

# Lancashire and South Cumbria NHS Foundation Trust

2020 NHS Staff Survey

**Directorate Report**

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This directorate report for Lancashire and South Cumbria NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Lancashire and South Cumbria NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

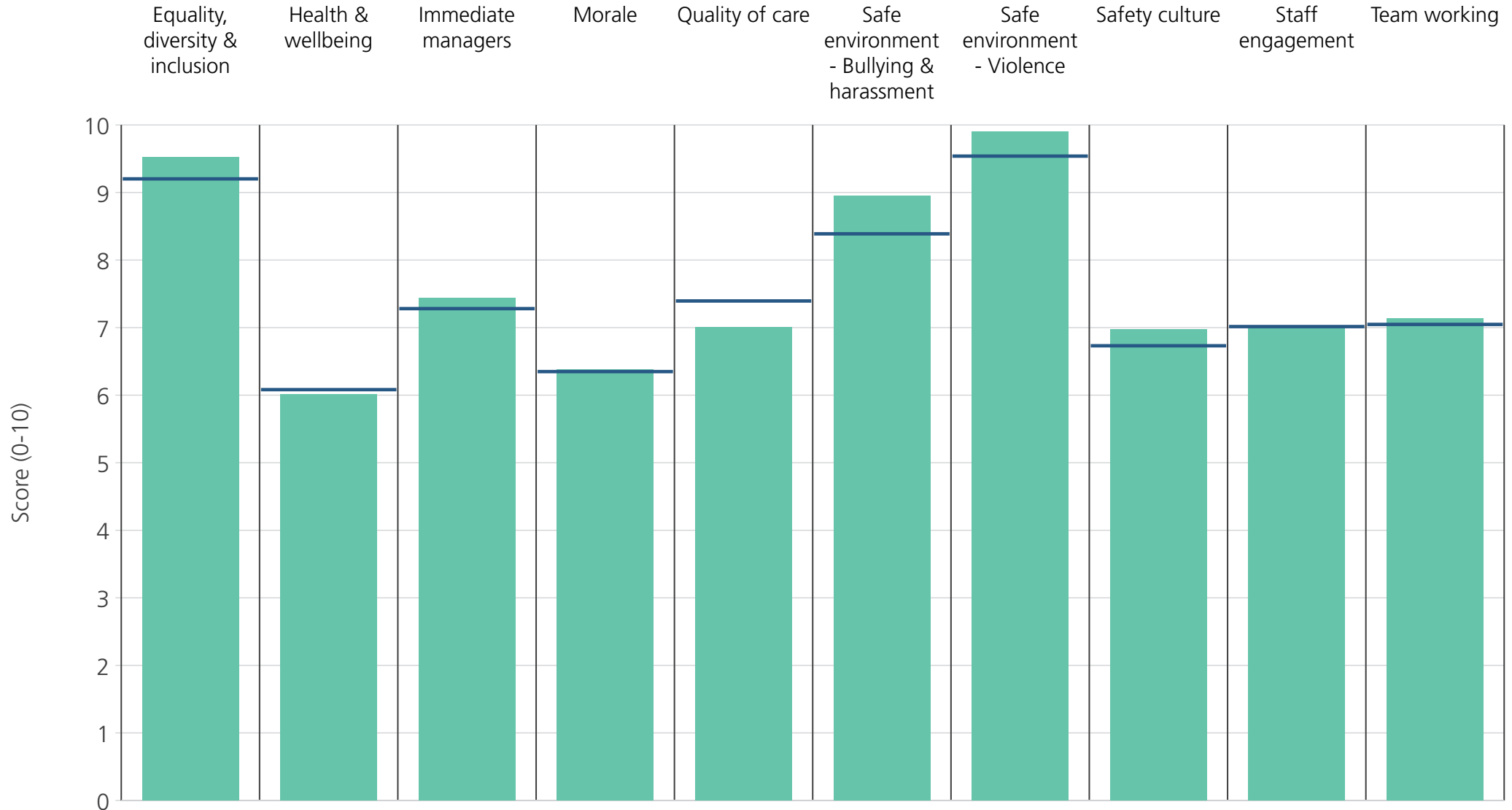
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



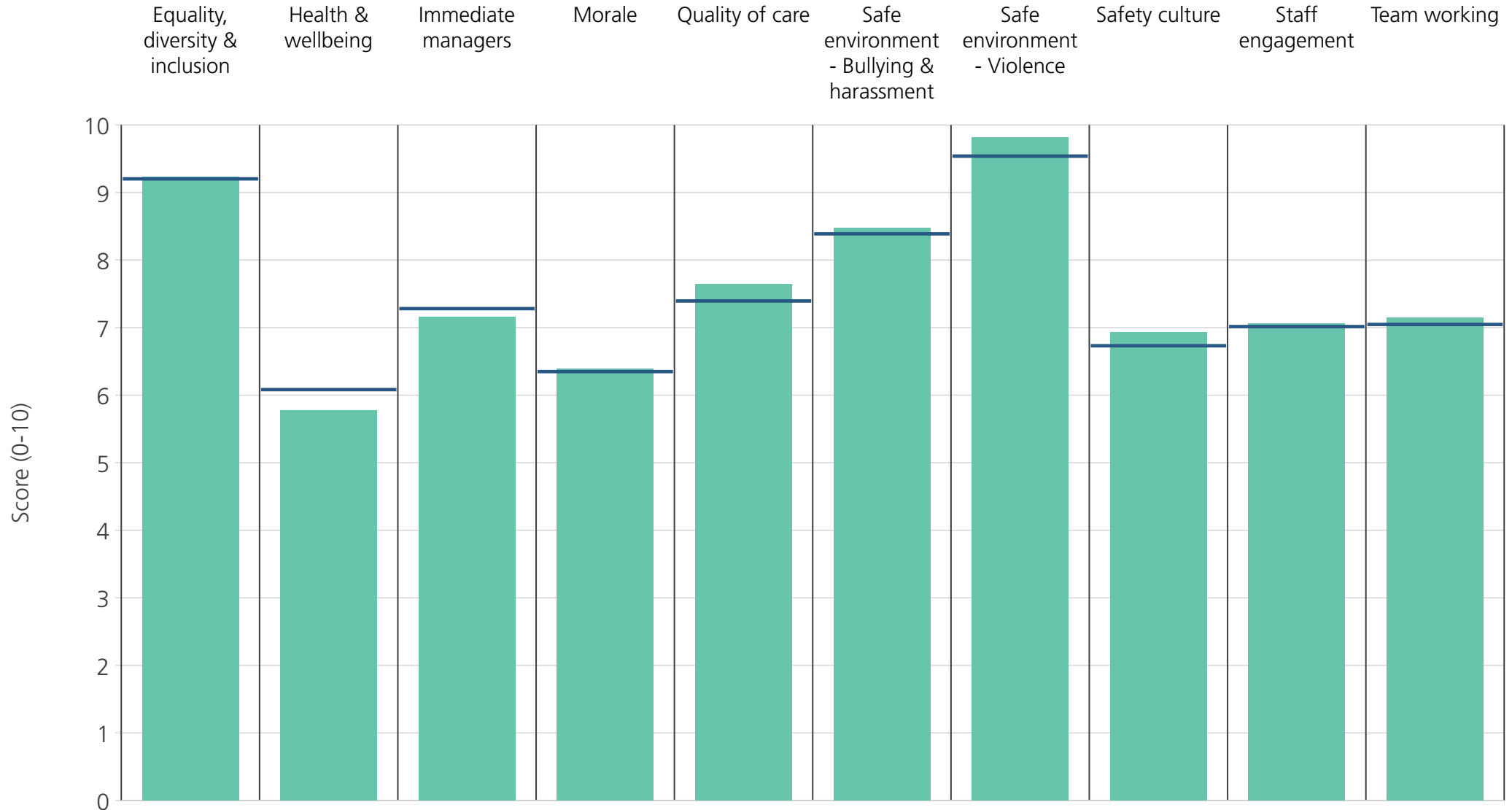
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

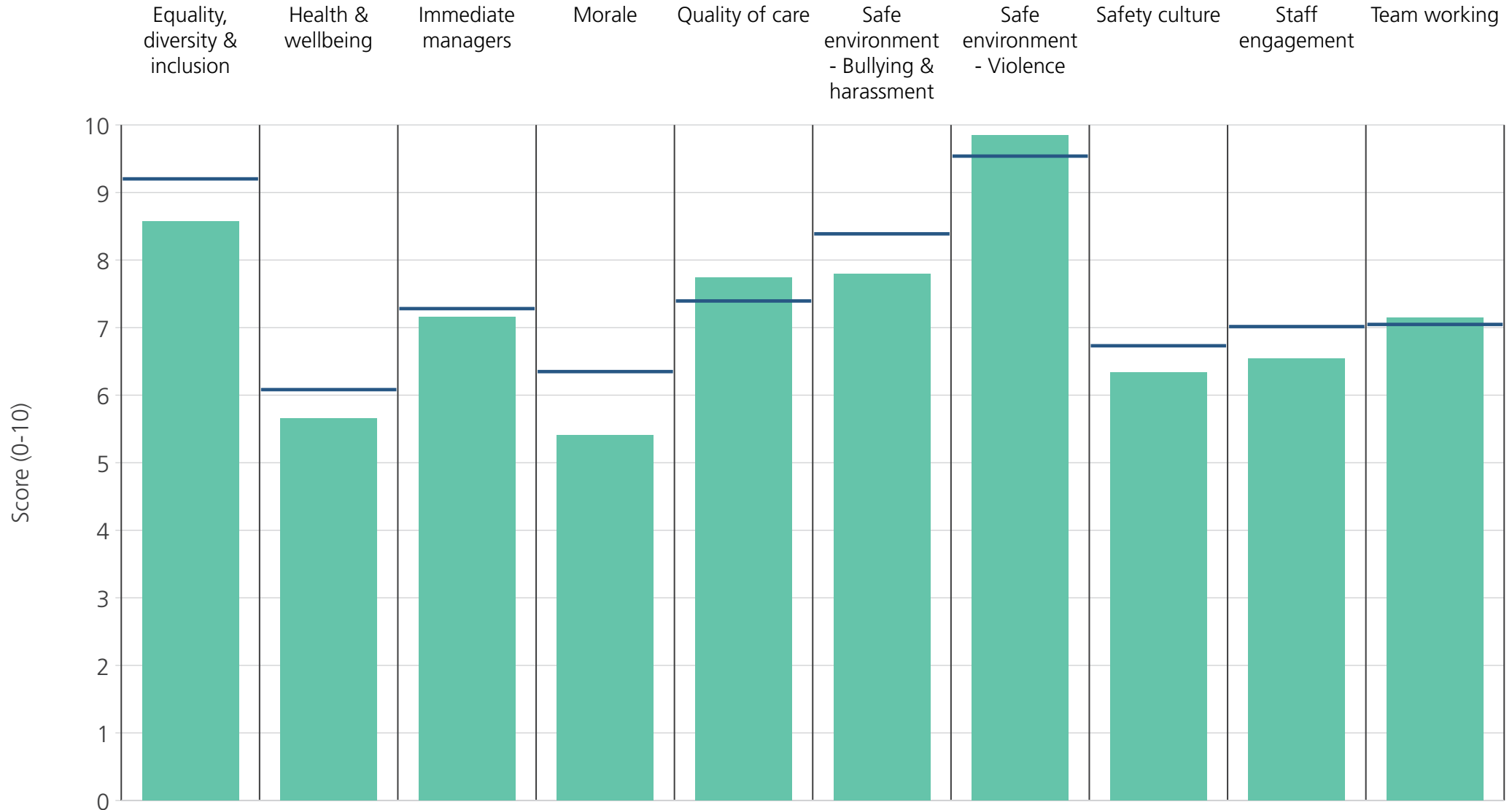
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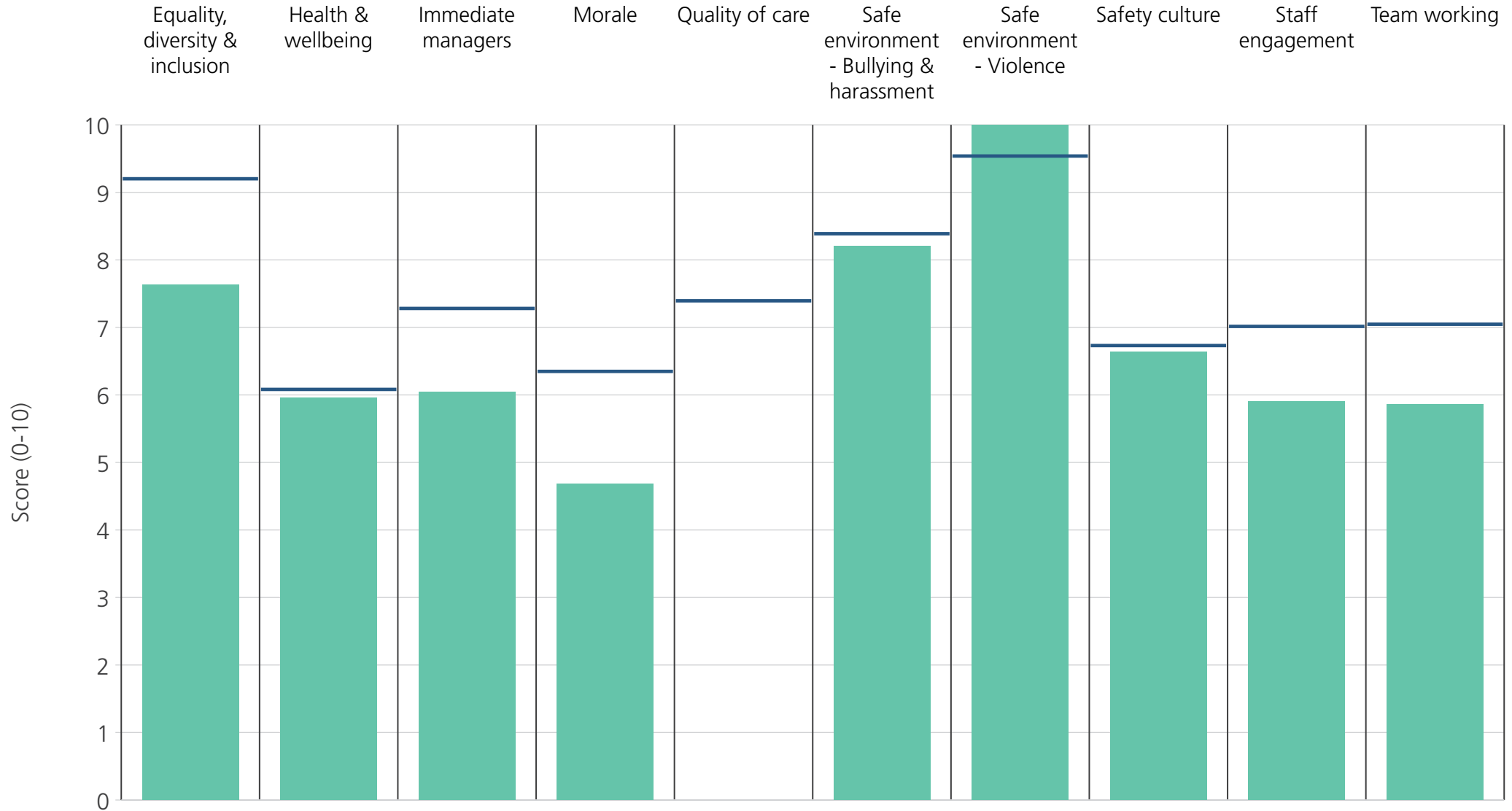
<b>Directorate</b>	9.5	6.0	7.4	6.4	7.0	9.0	9.9	7.0	7.0	7.1
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	416	419	420	418	391	418	420	419	421	413



<b>Directorate</b>	9.2	5.8	7.2	6.4	7.6	8.5	9.8	6.9	7.1	7.1
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	707	710	708	708	668	703	705	708	709	696

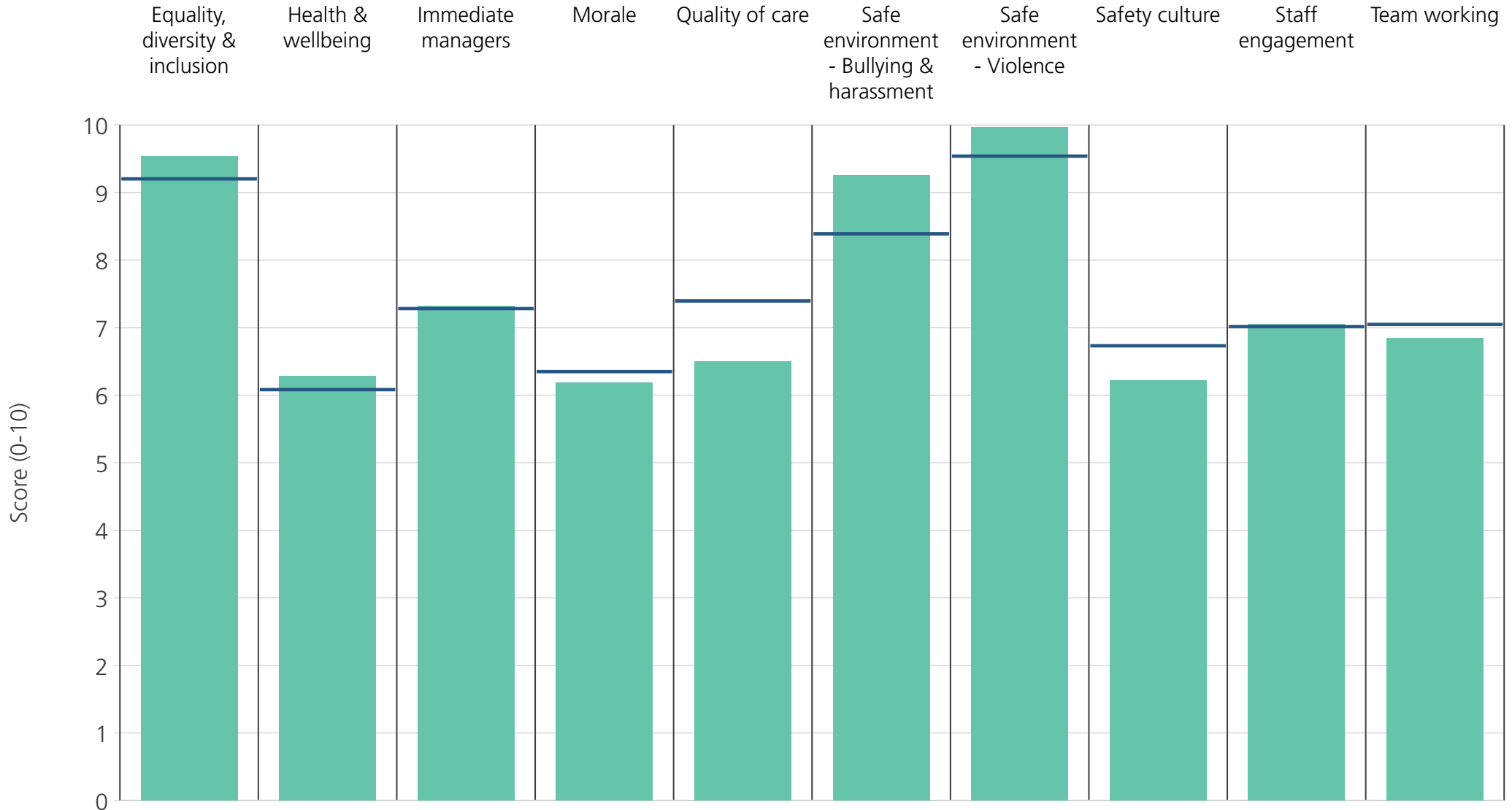


<b>Directorate</b>	8.6	5.7	7.2	5.4	7.7	7.8	9.8	6.3	6.5	7.1
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	53	54	54	54	26	53	54	54	54	53

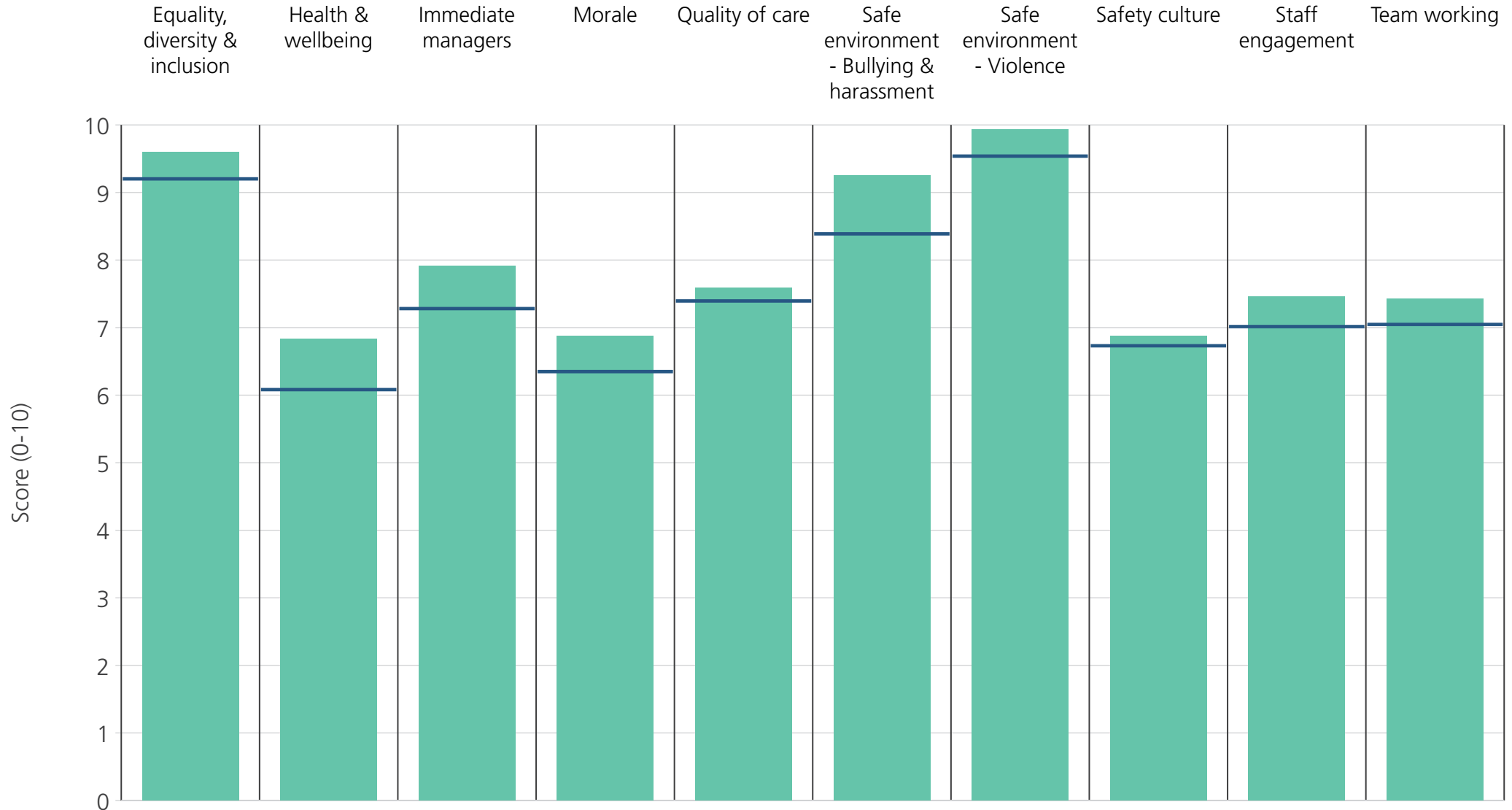


<b>Directorate</b>	7.6	6.0	6.0	4.7	7.4	8.2	10.0	6.6	5.9	5.9
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	13	13	13	13	4	13	13	13	13	13

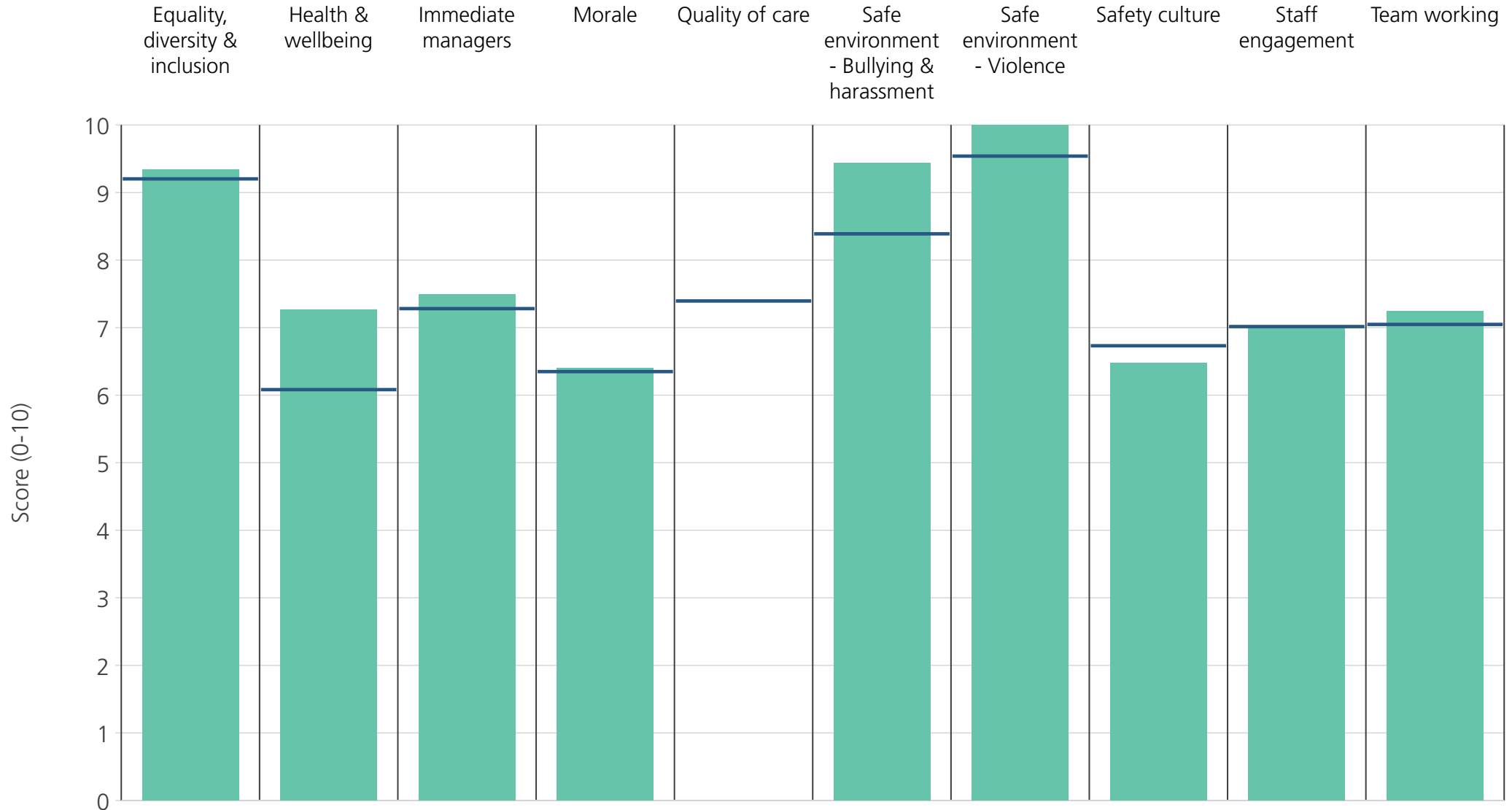




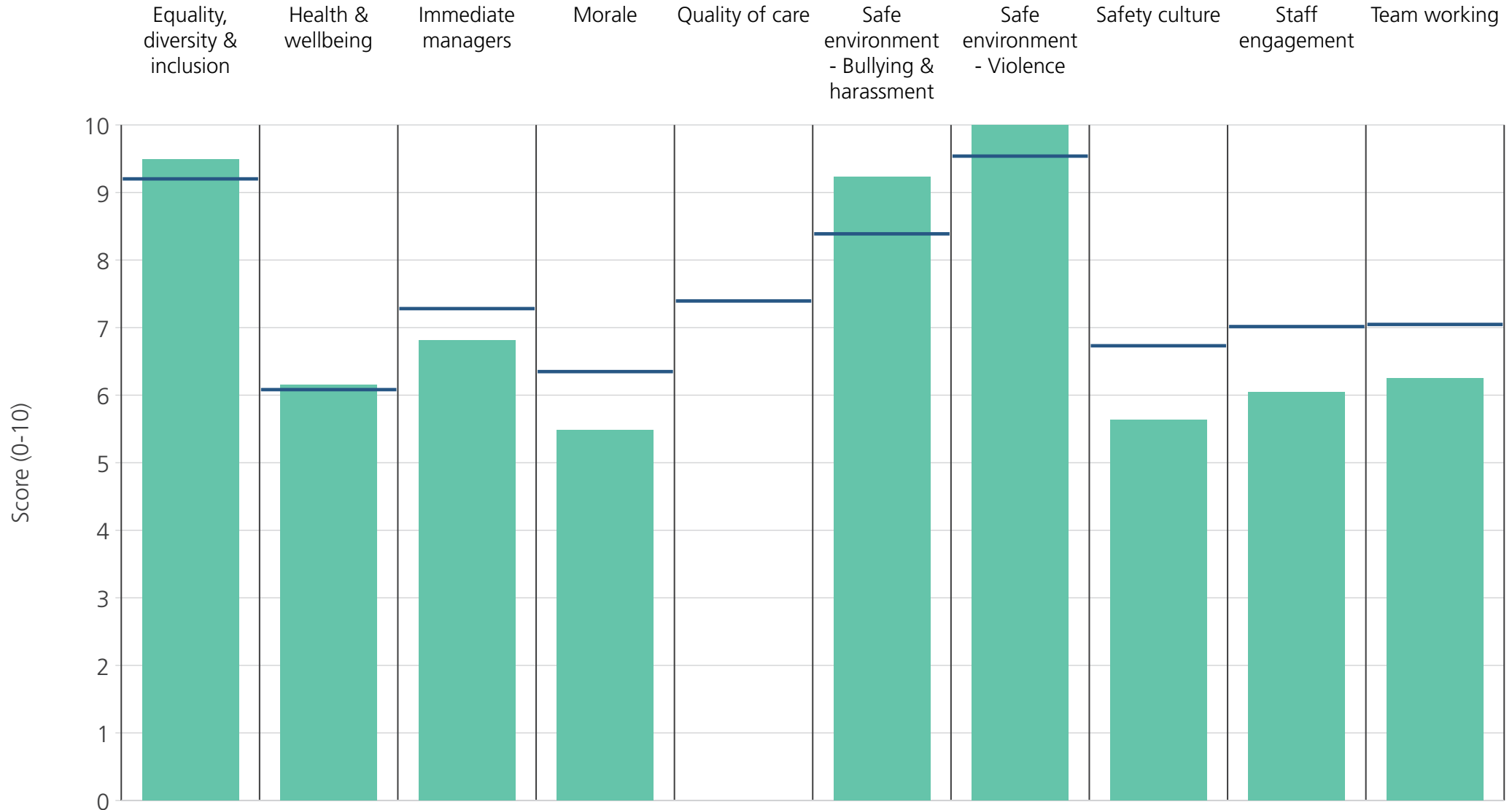
<b>Directorate</b>	9.5	6.3	7.3	6.2	6.5	9.2	10.0	6.2	7.1	6.8
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	90	91	91	90	17	91	92	90	91	89



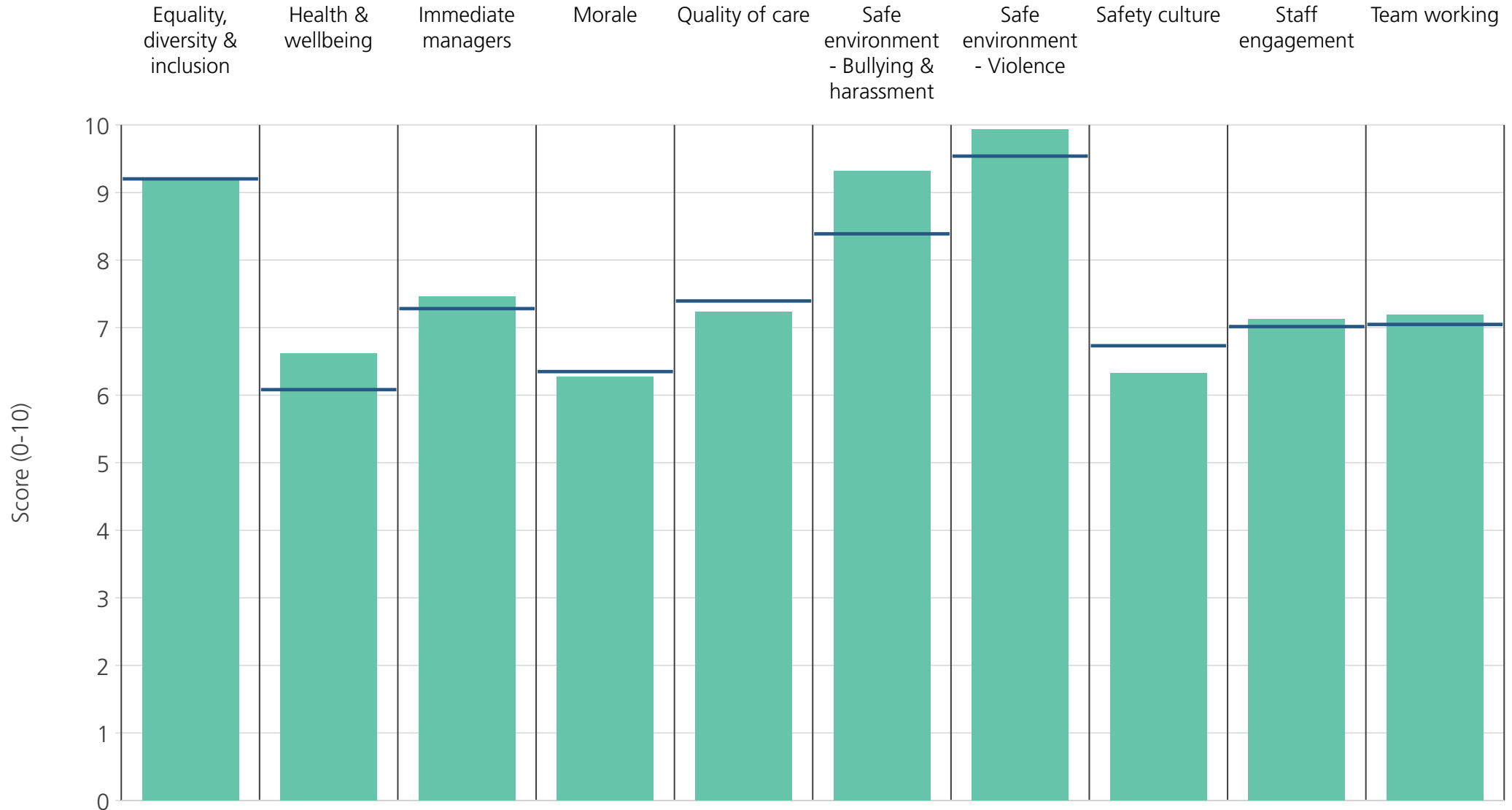
<b>Directorate</b>	9.6	6.8	7.9	6.9	7.6	9.2	9.9	6.9	7.5	7.4
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	92	93	93	92	69	93	93	93	93	88



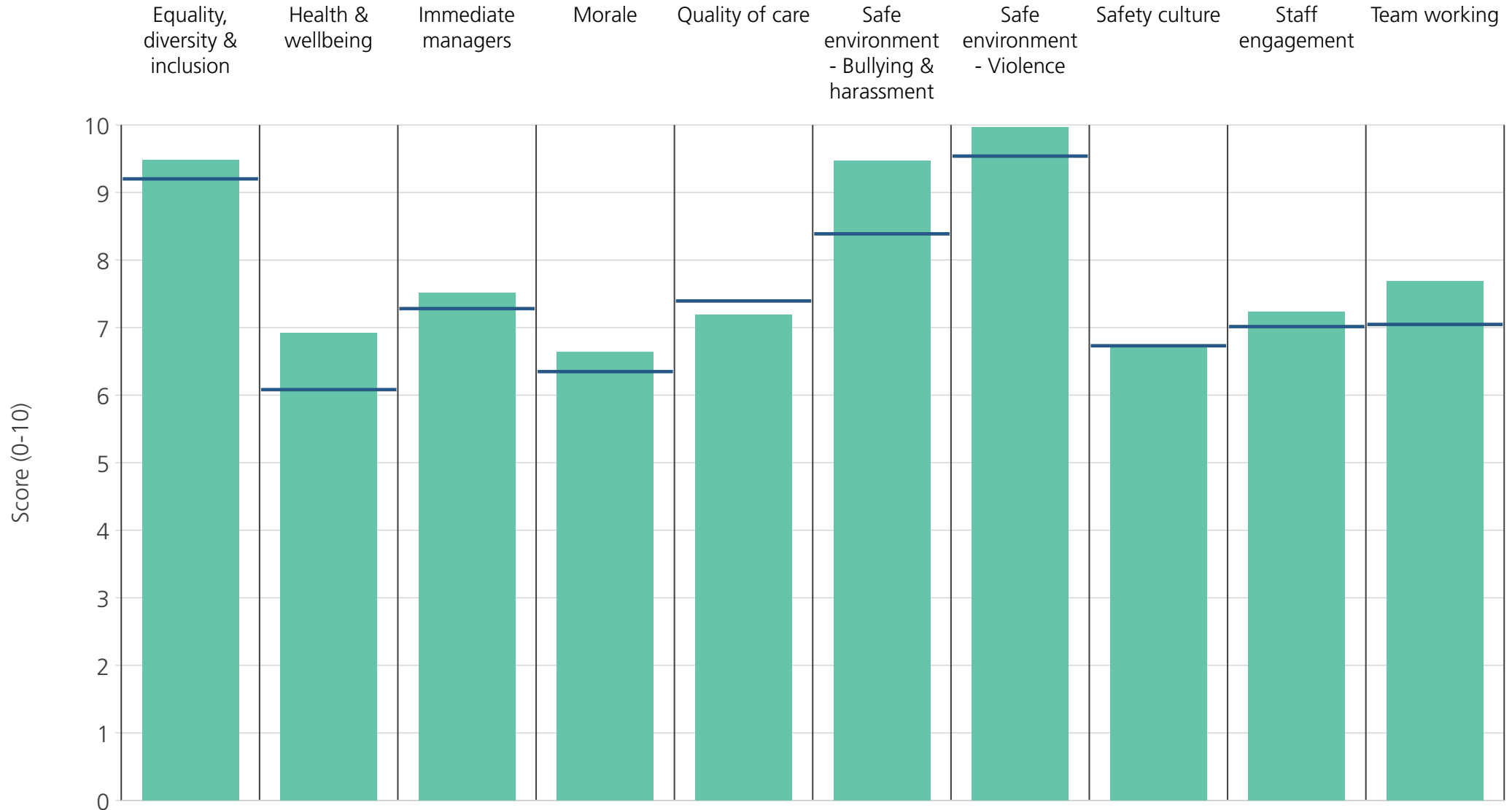
<b>Directorate</b>	9.3	7.3	7.5	6.4	7.4	9.4	10.0	6.5	7.0	7.2
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	73	73	74	74	10	71	71	74	74	74



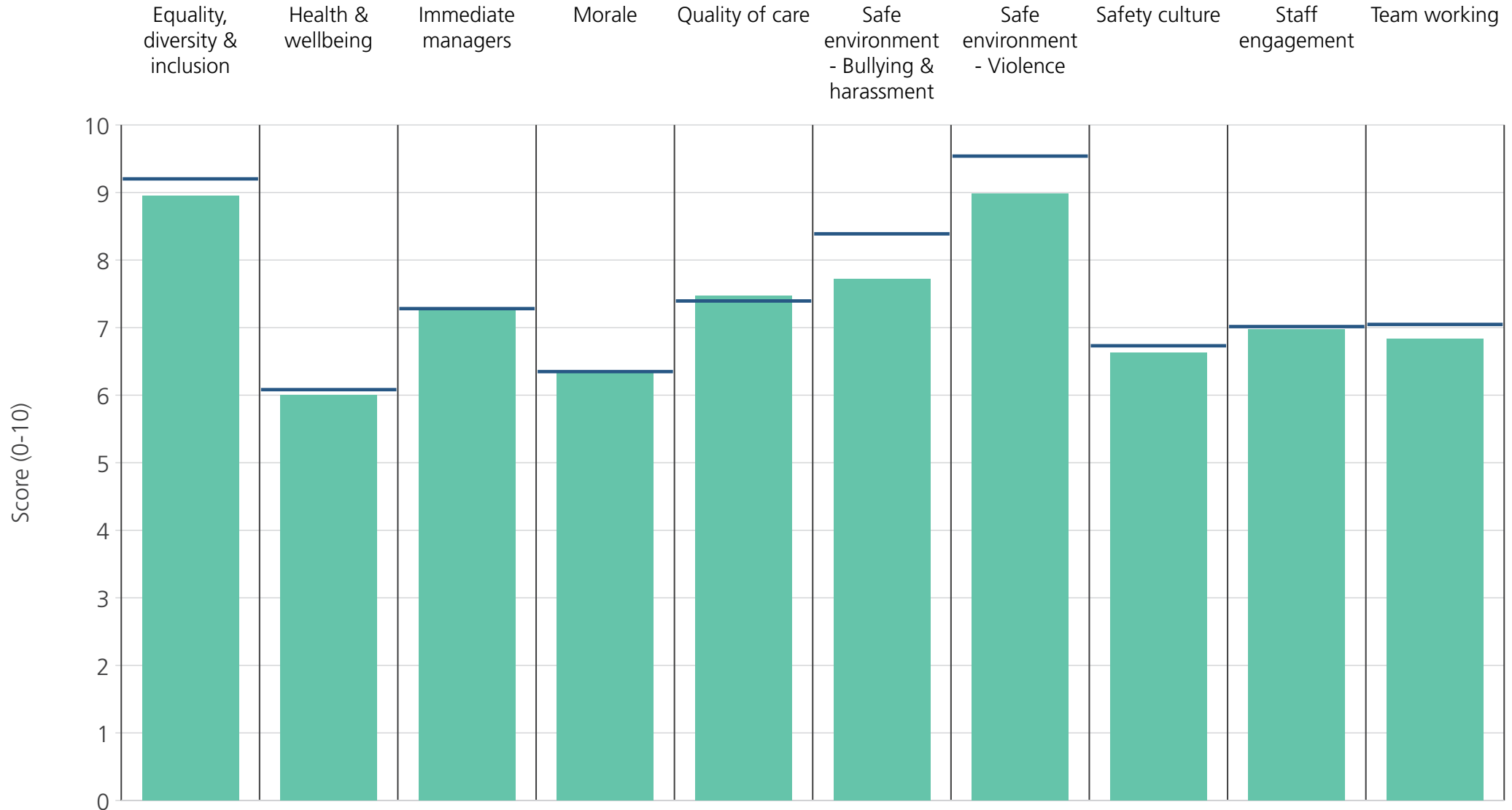
<b>Directorate</b>	9.5	6.2	6.8	5.5	7.4	9.2	10.0	5.6	6.0	6.3
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	13	13	13	12	10	13	13	13	13	13



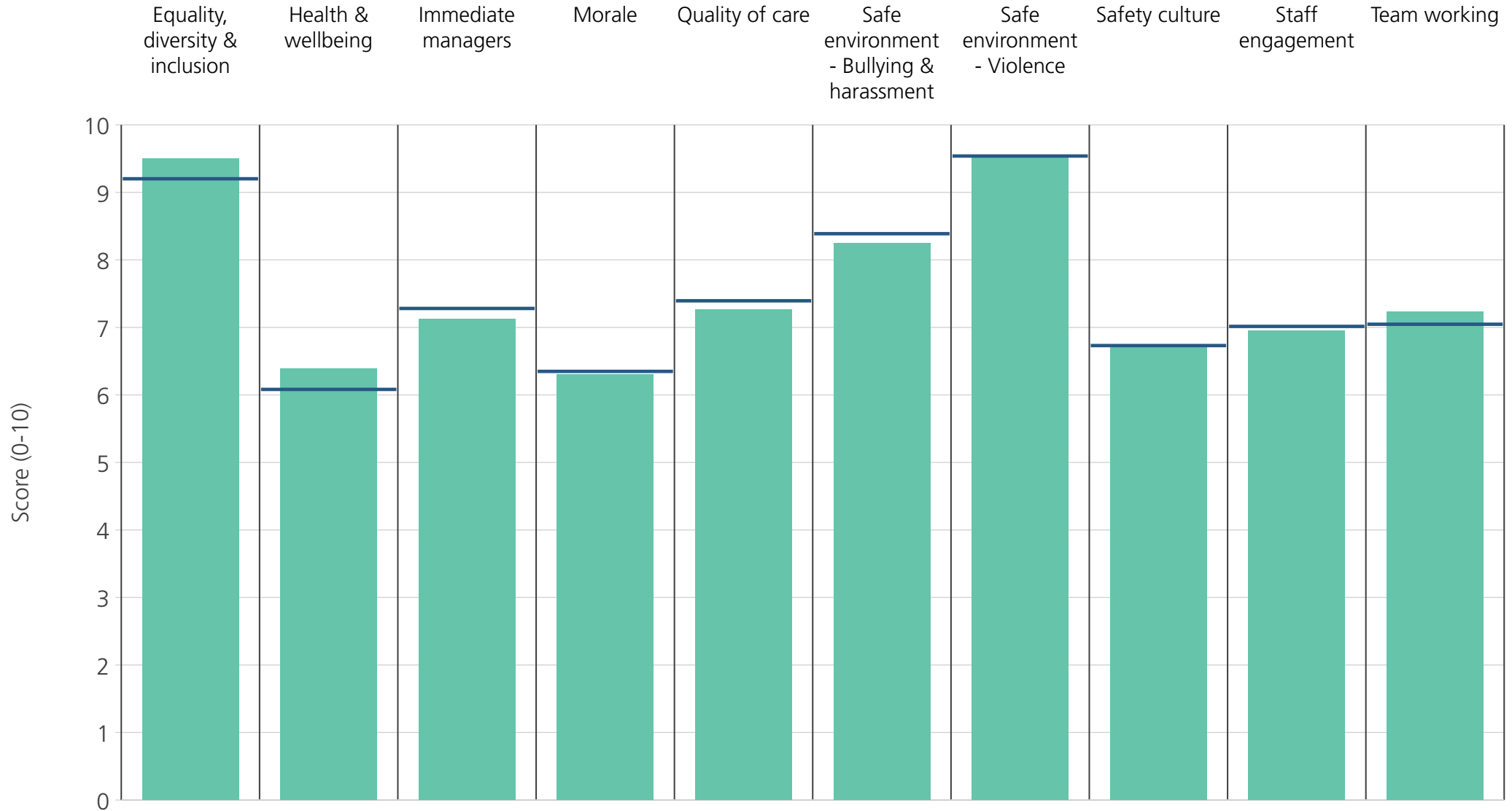
<b>Directorate</b>	9.2	6.6	7.5	6.3	7.2	9.3	9.9	6.3	7.1	7.2
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	96	97	96	97	23	97	97	97	97	96



<b>Directorate</b>	9.5	6.9	7.5	6.6	7.2	9.5	10.0	6.7	7.2	7.7
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	83	84	84	84	69	84	84	84	84	83



<b>Directorate</b>	8.9	6.0	7.3	6.3	7.5	7.7	9.0	6.6	7.0	6.8
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	1000	1003	1006	1000	925	989	992	1001	1007	981

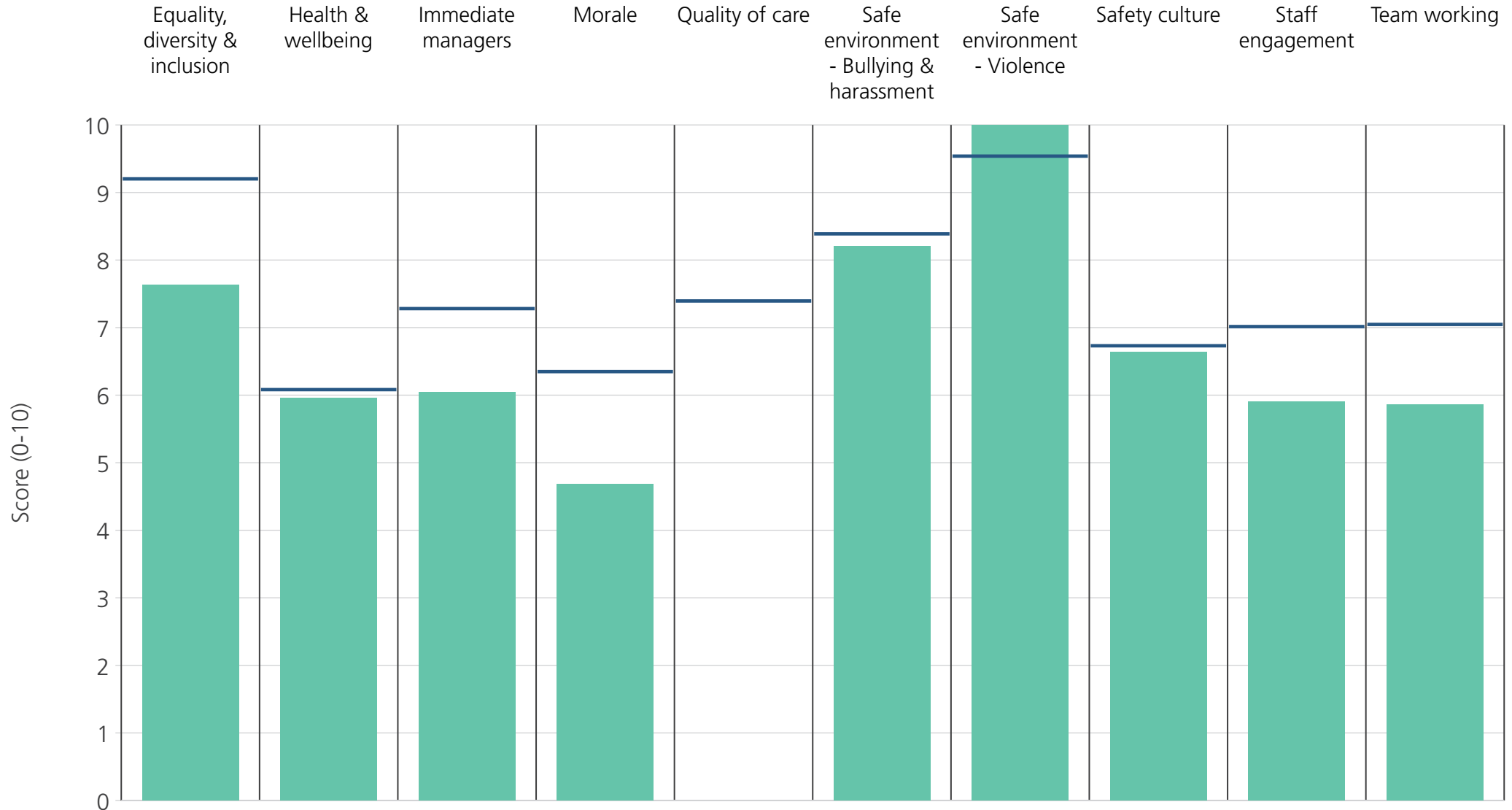


<b>Directorate</b>	9.5	6.4	7.1	6.3	7.3	8.2	9.5	6.7	7.0	7.2
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	187	187	187	185	163	185	186	186	185	184

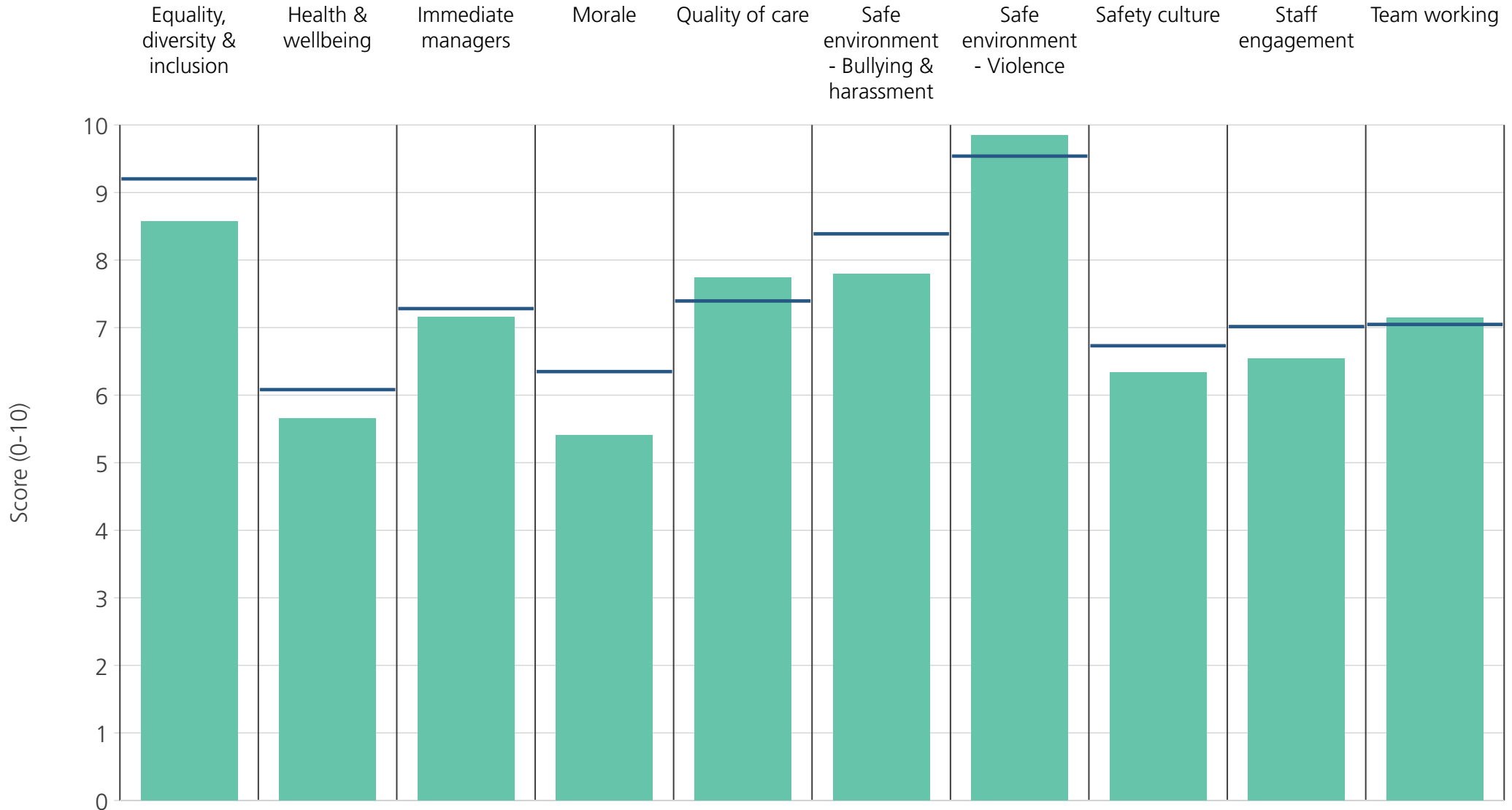


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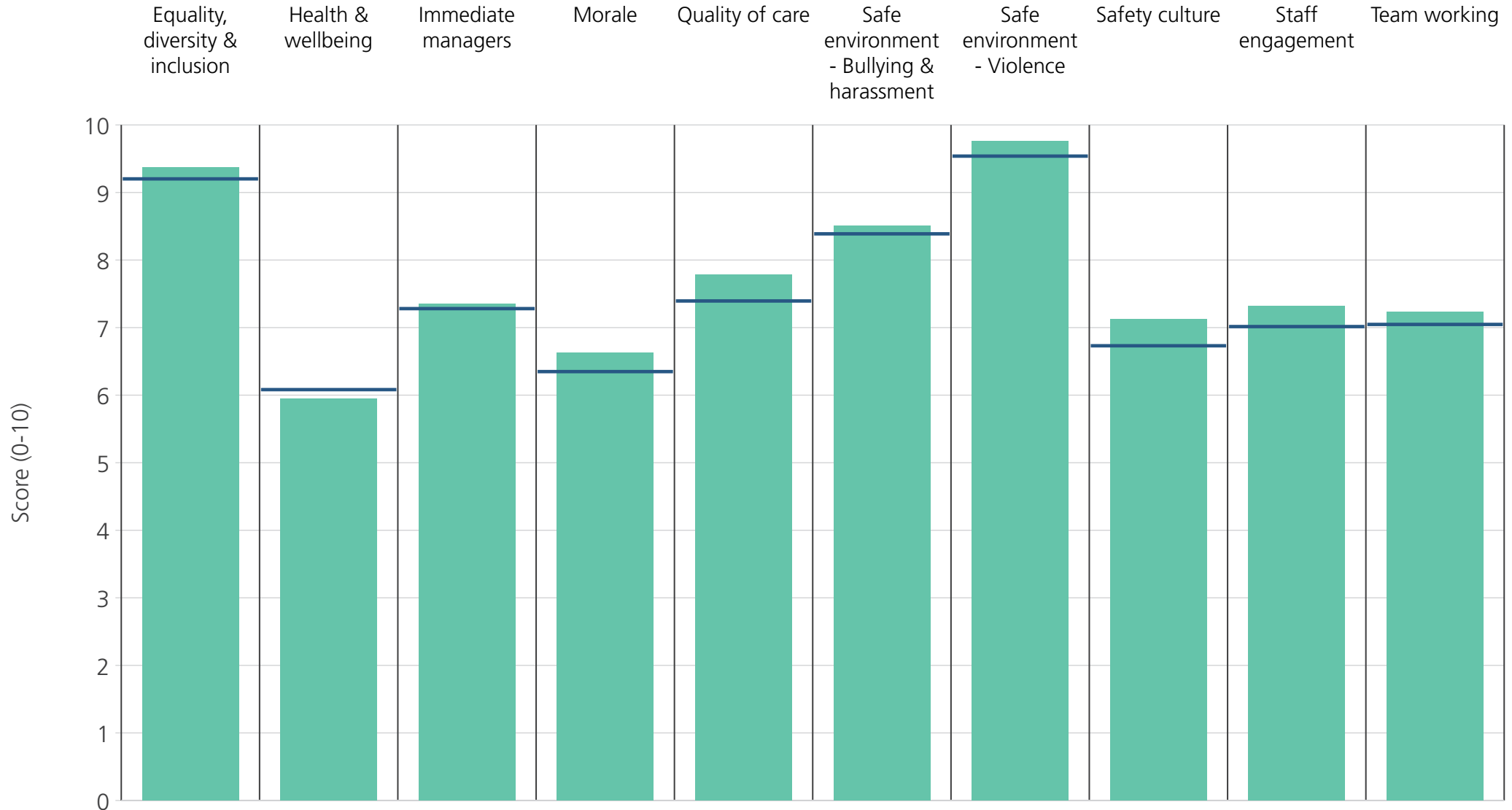
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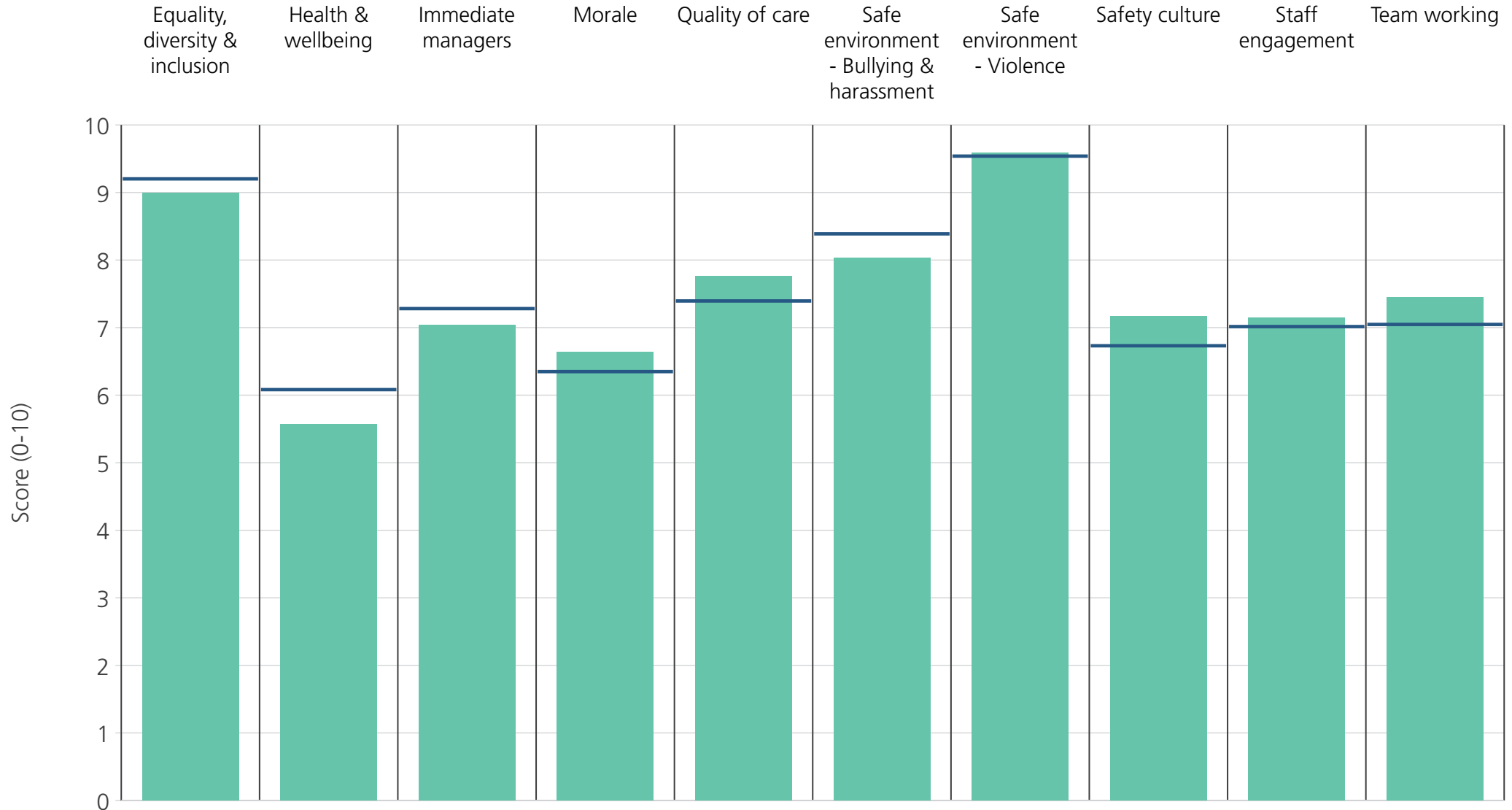
<b>Directorate</b>	7.6	6.0	6.0	4.7		8.2	10.0	6.6	5.9	5.9
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	13	13	13	13	4	13	13	13	13	13



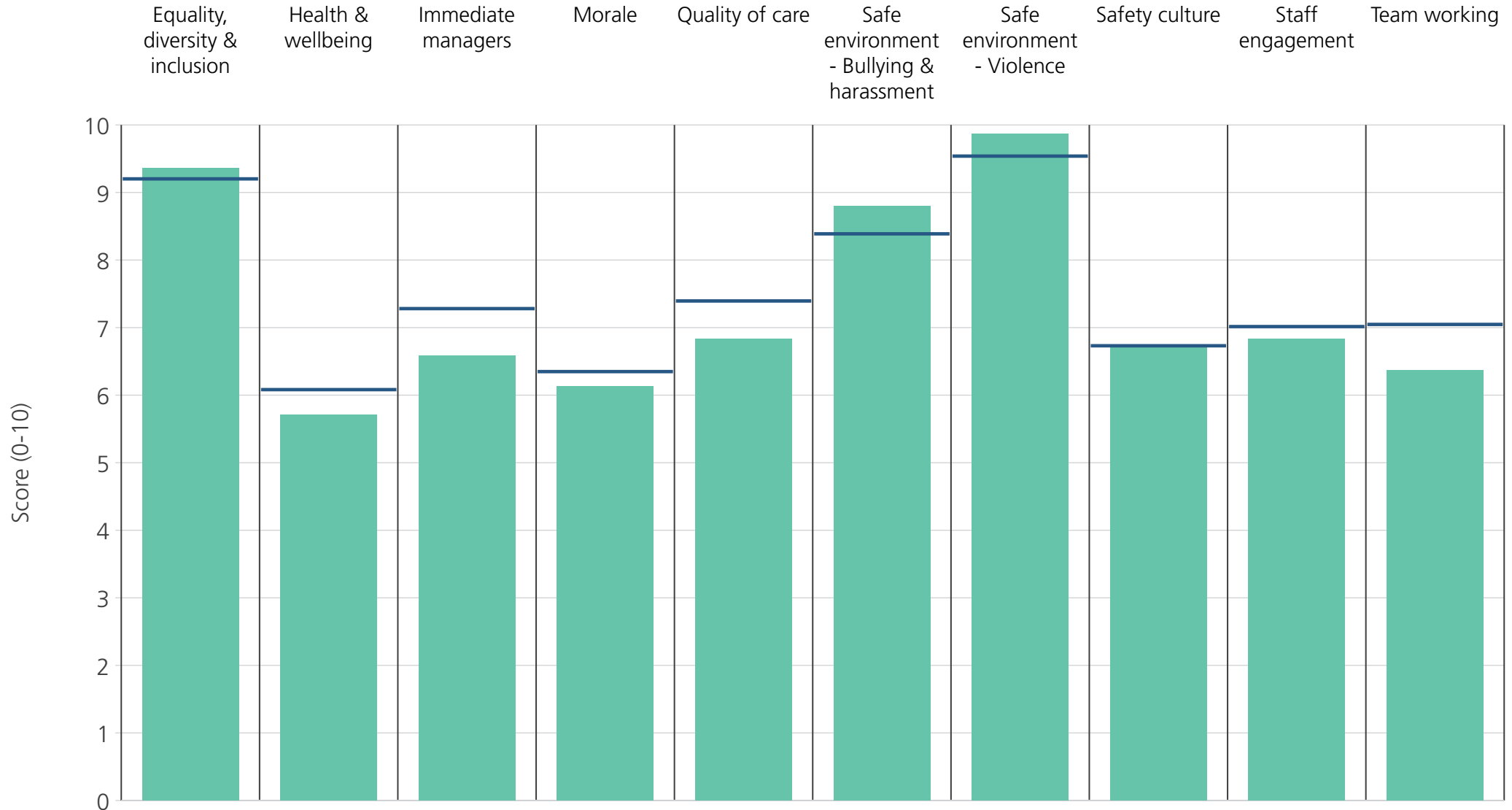
<b>Directorate</b>	8.6	5.7	7.2	5.4	7.7	7.8	9.8	6.3	6.5	7.1
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	53	54	54	54	26	53	54	54	54	53



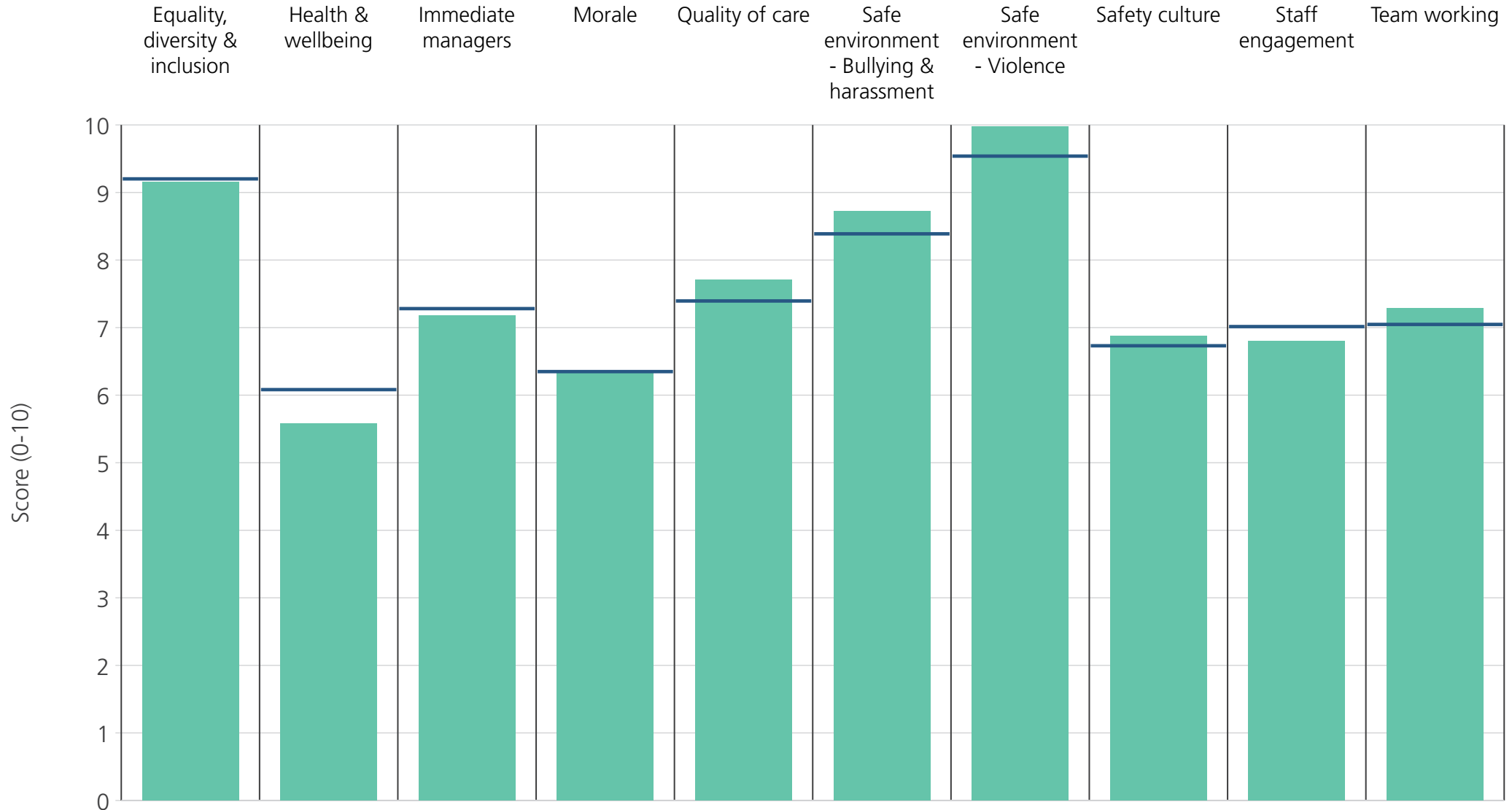
<b>Directorate</b>	9.4	5.9	7.3	6.6	7.8	8.5	9.8	7.1	7.3	7.2
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	267	267	267	267	245	263	264	265	267	265



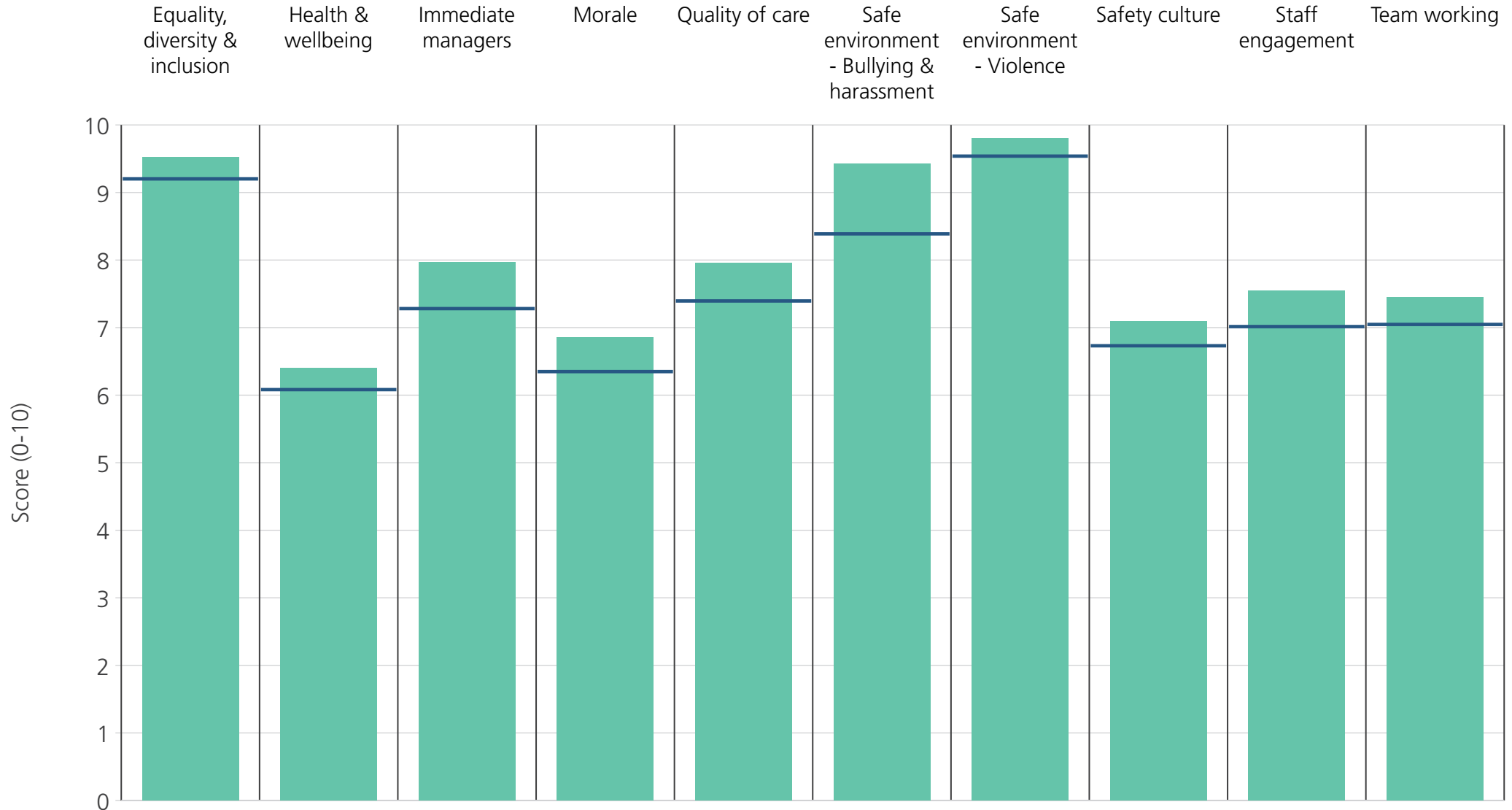
<b>Directorate</b>	9.0	5.6	7.0	6.6	7.8	8.0	9.6	7.2	7.1	7.4
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	49	49	49	49	46	49	49	49	49	48



<b>Directorate</b>	9.4	5.7	6.6	6.1	6.8	8.8	9.9	6.7	6.8	6.4
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	75	75	75	74	69	75	75	75	75	74

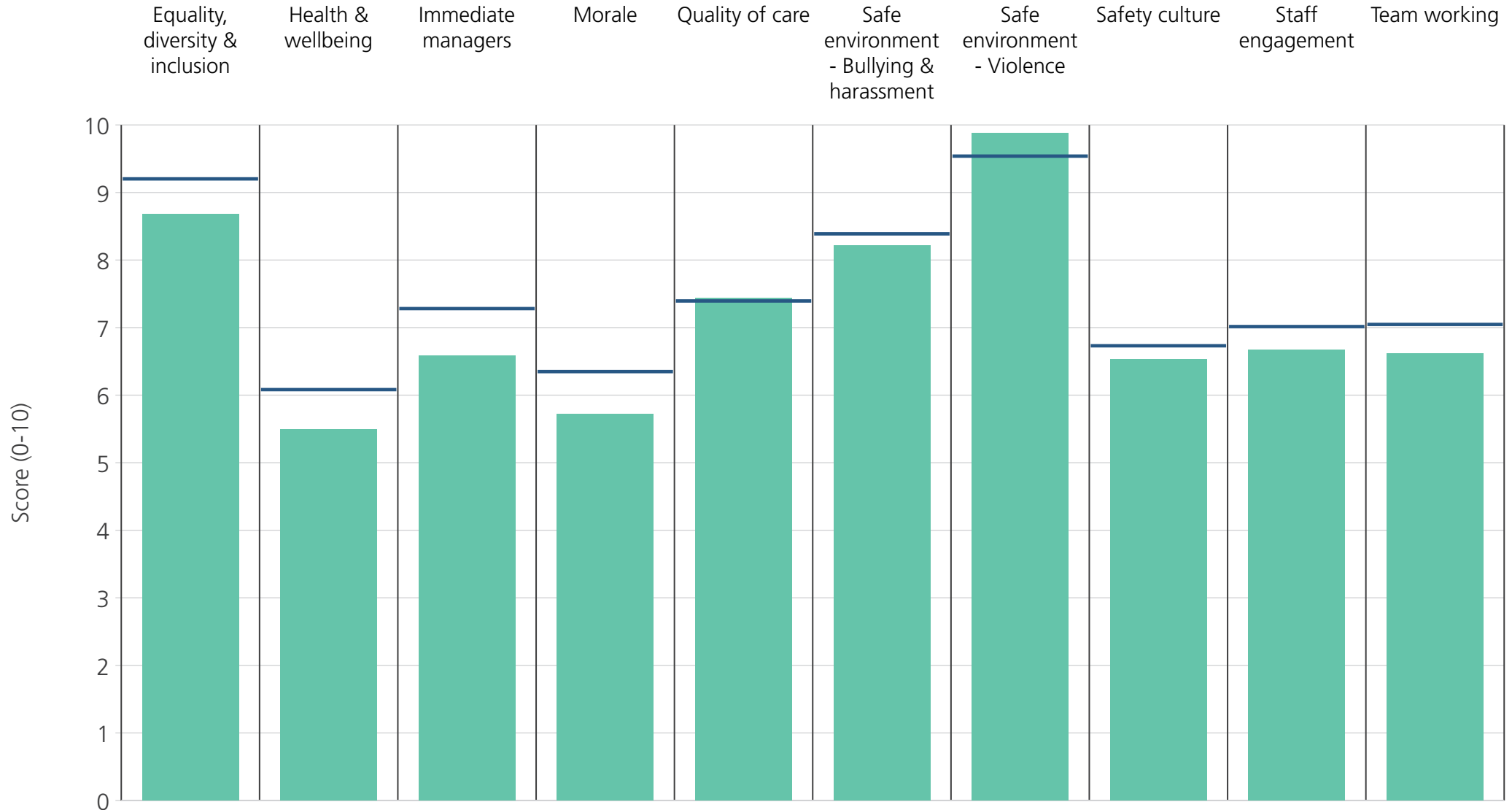


<b>Directorate</b>	9.2	5.6	7.2	6.3	7.7	8.7	10.0	6.9	6.8	7.3
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	114	115	114	115	112	115	115	115	115	110

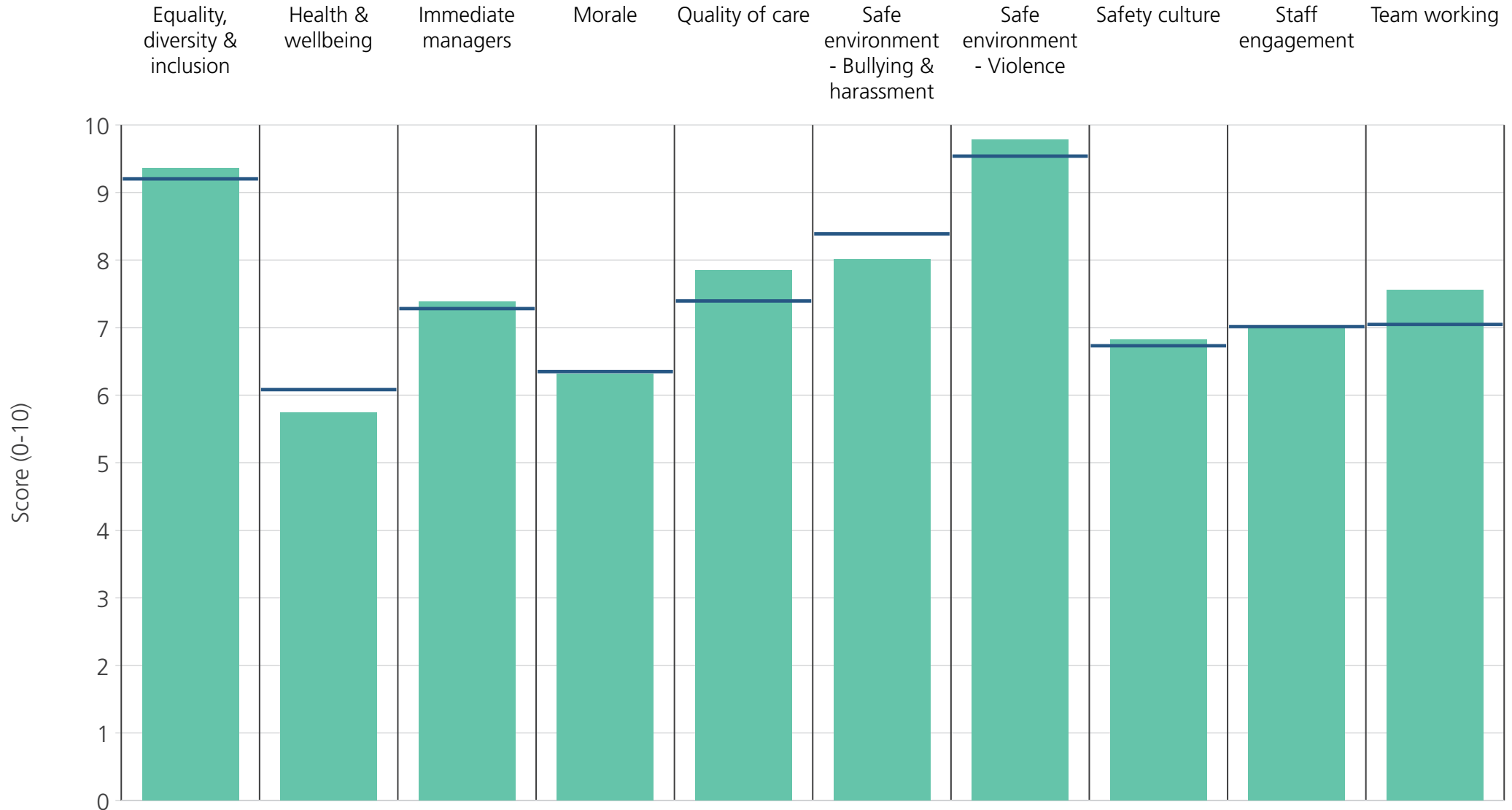


<b>Directorate</b>	9.5	6.4	8.0	6.9	8.0	9.4	9.8	7.1	7.5	7.5
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	26	26	26	26	24	26	26	26	26	26

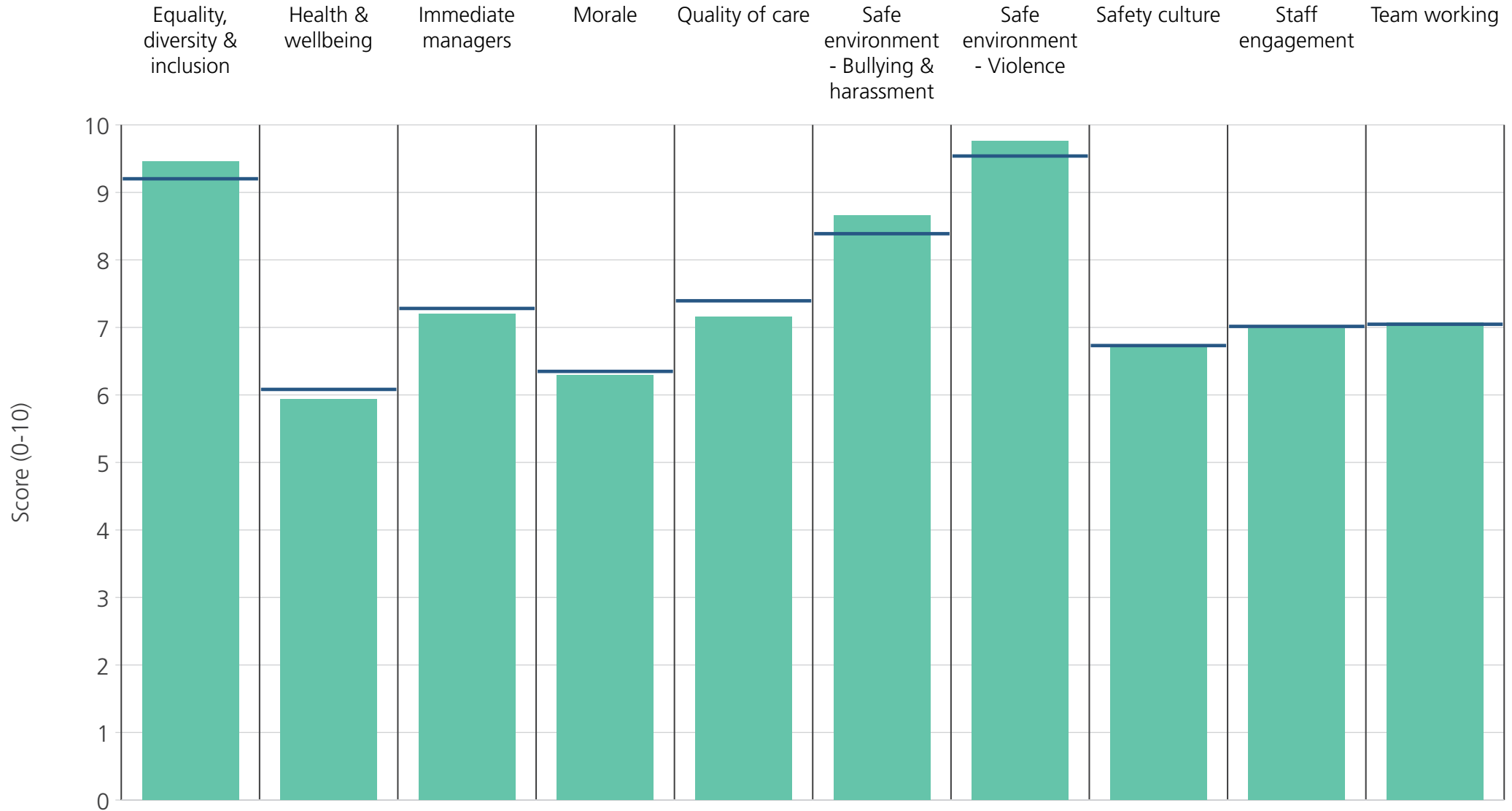




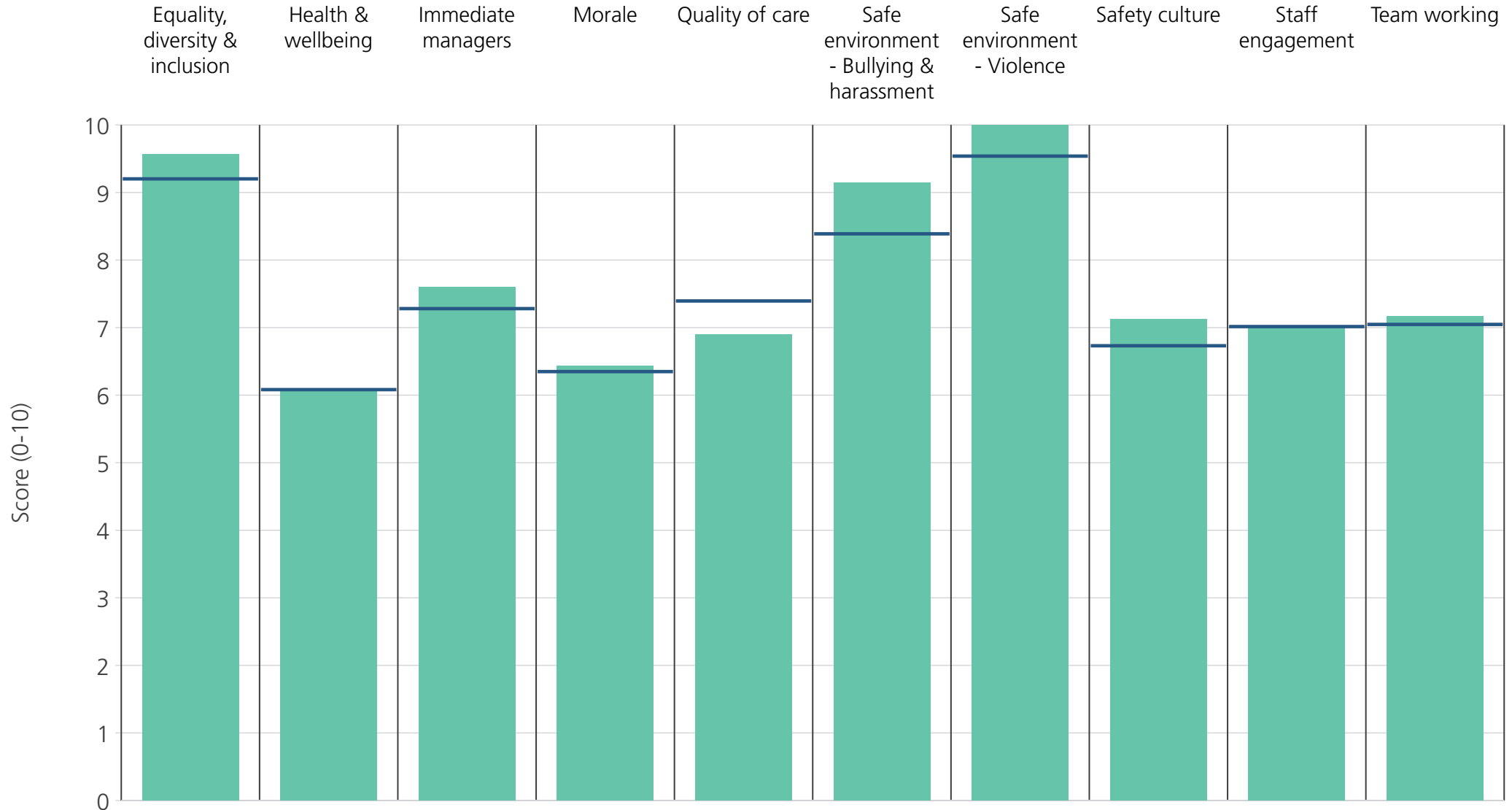
<b>Directorate</b>	8.7	5.5	6.6	5.7	7.4	8.2	9.9	6.5	6.7	6.6
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	87	87	86	86	86	86	85	87	86	82



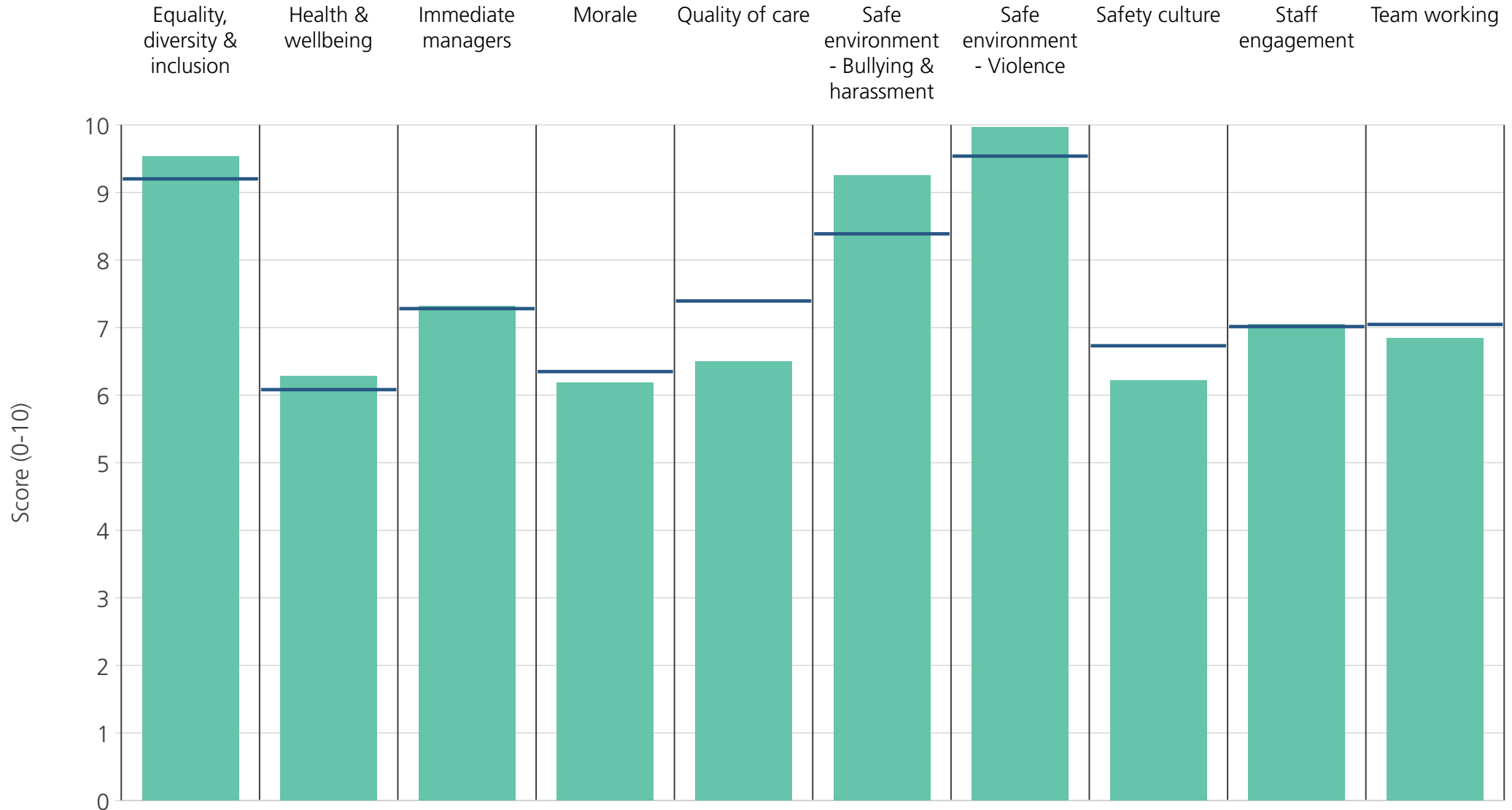
<b>Directorate</b>	9.4	5.7	7.4	6.3	7.8	8.0	9.8	6.8	7.0	7.6
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	89	91	91	91	86	89	91	91	91	91



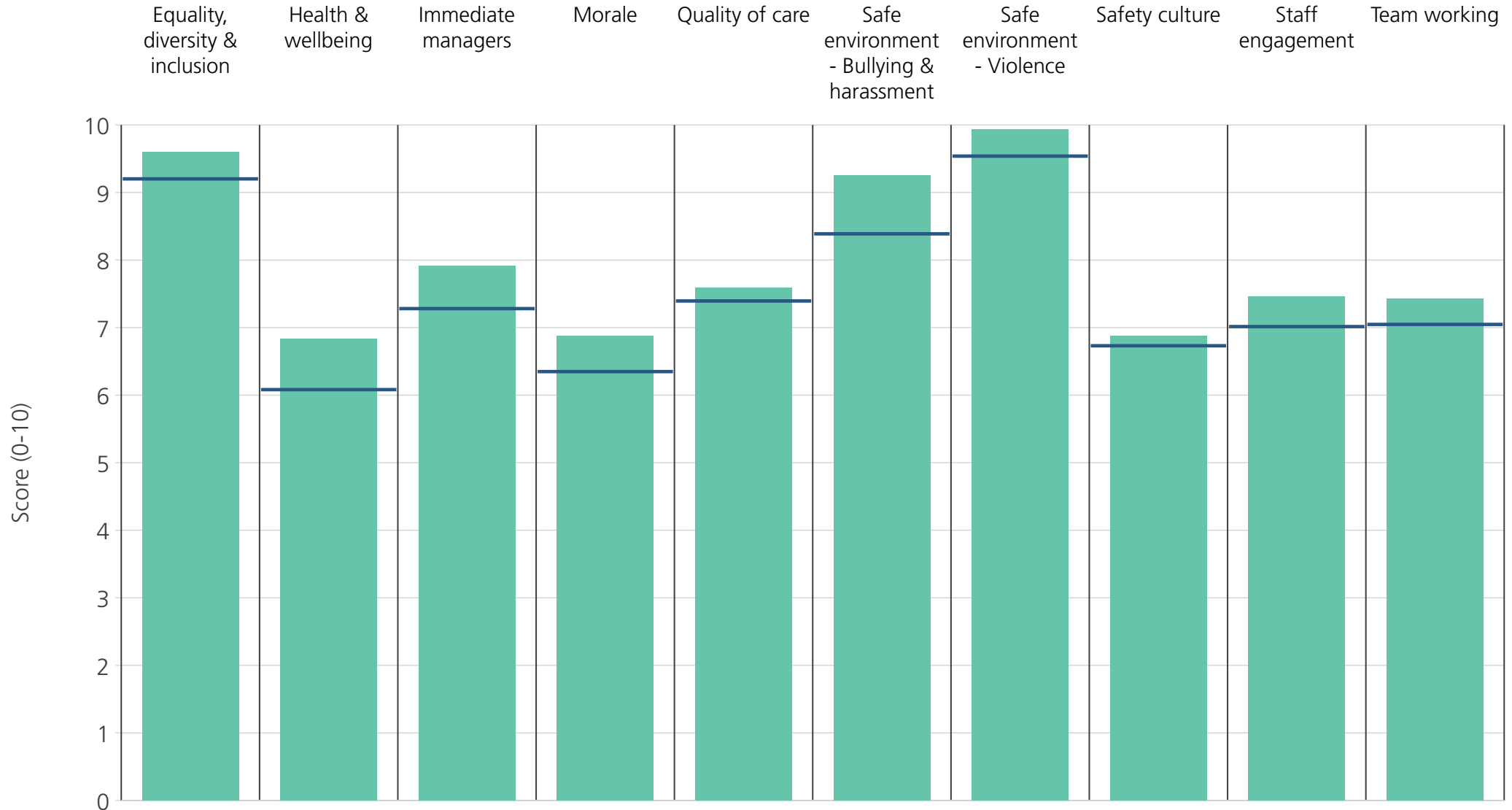
<b>Directorate</b>	9.5	5.9	7.2	6.3	7.2	8.7	9.8	6.7	7.0	7.1
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	166	167	166	167	156	166	166	167	167	163



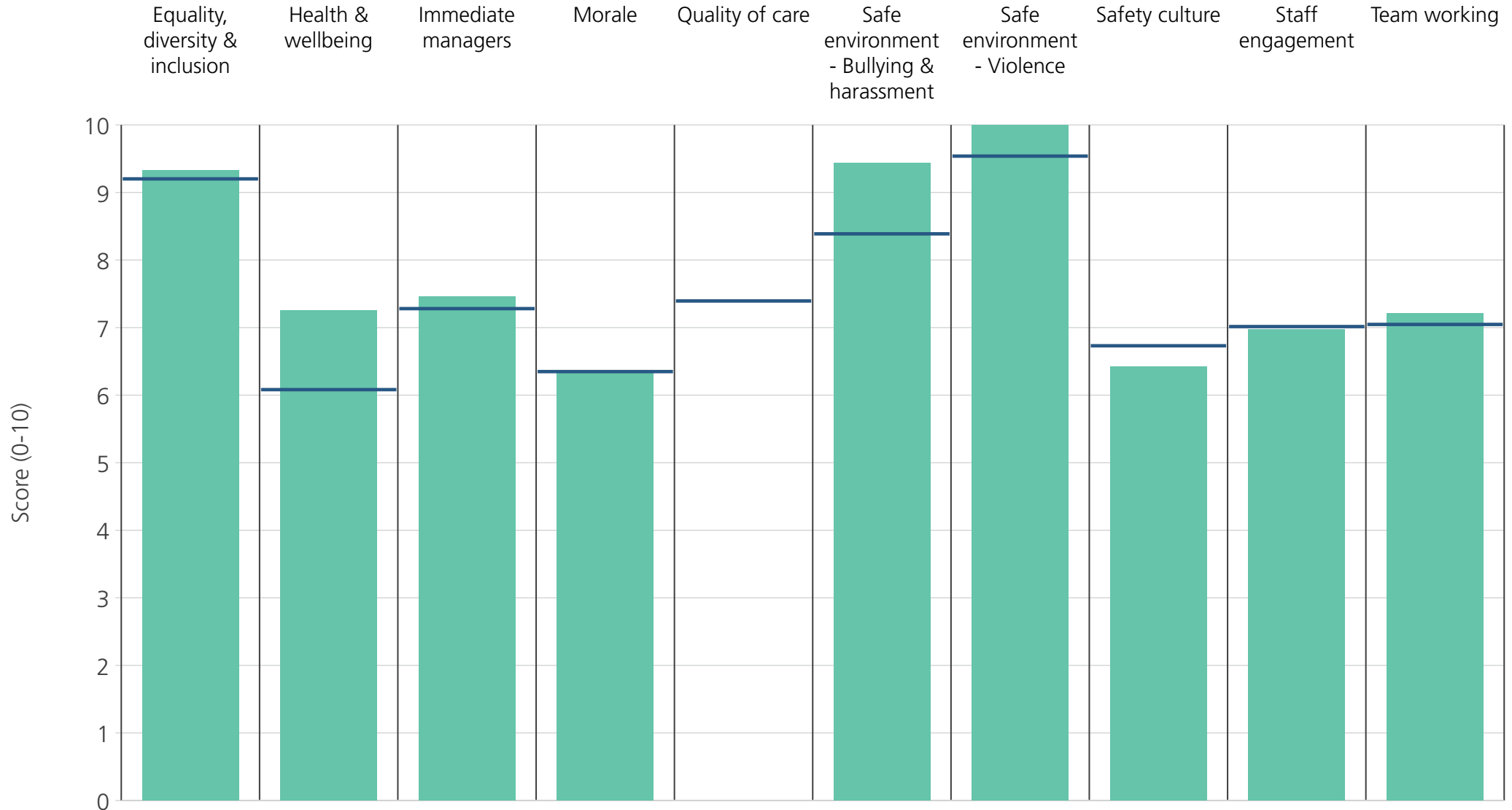
<b>Directorate</b>	9.6	6.1	7.6	6.4	6.9	9.1	10.0	7.1	7.0	7.2
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	250	252	254	251	235	252	254	252	254	250



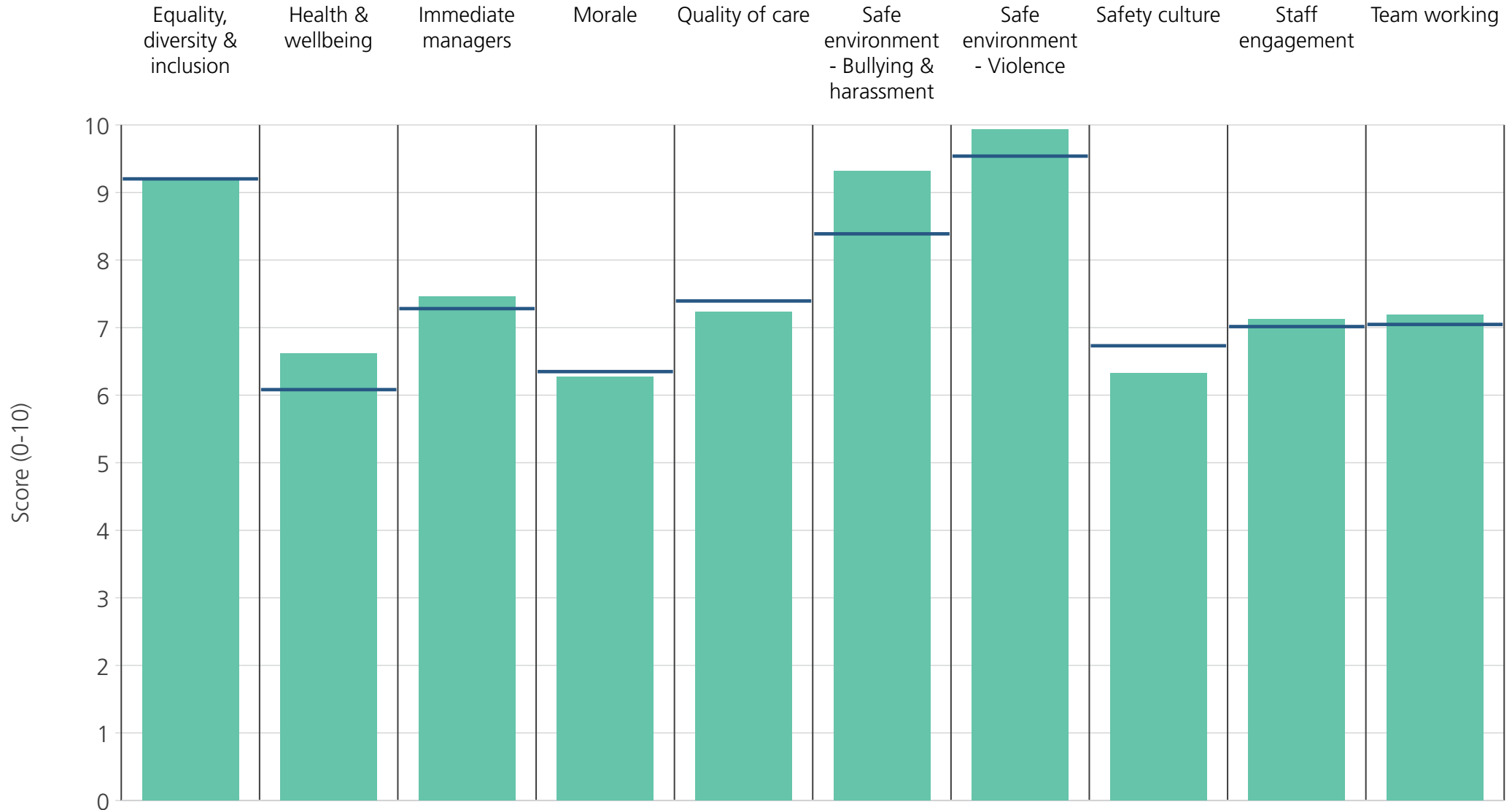
<b>Directorate</b>	9.5	6.3	7.3	6.2	6.5	9.2	10.0	6.2	7.1	6.8
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	90	91	91	90	17	91	92	90	91	89



<b>Directorate</b>	9.6	6.8	7.9	6.9	7.6	9.2	9.9	6.9	7.5	7.4
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	92	93	93	92	69	93	93	93	93	88

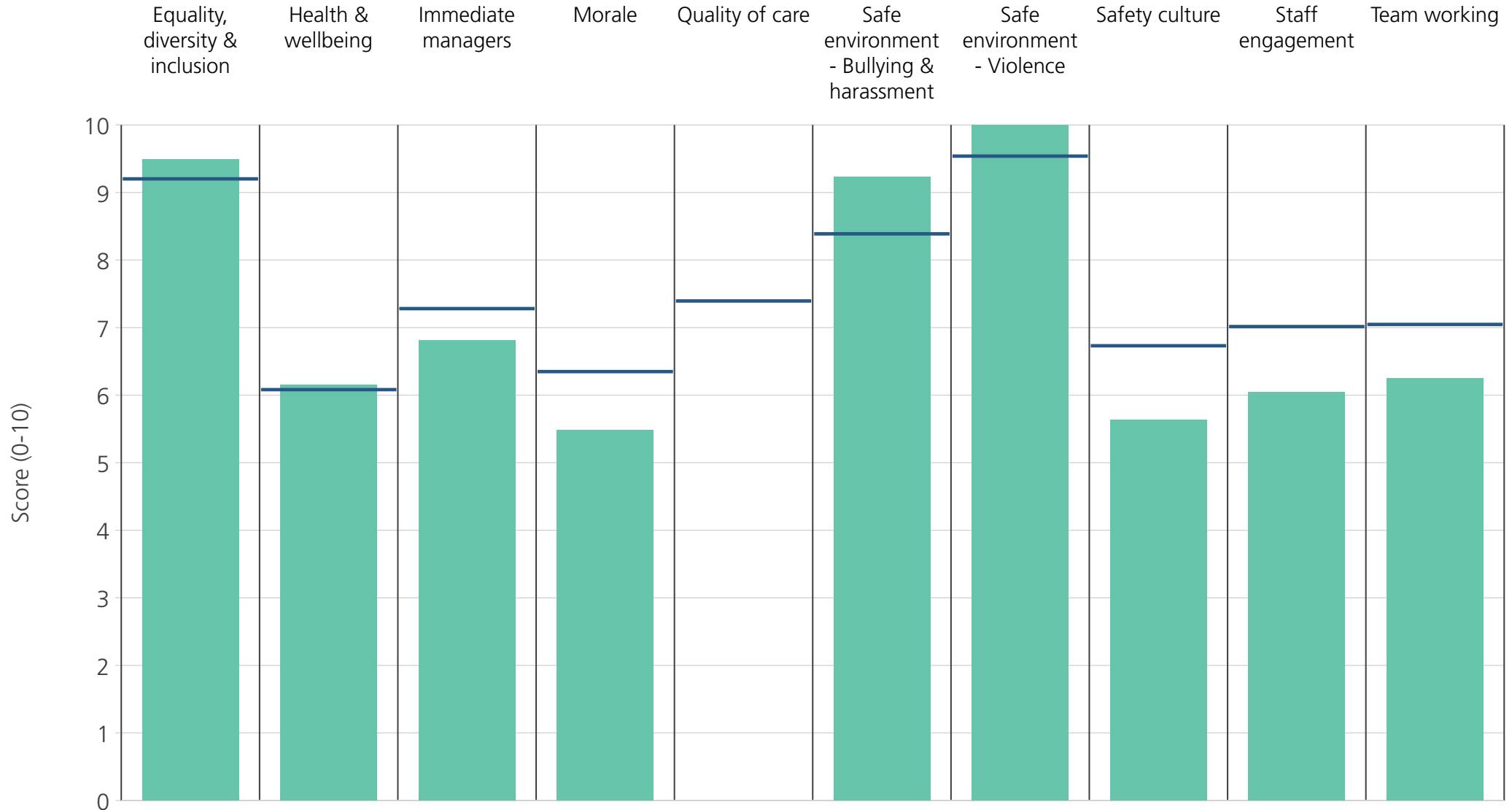


Directorate	9.3	7.3	7.5	6.4		9.4	10.0	6.4	7.0	7.2
Your org	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
Responses	72	72	73	73	9	71	71	73	73	73

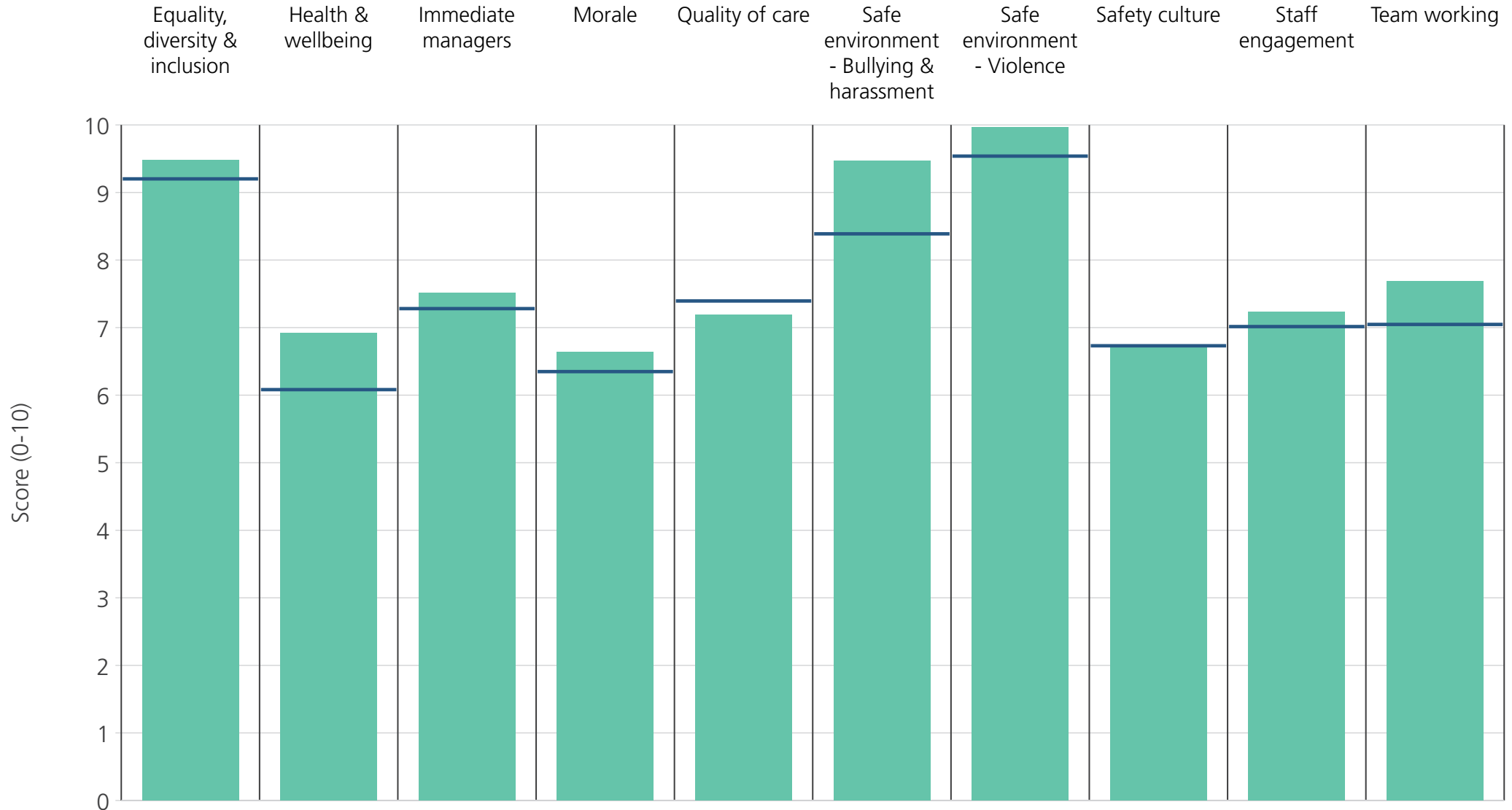


<b>Directorate</b>	9.2	6.6	7.5	6.3	7.2	9.3	9.9	6.3	7.1	7.2
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	96	97	96	97	23	97	97	97	97	96

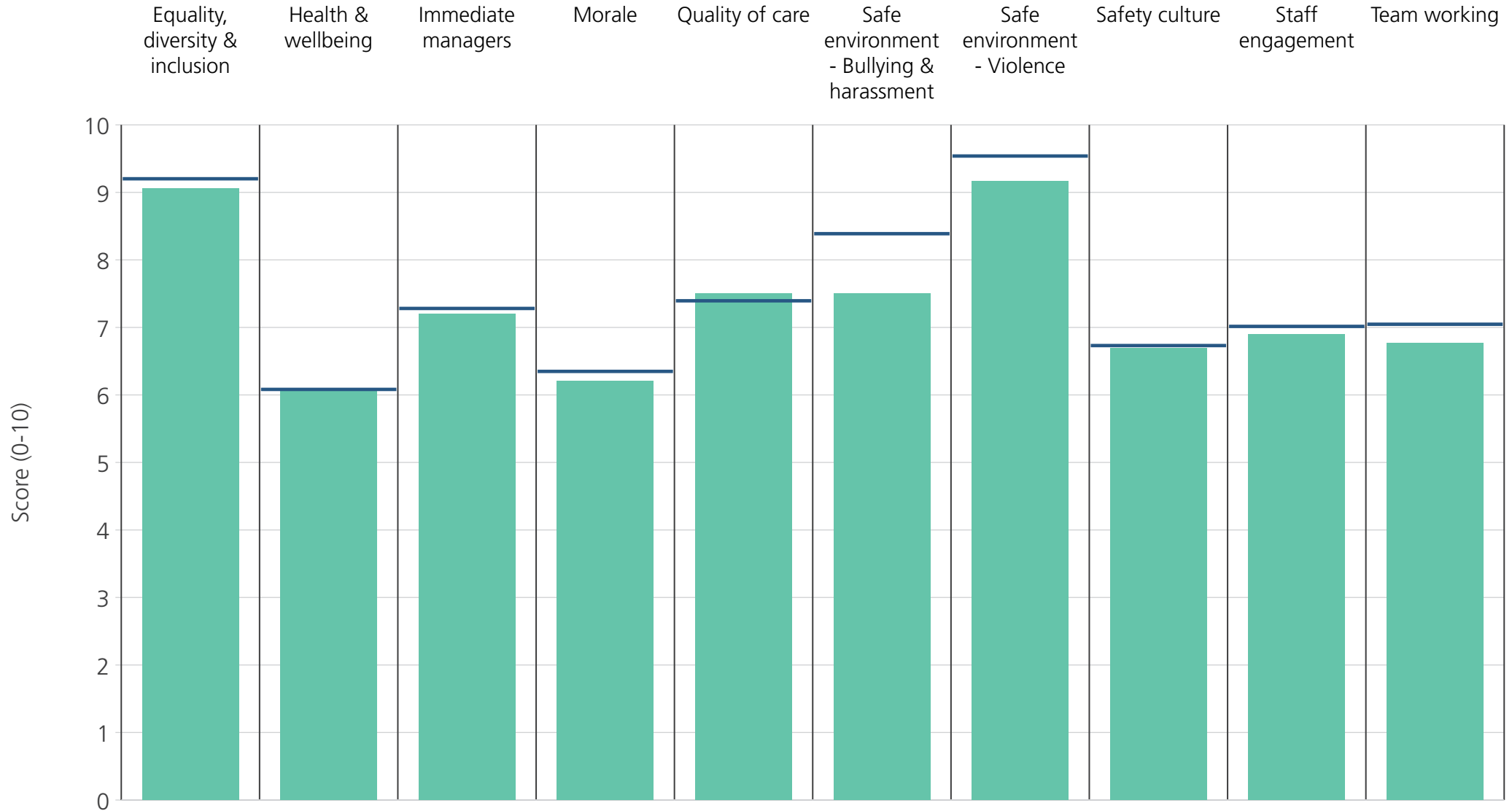




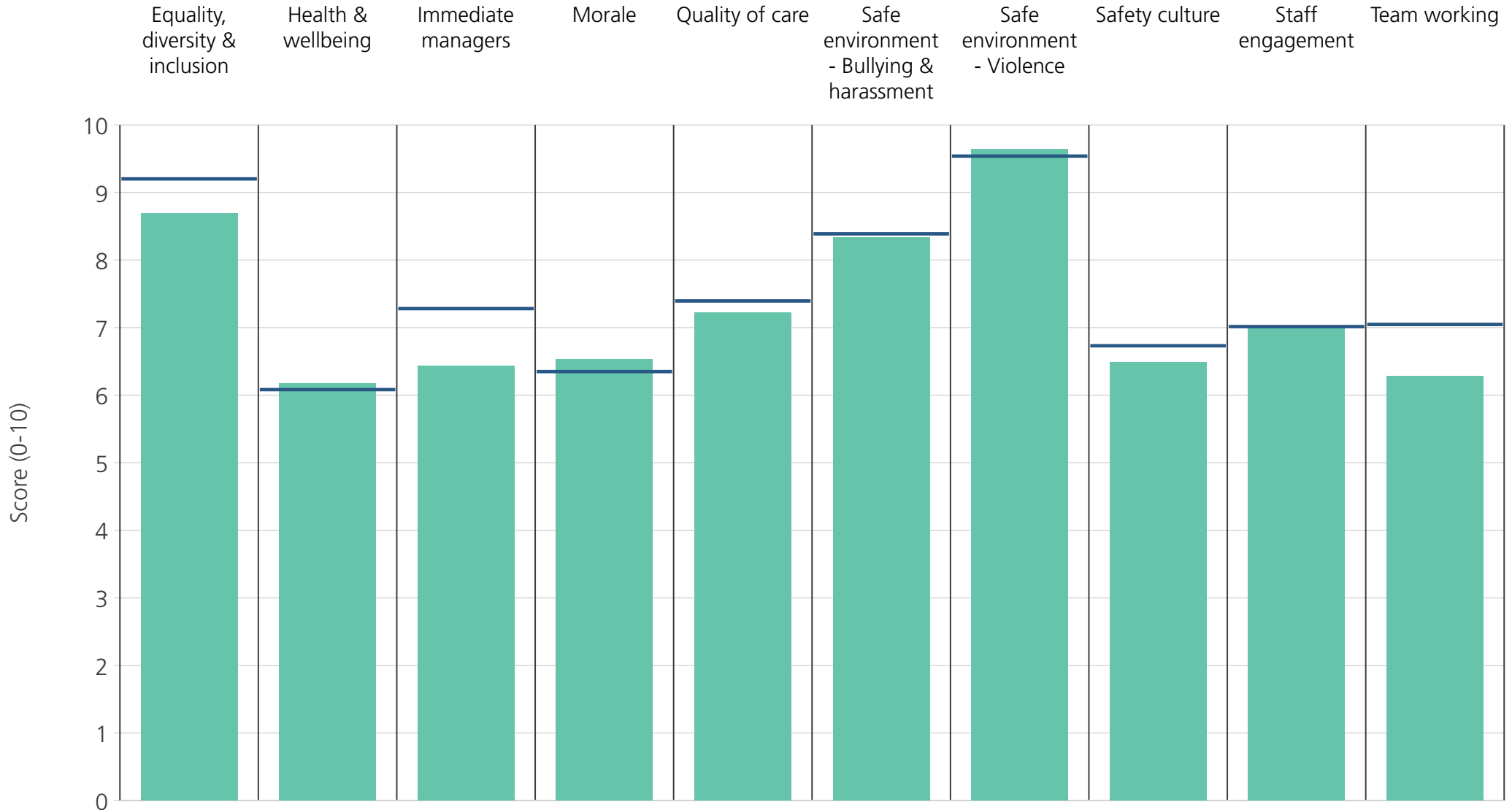
Directorate	9.5	6.2	6.8	5.5	7.4	9.2	10.0	5.6	6.0	6.3
Your org	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
Responses	13	13	13	12	10	13	13	13	13	13



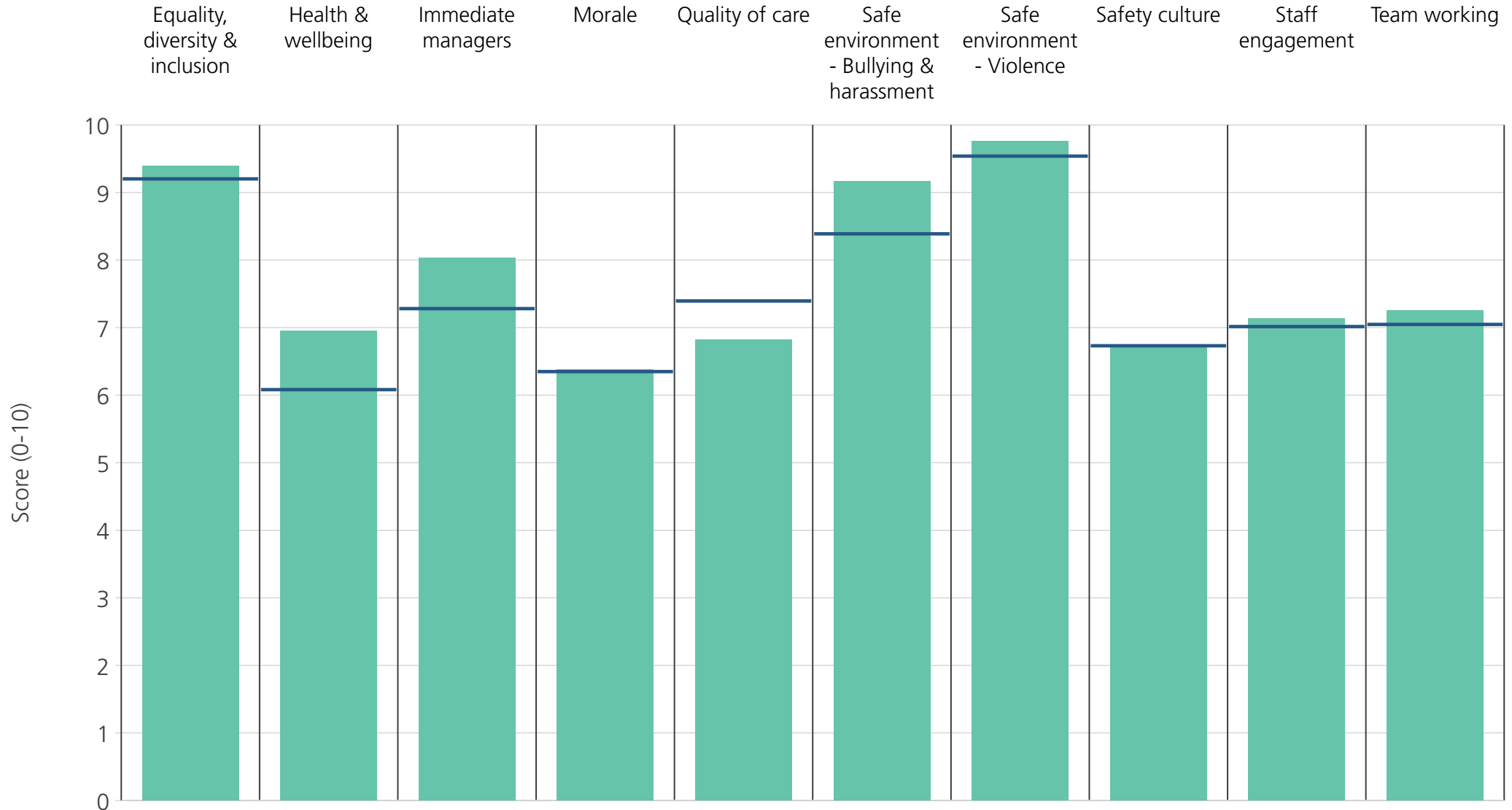
<b>Directorate</b>	9.5	6.9	7.5	6.6	7.2	9.5	10.0	6.7	7.2	7.7
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	83	84	84	84	69	84	84	84	84	83



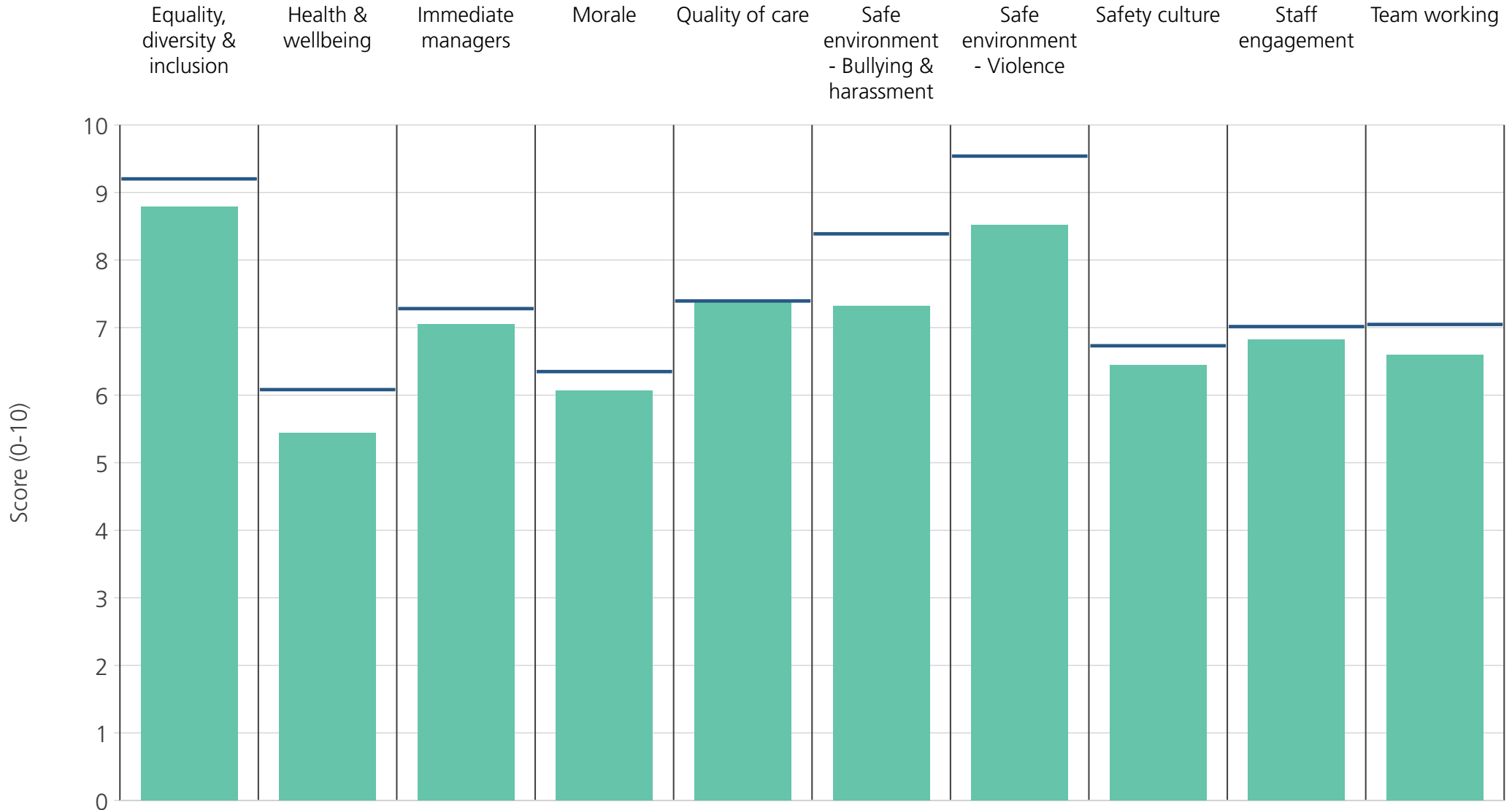
<b>Directorate</b>	9.1	6.1	7.2	6.2	7.5	7.5	9.2	6.7	6.9	6.8
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	175	177	178	177	175	174	175	177	178	171



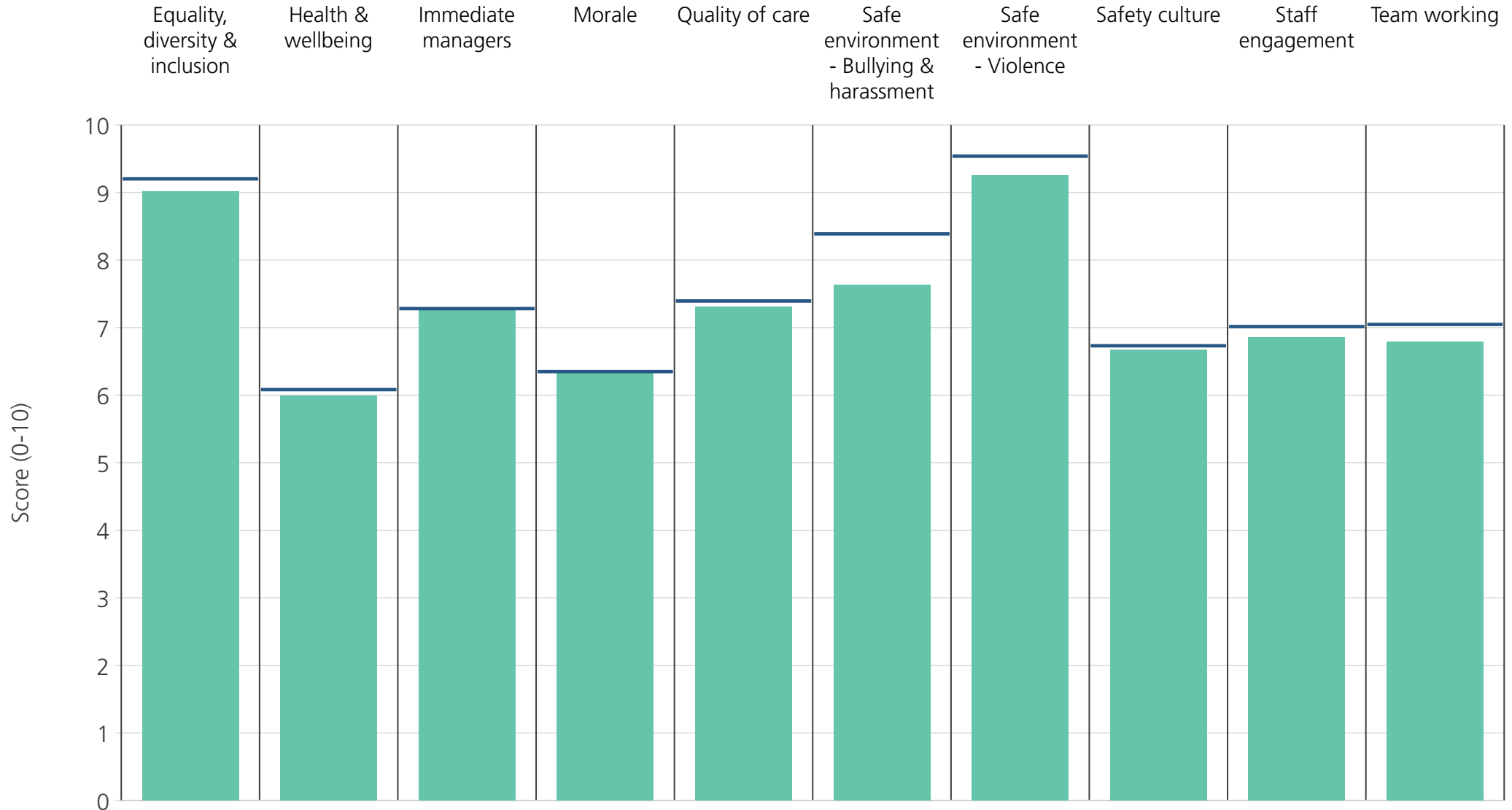
<b>Directorate</b>	8.7	6.2	6.4	6.5	7.2	8.3	9.6	6.5	7.0	6.3
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	74	74	73	74	64	74	74	74	74	73



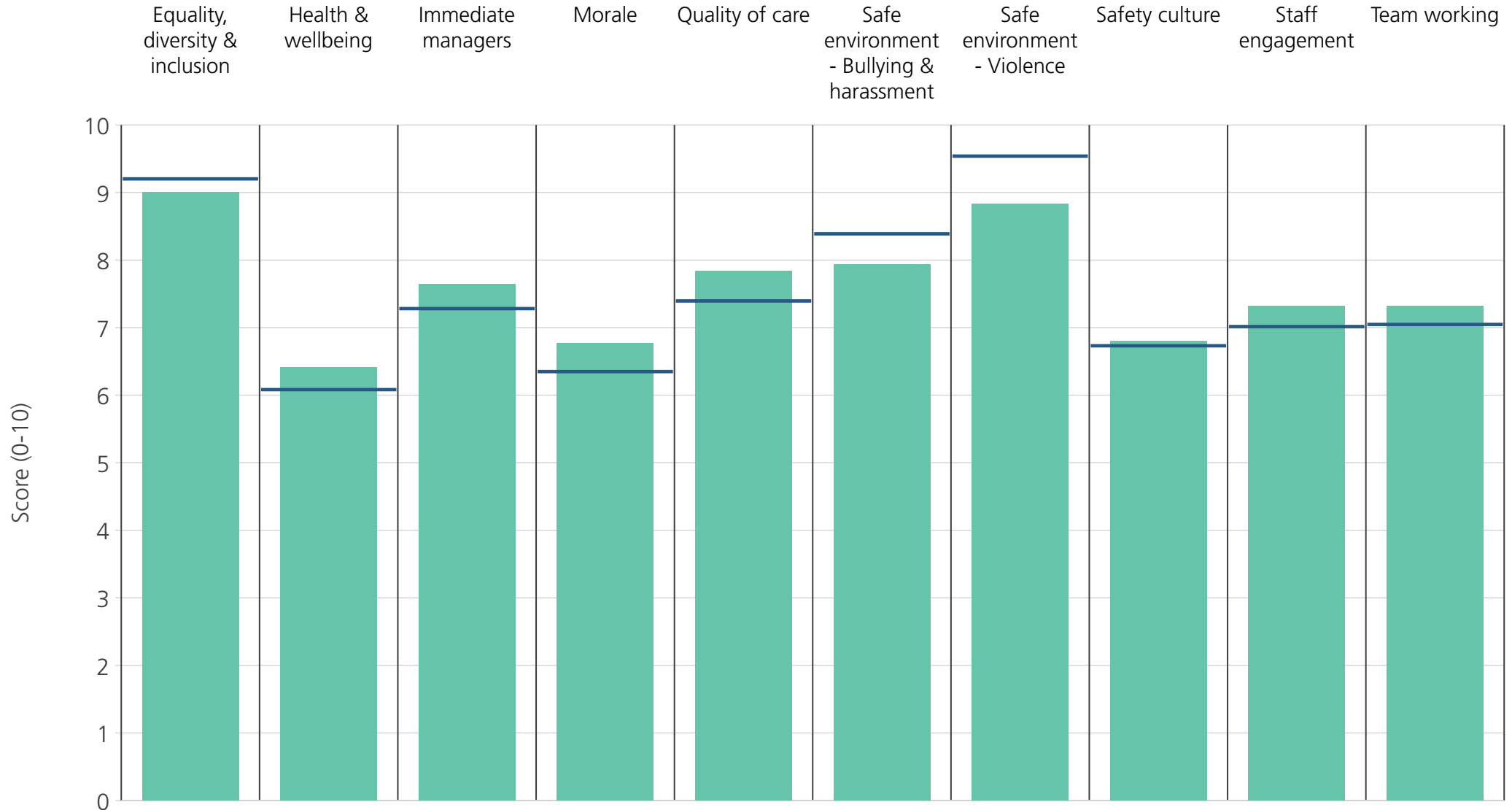
<b>Directorate</b>	9.4	6.9	8.0	6.4	6.8	9.2	9.8	6.7	7.1	7.3
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	56	56	56	56	27	56	56	56	56	55



<b>Directorate</b>	8.8	5.4	7.0	6.1	7.4	7.3	8.5	6.4	6.8	6.6
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	304	303	305	304	286	300	298	304	305	294

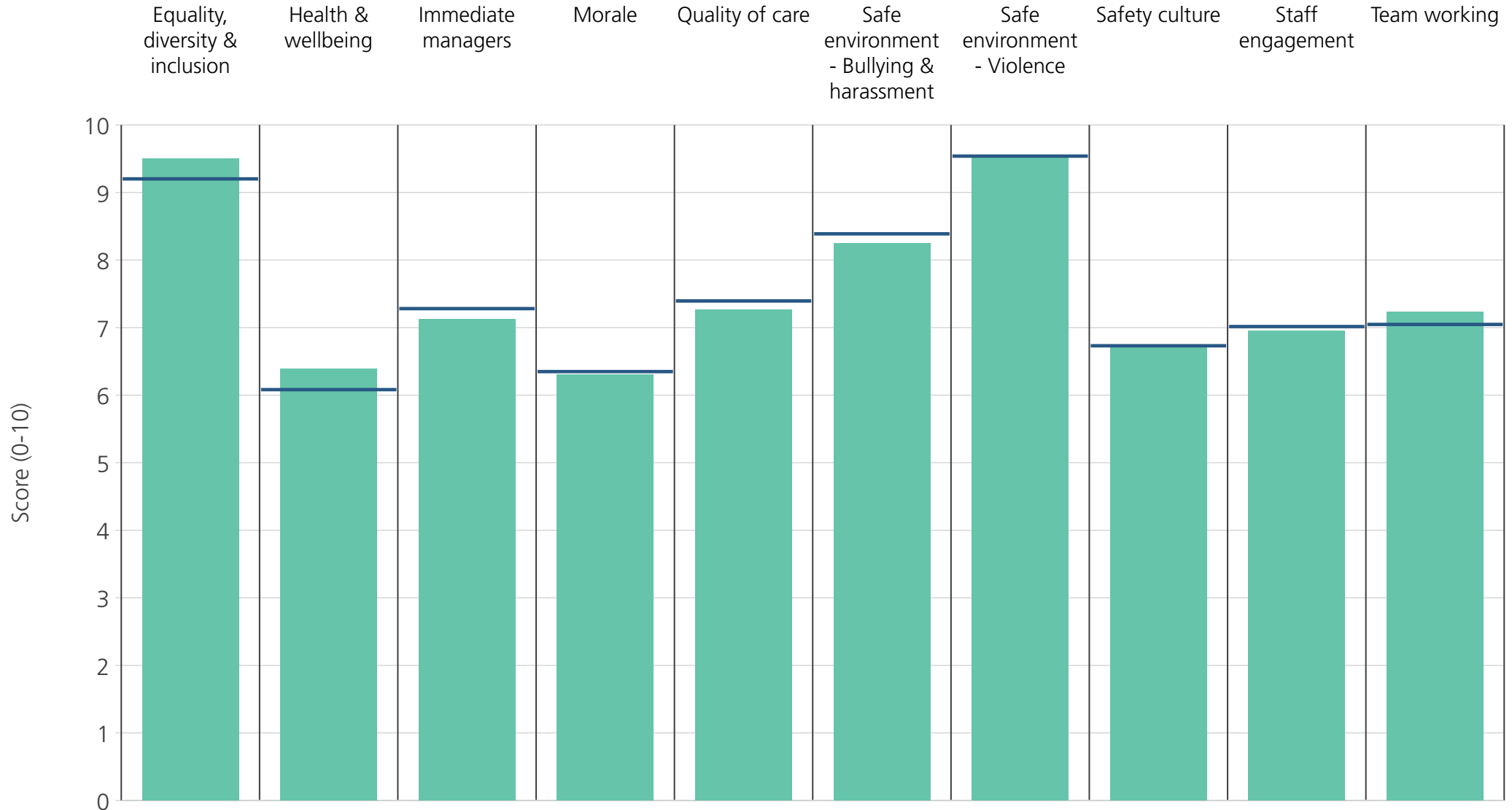


<b>Directorate</b>	9.0	6.0	7.3	6.4	7.3	7.6	9.2	6.7	6.9	6.8
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	173	173	174	170	165	172	171	172	174	171



<b>Directorate</b>	9.0	6.4	7.6	6.8	7.8	7.9	8.8	6.8	7.3	7.3
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	219	221	221	220	209	213	218	219	221	218





<b>Directorate</b>	9.5	6.4	7.1	6.3	7.3	8.2	9.5	6.7	7.0	7.2
<b>Your org</b>	9.2	6.1	7.3	6.3	7.4	8.4	9.5	6.7	7.0	7.0
<b>Responses</b>	187	187	187	185	163	185	186	186	185	184