

Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Community Services Area	5
Corporate Services	6
Estates & Facilities	7
Medicine	8
Specialist Services	9
Surgery	10
Themes – Directorates 2	11
Additional Clinical Services	12
Admin & Clerical	13
Allied Health Professionals	14
Estates & Ancillary	15
Medical & Dental	16
Nursing & Midwifery Registered	17
Scientific & Technical	18

This directorate report for Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

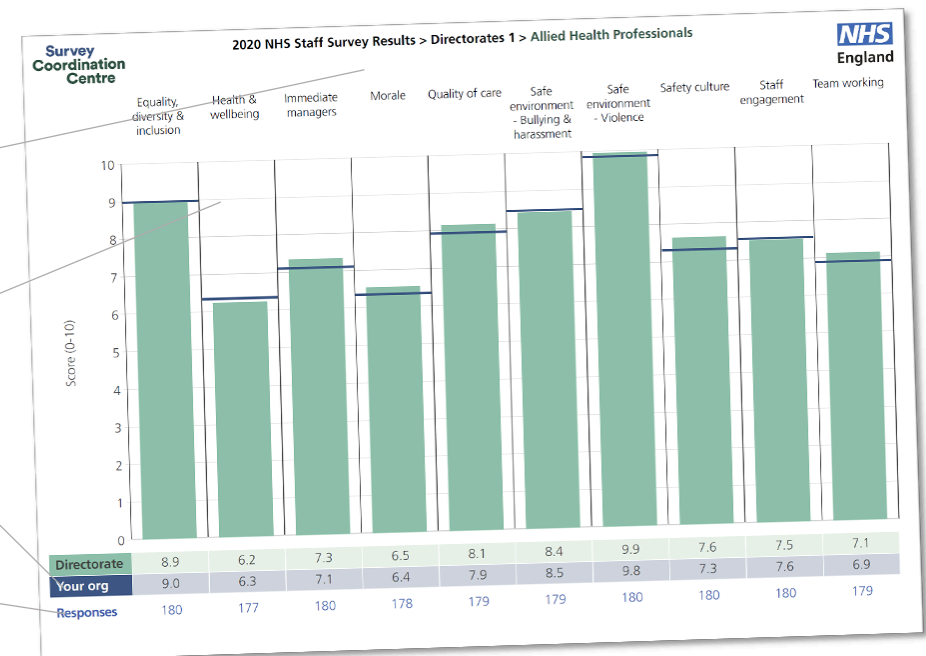
The directorate breakdowns used in this report were provided and defined by Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

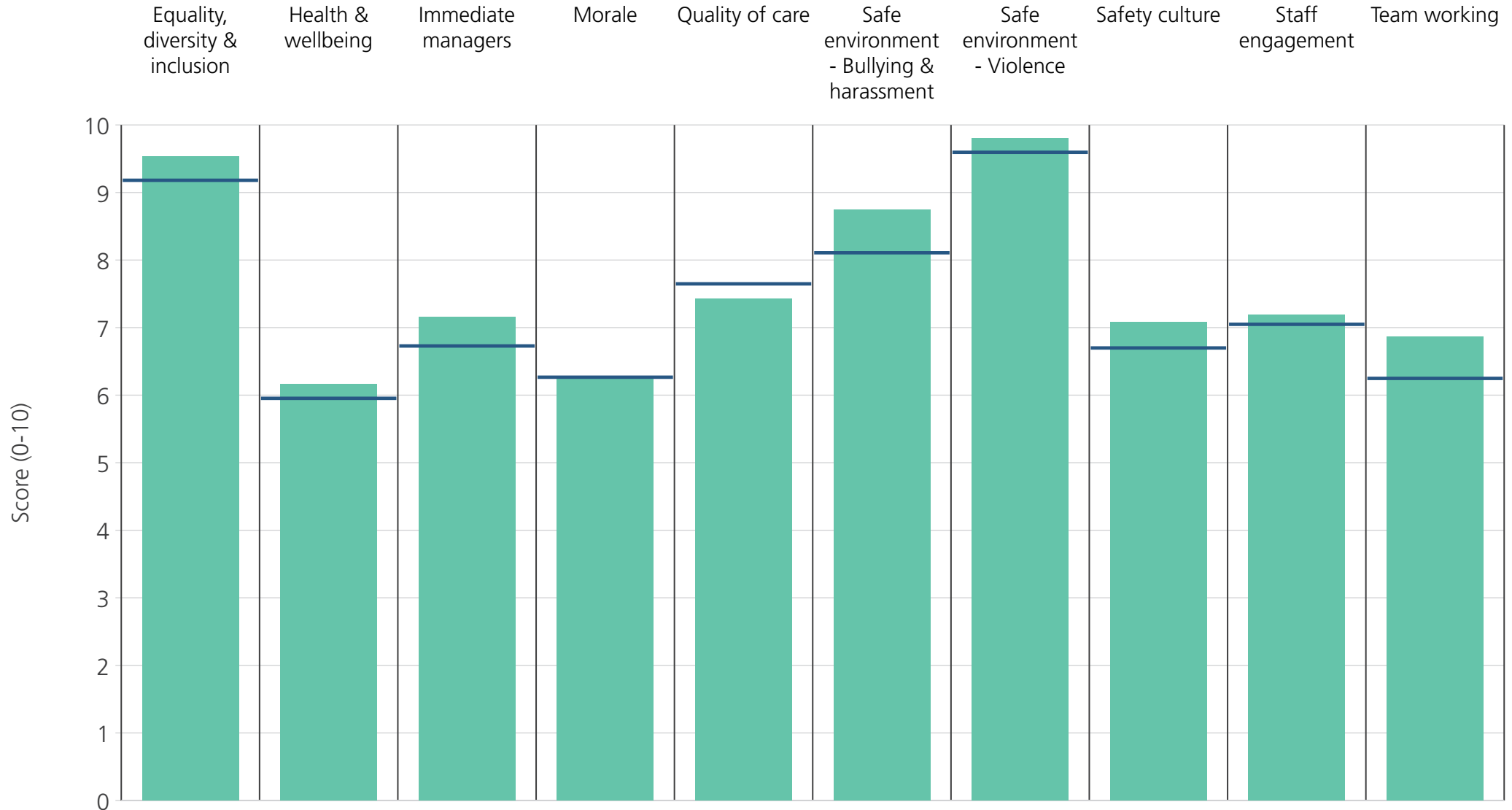
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



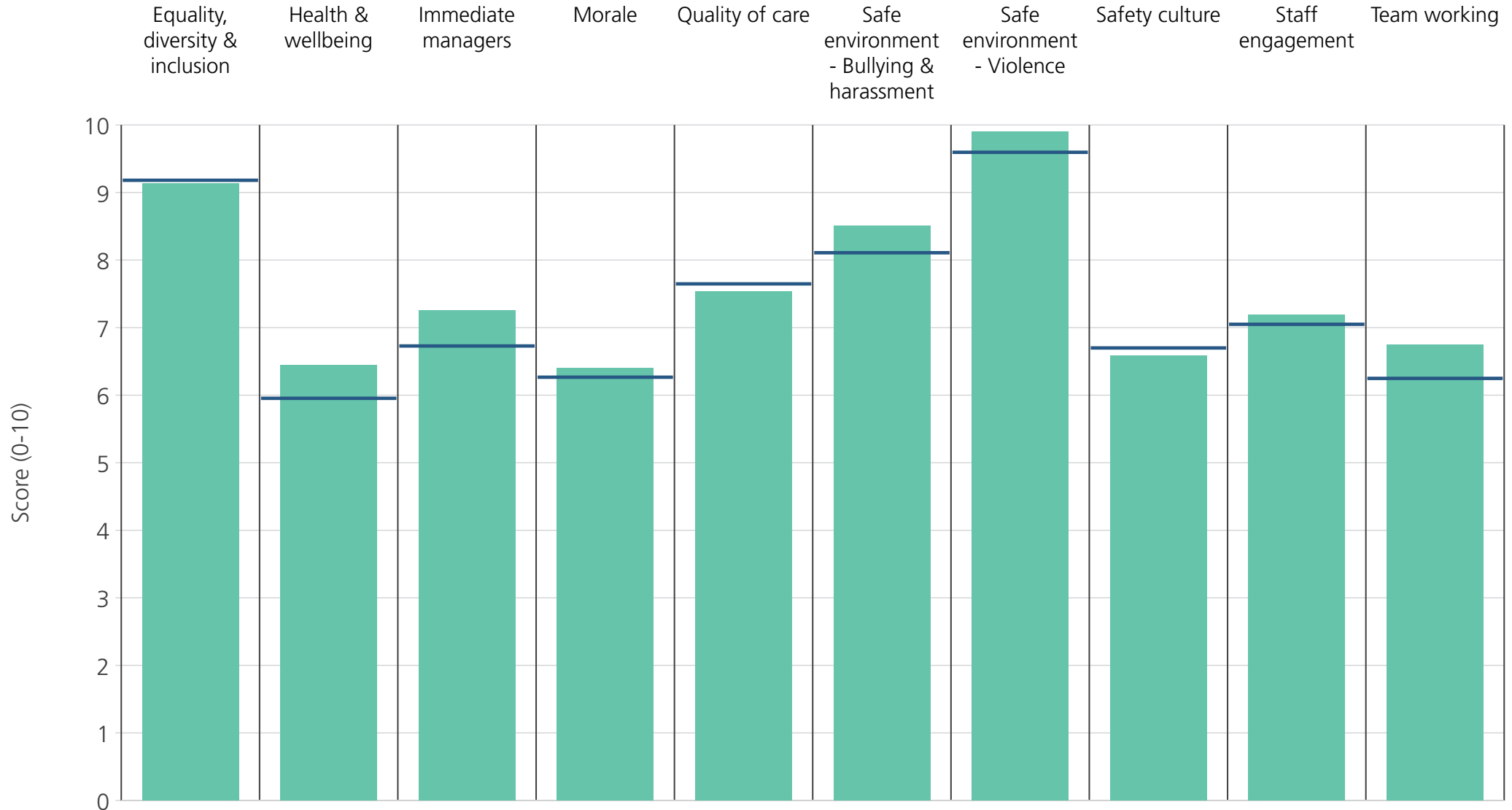
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

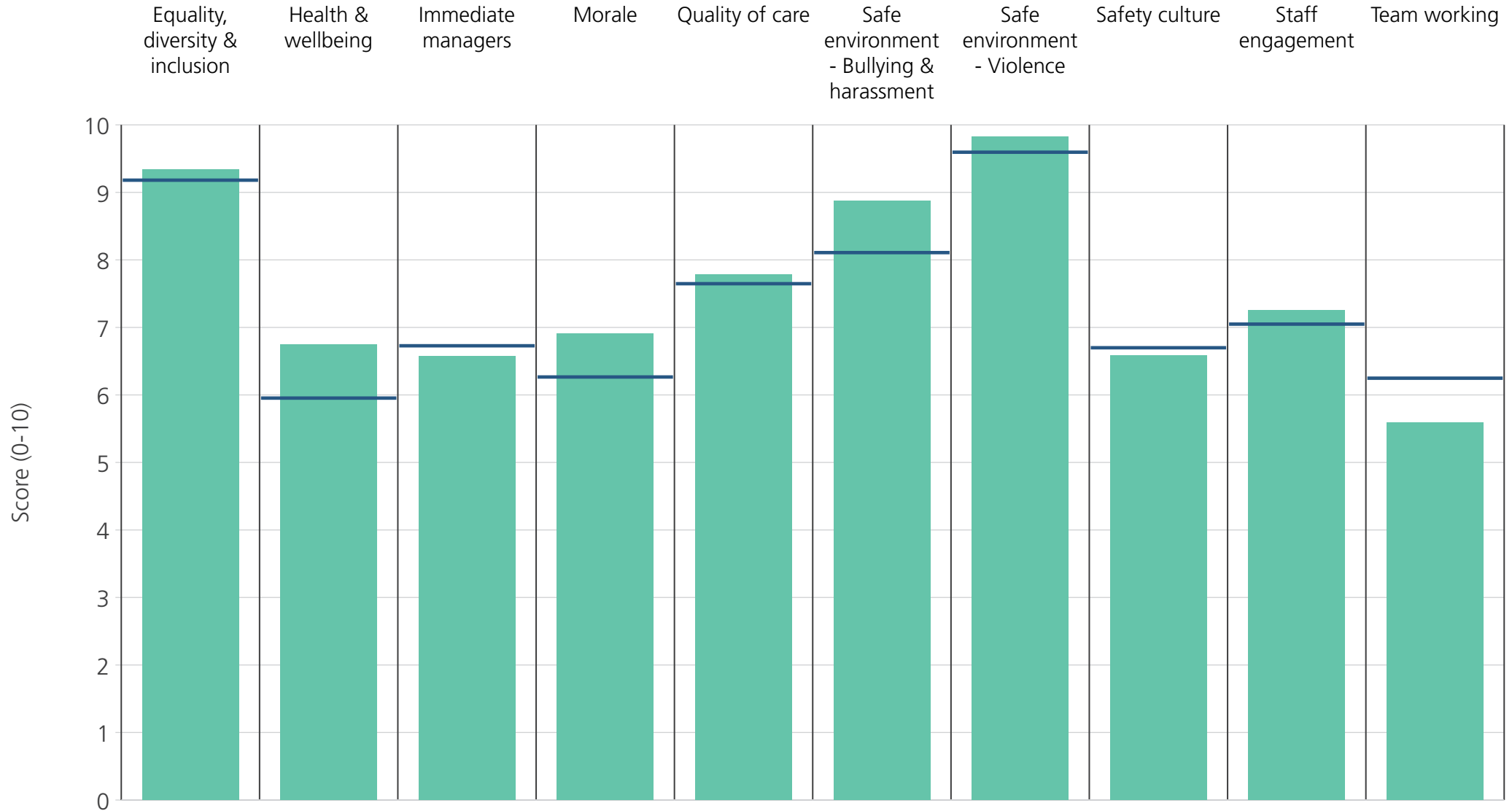
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
2020 NHS Staff Survey Results



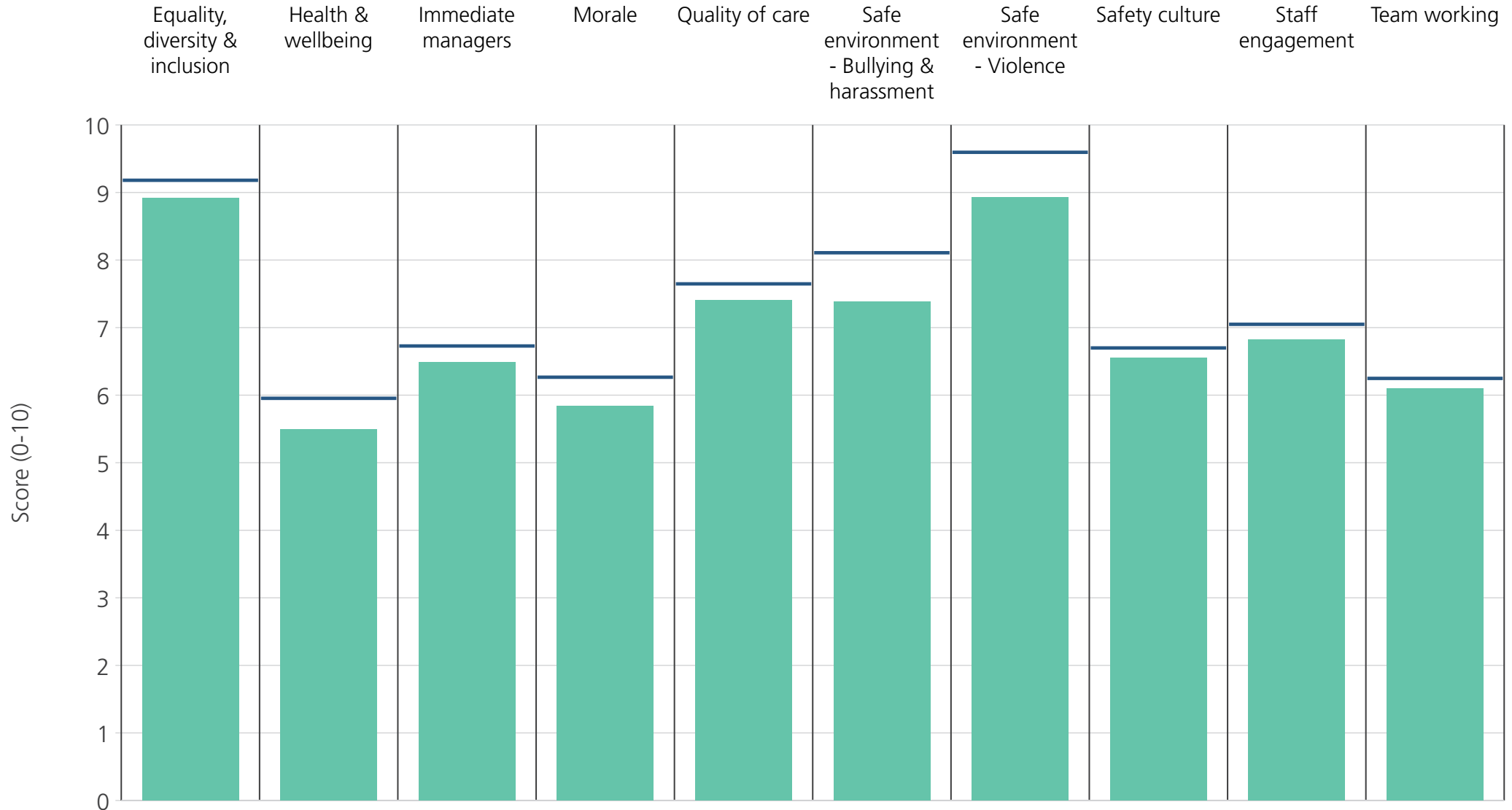
Directorate	9.5	6.2	7.2	6.2	7.4	8.7	9.8	7.1	7.2	6.9
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	258	258	258	258	244	254	258	258	259	250



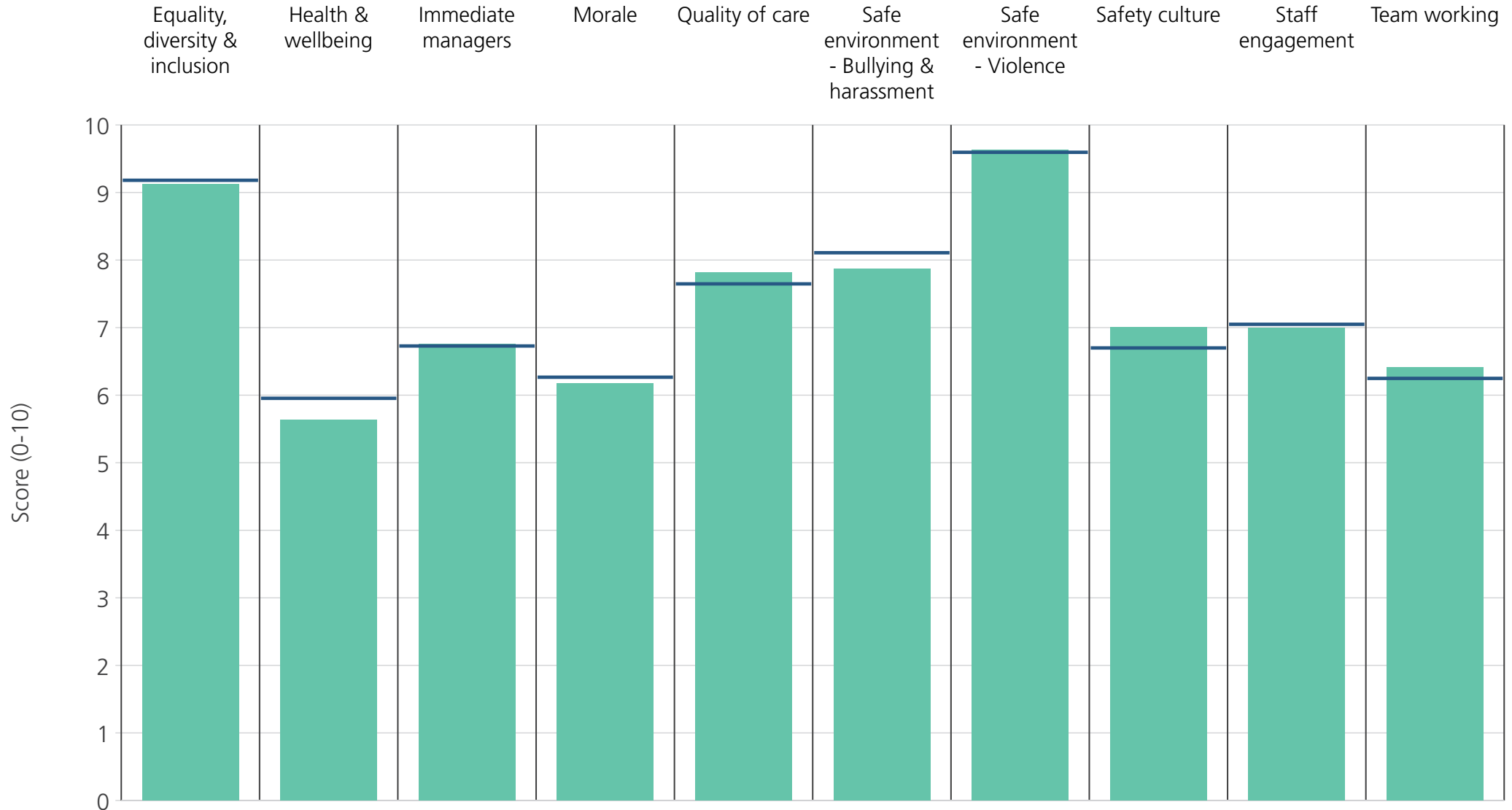
Directorate	9.1	6.4	7.3	6.4	7.5	8.5	9.9	6.6	7.2	6.7
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	285	286	285	286	142	287	286	284	286	284



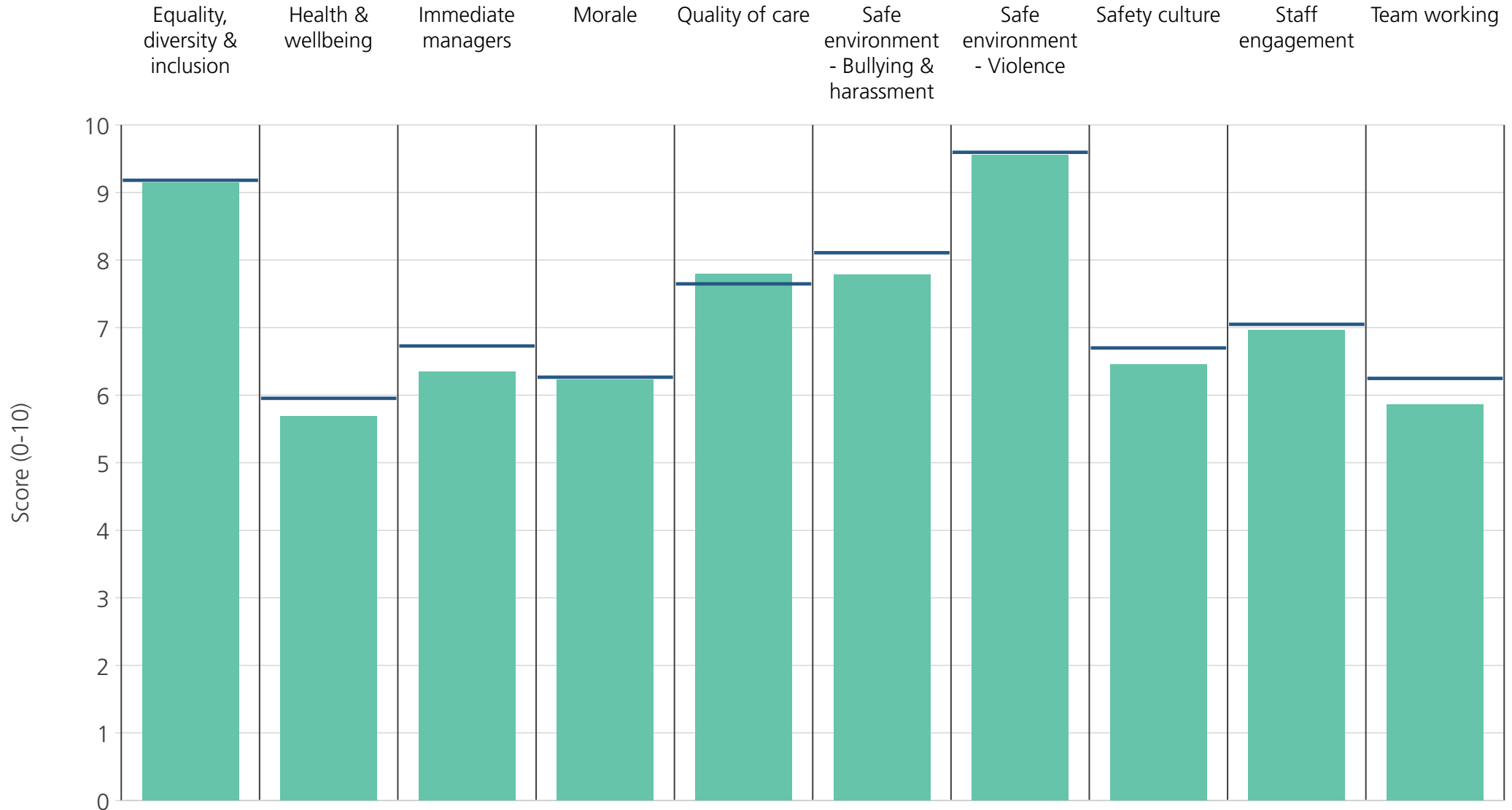
Directorate	9.3	6.7	6.6	6.9	7.8	8.9	9.8	6.6	7.3	5.6
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	212	213	213	212	141	204	211	212	215	214



Directorate	8.9	5.5	6.5	5.8	7.4	7.4	8.9	6.5	6.8	6.1
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	278	280	280	280	266	278	278	280	280	278



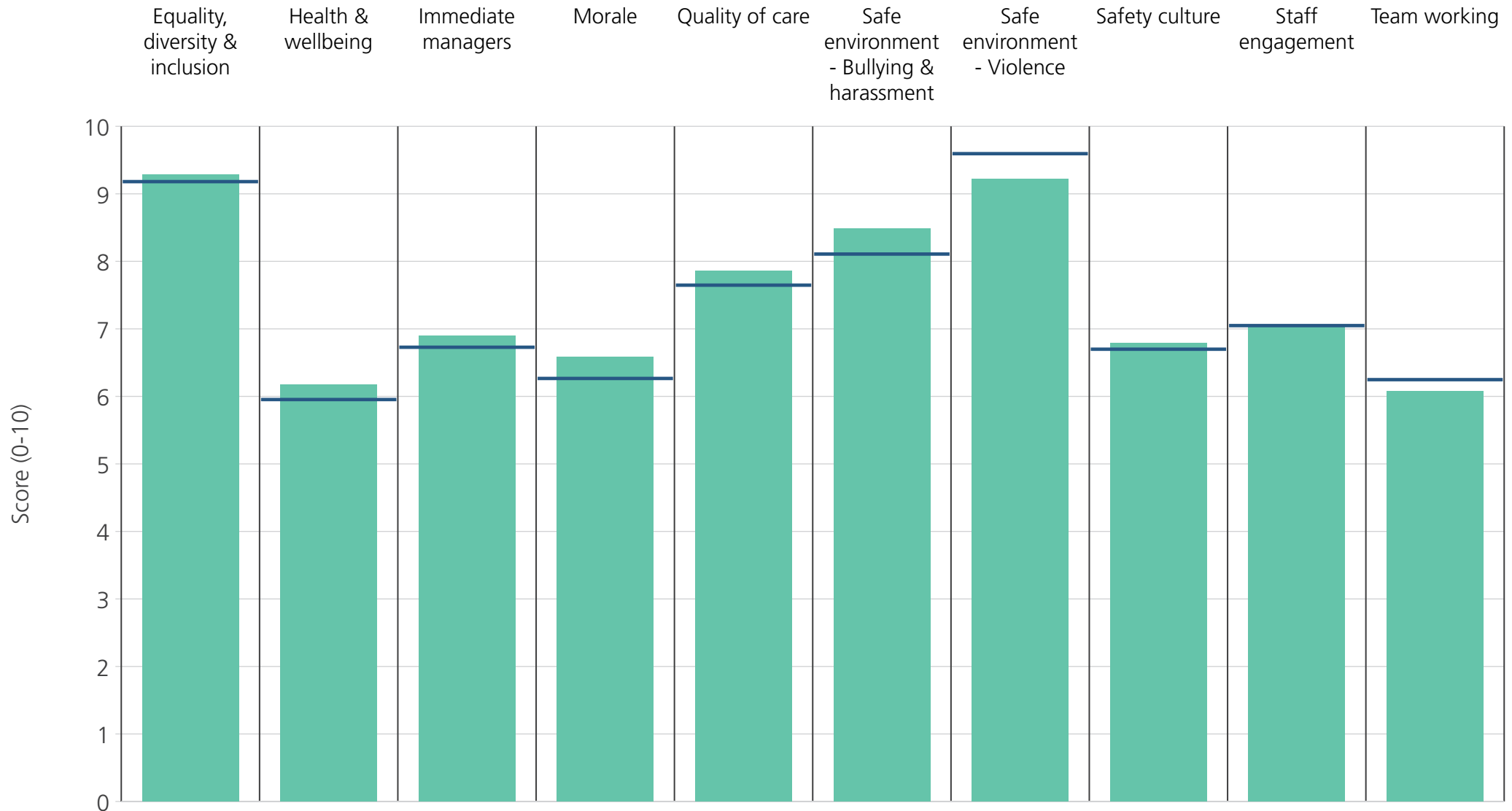
Directorate	9.1	5.6	6.8	6.2	7.8	7.9	9.6	7.0	7.0	6.4
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	356	356	355	355	337	355	356	355	356	349



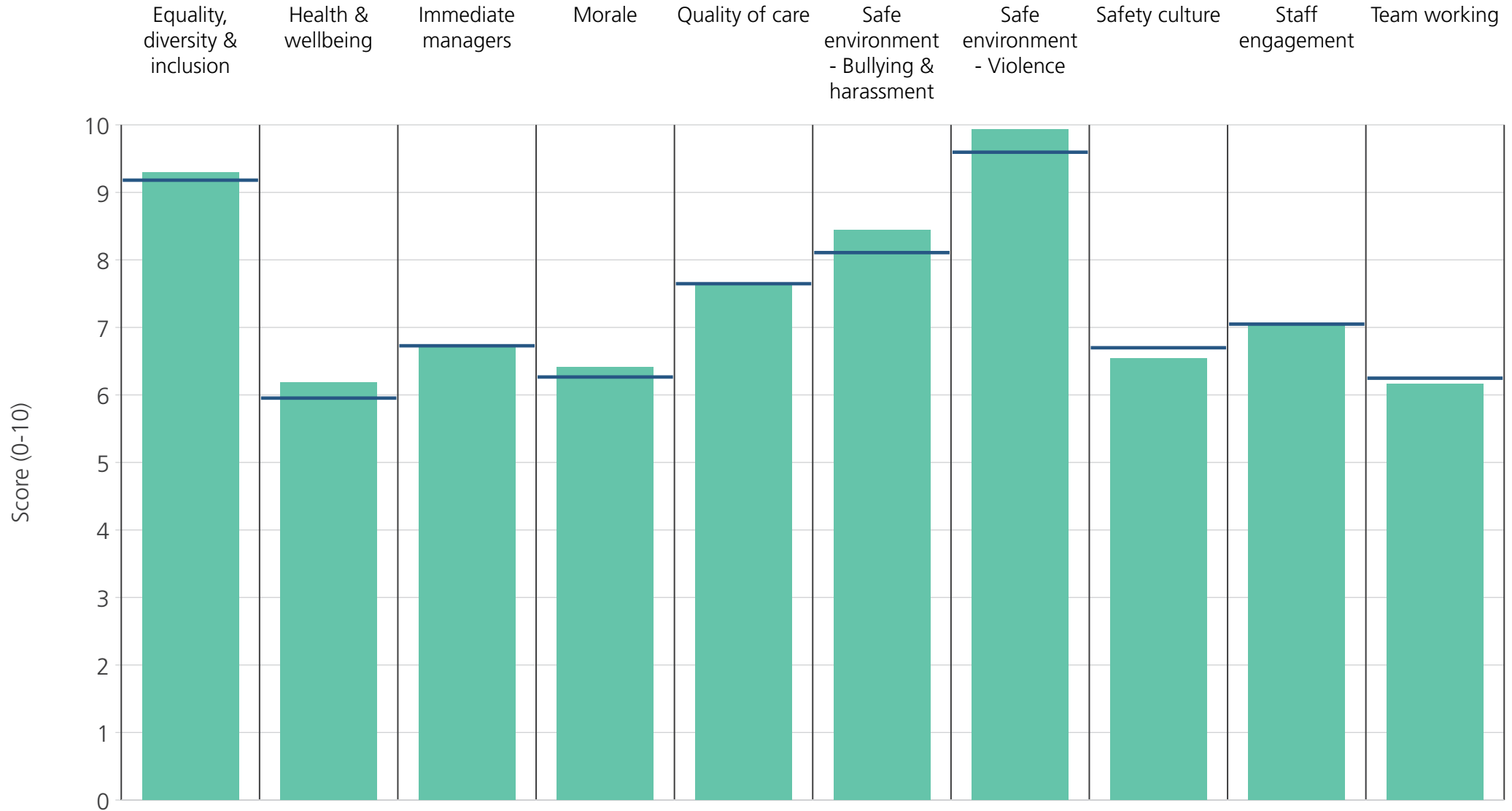
Directorate	9.1	5.7	6.3	6.2	7.8	7.8	9.6	6.5	7.0	5.9
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	444	447	448	448	406	441	446	446	448	440

Directorates 2

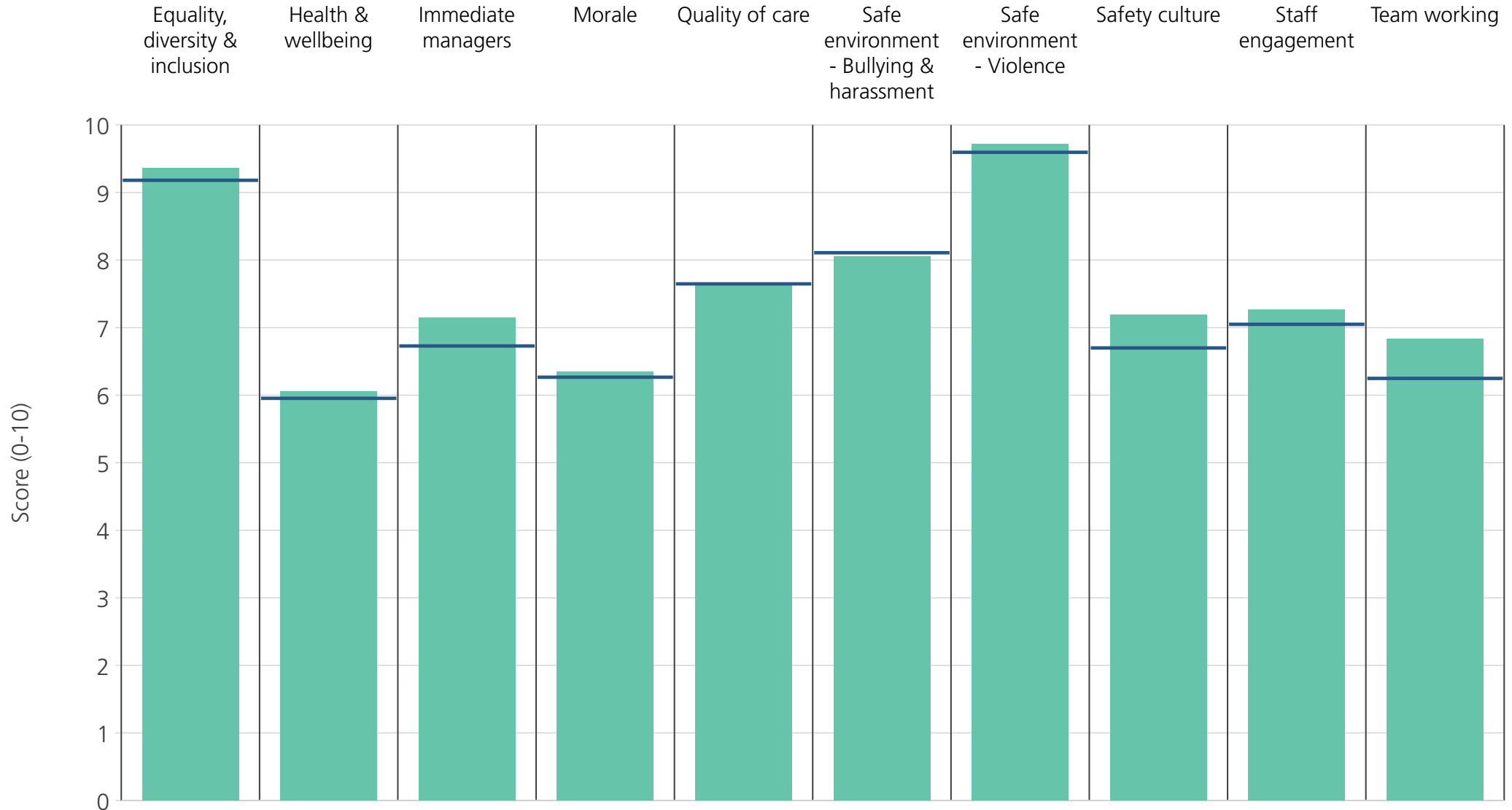
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
2020 NHS Staff Survey Results



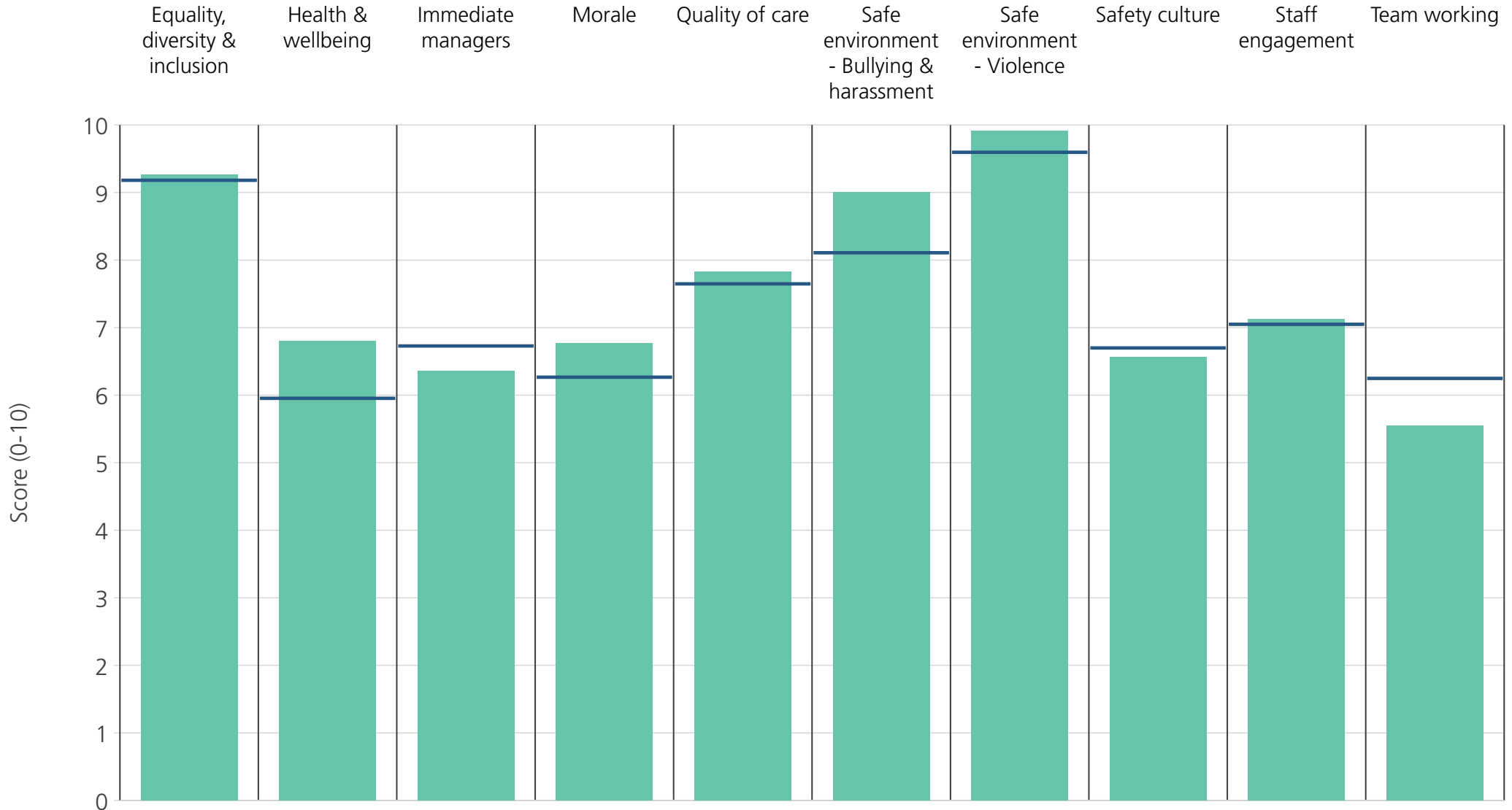
Directorate	9.3	6.2	6.9	6.6	7.9	8.5	9.2	6.8	7.1	6.1
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	260	261	260	258	225	253	256	258	261	258



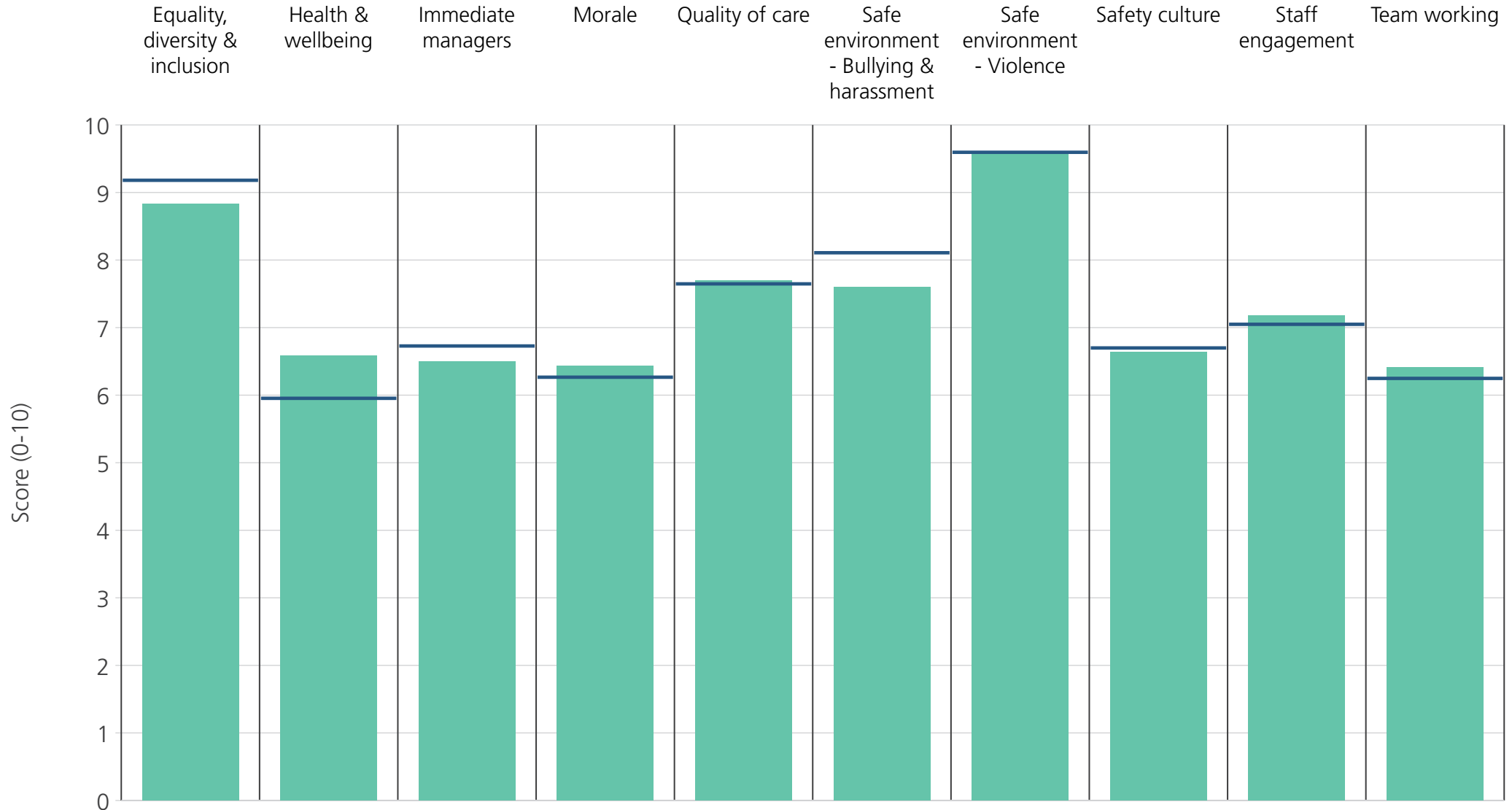
Directorate	9.3	6.2	6.7	6.4	7.7	8.4	9.9	6.5	7.0	6.2
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	648	651	649	651	416	647	651	647	652	644



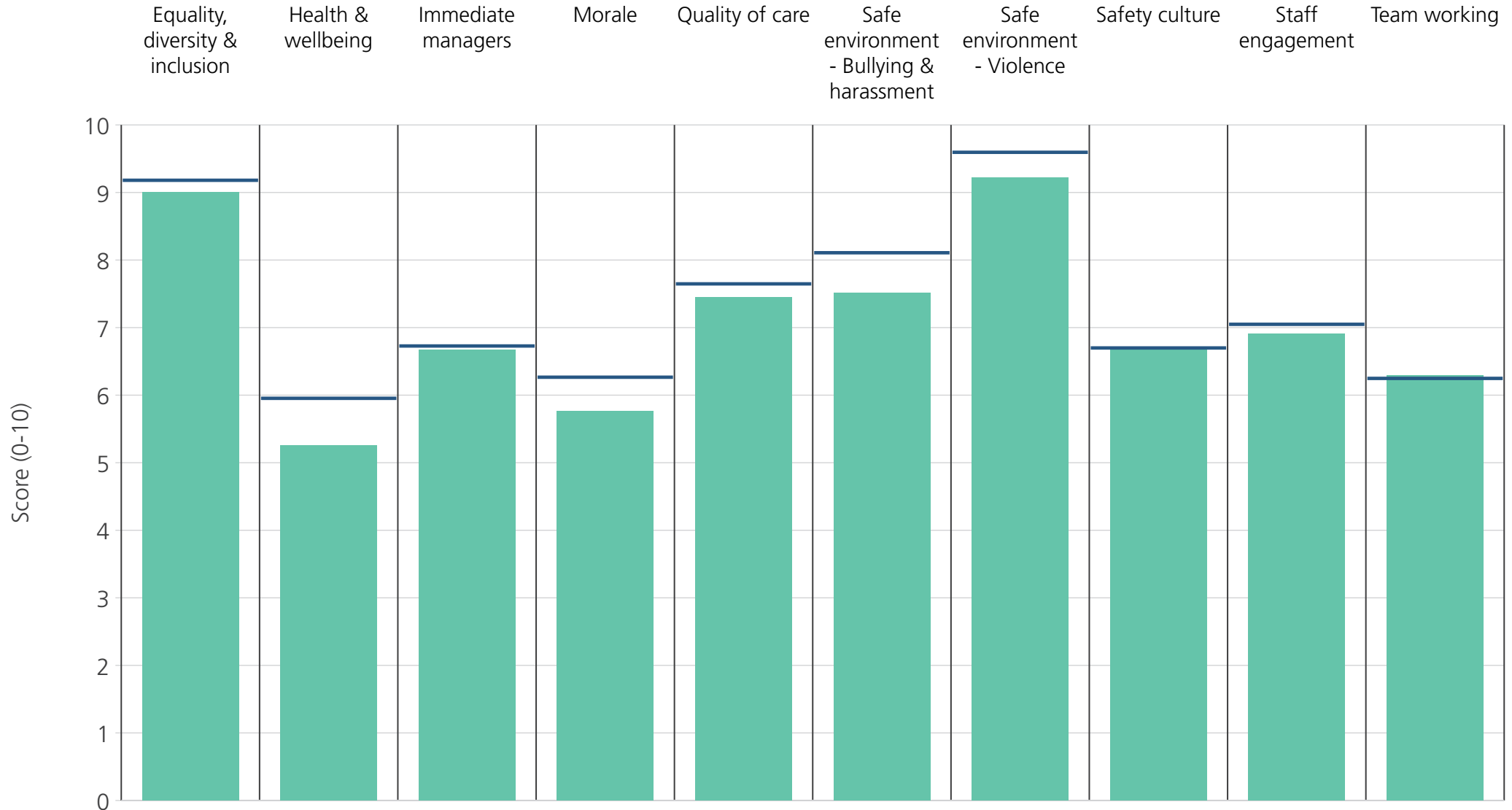
Directorate	9.4	6.1	7.1	6.3	7.7	8.1	9.7	7.2	7.3	6.8
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	187	187	186	187	184	186	187	187	187	183



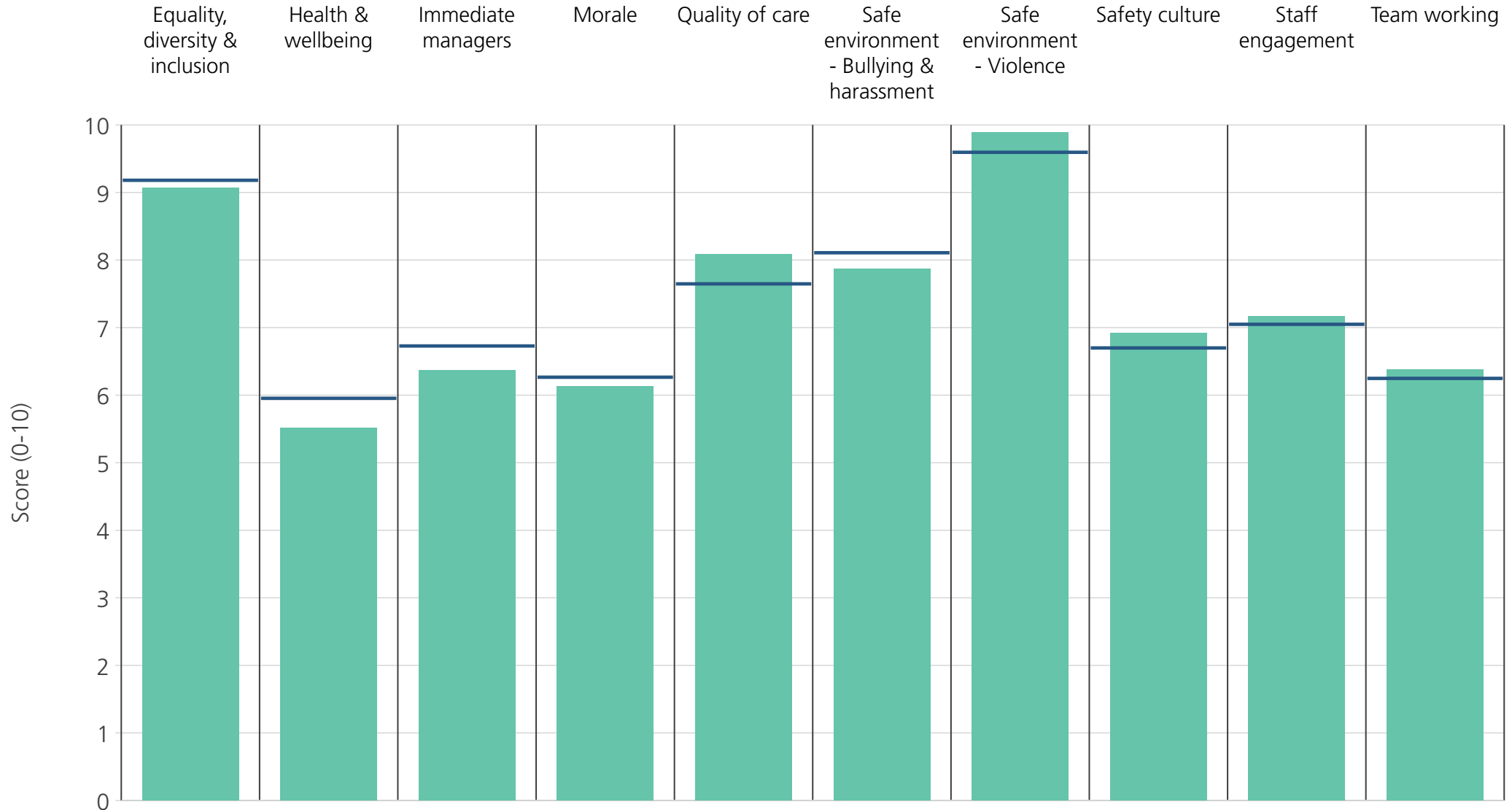
Directorate	9.3	6.8	6.4	6.8	7.8	9.0	9.9	6.6	7.1	5.6
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	75	74	75	75	53	70	72	74	75	75



Directorate	8.8	6.6	6.5	6.4	7.7	7.6	9.6	6.6	7.2	6.4
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	122	122	122	122	122	122	122	122	122	119



Directorate	9.0	5.3	6.7	5.8	7.4	7.5	9.2	6.7	6.9	6.3
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	482	486	488	487	478	483	488	488	488	479



Directorate	9.1	5.5	6.4	6.1	8.1	7.9	9.9	6.9	7.2	6.4
Your org	9.2	6.0	6.7	6.3	7.6	8.1	9.6	6.7	7.0	6.2
Responses	59	59	59	59	58	58	59	59	59	57