

East Lancashire Hospitals NHS Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for East Lancashire Hospitals NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by East Lancashire Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

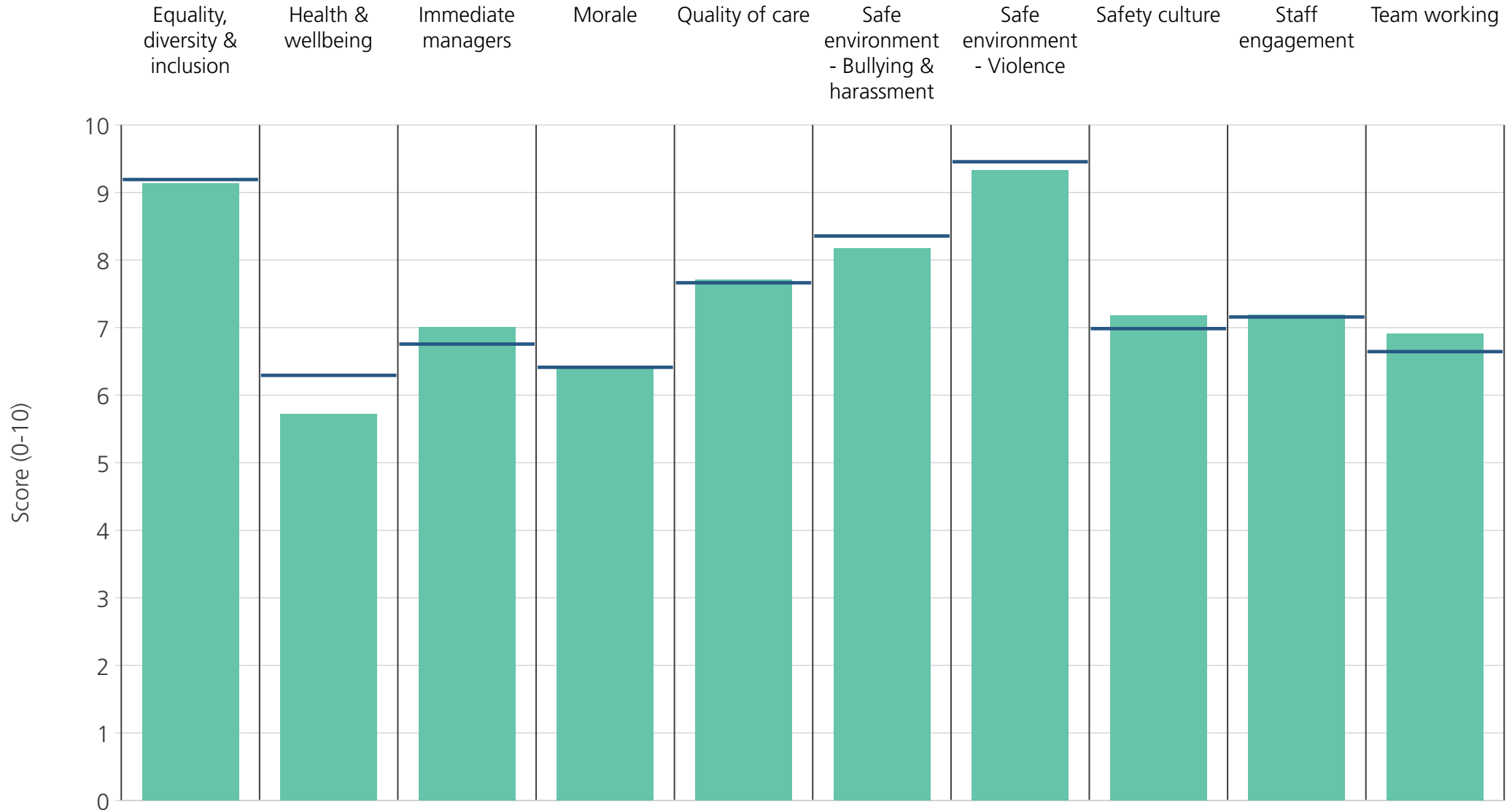
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

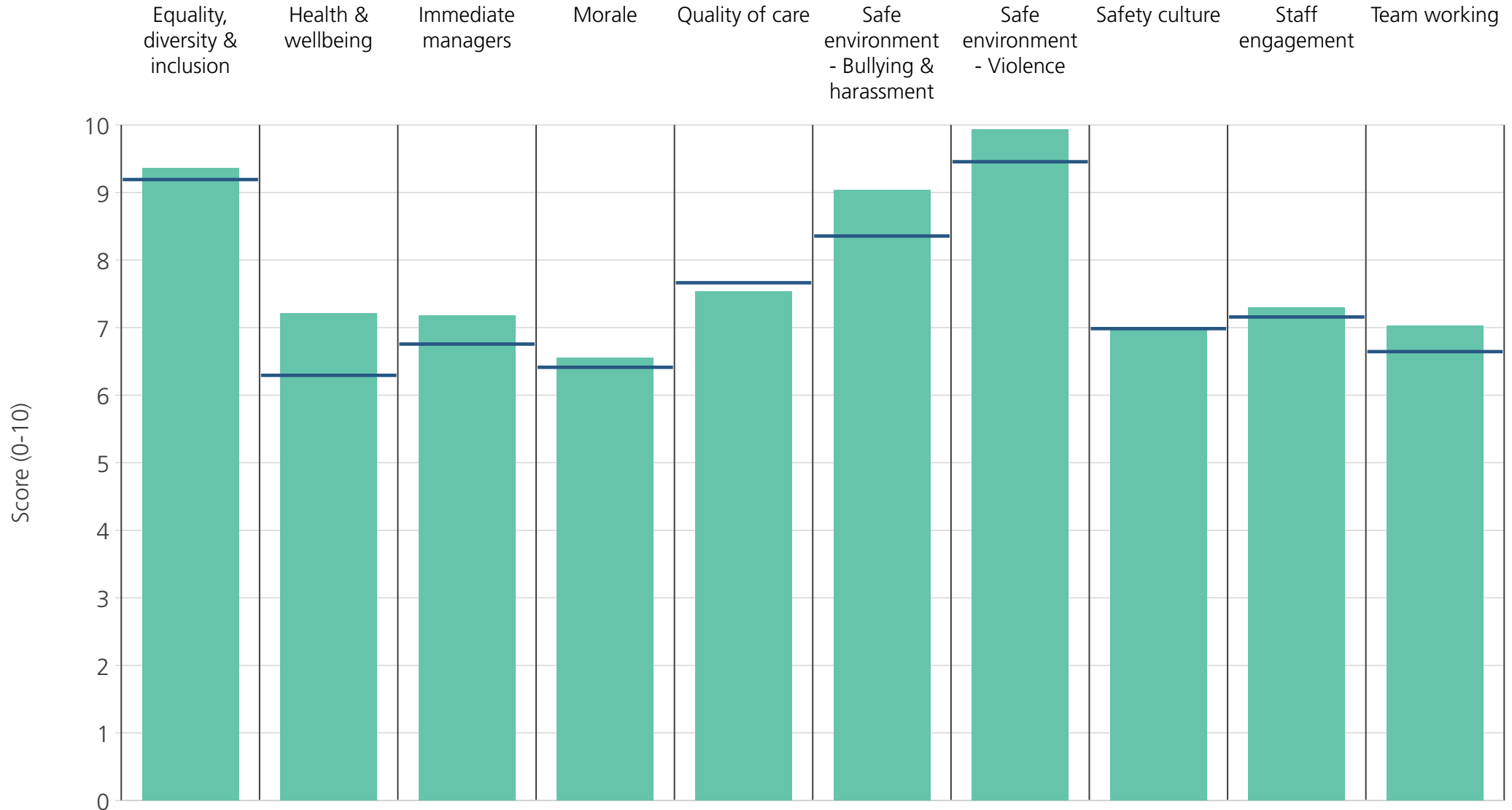


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

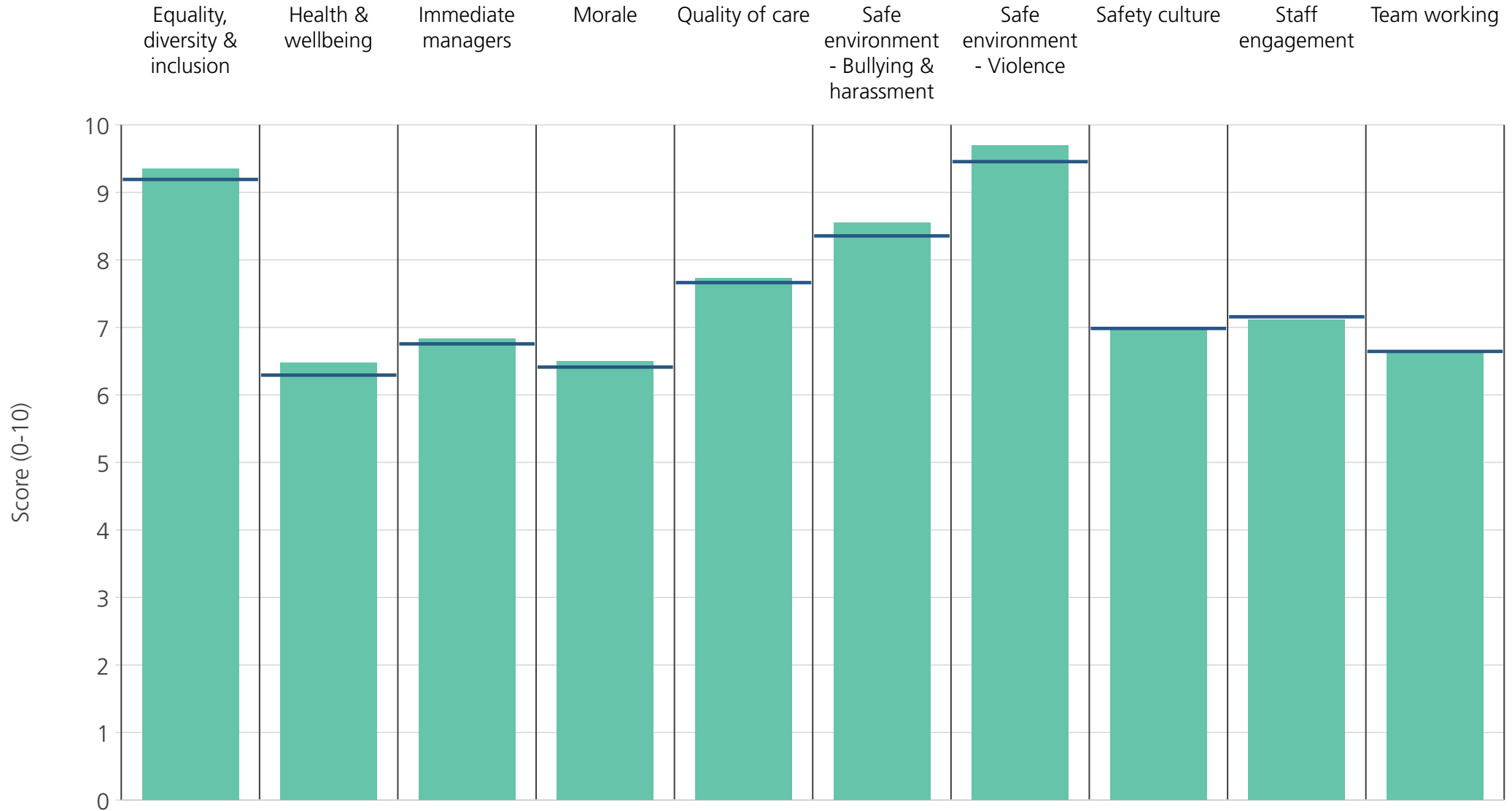
Directorates 1



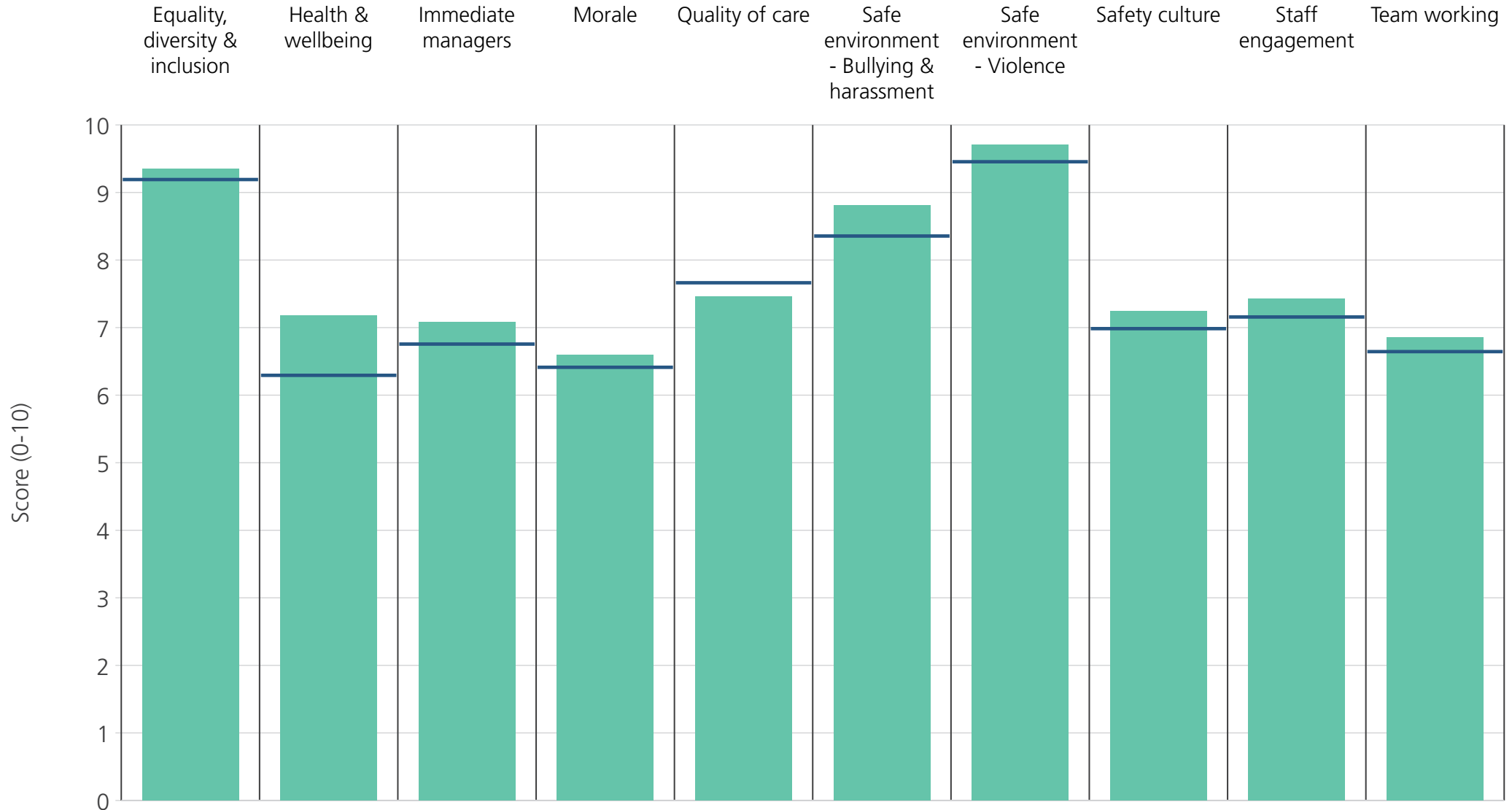
Directorate	9.1	5.7	7.0	6.4	7.7	8.2	9.3	7.2	7.2	6.9
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	376	377	376	371	362	358	371	376	380	378



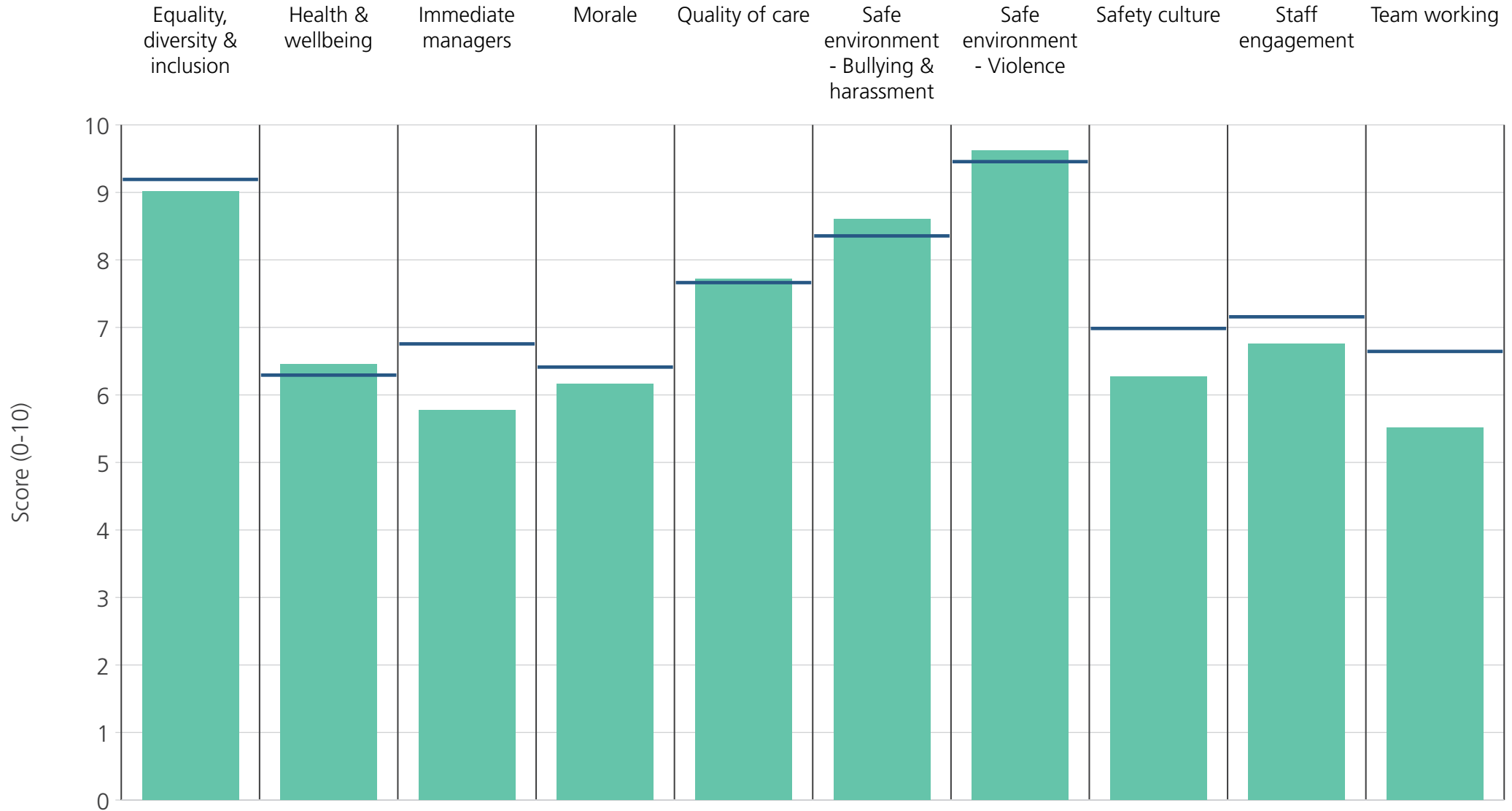
Directorate	9.4	7.2	7.2	6.6	7.5	9.0	9.9	7.0	7.3	7.0
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	413	414	415	412	224	407	413	412	415	413



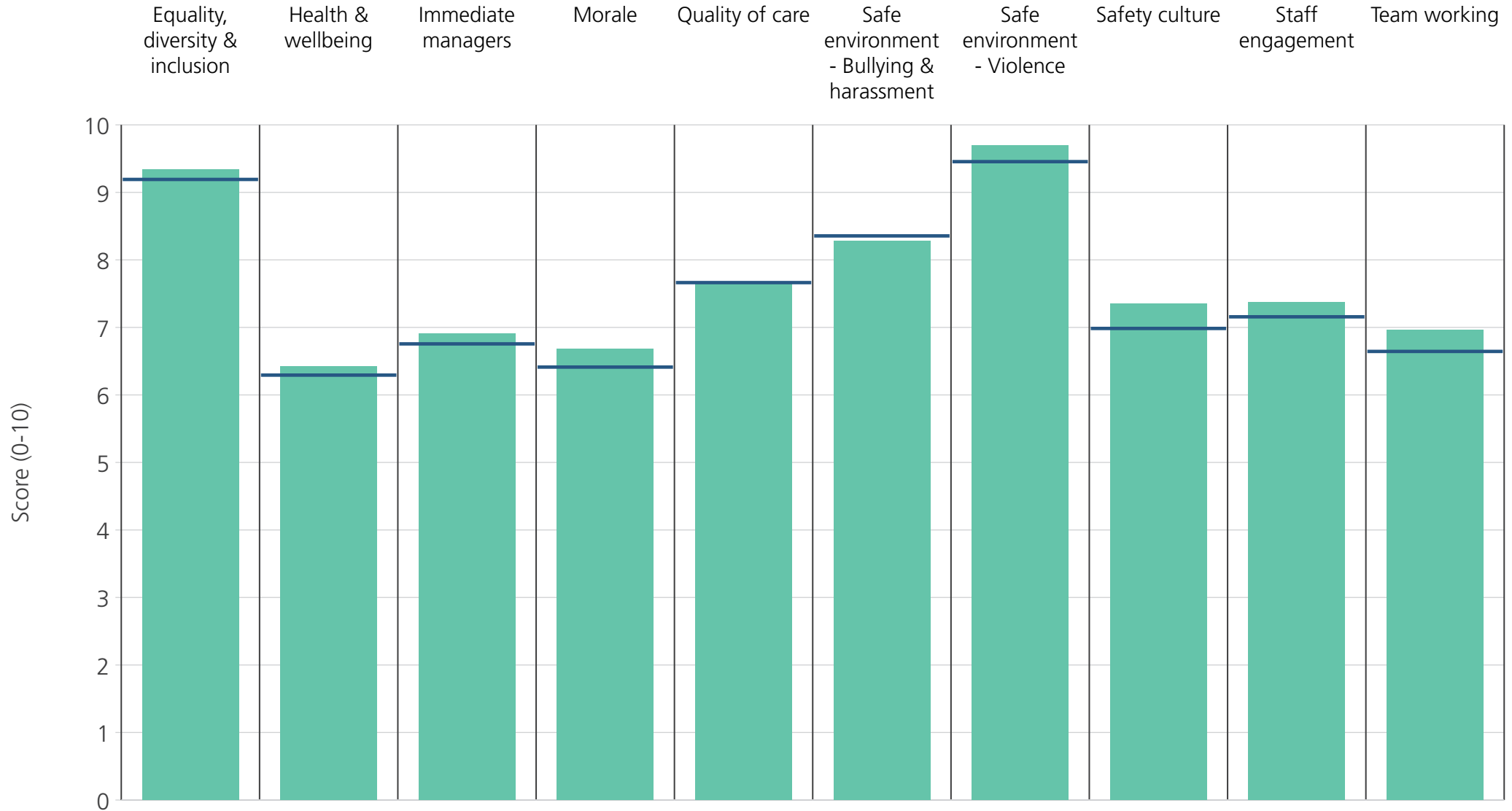
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Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	1038	1042	1044	1032	978	996	1041	1036	1054	1047



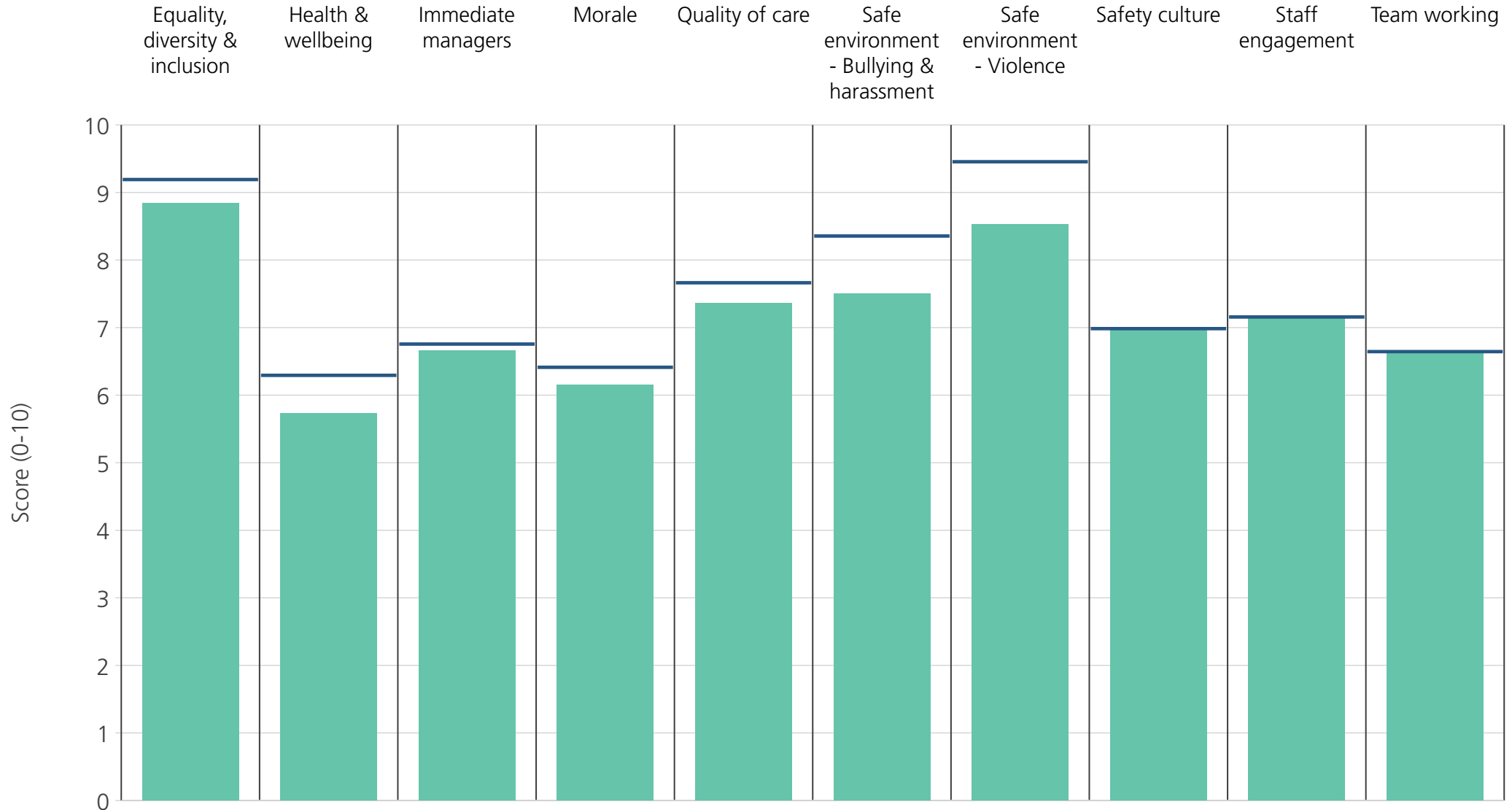
Directorate	9.3	7.2	7.1	6.6	7.5	8.8	9.7	7.2	7.4	6.9
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	91	91	91	91	63	88	91	91	91	91



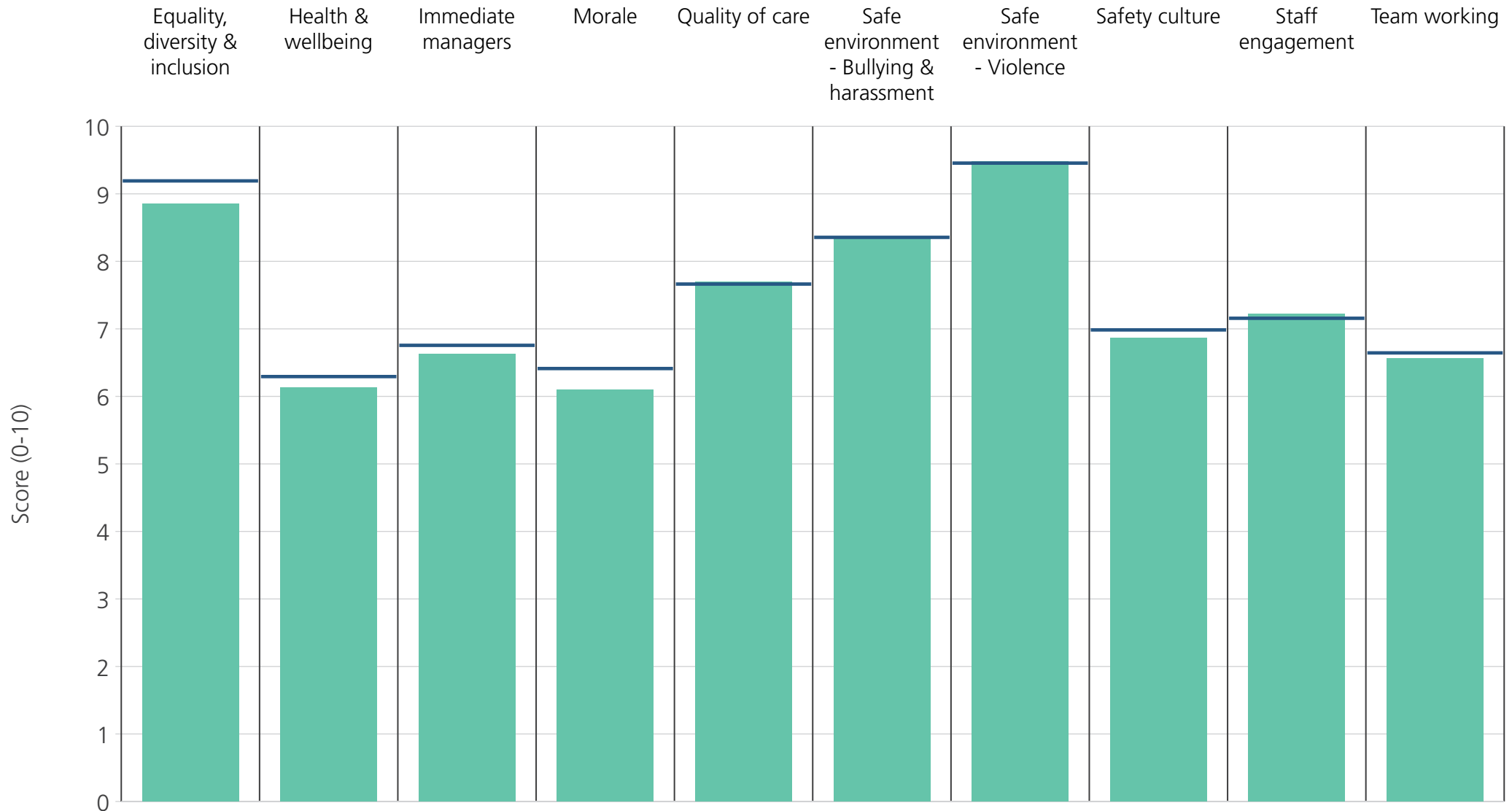
Directorate	9.0	6.5	5.8	6.2	7.7	8.6	9.6	6.3	6.8	5.5
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	492	502	499	490	370	480	481	495	502	487



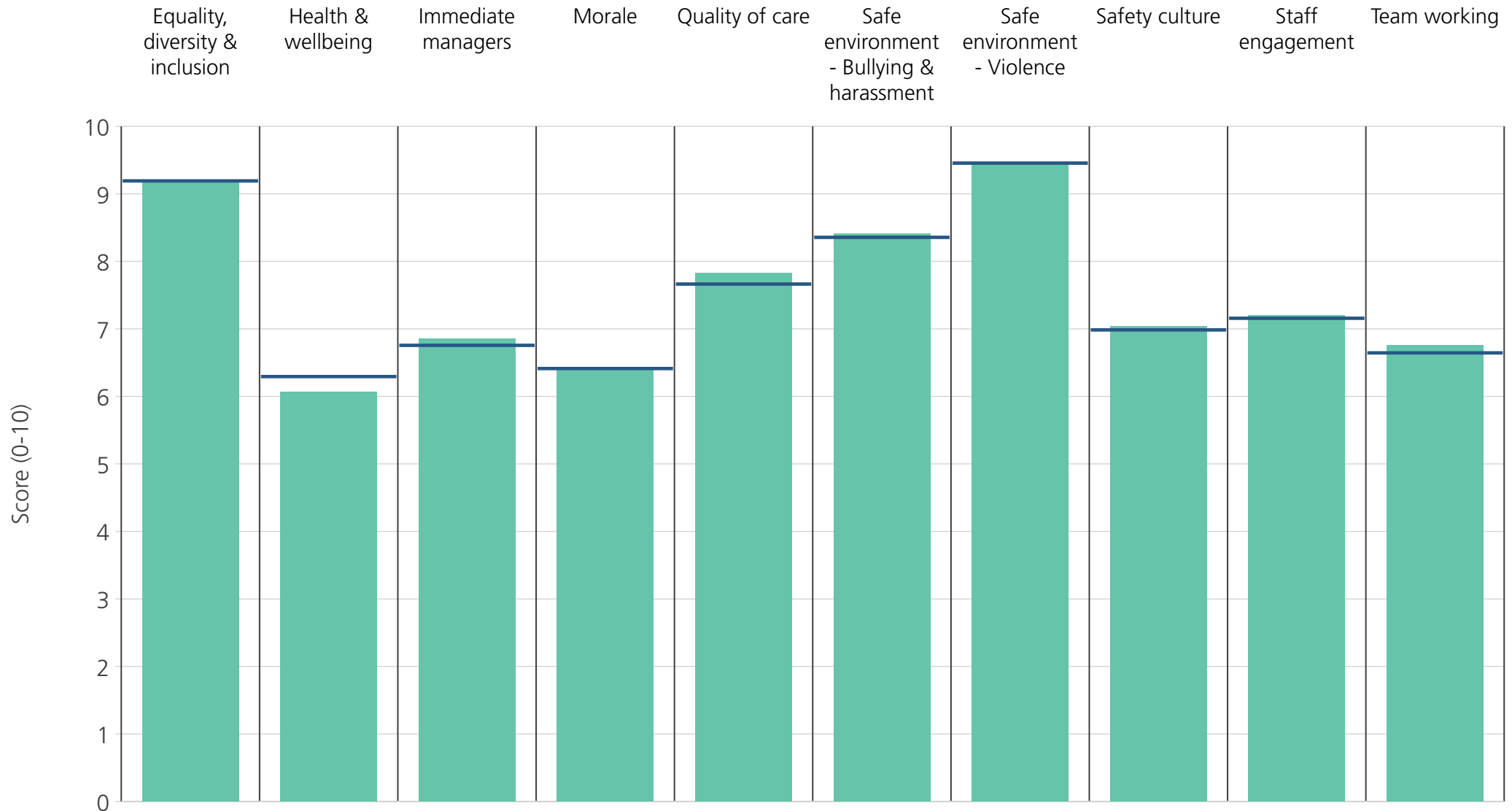
Directorate	9.3	6.4	6.9	6.7	7.7	8.3	9.7	7.3	7.4	7.0
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	620	620	621	618	604	600	618	620	622	620



Directorate	8.8	5.7	6.7	6.2	7.4	7.5	8.5	7.0	7.1	6.7
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	681	682	686	673	663	667	674	680	697	690

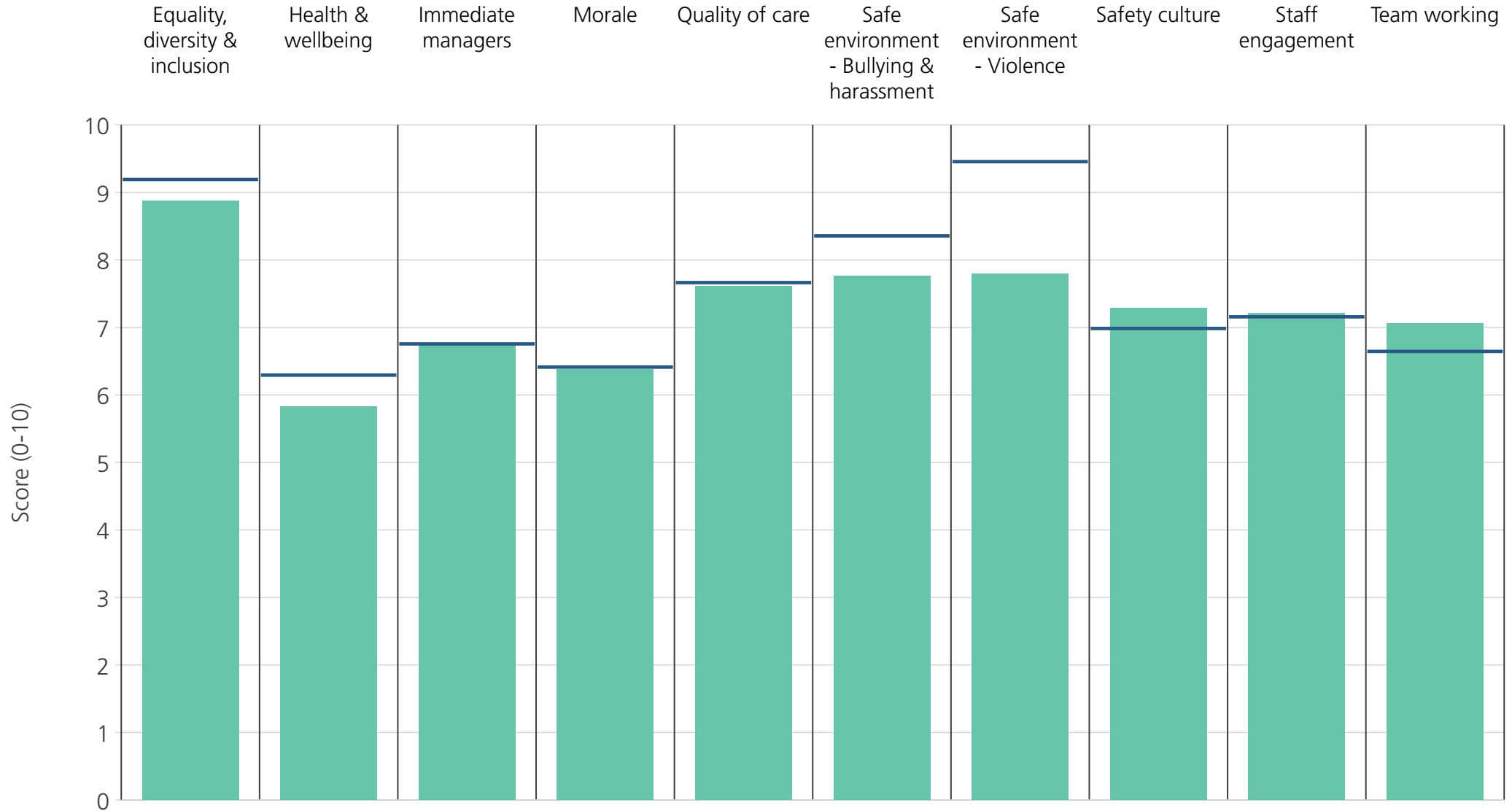


Directorate	8.9	6.1	6.6	6.1	7.7	8.3	9.5	6.9	7.2	6.6
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	32	32	32	32	26	32	32	32	33	32

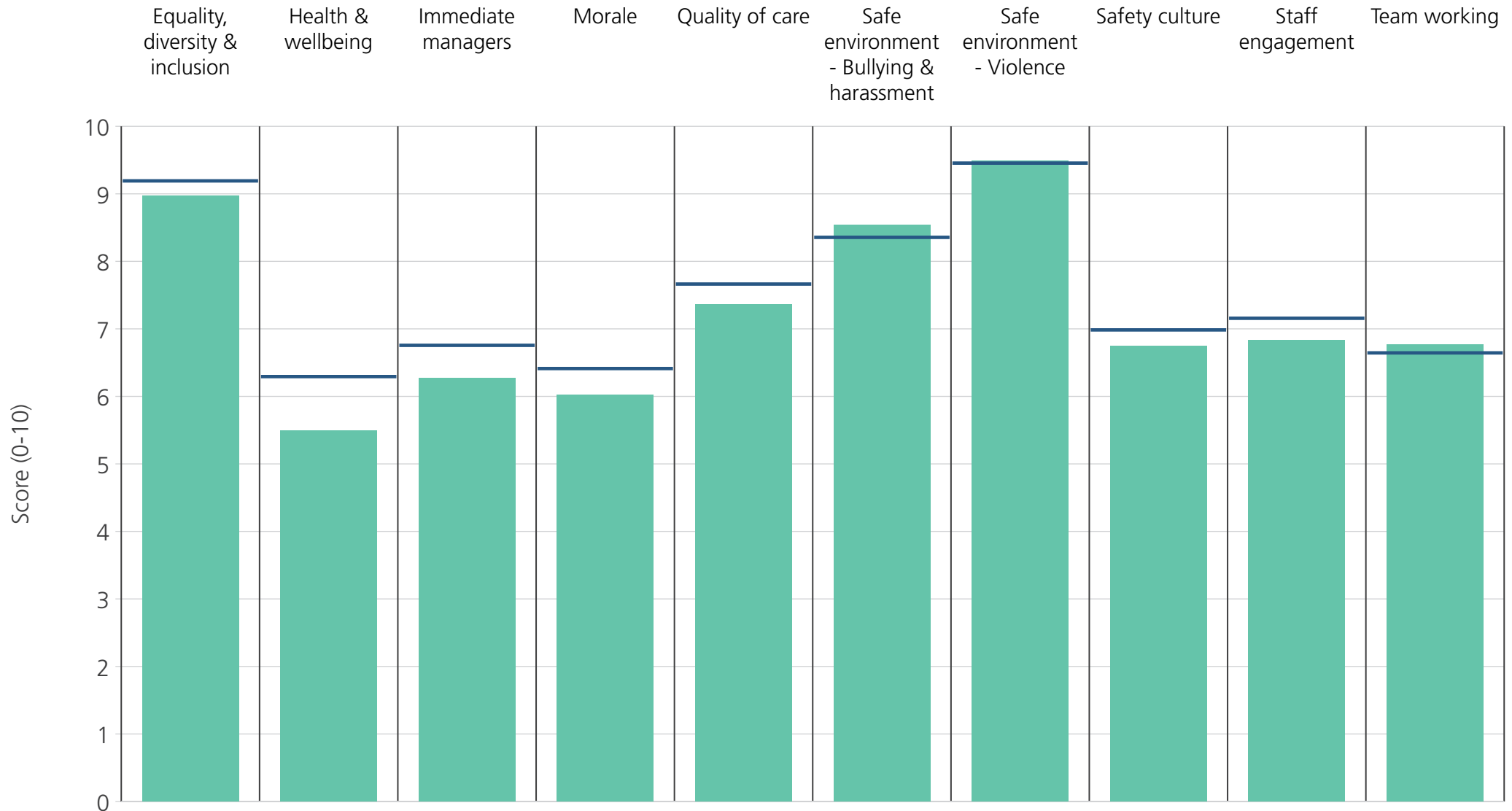


Directorate	9.2	6.1	6.9	6.4	7.8	8.4	9.4	7.0	7.2	6.8
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	924	927	926	918	881	891	920	922	939	934

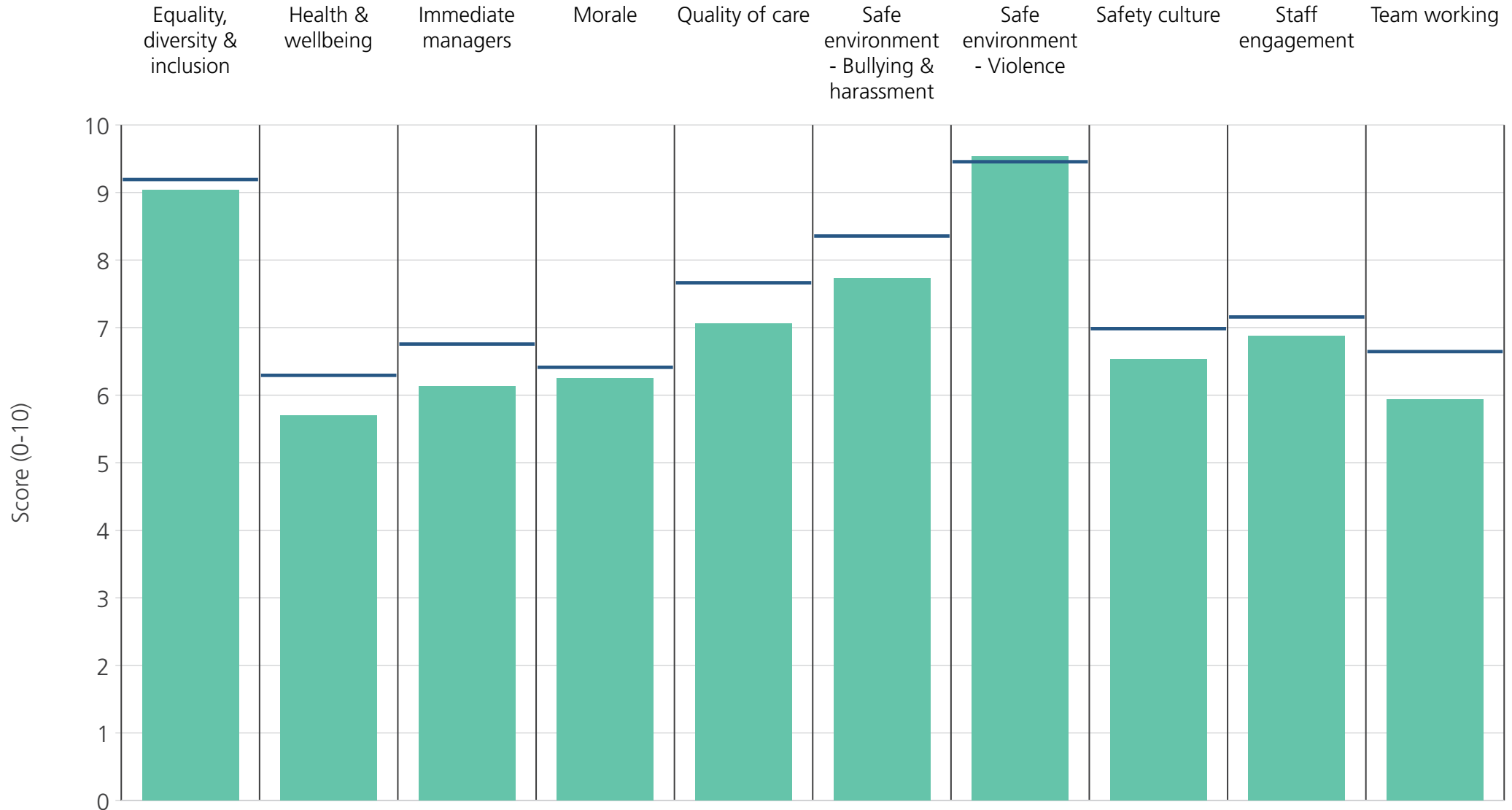
Directorates 2



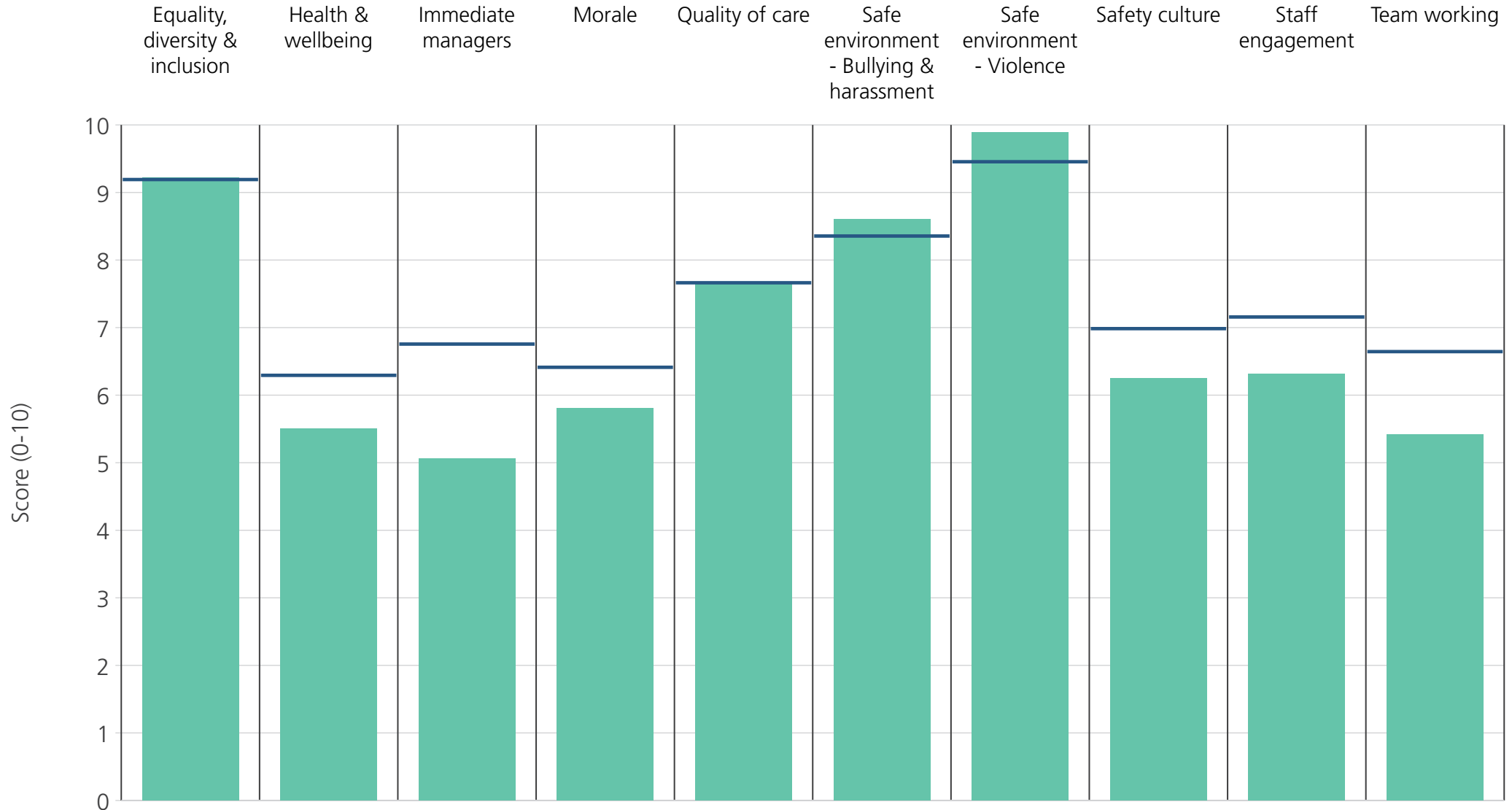
Directorate	8.9	5.8	6.8	6.4	7.6	7.8	7.8	7.3	7.2	7.1
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	161	161	161	161	157	156	159	161	164	164



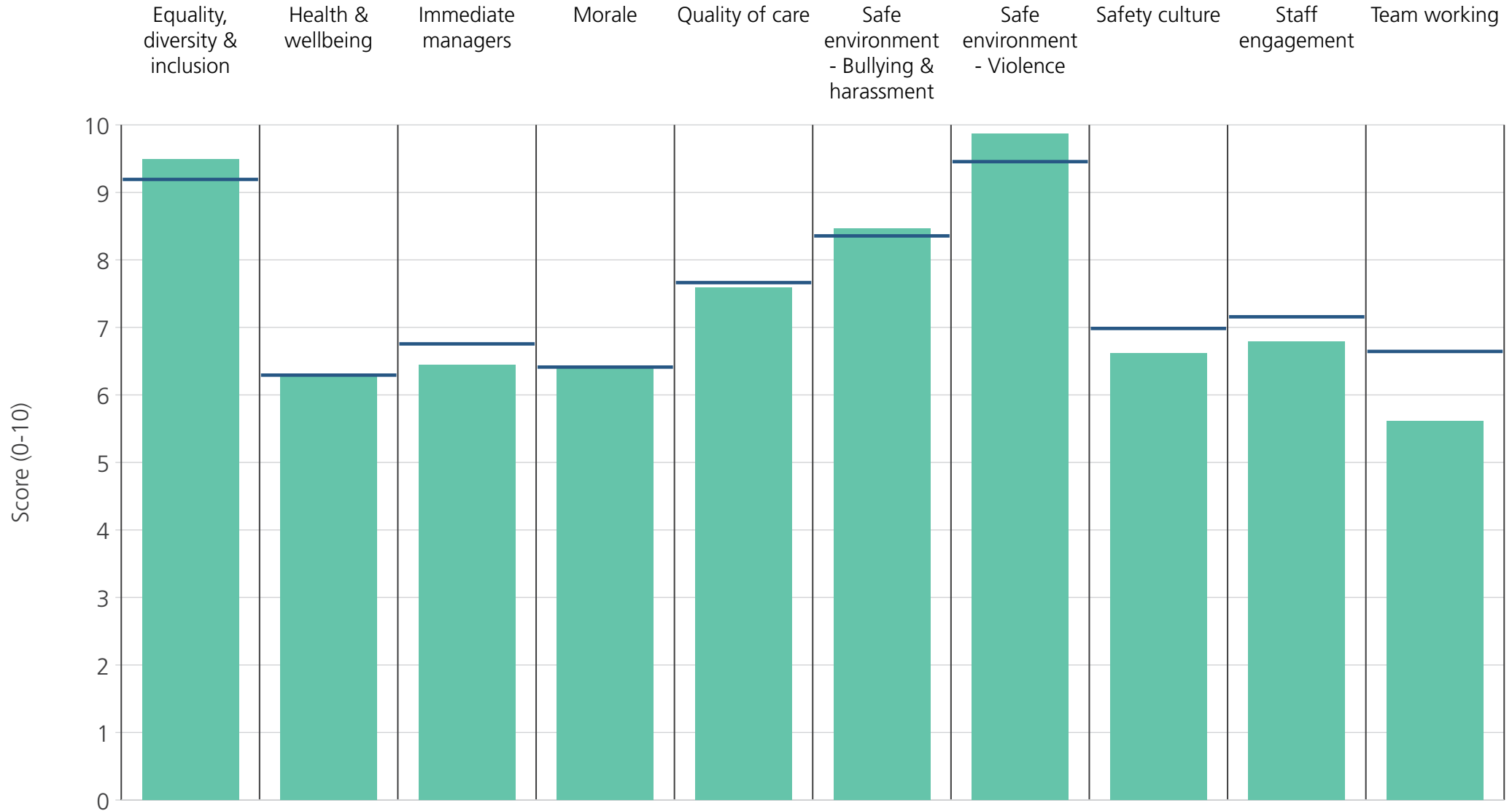
Directorate	9.0	5.5	6.3	6.0	7.4	8.5	9.5	6.7	6.8	6.8
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	106	106	105	105	101	103	105	106	108	108



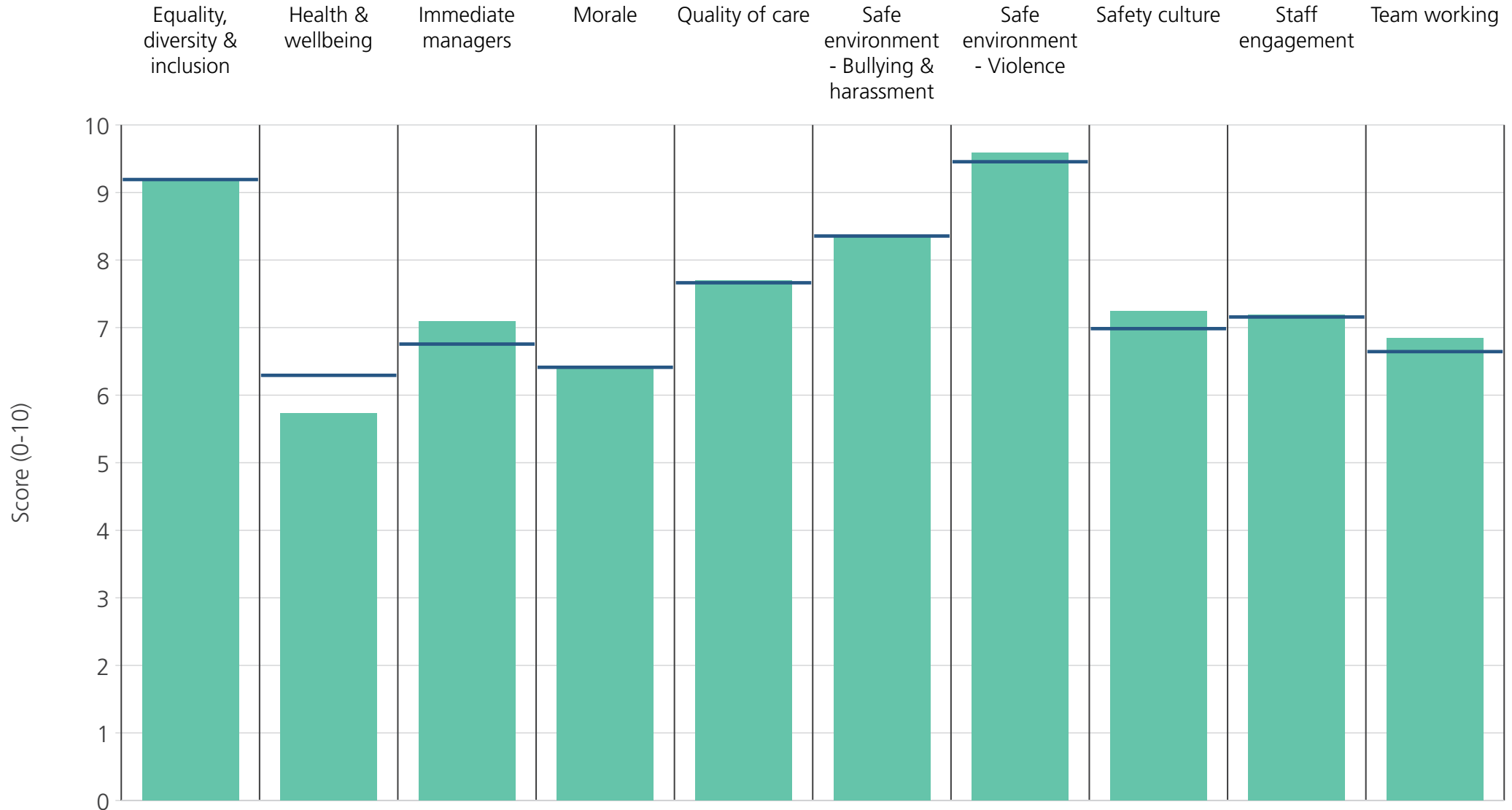
Directorate	9.0	5.7	6.1	6.2	7.1	7.7	9.5	6.5	6.9	5.9
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	78	78	80	77	71	75	78	78	80	79



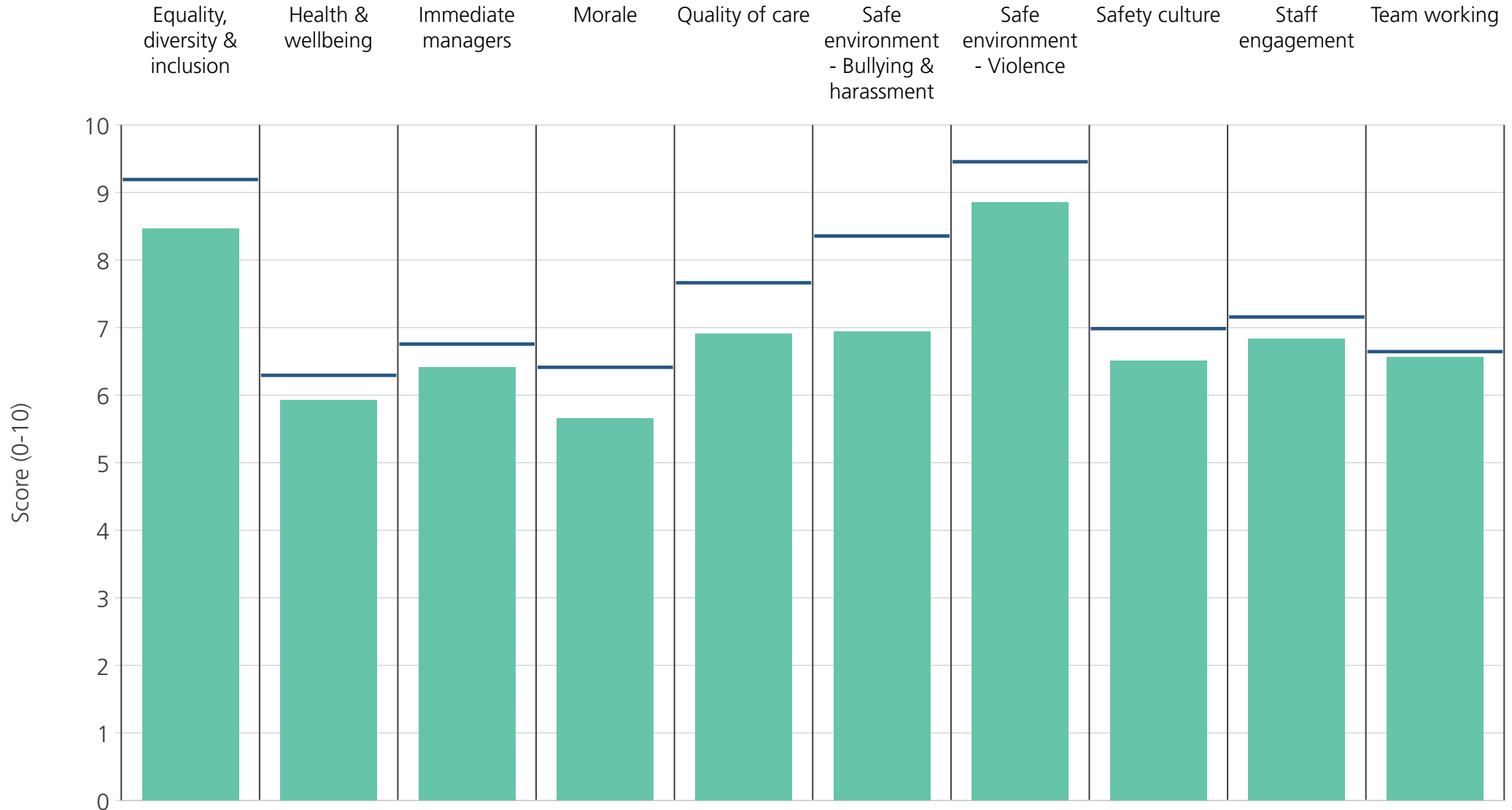
Directorate	9.2	5.5	5.1	5.8	7.7	8.6	9.9	6.3	6.3	5.4
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	89	89	89	88	79	86	89	89	91	91



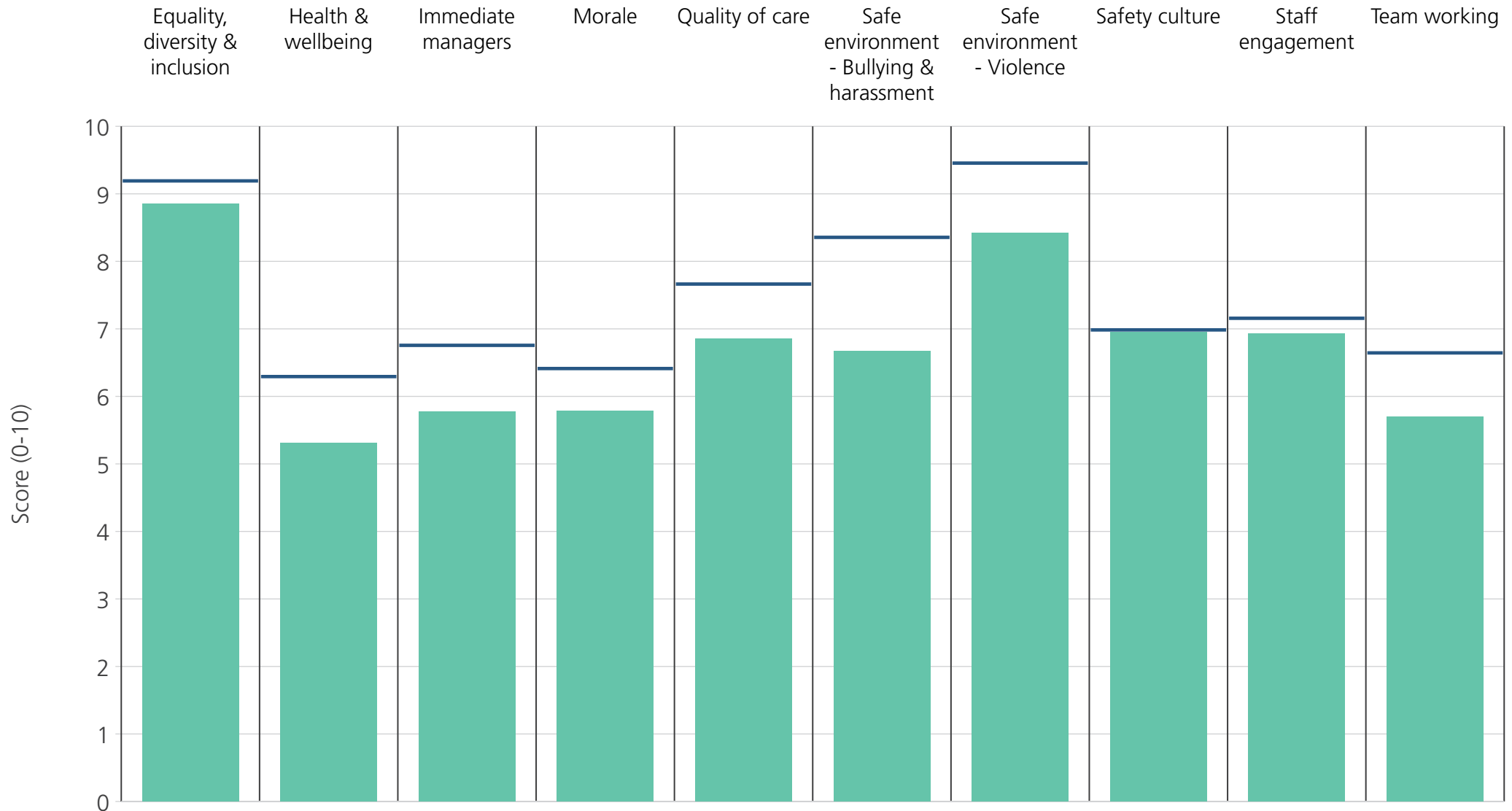
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Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	226	227	227	224	201	217	227	224	230	228



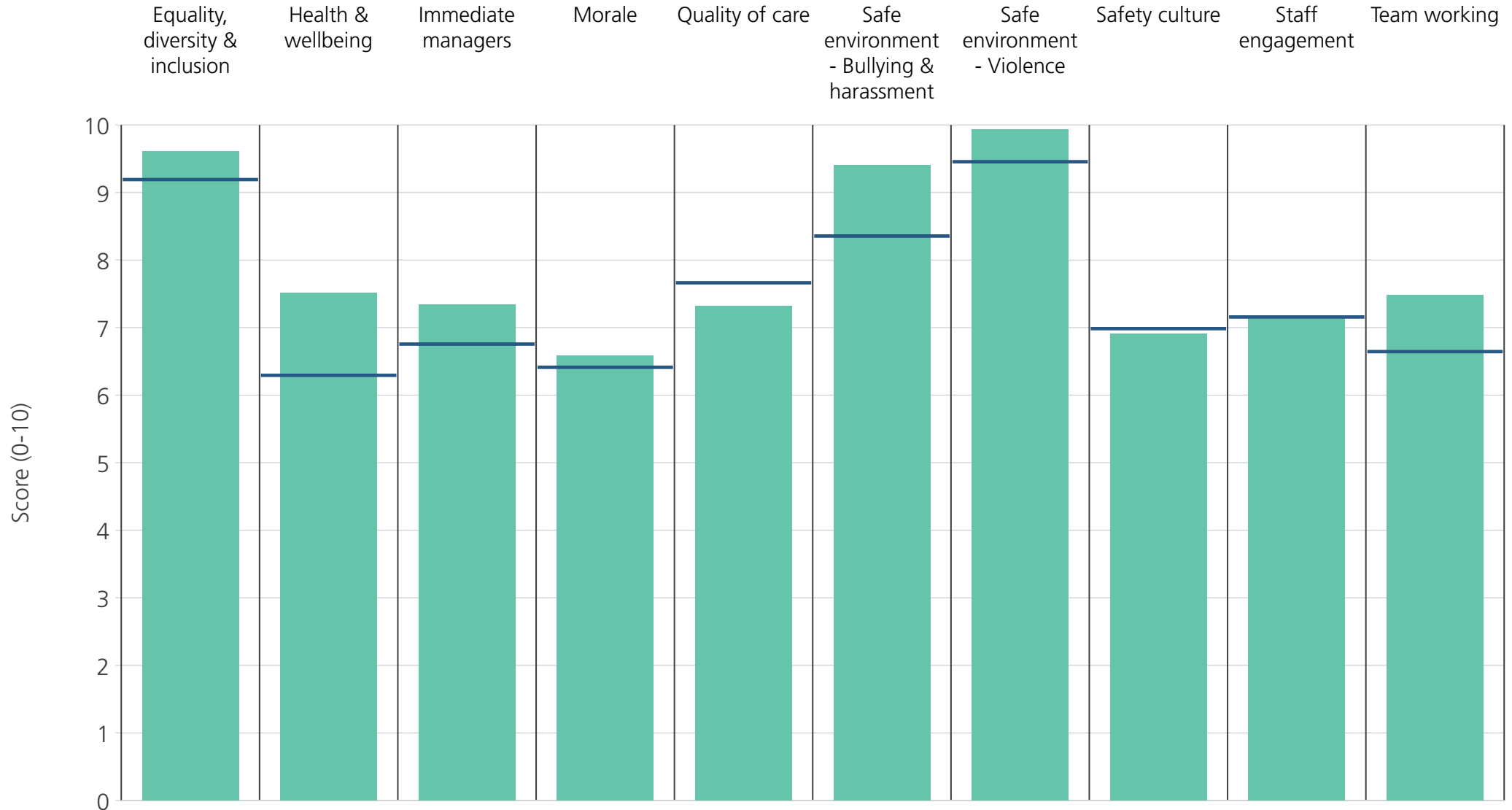
Directorate	9.2	5.7	7.1	6.4	7.7	8.3	9.6	7.2	7.2	6.8
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	249	249	248	246	241	237	248	249	250	249



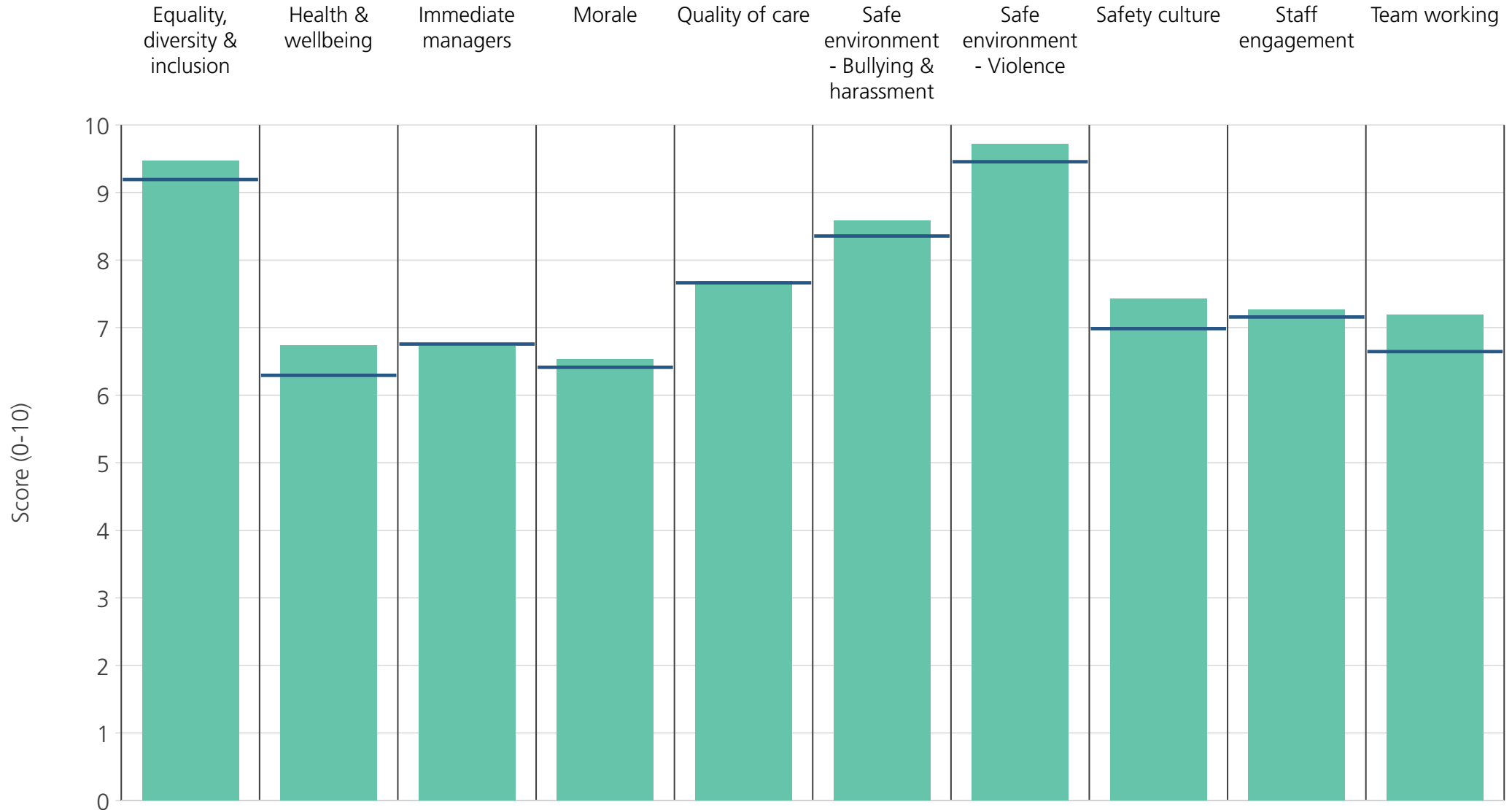
Directorate	8.5	5.9	6.4	5.7	6.9	6.9	8.9	6.5	6.8	6.6
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	60	60	61	60	61	60	58	60	62	61



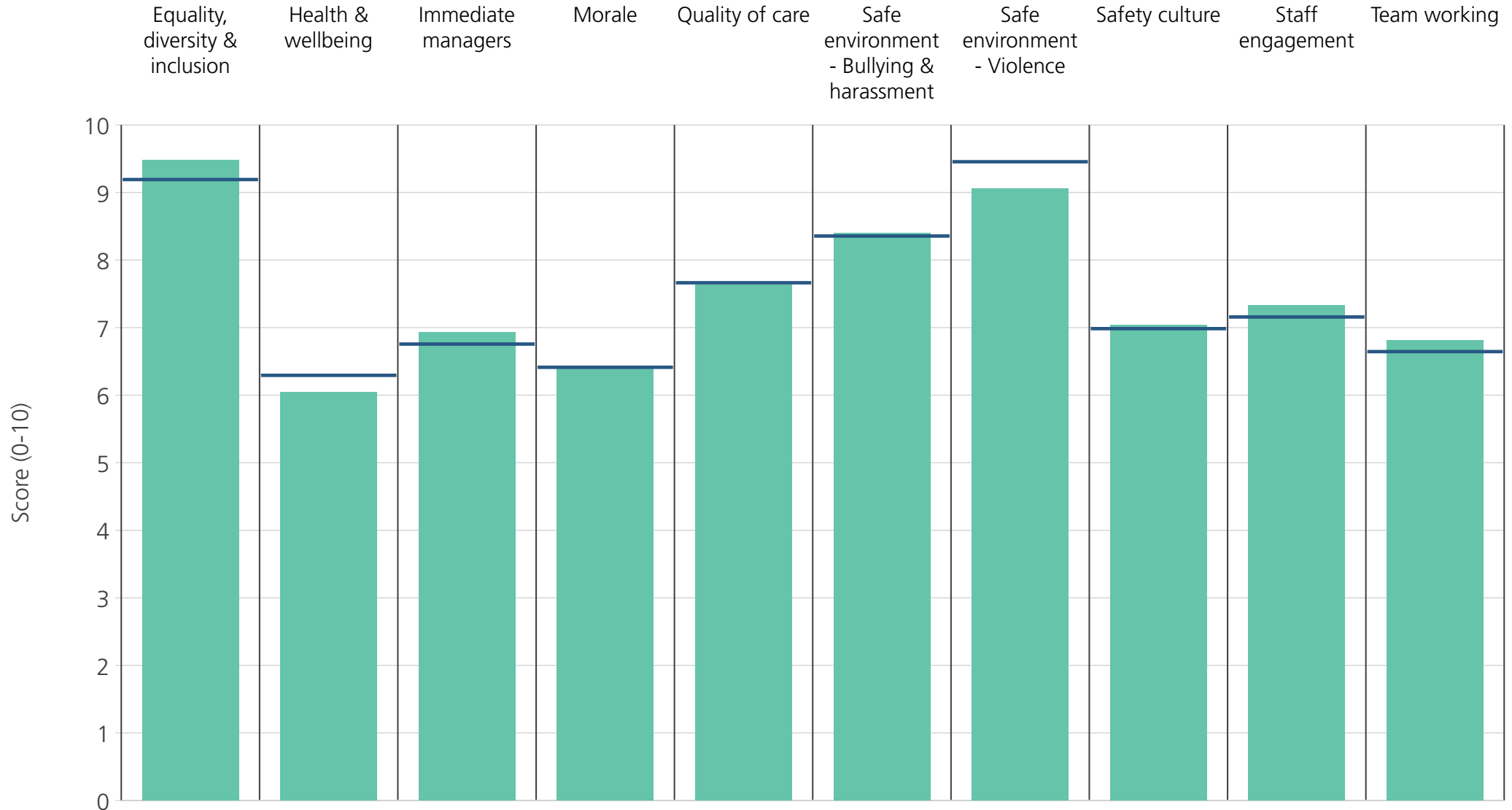
Directorate	8.9	5.3	5.8	5.8	6.9	6.7	8.4	7.0	6.9	5.7
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	98	98	98	96	98	97	97	98	100	100



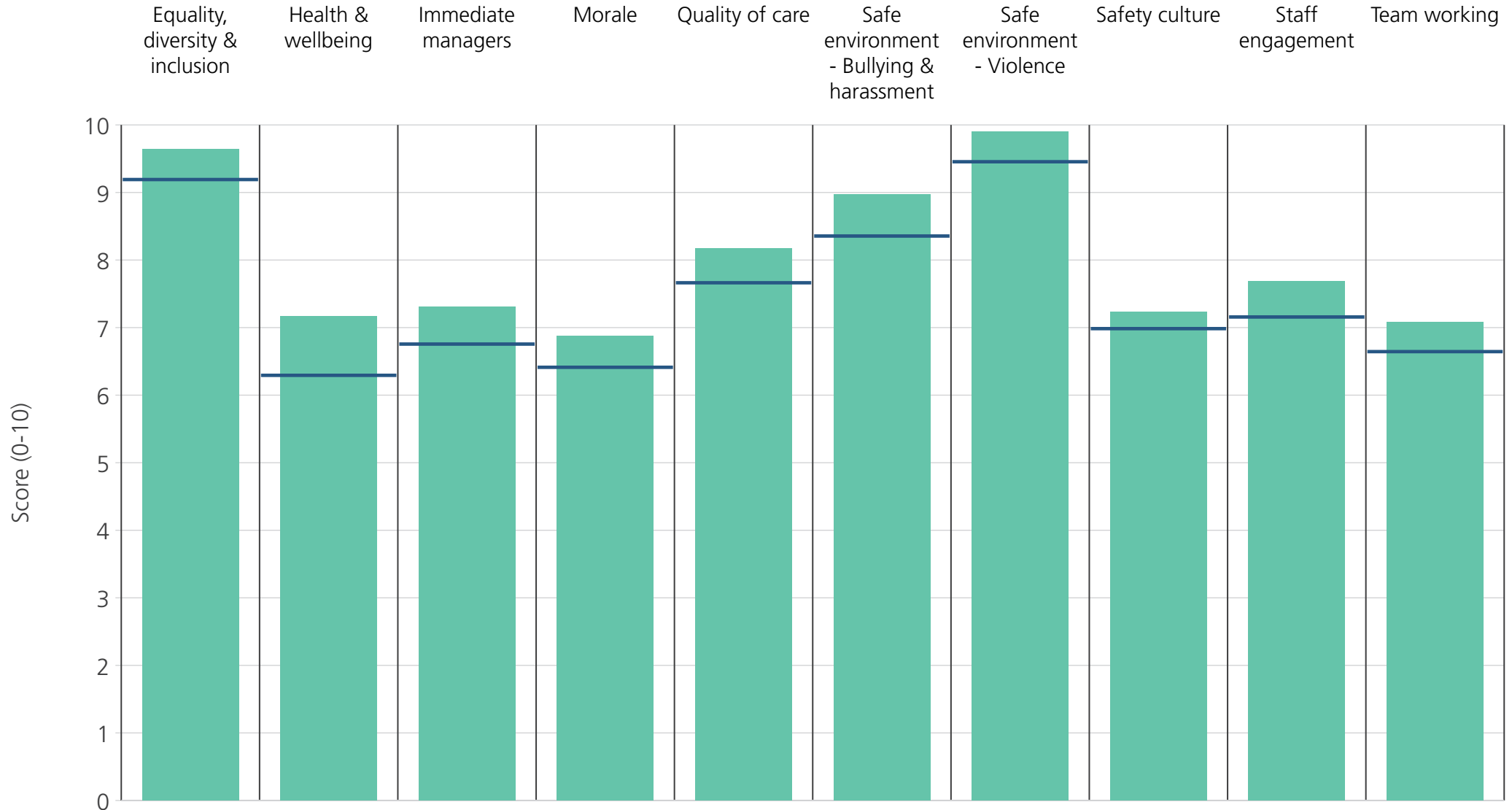
Directorate	9.6	7.5	7.3	6.6	7.3	9.4	9.9	6.9	7.2	7.5
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	154	154	154	153	71	152	154	153	155	154



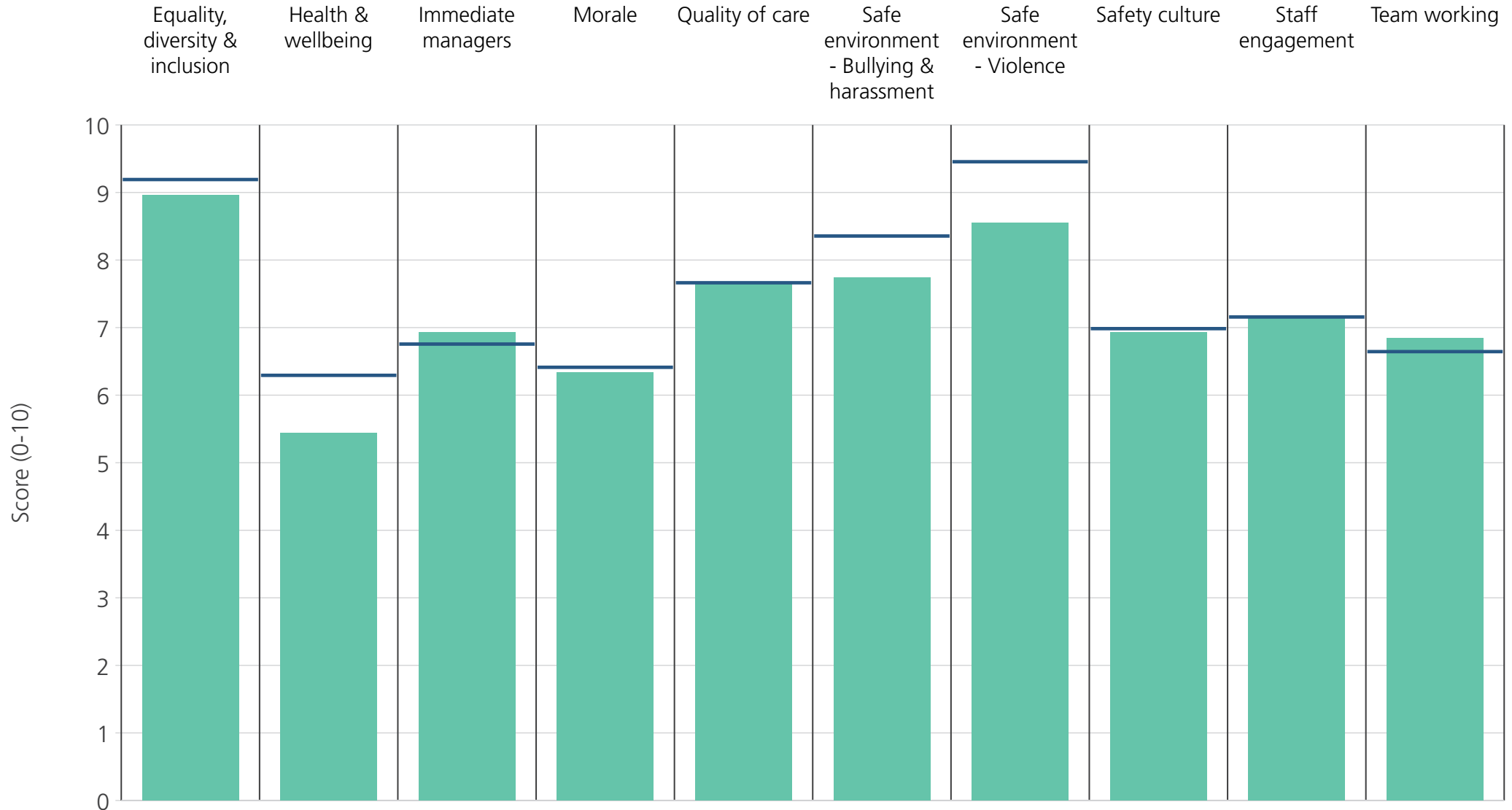
Directorate	9.5	6.7	6.7	6.5	7.7	8.6	9.7	7.4	7.3	7.2
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	143	143	144	142	142	139	142	143	144	143



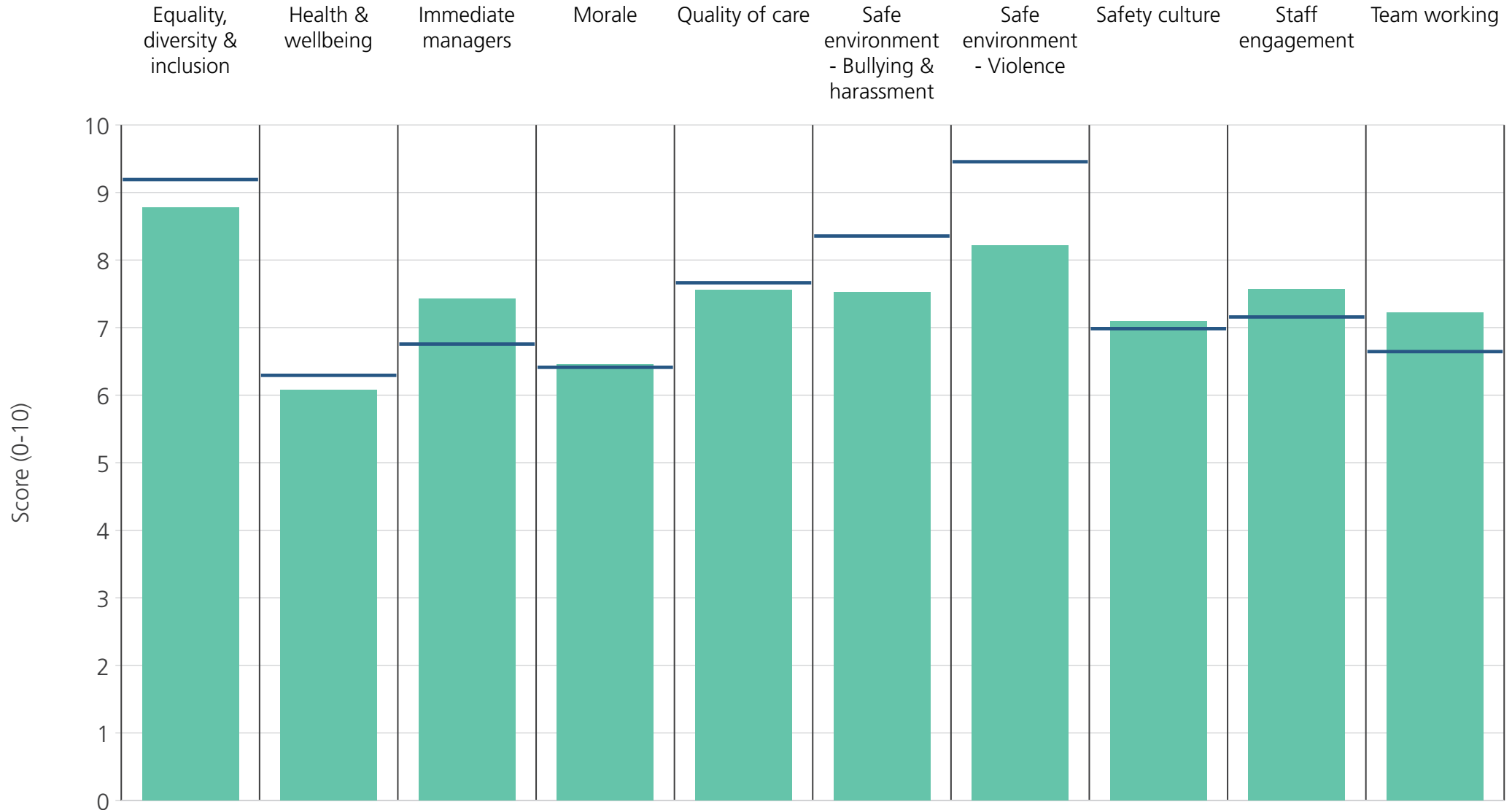
Directorate	9.5	6.0	6.9	6.4	7.6	8.4	9.1	7.0	7.3	6.8
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	102	102	102	101	97	101	102	102	102	102



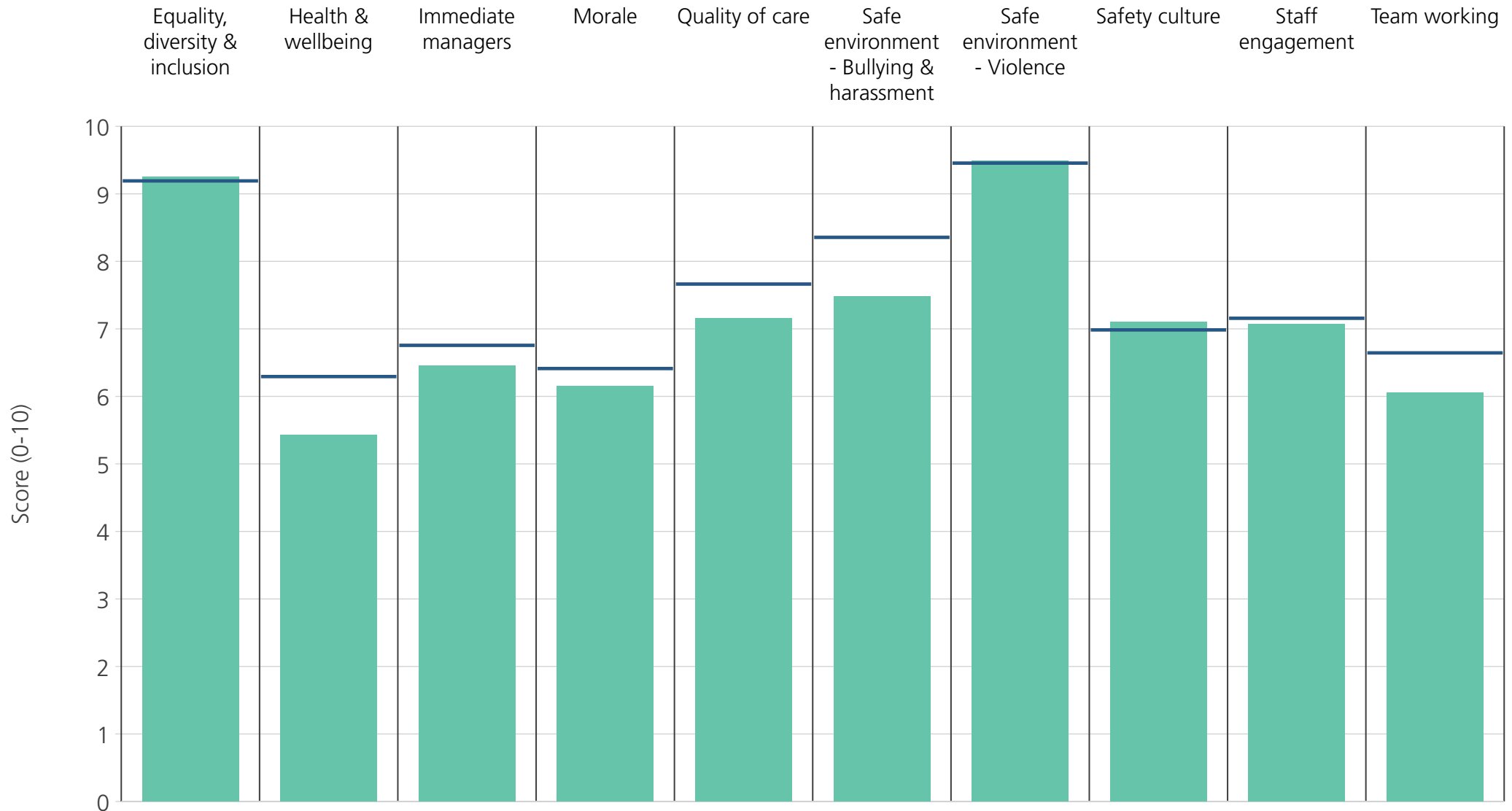
Directorate	9.6	7.2	7.3	6.9	8.2	9.0	9.9	7.2	7.7	7.1
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	94	95	96	96	92	91	96	96	96	96



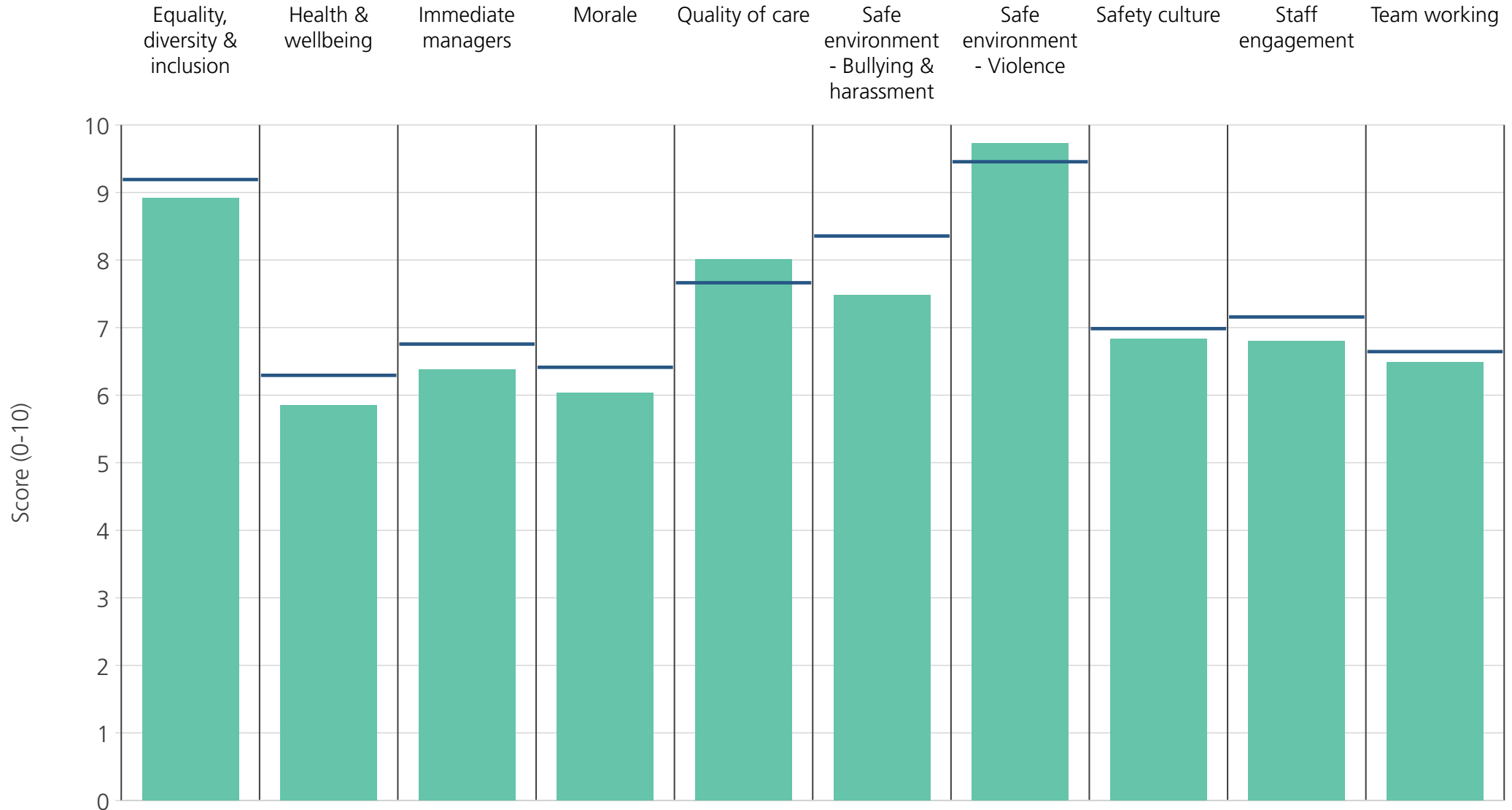
Directorate	9.0	5.4	6.9	6.3	7.7	7.7	8.6	6.9	7.1	6.8
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	102	103	103	100	100	98	98	102	105	105



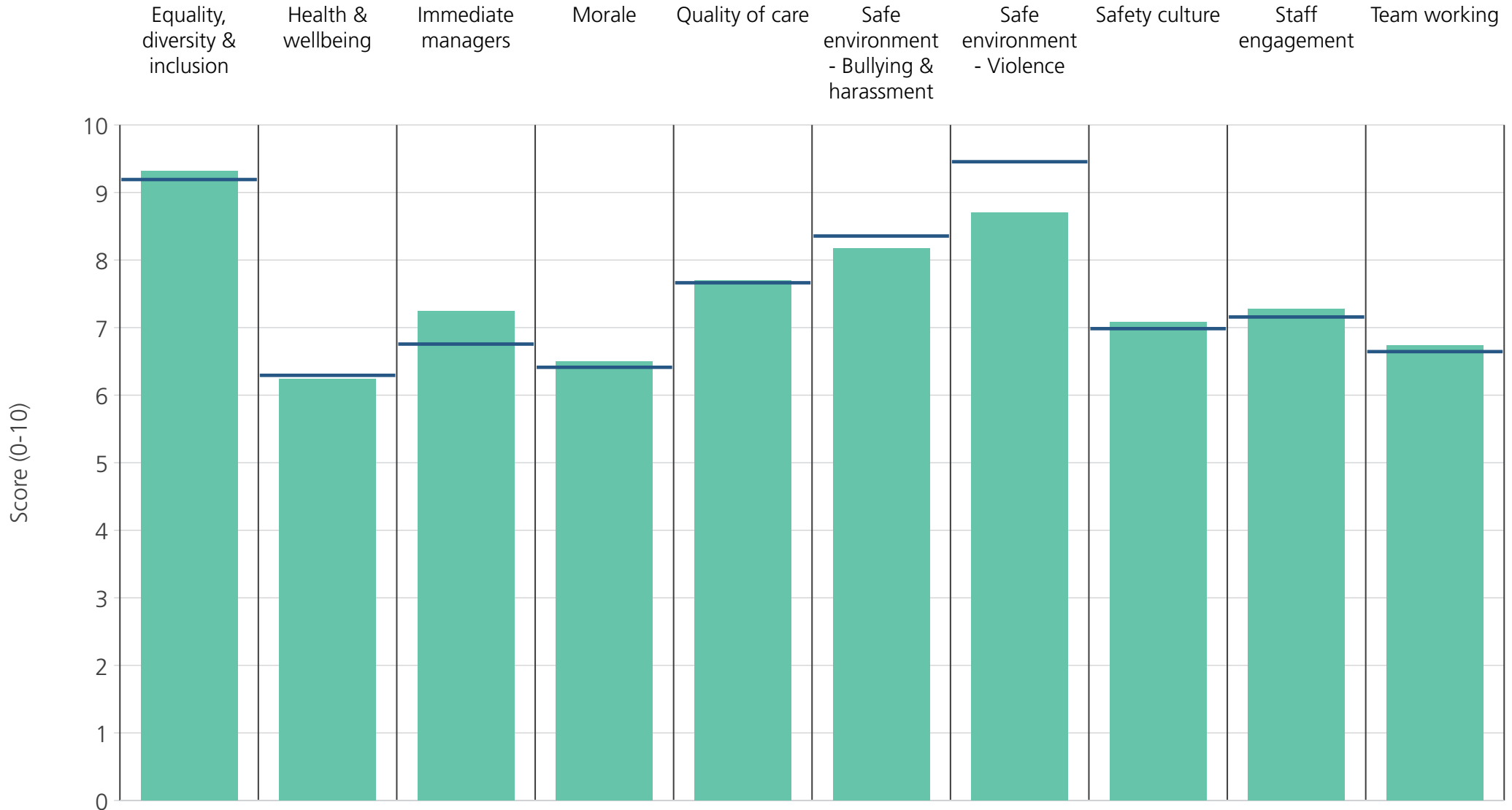
Directorate	8.8	6.1	7.4	6.5	7.6	7.5	8.2	7.1	7.6	7.2
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	104	105	105	102	102	105	103	104	107	104



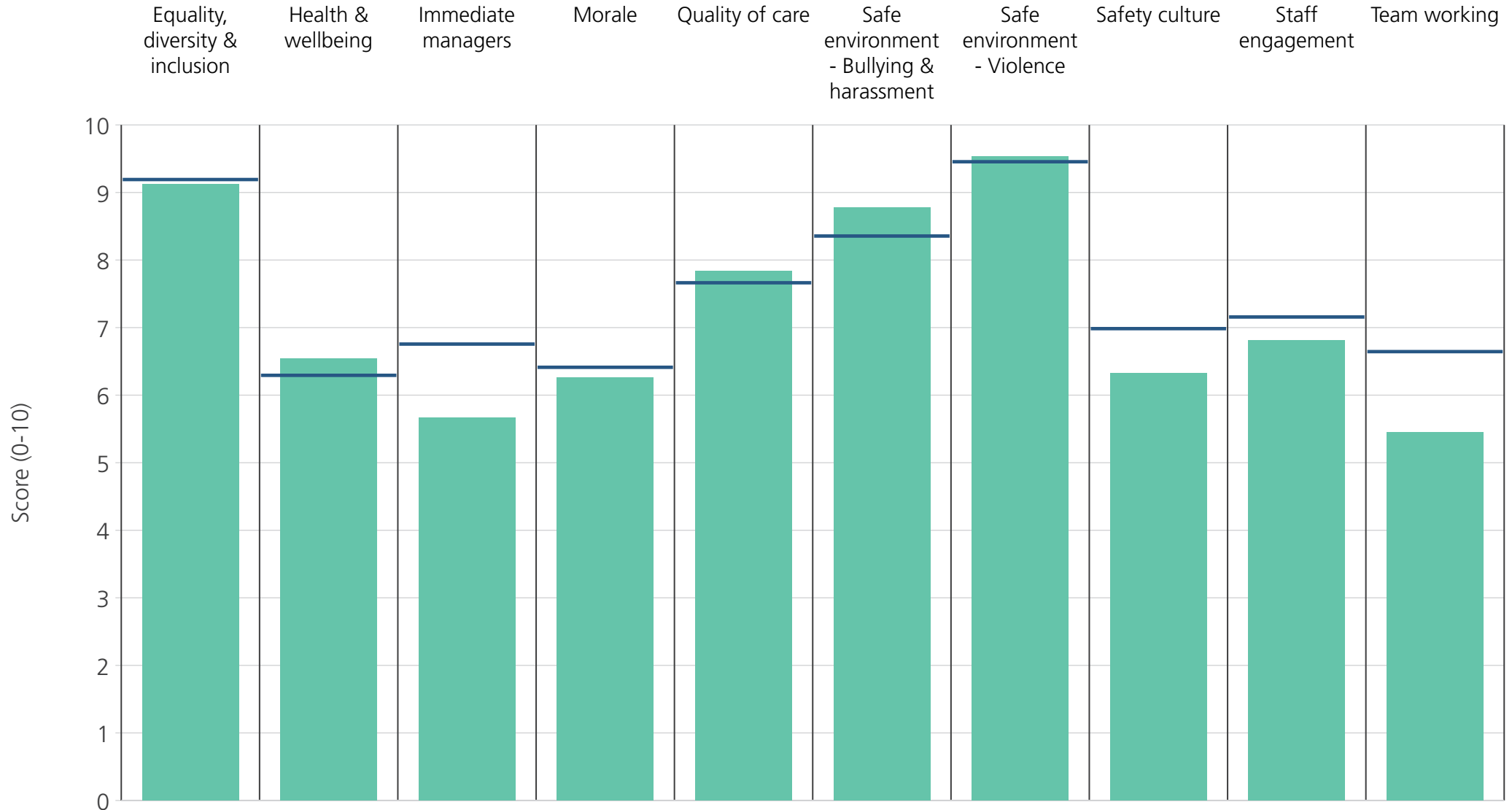
Directorate	9.2	5.4	6.5	6.2	7.2	7.5	9.5	7.1	7.1	6.1
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	172	172	172	171	168	166	171	172	172	172



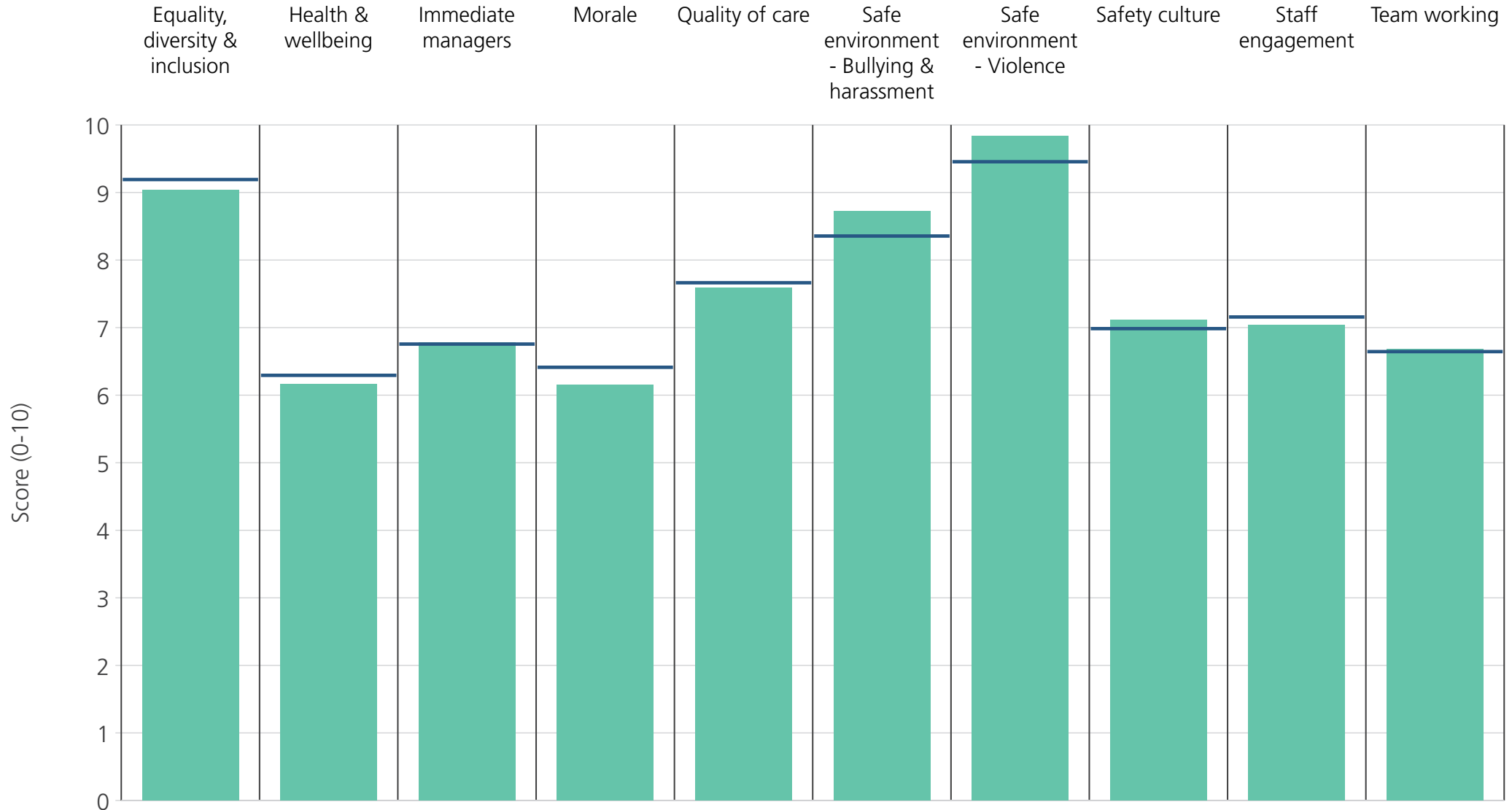
Directorate	8.9	5.8	6.4	6.0	8.0	7.5	9.7	6.8	6.8	6.5
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	97	98	99	96	98	94	98	97	102	101



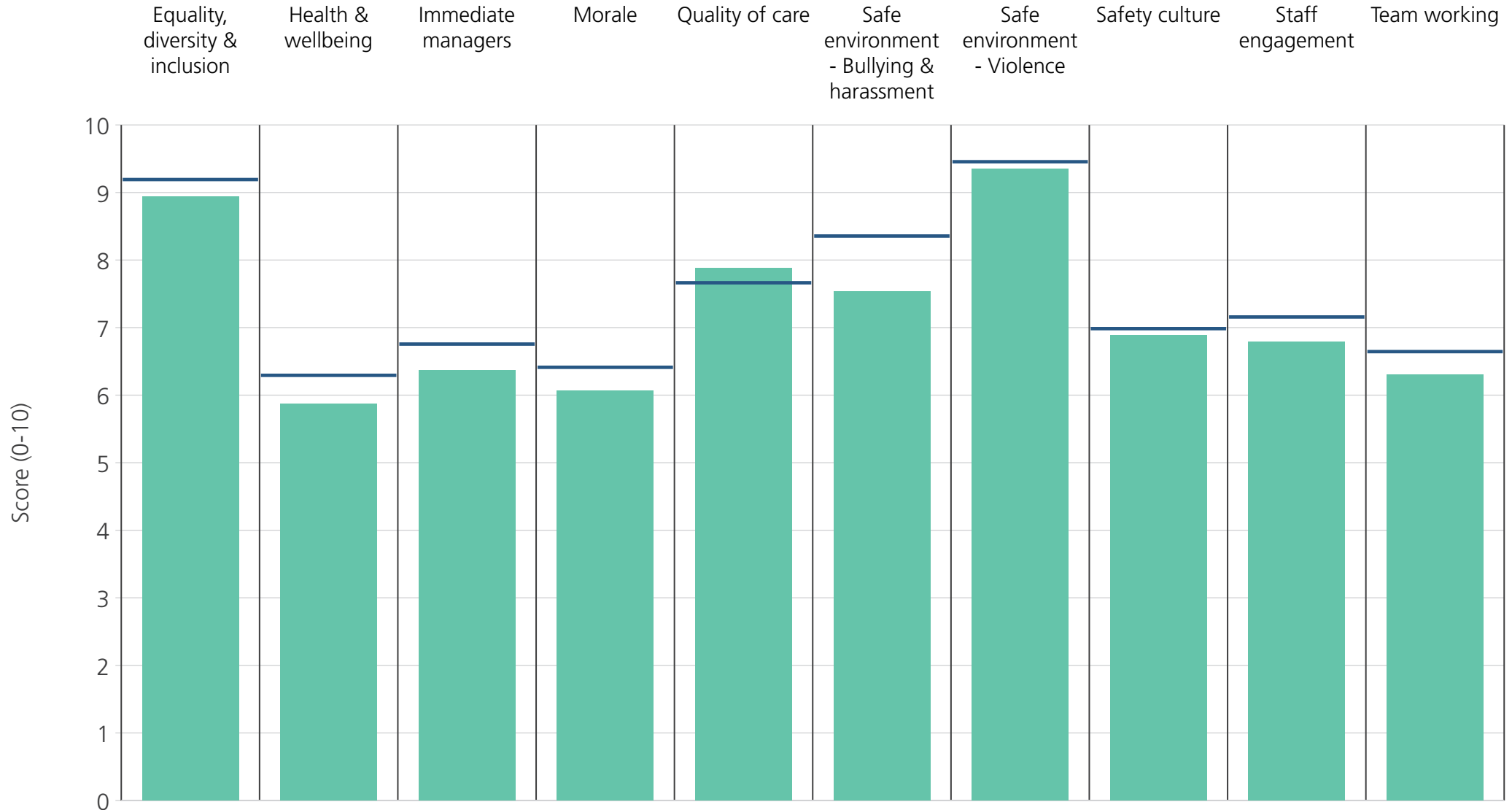
Directorate	9.3	6.2	7.2	6.5	7.7	8.2	8.7	7.1	7.3	6.7
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	102	103	103	103	98	95	103	103	103	102



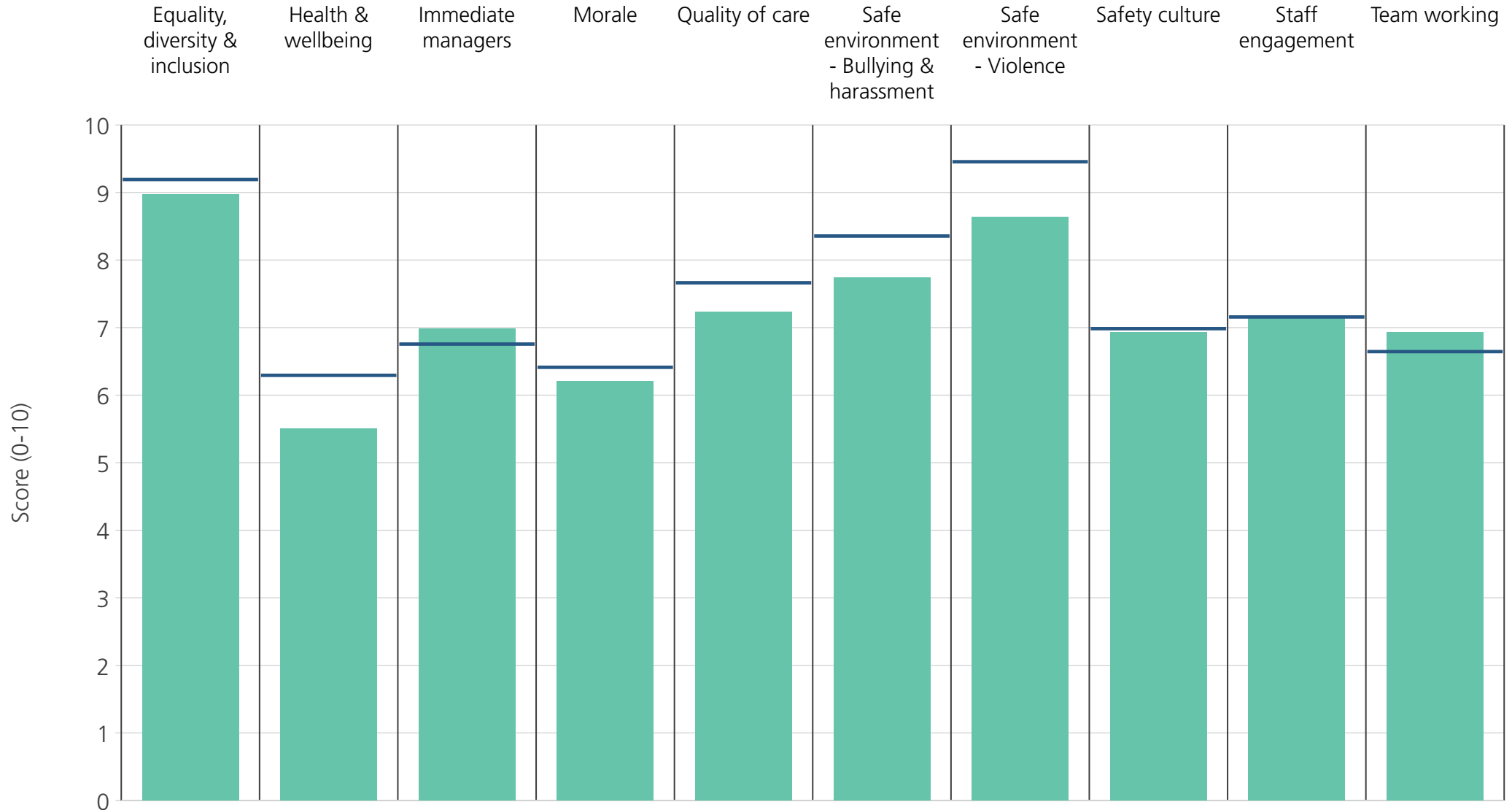
Directorate	9.1	6.5	5.7	6.3	7.8	8.8	9.5	6.3	6.8	5.5
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	237	238	239	232	190	226	223	236	238	231



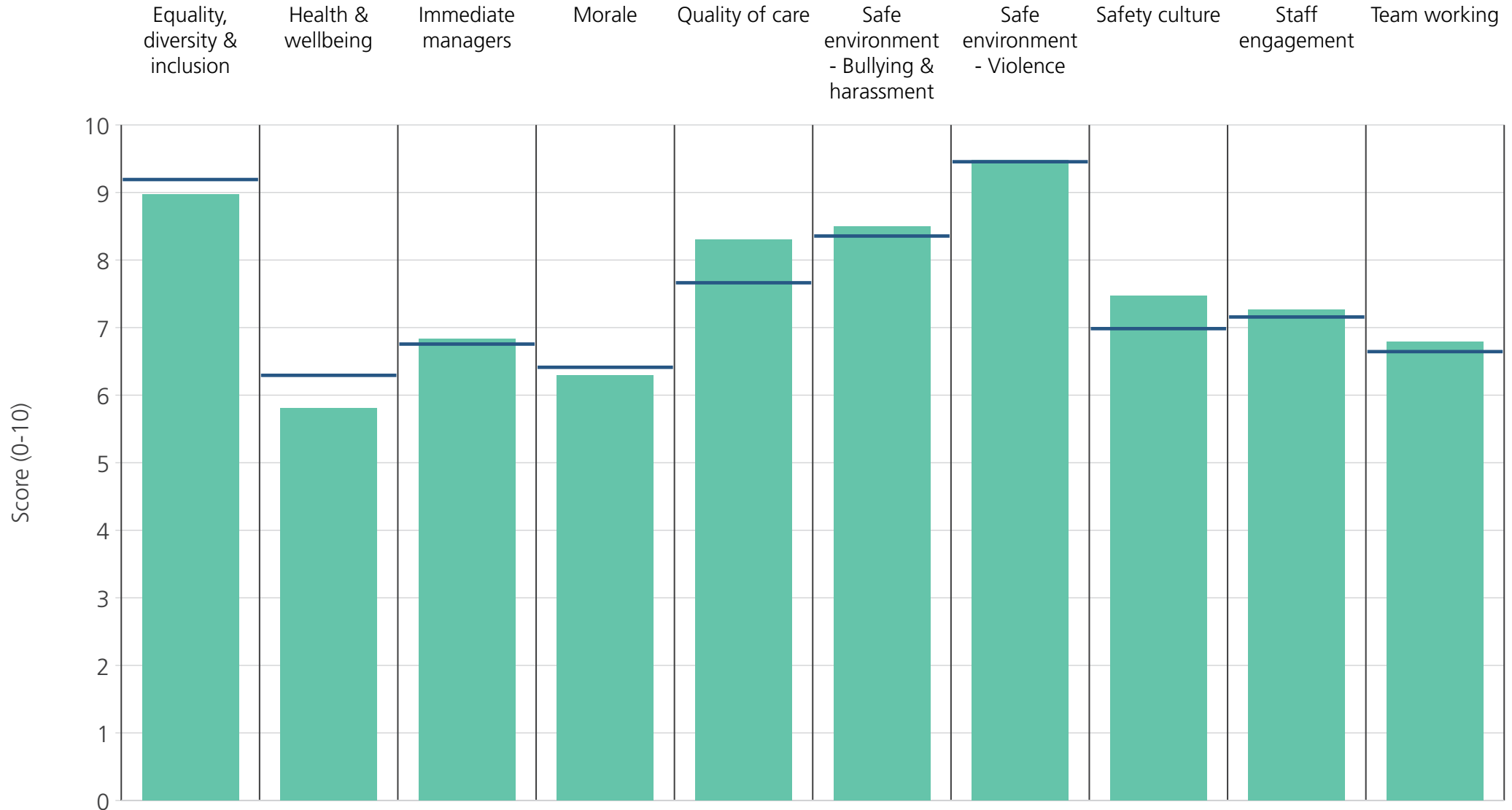
Directorate	9.0	6.2	6.8	6.2	7.6	8.7	9.8	7.1	7.0	6.7
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	146	146	146	144	141	138	146	146	148	147



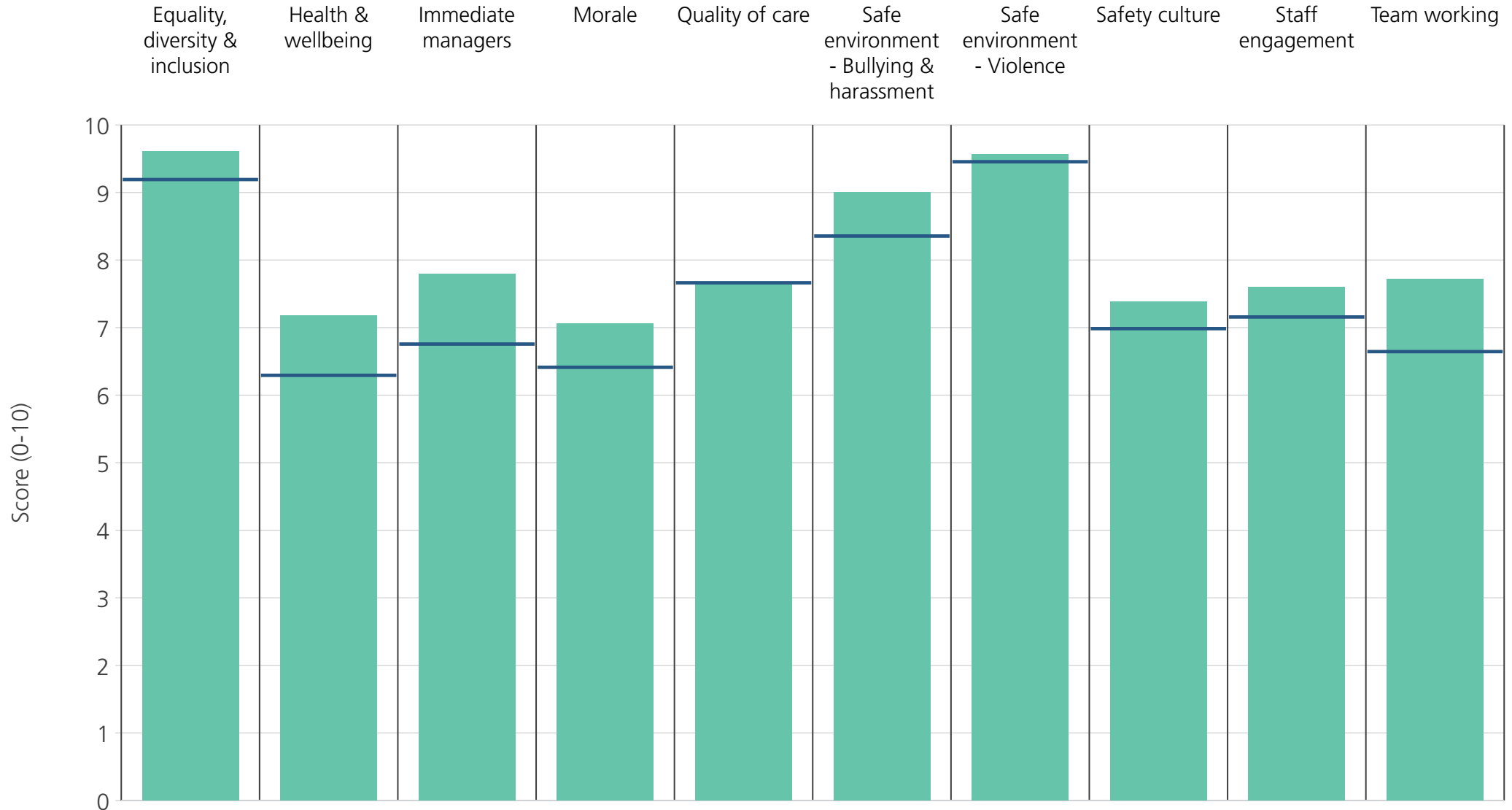
Directorate	8.9	5.9	6.4	6.1	7.9	7.5	9.3	6.9	6.8	6.3
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	172	173	174	171	169	166	173	172	175	174



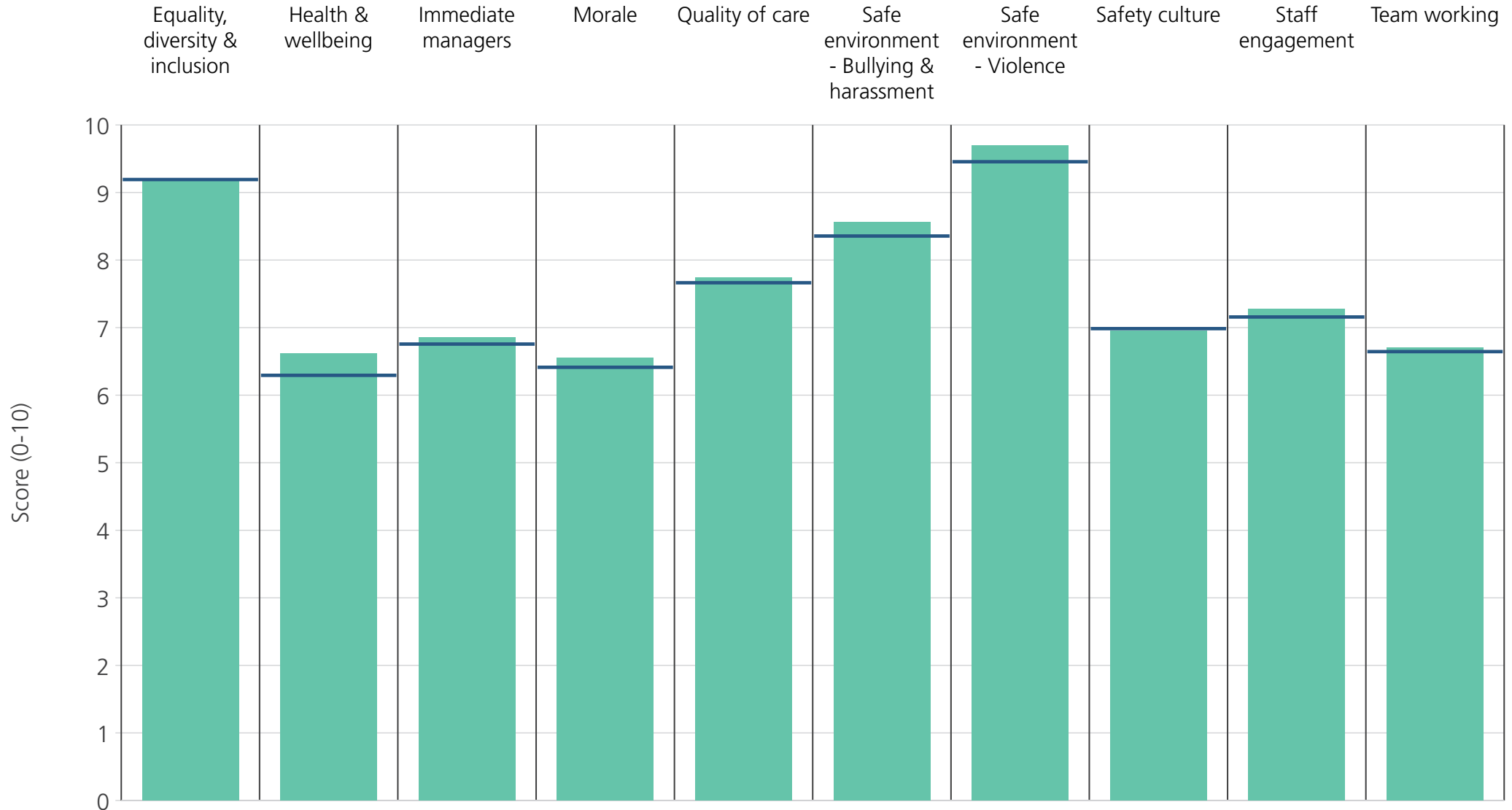
Directorate	9.0	5.5	7.0	6.2	7.2	7.7	8.6	6.9	7.2	6.9
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	72	72	72	70	69	70	71	71	74	73



Directorate	9.0	5.8	6.8	6.3	8.3	8.5	9.5	7.5	7.3	6.8
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	210	210	210	210	205	202	206	210	212	210



Directorate	9.6	7.2	7.8	7.1	7.7	9.0	9.6	7.4	7.6	7.7
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	302	303	303	300	289	289	301	300	305	302



Directorate	9.2	6.6	6.8	6.5	7.7	8.6	9.7	7.0	7.3	6.7
Your org	9.2	6.3	6.8	6.4	7.7	8.4	9.5	7.0	7.2	6.6
Responses	1391	1402	1399	1389	1131	1356	1393	1392	1410	1396