

South East Coast Ambulance Service NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Quality & Safety	26
		Strategy & Business Development	27
Themes – Directorates 1	4		
111 Urgent Care	5	Themes – Directorates 2	28
Chief Executive Office	6	111	29
Eoc Clinician	7	Ecsw	30
Eoc East	8	Eoc	31
Eoc West	9	Operational Team Leader	32
Finance & Corporate Services	10	Oums And Oms	33
Hart East	11	Paramedics	34
Hart West	12	Pp And Ccp	35
Human Resources	13	Support Services Admin (Band 2 - Band 6)	36
Medical	14	Support Services Managers, Snr Manager, Directors (Band 7 & Above)	37
Operations	15	Technician/Associate Practitioner	38
Ou - Ashford	16		
Ou - Brighton	17		
Ou - Chertsey	18		
Ou - Dartford & Medway	19		
Ou - Gatwick & Redhill	20		
Ou - Guildford	21		
Ou - Paddock Wood	22		
Ou - Polegate & Hastings	23		
Ou - Tangmere & Worthing	24		
Ou - Thanet	25		

This directorate report for South East Coast Ambulance Service NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by South East Coast Ambulance Service NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

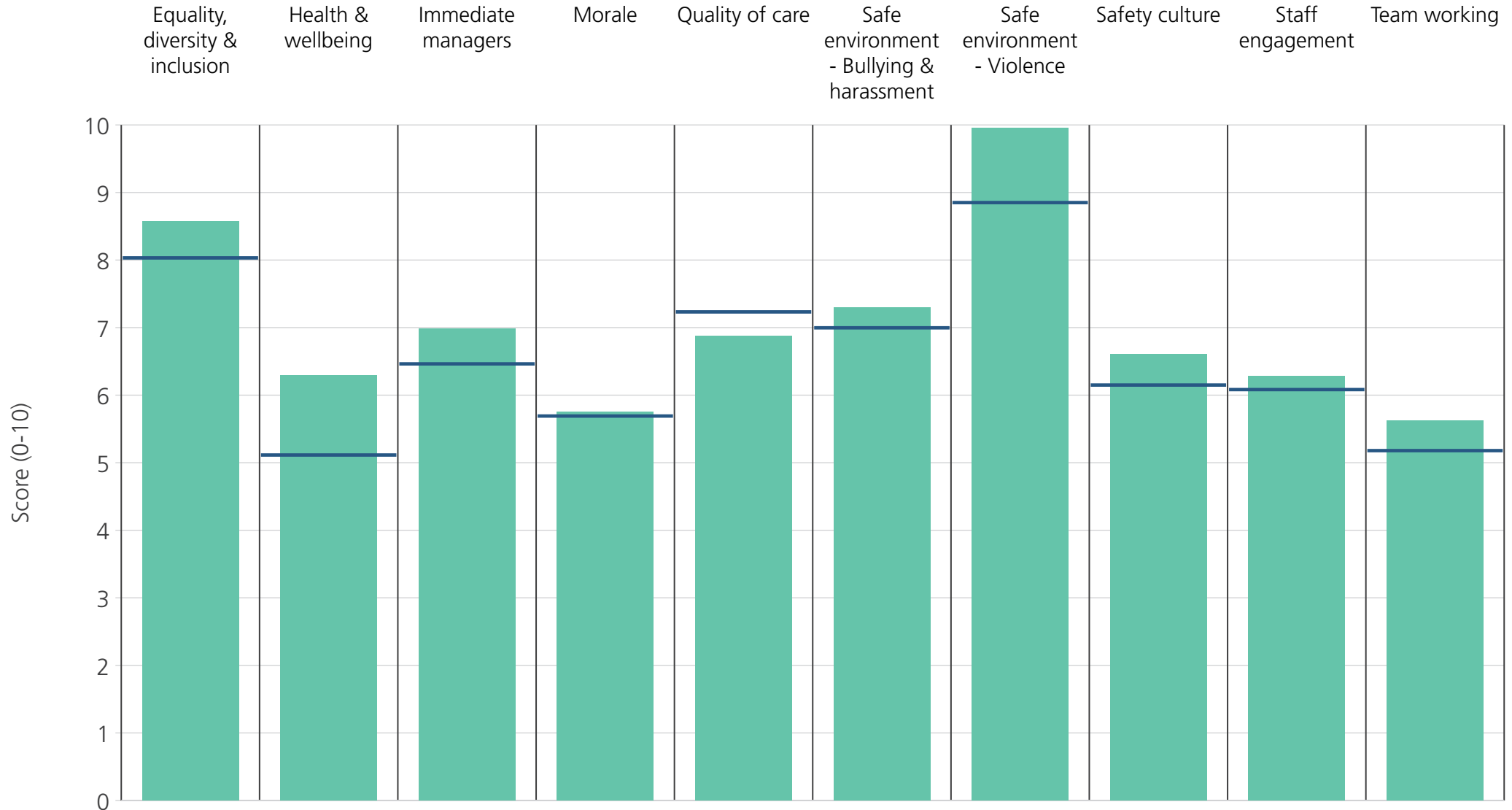
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



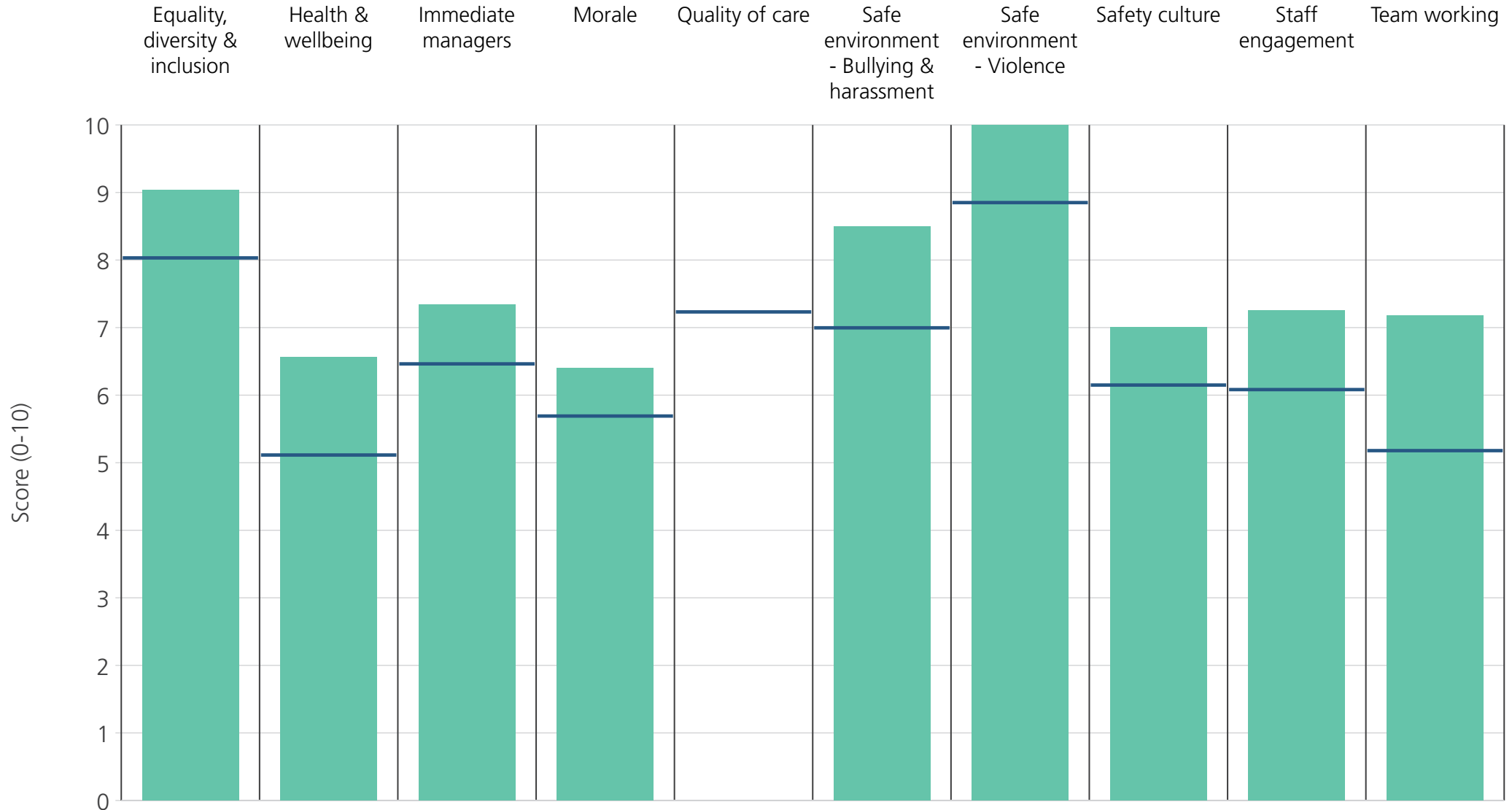
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

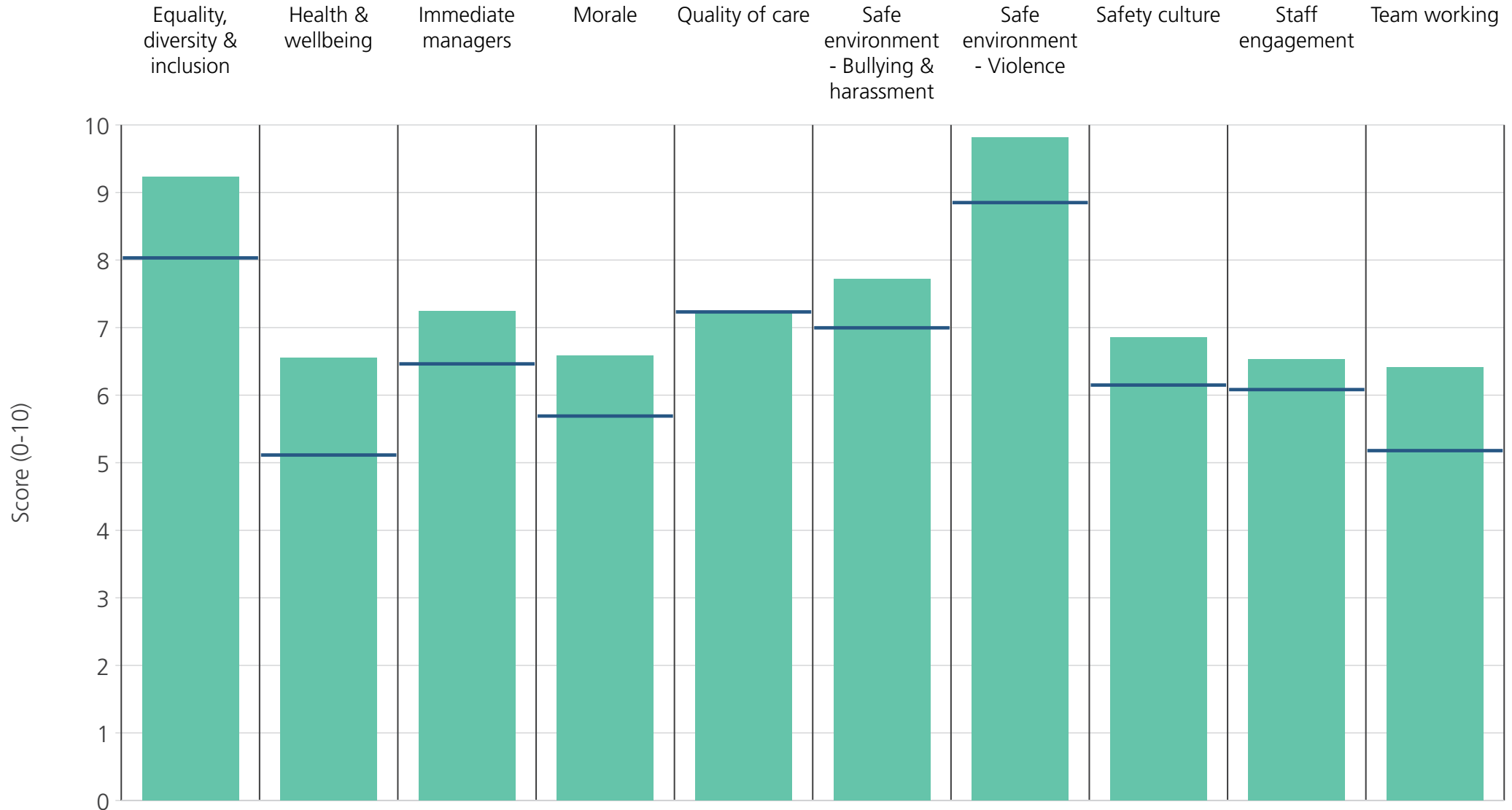
South East Coast Ambulance Service NHS Foundation Trust
2020 NHS Staff Survey Results



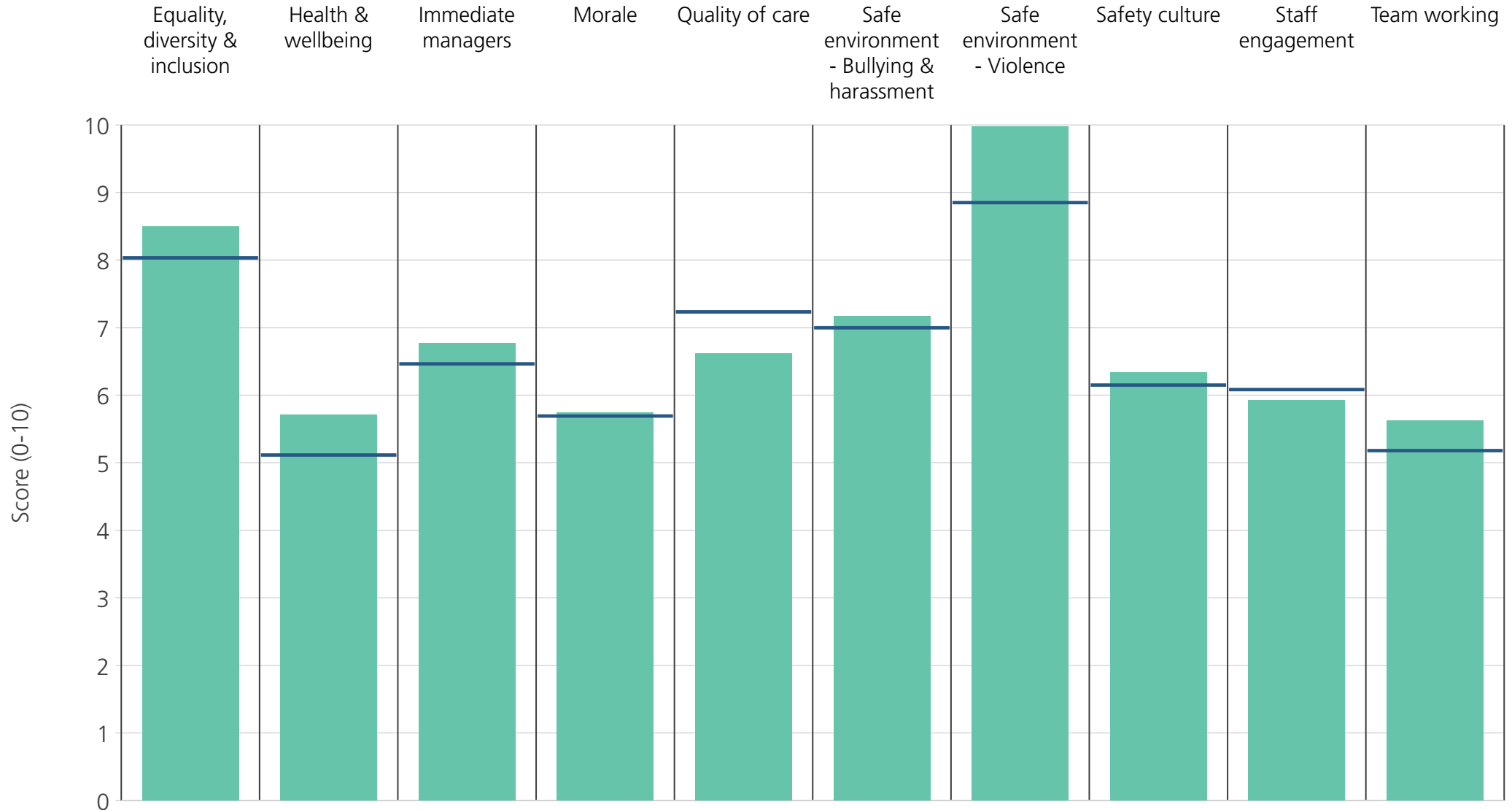
Directorate	8.6	6.3	7.0	5.8	6.9	7.3	10.0	6.6	6.3	5.6
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	217	216	217	216	210	216	217	215	217	211



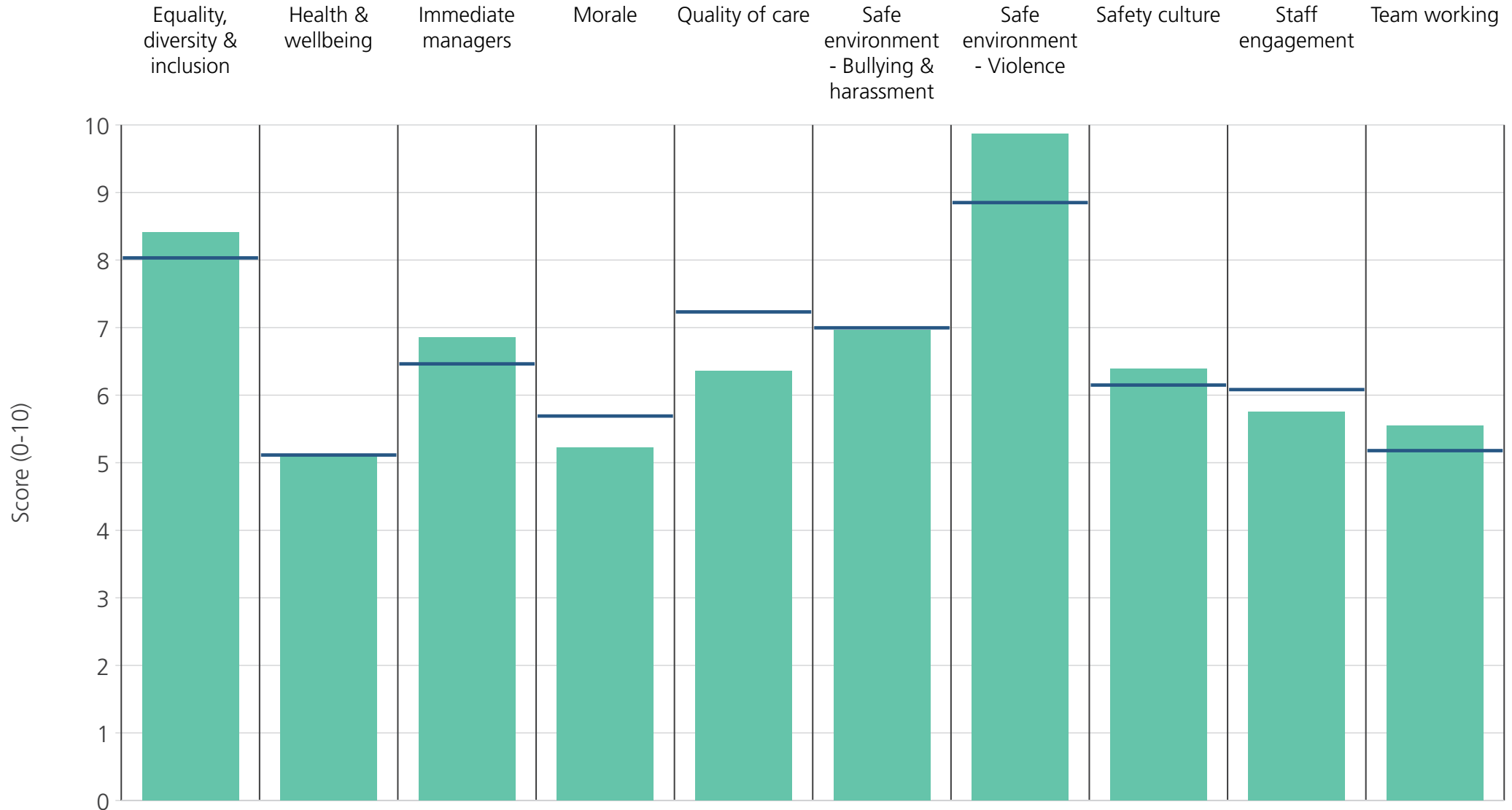
Directorate	9.0	6.6	7.3	6.4	7.2	8.5	10.0	7.0	7.2	7.2
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	31	31	31	31	10	31	31	31	31	31



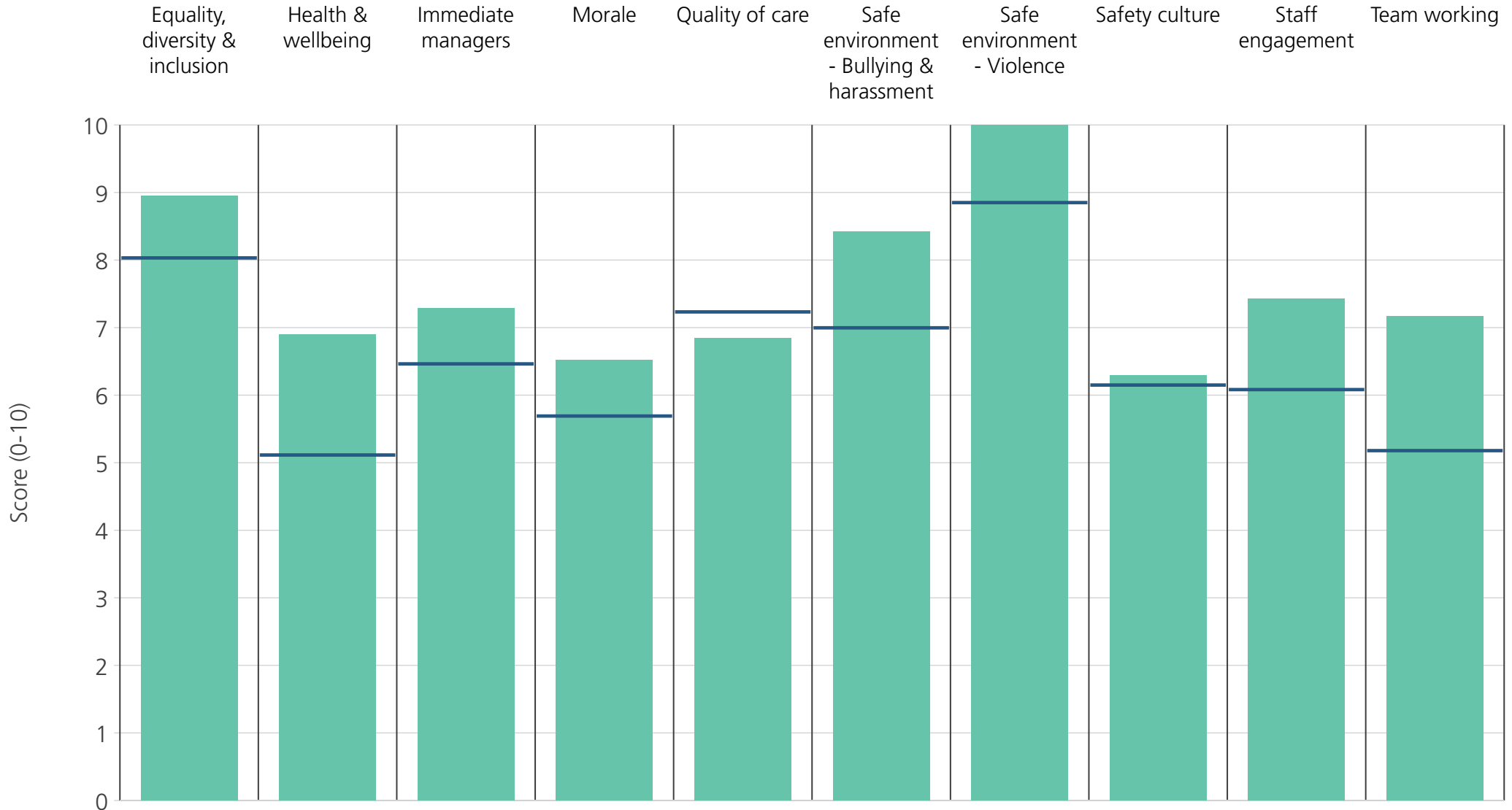
Directorate	9.2	6.6	7.2	6.6	7.2	7.7	9.8	6.9	6.5	6.4
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	55	55	55	55	55	54	55	55	55	55



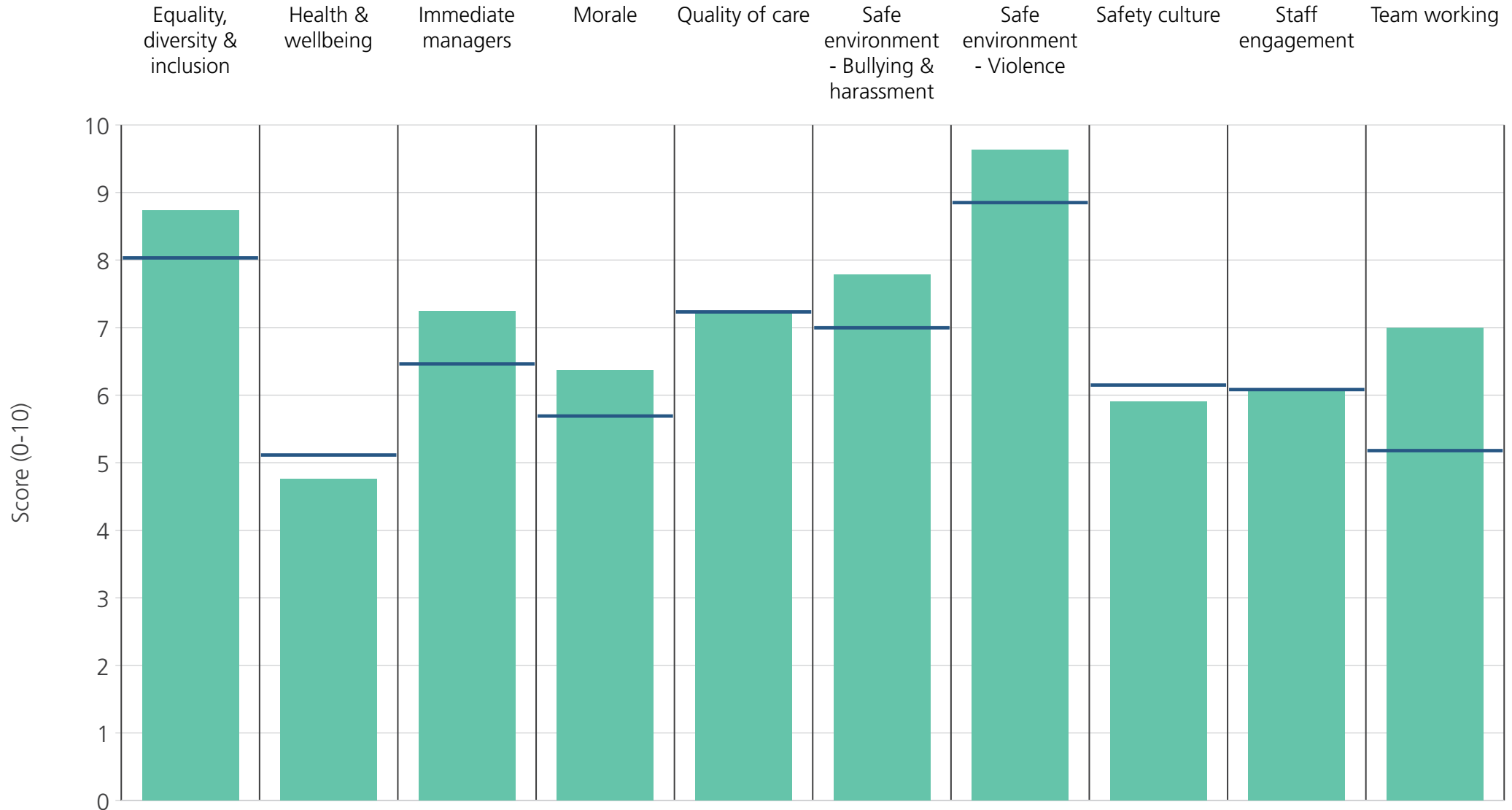
Directorate	8.5	5.7	6.8	5.7	6.6	7.2	10.0	6.3	5.9	5.6
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	146	147	148	148	140	147	146	148	148	146



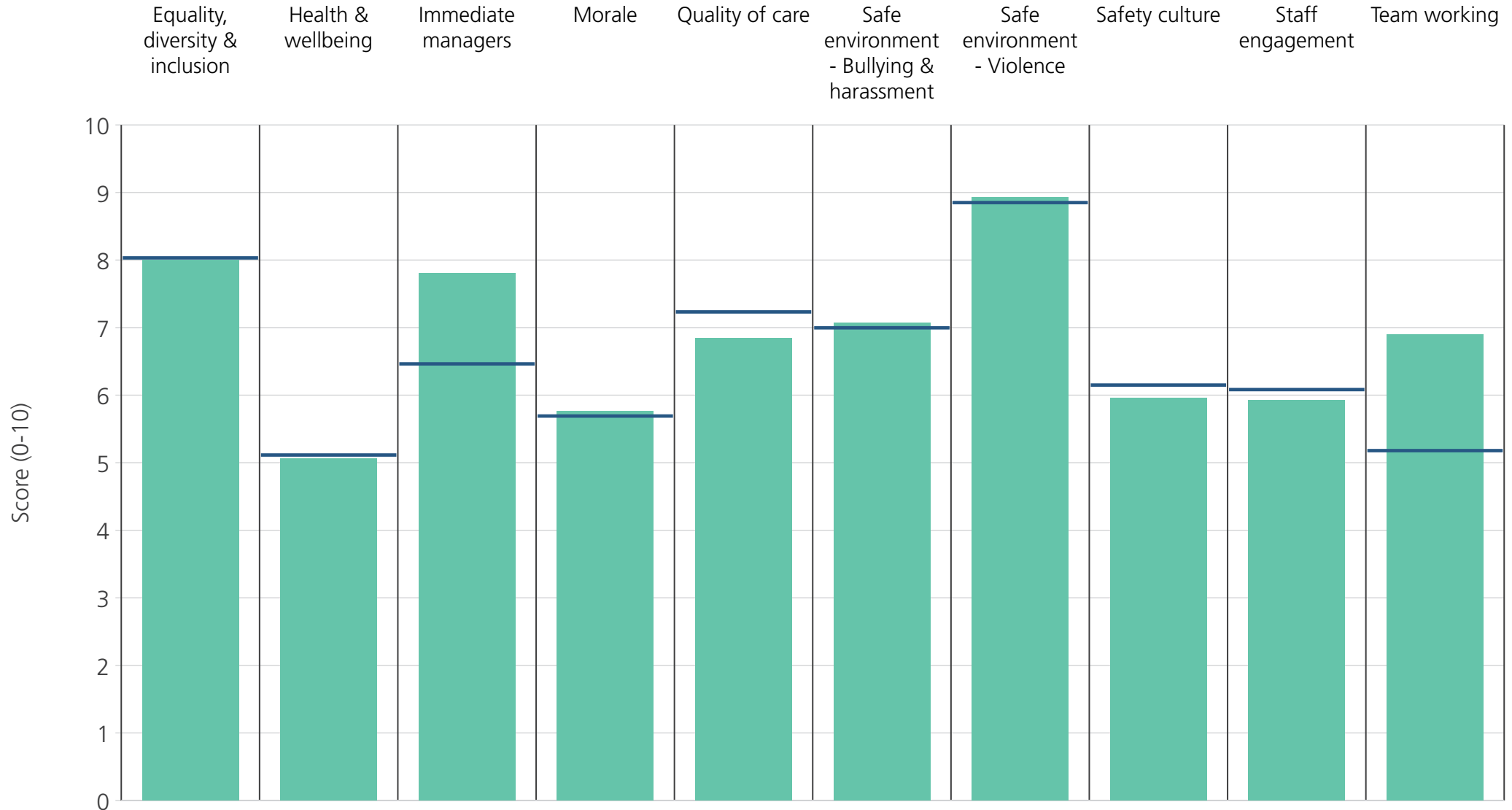
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Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	153	152	154	153	152	153	154	154	154	150



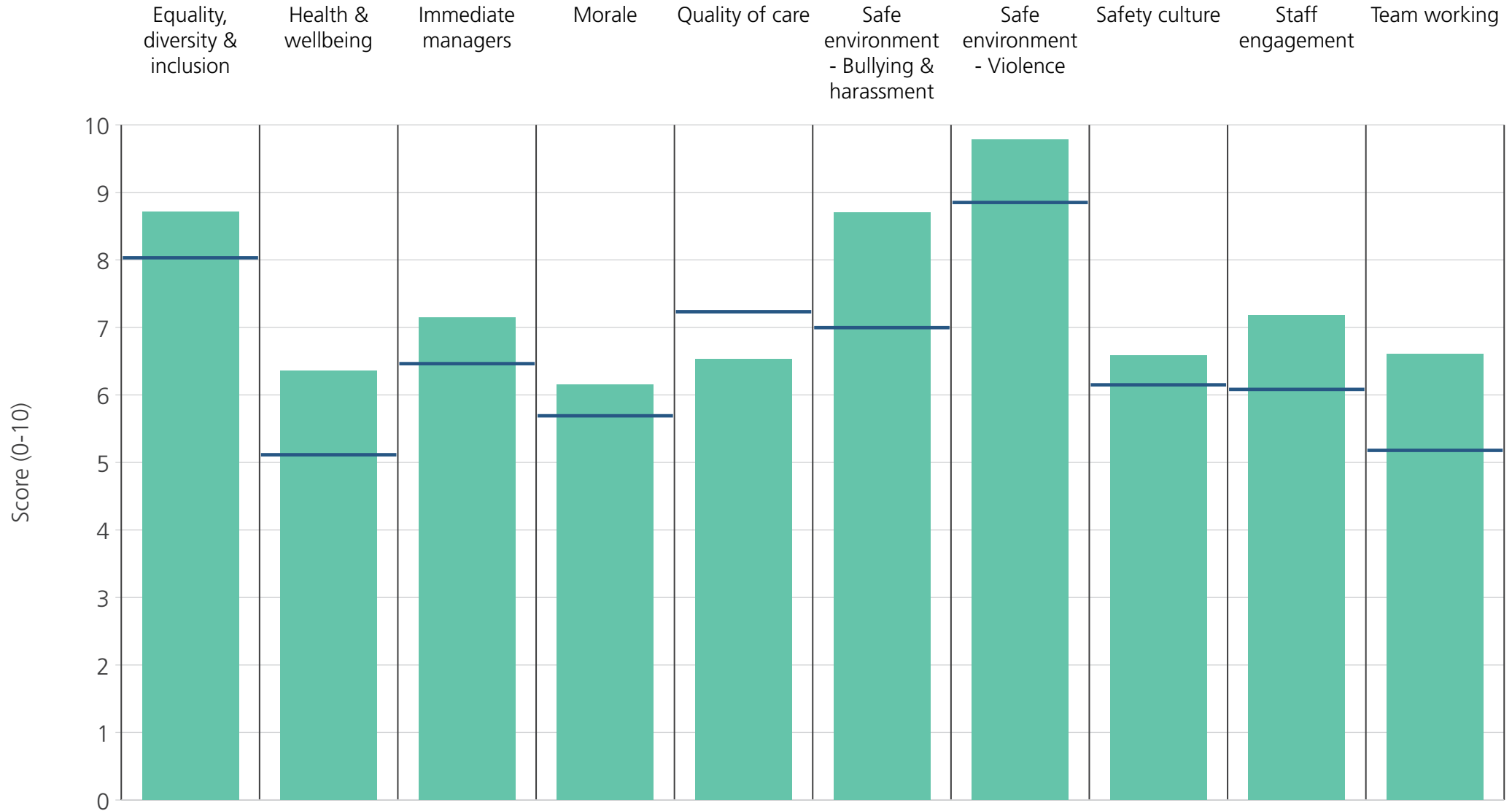
Directorate	8.9	6.9	7.3	6.5	6.8	8.4	10.0	6.3	7.4	7.2
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	57	57	57	57	23	57	57	57	57	56



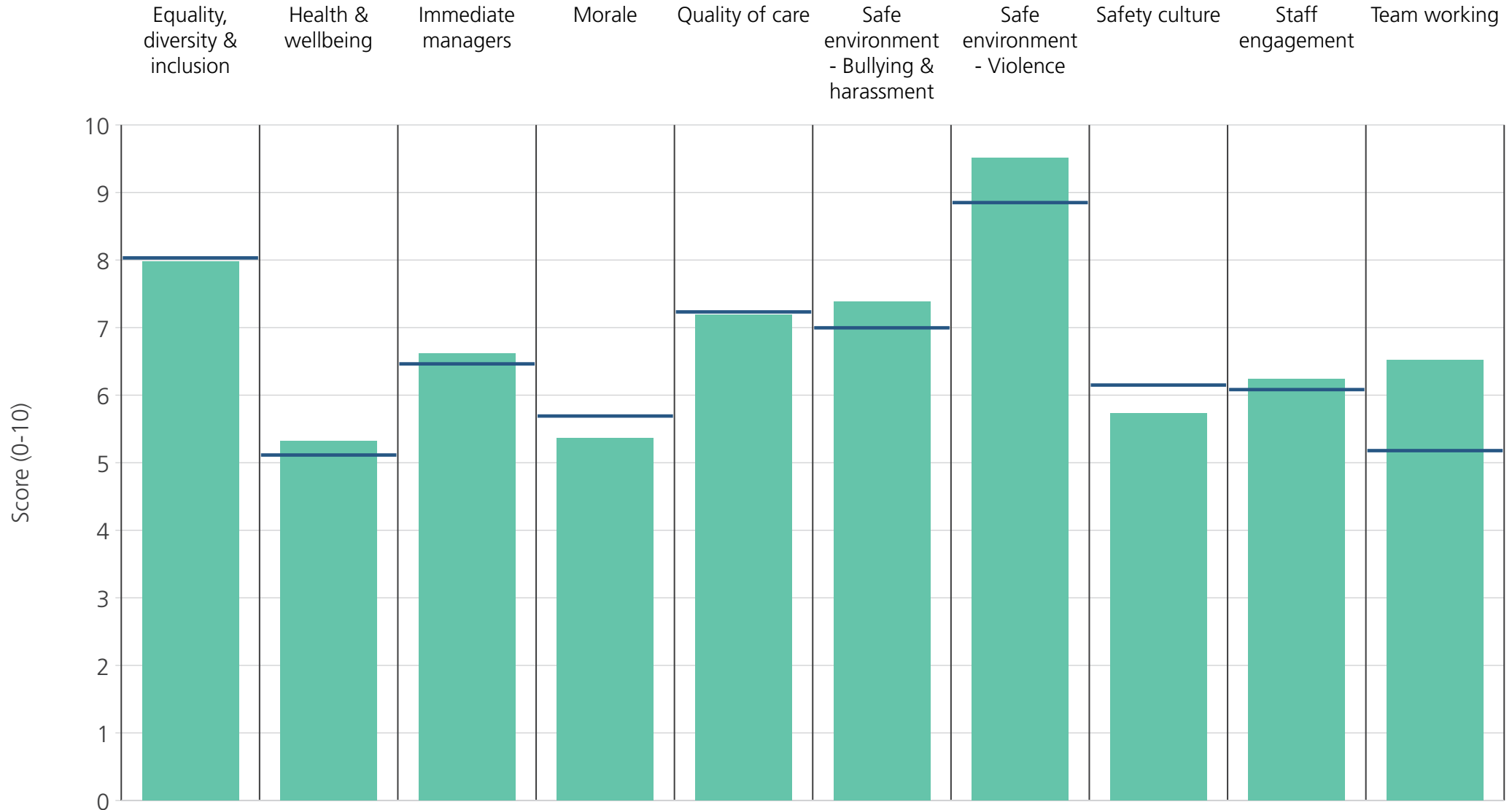
Directorate	8.7	4.8	7.2	6.4	7.2	7.8	9.6	5.9	6.1	7.0
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	27	27	27	27	26	27	27	27	27	27



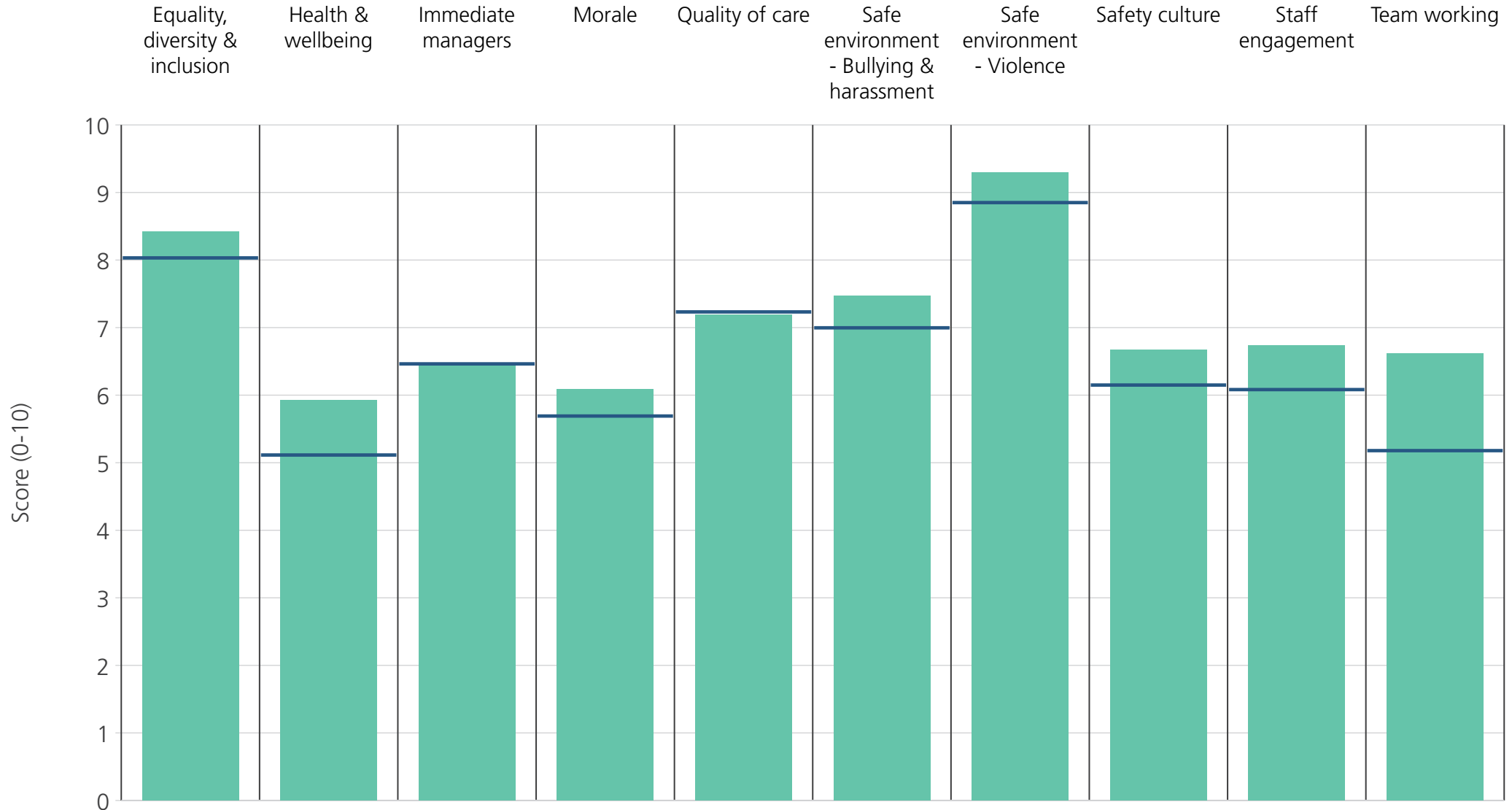
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Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	25	25	25	25	24	25	25	25	25	25



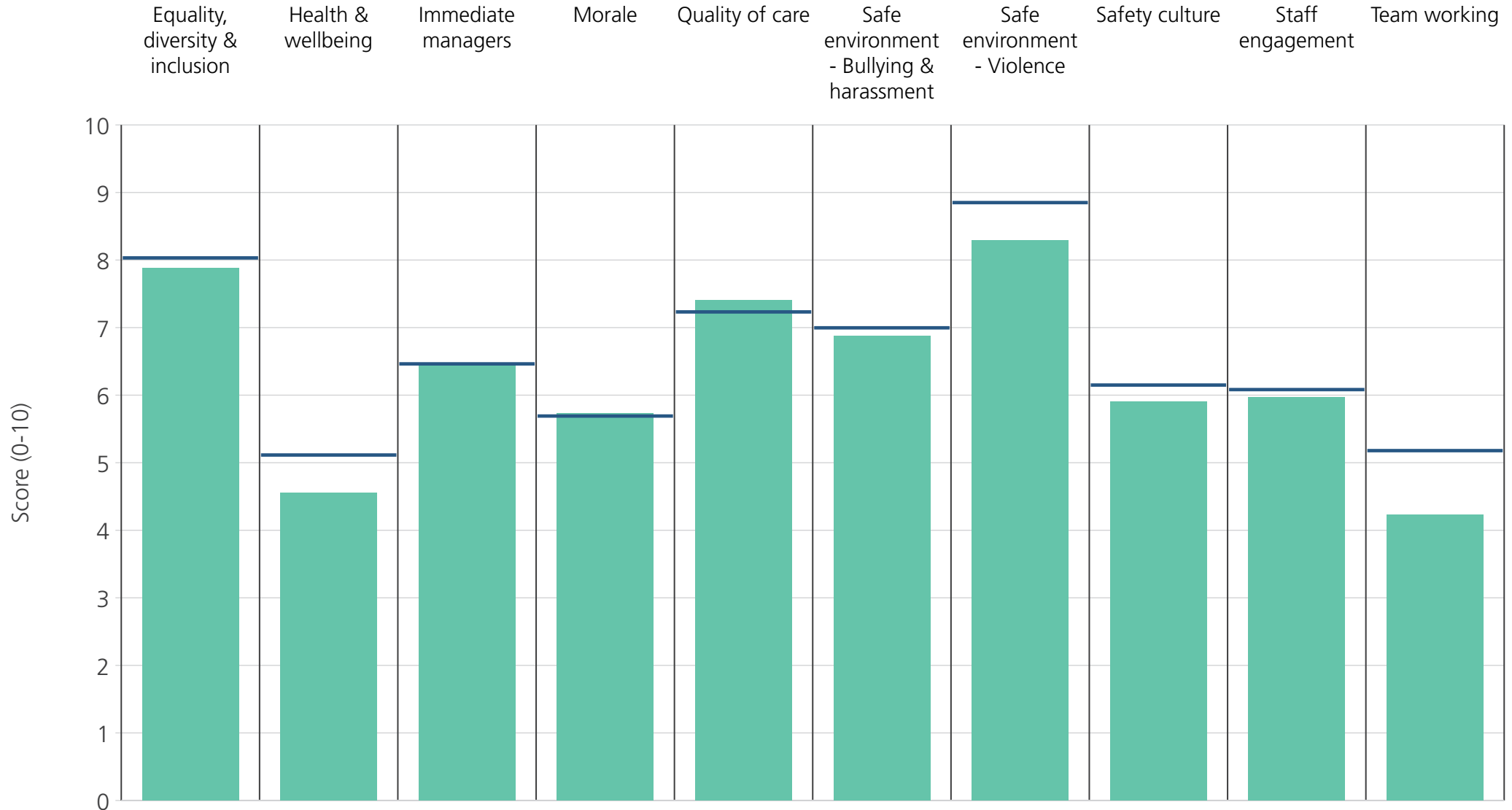
Directorate	8.7	6.4	7.1	6.2	6.5	8.7	9.8	6.6	7.2	6.6
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	59	60	60	60	27	59	60	59	60	60



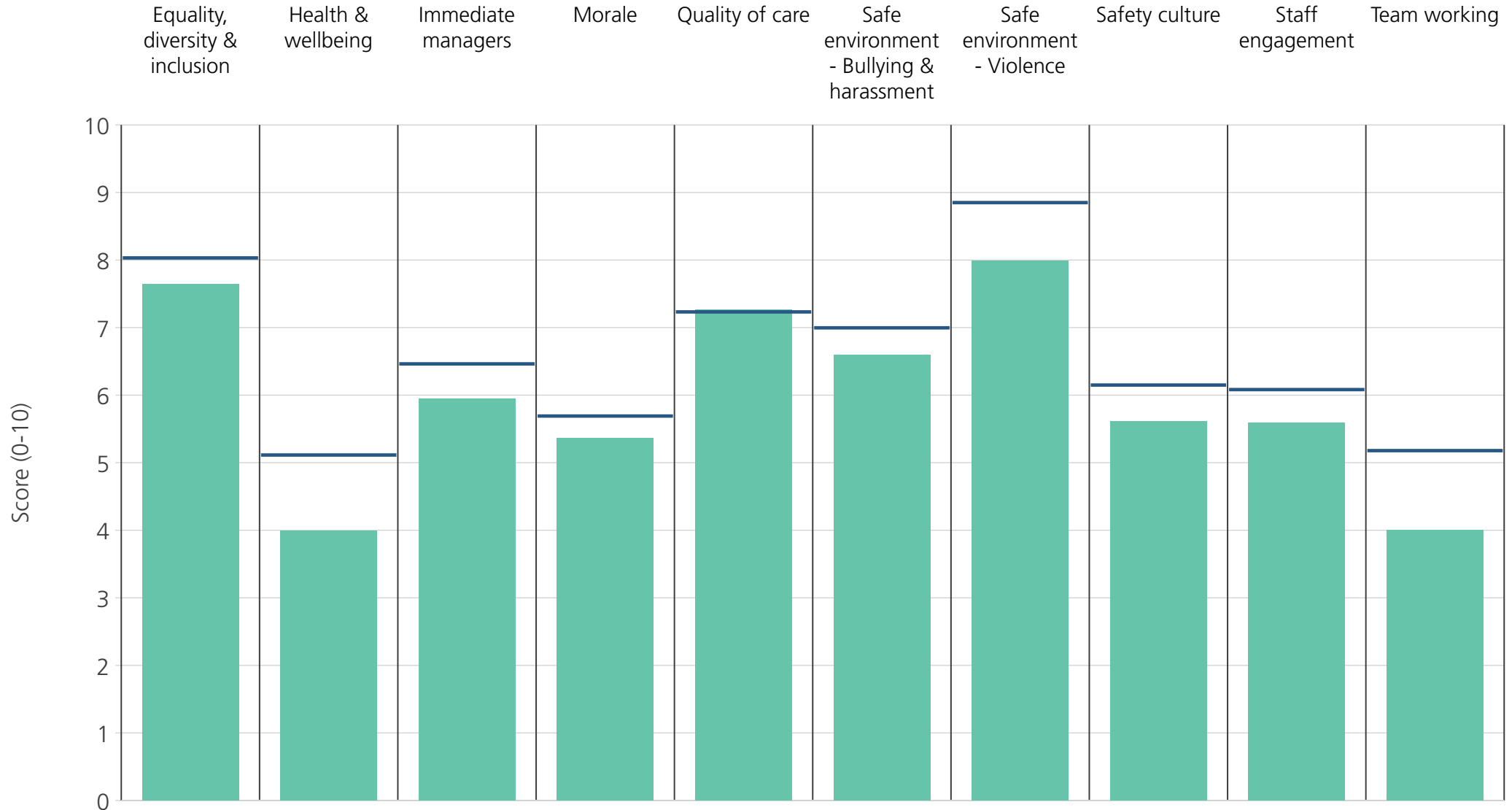
Directorate	8.0	5.3	6.6	5.4	7.2	7.4	9.5	5.7	6.2	6.5
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	74	75	74	75	55	74	75	75	75	75



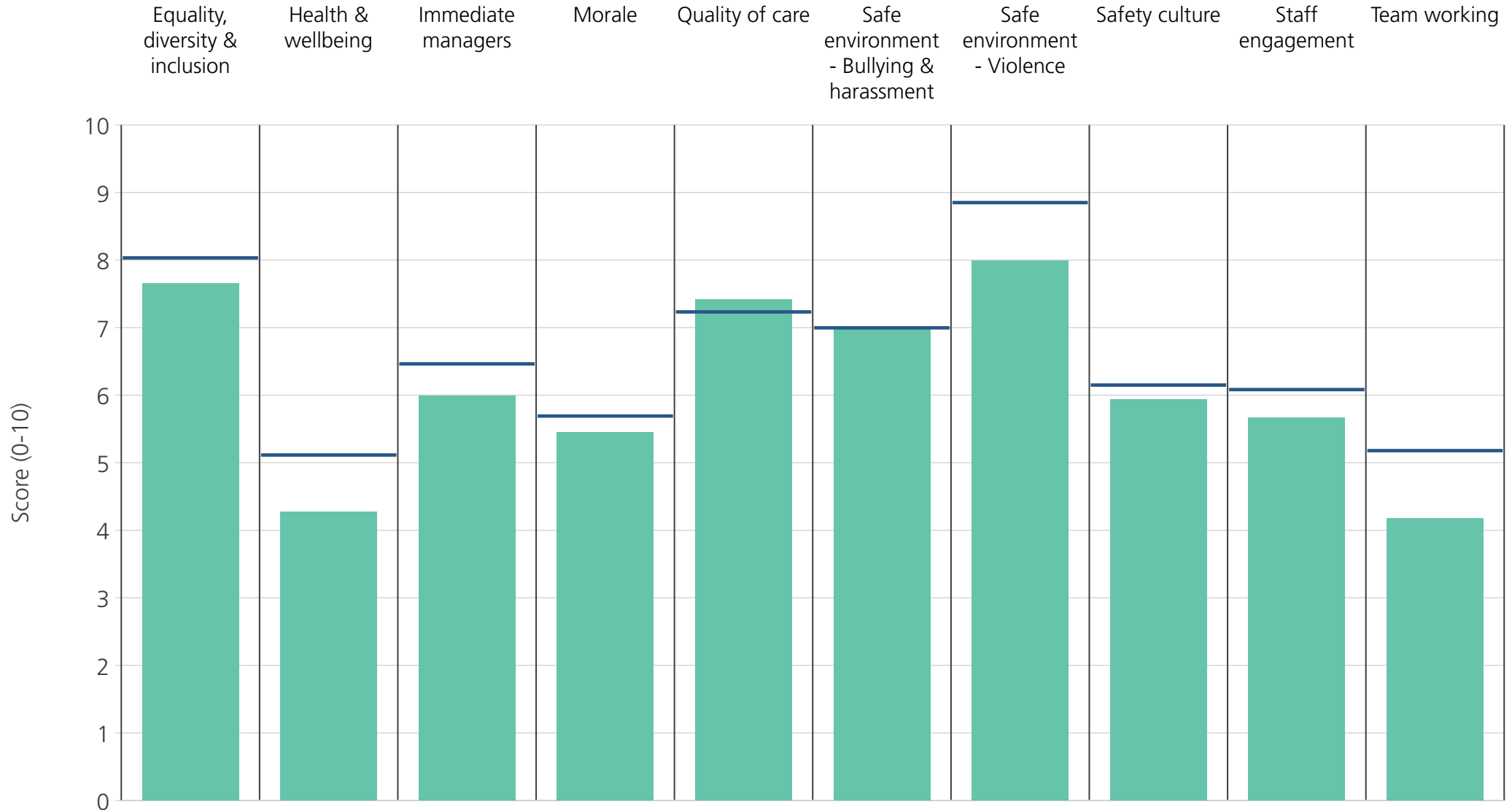
Directorate	8.4	5.9	6.5	6.1	7.2	7.5	9.3	6.7	6.7	6.6
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	326	328	327	327	259	326	326	328	328	326



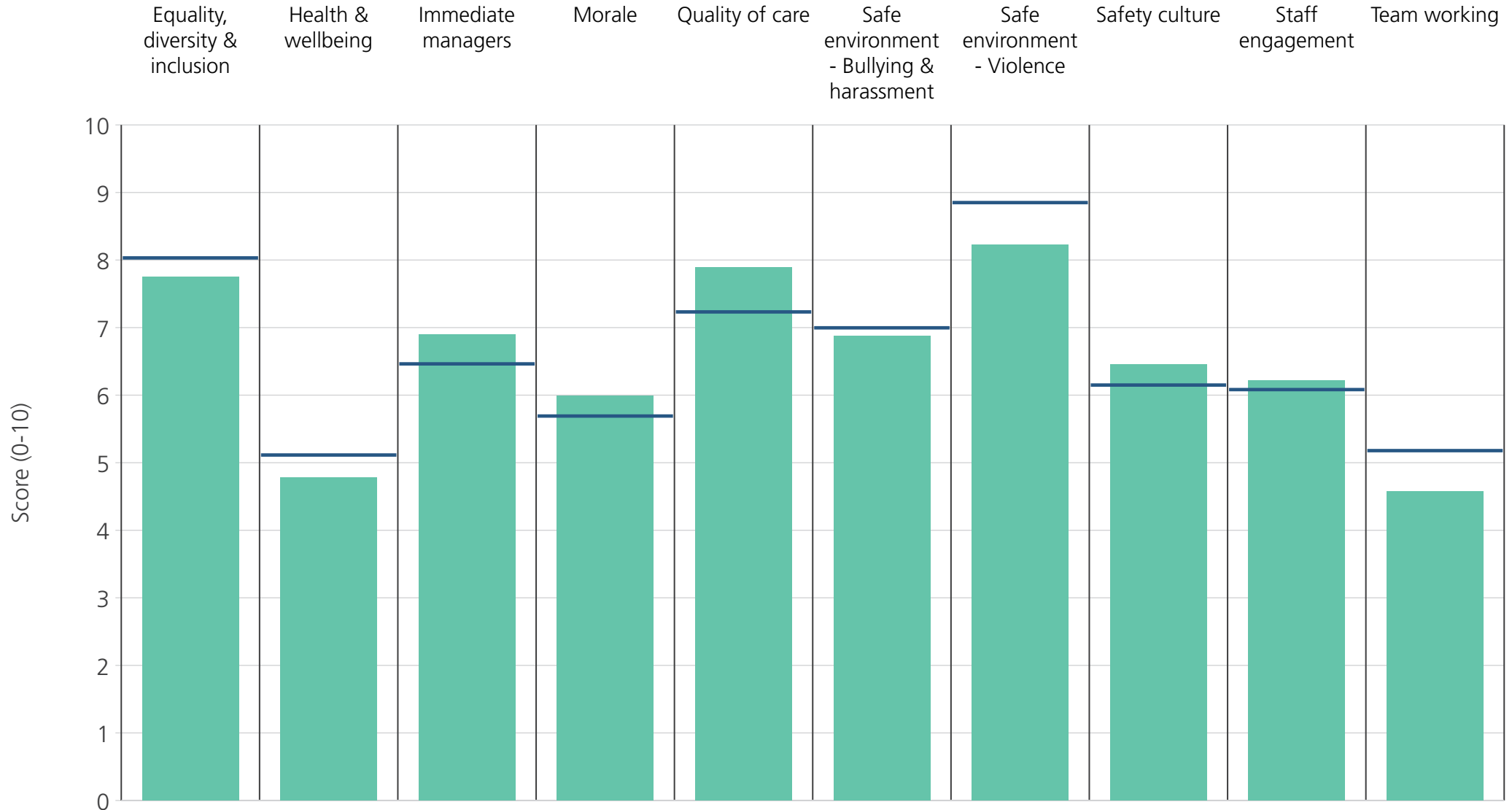
Directorate	7.9	4.6	6.4	5.7	7.4	6.9	8.3	5.9	6.0	4.2
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	106	107	107	107	107	106	106	107	107	105



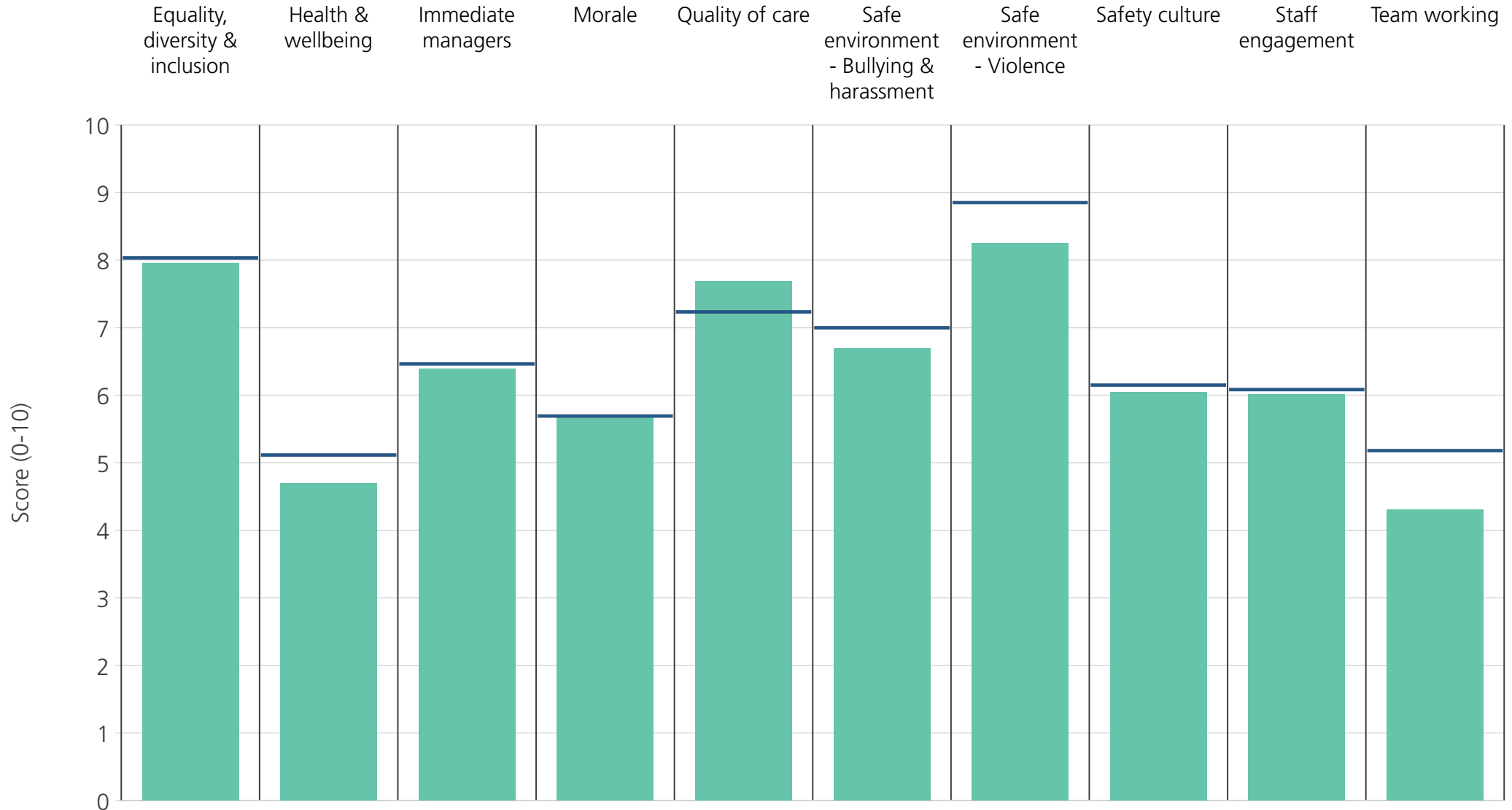
Directorate	7.6	4.0	6.0	5.4	7.3	6.6	8.0	5.6	5.6	4.0
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	121	121	121	121	120	120	121	121	121	119



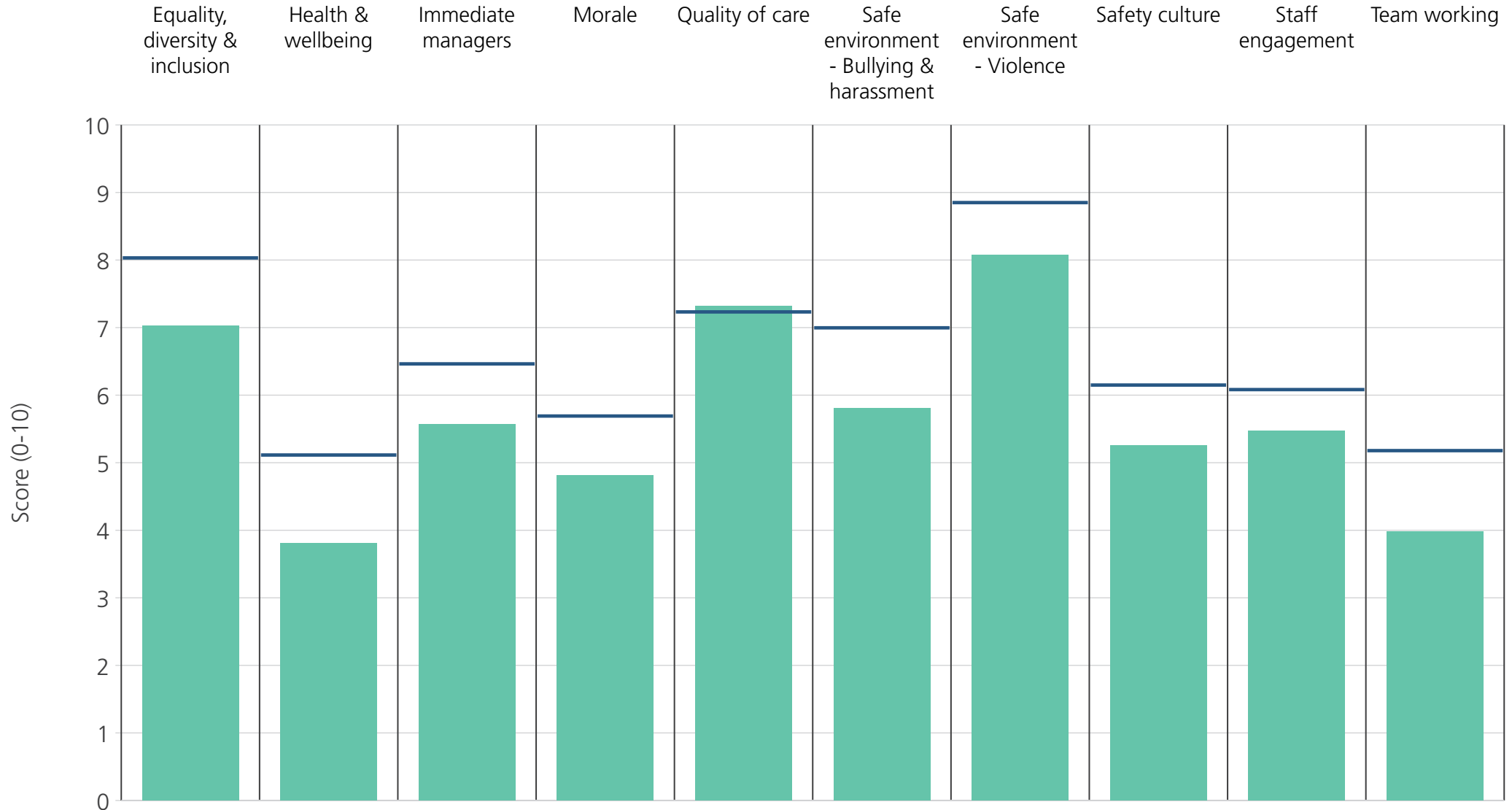
Directorate	7.7	4.3	6.0	5.5	7.4	7.0	8.0	5.9	5.7	4.2
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	104	104	102	103	104	104	103	104	104	103



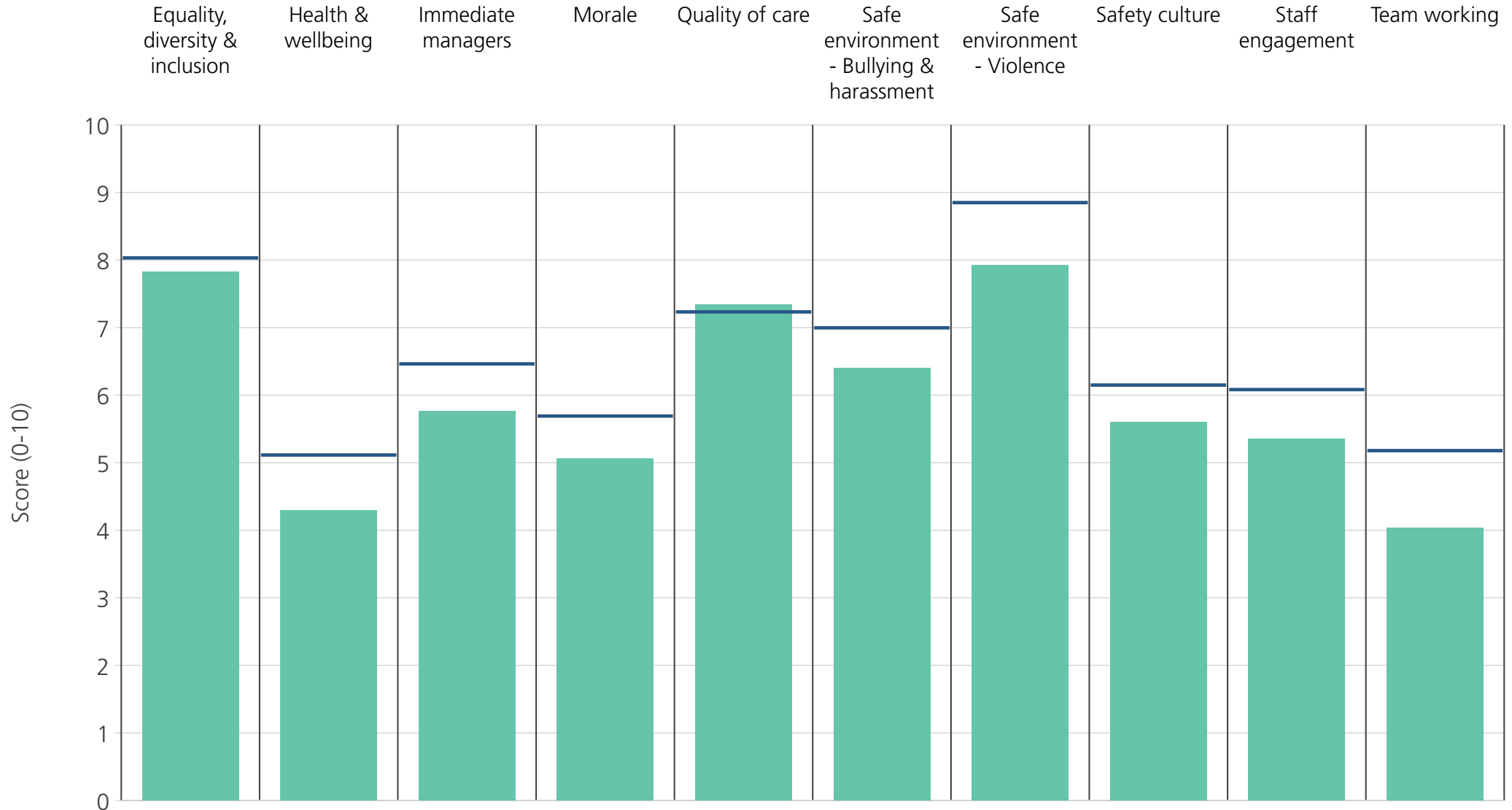
Directorate	7.7	4.8	6.9	6.0	7.9	6.9	8.2	6.5	6.2	4.6
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	173	174	173	174	174	174	172	174	174	171



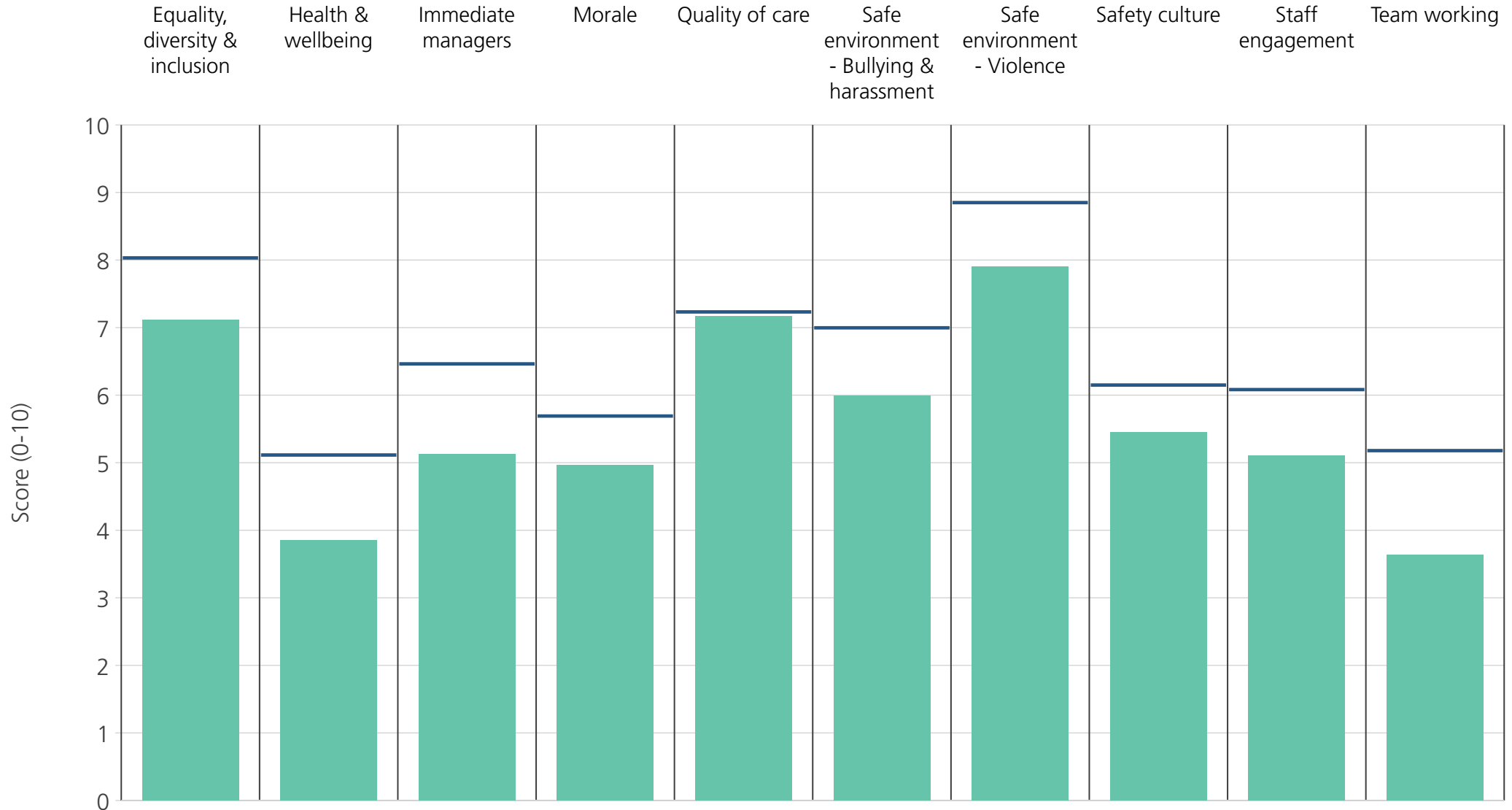
Directorate	8.0	4.7	6.4	5.7	7.7	6.7	8.2	6.0	6.0	4.3
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	195	195	195	195	193	194	194	195	195	192



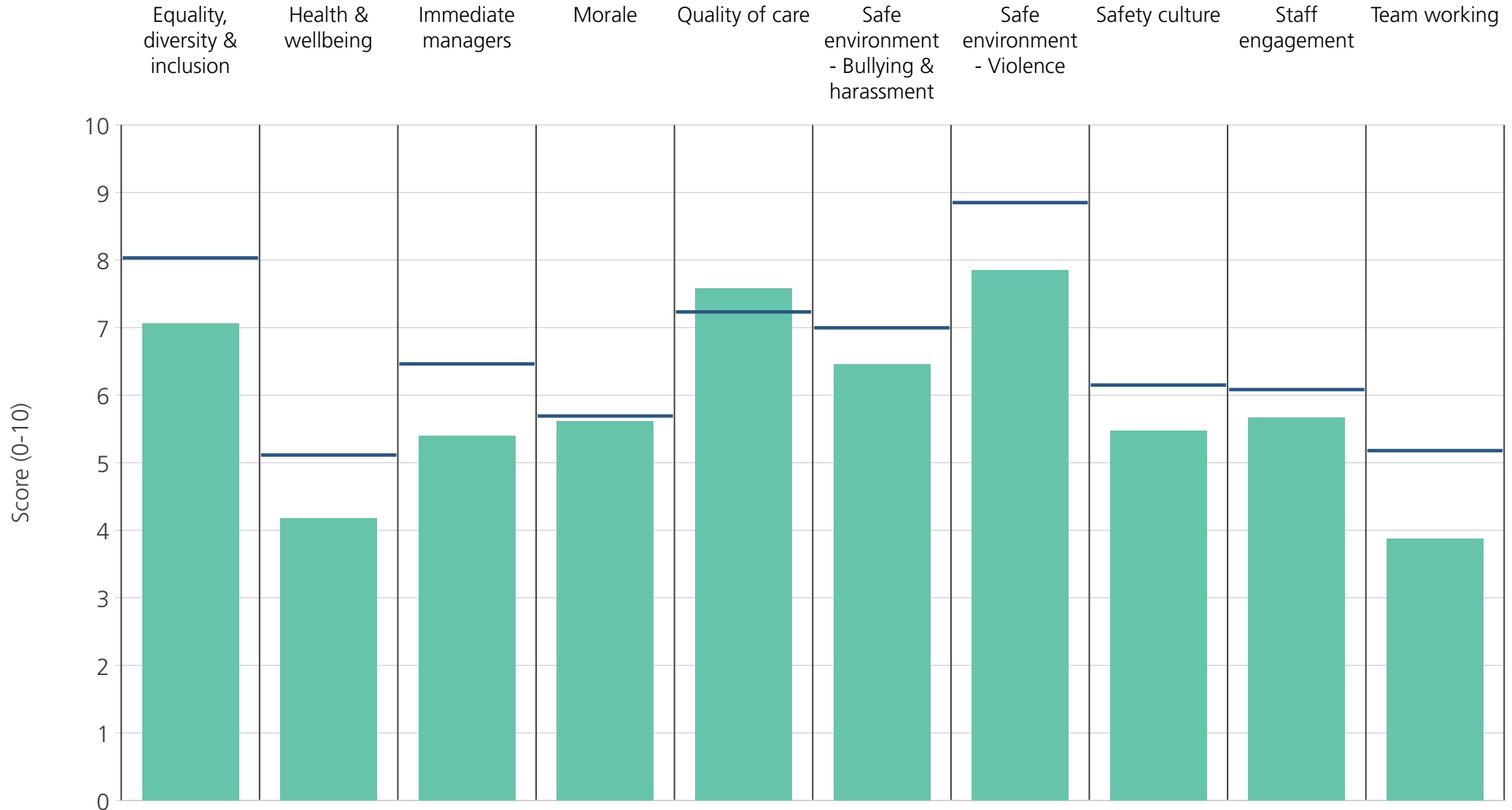
Directorate	7.0	3.8	5.6	4.8	7.3	5.8	8.1	5.3	5.5	4.0
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	101	100	101	100	101	101	101	101	101	99



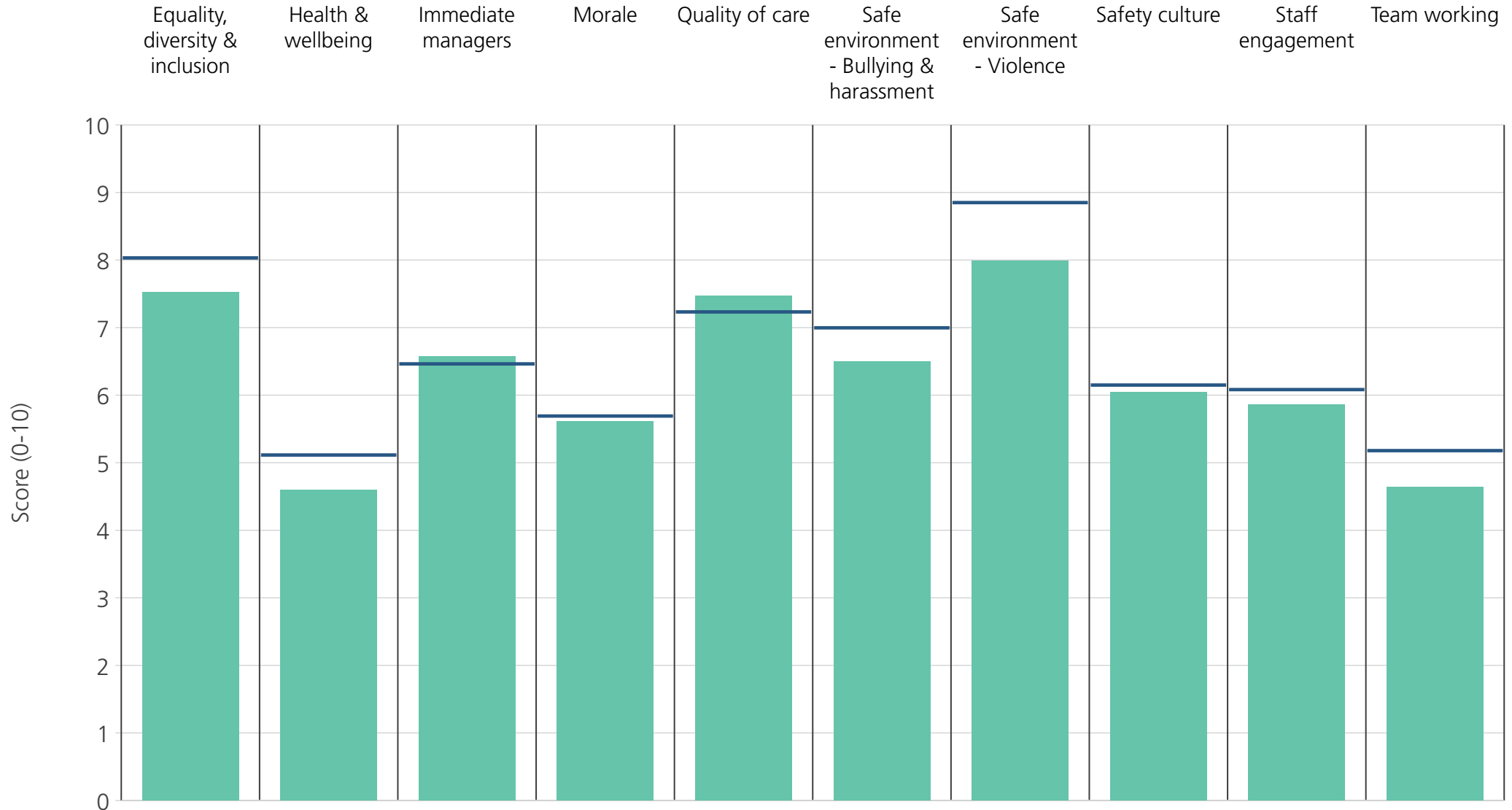
Directorate	7.8	4.3	5.8	5.1	7.3	6.4	7.9	5.6	5.4	4.0
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	124	124	124	124	124	124	123	124	124	123



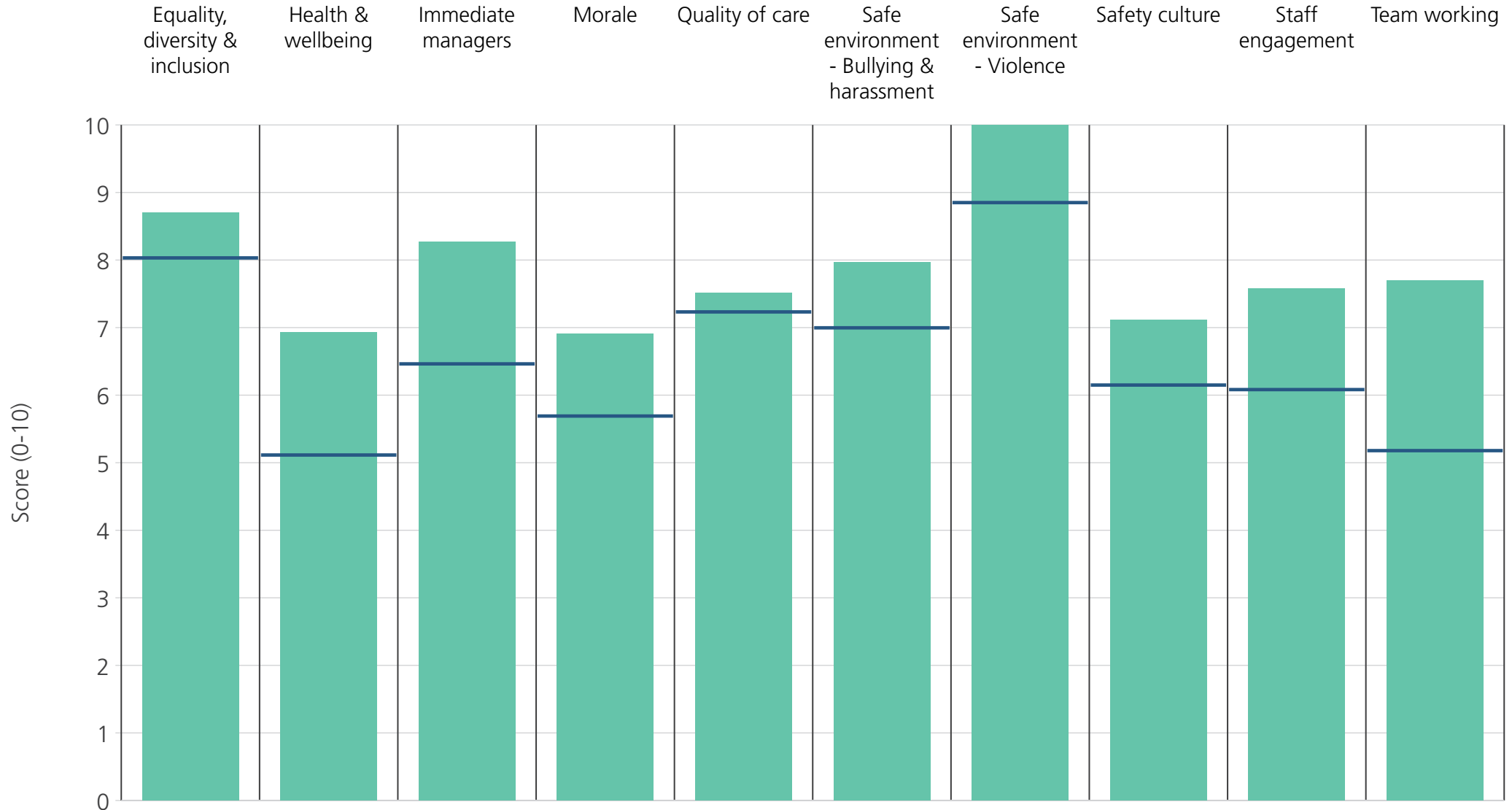
Directorate	7.1	3.8	5.1	5.0	7.2	6.0	7.9	5.4	5.1	3.6
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	136	136	136	136	136	136	136	136	136	136



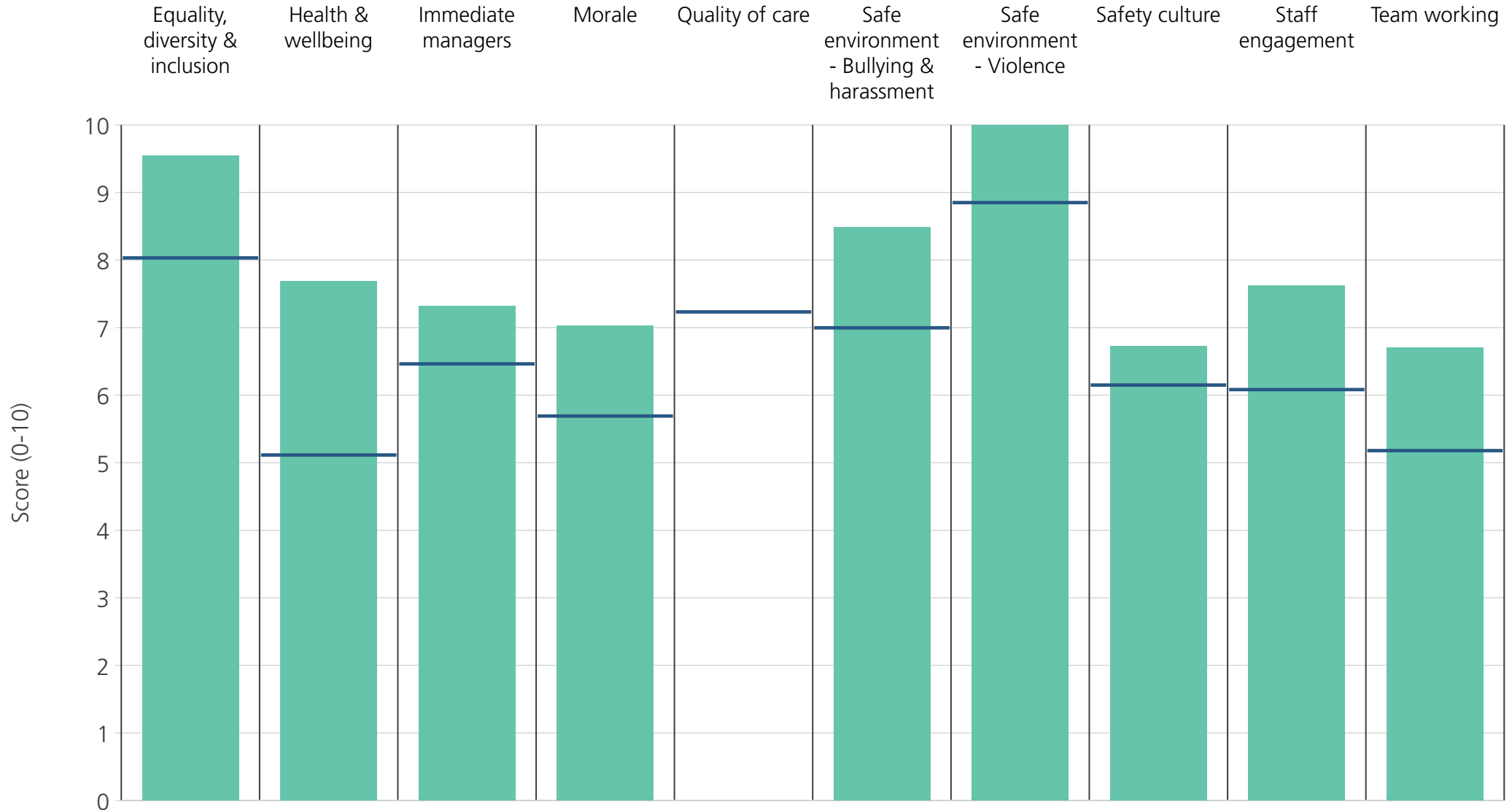
Directorate	7.1	4.2	5.4	5.6	7.6	6.5	7.8	5.5	5.7	3.9
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	130	131	131	131	131	131	131	131	131	127



Directorate	7.5	4.6	6.6	5.6	7.5	6.5	8.0	6.0	5.9	4.6
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	146	145	146	145	146	146	146	146	146	146



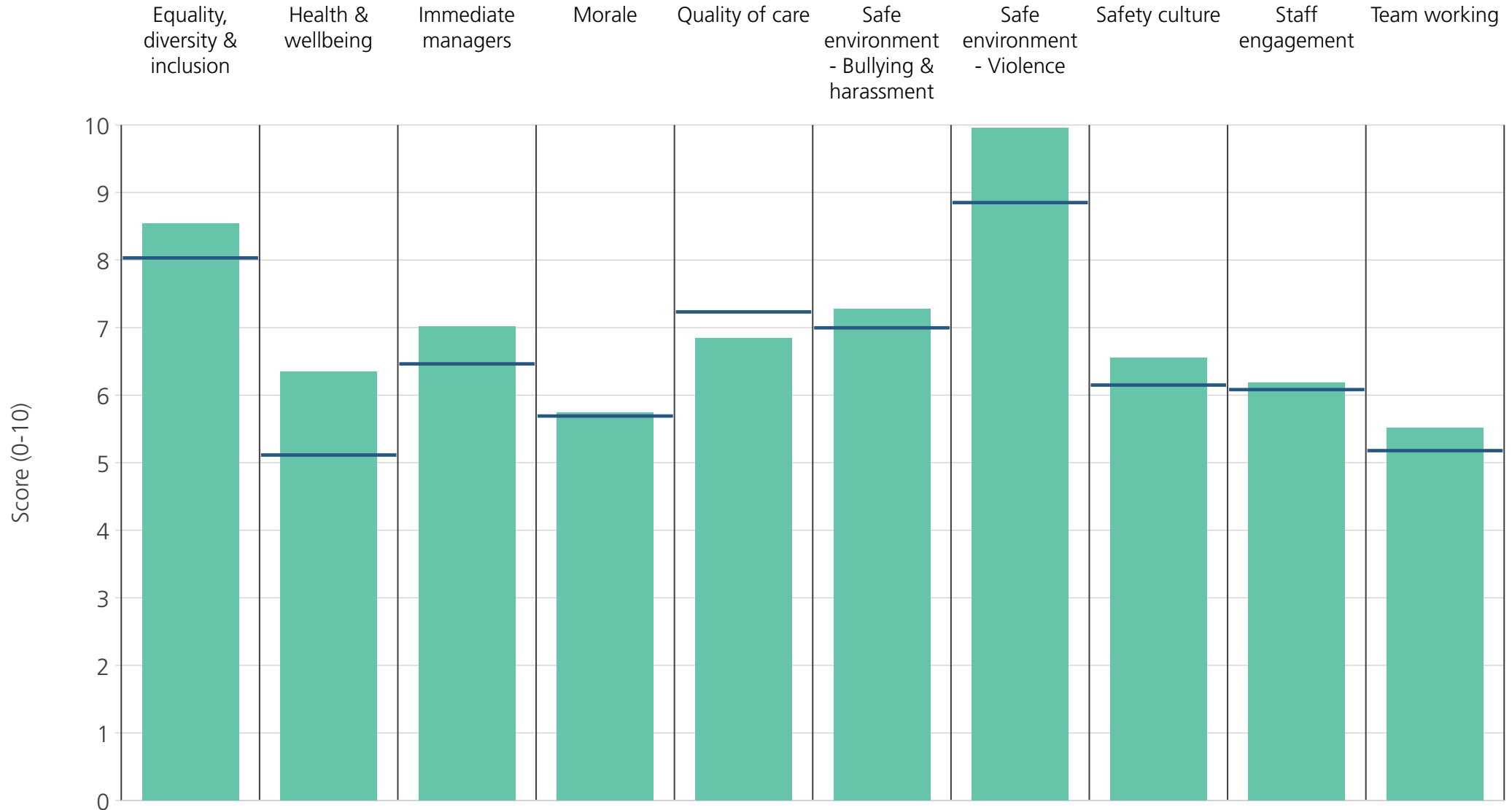
Directorate	8.7	6.9	8.3	6.9	7.5	8.0	10.0	7.1	7.6	7.7
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	45	45	45	45	26	45	45	44	45	44



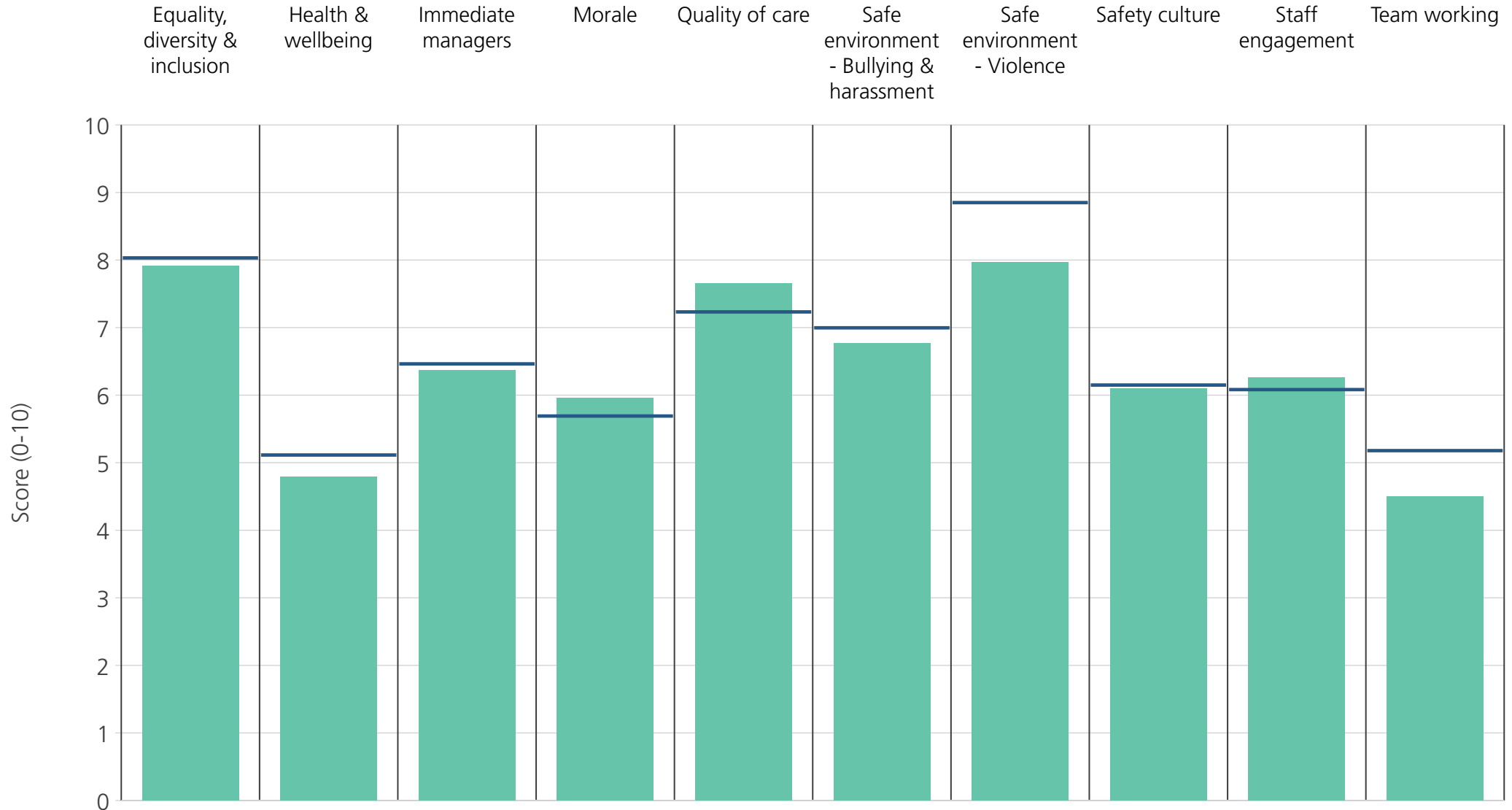
Directorate	9.5	7.7	7.3	7.0		8.5	10.0	6.7	7.6	6.7
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	11	11	11	11	3	11	11	11	11	11

Directorates 2

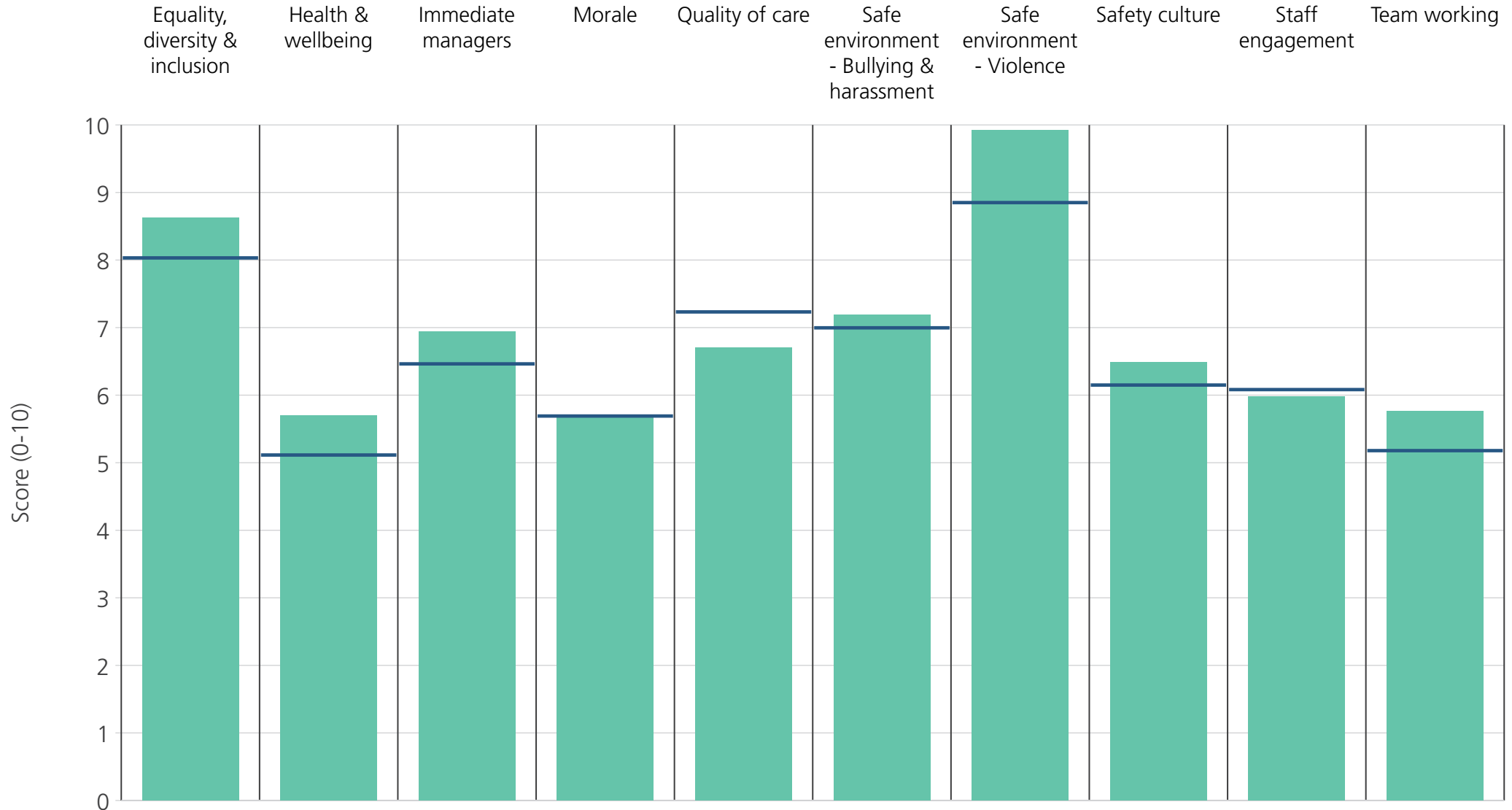
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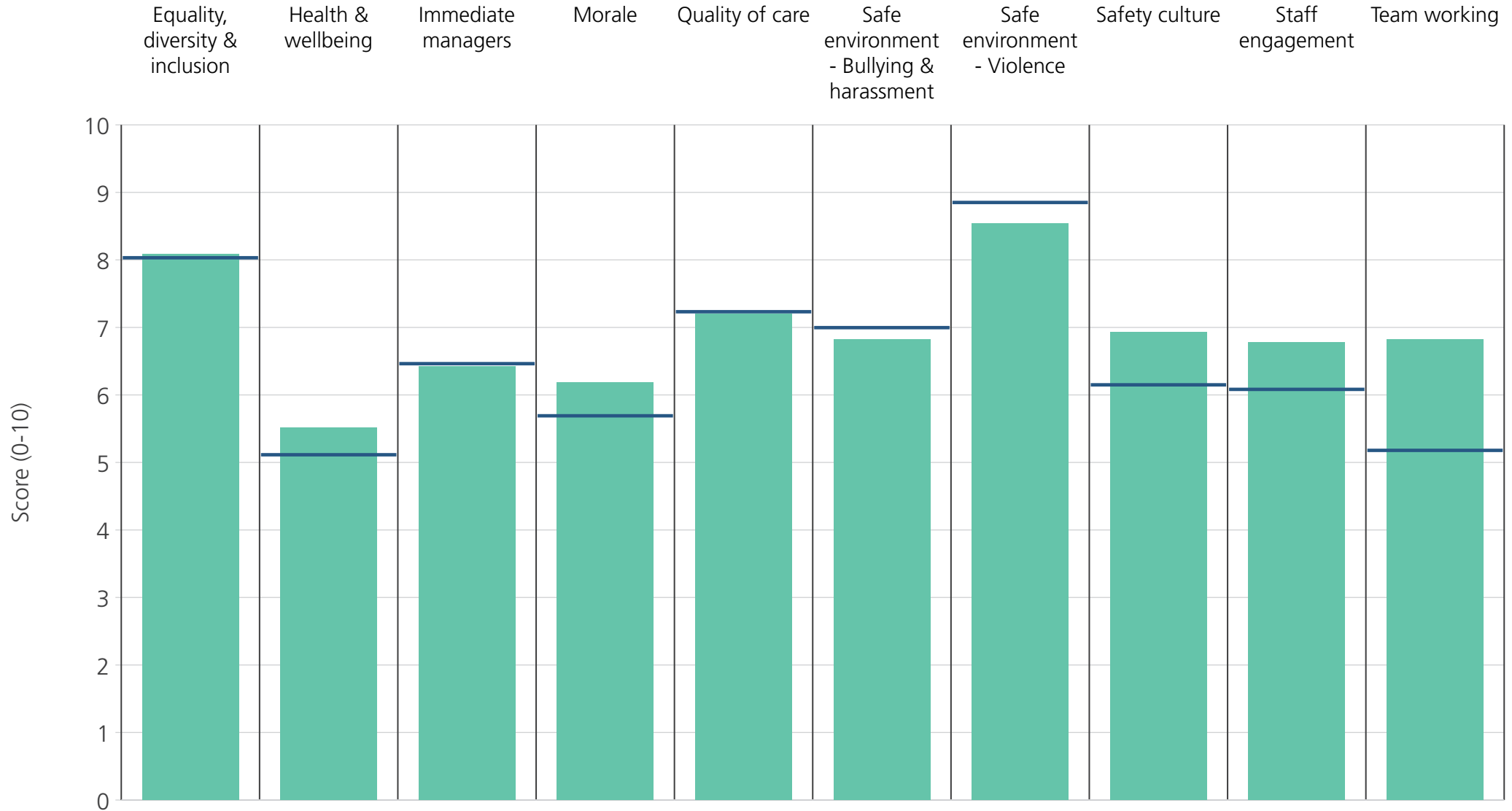
Directorate	8.5	6.3	7.0	5.7	6.8	7.3	10.0	6.6	6.2	5.5
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	201	200	201	200	196	200	201	199	201	196



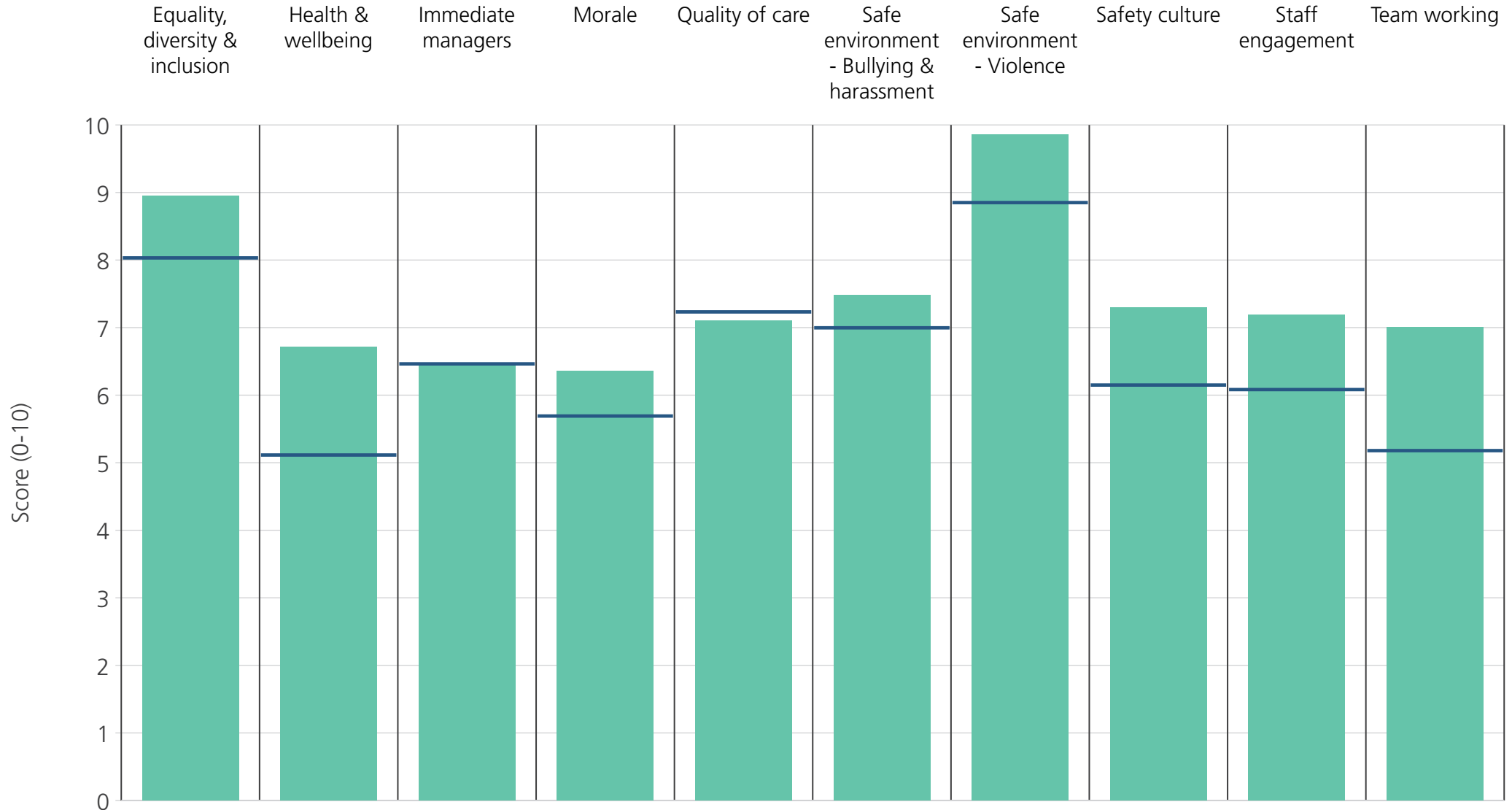
Directorate	7.9	4.8	6.4	6.0	7.7	6.8	8.0	6.1	6.3	4.5
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	392	393	390	393	393	393	391	393	393	389



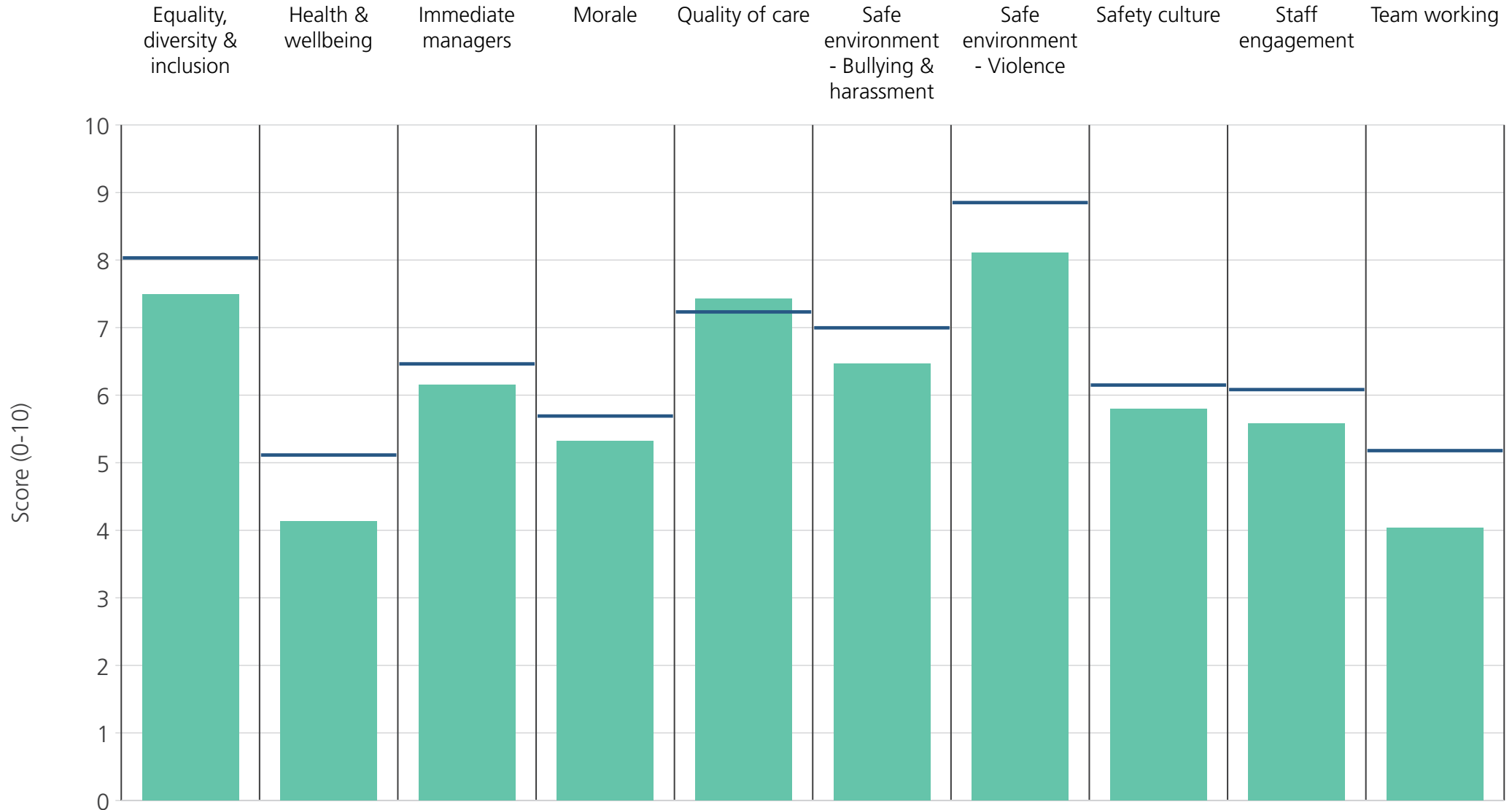
Directorate	8.6	5.7	6.9	5.7	6.7	7.2	9.9	6.5	6.0	5.8
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	339	339	342	341	333	340	341	342	342	337



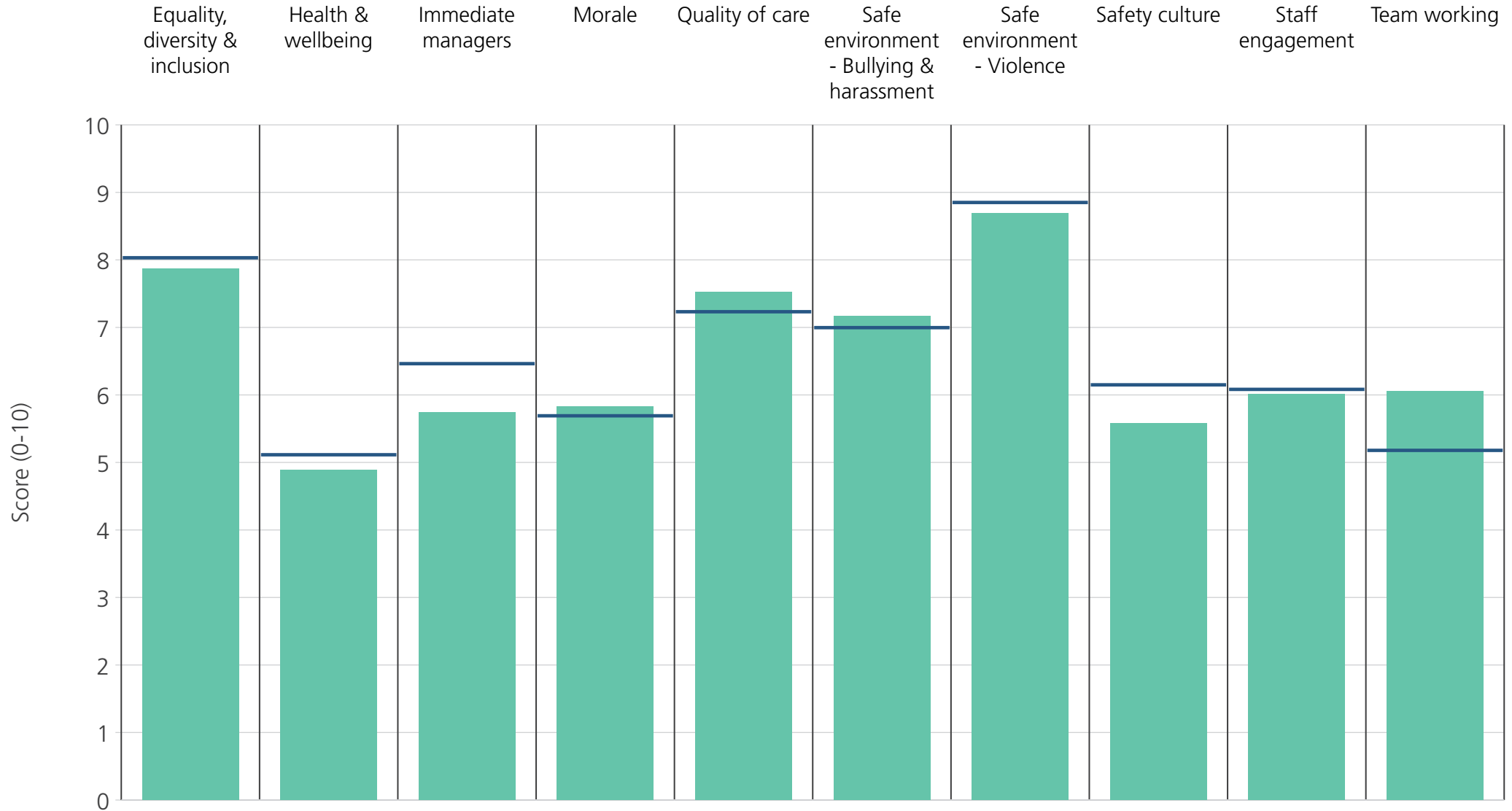
Category	Directorate	Your org	Responses
Equality, diversity & inclusion	8.1	8.0	150
Health & wellbeing	5.5	5.1	150
Immediate managers	6.4	6.5	149
Morale	6.2	5.7	149
Quality of care	7.2	7.2	149
Safe environment - Bullying & harassment	6.8	7.0	148
Safe environment - Violence	8.5	8.9	150
Safety culture	6.9	6.1	150
Staff engagement	6.8	6.1	150
Team working	6.8	5.2	150



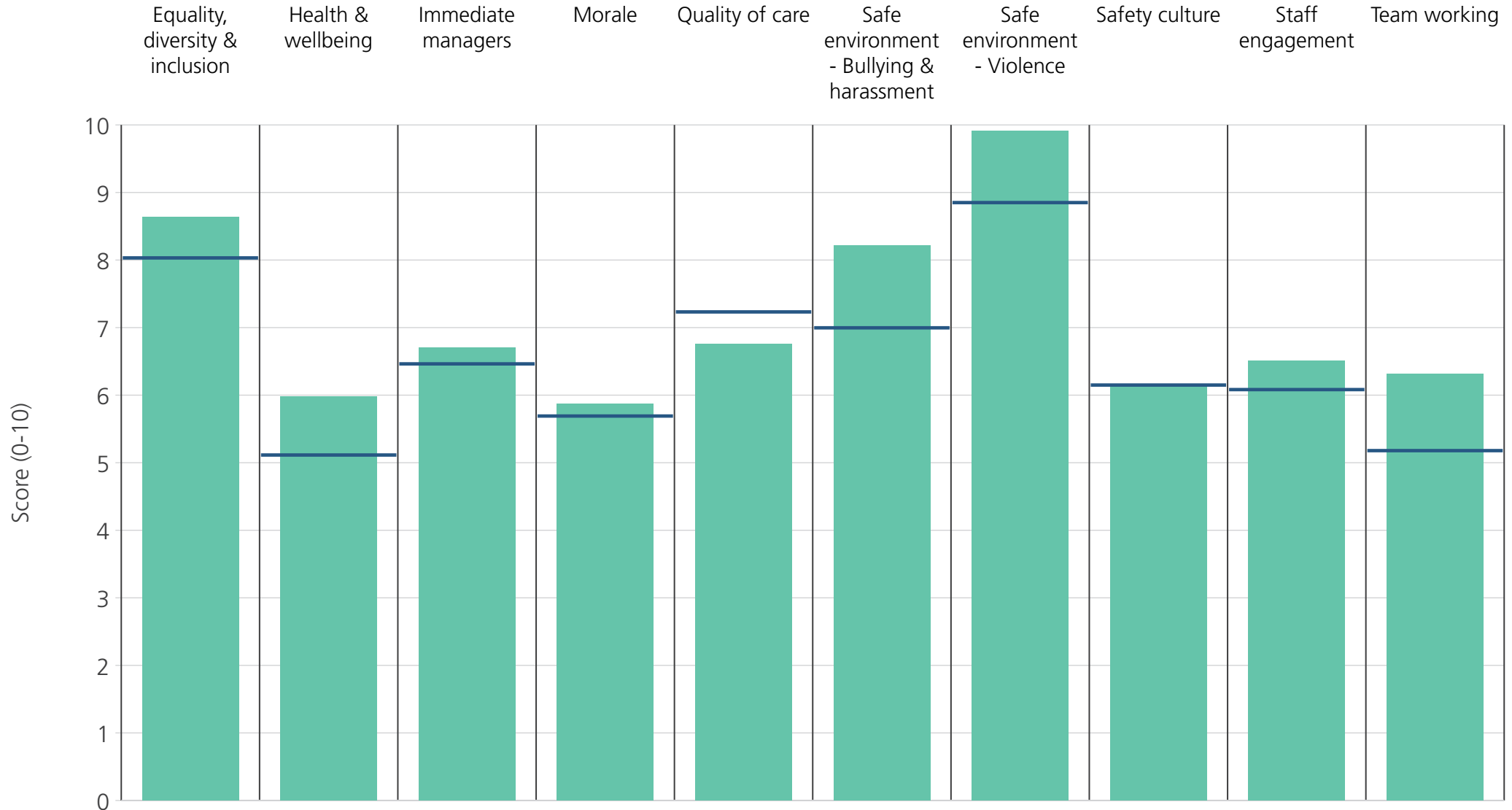
Directorate	8.9	6.7	6.5	6.4	7.1	7.5	9.9	7.3	7.2	7.0
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	45	45	45	45	42	45	45	45	45	45



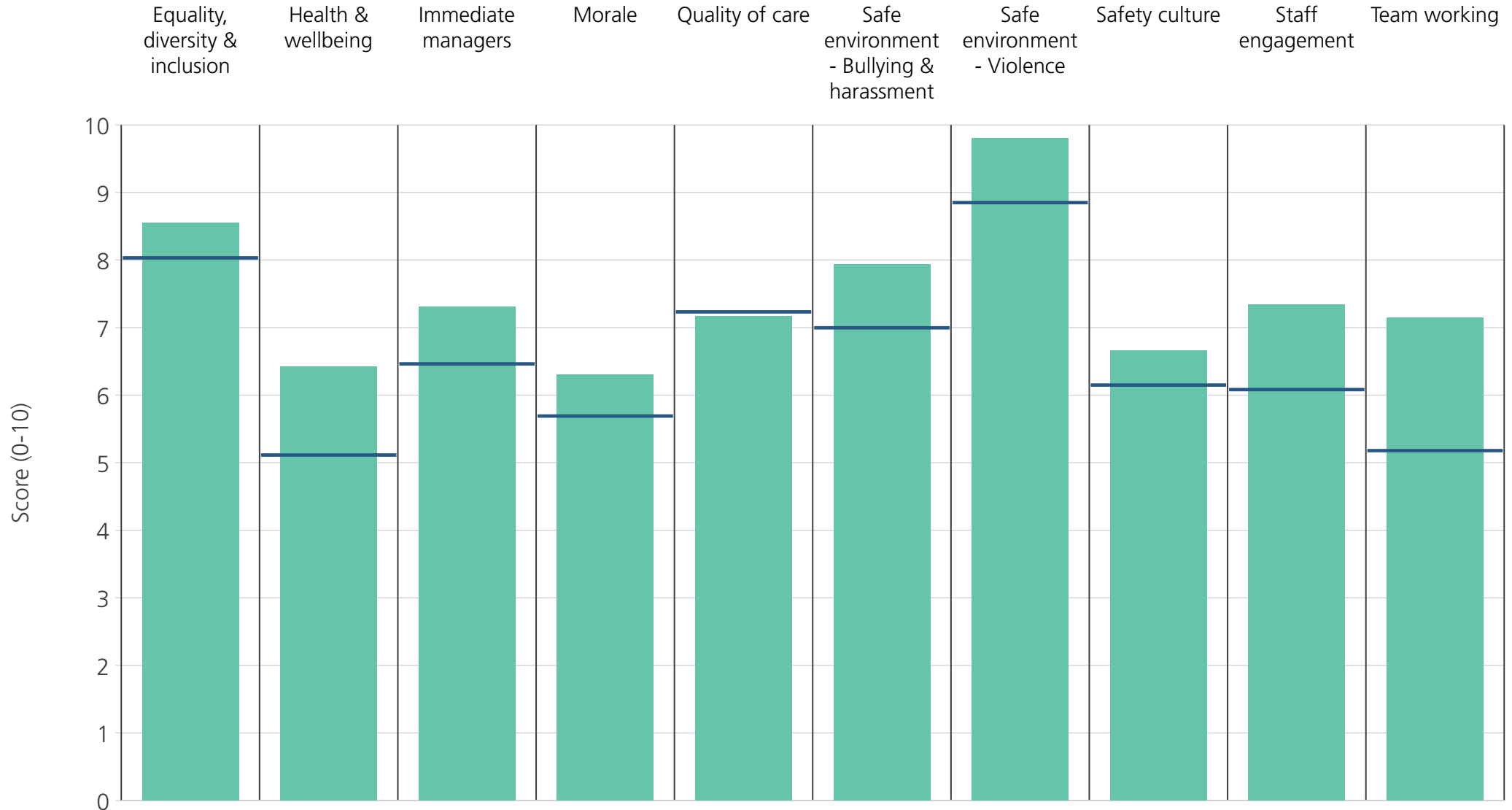
Directorate	7.5	4.1	6.1	5.3	7.4	6.5	8.1	5.8	5.6	4.0
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	670	670	672	670	669	671	672	672	672	664



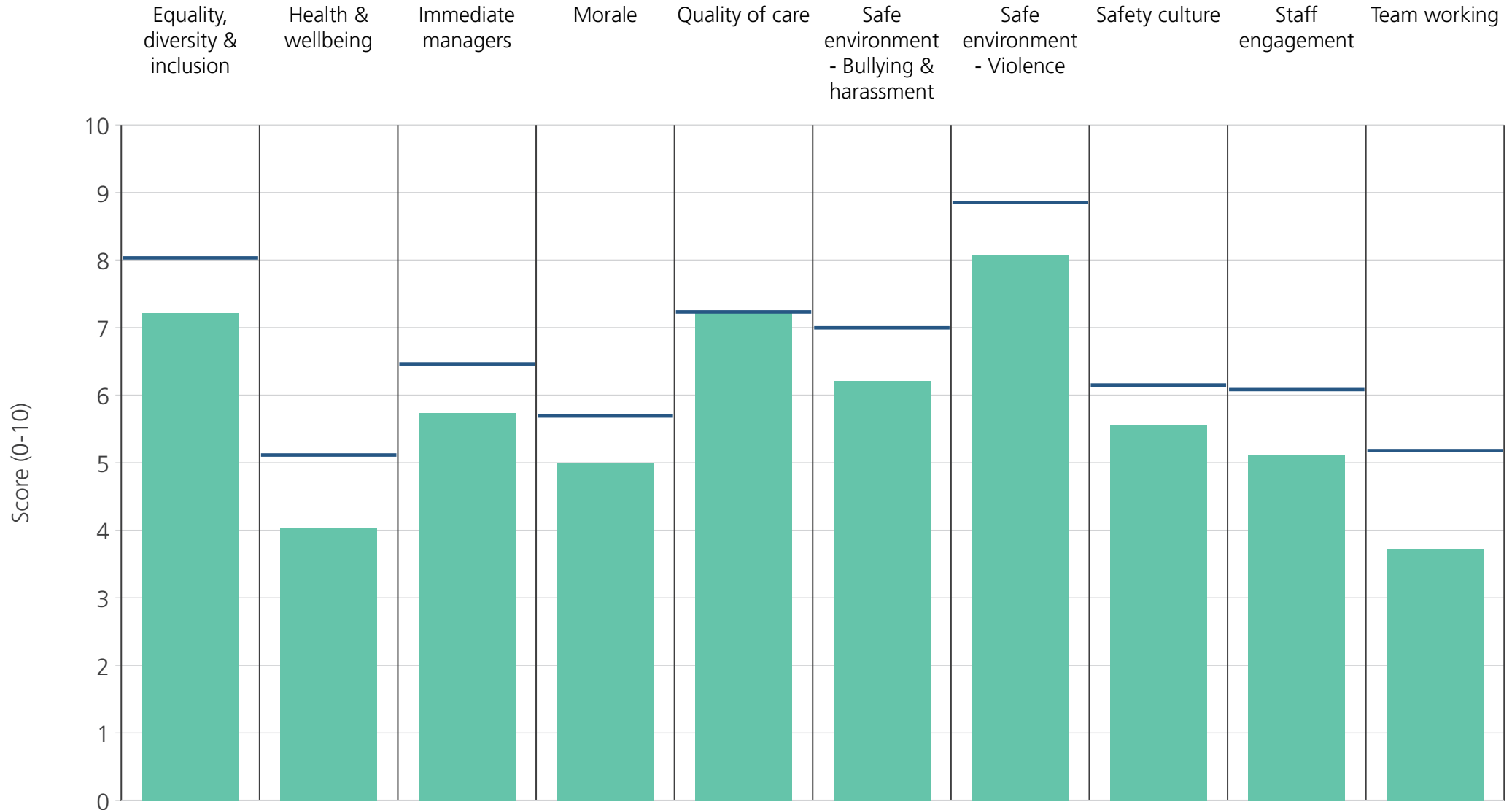
Directorate	7.9	4.9	5.7	5.8	7.5	7.2	8.7	5.6	6.0	6.0
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	107	107	107	106	107	106	106	107	107	106



Directorate	8.6	6.0	6.7	5.9	6.8	8.2	9.9	6.1	6.5	6.3
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	255	258	258	258	117	256	257	256	258	254



Directorate	8.5	6.4	7.3	6.3	7.2	7.9	9.8	6.7	7.3	7.1
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	186	187	186	187	124	186	185	187	187	185



Directorate	7.2	4.0	5.7	5.0	7.2	6.2	8.1	5.5	5.1	3.7
Your org	8.0	5.1	6.5	5.7	7.2	7.0	8.9	6.1	6.1	5.2
Responses	217	217	217	217	216	216	214	217	217	212