

East of England Ambulance Service NHS Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for East of England Ambulance Service NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

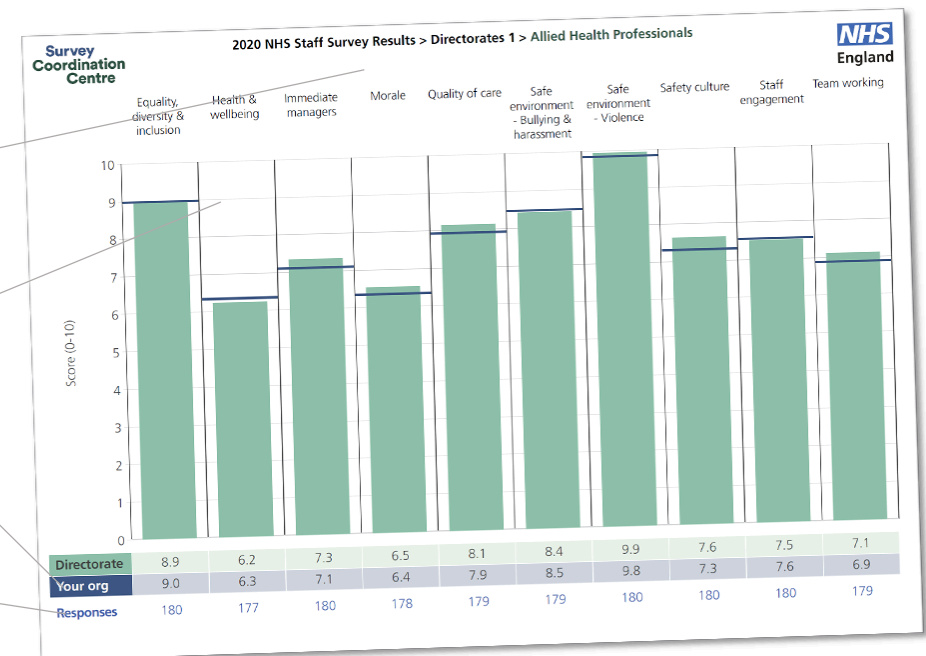
The directorate breakdowns used in this report were provided and defined by East of England Ambulance Service NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

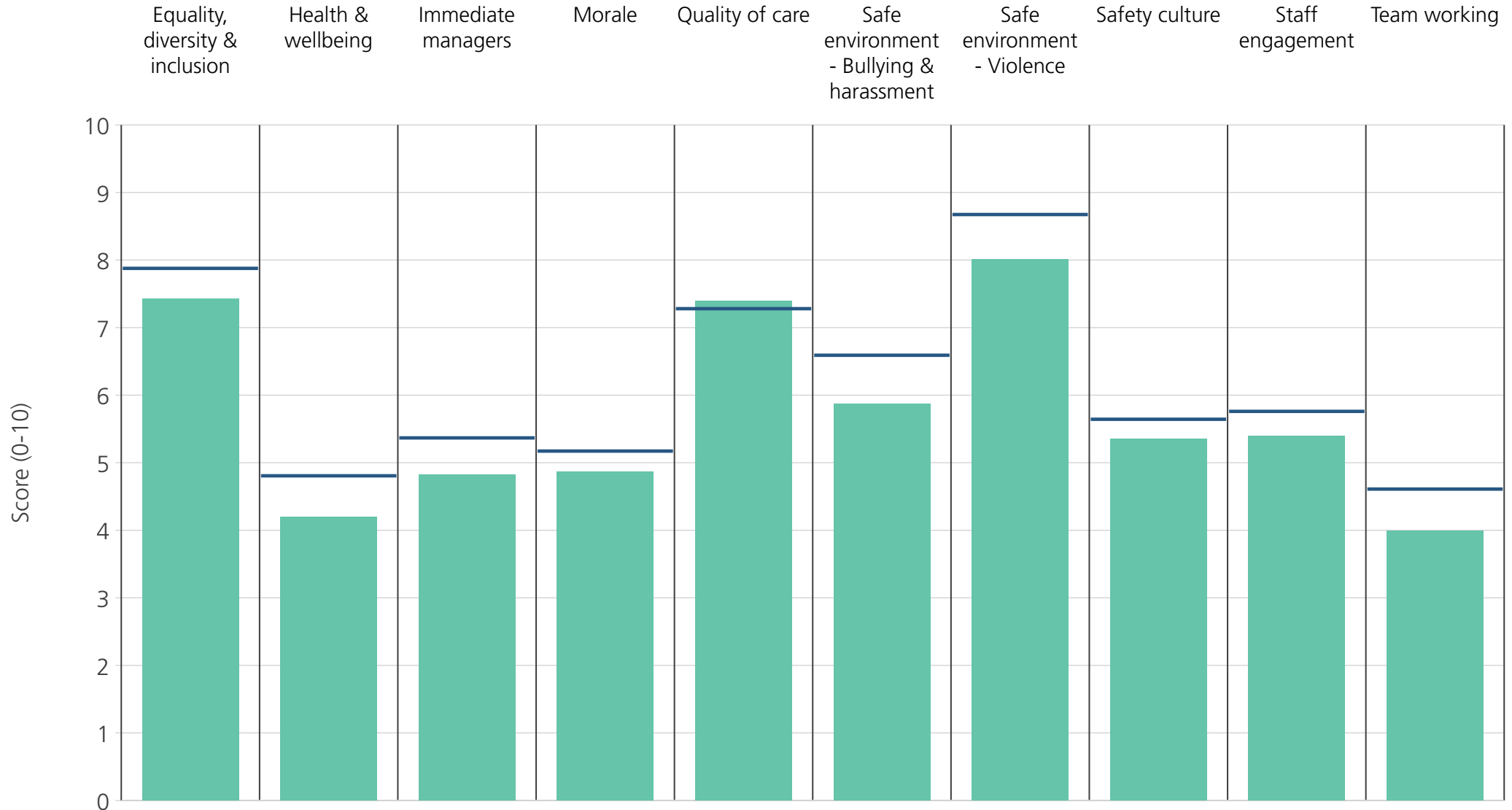
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



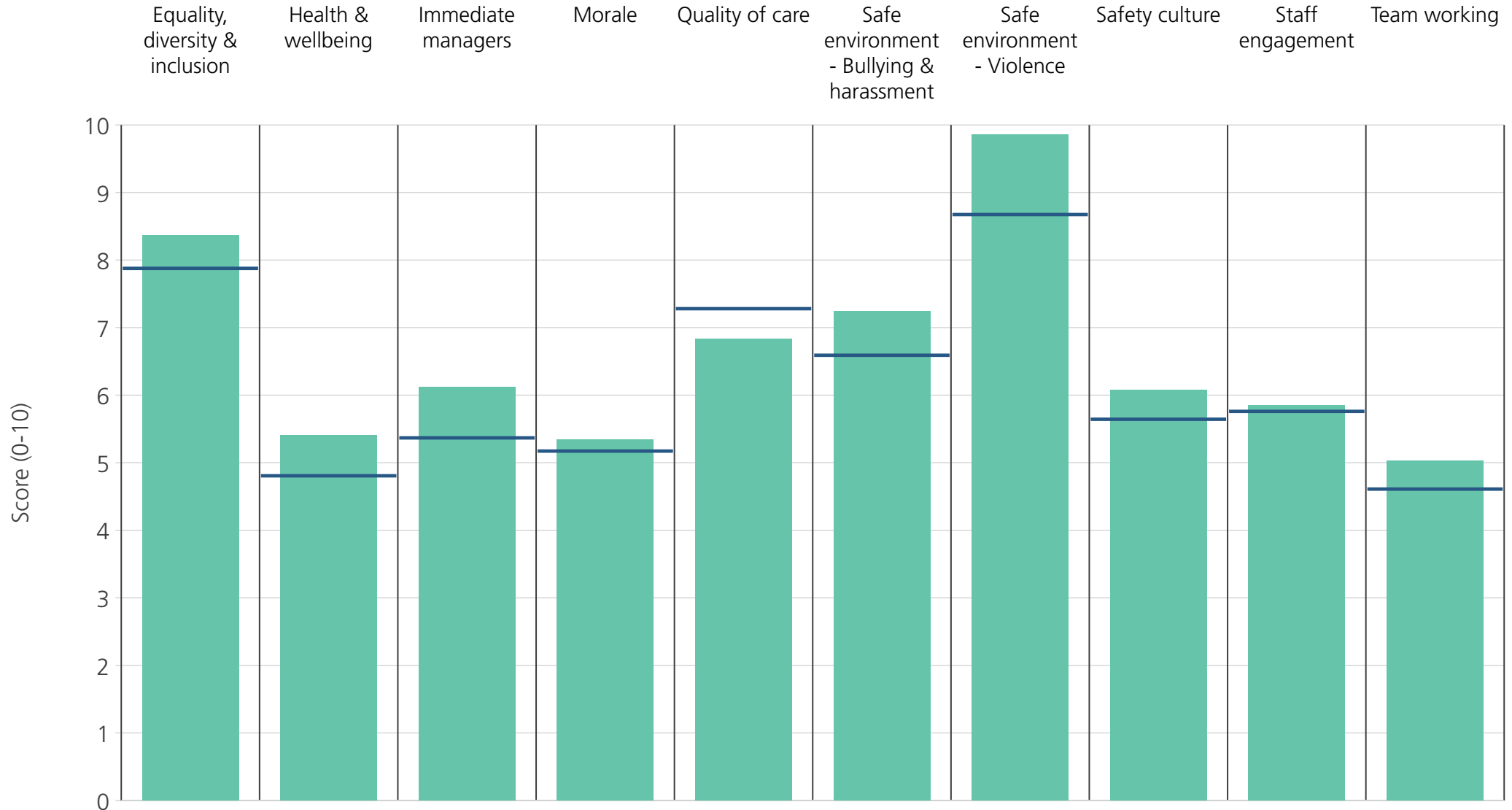
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

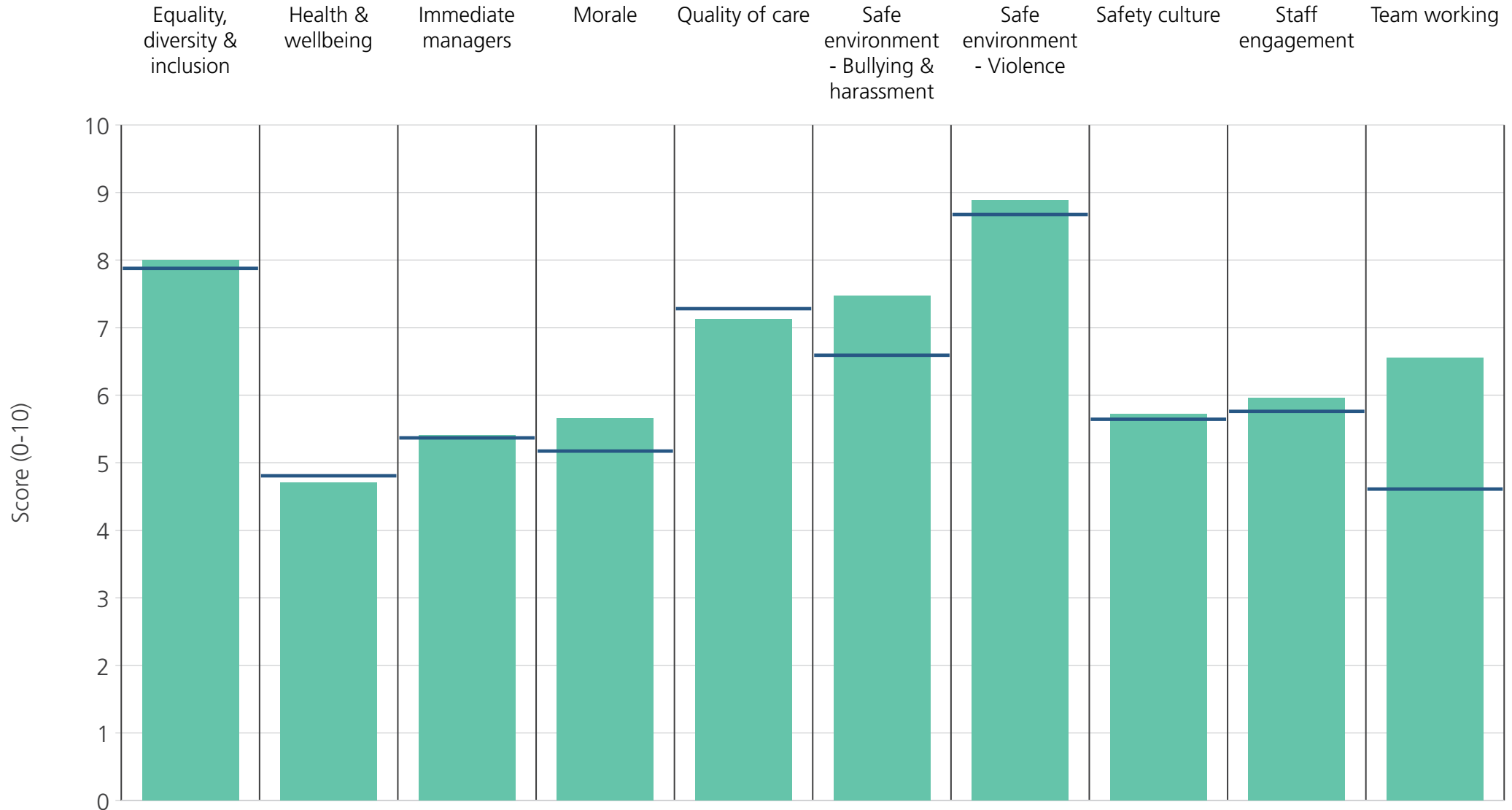
East of England Ambulance Service NHS Trust
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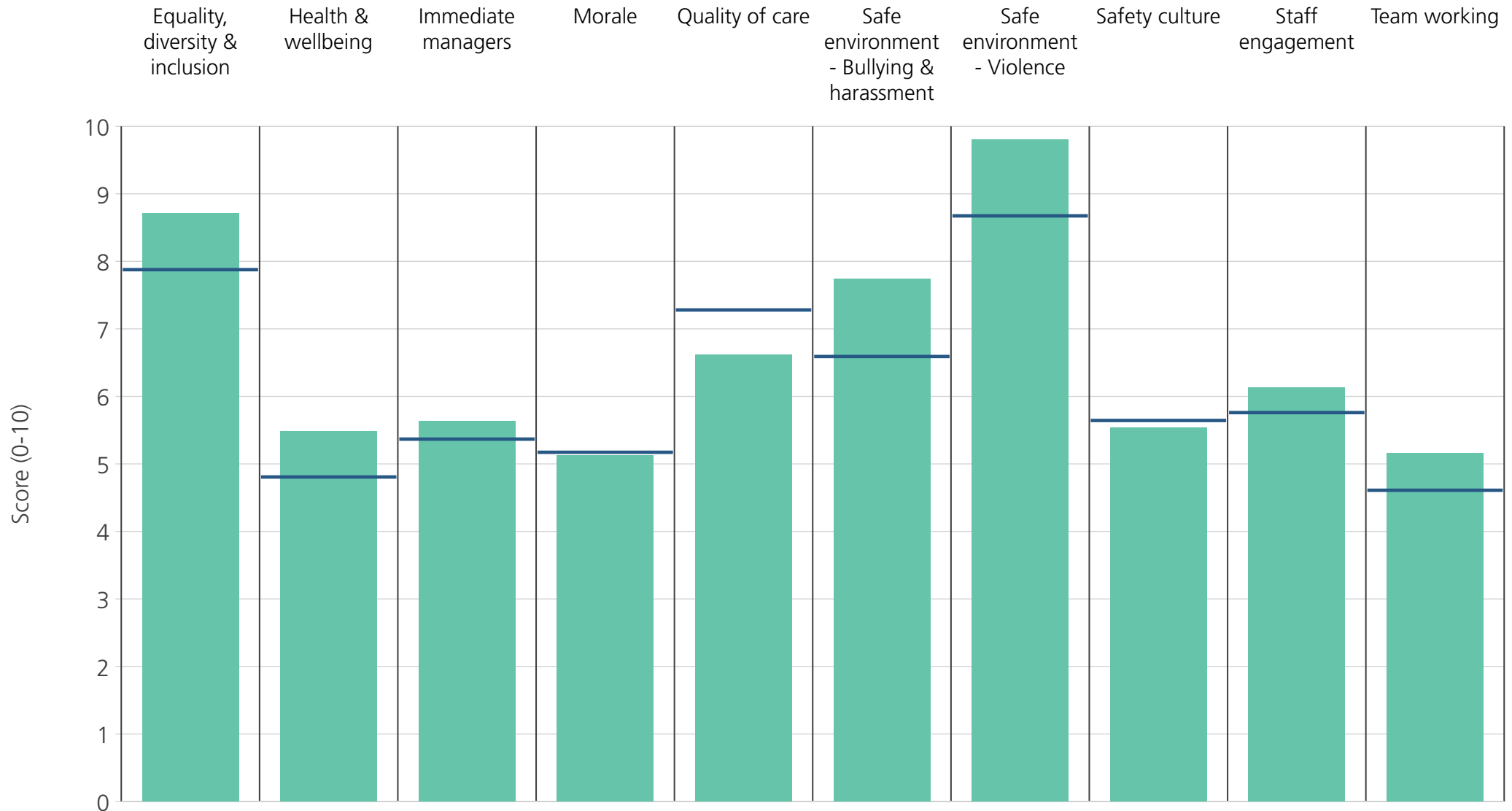
Directorate	7.4	4.2	4.8	4.9	7.4	5.9	8.0	5.4	5.4	4.0
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	1503	1512	1516	1489	1490	1496	1509	1498	1532	1526



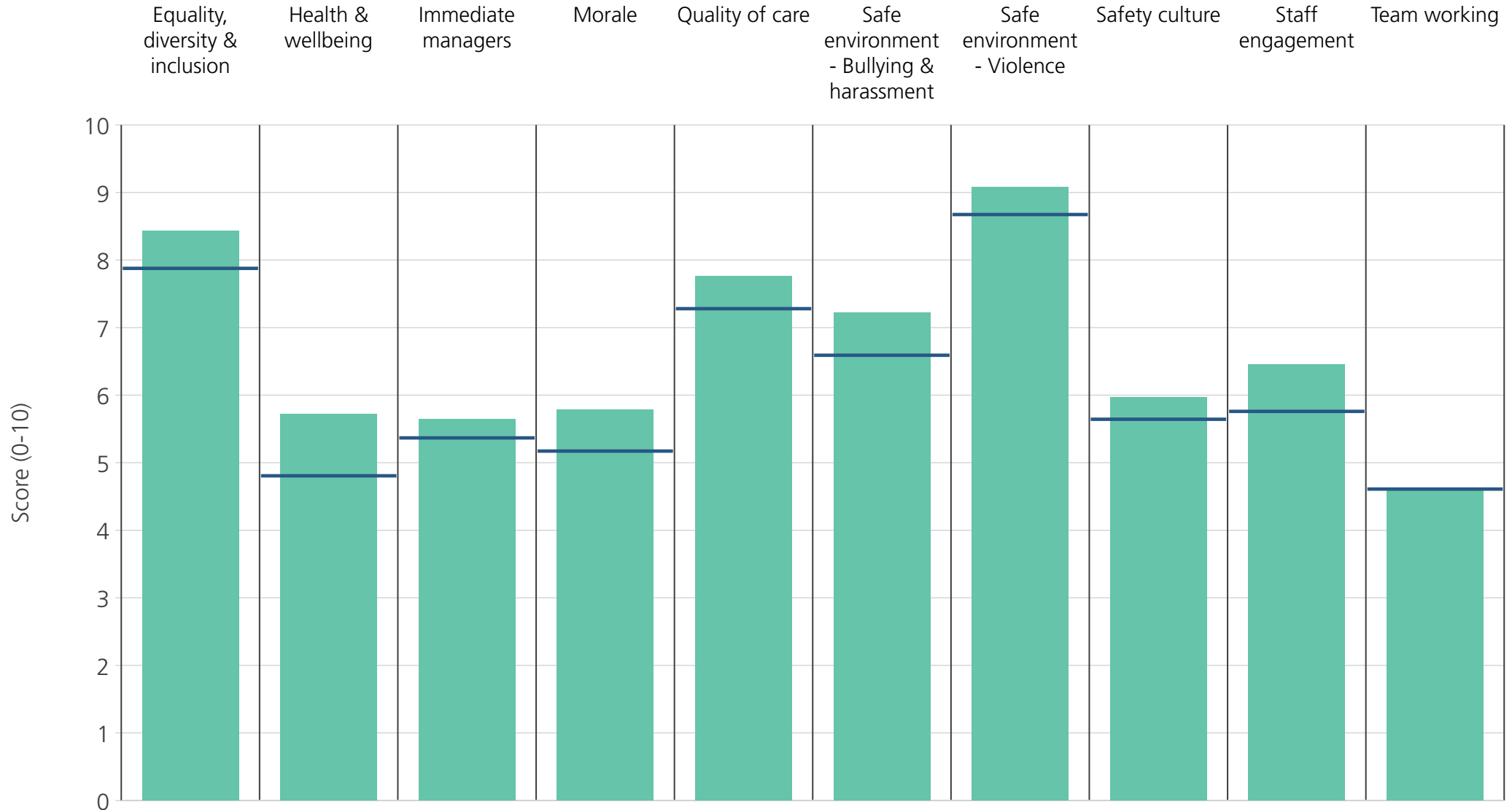
Directorate	8.4	5.4	6.1	5.3	6.8	7.2	9.9	6.1	5.9	5.0
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	389	393	395	387	375	386	390	389	399	390



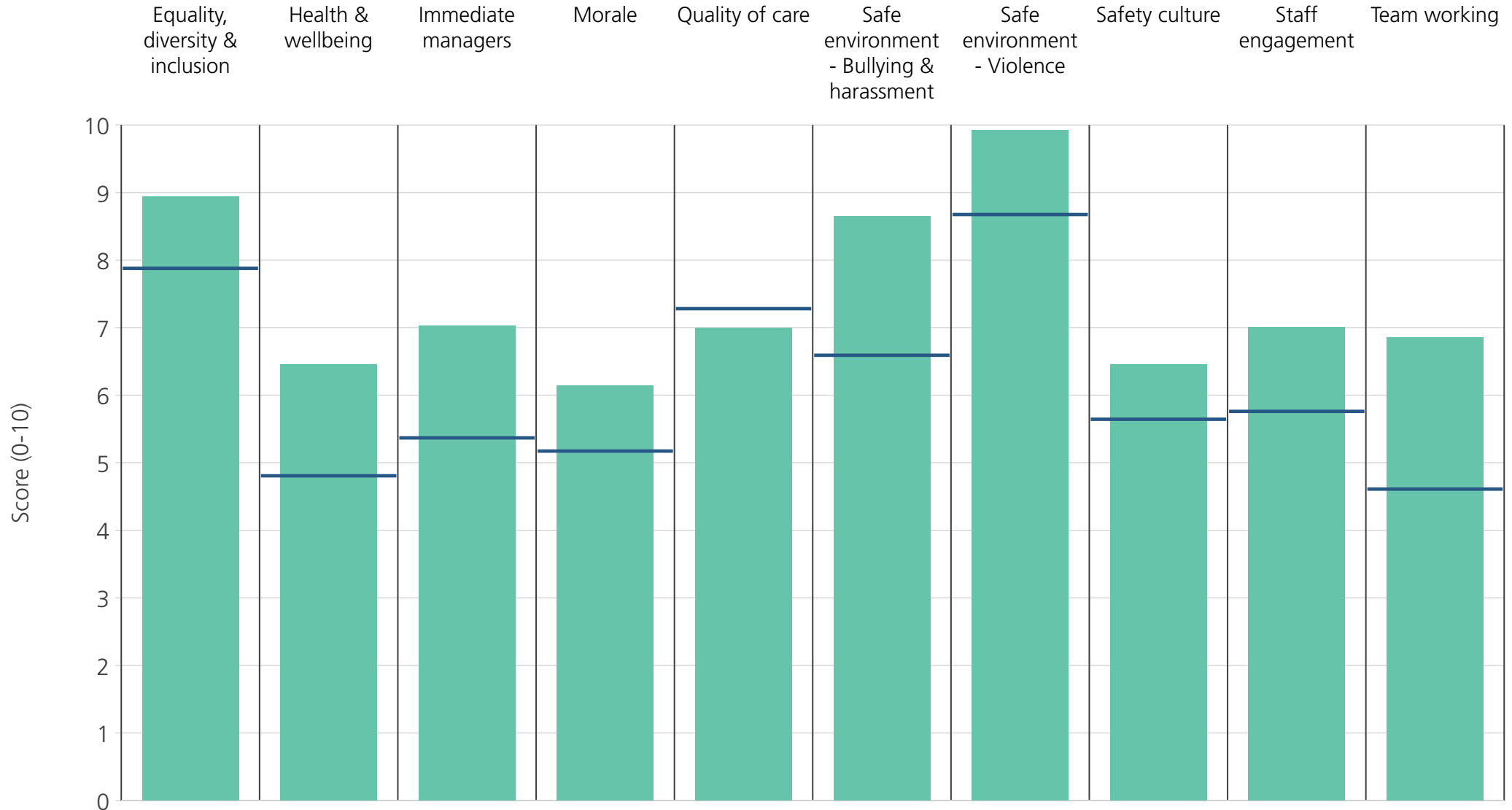
Directorate	8.0	4.7	5.4	5.7	7.1	7.5	8.9	5.7	6.0	6.5
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	63	63	63	62	55	62	63	62	63	63



Directorate	8.7	5.5	5.6	5.1	6.6	7.7	9.8	5.5	6.1	5.2
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	116	117	117	116	64	115	116	117	118	117



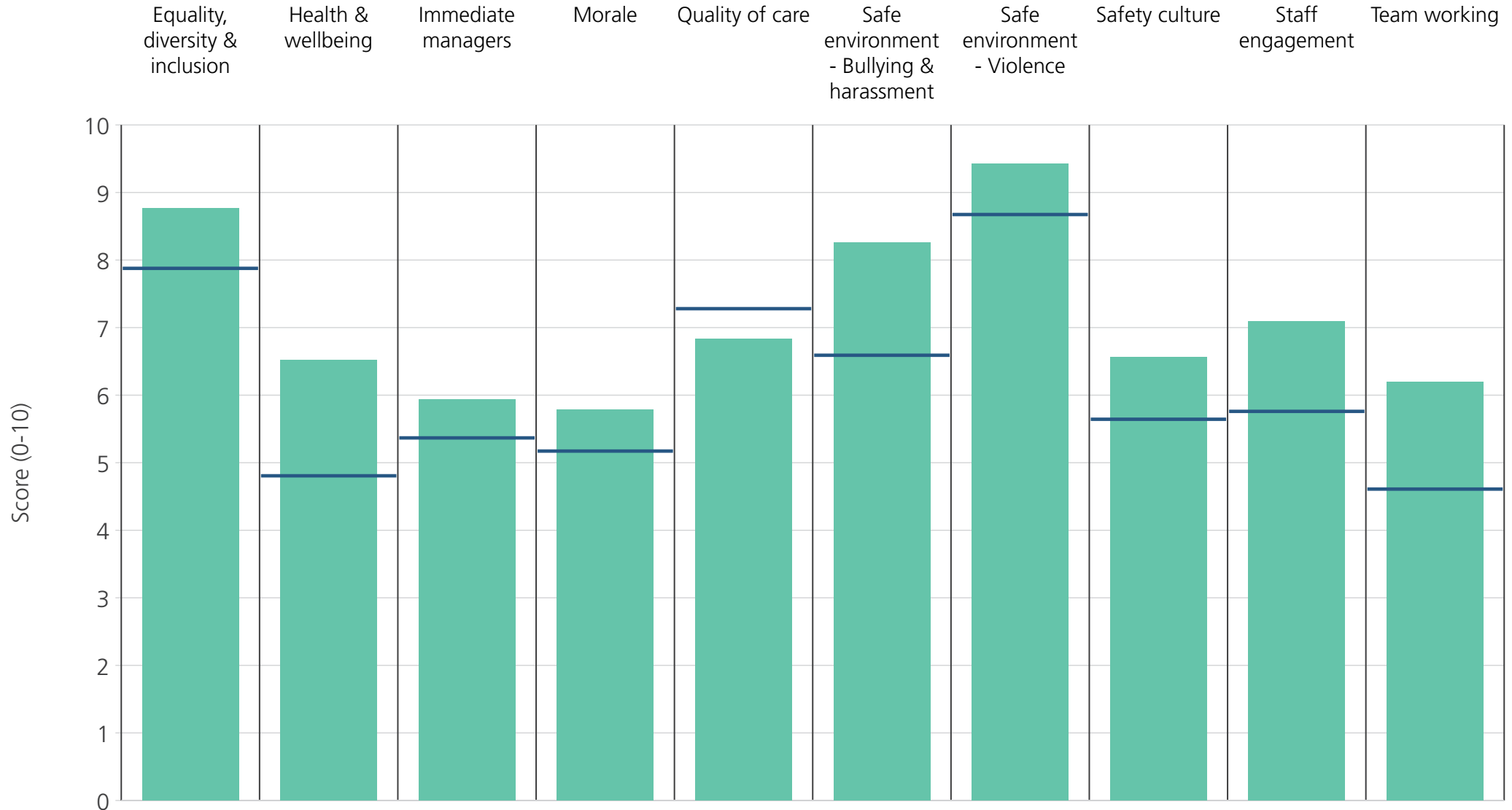
Directorate	8.4	5.7	5.6	5.8	7.8	7.2	9.1	6.0	6.5	4.6
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	195	196	194	193	191	191	195	195	198	194



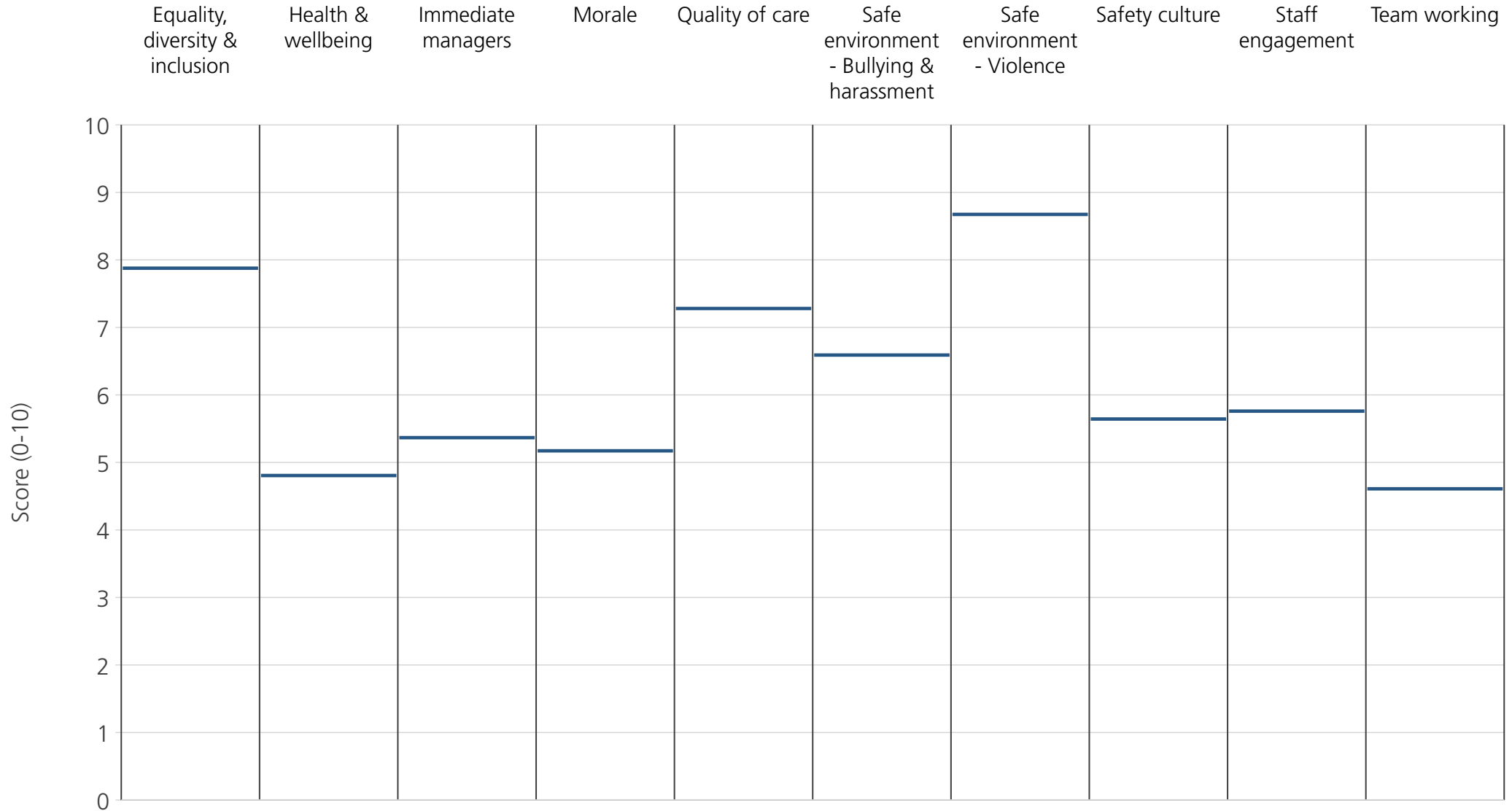
Directorate	8.9	6.5	7.0	6.1	7.0	8.6	9.9	6.5	7.0	6.9
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	259	259	260	259	126	250	259	258	262	261

Directorates 2

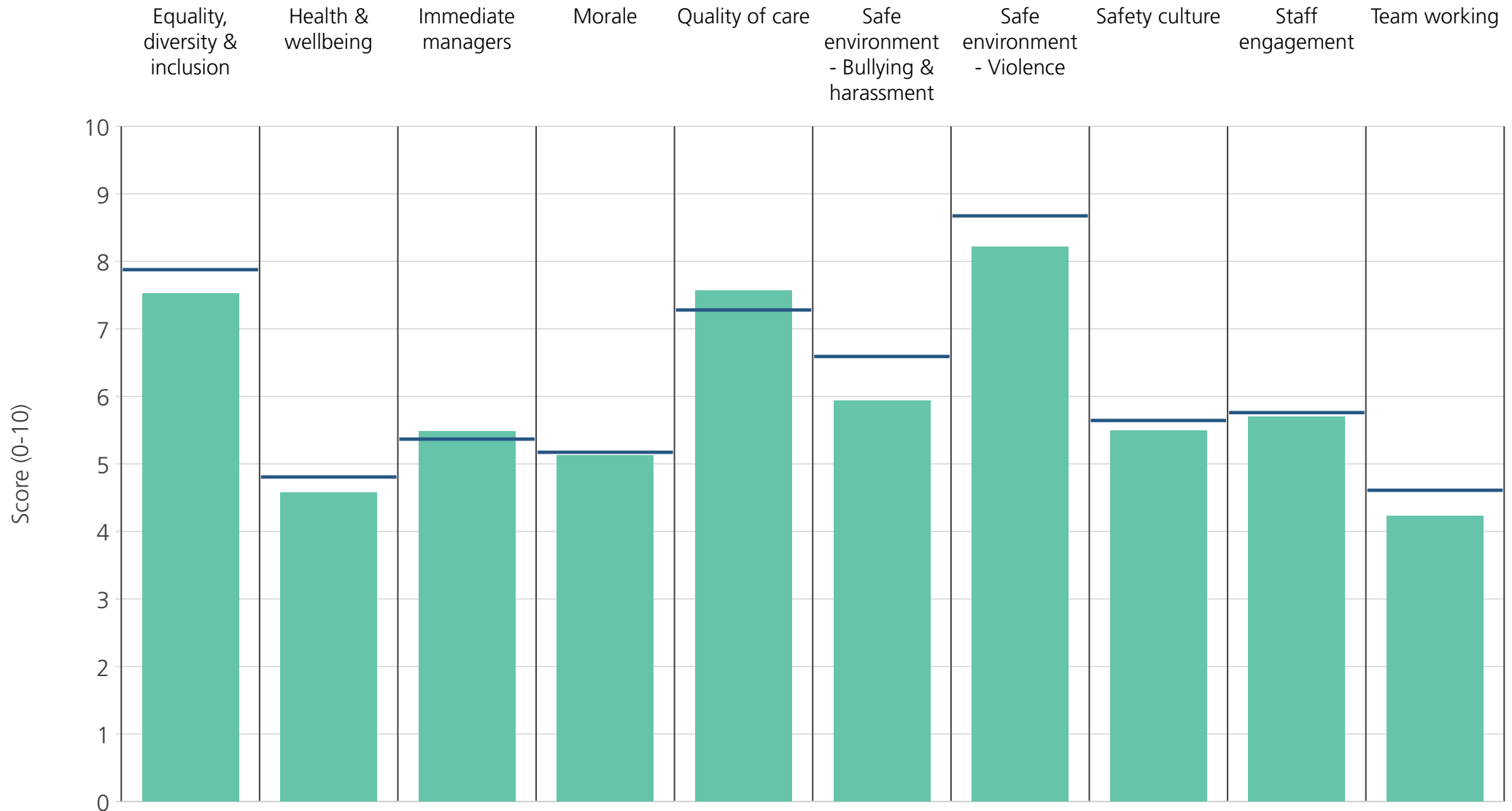
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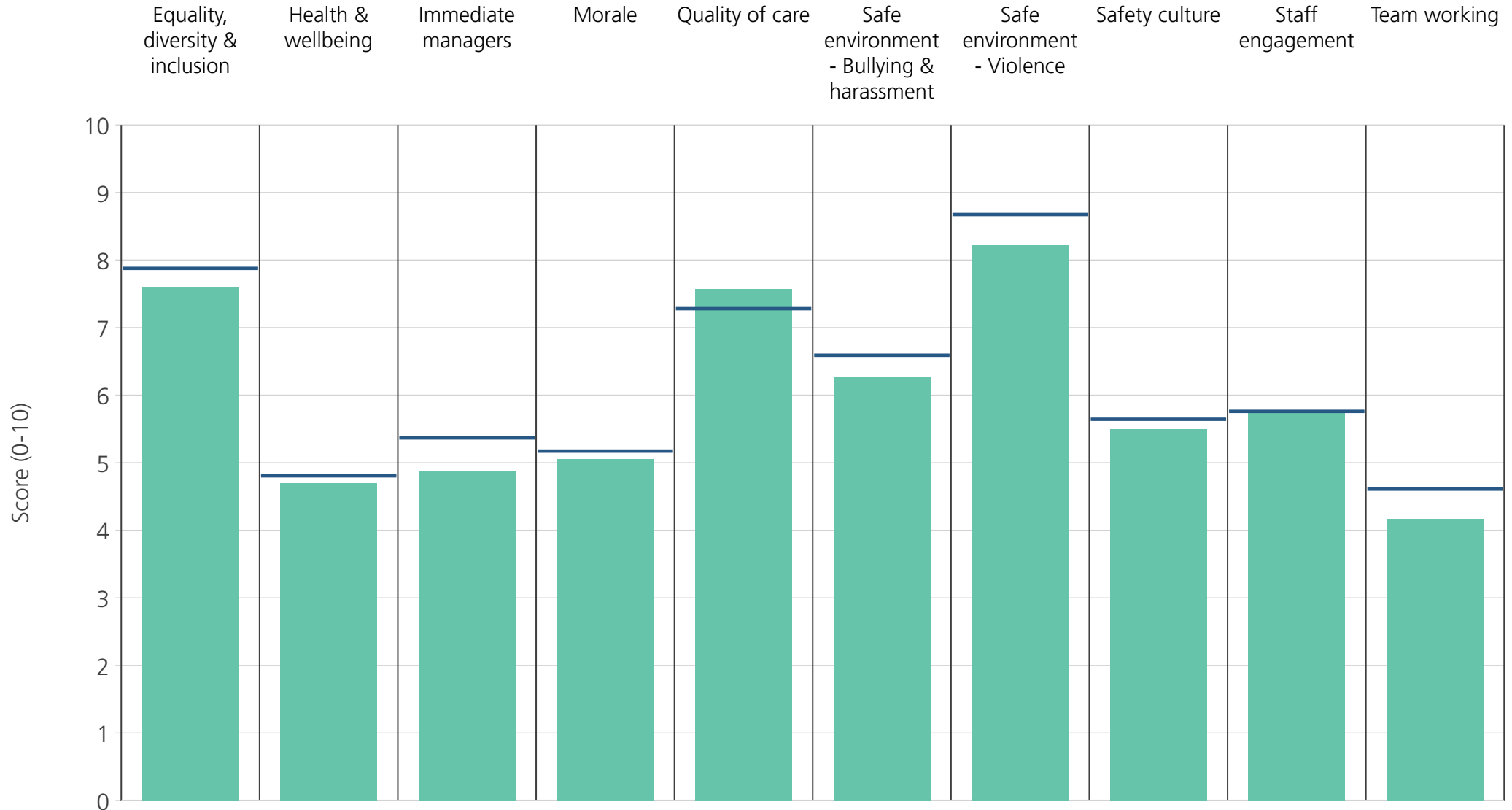
Directorate	8.8	6.5	5.9	5.8	6.8	8.3	9.4	6.6	7.1	6.2
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	23	23	23	23	15	23	23	23	23	23



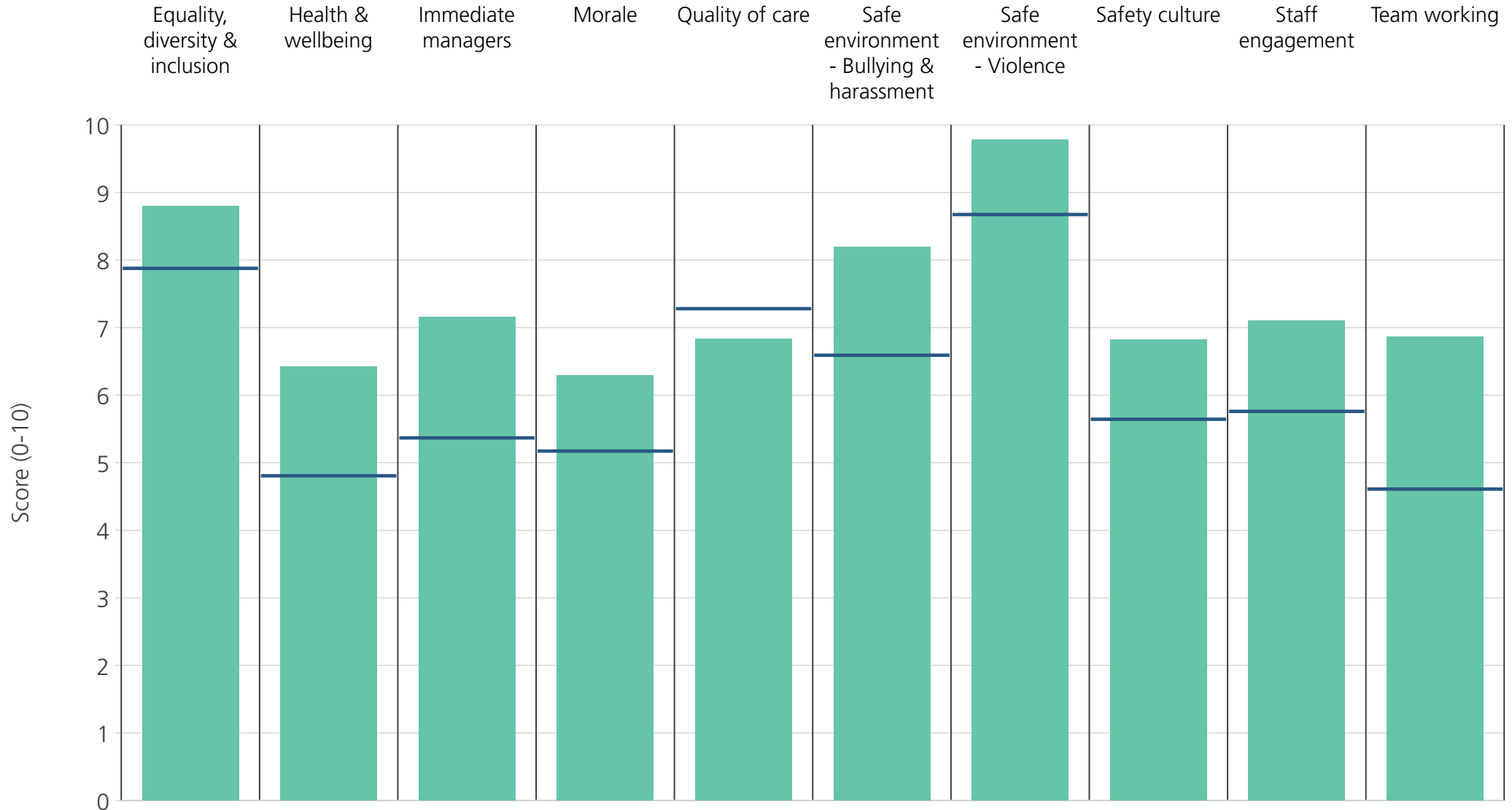
Directorate										
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	10	10	10	10	10	10	10	10	10	10



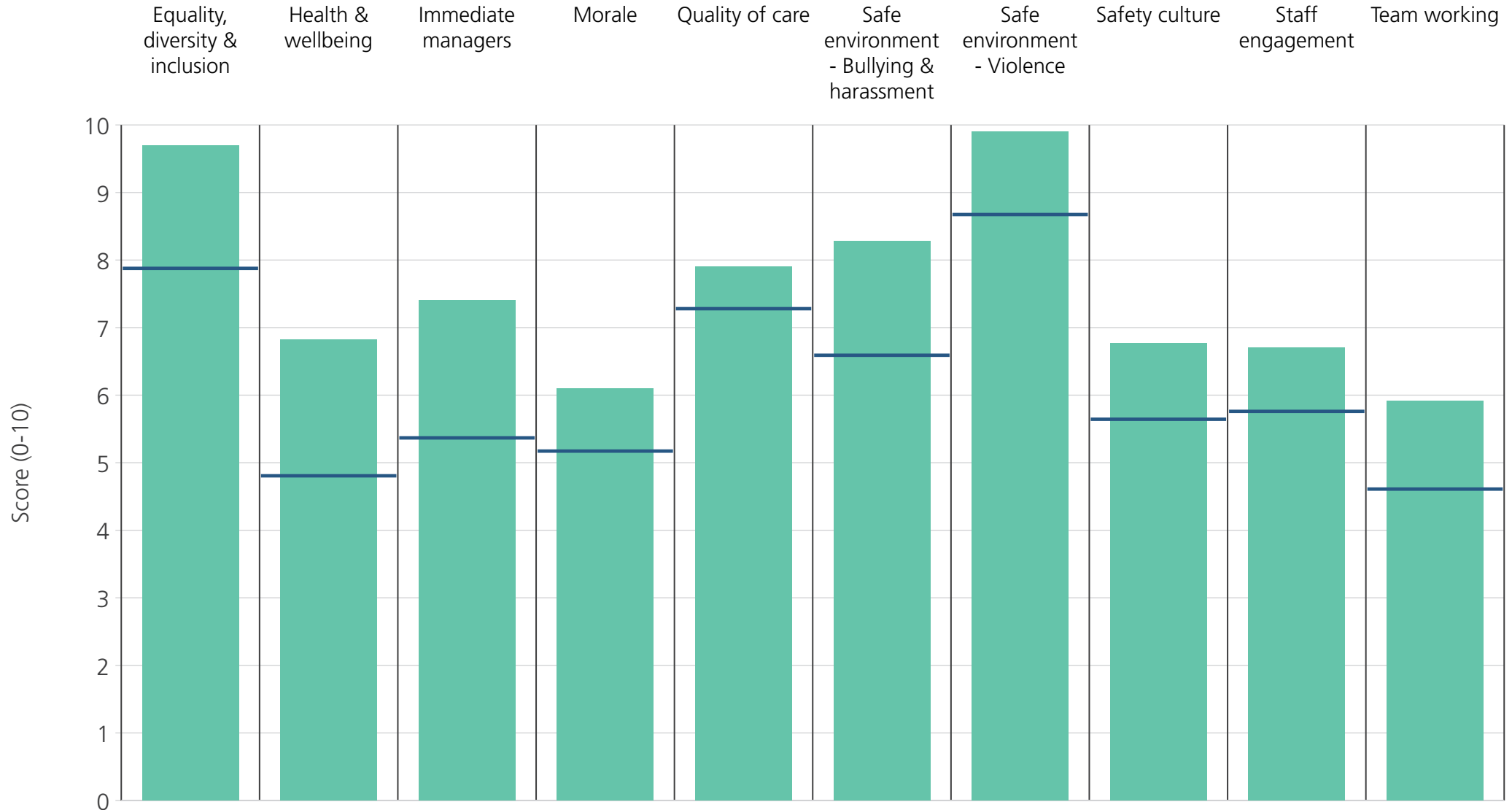
Directorate	7.5	4.6	5.5	5.1	7.6	5.9	8.2	5.5	5.7	4.2
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	208	210	208	207	201	206	209	208	210	206



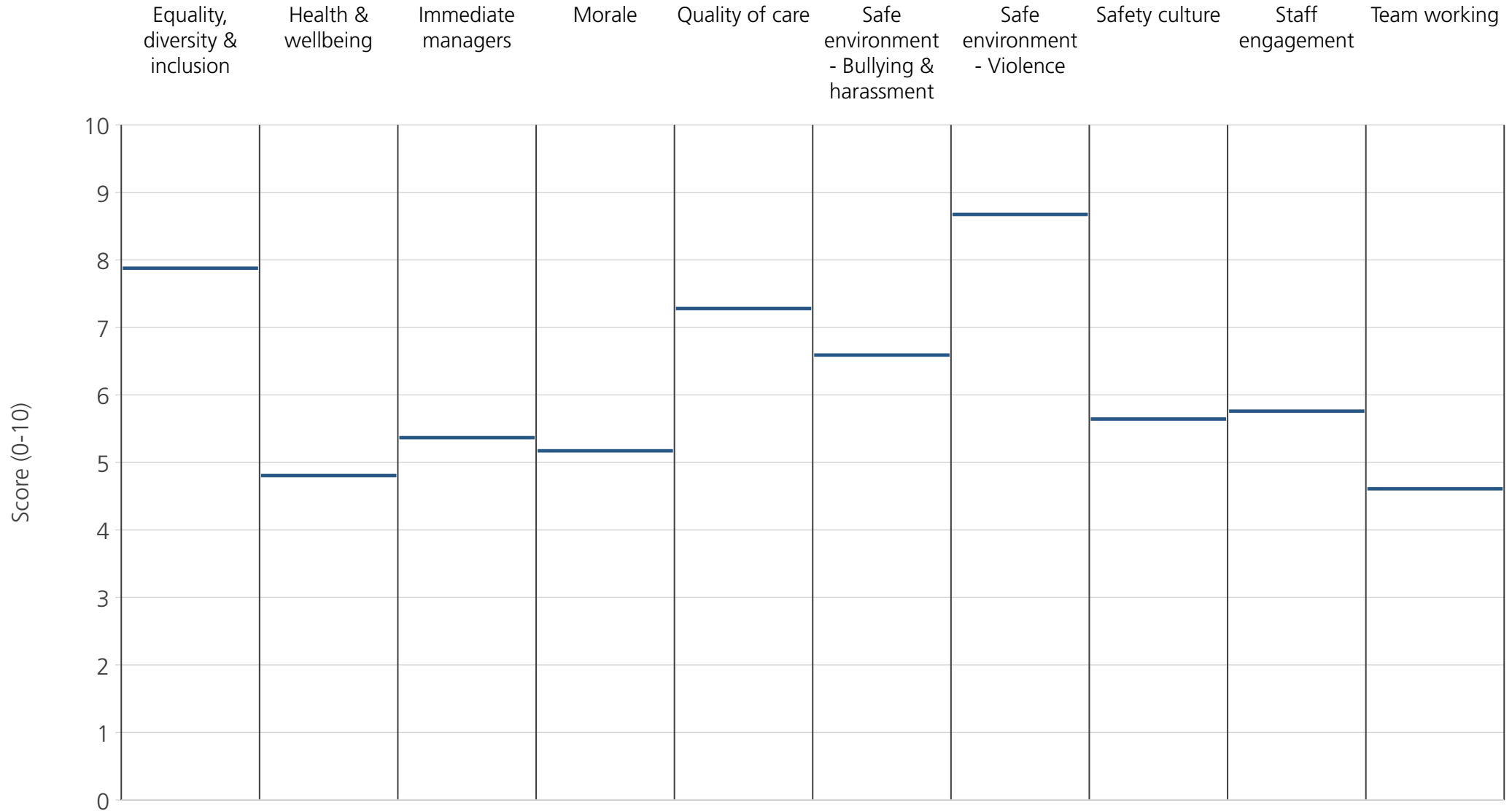
Directorate	7.6	4.7	4.9	5.1	7.6	6.3	8.2	5.5	5.8	4.2
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	276	276	276	270	275	274	276	273	279	277



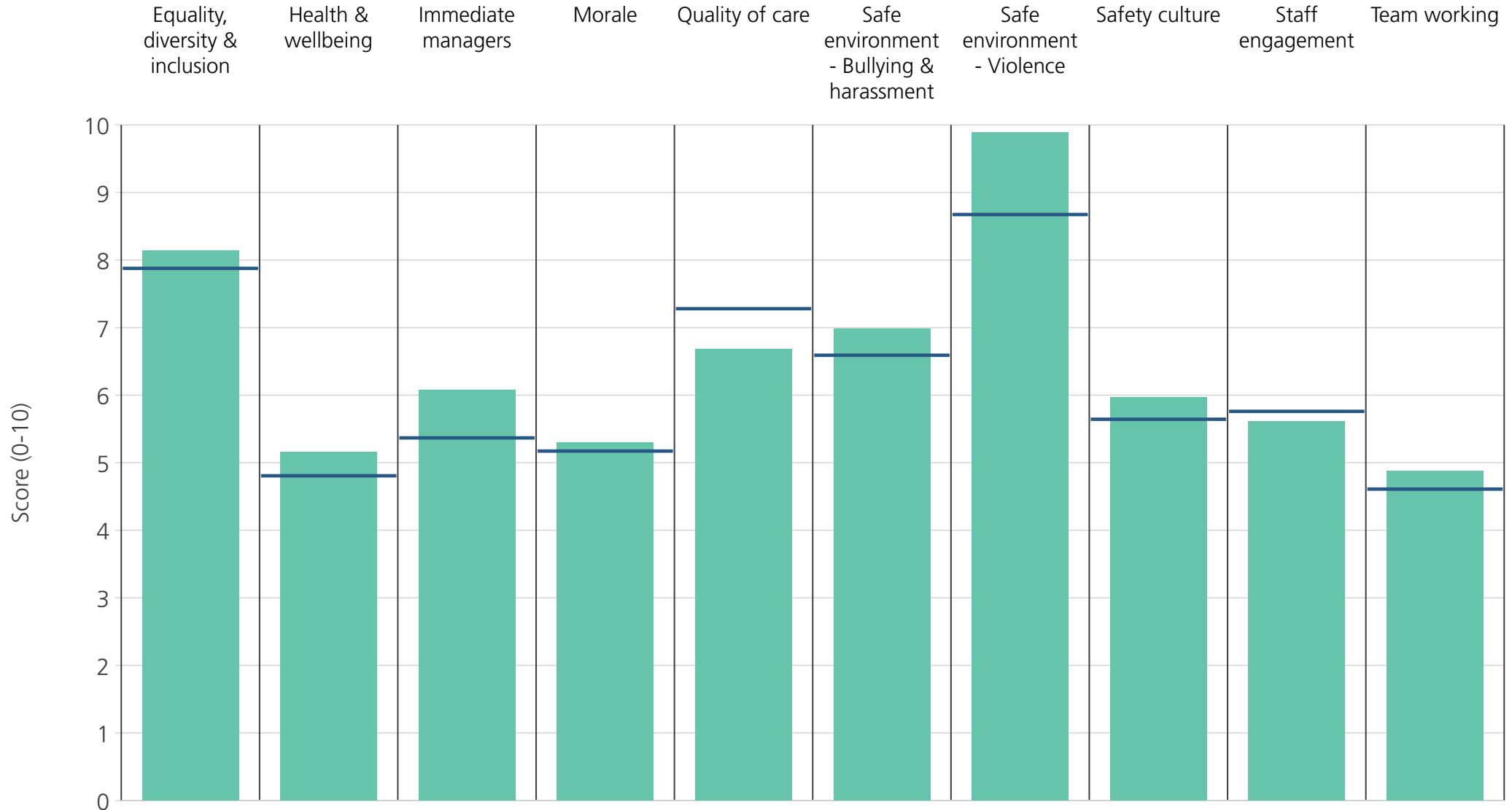
Directorate	8.8	6.4	7.2	6.3	6.8	8.2	9.8	6.8	7.1	6.9
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	61	61	61	61	42	59	61	61	61	61



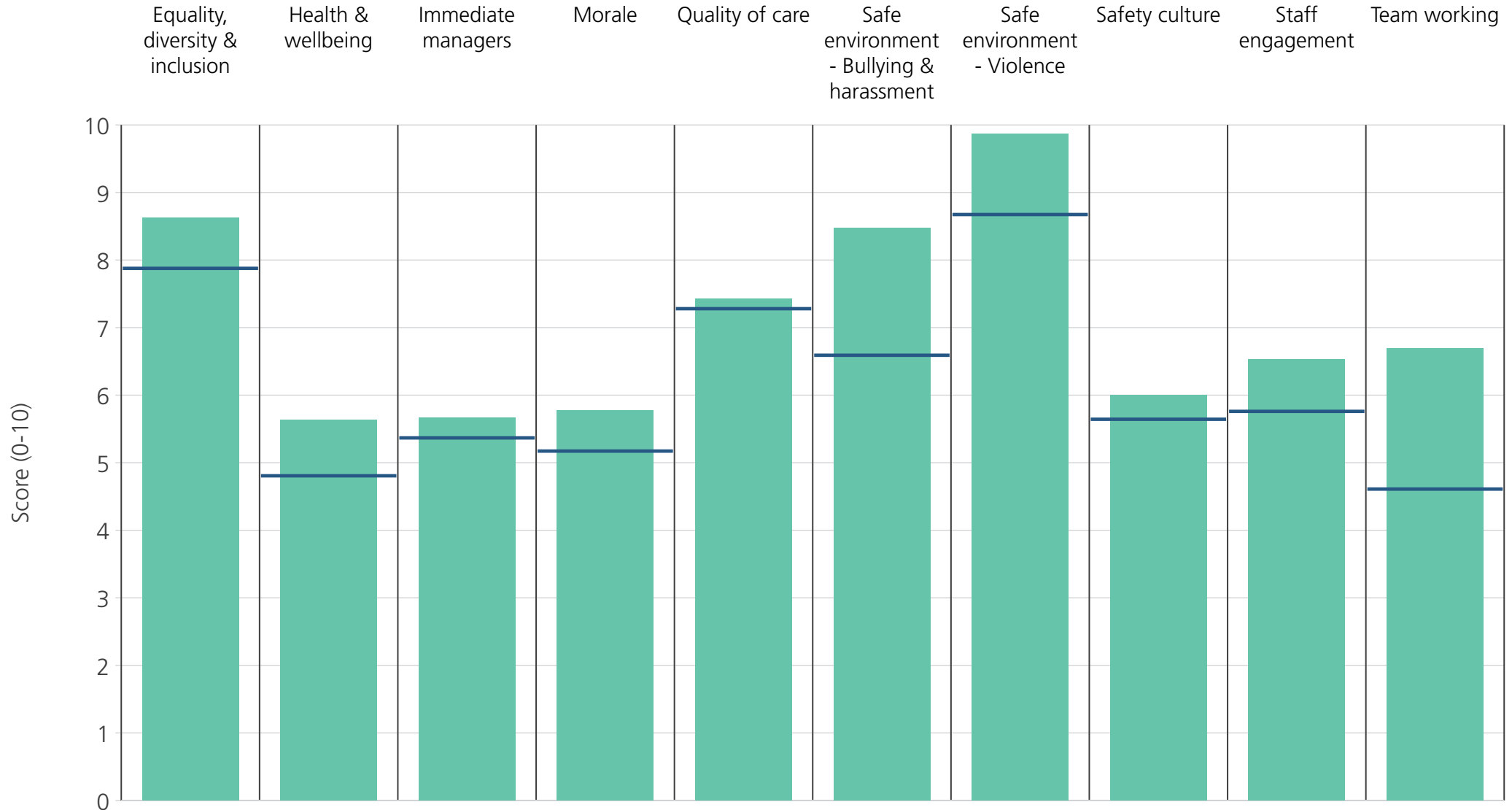
Directorate	9.7	6.8	7.4	6.1	7.9	8.3	9.9	6.8	6.7	5.9
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	33	33	33	33	33	33	33	33	33	33



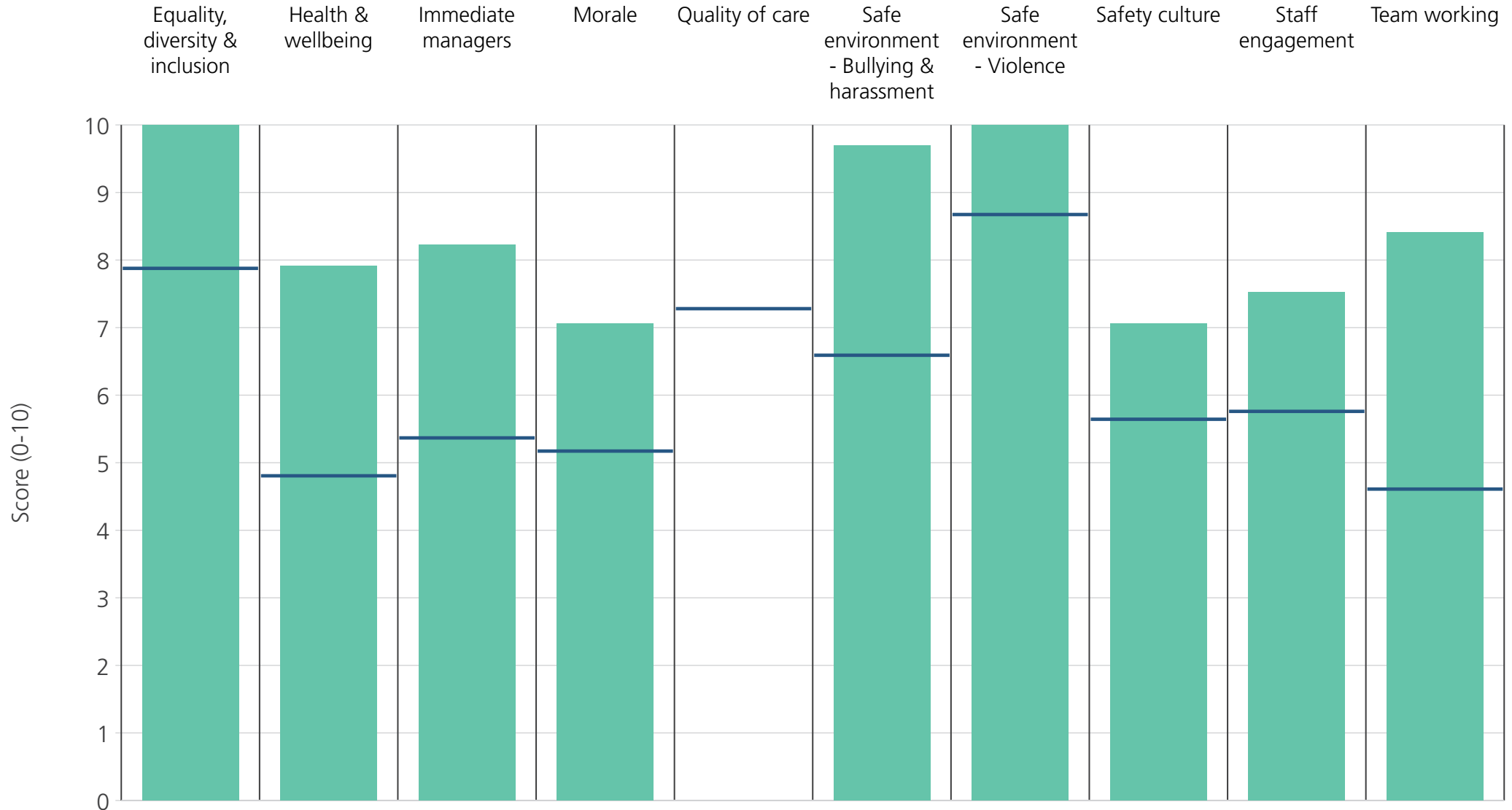
Directorate	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	10	10	10	10	4	10	10	10	10	10



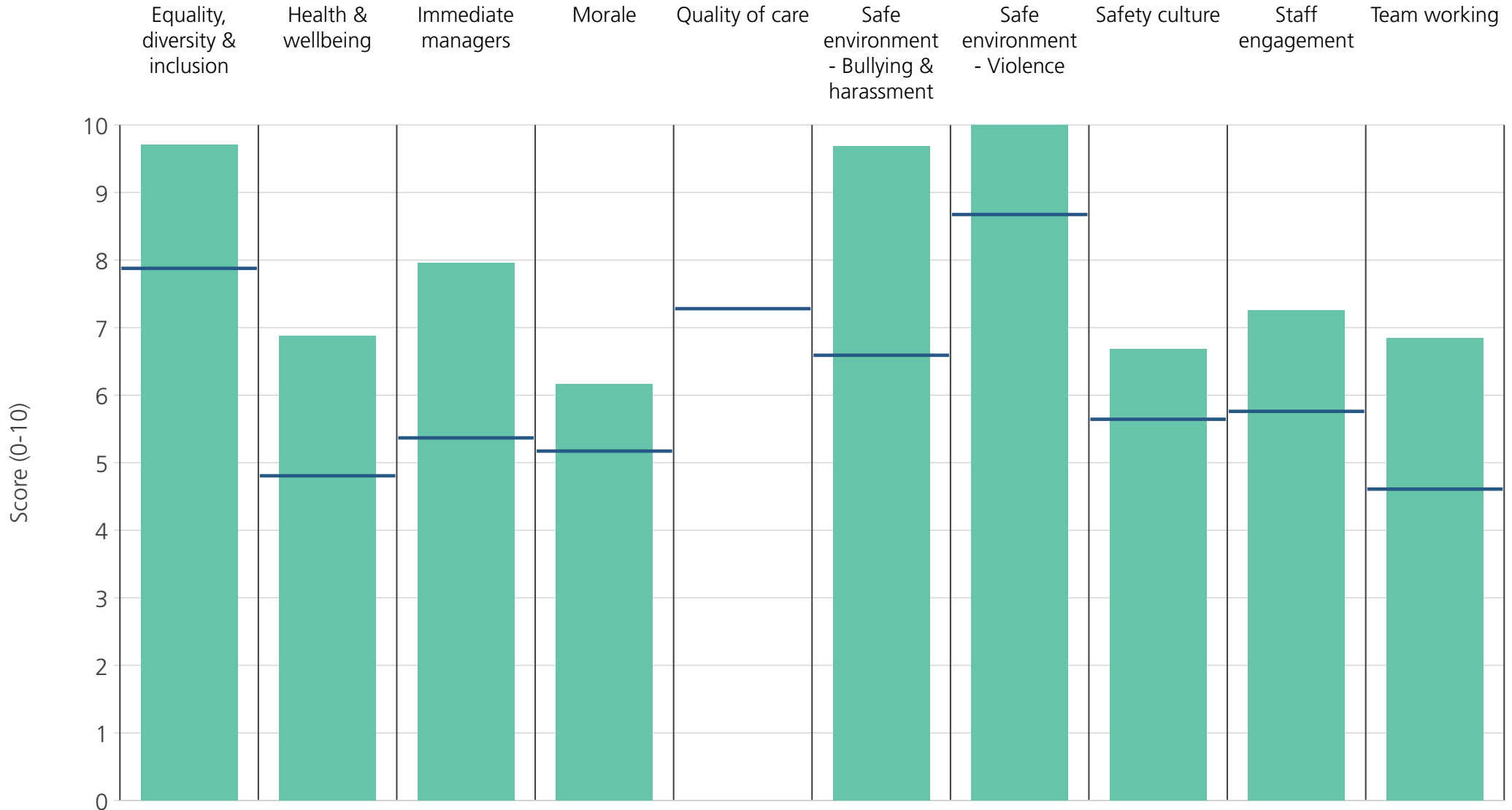
Directorate	8.1	5.2	6.1	5.3	6.7	7.0	9.9	6.0	5.6	4.9
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	285	288	289	283	282	281	285	285	292	284



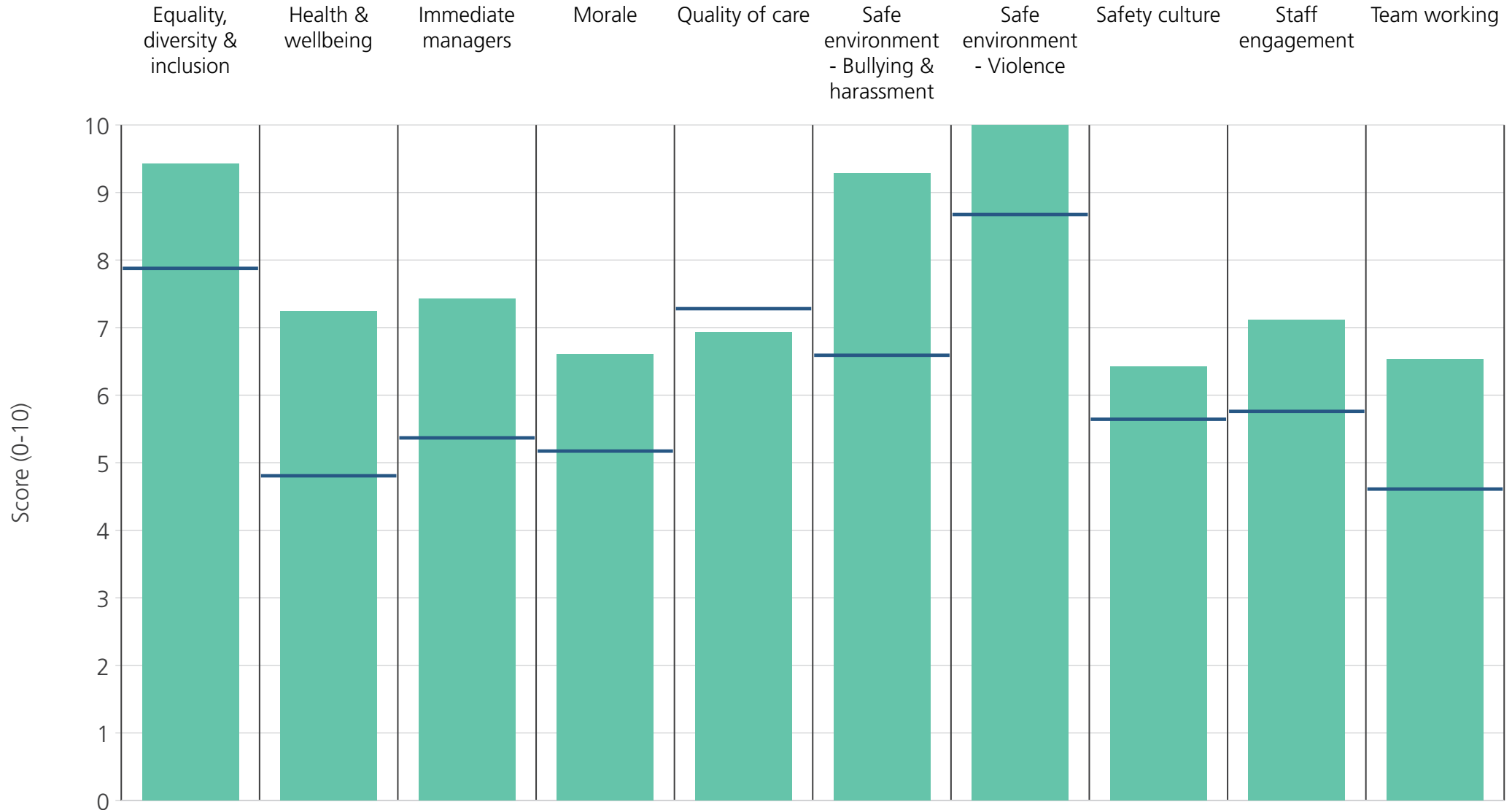
Directorate	8.6	5.6	5.7	5.8	7.4	8.5	9.9	6.0	6.5	6.7
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	51	51	51	51	34	48	51	51	51	51



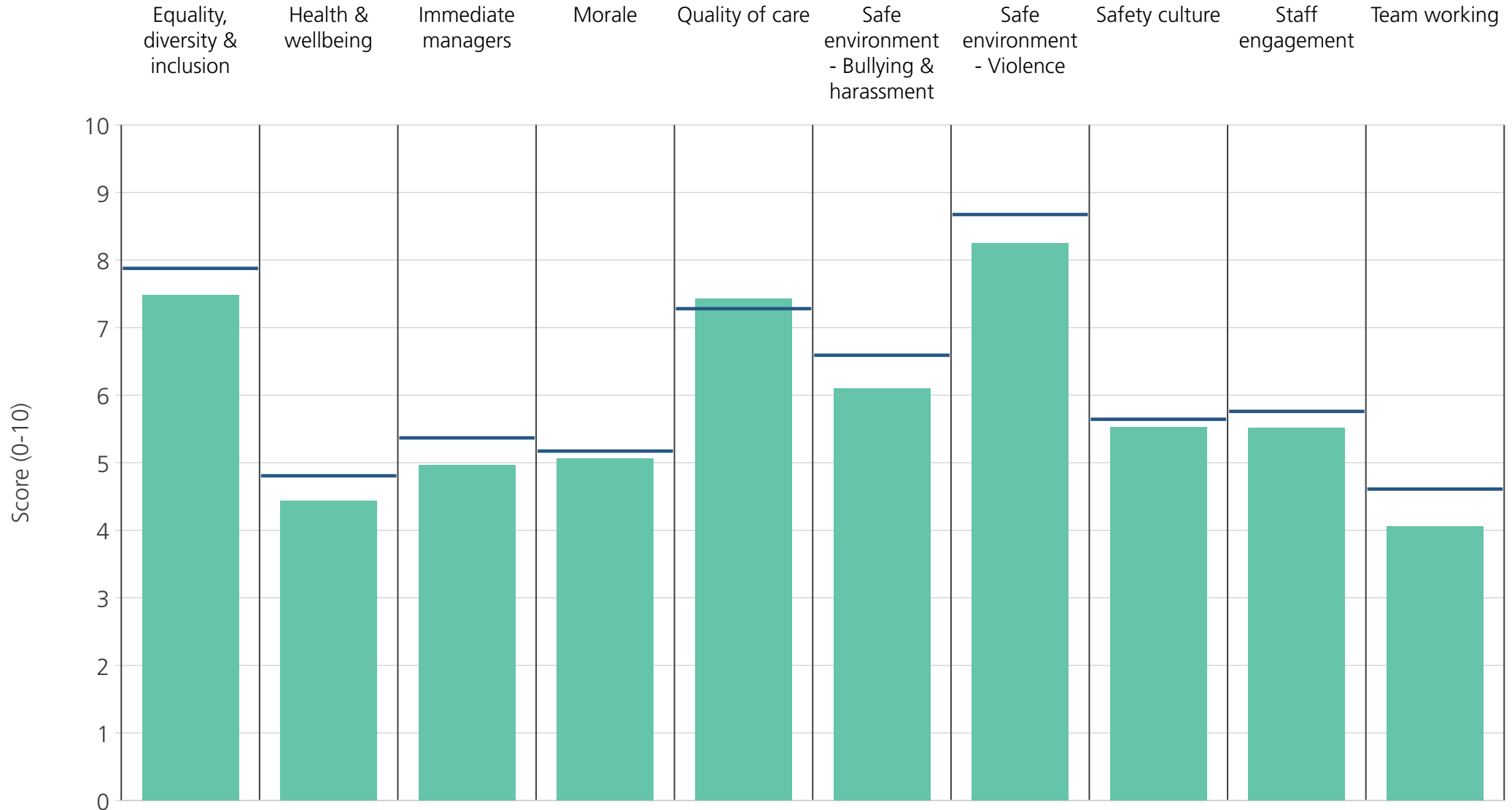
Directorate	10.0	7.9	8.2	7.1		9.7	10.0	7.1	7.5	8.4
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	11	11	11	11	6	11	11	11	11	11



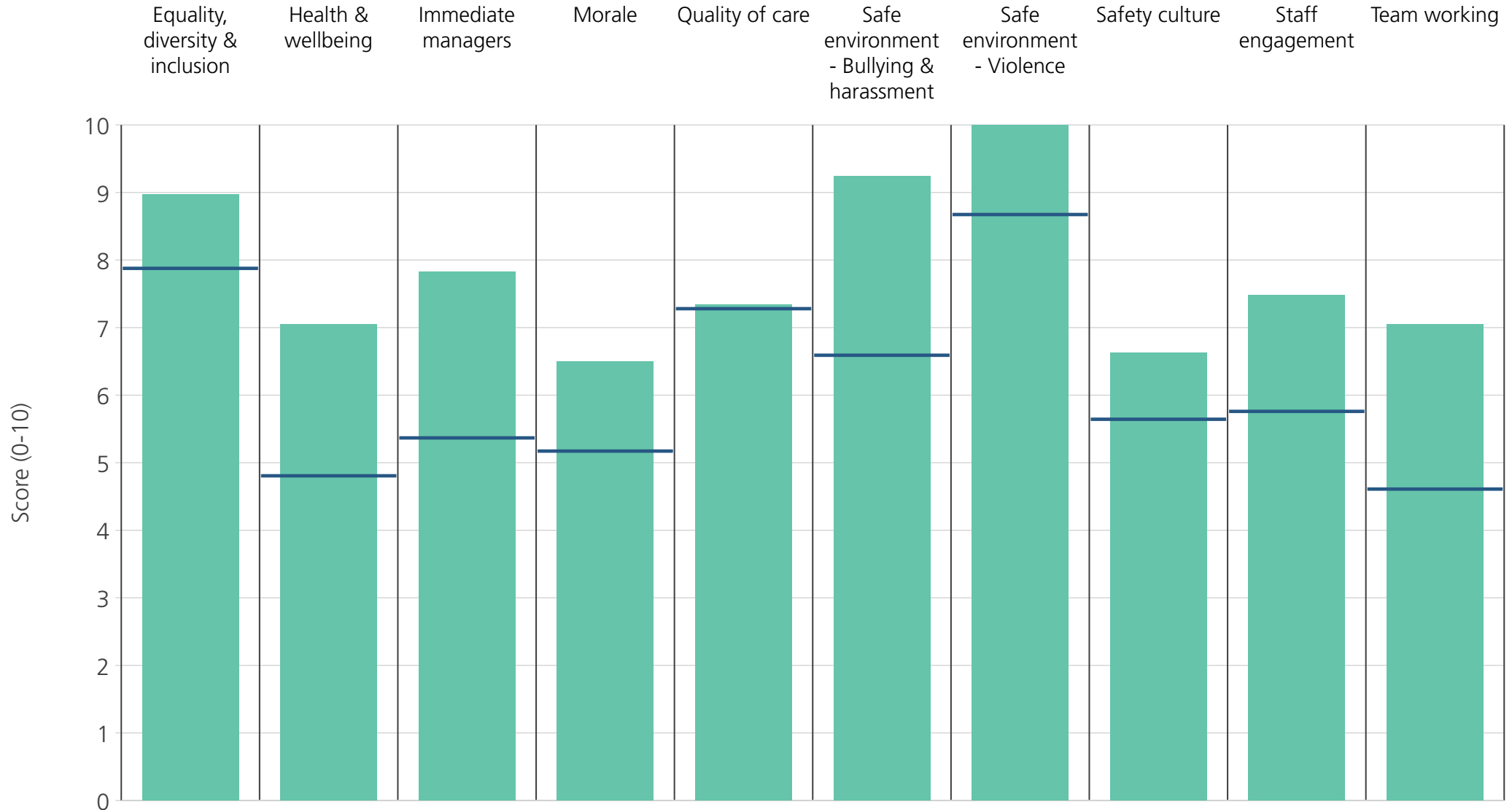
Directorate	9.7	6.9	8.0	6.2	7.3	9.7	10.0	6.7	7.3	6.8
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	23	23	23	23	8	21	23	23	23	23



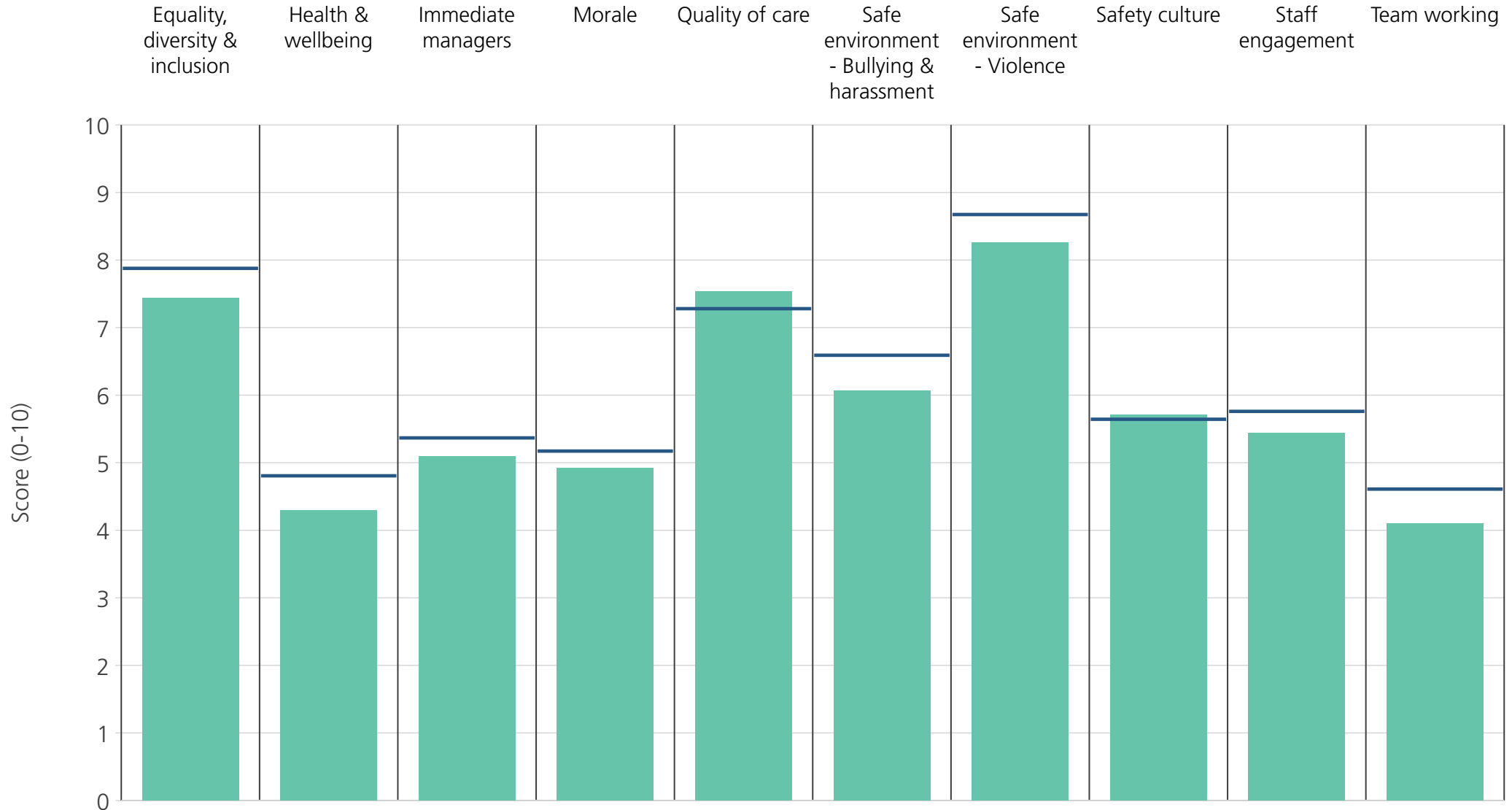
Directorate	9.4	7.2	7.4	6.6	6.9	9.3	10.0	6.4	7.1	6.5
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	39	39	40	39	11	37	39	38	40	40



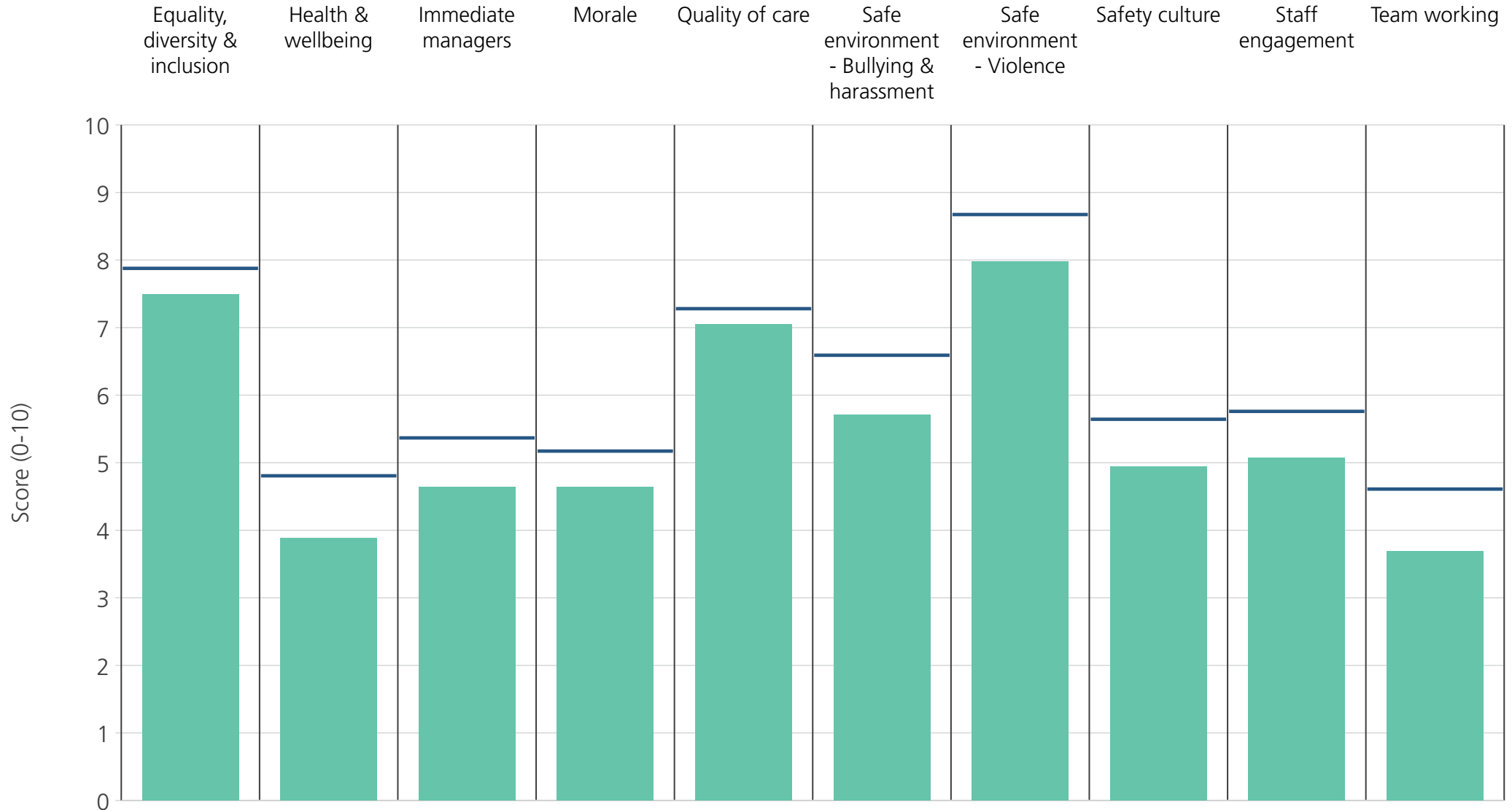
Directorate	7.5	4.4	5.0	5.1	7.4	6.1	8.2	5.5	5.5	4.1
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	281	283	285	278	280	280	282	279	288	286



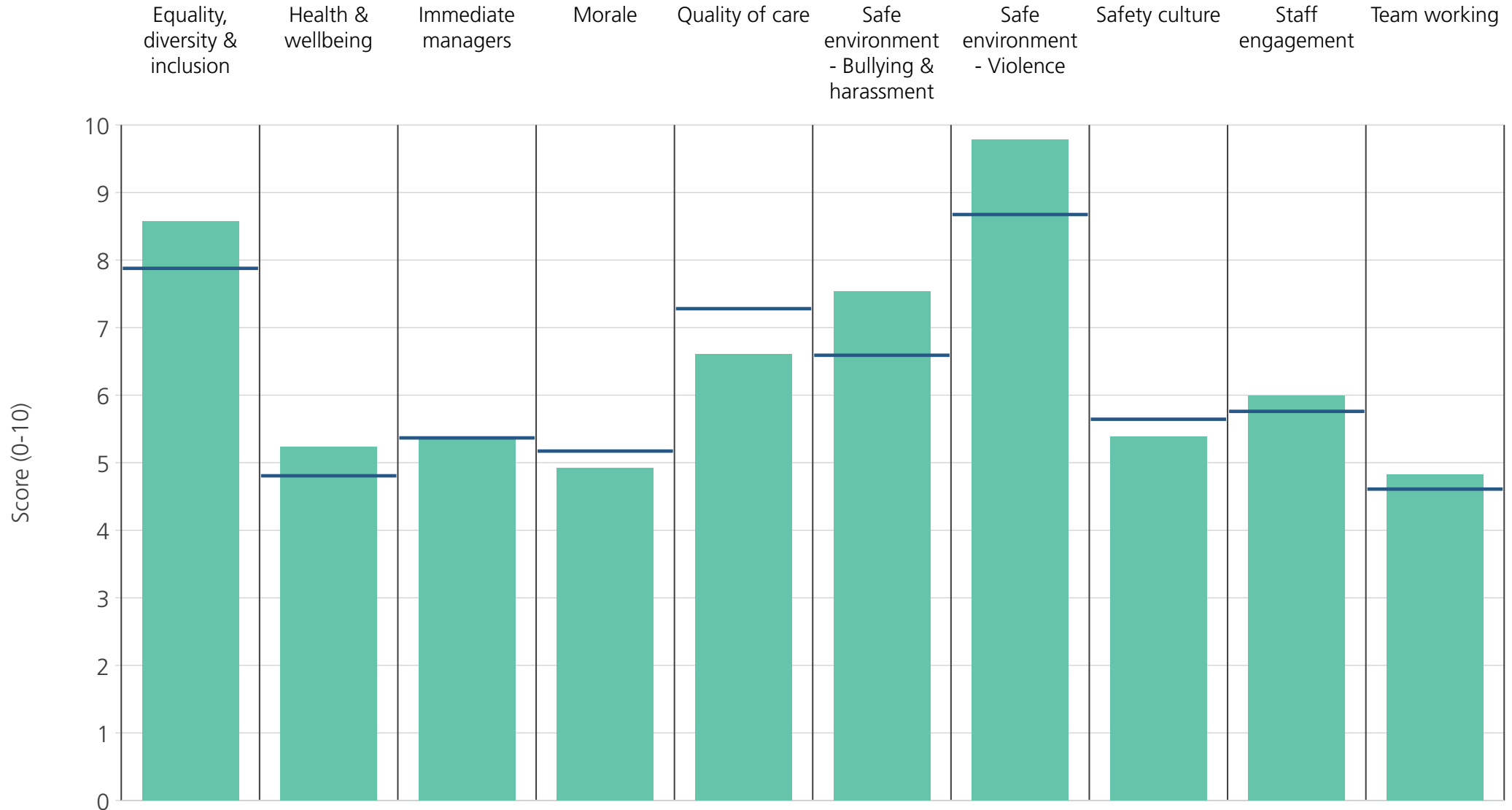
Directorate	9.0	7.1	7.8	6.5	7.3	9.2	10.0	6.6	7.5	7.0
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	35	35	35	35	13	35	35	35	36	36



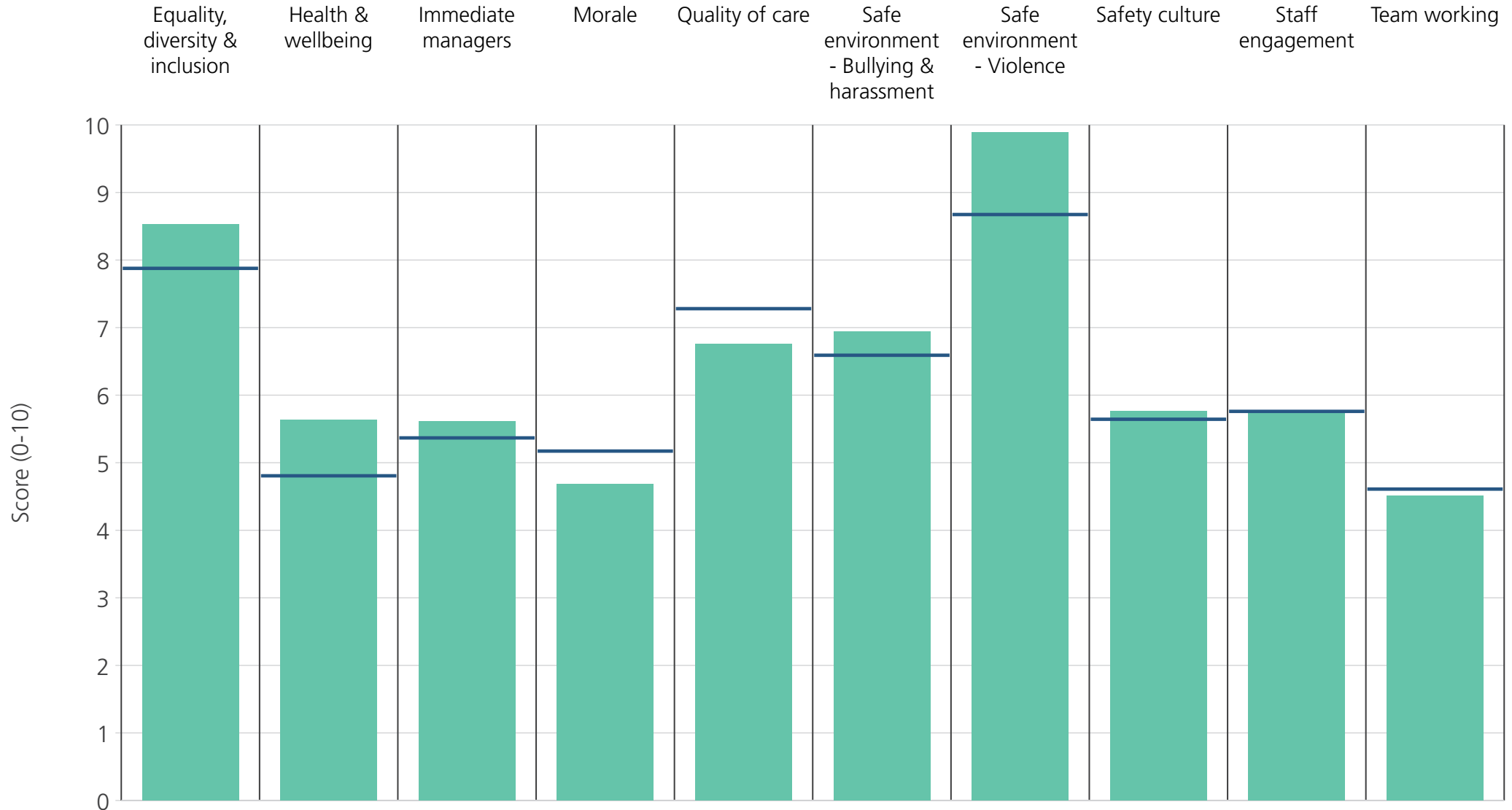
Directorate	7.4	4.3	5.1	4.9	7.5	6.1	8.3	5.7	5.4	4.1
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	294	296	296	290	286	291	296	293	300	299



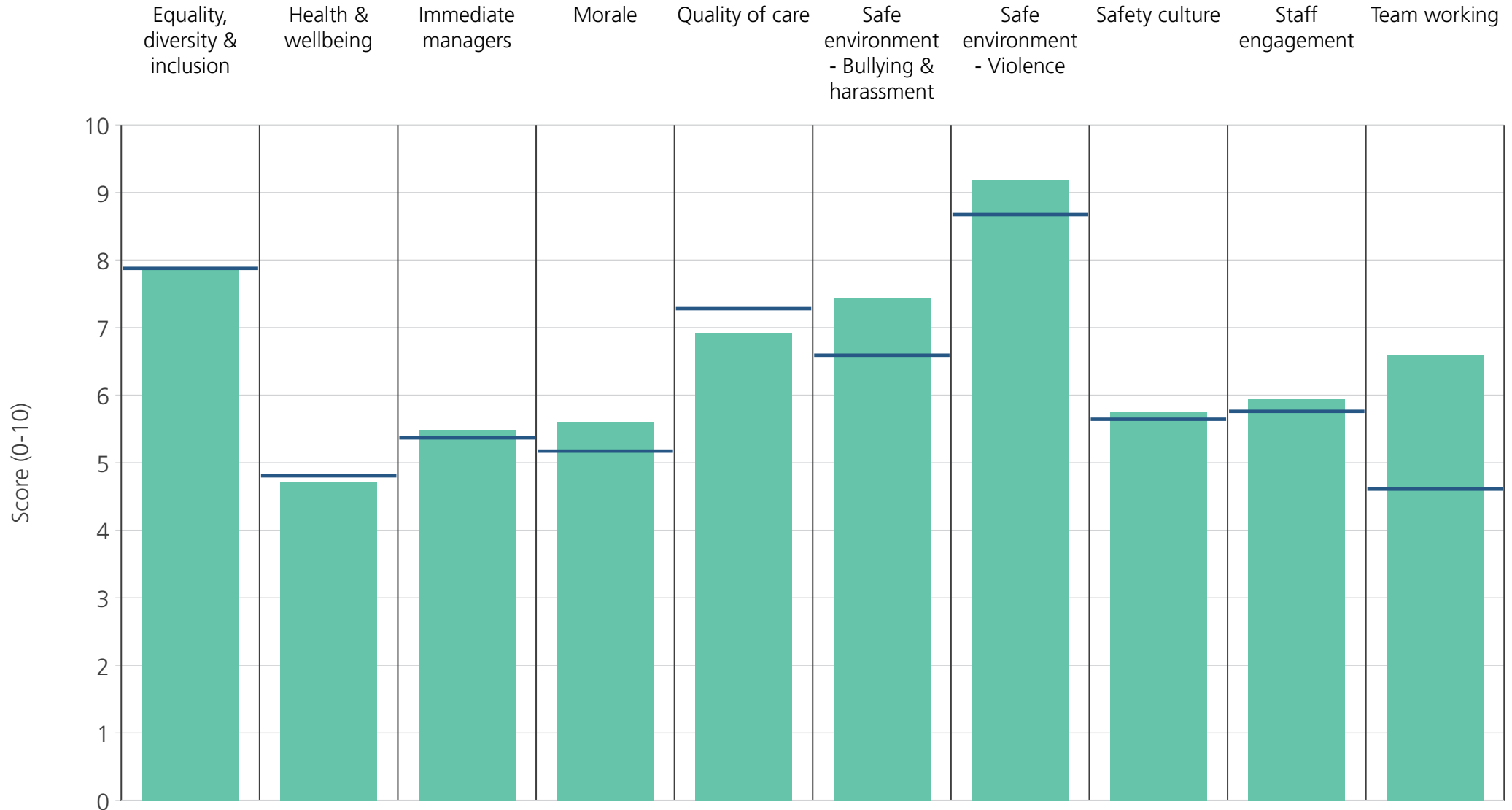
Directorate	7.5	3.9	4.6	4.6	7.1	5.7	8.0	4.9	5.1	3.7
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	315	317	318	315	316	314	316	317	323	322



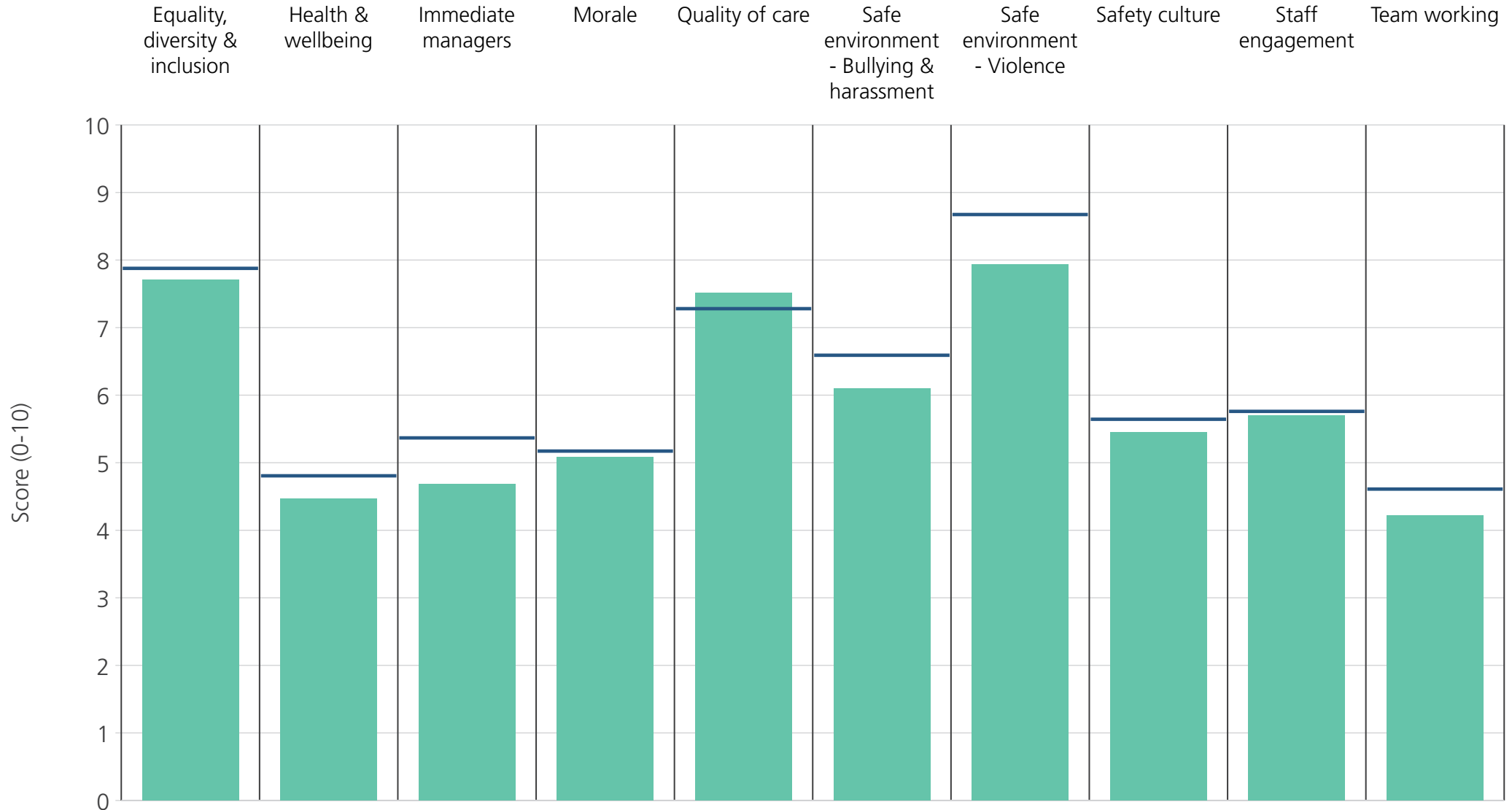
Directorate	8.6	5.2	5.4	4.9	6.6	7.5	9.8	5.4	6.0	4.8
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	105	106	106	105	58	104	105	106	107	106



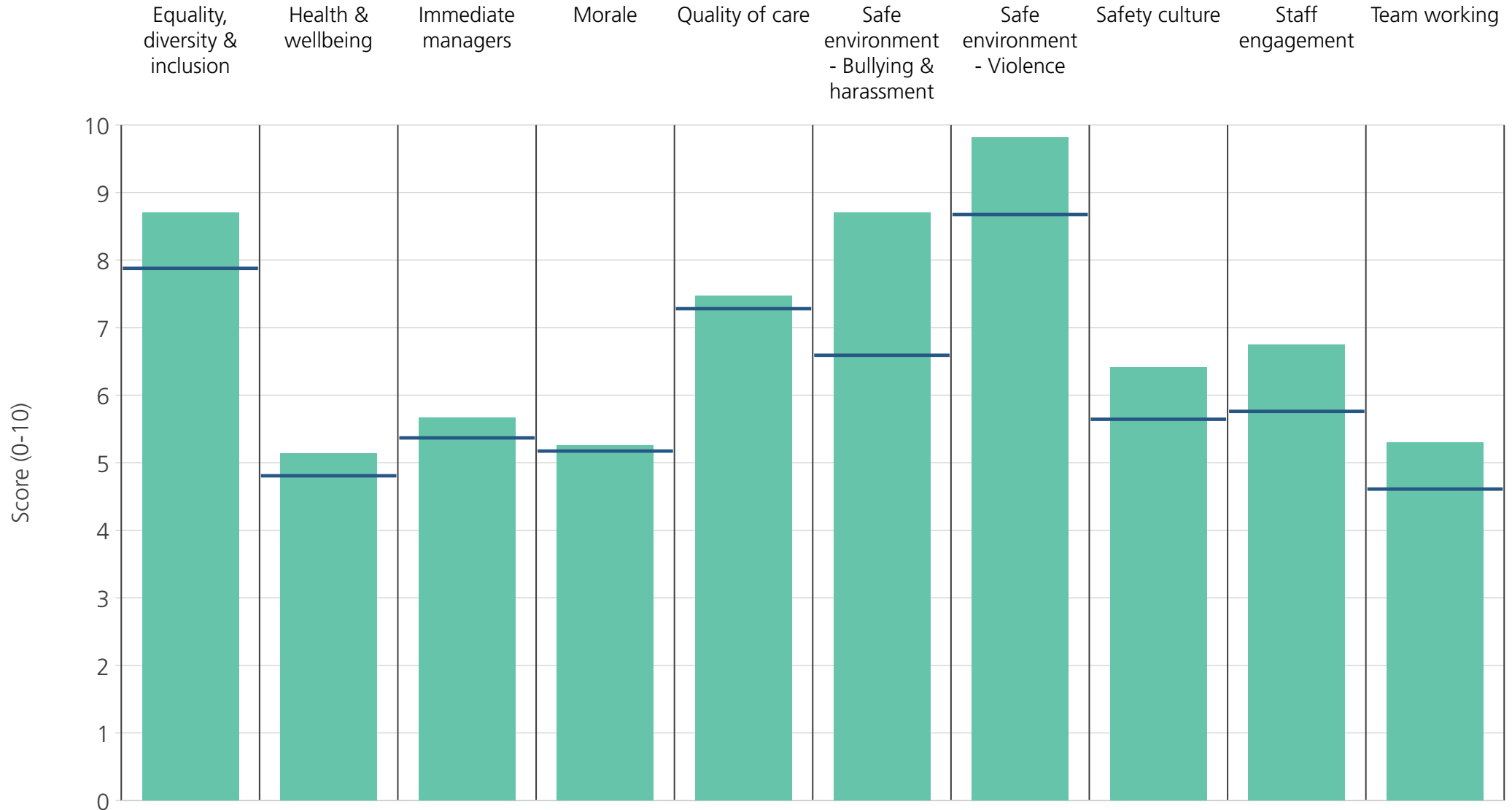
Directorate	8.5	5.6	5.6	4.7	6.8	6.9	9.9	5.8	5.7	4.5
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	30	31	32	30	29	31	31	30	33	33



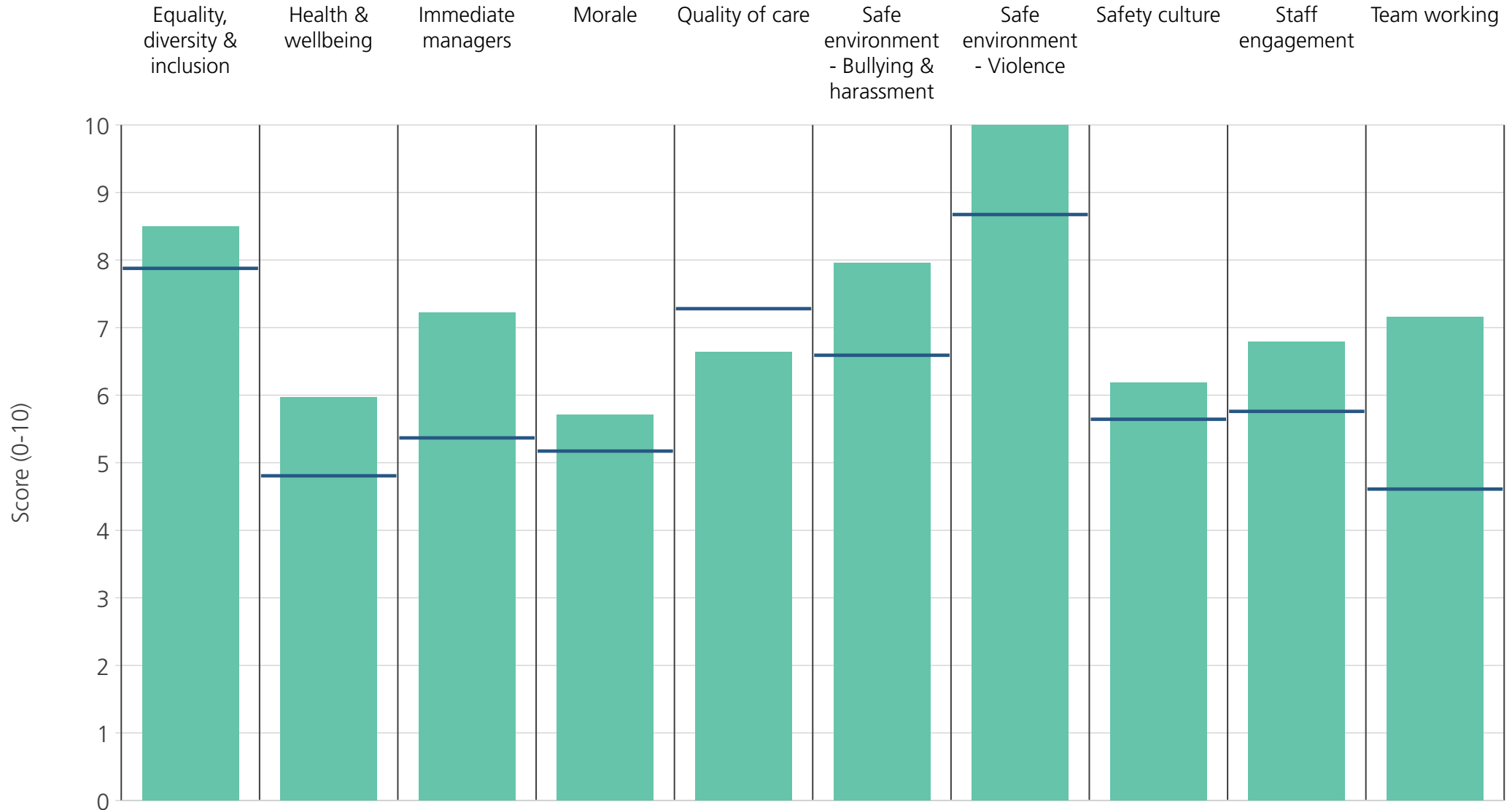
Directorate	7.9	4.7	5.5	5.6	6.9	7.4	9.2	5.7	5.9	6.6
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	53	53	53	52	45	52	53	52	53	53



Directorate	7.7	4.5	4.7	5.1	7.5	6.1	7.9	5.4	5.7	4.2
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	324	326	327	322	323	322	325	323	330	330



Directorate	8.7	5.1	5.7	5.3	7.5	8.7	9.8	6.4	6.7	5.3
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	18	18	18	18	16	18	18	18	18	17



Directorate	8.5	6.0	7.2	5.7	6.6	8.0	10.0	6.2	6.8	7.2
Your org	7.9	4.8	5.4	5.2	7.3	6.6	8.7	5.6	5.8	4.6
Responses	40	40	40	40	14	40	40	40	41	40