

West London NHS Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for West London NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

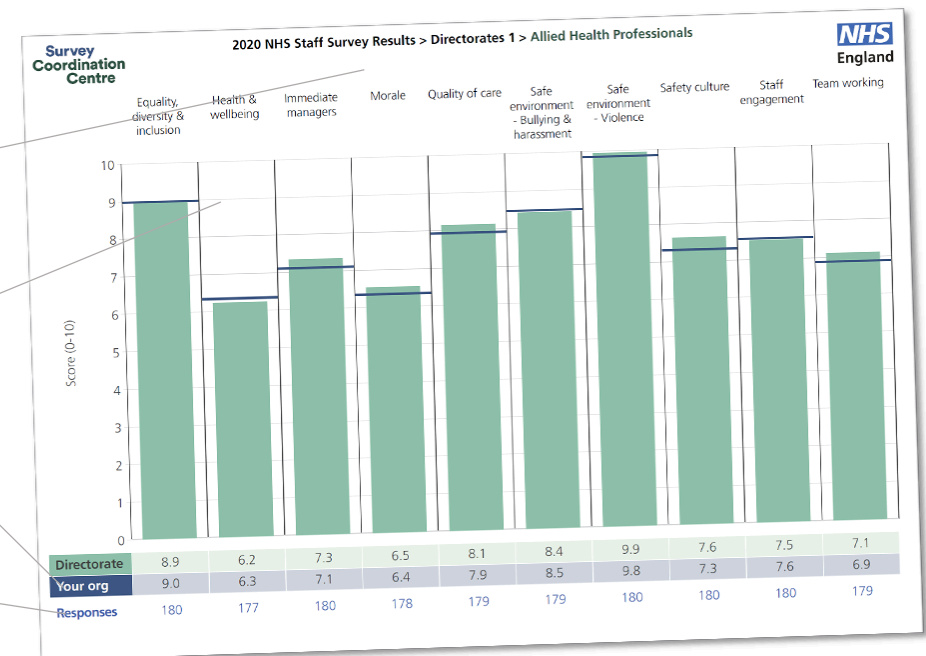
The directorate breakdowns used in this report were provided and defined by West London NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

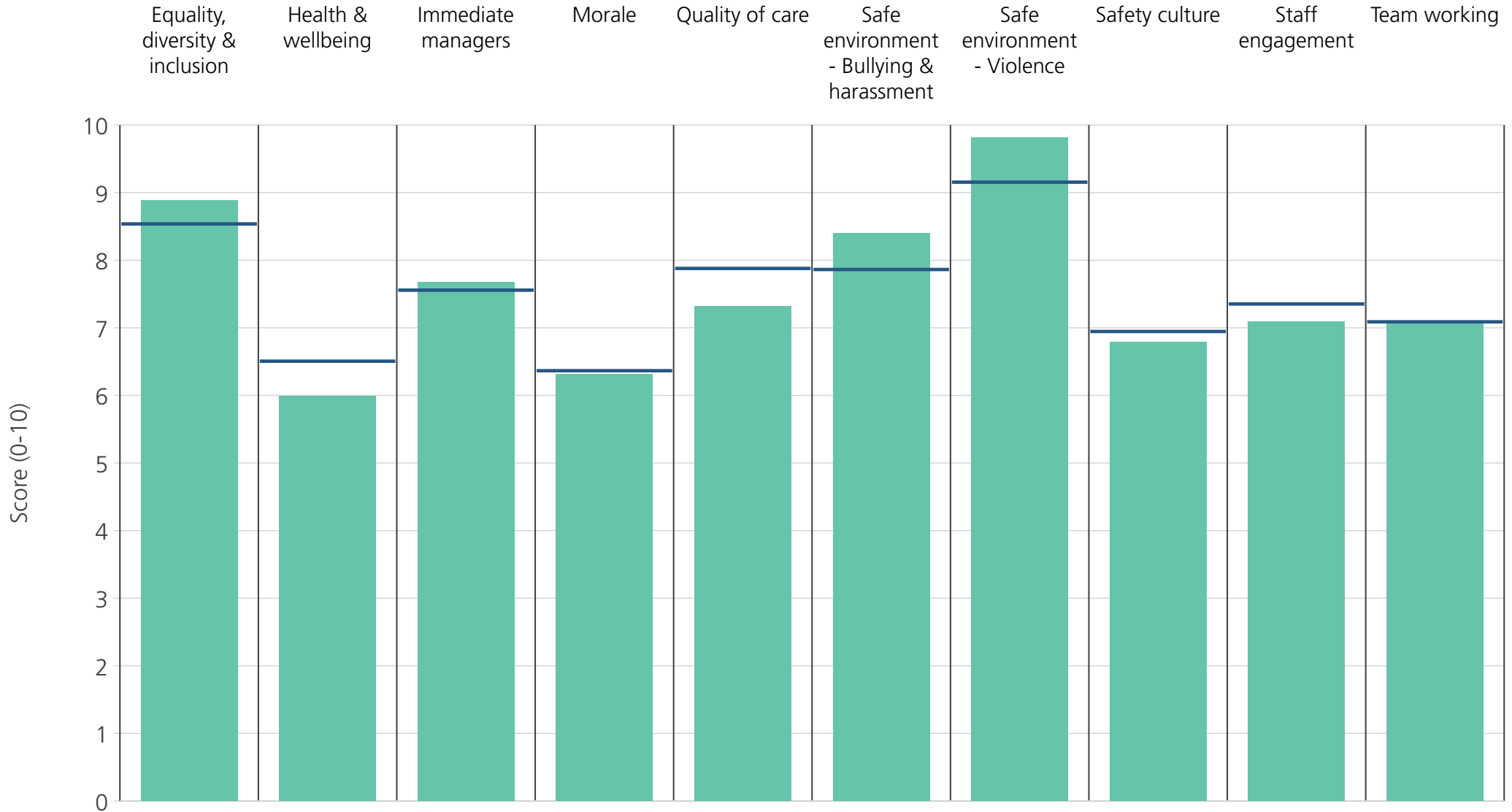
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

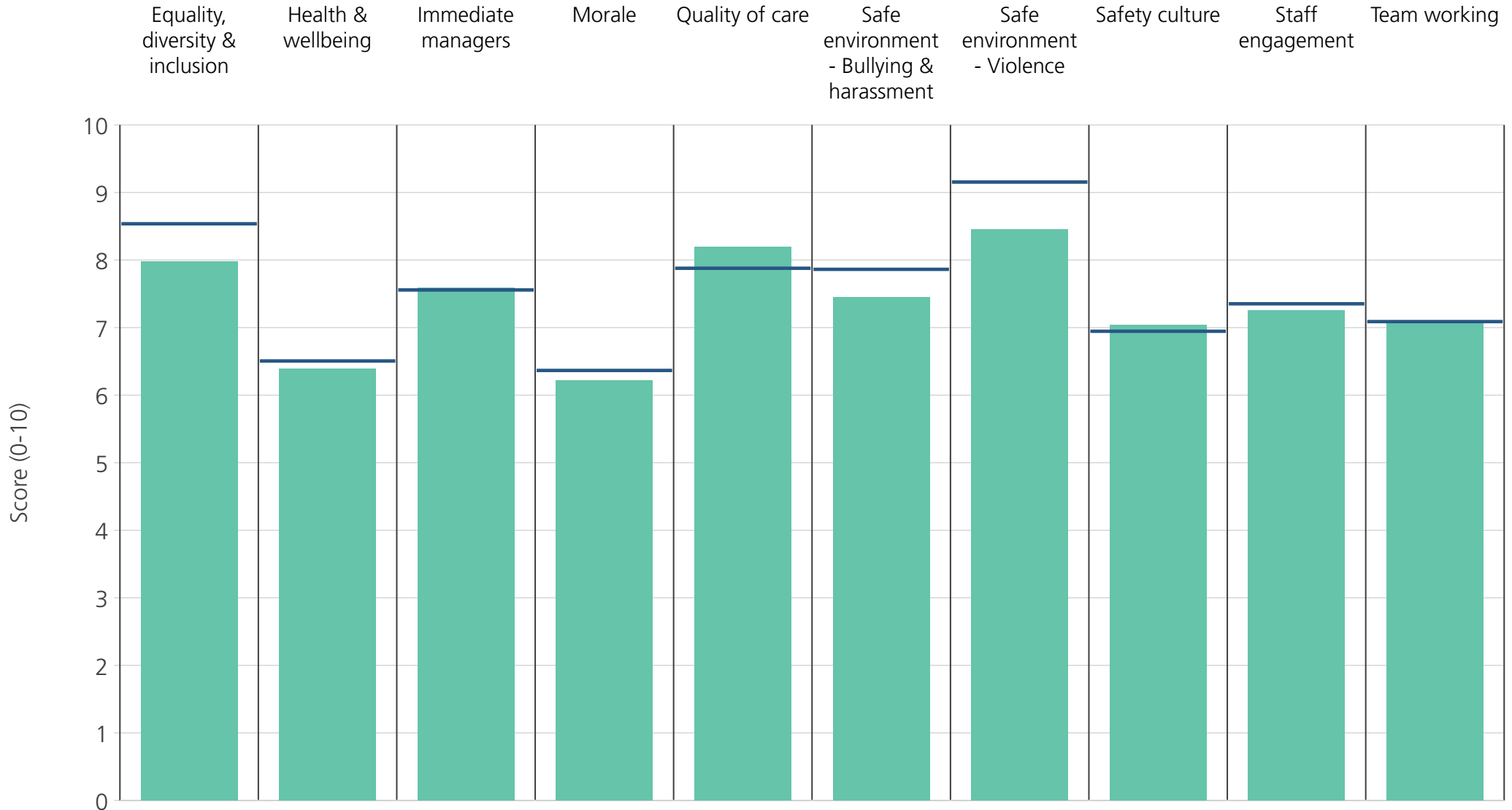


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

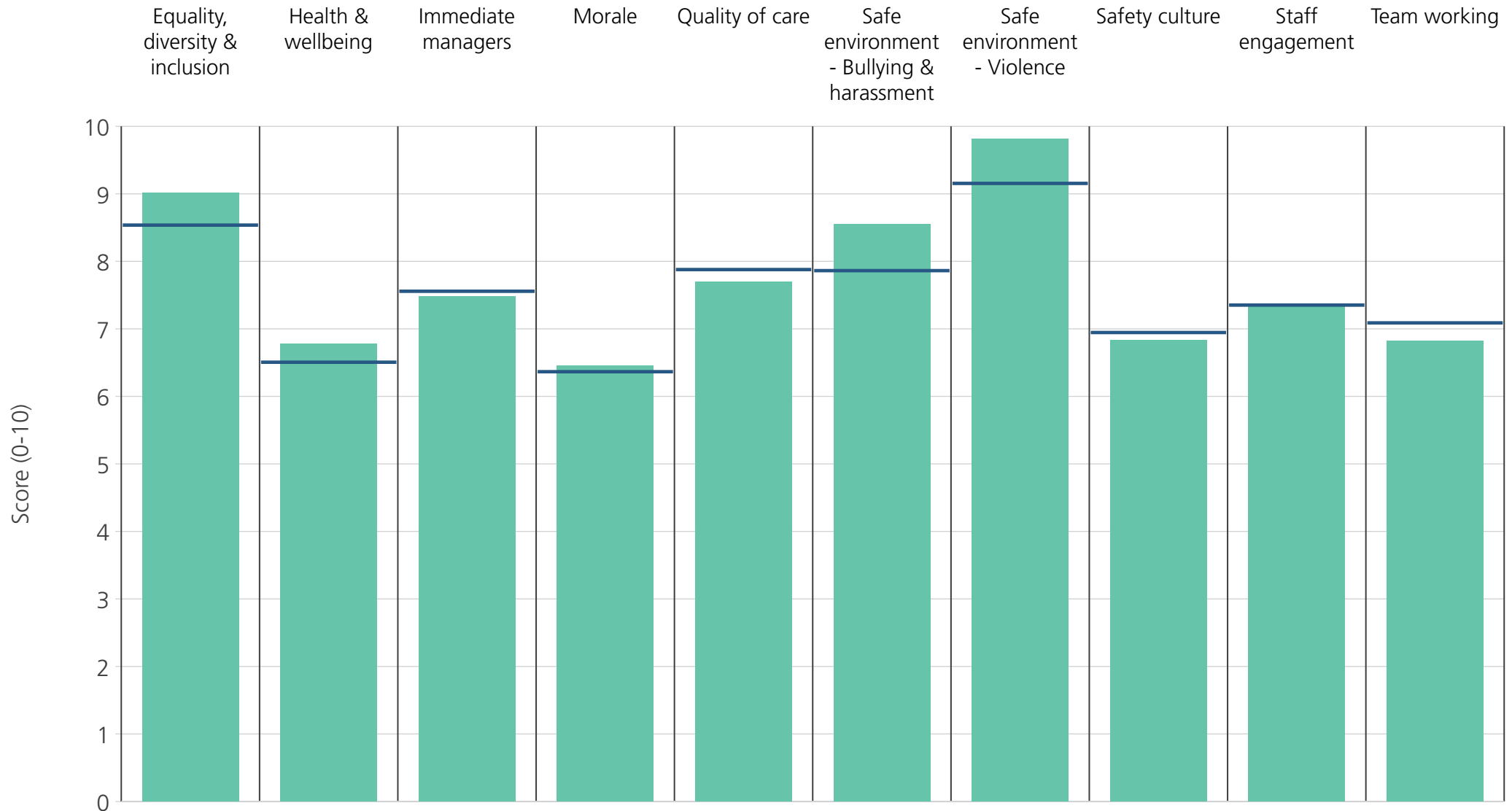
Directorates 1



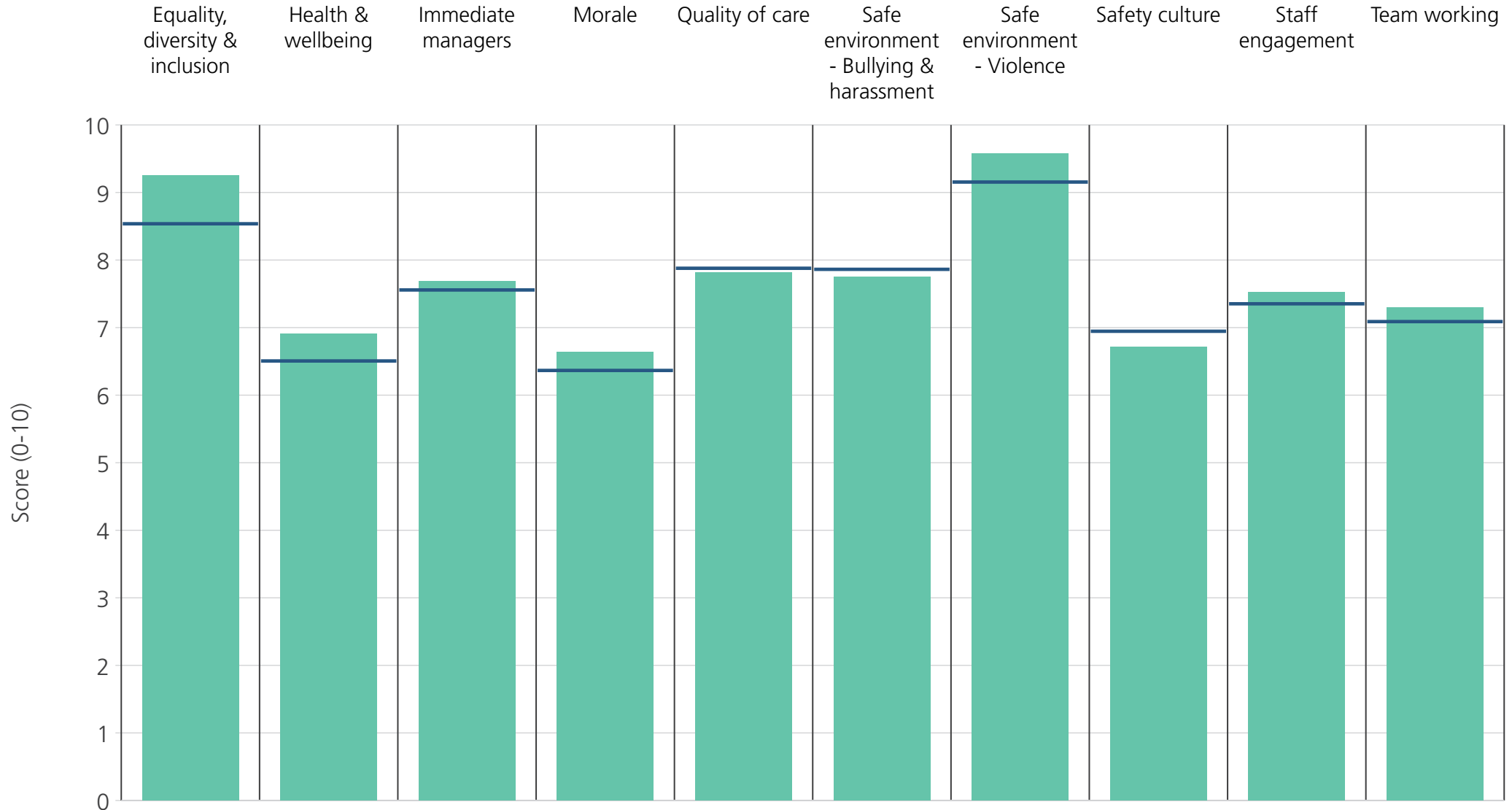
Directorate	8.9	6.0	7.7	6.3	7.3	8.4	9.8	6.8	7.1	7.1
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	182	183	183	182	179	181	183	183	183	182



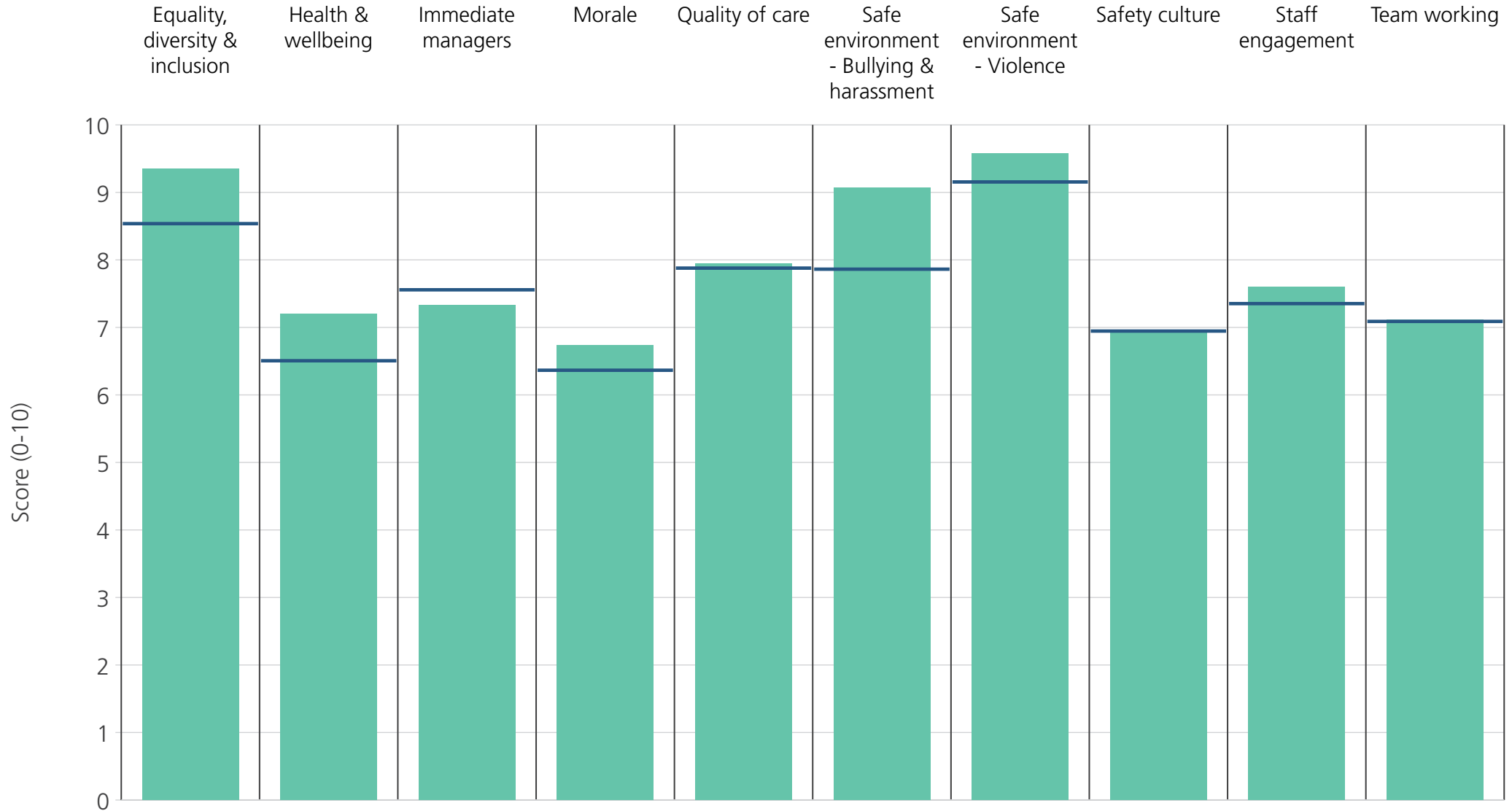
Directorate	8.0	6.4	7.6	6.2	8.2	7.4	8.5	7.0	7.3	7.1
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	413	418	420	414	418	419	417	417	422	415



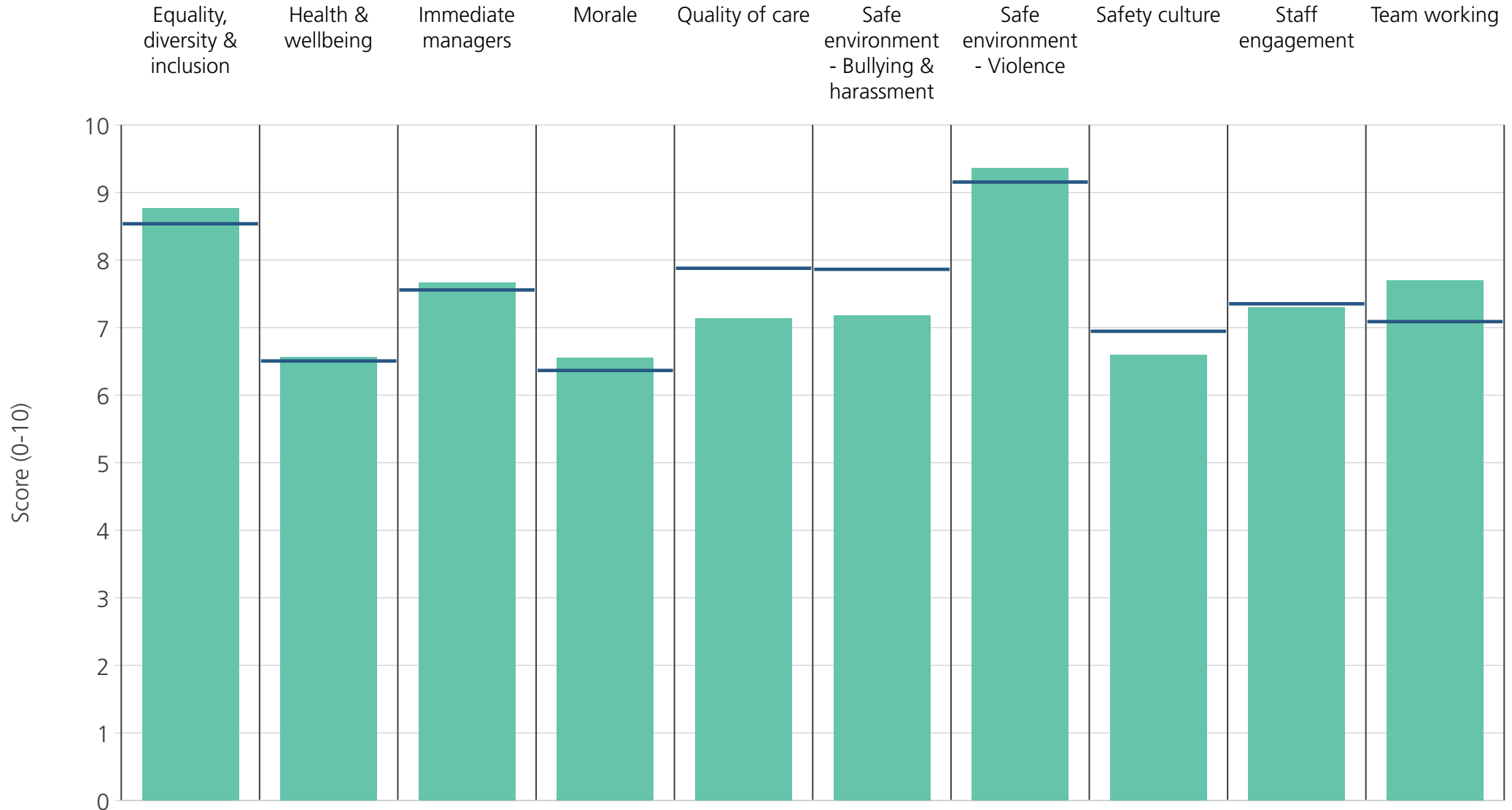
Directorate	9.0	6.8	7.5	6.5	7.7	8.6	9.8	6.8	7.3	6.8
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	482	484	487	487	289	483	481	488	486	478



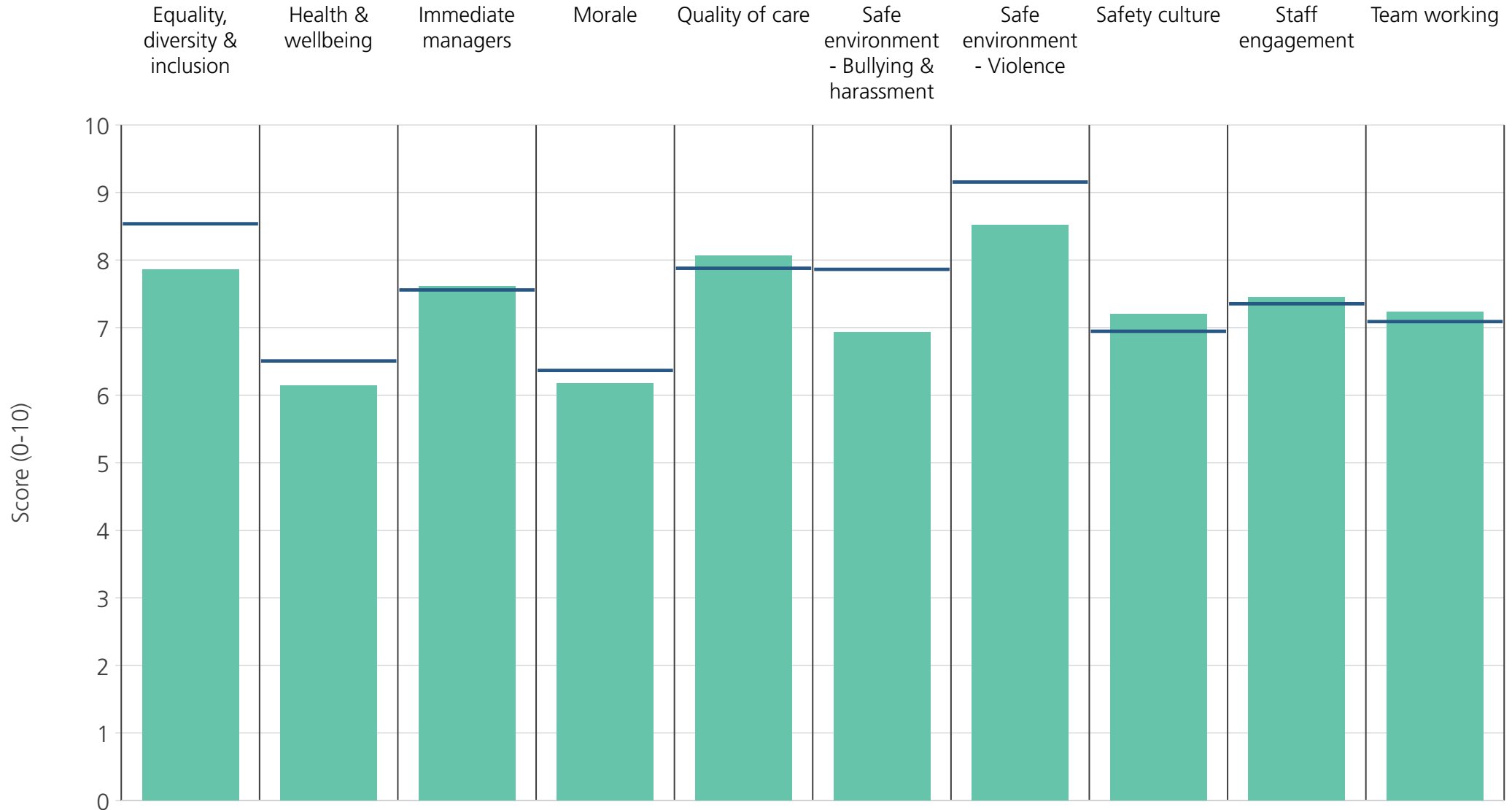
Directorate	9.3	6.9	7.7	6.6	7.8	7.8	9.6	6.7	7.5	7.3
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	96	96	95	95	93	95	94	96	95	94



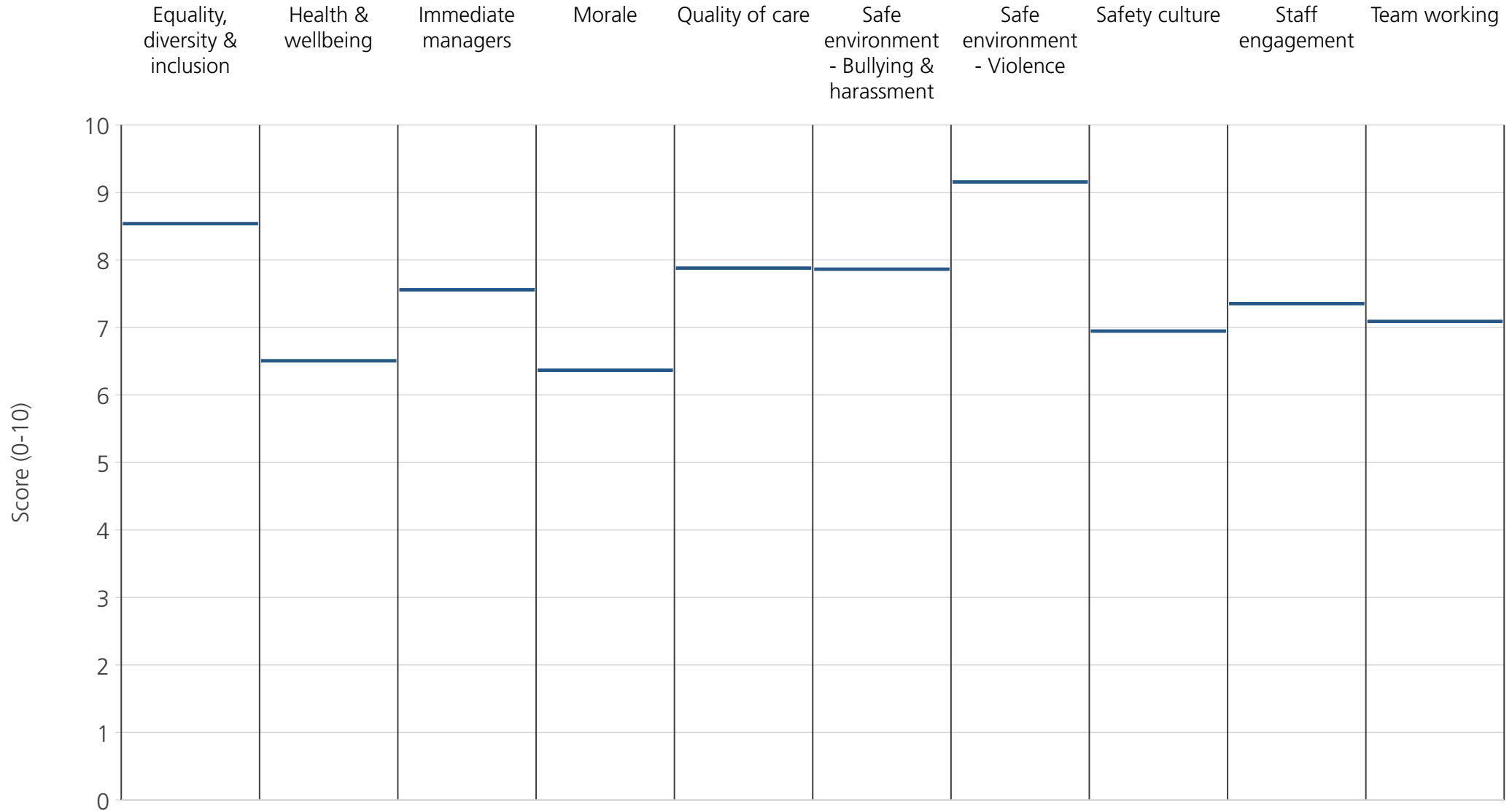
Directorate	9.3	7.2	7.3	6.7	7.9	9.1	9.6	6.9	7.6	7.1
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	181	179	181	181	149	175	175	182	182	180



Directorate	8.8	6.6	7.7	6.5	7.1	7.2	9.4	6.6	7.3	7.7
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	82	83	83	83	82	82	83	82	83	82

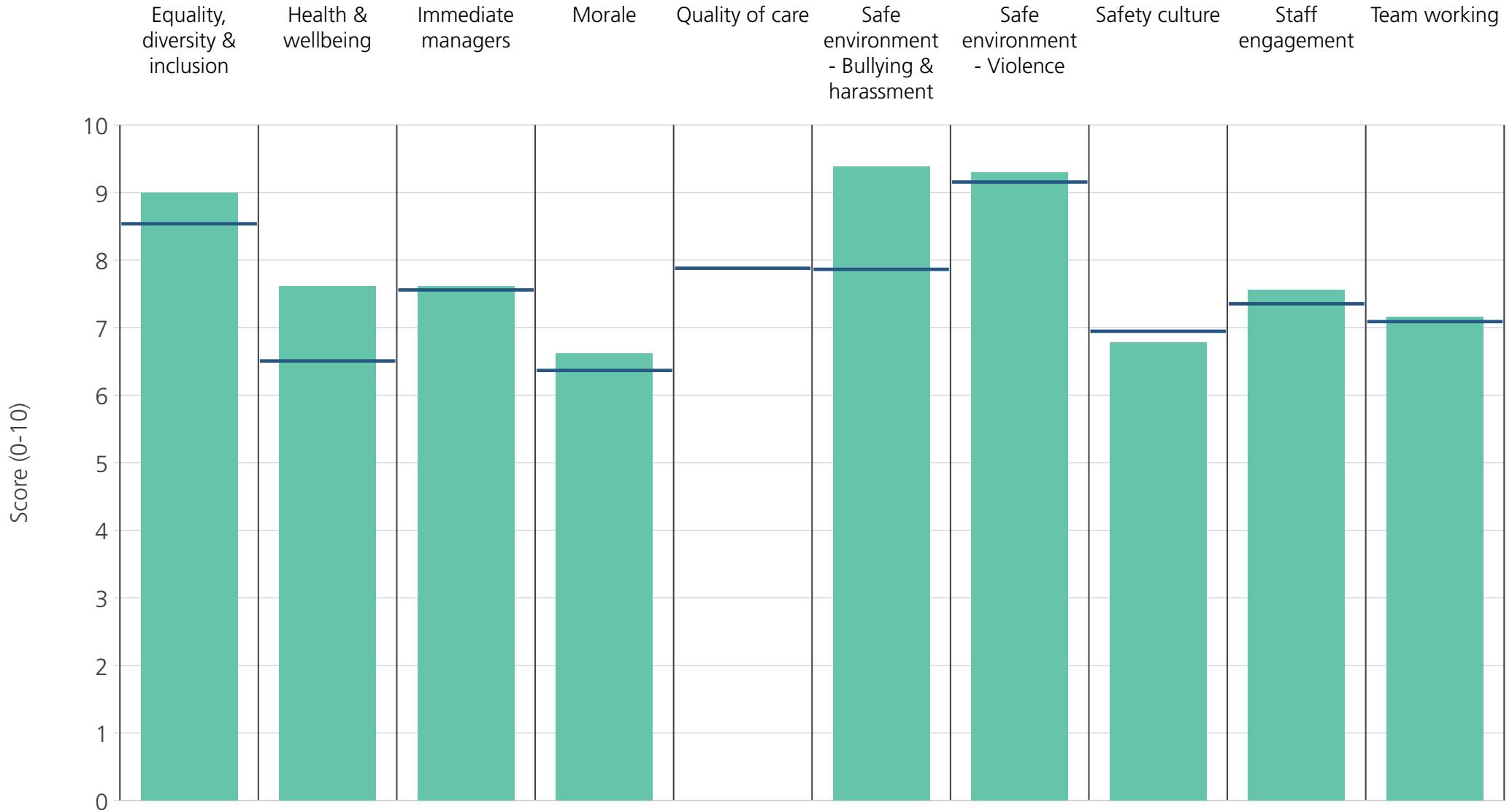


Directorate	7.9	6.1	7.6	6.2	8.1	6.9	8.5	7.2	7.4	7.2
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	418	419	423	421	420	418	415	423	420	411

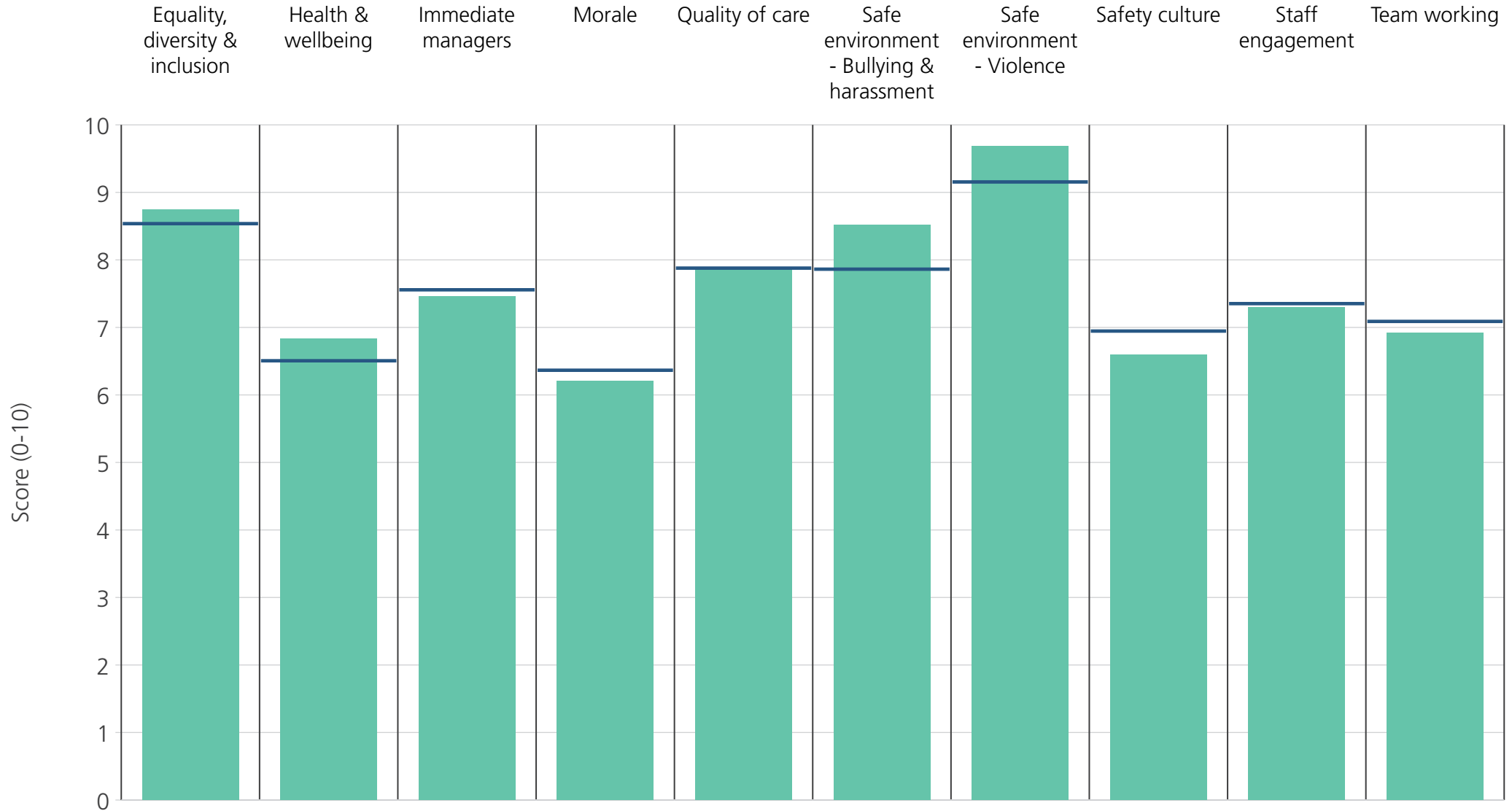


Directorate	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	9	9	9	9	9	9	9	9	9	9

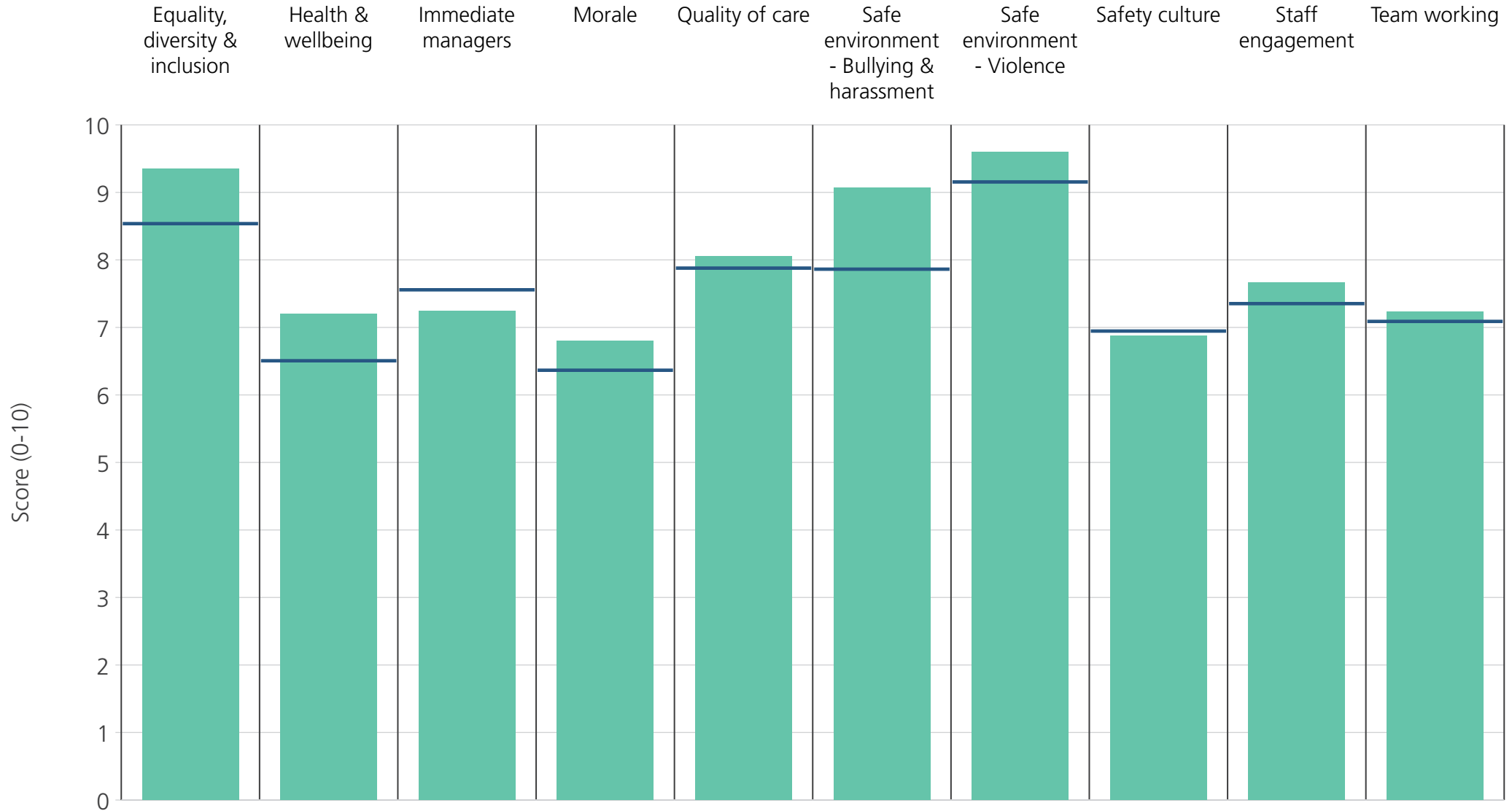
Directorates 2



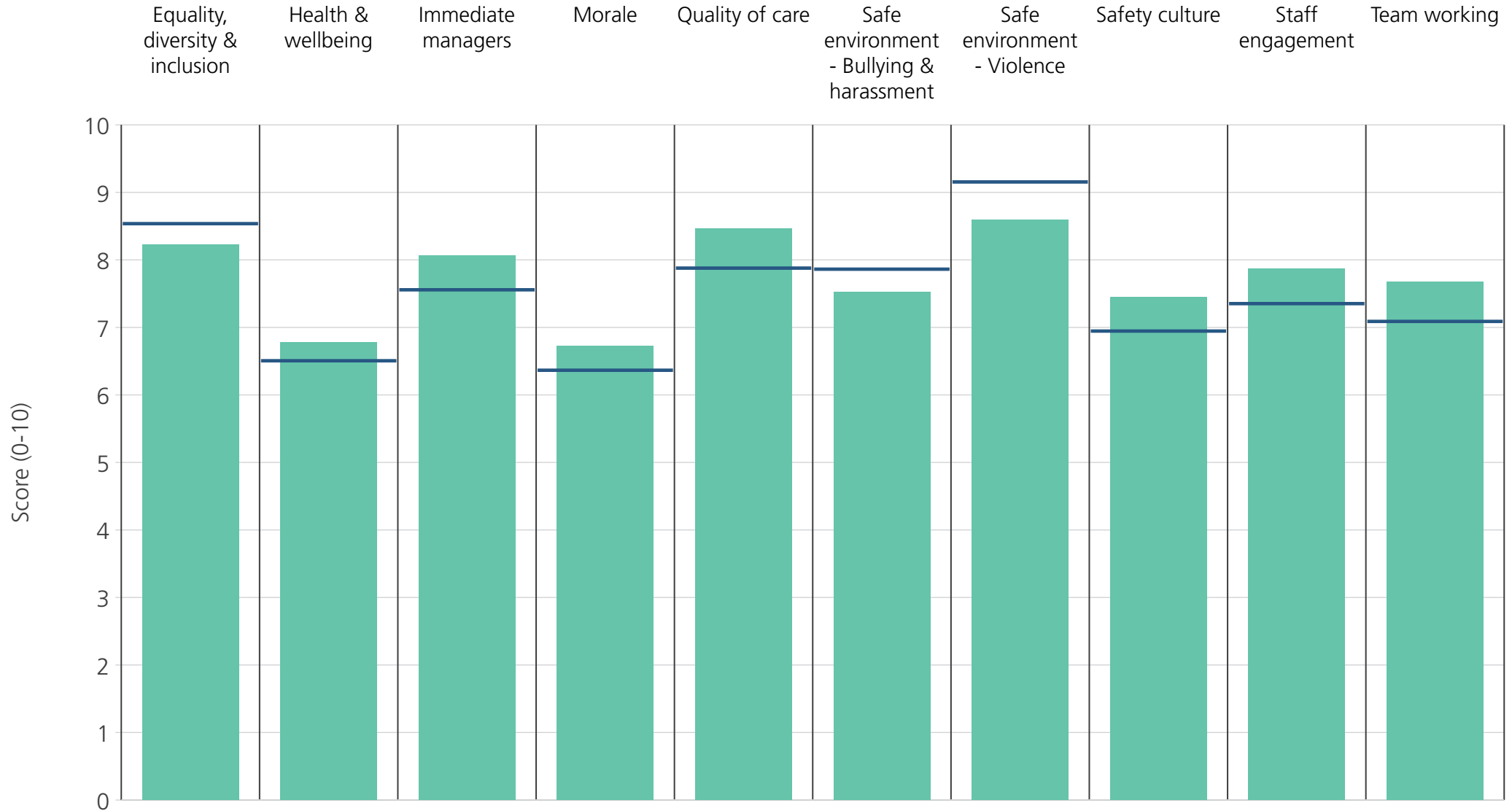
Directorate	9.0	7.6	7.6	6.6	7.9	9.4	9.3	6.8	7.6	7.2
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	19	19	19	19	7	19	19	19	19	18



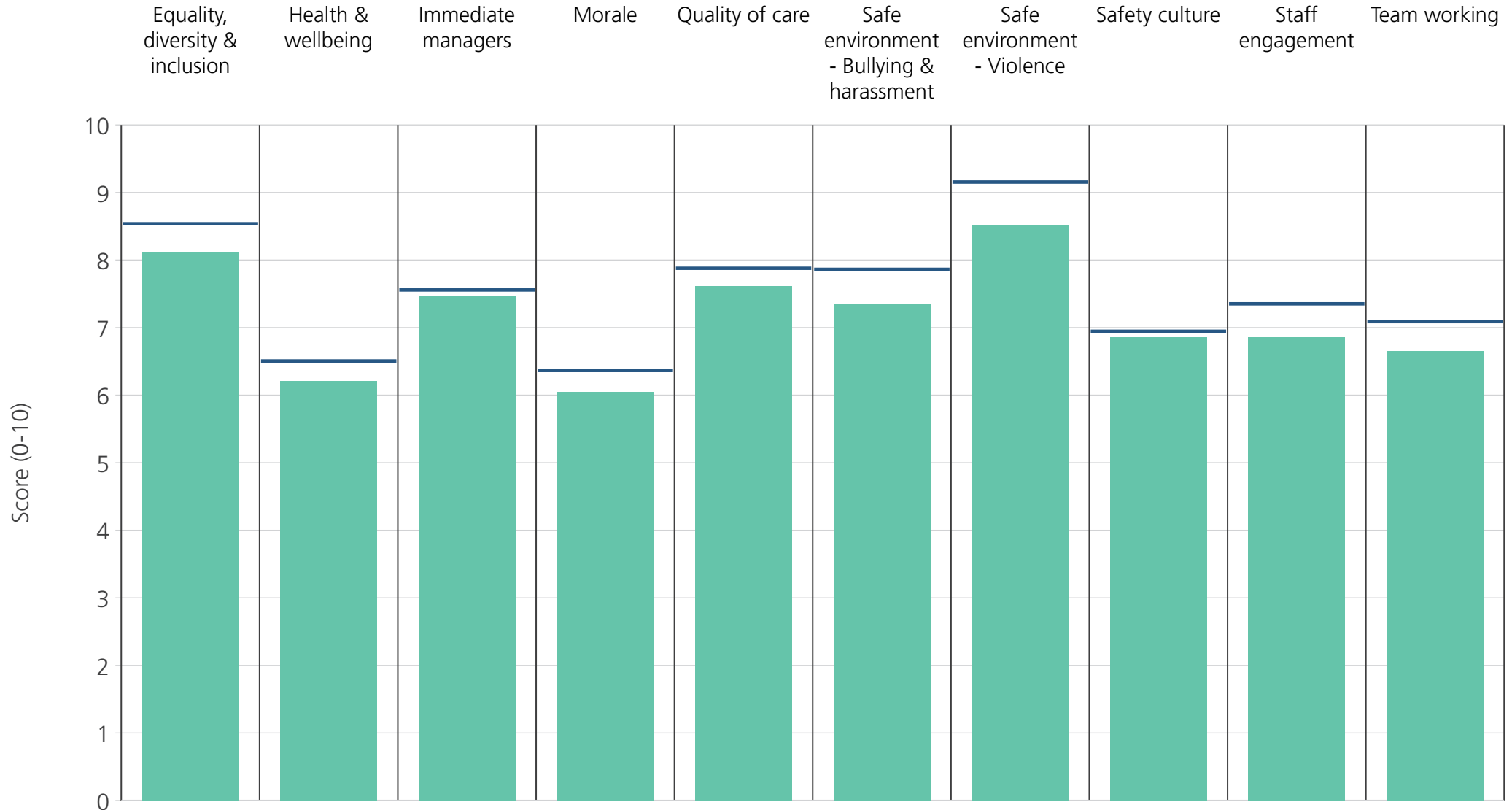
Directorate	8.7	6.8	7.5	6.2	7.9	8.5	9.7	6.6	7.3	6.9
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	207	205	206	206	106	203	203	206	207	203



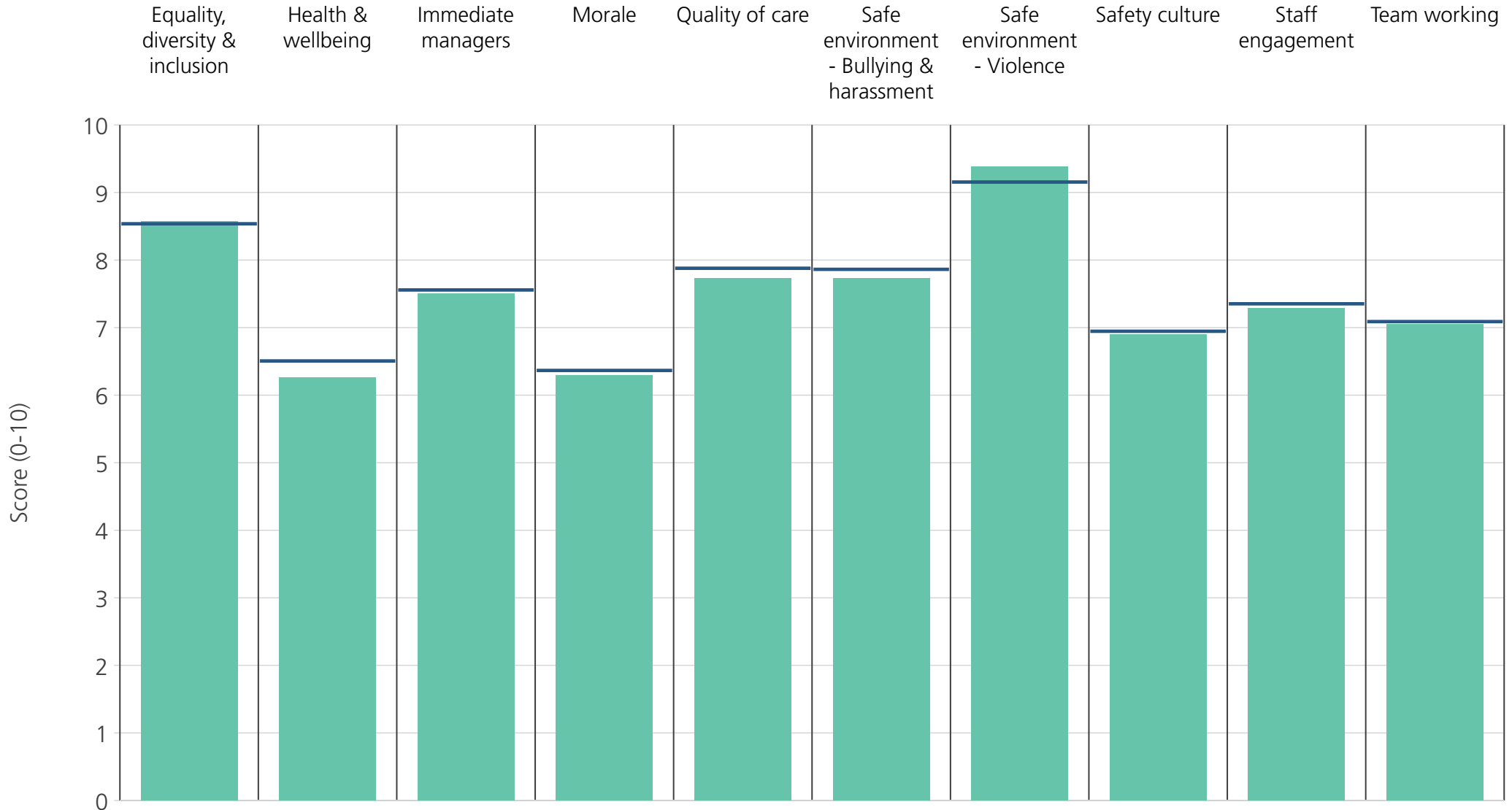
Directorate	9.3	7.2	7.2	6.8	8.1	9.1	9.6	6.9	7.7	7.2
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	189	188	188	189	154	182	182	190	190	188



Directorate	8.2	6.8	8.1	6.7	8.5	7.5	8.6	7.4	7.9	7.7
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	310	310	316	314	302	312	310	315	314	308



Directorate	8.1	6.2	7.5	6.0	7.6	7.3	8.5	6.8	6.9	6.6
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	316	322	322	319	288	321	321	321	321	315



Directorate	8.6	6.3	7.5	6.3	7.7	7.7	9.4	6.9	7.3	7.0
Your org	8.5	6.5	7.6	6.4	7.9	7.9	9.2	6.9	7.4	7.1
Responses	822	827	830	825	782	825	822	829	829	819