

Surrey and Sussex Healthcare NHS Trust

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Cancer and Diagnostics (Dir)	5
Chief Exec Office (Dir)	6
Clinical Services (Dir)	7
Corporate Affairs (Dir)	8
Estates & Facilities (Dir)	9
Finance (Dir)	10
Human Resources (Dir)	11
IMT (Dir)	12
Medical (Dir)	13
Medicine (Dir)	14
Nursing (Dir)	15
Surgical (Dir)	16
WACH (Dir)	17

This directorate report for Surrey and Sussex Healthcare NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

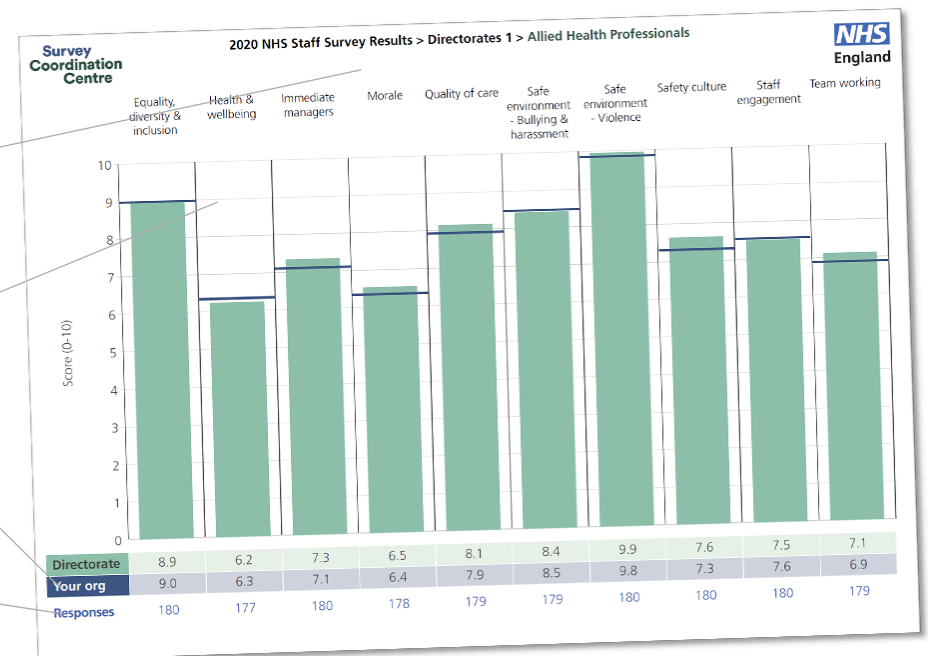
The directorate breakdowns used in this report were provided and defined by Surrey and Sussex Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

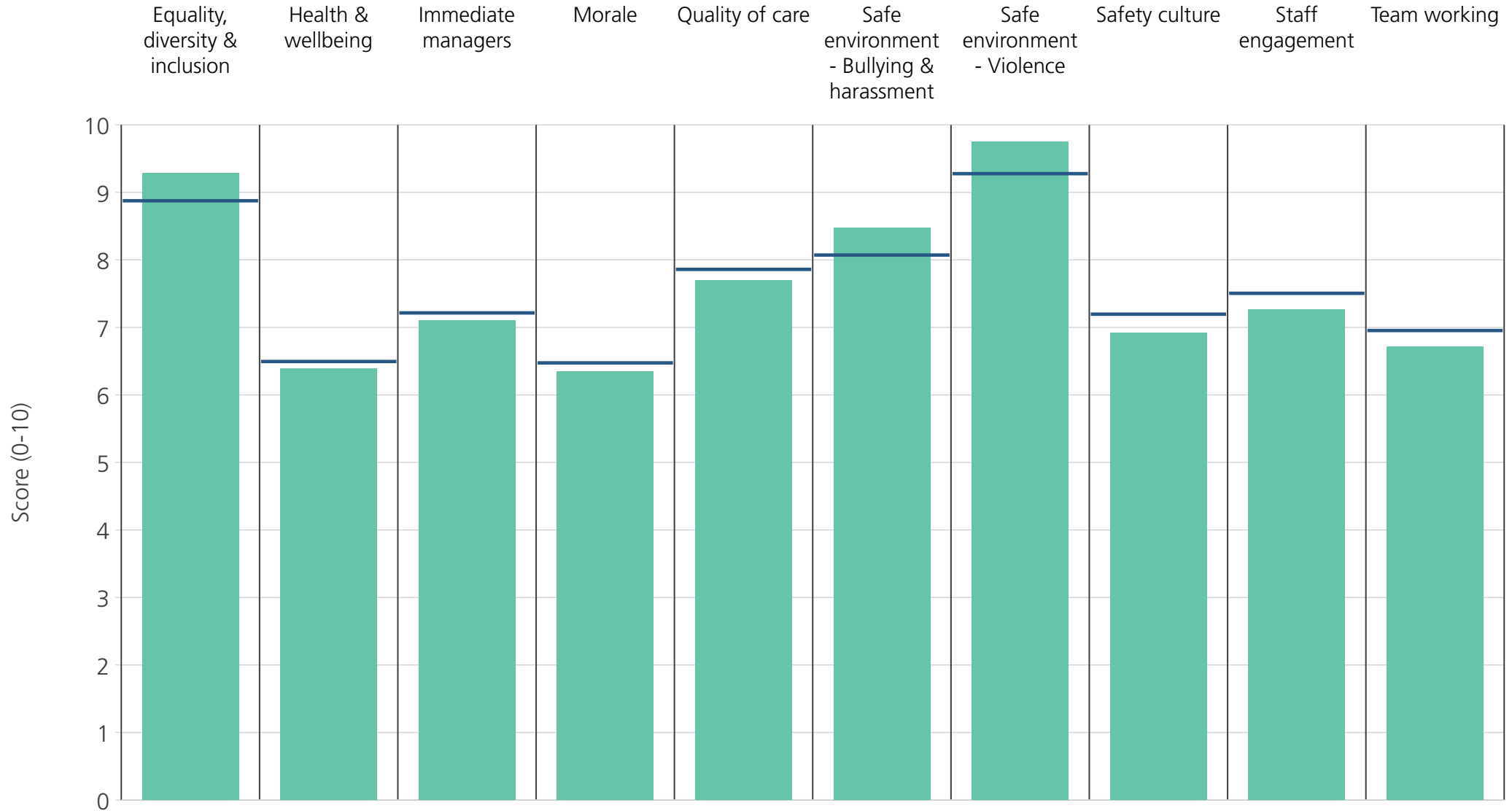
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



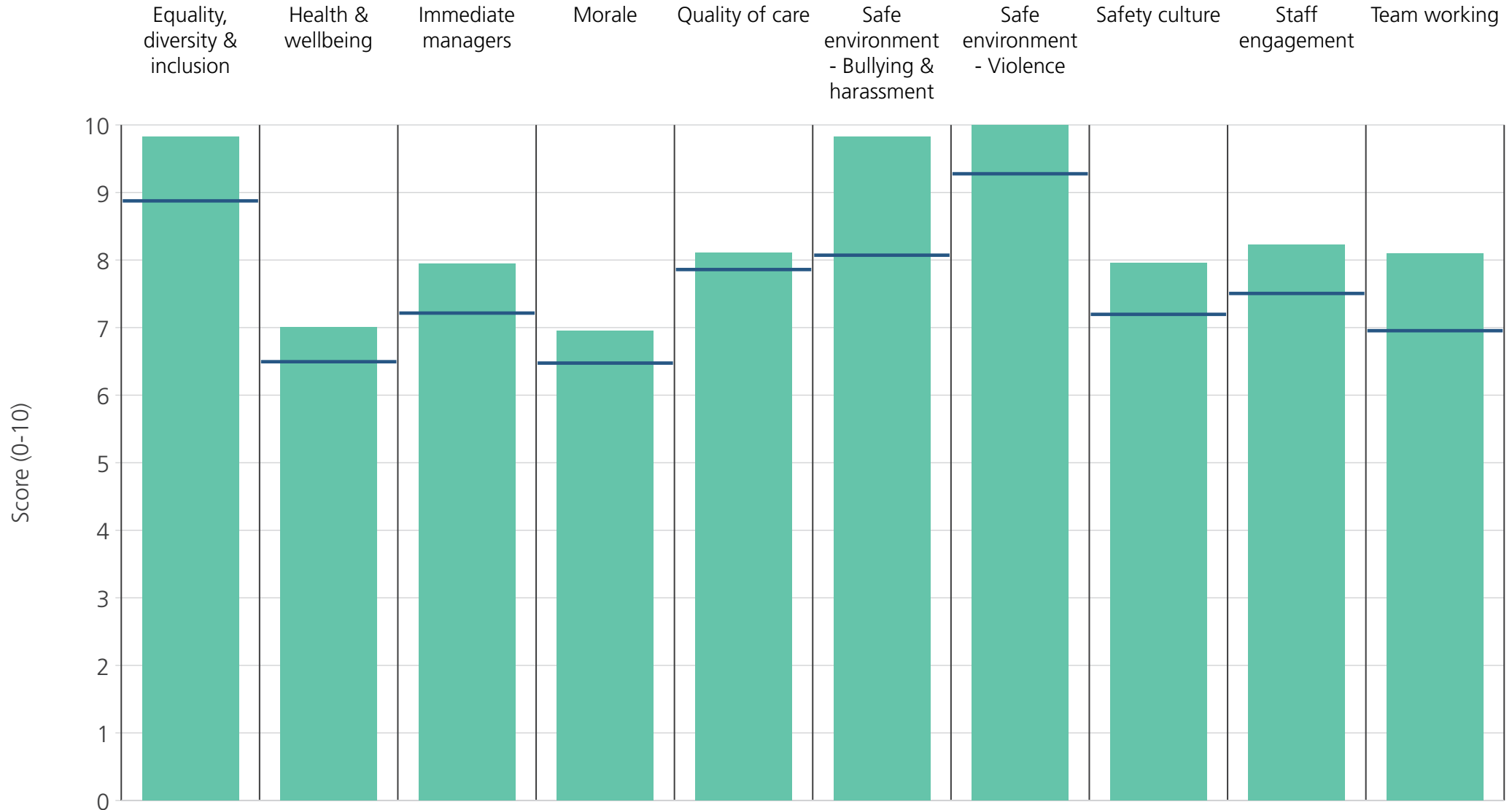
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

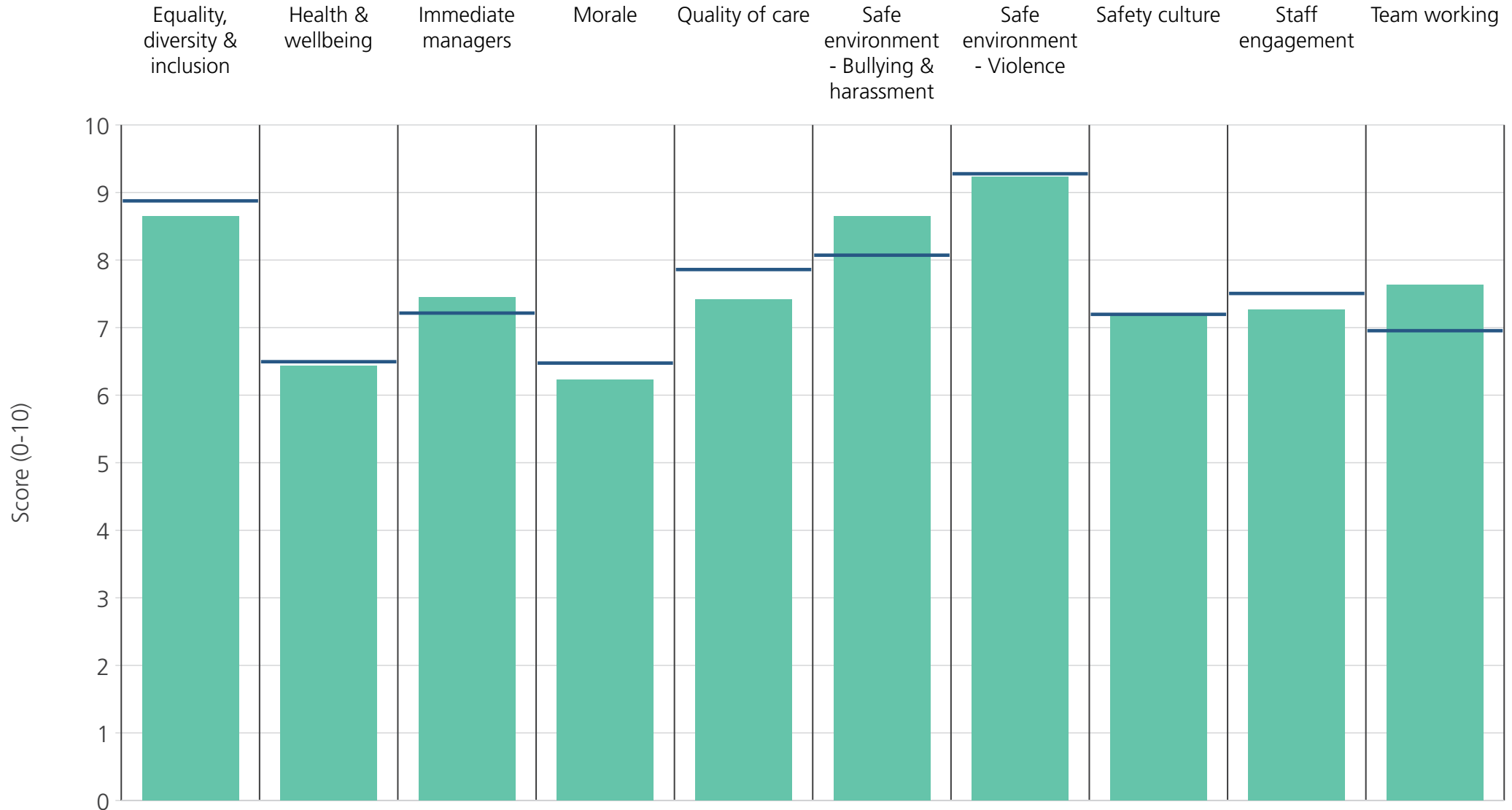
Surrey and Sussex Healthcare NHS Trust
2020 NHS Staff Survey Results



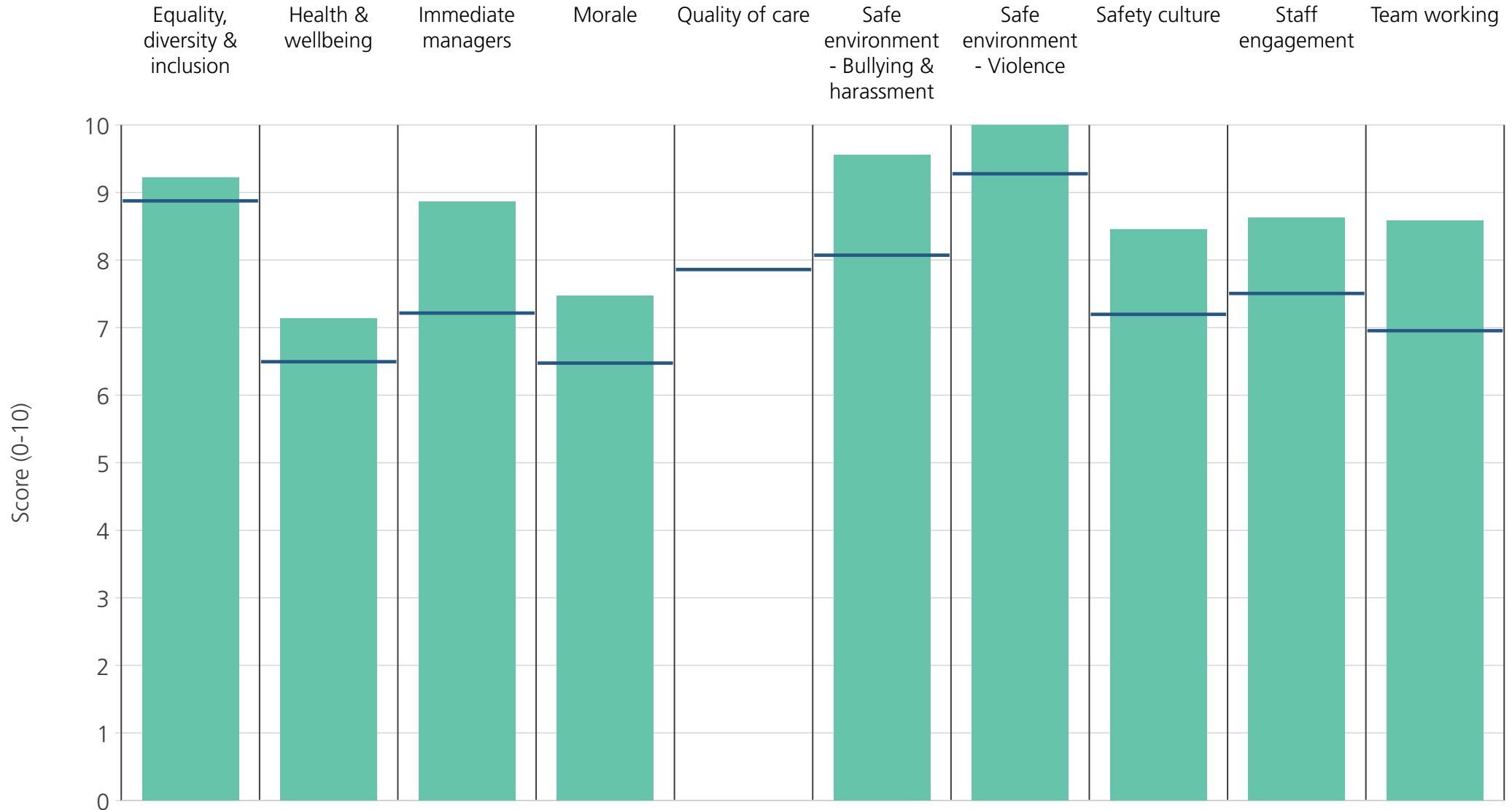
Directorate	9.3	6.4	7.1	6.3	7.7	8.5	9.7	6.9	7.3	6.7
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	395	400	403	402	365	397	397	403	403	398



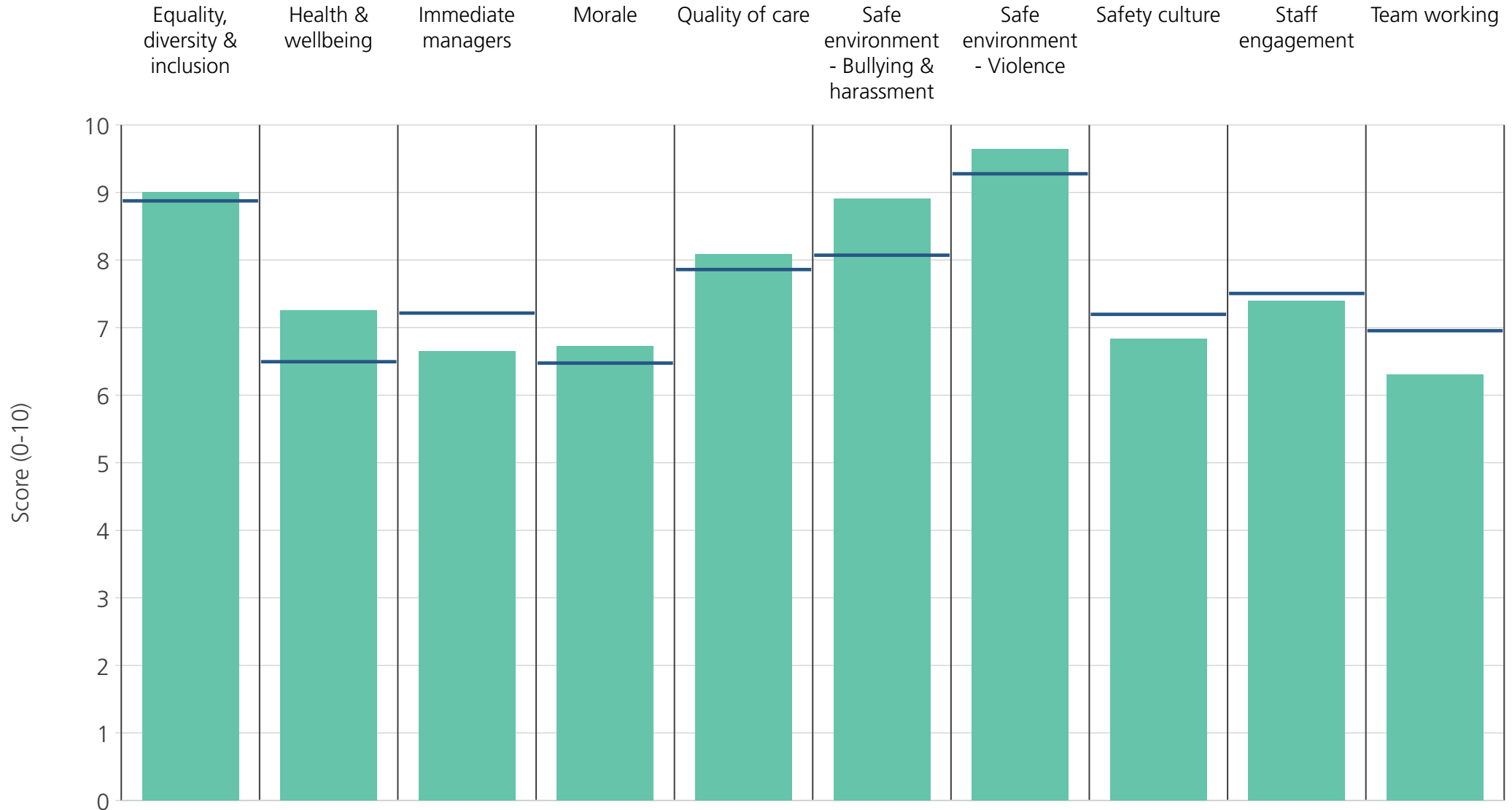
Directorate	9.8	7.0	7.9	7.0	8.1	9.8	10.0	8.0	8.2	8.1
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	19	19	19	19	11	19	19	19	19	19



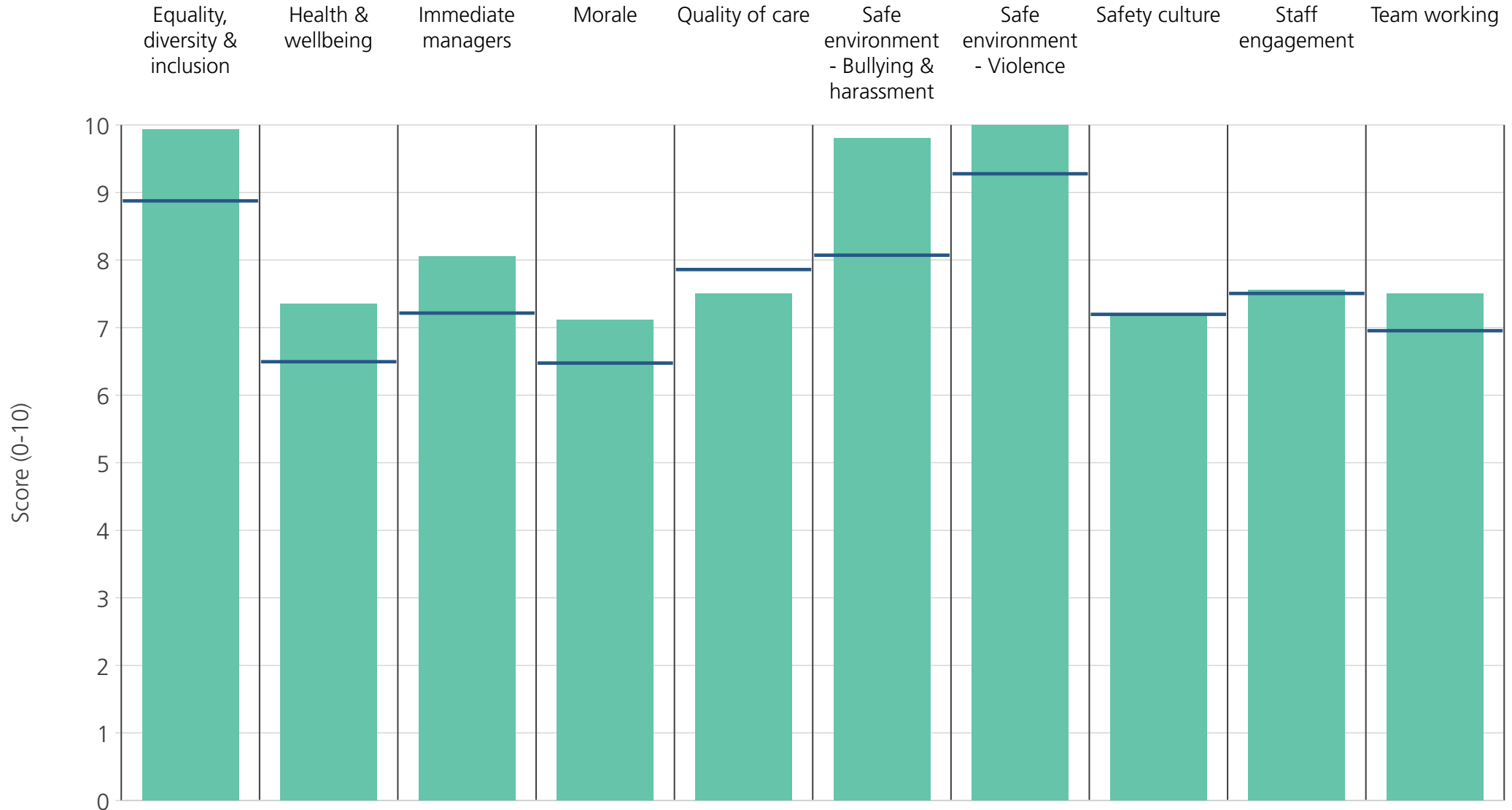
Directorate	8.6	6.4	7.4	6.2	7.4	8.6	9.2	7.2	7.3	7.6
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	27	28	27	28	24	27	28	27	28	28



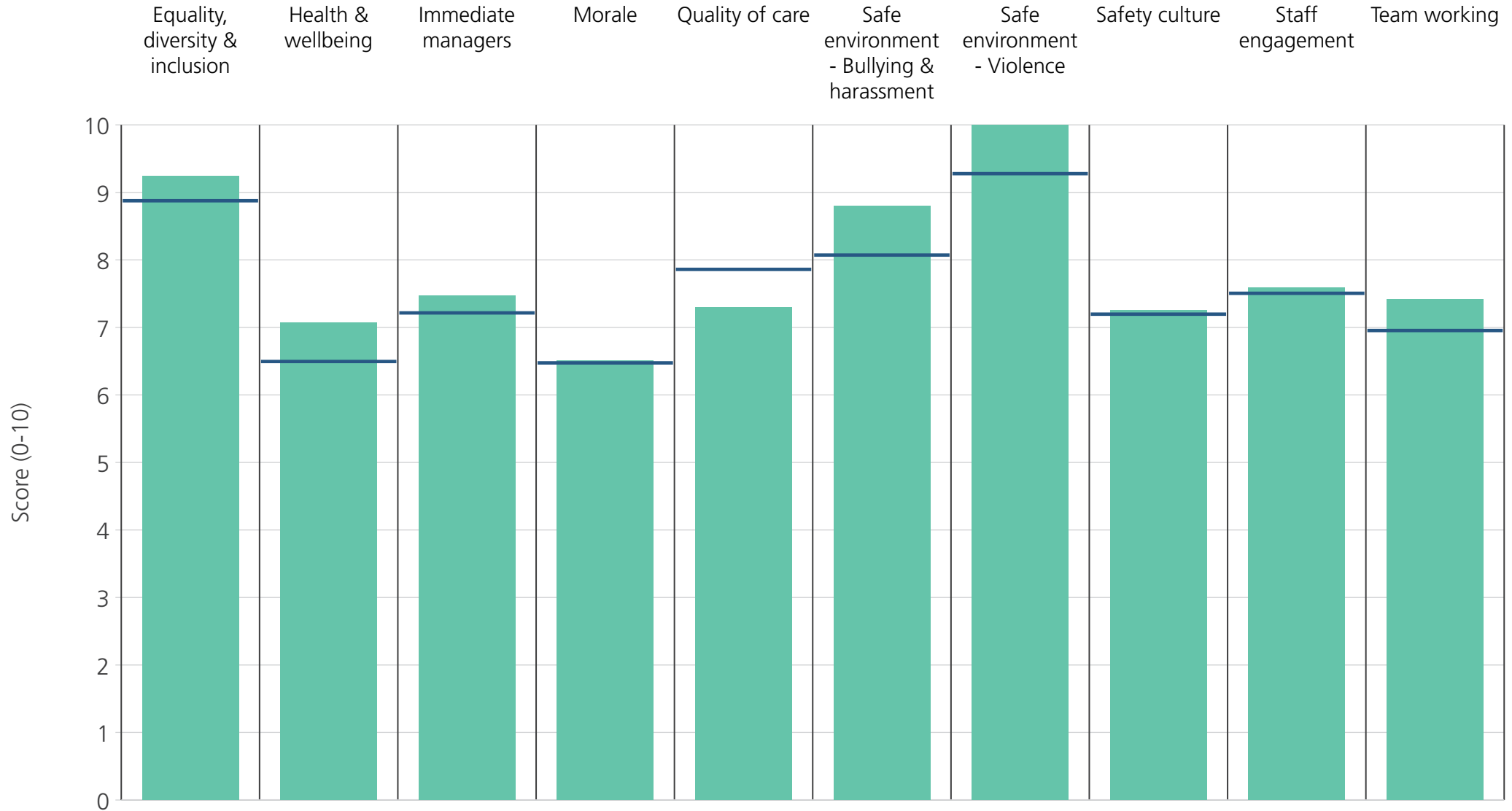
Directorate	9.2	7.1	8.9	7.5		9.6	10.0	8.5	8.6	8.6
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	15	15	15	15	7	15	15	15	15	15



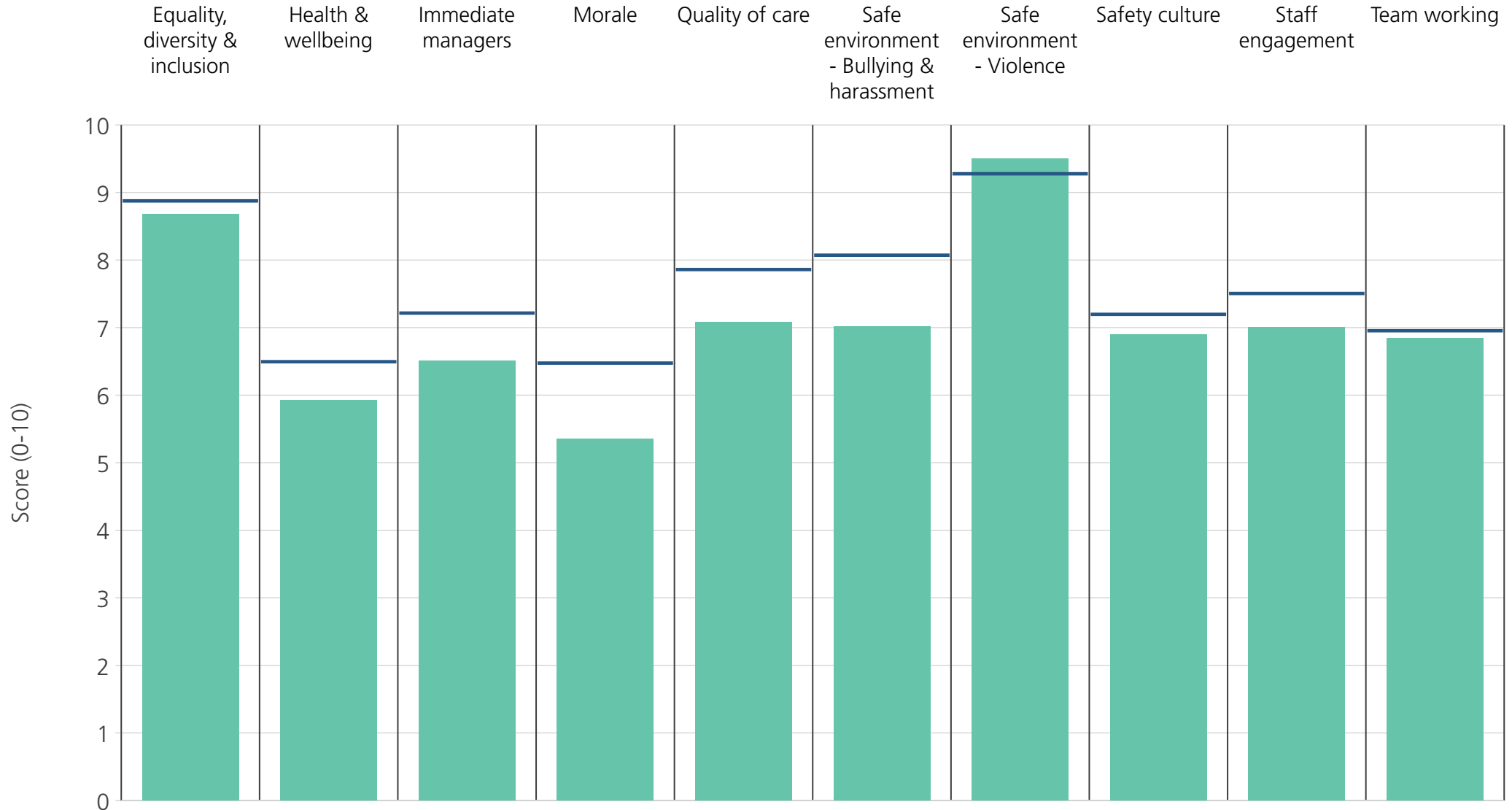
Directorate	9.0	7.3	6.6	6.7	8.1	8.9	9.6	6.8	7.4	6.3
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	303	300	300	300	253	303	303	304	306	301



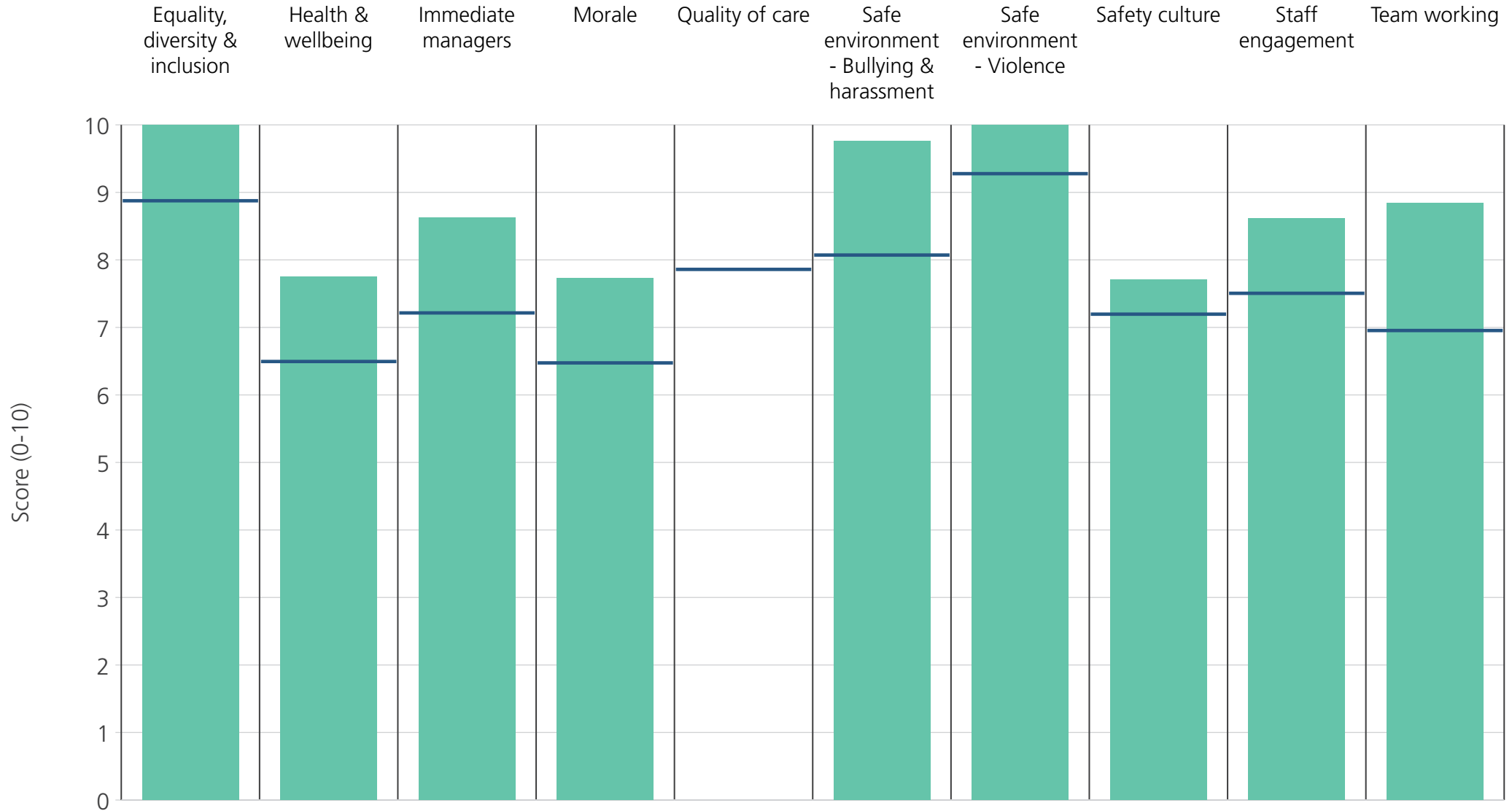
Directorate	9.9	7.3	8.0	7.1	7.5	9.8	10.0	7.2	7.6	7.5
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	51	52	52	51	20	52	52	51	53	50



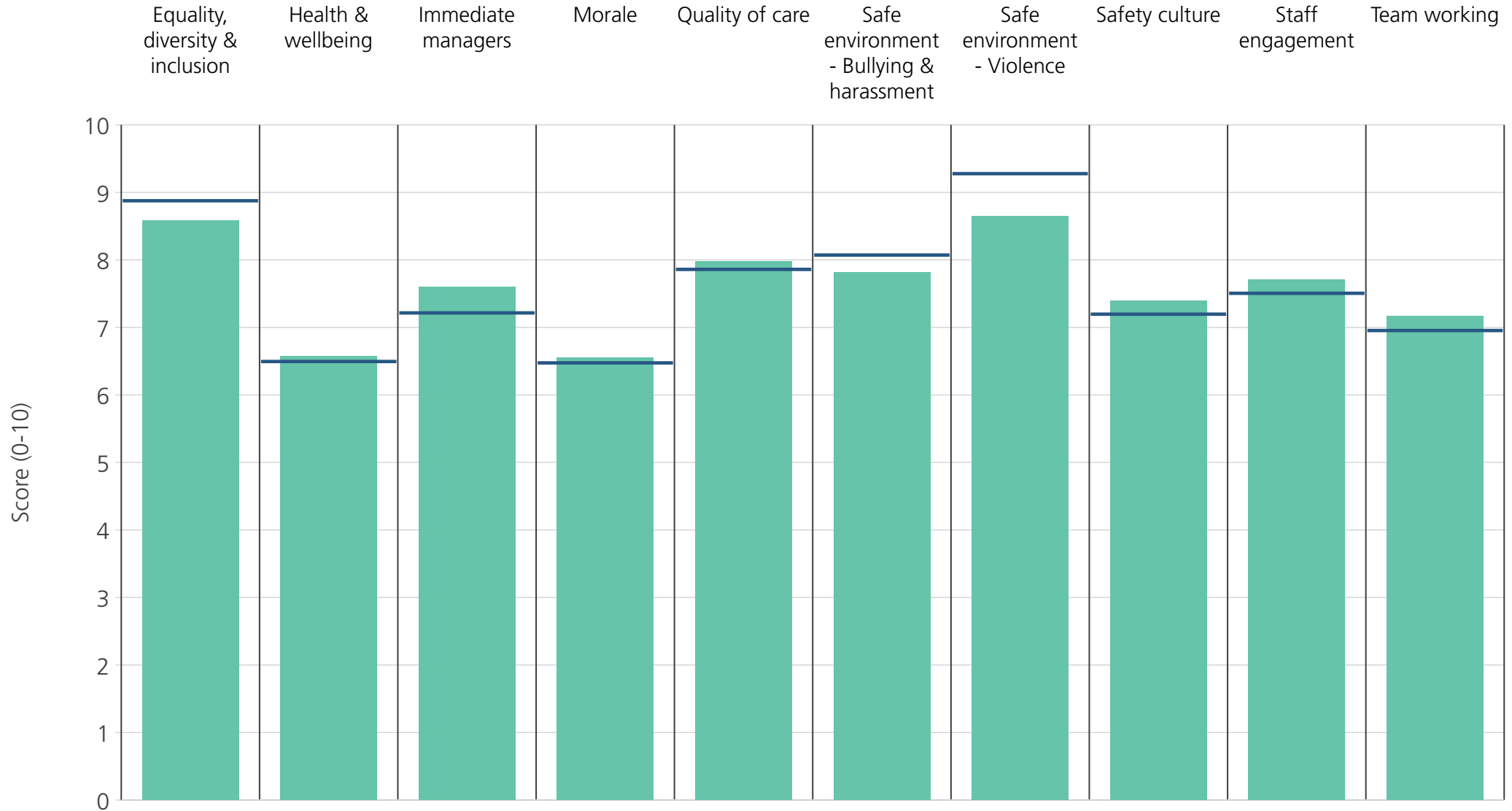
Directorate	9.2	7.1	7.5	6.5	7.3	8.8	10.0	7.3	7.6	7.4
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	79	79	79	77	50	78	78	78	79	79



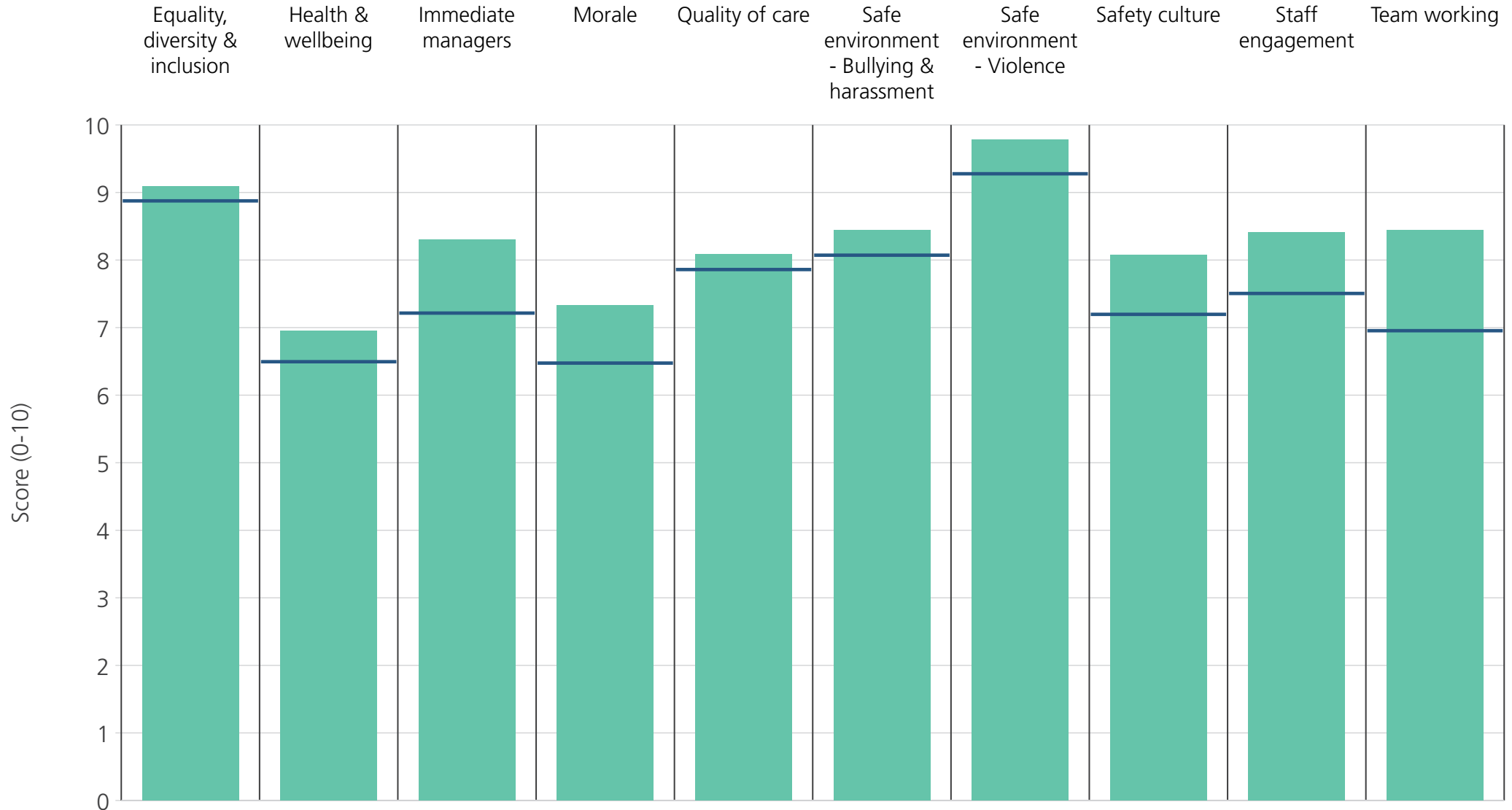
Directorate	8.7	5.9	6.5	5.3	7.1	7.0	9.5	6.9	7.0	6.8
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	19	20	20	20	15	19	20	20	20	19



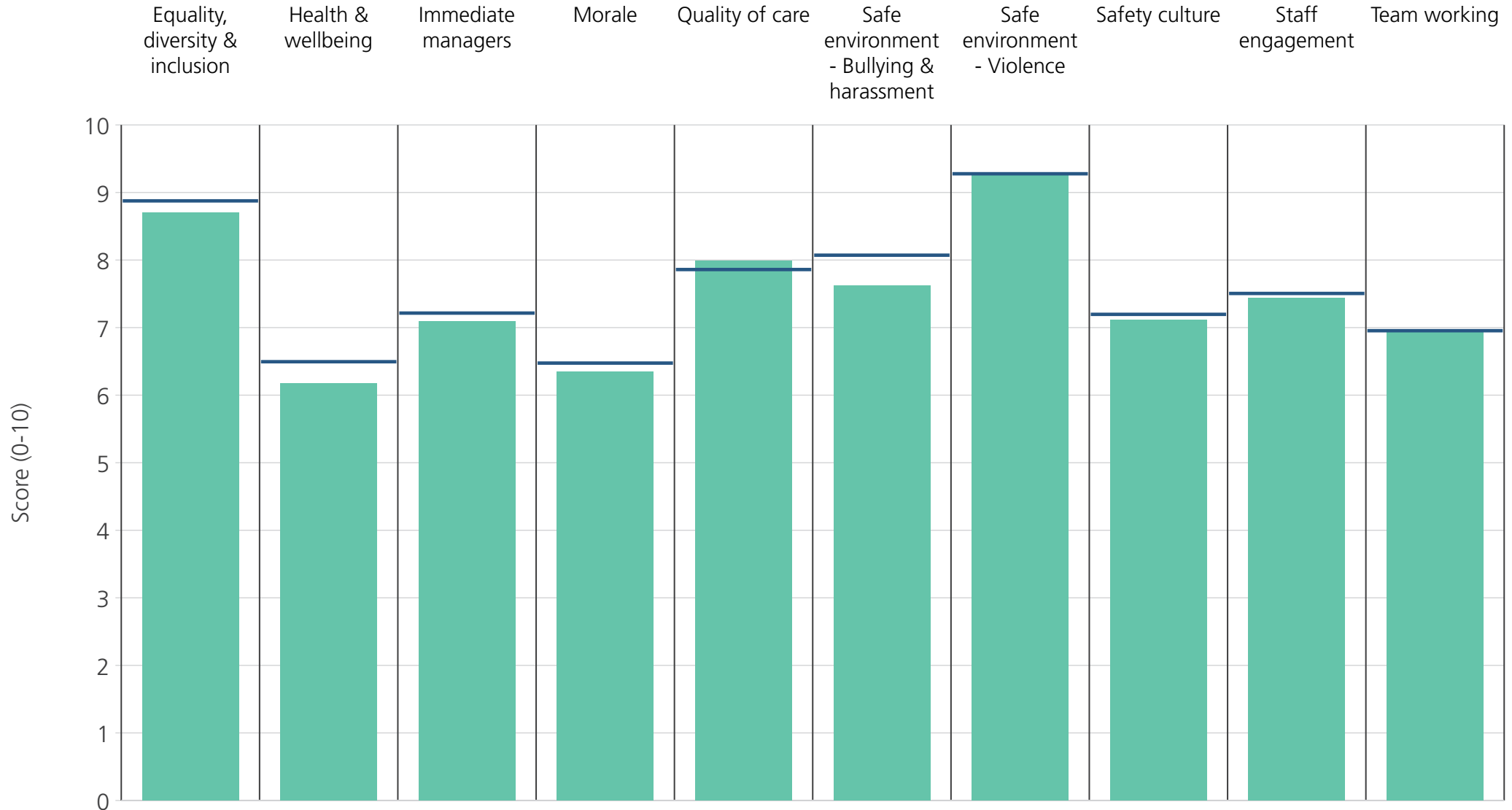
Directorate	10.0	7.8	8.6	7.7		9.8	10.0	7.7	8.6	8.8
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	14	14	14	14	10	14	14	14	14	14



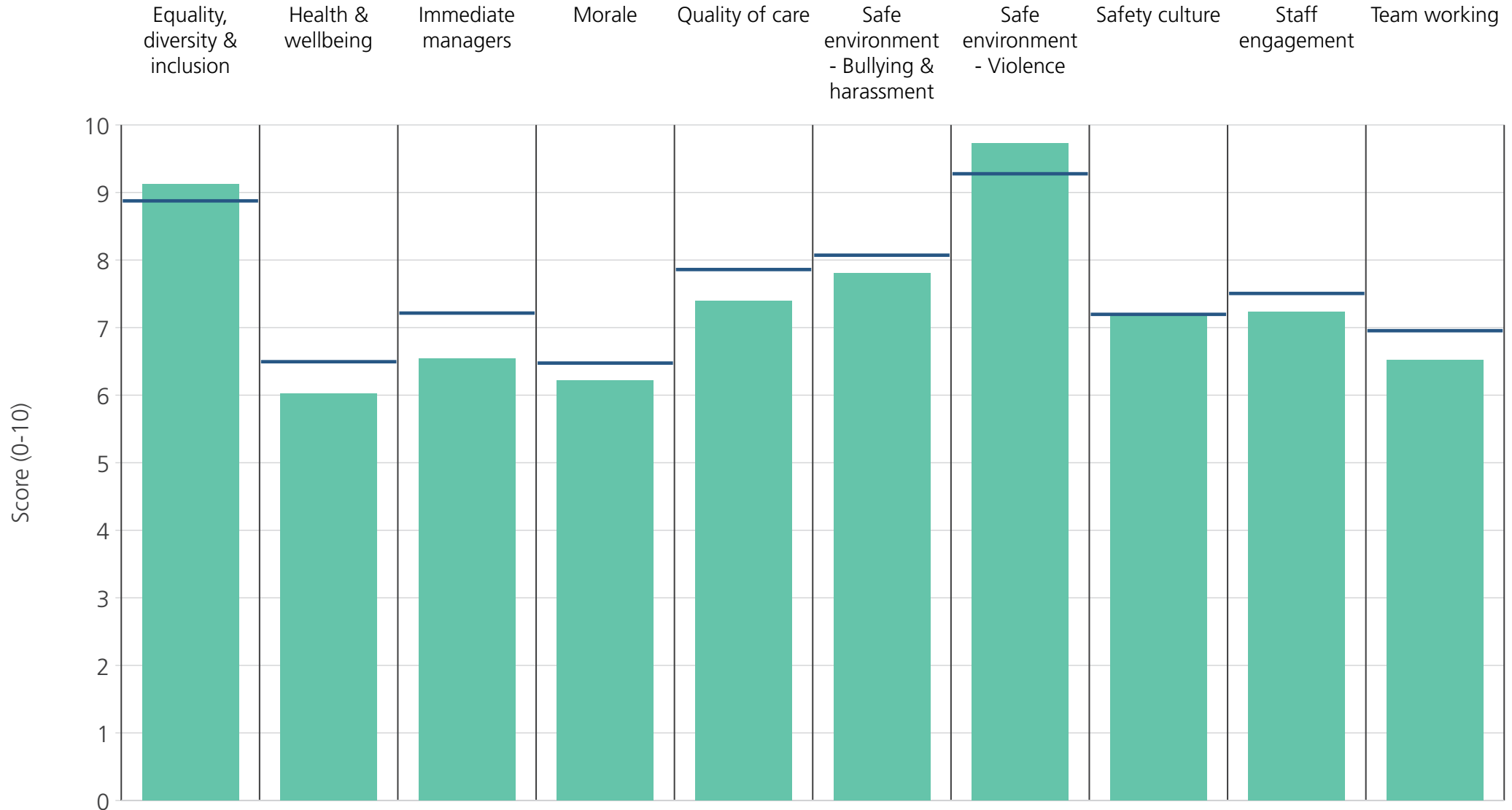
Directorate	8.6	6.6	7.6	6.6	8.0	7.8	8.6	7.4	7.7	7.2
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	951	962	963	956	936	955	960	960	962	943



Directorate	9.1	7.0	8.3	7.3	8.1	8.4	9.8	8.1	8.4	8.4
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	45	45	45	45	35	45	45	45	45	44



Directorate	8.7	6.2	7.1	6.3	8.0	7.6	9.3	7.1	7.4	7.0
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	706	711	712	707	693	705	708	709	712	698



Directorate	9.1	6.0	6.5	6.2	7.4	7.8	9.7	7.2	7.2	6.5
Your org	8.9	6.5	7.2	6.5	7.9	8.1	9.3	7.2	7.5	7.0
Responses	339	342	344	342	333	340	342	344	344	336