

County Durham and Darlington NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for County Durham and Darlington NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by County Durham and Darlington NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

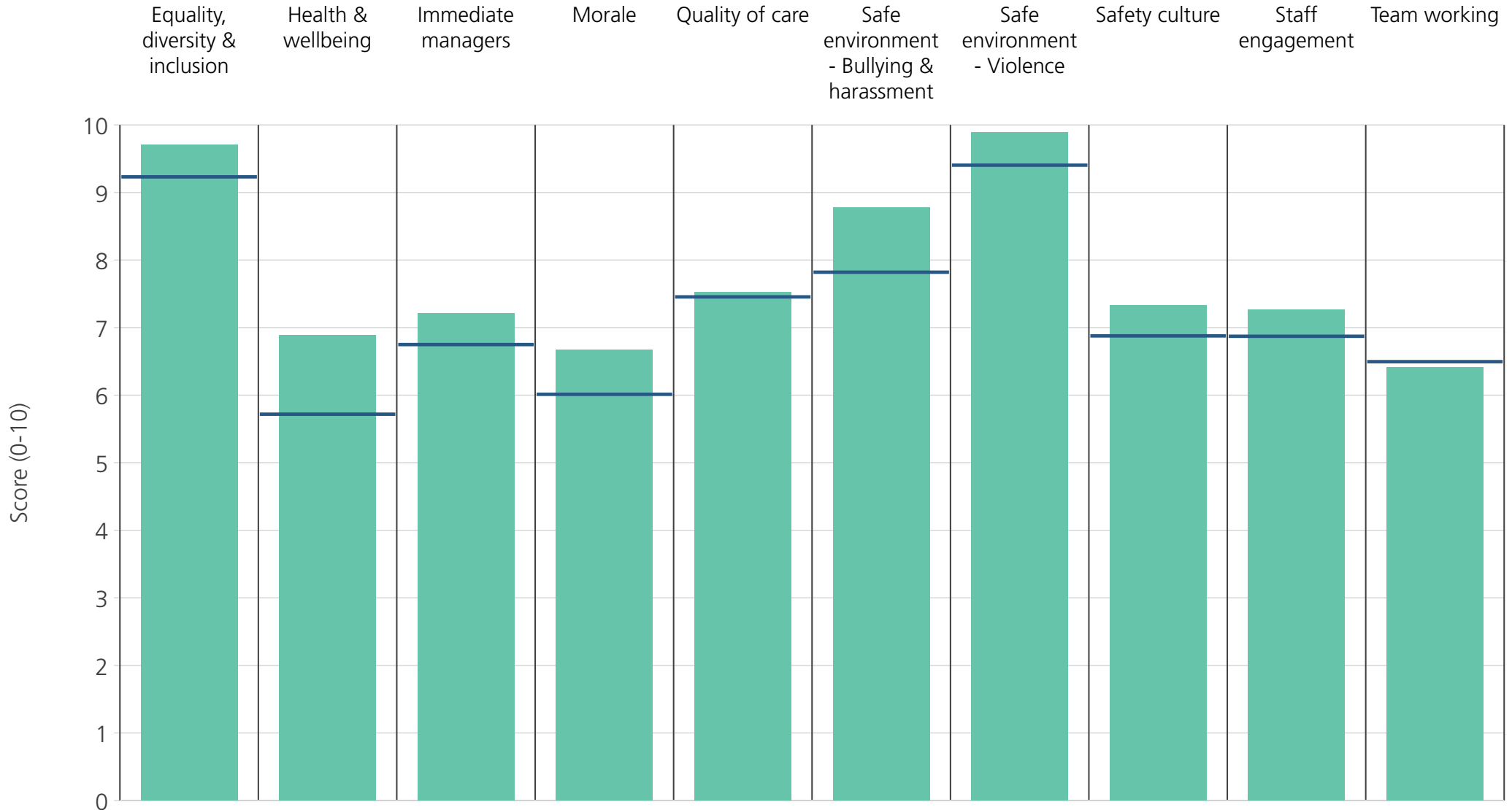
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



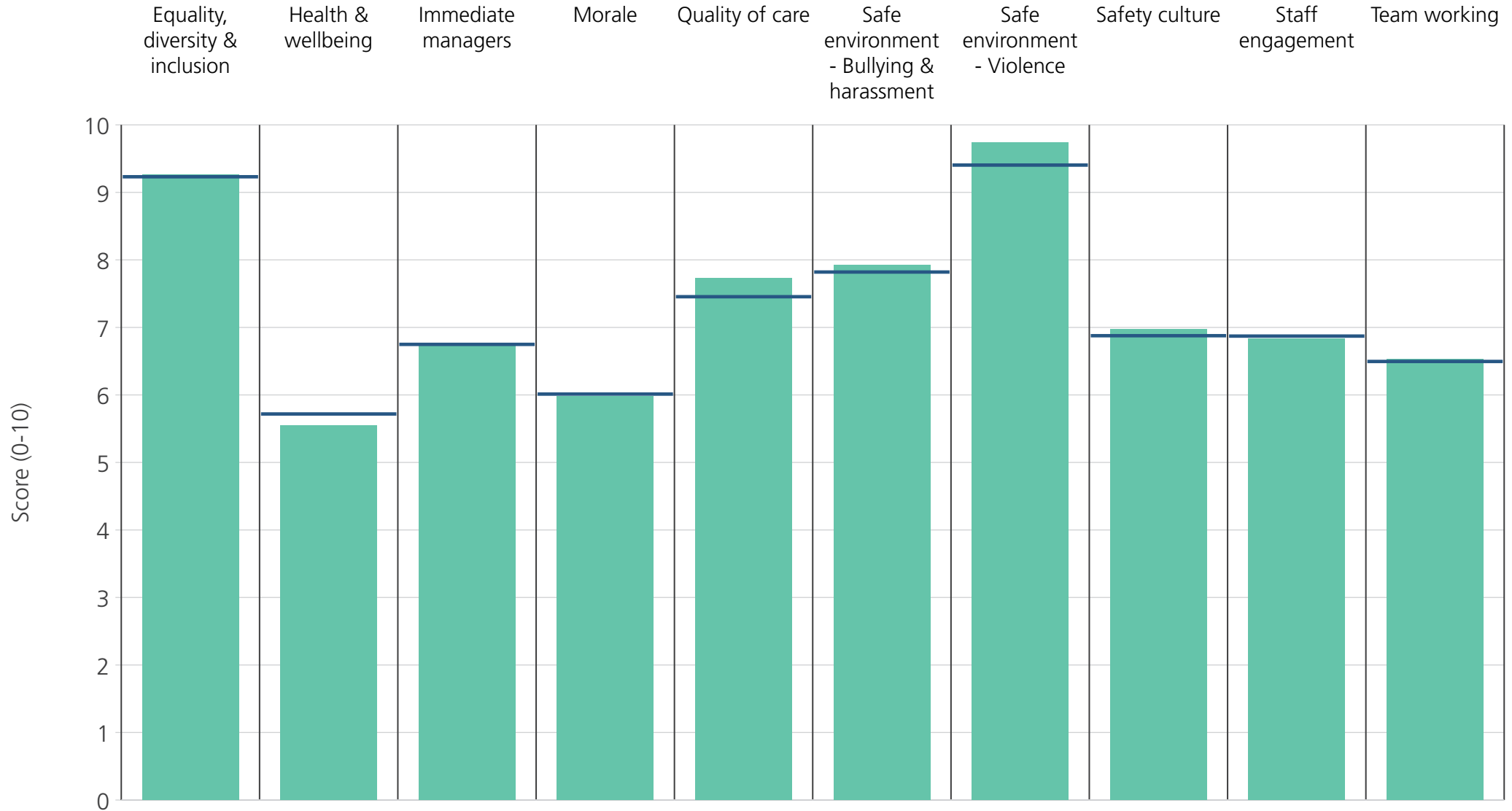
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

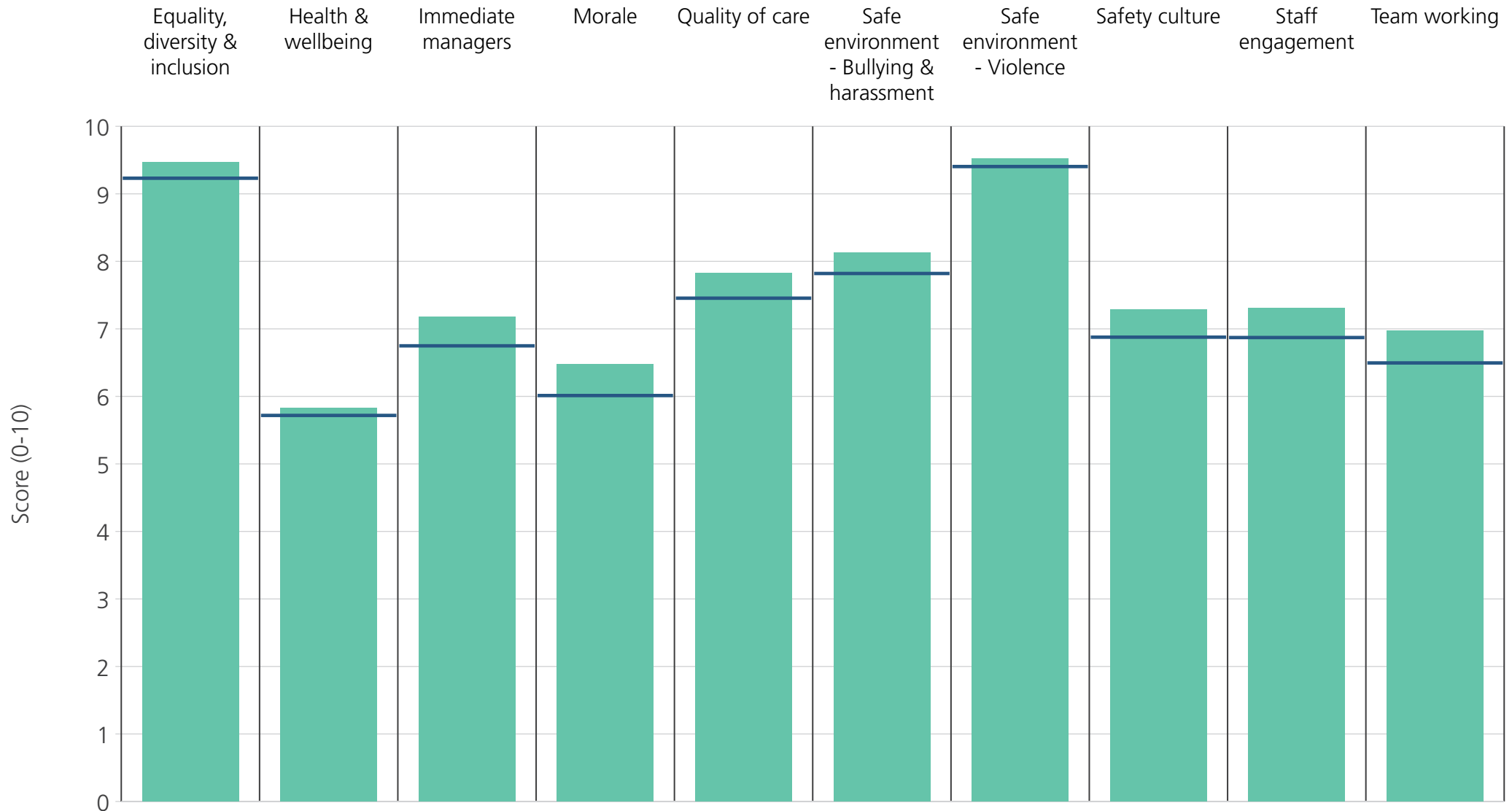
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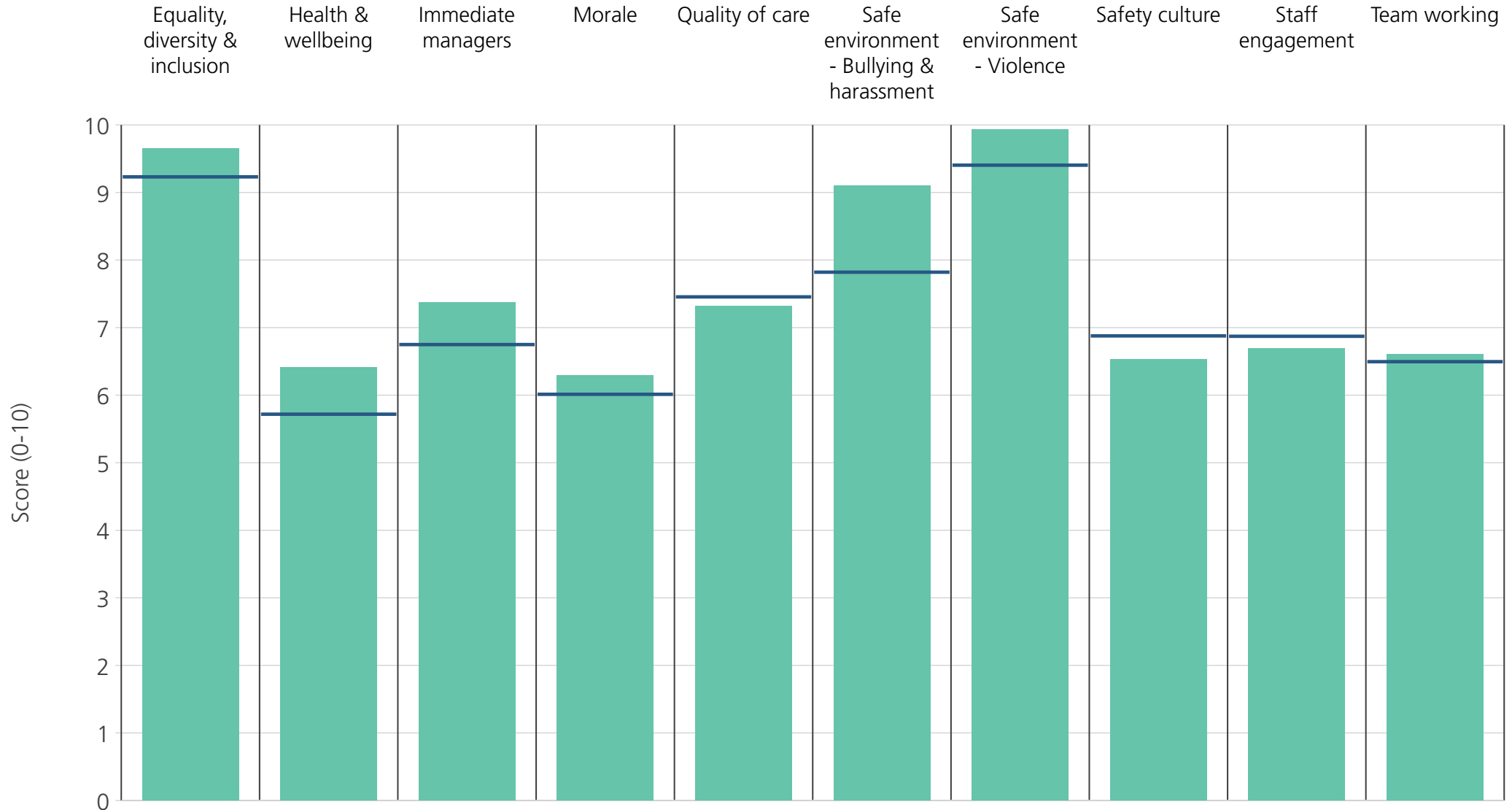
Directorate	9.7	6.9	7.2	6.7	7.5	8.8	9.9	7.3	7.3	6.4
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	31	31	31	31	15	30	31	31	31	31



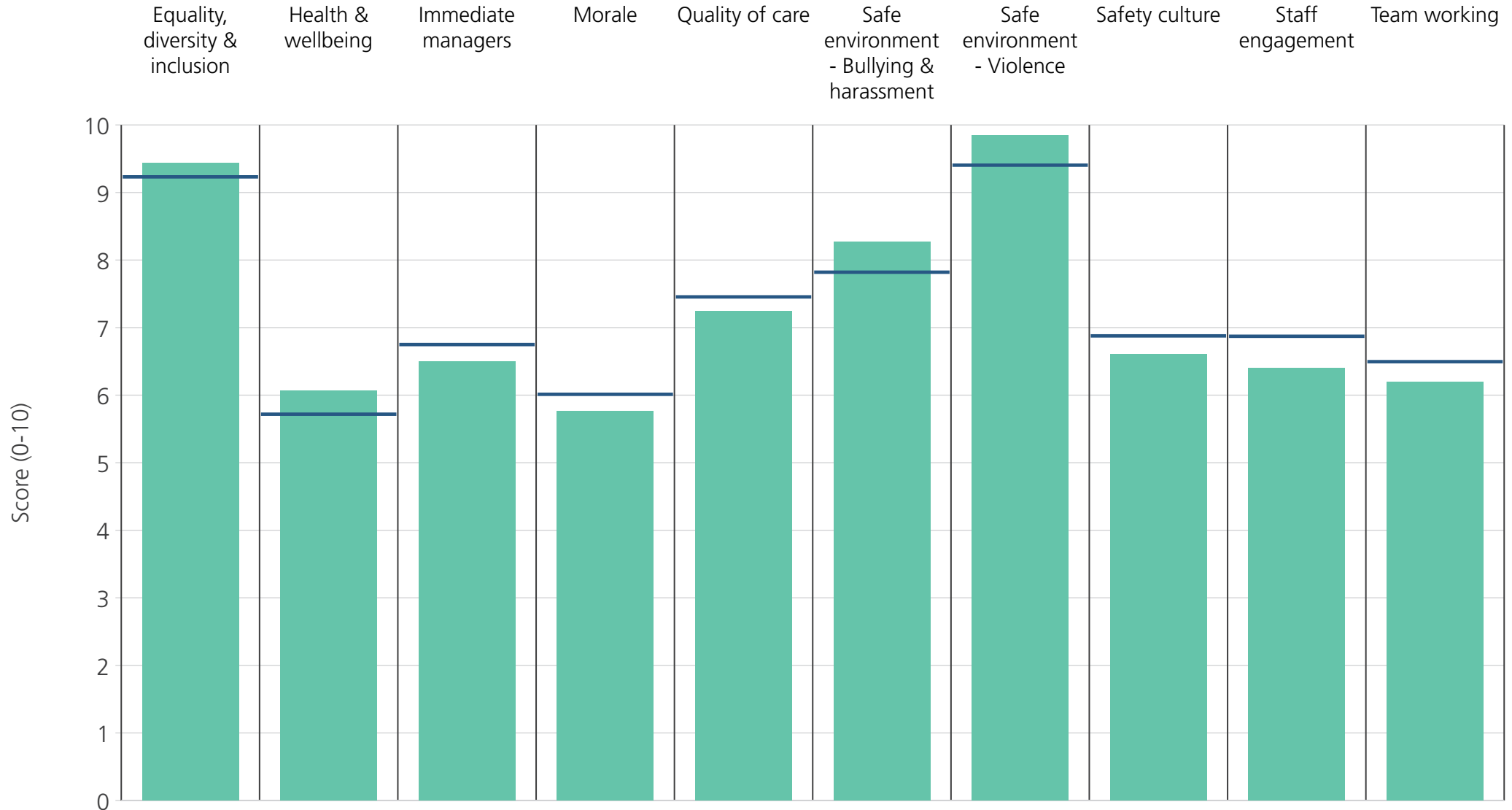
Directorate	9.3	5.5	6.7	6.0	7.7	7.9	9.7	7.0	6.8	6.5
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	328	328	328	321	309	316	326	323	329	328



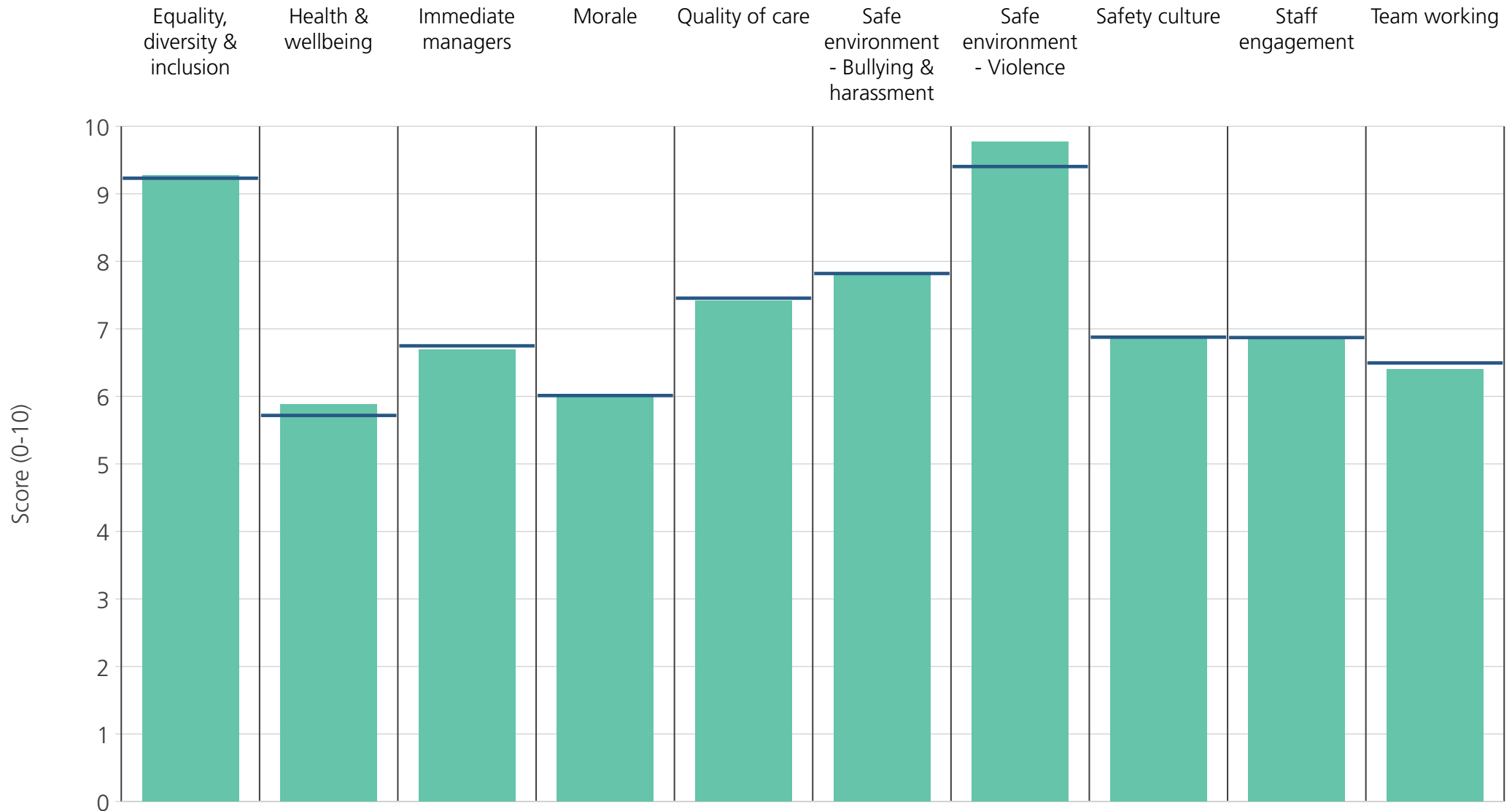
Directorate	9.5	5.8	7.2	6.5	7.8	8.1	9.5	7.3	7.3	7.0
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	472	475	475	467	464	455	474	472	481	475



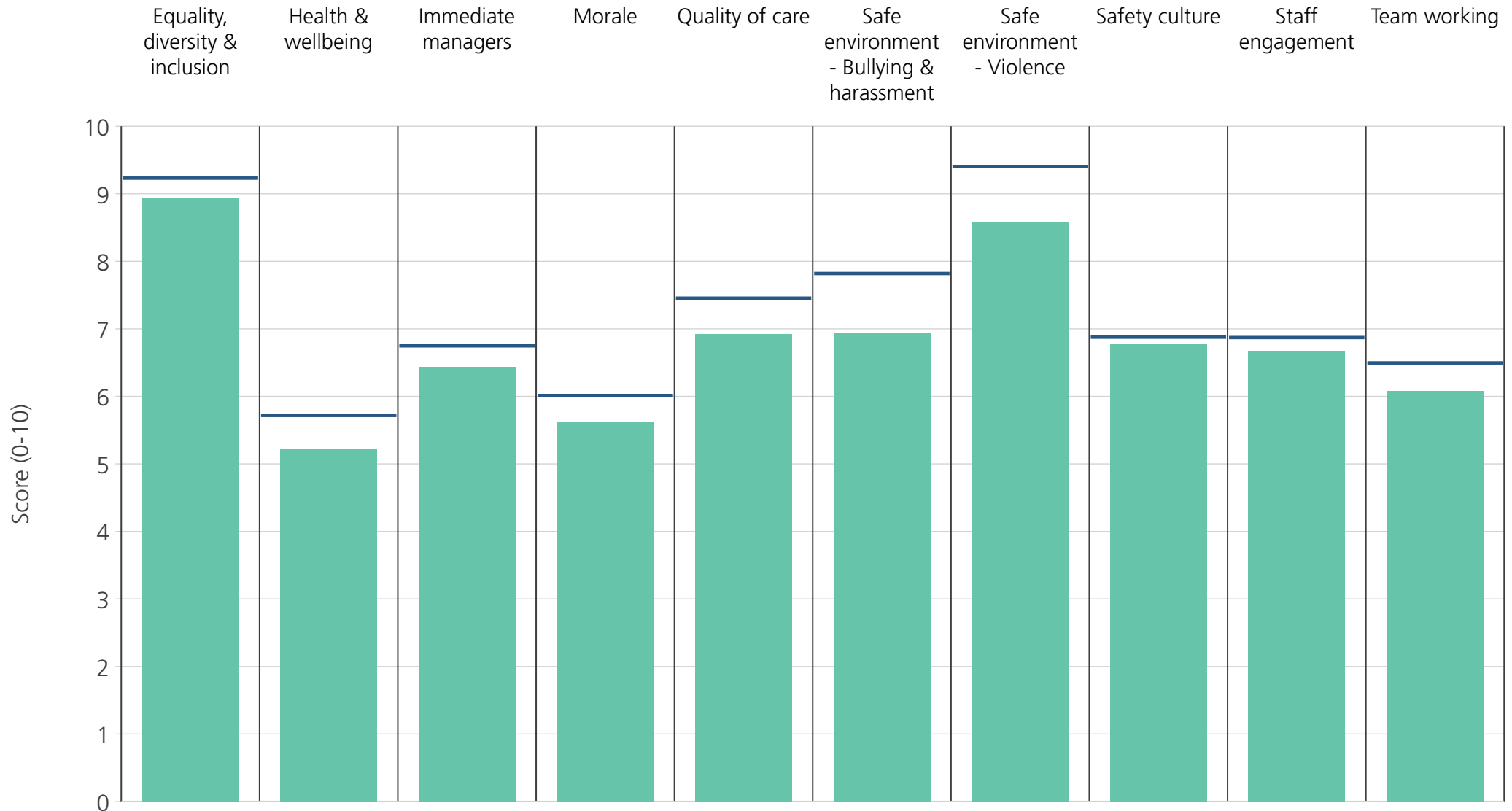
Directorate	9.7	6.4	7.4	6.3	7.3	9.1	9.9	6.5	6.7	6.6
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	53	53	53	52	21	52	53	52	53	52



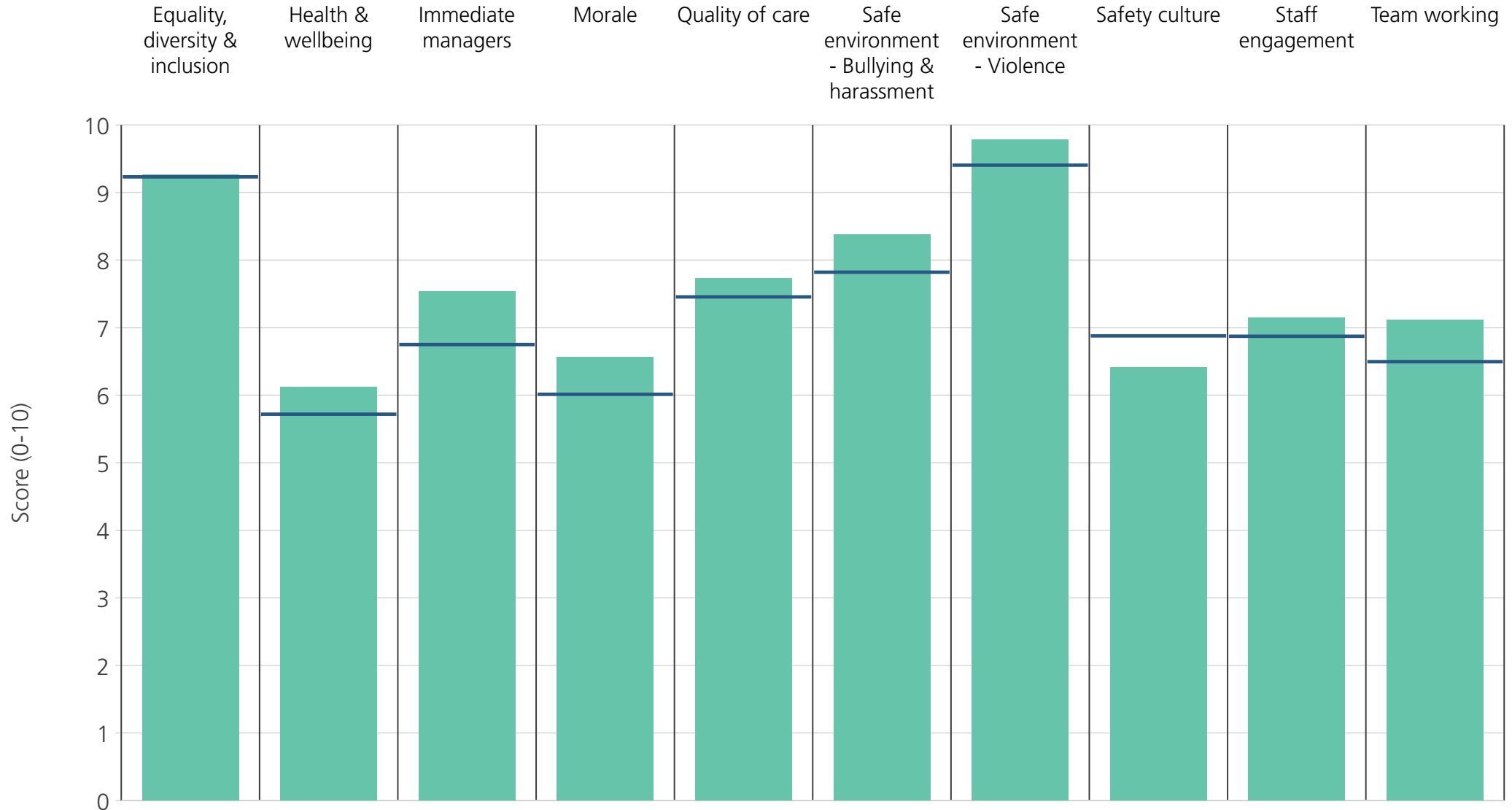
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Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	130	130	130	129	100	121	129	129	130	128



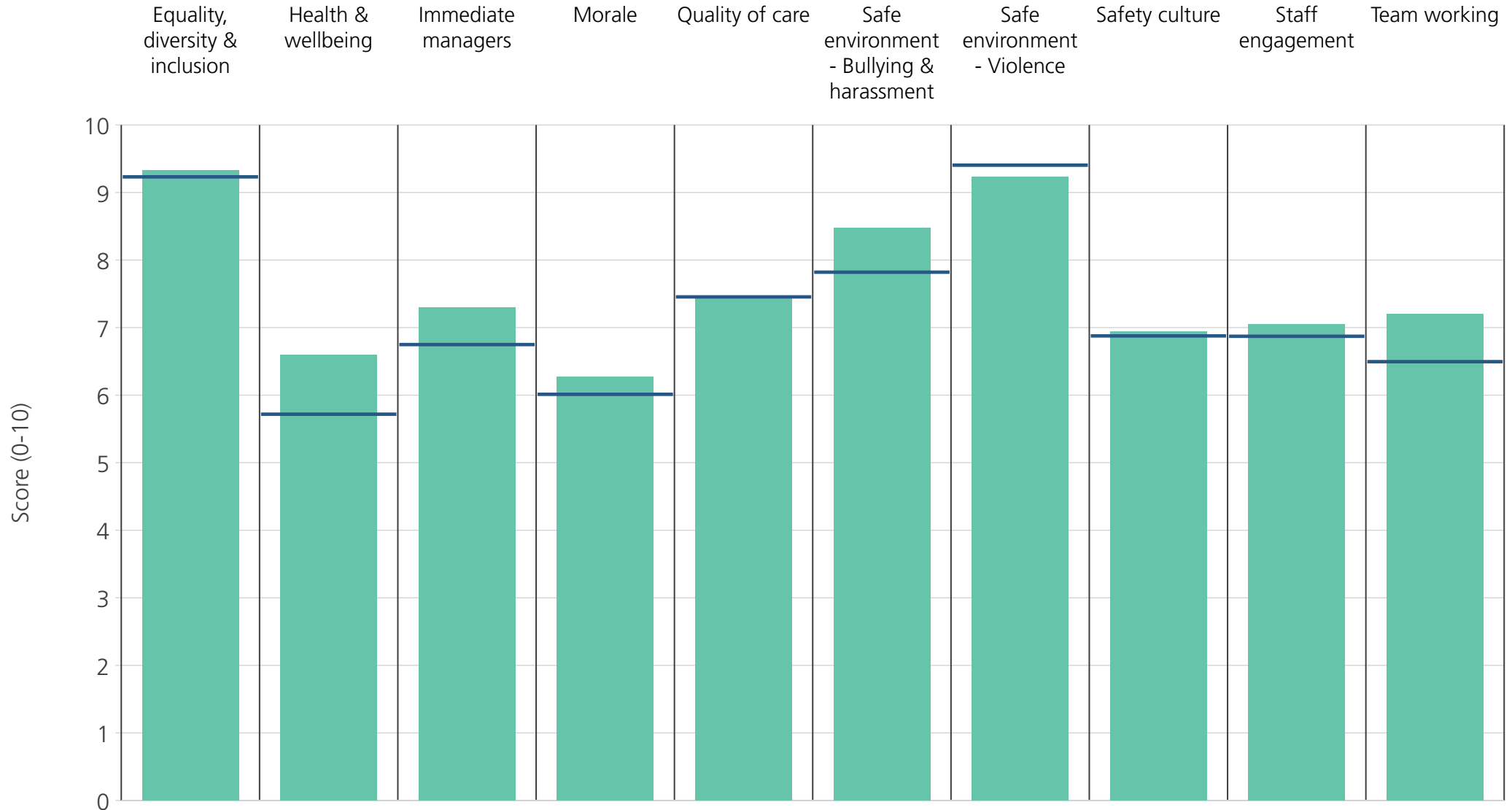
Directorate	9.3	5.9	6.7	6.0	7.4	7.8	9.8	6.9	6.9	6.4
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	332	335	335	329	317	319	335	333	339	338



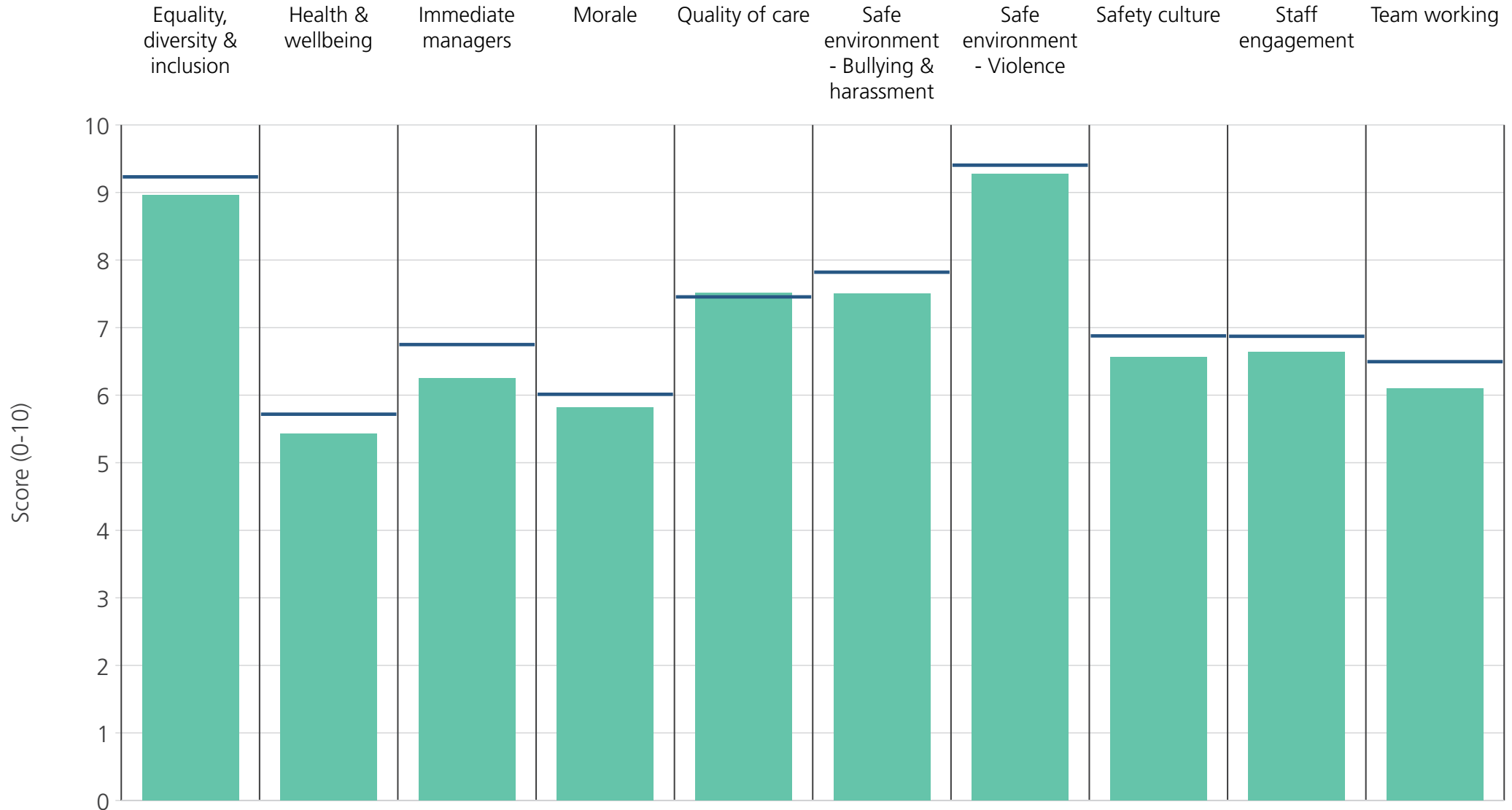
Directorate	8.9	5.2	6.4	5.6	6.9	6.9	8.6	6.8	6.7	6.1
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	441	444	448	439	439	430	442	442	459	457



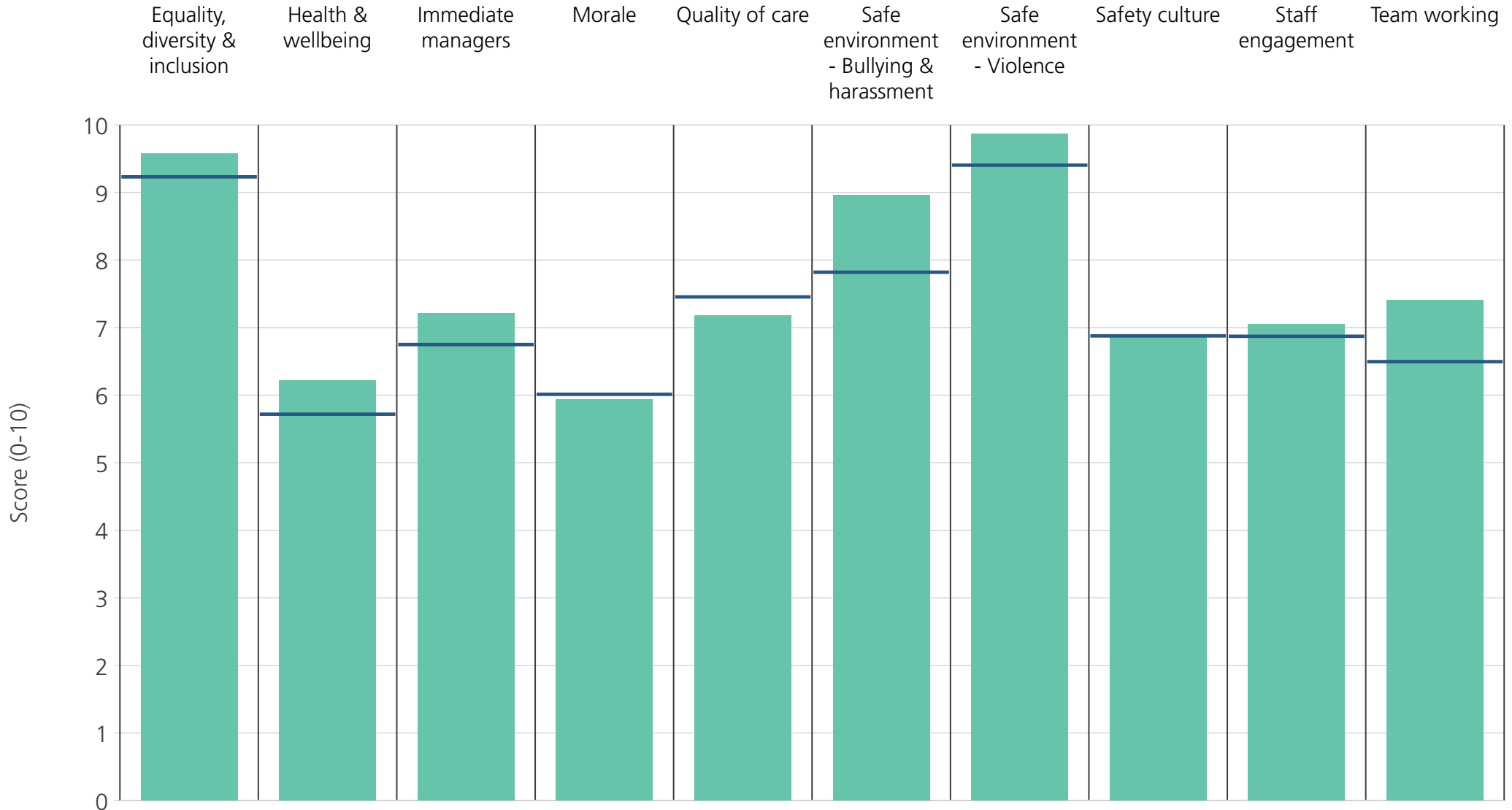
Directorate	9.3	6.1	7.5	6.6	7.7	8.4	9.8	6.4	7.1	7.1
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	45	45	45	44	37	43	45	45	45	45



Directorate	9.3	6.6	7.3	6.3	7.4	8.5	9.2	6.9	7.1	7.2
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	116	116	116	116	92	109	115	116	116	116



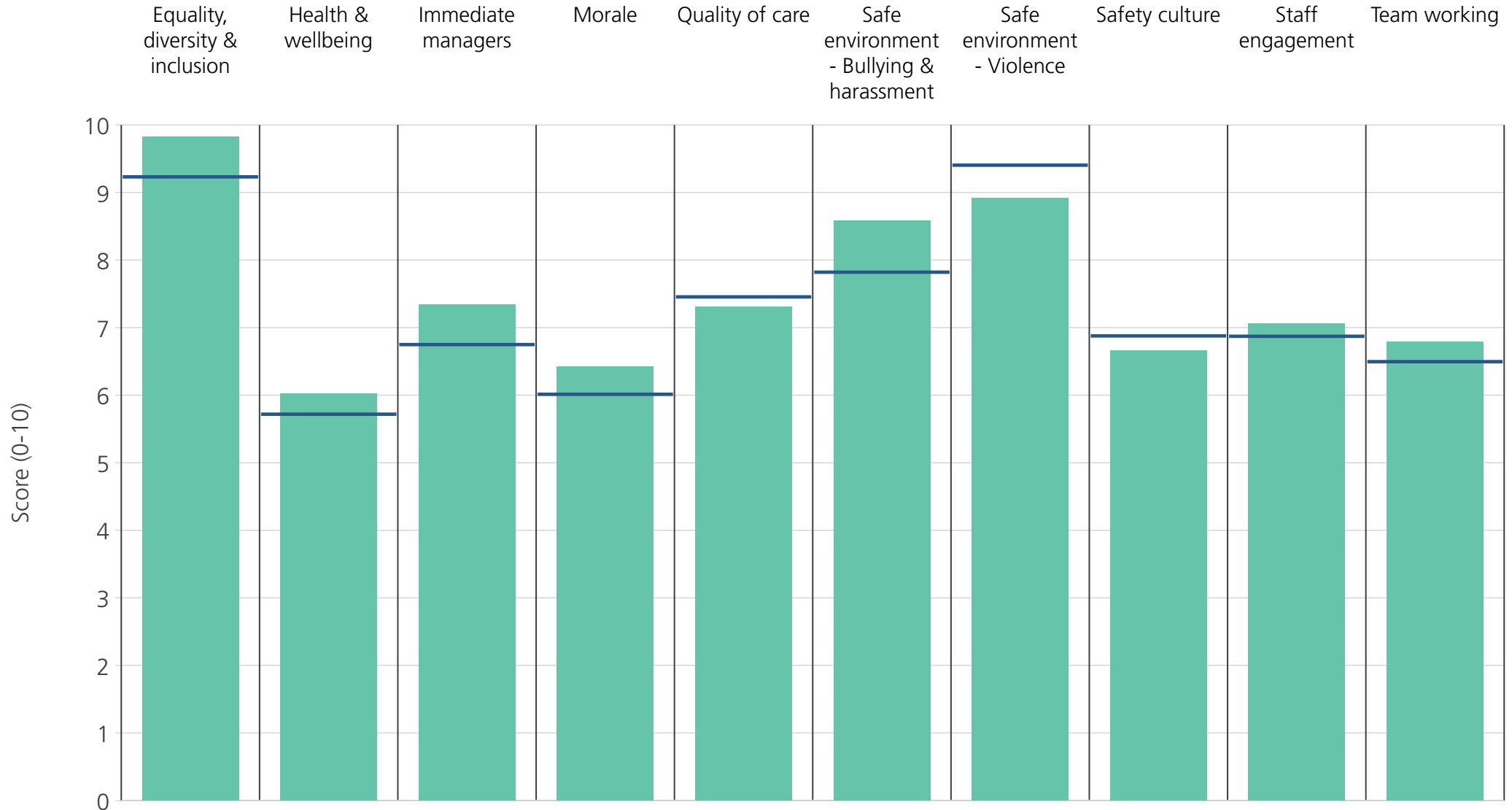
Directorate	9.0	5.4	6.2	5.8	7.5	7.5	9.3	6.6	6.6	6.1
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	375	379	379	371	374	357	379	374	393	387



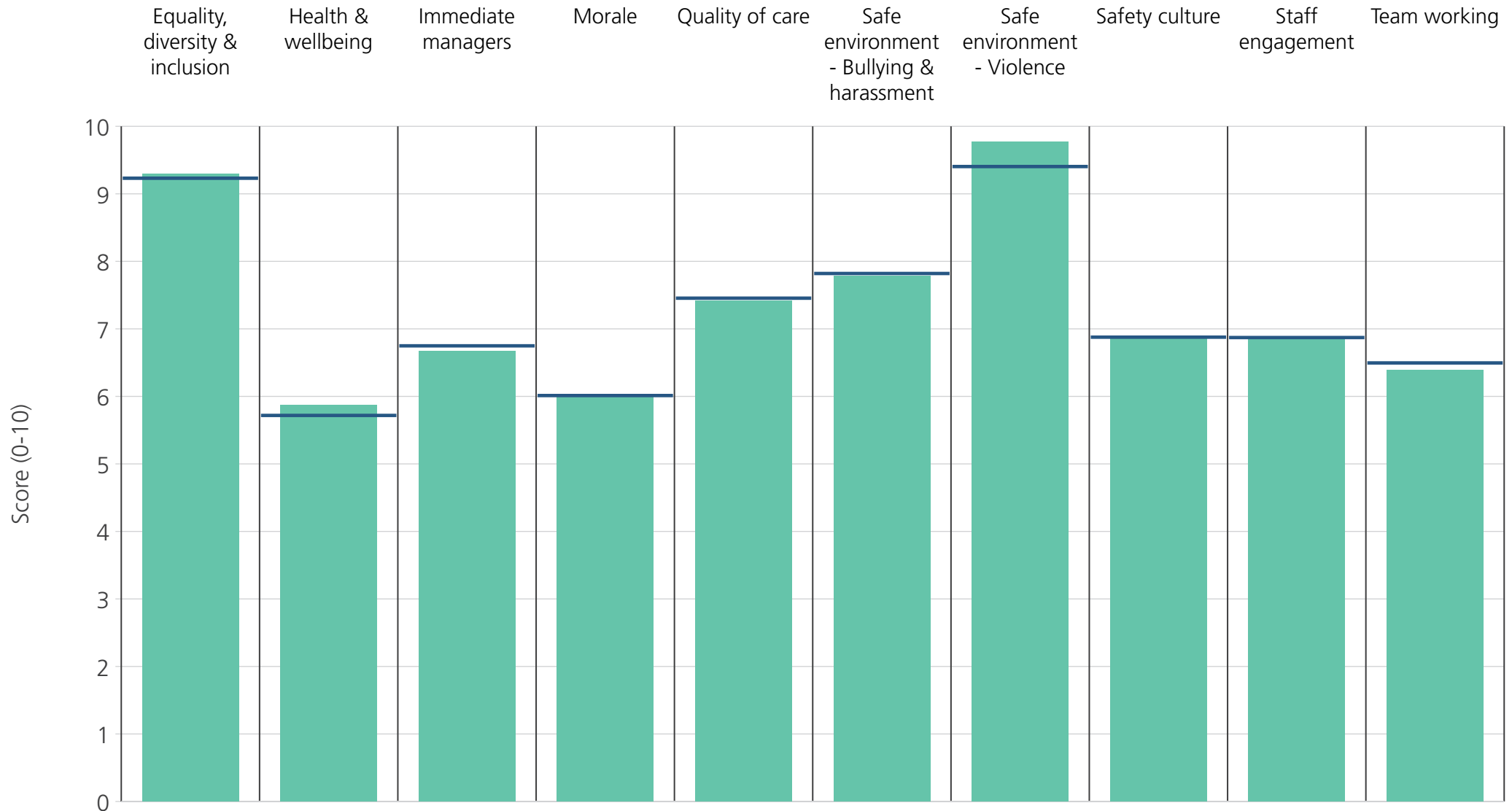
Directorate	9.6	6.2	7.2	5.9	7.2	9.0	9.9	6.9	7.0	7.4
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	77	77	77	77	42	74	77	77	77	76

Directorates 2

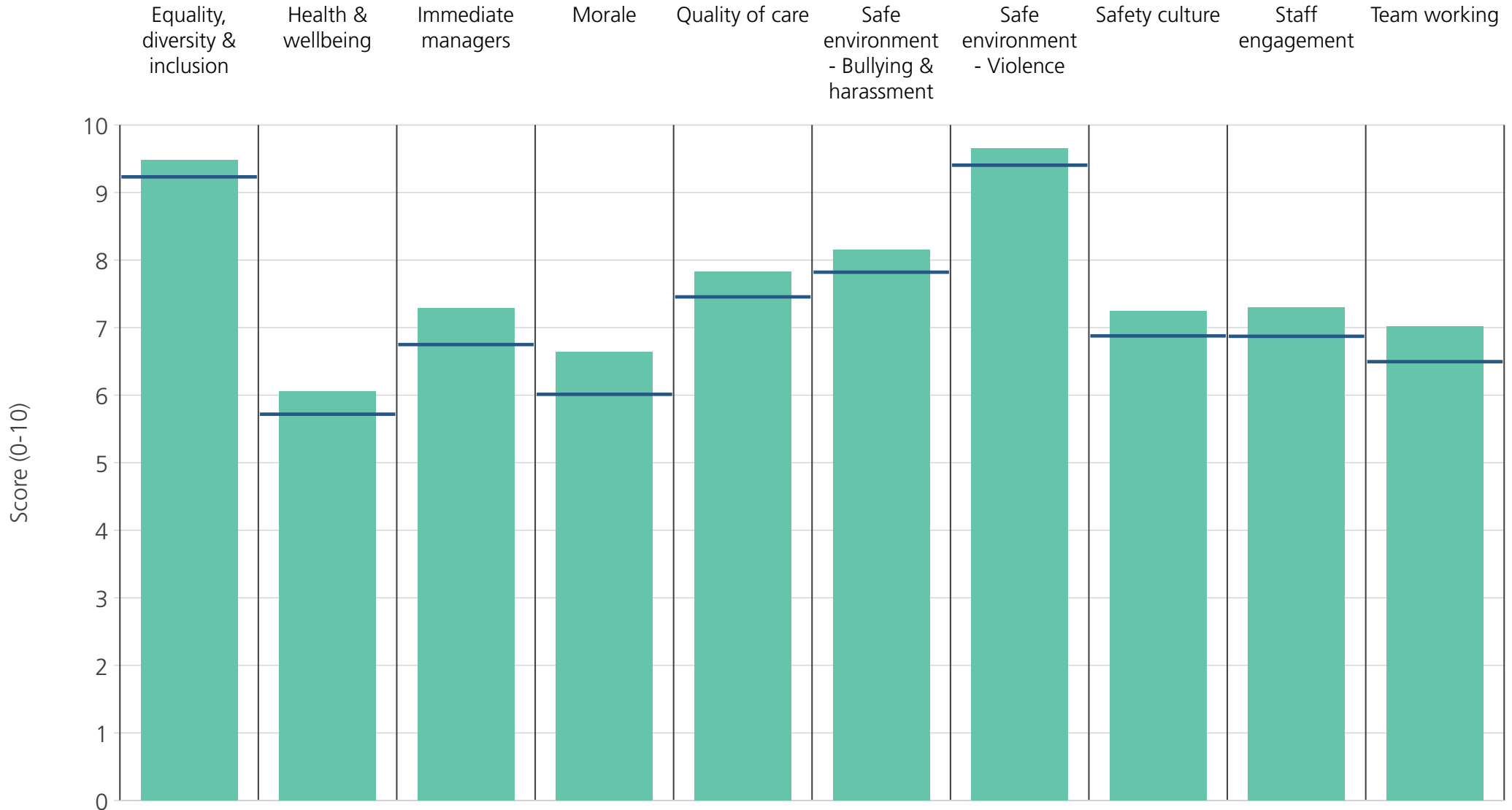
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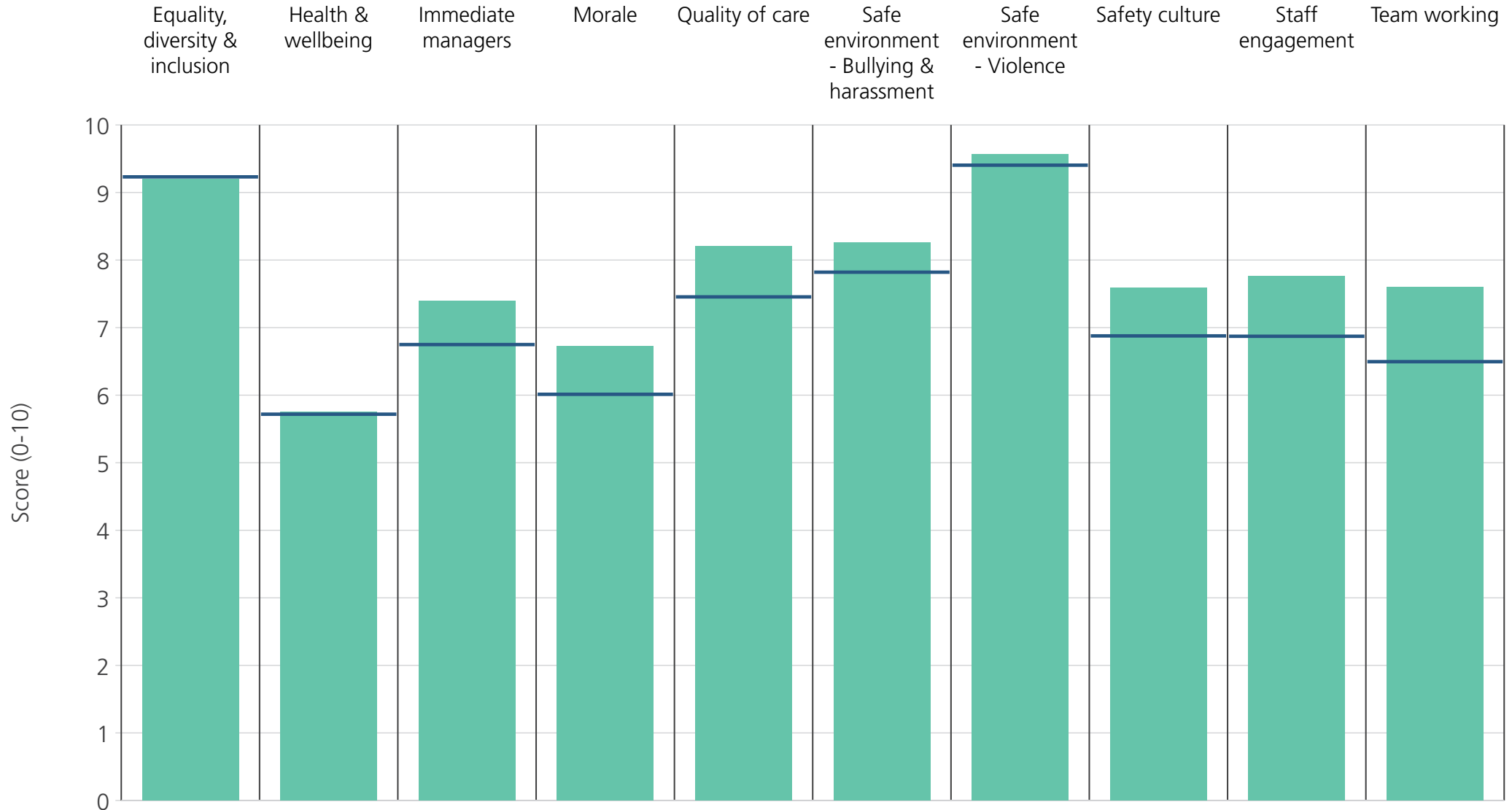
Directorate	9.8	6.0	7.3	6.4	7.3	8.6	8.9	6.7	7.1	6.8
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	34	35	35	33	35	33	34	34	37	37



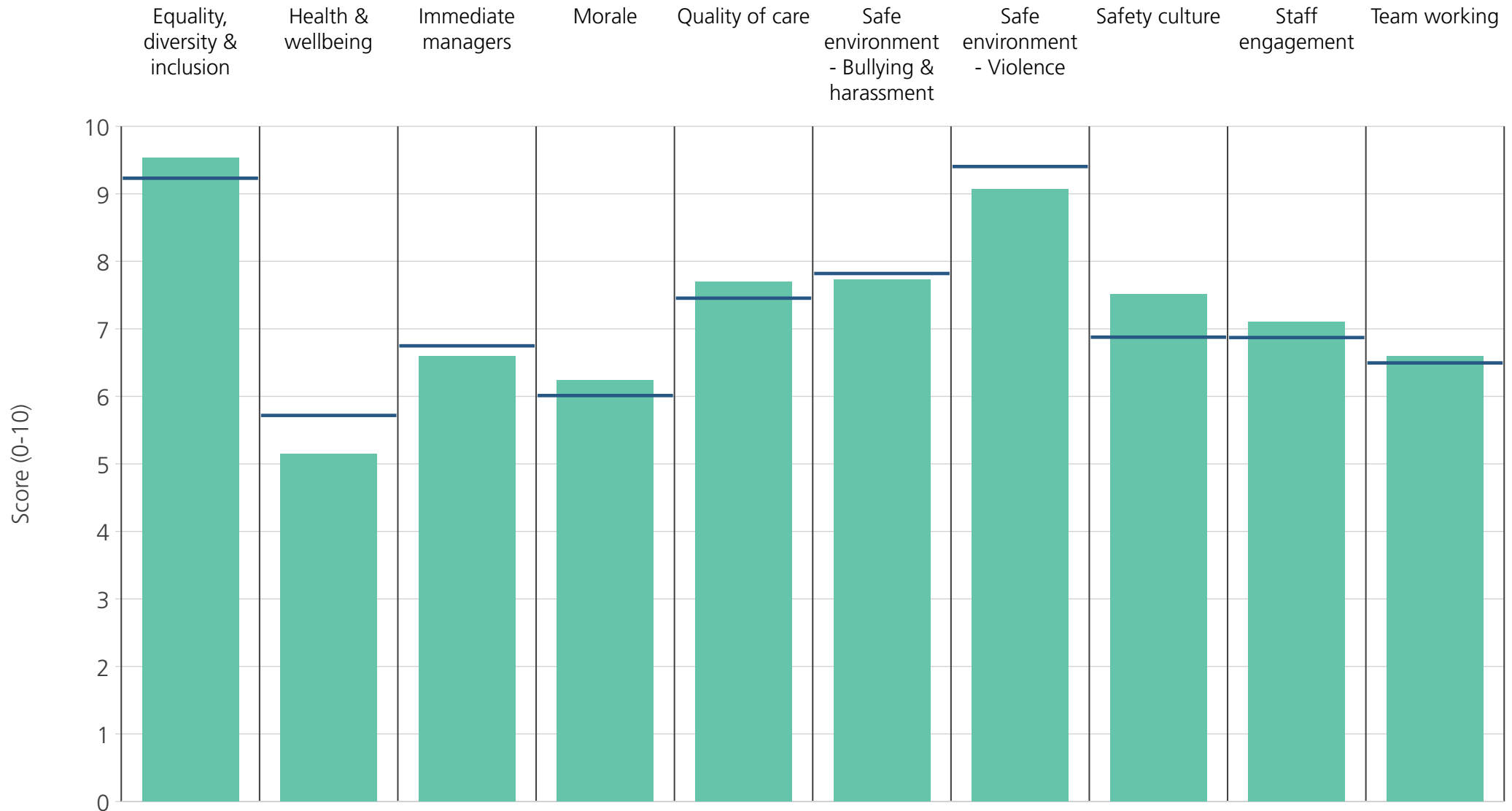
Directorate	9.3	5.9	6.7	6.0	7.4	7.8	9.8	6.9	6.9	6.4
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	324	327	327	321	313	311	327	325	331	330



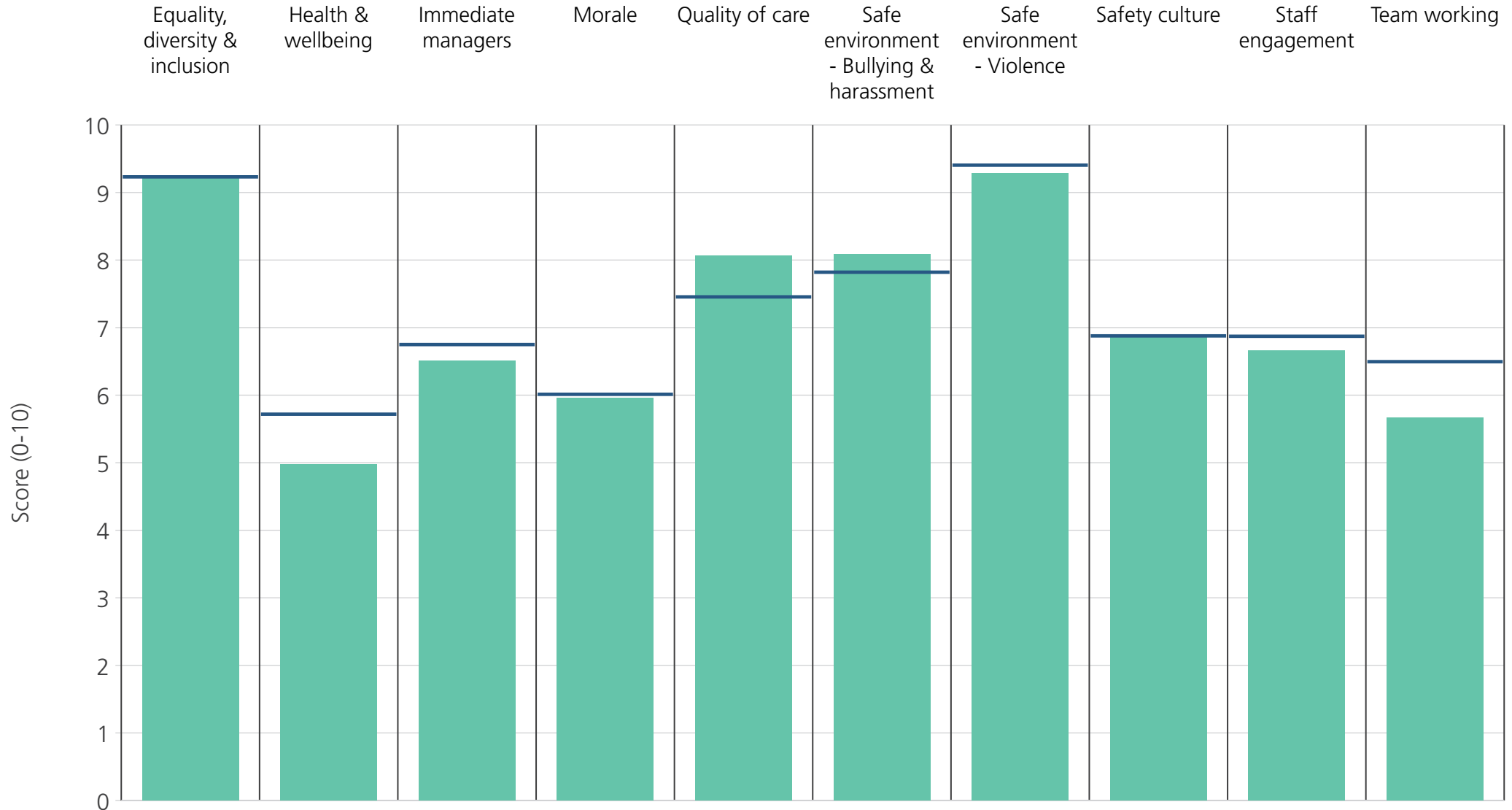
Directorate	9.5	6.1	7.3	6.6	7.8	8.2	9.7	7.2	7.3	7.0
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	238	239	239	237	230	225	239	238	243	240



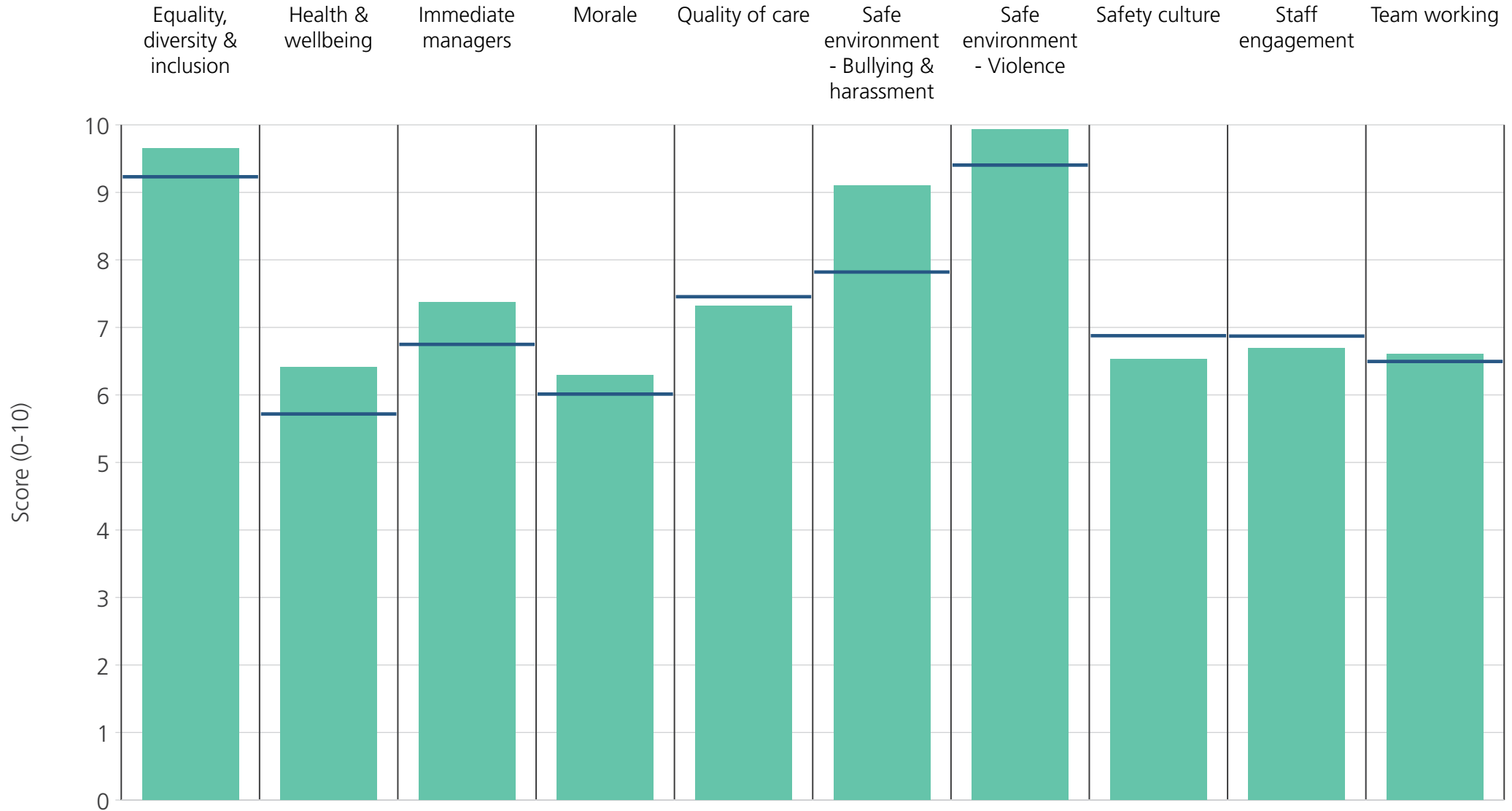
Directorate	9.2	5.8	7.4	6.7	8.2	8.3	9.6	7.6	7.8	7.6
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	92	92	92	91	91	90	92	92	92	91



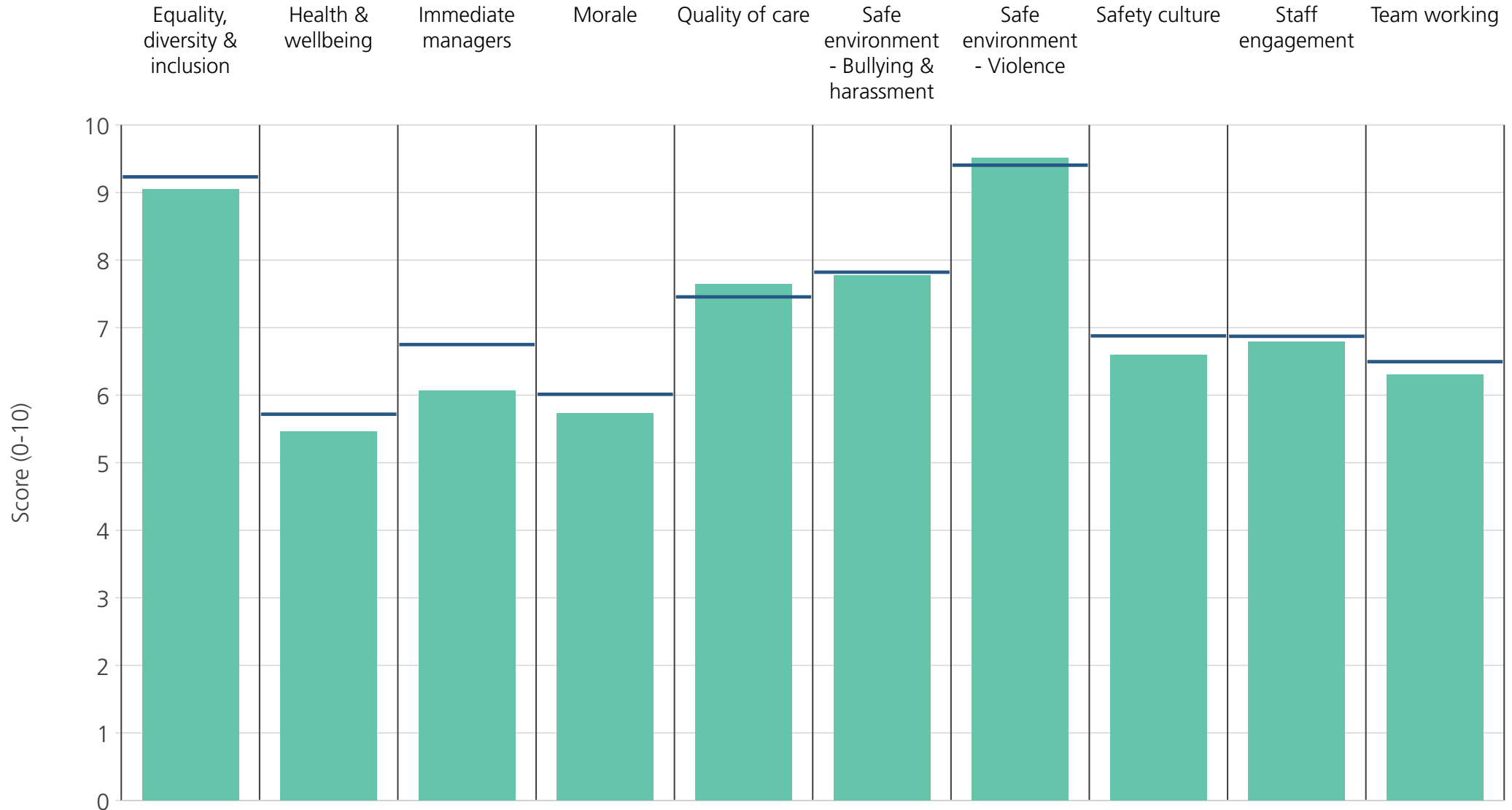
Directorate	9.5	5.1	6.6	6.2	7.7	7.7	9.1	7.5	7.1	6.6
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	25	25	25	23	25	25	25	25	25	25



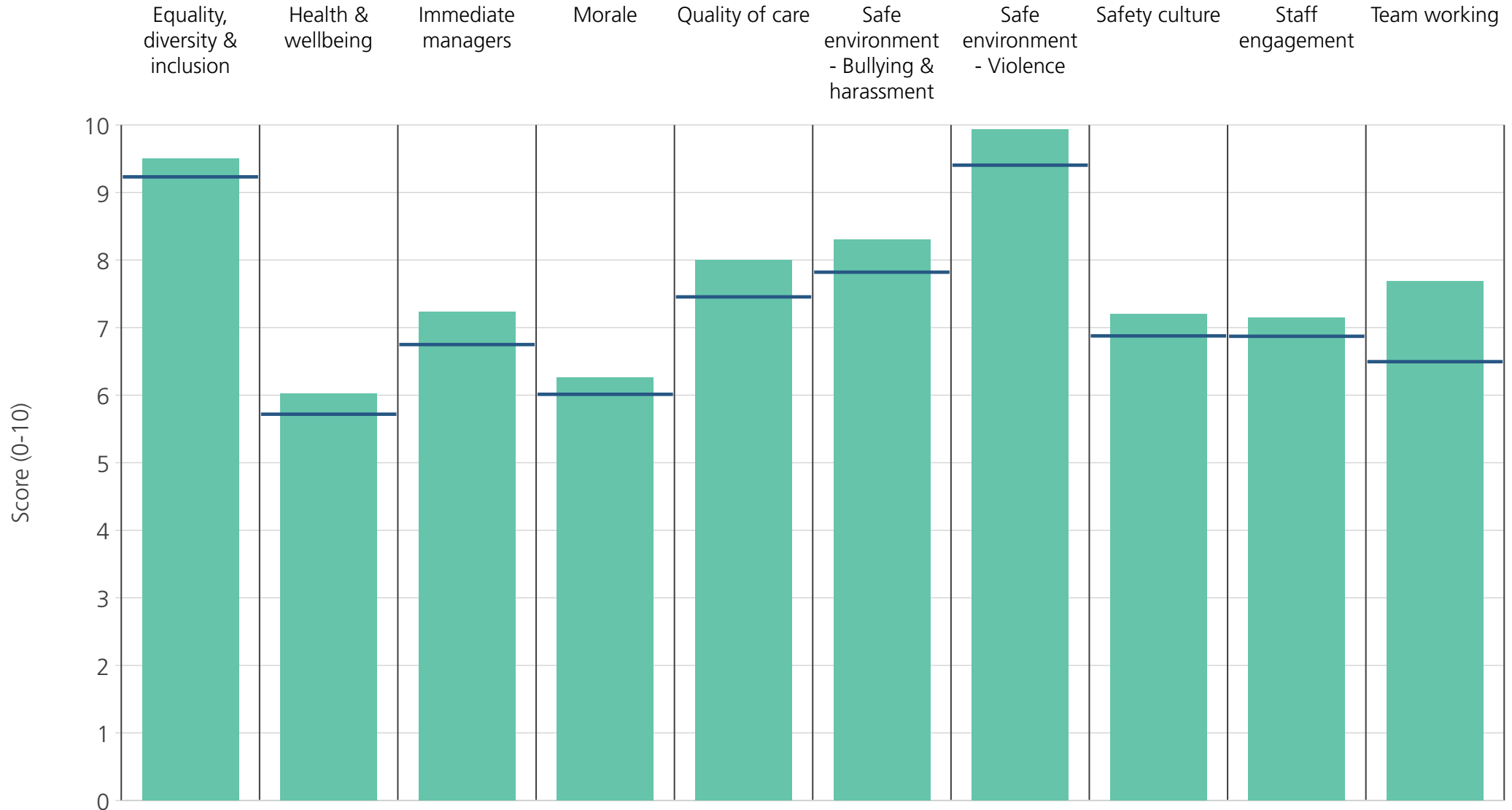
Directorate	9.2	5.0	6.5	6.0	8.1	8.1	9.3	6.9	6.7	5.7
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	62	62	62	62	62	61	61	62	62	62



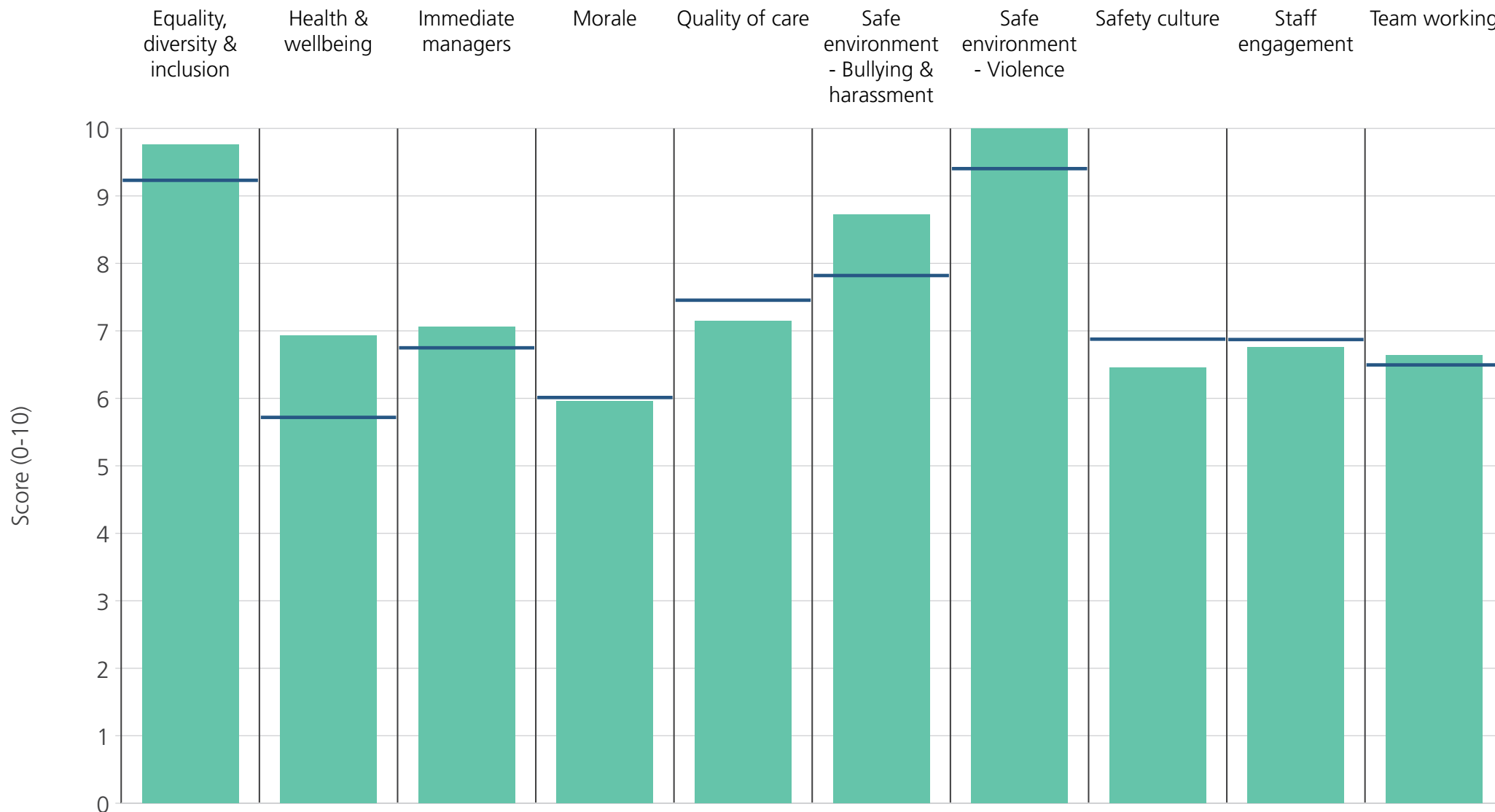
Directorate	9.7	6.4	7.4	6.3	7.3	9.1	9.9	6.5	6.7	6.6
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	53	53	53	52	21	52	53	52	53	52



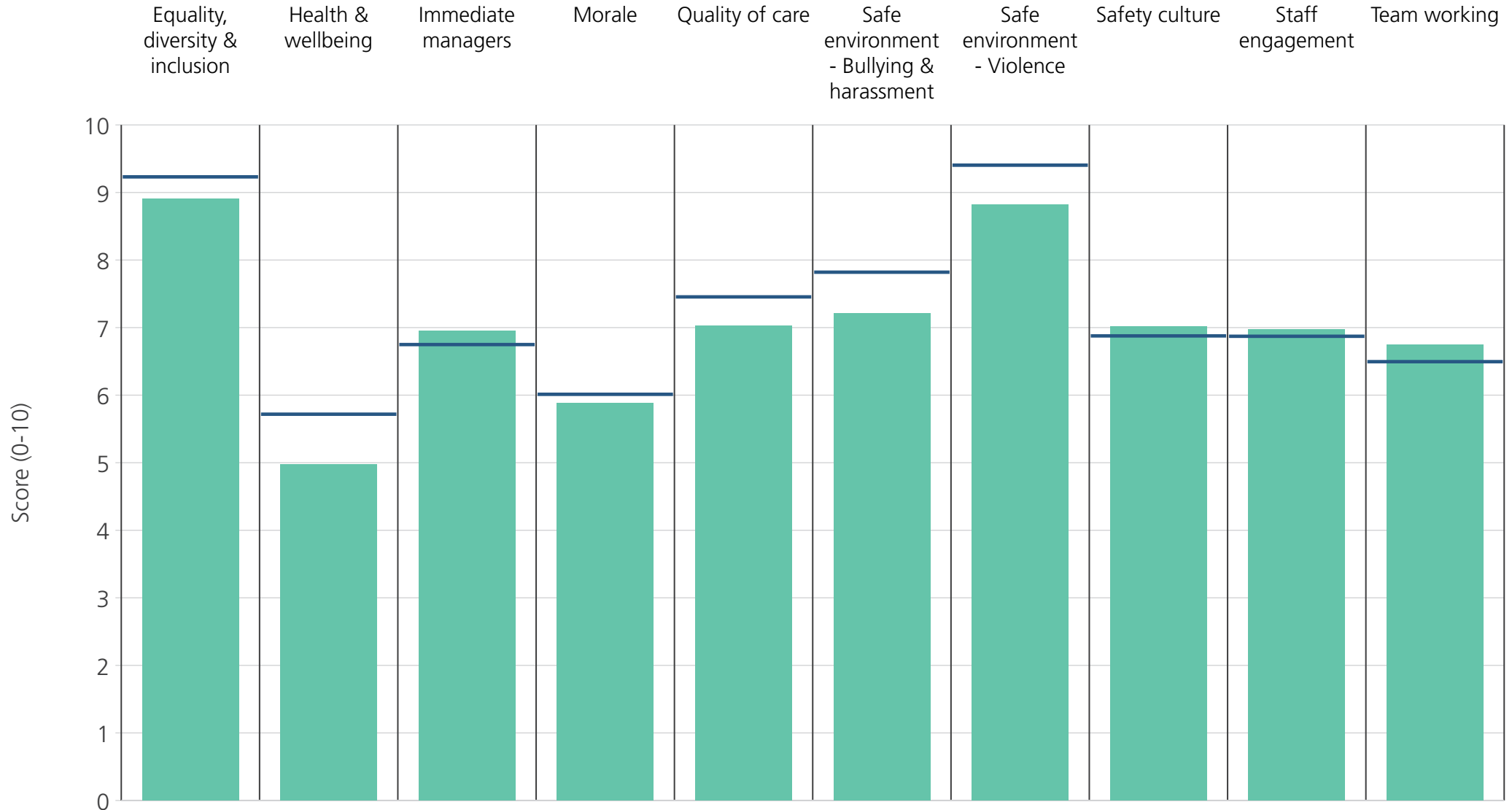
Directorate	9.0	5.5	6.1	5.7	7.6	7.8	9.5	6.6	6.8	6.3
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	128	131	130	127	131	124	130	128	136	136



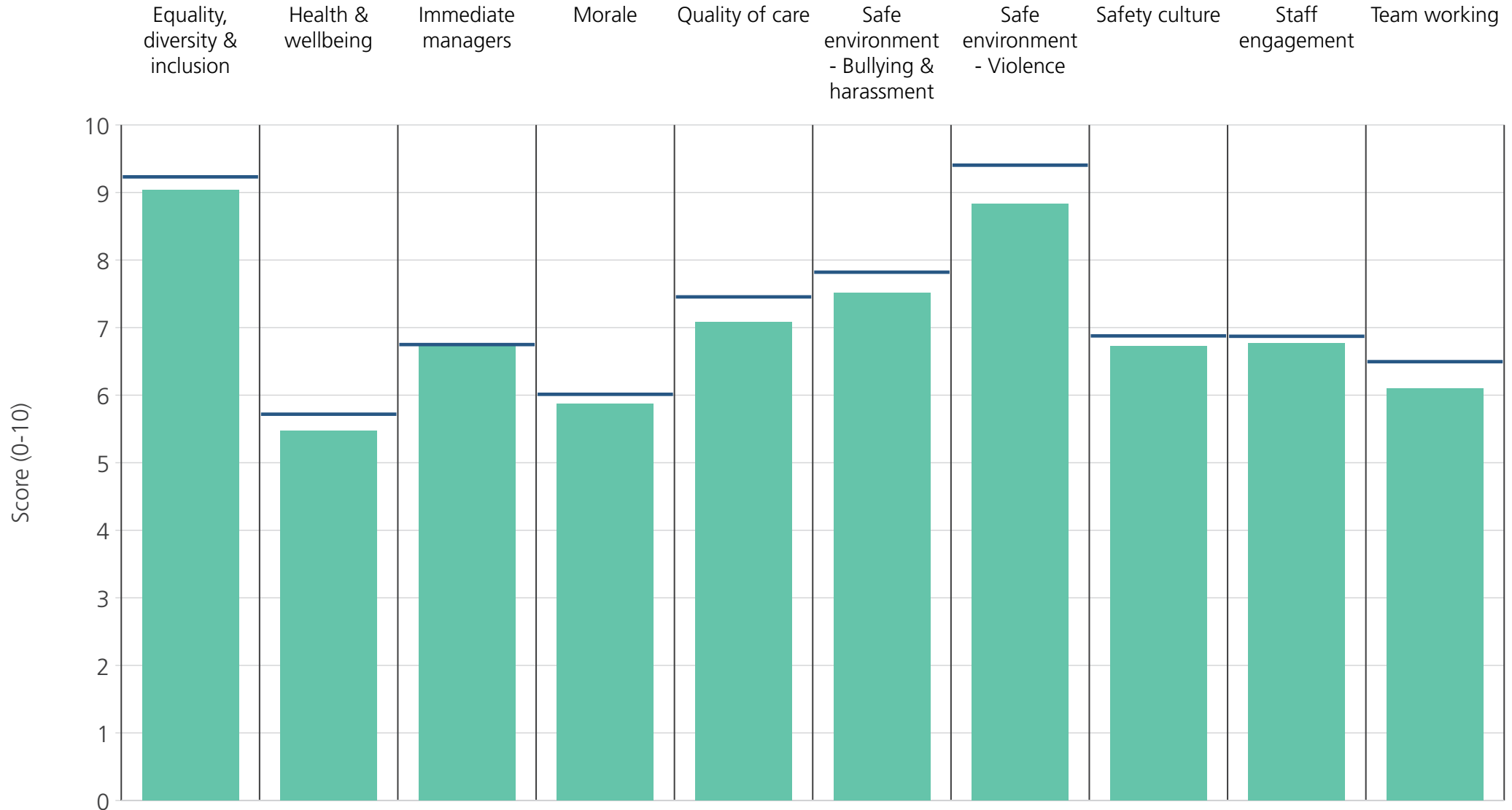
Directorate	9.5	6.0	7.2	6.3	8.0	8.3	9.9	7.2	7.1	7.7
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	53	53	53	52	47	52	53	52	53	53



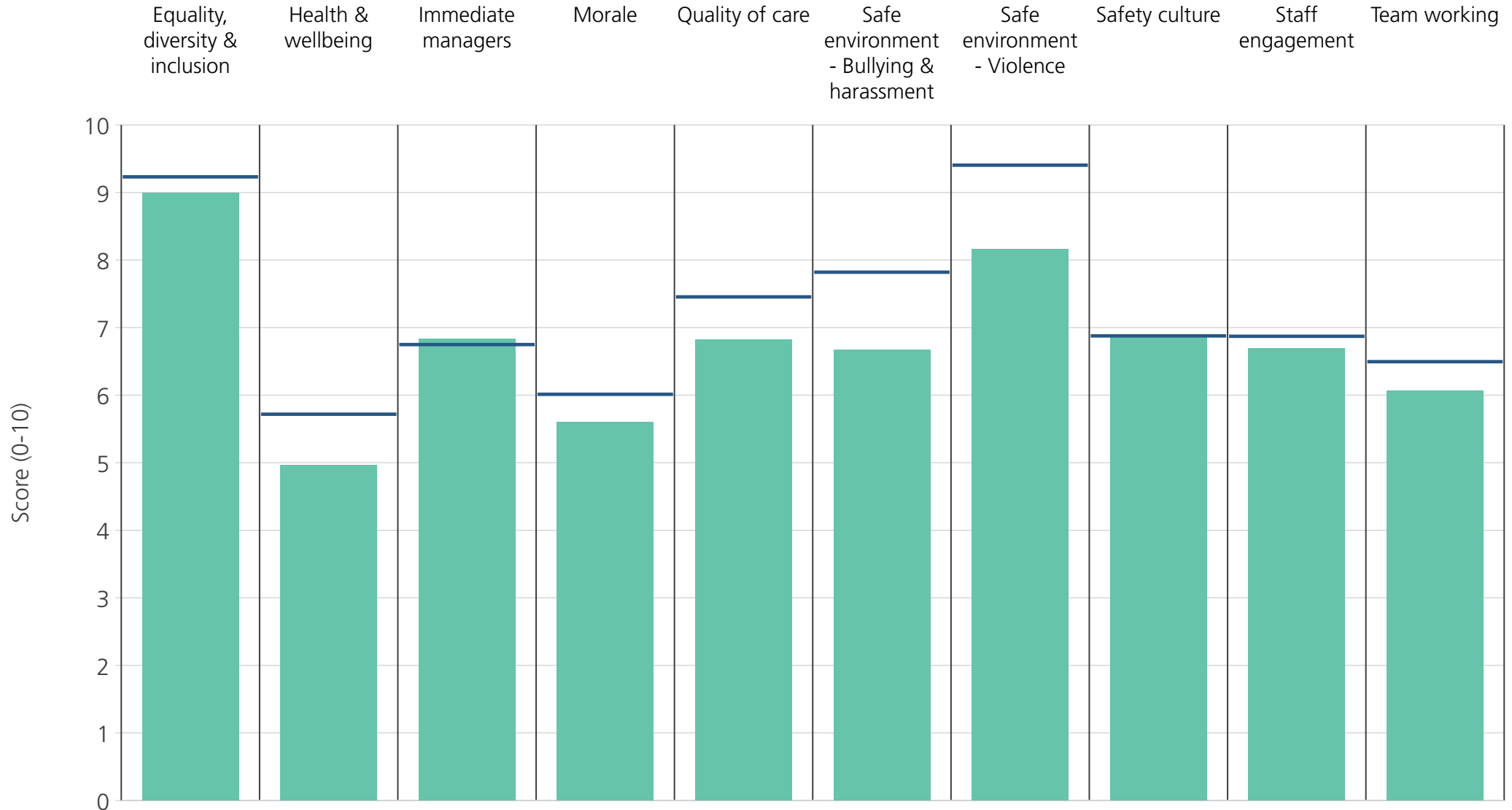
Directorate	9.8	6.9	7.1	6.0	7.1	8.7	10.0	6.5	6.8	6.6
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	35	35	35	35	21	34	35	35	35	35



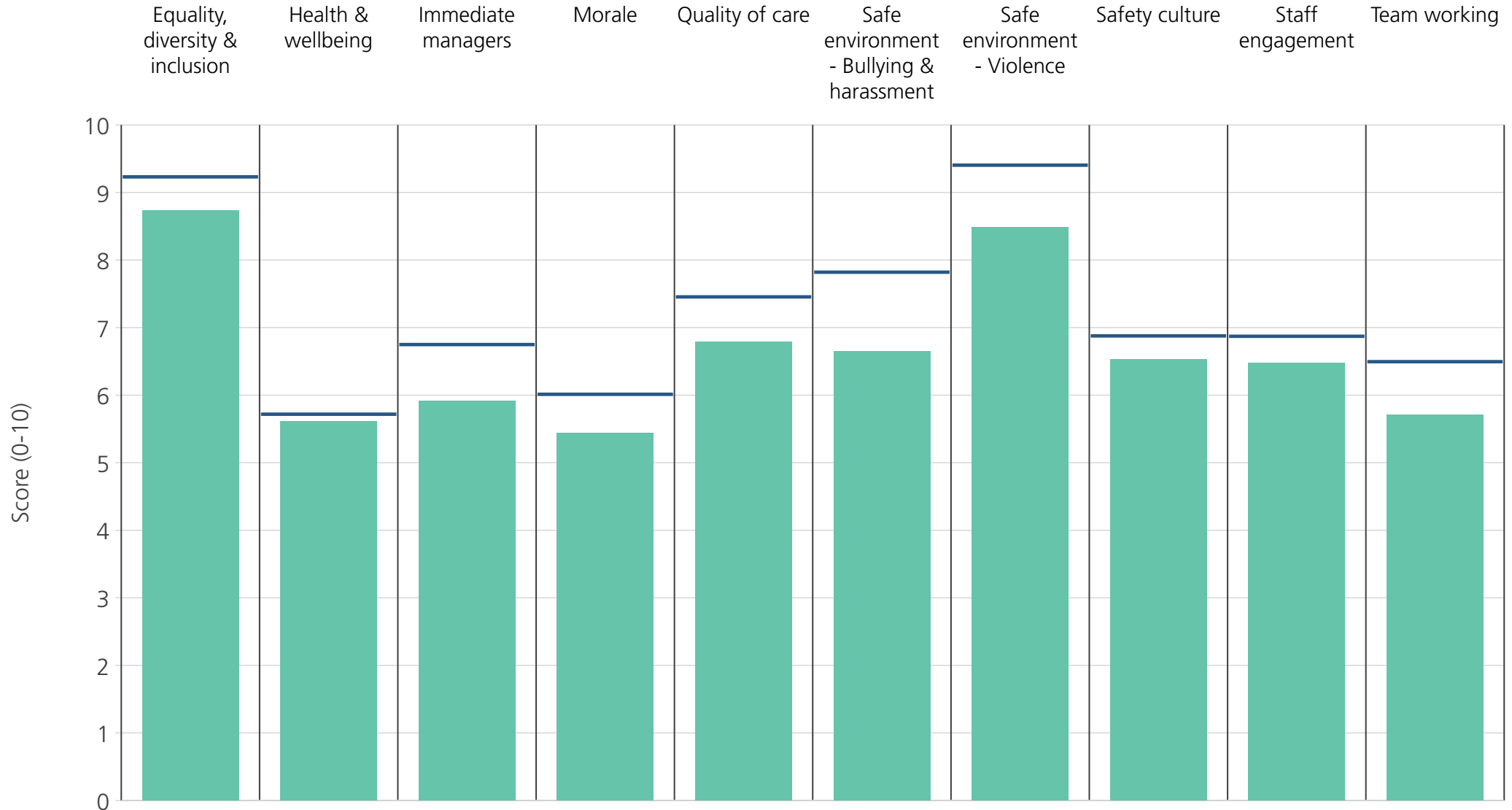
Directorate	8.9	5.0	7.0	5.9	7.0	7.2	8.8	7.0	7.0	6.7
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	91	91	91	88	89	86	90	89	93	93



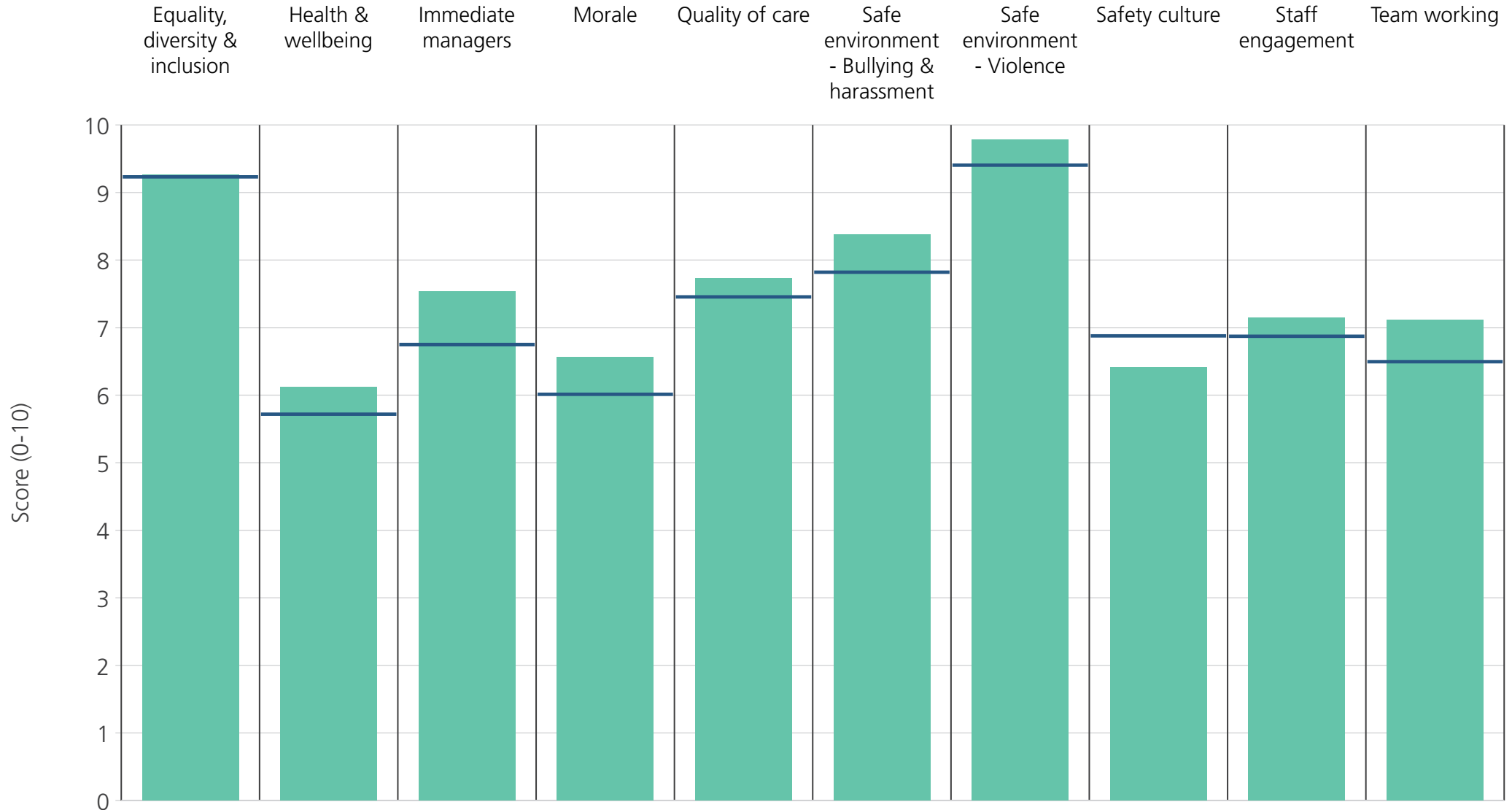
Directorate	9.0	5.5	6.8	5.9	7.1	7.5	8.8	6.7	6.8	6.1
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	88	88	89	87	88	87	88	88	91	91



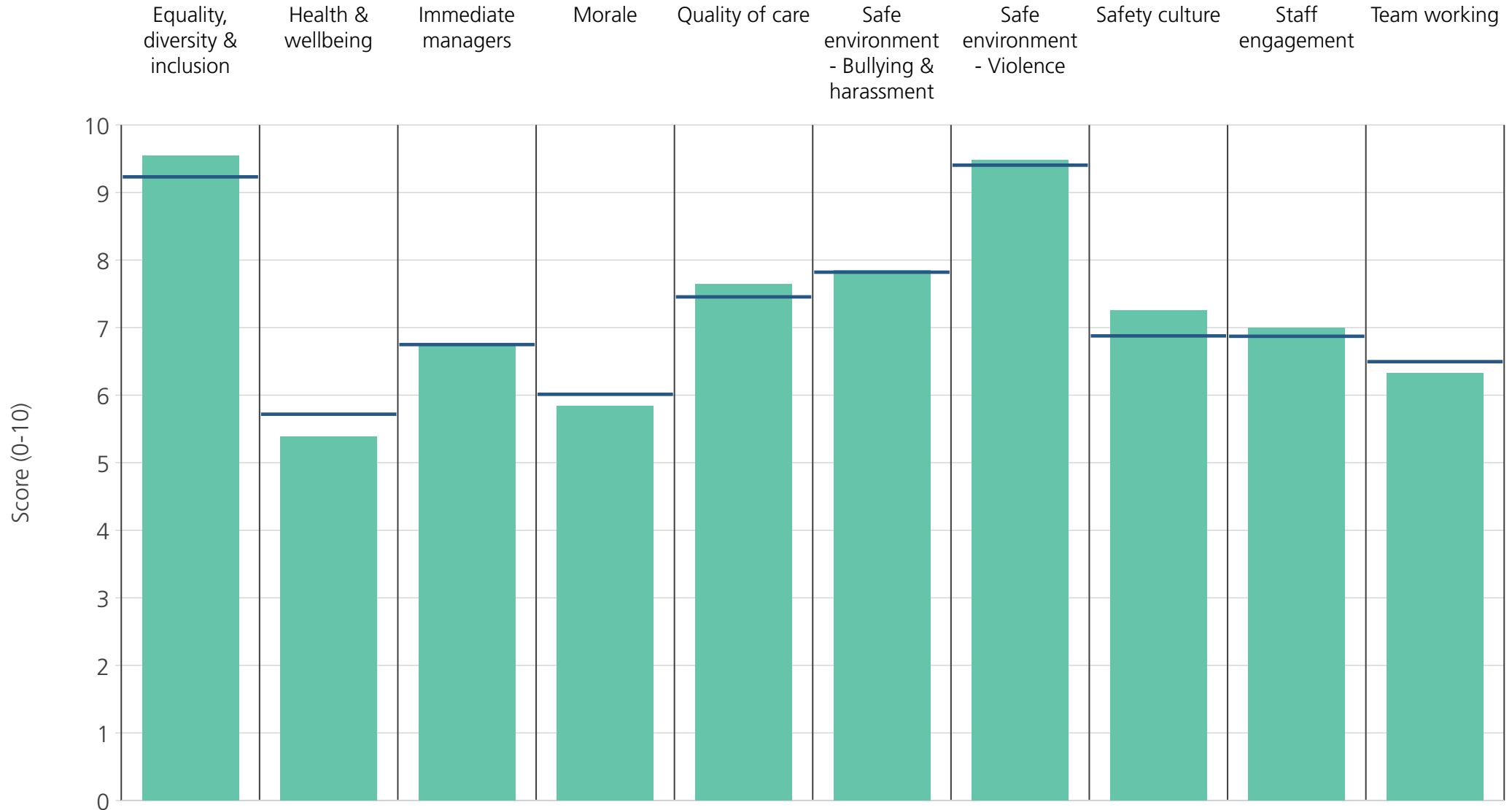
Directorate	9.0	5.0	6.8	5.6	6.8	6.7	8.2	6.9	6.7	6.1
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	76	78	79	77	77	74	78	77	80	79



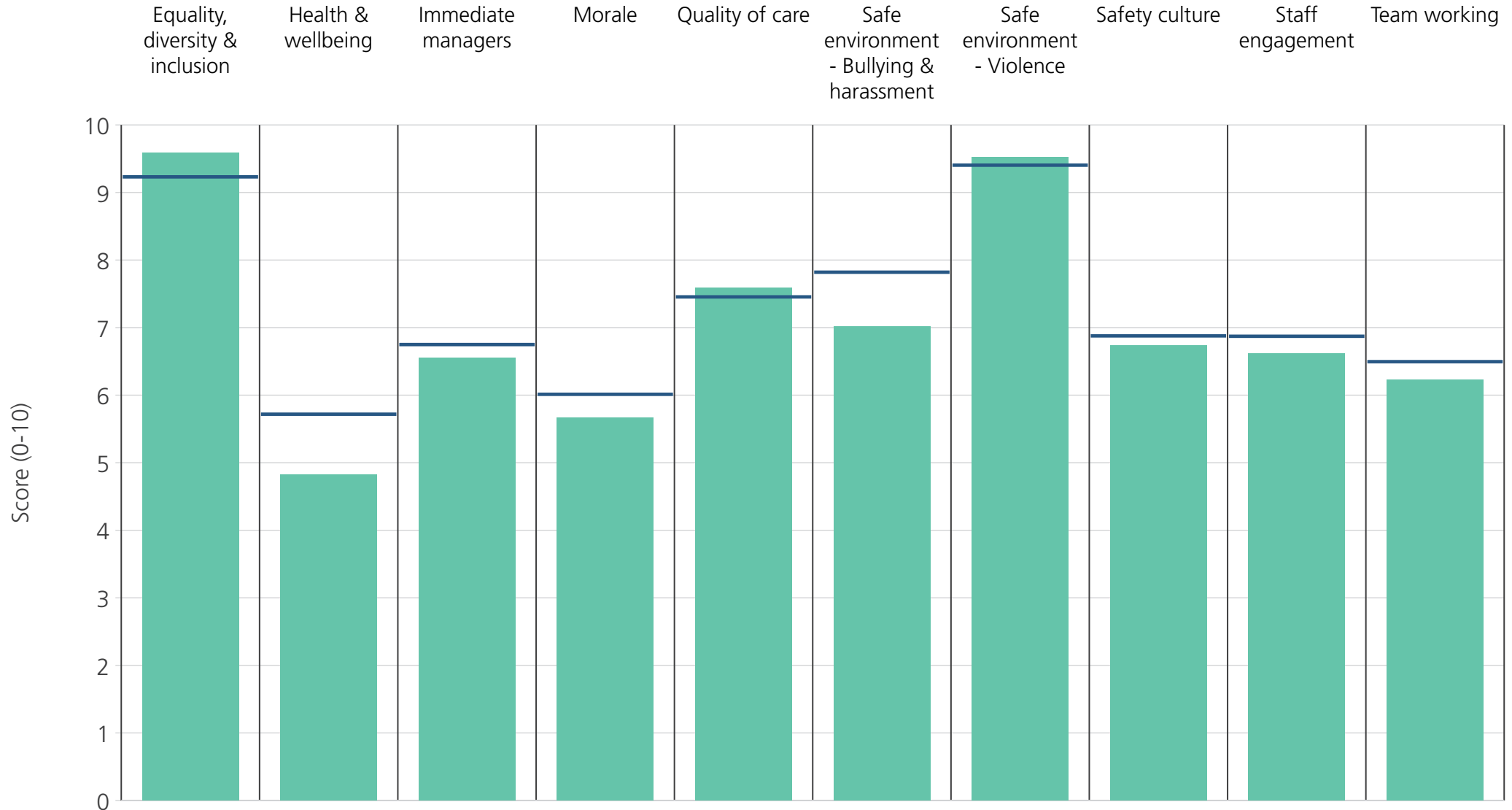
Directorate	8.7	5.6	5.9	5.4	6.8	6.6	8.5	6.5	6.5	5.7
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	157	158	160	158	158	155	157	159	166	166



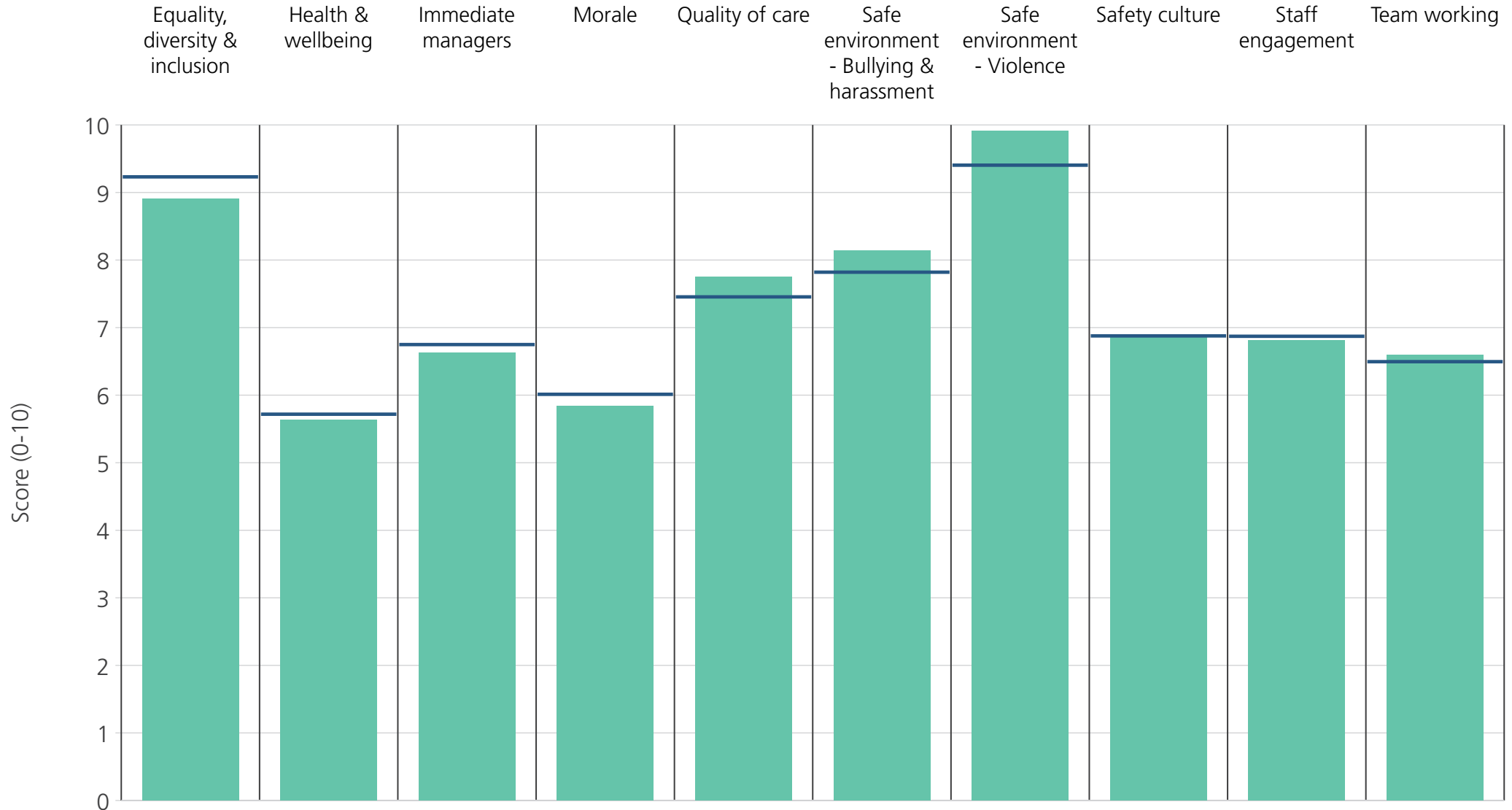
Directorate	9.3	6.1	7.5	6.6	7.7	8.4	9.8	6.4	7.1	7.1
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	45	45	45	44	37	43	45	45	45	45



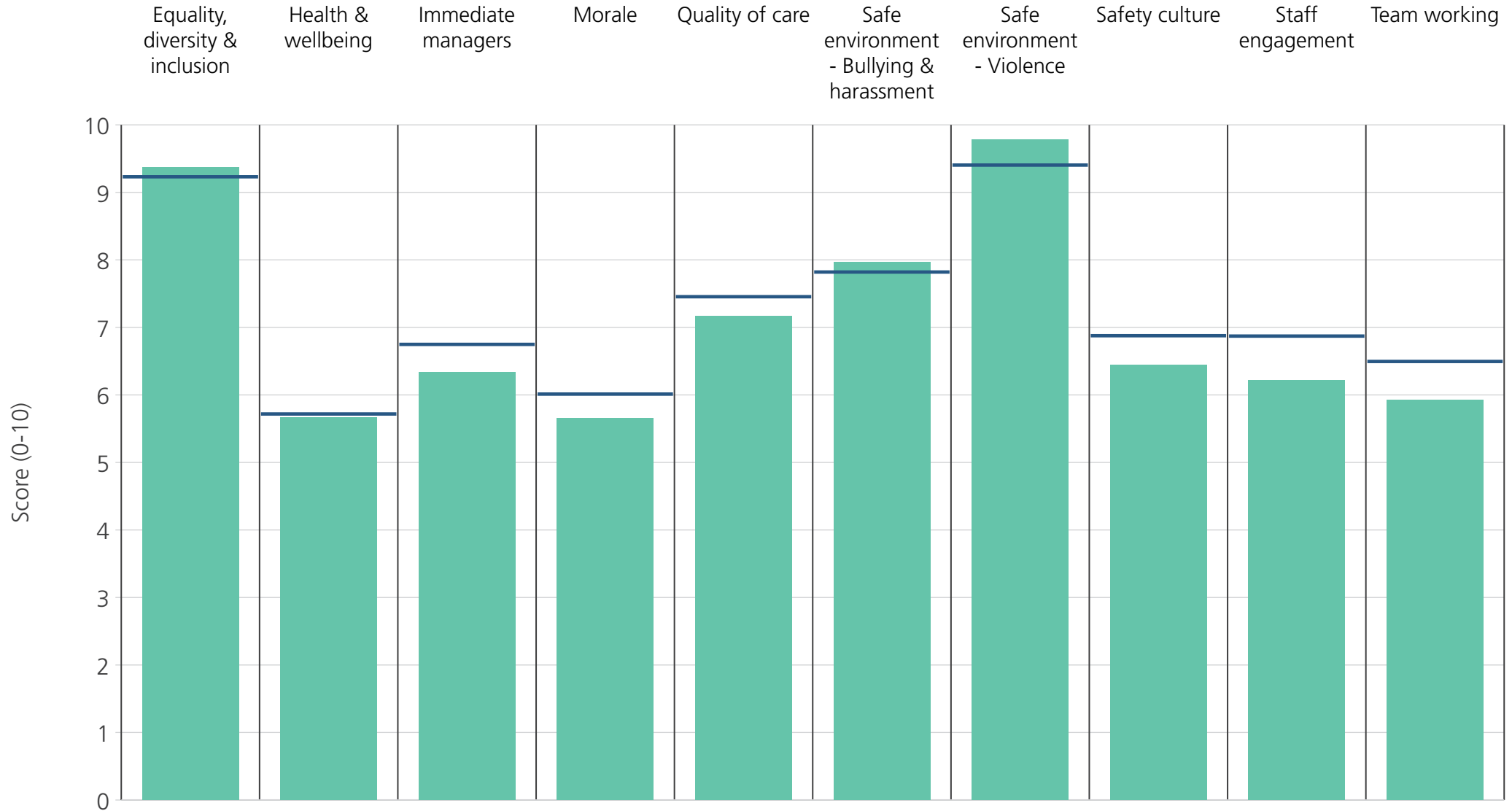
Directorate	9.5	5.4	6.8	5.8	7.6	7.8	9.5	7.3	7.0	6.3
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	83	84	84	83	83	82	84	83	84	82



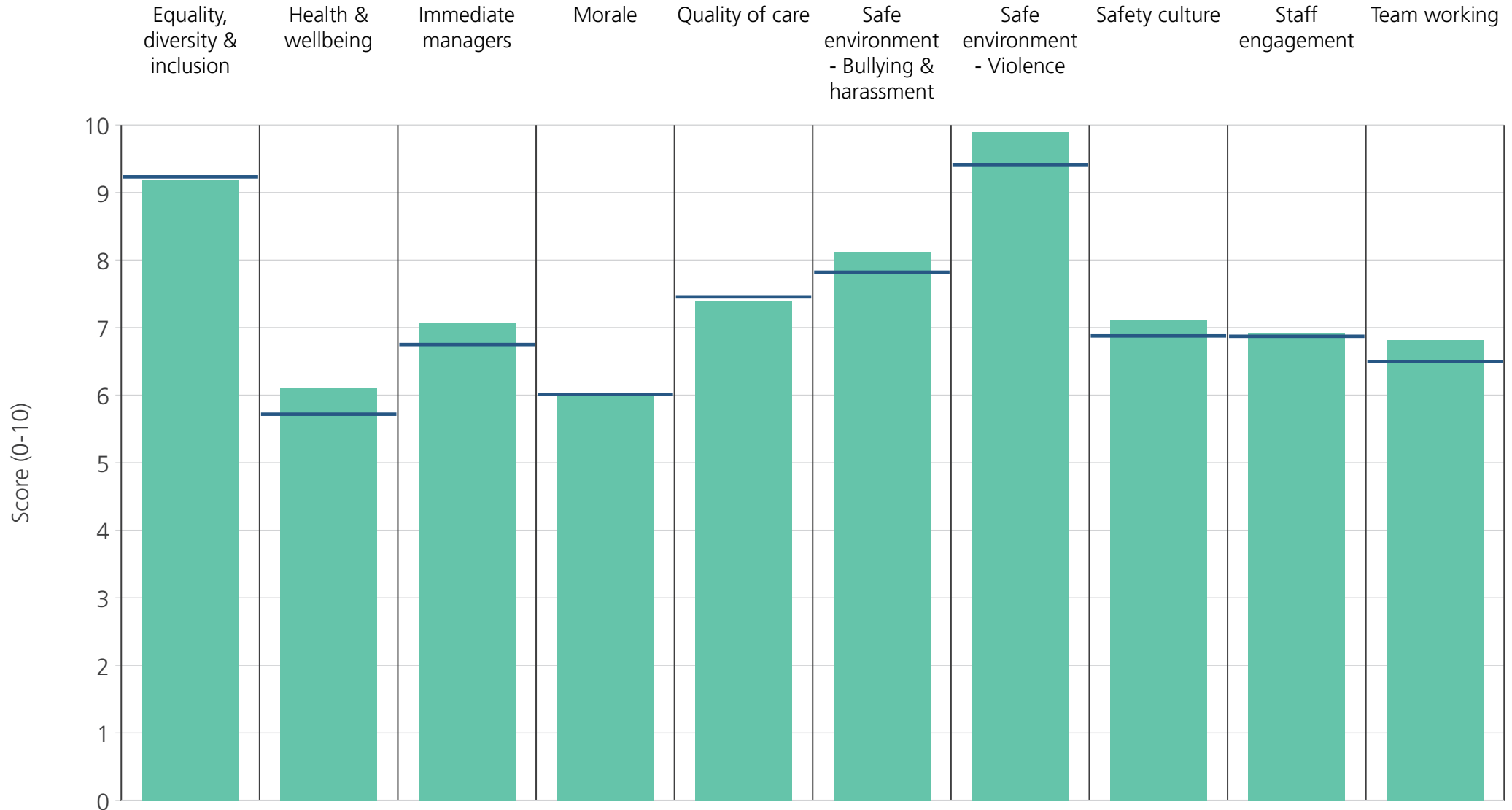
Directorate	9.6	4.8	6.6	5.7	7.6	7.0	9.5	6.7	6.6	6.2
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	49	49	49	47	49	47	49	47	49	48



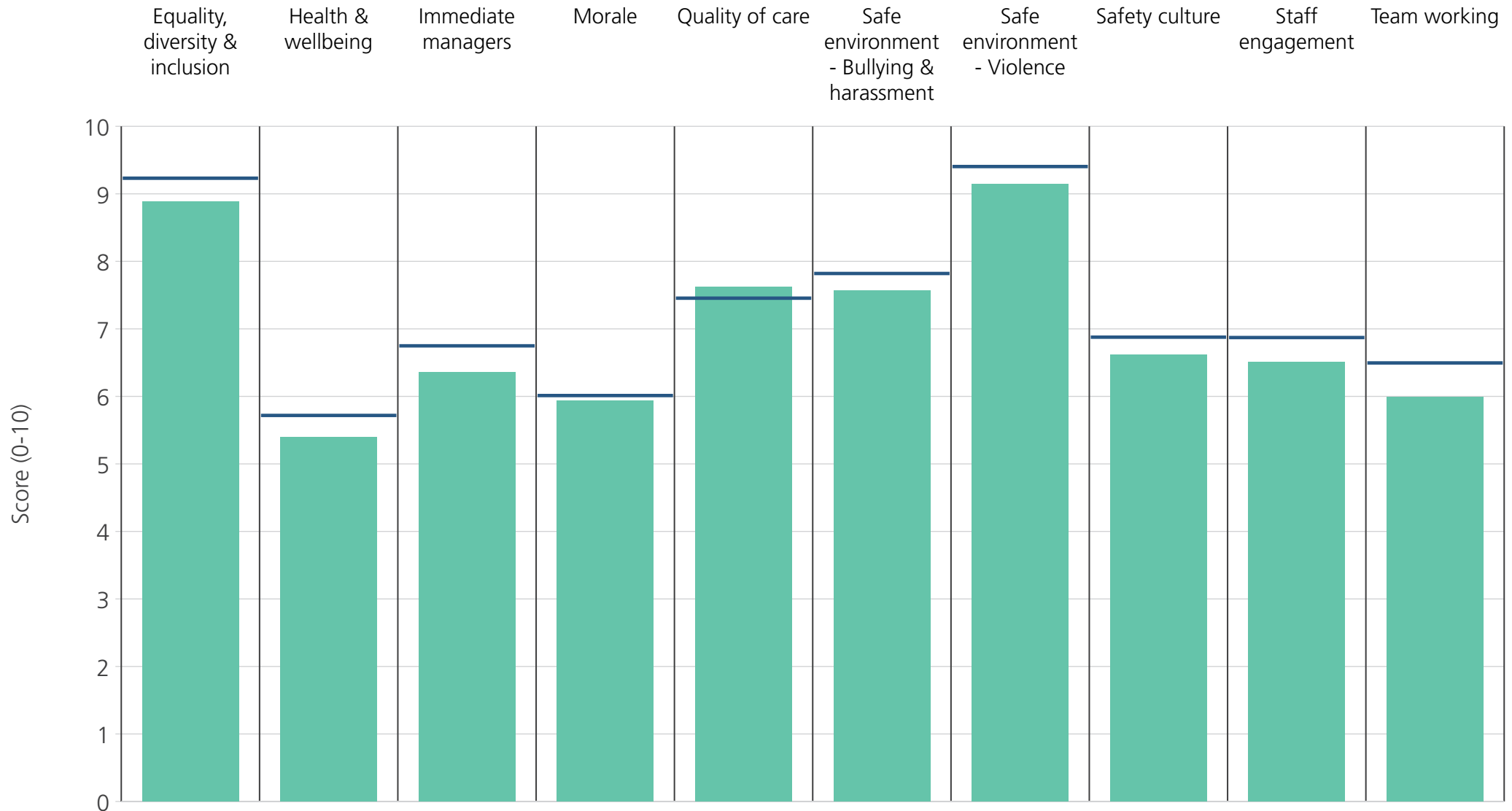
Directorate	8.9	5.6	6.6	5.8	7.7	8.1	9.9	6.9	6.8	6.6
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	80	80	80	78	73	77	79	79	80	80



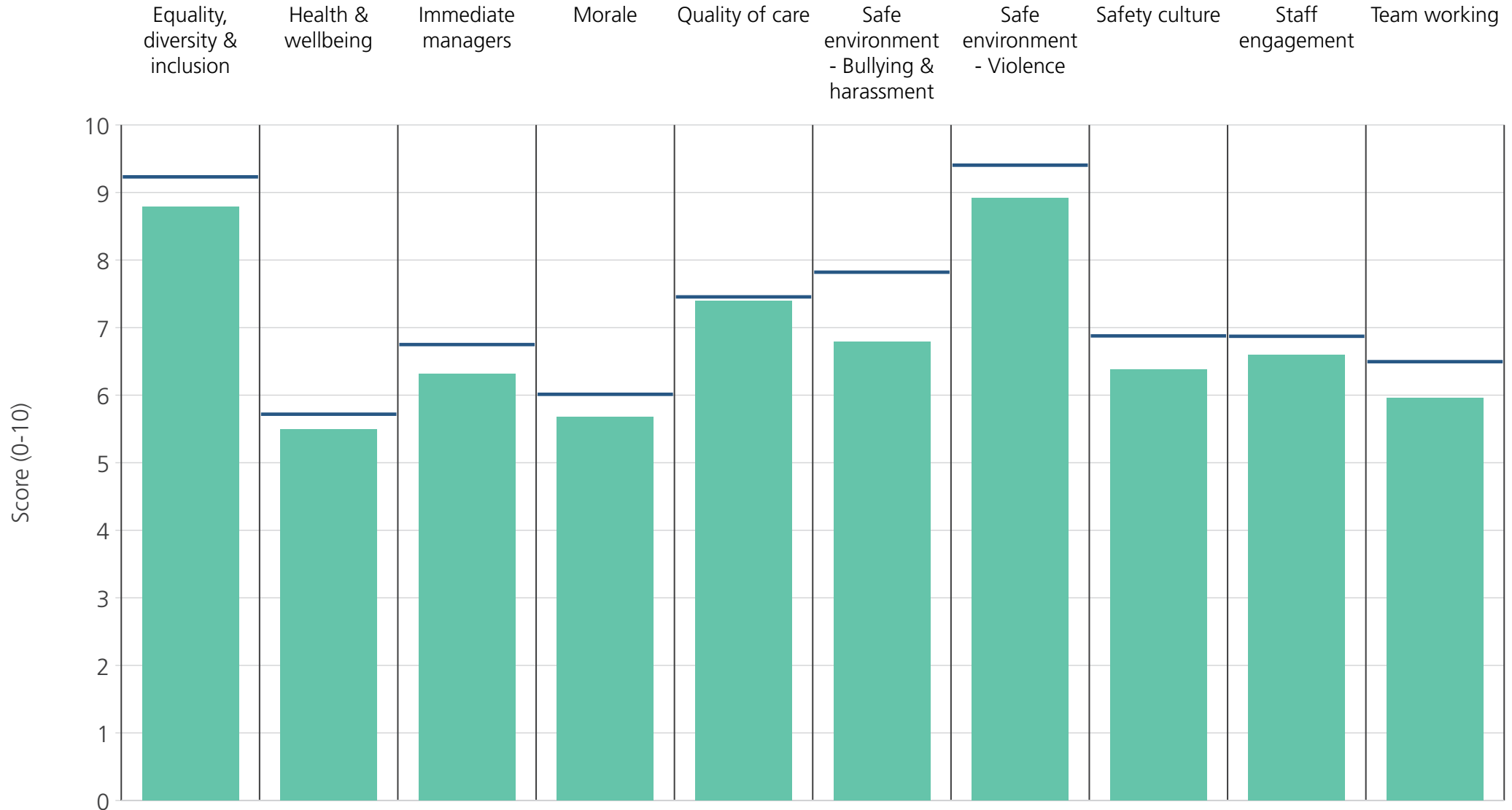
Directorate	9.4	5.7	6.3	5.7	7.2	8.0	9.8	6.4	6.2	5.9
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	91	91	91	90	80	82	90	90	91	89



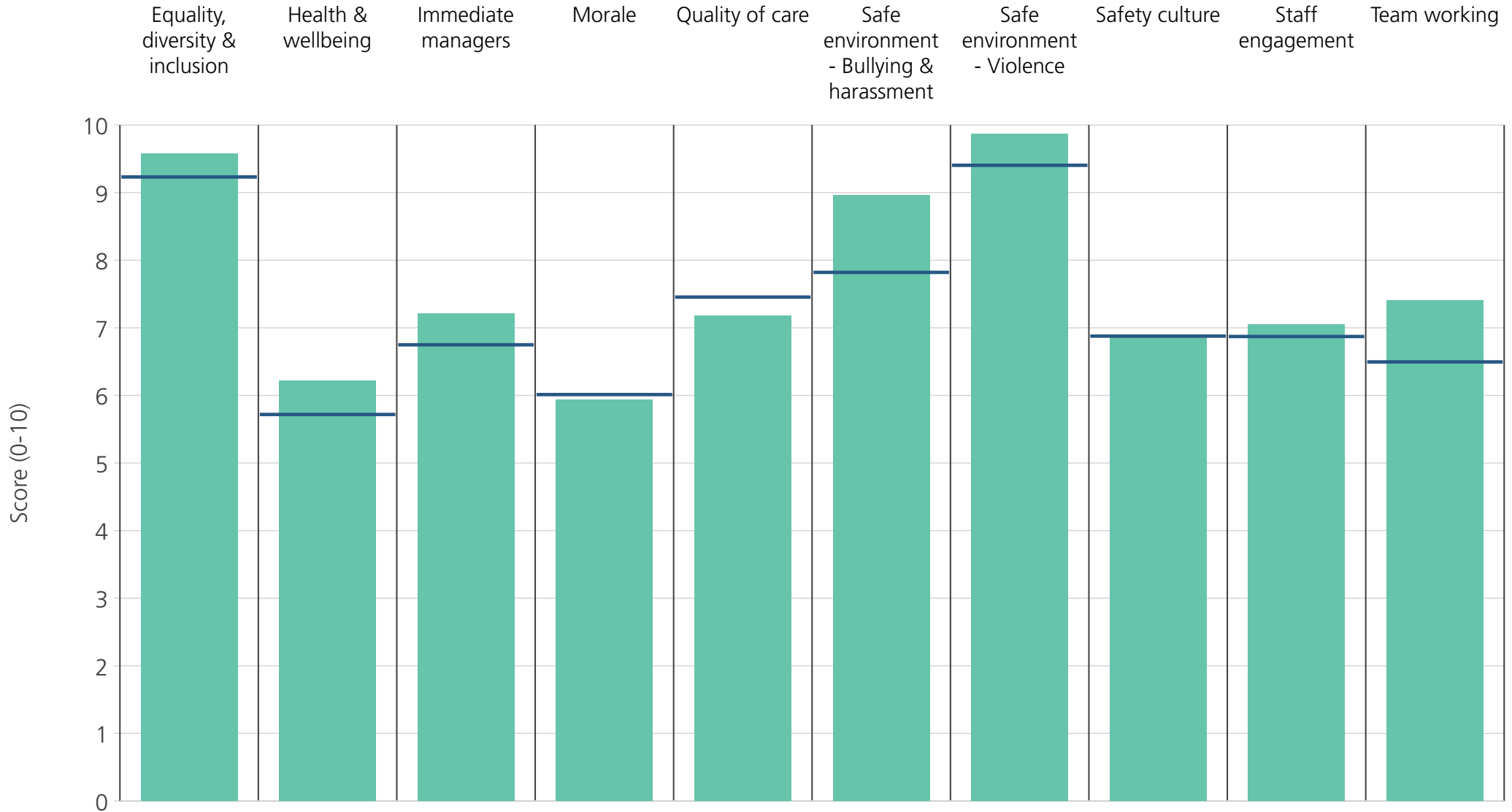
Directorate	9.2	6.1	7.1	6.0	7.4	8.1	9.9	7.1	6.9	6.8
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	58	58	58	56	55	53	58	58	58	58



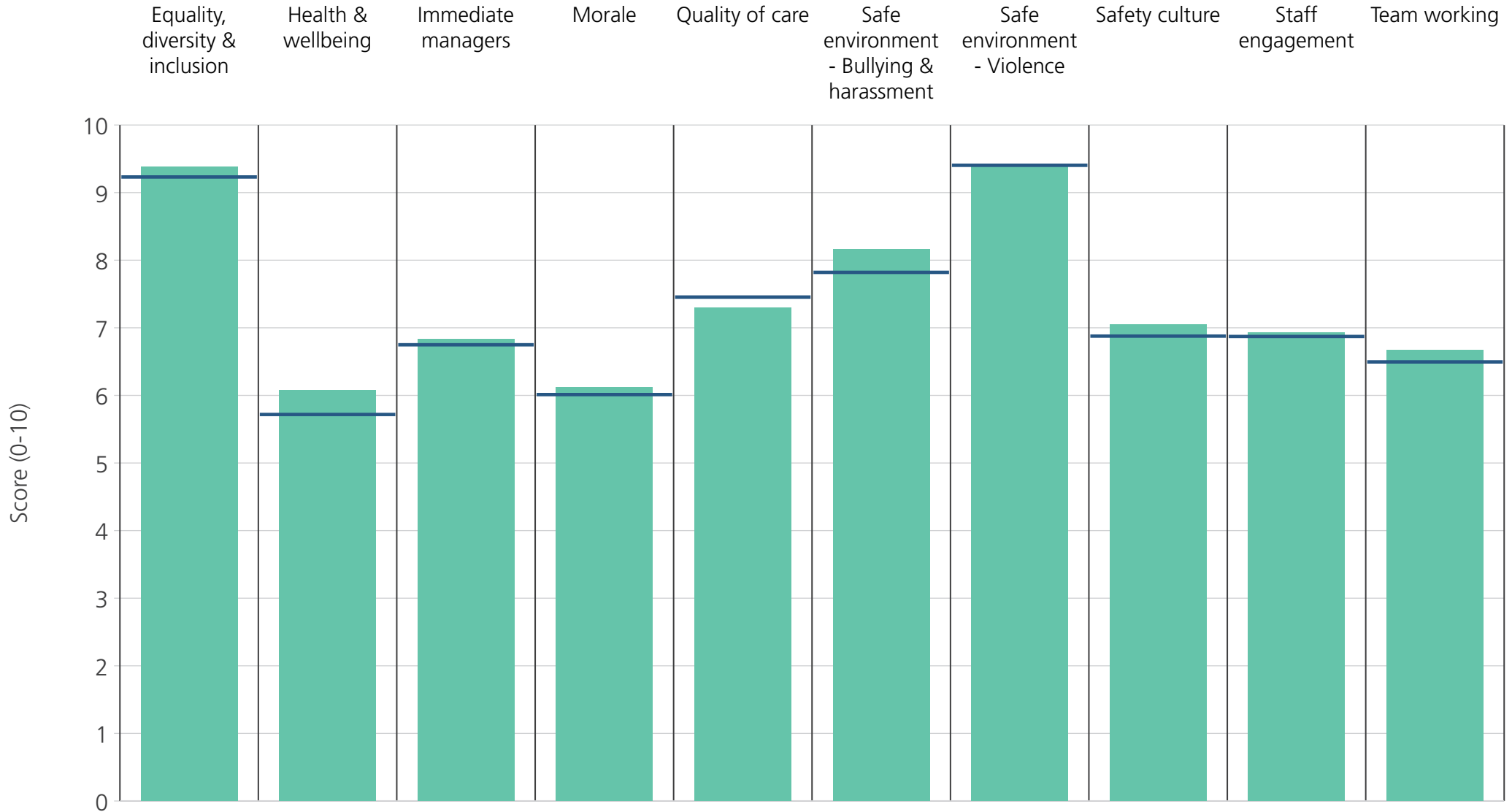
Directorate	8.9	5.4	6.4	5.9	7.6	7.6	9.1	6.6	6.5	6.0
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	129	129	129	127	129	119	129	129	134	130



Directorate	8.8	5.5	6.3	5.7	7.4	6.8	8.9	6.4	6.6	6.0
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	87	88	89	86	88	83	89	86	92	90



Directorate	9.6	6.2	7.2	5.9	7.2	9.0	9.9	6.9	7.0	7.4
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	77	77	77	77	42	74	77	77	77	76



Directorate	9.4	6.1	6.8	6.1	7.3	8.2	9.4	7.0	6.9	6.7
Your org	9.2	5.7	6.7	6.0	7.5	7.8	9.4	6.9	6.9	6.5
Responses	245	245	245	245	186	237	244	244	246	245