

South Western Ambulance Service NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for South Western Ambulance Service NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

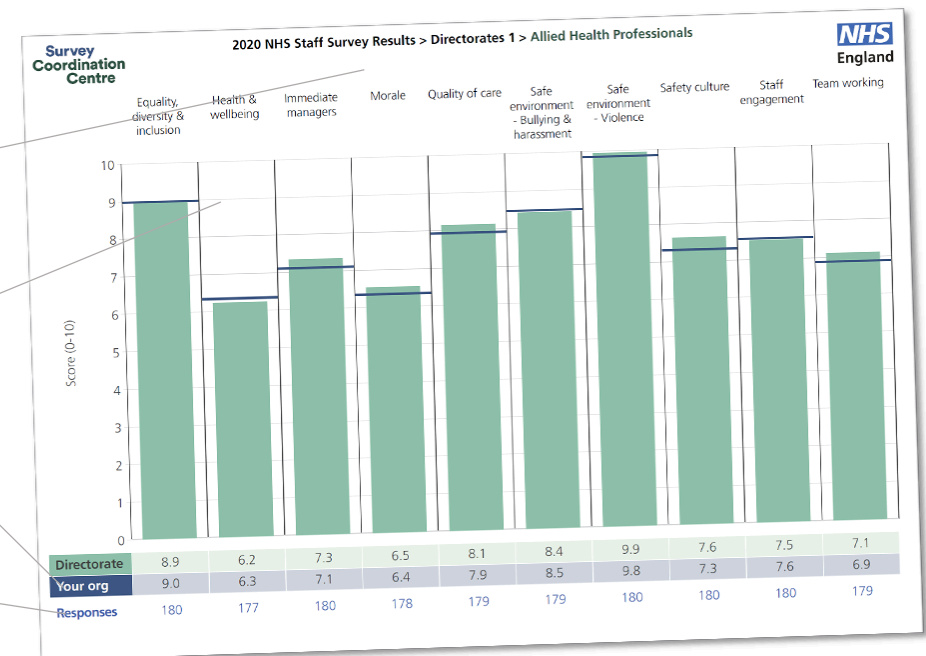
The directorate breakdowns used in this report were provided and defined by South Western Ambulance Service NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

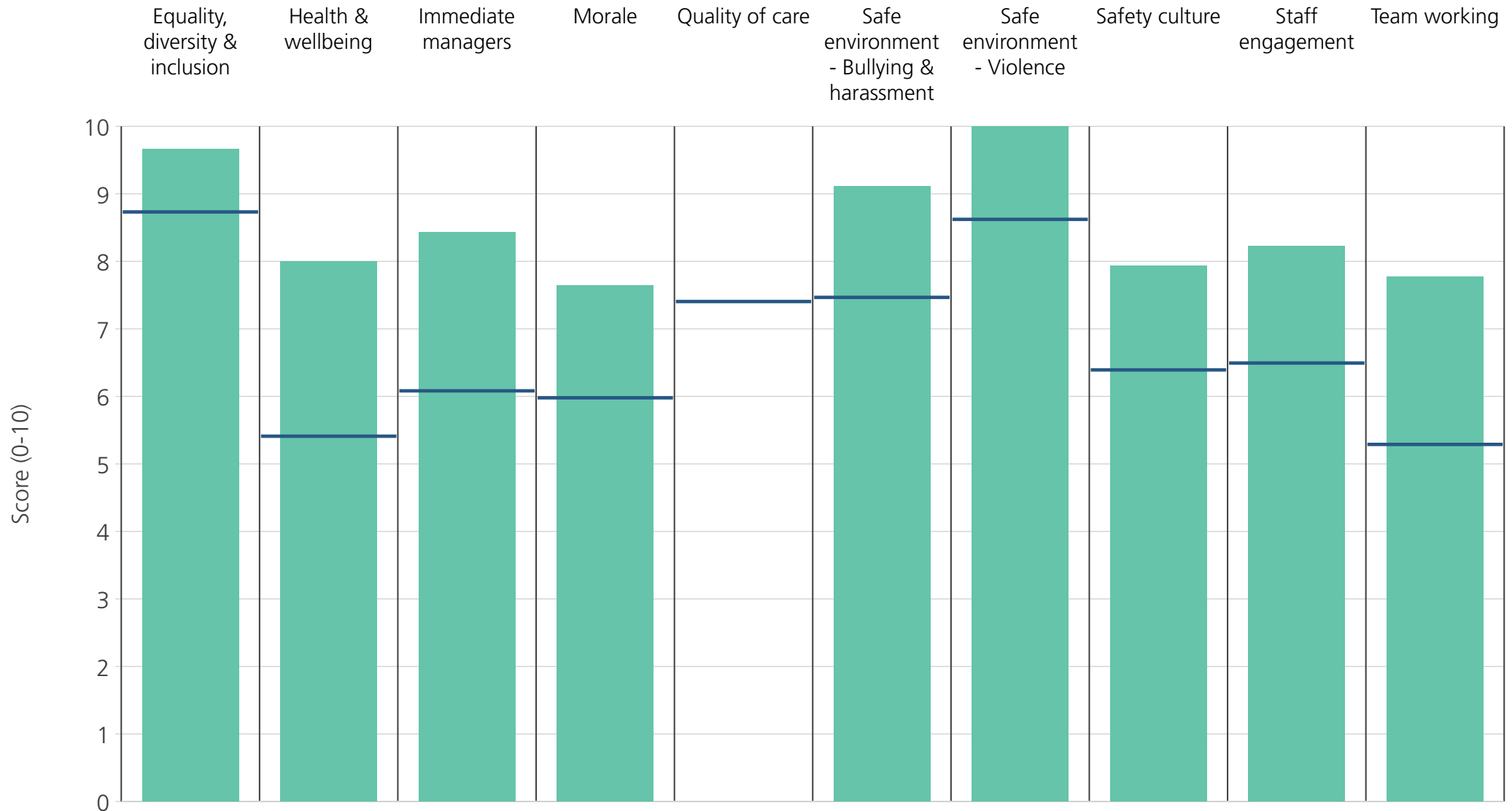
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



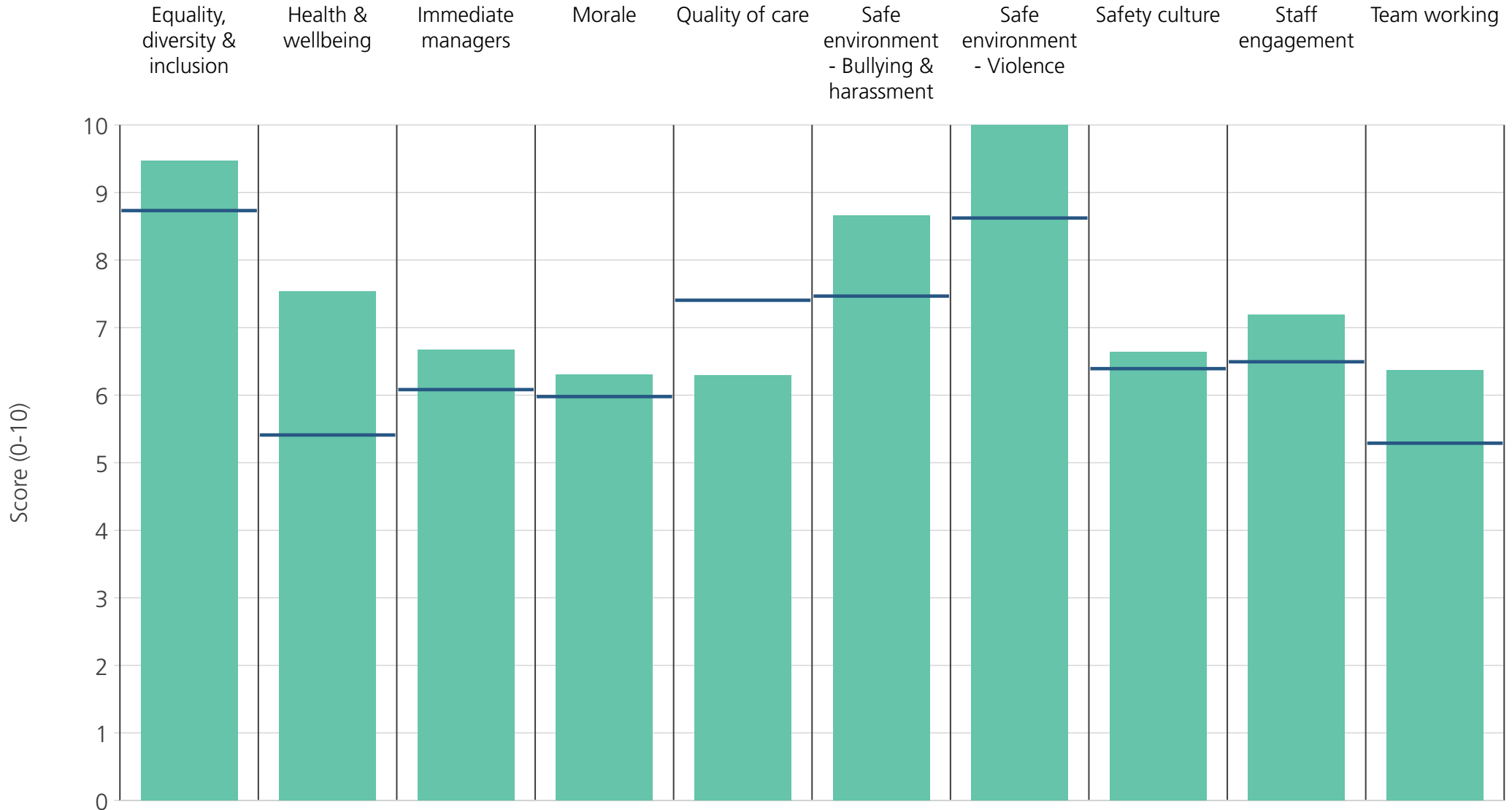
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

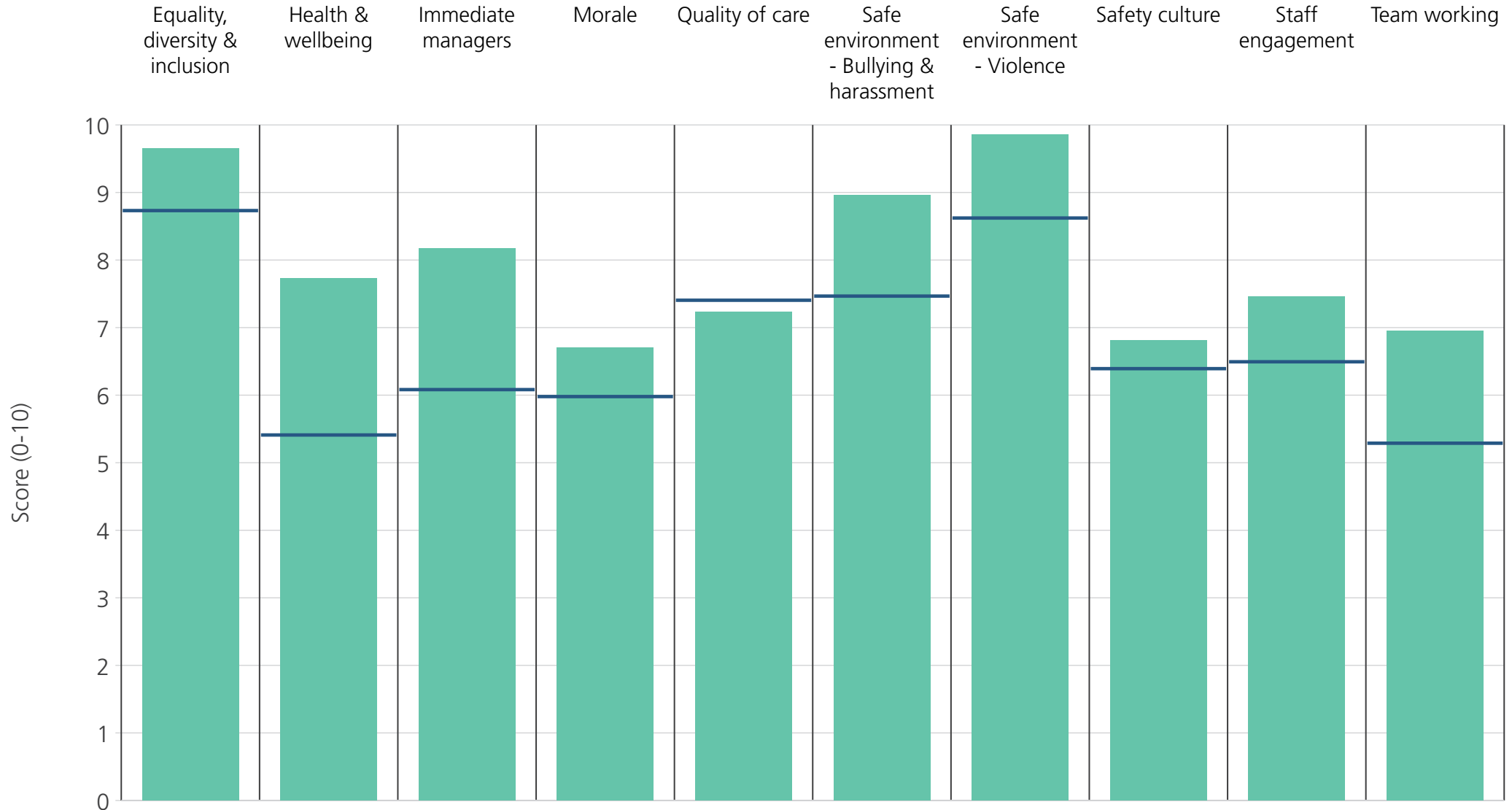
South Western Ambulance Service NHS Foundation Trust
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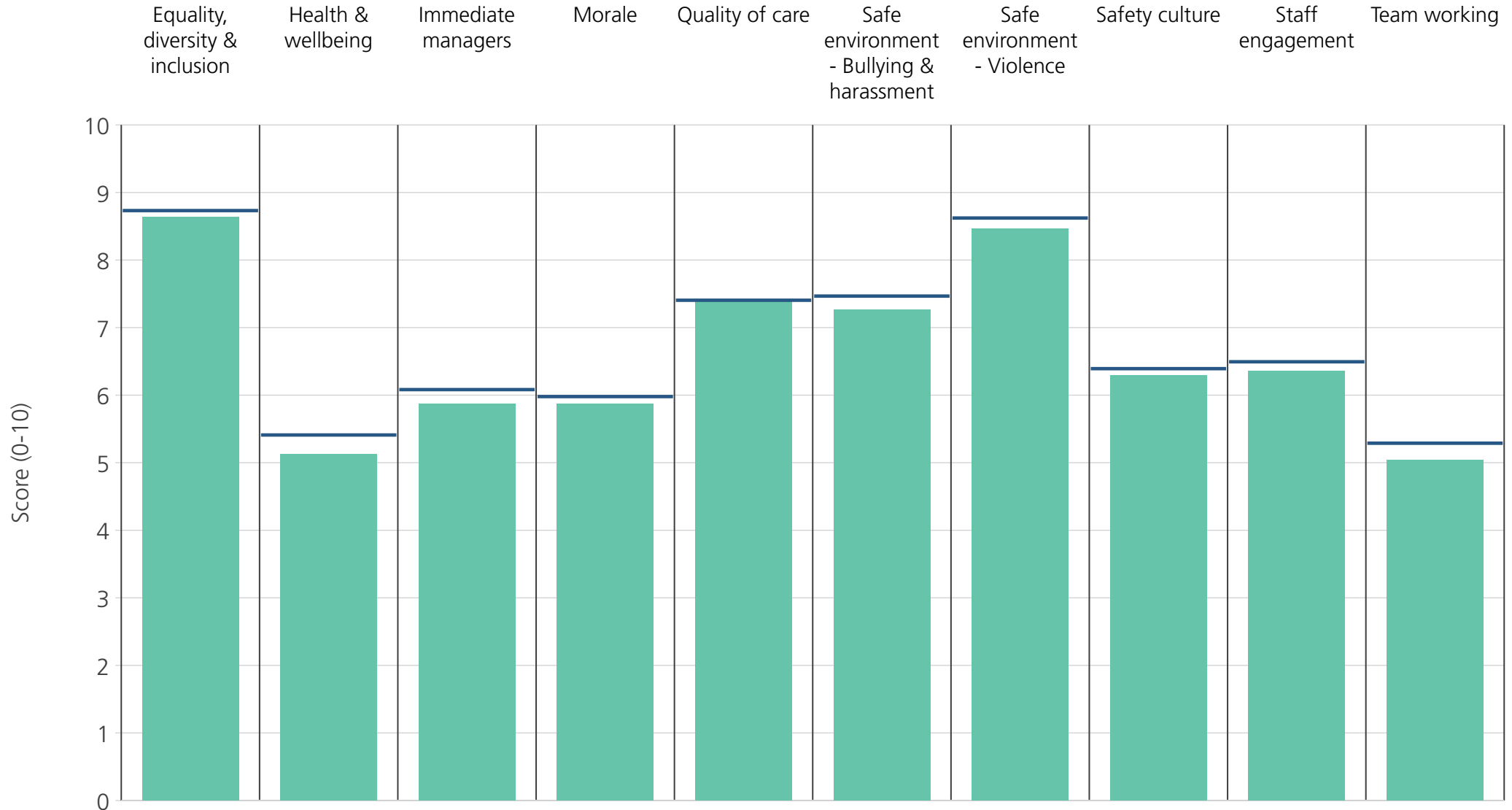
Directorate	9.7	8.0	8.4	7.6	7.4	9.1	10.0	7.9	8.2	7.8
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	15	15	15	15	6	15	15	15	15	14



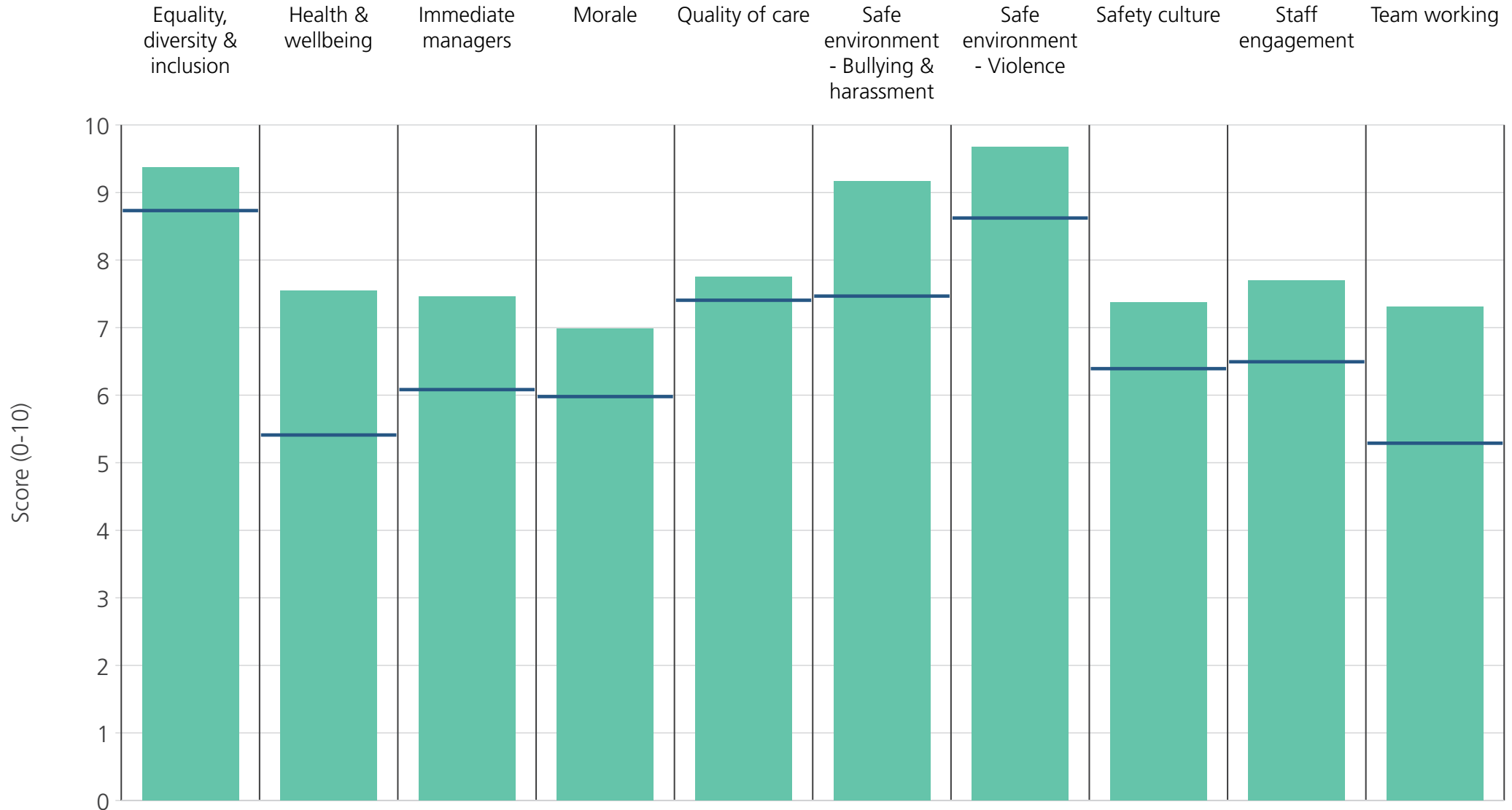
Directorate	9.5	7.5	6.7	6.3	6.3	8.7	10.0	6.6	7.2	6.4
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	50	51	51	51	21	51	51	51	51	51



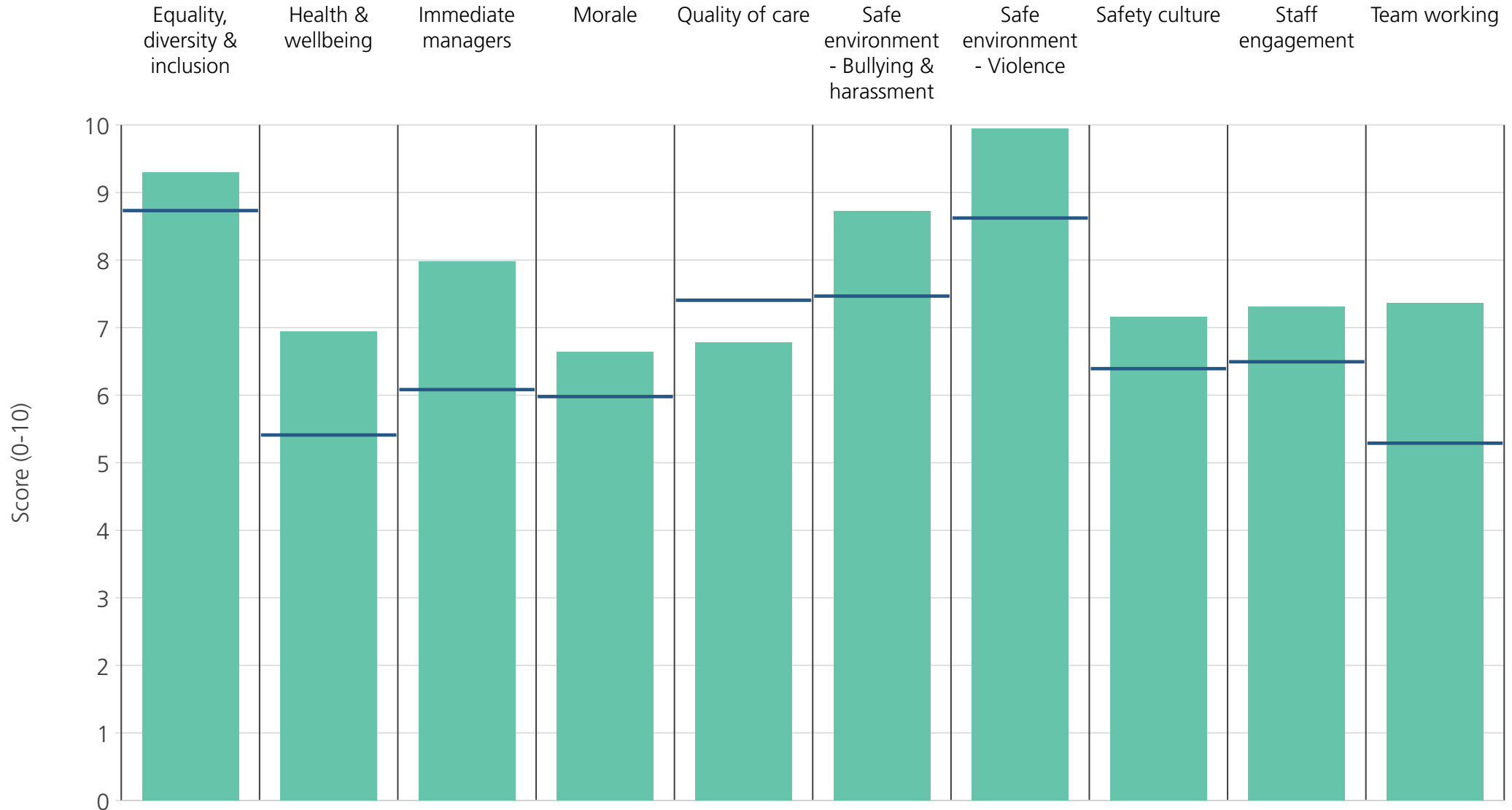
Directorate	9.7	7.7	8.2	6.7	7.2	9.0	9.9	6.8	7.5	7.0
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	114	114	114	113	54	112	114	111	115	114



Directorate	8.6	5.1	5.9	5.9	7.4	7.3	8.5	6.3	6.4	5.0
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	2909	2914	2916	2898	2818	2864	2912	2909	2934	2906



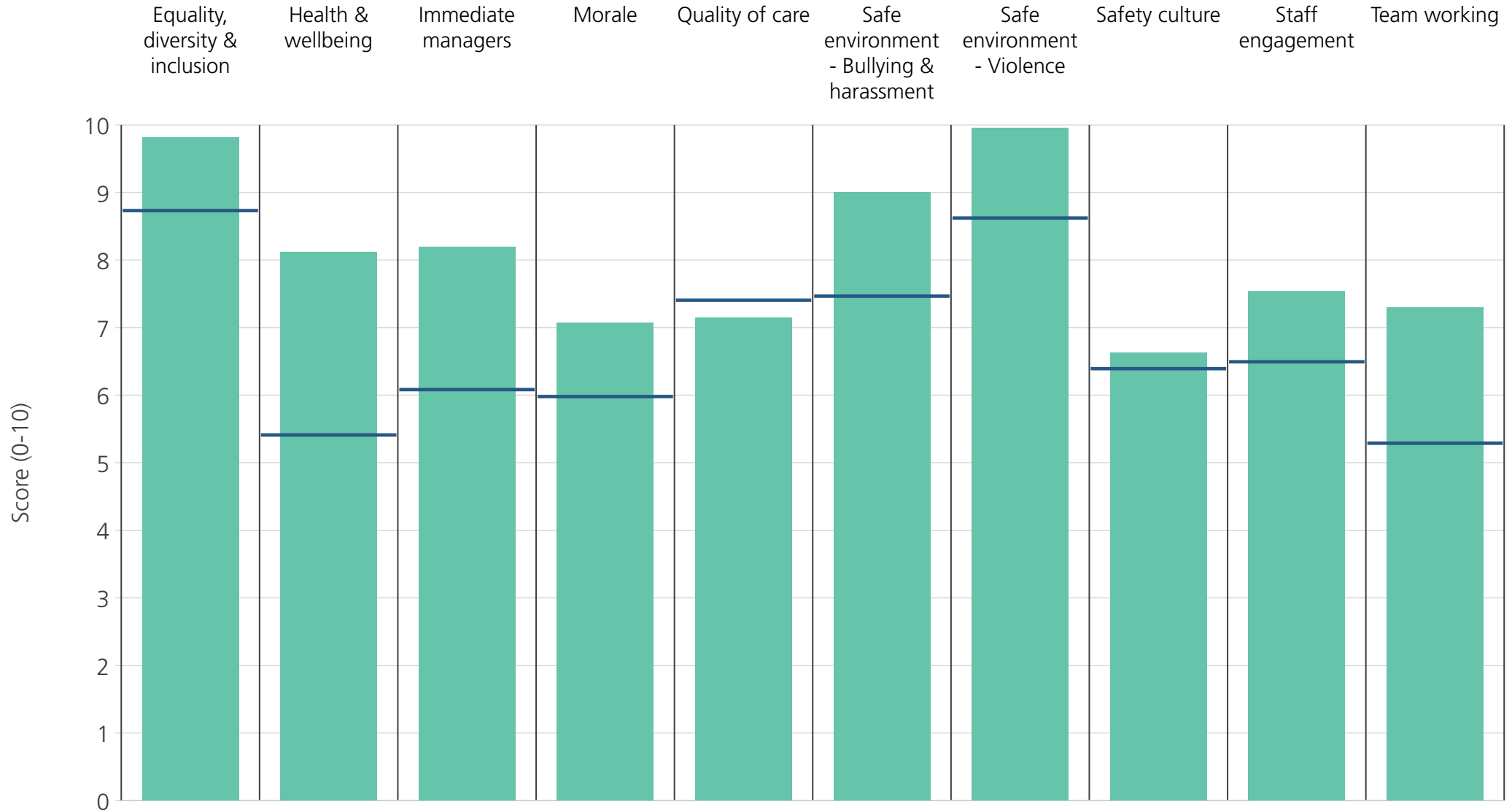
Directorate	9.4	7.5	7.5	7.0	7.8	9.2	9.7	7.4	7.7	7.3
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	162	162	162	162	115	151	162	162	162	160



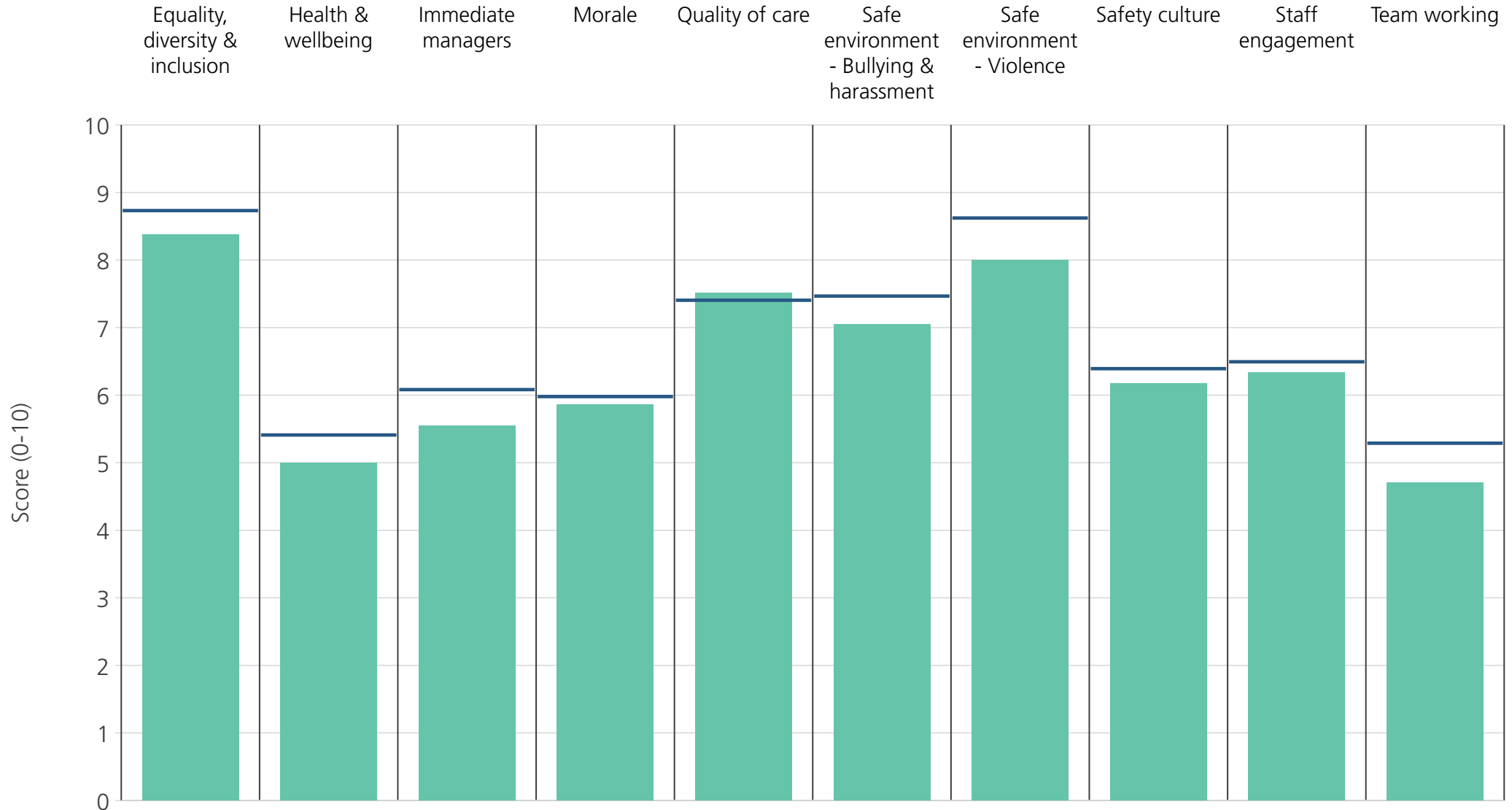
Directorate	9.3	6.9	8.0	6.6	6.8	8.7	9.9	7.2	7.3	7.4
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	54	54	54	54	36	52	54	54	55	55

Directorates 2

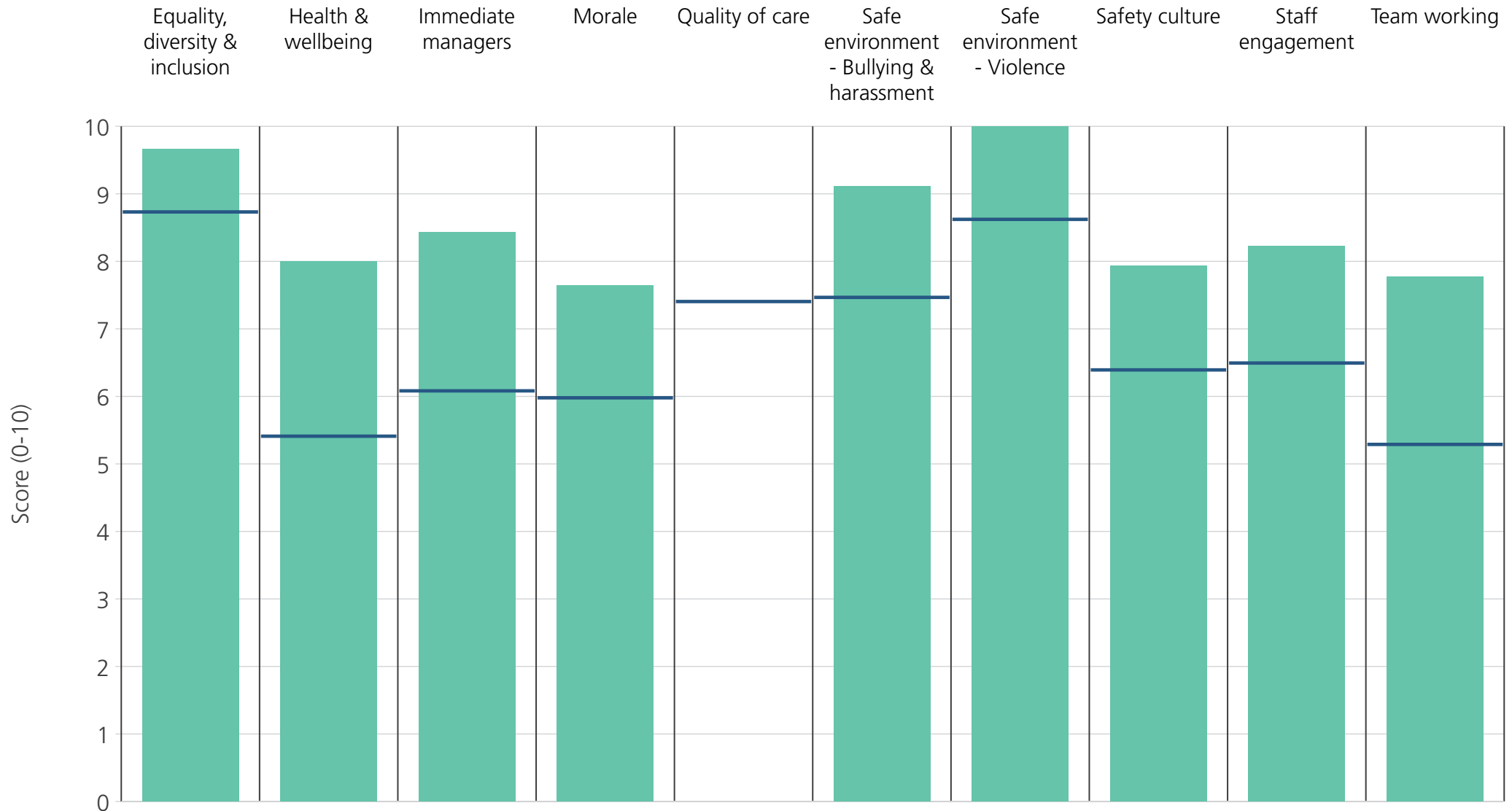
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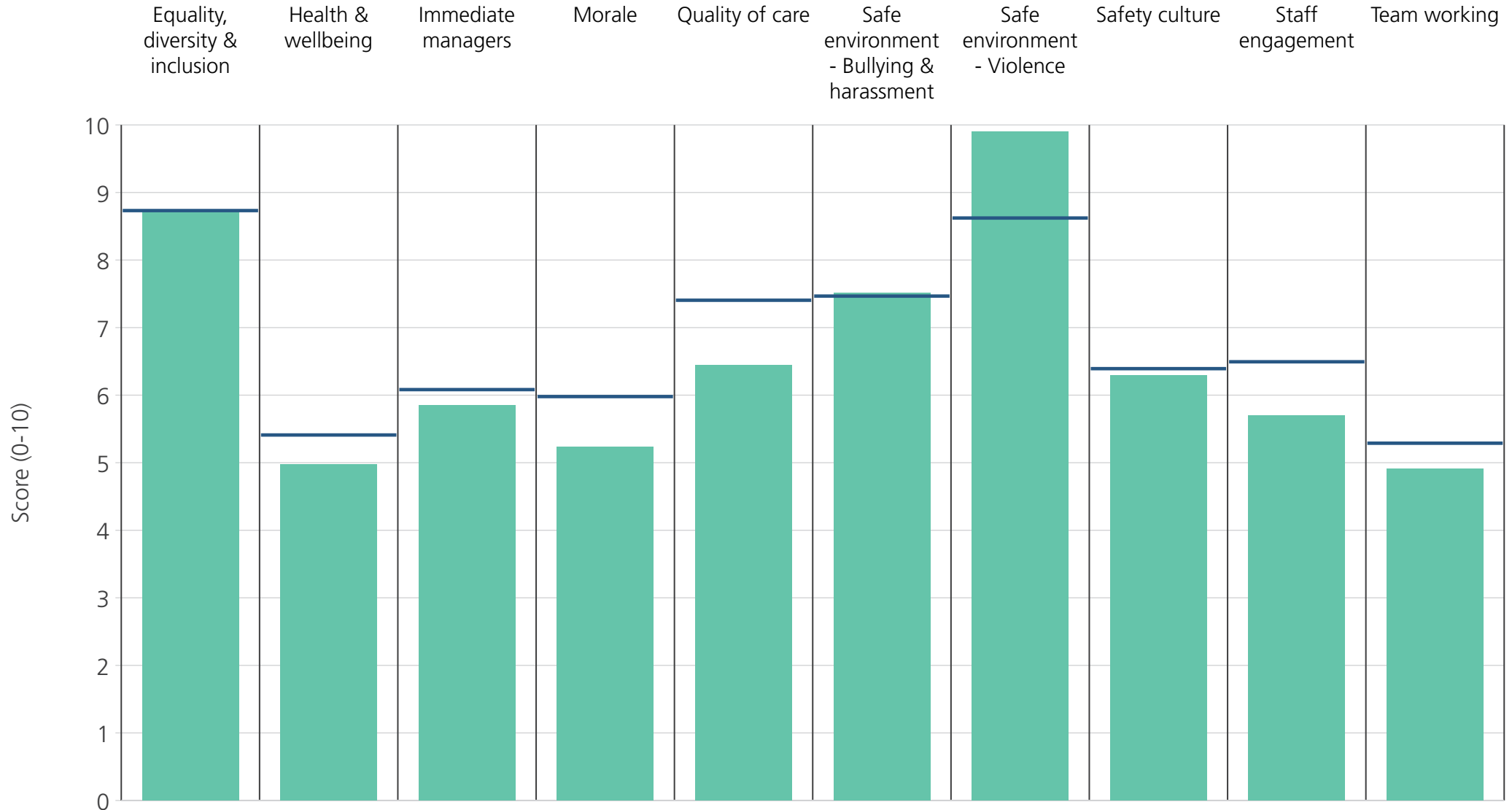
Directorate	9.8	8.1	8.2	7.1	7.1	9.0	10.0	6.6	7.5	7.3
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	67	67	67	67	27	67	67	66	67	66



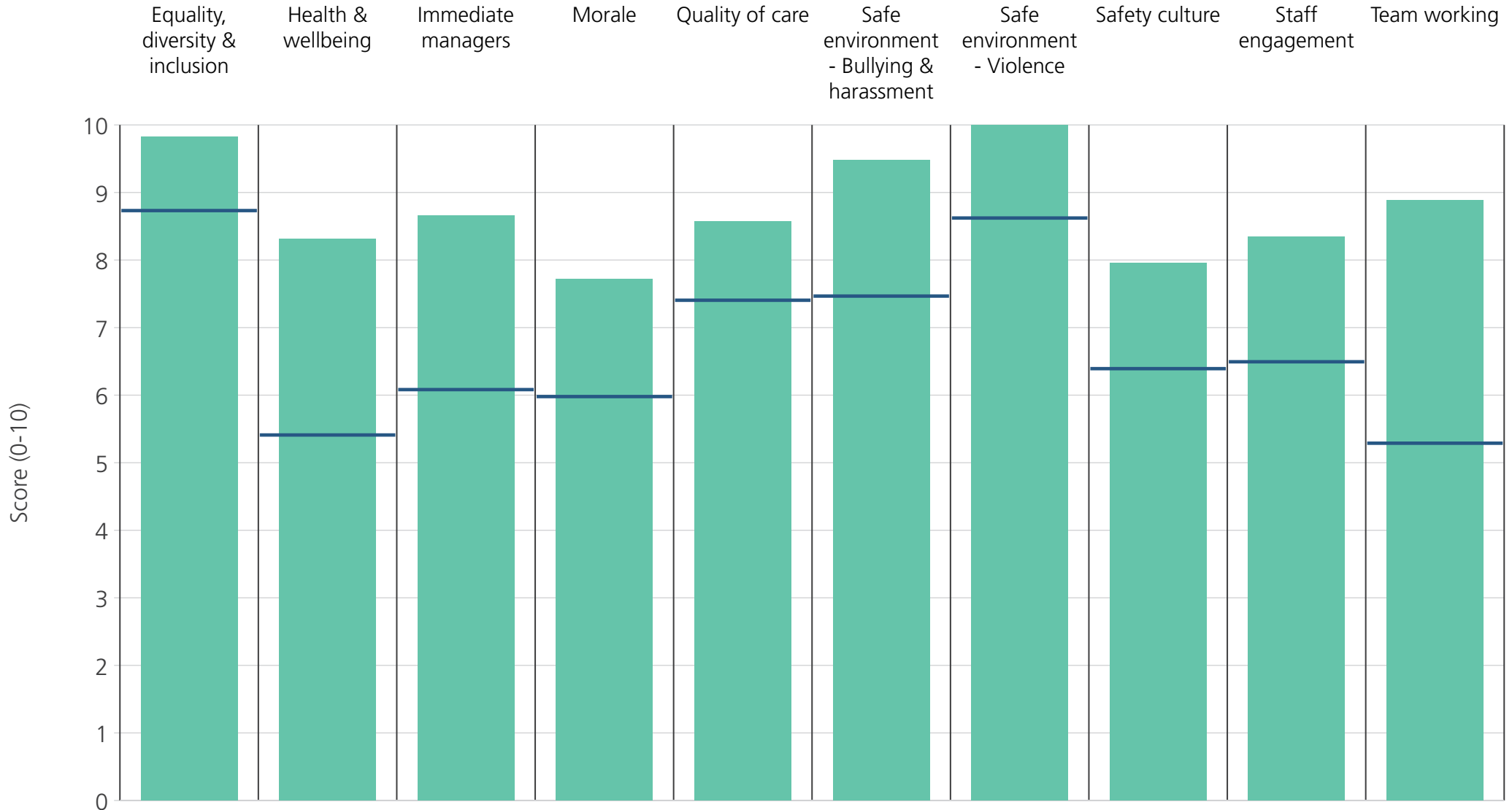
Directorate	8.4	5.0	5.6	5.9	7.5	7.1	8.0	6.2	6.3	4.7
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	352	352	353	351	352	345	352	352	355	351



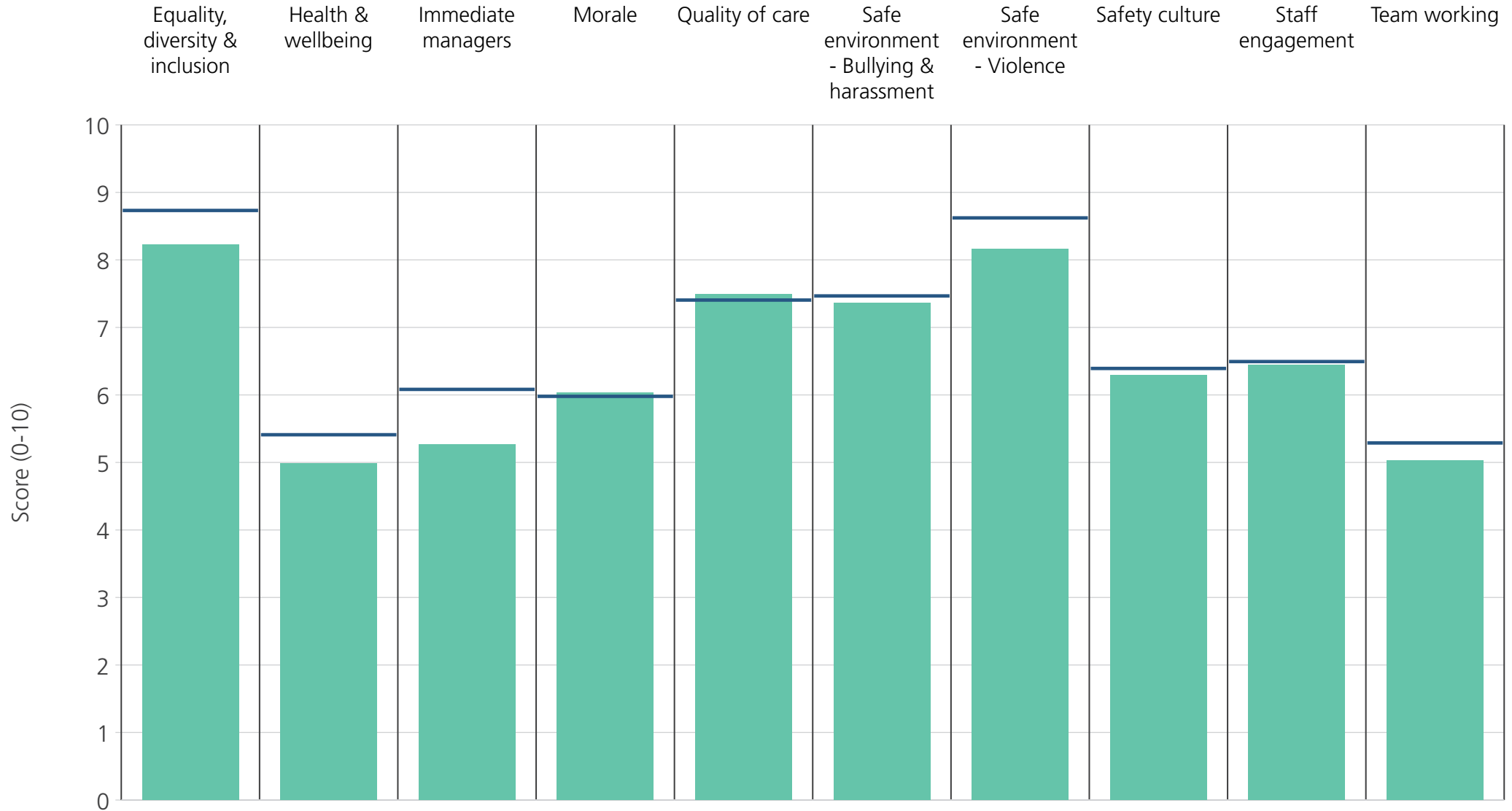
Directorate	9.7	8.0	8.4	7.6	7.4	9.1	10.0	7.9	8.2	7.8
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	15	15	15	15	6	15	15	15	15	14



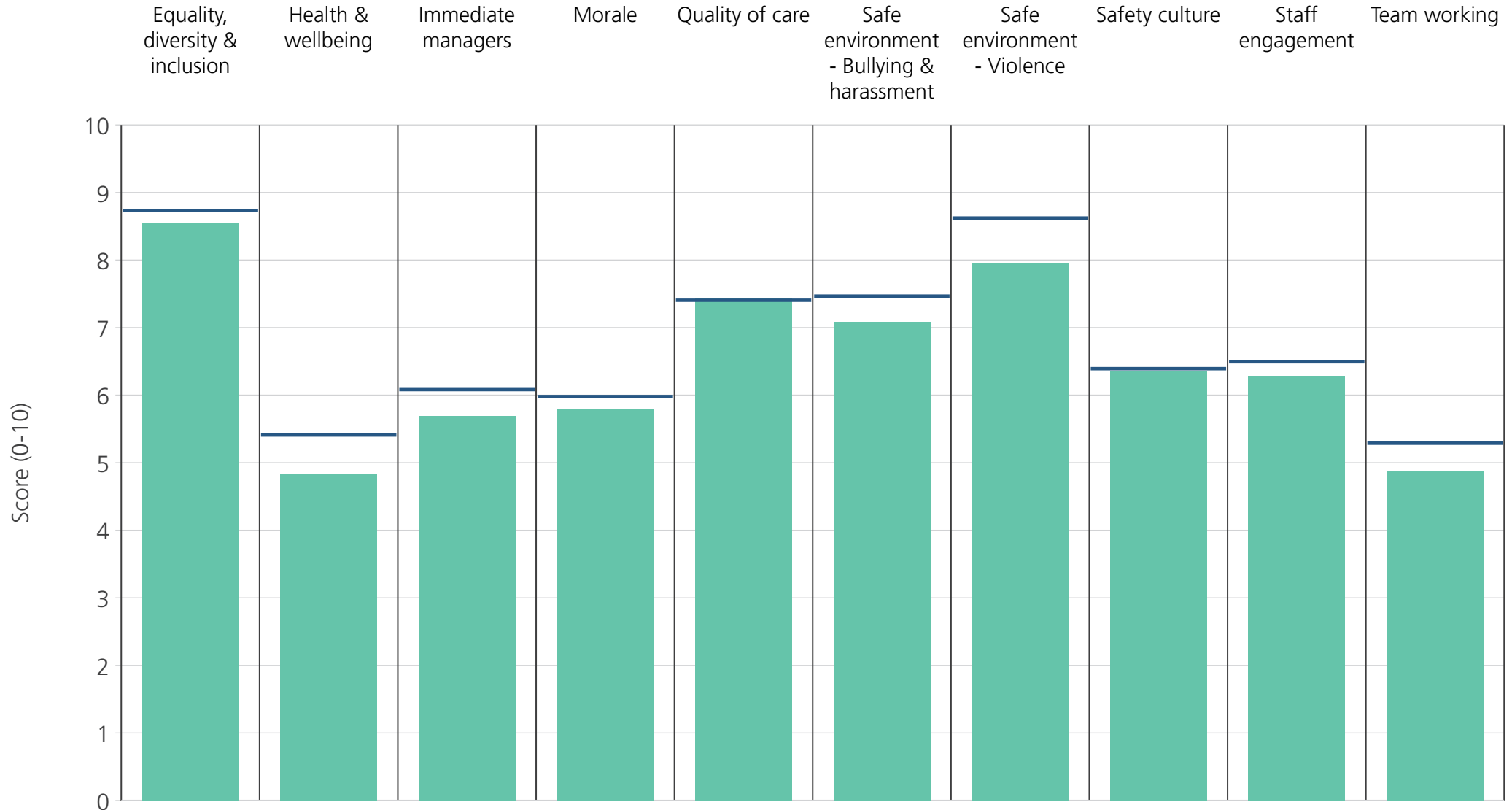
Directorate	8.7	5.0	5.8	5.2	6.4	7.5	9.9	6.3	5.7	4.9
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	396	398	398	394	381	383	398	396	399	392



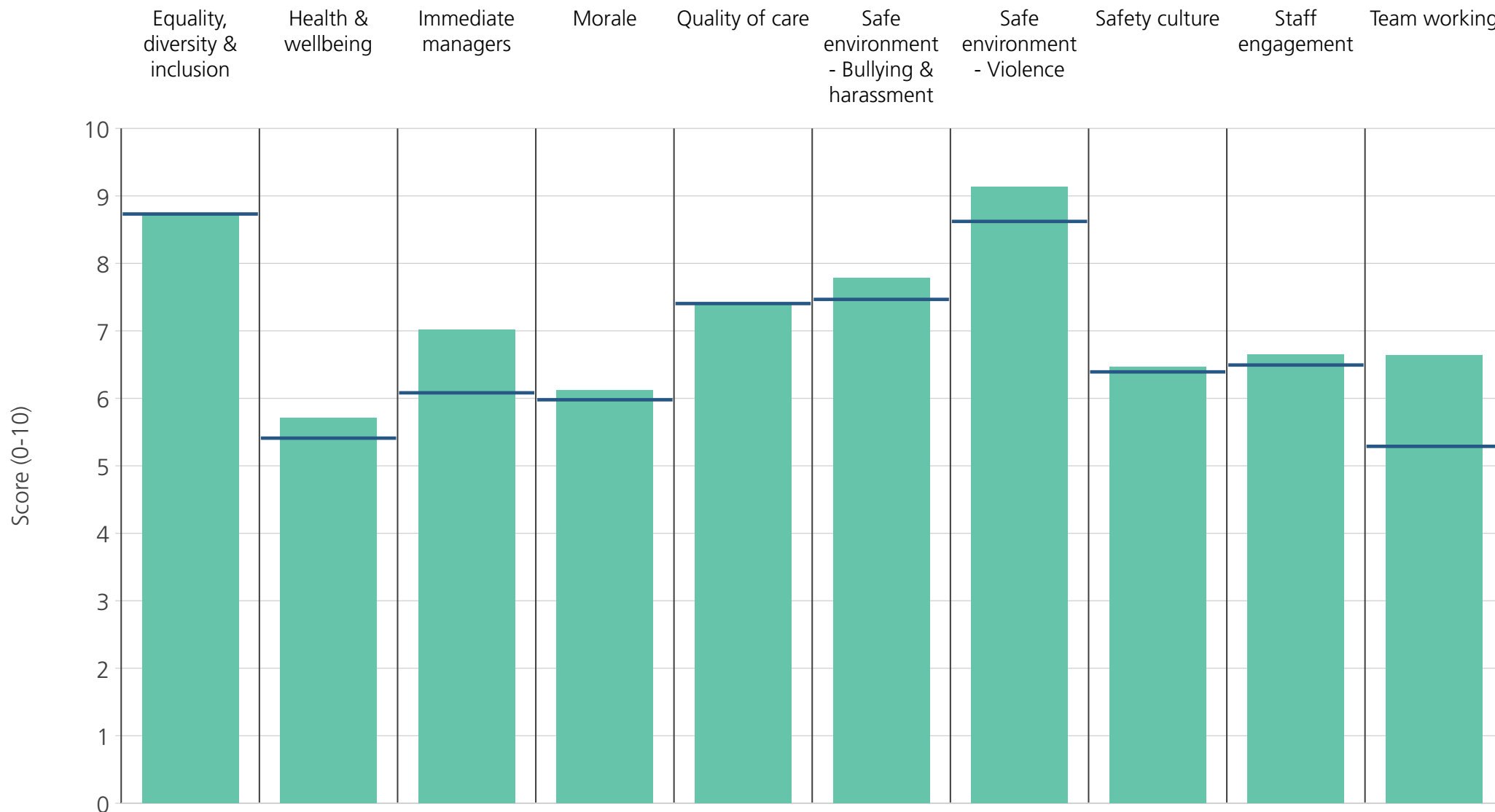
Directorate	9.8	8.3	8.7	7.7	8.6	9.5	10.0	8.0	8.3	8.9
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	19	19	19	19	19	19	19	19	19	19



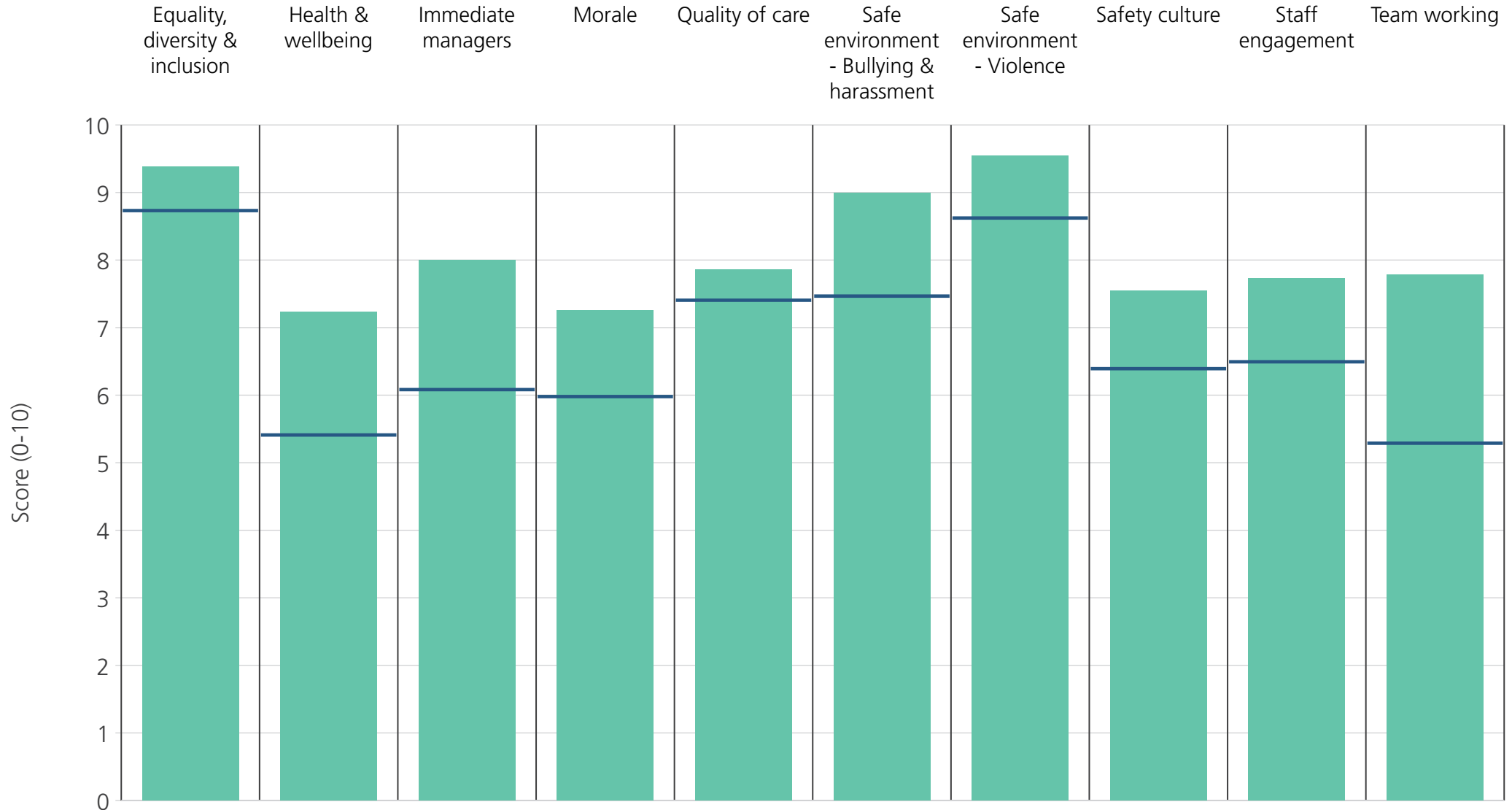
Directorate	8.2	5.0	5.3	6.0	7.5	7.4	8.2	6.3	6.4	5.0
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	253	254	255	253	254	250	254	253	258	256



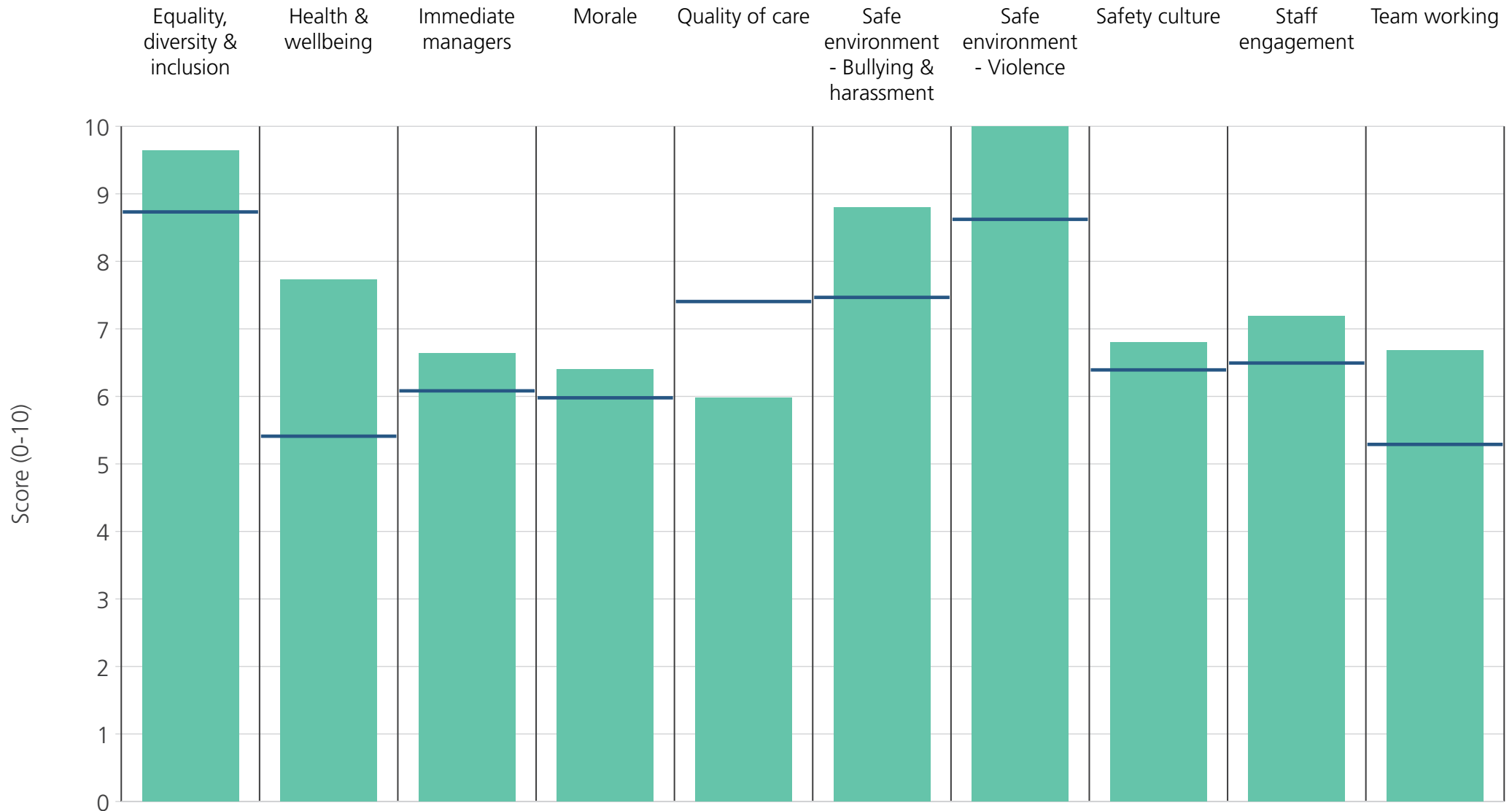
Directorate	8.5	4.8	5.7	5.8	7.4	7.1	8.0	6.3	6.3	4.9
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	343	344	343	339	342	339	343	342	347	346



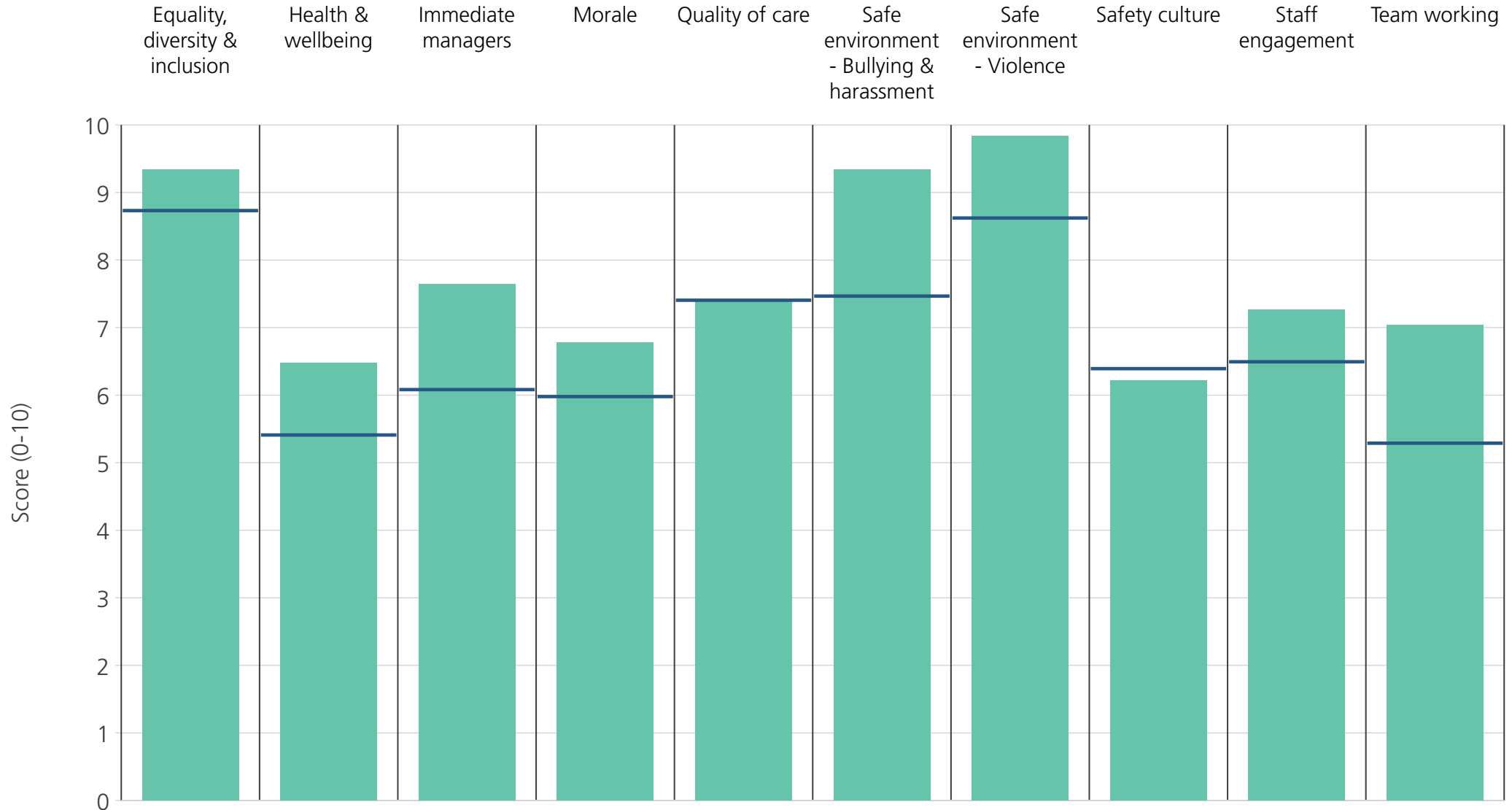
Directorate	8.7	5.7	7.0	6.1	7.4	7.8	9.1	6.5	6.7	6.6
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	147	147	147	146	142	146	147	147	147	147



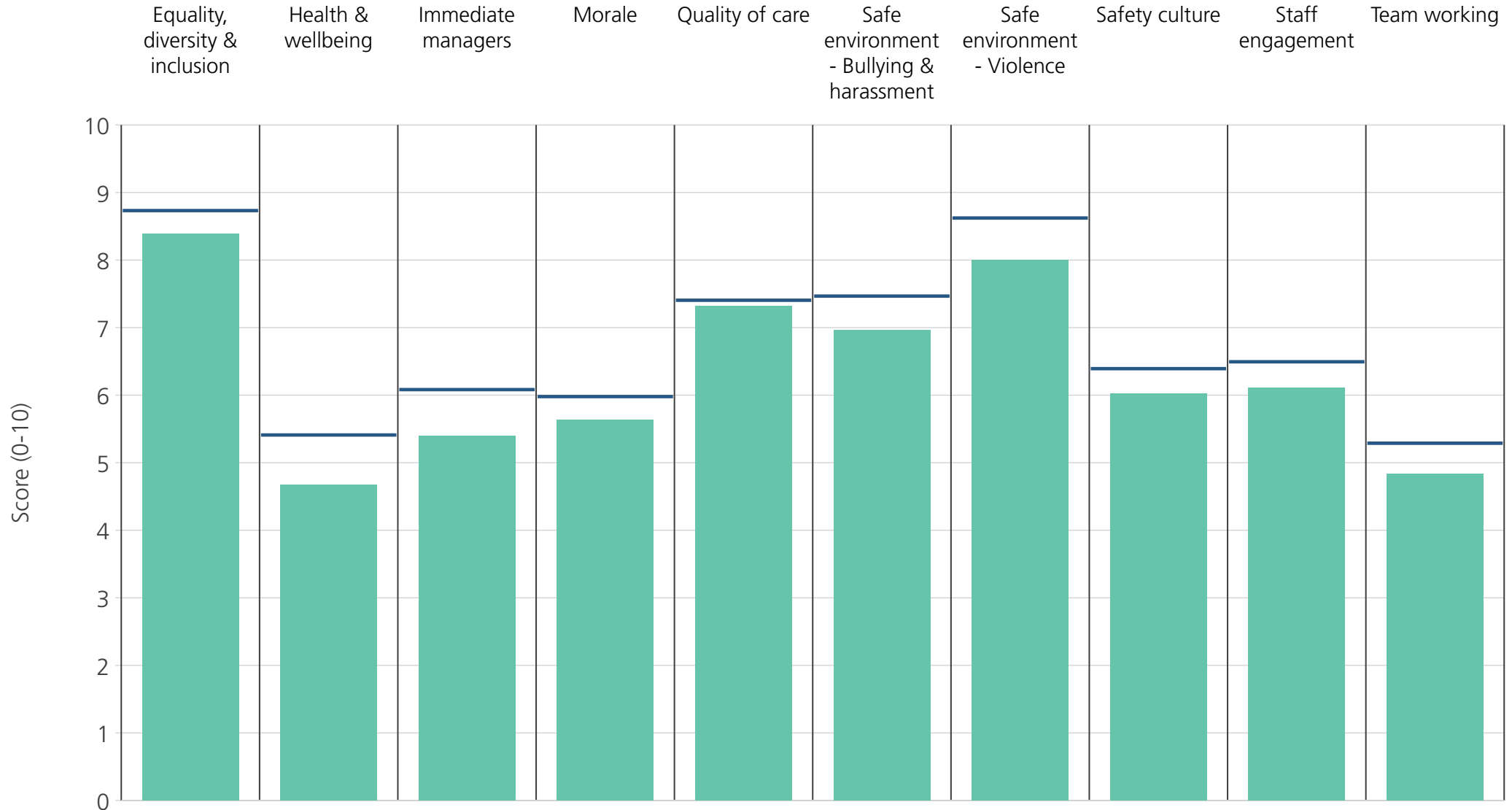
Directorate	9.4	7.2	8.0	7.3	7.9	9.0	9.5	7.5	7.7	7.8
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	81	81	81	81	61	73	81	81	81	81



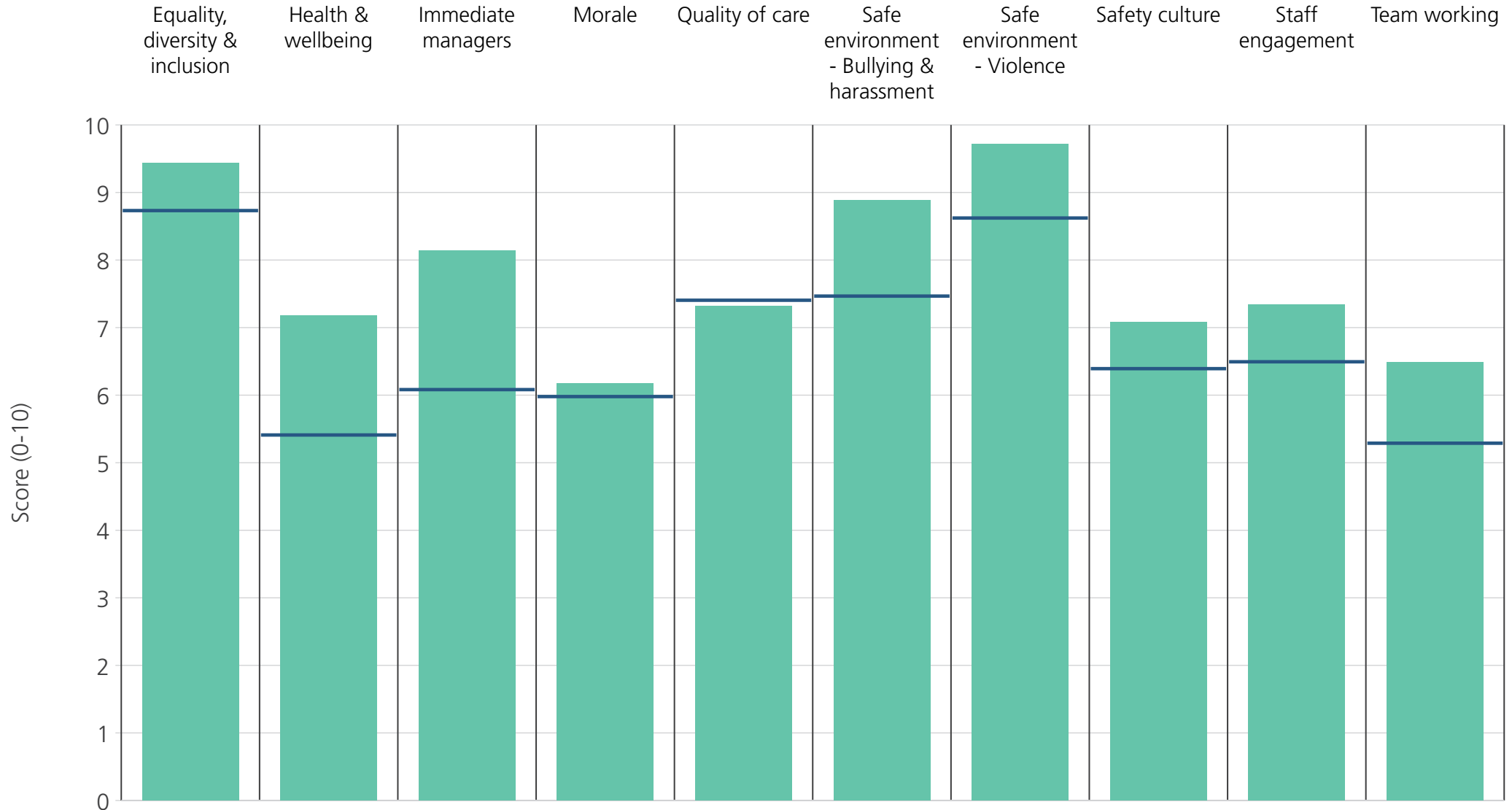
Directorate	9.6	7.7	6.6	6.4	6.0	8.8	10.0	6.8	7.2	6.7
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	28	29	29	29	14	29	29	29	29	29



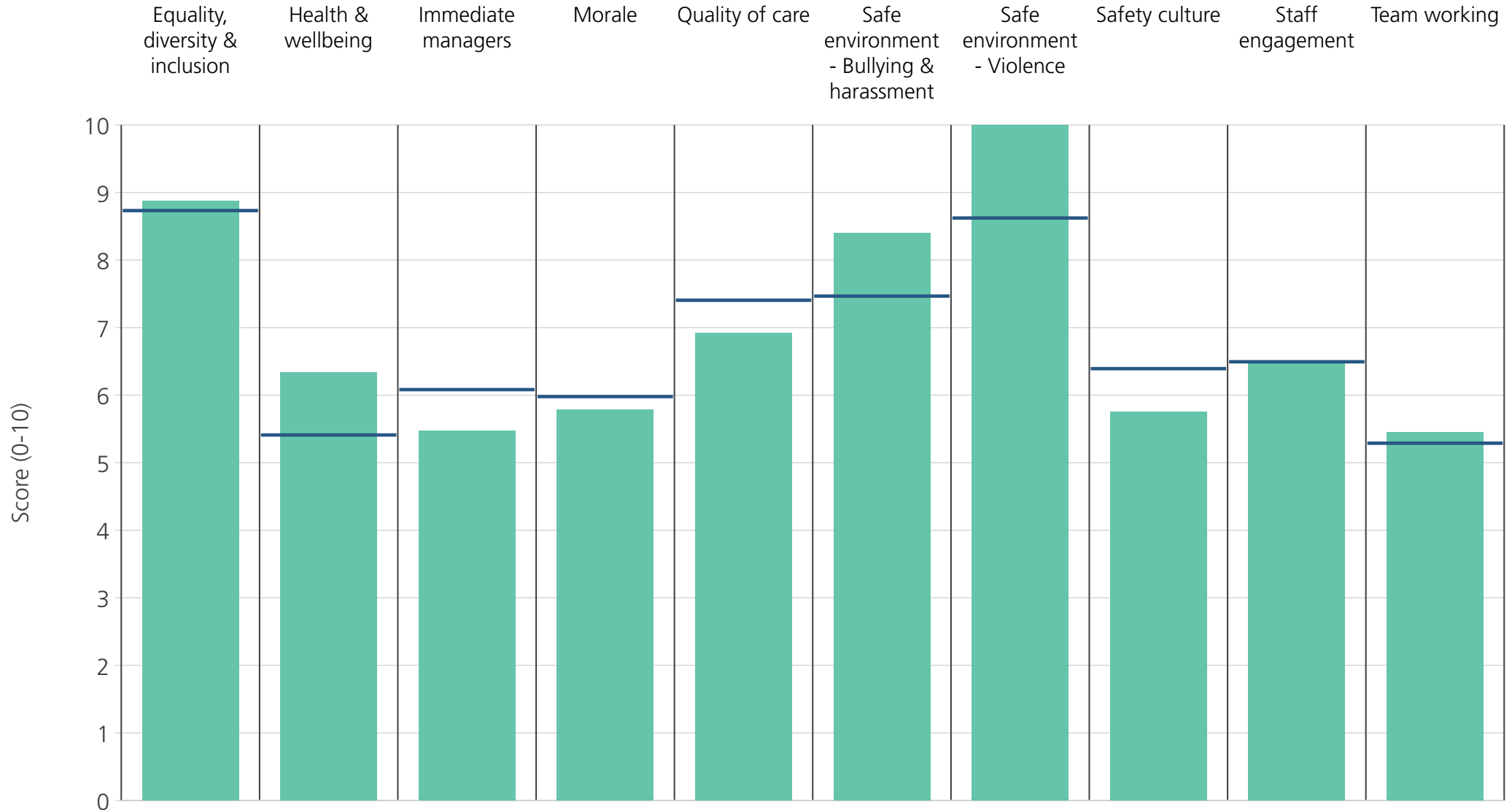
Directorate	9.3	6.5	7.6	6.8	7.4	9.3	9.8	6.2	7.3	7.0
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	62	62	62	62	29	60	62	62	62	60



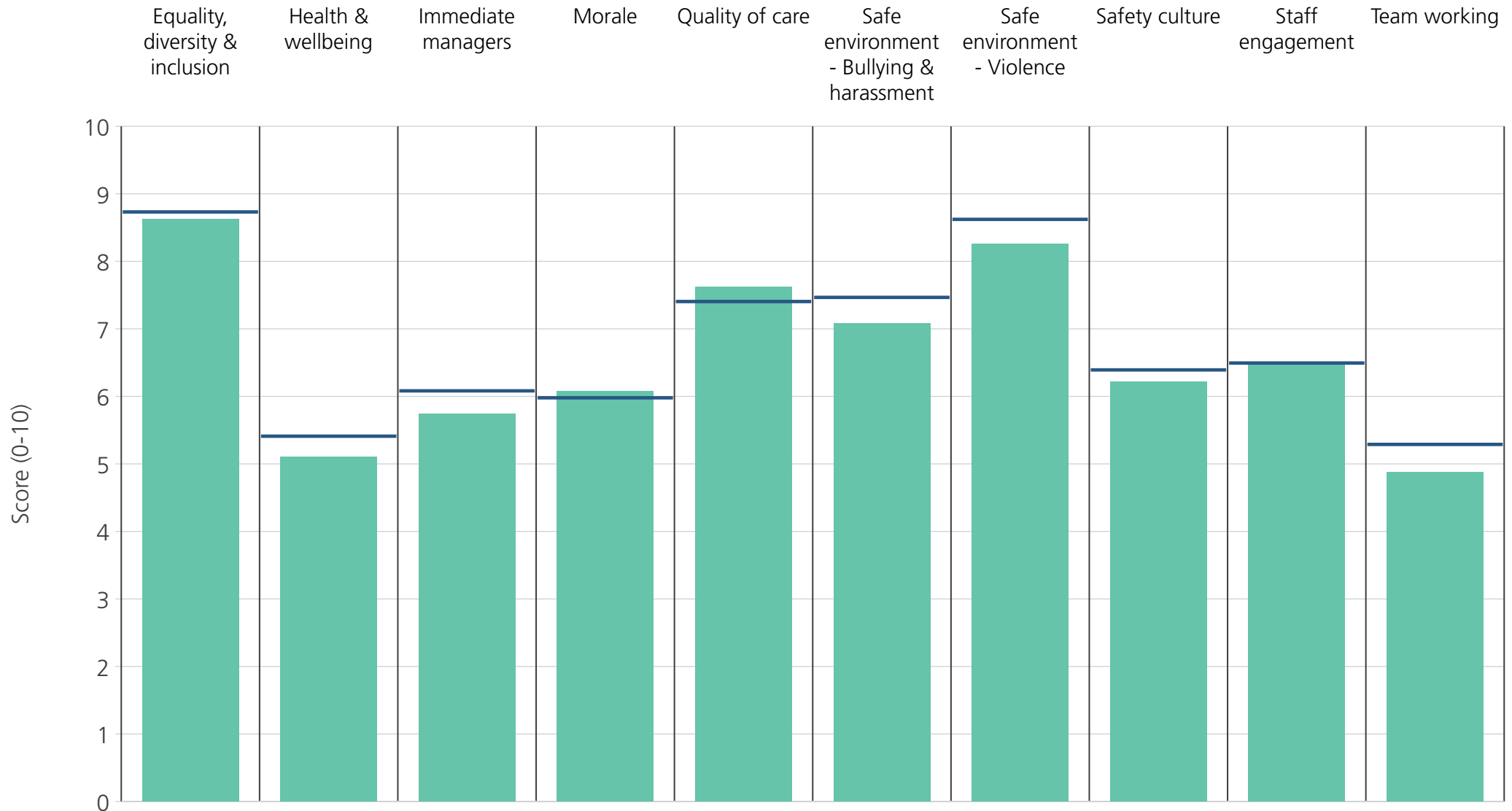
Directorate	8.4	4.7	5.4	5.6	7.3	7.0	8.0	6.0	6.1	4.8
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	237	238	238	238	234	235	238	238	242	238



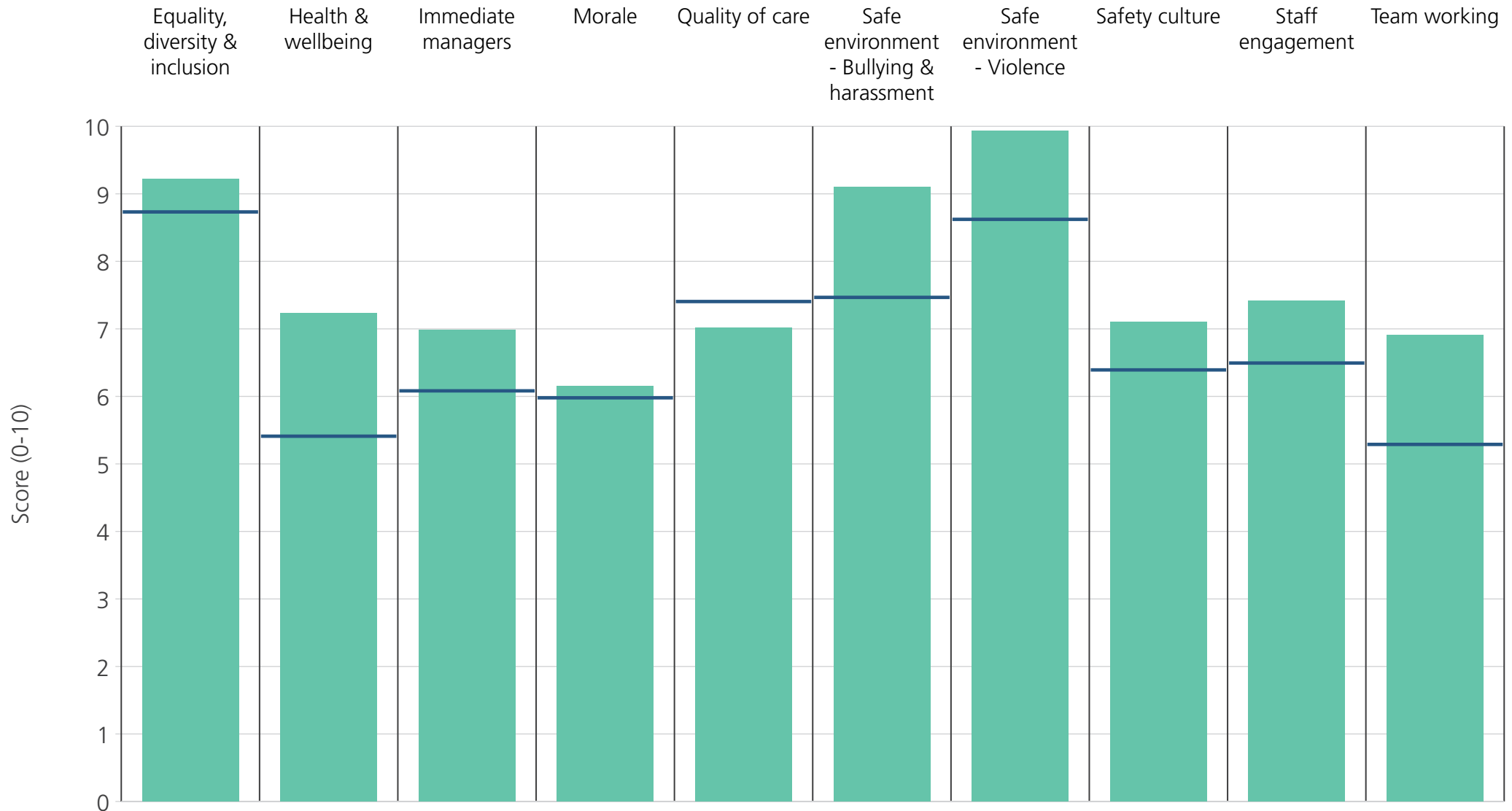
Directorate	9.4	7.2	8.1	6.2	7.3	8.9	9.7	7.1	7.3	6.5
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	47	47	47	46	27	45	47	45	48	48



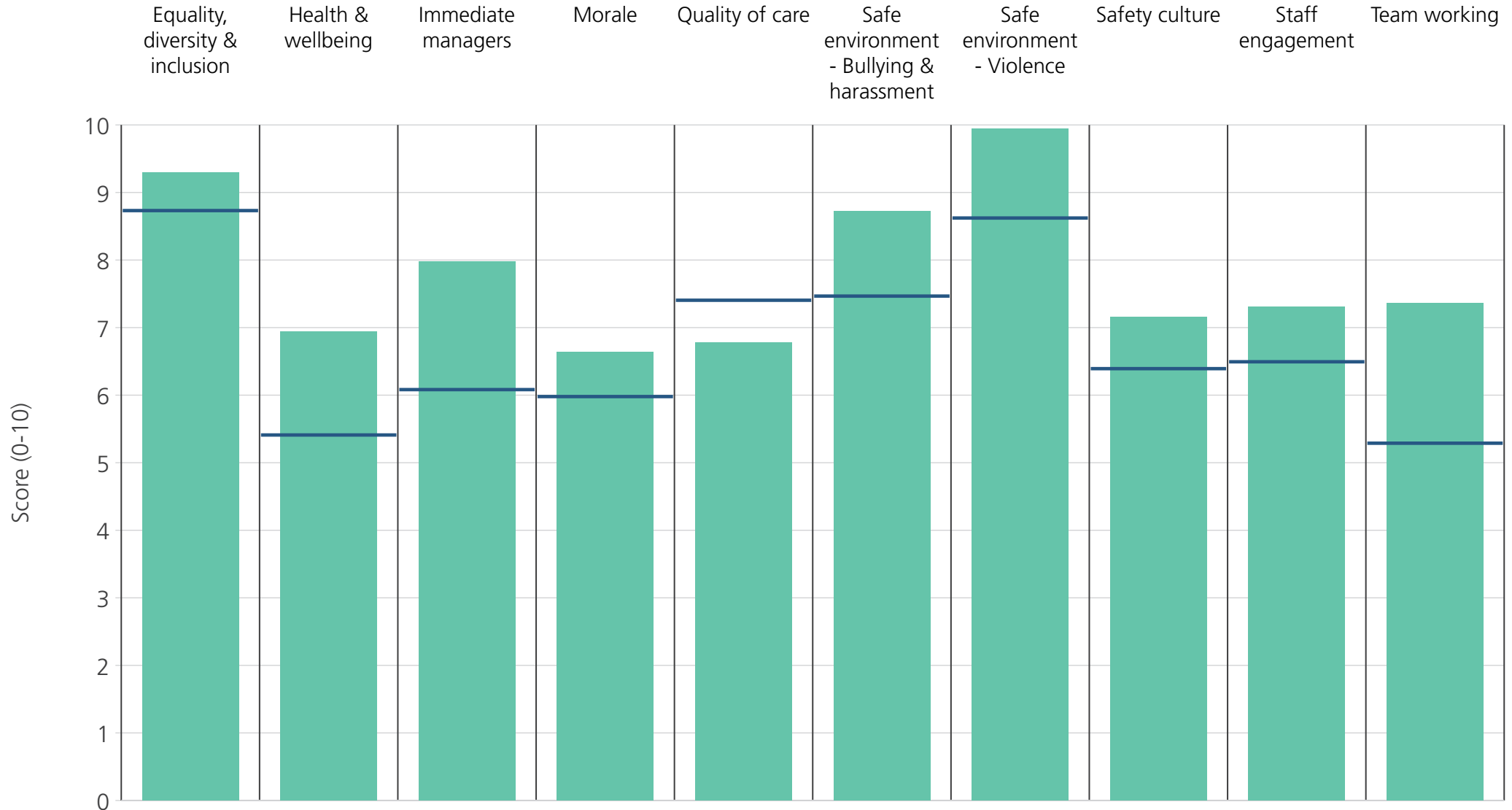
Directorate	8.9	6.3	5.5	5.8	6.9	8.4	10.0	5.8	6.5	5.4
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	28	28	28	28	13	25	27	28	28	28



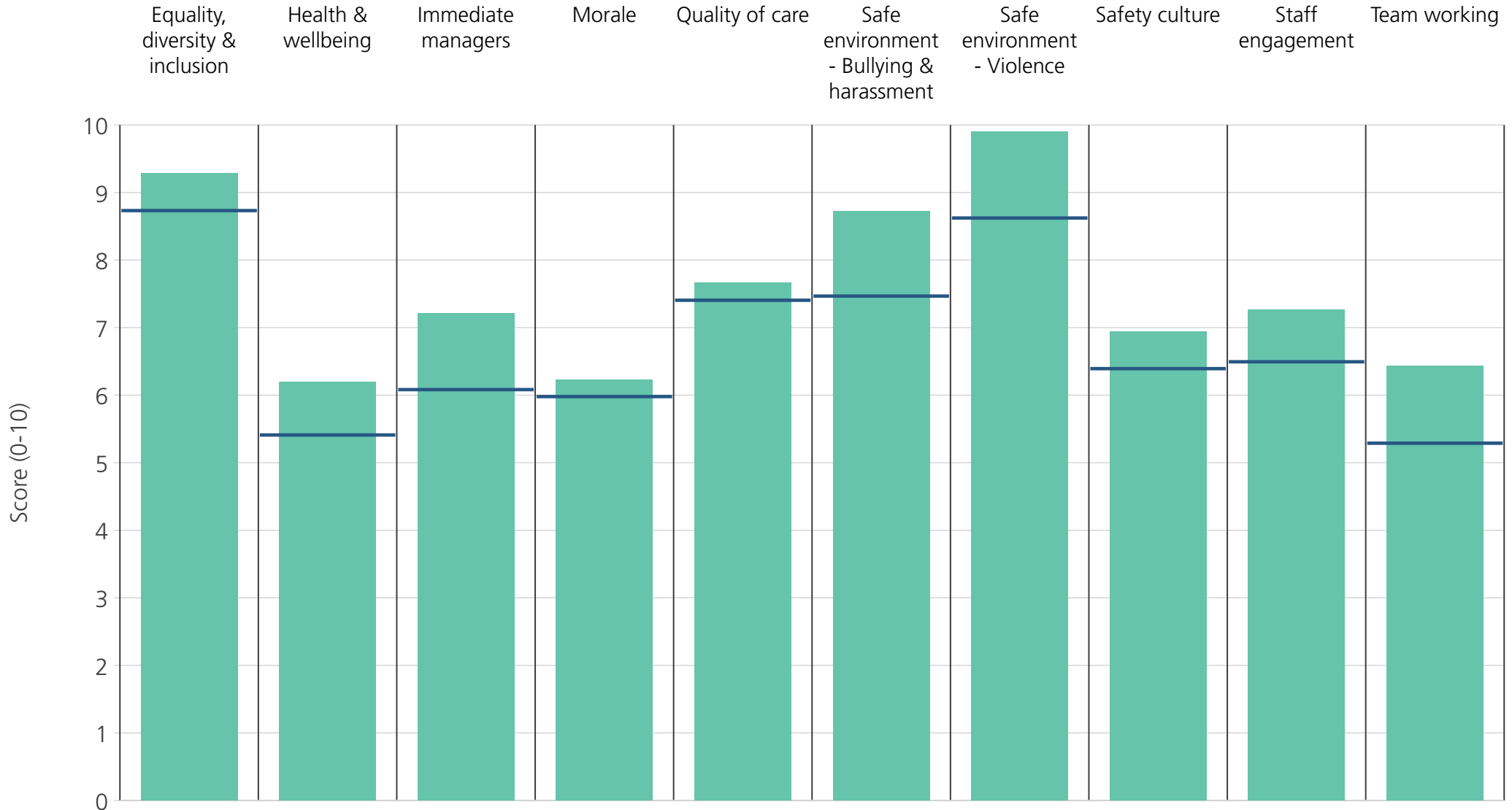
Directorate	8.6	5.1	5.7	6.1	7.6	7.1	8.3	6.2	6.5	4.9
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	249	249	248	248	244	247	249	249	249	246



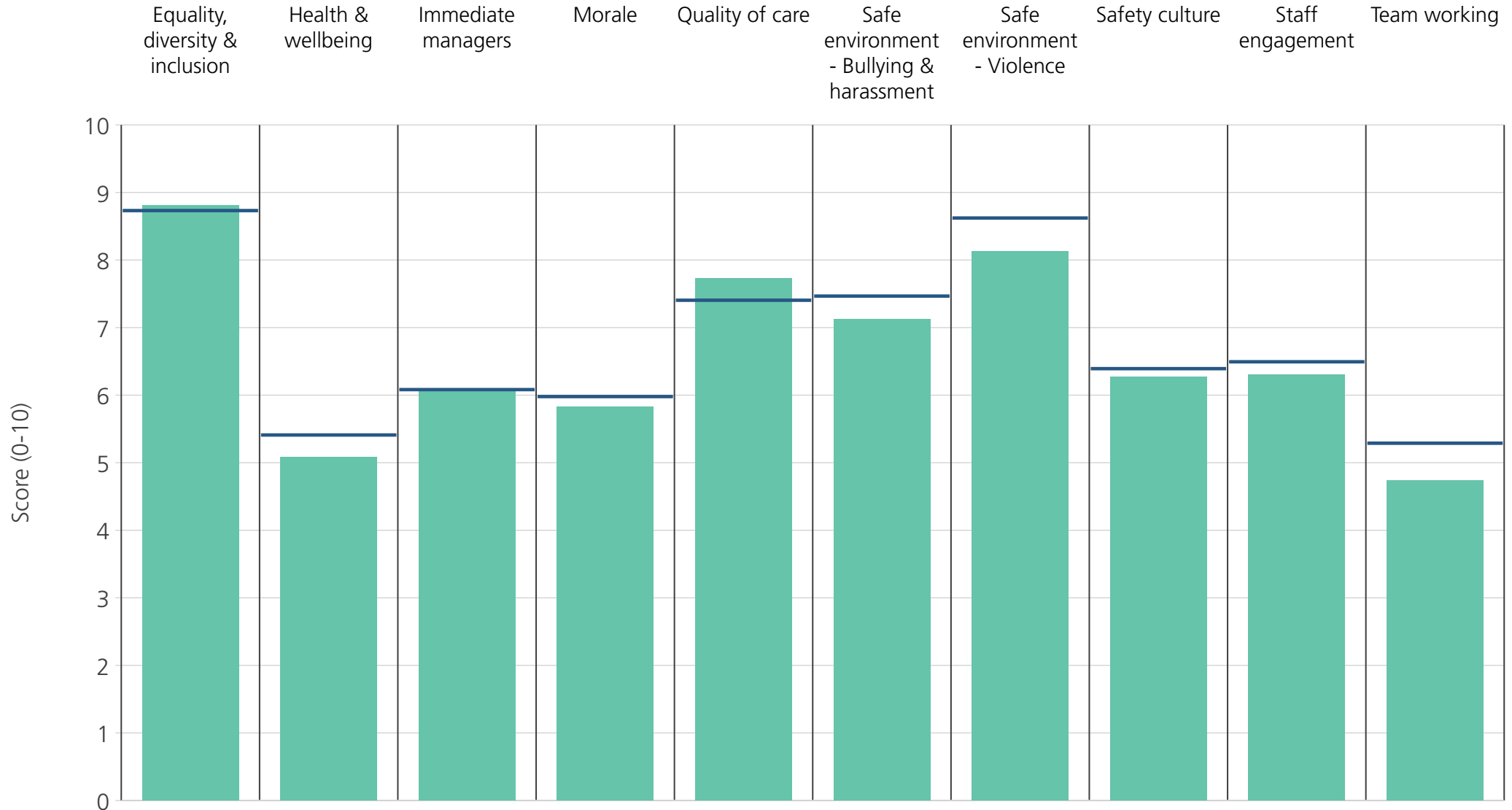
Directorate	9.2	7.2	7.0	6.2	7.0	9.1	9.9	7.1	7.4	6.9
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	50	50	50	50	23	48	50	50	50	49



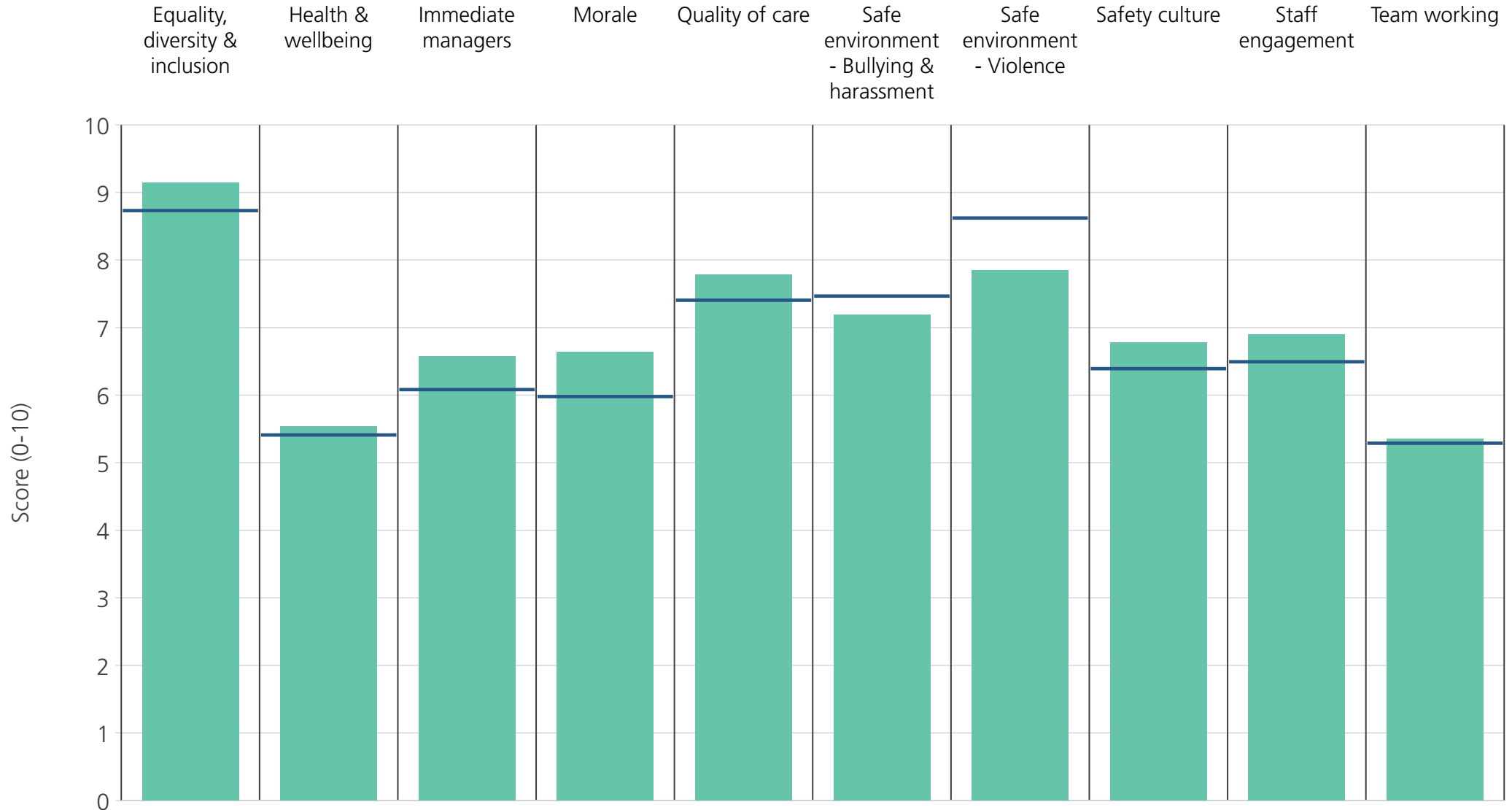
Directorate	9.3	6.9	8.0	6.6	6.8	8.7	9.9	7.2	7.3	7.4
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	54	54	54	54	36	52	54	54	55	55



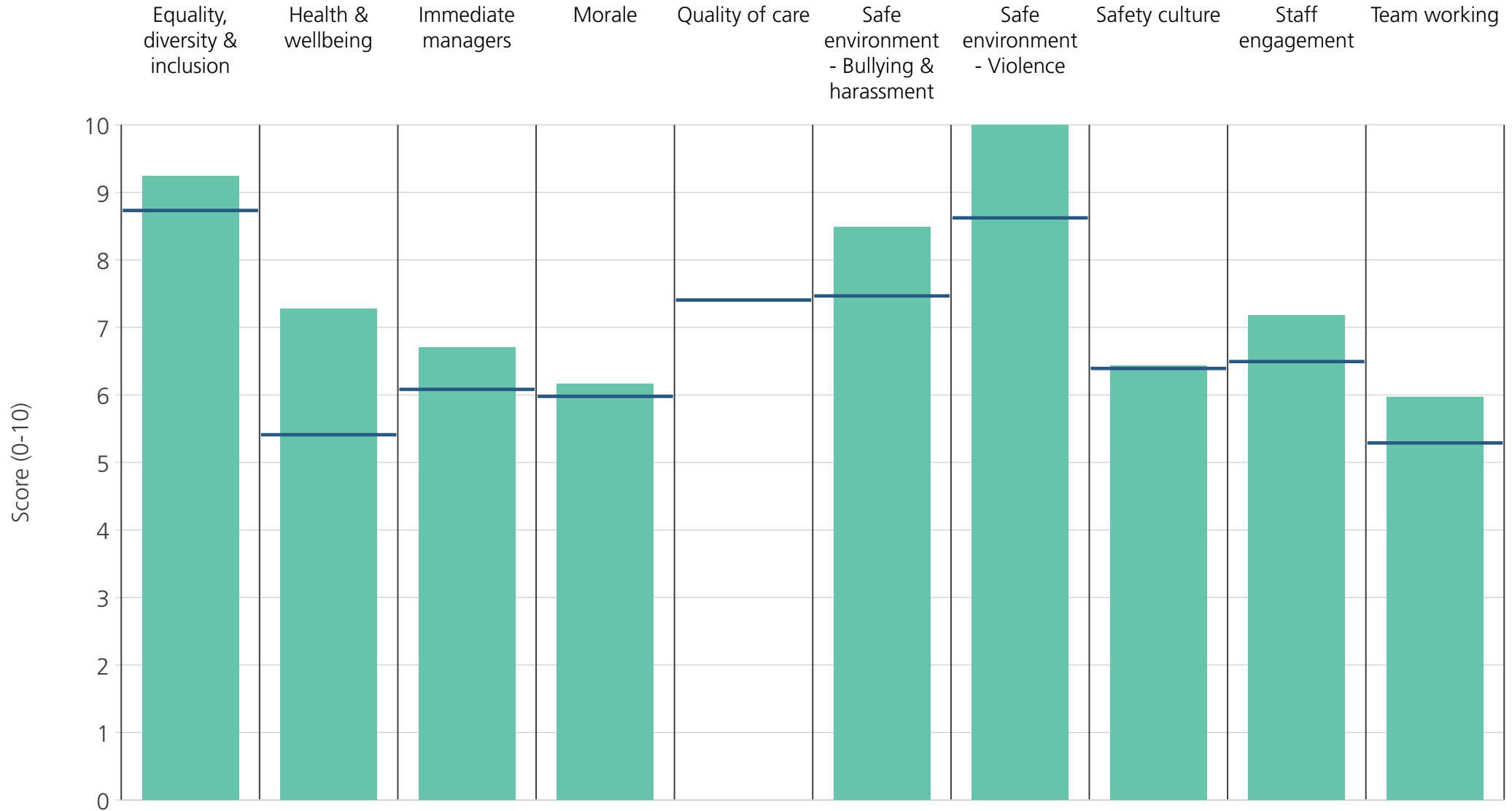
Directorate	9.3	6.2	7.2	6.2	7.7	8.7	9.9	6.9	7.3	6.4
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	34	34	34	34	23	34	34	34	34	34



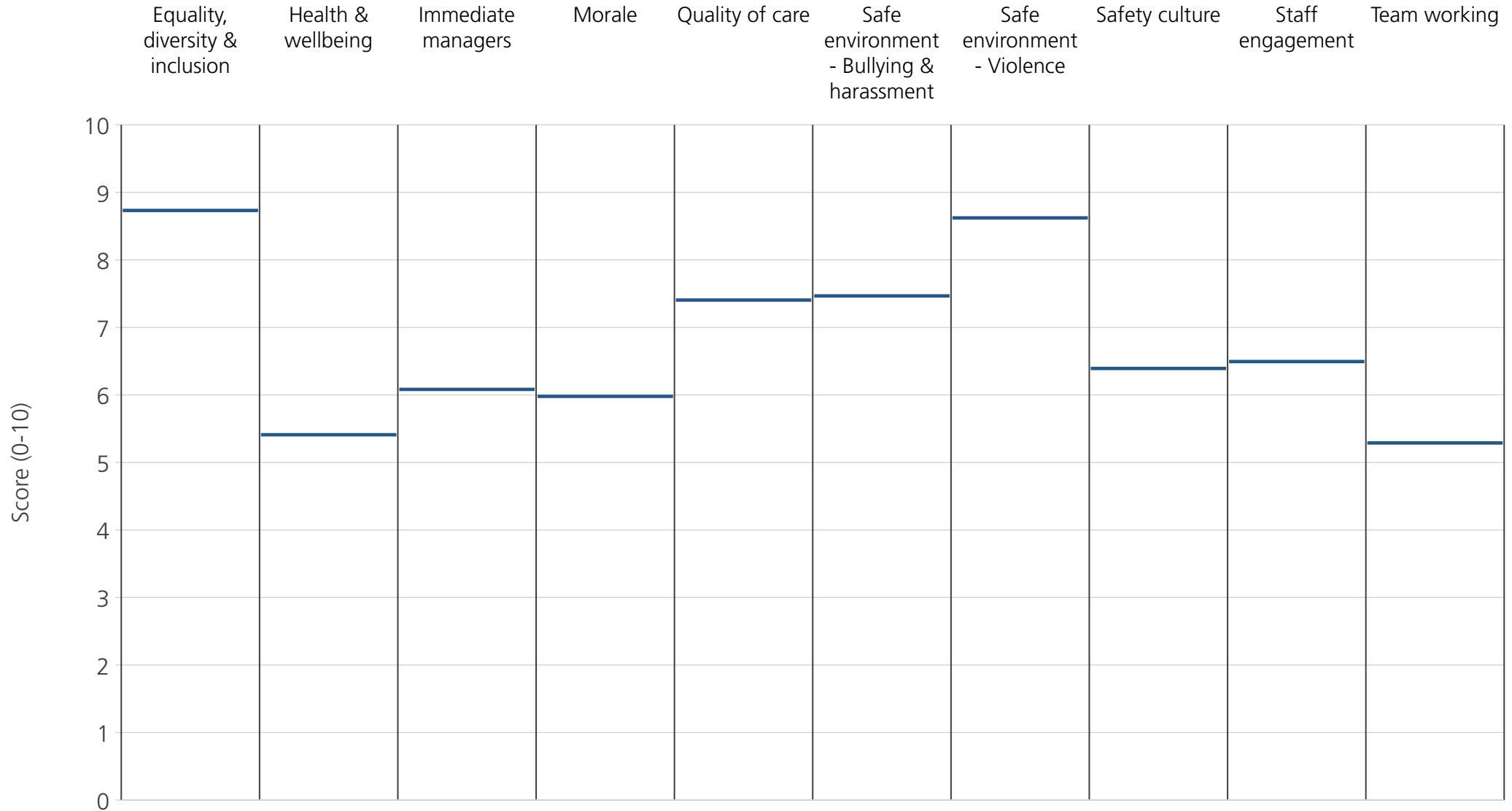
Directorate	8.8	5.1	6.1	5.8	7.7	7.1	8.1	6.3	6.3	4.7
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	214	213	214	213	212	211	214	214	215	213



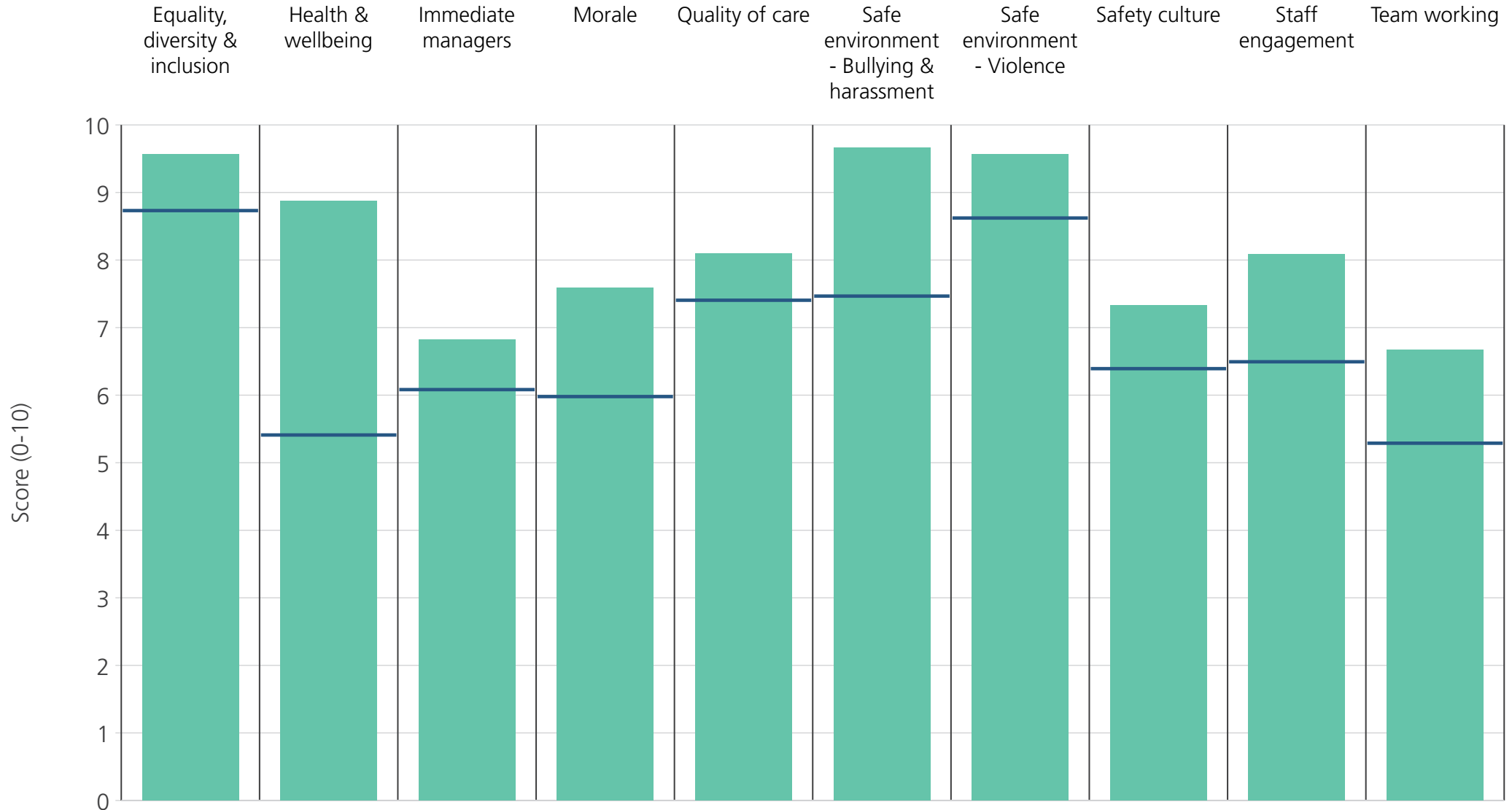
Directorate	9.1	5.5	6.6	6.6	7.8	7.2	7.8	6.8	6.9	5.4
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	248	250	250	247	248	245	249	248	252	252



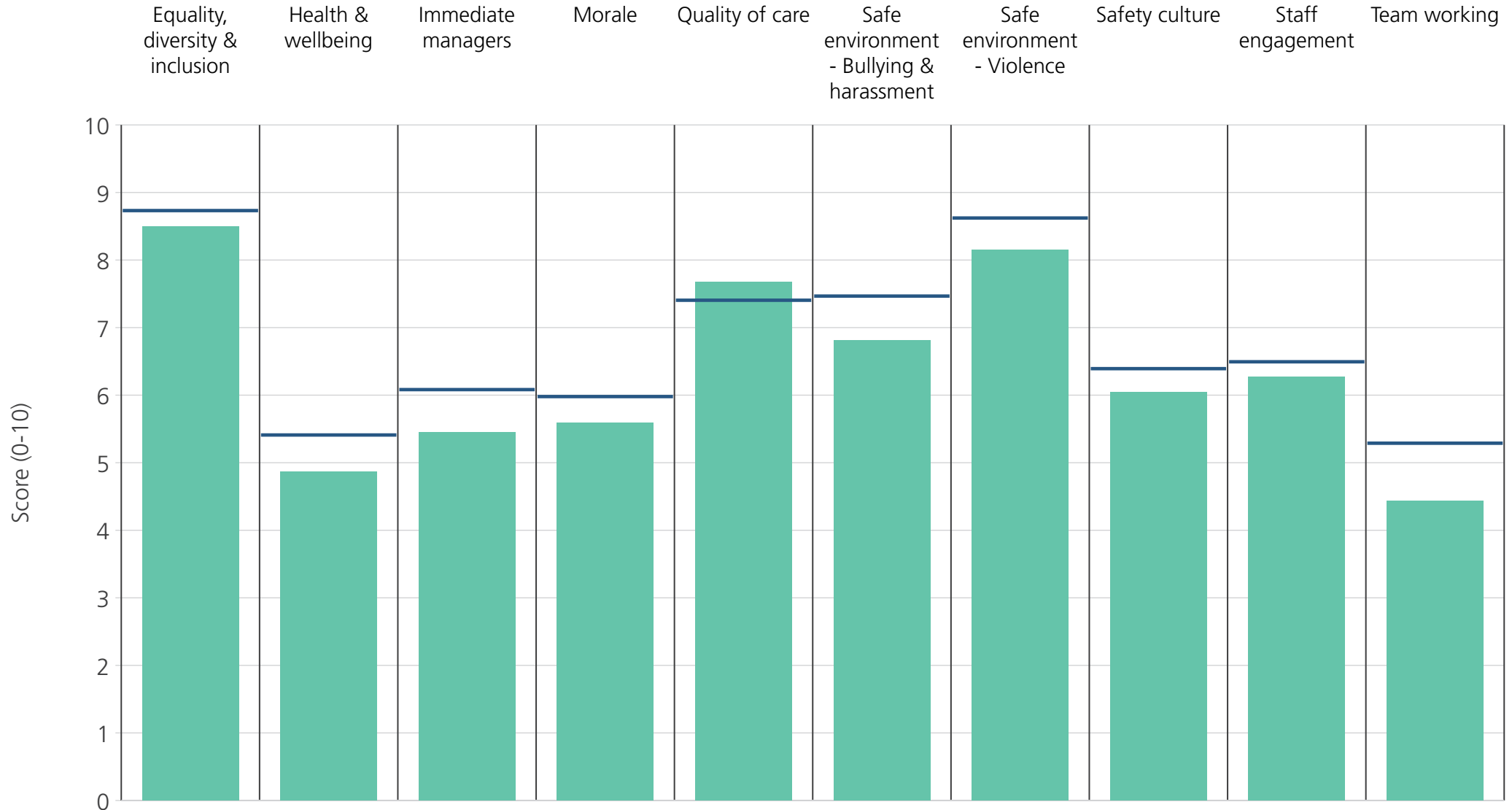
Directorate	9.2	7.3	6.7	6.2	7.4	8.5	10.0	6.4	7.2	6.0
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	22	22	22	22	7	22	22	22	22	22



Directorate										
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	9	9	9	9	9	9	9	9	9	8



Directorate	9.6	8.9	6.8	7.6	8.1	9.7	9.6	7.3	8.1	6.7
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	31	31	31	31	31	30	31	31	31	30



Directorate	8.5	4.9	5.4	5.6	7.7	6.8	8.1	6.0	6.3	4.4
Your org	8.7	5.4	6.1	6.0	7.4	7.5	8.6	6.4	6.5	5.3
Responses	318	317	318	317	316	316	317	318	318	316