

North West Anglia NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for North West Anglia NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

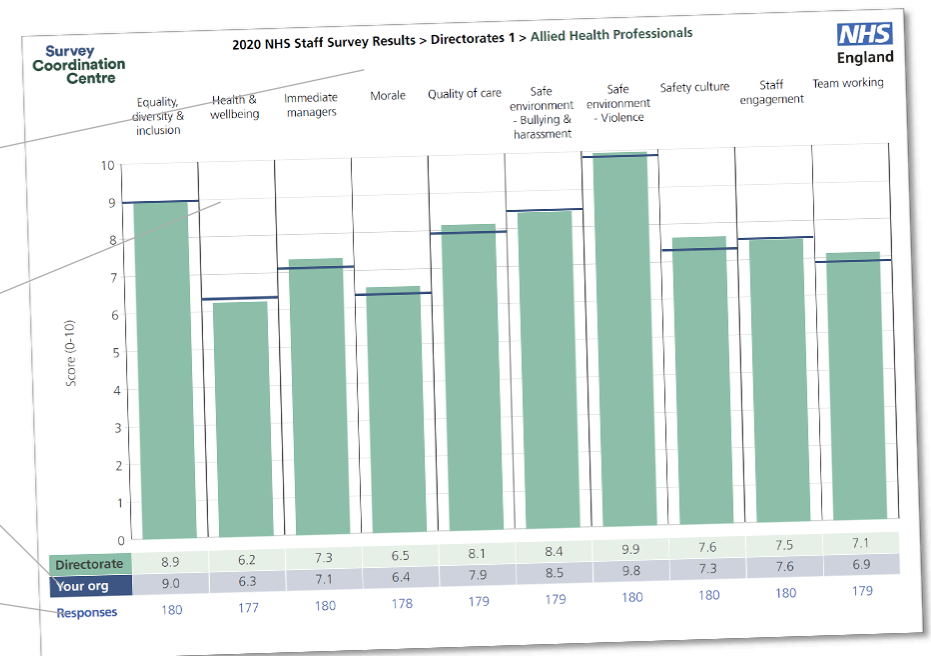
The directorate breakdowns used in this report were provided and defined by North West Anglia NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

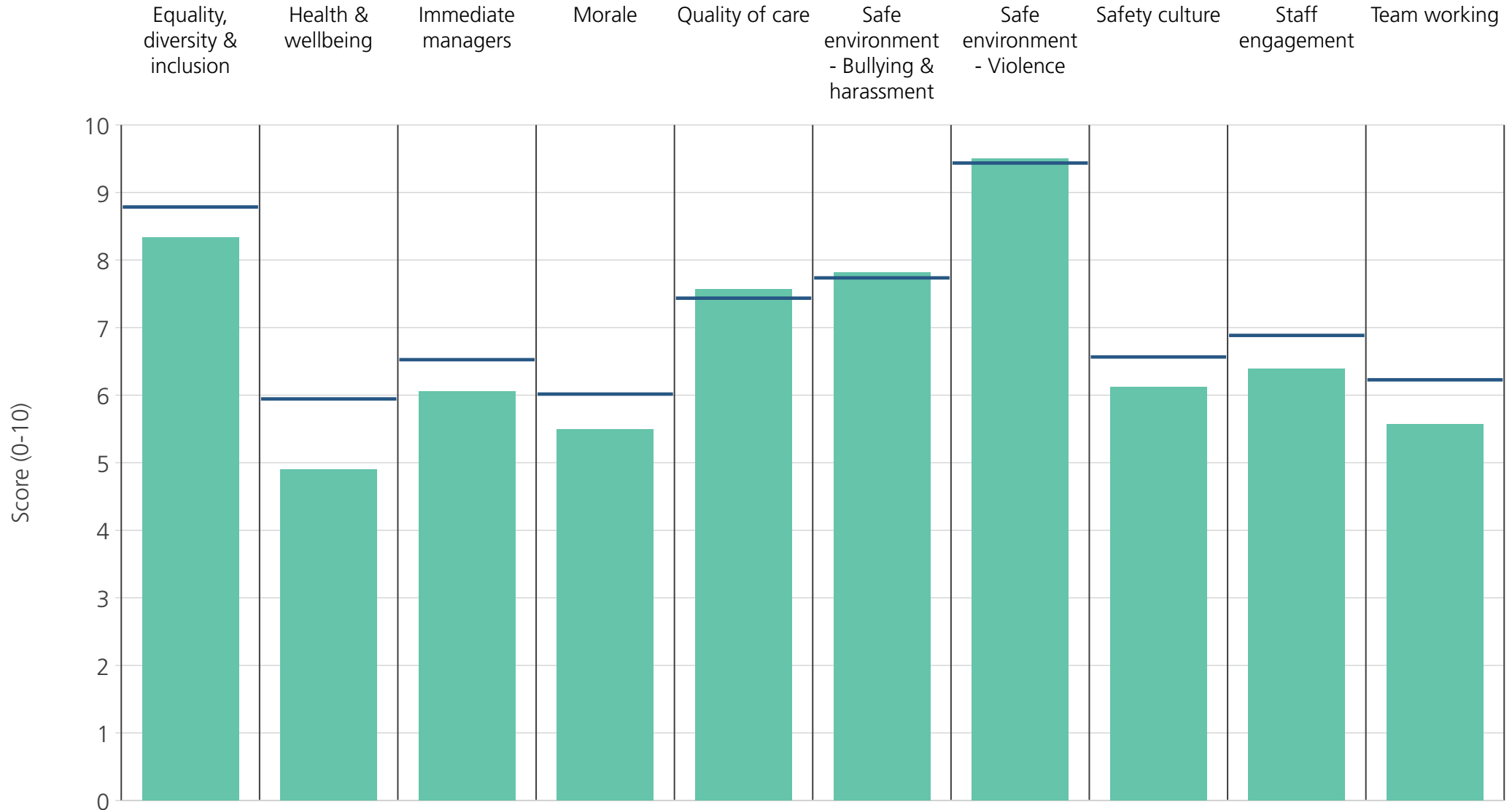
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



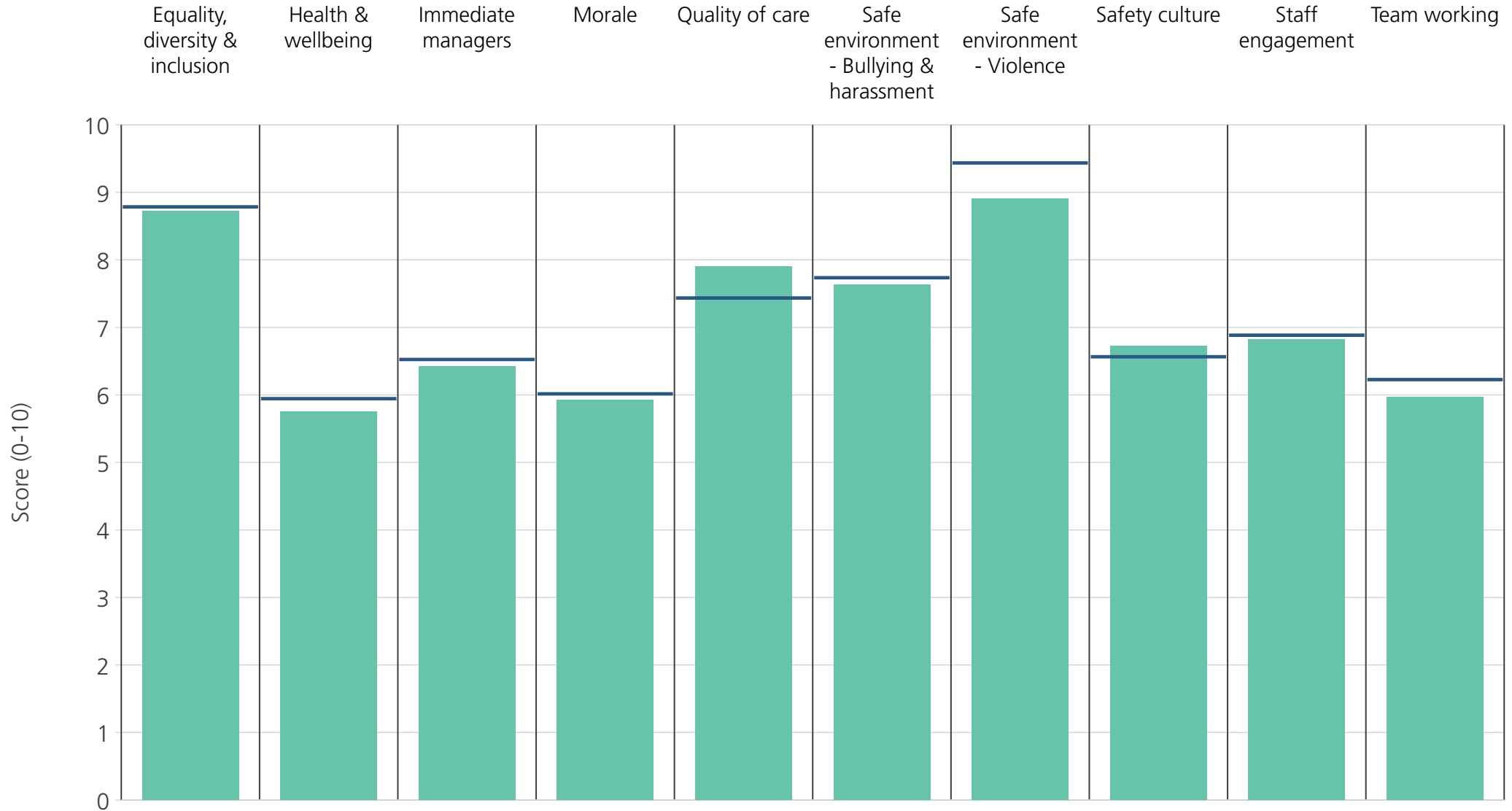
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

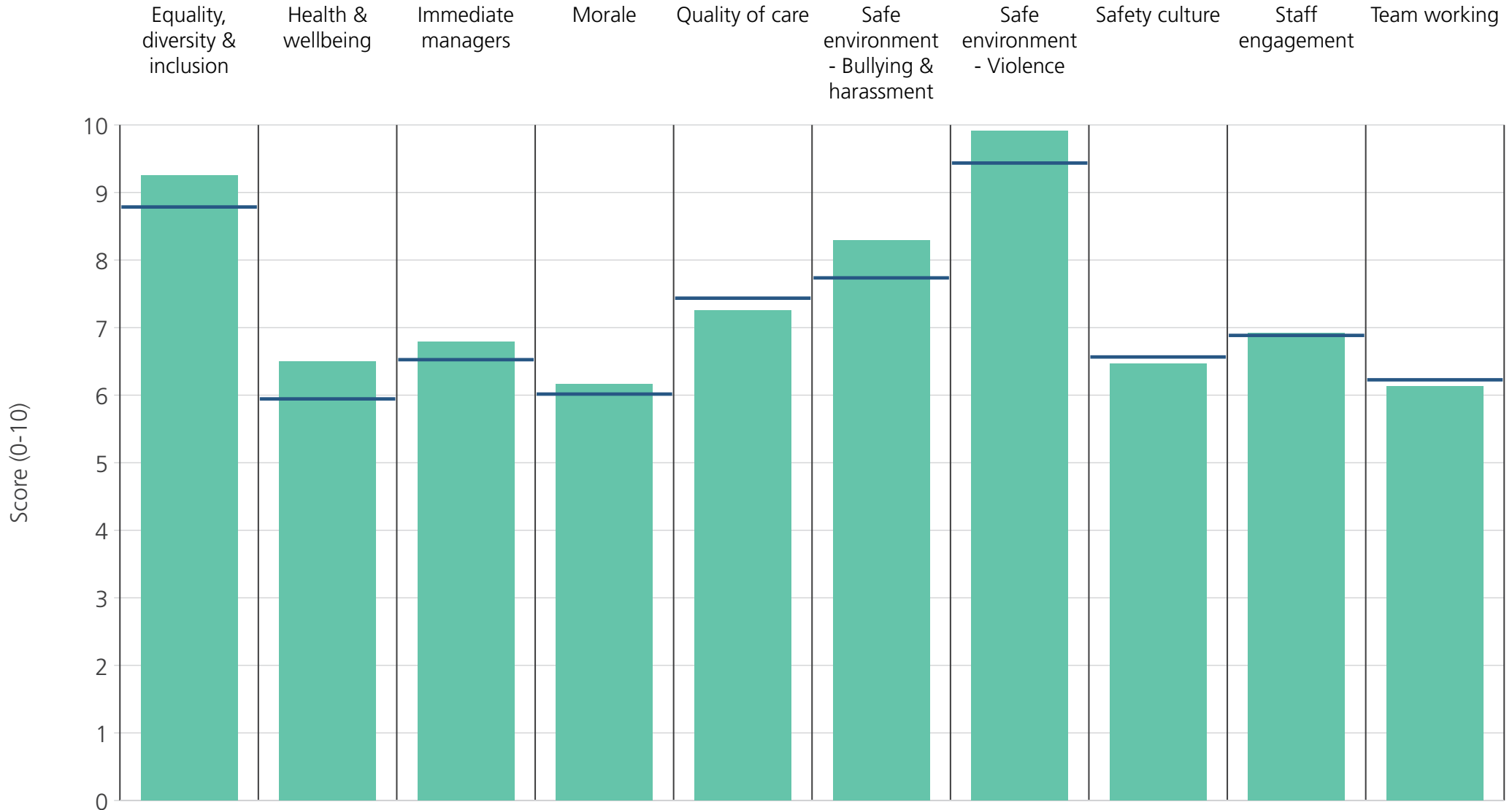
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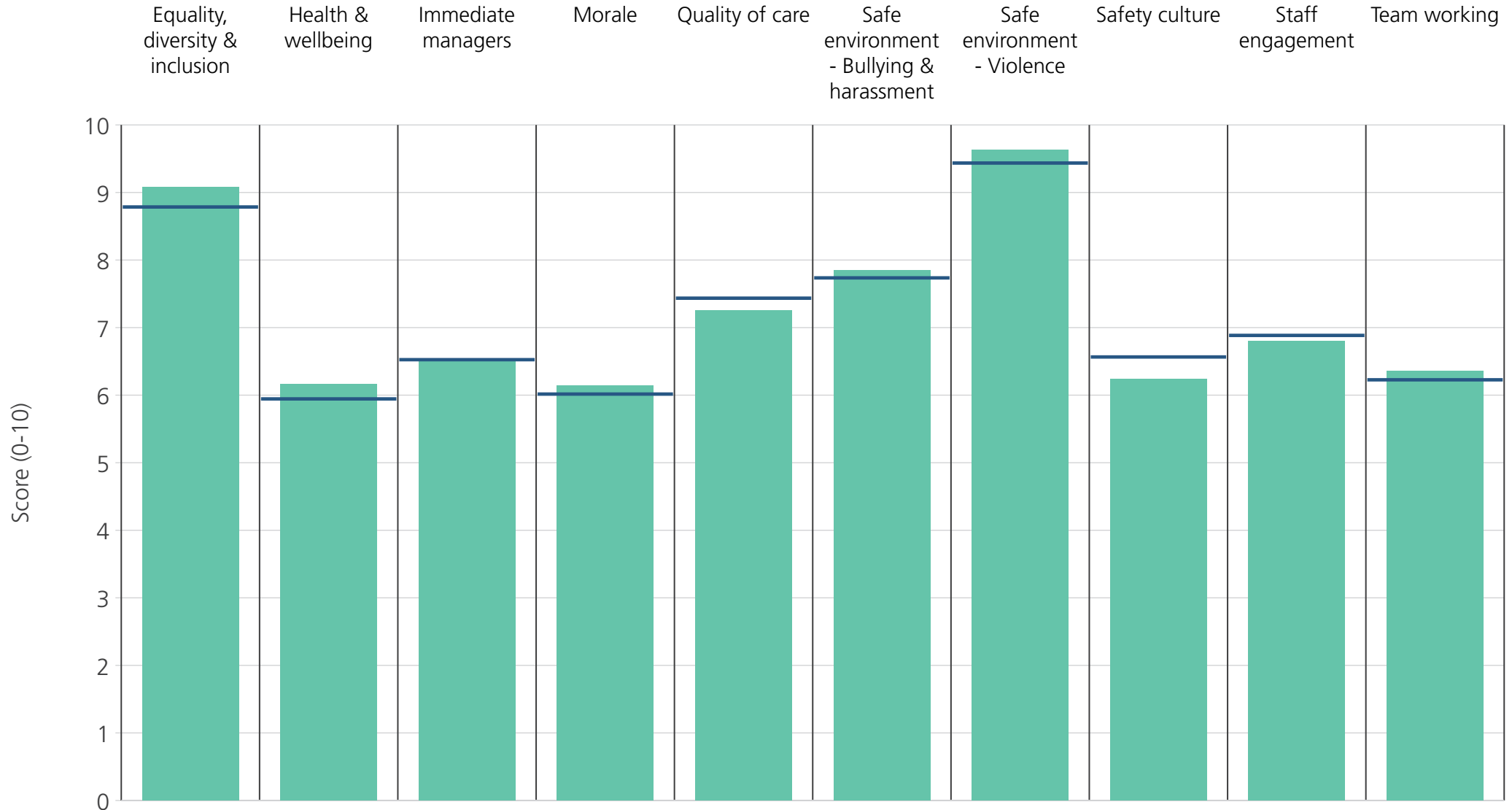
Directorate	8.3	4.9	6.1	5.5	7.6	7.8	9.5	6.1	6.4	5.6
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	74	74	74	74	74	74	74	74	74	73



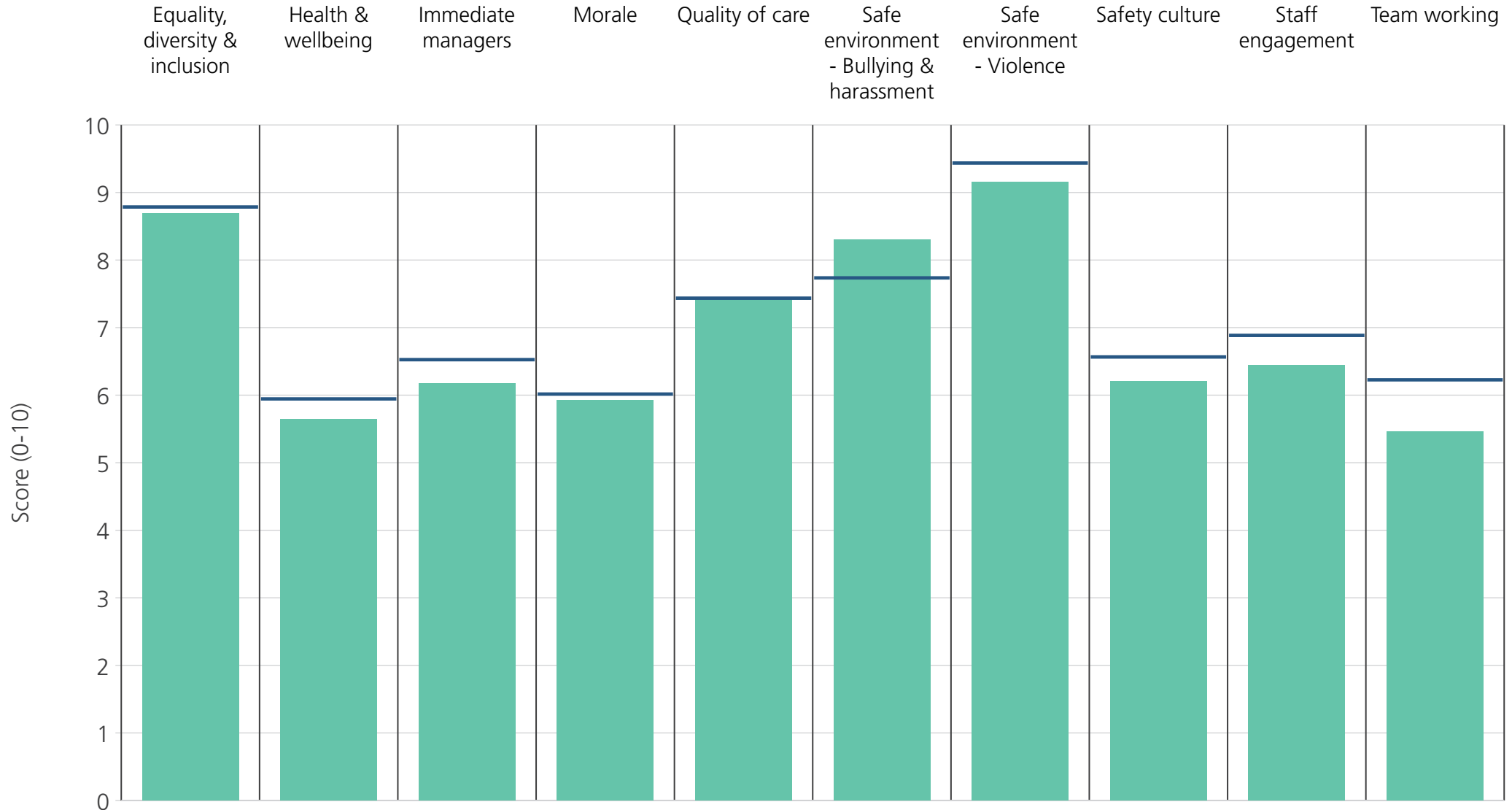
Directorate	8.7	5.8	6.4	5.9	7.9	7.6	8.9	6.7	6.8	6.0
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	377	381	378	379	371	378	377	381	381	371



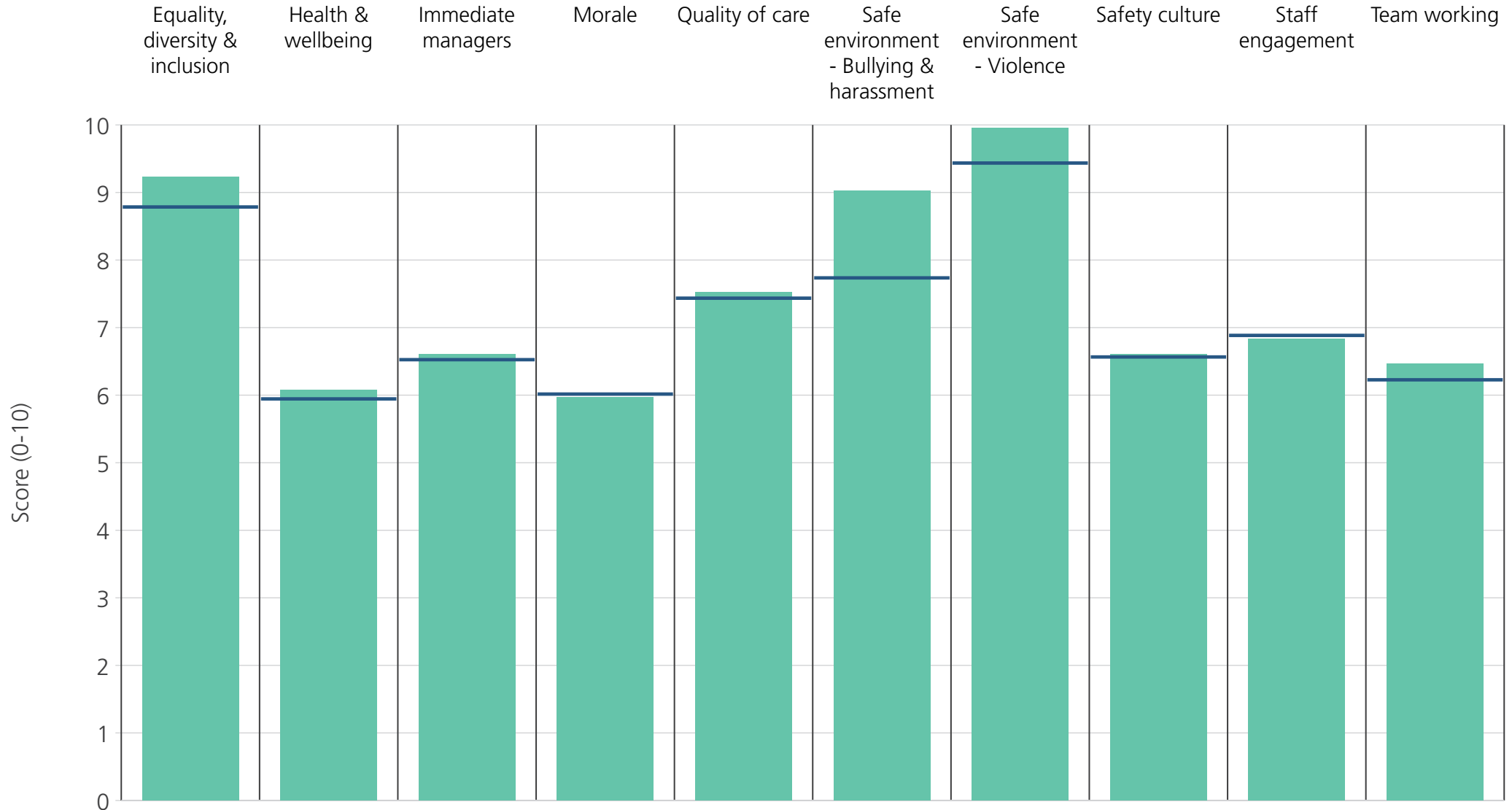
Directorate	9.2	6.5	6.8	6.2	7.3	8.3	9.9	6.5	6.9	6.1
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	652	651	654	653	420	648	653	651	654	639



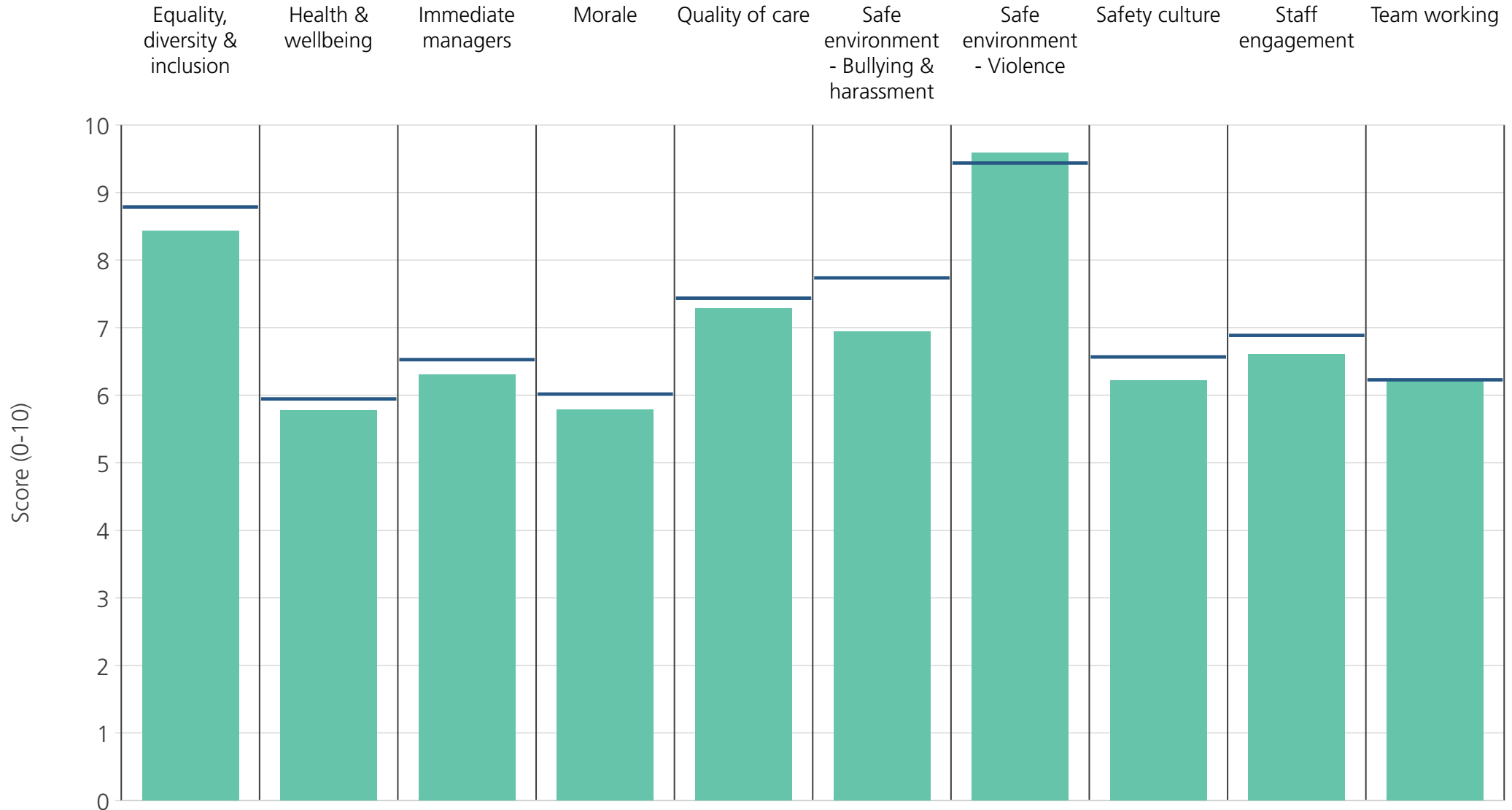
Directorate	9.1	6.2	6.5	6.1	7.3	7.8	9.6	6.2	6.8	6.4
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	155	155	155	155	155	155	155	155	155	151



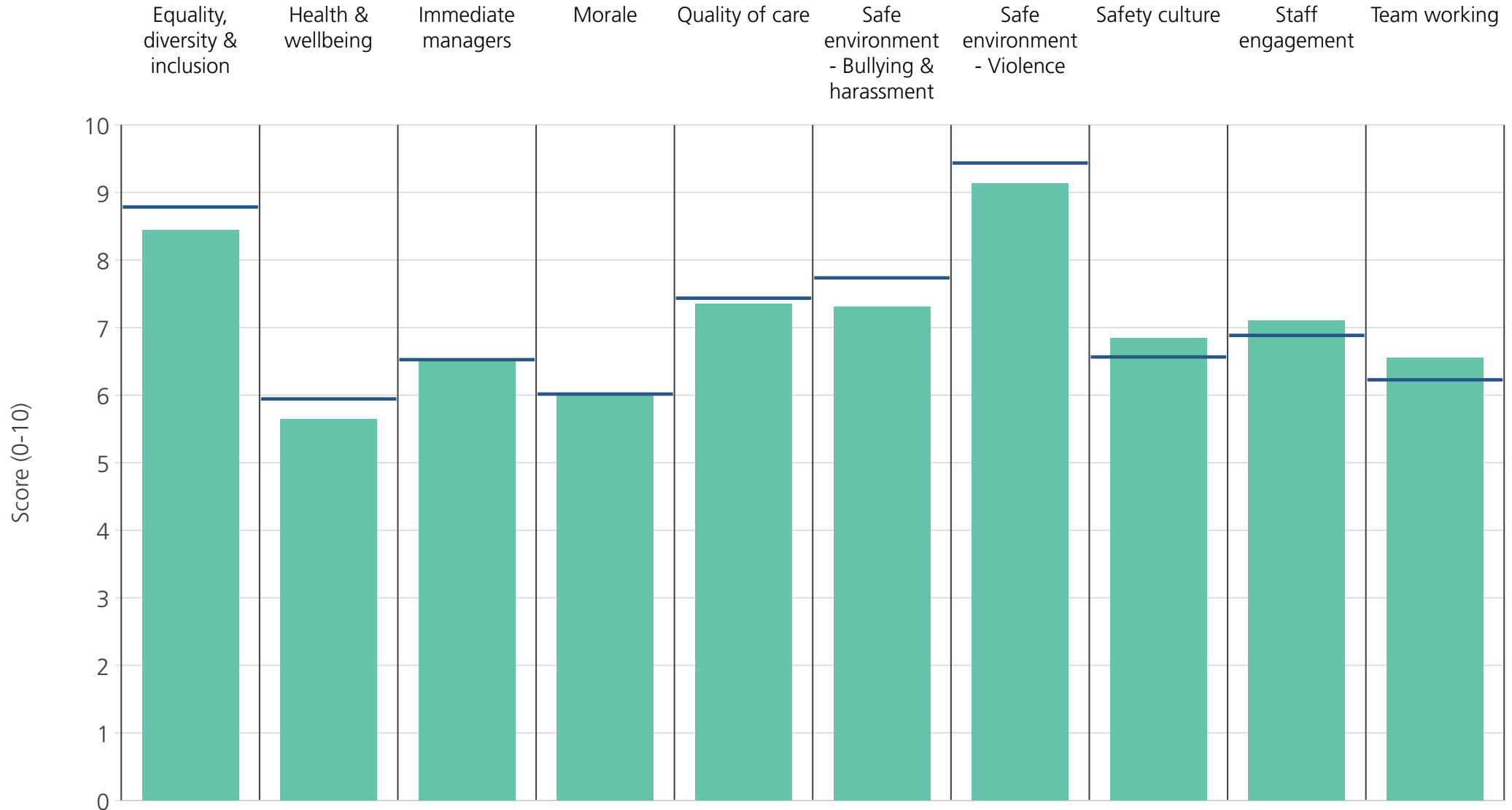
Directorate	8.7	5.6	6.2	5.9	7.4	8.3	9.2	6.2	6.4	5.5
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	58	60	59	58	46	57	59	58	59	57



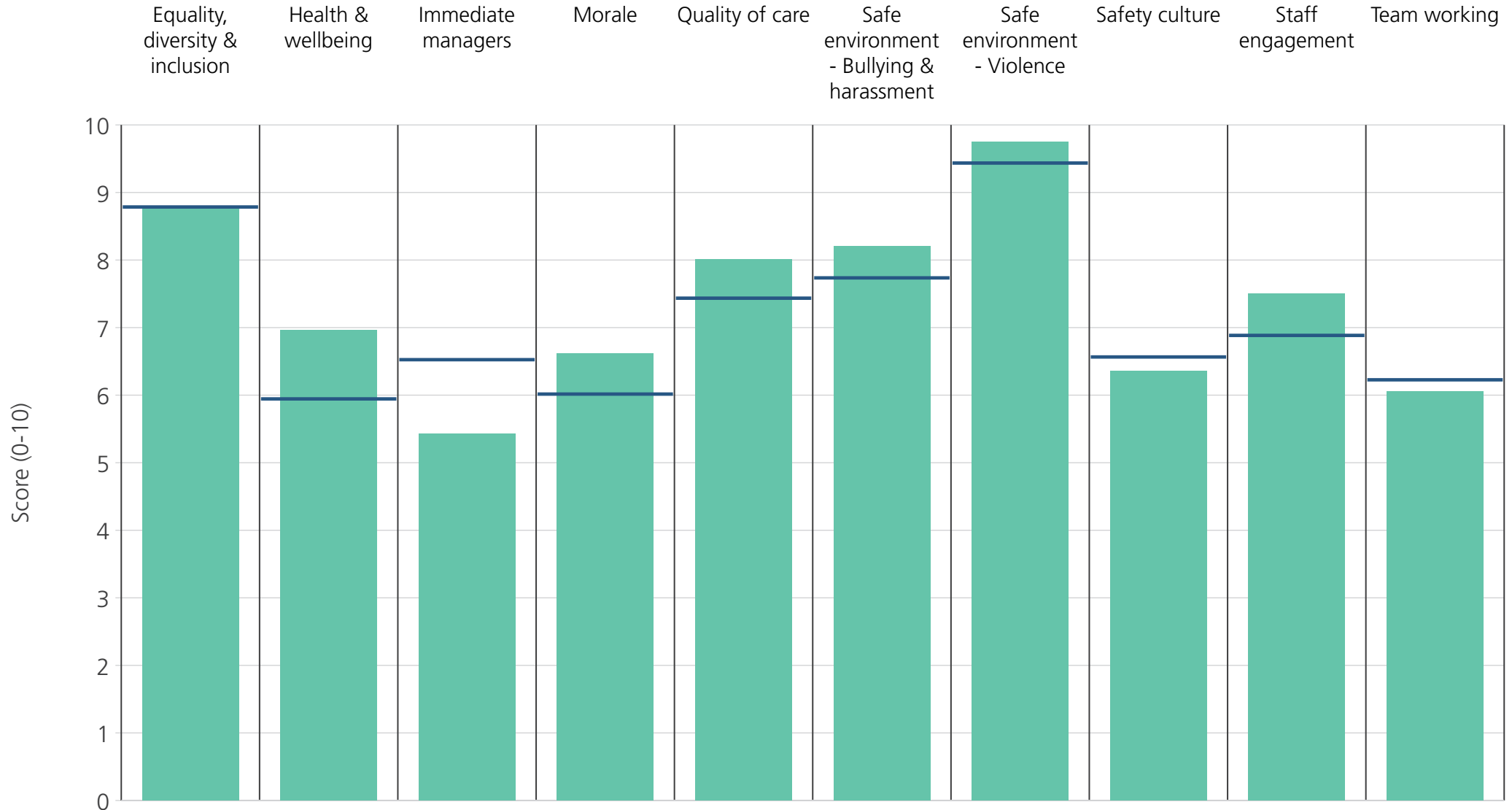
Directorate	9.2	6.1	6.6	6.0	7.5	9.0	10.0	6.6	6.8	6.5
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	77	78	78	78	71	77	77	78	78	77



Directorate	8.4	5.8	6.3	5.8	7.3	6.9	9.6	6.2	6.6	6.2
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	240	242	242	241	239	241	240	242	242	237



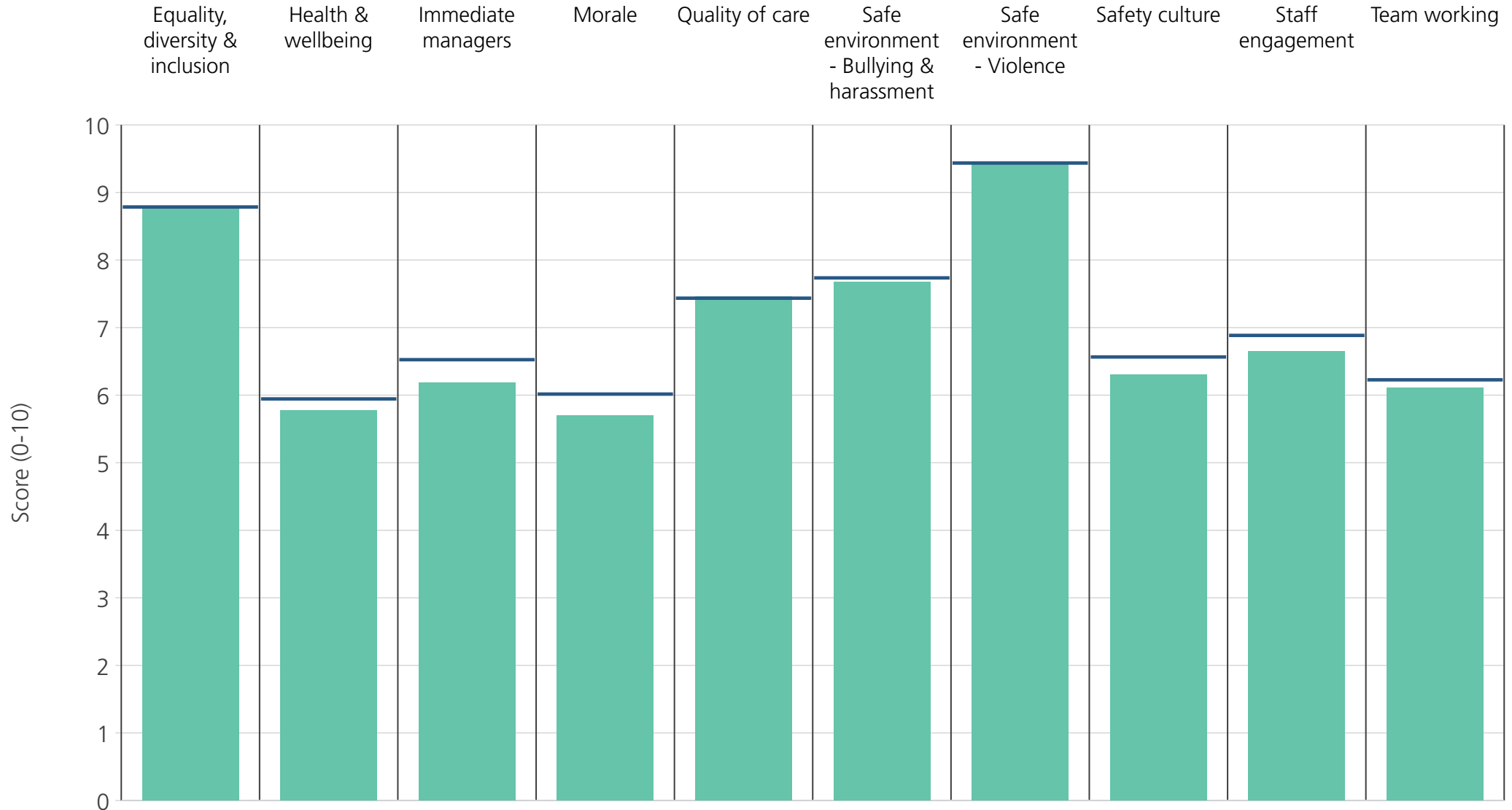
Directorate	8.4	5.6	6.5	6.0	7.4	7.3	9.1	6.8	7.1	6.6
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	679	682	682	678	674	681	683	682	682	673



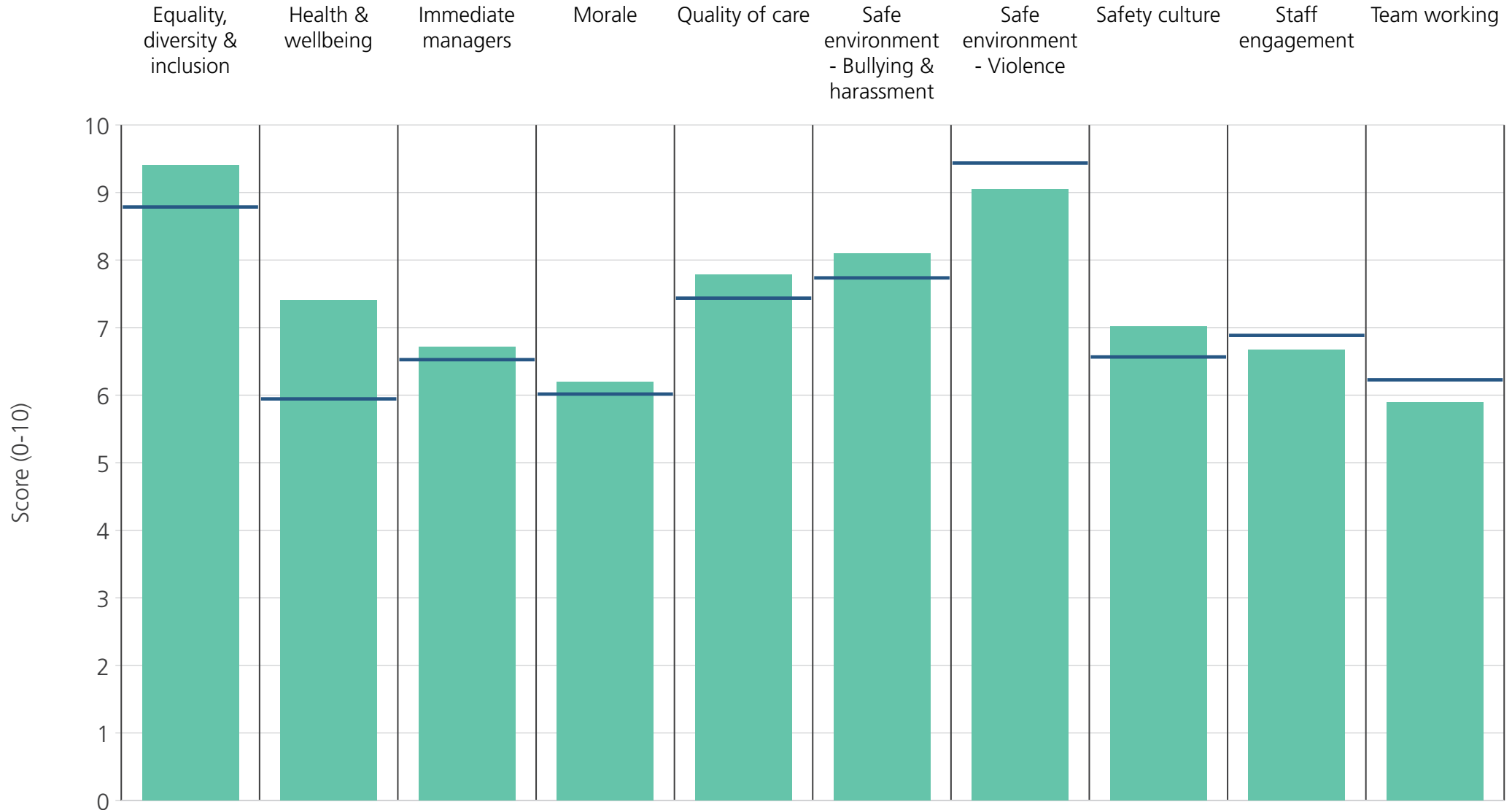
Directorate	8.8	7.0	5.4	6.6	8.0	8.2	9.7	6.4	7.5	6.1
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	12	13	13	13	13	13	13	13	13	13

Directorates 2

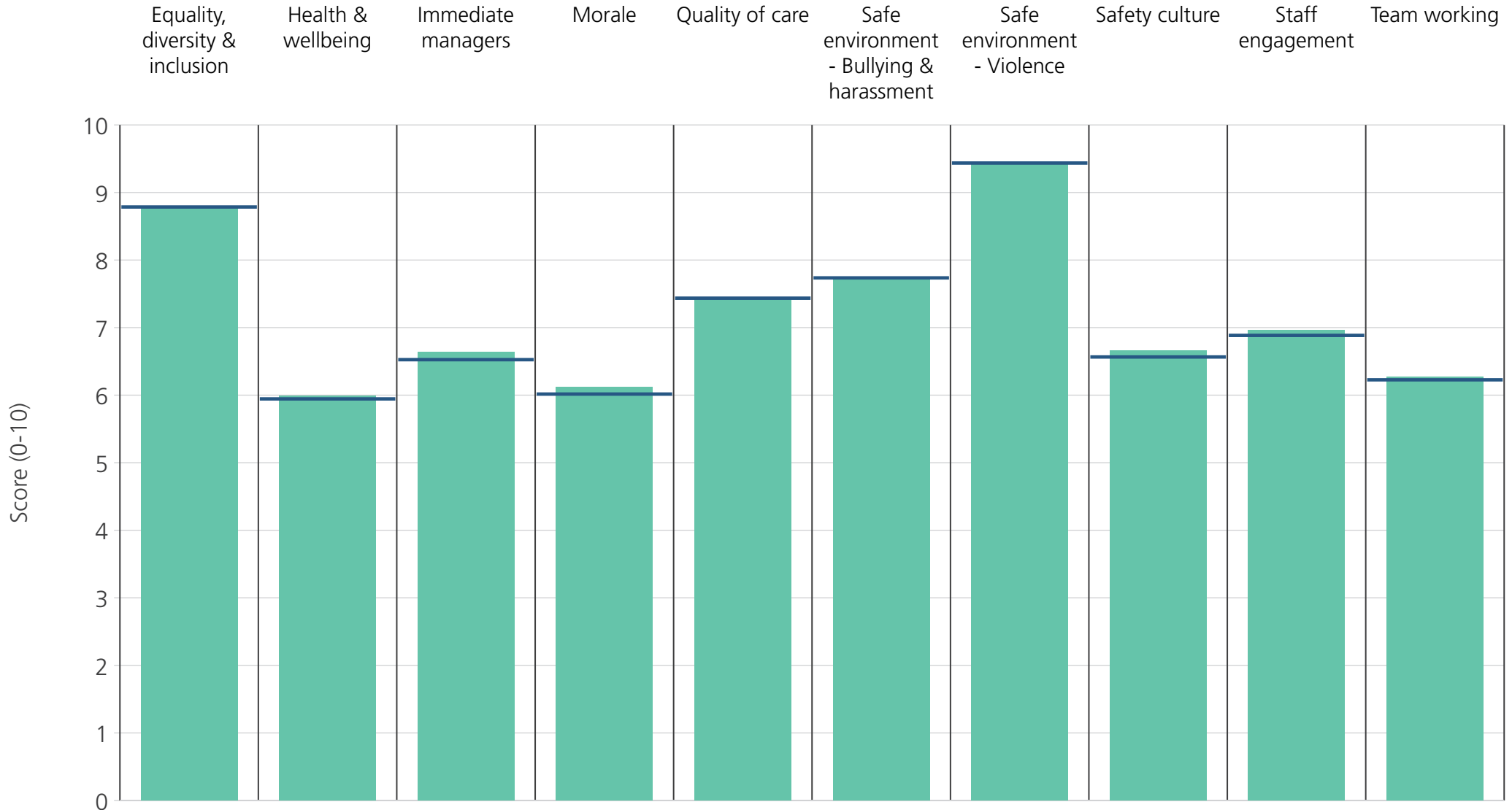
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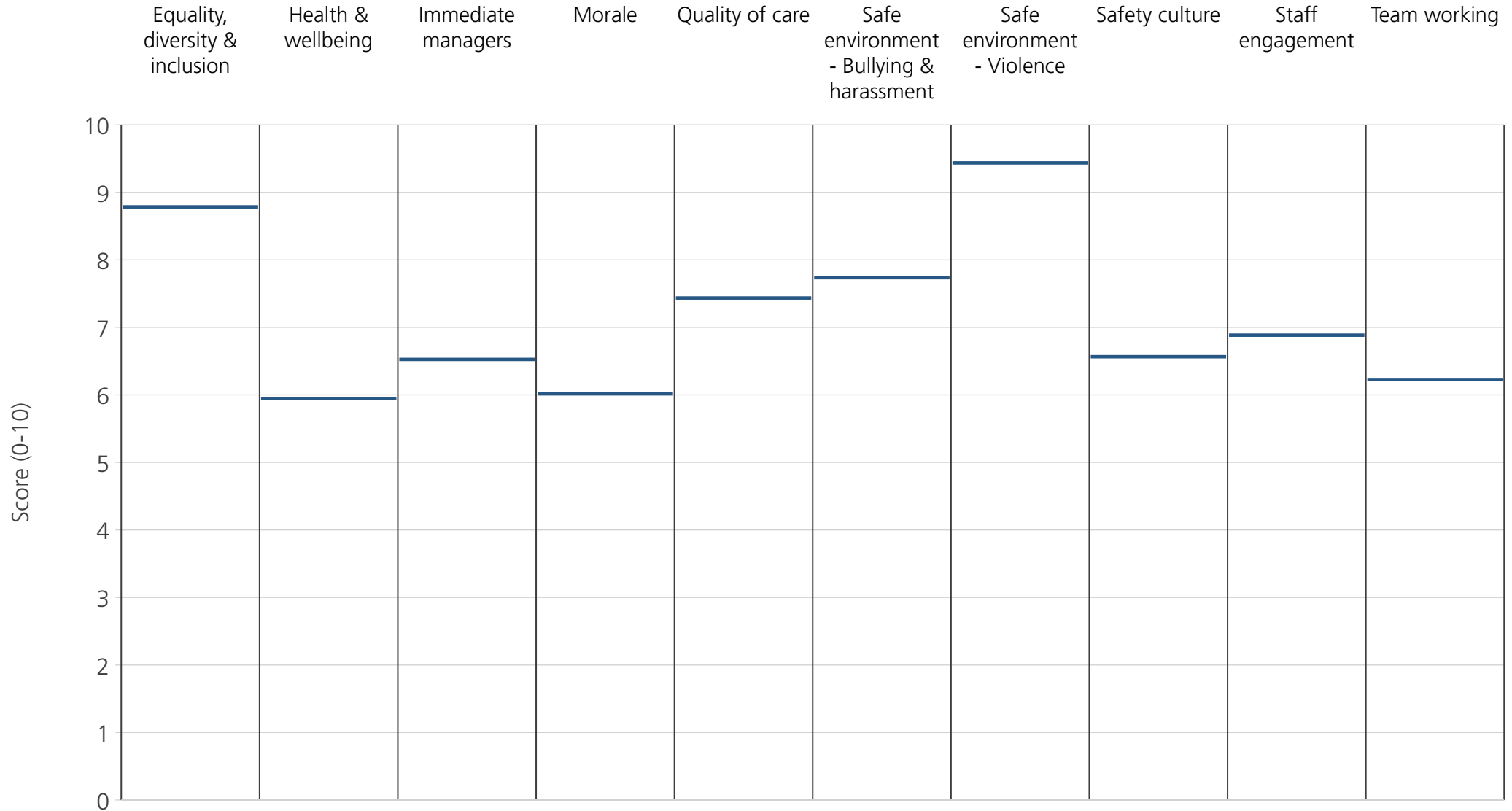
Directorate	8.8	5.8	6.2	5.7	7.5	7.7	9.4	6.3	6.7	6.1
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	620	626	624	621	561	622	621	623	624	612



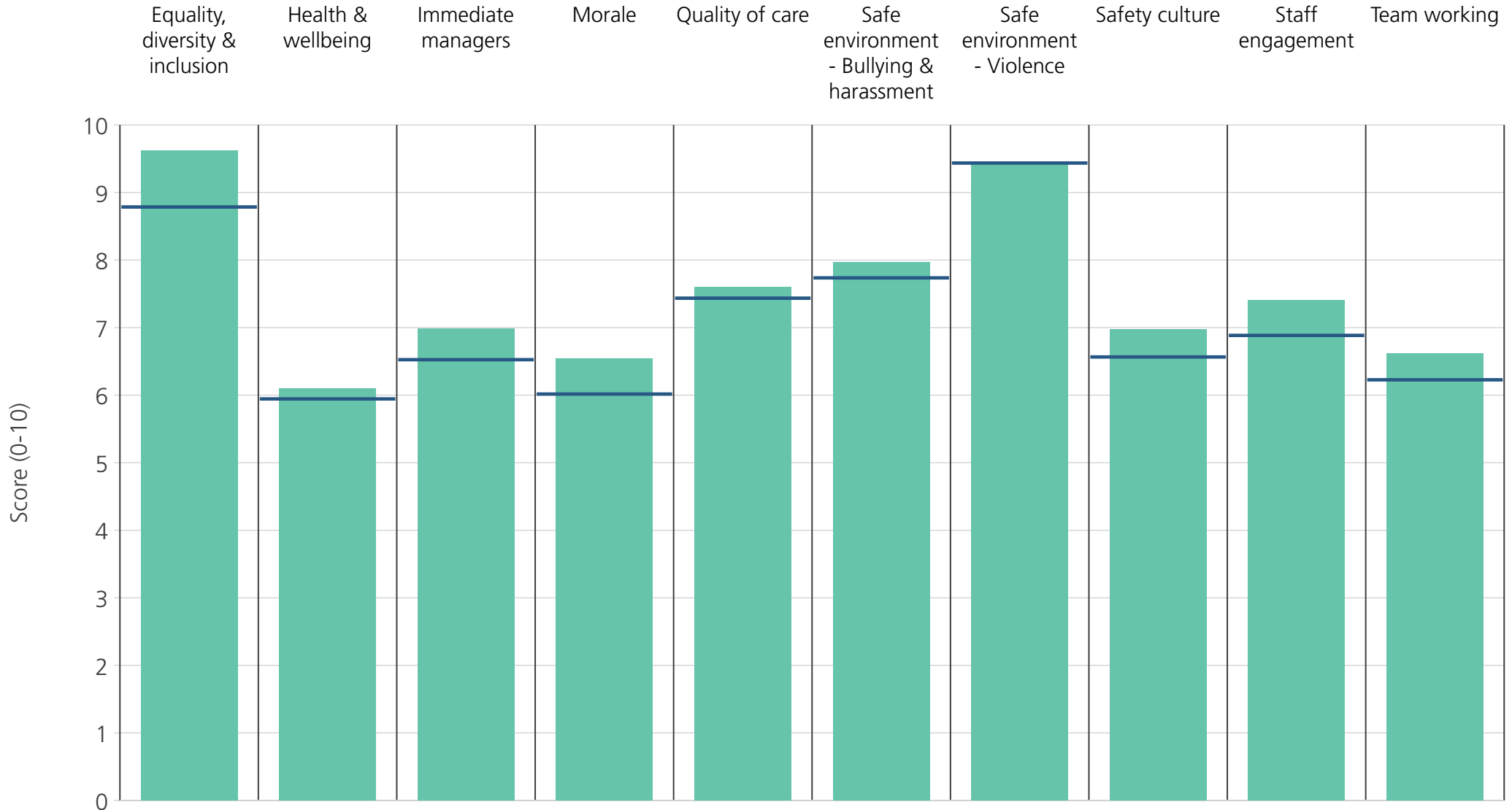
Directorate	9.4	7.4	6.7	6.2	7.8	8.1	9.0	7.0	6.7	5.9
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	14	14	14	14	12	14	14	13	14	14



Directorate	8.8	6.0	6.6	6.1	7.4	7.7	9.4	6.7	7.0	6.3
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	1640	1646	1647	1644	1444	1639	1646	1648	1650	1617



Directorate	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Your org	8	8	8	8	8	8	8	8	8	7
Responses										



Directorate	9.6	6.1	7.0	6.5	7.6	8.0	9.4	7.0	7.4	6.6
Your org	8.8	5.9	6.5	6.0	7.4	7.7	9.4	6.6	6.9	6.2
Responses	42	42	42	42	38	41	42	42	42	41