

The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

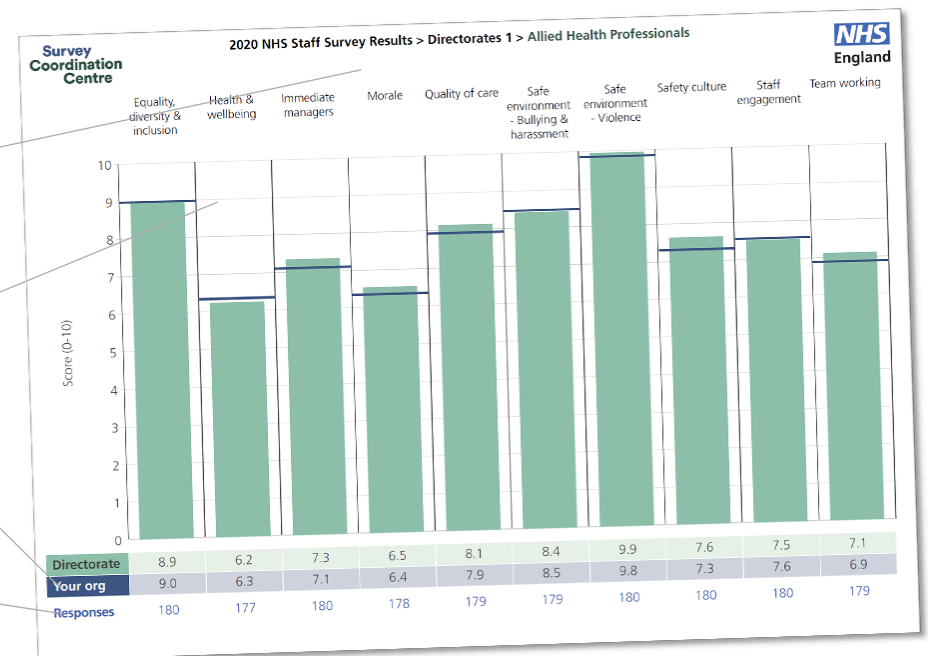
The directorate breakdowns used in this report were provided and defined by The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

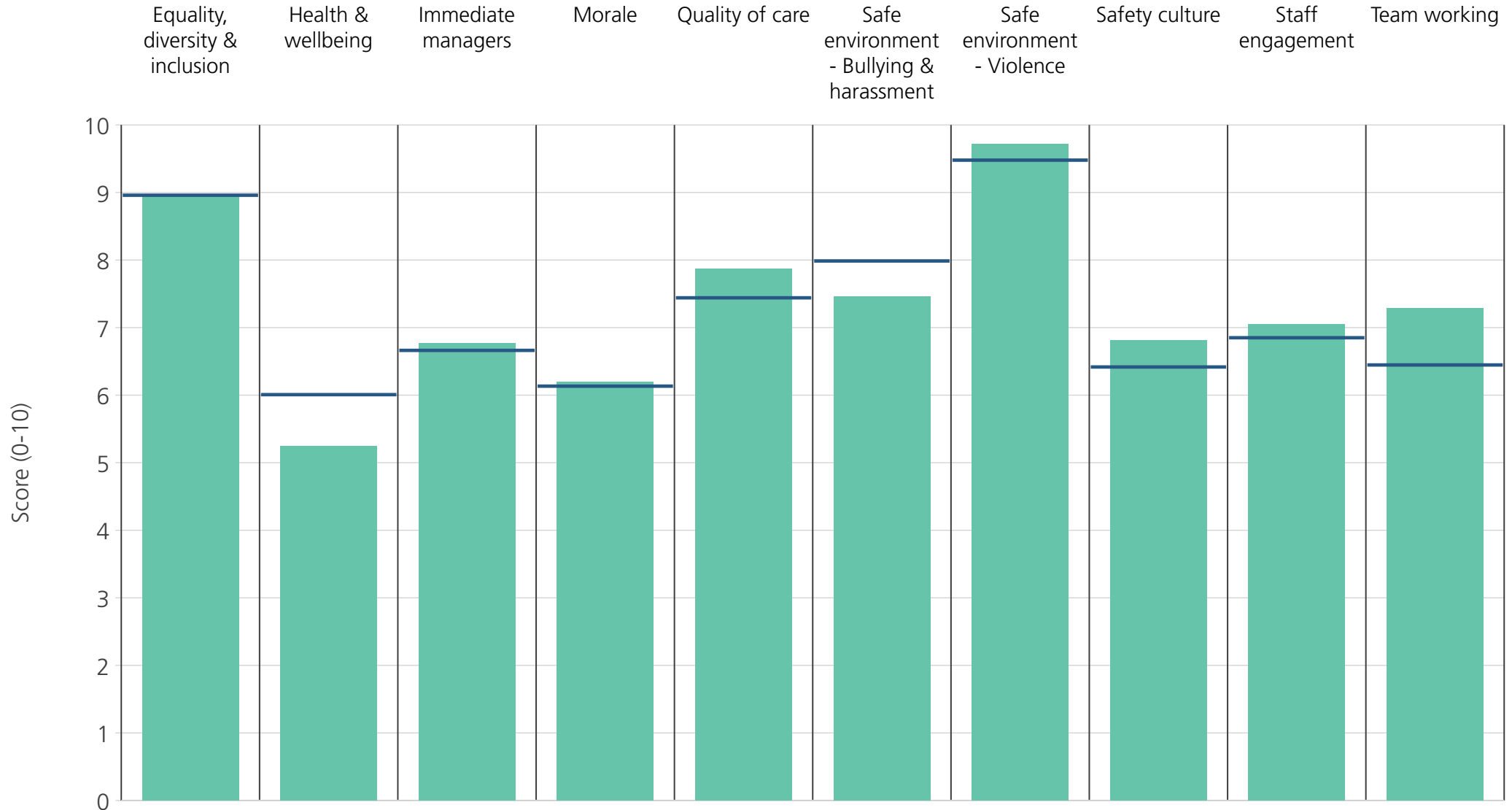
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



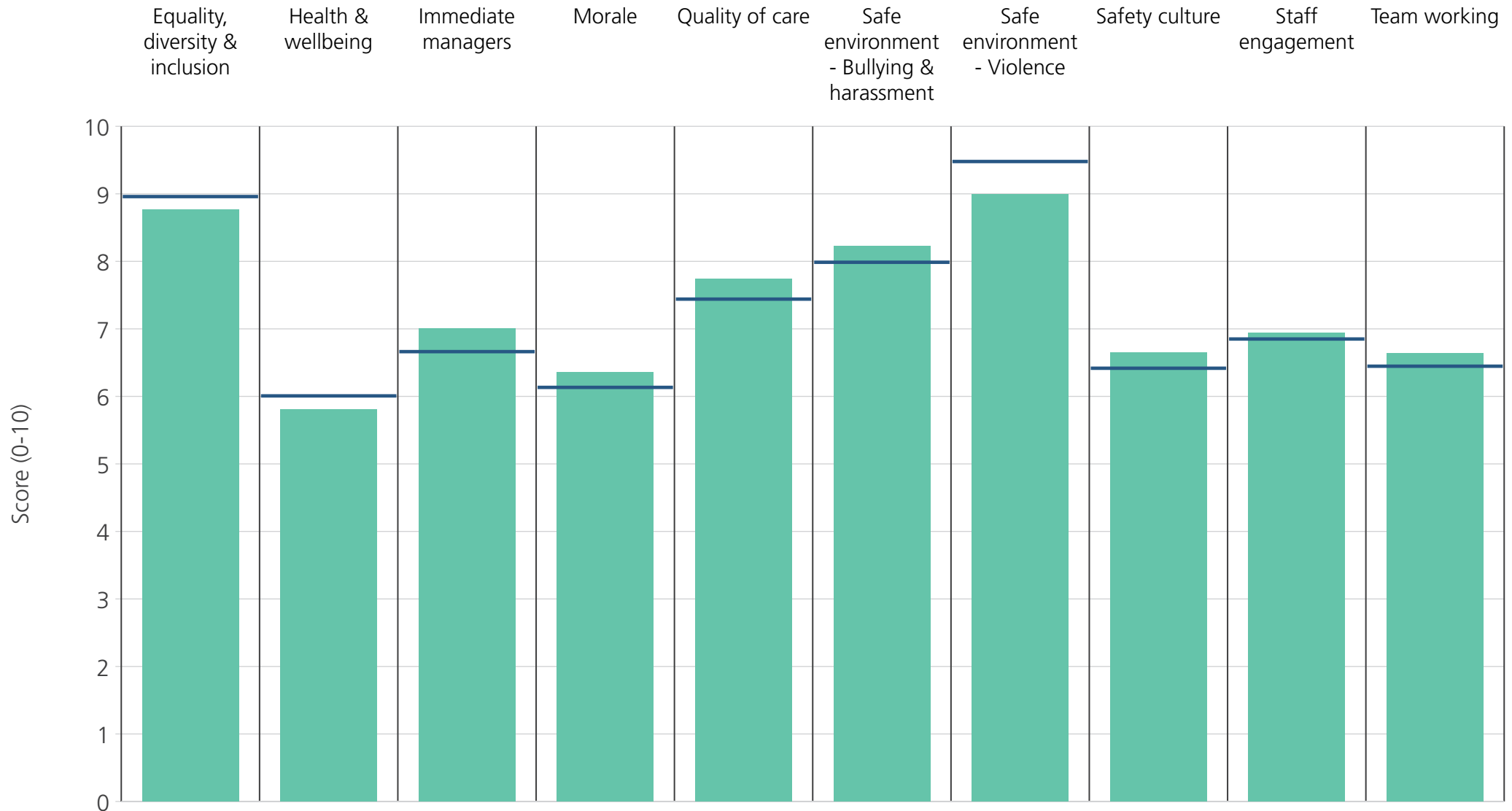
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

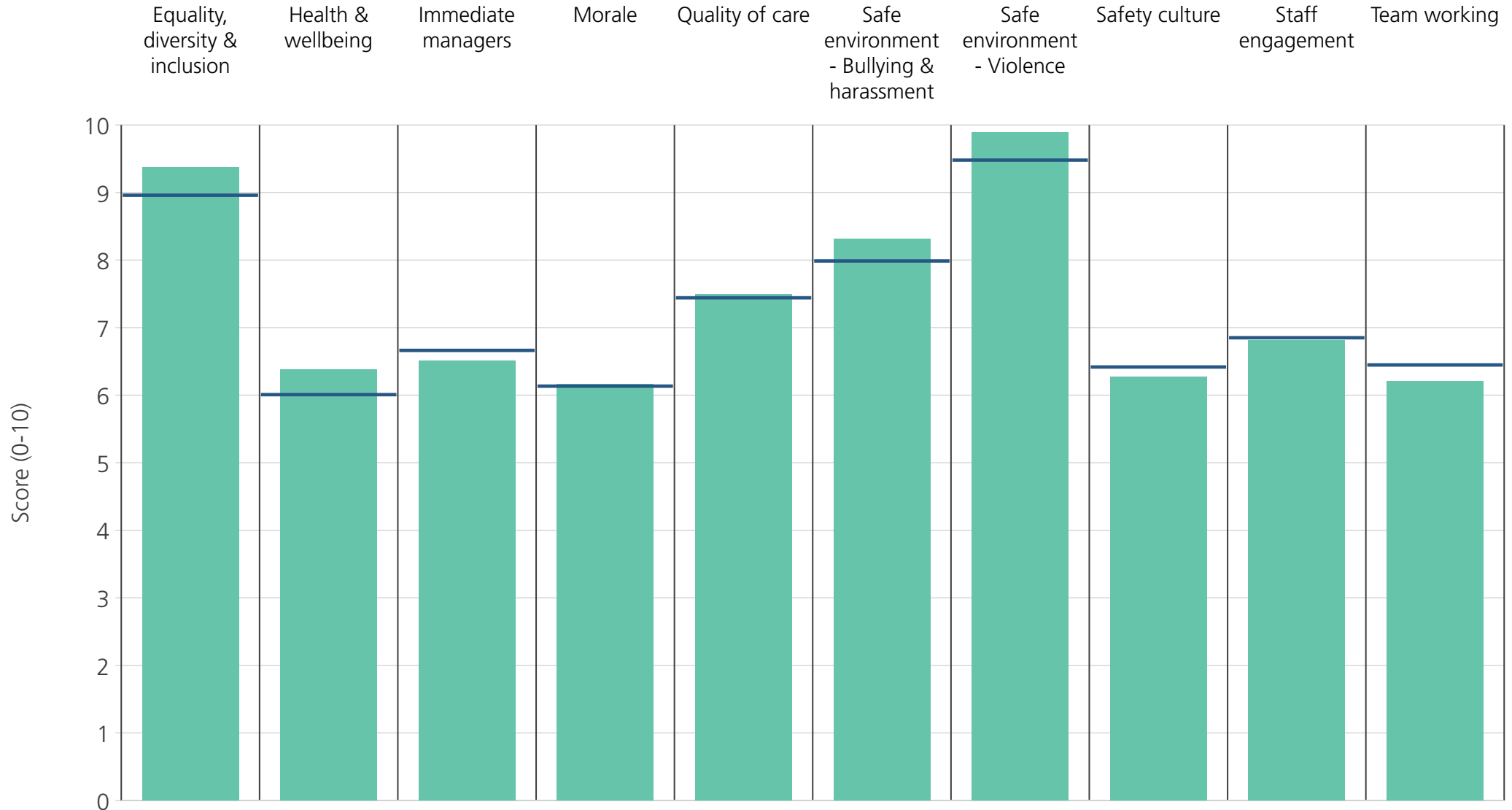
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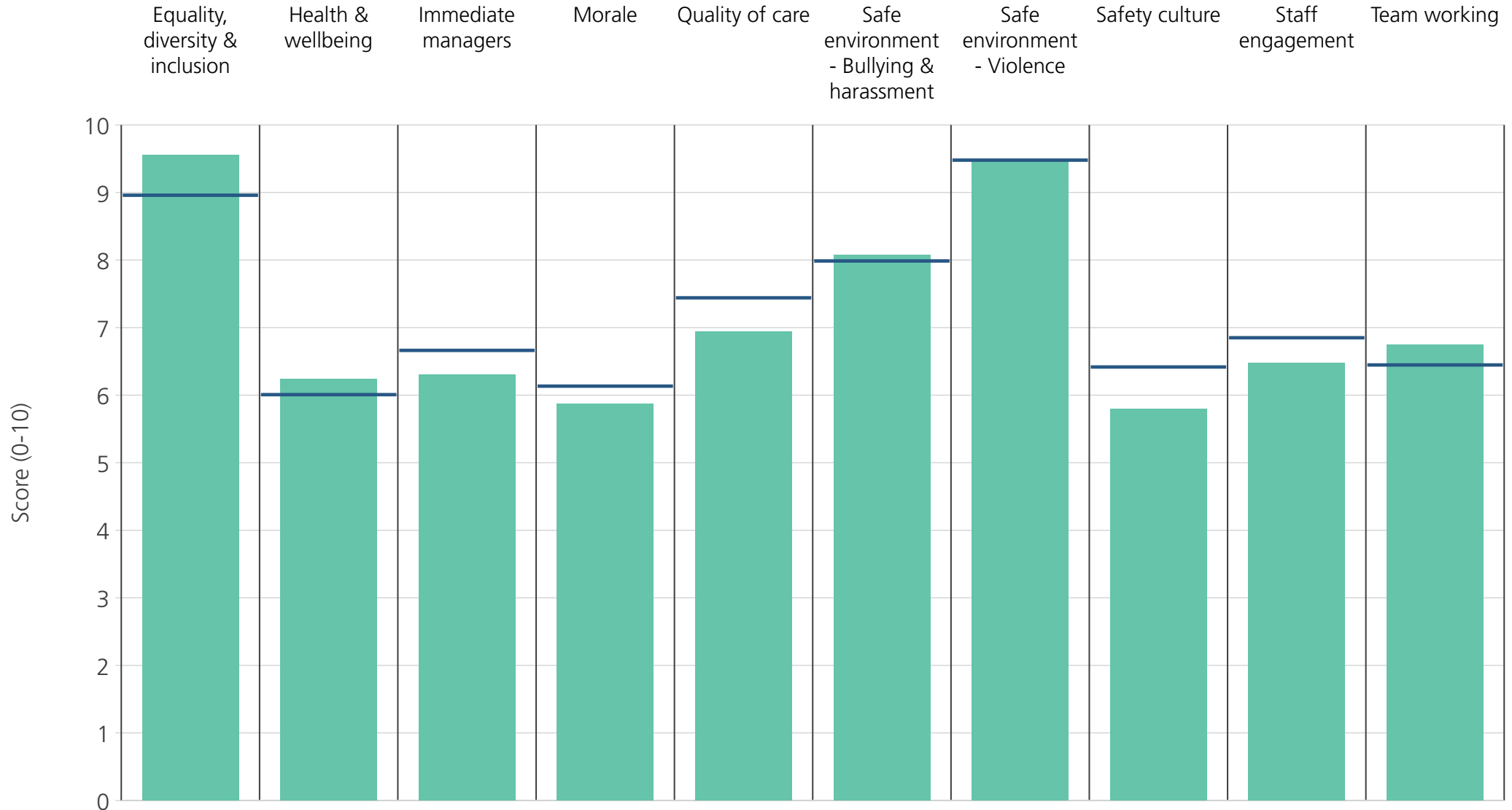
Directorate	9.0	5.2	6.8	6.2	7.9	7.5	9.7	6.8	7.0	7.3
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	59	59	59	59	59	59	58	59	59	59



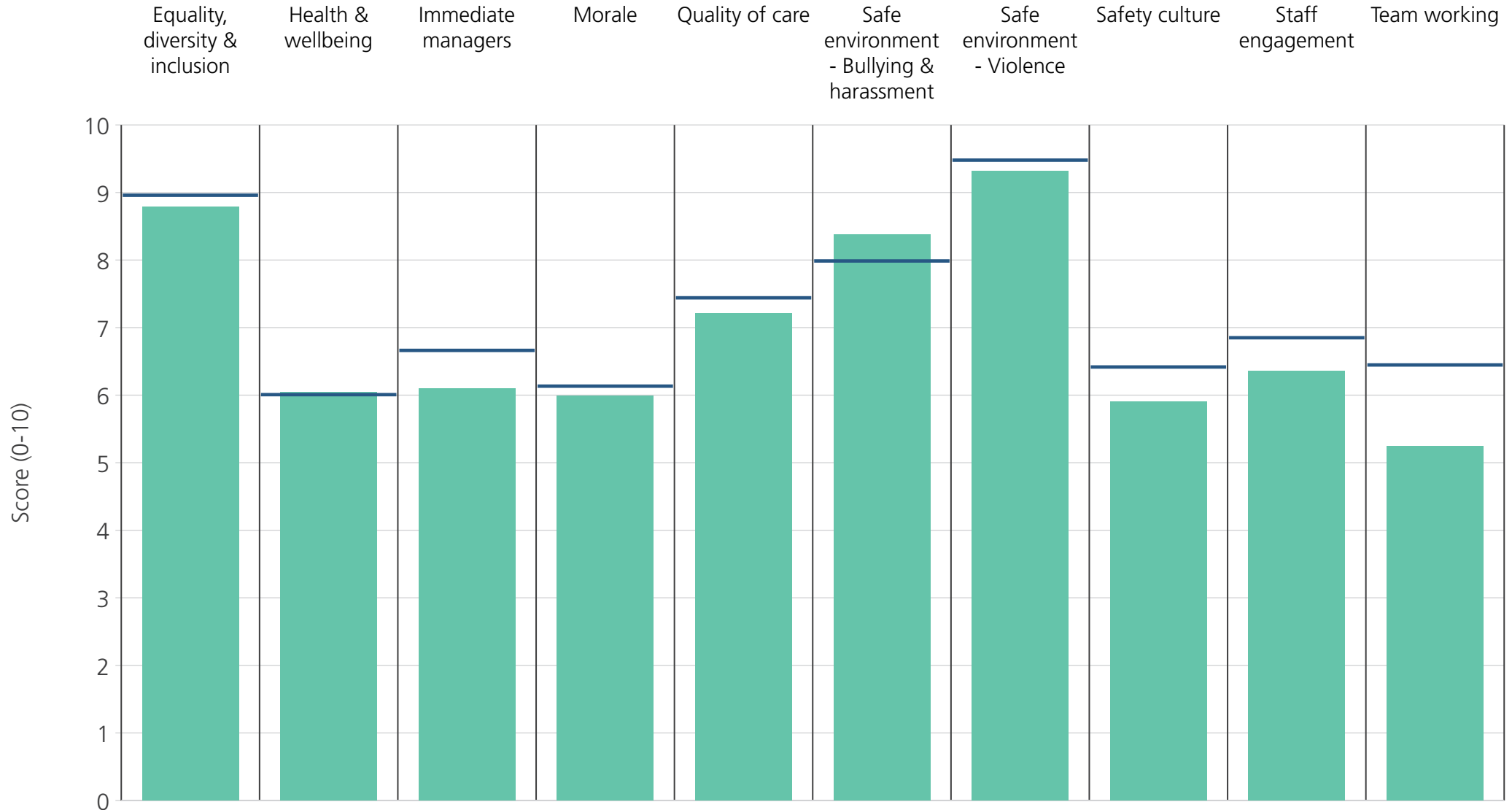
Directorate	8.8	5.8	7.0	6.4	7.7	8.2	9.0	6.6	6.9	6.6
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	228	226	226	226	223	223	224	228	227	225



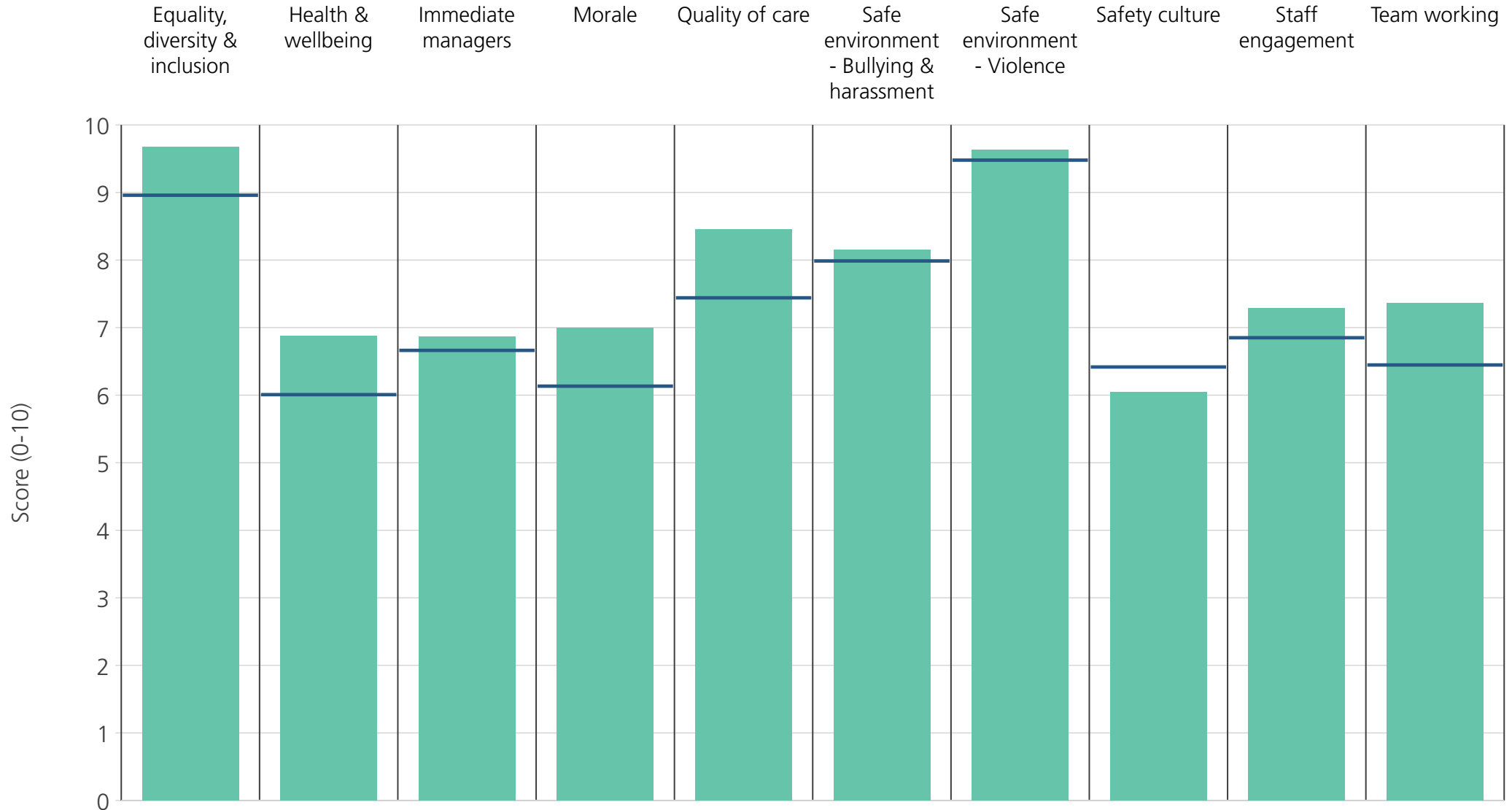
Directorate	9.4	6.4	6.5	6.2	7.5	8.3	9.9	6.3	6.8	6.2
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	418	418	418	415	242	418	420	417	420	415



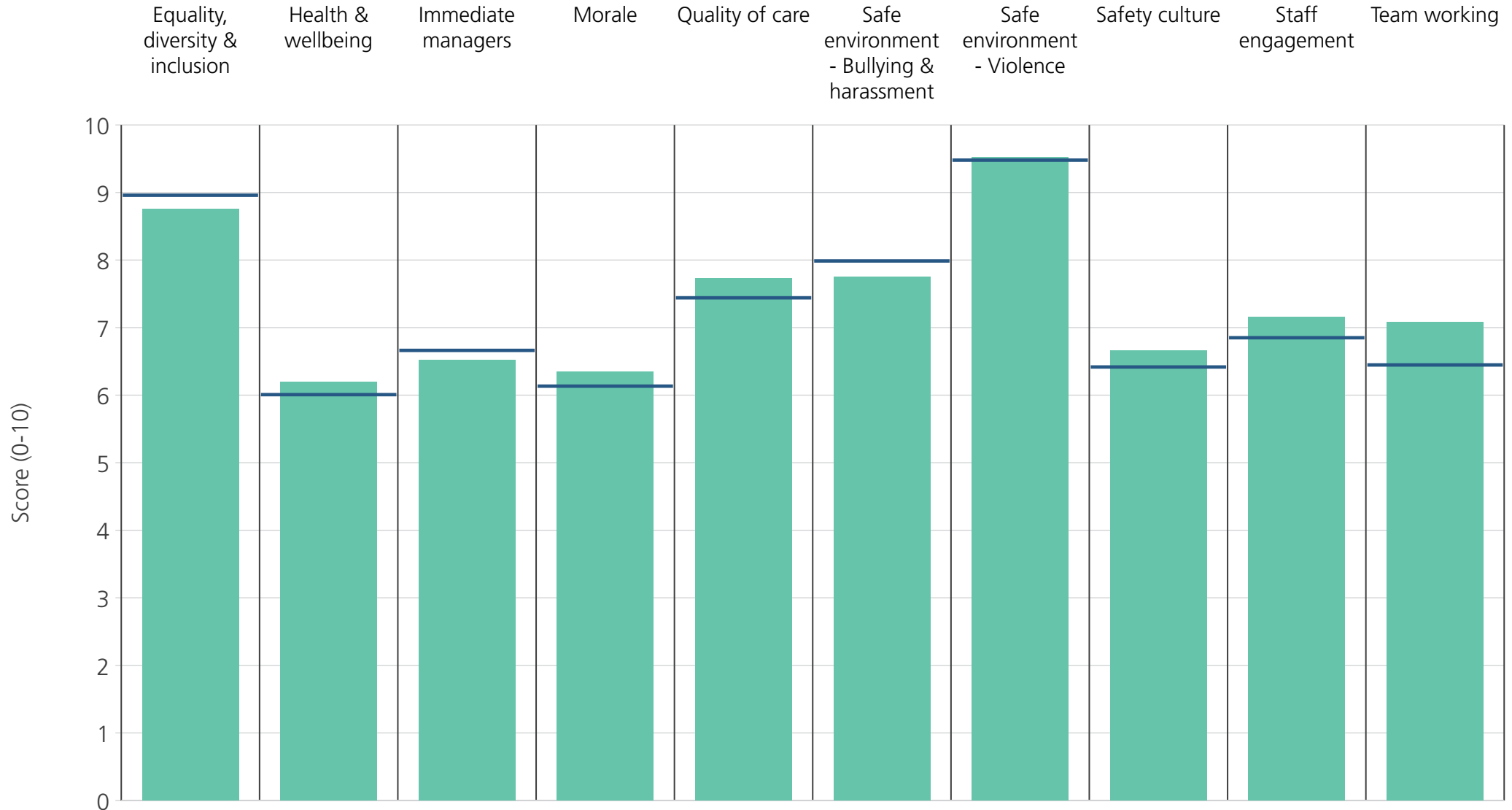
Directorate	9.6	6.2	6.3	5.9	6.9	8.1	9.5	5.8	6.5	6.7
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	87	89	89	89	89	89	89	89	89	89



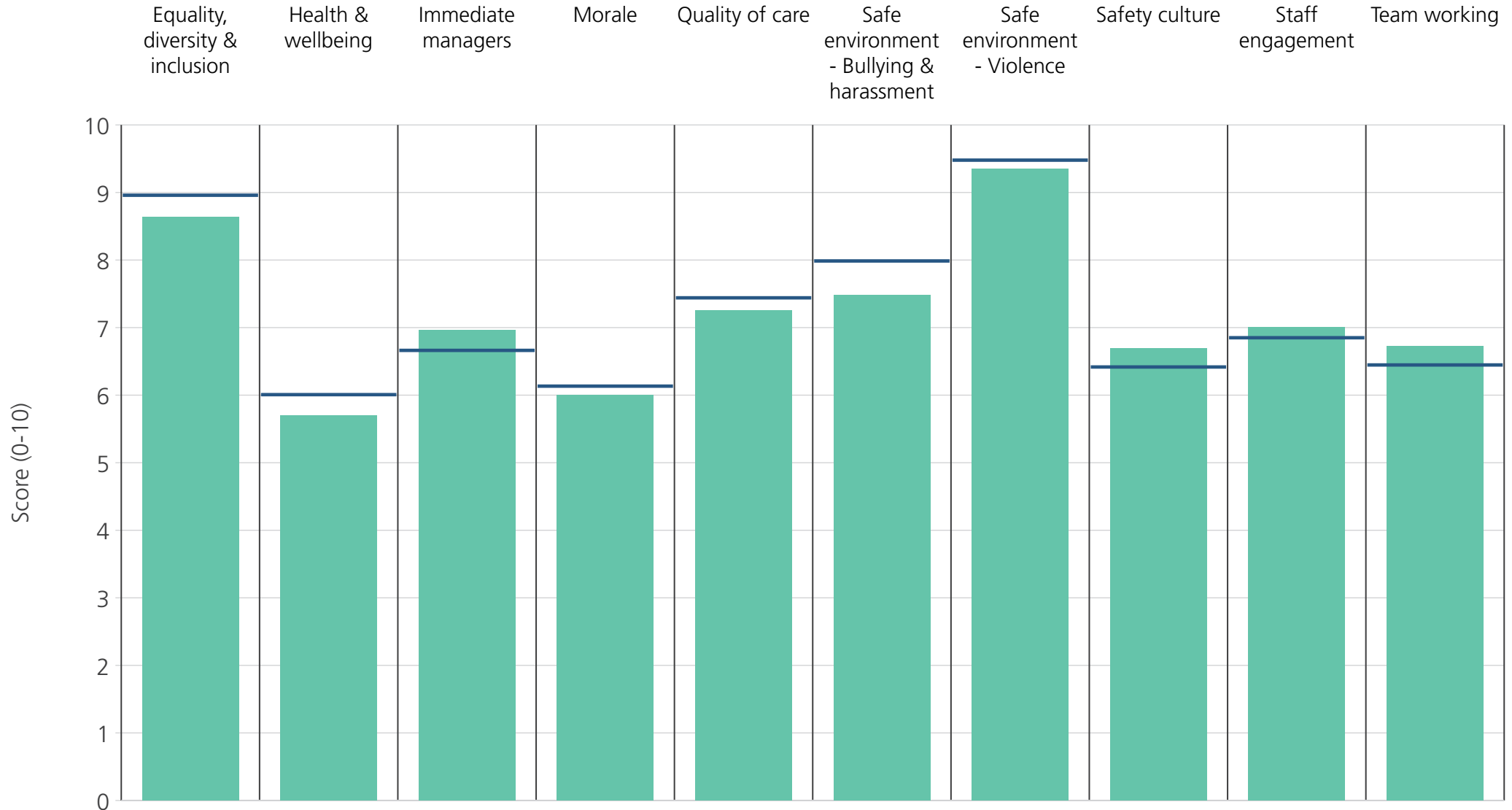
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Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	181	182	184	181	132	181	181	182	184	183



Directorate	9.7	6.9	6.9	7.0	8.5	8.1	9.6	6.0	7.3	7.4
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	18	18	18	18	17	18	18	18	18	18



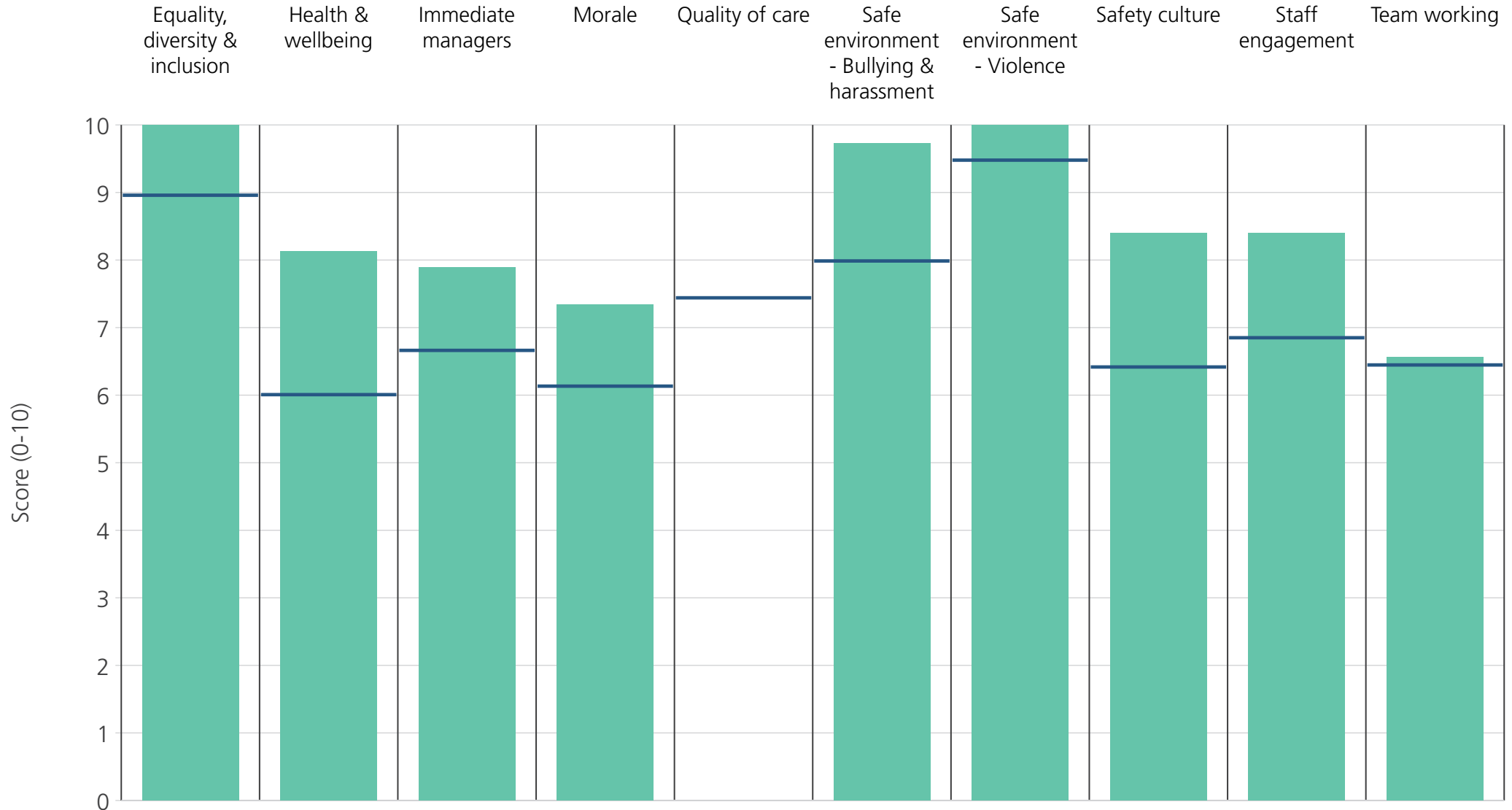
Directorate	8.8	6.2	6.5	6.3	7.7	7.7	9.5	6.7	7.2	7.1
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	111	109	111	111	111	111	111	111	111	111



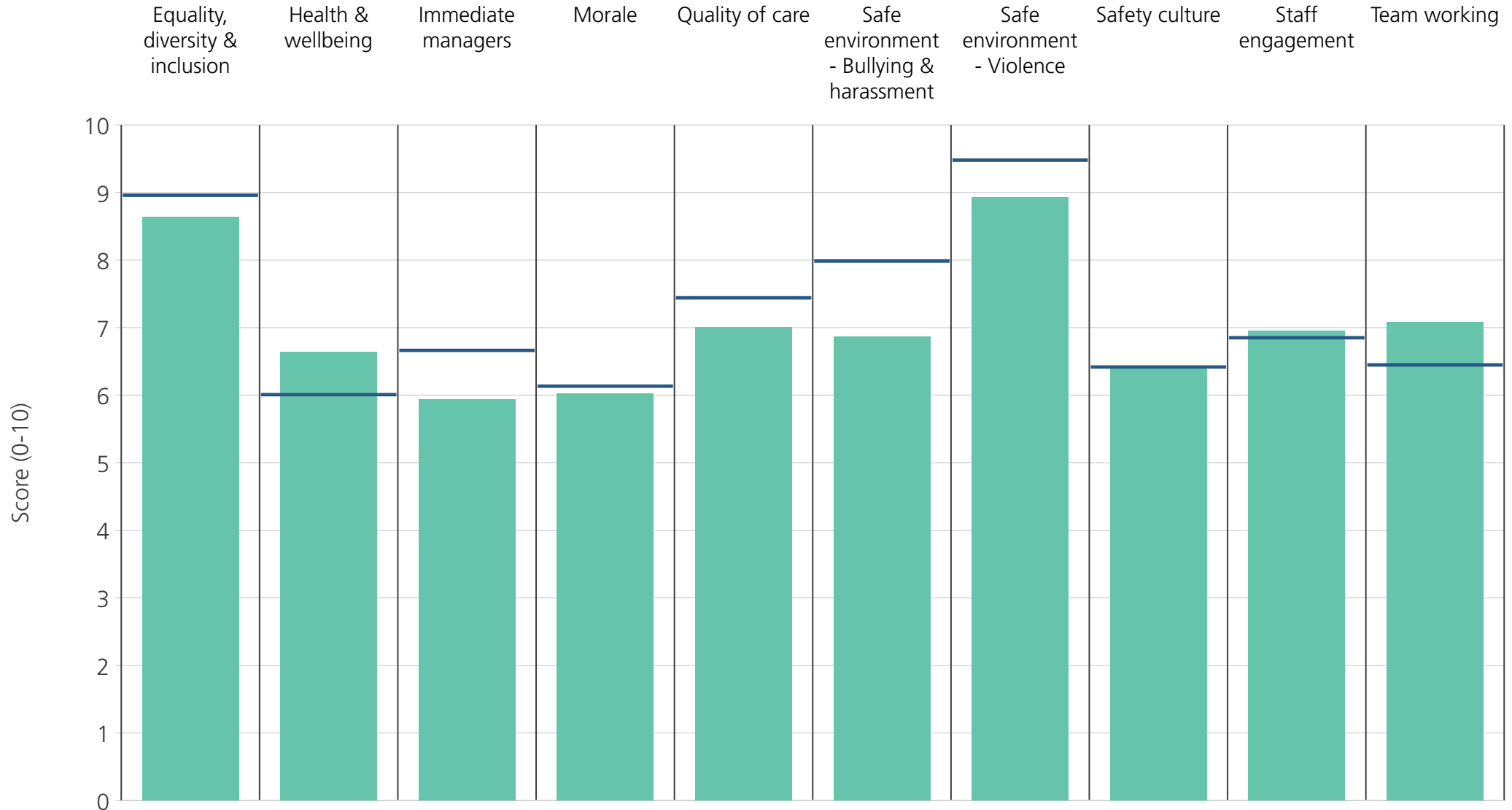
Directorate	8.6	5.7	7.0	6.0	7.3	7.5	9.4	6.7	7.0	6.7
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	422	424	424	421	419	424	421	424	424	417

Directorates 2

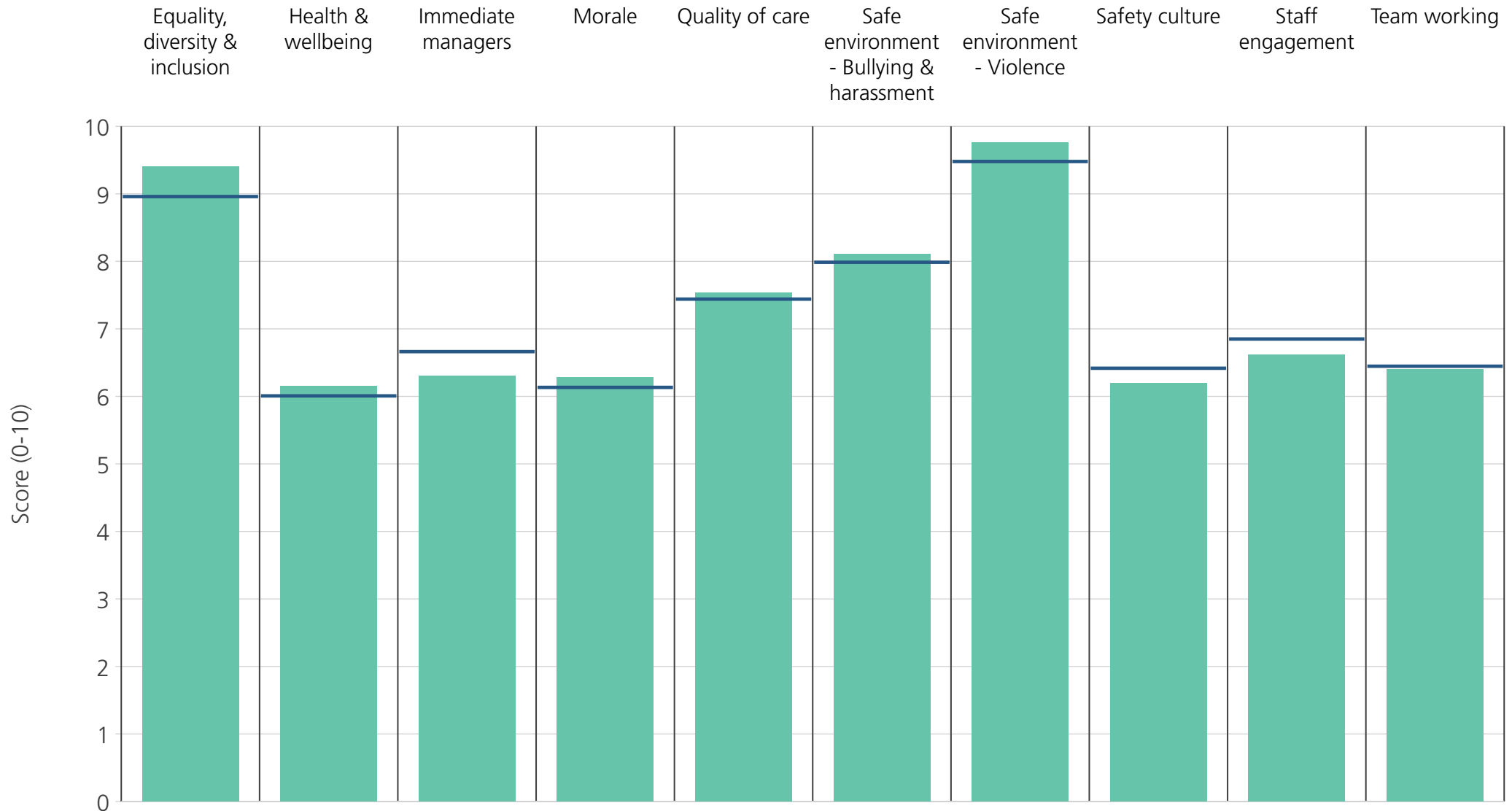
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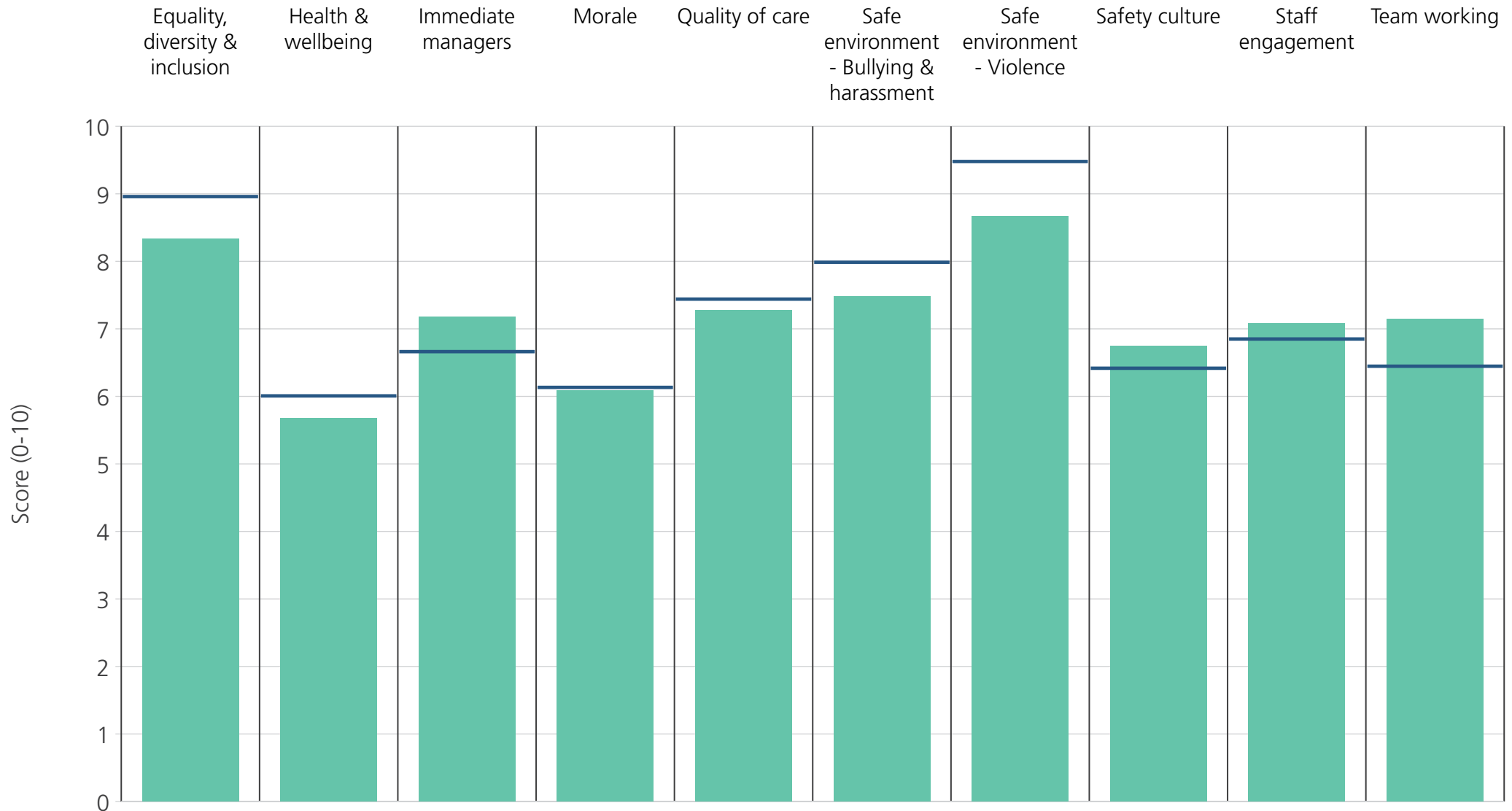
Directorate	10.0	8.1	7.9	7.3		9.7	10.0	8.4	8.4	6.6
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	12	12	12	12	6	12	12	12	12	12



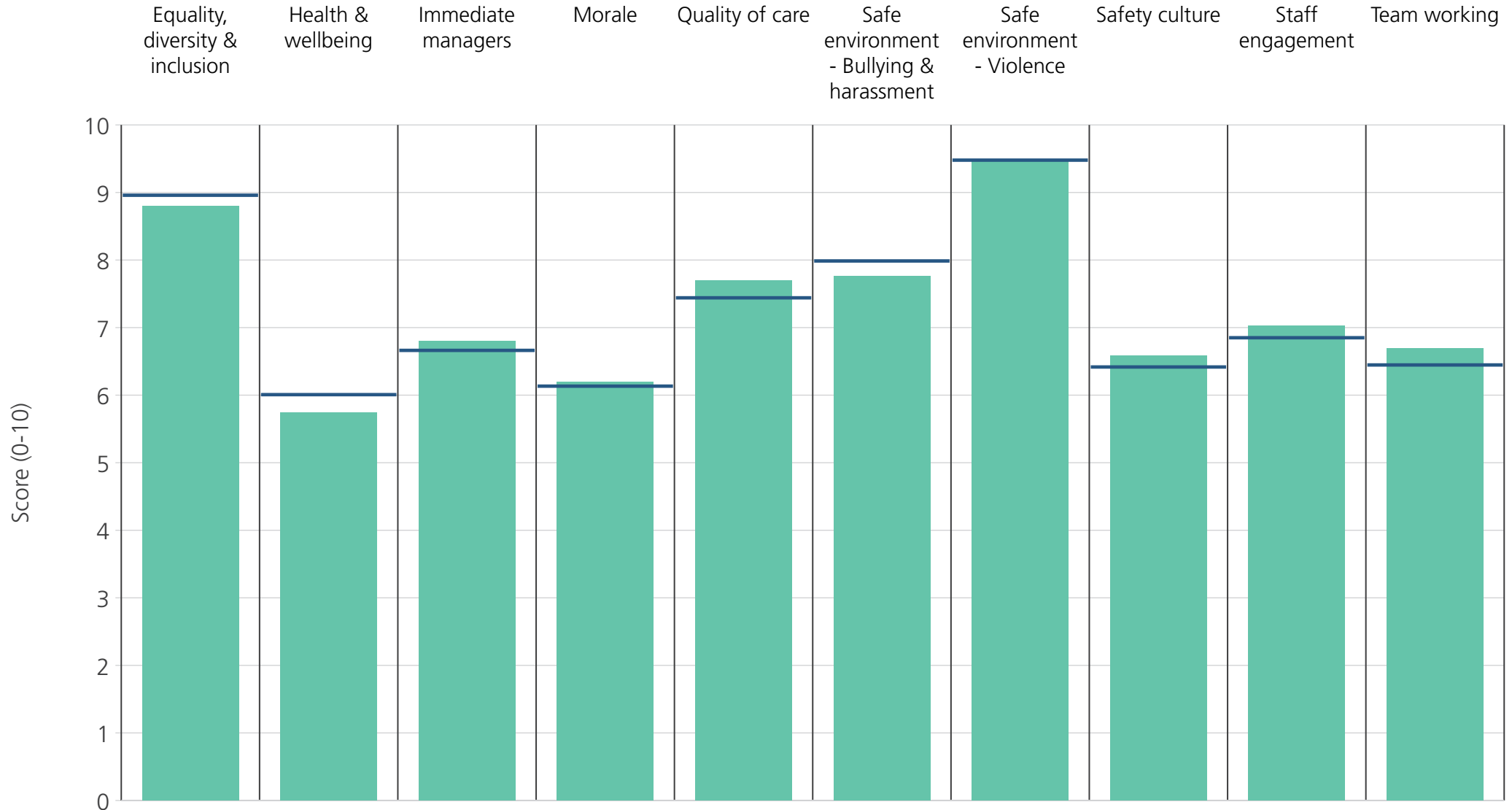
Directorate	8.6	6.6	5.9	6.0	7.0	6.9	8.9	6.4	7.0	7.1
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	25	25	25	25	17	25	25	24	25	21



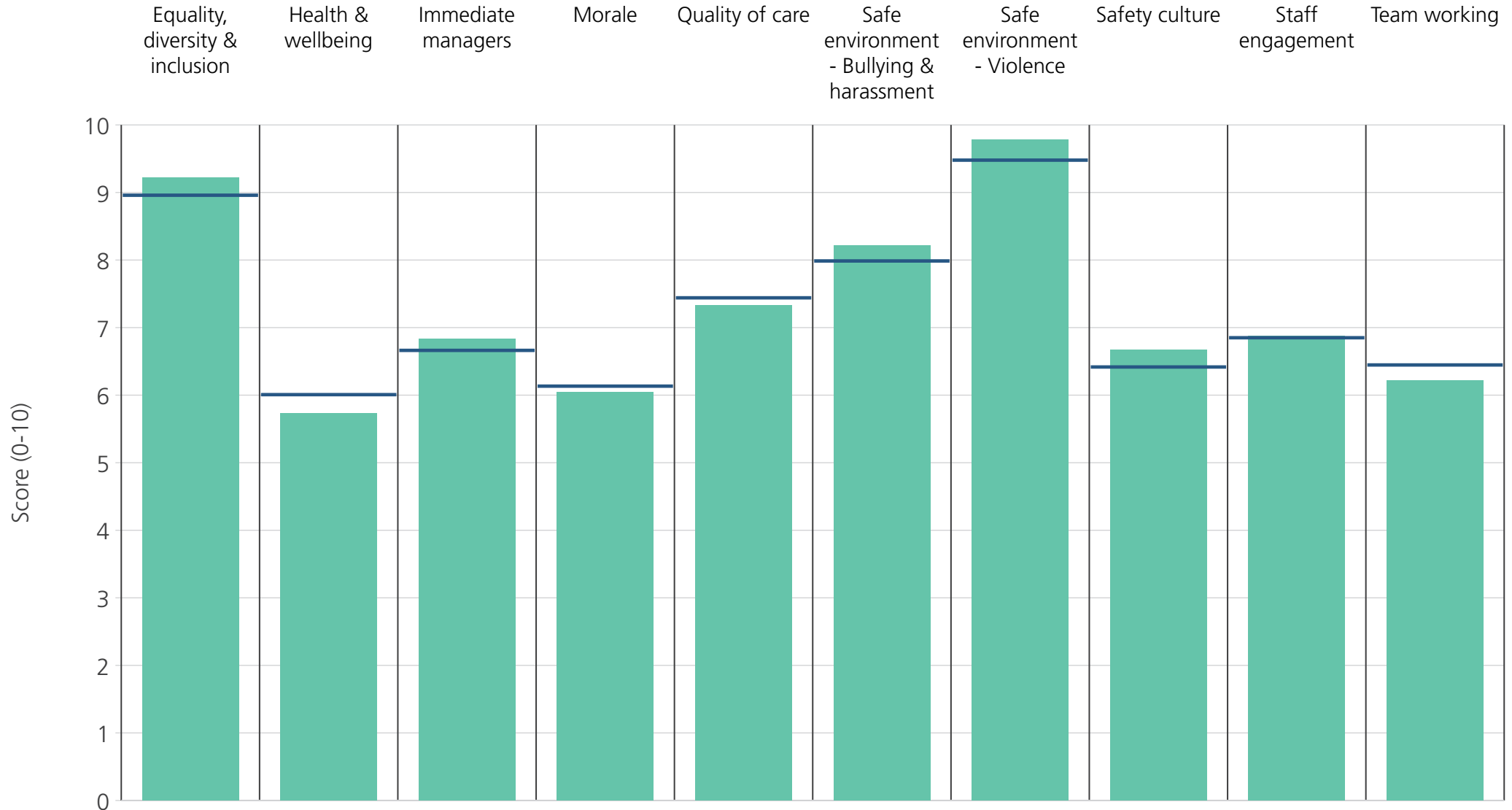
Directorate	9.4	6.2	6.3	6.3	7.5	8.1	9.8	6.2	6.6	6.4
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	338	339	338	335	300	338	338	339	339	335



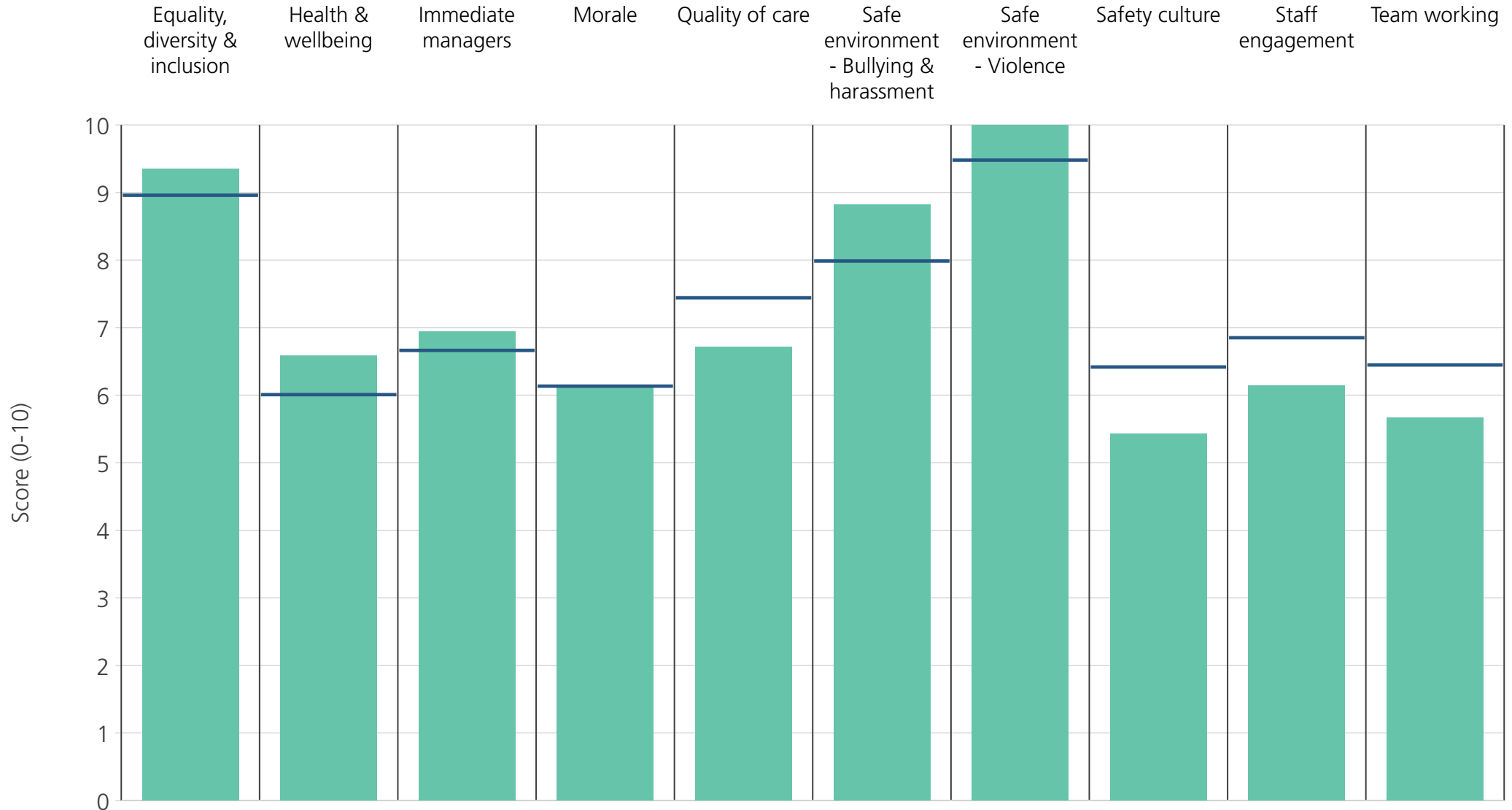
Directorate	8.3	5.7	7.2	6.1	7.3	7.5	8.7	6.7	7.1	7.1
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	271	271	273	273	264	272	269	273	273	271



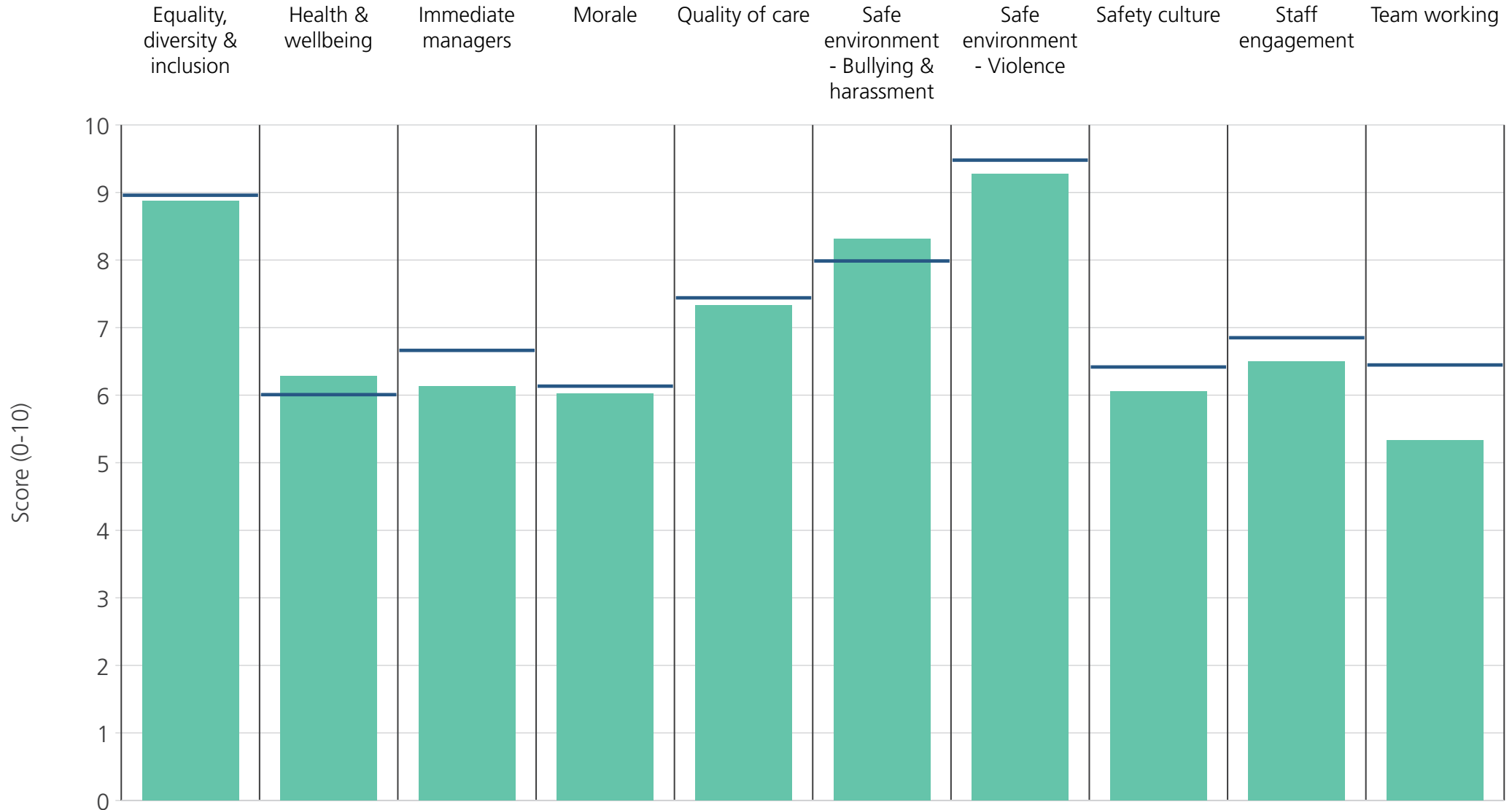
Directorate	8.8	5.7	6.8	6.2	7.7	7.8	9.5	6.6	7.0	6.7
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	311	311	312	311	297	309	310	312	312	311



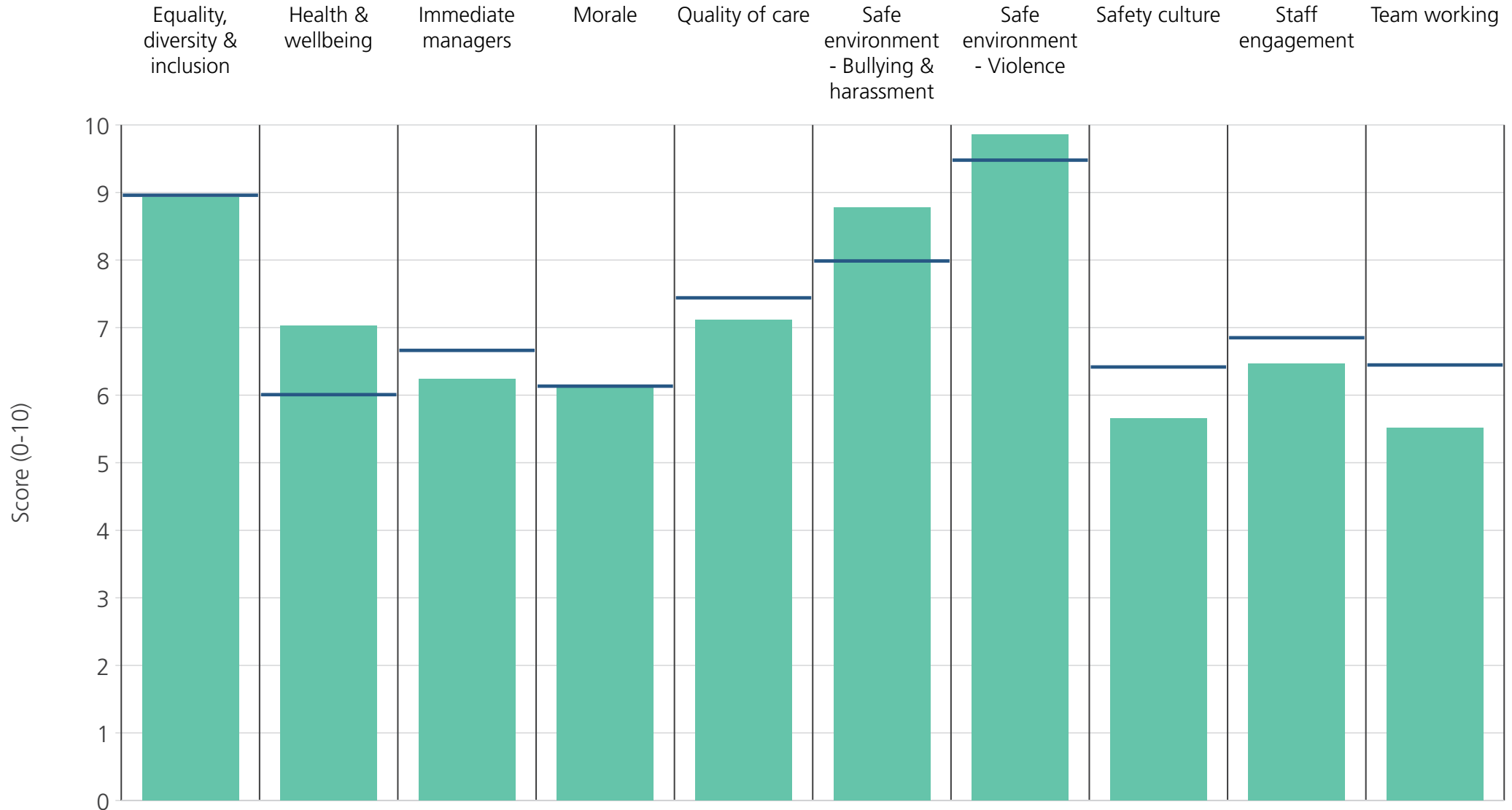
Directorate	9.2	5.7	6.8	6.0	7.3	8.2	9.8	6.7	6.9	6.2
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	186	186	186	185	182	187	187	187	187	186



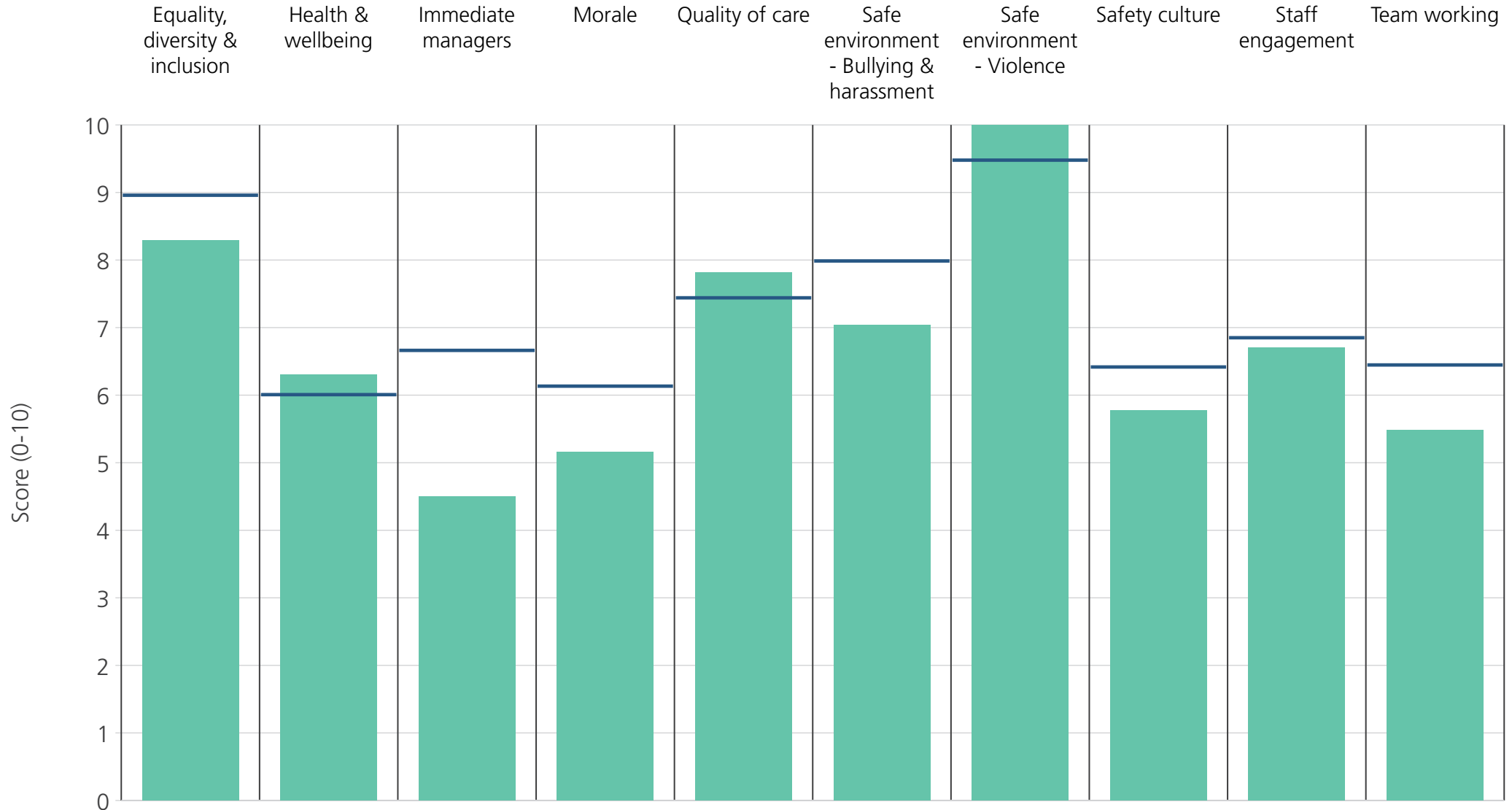
Directorate	9.3	6.6	6.9	6.1	6.7	8.8	10.0	5.4	6.1	5.7
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	32	32	32	32	18	31	31	31	32	32



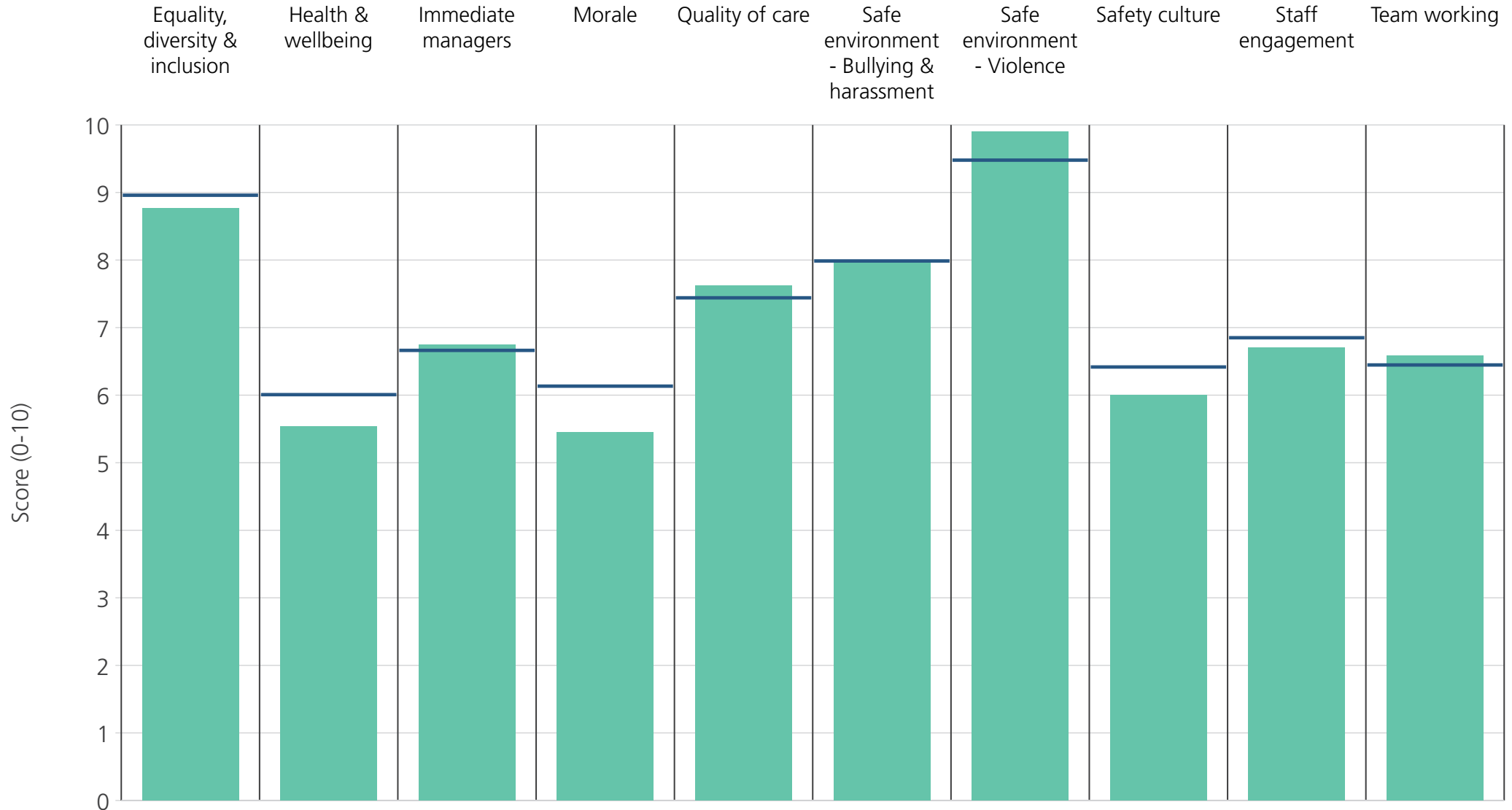
Directorate	8.9	6.3	6.1	6.0	7.3	8.3	9.3	6.1	6.5	5.3
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	142	142	144	141	106	142	142	143	144	143



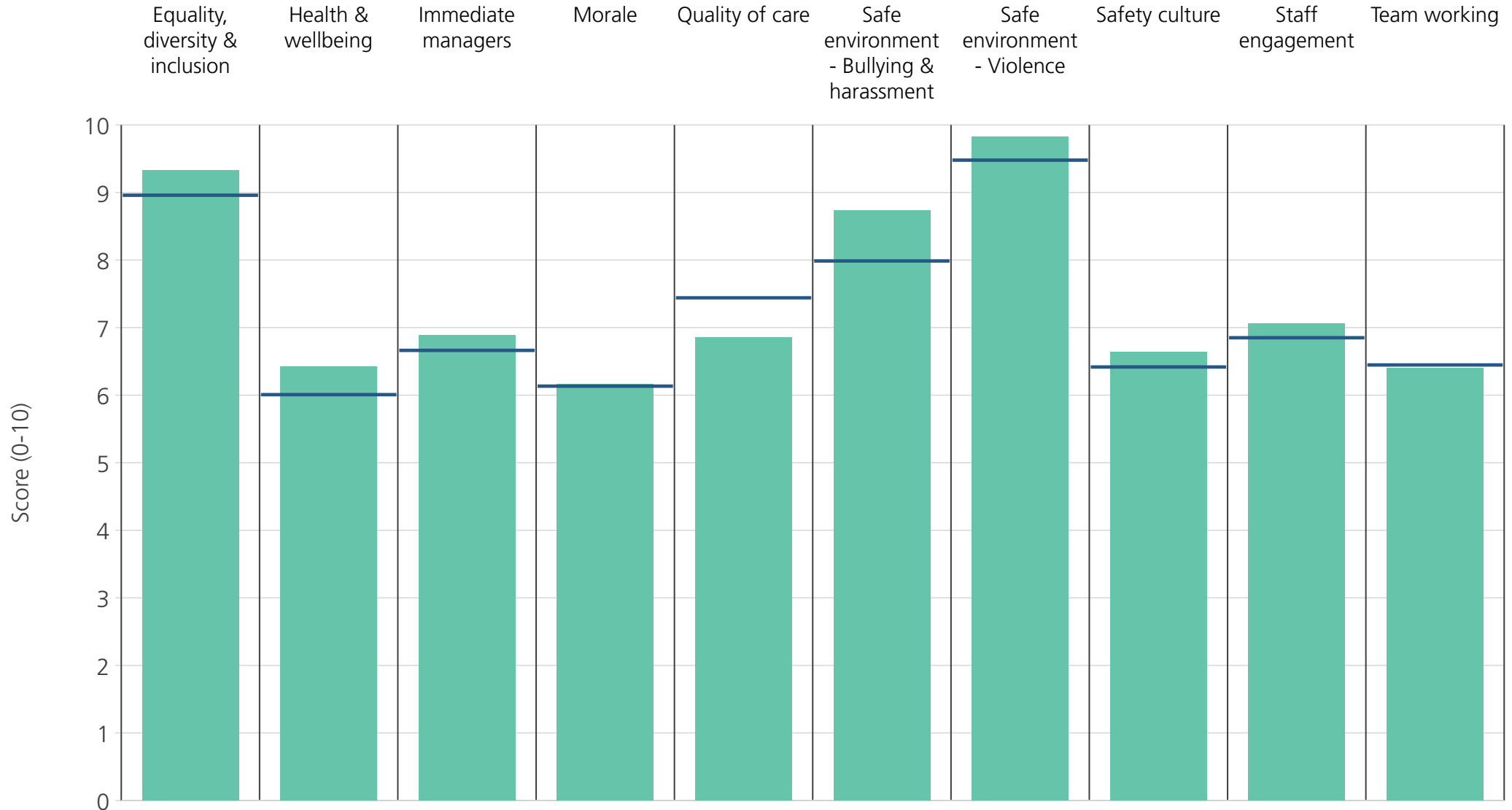
Directorate	8.9	7.0	6.2	6.1	7.1	8.8	9.9	5.7	6.5	5.5
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	45	45	45	45	12	45	45	45	45	44



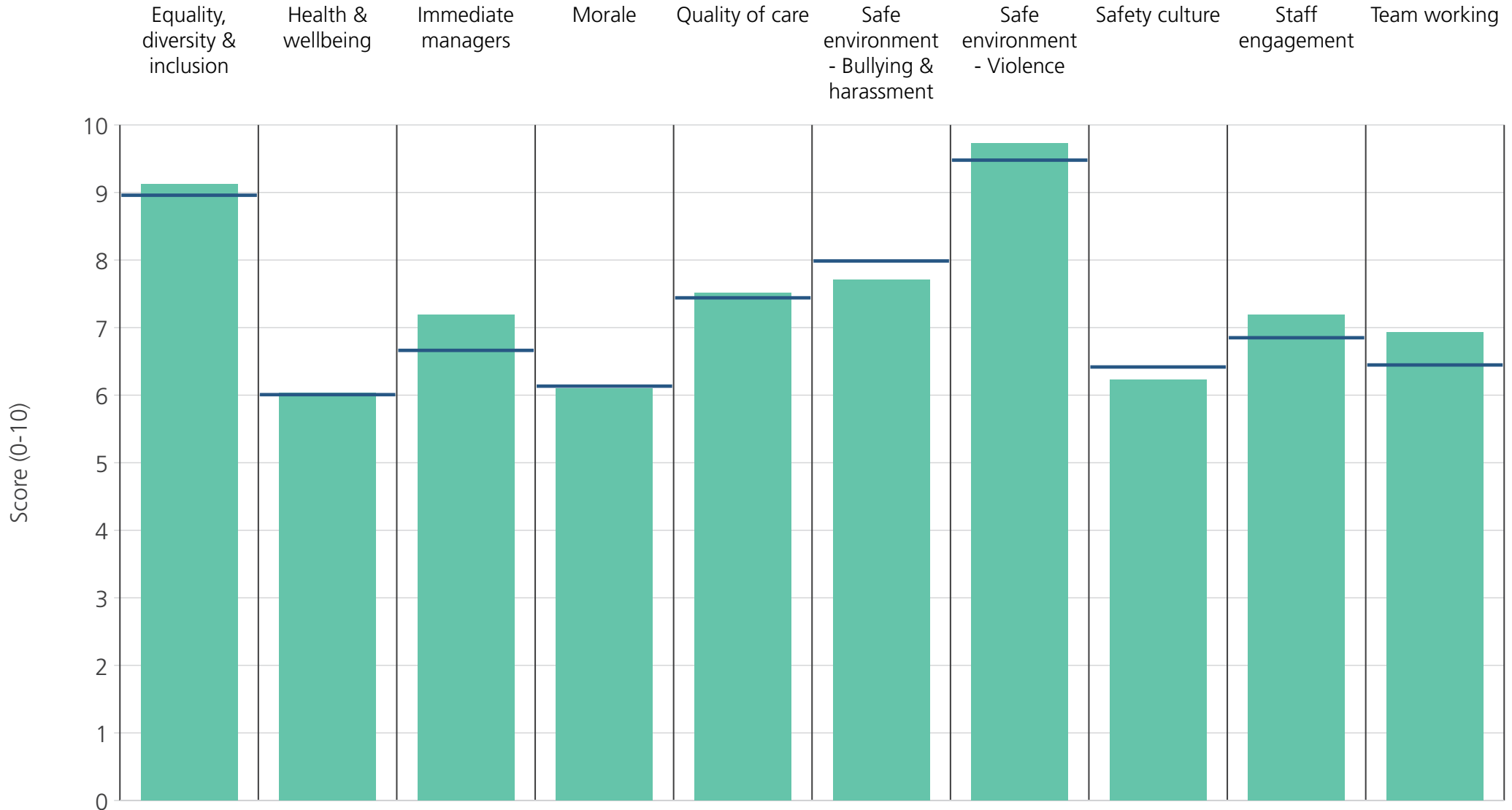
Directorate	8.3	6.3	4.5	5.2	7.8	7.0	10.0	5.8	6.7	5.5
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	18	18	18	18	13	18	18	18	18	18



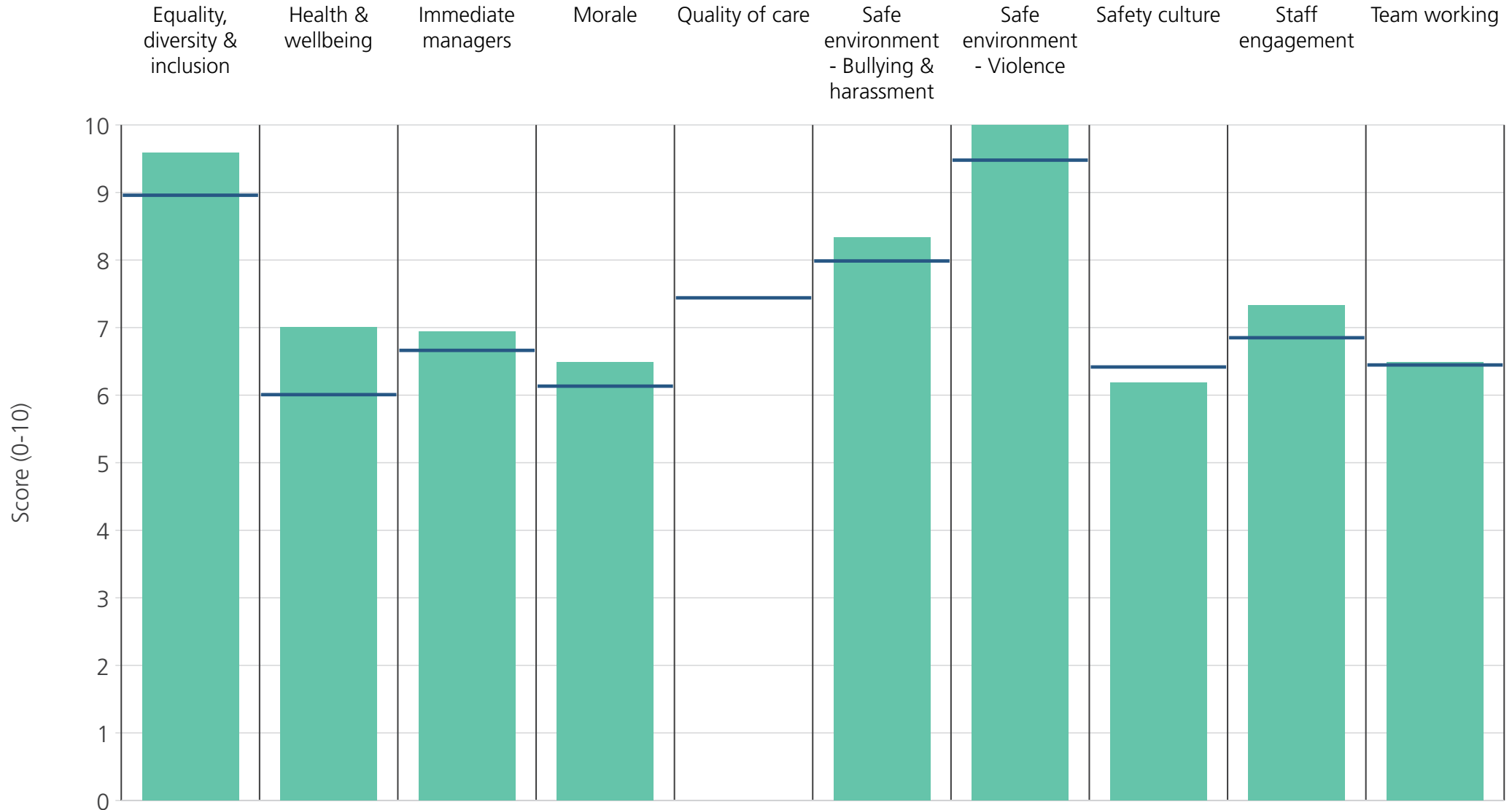
Directorate	8.8	5.5	6.7	5.4	7.6	8.0	9.9	6.0	6.7	6.6
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	33	33	33	33	14	33	34	33	34	34



Directorate	9.3	6.4	6.9	6.2	6.9	8.7	9.8	6.6	7.1	6.4
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	58	58	58	58	27	58	58	58	58	57



Directorate	9.1	6.0	7.2	6.1	7.5	7.7	9.7	6.2	7.2	6.9
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	37	37	37	36	28	37	37	37	37	37



Directorate	9.6	7.0	6.9	6.5		8.3	10.0	6.2	7.3	6.5
Your org	9.0	6.0	6.7	6.1	7.4	8.0	9.5	6.4	6.8	6.4
Responses	16	16	16	16	8	16	16	16	16	16