

Medway NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Medway NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Medway NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

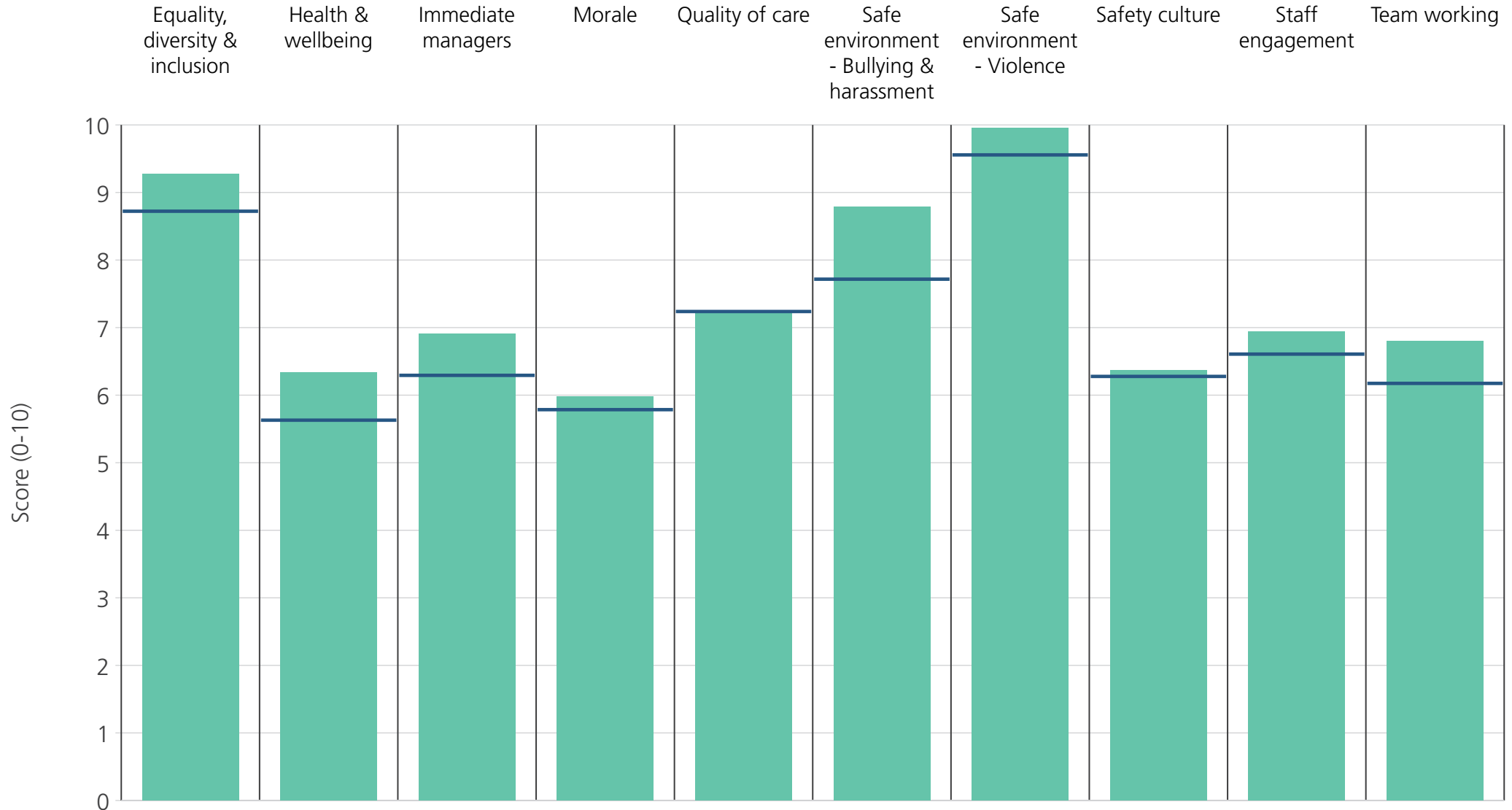
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

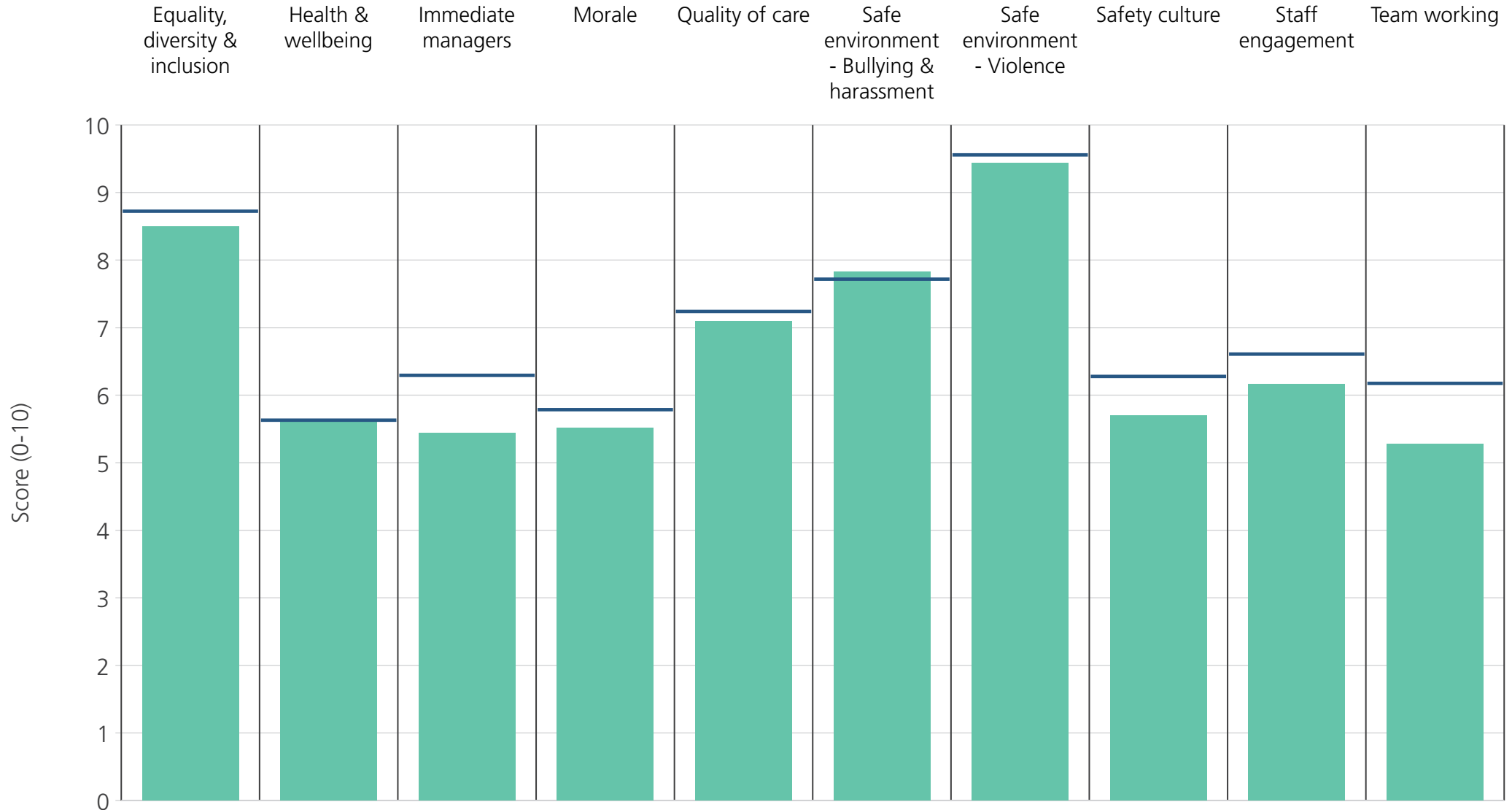


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

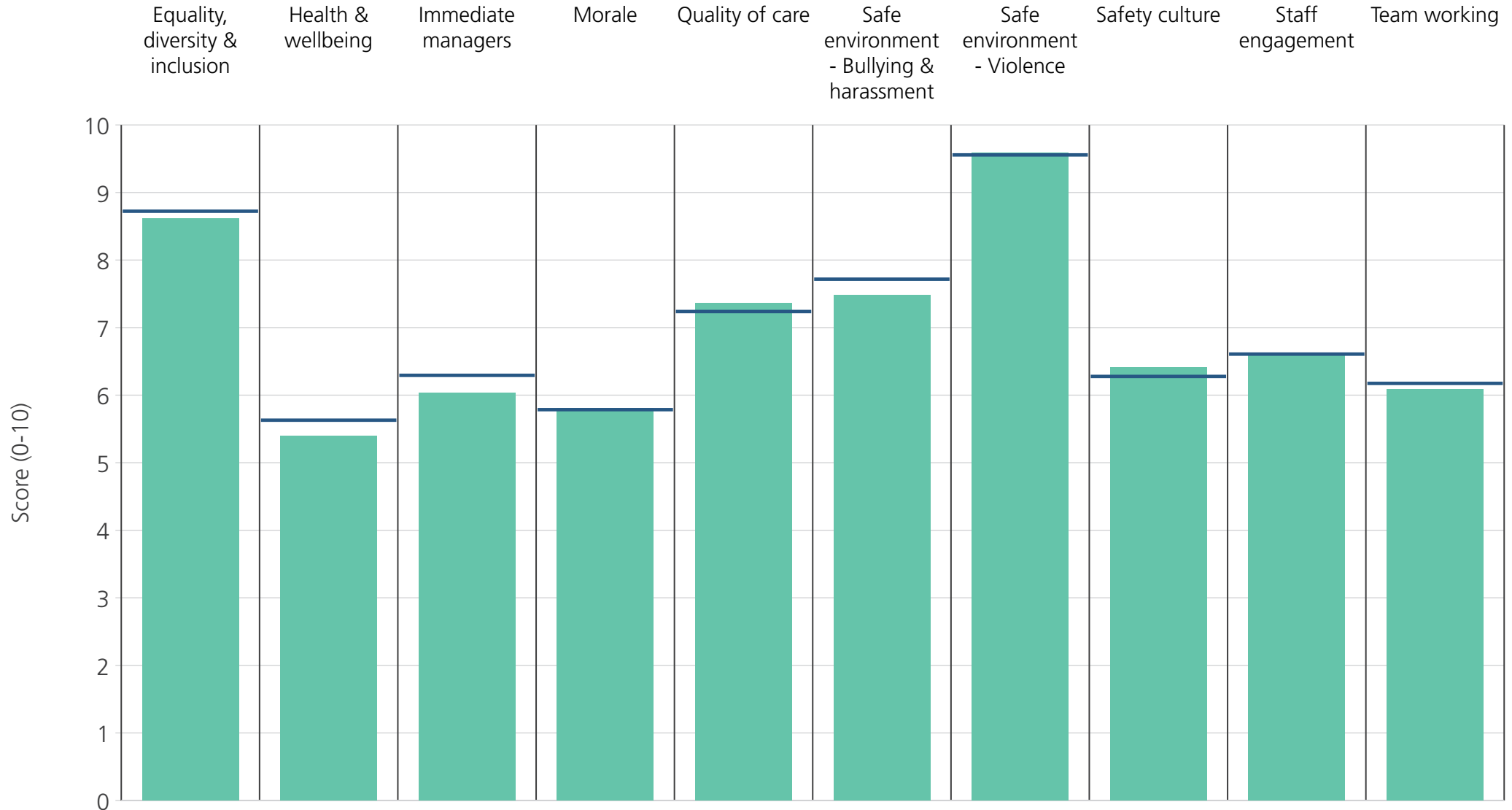
Directorates 1



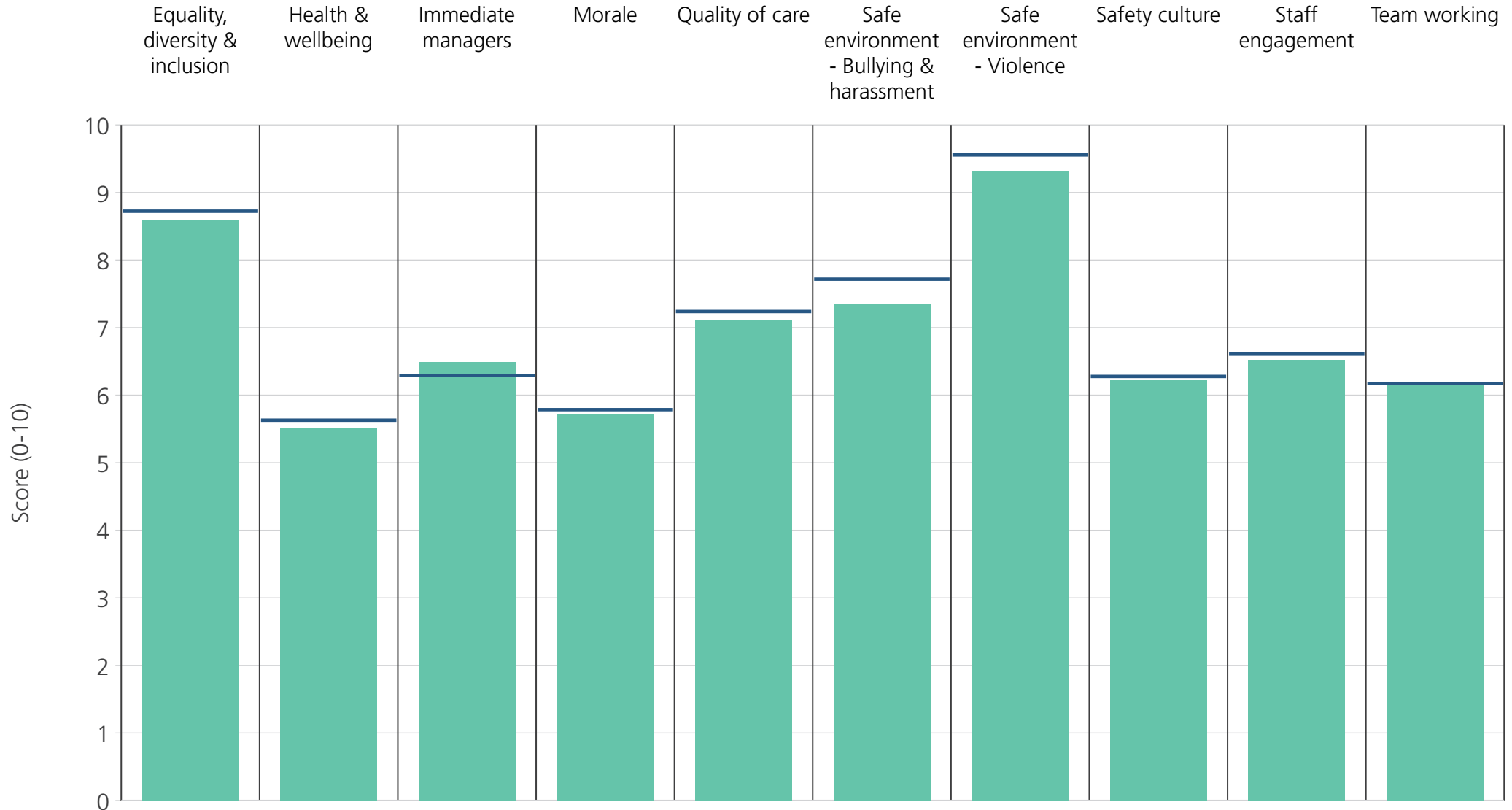
Directorate	9.3	6.3	6.9	6.0	7.2	8.8	10.0	6.4	6.9	6.8
Your org	8.7	5.6	6.3	5.8	7.2	7.7	9.6	6.3	6.6	6.2
Responses	286	285	288	286	156	286	288	286	287	284



Directorate	8.5	5.6	5.4	5.5	7.1	7.8	9.4	5.7	6.2	5.3
Your org	8.7	5.6	6.3	5.8	7.2	7.7	9.6	6.3	6.6	6.2
Responses	130	134	133	132	97	129	131	131	133	133

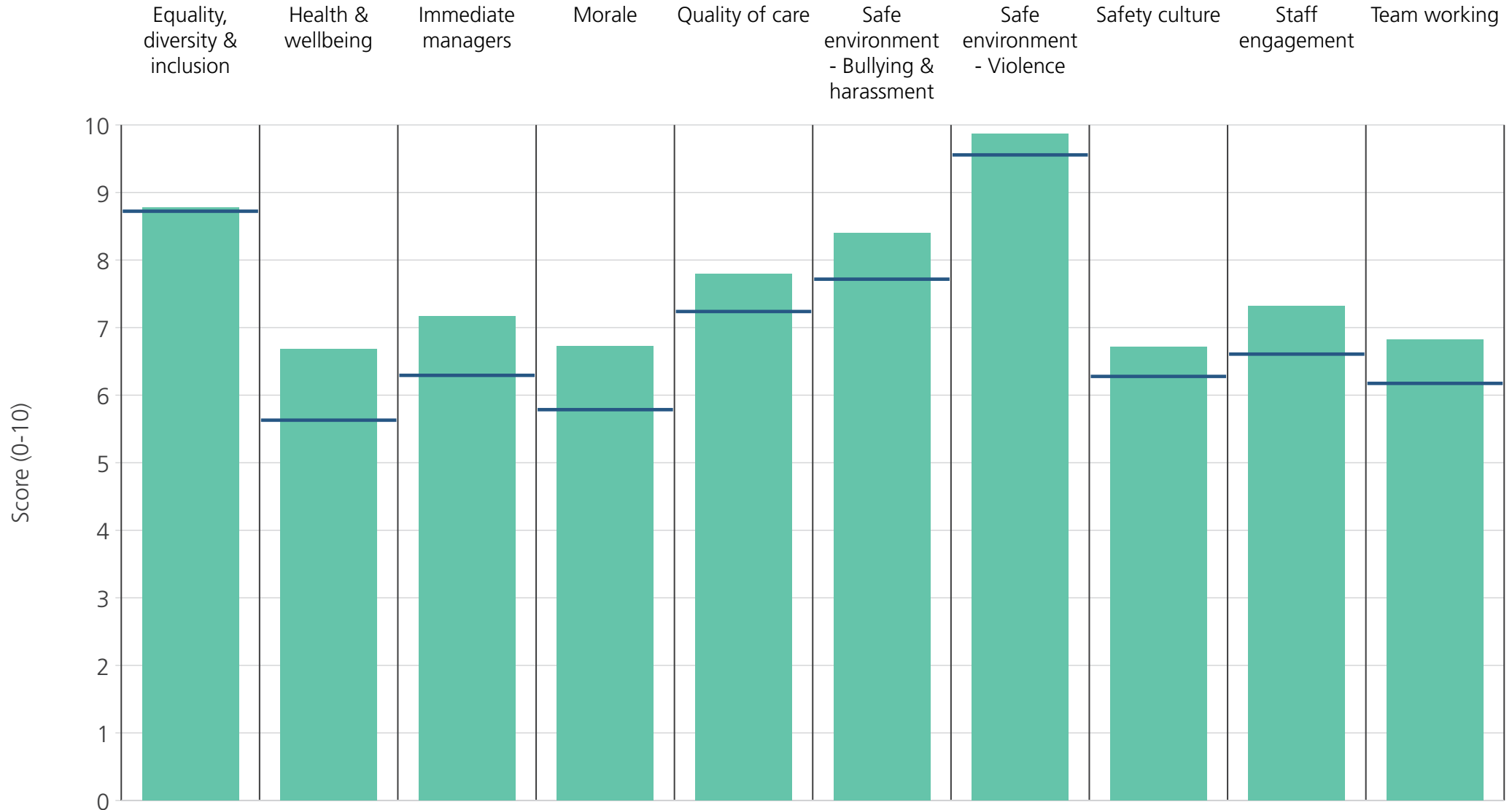


Directorate	8.6	5.4	6.0	5.8	7.4	7.5	9.6	6.4	6.6	6.1
Your org	8.7	5.6	6.3	5.8	7.2	7.7	9.6	6.3	6.6	6.2
Responses	615	615	616	615	588	608	612	617	617	607

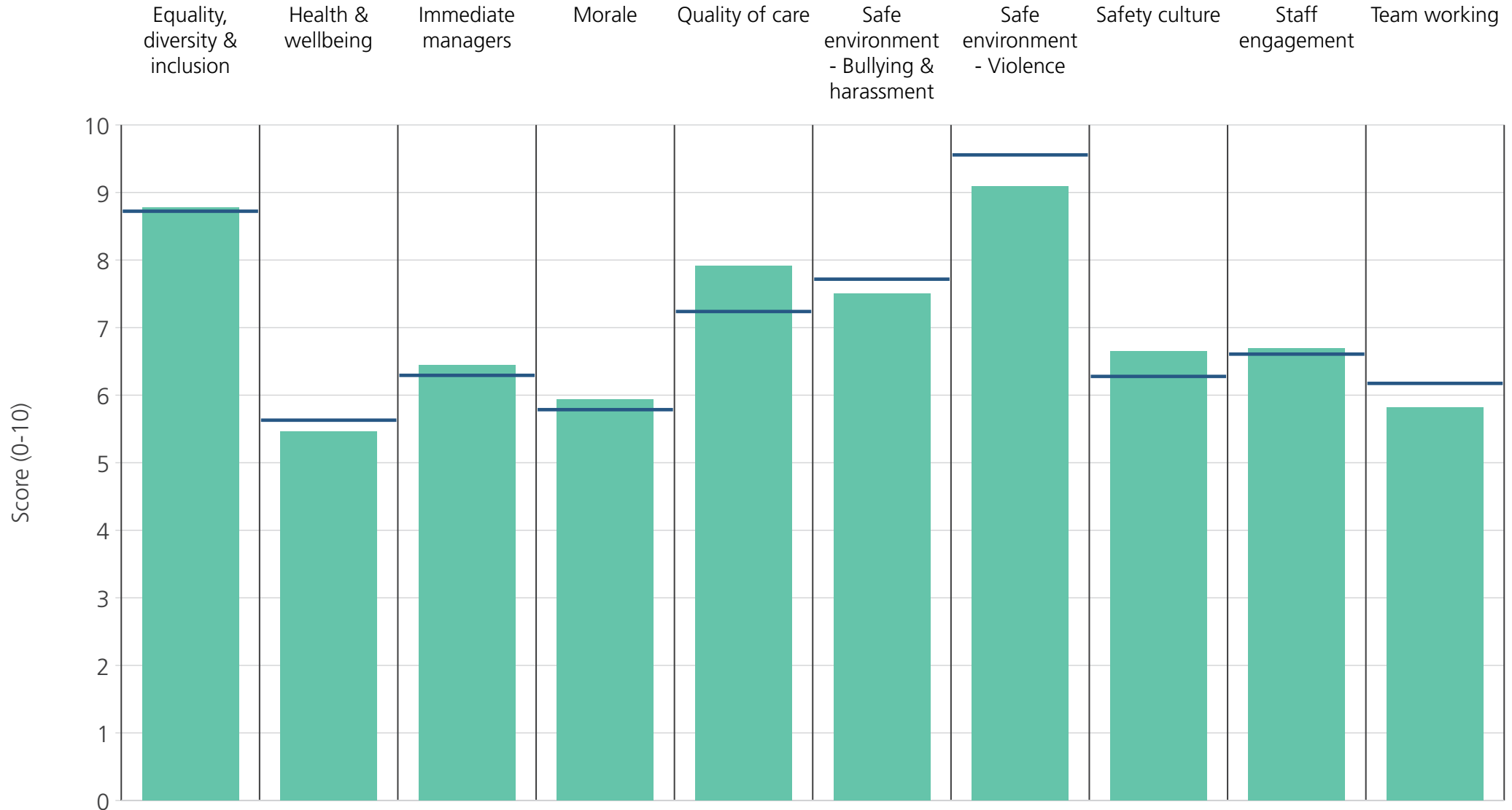


Directorate	8.6	5.5	6.5	5.7	7.1	7.4	9.3	6.2	6.5	6.2
Your org	8.7	5.6	6.3	5.8	7.2	7.7	9.6	6.3	6.6	6.2
Responses	489	487	486	486	459	485	487	489	489	476

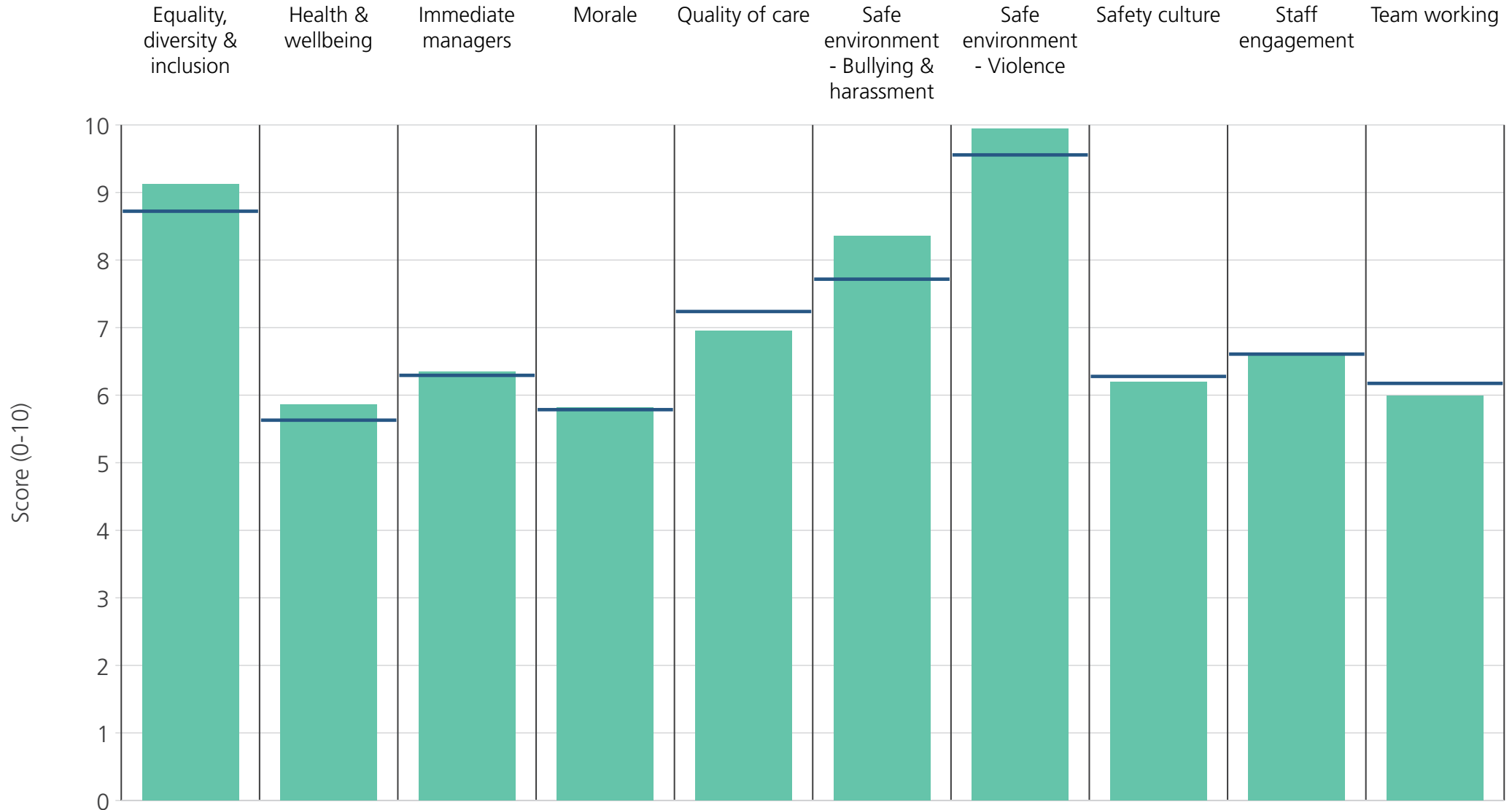
Directorates 2



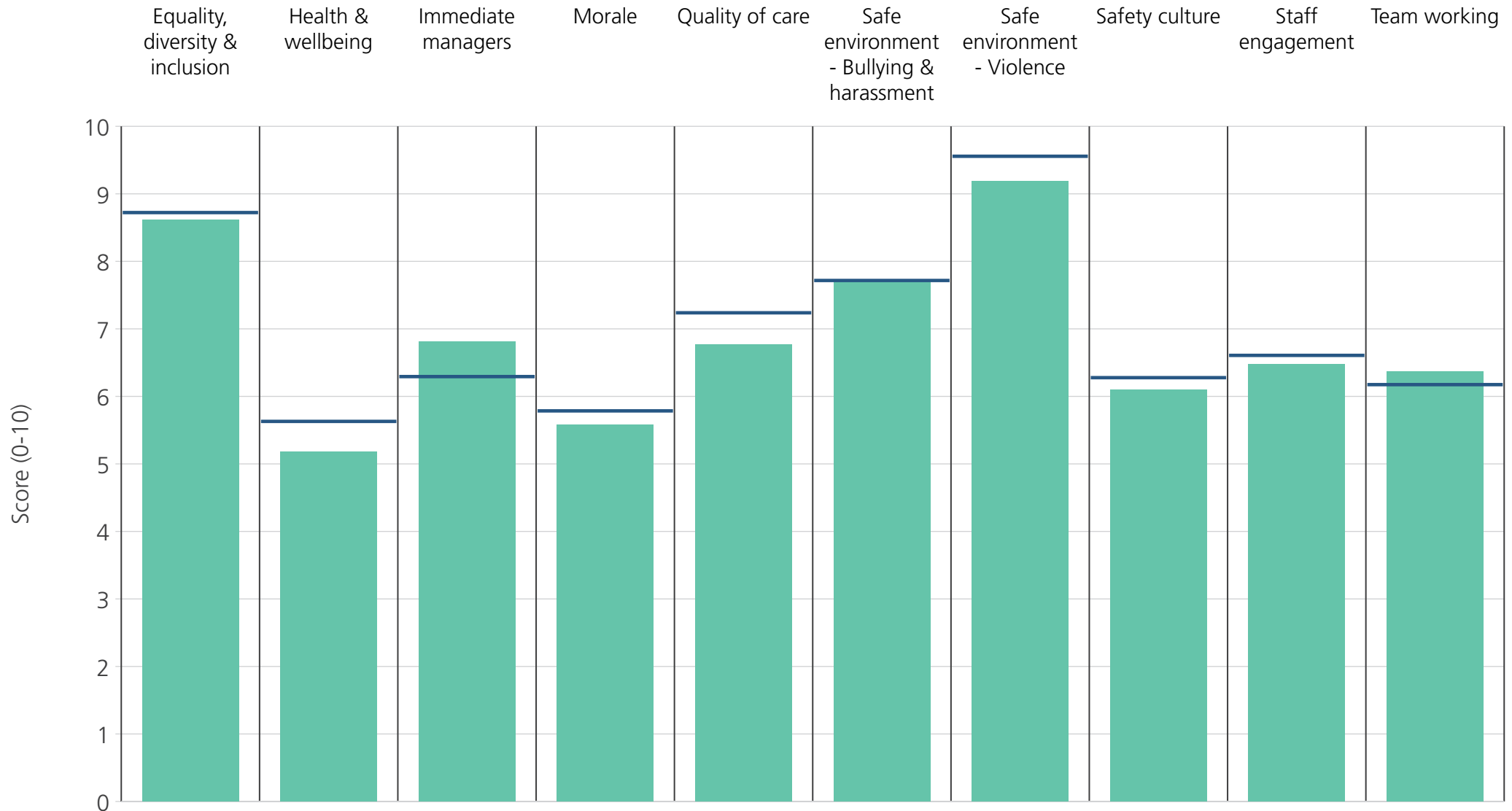
Directorate	8.8	6.7	7.2	6.7	7.8	8.4	9.9	6.7	7.3	6.8
Your org	8.7	5.6	6.3	5.8	7.2	7.7	9.6	6.3	6.6	6.2
Responses	51	51	51	50	51	50	51	51	51	48



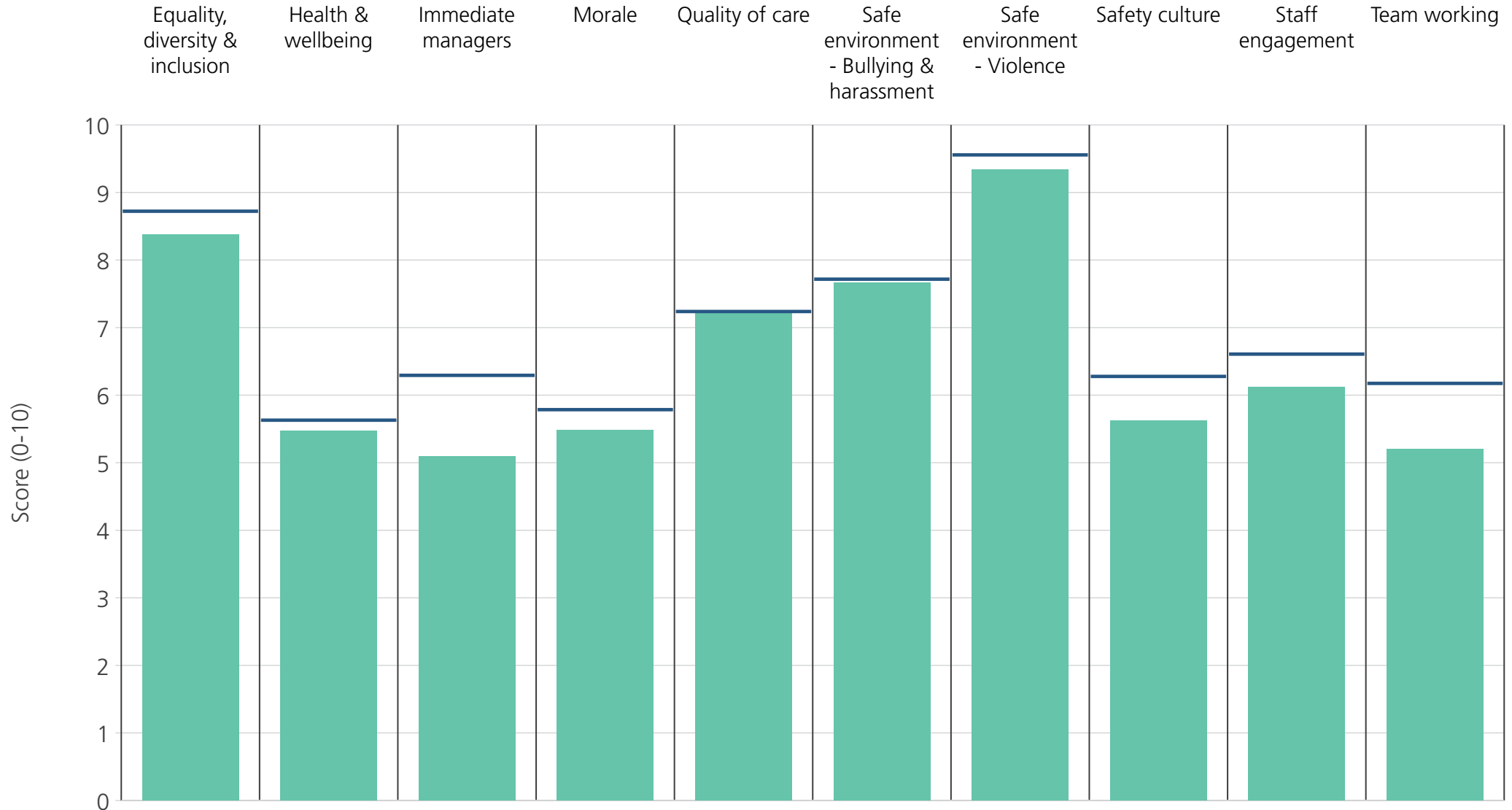
Directorate	8.8	5.5	6.4	5.9	7.9	7.5	9.1	6.6	6.7	5.8
Your org	8.7	5.6	6.3	5.8	7.2	7.7	9.6	6.3	6.6	6.2
Responses	173	173	172	173	167	171	173	174	173	169



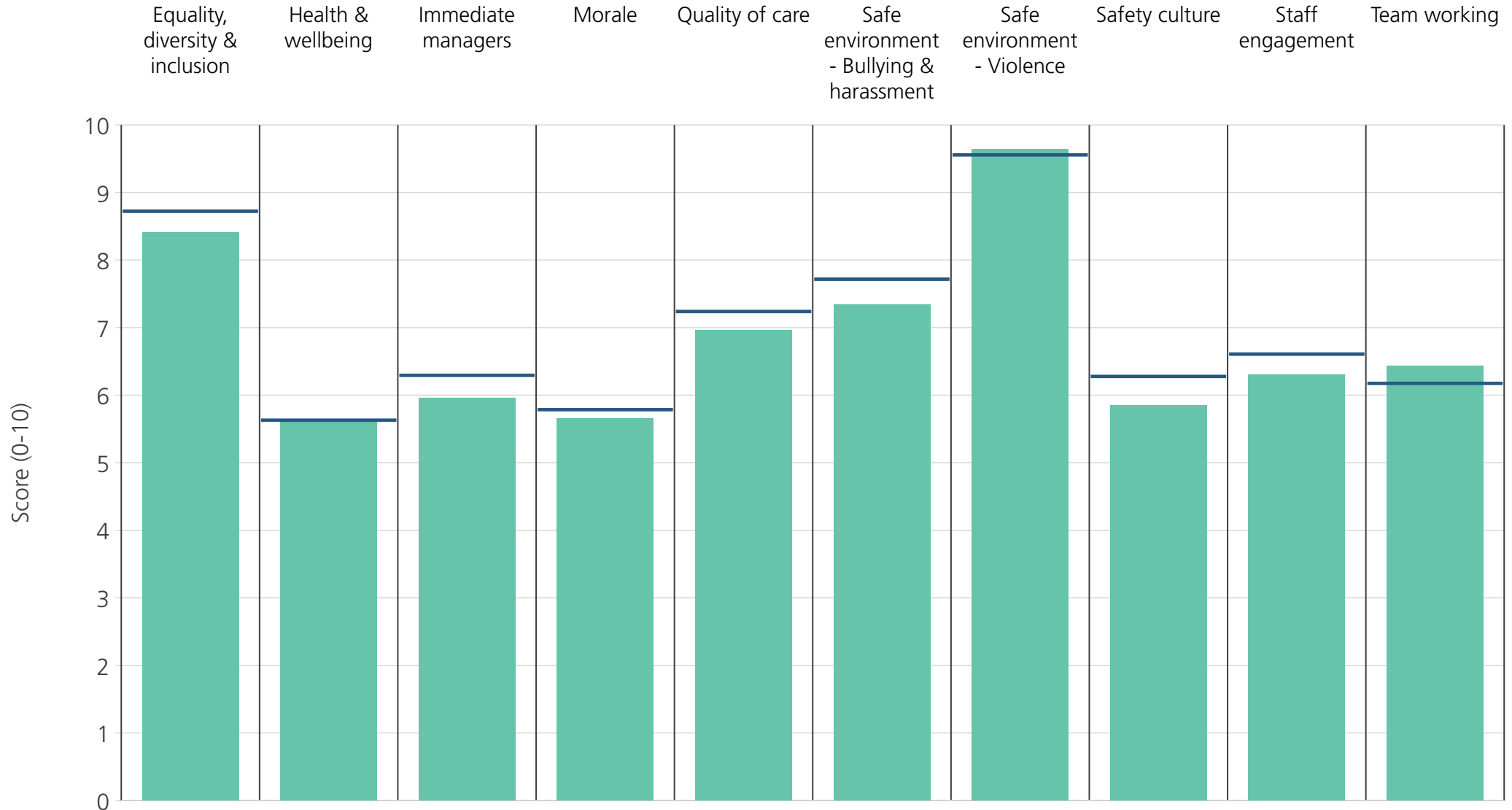
Directorate	9.1	5.9	6.3	5.8	7.0	8.4	9.9	6.2	6.6	6.0
Your org	8.7	5.6	6.3	5.8	7.2	7.7	9.6	6.3	6.6	6.2
Responses	530	530	533	529	342	526	527	531	532	522



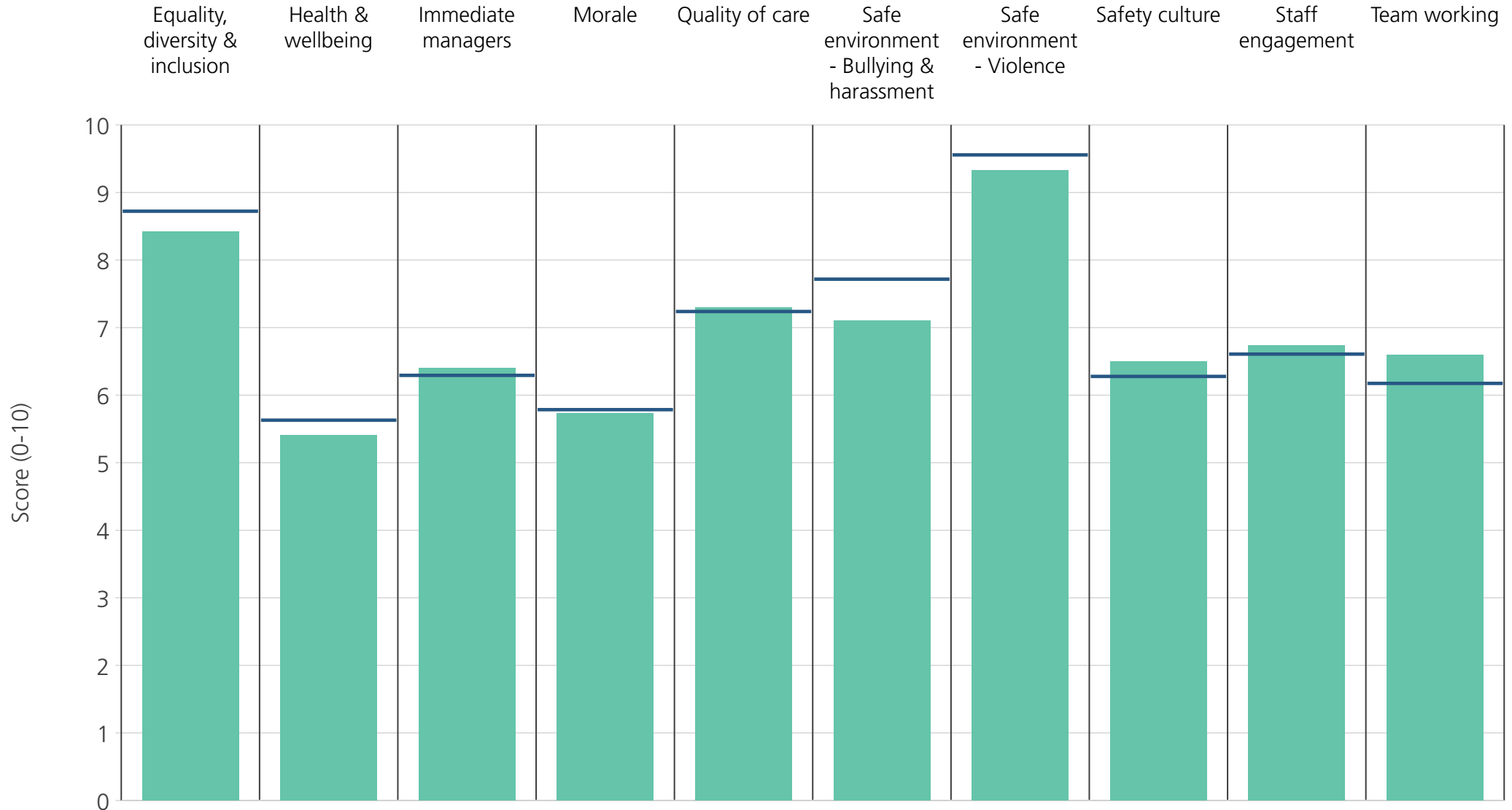
Directorate	8.6	5.2	6.8	5.6	6.8	7.7	9.2	6.1	6.5	6.4
Your org	8.7	5.6	6.3	5.8	7.2	7.7	9.6	6.3	6.6	6.2
Responses	65	65	66	66	66	66	66	66	66	66



Directorate	8.4	5.5	5.1	5.5	7.2	7.7	9.3	5.6	6.1	5.2
Your org	8.7	5.6	6.3	5.8	7.2	7.7	9.6	6.3	6.6	6.2
Responses	109	113	112	111	88	107	110	110	112	112



Directorate	8.4	5.6	6.0	5.7	7.0	7.3	9.6	5.8	6.3	6.4
Your org	8.7	5.6	6.3	5.8	7.2	7.7	9.6	6.3	6.6	6.2
Responses	141	140	140	140	140	139	140	140	141	140



Directorate	8.4	5.4	6.4	5.7	7.3	7.1	9.3	6.5	6.7	6.6
Your org	8.7	5.6	6.3	5.8	7.2	7.7	9.6	6.3	6.6	6.2
Responses	451	449	449	450	446	449	451	451	451	443