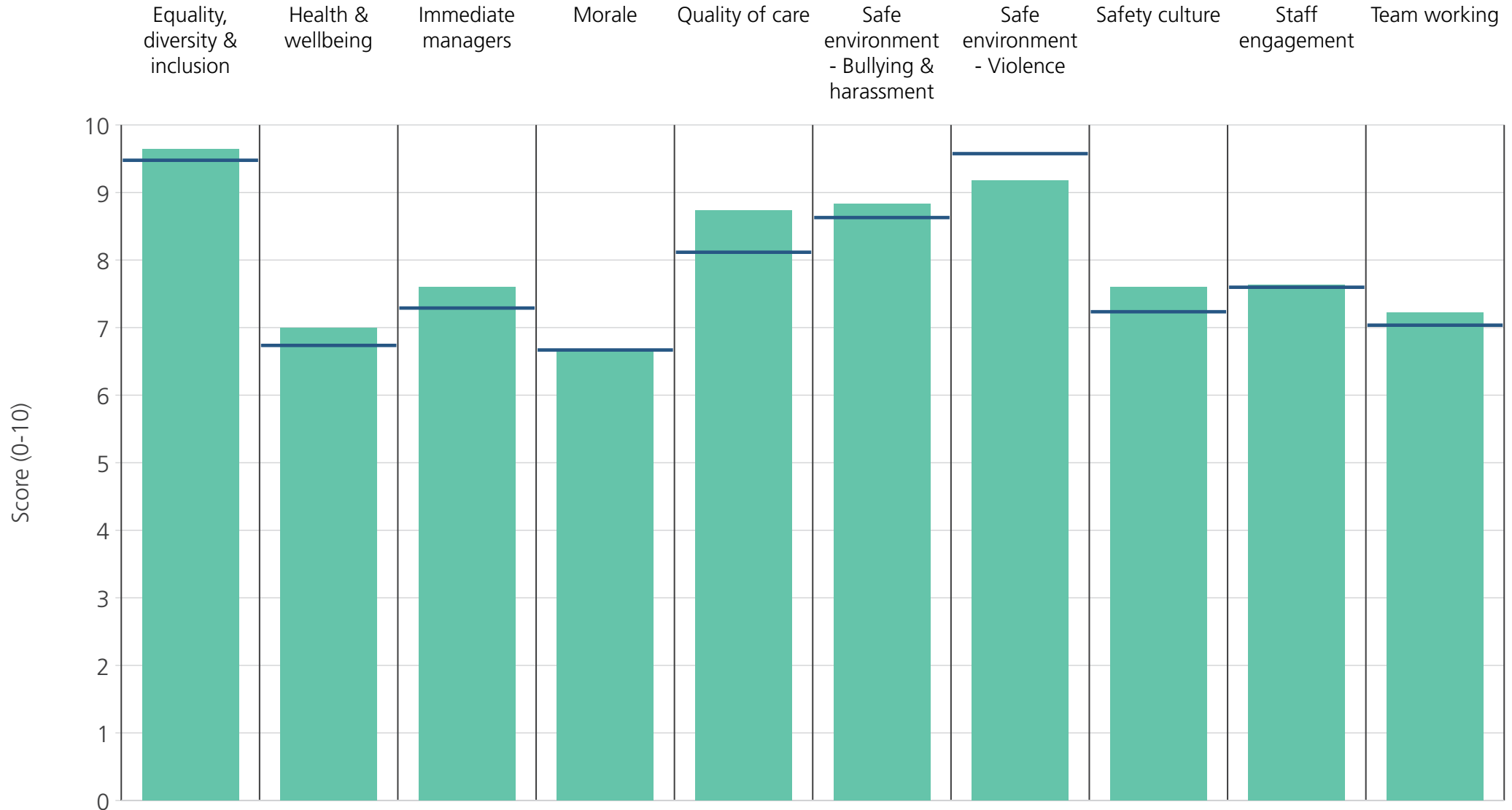
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

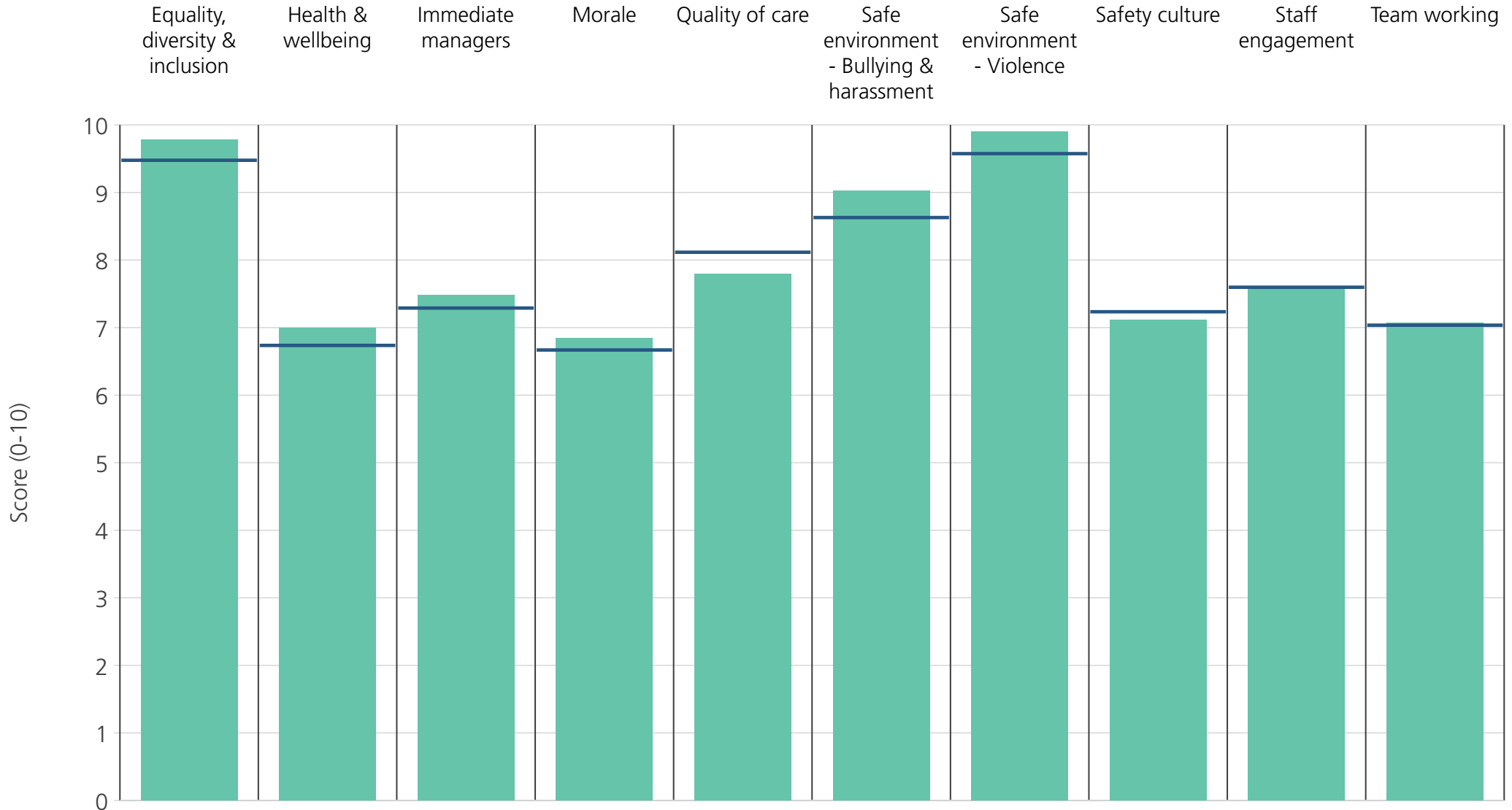
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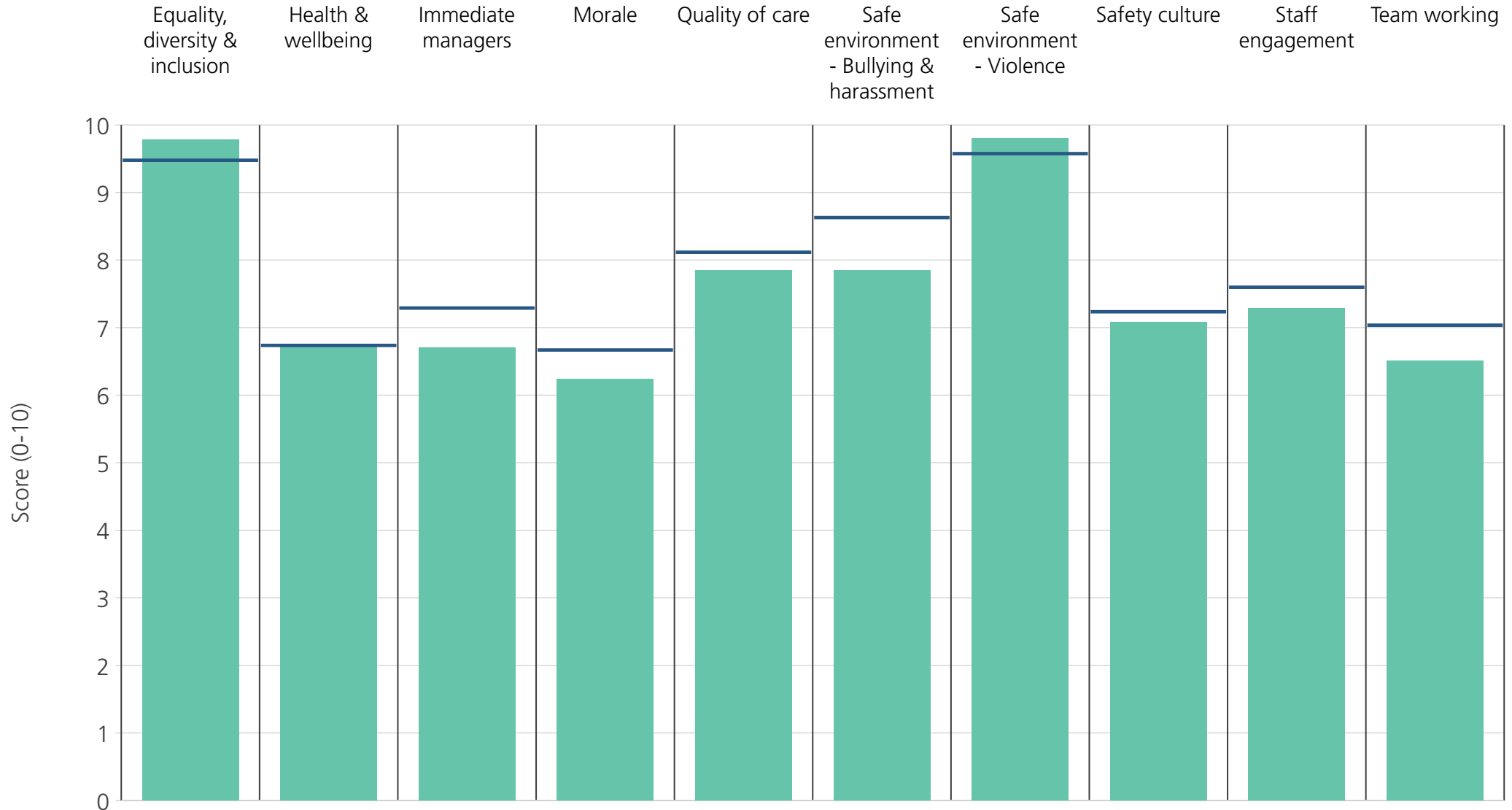
Directorate	9.2	5.6	7.1	6.0	8.0	8.9	10.0	6.8	7.3	6.4
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	12	12	12	12	12	12	12	12	12	12



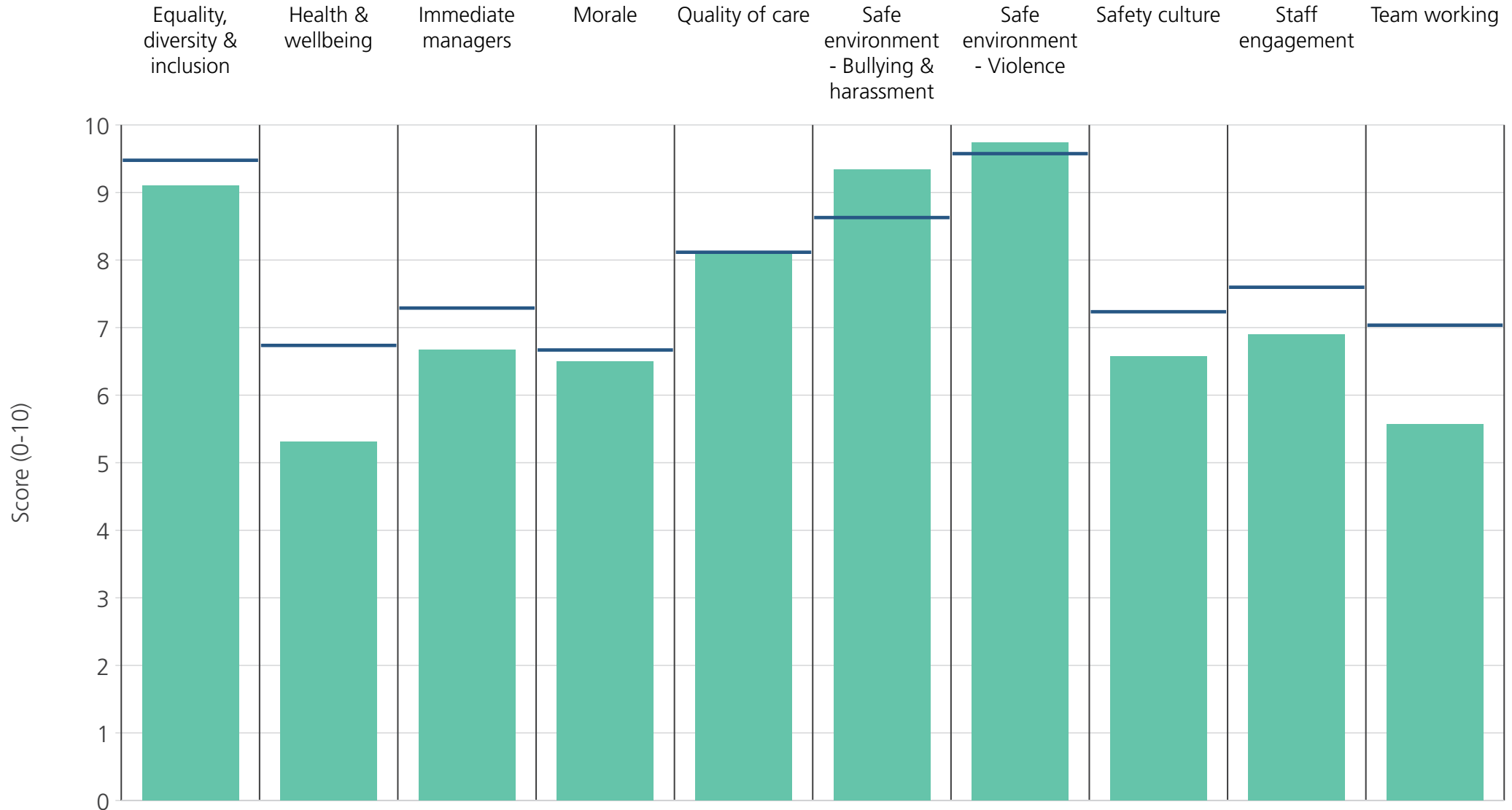
Directorate	9.6	7.0	7.6	6.7	8.7	8.8	9.2	7.6	7.6	7.2
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	84	83	85	84	81	81	81	84	85	84



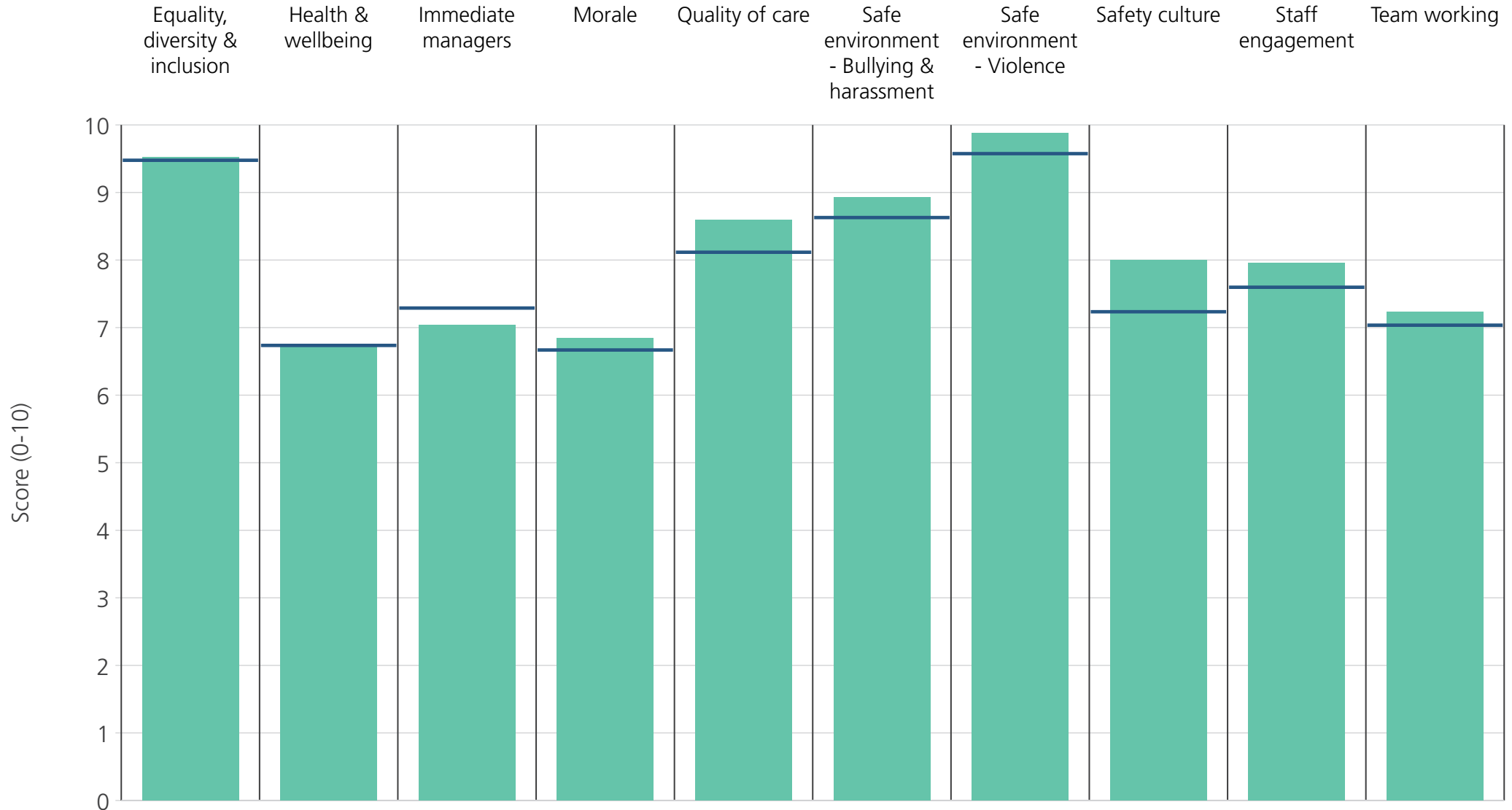
Directorate	9.8	7.0	7.5	6.8	7.8	9.0	9.9	7.1	7.6	7.1
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	160	161	162	162	101	160	160	158	162	161



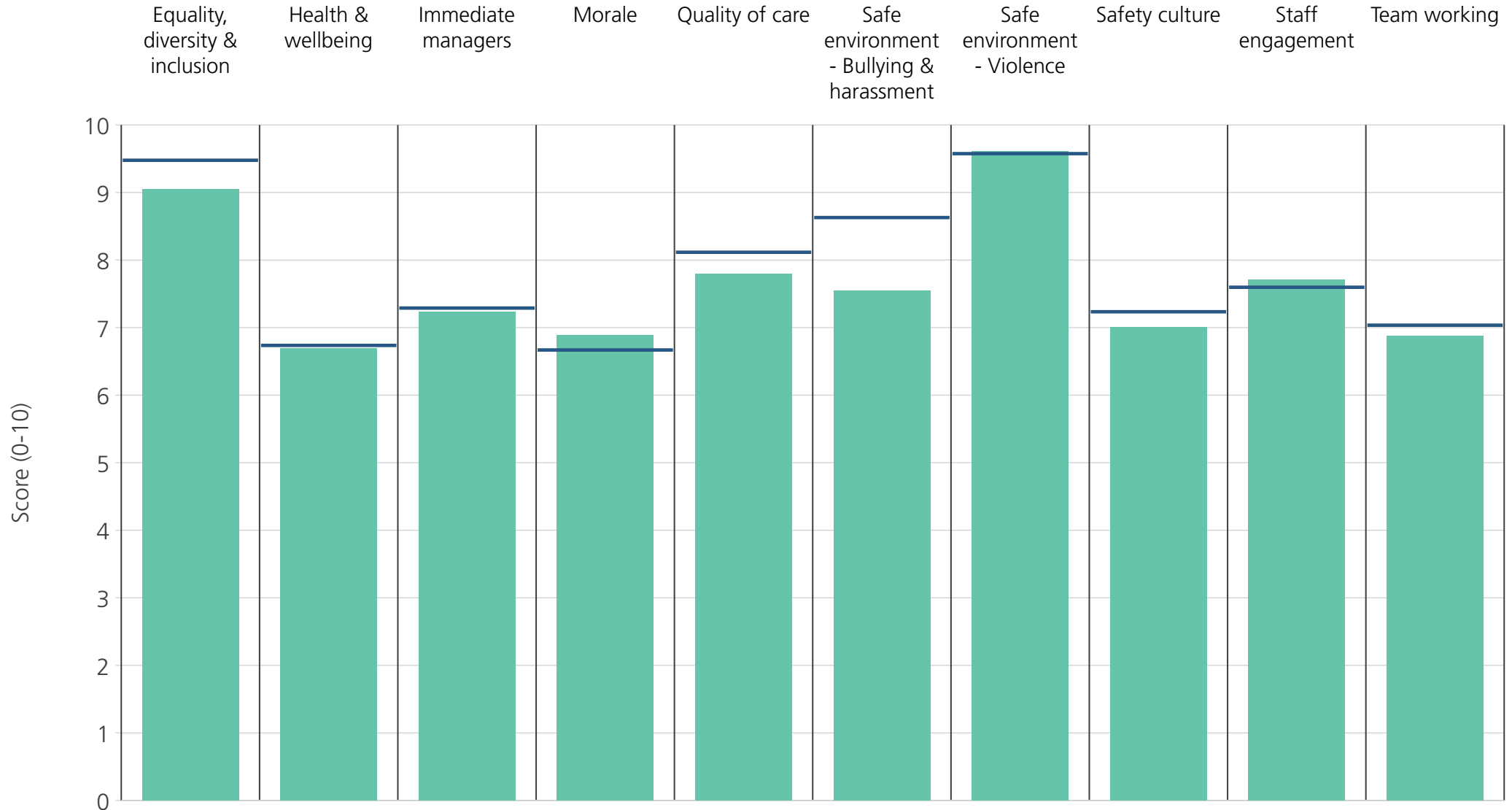
Directorate	9.8	6.7	6.7	6.2	7.8	7.8	9.8	7.1	7.3	6.5
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	34	34	34	34	34	34	34	34	34	34



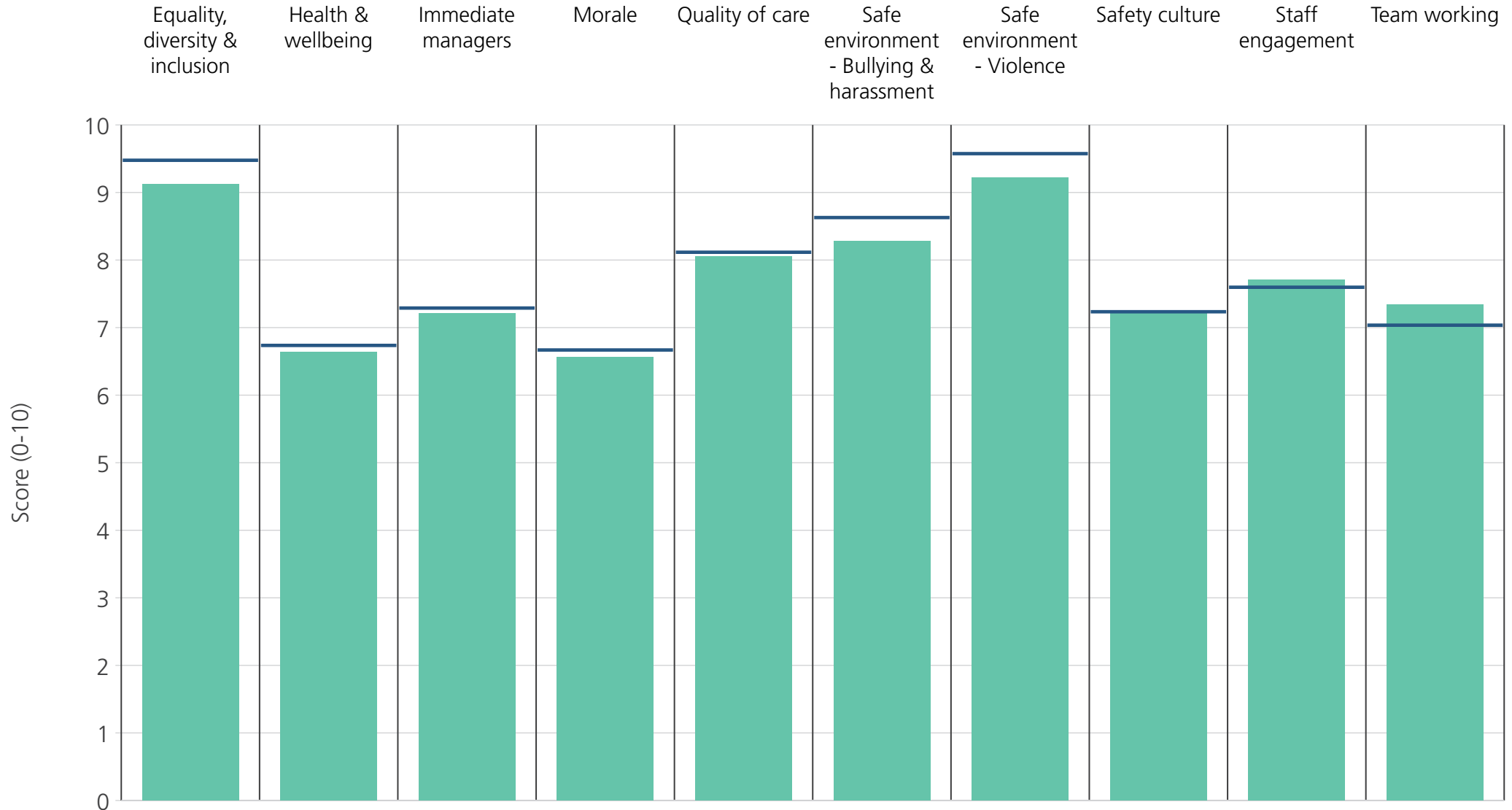
Directorate	9.1	5.3	6.7	6.5	8.1	9.3	9.7	6.6	6.9	5.6
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	25	25	24	24	20	25	25	25	24	24



Directorate	9.5	6.8	7.0	6.8	8.6	8.9	9.9	8.0	8.0	7.2
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	28	28	28	28	26	28	28	28	28	28



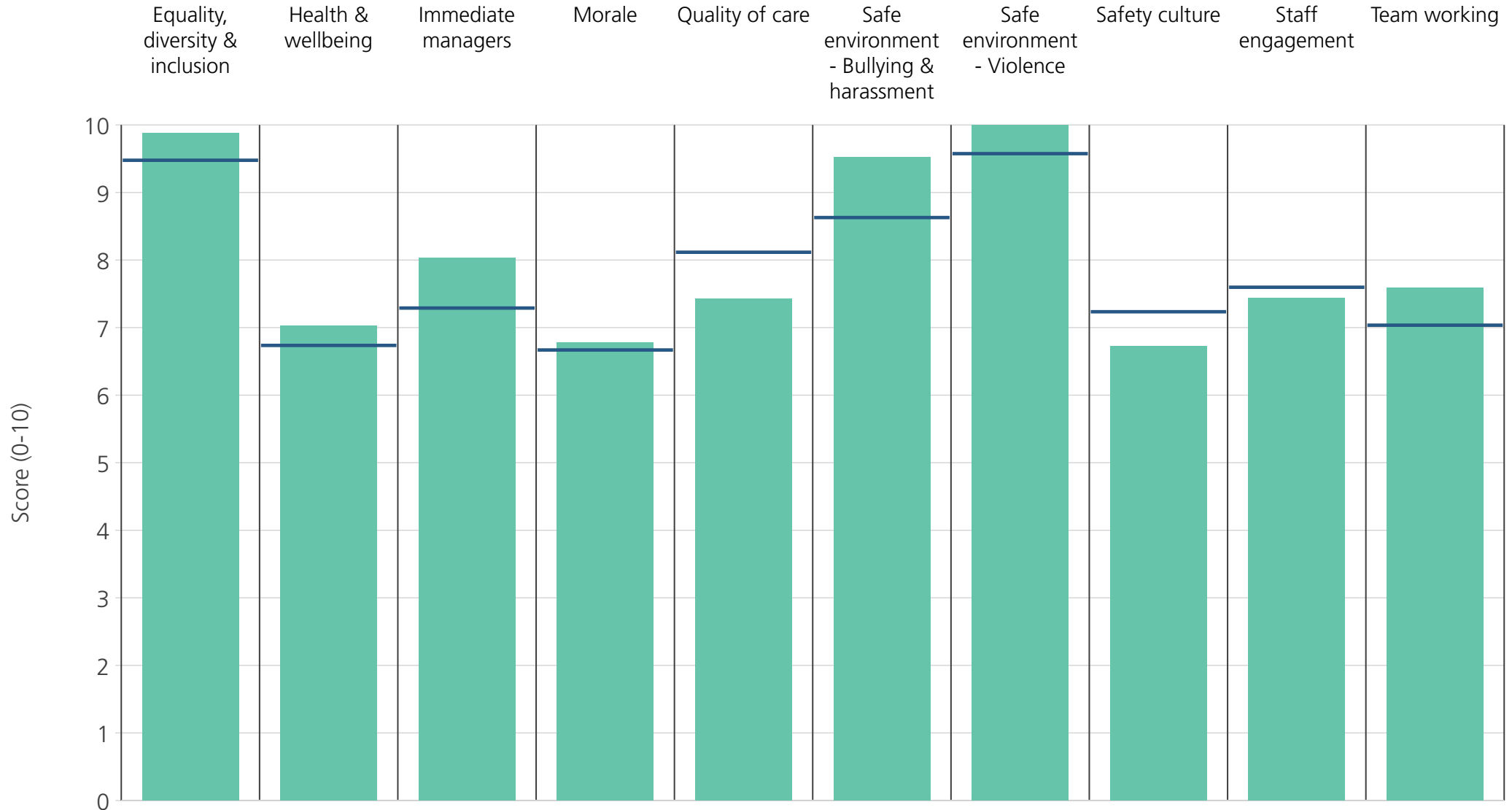
Directorate	9.0	6.7	7.2	6.9	7.8	7.5	9.6	7.0	7.7	6.9
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	34	34	34	34	34	34	34	34	34	34



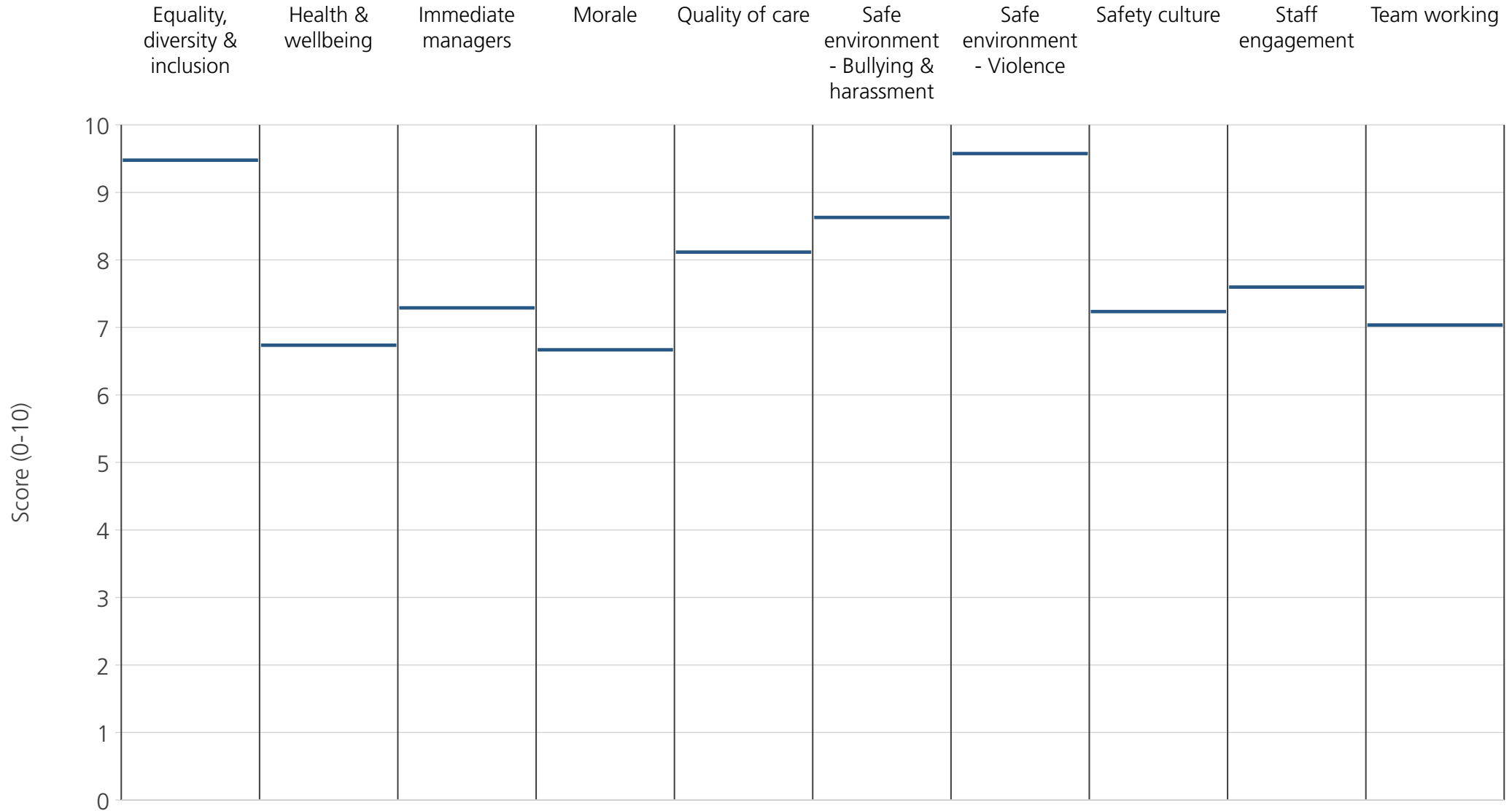
Directorate	9.1	6.6	7.2	6.6	8.1	8.3	9.2	7.3	7.7	7.3
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	128	128	129	129	128	128	128	128	129	129

Directorates 2

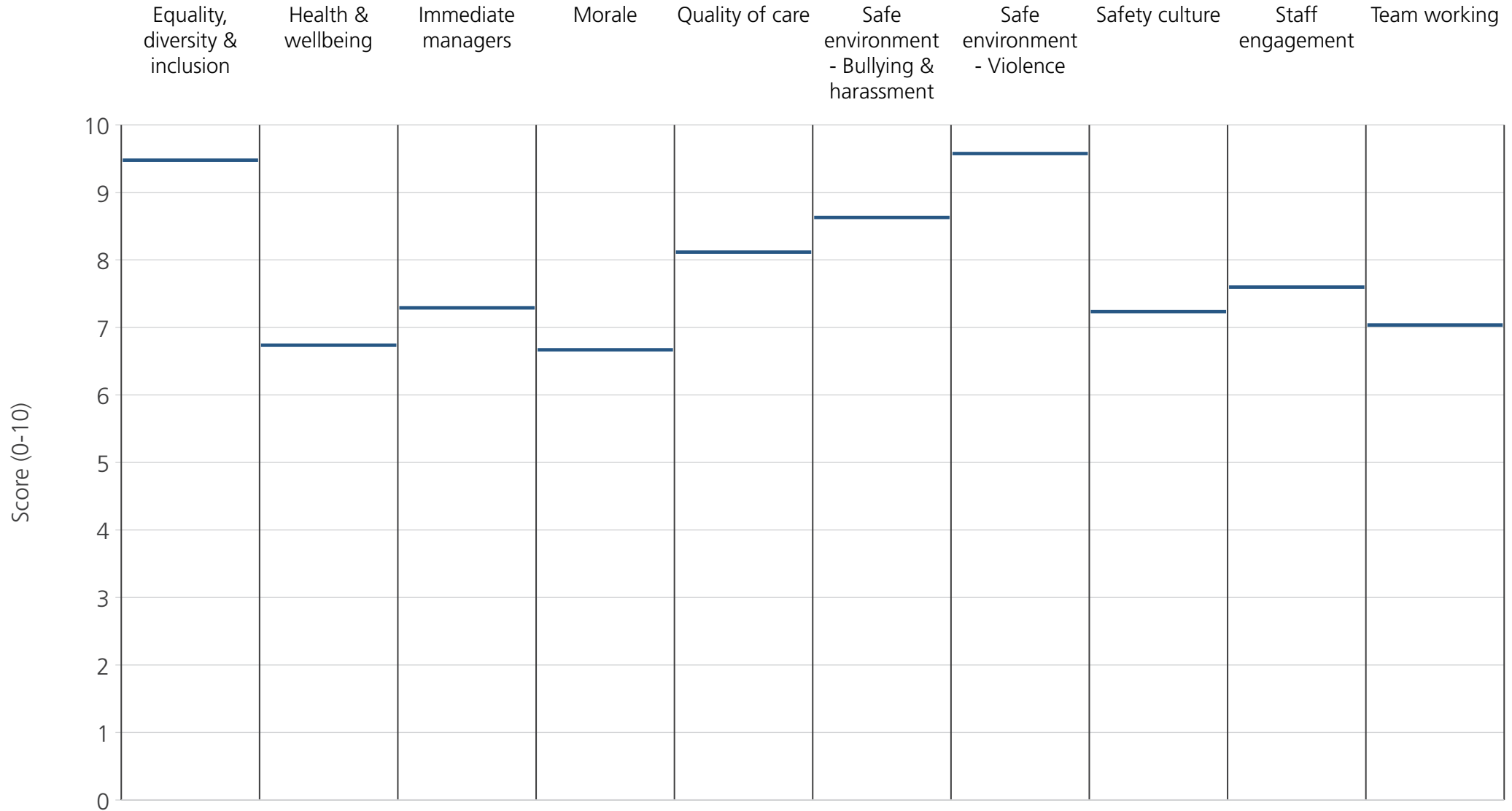
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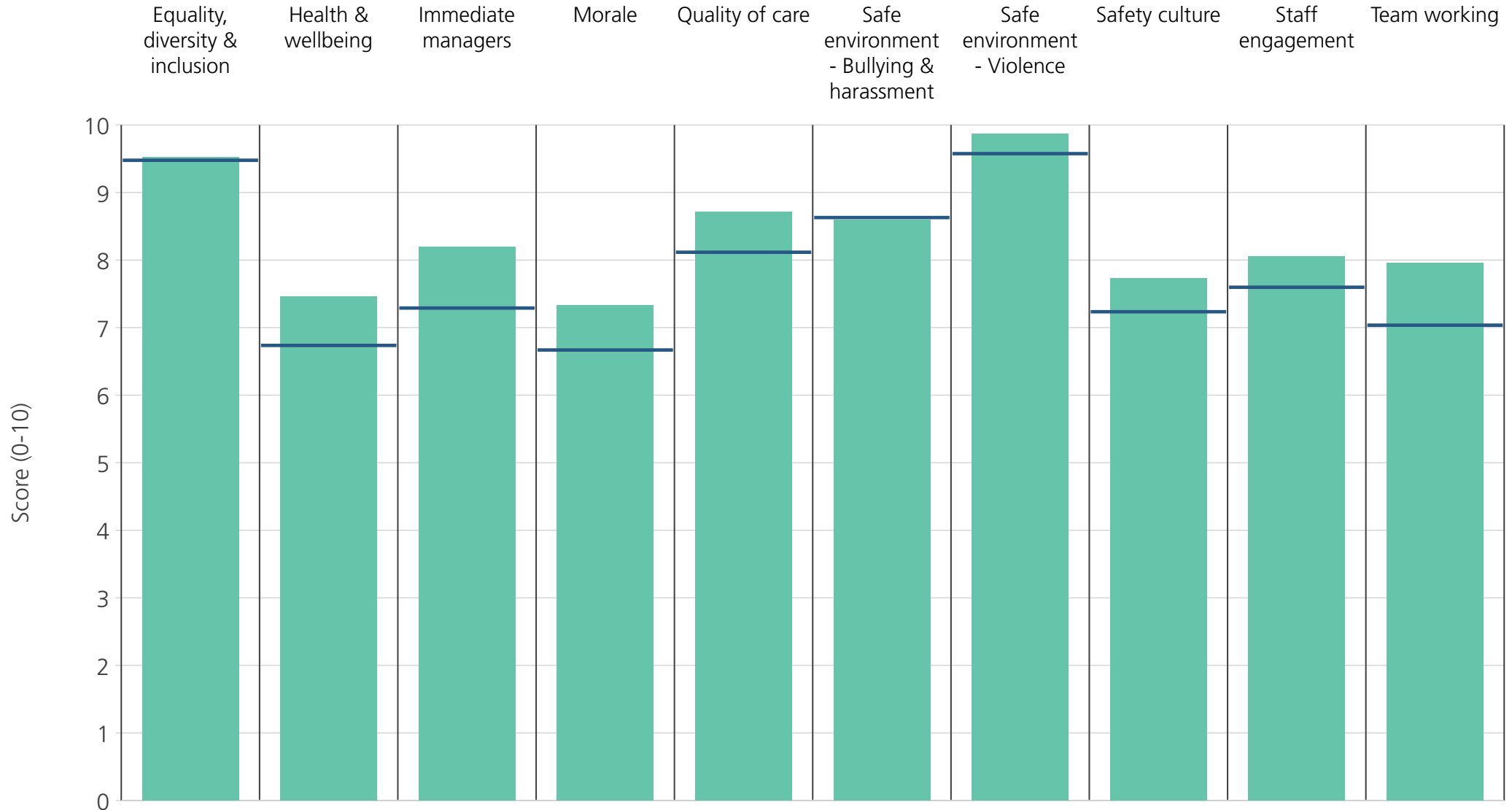
Directorate	9.9	7.0	8.0	6.8	7.4	9.5	10.0	6.7	7.4	7.6
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	27	28	28	28	11	28	28	25	28	28



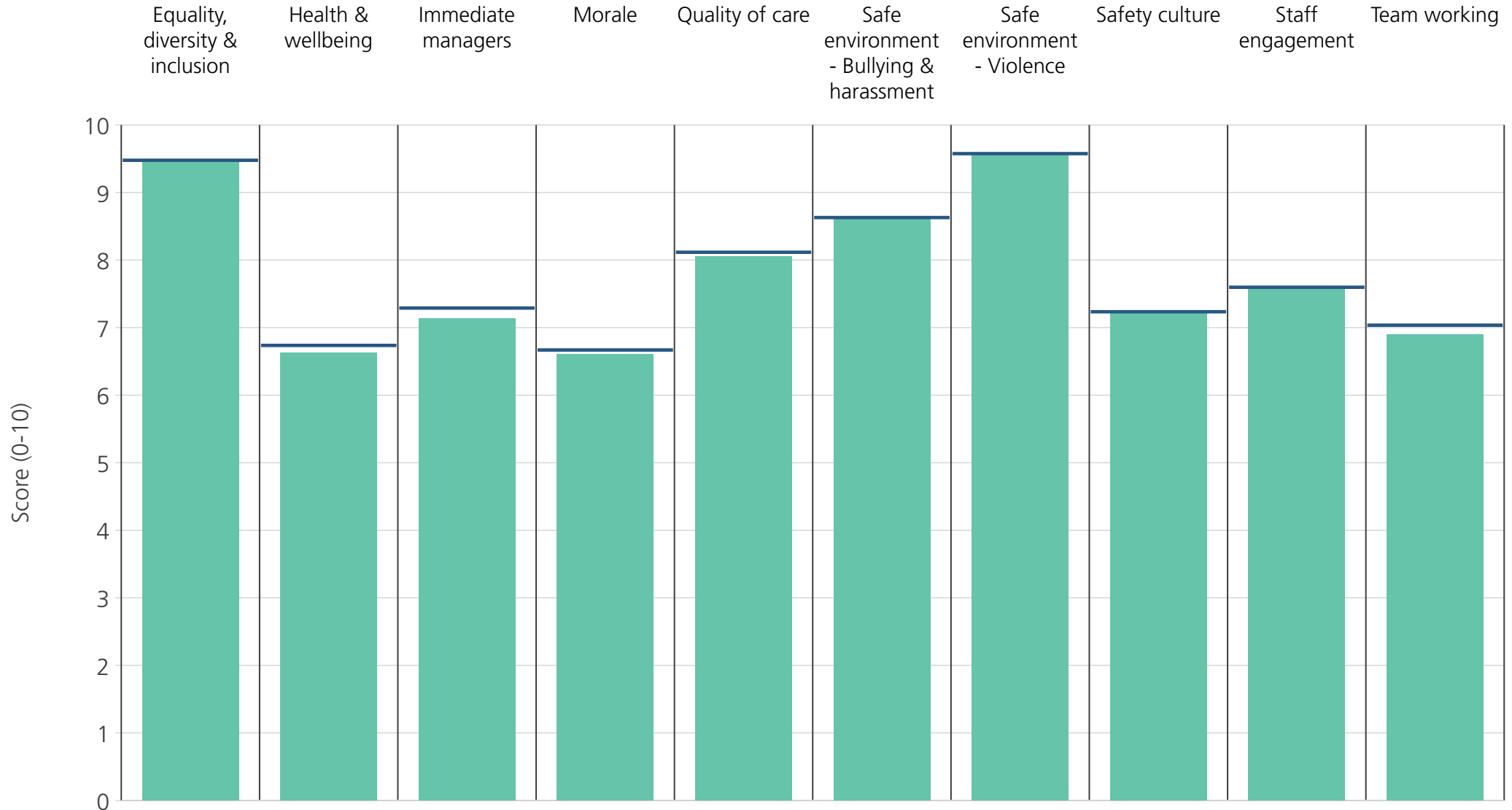
Directorate										
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	9	9	9	9	9	9	9	9	9	9



Directorate										
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	10	10	10	10	10	10	10	10	10	10



Directorate	9.5	7.5	8.2	7.3	8.7	8.6	9.9	7.7	8.1	8.0
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	52	52	53	53	49	52	52	53	53	52



Directorate	9.4	6.6	7.1	6.6	8.1	8.6	9.5	7.2	7.6	6.9
Your org	9.5	6.7	7.3	6.7	8.1	8.6	9.6	7.2	7.6	7.0
Responses	407	406	408	407	357	403	403	406	408	407