

Kent Community Health NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Kent Community Health NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Kent Community Health NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

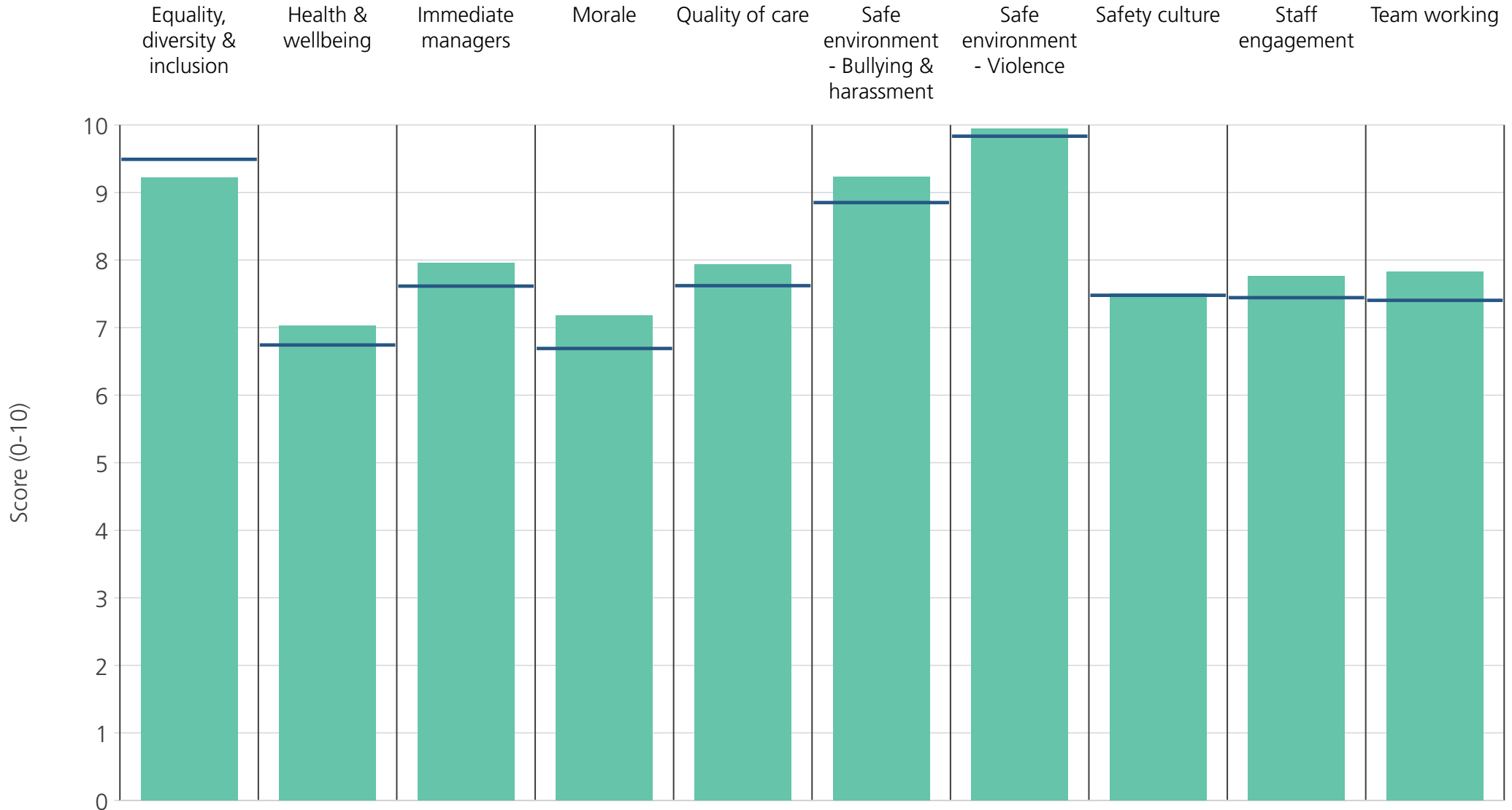
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



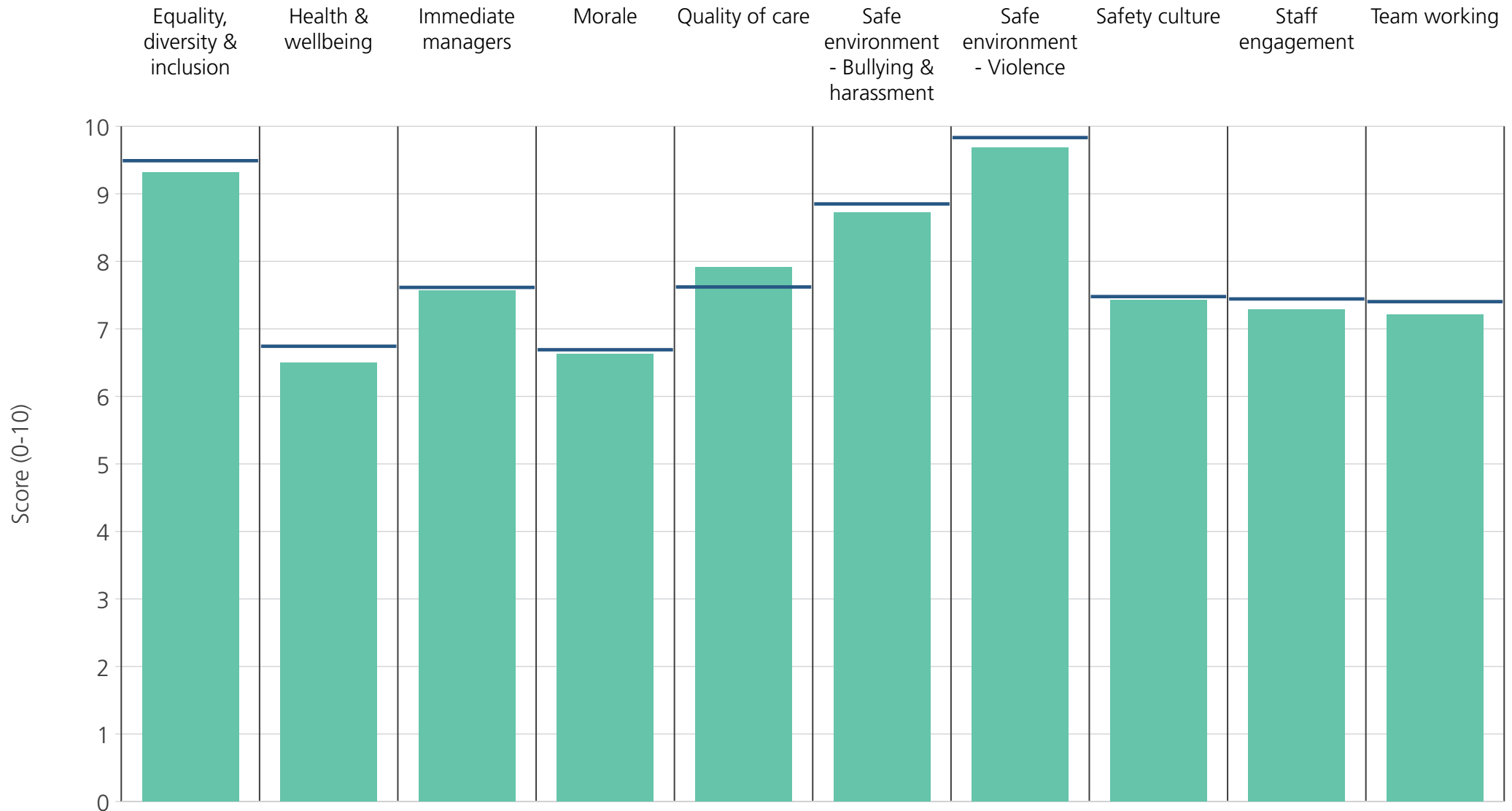
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

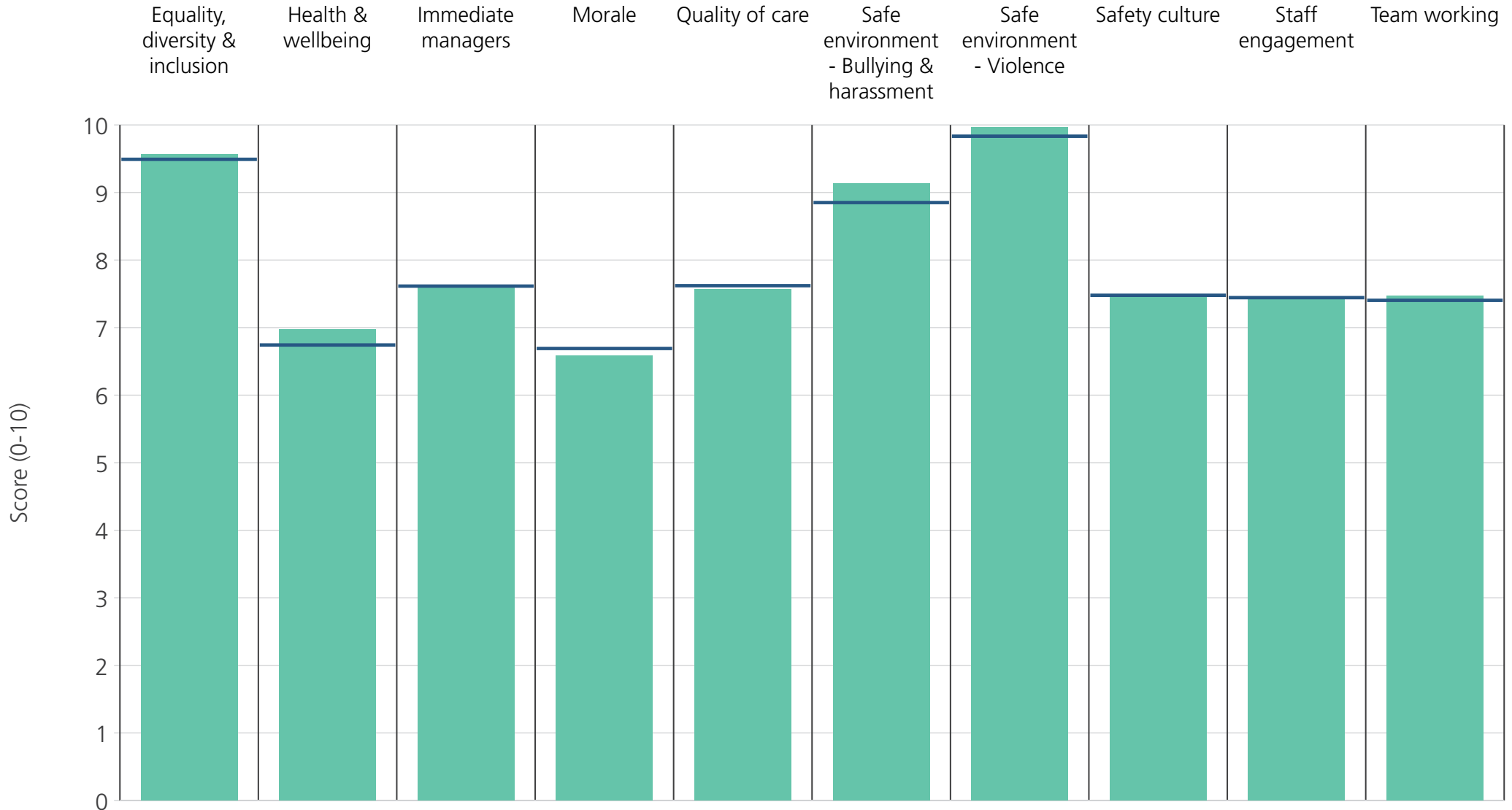
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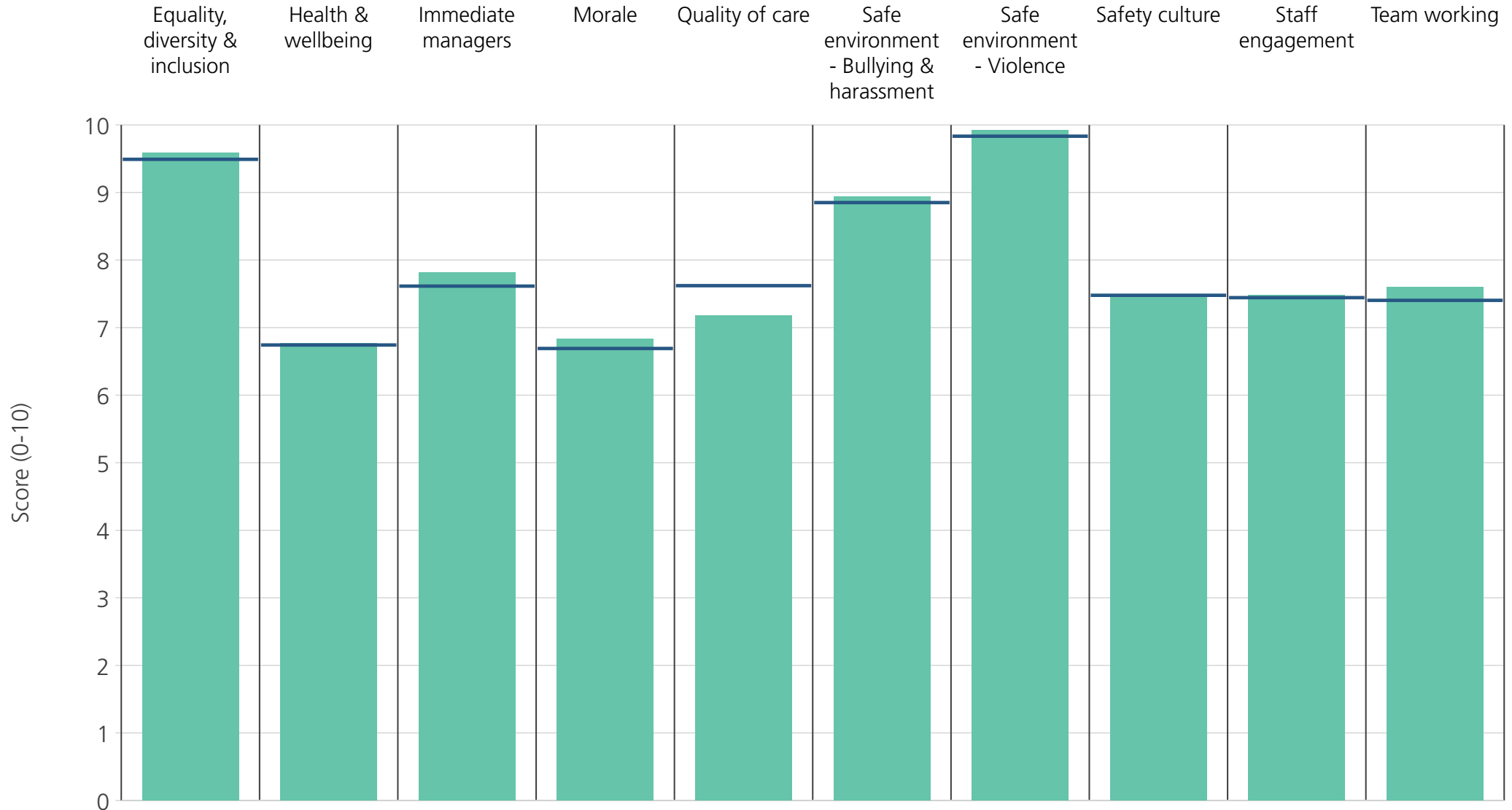
Directorate	9.2	7.0	8.0	7.2	7.9	9.2	9.9	7.5	7.8	7.8
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	61	61	61	61	59	61	61	61	61	61



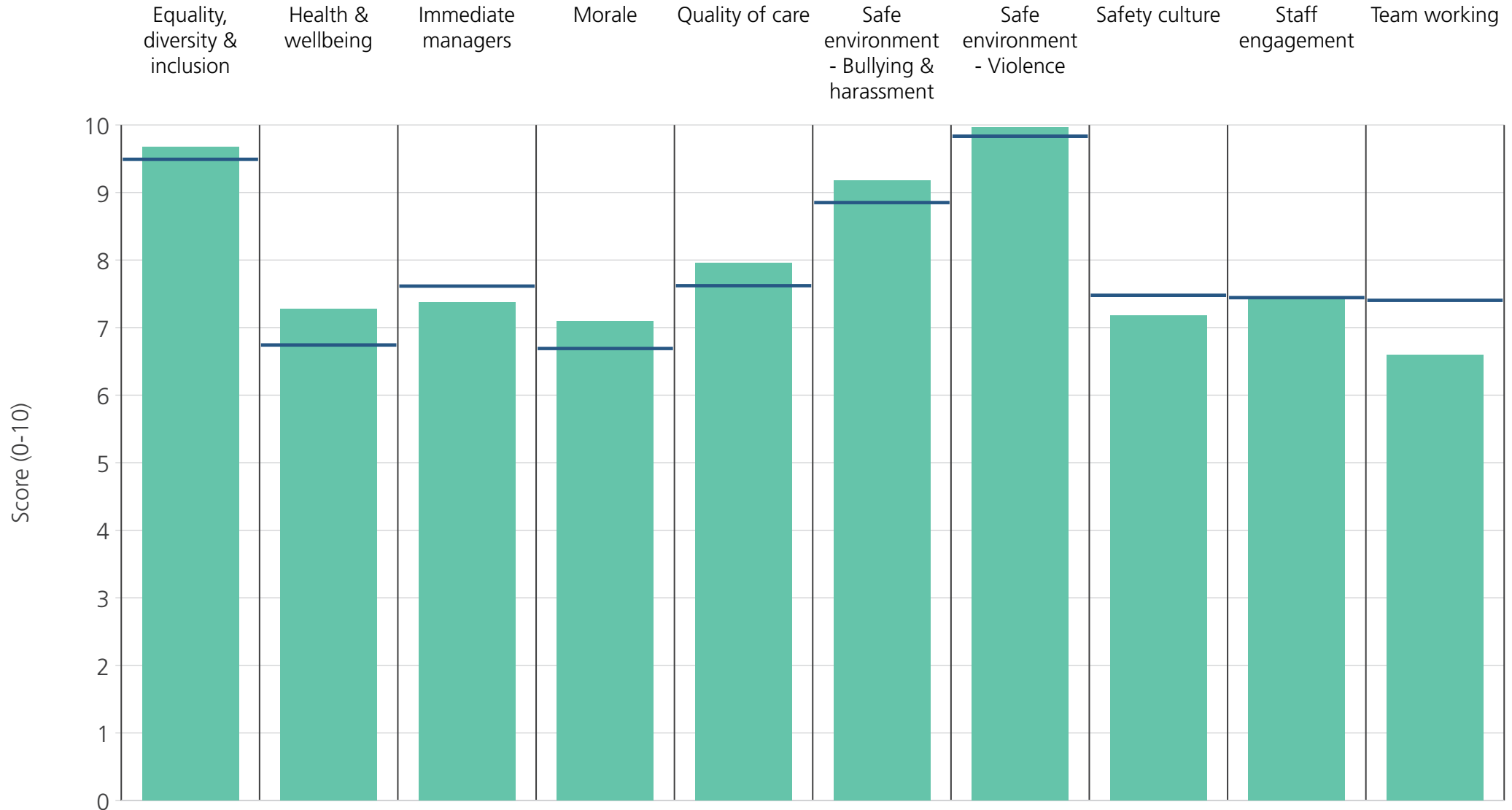
Directorate	9.3	6.5	7.6	6.6	7.9	8.7	9.7	7.4	7.3	7.2
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	688	693	691	691	685	690	690	693	692	676



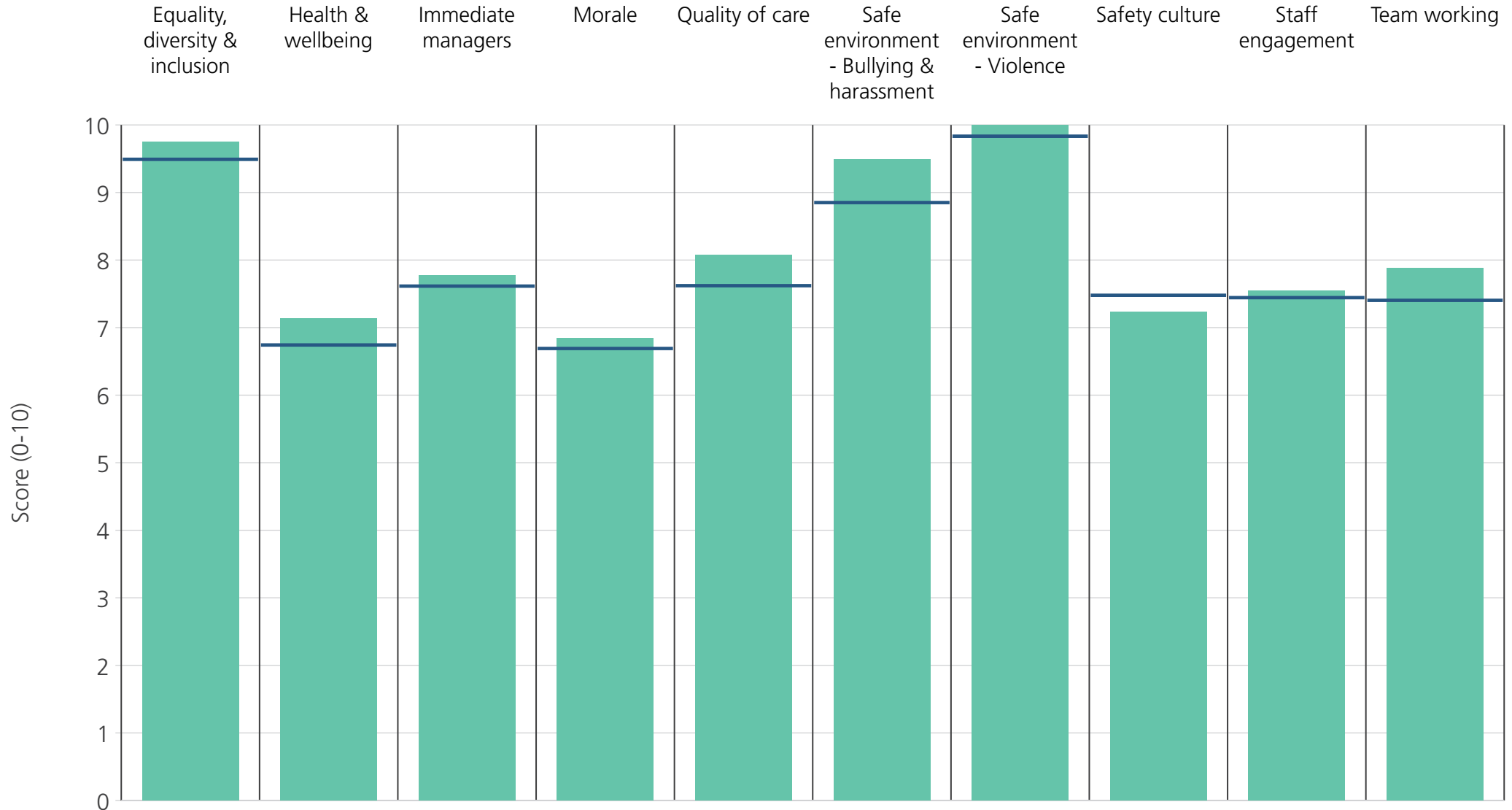
Directorate	9.6	7.0	7.6	6.6	7.6	9.1	10.0	7.4	7.4	7.5
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	954	963	963	961	610	957	959	956	964	944



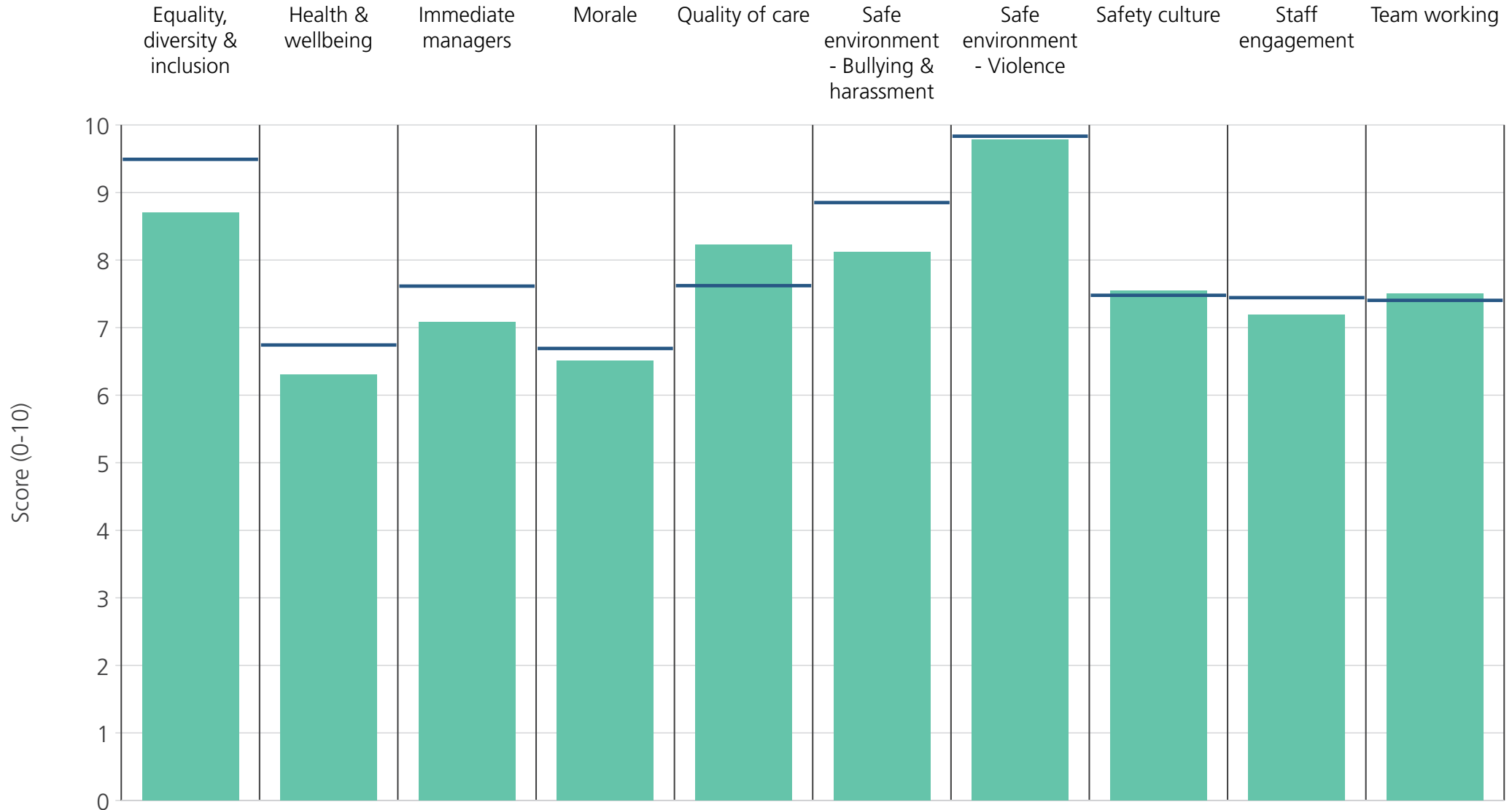
Directorate	9.6	6.8	7.8	6.8	7.2	8.9	9.9	7.5	7.5	7.6
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	483	485	484	484	474	484	483	485	485	473



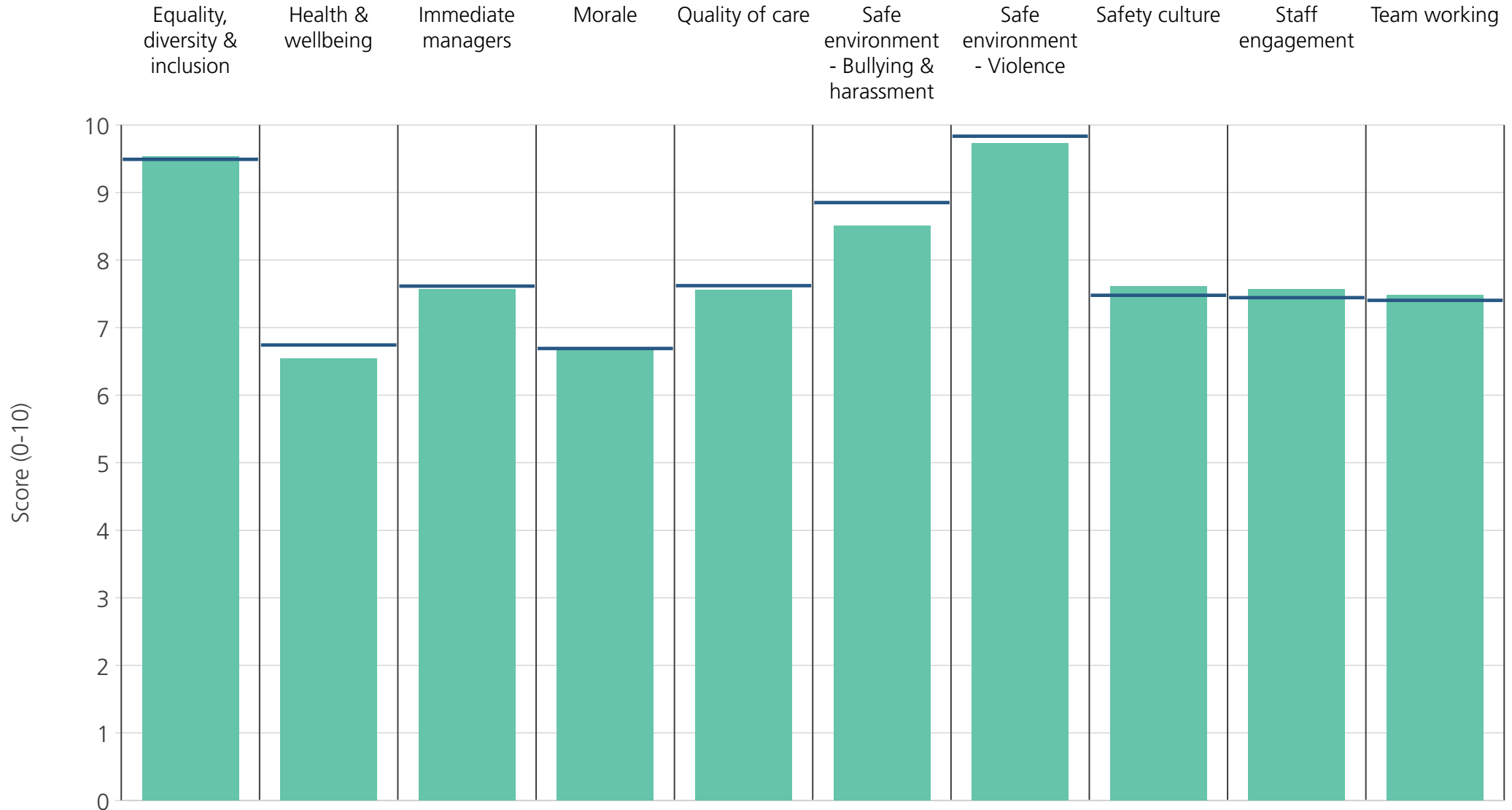
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Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	110	110	109	109	76	105	108	107	109	110



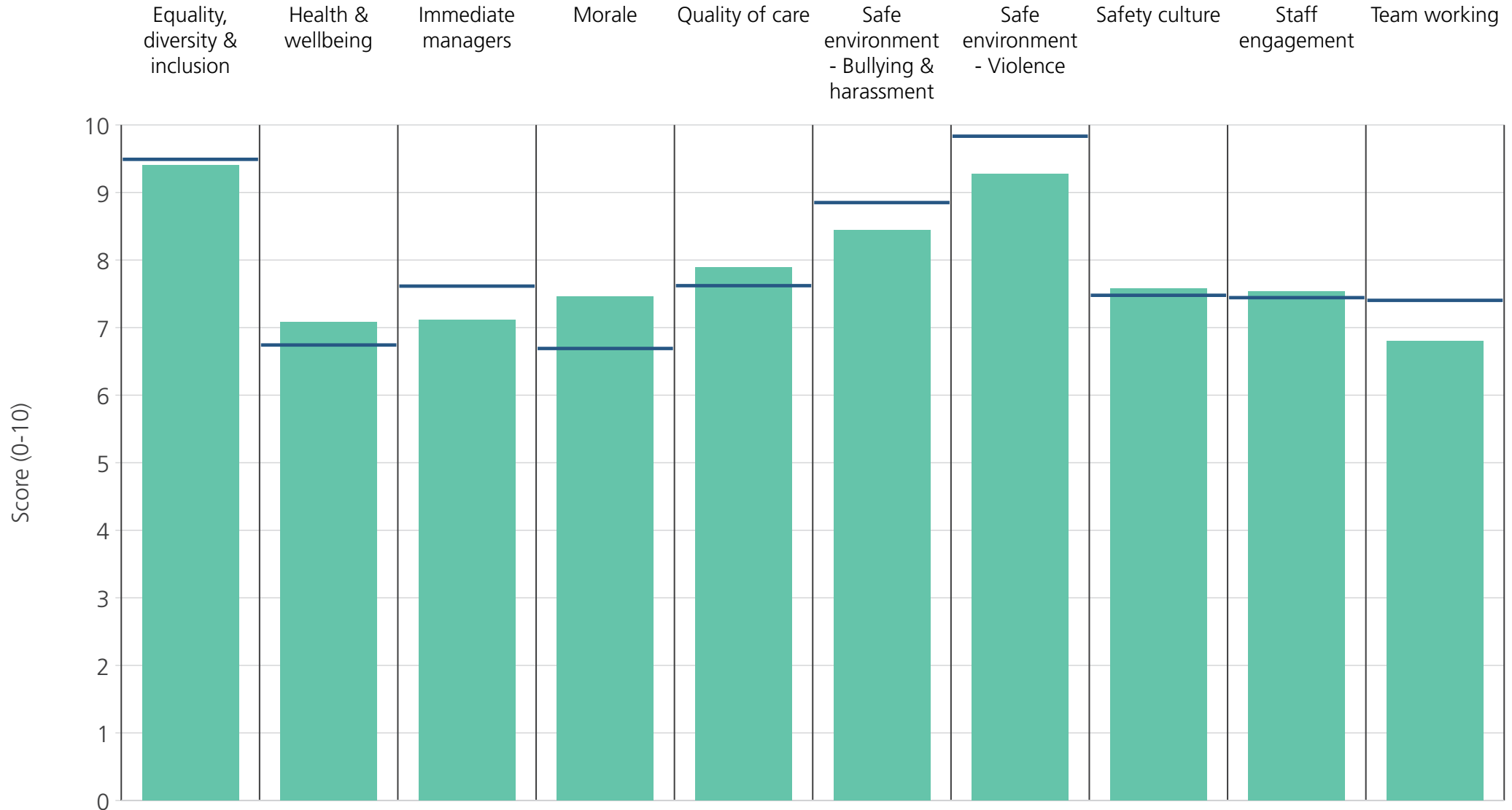
Directorate	9.7	7.1	7.8	6.8	8.1	9.5	10.0	7.2	7.5	7.9
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	13	13	13	13	13	13	13	13	13	13



Directorate	8.7	6.3	7.1	6.5	8.2	8.1	9.8	7.5	7.2	7.5
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	45	46	46	46	46	46	46	46	46	46



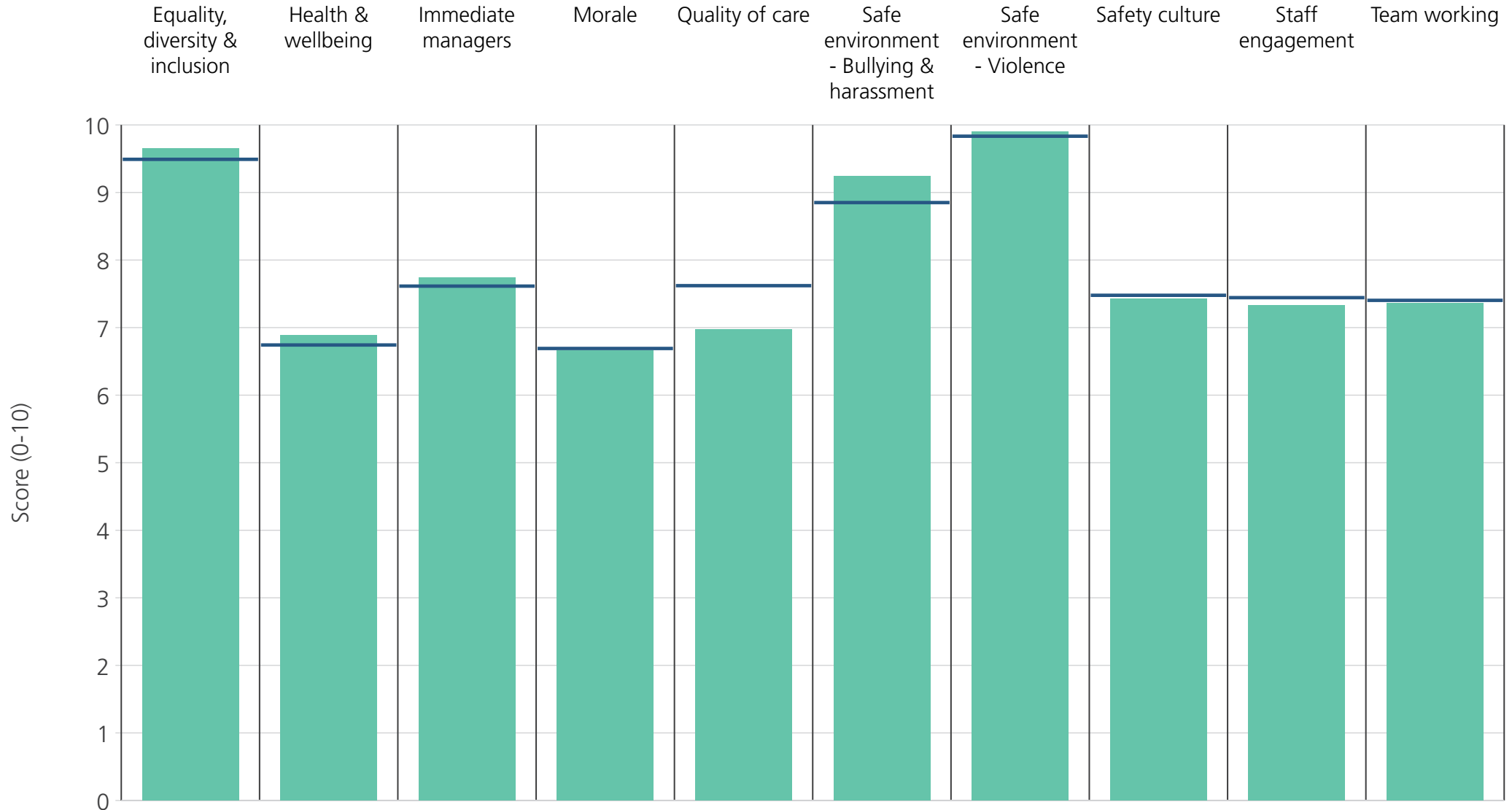
Directorate	9.5	6.5	7.6	6.7	7.6	8.5	9.7	7.6	7.6	7.5
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	692	697	697	695	681	695	695	696	697	683



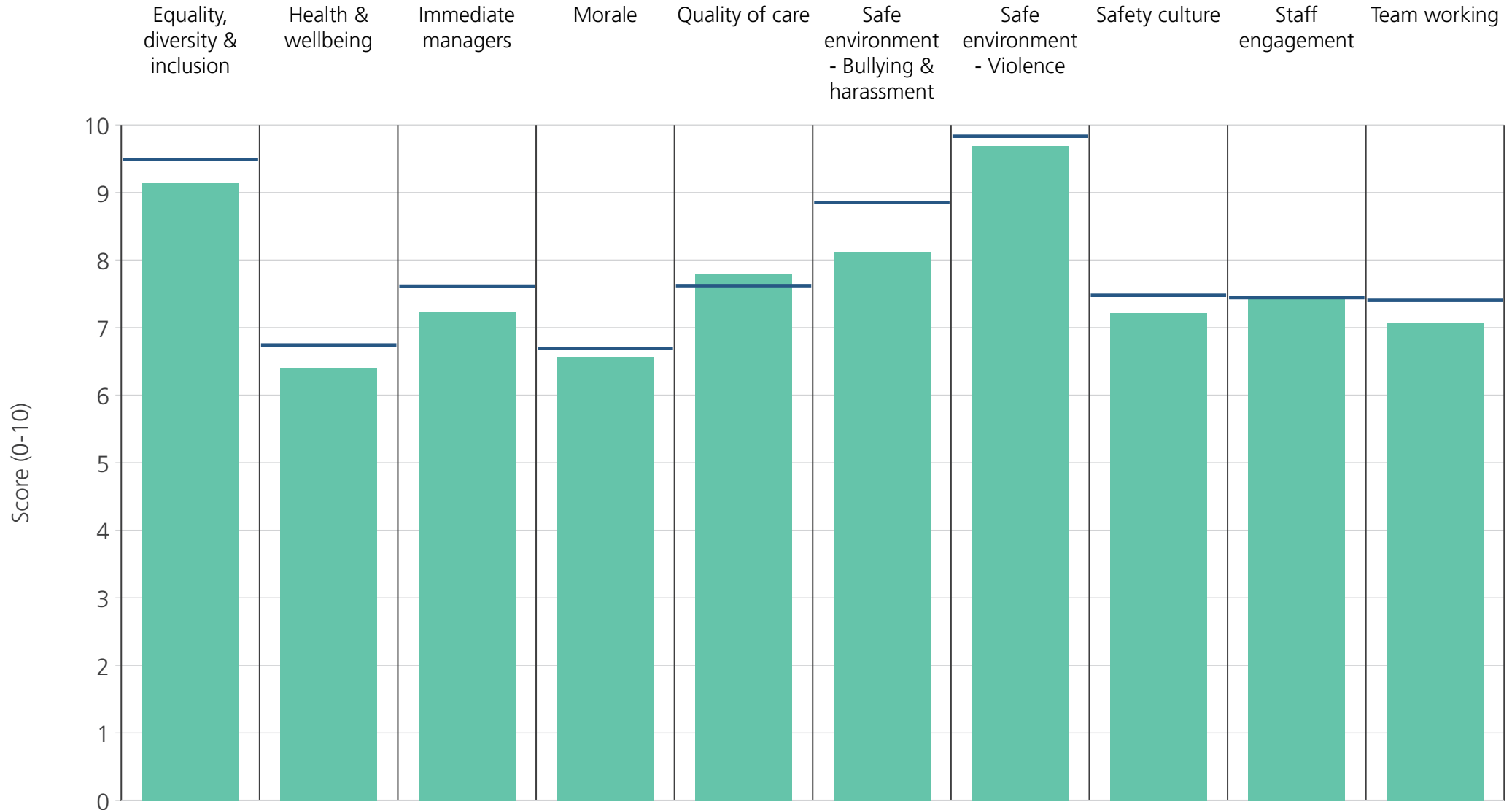
Directorate	9.4	7.1	7.1	7.5	7.9	8.4	9.3	7.6	7.5	6.8
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	32	32	32	32	32	32	32	32	32	32

Directorates 2

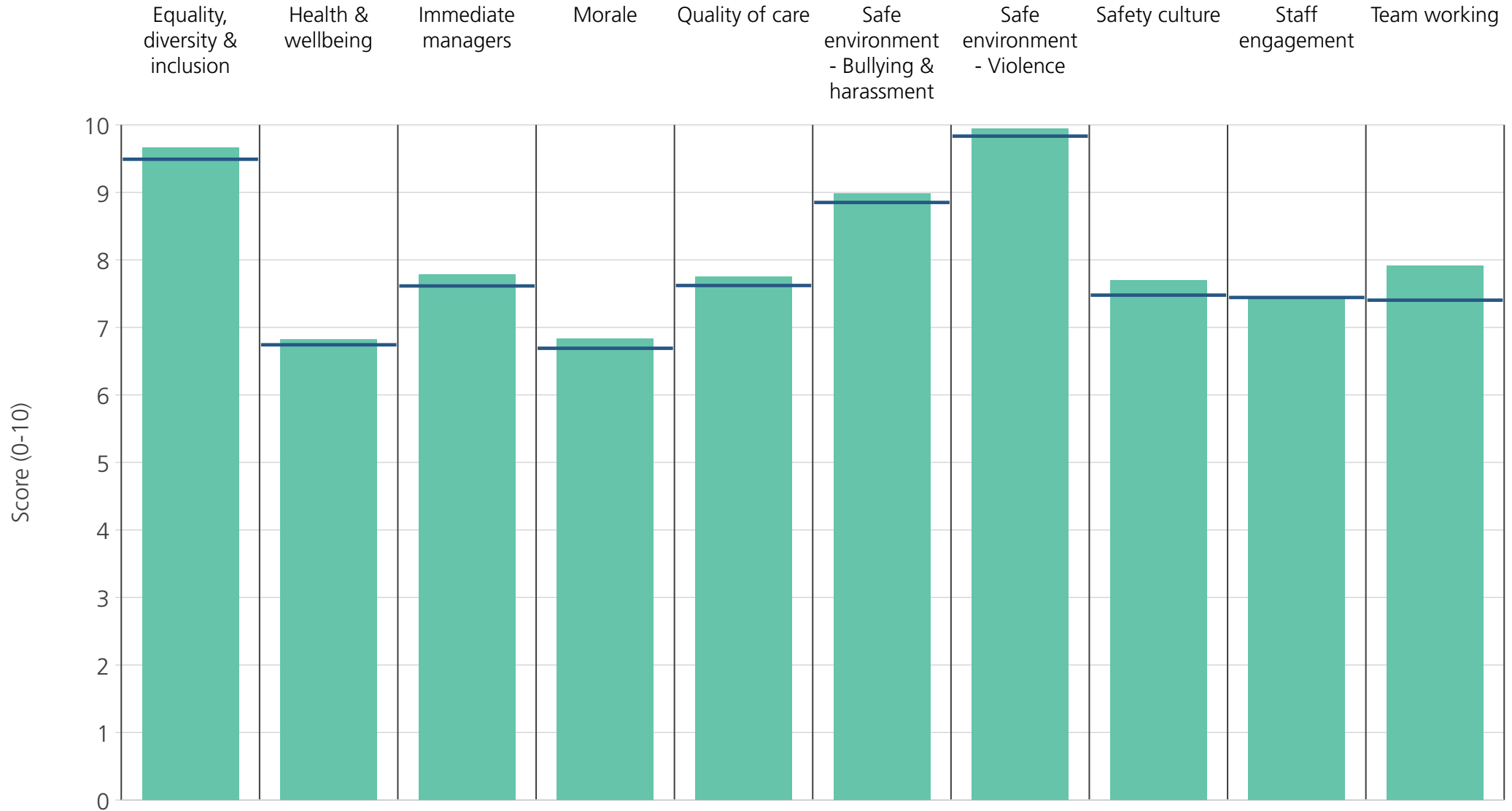
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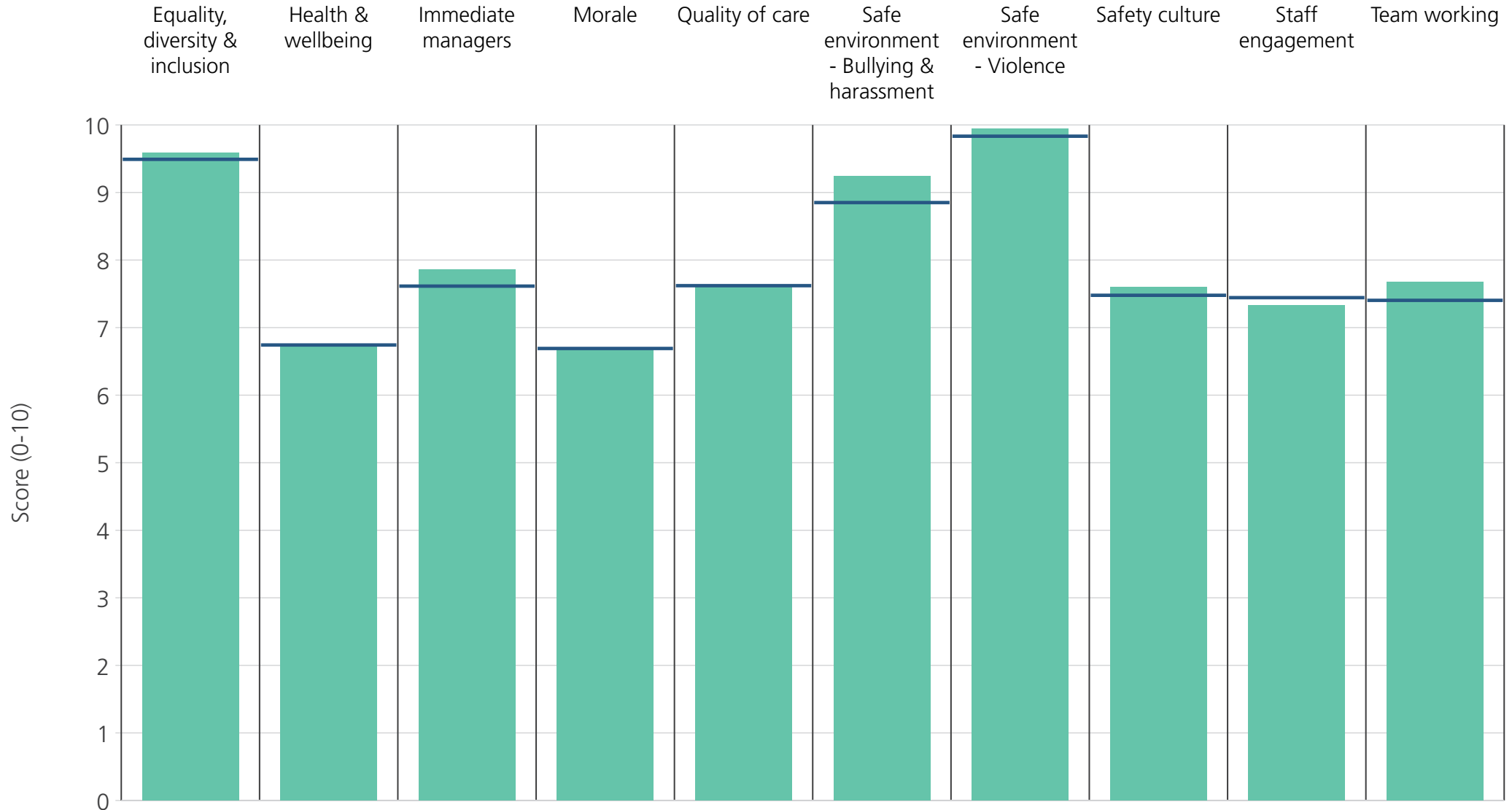
Directorate	9.7	6.9	7.7	6.7	7.0	9.2	9.9	7.4	7.3	7.4
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	519	522	524	523	487	520	519	522	524	509



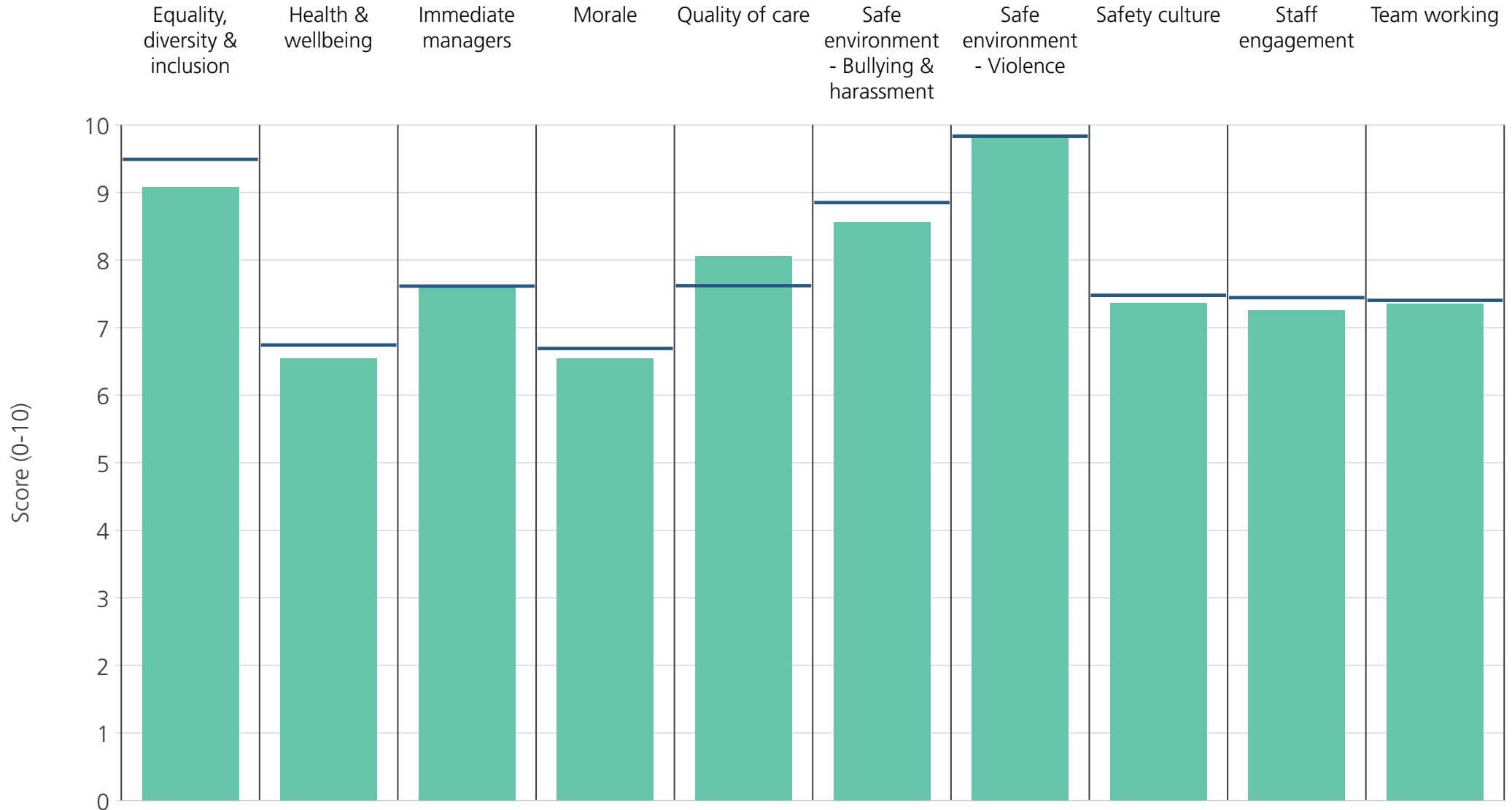
Directorate	9.1	6.4	7.2	6.6	7.8	8.1	9.7	7.2	7.4	7.1
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	349	354	354	353	326	353	351	354	354	347



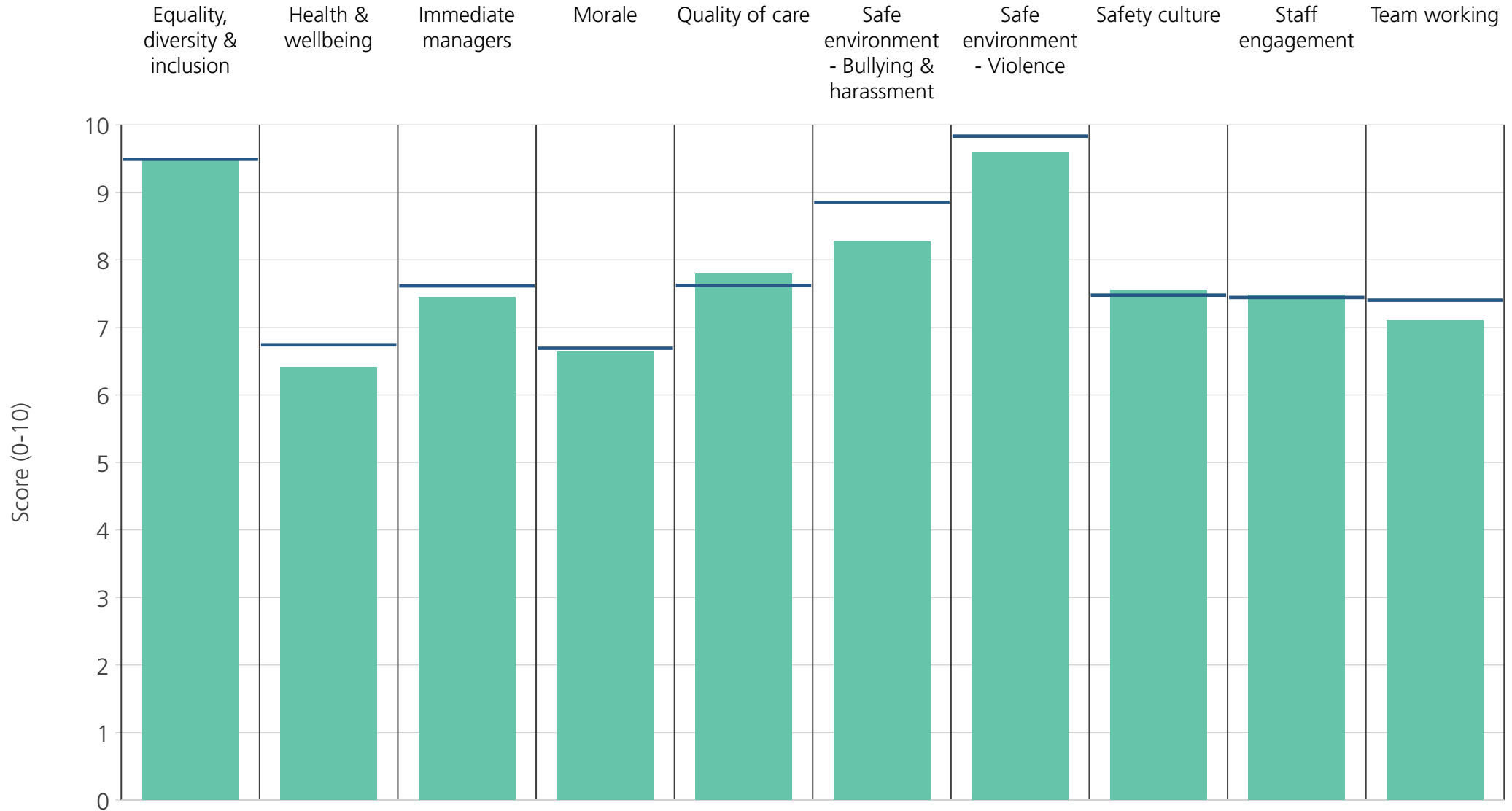
Directorate	9.7	6.8	7.8	6.8	7.8	9.0	9.9	7.7	7.4	7.9
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	399	402	401	401	368	401	402	401	402	392



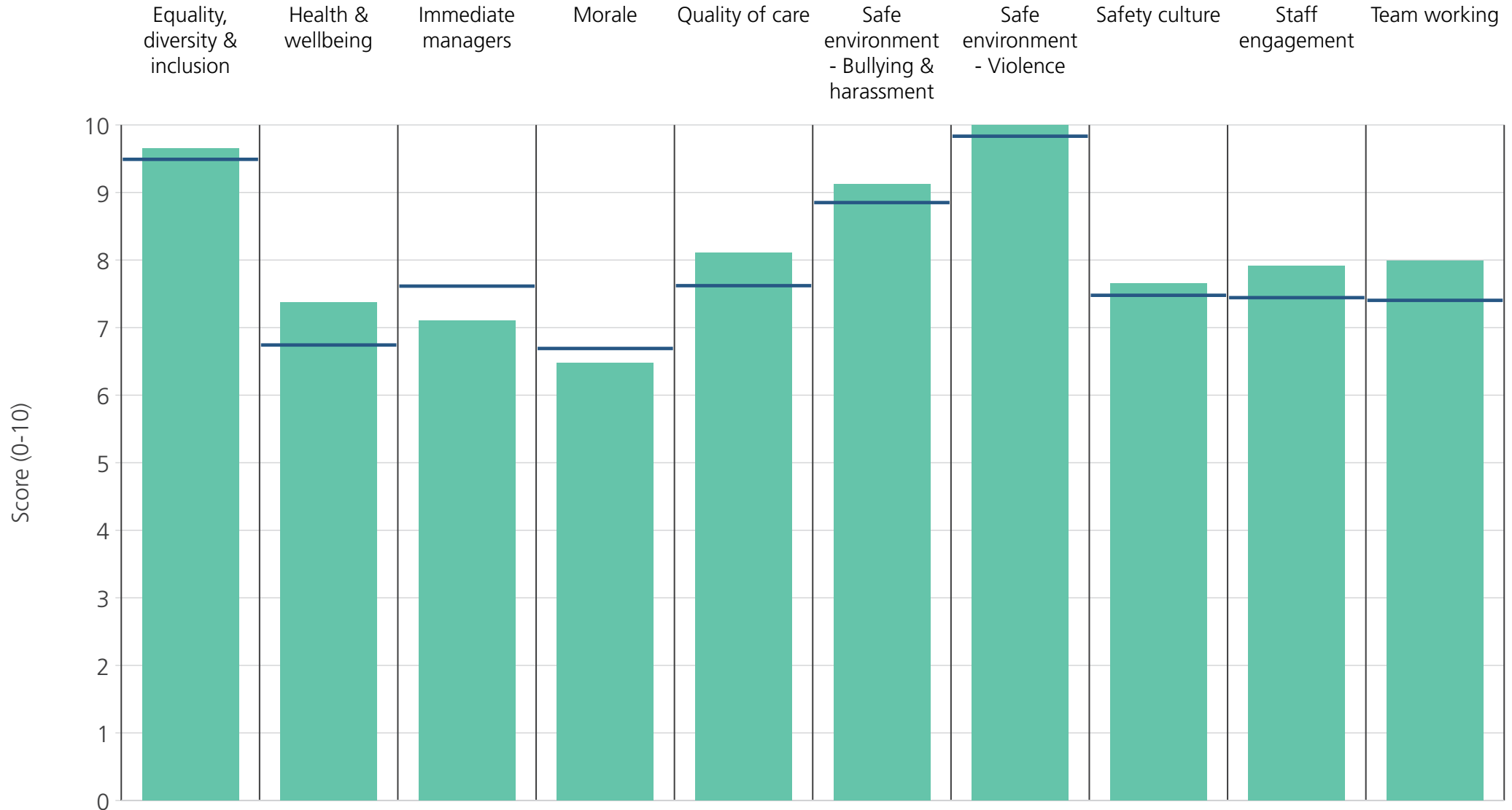
Directorate	9.6	6.7	7.9	6.7	7.6	9.2	9.9	7.6	7.3	7.7
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	484	487	485	484	444	487	486	485	486	481



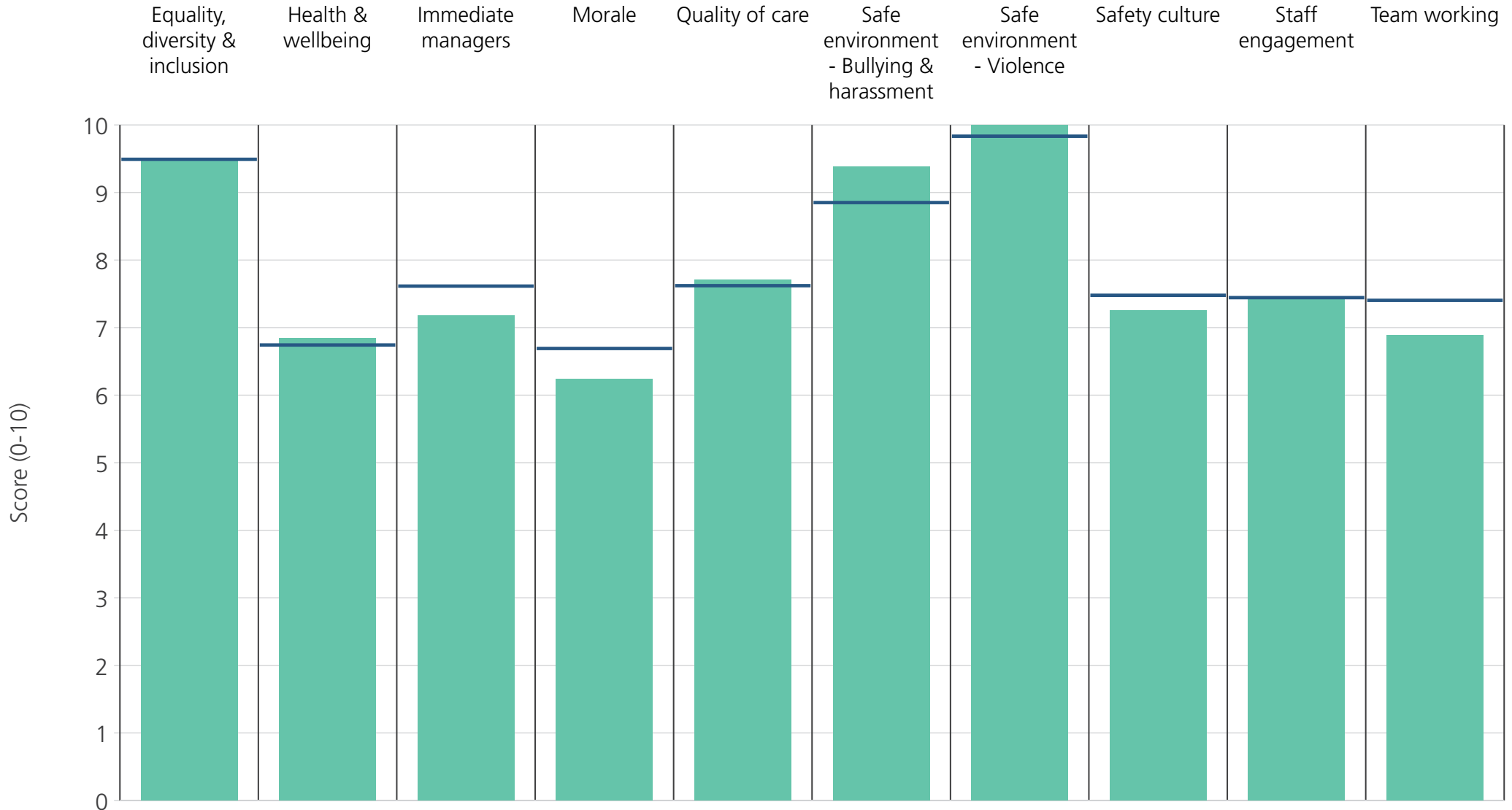
Directorate	9.1	6.5	7.6	6.5	8.1	8.6	9.8	7.4	7.3	7.4
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	167	169	169	169	159	169	169	169	169	167



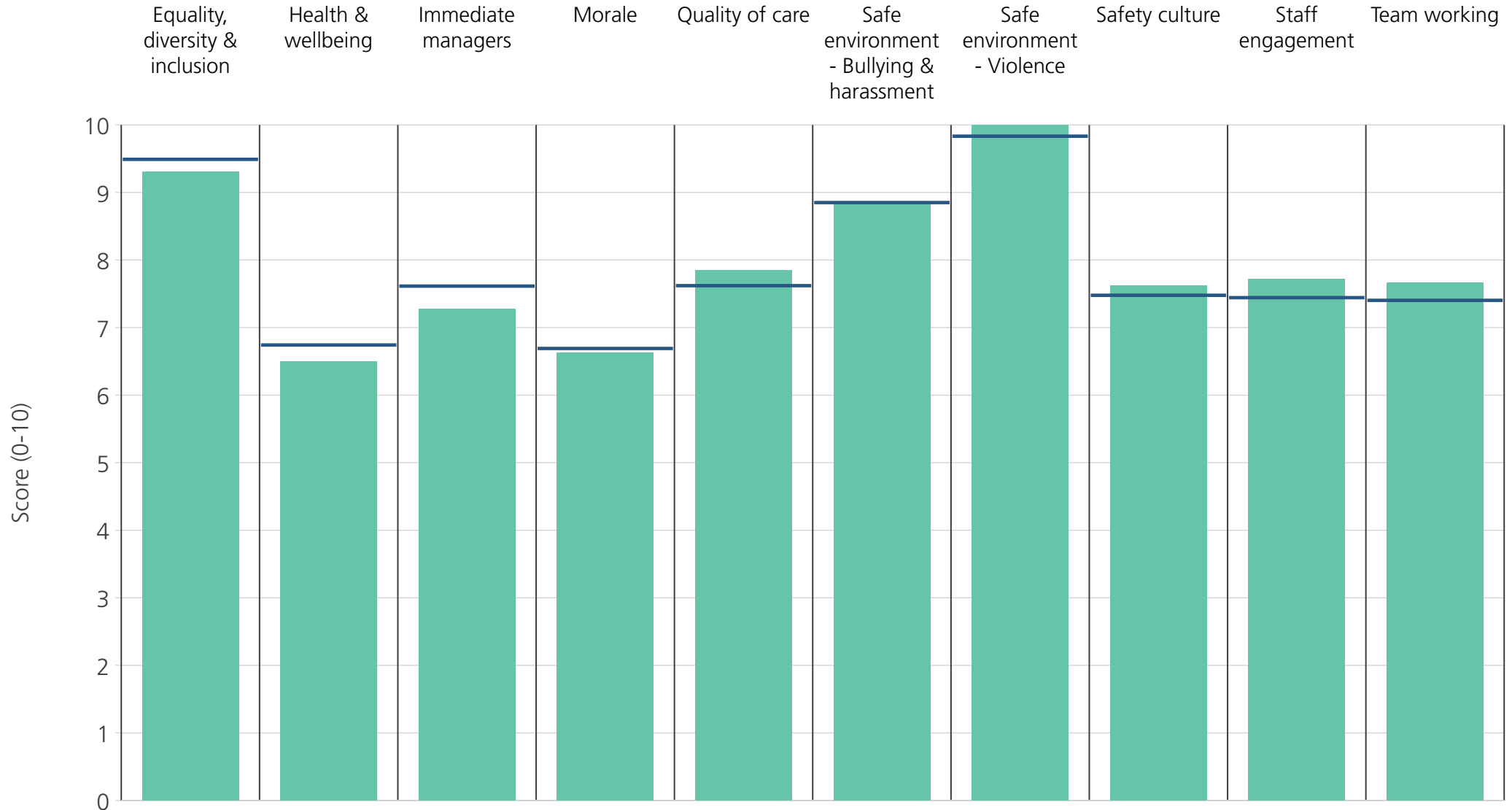
Directorate	9.5	6.4	7.4	6.7	7.8	8.3	9.6	7.6	7.5	7.1
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	601	605	604	604	566	601	602	605	605	593



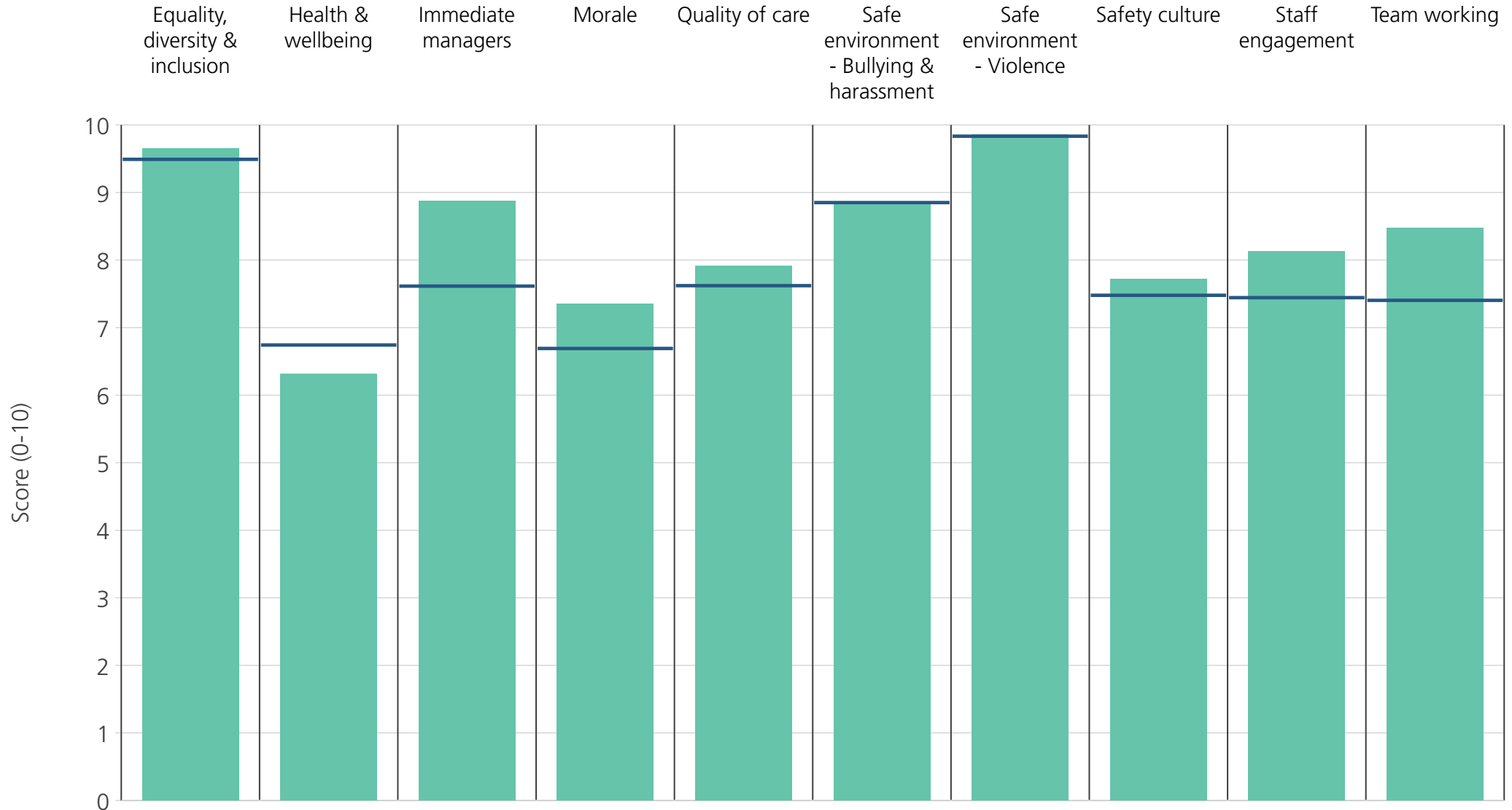
Directorate	9.6	7.4	7.1	6.5	8.1	9.1	10.0	7.7	7.9	8.0
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	19	19	19	19	11	19	19	19	19	18



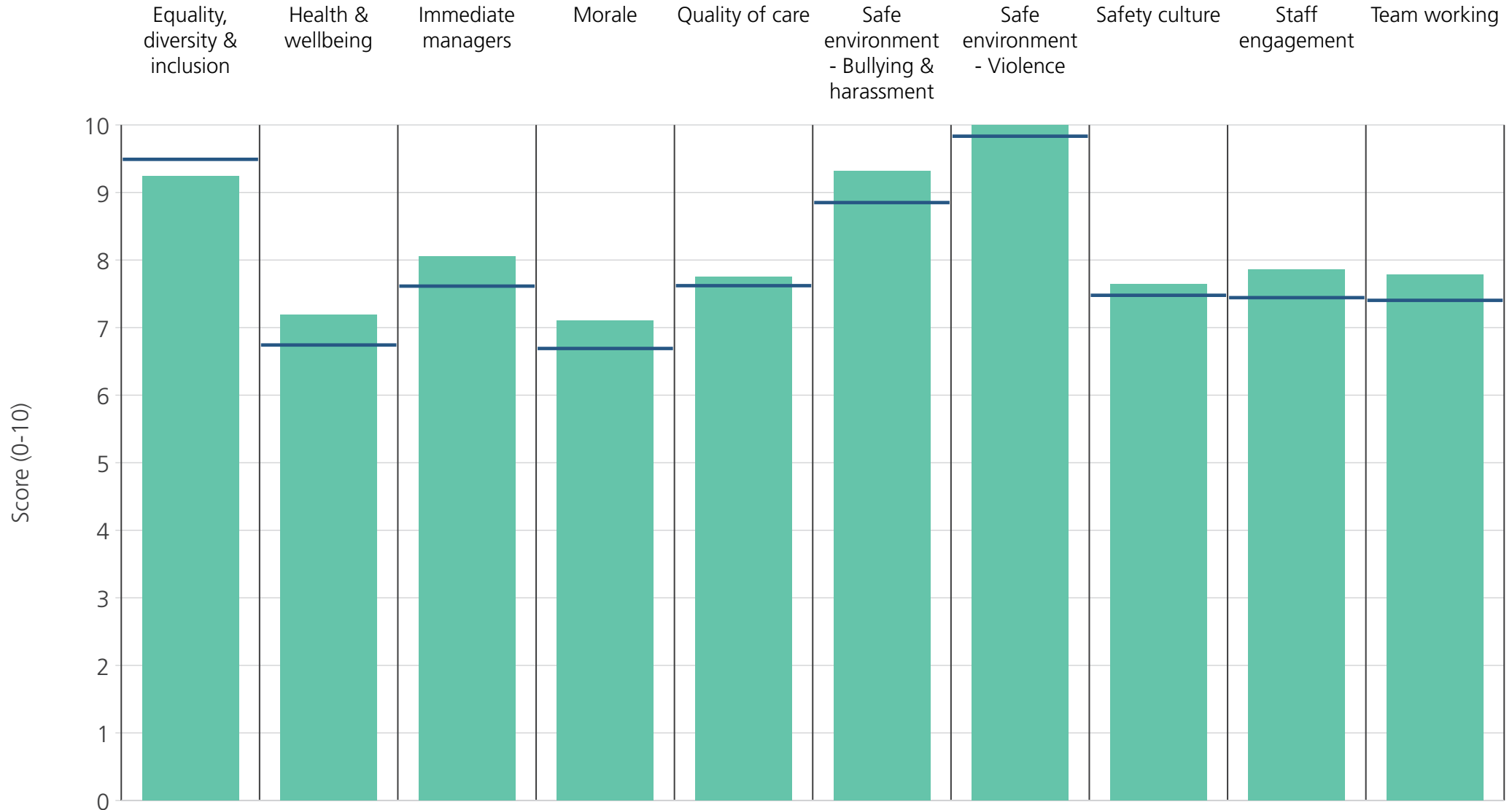
Directorate	9.5	6.8	7.2	6.2	7.7	9.4	10.0	7.2	7.4	6.9
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	91	92	93	92	50	91	92	90	92	89



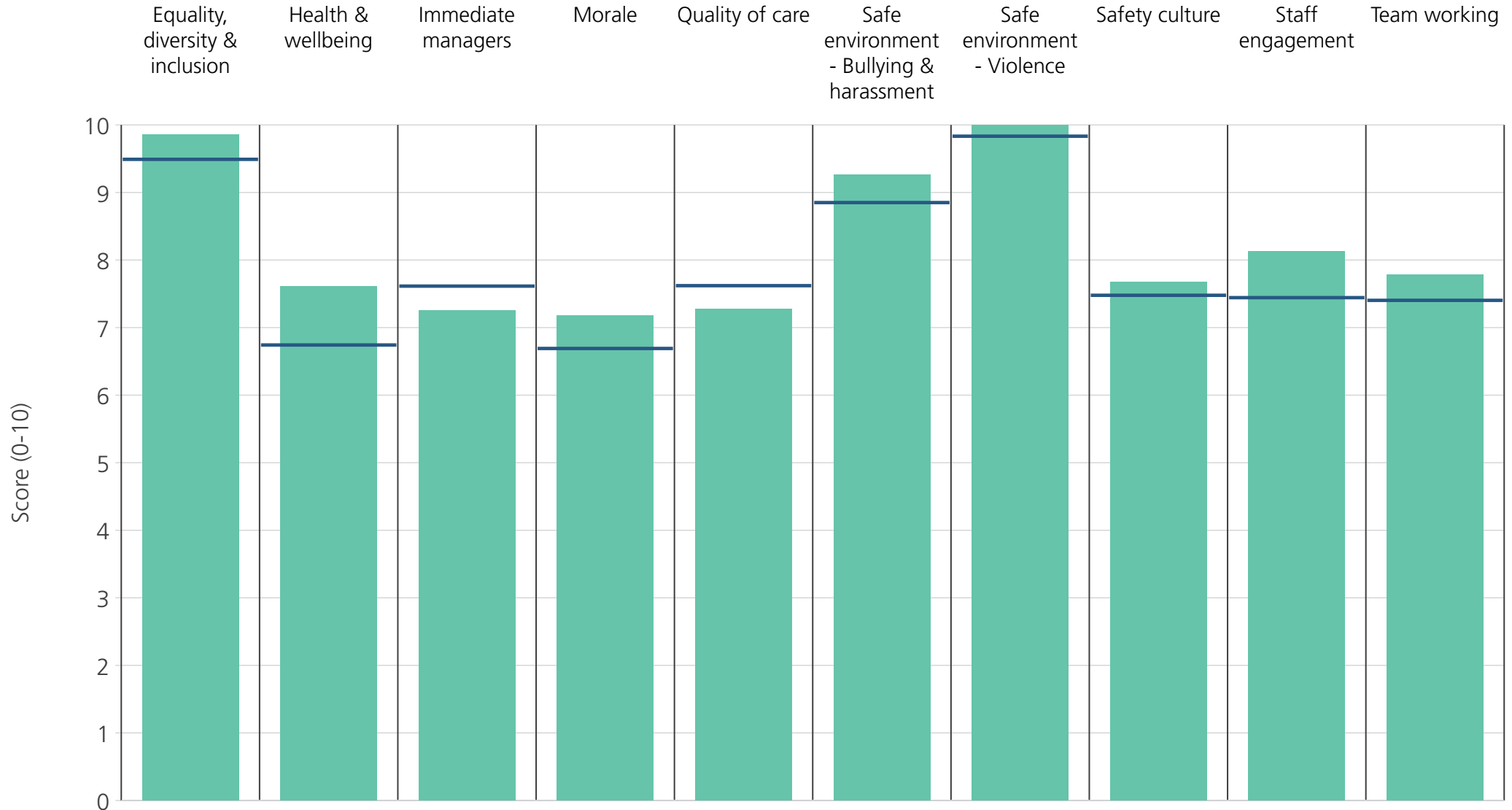
Directorate	9.3	6.5	7.3	6.6	7.9	8.8	10.0	7.6	7.7	7.7
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	37	37	37	37	26	37	37	37	37	37



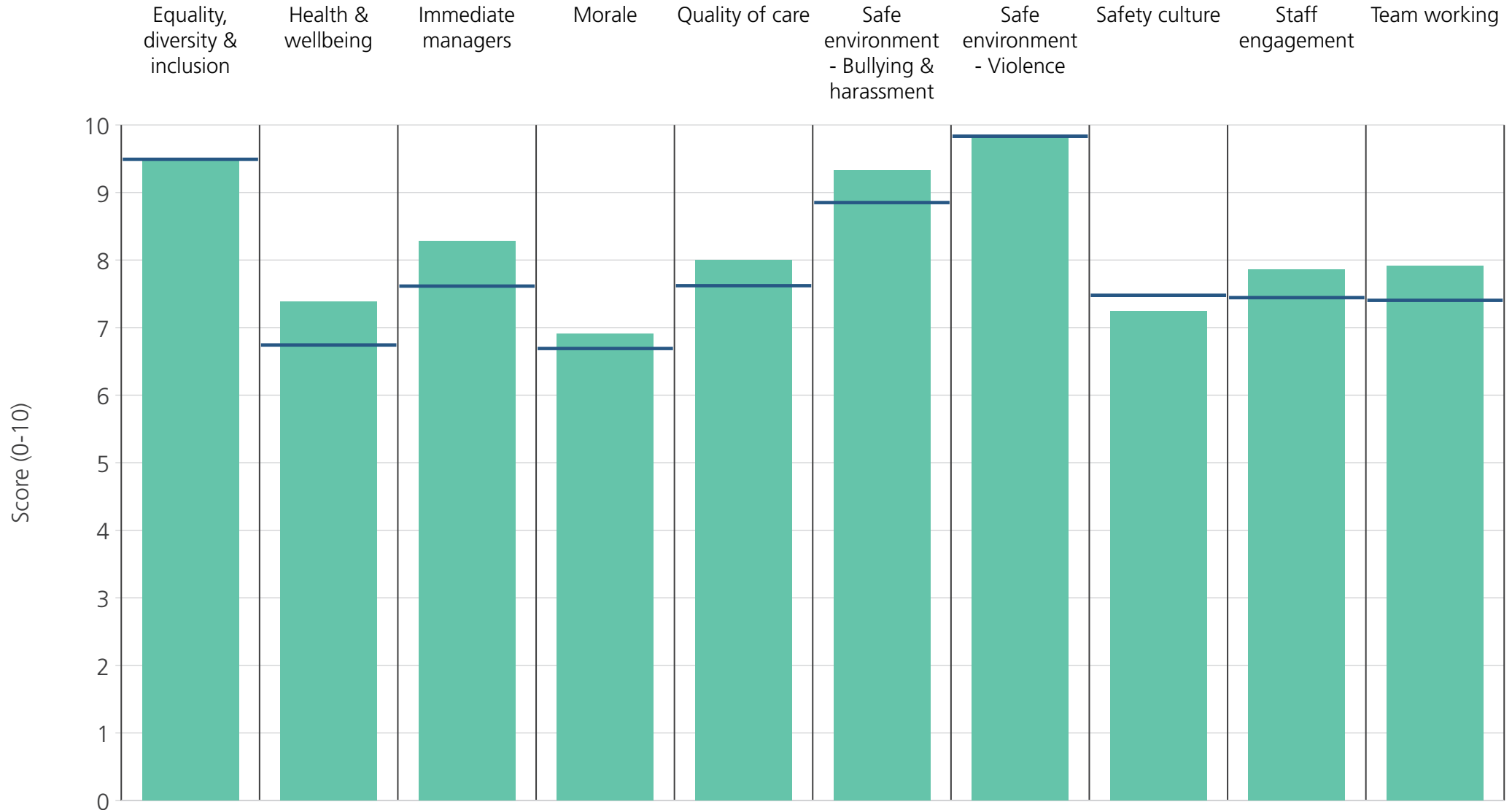
Directorate	9.7	6.3	8.9	7.4	7.9	8.8	9.9	7.7	8.1	8.5
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	24	24	24	24	15	23	24	24	24	23



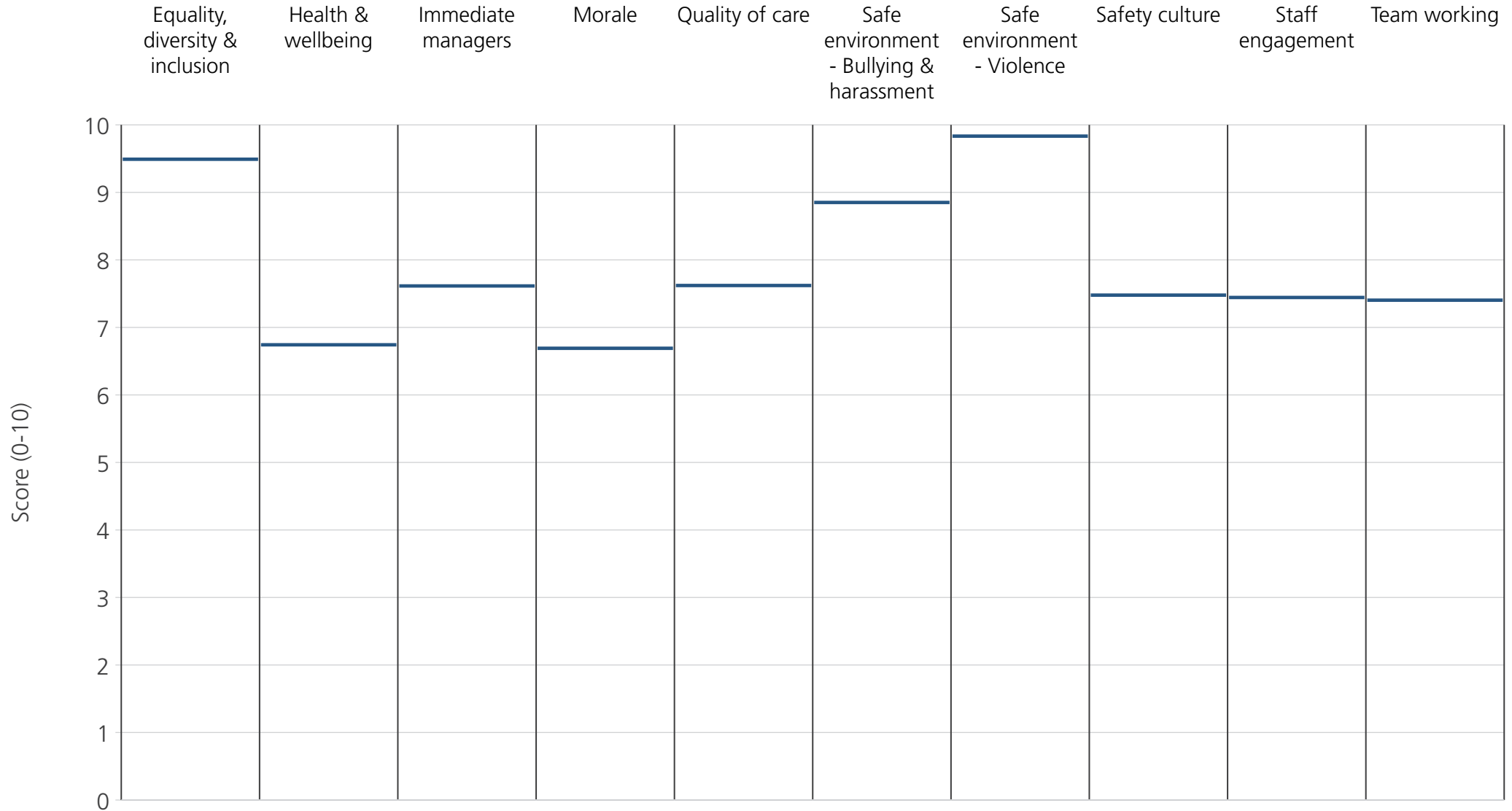
Directorate	9.2	7.2	8.1	7.1	7.7	9.3	10.0	7.6	7.9	7.8
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	44	44	44	44	42	44	44	44	44	44



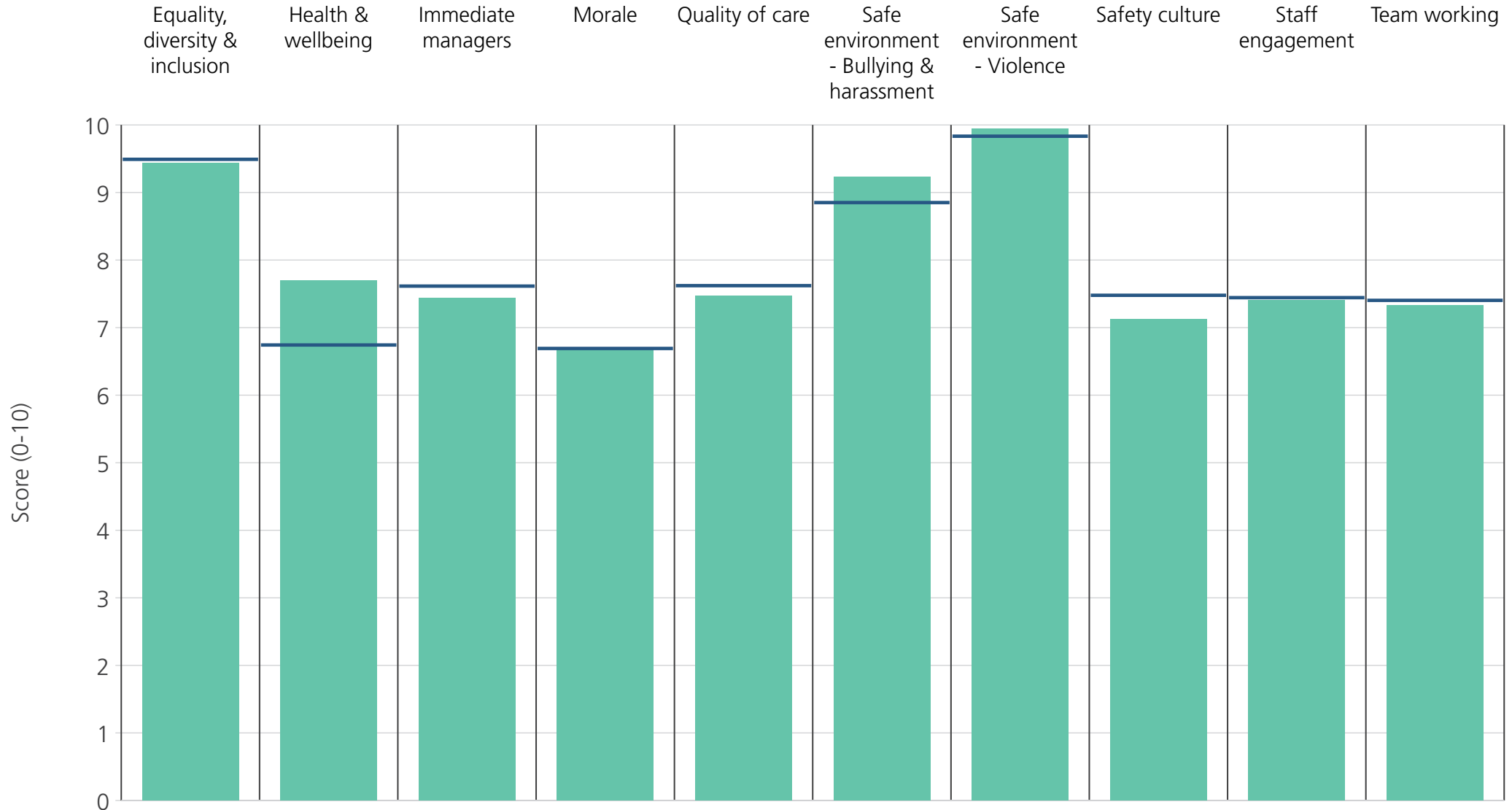
Directorate	9.9	7.6	7.3	7.2	7.3	9.3	10.0	7.7	8.1	7.8
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	18	18	18	18	13	18	18	18	18	18



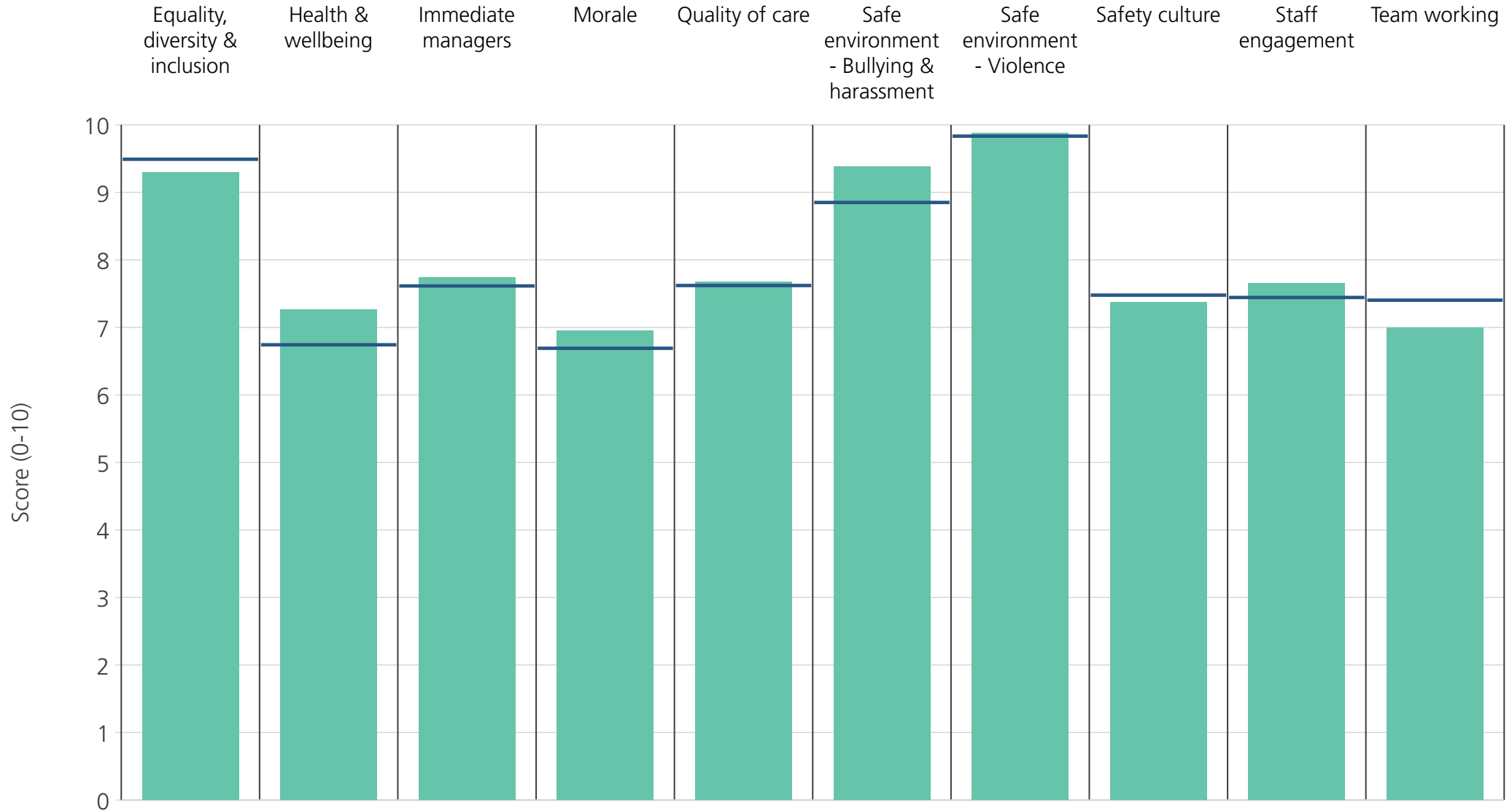
Directorate	9.5	7.4	8.3	6.9	8.0	9.3	9.8	7.2	7.9	7.9
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	74	74	74	74	35	74	74	74	74	70



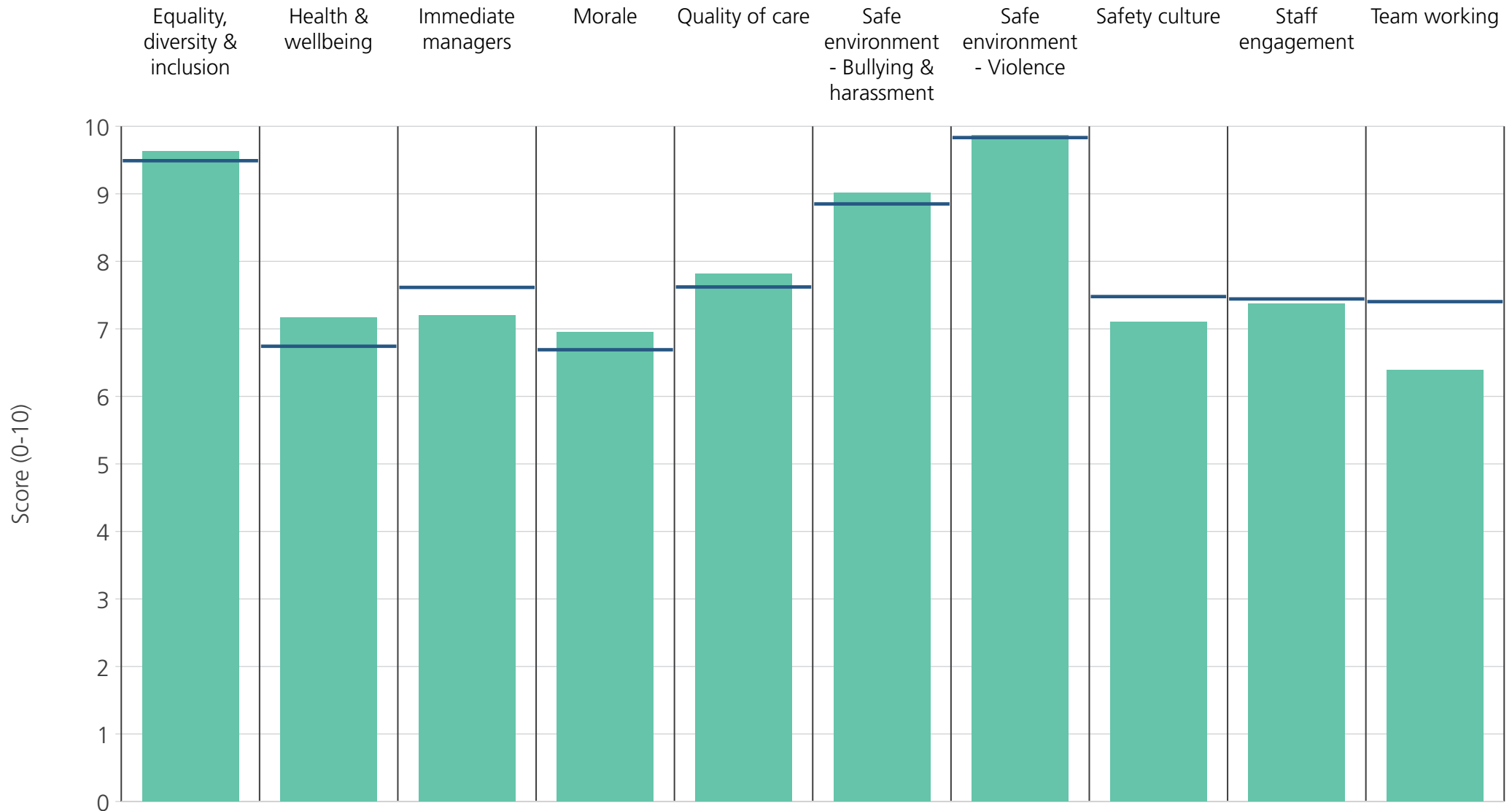
Directorate	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Your org	10	10	10	10	3	10	10	10	10	9
Responses										



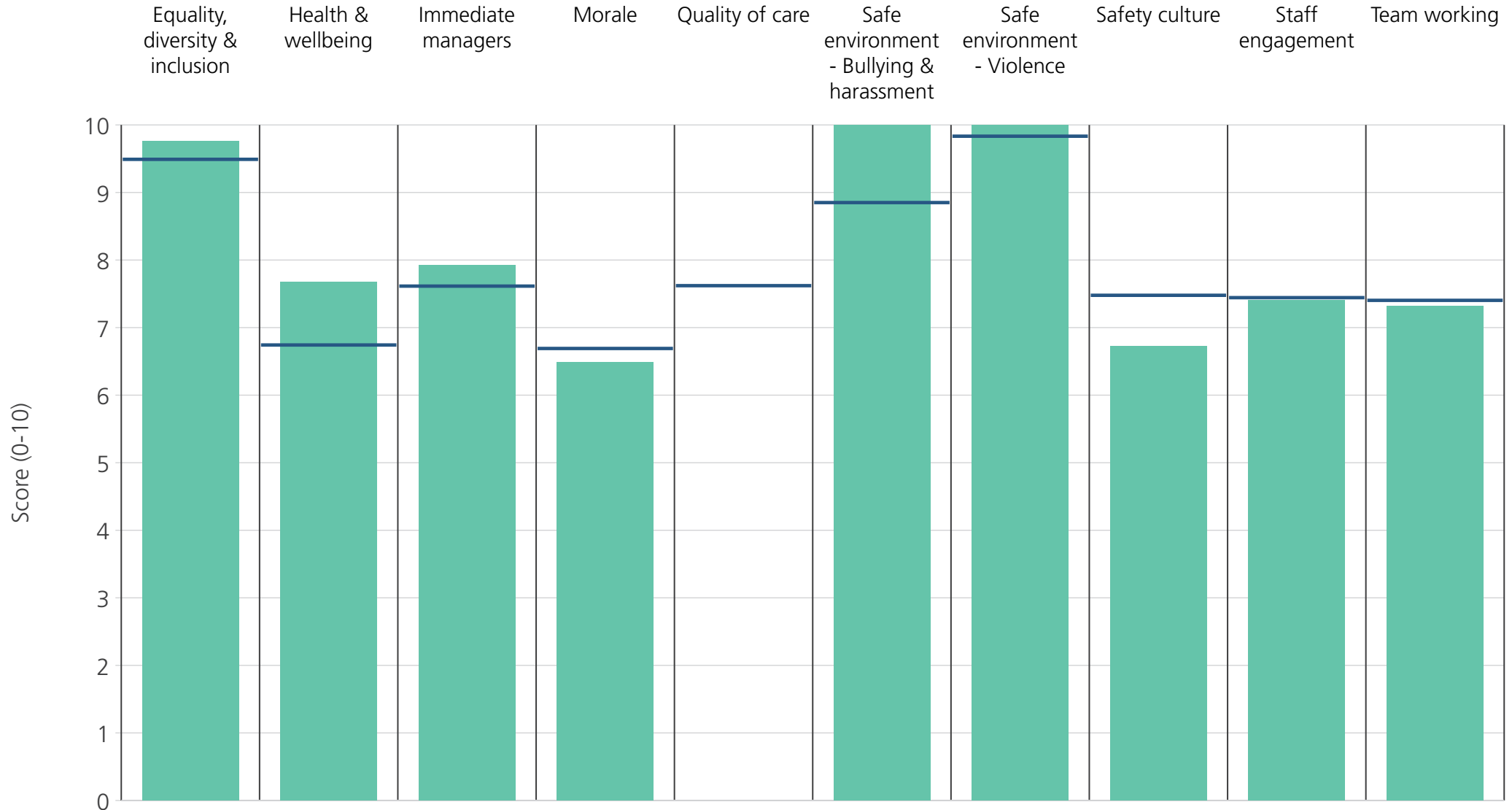
Directorate	9.4	7.7	7.4	6.7	7.5	9.2	9.9	7.1	7.4	7.3
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	64	64	64	63	29	63	64	62	64	64



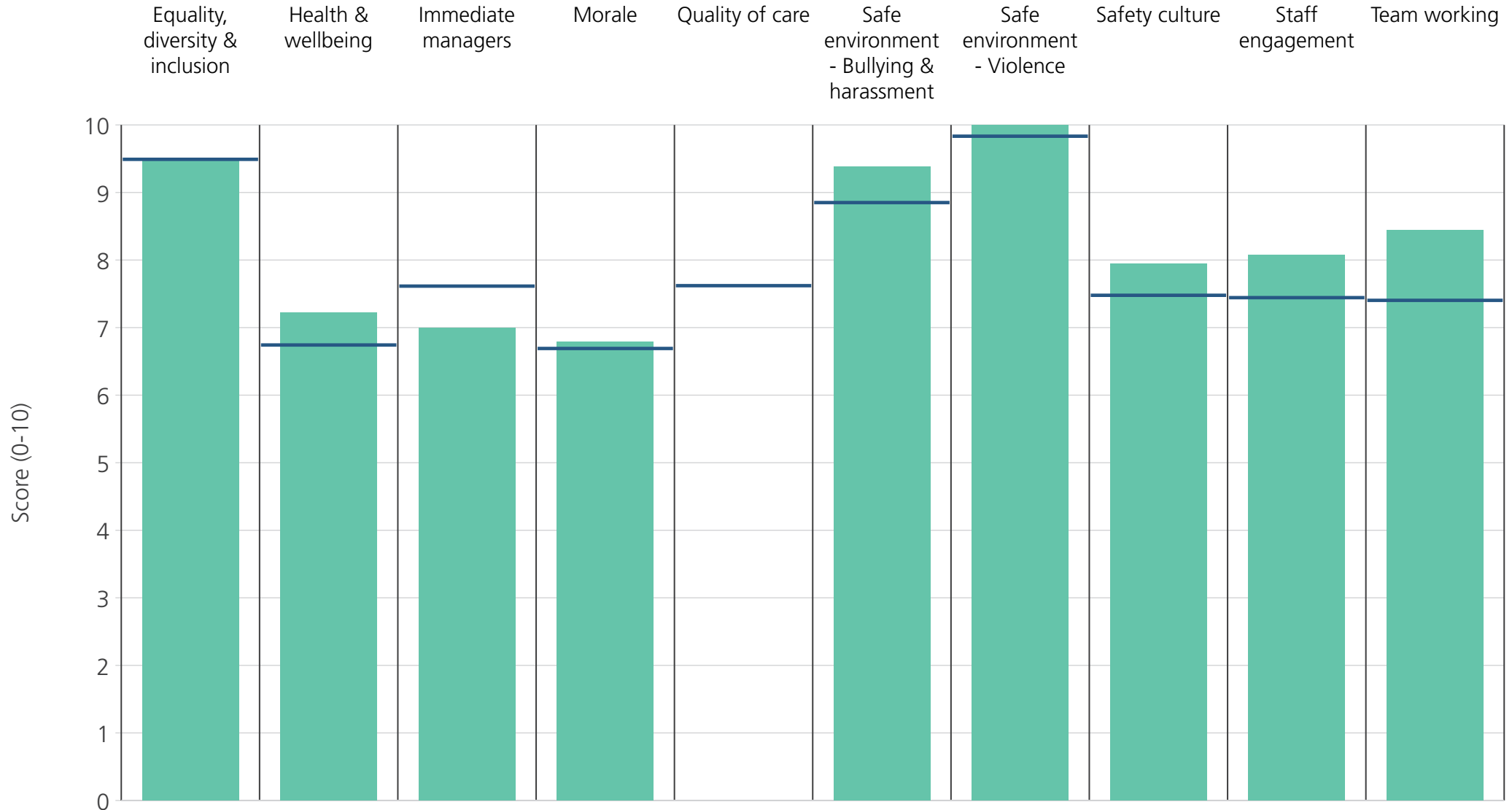
Directorate	9.3	7.3	7.7	7.0	7.7	9.4	9.9	7.4	7.7	7.0
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	26	27	27	27	14	27	27	27	27	27



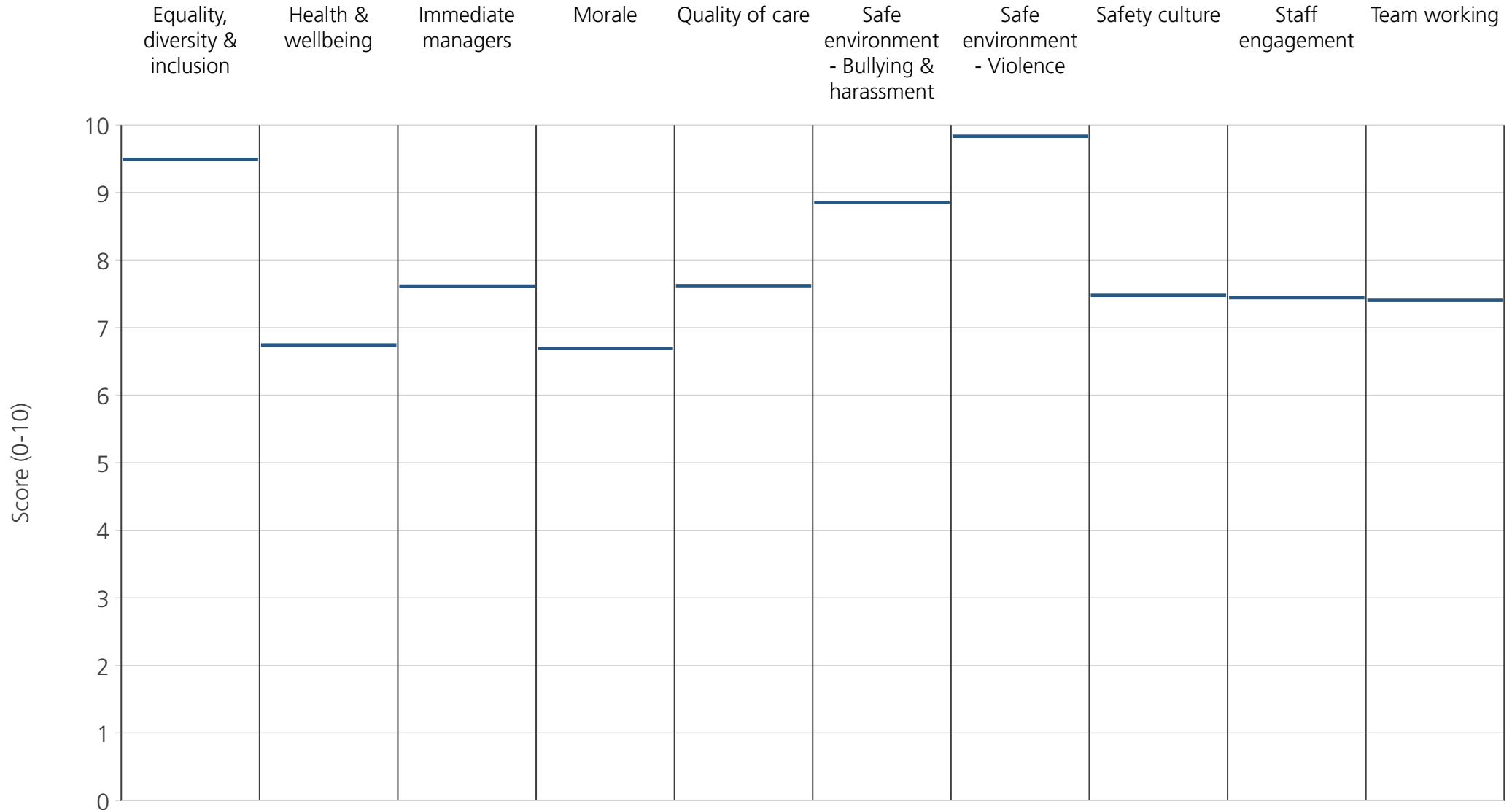
Directorate	9.6	7.2	7.2	6.9	7.8	9.0	9.9	7.1	7.4	6.4
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	103	103	101	101	72	98	101	100	101	102



Directorate	9.8	7.7	7.9	6.5	7.6	10.0	10.0	6.7	7.4	7.3
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	14	14	13	14	4	14	14	14	14	14



Directorate	9.5	7.2	7.0	6.8	7.6	9.4	10.0	7.9	8.1	8.4
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	28	28	28	28	8	27	27	27	28	28



Directorate										
Your org	9.5	6.7	7.6	6.7	7.6	8.9	9.8	7.5	7.4	7.4
Responses	7	7	7	7	4	7	7	7	7	6