

# St George's University Hospitals NHS Foundation Trust

2020 NHS Staff Survey

**Directorate Report**

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This directorate report for St George's University Hospitals NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by St George's University Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

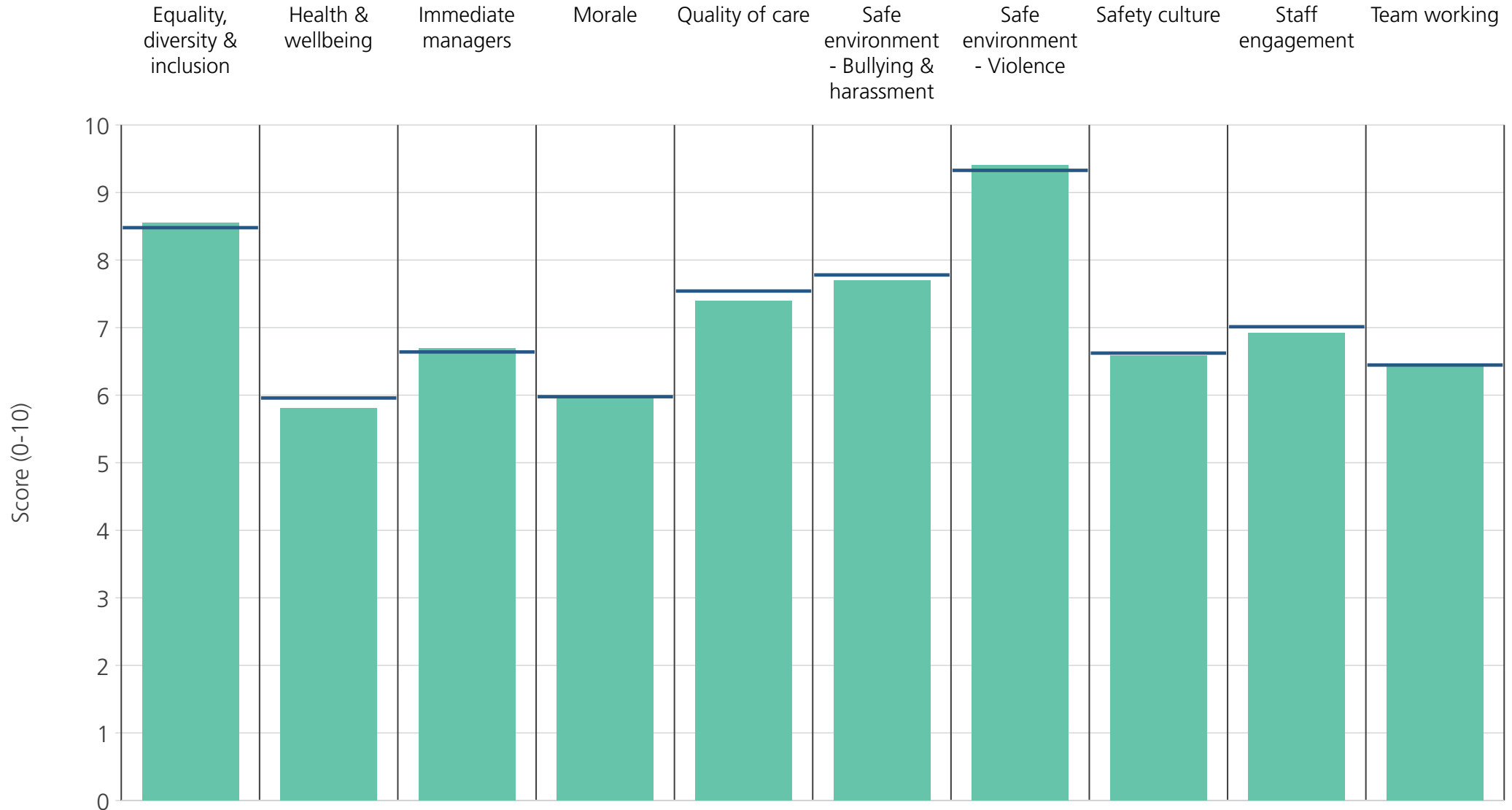
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



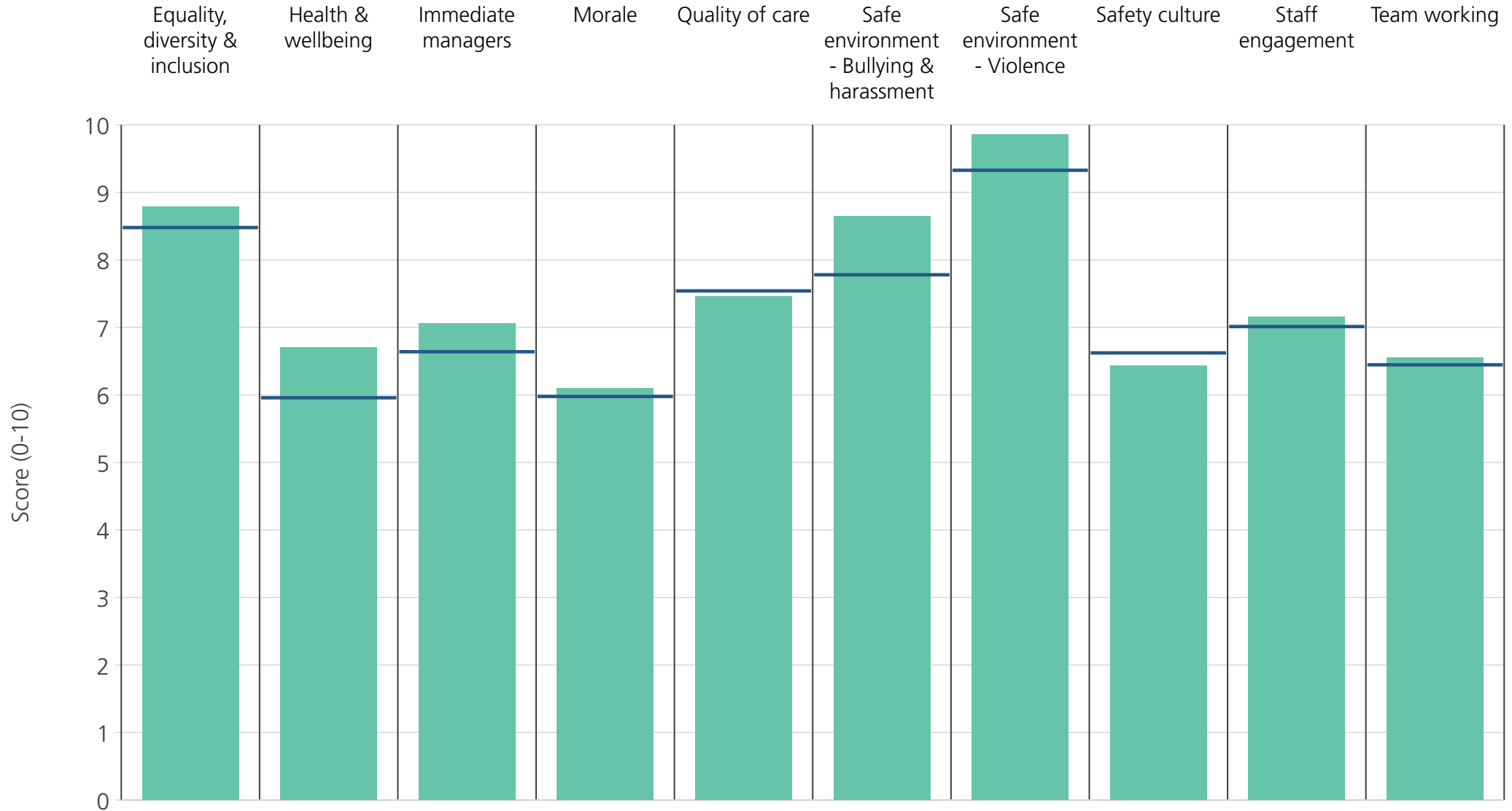
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

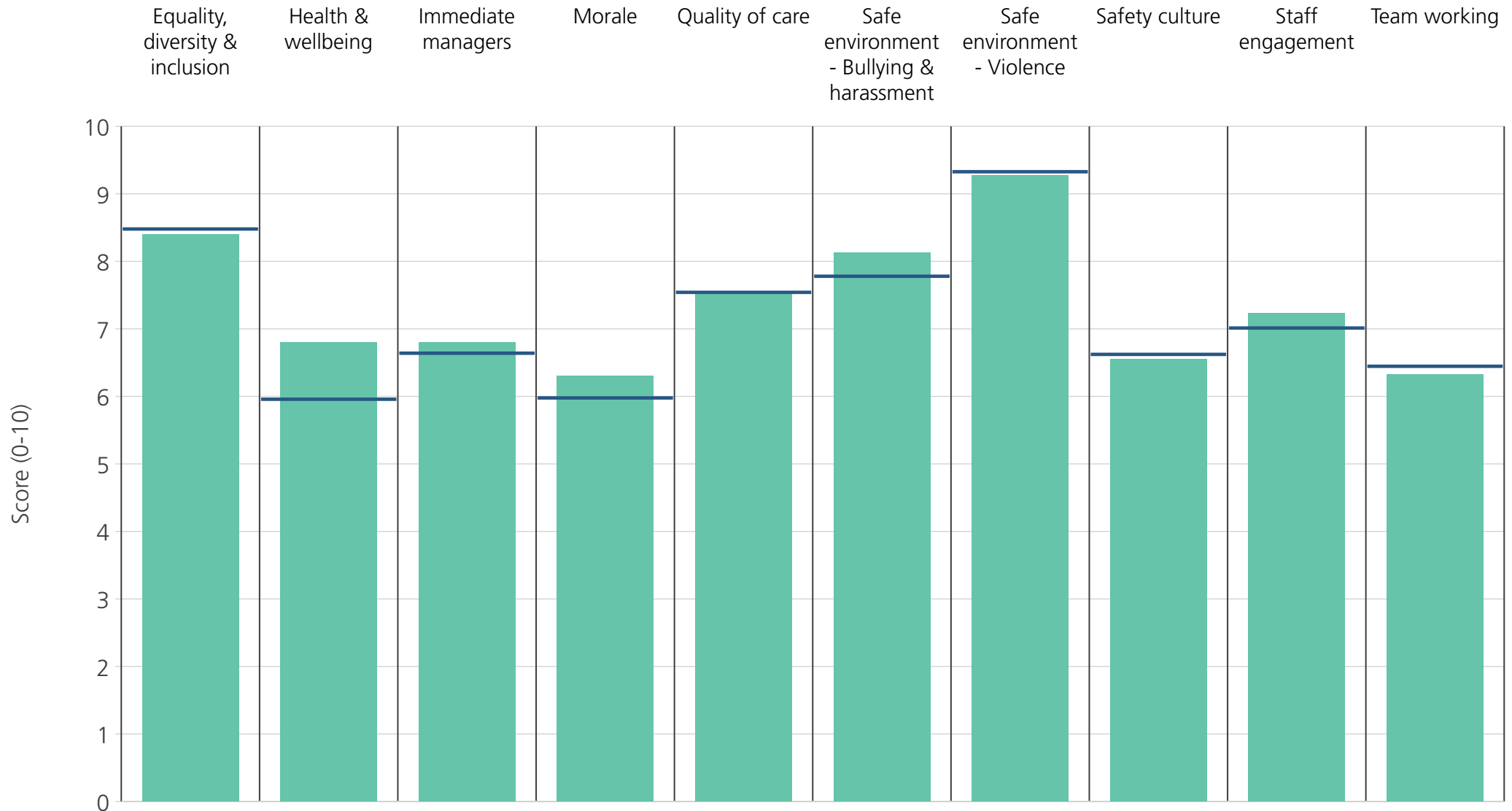
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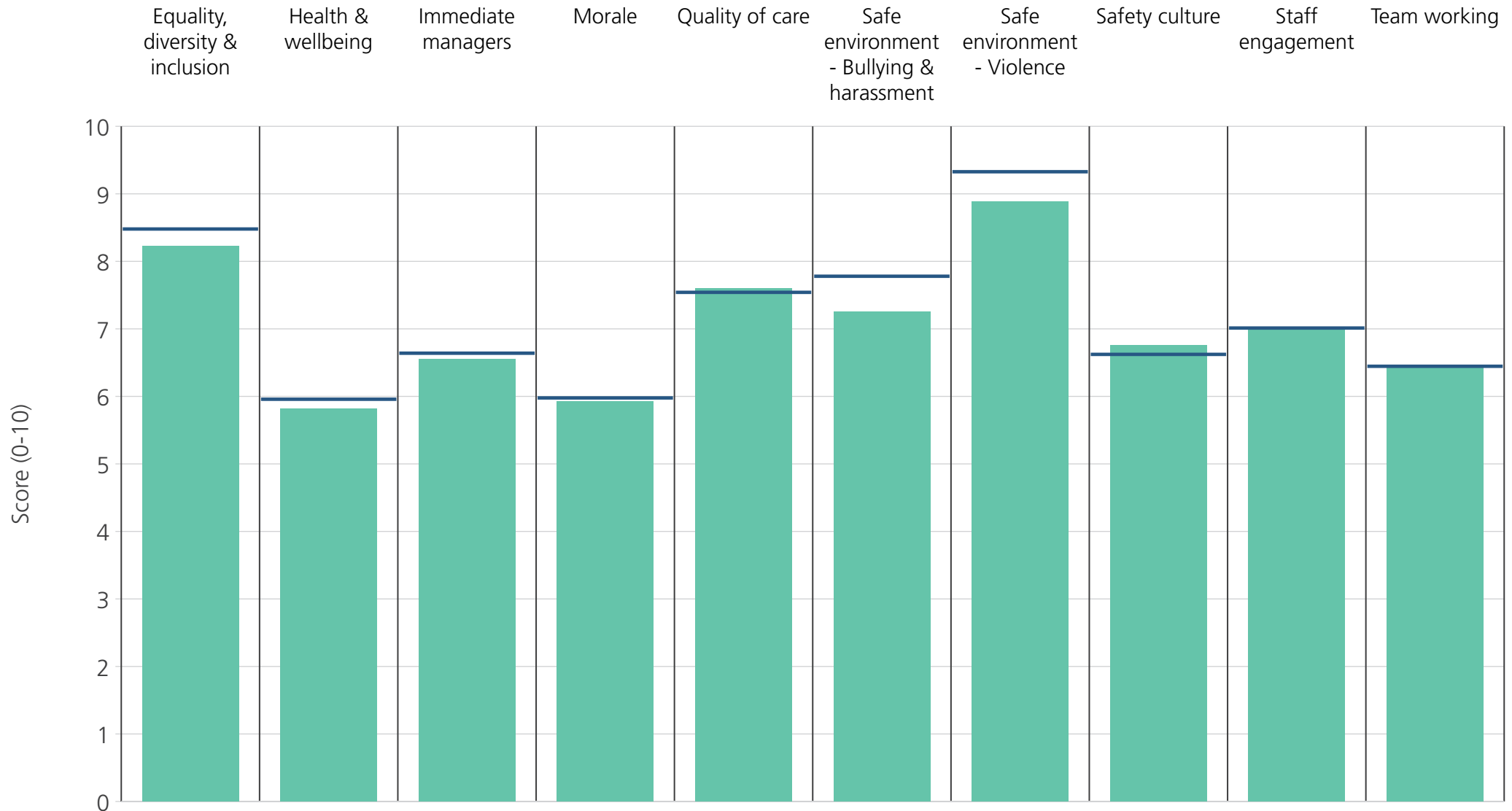
Directorate	8.5	5.8	6.7	6.0	7.4	7.7	9.4	6.6	6.9	6.4
Your org	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
Responses	1809	1817	1821	1798	1753	1764	1812	1807	1830	1811



<b>Directorate</b>	8.8	6.7	7.1	6.1	7.5	8.6	9.9	6.4	7.2	6.5
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	472	476	476	474	296	462	475	473	476	477

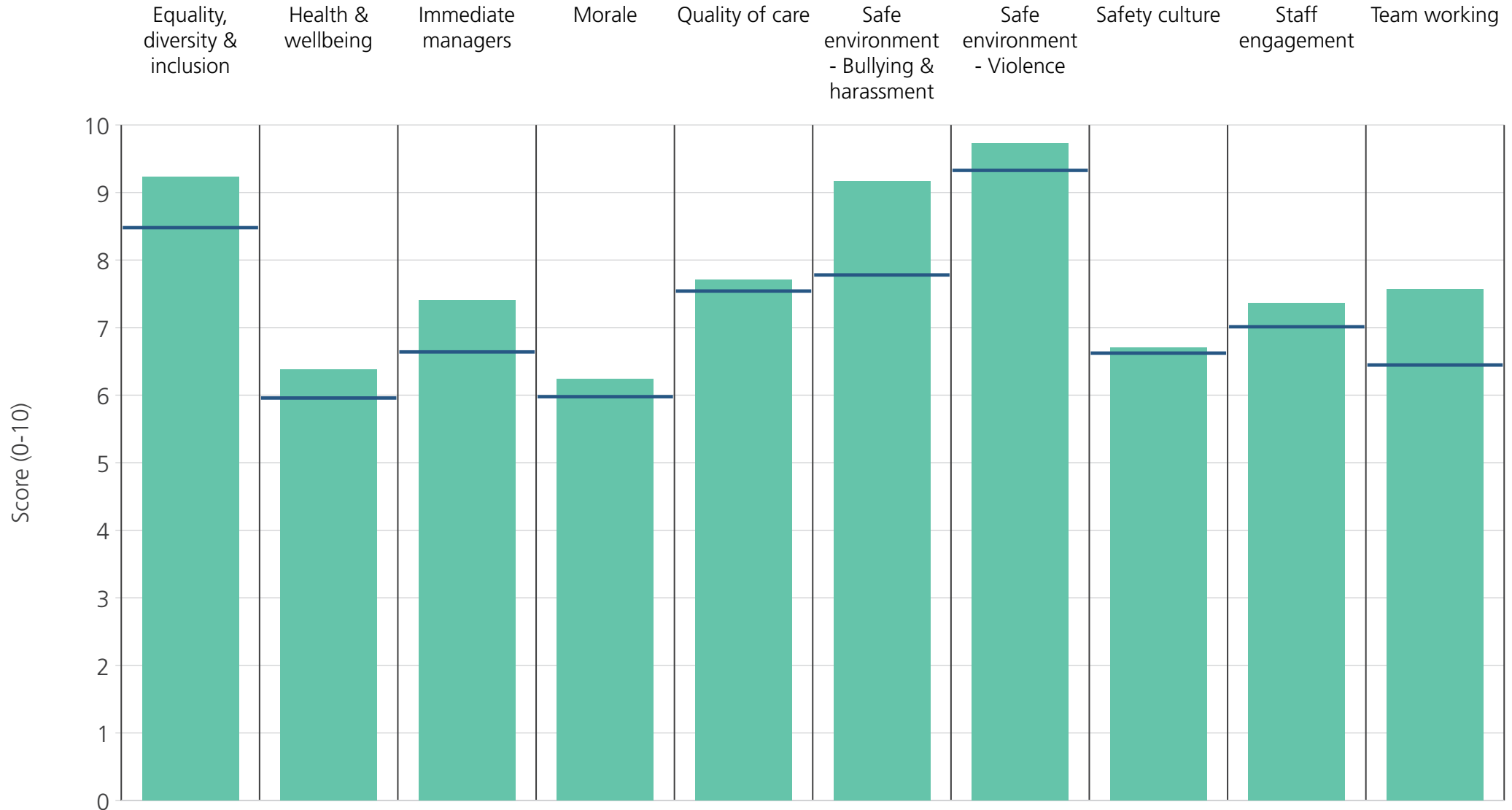


<b>Directorate</b>	8.4	6.8	6.8	6.3	7.6	8.1	9.3	6.5	7.2	6.3
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	184	184	184	182	134	179	184	184	183	182

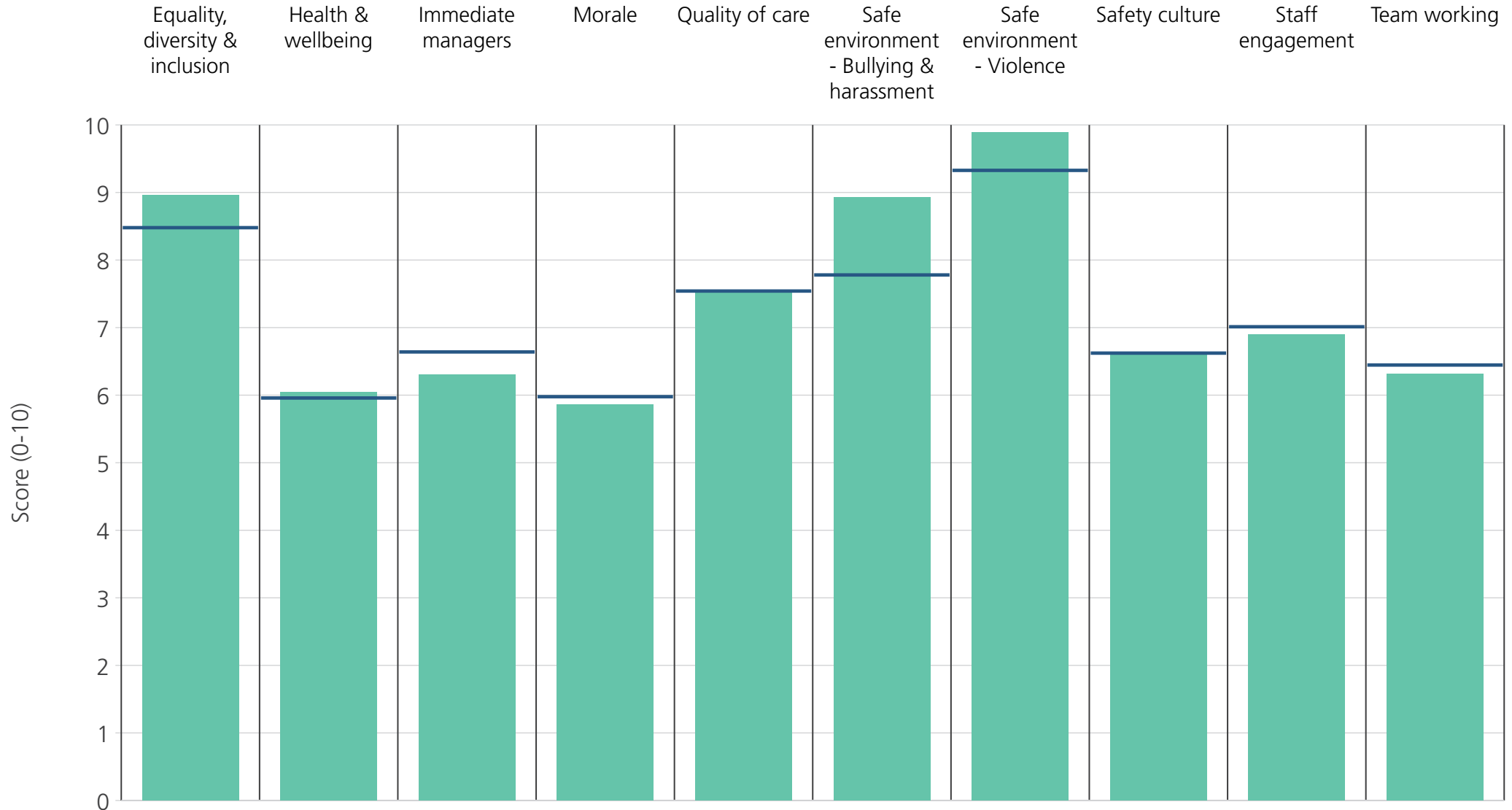


<b>Directorate</b>	8.2	5.8	6.5	5.9	7.6	7.3	8.9	6.8	7.0	6.4
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	1173	1184	1189	1158	1174	1149	1178	1168	1208	1191

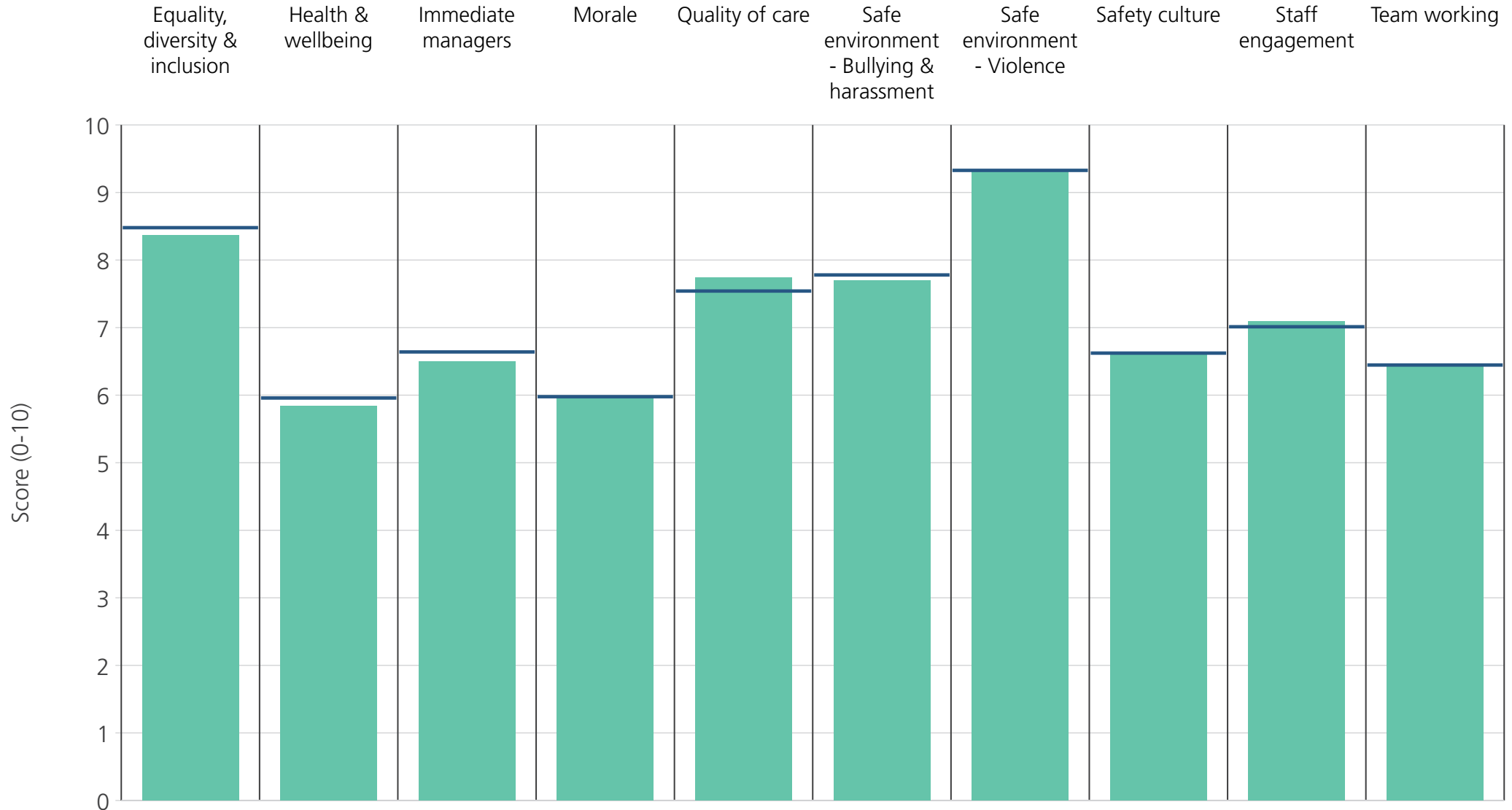




<b>Directorate</b>	9.2	6.4	7.4	6.2	7.7	9.2	9.7	6.7	7.4	7.6
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	37	37	37	37	36	36	37	37	37	36



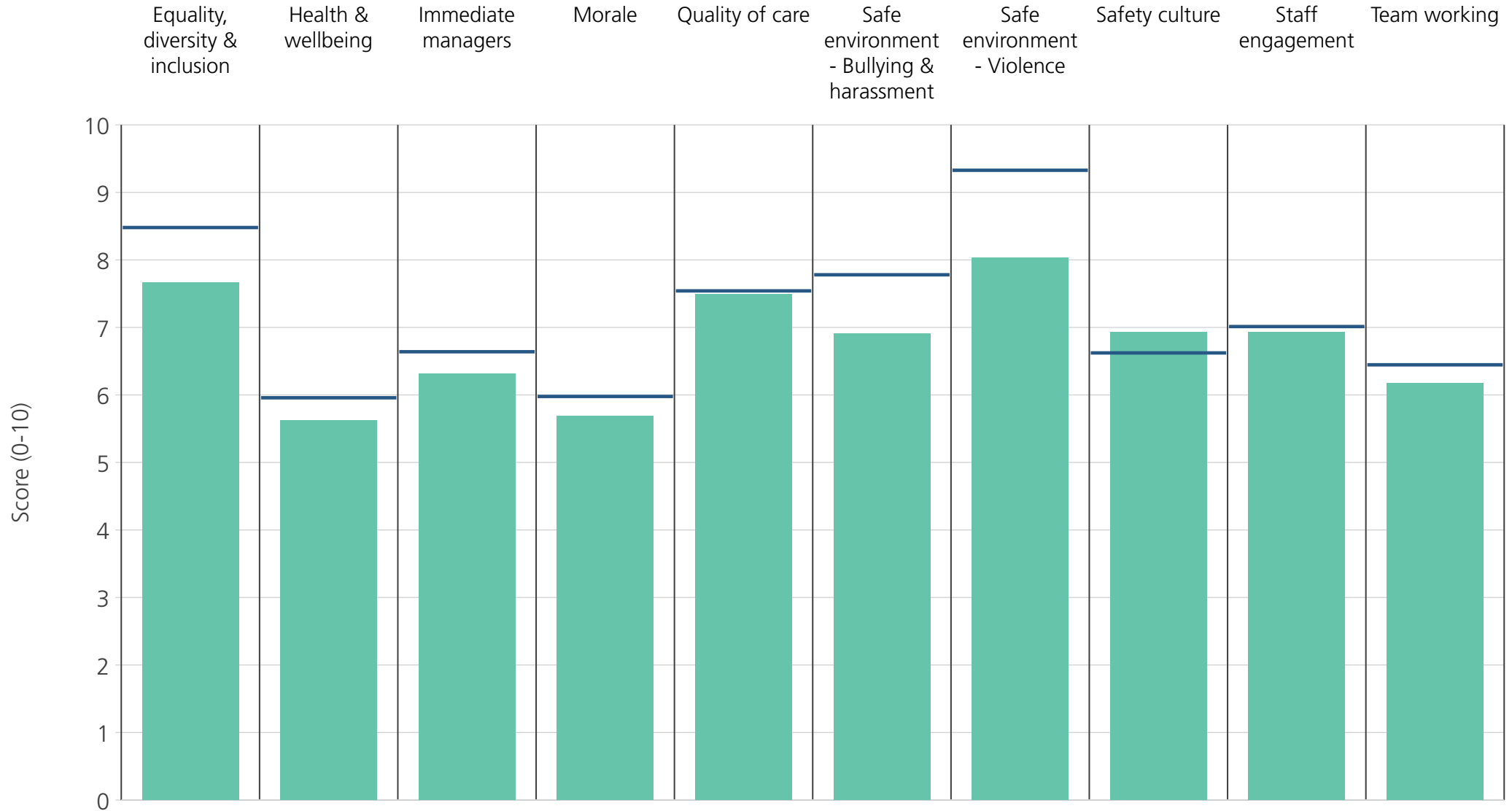
<b>Directorate</b>	9.0	6.0	6.3	5.9	7.5	8.9	9.9	6.6	6.9	6.3
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	276	278	278	274	259	268	276	276	280	275



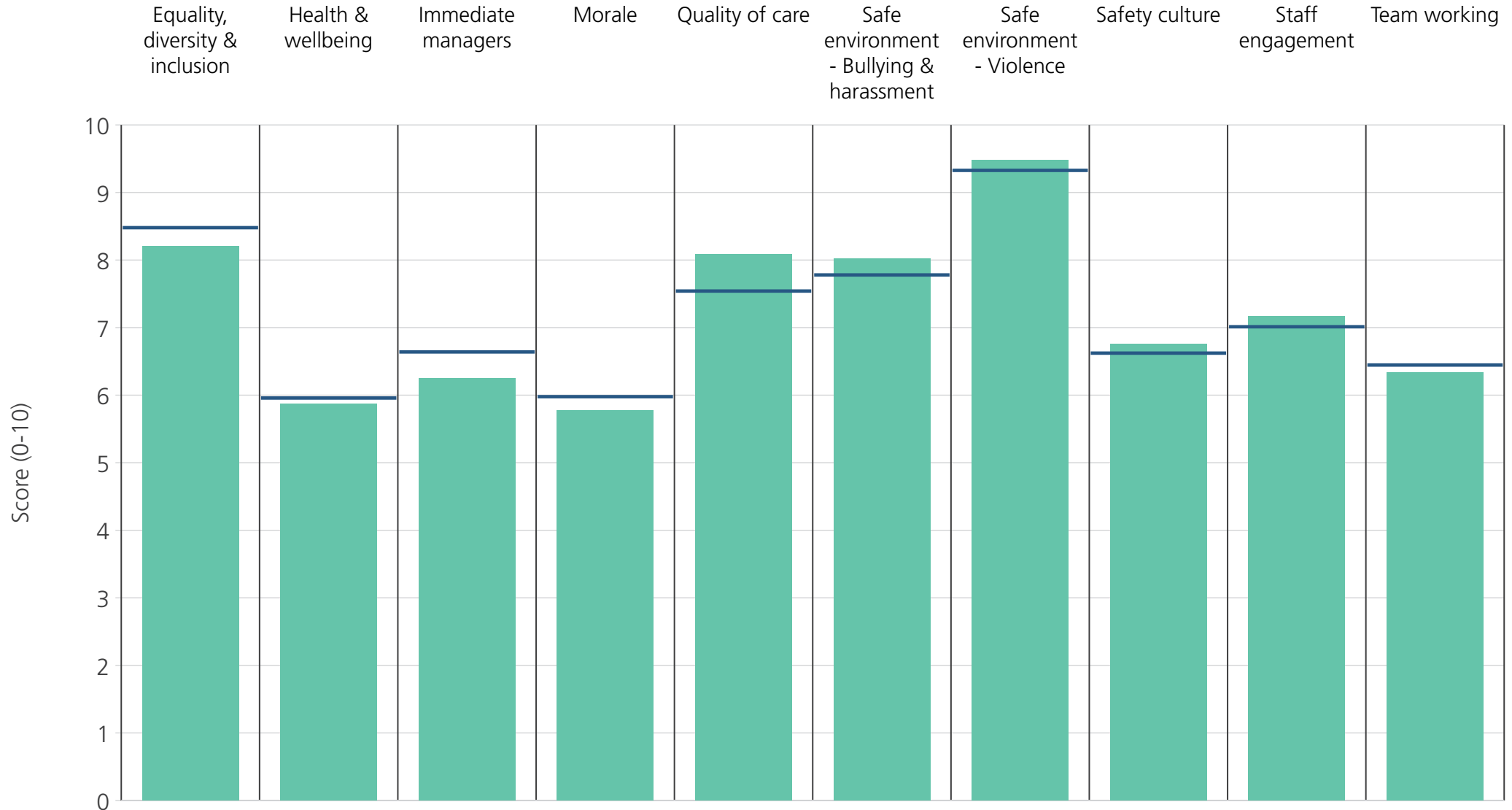
<b>Directorate</b>	8.4	5.8	6.5	6.0	7.7	7.7	9.3	6.6	7.1	6.4
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	970	981	984	960	968	941	976	968	1001	990

# Directorates 2

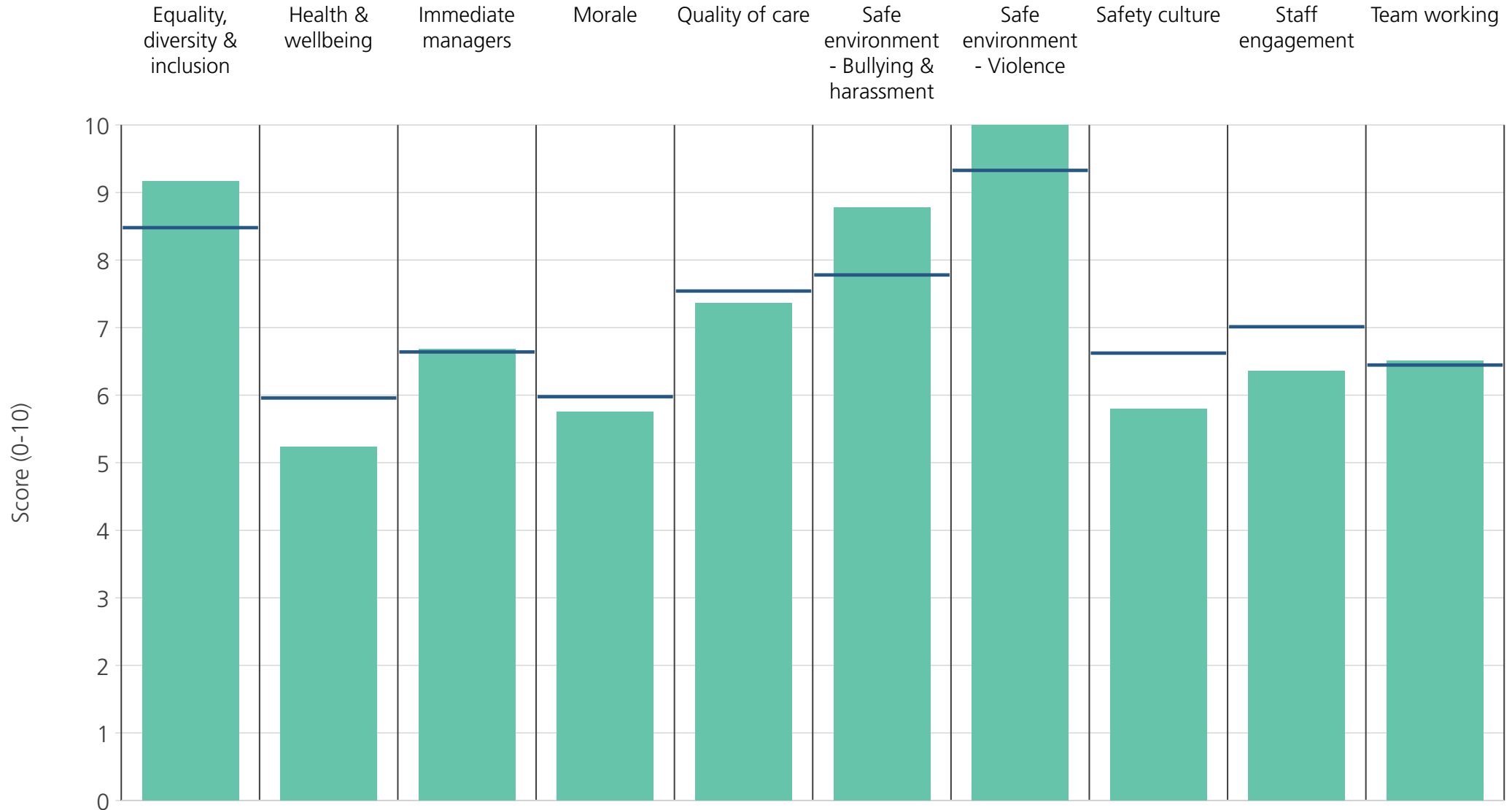
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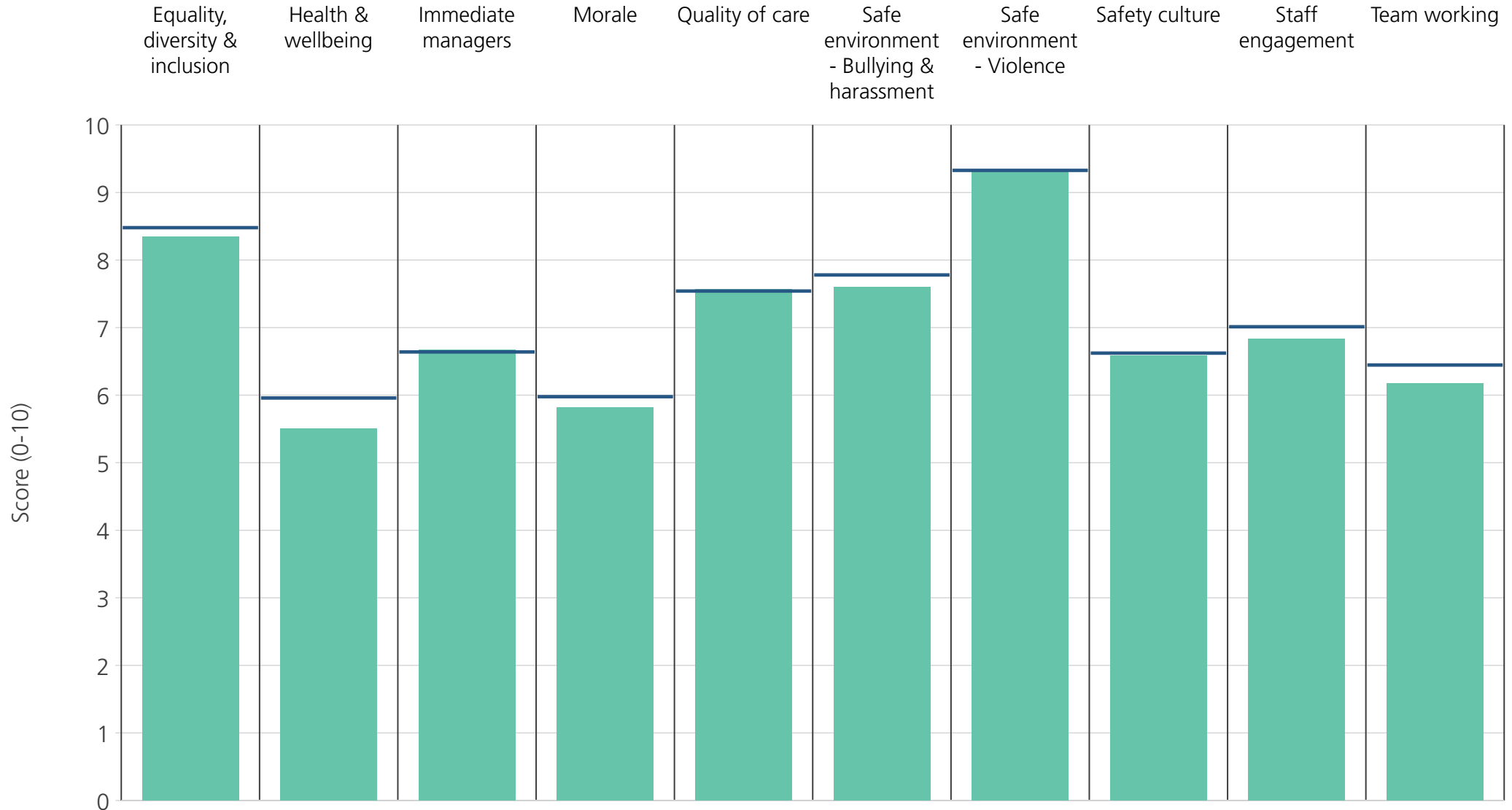
Directorate	7.7	5.6	6.3	5.7	7.5	6.9	8.0	6.9	6.9	6.2
Your org	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
Responses	275	277	279	269	279	272	275	271	286	282



<b>Directorate</b>	8.2	5.9	6.3	5.8	8.1	8.0	9.5	6.8	7.2	6.3
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	308	314	316	305	310	304	311	309	319	314

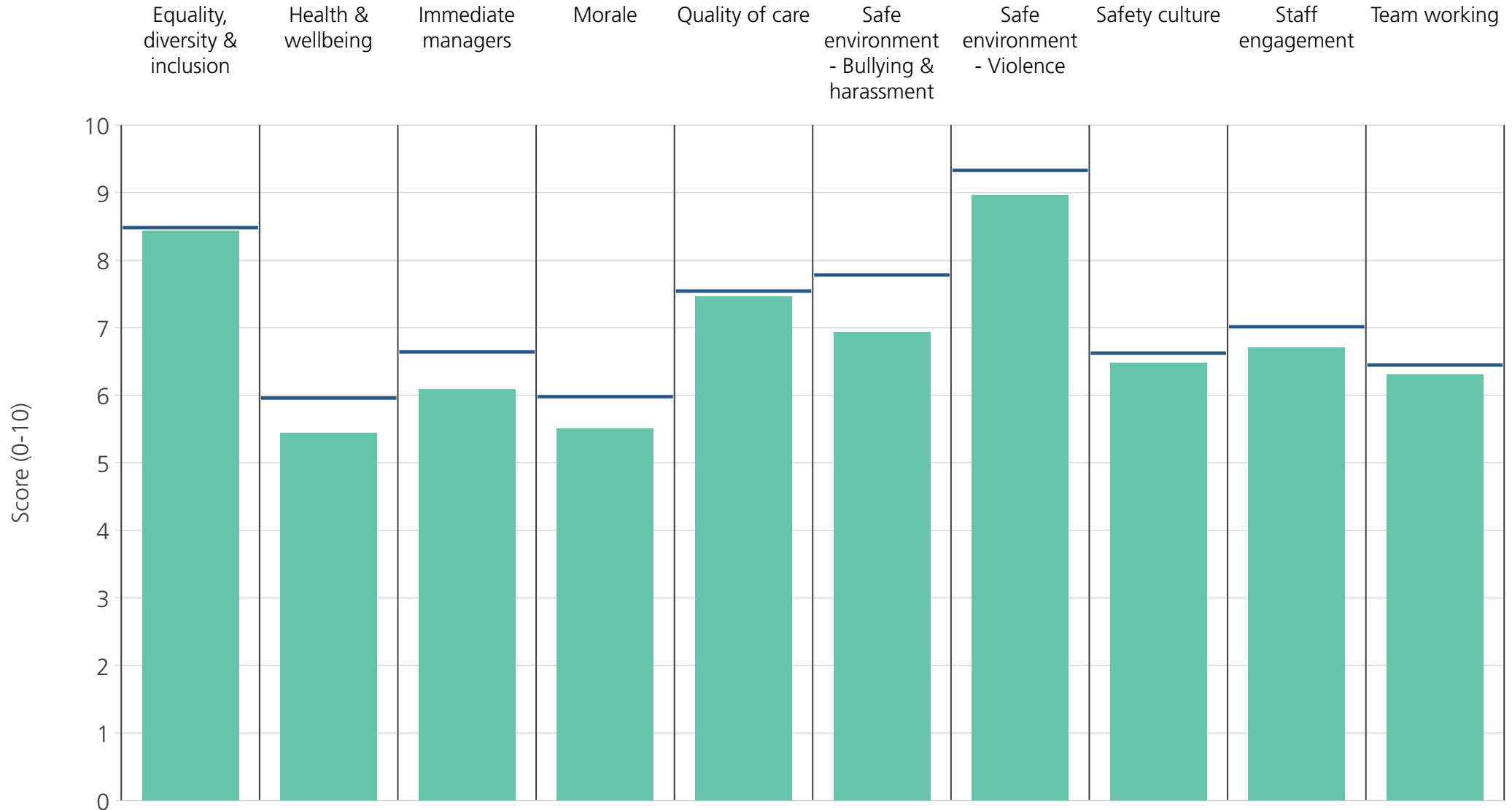


<b>Directorate</b>	9.2	5.2	6.7	5.8	7.4	8.8	10.0	5.8	6.4	6.5
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	19	19	19	19	18	19	19	19	20	19

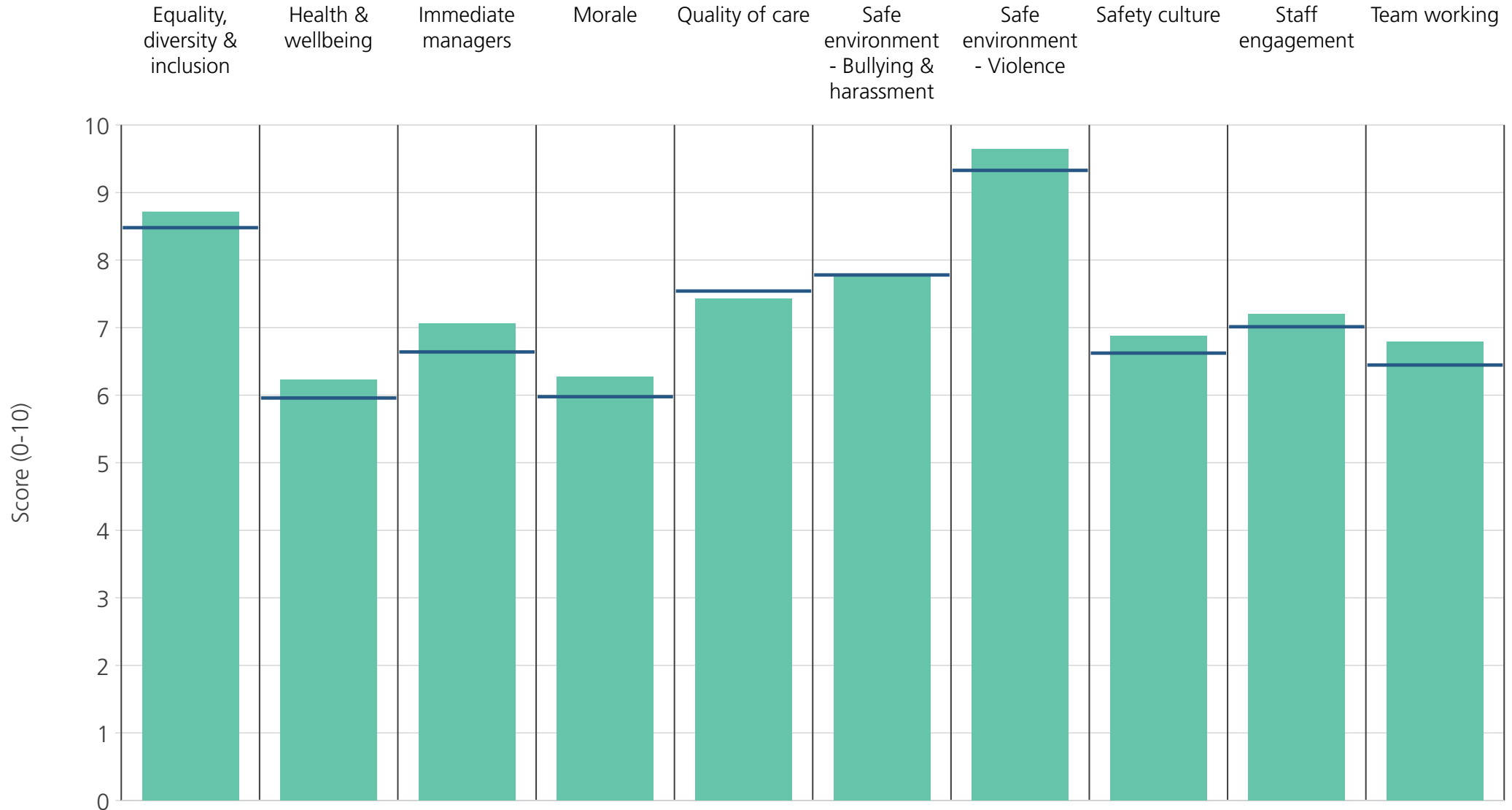


<b>Directorate</b>	8.3	5.5	6.7	5.8	7.6	7.6	9.3	6.6	6.8	6.2
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	153	153	153	152	148	147	153	152	157	153

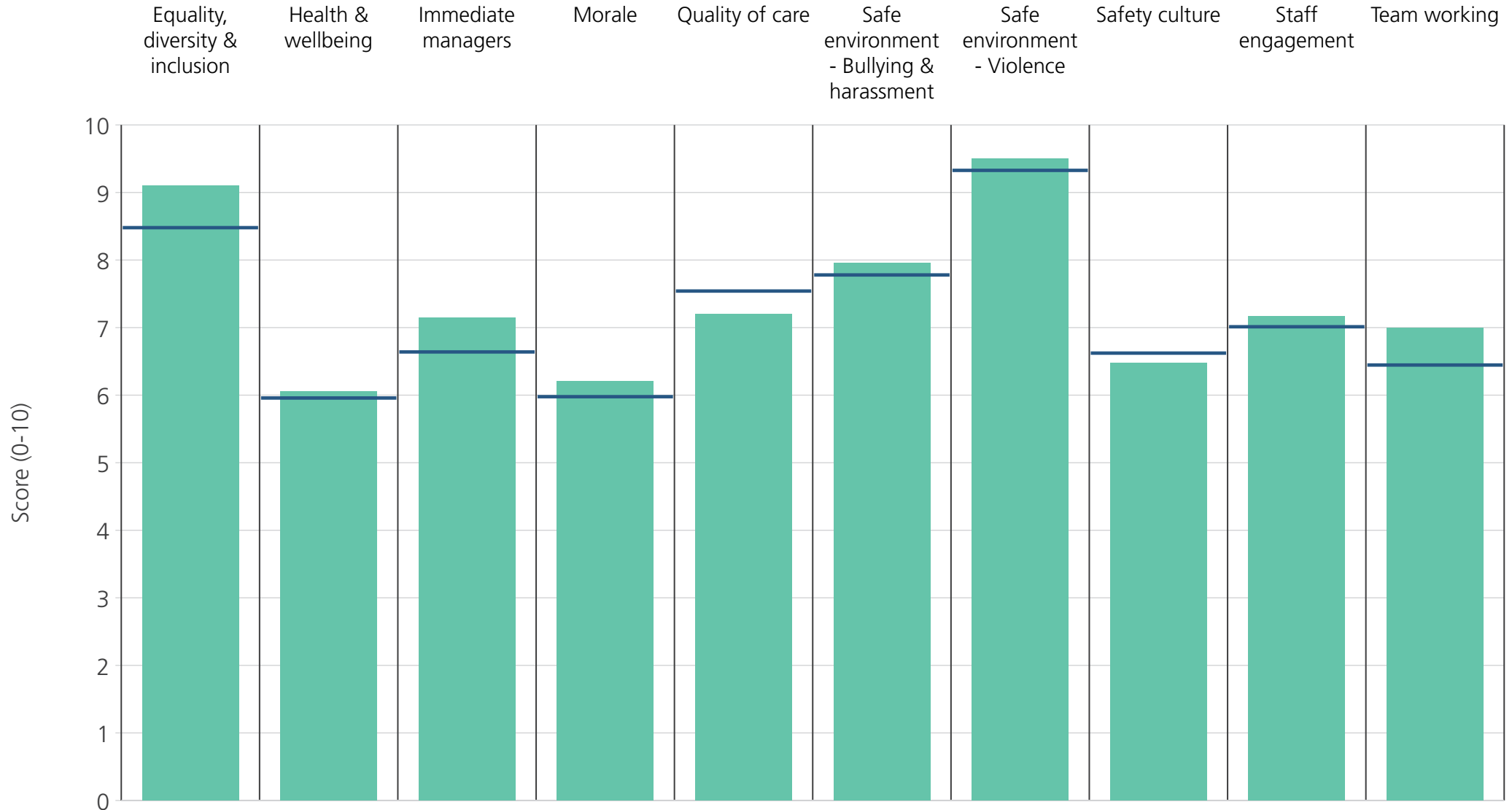




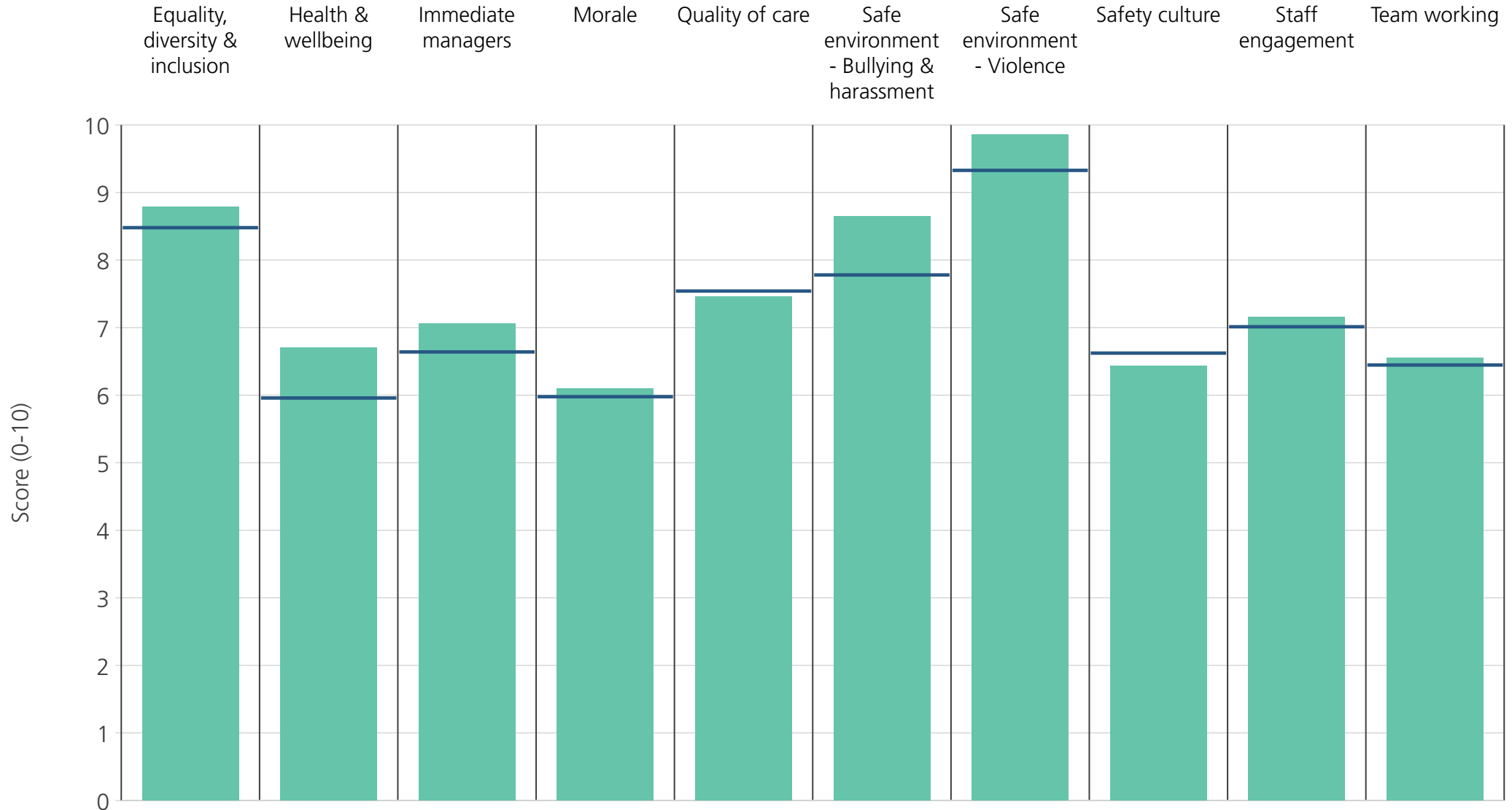
<b>Directorate</b>	8.4	5.4	6.1	5.5	7.5	6.9	9.0	6.5	6.7	6.3
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	114	117	118	114	113	116	116	115	118	117



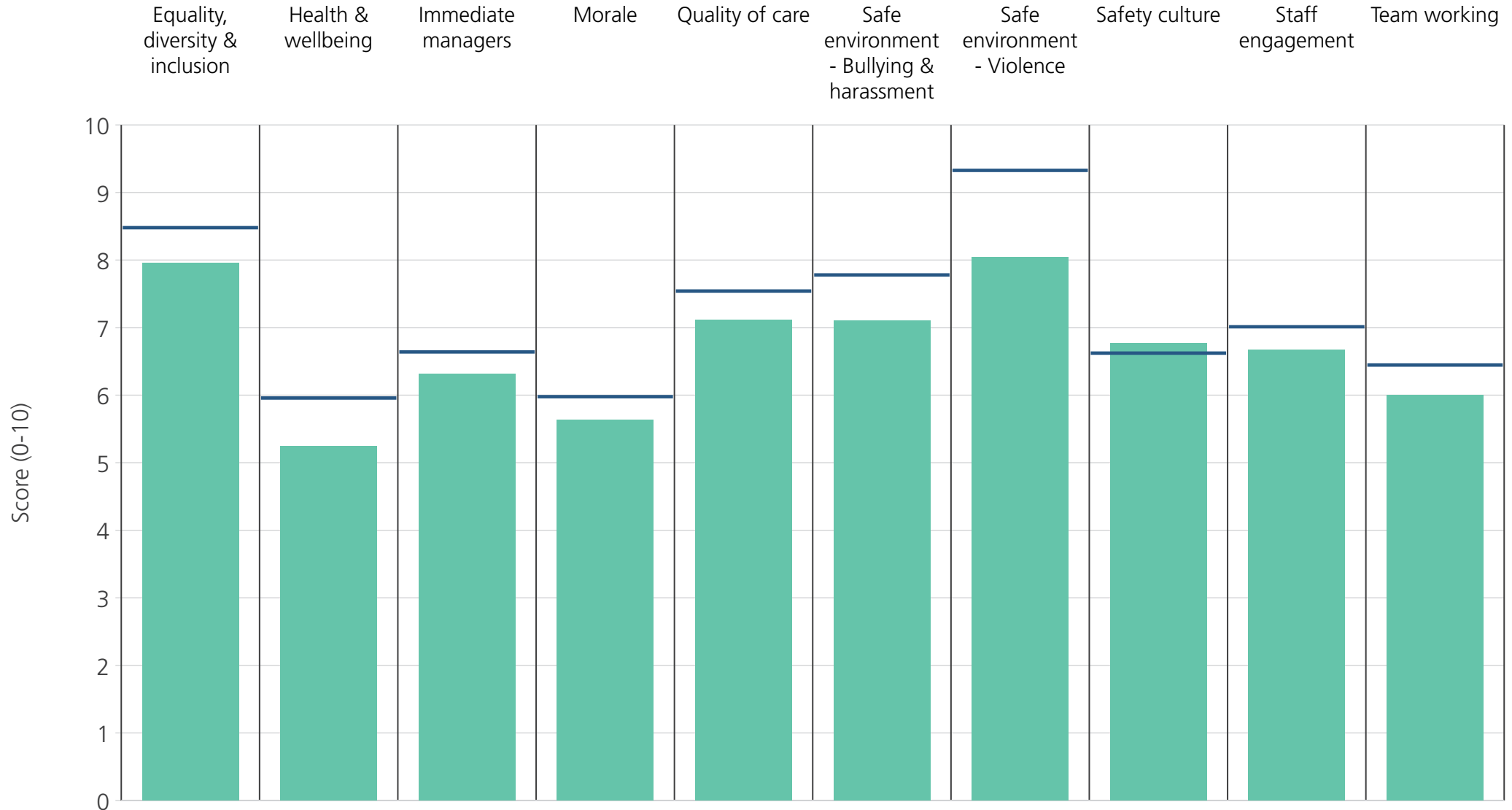
<b>Directorate</b>	8.7	6.2	7.1	6.3	7.4	7.8	9.6	6.9	7.2	6.8
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	441	444	444	440	429	430	444	441	449	441



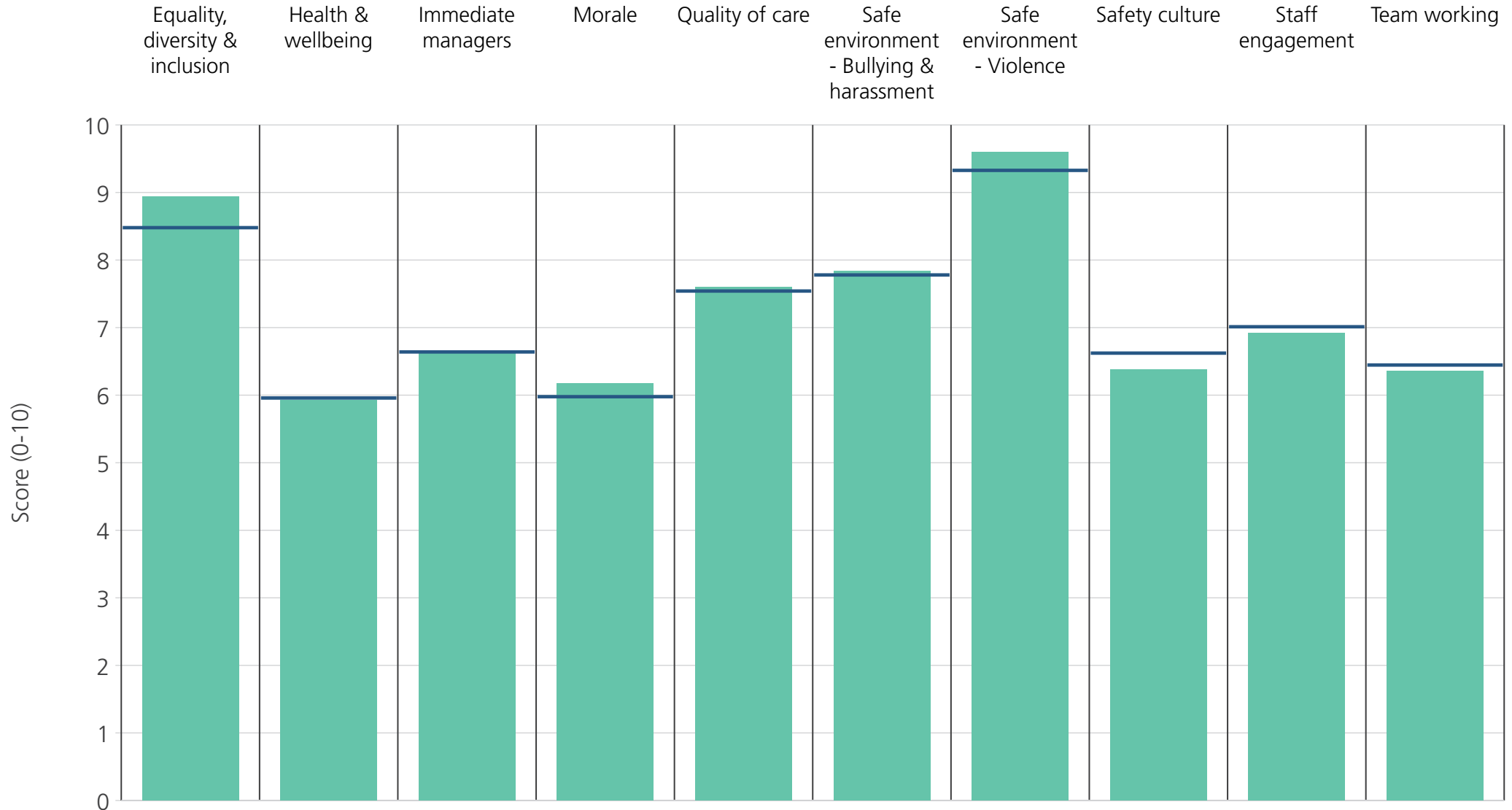
<b>Directorate</b>	9.1	6.1	7.1	6.2	7.2	8.0	9.5	6.5	7.2	7.0
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	316	316	318	314	314	306	315	315	319	313



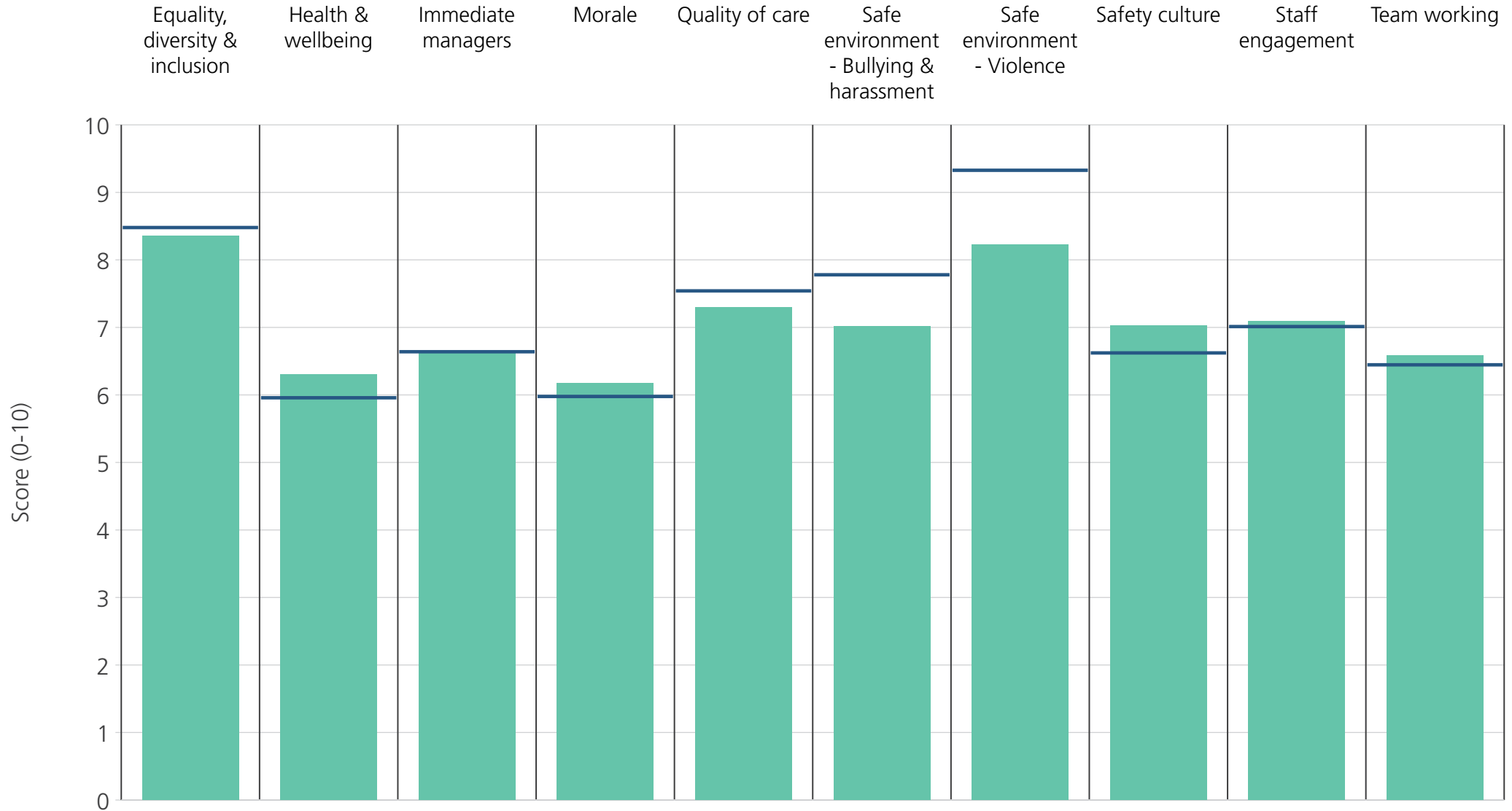
<b>Directorate</b>	8.8	6.7	7.1	6.1	7.5	8.6	9.9	6.4	7.2	6.5
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	472	476	476	474	296	462	475	473	476	477



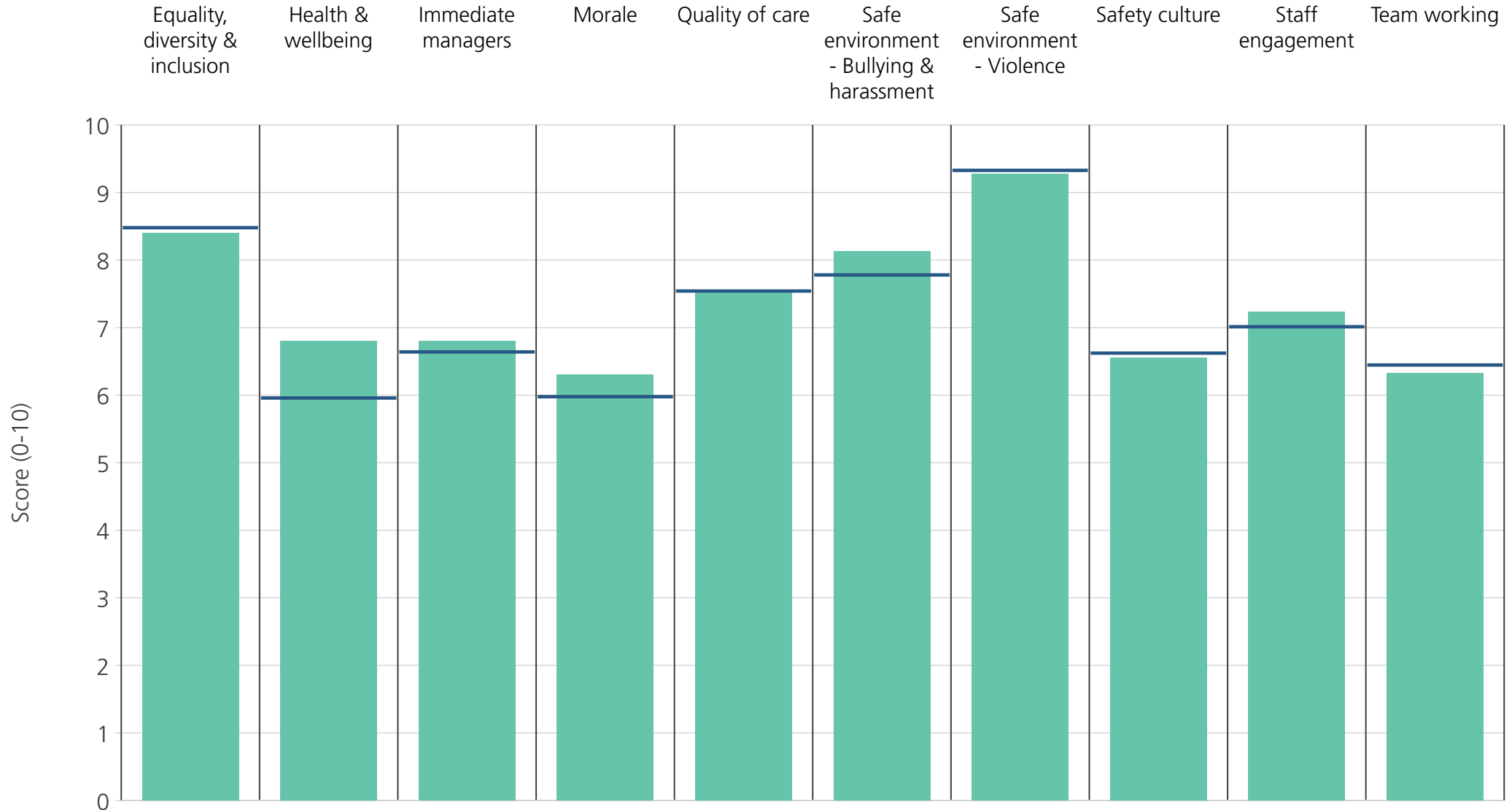
<b>Directorate</b>	8.0	5.2	6.3	5.6	7.1	7.1	8.0	6.8	6.7	6.0
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	204	206	207	202	203	199	203	205	208	208



<b>Directorate</b>	8.9	5.9	6.6	6.2	7.6	7.8	9.6	6.4	6.9	6.4
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	233	236	236	232	226	231	235	232	236	234

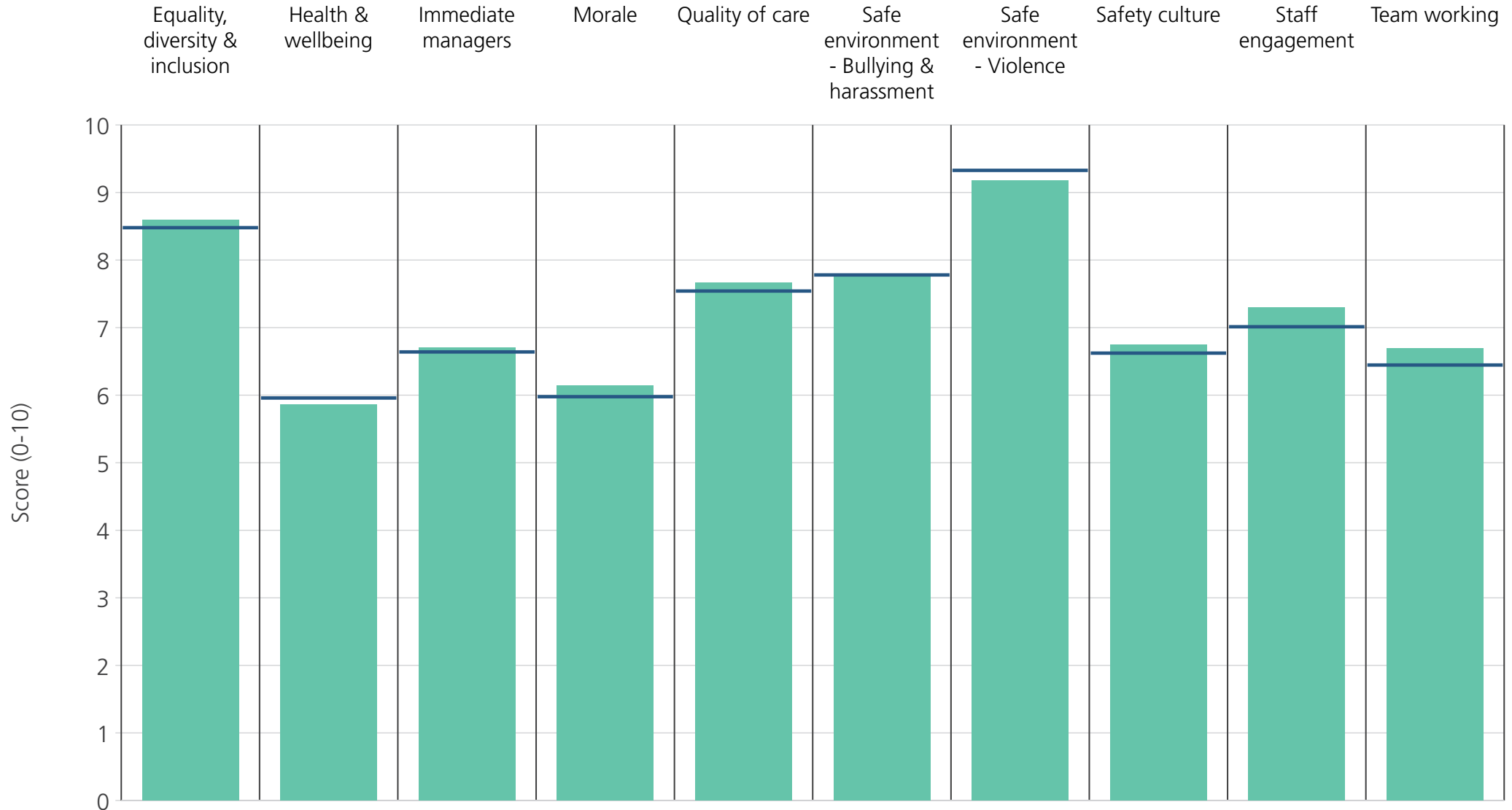


<b>Directorate</b>	8.4	6.3	6.6	6.2	7.3	7.0	8.2	7.0	7.1	6.6
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	186	187	187	182	188	183	186	184	193	193

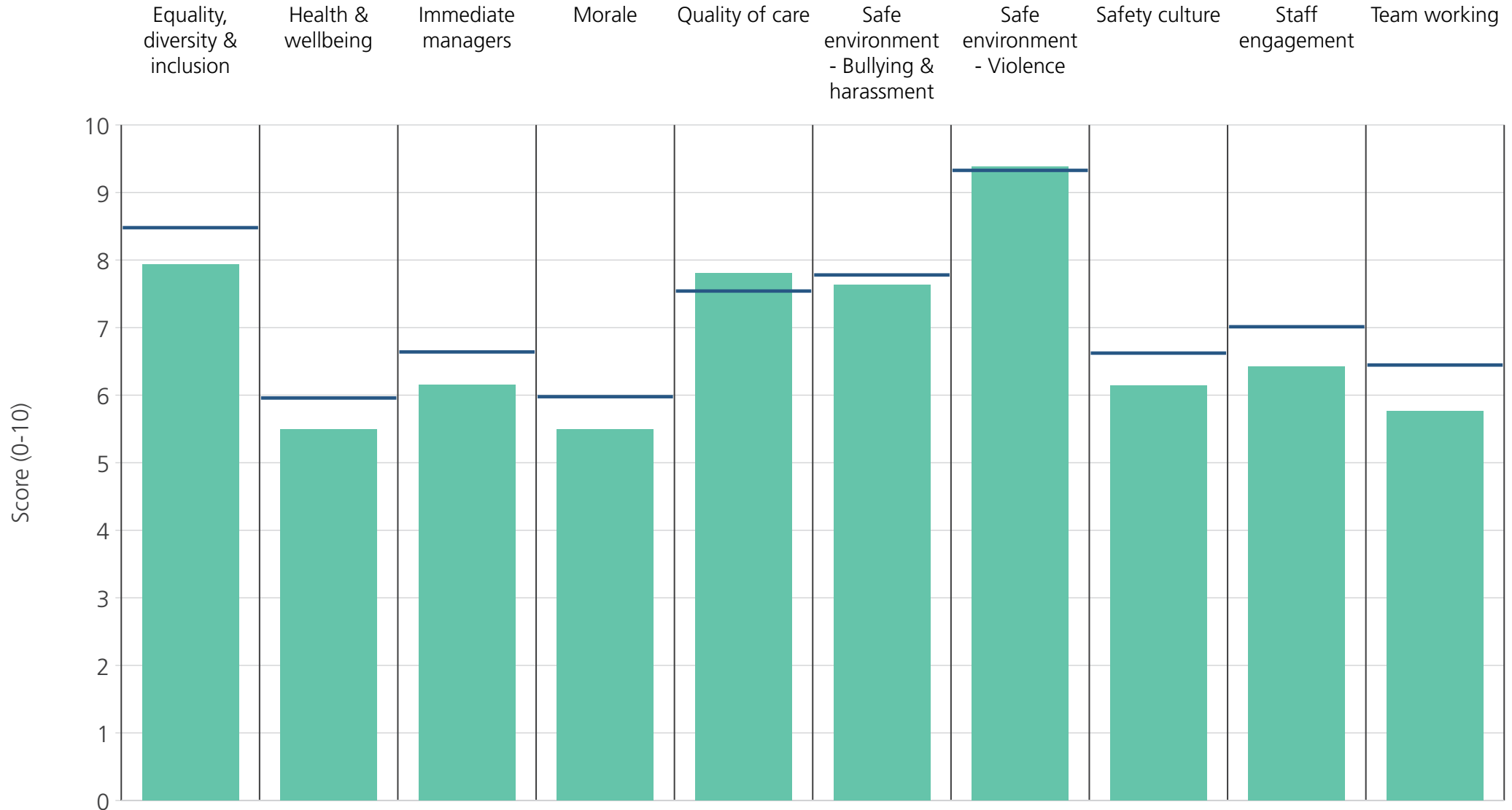


<b>Directorate</b>	8.4	6.8	6.8	6.3	7.6	8.1	9.3	6.5	7.2	6.3
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	184	184	184	182	134	179	184	184	183	182

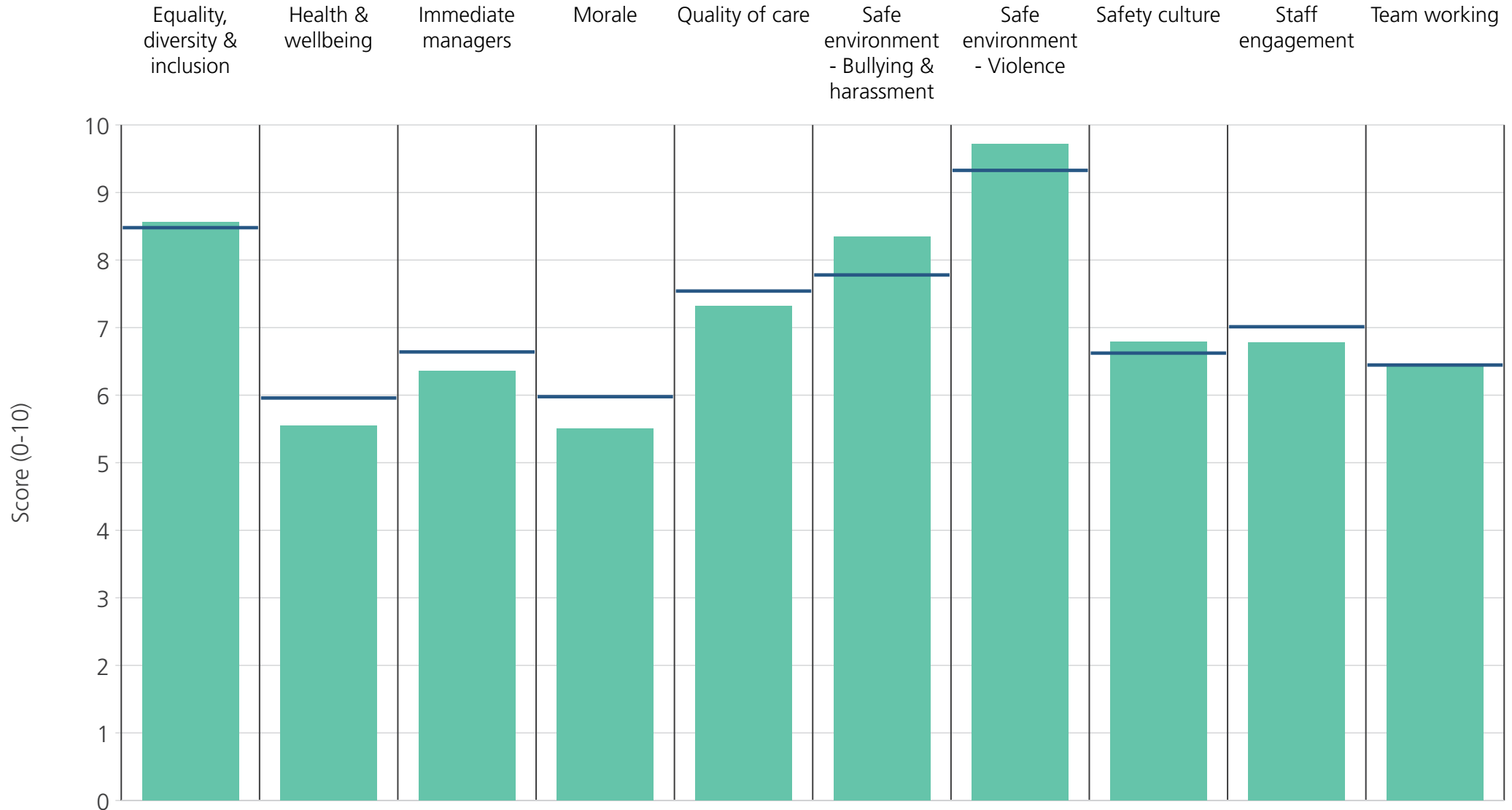




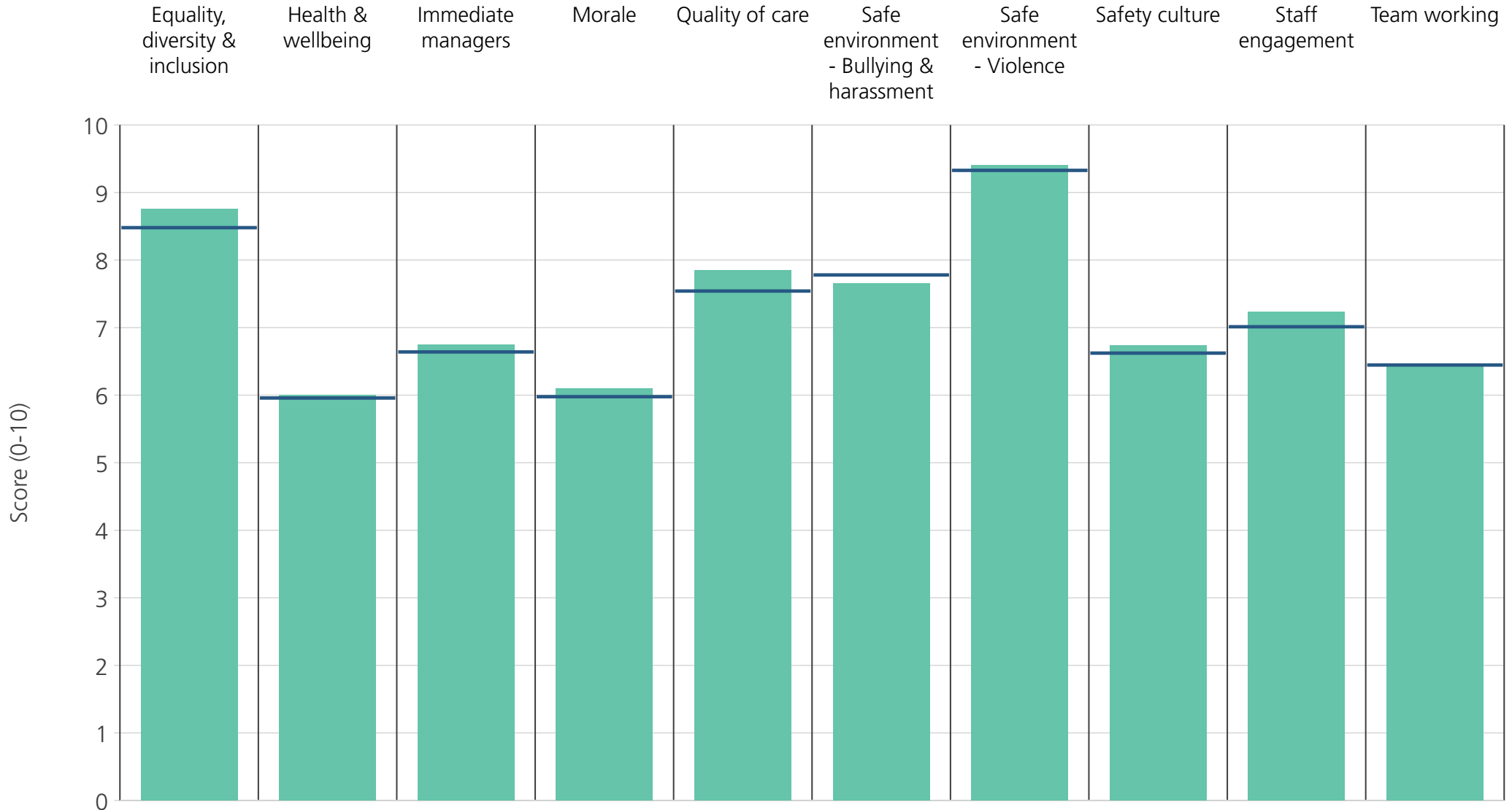
<b>Directorate</b>	8.6	5.9	6.7	6.1	7.7	7.8	9.2	6.7	7.3	6.7
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	322	323	322	322	323	310	322	322	328	325



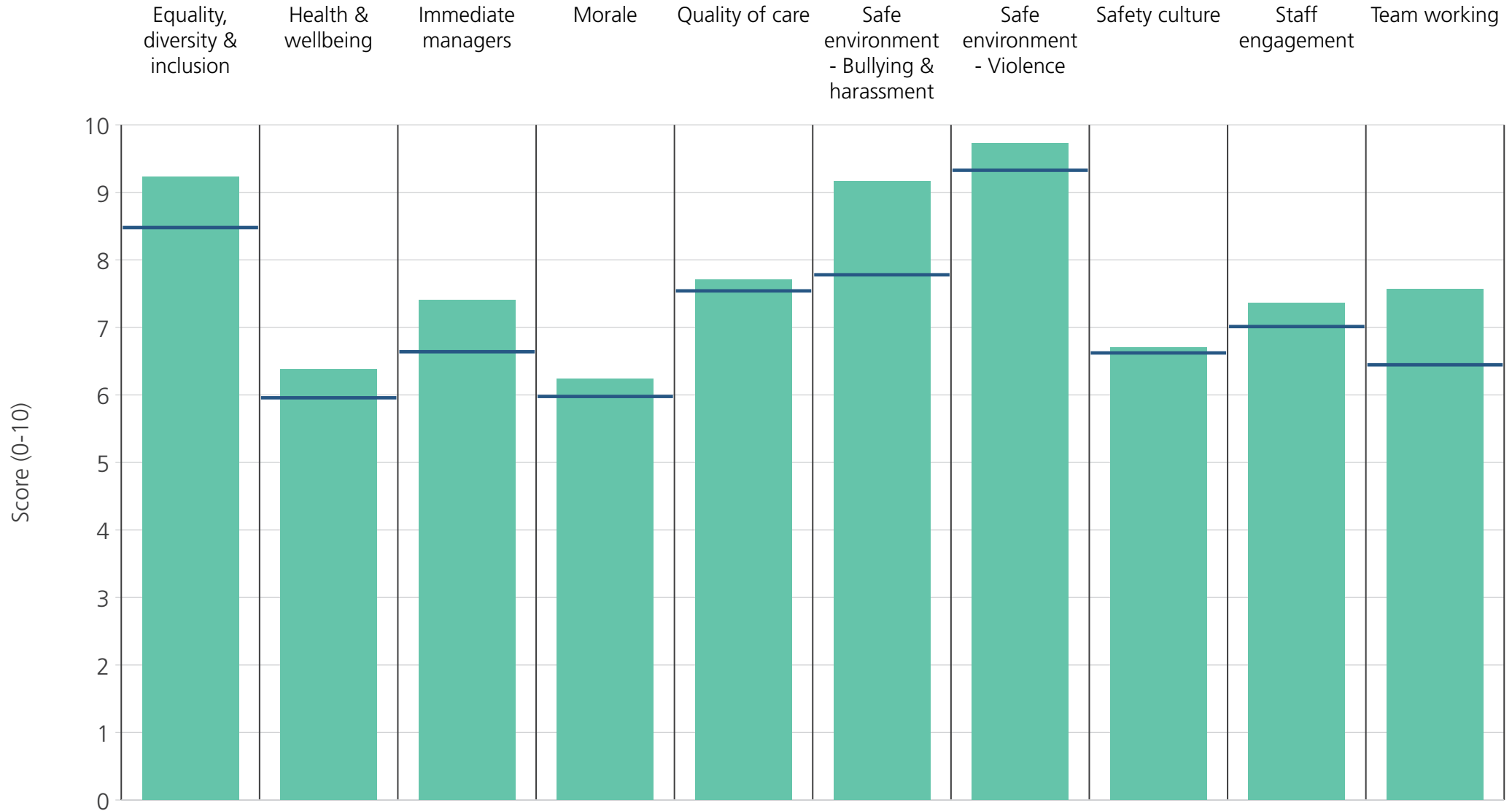
<b>Directorate</b>	7.9	5.5	6.1	5.5	7.8	7.6	9.4	6.1	6.4	5.8
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	270	270	270	268	250	262	271	270	272	271



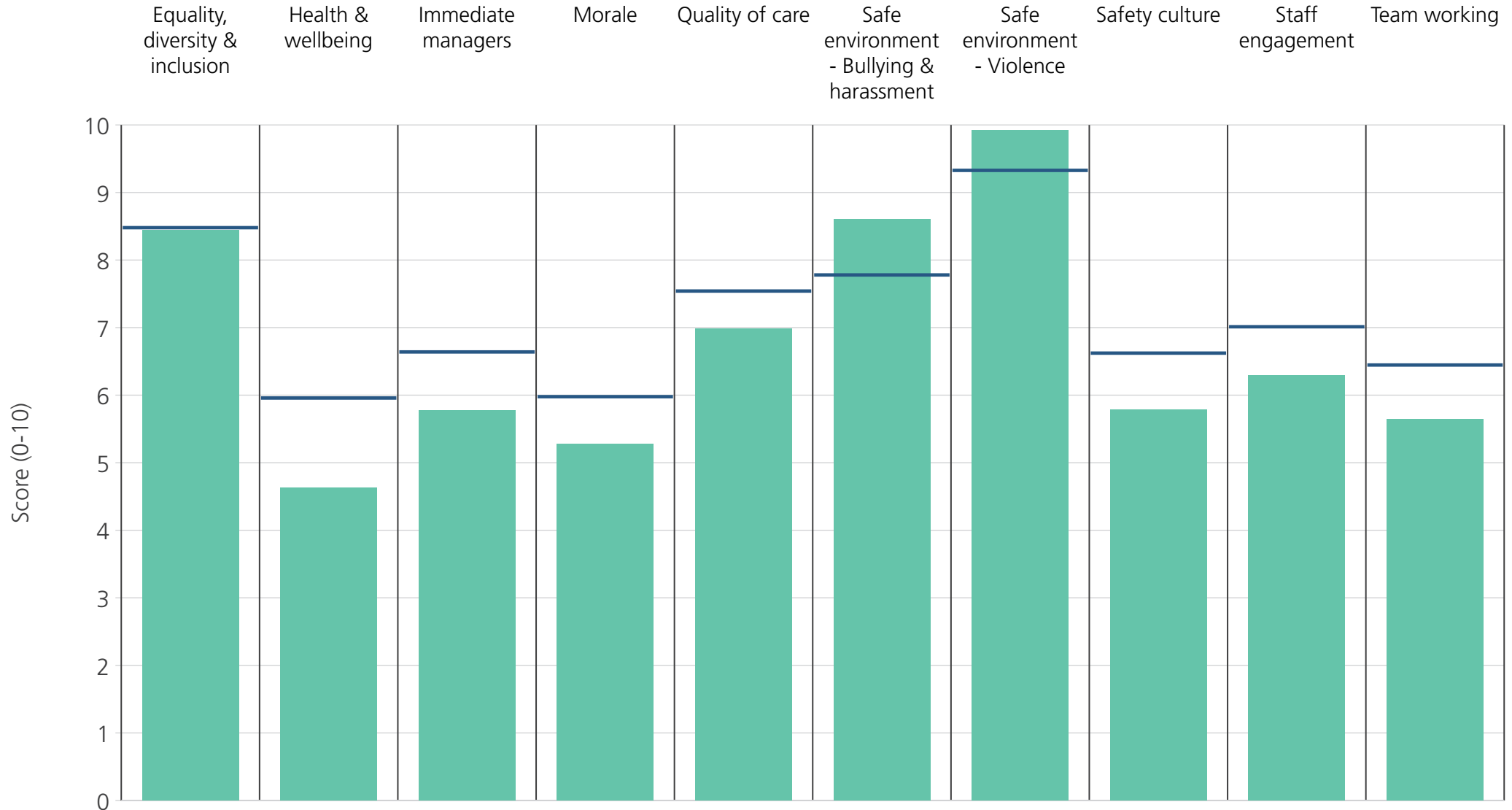
<b>Directorate</b>	8.6	5.5	6.4	5.5	7.3	8.3	9.7	6.8	6.8	6.5
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	153	153	153	152	145	151	153	153	153	152



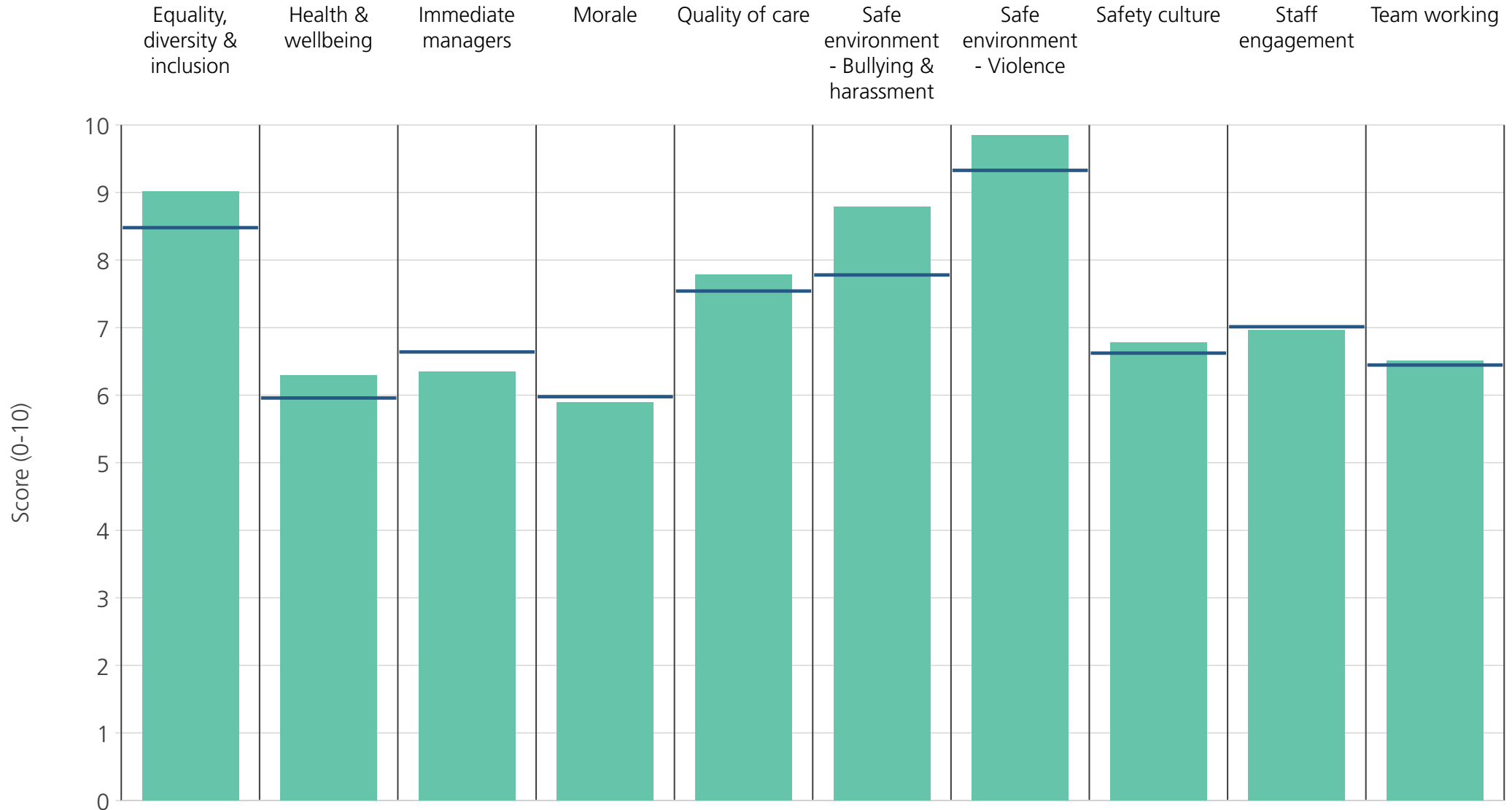
<b>Directorate</b>	8.8	6.0	6.7	6.1	7.9	7.6	9.4	6.7	7.2	6.5
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	203	206	207	201	206	197	205	205	208	206



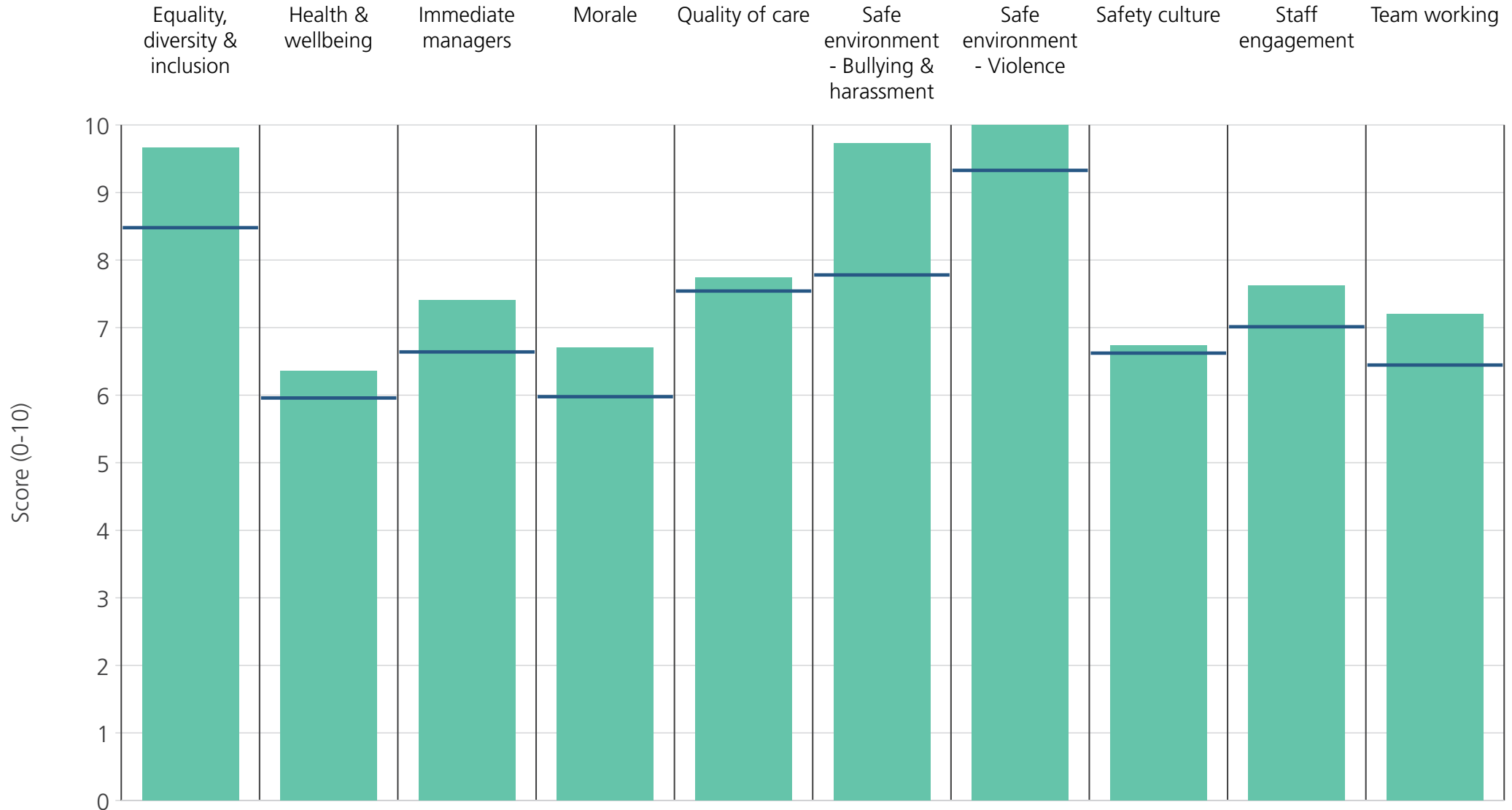
<b>Directorate</b>	9.2	6.4	7.4	6.2	7.7	9.2	9.7	6.7	7.4	7.6
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	37	37	37	37	36	36	37	37	37	36



<b>Directorate</b>	8.4	4.6	5.8	5.3	7.0	8.6	9.9	5.8	6.3	5.6
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	44	45	45	43	42	43	44	43	45	43

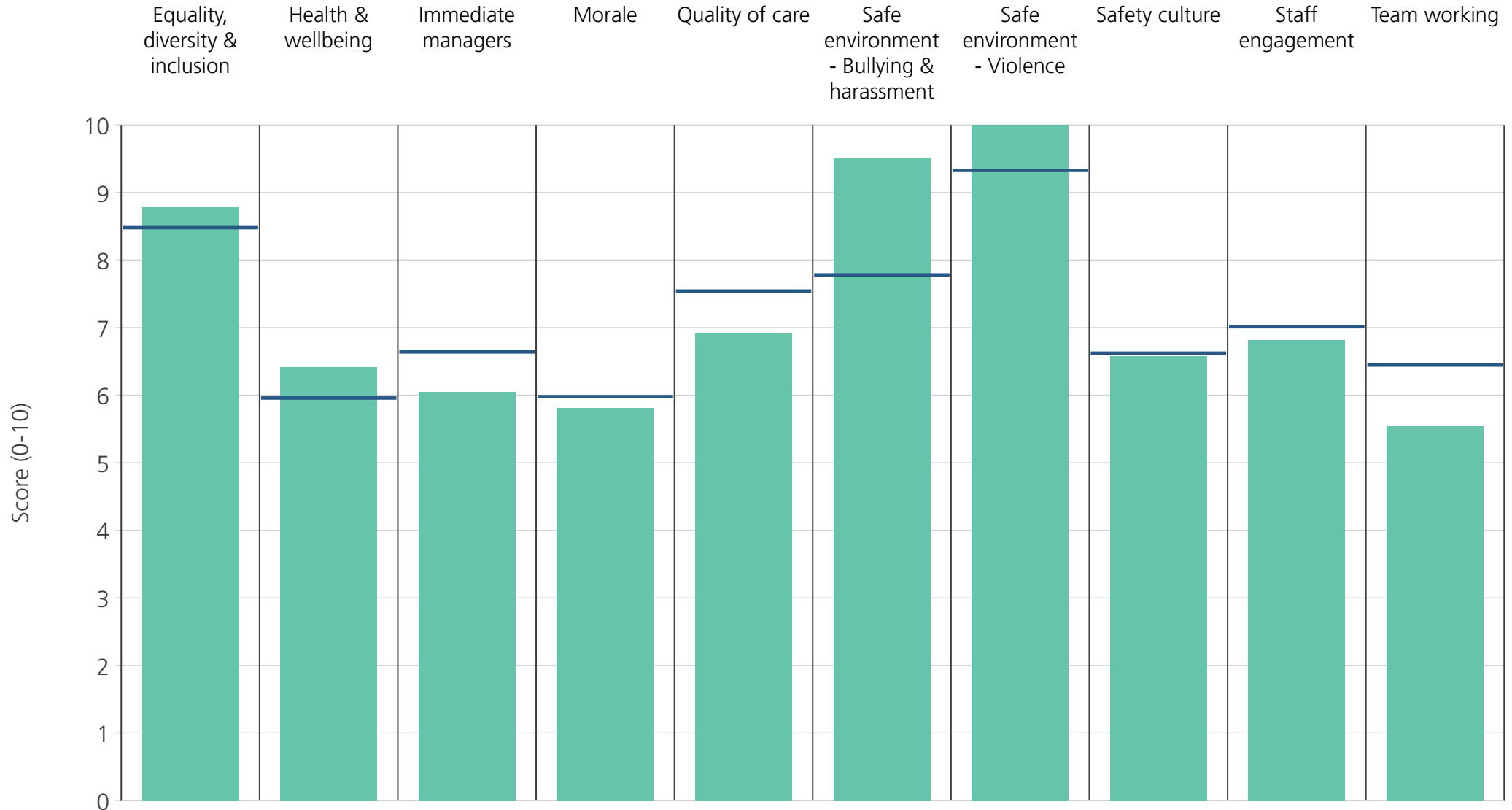


<b>Directorate</b>	9.0	6.3	6.3	5.9	7.8	8.8	9.8	6.8	7.0	6.5
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	172	173	173	171	166	167	173	173	175	172

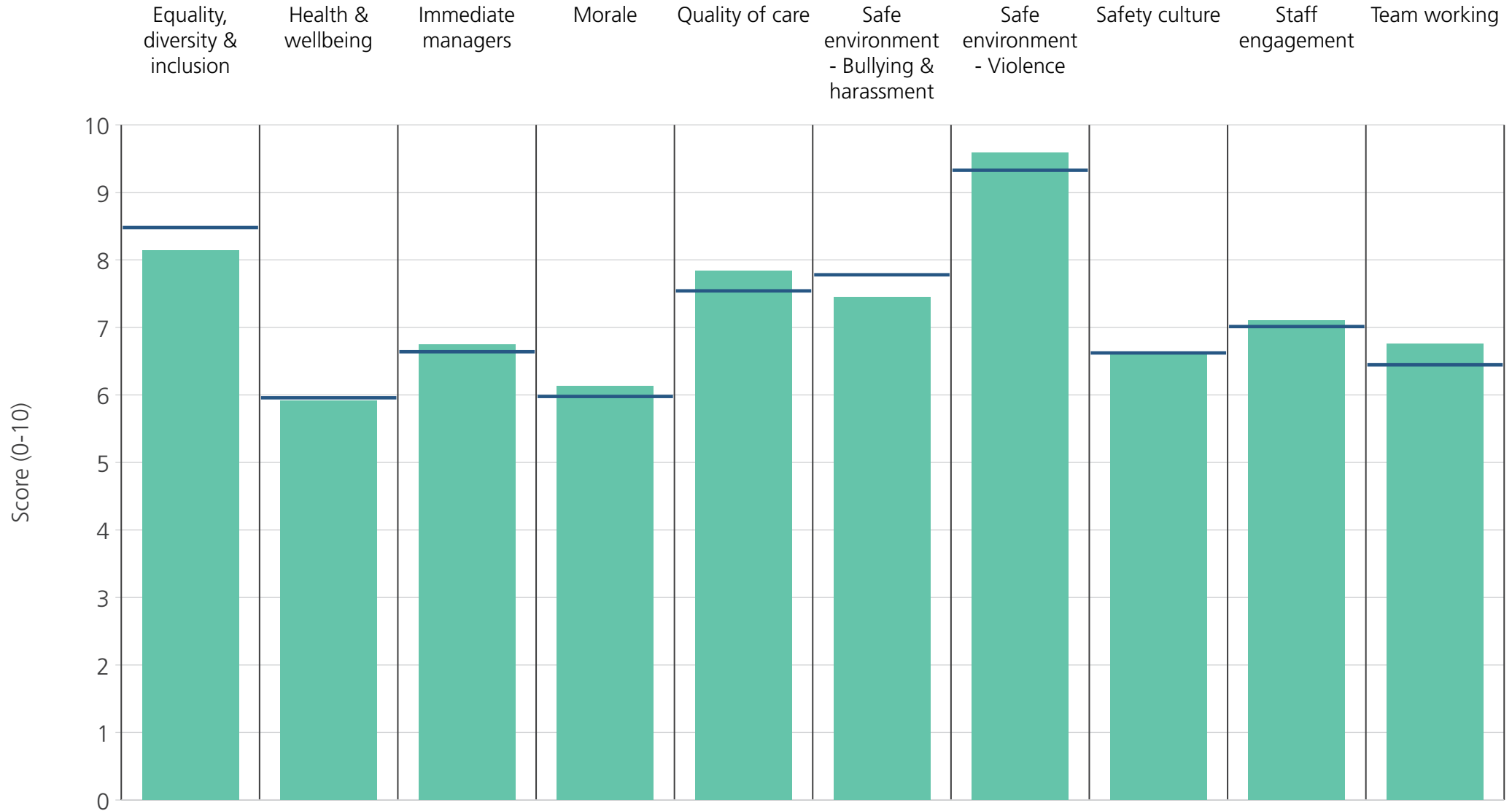


<b>Directorate</b>	9.7	6.4	7.4	6.7	7.7	9.7	10.0	6.7	7.6	7.2
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	25	25	25	25	17	24	25	25	25	25

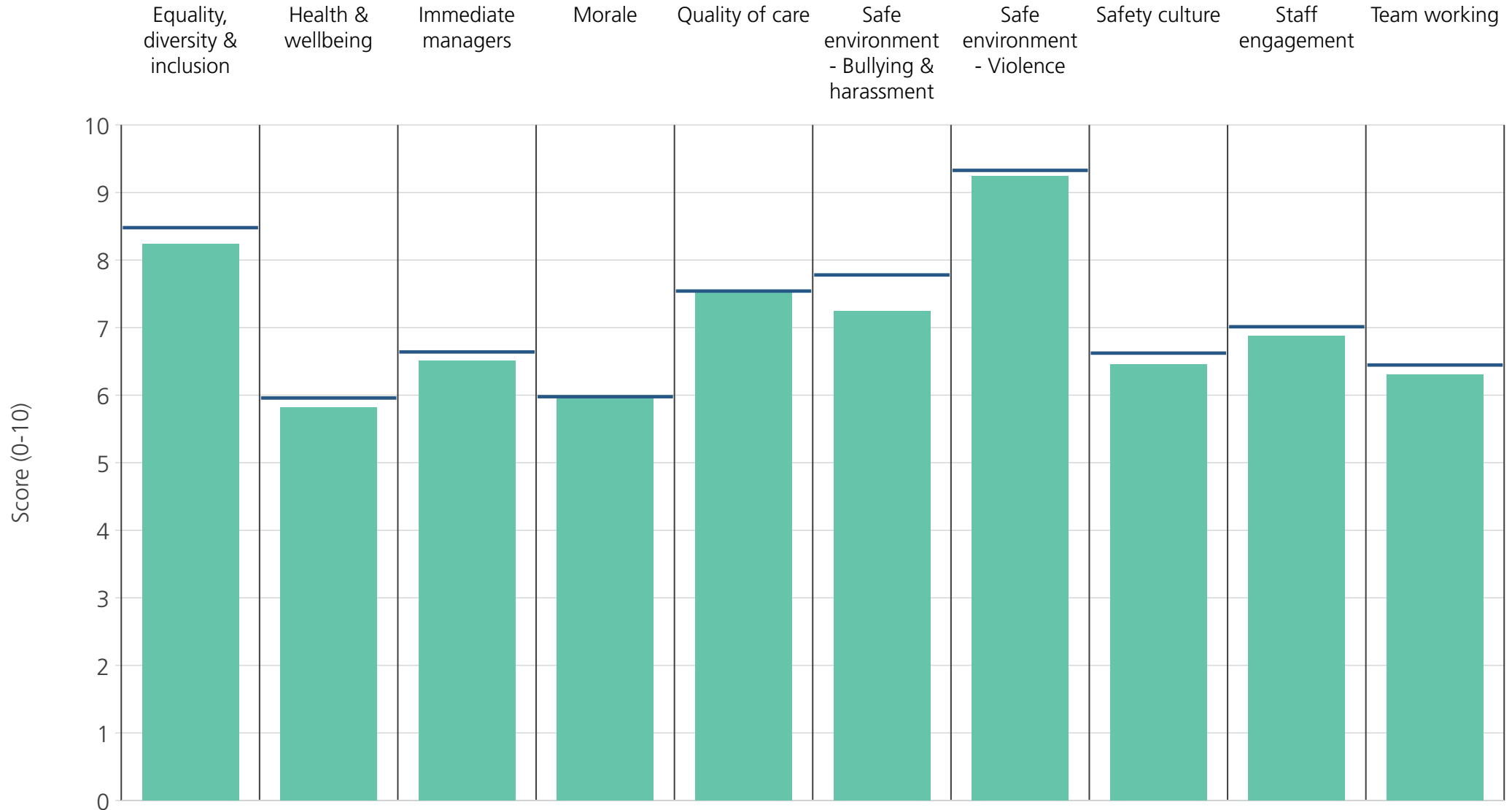




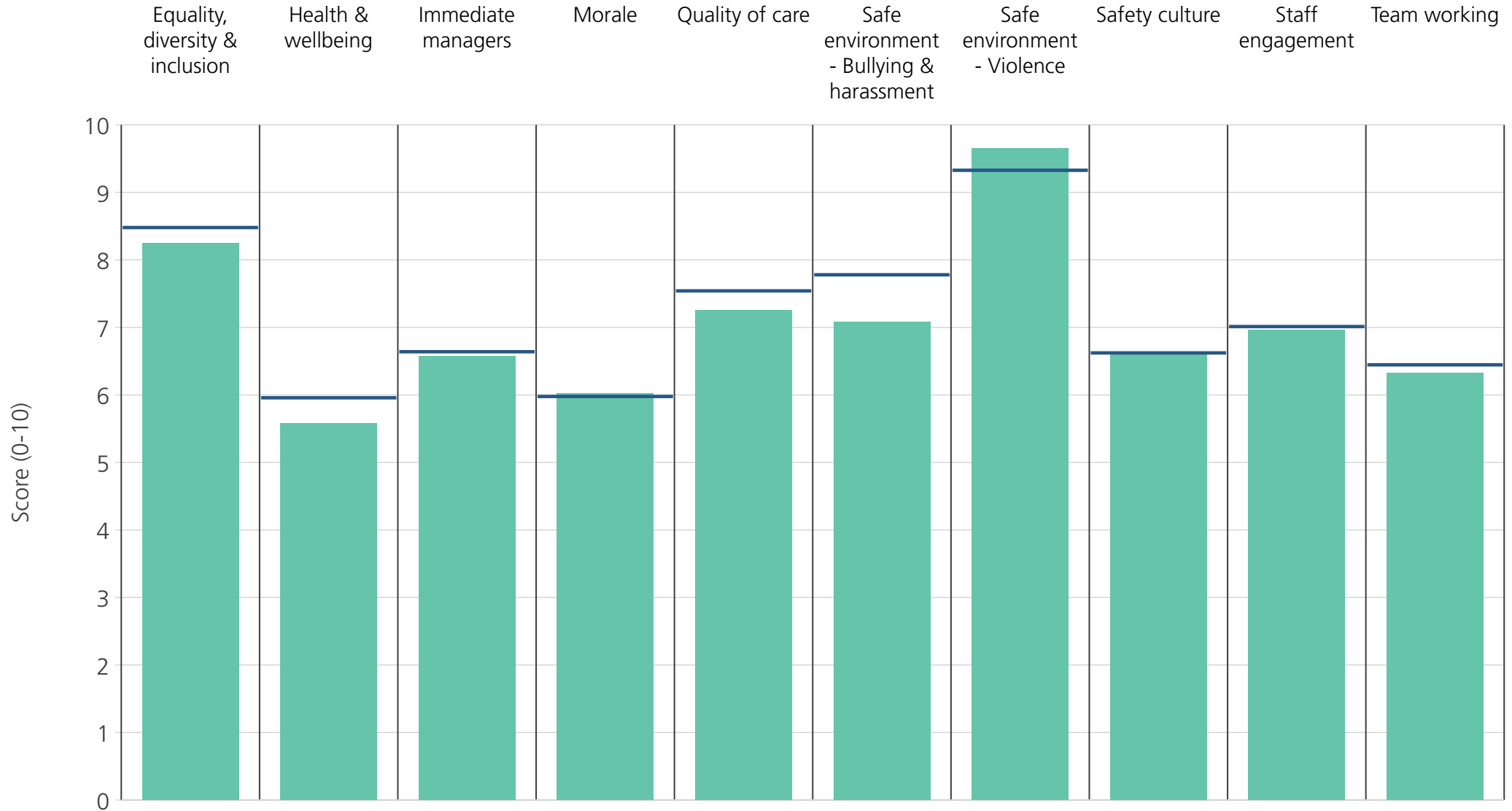
Directorate	8.8	6.4	6.0	5.8	6.9	9.5	10.0	6.6	6.8	5.5
Your org	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
Responses	35	35	35	35	34	34	34	35	35	35



<b>Directorate</b>	8.1	5.9	6.8	6.1	7.8	7.5	9.6	6.6	7.1	6.8
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	242	244	245	240	240	234	243	241	246	240



<b>Directorate</b>	8.2	5.8	6.5	6.0	7.5	7.2	9.2	6.5	6.9	6.3
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	321	325	327	314	317	308	324	318	334	332



<b>Directorate</b>	8.2	5.6	6.6	6.0	7.3	7.1	9.7	6.6	7.0	6.3
<b>Your org</b>	8.5	6.0	6.6	6.0	7.5	7.8	9.3	6.6	7.0	6.4
<b>Responses</b>	192	192	193	190	186	185	191	191	193	192