

York Teaching Hospital NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3	CG3 L2 Report 3 Head & Neck Specialties Directorate	25
Themes – Directorates 1	4	CG6 L2 Report 6 Specialised Medicine Support Services Directorate	26
CG1 Acute Elderly Emergency General Medicine and Community Services York	5	Corporate L2 Report 3 Finance Directorate	27
CG2 Acute Emergency and Elderly Medicine-Scarborough	6	CG2 L2 Report 2 Enabler Directorate	28
CG3 Surgery	7	CG2 L2 Report 3 Front of House Directorate	29
CG4 Cancer and Support Services	8	CG4 L2 Report 3 Pharmacy Directorate	30
CG5 Family Health & Sexual Health	9	CG1 L2 Report 3 Emergency & Acute Medicine York Directorate	31
CG6 Specialised Medicine & Outpatients Services	10	CG6 L2 Report 2 Ophthalmology Directorate	32
CG Corporate Services	11	CG3 L2 Report 5 Orthopaedics Theatres and Wards Directorate	33
Themes – Directorates 2	12	CG4 L2 Report 1 Cancer Services Directorate	34
CG3 L2 Report 6 Theatres Anaesthetics & Critical Care	13		
CG5 L2 Report 3 Womens Health Directorate	14		
CG1 L2 Report 4 General and Acute Medicine Dir	15		
CG3 L2 Report 2 General Surgery & Urology Directorate	16		
Corporate L2 Report 6 Workforce & OD Directorate	17		
CG2 L2 Report 1 Back of House Directorate	18		
CG5 L2 Report 1 Child Health Directorate	19		
CG1 L2 Report 5 Medicine for the Elderly York Directorate	20		
CG4 L2 Report 4 Radiology Directorate	21		
CG1 L2 Report 2 Community Directorate	22		
CG1 L2 Report 1 AHP & Psychological Medicine Directorate	23		
CG4 L2 Report 2 Lab Med Directorate	24		

This directorate report for York Teaching Hospital NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by York Teaching Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

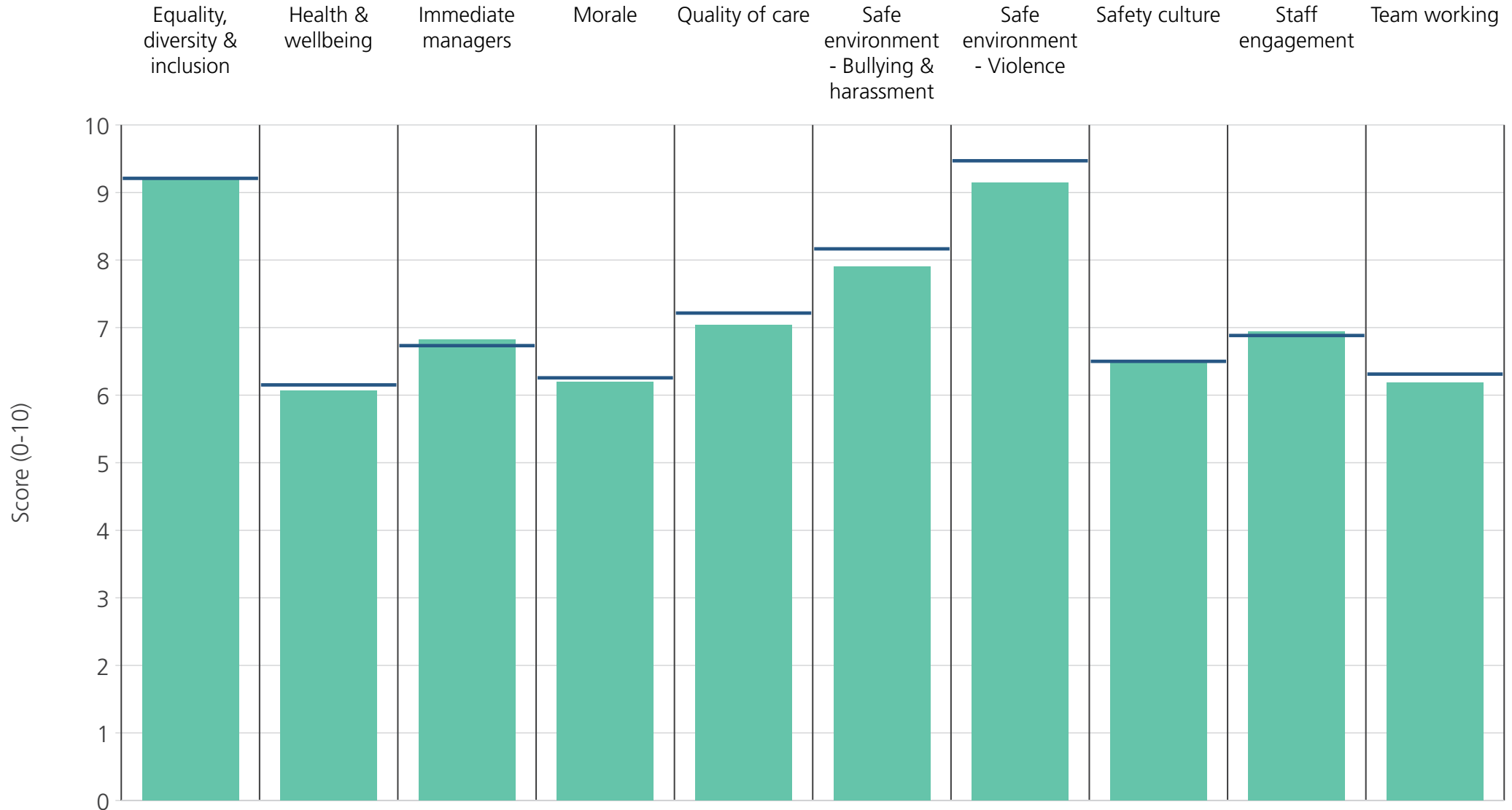
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



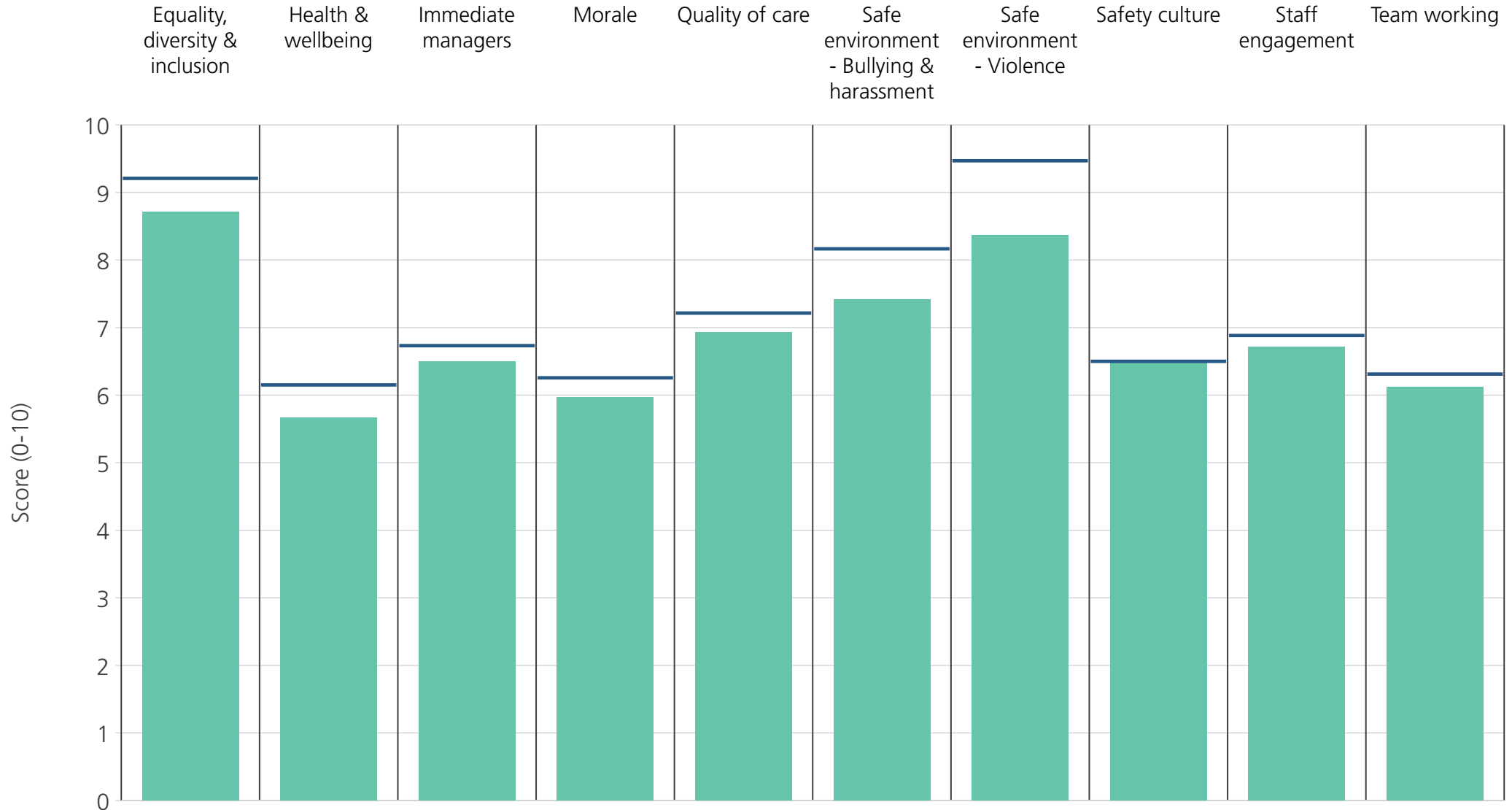
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

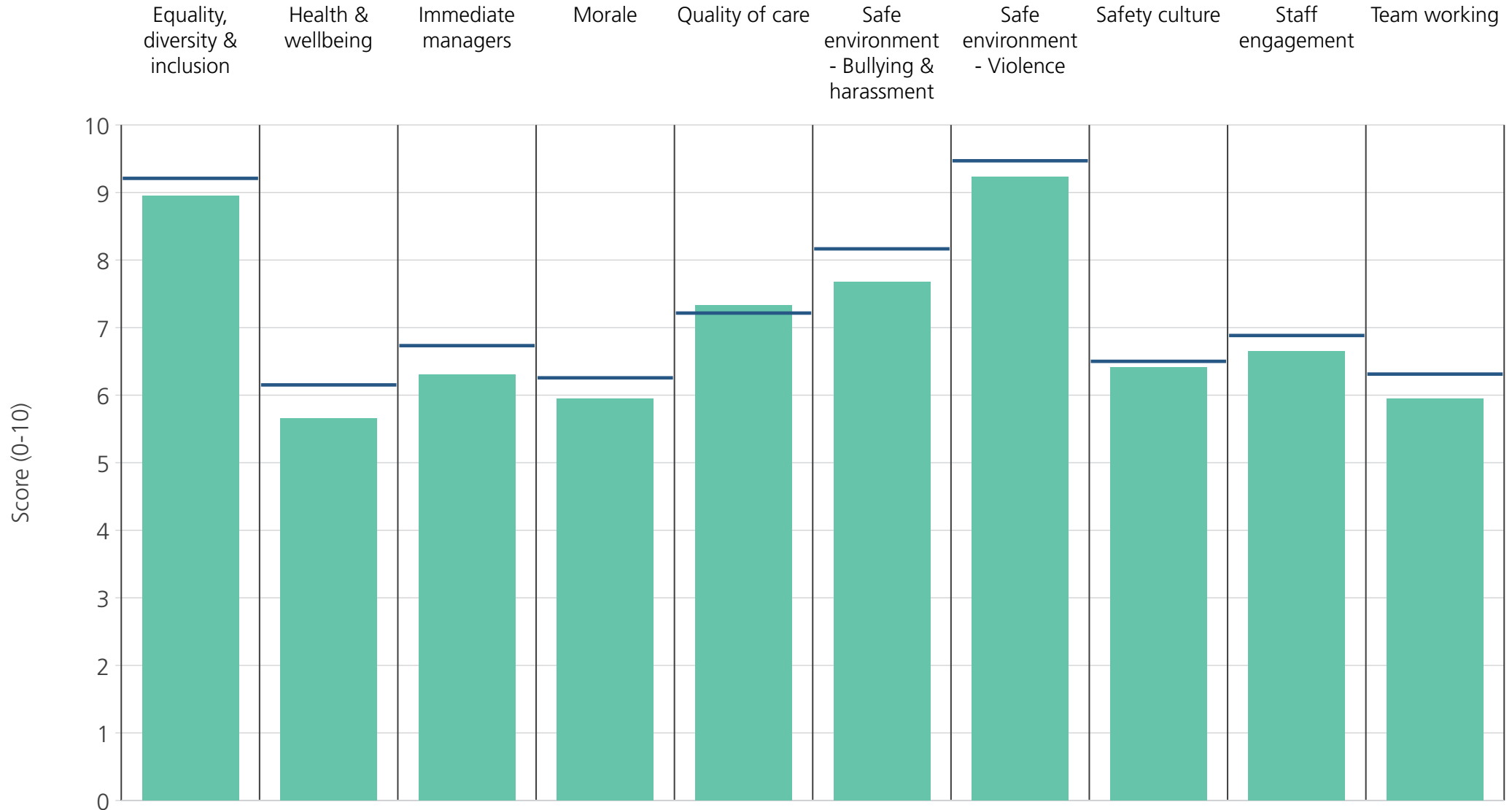
York Teaching Hospital NHS Foundation Trust
2020 NHS Staff Survey Results



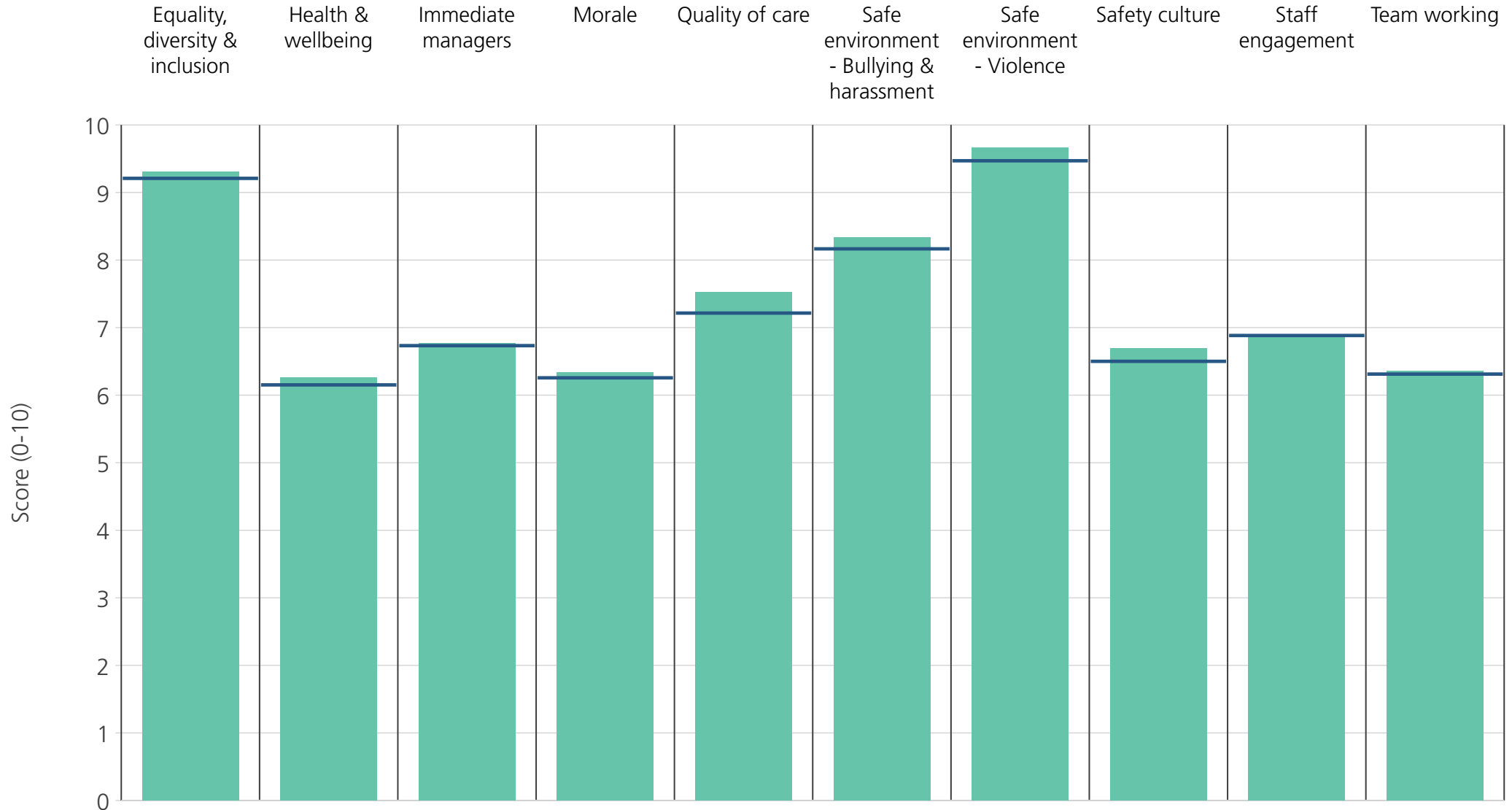
Directorate	9.2	6.1	6.8	6.2	7.0	7.9	9.1	6.5	6.9	6.2
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	508	513	513	513	485	508	509	512	514	511



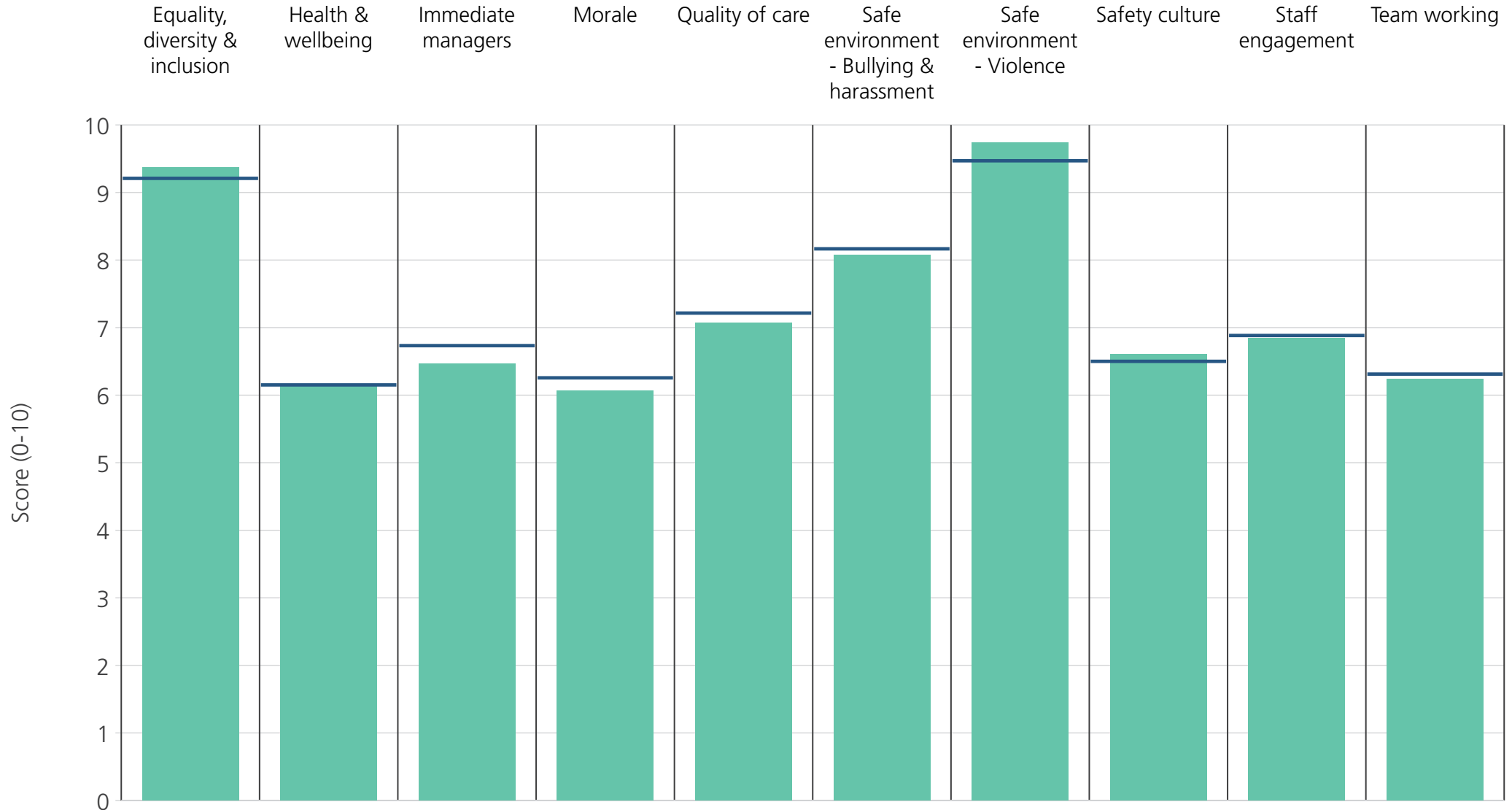
Directorate	8.7	5.7	6.5	6.0	6.9	7.4	8.4	6.5	6.7	6.1
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	215	215	215	215	206	214	214	215	214	212



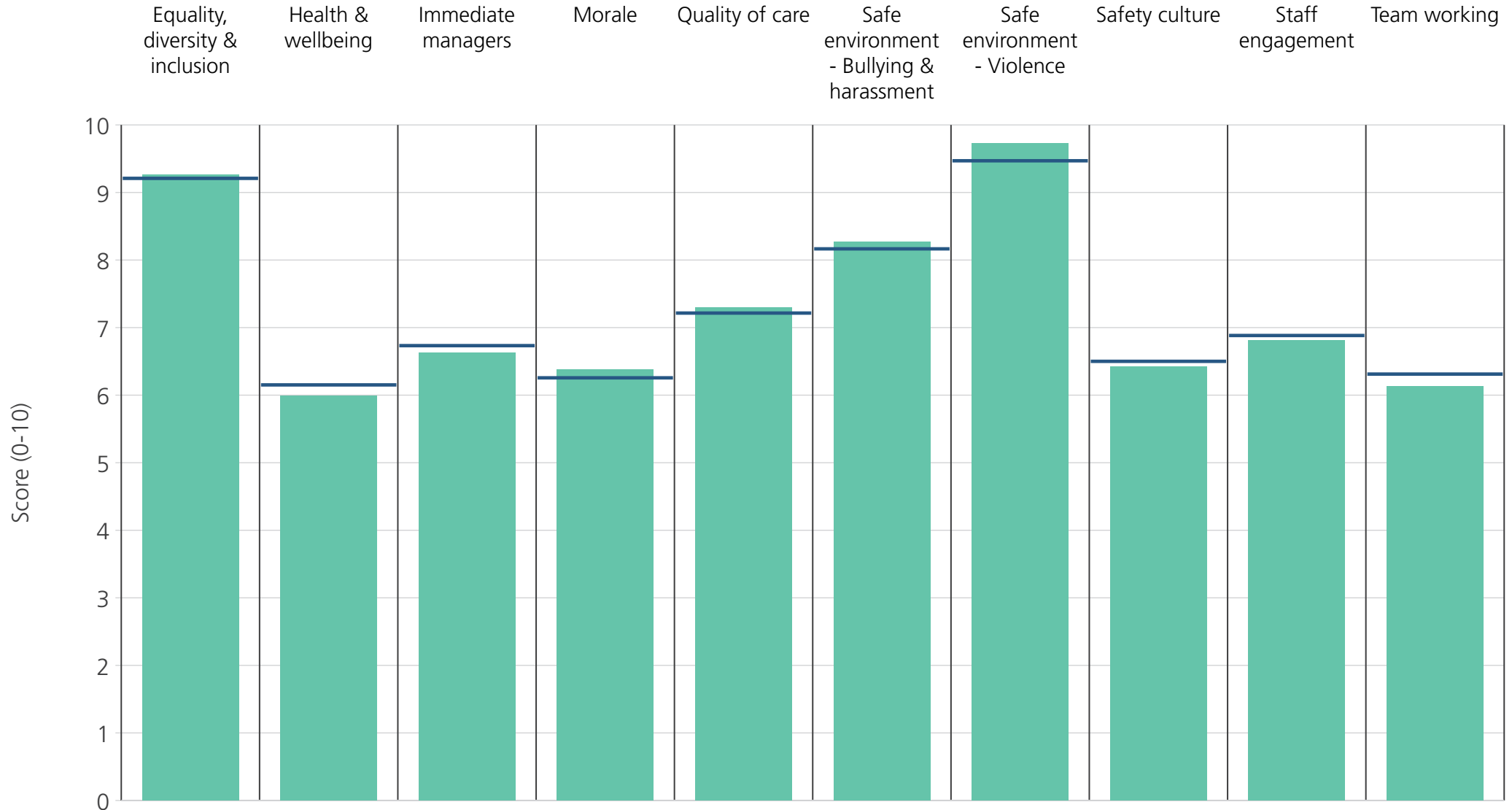
Directorate	9.0	5.7	6.3	6.0	7.3	7.7	9.2	6.4	6.6	5.9
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	444	444	444	443	421	441	443	444	444	438



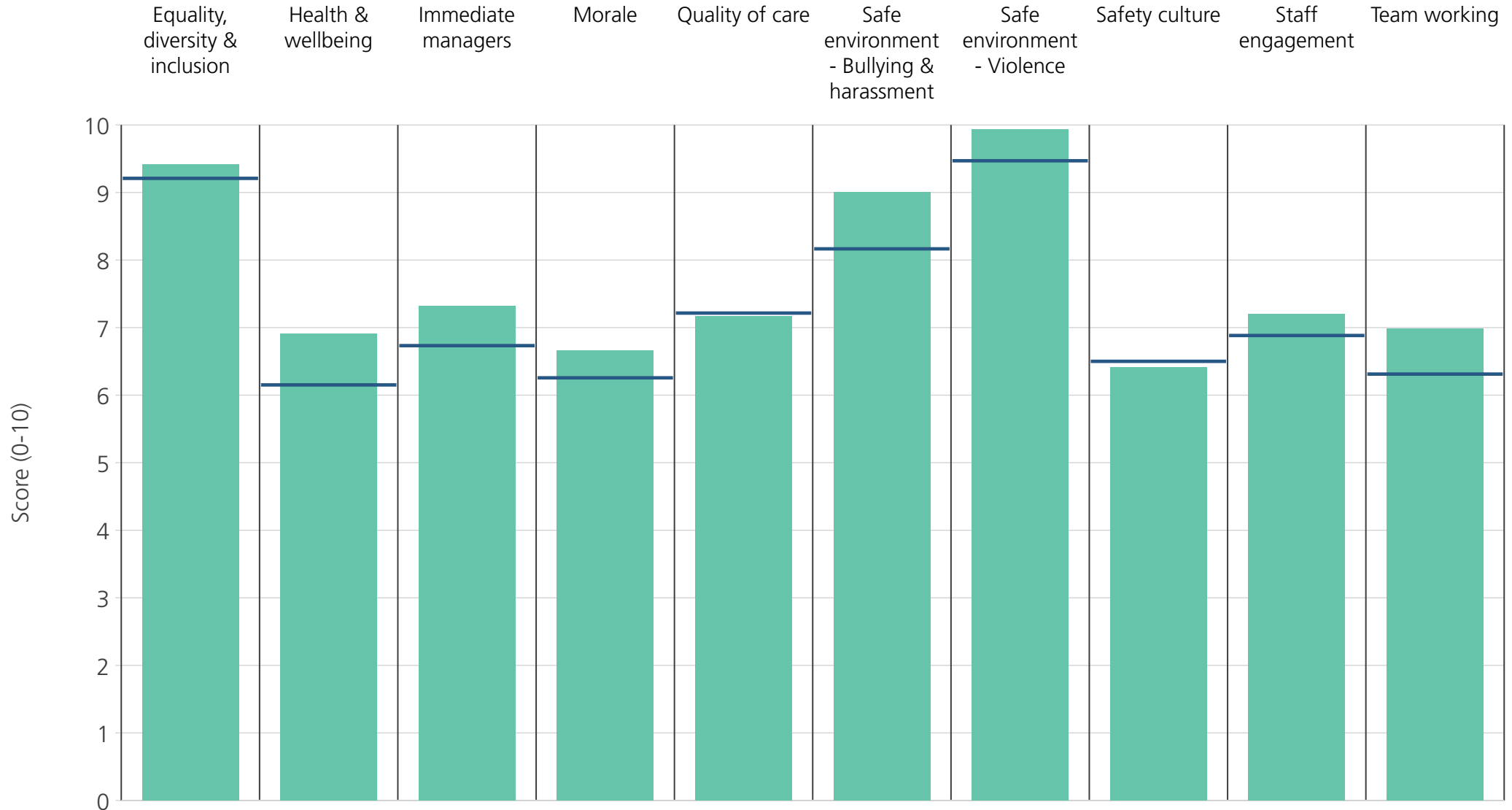
Directorate	9.3	6.3	6.8	6.3	7.5	8.3	9.7	6.7	6.9	6.4
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	426	427	428	428	392	426	426	428	428	426



Directorate	9.4	6.2	6.5	6.1	7.1	8.1	9.7	6.6	6.8	6.2
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	310	310	310	310	297	310	310	310	310	309



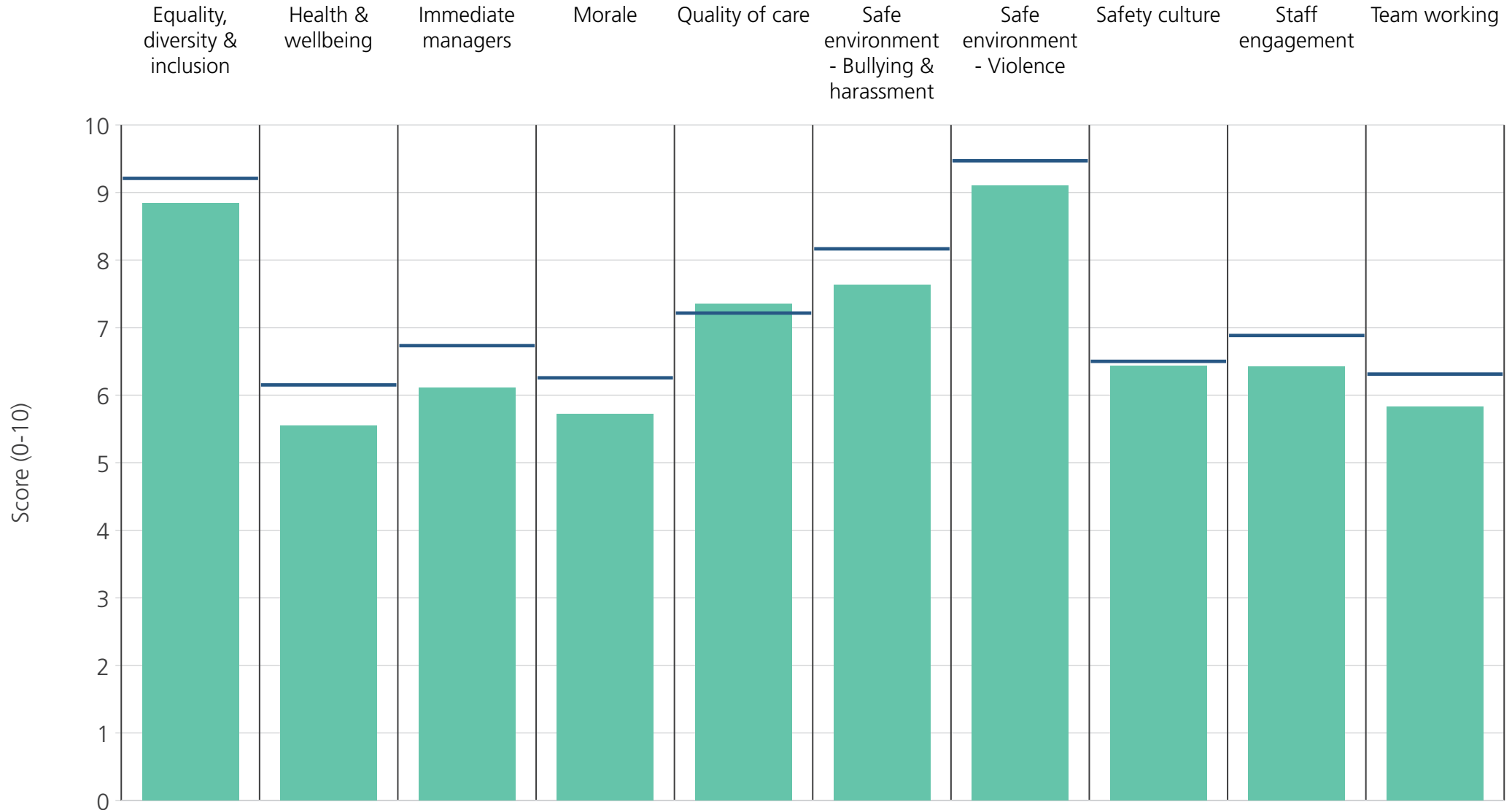
Directorate	9.3	6.0	6.6	6.4	7.3	8.3	9.7	6.4	6.8	6.1
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	408	408	409	407	359	406	408	407	409	408



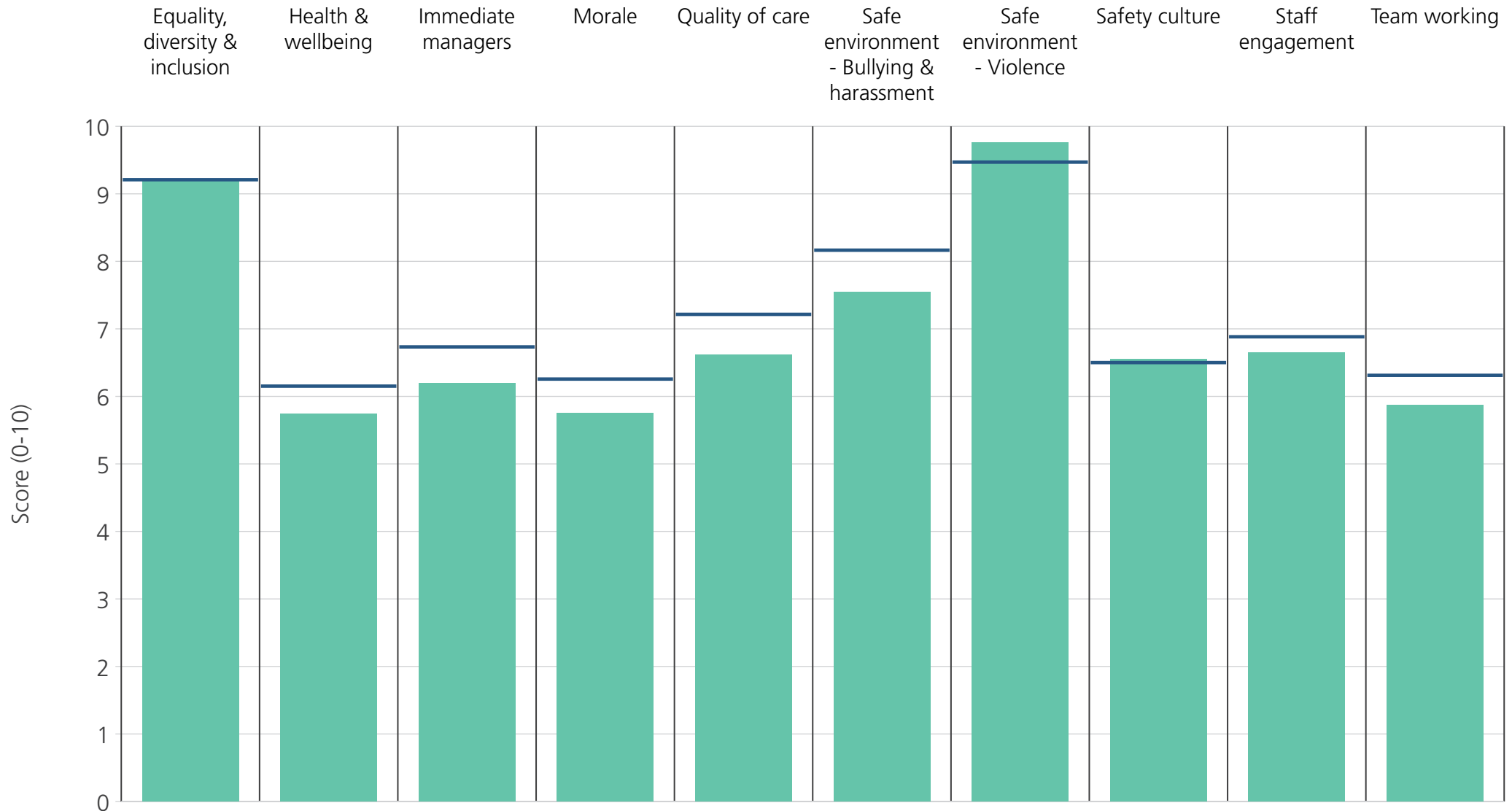
Directorate	9.4	6.9	7.3	6.7	7.2	9.0	9.9	6.4	7.2	7.0
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	511	510	510	510	245	509	508	508	511	509

Directorates 2

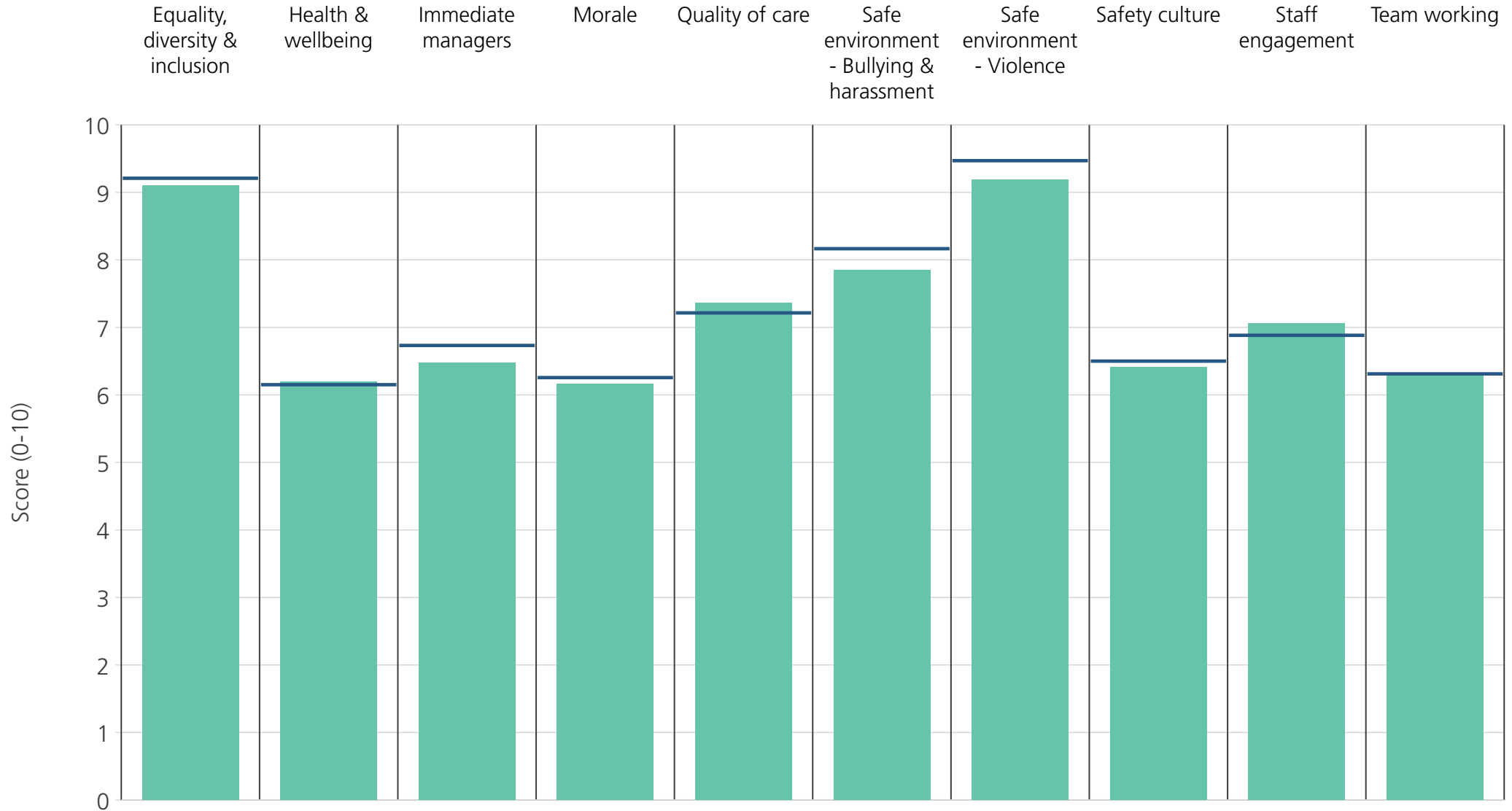
York Teaching Hospital NHS Foundation Trust
2020 NHS Staff Survey Results



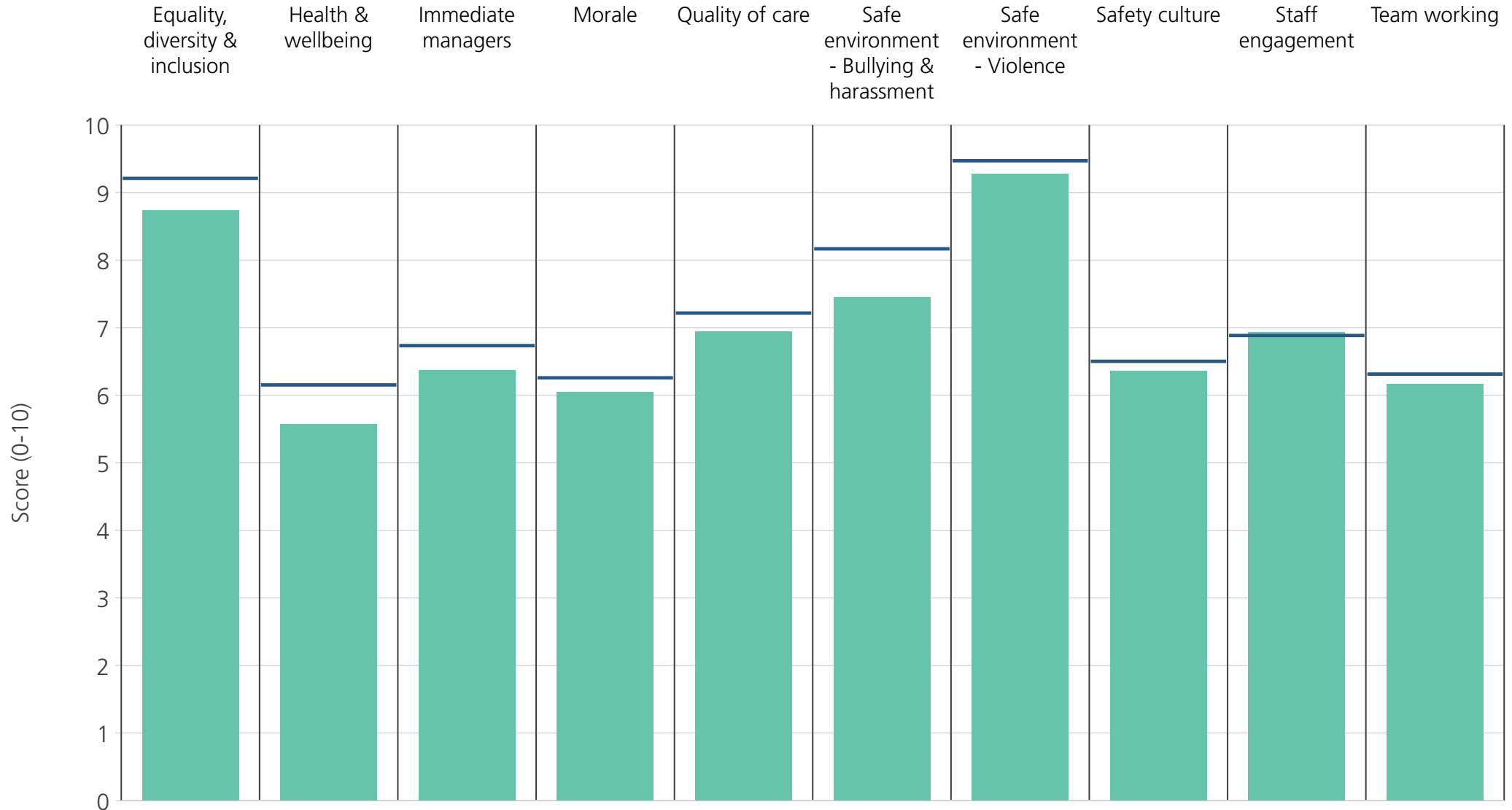
Directorate	8.8	5.5	6.1	5.7	7.3	7.6	9.1	6.4	6.4	5.8
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	217	217	217	217	204	214	217	217	217	214



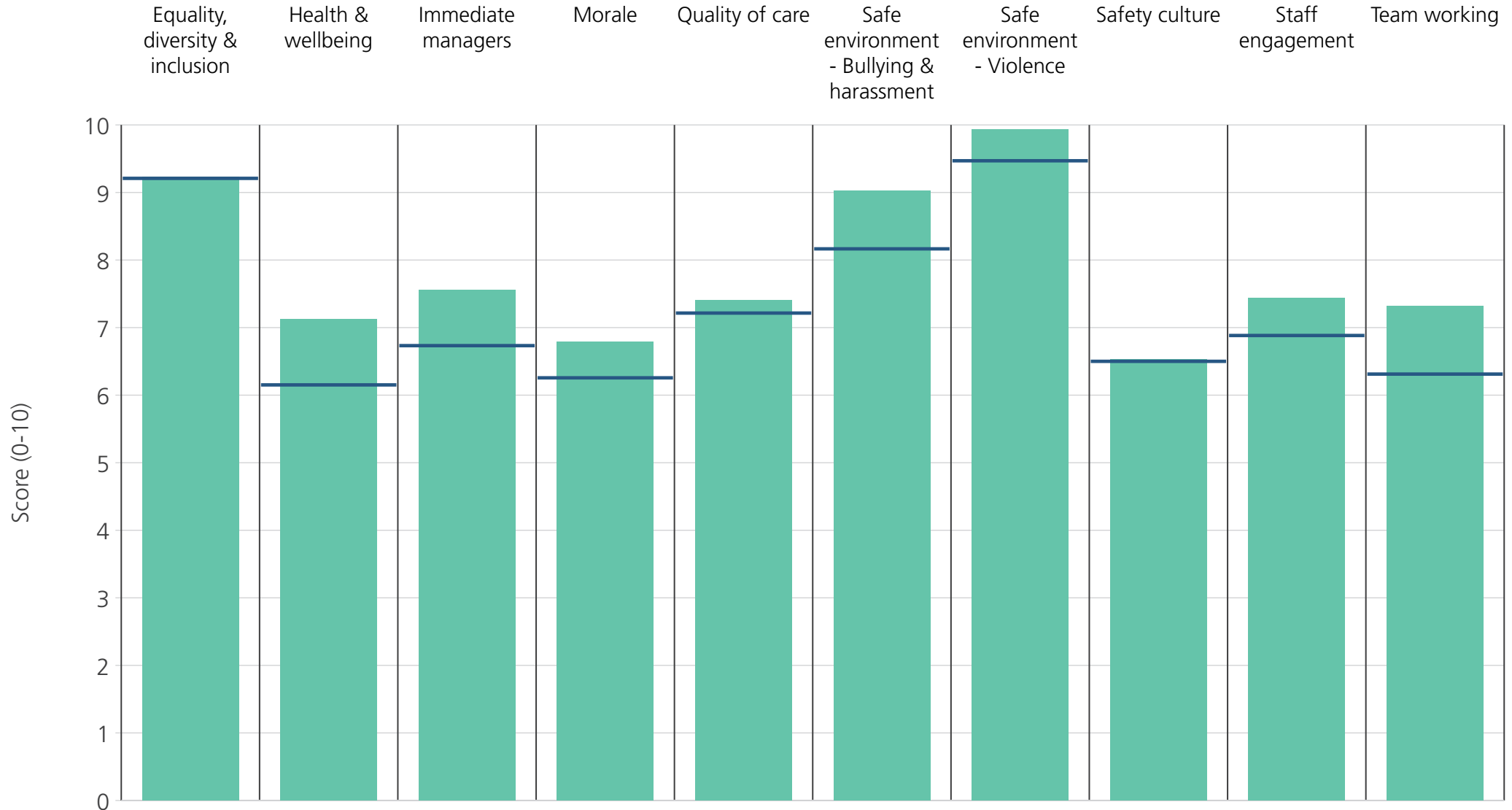
Directorate	9.2	5.7	6.2	5.7	6.6	7.5	9.8	6.5	6.6	5.9
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	139	139	139	139	134	139	139	139	139	139



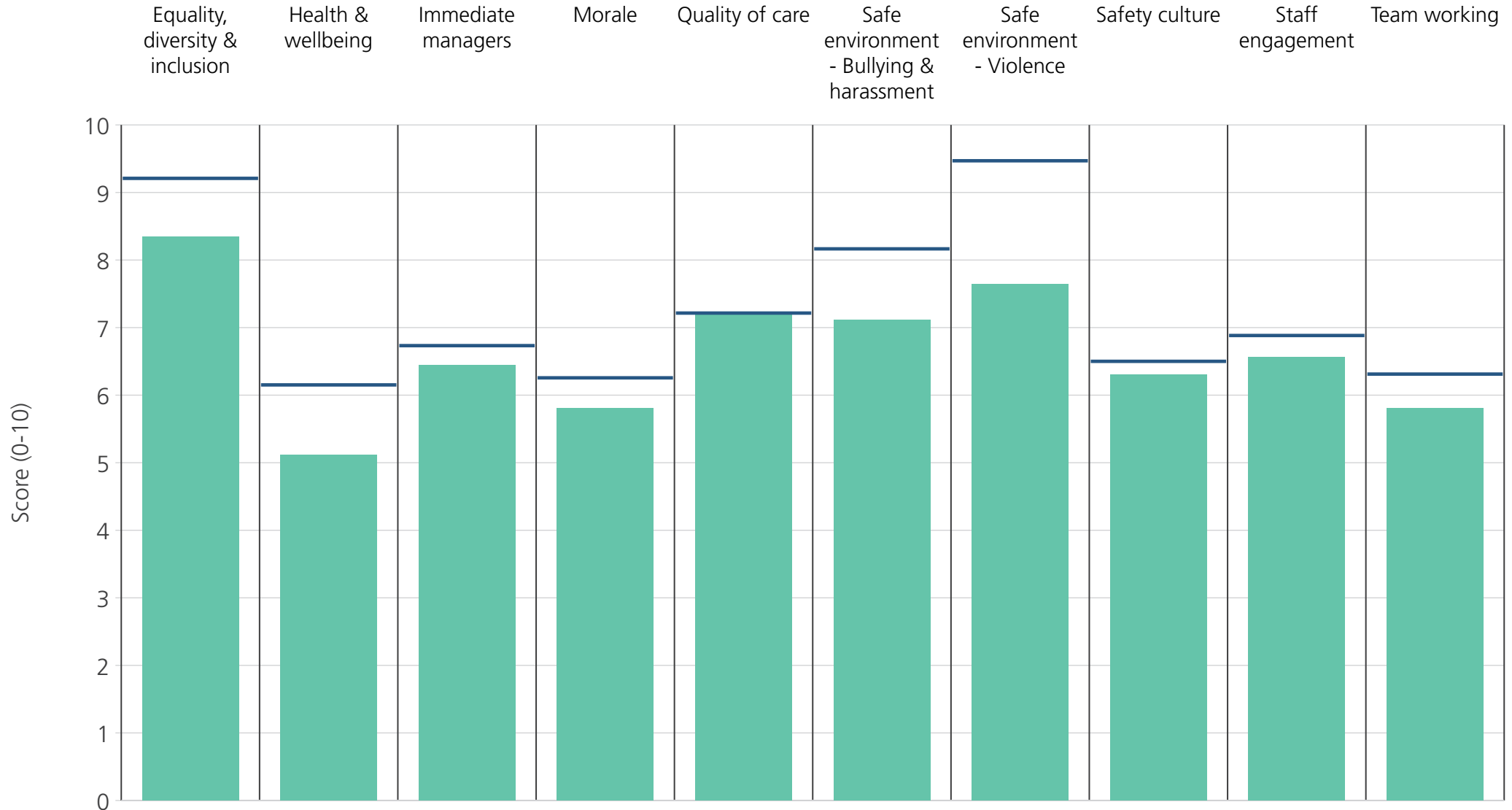
Directorate	9.1	6.2	6.5	6.2	7.4	7.8	9.2	6.4	7.1	6.3
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	131	132	132	132	124	130	132	132	132	130



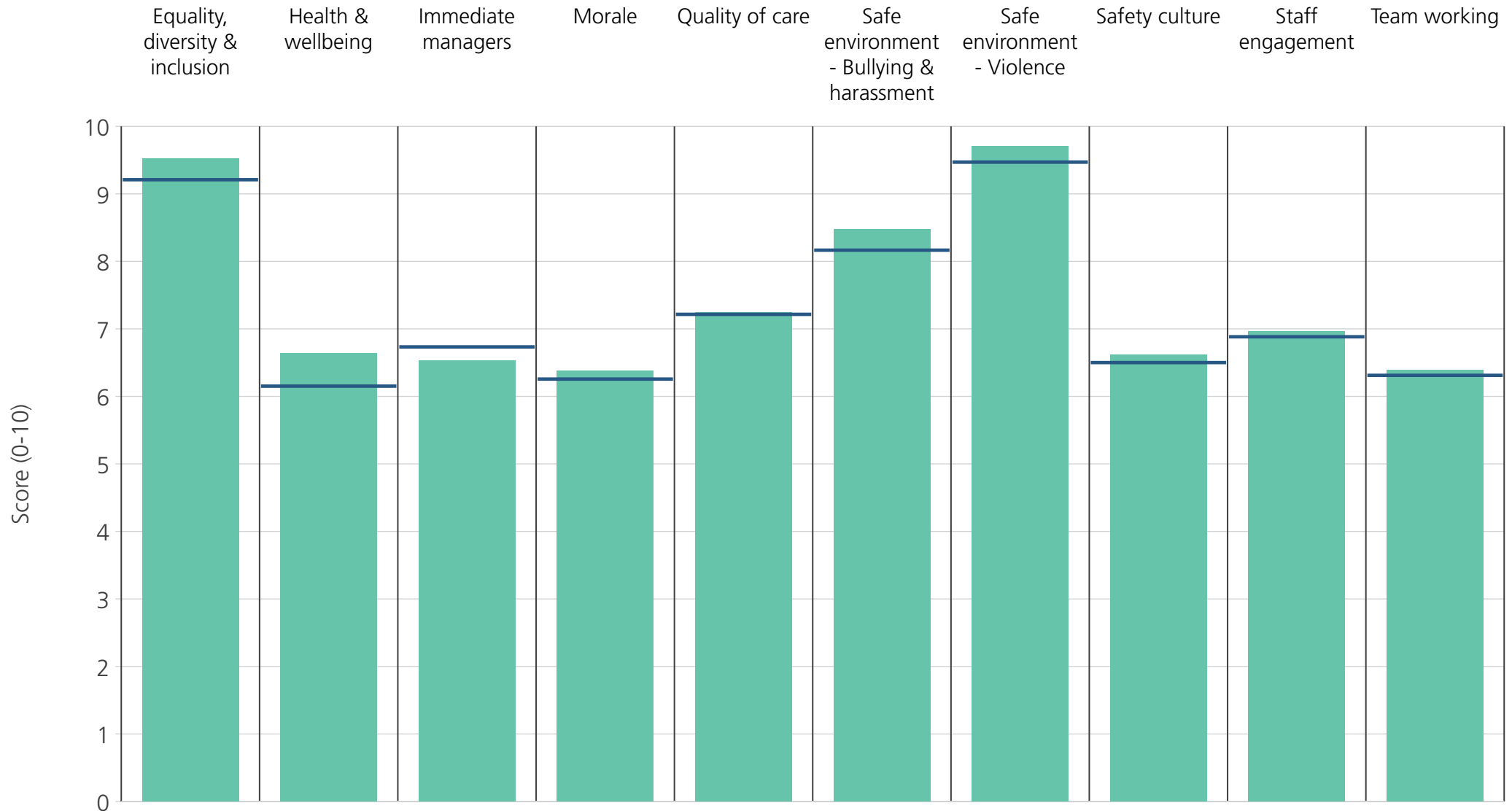
Directorate	8.7	5.6	6.4	6.0	6.9	7.5	9.3	6.4	6.9	6.2
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	106	106	106	105	101	106	105	106	106	104



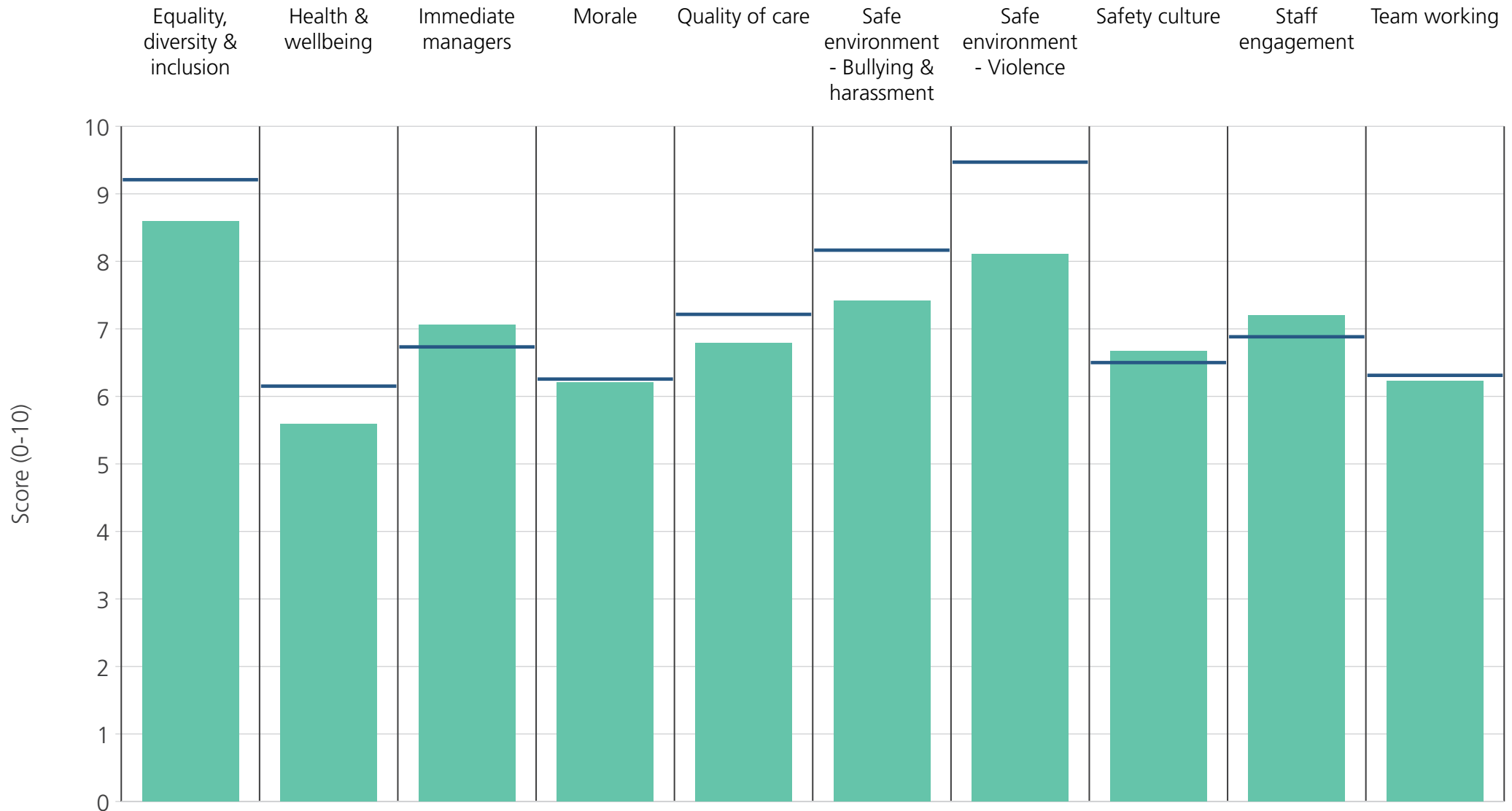
Directorate	9.2	7.1	7.6	6.8	7.4	9.0	9.9	6.5	7.4	7.3
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	206	206	206	206	105	206	206	205	206	206



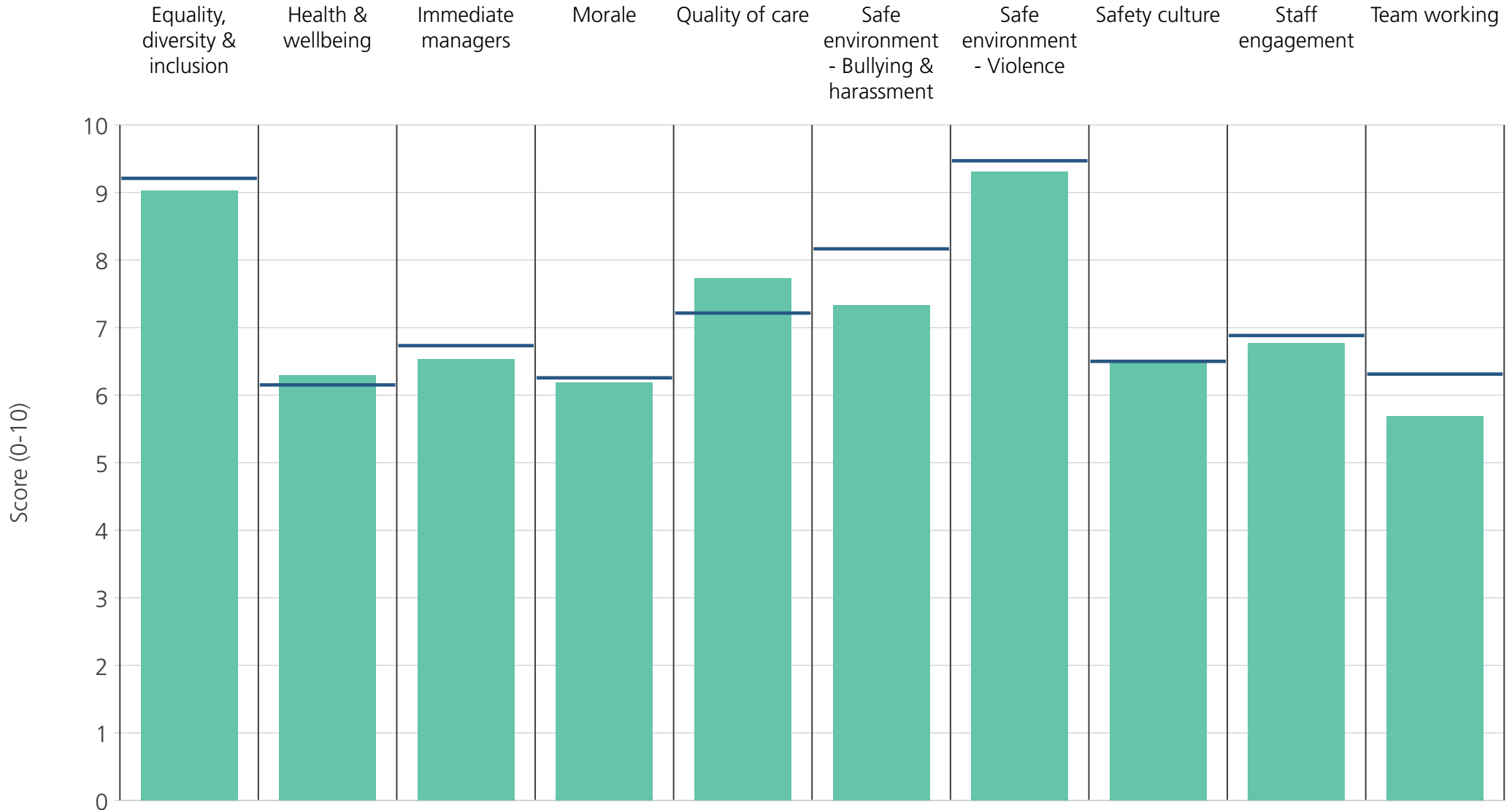
Directorate	8.3	5.1	6.4	5.8	7.2	7.1	7.6	6.3	6.6	5.8
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	76	76	76	76	74	75	75	76	76	76



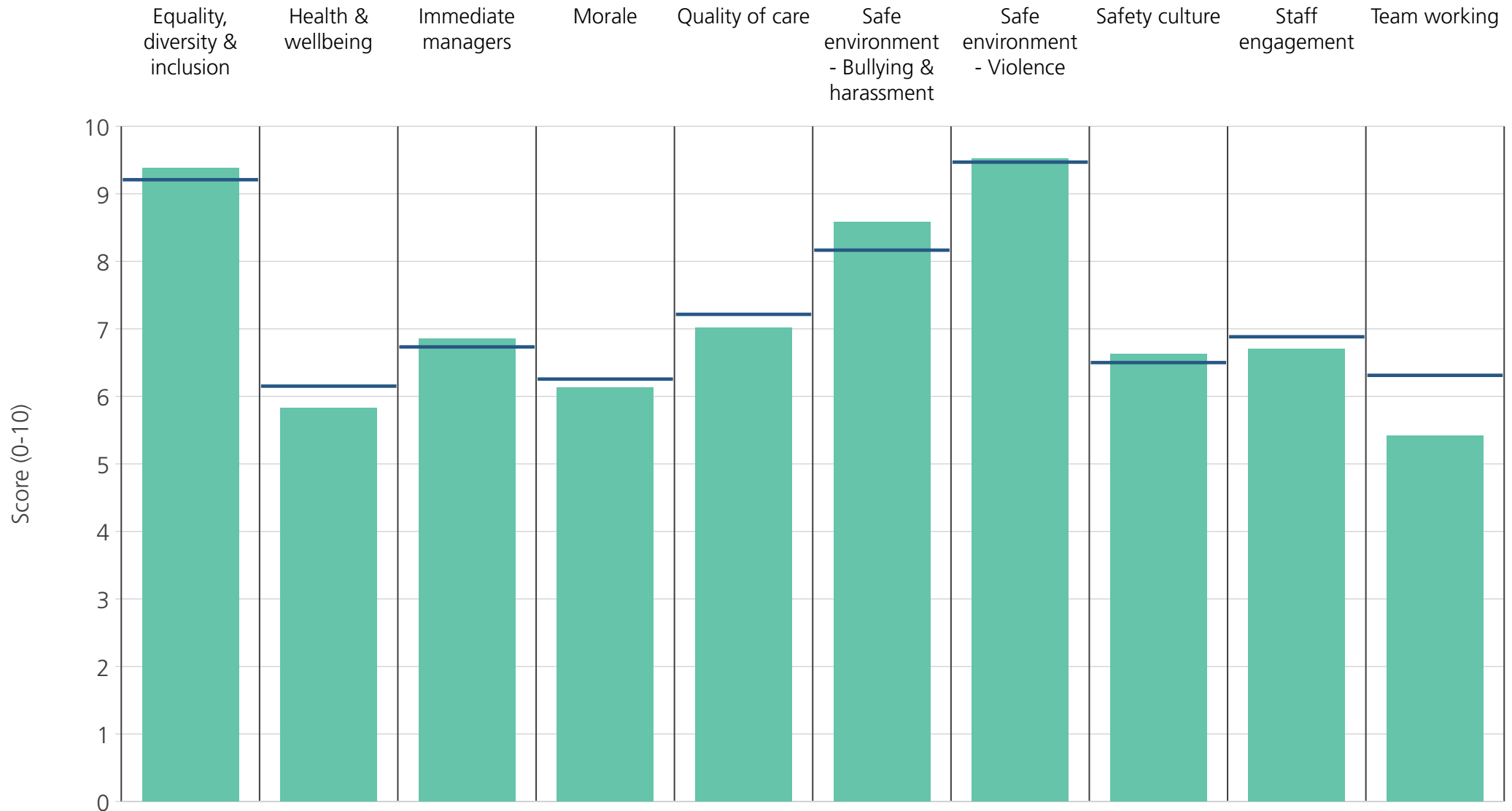
Directorate	9.5	6.6	6.5	6.4	7.2	8.5	9.7	6.6	7.0	6.4
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	126	126	126	126	119	126	126	126	126	125



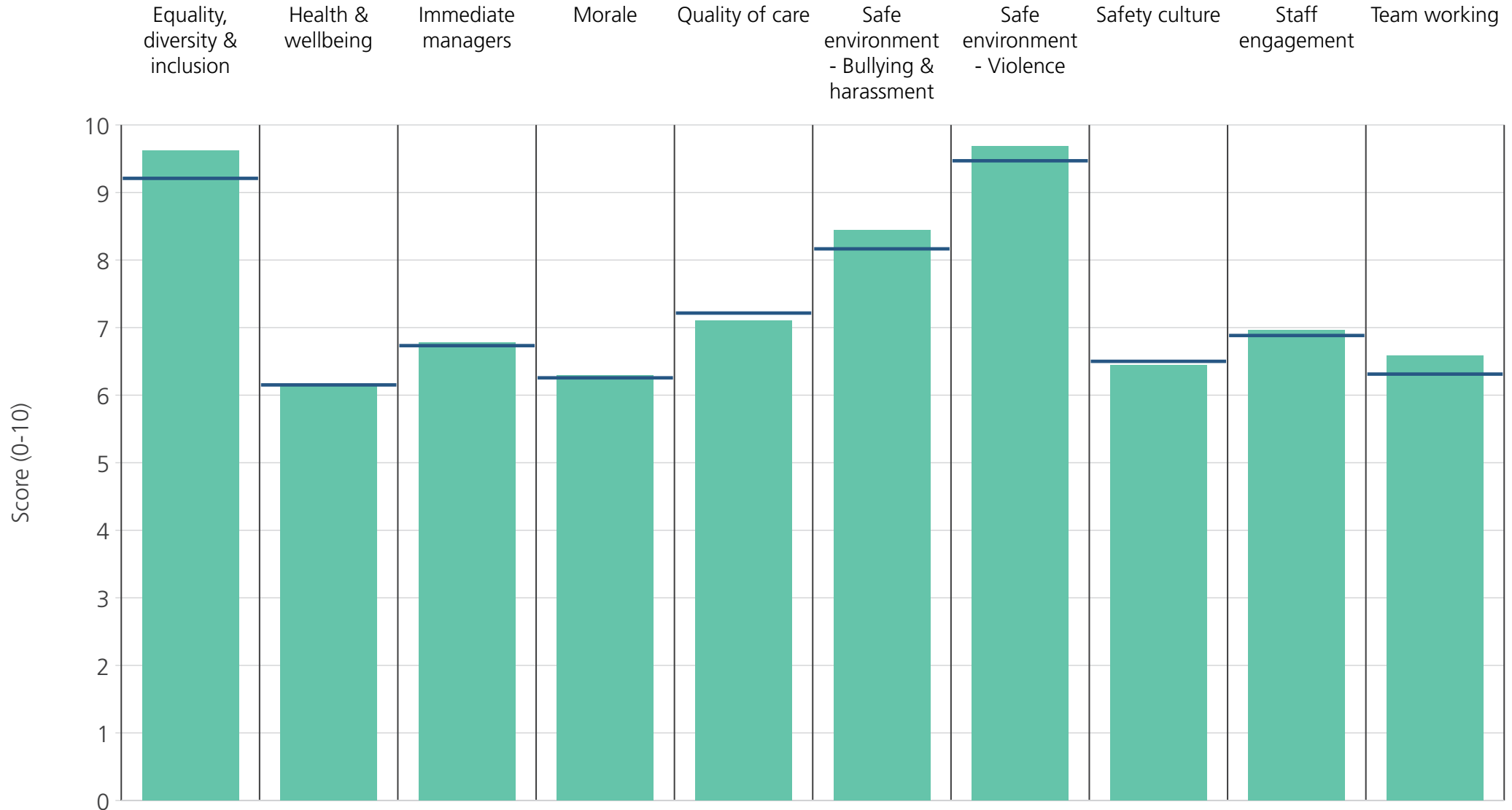
Directorate	8.6	5.6	7.1	6.2	6.8	7.4	8.1	6.7	7.2	6.2
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	67	67	67	67	62	67	67	67	67	67



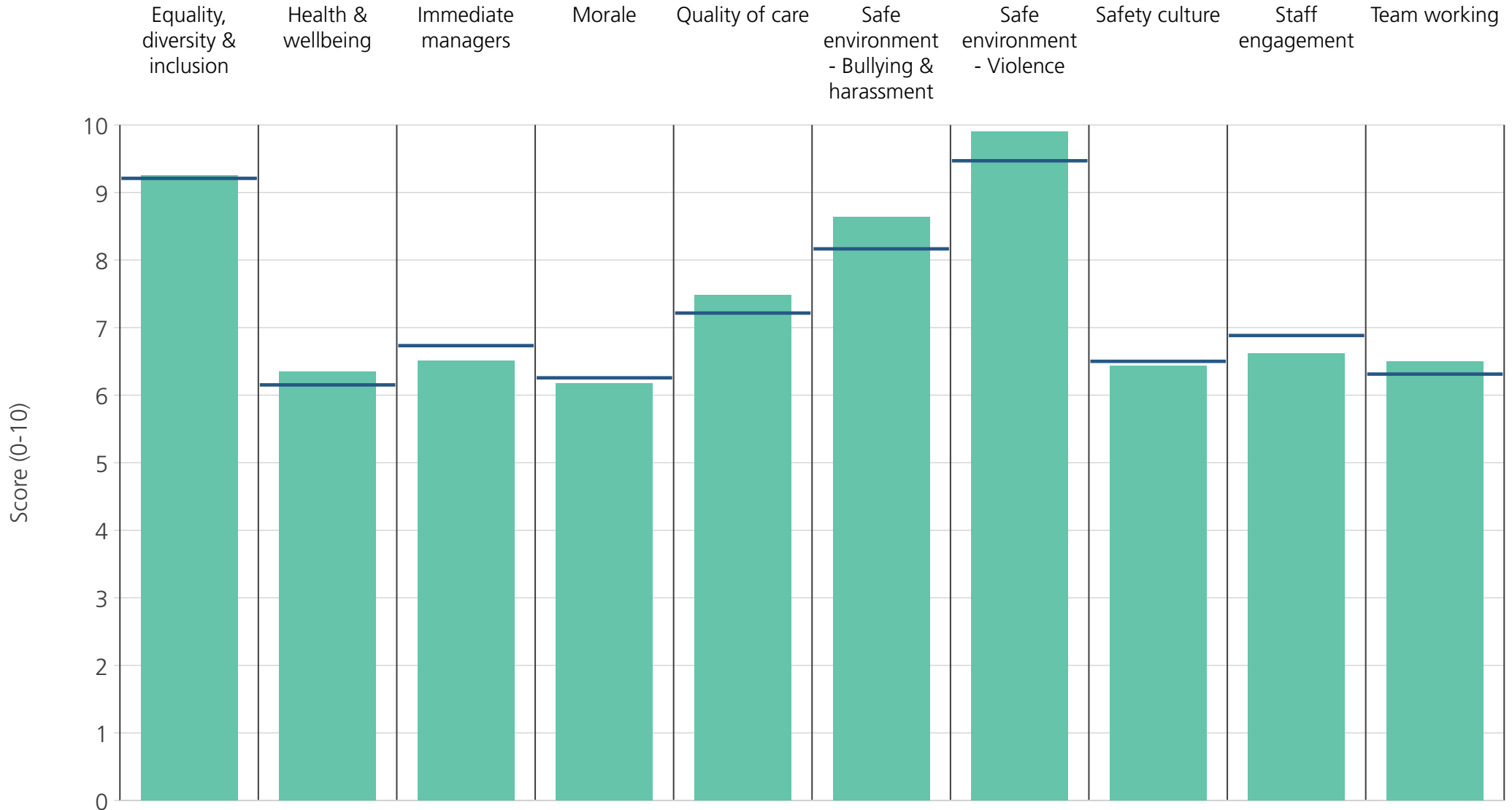
Directorate	9.0	6.3	6.5	6.2	7.7	7.3	9.3	6.5	6.8	5.7
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	129	130	130	130	124	129	130	130	130	130



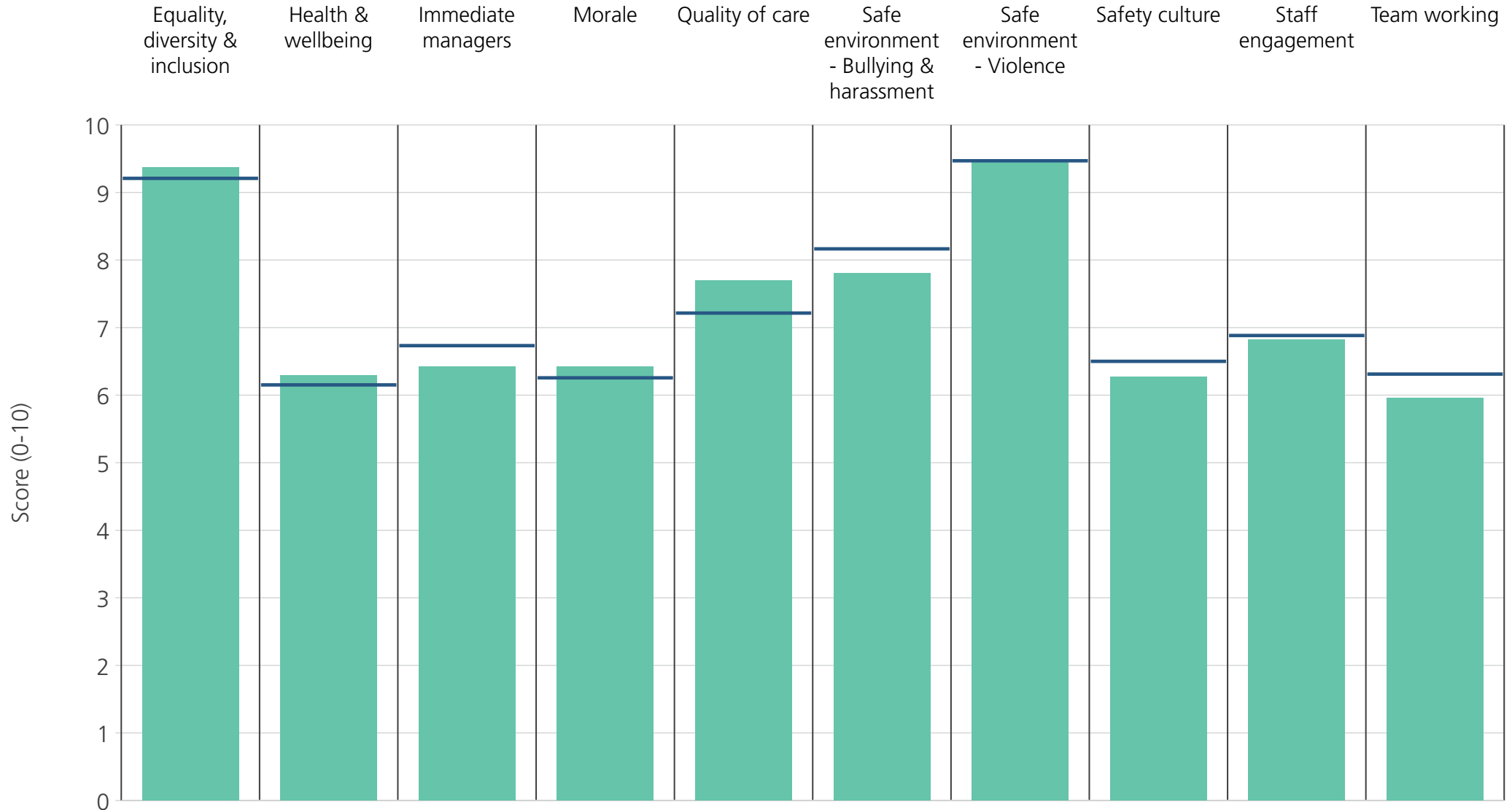
Directorate	9.4	5.8	6.9	6.1	7.0	8.6	9.5	6.6	6.7	5.4
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	103	106	106	106	101	106	105	105	107	107



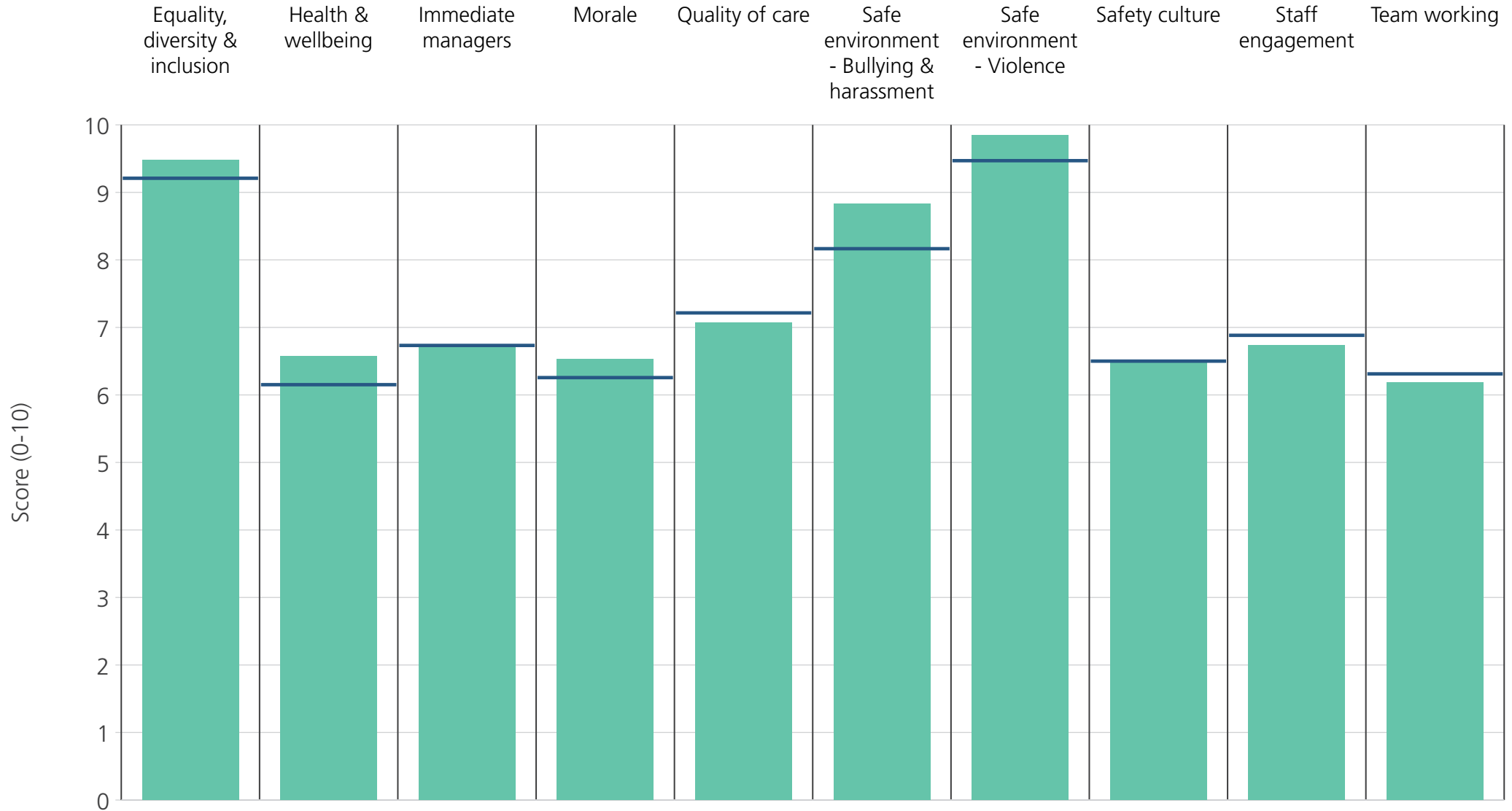
Directorate	9.6	6.1	6.8	6.3	7.1	8.4	9.7	6.4	7.0	6.6
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	128	128	128	128	122	126	127	128	128	127



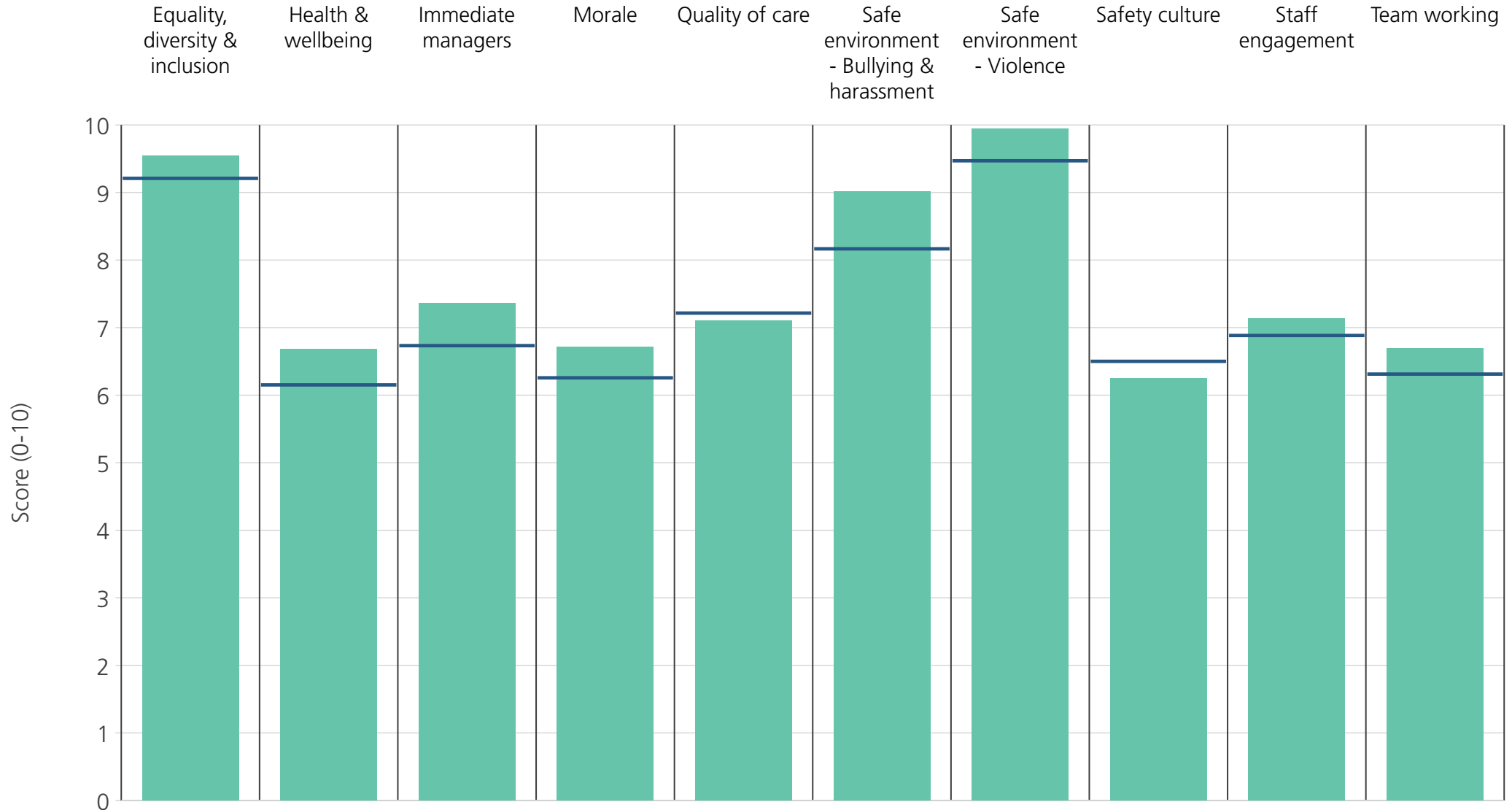
Directorate	9.3	6.3	6.5	6.2	7.5	8.6	9.9	6.4	6.6	6.5
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	140	140	140	140	119	140	140	140	140	139



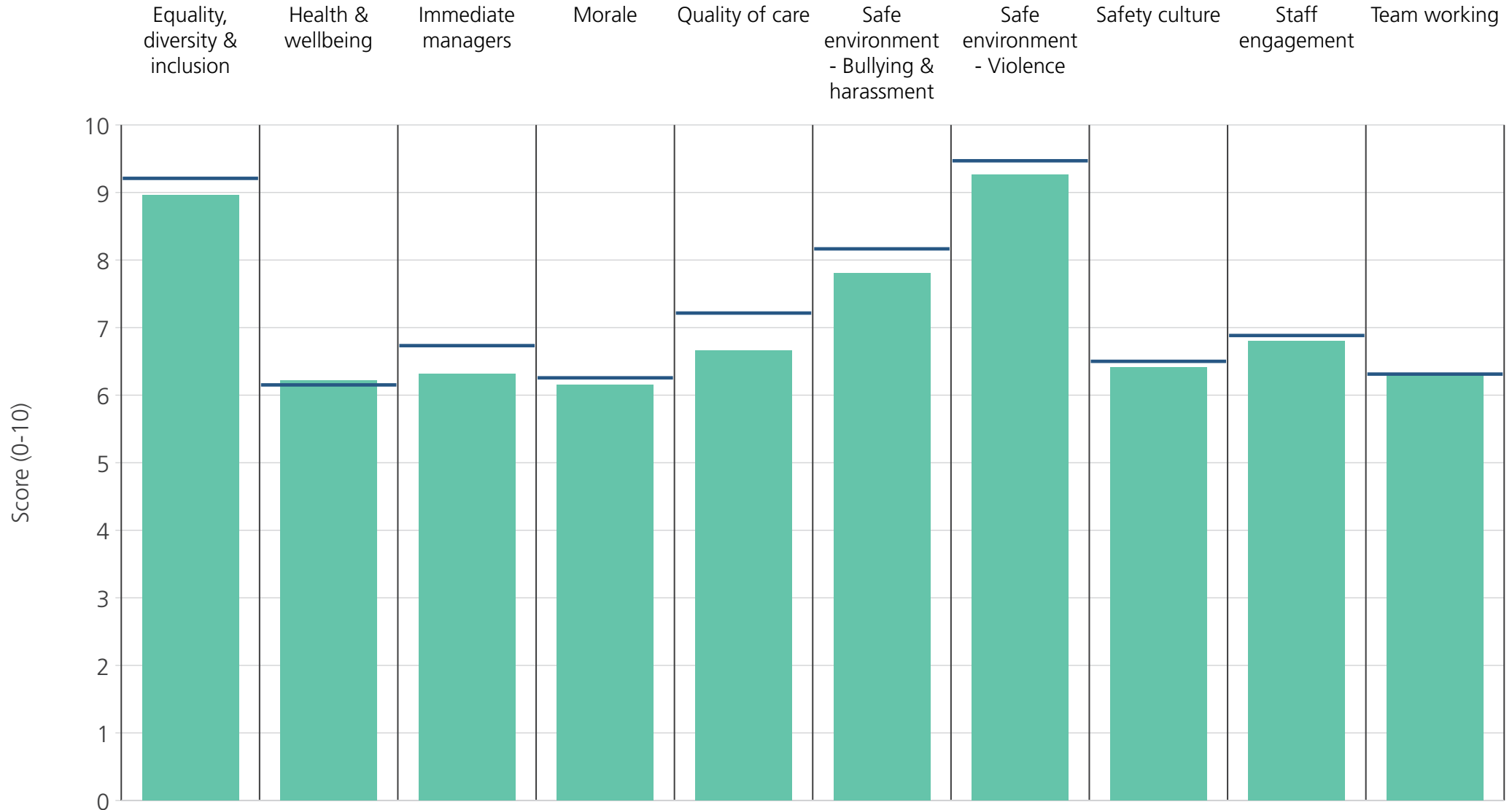
Directorate	9.4	6.3	6.4	6.4	7.7	7.8	9.5	6.3	6.8	6.0
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	82	82	82	82	79	82	82	82	82	81



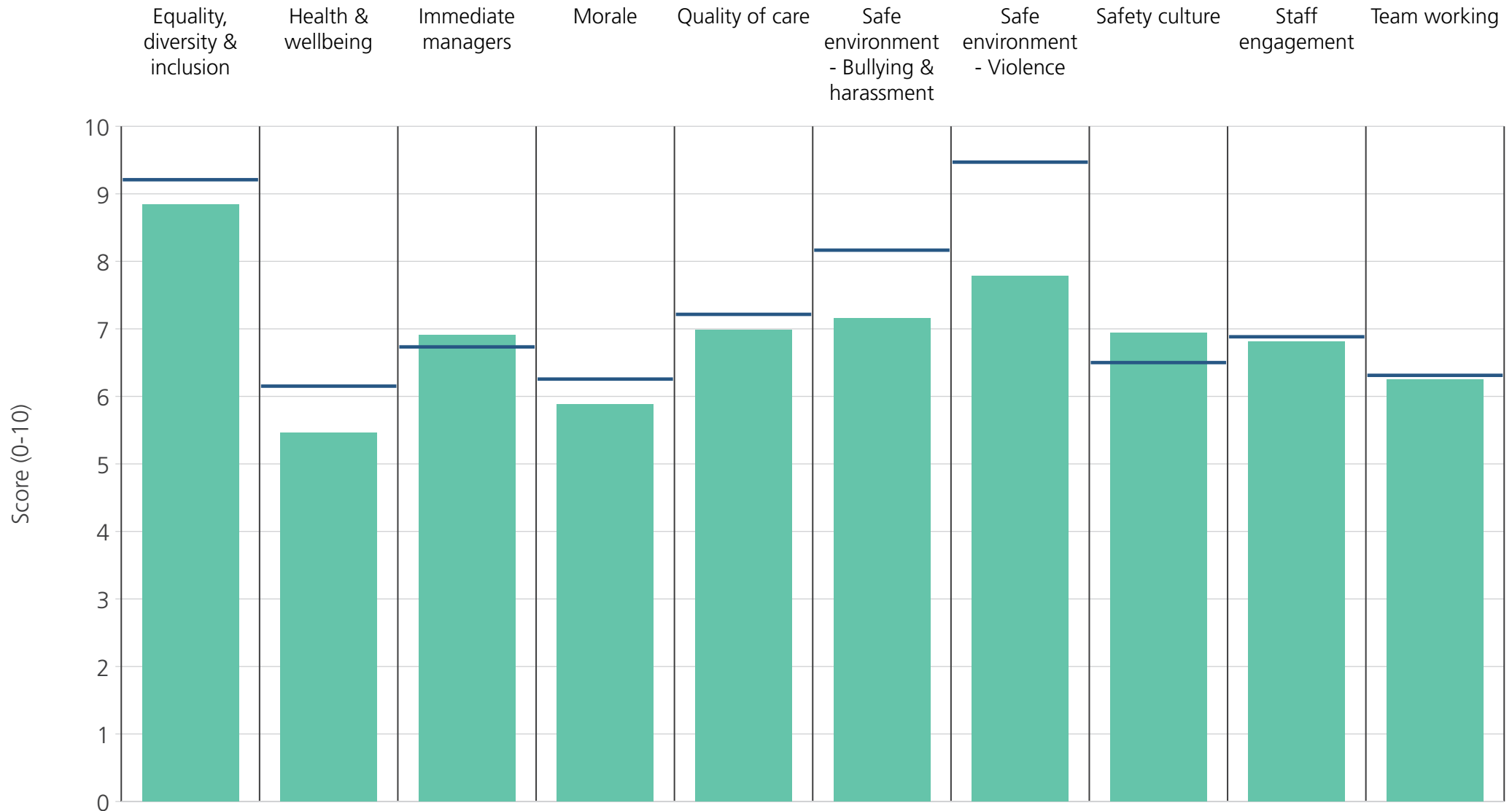
Directorate	9.5	6.6	6.7	6.5	7.1	8.8	9.8	6.5	6.7	6.2
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	107	107	107	105	74	105	107	107	107	107



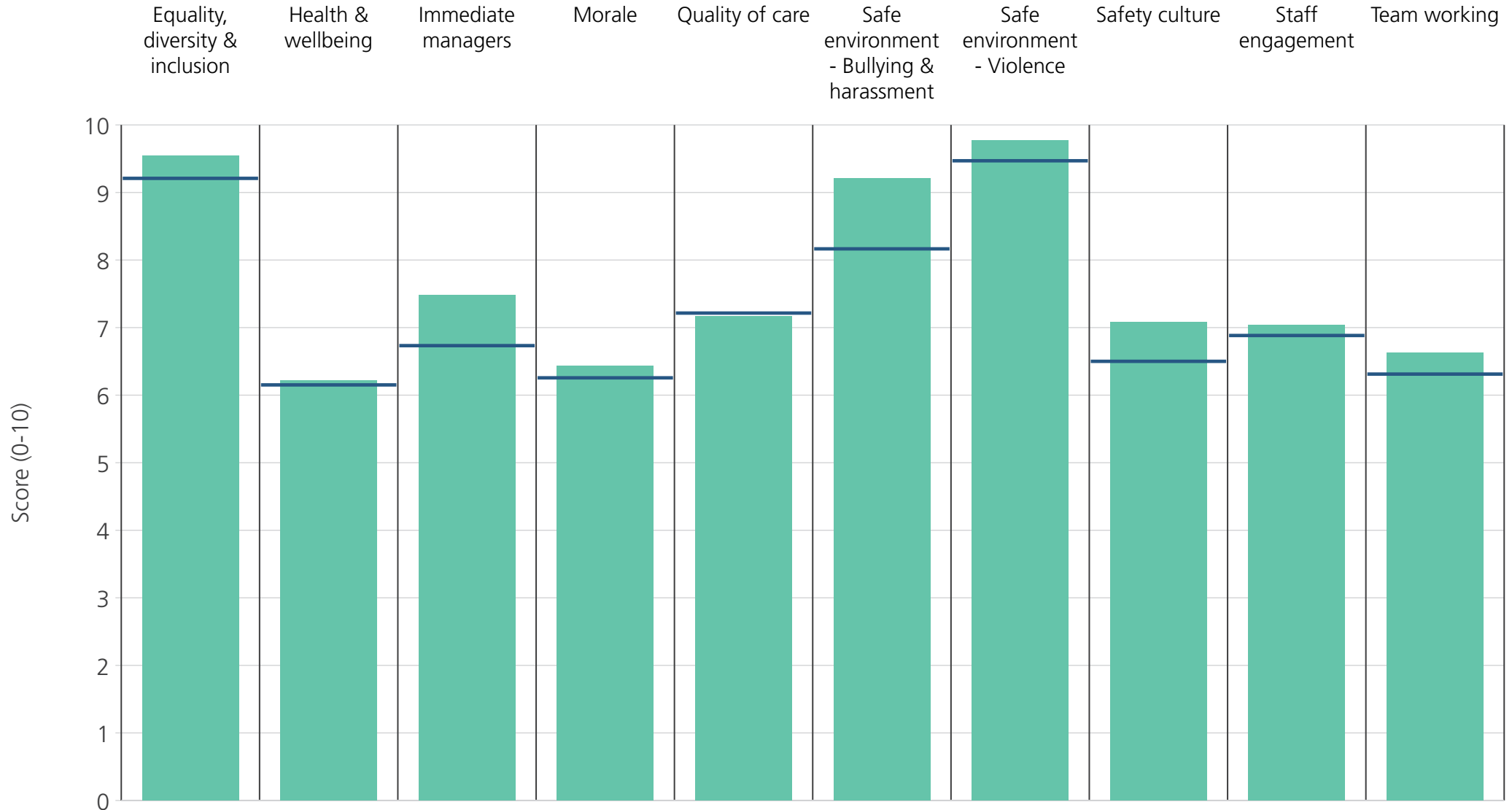
Directorate	9.5	6.7	7.4	6.7	7.1	9.0	9.9	6.2	7.1	6.7
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	119	119	119	118	46	119	118	119	119	119



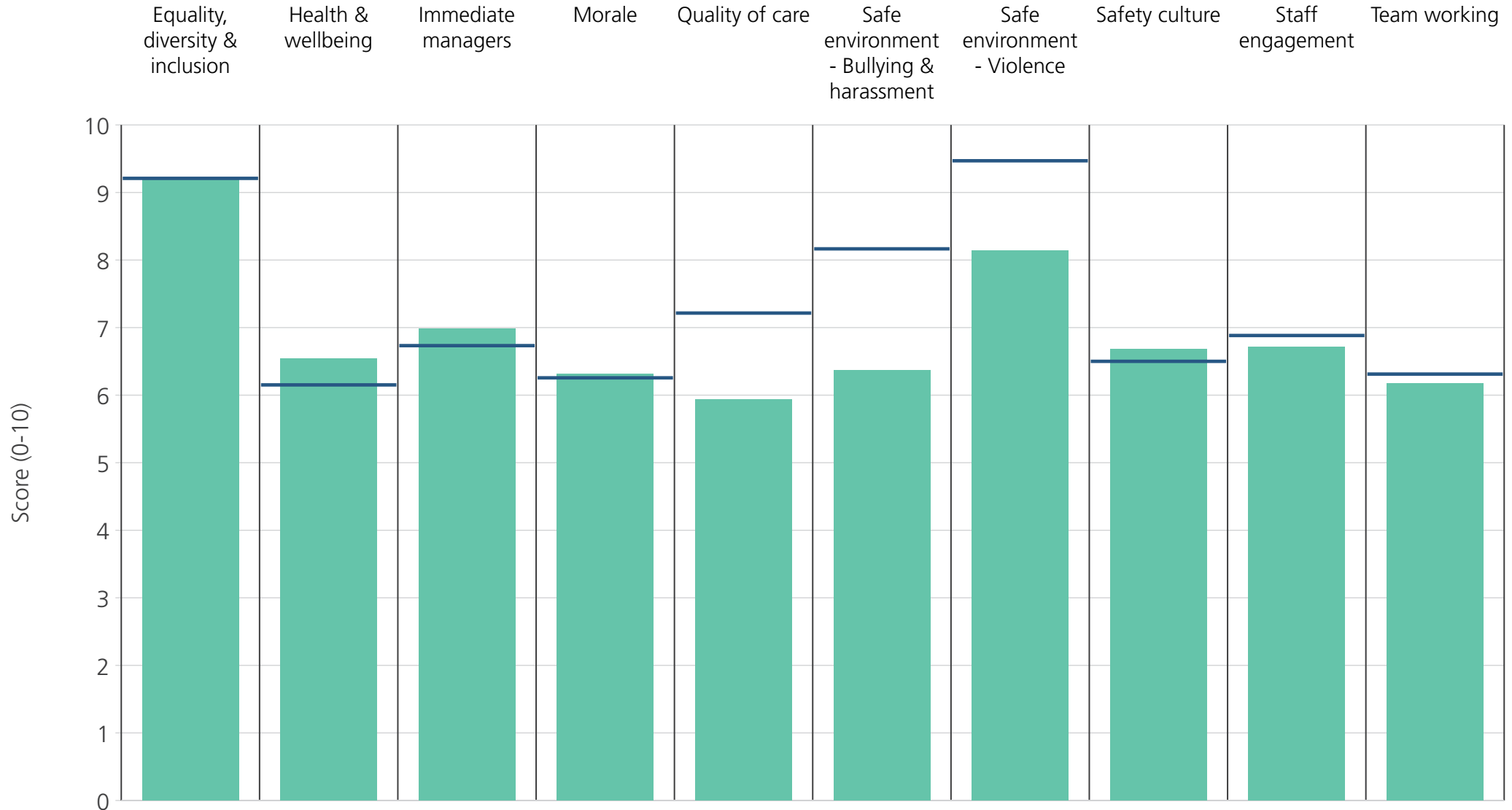
Directorate	9.0	6.2	6.3	6.2	6.7	7.8	9.3	6.4	6.8	6.3
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	91	91	91	91	84	91	91	91	90	88



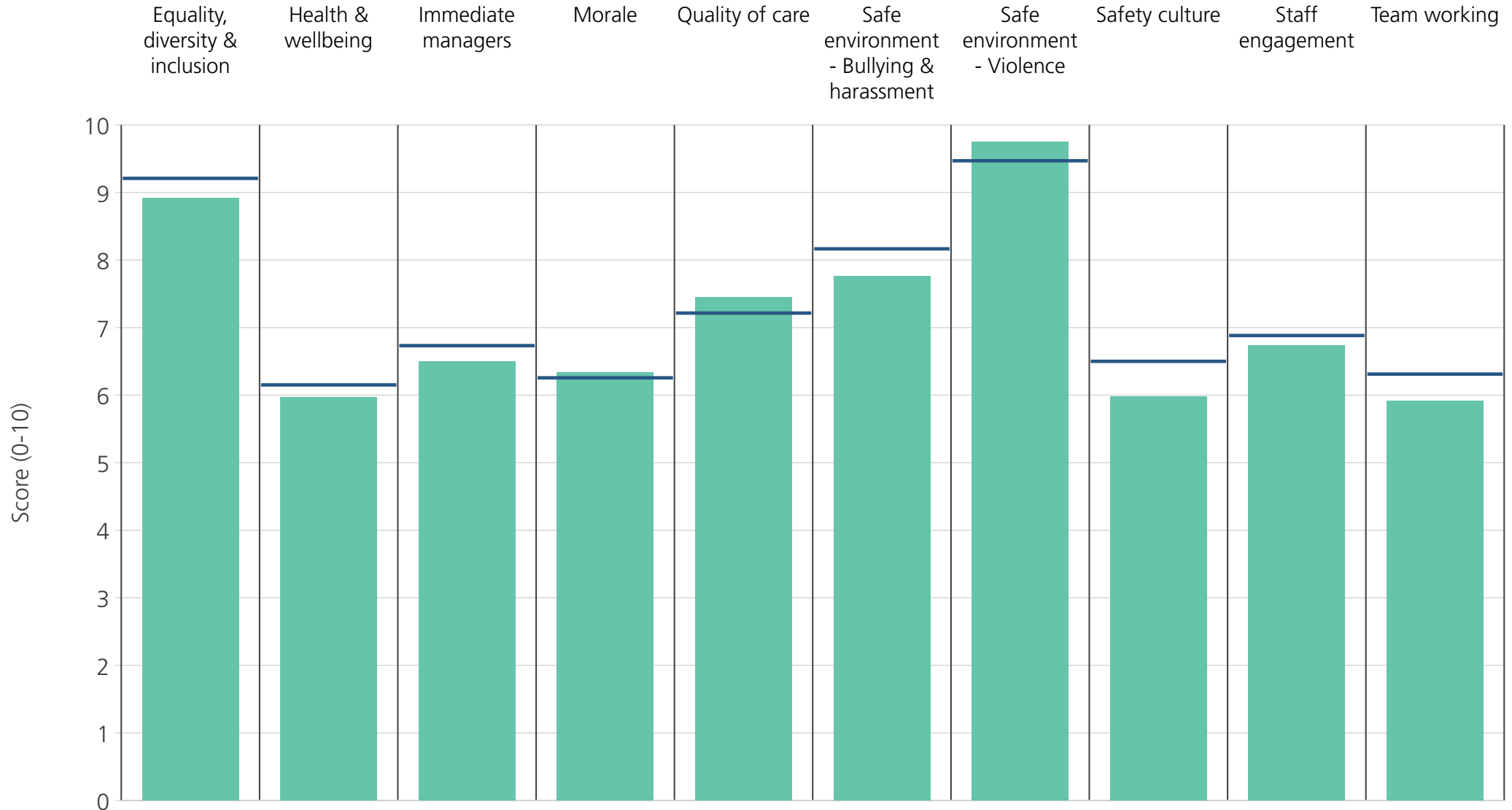
Directorate	8.8	5.5	6.9	5.9	7.0	7.2	7.8	6.9	6.8	6.3
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	48	48	48	48	48	48	48	48	48	48



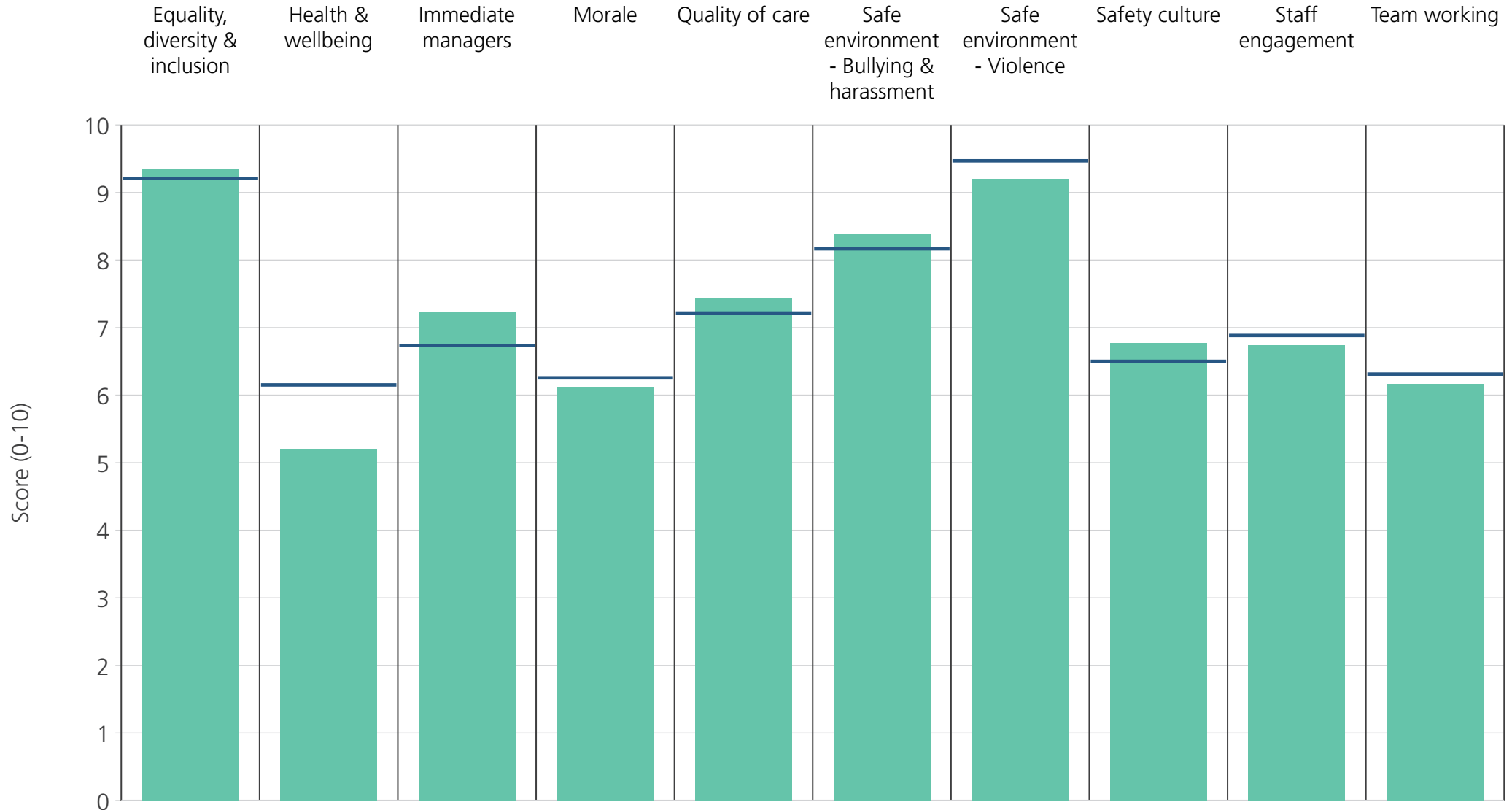
Directorate	9.5	6.2	7.5	6.4	7.2	9.2	9.8	7.1	7.0	6.6
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	88	88	89	89	83	88	88	89	89	89



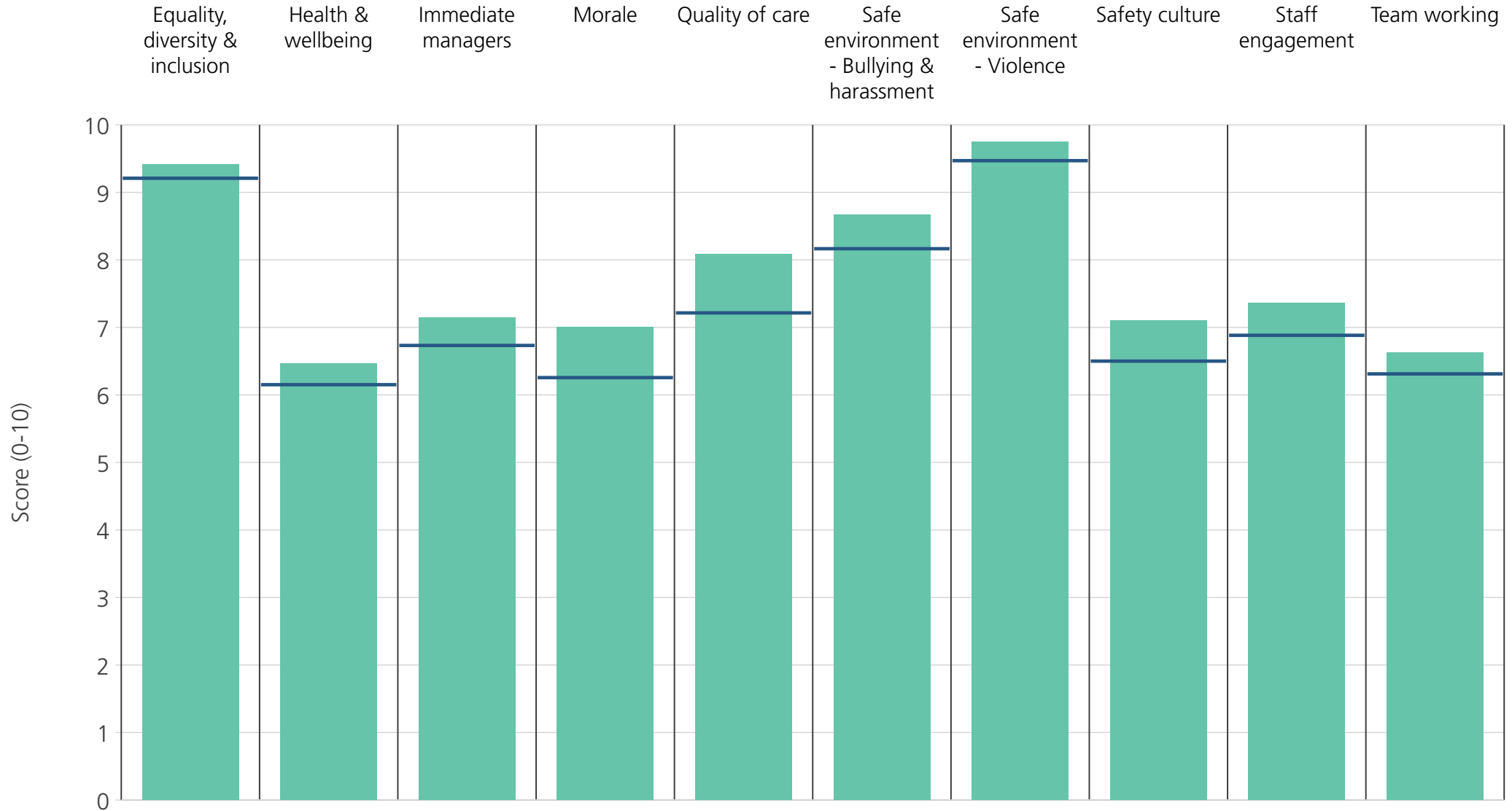
Directorate	9.2	6.5	7.0	6.3	5.9	6.4	8.1	6.7	6.7	6.2
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	34	34	34	34	32	34	34	34	34	34



Directorate	8.9	6.0	6.5	6.3	7.4	7.8	9.8	6.0	6.7	5.9
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	67	67	67	67	58	67	67	67	67	67



Directorate	9.3	5.2	7.2	6.1	7.4	8.4	9.2	6.8	6.7	6.2
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	29	29	29	29	27	29	29	29	29	29



Directorate	9.4	6.5	7.2	7.0	8.1	8.7	9.8	7.1	7.4	6.6
Your org	9.2	6.2	6.7	6.3	7.2	8.2	9.5	6.5	6.9	6.3
Responses	40	40	40	40	37	40	40	40	40	40