

University College London Hospitals NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for University College London Hospitals NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

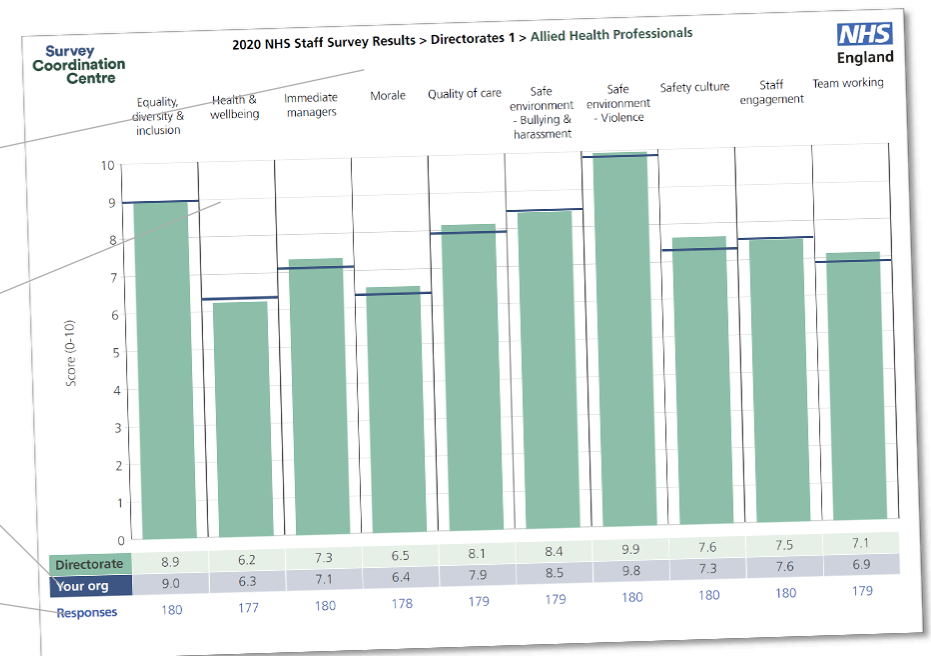
The directorate breakdowns used in this report were provided and defined by University College London Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

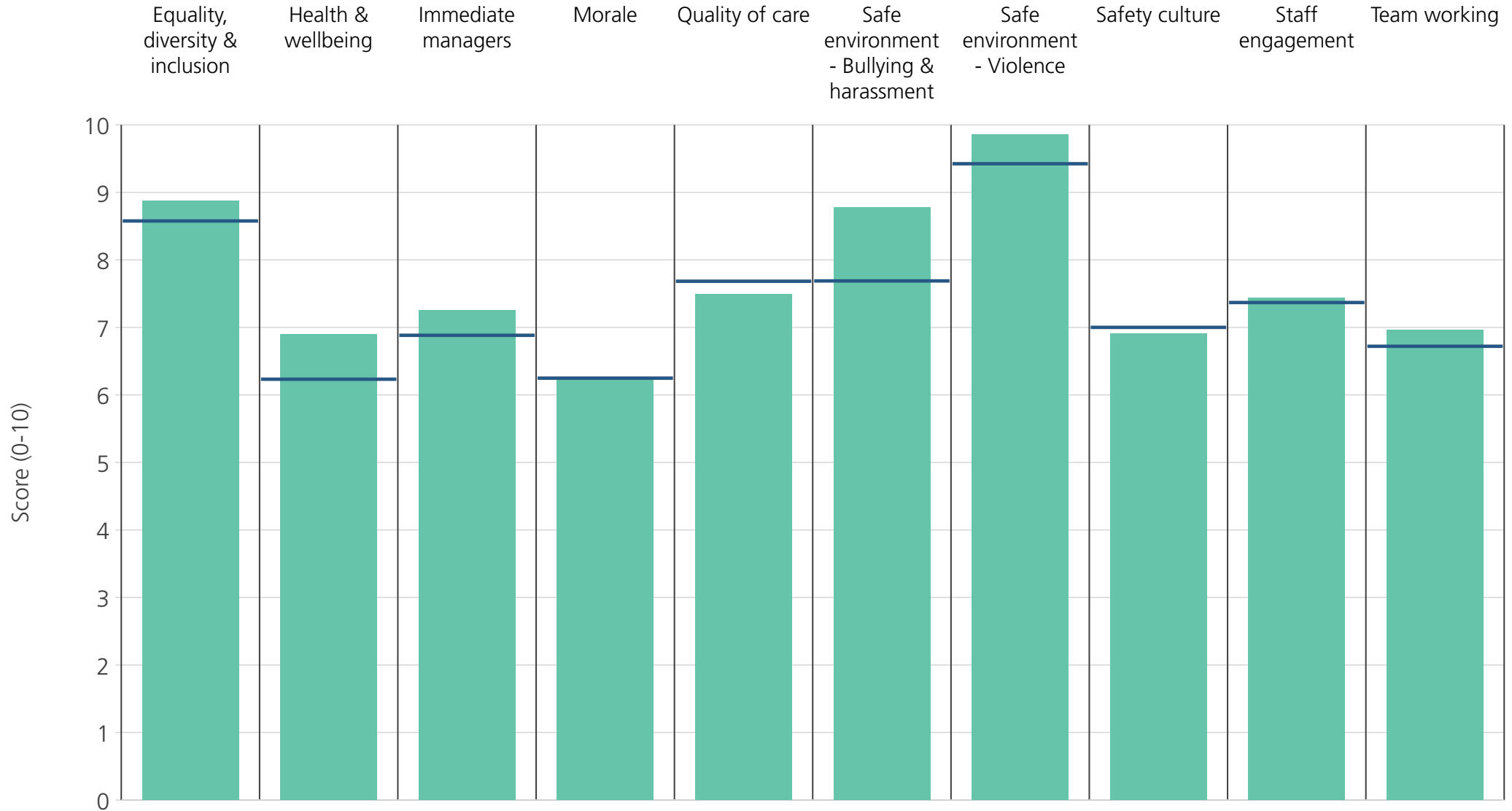
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



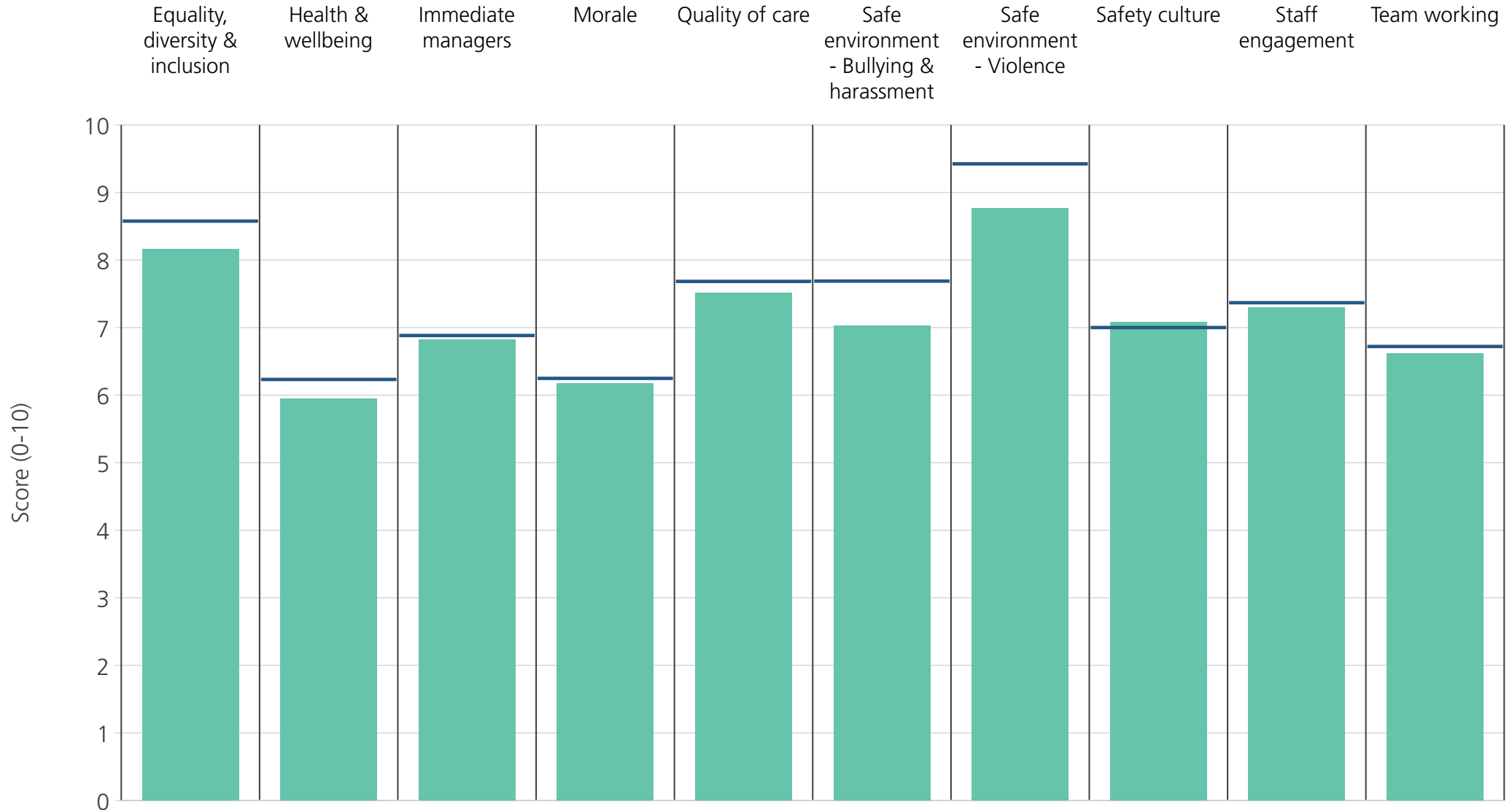
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

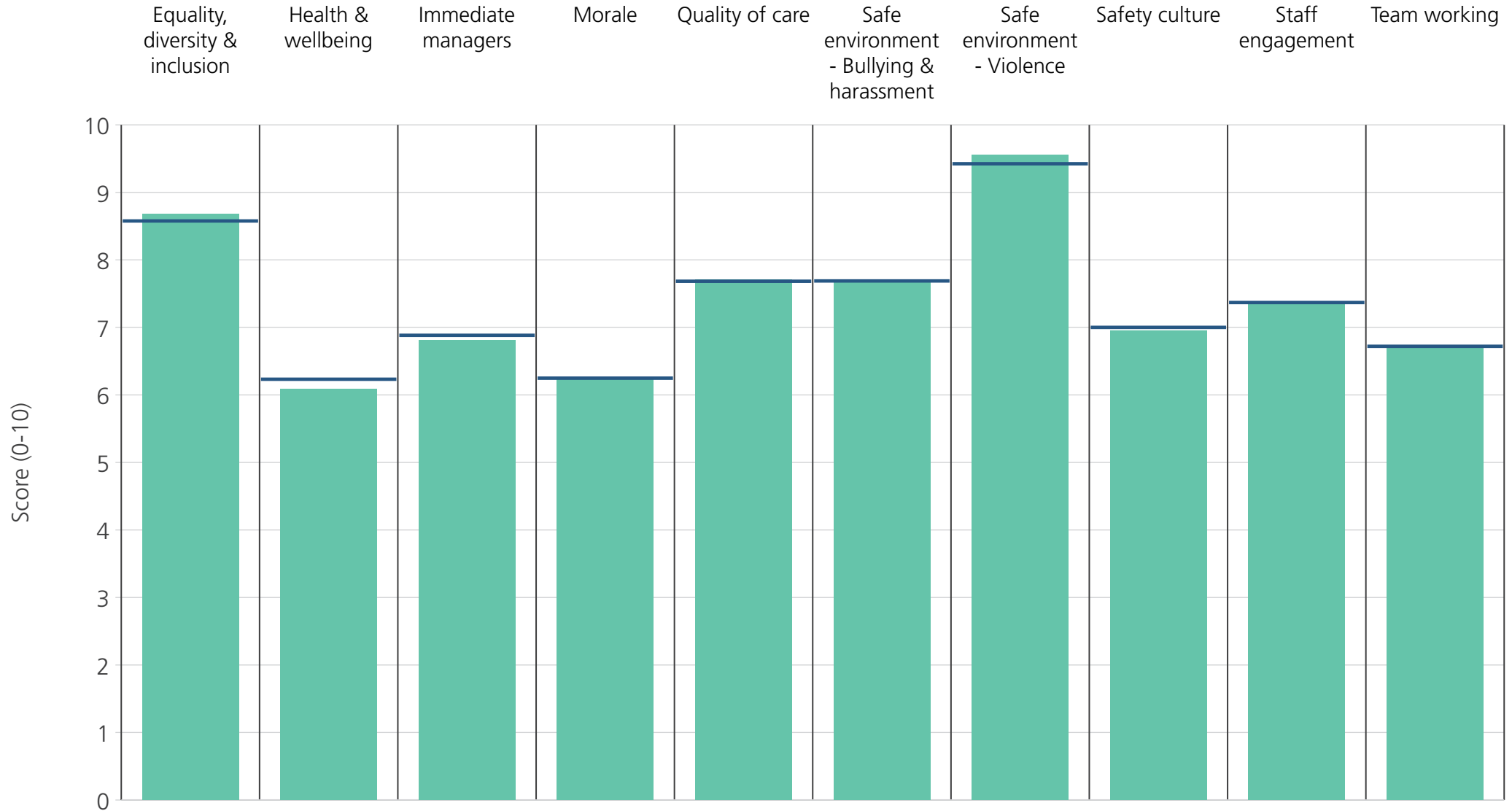
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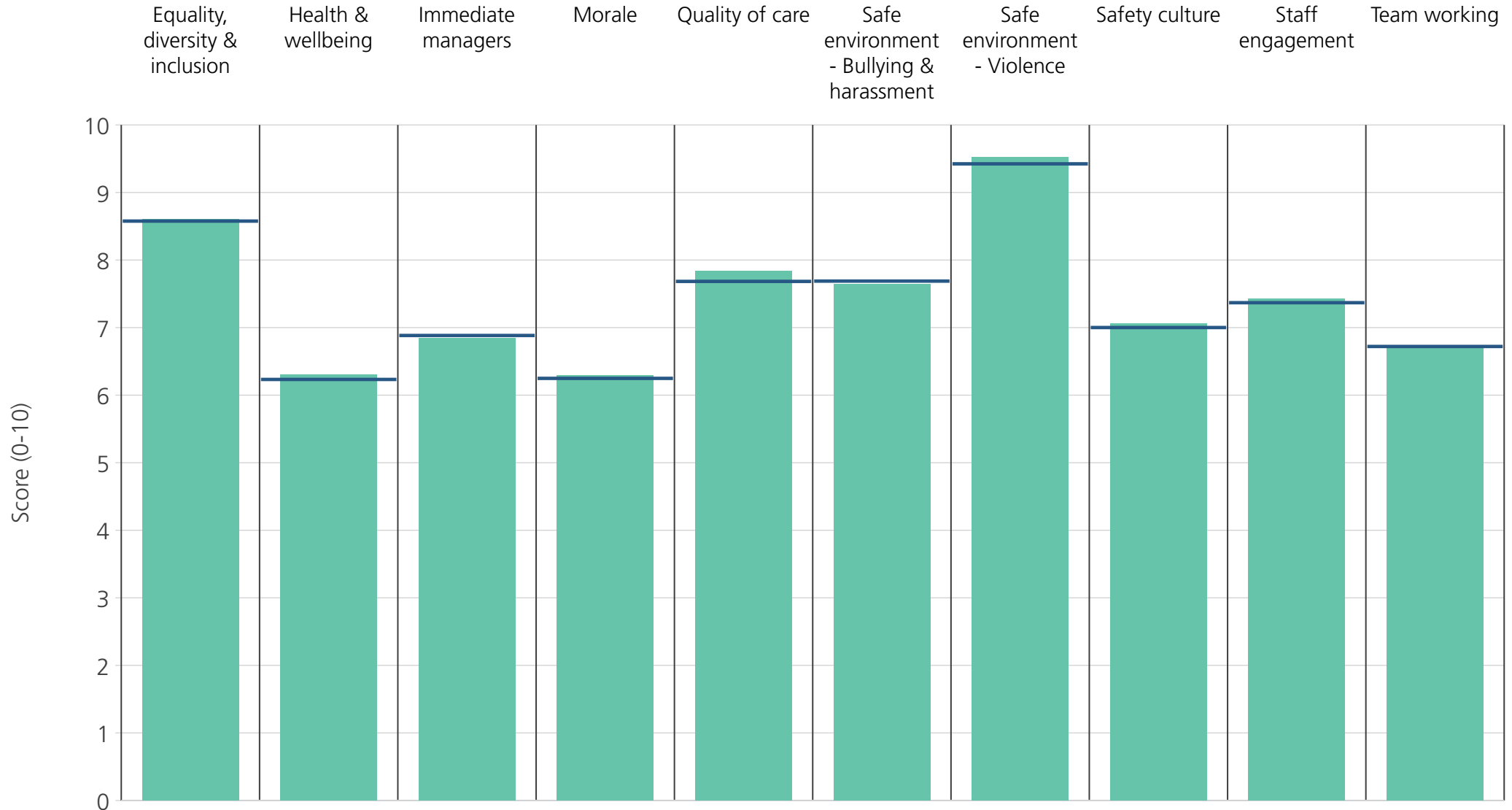
Directorate	8.9	6.9	7.3	6.3	7.5	8.8	9.9	6.9	7.4	7.0
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	539	540	540	533	336	525	540	539	543	534



Directorate	8.2	5.9	6.8	6.2	7.5	7.0	8.8	7.1	7.3	6.6
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	807	811	811	791	782	788	808	800	819	810



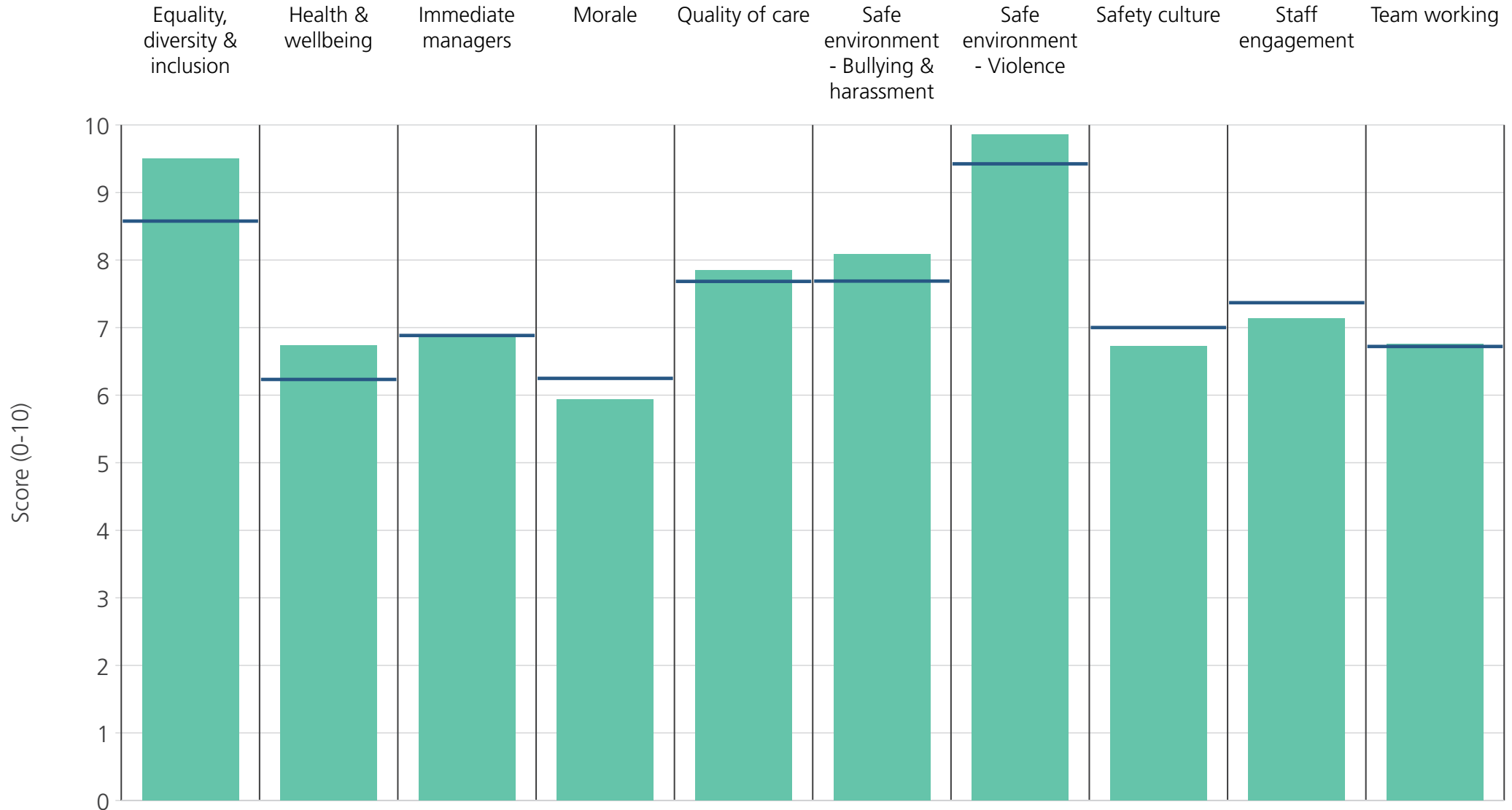
Directorate	8.7	6.1	6.8	6.2	7.7	7.7	9.6	6.9	7.3	6.7
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	1417	1427	1429	1397	1387	1379	1424	1414	1455	1445



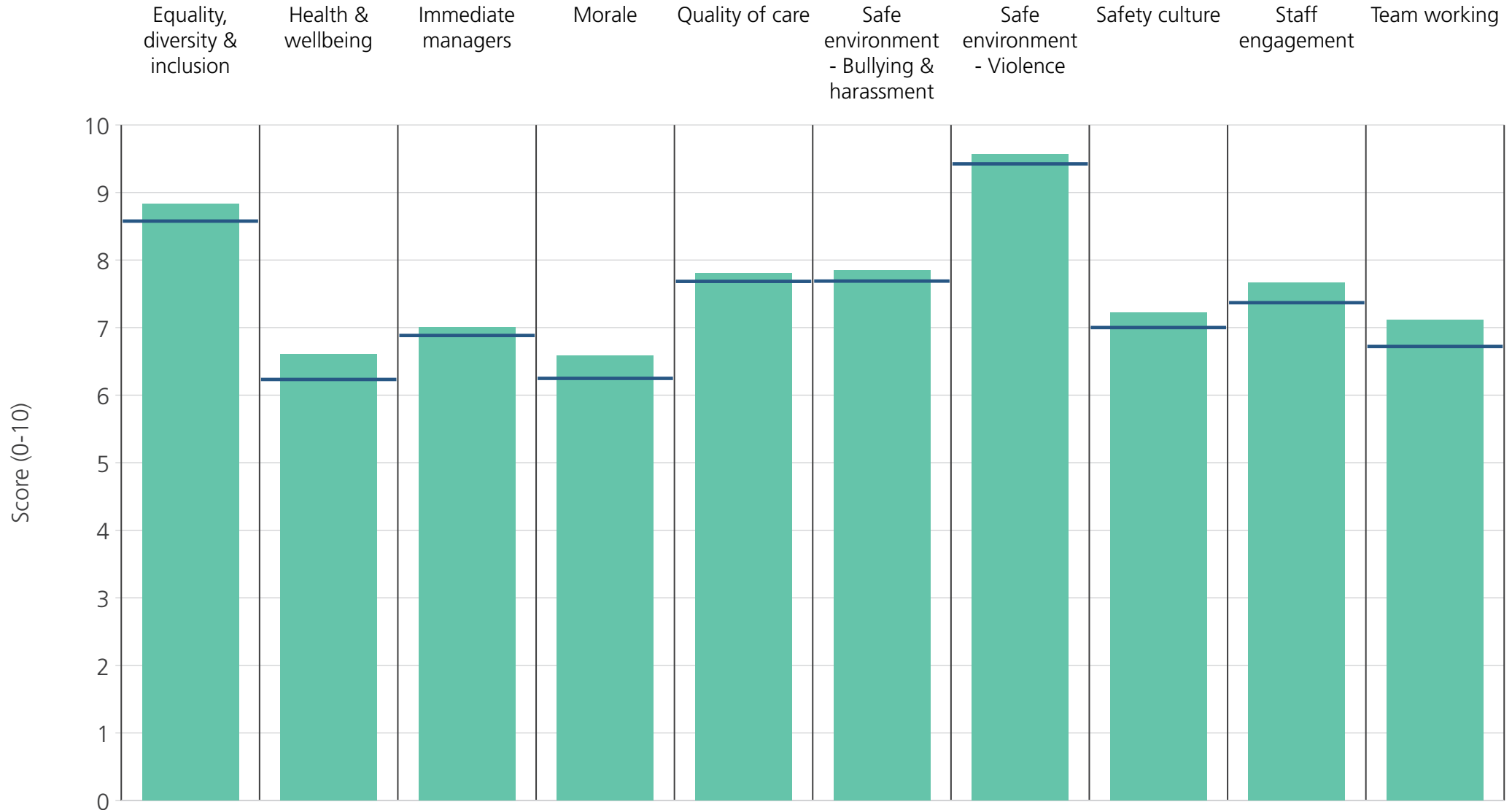
Directorate	8.6	6.3	6.8	6.3	7.8	7.6	9.5	7.1	7.4	6.7
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	1175	1179	1181	1163	1136	1140	1178	1172	1195	1183

Directorates 2

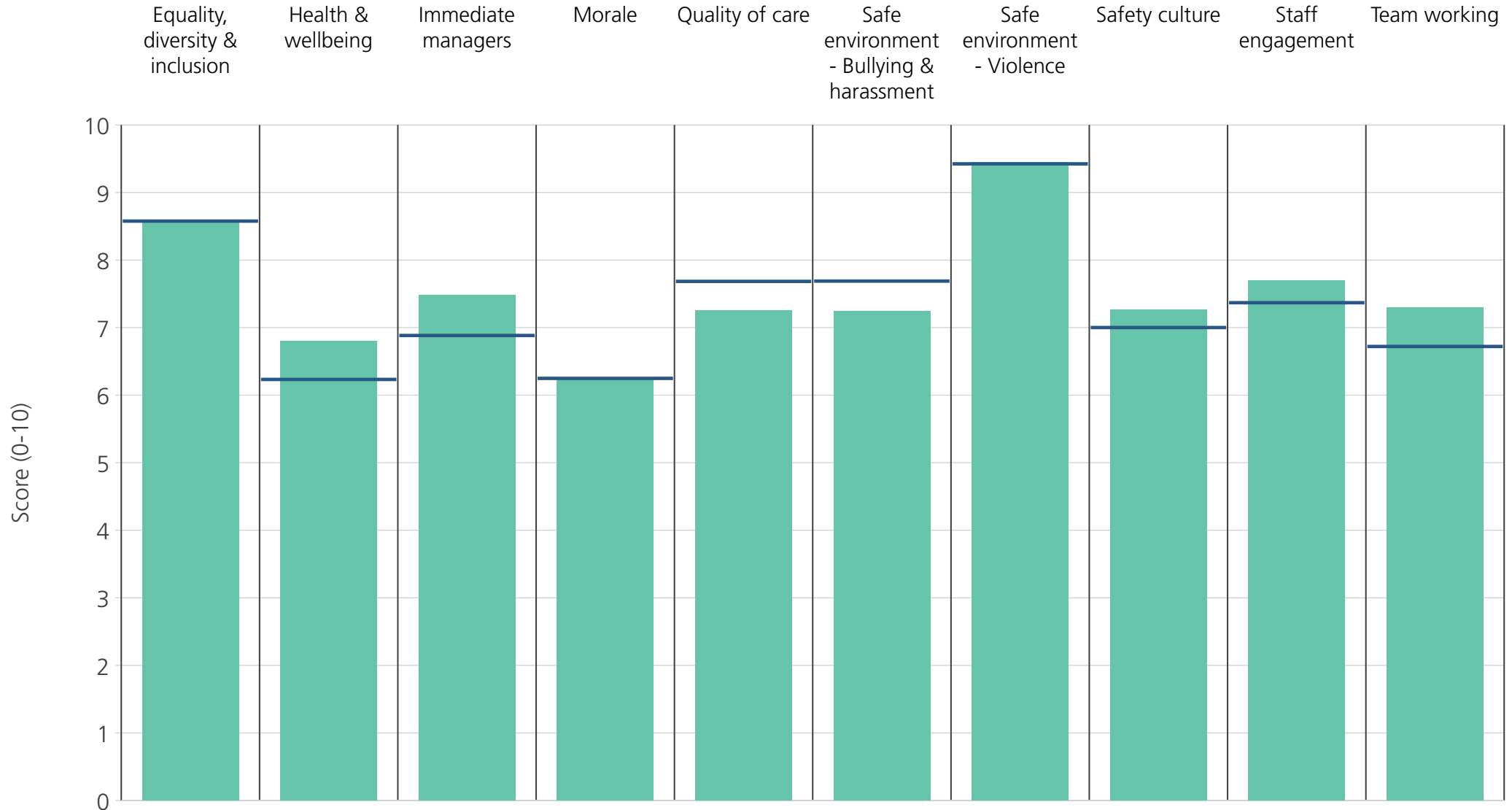
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2020 NHS Staff Survey Results



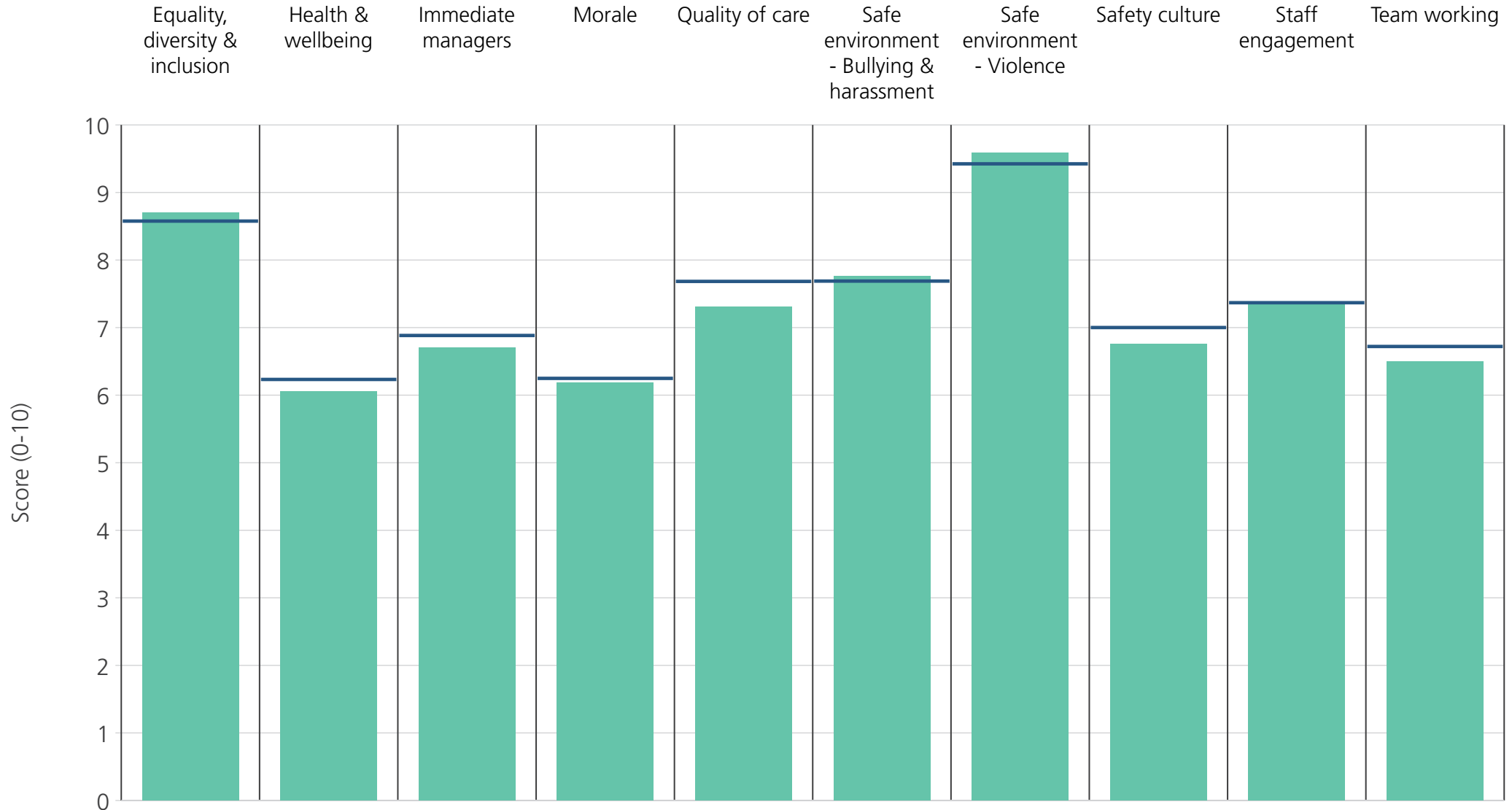
Directorate	9.5	6.7	6.9	5.9	7.8	8.1	9.9	6.7	7.1	6.8
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	47	47	47	46	40	47	47	46	47	47



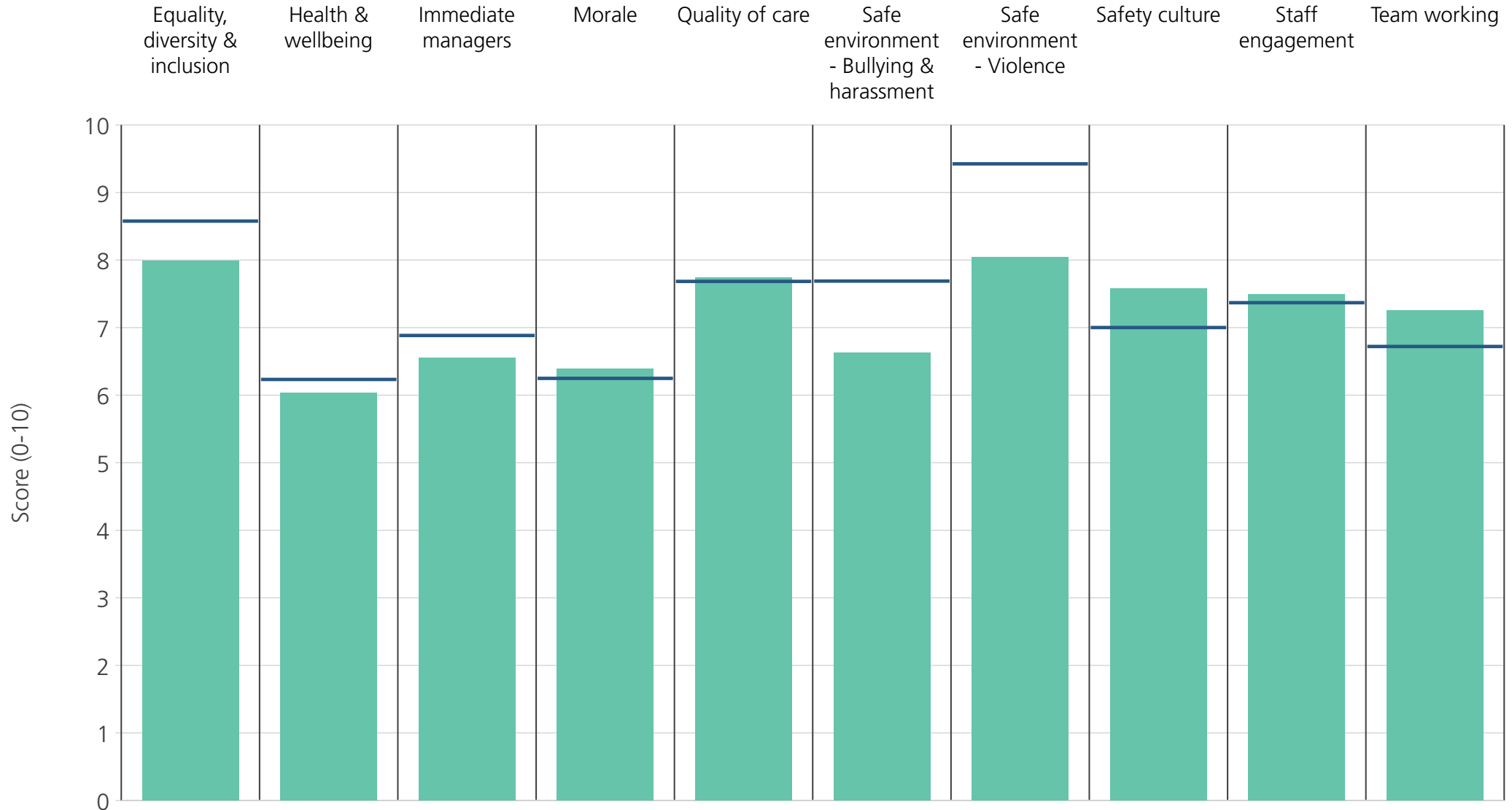
Directorate	8.8	6.6	7.0	6.6	7.8	7.8	9.6	7.2	7.7	7.1
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	383	385	385	378	373	375	385	382	390	386



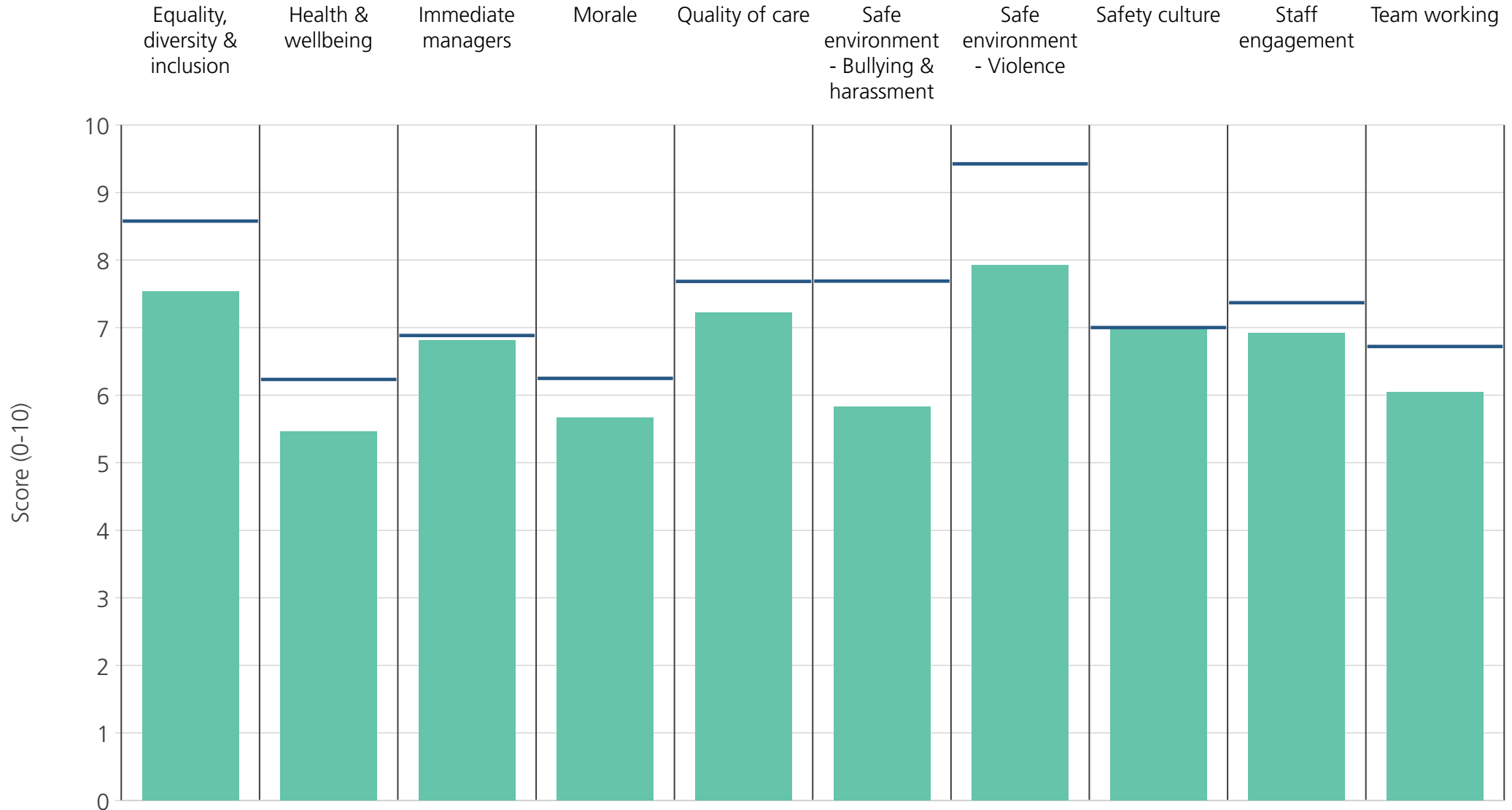
Directorate	8.6	6.8	7.5	6.3	7.3	7.2	9.4	7.3	7.7	7.3
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	48	48	48	47	38	46	48	48	49	49



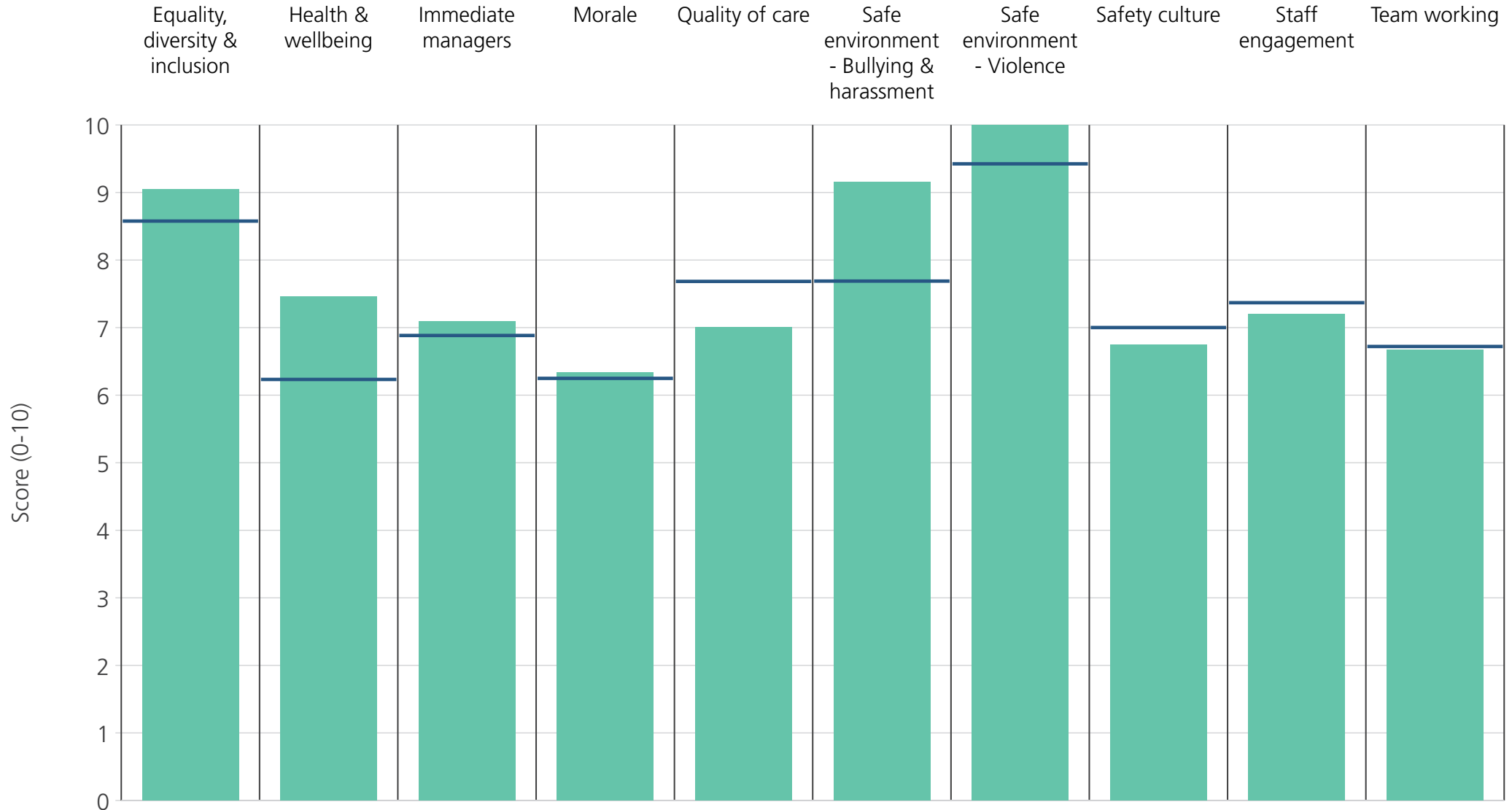
Directorate	8.7	6.1	6.7	6.2	7.3	7.8	9.6	6.8	7.4	6.5
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	185	185	185	180	181	182	185	184	188	183



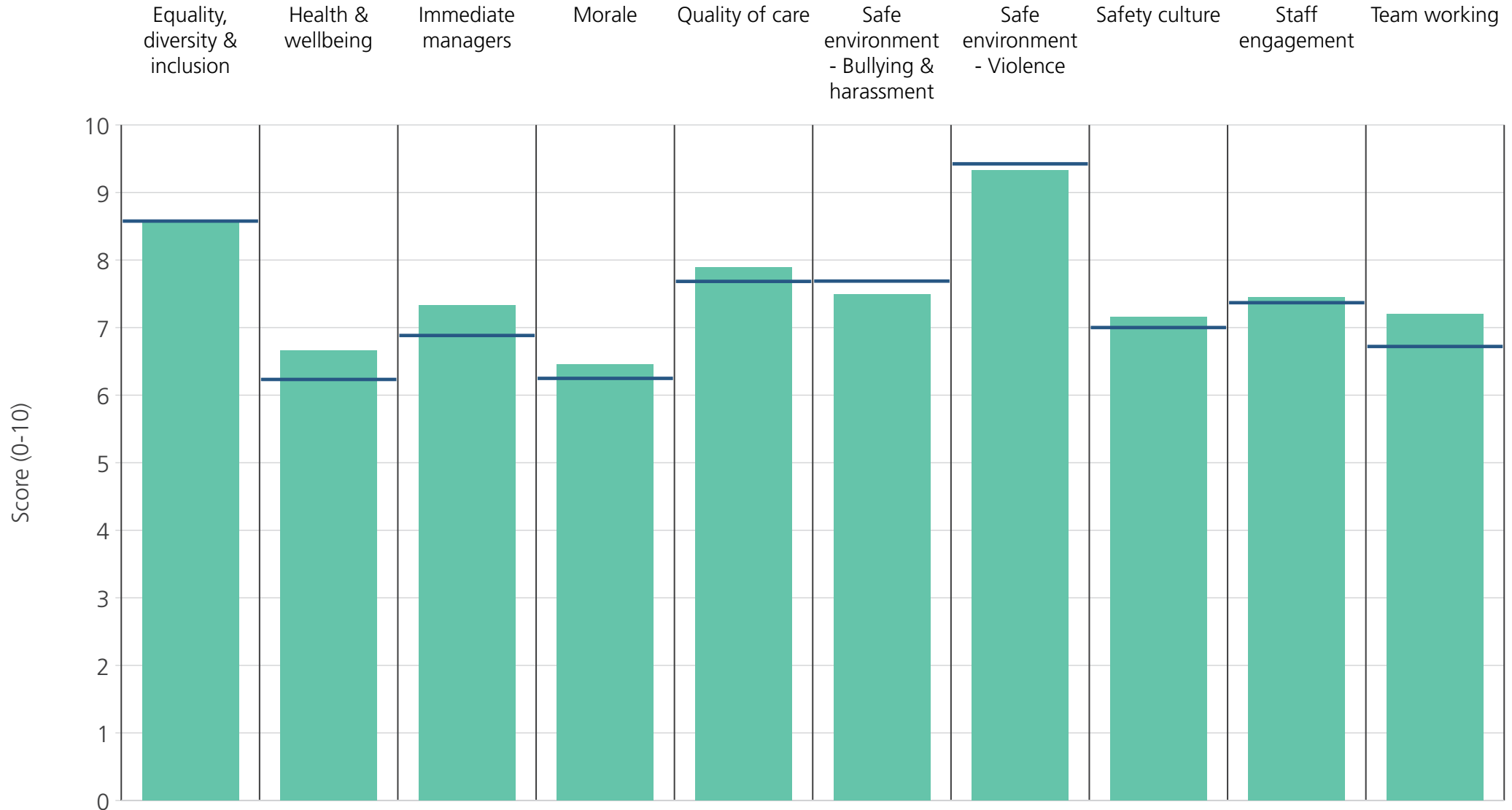
Directorate	8.0	6.0	6.5	6.4	7.7	6.6	8.0	7.6	7.5	7.3
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	172	172	173	171	170	169	171	171	173	172



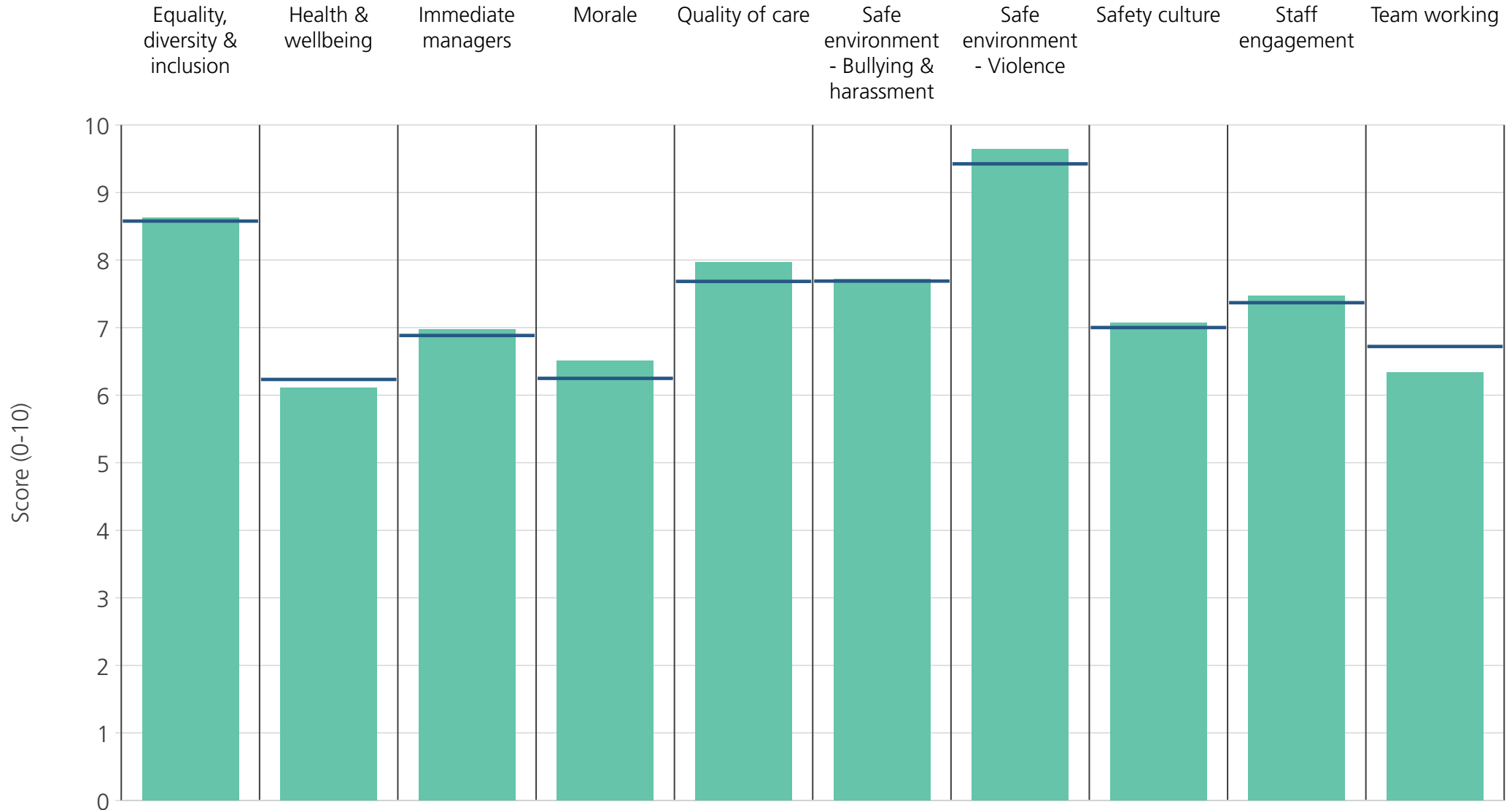
Directorate	7.5	5.5	6.8	5.7	7.2	5.8	7.9	7.0	6.9	6.0
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	172	174	174	167	170	170	173	170	177	176



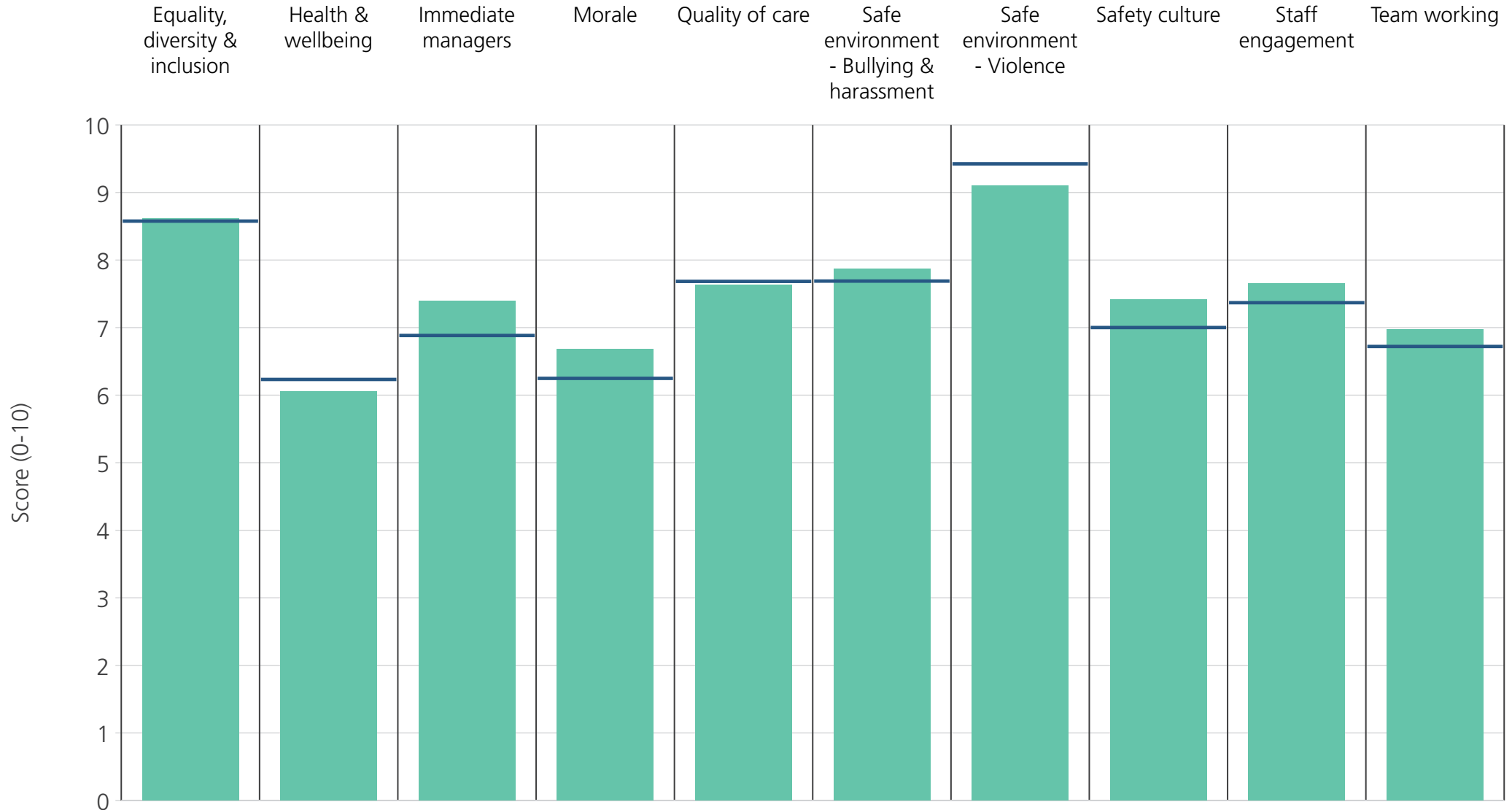
Directorate	9.0	7.5	7.1	6.3	7.0	9.2	10.0	6.7	7.2	6.7
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	56	56	56	55	25	55	56	56	55	54



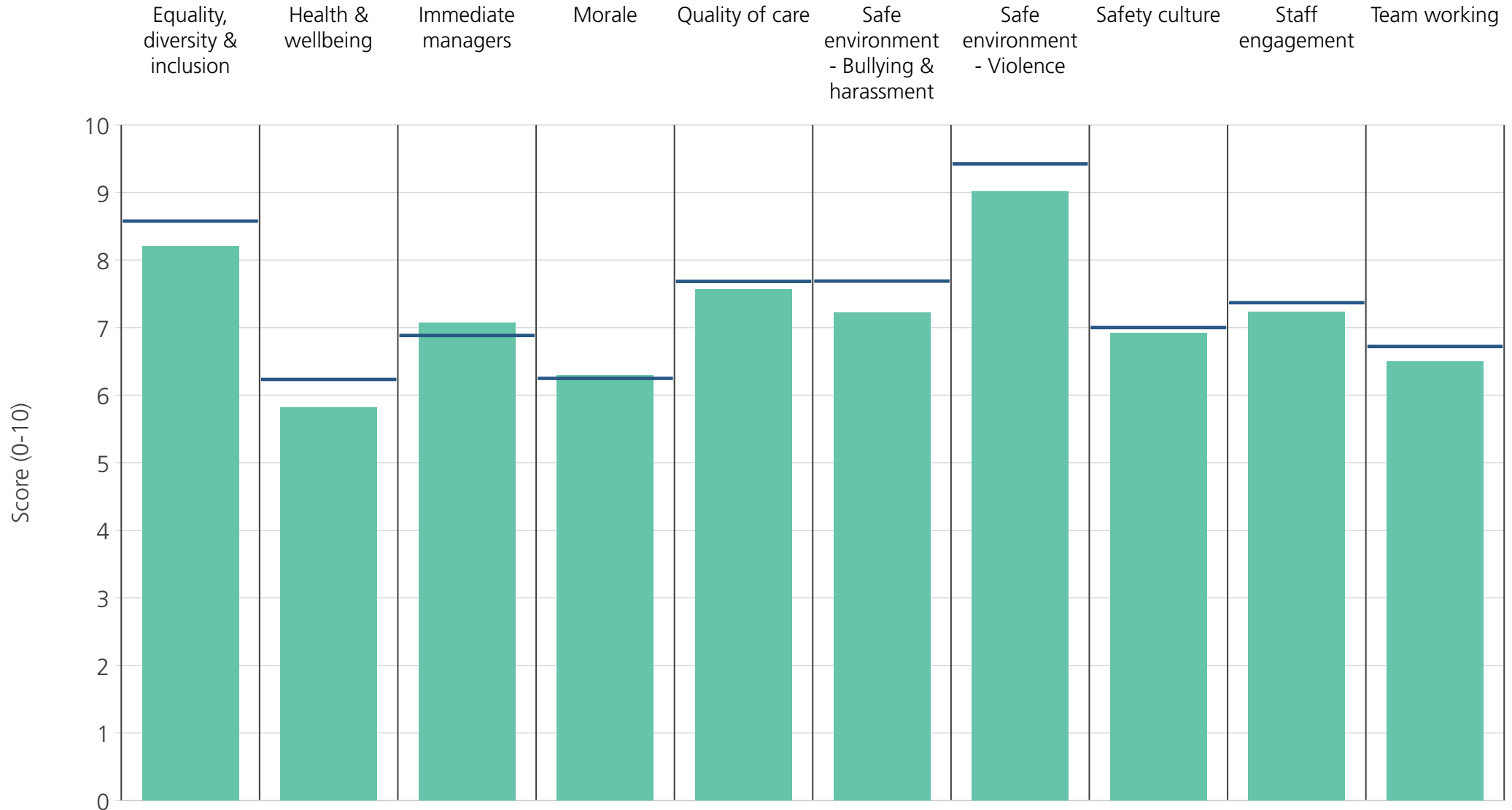
Directorate	8.6	6.7	7.3	6.4	7.9	7.5	9.3	7.2	7.4	7.2
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	149	150	151	148	151	141	149	148	153	151



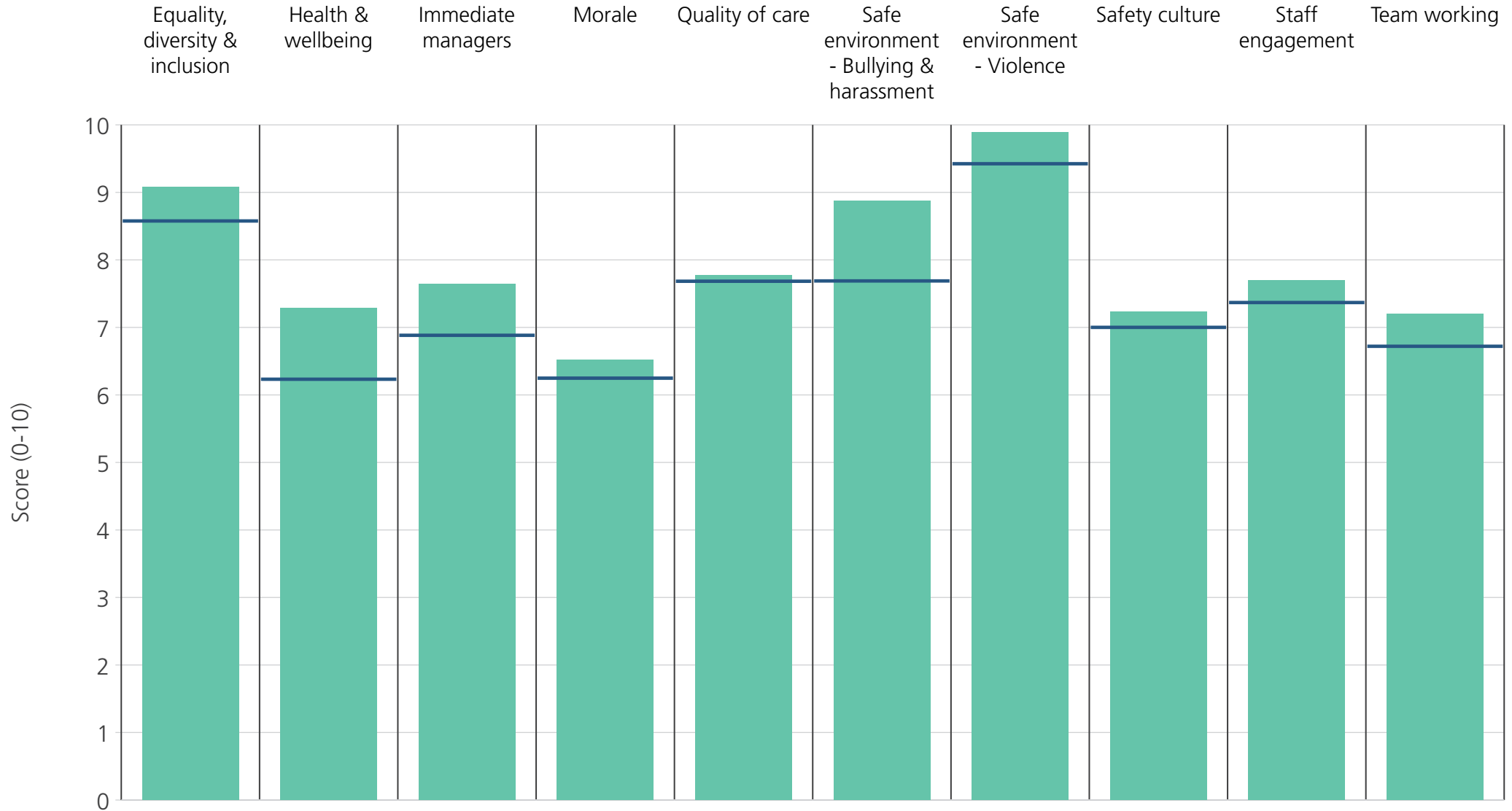
Directorate	8.6	6.1	7.0	6.5	8.0	7.7	9.6	7.1	7.5	6.3
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	129	129	130	129	130	125	129	129	133	131



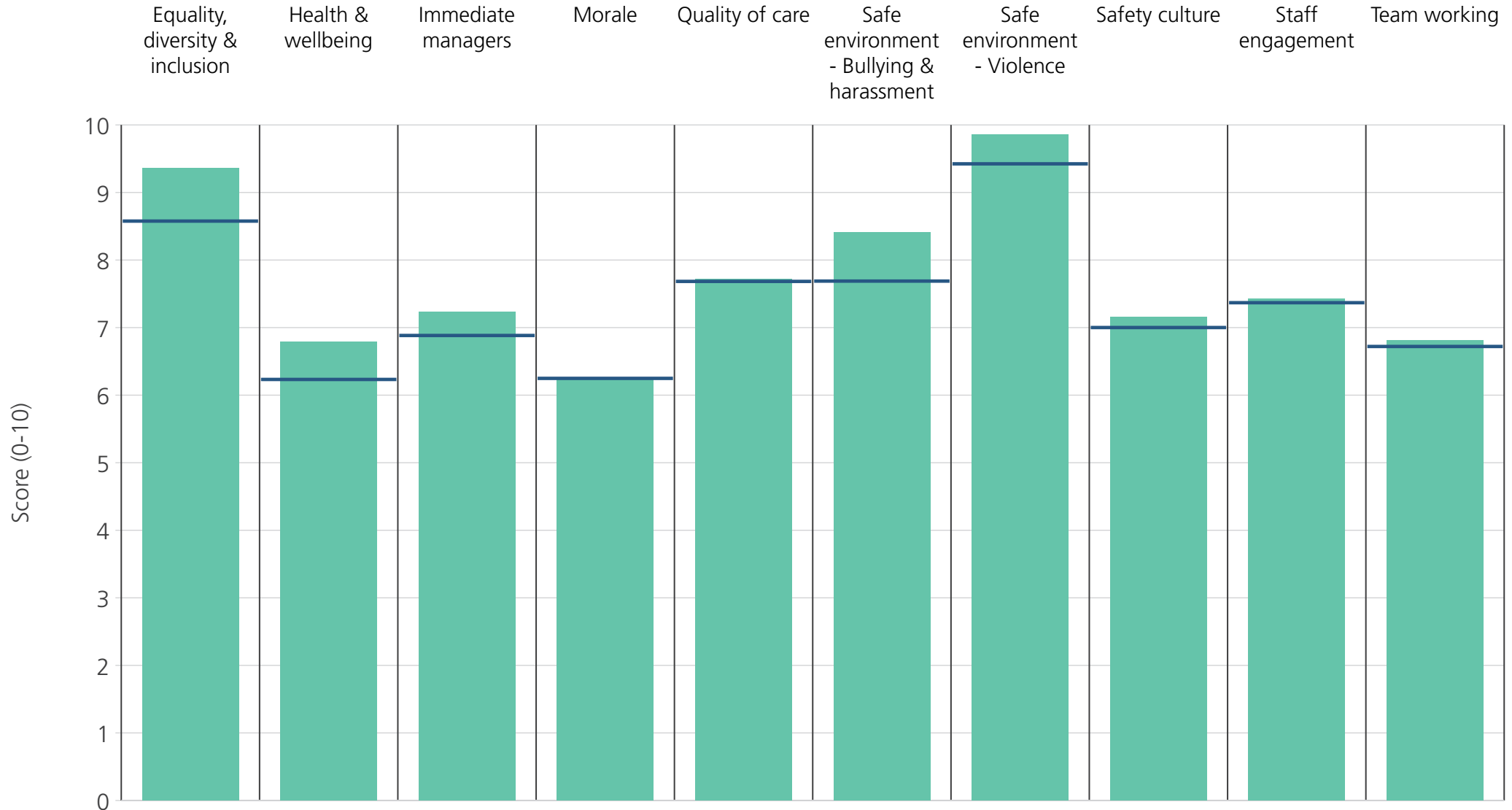
Directorate	8.6	6.1	7.4	6.7	7.6	7.9	9.1	7.4	7.7	7.0
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	63	63	63	63	59	61	63	63	63	62



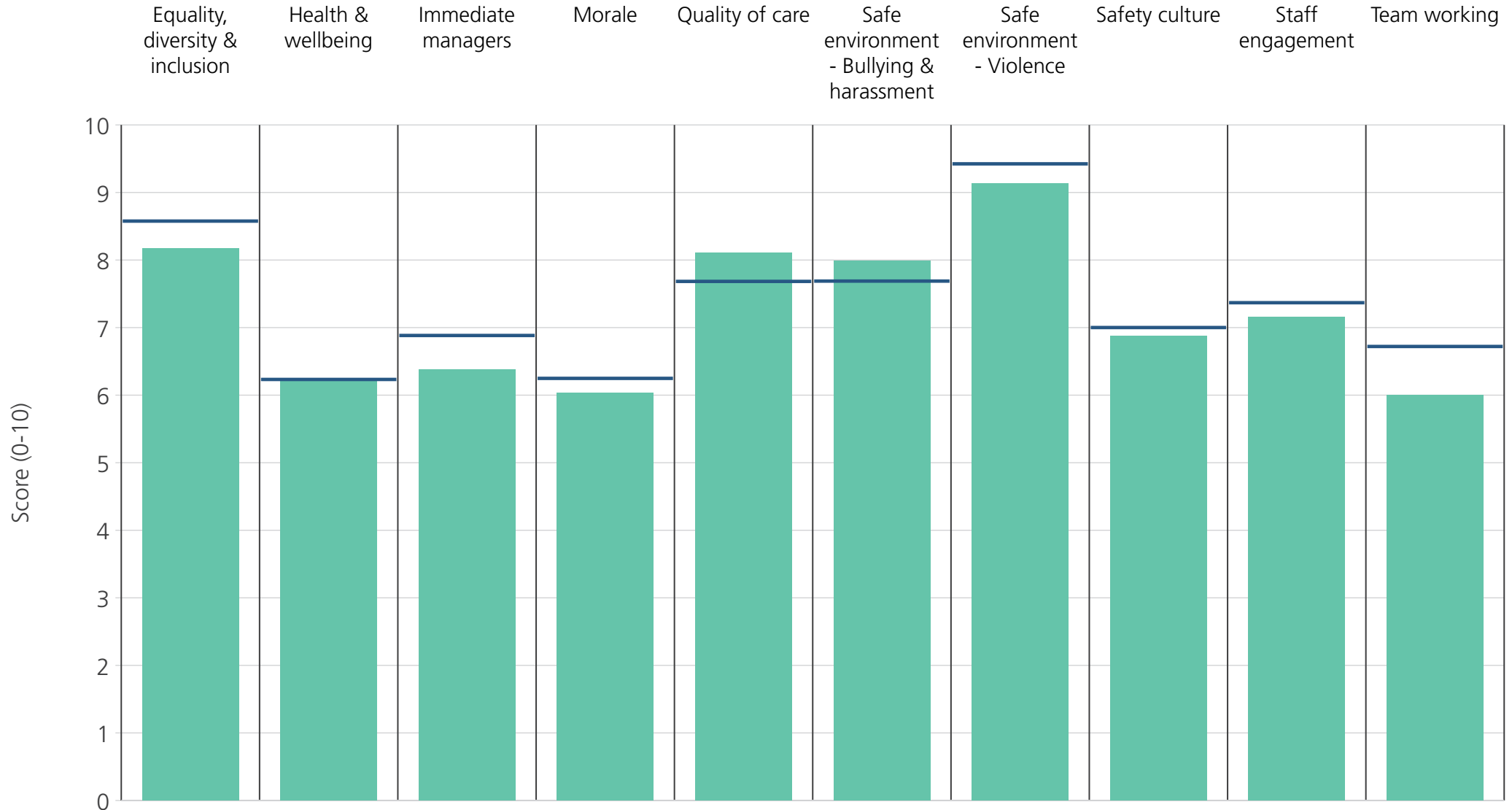
Directorate	8.2	5.8	7.1	6.3	7.6	7.2	9.0	6.9	7.2	6.5
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	128	130	129	126	126	123	129	126	131	131



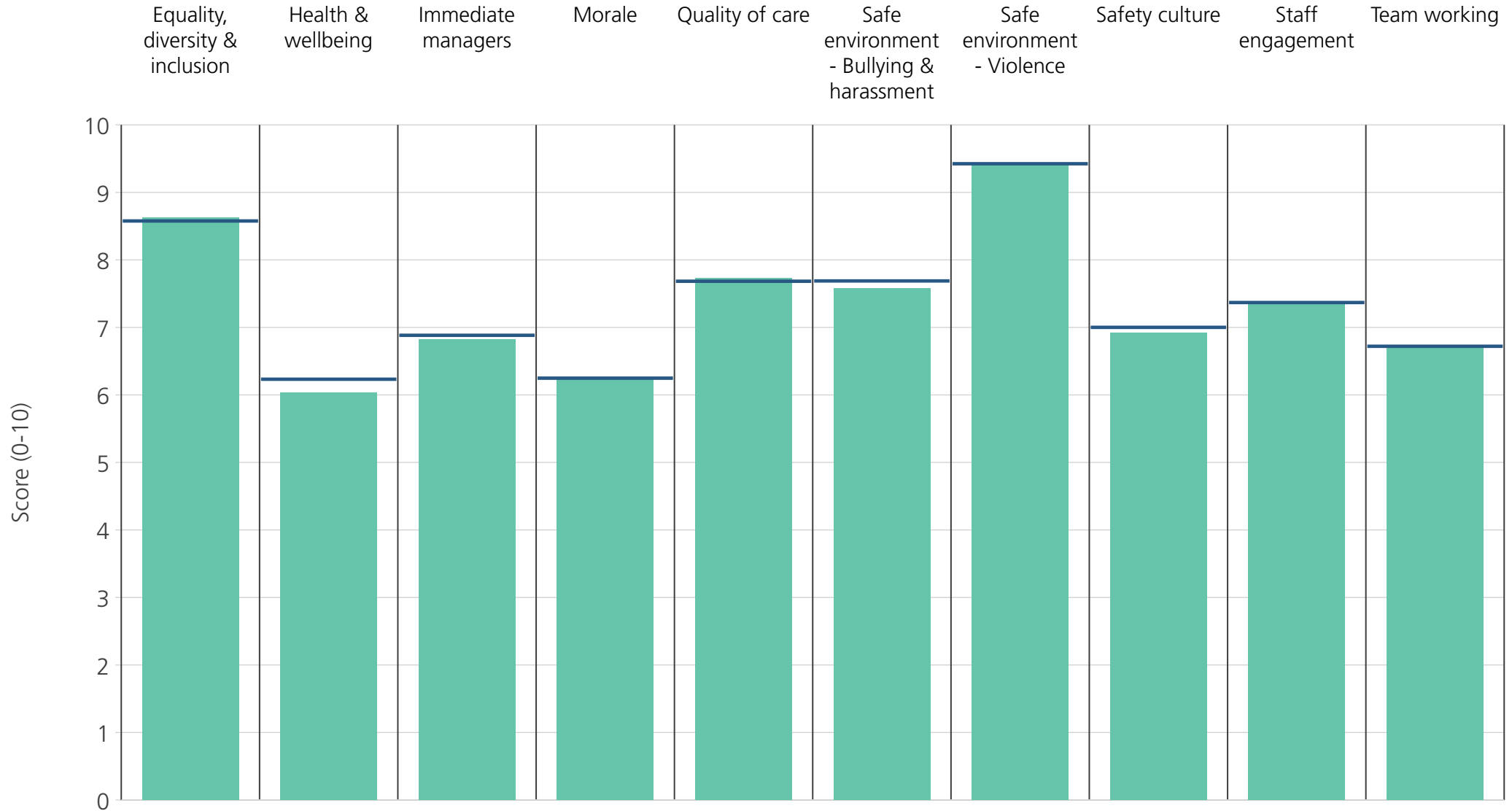
Directorate	9.1	7.3	7.6	6.5	7.8	8.9	9.9	7.2	7.7	7.2
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	261	262	262	258	152	258	262	262	264	259



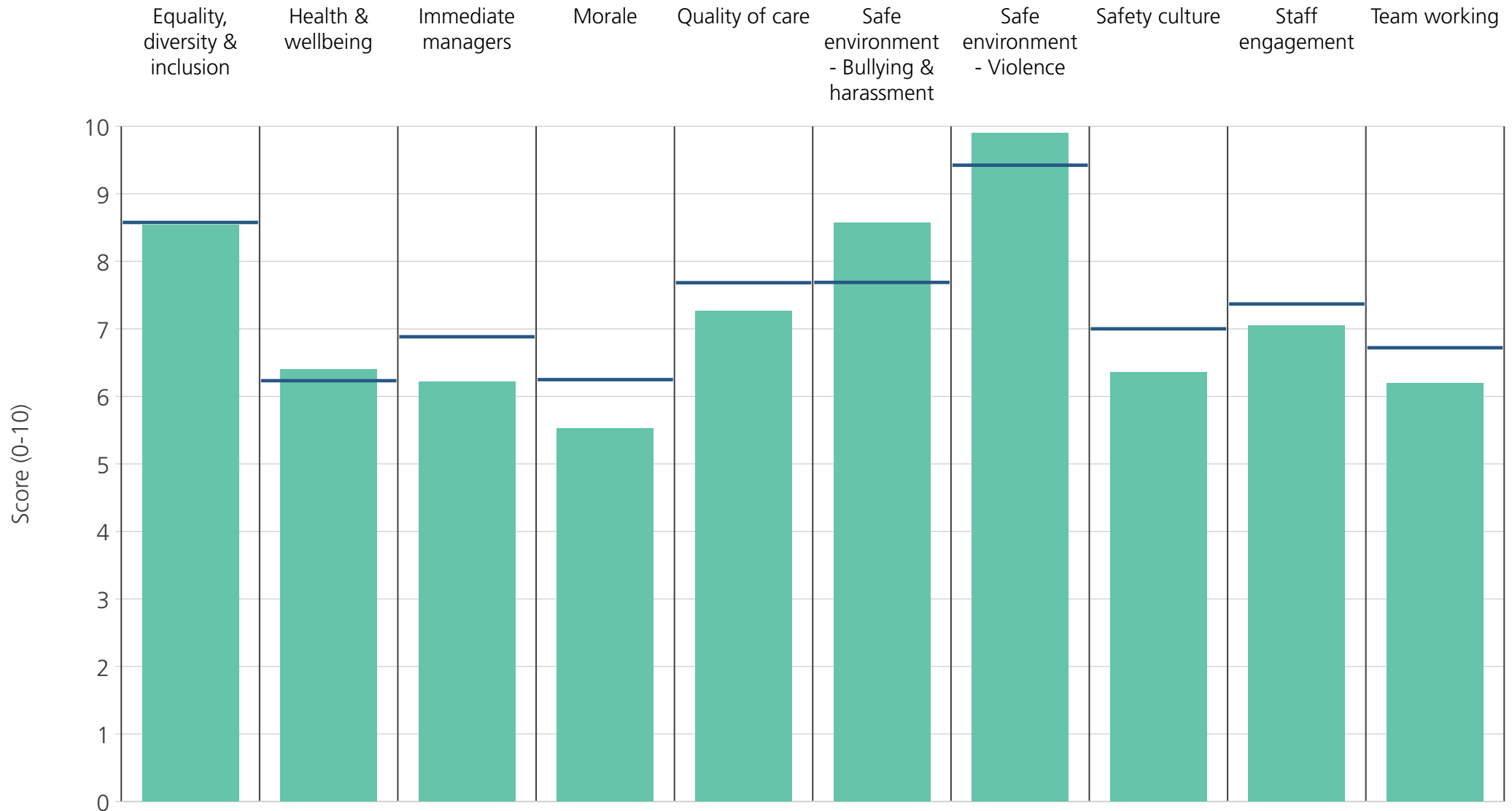
Directorate	9.4	6.8	7.2	6.2	7.7	8.4	9.9	7.2	7.4	6.8
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	135	136	136	135	137	132	135	135	137	137



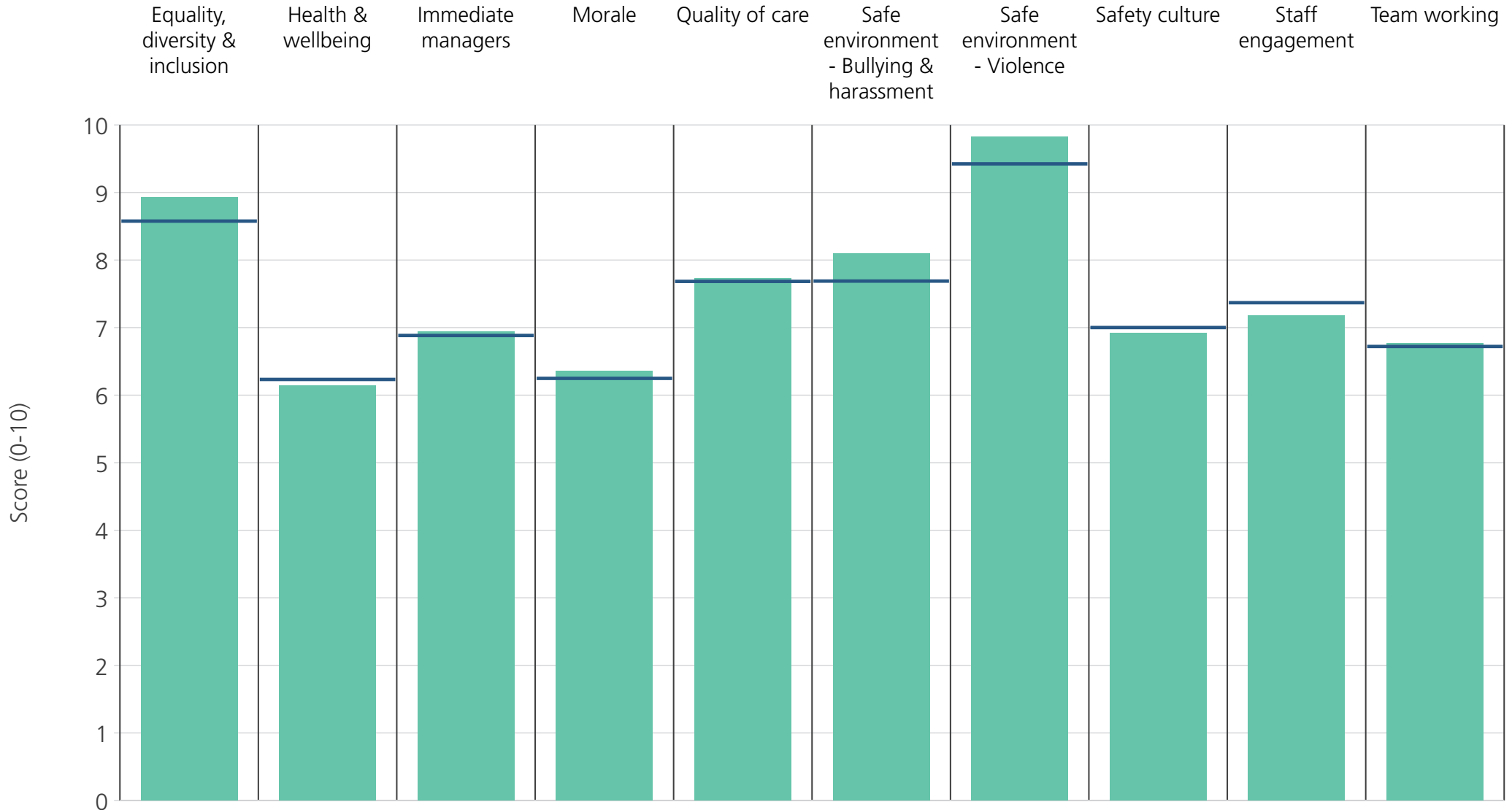
Directorate	8.2	6.2	6.4	6.0	8.1	8.0	9.1	6.9	7.2	6.0
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	46	46	46	45	43	43	46	45	46	45



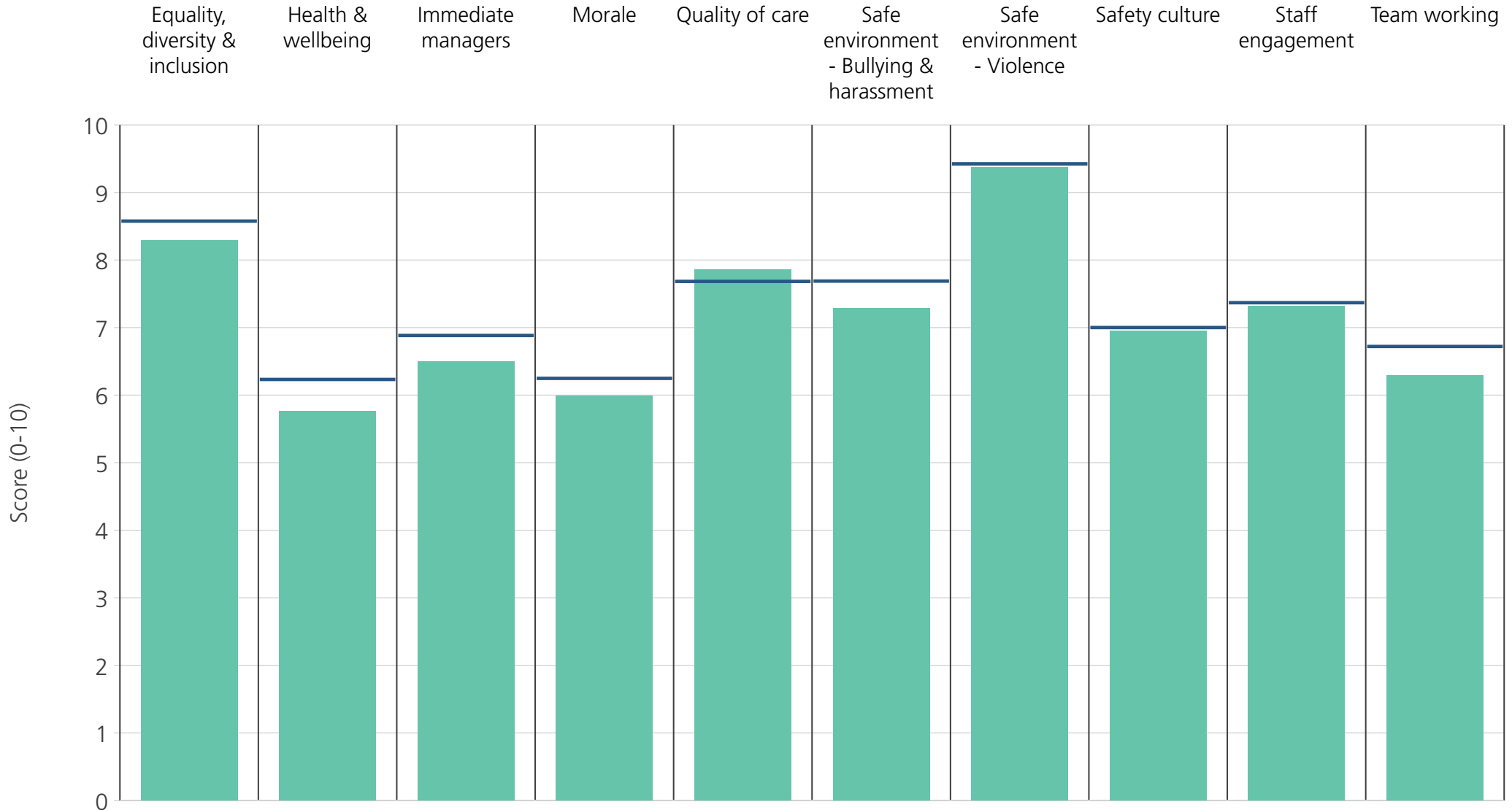
Directorate	8.6	6.0	6.8	6.2	7.7	7.6	9.4	6.9	7.4	6.7
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	713	718	718	703	695	695	715	712	729	723



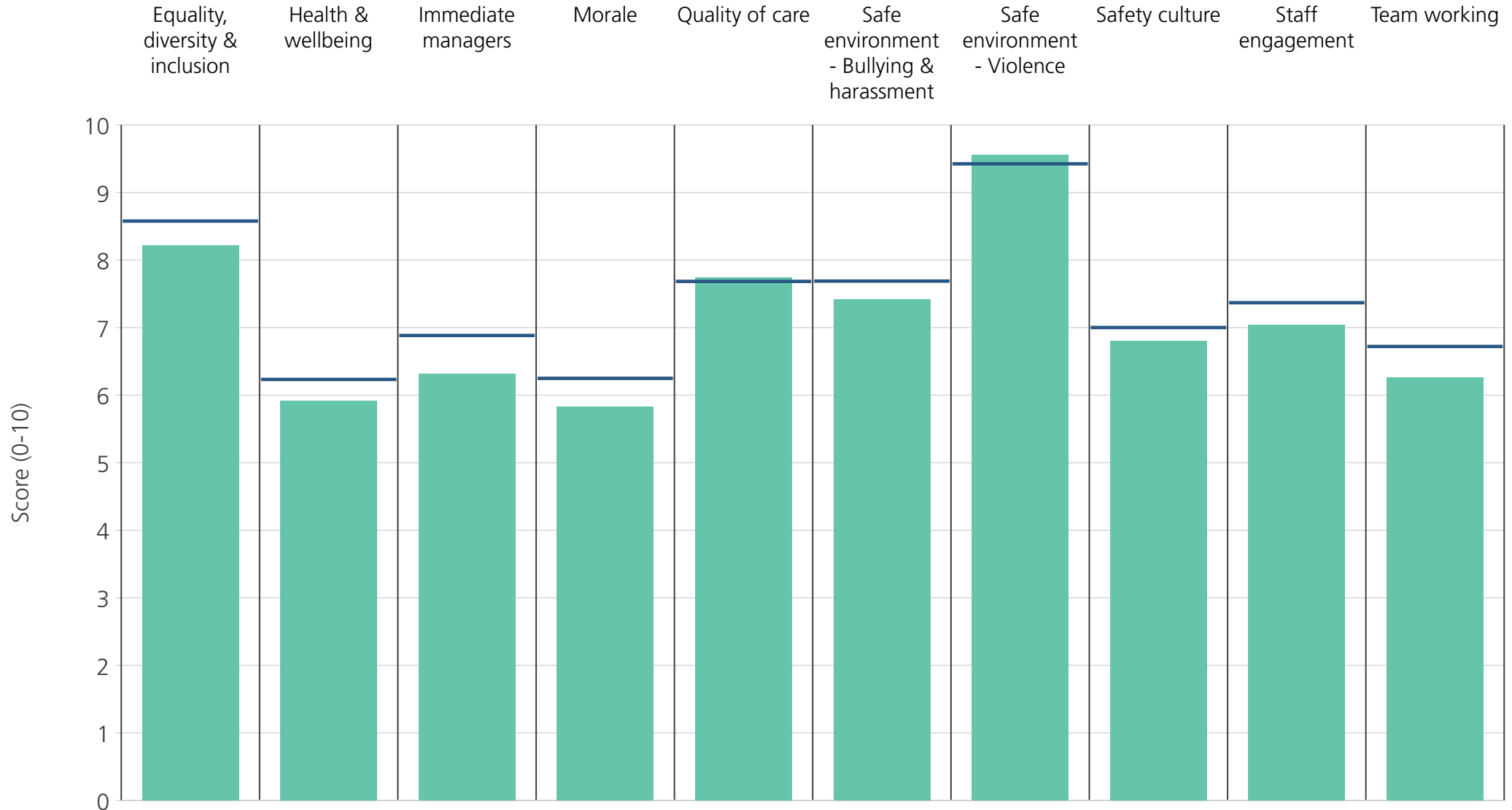
Directorate	8.5	6.4	6.2	5.5	7.3	8.6	9.9	6.4	7.0	6.2
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	66	66	66	65	51	63	66	66	66	67



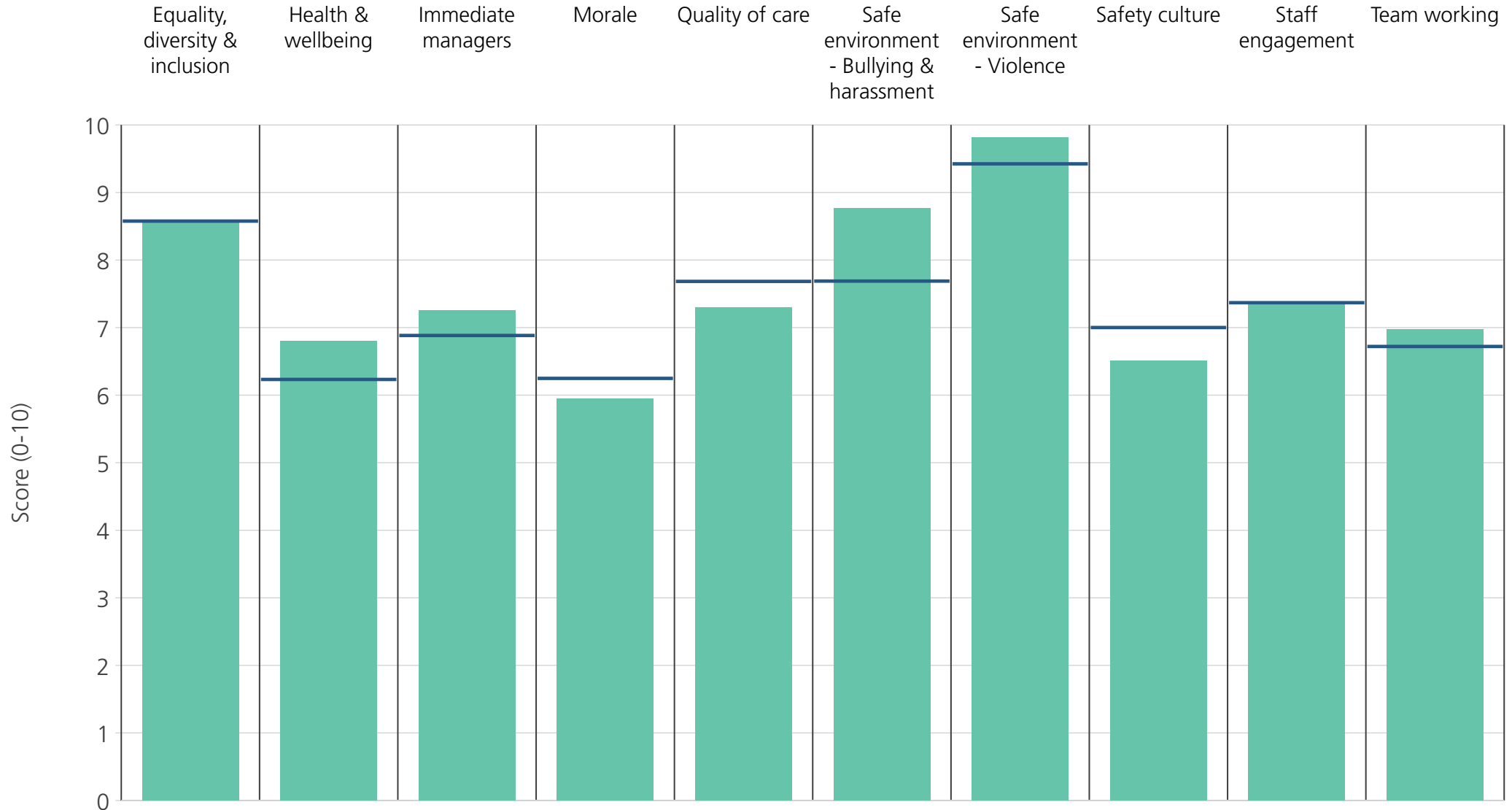
Directorate	8.9	6.1	6.9	6.4	7.7	8.1	9.8	6.9	7.2	6.8
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	265	269	270	260	263	255	269	263	277	276



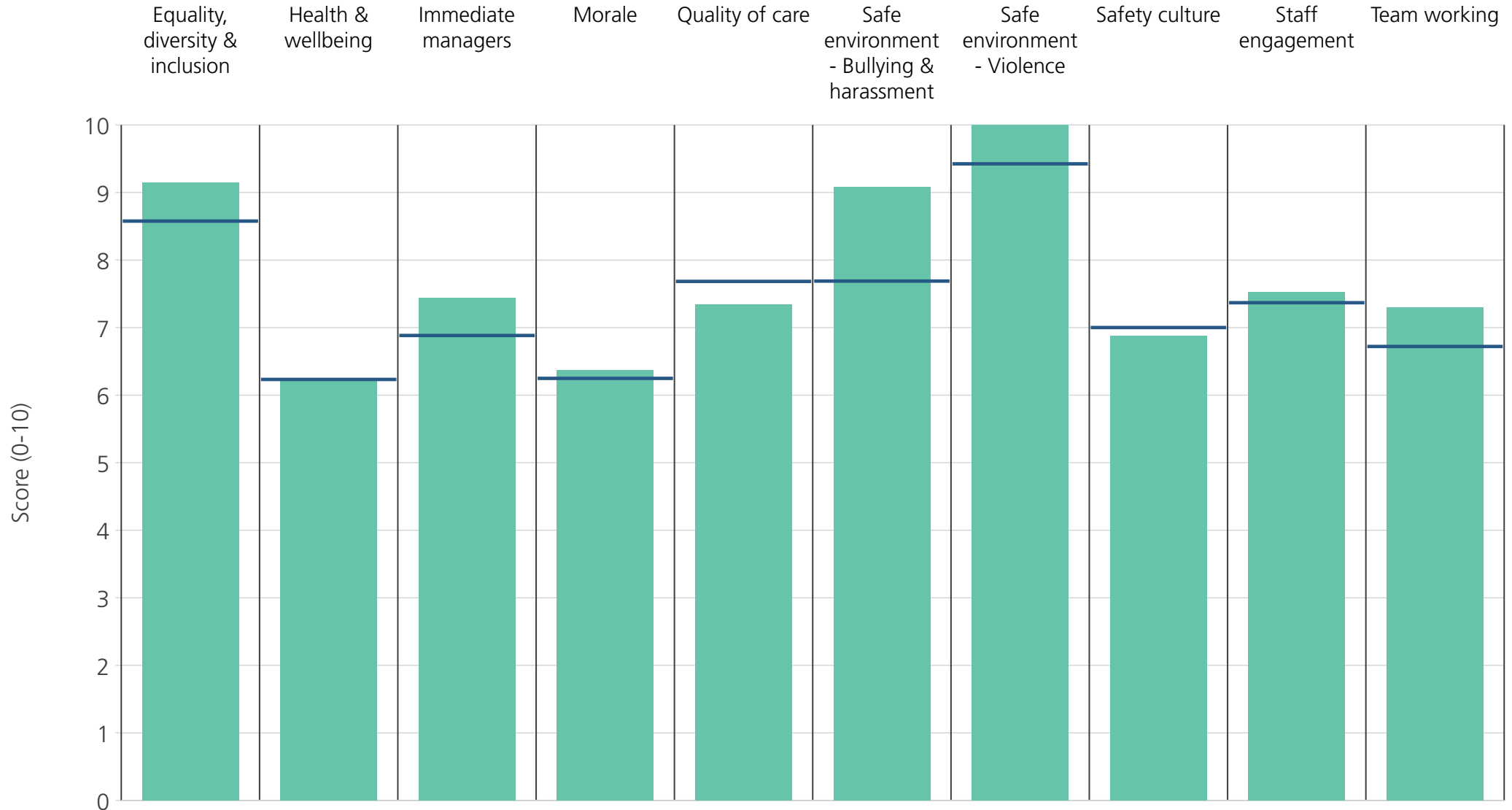
Directorate	8.3	5.8	6.5	6.0	7.9	7.3	9.4	6.9	7.3	6.3
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	223	224	224	221	215	217	224	224	225	221



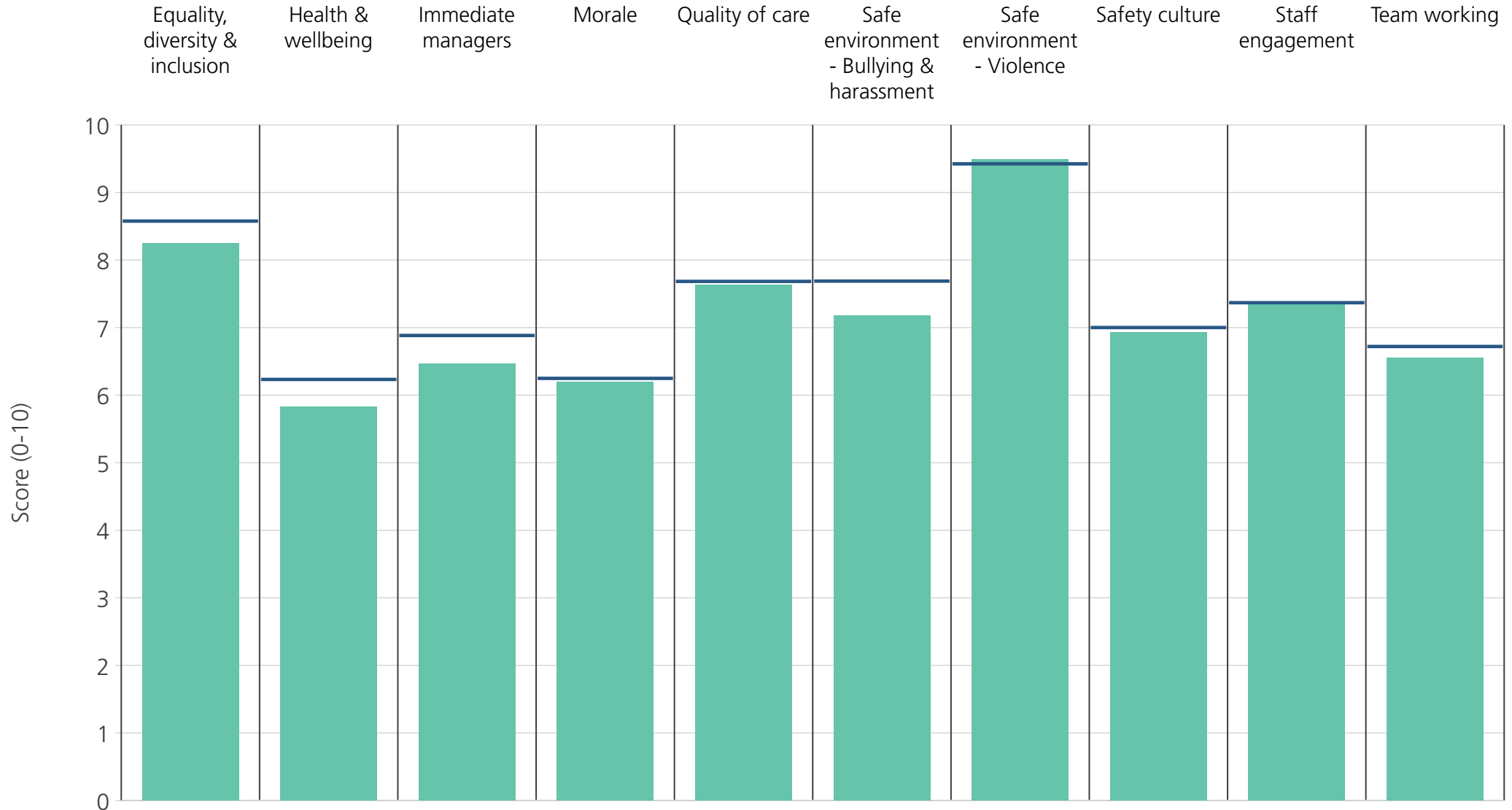
Directorate	8.2	5.9	6.3	5.8	7.7	7.4	9.6	6.8	7.0	6.3
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	224	224	224	221	220	215	224	223	226	226



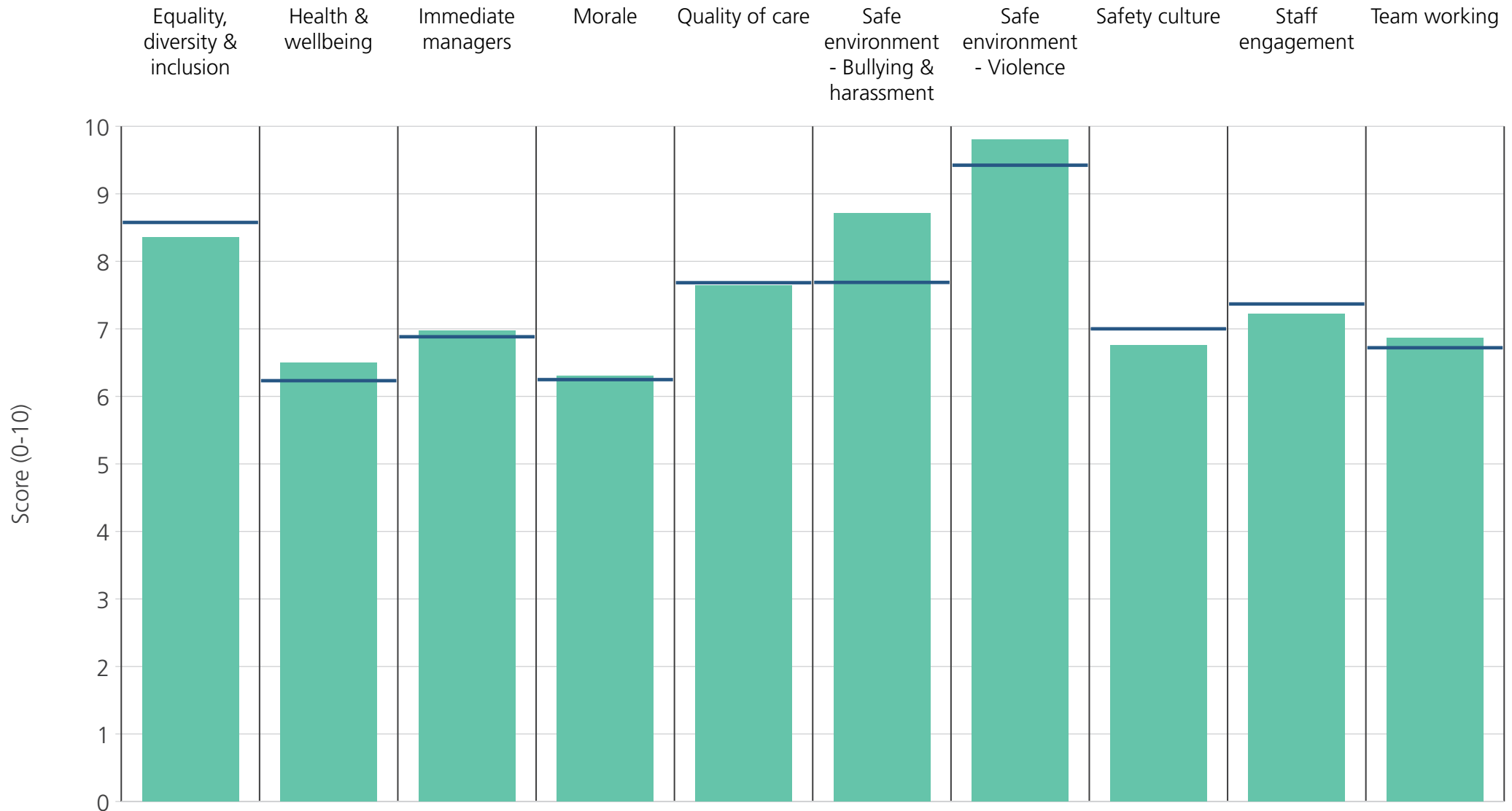
Directorate	8.6	6.8	7.3	5.9	7.3	8.8	9.8	6.5	7.3	7.0
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	54	54	54	54	30	54	54	54	54	54



Directorate	9.1	6.2	7.4	6.4	7.3	9.1	10.0	6.9	7.5	7.3
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	67	67	67	66	41	65	67	66	68	66



Directorate	8.2	5.8	6.5	6.2	7.6	7.2	9.5	6.9	7.3	6.5
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	286	286	287	281	285	279	287	286	294	291



Directorate	8.4	6.5	7.0	6.3	7.6	8.7	9.8	6.8	7.2	6.9
Your org	8.6	6.2	6.9	6.2	7.7	7.7	9.4	7.0	7.4	6.7
Responses	66	66	66	65	46	62	66	66	67	65