

Central London Community Healthcare NHS Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Central London Community Healthcare NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Central London Community Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

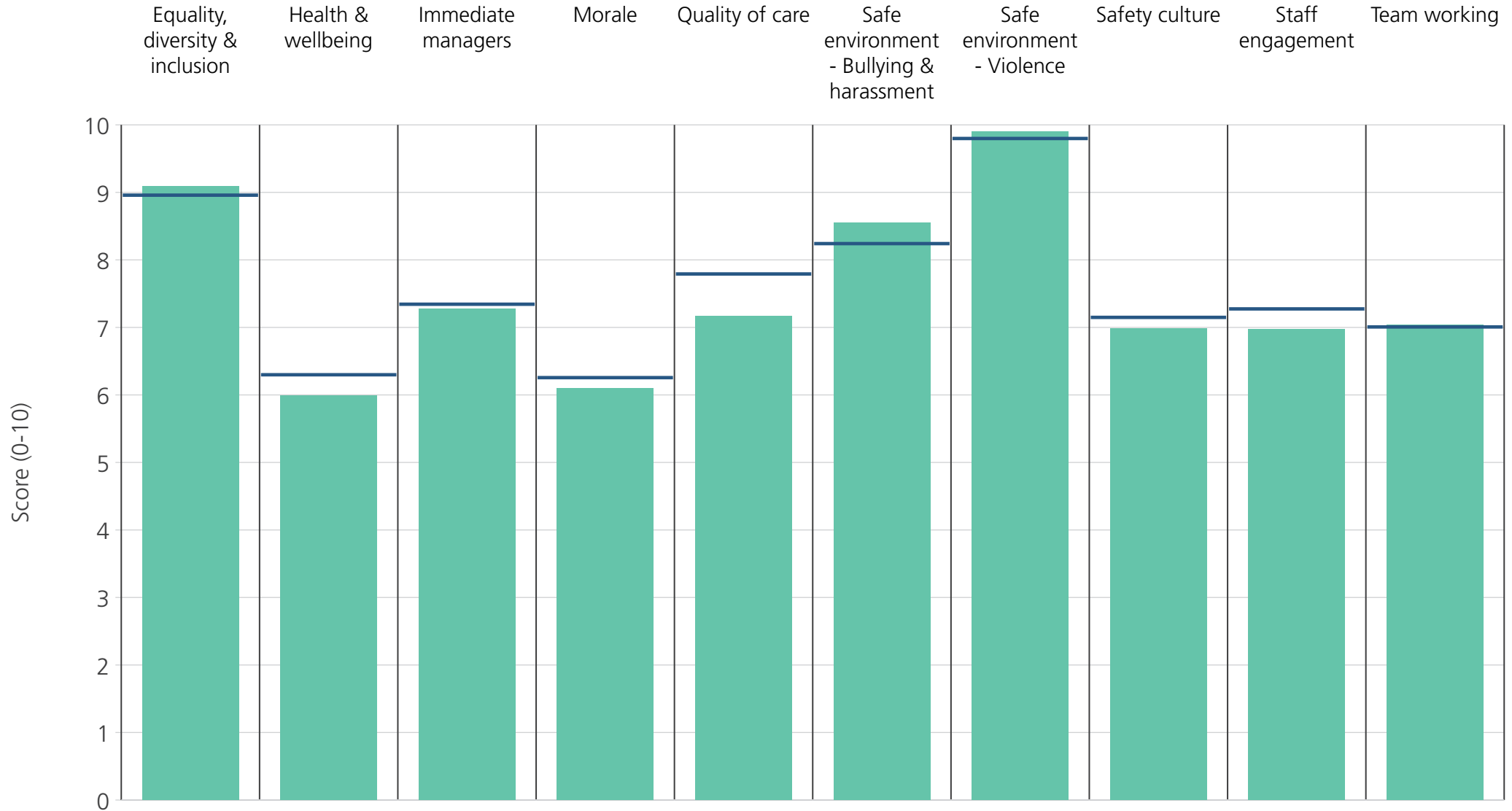
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



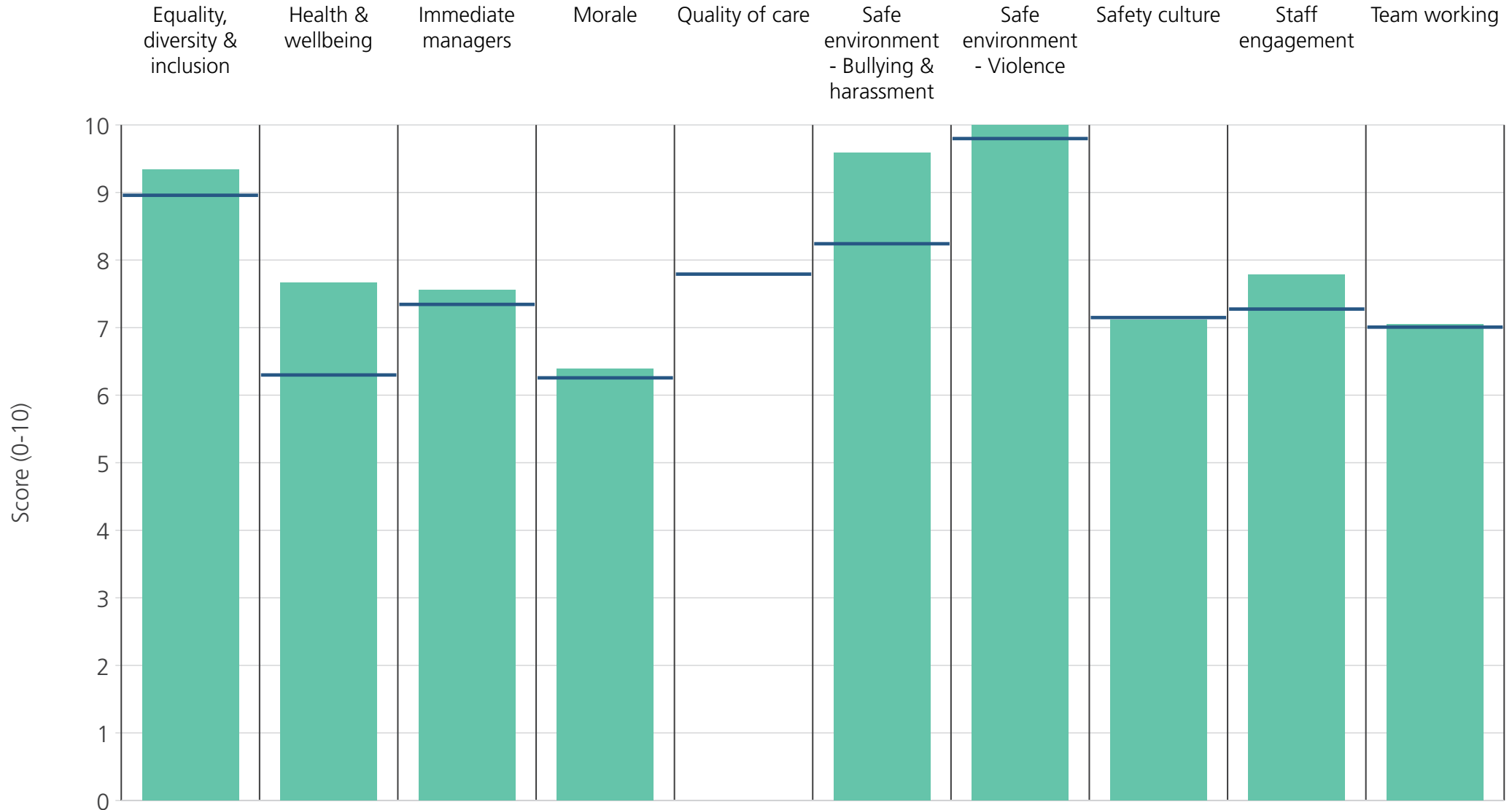
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

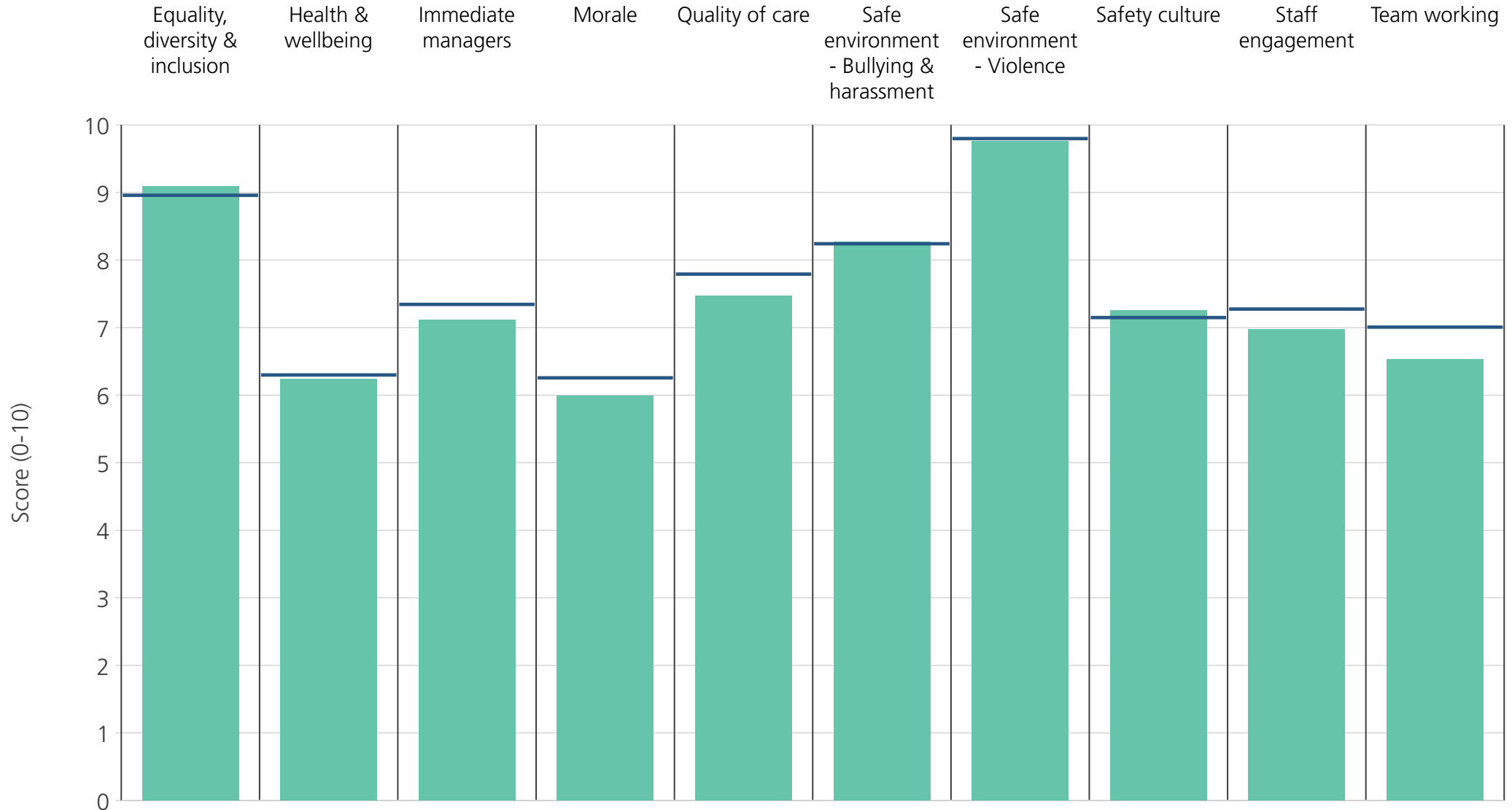
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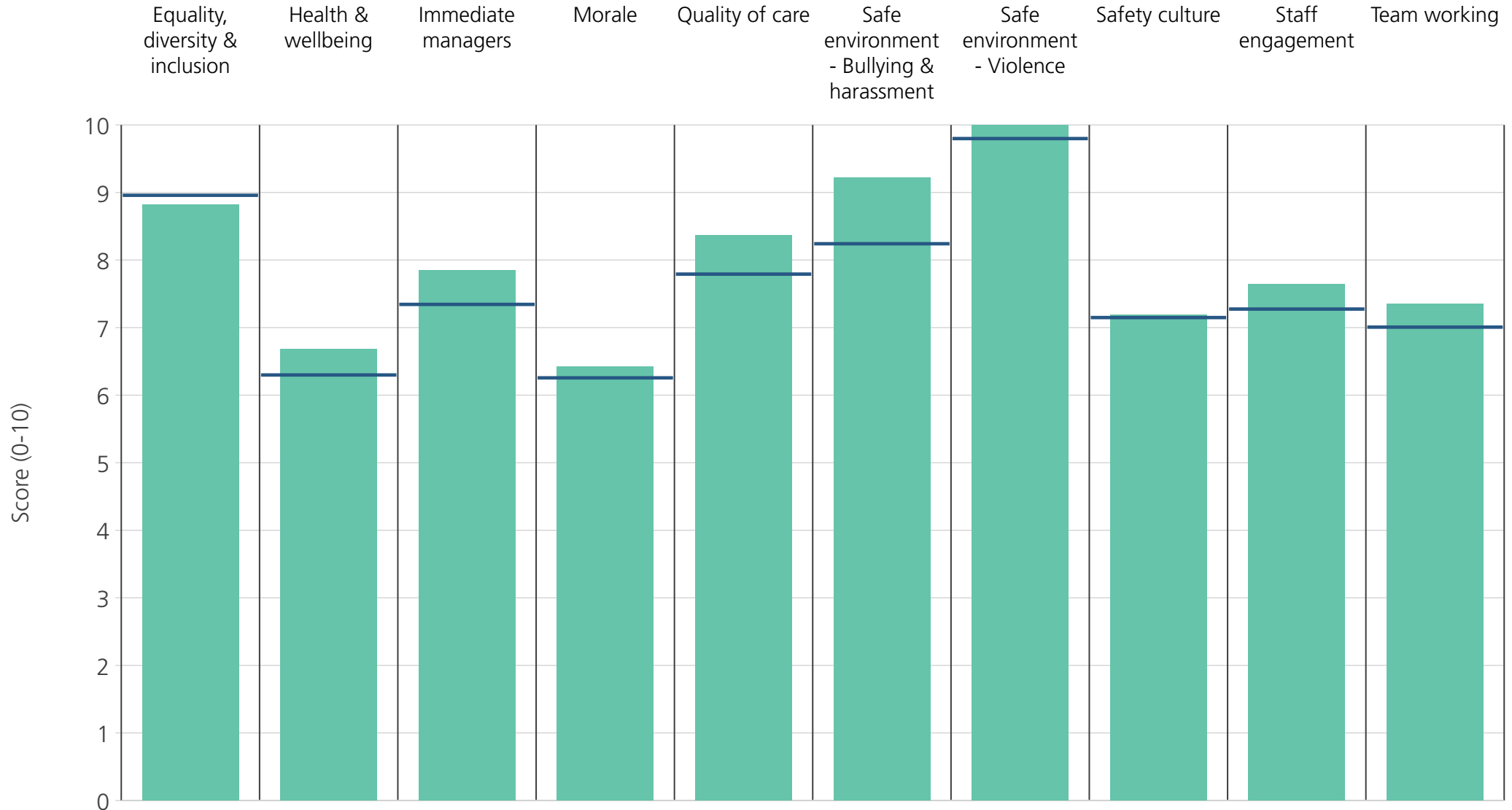
Directorate	9.1	6.0	7.3	6.1	7.2	8.5	9.9	7.0	7.0	7.0
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	361	363	364	362	352	362	361	363	365	358



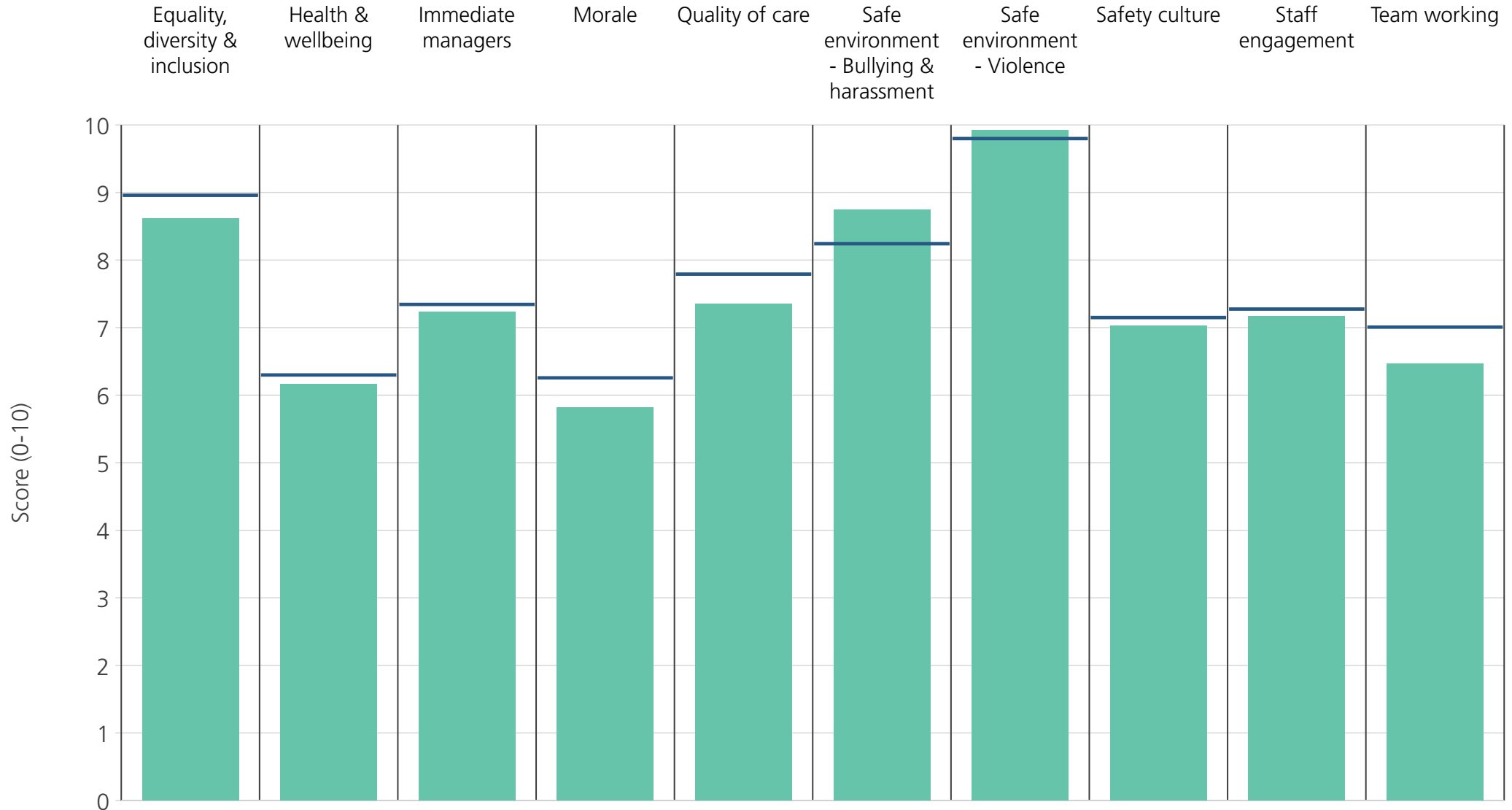
Directorate	9.3	7.7	7.6	6.4		9.6	10.0	7.1	7.8	7.1
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	25	24	25	25	6	24	25	25	25	25



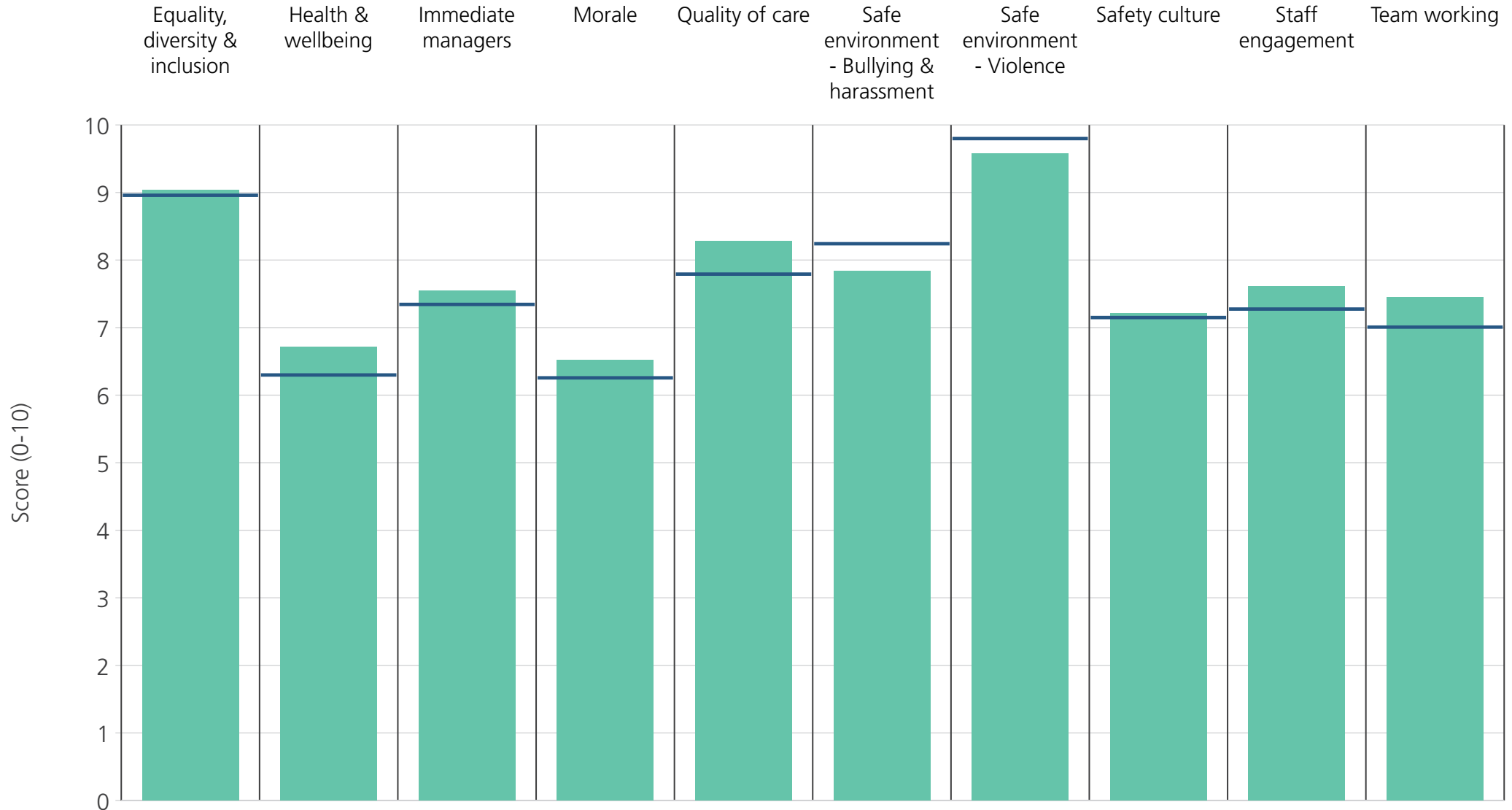
Directorate	9.1	6.2	7.1	6.0	7.5	8.3	9.8	7.3	7.0	6.5
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	295	293	293	292	276	291	294	296	294	291



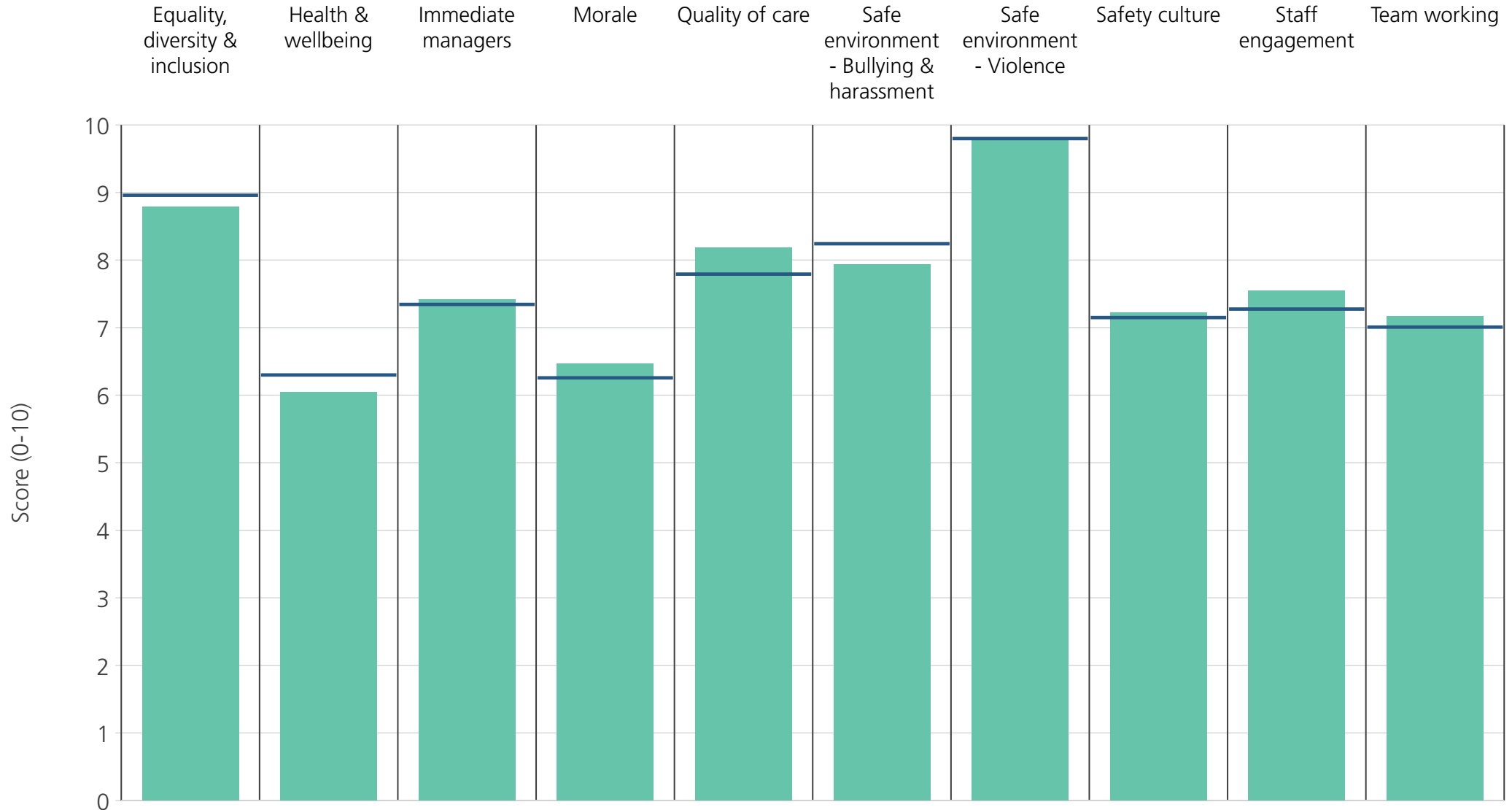
Directorate	8.8	6.7	7.9	6.4	8.4	9.2	10.0	7.2	7.6	7.3
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	34	34	34	34	12	34	34	34	34	33



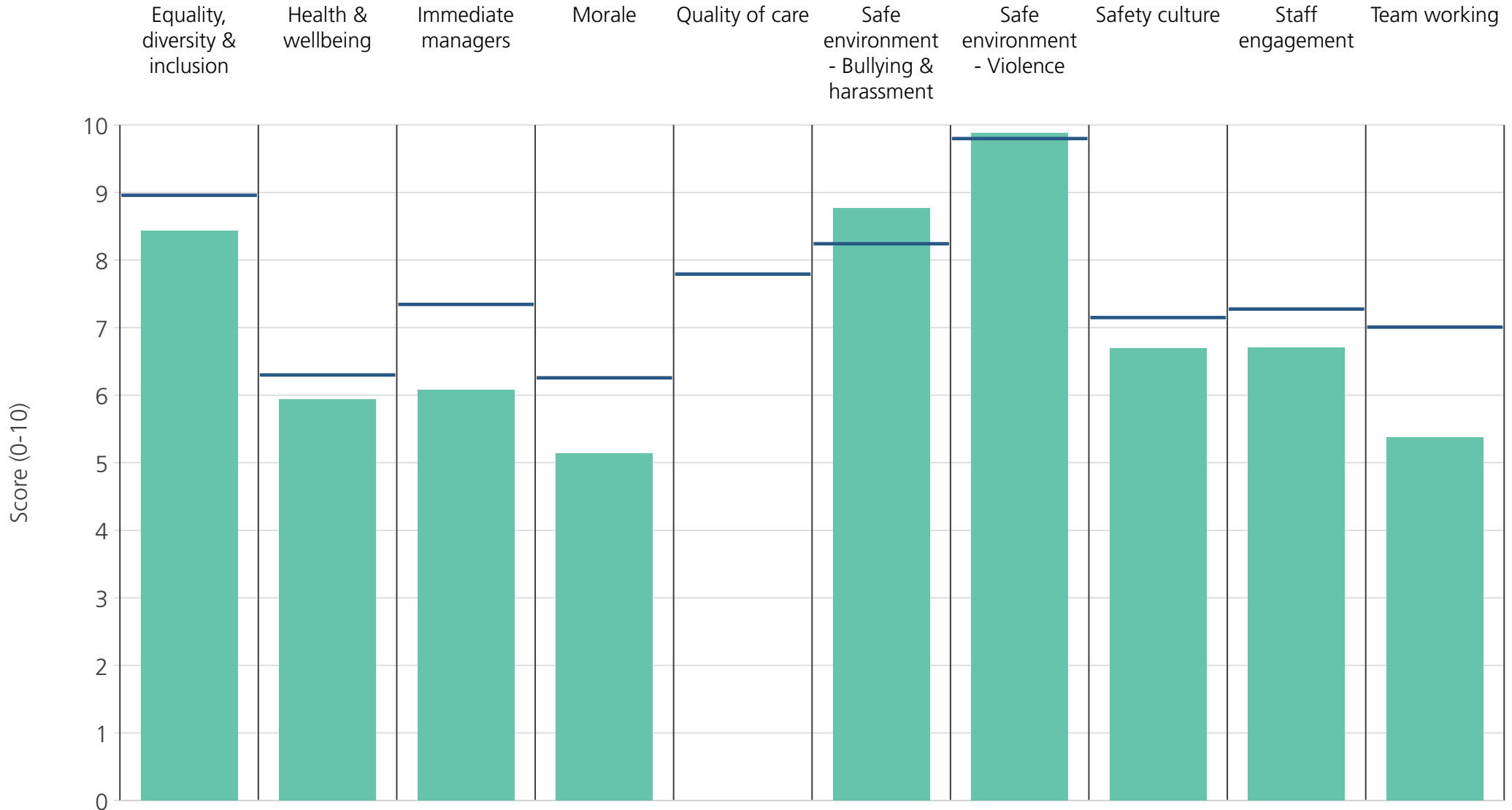
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Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	41	41	41	41	36	41	41	41	41	40



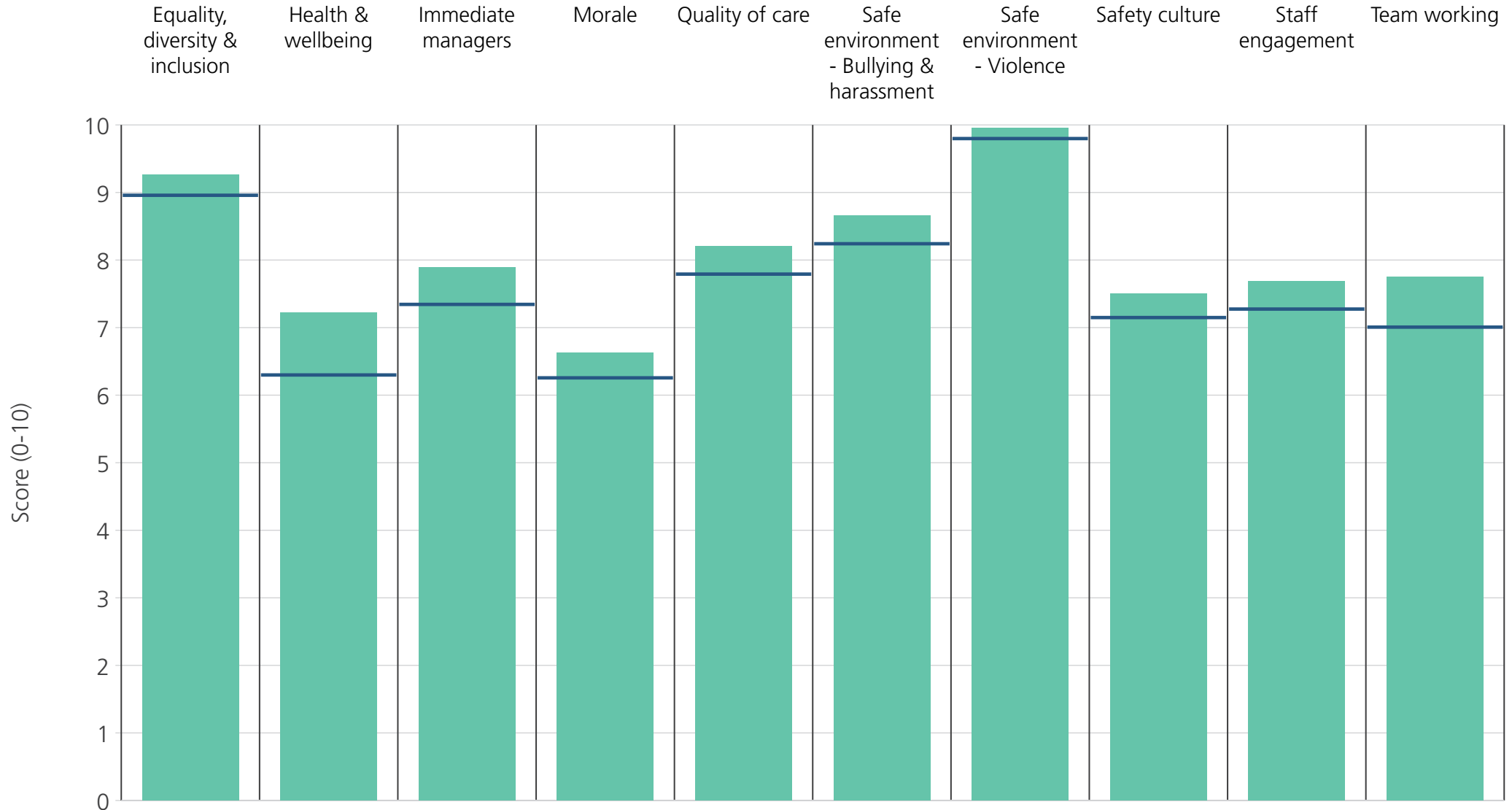
Directorate	9.0	6.7	7.5	6.5	8.3	7.8	9.6	7.2	7.6	7.4
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	243	246	245	246	234	243	243	245	246	241



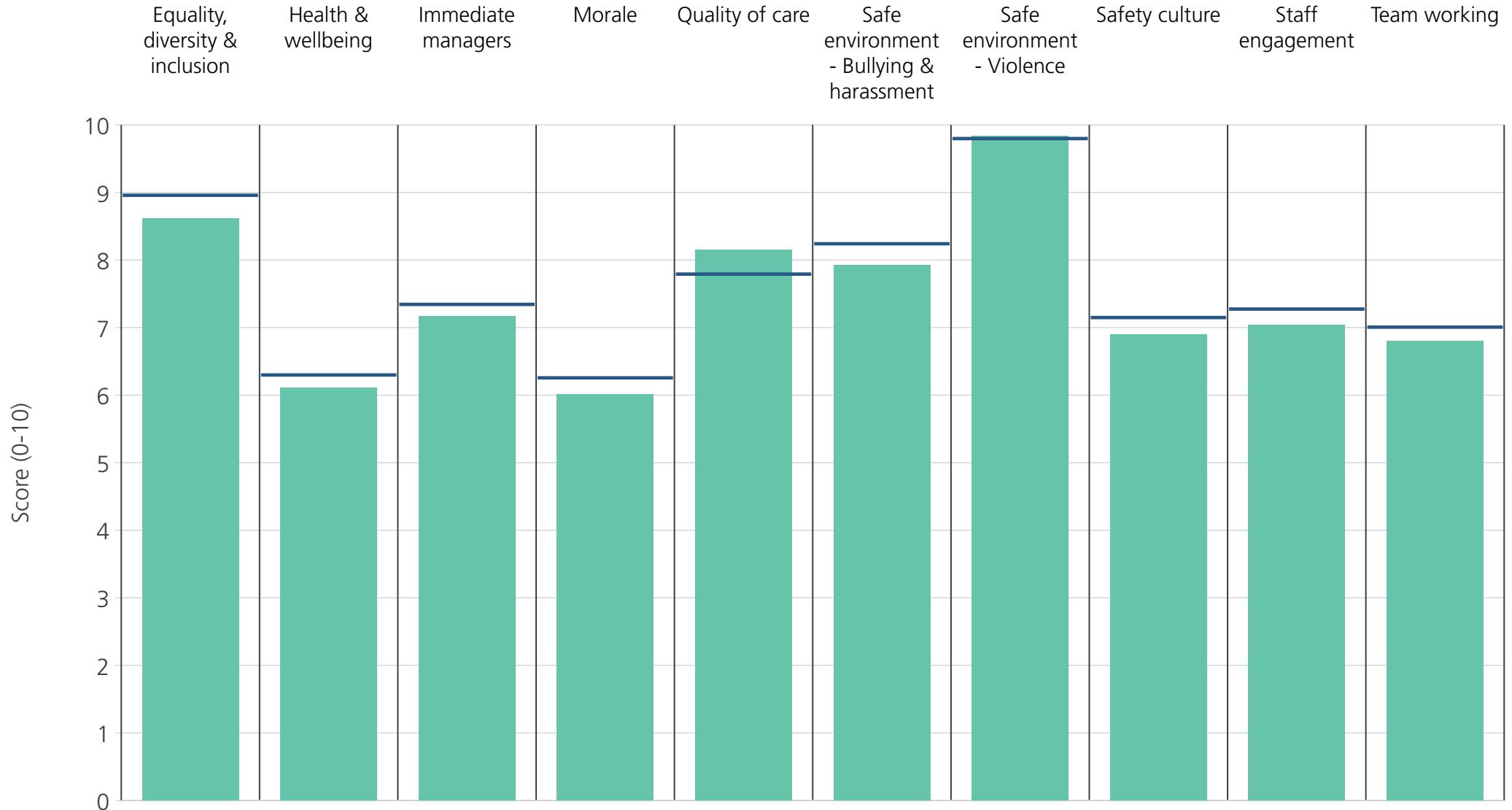
Directorate	8.8	6.0	7.4	6.5	8.2	7.9	9.8	7.2	7.6	7.2
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	321	319	323	323	309	322	322	323	322	320



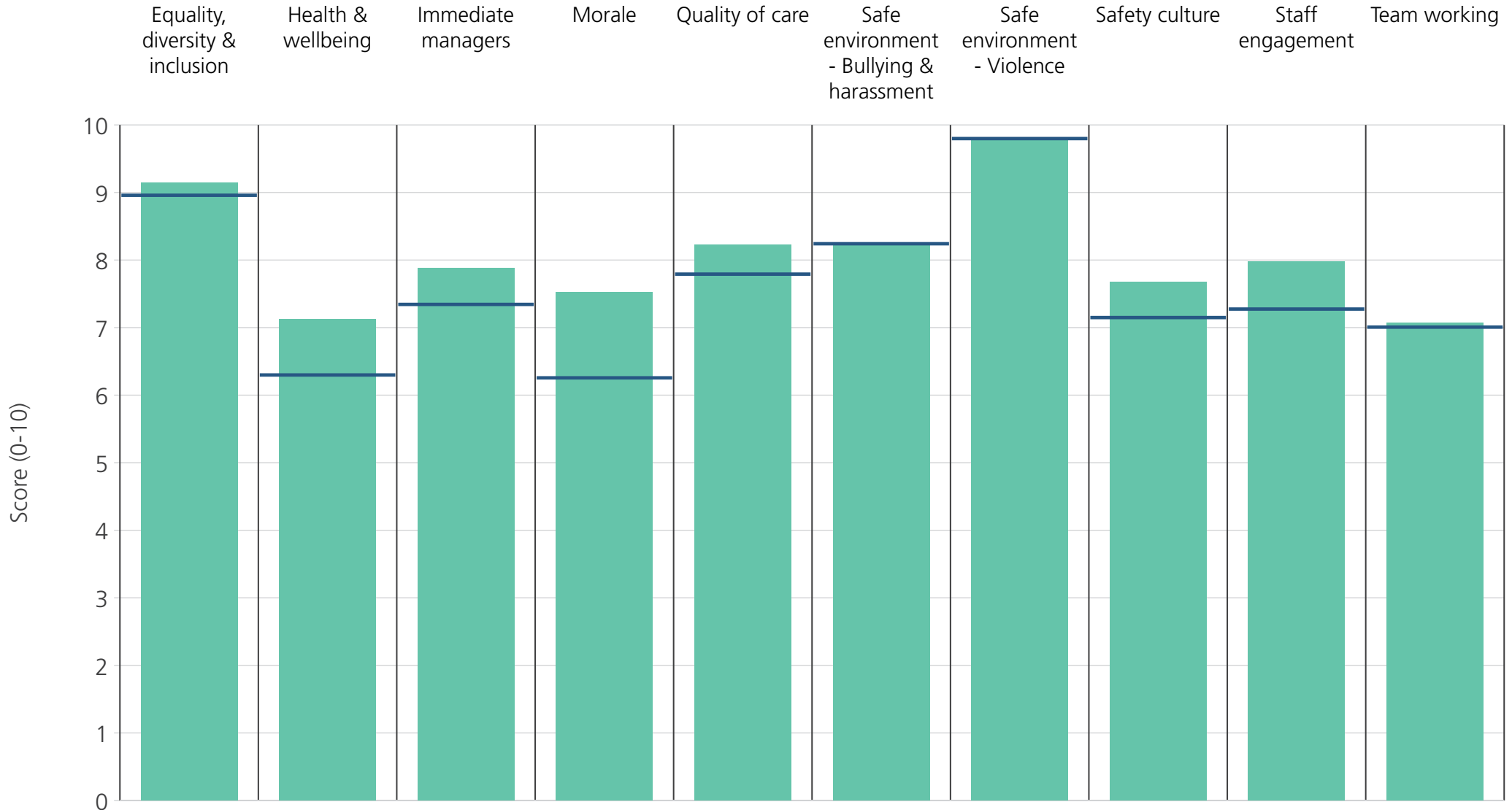
Directorate	8.4	5.9	6.1	5.1	7.8	8.8	9.9	6.7	6.7	5.4
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	27	27	27	27	8	27	27	27	27	27



Directorate	9.3	7.2	7.9	6.6	8.2	8.7	10.0	7.5	7.7	7.8
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	81	81	80	81	53	81	81	80	81	79



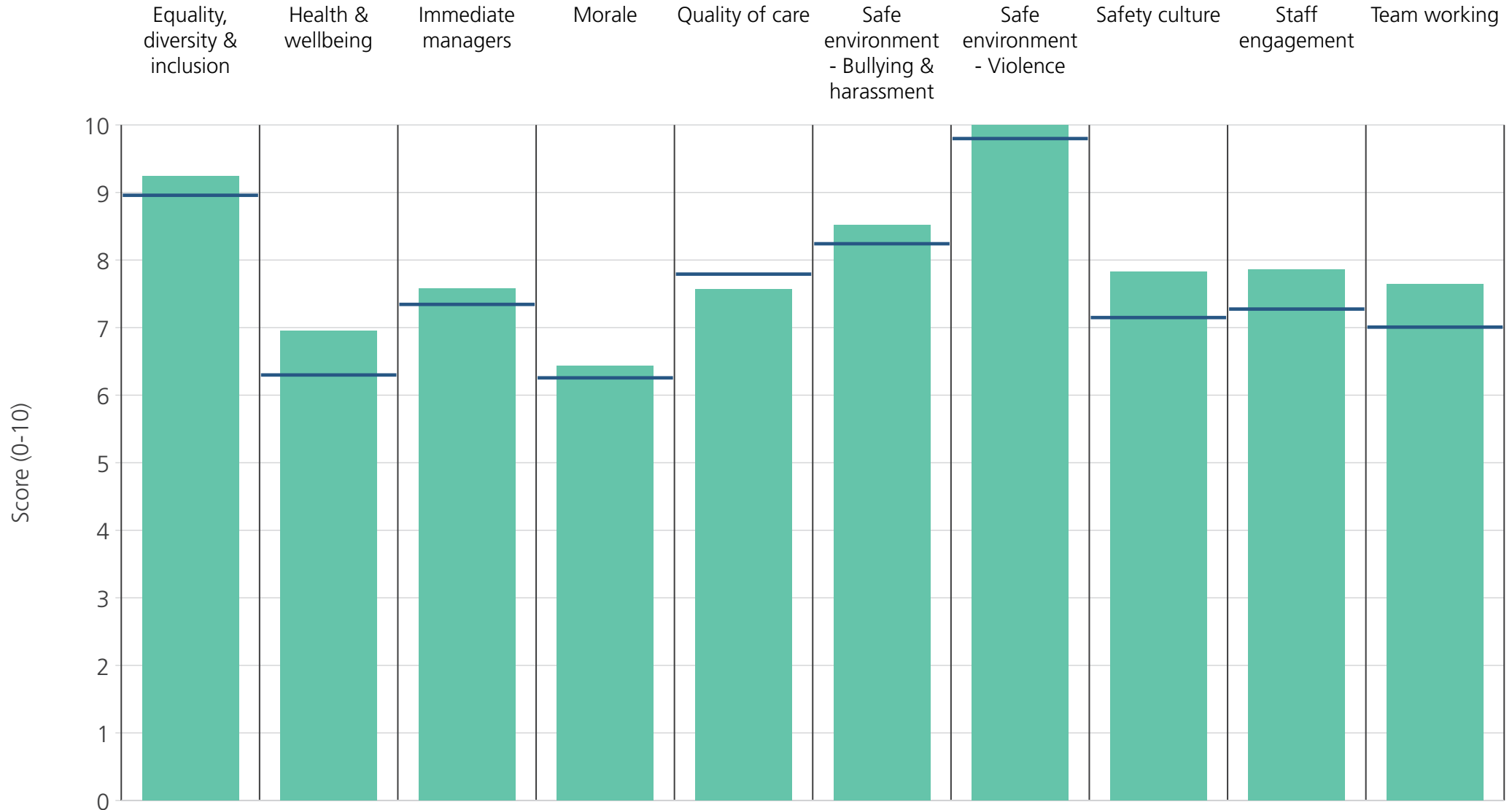
Directorate	8.6	6.1	7.2	6.0	8.1	7.9	9.8	6.9	7.0	6.8
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	174	177	177	177	163	176	178	178	177	175



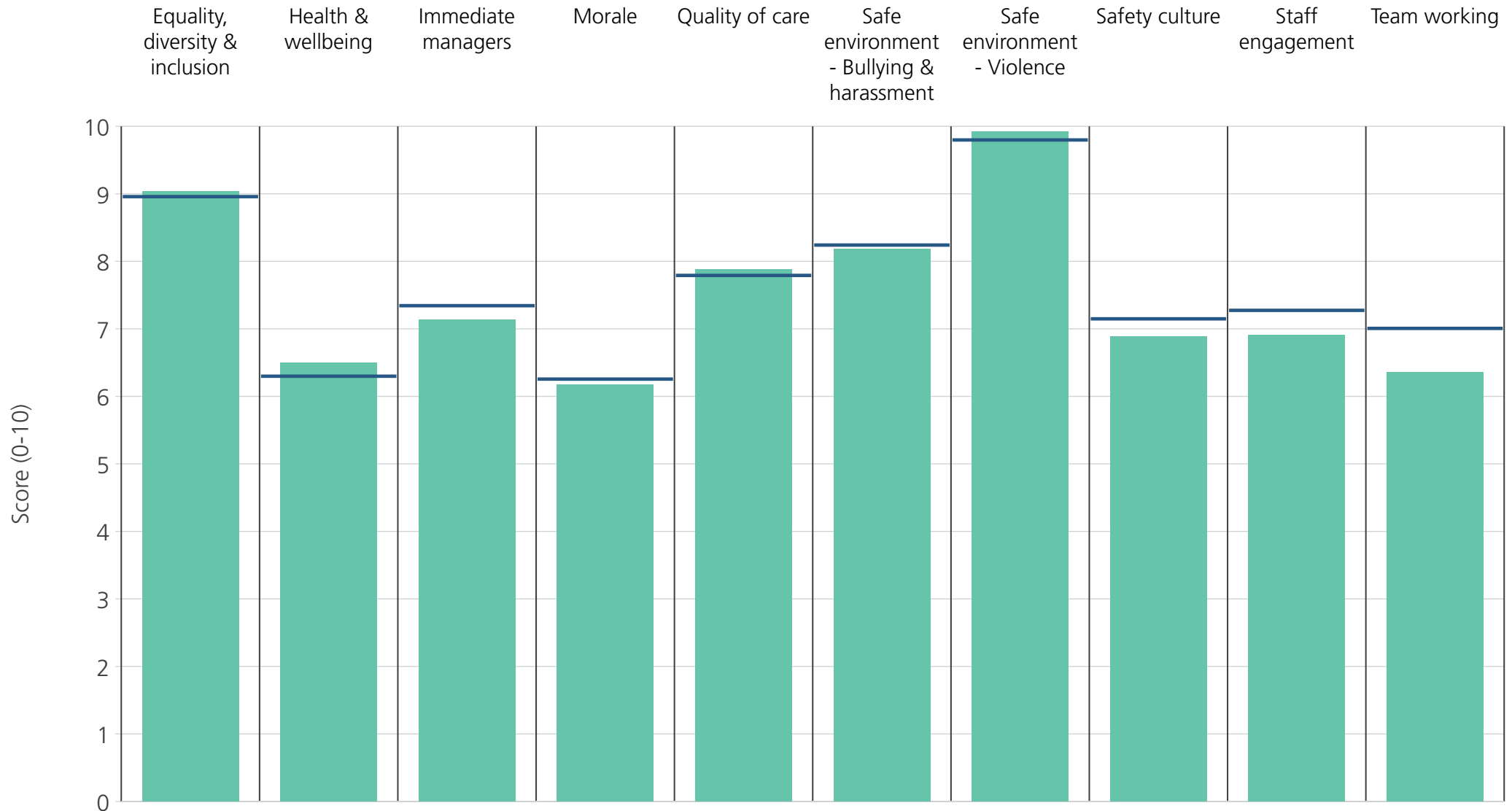
Directorate	9.1	7.1	7.9	7.5	8.2	8.3	9.8	7.7	8.0	7.1
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	45	45	45	45	28	45	45	45	45	44

Directorates 2

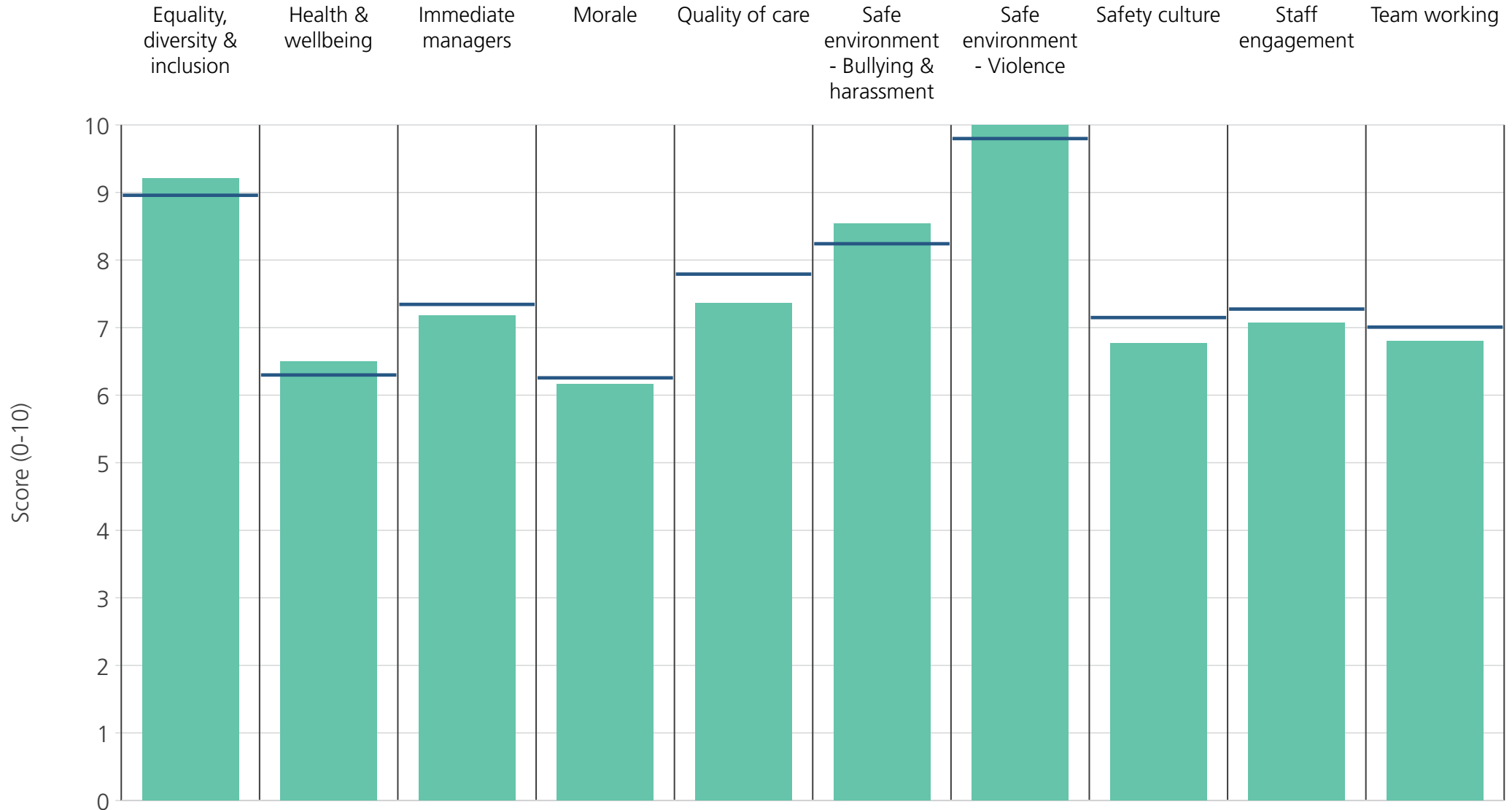
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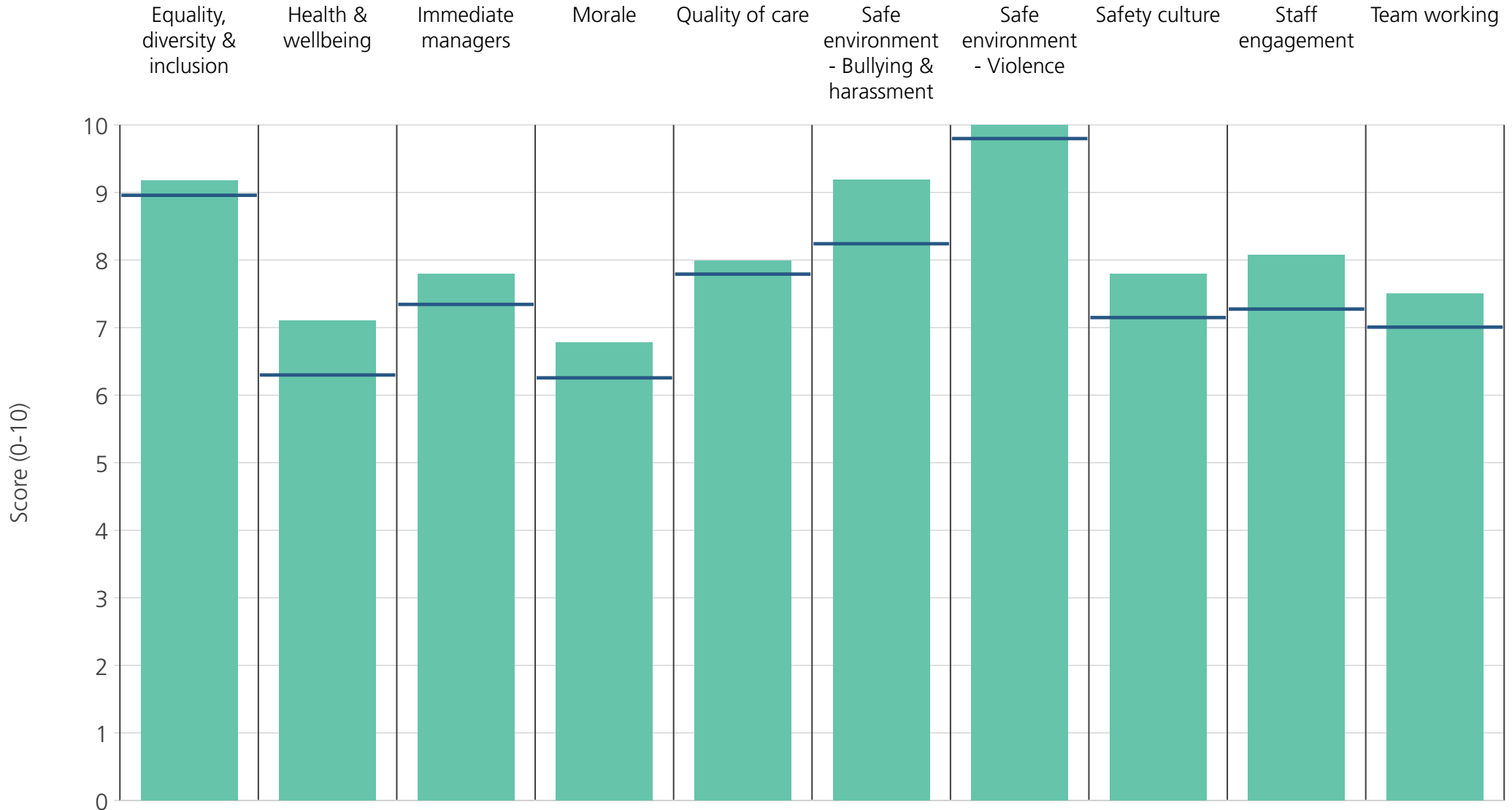
Directorate	9.2	7.0	7.6	6.4	7.6	8.5	10.0	7.8	7.9	7.6
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	53	53	54	54	38	54	54	54	54	54



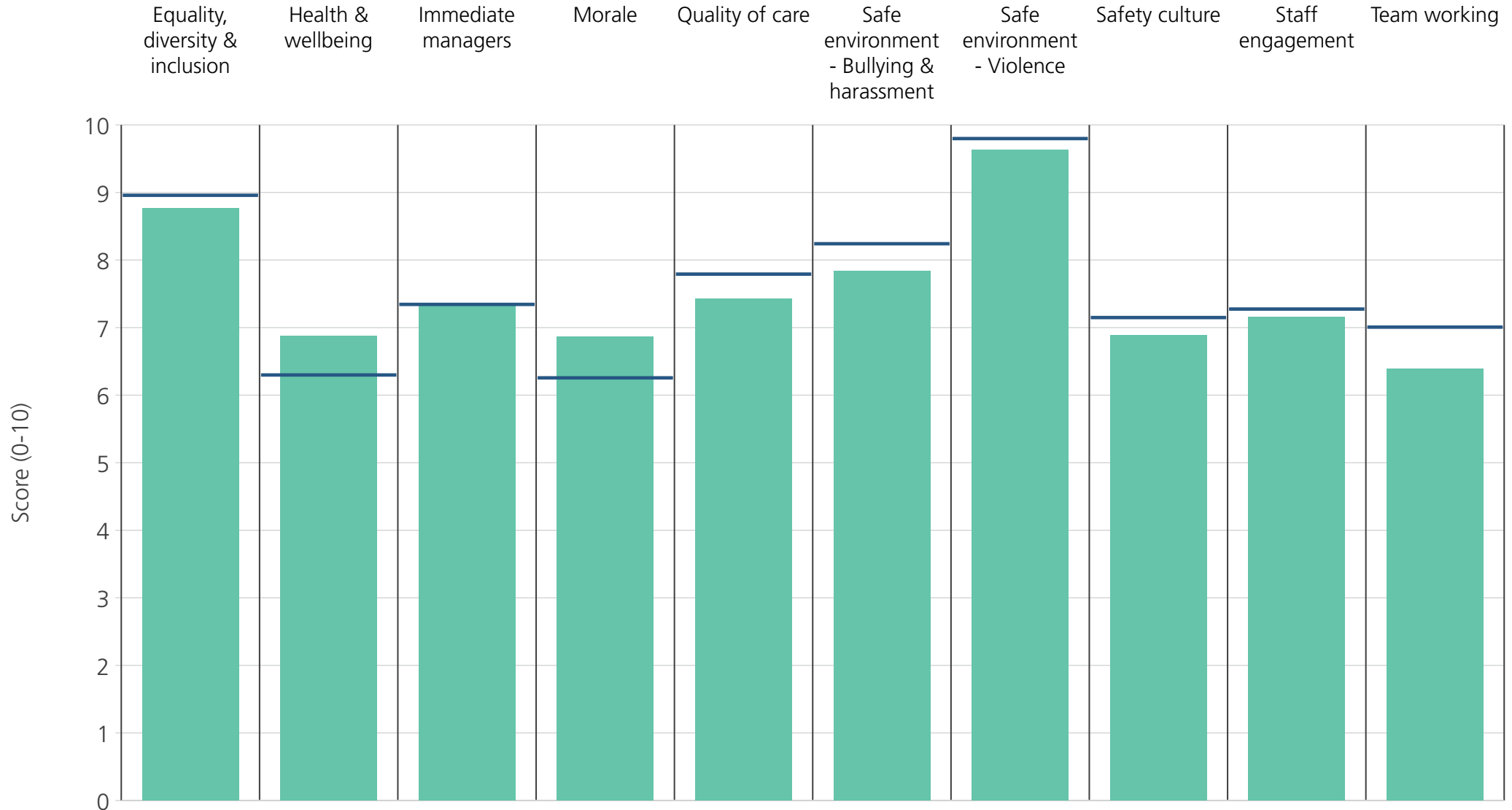
Directorate	9.0	6.5	7.1	6.2	7.9	8.2	9.9	6.9	6.9	6.4
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	157	159	162	160	131	162	162	162	161	158



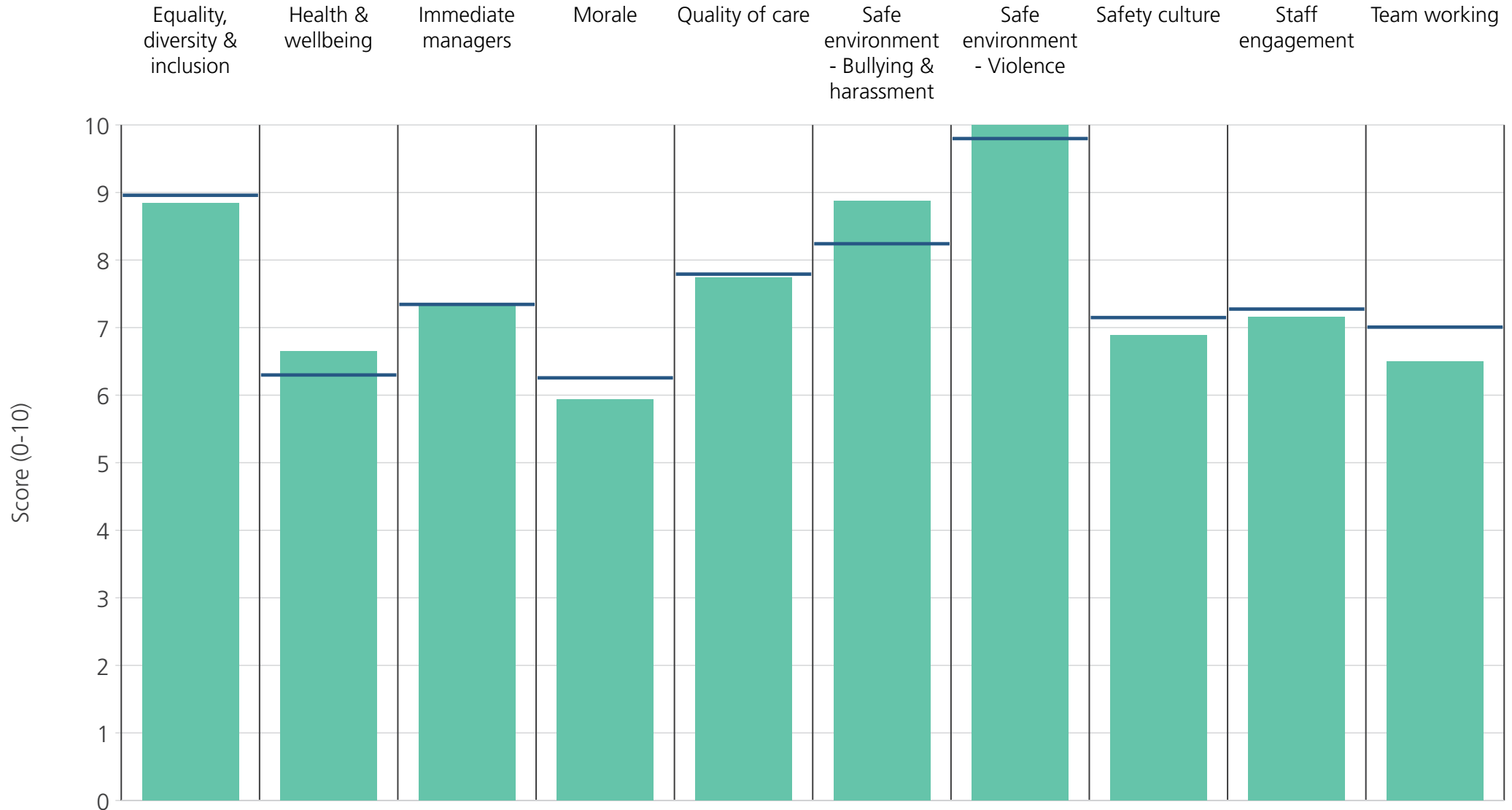
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Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	42	42	42	42	31	41	42	42	42	41



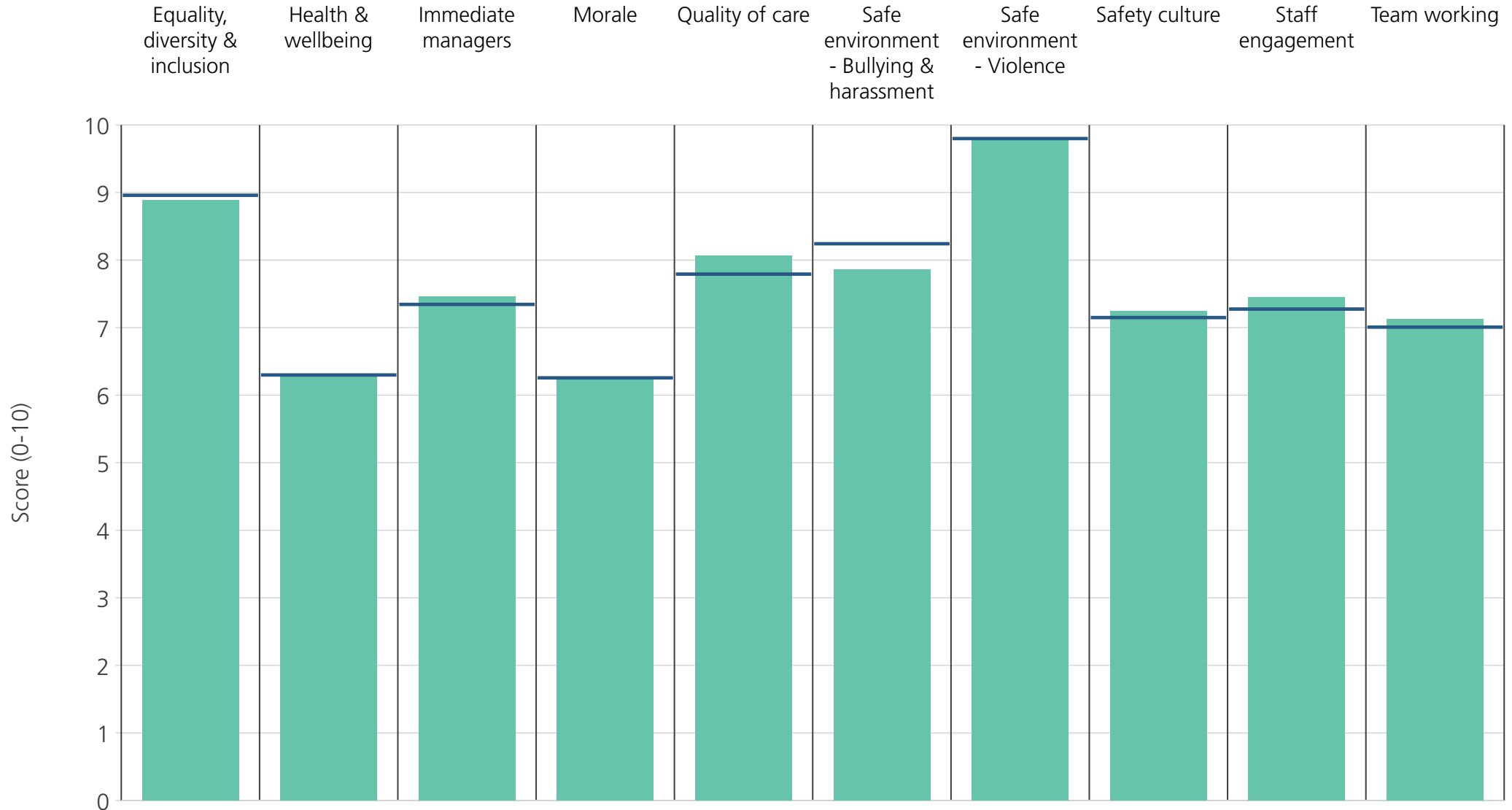
Directorate	9.2	7.1	7.8	6.8	8.0	9.2	10.0	7.8	8.1	7.5
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	75	74	75	75	25	74	75	75	75	73



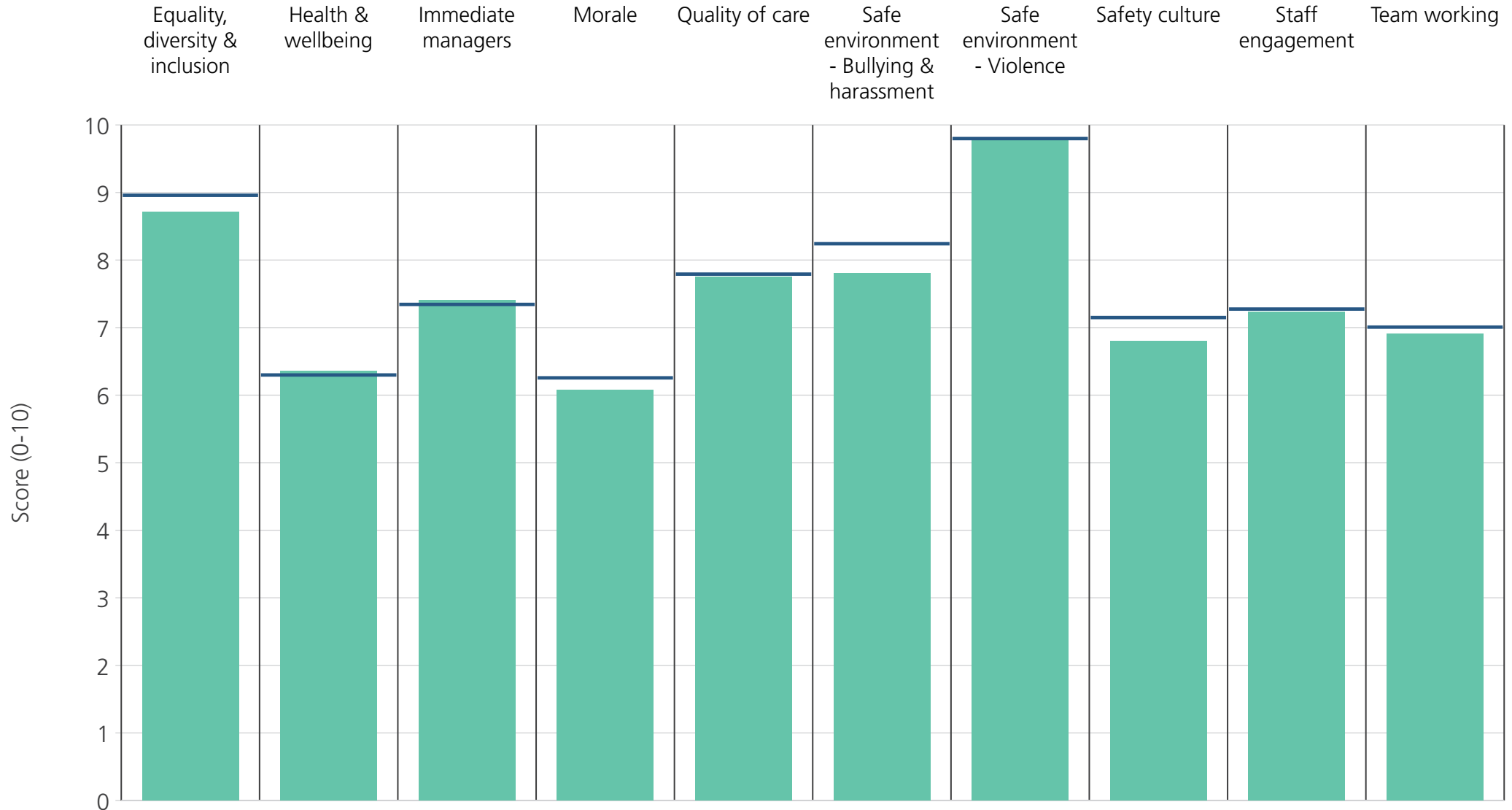
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Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	27	27	27	27	22	27	27	27	27	27



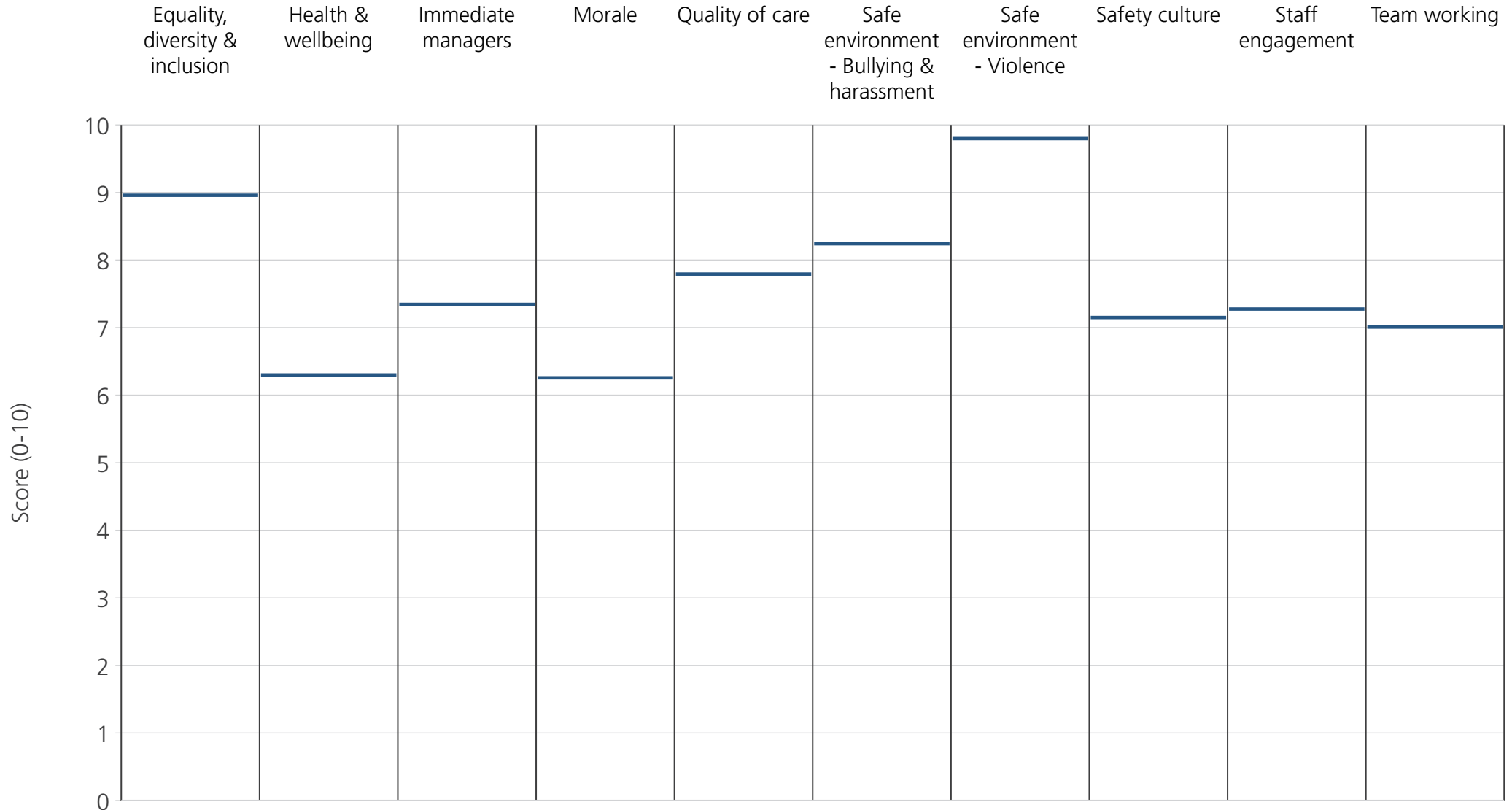
Directorate	8.8	6.6	7.3	5.9	7.7	8.9	10.0	6.9	7.2	6.5
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	74	74	74	74	30	74	74	74	74	71



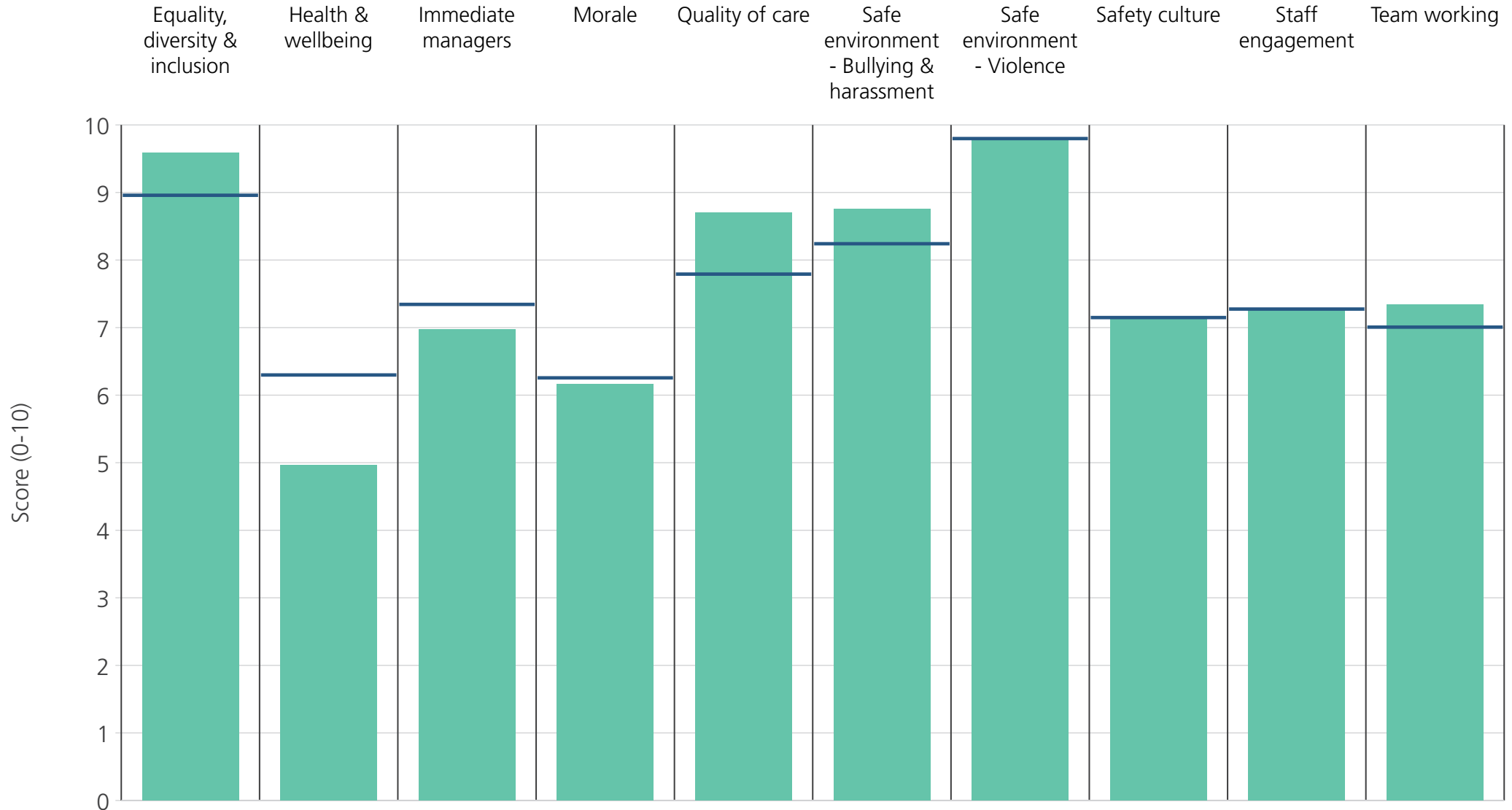
Directorate	8.9	6.3	7.5	6.3	8.1	7.9	9.8	7.2	7.4	7.1
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	305	306	304	306	295	303	306	306	306	302



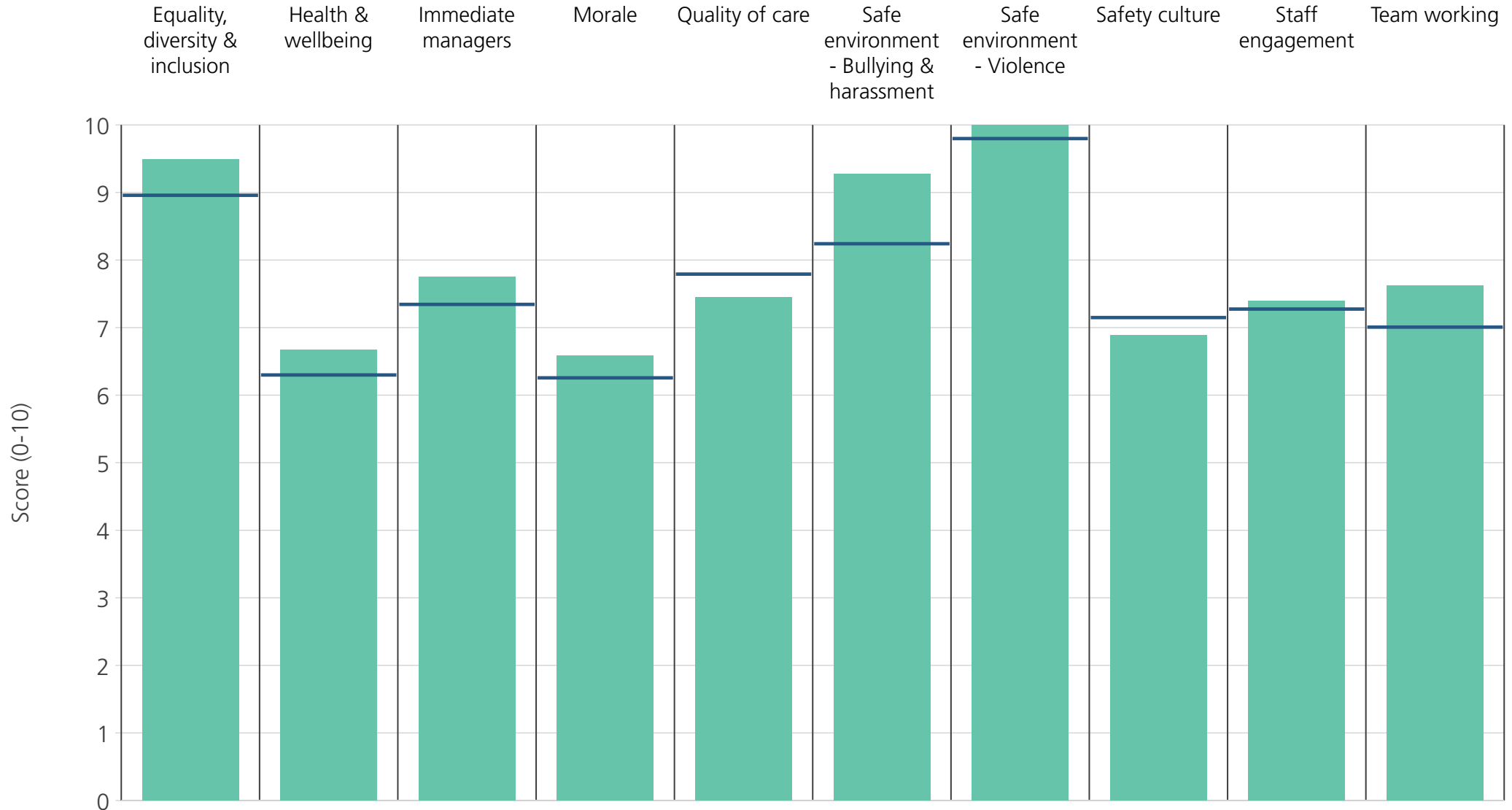
Directorate	8.7	6.4	7.4	6.1	7.8	7.8	9.8	6.8	7.2	6.9
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	44	44	44	44	41	44	44	44	44	42



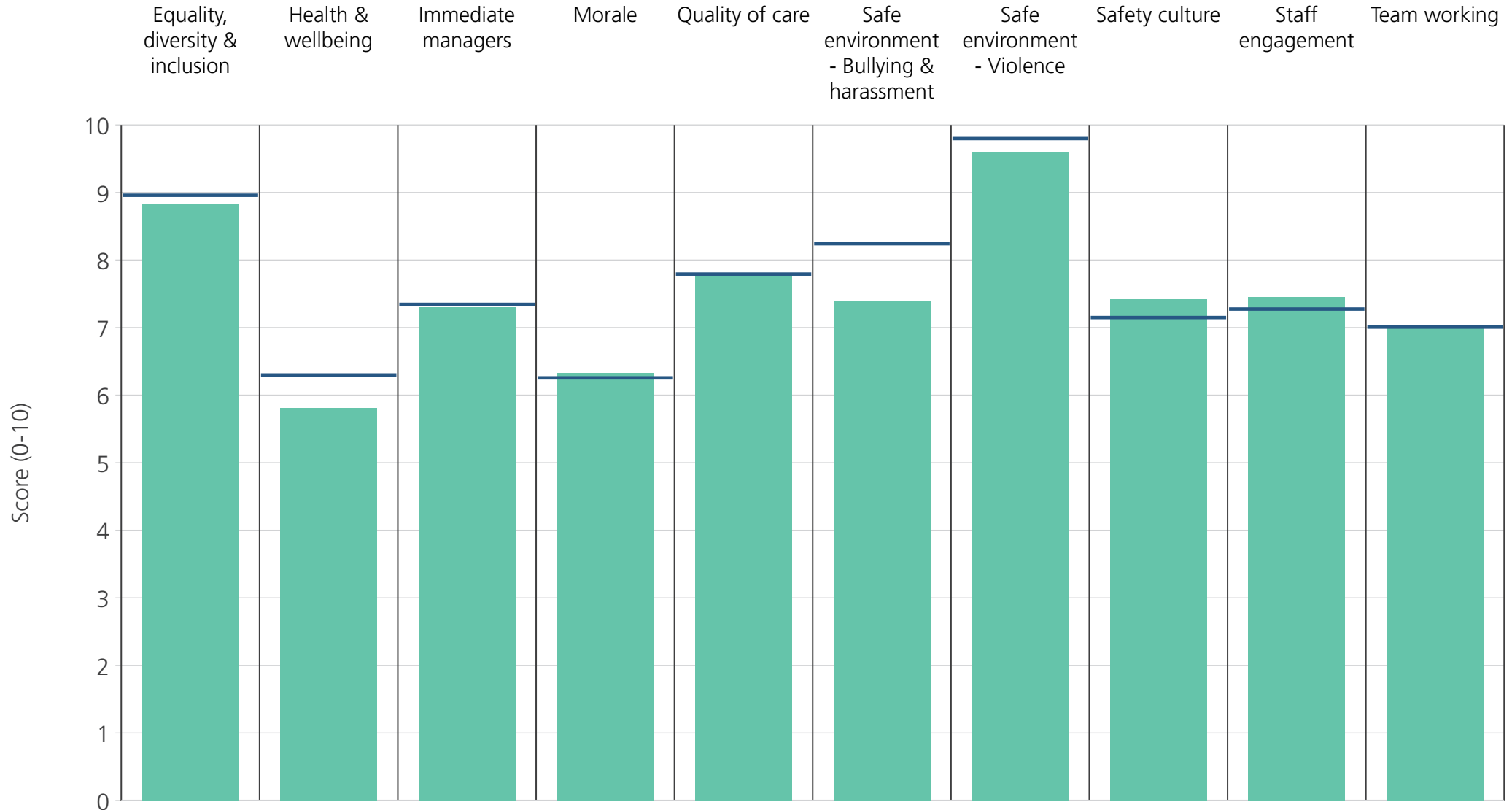
Directorate	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	6	6	6	6	6	6	6	6	6	6



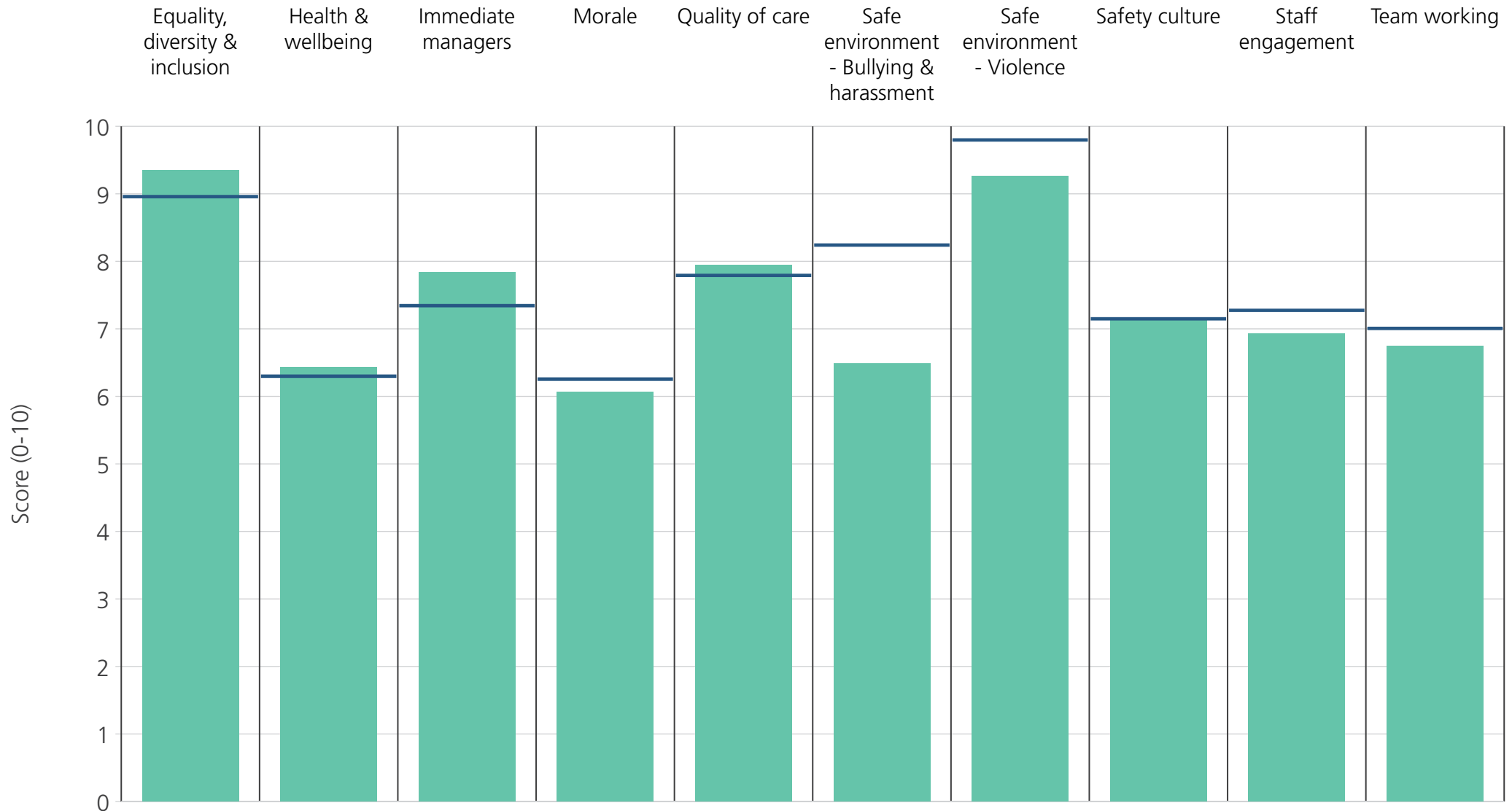
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Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	16	16	16	16	16	16	16	16	16	16



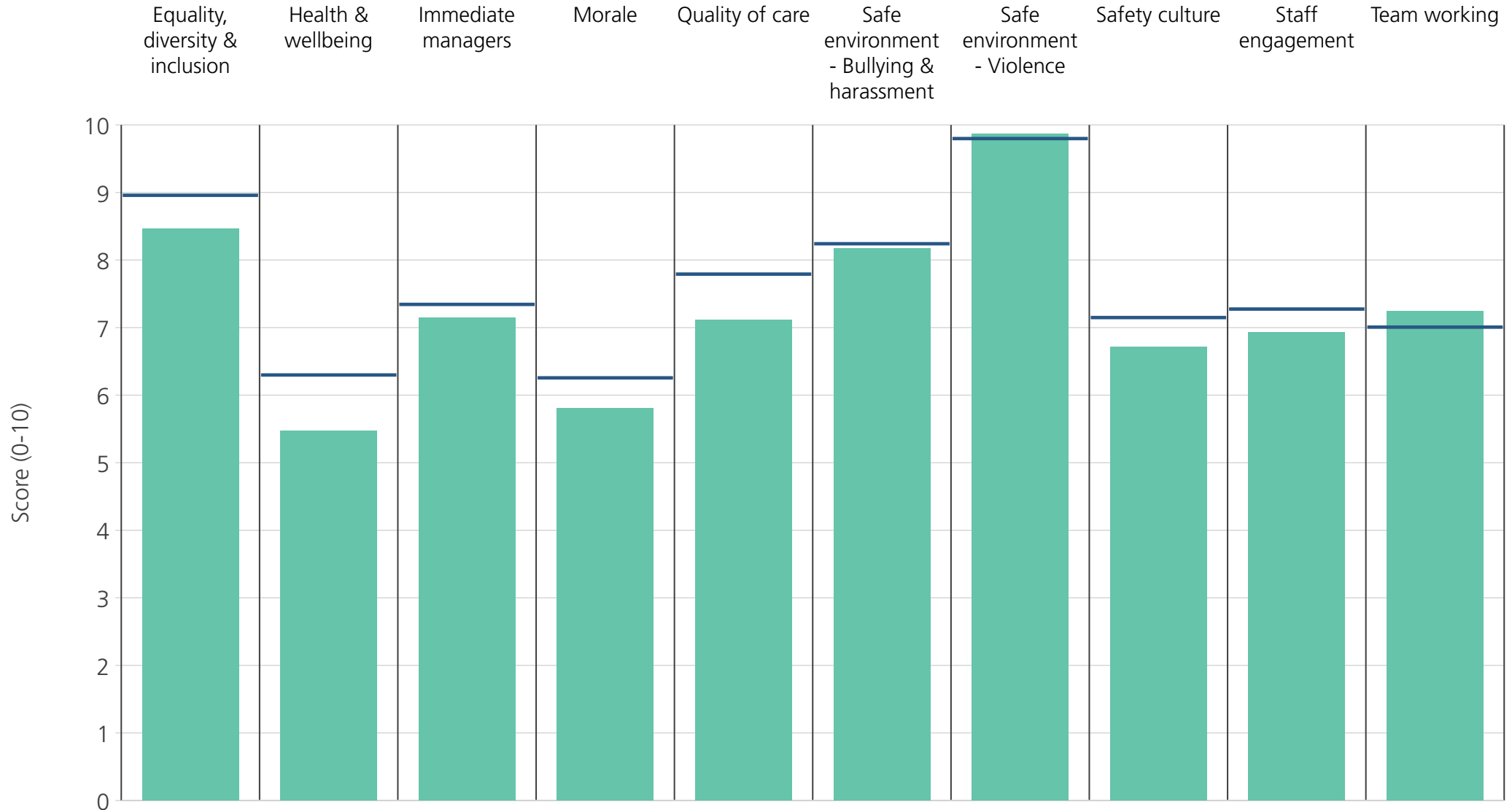
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Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	31	32	32	32	31	32	32	32	32	32



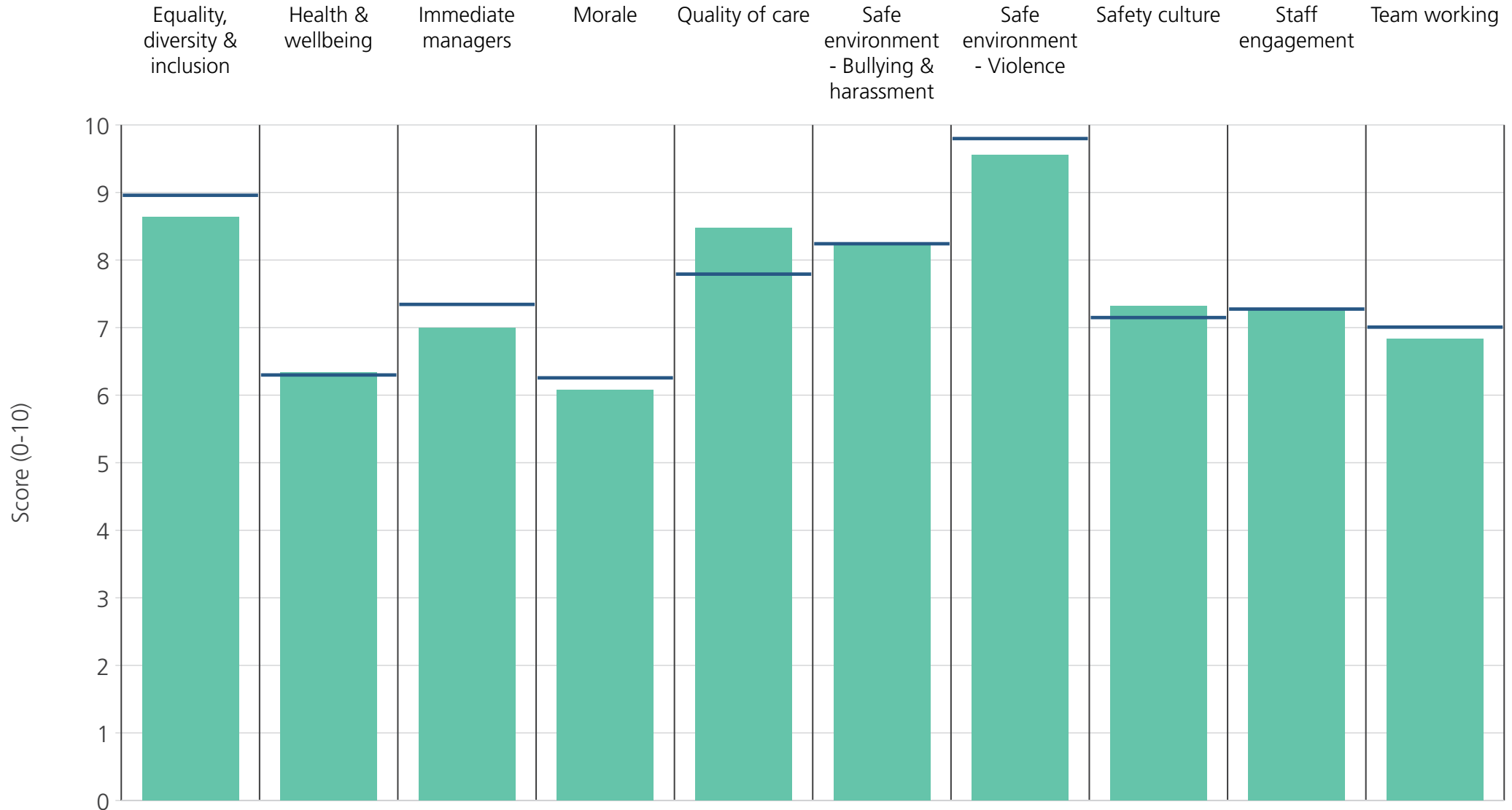
Directorate	8.8	5.8	7.3	6.3	7.8	7.4	9.6	7.4	7.5	7.0
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	98	98	99	99	98	96	99	99	99	97



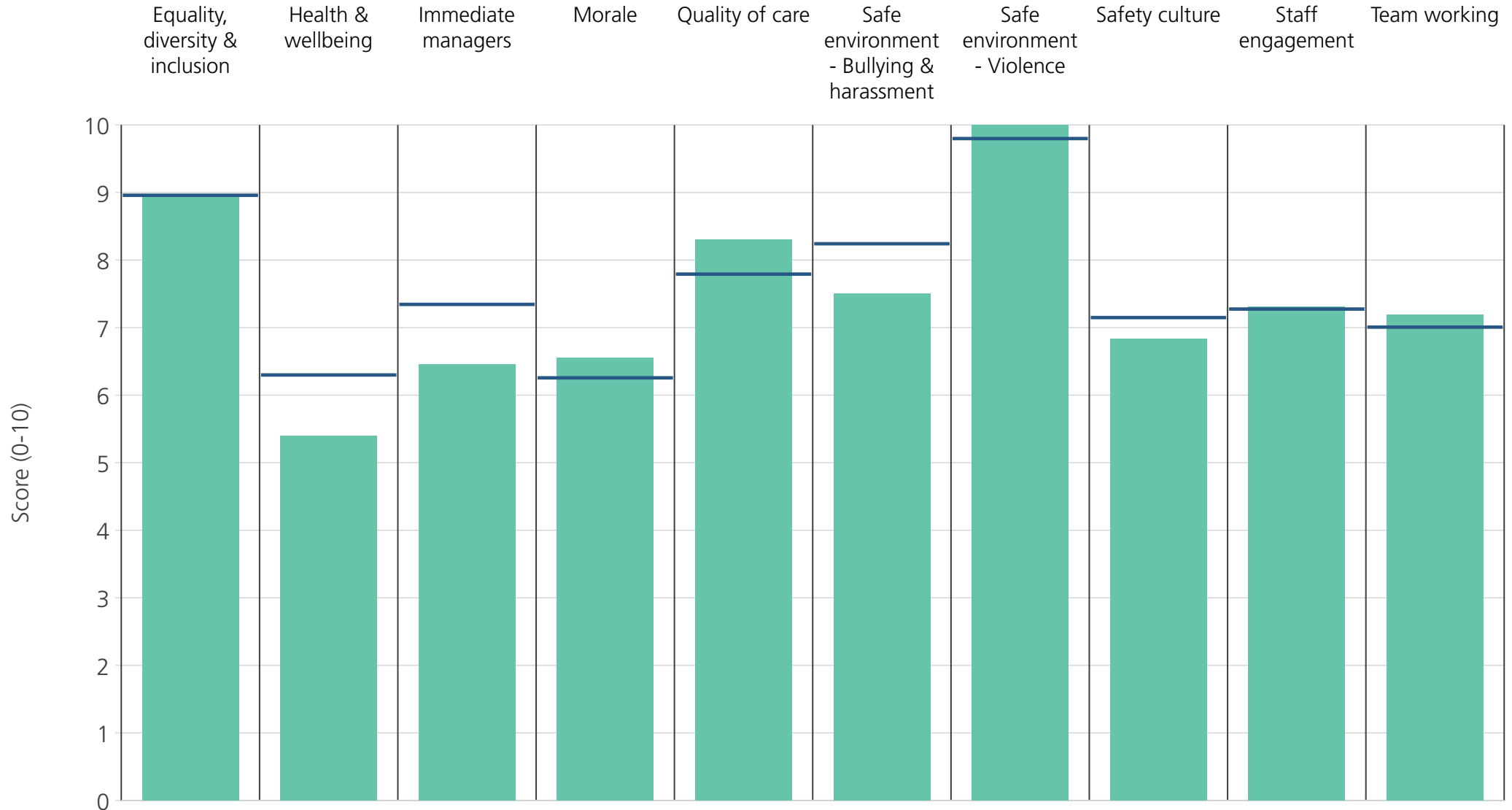
Directorate	9.3	6.4	7.8	6.1	7.9	6.5	9.3	7.1	6.9	6.7
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	28	28	28	28	28	28	27	28	28	28



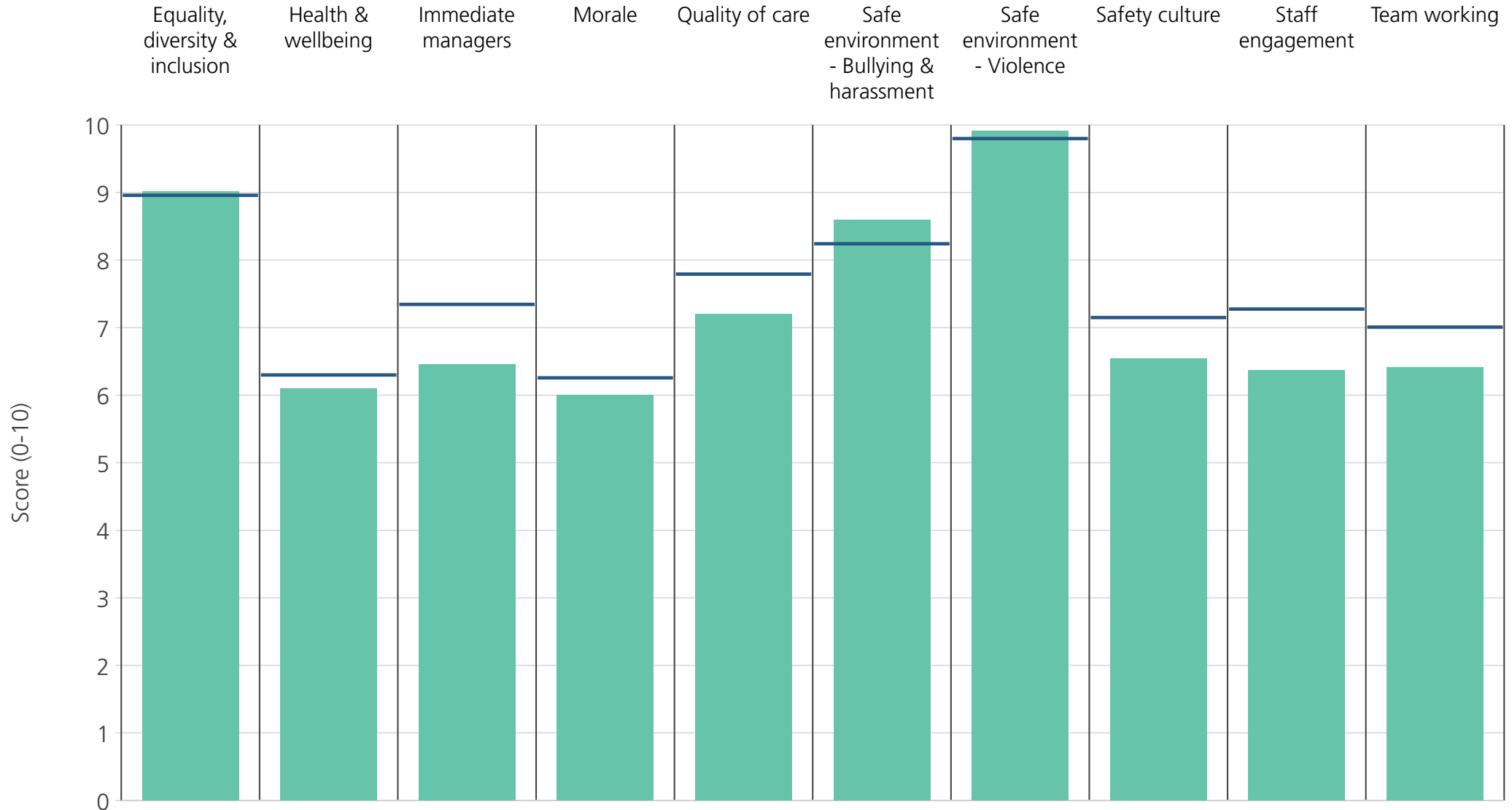
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Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	99	100	101	100	99	100	99	100	101	99



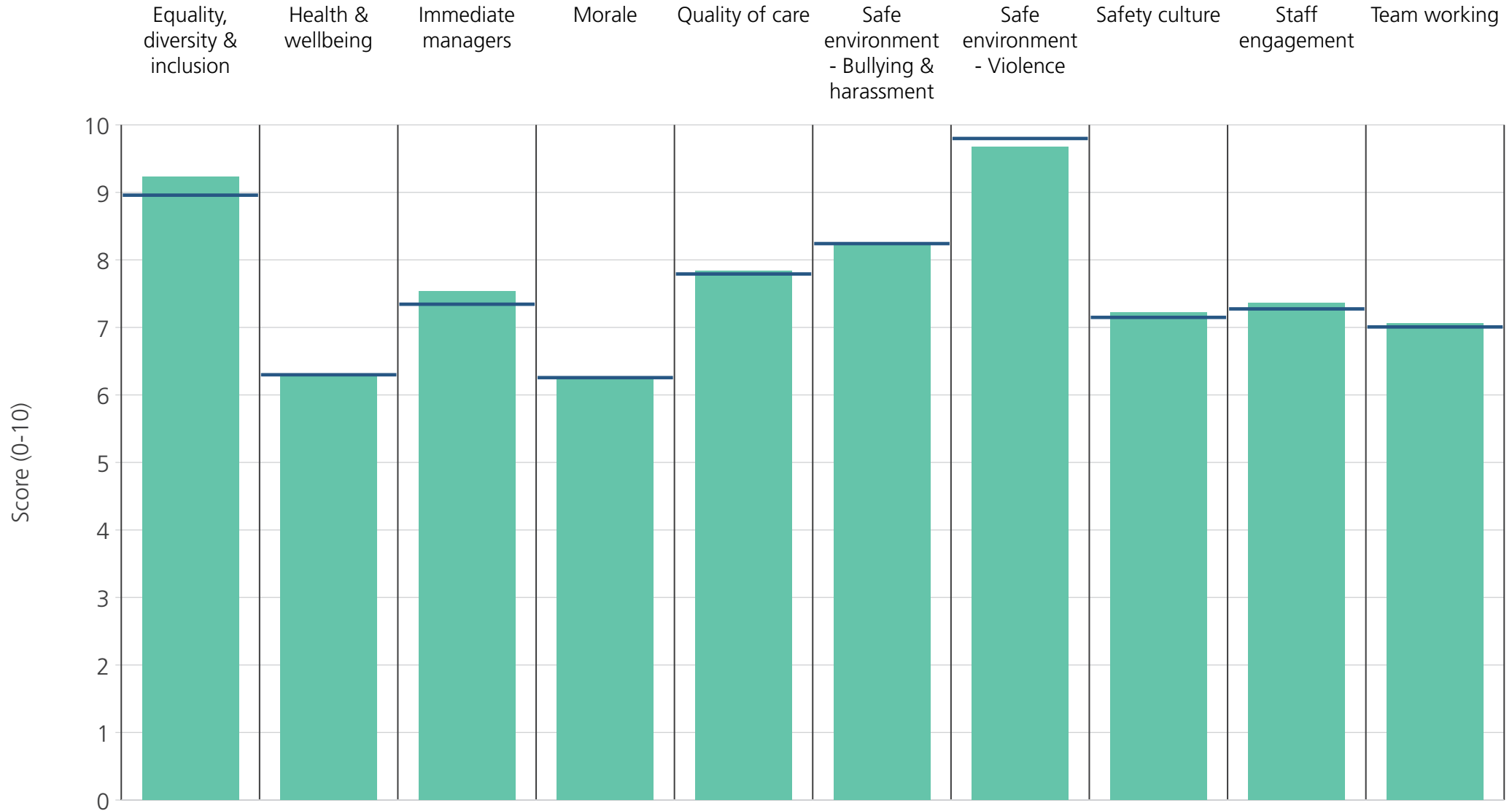
Directorate	8.6	6.3	7.0	6.1	8.5	8.2	9.6	7.3	7.3	6.8
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	210	210	208	209	208	209	208	209	210	207



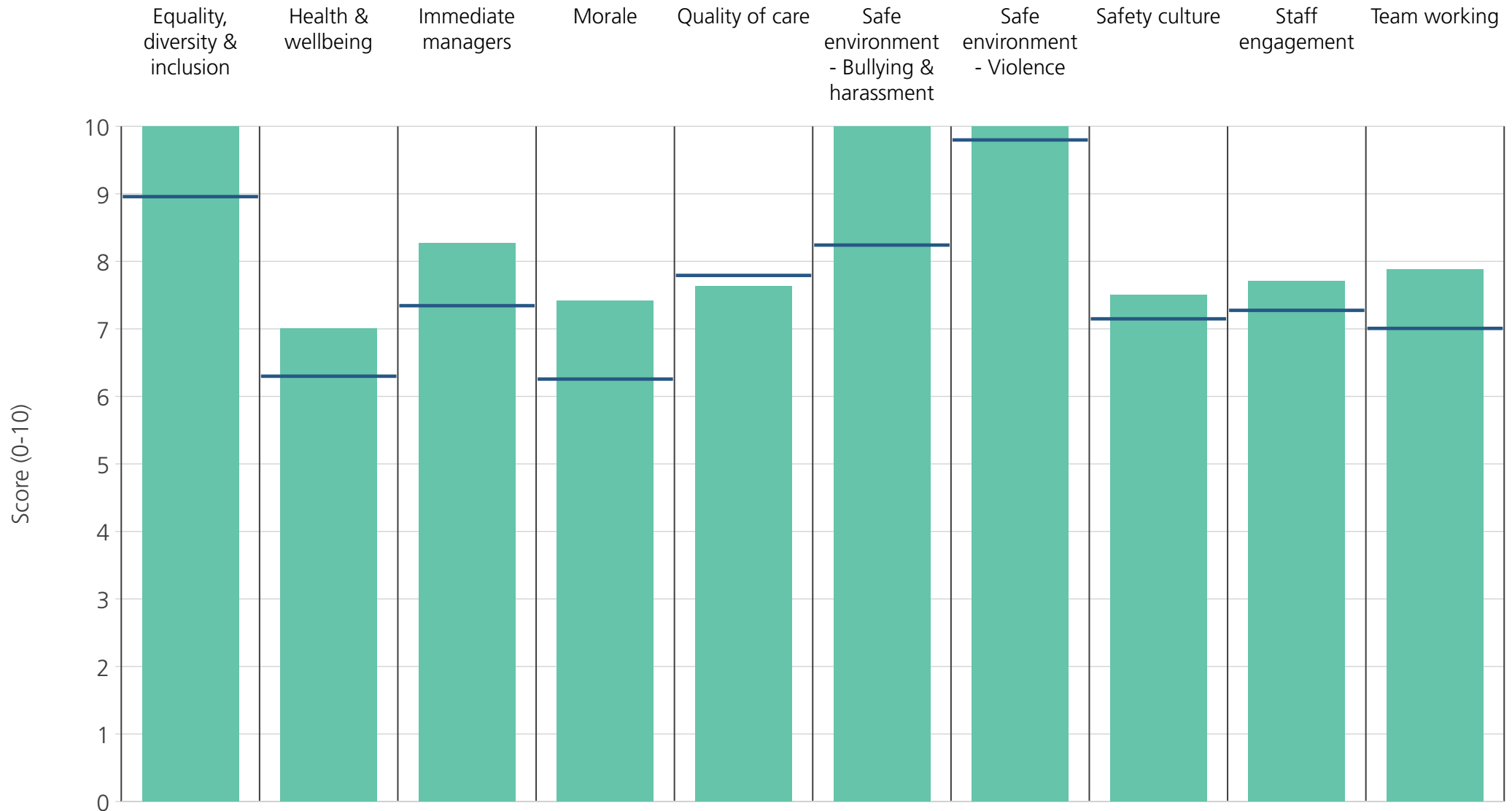
Directorate	9.0	5.4	6.5	6.5	8.3	7.5	10.0	6.8	7.3	7.2
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	17	16	17	16	15	16	16	17	16	16



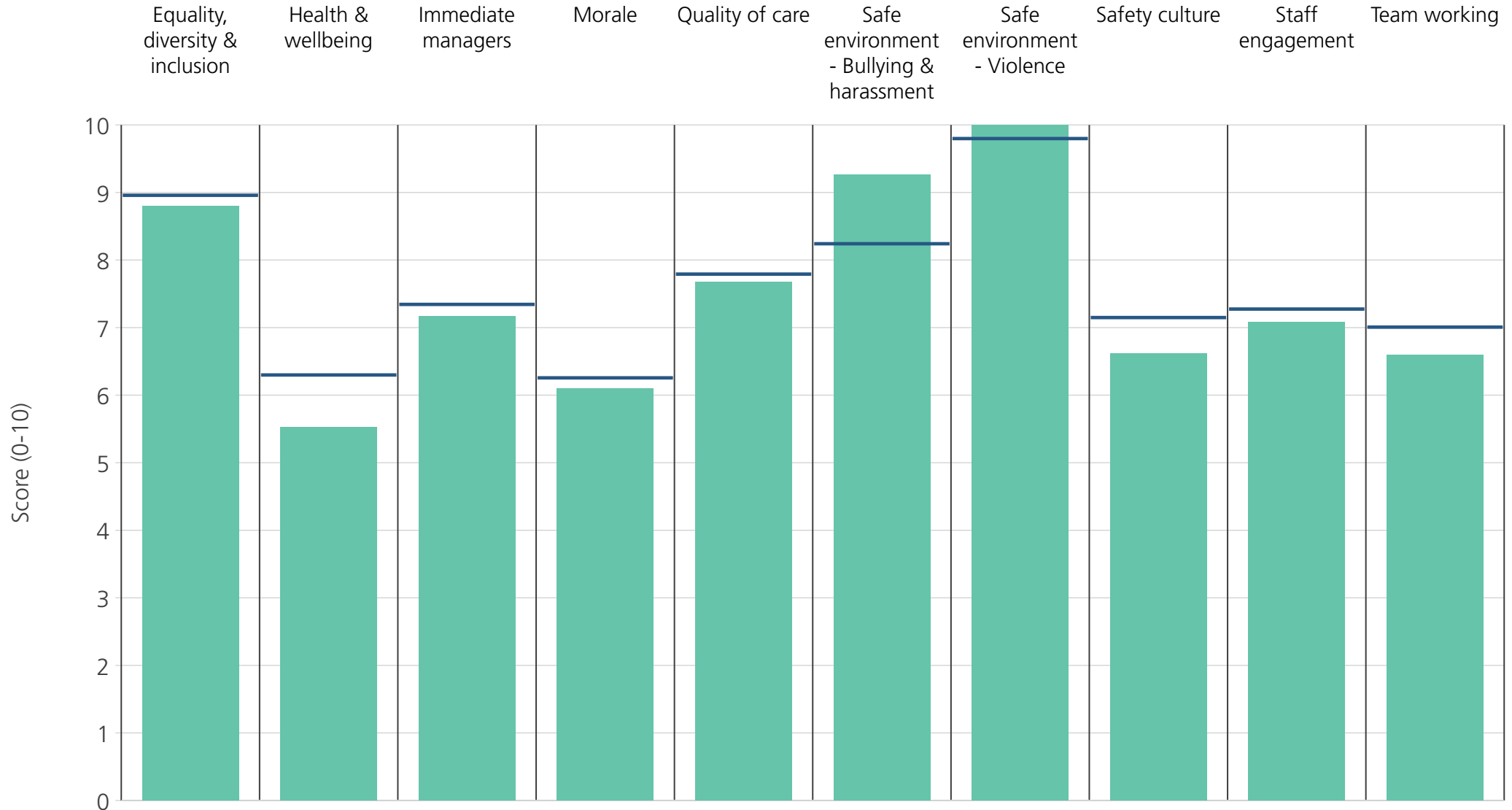
Directorate	9.0	6.1	6.5	6.0	7.2	8.6	9.9	6.5	6.4	6.4
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	38	38	38	38	39	38	38	38	39	38



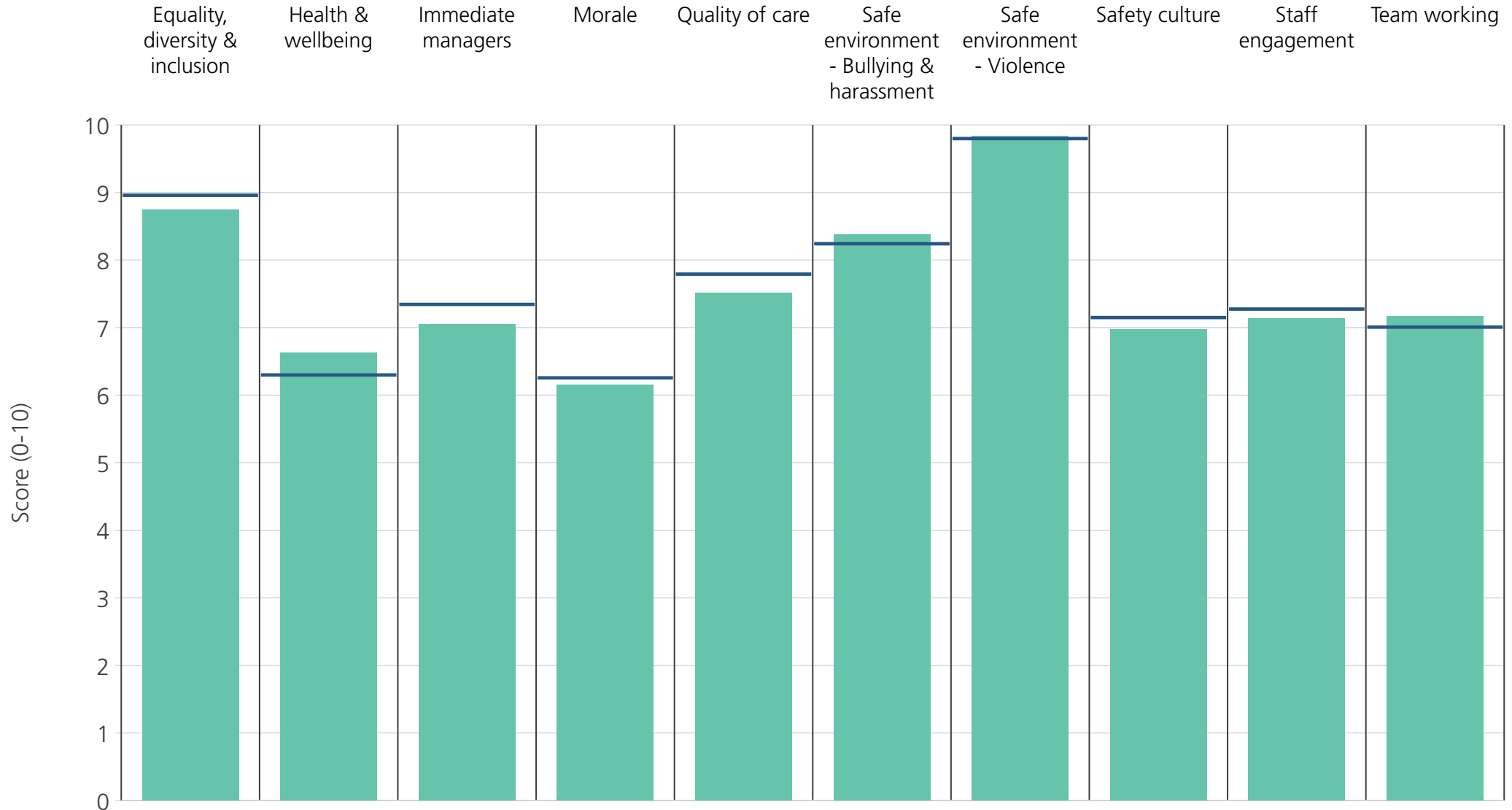
Directorate	9.2	6.3	7.5	6.3	7.8	8.2	9.7	7.2	7.4	7.1
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	52	52	52	52	51	51	51	52	52	51



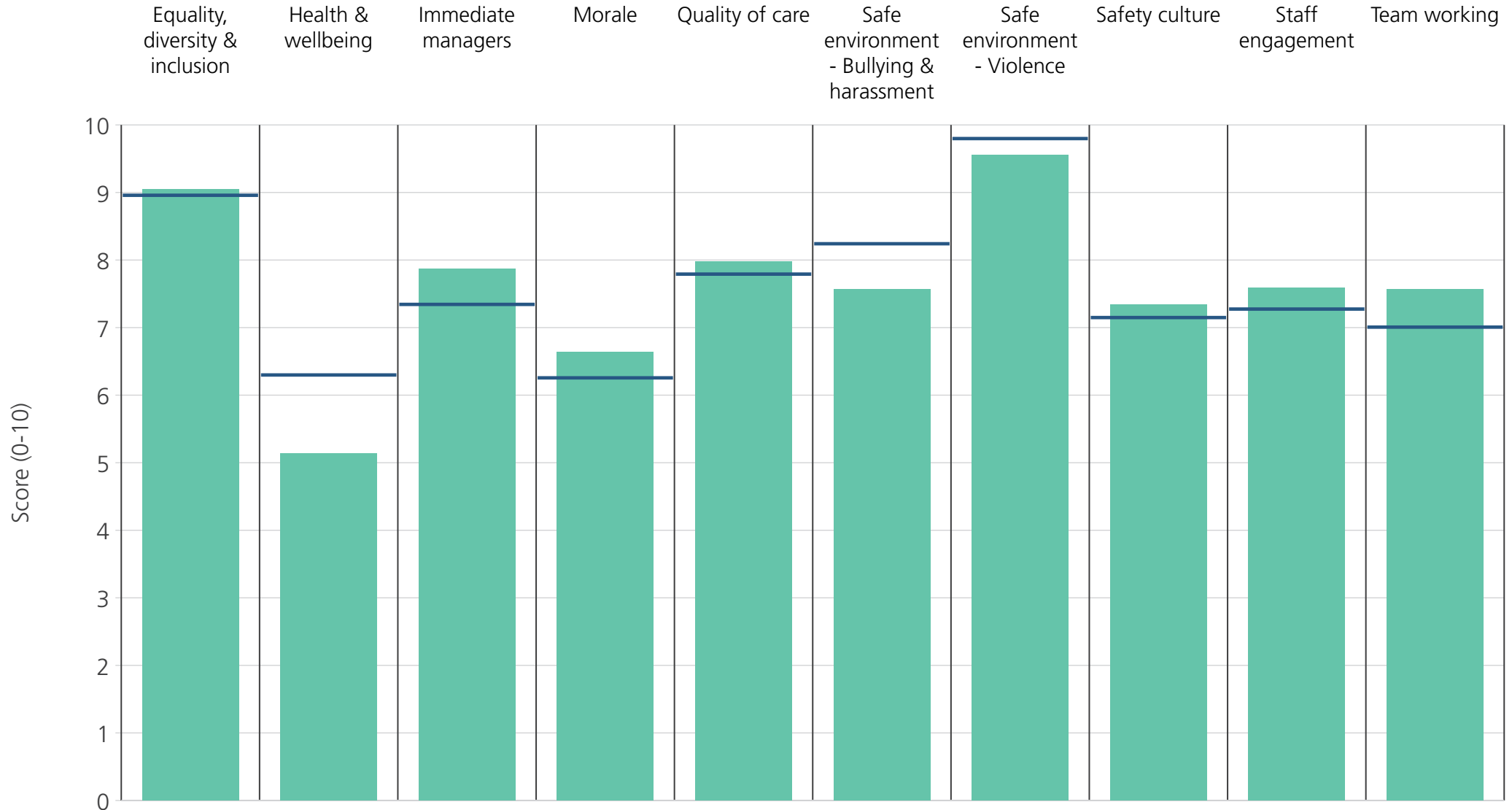
Directorate	10.0	7.0	8.3	7.4	7.6	10.0	10.0	7.5	7.7	7.9
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	13	13	13	13	13	13	13	13	13	13



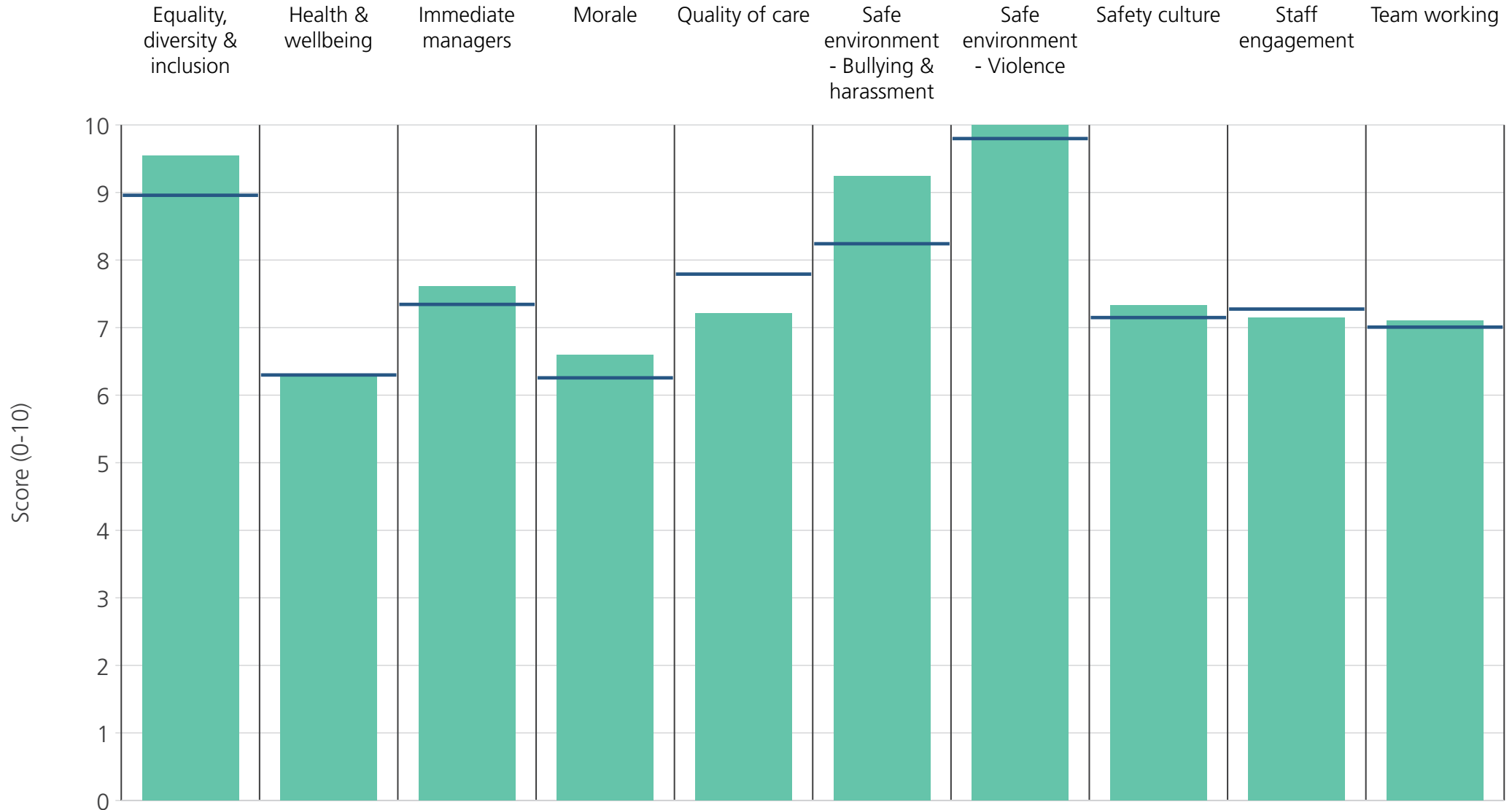
Directorate	8.8	5.5	7.2	6.1	7.7	9.3	10.0	6.6	7.1	6.6
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	18	18	18	18	17	18	18	18	18	18



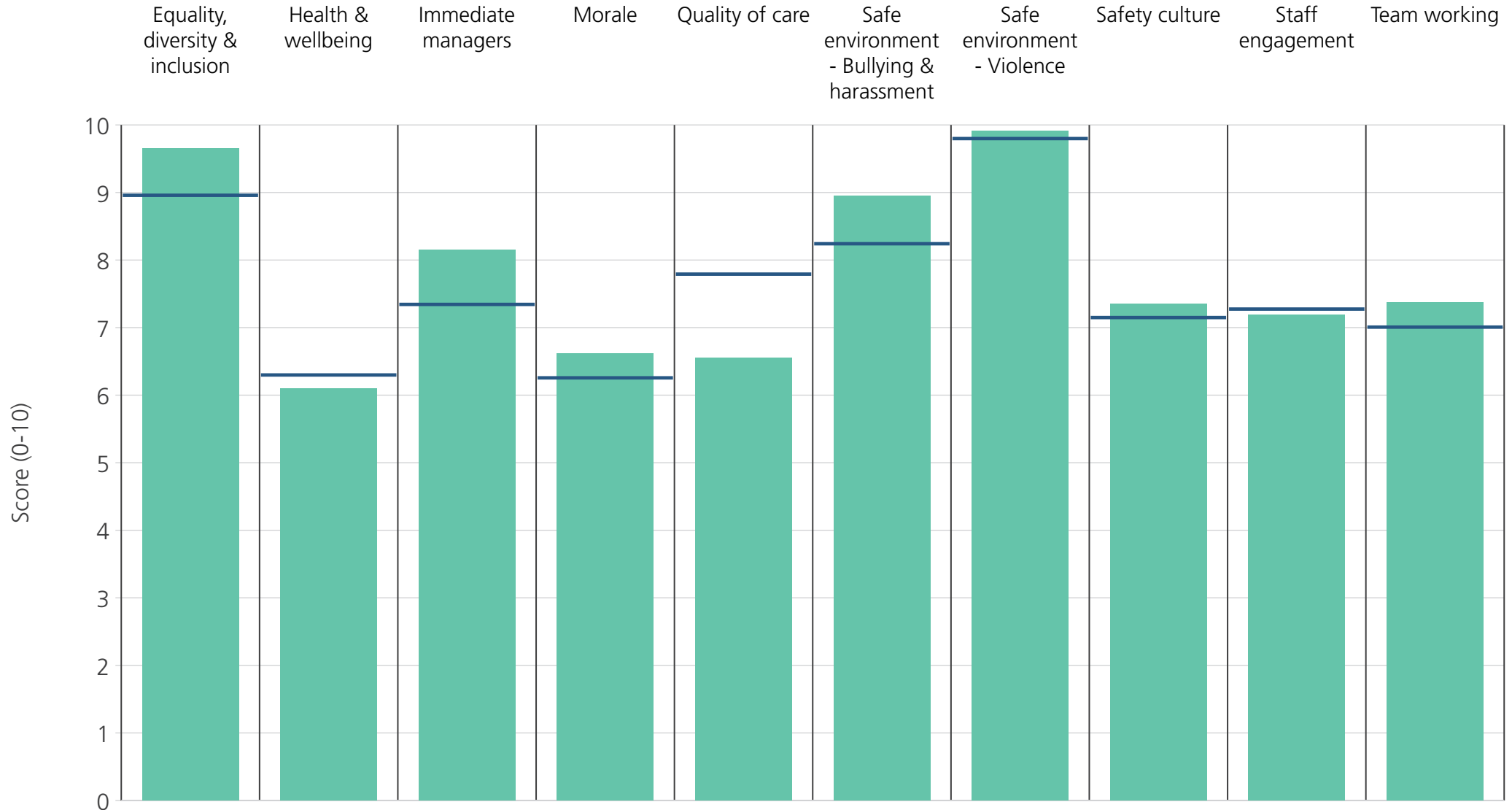
Directorate	8.7	6.6	7.0	6.1	7.5	8.4	9.8	7.0	7.1	7.2
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	102	101	101	102	101	102	101	102	101	101



Directorate	9.1	5.1	7.9	6.6	8.0	7.6	9.5	7.3	7.6	7.6
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	36	37	37	37	37	37	37	37	37	37



Directorate	9.5	6.3	7.6	6.6	7.2	9.2	10.0	7.3	7.1	7.1
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	35	35	35	34	34	35	35	35	35	35



Directorate	9.6	6.1	8.1	6.6	6.5	9.0	9.9	7.4	7.2	7.4
Your org	9.0	6.3	7.3	6.3	7.8	8.2	9.8	7.1	7.3	7.0
Responses	71	71	71	71	71	70	71	71	71	71