

Moorfields Eye Hospital NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Moorfields Eye Hospital NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Moorfields Eye Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

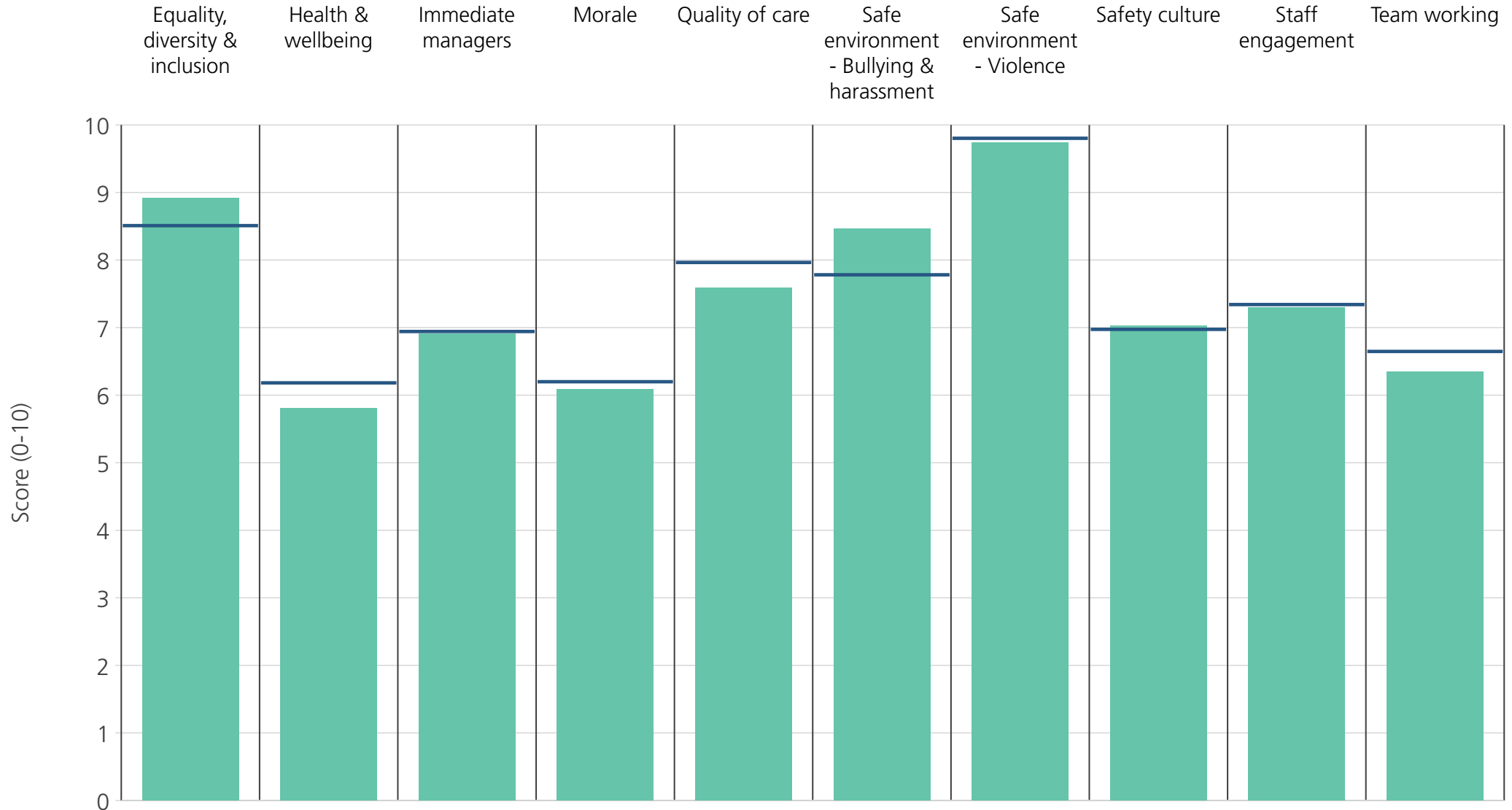
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



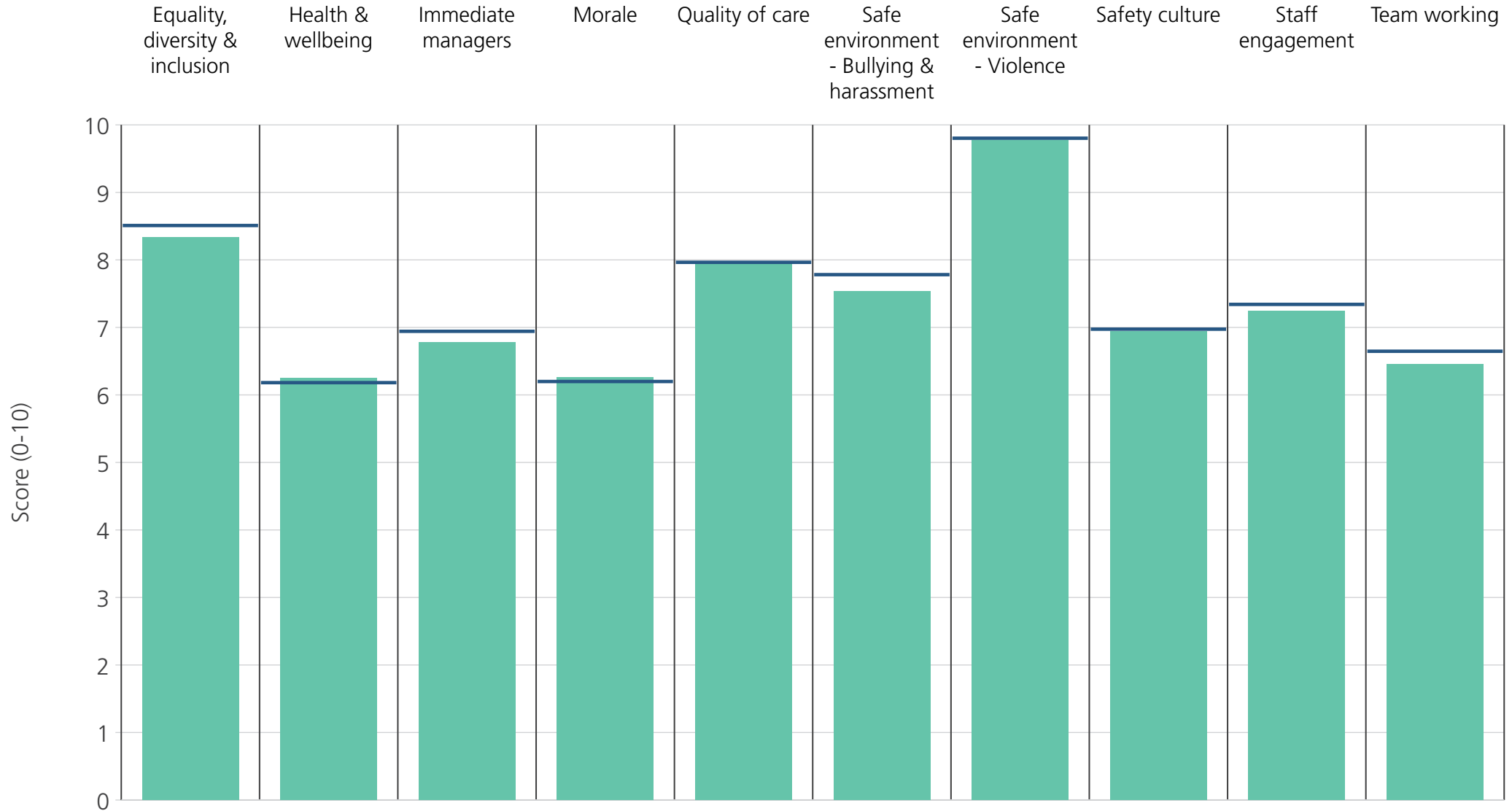
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

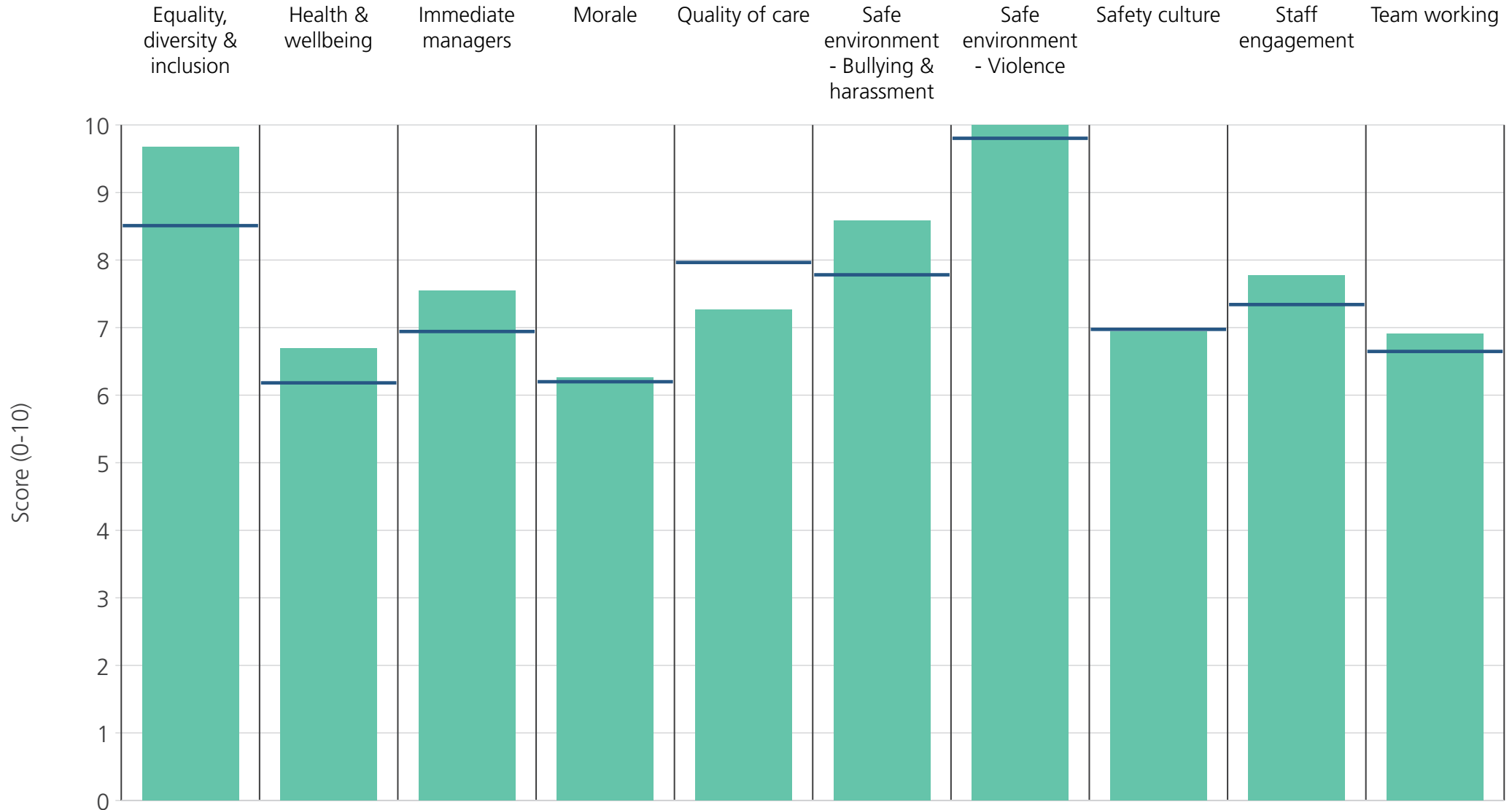
Moorfields Eye Hospital NHS Foundation Trust
2020 NHS Staff Survey Results



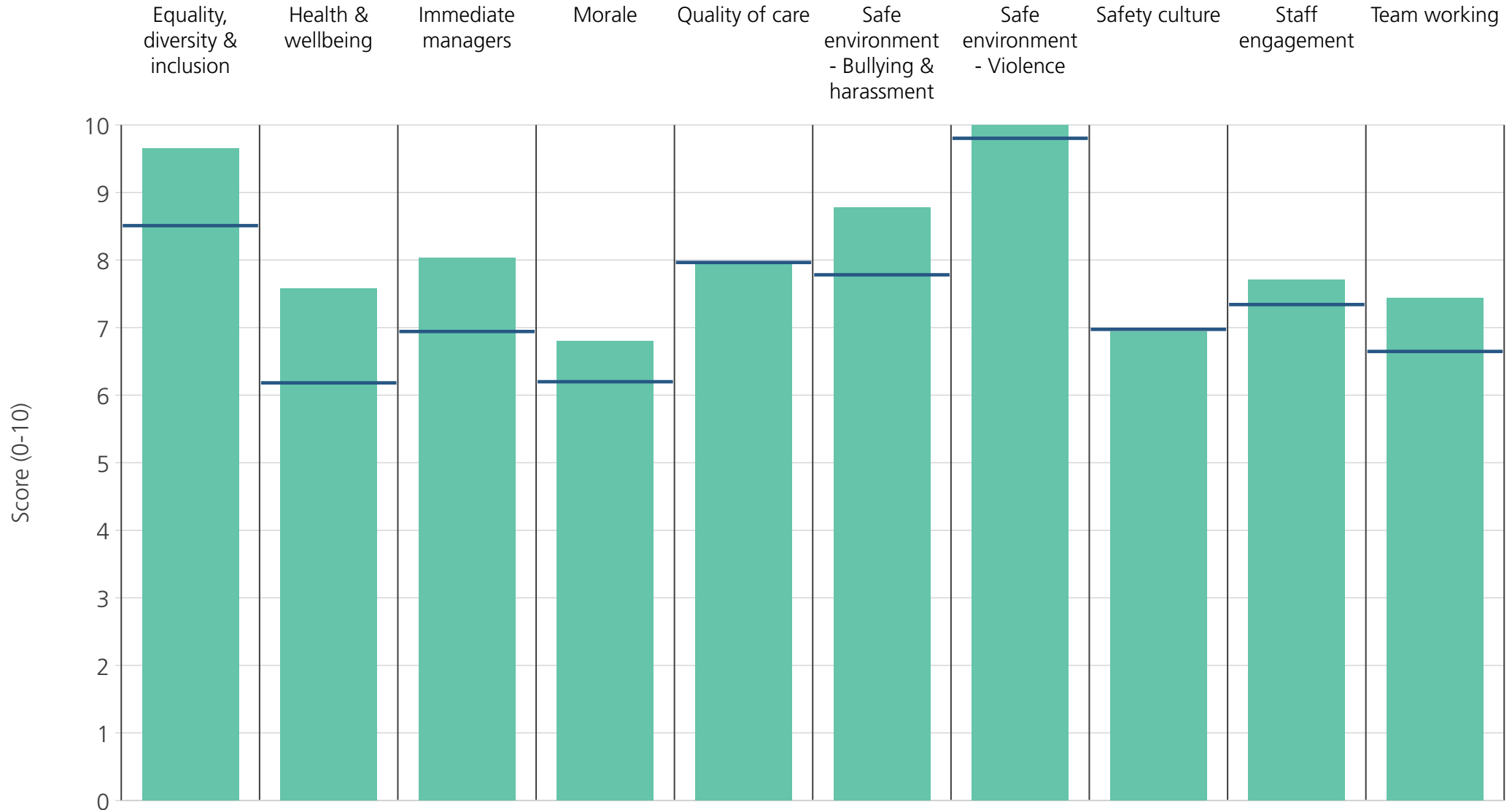
Directorate	8.9	5.8	6.9	6.1	7.6	8.5	9.7	7.0	7.3	6.3
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	64	64	64	63	51	64	64	64	64	63



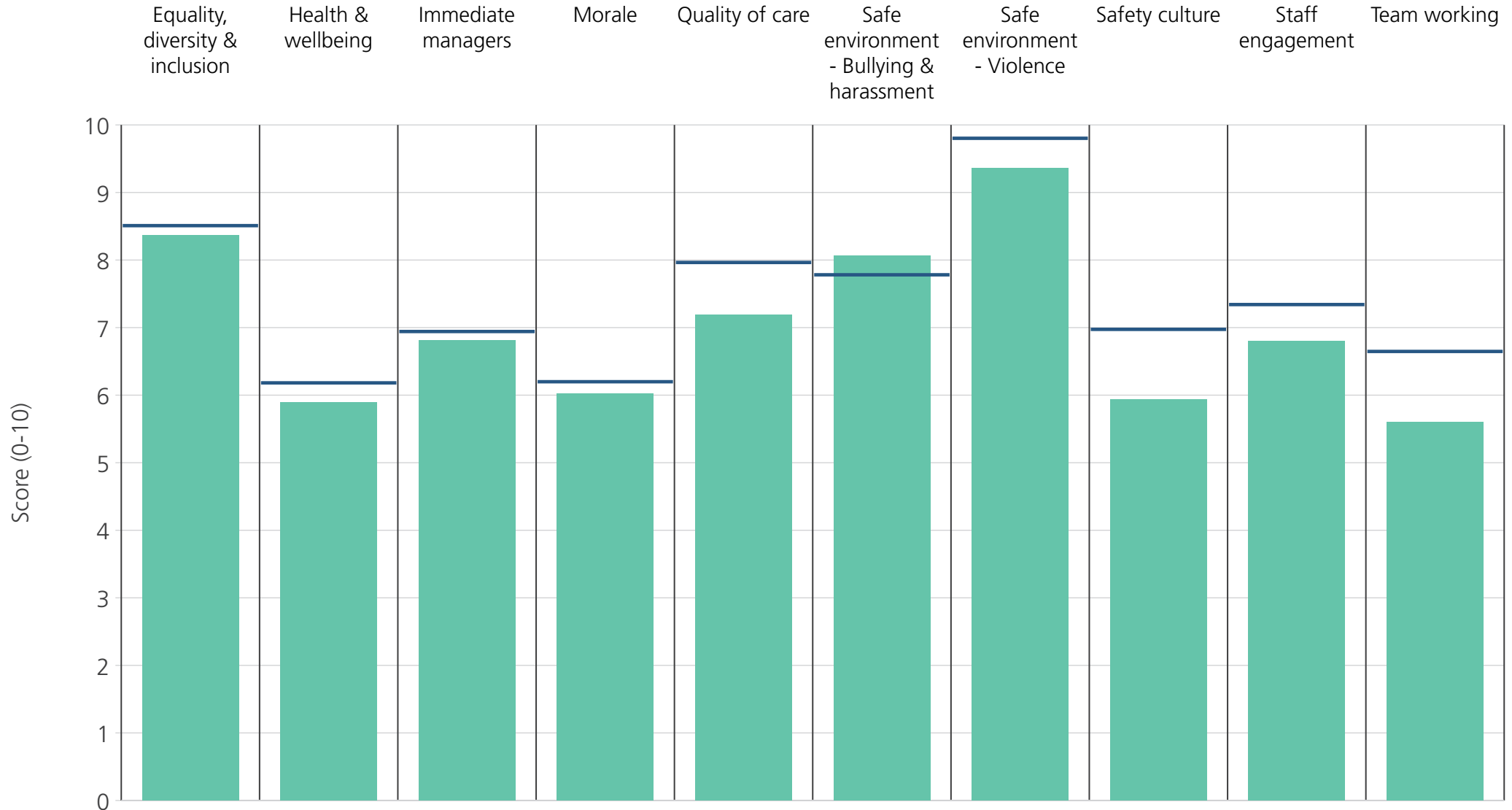
Directorate	8.3	6.2	6.8	6.3	8.0	7.5	9.8	6.9	7.2	6.5
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	499	499	504	504	493	500	499	504	505	497



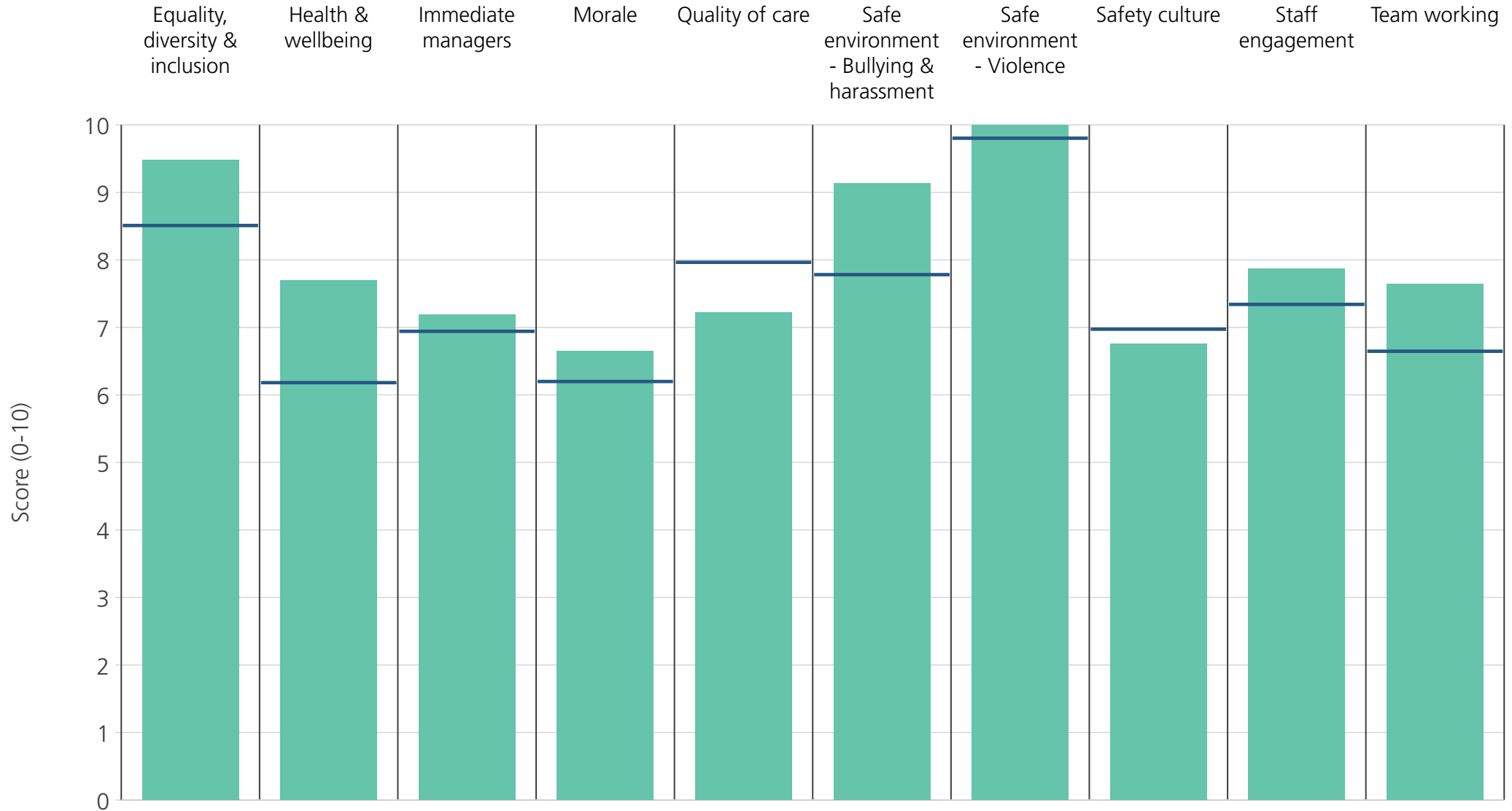
Directorate	9.7	6.7	7.5	6.3	7.3	8.6	10.0	6.9	7.8	6.9
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	41	41	41	41	27	40	41	41	41	40



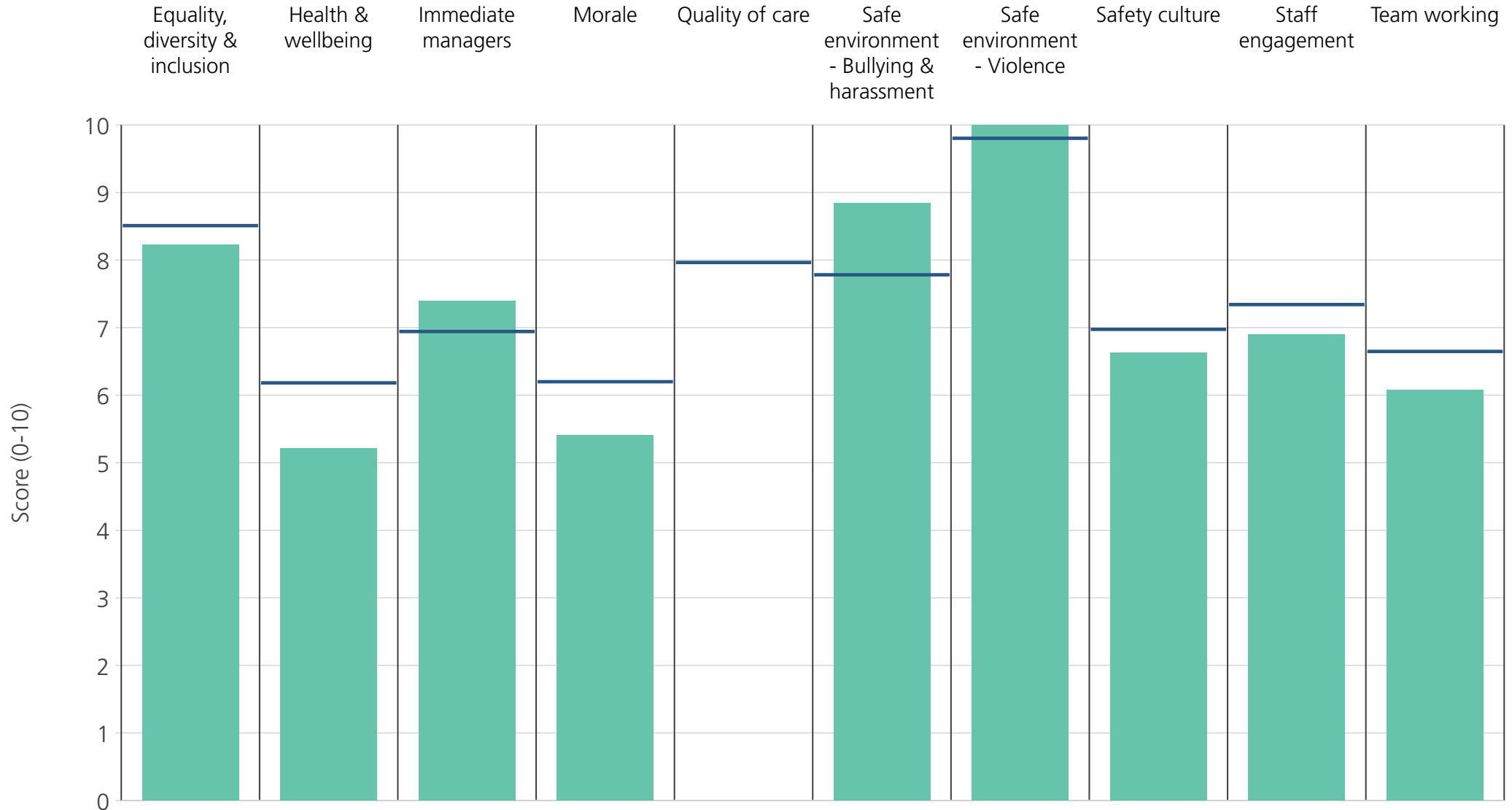
Directorate	9.6	7.6	8.0	6.8	8.0	8.8	10.0	6.9	7.7	7.4
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	19	19	19	19	16	19	19	19	19	19



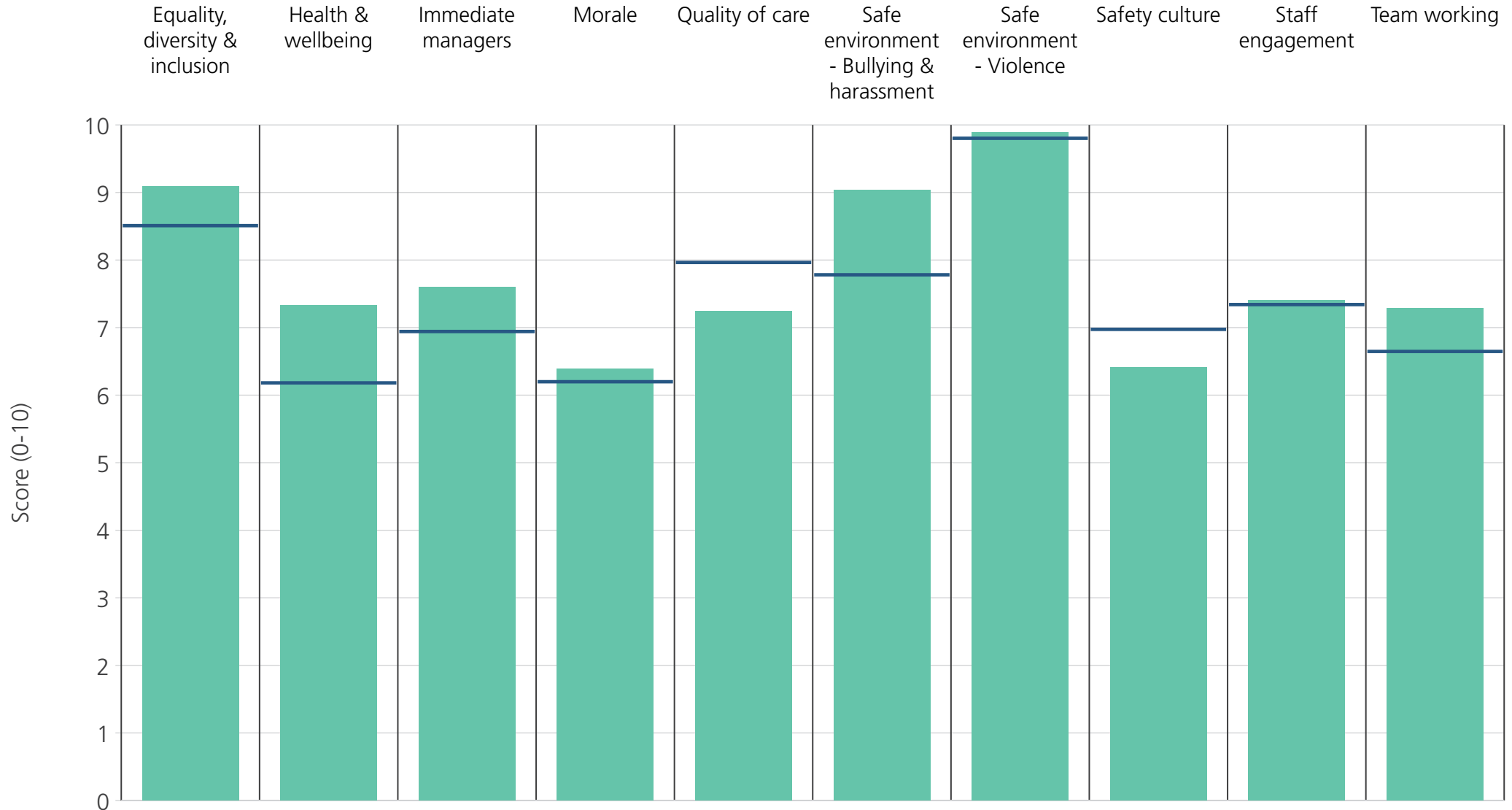
Directorate	8.4	5.9	6.8	6.0	7.2	8.1	9.4	5.9	6.8	5.6
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	25	26	26	25	20	25	26	26	26	25



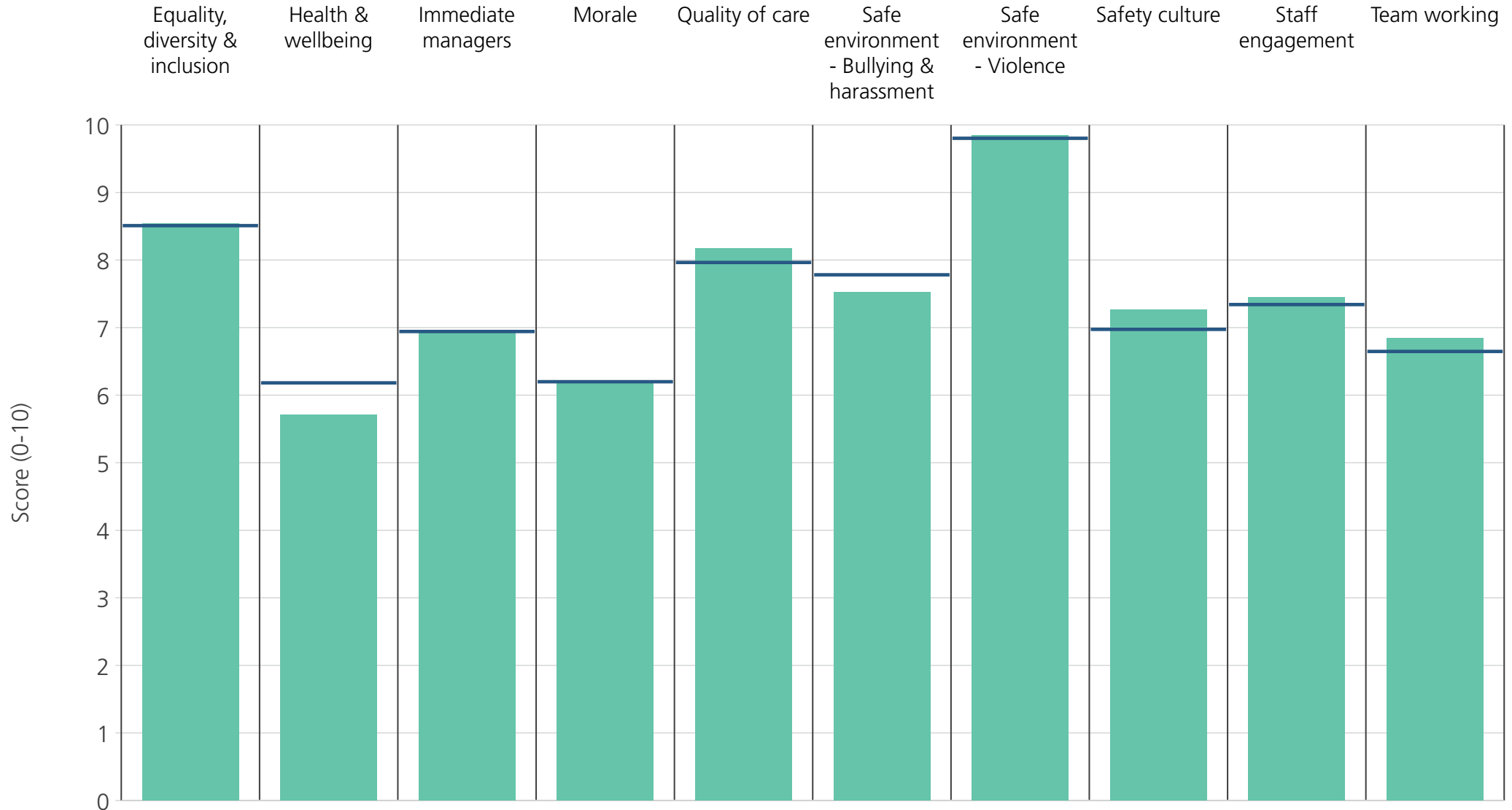
Directorate	9.5	7.7	7.2	6.7	7.2	9.1	10.0	6.8	7.9	7.6
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	27	27	27	27	12	27	26	26	27	27



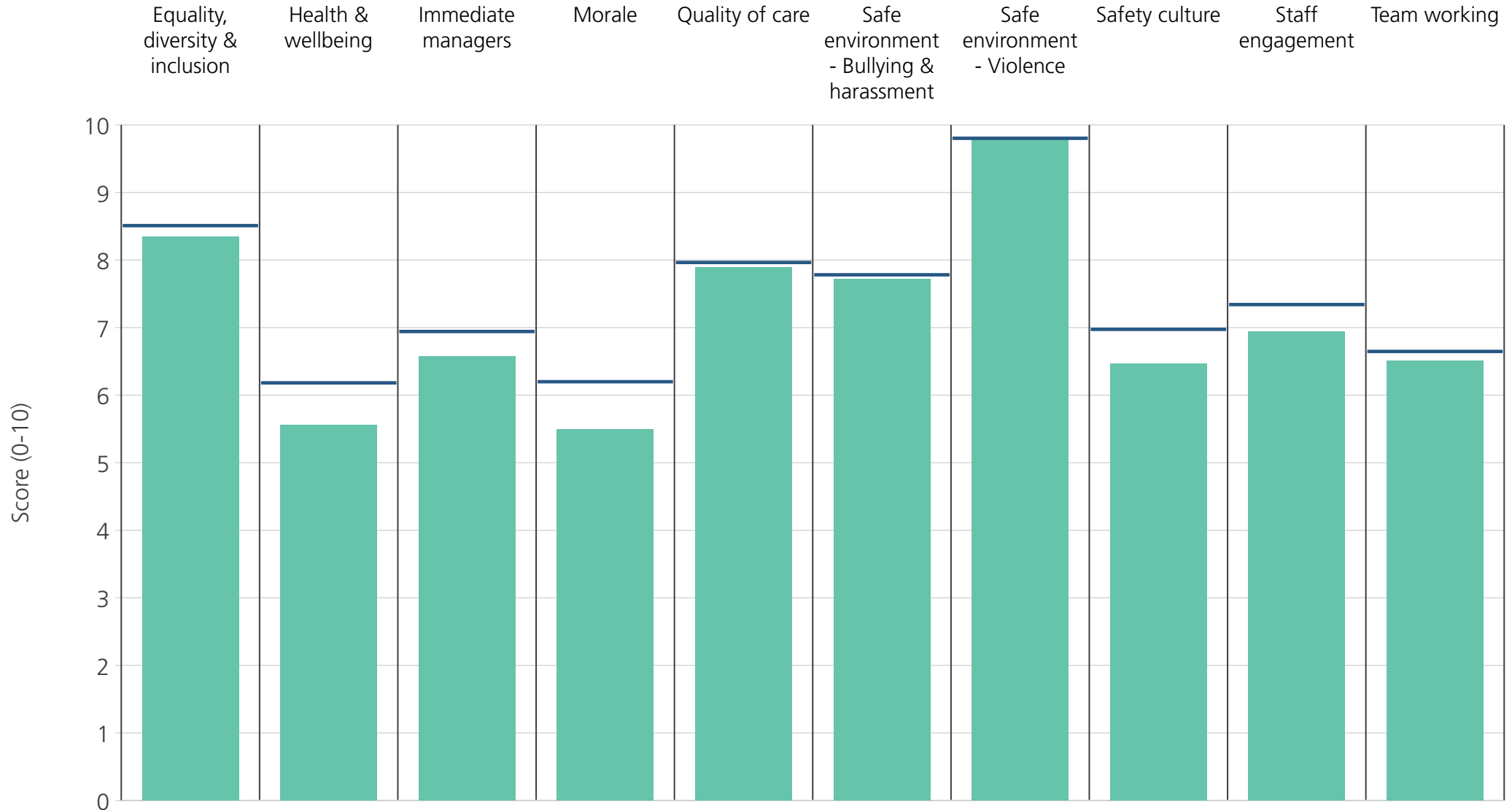
Directorate	8.2	5.2	7.4	5.4		8.8	10.0	6.6	6.9	6.1
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	23	23	23	23	8	23	23	23	23	22



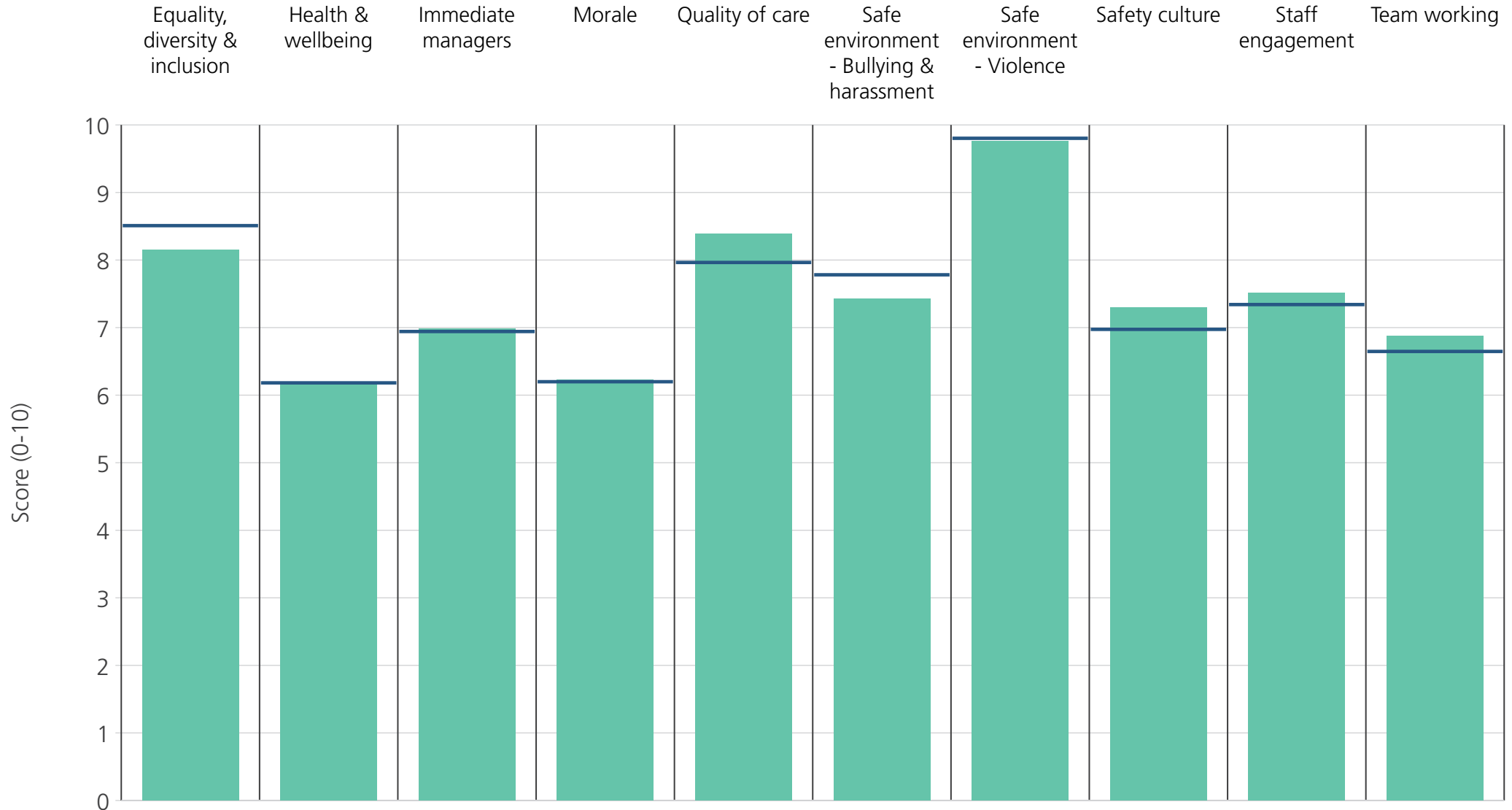
Directorate	9.1	7.3	7.6	6.4	7.2	9.0	9.9	6.4	7.4	7.3
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	31	31	31	30	18	31	31	31	31	29



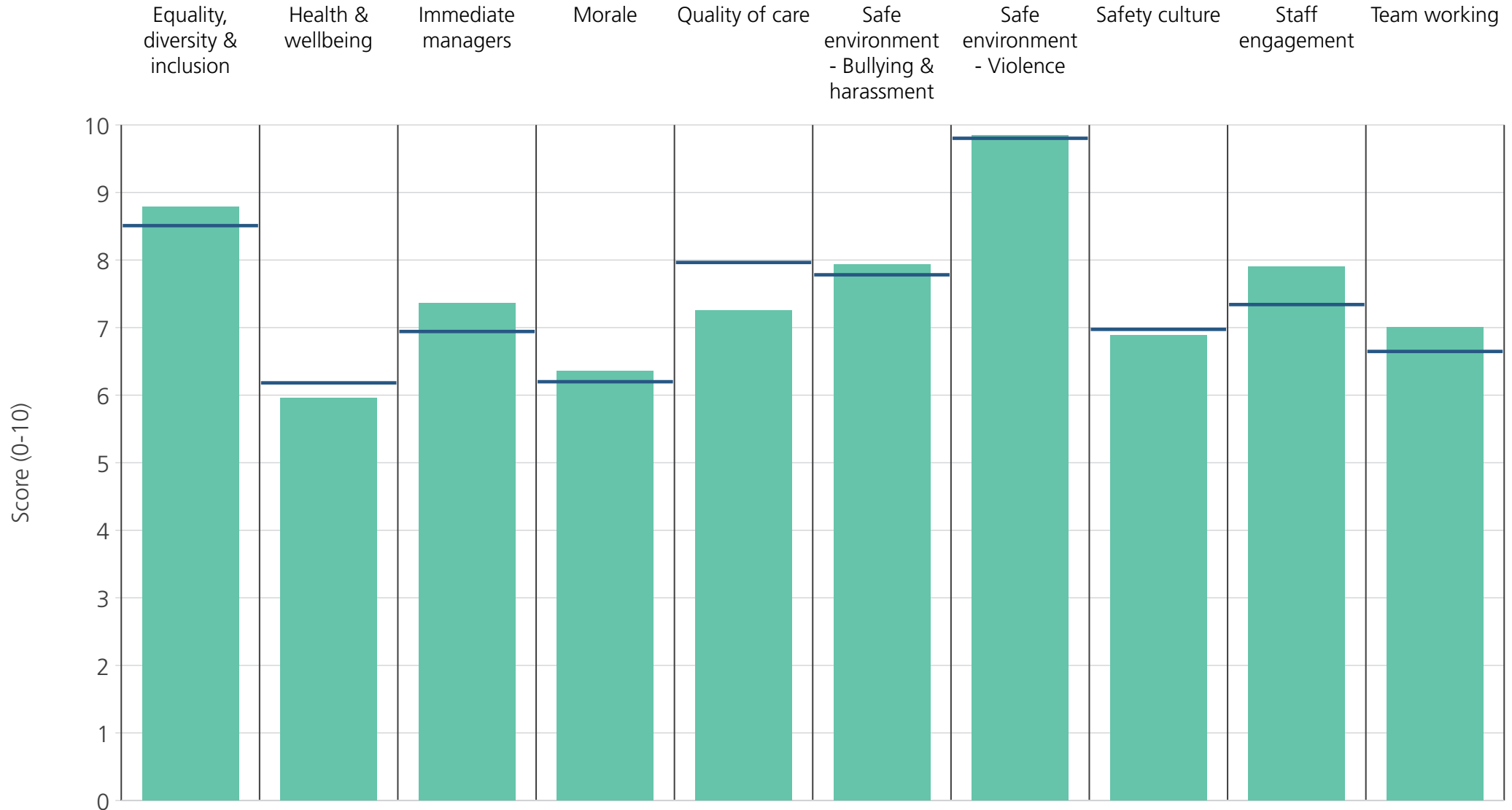
Directorate	8.5	5.7	6.9	6.2	8.2	7.5	9.8	7.3	7.5	6.8
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	190	191	193	191	190	191	192	193	193	193



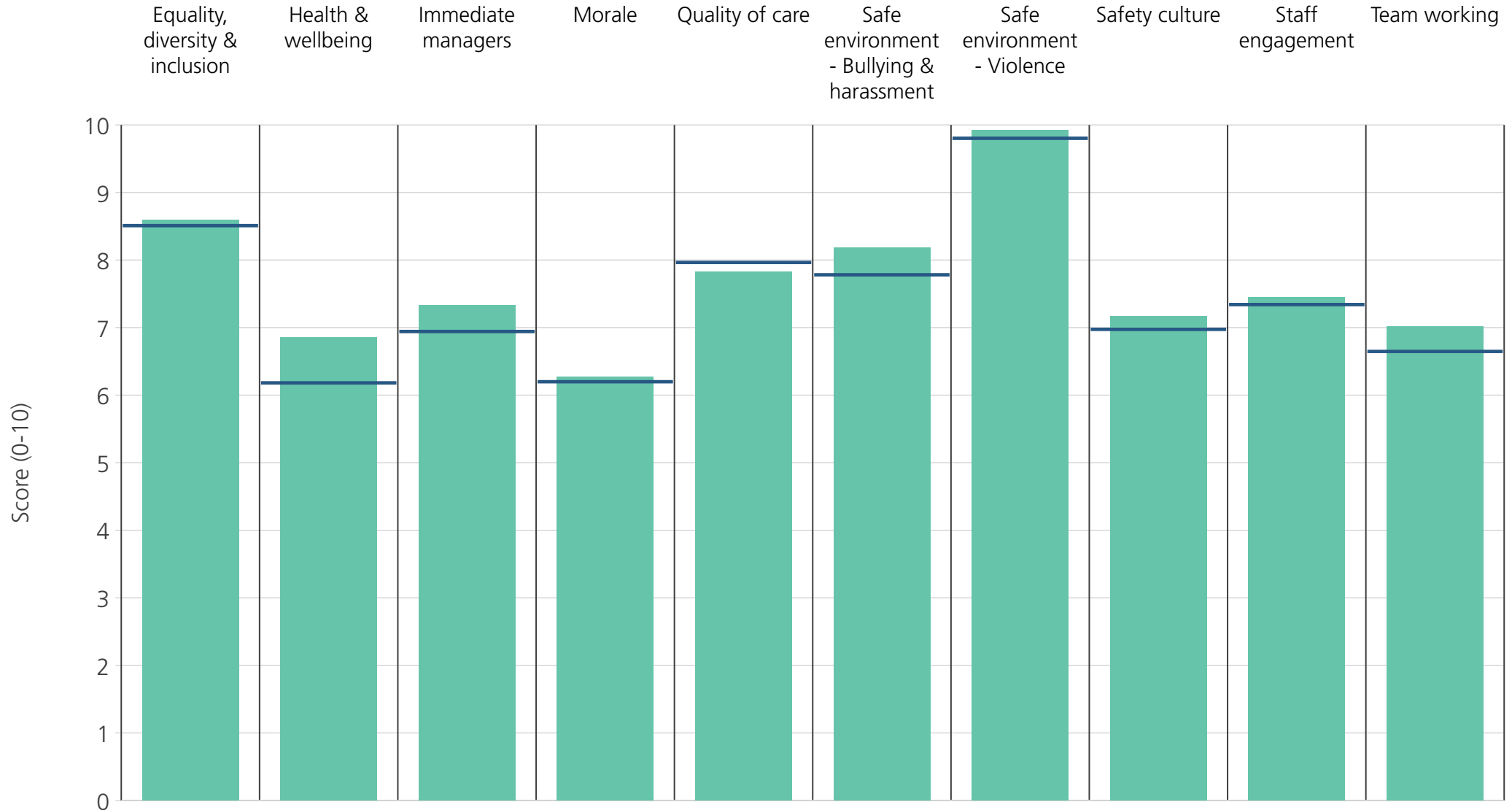
Directorate	8.3	5.6	6.6	5.5	7.9	7.7	9.8	6.5	6.9	6.5
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	61	60	61	60	54	60	61	61	60	59



Directorate	8.1	6.2	7.0	6.2	8.4	7.4	9.8	7.3	7.5	6.9
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	126	128	128	127	126	127	125	128	128	124



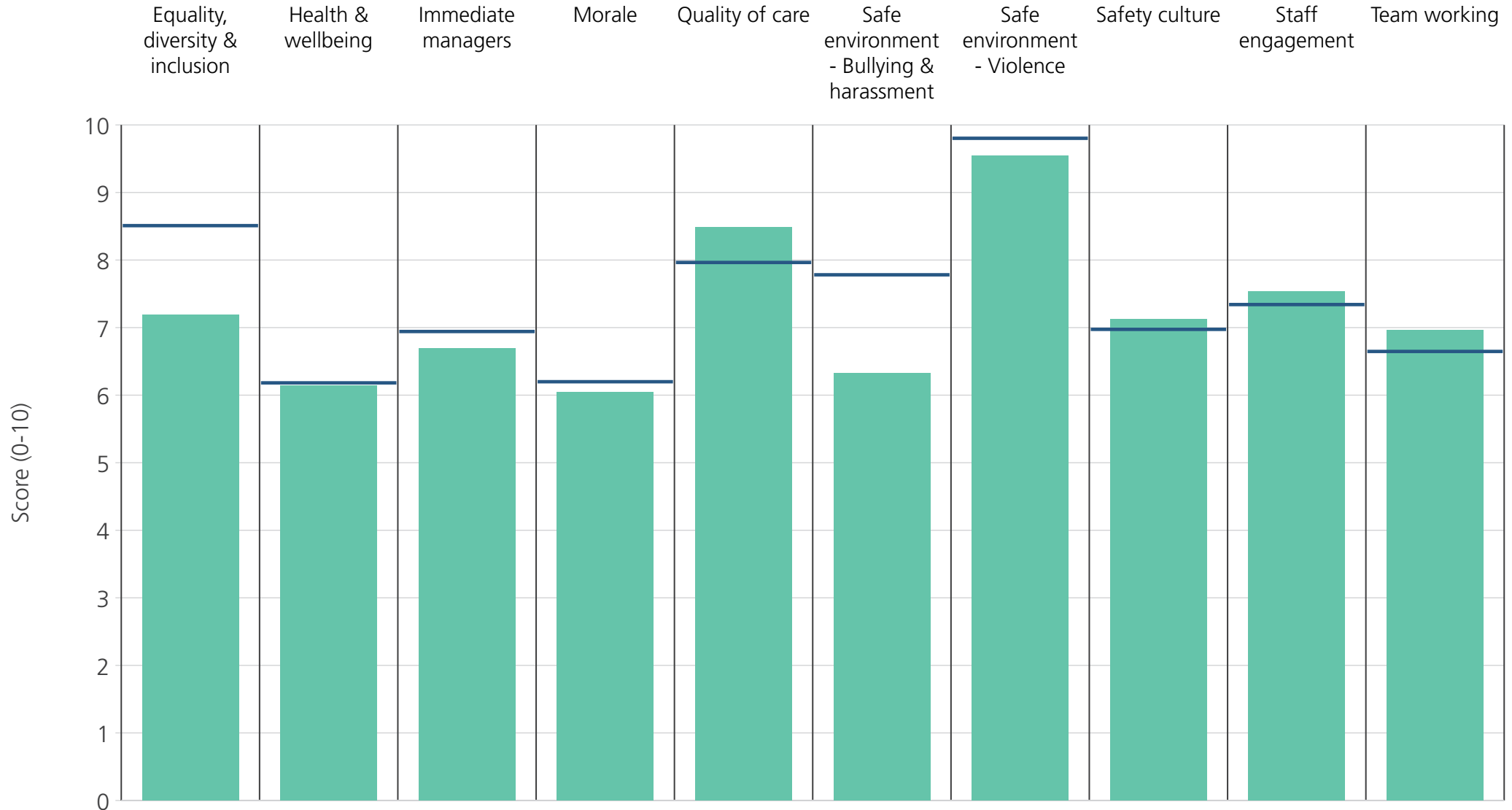
Directorate	8.8	6.0	7.4	6.4	7.3	7.9	9.8	6.9	7.9	7.0
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	20	21	21	21	12	21	21	21	21	20



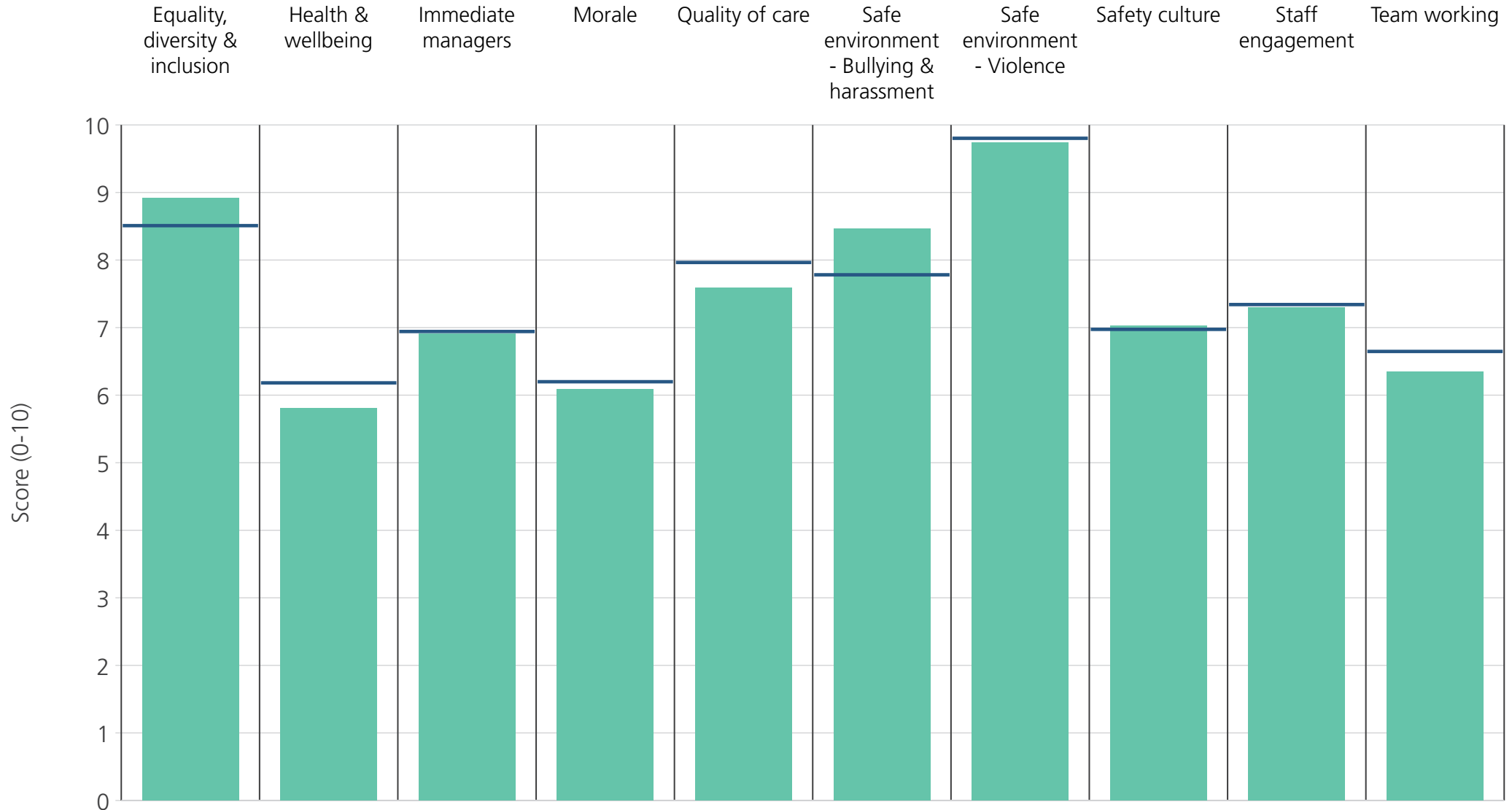
Directorate	8.6	6.9	7.3	6.3	7.8	8.2	9.9	7.2	7.4	7.0
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	44	43	44	44	38	44	44	44	44	44

Directorates 2

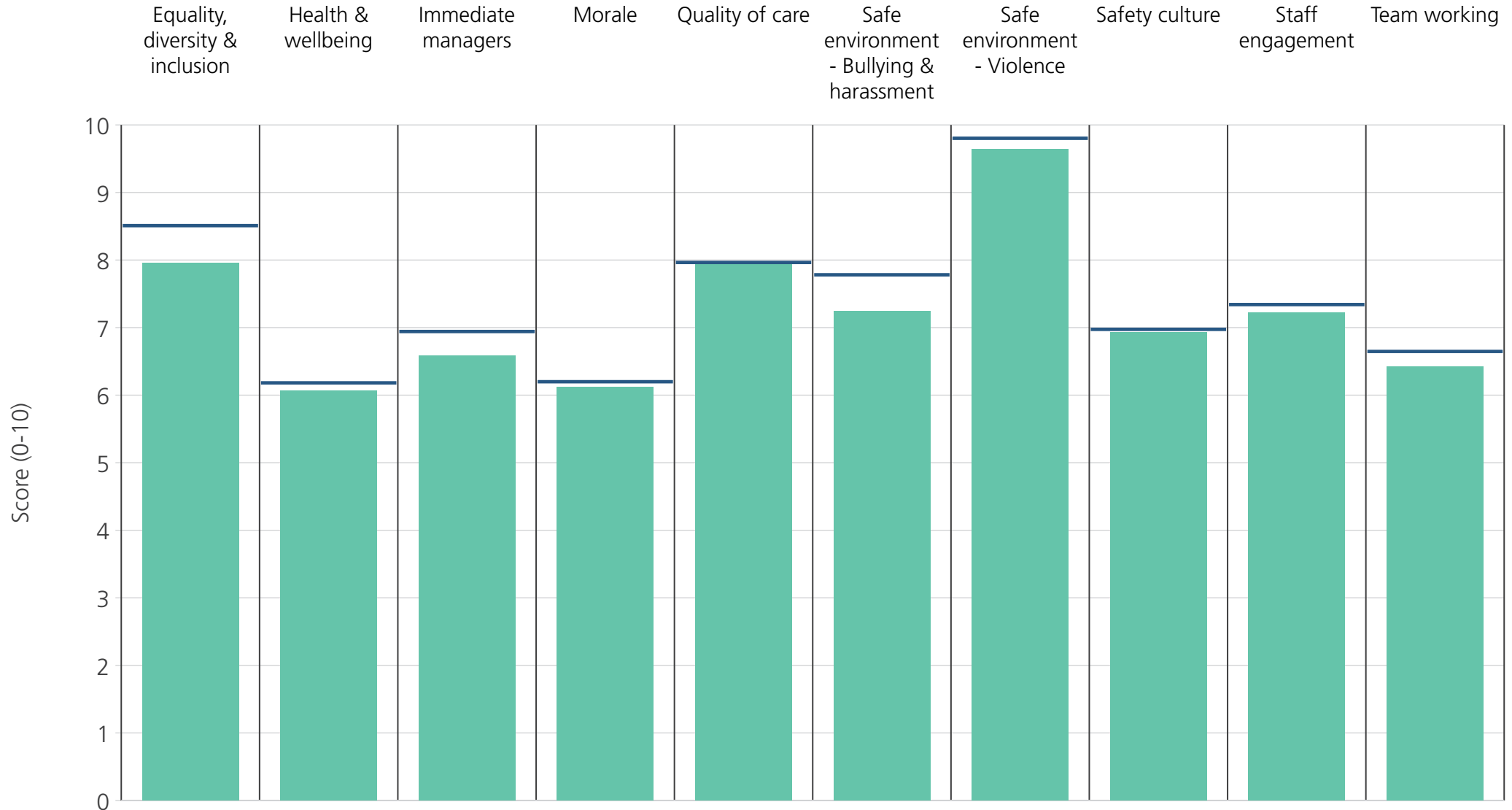
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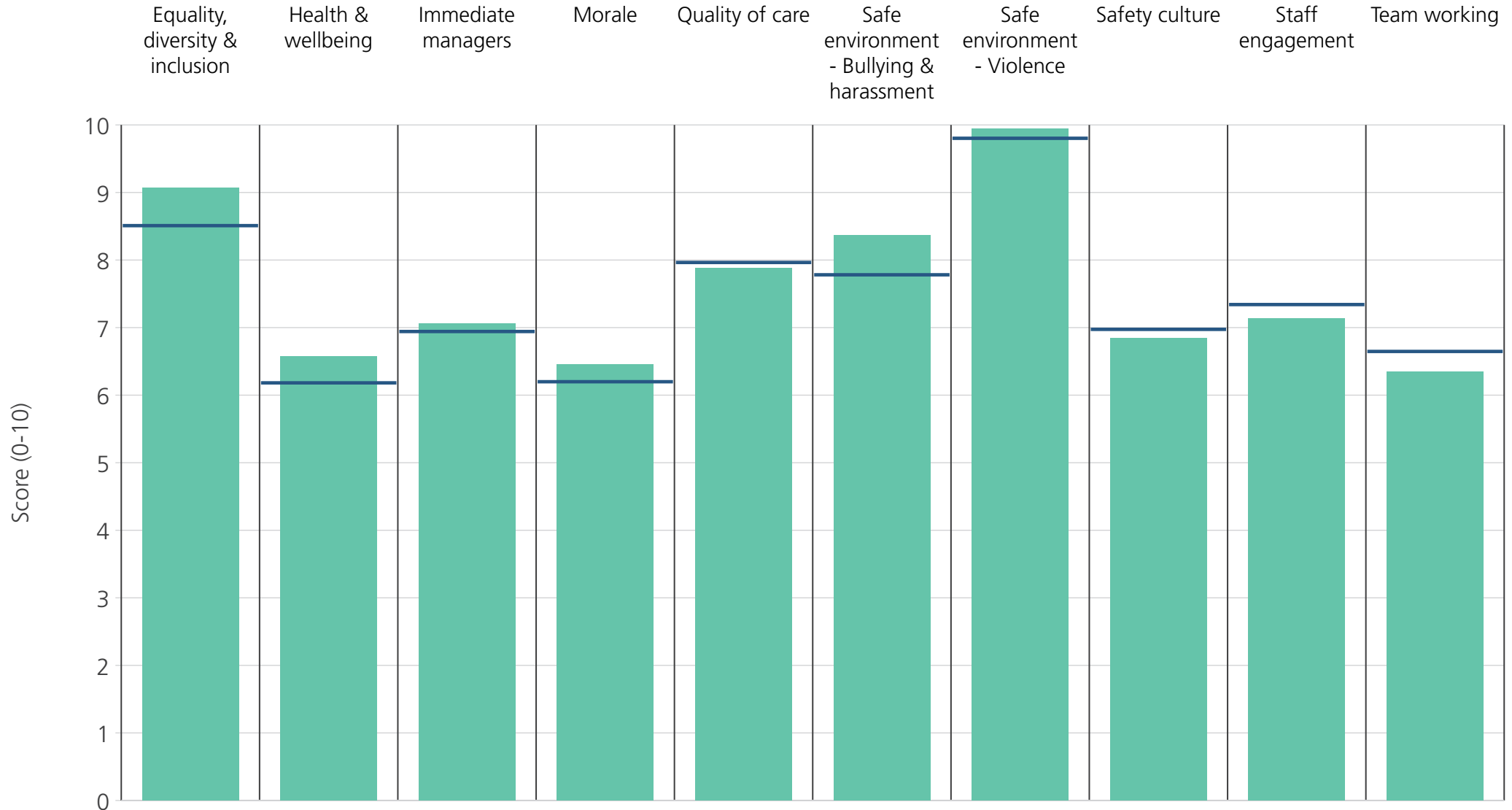
Directorate	7.2	6.1	6.7	6.0	8.5	6.3	9.5	7.1	7.5	7.0
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	43	44	44	44	44	44	44	44	44	44



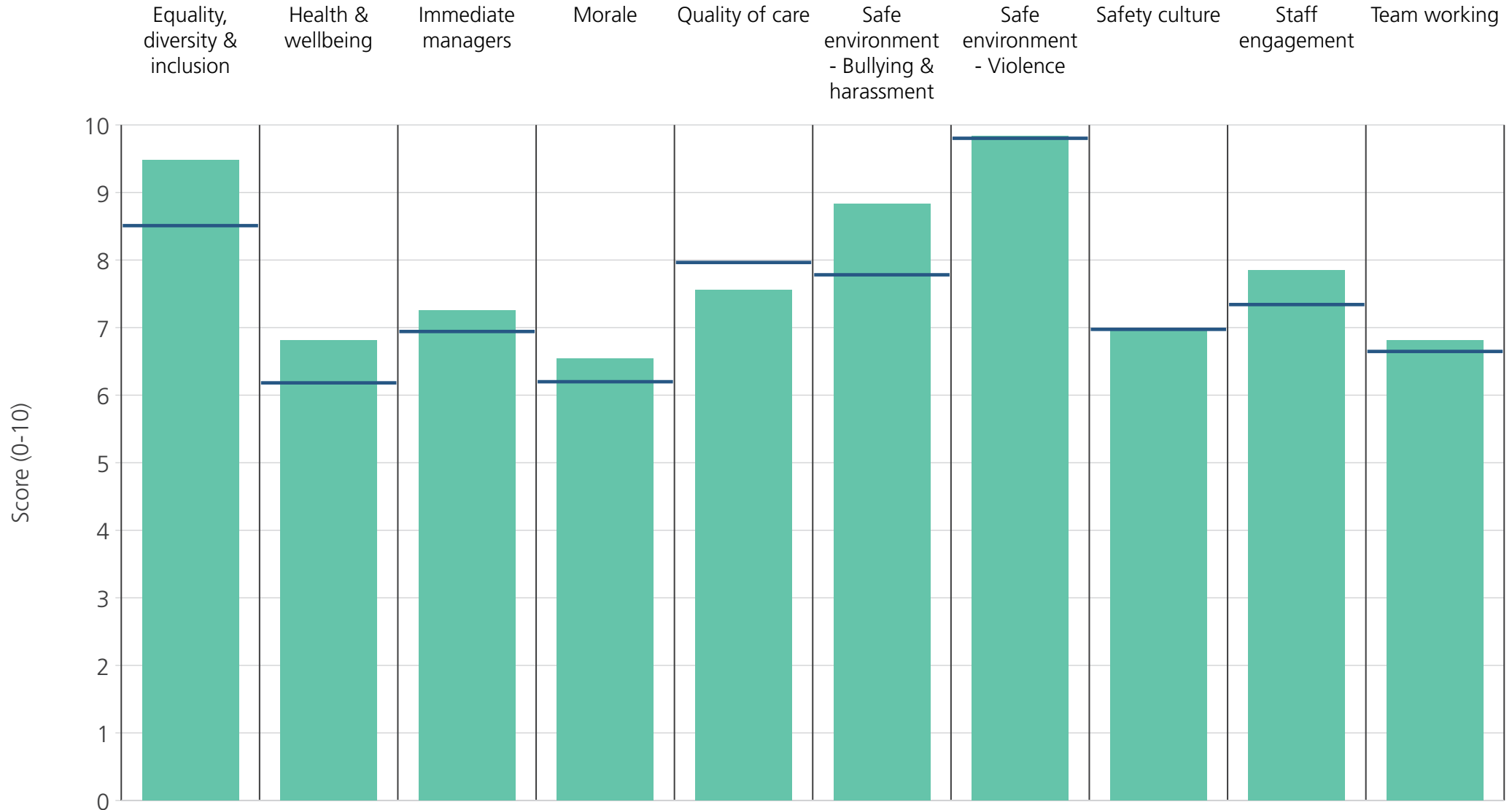
Directorate	8.9	5.8	6.9	6.1	7.6	8.5	9.7	7.0	7.3	6.3
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	64	64	64	63	51	64	64	64	64	63



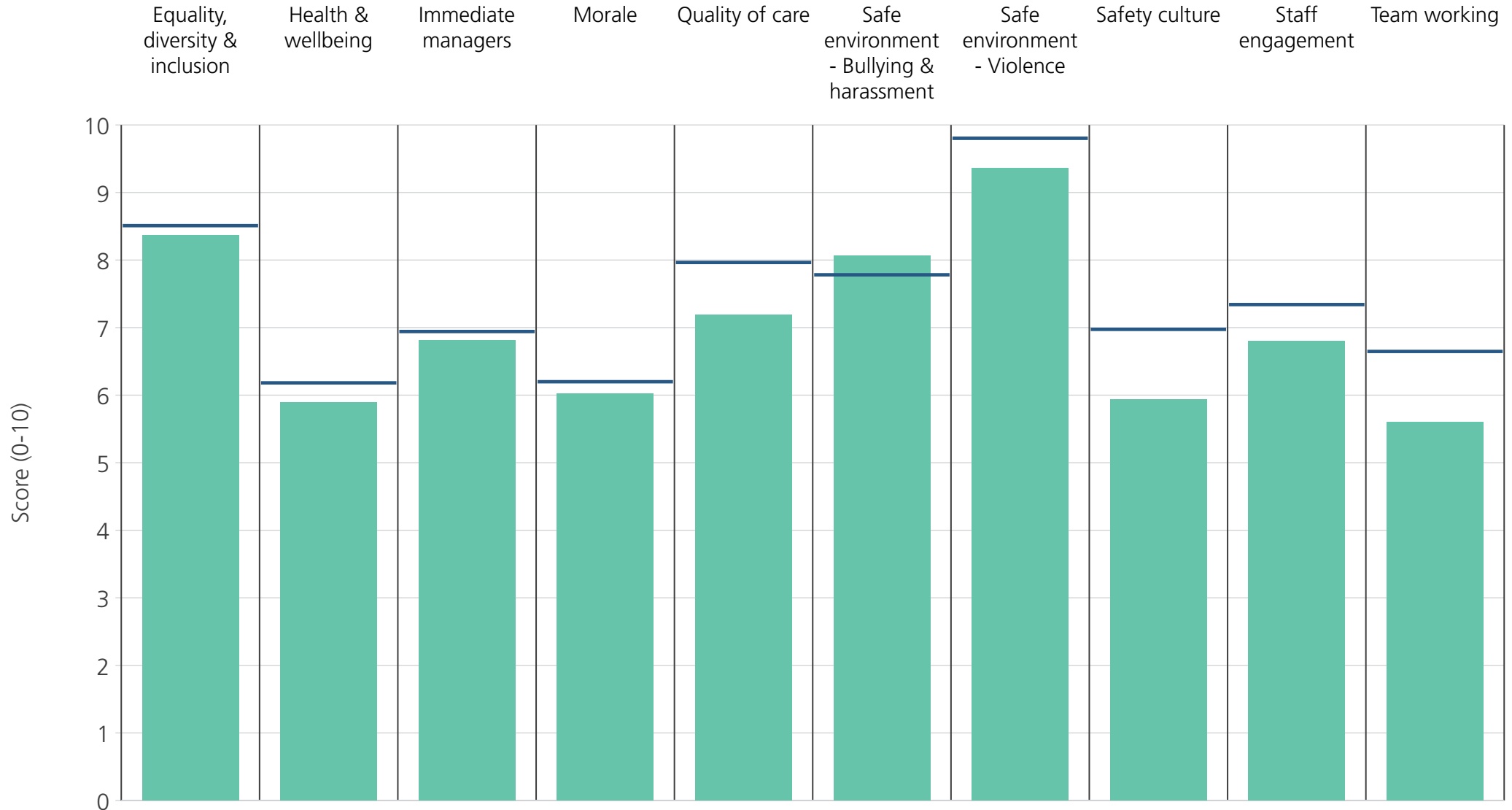
Directorate	8.0	6.1	6.6	6.1	8.0	7.2	9.6	6.9	7.2	6.4
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	241	239	242	242	232	238	238	242	243	238



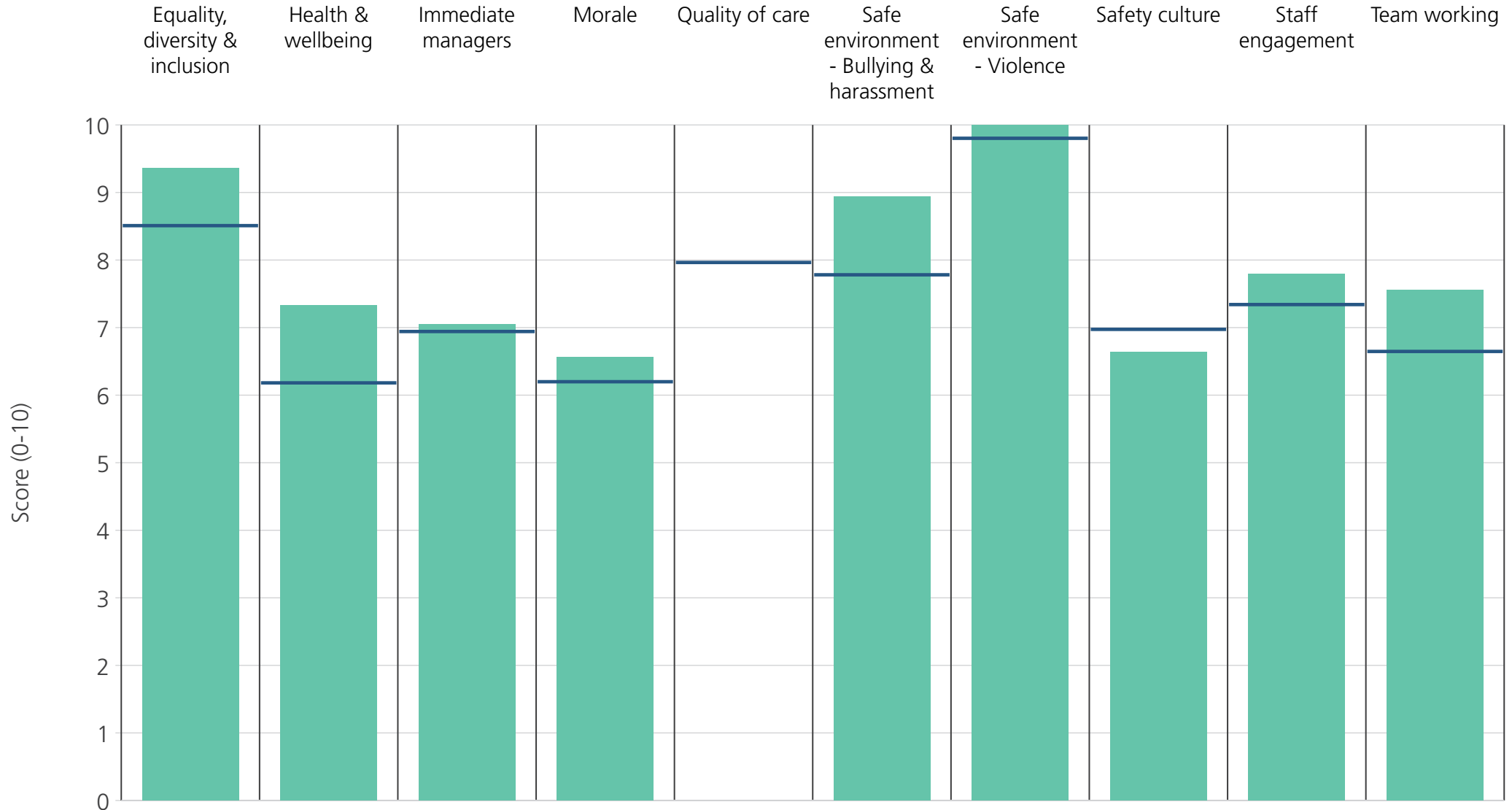
Directorate	9.1	6.6	7.1	6.4	7.9	8.4	9.9	6.8	7.1	6.3
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	176	178	179	179	178	179	178	179	179	177



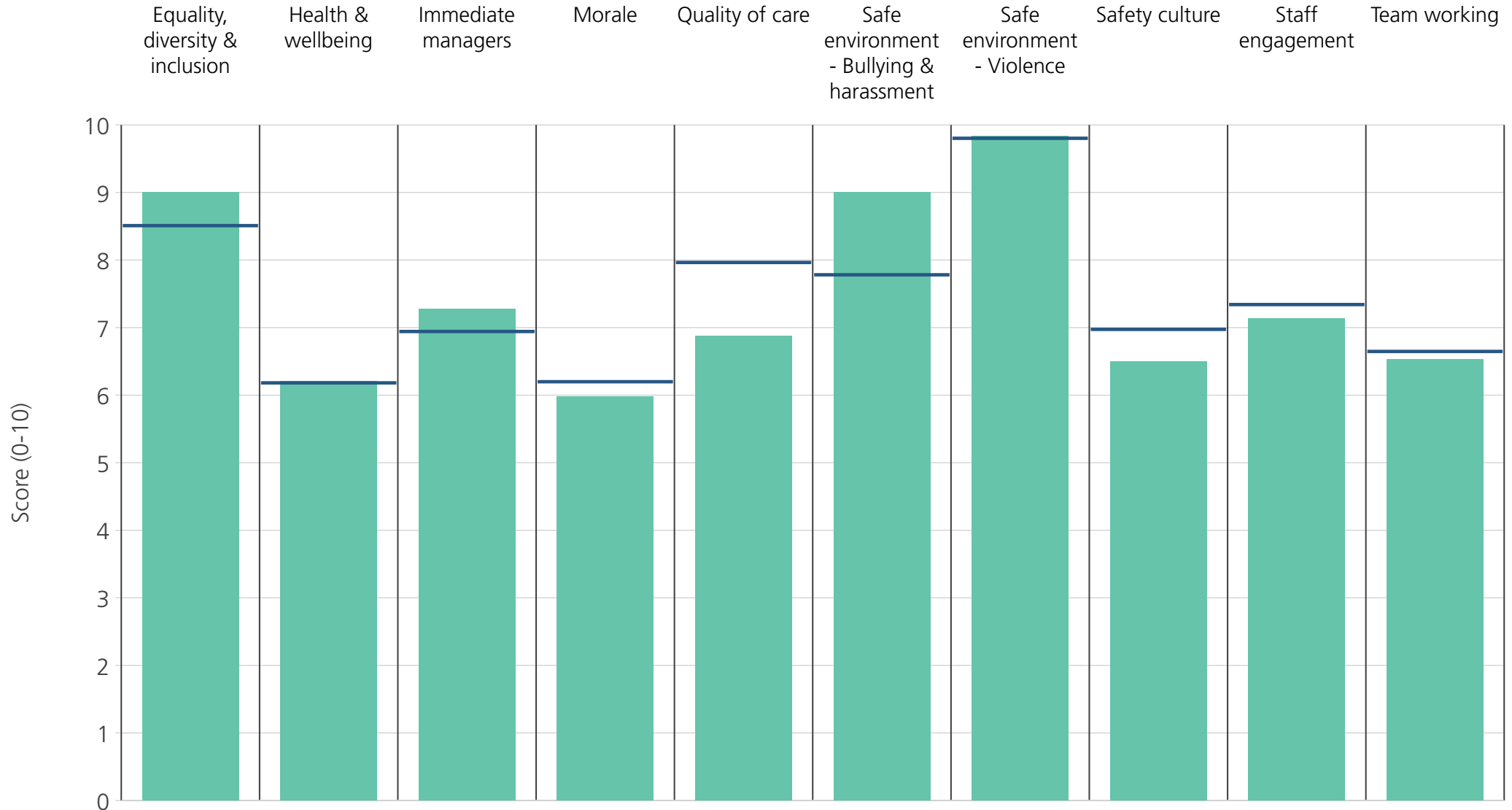
Directorate	9.5	6.8	7.3	6.5	7.6	8.8	9.8	7.0	7.8	6.8
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	21	21	21	21	14	20	20	21	21	20



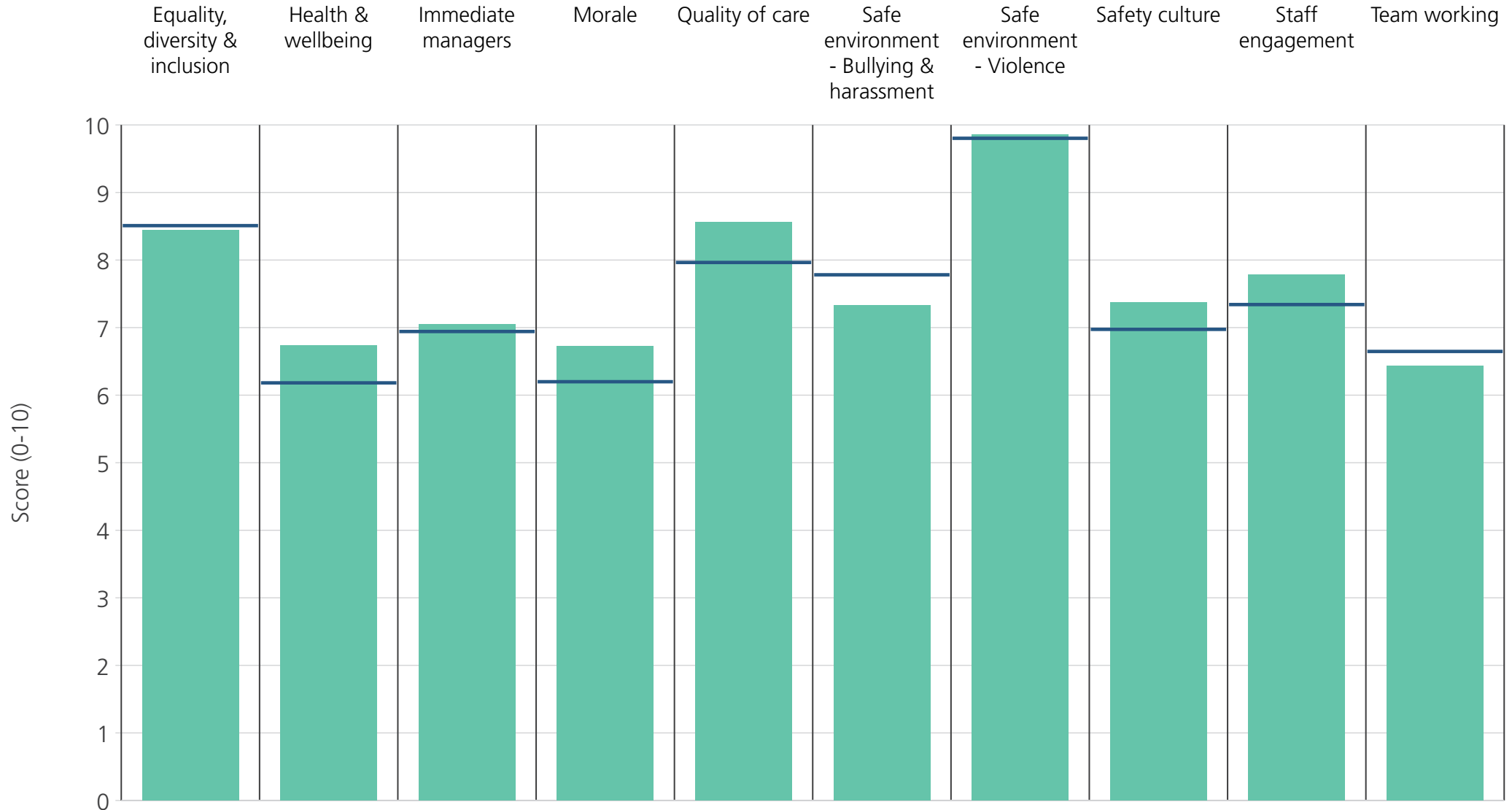
Directorate	8.4	5.9	6.8	6.0	7.2	8.1	9.4	5.9	6.8	5.6
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	25	26	26	25	20	25	26	26	26	25



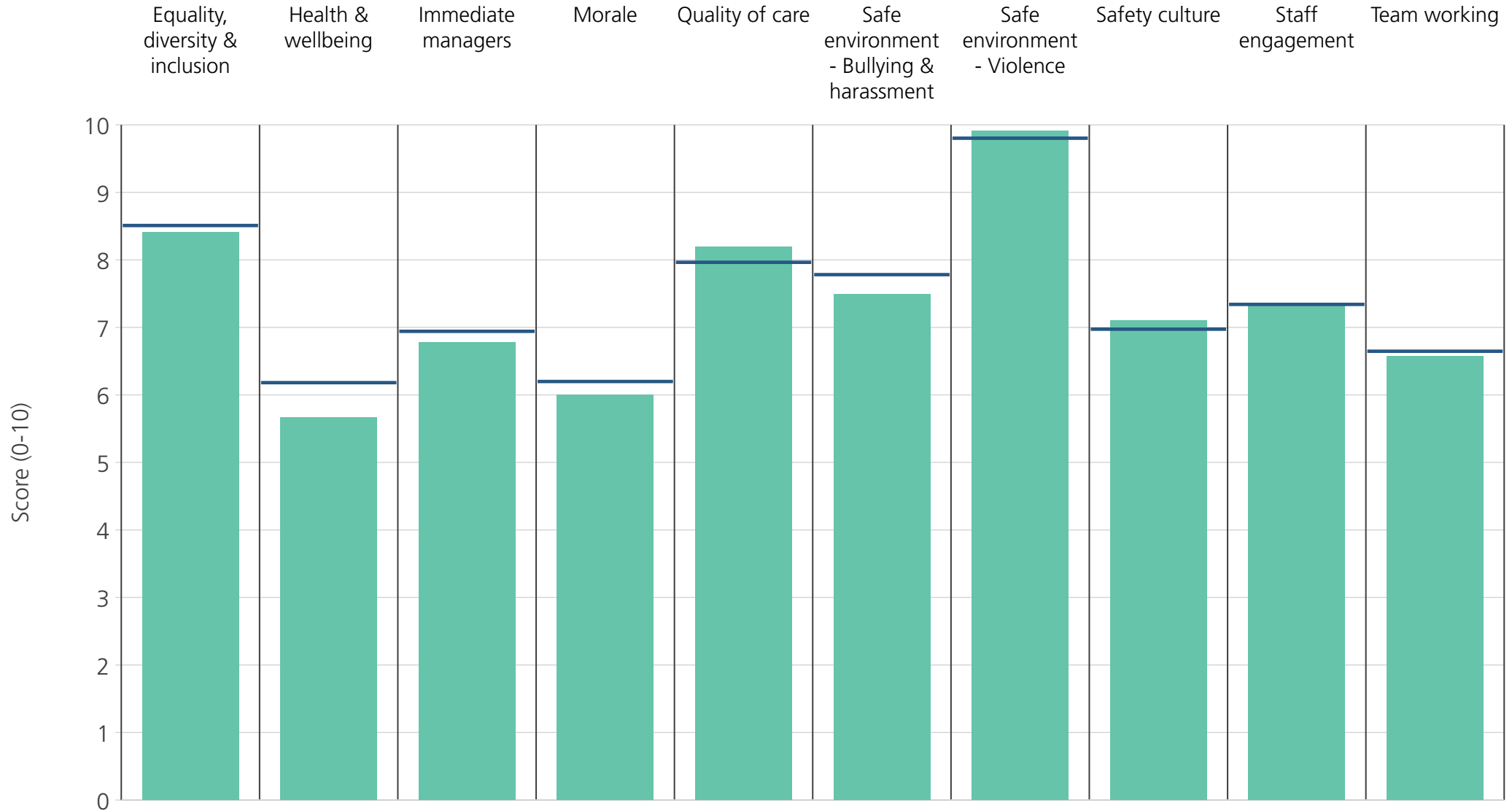
Directorate	9.4	7.3	7.0	6.6		8.9	10.0	6.6	7.8	7.6
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	22	22	22	22	10	22	22	21	22	22



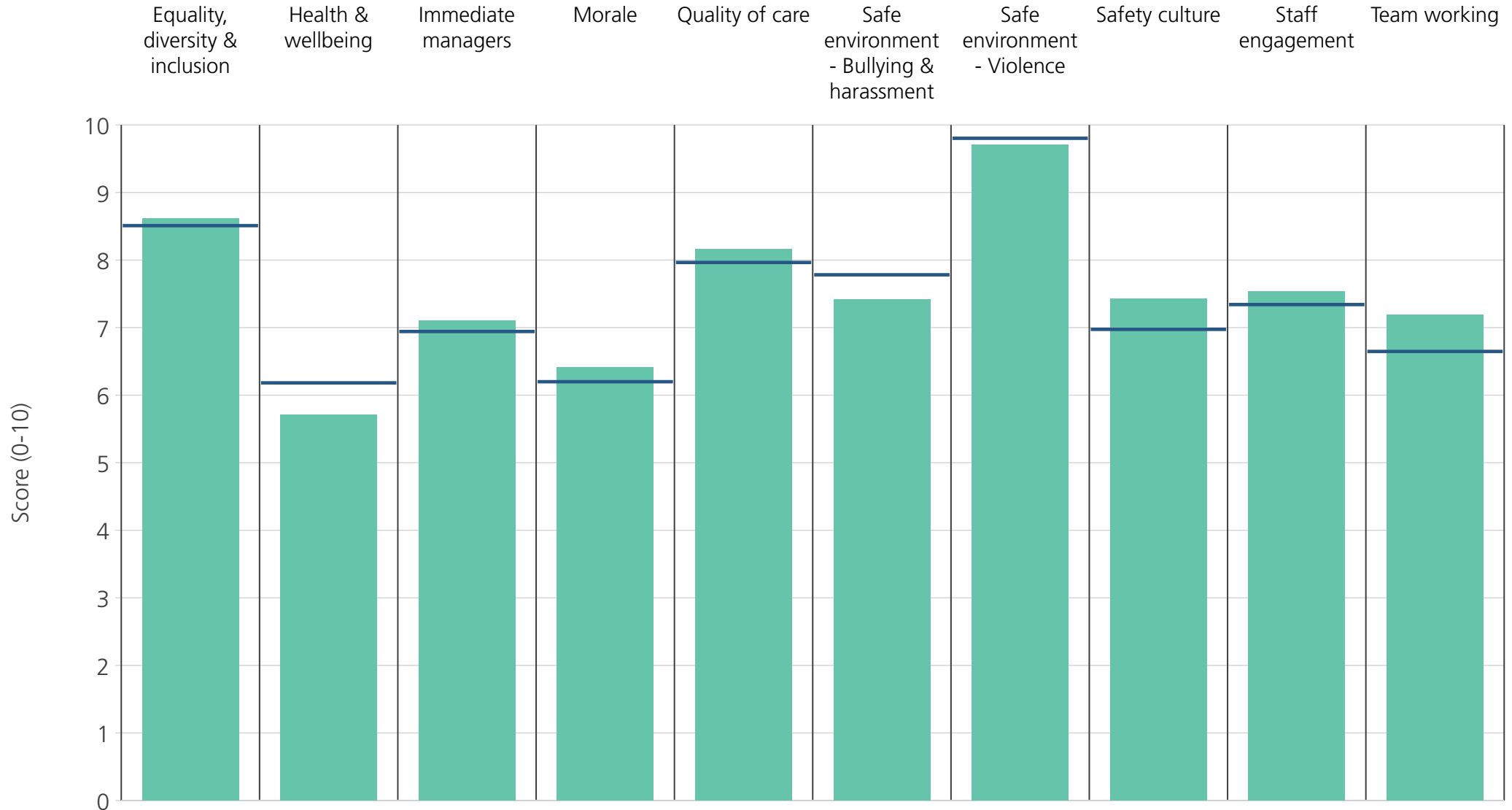
Directorate	9.0	6.2	7.3	6.0	6.9	9.0	9.8	6.5	7.1	6.5
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	20	20	20	19	14	20	20	20	20	18



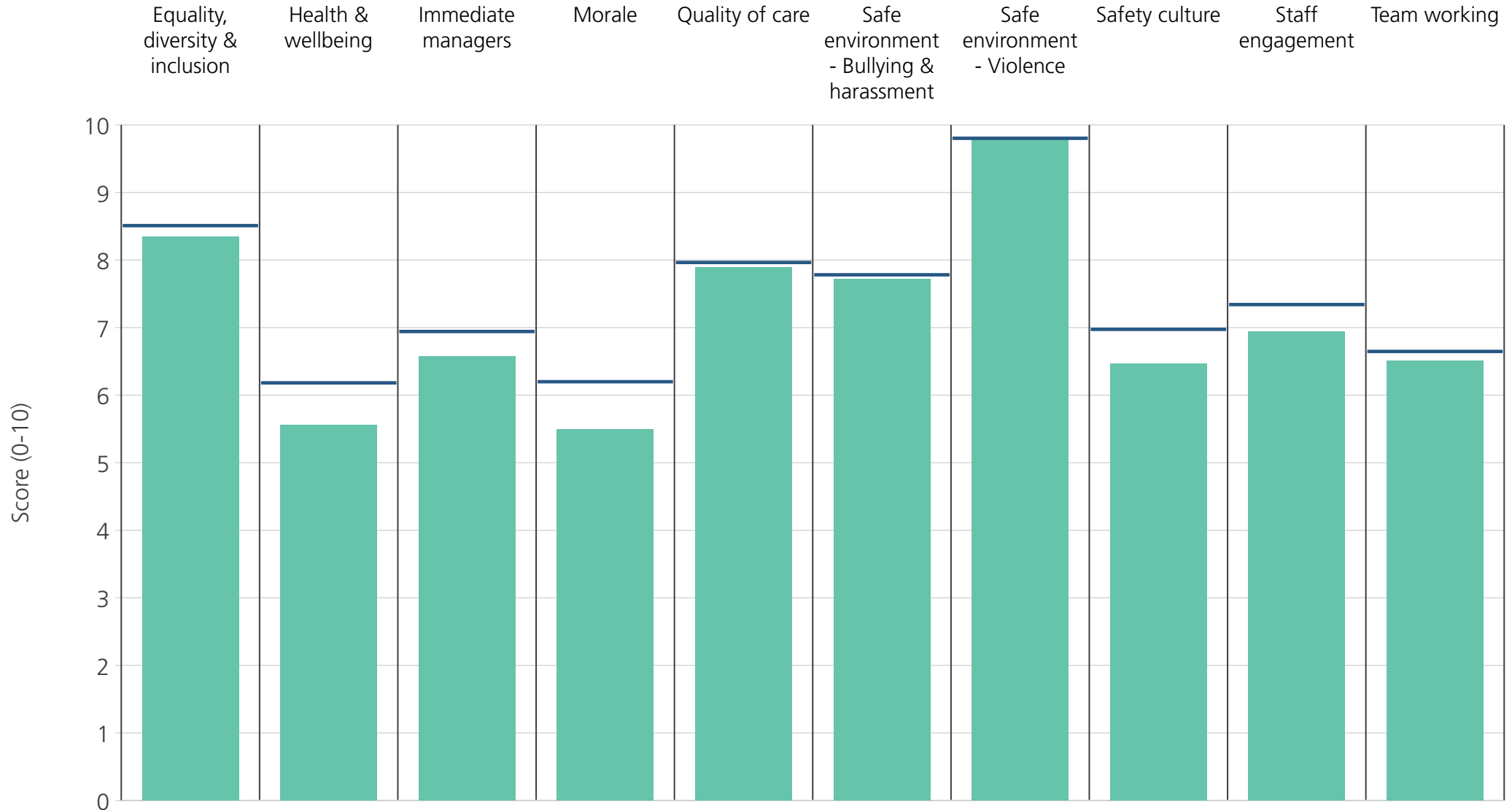
Directorate	8.4	6.7	7.0	6.7	8.6	7.3	9.9	7.4	7.8	6.4
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	47	48	48	48	48	48	47	48	48	47



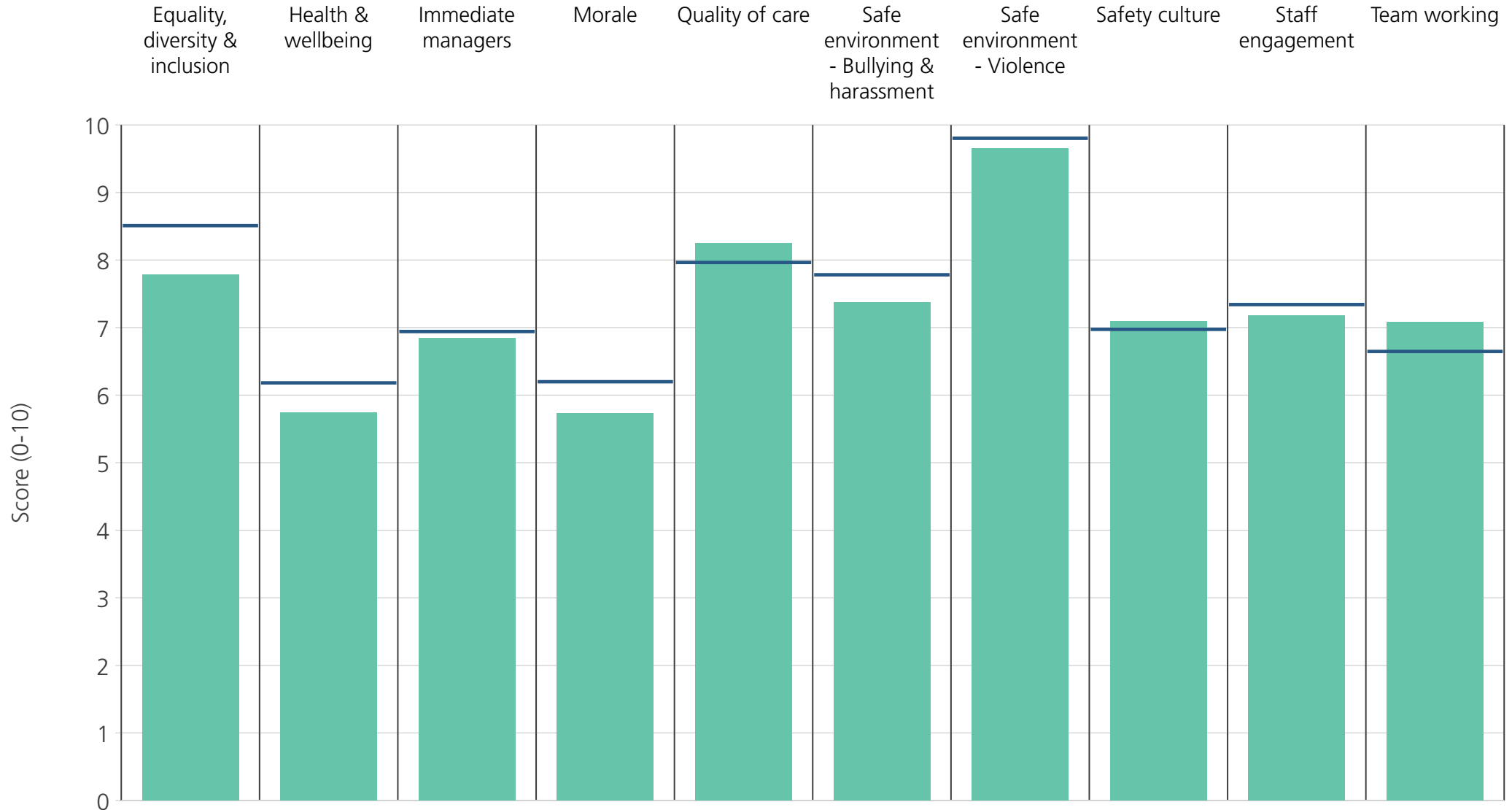
Directorate	8.4	5.7	6.8	6.0	8.2	7.5	9.9	7.1	7.3	6.6
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	115	117	117	116	115	117	117	117	117	117



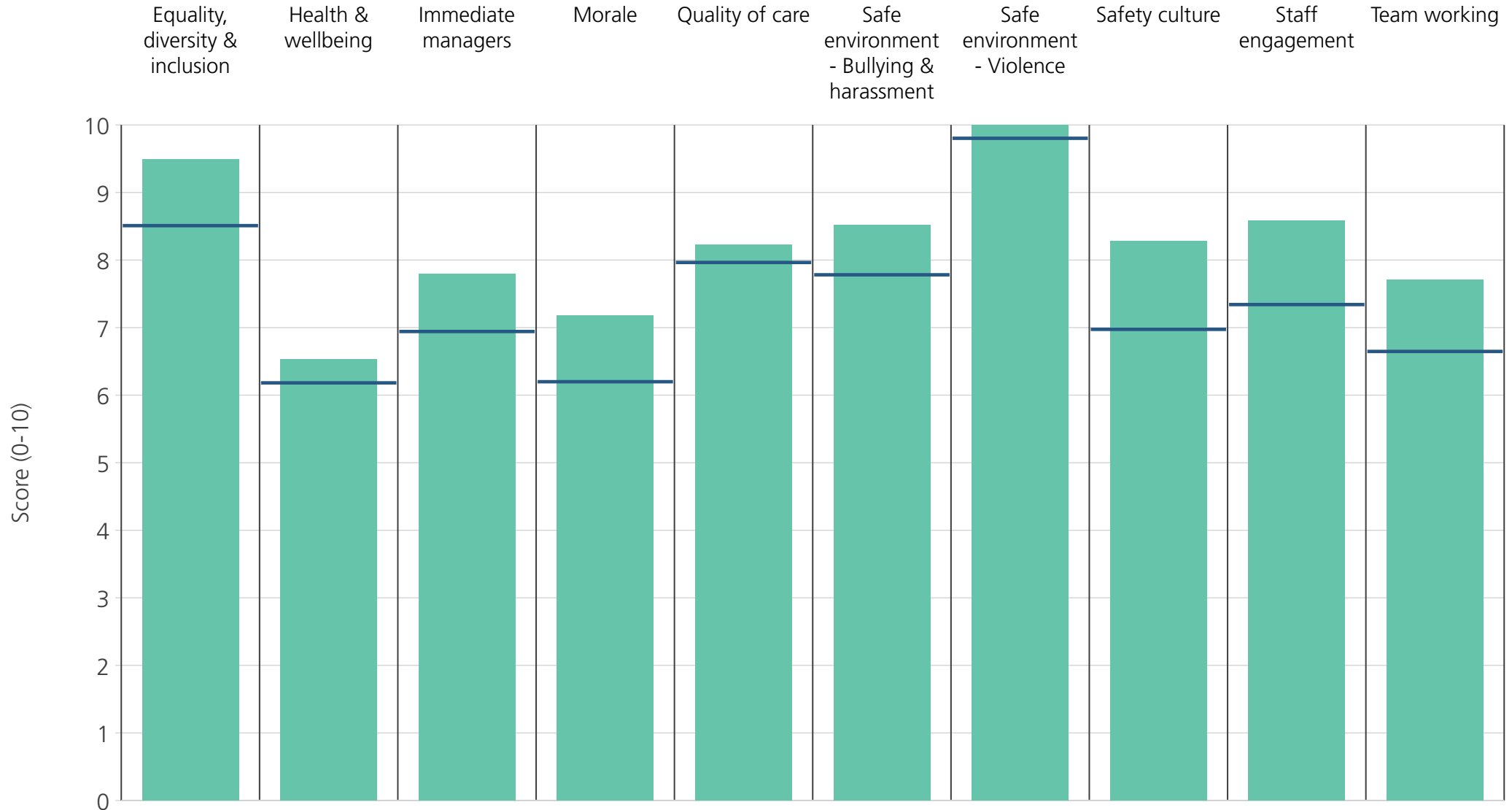
Directorate	8.6	5.7	7.1	6.4	8.2	7.4	9.7	7.4	7.5	7.2
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	68	67	69	68	68	67	68	69	69	69



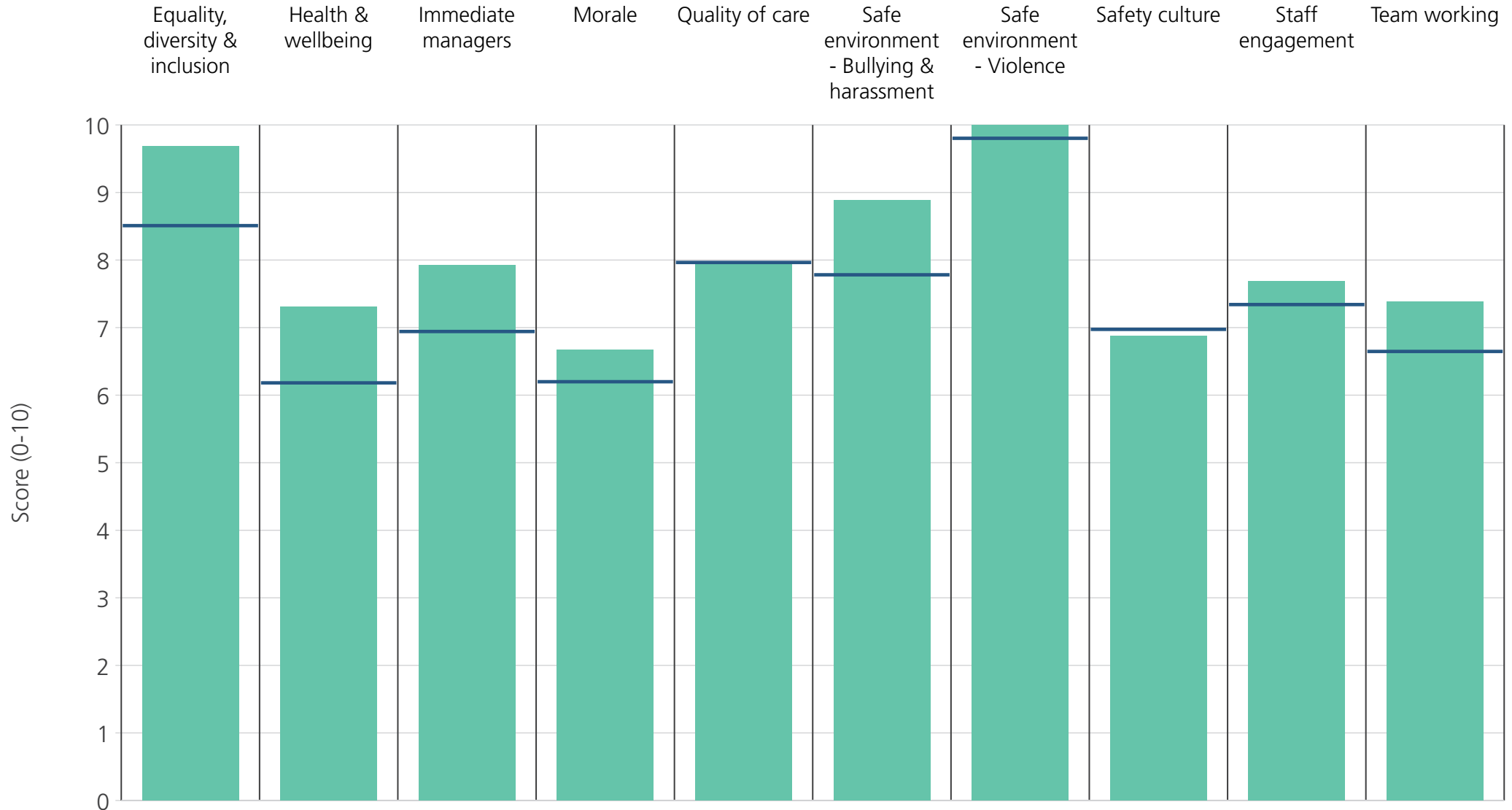
Directorate	8.3	5.6	6.6	5.5	7.9	7.7	9.8	6.5	6.9	6.5
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	61	60	61	60	54	60	61	61	60	59



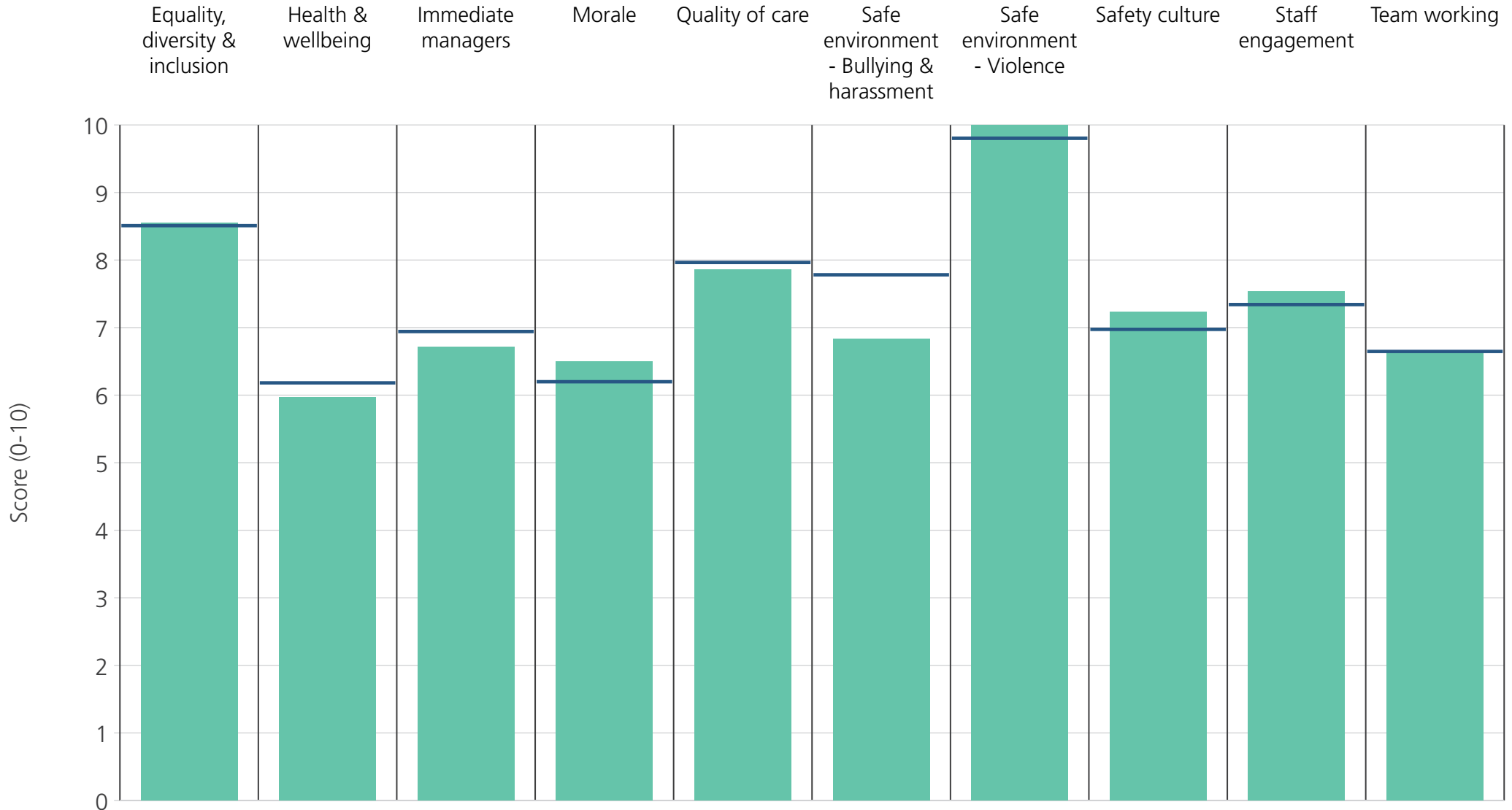
Directorate	7.8	5.7	6.8	5.7	8.2	7.4	9.7	7.1	7.2	7.1
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	68	69	69	68	69	68	67	69	69	66



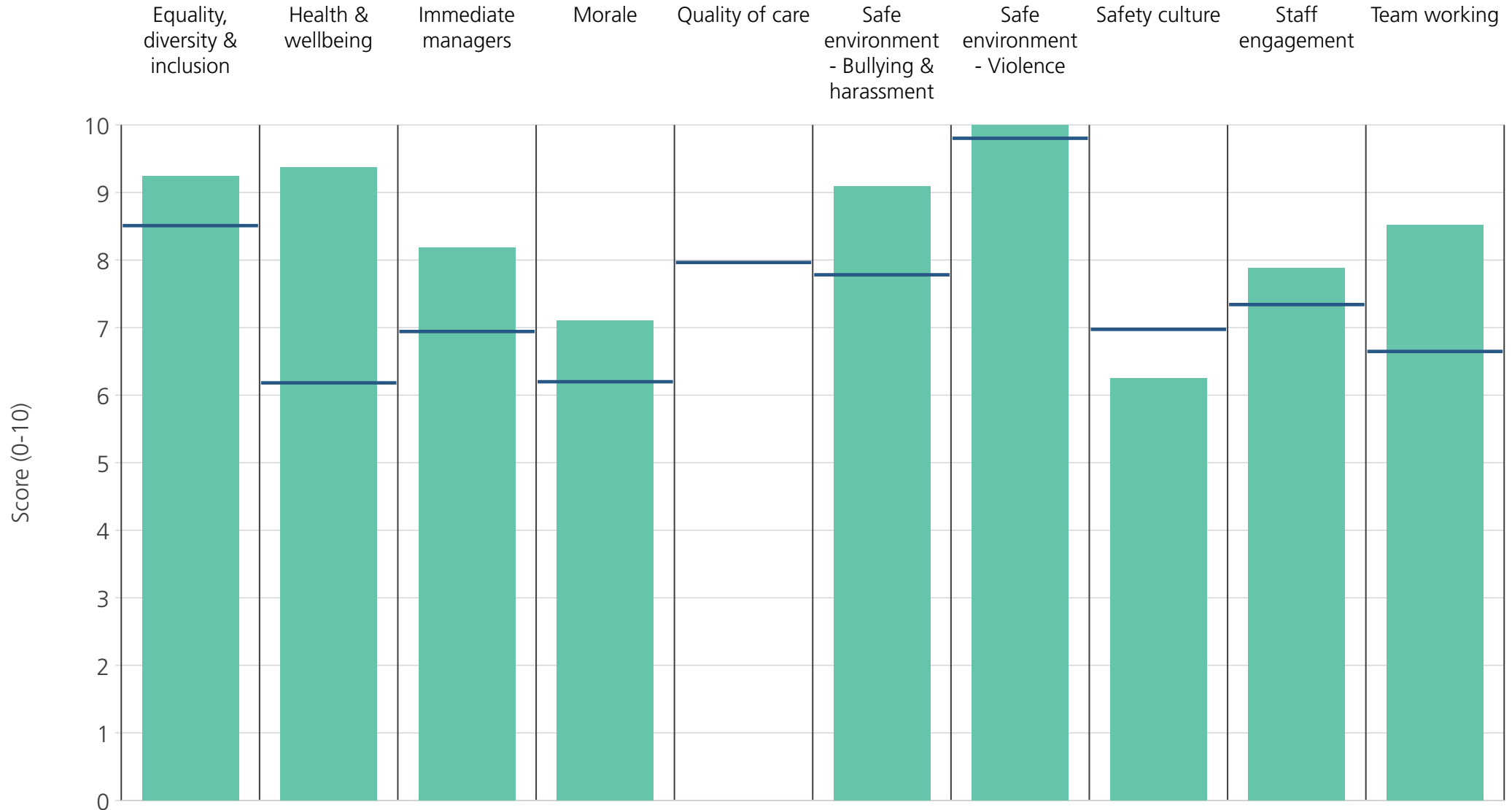
Directorate	9.5	6.5	7.8	7.2	8.2	8.5	10.0	8.3	8.6	7.7
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	18	18	18	18	16	18	18	18	18	18



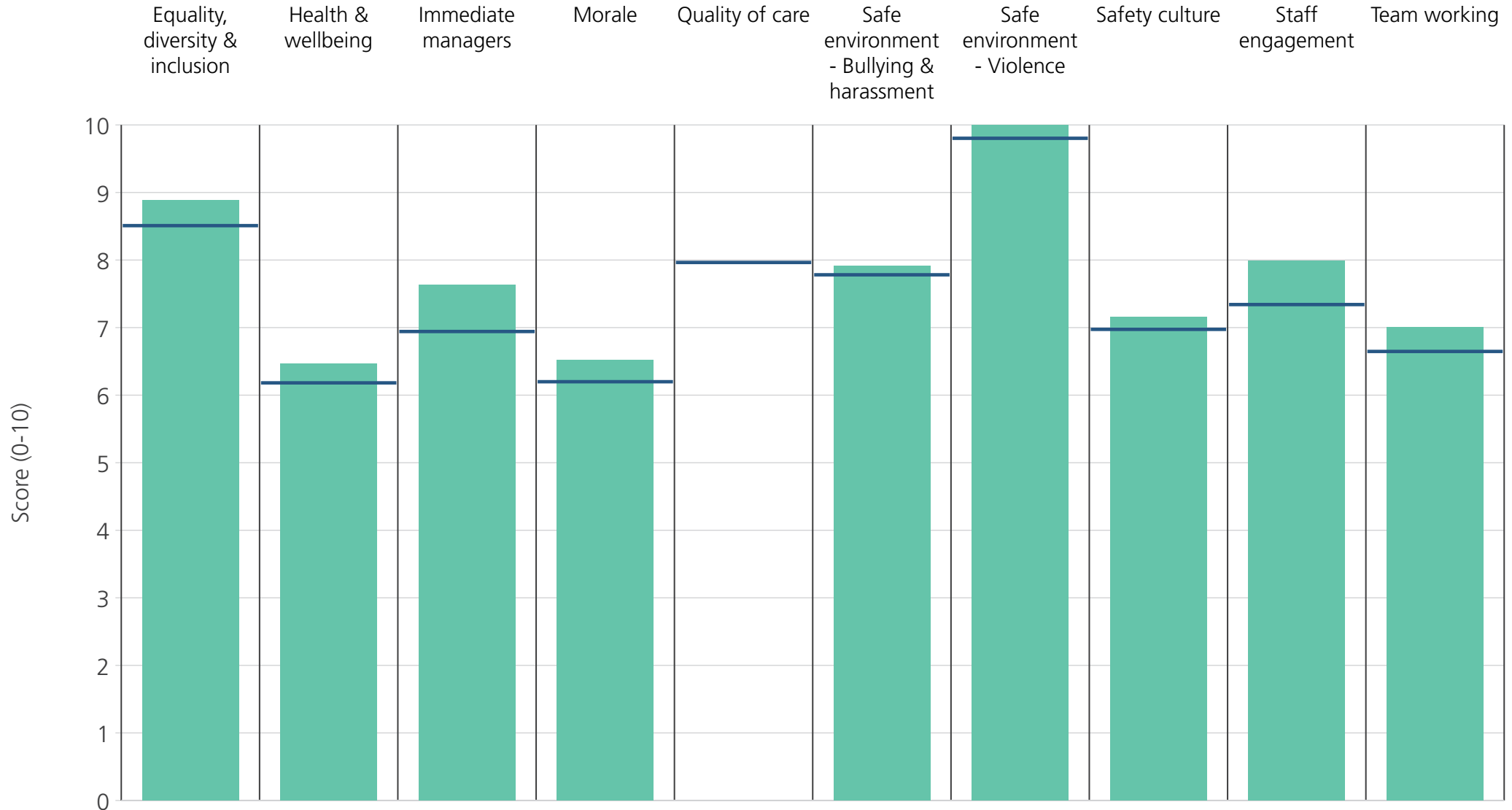
Directorate	9.7	7.3	7.9	6.7	8.0	8.9	10.0	6.9	7.7	7.4
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	21	21	21	21	16	21	21	21	21	21



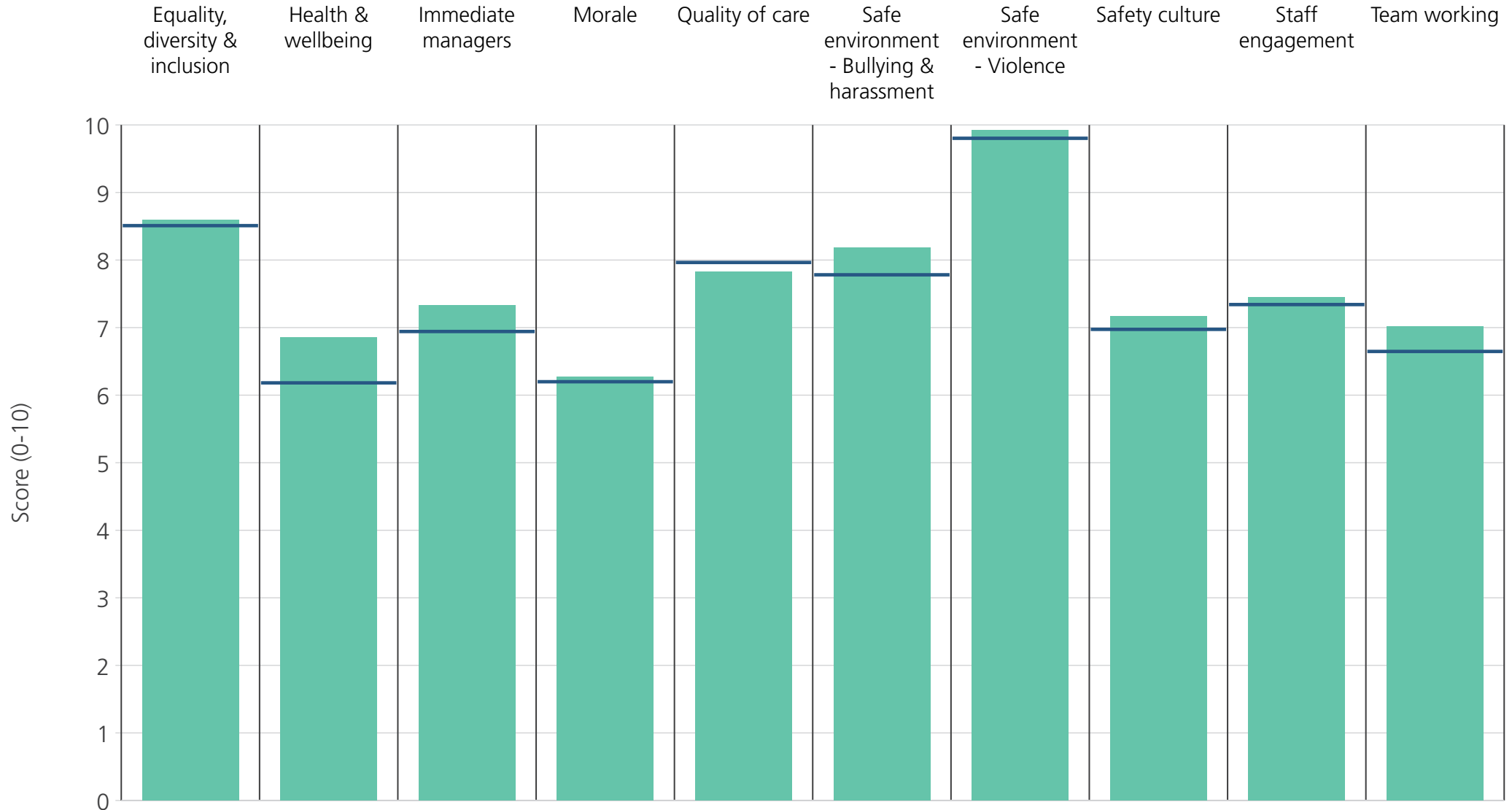
Directorate	8.5	6.0	6.7	6.5	7.9	6.8	10.0	7.2	7.5	6.6
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	39	38	39	39	39	39	39	39	39	38



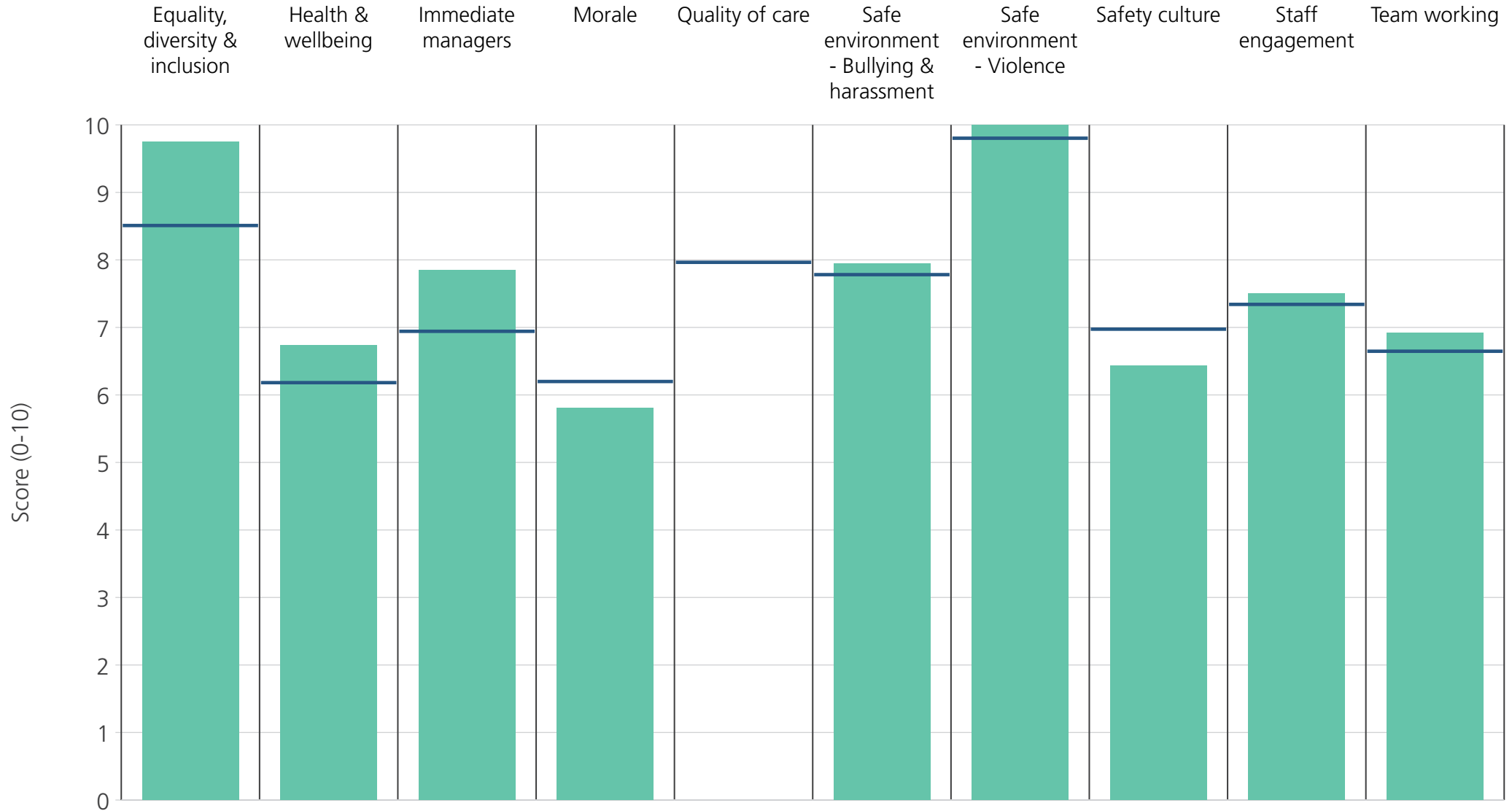
Directorate	9.2	9.4	8.2	7.1		9.1	10.0	6.3	7.9	8.5
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	11	11	11	11	4	11	11	11	11	11



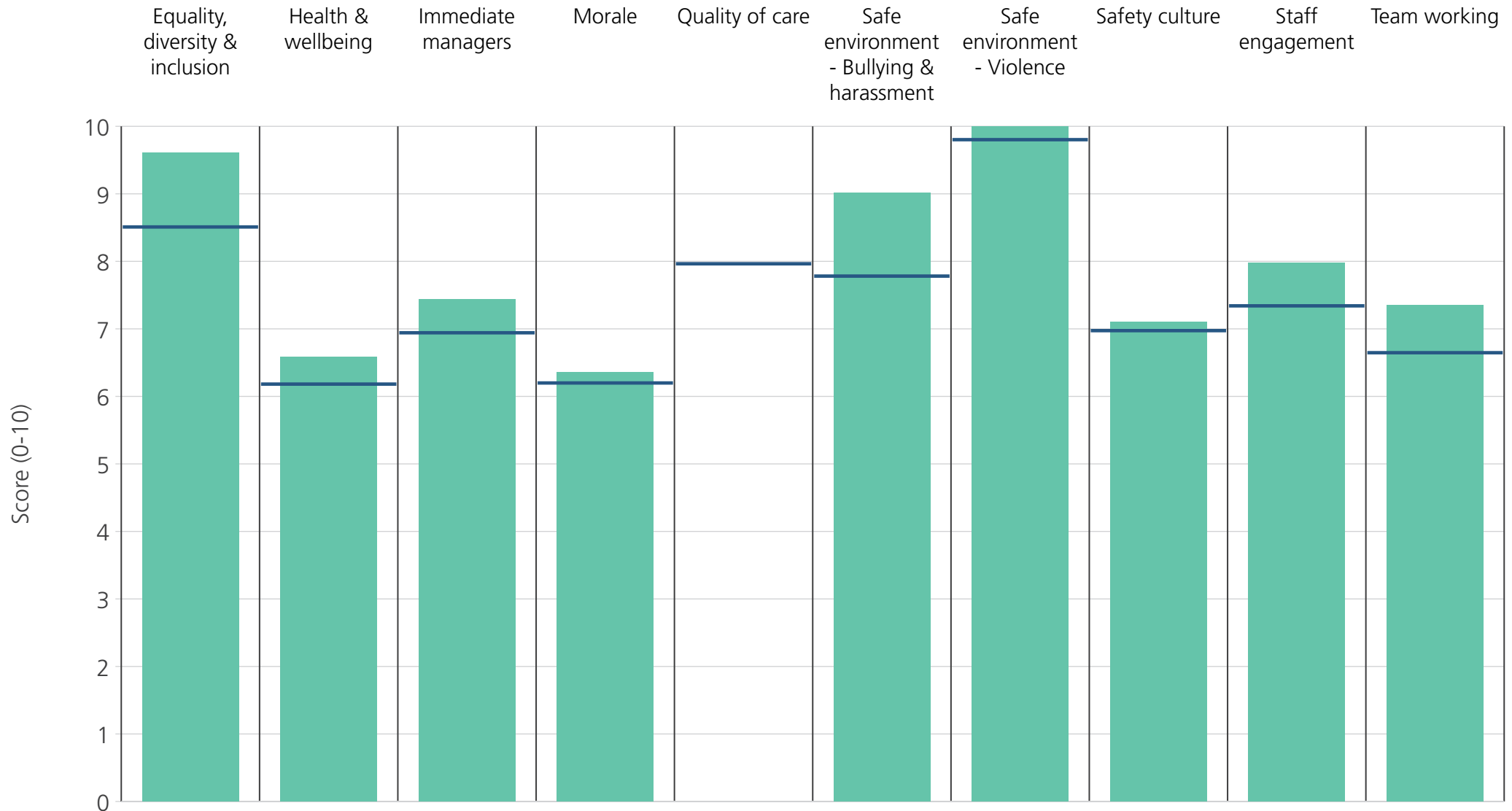
Directorate	8.9	6.5	7.6	6.5		7.9	10.0	7.2	8.0	7.0
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	15	16	16	16	10	16	16	16	16	15



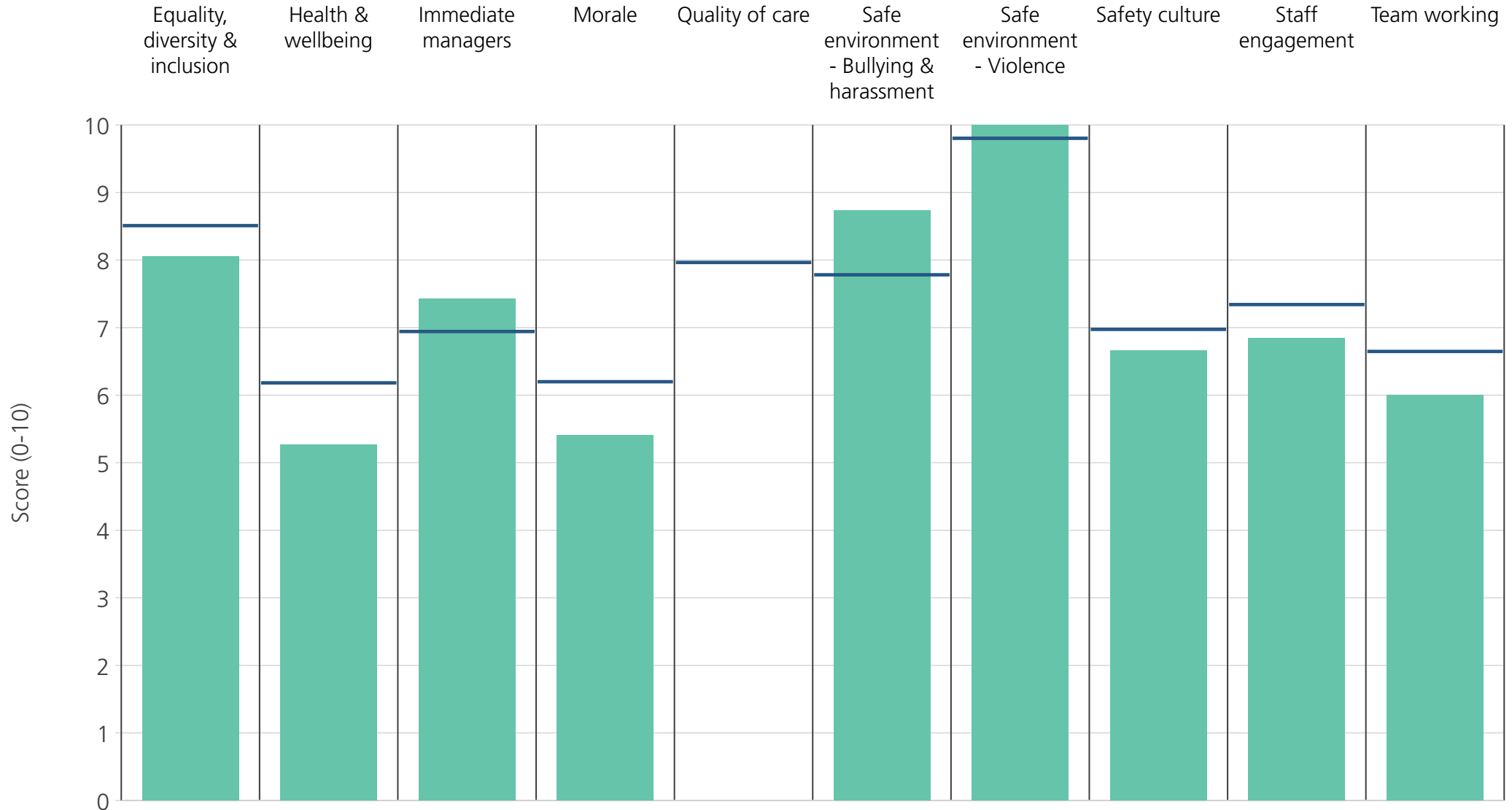
Directorate	8.6	6.9	7.3	6.3	7.8	8.2	9.9	7.2	7.4	7.0
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	44	43	44	44	38	44	44	44	44	44



Directorate	9.7	6.7	7.8	5.8		7.9	10.0	6.4	7.5	6.9
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	13	13	13	13	9	13	13	13	13	13



Directorate	9.6	6.6	7.4	6.4		9.0	10.0	7.1	8.0	7.4
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	17	17	17	17	8	17	17	17	17	17



Directorate	8.1	5.3	7.4	5.4		8.7	10.0	6.7	6.8	6.0
Your org	8.5	6.2	6.9	6.2	8.0	7.8	9.8	7.0	7.3	6.6
Responses	21	21	21	21	8	21	21	21	21	20