

# Cambridge University Hospitals NHS Foundation Trust

2020 NHS Staff Survey

**Directorate Report**

**Contents**

Introduction . . . . .	3	Other . . . . .	26
Themes – Directorates 1 . . . . .	4	Outpatients . . . . .	27
Corporate . . . . .	5	Pathology – Blood Sciences, Helpdesk & Haemostasis . . . . .	28
Covid-19 . . . . .	6	Pathology – Histopathology and Post Mortem Room . . . . .	29
Division A . . . . .	7	Pathology – Other . . . . .	30
Division B . . . . .	8	Pharmacy . . . . .	31
Division C . . . . .	9	Physiotherapy . . . . .	32
Division D . . . . .	10	Recovery . . . . .	33
Division E . . . . .	11	Support Services . . . . .	34
R&D . . . . .	12	Theatres . . . . .	35
Themes – Directorates 2 . . . . .	13	Theatres Units 1, 2, 3 . . . . .	36
Acute Medicine . . . . .	14	Ward F&G5 - Transplant Unit . . . . .	37
Cancer – Directorate teams . . . . .	15		
Cancer – Haematology . . . . .	16		
Cancer – Oncology . . . . .	17		
Critical Care . . . . .	18		
Emergency Department . . . . .	19		
Estates Operations . . . . .	20		
GLH - Genetics Lab Hub . . . . .	21		
Imaging - X-Ray, IR & DEXA . . . . .	22		
Medical Staff . . . . .	23		
Musculoskeletal/T&O . . . . .	24		
NICU . . . . .	25		

This directorate report for Cambridge University Hospitals NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

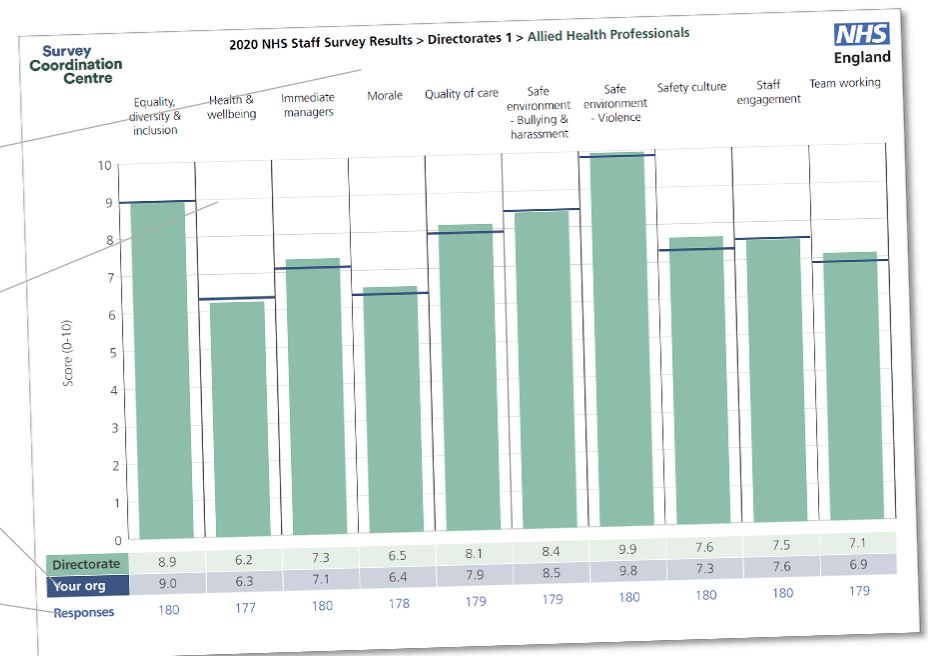
The directorate breakdowns used in this report were provided and defined by Cambridge University Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

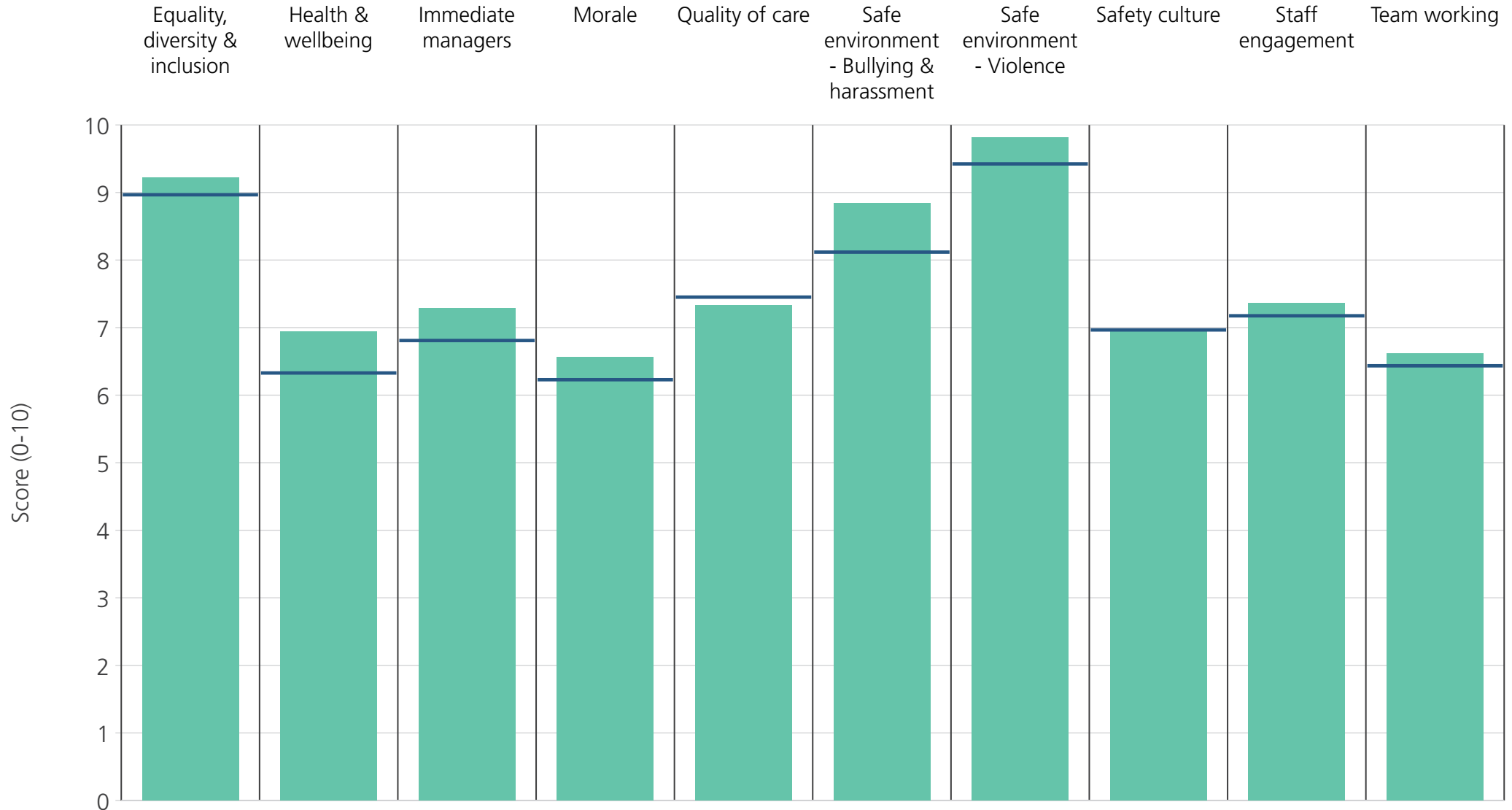
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



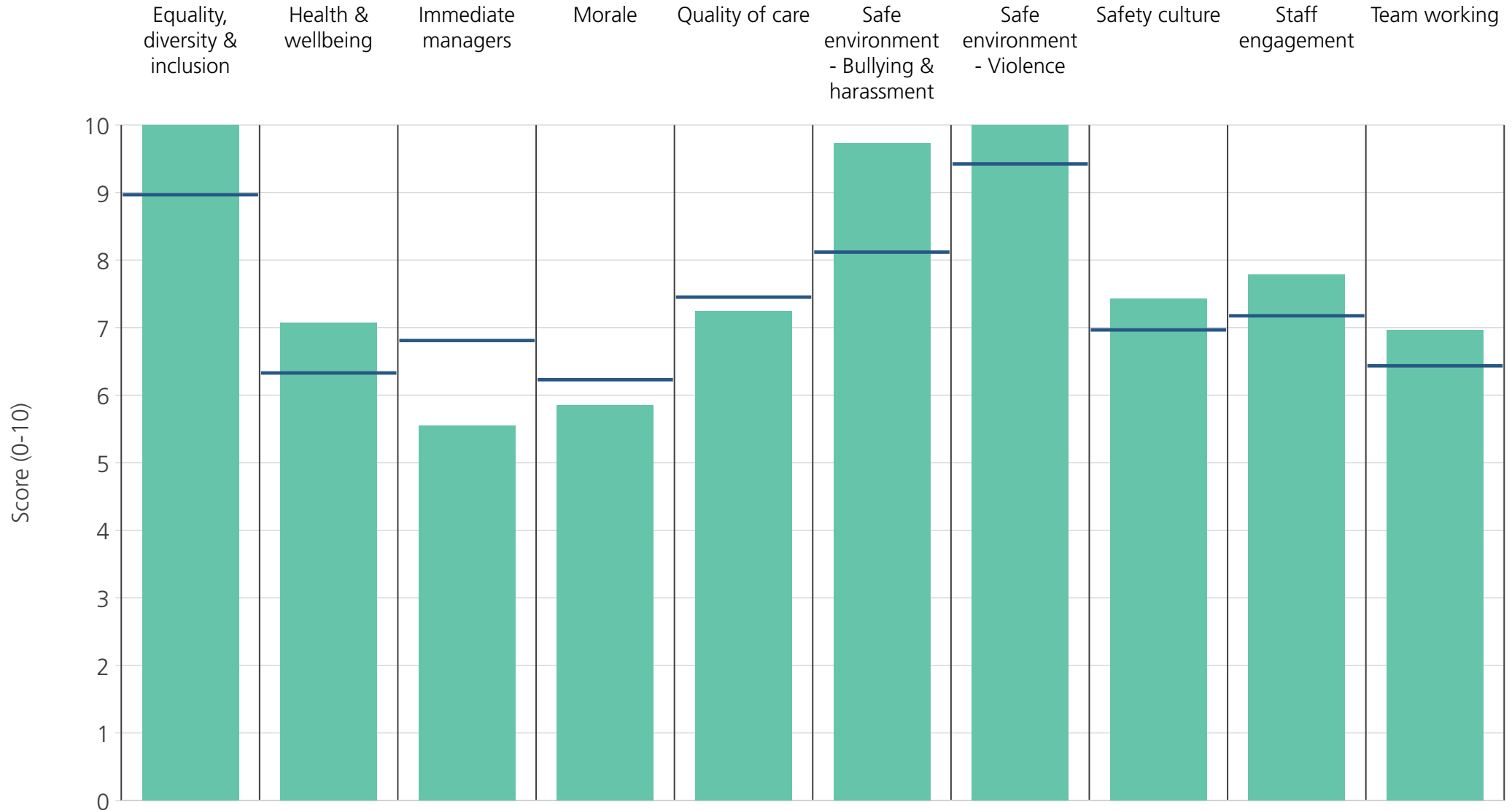
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

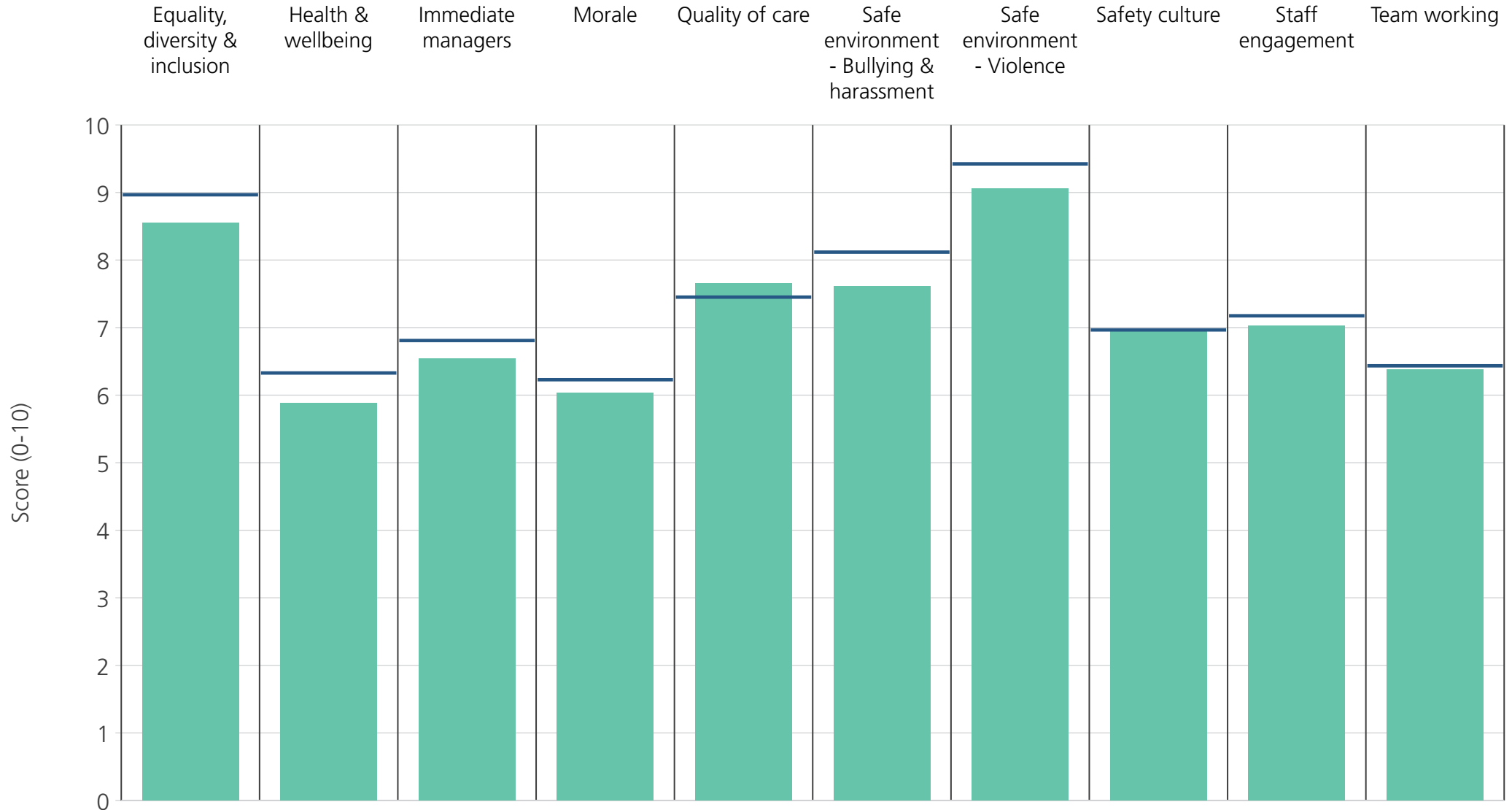
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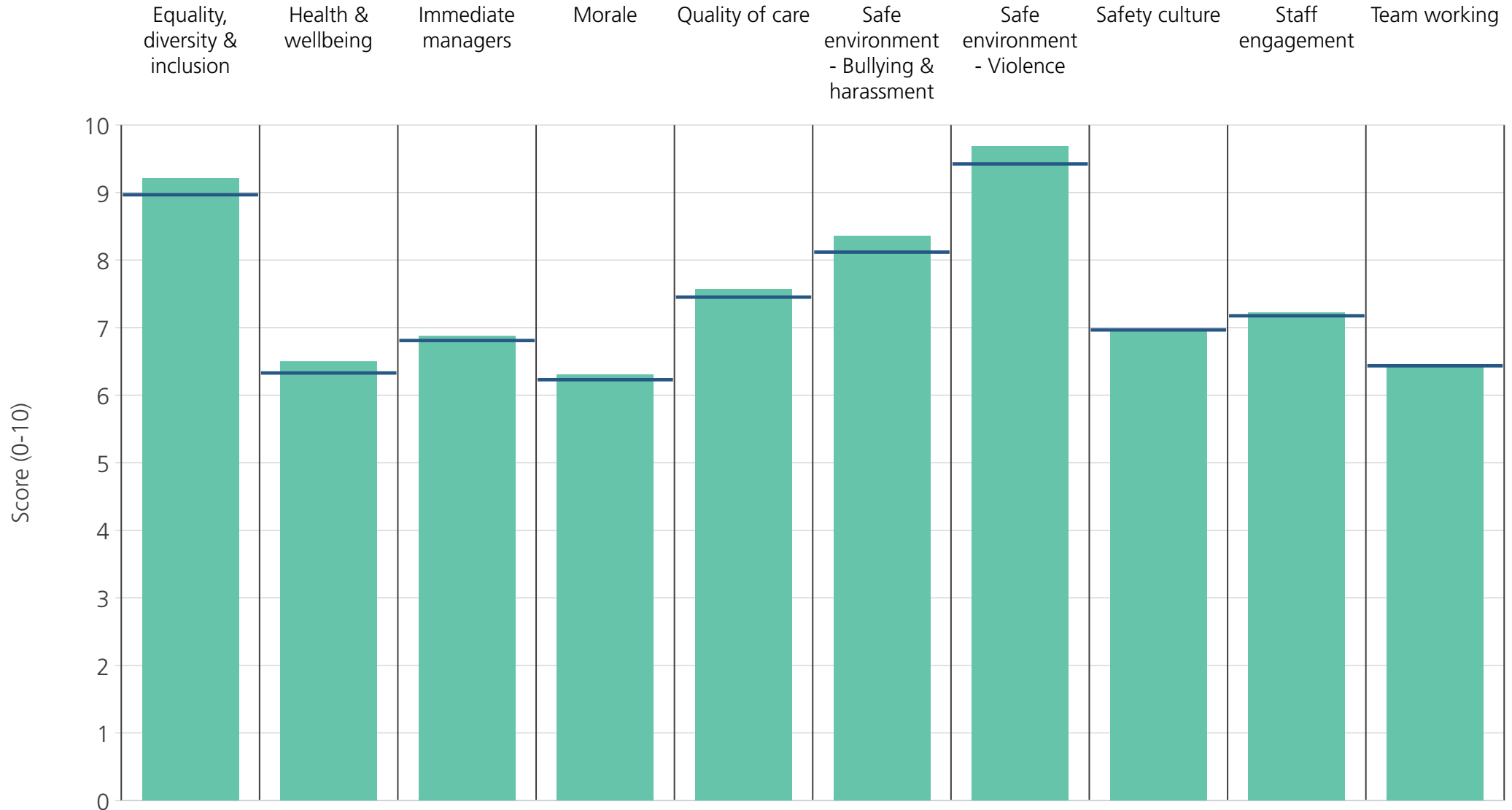
<b>Directorate</b>	9.2	6.9	7.3	6.6	7.3	8.8	9.8	7.0	7.4	6.6
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	872	875	877	865	511	858	876	866	883	872



<b>Directorate</b>	10.0	7.1	5.5	5.9	7.2	9.7	10.0	7.4	7.8	7.0
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	12	12	12	11	13	12	12	12	14	14

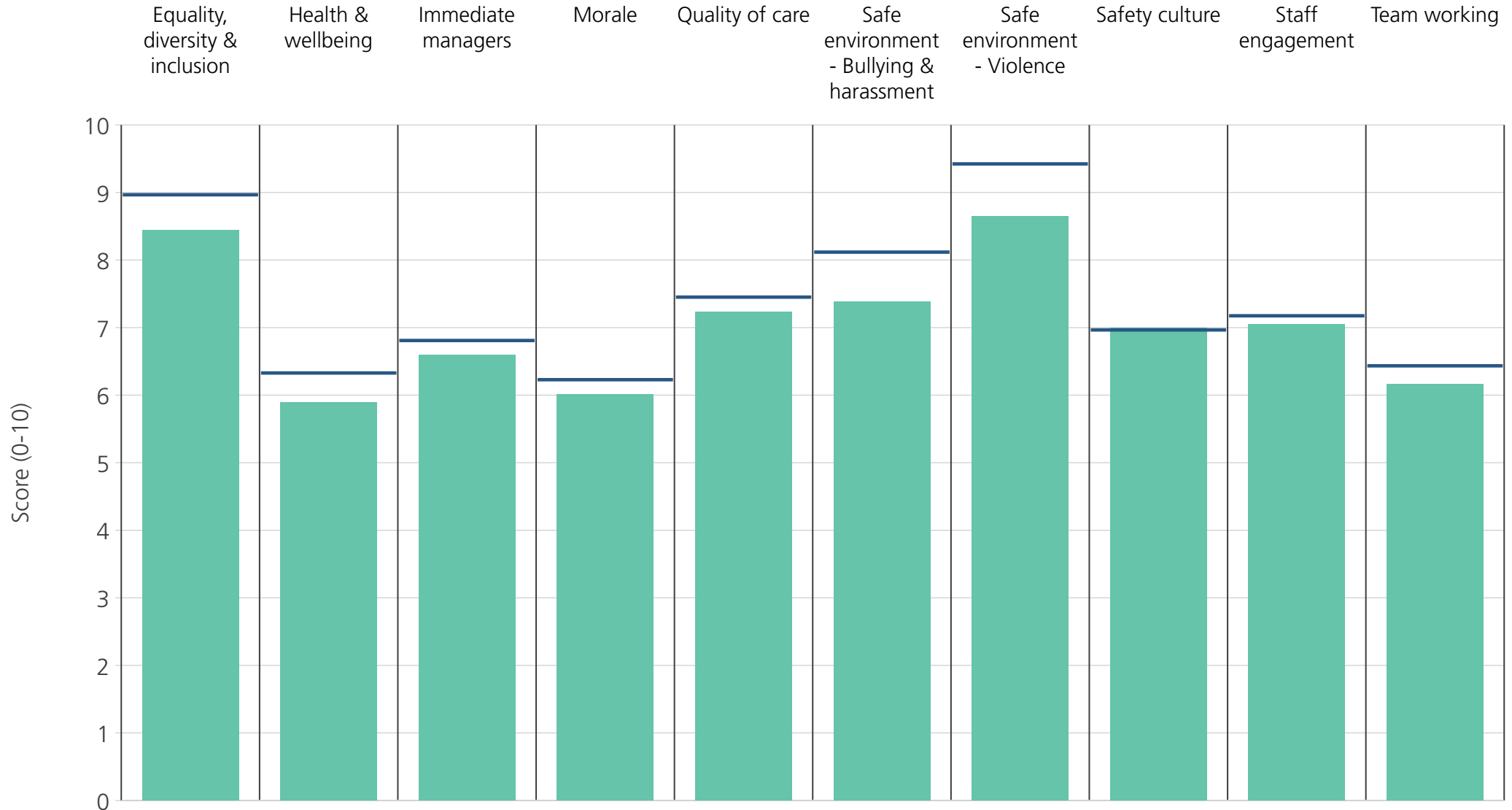


<b>Directorate</b>	8.6	5.9	6.5	6.0	7.7	7.6	9.1	7.0	7.0	6.4
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	942	948	953	932	932	913	939	940	969	958

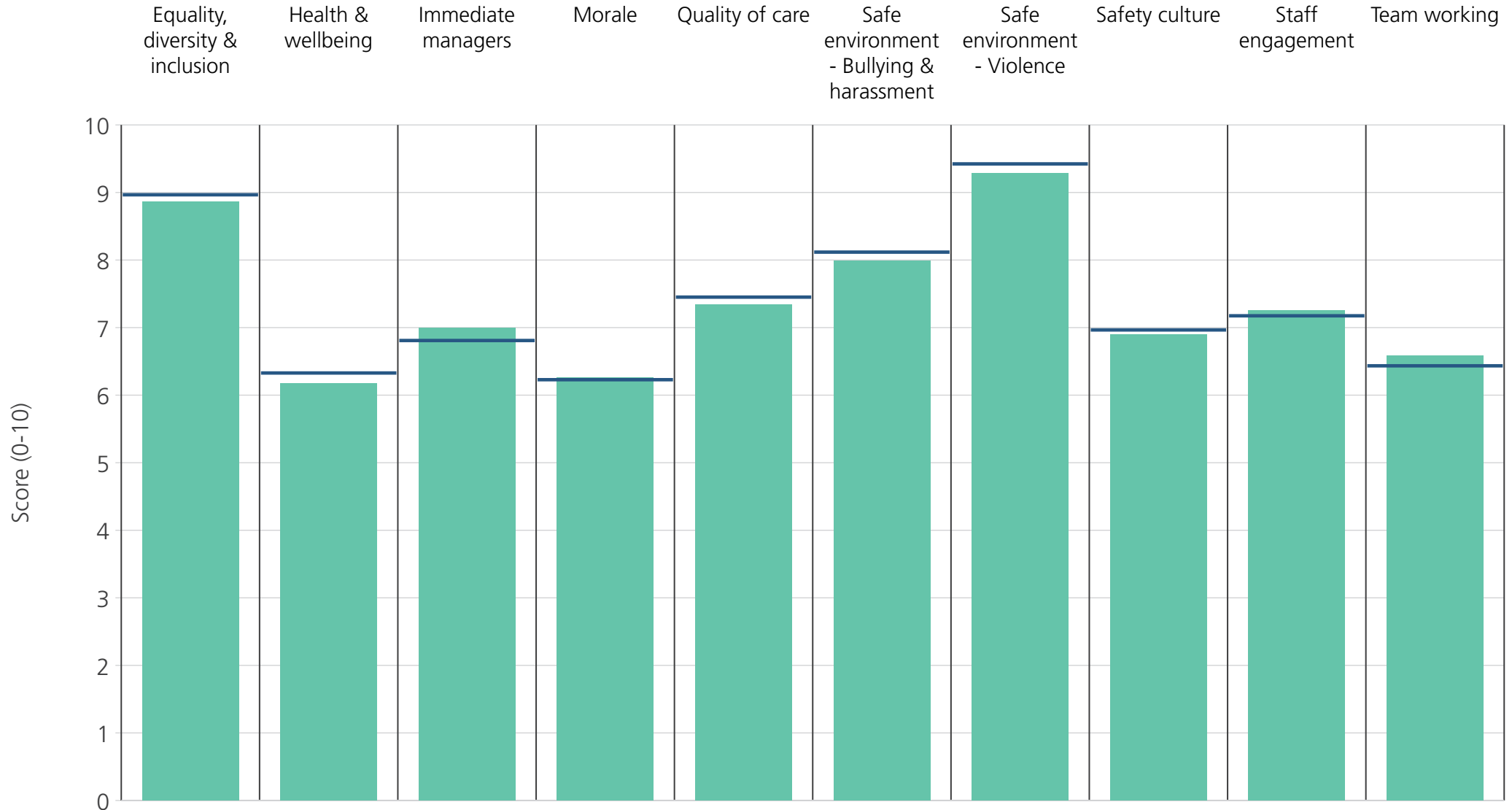


<b>Directorate</b>	9.2	6.5	6.9	6.3	7.6	8.4	9.7	6.9	7.2	6.5
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	1639	1640	1640	1629	1541	1594	1637	1637	1654	1636

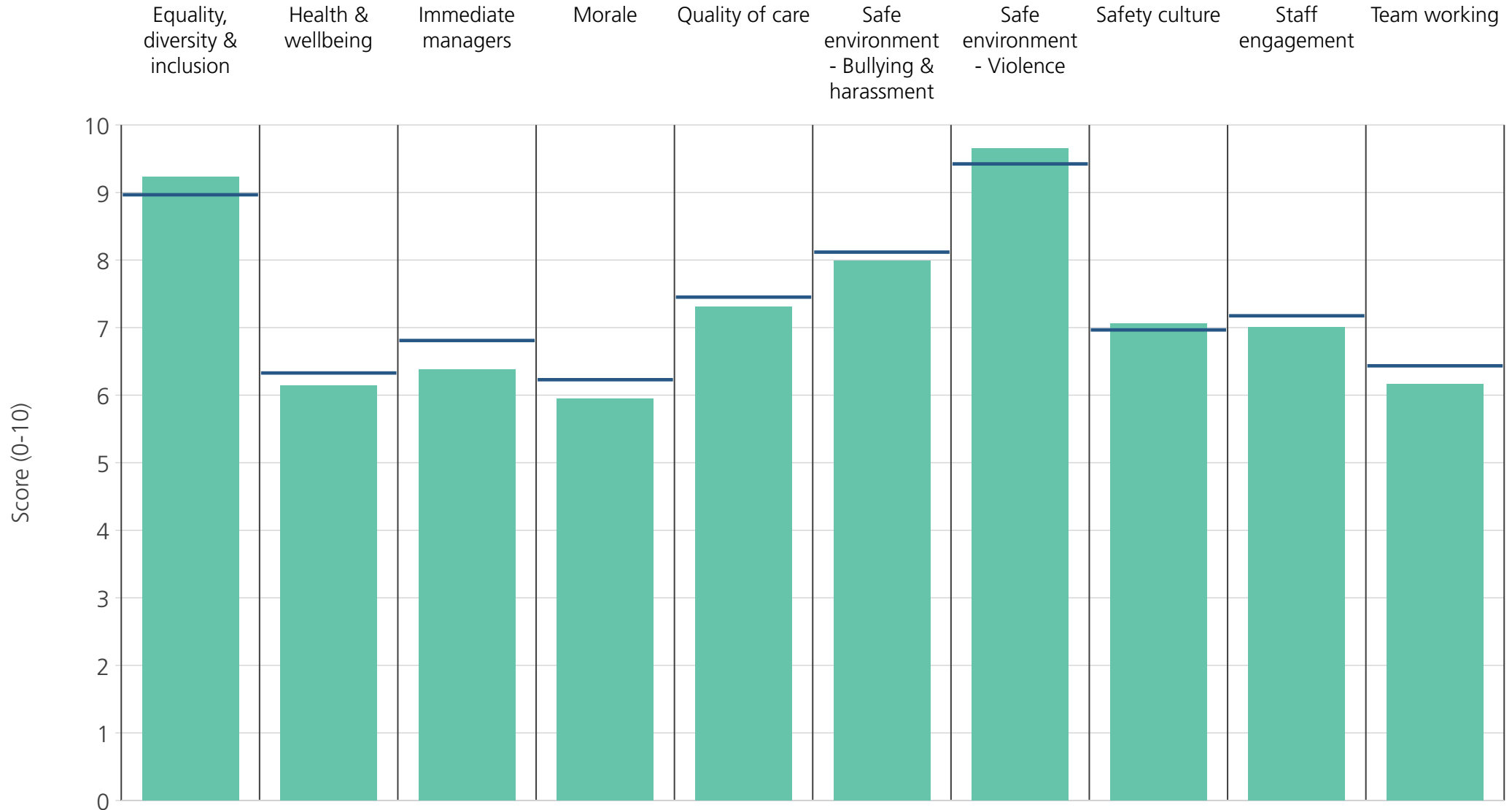




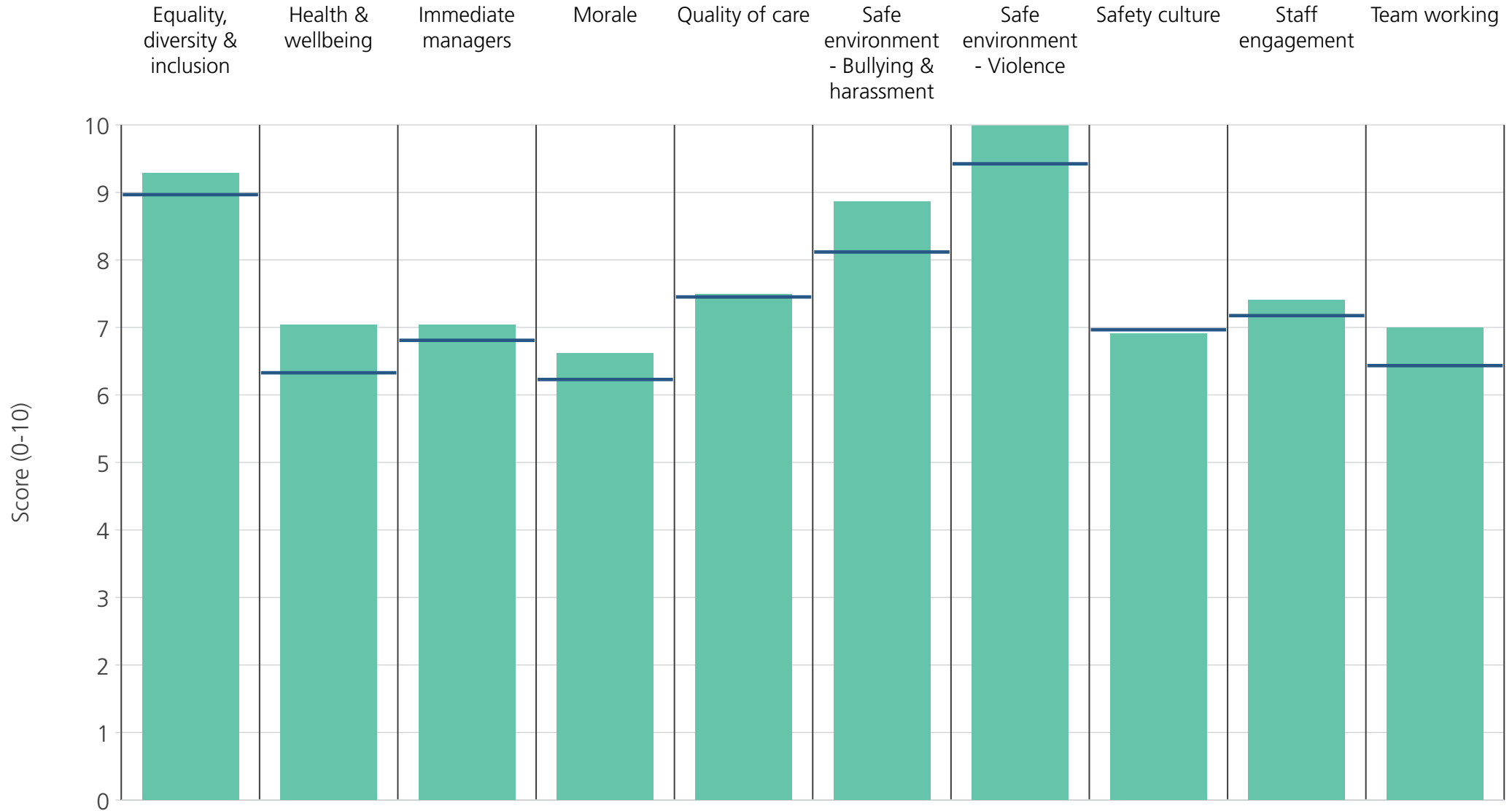
<b>Directorate</b>	8.4	5.9	6.6	6.0	7.2	7.4	8.6	7.0	7.1	6.2
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	753	757	759	743	742	731	754	749	765	762



<b>Directorate</b>	8.9	6.2	7.0	6.3	7.3	8.0	9.3	6.9	7.3	6.6
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	678	682	682	666	653	664	682	674	686	679



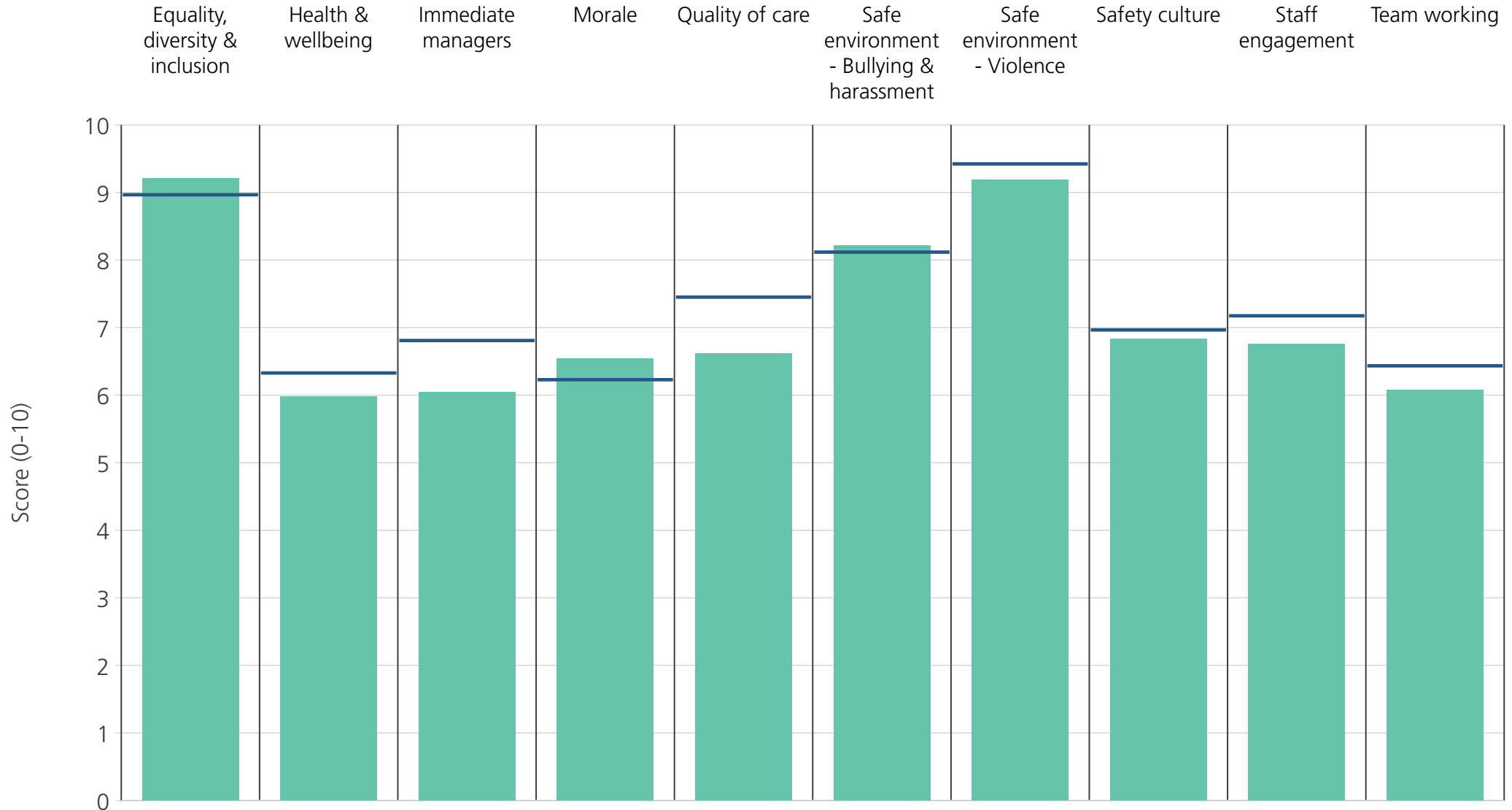
<b>Directorate</b>	9.2	6.1	6.4	5.9	7.3	8.0	9.7	7.1	7.0	6.2
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	604	607	608	596	585	581	605	601	615	607



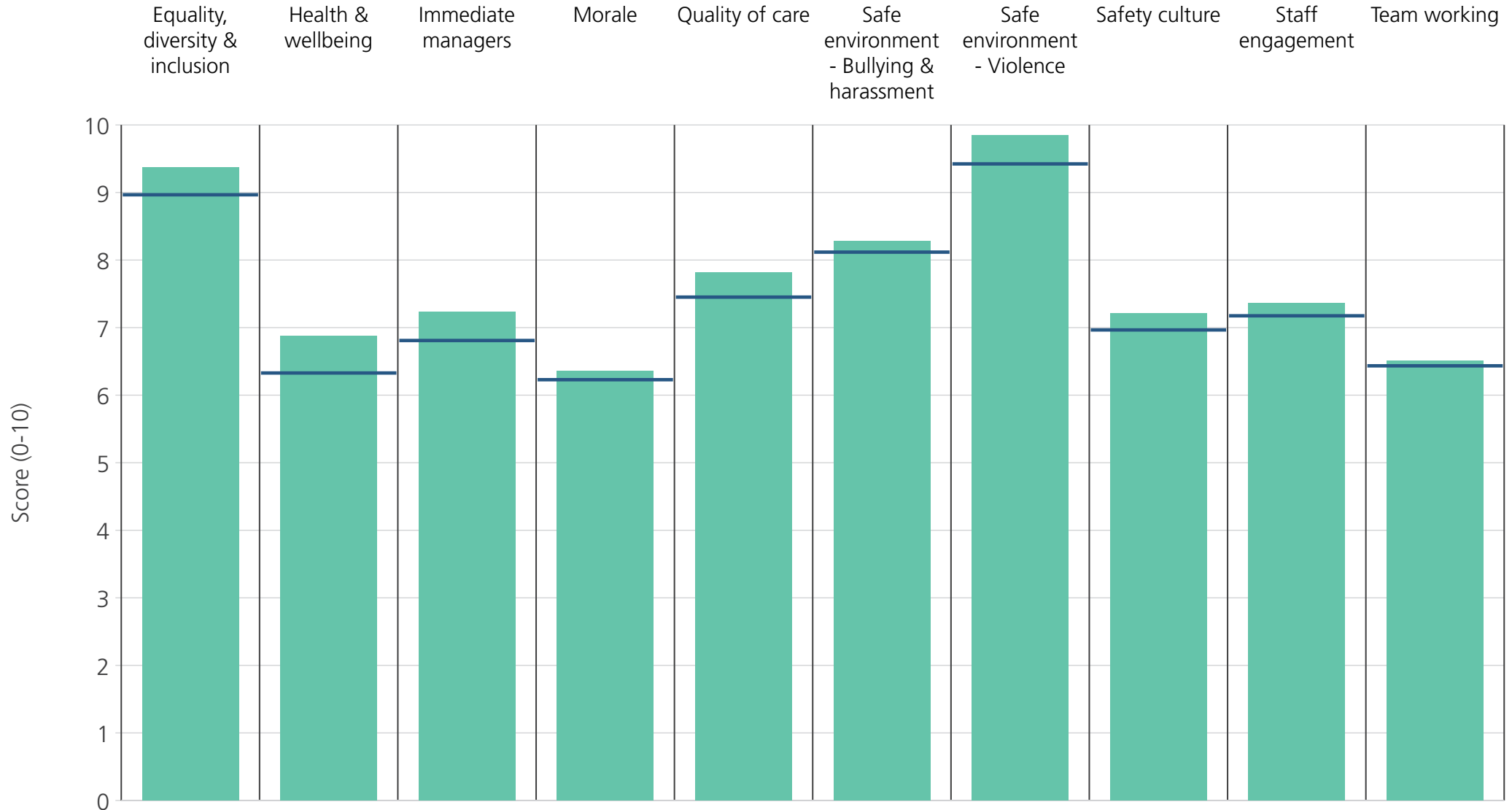
<b>Directorate</b>	9.3	7.0	7.0	6.6	7.5	8.9	10.0	6.9	7.4	7.0
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	203	204	203	201	142	190	202	203	205	204

# Directorates 2

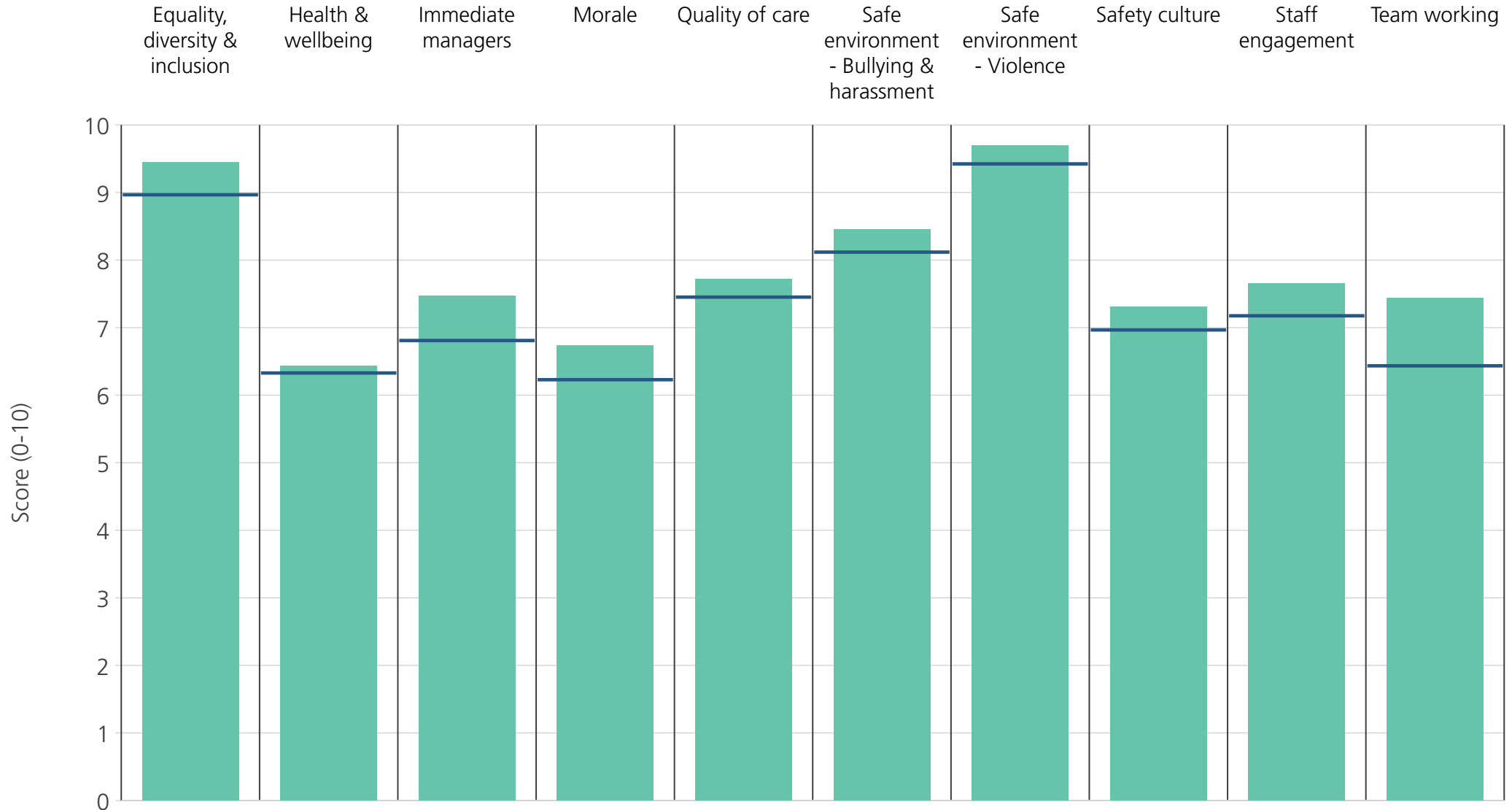
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<b>Directorate</b>	9.2	6.0	6.0	6.5	6.6	8.2	9.2	6.8	6.8	6.1
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	44	45	45	43	45	43	45	44	45	43

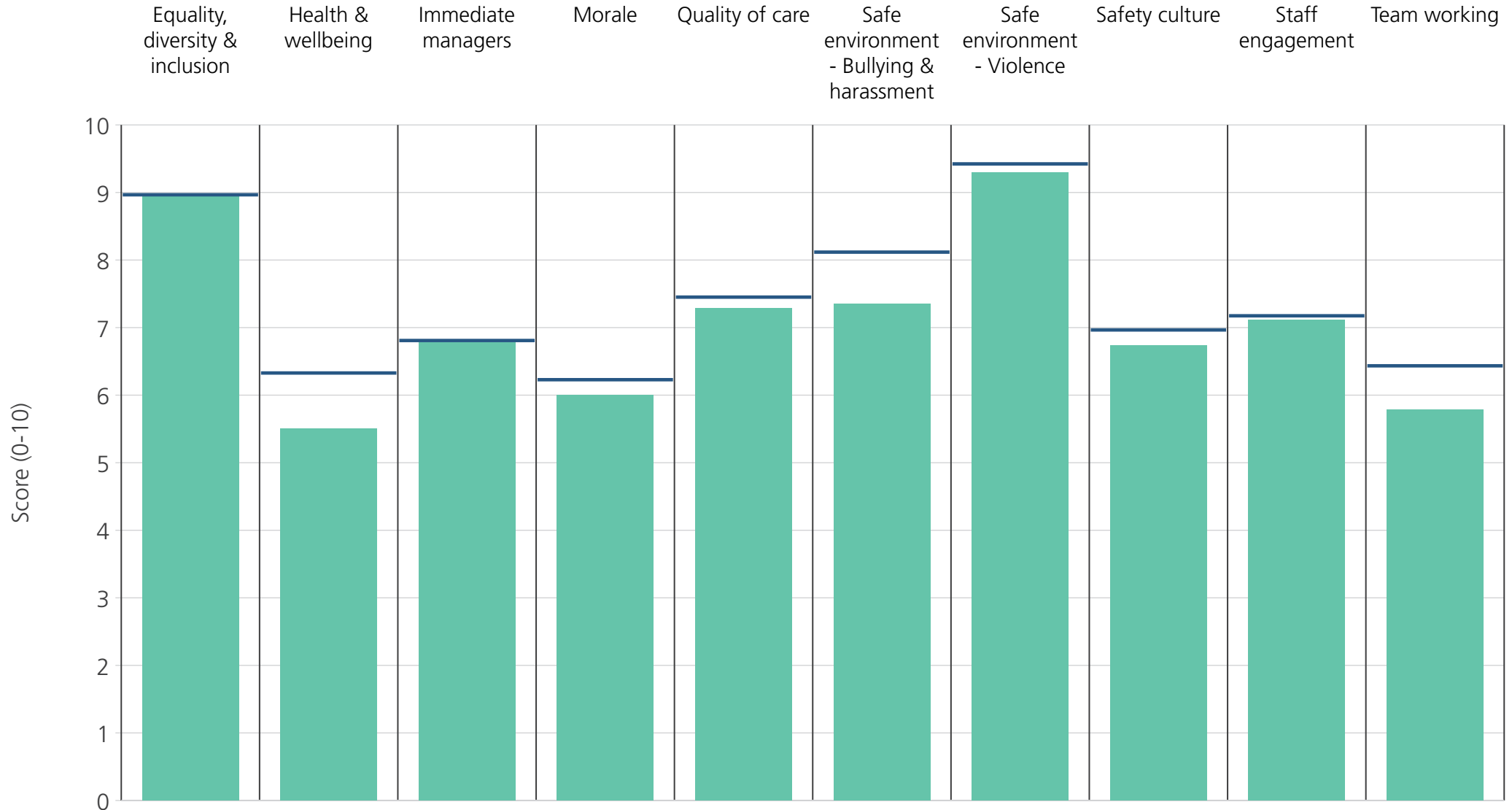


<b>Directorate</b>	9.4	6.9	7.2	6.4	7.8	8.3	9.8	7.2	7.4	6.5
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	65	66	66	66	58	62	66	66	68	67

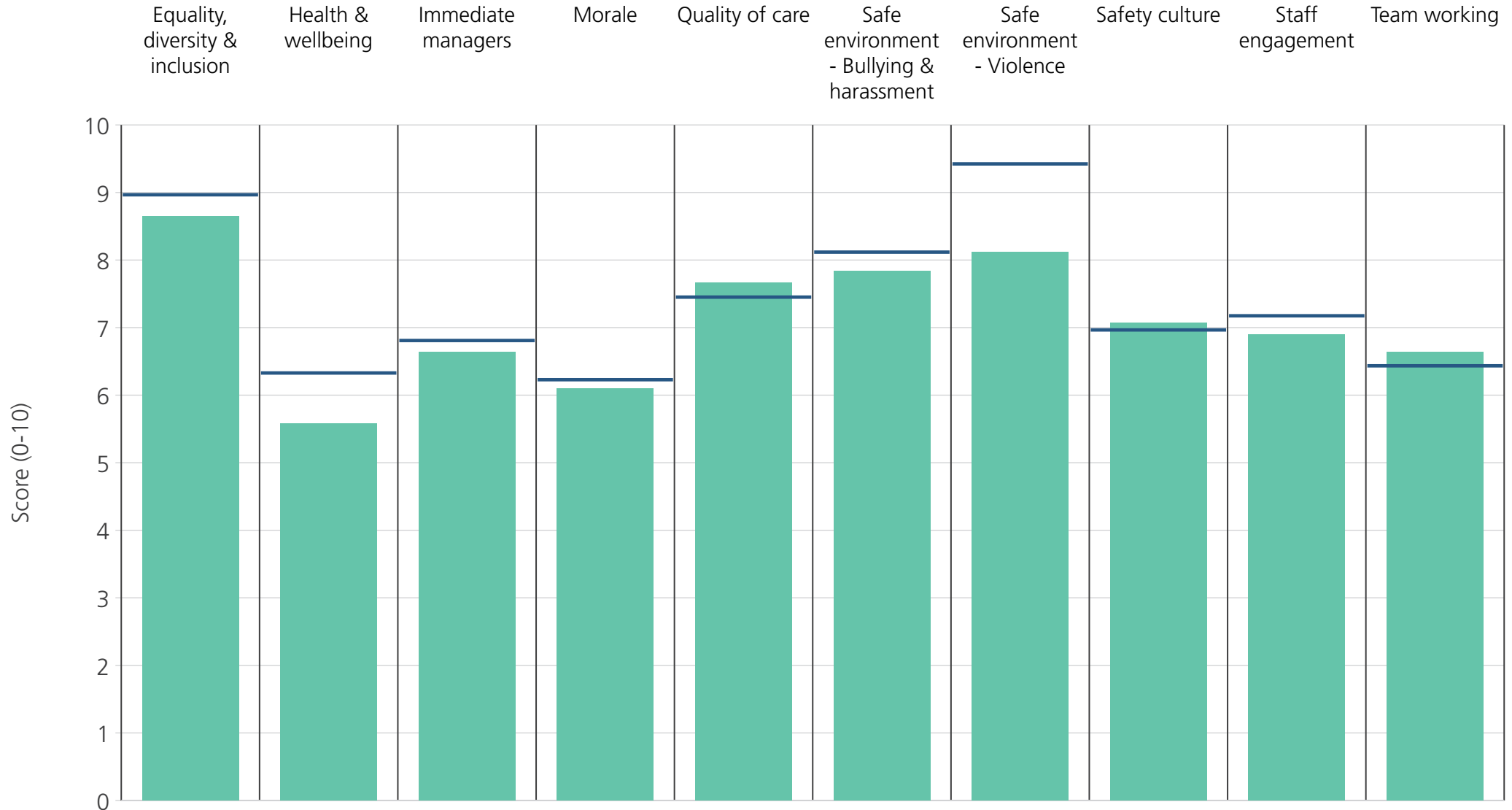


Directorate	9.4	6.4	7.5	6.7	7.7	8.4	9.7	7.3	7.6	7.4
Your org	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
Responses	77	77	77	77	77	73	77	77	77	76

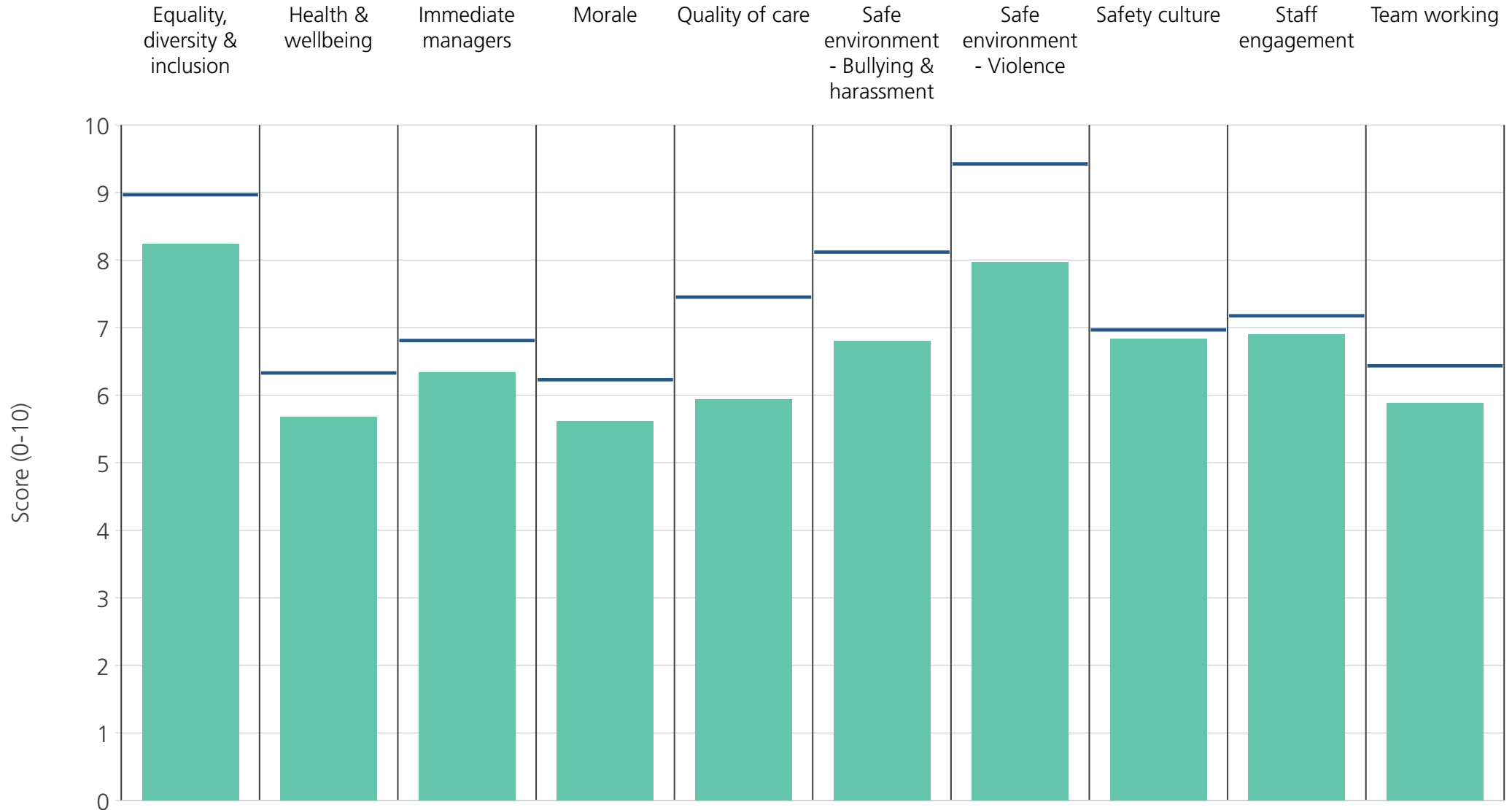




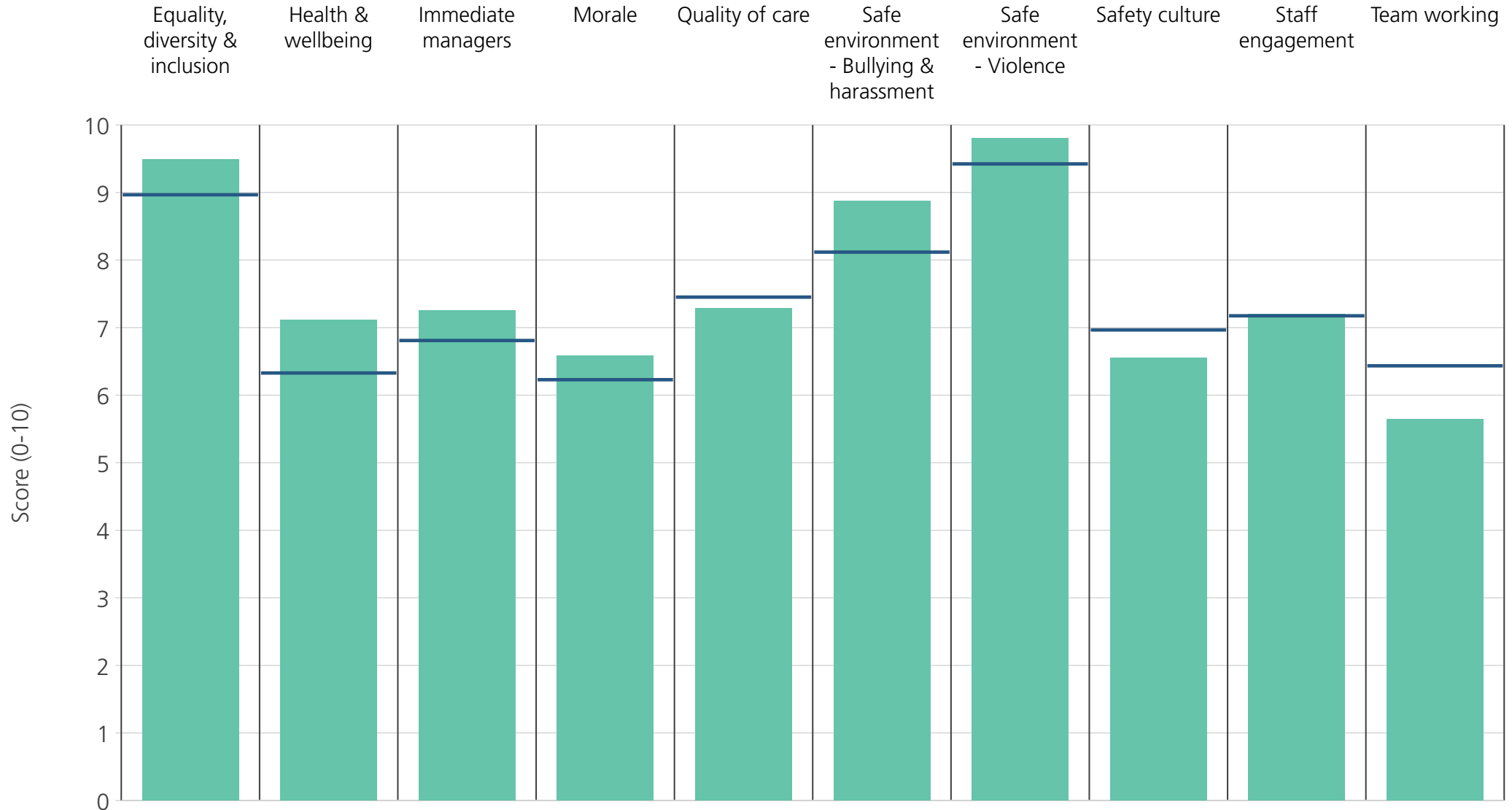
<b>Directorate</b>	9.0	5.5	6.8	6.0	7.3	7.3	9.3	6.7	7.1	5.8
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	94	94	93	94	94	93	94	94	94	94



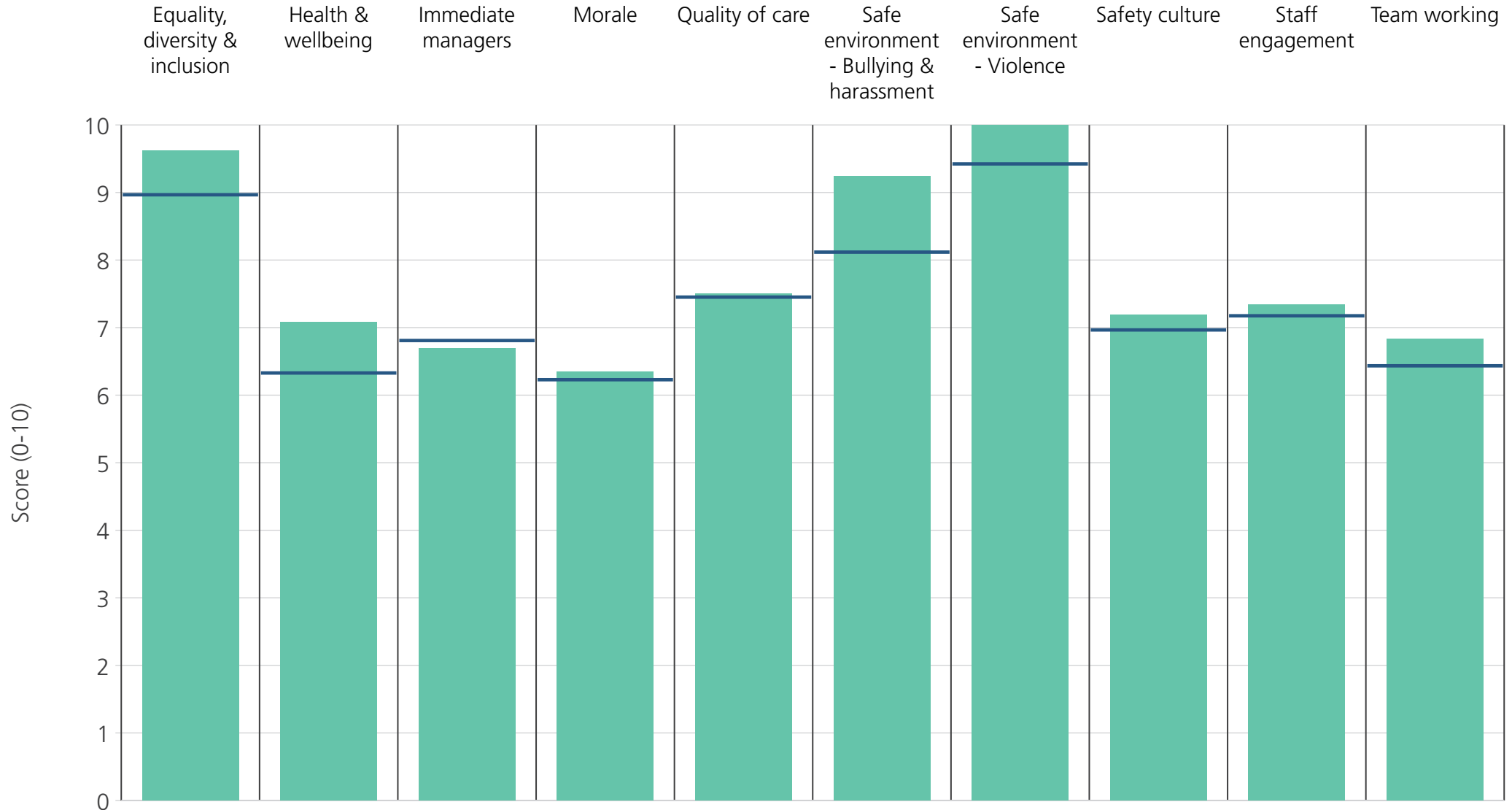
<b>Directorate</b>	8.6	5.6	6.6	6.1	7.7	7.8	8.1	7.1	6.9	6.6
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	190	193	194	188	192	189	193	189	198	196



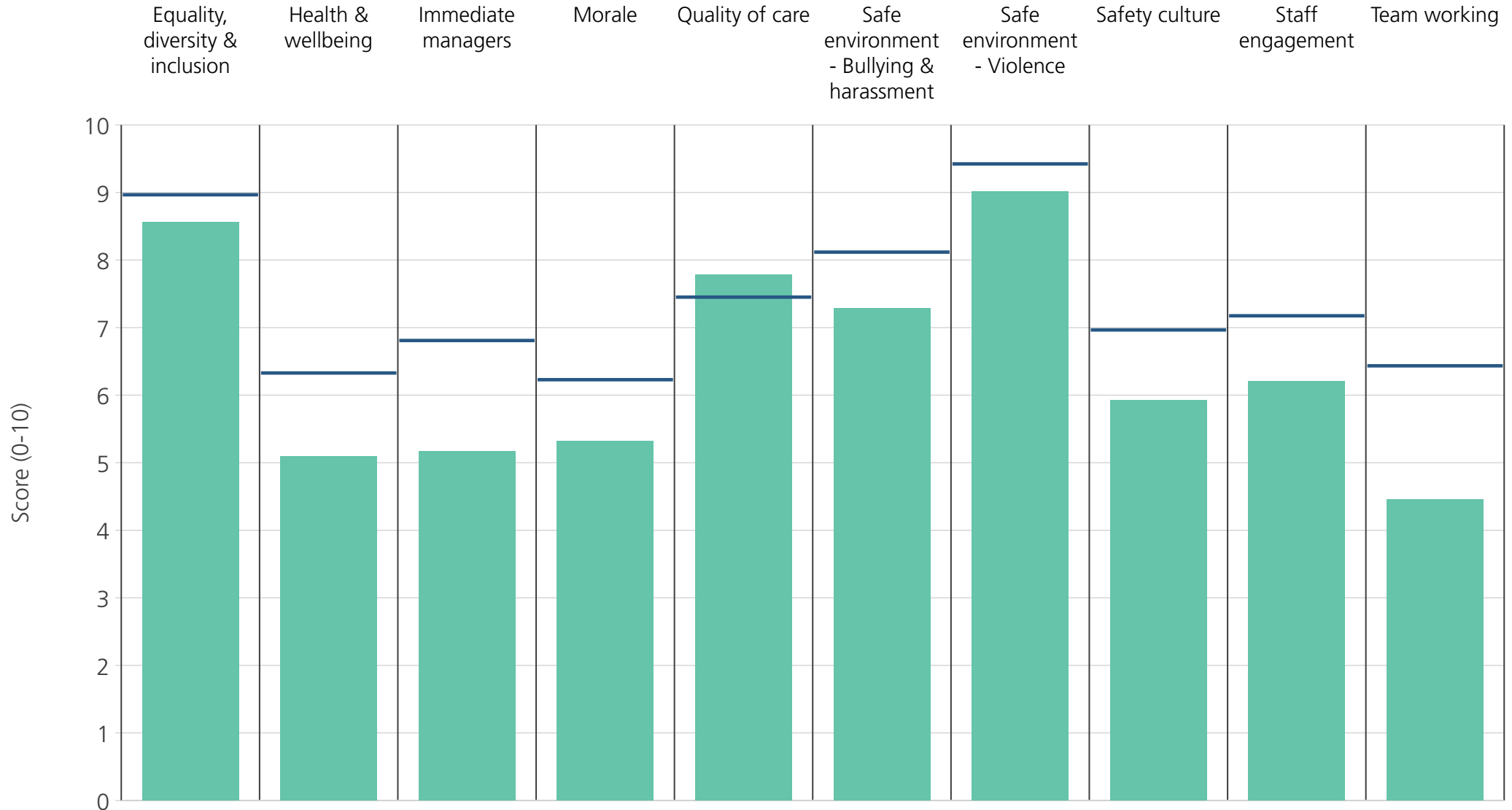
<b>Directorate</b>	8.2	5.7	6.3	5.6	5.9	6.8	8.0	6.8	6.9	5.9
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	82	83	84	80	83	77	82	82	85	85



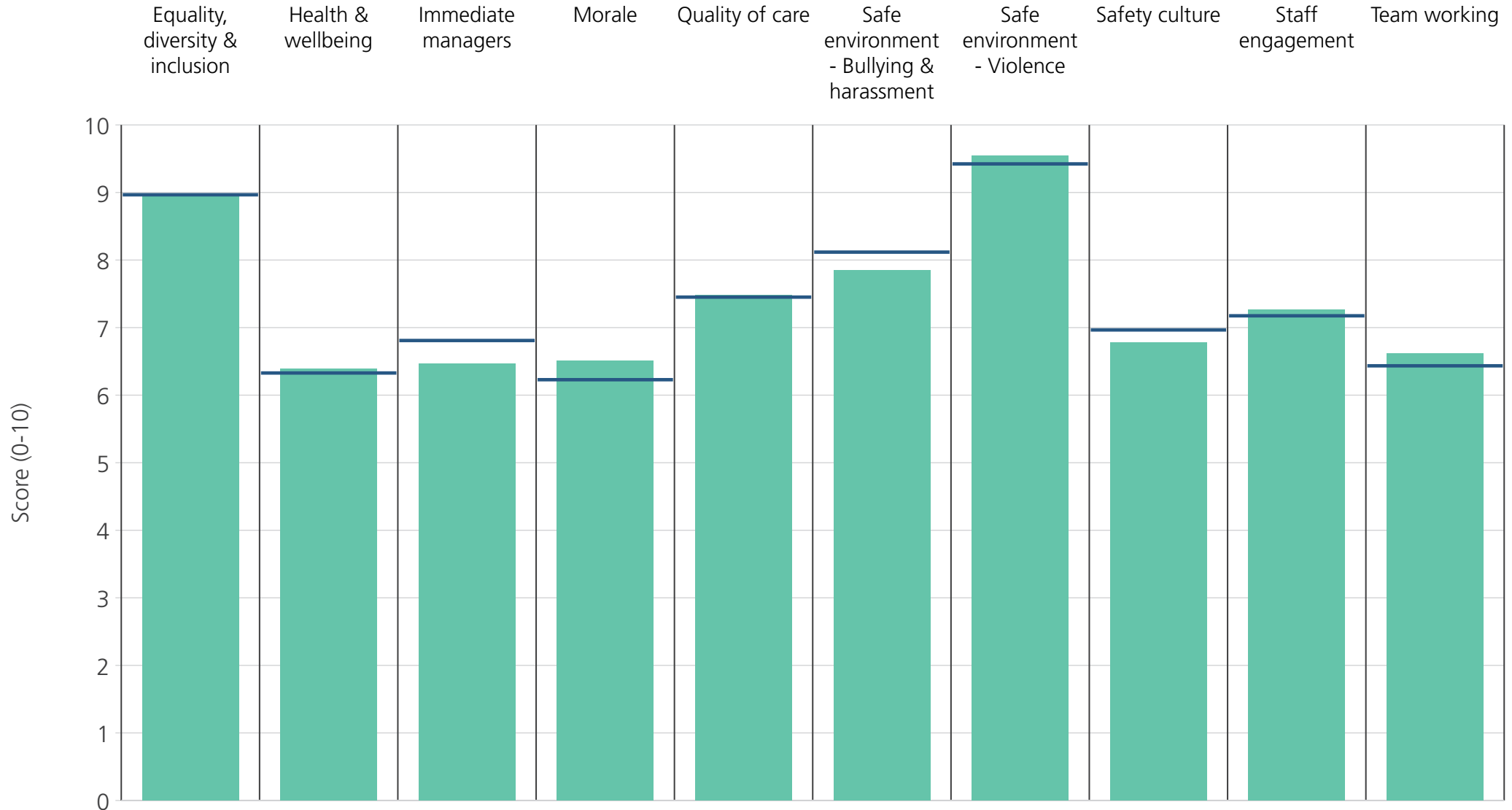
<b>Directorate</b>	9.5	7.1	7.3	6.6	7.3	8.9	9.8	6.6	7.2	5.6
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	66	67	67	64	48	65	67	66	67	64



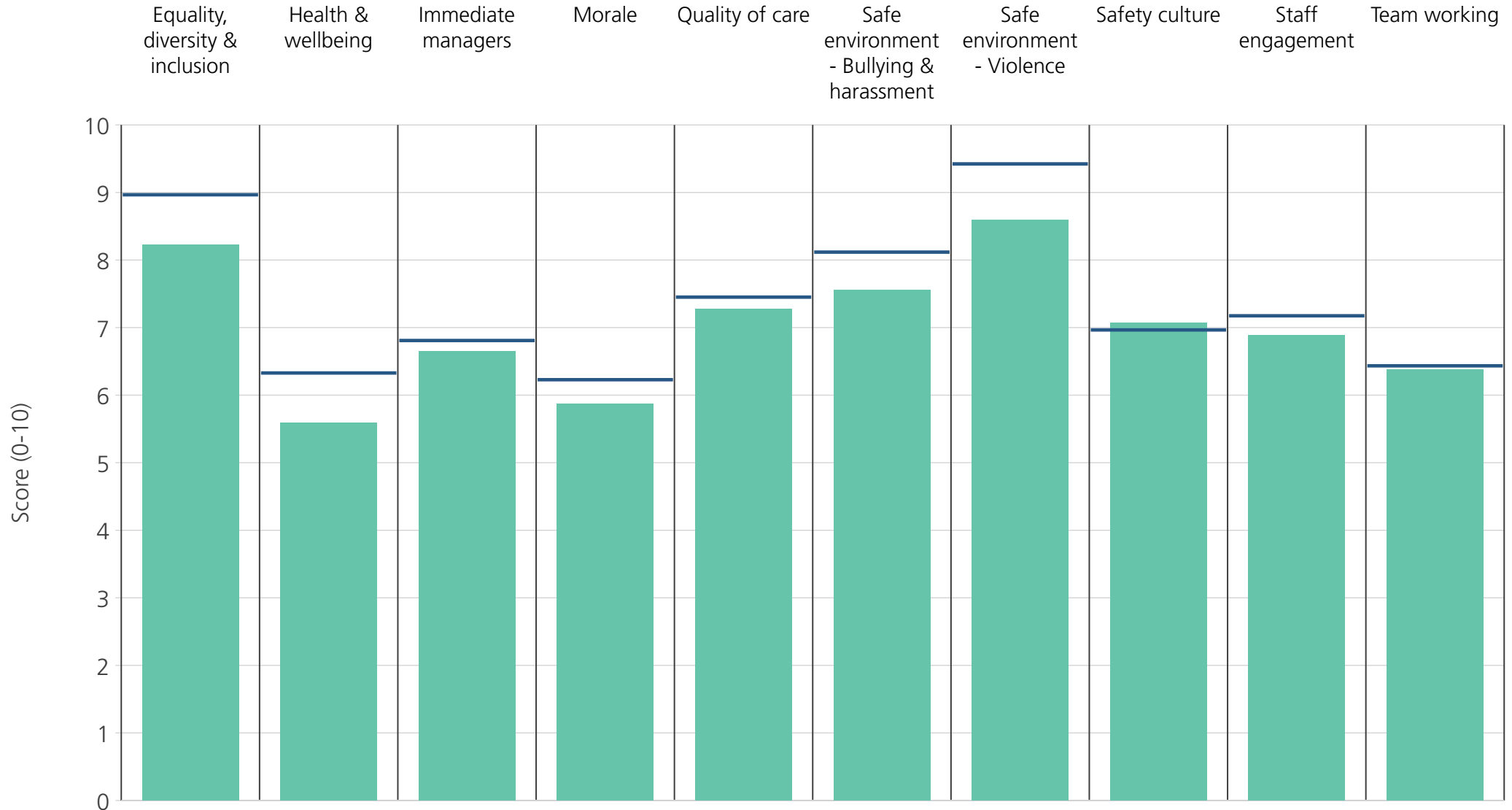
<b>Directorate</b>	9.6	7.1	6.7	6.3	7.5	9.2	10.0	7.2	7.3	6.8
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	66	66	66	65	58	66	66	66	66	66



<b>Directorate</b>	8.6	5.1	5.2	5.3	7.8	7.3	9.0	5.9	6.2	4.5
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	44	44	44	44	44	43	44	44	44	44

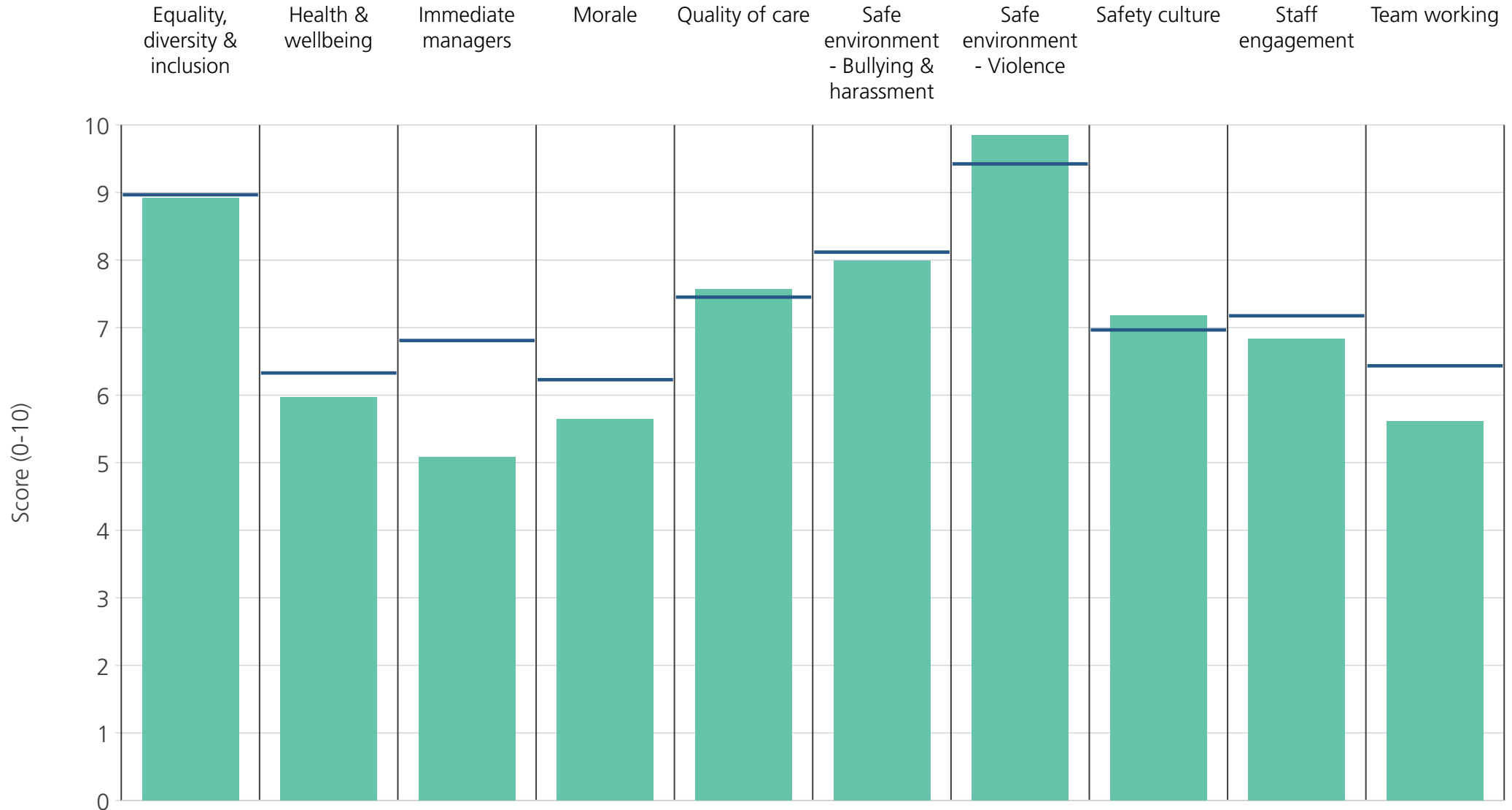


<b>Directorate</b>	9.0	6.4	6.5	6.5	7.5	7.9	9.5	6.8	7.3	6.6
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	106	107	107	107	107	104	107	107	108	107

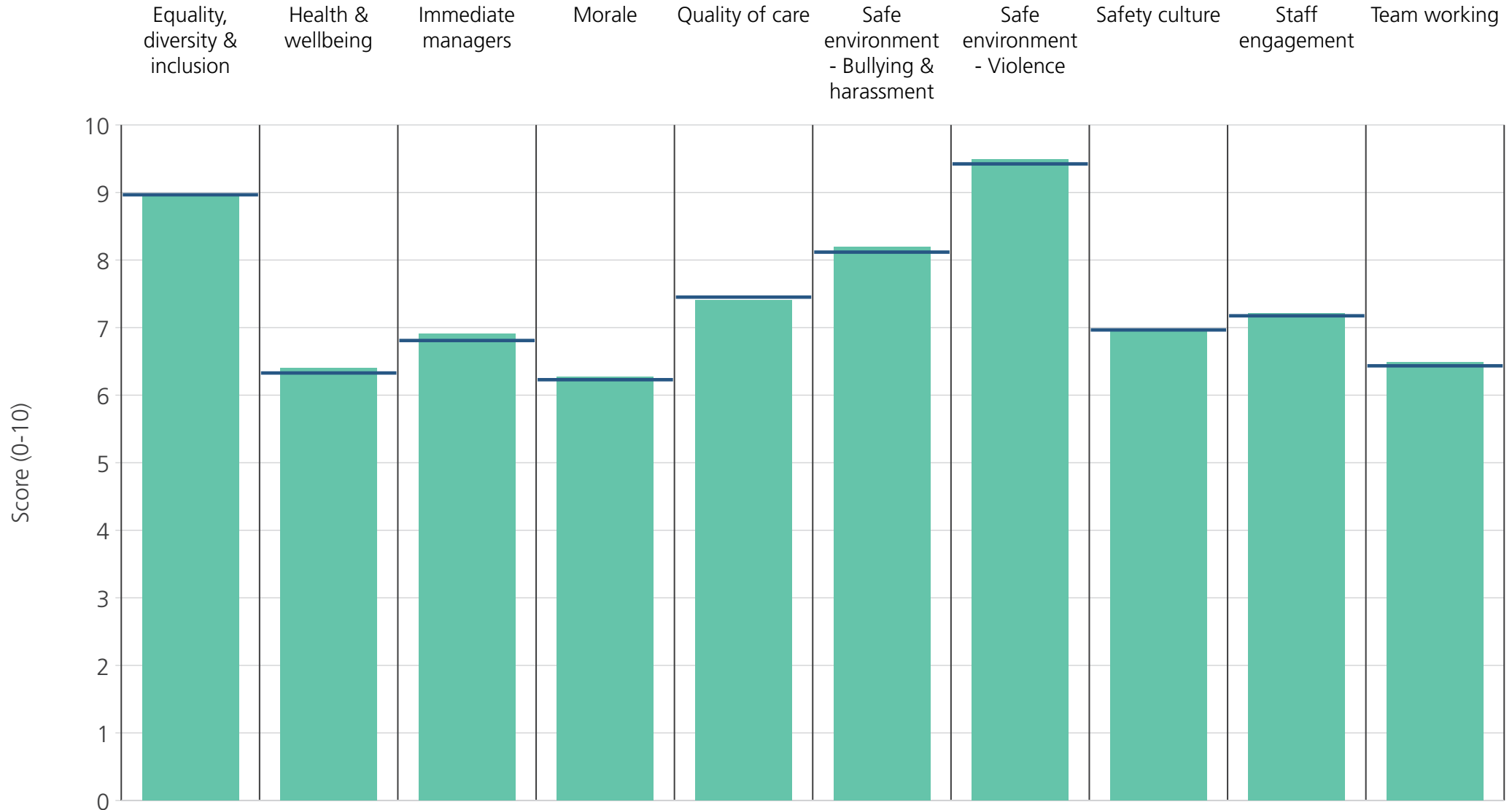


<b>Directorate</b>	8.2	5.6	6.7	5.9	7.3	7.6	8.6	7.1	6.9	6.4
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	86	88	90	86	87	82	85	87	91	90

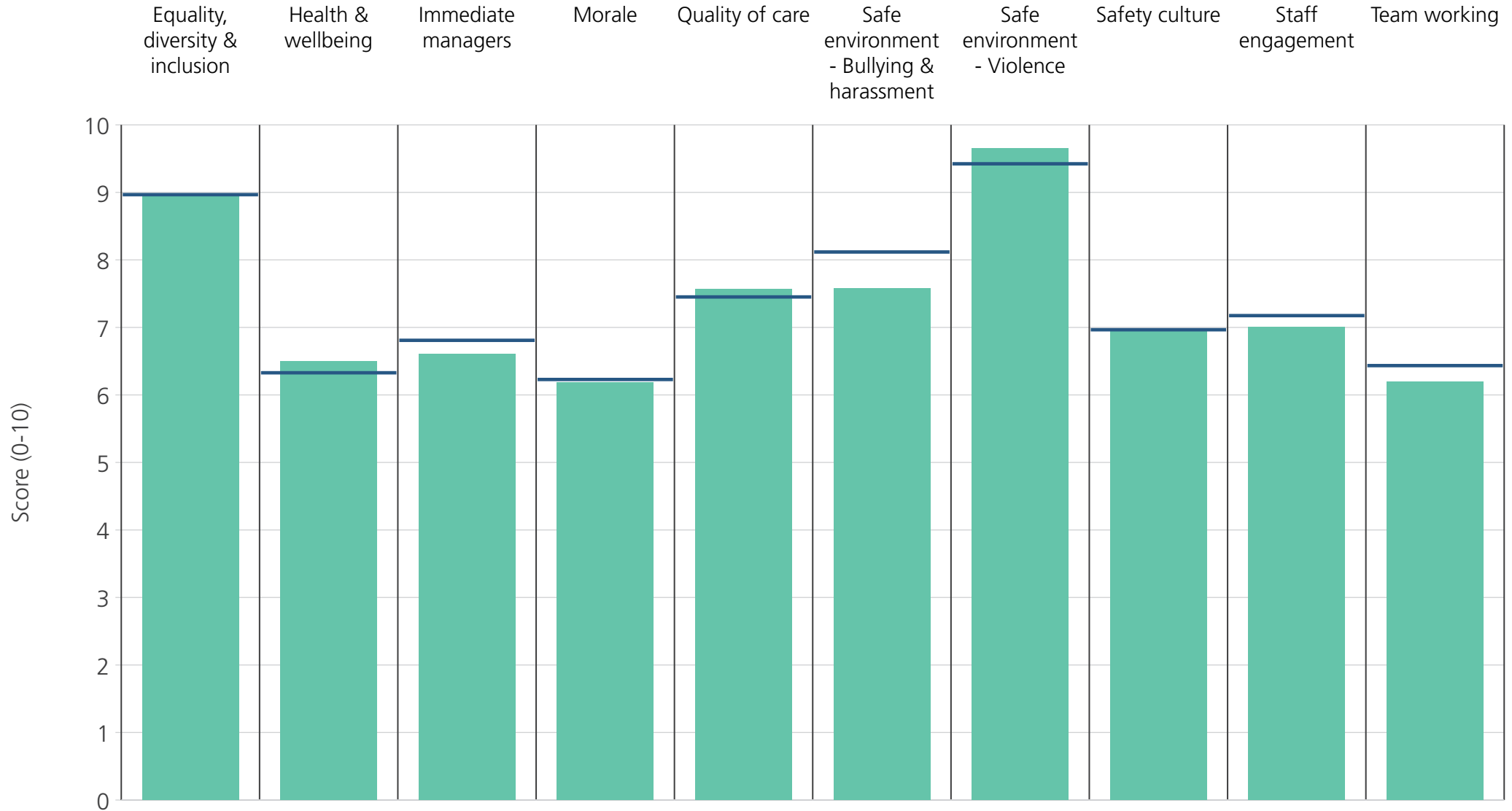




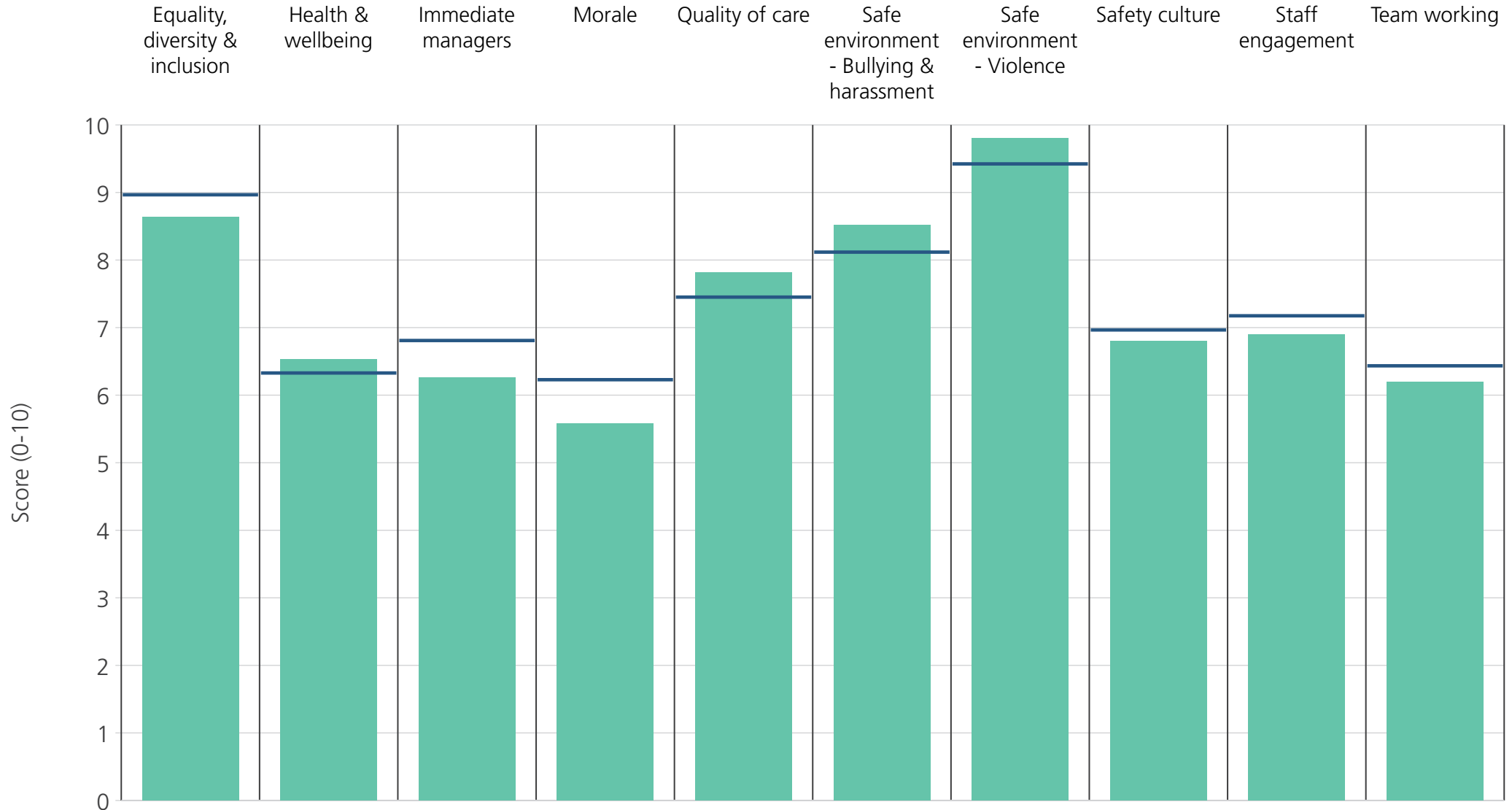
<b>Directorate</b>	8.9	6.0	5.1	5.6	7.6	8.0	9.8	7.2	6.8	5.6
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	66	66	66	66	66	63	66	66	67	68



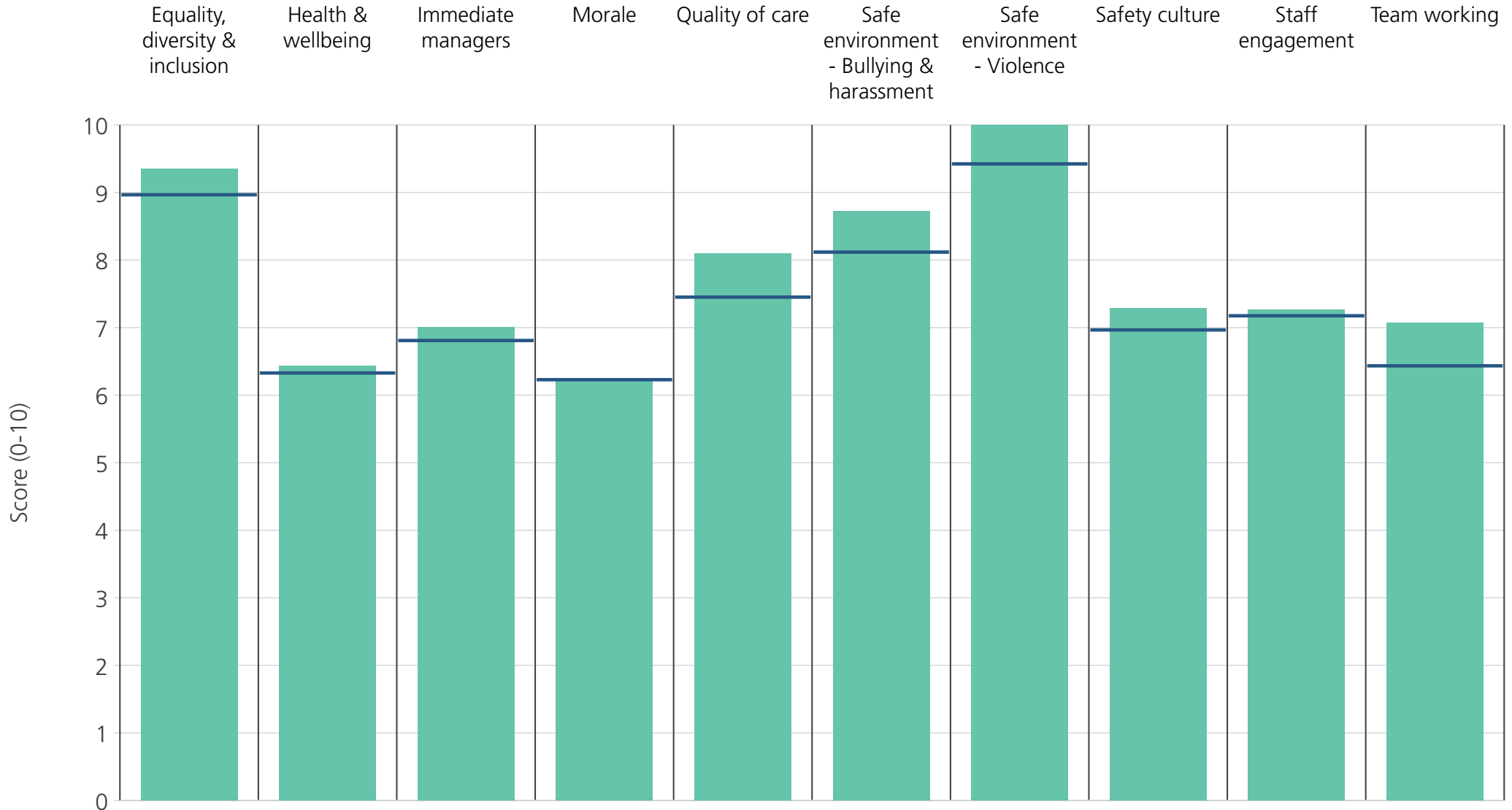
<b>Directorate</b>	9.0	6.4	6.9	6.3	7.4	8.2	9.5	7.0	7.2	6.5
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	3729	3741	3745	3689	3215	3627	3732	3711	3779	3749



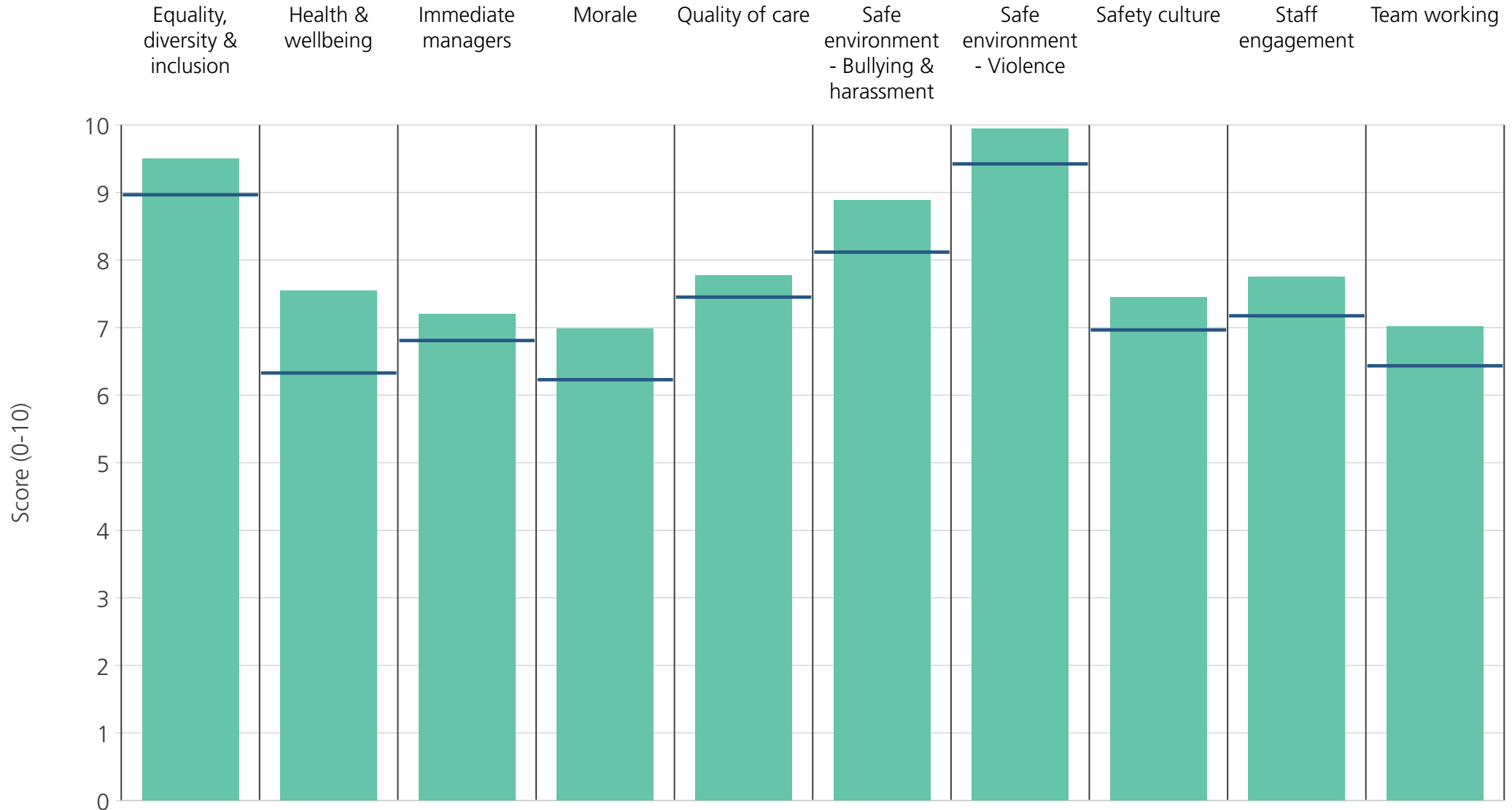
<b>Directorate</b>	9.0	6.5	6.6	6.2	7.6	7.6	9.6	6.9	7.0	6.2
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	172	172	172	170	164	162	171	171	174	171



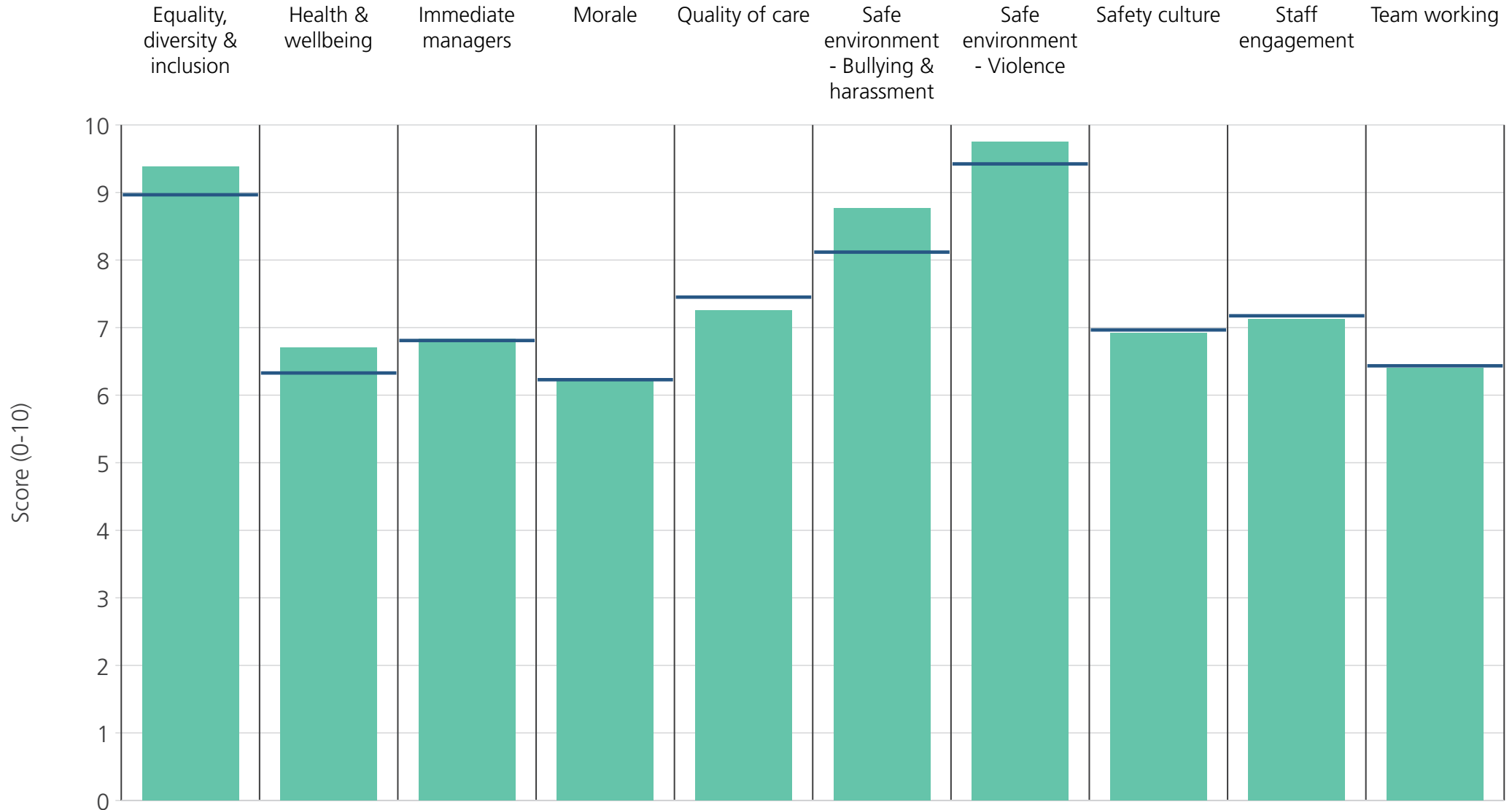
<b>Directorate</b>	8.6	6.5	6.3	5.6	7.8	8.5	9.8	6.8	6.9	6.2
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	66	66	66	65	62	65	66	65	67	66



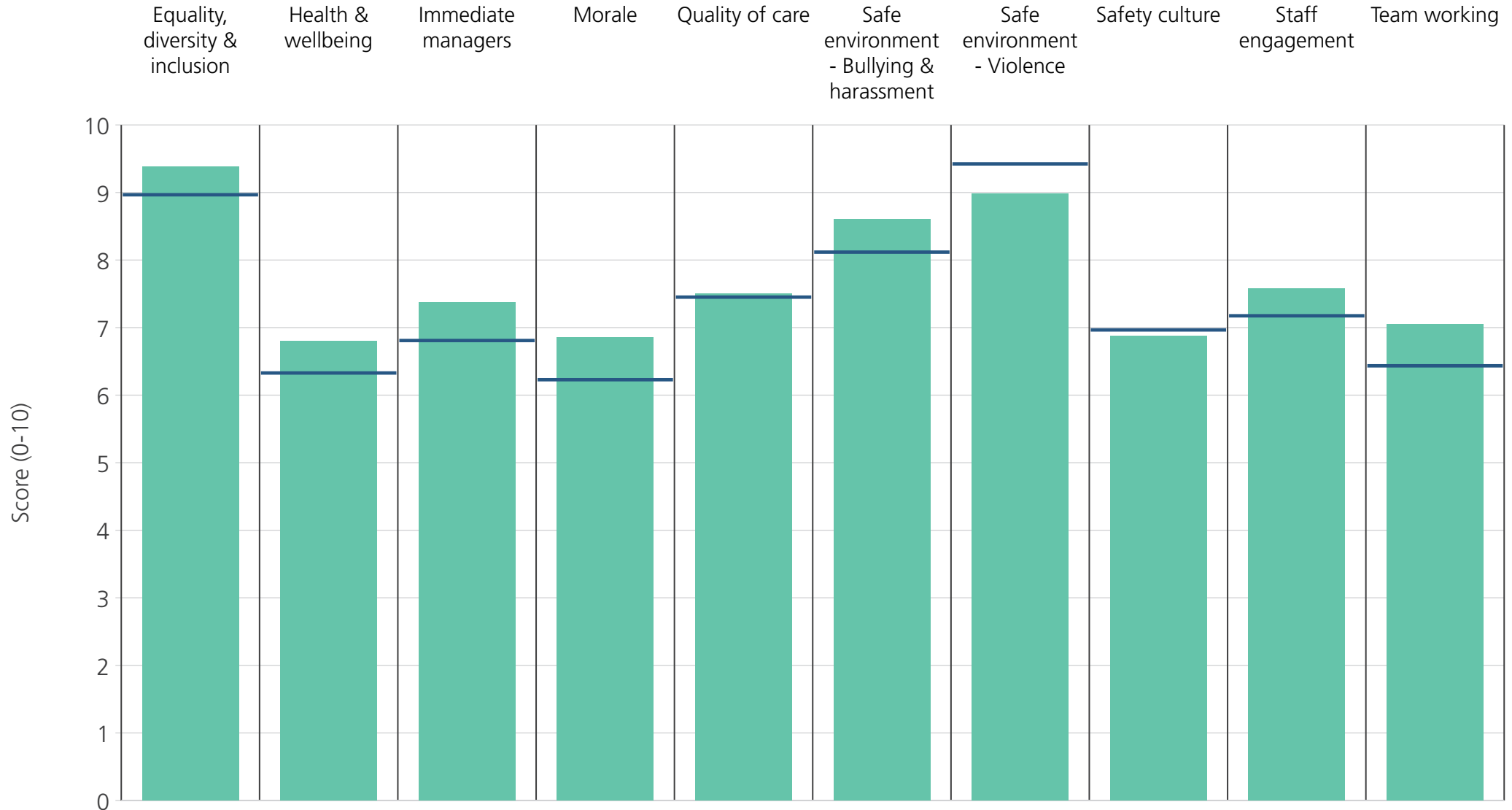
<b>Directorate</b>	9.3	6.4	7.0	6.2	8.1	8.7	10.0	7.3	7.3	7.1
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	55	55	55	55	48	55	55	55	55	55



<b>Directorate</b>	9.5	7.5	7.2	7.0	7.8	8.9	9.9	7.5	7.8	7.0
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	57	57	57	56	45	57	57	57	57	57

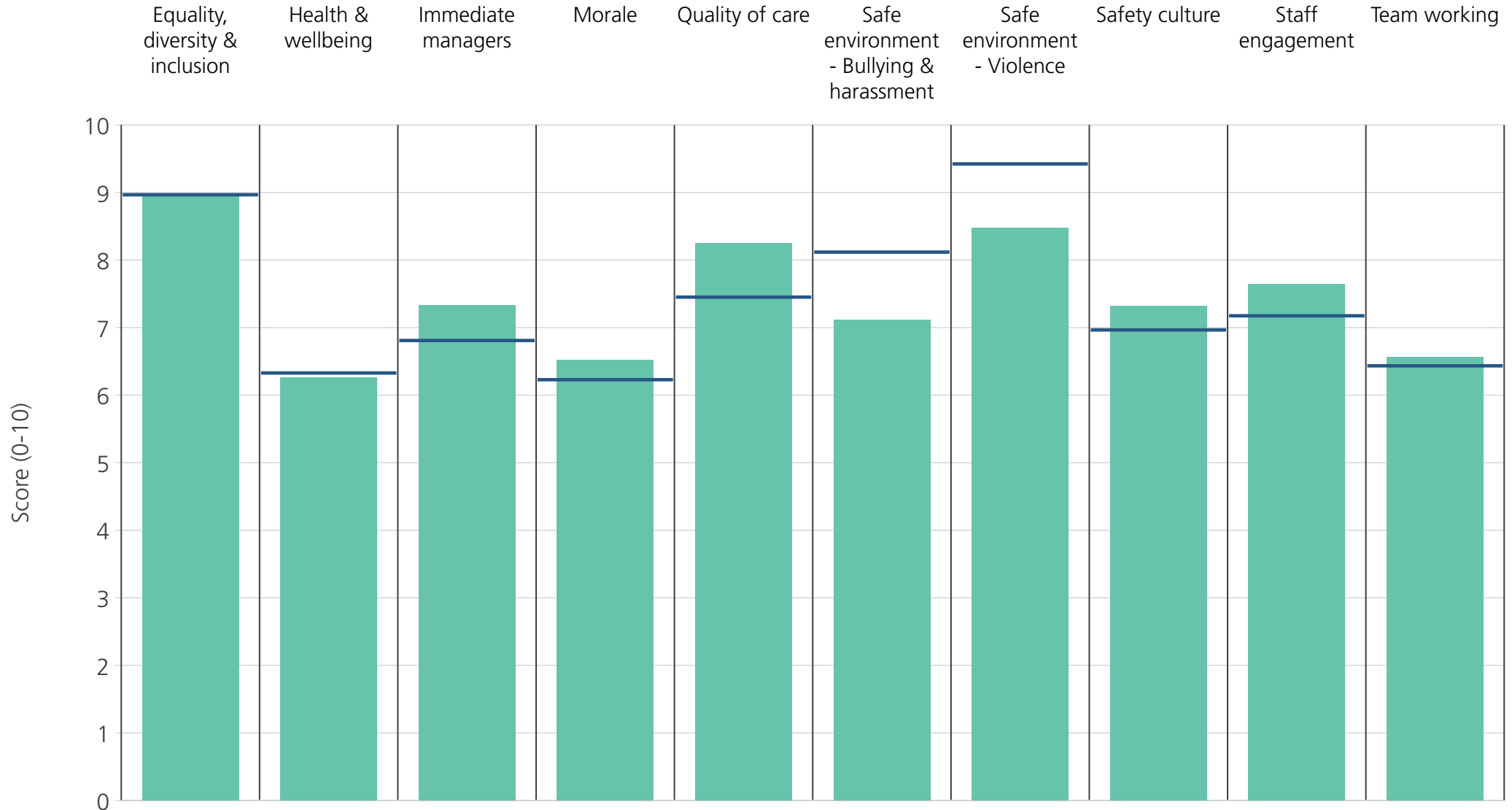


<b>Directorate</b>	9.4	6.7	6.8	6.2	7.3	8.8	9.7	6.9	7.1	6.4
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	160	161	160	159	152	157	159	161	162	156

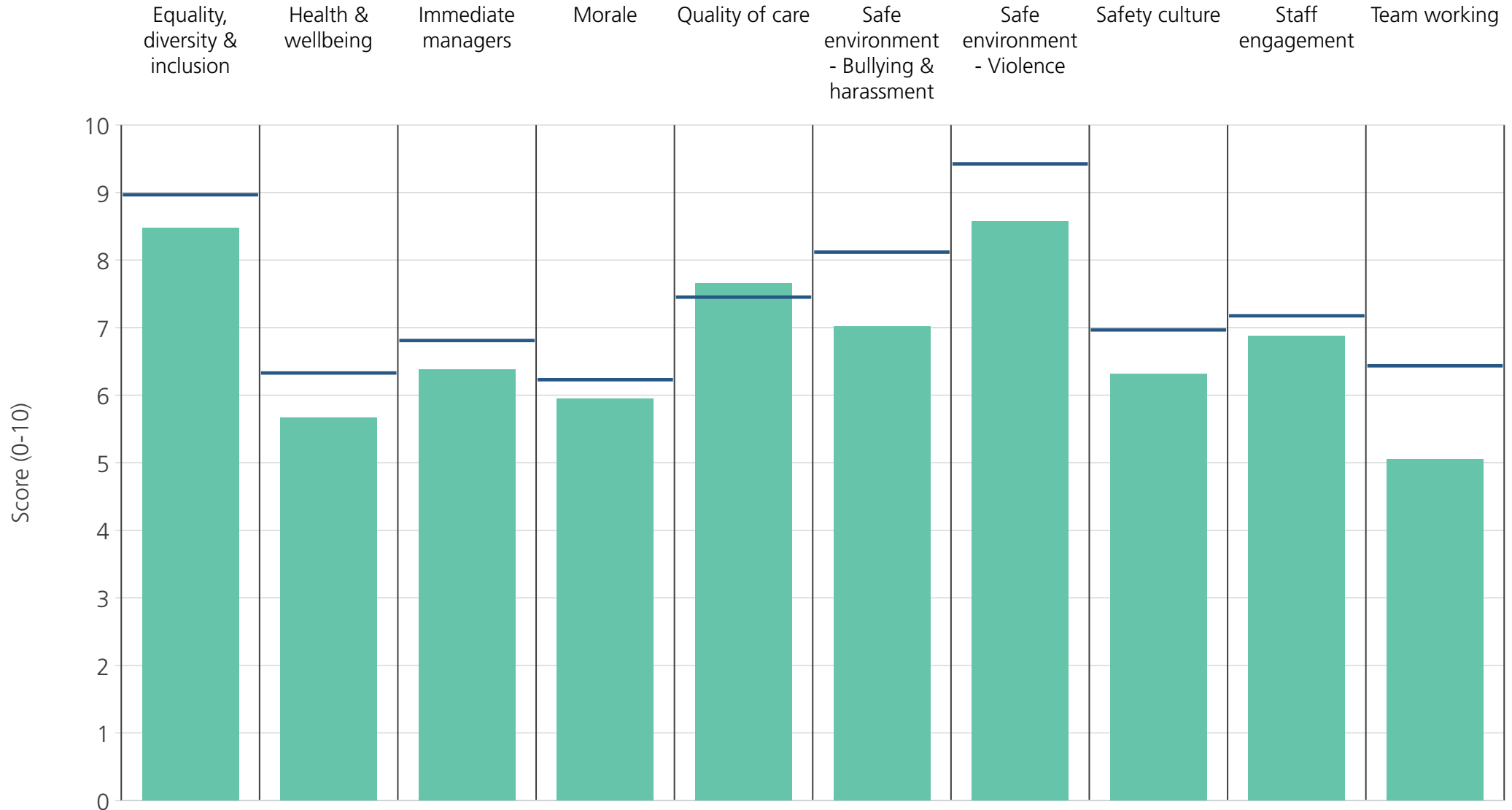


<b>Directorate</b>	9.4	6.8	7.4	6.9	7.5	8.6	9.0	6.9	7.6	7.0
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	79	79	79	78	78	74	79	79	80	80

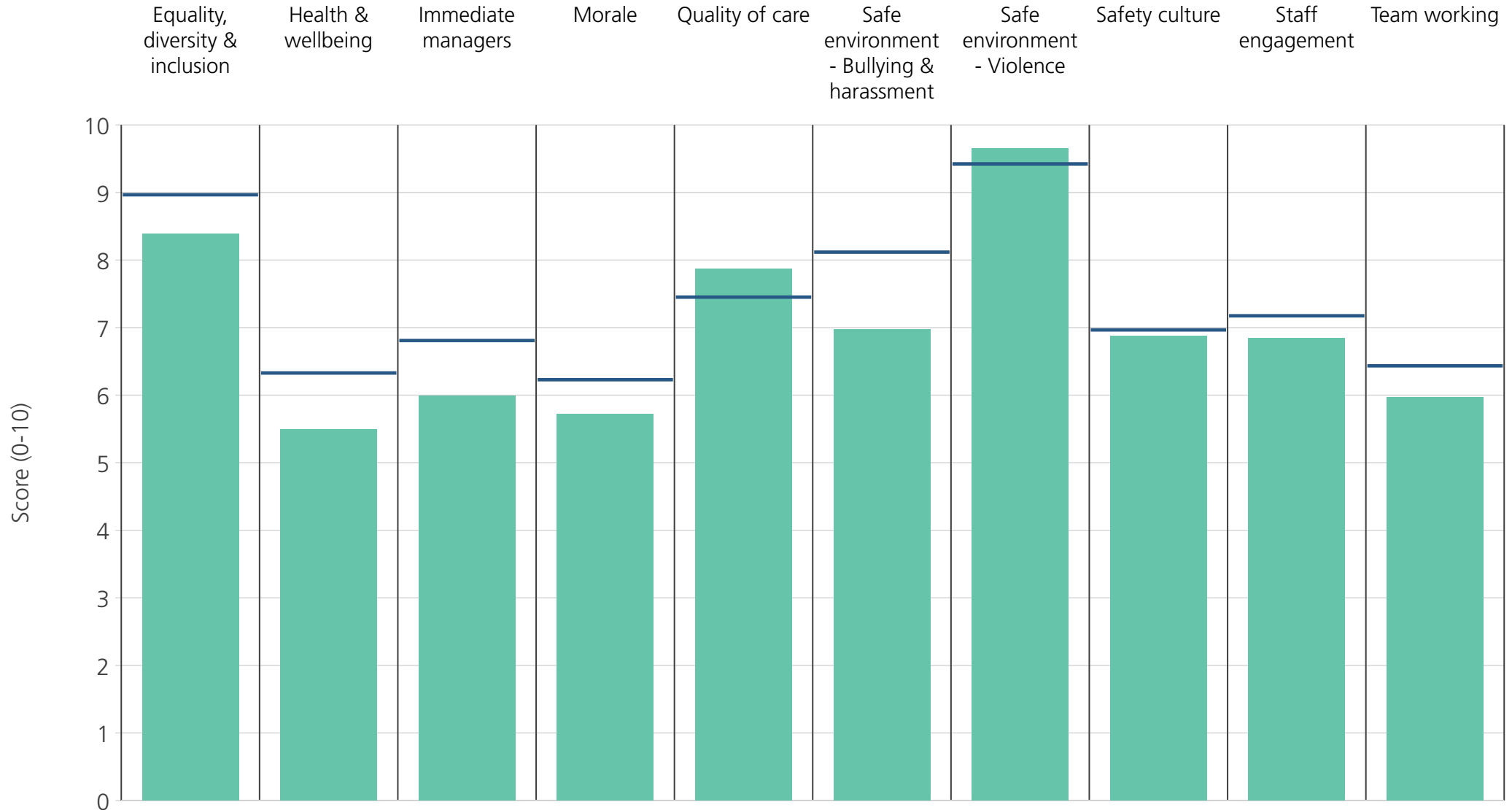




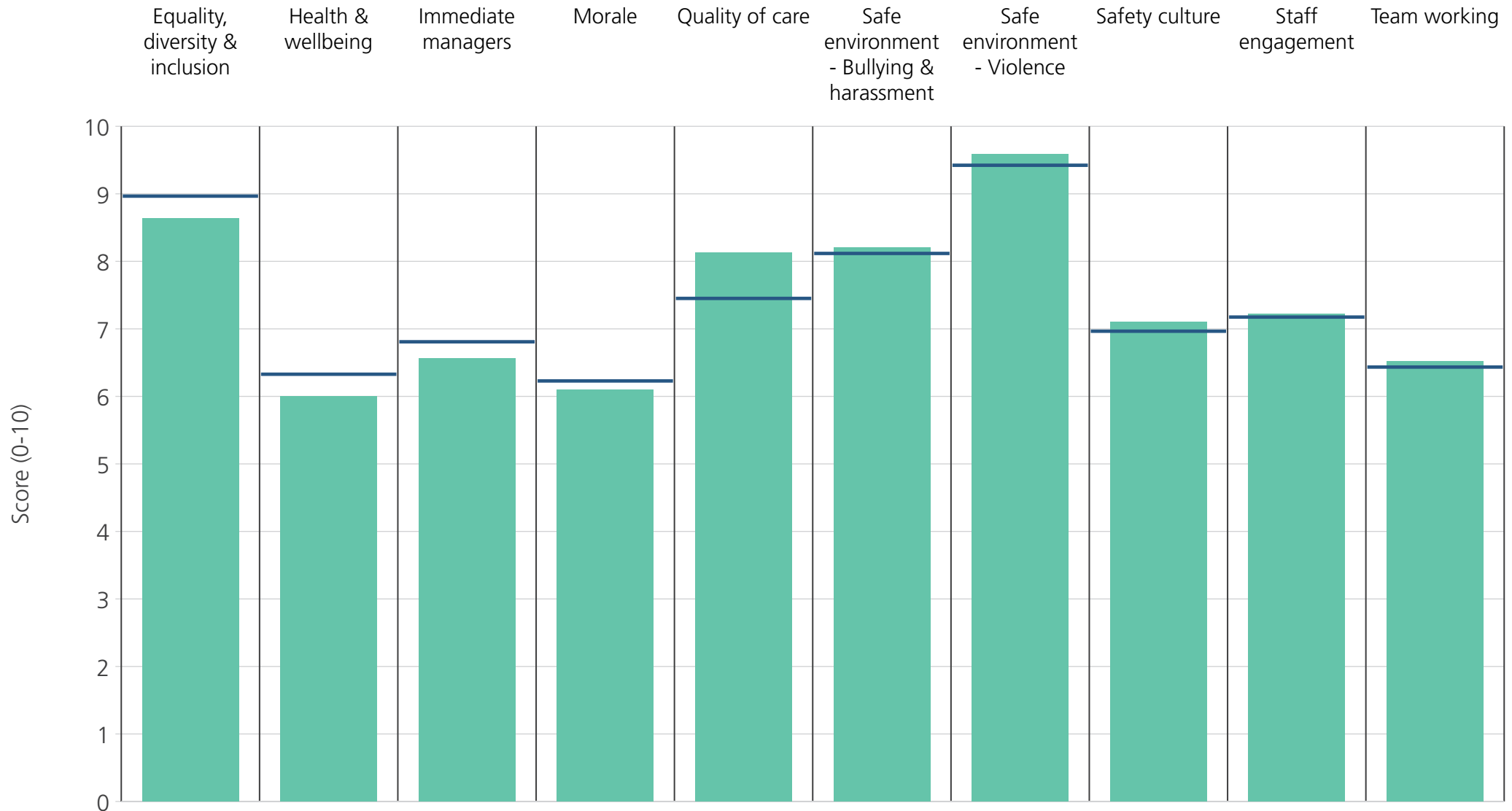
<b>Directorate</b>	9.0	6.3	7.3	6.5	8.2	7.1	8.5	7.3	7.6	6.6
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	47	47	48	44	49	45	46	46	49	48



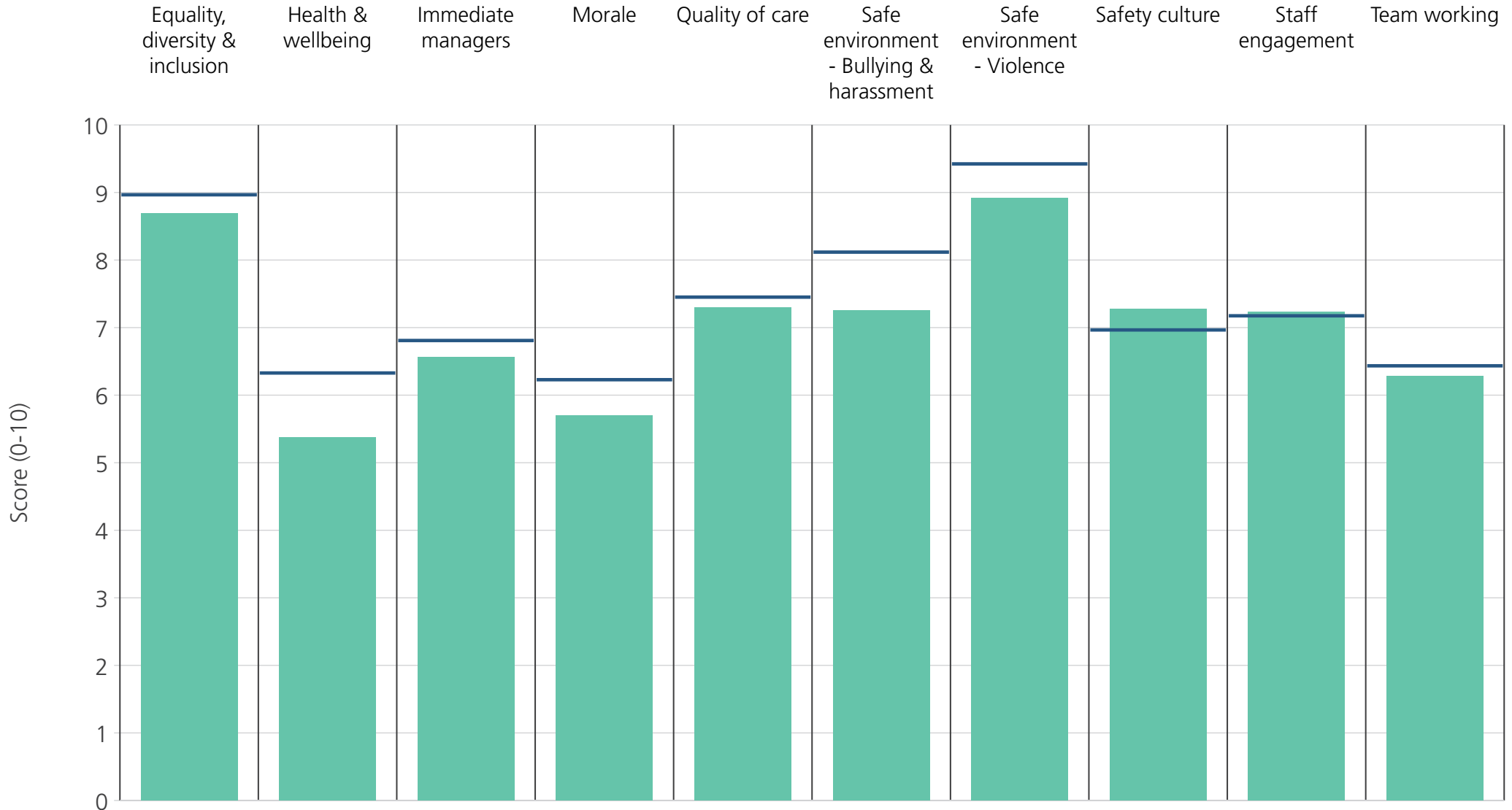
<b>Directorate</b>	8.5	5.7	6.4	5.9	7.7	7.0	8.6	6.3	6.9	5.1
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	49	49	50	48	44	48	49	47	51	48



<b>Directorate</b>	8.4	5.5	6.0	5.7	7.9	7.0	9.7	6.9	6.8	6.0
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	126	126	126	124	124	119	125	126	127	125



<b>Directorate</b>	8.6	6.0	6.6	6.1	8.1	8.2	9.6	7.1	7.2	6.5
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	137	136	137	135	139	134	136	136	140	137



<b>Directorate</b>	8.7	5.4	6.6	5.7	7.3	7.3	8.9	7.3	7.2	6.3
<b>Your org</b>	9.0	6.3	6.8	6.2	7.5	8.1	9.4	7.0	7.2	6.4
<b>Responses</b>	40	40	40	40	40	40	40	40	40	40